

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	CARLE PLACE	2	3.5	
			GREAT NECK	1	2.0	
			MANHASSET	2	3.0	
		Adm Svc - Green Team			5	3.0
		Administrative Services			5	3.0
Administrative Services				5	3.0	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	ALBERTSON	4	0.8	
			MINEOLA	2	0	
			NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	0	
			WESTBURY	6	0	
			WILLISTON PARK	2	0	
			CommSvc - Bus Pickup Cancel			17
		CommSvc - Bus Pickup Schedule	CARLE PLACE	1	0	
			MANHASSET	1	0	
			MINEOLA	3	0	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	0	
			WILLISTON PARK	3	0.3	
		CommSvc - Bus Pickup Schedule			11	0.2
		CommSvc - Educational Program	MANHASSET	1	6.0	
			WESTBURY	1	1.0	
		CommSvc - Educational Program			2	3.5
		CommSvc - Misc SR	ALBERTSON	1	2.0	
			GARDEN CITY	1	1.0	
			GREAT NECK	1	2.0	
			MANHASSET	1	1.0	
			MINEOLA	1	1.0	
					3	2.3
		CommSvc - Misc SR			8	1.8
		CommSvc - Seasonal Programs Registration	FLORAL PARK	1	0	
			FRANKLIN SQUARE	1	0	
MANHASSET	14		0			
NEW HYDE PARK	4		0			
ROSLYN	1		0			
ROSLYN HEIGHTS	1		0			
SEACLIFF	2		0			
WESTBURY	1		0			
manhasset	1		0			
CommSvc - Seasonal Programs Registration			26	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Volunteering for General Programs	GREAT NECK	1	1.0	
			NEW HYDE PARK	1	1.0	
		CommSvc - Volunteering for General Programs		2	1.0	
	Community Services			66	0.4	
Community Services				66	0.4	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GREAT NECK	1	3.0	
			MANHASSET	1	2.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	6	2.8	
			ROSLYN	1	4.0	
				1	16.0	
		Animal Sh - Barking Dog		11	3.8	
		Animal Sh - Dog Adoption		13	0	
		Animal Sh - Dog Adoption		13	0	
		Animal Sh - Dog Bite	ALBERTSON	1	5.0	
			GREAT NECK	1	1.0	
		Animal Sh - Dog Bite		2	3.0	
		Animal Sh - Dog Defecation	CARLE PLACE	1	0	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	5.0	
				1	0	
		Animal Sh - Dog Defecation		5	2.2	
		Animal Sh - Found Animal		GREAT NECK	1	0
		Animal Sh - Found Animal		1	0	
		Animal Sh - Lost Animal	GREAT NECK	1	1.0	
			JERICO	1	0	
			WESTBURY	1	0	
		Animal Sh - Lost Animal		3	0.3	
		Animal Sh - Misc		PORT WASHINGTON	1	0
		Animal Sh - Misc		1	0	
		Animal Sh - Surrender a dog	WESTBURY	2	0	
				2	0	
		Animal Sh - Surrender a dog		4	0	
		Animal Sh - Unleashed - Stray Dog	ALBERTSON	1	0	
			GREAT NECK	1	5.0	
MANHASSET	1		0			
MINEOLA	1		0			
NEW HYDE PARK	2		0.5			
PORT	3		2.0			

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Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	WASHINGTON				
			UNIVERSITY GARDENS	1	3.0		
			WESTBURY	1	2.0		
		Animal Sh - Unleashed - Stray Dog			11	1.5	
	Animal Shelter				51	1.5	
	Cat Shelter	Cat Shelter	Cat Shelter - Call Back		10	0.7	
			Cat Shelter - Call Back			10	0.7
		Cat Shelter - Feral Cats	ALBERTSON	1	0		
			CARLE PLACE	1	3.0		
			GREAT NECK	4	0		
			MANHASSET	4	0.5		
			MINEOLA	4	0.2		
			NEW HYDE PARK	2	0		
			ROSLYN HEIGHTS	2	10.5		
			WESTBURY	2	14.5		
		Cat Shelter - Feral Cats			20	2.8	
		Cat Shelter				30	2.1
		Code Enforcement	Code - After Hours/Weekend Construction	GREAT NECK	1	7.0	
				GREENVALE	1	0	
	NEW HYDE PARK			1	2.0		
	Code - After Hours/Weekend Construction			3	3.0		
	Code - Animal (except Dog / Cat / Wild life)		GREAT NECK	1	0		
	Code - Animal (except Dog / Cat / Wild life)			1	0		
	Code - BZA Noncompliance		GREENVALE	1	0		
			ROSLYN HEIGHTS	2	0		
	Code - BZA Noncompliance			3	0		
	Code - Boat		PORT WASHINGTON	1	7.0		
	Code - Boat			1	7.0		
	Code - Call Back Request			51	3.2		
	Code - Call Back Request			51	3.2		
	Code - Commercial Vehicle stored on Residential Property		ALBERTSON	1	0		
			CARLE PLACE	1	0		
			GREAT NECK	1	0		
MANHASSET			1	20.0			
NEW HYDE PARK		5	1.0				
PORT WASHINGTON		2	0.5				
WESTBURY		4	5.8				
Code - Commercial Vehicle stored on Residential Property			15	3.3			
Code - Court	GREAT NECK	1	0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Court	GREENVALE	1	0	
			NEW HYDE PARK	8	5.4	
			ROSLYN HEIGHTS	4	0.8	
			WESTBURY	9	0.8	
		Code - Court			23	2.3
		Code - Dock Inspection	PORT WASHINGTON	1	0	
			Code - Dock Inspection			1
		Code - Fence	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			NEW HYDE PARK	3	3.3	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	2	0	
		Code - Fence			8	1.2
		Code - From Transfer	GREAT NECK	1	0	
			FLORAL PARK	1	18.0	
			GREAT NECK	1	1.0	
			PORT WASHINGTON	1	4.0	
		Code - From Transfer			4	5.8
		Code - Garbage	CARLE PLACE	2	6.0	
			GREENVALE	1	5.0	
			MANHASSET	3	1.7	
			NEW CASSEL	1	10.0	
			NEW HYDE PARK	10	5.0	
			PORT WASHINGTON	12	2.2	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	4	4.8	
		Code - Garbage			34	3.8
		Code - Graffiti	NEW HYDE PARK	1	8.0	
		Code - Graffiti			1	8.0
		Code - Litter	MANHASSET	1	2.0	
			NEW HYDE PARK	1	0	
			WESTBURY	5	2.8	
		Code - Litter			7	2.3
		Code - Miscellaneous	ALBERTSON	1	0	
CARLE PLACE	1		19.0			
GREAT NECK	1		10.0			
MANHASSET	3		1.7			
NEW HYDE PARK	10		2.4			
NO NEW HYDE	1		13.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Miscellaneous	PARK			
			PORT WASHINGTON	4	2.8	
			WESTBURY	1	1.0	
		Code - Miscellaneous			22	3.8
		Code - No Plates / Inoperable Vehicle	NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	4.0	
			WESTBURY	15	1.1	
		Code - No Plates / Inoperable Vehicle			18	1.2
		Code - Noise	GARDEN CITY PARK	1	0	
			GREAT NECK	4	5.8	
			NO NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	1.0	
			WESTBURY	1	1.0	
		Code - Noise			8	3.2
		Code - Odor	MANHASSET	1	6.0	
		Code - Odor			1	6.0
		Code - Overgrown Vegetation	NEW HYDE PARK	1	2.0	
		Code - Overgrown Vegetation			1	2.0
		Code - Property Maintenance	ALBERTSON	3	0.3	
			GREAT NECK	2	0	
			MANHASSET	2	0	
			NEW CASSEL	2	8.5	
			NEW HYDE PARK	6	1.2	
			PORT WASHINGTON	4	0.8	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
		WESTBURY	5	4.0		
		Code - Property Maintenance			26	1.8
		Code - Property Violations Search		109	4.6	
		Code - Property Violations Search			109	4.6
Code - Sidewalk Obstruction	NEW HYDE PARK	1	4.0			
Code - Sidewalk Obstruction			1	4.0		
Code - Signs	GREAT NECK	1	14.0			
	NEW HYDE PARK	1	4.0			
	PORT WASHINGTON	1	4.0			

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Department of Public Safety	Code Enforcement	Code - Signs	ROSLYN	1	7.0	
			ROSLYN HEIGHTS	2	0	
		Code - Signs			6	4.8
		Code - Snow/Ice Removal	CARLE PLACE	1	2.0	
			GARDEN CITY PARK	2	4.5	
			GREAT NECK	2	4.5	
			HERRICKS	1	1.0	
			MANHASSET	6	14.3	
			NEW HYDE PARK	33	8.2	
			NO NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	11	4.5	
			ROSLYN HEIGHTS	3	9.0	
			WESTBURY	8	4.9	
			new hyde park	1	22.0	
		Code - Snow/Ice Removal			69	7.5
		Code - Storage and Display	ROSLYN HEIGHTS	1	0	
			WESTBURY	5	0	
		Code - Storage and Display			6	0
		Code - Tree Removal	MANHASSET	1	7.0	
		Code - Tree Removal			1	7.0
		Code - Unlawful Property Use	GREAT NECK	1	3.0	
			NEW HYDE PARK	11	3.5	
			PORT WASHINGTON	1	3.0	
	WESTBURY		1	0		
	Code - Unlawful Property Use			14	3.2	
	Code - Water Flow / Accumulation	PORT WASHINGTON	1	1.0		
	Code - Water Flow / Accumulation			1	1.0	
	Code Enforcement				435	4.0
	Parking Enforcement	Prkg Enfrc - Call Back Request		4	6.2	
			Prkg Enfrc - Call Back Request			4
		Prkg Enfrc - Commercial Parking	GARDEN CITY PARK	1	1.0	
			GREAT NECK	1	2.0	
			GREENVALE	2	2.0	
MANHASSET			2	1.0		
NEW HYDE PARK			1	5.0		
PORT WASHINGTON			2	0.5		
WESTBURY		4	2.8			
Prkg Enfrc - Commercial Parking			13	2.0		

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	roslyn heights	1	1.0
			CARLE PLACE	3	3.0
			FLORAL PARK	1	4.0
			GREAT NECK	6	2.3
			GREENVALE	1	4.0
			MANHASSET	8	1.4
			NEW HYDE PARK	3	2.3
			PORT WASHINGTON	5	2.0
			ROSLYN HEIGHTS	1	1.0
			WESTBURY	6	1.7
			great neck	1	3.0
			manhasset	2	3.5
	Prkg Enfrc - Parking Violations Complaint			38	2.1
	Parking Enforcement			55	2.4
	Port Washington Parking District	PWPD - Broken Meter	PORT WASHINGTON	13	2.6
PWPD - Broken Meter			13	2.6	
PWPD - Call Back Request				2	5.5
PWPD - Call Back Request			2	5.5	
PWPD - Miscellaneous			PORT WASHINGTON	5	2.0
			port washington	1	1.0
PWPD - Miscellaneous			6	1.8	
Port Washington Parking District			21	2.7	
Department of Public Safety				592	3.5
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	MANHASSET	1	26.0
		Hwy - Abandoned Vehicle		1	26.0
		Hwy - Bee's Nest Removal	PORT WASHINGTON	1	3.0
		Hwy - Bee's Nest Removal		1	3.0
		Hwy - Call Back Request		11	2.4
		Hwy - Call Back Request		11	2.4
		Hwy - Catch Basin	ALBERTSON	2	0.5
			GREAT NECK	4	1.8
			MANHASSET	6	5.7
			NEW CASSEL	2	2.0
			NEW HYDE PARK	9	0.1
NO NEW HYDE PARK	3	0			

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Department of Public Works	Highway Department	Hwy - Catch Basin	PORT WASHINGTON	4	2.2	
			ROSLYN HEIGHTS	1	7.0	
		Hwy - Catch Basin			31	2.0
		Hwy - Complaint - Highway Employee / Vehicle	NEW HYDE PARK	3	3.3	
			NO NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	0.5	
		Hwy - Complaint - Highway Employee / Vehicle			6	2.0
		Hwy - Curb Repair	ALBERTSON	1	2.0	
			CARLE PLACE	2	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	0	
			MANHASSET	1	0	
			NEW HYDE PARK	3	0	
			PORT WASHINGTON	4	3.8	
			WESTBURY	1	0	
		Hwy - Curb Repair			15	1.1
		Hwy - Dead Animal Pickup	GREAT NECK	2	2.0	
			MANHASSET	3	1.3	
			NEW HYDE PARK	3	3.0	
			PORT WASHINGTON	3	1.3	
			ROSLYN	1	3.0	
			WESTBURY	2	2.0	
		Hwy - Dead Animal Pickup			14	2.0
		Hwy - From Transfer	GREAT NECK	1	2.0	
			LAKE SUCCESS	1	7.0	
			NEW CASSEL	1	4.0	
			NEW HYDE PARK	2	9.0	
PORT WASHINGTON	1		2.0			
ROSLYN HEIGHTS	1		6.0			
	2		6.5			
Hwy - From Transfer			9	5.8		
Hwy - Grass Cut / Mow	MANHASSET	1	0			
Hwy - Grass Cut / Mow			1	0		
Hwy - Informational		7	0			
Hwy - Informational			7	0		

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Department of Public Works	Highway Department	Hwy - Manhole Repair	NO NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	3	1.0	
		Hwy - Manhole Repair			4	1.2
		Hwy - Miscellaneous	ALBERTSON	5	1.2	
			CARLE PLACE	1	2.0	
			GREAT NECK	6	4.0	
			GREENVALE	1	6.0	
			HERRICKS	1	0	
			LAKE SUCCESS	1	1.0	
			MANHASSET	5	3.2	
			MANHASSET HILLS	1	0	
			MINEOLA	1	1.0	
			NEW HYDE PARK	14	3.1	
			NO NEW HYDE PARK	2	2.0	
			PORT WASHINGTON	14	1.8	
			ROSLYN	1	2.0	
			ROSLYN HEIGHTS	7	4.4	
			WESTBURY	2	0.5	
			WILLISTON PARK	1	0	
			albertson	1	2.0	
			carle place	1	0	
			great neck	1	0	
			great neck	1	0	
		manhasset	2	8.0		
		Hwy - Miscellaneous			69	2.6
		Hwy - Permits / Road Opening Application Request		7	1.0	
		Hwy - Permits / Road Opening Application Request			7	1.0
		Hwy - Plow Damage	CARLE PLACE	1	0	
			PORT WASHINGTON	1	0	
		Hwy - Plow Damage			2	0
		Hwy - Pothole	albertson	1	7.0	
			11030	1	6.0	
ALBERTSON	15		4.4			
CARLE PLACE	6		2.5			
EAST HILLS	1		8.0			
FLORAL PARK	2		1.5			
FLOWER HILL	2		4.5			

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Department of Public Works	Highway Department	Hwy - Pothole	GARDEN CITY PARK	11	4.0		
			GREAT NECK	17	3.4		
			GREENVALE	2	7.0		
			HERRICKS	9	5.4		
			HEW HYDE PARK	1	7.0		
			LAKE SUCCESS	1	0		
			MANHASSET	70	5.0		
			MINEOLA	1	0		
			Manhasset	2	0		
			NEW CASSEL	18	2.6		
			NEW CASTLE	2	1.0		
			NEW HYDE PARK	42	3.1		
			NO NEW HYDE PARK	16	4.3		
			PORT WASHINGTON	79	3.4		
			ROSLYN	5	2.6		
			ROSLYN HEIGHTS	37	3.0		
			SEARINGTOWN	2	4.5		
			WESTBURY	30	3.4		
			WILLISTON PARK	3	2.7		
			albertson	1	0		
			manhasset	1	6.0		
			new hyde park	2	2.0		
			port washington	1	4.0		
		port washington	1	1.0			
		roslyn	1	7.0			
			3	0.7			
		Hwy - Pothole				386	3.7
				Hwy - Pothole Filled Without Request	GREENVALE	1	0
					MANHASSET	11	0
					NEW HYDE PARK	1	0
					ROSLYN	9	0
					ROSLYN HEIGHTS	4	0
					manhasset	7	0
		roslyn heights	1		0		
Hwy - Pothole Filled Without Request				34	0		
		Hwy - Snow and Ice Control	GREAT NECK	1	1.0		
			new hyde park	1	1.0		
			ALBERTSON	6	2.2		
			CARLE PLACE	2	1.0		
			FLORAL PARK	1	0		

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Department of Public Works	Highway Department	Hwy - Snow and Ice Control	GARDEN CITY PARK	1	0		
			GREAT NECK	22	0.8		
			GREENVALE	1	5.0		
			MANHASSET	23	1.6		
			NEW CASSEL	1	1.0		
			NEW HYDE PARK	19	1.4		
			NO NEW HYDE PARK	5	1.6		
			PORT WASHINGTON	52	1.1		
			ROSLYN	2	2.5		
			ROSLYN HEIGHTS	25	1.4		
			SEARINGTOWN	1	1.0		
			WESTBURY	2	1.0		
			albertson	1	3.0		
			manhasset	2	2.5		
			port washington	1	2.0		
			3	0			
		Hwy - Snow and Ice Control				172	1.3
		Hwy - Street Drainage / Flooding	FLORAL PARK	2	3.0		
			GREAT NECK	1	1.0		
			GREAT NECK ESTATES	1	0		
			NEW CASSEL	1	15.0		
			NEW HYDE PARK	6	2.7		
			ROSLYN HEIGHTS	3	0.7		
		Hwy - Street Drainage / Flooding				14	2.9
		Hwy - Street Painting	HERRICKS	1	0		
			ROSLYN HEIGHTS	1	0		
		Hwy - Street Painting				2	0
		Hwy - Street Sign - New Request	ALBERTSON	2	0		
			FLORAL PARK CENTRE	1	0		
			MANHASSET	2	0		
			NEW HYDE PARK	1	0		
			NO NEW HYDE PARK	1	0		
			PORT WASHINGTON	5	0		
Hwy - Street Sign - New Request				12	0		
Hwy - Street Sign - Remove	CARLE PLACE	1	0				
Hwy - Street Sign - Remove				1	0		
Hwy - Street Sign - Repair / Replace	ALBERTSON	3	0.7				

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Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	CARLE PLACE	1	0	
			GARDEN CITY PARK	4	1.0	
			GREAT NECK	2	3.0	
			GRETA NECK	1	4.0	
			HERRICKS	1	1.0	
			MANHASSET	7	5.3	
			MANORHAVEN	1	1.0	
			NEW CASSEL	3	3.0	
			NEW HYDE PARK	2	1.0	
			NO NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	6	1.2	
			ROSLYN HEIGHTS	2	1.0	
			SEARINGTOWN	1	2.0	
			WESTBURY	2	19.0	
			new cassel	2	0	
		Hwy - Street Sign - Repair / Replace			39	3.0
		Hwy - Street Sweeping / Cleaning	CARLE PLACE	1	4.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	0	
			HERRICKS	1	2.0	
			NEW HYDE PARK	3	0.7	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	5.3	
			ROSLYN HEIGHTS	2	0	
		Hwy - Street Sweeping / Cleaning			14	1.7
		Hwy - Telephone/Utility Pole	MANHASSET	1	0	
			NO NEW HYDE PARK	1	0	
		Hwy - Telephone/Utility Pole			2	0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	2	0.5	
			MANHASSET	4	2.2	
			NEW HYDE PARK	3	1.3	
			PORT WASHINGTON	3	1.3	
			ROSLYN HEIGHTS	2	0.5	
Hwy - Tree Branch / Debris Pickup			14	1.4		
Hwy - Tree Fallen - Emergency	ROSLYN HEIGHTS	1	2.0			
Hwy - Tree Fallen - Emergency			1	2.0		
Hwy - Tree Planting	ALBERTSON	1	0			

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Department of Public Works	Highway Department	Hwy - Tree Planting	MANHASSET	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	4	1.0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	5	0	
			ROSLYN HEIGHTS	1	0	
		Hwy - Tree Planting			15	0.3
		Hwy - Tree Stump Removal	ALBERTSON	3	0	
			FLORAL PARK	1	0	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	6	0	
			NEW HYDE PARD	1	0	
			NEW HYDE PARK	16	0.1	
			NORTH NEW HYDE PARK	6	0	
			PORT WASHINGTON	3	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	3	0	
			SEARINGTOWN	4	0.2	
			UNIVERSITY GARDENS	3	0	
			WILLISTON PARK	2	0	
			great neck	1	0	
			Hwy - Tree Stump Removal			52
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	4	0	
			CARLE PLACE	3	0	
			FLORAL PARK	1	0	
			GREAT NECK	3	0	
			GREENVALE	1	6.0	
			MANHASSET	5	0.6	
			MANHASSET HILLS	1	0	
			NEW HYDE PARK	20	0.9	
			PLANDOME	1	0	
			PORT WASHINGTON	6	0	

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	ROSLYN HEIGHTS	2	0	
			WESTBURY	3	0	
		Hwy - Tree Trimming / Removal Inspection			50	0.5
	Highway Department				986	2.3
	Sidewalk District	Sidewalk - Sidewalk Repair	ALBERTSON	1	0	
			MANHASSET HILLS	1	0	
			NEW HYDE PARK	3	0	
		Sidewalk - Sidewalk Repair			5	0
	Sidewalk District				5	0
	Street Lighting District	Street Light - Cable Break	NHP	1	0	
			Street Light - Cable Break		1	0
		Street Light - Cycles On / Off	ALBERTSON	2	0	
			GREAT NECK	2	2.5	
			HERRICKS	1	9.0	
			MANHASSET	7	0	
			NEW HYDE PARK	7	3.3	
			NHP	6	0	
			PT WASHINGTON	1	0	
			PTW	1	0	
			ROSLYN	6	0.8	
			ROSLYN HEIGHTS	1	6.0	
			WESTBURY	2	6.0	
			great neck	1	0	
			manhasset	1	0	
		Street Light - Cycles On / Off			38	1.6
		Street Light - Fixture Problem	ALBERTSON	2	2.5	
			GARDEN CITY PARK	1	0	
NEW HYDE PARK			1	3.0		
PORT WASHINGTON			2	1.0		
ROSLYN	1		2.0			
Street Light - Fixture Problem			7	1.7		
Street Light - Light Out (Single)	new hyde park	1	0			
	ALBERTSON	8	3.1			
	CARLE PLACE	6	5.2			
	GARDEN CITY PARK	2	10.5			
	GREAT NECK	13	3.5			
	GREENVALE	4	0			
	HERRICKS	1	6.0			
	MANHASSET	11	3.1			
	NEW CASSEL	4	5.2			

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	NEW HYDE PARK	28	5.0			
			NHP	12	0			
			NO NEW HYDE PARK	1	8.0			
			PORT WASHINGTON	14	3.7			
			PT WASHINGTON	5	9.2			
			PTW	10	0			
			ROSLYN	9	2.8			
			ROSLYN HEIGHTS	9	5.8			
			SEARINGTOWN	3	5.7			
			WESTBURY	15	6.9			
			albertson	2	0			
			manhasset	2	0			
			1	1.0				
		Street Light - Light Out (Single)				161	3.9	
		Street Light - Lights Out (Multiple)	ALBERTSON	4	1.5			
			CARLE PLACE	1	0			
			GREAT NECK	5	1.2			
			HARBOR HILLS	1	4.0			
			HERRICKS	1	0			
			MANHASSET	6	2.7			
			NEW CASSEL	2	9.5			
			NEW HYDE PARK	23	3.1			
			NO NEW HYDE PARK	2	5.5			
			PORT WASHINGTON	9	3.3			
			ROSLYN HEIGHTS	3	0			
			SEARINGTOWN	2	11.0			
			WESTBURY	7	6.6			
			WILLISTON PARK	1	5.0			
			manhasset	1	0			
			Street Light - Lights Out (Multiple)				68	3.5
			Street Light - Mark Out	MANHASSET	2	1.5		
		ALBERTSON		14	3.4			
		CARLE PLACE		10	6.5			
FLORAL PARK	2	1.5						
GARDEN CITY PARJ	1	1.0						
GARDEN CITY PARK	9	1.3						
GREAT NECK	3	1.0						
HERRICKS	3	3.7						

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	LAKE SUCCESS	1	3.0	
			MANHAESET	1	0	
			MANHASSET	19	3.8	
			MANHASSET HILLS	5	4.6	
			N NEW HYDE PARK	2	4.5	
			NEW CASSEL	1	13.0	
			NEW HYDE PARJ	1	1.0	
			NEW HYDE PARK	123	3.2	
			NORTH NEW HYDE PARK	1	5.0	
			PORT WASHINGTON	18	3.4	
			ROSLYN	10	3.8	
			ROSLYN HEIGHTS	20	3.5	
			SADDLE ROCK ESTATES	1	5.0	
			SEARINGTOWN	7	2.0	
			WESTBURY	5	5.6	
			WILLISTON PARK	6	6.2	
		Street Light - Mark Out			265	3.5
		Street Light - Misc Problems	PORT WASHINGTON	2	1.5	
		Street Light - Misc Problems			2	1.5
		Street Light - New Light Request	GREAT NECK	1	0	
		Street Light - New Light Request			1	0
		Street Light - On During Day	CARLE PLACE	7	6.4	
			GREAT NECK	1	15.0	
			ROSLYN HEIGHTS	1	5.0	
			WESTBURY	2	1.5	
		Street Light - On During Day			11	6.2
		Street Light - Pole Problem	MANHASSET	1	1.0	
NEW HYDE PARK	2		6.5			
NO NEW HYDE PARK	1		10.0			
ROSLYN HEIGHTS	2		3.0			
WESTBURY	1		9.0			
Street Light - Pole Problem			7	5.6		
Street Lighting District			561	3.5		
Department of Public Works				1,552	2.7	
Housing Authority	Housing Authority	Housing - Appliance	WESTBURY	2	0.5	
		Housing - Appliance			2	0.5

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Electrical	GREAT NECK	3	4.7	
			MANHASSET	2	5.5	
			WESTBURY	4	0.5	
		Housing - Electrical			9	3.0
		Housing - High Priority SR	NEW CASTLE	1	0	
			WESTBURY	10	1.0	
		Housing - High Priority SR			11	0.9
		Housing - Misc Carpentry	GREAT NECK	1	8.0	
			WESTBURY	1	3.0	
		Housing - Misc Carpentry			2	5.5
		Housing - Misc SR	WESTBURY	1	1.0	
		Housing - Misc SR			1	1.0
		Housing - Plumbing	GREAT NECK	5	3.4	
			MANHASSET	1	6.0	
WESTBURY	2		4.5			
Housing - Plumbing			8	4.0		
Housing Authority				33	2.5	
Housing Authority				33	2.5	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		6	0	
		HR - Call Back Request			6	0
		HR - Medical and Insurance Benefits		1	0	
		HR - Medical and Insurance Benefits			1	0
		HR - Misc SR		2	0	
		HR - Misc SR			2	0
		HR - Personnel and Employment		1	12.0	
HR - Personnel and Employment			1	12.0		
Human Resources and Finance				10	1.2	
Human Resources and Finance				10	1.2	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ALBERTSON	2	5.5	
			CARLE PLACE	1	6.0	
			GARDEN CITY PARK	1	3.0	
			GREAT NECK	4	6.8	
			MINEOLA	4	5.2	
			MUNSEY PARK	1	6.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	5	4.2	
			NO NEW HYDE PARK	2	8.0	
			NORTH HILLS	1	10.0	
			OLD WESTBURY	1	6.0	
			PORT WASHINGTON	7	4.9	

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ROSLYN	8	4.2		
			ROSLYN HEIGHTS	5	4.0		
			WESTBURY	2	5.0		
			WILLISTON PARK	1	6.0		
				1	5.0		
		OIC - From Transfer				47	5.0
		OIC - Inter Municipal SR	WESTBURY	1	4.0		
			ALBERTSON	2	1.5		
			BAXTER ESTATES	1	5.0		
			CARLE PLACE	12	4.8		
			EAST HILLS	5	3.4		
			EAST WILLISTON	3	5.0		
			FLOWER HILL	2	5.5		
			GARDEN CITY	1	4.0		
			GARDEN CITY PARK	5	5.6		
			GREAT NECK	52	4.2		
			GREAT NECK ESTATES	1	4.0		
			GREAT NECK PLAZA	3	5.3		
			GREENVALE	9	4.2		
			HERRICKS	1	1.0		
			LAKE SUCCESS	5	4.4		
			MANHASSET	27	4.9		
			MANORHAVEN	2	1.0		
			MINEOLA	17	5.5		
			NEW CASSEL	1	0		
			NEW HYDE PARK	28	3.0		
			NEW HYDYE PARK	1	5.0		
			NO NEW HYDE PARK	17	5.6		
			NORTH HILLS	2	6.0		
			OLD WESTBURY	1	2.0		
			PORT WASHINGTON	23	5.7		
			PORT WASHINGTON NO	1	7.0		
			ROLSYN	1	4.0		
ROSLYN	24		3.3				
ROSLYN ESTATES	1	5.0					
ROSLYN HEIGHTS	21	3.7					
SANDS POINT	1	1.0					
SEARINGTOWN	3	2.3					

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	THOMASTON	5	4.4
			WEST HEMPSTEAD	1	5.0
			WESTBURY	13	3.8
			WILLISTON PARK	3	5.3
			albertson	3	6.3
			carle place	2	5.0
			great neck	7	3.9
			manhasset	1	8.0
			new hyde park	1	4.0
			north hills	1	5.0
			39	3.9	
	OIC - Inter Municipal SR		350	4.3	
	Inter Municipal Affairs		397	4.4	
Inter Municipal Affairs				397	4.4
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		4	0
		Park - Call Back Request		4	0
		Park - From Transfer	PORT WASHINGTON	2	0.5
		Park - From Transfer		2	0.5
		Park - General Complaint		2	0
		Park - General Complaint		2	0
		Park - Miscellaneous	ALBERTSON	1	8.0
			CARLE PLACE	1	0
			NEW HYDE PARK	1	8.0
			port washington	1	1.0
				2	2.0
		Park - Miscellaneous		6	3.5
		Park - Park Facilities Maintenance		9	2.1
		Park - Park Facilities Maintenance		9	2.1
		Park - Park Maintenance Projects		2	0
		Park - Park Maintenance Projects		2	0
Park - Park Permit Application Request		21	0.5		
Park - Park Permit Application Request		21	0.5		
	Parks and Recreation Department		46	1.1	
Parks and Recreation Department				46	1.1
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		5	23.0
		BZA - Questions needing Answers		5	23.0
	Board of Zoning Appeals			5	23.0
	Building Department	Bldg - Abandoned Property	MANHASSET	1	0
Bldg - Abandoned Property			1	0	

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Application Status	NEW HYDE PARK	2	2.0	
		Bldg - Application Status			2	2.0
		Bldg - Certificate Status	ALBERTSON	1	9.0	
			PORT WASHINGTON	1	0	
		Bldg - Certificate Status			2	4.5
		Bldg - Construction Complaint	PORT WASHINGTON	1	2.0	
			WESTBURY	1	0	
		Bldg - Construction Complaint			2	1.0
		Bldg - Employee Complaint	WESTBURY	1	17.0	
		Bldg - Employee Complaint			1	17.0
		Bldg - From Transfer	GREAT NECK	1	8.0	
			MANHASSET	2	0	
			PORT WASHINGTON	1	0	
		Bldg - From Transfer			4	2.0
		Bldg - General Question Needs Answers		126	2.9	
		Bldg - General Question Needs Answers			126	2.9
		Bldg - Housing Complaint	MANHASSET	1	21.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	8.0	
			WESTBURY	2	0.5	
		Bldg - Housing Complaint			6	6.3
		Bldg - Illegal Housing	CARLE PLACE	1	0	
			NEW HYDE PARK	4	0	
			PORT WASHINGTON	3	0.7	
			WESTBURY	8	2.6	
		Bldg - Illegal Housing			16	1.4
		Bldg - Inspection Request	GREAT NECK	2	4.0	
			NEW HYDE PARK	1	4.0	
			ROSLYN HEIGHTS	1	9.0	
		Bldg - Inspection Request			4	5.2
		Bldg - Miscellaneous	MANHASSET	1	0	
Bldg - Miscellaneous			1	0		
Bldg - Permit Question Needs Answers		19	2.3			
Bldg - Permit Question Needs Answers			19	2.3		
Bldg - Suspect Work Without a Permit	NEW HYDE PARK	1	13.0			
	ALBERTSON	2	0.5			
	CARLE PLACE	3	0			
	GREAT NECK	5	2.0			

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	MANHASSET	1	1.0	
			NEW HYDE PARK	3	0	
			PORT WASHINGTON	4	7.8	
			ROSLYN HEIGHTS	2	1.5	
		Bldg - Suspect Work Without a Permit			21	2.8
		Bldg - Unable to Reach Inspector	ALBERTSON	1	0	
			MANHASSET	1	0	
			NEW HYDE PARK	2	5.0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	2	4.0	
	Bldg - Unable to Reach Inspector			7	2.7	
	Building Department			212	2.9	
	Planning Department	Planning - Call Back Request		4	3.2	
			Planning - Call Back Request			4
		Planning - Questions needing Answers	GREAT NECK	1	0	
			PORT WASHINGTON	2	7.0	
	Planning - Questions needing Answers			3	4.7	
	Planning Department			7	3.9	
	Planning and Building Department				224	3.3
	Project Independence	Project Independence	PI - Call Back Request	FLORAL PARK	1	0
GARDEN CITY				1	1.0	
GREAT NECK				7	1.1	
MANHASSET				1	6.0	
MANHASSET				2	0.5	
MINEOLA				3	1.0	
NEW HYDE PARK				6	0.3	
PORT WASHINGTON				7	0.3	
ROSLYN				1	1.0	
ROSLYN HEIGHTS				2	3.5	
RUSSELL GARDENS				1	1.0	
WESTBURY				6	0.7	
WILLISTON PARK				1	0	
				3	3.7	
PI - Call Back Request			42	1.1		
PI - Cancellation			GREAT NECK	1	0	
PI - Cancellation			1	0		
PI - Caregiver Support	ALBERTSON	1	1.0			
	GREAT NECK	9	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Caregiver Support	MANHASSET	1	0	
			PORT WASHINGTON	4	0.8	
			WILLISTON PARK	1	3.0	
		PI - Caregiver Support			16	0.4
		PI - Exercise Program Registration	ALBERTSON	2	0	
			CARLE PLACE	2	0	
			MINEOLA	3	0	
			NEW HYDE PARK	2	0	
			PORT WASHINGTON	5	1.6	
			ROSLYN HEIGHTS	8	0.1	
			WESTBURY	2	0	
			mineola	1	0	
		PI - Exercise Program Registration			25	0.4
		PI - Financial Assistance	MANHASSET	1	1.0	
			MINEOLA	1	1.0	
			PORT WAHSINGTON	1	0	
			PORT WASHINGTON	3	1.0	
				1	0	
		PI - Financial Assistance			7	0.7
		PI - Food and Hunger	GREAT NECK	1	1.0	
		PI - Food and Hunger			1	1.0
		PI - Health Chat/Event Registration	CARLE PLACE	1	0	
			GREAT NECK	4	0	
			MANHASSET	2	0	
			MINEOLA	3	0	
			NEW HYDE PARK	13	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	9	0	
		PI - Health Chat/Event Registration			34	0
PI - Health and Mental Health	GREAT NECK	2	0			
	ALBERTSON	5	0.6			
	CARLE PLACE	1	0			
	GREAT NECK	30	1.0			
	MANHASSET	2	0			
	MINEOLA	8	0.4			
	NEW HYDE PARK	60	0.4			
	NHP	1	0			

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Health and Mental Health	PORT WASHINGTON	13	1.8	
			ROSLYN	2	1.0	
			ROSLYN HEIGHTS	5	1.2	
			WESTBURY	8	2.9	
			great Neck	1	0	
				1	0	
		PI - Health and Mental Health			139	0.8
		PI - Household Maintenance	CARLE PLACE	3	3.7	
			GREAT NECK	2	2.0	
			MINEOLA	2	1.0	
			NEW HYDE PARK	5	0.2	
			OLD WESTBURY	1	4.0	
			ROSLYN HEIGHTS	2	2.5	
			WESTBURY	1	0	
			WILLISTON PARK	5	1.0	
		PI - Household Maintenance			21	1.5
		PI - Membership Registration	ALBERTSON	6	0	
			CARLE PLACE	2	0	
			GREAT NECK	19	0	
			MANHASSET	12	0	
			MINEOLA	8	0	
			NEW HYDE PARK	16	0	
			PORT WASHINGTON	21	0	
			ROSLYN	2	0	
			ROSLYN HEIGHTS	4	0	
			WESTBURY	6	0	
			WILLISTON PARK	4	0	
			PI - Membership Registration			100
		PI - Miscellaneous	ALBERTSON	1	1.0	
			CARLE PLACE	2	2.5	
			FRANKLIN SQUARE	1	0	
			GREAT NECK	6	0.5	
			MANHASSET	2	0.5	
MINEOLA	5		1.0			
NEW HYDE PARK	3		0.3			
NORTH NEW HYDE PARK	1		1.0			
PORT WASHINGTON	5		2.2			
ROSLYN	1		1.0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Miscellaneous	WILLISTON PARK	1	4.0	
				2	1.0	
		PI - Miscellaneous			30	1.2
		PI - NORC SR	NEW HYDE PARK	8	0	
		PI - NORC SR			8	0
		PI - No Heat emergency (Excl Housing Authority)	GREAT NECK	1	0	
		PI - No Heat emergency (Excl Housing Authority)			1	0
		PI - Support Group Registration	MINEOLA	1	3.0	
			NEW HYDE PARK	4	0	
			PORT WASHINGTON	1	1.0	
			WESTBURY	11	1.9	
			WILLISTON PARK	2	1.5	
		PI - Support Group Registration			19	1.5
		PI - Taxi Service	port washington	1	0	
			ALBERTSON	43	0	
			CARLE PLACE	33	0	
			EAST HILLS	4	0	
			EAST WILLISTON	1	0	
			FLORAL PARK	12	0	
			FLOWER HILL	3	0	
			GARDEN CITY	2	0	
			GARDEN CITY PARK	5	0	
			GLENWOOD LANDING	15	0	
			GLENWOOD LANDING	1	0	
			GREAT NECK	493	0.0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	9	0	
			GREAT NECK,	1	0	
			KINGS POINT	2	0	
			LAKE SUCCESS	2	0	
			MANHASSET	139	0	
			MANORHAVEN	3	0	
			MINEOLA	96	0.0	
MMANHASSET	1	0				
NEW HYDE PARK	255	0.0				
NORTH HILLS	16	0				
NORTH NEW HYDE PARK	1	0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	OLD WESTBURY	7	0		
			PORT WASHINGTON	304	0		
			ROSLYH HEIGHTS	1	0		
			ROSLYN	47	0		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	155	0		
			SEARINGTOWN	1	0		
			THOMASTON	2	0		
			WESTBURY	98	0.0		
			WILLISTON PARK	54	0		
		PI - Taxi Service			1,809	0.0	
		PI - Taxi Service Cancellation	PI - Taxi Service Cancellation		ALBERTSON	3	0
					CARLE PLACE	5	0
					FLORAL PARK	1	0
					FLOWER HILL	2	0
					GREAT NECK	28	0
					MANHASSET	18	0
					MINEOLA	8	0
					NEW HYDE PARK	18	0
					NORTH HILLS	1	0
					OLD WESTBURY	1	0
					PORT WASHIGNTON	1	0
					PORT WASHINGTON	17	0
					PORTWASHINGTON	1	0
					ROSLYN	1	0
					ROSLYN HEIGHTS	8	0
					WESTBURY	4	0
					WILLISTON PARK	8	0
			1	0			
		PI - Taxi Service Cancellation			126	0	
		PI - Taxi Service Complaint	PI - Taxi Service Complaint		GREAT NECK	9	1.8
					MINEOLA	3	1.0
					NEW HYDE PARK	1	6.0
PORT WASHINGTON	2				0		
WILLISTON PARK	1				1.0		
PI - Taxi Service Complaint			16	1.6			
PI - Transportation/Mobility Mgmt Info	PI - Transportation/Mobility Mgmt Info		EAST WILLISTON	2	0		
			GREAT NECK	4	1.0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	MANHASSET	2	0.5	
			MINEOLA	3	0.7	
			NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	3	0	
			ROSLYN	1	6.0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	3	0.3	
			WILLISTON PARK	3	0.3	
				1	0	
		PI - Transportation/Mobility Mgmt Info			25	0.6
		PI - Volunteer	ALBERTSON	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			WESTBURY	1	0	
		PI - Volunteer			4	0
Project Independence				2,424	0.1	
Project Independence				2,424	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	ALBERTSON	2	0	
			FLORAL PARK	1	0	
			GREAT NECK	5	0	
			MANHASSET	4	0	
			NEW HYDE PARK	11	0	
			OLD WESTBURY	1	0	
			PORT WASHINGTON	7	0	
			ROSLYN	6	0	
			WESTBURY	3	0	
			WILISTON PARK	1	0	
			WILLISTON PARK	4	0	
			Tax - Duplicate Bill or Receipt			45
		Receiver of Taxes				45
Receiver of Taxes				45	0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		8	2.1	
		SWMA - Call Back			8	2.1
		SWMA - Carting Complaints	NEW HYDE PARK	2	1.5	
			PORT WASHINGTON	8	1.8	
			ROSLYN HEIGHTS	2	3.5	
			WESTBURY	1	3.0	
SWMA - Carting Complaints			13	2.1		

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	GARDEN CITY PARK	1	0	
			NEW HYDE PARK	4	4.0	
		SWMA - Container without License / Permit			5	3.2
		SWMA - From Transfer	PORT WASHINGTON	1	0	
				2	3.5	
		SWMA - From Transfer			3	2.3
		SWMA - Garbage Not Picked Up	ALBERTSON	3	3.3	
			GREAT NECK	3	4.0	
			MANHASSET	1	1.0	
			NEW HYDE PARK	2	3.0	
			PORT WASHINGTON	2	1.0	
	WESTBURY		3	3.7		
	SWMA - Garbage Not Picked Up			14	3.0	
	Solid Waste Management			43	2.5	
	Sustainability Department	SWMA - Compost	NEW HYDE PARK	1	14.0	
			OLD WESTBURY	1	0	
			PORT WASHINGTON	1	6.0	
		SWMA - Compost			3	6.7
		SWMA - Power Up Communities	GREAT NECK	1	15.0	
		SWMA - Power Up Communities			1	15.0
		SWMA - Rain Barrel	ALBERTSON	1	2.0	
			FLOWER HILL	1	9.0	
			OLD WESTBURY	1	0	
SWMA - Rain Barrel			3	3.7		
SWMA - Rain Garden		ALBERTSON	2	3.0		
		WILLISTON PARK	1	0		
SWMA - Rain Garden			3	2.0		
SWMA - Recycling / STOP Call Back		3	8.0			
SWMA - Recycling / STOP Call Back			3	8.0		
Sustainability Department			13	5.8		
Solid Waste Management			56	3.3		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	NEW HYDE PARK	1	0	
			ROSLYN	1	0	
		311 - PSEG Power Outage			2	0
	311 - SR Constituent Follow-up		67	0		
	311 - SR Constituent Follow-up			67	0	
	311 - Street Repaving Schedule Inquiry	MANHASSET	4	0		
NEW HYDE PARK		3	0			
PORT		4	0			

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	WASHINGTON			
			ROSLYN HEIGHTS	1	0	
			WESTBURY	3	0	
		311 - Street Repaving Schedule Inquiry			15	0
	311 Call Center				84	0
	Supervisor's Office	SupV - ADA Compliance	PORT WASHINGTON		1	0
				SupV - ADA Compliance	1	0
		SupV - Airplane	MANHASSET		1	0
				NEW HYDE PARK	3	0
				ROSLYN	3	0
				WILLISTON PARK	1	0
		SupV - Airplane			8	0
		SupV - Complaint - Other Employee	GREAT NECK		1	6.0
		SupV - Complaint - Other Employee			1	6.0
		SupV - Geese			1	0
		SupV - Geese			1	0
		SupV - Helicopter	GREAT NECK		2	0
				MANHASSET	1	0
				NEW HYDE PARK	18	0
		SupV - Helicopter			21	0
		SupV - Helicopter Nassau			1	0
		SupV - Helicopter Nassau			1	0
		SupV - Thank You from Constituent	CARLE PLACE		1	0
GREAT NECK				3	0	
MINEOLA				1	0	
NEW HYDE PARK	1			0		
NO NEW HYDE PARK	1			0		
PORT WASHINGTON	3			0		
ROSLYN HEIGHTS	1			0		
	2			0		
SupV - Thank You from Constituent			13	0		
Supervisor's Office				46	0.1	
Supervisor's Office				130	0.0	
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		161	0	
		Town Clerk - Birth Certificate			161	0
		Town Clerk - Block Party Application		2	0	
		Town Clerk - Block Party Application			2	0

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Codebook Supplement		2	0
		Town Clerk - Codebook Supplement		2	0
		Town Clerk - Contracts & Bids		4	0
		Town Clerk - Contracts & Bids		4	0
		Town Clerk - Death Certificate		88	0
		Town Clerk - Death Certificate		88	0
		Town Clerk - Dog License		45	0
		Town Clerk - Dog License		45	0
		Town Clerk - Domestic Partnership		4	0
		Town Clerk - Domestic Partnership		4	0
		Town Clerk - Filming Permit		2	0
		Town Clerk - Filming Permit		2	0
		Town Clerk - Fishing License		3	0
		Town Clerk - Fishing License		3	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Landscaping License		1	0
		Town Clerk - Landscaping License		1	0
		Town Clerk - Marriage Certificate		24	0
		Town Clerk - Marriage Certificate		24	0
		Town Clerk - Marriage License		45	0
		Town Clerk - Marriage License		45	0
		Town Clerk - Miscellaneous		34	0
		Town Clerk - Miscellaneous		34	0
		Town Clerk - Parking Restrictions Removal Request		8	0
		Town Clerk - Parking Restrictions Removal Request		8	0
		Town Clerk - Pawnbroker License		1	0
		Town Clerk - Pawnbroker License		1	0
		Town Clerk - Peddler License		2	0
		Town Clerk - Peddler License		2	0
Town Clerk - Secondhand Dealer License		3	0		
Town Clerk - Secondhand Dealer License		3	0		
Town Clerk - Solid Waste Management License		6	0		
Town Clerk - Solid Waste Management License		6	0		
Town Clerk - Taxi and Limousine License		6	0		
Town Clerk - Taxi and Limousine License		6	0		
Town Clerk - Tow Truck License		4	0		
Town Clerk - Tow Truck License		4	0		

Town of North Hempstead Service Requests via 311 - by Department

March 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Waterways		1	0
		Town Clerk - Waterways		1	0
	Town Clerk			447	0
Town Clerk				447	0
Summary				6,027	1.6