

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>GREAT NECK</b>				<b>1</b>	<b>0</b>
Greenvale	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>Greenvale</b>				<b>1</b>	<b>0</b>
New Cassell	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	3.0
		<b>Highway Department</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
<b>New Cassell</b>				<b>1</b>	<b>3.0</b>
New hyde park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
<b>New hyde park</b>				<b>1</b>	<b>0</b>
ROSLYN	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Light Out (Single)	2	0
		<b>Street Lighting District</b>		<b>4</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>4</b>	<b>0</b>
<b>ROSLYN</b>				<b>4</b>	<b>0</b>
ROSLYN	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
		<b>Highway Department</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>1.0</b>
<b>ROSLYN</b>				<b>1</b>	<b>1.0</b>
WESTBURY	Department of Public Works	Highway Department	Hwy - Street Painting	2	0
		<b>Highway Department</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>
<b>WESTBURY</b>				<b>2</b>	<b>0</b>
albertson	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	6.0
		<b>Adminstrative Services</b>		<b>1</b>	<b>6.0</b>
	<b>Adminstrative Services</b>			<b>1</b>	<b>6.0</b>
<b>albertson</b>				<b>1</b>	<b>6.0</b>
carle place	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	20.0
		<b>Street Lighting District</b>		<b>1</b>	<b>20.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>20.0</b>
<b>carle place</b>				<b>1</b>	<b>20.0</b>

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City	Department Description	Group Description	Type Description	Count	Response Days
elmont	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>5.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>5.0</b>
<b>elmont</b>				<b>1</b>	<b>5.0</b>
floral park	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>floral park</b>				<b>1</b>	<b>0</b>
great neck	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	6.0
		<b>Highway Department</b>		<b>1</b>	<b>6.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>6.0</b>
	Project Independence	Project Independence	PI - Miscellaneous	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>great neck</b>				<b>2</b>	<b>3.0</b>
manhasset	Department of Public Works	Street Lighting District	Street Light - On During Day	1	7.0
		<b>Street Lighting District</b>		<b>1</b>	<b>7.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>7.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	8.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>8.0</b>
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>8.0</b>	
<b>manhasset</b>				<b>2</b>	<b>7.5</b>
new hyde park	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - On During Day	1	11.0
	<b>Street Lighting District</b>		<b>1</b>	<b>11.0</b>	
<b>Department of Public Works</b>			<b>2</b>	<b>5.5</b>	
<b>new hyde park</b>				<b>2</b>	<b>5.5</b>
roslyn	Department of Public Works	Highway Department	Hwy - Street Painting	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>1.0</b>
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>	
<b>roslyn</b>				<b>2</b>	<b>0.5</b>
roslyn heights	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	11.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>11.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>11.0</b>
<b>roslyn heights</b>				<b>1</b>	<b>11.0</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
searingtown	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	12.0
		<b>Street Lighting District</b>		<b>1</b>	<b>12.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>12.0</b>	
<b>searingtown</b>				<b>1</b>	<b>12.0</b>
westbury	Department of Public Works	Highway Department	Hwy - Street Painting	3	0
		<b>Highway Department</b>		<b>3</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>3</b>	<b>0</b>	
<b>westbury</b>				<b>3</b>	<b>0</b>
herricks	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	8.0
		<b>Parking Enforcement</b>		<b>1</b>	<b>8.0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>8.0</b>	
<b>herricks</b>				<b>1</b>	<b>8.0</b>
new castle	Department of Public Works	Highway Department	Hwy - Pothole	1	2.0
		<b>Highway Department</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>2.0</b>	
<b>new castle</b>				<b>1</b>	<b>2.0</b>
new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	4	4.8
		<b>Street Lighting District</b>		<b>4</b>	<b>4.8</b>
	<b>Department of Public Works</b>		<b>4</b>	<b>4.8</b>	
<b>new hyde park</b>				<b>4</b>	<b>4.8</b>
port washington	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>0</b>	
<b>port washington</b>				<b>1</b>	<b>0</b>
great neck	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>great neck</b>				<b>1</b>	<b>0</b>
new hyde park	Department of Public Works	Street Lighting District	Street Light - On During Day	1	11.0
		<b>Street Lighting District</b>		<b>1</b>	<b>11.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>11.0</b>	
<b>new hyde park</b>				<b>1</b>	<b>11.0</b>
ALBERTSON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		<b>Community Services</b>		<b>3</b>	<b>0</b>
	<b>Community Services</b>		<b>3</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	13.0
		<b>Animal Shelter</b>		<b>1</b>	<b>13.0</b>
		Cat Shelter	Cat Shelter - Feral Cats	4	8.5
		<b>Cat Shelter</b>		<b>4</b>	<b>8.5</b>
Code Enforcement	Code - After Hours/Weekend Construction	1	0		
	Code - Animal (except Dog / Cat / Wild life )	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Safety	Code Enforcement	Code - Fence	3	0	
			Code - Garbage	3	1.3	
			Code - Liquid Discharge Into Street	2	0.5	
			Code - Overgrown Vegetation	1	1.0	
			Code - Unlawful Property Use	1	0	
		<b>Code Enforcement</b>	<b>12</b>	<b>0.5</b>		
		Parking Enforcement	Prkg Enfrc - From Transfer	2	4.5	
		<b>Parking Enforcement</b>	<b>2</b>	<b>4.5</b>		
	<b>Department of Public Safety</b>				<b>19</b>	<b>3.3</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	0
				Hwy - Curb Repair	1	0
				Hwy - Pothole	1	8.0
				Hwy - Street Sign - Repair / Replace	1	3.0
				Hwy - Tree Branch / Debris Pickup	1	1.0
				Hwy - Tree Stump Removal	4	0
				Hwy - Tree Trimming / Removal Inspection	6	1.8
		<b>Highway Department</b>	<b>15</b>	<b>1.5</b>		
		Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	3	12.0
				Street Light - Lights Out (Multiple)	1	0
				Street Light - Mark Out	1	2.0
	<b>Street Lighting District</b>	<b>5</b>	<b>7.6</b>			
	<b>Department of Public Works</b>				<b>20</b>	<b>3.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		<b>Inter Municipal Affairs</b>	<b>1</b>	<b>0</b>		
	<b>Inter Municipal Affairs</b>				<b>1</b>	<b>0</b>
	Planning and Building Department	Building Department	Building Department	Bldg - Construction Complaint	1	10.0
				Bldg - Illegal Housing	1	0
				Bldg - Miscellaneous	1	5.0
				Bldg - Suspect Work Without a Permit	2	0.5
		<b>Building Department</b>	<b>5</b>	<b>3.2</b>		
	<b>Planning and Building Department</b>				<b>5</b>	<b>3.2</b>
	Project Independence	Project Independence	Project Independence	PI - Flu Shot Registration	1	0
				PI - Health Chat/Event Registration	4	0
PI - Health and Mental Health				12	0.3	
PI - Household Maintenance				2	3.0	
PI - Membership Registration				6	0	
PI - Taxi Service				49	0	
PI - Taxi Service Cancellation				2	0	
PI - Taxi Service Complaint				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	0	
			PI - Volunteer	1	0	
	<b>Project Independence</b>			<b>79</b>	<b>0.1</b>	
	<b>Project Independence</b>			<b>79</b>	<b>0.1</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
			<b>Receiver of Taxes</b>	<b>1</b>	<b>0</b>	
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	1.0	
			<b>Solid Waste Management</b>	<b>2</b>	<b>1.0</b>	
	<b>Solid Waste Management</b>			<b>2</b>	<b>1.0</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Thank You from Constituent	1	0	
			<b>Supervisor's Office</b>	<b>2</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>	
<b>ALBERTSON</b>				<b>132</b>	<b>1.1</b>	
Albertson	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0	
			<b>Animal Shelter</b>	<b>1</b>	<b>0</b>	
		Code Enforcement	Code - Sidewalk Obstruction		1	23.0
				<b>Code Enforcement</b>	<b>1</b>	<b>23.0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>11.5</b>	
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	2.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		<b>Highway Department</b>			<b>2</b>	<b>1.0</b>
		Street Lighting District	Street Light - Light Out (Single)		1	11.0
				<b>Street Lighting District</b>	<b>1</b>	<b>11.0</b>
	<b>Department of Public Works</b>			<b>3</b>	<b>4.3</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	12.0	
			<b>Inter Municipal Affairs</b>	<b>1</b>	<b>12.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>12.0</b>	
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0	
			PI - Taxi Service	1	0	
			PI - Taxi Service Cancellation	1	0	
<b>Project Independence</b>			<b>3</b>	<b>0</b>		
<b>Project Independence</b>			<b>3</b>	<b>0</b>		
<b>Albertson</b>				<b>9</b>	<b>5.3</b>	
BAXTER ESTATES	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	13.0	
			<b>Cat Shelter</b>	<b>1</b>	<b>13.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>13.0</b>	
Department of Public Works	Highway Department	Hwy - Catch Basin	1	7.0		
		<b>Highway Department</b>	<b>1</b>	<b>7.0</b>		

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City	Department Description	Group Description	Type Description	Count	Response Days	
BAXTER ESTATES	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	22.0	
			Street Light - Pole Problem	1	0	
		<b>Street Lighting District</b>		<b>2</b>	<b>11.0</b>	
	<b>Department of Public Works</b>			<b>3</b>	<b>9.7</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
			<b>Inter Municipal Affairs</b>	<b>1</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Flu Shot Registration	2	0	
			PI - Taxi Service	11	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Transportation/Mobility Mgmt Info	1	1.0	
			<b>Project Independence</b>	<b>15</b>	<b>0.1</b>	
	<b>Project Independence</b>			<b>15</b>	<b>0.1</b>	
	<b>BAXTER ESTATES</b>				<b>20</b>	<b>2.2</b>
	BELLMORE	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	1.0
<b>Animal Shelter</b>			<b>1</b>	<b>1.0</b>		
<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>		
<b>BELLMORE</b>				<b>1</b>	<b>1.0</b>	
Baxter Estates	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	13.0	
			<b>Inter Municipal Affairs</b>	<b>1</b>	<b>13.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>13.0</b>	
	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	1	0	
			<b>Project Independence</b>	<b>2</b>	<b>0</b>	
	<b>Project Independence</b>			<b>2</b>	<b>0</b>	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>Baxter Estates</b>				<b>4</b>	<b>3.2</b>	
CARLE PLACE	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Misc SR	1	0	
			CommSvc - Seasonal Programs Registration	6	0	
		<b>Community Services</b>		<b>8</b>	<b>0</b>	
	<b>Community Services</b>			<b>8</b>	<b>0</b>	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	11.0	
				<b>2</b>	<b>11.0</b>	
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	2	0	
			Code - Court	1	0	
			Code - From Transfer	1	0	
Code - Garbage	2	0				

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City	Department Description	Group Description	Type Description	Count	Response Days		
CARLE PLACE	Department of Public Safety	Code Enforcement	Code - Miscellaneous	2	11.0		
			Code - Overgrown Vegetation	1	0		
			Code - Property Maintenance	1	0		
			Code - Signs	3	1.7		
		<b>Code Enforcement</b>			<b>13</b>	<b>2.1</b>	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	5.0		
		<b>Parking Enforcement</b>			<b>2</b>	<b>5.0</b>	
	<b>Department of Public Safety</b>				<b>17</b>	<b>3.5</b>	
	Department of Public Works	Highway Department		Hwy - Abandoned Vehicle	1	0	
				Hwy - Miscellaneous	4	2.0	
				Hwy - Sprinkler Damage	1	2.0	
				Hwy - Street Sign - Repair / Replace	3	4.0	
				Hwy - Tree Branch / Debris Pickup	4	2.2	
				Hwy - Tree Fallen - Emergency	1	1.0	
				Hwy - Tree Stump Removal	2	0	
				Hwy - Tree Trimming / Removal Inspection	6	2.7	
		<b>Highway Department</b>			<b>22</b>	<b>2.2</b>	
		Street Lighting District			Street Light - Cycles On / Off	1	14.0
					Street Light - Light Out (Single)	9	12.8
					Street Light - Lights Out (Multiple)	1	0
					Street Light - Mark Out	5	7.6
					Street Light - Pole Problem	1	15.0
	<b>Street Lighting District</b>			<b>17</b>	<b>10.7</b>		
<b>Department of Public Works</b>				<b>39</b>	<b>5.9</b>		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.0			
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>3.0</b>		
<b>Inter Municipal Affairs</b>				<b>2</b>	<b>3.0</b>		
Planning and Building Department	Building Department		Bldg - From Transfer	2	2.0		
			Bldg - Illegal Housing	1	0		
			Bldg - Miscellaneous	1	2.0		
	<b>Building Department</b>			<b>4</b>	<b>1.5</b>		
<b>Planning and Building Department</b>				<b>4</b>	<b>1.5</b>		
Project Independence	Project Independence		PI - Exercise Program Registration	1	0		
			PI - Flu Shot Registration	2	0		
			PI - Health Chat/Event Registration	1	0		
			PI - Taxi Service	17	0		
			PI - Taxi Service Cancellation	2	0		
	<b>Project Independence</b>			<b>23</b>	<b>0</b>		
<b>Project Independence</b>				<b>23</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
		<b>311 Call Center</b>		<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>CARLE PLACE</b>				<b>95</b>	<b>3.2</b>
Carle Place	Department of Public Works	Highway Department	Hwy - Curb Repair	1	9.0
			Hwy - Miscellaneous	1	7.0
			Hwy - Pothole	1	3.0
			Hwy - Tree Trimming / Removal Inspection	1	0
	<b>Highway Department</b>		<b>4</b>	<b>4.8</b>	
	Street Lighting District	Street Light - Light Out (Single)	2	12.0	
			Street Light - Mark Out	2	8.5
			<b>Street Lighting District</b>		<b>4</b>
	<b>Department of Public Works</b>		<b>8</b>	<b>7.5</b>	
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
		<b>Building Department</b>		<b>1</b>	<b>0</b>
	<b>Planning and Building Department</b>		<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Taxi Service	12	0
			<b>Project Independence</b>		<b>12</b>
	<b>Project Independence</b>		<b>12</b>	<b>0</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>		
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	4.0	
	<b>Sustainability Department</b>		<b>1</b>	<b>4.0</b>	
<b>Solid Waste Management</b>		<b>1</b>	<b>4.0</b>		
<b>Carle Place</b>				<b>23</b>	<b>2.8</b>
EAST HILLS	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>1.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	6.5
			OIC - Inter Municipal SR	1	3.0
			<b>Inter Municipal Affairs</b>		<b>3</b>
	<b>Inter Municipal Affairs</b>		<b>3</b>	<b>5.3</b>	
	Project Independence	Project Independence	PI - Call Back Request	3	0.3
			PI - Health and Mental Health	1	1.0
			PI - Household Maintenance	1	1.0
PI - Membership Registration			1	0	
PI - Taxi Service			46	0	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
EAST HILLS	Project Independence	Project Independence	PI - Taxi Service Cancellation	4	0	
			PI - Taxi Service Complaint	1	0	
			PI - Transportation/Mobility Mgmt Info	4	0	
	<b>Project Independence</b>			<b>61</b>	<b>0.0</b>	
	<b>Project Independence</b>			<b>61</b>	<b>0.0</b>	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage		1	0
				<b>311 Call Center</b>	<b>1</b>	<b>0</b>
		Supervisor's Office	SupV - Airplane	12	0	
			SupV - Helicopter	1	0	
	<b>Supervisor's Office</b>			<b>13</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>14</b>	<b>0</b>		
<b>EAST HILLS</b>				<b>79</b>	<b>0.3</b>	
EAST WILLISTON	Department of Public Safety	Code Enforcement	Code - Animal (except Dog / Cat / Wild life )	1	11.0	
		<b>Code Enforcement</b>		<b>1</b>	<b>11.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>11.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
			<b>Inter Municipal Affairs</b>	<b>1</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
PI - Taxi Service			2	0		
<b>Project Independence</b>			<b>3</b>	<b>0.3</b>		
<b>Project Independence</b>			<b>3</b>	<b>0.3</b>		
<b>EAST WILLISTON</b>				<b>5</b>	<b>2.4</b>	
ELMONT	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
<b>ELMONT</b>				<b>1</b>	<b>1.0</b>	
East Hills	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
			<b>Community Services</b>		<b>2</b>	<b>0</b>
	<b>Community Services</b>			<b>2</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Misc		1	1.0
				<b>Animal Shelter</b>	<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Flu Shot Registration	1	0	
PI - Membership Registration			3	0		
PI - Miscellaneous			1	3.0		
PI - Taxi Service			31	0		

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
East Hills	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
			PI - Volunteer	1	1.0
	<b>Project Independence</b>			<b>39</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>39</b>	<b>0.1</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0
			<b>Receiver of Taxes</b>		
	<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>
<b>East Hills</b>				<b>47</b>	<b>0.1</b>
East Williston	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		<b>Animal Shelter</b>			<b>1</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Cancellation	1	0
			PI - Health Chat/Event Registration	1	0
			PI - Taxi Service	2	0
	<b>Project Independence</b>			<b>4</b>	<b>0</b>
	<b>Project Independence</b>			<b>4</b>	<b>0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			<b>Receiver of Taxes</b>		
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>East Williston</b>				<b>6</b>	<b>0</b>
FLORAL PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		<b>Community Services</b>			<b>2</b>
	<b>Community Services</b>			<b>2</b>	<b>0</b>
	Project Independence	Project Independence	PI - Household Maintenance	1	0
			PI - Taxi Service	1	0
	<b>Project Independence</b>			<b>2</b>	<b>0</b>
<b>Project Independence</b>			<b>2</b>	<b>0</b>	
<b>FLORAL PARK</b>				<b>4</b>	<b>0</b>
FLORAL PARK CEN	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	2.0
		<b>Code Enforcement</b>			<b>1</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>2.0</b>
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	4.0
		<b>Street Lighting District</b>			<b>1</b>
<b>Department of Public Works</b>			<b>1</b>	<b>4.0</b>	
<b>FLORAL PARK CEN</b>				<b>2</b>	<b>3.0</b>
FLORAL PARK CENTRE	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		<b>Animal Shelter</b>			<b>1</b>
	Code Enforcement	Code Enforcement	Code - Noise	1	7.0
			Code - Odor	1	2.0
<b>Code Enforcement</b>			<b>2</b>	<b>4.5</b>	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CENTRE	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	5.0
		<b>Parking Enforcement</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Safety</b>			<b>4</b>	<b>3.5</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>		
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>FLORAL PARK CENTRE</b>				<b>6</b>	<b>2.3</b>
FLOWER HILL	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>4.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>4.0</b>
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Exercise Program Registration	1	0
			PI - Taxi Service	13	0
	<b>Project Independence</b>			<b>15</b>	<b>0</b>
<b>Project Independence</b>			<b>15</b>	<b>0</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>FLOWER HILL</b>				<b>17</b>	<b>0.2</b>
Floral Park	Department of Public Works	Highway Department	Hwy - Telephone/Utility Pole	1	0
			Hwy - Tree Branch / Debris Pickup	1	0
		<b>Highway Department</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
Project Independence	Project Independence	PI - Taxi Service	4	0	
		PI - Taxi Service Cancellation	2	0	
<b>Project Independence</b>			<b>6</b>	<b>0</b>	
<b>Project Independence</b>			<b>6</b>	<b>0</b>	
<b>Floral Park</b>				<b>9</b>	<b>0</b>
Floral Park Centre	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	2	0
		<b>Highway Department</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>
<b>Floral Park Centre</b>				<b>2</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
Flower Hill	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0	
			Animal Sh - Lost Animal	1	1.0	
		<b>Animal Shelter</b>			<b>2</b>	<b>0.5</b>
		Code Enforcement	Code - Noise	1	1.0	
		<b>Code Enforcement</b>			<b>1</b>	<b>1.0</b>
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	17.0	
	<b>Parking Enforcement</b>			<b>1</b>	<b>17.0</b>	
	<b>Department of Public Safety</b>			<b>4</b>	<b>4.8</b>	
	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0	
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence		PI - Membership Registration	4	0
				PI - Taxi Service	10	0
				PI - Taxi Service Cancellation	1	0
		<b>Project Independence</b>			<b>15</b>	<b>0</b>
<b>Project Independence</b>			<b>15</b>	<b>0</b>		
<b>Flower Hill</b>				<b>20</b>	<b>1.0</b>	
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	6	0	
		<b>Community Services</b>		<b>6</b>	<b>0</b>	
		<b>Community Services</b>			<b>6</b>	<b>0</b>
	Department of Public Safety	Animal Shelter		Animal Sh - Dog Defecation	1	0
				Animal Sh - Misc	1	0
		<b>Animal Shelter</b>			<b>2</b>	<b>0</b>
		Code Enforcement		Code - Animal (except Dog / Cat / Wild life )	1	0
				Code - Commercial Vehicle stored on Residential Property	1	2.0
				Code - Court	3	0
				Code - Miscellaneous	4	4.5
				Code - Noise	2	1.0
				Code - Overgrown Vegetation	2	1.5
				Code - Property Maintenance	2	7.5
	Code - Signs			1	0	
	<b>Code Enforcement</b>			<b>16</b>	<b>2.5</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	3.0		
	<b>Parking Enforcement</b>			<b>2</b>	<b>3.0</b>	
	<b>Department of Public Safety</b>			<b>20</b>	<b>2.3</b>	
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	3.0
Hwy - Curb Repair				1	0	
Hwy - Dead Animal Pickup				3	0.7	
Hwy - Miscellaneous				3	2.3	
Hwy - Plow Damage				1	3.0	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days		
GARDEN CITY PARK	Department of Public Works	Highway Department	Hwy - Pothole	2	12.5		
			Hwy - Street Sign - New Request	1	0		
			Hwy - Street Sign - Repair / Replace	2	0.5		
			Hwy - Street Sweeping / Cleaning	2	3.5		
			Hwy - Tree Branch / Debris Pickup	2	1.5		
			Hwy - Tree Fallen - Emergency	1	3.0		
			Hwy - Tree Planting	1	0		
			Hwy - Tree Stump Removal	4	4.5		
			Hwy - Tree Trimming / Removal Inspection	12	1.3		
		<b>Highway Department</b>			<b>37</b>	<b>2.5</b>	
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	4.0	
				Street Light - Light Out (Single)	5	6.8	
				Street Light - Mark Out	3	7.7	
		<b>Street Lighting District</b>			<b>9</b>	<b>6.8</b>	
		<b>Department of Public Works</b>				<b>46</b>	<b>3.3</b>
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	1.8	
	OIC - Inter Municipal SR			6	1.7		
	<b>Inter Municipal Affairs</b>			<b>10</b>	<b>1.7</b>		
	<b>Inter Municipal Affairs</b>				<b>10</b>	<b>1.7</b>	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0		
			<b>Parks and Recreation Department</b>			<b>1</b>	<b>1.0</b>
	<b>Parks and Recreation Department</b>				<b>1</b>	<b>1.0</b>	
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	0		
			Bldg - Illegal Housing	1	0		
			Bldg - Inspection Request	1	2.0		
			Bldg - Suspect Work Without a Permit	5	2.8		
		<b>Building Department</b>			<b>8</b>	<b>2.0</b>	
<b>Planning and Building Department</b>				<b>8</b>	<b>2.0</b>		
Project Independence	Project Independence	PI - Call Back Request	1	0			
		PI - Exercise Program Registration	2	3.0			
		PI - Flu Shot Registration	3	0			
		PI - Food and Hunger	1	0			
		PI - Health Chat/Event Registration	4	0			
		PI - Health and Mental Health	2	0.5			
		PI - Household Maintenance	1	0			
		PI - Membership Registration	8	0			
		PI - Taxi Service	79	0			
		PI - Taxi Service Cancellation	3	0			
		PI - Taxi Service Complaint	2	0			

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	2	0	
			PI - Volunteer	1	3.0	
	<b>Project Independence</b>			<b>109</b>	<b>0.1</b>	
	<b>Project Independence</b>			<b>109</b>	<b>0.1</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0	
			<b>Receiver of Taxes</b>	<b>5</b>	<b>0</b>	
	<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0	
			<b>Solid Waste Management</b>	<b>1</b>	<b>2.0</b>	
		Sustainability Department	SWMA - Rain Barrel	1	2.0	
		<b>Sustainability Department</b>		<b>1</b>	<b>2.0</b>	
	<b>Solid Waste Management</b>			<b>2</b>	<b>2.0</b>	
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	1	0	
			<b>311 Call Center</b>	<b>1</b>	<b>0</b>	
		Supervisor's Office	SupV - Airplane	1	0	
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>	
	<b>GARDEN CITY PARK</b>				<b>209</b>	<b>1.2</b>
	GREAT NECK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
<b>Community Services</b>				<b>1</b>	<b>0</b>	
<b>Community Services</b>			<b>1</b>	<b>0</b>		
Department of Public Safety		Animal Shelter	Animal Sh - Dog Defecation	1	6.0	
			Animal Sh - Misc	1	0	
			Animal Sh - Unleashed - Stray Dog	1	0	
		<b>Animal Shelter</b>		<b>3</b>	<b>2.0</b>	
		Cat Shelter	Cat Shelter - Feral Cats	2	14.5	
		<b>Cat Shelter</b>		<b>2</b>	<b>14.5</b>	
Code Enforcement			Code - Court	1	0	
			Code - Fence	1	0	
			Code - Garbage	1	6.0	
			Code - Heat / Air Conditioning	1	0	
			Code - Miscellaneous	3	0.3	
			Code - Odor	1	1.0	
			Code - Sidewalk Obstruction	1	0	
			<b>Code Enforcement</b>		<b>9</b>	<b>0.9</b>
<b>Department of Public Safety</b>			<b>14</b>	<b>3.1</b>		
Department of Public Works		Highway Department	Hwy - Dead Animal Pickup	1	6.0	
	Hwy - Manhole Repair		1	0		
	Hwy - Pothole Filled Without Request		3	0		
	Hwy - Street Sign - Repair / Replace		1	0		
	Hwy - Tree Branch / Debris Pickup		1	0		

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Works	Highway Department	Hwy - Tree Planting	5	0.2	
			Hwy - Tree Stump Removal	3	8.7	
			Hwy - Tree Trimming / Removal Inspection	11	1.7	
		<b>Highway Department</b>			<b>26</b>	<b>2.0</b>
		Street Lighting District	Street Light - Cycles On / Off	1	3.0	
			Street Light - Light Out (Single)	7	5.6	
			Street Light - Mark Out	1	10.0	
		<b>Street Lighting District</b>			<b>9</b>	<b>5.8</b>
		<b>Department of Public Works</b>			<b>35</b>	<b>3.0</b>
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	3.3
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>3.3</b>	
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>3.3</b>	
	Planning and Building Department	Building Department	Bldg - Abandoned Property	1	1.0	
			Bldg - Construction Complaint	1	4.0	
			Bldg - Inspection Request	1	0	
			Bldg - Suspect Work Without a Permit	4	2.2	
			Bldg - Unable to Reach Inspector	1	1.0	
		<b>Building Department</b>			<b>8</b>	<b>1.9</b>
	<b>Planning and Building Department</b>			<b>8</b>	<b>1.9</b>	
	Project Independence	Project Independence	PI - Call Back Request	4	1.5	
			PI - Caregiver Support	1	5.0	
			PI - Exercise Program Registration	2	0	
			PI - Financial Assistance	1	0	
			PI - Flu Shot Registration	1	0	
			PI - Health Chat/Event Registration	1	0	
			PI - Health and Mental Health	7	2.6	
PI - Household Maintenance			1	7.0		
PI - Membership Registration			6	0		
PI - Miscellaneous			2	1.0		
PI - Taxi Service			217	0.0		
PI - Taxi Service Cancellation			17	0.1		
PI - Taxi Service Complaint			1	0		
PI - Transportation/Mobility Mgmt Info			3	0		
<b>Project Independence</b>			<b>264</b>	<b>0.2</b>		
<b>Project Independence</b>			<b>264</b>	<b>0.2</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0		
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0
		<b>Solid Waste Management</b>		<b>1</b>	<b>2.0</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>2.0</b>
<b>GREAT NECK</b>				<b>328</b>	<b>0.7</b>
GREAT NECK ESTATES	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	17.0
		<b>Cat Shelter</b>		<b>1</b>	<b>17.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>17.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	4.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>4.5</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>4.5</b>
	Project Independence	Project Independence	PI - Call Back Request	2	3.0
			PI - Flu Shot Registration	2	0
			PI - Health Chat/Event Registration	1	0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	3.0
			PI - Taxi Service	10	0
			PI - Taxi Service Cancellation	1	0
<b>Project Independence</b>			<b>18</b>	<b>0.5</b>	
<b>Project Independence</b>			<b>18</b>	<b>0.5</b>	
<b>GREAT NECK ESTATES</b>				<b>21</b>	<b>1.7</b>
GREAT NECK PLAZA	Department of Public Safety	Code Enforcement	Code - Noise	1	5.0
		<b>Code Enforcement</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>5.0</b>
	Project Independence	Project Independence	PI - Call Back Request	9	1.4
			PI - Caregiver Support	1	2.0
			PI - Exercise Program Registration	2	0
			PI - Flu Shot Registration	2	0
			PI - Health Chat/Event Registration	4	0
			PI - Health and Mental Health	7	2.6
			PI - Membership Registration	4	0
			PI - Miscellaneous	2	1.5
			PI - Taxi Service	129	0.0
			PI - Taxi Service Cancellation	15	0
			PI - Taxi Service Complaint	4	0.2
			PI - Transportation/Mobility Mgmt Info	2	0
PI - Volunteer	1	2.0			
<b>Project Independence</b>		<b>182</b>	<b>0.2</b>		
<b>Project Independence</b>			<b>182</b>	<b>0.2</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK PLAZA	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0
		<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>
<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>		
<b>GREAT NECK PLAZA</b>				<b>186</b>	<b>0.2</b>
GREENVALE	Department of Public Safety	Code Enforcement	Code - Signs	6	0
		<b>Code Enforcement</b>		<b>6</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>6</b>	<b>0</b>	
	Department of Public Works	Highway Department	Hwy - Curb Repair	2	0
			Hwy - Street Sign - New Request	1	0
			Hwy - Tree Trimming / Removal Inspection	2	0
	<b>Highway Department</b>		<b>5</b>	<b>0</b>	
	Street Lighting District	Street Light - Light Out (Single)	1	0	
	<b>Street Lighting District</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>		<b>6</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Taxi Service	5	0
PI - Taxi Service Cancellation			2	0	
<b>Project Independence</b>		<b>7</b>	<b>0</b>		
<b>Project Independence</b>		<b>7</b>	<b>0</b>		
<b>GREENVALE</b>				<b>19</b>	<b>0</b>
Garden City	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>		<b>1</b>	<b>0</b>	
<b>Garden City</b>				<b>1</b>	<b>0</b>
Garden City Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		<b>Community Services</b>		<b>2</b>	<b>0</b>
	<b>Community Services</b>		<b>2</b>	<b>0</b>	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code - From Transfer	1	0
			Code - Miscellaneous	3	0
	Code - No Plates / Inoperable Vehicle		1	1.0	
	Code - Property Maintenance	1	2.0		
	<b>Code Enforcement</b>		<b>6</b>	<b>0.5</b>	
	<b>Department of Public Safety</b>		<b>7</b>	<b>0.4</b>	
Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
		Hwy - Dead Animal Pickup	1	2.0	
		Hwy - Tree Branch / Debris Pickup	2	6.0	
		Hwy - Tree Planting	1	1.0	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Garden City Park	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	-56.0
			Hwy - Tree Trimming / Removal Inspection	3	1.3
		<b>Highway Department</b>		<b>9</b>	<b>-4.1</b>
		Street Lighting District	Street Light - Light Out (Single)	4	7.8
			Street Light - Mark Out	1	6.0
		<b>Street Lighting District</b>		<b>5</b>	<b>7.4</b>
	<b>Department of Public Works</b>			<b>14</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	8.0
			OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>4.0</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>4.0</b>
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
		<b>Building Department</b>		<b>1</b>	<b>0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Call Back Request	2	2.0
			PI - Flu Shot Registration	4	0
			PI - Health and Mental Health	1	1.0
			PI - Membership Registration	4	0
			PI - Miscellaneous	1	4.0
			PI - Taxi Service	2	0
			<b>Project Independence</b>		<b>14</b>
	<b>Project Independence</b>			<b>14</b>	<b>0.6</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0
<b>Receiver of Taxes</b>		<b>4</b>	<b>0</b>		
<b>Receiver of Taxes</b>			<b>4</b>	<b>0</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
	<b>311 Call Center</b>		<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>Garden City Park</b>				<b>45</b>	<b>0.4</b>
Glenwood Landing	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>Glenwood Landing</b>				<b>1</b>	<b>0</b>
Great Neck	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	23.0
		<b>Cat Shelter</b>		<b>1</b>	<b>23.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>23.0</b>
	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	2.0
Hwy - Tree Branch / Debris Pickup			1	0	
Hwy - Tree Fallen - Emergency			2	3.0	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
Great Neck	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	4	0	
		<b>Highway Department</b>			<b>9</b>	<b>0.9</b>
		Street Lighting District	Street Light - Cycles On / Off	2	1.0	
			Street Light - Light Out (Single)	1	12.0	
			Street Light - Mark Out	4	8.0	
		<b>Street Lighting District</b>			<b>7</b>	<b>6.6</b>
		<b>Department of Public Works</b>			<b>16</b>	<b>3.4</b>
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	2.5
				OIC - Inter Municipal SR	1	14.0
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>6.3</b>	
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>6.3</b>	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	2	1.0	
		<b>Building Department</b>			<b>2</b>	<b>1.0</b>
	<b>Planning and Building Department</b>			<b>2</b>	<b>1.0</b>	
	Project Independence	Project Independence	PI - Flu Shot Registration	3	0	
			PI - Health Chat/Event Registration	1	0	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	1	0	
		<b>Project Independence</b>			<b>9</b>	<b>0</b>
	<b>Project Independence</b>			<b>9</b>	<b>0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0	
		<b>Receiver of Taxes</b>			<b>4</b>	<b>0</b>
<b>Receiver of Taxes</b>			<b>4</b>	<b>0</b>		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	3.0		
	<b>Solid Waste Management</b>			<b>1</b>	<b>3.0</b>	
<b>Solid Waste Management</b>			<b>1</b>	<b>3.0</b>		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0		
	<b>311 Call Center</b>			<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>Great Neck</b>				<b>37</b>	<b>2.7</b>	
Great Neck Estates	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	1.5	
		<b>Animal Shelter</b>			<b>2</b>	<b>1.5</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>1.5</b>	
	Project Independence	Project Independence	PI - Caregiver Support	1	2.0	
			PI - Taxi Service	1	0	
<b>Project Independence</b>			<b>2</b>	<b>1.0</b>		
<b>Project Independence</b>			<b>2</b>	<b>1.0</b>		
<b>Great Neck Estates</b>				<b>4</b>	<b>1.2</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Great Neck Plaza	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	17.0
		<b>Animal Shelter</b>		<b>1</b>	<b>17.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>17.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Call Back Request	1	3.0
			PI - Flu Shot Registration	1	0
			PI - Health and Mental Health	1	8.0
			PI - Membership Registration	2	0
			PI - Taxi Service	23	0.1
			PI - Taxi Service Cancellation	4	0
			PI - Taxi Service Complaint	1	1.0
			PI - Transportation/Mobility Mgmt Info	1	3.0
	<b>Project Independence</b>			<b>34</b>	<b>0.5</b>
<b>Project Independence</b>			<b>34</b>	<b>0.5</b>	
<b>Great Neck Plaza</b>				<b>36</b>	<b>1.0</b>
Greenvale	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Court	1	0
		<b>Code Enforcement</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
<b>Greenvale</b>				<b>3</b>	<b>0</b>
HAUPPAUGE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>
<b>HAUPPAUGE</b>				<b>1</b>	<b>1.0</b>
HERRICKS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		<b>Community Services</b>		<b>3</b>	<b>0</b>
	<b>Community Services</b>			<b>3</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>
	Department of Public Works	Highway Department	Hwy - Pothole	5	1.4
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Fallen - Emergency	1	1.0
			Hwy - Tree Trimming / Removal Inspection	6	1.5
<b>Highway Department</b>			<b>13</b>	<b>1.3</b>	
Street Lighting District	Street Light - Cycles On / Off	1	7.0		

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
HERRICKS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	5	5.8
			Street Light - Lights Out (Multiple)	3	5.7
			Street Light - Mark Out	3	8.0
		<b>Street Lighting District</b>			<b>12</b>
	<b>Department of Public Works</b>			<b>25</b>	<b>3.8</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	6.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>6.5</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>6.5</b>
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
			Bldg - Unable to Reach Inspector	1	3.0
		<b>Building Department</b>		<b>2</b>	<b>1.5</b>
	<b>Planning and Building Department</b>			<b>2</b>	<b>1.5</b>
	Project Independence	Project Independence	PI - Cancellation	1	0
			PI - Flu Shot Registration	2	0
			PI - Health Chat/Event Registration	3	0
			PI - Health and Mental Health	6	0
			PI - Household Maintenance	1	4.0
			PI - Miscellaneous	2	0.5
			PI - Support Group Registration	3	3.0
			PI - Taxi Service	24	0
	<b>Project Independence</b>			<b>42</b>	<b>0.3</b>
	<b>Project Independence</b>			<b>42</b>	<b>0.3</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
	<b>Solid Waste Management</b>		<b>1</b>	<b>0</b>	
<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
		<b>311 Call Center</b>		<b>1</b>	<b>0</b>
	Supervisor's Office	SupV - Airplane	1	0	
	<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>	
<b>HERRICKS</b>				<b>79</b>	<b>1.6</b>
Herricks	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
Herricks	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	2	3.0	
			Code - Court	1	0	
		<b>Code Enforcement</b>		<b>3</b>	<b>2.0</b>	
	<b>Department of Public Safety</b>				<b>3</b>	<b>2.0</b>
	Department of Public Works	Highway Department		Hwy - Pothole	1	8.0
				Hwy - Tree Branch / Debris Pickup	2	0.5
				Hwy - Tree Fallen - Emergency	1	1.0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	3	0.3
		<b>Highway Department</b>		<b>8</b>	<b>1.4</b>	
		Street Lighting District		Street Light - Cable Break	1	14.0
				Street Light - Cycles On / Off	2	2.0
				Street Light - Lights Out (Multiple)	1	8.0
				Street Light - Mark Out	3	5.3
	<b>Street Lighting District</b>		<b>7</b>	<b>6.0</b>		
	<b>Department of Public Works</b>				<b>15</b>	<b>3.5</b>
	Project Independence	Project Independence		PI - Call Back Request	1	3.0
				PI - Membership Registration	2	0
				PI - Volunteer	1	7.0
		<b>Project Independence</b>		<b>4</b>	<b>2.5</b>	
	<b>Project Independence</b>				<b>4</b>	<b>2.5</b>
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	2	0
		<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
	<b>Receiver of Taxes</b>				<b>2</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	2.0
				SWMA - Garbage Not Picked Up	1	1.0
		<b>Solid Waste Management</b>		<b>2</b>	<b>1.5</b>	
<b>Solid Waste Management</b>				<b>2</b>	<b>1.5</b>	
Supervisor's Office	311 Call Center		311 - PSEG Power Outage	1	0	
			311 - Street Repaving Schedule Inquiry	1	0	
	<b>311 Call Center</b>		<b>2</b>	<b>0</b>		
	Supervisor's Office		SupV - Airplane	1	0	
	<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>Supervisor's Office</b>				<b>3</b>	<b>0</b>	
<b>Herricks</b>				<b>30</b>	<b>2.4</b>	
Hicksville	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>				<b>1</b>	<b>0</b>
<b>Hicksville</b>				<b>1</b>	<b>0</b>	
KENSINGTON	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
KENSINGTON	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	3	0
			PI - Transportation/Mobility Mgmt Info	1	0
	<b>Project Independence</b>			<b>6</b>	<b>0</b>
	<b>Project Independence</b>			<b>6</b>	<b>0</b>
<b>KENSINGTON</b>				<b>6</b>	<b>0</b>
KINGS POINT	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	6.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>6.5</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>6.5</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
			<b>Parks and Recreation Department</b>		<b>1</b>
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>1.0</b>
	Project Independence	Project Independence	PI - Taxi Service	24	0
			PI - Taxi Service Cancellation	2	0
<b>Project Independence</b>			<b>26</b>	<b>0</b>	
<b>Project Independence</b>			<b>26</b>	<b>0</b>	
<b>KINGS POINT</b>				<b>29</b>	<b>0.5</b>
Kensington	Planning and Building Department	Building Department	Bldg - Certificate Status	1	5.0
		<b>Building Department</b>		<b>1</b>	<b>5.0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>5.0</b>
	Project Independence	Project Independence	PI - Taxi Service	2	0
			<b>Project Independence</b>		<b>2</b>
<b>Project Independence</b>			<b>2</b>	<b>0</b>	
<b>Kensington</b>				<b>3</b>	<b>1.7</b>
Kings Point	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	12.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>12.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>12.0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
<b>Receiver of Taxes</b>		<b>3</b>	<b>0</b>		
<b>Receiver of Taxes</b>			<b>3</b>	<b>0</b>	
<b>Kings Point</b>				<b>6</b>	<b>2.2</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
LAKE SUCCESS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		<b>Community Services</b>		<b>2</b>	<b>0</b>	
	<b>Community Services</b>			<b>2</b>	<b>0</b>	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Taxi Service	11	0	
<b>Project Independence</b>		<b>11</b>	<b>0</b>			
<b>Project Independence</b>			<b>11</b>	<b>0</b>		
<b>LAKE SUCCESS</b>				<b>15</b>	<b>0</b>	
Lake Success	Project Independence	Project Independence	PI - Flu Shot Registration	1	0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	17	0	
		<b>Project Independence</b>		<b>19</b>	<b>0</b>	
	<b>Project Independence</b>			<b>19</b>	<b>0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>		
<b>Lake Success</b>				<b>20</b>	<b>0</b>	
MANHASSET	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0	
		<b>Community Services</b>		<b>3</b>	<b>0</b>	
		<b>Community Services</b>			<b>3</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	2	4.0
				Animal Sh - Misc	3	0.3
		<b>Animal Shelter</b>		<b>5</b>	<b>1.8</b>	
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	13.0
		<b>Cat Shelter</b>		<b>1</b>	<b>13.0</b>	
		Code Enforcement	Code Enforcement	Code - Court	1	0
				Code - Garbage	2	3.0
	Code - Lights			1	0	
	Code - Miscellaneous			3	1.0	
	Code - Property Maintenance			2	4.0	
	Code - Tree Removal			2	1.5	
	Code - Unlawful Property Use	1	1.0			
	<b>Code Enforcement</b>			<b>12</b>	<b>1.8</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days		
MANHASSET	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0		
			Prkg Enfrc - Parking Violations Complaint	3	2.7		
		<b>Parking Enforcement</b>		<b>4</b>	<b>2.5</b>		
	<b>Department of Public Safety</b>				<b>22</b>	<b>2.4</b>	
	Department of Public Works	Highway Department		Hwy - Curb Repair	1	0	
				Hwy - Dead Animal Pickup	2	3.5	
				Hwy - Grass Cut / Mow	1	0	
				Hwy - Miscellaneous	6	5.5	
				Hwy - Pothole	4	6.0	
				Hwy - Pothole Filled Without Request	1	0	
				Hwy - Street Drainage / Flooding	3	4.0	
				Hwy - Street Sign - Remove	1	1.0	
				Hwy - Street Sign - Repair / Replace	8	2.1	
				Hwy - Tree Branch / Debris Pickup	3	1.3	
				Hwy - Tree Fallen - Emergency	1	1.0	
				Hwy - Tree Stump Removal	8	5.8	
				Hwy - Tree Trimming / Removal Inspection	17	0.6	
		<b>Highway Department</b>		<b>56</b>	<b>2.8</b>		
		Street Lighting District			Street Light - Cycles On / Off	7	1.0
					Street Light - Fixture Problem	2	0
					Street Light - Light Out (Single)	17	3.5
	Street Light - Lights Out (Multiple)				5	10.4	
	Street Light - Mark Out				6	2.5	
	Street Light - Misc Problems				1	0	
	Street Light - Pole Problem				2	2.5	
	<b>Street Lighting District</b>		<b>40</b>	<b>3.5</b>			
	<b>Department of Public Works</b>				<b>96</b>	<b>3.1</b>	
	Housing Authority	Housing Authority		Housing - Electrical	2	2.0	
				Housing - High Priority SR	3	1.3	
				Housing - Misc SR	4	1.2	
				Housing - Pest Control	3	2.3	
				Housing - Plumbing	3	4.3	
	<b>Housing Authority</b>		<b>15</b>	<b>2.2</b>			
<b>Housing Authority</b>				<b>15</b>	<b>2.2</b>		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	4.8			
	<b>Inter Municipal Affairs</b>		<b>4</b>	<b>4.8</b>			
<b>Inter Municipal Affairs</b>				<b>4</b>	<b>4.8</b>		
Planning and Building Department	Building Department		Bldg - Certificate Status	2	2.0		
			Bldg - Construction Complaint	1	9.0		
			Bldg - Illegal Housing	2	0		

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	9.0	
			Bldg - Unable to Reach Inspector	1	1.0	
		<b>Building Department</b>			<b>7</b>	<b>3.3</b>
	<b>Planning and Building Department</b>				<b>7</b>	<b>3.3</b>
	Project Independence	Project Independence		PI - Call Back Request	2	6.0
				PI - Flu Shot Registration	2	0
				PI - Health Chat/Event Registration	2	0
				PI - Health and Mental Health	7	1.0
				PI - Membership Registration	3	0
				PI - Miscellaneous	1	0
				PI - Taxi Service	74	0.0
				PI - Taxi Service Cancellation	3	0
				PI - Taxi Service Complaint	2	0
				<b>Project Independence</b>		
	<b>Project Independence</b>				<b>96</b>	<b>0.2</b>
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	4	0
				<b>Receiver of Taxes</b>		<b>4</b>
	<b>Receiver of Taxes</b>				<b>4</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	0
				<b>Solid Waste Management</b>		<b>1</b>
	<b>Solid Waste Management</b>				<b>1</b>	<b>0</b>
	Supervisor's Office	311 Call Center		311 - PSEG Power Outage	7	0
				311 - Street Repaving Schedule Inquiry	1	0
				<b>311 Call Center</b>		<b>8</b>
		Supervisor's Office		SupV - Helicopter	9	0
				SupV - Thank You from Constituent	1	0
		<b>Supervisor's Office</b>			<b>10</b>	<b>0</b>
<b>Supervisor's Office</b>				<b>18</b>	<b>0</b>	
<b>MANHASSET</b>				<b>266</b>	<b>1.7</b>	
MANHASSET HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	10.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>10.0</b>	
	<b>Department of Public Works</b>				<b>1</b>	<b>10.0</b>
<b>MANHASSET HILLS</b>				<b>1</b>	<b>10.0</b>	
MANORHAVEN	Project Independence	Project Independence	PI - Caregiver Support	1	0	
			PI - Flu Shot Registration	3	0	
			PI - Health and Mental Health	12	0	
			PI - Household Maintenance	1	4.0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	30	0	
			<b>Project Independence</b>			<b>48</b>

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
MANORHAVEN	<b>Project Independence</b>			<b>48</b>	<b>0.1</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0	
		<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>	
<b>MANORHAVEN</b>				<b>50</b>	<b>0.1</b>	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	3.0	
			CommSvc - Bus Pickup Schedule	5	0	
			CommSvc - From Transfer	1	0	
			CommSvc - Misc SR	1	3.0	
			CommSvc - Seasonal Programs Registration	13	0	
	<b>Community Services</b>			<b>21</b>	<b>0.3</b>	
	<b>Community Services</b>			<b>21</b>	<b>0.3</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	7.0	
			<b>Animal Shelter</b>		<b>1</b>	<b>7.0</b>
			Cat Shelter	Cat Shelter - Feral Cats	1	26.0
			<b>Cat Shelter</b>		<b>1</b>	<b>26.0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>16.5</b>	
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	1.0	
		<b>Highway Department</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>1.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	13.0	
			OIC - Inter Municipal SR	3	7.7	
			<b>Inter Municipal Affairs</b>		<b>4</b>	<b>9.0</b>
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>9.0</b>	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	11.0	
		<b>Building Department</b>		<b>1</b>	<b>11.0</b>	
	<b>Planning and Building Department</b>			<b>1</b>	<b>11.0</b>	
	Project Independence	Project Independence	PI - Call Back Request	2	0	
PI - Exercise Program Registration			3	0		
PI - Flu Shot Registration			1	0		
PI - Health Chat/Event Registration			1	0		
PI - Health and Mental Health			1	1.0		
PI - Household Maintenance			2	1.5		
PI - Membership Registration			3	0		
PI - Taxi Service			59	0		
PI - Taxi Service Cancellation			3	0		
PI - Transportation/Mobility Mgmt Info			1	0		
<b>Project Independence</b>			<b>76</b>	<b>0.1</b>		
<b>Project Independence</b>			<b>76</b>	<b>0.1</b>		

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
		<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
<b>MINEOLA</b>				<b>107</b>	<b>0.9</b>	
MUNSEY PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
<b>MUNSEY PARK</b>				<b>1</b>	<b>0</b>	
Manhasset	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	4.0	
			Animal Sh - Lost Animal	1	1.0	
			Animal Sh - Menacing or Harrassing Dog	1	5.0	
		<b>Animal Shelter</b>		<b>3</b>	<b>3.3</b>	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>	
		Code Enforcement	Code - Bamboo	1	0	
			Code - Property Maintenance	1	0	
		<b>Code Enforcement</b>		<b>2</b>	<b>0</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	0		
	<b>Parking Enforcement</b>		<b>2</b>	<b>0</b>		
	<b>Department of Public Safety</b>				<b>8</b>	<b>1.2</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	3	0
		<b>Highway Department</b>		<b>4</b>	<b>0</b>	
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	3.0
				Street Light - Light Out (Single)	2	3.5
Street Light - Lights Out (Multiple)				3	11.3	
Street Light - Mark Out				3	2.3	
Street Light - On During Day				1	7.0	
<b>Street Lighting District</b>		<b>10</b>	<b>5.8</b>			
<b>Department of Public Works</b>				<b>14</b>	<b>4.1</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0		
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>		
<b>Inter Municipal Affairs</b>				<b>1</b>	<b>0</b>	
Planning and Building Department	Building Department	Building Department	Bldg - Application Status	1	0	
			Bldg - Housing Complaint	1	0	
			Bldg - Suspect Work Without a Permit	1	0	
	<b>Building Department</b>		<b>3</b>	<b>0</b>		
<b>Planning and Building Department</b>				<b>3</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
Manhasset	Project Independence	Project Independence	PI - Caregiver Support	1	5.0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	1	0	
		<b>Project Independence</b>			<b>3</b>	<b>1.7</b>
	<b>Project Independence</b>			<b>3</b>	<b>1.7</b>	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry		1	0
				<b>311 Call Center</b>	<b>1</b>	<b>0</b>
		Supervisor's Office	SupV - ADA Compliance		1	0
				SupV - Airplane	1	0
		<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>	
	<b>Manhasset</b>				<b>32</b>	<b>2.3</b>
Manorhaven	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	14.0	
		<b>Cat Shelter</b>			<b>1</b>	<b>14.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>14.0</b>	
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0	
			PI - Financial Assistance	2	0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	18	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Taxi Service Complaint	1	0	
	<b>Project Independence</b>			<b>24</b>	<b>0</b>	
<b>Project Independence</b>			<b>24</b>	<b>0</b>		
<b>Manorhaven</b>				<b>25</b>	<b>0.6</b>	
Mineola	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	0	
			Animal Sh - Misc	1	0	
			Animal Sh - Surrender a dog	1	0	
			Animal Sh - Unleashed - Stray Dog	1	0	
		<b>Animal Shelter</b>			<b>4</b>	<b>0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	13.0	
		<b>Cat Shelter</b>			<b>1</b>	<b>13.0</b>
	<b>Department of Public Safety</b>			<b>5</b>	<b>2.6</b>	
	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	4.0	
		<b>Highway Department</b>			<b>1</b>	<b>4.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>4.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	5.7	
OIC - Inter Municipal SR			3	8.0		
<b>Inter Municipal Affairs</b>			<b>6</b>	<b>6.8</b>		
<b>Inter Municipal Affairs</b>			<b>6</b>	<b>6.8</b>		

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Mineola	Planning and Building Department	Building Department	Bldg - Unable to Reach Inspector	1	0
		<b>Building Department</b>		<b>1</b>	<b>0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Household Maintenance	1	5.0
			PI - Membership Registration	6	0
			PI - Taxi Service	3	0
			<b>Project Independence</b>		<b>10</b>
	<b>Project Independence</b>			<b>10</b>	<b>0.5</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>
<b>Mineola</b>				<b>25</b>	<b>2.5</b>
Munsey Park	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>Munsey Park</b>				<b>2</b>	<b>0</b>
NEW CASSEL	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	20.0
			Animal Sh - Found Animal	2	1.0
			Animal Sh - Lost Animal	1	0
			Animal Sh - Misc	1	0
			Animal Sh - Unleashed - Stray Dog	1	0
			<b>Animal Shelter</b>		<b>6</b>
	Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0
			Code - Court	3	0
			Code - Fence	1	0
			Code - From Transfer	1	2.0
			Code - Garbage	7	3.3
			Code - Miscellaneous	4	1.8
			Code - No Plates / Inoperable Vehicle	4	0
Code - Noise			2	6.5	
Code - Property Maintenance			1	0	
Code - Signs			1	0	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Safety	Code Enforcement	Code - Storage and Display	1	9.0	
			Code - Unlawful Property Use	2	7.0	
		<b>Code Enforcement</b>			<b>28</b>	<b>2.4</b>
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	3.0	
			Prkg Enfrc - Parking Violations Complaint	1	4.0	
		<b>Parking Enforcement</b>			<b>2</b>	<b>3.5</b>
	<b>Department of Public Safety</b>				<b>36</b>	<b>2.7</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	0
				Hwy - Dead Animal Pickup	2	2.5
				Hwy - Miscellaneous	2	0
				Hwy - Pothole	1	2.0
				Hwy - Street Sign - New Request	2	0
				Hwy - Street Sign - Repair / Replace	5	3.8
				Hwy - Tree Branch / Debris Pickup	1	3.0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	2	0
		<b>Highway Department</b>			<b>17</b>	<b>1.7</b>
		Street Lighting District	Street Lighting District	Street Light - Fixture Problem	2	0
				Street Light - Light Out (Single)	6	4.5
				Street Light - Lights Out (Multiple)	1	14.0
				Street Light - Mark Out	1	7.0
				Street Light - On During Day	1	0
		<b>Street Lighting District</b>			<b>11</b>	<b>4.4</b>
		<b>Department of Public Works</b>				<b>28</b>
	Housing Authority	Housing Authority	Housing Authority	Housing - Appliance	1	1.0
				Housing - Electrical	1	1.0
				Housing - High Priority SR	3	2.3
				Housing - Misc Carpentry	1	0
				Housing - Misc Construction	1	3.0
				Housing - Misc Exterior	1	1.0
				Housing - Plumbing	3	2.0
	<b>Housing Authority</b>			<b>11</b>	<b>1.7</b>	
	<b>Housing Authority</b>				<b>11</b>	<b>1.7</b>
	Planning and Building Department	Building Department	Building Department	Bldg - Construction Complaint	1	8.0
				Bldg - Illegal Housing	1	0
		<b>Building Department</b>			<b>2</b>	<b>4.0</b>
<b>Planning and Building Department</b>				<b>2</b>	<b>4.0</b>	
Project Independence	Project Independence	Project Independence	PI - Call Back Request	3	1.7	
			PI - Exercise Program Registration	1	0	
			PI - Flu Shot Registration	3	0	
			PI - Health Chat/Event Registration	2	0	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Project Independence	Project Independence	PI - Health and Mental Health	6	1.8
			PI - Household Maintenance	1	1.0
			PI - Membership Registration	7	0
			PI - Miscellaneous	2	0
			PI - Taxi Service	48	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
	<b>Project Independence</b>			<b>76</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>76</b>	<b>0.2</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
			SWMA - Request for Public Trash Can	1	1.0
			<b>Solid Waste Management</b>		<b>2</b>
<b>Solid Waste Management</b>			<b>2</b>	<b>0.5</b>	
<b>NEW CASSEL</b>				<b>157</b>	<b>1.4</b>
NEW HYDE PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	5	0
		<b>Community Services</b>		<b>5</b>	<b>0</b>
	<b>Community Services</b>			<b>5</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	6.0
			Animal Sh - Misc	1	0
			Animal Sh - Sign	1	0
		<b>Animal Shelter</b>		<b>3</b>	<b>2.0</b>
		Code Enforcement	Code - Court	3	0
			Code - Garbage	1	0
	Code - Miscellaneous		1	0	
	Code - Unlawful Property Use		1	0	
	<b>Code Enforcement</b>		<b>6</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>9</b>	<b>0.7</b>
	Department of Public Works	Highway Department	Hwy - Pothole	1	25.0
			Hwy - Street Sign - Repair / Replace	1	1.0
Hwy - Street Sweeping / Cleaning			2	2.0	
Hwy - Tree Branch / Debris Pickup			1	4.0	
Hwy - Tree Stump Removal			6	0	
Hwy - Tree Trimming / Removal Inspection			4	0	
<b>Highway Department</b>		<b>15</b>	<b>2.3</b>		
Street Lighting District	Street Light - Light Out (Single)	4	8.2		
	Street Light - Lights Out (Multiple)	4	5.0		

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	6	7.3	
			Street Light - On During Day	3	11.0	
	<b>Street Lighting District</b>			<b>17</b>	<b>7.6</b>	
	<b>Department of Public Works</b>			<b>32</b>	<b>5.1</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		2	9.0
			<b>Inter Municipal Affairs</b>		<b>2</b>	<b>9.0</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>9.0</b>	
	Planning and Building Department	Building Department	Bldg - Illegal Housing		1	2.0
			Bldg - Suspect Work Without a Permit		1	2.0
			<b>Building Department</b>		<b>2</b>	<b>2.0</b>
	<b>Planning and Building Department</b>			<b>2</b>	<b>2.0</b>	
	Project Independence	Project Independence	PI - Caregiver Support		1	3.0
			PI - Exercise Program Registration		1	0
			PI - Health Chat/Event Registration		1	0
			PI - Health and Mental Health		7	0.4
			PI - Household Maintenance		2	2.0
			PI - Membership Registration		1	0
			PI - Miscellaneous		1	2.0
			PI - Taxi Service		35	0
			PI - Taxi Service Cancellation		3	0
			<b>Project Independence</b>			<b>52</b>
	<b>Project Independence</b>			<b>52</b>	<b>0.2</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit		2	4.5
			<b>Solid Waste Management</b>		<b>2</b>	<b>4.5</b>
	<b>Solid Waste Management</b>			<b>2</b>	<b>4.5</b>	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter		2	0
			<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>		
<b>NEW HYDE PARK</b>				<b>106</b>	<b>2.0</b>	
NO NEW HYDE PARK	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	16.0	
			<b>Animal Shelter</b>		<b>1</b>	<b>16.0</b>
		Code Enforcement	Code - After Hours/Weekend Construction		1	0
	Code - Leaves Accumulation		2	2.0		
	<b>Code Enforcement</b>			<b>3</b>	<b>1.3</b>	
	<b>Department of Public Safety</b>			<b>4</b>	<b>5.0</b>	
Department of Public Works	Highway Department	Hwy - Catch Basin		1	0	
		Hwy - Street Painting		2	0	
		Hwy - Street Sign - New Request		1	0	
		Hwy - Street Sign - Repair / Replace		2	0	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
NO NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	1	2.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		<b>Highway Department</b>			<b>8</b>	<b>0.2</b>
		Street Lighting District	Street Light - Light Out (Single)	Street Light - Light Out (Single)	2	2.0
				Street Light - Lights Out (Multiple)	1	16.0
				Street Light - On During Day	1	11.0
				Street Light - Pole Problem	1	14.0
		<b>Street Lighting District</b>			<b>5</b>	<b>9.0</b>
		<b>Department of Public Works</b>			<b>13</b>	<b>3.6</b>
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0
	<b>Inter Municipal Affairs</b>				<b>3</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Taxi Service	5	0	
				PI - Taxi Service Cancellation	1	0
				PI - Transportation/Mobility Mgmt Info	1	0
			<b>Project Independence</b>			<b>7</b>
	<b>Project Independence</b>			<b>7</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	3.0	
				SWMA - Request for Public Trash Can	1	0
		<b>Solid Waste Management</b>			<b>2</b>	<b>1.5</b>
<b>Solid Waste Management</b>			<b>2</b>	<b>1.5</b>		
<b>NO NEW HYDE PARK</b>				<b>29</b>	<b>2.4</b>	
NORTH HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
				<b>Community Services</b>		
	<b>Community Services</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Caregiver Support	1	1.0	
				PI - Exercise Program Registration	1	0
				PI - Health and Mental Health	9	0
				PI - Membership Registration	1	0
				PI - Taxi Service	36	0
				PI - Taxi Service Cancellation	1	0
	<b>Project Independence</b>			<b>49</b>	<b>0.0</b>	
<b>Project Independence</b>			<b>49</b>	<b>0.0</b>		
<b>NORTH HILLS</b>				<b>50</b>	<b>0.0</b>	
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	10	0	
		<b>Community Services</b>			<b>11</b>	<b>0.1</b>
	<b>Community Services</b>			<b>11</b>	<b>0.1</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	0	
<b>Animal Shelter</b>			<b>2</b>	<b>0</b>		
	Code Enforcement	Code - After Hours/Weekend Construction	2	1.0		

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Bamboo	1	0	
			Code - Commercial Vehicle stored on Residential Property	1	0	
			Code - Court	1	0	
			Code - Fence	2	0	
			Code - Miscellaneous	2	2.5	
			Code - No Plates / Inoperable Vehicle	1	2.0	
			Code - Overgrown Vegetation	4	0.5	
			Code - Property Maintenance	3	2.3	
			Code - Sidewalk Obstruction	2	2.5	
			Code - Water Flow / Accumulation	1	2.0	
	<b>Code Enforcement</b>			<b>20</b>	<b>1.2</b>	
	<b>Department of Public Safety</b>			<b>22</b>	<b>1.1</b>	
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	0
				Hwy - Curb Repair	1	0
				Hwy - Dead Animal Pickup	2	1.0
				Hwy - Grass Cut / Mow	1	0
				Hwy - Miscellaneous	8	4.1
				Hwy - Sprinkler Damage	1	1.0
				Hwy - Street Sign - Repair / Replace	1	5.0
				Hwy - Street Sweeping / Cleaning	2	0.5
				Hwy - Tree Branch / Debris Pickup	4	1.5
				Hwy - Tree Planting	1	0
Hwy - Tree Stump Removal				4	0	
Hwy - Tree Trimming / Removal Inspection				29	1.6	
<b>Highway Department</b>			<b>55</b>	<b>1.7</b>		
Street Lighting District		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	13.0
				Street Light - Light Out (Single)	13	6.4
	Street Light - Lights Out (Multiple)			2	14.5	
	Street Light - Mark Out			8	7.2	
	Street Light - New Light Request			1	0	
<b>Street Lighting District</b>			<b>25</b>	<b>7.3</b>		
<b>Department of Public Works</b>			<b>80</b>	<b>3.5</b>		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0		
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>		
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>		
Parks and Recreation Department	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0	
			<b>Parks and Recreation Department</b>		<b>1</b>	<b>2.0</b>
<b>Parks and Recreation Department</b>			<b>1</b>	<b>2.0</b>		
Planning and Building Department	Building Department	Building Department	Bldg - Application Status	1	0	
			Bldg - Construction Complaint	3	0.3	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days			
NORTH NEW HYDE PARK	Planning and Building Department	Building Department	Bldg - Illegal Housing	3	1.3			
			Bldg - Miscellaneous	1	11.0			
			Bldg - Suspect Work Without a Permit	5	0.6			
	<b>Building Department</b>			<b>13</b>	<b>1.5</b>			
	<b>Planning and Building Department</b>			<b>13</b>	<b>1.5</b>			
	Project Independence	Project Independence	Project Independence	PI - Cancellation	2	0		
				PI - Exercise Program Registration	1	0		
				PI - Flu Shot Registration	3	0		
				PI - Health Chat/Event Registration	6	0		
				PI - Health and Mental Health	46	0.6		
				PI - Household Maintenance	5	3.0		
				PI - Membership Registration	4	0		
				PI - Miscellaneous	1	0		
				PI - Support Group Registration	4	2.0		
				PI - Taxi Service	77	0.1		
				PI - Taxi Service Cancellation	12	0		
				PI - Transportation/Mobility Mgmt Info	3	1.3		
				<b>Project Independence</b>			<b>164</b>	<b>0.4</b>
	<b>Project Independence</b>			<b>164</b>	<b>0.4</b>			
	Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0		
				<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>			
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0		
				SWMA - Garbage Not Picked Up	1	2.0		
				SWMA - Request for Public Trash Can	2	2.5		
				<b>Solid Waste Management</b>			<b>4</b>	<b>2.0</b>
				Sustainability Department	SWMA - Power Up Communities	1	0	
	<b>Sustainability Department</b>			<b>1</b>	<b>0</b>			
	<b>Solid Waste Management</b>			<b>5</b>	<b>1.6</b>			
	Supervisor's Office	311 Call Center	311 Call Center	311 - PSEG Power Outage	1	0		
				<b>311 Call Center</b>			<b>1</b>	<b>0</b>
		Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0		
				SupV - Employee Complaint	1	0		
SupV - Thank You from Constituent				2	0			
<b>Supervisor's Office</b>			<b>6</b>	<b>0</b>				
<b>Supervisor's Office</b>			<b>7</b>	<b>0</b>				
<b>NORTH NEW HYDE PARK</b>				<b>309</b>	<b>1.3</b>			
New Cassel	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	3.0			
			Animal Sh - Misc	1	0			
		<b>Animal Shelter</b>			<b>2</b>	<b>1.5</b>		
		Code Enforcement	Code - Commercial Vehicle stored on	2	0			

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
New Cassel	Department of Public Safety	Code Enforcement	Residential Property			
			Code - Court	1	0	
			Code - Miscellaneous	2	1.0	
			Code - No Plates / Inoperable Vehicle	2	5.5	
		<b>Code Enforcement</b>			<b>7</b>	<b>1.9</b>
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	9.0	
	<b>Parking Enforcement</b>			<b>1</b>	<b>9.0</b>	
	<b>Department of Public Safety</b>				<b>10</b>	<b>2.5</b>
	Department of Public Works	Highway Department		Hwy - Abandoned Vehicle	1	1.0
				Hwy - Street Sign - Remove	1	0
				Hwy - Tree Fallen - Emergency	1	1.0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	2	4.5
		<b>Highway Department</b>			<b>6</b>	<b>1.8</b>
		Street Lighting District		Street Light - Cycles On / Off	1	0
				Street Light - Light Out (Single)	2	0
	<b>Street Lighting District</b>			<b>3</b>	<b>0</b>	
	<b>Department of Public Works</b>				<b>9</b>	<b>1.2</b>
	Planning and Building Department	Building Department		Bldg - Certificate Status	1	0
				Bldg - Illegal Housing	2	0
				Bldg - Miscellaneous	1	0
		<b>Building Department</b>			<b>4</b>	<b>0</b>
	<b>Planning and Building Department</b>				<b>4</b>	<b>0</b>
	Project Independence	Project Independence		PI - Taxi Service	10	0
				<b>Project Independence</b>		
	<b>Project Independence</b>				<b>10</b>	<b>0</b>
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	2	0
				<b>Receiver of Taxes</b>		
<b>Receiver of Taxes</b>				<b>2</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	0	
			<b>Solid Waste Management</b>			<b>1</b>
<b>Solid Waste Management</b>				<b>1</b>	<b>0</b>	
<b>New Cassel</b>				<b>36</b>	<b>1.0</b>	
New Hyde Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
			<b>Community Services</b>			<b>2</b>
	<b>Community Services</b>				<b>2</b>	<b>0</b>
	Department of Public Safety	Code Enforcement		Code - Garbage	2	2.0
				Code - Lights	1	2.0
				Code - No Plates / Inoperable Vehicle	1	0
<b>Code Enforcement</b>			<b>4</b>	<b>1.5</b>		
<b>Department of Public Safety</b>				<b>4</b>	<b>1.5</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
New Hyde Park	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	4.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		<b>Highway Department</b>			<b>6</b>	<b>0.7</b>
		Street Lighting District	Street Light - Light Out (Single)	1	0	
	<b>Street Lighting District</b>			<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>7</b>	<b>0.6</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	10.7	
			<b>Inter Municipal Affairs</b>			<b>3</b>
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>10.7</b>	
	Project Independence	Project Independence	PI - Membership Registration	3	0	
			PI - Taxi Service	1	0	
			<b>Project Independence</b>			<b>4</b>
	<b>Project Independence</b>			<b>4</b>	<b>0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
			<b>Receiver of Taxes</b>			<b>1</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
			<b>311 Call Center</b>			<b>1</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
	<b>New Hyde Park</b>				<b>22</b>	<b>1.9</b>
North Hills	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
			<b>Community Services</b>			<b>1</b>
		<b>Community Services</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0	
			<b>Street Lighting District</b>			<b>1</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0	
			PI - Health and Mental Health	1	1.0	
			PI - Membership Registration	3	0	
			PI - Taxi Service	33	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Volunteer	1	7.0	
	<b>Project Independence</b>			<b>41</b>	<b>0.2</b>	
<b>Project Independence</b>			<b>41</b>	<b>0.2</b>		
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0		
		<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>North Hills</b>				<b>44</b>	<b>0.2</b>	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
North New Hyde Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0	
		<b>Community Services</b>		<b>4</b>	<b>0</b>	
	<b>Community Services</b>			<b>4</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	16.0
			<b>Animal Shelter</b>		<b>1</b>	<b>16.0</b>
		Code Enforcement	Code - Court		1	9.0
			Code - Leaves Accumulation		1	0
			Code - Liquid Discharge Into Street		2	1.0
			Code - Miscellaneous		3	1.7
			Code - No Plates / Inoperable Vehicle		1	0
			Code - Overgrown Vegetation		1	0
			Code - Property Maintenance		2	1.5
			Code - Signs		1	0
		<b>Code Enforcement</b>		<b>12</b>	<b>1.6</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0		
	<b>Parking Enforcement</b>		<b>1</b>	<b>0</b>		
	<b>Department of Public Safety</b>			<b>14</b>	<b>2.5</b>	
	Department of Public Works	Highway Department	Hwy - Curb Repair		2	9.0
			Hwy - Dead Animal Pickup		1	4.0
			Hwy - Pothole		1	12.0
			Hwy - Street Sweeping / Cleaning		2	1.0
			Hwy - Tree Branch / Debris Pickup		2	2.5
			Hwy - Tree Planting		1	0
			Hwy - Tree Stump Removal		1	0
			Hwy - Tree Trimming / Removal Inspection		20	2.6
		<b>Highway Department</b>		<b>30</b>	<b>3.1</b>	
		Street Lighting District	Street Light - Cycles On / Off		1	6.0
			Street Light - Light Out (Single)		8	9.6
	Street Light - Mark Out			5	7.4	
	Street Light - On During Day			3	7.3	
	<b>Street Lighting District</b>		<b>17</b>	<b>8.4</b>		
	<b>Department of Public Works</b>			<b>47</b>	<b>5.0</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	13.0		
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>13.0</b>		
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>13.0</b>		
Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	9.0		
	<b>Parks and Recreation Department</b>		<b>1</b>	<b>9.0</b>		
<b>Parks and Recreation Department</b>			<b>1</b>	<b>9.0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
North New Hyde Park	Planning and Building Department	Building Department	Bldg - From Transfer	1	11.0	
			Bldg - Illegal Housing	4	2.0	
			Bldg - Suspect Work Without a Permit	1	0	
	<b>Building Department</b>			<b>6</b>	<b>3.2</b>	
	<b>Planning and Building Department</b>			<b>6</b>	<b>3.2</b>	
	Project Independence	Project Independence	Project Independence	PI - Cancellation	1	0
				PI - Exercise Program Registration	2	0
				PI - Flu Shot Registration	3	0
				PI - Health Chat/Event Registration	2	0
				PI - Health and Mental Health	13	0.8
				PI - Household Maintenance	3	2.0
				PI - Membership Registration	5	0
				PI - Taxi Service	11	0
				PI - Taxi Service Complaint	1	0
				PI - Volunteer	1	4.0
	<b>Project Independence</b>			<b>42</b>	<b>0.5</b>	
	<b>Project Independence</b>			<b>42</b>	<b>0.5</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0	
		<b>Receiver of Taxes</b>		<b>3</b>	<b>0</b>	
	<b>Receiver of Taxes</b>			<b>3</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
				<b>Solid Waste Management</b>		<b>1</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	2	0	
				<b>311 Call Center</b>		<b>2</b>
		Supervisor's Office	SupV - Airplane	3	0	
				SupV - Thank You from Constituent	2	0
<b>Supervisor's Office</b>			<b>5</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>7</b>	<b>0</b>		
<b>North New Hyde Park</b>				<b>126</b>	<b>2.6</b>	
OLD WESTBURY	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Miscellaneous	1	1.0	
			PI - Taxi Service	7	0	
			PI - Taxi Service Cancellation	1	0	
			<b>Project Independence</b>			<b>10</b>
<b>Project Independence</b>			<b>10</b>	<b>0.1</b>		
<b>OLD WESTBURY</b>				<b>10</b>	<b>0.1</b>	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
Old Westbury	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>
<b>Old Westbury</b>				<b>2</b>	<b>0</b>
PLANDOME	Project Independence	Project Independence	PI - Taxi Service	8	0
		<b>Project Independence</b>		<b>8</b>	<b>0</b>
	<b>Project Independence</b>			<b>8</b>	<b>0</b>
<b>PLANDOME</b>				<b>8</b>	<b>0</b>
PLANDOME HEIGHTS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	15.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>15.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>15.0</b>
	Project Independence	Project Independence	PI - Flu Shot Registration	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>PLANDOME HEIGHTS</b>				<b>3</b>	<b>5.0</b>
PLANDOME MANOR	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>PLANDOME MANOR</b>				<b>1</b>	<b>0</b>
PORT JEFFERSON STATION	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>PORT JEFFERSON STATION</b>				<b>1</b>	<b>0</b>
PORT WASHINGTON	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	5.0
			Animal Sh - Menacing or Harrassing Dog	1	0
			Animal Sh - Misc	7	1.0
		<b>Animal Shelter</b>		<b>9</b>	<b>1.3</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	4.0
			<b>Cat Shelter</b>		<b>1</b>
		Code Enforcement	Code - Boat	2	0
			Code - Dumpster	1	7.0
			Code - Garbage	2	3.0
			Code - Leaves Accumulation	1	0
	Code - Lights		1	0	
	Code - Liquid Discharge Into Street		1	28.0	
	Code - Miscellaneous		5	2.0	
	Code - Noise	1	1.0		
Code - Overgrown Vegetation	2	3.5			

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Property Maintenance	2	1.5	
			Code - Sidewalk Obstruction	1	6.0	
			Code - Signs	1	4.0	
			Code - Storage and Display	1	0	
			Code - Tree Removal	2	1.5	
			Code - Unlawful Property Use	1	0	
		<b>Code Enforcement</b>			<b>24</b>	<b>3.1</b>
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0	
			Prkg Enfrc - Parking Violations Complaint	2	0	
		<b>Parking Enforcement</b>			<b>3</b>	<b>0</b>
		Port Washington Parking District	PWPD - Broken Meter	3	8.3	
			PWPD - Miscellaneous	2	11.0	
		<b>Port Washington Parking District</b>			<b>5</b>	<b>9.4</b>
		<b>Department of Public Safety</b>				<b>42</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Curb Repair	1	18.0
				Hwy - Dead Animal Pickup	2	3.5
				Hwy - Miscellaneous	6	2.3
				Hwy - Pothole	4	4.2
				Hwy - Street Drainage / Flooding	1	3.0
				Hwy - Street Painting	1	0
				Hwy - Street Sign - New Request	4	0
				Hwy - Street Sign - Repair / Replace	2	1.0
				Hwy - Street Sweeping / Cleaning	2	1.5
				Hwy - Telephone/Utility Pole	1	0
				Hwy - Tree Branch / Debris Pickup	2	6.0
				Hwy - Tree Fallen - Emergency	2	0
				Hwy - Tree Planting	5	0
				Hwy - Tree Stump Removal	7	0
		Hwy - Tree Trimming / Removal Inspection	18	4.0		
		<b>Highway Department</b>			<b>58</b>	<b>2.6</b>
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	2	14.5
				Street Light - Light Out (Single)	9	12.8
				Street Light - Lights Out (Multiple)	5	15.0
Street Light - Mark Out				9	5.3	
<b>Street Lighting District</b>			<b>25</b>	<b>10.7</b>		
<b>Department of Public Works</b>				<b>83</b>	<b>5.0</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	7	5.3		
	<b>Inter Municipal Affairs</b>			<b>7</b>	<b>5.3</b>	
<b>Inter Municipal Affairs</b>				<b>7</b>	<b>5.3</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	6.0
		<b>Parks and Recreation Department</b>		<b>1</b>	<b>6.0</b>
	<b>Parks and Recreation Department</b>		<b>1</b>	<b>6.0</b>	
	Planning and Building Department	Building Department	Bldg - Application Status	1	0
			Bldg - Construction Complaint	2	7.0
			Bldg - From Transfer	1	13.0
			Bldg - Illegal Housing	5	1.6
			Bldg - Miscellaneous	2	1.5
			Bldg - Suspect Work Without a Permit	4	0.5
			Bldg - Unable to Reach Inspector	2	1.0
	<b>Building Department</b>		<b>17</b>	<b>2.5</b>	
	<b>Planning and Building Department</b>		<b>17</b>	<b>2.5</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	5.0
			PI - Cancellation	2	0
			PI - Caregiver Support	2	0.5
			PI - Exercise Program Registration	4	0
			PI - Flu Shot Registration	11	0
			PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	5	0.8
			PI - Household Maintenance	2	1.5
			PI - Membership Registration	5	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	148	0
			PI - Taxi Service Cancellation	7	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
	<b>Project Independence</b>		<b>190</b>	<b>0.1</b>	
	<b>Project Independence</b>		<b>190</b>	<b>0.1</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0	
	<b>Receiver of Taxes</b>		<b>4</b>	<b>0</b>	
<b>Receiver of Taxes</b>		<b>4</b>	<b>0</b>		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
	<b>Solid Waste Management</b>		<b>1</b>	<b>0</b>	
<b>Solid Waste Management</b>		<b>1</b>	<b>0</b>		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	7	0	
	<b>311 Call Center</b>		<b>7</b>	<b>0</b>	
	Supervisor's Office	SupV - ADA Compliance	1	0	
		SupV - Employee Complaint	1	0	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
			SupV - Thank You from Constituent	3	0
	<b>Supervisor's Office</b>			<b>6</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>13</b>	<b>0</b>
<b>PORT WASHINGTON</b>				<b>358</b>	<b>1.8</b>
PORT WASHINGTON NORTH	Project Independence	Project Independence	PI - Health and Mental Health	3	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	14	0
	<b>Project Independence</b>			<b>18</b>	<b>0.1</b>
<b>Project Independence</b>			<b>18</b>	<b>0.1</b>	
<b>PORT WASHINGTON NORTH</b>				<b>18</b>	<b>0.1</b>
Plandome	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	12.0
			<b>Inter Municipal Affairs</b>		<b>1</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>12.0</b>
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Miscellaneous	1	1.0
			<b>Project Independence</b>		<b>2</b>
	<b>Project Independence</b>			<b>2</b>	<b>0.5</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>Plandome</b>				<b>4</b>	<b>3.2</b>
Plandome Heights	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>Plandome Heights</b>				<b>1</b>	<b>0</b>
Plandome Manor	Department of Public Safety	Port Washington Parking District	PWPD - Miscellaneous	1	15.0
		<b>Port Washington Parking District</b>		<b>1</b>	<b>15.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>15.0</b>
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			<b>Project Independence</b>		<b>1</b>
<b>Project Independence</b>			<b>1</b>	<b>1.0</b>	
<b>Plandome Manor</b>				<b>2</b>	<b>8.0</b>
Port Washington	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	Code Enforcement		Code - Court	3	1.3
			Code - Garbage	2	6.0
			Code - Lights	1	8.0
			Code - Miscellaneous	2	8.5
		Code - Overgrown Vegetation	1	4.0	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
Port Washington	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0	
			Code - Tree Removal	1	4.0	
		<b>Code Enforcement</b>			<b>11</b>	<b>4.5</b>
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	6.0	
		<b>Parking Enforcement</b>			<b>1</b>	<b>6.0</b>
	<b>Department of Public Safety</b>				<b>13</b>	<b>4.2</b>
	Department of Public Works	Highway Department		Hwy - Curb Repair	1	5.0
				Hwy - Dead Animal Pickup	1	0
				Hwy - Miscellaneous	1	0
				Hwy - Telephone/Utility Pole	1	0
				Hwy - Tree Planting	1	0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	8	2.9
		<b>Highway Department</b>			<b>14</b>	<b>2.0</b>
		Street Lighting District		Street Light - Cycles On / Off	1	27.0
				Street Light - Light Out (Single)	1	33.0
				Street Light - Mark Out	1	13.0
		<b>Street Lighting District</b>			<b>3</b>	<b>24.3</b>
		<b>Department of Public Works</b>				<b>17</b>
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	0
				OIC - Inter Municipal SR	3	4.7
		<b>Inter Municipal Affairs</b>			<b>4</b>	<b>3.5</b>
	<b>Inter Municipal Affairs</b>				<b>4</b>	<b>3.5</b>
	Planning and Building Department	Building Department		Bldg - Suspect Work Without a Permit	3	1.3
				Bldg - Unable to Reach Inspector	1	0
		<b>Building Department</b>			<b>4</b>	<b>1.0</b>
	<b>Planning and Building Department</b>				<b>4</b>	<b>1.0</b>
	Project Independence	Project Independence		PI - Call Back Request	1	0
				PI - Exercise Program Registration	1	0
				PI - Flu Shot Registration	2	0
				PI - Membership Registration	4	0
				PI - Miscellaneous	1	0
PI - Taxi Service				16	0.1	
PI - Taxi Service Complaint				1	0	
<b>Project Independence</b>			<b>26</b>	<b>0.0</b>		
<b>Project Independence</b>				<b>26</b>	<b>0.0</b>	
Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	4	0	
	<b>Receiver of Taxes</b>			<b>4</b>	<b>0</b>	
<b>Receiver of Taxes</b>				<b>4</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Port Washington	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	4	0
			311 - Street Repaving Schedule Inquiry	1	0
		<b>311 Call Center</b>		<b>5</b>	<b>0</b>
		Supervisor's Office	SupV - Thank You from Constituent	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>				<b>6</b>	<b>0</b>
<b>Port Washington</b>				<b>74</b>	<b>2.4</b>
Port Washington North	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	3.0
		<b>Code Enforcement</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>3.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>3.0</b>
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>3.0</b>	
	Project Independence	Project Independence	PI - Flu Shot Registration	2	0
			PI - Food and Hunger	1	4.0
			PI - Health and Mental Health	3	0.7
			PI - Membership Registration	2	0
			PI - Taxi Service	27	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
	<b>Project Independence</b>		<b>38</b>	<b>0.2</b>	
	<b>Project Independence</b>		<b>38</b>	<b>0.2</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
	<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>		
<b>Port Washington North</b>				<b>42</b>	<b>0.3</b>
ROCKVILLE CENTRE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>0</b>	
<b>ROCKVILLE CENTRE</b>				<b>1</b>	<b>0</b>
ROSLYN	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	8.0
		<b>Animal Shelter</b>		<b>1</b>	<b>8.0</b>
		Code Enforcement	Code - Garbage	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
		Port Washington Parking District	PWPD - Broken Meter	1	1.0
<b>Port Washington Parking District</b>		<b>1</b>	<b>1.0</b>		
<b>Department of Public Safety</b>				<b>3</b>	<b>3.0</b>

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Light Out (Single)	5	0
			Street Light - New Light Request	1	0
	<b>Street Lighting District</b>			<b>8</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>8</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	13.7
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>13.7</b>
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>13.7</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	5.0
			<b>Parks and Recreation Department</b>		<b>1</b>
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>5.0</b>
	Project Independence	Project Independence	PI - Call Back Request	2	0
			PI - Health and Mental Health	3	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	1	2.0
			PI - Taxi Service	18	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
	<b>Project Independence</b>			<b>29</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>29</b>	<b>0.1</b>
<b>ROSLYN</b>				<b>44</b>	<b>1.3</b>
ROSLYN ESTATES	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	2.0
		<b>Animal Shelter</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>2.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
			PI - Taxi Service	6	0
	<b>Project Independence</b>			<b>7</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>7</b>	<b>0.1</b>
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
	<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>ROSLYN ESTATES</b>				<b>10</b>	<b>0.3</b>
ROSLYN HARBOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HARBOR	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0	
		<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>	
<b>ROSLYN HARBOR</b>				<b>3</b>	<b>0</b>	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>		<b>1</b>	<b>0</b>	
	<b>Community Services</b>			<b>1</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	0
			Animal Sh - Misc	1	0	
		<b>Animal Shelter</b>		<b>2</b>	<b>0</b>	
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	0
			<b>Cat Shelter</b>		<b>2</b>	<b>0</b>
		Code Enforcement	Code - After Hours/Weekend Construction		1	0
			Code - Court		1	0
			Code - Garbage		1	0
			Code - Miscellaneous		1	0
			Code - Signs		2	2.5
	<b>Code Enforcement</b>			<b>6</b>	<b>0.8</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		4	3.0	
	<b>Parking Enforcement</b>			<b>4</b>	<b>3.0</b>	
	<b>Department of Public Safety</b>				<b>14</b>	<b>1.2</b>
	Department of Public Works	Highway Department	Hwy - Call Back Request		1	11.0
			Hwy - Dead Animal Pickup		1	9.0
			Hwy - Miscellaneous		3	3.3
Hwy - Pothole				2	2.0	
Hwy - Street Drainage / Flooding				1	0	
Hwy - Street Sign - New Request				1	0	
Hwy - Street Sign - Repair / Replace				1	1.0	
Hwy - Street Sweeping / Cleaning				1	0	
Hwy - Tree Branch / Debris Pickup				5	3.2	
Hwy - Tree Fallen - Emergency				1	0	
Hwy - Tree Stump Removal				1	0	
Hwy - Tree Trimming / Removal Inspection				8	1.4	
<b>Highway Department</b>			<b>26</b>	<b>2.4</b>		
Street Lighting District		Street Light - Light Out (Single)		3	11.3	
		Street Light - Lights Out (Multiple)		6	7.2	
	Street Light - Mark Out		4	7.5		
<b>Street Lighting District</b>			<b>13</b>	<b>8.2</b>		
<b>Department of Public Works</b>				<b>39</b>	<b>4.3</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	0
			OIC - Inter Municipal SR	4	3.2
	<b>Inter Municipal Affairs</b>			<b>6</b>	<b>2.2</b>
	<b>Inter Municipal Affairs</b>			<b>6</b>	<b>2.2</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	0
			<b>Parks and Recreation Department</b>		
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>0</b>
	Planning and Building Department	Building Department	Bldg - Application Status	1	0
			Bldg - Certificate Status	2	0.5
			Bldg - Construction Complaint	3	6.3
			Bldg - Housing Complaint	1	0
			Bldg - Illegal Housing	1	0
			Bldg - Miscellaneous	1	0
			Bldg - Suspect Work Without a Permit	2	0
			<b>Building Department</b>		
	<b>Planning and Building Department</b>			<b>11</b>	<b>1.8</b>
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	1	1.0
			PI - Household Maintenance	1	2.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	2.0
			PI - Taxi Service	108	0
			PI - Taxi Service Cancellation	2	0
	<b>Project Independence</b>			<b>115</b>	<b>0.0</b>
	<b>Project Independence</b>			<b>115</b>	<b>0.0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
			<b>Receiver of Taxes</b>		
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5
			<b>Solid Waste Management</b>		
	<b>Solid Waste Management</b>			<b>2</b>	<b>0.5</b>
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
<b>311 Call Center</b>			<b>1</b>	<b>0</b>	
Supervisor's Office		SupV - ADA Compliance	1	0	
		SupV - Airplane	1	0	
		SupV - Employee Complaint	1	13.0	
		SupV - Helicopter	1	0	
<b>Supervisor's Office</b>			<b>4</b>	<b>3.2</b>	
<b>Supervisor's Office</b>			<b>5</b>	<b>2.6</b>	
<b>ROSLYN HEIGHTS</b>				<b>196</b>	<b>1.2</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
RUSSELL GARDENS	Project Independence	Project Independence	PI - Flu Shot Registration	1	0
			PI - Health Chat/Event Registration	2	0.5
			PI - Health and Mental Health	2	6.0
			PI - Taxi Service	9	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
	<b>Project Independence</b>			<b>17</b>	<b>0.8</b>
<b>Project Independence</b>			<b>17</b>	<b>0.8</b>	
<b>RUSSELL GARDENS</b>				<b>17</b>	<b>0.8</b>
Roslyn	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	4.0
		<b>Community Services</b>		<b>1</b>	<b>4.0</b>
	<b>Community Services</b>			<b>1</b>	<b>4.0</b>
	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	2.0
		<b>Highway Department</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>2.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	4	0
<b>Project Independence</b>			<b>5</b>	<b>0</b>	
<b>Project Independence</b>			<b>5</b>	<b>0</b>	
<b>Roslyn</b>				<b>9</b>	<b>0.7</b>
Roslyn Harbor	Project Independence	Project Independence	PI - Membership Registration	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>			<b>2</b>	<b>0</b>
<b>Roslyn Harbor</b>				<b>2</b>	<b>0</b>
Roslyn Heights	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
			Animal Sh - Unleashed - Stray Dog	1	0
		<b>Animal Shelter</b>		<b>2</b>	<b>0</b>
		Code Enforcement	Code - Miscellaneous	2	0
	<b>Code Enforcement</b>		<b>2</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>4</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Pothole	1	13.0
			Hwy - Street Drainage / Flooding	1	5.0
Hwy - Tree Fallen - Emergency			1	1.0	
Hwy - Tree Planting			1	0	
<b>Highway Department</b>			<b>4</b>	<b>4.8</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Roslyn Heights	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	22.0
			Street Light - Lights Out (Multiple)	1	6.0
			Street Light - Mark Out	2	4.0
	<b>Street Lighting District</b>			<b>4</b>	<b>9.0</b>
	<b>Department of Public Works</b>			<b>8</b>	<b>6.9</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	9.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>9.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>9.0</b>
	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0
			Bldg - Suspect Work Without a Permit	1	7.0
			Bldg - Unable to Reach Inspector	1	1.0
	<b>Building Department</b>			<b>3</b>	<b>3.0</b>
	<b>Planning and Building Department</b>			<b>3</b>	<b>3.0</b>
	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0
			PI - Taxi Service	1	0
	<b>Project Independence</b>			<b>2</b>	<b>0.5</b>
	<b>Project Independence</b>			<b>2</b>	<b>0.5</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0
			<b>Solid Waste Management</b>		<b>1</b>
<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	2	0	
	<b>311 Call Center</b>		<b>2</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>	
<b>Roslyn Heights</b>				<b>22</b>	<b>3.4</b>
Roslyn Hts	Department of Public Works	Street Lighting District	Street Light - On During Day	2	4.0
		<b>Street Lighting District</b>		<b>2</b>	<b>4.0</b>
<b>Department of Public Works</b>			<b>2</b>	<b>4.0</b>	
<b>Roslyn Hts</b>				<b>2</b>	<b>4.0</b>
Roslyn heights	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>Roslyn heights</b>				<b>1</b>	<b>0</b>
Russell Gardens	Project Independence	Project Independence	PI - Taxi Service	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
<b>Project Independence</b>			<b>2</b>	<b>0</b>	
<b>Russell Gardens</b>				<b>2</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days		
SADDLE ROCK	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	0		
		<b>Highway Department</b>		<b>1</b>	<b>0</b>		
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0		
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>		
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>			
<b>SADDLE ROCK</b>				<b>2</b>	<b>0</b>		
SANDS POINT	Project Independence	Project Independence	PI - Household Maintenance	1	1.0		
			PI - Taxi Service	10	0		
			PI - Taxi Service Cancellation	2	0		
	<b>Project Independence</b>		<b>13</b>	<b>0.1</b>			
<b>Project Independence</b>			<b>13</b>	<b>0.1</b>			
<b>SANDS POINT</b>				<b>13</b>	<b>0.1</b>		
SEAFORD	Project Independence	Project Independence	PI - Volunteer	1	0		
		<b>Project Independence</b>		<b>1</b>	<b>0</b>		
	<b>Project Independence</b>			<b>1</b>	<b>0</b>		
<b>SEAFORD</b>				<b>1</b>	<b>0</b>		
SEARINGTOWN	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0		
			Code - Unlawful Property Use	1	0		
		<b>Code Enforcement</b>		<b>2</b>	<b>0</b>		
	<b>Department of Public Safety</b>			<b>2</b>	<b>0</b>		
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	1	14.0	
				Hwy - Street Sweeping / Cleaning	2	3.0	
				Hwy - Tree Trimming / Removal Inspection	2	5.5	
		<b>Highway Department</b>		<b>5</b>	<b>6.2</b>		
		Street Lighting District	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0
					Street Light - Fixture Problem	2	15.5
					Street Light - Light Out (Single)	17	4.5
	Street Light - Lights Out (Multiple)				6	7.2	
	Street Light - Mark Out				5	3.6	
	Street Light - Misc Problems				1	3.0	
	<b>Street Lighting District</b>		<b>33</b>	<b>5.2</b>			
<b>Department of Public Works</b>			<b>38</b>	<b>5.3</b>			
Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0		
			OIC - Inter Municipal SR	1	13.0		
	<b>Inter Municipal Affairs</b>		<b>2</b>	<b>6.5</b>			
<b>Inter Municipal Affairs</b>			<b>2</b>	<b>6.5</b>			
Project Independence	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0		
			PI - Miscellaneous	1	3.0		

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Project Independence	Project Independence	PI - Taxi Service	12	0
			PI - Transportation/Mobility Mgmt Info	1	0
	<b>Project Independence</b>			<b>15</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>15</b>	<b>0.2</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0
			SupV - Employee Complaint	2	4.5
	<b>Supervisor's Office</b>			<b>6</b>	<b>1.5</b>
<b>Supervisor's Office</b>			<b>6</b>	<b>1.5</b>	
<b>SEARINGTOWN</b>				<b>63</b>	<b>3.6</b>
SYOSSET	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	4.0
		<b>Animal Shelter</b>		<b>1</b>	<b>4.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>4.0</b>
<b>SYOSSET</b>				<b>1</b>	<b>4.0</b>
Saddle Rock	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	13.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>13.5</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>13.5</b>
	Project Independence	Project Independence	PI - Flu Shot Registration	1	0
			PI - Taxi Service	2	0
<b>Project Independence</b>			<b>3</b>	<b>0</b>	
<b>Project Independence</b>			<b>3</b>	<b>0</b>	
<b>Saddle Rock</b>				<b>5</b>	<b>5.4</b>
Sands Point	Department of Public Works	Highway Department	Hwy - Pothole	1	4.0
		<b>Highway Department</b>		<b>1</b>	<b>4.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>4.0</b>
	Project Independence	Project Independence	PI - Flu Shot Registration	1	0
			PI - Taxi Service	2	0
	<b>Project Independence</b>			<b>3</b>	<b>0</b>
<b>Project Independence</b>			<b>3</b>	<b>0</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
	<b>311 Call Center</b>		<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>Sands Point</b>				<b>5</b>	<b>0.8</b>
Searingtown	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	1.0
			Hwy - Tree Trimming / Removal Inspection	2	0
		<b>Highway Department</b>		<b>3</b>	<b>0.3</b>
	Street Lighting District	Street Light - Fixture Problem	1	1.0	
		Street Light - Light Out (Single)	9	9.8	
Street Light - Lights Out (Multiple)		1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Searingtown	Department of Public Works	Street Lighting District	Street Light - Mark Out	6	6.2	
			Street Light - Misc Problems	1	12.0	
	<b>Street Lighting District</b>			<b>18</b>	<b>7.7</b>	
	<b>Department of Public Works</b>			<b>21</b>	<b>6.6</b>	
	Planning and Building Department	Building Department	Bldg - Certificate Status		1	1.0
			<b>Building Department</b>		<b>1</b>	<b>1.0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>1.0</b>	
	Project Independence	Project Independence	PI - Taxi Service		6	0
			<b>Project Independence</b>		<b>6</b>	<b>0</b>
	<b>Project Independence</b>			<b>6</b>	<b>0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		2	0
			<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage		1	0
<b>311 Call Center</b>			<b>1</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>Searingtown</b>				<b>31</b>	<b>4.5</b>	
THE VILLAGES	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			<b>Project Independence</b>		<b>1</b>	<b>1.0</b>
	<b>Project Independence</b>			<b>1</b>	<b>1.0</b>	
<b>THE VILLAGES</b>				<b>1</b>	<b>1.0</b>	
THOMASTON	Project Independence	Project Independence	PI - Health and Mental Health	10	0	
			PI - Taxi Service		5	0
			<b>Project Independence</b>		<b>15</b>	<b>0</b>
	<b>Project Independence</b>			<b>15</b>	<b>0</b>	
<b>THOMASTON</b>				<b>15</b>	<b>0</b>	
Thomaston	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	2.0	
			<b>Animal Shelter</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>2.0</b>	
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection		1	0
			<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Health Chat/Event Registration		1	0
			PI - Membership Registration		2	0
			PI - Taxi Service		2	0
			PI - Taxi Service Complaint		2	0
<b>Project Independence</b>			<b>7</b>	<b>0</b>		
<b>Project Independence</b>			<b>7</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
Thomaston	Supervisor's Office	Supervisor's Office	SupV - Townstat Call Back	1	0	
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>Thomaston</b>				<b>10</b>	<b>0.2</b>	
UNIONDALE	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
		<b>Project Independence</b>		<b>1</b>	<b>1.0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>1.0</b>	
<b>UNIONDALE</b>				<b>1</b>	<b>1.0</b>	
UNIVERSITY GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>		<b>1</b>	<b>0</b>	
	<b>Community Services</b>			<b>1</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	0
			<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code - Garbage		1	0
			Code - Overgrown Vegetation		1	6.0
			Code - Property Maintenance		2	0
		<b>Code Enforcement</b>			<b>4</b>	<b>1.5</b>
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		1	4.0
	<b>Parking Enforcement</b>			<b>1</b>	<b>4.0</b>	
	<b>Department of Public Safety</b>				<b>6</b>	<b>1.7</b>
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup		2	2.5
			Hwy - Tree Branch / Debris Pickup		3	3.7
			Hwy - Tree Removal Objection		2	0.5
			Hwy - Tree Trimming / Removal Inspection		2	1.5
		<b>Highway Department</b>			<b>9</b>	<b>2.2</b>
		Street Lighting District	Street Light - Light Out (Single)		2	4.0
		<b>Street Lighting District</b>			<b>2</b>	<b>4.0</b>
	<b>Department of Public Works</b>				<b>11</b>	<b>2.5</b>
Planning and Building Department	Building Department	Bldg - Construction Complaint		1	4.0	
		Bldg - From Transfer		1	0	
		Bldg - Suspect Work Without a Permit		1	5.0	
<b>Building Department</b>			<b>3</b>	<b>3.0</b>		
<b>Planning and Building Department</b>				<b>3</b>	<b>3.0</b>	
Project Independence	Project Independence	PI - Call Back Request		1	0	
		PI - Taxi Service		10	0	
	<b>Project Independence</b>			<b>11</b>	<b>0</b>	
<b>Project Independence</b>				<b>11</b>	<b>0</b>	

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City	Department Description	Group Description	Type Description	Count	Response Days	
UNIVERSITY GARDENS	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
		<b>311 Call Center</b>		<b>1</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>UNIVERSITY GARDENS</b>				<b>33</b>	<b>1.4</b>	
UNKNOWN	Planning and Building Department	Building Department	Bldg - Miscellaneous	1	0	
		<b>Building Department</b>		<b>1</b>	<b>0</b>	
	<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>	
<b>UNKNOWN</b>				<b>1</b>	<b>0</b>	
University Gardens	Department of Public Safety	Code Enforcement	Code - Signs	1	6.0	
		<b>Code Enforcement</b>		<b>1</b>	<b>6.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>6.0</b>	
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	2	4.0	
		<b>Highway Department</b>		<b>2</b>	<b>4.0</b>	
<b>Department of Public Works</b>			<b>2</b>	<b>4.0</b>		
<b>University Gardens</b>				<b>3</b>	<b>4.7</b>	
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	5	0	
			CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Seasonal Programs Registration	12	0	
		<b>Community Services</b>			<b>18</b>	<b>0</b>
	<b>Community Services</b>			<b>18</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	2	3.0
				Animal Sh - Lost Animal	1	1.0
				Animal Sh - Surrender a dog	1	0
				Animal Sh - Unleashed - Stray Dog	1	23.0
		<b>Animal Shelter</b>			<b>5</b>	<b>6.0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	22.0	
		<b>Cat Shelter</b>			<b>1</b>	<b>22.0</b>
	Code Enforcement	Code Enforcement	Code - Noise	2	4.0	
			Code - Sidewalk Obstruction	1	1.0	
			<b>Code Enforcement</b>		<b>3</b>	<b>3.0</b>
	<b>Department of Public Safety</b>			<b>9</b>	<b>6.8</b>	
	Department of Public Works	Highway Department	Highway Department	Hwy - Dead Animal Pickup	1	0
				Hwy - Pothole	1	8.0
				Hwy - Street Drainage / Flooding	1	7.0
Hwy - Street Painting				3	0	
Hwy - Tree Removal Objection				2	0	
Hwy - Tree Stump Removal				2	0	
Hwy - Tree Trimming / Removal Inspection				9	0.1	
<b>Highway Department</b>			<b>19</b>	<b>0.8</b>		

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	2	0
			Street Light - Misc Problems	1	22.0
		<b>Street Lighting District</b>			<b>4</b>
	<b>Department of Public Works</b>			<b>23</b>	<b>1.7</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	3	4.3
		<b>Inter Municipal Affairs</b>		<b>4</b>	<b>3.2</b>
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>3.2</b>
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
		<b>Building Department</b>		<b>1</b>	<b>0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Call Back Request	2	0.5
			PI - Exercise Program Registration	1	1.0
			PI - Flu Shot Registration	3	0
			PI - Health Chat/Event Registration	2	0
			PI - Membership Registration	2	0
			PI - Miscellaneous	1	1.0
			PI - Support Group Registration	1	7.0
			PI - Taxi Service	49	0.0
			PI - Taxi Service Cancellation	5	0
			PI - Transportation/Mobility Mgmt Info	1	0
			PI - Volunteer	2	2.5
			<b>Project Independence</b>		
	<b>Project Independence</b>			<b>69</b>	<b>0.2</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
		SupV - Thank You from Constituent	1	0	
	<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>	
<b>WESTBURY</b>				<b>127</b>	<b>1.0</b>
WILLISTON PARK	Community Services	Community Services	CommSvc - From Transfer	1	1.0
			CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	3	0
	<b>Community Services</b>		<b>5</b>	<b>0.4</b>	
<b>Community Services</b>			<b>5</b>	<b>0.4</b>	

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	26.0
		<b>Cat Shelter</b>		<b>1</b>	<b>26.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>26.0</b>
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - Mark Out	7	6.9
	<b>Street Lighting District</b>			<b>7</b>	<b>6.9</b>
	<b>Department of Public Works</b>			<b>8</b>	<b>6.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>6.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>6.0</b>
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Flu Shot Registration	1	0
			PI - Health and Mental Health	2	6.5
			PI - Household Maintenance	3	1.0
			PI - Membership Registration	4	0
			PI - Miscellaneous	2	0.5
			PI - Taxi Service	69	0
			PI - Taxi Service Cancellation	6	0
			PI - Taxi Service Complaint	2	2.0
	<b>Project Independence</b>			<b>90</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>90</b>	<b>0.2</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>		
<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
<b>WILLISTON PARK</b>				<b>107</b>	<b>1.0</b>
WILLISTON PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0
		<b>Street Lighting District</b>		<b>1</b>	<b>6.0</b>
<b>Department of Public Works</b>			<b>1</b>	<b>6.0</b>	
<b>WILLISTON PARK</b>				<b>1</b>	<b>6.0</b>
WOODBURY	Project Independence	Project Independence	PI - Miscellaneous	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>WOODBURY</b>				<b>1</b>	<b>0</b>
Westbury	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	16.0
			Animal Sh - Misc	1	0
		<b>Animal Shelter</b>		<b>2</b>	<b>8.0</b>

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
Westbury	Department of Public Safety	Code Enforcement	Code - Court	1	0	
			Code - From Transfer	1	16.0	
			Code - Litter	1	10.0	
		<b>Code Enforcement</b>			<b>3</b>	<b>8.7</b>
	<b>Department of Public Safety</b>				<b>5</b>	<b>8.4</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	6	0
		<b>Highway Department</b>			<b>7</b>	<b>0</b>
	<b>Department of Public Works</b>				<b>7</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	14.0
				OIC - Inter Municipal SR	2	8.5
		<b>Inter Municipal Affairs</b>			<b>3</b>	<b>10.3</b>
	<b>Inter Municipal Affairs</b>				<b>3</b>	<b>10.3</b>
	Planning and Building Department	Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	3.0
		<b>Building Department</b>			<b>1</b>	<b>3.0</b>
	<b>Planning and Building Department</b>				<b>1</b>	<b>3.0</b>
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	2.0
				PI - Exercise Program Registration	1	1.0
				PI - Flu Shot Registration	3	0
				PI - Membership Registration	7	0
				<b>Project Independence</b>		
<b>Project Independence</b>				<b>12</b>	<b>0.2</b>	
Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
<b>Receiver of Taxes</b>				<b>2</b>	<b>0</b>	
<b>Westbury</b>				<b>30</b>	<b>2.6</b>	
Williston Park	Department of Public Safety	Animal Shelter	Animal Sh - Misc	2	0	
		<b>Animal Shelter</b>			<b>2</b>	<b>0</b>
	<b>Department of Public Safety</b>				<b>2</b>	<b>0</b>
	Department of Public Works	Street Lighting District	Street Lighting District	Street Light - Mark Out	1	3.0
		<b>Street Lighting District</b>			<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>				<b>1</b>	<b>3.0</b>
	Project Independence	Project Independence	Project Independence	PI - Flu Shot Registration	2	0
				PI - Household Maintenance	1	1.0
				PI - Membership Registration	2	0
				PI - Volunteer	1	7.0
<b>Project Independence</b>			<b>6</b>	<b>1.3</b>		
<b>Project Independence</b>				<b>6</b>	<b>1.3</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Williston Park	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>
	<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
		<b>311 Call Center</b>		<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>Williston Park</b>				<b>12</b>	<b>0.9</b>
albertson	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>2</b>	<b>0</b>	
<b>albertson</b>				<b>2</b>	<b>0</b>
carle place	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>3</b>	<b>0</b>
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0
	<b>Street Lighting District</b>		<b>1</b>	<b>0</b>	
<b>Department of Public Works</b>		<b>4</b>	<b>0</b>		
<b>carle place</b>				<b>4</b>	<b>0</b>
garden city	Project Independence	Project Independence	PI - Health Chat/Event Registration	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>		<b>2</b>	<b>0</b>	
<b>garden city</b>				<b>2</b>	<b>0</b>
gardent city park	Department of Public Works	Highway Department	Hwy - Catch Basin	1	6.0
		<b>Highway Department</b>		<b>1</b>	<b>6.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>6.0</b>	
<b>gardent city park</b>				<b>1</b>	<b>6.0</b>
great neck	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	3	0
			Hwy - Street Sign - Repair / Replace	3	0
		<b>Highway Department</b>		<b>6</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>6</b>	<b>0</b>	
<b>great neck</b>				<b>6</b>	<b>0</b>
manhasset	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	10	0
			Hwy - Street Sign - Repair / Replace	1	0
	<b>Highway Department</b>		<b>11</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days
manhasset	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	0
			Street Light - Light Out (Single)	1	0
			Street Light - Lights Out (Multiple)	1	18.0
	<b>Street Lighting District</b>			<b>3</b>	<b>6.0</b>
<b>Department of Public Works</b>			<b>14</b>	<b>1.3</b>	
<b>manhasset</b>				<b>14</b>	<b>1.3</b>
manhasset	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>manhasset</b>				<b>1</b>	<b>0</b>
mineola	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>mineola</b>				<b>1</b>	<b>0</b>
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	5	0
		<b>Highway Department</b>		<b>5</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>5</b>	<b>0</b>
<b>new cassel</b>				<b>5</b>	<b>0</b>
new hyde park	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	6.0
			Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>2</b>	<b>3.0</b>
		Street Lighting District	Street Light - Light Out (Single)	2	13.0
			Street Light - Mark Out	1	8.0
	Street Light - On During Day		1	11.0	
	<b>Street Lighting District</b>			<b>4</b>	<b>11.2</b>
	<b>Department of Public Works</b>			<b>6</b>	<b>8.5</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	15.0
<b>Inter Municipal Affairs</b>		<b>1</b>	<b>15.0</b>		
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>15.0</b>	
<b>new hyde park</b>				<b>7</b>	<b>9.4</b>
new hyde park	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>7.0</b>	
<b>new hyde park</b>				<b>2</b>	<b>3.5</b>

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
new hyde park	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	20.0	
			Street Light - Mark Out	1	8.0	
	<b>Street Lighting District</b>		<b>2</b>	<b>14.0</b>		
	<b>Department of Public Works</b>		<b>2</b>	<b>14.0</b>		
<b>new hyde park</b>				<b>2</b>	<b>14.0</b>	
new hyde park	Project Independence	Project Independence	PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>		<b>1</b>	<b>0</b>		
<b>new hyde park</b>				<b>1</b>	<b>0</b>	
port washington	Department of Public Safety	Parking Enforcement	Prkg Enfrc - From Transfer	1	2.0	
		<b>Parking Enforcement</b>		<b>1</b>	<b>2.0</b>	
	<b>Department of Public Safety</b>		<b>1</b>	<b>2.0</b>		
	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow		7	0
			Hwy - Pothole		1	7.0
			Hwy - Street Painting		1	0
			Hwy - Street Sign - Repair / Replace		1	0
			Hwy - Tree Branch / Debris Pickup		1	3.0
	<b>Highway Department</b>		<b>11</b>	<b>0.9</b>		
	Street Lighting District		Street Light - Mark Out	2	10.5	
<b>Street Lighting District</b>		<b>2</b>	<b>10.5</b>			
<b>Department of Public Works</b>		<b>13</b>	<b>2.4</b>			
<b>port washington</b>				<b>14</b>	<b>2.4</b>	
port washington	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>		<b>1</b>	<b>0</b>		
<b>port washington</b>				<b>1</b>	<b>0</b>	
port washington	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0	
		<b>Highway Department</b>		<b>1</b>	<b>3.0</b>	
	<b>Department of Public Works</b>		<b>1</b>	<b>3.0</b>		
<b>port washington</b>				<b>1</b>	<b>3.0</b>	
portwashington	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>6.0</b>	
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>6.0</b>		
<b>portwashington</b>				<b>1</b>	<b>6.0</b>	
roslyn	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	6	0	
			Hwy - Tree Stump Removal	1	0	
	<b>Highway Department</b>		<b>7</b>	<b>0</b>		
	<b>Department of Public Works</b>		<b>7</b>	<b>0</b>		
<b>roslyn</b>				<b>7</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
roslyn heights	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
		Street Lighting District	Street Light - Mark Out	2	7.5	
		<b>Street Lighting District</b>		<b>2</b>	<b>7.5</b>	
	<b>Department of Public Works</b>			<b>3</b>	<b>5.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>2.0</b>	
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>2.0</b>		
<b>roslyn heights</b>				<b>4</b>	<b>4.2</b>	
searingtown	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>4.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>4.0</b>	
<b>searingtown</b>				<b>1</b>	<b>4.0</b>	
westbury	Department of Public Works	Highway Department	Hwy - Street Painting	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
<b>westbury</b>				<b>1</b>	<b>0</b>	
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	5	6.0	
		<b>Street Lighting District</b>		<b>5</b>	<b>6.0</b>	
	<b>Department of Public Works</b>			<b>5</b>	<b>6.0</b>	
<b>williston park</b>				<b>5</b>	<b>6.0</b>	
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	6.0	
		<b>Street Lighting District</b>		<b>2</b>	<b>6.0</b>	
	<b>Department of Public Works</b>			<b>2</b>	<b>6.0</b>	
<b>williston park</b>				<b>2</b>	<b>6.0</b>	
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>6.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>6.0</b>	
<b>williston park</b>				<b>1</b>	<b>6.0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	34	0	
			Animal Sh - Found Animal	1	1.0	
			Animal Sh - Surrender a dog	1	0	
		<b>Animal Shelter</b>			<b>36</b>	<b>0.0</b>
		Cat Shelter	Cat Shelter - Call Back	17	1.4	
			<b>Cat Shelter</b>		<b>17</b>	<b>1.4</b>
		Code Enforcement	Code - Call Back Request	62	2.1	
			Code - Commercial Vehicle stored on Residential Property	1	0	
Code - No Plates / Inoperable Vehicle	1		0			

# Town of North Hempstead Service Requests via 311 - by Community

October 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0	
			Code - Property Violations Search	101	3.3	
		<b>Code Enforcement</b>			<b>166</b>	<b>2.8</b>
		Parking Enforcement	Prkg Enfrc - Call Back Request	2	5.0	
			Prkg Enfrc - Parking Violations Complaint	1	2.0	
		<b>Parking Enforcement</b>			<b>3</b>	<b>4.0</b>
		Port Washington Parking District	PWPD - Call Back Request	4	3.0	
			PWPD - Miscellaneous	1	22.0	
		<b>Port Washington Parking District</b>			<b>5</b>	<b>6.8</b>
		<b>Department of Public Safety</b>				<b>227</b>
	Department of Public Works	Highway Department		Hwy - Call Back Request	30	5.5
				Hwy - Catch Basin	1	0
				Hwy - Informational	3	0
				Hwy - Permits / Road Opening Application Request	15	0.2
				Hwy - Street Sign - New Request	1	0
		<b>Highway Department</b>			<b>50</b>	<b>3.4</b>
		Street Lighting District	Street Light - Light Out (Single)	3	0	
	<b>Street Lighting District</b>			<b>3</b>	<b>0</b>	
	<b>Department of Public Works</b>				<b>53</b>	<b>3.2</b>
	Human Resources and Finance	Human Resources and Finance		HR - Call Back Request	4	0
				HR - Medical and Insurance Benefits	2	0
		<b>Human Resources and Finance</b>			<b>6</b>	<b>0</b>
	<b>Human Resources and Finance</b>				<b>6</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	3.5
				OIC - Inter Municipal SR	8	1.5
		<b>Inter Municipal Affairs</b>			<b>10</b>	<b>1.9</b>
	<b>Inter Municipal Affairs</b>				<b>10</b>	<b>1.9</b>
Parks and Recreation Department	Parks and Recreation Department		Park - Call Back Request	7	0	
			Park - Disabled Youth Recreation Program	1	0	
			Park - General Complaint	3	10.7	
			Park - Miscellaneous	1	14.0	
			Park - Park Facilities Maintenance	21	4.0	
			Park - Park Permit Application Request	6	0	
			Park - Park and Recreation Literature Request	1	0	
	<b>Parks and Recreation Department</b>			<b>40</b>	<b>3.2</b>	
<b>Parks and Recreation Department</b>				<b>40</b>	<b>3.2</b>	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	14	0		
	<b>Board of Zoning Appeals</b>			<b>14</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Planning and Building Department	Building Department	Bldg - General Question Needs Answers	172	2.9	
			Bldg - Permit Question Needs Answers	30	2.3	
			Bldg - Suspect Work Without a Permit	1	6.0	
		<b>Building Department</b>			<b>203</b>	<b>2.8</b>
		Planning Department	Planning - Call Back Request	5	3.0	
		<b>Planning Department</b>			<b>5</b>	<b>3.0</b>
	<b>Planning and Building Department</b>				<b>222</b>	<b>2.7</b>
	Project Independence	Project Independence	PI - Call Back Request		1	1.0
			<b>Project Independence</b>		<b>1</b>	<b>1.0</b>
	<b>Project Independence</b>				<b>1</b>	<b>1.0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		2	0
			Tax - Duplicate Bill or Receipt		1	0
			<b>Receiver of Taxes</b>		<b>3</b>	<b>0</b>
	<b>Receiver of Taxes</b>				<b>3</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Call Back		11	1.0
			<b>Solid Waste Management</b>		<b>11</b>	<b>1.0</b>
		Sustainability Department	SWMA - Environmental Education		1	3.0
		<b>Sustainability Department</b>		<b>1</b>	<b>3.0</b>	
	<b>Solid Waste Management</b>				<b>12</b>	<b>1.2</b>
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up		117	0
			<b>311 Call Center</b>		<b>117</b>	<b>0</b>
		Supervisor's Office	SupV - Airplane Nassau		1	0
			SupV - Helicopter Nassau		2	0
<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>			
<b>Supervisor's Office</b>				<b>120</b>	<b>0</b>	
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		110	0	
		Town Clerk - Block Party Application		1	0	
		Town Clerk - Death Certificate		65	0	
		Town Clerk - Dog License		32	0	
		Town Clerk - Domestic Partnership		1	0	
		Town Clerk - Filming Permit		4	0	
		Town Clerk - Fishing License		2	0	
		Town Clerk - Hunting License		1	0	
		Town Clerk - Liquor License		2	0	
		Town Clerk - Marriage Certificate		28	0	
		Town Clerk - Marriage License		28	0	
		Town Clerk - Miscellaneous		7	0	
		Town Clerk - Parade Application		1	0	
		Town Clerk - Parking Restrictions Removal Request		8	0	
		Town Clerk - Peddler License		4	0	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Secondhand Dealer License	1	0
			Town Clerk - Solid Waste Management License	10	0
			Town Clerk - Storage Bins	1	0
			Town Clerk - Taxi and Limousine License	4	0
			Town Clerk - Tow Truck License	1	0
		<b>Town Clerk</b>		<b>311</b>	<b>0</b>
	<b>Town Clerk</b>			<b>311</b>	<b>0</b>
				<b>1,005</b>	<b>1.4</b>
<b>Summary</b>				<b>5,374</b>	<b>1.4</b>