

Town of North Hempstead Service Requests via 311 - by Community

January 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0	
		Street Lighting District		1	2.0	
	Department of Public Works			1	2.0	
MANHASSET				1	2.0	
great neck	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0	
		Parking Enforcement		1	0	
	Department of Public Safety			1	0	
	Project Independence	Project Independence	PI - Taxi Service	3	0	
Project Independence		3	0			
Project Independence				3	0	
great neck				4	0	
new hyde park	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
new hyde park				1	0	
westbury	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
westbury				1	0	
carle place	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
carle place				1	0	
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0	
			CommSvc - Misc SR	1	2.0	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services		4	0.5	
	Community Services			4	0.5	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Shelter		1	0
		Code Enforcement	Code - Basketball Stanchion	1	1.0	
			Code - Court	1	1.0	
			Code - Dumpster	1	0	
			Code - Miscellaneous	1	0	
			Code - Sidewalk Obstruction	1	0	
			Code - Snow/Ice Removal	6	0	
Code - Water Flow / Accumulation			1	7.0		
Code Enforcement		12	0.8			
Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	0			
Parking Enforcement		3	0			
Department of Public Safety			16	0.6		

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City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Department of Public Works	Highway Department	Hwy - Basketball Stanchion	1	6.0
			Hwy - Curb Repair	1	0
			Hwy - Dead Animal Pickup	3	1.0
			Hwy - Miscellaneous	7	1.0
			Hwy - Plow Damage	1	2.0
			Hwy - Pothole	5	0.4
			Hwy - Snow and Ice Control	22	0.6
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Sign - Repair / Replace	3	3.7
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	2	0
	Highway Department			48	0.9
	Street Lighting District	Street Lighting District	Street Light - Fixture Problem	1	0
			Street Light - Light Out (Single)	7	2.6
			Street Light - Lights Out (Multiple)	4	2.8
			Street Light - Mark Out	6	3.0
			Street Light - On During Day	2	8.0
			Street Lighting District		
	Department of Public Works			68	1.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
		Inter Municipal Affairs		2	0.5
	Inter Municipal Affairs			2	0.5
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
			Bldg - Illegal Housing	1	0
			Bldg - Suspect Work Without a Permit	1	1.0
			Building Department		
	Planning and Building Department			3	0.3
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Cancellation	1	0
			PI - Exercise Program Registration	8	2.1
			PI - Membership Registration	5	0
			PI - Taxi Service	29	0
PI - Taxi Service Cancellation			4	0	
Project Independence			48	0.4	
Project Independence			48	0.4	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
	Receiver of Taxes		2	0	
Receiver of Taxes			2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Solid Waste Management	Solid Waste Management	SWMA - Request for Public Trash Can	1	1.0	
		Solid Waste Management		1	1.0	
	Solid Waste Management		1	1.0		
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	4	0	
		Supervisor's Office		4	0	
Supervisor's Office				4	0	
ALBERTSON				148	0.9	
BELLMORE	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0	
		Animal Shelter		1	0	
	Department of Public Safety		1	0		
BELLMORE				1	0	
CARLE PLACE	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Seasonal Programs Registration	25	0	
		Community Services		26	0	
	Community Services		26	0		
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
			Animal Shelter		1	1.0
		Code Enforcement	Code - Court	1	0	
			Code - Miscellaneous	2	0	
			Code - Property Maintenance	1	8.0	
	Code Enforcement		10	0.9		
	Department of Public Safety		11	0.9		
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	1	1.0
				Hwy - Shopping Cart	1	0
				Hwy - Snow and Ice Control	20	0.6
				Hwy - Street Sign - Repair / Replace	1	10.0
Hwy - Street Sweeping / Cleaning				1	0	
Hwy - Telephone/Utility Pole				1	0	
Hwy - Tree Trimming / Removal Inspection				3	0.7	
Highway Department		28	0.9			
Street Lighting District		Street Lighting District	Street Light - Cable Break	2	0	
			Street Light - Cycles On / Off	3	0	
			Street Light - Light Out (Single)	4	5.0	
			Street Light - Lights Out (Multiple)	5	0	
			Street Light - Mark Out	11	1.5	
Street Lighting District		26	1.5			
Department of Public Works				54	1.2	

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5	
		Inter Municipal Affairs		2	0.5	
	Inter Municipal Affairs			2	0.5	
	Planning and Building Department	Building Department	Bldg - Application Status		1	2.0
			Bldg - Illegal Housing		1	0
			Bldg - Inspection Request		1	2.0
			Bldg - Suspect Work Without a Permit		1	0
	Building Department			4	1.0	
	Planning and Building Department			4	1.0	
	Project Independence	Project Independence	PI - Exercise Program Registration		20	0.0
			PI - Health Chat/Event Registration		2	0
			PI - Health and Mental Health		1	1.0
			PI - Household Maintenance		1	1.0
			PI - Membership Registration		5	0
			PI - Miscellaneous		1	0
			PI - Taxi Service		32	0
			PI - Taxi Service Cancellation		7	0
	Project Independence			69	0.0	
	Project Independence			69	0.0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		2	0
		Receiver of Taxes			2	0
	Receiver of Taxes			2	0	
	Solid Waste Management	Sustainability Department	SWMA - Power Up Communities		1	7.0
Sustainability Department			1	7.0		
Solid Waste Management			1	7.0		
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent		1	0	
	Supervisor's Office			1	0	
Supervisor's Office			1	0		
CARLE PLACE				170	0.5	
CARLEPLACE	Department of Public Works	Street Lighting District	Street Light - Cable Break	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
CARLEPLACE				1	0	
EAST HILLS	Project Independence	Project Independence	PI - Taxi Service	3	0	
		Project Independence		3	0	
	Project Independence			3	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane		1	0
Supervisor's Office			1	0		
Supervisor's Office			1	0		
EAST HILLS				4	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
EAST WILLISTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
EAST WILLISTON				1	0	
FARMINGDALE	Project Independence	Project Independence	PI - Call Back Request	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
FARMINGDALE				1	0	
FLORAL PARK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
		Code Enforcement	Code - Graffiti	1	0	
			Code - Snow/Ice Removal	1	0	
		Code Enforcement		2	0	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
	Parking Enforcement		1	1.0		
	Department of Public Safety				4	0.2
	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0	
		Highway Department		1	3.0	
	Department of Public Works				1	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	9.0	
		Inter Municipal Affairs		1	9.0	
	Inter Municipal Affairs				1	9.0
	Project Independence	Project Independence	PI - Financial Assistance	1	3.0	
PI - Membership Registration			1	0		
PI - Taxi Service			8	0		
PI - Taxi Service Cancellation			1	0		
Project Independence		11	0.3			
Project Independence				11	0.3	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0		
	Receiver of Taxes		3	0		
Receiver of Taxes				3	0	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	3.0		
	Solid Waste Management		1	3.0		
Solid Waste Management				1	3.0	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0		
	Supervisor's Office		1	0		
Supervisor's Office				1	0	
FLORAL PARK				22	0.9	

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CEN	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	0.5
		Parking Enforcement		2	0.5
	Department of Public Safety			2	0.5
FLORAL PARK CEN				2	0.5
FLOWER HILL	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
		Cat Shelter	Cat Shelter - Feral Cats	1	4.0
		Cat Shelter		1	4.0
	Department of Public Safety			2	2.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Taxi Service	2	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		3	0
Project Independence			3	0	
FLOWER HILL				6	0.8
GARDEN CITY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Project Independence	Project Independence	PI - Taxi Service	1	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		2	0
Project Independence			2	0	
GARDEN CITY				3	0.3
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	1	2.0
			Code - Court	1	22.0
			Code - Property Maintenance	1	0
		Code Enforcement		3	8.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
	Parking Enforcement		1	0	
	Department of Public Safety			4	6.0
Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	4.0	
		Hwy - Miscellaneous	1	1.0	
		Hwy - Pothole	1	0	
		Hwy - Snow and Ice Control	4	0.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		9	0.8	
		Street Lighting District	Street Light - Cycles On / Off	1	6.0	
	Street Lighting District		1	6.0		
	Department of Public Works			10	1.3	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		2	0.5	
	Inter Municipal Affairs			2	0.5	
	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence		1	0
	Project Independence			1	0	
	GARDEN CITY PARK				19	2.0
GLENWOOD LANDING	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence		1	0
	Project Independence			1	0	
GLENWOOD LANDING				1	0	
GLENWOOD LANDING	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0	
			Hwy - Telephone/Utility Pole	1	0	
		Highway Department		2	0	
		Department of Public Works			2	0
	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	12	0	
			PI - Taxi Service Cancellation	1	0	
		Project Independence		14	0	
	Project Independence			14	0	
	GLENWOOD LANDING				16	0
GREAT NECK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
			Community Services		2	0
		Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Bite	1	0
				Animal Sh - Lost Animal	1	1.0
				Animal Sh - Misc	2	0.5
				Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		5	0.4	
		Cat Shelter	Cat Shelter - Feral Cats	5	1.2	
		Cat Shelter		5	1.2	
	Code Enforcement	Code Enforcement	Code - Handicap Parking	1	0	
Code - Miscellaneous			2	0.5		
Code - Noise			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
GREAT NECK	Department of Public Safety	Code Enforcement	Code - Signs	1	14.0		
			Code - Snow/Ice Removal	6	0.7		
			Code - Unlawful Property Use	1	0		
		Code Enforcement			12	1.6	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	5	1.4		
		Parking Enforcement			5	1.4	
	Department of Public Safety				27	1.3	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	13.0	
				Hwy - Curb Repair	1	0	
				Hwy - Dead Animal Pickup	1	5.0	
				Hwy - Miscellaneous	4	0	
				Hwy - Pothole	4	0	
				Hwy - Snow and Ice Control	20	0.3	
				Hwy - Street Sign - New Request	2	0	
				Hwy - Street Sign - Repair / Replace	3	2.3	
				Hwy - Tree Branch / Debris Pickup	1	0	
				Hwy - Tree Planting	1	0	
				Hwy - Tree Stump Removal	2	0.5	
				Hwy - Tree Trimming / Removal Inspection	1	0	
				Highway Department			41
		Street Lighting District			Street Light - Cycles On / Off	2	0.5
					Street Light - Fixture Problem	1	0
					Street Light - Light Out (Single)	15	2.5
					Street Light - Lights Out (Multiple)	7	2.0
					Street Light - Mark Out	2	7.0
					Street Light - On During Day	2	3.0
					Street Light - Pole Problem	2	0
	Street Lighting District			31	2.3		
	Department of Public Works				72	1.4	
	Housing Authority	Housing Authority		Housing - Appliance	1	2.0	
				Housing - Electrical	2	4.5	
				Housing - Misc SR	2	4.0	
				Housing - Pest Control	1	7.0	
Housing - Plumbing				3	3.0		
Housing Authority				9	3.9		
Housing Authority				9	3.9		
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	3	0		
			OIC - Inter Municipal SR	26	2.3		
			Inter Municipal Affairs			29	2.0
Inter Municipal Affairs				29	2.0		
Planning and Building	Building Department		Bldg - Construction Complaint	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department	Building Department	Bldg - From Transfer	2	5.5	
			Bldg - Illegal Housing	1	0	
			Bldg - Inspection Request	1	17.0	
		Building Department			5	5.6
		Planning Department	Planning - Subdivision of Land	1	0	
		Planning Department			1	0
	Planning and Building Department			6	4.7	
	Project Independence	Project Independence		PI - Call Back Request	7	0.6
				PI - Caregiver Support	6	2.7
				PI - Exercise Program Registration	9	0.3
				PI - Food and Hunger	1	0
				PI - Health Chat/Event Registration	3	0
				PI - Health and Mental Health	19	1.9
				PI - Household Maintenance	2	1.0
				PI - Membership Registration	22	0
				PI - Miscellaneous	7	2.3
				PI - Taxi Service	456	0
				PI - Taxi Service Cancellation	49	0
				PI - Taxi Service Complaint	2	0
				PI - Transportation/Mobility Mgmt Info	7	0
				Project Independence		
	Project Independence			590	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	14	0	
		Receiver of Taxes			14	0
	Receiver of Taxes			14	0	
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	2	1.5
				SWMA - Container without License / Permit	1	0
				SWMA - Garbage Not Picked Up	2	0
		Solid Waste Management			5	0.6
		Sustainability Department	SWMA - Rain Barrel	1	2.0	
	Sustainability Department			1	2.0	
	Solid Waste Management			6	0.8	
	Supervisor's Office	311 Call Center		311 - PSEG Power Outage	3	0
				311 Call Center		
		Supervisor's Office		SupV - ADA Compliance	1	0
				SupV - Helicopter	4	0
		Supervisor's Office			5	0
	Supervisor's Office			8	0	
	GREAT NECK				763	0.4

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
GREAT NECK				1	1.0
GREAT NECK ESTATES	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
Project Independence	Project Independence	PI - Taxi Service	1	0	
	Project Independence		1	0	
Project Independence			1	0	
GREAT NECK ESTATES				3	0.3
GREAT NECK PLAZA	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	5	0.8
		Inter Municipal Affairs		6	0.7
	Inter Municipal Affairs			6	0.7
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Membership Registration	1	0
			PI - Taxi Service	6	0
Project Independence		8	0		
Project Independence			8	0	
GREAT NECK PLAZA				14	0.3
GREATNECK	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0.5
		Street Lighting District		2	0.5
	Department of Public Works			2	0.5
GREATNECK				2	0.5
GREENVALE	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	4.0
		Code Enforcement		1	4.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.5
	Parking Enforcement		2	1.5	
	Department of Public Safety			3	2.3
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	2	1.0
		Highway Department		2	1.0
Department of Public Works			2	1.0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREENVALE	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	2.0	
		Solid Waste Management		1	2.0	
	Solid Waste Management			1	2.0	
GREENVALE				7	1.6	
GRET NECK	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
GRET NECK				1	0	
HEMPSTEAD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter		1	1.0	
	Department of Public Safety			1	1.0	
HEMPSTEAD				1	1.0	
HERRICKS	Administrative Services	Administrative Services	Adm Svc - Green Team	1	3.0	
		Administrative Services		1	3.0	
		Administrative Services			1	3.0
	Department of Public Safety	Code Enforcement	Code Enforcement	Code - Property Maintenance	1	7.0
			Code - Snow/Ice Removal	1	1.0	
		Code Enforcement		2	4.0	
	Department of Public Safety			2	4.0	
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	2.0
			Hwy - Miscellaneous	1	0	
			Hwy - Snow and Ice Control	2	0.5	
			Hwy - Tree Stump Removal	1	0	
		Highway Department		5	0.6	
		Street Lighting District	Street Lighting District	Street Light - Lights Out (Multiple)	3	5.0
			Street Light - Mark Out	2	5.0	
	Street Lighting District		5	5.0		
	Department of Public Works		10	2.8		
Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0	
		Inter Municipal Affairs		2	0	
	Inter Municipal Affairs			2	0	
Planning and Building Department	Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0	
		Building Department		1	0	
	Planning and Building Department			1	0	
HERRICKS				16	2.4	
LEVITTOWN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
LEVITTOWN				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	6.0
		Adminstrative Services		1	6.0
	Adminstrative Services			1	6.0
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Dog Defecation	1	0
			Animal Sh - Lost Animal	1	1.0
		Animal Shelter		3	0.3
		Code Enforcement	Code - Court	5	0
			Code - Garbage	1	12.0
			Code - Property Maintenance	4	0.2
			Code - Water Flow / Accumulation	3	4.7
		Code Enforcement		13	2.1
		Port Washington Parking District	PWPD - Broken Meter	1	1.0
	Port Washington Parking District		1	1.0	
	Department of Public Safety			17	1.7
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Dead Animal Pickup	1	1.0
			Hwy - Miscellaneous	8	0.8
			Hwy - Pothole	4	3.8
			Hwy - Snow and Ice Control	13	0.3
			Hwy - Street Drainage / Flooding	1	1.0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	5	0
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Planting	9	0.1
		Hwy - Tree Trimming / Removal Inspection	4	0	
		Highway Department		48	0.6
		Street Lighting District	Street Light - Light Out (Single)	9	0.7
			Street Light - Lights Out (Multiple)	1	0
	Street Light - Mark Out		7	5.0	
Street Light - Pole Problem	1		0		
Street Lighting District		18	2.3		
Department of Public Works			66	1.0	
Housing Authority	Housing Authority	Housing - Appliance	1	1.0	
		Housing - Misc SR	1	6.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Housing Authority	Housing Authority	Housing - Pest Control	1	5.0	
			Housing - Plumbing	1	2.0	
	Housing Authority			4	3.5	
	Housing Authority			4	3.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	10	1.1	
	Inter Municipal Affairs			11	1.0	
	Inter Municipal Affairs			11	1.0	
	Planning and Building Department	Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
				Building Department		
		Planning Department	Planning - Questions needing Answers	2	0	
	Planning Department			2	0	
	Planning and Building Department			3	0	
	Project Independence	Project Independence	Project Independence	PI - Exercise Program Registration	3	0
				PI - Financial Assistance	1	0
				PI - Household Maintenance	1	1.0
				PI - Membership Registration	7	0
				PI - Miscellaneous	3	0.3
				PI - Taxi Service	112	0
				PI - Taxi Service Cancellation	11	0
				PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			139	0.0	
	Project Independence			139	0.0	
	Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0
				Receiver of Taxes		
	Receiver of Taxes			5	0	
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	4.0
				SWMA - Container without License / Permit	1	7.0
	Solid Waste Management			3	5.0	
	Solid Waste Management			3	5.0	
	Supervisor's Office	311 Call Center	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
				311 Call Center		
Supervisor's Office		Supervisor's Office	SupV - Helicopter	1	0	
			SupV - Thank You from Constituent	2	0	
			SupV - Townstat Call Back	1	0	
Supervisor's Office			4	0		
Supervisor's Office			5	0		
MANHASSET				256	0.6	
MANHASSET HILLS	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0	
		Animal Shelter			1	0
Department of Public Safety			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Catch Basin	1	11.0
			Hwy - Miscellaneous	1	1.0
		Highway Department		2	6.0
		Street Lighting District	Street Light - Fixture Problem	2	5.5
			Street Light - Light Out (Single)	1	1.0
			Street Light - On During Day	1	6.0
		Street Lighting District		4	4.5
		Department of Public Works			6
MANHASSET HILLS				7	4.3
MANORHAVEN	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	3.0
		Animal Shelter		1	3.0
		Department of Public Safety		1	3.0
	Department of Public Works	Highway Department	Hwy - Telephone/Utility Pole	1	0
		Highway Department		1	0
Department of Public Works			1	0	
MANORHAVEN				2	1.5
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Bus Pickup Schedule	3	0
			CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	6	0
			Community Services		11
	Community Services			11	0.1
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	0
			Animal Shelter		2
		Cat Shelter	Cat Shelter - Feral Cats	1	9.0
		Cat Shelter		1	9.0
	Department of Public Safety			3	3.0
	Department of Public Works	Highway Department	Hwy - Pothole	1	0
			Highway Department		1
		Street Lighting District	Street Light - Light Out (Single)	1	10.0
			Street Light - Lights Out (Multiple)	1	6.0
	Street Lighting District		2	8.0	
	Department of Public Works			3	5.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	2.5
			OIC - Inter Municipal SR	9	2.7
Inter Municipal Affairs			11	2.6	
Inter Municipal Affairs			11	2.6	
Project Independence	Project Independence	PI - Call Back Request	4	2.0	
		PI - Exercise Program Registration	18	0.2	
		PI - Health Chat/Event Registration	1	0	
		PI - Health and Mental Health	5	0.8	

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City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Project Independence	Project Independence	PI - Household Maintenance	1	3.0
			PI - Membership Registration	16	0
			PI - Miscellaneous	3	0
			PI - Taxi Service	94	0.0
			PI - Taxi Service Cancellation	12	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			155	0.1
	Project Independence			155	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	6	0
			Receiver of Taxes		
Receiver of Taxes			6	0	
MINEOLA				189	0.4
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District			1
	Department of Public Works			1	0
N NEW HYDE PARK				1	0
NEW CASSEL	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	2.0
		Code Enforcement			1
	Department of Public Safety			1	2.0
	Department of Public Works	Highway Department	Hwy - Manhole Repair	1	0
			Hwy - Miscellaneous	1	1.0
			Hwy - Pothole	1	4.0
			Hwy - Snow and Ice Control	12	0.6
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Stump Removal	1	0
	Highway Department			17	0.7
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	2	11.0
			Street Light - Light Out (Single)	3	0
Street Light - Lights Out (Multiple)			1	0	
Street Lighting District			6	3.7	
Department of Public Works			23	1.5	
NEW CASSEL				24	1.5
NEW CASSELL	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	3	0.7
		Highway Department			3
	Department of Public Works			3	0.7
NEW CASSELL				3	0.7
NEW CASSWL	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District			1
	Department of Public Works			1	0
NEW CASSWL				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASTLE	Department of Public Works	Highway Department	Hwy - Pothole	1	2.0	
			Hwy - Snow and Ice Control	1	0	
	Highway Department		2	1.0		
	Department of Public Works		2	1.0		
NEW CASTLE				2	1.0	
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Bus Pickup Schedule	1	3.0	
			CommSvc - Seasonal Programs Registration	50	0	
	Community Services		52	0.1		
	Community Services		52	0.1		
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	Animal Sh - Misc	1	1.0
				Animal Sh - Surrender a dog	2	0
		Animal Shelter		3	0.3	
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter		2	0	
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	Code - Commercial Vehicle stored on Residential Property	3	2.0
				Code - Court	10	6.1
				Code - Fence	1	23.0
				Code - Garbage	2	2.5
				Code - Graffiti	3	12.3
				Code - Litter	1	0
				Code - Miscellaneous	8	1.5
				Code - No Plates / Inoperable Vehicle	1	0
				Code - Property Maintenance	10	5.7
				Code - Sidewalk Obstruction	4	1.8
	Code - Snow/Ice Removal			11	2.5	
	Code - Unlawful Property Use			1	1.0	
	Code - Water Flow / Accumulation			1	1.0	
	Code Enforcement		56	4.2		
	Parking Enforcement	Prkg Enfrc - Commercial Parking	Prkg Enfrc - Commercial Parking	1	0	
			Prkg Enfrc - Parking Violations Complaint	2	2.0	
	Parking Enforcement		3	1.3		
Department of Public Safety				64	3.8	
Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	Hwy - Bee's Nest Removal	1	0	
			Hwy - Catch Basin	5	0	
			Hwy - Complaint - Highway Employee / Vehicle	1	2.0	
			Hwy - Curb Repair	1	0	
			Hwy - From Transfer	1	2.0	
			Hwy - Miscellaneous	9	0.7	
			Hwy - Pothole	10	3.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	49	0.4
			Hwy - Street Drainage / Flooding	4	0.5
			Hwy - Street Painting	1	15.0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Street Sweeping / Cleaning	1	0
			Hwy - Telephone/Utility Pole	2	2.0
			Hwy - Tree Branch / Debris Pickup	6	1.5
			Hwy - Tree Planting	2	0
			Hwy - Tree Stump Removal	2	1.0
			Hwy - Tree Trimming / Removal Inspection	22	1.5
	Highway Department			119	1.1
	Street Lighting District	Street Lighting District	Street Light - Cable Break	1	0
			Street Light - Cycles On / Off	8	0.8
			Street Light - Fixture Problem	1	8.0
			Street Light - Light Out (Single)	33	4.6
			Street Light - Lights Out (Multiple)	18	5.1
			Street Light - Mark Out	25	4.6
			Street Light - Misc Problems	1	0
			Street Light - On During Day	12	7.4
	Street Lighting District			99	4.6
	Department of Public Works			218	2.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	9	5.7
		Inter Municipal Affairs		9	5.7
	Inter Municipal Affairs			9	5.7
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	0
			Bldg - Construction Complaint	3	10.0
			Bldg - Housing Complaint	2	9.0
			Bldg - Illegal Housing	2	4.5
			Bldg - Suspect Work Without a Permit	1	0
	Building Department			9	6.3
	Planning and Building Department			9	6.3
	Project Independence	Project Independence	PI - Call Back Request	2	1.0
PI - Cancellation			2	0	
PI - Caregiver Support			1	1.0	
PI - Exercise Program Registration			49	0.2	
PI - Health Chat/Event Registration			17	0	
PI - Health and Mental Health			4	1.0	
PI - Household Maintenance			2	0.5	
PI - Membership Registration			31	0	
PI - Miscellaneous			9	0.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Project Independence	Project Independence	PI - NORC SR	7	0.3	
			PI - No Heat emergency (Excl Housing Authority)	1	0	
			PI - Support Group Registration	1	6.0	
			PI - Taxi Service	150	0.0	
			PI - Taxi Service Cancellation	11	0	
			PI - Transportation/Mobility Mgmt Info	4	0	
			PI - Volunteer	1	0	
	Project Independence			292	0.1	
	Project Independence			292	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	12	0	
			Receiver of Taxes			12
	Receiver of Taxes			12	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	7	1.6	
			SWMA - Container without License / Permit	1	15.0	
			SWMA - Garbage Not Picked Up	3	4.3	
			Solid Waste Management			11
	Solid Waste Management			11	3.5	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
			311 Call Center			1
		Supervisor's Office	SupV - Airplane	2	0	
			SupV - Helicopter	4	0	
			SupV - Thank You from Constituent	3	0	
		Supervisor's Office			9	0
Supervisor's Office			10	0		
NEW HYDE PARK				677	1.5	
NEW HYDEPAEK	Community Services	CommSvc - Seasonal Programs Registration	1	0		
		Community Services			1	0
Community Services			1	0		
NEW HYDEPAEK				1	0	
NEW HYDEPARK	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0	
		Street Lighting District			1	0
		Department of Public Works			1	0
NEW HYDEPARK				1	0	
NEWHYDE PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
			Street Light - Lights Out (Multiple)	2	0	
		Street Lighting District			3	0
Department of Public Works			3	0		
NEWHYDE PARK				3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
NHP	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - On During Day	1	0
	Street Lighting District		3	0	
	Department of Public Works		3	0	
NHP				3	0
NO NEW HYDE PARK	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
		Code Enforcement	Code - Graffiti	1	12.0
			Code - Snow/Ice Removal	1	0
		Code Enforcement		2	6.0
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0
	Parking Enforcement		1	0	
	Department of Public Safety		4	3.2	
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Miscellaneous	1	1.0
			Hwy - Pothole	1	1.0
			Hwy - Snow and Ice Control	6	0.3
			Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		10	0.4
Street Lighting District		Street Light - Light Out (Single)	4	5.2	
Street Lighting District		4	5.2		
Department of Public Works		14	1.8		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.7	
	Inter Municipal Affairs		3	0.7	
Inter Municipal Affairs		3	0.7		
NO NEW HYDE PARK				21	1.9
NORTH HILLS	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	7	0
	Project Independence		8	0	
Project Independence		8	0		
NORTH HILLS				8	0
NORTH NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	9.0
		Street Lighting District		1	9.0
	Department of Public Works		1	9.0	
	Project Independence	Project Independence	PI - Taxi Service	1	0
Project Independence		1	0		
Project Independence		1	0		
NORTH NEW HYDE PARK				2	4.5

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City	Department Description	Group Description	Type Description	Count	Response Days	
OCEANSIDE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter		1	1.0	
	Department of Public Safety			1	1.0	
OCEANSIDE				1	1.0	
OLD WESTBURY	Community Services	Community Services	CommSvc - Misc SR	1	3.0	
		Community Services		1	3.0	
	Community Services			1	3.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	11.0	
		Animal Shelter		1	11.0	
	Department of Public Safety			1	11.0	
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0	
			PI - Membership Registration	1	0	
			PI - Miscellaneous	1	4.0	
			PI - Taxi Service	9	0	
Project Independence			13	0.3		
Project Independence			13	0.3		
OLD WESTBURY				15	1.2	
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
PORT WASHINGTON				1	0	
PORT WASHINGTON	Community Services	Community Services	CommSvc - Bus Booking for Group	1	0	
			CommSvc - Bus Pickup Cancel	6	0	
			CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Misc SR	2	0	
			CommSvc - Seasonal Programs Registration	1	0	
	Community Services			11	0	
	Community Services			11	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0	
			Animal Sh - Dog Defecation	2	3.5	
			Animal Sh - Unleashed - Stray Dog	1	4.0	
		Animal Shelter			4	3.2
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter			1	0
		Code Enforcement	Code - After Hours/Weekend Construction	1	0	
	Code - Court		3	0		
	Code - Dumpster		2	6.5		
	Code - Garbage		2	3.5		
Code - Miscellaneous	5		0.8			
Code - No Plates / Inoperable Vehicle	1		1.0			
Code - Property Maintenance	3	1.0				

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City	Department Description	Group Description	Type Description	Count	Response Days		
PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Sidewalk Obstruction	3	1.7		
			Code - Signs	1	3.0		
			Code - Snow/Ice Removal	18	0.3		
			Code - Unlawful Property Use	1	1.0		
		Code Enforcement			40	1.1	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.5		
		Parking Enforcement			2	1.5	
		Port Washington Parking District	PWPD - Broken Meter	7	2.3		
			PWPD - Lot Condition	3	1.0		
			PWPD - Miscellaneous	2	0		
		Port Washington Parking District			12	1.6	
		Department of Public Safety				59	1.3
		Department of Public Works	Highway Department		Hwy - Catch Basin	1	5.0
					Hwy - Complaint - Highway Employee / Vehicle	4	1.5
	Hwy - Curb Repair				1	0	
	Hwy - From Transfer				1	2.0	
	Hwy - Miscellaneous				11	1.2	
	Hwy - Pothole				1	1.0	
	Hwy - Snow and Ice Control				24	0.5	
	Hwy - Street Drainage / Flooding				1	1.0	
	Hwy - Street Sign - Repair / Replace				2	2.0	
	Hwy - Street Sweeping / Cleaning				1	3.0	
	Hwy - Tree Branch / Debris Pickup				3	3.3	
	Hwy - Tree Stump Removal				3	0	
	Hwy - Tree Trimming / Removal Inspection				9	0.8	
	Highway Department			62	1.0		
	Street Lighting District			Street Light - Cycles On / Off	5	1.2	
Street Light - Fixture Problem				1	0		
Street Light - Light Out (Single)				12	3.9		
Street Light - Lights Out (Multiple)				10	5.1		
Street Light - Mark Out				16	6.1		
Street Light - Misc Problems				3	4.3		
Street Lighting District			47	4.6			
Department of Public Works				109	2.5		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	13	4.0			
	Inter Municipal Affairs			13	4.0		
Inter Municipal Affairs				13	4.0		
Planning and Building Department	Building Department	Bldg - Construction Complaint	3	4.7			
		Bldg - From Transfer	1	0			
		Bldg - Housing Complaint	2	0			

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City	Department Description	Group Description	Type Description	Count	Response Days		
PORT WASHINGTON	Planning and Building Department	Building Department	Bldg - Illegal Housing	2	0		
			Bldg - Suspect Work Without a Permit	3	2.3		
	Building Department			11	1.9		
	Planning and Building Department			11	1.9		
	Project Independence	Project Independence		PI - Call Back Request	5	0.6	
				PI - Caregiver Support	2	3.0	
				PI - Exercise Program Registration	49	0.5	
				PI - Food and Hunger	1	1.0	
				PI - Health Chat/Event Registration	1	0	
				PI - Health and Mental Health	4	1.5	
				PI - Household Maintenance	3	0	
				PI - Membership Registration	19	0	
				PI - Miscellaneous	2	2.5	
				PI - Taxi Service	284	0	
				PI - Taxi Service Cancellation	18	0	
				PI - Taxi Service Complaint	1	2.0	
				PI - Transportation/Mobility Mgmt Info	5	0.2	
				Project Independence			394
	Project Independence			394	0.1		
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	4	0	
				Receiver of Taxes		4	0
	Receiver of Taxes			4	0		
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	5	2.0	
				SWMA - Container without License / Permit	1	0	
				SWMA - Garbage Not Picked Up	3	4.0	
				Solid Waste Management		9	2.4
				Sustainability Department	SWMA - Power Up Communities	1	15.0
	Sustainability Department			1	15.0		
	Solid Waste Management			10	3.7		
	Supervisor's Office	Supervisor's Office		SupV - Airplane	7	0	
SupV - Thank You from Constituent				5	0		
Supervisor's Office				12	0		
Supervisor's Office			12	0			
PORT WASHINGTON				623	0.8		
PORT WASHINGTON,	Project Independence	Project Independence	PI - Taxi Service	1	0		
		Project Independence		1	0		
Project Independence			1	0			
PORT WASHINGTON,				1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
PORT WASHINGTON	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	1	0		
		Port Washington Parking District		1	0		
	Department of Public Safety		1	0			
PORT WASHINGTON				1	0		
PORTWASHINGTON	Project Independence	Project Independence	PI - Membership Registration	1	0		
			PI - Taxi Service	1	0		
	Project Independence		2	0			
Project Independence				2	0		
PORTWASHINGTON				2	0		
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	0		
			Street Light - Lights Out (Multiple)	1	0		
			Street Light - Mark Out	1	4.0		
	Street Lighting District		3	1.3			
Department of Public Works		3	1.3				
PT WASHINGTON				3	1.3		
ROSELYN HEIGHTS	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	1.0		
		Adminstrative Services		1	1.0		
	Adminstrative Services		1	1.0			
ROSELYN HEIGHTS				1	1.0		
ROSLYN	Community Services	Community Services	CommSvc - Misc SR	1	0		
			CommSvc - Seasonal Programs Registration	1	0		
		Community Services		2	0		
	Community Services		2	0			
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	3	3.0	
				Cat Shelter		3	3.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint			1	1.0
				Parking Enforcement		1	1.0
	Department of Public Safety		4	2.5			
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	0	
				Hwy - Dead Animal Pickup	1	2.0	
Hwy - Miscellaneous				1	0		
Hwy - Snow and Ice Control				3	0.3		
Hwy - Street Drainage / Flooding				1	3.0		
Highway Department		7	0.9				
Street Lighting District			Street Light - Cycles On / Off	7	2.1		
			Street Light - Light Out (Single)	4	0		
	Street Light - Lights Out (Multiple)		2	5.0			

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	1.5
			Street Light - On During Day	1	10.0
	Street Lighting District			16	2.4
	Department of Public Works			23	1.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	1	6.0
	Inter Municipal Affairs			2	3.0
	Inter Municipal Affairs			2	3.0
	Planning and Building Department	Building Department	Bldg - Inspection Request	1	0
			Bldg - Retaining Wall	1	0
	Building Department			2	0
	Planning and Building Department			2	0
	Project Independence	Project Independence	PI - Call Back Request	4	0.8
			PI - Caregiver Support	2	1.5
			PI - Exercise Program Registration	6	0
			PI - Health and Mental Health	2	0
			PI - Household Maintenance	1	0
			PI - Membership Registration	4	0
			PI - Miscellaneous	3	1.0
			PI - Taxi Service	58	0
			PI - Taxi Service Cancellation	3	0
			PI - Transportation/Mobility Mgmt Info	1	0
			PI - Volunteer	1	0
			Project Independence		
	Project Independence			85	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			Receiver of Taxes		
Receiver of Taxes			1	0	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
		Solid Waste Management			1
Solid Waste Management			1	0	
Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		Supervisor's Office			1
Supervisor's Office			1	0	
ROSLYN				121	0.6
ROSLYN HARBOR	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
		Highway Department			1
Department of Public Works			1	3.0	
ROSLYN HARBOR				1	3.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5	
		Community Services		2	0.5	
	Community Services		2	0.5		
	Department of Public Safety	Code Enforcement	Code - Dumpster		1	0
			Code - Leaves Accumulation		1	0
			Code - Lights		1	0
			Code - Miscellaneous		2	4.0
			Code - No Plates / Inoperable Vehicle		1	0
			Code - Noise		1	0
			Code - Snow/Ice Removal		6	0.7
			Code - Unlawful Property Use		1	0
			Code - Water Flow / Accumulation		1	0
			Code Enforcement		15	0.8
		Parking Enforcement	Prkg Enfrc - Commercial Parking		1	1.0
	Prkg Enfrc - Parking Violations Complaint			2	3.0	
	Parking Enforcement		3	2.3		
	Department of Public Safety				18	1.1
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle		1	0
			Hwy - Miscellaneous		3	0.3
			Hwy - Pothole		4	5.2
			Hwy - Snow and Ice Control		26	0.3
			Hwy - Street Drainage / Flooding		1	1.0
			Hwy - Street Sign - Repair / Replace		3	0.7
			Hwy - Street Sweeping / Cleaning		1	0
			Hwy - Tree Branch / Debris Pickup		2	2.0
			Hwy - Tree Fallen - Emergency		1	4.0
			Hwy - Tree Planting		3	0
		Hwy - Tree Stump Removal		2	0	
		Highway Department		47	0.9	
		Street Lighting District	Street Light - Cable Break		1	7.0
			Street Light - Cycles On / Off		6	4.0
			Street Light - Light Out (Single)		15	6.1
			Street Light - Lights Out (Multiple)		8	0.8
Street Light - Mark Out			22	6.0		
Street Light - On During Day			1	4.0		
Street Light - Pole Problem		2	5.0			
Street Lighting District		55	5.0			
Department of Public Works				102	3.1	

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	2.7
			OIC - Inter Municipal SR	6	1.7
	Inter Municipal Affairs			9	2.0
	Inter Municipal Affairs			9	2.0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	10.0
			Bldg - Inspection Request	1	2.0
	Building Department			2	6.0
	Planning and Building Department			2	6.0
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Caregiver Support	2	0
			PI - Exercise Program Registration	19	0.1
			PI - Health and Mental Health	3	0.3
			PI - Membership Registration	6	0
			PI - Miscellaneous	2	0
			PI - Taxi Service	138	0
			PI - Taxi Service Cancellation	5	0
			PI - Transportation/Mobility Mgmt Info	4	0.2
			Project Independence		
	Project Independence			180	0.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0
			Receiver of Taxes		
	Receiver of Taxes			5	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.0
			SWMA - Garbage Not Picked Up	2	1.0
	Solid Waste Management			4	1.0
	Solid Waste Management			4	1.0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
Supervisor's Office			1	0	
Supervisor's Office			1	0	
ROSLYN HEIGHTS				323	1.2
RUSSELL GARDENS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	8.0
		Street Lighting District			1
	Department of Public Works			1	8.0
RUSSELL GARDENS				1	8.0
SEARINGTOWN	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	0
		Code Enforcement			1
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	1.0
			Hwy - Dead Animal Pickup	1	2.0
Hwy - Snow and Ice Control			1	0	
Highway Department			3	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
			Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	3	6.0
	Street Lighting District			5	3.6
	Department of Public Works			8	2.6
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
		Solid Waste Management		1	1.0
Solid Waste Management			1	1.0	
SEARINGTOWN				10	2.2
STEWART MANOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
STEWART MANOR				1	2.0
SYOSSET	Community Services	Community Services	CommSvc - From Transfer	1	1.0
		Community Services		1	1.0
	Community Services			1	1.0
SYOSSET				1	1.0
THOMASTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
THOMASTON				1	0
UNIVERSITY GARDENS	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	1.0
			Hwy - Street Sign - Repair / Replace	1	2.0
		Highway Department		2	1.5
Department of Public Works			2	1.5	
UNIVERSITY GARDENS				2	1.5
VALLEY STREAM	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
		Project Independence		1	1.0
	Project Independence			1	1.0
VALLEY STREAM				1	1.0
WEST HEMSTEAD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0
		Animal Shelter		1	3.0
	Department of Public Safety			1	3.0
WEST HEMSTEAD				1	3.0
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	1.5
			CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Seasonal Programs Registration	24	0
	Community Services		27	0.1	
Community Services			27	0.1	

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0	
			Animal Sh - Dead Dog Pickup	1	4.0	
			Animal Sh - Unleashed - Stray Dog	2	0.5	
		Animal Shelter			4	1.2
		Cat Shelter	Cat Shelter - Feral Cats	5	0	
		Cat Shelter			5	0
		Code Enforcement	Code - Building Permit	1	0	
			Code - Commercial Vehicle stored on Residential Property	7	1.0	
			Code - Court	6	1.8	
			Code - Fence	1	0	
			Code - Handicap Parking	1	0	
			Code - Litter	5	2.8	
			Code - Miscellaneous	3	0	
			Code - No Plates / Inoperable Vehicle	8	0	
			Code - Noise	1	0	
			Code - Property Maintenance	2	0	
			Code - Sidewalk Obstruction	1	0	
			Code - Signs	1	3.0	
			Code - Snow/Ice Removal	5	0.4	
			Code - Storage and Display	5	0	
	Code - Unlawful Property Use		1	24.0		
	Code Enforcement			48	1.3	
	Parking Enforcement	Prkg Enfrc - Commercial Parking	2	0		
		Prkg Enfrc - From Transfer	1	7.0		
		Prkg Enfrc - Parking Violations Complaint	4	0.8		
	Parking Enforcement			7	1.4	
	Department of Public Safety				64	1.2
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0	
			Hwy - Dead Animal Pickup	1	3.0	
			Hwy - Miscellaneous	6	1.2	
			Hwy - Pothole	5	1.2	
			Hwy - Snow and Ice Control	41	0.5	
			Hwy - Street Sign - New Request	2	1.5	
			Hwy - Street Sign - Remove	1	3.0	
			Hwy - Street Sign - Repair / Replace	2	3.5	
			Hwy - Telephone/Utility Pole	1	5.0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	2	7.0	
		Highway Department			63	1.1
	Street Lighting District	Street Light - Cycles On / Off	5	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	10	4.5	
			Street Light - Lights Out (Multiple)	2	2.5	
		Street Lighting District			17	2.9
	Department of Public Works				80	1.5
	Housing Authority	Housing Authority		Housing - Electrical	4	2.0
				Housing - High Priority SR	2	0.5
				Housing - Misc SR	3	1.7
				Housing - Plumbing	2	0
				Housing Authority		
	Housing Authority				11	1.3
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	3	1.3
				OIC - Inter Municipal SR	6	4.7
				Inter Municipal Affairs		
	Inter Municipal Affairs				9	3.6
	Planning and Building Department	Building Department		Bldg - Illegal Housing	4	0
				Building Department		
	Planning and Building Department				4	0
	Project Independence	Project Independence		PI - Exercise Program Registration	27	0.2
				PI - Health Chat/Event Registration	5	0
				PI - Health and Mental Health	1	4.0
				PI - Household Maintenance	1	0
				PI - Membership Registration	16	0
				PI - Miscellaneous	5	1.0
				PI - No Heat emergency (Excl Housing Authority)	2	1.5
				PI - Taxi Service	95	0
				PI - Taxi Service Cancellation	14	0
				PI - Transportation/Mobility Mgmt Info	1	0
				Project Independence		
	Project Independence				167	0.1
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	6	0
				Receiver of Taxes		
Receiver of Taxes				6	0	
Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	3	1.0	
			SWMA - Garbage Not Picked Up	2	2.5	
		Solid Waste Management			5	1.6
Solid Waste Management				5	1.6	

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	0	
			SupV - Thank You from Constituent	1	0	
	Supervisor's Office		2	0		
	Supervisor's Office		2	0		
WESTBURY			375	0.7		
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	5	0.2	
			CommSvc - Misc SR	2	2.5	
			CommSvc - Seasonal Programs Registration	2	0	
	Community Services		9	0.7		
	Community Services		9	0.7		
	Department of Public Safety	Code Enforcement	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	0
				Code - Snow/Ice Removal	1	0
		Code Enforcement		2	0	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0	
	Parking Enforcement		1	0		
	Department of Public Safety		3	0		
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	0
				Hwy - Snow and Ice Control	2	0.5
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	1	0
	Highway Department		5	0.2		
	Department of Public Works		5	0.2		
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
				OIC - Inter Municipal SR	3	2.3
	Inter Municipal Affairs		4	1.8		
Inter Municipal Affairs		4	1.8			
Project Independence	Project Independence	Project Independence	PI - Call Back Request	2	0	
			PI - Exercise Program Registration	9	0.7	
			PI - Health Chat/Event Registration	4	0	
			PI - Health and Mental Health	3	0.7	
			PI - Membership Registration	10	0	
			PI - Miscellaneous	1	1.0	
			PI - Taxi Service	42	0	
			PI - Taxi Service Cancellation	4	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
Project Independence		76	0.1			
Project Independence		76	0.1			
Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
			Receiver of Taxes		1	0
Receiver of Taxes		1	0			

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
WILLISTON PARK				99	0.2
aLBERTSON	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		Highway Department		1	0
	Department of Public Works			1	0
aLBERTSON				1	0
albertson	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		Highway Department		1	0
	Department of Public Works			1	0
albertson				1	0
carle place	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Light Out (Single)	4	0
	Street Lighting District		4	0	
Department of Public Works			5	0	
carle place				5	0
great neck	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	6.0
		Parking Enforcement		1	6.0
	Department of Public Safety			1	6.0
great neck				1	6.0
manhasset	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0
		Code Enforcement		1	0
		Department of Public Safety		1	0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	4.0
Street Lighting District		1	4.0		
Department of Public Works			1	4.0	
manhasset				2	2.0
new cassel	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	0
		Street Lighting District		2	0
	Department of Public Works			2	0
new cassel				2	0
new hyde park	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
	Department of Public Works			1	0
new hyde park				1	0
port washington	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
	Highway Department			2	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
port washington	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Lights Out (Multiple)	1	13.0	
	Street Lighting District		2	6.5		
	Department of Public Works		4	3.2		
port washington				4	3.2	
searingtown	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0	
		Street Lighting District		1	0	
	Department of Public Works		1	0		
searingtown				1	0	
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services		1	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Adoption	7	0
			Animal Shelter		7	0
		Cat Shelter	Cat Shelter	Cat Shelter - Call Back	9	2.4
			Cat Shelter - Feral Cats	1	1.0	
		Cat Shelter		10	2.3	
		Code Enforcement	Code - Call Back Request	56	2.1	
			Code - Court	1	0	
			Code - Property Violations Search	70	2.4	
	Code - Snow/Ice Removal		1	0		
	Code Enforcement		128	2.2		
	Parking Enforcement	Prkg Enfrc - Call Back Request	2	1.0		
	Parking Enforcement		2	1.0		
	Department of Public Safety				147	2.1
	Department of Public Works	Department of Public Works	DPW - Road Project	1	0	
			Department of Public Works		1	0
		Highway Department	Hwy - Call Back Request	11	0.1	
			Hwy - Dead Animal Pickup	1	10.0	
Hwy - Informational			2	0		
Hwy - Permits / Road Opening Application Request			5	1.0		
Hwy - Snow and Ice Control			1	0		
Highway Department		20	0.8			
Street Lighting District		Street Light - Cycles On / Off	1	0		
		Street Light - Light Out (Single)	1	0		
	Street Light - Pole Problem	1	0			
Street Lighting District		3	0			
Department of Public Works				24	0.7	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	2	0		
		HR - Medical and Insurance Benefits	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
	Human Resources and Finance	Human Resources and Finance	HR - Misc SR	1	0
			HR - Personnel and Employment	1	0
	Human Resources and Finance			5	0
	Human Resources and Finance			5	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	13	1.5
			Inter Municipal Affairs	13	1.5
	Inter Municipal Affairs			13	1.5
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	3	0
			Park - General Complaint	1	2.0
			Park - Miscellaneous	1	0
			Park - Park Facilities Maintenance	4	1.0
			Park - Park Lights	1	1.0
			Park - Park Maintenance Projects	2	1.5
			Park - Park Permit Application Request	7	0
			Park - Park and Recreation Literature Request	1	0
	Parks and Recreation Department			20	0.5
	Parks and Recreation Department			20	0.5
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	4	5.2
			Board of Zoning Appeals	4	5.2
		Building Department	Bldg - Call Back	5	6.6
			Bldg - General Question Needs Answers	98	2.4
			Bldg - Permit Question Needs Answers	10	2.1
		Building Department			113
	Planning Department	Planning Department	Planning - Call Back Request	4	0
			Planning - Questions needing Answers	1	0
	Planning Department			5	0
	Planning and Building Department			122	2.5
Project Independence	Project Independence	PI - Exercise Program Registration	1	0	
		PI - Membership Registration	1	0	
		PI - Miscellaneous	2	0.5	
		PI - Taxi Service Cancellation	1	0	
Project Independence			5	0.2	
Project Independence			5	0.2	
Solid Waste Management	Solid Waste Management	SWMA - Call Back	15	2.1	
		Solid Waste Management	15	2.1	
	Sustainability Department	SWMA - Recycling / STOP Call Back	1	16.0	
Sustainability Department			1	16.0	
Solid Waste Management			16	2.9	
Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	51	0	
		311 Call Center	51	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	1.0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		2	0.5
		Supervisor's Office		53	0.0
	Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance	1	0
			Town Clerk - Birth Certificate	128	0
			Town Clerk - Codebook Supplement	1	0
			Town Clerk - Contracts & Bids	1	0
			Town Clerk - Death Certificate	65	0
			Town Clerk - Dog License	49	0
			Town Clerk - Domestic Partnership	2	0
			Town Clerk - Filming Permit	6	0
			Town Clerk - Fishing License	1	0
			Town Clerk - Landscaping License	3	0
			Town Clerk - Liquor License	1	0
			Town Clerk - Marriage Certificate	26	0
			Town Clerk - Marriage License	23	0
			Town Clerk - Miscellaneous	14	0
			Town Clerk - Parade Application	1	0
			Town Clerk - Parking Restrictions Removal Request	8	0
			Town Clerk - Peddler License	5	0
			Town Clerk - Secondhand Dealer License	2	0
			Town Clerk - Solid Waste Management License	4	0
			Town Clerk - Taxi and Limousine License	6	0
	Town Clerk - Tow Truck License	2	0		
		Town Clerk		349	0
		Town Clerk		349	0
			755	1.0	
Summary				4,771	0.9