

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	albertson	1	6.0	
		Adm Svc - Green Team		1	6.0	
	Administrative Services			1	6.0	
Administrative Services				1	6.0	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	CARLE PLACE	1	0	
			MINEOLA	1	3.0	
			WESTBURY	5	0	
		CommSvc - Bus Pickup Cancel			7	0.4
		CommSvc - Bus Pickup Schedule	MINEOLA	5	0	
			Roslyn	1	4.0	
			WESTBURY	1	0	
		CommSvc - Bus Pickup Schedule			7	0.6
		CommSvc - From Transfer	MINEOLA	1	0	
			WILLISTON PARK	1	1.0	
		CommSvc - From Transfer			2	0.5
		CommSvc - Misc SR	CARLE PLACE	1	0	
			MINEOLA	1	3.0	
			NORTH NEW HYDE PARK	1	1.0	
			WILLISTON PARK	1	1.0	
		CommSvc - Misc SR			4	1.2
		CommSvc - Seasonal Programs Registration	ALBERTSON	3	0	
			CARLE PLACE	6	0	
			East Hills	2	0	
			FLORAL PARK	2	0	
			GARDEN CITY PARK	6	0	
			GREAT NECK	1	0	
			Garden City	1	0	
			Garden City Park	2	0	
			HERRICKS	3	0	
			Herricks	1	0	
			LAKE SUCCESS	2	0	
MANHASSET	3		0			
MINEOLA	13		0			
NEW CASSEL	1		0			
NEW HYDE PARK	5		0			
NORTH HILLS	1		0			
NORTH NEW HYDE PARK	10		0			
New Hyde Park	2		0			
North Hills	1		0			
North New Hyde Park	4		0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	ROSLYN HEIGHTS	1	0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	12	0	
			WILLISTON PARK	3	0	
		CommSvc - Seasonal Programs Registration			86	0
Community Services				106	0.1	
Community Services				106	0.1	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	MANHASSET	2	4.0	
			NEW CASSEL	1	20.0	
			ROSLYN	1	8.0	
			UNIVERSITY GARDENS	1	0	
			Westbury	1	16.0	
		Animal Sh - Barking Dog			6	8.7
		Animal Sh - Dog Adoption			34	0
		Animal Sh - Dog Adoption			34	0
		Animal Sh - Dog Bite	Great Neck Plaza	1	17.0	
			PORT WASHINGTON	1	5.0	
		Animal Sh - Dog Bite			2	11.0
		Animal Sh - Dog Defecation	GARDEN CITY PARK	1	0	
			GREAT NECK	1	6.0	
			Mineola	1	0	
		Animal Sh - Dog Defecation			3	2.0
		Animal Sh - Found Animal	Flower Hill	1	0	
			Great Neck Estates	2	1.5	
			Manhasset	1	4.0	
			NEW CASSEL	2	1.0	
			NEW HYDE PARK	1	6.0	
			ROSLYN HEIGHTS	1	0	
			SYOSSET	1	4.0	
			WESTBURY	2	3.0	
	1		1.0			
Animal Sh - Found Animal			12	2.2		
Animal Sh - Lost Animal	Flower Hill	1	1.0			
	HAUPPAUGE	1	1.0			
	HERRICKS	1	1.0			
	Hicksville	1	0			
	Manhasset	1	1.0			
	NEW CASSEL	1	0			
	NORTH NEW HYDE PARK	2	0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	PORT JEFFERSON STATION	1	0	
			ROCKVILLE CENTRE	1	0	
			WESTBURY	1	1.0	
		Animal Sh - Lost Animal			11	0.5
		Animal Sh - Menacing or Harrassing Dog	ALBERTSON	1	13.0	
			MINEOLA	1	7.0	
			Manhasset	1	5.0	
			New Cassel	1	3.0	
			PORT WASHINGTON	1	0	
		Animal Sh - Menacing or Harrassing Dog			5	5.6
		Animal Sh - Misc	Albertson	1	0	
			BELLMORE	1	1.0	
			EAST HILLS	1	1.0	
			ELMONT	1	1.0	
			East Hills	1	1.0	
			East Williston	1	0	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			Kings Point	1	1.0	
			MANHASSET	3	0.3	
			Mineola	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			New Cassel	1	0	
			PORT WASHINGTON	7	1.0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	1	0	
			Thomaston	1	2.0	
			Westbury	1	0	
		Williston Park	2	0		
		mineola	1	0		
		Animal Sh - Misc			31	0.5
		Animal Sh - Sign	NEW HYDE PARK	1	0	
Animal Sh - Sign			1	0		
Animal Sh - Surrender a dog	Mineola	1	0			
	Roslyn Heights	1	0			
	WESTBURY	1	0			
		1	0			
Animal Sh - Surrender a dog			4	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	GREAT NECK	1	0	
			Mineola	1	0	
			NEW CASSEL	1	0	
			NO NEW HYDE PARK	1	16.0	
			North New Hyde Park	1	16.0	
			ROSLYN ESTATES	1	2.0	
			Roslyn Heights	1	0	
			WESTBURY	1	23.0	
	Animal Sh - Unleashed - Stray Dog			8	7.1	
	Animal Shelter			117	1.8	
	Cat Shelter	Cat Shelter - Call Back			17	1.4
			Cat Shelter - Call Back			17
		Cat Shelter - Feral Cats		ALBERTSON	4	8.5
				BAXTER ESTATES	1	13.0
				CARLE PLACE	2	11.0
				GREAT NECK	2	14.5
				GREAT NECK ESTATES	1	17.0
				Garden City Park	1	0
				Great Neck	1	23.0
				MANHASSET	1	13.0
				MINEOLA	1	26.0
				Manhasset	1	0
				Manorhaven	1	14.0
				Mineola	1	13.0
				PORT WASHINGTON	1	4.0
				ROSLYN HEIGHTS	2	0
				WESTBURY	1	22.0
				WILLISTON PARK	1	26.0
Cat Shelter - Feral Cats			22	11.6		
Cat Shelter			39	7.2		
Code Enforcement	Code - After Hours/Weekend Construction		ALBERTSON	1	0	
			Greenvale	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	1.0	
			ROSLYN HEIGHTS	1	0	
	Code - After Hours/Weekend Construction			6	0.3	
	Code - Animal (except Dog / Cat / Wild life)		ALBERTSON	1	0	
			EAST WILLISTON	1	11.0	
GARDEN CITY PARK			1	0		
Code - Animal (except Dog / Cat / Wild life)			3	3.7		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Bamboo	Manhasset	1	0	
			NORTH NEW HYDE PARK	1	0	
		Code - Bamboo			2	0
		Code - Boat	PORT WASHINGTON	2	0	
		Code - Boat			2	0
		Code - Call Back Request		62	2.1	
		Code - Call Back Request			62	2.1
		Code - Commercial Vehicle stored on Residential Property	CARLE PLACE	2	0	
			GARDEN CITY PARK	1	2.0	
			Herricks	2	3.0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	2	0	
				1	0	
		Code - Commercial Vehicle stored on Residential Property			10	0.8
		Code - Court	CARLE PLACE	1	0	
			GARDEN CITY PARK	3	0	
			GREAT NECK	1	0	
			Greenvale	1	0	
			Herricks	1	0	
			MANHASSET	1	0	
			NEW CASSEL	3	0	
			NEW HYDE PARK	3	0	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	1	0	
			North New Hyde Park	1	9.0	
			Port Washington	3	1.3	
			ROSLYN HEIGHTS	1	0	
		Westbury	1	0		
		Code - Court			22	0.6
		Code - Dumpster	PORT WASHINGTON	1	7.0	
		Code - Dumpster			1	7.0
		Code - Fence	ALBERTSON	3	0	
GREAT NECK	1		0			
NEW CASSEL	1		0			
NORTH NEW HYDE PARK	2		0			
Code - Fence			7	0		
Code - From Transfer	CARLE PLACE	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - From Transfer	Garden City Park	1	0	
			NEW CASSEL	1	2.0	
			Plandome Heights	1	0	
			Westbury	1	16.0	
		Code - From Transfer			5	3.6
		Code - Garbage	ALBERTSON	3	1.3	
			CARLE PLACE	2	0	
			GREAT NECK	1	6.0	
			MANHASSET	2	3.0	
			NEW CASSEL	7	3.3	
			NEW HYDE PARK	1	0	
			New Hyde Park	2	2.0	
			PORT WASHINGTON	2	3.0	
			Port Washington	2	6.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			UNIVERSITY GARDENS	1	0	
			Code - Garbage			25
		Code - Heat / Air Conditioning	GREAT NECK	1	0	
		Code - Heat / Air Conditioning			1	0
		Code - Leaves Accumulation	NO NEW HYDE PARK	2	2.0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
		Code - Leaves Accumulation			4	1.0
		Code - Lights	MANHASSET	1	0	
			New Hyde Park	1	2.0	
			PORT WASHINGTON	1	0	
			Port Washington	1	8.0	
		Code - Lights			4	2.5
		Code - Liquid Discharge Into Street	ALBERTSON	2	0.5	
			North New Hyde Park	2	1.0	
			PORT WASHINGTON	1	28.0	
		Code - Liquid Discharge Into Street			5	6.2
Code - Litter	Westbury	1	10.0			
Code - Litter			1	10.0		
Code - Miscellaneous	CARLE PLACE	2	11.0			
	FLORAL PARK CEN	1	2.0			
	GARDEN CITY PARK	4	4.5			
	GREAT NECK	3	0.3			
	Garden City Park	3	0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Miscellaneous	MANHASSET	3	1.0	
			NEW CASSEL	4	1.8	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	2.5	
			New Cassel	2	1.0	
			North New Hyde Park	3	1.7	
			PORT WASHINGTON	5	2.0	
			Port Washington	2	8.5	
			Port Washington North	1	3.0	
			ROSLYN HEIGHTS	1	0	
			Roslyn Heights	2	0	
			SEARINGTOWN	1	0	
		Code - Miscellaneous			40	2.4
		Code - No Plates / Inoperable Vehicle	Garden City Park	1	1.0	
			NEW CASSEL	4	0	
			NORTH NEW HYDE PARK	1	2.0	
			New Cassel	2	5.5	
			New Hyde Park	1	0	
			North New Hyde Park	1	0	
				1	0	
		Code - No Plates / Inoperable Vehicle			11	1.3
		Code - Noise	FLORAL PARK CENTRE	1	7.0	
			Flower Hill	1	1.0	
			GARDEN CITY PARK	2	1.0	
			GREAT NECK PLAZA	1	5.0	
			NEW CASSEL	2	6.5	
			PORT WASHINGTON	1	1.0	
			WESTBURY	2	4.0	
		Code - Noise			10	3.7
		Code - Odor	FLORAL PARK CENTRE	1	2.0	
			GREAT NECK	1	1.0	
		Code - Odor			2	1.5
		Code - Overgrown Vegetation	ALBERTSON	1	1.0	
CARLE PLACE	1		0			
GARDEN CITY PARK	2		1.5			
Glenwood Landing	1		0			
NORTH NEW HYDE PARK	4		0.5			

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Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	North New Hyde Park	1	0	
			PORT WASHINGTON	2	3.5	
			Port Washington	1	4.0	
			UNIVERSITY GARDENS	1	6.0	
				1	0	
		Code - Overgrown Vegetation			15	1.5
		Code - Property Maintenance	CARLE PLACE	1	0	
			GARDEN CITY PARK	2	7.5	
			Garden City Park	1	2.0	
			MANHASSET	2	4.0	
			Manhasset	1	0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	3	2.3	
			North New Hyde Park	2	1.5	
			PORT WASHINGTON	2	1.5	
			Port Washington	1	0	
			Roslyn	1	0	
			UNIVERSITY GARDENS	2	0	
		Code - Property Maintenance			19	2.0
		Code - Property Violations Search			101	3.3
		Code - Property Violations Search			101	3.3
		Code - Sidewalk Obstruction	Albertson	1	23.0	
			GREAT NECK	1	0	
			NORTH NEW HYDE PARK	2	2.5	
			PORT WASHINGTON	1	6.0	
			WESTBURY	1	1.0	
		Code - Sidewalk Obstruction			6	5.8
		Code - Signs	CARLE PLACE	3	1.7	
			GARDEN CITY PARK	1	0	
			GREENVALE	6	0	
			NEW CASSEL	1	0	
			North New Hyde Park	1	0	
PORT WASHINGTON	1		4.0			
ROSLYN HEIGHTS	2		2.5			
University Gardens	1		6.0			
Code - Signs			16	1.2		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Storage and Display	NEW CASSEL	1	9.0	
			PORT WASHINGTON	1	0	
		Code - Storage and Display			2	4.5
		Code - Tree Removal	MANHASSET	2	1.5	
			PORT WASHINGTON	2	1.5	
			Port Washington	1	4.0	
		Code - Tree Removal			5	2.0
		Code - Unlawful Property Use	ALBERTSON	1	0	
			MANHASSET	1	1.0	
			NEW CASSEL	2	7.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			SEARINGTOWN	1	0	
		Code - Unlawful Property Use			7	2.1
	Code - Water Flow / Accumulation	NORTH NEW HYDE PARK	1	2.0		
	Code - Water Flow / Accumulation			1	2.0	
	Code Enforcement				395	2.4
	Parking Enforcement	Prkg Enfrc - Call Back Request			2	5.0
			Prkg Enfrc - Call Back Request			2
		Prkg Enfrc - Commercial Parking	FLORAL PARK CENTRE	1	5.0	
			MANHASSET	1	2.0	
			NEW CASSEL	1	3.0	
			New Cassel	1	9.0	
PORT WASHINGTON			1	0		
Prkg Enfrc - Commercial Parking			5	3.8		
Prkg Enfrc - From Transfer		ALBERTSON	2	4.5		
		port washington	1	2.0		
Prkg Enfrc - From Transfer			3	3.7		
Prkg Enfrc - Parking Violations Complaint		herricks	1	8.0		
		CARLE PLACE	2	5.0		
		Flower Hill	1	17.0		
		GARDEN CITY PARK	2	3.0		
		MANHASSET	3	2.7		
		Manhasset	2	0		
	NEW CASSEL	1	4.0			
	North New Hyde Park	1	0			
	PORT WASHINGTON	2	0			
	Port Washington	1	6.0			
	ROSLYN HEIGHTS	4	3.0			
	UNIVERSITY	1	4.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	GARDENS	1	2.0	
			Prkg Enfrc - Parking Violations Complaint	22	3.5	
		Parking Enforcement	32	3.7		
	Port Washington Parking District	PWPD - Broken Meter	PORT WASHINGTON	3	8.3	
			ROSLYN	1	1.0	
		PWPD - Broken Meter	4	6.5		
		PWPD - Call Back Request		4	3.0	
		PWPD - Call Back Request	4	3.0		
		PWPD - Miscellaneous	PORT WASHINGTON	2	11.0	
			Plandome Manor	1	15.0	
				1	22.0	
	PWPD - Miscellaneous	4	14.8			
	Port Washington Parking District	12	8.1			
	Department of Public Safety				595	2.8
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	CARLE PLACE	1	0
New Cassel				1	1.0	
Hwy - Abandoned Vehicle			2	0.5		
Hwy - Call Back Request			ROSLYN HEIGHTS	1	11.0	
				30	5.5	
Hwy - Call Back Request			31	5.7		
Hwy - Catch Basin			ALBERTSON	1	0	
			BAXTER ESTATES	1	7.0	
			GARDEN CITY PARK	2	3.0	
			Garden City Park	1	0	
		NEW CASSEL	1	0		
		NO NEW HYDE PARK	1	0		
		NORTH NEW HYDE PARK	1	0		
		gardent city park	1	6.0		
		1	0			
Hwy - Catch Basin		10	1.9			
Hwy - Curb Repair		ALBERTSON	1	0		
	Carle Place	1	9.0			
	GARDEN CITY PARK	1	0			
	GREENVALE	2	0			
	MANHASSET	1	0			
	NORTH NEW HYDE PARK	1	0			
	North New Hyde Park	2	9.0			

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Department of Public Works	Highway Department	Hwy - Curb Repair	PORT WASHINGTON	1	18.0	
			Port Washington	1	5.0	
		Hwy - Curb Repair			11	4.5
		Hwy - Dead Animal Pickup	great neck	1	6.0	
			GARDEN CITY PARK	3	0.7	
			GREAT NECK	1	6.0	
			Garden City Park	1	2.0	
			MANHASSET	2	3.5	
			NEW CASSEL	2	2.5	
			NORTH NEW HYDE PARK	2	1.0	
			North New Hyde Park	1	4.0	
			PORT WASHINGTON	2	3.5	
			Port Washington	1	0	
			ROSLYN HEIGHTS	1	9.0	
			Roslyn	1	2.0	
			SADDLE ROCK	1	0	
			UNIVERSITY GARDENS	2	2.5	
			WESTBURY	1	0	
		Hwy - Dead Animal Pickup			22	2.6
		Hwy - Grass Cut / Mow	MANHASSET	1	0	
			NORTH NEW HYDE PARK	1	0	
			carle place	1	0	
			port washington	7	0	
		Hwy - Grass Cut / Mow			10	0
		Hwy - Informational		3	0	
		Hwy - Informational			3	0
		Hwy - Manhole Repair	GREAT NECK	1	0	
		Hwy - Manhole Repair			1	0
		Hwy - Miscellaneous	new hyde park	1	0	
			CARLE PLACE	4	2.0	
			Carle Place	1	7.0	
			GARDEN CITY PARK	3	2.3	
LAKE SUCCESS	1		0			
MANHASSET	6		5.5			
NEW CASSEL	2		0			
NORTH NEW HYDE PARK	8		4.1			
PORT WASHINGTON	6		2.3			
Port Washington	1		0			

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Department of Public Works	Highway Department	Hwy - Miscellaneous	ROSLYN HEIGHTS	3	3.3	
			new hyde park	1	6.0	
		Hwy - Miscellaneous			37	3.2
		Hwy - Permits / Road Opening Application Request		15	0.2	
		Hwy - Permits / Road Opening Application Request			15	0.2
		Hwy - Plow Damage	GARDEN CITY PARK	1	3.0	
		Hwy - Plow Damage			1	3.0
		Hwy - Pothole	ROSLYN	1	1.0	
			new castle	1	2.0	
			ALBERTSON	1	8.0	
			Carle Place	1	3.0	
			GARDEN CITY PARK	2	12.5	
			HERRICKS	5	1.4	
			Herricks	1	8.0	
			MANHASSET	4	6.0	
			NEW CASSEL	1	2.0	
			NEW HYDE PARK	1	25.0	
			North New Hyde Park	1	12.0	
			PORT WASHINGTON	4	4.2	
			ROSLYN HEIGHTS	2	2.0	
			Roslyn Heights	1	13.0	
			SEARINGTOWN	1	14.0	
			Sands Point	1	4.0	
			WESTBURY	1	8.0	
			port washington	1	7.0	
			port washington	1	3.0	
			Hwy - Pothole			31
		Hwy - Pothole Filled Without Request	GREAT NECK	3	0	
			MANHASSET	1	0	
			albertson	1	0	
			great neck	3	0	
			manhasset	10	0	
			roslyn	6	0	
			roslyn heights	1	0	
		Hwy - Pothole Filled Without Request			25	0
		Hwy - Sprinkler Damage	CARLE PLACE	1	2.0	
			NORTH NEW HYDE PARK	1	1.0	
Hwy - Sprinkler Damage			2	1.5		
Hwy - Street Drainage / Flooding	MANHASSET	3	4.0			
	PORT WASHINGTON	1	3.0			

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Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	ROSLYN HEIGHTS	1	0	
			Roslyn Heights	1	5.0	
			WESTBURY	1	7.0	
		Hwy - Street Drainage / Flooding			7	3.9
		Hwy - Street Painting	WESTBURY	2	0	
			roslyn	1	0	
			westbury	3	0	
			NO NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	0	
			WESTBURY	3	0	
			port washington	1	0	
			westbury	1	0	
			Hwy - Street Painting			14
		Hwy - Street Sign - New Request	GARDEN CITY PARK	1	0	
			GREENVALE	1	0	
			NEW CASSEL	2	0	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	4	0	
			ROSLYN HEIGHTS	1	0	
				1	0	
		Hwy - Street Sign - New Request			11	0
		Hwy - Street Sign - Remove	MANHASSET	1	1.0	
			New Cassel	1	0	
		Hwy - Street Sign - Remove			2	0.5
		Hwy - Street Sign - Repair / Replace	GREAT NECK	1	0	
			New Cassell	1	3.0	
			ALBERTSON	1	3.0	
			CARLE PLACE	3	4.0	
			GARDEN CITY PARK	2	0.5	
			GREAT NECK	1	0	
			MANHASSET	8	2.1	
			NEW CASSEL	5	3.8	
			NEW HYDE PARK	1	1.0	
			NO NEW HYDE PARK	2	0	
NORTH NEW HYDE PARK	1		5.0			
PORT WASHINGTON	2		1.0			
ROSLYN HEIGHTS	1		1.0			
great neck	3		0			
manhasset	1		0			

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	new cassel	5	0	
			port washington	1	0	
		Hwy - Street Sign - Repair / Replace			39	1.6
		Hwy - Street Sweeping / Cleaning	GARDEN CITY PARK	2	3.5	
			Great Neck	1	2.0	
			Mineola	1	4.0	
			NEW HYDE PARK	2	2.0	
			NORTH NEW HYDE PARK	2	0.5	
			New Hyde Park	1	4.0	
			North New Hyde Park	2	1.0	
			PORT WASHINGTON	2	1.5	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	2	3.0	
			Hwy - Street Sweeping / Cleaning			16
		Hwy - Telephone/Utility Pole	Floral Park	1	0	
			PORT WASHINGTON	1	0	
			Port Washington	1	0	
		Hwy - Telephone/Utility Pole			3	0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	1	1.0	
			Albertson	1	2.0	
			CARLE PLACE	4	2.2	
			Floral Park	1	0	
			GARDEN CITY PARK	2	1.5	
			GREAT NECK	1	0	
			Garden City Park	2	6.0	
			Great Neck	1	0	
			HERRICKS	1	0	
			Herricks	2	0.5	
			MANHASSET	3	1.3	
			MINEOLA	1	1.0	
			Munsey Park	1	0	
			NEW CASSEL	1	3.0	
			NEW HYDE PARK	1	4.0	
			NORTH NEW HYDE PARK	4	1.5	
			North New Hyde Park	2	2.5	
			PORT WASHINGTON	2	6.0	
			ROSLYN HEIGHTS	5	3.2	
Searingtown	1		1.0			
UNIVERSITY GARDENS	3	3.7				

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	University Gardens	2	4.0	
			port washington	1	3.0	
		Hwy - Tree Branch / Debris Pickup			43	2.4
		Hwy - Tree Fallen - Emergency	CARLE PLACE	1	1.0	
				GARDEN CITY PARK	1	3.0
					Great Neck	2
				HERRICKS	1	1.0
				Herricks	1	1.0
				MANHASSET	1	1.0
				NO NEW HYDE PARK	1	2.0
				New Cassel	1	1.0
				PORT WASHINGTON	2	0
				ROSLYN HEIGHTS	1	0
				Roslyn Heights	1	1.0
				Hwy - Tree Fallen - Emergency		
		Hwy - Tree Planting	GARDEN CITY PARK	1	0	
				GREAT NECK	5	0.2
			Garden City Park	1	1.0	
			Great Neck	1	0	
			NORTH NEW HYDE PARK	1	0	
			New Hyde Park	1	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	5	0	
			Port Washington	1	0	
			Roslyn Heights	1	0	
			port washington	1	0	
			Hwy - Tree Planting			19
		Hwy - Tree Removal Objection	UNIVERSITY GARDENS	2	0.5	
			WESTBURY	2	0	
		Hwy - Tree Removal Objection			4	0.2
		Hwy - Tree Stump Removal	ALBERTSON	4	0	
				CARLE PLACE	2	0
			GARDEN CITY PARK	4	4.5	
GREAT NECK	3		8.7			
Garden City Park	1		-56.0			
Herricks	1		0			
MANHASSET	8		5.8			
Manhasset	1		0			
NEW CASSEL	1		0			
NEW HYDE PARK	6		0			

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Stump Removal	NORTH NEW HYDE PARK	4	0	
			New Cassel	1	0	
			New Hyde Park	2	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	7	0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	2	0	
			WILLISTON PARK	1	0	
			Westbury	1	0	
			carle place	1	0	
			roslyn	1	0	
		Hwy - Tree Stump Removal			54	0.6
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	6	1.8	
			Albertson	1	0	
			CARLE PLACE	6	2.7	
			Carle Place	1	0	
			Floral Park Centre	2	0	
			GARDEN CITY PARK	12	1.3	
			GREAT NECK	11	1.7	
			GREENVALE	2	0	
			Garden City Park	3	1.3	
			Great Neck	4	0	
			HERRICKS	6	1.5	
			Herricks	3	0.3	
			Kings Point	1	0	
			MANHASSET	17	0.6	
			Manhasset	3	0	
			NEW CASSEL	2	0	
			NEW HYDE PARK	4	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	29	1.6	
			New Cassel	2	4.5	
New Hyde Park	2		0			
North New Hyde Park	20	2.6				
PORT WASHINGTON	18	4.0				
Port Washington	8	2.9				
ROSLYN HEIGHTS	8	1.4				
SEARINGTOWN	2	5.5				
Searingtown	2	0				

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	Thomaston	1	0		
			UNIVERSITY GARDENS	2	1.5		
			WESTBURY	9	0.1		
			Westbury	6	0		
			albertson	1	0		
			carle place	1	0		
			new hyde park	1	0		
			new hyde park	1	0		
			Hwy - Tree Trimming / Removal Inspection			198	1.6
	Highway Department			624	1.9		
	Street Lighting District		Street Light - Cable Break	Herricks	1	14.0	
			Street Light - Cable Break			1	14.0
			Street Light - Cycles On / Off	ROSLYN	2	0	
				CARLE PLACE	1	14.0	
				Flower Hill	1	0	
				GARDEN CITY PARK	1	4.0	
				GREAT NECK	1	3.0	
				Great Neck	2	1.0	
				HERRICKS	1	7.0	
				Herricks	2	2.0	
				MANHASSET	7	1.0	
				Manhasset	1	3.0	
				NORTH NEW HYDE PARK	1	13.0	
				New Cassel	1	0	
				North New Hyde Park	1	6.0	
				PORT WASHINGTON	2	14.5	
				Port Washington	1	27.0	
ROSLYN				2	0		
SEARINGTOWN				1	0		
WESTBURY			1	0			
Street Light - Cycles On / Off			29	4.1			
Street Light - Fixture Problem			MANHASSET	2	0		
			NEW CASSEL	2	0		
			SEARINGTOWN	2	15.5		
			Searingtown	1	1.0		
			manhasset	1	0		
Street Light - Fixture Problem			8	4.0			
Street Light - Light Out (Single)	ROSLYN	2	0				
	carle place	1	20.0				
	ALBERTSON	3	12.0				

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	Albertson	1	11.0
			BAXTER ESTATES	1	22.0
			CARLE PLACE	9	12.8
			Carle Place	2	12.0
			FLORAL PARK CEN	1	4.0
			GARDEN CITY PARK	5	6.8
			GREAT NECK	7	5.6
			GREENVALE	1	0
			Garden City Park	4	7.8
			Great Neck	1	12.0
			HERRICKS	5	5.8
			MANHASSET	17	3.5
			Manhasset	2	3.5
			NEW CASSEL	6	4.5
			NEW HYDE PARK	4	8.2
			NO NEW HYDE PARK	2	2.0
			NORTH NEW HYDE PARK	13	6.4
			New Cassel	2	0
			New Hyde Park	1	0
			North New Hyde Park	8	9.6
			PORT WASHINGTON	9	12.8
			Port Washington	1	33.0
			ROSLYN	5	0
			ROSLYN HEIGHTS	3	11.3
			Roslyn Heights	1	22.0
			SEARINGTOWN	17	4.5
			Searingtown	9	9.8
			UNIVERSITY GARDENS	2	4.0
			WESTBURY	2	0
			manhasset	1	0
			new hyde park	2	13.0
				3	0
		Street Light - Light Out (Single)			
		Street Light - Lights Out (Multiple)	ALBERTSON	1	0
			CARLE PLACE	1	0
			HERRICKS	3	5.7
			Herricks	1	8.0
			MANHASSET	5	10.4
			Manhasset	3	11.3
			NEW CASSEL	1	14.0

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	NEW HYDE PARK	4	5.0	
			NO NEW HYDE PARK	1	16.0	
			NORTH NEW HYDE PARK	2	14.5	
			PORT WASHINGTON	5	15.0	
			ROSLYN HEIGHTS	6	7.2	
			Roslyn Heights	1	6.0	
			SEARINGTOWN	6	7.2	
			Searingtown	1	0	
			carle place	1	0	
			manhasset	1	18.0	
			manhasset	1	0	
			new hyde park	1	20.0	
		Street Light - Lights Out (Multiple)			45	8.8
		Street Light - Mark Out	searingtown	1	12.0	
			new hyde park	4	4.8	
			port washington	1	0	
			ALBERTSON	1	2.0	
			CARLE PLACE	5	7.6	
			Carle Place	2	8.5	
			GARDEN CITY PARK	3	7.7	
			GREAT NECK	1	10.0	
			Garden City Park	1	6.0	
			Great Neck	4	8.0	
			HERRICKS	3	8.0	
			Herricks	3	5.3	
			MANHASSET	6	2.5	
			MANHASSET HILLS	1	10.0	
			Manhasset	3	2.3	
			NEW CASSEL	1	7.0	
			NEW HYDE PARK	6	7.3	
			NORTH NEW HYDE PARK	8	7.2	
			North Hills	1	0	
			North New Hyde Park	5	7.4	
PORT WASHINGTON	9		5.3			
Port Washington	1	13.0				
ROSLYN HEIGHTS	4	7.5				
Roslyn Heights	2	4.0				
SEARINGTOWN	5	3.6				
Searingtown	6	6.2				
WILLISTON PARK	7	6.9				

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	WILLISTON PARK	1	6.0	
			Williston Park	1	3.0	
			new hyde park	1	8.0	
			new hyde park	1	8.0	
			port washington	2	10.5	
			roslyn heights	2	7.5	
			searingtown	1	4.0	
			williston park	5	6.0	
			williston park	2	6.0	
			williston park	1	6.0	
		Street Light - Mark Out			111	6.2
		Street Light - Misc Problems	MANHASSET	1	0	
			SEARINGTOWN	1	3.0	
			Searingtown	1	12.0	
			WESTBURY	1	22.0	
		Street Light - Misc Problems			4	9.2
		Street Light - New Light Request	NORTH NEW HYDE PARK	1	0	
			ROSLYN	1	0	
		Street Light - New Light Request			2	0
		Street Light - On During Day	manhasset	1	7.0	
			new hyde park	1	11.0	
			new hyde park	1	11.0	
			Manhasset	1	7.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	3	11.0	
			NO NEW HYDE PARK	1	11.0	
			North New Hyde Park	3	7.3	
			Roslyn Hts	2	4.0	
			SEARINGTOWN	1	0	
			new hyde park	1	11.0	
		Street Light - On During Day			16	7.6
		Street Light - Pole Problem	Greenvale	1	0	
			BAXTER ESTATES	1	0	
CARLE PLACE	1		15.0			
MANHASSET	2		2.5			
NO NEW HYDE PARK	1		14.0			
Street Light - Pole Problem			6	5.7		
Street Lighting District			375	6.7		
Department of Public Works			999	3.7		

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Housing Authority	Housing Authority	Housing - Appliance	NEW CASSEL	1	1.0
		Housing - Appliance		1	1.0
		Housing - Electrical	MANHASSET	2	2.0
			NEW CASSEL	1	1.0
		Housing - Electrical		3	1.7
		Housing - High Priority SR	MANHASSET	3	1.3
			NEW CASSEL	3	2.3
		Housing - High Priority SR		6	1.8
		Housing - Misc Carpentry	NEW CASSEL	1	0
		Housing - Misc Carpentry		1	0
		Housing - Misc Construction	NEW CASSEL	1	3.0
		Housing - Misc Construction		1	3.0
		Housing - Misc Exterior	NEW CASSEL	1	1.0
		Housing - Misc Exterior		1	1.0
		Housing - Misc SR	MANHASSET	4	1.2
		Housing - Misc SR		4	1.2
		Housing - Pest Control	MANHASSET	3	2.3
		Housing - Pest Control		3	2.3
		Housing - Plumbing	MANHASSET	3	4.3
			NEW CASSEL	3	2.0
Housing - Plumbing		6	3.2		
Housing Authority				26	2.0
Housing Authority				26	2.0
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		4	0
		HR - Call Back Request		4	0
		HR - Medical and Insurance Benefits		2	0
		HR - Medical and Insurance Benefits		2	0
Human Resources and Finance				6	0
Human Resources and Finance				6	0
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	manhasset	1	8.0
			Albertson	1	12.0
			EAST HILLS	2	6.5
			GARDEN CITY PARK	4	1.8
			Garden City Park	1	8.0
			Great Neck	2	2.5
			Great Neck Plaza	1	0
			Kings Point	1	12.0
			MINEOLA	1	13.0
			Manhasset	1	0
			Mineola	3	5.7
			Plandome	1	12.0

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	Port Washington	1	0	
			ROSLYN HEIGHTS	2	0	
			SADDLE ROCK	1	0	
			SEARINGTOWN	1	0	
			WESTBURY	1	0	
			Westbury	1	14.0	
				2	3.5	
		OIC - From Transfer			28	4.6
		OIC - Inter Municipal SR	New hyde park	1	0	
			elmont	1	5.0	
			roslyn	1	1.0	
			roslyn heights	1	11.0	
			ALBERTSON	1	0	
			BAXTER ESTATES	1	0	
			Baxter Estates	1	13.0	
			CARLE PLACE	2	3.0	
			EAST HILLS	1	3.0	
			EAST WILLISTON	1	0	
			FLOWER HILL	1	4.0	
			Floral Park	1	0	
			GARDEN CITY PARK	6	1.7	
			GREAT NECK	3	3.3	
			GREAT NECK ESTATES	2	4.5	
			Garden City Park	1	0	
			Great Neck	1	14.0	
			Greenvale	1	0	
			HERRICKS	2	6.5	
			KINGS POINT	2	6.5	
			LAKE SUCCESS	1	0	
			MANHASSET	4	4.8	
			MINEOLA	3	7.7	
			MUNSEY PARK	1	0	
			Mineola	3	8.0	
NEW HYDE PARK	2		9.0			
NO NEW HYDE PARK	3		0			
NORTH NEW HYDE PARK	1		0			
New Hyde Park	3	10.7				
North New Hyde Park	1	13.0				
PLANDOME HEIGHTS	1	15.0				
PORT WASHINGTON	7	5.3				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	Port Washington	3	4.7
			Port Washington North	1	3.0
			ROSLYN	3	13.7
			ROSLYN ESTATES	1	0
			ROSLYN HARBOR	1	0
			ROSLYN HEIGHTS	4	3.2
			Roslyn	1	0
			Roslyn Heights	1	9.0
			SEARINGTOWN	1	13.0
			Saddle Rock	2	13.5
			WESTBURY	3	4.3
			WILLISTON PARK	1	6.0
			Westbury	2	8.5
			new hyde park	1	15.0
			new hyde park	1	7.0
			portwashington	1	6.0
			roslyn heights	1	2.0
				8	1.5
				OIC - Inter Municipal SR	97
	Inter Municipal Affairs	125	5.0		
Inter Municipal Affairs				125	5.0
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		7	0
		Park - Call Back Request		7	0
		Park - Disabled Youth Recreation Program		1	0
		Park - Disabled Youth Recreation Program		1	0
		Park - From Transfer	North New Hyde Park	1	9.0
			ROSLYN	1	5.0
			ROSLYN HEIGHTS	1	0
		Park - From Transfer		3	4.7
		Park - General Complaint		3	10.7
		Park - General Complaint		3	10.7
		Park - Miscellaneous	GARDEN CITY PARK	1	1.0
			KINGS POINT	1	1.0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	1	6.0
	1		14.0		
Park - Miscellaneous		5	4.8		
Park - Park Facilities Maintenance		21	4.0		
Park - Park Facilities Maintenance		21	4.0		

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Parks and Recreation Department	Parks and Recreation Department	Park - Park Permit Application Request		6	0	
		Park - Park Permit Application Request			6	0
		Park - Park and Recreation Literature Request		1	0	
		Park - Park and Recreation Literature Request			1	0
	Parks and Recreation Department				47	3.3
Parks and Recreation Department				47	3.3	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		14	0	
		BZA - Questions needing Answers			14	0
	Board of Zoning Appeals				14	0
	Building Department	Bldg - Abandoned Property	GREAT NECK		1	1.0
			Bldg - Abandoned Property			1
		Bldg - Application Status	Manhasset		1	0
			NORTH NEW HYDE PARK		1	0
			PORT WASHINGTON		1	0
			ROSLYN HEIGHTS		1	0
			Roslyn Heights		1	1.0
			Bldg - Application Status			5
		Bldg - Certificate Status	Kensington		1	5.0
			MANHASSET		2	2.0
			New Cassel		1	0
			ROSLYN HEIGHTS		2	0.5
			Searingtown		1	1.0
		Bldg - Certificate Status			7	1.6
		Bldg - Construction Complaint	ALBERTSON		1	10.0
			GREAT NECK		1	4.0
	MANHASSET			1	9.0	
	MINEOLA			1	11.0	
	NEW CASSEL			1	8.0	
	NORTH NEW HYDE PARK			3	0.3	
PORT WASHINGTON			2	7.0		
ROSLYN HEIGHTS			3	6.3		
UNIVERSITY GARDENS			1	4.0		
Bldg - Construction Complaint			14	5.7		
Bldg - From Transfer	CARLE PLACE		2	2.0		
	North New Hyde Park		1	11.0		
	PORT WASHINGTON		1	13.0		
	UNIVERSITY GARDENS		1	0		

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - From Transfer		5	5.6	
		Bldg - General Question Needs Answers		172	2.9	
		Bldg - General Question Needs Answers		172	2.9	
		Bldg - Housing Complaint		GARDEN CITY PARK	1	0
				Manhasset	1	0
				ROSLYN HEIGHTS	1	0
		Bldg - Housing Complaint		3	0	
		Bldg - Illegal Housing		ALBERTSON	1	0
				CARLE PLACE	1	0
				Carle Place	1	0
				GARDEN CITY PARK	1	0
				HERRICKS	1	0
				MANHASSET	2	0
				NEW CASSEL	1	0
				NEW HYDE PARK	1	2.0
				NORTH NEW HYDE PARK	3	1.3
				New Cassel	2	0
				North New Hyde Park	4	2.0
				PORT WASHINGTON	5	1.6
				ROSLYN HEIGHTS	1	0
		Bldg - Illegal Housing		24	0.9	
		Bldg - Inspection Request		GARDEN CITY PARK	1	2.0
				GREAT NECK	1	0
		Bldg - Inspection Request		2	1.0	
		Bldg - Miscellaneous		ALBERTSON	1	5.0
				CARLE PLACE	1	2.0
				NORTH NEW HYDE PARK	1	11.0
				New Cassel	1	0
				PORT WASHINGTON	2	1.5
				ROSLYN HEIGHTS	1	0
				UNKNOWN	1	0
		Bldg - Miscellaneous		8	2.6	
		Bldg - Permit Question Needs Answers		30	2.3	
Bldg - Permit Question Needs Answers		30	2.3			
Bldg - Suspect Work Without a Permit		ALBERTSON	2	0.5		
		GARDEN CITY PARK	5	2.8		
		GREAT NECK	4	2.2		
		Garden City Park	1	0		
		Great Neck	2	1.0		
		MANHASSET	1	9.0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	Manhasset	1	0		
			NEW HYDE PARK	1	2.0		
			NORTH NEW HYDE PARK	5	0.6		
			North New Hyde Park	1	0		
			PORT WASHINGTON	4	0.5		
			Port Washington	3	1.3		
			ROSLYN HEIGHTS	2	0		
			Roslyn Heights	1	7.0		
			UNIVERSITY GARDENS	1	5.0		
			WESTBURY	1	0		
			Westbury	1	3.0		
				1	6.0		
			Bldg - Suspect Work Without a Permit			37	1.8
			Bldg - Unable to Reach Inspector	GREAT NECK	1	1.0	
				HERRICKS	1	3.0	
				MANHASSET	1	1.0	
				Mineola	1	0	
				PORT WASHINGTON	2	1.0	
				Port Washington	1	0	
	Roslyn Heights	1		1.0			
	Bldg - Unable to Reach Inspector			8	1.0		
	Building Department			316	2.6		
	Planning Department	Planning - Call Back Request		5	3.0		
Planning - Call Back Request			5	3.0			
Planning Department			5	3.0			
Planning and Building Department				335	2.5		
Project Independence	Project Independence	PI - Call Back Request	EAST HILLS	3	0.3		
			EAST WILLISTON	1	1.0		
			East Hills	1	0		
			FLOWER HILL	1	0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	4	1.5		
			GREAT NECK ESTATES	2	3.0		
			GREAT NECK PLAZA	9	1.4		
			Garden City Park	2	2.0		
			Great Neck Plaza	1	3.0		
			Herricks	1	3.0		
			MANHASSET	2	6.0		
			MINEOLA	2	0		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Call Back Request	NEW CASSEL	3	1.7		
			PORT WASHINGTON	1	5.0		
			Plandome Manor	1	1.0		
			Port Washington	1	0		
			ROSLYN	2	0		
			THE VILLAGES	1	1.0		
			UNIONDALE	1	1.0		
			UNIVERSITY GARDENS	1	0		
			WESTBURY	2	0.5		
			WILLISTON PARK	1	0		
			Westbury	1	2.0		
				1	1.0		
		PI - Call Back Request			46	1.4	
		PI - Cancellation			East Williston	1	0
					HERRICKS	1	0
					NORTH NEW HYDE PARK	2	0
					North New Hyde Park	1	0
					PORT WASHINGTON	2	0
		PI - Cancellation			7	0	
		PI - Caregiver Support			GREAT NECK	1	5.0
					GREAT NECK PLAZA	1	2.0
					Great Neck Estates	1	2.0
					MANORHAVEN	1	0
					Manhasset	1	5.0
					NEW HYDE PARK	1	3.0
					NORTH HILLS	1	1.0
					PORT WASHINGTON	2	0.5
		PI - Caregiver Support			9	2.1	
		PI - Exercise Program Registration			Albertson	1	0
					CARLE PLACE	1	0
					FLOWER HILL	1	0
					GARDEN CITY PARK	2	3.0
					GREAT NECK	2	0
GREAT NECK PLAZA	2				0		
MINEOLA	3				0		
Manorhaven	1				0		
NEW CASSEL	1				0		
NEW HYDE PARK	1				0		
NORTH HILLS	1				0		
NORTH NEW HYDE	1				0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Exercise Program Registration	PARK				
			North Hills	1	0		
			North New Hyde Park	2	0		
			PORT WASHINGTON	4	0		
			Port Washington	1	0		
			WESTBURY	1	1.0		
			Westbury	1	1.0		
		PI - Exercise Program Registration			27	0.3	
		PI - Financial Assistance	GREAT NECK	1	0		
			Manorhaven	2	0		
		PI - Financial Assistance			3	0	
		PI - Flu Shot Registration			ALBERTSON	1	0
					BAXTER ESTATES	2	0
					CARLE PLACE	2	0
					East Hills	1	0
					GARDEN CITY PARK	3	0
					GREAT NECK	1	0
					GREAT NECK ESTATES	2	0
					GREAT NECK PLAZA	2	0
					Garden City Park	4	0
					Great Neck	3	0
					Great Neck Plaza	1	0
					HERRICKS	2	0
					Lake Success	1	0
					MANHASSET	2	0
					MANORHAVEN	3	0
					MINEOLA	1	0
					NEW CASSEL	3	0
					NORTH NEW HYDE PARK	3	0
					North New Hyde Park	3	0
					PLANDOME HEIGHTS	1	0
					PORT WASHINGTON	11	0
					Port Washington	2	0
					Port Washington North	2	0
					RUSSELL GARDENS	1	0
					Saddle Rock	1	0
Sands Point	1				0		
WESTBURY	3	0					
WILLISTON PARK	1	0					

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days					
Project Independence	Project Independence	PI - Flu Shot Registration	Westbury	3	0					
			Williston Park	2	0					
		PI - Flu Shot Registration			68	0				
		PI - Food and Hunger	GARDEN CITY PARK	1	0					
			Port Washington North	1	4.0					
		PI - Food and Hunger			2	2.0				
		PI - Health Chat/Event Registration			ALBERTSON	4	0			
					CARLE PLACE	1	0			
					East Williston	1	0			
					GARDEN CITY PARK	4	0			
					GREAT NECK	1	0			
					GREAT NECK ESTATES	1	0			
					GREAT NECK PLAZA	4	0			
					Great Neck	1	0			
					HERRICKS	3	0			
					KENSINGTON	1	0			
					MANHASSET	2	0			
					MINEOLA	1	0			
					NEW CASSEL	2	0			
					NEW HYDE PARK	1	0			
					NORTH NEW HYDE PARK	6	0			
					North New Hyde Park	2	0			
					PORT WASHINGTON	1	0			
					ROSLYN HEIGHTS	1	0			
					RUSSELL GARDENS	2	0.5			
					SEARINGTOWN	1	0			
					Thomaston	1	0			
					WESTBURY	2	0			
					garden city	2	0			
					PI - Health Chat/Event Registration			45	0.0	
					PI - Health and Mental Health			great neck	1	0
								ALBERTSON	12	0.3
								EAST HILLS	1	1.0
		GARDEN CITY PARK	2	0.5						
		GREAT NECK	7	2.6						
		GREAT NECK PLAZA	7	2.6						
		Garden City Park	1	1.0						
		Great Neck Plaza	1	8.0						
		HERRICKS	6	0						

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	MANHASSET	7	1.0		
			MANORHAVEN	12	0		
			MINEOLA	1	1.0		
			NEW CASSEL	6	1.8		
			NEW HYDE PARK	7	0.4		
			NORTH HILLS	9	0		
			NORTH NEW HYDE PARK	46	0.6		
			North Hills	1	1.0		
			North New Hyde Park	13	0.8		
			OLD WESTBURY	1	0		
			PORT WASHINGTON	5	0.8		
			PORT WASHINGTON NORTH	3	0		
			Port Washington North	3	0.7		
			ROSLYN	3	0		
			ROSLYN HEIGHTS	1	1.0		
			RUSSELL GARDENS	2	6.0		
			Roslyn	1	0		
			Roslyn Heights	1	1.0		
			THOMASTON	10	0		
			WILLISTON PARK	2	6.5		
		PI - Health and Mental Health			172	0.8	
		PI - Household Maintenance			ALBERTSON	2	3.0
					EAST HILLS	1	1.0
					FLORAL PARK	1	0
					GARDEN CITY PARK	1	0
					GREAT NECK	1	7.0
					HERRICKS	1	4.0
					MANORHAVEN	1	4.0
					MINEOLA	2	1.5
					Mineola	1	5.0
					NEW CASSEL	1	1.0
					NEW HYDE PARK	2	2.0
					NORTH NEW HYDE PARK	5	3.0
North New Hyde Park	3				2.0		
PORT WASHINGTON	2				1.5		
ROSLYN ESTATES	1				1.0		
ROSLYN HEIGHTS	1	2.0					
SANDS POINT	1	1.0					

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Household Maintenance	WILLISTON PARK	3	1.0	
			Williston Park	1	1.0	
		PI - Household Maintenance			31	2.2
		PI - Membership Registration	ALBERTSON	6	0	
			Baxter Estates	1	0	
			EAST HILLS	1	0	
			East Hills	3	0	
			Flower Hill	4	0	
			GARDEN CITY PARK	8	0	
			GREAT NECK	6	0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	4	0	
			Garden City Park	4	0	
			Great Neck	4	0	
			Great Neck Plaza	2	0	
			Herricks	2	0	
			KENSINGTON	1	0	
			Lake Success	1	0	
			MANHASSET	3	0	
			MANORHAVEN	1	0	
			MINEOLA	3	0	
			Manhasset	1	0	
			Manorhaven	1	0	
			Mineola	6	0	
			NEW CASSEL	7	0	
			NEW HYDE PARK	1	0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	4	0	
			New Hyde Park	3	0	
			North Hills	3	0	
			North New Hyde Park	5	0	
			PORT WASHINGTON	5	0	
			Plandome	1	0	
Port Washington	4	0				
Port Washington North	2	0				
ROSLYN	3	0				
ROSLYN HEIGHTS	1	0				
Roslyn Harbor	2	0				
Thomaston	2	0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	WESTBURY	2	0		
			WILLISTON PARK	4	0		
			Westbury	7	0		
			Williston Park	2	0		
		PI - Membership Registration				122	0
		PI - Miscellaneous	great neck	1	0		
			East Hills	1	3.0		
			GREAT NECK	2	1.0		
			GREAT NECK ESTATES	1	3.0		
			GREAT NECK PLAZA	2	1.5		
			Garden City Park	1	4.0		
			Great Neck	1	0		
			HERRICKS	2	0.5		
			MANHASSET	1	0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	1	2.0		
			NORTH NEW HYDE PARK	1	0		
			OLD WESTBURY	1	1.0		
			PORT WASHINGTON	1	1.0		
			PORT WASHINGTON NORTH	1	1.0		
			Plandome	1	1.0		
			Port Washington	1	0		
			ROSLYN	1	2.0		
			ROSLYN HEIGHTS	1	2.0		
			SEARINGTOWN	1	3.0		
		WESTBURY	1	1.0			
		WILLISTON PARK	2	0.5			
		WOODBURY	1	0			
		PI - Miscellaneous				28	1.1
		PI - Support Group Registration	HERRICKS	3	3.0		
			NORTH NEW HYDE PARK	4	2.0		
			WESTBURY	1	7.0		
		PI - Support Group Registration				8	3.0
		PI - Taxi Service	floral park	1	0		
ALBERTSON	49		0				
Albertson	1		0				
BAXTER ESTATES	11		0				
Baxter Estates	1		0				

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	CARLE PLACE	17	0
			Carle Place	12	0
			EAST HILLS	46	0
			EAST WILLISTON	2	0
			East Hills	31	0
			East Williston	2	0
			FLORAL PARK	1	0
			FLORAL PARK CENTRE	1	0
			FLOWER HILL	13	0
			Floral Park	4	0
			Flower Hill	10	0
			GARDEN CITY PARK	79	0
			GREAT NECK	217	0.0
			GREAT NECK ESTATES	10	0
			GREAT NECK PLAZA	129	0.0
			GREENVALE	5	0
			Garden City Park	2	0
			Great Neck Estates	1	0
			Great Neck Plaza	23	0.1
			HERRICKS	24	0
			KENSINGTON	3	0
			KINGS POINT	24	0
			Kensington	2	0
			LAKE SUCCESS	11	0
			Lake Success	17	0
			MANHASSET	74	0.0
			MANORHAVEN	30	0
			MINEOLA	59	0
			Manhasset	1	0
			Manorhaven	18	0
			Mineola	3	0
			NEW CASSEL	48	0
			NEW HYDE PARK	35	0
			NO NEW HYDE PARK	5	0
			NORTH HILLS	36	0
			NORTH NEW HYDE PARK	77	0.1
			New Cassel	10	0
			New Hyde Park	1	0
			North Hills	33	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	North New Hyde Park	11	0		
			OLD WESTBURY	7	0		
			PLANDOME	8	0		
			PLANDOME MANOR	1	0		
			PORT WASHINGTON	148	0		
			PORT WASHINGTON NORTH	14	0		
			Port Washington	16	0.1		
			Port Washington North	27	0		
			ROSLYN	18	0		
			ROSLYN ESTATES	6	0		
			ROSLYN HEIGHTS	108	0		
			RUSSELL GARDENS	9	0		
			Roslyn	4	0		
			Roslyn Heights	1	0		
			Roslyn heights	1	0		
			Russell Gardens	2	0		
			SANDS POINT	10	0		
			SEARINGTOWN	12	0		
			Saddle Rock	2	0		
			Sands Point	2	0		
			Searingtown	6	0		
			THOMASTON	5	0		
			Thomaston	2	0		
			UNIVERSITY GARDENS	10	0		
			WESTBURY	49	0.0		
			WILLISTON PARK	69	0		
			new hyde park	1	0		
			PI - Taxi Service				1,728
				PI - Taxi Service Cancellation	ALBERTSON	2	0
					Albertson	1	0
					BAXTER ESTATES	1	0
					CARLE PLACE	2	0
					EAST HILLS	4	0
East Hills	1				0		
Floral Park	2				0		
Flower Hill	1				0		
GARDEN CITY PARK	3				0		
GREAT NECK	17				0.1		
GREAT NECK	1				0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	ESTATES				
			GREAT NECK PLAZA	15	0		
			GREENVALE	2	0		
			Great Neck Plaza	4	0		
			KINGS POINT	2	0		
			MANHASSET	3	0		
			MINEOLA	3	0		
			Manorhaven	1	0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	3	0		
			NO NEW HYDE PARK	1	0		
			NORTH HILLS	1	0		
			NORTH NEW HYDE PARK	12	0		
			North Hills	2	0		
			OLD WESTBURY	1	0		
			PORT WASHINGTON	7	0		
			Port Washington North	2	0		
			ROSLYN HEIGHTS	2	0		
			RUSSELL GARDENS	2	0		
			SANDS POINT	2	0		
		WESTBURY	5	0			
		WILLISTON PARK	6	0			
		PI - Taxi Service Cancellation				113	0.0
		PI - Taxi Service Complaint			ALBERTSON	1	0
					EAST HILLS	1	0
					GARDEN CITY PARK	2	0
					GREAT NECK	1	0
					GREAT NECK PLAZA	4	0.2
					Great Neck Plaza	1	1.0
					MANHASSET	2	0
					Manorhaven	1	0
					North New Hyde Park	1	0
					Port Washington	1	0
					ROSLYN	1	0
					Thomaston	2	0
					WILLISTON PARK	2	2.0
PI - Taxi Service Complaint					20	0.3	
PI - Transportation/Mobility Mgmt Info			ALBERTSON	1	0		
			BAXTER ESTATES	1	1.0		
			EAST HILLS	4	0		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	GARDEN CITY PARK	2	0		
			GREAT NECK	3	0		
			GREAT NECK PLAZA	2	0		
			Great Neck Plaza	1	3.0		
			KENSINGTON	1	0		
			MINEOLA	1	0		
			NEW CASSEL	1	0		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	3	1.3		
			PORT WASHINGTON	1	1.0		
			Port Washington North	1	0		
			ROSLYN	1	0		
			RUSSELL GARDENS	1	0		
			SEARINGTOWN	1	0		
			WESTBURY	1	0		
		PI - Transportation/Mobility Mgmt Info			27	0.3	
		PI - Volunteer			ALBERTSON	1	0
					East Hills	1	1.0
					GARDEN CITY PARK	1	3.0
					GREAT NECK PLAZA	1	2.0
					Herricks	1	7.0
					North Hills	1	7.0
					North New Hyde Park	1	4.0
					SEAFORD	1	0
					WESTBURY	2	2.5
		Williston Park	1	7.0			
		PI - Volunteer			11	3.3	
Project Independence			2,467	0.2			
Project Independence			2,467	0.2			
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		2	0		
		Tax - Call Back Request			2	0	
		Tax - Duplicate Bill or Receipt			ALBERTSON	1	0
					CARLE PLACE	1	0
					Carle Place	1	0
					East Hills	5	0
					East Williston	1	0
					FLORAL PARK CENTRE	1	0
					FLOWER HILL	1	0
					GARDEN CITY PARK	5	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	GREAT NECK	2	0
			GREAT NECK PLAZA	1	0
			Garden City Park	4	0
			Great Neck	4	0
			HERRICKS	1	0
			Herricks	2	0
			Kings Point	3	0
			Lake Success	1	0
			MANHASSET	4	0
			MINEOLA	2	0
			Mineola	2	0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	5	0
			New Cassel	2	0
			New Hyde Park	1	0
			North New Hyde Park	3	0
			Old Westbury	2	0
			PORT WASHINGTON	4	0
			Plandome	1	0
			Port Washington	4	0
			Port Washington North	2	0
			ROSLYN HEIGHTS	2	0
			Roslyn Heights	1	0
			Searingtown	2	0
			WESTBURY	1	0
			WILLISTON PARK	2	0
		Westbury	2	0	
Williston Park	2	0			
			1	0	
		Tax - Duplicate Bill or Receipt		80	0
	Receiver of Taxes			82	0
Receiver of Taxes				82	0
Solid Waste Management	Solid Waste Management	SWMA - Call Back		11	1.0
		SWMA - Call Back		11	1.0
		SWMA - Carting Complaints	Herricks	1	2.0
			MANHASSET	1	0
			NEW CASSEL	1	0
			NO NEW HYDE PARK	1	3.0
			NORTH NEW HYDE PARK	1	1.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	New Cassel	1	0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	2	0.5		
		SWMA - Carting Complaints			9	0.8	
		SWMA - Container without License / Permit	NEW HYDE PARK	2	4.5		
		SWMA - Container without License / Permit			2	4.5	
		SWMA - Garbage Not Picked Up	ALBERTSON	2	1.0		
			GARDEN CITY PARK	1	2.0		
			GREAT NECK	1	2.0		
			Great Neck	1	3.0		
			HERRICKS	1	0		
			Herricks	1	1.0		
			NORTH NEW HYDE PARK	1	2.0		
			North New Hyde Park	1	0		
			Roslyn Heights	1	0		
			SWMA - Garbage Not Picked Up			10	1.2
		SWMA - Request for Public Trash Can	NEW CASSEL	1	1.0		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	2	2.5		
		SWMA - Request for Public Trash Can			4	1.5	
		Solid Waste Management				36	1.2
		Sustainability Department	SWMA - Environmental Education			1	3.0
				SWMA - Environmental Education			1
			SWMA - Power Up Communities	NORTH NEW HYDE PARK	1	0	
				SWMA - Power Up Communities			1
			SWMA - Rain Barrel	Carle Place	1	4.0	
				GARDEN CITY PARK	1	2.0	
		SWMA - Rain Barrel			2	3.0	
		Sustainability Department				4	2.2
		Solid Waste Management				40	1.4
		Supervisor's Office	311 Call Center	311 - PSEG Power Outage	CARLE PLACE	1	0
					EAST HILLS	1	0
					Garden City Park	1	0
					Great Neck	1	0
					HERRICKS	1	0
					Herricks	1	0
MANHASSET	7				0		
NORTH NEW HYDE PARK	1				0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	New Hyde Park	1	0	
			North New Hyde Park	2	0	
			PORT WASHINGTON	7	0	
			Port Washington	4	0	
			ROSLYN HEIGHTS	1	0	
			Sands Point	1	0	
			Searingtown	1	0	
			UNIVERSITY GARDENS	1	0	
			Williston Park	1	0	
		311 - PSEG Power Outage			33	0
		311 - SR Constituent Follow-up	GARDEN CITY PARK	1	0	
				117	0	
		311 - SR Constituent Follow-up			118	0
	311 - Street Repaving Schedule Inquiry	Herricks	1	0		
		MANHASSET	1	0		
		Manhasset	1	0		
		Port Washington	1	0		
		Roslyn Heights	2	0		
	311 - Street Repaving Schedule Inquiry			6	0	
	311 Call Center				157	0
Supervisor's Office	SupV - ADA Compliance		Manhasset	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
	SupV - ADA Compliance			3	0	
	SupV - Airplane		ALBERTSON	1	0	
			EAST HILLS	12	0	
			GARDEN CITY PARK	1	0	
			HERRICKS	1	0	
			Herricks	1	0	
			MANORHAVEN	2	0	
			Manhasset	1	0	
			NORTH NEW HYDE PARK	3	0	
			North New Hyde Park	3	0	
			ROSLYN HARBOR	2	0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	4	0	
			SupV - Airplane			32
	SupV - Airplane Nassau		1	0		
	SupV - Airplane Nassau			1	0	
	SupV - Employee Complaint		NORTH NEW HYDE	1	0	

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	PARK				
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	13.0		
			SEARINGTOWN	2	4.5		
		SupV - Employee Complaint			5	4.4	
		SupV - Helicopter	EAST HILLS	1	0		
			MANHASSET	9	0		
			NEW HYDE PARK	2	0		
			PLANDOME HEIGHTS	1	0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	0		
			WESTBURY	1	0		
		SupV - Helicopter			16	0	
		SupV - Helicopter Nassau		2	0		
		SupV - Helicopter Nassau			2	0	
		SupV - Thank You from Constituent	ALBERTSON	1	0		
			Baxter Estates	1	0		
			GREAT NECK PLAZA	2	0		
			MANHASSET	1	0		
			Munsey Park	1	0		
			NORTH NEW HYDE PARK	2	0		
			North Hills	1	0		
			North New Hyde Park	2	0		
			PORT WASHINGTON	3	0		
			Port Washington	1	0		
			ROSLYN ESTATES	1	0		
			WESTBURY	1	0		
			SupV - Thank You from Constituent			17	0
		SupV - Townstat Call Back	Thomaston	1	0		
		SupV - Townstat Call Back			1	0	
		Supervisor's Office				77	0.3
		Supervisor's Office				234	0.1
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		110	0		
		Town Clerk - Birth Certificate			110	0	
		Town Clerk - Block Party Application		1	0		
		Town Clerk - Block Party Application			1	0	
		Town Clerk - Death Certificate		65	0		
Town Clerk - Death Certificate			65	0			

Town of North Hempstead Service Requests via 311 - by Department

October 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Dog License		32	0
		Town Clerk - Dog License		32	0
		Town Clerk - Domestic Partnership		1	0
		Town Clerk - Domestic Partnership		1	0
		Town Clerk - Filming Permit		4	0
		Town Clerk - Filming Permit		4	0
		Town Clerk - Fishing License		2	0
		Town Clerk - Fishing License		2	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Liquor License		2	0
		Town Clerk - Liquor License		2	0
		Town Clerk - Marriage Certificate		28	0
		Town Clerk - Marriage Certificate		28	0
		Town Clerk - Marriage License		28	0
		Town Clerk - Marriage License		28	0
		Town Clerk - Miscellaneous		7	0
		Town Clerk - Miscellaneous		7	0
		Town Clerk - Parade Application		1	0
		Town Clerk - Parade Application		1	0
		Town Clerk - Parking Restrictions Removal Request		8	0
		Town Clerk - Parking Restrictions Removal Request		8	0
		Town Clerk - Peddler License		4	0
		Town Clerk - Peddler License		4	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Solid Waste Management License		10	0
Town Clerk - Solid Waste Management License		10	0		
Town Clerk - Storage Bins		1	0		
Town Clerk - Storage Bins		1	0		
Town Clerk - Taxi and Limousine License		4	0		
Town Clerk - Taxi and Limousine License		4	0		
Town Clerk - Tow Truck License		1	0		
Town Clerk - Tow Truck License		1	0		
	Town Clerk			311	0
Town Clerk				311	0
Summary				5,374	1.4