

Town of North Hempstead Service Requests via 311 - by Community

February 2015

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GREAT NECK				1	0
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	5.0
		Street Lighting District		2	5.0
	Department of Public Works			2	5.0
MANHASSET				2	5.0
albertson	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
albertson				1	0
great neck	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
great neck				1	1.0
new hyde park	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	8.0
		Highway Department		1	8.0
	Department of Public Works			1	8.0
new hyde park				1	8.0
port washington	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
port washington				1	0
1 PLANDOME RD MANHASSET	Department of Public Safety	Code Enforcement	Code - Court	1	0
			Code - Snow/Ice Removal	1	4.0
	Code Enforcement			2	2.0
Department of Public Safety			2	2.0	
1 PLANDOME RD MANHASSET				2	2.0
11040	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs			1	3.0
11040				1	3.0
ALBERSTON	Department of Public Works	Highway Department	Hwy - Pothole	1	7.0
		Highway Department		1	7.0
	Department of Public Works			1	7.0
ALBERSTON				1	7.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0.3	
			CommSvc - Seasonal Programs Registration	3	0	
		Community Services		6	0.2	
	Community Services		6	0.2		
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	3	0
				Cat Shelter		3
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	Code - Commercial Vehicle stored on Residential Property	1	0
				Code - Property Maintenance	1	0
				Code - Snow/Ice Removal	3	2.3
		Code Enforcement		5	1.4	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	Prkg Enfrc - Commercial Parking	1	1.0
				Prkg Enfrc - Parking Violations Complaint	1	4.0
		Parking Enforcement		2	2.5	
		Department of Public Safety		10	1.2	
	Department of Public Works	Highway Department	Highway Department	Hwy - Abandoned Vehicle	1	7.0
				Hwy - Catch Basin	2	1.0
				Hwy - Miscellaneous	2	0
				Hwy - Plow Damage	1	4.0
				Hwy - Pothole	7	3.4
				Hwy - Snow and Ice Control	12	2.3
				Hwy - Street Drainage / Flooding	1	1.0
				Hwy - Street Sign - Repair / Replace	1	4.0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		28	2.5	
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	3	0
				Street Light - Light Out (Single)	12	2.8
				Street Light - Lights Out (Multiple)	3	1.0
				Street Light - Mark Out	1	2.0
	Street Lighting District		19	2.0		
	Department of Public Works		47	2.3		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0		
		OIC - Inter Municipal SR	1	19.0		
	Inter Municipal Affairs		2	9.5		
Inter Municipal Affairs		2	9.5			
Planning and Building Department	Building Department	Bldg - Illegal Housing	3	0.3		
		Bldg - Retaining Wall	1	7.0		
	Building Department		4	2.0		
Planning and Building Department		4	2.0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Project Independence	Project Independence	PI - Call Back Request	1	4.0	
			PI - Exercise Program Registration	1	0	
			PI - Health Chat/Event Registration	1	0	
			PI - Health and Mental Health	2	2.5	
			PI - Membership Registration	6	0	
			PI - Miscellaneous	1	2.0	
			PI - Taxi Service	40	0.1	
			PI - Taxi Service Cancellation	7	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence			60	0.2	
	Project Independence			60	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0	
		Receiver of Taxes		4	0	
	Receiver of Taxes			4	0	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	4	1.5		
		SWMA - Garbage Not Picked Up	2	0.5		
		Solid Waste Management		6	1.2	
Solid Waste Management			6	1.2		
ALBERTSON				139	1.2	
ATLANTIC BEACH	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter		1	1.0	
		Department of Public Safety		1	1.0	
ATLANTIC BEACH				1	1.0	
CARLE PL	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
		Department of Public Works		1	0	
CARLE PL				1	0	
CARLE PLACE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
			Community Services		2	0
			Community Services		2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	8.0	
				Animal Shelter		1
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0	
				Code - Court	1	6.0
				Code - Garbage	1	0
				Code - Miscellaneous	1	1.0
				Code - No Plates / Inoperable Vehicle	1	0
				Code - Sidewalk Obstruction	2	3.5

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	5	0.8	
			Code - Unlawful Property Use	1	1.0	
		Code Enforcement		13	1.5	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	1.3	
		Parking Enforcement		3	1.3	
	Department of Public Safety				17	1.8
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	1.0
				Hwy - Miscellaneous	2	0
				Hwy - Pothole	1	10.0
				Hwy - Snow and Ice Control	6	0.8
				Hwy - Street Drainage / Flooding	1	1.0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		12	1.4	
		Street Lighting District		Street Light - Cycles On / Off	1	0
				Street Light - Light Out (Single)	10	1.5
				Street Light - Lights Out (Multiple)	3	1.0
				Street Light - Mark Out	2	0
		Street Lighting District		16	1.1	
		Department of Public Works				28
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	0
				OIC - Inter Municipal SR	5	4.8
		Inter Municipal Affairs		7	3.4	
	Inter Municipal Affairs				7	3.4
	Planning and Building Department	Building Department		Bldg - Application Status	1	0
				Bldg - Housing Complaint	1	0
				Bldg - Illegal Housing	1	0
		Building Department		3	0	
	Planning and Building Department				3	0
	Project Independence	Project Independence		PI - Cancellation	1	0
				PI - Exercise Program Registration	3	0
				PI - Health Chat/Event Registration	6	0
				PI - Membership Registration	4	0
				PI - Taxi Service	36	0
PI - Taxi Service Cancellation				3	0	
Project Independence		53	0			
Project Independence				53	0	
Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0		
Receiver of Taxes				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
CARLE PLACE				112	0.8
Carle place	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	13.0
		Building Department		1	13.0
	Planning and Building Department			1	13.0
Carle place				1	13.0
E GARDEN CITY	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
E GARDEN CITY				1	3.0
EAST HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0
		Inter Municipal Affairs		1	6.0
	Inter Municipal Affairs			1	6.0
	Project Independence	Project Independence	PI - Taxi Service	2	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			3	0
	Project Independence			3	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
Supervisor's Office		2	0		
Supervisor's Office			2	0	
EAST HILLS				6	1.0
EAST MEADOW	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs			1	3.0
EAST MEADOW				1	3.0
EAST SETAUKET	Project Independence	Project Independence	PI - Call Back Request	1	1.0
		Project Independence		1	1.0
	Project Independence			1	1.0
EAST SETAUKET				1	1.0
EAST WILLISTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs		2	0
	Inter Municipal Affairs			2	0
EAST WILLISTON				2	0
FLORAL PARK	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	10.0
		Animal Shelter		1	10.0
	Department of Public Safety			1	10.0
	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	0
Highway Department		1	0		

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FLORAL PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			2	0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	4	0
		Project Independence		5	0
	Project Independence			5	0
FLORAL PARK				8	1.2
FLORAL PARK CEN	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	4.0
		Highway Department		1	4.0
	Department of Public Works			1	4.0
FLORAL PARK CEN				1	4.0
FLOWER HILL	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
		Highway Department		1	1.0
		Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
	Department of Public Works			2	0.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
			Inter Municipal Affairs		2
	Inter Municipal Affairs			2	0.5
	Project Independence	Project Independence	PI - Taxi Service	5	0
			PI - Taxi Service Cancellation	2	0
Project Independence		7	0		
Project Independence			7	0	
FLOWER HILL				11	0.2
GARDEN CITY	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	8.0
		Code Enforcement		1	8.0
	Department of Public Safety			1	8.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0
			Inter Municipal Affairs		1
	Inter Municipal Affairs			1	6.0
	Project Independence	Project Independence	PI - Taxi Service	2	0
Project Independence			2	0	
Project Independence			2	0	
GARDEN CITY				4	3.5
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	1	0
			Code - Property Maintenance	1	1.0
			Code - Snow/Ice Removal	1	1.0
		Code Enforcement		3	0.7
	Department of Public Safety			3	0.7

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GARDEN CITY PARK	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0	
			Hwy - Snow and Ice Control	1	1.0	
			Hwy - Street Sign - New Request	1	0	
		Highway Department			3	0.7
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0	
	Street Lighting District			1	0	
	Department of Public Works			4	0.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	5	2.0	
	Inter Municipal Affairs			6	1.7	
	Inter Municipal Affairs			6	1.7	
Project Independence	Project Independence	PI - Taxi Service	2	0		
		Project Independence			2	0
Project Independence			2	0		
GARDEN CITY PARK				15	0.9	
GLEN COVE	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
		Animal Shelter			1	1.0
	Department of Public Safety			1	1.0	
GLEN COVE				1	1.0	
GLEN HEAD	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	4.0	
		Street Lighting District			1	4.0
	Department of Public Works			1	4.0	
GLEN HEAD				1	4.0	
GLENWOOD LANDING	Project Independence	Project Independence	PI - Taxi Service	16	0	
			Project Independence			16
	Project Independence			16	0	
GLENWOOD LANDING				16	0	
GLENWOOD LANDINGS	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence			1
	Project Independence			1	0	
GLENWOOD LANDINGS				1	0	
GREAT NECK	Community Services	Community Services	CommSvc - Bus Booking for Group	1	1.0	
			CommSvc - Misc SR	1	5.0	
			CommSvc - Seasonal Programs Registration	2	0	
		Community Services			4	1.5
	Community Services			4	1.5	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	0	
			Animal Shelter			1
Cat Shelter		Cat Shelter - Feral Cats	5	0		
Cat Shelter			5	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
GREAT NECK	Department of Public Safety	Code Enforcement	Code - Commerical Garbage Container	1	11.0		
			Code - From Transfer	1	11.0		
			Code - Garbage	1	6.0		
			Code - Miscellaneous	1	0		
			Code - Noise	2	1.5		
			Code - Sidewalk Obstruction	2	8.5		
			Code - Snow/Ice Removal	6	6.5		
			Code - Unlawful Property Use	2	0		
			Code - Water Flow / Accumulation	2	6.0		
		Code Enforcement			18	5.5	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	6	2.8		
	Parking Enforcement			6	2.8		
	Department of Public Safety				30	3.9	
	Department of Public Works	Highway Department		Hwy - Complaint - Highway Employee / Vehicle	1	0	
				Hwy - Dead Animal Pickup	2	4.0	
				Hwy - From Transfer	1	6.0	
				Hwy - Manhole Repair	1	0	
				Hwy - Miscellaneous	3	0.7	
				Hwy - Pothole	12	2.0	
				Hwy - Pothole Filled Without Request	5	0	
				Hwy - Snow and Ice Control	26	2.7	
				Hwy - Street Drainage / Flooding	1	1.0	
				Hwy - Street Sign - Repair / Replace	4	5.8	
				Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			57	2.4	
		Street Lighting District			Street Light - Cycles On / Off	1	3.0
					Street Light - Light Out (Single)	7	3.1
Street Light - Lights Out (Multiple)					6	3.7	
Street Light - Mark Out					2	5.0	
Street Light - Pole Problem					1	0	
Street Lighting District			17	3.4			
Department of Public Works				74	2.6		
Housing Authority	Housing Authority		Housing - High Priority SR	1	0		
			Housing - Plumbing	3	1.0		
	Housing Authority			4	0.8		
Housing Authority				4	0.8		

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	14.0	
			OIC - Inter Municipal SR	24	2.5	
	Inter Municipal Affairs			25	3.0	
	Inter Municipal Affairs			25	3.0	
	Planning and Building Department	Building Department	Bldg - Illegal Housing		2	0
				Building Department	2	0
	Planning and Building Department			2	0	
	Project Independence	Project Independence		PI - Call Back Request	6	0.7
				PI - Caregiver Support	1	5.0
				PI - Exercise Program Registration	3	0.7
				PI - Health Chat/Event Registration	4	0
				PI - Health and Mental Health	28	0.3
				PI - Membership Registration	30	0
				PI - Miscellaneous	11	0.6
				PI - Support Group Registration	1	3.0
				PI - Taxi Service	424	0.0
				PI - Taxi Service Cancellation	44	0
				PI - Taxi Service Complaint	1	0
				PI - Transportation/Mobility Mgmt Info	7	0
				Project Independence		
	Project Independence			560	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		4	0
				Receiver of Taxes	4	0
	Receiver of Taxes			4	0	
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	4	1.8
				SWMA - Container without License / Permit	1	0
				Solid Waste Management	5	1.4
	Solid Waste Management			5	1.4	
	Supervisor's Office	Supervisor's Office		SupV - ADA Compliance	1	0
				SupV - Helicopter	3	0
				SupV - Thank You from Constituent	2	0
				Supervisor's Office	6	0
Supervisor's Office			6	0		
GREAT NECK				714	0.6	
GREAT NECK ESTATES	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0	
			Inter Municipal Affairs	1	6.0	
	Inter Municipal Affairs			1	6.0	

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GREAT NECK ESTATES	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GREAT NECK ESTATES				2	3.0
GREAT NECK PLAZA	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	6	4.0
		Inter Municipal Affairs		6	4.0
	Inter Municipal Affairs		6	4.0	
	Project Independence	Project Independence	PI - Taxi Service	8	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		9	0
	Project Independence		9	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
Supervisor's Office		1	0		
Supervisor's Office			1	0	
GREAT NECK PLAZA				16	1.5
GREENVALE	Department of Public Safety	Code Enforcement	Code - Noise	1	1.0
			Code - Snow/Ice Removal	1	6.0
		Code Enforcement		2	3.5
	Department of Public Safety		2	3.5	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	5.0
		Highway Department		1	5.0
	Department of Public Works		1	5.0	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
Building Department		1	0		
Planning and Building Department		1	0		
GREENVALE				4	3.0
HEMPSTEAD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	4.0
		Animal Shelter		1	4.0
	Department of Public Safety		1	4.0	
HEMPSTEAD				1	4.0
HERRICKS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0
		Inter Municipal Affairs		1	6.0
	Inter Municipal Affairs		1	6.0	
HERRICKS				1	6.0
KINGS POINT	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Membership Registration	1	0
		Project Independence		2	0
	Project Independence		2	0	
KINGS POINT				2	0

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LAKE SUCCESS	Project Independence	Project Independence	PI - Taxi Service	3	0	
		Project Independence		3	0	
	Project Independence			3	0	
LAKE SUCCESS				3	0	
MAHASSET	Housing Authority	Housing Authority	Housing - Misc Exterior	1	1.0	
		Housing Authority		1	1.0	
	Housing Authority			1	1.0	
MAHASSET				1	1.0	
MANASSET	Housing Authority	Housing Authority	Housing - Plumbing	1	5.0	
		Housing Authority		1	5.0	
	Housing Authority			1	5.0	
MANASSET				1	5.0	
MANHASSET	Administrative Services	Administrative Services	Adm Svc - From Transfer	1	0	
			Adm Svc - Green Team	1	14.0	
		Administrative Services		2	7.0	
	Administrative Services			2	7.0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Misc	1	5.0
			Animal Shelter		1	5.0
		Code Enforcement	Code - Court		2	0
			Code - From Transfer		1	0
			Code - Handicap Parking		1	0
			Code - Miscellaneous		2	0.5
			Code - Noise		1	1.0
			Code - Odor		1	0
			Code - Sidewalk Obstruction		2	8.0
			Code - Signs		1	0
			Code - Snow/Ice Removal		17	4.4
	Code Enforcement		28	3.3		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0		
	Parking Enforcement		1	1.0		
	Department of Public Safety				30	3.3
	Department of Public Works	Highway Department	Hwy - Catch Basin		6	2.7
			Hwy - Manhole Repair		1	3.0
			Hwy - Miscellaneous		6	2.2
Hwy - Pothole				18	4.9	
Hwy - Snow and Ice Control				29	1.7	
Hwy - Street Sign - New Request				1	0	
Hwy - Street Sign - Repair / Replace				1	12.0	
Hwy - Tree Trimming / Removal Inspection				2	10.5	
Highway Department		64	3.2			

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MANHASSET	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	7	4.0	
			Street Light - Lights Out (Multiple)	4	3.0	
			Street Light - Mark Out	4	4.0	
			Street Light - Pole Transfer	1	0	
		Street Lighting District			16	3.5
	Department of Public Works				80	3.2
	Housing Authority	Housing Authority	Housing - Electrical	1	4.0	
			Housing - Plumbing	2	1.0	
		Housing Authority			3	2.0
	Housing Authority				3	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	0	
			OIC - Inter Municipal SR	21	3.4	
		Inter Municipal Affairs			23	3.1
	Inter Municipal Affairs				23	3.1
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	0	
			Bldg - Inspection Request	1	0	
		Building Department			2	0
	Planning and Building Department				2	0
	Project Independence	Project Independence	PI - Call Back Request	4	0.5	
			PI - Health and Mental Health	2	1.5	
			PI - Membership Registration	7	0	
			PI - Miscellaneous	1	1.0	
			PI - Support Group Registration	2	2.5	
			PI - Taxi Service	130	0	
			PI - Taxi Service Cancellation	8	0	
			PI - Transportation/Mobility Mgmt Info	4	0.2	
	Project Independence			158	0.1	
	Project Independence				158	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0	
		Receiver of Taxes			5	0
Receiver of Taxes				5	0	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	21.0		
		SWMA - Garbage Not Picked Up	2	1.0		
	Solid Waste Management			3	7.7	
Solid Waste Management				3	7.7	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0		
	Supervisor's Office			1	0	
Supervisor's Office				1	0	
MANHASSET				307	1.6	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	2	1.0
		Highway Department		2	1.0
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	2	6.0
		Street Lighting District		3	4.0
Department of Public Works		5	2.8		
MANHASSET HILLS				5	2.8
MANHASSET NY	Housing Authority	Housing Authority	Housing - Plumbing	1	2.0
		Housing Authority		1	2.0
	Housing Authority		1	2.0	
MANHASSET NY				1	2.0
MANHASST	Housing Authority	Housing Authority	Housing - Misc Construction	1	2.0
		Housing Authority		1	2.0
	Housing Authority		1	2.0	
MANHASST				1	2.0
MANORHAVEN	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
		Highway Department		1	1.0
		Department of Public Works		1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	0.5
			OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		3	0.3
	Inter Municipal Affairs		3	0.3	
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Taxi Service	10	0
			PI - Transportation/Mobility Mgmt Info	1	0
Project Independence		12	0		
Project Independence		12	0		
MANORHAVEN				16	0.1
MASSAPEQUA	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
		Project Independence		1	1.0
	Project Independence		1	1.0	
MASSAPEQUA				1	1.0
MELVILLE	Community Services	Community Services	CommSvc - Volunteering for General Programs	1	8.0
		Community Services		1	8.0
	Community Services		1	8.0	
MELVILLE				1	8.0
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0.7
			CommSvc - Bus Pickup Schedule	3	2.7

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City	Department Description	Group Description	Type Description	Count	Response Days		
MINEOLA	Community Services	Community Services	CommSvc - Misc SR	2	0		
			CommSvc - Seasonal Programs Registration	5	0		
		Community Services			13	0.8	
	Community Services				13	0.8	
	Department of Public Works	Highway Department	Highway Department	Hwy - Dead Animal Pickup	1	1.0	
				Hwy - Tree Trimming / Removal Inspection	1	1.0	
		Highway Department			2	1.0	
		Street Lighting District	Street Light - Light Out (Single)	3	3.0		
		Street Lighting District			3	3.0	
	Department of Public Works				5	2.2	
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	0	
				OIC - Inter Municipal SR	10	4.9	
		Inter Municipal Affairs			14	3.5	
	Inter Municipal Affairs				14	3.5	
	Planning and Building Department	Planning Department	Planning Department	Planning - Questions needing Answers	1	0	
		Planning Department			1	0	
	Planning and Building Department				1	0	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	2.0	
				PI - Exercise Program Registration	3	1.3	
				PI - Health Chat/Event Registration	1	0	
				PI - Health and Mental Health	3	1.7	
				PI - Household Maintenance	1	1.0	
				PI - Membership Registration	3	0	
				PI - Miscellaneous	3	1.7	
				PI - Support Group Registration	1	1.0	
				PI - Taxi Service	52	0.0	
				PI - Taxi Service Cancellation	6	0	
PI - Transportation/Mobility Mgmt Info				1	0		
Project Independence					75	0.3	
Project Independence				75	0.3		
Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0		
	Receiver of Taxes			4	0		
Receiver of Taxes				4	0		
MINEOLA				112	0.8		
MUNSEY PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0		
		Inter Municipal Affairs		1	0		
	Inter Municipal Affairs				1	0	
MUNSEY PARK				1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
	Adminstrative Services			1	0
	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	9.0
			Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement	2	5.0	
	Department of Public Safety			2	5.0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
			Hwy - Miscellaneous	1	15.0
			Hwy - Pothole	7	2.7
			Hwy - Snow and Ice Control	1	1.0
			Hwy - Street Sign - Repair / Replace	1	4.0
		Highway Department	11	3.6	
	Street Lighting District	Street Light - On During Day	1	4.0	
	Street Lighting District			1	4.0
Department of Public Works			12	3.7	
NEW CASSEL				15	3.6
NEW CASTLE	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement		1	1.0
	Department of Public Safety			1	1.0
NEW CASTLE				1	1.0
NEW HDYE PARK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
NEW HDYE PARK				1	0
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	4	0.5
			CommSvc - Misc SR	2	1.0
			CommSvc - Seasonal Programs Registration	4	0
		Community Services	10	0.4	
	Community Services			10	0.4
	Department of Public Safety	Animal Shelter	Animal Sh - Dead Dog Pickup	1	4.0
			Animal Sh - Misc	2	4.5
		Animal Shelter	3	4.3	
		Cat Shelter	Cat Shelter - Feral Cats	2	10.0
		Cat Shelter		2	10.0
		Code Enforcement	Code - After Hours/Weekend Construction	1	0
Code - Commercial Vehicle stored on Residential Property	4		2.5		
Code - Court	4		3.0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0		
			Code - Garbage	4	4.0		
			Code - Graffiti	1	1.0		
			Code - Miscellaneous	7	1.6		
			Code - Property Maintenance	5	5.4		
			Code - Sidewalk Obstruction	4	5.0		
			Code - Snow/Ice Removal	29	2.3		
			Code - Storage and Display	1	0		
		Code Enforcement			61	2.7	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	3.5		
	Parking Enforcement			2	3.5		
	Department of Public Safety				68	3.0	
	Department of Public Works	Highway Department		Hwy - Bee's Nest Removal	1	4.0	
				Hwy - Catch Basin	3	1.0	
				Hwy - Complaint - Highway Employee / Vehicle	1	0	
				Hwy - Curb Repair	1	2.0	
				Hwy - Dead Animal Pickup	2	4.0	
				Hwy - From Transfer	1	8.0	
				Hwy - Manhole Repair	1	0	
				Hwy - Miscellaneous	2	0	
				Hwy - Pothole	5	2.4	
				Hwy - Snow and Ice Control	29	2.9	
				Hwy - Street Drainage / Flooding	7	0.6	
				Hwy - Street Sign - Repair / Replace	1	1.0	
				Hwy - Street Sweeping / Cleaning	1	2.0	
				Hwy - Telephone/Utility Pole	3	0	
				Hwy - Tree Branch / Debris Pickup	1	2.0	
Hwy - Tree Stump Removal				1	0		
Hwy - Tree Trimming / Removal Inspection				7	0		
Highway Department				67	1.9		
Street Lighting District						Street Light - Cycles On / Off	6
		Street Light - Fixture Problem	1			0	
	Street Light - Light Out (Single)	24	3.3				
	Street Light - Lights Out (Multiple)	19	1.8				
	Street Light - Mark Out	18	4.7				
	Street Light - Misc Problems	1	0				
	Street Light - On During Day	1	6.0				
Street Lighting District			70	2.9			
Department of Public Works				137	2.5		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	15	1.9	
		Inter Municipal Affairs			16	1.8
	Inter Municipal Affairs			16	1.8	
	Planning and Building Department	Building Department		Bldg - Construction Complaint	1	2.0
				Bldg - Illegal Housing	5	0
				Bldg - Suspect Work Without a Permit	3	1.3
		Building Department			9	0.7
	Planning and Building Department			9	0.7	
	Project Independence	Project Independence		PI - Call Back Request	3	0.3
				PI - Caregiver Support	2	2.0
				PI - Exercise Program Registration	11	0.9
				PI - Health Chat/Event Registration	13	0
				PI - Health and Mental Health	1	1.0
				PI - Membership Registration	38	0
				PI - Miscellaneous	6	1.3
				PI - NORC SR	6	0
				PI - Support Group Registration	1	1.0
				PI - Taxi Service	177	0
				PI - Taxi Service Cancellation	12	0
				PI - Taxi Service Complaint	1	0
				PI - Transportation/Mobility Mgmt Info	3	0.3
				PI - Volunteer	1	0
	Project Independence			275	0.1	
	Project Independence			275	0.1	
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	9	0
				Receiver of Taxes		9
Receiver of Taxes			9	0		
Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	2	2.5	
			SWMA - Garbage Not Picked Up	1	3.0	
	Solid Waste Management			3	2.7	
Solid Waste Management			3	2.7		
Supervisor's Office	Supervisor's Office		SupV - Helicopter	13	0	
			SupV - Thank You from Constituent	2	0	
	Supervisor's Office			15	0	
Supervisor's Office			15	0		
NEW HYDE PARK				542	1.1	

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City	Department Description	Group Description	Type Description	Count	Response Days
NHP	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	9	0
			Street Light - Light Out (Single)	13	0
		Street Lighting District		22	0
	Department of Public Works			22	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	2.0
			Project Independence		1
Project Independence			1	2.0	
NHP				23	0.1
NHPNEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
NHPNEW HYDE PARK				1	0
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0
			Code - Snow/Ice Removal	3	2.0
		Code Enforcement		4	1.5
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0
	Parking Enforcement		1	0	
	Department of Public Safety			5	1.2
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0
			Hwy - Complaint - Highway Employee / Vehicle	1	0
			Hwy - Miscellaneous	2	1.0
			Hwy - Pothole	4	3.0
Hwy - Snow and Ice Control			3	0.3	
Hwy - Telephone/Utility Pole			1	0	
Highway Department			12	1.2	
Street Lighting District	Street Light - Light Out (Single)	1	4.0		
		Street Light - Lights Out (Multiple)	2	0	
	Street Lighting District		3	1.3	
Department of Public Works			15	1.3	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	12.0	
		OIC - Inter Municipal SR	3	1.0	
	Inter Municipal Affairs		4	3.8	
Inter Municipal Affairs			4	3.8	
NO NEW HYDE PARK				24	1.7
NORTH HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH HILLS	Project Independence	Project Independence	PI - Taxi Service	8	0
		Project Independence		8	0
	Project Independence			8	0
NORTH HILLS				9	0.1
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
Project Independence			1	0	
NORTH NEW HYDE PARK				2	0
OLD WESTBURY	Project Independence	Project Independence	PI - Taxi Service	6	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		7	0
	Project Independence			7	0
OLD WESTBURY				7	0
PLANDOME	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
PLANDOME				1	0
PLANDOME MANOR	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
Inter Municipal Affairs			1	0	
PLANDOME MANOR				2	0
PORT WASHIGNTON	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASHIGNTON				1	0
PORT WASHINGTON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0
			CommSvc - Misc SR	1	3.0
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		3	1.3
	Community Services			3	1.3
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		1	0
Cat Shelter		Cat Shelter - Feral Cats	2	0	
Cat Shelter			2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	1	1.0	
			Code - Commercial Vehicle stored on Residential Property	2	3.0	
			Code - Commerical Garbage Container	1	1.0	
			Code - Court	3	0	
			Code - From Transfer	2	0	
			Code - Garbage	5	3.8	
			Code - Litter	2	1.5	
			Code - Miscellaneous	4	0.5	
			Code - Property Maintenance	2	5.0	
			Code - Sidewalk Obstruction	1	1.0	
			Code - Snow/Ice Removal	24	2.5	
		Code Enforcement			47	2.2
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	4.0	
			Prkg Enfrc - Parking Violations Complaint	2	2.5	
	Parking Enforcement			4	3.2	
	Port Washington Parking District	PWPD - Broken Meter	7	1.4		
		PWPD - Lot Condition	7	2.0		
		PWPD - Miscellaneous	2	1.5		
	Port Washington Parking District			16	1.7	
	Department of Public Safety				70	2.1
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Complaint - Highway Employee / Vehicle	1	0	
			Hwy - Curb Repair	1	0	
			Hwy - Miscellaneous	6	1.7	
			Hwy - Pothole	17	6.9	
			Hwy - Snow and Ice Control	34	1.9	
			Hwy - Street Drainage / Flooding	1	1.0	
Hwy - Street Painting			1	0		
Hwy - Street Sign - New Request			3	0		
Hwy - Street Sign - Repair / Replace			4	4.2		
Highway Department			69	3.1		
Street Lighting District		Street Light - Fixture Problem	1	3.0		
		Street Light - Light Out (Single)	9	4.7		
		Street Light - Lights Out (Multiple)	2	6.0		
	Street Light - Mark Out	3	0.7			

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Misc Problems	3	1.3
			Street Light - Pole Problem	1	0
		Street Lighting District		19	3.3
	Department of Public Works			88	3.1
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	5	0.4
			OIC - Inter Municipal SR	7	3.6
		Inter Municipal Affairs		12	2.2
	Inter Municipal Affairs			12	2.2
	Planning and Building Department	Building Department	Bldg - Application Status	1	0
			Bldg - From Transfer	1	1.0
			Bldg - Housing Complaint	2	0
			Bldg - Illegal Housing	2	0
			Bldg - Suspect Work Without a Permit	1	1.0
		Building Department		7	0.3
	Planning and Building Department			7	0.3
	Project Independence	Project Independence	PI - Call Back Request	2	0
			PI - Cancellation	1	0
			PI - Exercise Program Registration	17	0.1
			PI - Financial Assistance	1	0
			PI - Food and Hunger	1	1.0
			PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	5	1.4
			PI - Membership Registration	23	0
			PI - Miscellaneous	2	0.5
			PI - Taxi Service	313	0.0
			PI - Taxi Service Cancellation	39	0
			PI - Taxi Service Complaint	3	0.7
			PI - Transportation/Mobility Mgmt Info	4	0.2
		Project Independence		412	0.0
	Project Independence			412	0.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0
		Receiver of Taxes		5	0
Receiver of Taxes			5	0	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5	
		SWMA - Garbage Not Picked Up	6	0.5	
	Solid Waste Management		8	0.5	
Solid Waste Management			8	0.5	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
		311 - Street Repaving Schedule Inquiry	1	0	
	311 Call Center		2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			3	0
PORT WASHINGTON				608	0.8
PORT WASHINGTON NO	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	1	7.0
	Inter Municipal Affairs		2	3.5	
	Inter Municipal Affairs		2	3.5	
PORT WASHINGTON NO				2	3.5
PORT WASINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASINGTON				1	0
PORT WSAHINGTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0
		Inter Municipal Affairs		1	6.0
	Inter Municipal Affairs			1	6.0
PORT WSAHINGTON				1	6.0
PORTWASHINGTON	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	4	3.2
		Highway Department		4	3.2
	Department of Public Works			4	3.2
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Taxi Service Cancellation	1	0
	Project Independence		2	0	
Project Independence			2	0	
PORTWASHINGTON				6	2.2
ROSLYN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Sidewalk Obstruction	1	0
			Code - Snow/Ice Removal	2	0
	Code Enforcement		3	0	
	Department of Public Safety			4	0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	0
Hwy - Miscellaneous			1	1.0	
Hwy - Pothole			3	0.3	
Hwy - Snow and Ice Control			3	2.0	
Hwy - Street Drainage / Flooding			1	1.0	
Highway Department		9	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	4	0	
			Street Light - Light Out (Single)	5	0	
			Street Light - Lights Out (Multiple)	2	6.5	
			Street Light - Mark Out	1	8.0	
			Street Light - Pole Problem	1	0	
	Street Lighting District			13	1.6	
	Department of Public Works			22	1.4	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	9	2.9	
				Inter Municipal Affairs		9
	Inter Municipal Affairs			9	2.9	
	Project Independence	Project Independence		PI - Exercise Program Registration	1	0
				PI - Health and Mental Health	1	4.0
				PI - Household Maintenance	1	4.0
				PI - Membership Registration	3	0
				PI - Miscellaneous	2	2.0
				PI - Taxi Service	50	0
				PI - Taxi Service Cancellation	3	0
				PI - Transportation/Mobility Mgmt Info	3	0.3
	Project Independence			64	0.2	
	Project Independence			64	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
				Receiver of Taxes		2
	Receiver of Taxes			2	0	
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	1.0
				SWMA - Garbage Not Picked Up	3	0.7
				Solid Waste Management		4
	Solid Waste Management			4	0.8	
Supervisor's Office	Supervisor's Office		SupV - Airplane	2	0	
			SupV - Thank You from Constituent	1	0	
			Supervisor's Office		3	0
Supervisor's Office			3	0		
ROSLYN				109	0.7	
ROSLYN ESTATES	Project Independence	Project Independence	PI - Membership Registration	1	0	
			Project Independence		1	0
			Project Independence			1
ROSLYN ESTATES				1	0	
ROSLYN HARBOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.0	
			Inter Municipal Affairs		2	1.0
			Inter Municipal Affairs			2
ROSLYN HARBOR				2	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0	
		Community Services		3	0	
	Community Services		3	0		
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	5	0.6
			Cat Shelter		5	0.6
		Code Enforcement	Code - From Transfer		1	0
			Code - Garbage		3	0.3
			Code - Miscellaneous		2	2.0
			Code - No Plates / Inoperable Vehicle		1	0
			Code - Snow/Ice Removal		21	0.2
			Code - Unlawful Property Use		1	0
			Code - Water Flow / Accumulation		1	0
		Code Enforcement		30	0.3	
	Department of Public Safety		35	0.3		
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle		1	11.0
			Hwy - Catch Basin		1	0
			Hwy - Miscellaneous		2	5.5
			Hwy - Pothole		5	6.0
			Hwy - Snow and Ice Control		18	1.1
			Hwy - Street Drainage / Flooding		2	2.0
			Hwy - Street Sign - Repair / Replace		2	8.5
			Hwy - Tree Branch / Debris Pickup		1	0
			Hwy - Tree Trimming / Removal Inspection		1	7.0
		Highway Department		33	3.0	
		Street Lighting District	Street Light - Fixture Problem		1	0
			Street Light - Light Out (Single)		7	4.6
			Street Light - Lights Out (Multiple)		3	3.0
			Street Light - Mark Out		9	4.1
	Street Lighting District		20	3.9		
	Department of Public Works		53	3.4		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		9	6.8
		Inter Municipal Affairs		9	6.8	
	Inter Municipal Affairs		9	6.8		
Project Independence	Project Independence	PI - Call Back Request		5	2.2	
		PI - Cancellation		2	0	
		PI - Exercise Program Registration		3	0.3	
		PI - Health Chat/Event Registration		1	0	
		PI - Health and Mental Health		2	1.0	
		PI - Membership Registration		5	0	
		PI - Taxi Service		113	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Project Independence	Project Independence	PI - Taxi Service Cancellation	8	0	
			PI - Transportation/Mobility Mgmt Info	6	0.3	
			PI - Volunteer	1	0	
		Project Independence			146	0.1
	Project Independence			146	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		4	0
			Receiver of Taxes		4	0
	Receiver of Taxes			4	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		2	0
			SWMA - Garbage Not Picked Up		2	0
			Solid Waste Management		4	0
	Solid Waste Management			4	0	
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee		1	8.0
			SupV - Thank You from Constituent		1	0
Supervisor's Office			2	4.0		
Supervisor's Office			2	4.0		
ROSLYN HEIGHTS				256	1.1	
ROSLYN HTS	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
ROSLYN HTS				1	0	
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence		1	0
	Project Independence			1	0	
RUSSELL GARDENS				1	0	
SADDLE ROCK	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	1.0	
		Animal Shelter		1	1.0	
	Department of Public Safety			1	1.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	0
Inter Municipal Affairs			1	0		
Inter Municipal Affairs			1	0		
SADDLE ROCK				2	0.5	
SANDPOINT	Project Independence	Project Independence	PI - Exercise Program Registration	1	0	
			Project Independence		1	0
	Project Independence			1	0	
SANDPOINT				1	0	
SANDS POINT	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0	
			Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs			1	3.0	
SANDS POINT				1	3.0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
SEARINGTON RD NO AND DOGWOOD ROAD	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0		
		Street Lighting District		1	0		
	Department of Public Works			1	0		
SEARINGTON RD NO AND DOGWOOD ROAD				1	0		
SEARINGTOWN	Department of Public Safety	Parking Enforcement	Prkg Enfr - Parking Violations Complaint	1	5.0		
		Parking Enforcement		1	5.0		
	Department of Public Safety			1	5.0		
	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0		
			Street Light - Light Out (Single)	7	2.3		
			Street Light - Mark Out	1	3.0		
	Street Lighting District		9	2.1			
Department of Public Works			9	2.1			
SEARINGTOWN				10	2.4		
THOMASTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0		
		Inter Municipal Affairs		1	0		
	Inter Municipal Affairs			1	0		
THOMASTON				1	0		
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0		
			CommSvc - Bus Pickup Schedule	3	1.7		
			CommSvc - Seasonal Programs Registration	8	0		
			Community Services		14	0.4	
	Community Services			14	0.4		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Defecation	2	4.0	
				Animal Sh - Found Animal	2	2.5	
				Animal Sh - Misc	1	1.0	
				Animal Sh - Unleashed - Stray Dog	2	5.5	
		Animal Shelter		7	3.6		
		Code Enforcement	Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	3	0
					Code - Court	6	0
					Code - Garbage	2	0
	Code - Miscellaneous				1	0	
	Code - No Plates / Inoperable Vehicle				8	5.1	
Code - Property Maintenance	2				0		
Code - Snow/Ice Removal	25				4.2		
Code - Storage and Display	1	5.0					
Code - Unlawful Property Use	3	2.0					
Code Enforcement			51	3.1			

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.5	
		Parking Enforcement		2	1.5	
	Department of Public Safety			60	3.1	
	Department of Public Works	Highway Department	Highway Department	Hwy - Dead Animal Pickup	1	9.0
				Hwy - Miscellaneous	3	2.7
				Hwy - Pothole	13	2.3
				Hwy - Snow and Ice Control	10	1.8
				Hwy - Street Drainage / Flooding	1	1.0
				Hwy - Street Sign - New Request	1	0
				Hwy - Street Sign - Repair / Replace	1	3.0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		31	2.2	
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	13.0
				Street Light - Fixture Problem	1	5.0
				Street Light - Light Out (Single)	5	2.0
				Street Light - Lights Out (Multiple)	1	8.0
				Street Light - Mark Out	1	2.0
	Street Lighting District		9	4.2		
	Department of Public Works			40	2.7	
	Housing Authority	Housing Authority	Housing Authority	Housing - Appliance	1	1.0
				Housing - High Priority SR	4	0.5
				Housing - Misc Carpentry	2	4.0
				Housing - Misc SR	1	0
				Housing - Plumbing	4	0.8
	Housing Authority		12	1.2		
	Housing Authority			12	1.2	
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	0
				OIC - Inter Municipal SR	7	6.3
				Inter Municipal Affairs		9
	Inter Municipal Affairs			9	4.9	
	Planning and Building Department	Building Department	Building Department	Bldg - Housing Complaint	1	0
				Bldg - Illegal Housing	4	0
				Bldg - Inspection Request	1	0
Bldg - Suspect Work Without a Permit				2	0.5	
Building Department		8	0.1			
Planning Department		Planning - Questions needing Answers	1	0		
Planning Department		1	0			
Planning and Building Department			9	0.1		
Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Exercise Program Registration	12	0.7	

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Project Independence	Project Independence	PI - Health Chat/Event Registration	8	0
			PI - Health and Mental Health	3	1.0
			PI - Household Maintenance	1	0
			PI - Membership Registration	8	0
			PI - Miscellaneous	5	2.6
			PI - No Heat emergency (Excl Housing Authority)	2	0
			PI - Taxi Service	92	0
			PI - Taxi Service Cancellation	4	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	3	0
	Project Independence			140	0.2
	Project Independence			140	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
			Receiver of Taxes		3
	Receiver of Taxes			3	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	4	3.8
			SWMA - Garbage Not Picked Up	7	1.6
Solid Waste Management			11	2.4	
Solid Waste Management			11	2.4	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	3	0	
		Supervisor's Office		3	0
Supervisor's Office			3	0	
WESTBURY				301	1.4
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	5	1.2
			CommSvc - Seasonal Programs Registration	2	0
			Community Services		7
	Community Services			7	0.9
	Department of Public Safety	Parking Enforcement	Prkg Enfr - Commercial Parking	1	1.0
			Parking Enforcement		1
	Department of Public Safety			1	1.0
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	1.0
			Hwy - Manhole Repair	1	2.0
			Hwy - Miscellaneous	1	2.0
Hwy - Pothole			2	1.0	
Hwy - Snow and Ice Control			2	1.0	
Hwy - Street Drainage / Flooding			1	0	
Highway Department			9	1.1	

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	3	3.3
			Street Light - Lights Out (Multiple)	2	5.0
			Street Light - Mark Out	1	0
	Street Lighting District			6	3.3
	Department of Public Works			15	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	0
			OIC - Inter Municipal SR	4	3.0
			Inter Municipal Affairs	6	2.0
	Inter Municipal Affairs			6	2.0
	Project Independence	Project Independence	PI - Exercise Program Registration	3	0.3
			PI - Health Chat/Event Registration	2	0
			PI - Membership Registration	2	0
			PI - Miscellaneous	1	4.0
			PI - Support Group Registration	1	0
			PI - Taxi Service	29	0.1
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	1.0
			PI - Transportation/Mobility Mgmt Info	2	0
			Project Independence		
	Project Independence			42	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
			Receiver of Taxes	3	0
	Receiver of Taxes			3	0
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office	1	0	
Supervisor's Office			1	0	
WILLISTON PARK				75	0.8
WILLSITON APRK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	7.0
		Street Lighting District	1	7.0	
	Department of Public Works			1	7.0
WILLSITON APRK				1	7.0
WILLSITON PARK	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	0
		Code Enforcement	1	0	
	Department of Public Safety			1	0
WILLSITON PARK				1	0
WOODBURY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs	1	0	
	Inter Municipal Affairs			1	0
WOODBURY				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
albertson	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	0
		Street Lighting District		2	0
	Department of Public Works			2	0
albertson				2	0
great neck	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Pole Transfer	1	0
	Street Lighting District		1	0	
	Department of Public Works			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
Inter Municipal Affairs		1	0		
Inter Municipal Affairs			1	0	
great neck				3	0
manhasset	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
manhasset				1	1.0
north hills	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	9.0
		Inter Municipal Affairs		2	9.0
	Inter Municipal Affairs			2	9.0
north hills				2	9.0
port washington	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	7.0
		Code Enforcement		1	7.0
	Department of Public Safety			1	7.0
port washington				1	7.0
port washington	Department of Public Works	Highway Department	Hwy - Pothole	1	6.0
		Highway Department		1	6.0
	Department of Public Works			1	6.0
port washington				1	6.0
roslyn heights	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	2.0
		Code Enforcement		1	2.0
	Department of Public Safety			1	2.0
	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
Department of Public Works			1	0	
roslyn heights				2	1.0
searingtown	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
searingtown				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	10	0	
		Animal Shelter		10	0	
		Cat Shelter	Cat Shelter - Call Back	5	0.2	
		Cat Shelter		5	0.2	
		Code Enforcement	Code - Call Back Request	30	1.2	
			Code - Property Violations Search	91	2.7	
		Code Enforcement		121	2.3	
		Parking Enforcement	Prkg Enfrc - Call Back Request	9	5.0	
		Parking Enforcement		9	5.0	
		Port Washington Parking District	PWPD - Call Back Request	1	0	
	PWPD - Lot Condition		1	5.0		
	Port Washington Parking District		2	2.5		
	Department of Public Safety				147	2.3
	Department of Public Works	Highway Department	Hwy - Call Back Request	13	2.6	
			Hwy - Dead Animal Pickup	1	7.0	
			Hwy - Informational	8	0	
			Hwy - Miscellaneous	2	0.5	
			Hwy - Permits / Road Opening Application Request	1	4.0	
			Hwy - Pothole	4	0.8	
		Highway Department		29	1.7	
		Street Lighting District	Street Light - Light Out (Single)	3	0	
	Street Light - Misc Problems		1	0		
	Street Lighting District		4	0		
Department of Public Works				33	1.5	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	5	0		
		HR - Medical and Insurance Benefits	1	15.0		
		HR - Personnel and Employment	3	10.7		
Human Resources and Finance		9	5.2			
Human Resources and Finance				9	5.2	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	3.5		
		OIC - Inter Municipal SR	28	2.7		
	Inter Municipal Affairs		30	2.7		
Inter Municipal Affairs				30	2.7	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	2	0		
		Park - From Transfer	1	0		
		Park - Miscellaneous	1	0		
		Park - Park Facilities Maintenance	4	1.5		

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Parks and Recreation Department	Parks and Recreation Department	Park - Park Maintenance Projects	1	0	
			Park - Park Permit Application Request	11	0	
		Parks and Recreation Department			20	0.3
	Parks and Recreation Department				20	0.3
	Planning and Building Department	Board of Zoning Appeals	Board of Zoning Appeals	BZA - Questions needing Answers	6	7.5
				Board of Zoning Appeals		
		Building Department	Building Department	Bldg - General Question Needs Answers	104	1.9
				Bldg - Permit Question Needs Answers	12	1.2
		Building Department			116	1.8
		Planning Department	Planning Department	Planning - Call Back Request	2	0
	Planning Department			2	0	
	Planning and Building Department				124	2.1
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	0
				PI - Miscellaneous	2	2.0
				PI - Taxi Service	1	0
				PI - Transportation/Mobility Mgmt Info	1	0
				Project Independence		
	Project Independence				5	0.8
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Call Back	14	1.9
				Solid Waste Management		
		Sustainability Department	Sustainability Department	SWMA - Recycling / STOP Call Back	1	1.0
				Sustainability Department		
	Solid Waste Management				15	1.8
Supervisor's Office	311 Call Center	311 Call Center	311 - SR Constituent Follow-up	42	0	
			311 Call Center			42
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	3.0	
			SupV - Helicopter Nassau	1	0	
Supervisor's Office			2	1.5		
Supervisor's Office				44	0.1	
Town Clerk	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	128	0	
			Town Clerk - Contracts & Bids	1	0	
			Town Clerk - Death Certificate	69	0	
			Town Clerk - Dog License	39	0	
			Town Clerk - Domestic Partnership	1	0	
			Town Clerk - Filming Permit	1	0	
			Town Clerk - Hunting License	2	0	
			Town Clerk - Liquor License	1	0	
			Town Clerk - Marriage Certificate	20	0	
			Town Clerk - Marriage License	28	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Miscellaneous	12	0
			Town Clerk - Parking Restrictions Removal Request	1	0
			Town Clerk - Peddler License	2	0
			Town Clerk - Secondhand Dealer License	4	0
			Town Clerk - Solid Waste Management License	5	0
			Town Clerk - Taxi and Limousine License	8	0
			Town Clerk - Tow Truck License	6	0
			Town Clerk - Town Board Questions	1	0
		Town Clerk		329	0
	Town Clerk			329	0
				756	1.1
Summary				4,305	1.0