

Town of North Hempstead Service Requests via 311 - by Community

April 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Garden City Park	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
Garden City Park				1	0
Mineola	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
Mineola				1	1.0
Port Washington	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
Port Washington				1	0
Port washington	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
Port washington				1	1.0
albertson	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
albertson				1	0
new cassell	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
new cassell				1	0
port washington	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
Project Independence			1	0	
port washington				2	0
pt washington	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
pt washington				1	1.0
ptw	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	0
		Street Lighting District		2	0
	Department of Public Works			2	0
ptw				2	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
searingtown	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
searingtown				1	0	
great Neck	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
great Neck				1	0	
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0.3	
			CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	3	0	
		Community Services			7	0.3
	Community Services			7	0.3	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	0.5
			Cat Shelter		2	0.5
		Code Enforcement	Code - Fence		1	0
			Code - Garbage		4	3.5
			Code - Noise		1	0
			Code - Signs		2	0
			Code - Unlawful Property Use		1	0
			Code - Water Flow / Accumulation		1	0
		Code Enforcement			10	1.4
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		1	0
	Parking Enforcement			1	0	
	Department of Public Safety				13	1.2
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	1.0
				Hwy - Dead Animal Pickup	1	2.0
				Hwy - Miscellaneous	1	0
				Hwy - Pothole	8	5.4
				Hwy - Tree Branch / Debris Pickup	2	1.5
				Hwy - Tree Planting	15	0
Hwy - Tree Stump Removal				2	0	
Hwy - Tree Trimming / Removal Inspection				2	0	
Highway Department			32	1.5		
Street Lighting District			Street Light - Fixture Problem		2	2.0
			Street Light - Light Out (Single)		5	8.0
			Street Light - Lights Out (Multiple)		1	0
			Street Light - Mark Out		5	4.4
			Street Light - New Light Request		1	0
Street Lighting District			14	4.7		

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City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Department of Public Works			46	2.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	6.5
		Inter Municipal Affairs		2	6.5
	Inter Municipal Affairs			2	6.5
	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0
			Bldg - Illegal Housing	1	0
			Bldg - Inspection Request	1	14.0
			Bldg - Suspect Work Without a Permit	1	0
		Building Department		4	3.8
	Planning and Building Department			4	3.8
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Caregiver Support	1	1.0
			PI - Health and Mental Health	2	0.5
			PI - Membership Registration	4	0
			PI - Taxi Service	46	0
			PI - Taxi Service Cancellation	3	0
			PI - Transportation/Mobility Mgmt Info	2	0
			PI - Volunteer	1	1.0
			Project Independence		60
	Project Independence			60	0.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	7	0
		Receiver of Taxes		7	0
	Receiver of Taxes			7	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0
			SWMA - Garbage Not Picked Up	1	1.0
		Solid Waste Management		3	0.3
		Sustainability Department	SWMA - Rain Barrel	1	4.0
			SWMA - Rain Garden	1	10.0
	Sustainability Department		2	7.0	
	Solid Waste Management			5	3.0
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	2	0
		311 Call Center		2	0
Supervisor's Office			2	0	
ALBERTSON				146	1.2
Albertson	Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
			Hwy - Pothole	1	0
Hwy - Tree Planting			2	0	
Highway Department		4	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
Albertson	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	5.0		
			Street Light - Mark Out	4	3.0		
	Street Lighting District			5	3.4		
	Department of Public Works			9	1.9		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0		
			Inter Municipal Affairs	1	1.0		
	Inter Municipal Affairs			1	1.0		
	Project Independence	Project Independence	PI - Call Back Request	1	0		
			PI - Membership Registration	1	0		
			Project Independence	2	0		
	Project Independence			2	0		
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0		
			Receiver of Taxes	2	0		
	Receiver of Taxes			2	0		
Albertson				15	1.2		
BALDWIN	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0		
		Animal Shelter		1	1.0		
	Department of Public Safety			1	1.0		
BALDWIN				1	1.0		
BAXTER ESTATES	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0		
		Highway Department		1	1.0		
	Department of Public Works			1	1.0		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0		
			Inter Municipal Affairs	1	1.0		
Inter Municipal Affairs			1	1.0			
BAXTER ESTATES				2	1.0		
CARLE PLACE	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0		
			CommSvc - Misc SR	1	1.0		
			Community Services	2	1.0		
	Community Services			2	1.0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	1.0	
				Animal Sh - Sign	1	4.0	
			Animal Shelter			2	2.5
			Code Enforcement	Code - Commercial Vehicle stored on Residential Property		2	0
					Code - Garbage	4	2.5
	Code - Noise	1			1.0		
	Code Enforcement			7	1.6		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	5	1.0			
	Parking Enforcement			5	1.0		
	Department of Public Safety			14	1.5		

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	1	4.0
			Hwy - Catch Basin	1	0
			Hwy - From Transfer	1	0
			Hwy - Miscellaneous	4	4.2
			Hwy - Plow Damage	1	0
			Hwy - Street Painting	1	2.0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	4	0.5
			Hwy - Street Sweeping / Cleaning	4	1.8
			Hwy - Telephone/Utility Pole	1	0
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Planting	4	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	5	0
			Highway Department		
	Street Lighting District	Street Light - Light Out (Single)	Street Light - Light Out (Single)	10	5.6
			Street Light - Lights Out (Multiple)	8	4.1
			Street Light - Mark Out	9	4.1
			Street Light - On During Day	6	4.2
	Street Lighting District			33	4.6
	Department of Public Works			63	2.9
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	6.0
			Parks and Recreation Department		
	Parks and Recreation Department			1	6.0
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
			Bldg - Suspect Work Without a Permit	1	3.0
		Building Department			2
Planning Department		Planning - Subdivision of Land	1	0	
Planning Department			1	0	
Planning and Building Department			3	1.0	
Project Independence	Project Independence	PI - Caregiver Support	1	0	
		PI - Exercise Program Registration	1	0	
		PI - Household Maintenance	3	0.7	
		PI - Membership Registration	2	0	
		PI - Miscellaneous	1	1.0	
		PI - Taxi Service	12	0	
Project Independence			20	0.2	
Project Independence			20	0.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	3.0
		Solid Waste Management		1	3.0
		Sustainability Department	SWMA - Compost	4	3.2
			SWMA - Rain Barrel	1	11.0
	Sustainability Department		5	4.8	
	Solid Waste Management			6	4.5
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
		311 Call Center		1	0
		Supervisor's Office	SupV - Thank You from Constituent	2	0
		Supervisor's Office		2	0
	Supervisor's Office			3	0
CARLE PLACE				113	2.2
Carle Place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	3.0
			Hwy - Tree Branch / Debris Pickup	1	0
		Highway Department		2	1.5
		Street Lighting District	Street Light - Light Out (Single)	2	4.5
	Street Lighting District		2	4.5	
	Department of Public Works		4	3.0	
	Project Independence	Project Independence	PI - Taxi Service	3	0
		Project Independence		3	0
	Project Independence			3	0
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0
		Solid Waste Management		1	0
Solid Waste Management			1	0	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
	311 Call Center		1	0	
Supervisor's Office			1	0	
Carle Place				9	1.3
E WILLISTON	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
E WILLISTON				1	0
EAST HILLS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
EAST HILLS				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST WILLISTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
Project Independence			2	0	
EAST WILLISTON				3	0
FLORAL PARK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0
		Parking Enforcement		1	5.0
	Department of Public Safety			1	5.0
	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	2	0
		Building Department		2	0
	Planning and Building Department			2	0
	Project Independence	Project Independence	PI - Household Maintenance	1	2.0
			PI - Taxi Service	7	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			9	0.2
Project Independence			9	0.2	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	5.0	
	Solid Waste Management		1	5.0	
Solid Waste Management			1	5.0	
FLORAL PARK				15	0.8
FLORAL PARK CEN	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0
		Parking Enforcement		1	5.0
	Department of Public Safety			1	5.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0
		Inter Municipal Affairs		1	4.0
Inter Municipal Affairs			1	4.0	
FLORAL PARK CEN				2	4.5
FLOWER HILL	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
Inter Municipal Affairs			1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
FLOWER HILL	Project Independence	Project Independence	PI - Taxi Service	2	0
			PI - Taxi Service Cancellation	1	0
	Project Independence		3	0	
	Project Independence		3	0	
FLOWER HILL				5	1.2
Floral Park	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety		1	1.0	
Floral Park				1	1.0
GARDEN CITY	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	0
			Hwy - Tree Branch / Debris Pickup	1	1.0
		Highway Department		2	0.5
		Street Lighting District	Street Light - Mark Out	1	7.0
	Street Lighting District		1	7.0	
Department of Public Works		3	2.7		
GARDEN CITY				3	2.7
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services		1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	1.0
		Animal Shelter		1	1.0
		Code Enforcement	Code - Storage and Display	1	3.0
		Code Enforcement		1	3.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0
	Parking Enforcement		1	2.0	
	Department of Public Safety		3	2.0	
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Pothole	5	4.8
			Hwy - Street Sign - New Request	1	0
Hwy - Street Sign - Repair / Replace			4	2.0	
Hwy - Street Sweeping / Cleaning			1	0	
Highway Department		12	2.7		
Street Lighting District		Street Light - Light Out (Single)	1	6.0	
		Street Light - Lights Out (Multiple)	1	2.0	
	Street Light - On During Day	1	3.0		
Street Lighting District		3	3.7		
Department of Public Works		15	2.9		

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	1.0	
		Building Department		1	1.0	
	Planning and Building Department			1	1.0	
GARDEN CITY PARK				20	2.5	
GLENWOOD LANDING	Department of Public Safety	Code Enforcement	Code - Dock Inspection	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Project Independence	Project Independence	PI - Taxi Service	8	0	
		Project Independence		8	0	
	Project Independence			8	0	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
311 Call Center		1	0			
Supervisor's Office			1	0		
GLENWOOD LANDING				11	0	
GREAT NECK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	7.0	
		Adminstrative Services		1	7.0	
	Adminstrative Services			1	7.0	
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	0
				Animal Sh - Unleashed - Stray Dog	2	1.5
		Animal Shelter		3	1.0	
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	6	0.7
				Cat Shelter		6
		Code Enforcement	Code Enforcement	Code - Court	1	0
				Code - Dock Inspection	2	0
				Code - Fence	1	7.0
				Code - Garbage	3	3.0
				Code - Lights	2	2.5
	Code - Miscellaneous			2	4.5	
	Code - No Plates / Inoperable Vehicle			2	0	
	Code - Overgrown Vegetation			1	9.0	
	Code - Property Maintenance			5	1.4	
Code - Unlawful Property Use	1	7.0				
Code Enforcement			20	2.6		

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City	Department Description	Group Description	Type Description	Count	Response Days			
GREAT NECK	Department of Public Safety	Parking Enforcement	Prkg Enfr - Parking Violations Complaint	7	1.9			
		Parking Enforcement		7	1.9			
	Department of Public Safety			36	2.0			
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	2.0		
			Hwy - Curb Repair		2	3.0		
			Hwy - Dead Animal Pickup		1	0		
			Hwy - Grass Cut / Mow		1	0		
			Hwy - Miscellaneous		5	3.6		
			Hwy - Plow Damage		1	1.0		
			Hwy - Pothole		13	3.9		
			Hwy - Shopping Cart		1	0		
			Hwy - Street Sign - New Request		1	0		
			Hwy - Street Sign - Remove		1	0		
			Hwy - Street Sign - Repair / Replace		3	0		
			Hwy - Street Sweeping / Cleaning		7	0		
			Hwy - Tree Planting		5	0		
			Hwy - Tree Stump Removal		12	0.5		
			Hwy - Tree Trimming / Removal Inspection		6	0.5		
			Highway Department			60	1.4	
			Street Lighting District	Street Lighting District	Street Light - Cycles On / Off		1	3.0
					Street Light - Light Out (Single)		5	4.6
		Street Light - Lights Out (Multiple)				2	12.0	
		Street Light - Mark Out				12	2.2	
	Street Light - On During Day				2	3.5		
	Street Lighting District			22	3.8			
	Department of Public Works				82	2.1		
	Housing Authority	Housing Authority	Housing - Electrical		1	2.0		
			Housing - High Priority SR		2	1.5		
			Housing - Misc SR		1	1.0		
			Housing - Pest Control		2	3.5		
	Housing Authority			6	2.2			
	Housing Authority				6	2.2		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		2	6.0		
			OIC - Inter Municipal SR		7	3.3		
		Inter Municipal Affairs		9	3.9			
	Inter Municipal Affairs				9	3.9		
	Planning and Building Department	Building Department	Bldg - Abandoned Property		1	0		
			Bldg - Certificate Status		1	6.0		
			Bldg - Construction Complaint		3	5.0		
			Bldg - From Transfer		1	1.0		
			Bldg - Illegal Housing		1	0		

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GREAT NECK	Planning and Building Department	Building Department	Bldg - Retaining Wall	1	0	
			Bldg - Suspect Work Without a Permit	6	9.2	
		Building Department		14	5.5	
		Planning Department	Planning - Questions needing Answers	1	14.0	
		Planning Department		1	14.0	
	Planning and Building Department				15	6.1
	Project Independence	Project Independence		PI - Call Back Request	13	1.0
				PI - Caregiver Support	1	0
				PI - Financial Assistance	1	0
				PI - Health Chat/Event Registration	14	0
				PI - Health and Mental Health	24	0.4
				PI - Household Maintenance	4	2.0
				PI - Membership Registration	23	0
				PI - Miscellaneous	8	0.5
				PI - Taxi Service	416	0
				PI - Taxi Service Cancellation	23	0
				PI - Taxi Service Complaint	4	0.5
				PI - Transportation/Mobility Mgmt Info	9	0.6
				PI - Volunteer	3	0
				Project Independence		
	Project Independence			543	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	22	0	
		Receiver of Taxes		22	0	
	Receiver of Taxes			22	0	
	Solid Waste Management	Solid Waste Management		SWMA - Garbage Not Picked Up	1	0
				Solid Waste Management		1
		Sustainability Department		SWMA - Compost	5	4.6
				SWMA - Power Up Communities	4	6.8
				SWMA - Rain Barrel	2	5.5
				SWMA - Rain Garden	1	1.0
	Sustainability Department		12	5.2		
	Solid Waste Management			13	4.8	
	Supervisor's Office	Supervisor's Office		SupV - Airplane	2	0
SupV - Helicopter				7	0	
SupV - Thank You from Constituent				1	0	
Supervisor's Office		10	0			
Supervisor's Office			10	0		
GREAT NECK				739	0.7	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK ESTATES	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
GREAT NECK ESTATES				1	0	
GREAT NECK PLAZA	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.5	
		Inter Municipal Affairs		2	1.5	
	Inter Municipal Affairs			2	1.5	
	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
Project Independence			1	0		
GREAT NECK PLAZA				3	1.0	
GREENVALE	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0	
		Parking Enforcement		1	0	
	Department of Public Safety			1	0	
	Department of Public Works	Highway Department	Hwy - Miscellaneous		4	3.2
			Hwy - Plow Damage		1	0
			Hwy - Street Drainage / Flooding		1	0
	Highway Department			6	2.2	
	Department of Public Works			6	2.2	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
		Inter Municipal Affairs		1	2.0	
	Inter Municipal Affairs			1	2.0	
	Project Independence	Project Independence	PI - Membership Registration		2	0
			PI - Miscellaneous		1	1.0
			PI - Taxi Service		1	0
Project Independence			4	0.2		
Project Independence			4	0.2		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
	Receiver of Taxes		1	0		
Receiver of Taxes			1	0		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0		
	Solid Waste Management		1	1.0		
Solid Waste Management			1	1.0		
GREENVALE				14	1.2	
Great Neck	Department of Public Safety	Animal Shelter	Animal Sh - Sign	1	1.0	
		Animal Shelter		1	1.0	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
	Cat Shelter			1	0	
	Code Enforcement	Code Enforcement	Code - Dock Inspection		4	0
			Code - Garbage		2	0
Code - Litter				1	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
Great Neck	Department of Public Safety	Code Enforcement	Code - Noise	1	2.0	
			Code - Property Maintenance	1	0	
		Code Enforcement			9	0.2
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	4.0	
		Parking Enforcement			2	4.0
	Department of Public Safety				13	0.8
	Department of Public Works	Highway Department		Hwy - Animal Sign - New Request	1	0
				Hwy - Catch Basin	1	3.0
				Hwy - Curb Repair	1	0
				Hwy - Pothole	1	0
				Hwy - Street Sign - New Request	1	0
				Hwy - Street Sign - Repair / Replace	2	3.5
				Hwy - Tree Branch / Debris Pickup	2	6.0
				Hwy - Tree Fallen - Emergency	1	1.0
				Hwy - Tree Planting	1	0
				Hwy - Tree Trimming / Removal Inspection	2	0
		Highway Department			13	1.8
		Street Lighting District	Street Light - On During Day	1	0	
		Street Lighting District			1	0
	Department of Public Works				14	1.6
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	7.0
				OIC - Inter Municipal SR	2	7.0
		Inter Municipal Affairs			3	7.0
	Inter Municipal Affairs				3	7.0
	Project Independence	Project Independence		PI - Call Back Request	1	0
				PI - Caregiver Support	1	3.0
				PI - Membership Registration	2	0
				PI - Miscellaneous	1	1.0
				PI - Taxi Service	4	0
				Project Independence		
	Project Independence				9	0.4
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	6	0
				Receiver of Taxes		
Receiver of Taxes				6	0	
Supervisor's Office	Supervisor's Office		SupV - Thank You from Constituent	1	0	
			Supervisor's Office			1
Supervisor's Office				1	0	
Great Neck				46	1.3	

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City	Department Description	Group Description	Type Description	Count	Response Days
Greenvale	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	7.0
		Highway Department		1	7.0
	Department of Public Works			1	7.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
Project Independence			1	0	
Greenvale				2	3.5
HERRICKS	Department of Public Works	Highway Department	Hwy - Pothole	1	7.0
		Highway Department		1	7.0
		Street Lighting District	Street Light - Light Out (Single)	1	22.0
	Street Light - Lights Out (Multiple)		1	7.0	
	Street Lighting District		2	14.5	
Department of Public Works			3	12.0	
HERRICKS				3	12.0
INWOOD	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		Inter Municipal Affairs		1	5.0
	Inter Municipal Affairs			1	5.0
INWOOD				1	5.0
KINGS POINT	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
KINGS POINT				1	0
LAKE SUCCESS	Department of Public Safety	Code Enforcement	Code - Handicap Parking	1	9.0
		Code Enforcement		1	9.0
	Department of Public Safety			1	9.0
LAKE SUCCESS				1	9.0
LAWERENCE	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
LAWERENCE				1	2.0
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
		Adminstrative Services			1
	Community Services	Community Services	CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	35	0
		Community Services		36	0
	Community Services			36	0
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	6.0	
		Animal Sh - Dog Bite	1	18.0	
	Animal Shelter		2	12.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	1.0	
		Cat Shelter		2	1.0	
		Code Enforcement	Code - After Hours/Weekend Construction	4	0.8	
			Code - Court	3	0.3	
			Code - Fence	1	0	
			Code - Garbage	2	3.5	
			Code - Noise	1	0	
			Code - Property Maintenance	3	3.0	
		Code Enforcement		14	1.4	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	3	4.0	
			Prkg Enfrc - Parking Violations Complaint	7	3.1	
		Parking Enforcement		10	3.4	
		Department of Public Safety			28	2.9
		Department of Public Works	Highway Department	Hwy - Catch Basin	2	3.0
	Hwy - Curb Repair			2	0	
	Hwy - From Transfer			2	0	
	Hwy - Miscellaneous			3	0.3	
	Hwy - Pothole			21	3.9	
	Hwy - Pothole Filled Without Request			1	0	
	Hwy - Street Sign - Remove			2	0	
	Hwy - Street Sign - Repair / Replace			9	1.3	
	Hwy - Street Sweeping / Cleaning			6	0.5	
	Hwy - Tree Branch / Debris Pickup			2	5.0	
	Hwy - Tree Planting			6	0	
	Hwy - Tree Stump Removal			11	-0.1	
	Hwy - Tree Trimming / Removal Inspection			9	2.3	
	Highway Department			76	1.8	
	Street Lighting District		Street Light - Cycles On / Off	6	1.3	
			Street Light - Fixture Problem	1	6.0	
			Street Light - Light Out (Single)	8	3.5	
			Street Light - Lights Out (Multiple)	3	7.3	
			Street Light - Mark Out	20	3.4	
			Street Light - Misc Problems	1	4.0	
			Street Light - On During Day	4	6.8	
			Street Light - Pole Problem	2	0	
	Street Lighting District		45	3.6		
Department of Public Works			121	2.4		
Housing Authority	Housing Authority	Housing - High Priority SR	1	0		
		Housing - Plumbing	1	11.0		
Housing Authority		2	5.5			
Housing Authority			2	5.5		

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	3.5	
			OIC - Inter Municipal SR	10	2.3	
		Inter Municipal Affairs			12	2.5
	Inter Municipal Affairs			12	2.5	
	Planning and Building Department	Building Department		Bldg - Construction Complaint	2	3.5
				Bldg - Miscellaneous	4	4.5
				Bldg - Retaining Wall	1	0
				Bldg - Suspect Work Without a Permit	2	1.0
		Building Department			9	3.0
		Planning Department	Planning - Questions needing Answers	1	4.0	
		Planning Department			1	4.0
	Planning and Building Department			10	3.1	
	Project Independence	Project Independence		PI - Call Back Request	1	0
				PI - Caregiver Support	1	0
				PI - Financial Assistance	1	0
				PI - Health and Mental Health	3	0
				PI - Household Maintenance	1	1.0
				PI - Miscellaneous	3	1.7
				PI - Taxi Service	102	0
				PI - Taxi Service Cancellation	13	0
				Project Independence		
	Project Independence			125	0.0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	13	0	
		Receiver of Taxes			13	0
	Receiver of Taxes			13	0	
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	0
				SWMA - Garbage Not Picked Up	1	0
		Solid Waste Management			2	0
		Sustainability Department	SWMA - Compost	2	0.5	
	Sustainability Department			2	0.5	
	Solid Waste Management			4	0.2	
	Supervisor's Office	311 Call Center		311 - PSEG Power Outage	2	0
				311 - Street Repaving Schedule Inquiry	2	0
311 Call Center			4	0		
Supervisor's Office			SupV - Airplane	2	0	
			SupV - Helicopter	2	0	
Supervisor's Office			4	0		
Supervisor's Office			8	0		
MANHASSET				360	1.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
MANHASSET				1	0	
MANHASSET HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	3.0	
		Street Lighting District		3	3.0	
	Department of Public Works			3	3.0	
MANHASSET HILLS				3	3.0	
MANORHAVEN	Project Independence	Project Independence	PI - Taxi Service	3	0	
		Project Independence		3	0	
	Project Independence			3	0	
MANORHAVEN				3	0	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Seasonal Programs Registration	2	0	
		Community Services			4	0
	Community Services			4	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
			Animal Shelter		1	0
			Cat Shelter	Cat Shelter - Feral Cats	3	0
		Cat Shelter			3	0
	Department of Public Safety			4	0	
	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	2.0	
		Street Lighting District		1	2.0	
	Department of Public Works			1	2.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0	
			OIC - Inter Municipal SR	5	3.8	
			Inter Municipal Affairs		6	4.3
		Inter Municipal Affairs			6	4.3
Project Independence	Project Independence	PI - Call Back Request	1	1.0		
		PI - Health Chat/Event Registration	1	0		
		PI - Health and Mental Health	2	0.5		
		PI - Household Maintenance	3	0.3		
		PI - Membership Registration	8	0		
		PI - Miscellaneous	4	1.5		
		PI - Support Group Registration	1	7.0		
		PI - Taxi Service	89	0.1		
		PI - Taxi Service Cancellation	9	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Project Independence	Project Independence	PI - Taxi Service Complaint	3	0.3	
			PI - Transportation/Mobility Mgmt Info	1	1.0	
	Project Independence			122	0.2	
	Project Independence			122	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	7	0	
			Receiver of Taxes	7	0	
	Receiver of Taxes			7	0	
MINEOLA				144	0.4	
MUNSEY PARK	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0	
			Hwy - Street Sign - Repair / Replace	1	4.0	
		Highway Department			2	3.5
	Department of Public Works			2	3.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	4.0	
			Inter Municipal Affairs	2	4.0	
Inter Municipal Affairs			2	4.0		
MUNSEY PARK				4	3.8	
Manhasset	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
			Community Services	2	0	
	Community Services			2	0	
	Department of Public Safety	Code Enforcement	Code - Dock Inspection	2	0	
			Code - Garbage	1	0	
			Code - Miscellaneous	1	0	
			Code Enforcement	4	0	
	Department of Public Safety			4	0	
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - From Transfer	1	1.0	
			Hwy - Miscellaneous	3	1.7	
			Hwy - Pothole	1	0	
			Hwy - Tree Stump Removal	1	0	
		Highway Department			7	0.9
		Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	1	0
				Street Light - Lights Out (Multiple)	1	0
	Street Light - Mark Out			3	0.3	
Street Lighting District			5	0.2		
Department of Public Works			12	0.6		
Housing Authority	Housing Authority	Housing - High Priority SR	1	0		
		Housing Authority	1	0		
Housing Authority			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
Manhasset	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
		Building Department		1	0
	Planning and Building Department			1	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		1	0
		Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
	Supervisor's Office			2	0
Manhasset				24	0.3
Mineola	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
		Building Department		1	0
	Planning and Building Department			1	0
	Project Independence	Project Independence	PI - Health Chat/Event Registration	2	0
			PI - Taxi Service	1	0
		Project Independence		3	0
Project Independence			3	0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Mineola	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0
		Sustainability Department		1	0
	Solid Waste Management			1	0
Mineola				10	0.1
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
N NEW HYDE PARK				1	2.0
NEW CASSEL	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	1.0
		Adminstrative Services		1	1.0
	Adminstrative Services			1	1.0
	Department of Public Safety	Code Enforcement	Code - Garbage	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Curb Repair	1	0
			Hwy - Miscellaneous	1	2.0
			Hwy - Pothole	4	1.8
			Hwy - Street Sign - Repair / Replace	2	0
			Hwy - Street Sweeping / Cleaning	1	0
			Hwy - Tree Trimming / Removal Inspection	1	3.0
			Highway Department		11
		Street Lighting District	Street Light - Cycles On / Off	3	0
			Street Light - Fixture Problem	1	5.0
	Street Light - Light Out (Single)		4	0	
Street Light - Lights Out (Multiple)	1		0		
Street Lighting District		9	0.6		
Department of Public Works			20	0.8	
Planning and Building Department	Building Department	Bldg - Illegal Housing	1	12.0	
	Building Department		1	12.0	
Planning and Building Department			1	12.0	
NEW CASSEL				23	1.3
NEW CASSELL	Department of Public Works	Highway Department	Hwy - Pothole	1	0
			Hwy - Street Sign - Repair / Replace	1	2.0
	Highway Department		2	1.0	
Department of Public Works			2	1.0	
NEW CASSELL				2	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASTLE	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
NEW CASTLE				1	0	
NEW HYDE PARK	Administrative Services	Administrative Services	Adm Svc - Green Team	1	5.0	
		Administrative Services		1	5.0	
	Administrative Services			1	5.0	
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	3.0	
			CommSvc - Bus Pickup Schedule	2	1.5	
			CommSvc - Misc SR	2	1.0	
			CommSvc - Seasonal Programs Registration	13	0	
			Community Services		18	0.4
	Community Services			18	0.4	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	0
				Animal Sh - Sign	1	15.0
		Animal Shelter		2	7.5	
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		2	0	
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	2	5.0
				Code - Commercial Vehicle stored on Residential Property	3	2.0
				Code - Court	1	5.0
				Code - Fence	2	4.0
				Code - From Transfer	1	4.0
				Code - Garbage	4	3.5
				Code - Lights	1	15.0
				Code - Litter	1	21.0
Code - Miscellaneous				5	4.8	
Code - No Plates / Inoperable Vehicle				1	2.0	
Code - Noise	2			3.5		
Code - Property Maintenance	6			2.7		
Code - Sidewalk Obstruction	4			8.8		
Code - Unlawful Property Use	4	3.8				
Code Enforcement		37	4.9			
Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	2	3.0		
		Prkg Enfrc - Parking Violations Complaint	1	7.0		
Parking Enforcement		3	4.3			
Department of Public Safety				44	4.8	
Department of Public Works	Highway Department	Highway Department	Hwy - Animal Sign - New Request	1	5.0	
			Hwy - Catch Basin	1	8.0	
			Hwy - Curb Repair	10	0.1	

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - From Transfer	2	6.0
			Hwy - Miscellaneous	13	1.4
			Hwy - Pothole	17	5.1
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Sign - Repair / Replace	5	0.6
			Hwy - Street Sweeping / Cleaning	11	2.6
			Hwy - Telephone/Utility Pole	1	0
			Hwy - Tree Branch / Debris Pickup	2	0.5
			Hwy - Tree Planting	11	0
			Hwy - Tree Stump Removal	13	0.8
			Hwy - Tree Trimming / Removal Inspection	31	0.1
	Highway Department			119	1.5
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	5	4.6
			Street Light - Fixture Problem	1	0
			Street Light - Light Out (Single)	17	4.5
			Street Light - Lights Out (Multiple)	28	6.0
			Street Light - Mark Out	39	2.8
			Street Light - Misc Problems	1	7.0
			Street Light - On During Day	1	0
			Street Lighting District		
	Department of Public Works			211	2.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	5	1.4
			Inter Municipal Affairs		
	Inter Municipal Affairs			6	1.2
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	4	1.8
			Parks and Recreation Department		
	Parks and Recreation Department			4	1.8
	Planning and Building Department	Building Department	Bldg - Abandoned Property	1	0
			Bldg - Housing Complaint	1	0
			Bldg - Illegal Housing	5	1.8
			Bldg - Suspect Work Without a Permit	8	10.0
			Building Department		
Planning and Building Department			15	5.9	
Project Independence	Project Independence	PI - Call Back Request	8	2.8	
		PI - Cancellation	1	0	
		PI - Exercise Program Registration	6	0.2	
		PI - Financial Assistance	2	6.0	
		PI - Health Chat/Event Registration	10	0	
		PI - Health and Mental Health	53	1.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Project Independence	Project Independence	PI - Household Maintenance	5	1.8
			PI - Membership Registration	31	0.3
			PI - Miscellaneous	7	2.3
			PI - Support Group Registration	5	1.2
			PI - Taxi Service	216	0
			PI - Taxi Service Cancellation	10	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			355	0.4
	Project Independence			355	0.4
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	23	0
		Receiver of Taxes		23	0
	Receiver of Taxes			23	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.0
			SWMA - Container without License / Permit	3	8.0
		Solid Waste Management		5	5.2
		Sustainability Department	SWMA - Compost	2	5.0
			SWMA - Rain Barrel	3	2.3
	Sustainability Department		5	3.4	
	Solid Waste Management			10	4.3
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	2	0
		311 Call Center		2	0
		Supervisor's Office	SupV - Airplane	13	0
			SupV - Employee Complaint	1	7.0
			SupV - Helicopter	11	0
			SupV - Thank You from Constituent	1	0
	Supervisor's Office		26	0.3	
	Supervisor's Office			28	0.2
	NEW HYDE PARK				715
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
NEW HYDE PARK				1	0
NHP	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Light Out (Single)	5	0.8
			Street Light - Lights Out (Multiple)	1	5.0
	Street Lighting District		8	1.1	
Department of Public Works			8	1.1	
NHP				8	1.1
NO NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	1	7.0
			Hwy - Miscellaneous	1	3.0
			Hwy - Pothole	9	6.9

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City	Department Description	Group Description	Type Description	Count	Response Days	
NO NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Street Painting	1	0	
			Hwy - Street Sign - Repair / Replace	1	7.0	
		Highway Department			13	6.1
		Street Lighting District	Street Light - Light Out (Single)	3	2.3	
			Street Light - Lights Out (Multiple)	2	5.0	
	Street Lighting District			5	3.4	
	Department of Public Works			18	5.3	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	2.5	
			Inter Municipal Affairs		4	2.5
	Inter Municipal Affairs			4	2.5	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0	
			Building Department		1	0
	Planning and Building Department			1	0	
	NO NEW HYDE PARK				23	4.6
NORTH HEMPSTEAD	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0	
		Parking Enforcement		1	1.0	
	Department of Public Safety			1	1.0	
	Department of Public Works	Highway Department	Hwy - Pothole	3	1.0	
			Hwy - Street Painting	1	0	
			Hwy - Street Sweeping / Cleaning	1	0	
			Hwy - Tree Fallen - Emergency	1	0	
		Highway Department		6	0.5	
	Department of Public Works			6	0.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0	
			OIC - Inter Municipal SR	3	2.3	
	Inter Municipal Affairs			4	3.5	
	Inter Municipal Affairs			4	3.5	
	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0	
			Project Independence		1	0
	Project Independence			1	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
			Solid Waste Management		1	1.0
	Solid Waste Management			1	1.0	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	2	0		
		311 Call Center		2	0	
Supervisor's Office			2	0		
NORTH HEMPSTEAD				15	1.3	
NORTH HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0	
		Inter Municipal Affairs		1	5.0	
Inter Municipal Affairs			1	5.0		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH HILLS	Project Independence	Project Independence	PI - Taxi Service	9	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence		10	0		
	Project Independence		10	0		
NORTH HILLS				11	0.5	
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
		Highway Department		1	0	
	Department of Public Works		1	0		
NORTH NEW HYDE PARK				1	0	
New Cassel	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0	
		Building Department		1	0	
	Planning and Building Department		1	0		
New Cassel				1	0	
New Hyde Park	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	2	0.5	
			Animal Sh - Found Animal	1	1.0	
		Animal Shelter		3	0.7	
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter		2	0	
		Code Enforcement	Code - After Hours/Weekend Construction	2	0.5	
			Code - Court	2	0	
	Code - Garbage		1	1.0		
	Code - Miscellaneous		1	5.0		
	Code - Noise		3	1.0		
	Code - Property Maintenance	1	0			
	Code Enforcement		10	1.0		
	Department of Public Safety				15	0.8
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	6.0	
Hwy - Curb Repair			4	0		
Hwy - Miscellaneous			1	0		
Hwy - Pothole			1	0		
Hwy - Street Sign - New Request			1	0		
Hwy - Street Sign - Repair / Replace			2	0.5		
Hwy - Street Sweeping / Cleaning			2	0		
Hwy - Tree Branch / Debris Pickup			3	0		
Hwy - Tree Planting			5	0		
Hwy - Tree Stump Removal			2	0		
Hwy - Tree Trimming / Removal Inspection			10	0		
Highway Department		32	0.2			

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
New Hyde Park	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	4	0	
			Street Light - Mark Out	5	3.0	
	Street Lighting District			9	1.7	
	Department of Public Works			41	0.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		2	1.0
				Inter Municipal Affairs	2	1.0
	Inter Municipal Affairs			2	1.0	
	Planning and Building Department	Building Department	Bldg - Unable to Reach Inspector		1	1.0
				Building Department	1	1.0
	Planning and Building Department			1	1.0	
	Project Independence	Project Independence		PI - Call Back Request	1	0
				PI - Caregiver Support	1	0
				PI - Health and Mental Health	4	0
				PI - Membership Registration	4	0
				PI - Miscellaneous	2	0.5
				PI - Taxi Service	1	0
				Project Independence	13	0.1
	Project Independence			13	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		2	0
				Receiver of Taxes	2	0
	Receiver of Taxes			2	0	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		3	0.3
				Solid Waste Management	3	0.3
		Sustainability Department	SWMA - Compost		2	2.5
				SWMA - Rain Barrel	1	0
		Sustainability Department			3	1.7
	Solid Waste Management			6	1.0	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage		1	0	
			311 Call Center	1	0	
	Supervisor's Office	SupV - Airplane		5	0	
			Supervisor's Office	5	0	
Supervisor's Office			6	0		
New Hyde Park				86	0.5	
New hyde park	Department of Public Works	Highway Department	Hwy - Pothole	2	0.5	
		Highway Department		2	0.5	
	Department of Public Works			2	0.5	
New hyde park				2	0.5	

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City	Department Description	Group Description	Type Description	Count	Response Days
OLD WESTBURY	Project Independence	Project Independence	PI - Miscellaneous	1	3.0
			PI - Taxi Service	9	0
			PI - Taxi Service Cancellation	2	0
	Project Independence			12	0.2
	Project Independence			12	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0
		Receiver of Taxes		4	0
	Receiver of Taxes			4	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	12.0
		Sustainability Department		1	12.0
Solid Waste Management			1	12.0	
OLD WESTBURY				17	0.9
ORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Pothole	1	13.0
		Highway Department		1	13.0
	Department of Public Works			1	13.0
ORT WASHINGTON				1	13.0
PLANDOME	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs		2	0
	Inter Municipal Affairs			2	0
	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
Project Independence			1	0	
PLANDOME				3	0
PLANDOME MANOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0
		Inter Municipal Affairs		1	4.0
	Inter Municipal Affairs			1	4.0
PLANDOME MANOR				1	4.0
PORT WASHING	Department of Public Works	Highway Department	Hwy - Street Painting	1	0
		Highway Department		1	0
	Department of Public Works			1	0
PORT WASHING				1	0
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	0.5
		Adminstrative Services		2	0.5
	Adminstrative Services			2	0.5
	Community Services	Community Services	CommSvc - Misc SR	1	4.0
			CommSvc - Seasonal Programs Registration	5	0
		Community Services		6	0.7
	Community Services			6	0.7
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
	Animal Shelter		1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	4.0	
		Cat Shelter		1	4.0	
		Code Enforcement	Code - After Hours/Weekend Construction	1	3.0	
			Code - Commercial Vehicle stored on Residential Property	1	0	
			Code - Court	3	0	
			Code - Dock Inspection	2	0	
			Code - Dumpster	1	4.0	
			Code - Garbage	1	3.0	
			Code - Leaves Accumulation	1	6.0	
			Code - Miscellaneous	3	0.7	
			Code - Noise	3	2.3	
			Code - Odor	1	2.0	
			Code - Property Maintenance	3	3.0	
			Code - Sidewalk Obstruction	1	0	
			Code - Storage and Display	1	4.0	
		Code Enforcement		22	1.8	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	3	2.3	
			Prkg Enfrc - Parking Violations Complaint	6	1.3	
		Parking Enforcement		9	1.7	
		Port Washington Parking District	PWPD - Broken Meter	7	1.3	
			PWPD - Miscellaneous	2	2.0	
		Port Washington Parking District		9	1.4	
		Department of Public Safety				42
	Department of Public Works	Highway Department	Hwy - Call Back Request	1	4.0	
			Hwy - Catch Basin	2	2.0	
			Hwy - Curb Repair	4	0.8	
			Hwy - Dead Animal Pickup	2	1.0	
			Hwy - Dead End Guard Rail	1	0	
			Hwy - Grass Cut / Mow	2	0	
			Hwy - Miscellaneous	7	2.1	
			Hwy - Pothole	21	3.8	
			Hwy - Street Painting	2	0	
			Hwy - Street Sign - New Request	2	0	
Hwy - Street Sign - Remove			1	0		
Hwy - Street Sign - Repair / Replace			6	1.7		
Hwy - Street Sweeping / Cleaning			3	0.3		
Hwy - Tree Branch / Debris Pickup			2	1.0		
Hwy - Tree Planting			1	0		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	1.0	
			Hwy - Tree Trimming / Removal Inspection	16	1.2	
		Highway Department			75	1.9
		Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	3	3.7
				Street Light - Light Out (Single)	8	4.0
				Street Light - Lights Out (Multiple)	4	10.5
				Street Light - Mark Out	12	3.8
				Street Light - Misc Problems	1	5.0
				Street Light - On During Day	1	13.0
				Street Lighting District		
		Department of Public Works			104	2.8
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	2.0
				OIC - Inter Municipal SR	13	3.5
			Inter Municipal Affairs			16
		Inter Municipal Affairs			16	3.2
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	0.5	
			Parks and Recreation Department			2
	Parks and Recreation Department			2	0.5	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	2	3.0	
			Bldg - Miscellaneous	1	8.0	
			Bldg - Suspect Work Without a Permit	6	4.3	
		Building Department			9	4.4
	Planning and Building Department			9	4.4	
	Project Independence	Project Independence	PI - Call Back Request	8	1.6	
			PI - Health Chat/Event Registration	3	0	
			PI - Health and Mental Health	10	0.2	
			PI - Household Maintenance	1	1.0	
			PI - Membership Registration	19	0	
			PI - Miscellaneous	3	2.3	
			PI - Support Group Registration	2	3.0	
			PI - Taxi Service	253	0	
PI - Taxi Service Cancellation			10	0		
PI - Transportation/Mobility Mgmt Info			6	0.5		
PI - Volunteer			1	0		
Project Independence			316	0.1		
Project Independence			316	0.1		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	14	0		
		Receiver of Taxes			14	0
Receiver of Taxes			14	0		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	3	0		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0	
			SWMA - Garbage Not Picked Up	8	1.8	
		Solid Waste Management			12	1.2
		Sustainability Department	SWMA - Compost	1	0	
			SWMA - Rain Barrel	1	0	
	Sustainability Department			2	0	
	Solid Waste Management			14	1.0	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
			311 - Street Repaving Schedule Inquiry	1	0	
		311 Call Center			2	0
		Supervisor's Office	SupV - Employee Complaint	2	3.5	
SupV - Thank You from Constituent			3	0		
Supervisor's Office			5	1.4		
Supervisor's Office			7	1.0		
PORT WASHINGTON				532	1.0	
PORT WASINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence			1	0
	Project Independence			1	0	
PORT WASINGTON				1	0	
PORTWASHINGTON	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	1	2.0	
		Port Washington Parking District			1	2.0
	Department of Public Safety			1	2.0	
PORTWASHINGTON				1	2.0	
PTW	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	3	0	
			Street Light - Mark Out	1	0	
		Street Lighting District			5	0
	Department of Public Works			5	0	
PTW				5	0	
Port Washington	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter			1	0
		Code Enforcement	Code - Dock Inspection	4	0	
			Code - Garbage	2	3.0	
	Code Enforcement			6	1.0	
	Department of Public Safety			7	0.9	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	2.0	
Hwy - Pothole			1	0		
Hwy - Street Sign - Repair / Replace			1	3.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
Port Washington	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	1.0
			Hwy - Tree Trimming / Removal Inspection	1	0
	Highway Department			5	1.2
	Department of Public Works			5	1.2
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0
			OIC - Inter Municipal SR	2	0
	Inter Municipal Affairs			3	1.7
	Inter Municipal Affairs			3	1.7
	Planning and Building Department	Building Department	Bldg - Miscellaneous	1	0
			Building Department	1	0
	Planning and Building Department			1	0
	Project Independence	Project Independence	PI - Caregiver Support	1	0
			PI - Exercise Program Registration	1	0
			PI - Household Maintenance	1	2.0
			PI - Membership Registration	10	0
			PI - Taxi Service	33	0
			PI - Taxi Service Cancellation	2	0
			PI - Taxi Service Complaint	1	1.0
			Project Independence	49	0.1
	Project Independence			49	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			Receiver of Taxes	1	0
	Receiver of Taxes			1	0
Solid Waste Management	Sustainability Department	SWMA - Compost	1	0	
		Sustainability Department	1	0	
Solid Waste Management			1	0	
Port Washington				67	0.3
Port washington	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	0
			Highway Department	1	0
Department of Public Works			1	0	
Port washington				1	0
ROSLYN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			Community Services	1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0
			Animal Sh - Found Animal	1	0
Animal Shelter			2	1.0	
	Cat Shelter	Cat Shelter - Feral Cats	1	0	
Cat Shelter			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			4	0.5	
	Department of Public Works	Highway Department	Hwy - Curb Repair		1	0
			Hwy - Dead Animal Pickup		1	2.0
			Hwy - From Transfer		1	5.0
			Hwy - Pothole		1	0
			Hwy - Street Sign - Repair / Replace		1	0
			Hwy - Tree Planting		1	0
			Hwy - Tree Stump Removal		1	0
			Highway Department		7	1.0
	Street Lighting District	Street Light - Light Out (Single)		4	0	
			Street Light - Mark Out	2	4.0	
		Street Lighting District		6	1.3	
	Department of Public Works			13	1.2	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	6	3.5	
		Inter Municipal Affairs		6	3.5	
	Inter Municipal Affairs			6	3.5	
	Project Independence	Project Independence	PI - Call Back Request		2	2.0
			PI - Health Chat/Event Registration		2	0
			PI - Health and Mental Health		1	0
			PI - Household Maintenance		1	0
			PI - Membership Registration		5	0
			PI - Taxi Service		80	0.0
			PI - Taxi Service Cancellation		3	0
	Project Independence		94	0.1		
	Project Independence			94	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	12	0	
		Receiver of Taxes		12	0	
	Receiver of Taxes			12	0	
	Solid Waste Management	Sustainability Department	SWMA - Power Up Communities	4	6.5	
		Sustainability Department		4	6.5	
	Solid Waste Management			4	6.5	
Supervisor's Office	Supervisor's Office	SupV - Airplane	10	0		
		SupV - Helicopter	2	0		
	Supervisor's Office		12	0		
Supervisor's Office			12	0		
ROSLYN				146	0.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN ESTATES	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	4	0	
	Project Independence		5	0		
	Project Independence		5	0		
ROSLYN ESTATES				5	0	
ROSLYN HARBOR	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			Project Independence	1	0	
	Project Independence		1	0		
ROSLYN HARBOR				1	0	
ROSLYN HEIGHTS	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	1.0	
			Adminstrative Services	1	1.0	
	Adminstrative Services		1	1.0		
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
			Community Services	1	0	
	Community Services		1	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Misc	1	1.0
				Animal Shelter	1	1.0
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	3.0
				Code - Commercial Vehicle stored on Residential Property	1	0
				Code - Court	4	0.8
				Code - Garbage	5	2.8
				Code - Graffiti	1	15.0
				Code - Litter	1	0
				Code - Miscellaneous	8	0
				Code - Noise	2	2.5
				Code - Property Maintenance	4	1.8
				Code - Signs	3	1.3
	Code - Storage and Display	2	0			
Code Enforcement		32	1.6			
Parking Enforcement	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	1.7		
Parking Enforcement		3	1.7			
Department of Public Safety				36	1.6	
Department of Public Works	Highway Department	Highway Department	Hwy - Bee's Nest Removal	1	17.0	
			Hwy - Curb Repair	1	0	
			Hwy - Miscellaneous	2	2.5	
			Hwy - Pothole	11	3.5	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	1	4.0	
			Hwy - Street Sweeping / Cleaning	2	3.0	
			Hwy - Telephone/Utility Pole	3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Works	Highway Department	Hwy - Tree Planting	2	0	
			Hwy - Tree Removal Objection	1	1.0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	2	7.0	
		Highway Department			28	3.0
		Street Lighting District	Street Light - Light Out (Single)	7	4.0	
			Street Light - Lights Out (Multiple)	6	3.5	
			Street Light - Mark Out	25	3.7	
			Street Light - On During Day	2	9.5	
			Street Light - Pole Problem	3	9.3	
		Street Lighting District			43	4.4
		Department of Public Works			71	3.8
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	9	4.1
			Inter Municipal Affairs		9	4.1
	Inter Municipal Affairs			9	4.1	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0	
		Parks and Recreation Department		1	1.0	
	Parks and Recreation Department			1	1.0	
	Planning and Building Department	Building Department	Bldg - Abandoned Property	1	0	
			Bldg - Certificate Status	1	1.0	
			Bldg - Illegal Housing	2	0	
			Bldg - Suspect Work Without a Permit	2	1.0	
		Building Department			6	0.5
	Planning and Building Department			6	0.5	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Exercise Program Registration	1	1.0	
			PI - Financial Assistance	1	1.0	
PI - Health and Mental Health			2	0		
PI - Household Maintenance			1	0		
PI - Membership Registration			7	0		
PI - Miscellaneous			2	1.0		
PI - Taxi Service			148	0		
PI - Taxi Service Cancellation			2	0		
PI - Taxi Service Complaint			1	0		
Project Independence			166	0.0		
Project Independence			166	0.0		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	8	0		
	Receiver of Taxes		8	0		
Receiver of Taxes			8	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	3	0.7
		Solid Waste Management		3	0.7
		Sustainability Department	SWMA - Compost	1	4.0
		Sustainability Department		1	4.0
	Solid Waste Management			4	1.5
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0
		Supervisor's Office		2	0
Supervisor's Office			2	0	
ROSLYN HEIGHTS				305	1.3
ROSLYN HTS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
ROSLYN HTS				1	0
ROSLYN HGTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	7.0
		Street Lighting District		1	7.0
	Department of Public Works			1	7.0
ROSLYN HGTS				1	7.0
RUSSEL GARDENS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
RUSSEL GARDENS				1	0
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service Complaint	1	0
		Project Independence		1	0
	Project Independence			1	0
RUSSELL GARDENS				1	0
Roslyn	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Light Out (Single)	1	0
			Street Light - Mark Out	1	0
	Street Lighting District			4	0
	Department of Public Works			5	0
	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Taxi Service	5	0
		Project Independence		8	0
	Project Independence			8	0
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	
Roslyn				14	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
Roslyn Heights	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	2	2.0	
		Code Enforcement		2	2.0	
	Department of Public Safety			2	2.0	
	Department of Public Works	Highway Department	Hwy - Miscellaneous		1	0
			Hwy - Tree Branch / Debris Pickup		1	1.0
			Hwy - Tree Planting		1	0
			Hwy - Tree Trimming / Removal Inspection		2	0
		Highway Department		5	0.2	
	Street Lighting District	Street Light - Mark Out		2	2.0	
	Street Lighting District		2	2.0		
	Department of Public Works			7	0.7	
	Planning and Building Department	Building Department	Bldg - Illegal Housing		1	0
			Bldg - Suspect Work Without a Permit		1	0
	Building Department		2	0		
	Planning and Building Department			2	0	
	Project Independence	Project Independence	PI - Membership Registration		1	0
			PI - Taxi Service		3	0
		Project Independence		4	0	
	Project Independence			4	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0
Receiver of Taxes		1	0			
Receiver of Taxes			1	0		
Roslyn Heights				16	0.6	
Russel gardens	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	0	
		Animal Shelter		1	0	
Department of Public Safety			1	0		
Russel gardens				1	0	
SANDS POINT	Department of Public Safety	Code Enforcement	Code - Dock Inspection	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	1.0
		Inter Municipal Affairs		1	1.0	
Inter Municipal Affairs			1	1.0		
SANDS POINT				2	0.5	
SEARINGTOWN	Department of Public Safety	Animal Shelter	Animal Sh - Sign	1	12.0	
		Animal Shelter		1	12.0	
	Department of Public Safety			1	12.0	
	Department of Public Works	Highway Department	Hwy - Animal Sign - New Request		1	4.0
			Hwy - Grass Cut / Mow		1	2.0
Highway Department		2	3.0			
Street Lighting District	Street Light - Cable Break		1	0		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	8	2.0
			Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	2	3.0
	Street Lighting District			13	1.7
	Department of Public Works			15	1.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs	1	0
	Inter Municipal Affairs			1	0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	2.0
			Building Department	1	2.0
	Planning and Building Department			1	2.0
	Project Independence	Project Independence	PI - Taxi Service	1	0
			Project Independence	1	0
Project Independence			1	0	
SEARINGTOWN				19	2.2
UNIVERSITY GARDENS	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter	1	0	
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	16.0
			Street Lighting District	1	16.0
Department of Public Works			1	16.0	
UNIVERSITY GARDENS				2	8.0
WEST HEMPSTEAD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter	1	1.0	
	Department of Public Safety			1	1.0
WEST HEMPSTEAD				1	1.0
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	6	0
			CommSvc - Volunteering for General Programs	1	3.0
			Community Services	7	0.4
	Community Services			7	0.4
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
			Animal Sh - Lost Animal	1	0
			Animal Sh - Menacing or Harrassing Dog	2	7.5
			Animal Sh - Surrender a dog	1	0
			Animal Sh - Unleashed - Stray Dog	4	0.8
	Animal Shelter			9	2.1
	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
Cat Shelter			1	0	
Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	3	7.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Department of Public Safety	Code Enforcement	Code - Building Permit	2	0
			Code - Commercial Vehicle stored on Residential Property	3	1.3
			Code - Court	5	0.2
			Code - Fence	3	13.3
			Code - Garbage	6	4.8
			Code - Miscellaneous	5	2.8
			Code - No Plates / Inoperable Vehicle	8	10.0
			Code - Noise	1	0
			Code - Property Maintenance	5	0
			Code - Storage and Display	4	1.5
		Code Enforcement			45
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0	
	Parking Enforcement			1	3.0
	Department of Public Safety			56	3.9
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	2	0
			Hwy - Miscellaneous	4	1.5
			Hwy - Pothole	9	1.8
			Hwy - Street Drainage / Flooding	1	3.0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Street Sweeping / Cleaning	4	0
			Hwy - Tree Fallen - Emergency	2	2.5
			Hwy - Tree Trimming / Removal Inspection	4	0
		Highway Department			28
	Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	4	0
			Street Light - Light Out (Single)	9	1.6
			Street Light - Lights Out (Multiple)	4	3.0
Street Lighting District			17	1.5	
Department of Public Works			45	1.2	
Housing Authority	Housing Authority	Housing - Appliance	1	1.0	
		Housing - Electrical	2	1.0	
		Housing - High Priority SR	2	0.5	
		Housing - Misc Carpentry	1	1.0	
		Housing - Misc SR	4	1.8	
		Housing - Plumbing	2	2.5	
Housing Authority			12	1.4	
Housing Authority			12	1.4	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	15	4.4	
	Inter Municipal Affairs		15	4.4	
Inter Municipal Affairs			15	4.4	

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City	Department Description	Group Description	Type Description	Count	Response Days		
WESTBURY	Planning and Building Department	Building Department	Bldg - Housing Complaint	4	0		
			Bldg - Illegal Housing	12	0.7		
			Bldg - Suspect Work Without a Permit	4	0		
	Building Department			20	0.4		
	Planning and Building Department			20	0.4		
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	2	0	
				PI - Financial Assistance	1	2.0	
				PI - Health Chat/Event Registration	11	0	
				PI - Health and Mental Health	1	3.0	
				PI - Household Maintenance	6	2.2	
				PI - Membership Registration	9	0	
				PI - Miscellaneous	5	2.0	
				PI - Taxi Service	86	0	
				PI - Taxi Service Cancellation	2	0	
	Project Independence			123	0.2		
	Project Independence			123	0.2		
	Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	12	0	
				Receiver of Taxes		12	0
	Receiver of Taxes			12	0		
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
				SWMA - Garbage Not Picked Up	1	5.0	
				Solid Waste Management		2	3.0
		Sustainability Department	Sustainability Department	Sustainability Department	SWMA - Compost	2	4.5
					SWMA - Rain Barrel	3	3.3
					SWMA - Rain Garden	1	2.0
	Sustainability Department			6	3.5		
	Solid Waste Management			8	3.4		
Supervisor's Office	311 Call Center	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0		
			311 Call Center		1	0	
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	1	13.0	
				SupV - Thank You from Constituent	1	0	
Supervisor's Office			2	6.5			
Supervisor's Office			3	4.3			
WESTBURY				301	1.4		
WILLISTON PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0		
		Community Services		4	0		
	Community Services			4	0		
	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0		
		Code Enforcement		1	0		
Department of Public Safety			1	0			
Department of Public	Highway Department	Hwy - Miscellaneous	1	0			

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Works	Highway Department	Hwy - Pothole	2	2.0
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Sweeping / Cleaning	1	2.0
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	1	0
	Highway Department			7	0.9
	Department of Public Works			7	0.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.7
		Inter Municipal Affairs		3	0.7
	Inter Municipal Affairs			3	0.7
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	1.0
		Building Department		1	1.0
	Planning and Building Department			1	1.0
	Project Independence	Project Independence	PI - Financial Assistance	1	4.0
			PI - Health Chat/Event Registration	1	0
			PI - Household Maintenance	5	2.8
			PI - Membership Registration	4	0
			PI - Taxi Service	56	0.1
			PI - Taxi Service Cancellation	7	0
			PI - Volunteer	1	0
	Project Independence			75	0.3
	Project Independence			75	0.3
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		Receiver of Taxes		3	0
	Receiver of Taxes			3	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	1.0
			SWMA - Rain Barrel	2	1.5
Sustainability Department			3	1.3	
Solid Waste Management			3	1.3	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
		SupV - Thank You from Constituent	1	0	
		Supervisor's Office		2	0
Supervisor's Office			2	0	
WILLISTON PARK				99	0.3
Westbury	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	3	0.7
		Animal Shelter		3	0.7
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	2	0
			Code - Court	2	0.5
			Code - Garbage	1	0
			Code - Miscellaneous	1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
Westbury	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	0	
			Code - Property Maintenance	1	0	
			Code - Storage and Display	1	0	
		Code Enforcement			9	0.2
	Department of Public Safety				12	0.3
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	4	1.5
				Hwy - Tree Planting	1	0
		Highway Department			5	1.2
		Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	4	0
				Street Light - Lights Out (Multiple)	1	0
	Street Lighting District			5	0	
	Department of Public Works				10	0.6
	Planning and Building Department	Building Department	Building Department	Bldg - Construction Complaint	1	1.0
				Bldg - Illegal Housing	1	0
				Bldg - Suspect Work Without a Permit	1	0
		Building Department			3	0.3
	Planning and Building Department				3	0.3
	Project Independence	Project Independence	Project Independence	PI - Exercise Program Registration	3	0
				PI - Membership Registration	2	0
				PI - Taxi Service	2	0
		Project Independence			7	0
	Project Independence				7	0
	Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
				Receiver of Taxes		
Receiver of Taxes				3	0	
Solid Waste Management	Sustainability Department	Sustainability Department	SWMA - Compost	1	0	
			Sustainability Department			1
Solid Waste Management				1	0	
Supervisor's Office	311 Call Center	311 Call Center	311 - PSEG Power Outage	1	0	
			311 Call Center			1
Supervisor's Office				1	0	
Westbury				37	0.3	
Williston Park	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
			Hwy - Pothole	1	0	
			Hwy - Tree Trimming / Removal Inspection	2	3.5	
	Highway Department			4	1.8	
	Department of Public Works				4	1.8
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
Inter Municipal Affairs				1	1.0	
Inter Municipal Affairs				1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
Williston Park	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0		
			Bldg - Retaining Wall	1	0		
			Building Department	2	0		
			Planning and Building Department	2	0		
	Project Independence	Project Independence		PI - Membership Registration	1	0	
				PI - Taxi Service	12	0	
				PI - Taxi Service Cancellation	2	0	
				Project Independence	15	0	
			Project Independence	15	0		
	Williston Park				22	0.4	
albertson	Department of Public Works	Highway Department	Hwy - Curb Repair	1	6.0		
		Highway Department		1	6.0		
		Department of Public Works		1	6.0		
albertson				1	6.0		
carle place	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0		
			Hwy - Street Sign - Remove	1	0		
			Hwy - Street Sign - Repair / Replace	3	2.0		
			Hwy - Telephone/Utility Pole	1	0		
			Highway Department	6	1.0		
	Street Lighting District			Street Light - Light Out (Single)	1	2.0	
				Street Light - Lights Out (Multiple)	2	1.5	
				Street Light - On During Day	1	0	
			Street Lighting District	4	1.2		
			Department of Public Works	10	1.1		
carle place				10	1.1		
gARDEN city	Project Independence	Project Independence	PI - Taxi Service	1	0		
				Project Independence		1	0
				Project Independence		1	0
gARDEN city				1	0		
garden city	Project Independence	Project Independence	PI - Taxi Service	1	0		
				PI - Taxi Service Cancellation	1	0	
			Project Independence		2	0	
			Project Independence		2	0	
garden city				2	0		
garden city park	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	0		
		Code Enforcement		1	0		
		Department of Public Safety		1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
garden city park	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
		Department of Public Works		1	0
garden city park				2	0
garden city park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
		Inter Municipal Affairs		1	0
garden city park				1	0
gardencity park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
		Department of Public Works		1	0
gardencity park				1	0
gn	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	1	0
		Street Lighting District		2	0
		Department of Public Works		2	0
gn				2	0
great Neck	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	0
			Hwy - Grass Cut / Mow	1	0
		Highway Department		2	0
		Department of Public Works		2	0
great Neck				2	0
great neck	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0
		Code Enforcement		1	0
		Department of Public Safety		1	0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	0
			Hwy - Pothole	1	3.0
			Hwy - Pothole Filled Without Request	1	0
			Hwy - Street Sign - New Request	1	0
		Highway Department		4	0.8
	Street Lighting District	Street Light - Light Out (Single)	1	0	
	Street Lighting District		1	0	
	Department of Public Works		5	0.6	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
Inter Municipal Affairs		1	0		
Project Independence	Project Independence	PI - Health and Mental Health	2	0.5	
	Project Independence		2	0.5	
Project Independence		2	0.5		
great neck				9	0.4

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City	Department Description	Group Description	Type Description	Count	Response Days	
greenvale	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
		Street Lighting District	Street Light - On During Day	1	0	
		Street Lighting District		1	0	
Department of Public Works				2	0	
greenvale				2	0	
mANHASSETT	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0	
		Highway Department		1	1.0	
		Department of Public Works		1	1.0	
mANHASSETT				1	1.0	
manhasset	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0	
		Code Enforcement		1	0	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0	
		Parking Enforcement		1	4.0	
	Department of Public Safety				2	2.0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup		1	0
			Hwy - Pothole		3	2.0
			Hwy - Street Sign - Repair / Replace		2	0
			Hwy - Tree Stump Removal		1	0
		Highway Department		7	0.9	
		Street Lighting District	Street Light - Light Out (Single)		1	0
			Street Light - Lights Out (Multiple)		1	2.0
	Street Light - Mark Out			1	5.0	
	Street Lighting District		3	2.3		
Department of Public Works				10	1.3	
Supervisor's Office	Supervisor's Office	SupV - Helicopter		1	0	
		Supervisor's Office		1	0	
		Supervisor's Office		1	0	
manhasset				13	1.3	
manhasset	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs		1	1.0	
		Inter Municipal Affairs		1	1.0	
manhasset				1	1.0	
manhasset hills	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
		Highway Department		1	0	
		Street Lighting District	Street Light - On During Day	1	0	
		Street Lighting District		1	0	
Department of Public Works				2	0	
manhasset hills				2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
new cassel	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Light Out (Single)	5	0
		Street Lighting District		5	0
Department of Public Works				6	0
new cassel				6	0
new cassel	Department of Public Works	Highway Department	Hwy - Pothole	1	6.0
		Highway Department		1	6.0
		Department of Public Works		1	6.0
new cassel				1	6.0
new hyde park	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0
			Code - Noise	1	3.0
		Code Enforcement		2	2.0
		Department of Public Safety		2	2.0
	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	2	0
			Hwy - Street Sweeping / Cleaning	1	0
		Highway Department		3	0
		Street Lighting District	Street Light - Light Out (Single)	1	0
			Street Light - Mark Out	3	1.3
			Street Light - On During Day	1	0
			Street Light - Pole Problem	1	1.0
		Street Lighting District		6	0.8
	Department of Public Works		9	0.6	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
OIC - Inter Municipal SR			7	3.0	
Inter Municipal Affairs		8	2.6		
Inter Municipal Affairs		8	2.6		
Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0	
	Building Department		1	0	
Planning and Building Department				1	0
new hyde park				20	1.5
new hyde park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs		1	1.0	
new hyde park				1	1.0
new york	Project Independence	Project Independence	PI - Call Back Request	1	0
		Project Independence		1	0
	Project Independence		1	0	
new york				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
nhp	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Light Out (Single)	2	0
	Street Lighting District		4	0	
	Department of Public Works		4	0	
nhp				4	0
north new hyde park	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
north new hyde park				1	0
port washington	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	1.0
		Animal Shelter		1	1.0
		Code Enforcement	Code - Garbage	1	6.0
		Code Enforcement		1	6.0
		Port Washington Parking District	PWPD - Miscellaneous	1	6.0
	Port Washington Parking District		1	6.0	
	Department of Public Safety		3	4.3	
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Miscellaneous	2	0
			Hwy - Pothole	1	0
Hwy - Street Sign - Repair / Replace			3	0	
Highway Department		7	0		
Street Lighting District		Street Light - Light Out (Single)	1	4.0	
	Street Light - Mark Out	1	0		
Street Lighting District		2	2.0		
Department of Public Works		9	0.4		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0	
		Inter Municipal Affairs		2	0
	Inter Municipal Affairs		2	0	
port washington				14	1.2
portwashington	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	1	9.0
		Port Washington Parking District		1	9.0
	Department of Public Safety		1	9.0	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0
		Inter Municipal Affairs		1	7.0
	Inter Municipal Affairs		1	7.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
portwashington	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
portwashington				4	4.0	
ptw	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0	
			Street Light - Light Out (Single)	1	0	
			Street Light - Lights Out (Multiple)	1	0	
	Street Lighting District			4	0	
Department of Public Works			4	0		
ptw				4	0	
roslyn	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
		Street Lighting District	Street Light - Fixture Problem	1	0	
	Street Lighting District			1	0	
Department of Public Works			2	0		
roslyn				2	0	
roslyn heights	Department of Public Works	Highway Department	Hwy - Pothole	1	0	
			Hwy - Street Sign - Repair / Replace	1	2.0	
			Hwy - Street Sweeping / Cleaning	1	1.0	
		Highway Department			3	1.0
		Street Lighting District	Street Light - Mark Out	3	2.3	
	Street Lighting District			3	2.3	
Department of Public Works			6	1.7		
roslyn heights				6	1.7	
searingtown	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	3	1.7	
			Street Light - Light Out (Single)	2	0	
		Street Lighting District			5	1.0
	Department of Public Works			5	1.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs			1	0
Inter Municipal Affairs			1	0		
searingtown				6	0.8	
westbury	Department of Public Works	Highway Department	Hwy - Pothole	1	5.0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sweeping / Cleaning	1	0	
		Highway Department			3	1.7
		Street Lighting District	Street Light - Lights Out (Multiple)	1	8.0	
	Street Lighting District			1	8.0	
Department of Public Works			4	3.2		

Town of North Hempstead Service Requests via 311 - by Community

April 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
westbury	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0	
			OIC - Inter Municipal SR	1	7.0	
	Inter Municipal Affairs			2	7.0	
	Inter Municipal Affairs			2	7.0	
	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence	1	0	
	Project Independence			1	0	
westbury				7	3.9	
williston park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	16.0	
			Inter Municipal Affairs	1	16.0	
	Inter Municipal Affairs			1	16.0	
williston park				1	16.0	
	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0	
			Adminstrative Services	1	0	
	Adminstrative Services			1	0	
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
			Community Services	2	0	
	Community Services			2	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Call Back	1	0
				Animal Sh - Dog Adoption	11	0
				Animal Sh - Found Animal	1	0
		Animal Shelter			13	0
		Cat Shelter	Cat Shelter	Cat Shelter - Call Back	7	1.3
				Cat Shelter	7	1.3
		Code Enforcement	Code Enforcement	Code - Call Back Request	54	2.1
				Code - Garbage	1	1.0
				Code - Property Maintenance	1	0
				Code - Property Violations Search	107	3.4
	Code Enforcement			163	2.9	
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Call Back Request	7	0.4	
			Prkg Enfrc - Parking Violations Complaint	2	1.0	
	Parking Enforcement			9	0.6	
	Port Washington Parking District	Port Washington Parking District	PWPD - Broken Meter	3	0	
			PWPD - Call Back Request	6	0	
	Port Washington Parking District			9	0	
	Department of Public Safety				201	2.4
	Department of Public Works	Highway Department	Highway Department	Hwy - Call Back Request	15	4.9
				Hwy - Catch Basin	1	1.0
				Hwy - Curb Repair	1	0
Hwy - Dead Animal Pickup				1	0	
Hwy - Informational				1	0	

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	Department of Public Works	Highway Department	Hwy - Manhole Repair	1	3.0	
			Hwy - Miscellaneous	3	2.3	
			Hwy - Permits / Road Opening Application Request	7	0.1	
			Hwy - Pothole	6	1.8	
			Hwy - Street Painting	1	7.0	
			Hwy - Street Sign - Repair / Replace	5	0	
			Hwy - Street Sweeping / Cleaning	1	4.0	
			Hwy - Tree Fallen - Emergency	1	1.0	
			Hwy - Tree Trimming / Removal Inspection	2	1.5	
		Highway Department			46	2.4
	Street Lighting District	Street Light - Light Out (Single)	1	0		
			Street Light - Lights Out (Multiple)	3	3.7	
	Street Lighting District			4	2.8	
	Department of Public Works				50	2.4
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	2	0	
			HR - Misc SR	1	10.0	
			HR - Personnel and Employment	3	6.3	
		Human Resources and Finance			6	4.8
	Human Resources and Finance				6	4.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	6	3.0	
			OIC - Inter Municipal SR	26	1.7	
		Inter Municipal Affairs			32	1.9
	Inter Municipal Affairs				32	1.9
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	11	0	
			Park - General Complaint	5	1.6	
			Park - Miscellaneous	2	1.0	
			Park - Park Facilities Maintenance	16	1.7	
Park - Park Maintenance Projects			3	0		
Park - Park Permit Application Request			23	0.3		
Park - Park and Recreation Literature Request			2	0		
Park - Service Cancellation			1	0		
Parks and Recreation Department			63	0.7		
Parks and Recreation Department				63	0.7	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	11	10.0		
		Board of Zoning Appeals			11	10.0
	Building Department	Bldg - General Question Needs Answers	125	2.6		
		Bldg - Permit Question Needs Answers	23	1.8		
		Bldg - Suspect Work Without a Permit	2	1.0		
Building Department			150	2.4		

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City	Department Description	Group Description	Type Description	Count	Response Days
	Planning and Building Department	Planning Department	Planning - Call Back Request	2	2.0
		Planning Department		2	2.0
	Planning and Building Department			163	2.9
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	18	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			21	0
	Project Independence			21	0
	Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	15	2.0
		Solid Waste Management		15	2.0
		Sustainability Department	SWMA - Power Up Communities	1	7.0
			SWMA - Recycling / STOP Call Back	1	5.0
	Sustainability Department			2	6.0
	Solid Waste Management			17	2.5
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	91	0
		311 Call Center		91	0
		Supervisor's Office	SupV - Employee Complaint	1	8.0
	Supervisor's Office			1	8.0
	Supervisor's Office			92	0.1
	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	143	0
			Town Clerk - Block Party Application	1	0
			Town Clerk - Contracts & Bids	4	0
			Town Clerk - Death Certificate	56	0
Town Clerk - Dog License			45	0	
Town Clerk - Domestic Partnership			5	0	
Town Clerk - Filming Permit			4	0	
Town Clerk - Fishing License			6	0	
Town Clerk - Hunting License			2	0	
Town Clerk - Liquor License			1	0	
Town Clerk - Marriage Certificate			32	0	
Town Clerk - Marriage License			32	0	
Town Clerk - Miscellaneous			10	0	
Town Clerk - Parking Restrictions Removal Request			15	0	
Town Clerk - Peddler License			8	0	
Town Clerk - Secondhand Dealer License			1	0	
Town Clerk - Solid Waste Management License	6	0			

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Storage Bins	1	0
			Town Clerk - Taxi and Limousine License	8	0
			Town Clerk - Tow Truck License	1	0
			Town Clerk - Town Board Questions	2	0
			Town Clerk - Waterways	2	0
		Town Clerk		385	0
	Town Clerk			385	0
				1,034	1.2
Summary				5,379	1.1