

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	HERRICKS	1	3.0	
			MANHASSET	1	6.0	
			ROSELYN HEIGHTS	1	1.0	
	<b>Adm Svc - Green Team</b>			<b>3</b>	<b>3.3</b>	
	<b>Administrative Services</b>			<b>3</b>	<b>3.3</b>	
<b>Administrative Services</b>				<b>3</b>	<b>3.3</b>	
Community Services	Community Services	CommSvc - Bus Booking for Group	PORT WASHINGTON	1	0	
		<b>CommSvc - Bus Booking for Group</b>			<b>1</b>	<b>0</b>
		CommSvc - Bus Pickup Cancel	ALBERTSON	2	0	
			GARDEN CITY PARK	1	0	
			MINEOLA	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	6	0	
			ROSLYN HEIGHTS	2	0.5	
			WESTBURY	2	1.5	
			WILLISTON PARK	5	0.2	
		<b>CommSvc - Bus Pickup Cancel</b>			<b>20</b>	<b>0.2</b>
		CommSvc - Bus Pickup Schedule	CARLE PLACE	1	0	
			MINEOLA	3	0	
			NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	1	0	
			WESTBURY	1	0	
		<b>CommSvc - Bus Pickup Schedule</b>			<b>7</b>	<b>0.4</b>
		CommSvc - From Transfer	SYOSSET	1	1.0	
		<b>CommSvc - From Transfer</b>			<b>1</b>	<b>1.0</b>
		CommSvc - Misc SR	ALBERTSON	1	2.0	
			MINEOLA	1	1.0	
			OLD WESTBURY	1	3.0	
			PORT WASHINGTON	2	0	
ROSLYN	1		0			
WILLISTON PARK	2		2.5			
<b>CommSvc - Misc SR</b>			<b>8</b>	<b>1.4</b>		
CommSvc - Seasonal Programs Registration	ALBERTSON	1	0			
	CARLE PLACE	25	0			
	GARDEN CITY PARK	1	0			
	GREAT NECK	2	0			
	LEVITTOWN	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	MANHASSET	2	0	
			MINEOLA	6	0	
			NEW HYDE PARK	50	0	
			NEW HYDEPAEK	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN	1	0	
			WESTBURY	24	0	
			WILLISTON PARK	2	0	
				1	0	
		<b>CommSvc - Seasonal Programs Registration</b>			<b>118</b>	<b>0</b>
<b>Community Services</b>			<b>155</b>	<b>0.1</b>		
<b>Community Services</b>			<b>155</b>	<b>0.1</b>		
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	ALBERTSON	1	0	
			MANHASSET	1	0	
			PORT WASHINGTON	1	2.0	
			WESTBURY	1	0	
		<b>Animal Sh - Barking Dog</b>			<b>4</b>	<b>0.5</b>
		Animal Sh - Dead Dog Pickup	WESTBURY	1	4.0	
		<b>Animal Sh - Dead Dog Pickup</b>			<b>1</b>	<b>4.0</b>
		Animal Sh - Dog Adoption		7	0	
		<b>Animal Sh - Dog Adoption</b>			<b>7</b>	<b>0</b>
		Animal Sh - Dog Bite	GREAT NECK	1	0	
		<b>Animal Sh - Dog Bite</b>			<b>1</b>	<b>0</b>
		Animal Sh - Dog Defecation	MANHASSET	1	0	
			PORT WASHINGTON	2	3.5	
		<b>Animal Sh - Dog Defecation</b>			<b>3</b>	<b>2.3</b>
		Animal Sh - Found Animal	FLOWER HILL	1	1.0	
			MANORHAVEN	1	3.0	
			MINEOLA	2	0	
			NO NEW HYDE PARK	1	1.0	
		<b>Animal Sh - Found Animal</b>			<b>5</b>	<b>1.0</b>
		Animal Sh - Lost Animal	CARLE PLACE	1	1.0	
FLORAL PARK	1		0			
GREAT NECK	1		1.0			
HEMPSTEAD	1		1.0			
MANHASSET	1		1.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	OCEANSIDE	1	1.0	
			WEST HEMSTEAD	1	3.0	
		<b>Animal Sh - Lost Animal</b>			<b>7</b>	<b>1.1</b>
		Animal Sh - Misc	GREAT NECK	2	0.5	
			NEW HYDE PARK	1	1.0	
			OLD WESTBURY	1	11.0	
		<b>Animal Sh - Misc</b>			<b>4</b>	<b>3.2</b>
		Animal Sh - Surrender a dog	BELLMORE	1	0	
			NEW HYDE PARK	2	0	
		<b>Animal Sh - Surrender a dog</b>			<b>3</b>	<b>0</b>
		Animal Sh - Unleashed - Stray Dog	GREAT NECK	1	0	
			MANHASSET HILLS	1	0	
			PORT WASHINGTON	1	4.0	
			WESTBURY	2	0.5	
	<b>Animal Sh - Unleashed - Stray Dog</b>			<b>5</b>	<b>1.0</b>	
	<b>Animal Shelter</b>			<b>40</b>	<b>1.1</b>	
	Cat Shelter	Cat Shelter - Call Back			9	2.4
			<b>Cat Shelter - Call Back</b>			<b>9</b>
		Cat Shelter - Feral Cats	FLOWER HILL	1	4.0	
			GREAT NECK	5	1.2	
			MINEOLA	1	9.0	
			NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	0	
			ROSLYN	3	3.0	
			WESTBURY	5	0	
			1	1.0		
	<b>Cat Shelter - Feral Cats</b>			<b>19</b>	<b>1.5</b>	
<b>Cat Shelter</b>			<b>28</b>	<b>1.8</b>		
Code Enforcement	Code - After Hours/Weekend Construction	PORT WASHINGTON		1	0	
		<b>Code - After Hours/Weekend Construction</b>			<b>1</b>	<b>0</b>
	Code - Animal (except Dog / Cat / Wild life )	GARDEN CITY PARK		1	2.0	
		<b>Code - Animal (except Dog / Cat / Wild life )</b>			<b>1</b>	<b>2.0</b>
	Code - Basketball Stanchion	ALBERTSON		1	1.0	
	<b>Code - Basketball Stanchion</b>			<b>1</b>	<b>1.0</b>	
	Code - Building Permit	WESTBURY		1	0	
	<b>Code - Building Permit</b>			<b>1</b>	<b>0</b>	
	Code - Call Back Request			56	2.1	
	<b>Code - Call Back Request</b>			<b>56</b>	<b>2.1</b>	

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	NEW HYDE PARK	3	2.0	
			WESTBURY	7	1.0	
		<b>Code - Commercial Vehicle stored on Residential Property</b>			<b>10</b>	<b>1.3</b>
		Code - Court	ALBERTSON	1	1.0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	22.0	
			MANHASSET	5	0	
			NEW HYDE PARK	10	6.1	
			PORT WASHINGTON	3	0	
			WESTBURY	6	1.8	
				1	0	
		<b>Code - Court</b>			<b>28</b>	<b>3.4</b>
		Code - Dumpster	ALBERTSON	1	0	
			PORT WASHINGTON	2	6.5	
			ROSLYN HEIGHTS	1	0	
		<b>Code - Dumpster</b>			<b>4</b>	<b>3.2</b>
		Code - Fence	NEW HYDE PARK	1	23.0	
			WESTBURY	1	0	
		<b>Code - Fence</b>			<b>2</b>	<b>11.5</b>
		Code - From Transfer	manhasset	1	0	
		<b>Code - From Transfer</b>			<b>1</b>	<b>0</b>
		Code - Garbage	MANHASSET	1	12.0	
			NEW HYDE PARK	2	2.5	
			PORT WASHINGTON	2	3.5	
		<b>Code - Garbage</b>			<b>5</b>	<b>4.8</b>
		Code - Graffiti	FLORAL PARK	1	0	
			NEW HYDE PARK	3	12.3	
			NO NEW HYDE PARK	1	12.0	
		<b>Code - Graffiti</b>			<b>5</b>	<b>9.8</b>
		Code - Handicap Parking	GREAT NECK	1	0	
			WESTBURY	1	0	
		<b>Code - Handicap Parking</b>			<b>2</b>	<b>0</b>
		Code - Leaves Accumulation	ROSLYN HEIGHTS	1	0	
<b>Code - Leaves Accumulation</b>			<b>1</b>	<b>0</b>		
Code - Lights	ROSLYN HEIGHTS	1	0			
<b>Code - Lights</b>			<b>1</b>	<b>0</b>		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Litter	NEW HYDE PARK	1	0	
			WESTBURY	5	2.8	
		<b>Code - Litter</b>			<b>6</b>	<b>2.3</b>
		Code - Miscellaneous	ALBERTSON	1	0	
			CARLE PLACE	2	0	
			GREAT NECK	2	0.5	
			GREENVALE	1	4.0	
			NEW HYDE PARK	8	1.5	
			PORT WASHINGTON	5	0.8	
			ROSLYN HEIGHTS	2	4.0	
			WESTBURY	3	0	
		<b>Code - Miscellaneous</b>			<b>24</b>	<b>1.2</b>
		Code - No Plates / Inoperable Vehicle	NEW CASSEL	1	2.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	8	0	
			WILLISTON PARK	1	0	
		<b>Code - No Plates / Inoperable Vehicle</b>			<b>13</b>	<b>0.2</b>
		Code - Noise	GREAT NECK	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
		<b>Code - Noise</b>			<b>3</b>	<b>0</b>
		Code - Property Maintenance	westbury	1	0	
			CARLE PLACE	1	8.0	
			GARDEN CITY PARK	1	0	
			HERRICKS	1	7.0	
MANHASSET	4		0.2			
NEW HYDE PARK	10		5.7			
PORT WASHINGTON	3		1.0			
WESTBURY	2	0				
<b>Code - Property Maintenance</b>			<b>23</b>	<b>3.3</b>		
Code - Property Violations Search			70	2.4		
<b>Code - Property Violations Search</b>			<b>70</b>	<b>2.4</b>		
Code - Sidewalk Obstruction	ALBERTSON	1	0			
	NEW HYDE PARK	4	1.8			

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Department of Public Safety	Code Enforcement	Code - Sidewalk Obstruction	PORT WASHINGTON	3	1.7	
			WESTBURY	1	0	
		<b>Code - Sidewalk Obstruction</b>			<b>9</b>	<b>1.3</b>
		Code - Signs	GREAT NECK	1	14.0	
			PORT WASHINGTON	1	3.0	
			WESTBURY	1	3.0	
		<b>Code - Signs</b>			<b>3</b>	<b>6.7</b>
		Code - Snow/Ice Removal	ALBERTSON	6	0	
			CARLE PLACE	6	0.2	
			FLORAL PARK	1	0	
			GREAT NECK	6	0.7	
			HERRICKS	1	1.0	
			NEW HYDE PARK	11	2.5	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	18	0.3	
			ROSLYN HEIGHTS	6	0.7	
			SEARINGTOWN	1	0	
			WESTBURY	5	0.4	
			WILLISTON PARK	1	0	
				1	0	
		<b>Code - Snow/Ice Removal</b>			<b>64</b>	<b>0.7</b>
		Code - Storage and Display	WESTBURY	5	0	
		<b>Code - Storage and Display</b>			<b>5</b>	<b>0</b>
		Code - Unlawful Property Use	GREAT NECK	1	0	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	24.0	
		<b>Code - Unlawful Property Use</b>			<b>5</b>	<b>5.2</b>
		Code - Water Flow / Accumulation	ALBERTSON	1	7.0	
	MANHASSET		3	4.7		
	NEW HYDE PARK		1	1.0		
	ROSLYN HEIGHTS		1	0		
<b>Code - Water Flow / Accumulation</b>			<b>6</b>	<b>3.7</b>		
<b>Code Enforcement</b>			<b>350</b>	<b>2.2</b>		
Parking Enforcement	Prkg Enfrc - Call Back Request		2	1.0		
	<b>Prkg Enfrc - Call Back Request</b>			<b>2</b>	<b>1.0</b>	
	Prkg Enfrc - Commercial Parking	NEW HYDE PARK	1	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	NO NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	1	1.0	
			WESTBURY	2	0	
		<b>Prkg Enfrc - Commercial Parking</b>			<b>5</b>	<b>0.2</b>
		Prkg Enfrc - From Transfer	WESTBURY	1	7.0	
		<b>Prkg Enfrc - From Transfer</b>			<b>1</b>	<b>7.0</b>
		Prkg Enfrc - Parking Violations Complaint	great neck	1	0	
			ALBERTSON	3	0	
			FLORAL PARK	1	1.0	
			FLORAL PARK CEN	2	0.5	
			GARDEN CITY PARK	1	0	
			GREAT NECK	5	1.4	
			GREENVALE	2	1.5	
			NEW HYDE PARK	2	2.0	
			PORT WASHINGTON	2	1.5	
			ROSLYN	1	1.0	
			ROSLYN HEIGHTS	2	3.0	
			WESTBURY	4	0.8	
			WILLISTON PARK	1	0	
			great neck	1	6.0	
	<b>Prkg Enfrc - Parking Violations Complaint</b>			<b>28</b>	<b>1.2</b>	
	<b>Parking Enforcement</b>			<b>36</b>	<b>1.2</b>	
	Port Washington Parking District	PWPD - Broken Meter	MANHASSET	1	1.0	
			PORT WASHINGTON	7	2.3	
			PORT WASHINIGTON	1	0	
		<b>PWPD - Broken Meter</b>			<b>9</b>	<b>1.9</b>
		PWPD - Lot Condition	PORT WASHINGTON	3	1.0	
		<b>PWPD - Lot Condition</b>			<b>3</b>	<b>1.0</b>
PWPD - Miscellaneous		PORT WASHINGTON	2	0		
<b>PWPD - Miscellaneous</b>			<b>2</b>	<b>0</b>		
<b>Port Washington Parking District</b>			<b>14</b>	<b>1.4</b>		
<b>Department of Public Safety</b>				<b>468</b>	<b>2.0</b>	
Department of Public Works	Department of Public Works	DPW - Road Project		1	0	
		<b>DPW - Road Project</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
		<b>Hwy - Abandoned Vehicle</b>			<b>2</b>	<b>0</b>
		Hwy - Basketball Stanchion	ALBERTSON	1	6.0	
			<b>Hwy - Basketball Stanchion</b>			<b>1</b>
		Hwy - Bee's Nest Removal	NEW HYDE PARK	1	0	
			<b>Hwy - Bee's Nest Removal</b>			<b>1</b>
		Hwy - Call Back Request			11	0.1
		<b>Hwy - Call Back Request</b>			<b>11</b>	<b>0.1</b>
		Hwy - Catch Basin	GREAT NECK	1	13.0	
			HERRICKS	1	2.0	
			MANHASSET	1	0	
			MANHASSET HILLS	1	11.0	
			NEW HYDE PARK	5	0	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	5.0	
			ROSLYN	1	0	
			SEARINGTOWN	1	1.0	
			WILLISTON PARK	1	0	
			<b>Hwy - Catch Basin</b>			<b>14</b>
		Hwy - Complaint - Highway Employee / Vehicle	NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	4	1.5	
		<b>Hwy - Complaint - Highway Employee / Vehicle</b>			<b>5</b>	<b>1.6</b>
		Hwy - Curb Repair	ALBERTSON	1	0	
			GREAT NECK	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
		<b>Hwy - Curb Repair</b>			<b>4</b>	<b>0</b>
		Hwy - Dead Animal Pickup	ALBERTSON	3	1.0	
			GARDEN CITY PARK	1	4.0	
			GREAT NECK	1	5.0	
			MANHASSET	1	1.0	
ROSLYN	1		2.0			
SEARINGTOWN	1		2.0			
WESTBURY	1		3.0			
	1		10.0			
<b>Hwy - Dead Animal Pickup</b>			<b>10</b>	<b>3.0</b>		

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Department of Public Works	Highway Department	Hwy - From Transfer	NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	1	2.0	
		<b>Hwy - From Transfer</b>			<b>2</b>	<b>2.0</b>
		Hwy - Informational		2	0	
		<b>Hwy - Informational</b>			<b>2</b>	<b>0</b>
		Hwy - Manhole Repair	NEW CASSEL	1	0	
		<b>Hwy - Manhole Repair</b>			<b>1</b>	<b>0</b>
		Hwy - Miscellaneous	ALBERTSON	7	1.0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	4	0	
			HERRICKS	1	0	
			MANHASSET	8	0.8	
			MANHASSET HILLS	1	1.0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	9	0.7	
			NO NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	11	1.2	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	3	0.3	
			UNIVERSITY GARDENS	1	1.0	
			WESTBURY	6	1.2	
			carle place	1	0	
			<b>Hwy - Miscellaneous</b>			<b>56</b>
		Hwy - Permits / Road Opening Application Request		5	1.0	
		<b>Hwy - Permits / Road Opening Application Request</b>			<b>5</b>	<b>1.0</b>
		Hwy - Plow Damage	ALBERTSON	1	2.0	
		<b>Hwy - Plow Damage</b>			<b>1</b>	<b>2.0</b>
		Hwy - Pothole	ALBERTSON	5	0.4	
			CARLE PLACE	1	1.0	
			FLORAL PARK	1	3.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	4	0	
			GREAT NECK ESTATES	1	1.0	
MANHASSET	4		3.8			
MINEOLA	1		0			
NEW CASSEL	1		4.0			

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Department of Public Works	Highway Department	Hwy - Pothole	NEW CASTLE	1	2.0	
			NEW HYDE PARK	10	3.2	
			NO NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HARBOR	1	3.0	
			ROSLYN HEIGHTS	4	5.2	
			WESTBURY	5	1.2	
			new hyde park	1	0	
		<b>Hwy - Pothole</b>			<b>43</b>	<b>2.1</b>
		Hwy - Shopping Cart	CARLE PLACE	1	0	
		<b>Hwy - Shopping Cart</b>			<b>1</b>	<b>0</b>
		Hwy - Snow and Ice Control	carle place	1	0	
			ALBERTSON	22	0.6	
			CARLE PLACE	20	0.6	
			GARDEN CITY PARK	4	0.5	
			GLENWOOD LANDING	1	0	
			GREAT NECK	20	0.3	
			GREENVALE	2	1.0	
			HERRICKS	2	0.5	
			MANHASSET	13	0.3	
			NEW CASSEL	12	0.6	
			NEW CASSELL	3	0.7	
			NEW CASTLE	1	0	
			NEW HYDE PARK	49	0.4	
			NO NEW HYDE PARK	6	0.3	
			PORT WASHINGTON	24	0.5	
			ROSLYN	3	0.3	
			ROSLYN HEIGHTS	26	0.3	
			SEARINGTOWN	1	0	
			WESTBURY	41	0.5	
			WILLISTON PARK	2	0.5	
			aLBERTSON	1	0	
			albertson	1	0	
	1		0			
<b>Hwy - Snow and Ice Control</b>			<b>256</b>	<b>0.4</b>		
Hwy - Street Drainage / Flooding	ALBERTSON		1	0		
	MANHASSET		1	1.0		

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Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	NEW HYDE PARK	4	0.5	
			PORT WASHINGTON	1	1.0	
			ROSLYN	1	3.0	
			ROSLYN HEIGHTS	1	1.0	
		<b>Hwy - Street Drainage / Flooding</b>			<b>9</b>	<b>0.9</b>
		Hwy - Street Painting	NEW HYDE PARK	1	15.0	
		<b>Hwy - Street Painting</b>			<b>1</b>	<b>15.0</b>
		Hwy - Street Sign - New Request	GARDEN CITY PARK	1	0	
			GREAT NECK	2	0	
			MANHASSET	1	0	
			NEW HYDE PARK	1	0	
			WESTBURY	2	1.5	
		<b>Hwy - Street Sign - New Request</b>			<b>7</b>	<b>0.4</b>
		Hwy - Street Sign - Remove	WESTBURY	1	3.0	
		<b>Hwy - Street Sign - Remove</b>			<b>1</b>	<b>3.0</b>
		Hwy - Street Sign - Repair / Replace	ALBERTSON	3	3.7	
			CARLE PLACE	1	10.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	3	2.3	
			GREAT NECK	1	1.0	
			MANHASSET	5	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	2.0	
			ROSLYN HEIGHTS	3	0.7	
			UNIVERSITY GARDENS	1	2.0	
			WESTBURY	2	3.5	
			<b>Hwy - Street Sign - Repair / Replace</b>			<b>25</b>
		Hwy - Street Sweeping / Cleaning	CARLE PLACE	1	0	
			NEW HYDE PARK	1	0	
PORT WASHINGTON	1		3.0			
ROSLYN HEIGHTS	1		0			
<b>Hwy - Street Sweeping / Cleaning</b>			<b>4</b>	<b>0.8</b>		
Hwy - Telephone/Utility Pole	CARLE PLACE	1	0			
	GLENWOOD LANDING	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Telephone/Utility Pole	MANORHAVEN	1	0	
			NEW HYDE PARK	2	2.0	
			WESTBURY	1	5.0	
		<b>Hwy - Telephone/Utility Pole</b>			<b>6</b>	<b>1.5</b>
		Hwy - Tree Branch / Debris Pickup	GREAT NECK	1	0	
			MANHASSET	1	0	
			NEW HYDE PARK	6	1.5	
			PORT WASHINGTON	3	3.3	
			ROSLYN HEIGHTS	2	2.0	
		<b>Hwy - Tree Branch / Debris Pickup</b>			<b>13</b>	<b>1.8</b>
		Hwy - Tree Fallen - Emergency	ROSLYN HEIGHTS	1	4.0	
		<b>Hwy - Tree Fallen - Emergency</b>			<b>1</b>	<b>4.0</b>
		Hwy - Tree Planting	GREAT NECK	1	0	
			MANHASSET	9	0.1	
			NEW HYDE PARK	2	0	
			ROSLYN HEIGHTS	3	0	
		<b>Hwy - Tree Planting</b>			<b>15</b>	<b>0.1</b>
		Hwy - Tree Stump Removal	ALBERTSON	2	0	
			GREAT NECK	2	0.5	
			HERRICKS	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	1.0	
			PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
			port washington	1	0	
		<b>Hwy - Tree Stump Removal</b>			<b>16</b>	<b>0.2</b>
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	2	0	
			CARLE PLACE	3	0.7	
			GREAT NECK	1	0	
			MANHASSET	4	0	
			NEW HYDE PARK	22	1.5	
PORT WASHINGTON	9		0.8			
WESTBURY	2		7.0			
WILLISTON PARK	1		0			
port washington	1		0			
<b>Hwy - Tree Trimming / Removal Inspection</b>			<b>45</b>	<b>1.2</b>		
<b>Highway Department</b>			<b>558</b>	<b>0.9</b>		

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Cable Break	CARLE PLACE	2	0		
			CARLEPLACE	1	0		
			NEW HYDE PARK	1	0		
			ROSLYN HEIGHTS	1	7.0		
		<b>Street Light - Cable Break</b>				<b>5</b>	<b>1.4</b>
		Street Light - Cycles On / Off			CARLE PLACE	3	0
					GARDEN CITY PARK	1	6.0
					GREAT NECK	2	0.5
					GREATNECK	2	0.5
					NEW CASSEL	2	11.0
					NEW HYDE PARK	8	0.8
					NEW HYDEPARK	1	0
					NHP	2	0
					PORT WASHINGTON	5	1.2
					ROSLYN	7	2.1
					ROSLYN HEIGHTS	6	4.0
					WESTBURY	5	0
					port washington	1	0
						1	0
					<b>Street Light - Cycles On / Off</b>		
		Street Light - Fixture Problem			ALBERTSON	1	0
					GREAT NECK	1	0
					MANHASSET HILLS	2	5.5
					NEW HYDE PARK	1	8.0
					PORT WASHINGTON	1	0
					PT WASHINGTON	1	0
		<b>Street Light - Fixture Problem</b>				<b>7</b>	<b>2.7</b>
		Street Light - Light Out (Single)			new hyde park	1	0
					ALBERTSON	7	2.6
CARLE PLACE	4				5.0		
GREAT NECK	15				2.5		
MANHASSET	9				0.7		
MANHASSET HILLS	1				1.0		
MINEOLA	1				10.0		
NEW CASSEL	3				0		
NEW CASSWL	1				0		
NEW HYDE PARK	33				4.6		
NEWHYDE PARK	1				0		
NO NEW HYDE	4				5.2		

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	PARK					
			PORT WASHINGTON	12	3.9			
			ROSLYN	4	0			
			ROSLYN HEIGHTS	15	6.1			
			RUSSELL GARDENS	1	8.0			
			SEARINGTOWN	1	0			
			WESTBURY	10	4.5			
			carle place	4	0			
			manhasset	1	4.0			
			new cassel	2	0			
				1	0			
		<b>Street Light - Light Out (Single)</b>				<b>131</b>	<b>3.5</b>	
		Street Light - Lights Out (Multiple)	ALBERTSON	4	2.8			
			CARLE PLACE	5	0			
			GREAT NECK	7	2.0			
			HERRICKS	3	5.0			
			MANHASSET	1	0			
			MINEOLA	1	6.0			
			NEW CASSEL	1	0			
			NEW HYDE PARK	18	5.1			
			NEWHYDE PARK	2	0			
			PORT WASHINGTON	10	5.1			
			PT WASHINGTON	1	0			
			ROSLYN	2	5.0			
			ROSLYN HEIGHTS	8	0.8			
			SEARINGTOWN	1	0			
			WESTBURY	2	2.5			
			port washington	1	13.0			
			<b>Street Light - Lights Out (Multiple)</b>				<b>67</b>	<b>3.3</b>
			Street Light - Mark Out	MANHASSET	1	2.0		
		ALBERTSON		6	3.0			
		CARLE PLACE		11	1.5			
		GREAT NECK		2	7.0			
HERRICKS	2	5.0						
MANHASSET	7	5.0						
N NEW HYDE PARK	1	0						
NEW HYDE PARK	25	4.6						
NORTH NEW HYDE PARK	1	9.0						
PORT	16	6.1						

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	WASHINGTON			
			PT WASHINGTON	1	4.0	
			ROSLYN	2	1.5	
			ROSLYN HEIGHTS	22	6.0	
			SEARINGTOWN	3	6.0	
			searingtown	1	0	
		<b>Street Light - Mark Out</b>			<b>101</b>	<b>4.7</b>
		Street Light - Misc Problems	NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	4.3	
		<b>Street Light - Misc Problems</b>			<b>4</b>	<b>3.2</b>
		Street Light - On During Day	ALBERTSON	2	8.0	
			CARLE PLACE	1	4.0	
			GREAT NECK	2	3.0	
			MANHASSET HILLS	1	6.0	
			NEW HYDE PARK	12	7.4	
			NHP	1	0	
			ROSLYN	1	10.0	
			ROSLYN HEIGHTS	1	4.0	
		<b>Street Light - On During Day</b>			<b>21</b>	<b>6.4</b>
	Street Light - Pole Problem	GREAT NECK	2	0		
		MANHASSET	1	0		
ROSLYN HEIGHTS		2	5.0			
		1	0			
<b>Street Light - Pole Problem</b>			<b>6</b>	<b>1.7</b>		
<b>Street Lighting District</b>			<b>388</b>	<b>3.7</b>		
<b>Department of Public Works</b>				<b>947</b>	<b>2.0</b>	
Housing Authority	Housing Authority	Housing - Appliance	GREAT NECK	1	2.0	
			MANHASSET	1	1.0	
		<b>Housing - Appliance</b>			<b>2</b>	<b>1.5</b>
		Housing - Electrical	GREAT NECK	2	4.5	
			WESTBURY	4	2.0	
		<b>Housing - Electrical</b>			<b>6</b>	<b>2.8</b>
		Housing - High Priority SR	WESTBURY	2	0.5	
		<b>Housing - High Priority SR</b>			<b>2</b>	<b>0.5</b>
		Housing - Misc SR	GREAT NECK	2	4.0	
			MANHASSET	1	6.0	
			WESTBURY	3	1.7	
<b>Housing - Misc SR</b>			<b>6</b>	<b>3.2</b>		

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Housing Authority	Housing Authority	Housing - Pest Control	GREAT NECK	1	7.0		
			MANHASSET	1	5.0		
		<b>Housing - Pest Control</b>			<b>2</b>	<b>6.0</b>	
		Housing - Plumbing	GREAT NECK	3	3.0		
			MANHASSET	1	2.0		
			WESTBURY	2	0		
		<b>Housing - Plumbing</b>			<b>6</b>	<b>1.8</b>	
		<b>Housing Authority</b>			<b>24</b>	<b>2.6</b>	
		<b>Housing Authority</b>				<b>24</b>	<b>2.6</b>
		Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		2	0
<b>HR - Call Back Request</b>				<b>2</b>	<b>0</b>		
HR - Medical and Insurance Benefits				1	0		
<b>HR - Medical and Insurance Benefits</b>				<b>1</b>	<b>0</b>		
HR - Misc SR				1	0		
<b>HR - Misc SR</b>				<b>1</b>	<b>0</b>		
HR - Personnel and Employment				1	0		
<b>HR - Personnel and Employment</b>				<b>1</b>	<b>0</b>		
<b>Human Resources and Finance</b>				<b>5</b>	<b>0</b>		
<b>Human Resources and Finance</b>							
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	EAST WILLISTON	1	0		
			GARDEN CITY	1	1.0		
			GARDEN CITY PARK	1	1.0		
			GREAT NECK	3	0		
			GREAT NECK PLAZA	1	0		
			MANHASSET	1	0		
			MINEOLA	2	2.5		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	3	2.7		
			WESTBURY	3	1.3		
			WILLISTON PARK	1	0		
			<b>OIC - From Transfer</b>			<b>18</b>	<b>1.1</b>
			OIC - Inter Municipal SR	ALBERTSON	2	0.5	
		CARLE PLACE		2	0.5		
		FLORAL PARK		1	9.0		
		FLOWER HILL		1	0		
		GARDEN CITY PARK		1	0		
		GREAT NECK		26	2.3		
		GREAT NECK ESTATES	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	GREAT NECK PLAZA	5	0.8
			HERRICKS	2	0
			MANHASSET	10	1.1
			MINEOLA	9	2.7
			NEW HYDE PARK	9	5.7
			NO NEW HYDE PARK	3	0.7
			PORT WASHINGTON	13	4.0
			ROSLYN	1	6.0
			ROSLYN HEIGHTS	6	1.7
			STEWART MANOR	1	2.0
			THOMASTON	1	0
			WESTBURY	6	4.7
			WILLISTON PARK	3	2.3
				13	1.5
				<b>OIC - Inter Municipal SR</b>	<b>116</b>
	<b>Inter Municipal Affairs</b>	<b>134</b>	<b>2.3</b>		
<b>Inter Municipal Affairs</b>				<b>134</b>	<b>2.3</b>
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		3	0
		<b>Park - Call Back Request</b>		<b>3</b>	<b>0</b>
		Park - General Complaint		1	2.0
		<b>Park - General Complaint</b>		<b>1</b>	<b>2.0</b>
		Park - Miscellaneous		1	0
		<b>Park - Miscellaneous</b>		<b>1</b>	<b>0</b>
		Park - Park Facilities Maintenance		4	1.0
		<b>Park - Park Facilities Maintenance</b>		<b>4</b>	<b>1.0</b>
		Park - Park Lights		1	1.0
		<b>Park - Park Lights</b>		<b>1</b>	<b>1.0</b>
		Park - Park Maintenance Projects		2	1.5
		<b>Park - Park Maintenance Projects</b>		<b>2</b>	<b>1.5</b>
		Park - Park Permit Application Request		7	0
		<b>Park - Park Permit Application Request</b>		<b>7</b>	<b>0</b>
		Park - Park and Recreation Literature Request		1	0
<b>Park - Park and Recreation Literature Request</b>		<b>1</b>	<b>0</b>		
	<b>Parks and Recreation Department</b>	<b>20</b>	<b>0.5</b>		
<b>Parks and Recreation Department</b>				<b>20</b>	<b>0.5</b>

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		4	5.2	
		<b>BZA - Questions needing Answers</b>		<b>4</b>	<b>5.2</b>	
	<b>Board of Zoning Appeals</b>			<b>4</b>	<b>5.2</b>	
	Building Department	Bldg - Application Status	CARLE PLACE		1	2.0
			<b>Bldg - Application Status</b>		<b>1</b>	<b>2.0</b>
		Bldg - Call Back			5	6.6
			<b>Bldg - Call Back</b>		<b>5</b>	<b>6.6</b>
		Bldg - Certificate Status	NEW HYDE PARK		1	0
			<b>Bldg - Certificate Status</b>		<b>1</b>	<b>0</b>
		Bldg - Construction Complaint	ALBERTSON		1	0
			GREAT NECK		1	0
			NEW HYDE PARK		3	10.0
			PORT WASHINGTON		3	4.7
			ROSLYN HEIGHTS		1	10.0
		<b>Bldg - Construction Complaint</b>			<b>9</b>	<b>6.0</b>
		Bldg - From Transfer	GREAT NECK		2	5.5
			PORT WASHINGTON		1	0
		<b>Bldg - From Transfer</b>			<b>3</b>	<b>3.7</b>
		Bldg - General Question Needs Answers			98	2.4
		<b>Bldg - General Question Needs Answers</b>			<b>98</b>	<b>2.4</b>
		Bldg - Housing Complaint	NEW HYDE PARK		2	9.0
			PORT WASHINGTON		2	0
		<b>Bldg - Housing Complaint</b>			<b>4</b>	<b>4.5</b>
		Bldg - Illegal Housing	ALBERTSON		1	0
			CARLE PLACE		1	0
			GREAT NECK		1	0
	NEW HYDE PARK			2	4.5	
	PORT WASHINGTON			2	0	
	WESTBURY			4	0	
	<b>Bldg - Illegal Housing</b>			<b>11</b>	<b>0.8</b>	
	Bldg - Inspection Request	CARLE PLACE		1	2.0	
		GREAT NECK		1	17.0	
ROSLYN			1	0		
ROSLYN HEIGHTS			1	2.0		
<b>Bldg - Inspection Request</b>			<b>4</b>	<b>5.2</b>		
Bldg - Permit Question Needs Answers			10	2.1		
<b>Bldg - Permit Question Needs Answers</b>			<b>10</b>	<b>2.1</b>		

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Retaining Wall	ROSLYN	1	0	
		<b>Bldg - Retaining Wall</b>			<b>1</b>	<b>0</b>
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	1.0	
			CARLE PLACE	1	0	
			HERRICKS	1	0	
			MANHASSET	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	2.3	
		<b>Bldg - Suspect Work Without a Permit</b>			<b>8</b>	<b>1.0</b>
		<b>Building Department</b>			<b>155</b>	<b>2.7</b>
	Planning Department	Planning - Call Back Request		4	0	
		<b>Planning - Call Back Request</b>			<b>4</b>	<b>0</b>
		Planning - Questions needing Answers	MANHASSET	2	0	
				1	0	
		<b>Planning - Questions needing Answers</b>			<b>3</b>	<b>0</b>
		Planning - Subdivision of Land	GREAT NECK	1	0	
	<b>Planning - Subdivision of Land</b>			<b>1</b>	<b>0</b>	
	<b>Planning Department</b>			<b>8</b>	<b>0</b>	
	<b>Planning and Building Department</b>				<b>167</b>	<b>2.6</b>
	Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	1	0
FARMINGDALE				1	0	
GREAT NECK				7	0.6	
MINEOLA				4	2.0	
NEW HYDE PARK				2	1.0	
PORT WASHINGTON				5	0.6	
ROSLYN				4	0.8	
ROSLYN HEIGHTS				1	1.0	
WILLISTON PARK				2	0	
<b>PI - Call Back Request</b>					<b>27</b>	<b>0.8</b>
PI - Cancellation			ALBERTSON	1	0	
			NEW HYDE PARK	2	0	
<b>PI - Cancellation</b>				<b>3</b>	<b>0</b>	
PI - Caregiver Support			GREAT NECK	6	2.7	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	3.0	
			ROSLYN	2	1.5	
	ROSLYN HEIGHTS	2	0			
<b>PI - Caregiver Support</b>			<b>13</b>	<b>2.0</b>		
PI - Exercise Program Registration	ALBERTSON	8	2.1			

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Exercise Program Registration	CARLE PLACE	20	0.0	
			GREAT NECK	9	0.3	
			MANHASSET	3	0	
			MINEOLA	18	0.2	
			NEW HYDE PARK	49	0.2	
			OLD WESTBURY	2	0	
			PORT WASHINGTON	49	0.5	
			ROSLYN	6	0	
			ROSLYN HEIGHTS	19	0.1	
			WESTBURY	27	0.2	
			WILLISTON PARK	9	0.7	
				1	0	
			<b>PI - Exercise Program Registration</b>			<b>220</b>
		PI - Financial Assistance	FLORAL PARK	1	3.0	
			MANHASSET	1	0	
		<b>PI - Financial Assistance</b>			<b>2</b>	<b>1.5</b>
		PI - Food and Hunger	GREAT NECK	1	0	
			PORT WASHINGTON	1	1.0	
		<b>PI - Food and Hunger</b>			<b>2</b>	<b>0.5</b>
		PI - Health Chat/Event Registration	CARLE PLACE	2	0	
			GREAT NECK	3	0	
			GREAT NECK PLAZA	1	0	
			MINEOLA	1	0	
			NEW HYDE PARK	17	0	
			PORT WASHINGTON	1	0	
			WESTBURY	5	0	
			WILLISTON PARK	4	0	
		<b>PI - Health Chat/Event Registration</b>			<b>34</b>	<b>0</b>
		PI - Health and Mental Health	CARLE PLACE	1	1.0	
			GREAT NECK	19	1.9	
			MINEOLA	5	0.8	
			NEW HYDE PARK	4	1.0	
			PORT WASHINGTON	4	1.5	
			ROSLYN	2	0	
ROSLYN HEIGHTS	3		0.3			
WESTBURY	1		4.0			
WILLISTON PARK	3		0.7			
<b>PI - Health and Mental Health</b>			<b>42</b>	<b>1.4</b>		

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Household Maintenance	CARLE PLACE	1	1.0	
			GREAT NECK	2	1.0	
			MANHASSET	1	1.0	
			MINEOLA	1	3.0	
			NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	3	0	
			ROSLYN	1	0	
			WESTBURY	1	0	
		<b>PI - Household Maintenance</b>			<b>12</b>	<b>0.7</b>
		PI - Membership Registration	ALBERTSON	5	0	
				CARLE PLACE	5	0
				FLORAL PARK	1	0
				GLENWOOD LANDING	1	0
				GREAT NECK	22	0
				GREAT NECK PLAZA	1	0
				MANHASSET	7	0
				MINEOLA	16	0
				NEW HYDE PARK	31	0
				NORTH HILLS	1	0
				OLD WESTBURY	1	0
				PORT WASHINGTON	19	0
				PORTWASHINGTON	1	0
				ROSLYN	4	0
				ROSLYN HEIGHTS	6	0
				WESTBURY	16	0
		WILLISTON PARK	10	0		
			1	0		
		<b>PI - Membership Registration</b>			<b>148</b>	<b>0</b>
		PI - Miscellaneous	CARLE PLACE	1	0	
				GREAT NECK	7	2.3
				MANHASSET	3	0.3
				MINEOLA	3	0
				NEW HYDE PARK	9	0.3
OLD WESTBURY	1			4.0		
PORT WASHINGTON	2			2.5		
ROSLYN	3			1.0		
ROSLYN HEIGHTS	2			0		
VALLEY STREAM	1			1.0		

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Miscellaneous	WESTBURY	5	1.0	
			WILLISTON PARK	1	1.0	
				2	0.5	
		<b>PI - Miscellaneous</b>			<b>40</b>	<b>1.0</b>
		PI - NORC SR	NEW HYDE PARK	7	0.3	
		<b>PI - NORC SR</b>			<b>7</b>	<b>0.3</b>
		PI - No Heat emergency (Excl Housing Authority)	NEW HYDE PARK	1	0	
			WESTBURY	2	1.5	
		<b>PI - No Heat emergency (Excl Housing Authority)</b>			<b>3</b>	<b>1.0</b>
		PI - Support Group Registration	NEW HYDE PARK	1	6.0	
		<b>PI - Support Group Registration</b>			<b>1</b>	<b>6.0</b>
		PI - Taxi Service	great neck	3	0	
			ALBERTSON	29	0	
			CARLE PLACE	32	0	
			EAST HILLS	3	0	
			FLORAL PARK	8	0	
			FLOWER HILL	2	0	
			GARDEN CITY	1	0	
			GARDEN CITY PARK	1	0	
			GLENNWOOD LANDING	1	0	
			GLENWOOD LANDING	12	0	
			GREAT NECK	456	0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	6	0	
			MANHASSET	112	0	
			MINEOLA	94	0.0	
			NEW HYDE PARK	150	0.0	
			NORTH HILLS	7	0	
			NORTH NEW HYDE PARK	1	0	
			OLD WESTBURY	9	0	
			PORT WASHINGTON	1	0	
			PORT WASHINGTON	284	0	
			PORT WASHINGTON,	1	0	
PORTWASHINGTON	1		0			
ROSLYN	58	0				

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days					
Project Independence	Project Independence	PI - Taxi Service	ROSLYN HEIGHTS	138	0					
			WESTBURY	95	0					
			WILLISTON PARK	42	0					
		<b>PI - Taxi Service</b>				<b>1,548</b>	<b>0.0</b>			
		PI - Taxi Service Cancellation			ALBERTSON	4	0			
					CARLE PLACE	7	0			
					FLORAL PARK	1	0			
					FLOWER HILL	1	0			
					GARDEN CITY	1	0			
					GLENWOOD LANDING	1	0			
					GREAT NECK	49	0			
					GRET NECK	1	0			
					MANHASSET	11	0			
					MINEOLA	12	0			
					NEW HYDE PARK	11	0			
					PORT WASHINGTON	18	0			
					ROSLYN	3	0			
					ROSLYN HEIGHTS	5	0			
					WESTBURY	14	0			
					WILLISTON PARK	4	0			
						1	0			
					<b>PI - Taxi Service Cancellation</b>				<b>144</b>	<b>0</b>
					PI - Taxi Service Complaint			GREAT NECK	2	0
								PORT WASHINGTON	1	2.0
		<b>PI - Taxi Service Complaint</b>				<b>3</b>	<b>0.7</b>			
		PI - Transportation/Mobility Mgmt Info			GREAT NECK	7	0			
					MANHASSET	1	0			
					MINEOLA	1	0			
					NEW HYDE PARK	4	0			
					PORT WASHINGTON	5	0.2			
					ROSLYN	1	0			
					ROSLYN HEIGHTS	4	0.2			
					WESTBURY	1	0			
WILLISTON PARK	1				0					
<b>PI - Transportation/Mobility Mgmt Info</b>				<b>25</b>	<b>0.1</b>					

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Volunteer	NEW HYDE PARK	1	0	
			ROSLYN	1	0	
			<b>PI - Volunteer</b>	<b>2</b>	<b>0</b>	
	<b>Project Independence</b>			<b>2,276</b>	<b>0.1</b>	
<b>Project Independence</b>				<b>2,276</b>	<b>0.1</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	ALBERTSON	2	0	
			CARLE PLACE	2	0	
			FLORAL PARK	3	0	
			GREAT NECK	14	0	
			GREENVALE	1	0	
			MANHASSET	5	0	
			MINEOLA	6	0	
			NEW HYDE PARK	12	0	
			PORT WASHINGTON	4	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	5	0	
			WESTBURY	6	0	
			WILLISTON PARK	1	0	
					<b>Tax - Duplicate Bill or Receipt</b>	<b>62</b>
<b>Receiver of Taxes</b>			<b>62</b>	<b>0</b>		
<b>Receiver of Taxes</b>				<b>62</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		15	2.1	
					<b>15</b>	<b>2.1</b>
		SWMA - Carting Complaints	GREAT NECK	2	1.5	
			GREENVALE	1	2.0	
			MANHASSET	2	4.0	
			NEW HYDE PARK	7	1.6	
			PORT WASHINGTON	5	2.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	1.0	
			SEARINGTOWN	1	1.0	
			WESTBURY	3	1.0	
				<b>SWMA - Carting Complaints</b>	<b>24</b>	<b>1.7</b>
		SWMA - Container without License / Permit	GREAT NECK	1	0	
			MANHASSET	1	7.0	
NEW HYDE PARK	1		15.0			
PORT WASHINGTON	1		0			
		<b>SWMA - Container without License / Permit</b>	<b>4</b>	<b>5.5</b>		
SWMA - Garbage Not Picked Up	FLORAL PARK	1	3.0			

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	GREAT NECK	2	0	
			NEW HYDE PARK	3	4.3	
			PORT WASHINGTON	3	4.0	
			ROSLYN HEIGHTS	2	1.0	
			WESTBURY	2	2.5	
		<b>SWMA - Garbage Not Picked Up</b>			<b>13</b>	<b>2.7</b>
		SWMA - Request for Public Trash Can	ALBERTSON	1	1.0	
	<b>SWMA - Request for Public Trash Can</b>			<b>1</b>	<b>1.0</b>	
	<b>Solid Waste Management</b>				<b>57</b>	<b>2.3</b>
	Sustainability Department	SWMA - Power Up Communities	CARLE PLACE	1	7.0	
			PORT WASHINGTON	1	15.0	
		<b>SWMA - Power Up Communities</b>			<b>2</b>	<b>11.0</b>
		SWMA - Rain Barrel	GREAT NECK	1	2.0	
		<b>SWMA - Rain Barrel</b>			<b>1</b>	<b>2.0</b>
		SWMA - Recycling / STOP Call Back		1	16.0	
		<b>SWMA - Recycling / STOP Call Back</b>			<b>1</b>	<b>16.0</b>
	<b>Sustainability Department</b>				<b>4</b>	<b>10.0</b>
<b>Solid Waste Management</b>				<b>61</b>	<b>2.8</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	GREAT NECK	3	0	
			NEW HYDE PARK	1	0	
		<b>311 - PSEG Power Outage</b>			<b>4</b>	<b>0</b>
		311 - SR Constituent Follow-up		51	0	
		<b>311 - SR Constituent Follow-up</b>			<b>51</b>	<b>0</b>
		311 - Street Repaving Schedule Inquiry	MANHASSET	1	0	
	<b>311 - Street Repaving Schedule Inquiry</b>			<b>1</b>	<b>0</b>	
	<b>311 Call Center</b>				<b>56</b>	<b>0</b>
	Supervisor's Office	SupV - ADA Compliance	GREAT NECK	1	0	
			<b>SupV - ADA Compliance</b>			<b>1</b>
		SupV - Airplane	EAST HILLS	1	0	
			NEW HYDE PARK	2	0	
			PORT WASHINGTON	7	0	
			ROSLYN	1	0	
ROSLYN HEIGHTS			1	0		
<b>SupV - Airplane</b>			<b>12</b>	<b>0</b>		
SupV - Complaint - Other Employee		WESTBURY	1	0		
		1	1.0			
<b>SupV - Complaint - Other Employee</b>			<b>2</b>	<b>0.5</b>		
SupV - Helicopter	GREAT NECK	4	0			
	MANHASSET	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	NEW HYDE PARK	4	0	
			WILLISTON PARK	1	0	
		<b>SupV - Helicopter</b>			<b>10</b>	<b>0</b>
		SupV - Thank You from Constituent	ALBERTSON	4	0	
			CARLE PLACE	1	0	
			FLORAL PARK	1	0	
			MANHASSET	2	0	
			NEW HYDE PARK	3	0	
			PORT WASHINGTON	5	0	
			WESTBURY	1	0	
				1	0	
		<b>SupV - Thank You from Constituent</b>			<b>18</b>	<b>0</b>
		SupV - Townstat Call Back	MANHASSET	1	0	
		<b>SupV - Townstat Call Back</b>			<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>				<b>44</b>	<b>0.0</b>	
<b>Supervisor's Office</b>				<b>100</b>	<b>0.0</b>	
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		1	0	
		<b>Town Clerk - Bingo &amp; Games of Chance</b>			<b>1</b>	<b>0</b>
		Town Clerk - Birth Certificate		128	0	
		<b>Town Clerk - Birth Certificate</b>			<b>128</b>	<b>0</b>
		Town Clerk - Codebook Supplement		1	0	
		<b>Town Clerk - Codebook Supplement</b>			<b>1</b>	<b>0</b>
		Town Clerk - Contracts & Bids		1	0	
		<b>Town Clerk - Contracts &amp; Bids</b>			<b>1</b>	<b>0</b>
		Town Clerk - Death Certificate		65	0	
		<b>Town Clerk - Death Certificate</b>			<b>65</b>	<b>0</b>
		Town Clerk - Dog License		49	0	
		<b>Town Clerk - Dog License</b>			<b>49</b>	<b>0</b>
		Town Clerk - Domestic Partnership		2	0	
		<b>Town Clerk - Domestic Partnership</b>			<b>2</b>	<b>0</b>
		Town Clerk - Filming Permit		6	0	
		<b>Town Clerk - Filming Permit</b>			<b>6</b>	<b>0</b>
		Town Clerk - Fishing License		1	0	
		<b>Town Clerk - Fishing License</b>			<b>1</b>	<b>0</b>
		Town Clerk - Landscaping License		3	0	
		<b>Town Clerk - Landscaping License</b>			<b>3</b>	<b>0</b>
Town Clerk - Liquor License		1	0			
<b>Town Clerk - Liquor License</b>			<b>1</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

January 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Marriage Certificate		26	0
		<b>Town Clerk - Marriage Certificate</b>		<b>26</b>	<b>0</b>
		Town Clerk - Marriage License		23	0
		<b>Town Clerk - Marriage License</b>		<b>23</b>	<b>0</b>
		Town Clerk - Miscellaneous		14	0
		<b>Town Clerk - Miscellaneous</b>		<b>14</b>	<b>0</b>
		Town Clerk - Parade Application		1	0
		<b>Town Clerk - Parade Application</b>		<b>1</b>	<b>0</b>
		Town Clerk - Parking Restrictions Removal Request		8	0
		<b>Town Clerk - Parking Restrictions Removal Request</b>		<b>8</b>	<b>0</b>
		Town Clerk - Peddler License		5	0
		<b>Town Clerk - Peddler License</b>		<b>5</b>	<b>0</b>
		Town Clerk - Secondhand Dealer License		2	0
		<b>Town Clerk - Secondhand Dealer License</b>		<b>2</b>	<b>0</b>
		Town Clerk - Solid Waste Management License		4	0
		<b>Town Clerk - Solid Waste Management License</b>		<b>4</b>	<b>0</b>
		Town Clerk - Taxi and Limousine License		6	0
		<b>Town Clerk - Taxi and Limousine License</b>		<b>6</b>	<b>0</b>
		Town Clerk - Tow Truck License		2	0
<b>Town Clerk - Tow Truck License</b>		<b>2</b>	<b>0</b>		
	<b>Town Clerk</b>			<b>349</b>	<b>0</b>
<b>Town Clerk</b>				<b>349</b>	<b>0</b>
<b>Summary</b>				<b>4,771</b>	<b>0.9</b>