

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Administrative Services	Administrative Services	Adm Svc - Green Team	GREAT NECK	1	7.0
			MANHASSET	1	0
			NEW CASSEL	1	1.0
			NEW HYDE PARK	1	5.0
			PORT WASHINGTON	2	0.5
			ROSLYN HEIGHTS	1	1.0
				1	0
		<b>Adm Svc - Green Team</b>	<b>8</b>	<b>1.9</b>	
<b>Administrative Services</b>	<b>8</b>	<b>1.9</b>			
<b>Administrative Services</b>			<b>8</b>	<b>1.9</b>	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	ALBERTSON	3	0.3
			MINEOLA	1	0
			NEW HYDE PARK	1	3.0
			WESTBURY	6	0
		<b>CommSvc - Bus Pickup Cancel</b>	<b>11</b>	<b>0.4</b>	
		CommSvc - Bus Pickup Schedule	CARLE PLACE	1	1.0
			MINEOLA	1	0
			NEW HYDE PARK	2	1.5
		<b>CommSvc - Bus Pickup Schedule</b>	<b>4</b>	<b>1.0</b>	
		CommSvc - Misc SR	ALBERTSON	1	1.0
			CARLE PLACE	1	1.0
			MANHASSET	1	0
			NEW HYDE PARK	2	1.0
			PORT WASHINGTON	1	4.0
		<b>CommSvc - Misc SR</b>	<b>6</b>	<b>1.3</b>	
		CommSvc - Seasonal Programs Registration	ALBERTSON	3	0
			EAST WILLISTON	1	0
GARDEN CITY PARK	1		0		
GREAT NECK	2		0		
MANHASSET	35		0		
MINEOLA	2		0		
Manhasset	2		0		
Mineola	1		0		
NEW HYDE PARK	13		0		
PORT WASHINGTON	5		0		
ROSLYN	1		0		
ROSLYN HEIGHTS	1		0		

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Community Services	Community Services	CommSvc - Seasonal Programs Registration	WILLISTON PARK	4	0	
				2	0	
		<b>CommSvc - Seasonal Programs Registration</b>			<b>73</b>	<b>0</b>
		CommSvc - Volunteering for General Programs	WESTBURY	1	3.0	
	<b>CommSvc - Volunteering for General Programs</b>			<b>1</b>	<b>3.0</b>	
<b>Community Services</b>				<b>95</b>	<b>0.2</b>	
<b>Community Services</b>				<b>95</b>	<b>0.2</b>	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	CARLE PLACE	1	1.0	
			MANHASSET	1	6.0	
			New Hyde Park	2	0.5	
			ROSLYN	1	2.0	
		<b>Animal Sh - Barking Dog</b>			<b>5</b>	<b>2.0</b>
		Animal Sh - Call Back		1	0	
		<b>Animal Sh - Call Back</b>			<b>1</b>	<b>0</b>
		Animal Sh - Dog Adoption		11	0	
		<b>Animal Sh - Dog Adoption</b>			<b>11</b>	<b>0</b>
		Animal Sh - Dog Bite	MANHASSET	1	18.0	
			Russel gardens	1	0	
		<b>Animal Sh - Dog Bite</b>			<b>2</b>	<b>9.0</b>
		Animal Sh - Found Animal	Mineola	1	1.0	
			port washington	1	0	
			BALDWIN	1	1.0	
			NEW HYDE PARK	1	0	
			New Hyde Park	1	1.0	
			ROSLYN	1	0	
			WESTBURY	1	1.0	
				1	0	
		<b>Animal Sh - Found Animal</b>			<b>8</b>	<b>0.5</b>
		Animal Sh - Lost Animal	Floral Park	1	1.0	
			GREAT NECK	1	0	
	PORT WASHINGTON	1	1.0			
	Port Washington	1	0			
	WEST HEMPSTEAD	1	1.0			
	WESTBURY	1	0			
	Westbury	3	0.7			
<b>Animal Sh - Lost Animal</b>			<b>9</b>	<b>0.6</b>		
Animal Sh - Menacing or Harrassing Dog	WESTBURY	2	7.5			
<b>Animal Sh - Menacing or Harrassing Dog</b>			<b>2</b>	<b>7.5</b>		
Animal Sh - Misc	ROSLYN HEIGHTS	1	1.0			
<b>Animal Sh - Misc</b>			<b>1</b>	<b>1.0</b>		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Sign	CARLE PLACE	1	4.0	
			Great Neck	1	1.0	
			NEW HYDE PARK	1	15.0	
			SEARINGTOWN	1	12.0	
		<b>Animal Sh - Sign</b>			<b>4</b>	<b>8.0</b>
		Animal Sh - Surrender a dog	WESTBURY	1	0	
		<b>Animal Sh - Surrender a dog</b>			<b>1</b>	<b>0</b>
		Animal Sh - Unleashed - Stray Dog	Port Washington	1	0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	2	1.5	
			MINEOLA	1	0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	4	0.8	
	port washington		1	1.0		
	<b>Animal Sh - Unleashed - Stray Dog</b>			<b>11</b>	<b>0.7</b>	
	<b>Animal Shelter</b>				<b>55</b>	<b>1.7</b>
	Cat Shelter	Cat Shelter - Call Back			7	1.3
			<b>Cat Shelter - Call Back</b>			<b>7</b>
		Cat Shelter - Feral Cats	ALBERTSON	2	0.5	
			GREAT NECK	6	0.7	
			Great Neck	1	0	
			MANHASSET	2	1.0	
			MINEOLA	3	0	
Mineola			1	0		
NEW HYDE PARK			2	0		
New Hyde Park			2	0		
PORT WASHINGTON			1	4.0		
ROSLYN			1	0		
WESTBURY			1	0		
<b>Cat Shelter - Feral Cats</b>			<b>22</b>	<b>0.5</b>		
<b>Cat Shelter</b>				<b>29</b>	<b>0.7</b>	
Code Enforcement	Code - After Hours/Weekend Construction	MANHASSET	4	0.8		
		NEW HYDE PARK	2	5.0		
		NEW HYDE PARK	1	0		
		New Hyde Park	2	0.5		
		PORT WASHINGTON	1	3.0		
		ROSLYN HEIGHTS	1	3.0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	Roslyn Heights	2	2.0	
			new hyde park	1	1.0	
		<b>Code - After Hours/Weekend Construction</b>			<b>14</b>	<b>1.8</b>
		Code - Animal (except Dog / Cat / Wild life )	WESTBURY	3	7.0	
		<b>Code - Animal (except Dog / Cat / Wild life )</b>			<b>3</b>	<b>7.0</b>
		Code - Basketball Stanchion	Albertson	1	0	
		<b>Code - Basketball Stanchion</b>			<b>1</b>	<b>0</b>
		Code - Building Permit	WESTBURY	2	0	
		<b>Code - Building Permit</b>			<b>2</b>	<b>0</b>
		Code - Call Back Request		54	2.1	
		<b>Code - Call Back Request</b>			<b>54</b>	<b>2.1</b>
		Code - Commercial Vehicle stored on Residential Property	CARLE PLACE	2	0	
			NEW HYDE PARK	3	2.0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	3	1.3	
			Westbury	2	0	
		<b>Code - Commercial Vehicle stored on Residential Property</b>			<b>12</b>	<b>0.8</b>
		Code - Court	GREAT NECK	1	0	
			MANHASSET	3	0.3	
			NEW HYDE PARK	1	5.0	
			New Hyde Park	2	0	
			PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	4	0.8	
			WESTBURY	5	0.2	
			Westbury	2	0.5	
		<b>Code - Court</b>			<b>21</b>	<b>0.5</b>
		Code - Dock Inspection	GLENWOOD LANDING	1	0	
			GREAT NECK	2	0	
			Great Neck	4	0	
			Manhasset	2	0	
			PORT WASHINGTON	2	0	
			Port Washington	4	0	
SANDS POINT	1		0			
<b>Code - Dock Inspection</b>			<b>16</b>	<b>0</b>		
Code - Dumpster	PORT WASHINGTON	1	4.0			
<b>Code - Dumpster</b>			<b>1</b>	<b>4.0</b>		
Code - Fence	ALBERTSON	1	0			

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Department of Public Safety	Code Enforcement	Code - Fence	GREAT NECK	1	7.0				
			MANHASSET	1	0				
			NEW HYDE PARK	2	4.0				
			WESTBURY	3	13.3				
		<b>Code - Fence</b>				<b>8</b>	<b>6.9</b>		
		Code - From Transfer	NEW HYDE PARK	1	4.0				
		<b>Code - From Transfer</b>				<b>1</b>	<b>4.0</b>		
		Code - Garbage	ALBERTSON	4	3.5				
				CARLE PLACE	4	2.5			
				GREAT NECK	3	3.0			
				Great Neck	2	0			
				MANHASSET	2	3.5			
				Manhasset	1	0			
				NEW CASSEL	1	0			
				NEW HYDE PARK	4	3.5			
				New Hyde Park	1	1.0			
				PORT WASHINGTON	1	3.0			
				Port Washington	2	3.0			
				ROSLYN HEIGHTS	5	2.8			
				WESTBURY	6	4.8			
				Westbury	1	0			
				port washington	1	6.0			
					1	1.0			
				<b>Code - Garbage</b>				<b>39</b>	<b>2.9</b>
				Code - Graffiti	ROSLYN HEIGHTS	1	15.0		
				<b>Code - Graffiti</b>				<b>1</b>	<b>15.0</b>
		Code - Handicap Parking	LAKE SUCCESS	1	9.0				
		<b>Code - Handicap Parking</b>				<b>1</b>	<b>9.0</b>		
		Code - Leaves Accumulation	PORT WASHINGTON	1	6.0				
		<b>Code - Leaves Accumulation</b>				<b>1</b>	<b>6.0</b>		
		Code - Lights	GREAT NECK	2	2.5				
			NEW HYDE PARK	1	15.0				
		<b>Code - Lights</b>				<b>3</b>	<b>6.7</b>		
		Code - Litter	Great Neck	1	0				
			NEW HYDE PARK	1	21.0				
			ROSLYN HEIGHTS	1	0				
		<b>Code - Litter</b>				<b>3</b>	<b>7.0</b>		
		Code - Miscellaneous	GREAT NECK	2	4.5				
			Manhasset	1	0				
NEW HYDE PARK	5		4.8						

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Department of Public Safety	Code Enforcement	Code - Miscellaneous	New Hyde Park	1	5.0	
			PORT WASHINGTON	3	0.7	
			ROSLYN HEIGHTS	8	0	
			WESTBURY	5	2.8	
			Westbury	1	1.0	
			great neck	1	0	
			manhasset	1	0	
		<b>Code - Miscellaneous</b>			<b>28</b>	<b>2.0</b>
		Code - No Plates / Inoperable Vehicle	GREAT NECK	2	0	
			NEW HYDE PARK	1	2.0	
			WESTBURY	8	10.0	
			Westbury	1	0	
			garden city park	1	0	
		<b>Code - No Plates / Inoperable Vehicle</b>			<b>13</b>	<b>6.3</b>
		Code - Noise	ALBERTSON	1	0	
			CARLE PLACE	1	1.0	
			Great Neck	1	2.0	
			MANHASSET	1	0	
			NEW HYDE PARK	2	3.5	
			New Hyde Park	3	1.0	
			PORT WASHINGTON	3	2.3	
			ROSLYN HEIGHTS	2	2.5	
			WESTBURY	1	0	
			new hyde park	1	3.0	
		<b>Code - Noise</b>			<b>16</b>	<b>1.8</b>
		Code - Odor	PORT WASHINGTON	1	2.0	
		<b>Code - Odor</b>			<b>1</b>	<b>2.0</b>
		Code - Overgrown Vegetation	GREAT NECK	1	9.0	
		<b>Code - Overgrown Vegetation</b>			<b>1</b>	<b>9.0</b>
		Code - Property Maintenance	GREAT NECK	5	1.4	
			Great Neck	1	0	
			MANHASSET	3	3.0	
			NEW HYDE PARK	6	2.7	
New Hyde Park	1		0			
PORT WASHINGTON	3		3.0			
ROSLYN	1		0			
ROSLYN HEIGHTS	4		1.8			
WESTBURY	5	0				

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Property Maintenance	WILLISTON PARK	1	0		
			Westbury	1	0		
				1	0		
		<b>Code - Property Maintenance</b>			<b>32</b>	<b>1.5</b>	
		Code - Property Violations Search			107	3.4	
		<b>Code - Property Violations Search</b>			<b>107</b>	<b>3.4</b>	
		Code - Sidewalk Obstruction	NEW HYDE PARK	4	8.8		
			PORT WASHINGTON	1	0		
		<b>Code - Sidewalk Obstruction</b>			<b>5</b>	<b>7.0</b>	
		Code - Signs	ALBERTSON	2	0		
			ROSLYN HEIGHTS	3	1.3		
		<b>Code - Signs</b>			<b>5</b>	<b>0.8</b>	
		Code - Storage and Display	GARDEN CITY PARK	1	3.0		
			PORT WASHINGTON	1	4.0		
			ROSLYN HEIGHTS	2	0		
			WESTBURY	4	1.5		
			Westbury	1	0		
		<b>Code - Storage and Display</b>			<b>9</b>	<b>1.4</b>	
		Code - Unlawful Property Use	ALBERTSON	1	0		
			GREAT NECK	1	7.0		
			NEW HYDE PARK	4	3.8		
		<b>Code - Unlawful Property Use</b>			<b>6</b>	<b>3.7</b>	
		Code - Water Flow / Accumulation		ALBERTSON	1	0	
		<b>Code - Water Flow / Accumulation</b>			<b>1</b>	<b>0</b>	
		<b>Code Enforcement</b>				<b>405</b>	<b>2.7</b>
		Parking Enforcement	Prkg Enfrc - Call Back Request			7	0.4
			<b>Prkg Enfrc - Call Back Request</b>			<b>7</b>	<b>0.4</b>
	Prkg Enfrc - Commercial Parking		MANHASSET	3	4.0		
			NEW HYDE PARK	2	3.0		
			NORTH HEMPSTEAD	1	1.0		
			PORT WASHINGTON	3	2.3		
	<b>Prkg Enfrc - Commercial Parking</b>			<b>9</b>	<b>2.9</b>		
Prkg Enfrc - Parking Violations Complaint	ALBERTSON		1	0			
	CARLE PLACE		5	1.0			
	FLORAL PARK		1	5.0			
	FLORAL PARK CEN	1	5.0				
	GARDEN CITY PARK	1	2.0				

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Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	GREAT NECK	7	1.9			
			GREENVALE	1	0			
			Great Neck	2	4.0			
			MANHASSET	7	3.1			
			NEW HYDE PARK	1	7.0			
			PORT WASHINGTON	6	1.3			
			ROSLYN HEIGHTS	3	1.7			
			WESTBURY	1	3.0			
			manhasset	1	4.0			
				2	1.0			
			<b>Prkg Enfrc - Parking Violations Complaint</b>			<b>40</b>	<b>2.2</b>	
	<b>Parking Enforcement</b>			<b>56</b>	<b>2.1</b>			
	Port Washington Parking District	PWPDP - Broken Meter	PWPDP - Broken Meter	PORT WASHINGTON	7	1.3		
				PORTWASHINGTON	1	2.0		
				portwashington	1	9.0		
					3	0		
				<b>PWPDP - Broken Meter</b>			<b>12</b>	<b>1.7</b>
				PWPDP - Call Back Request		6	0	
				<b>PWPDP - Call Back Request</b>			<b>6</b>	<b>0</b>
				PWPDP - Miscellaneous	PWPDP - Miscellaneous	PORT WASHINGTON	2	2.0
						port washington	1	6.0
				<b>PWPDP - Miscellaneous</b>			<b>3</b>	<b>3.3</b>
	<b>Port Washington Parking District</b>			<b>21</b>	<b>1.4</b>			
	<b>Department of Public Safety</b>				<b>566</b>	<b>2.4</b>		
	Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	CARLE PLACE	1	4.0		
				Great Neck	1	0		
				NEW HYDE PARK	1	5.0		
NO NEW HYDE PARK				1	7.0			
SEARINGTOWN				1	4.0			
<b>Hwy - Animal Sign - New Request</b>				<b>5</b>	<b>4.0</b>			
Hwy - Bee's Nest Removal				ROSLYN HEIGHTS	1	17.0		
<b>Hwy - Bee's Nest Removal</b>				<b>1</b>	<b>17.0</b>			
Hwy - Call Back Request				Hwy - Call Back Request	PORT WASHINGTON	1	4.0	
						15	4.9	
<b>Hwy - Call Back Request</b>				<b>16</b>	<b>4.8</b>			
Hwy - Catch Basin				Hwy - Catch Basin	ALBERTSON	1	1.0	
					CARLE PLACE	1	0	
					GREAT NECK	1	2.0	

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Department of Public Works	Highway Department	Hwy - Catch Basin	Great Neck	1	3.0	
			MANHASSET	2	3.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	8.0	
			New Hyde Park	1	6.0	
			PORT WASHINGTON	2	2.0	
				1	1.0	
		<b>Hwy - Catch Basin</b>			<b>12</b>	<b>2.6</b>
		Hwy - Curb Repair	GARDEN CITY PARK	1	0	
			GREAT NECK	2	3.0	
			Great Neck	1	0	
			MANHASSET	2	0	
			Manhasset	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	10	0.1	
			New Hyde Park	4	0	
			PORT WASHINGTON	4	0.8	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			albertson	1	6.0	
			port washington	1	0	
				1	0	
		<b>Hwy - Curb Repair</b>			<b>31</b>	<b>0.5</b>
		Hwy - Dead Animal Pickup	ALBERTSON	1	2.0	
			GREAT NECK	1	0	
			PORT WASHINGTON	2	1.0	
			ROSLYN	1	2.0	
			WESTBURY	2	0	
			great Neck	1	0	
			great neck	1	0	
			manhasset	1	0	
	1	0				
<b>Hwy - Dead Animal Pickup</b>			<b>11</b>	<b>0.5</b>		
Hwy - Dead End Guard Rail	PORT WASHINGTON	1	0			
<b>Hwy - Dead End Guard Rail</b>			<b>1</b>	<b>0</b>		
Hwy - From Transfer	CARLE PLACE	1	0			
	MANHASSET	2	0			
	Manhasset	1	1.0			

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Department of Public Works	Highway Department	Hwy - From Transfer	NEW HYDE PARK	2	6.0	
			ROSLYN	1	5.0	
		<b>Hwy - From Transfer</b>			<b>7</b>	<b>2.6</b>
		Hwy - Grass Cut / Mow	GREAT NECK	1	0	
			PORT WASHINGTON	2	0	
			SEARINGTOWN	1	2.0	
			great Neck	1	0	
		<b>Hwy - Grass Cut / Mow</b>			<b>5</b>	<b>0.4</b>
		Hwy - Informational		1	0	
		<b>Hwy - Informational</b>			<b>1</b>	<b>0</b>
		Hwy - Manhole Repair		1	3.0	
		<b>Hwy - Manhole Repair</b>			<b>1</b>	<b>3.0</b>
		Hwy - Miscellaneous	ALBERTSON	1	0	
			Albertson	1	0	
			CARLE PLACE	4	4.2	
			GREAT NECK	5	3.6	
			GREENVALE	4	3.2	
			MANHASSET	3	0.3	
			Manhasset	3	1.7	
			NEW CASSEL	1	2.0	
			NEW HYDE PARK	13	1.4	
			NO NEW HYDE PARK	1	3.0	
			New Hyde Park	1	0	
			PORT WASHINGTON	7	2.1	
			Port Washington	1	2.0	
			ROSLYN HEIGHTS	2	2.5	
			Roslyn Heights	1	0	
			WESTBURY	4	1.5	
			WILLISTON PARK	1	0	
			Williston Park	1	0	
			port washington	2	0	
			portwashington	1	0	
				3	2.3	
		<b>Hwy - Miscellaneous</b>			<b>60</b>	<b>1.9</b>
		Hwy - Permits / Road Opening Application Request		7	0.1	
		<b>Hwy - Permits / Road Opening Application Request</b>			<b>7</b>	<b>0.1</b>

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Department of Public Works	Highway Department	Hwy - Plow Damage	CARLE PLACE	1	0	
			GREAT NECK	1	1.0	
			GREENVALE	1	0	
		<b>Hwy - Plow Damage</b>			<b>3</b>	<b>0.3</b>
		Hwy - Pothole	Port washington	1	1.0	
			ALBERTSON	8	5.4	
			Albertson	1	0	
			BAXTER ESTATES	1	1.0	
			GARDEN CITY PARK	5	4.8	
			GREAT NECK	13	3.9	
			Great Neck	1	0	
			HERRICKS	1	7.0	
			MANHASSET	21	4.0	
			MUNSEY PARK	1	3.0	
			Manhasset	1	0	
			NEW CASSEL	4	1.8	
			NEW CASSELL	1	0	
			NEW HYDE PARK	17	5.1	
			NO NEW HYDE PARK	9	6.9	
			NORTH HEMPSTEAD	3	1.0	
			New Hyde Park	1	0	
			New hyde park	2	0.5	
			ORT WASHINGTON	1	13.0	
			PORT WASHINGTON	21	3.8	
			Port Washington	1	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	11	3.5	
			WESTBURY	9	1.8	
			WILLISTON PARK	2	2.0	
			Westbury	4	1.5	
			Williston Park	1	0	
			great neck	1	3.0	
			mANHASSETT	1	1.0	
manhasset	3		2.0			
new cassel	1	6.0				
north new hyde park	1	0				
port washington	1	0				
roslyn heights	1	0				

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Pothole	westbury	1	5.0	
				6	1.8	
		<b>Hwy - Pothole</b>			<b>158</b>	<b>3.6</b>
		Hwy - Pothole Filled Without Request	MANHASSET	1	0	
			great neck	1	0	
		<b>Hwy - Pothole Filled Without Request</b>			<b>2</b>	<b>0</b>
		Hwy - Shopping Cart	GREAT NECK	1	0	
		<b>Hwy - Shopping Cart</b>			<b>1</b>	<b>0</b>
		Hwy - Street Drainage / Flooding	GREENVALE	1	0	
			NEW HYDE PARK	1	0	
			WESTBURY	1	3.0	
			WILLISTON PARK	1	0	
		<b>Hwy - Street Drainage / Flooding</b>			<b>4</b>	<b>0.8</b>
		Hwy - Street Painting	CARLE PLACE	1	2.0	
			NO NEW HYDE PARK	1	0	
			NORTH HEMPSTEAD	1	0	
			PORT WASHING	1	0	
			PORT WASHINGTON	2	0	
				1	7.0	
		<b>Hwy - Street Painting</b>			<b>7</b>	<b>1.3</b>
		Hwy - Street Sign - New Request	CARLE PLACE	1	0	
			FLORAL PARK	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			Great Neck	1	0	
			New Hyde Park	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
			carle place	1	0	
			great neck	1	0	
			new hyde park	2	0	
westbury	1		0			
<b>Hwy - Street Sign - New Request</b>			<b>15</b>	<b>0</b>		
Hwy - Street Sign - Remove	GREAT NECK	1	0			
	MANHASSET	2	0			

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Street Sign - Remove	PORT WASHINGTON	1	0		
			carle place	1	0		
		<b>Hwy - Street Sign - Remove</b>			<b>5</b>	<b>0</b>	
		Hwy - Street Sign - Repair / Replace	CARLE PLACE	4	0.5		
			Carle Place	1	3.0		
			GARDEN CITY PARK	4	2.0		
			GREAT NECK	3	0		
			Great Neck	2	3.5		
			MANHASSET	9	1.3		
			MUNSEY PARK	1	4.0		
			NEW CASSEL	2	0		
			NEW CASSELL	1	2.0		
			NEW HYDE PARK	5	0.6		
			NO NEW HYDE PARK	1	7.0		
			New Hyde Park	2	0.5		
			PORT WASHINGTON	6	1.7		
			Port Washington	1	3.0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	1	4.0		
			WESTBURY	1	0		
			carle place	3	2.0		
			gardencity park	1	0		
			greenvale	1	0		
			manhasset	2	0		
			port washington	3	0		
			roslyn	1	0		
			roslyn heights	1	2.0		
				5	0		
			<b>Hwy - Street Sign - Repair / Replace</b>			<b>62</b>	<b>1.2</b>
			Hwy - Street Sweeping / Cleaning	CARLE PLACE	4	1.8	
		GARDEN CITY		1	0		
		GARDEN CITY PARK		1	0		
		GREAT NECK		7	0		
MANHASSET	6	0.5					
NEW CASSEL	1	0					
NEW HYDE PARK	11	2.6					
NORTH HEMPSTEAD	1	0					

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	New Hyde Park	2	0		
			PORT WASHINGTON	3	0.3		
			Port washington	1	0		
			ROSLYN HEIGHTS	2	3.0		
			WESTBURY	4	0		
			WILLISTON PARK	1	2.0		
			new cassel	1	0		
			new hyde park	1	0		
			roslyn heights	1	1.0		
			westbury	1	0		
				1	4.0		
		<b>Hwy - Street Sweeping / Cleaning</b>			<b>50</b>	<b>1.1</b>	
		Hwy - Telephone/Utility Pole	CARLE PLACE	1	0		
			NEW HYDE PARK	1	0		
			ROSLYN HEIGHTS	3	0		
			carle place	1	0		
		<b>Hwy - Telephone/Utility Pole</b>			<b>6</b>	<b>0</b>	
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	2	1.5		
			CARLE PLACE	1	0		
			Carle Place	1	0		
			GARDEN CITY	1	1.0		
			Great Neck	2	6.0		
			MANHASSET	2	5.0		
			NEW HYDE PARK	2	0.5		
			New Hyde Park	3	0		
			PORT WASHINGTON	2	1.0		
			Port Washington	1	1.0		
			Roslyn Heights	1	1.0		
			<b>Hwy - Tree Branch / Debris Pickup</b>			<b>18</b>	<b>1.7</b>
			Hwy - Tree Fallen - Emergency	Great Neck	1	1.0	
		NORTH HEMPSTEAD		1	0		
		WESTBURY		2	2.5		
				1	1.0		
<b>Hwy - Tree Fallen - Emergency</b>			<b>5</b>	<b>1.4</b>			
Hwy - Tree Planting	ALBERTSON	15	0				
	Albertson	2	0				
	CARLE PLACE	4	0				
	GREAT NECK	5	0				
	Great Neck	1	0				

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Planting	MANHASSET	6	0	
			NEW HYDE PARK	11	0	
			New Hyde Park	5	0	
			PORT WASHINGTON	1	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	0	
			Roslyn Heights	1	0	
			WILLISTON PARK	1	0	
			Westbury	1	0	
		<b>Hwy - Tree Planting</b>			<b>56</b>	<b>0</b>
		Hwy - Tree Removal Objection	ROSLYN HEIGHTS	1	1.0	
		<b>Hwy - Tree Removal Objection</b>			<b>1</b>	<b>1.0</b>
		Hwy - Tree Stump Removal	ALBERTSON	2	0	
			CARLE PLACE	1	0	
			GREAT NECK	12	0.5	
			MANHASSET	11	-0.1	
			Manhasset	1	0	
			NEW HYDE PARK	13	0.8	
			NORTH NEW HYDE PARK	1	0	
			New Hyde Park	2	0	
			PORT WASHINGTON	2	1.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			WILLISTON PARK	1	0	
			manhasset	1	0	
			manhasset hills	1	0	
			<b>Hwy - Tree Stump Removal</b>			<b>50</b>
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	2	0	
			CARLE PLACE	5	0	
			GREAT NECK	6	0.5	
			Great Neck	2	0	
			Greenvale	1	7.0	
			MANHASSET	9	2.3	
NEW CASSEL	1		3.0			
NEW HYDE PARK	31		0.1			
New Hyde Park	10		0			
PORT WASHINGTON	16		1.2			
Port Washington	1		0			

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	ROSLYN HEIGHTS	2	7.0			
			Roslyn	1	0			
			Roslyn Heights	2	0			
			WESTBURY	4	0			
			Williston Park	2	3.5			
			garden city park	1	0			
				2	1.5			
	<b>Hwy - Tree Trimming / Removal Inspection</b>			<b>98</b>	<b>0.8</b>			
	<b>Highway Department</b>			<b>699</b>	<b>1.6</b>			
	Street Lighting District	Street Light - Cable Break	SEARINGTOWN		1	0		
				<b>Street Light - Cable Break</b>	<b>1</b>	<b>0</b>		
				Street Light - Cycles On / Off	GREAT NECK		1	3.0
						MANHASSET	6	1.3
						MINEOLA	1	2.0
						NEW CASSEL	3	0
						NEW HYDE PARK	5	4.6
						NHP	2	0
						PORT WASHINGTON	3	3.7
						Roslyn	2	0
						SEARINGTOWN	1	0
						WESTBURY	4	0
						gn	1	0
						nhp	2	0
						ptw	2	0
				searingtown	3	1.7		
				<b>Street Light - Cycles On / Off</b>			<b>36</b>	<b>1.4</b>
				Street Light - Fixture Problem	ALBERTSON		2	2.0
MANHASSET						1	6.0	
NEW CASSEL						1	5.0	
NEW HYDE PARK	1	0						
PTW	1	0						
roslyn	1	0						
<b>Street Light - Fixture Problem</b>			<b>7</b>	<b>2.1</b>				
Street Light - Light Out (Single)	albertson		1	0				
		new cassell	1	0				
		ptw	2	0				
		searingtown	1	0				
		ALBERTSON	5	8.0				
		Albertson	1	5.0				
		CARLE PLACE	10	5.6				

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	Carle Place	2	4.5			
			GARDEN CITY PARK	1	6.0			
			GREAT NECK	5	4.6			
			HERRICKS	1	22.0			
			MANHASSET	8	3.5			
			Manhasset	1	0			
			NEW CASSEL	4	0			
			NEW HYDE PARK	17	4.5			
			NHP	5	0.8			
			NO NEW HYDE PARK	3	2.3			
			New Hyde Park	4	0			
			PORT WASHINGTON	8	4.0			
			PTW	3	0			
			ROSLYN	4	0			
			ROSLYN HEIGHTS	7	4.0			
			ROSLYN HTS	1	0			
			Roslyn	1	0			
			SEARINGTOWN	8	2.0			
			WESTBURY	9	1.6			
			Westbury	4	0			
			carle place	1	2.0			
			gn	1	0			
			great neck	1	0			
			manhasset	1	0			
			new cassel	5	0			
			new hyde park	1	0			
			nhp	2	0			
			port washington	1	4.0			
			ptw	1	0			
			searingtown	2	0			
				1	0			
			<b>Street Light - Light Out (Single)</b>				<b>134</b>	<b>2.8</b>
					Street Light - Lights Out (Multiple)	Garden City Park	1	0
			ALBERTSON	1	0			
			CARLE PLACE	8	4.1			
			GARDEN CITY PARK	1	2.0			
			GREAT NECK	2	12.0			
			HERRICKS	1	7.0			

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	MANHASSET	3	7.3		
			Manhasset	1	0		
			NEW CASSEL	1	0		
			NEW HYDE PARK	28	6.0		
			NHP	1	5.0		
			NO NEW HYDE PARK	2	5.0		
			PORT WASHINGTON	4	10.5		
			ROSLYN HEIGHTS	6	3.5		
			SEARINGTOWN	1	0		
			WESTBURY	4	3.0		
			Westbury	1	0		
			carle place	2	1.5		
			manhasset	1	2.0		
			ptw	1	0		
			westbury	1	8.0		
				3	3.7		
		<b>Street Light - Lights Out (Multiple)</b>				<b>74</b>	<b>5.0</b>
		Street Light - Mark Out			ALBERTSON	5	4.4
					Albertson	4	3.0
					CARLE PLACE	9	4.1
					FLOWER HILL	1	5.0
					GARDEN CITY	1	7.0
					GREAT NECK	12	2.2
					MANHASSET	20	3.4
					MANHASSET HILLS	3	3.0
					Manhasset	3	0.3
					Mineola	1	1.0
					N NEW HYDE PARK	1	2.0
					NEW HYDE PARK	39	2.8
					New Hyde Park	5	3.0
					PORT WASHINGTON	12	3.8
					PTW	1	0
					ROSLYN	2	4.0
ROSLYN HEIGHTS	25				3.7		
ROSYN HGTS	1	7.0					
Roslyn	1	0					
Roslyn Heights	2	2.0					
SEARINGTOWN	2	3.0					
manhasset	1	5.0					

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Mark Out	new hyde park	3	1.3		
			port washington	1	0		
			roslyn heights	3	2.3		
		<b>Street Light - Mark Out</b>				<b>158</b>	<b>3.1</b>
		Street Light - Misc Problems	MANHASSET	1	4.0		
			NEW HYDE PARK	1	7.0		
			PORT WASHINGTON	1	5.0		
		<b>Street Light - Misc Problems</b>				<b>3</b>	<b>5.3</b>
		Street Light - New Light Request	ALBERTSON	1	0		
		<b>Street Light - New Light Request</b>				<b>1</b>	<b>0</b>
		Street Light - On During Day	CARLE PLACE	6	4.2		
			GARDEN CITY PARK	1	3.0		
			GREAT NECK	2	3.5		
			Great Neck	1	0		
			MANHASSET	4	6.8		
			NEW HYDE PARK	1	0		
			PORT WASHINGTON	1	13.0		
			ROSLYN HEIGHTS	2	9.5		
			carle place	1	0		
			greenvale	1	0		
			manhasset hills	1	0		
			new hyde park	1	0		
			<b>Street Light - On During Day</b>				<b>22</b>
Street Light - Pole Problem	pt washington	1	1.0				
	MANHASSET	2	0				
	ROSLYN HEIGHTS	3	9.3				
	UNIVERSITY GARDENS	1	16.0				
	new hyde park	1	1.0				
<b>Street Light - Pole Problem</b>				<b>8</b>	<b>5.8</b>		
<b>Street Lighting District</b>				<b>444</b>	<b>3.3</b>		
<b>Department of Public Works</b>				<b>1,143</b>	<b>2.3</b>		
Housing Authority	Housing Authority	Housing - Appliance	WESTBURY	1	1.0		
			<b>Housing - Appliance</b>				<b>1</b>
		Housing - Electrical	GREAT NECK	1	2.0		
			WESTBURY	2	1.0		
		<b>Housing - Electrical</b>				<b>3</b>	<b>1.3</b>
		Housing - High Priority SR	GREAT NECK	2	1.5		
MANHASSET	1		0				

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Housing Authority	Housing Authority	Housing - High Priority SR	Manhasset	1	0		
			WESTBURY	2	0.5		
		<b>Housing - High Priority SR</b>			<b>6</b>	<b>0.7</b>	
		Housing - Misc Carpentry	WESTBURY	1	1.0		
		<b>Housing - Misc Carpentry</b>			<b>1</b>	<b>1.0</b>	
		Housing - Misc SR	GREAT NECK	1	1.0		
			WESTBURY	4	1.8		
		<b>Housing - Misc SR</b>			<b>5</b>	<b>1.6</b>	
		Housing - Pest Control	GREAT NECK	2	3.5		
		<b>Housing - Pest Control</b>			<b>2</b>	<b>3.5</b>	
		Housing - Plumbing	MANHASSET	1	11.0		
			WESTBURY	2	2.5		
		<b>Housing - Plumbing</b>			<b>3</b>	<b>5.3</b>	
		<b>Housing Authority</b>				<b>21</b>	<b>2.0</b>
<b>Housing Authority</b>				<b>21</b>	<b>2.0</b>		
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		2	0		
		<b>HR - Call Back Request</b>			<b>2</b>	<b>0</b>	
		HR - Misc SR		1	10.0		
		<b>HR - Misc SR</b>			<b>1</b>	<b>10.0</b>	
		HR - Personnel and Employment		3	6.3		
		<b>HR - Personnel and Employment</b>			<b>3</b>	<b>6.3</b>	
<b>Human Resources and Finance</b>				<b>6</b>	<b>4.8</b>		
<b>Human Resources and Finance</b>				<b>6</b>	<b>4.8</b>		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	FLORAL PARK CEN	1	4.0		
			GREAT NECK	2	6.0		
			Great Neck	1	7.0		
			MANHASSET	2	3.5		
			MINEOLA	1	7.0		
			Manhasset	1	0		
			NEW HYDE PARK	1	0		
			NORTH HEMPSTEAD	1	7.0		
			PORT WASHINGTON	3	2.0		
			Port Washington	1	5.0		
			new hyde park	1	0		
			portwashington	1	7.0		
			westbury	1	7.0		
				6	3.0		
			<b>OIC - From Transfer</b>			<b>23</b>	<b>3.8</b>
			OIC - Inter Municipal SR	ALBERTSON	2	6.5	
				Albertson	1	1.0	

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	BAXTER ESTATES	1	1.0
			FLOWER HILL	1	1.0
			GLENWOOD LANDING	1	0
			GREAT NECK	7	3.3
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	2	1.5
			GREENVALE	1	2.0
			Great Neck	2	7.0
			INWOOD	1	5.0
			LAWRENCE	1	2.0
			MANHASSET	10	2.3
			MANHASSET	1	0
			MINEOLA	5	3.8
			MUNSEY PARK	2	4.0
			Mineola	1	0
			NEW HYDE PARK	5	1.4
			NO NEW HYDE PARK	4	2.5
			NORTH HEMPSTEAD	3	2.3
			NORTH HILLS	1	5.0
			New Hyde Park	2	1.0
			PLANDOME	2	0
			PLANDOME MANOR	1	4.0
			PORT WASHINGTON	13	3.5
			Port Washington	2	0
			ROSLYN	6	3.5
			ROSLYN HEIGHTS	9	4.1
			SANDS POINT	1	1.0
			SEARINGTOWN	1	0
			WESTBURY	15	4.4
			WILLISTON PARK	3	0.7
			Williston Park	1	1.0
			garden city park	1	0
			great neck	1	0
manhasset	1	1.0			
new hyde park	7	3.0			
new hyde park	1	1.0			
port washington	2	0			

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	searingtown	1	0	
			westbury	1	7.0	
			williston park	1	16.0	
			26	1.7		
		<b>OIC - Inter Municipal SR</b>	<b>151</b>	<b>2.7</b>		
<b>Inter Municipal Affairs</b>				<b>174</b>	<b>2.9</b>	
<b>Inter Municipal Affairs</b>				<b>174</b>	<b>2.9</b>	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		11	0	
		<b>Park - Call Back Request</b>		<b>11</b>	<b>0</b>	
		Park - From Transfer	CARLE PLACE	1	6.0	
		<b>Park - From Transfer</b>		<b>1</b>	<b>6.0</b>	
		Park - General Complaint		5	1.6	
		<b>Park - General Complaint</b>		<b>5</b>	<b>1.6</b>	
		Park - Miscellaneous	NEW HYDE PARK	4	1.8	
			PORT WASHINGTON	2	0.5	
			ROSLYN HEIGHTS	1	1.0	
				2	1.0	
		<b>Park - Miscellaneous</b>		<b>9</b>	<b>1.2</b>	
		Park - Park Facilities Maintenance		16	1.7	
		<b>Park - Park Facilities Maintenance</b>		<b>16</b>	<b>1.7</b>	
		Park - Park Maintenance Projects		3	0	
		<b>Park - Park Maintenance Projects</b>		<b>3</b>	<b>0</b>	
		Park - Park Permit Application Request		23	0.3	
		<b>Park - Park Permit Application Request</b>		<b>23</b>	<b>0.3</b>	
		Park - Park and Recreation Literature Request		2	0	
		<b>Park - Park and Recreation Literature Request</b>		<b>2</b>	<b>0</b>	
Park - Service Cancellation		1	0			
<b>Park - Service Cancellation</b>		<b>1</b>	<b>0</b>			
<b>Parks and Recreation Department</b>				<b>71</b>	<b>0.8</b>	
<b>Parks and Recreation Department</b>				<b>71</b>	<b>0.8</b>	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		11	10.0	
		<b>BZA - Questions needing Answers</b>		<b>11</b>	<b>10.0</b>	
	<b>Board of Zoning Appeals</b>				<b>11</b>	<b>10.0</b>
	Building Department	Bldg - Abandoned Property	GREAT NECK	1	0	
			NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	1	0	
		<b>Bldg - Abandoned Property</b>		<b>3</b>	<b>0</b>	
		Bldg - Application Status	ALBERTSON	1	1.0	
<b>Bldg - Application Status</b>		<b>1</b>	<b>1.0</b>			
Bldg - Certificate Status	GREAT NECK	1	6.0			

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Certificate Status	ROSLYN HEIGHTS	1	1.0	
			WILLISTON PARK	1	1.0	
		<b>Bldg - Certificate Status</b>			<b>3</b>	<b>2.7</b>
		Bldg - Construction Complaint	GREAT NECK	GREAT NECK	3	5.0
				MANHASSET	2	3.5
				NO NEW HYDE PARK	1	0
				PORT WASHINGTON	2	3.0
				SEARINGTOWN	1	2.0
				Westbury	1	1.0
				new hyde park	1	0
				<b>Bldg - Construction Complaint</b>		
		Bldg - From Transfer	GREAT NECK	1	1.0	
		<b>Bldg - From Transfer</b>			<b>1</b>	<b>1.0</b>
		Bldg - General Question Needs Answers		125	2.6	
		<b>Bldg - General Question Needs Answers</b>			<b>125</b>	<b>2.6</b>
		Bldg - Housing Complaint	NEW HYDE PARK	1	0	
			WESTBURY	4	0	
		<b>Bldg - Housing Complaint</b>			<b>5</b>	<b>0</b>
		Bldg - Illegal Housing	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GREAT NECK	1	0	
			Mineola	1	0	
			NEW CASSEL	1	12.0	
			NEW HYDE PARK	5	1.8	
			New Cassel	1	0	
			ROSLYN HEIGHTS	2	0	
			Roslyn Heights	1	0	
			WESTBURY	12	0.7	
			Westbury	1	0	
			Williston Park	1	0	
			<b>Bldg - Illegal Housing</b>			<b>28</b>
		Bldg - Inspection Request	ALBERTSON	1	14.0	
		<b>Bldg - Inspection Request</b>			<b>1</b>	<b>14.0</b>
Bldg - Miscellaneous	MANHASSET	4	4.5			
	PORT WASHINGTON	1	8.0			
	Port Washington	1	0			
<b>Bldg - Miscellaneous</b>			<b>6</b>	<b>4.3</b>		
Bldg - Permit Question Needs Answers		23	1.8			
<b>Bldg - Permit Question Needs Answers</b>			<b>23</b>	<b>1.8</b>		

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Retaining Wall	GREAT NECK	1	0	
			MANHASSET	1	0	
			Williston Park	1	0	
		<b>Bldg - Retaining Wall</b>			<b>3</b>	<b>0</b>
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	0	
			CARLE PLACE	1	3.0	
			FLORAL PARK	2	0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	6	9.2	
			MANHASSET	2	1.0	
			Manhasset	1	0	
			NEW HYDE PARK	8	10.0	
			PORT WASHINGTON	6	4.3	
			ROSLYN HEIGHTS	2	1.0	
			Roslyn Heights	1	0	
			WESTBURY	4	0	
			Westbury	1	0	
				2	1.0	
		<b>Bldg - Suspect Work Without a Permit</b>			<b>38</b>	<b>4.5</b>
	Bldg - Unable to Reach Inspector	New Hyde Park	1	1.0		
	<b>Bldg - Unable to Reach Inspector</b>			<b>1</b>	<b>1.0</b>	
	<b>Building Department</b>			<b>249</b>	<b>2.6</b>	
	Planning Department	Planning - Call Back Request		2	2.0	
			<b>Planning - Call Back Request</b>			<b>2</b>
		Planning - Questions needing Answers	GREAT NECK	1	14.0	
			MANHASSET	1	4.0	
		<b>Planning - Questions needing Answers</b>			<b>2</b>	<b>9.0</b>
Planning - Subdivision of Land		CARLE PLACE	1	0		
<b>Planning - Subdivision of Land</b>			<b>1</b>	<b>0</b>		
<b>Planning Department</b>			<b>5</b>	<b>4.4</b>		
<b>Planning and Building Department</b>				<b>265</b>	<b>2.9</b>	
Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	1	0	
			Albertson	1	0	
			GREAT NECK	13	1.0	
			Great Neck	1	0	
			MANHASSET	1	0	
			MINEOLA	1	1.0	
			NEW HYDE PARK	8	2.8	
			New Hyde Park	1	0	
			PORT	8	1.6	

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Call Back Request	WASHINGTON				
			ROSLYN	2	2.0		
			ROSLYN HEIGHTS	1	0		
			WESTBURY	2	0		
			new york	1	0		
		<b>PI - Call Back Request</b>				<b>41</b>	<b>1.3</b>
		PI - Cancellation	NEW HYDE PARK	1	0		
		<b>PI - Cancellation</b>				<b>1</b>	<b>0</b>
		PI - Caregiver Support	ALBERTSON	1	1.0		
			CARLE PLACE	1	0		
			GREAT NECK	1	0		
			Great Neck	1	3.0		
			MANHASSET	1	0		
			New Hyde Park	1	0		
			Port Washington	1	0		
		<b>PI - Caregiver Support</b>				<b>7</b>	<b>0.6</b>
		PI - Exercise Program Registration	CARLE PLACE	1	0		
			NEW HYDE PARK	6	0.2		
			Port Washington	1	0		
			ROSLYN HEIGHTS	1	1.0		
			Westbury	3	0		
		<b>PI - Exercise Program Registration</b>				<b>12</b>	<b>0.2</b>
		PI - Financial Assistance	GREAT NECK	1	0		
			MANHASSET	1	0		
			NEW HYDE PARK	2	6.0		
			ROSLYN HEIGHTS	1	1.0		
			WESTBURY	1	2.0		
			WILLISTON PARK	1	4.0		
		<b>PI - Financial Assistance</b>				<b>7</b>	<b>2.7</b>
PI - Health Chat/Event Registration	GREAT NECK	14	0				
	MINEOLA	1	0				
	Mineola	2	0				
	NEW HYDE PARK	10	0				
	PORT WASHINGTON	3	0				
	ROSLYN	2	0				
	WESTBURY	11	0				
	WILLISTON PARK	1	0				
	<b>PI - Health Chat/Event Registration</b>				<b>44</b>	<b>0</b>	
PI - Health and Mental Health	port washington	1	0				
	great Neck	1	0				

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	ALBERTSON	2	0.5		
			GREAT NECK	24	0.4		
			MANHASSET	3	0		
			MINEOLA	2	0.5		
			NEW HYDE PARK	53	1.2		
			New Hyde Park	4	0		
			PORT WASHINGTON	10	0.2		
			ROSLYN	1	0		
			ROSLYN HARBOR	1	0		
			ROSLYN HEIGHTS	2	0		
			WESTBURY	1	3.0		
			great neck	2	0.5		
				1	0		
		<b>PI - Health and Mental Health</b>			<b>108</b>	<b>0.7</b>	
		PI - Household Maintenance	PI - Household Maintenance	PI - Household Maintenance	CARLE PLACE	3	0.7
					FLORAL PARK	1	2.0
					GREAT NECK	4	2.0
					MANHASSET	1	1.0
					MINEOLA	3	0.3
					NEW HYDE PARK	5	1.8
					PORT WASHINGTON	1	1.0
					Port Washington	1	2.0
					ROSLYN	1	0
					ROSLYN HEIGHTS	1	0
					WESTBURY	6	2.2
					WILLISTON PARK	5	2.8
		<b>PI - Household Maintenance</b>			<b>32</b>	<b>1.7</b>	
		PI - Membership Registration	PI - Membership Registration	PI - Membership Registration	ALBERTSON	4	0
					Albertson	1	0
					CARLE PLACE	2	0
					GREAT NECK	23	0
					GREENVALE	2	0
					Great Neck	2	0
Greenvale	1				0		
MINEOLA	8				0		
NEW HYDE PARK	31				0.3		
New Hyde Park	4				0		
PLANDOME	1				0		
PORT WASHINGTON	19				0		

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Membership Registration	Port Washington	10	0			
			ROSLYN	5	0			
			ROSLYN ESTATES	1	0			
			ROSLYN HEIGHTS	7	0			
			Roslyn	3	0			
			Roslyn Heights	1	0			
			WESTBURY	9	0			
			WILLISTON PARK	4	0			
			Westbury	2	0			
			Williston Park	1	0			
			<b>PI - Membership Registration</b>			<b>141</b>	<b>0.1</b>	
		PI - Miscellaneous	CARLE PLACE	GREAT NECK	8	0.5		
				GREENVALE	1	1.0		
				Great Neck	1	1.0		
				MANHASSET	3	1.7		
				MINEOLA	4	1.5		
				NEW HYDE PARK	7	2.3		
				New Hyde Park	2	0.5		
				OLD WESTBURY	1	3.0		
				PORT WASHINGTON	3	2.3		
				ROSLYN HEIGHTS	2	1.0		
				WESTBURY	5	2.0		
					1	0		
				<b>PI - Miscellaneous</b>			<b>39</b>	<b>1.5</b>
				PI - Support Group Registration	MINEOLA	NEW HYDE PARK	5	1.2
		PORT WASHINGTON	2			3.0		
		<b>PI - Support Group Registration</b>				<b>8</b>	<b>2.4</b>	
		PI - Taxi Service	ALBERTSON	CARLE PLACE	12	0		
				Carle Place	3	0		
				EAST HILLS	1	0		
				EAST WILLISTON	2	0		
				FLORAL PARK	7	0		
				FLOWER HILL	2	0		
GLENWOOD LANDING	8			0				
GREAT NECK	416			0				
GREAT NECK	1			0				

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Taxi Service	PLAZA					
			GREENVALE	1	0			
			Great Neck	4	0			
			MANHASSET	102	0			
			MANORHAVEN	3	0			
			MINEOLA	89	0.1			
			Mineola	1	0			
			NEW CASTLE	1	0			
			NEW HYDE PARK	216	0			
			NORTH HILLS	9	0			
			New Hyde Park	1	0			
			OLD WESTBURY	9	0			
			PORT WASHINGTON	253	0			
			PORT WASINGTON	1	0			
			Port Washington	33	0			
			ROSLYN	80	0.0			
			ROSLYN ESTATES	4	0			
			ROSLYN HEIGHTS	148	0			
			RUSSEL GARDENS	1	0			
			Roslyn	5	0			
			Roslyn Heights	3	0			
			SEARINGTOWN	1	0			
			WESTBURY	86	0			
			WILLISTON PARK	56	0.1			
			Westbury	2	0			
			Williston Park	12	0			
			gARDEN city	1	0			
			garden city	1	0			
			portwashington	1	0			
			westbury	1	0			
				18	0			
			<b>PI - Taxi Service</b>			<b>1,641</b>	<b>0.0</b>	
			PI - Taxi Service Cancellation			ALBERTSON	3	0
						FLORAL PARK	1	0
		FLOWER HILL				1	0	
GREAT NECK	23	0						
MANHASSET	13	0						
MINEOLA	9	0						
NEW HYDE PARK	10	0						
NORTH HEMPSTEAD	1	0						

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Cancellation	NORTH HILLS	1	0	
			OLD WESTBURY	2	0	
			PORT WASHINGTON	10	0	
			Port Washington	2	0	
			ROSLYN	3	0	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	2	0	
			WILLISTON PARK	7	0	
			Williston Park	2	0	
			garden city	1	0	
		<b>PI - Taxi Service Cancellation</b>			<b>93</b>	<b>0</b>
		PI - Taxi Service Complaint	GREAT NECK	4	0.5	
			MINEOLA	3	0.3	
			Port Washington	1	1.0	
			ROSLYN HEIGHTS	1	0	
			RUSSELL GARDENS	1	0	
		<b>PI - Taxi Service Complaint</b>			<b>10</b>	<b>0.4</b>
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	2	0	
			GREAT NECK	9	0.6	
			MINEOLA	1	1.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	6	0.5	
				1	0	
		<b>PI - Transportation/Mobility Mgmt Info</b>			<b>20</b>	<b>0.4</b>
		PI - Volunteer	ALBERTSON	1	1.0	
GREAT NECK	3		0			
PORT WASHINGTON	1		0			
WILLISTON PARK	1		0			
<b>PI - Volunteer</b>			<b>6</b>	<b>0.2</b>		
<b>Project Independence</b>				<b>2,210</b>	<b>0.1</b>	
<b>Project Independence</b>				<b>2,210</b>	<b>0.1</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		1	0	
		<b>Tax - Call Back Request</b>			<b>1</b>	<b>0</b>
		Tax - Duplicate Bill or Receipt	ALBERTSON	7	0	
			Albertson	2	0	
			CARLE PLACE	1	0	
			E WILLISTON	1	0	
			FLORAL PARK	1	0	
			GREAT NECK	22	0	

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	GREENVALE	1	0	
			Great Neck	6	0	
			KINGS POINT	1	0	
			MANHASSET	13	0	
			MINEOLA	7	0	
			Manhasset	1	0	
			Mineola	1	0	
			NEW HYDE PARK	23	0	
			New Hyde Park	2	0	
			OLD WESTBURY	4	0	
			PORT WASHINGTON	14	0	
			Port Washington	1	0	
			ROSLYN	12	0	
			ROSLYN HEIGHTS	8	0	
			Roslyn	1	0	
			Roslyn Heights	1	0	
			WESTBURY	12	0	
			WILLISTON PARK	3	0	
			Westbury	3	0	
		<b>Tax - Duplicate Bill or Receipt</b>				<b>148</b>
<b>Receiver of Taxes</b>				<b>149</b>	<b>0</b>	
<b>Receiver of Taxes</b>				<b>149</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		15	2.0	
		<b>SWMA - Call Back</b>			<b>15</b>	<b>2.0</b>
		SWMA - Carting Complaints	ALBERTSON	2	0	
			CARLE PLACE	1	3.0	
			MANHASSET	1	0	
			NEW HYDE PARK	2	1.0	
			NORTH HEMPSTEAD	1	1.0	
			PORT WASHINGTON	3	0	
			WESTBURY	1	1.0	
		<b>SWMA - Carting Complaints</b>			<b>11</b>	<b>0.6</b>
		SWMA - Container without License / Permit	NEW HYDE PARK	3	8.0	
			PORT WASHINGTON	1	0	
		<b>SWMA - Container without License / Permit</b>			<b>4</b>	<b>6.0</b>
		SWMA - Garbage Not Picked Up	ALBERTSON	1	1.0	
			Carle Place	1	0	
FLORAL PARK	1		5.0			

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	GREAT NECK	1	0	
			GREENVALE	1	1.0	
			MANHASSET	1	0	
			New Hyde Park	3	0.3	
			PORT WASHINGTON	8	1.8	
			ROSLYN HEIGHTS	3	0.7	
			WESTBURY	1	5.0	
			<b>SWMA - Garbage Not Picked Up</b>			<b>21</b>
	<b>Solid Waste Management</b>			<b>51</b>	<b>1.8</b>	
	Sustainability Department	SWMA - Compost		CARLE PLACE	4	3.2
				GREAT NECK	5	4.6
				MANHASSET	2	0.5
				Mineola	1	0
				NEW HYDE PARK	2	5.0
				New Hyde Park	2	2.5
				OLD WESTBURY	1	12.0
				PORT WASHINGTON	1	0
				Port Washington	1	0
				ROSLYN HEIGHTS	1	4.0
				WESTBURY	2	4.5
				WILLISTON PARK	1	1.0
Westbury				1	0	
<b>SWMA - Compost</b>				<b>24</b>	<b>3.2</b>	
SWMA - Power Up Communities			GREAT NECK	4	6.8	
			ROSLYN	4	6.5	
				1	7.0	
<b>SWMA - Power Up Communities</b>			<b>9</b>	<b>6.7</b>		
SWMA - Rain Barrel			ALBERTSON	1	4.0	
			CARLE PLACE	1	11.0	
			GREAT NECK	2	5.5	
			NEW HYDE PARK	3	2.3	
			New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
			WESTBURY	3	3.3	
			WILLISTON PARK	2	1.5	
<b>SWMA - Rain Barrel</b>			<b>14</b>	<b>3.3</b>		

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Rain Garden	ALBERTSON	1	10.0	
			GREAT NECK	1	1.0	
			WESTBURY	1	2.0	
		<b>SWMA - Rain Garden</b>			<b>3</b>	<b>4.3</b>
		SWMA - Recycling / STOP Call Back		1	5.0	
	<b>SWMA - Recycling / STOP Call Back</b>			<b>1</b>	<b>5.0</b>	
<b>Sustainability Department</b>				<b>51</b>	<b>4.0</b>	
<b>Solid Waste Management</b>				<b>102</b>	<b>2.9</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	CARLE PLACE	1	0	
			Carle Place	1	0	
			MANHASSET	2	0	
			NEW HYDE PARK	2	0	
			New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
			Westbury	1	0	
			<b>311 - PSEG Power Outage</b>			<b>9</b>
		311 - SR Constituent Follow-up		91	0	
		<b>311 - SR Constituent Follow-up</b>			<b>91</b>	<b>0</b>
	311 - Street Repaving Schedule Inquiry		ALBERTSON	2	0	
			GLENWOOD LANDING	1	0	
			MANHASSET	2	0	
			Manhasset	1	0	
			NORTH HEMPSTEAD	2	0	
			PORT WASHINGTON	1	0	
			WESTBURY	1	0	
<b>311 - Street Repaving Schedule Inquiry</b>			<b>10</b>	<b>0</b>		
<b>311 Call Center</b>				<b>110</b>	<b>0</b>	
Supervisor's Office	SupV - Airplane		GREAT NECK	2	0	
			MANHASSET	2	0	
			Manhasset	1	0	
			NEW HYDE PARK	13	0	
			New Hyde Park	5	0	
			ROSLYN	10	0	
	<b>SupV - Airplane</b>			<b>33</b>	<b>0</b>	
SupV - Employee Complaint		NEW HYDE PARK	1	7.0		
		PORT WASHINGTON	2	3.5		

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	WESTBURY	1	13.0	
				1	8.0	
		<b>SupV - Employee Complaint</b>			<b>5</b>	<b>7.0</b>
		SupV - Helicopter	GREAT NECK	7	0	
			MANHASSET	2	0	
			NEW HYDE PARK	11	0	
			ROSLYN	2	0	
			WILLISTON PARK	1	0	
			manhasset	1	0	
			<b>SupV - Helicopter</b>			<b>24</b>
		SupV - Thank You from Constituent	CARLE PLACE	2	0	
			GREAT NECK	1	0	
			Great Neck	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
		<b>SupV - Thank You from Constituent</b>			<b>12</b>	<b>0</b>
		<b>Supervisor's Office</b>			<b>74</b>	<b>0.5</b>
<b>Supervisor's Office</b>			<b>184</b>	<b>0.2</b>		
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		143	0	
		<b>Town Clerk - Birth Certificate</b>			<b>143</b>	<b>0</b>
		Town Clerk - Block Party Application		1	0	
		<b>Town Clerk - Block Party Application</b>			<b>1</b>	<b>0</b>
		Town Clerk - Contracts & Bids		4	0	
		<b>Town Clerk - Contracts &amp; Bids</b>			<b>4</b>	<b>0</b>
		Town Clerk - Death Certificate		56	0	
		<b>Town Clerk - Death Certificate</b>			<b>56</b>	<b>0</b>
		Town Clerk - Dog License		45	0	
		<b>Town Clerk - Dog License</b>			<b>45</b>	<b>0</b>
		Town Clerk - Domestic Partnership		5	0	
		<b>Town Clerk - Domestic Partnership</b>			<b>5</b>	<b>0</b>
		Town Clerk - Filming Permit		4	0	
		<b>Town Clerk - Filming Permit</b>			<b>4</b>	<b>0</b>
		Town Clerk - Fishing License		6	0	
		<b>Town Clerk - Fishing License</b>			<b>6</b>	<b>0</b>
		Town Clerk - Hunting License		2	0	
<b>Town Clerk - Hunting License</b>			<b>2</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

April 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Liquor License		1	0
		<b>Town Clerk - Liquor License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Marriage Certificate		32	0
		<b>Town Clerk - Marriage Certificate</b>		<b>32</b>	<b>0</b>
		Town Clerk - Marriage License		32	0
		<b>Town Clerk - Marriage License</b>		<b>32</b>	<b>0</b>
		Town Clerk - Miscellaneous		10	0
		<b>Town Clerk - Miscellaneous</b>		<b>10</b>	<b>0</b>
		Town Clerk - Parking Restrictions Removal Request		15	0
		<b>Town Clerk - Parking Restrictions Removal Request</b>		<b>15</b>	<b>0</b>
		Town Clerk - Peddler License		8	0
		<b>Town Clerk - Peddler License</b>		<b>8</b>	<b>0</b>
		Town Clerk - Secondhand Dealer License		1	0
		<b>Town Clerk - Secondhand Dealer License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Solid Waste Management License		6	0
		<b>Town Clerk - Solid Waste Management License</b>		<b>6</b>	<b>0</b>
		Town Clerk - Storage Bins		1	0
		<b>Town Clerk - Storage Bins</b>		<b>1</b>	<b>0</b>
		Town Clerk - Taxi and Limousine License		8	0
		<b>Town Clerk - Taxi and Limousine License</b>		<b>8</b>	<b>0</b>
Town Clerk - Tow Truck License		1	0		
<b>Town Clerk - Tow Truck License</b>		<b>1</b>	<b>0</b>		
Town Clerk - Town Board Questions		2	0		
<b>Town Clerk - Town Board Questions</b>		<b>2</b>	<b>0</b>		
Town Clerk - Waterways		2	0		
<b>Town Clerk - Waterways</b>		<b>2</b>	<b>0</b>		
	<b>Town Clerk</b>			<b>385</b>	<b>0</b>
<b>Town Clerk</b>				<b>385</b>	<b>0</b>
<b>Summary</b>				<b>5,379</b>	<b>1.1</b>