

Town of North Hempstead Service Requests via 311 - by Department

February 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Administrative Services	Administrative Services	Adm Svc - From Transfer	MANHASSET	1	0
		Adm Svc - From Transfer		1	0
		Adm Svc - Green Team	MANHASSET	1	14.0
			NEW CASSEL	1	0
	Adm Svc - Green Team		2	7.0	
Administrative Services		3	4.7		
Administrative Services				3	4.7
Community Services	Community Services	CommSvc - Bus Booking for Group	GREAT NECK	1	1.0
		CommSvc - Bus Booking for Group		1	1.0
		CommSvc - Bus Pickup Cancel	ALBERTSON	3	0.3
			MINEOLA	3	0.7
			NEW HYDE PARK	4	0.5
			PORT WASHINGTON	1	1.0
			WESTBURY	3	0
			WILLISTON PARK	5	1.2
		CommSvc - Bus Pickup Cancel		19	0.6
		CommSvc - Bus Pickup Schedule	MINEOLA	3	2.7
			WESTBURY	3	1.7
		CommSvc - Bus Pickup Schedule		6	2.2
		CommSvc - Misc SR	GREAT NECK	1	5.0
			MINEOLA	2	0
			NEW HYDE PARK	2	1.0
			PORT WASHINGTON	1	3.0
		CommSvc - Misc SR		6	1.7
		CommSvc - Seasonal Programs Registration	ALBERTSON	3	0
			CARLE PLACE	2	0
			GREAT NECK	2	0
			MINEOLA	5	0
			NEW HYDE PARK	4	0
			PORT WASHINGTON	1	0
ROSLYN	1		0		
ROSLYN HEIGHTS	3		0		
WESTBURY	8		0		
WILLISTON PARK	2		0		
CommSvc - Seasonal Programs Registration		31	0		
CommSvc - Volunteering for General Programs	MELVILLE	1	8.0		
CommSvc - Volunteering for General Programs		1	8.0		
Community Services				64	0.7
Community Services				64	0.7

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	CARLE PLACE	1	8.0	
		Animal Sh - Barking Dog		1	8.0	
		Animal Sh - Dead Dog Pickup	NEW HYDE PARK	1	4.0	
		Animal Sh - Dead Dog Pickup		1	4.0	
		Animal Sh - Dog Adoption		10	0	
		Animal Sh - Dog Adoption		10	0	
		Animal Sh - Dog Defecation	GREAT NECK	1	0	
			WESTBURY	2	4.0	
		Animal Sh - Dog Defecation		3	2.7	
		Animal Sh - Found Animal	GLEN COVE	1	1.0	
			PORT WASHINGTON	1	0	
			WESTBURY	2	2.5	
		Animal Sh - Found Animal		4	1.5	
		Animal Sh - Lost Animal	ATLANTIC BEACH	1	1.0	
			HEMPSTEAD	1	4.0	
		Animal Sh - Lost Animal		2	2.5	
		Animal Sh - Misc	FLORAL PARK	1	10.0	
			MANHASSET	1	5.0	
			NEW HYDE PARK	2	4.5	
			WESTBURY	1	1.0	
	Animal Sh - Misc		5	5.0		
	Animal Sh - Unleashed - Stray Dog	SADDLE ROCK	1	1.0		
		WESTBURY	2	5.5		
	Animal Sh - Unleashed - Stray Dog		3	4.0		
	Animal Shelter				29	2.3
	Cat Shelter	Cat Shelter - Call Back		5	0.2	
		Cat Shelter - Call Back		5	0.2	
		Cat Shelter - Feral Cats	ALBERTSON	3	0	
			GREAT NECK	5	0	
			NEW HYDE PARK	2	10.0	
			PORT WASHINGTON	2	0	
			ROSLYN	1	0	
		ROSLYN HEIGHTS	5	0.6		
Cat Shelter - Feral Cats		18	1.3			
Cat Shelter				23	1.0	
Code Enforcement	Code - After Hours/Weekend Construction	NEW HYDE PARK	1	0		
	Code - After Hours/Weekend Construction		1	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	GARDEN CITY PARK	1	0	
			PORT WASHINGTON	1	1.0	
		Code - Animal (except Dog / Cat / Wild life)			2	0.5
		Code - Call Back Request			30	1.2
		Code - Call Back Request			30	1.2
		Code - Commercial Vehicle stored on Residential Property	ALBERTSON		1	0
			CARLE PLACE		1	0
			NEW HYDE PARK		4	2.5
			PORT WASHINGTON		2	3.0
			WESTBURY		3	0
		Code - Commercial Vehicle stored on Residential Property			11	1.5
		Code - Commerical Garbage Container	GREAT NECK		1	11.0
			PORT WASHINGTON		1	1.0
		Code - Commerical Garbage Container			2	6.0
		Code - Court	1 PLANDOME RD MANHASSET		1	0
			CARLE PLACE		1	6.0
			MANHASSET		2	0
			NEW HYDE PARK		4	3.0
			PORT WASHINGTON		3	0
			WESTBURY		6	0
		Code - Court			17	1.1
		Code - From Transfer	GREAT NECK		1	11.0
			MANHASSET		1	0
			NEW HYDE PARK		1	0
			NO NEW HYDE PARK		1	0
			PORT WASHINGTON		2	0
			ROSLYN HEIGHTS		1	0
		Code - From Transfer			7	1.6
		Code - Garbage	CARLE PLACE		1	0
			GREAT NECK		1	6.0
NEW HYDE PARK			4	4.0		
PORT WASHINGTON			5	3.8		
ROSLYN HEIGHTS			3	0.3		
WESTBURY			2	0		
Code - Garbage			16	2.6		
Code - Graffiti	NEW HYDE PARK		1	1.0		
Code - Graffiti			1	1.0		
Code - Handicap Parking	MANHASSET		1	0		
Code - Handicap Parking			1	0		
Code - Litter	PORT WASHINGTON		2	1.5		
Code - Litter			2	1.5		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Miscellaneous	CARLE PLACE	1	1.0	
			GREAT NECK	1	0	
			MANHASSET	2	0.5	
			NEW HYDE PARK	7	1.6	
			PORT WASHINGTON	3	0.7	
			ROSLYN HEIGHTS	2	2.0	
			WESTBURY	1	0	
		Code - Miscellaneous			17	1.1
		Code - No Plates / Inoperable Vehicle	CARLE PLACE	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	8	5.1	
		Code - No Plates / Inoperable Vehicle			10	4.1
		Code - Noise	GREAT NECK	2	1.5	
			GREENVALE	1	1.0	
			MANHASSET	1	1.0	
		Code - Noise			4	1.2
		Code - Odor	MANHASSET	1	0	
		Code - Odor			1	0
		Code - Property Maintenance	ALBERTSON	1	0	
			GARDEN CITY PARK	1	1.0	
			NEW HYDE PARK	5	5.4	
			PORT WASHINGTON	2	5.0	
			WESTBURY	2	0	
		Code - Property Maintenance			11	3.5
		Code - Property Violations Search		91	2.7	
		Code - Property Violations Search			91	2.7
		Code - Sidewalk Obstruction	CARLE PLACE	2	3.5	
			GREAT NECK	2	8.5	
			MANHASSET	2	8.0	
			NEW HYDE PARK	4	5.0	
			PORT WASHINGTON	1	1.0	
			ROSLYN	1	0	
		Code - Sidewalk Obstruction			12	5.1
Code - Signs	MANHASSET	1	0			
Code - Signs			1	0		
Code - Snow/Ice Removal	albertson	1	0			
	1 PLANDOME RD MANHASSET	1	4.0			
	ALBERTSON	3	2.3			
	CARLE PLACE	5	0.8			
	GARDEN CITY	1	8.0			
	GARDEN CITY PARK	1	1.0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	GREAT NECK	6	6.5		
			GREENVALE	1	6.0		
			MANHASSET	17	4.4		
			NEW HYDE PARK	29	2.3		
			NO NEW HYDE PARK	3	2.0		
			PORT WASHINGTON	24	2.5		
			ROSLYN	2	0		
			ROSLYN HEIGHTS	21	0.2		
			WESTBURY	25	4.2		
			WILLSITON PARK	1	0		
			port washington	1	7.0		
			roslyn heights	1	2.0		
			Code - Snow/Ice Removal			143	2.8
		Code - Storage and Display	NEW HYDE PARK	1	0		
			WESTBURY	1	5.0		
		Code - Storage and Display			2	2.5	
		Code - Unlawful Property Use	CARLE PLACE	1	1.0		
			GREAT NECK	2	0		
			ROSLYN HEIGHTS	1	0		
			WESTBURY	3	2.0		
		Code - Unlawful Property Use			7	1.0	
		Code - Water Flow / Accumulation	GREAT NECK	2	6.0		
			ROSLYN HEIGHTS	1	0		
		Code - Water Flow / Accumulation			3	4.0	
		Code Enforcement			392	2.5	
		Parking Enforcement	Prkg Enfrc - Call Back Request		9	5.0	
				Prkg Enfrc - Call Back Request			9
			Prkg Enfrc - Commercial Parking	ALBERTSON	1	1.0	
				NEW CASSEL	1	9.0	
				NO NEW HYDE PARK	1	0	
				PORT WASHINGTON	2	4.0	
				WILLISTON PARK	1	1.0	
			Prkg Enfrc - Commercial Parking			6	3.2
			Prkg Enfrc - Parking Violations Complaint	ALBERTSON	1	4.0	
				CARLE PLACE	3	1.3	
				GREAT NECK	6	2.8	
				MANHASSET	1	1.0	
				NEW CASSEL	1	1.0	
				NEW CASTLE	1	1.0	
NEW HYDE PARK	2			3.5			
PORT WASHINGTON	2	2.5					

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	SEARINGTOWN	1	5.0
			WESTBURY	2	1.5
		Prkg Enfrc - Parking Violations Complaint		20	2.4
	Parking Enforcement		35	3.2	
	Port Washington Parking District	PYPD - Broken Meter	PORT WASHINGTON	7	1.4
			PYPD - Broken Meter		7
		PYPD - Call Back Request		1	0
			PYPD - Call Back Request		1
		PYPD - Lot Condition	PORT WASHINGTON	7	2.0
				1	5.0
		PYPD - Lot Condition		8	2.4
		PYPD - Miscellaneous	PORT WASHINGTON	2	1.5
	PYPD - Miscellaneous		2	1.5	
	Port Washington Parking District		18	1.8	
	Department of Public Safety				497
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	ALBERTSON	1	7.0
			NO NEW HYDE PARK	1	0
			ROSLYN HEIGHTS	1	11.0
		Hwy - Abandoned Vehicle		3	6.0
		Hwy - Bee's Nest Removal	NEW HYDE PARK	1	4.0
			Hwy - Bee's Nest Removal		1
		Hwy - Call Back Request		13	2.6
			Hwy - Call Back Request		13
		Hwy - Catch Basin	ALBERTSON	2	1.0
			CARLE PLACE	1	1.0
	MANHASSET		6	2.7	
	NEW HYDE PARK		3	1.0	
	PORT WASHINGTON		1	0	
	ROSLYN HEIGHTS		1	0	
	WILLISTON PARK		2	1.0	
	Hwy - Catch Basin		16	1.5	
	Hwy - Complaint - Highway Employee / Vehicle	GREAT NECK	1	0	
		NEW HYDE PARK	1	0	
NO NEW HYDE PARK		1	0		
NORTH NEW HYDE PARK		1	0		
PORT WASHINGTON		1	0		
Hwy - Complaint - Highway Employee / Vehicle		5	0		
Hwy - Curb Repair	NEW HYDE PARK	1	2.0		
	PORT WASHINGTON	1	0		
Hwy - Curb Repair		2	1.0		
Hwy - Dead Animal Pickup	FLOWER HILL	1	1.0		

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Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	GREAT NECK	2	4.0	
			MINEOLA	1	1.0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	2	4.0	
			ROSLYN	1	0	
			WESTBURY	1	9.0	
				1	7.0	
		Hwy - Dead Animal Pickup			10	3.5
		Hwy - From Transfer	GREAT NECK	1	6.0	
			NEW HYDE PARK	1	8.0	
		Hwy - From Transfer			2	7.0
		Hwy - Informational		8	0	
		Hwy - Informational			8	0
		Hwy - Manhole Repair	GREAT NECK	1	0	
			MANHASSET	1	3.0	
			NEW HYDE PARK	1	0	
			WILLISTON PARK	1	2.0	
		Hwy - Manhole Repair			4	1.2
		Hwy - Miscellaneous	ALBERTSON	2	0	
			CARLE PLACE	2	0	
			GREAT NECK	3	0.7	
			GREENVALE	1	5.0	
			MANHASSET	6	2.2	
			NEW CASSEL	1	15.0	
			NEW HYDE PARK	2	0	
			NO NEW HYDE PARK	2	1.0	
			PORT WASHINGTON	6	1.7	
			ROSLYN	1	1.0	
			ROSLYN HEIGHTS	2	5.5	
			WESTBURY	3	2.7	
			WILLISTON PARK	1	2.0	
				2	0.5	
			Hwy - Miscellaneous			34
		Hwy - Permits / Road Opening Application Request		1	4.0	
Hwy - Permits / Road Opening Application Request			1	4.0		
Hwy - Plow Damage	ALBERTSON	1	4.0			
Hwy - Plow Damage			1	4.0		
Hwy - Pothole	ALBERTSON	1	7.0			
	ALBERTSON	7	3.4			
	CARLE PLACE	1	10.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Pothole	GARDEN CITY PARK	1	1.0	
			GREAT NECK	12	2.0	
			MANHASSET	18	4.9	
			MANORHAVEN	1	1.0	
			NEW CASSEL	7	2.7	
			NEW HYDE PARK	5	2.4	
			NO NEW HYDE PARK	4	3.0	
			PLANDOME MANOR	1	0	
			PORT WASHINGTON	17	6.9	
			ROSLYN	3	0.3	
			ROSLYN HEIGHTS	5	6.0	
			WESTBURY	13	2.3	
			WILLISTON PARK	2	1.0	
			port washington	1	6.0	
			roslyn heights	1	0	
			4	0.8		
		Hwy - Pothole			104	3.7
		Hwy - Pothole Filled Without Request	GREAT NECK		5	0
		Hwy - Pothole Filled Without Request			5	0
		Hwy - Snow and Ice Control	great neck		1	1.0
			new hyde park		1	8.0
			ALBERTSON		12	2.3
			CARLE PLACE		6	0.8
			GARDEN CITY PARK		1	1.0
			GREAT NECK		26	2.7
			MANHASSET		29	1.7
			MANHASSET HILLS		2	1.0
			NEW CASSEL		1	1.0
			NEW HYDE PARK		29	2.9
			NO NEW HYDE PARK		3	0.3
			PORT WASHINGTON		34	1.9
			PORTWASHINGTON		4	3.2
			ROSLYN		3	2.0
ROSLYN HEIGHTS			18	1.1		
WESTBURY			10	1.8		
WILLISTON PARK			2	1.0		
great neck			1	0		
manhasset			1	1.0		
Hwy - Snow and Ice Control			184	2.0		
Hwy - Street Drainage / Flooding	ALBERTSON			1	1.0	
	CARLE PLACE			1	1.0	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	FLORAL PARK	1	0	
			GREAT NECK	1	1.0	
			NEW HYDE PARK	7	0.6	
			PORT WASHINGTON	1	1.0	
			ROSLYN	1	1.0	
			ROSLYN HEIGHTS	2	2.0	
			WESTBURY	1	1.0	
			WILLISTON PARK	1	0	
		Hwy - Street Drainage / Flooding			17	0.8
		Hwy - Street Painting	PORT WASHINGTON	1	0	
		Hwy - Street Painting			1	0
		Hwy - Street Sign - New Request	GARDEN CITY PARK	1	0	
			MANHASSET	1	0	
			PORT WASHINGTON	3	0	
			WESTBURY	1	0	
		Hwy - Street Sign - New Request			6	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	1	4.0	
			FLORAL PARK CEN	1	4.0	
			GREAT NECK	4	5.8	
			MANHASSET	1	12.0	
			NEW CASSEL	1	4.0	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	4	4.2	
			ROSLYN HEIGHTS	2	8.5	
			WESTBURY	1	3.0	
		Hwy - Street Sign - Repair / Replace			16	5.3
		Hwy - Street Sweeping / Cleaning	NEW HYDE PARK	1	2.0	
		Hwy - Street Sweeping / Cleaning			1	2.0
		Hwy - Telephone/Utility Pole	NEW HYDE PARK	3	0	
			NO NEW HYDE PARK	1	0	
		Hwy - Telephone/Utility Pole			4	0
		Hwy - Tree Branch / Debris Pickup	NEW HYDE PARK	1	2.0	
			ROSLYN HEIGHTS	1	0	
Hwy - Tree Branch / Debris Pickup			2	1.0		
Hwy - Tree Stump Removal	NEW HYDE PARK	1	0			
Hwy - Tree Stump Removal			1	0		
Hwy - Tree Trimming / Removal Inspection	ALBERTSON	1	0			
	CARLE PLACE	1	0			
	GREAT NECK	1	0			
	MANHASSET	2	10.5			
	MINEOLA	1	1.0			

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Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	NEW HYDE PARK	7	0				
			ROSLYN HEIGHTS	1	7.0				
			WESTBURY	1	0				
		Hwy - Tree Trimming / Removal Inspection			15	1.9			
	Highway Department				456	2.4			
	Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	ALBERTSON	3	0			
				CARLE PLACE	1	0			
				GREAT NECK	1	3.0			
				NEW HYDE PARK	6	0			
				NHP	9	0			
				NHPNEW HYDE PARK	1	0			
				ROSLYN	4	0			
				ROSLYN HTS	1	0			
				SEARINGTOWN	1	0			
				WESTBURY	1	13.0			
				Street Light - Cycles On / Off			28	0.6	
				Street Light - Fixture Problem	Street Light - Fixture Problem	Street Light - Fixture Problem	NEW HYDE PARK	1	0
							PORT WASHINGTON	1	3.0
		ROSLYN HEIGHTS	1				0		
		WESTBURY	1				5.0		
		Street Light - Fixture Problem			4	2.0			
		Street Light - Light Out (Single)	Street Light - Light Out (Single)	Street Light - Light Out (Single)	ALBERTSON	12	2.8		
					CARLE PL	1	0		
					CARLE PLACE	10	1.5		
					FLORAL PARK	1	0		
					GLEN HEAD	1	4.0		
					GREAT NECK	7	3.1		
					MANHASSET	7	4.0		
	MINEOLA				3	3.0			
	NEW HYDE PARK				24	3.3			
	NHP				13	0			
	NO NEW HYDE PARK				1	4.0			
	PORT WASHINGTON				9	4.7			
ROSLYN	5				0				
ROSLYN HEIGHTS	7				4.6				
SEARINGTOWN	7				2.3				
WESTBURY	5				2.0				
WILLISTON PARK	3				3.3				
WILLSITON APRK	1				7.0				
albertson	2				0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	searingtown	1	0	
				3	0	
		Street Light - Light Out (Single)			123	2.5
		Street Light - Lights Out (Multiple)	ALBERTSON	3	1.0	
			CARLE PLACE	3	1.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	6	3.7	
			MANHASSET	4	3.0	
			MANHASSET HILLS	1	0	
			NEW HYDE PARK	19	1.8	
			NO NEW HYDE PARK	2	0	
			PORT WASHINGTON	2	6.0	
			ROSLYN	2	6.5	
			ROSLYN HEIGHTS	3	3.0	
			SEARINGTON RD NO AND DOGWOOD ROAD	1	0	
			WESTBURY	1	8.0	
			WILLISTON PARK	2	5.0	
		Street Light - Lights Out (Multiple)			50	2.5
		Street Light - Mark Out	MANHASSET	2	5.0	
			ALBERTSON	1	2.0	
			CARLE PLACE	2	0	
			E GARDEN CITY	1	3.0	
			FLOWER HILL	1	0	
			GREAT NECK	2	5.0	
			MANHASSET	4	4.0	
			MANHASSET HILLS	2	6.0	
			NEW HYDE PARK	18	4.7	
			PORT WASHINGTON	3	0.7	
			ROSLYN	1	8.0	
			ROSLYN HEIGHTS	9	4.1	
			SEARINGTON	1	3.0	
			WESTBURY	1	2.0	
		WILLISTON PARK	1	0		
Street Light - Mark Out			49	3.9		
Street Light - Misc Problems	NEW HYDE PARK	1	0			
	PORT WASHINGTON	3	1.3			
		1	0			
Street Light - Misc Problems			5	0.8		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - On During Day	NEW CASSEL	1	4.0	
			NEW HYDE PARK	1	6.0	
		Street Light - On During Day			2	5.0
		Street Light - Pole Problem	GREAT NECK	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN	1	0	
		Street Light - Pole Problem			3	0
		Street Light - Pole Transfer	MANHASSET	1	0	
			great neck	1	0	
		Street Light - Pole Transfer			2	0
		Street Lighting District				266
Department of Public Works				722	2.5	
Housing Authority	Housing Authority	Housing - Appliance	WESTBURY	1	1.0	
			Housing - Appliance			1
		Housing - Electrical	MANHASSET	1	4.0	
			Housing - Electrical			1
		Housing - High Priority SR	GREAT NECK	1	0	
			WESTBURY	4	0.5	
		Housing - High Priority SR			5	0.4
		Housing - Misc Carpentry	WESTBURY	2	4.0	
			Housing - Misc Carpentry			2
		Housing - Misc Construction	MANHASSET	1	2.0	
			Housing - Misc Construction			1
		Housing - Misc Exterior	MAHASSET	1	1.0	
			Housing - Misc Exterior			1
		Housing - Misc SR	WESTBURY	1	0	
			Housing - Misc SR			1
		Housing - Plumbing	GREAT NECK	3	1.0	
			MANASSET	1	5.0	
MANHASSET	2		1.0			
MANHASSET NY	1		2.0			
WESTBURY	4		0.8			
Housing - Plumbing			11	1.4		
Housing Authority				23	1.4	
Housing Authority				23	1.4	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		5	0	
			HR - Call Back Request			5
		HR - Medical and Insurance Benefits		1	15.0	
			HR - Medical and Insurance Benefits			1

Town of North Hempstead Service Requests via 311 - by Department

February 2015

Department Description	Group Description	Type Description	City	Count	Response Days			
Human Resources and Finance	Human Resources and Finance	HR - Personnel and Employment		3	10.7			
		HR - Personnel and Employment		3	10.7			
		Human Resources and Finance		9	5.2			
Human Resources and Finance				9	5.2			
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	port washington	1	0			
			ALBERTSON	1	0			
			CARLE PLACE	2	0			
			EAST HILLS	1	6.0			
			GARDEN CITY	1	6.0			
			GARDEN CITY PARK	1	0			
			GREAT NECK	1	14.0			
			MANHASSET	2	0			
			MANORHAVEN	2	0.5			
			MINEOLA	4	0			
			NEW HYDE PARK	1	0			
			NO NEW HYDE PARK	1	12.0			
			PORT WASHINGTON	5	0.4			
			PORT WASHINGTON NO	1	0			
			PORT WASHINGTON	1	6.0			
			WESTBURY	2	0			
			WILLISTON PARK	2	0			
				2	3.5			
			OIC - From Transfer				31	1.7
			OIC - Inter Municipal SR			11040	1	3.0
						ALBERTSON	1	19.0
						CARLE PLACE	5	4.8
						EAST MEADOW	1	3.0
						EAST WILLISTON	2	0
						FLOWER HILL	2	0.5
						GARDEN CITY PARK	5	2.0
						GREAT NECK	24	2.5
						GREAT NECK ESTATES	1	6.0
						GREAT NECK PLAZA	6	4.0
						HERRICKS	1	6.0
						MANHASSET	21	3.4
						MANORHAVEN	1	0
MINEOLA	10	4.9						
MUNSEY PARK	1	0						
NEW HYDE PARK	15	1.9						
NO NEW HYDE PARK	3	1.0						
NORTH HILLS	1	1.0						

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	PLANDOME	1	0
			PLANDOME MANOR	1	0
			PORT WASHINGTON	7	3.6
			PORT WASHINGTON NO	1	7.0
			ROSLYN	9	2.9
			ROSLYN HARBOR	2	1.0
			ROSLYN HEIGHTS	9	6.8
			SADDLE ROCK	1	0
			SANDS POINT	1	3.0
			THOMASTON	1	0
			WESTBURY	7	6.3
			WILLISTON PARK	4	3.0
			WOODBURY	1	0
			great neck	1	0
			north hills	2	9.0
	28	2.7			
	OIC - Inter Municipal SR		177	3.3	
	Inter Municipal Affairs		208	3.1	
Inter Municipal Affairs				208	3.1
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		2	0
		Park - Call Back Request		2	0
		Park - From Transfer		1	0
		Park - From Transfer		1	0
		Park - Miscellaneous		1	0
		Park - Miscellaneous		1	0
		Park - Park Facilities Maintenance		4	1.5
		Park - Park Facilities Maintenance		4	1.5
		Park - Park Maintenance Projects		1	0
		Park - Park Maintenance Projects		1	0
		Park - Park Permit Application Request		11	0
	Park - Park Permit Application Request		11	0	
	Parks and Recreation Department		20	0.3	
Parks and Recreation Department				20	0.3
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		6	7.5
		BZA - Questions needing Answers		6	7.5
	Board of Zoning Appeals			6	7.5
	Building Department	Bldg - Application Status	CARLE PLACE	1	0
			PORT WASHINGTON	1	0
	Bldg - Application Status		2	0	

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Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Construction Complaint	NEW HYDE PARK	1	2.0
		Bldg - Construction Complaint		1	2.0
		Bldg - From Transfer	PORT WASHINGTON	1	1.0
		Bldg - From Transfer		1	1.0
		Bldg - General Question Needs Answers		104	1.9
		Bldg - General Question Needs Answers		104	1.9
		Bldg - Housing Complaint	CARLE PLACE	1	0
			MANHASSET	1	0
			PORT WASHINGTON	2	0
			WESTBURY	1	0
		Bldg - Housing Complaint		5	0
		Bldg - Illegal Housing	ALBERTSON	3	0.3
			CARLE PLACE	1	0
			Carle place	1	13.0
			GREAT NECK	2	0
			NEW HYDE PARK	5	0
			PORT WASHINGTON	2	0
			WESTBURY	4	0
		Bldg - Illegal Housing		18	0.8
		Bldg - Inspection Request	MANHASSET	1	0
			WESTBURY	1	0
		Bldg - Inspection Request		2	0
		Bldg - Permit Question Needs Answers		12	1.2
	Bldg - Permit Question Needs Answers		12	1.2	
	Bldg - Retaining Wall	ALBERTSON	1	7.0	
	Bldg - Retaining Wall		1	7.0	
	Bldg - Suspect Work Without a Permit	GREENVALE	1	0	
		NEW HYDE PARK	3	1.3	
		PORT WASHINGTON	1	1.0	
		WESTBURY	2	0.5	
	Bldg - Suspect Work Without a Permit		7	0.9	
	Building Department			153	1.6
	Planning Department	Planning - Call Back Request		2	0
Planning - Call Back Request		2	0		
Planning - Questions needing Answers		MINEOLA	1	0	
		WESTBURY	1	0	
Planning - Questions needing Answers		2	0		
Planning Department			4	0	
Planning and Building Department				163	1.8
Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	1	4.0
			EAST SETAUKET	1	1.0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Call Back Request	GREAT NECK	6	0.7	
			MANHASSET	4	0.5	
			MINEOLA	1	2.0	
			NEW HYDE PARK	3	0.3	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	5	2.2	
			WESTBURY	1	0	
				1	0	
		PI - Call Back Request			25	1.0
		PI - Cancellation	CARLE PLACE	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	2	0	
		PI - Cancellation			4	0
		PI - Caregiver Support	GREAT NECK	1	5.0	
			NEW HYDE PARK	2	2.0	
		PI - Caregiver Support			3	3.0
		PI - Exercise Program Registration	ALBERTSON	1	0	
			CARLE PLACE	3	0	
			GREAT NECK	3	0.7	
			MANORHAVEN	1	0	
			MINEOLA	3	1.3	
			NEW HYDE PARK	11	0.9	
			PORT WASHINGTON	17	0.1	
			PORTWASHINGTON	1	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	3	0.3	
			SANDPOINT	1	0	
			WESTBURY	12	0.7	
			WILLISTON PARK	3	0.3	
			PI - Exercise Program Registration			60
		PI - Financial Assistance	PORT WASHINGTON	1	0	
		PI - Financial Assistance			1	0
		PI - Food and Hunger	PORT WASHINGTON	1	1.0	
		PI - Food and Hunger			1	1.0
		PI - From Transfer	PORT WASHINGTON	1	0	
		PI - From Transfer			1	0
		PI - Health Chat/Event Registration	ALBERTSON	1	0	
			CARLE PLACE	6	0	
			GREAT NECK	4	0	
			MINEOLA	1	0	
			NEW HYDE PARK	13	0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Health Chat/Event Registration	PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	8	0	
			WILLISTON PARK	2	0	
		PI - Health Chat/Event Registration			37	0
		PI - Health and Mental Health	ALBERTSON	2	2.5	
			GREAT NECK	28	0.3	
			KINGS POINT	1	0	
			MANHASSET	2	1.5	
			MINEOLA	3	1.7	
			NEW HYDE PARK	1	1.0	
			NHP	1	2.0	
			PORT WASHINGTON	5	1.4	
			ROSLYN	1	4.0	
			ROSLYN HEIGHTS	2	1.0	
			WESTBURY	3	1.0	
		PI - Health and Mental Health			49	0.8
		PI - Household Maintenance	MINEOLA	1	1.0	
			ROSLYN	1	4.0	
			WESTBURY	1	0	
		PI - Household Maintenance			3	1.7
		PI - Membership Registration	ALBERTSON	6	0	
			CARLE PLACE	4	0	
			FLORAL PARK	1	0	
			GREAT NECK	30	0	
			KINGS POINT	1	0	
			MANHASSET	7	0	
			MINEOLA	3	0	
			NEW HYDE PARK	38	0	
			PORT WASHINGTON	23	0	
			ROSLYN	3	0	
			ROSLYN ESTATES	1	0	
			ROSLYN HEIGHTS	5	0	
			WESTBURY	8	0	
			WILLISTON PARK	2	0	
		PI - Membership Registration			132	0
		PI - Miscellaneous	ALBERTSON	1	2.0	
GREAT NECK	11		0.6			
MANHASSET	1		1.0			
MASSAPEQUA	1		1.0			
MINEOLA	3		1.7			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Miscellaneous	NEW HYDE PARK	6	1.3	
			PORT WASHINGTON	2	0.5	
			ROSLYN	2	2.0	
			WESTBURY	5	2.6	
			WILLISTON PARK	1	4.0	
				2	2.0	
		PI - Miscellaneous			35	1.4
		PI - NORC SR	NEW HYDE PARK	6	0	
		PI - NORC SR			6	0
		PI - No Heat emergency (Excl Housing Authority)	WESTBURY	2	0	
		PI - No Heat emergency (Excl Housing Authority)			2	0
		PI - Support Group Registration	GREAT NECK	1	3.0	
			MANHASSET	2	2.5	
			MINEOLA	1	1.0	
			NEW HYDE PARK	1	1.0	
			WILLISTON PARK	1	0	
		PI - Support Group Registration			6	1.7
		PI - Taxi Service	GREAT NECK	1	0	
			ALBERTSON	40	0.1	
			CARLE PLACE	36	0	
			EAST HILLS	2	0	
			FLORAL PARK	4	0	
			FLOWER HILL	5	0	
			GARDEN CITY	2	0	
			GARDEN CITY PARK	2	0	
			GLENWOOD LANDING	16	0	
			GLENWOOD LANDINGS	1	0	
			GREAT NECK	424	0.0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	8	0	
			LAKE SUCCESS	3	0	
			MANHASSET	130	0	
			MANORHAVEN	10	0	
			MINEOLA	52	0.0	
			NEW HYDE PARK	177	0	
NORTH HILLS	8		0			
NORTH NEW HYDE PARK	1		0			
OLD WESTBURY	6		0			
PORT WASHINGTON	313		0.0			
PORT WASINGTON	1		0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service	ROSLYN	50	0	
			ROSLYN HEIGHTS	113	0	
			RUSSELL GARDENS	1	0	
			WESTBURY	92	0	
			WILLISTON PARK	29	0.1	
				1	0	
		PI - Taxi Service			1,529	0.0
		PI - Taxi Service Cancellation	ALBERTSON	7	0	
			CARLE PLACE	3	0	
			EAST HILLS	1	0	
			FLOWER HILL	2	0	
			GREAT NECK	44	0	
			GREAT NECK PLAZA	1	0	
			MANHASSET	8	0	
			MINEOLA	6	0	
			NEW HYDE PARK	12	0	
			OLD WESTBURY	1	0	
			PORT WASHIGTON	1	0	
			PORT WASHINGTON	39	0	
			PORTWASHINGTON	1	0	
			ROSLYN	3	0	
			ROSLYN HEIGHTS	8	0	
			WESTBURY	4	0	
			WILLISTON PARK	1	0	
		PI - Taxi Service Cancellation			142	0
		PI - Taxi Service Complaint	GREAT NECK	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	0.7	
			WESTBURY	1	0	
			WILLISTON PARK	1	1.0	
		PI - Taxi Service Complaint			7	0.4
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	1	0	
			GREAT NECK	7	0	
MANHASSET	4		0.2			
MANORHAVEN	1		0			
MINEOLA	1		0			
NEW HYDE PARK	3		0.3			
PORT WASHINGTON	4		0.2			
ROSLYN	3		0.3			
ROSLYN HEIGHTS	6		0.3			
WESTBURY	3	0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	WILLISTON PARK	2	0	
				1	0	
		PI - Transportation/Mobility Mgmt Info			36	0.2
		PI - Volunteer	NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	1	0	
		PI - Volunteer			2	0
		Project Independence			2,081	0.1
Project Independence				2,081	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	ALBERTSON	4	0	
			CARLE PLACE	1	0	
			GREAT NECK	4	0	
			MANHASSET	5	0	
			MINEOLA	4	0	
			NEW HYDE PARK	9	0	
			PORT WASHINGTON	5	0	
			ROSLYN	2	0	
			ROSLYN HEIGHTS	4	0	
			WESTBURY	3	0	
			WILLISTON PARK	3	0	
			Tax - Duplicate Bill or Receipt			44
Receiver of Taxes			44	0		
Receiver of Taxes				44	0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		14	1.9	
			SWMA - Call Back			14
		SWMA - Carting Complaints	ALBERTSON	4	1.5	
			GREAT NECK	4	1.8	
			NEW HYDE PARK	2	2.5	
			PORT WASHINGTON	2	0.5	
			ROSLYN	1	1.0	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	4	3.8	
		SWMA - Carting Complaints			19	1.8
		SWMA - Container without License / Permit	GREAT NECK	1	0	
			MANHASSET	1	21.0	
		SWMA - Container without License / Permit			2	10.5
		SWMA - Garbage Not Picked Up	ALBERTSON	2	0.5	
			MANHASSET	2	1.0	
NEW HYDE PARK	1		3.0			
PORT WASHINGTON	6		0.5			
ROSLYN	3		0.7			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	ROSLYN HEIGHTS	2	0	
			WESTBURY	7	1.6	
		SWMA - Garbage Not Picked Up			23	1.0
	Solid Waste Management			58	1.8	
	Sustainability Department	Sustainability Department	SWMA - Recycling / STOP Call Back		1	1.0
			SWMA - Recycling / STOP Call Back		1	1.0
	Sustainability Department			1	1.0	
Solid Waste Management				59	1.8	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	PORT WASHINGTON	1	0	
		311 - PSEG Power Outage		1	0	
		311 - SR Constituent Follow-up		42	0	
		311 - SR Constituent Follow-up		42	0	
		311 - Street Repaving Schedule Inquiry	PORT WASHINGTON	1	0	
		311 - Street Repaving Schedule Inquiry		1	0	
	311 Call Center			44	0	
	Supervisor's Office	SupV - ADA Compliance	SupV - ADA Compliance	GREAT NECK	1	0
			SupV - ADA Compliance		1	0
		SupV - Airplane	SupV - Airplane	EAST HILLS	2	0
				ROSLYN	2	0
		SupV - Airplane		4	0	
		SupV - Complaint - Other Employee	SupV - Complaint - Other Employee	ROSLYN HEIGHTS	1	8.0
					1	3.0
		SupV - Complaint - Other Employee		2	5.5	
		SupV - Helicopter	SupV - Helicopter	GREAT NECK	3	0
				NEW HDYE PARK	1	0
				NEW HYDE PARK	13	0
		SupV - Helicopter		17	0	
		SupV - Helicopter Nassau			1	0
SupV - Helicopter Nassau		1	0			
SupV - Thank You from Constituent	SupV - Thank You from Constituent	CARLE PLACE	1	0		
		GREAT NECK	2	0		
		GREAT NECK PLAZA	1	0		
		MANHASSET	1	0		
		NEW HYDE PARK	2	0		
		PORT WASHINGTON	1	0		
		ROSLYN	1	0		
		ROSLYN HEIGHTS	1	0		

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Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	WESTBURY	3	0
			WILLISTON PARK	1	0
	SupV - Thank You from Constituent			14	0
	Supervisor's Office			39	0.3
Supervisor's Office				83	0.1
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		128	0
		Town Clerk - Birth Certificate		128	0
		Town Clerk - Contracts & Bids		1	0
		Town Clerk - Contracts & Bids		1	0
		Town Clerk - Death Certificate		69	0
		Town Clerk - Death Certificate		69	0
		Town Clerk - Dog License		39	0
		Town Clerk - Dog License		39	0
		Town Clerk - Domestic Partnership		1	0
		Town Clerk - Domestic Partnership		1	0
		Town Clerk - Filming Permit		1	0
		Town Clerk - Filming Permit		1	0
		Town Clerk - Hunting License		2	0
		Town Clerk - Hunting License		2	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Marriage Certificate		20	0
		Town Clerk - Marriage Certificate		20	0
		Town Clerk - Marriage License		28	0
		Town Clerk - Marriage License		28	0
		Town Clerk - Miscellaneous		12	0
		Town Clerk - Miscellaneous		12	0
		Town Clerk - Parking Restrictions Removal Request		1	0
		Town Clerk - Parking Restrictions Removal Request		1	0
		Town Clerk - Peddler License		2	0
		Town Clerk - Peddler License		2	0
Town Clerk - Secondhand Dealer License		4	0		
Town Clerk - Secondhand Dealer License		4	0		
Town Clerk - Solid Waste Management License		5	0		
Town Clerk - Solid Waste Management License		5	0		
Town Clerk - Taxi and Limousine License		8	0		
Town Clerk - Taxi and Limousine License		8	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Tow Truck License		6	0
		Town Clerk - Tow Truck License		6	0
		Town Clerk - Town Board Questions		1	0
		Town Clerk - Town Board Questions		1	0
	Town Clerk			329	0
Town Clerk				329	0
Summary				4,305	1.0