

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	4.0
		<b>Street Lighting District</b>		<b>1</b>	<b>4.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>4.0</b>
<b>ALBERTSON</b>				<b>1</b>	<b>4.0</b>
CARLE PLACE	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	11.0
		<b>Street Lighting District</b>		<b>1</b>	<b>11.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>11.0</b>
<b>CARLE PLACE</b>				<b>1</b>	<b>11.0</b>
GREAT NECK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0
		<b>Parking Enforcement</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>3.0</b>
<b>GREAT NECK</b>				<b>1</b>	<b>3.0</b>
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	5.0
		<b>Street Lighting District</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>5.0</b>
<b>MANHASSET</b>				<b>1</b>	<b>5.0</b>
ROSLYN	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	1.0
		<b>Street Lighting District</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>1.0</b>
<b>ROSLYN</b>				<b>1</b>	<b>1.0</b>
UNIONDALE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>
<b>UNIONDALE</b>				<b>1</b>	<b>1.0</b>
Westbury	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	3.0
		<b>Highway Department</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
<b>Westbury</b>				<b>1</b>	<b>3.0</b>
garden city park	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>garden city park</b>				<b>1</b>	<b>0</b>
gcp	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	12.0
		<b>Street Lighting District</b>		<b>1</b>	<b>12.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>12.0</b>
<b>gcp</b>				<b>1</b>	<b>12.0</b>
glen cove	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>glen cove</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
new castle	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	0
		<b>Street Lighting District</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>2</b>	<b>0</b>	
<b>new castle</b>				<b>2</b>	<b>0</b>
new hye park	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>0</b>	
<b>new hye park</b>				<b>1</b>	<b>0</b>
nhp	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	0
			Street Light - Lights Out (Multiple)	1	0
		<b>Street Lighting District</b>		<b>3</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>3</b>	<b>0</b>	
<b>nhp</b>				<b>3</b>	<b>0</b>
port washington	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	1	0
		<b>Port Washington Parking District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>0</b>	
<b>port washington</b>				<b>1</b>	<b>0</b>
ptw	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Light Out (Single)	2	0
		<b>Street Lighting District</b>		<b>4</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>4</b>	<b>0</b>	
<b>ptw</b>				<b>4</b>	<b>0</b>
pwt	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>0</b>	
<b>pwt</b>				<b>1</b>	<b>0</b>
searingtown	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	18.0
		<b>Street Lighting District</b>		<b>1</b>	<b>18.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>18.0</b>	
<b>searingtown</b>				<b>1</b>	<b>18.0</b>
GREAT NECK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	9.0
		<b>Street Lighting District</b>		<b>1</b>	<b>9.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>9.0</b>	
<b>GREAT NECK</b>				<b>1</b>	<b>9.0</b>
garden city park	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	7.0
		<b>Street Lighting District</b>		<b>1</b>	<b>7.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>7.0</b>	
<b>garden city park</b>				<b>1</b>	<b>7.0</b>

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City	Department Description	Group Description	Type Description	Count	Response Days	
new hyde park	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
		<b>Parks and Recreation Department</b>		<b>1</b>	<b>0</b>	
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>0</b>	
<b>new hyde park</b>				<b>1</b>	<b>0</b>	
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0	
		<b>Community Services</b>		<b>2</b>	<b>0</b>	
	<b>Community Services</b>			<b>2</b>	<b>0</b>	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	0
			<b>Cat Shelter</b>		<b>2</b>	<b>0</b>
		Code Enforcement	Code - Building Permit		1	0
			Code - Court		1	0
			Code - Drop Off Bin		2	0
			Code - Miscellaneous		3	1.3
			Code - No Plates / Inoperable Vehicle		1	0
			Code - Overgrown Vegetation		3	0
			Code - Property Maintenance		3	0
			Code - Unlawful Property Use		1	0
	<b>Code Enforcement</b>			<b>15</b>	<b>0.3</b>	
	Parking Enforcement	Prkg Enfrc - Commercial Parking		1	3.0	
		Prkg Enfrc - From Transfer		1	0	
		Prkg Enfrc - Parking Violations Complaint		1	4.0	
	<b>Parking Enforcement</b>			<b>3</b>	<b>2.3</b>	
	<b>Department of Public Safety</b>				<b>20</b>	<b>0.6</b>
	Department of Public Works	Highway Department	Hwy - Call Back Request		1	0
			Hwy - Catch Basin		1	12.0
			Hwy - Dead Animal Pickup		1	4.0
			Hwy - Street Sign - Repair / Replace		2	1.5
Hwy - Street Sweeping / Cleaning				2	5.0	
Hwy - Tree Branch / Debris Pickup				1	4.0	
Hwy - Tree Planting				5	1.4	
Hwy - Tree Trimming / Removal Inspection				3	4.3	
<b>Highway Department</b>			<b>16</b>	<b>3.3</b>		
Street Lighting District		Street Light - Light Out (Single)		3	2.0	
	Street Light - Lights Out (Multiple)		1	6.0		
	Street Light - Mark Out		5	3.0		
	Street Light - On During Day		1	16.0		
<b>Street Lighting District</b>			<b>10</b>	<b>4.3</b>		
<b>Department of Public Works</b>				<b>26</b>	<b>3.7</b>	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	15.0	
			OIC - Inter Municipal SR	3	6.0	
			<b>Inter Municipal Affairs</b>	<b>4</b>	<b>8.2</b>	
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>8.2</b>	
	Planning and Building Department	Building Department	Bldg - From Transfer	1	6.0	
			Bldg - Illegal Housing	2	6.0	
			<b>Building Department</b>	<b>3</b>	<b>6.0</b>	
	<b>Planning and Building Department</b>			<b>3</b>	<b>6.0</b>	
	Project Independence	Project Independence	PI - Call Back Request	3	1.3	
			PI - Health Chat/Event Registration	3	0	
			PI - Health and Mental Health	1	1.0	
			PI - Household Maintenance	3	3.0	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	3	5.3	
			PI - Taxi Service	31	0	
			PI - Taxi Service Cancellation	3	0	
					<b>Project Independence</b>	<b>51</b>
	<b>Project Independence</b>			<b>51</b>	<b>0.6</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
					<b>Receiver of Taxes</b>	<b>1</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	6.0	
			SWMA - Garbage Not Picked Up	1	1.0	
		<b>Solid Waste Management</b>	<b>3</b>	<b>4.3</b>		
Sustainability Department		Sustainability Department	SWMA - Compost	5	1.4	
			SWMA - Rain Barrel	1	4.0	
		<b>Sustainability Department</b>	<b>6</b>	<b>1.8</b>		
<b>Solid Waste Management</b>			<b>9</b>	<b>2.7</b>		
<b>ALBERTSON</b>				<b>116</b>	<b>1.8</b>	
AMITYVILLE	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0	
					<b>Supervisor's Office</b>	<b>1</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>AMITYVILLE</b>				<b>1</b>	<b>0</b>	
Albertson	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	2	3.0	
					<b>Animal Shelter</b>	<b>2</b>
		Code Enforcement	Code Enforcement	Code - Basketball Stanchion	1	0
				Code - Overgrown Vegetation	1	0
	Code - Property Maintenance			1	0	
			<b>Code Enforcement</b>	<b>3</b>	<b>0</b>	
<b>Department of Public Safety</b>			<b>5</b>	<b>1.2</b>		
Department of Public	Highway Department	Hwy - Basketball Stanchion	2	5.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Albertson	Works	Highway Department	Hwy - Curb Repair	2	0	
			Hwy - Miscellaneous	1	3.0	
			Hwy - Pothole	1	1.0	
			Hwy - Street Drainage / Flooding	1	19.0	
			Hwy - Street Sign - Repair / Replace	1	1.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	3	0	
		<b>Highway Department</b>			<b>12</b>	<b>2.8</b>
		Street Lighting District	Street Light - Cycles On / Off	2	4.0	
			Street Light - Light Out (Single)	5	4.4	
			Street Light - Lights Out (Multiple)	1	1.0	
			Street Light - Mark Out	2	2.5	
		<b>Street Lighting District</b>			<b>10</b>	<b>3.6</b>
		<b>Department of Public Works</b>				<b>22</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	1	11.0	
		<b>Inter Municipal Affairs</b>			<b>2</b>	<b>5.5</b>
	<b>Inter Municipal Affairs</b>				<b>2</b>	<b>5.5</b>
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	9.0	
		<b>Building Department</b>			<b>1</b>	<b>9.0</b>
	<b>Planning and Building Department</b>				<b>1</b>	<b>9.0</b>
	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Support Group Registration	1	4.0	
PI - Taxi Service			1	0		
<b>Project Independence</b>			<b>3</b>	<b>1.3</b>		
<b>Project Independence</b>				<b>3</b>	<b>1.3</b>	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	4.0		
		<b>Solid Waste Management</b>			<b>1</b>	<b>4.0</b>
	Sustainability Department	SWMA - Compost	1	2.0		
	<b>Sustainability Department</b>			<b>1</b>	<b>2.0</b>	
<b>Solid Waste Management</b>				<b>2</b>	<b>3.0</b>	
<b>Albertson</b>				<b>35</b>	<b>3.0</b>	
BROOKLYN	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0	
		<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>BROOKLYN</b>				<b>1</b>	<b>0</b>	
CARLE PLACE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>			<b>1</b>	<b>0</b>
		Code Enforcement	Code - Call Back Request	1	0	
			Code - Garbage	2	0	
			Code - Noise	2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
CARLE PLACE	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	3.0		
			Code - Property Maintenance	2	2.5		
		<b>Code Enforcement</b>		<b>8</b>	<b>1.0</b>		
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0		
			Prkg Enfrc - Parking Violations Complaint	7	1.3		
		<b>Parking Enforcement</b>		<b>8</b>	<b>1.2</b>		
	<b>Department of Public Safety</b>				<b>17</b>	<b>1.1</b>	
	Department of Public Works	Highway Department		Hwy - Curb Repair	2	10.5	
				Hwy - Dead Animal Pickup	1	3.0	
				Hwy - Grass Cut / Mow	1	0	
				Hwy - Miscellaneous	5	4.2	
				Hwy - Street Painting	1	0	
				Hwy - Street Sign - New Request	1	0	
				Hwy - Street Sign - Repair / Replace	3	2.7	
				Hwy - Street Sweeping / Cleaning	3	2.0	
				Hwy - Tree Branch / Debris Pickup	2	1.0	
				Hwy - Tree Planting	4	1.0	
				Hwy - Tree Stump Removal	1	0	
				Hwy - Tree Trimming / Removal Inspection	4	0.8	
				<b>Highway Department</b>		<b>28</b>	<b>2.4</b>
		Street Lighting District			Street Light - Cycles On / Off	1	6.0
					Street Light - Fixture Problem	1	3.0
					Street Light - Light Out (Single)	2	3.0
					Street Light - Lights Out (Multiple)	1	10.0
					Street Light - Mark Out	2	7.0
		<b>Street Lighting District</b>		<b>7</b>	<b>5.6</b>		
		<b>Department of Public Works</b>				<b>35</b>	<b>3.1</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	10.0		
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>10.0</b>		
	<b>Inter Municipal Affairs</b>				<b>1</b>	<b>10.0</b>	
	Planning and Building Department	Board of Zoning Appeals	BZA - Zoning Parcel	1	0		
		<b>Board of Zoning Appeals</b>		<b>1</b>	<b>0</b>		
		Building Department	Bldg - From Transfer	1	12.0		
		<b>Building Department</b>		<b>1</b>	<b>12.0</b>		
	<b>Planning and Building Department</b>				<b>2</b>	<b>6.0</b>	
	Project Independence	Project Independence		PI - Exercise Program Registration	1	0	
				PI - Membership Registration	1	0	
				PI - Miscellaneous	1	0	
				PI - Taxi Service	11	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	<b>Project Independence</b>			<b>16</b>	<b>0</b>	
	<b>Project Independence</b>			<b>16</b>	<b>0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0
				<b>Receiver of Taxes</b>	<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel		1	8.0
				<b>Sustainability Department</b>	<b>1</b>	<b>8.0</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>8.0</b>	
	Supervisor's Office	Supervisor's Office		SupV - Helicopter	1	0
				SupV - Realtors Seminar RSVP	1	0
				SupV - Thank You from Constituent	1	0
				<b>Supervisor's Office</b>	<b>3</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>		
<b>CARLE PLACE</b>				<b>76</b>	<b>2.0</b>	
Carle Place	Department of Public Safety	Parking Enforcement	Prkg Enfr - From Transfer	1	2.0	
				<b>Parking Enforcement</b>	<b>1</b>	<b>2.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>2.0</b>	
	Department of Public Works	Highway Department		Hwy - Tree Branch / Debris Pickup	1	2.0
				Hwy - Tree Planting	1	0
				Hwy - Tree Trimming / Removal Inspection	2	0
				<b>Highway Department</b>	<b>4</b>	<b>0.5</b>
	Street Lighting District	Street Lighting District		Street Light - Cycles On / Off	1	6.0
				Street Light - Mark Out	1	12.0
				<b>Street Lighting District</b>	<b>2</b>	<b>9.0</b>
	<b>Department of Public Works</b>			<b>6</b>	<b>3.3</b>	
	Project Independence	Project Independence		PI - Miscellaneous	1	0
				PI - Taxi Service	11	0
				<b>Project Independence</b>	<b>12</b>	<b>0</b>
<b>Project Independence</b>			<b>12</b>	<b>0</b>		
<b>Carle Place</b>				<b>19</b>	<b>1.2</b>	
Carle place	Department of Public Safety	Parking Enforcement	Prkg Enfr - From Transfer	1	4.0	
				<b>Parking Enforcement</b>	<b>1</b>	<b>4.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>4.0</b>	
<b>Carle place</b>				<b>1</b>	<b>4.0</b>	
EAST MEADOW	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
				<b>Project Independence</b>	<b>1</b>	<b>1.0</b>
	<b>Project Independence</b>			<b>1</b>	<b>1.0</b>	
<b>EAST MEADOW</b>				<b>1</b>	<b>1.0</b>	

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EAST WILLISTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	10.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>10.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>10.0</b>
<b>EAST WILLISTON</b>				<b>1</b>	<b>10.0</b>
ELMONT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>
	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>ELMONT</b>				<b>2</b>	<b>0.5</b>
FLORAL PARK	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0
			Prkg Enfrc - Parking Violations Complaint	1	3.0
	<b>Parking Enforcement</b>		<b>2</b>	<b>2.0</b>	
	<b>Department of Public Safety</b>			<b>3</b>	<b>1.3</b>
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	5.0
			Hwy - Tree Trimming / Removal Inspection	4	1.8
		<b>Highway Department</b>		<b>5</b>	<b>2.4</b>
	<b>Department of Public Works</b>			<b>5</b>	<b>2.4</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>7.0</b>
	Planning and Building Department	Building Department	Bldg - General Question Needs Answers	1	1.0
		<b>Building Department</b>		<b>1</b>	<b>1.0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>1.0</b>
	Project Independence	Project Independence	PI - Taxi Service	8	0
PI - Taxi Service Cancellation			1	0	
<b>Project Independence</b>		<b>9</b>	<b>0</b>		
<b>Project Independence</b>			<b>9</b>	<b>0</b>	
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	9.0	
	<b>Sustainability Department</b>		<b>1</b>	<b>9.0</b>	
<b>Solid Waste Management</b>			<b>1</b>	<b>9.0</b>	
<b>FLORAL PARK</b>				<b>20</b>	<b>1.6</b>
FLUSHING	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>FLUSHING</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Floral Park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	13.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>13.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>13.0</b>
<b>Floral Park</b>				<b>1</b>	<b>13.0</b>
Floral Park	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0
			Hwy - Tree Trimming / Removal Inspection	2	0
		<b>Highway Department</b>		<b>3</b>	<b>0</b>
	Street Lighting District	Street Light - Light Out (Single)	2	9.5	
		<b>Street Lighting District</b>		<b>2</b>	<b>9.5</b>
	<b>Department of Public Works</b>			<b>5</b>	<b>3.8</b>
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
<b>Building Department</b>		<b>1</b>	<b>0</b>		
<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>	
<b>Floral Park</b>				<b>7</b>	<b>2.7</b>
GARDEN CITY	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	5.0
		<b>Street Lighting District</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>5.0</b>
<b>GARDEN CITY</b>				<b>1</b>	<b>5.0</b>
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Drop Off Bin	1	1.0
		<b>Code Enforcement</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	9.0
		<b>Street Lighting District</b>		<b>2</b>	<b>9.0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>9.0</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0
<b>Project Independence</b>		<b>1</b>	<b>0</b>		
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>GARDEN CITY PARK</b>				<b>4</b>	<b>4.8</b>
GREAT NECK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Seasonal Programs Registration	2	0
		<b>Community Services</b>		<b>3</b>	<b>0</b>
	<b>Community Services</b>			<b>3</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	0.5
			Animal Sh - Unleashed - Stray Dog	1	6.0
		<b>Animal Shelter</b>		<b>3</b>	<b>2.3</b>
		Cat Shelter	Cat Shelter - Feral Cats	3	2.3
<b>Cat Shelter</b>		<b>3</b>	<b>2.3</b>		
Code Enforcement	Code - Basketball Stanchion	1	2.0		

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Safety	Code Enforcement	Code - Court	4	0	
			Code - Dumpster	1	7.0	
			Code - Garbage	1	7.0	
			Code - Lights	1	7.0	
			Code - Miscellaneous	3	8.3	
			Code - Noise	1	2.0	
			Code - Overgrown Vegetation	5	4.6	
			Code - Property Maintenance	1	6.0	
			Code - Unlawful Property Use	1	0	
		<b>Code Enforcement</b>	<b>19</b>	<b>4.2</b>		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	1.7		
	<b>Parking Enforcement</b>	<b>3</b>	<b>1.7</b>			
	<b>Department of Public Safety</b>				<b>28</b>	<b>3.5</b>
	Department of Public Works	Highway Department	Hwy - Basketball Stanchion	1	0	
			Hwy - Catch Basin	1	2.0	
			Hwy - Curb Repair	2	7.5	
			Hwy - Miscellaneous	3	2.7	
			Hwy - Pothole	3	5.3	
			Hwy - Street Drainage / Flooding	1	5.0	
			Hwy - Street Sign - New Request	2	0	
			Hwy - Street Sign - Repair / Replace	4	6.5	
			Hwy - Street Sweeping / Cleaning	1	1.0	
			Hwy - Tree Planting	3	6.0	
			Hwy - Tree Stump Removal	2	7.5	
			Hwy - Tree Trimming / Removal Inspection	1	0	
			<b>Highway Department</b>	<b>24</b>	<b>4.4</b>	
		Street Lighting District	Street Light - Light Out (Single)	3	3.0	
	Street Light - Mark Out		6	3.7		
	Street Light - On During Day		2	0		
	<b>Street Lighting District</b>	<b>11</b>	<b>2.8</b>			
	<b>Department of Public Works</b>				<b>35</b>	<b>3.9</b>
	Housing Authority	Housing Authority	Housing - Misc SR	2	0.5	
			Housing - Pest Control	1	0	
			Housing - Plumbing	2	2.5	
	<b>Housing Authority</b>	<b>5</b>	<b>1.2</b>			
<b>Housing Authority</b>				<b>5</b>	<b>1.2</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	8.0		
		OIC - Inter Municipal SR	7	8.9		
	<b>Inter Municipal Affairs</b>	<b>11</b>	<b>8.5</b>			
<b>Inter Municipal Affairs</b>				<b>11</b>	<b>8.5</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
		<b>Parks and Recreation Department</b>		<b>1</b>	<b>0</b>
	<b>Parks and Recreation Department</b>		<b>1</b>	<b>0</b>	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	8.0
		<b>Building Department</b>		<b>1</b>	<b>8.0</b>
	<b>Planning and Building Department</b>		<b>1</b>	<b>8.0</b>	
	Project Independence	Project Independence	PI - Call Back Request	7	1.7
			PI - Caregiver Support	2	0.5
			PI - Financial Assistance	4	0.5
			PI - Health Chat/Event Registration	8	0
			PI - Health and Mental Health	20	0.8
			PI - Household Maintenance	3	1.3
			PI - Membership Registration	8	0
			PI - Miscellaneous	11	1.7
			PI - Taxi Service	453	0.0
			PI - Taxi Service Cancellation	21	0
			PI - Transportation/Mobility Mgmt Info	7	0.3
	<b>Project Independence</b>		<b>544</b>	<b>0.1</b>	
	<b>Project Independence</b>		<b>544</b>	<b>0.1</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	2.5
			SWMA - Garbage Not Picked Up	2	0
		<b>Solid Waste Management</b>		<b>4</b>	<b>1.2</b>
		Sustainability Department	SWMA - Compost	1	1.0
	<b>Sustainability Department</b>		<b>1</b>	<b>1.0</b>	
	<b>Solid Waste Management</b>		<b>5</b>	<b>1.2</b>	
	Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	1	8.0
			SupV - Realtors Seminar RSVP	1	0
SupV - Thank You from Constituent			3	0	
<b>Supervisor's Office</b>		<b>5</b>	<b>1.6</b>		
<b>Supervisor's Office</b>		<b>5</b>	<b>1.6</b>		
<b>GREAT NECK</b>				<b>638</b>	<b>0.7</b>
GREENLAWN	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>GREENLAWN</b>				<b>1</b>	<b>0</b>
GREENVALE	Community Services	Community Services	CommSvc - From Transfer	1	1.0
		<b>Community Services</b>		<b>1</b>	<b>1.0</b>
	<b>Community Services</b>		<b>1</b>	<b>1.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
GREENVALE	Department of Public Safety	Code Enforcement	Code - Garbage	1	7.0	
			Code - Property Maintenance	1	0	
		<b>Code Enforcement</b>			<b>2</b>	<b>3.5</b>
	<b>Department of Public Safety</b>				<b>2</b>	<b>3.5</b>
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	9.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		<b>Highway Department</b>			<b>2</b>	<b>4.5</b>
	<b>Department of Public Works</b>				<b>2</b>	<b>4.5</b>
	Planning and Building Department	Building Department	Bldg - Illegal Housing	2	5.0	
			Bldg - Suspect Work Without a Permit	1	2.0	
		<b>Building Department</b>			<b>3</b>	<b>4.0</b>
	<b>Planning and Building Department</b>				<b>3</b>	<b>4.0</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0	
			<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>				<b>1</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0	
			<b>Solid Waste Management</b>		<b>1</b>	<b>0</b>
	<b>Solid Waste Management</b>				<b>1</b>	<b>0</b>
<b>GREENVALE</b>				<b>10</b>	<b>2.9</b>	
Great Neck	Community Services	Community Services	CommSvc - From Transfer	1	1.0	
			CommSvc - Seasonal Programs Registration	2	0	
		<b>Community Services</b>			<b>3</b>	<b>0.3</b>
	<b>Community Services</b>				<b>3</b>	<b>0.3</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Sign	1	10.0	
			Animal Sh - Unleashed - Stray Dog	1	0	
		<b>Animal Shelter</b>			<b>2</b>	<b>5.0</b>
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
		<b>Cat Shelter</b>			<b>2</b>	<b>0</b>
		Code Enforcement	Code - After Hours/Weekend Construction	1	0	
			Code - Court	1	0	
			Code - Dock Inspection	2	0	
			Code - Fence	1	6.0	
			Code - Lights	1	13.0	
	Code - Miscellaneous		2	9.5		
	Code - Noise		1	0		
	Code - Overgrown Vegetation		2	0		
	Code - Property Maintenance	1	18.0			
<b>Code Enforcement</b>			<b>12</b>	<b>4.7</b>		
Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	3.0			
<b>Parking Enforcement</b>			<b>2</b>	<b>3.0</b>		
<b>Department of Public Safety</b>				<b>18</b>	<b>4.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
Great Neck	Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	1	8.0	
			Hwy - Miscellaneous	1	17.0	
			Hwy - Pothole	2	6.5	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	3	7.3	
			Hwy - Street Sweeping / Cleaning	1	6.0	
			Hwy - Tree Planting	3	4.7	
			Hwy - Tree Stump Removal	2	7.0	
			Hwy - Tree Trimming / Removal Inspection	5	0	
		<b>Highway Department</b>			<b>19</b>	<b>4.9</b>
	Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	1	5.0	
			Street Light - Mark Out	3	5.0	
			Street Light - On During Day	3	2.0	
	<b>Street Lighting District</b>			<b>7</b>	<b>3.7</b>	
	<b>Department of Public Works</b>				<b>26</b>	<b>4.6</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	9.5	
			OIC - Inter Municipal SR	7	8.3	
		<b>Inter Municipal Affairs</b>			<b>9</b>	<b>8.6</b>
	<b>Inter Municipal Affairs</b>				<b>9</b>	<b>8.6</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
			<b>Parks and Recreation Department</b>			<b>1</b>
	<b>Parks and Recreation Department</b>				<b>1</b>	<b>0</b>
	Planning and Building Department	Building Department	Bldg - From Transfer	1	0	
			Bldg - Miscellaneous	1	0	
		<b>Building Department</b>			<b>2</b>	<b>0</b>
	<b>Planning and Building Department</b>				<b>2</b>	<b>0</b>
Project Independence	Project Independence	PI - Call Back Request	2	3.0		
		PI - Exercise Program Registration	2	0		
		PI - Health and Mental Health	4	2.5		
		PI - Membership Registration	2	0		
		PI - Miscellaneous	1	1.0		
		PI - Taxi Service	9	0		
<b>Project Independence</b>			<b>20</b>	<b>0.8</b>		
<b>Project Independence</b>				<b>20</b>	<b>0.8</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
		<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
<b>Receiver of Taxes</b>				<b>1</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0		
		<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Great Neck	Solid Waste Management	Sustainability Department	SWMA - Compost	3	3.3
			SWMA - Rain Barrel	1	1.0
	<b>Sustainability Department</b>			<b>4</b>	<b>2.8</b>
	<b>Solid Waste Management</b>			<b>5</b>	<b>2.2</b>
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
			SupV - Realtors Seminar RSVP	4	0
	<b>Supervisor's Office</b>			<b>5</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>5</b>	<b>0</b>
<b>Great Neck</b>				<b>90</b>	<b>3.3</b>
Greenvale	Department of Public Works	Highway Department	Hwy - Pothole	1	6.0
		<b>Highway Department</b>		<b>1</b>	<b>6.0</b>
		Street Lighting District	Street Light - Light Out (Single)	1	8.0
	<b>Street Lighting District</b>			<b>1</b>	<b>8.0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>7.0</b>
	Planning and Building Department	Building Department	Bldg - From Transfer	1	13.0
		<b>Building Department</b>		<b>1</b>	<b>13.0</b>
<b>Planning and Building Department</b>			<b>1</b>	<b>13.0</b>	
<b>Greenvale</b>				<b>3</b>	<b>9.0</b>
HEMPSTEAD	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>HEMPSTEAD</b>				<b>1</b>	<b>0</b>
HERRICKS	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>HERRICKS</b>				<b>1</b>	<b>0</b>
HUNTINGTON	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>HUNTINGTON</b>				<b>1</b>	<b>0</b>
JAMAICA	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>JAMAICA</b>				<b>1</b>	<b>0</b>
LAKE SUCCESS	Department of Public Works	Street Lighting District	Street Light - On During Day	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>LAKE SUCCESS</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
LAWRENCE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>
<b>LAWRENCE</b>				<b>1</b>	<b>1.0</b>
MAHASSET	Department of Public Works	Street Lighting District	Street Light - On During Day	1	1.0
		<b>Street Lighting District</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>1.0</b>
<b>MAHASSET</b>				<b>1</b>	<b>1.0</b>
MANHASSET	Administrative Services	Administrative Services	Adm Svc - From Transfer	2	0
		<b>Administrative Services</b>		<b>2</b>	<b>0</b>
		<b>Administrative Services</b>		<b>2</b>	<b>0</b>
	Community Services	Community Services	CommSvc - Misc SR	1	2.0
			CommSvc - Seasonal Programs Registration	2	0
		<b>Community Services</b>		<b>3</b>	<b>0.7</b>
	<b>Community Services</b>		<b>3</b>	<b>0.7</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0
			Animal Sh - Dog Defecation	1	0
		<b>Animal Shelter</b>		<b>2</b>	<b>1.0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code - After Hours/Weekend Construction	1	9.0
			Code - Court	1	0
			Code - Garbage	2	6.0
			Code - Miscellaneous	1	5.0
			Code - Overgrown Vegetation	2	9.5
			Code - Property Maintenance	1	0
	Code - Tree Removal		1	6.0	
	<b>Code Enforcement</b>		<b>9</b>	<b>5.7</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.5	
	<b>Parking Enforcement</b>		<b>2</b>	<b>1.5</b>	
	<b>Department of Public Safety</b>			<b>14</b>	<b>4.0</b>
Department of Public Works	Highway Department	Hwy - Curb Repair	2	15.0	
		Hwy - Dead Animal Pickup	3	2.3	
		Hwy - Miscellaneous	7	4.7	
		Hwy - Pothole	1	2.0	
		Hwy - Street Sign - Repair / Replace	6	2.7	
		Hwy - Street Sweeping / Cleaning	2	2.0	
		Hwy - Tree Branch / Debris Pickup	1	0	
		Hwy - Tree Planting	1	0	
Hwy - Tree Removal Objection	5	3.2			

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	4	2.0	
			Hwy - Tree Trimming / Removal Inspection	6	0.7	
		<b>Highway Department</b>		<b>38</b>	<b>3.2</b>	
		Street Lighting District	Street Light - Cycles On / Off	1	6.0	
			Street Light - Light Out (Single)	7	5.0	
			Street Light - Lights Out (Multiple)	1	1.0	
			Street Light - Mark Out	5	3.8	
			Street Light - On During Day	1	9.0	
			Street Light - Pole Problem	1	13.0	
			<b>Street Lighting District</b>		<b>16</b>	<b>5.2</b>
		<b>Department of Public Works</b>			<b>54</b>	<b>3.8</b>
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	6.0
			<b>Inter Municipal Affairs</b>		<b>3</b>	<b>6.0</b>
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>6.0</b>	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0	
			<b>Parks and Recreation Department</b>		<b>1</b>	<b>3.0</b>
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>3.0</b>	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	2	0.5	
			Bldg - Housing Complaint	1	0	
			Bldg - Miscellaneous	1	1.0	
			Bldg - Suspect Work Without a Permit	1	3.0	
			Bldg - Unable to Reach Inspector	1	0	
			<b>Building Department</b>		<b>6</b>	<b>0.8</b>
	<b>Planning and Building Department</b>			<b>6</b>	<b>0.8</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	3.0	
			PI - Health Chat/Event Registration	14	0	
			PI - Health and Mental Health	1	0	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	135	0.0	
			PI - Taxi Service Cancellation	10	0	
			PI - Taxi Service Complaint	1	1.0	
	<b>Project Independence</b>		<b>166</b>	<b>0.0</b>		
<b>Project Independence</b>			<b>166</b>	<b>0.0</b>		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	2.0		
		SWMA - Garbage Not Picked Up	4	4.0		
	<b>Solid Waste Management</b>		<b>6</b>	<b>3.3</b>		

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Solid Waste Management	Sustainability Department	SWMA - Compost	2	7.0	
			SWMA - Rain Barrel	1	1.0	
	<b>Sustainability Department</b>			<b>3</b>	<b>5.0</b>	
	<b>Solid Waste Management</b>			<b>9</b>	<b>3.9</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Realtors Seminar RSVP	2	0	
	<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>	
	<b>MANHASSET</b>				<b>261</b>	<b>1.3</b>
	MANHASSET HILLS	Department of Public Safety	Code Enforcement	Code - Noise	1	7.0
<b>Code Enforcement</b>			<b>1</b>	<b>7.0</b>		
<b>Department of Public Safety</b>			<b>1</b>	<b>7.0</b>		
Department of Public Works		Highway Department	Hwy - Pothole	1	8.0	
		<b>Highway Department</b>		<b>1</b>	<b>8.0</b>	
<b>Department of Public Works</b>			<b>1</b>	<b>8.0</b>		
Inter Municipal Affairs		Inter Municipal Affairs	OIC - From Transfer	1	14.0	
			OIC - Inter Municipal SR	1	9.0	
<b>Inter Municipal Affairs</b>			<b>2</b>	<b>11.5</b>		
<b>Inter Municipal Affairs</b>			<b>2</b>	<b>11.5</b>		
<b>MANHASSET HILLS</b>				<b>4</b>	<b>9.5</b>	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0	
			CommSvc - Bus Pickup Schedule	3	0	
			CommSvc - Misc SR	2	1.0	
	<b>Community Services</b>			<b>8</b>	<b>0.2</b>	
	<b>Community Services</b>			<b>8</b>	<b>0.2</b>	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	9.0	
		<b>Cat Shelter</b>		<b>1</b>	<b>9.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>9.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	9.0	
			<b>Inter Municipal Affairs</b>		<b>4</b>	<b>9.0</b>
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>9.0</b>	
	Project Independence	Project Independence	PI - Call Back Request	5	1.0	
			PI - Caregiver Support	1	3.0	
			PI - Financial Assistance	1	0	
			PI - Health Chat/Event Registration	14	0	
			PI - Health and Mental Health	1	0	
			PI - Household Maintenance	3	3.0	
			PI - Membership Registration	2	0	
			PI - Miscellaneous	4	2.5	
PI - Taxi Service			59	0		

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Project Independence	Project Independence	PI - Taxi Service Cancellation	4	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	<b>Project Independence</b>			<b>95</b>	<b>0.3</b>	
	<b>Project Independence</b>			<b>95</b>	<b>0.3</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
				<b>Receiver of Taxes</b>	<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	9.0	
				<b>Solid Waste Management</b>	<b>1</b>	<b>9.0</b>
		Sustainability Department	SWMA - Compost	2	0.5	
				SWMA - Rain Barrel	1	15.0
	<b>Sustainability Department</b>			<b>3</b>	<b>5.3</b>	
	<b>Solid Waste Management</b>			<b>4</b>	<b>6.2</b>	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
				<b>Supervisor's Office</b>	<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>MINEOLA</b>				<b>114</b>	<b>0.9</b>	
Manhasset	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	6.0	
				<b>Cat Shelter</b>	<b>1</b>	<b>6.0</b>
		Code Enforcement	Code - After Hours/Weekend Construction	1	0	
				Code - Dock Inspection	1	0
	<b>Code Enforcement</b>			<b>2</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>3</b>	<b>2.0</b>	
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	4.0	
				Hwy - Grass Cut / Mow	1	3.0
				Hwy - Miscellaneous	1	3.0
				Hwy - Pothole Filled Without Request	1	0
				Hwy - Tree Trimming / Removal Inspection	2	0
	<b>Highway Department</b>			<b>6</b>	<b>1.7</b>	
	Street Lighting District	Street Light - Cycles On / Off	1	0		
			Street Light - Mark Out	3	4.0	
	<b>Street Lighting District</b>			<b>4</b>	<b>3.0</b>	
<b>Department of Public Works</b>			<b>10</b>	<b>2.2</b>		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	9.5		
			OIC - Inter Municipal SR	1	7.0	
		<b>Inter Municipal Affairs</b>			<b>3</b>	<b>8.7</b>
<b>Inter Municipal Affairs</b>			<b>3</b>	<b>8.7</b>		

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Manhasset	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
		<b>Parks and Recreation Department</b>		<b>1</b>	<b>1.0</b>
	<b>Parks and Recreation Department</b>		<b>1</b>	<b>1.0</b>	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	17.0
		<b>Building Department</b>		<b>1</b>	<b>17.0</b>
	<b>Planning and Building Department</b>		<b>1</b>	<b>17.0</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	1	4.0
			PI - Taxi Service	4	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
	<b>Project Independence</b>		<b>11</b>	<b>0.4</b>	
	<b>Project Independence</b>		<b>11</b>	<b>0.4</b>	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>Manhasset</b>				<b>30</b>	<b>2.5</b>
Mineola	Community Services	Community Services	CommSvc - Seasonal Programs Registration	7	0
		<b>Community Services</b>		<b>7</b>	<b>0</b>
	<b>Community Services</b>		<b>7</b>	<b>0</b>	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	3	0
		<b>Cat Shelter</b>		<b>3</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>3</b>	<b>0</b>	
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	2.0
		<b>Street Lighting District</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>2.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>	
	Project Independence	Project Independence	PI - Caregiver Support	1	3.0
			PI - Health and Mental Health	1	0
			PI - Membership Registration	4	0
			PI - Taxi Service	1	0
	<b>Project Independence</b>		<b>7</b>	<b>0.4</b>	
<b>Project Independence</b>		<b>7</b>	<b>0.4</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Mineola	Solid Waste Management	Sustainability Department	SWMA - Compost	1	1.0
		<b>Sustainability Department</b>		<b>1</b>	<b>1.0</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>1.0</b>
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	1.0
		<b>311 Call Center</b>		<b>1</b>	<b>1.0</b>
		Supervisor's Office	SupV - Realtors Seminar RSVP	3	0
		<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>4</b>	<b>0.2</b>	
<b>Mineola</b>				<b>25</b>	<b>0.6</b>
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
<b>N NEW HYDE PARK</b>				<b>1</b>	<b>3.0</b>
NEW CASSEL	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	2	1.5
<b>Highway Department</b>		<b>4</b>	<b>0.8</b>		
<b>Department of Public Works</b>			<b>4</b>	<b>0.8</b>	
<b>NEW CASSEL</b>				<b>5</b>	<b>0.6</b>
NEW CASSELL	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0
		<b>Parking Enforcement</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>NEW CASSELL</b>				<b>1</b>	<b>0</b>
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0
			CommSvc - Bus Pickup Schedule	1	4.0
			CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	6	0
			<b>Community Services</b>		<b>9</b>
	<b>Community Services</b>			<b>9</b>	<b>0.6</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	6.0
			Animal Sh - Found Animal	1	0
			Animal Sh - Lost Animal	1	1.0
		<b>Animal Shelter</b>		<b>3</b>	<b>2.3</b>
		Cat Shelter	Cat Shelter - Feral Cats	2	2.0
<b>Cat Shelter</b>		<b>2</b>	<b>2.0</b>		
Code Enforcement	Code - After Hours/Weekend Construction	1	0		
	Code - Animal (except Dog / Cat / Wild life )	1	0		
	Code - Basketball Stanchion	1	6.0		

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days			
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Building Permit	1	25.0			
			Code - Commercial Vehicle stored on Residential Property	1	2.0			
			Code - Court	2	12.5			
			Code - Dumpster	1	10.0			
			Code - From Transfer	1	0			
			Code - Garbage	3	0.7			
			Code - Lights	1	12.0			
			Code - Litter	1	4.0			
			Code - Miscellaneous	4	7.8			
			Code - No Plates / Inoperable Vehicle	1	9.0			
			Code - Noise	1	1.0			
			Code - Overgrown Vegetation	7	5.4			
			Code - Property Maintenance	9	7.2			
			Code - Signs	1	0			
			<b>Code Enforcement</b>			<b>37</b>	<b>6.2</b>	
	Parking Enforcement		Prkg Enfr - Commercial Parking	2	3.5			
			Prkg Enfr - Parking Violations Complaint	5	2.6			
	<b>Parking Enforcement</b>			<b>7</b>	<b>2.9</b>			
	<b>Department of Public Safety</b>				<b>49</b>	<b>5.3</b>		
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	2.0		
				Hwy - Curb Repair	3	0		
				Hwy - Dead Animal Pickup	1	3.0		
				Hwy - Grass Cut / Mow	1	2.0		
				Hwy - Miscellaneous	8	5.6		
				Hwy - Plow Damage	1	0		
				Hwy - Pothole	6	9.8		
				Hwy - Street Drainage / Flooding	1	5.0		
				Hwy - Street Sign - New Request	2	0		
				Hwy - Street Sign - Repair / Replace	2	0.5		
				Hwy - Street Sweeping / Cleaning	7	1.6		
				Hwy - Tree Branch / Debris Pickup	2	1.5		
				Hwy - Tree Planting	9	0.6		
				Hwy - Tree Stump Removal	21	1.0		
Hwy - Tree Trimming / Removal Inspection				29	0.9			
<b>Highway Department</b>				<b>95</b>	<b>2.0</b>			
Street Lighting District						Street Light - Cycles On / Off	3	6.3
						Street Light - Fixture Problem	1	2.0
						Street Light - Light Out (Single)	19	3.6
		Street Light - Lights Out (Multiple)	8			6.5		
	Street Light - Mark Out	12	4.1					

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - On During Day	1	9.0
			Street Light - Pole Problem	1	15.0
	<b>Street Lighting District</b>			<b>45</b>	<b>4.8</b>
	<b>Department of Public Works</b>			<b>140</b>	<b>2.9</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	7.5
			OIC - Inter Municipal SR	6	9.0
	<b>Inter Municipal Affairs</b>			<b>8</b>	<b>8.6</b>
	<b>Inter Municipal Affairs</b>			<b>8</b>	<b>8.6</b>
	Planning and Building Department	Building Department	Bldg - Illegal Housing	2	0
			Bldg - Inspection Request	1	1.0
			Bldg - Miscellaneous	1	1.0
			Bldg - Suspect Work Without a Permit	6	2.5
	<b>Building Department</b>			<b>10</b>	<b>1.7</b>
	<b>Planning and Building Department</b>			<b>10</b>	<b>1.7</b>
	Project Independence	Project Independence	PI - Call Back Request	6	2.3
			PI - Caregiver Support	1	1.0
			PI - Exercise Program Registration	2	0.5
			PI - Health Chat/Event Registration	9	0
			PI - Health and Mental Health	32	0.9
			PI - Household Maintenance	3	3.3
			PI - Membership Registration	10	0
			PI - Miscellaneous	9	1.4
			PI - Support Group Registration	1	2.0
			PI - Taxi Service	208	0.0
			PI - Taxi Service Cancellation	6	0
			PI - Taxi Service Complaint	4	1.0
			PI - Transportation/Mobility Mgmt Info	5	1.0
			PI - Volunteer	1	0
	<b>Project Independence</b>			<b>297</b>	<b>0.3</b>
	<b>Project Independence</b>			<b>297</b>	<b>0.3</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		<b>Receiver of Taxes</b>			<b>2</b>
<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5	
		SWMA - From Transfer	1	2.0	
		SWMA - Garbage Not Picked Up	3	3.0	
<b>Solid Waste Management</b>			<b>6</b>	<b>2.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days			
NEW HYDE PARK	Solid Waste Management	Sustainability Department	SWMA - Compost	4	4.2			
			SWMA - Rain Barrel	3	3.7			
	<b>Sustainability Department</b>			<b>7</b>	<b>4.0</b>			
	<b>Solid Waste Management</b>			<b>13</b>	<b>3.1</b>			
	Supervisor's Office	311 Call Center	311 Call Center	311 - PSEG Power Outage	1	0		
				<b>311 Call Center</b>			<b>1</b>	<b>0</b>
				Supervisor's Office	Supervisor's Office	SupV - Airplane	5	0
						SupV - Employee Complaint	1	1.0
						SupV - Helicopter	10	0
						SupV - Realtors Seminar RSVP	1	0
						SupV - Thank You from Constituent	4	0
	<b>Supervisor's Office</b>			<b>21</b>	<b>0.0</b>			
	<b>Supervisor's Office</b>			<b>22</b>	<b>0.0</b>			
<b>NEW HYDE PARK</b>				<b>550</b>	<b>1.6</b>			
NEW HYDE PARK.	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	8.0			
		<b>Inter Municipal Affairs</b>			<b>1</b>	<b>8.0</b>		
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>8.0</b>			
<b>NEW HYDE PARK.</b>				<b>1</b>	<b>8.0</b>			
NEW HYDEPARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0			
		<b>Street Lighting District</b>			<b>1</b>	<b>0</b>		
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>			
<b>NEW HYDEPARK</b>				<b>1</b>	<b>0</b>			
NEW YDE [PARK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0			
		<b>Parking Enforcement</b>			<b>1</b>	<b>5.0</b>		
	<b>Department of Public Safety</b>			<b>1</b>	<b>5.0</b>			
<b>NEW YDE [PARK</b>				<b>1</b>	<b>5.0</b>			
NORTH HEMPSTEAD	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	2	3.5			
		<b>Code Enforcement</b>			<b>2</b>	<b>3.5</b>		
		Parking Enforcement	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	1.3		
				<b>Parking Enforcement</b>			<b>3</b>	<b>1.3</b>
	<b>Department of Public Safety</b>			<b>5</b>	<b>2.2</b>			
	Department of Public Works	Highway Department	Highway Department	Hwy - Miscellaneous	1	1.0		
				Hwy - Pothole	2	9.0		
				Hwy - Pothole Filled Without Request	4	0		
				Hwy - Street Sweeping / Cleaning	1	0		
				Hwy - Tree Trimming / Removal Inspection	2	0		
<b>Highway Department</b>				<b>10</b>	<b>1.9</b>			
Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	1	7.0				
		<b>Street Lighting District</b>			<b>1</b>	<b>7.0</b>		
<b>Department of Public Works</b>			<b>11</b>	<b>2.4</b>				

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days		
NORTH HEMPSTEAD	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	10.0		
			OIC - Inter Municipal SR	6	11.0		
		<b>Inter Municipal Affairs</b>			<b>7</b>	<b>10.9</b>	
	<b>Inter Municipal Affairs</b>			<b>7</b>	<b>10.9</b>		
	Planning and Building Department	Building Department	Building Department	Bldg - Construction Complaint	1	1.0	
				Bldg - Suspect Work Without a Permit	1	9.0	
		<b>Building Department</b>			<b>2</b>	<b>5.0</b>	
	<b>Planning and Building Department</b>			<b>2</b>	<b>5.0</b>		
	Project Independence	Project Independence	Project Independence	PI - Membership Registration	1	0	
				PI - Taxi Service	1	0	
				PI - Transportation/Mobility Mgmt Info	1	1.0	
		<b>Project Independence</b>			<b>3</b>	<b>0.3</b>	
	<b>Project Independence</b>			<b>3</b>	<b>0.3</b>		
	Supervisor's Office	311 Call Center	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
				<b>311 Call Center</b>		<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>			
<b>NORTH HEMPSTEAD</b>				<b>29</b>	<b>4.3</b>		
NORTH HILLS	Project Independence	Project Independence	Project Independence	PI - Taxi Service	1	0	
				<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>		
<b>NORTH HILLS</b>				<b>1</b>	<b>0</b>		
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Highway Department	Hwy - Tree Stump Removal	1	0	
				<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>		
<b>NORTH NEW HYDE PARK</b>				<b>1</b>	<b>0</b>		
New Cassel	Department of Public Works	Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	1	0	
				<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>		
<b>New Cassel</b>				<b>1</b>	<b>0</b>		
New Hyde Park	Community Services	Community Services	Community Services	CommSvc - Misc SR	2	2.5	
				CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>			<b>3</b>	<b>1.7</b>	
	<b>Community Services</b>			<b>3</b>	<b>1.7</b>		
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	0
					<b>Cat Shelter</b>		<b>2</b>
		Code Enforcement	Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	2	1.0
					Code - Commercial Vehicle stored on Residential Property	3	6.0
					Code - Court	2	27.0
					Code - From Transfer	1	16.0
Code - Miscellaneous					3	3.0	

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days		
New Hyde Park	Department of Public Safety	Code Enforcement	Code - Noise	1	2.0		
			Code - Overgrown Vegetation	6	2.3		
		<b>Code Enforcement</b>		<b>18</b>	<b>6.4</b>		
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0		
		<b>Parking Enforcement</b>		<b>1</b>	<b>0</b>		
	<b>Department of Public Safety</b>				<b>21</b>	<b>5.5</b>	
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	0	
				Hwy - Curb Repair	3	1.7	
				Hwy - Dead Animal Pickup	4	3.0	
				Hwy - Miscellaneous	2	1.0	
				Hwy - Pothole	1	2.0	
				Hwy - Sprinkler Damage	1	7.0	
				Hwy - Street Drainage / Flooding	1	4.0	
				Hwy - Street Sweeping / Cleaning	2	4.5	
				Hwy - Tree Planting	9	6.2	
				Hwy - Tree Removal Objection	1	3.0	
				Hwy - Tree Stump Removal	2	2.0	
				Hwy - Tree Trimming / Removal Inspection	29	0	
				<b>Highway Department</b>		<b>57</b>	<b>1.8</b>
		Street Lighting District			Street Light - Cycles On / Off	5	3.6
					Street Light - Light Out (Single)	22	3.7
					Street Light - Lights Out (Multiple)	2	0
					Street Light - Mark Out	15	5.9
					Street Light - Misc Problems	1	0
		<b>Street Lighting District</b>		<b>45</b>	<b>4.2</b>		
	<b>Department of Public Works</b>				<b>102</b>	<b>2.9</b>	
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	4.0	
				OIC - Inter Municipal SR	1	13.0	
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>7.0</b>		
	<b>Inter Municipal Affairs</b>				<b>3</b>	<b>7.0</b>	
	Planning and Building Department	Building Department		Bldg - Construction Complaint	2	16.0	
				Bldg - From Transfer	2	11.5	
				Bldg - Illegal Housing	2	25.5	
Bldg - Miscellaneous				2	0		
Bldg - Suspect Work Without a Permit				2	10.5		
Bldg - Unable to Reach Inspector				1	0		
<b>Building Department</b>		<b>11</b>	<b>11.5</b>				
<b>Planning and Building Department</b>				<b>11</b>	<b>11.5</b>		
Project Independence	Project Independence		PI - Caregiver Support	2	1.0		
			PI - Exercise Program Registration	1	1.0		
			PI - Health Chat/Event Registration	2	0		

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
New Hyde Park	Project Independence	Project Independence	PI - Health and Mental Health	5	0.2	
			PI - Household Maintenance	1	0	
			PI - Membership Registration	8	0	
			PI - Miscellaneous	1	8.0	
			PI - Taxi Service	8	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Transportation/Mobility Mgmt Info	2	1.5	
	<b>Project Independence</b>			<b>31</b>	<b>0.5</b>	
	<b>Project Independence</b>			<b>31</b>	<b>0.5</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	4	2.8	
			SWMA - Container without License / Permit	1	16.0	
			SWMA - Garbage Not Picked Up	3	3.3	
		<b>Solid Waste Management</b>			<b>8</b>	<b>4.6</b>
		Sustainability Department	SWMA - Compost	5	3.6	
			SWMA - Rain Barrel	3	3.3	
	<b>Sustainability Department</b>			<b>8</b>	<b>3.5</b>	
	<b>Solid Waste Management</b>			<b>16</b>	<b>4.1</b>	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	4	0	
			<b>311 Call Center</b>		<b>4</b>	<b>0</b>
		Supervisor's Office	SupV - Airplane	4	0	
SupV - Helicopter			1	0		
SupV - Realtors Seminar RSVP			1	0		
<b>Supervisor's Office</b>			<b>6</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>10</b>	<b>0</b>		
<b>New Hyde Park</b>				<b>199</b>	<b>3.2</b>	
OLD BROOKVILLE	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>OLD BROOKVILLE</b>				<b>1</b>	<b>0</b>	
OLD WESTBURY	Project Independence	Project Independence	PI - Taxi Service	6	0	
			PI - Taxi Service Cancellation	2	0	
	<b>Project Independence</b>			<b>8</b>	<b>0</b>	
	<b>Project Independence</b>			<b>8</b>	<b>0</b>	
<b>OLD WESTBURY</b>				<b>8</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
OTEGO	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>OTEGO</b>				<b>1</b>	<b>0</b>
Old Westbury	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	1.0
		<b>Cat Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	2.0
		<b>Street Lighting District</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>2.0</b>
	Project Independence	Project Independence	PI - Membership Registration	1	0
<b>Project Independence</b>		<b>1</b>	<b>0</b>		
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
	<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>Old Westbury</b>				<b>5</b>	<b>0.6</b>
PLAINVIEW	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>PLAINVIEW</b>				<b>1</b>	<b>0</b>
PLANDOME heights	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	5.0
		<b>Adminstrative Services</b>		<b>1</b>	<b>5.0</b>
	<b>Adminstrative Services</b>			<b>1</b>	<b>5.0</b>
<b>PLANDOME heights</b>				<b>1</b>	<b>5.0</b>
PORT WASHINGTON	Community Services	Community Services	CommSvc - Bus Pickup Schedule	2	0
			CommSvc - Misc SR	1	1.0
		<b>Community Services</b>		<b>3</b>	<b>0.3</b>
	<b>Community Services</b>			<b>3</b>	<b>0.3</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	2	10.5
			Animal Sh - Dog Defecation	1	7.0
			Animal Sh - Menacing or Harrassing Dog	3	7.0
		<b>Animal Shelter</b>		<b>6</b>	<b>8.2</b>
	Code Enforcement	Code - After Hours/Weekend Construction		2	0.5
				2	8.5
Code - Commercial Vehicle stored on Residential Property		1	1.0		
Code - Dock Inspection		1	0		

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0	
			Code - Garbage	1	1.0	
			Code - Leaves Accumulation	1	2.0	
			Code - Litter	1	5.0	
			Code - Miscellaneous	4	2.2	
			Code - Noise	3	4.3	
			Code - Odor	2	4.5	
			Code - Overgrown Vegetation	3	4.0	
			Code - Property Maintenance	4	1.2	
			Code - Unlawful Property Use	1	22.0	
		<b>Code Enforcement</b>			<b>27</b>	<b>3.6</b>
		Parking Enforcement	Prkg Enfr - From Transfer	1	2.0	
			Prkg Enfr - Parking Violations Complaint	1	2.0	
		<b>Parking Enforcement</b>			<b>2</b>	<b>2.0</b>
		Port Washington Parking District	PWPD - Broken Meter	7	2.1	
	PWPD - Miscellaneous		1	0		
	<b>Port Washington Parking District</b>			<b>8</b>	<b>1.9</b>	
	<b>Department of Public Safety</b>				<b>43</b>	<b>3.8</b>
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	8.0	
			Hwy - Catch Basin	2	3.0	
			Hwy - Curb Repair	6	9.0	
			Hwy - Dead Animal Pickup	1	4.0	
			Hwy - Grass Cut / Mow	2	0	
			Hwy - Miscellaneous	7	2.1	
			Hwy - Pothole	10	5.3	
			Hwy - Street Drainage / Flooding	1	4.0	
			Hwy - Street Sign - New Request	2	0	
			Hwy - Street Sign - Repair / Replace	3	5.7	
			Hwy - Street Sweeping / Cleaning	2	1.0	
			Hwy - Tree Branch / Debris Pickup	1	1.0	
			Hwy - Tree Planting	5	0.8	
			Hwy - Tree Stump Removal	9	3.6	
			Hwy - Tree Trimming / Removal Inspection	10	2.5	
<b>Highway Department</b>			<b>62</b>	<b>3.6</b>		
Street Lighting District		Street Light - Cycles On / Off	2	3.0		
		Street Light - Light Out (Single)	7	3.6		
		Street Light - Lights Out (Multiple)	4	5.2		
		Street Light - Mark Out	9	6.9		

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - On During Day	3	9.3	
			Street Light - Pole Problem	1	0	
		<b>Street Lighting District</b>		<b>26</b>	<b>5.5</b>	
	<b>Department of Public Works</b>				<b>88</b>	<b>4.2</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	7.7	
			OIC - Inter Municipal SR	7	8.1	
		<b>Inter Municipal Affairs</b>		<b>10</b>	<b>8.0</b>	
	<b>Inter Municipal Affairs</b>				<b>10</b>	<b>8.0</b>
	Planning and Building Department	Building Department		Bldg - Construction Complaint	1	5.0
				Bldg - Illegal Housing	1	0
				Bldg - Miscellaneous	2	14.0
				Bldg - Suspect Work Without a Permit	5	8.6
				Bldg - Unable to Reach Inspector	1	1.0
		<b>Building Department</b>		<b>10</b>	<b>7.7</b>	
	<b>Planning and Building Department</b>				<b>10</b>	<b>7.7</b>
	Project Independence	Project Independence		PI - Call Back Request	2	0
				PI - Caregiver Support	1	4.0
				PI - Health Chat/Event Registration	10	0
				PI - Health and Mental Health	28	0.1
				PI - Household Maintenance	2	1.5
				PI - Membership Registration	4	0
				PI - Miscellaneous	4	0
				PI - Taxi Service	252	0
				PI - Taxi Service Cancellation	10	0
				PI - Transportation/Mobility Mgmt Info	1	0
	<b>Project Independence</b>		<b>314</b>	<b>0.0</b>		
	<b>Project Independence</b>				<b>314</b>	<b>0.0</b>
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	2	0
				<b>Receiver of Taxes</b>		<b>2</b>
	<b>Receiver of Taxes</b>				<b>2</b>	<b>0</b>
Solid Waste Management	Solid Waste Management		SWMA - Container without License / Permit	1	12.0	
			<b>Solid Waste Management</b>		<b>1</b>	<b>12.0</b>
	Sustainability Department		SWMA - Compost	1	8.0	
			SWMA - Environmental Education	1	1.0	
<b>Sustainability Department</b>		<b>2</b>	<b>4.5</b>			
<b>Solid Waste Management</b>				<b>3</b>	<b>7.0</b>	
Supervisor's Office	311 Call Center		311 - Street Repaving Schedule Inquiry	1	0	
			<b>311 Call Center</b>		<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0	
			SupV - Employee Complaint	2	7.5	
			SupV - Helicopter	2	0	
	<b>Supervisor's Office</b>			<b>6</b>	<b>2.5</b>	
<b>Supervisor's Office</b>			<b>7</b>	<b>2.1</b>		
<b>PORT WASHINGTON</b>				<b>480</b>	<b>1.5</b>	
PORT WASHINGTON	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0	
		<b>Parking Enforcement</b>		<b>1</b>	<b>3.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>3.0</b>	
<b>PORT WASHINGTON</b>				<b>1</b>	<b>3.0</b>	
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	4.3	
		<b>Street Lighting District</b>		<b>3</b>	<b>4.3</b>	
	<b>Department of Public Works</b>			<b>3</b>	<b>4.3</b>	
<b>PT WASHINGTON</b>				<b>3</b>	<b>4.3</b>	
Port Washington	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	4.0	
			Animal Sh - Misc	1	2.0	
		<b>Animal Shelter</b>			<b>2</b>	<b>3.0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		<b>Cat Shelter</b>			<b>1</b>	<b>0</b>
		Code Enforcement	Code - Animal (except Dog / Cat / Wild life )	1	2.0	
			Code - Court	1	0	
			Code - Dock Inspection	3	0	
			Code - Miscellaneous	1	5.0	
			Code - Noise	1	4.0	
	Code - Overgrown Vegetation		2	2.5		
	<b>Code Enforcement</b>			<b>9</b>	<b>1.8</b>	
	Parking Enforcement	Prkg Enfrc - From Transfer	1	0		
		Prkg Enfrc - Parking Violations Complaint	1	1.0		
	<b>Parking Enforcement</b>			<b>2</b>	<b>0.5</b>	
	Port Washington Parking District	PWPD - Broken Meter	2	0		
	<b>Port Washington Parking District</b>			<b>2</b>	<b>0</b>	
<b>Department of Public Safety</b>				<b>16</b>	<b>1.4</b>	
Department of Public Works	Highway Department	Hwy - Catch Basin	1	0		
		Hwy - Curb Repair	2	0		
		Hwy - Dead Animal Pickup	1	4.0		
		Hwy - Miscellaneous	1	5.0		
		Hwy - Street Sign - Repair / Replace	1	7.0		
		Hwy - Tree Trimming / Removal Inspection	6	1.7		
<b>Highway Department</b>			<b>12</b>	<b>2.2</b>		
Street Lighting District	Street Light - Cycles On / Off	2	6.0			

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Port Washington	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	8.0
			Street Light - Light Out (Single)	2	7.0
			Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	2	5.0
	<b>Street Lighting District</b>			<b>8</b>	<b>5.5</b>
	<b>Department of Public Works</b>			<b>20</b>	<b>3.5</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	6	7.3
		<b>Inter Municipal Affairs</b>		<b>6</b>	<b>7.3</b>
	<b>Inter Municipal Affairs</b>			<b>6</b>	<b>7.3</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	2.0
		<b>Parks and Recreation Department</b>		<b>2</b>	<b>2.0</b>
	<b>Parks and Recreation Department</b>			<b>2</b>	<b>2.0</b>
	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0
		<b>Building Department</b>		<b>1</b>	<b>1.0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>1.0</b>
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	2	0.5
			PI - Household Maintenance	1	0
			PI - Membership Registration	8	0
			PI - Miscellaneous	7	0.1
			PI - Taxi Service	53	0.0
			PI - Taxi Service Cancellation	7	0
			PI - Transportation/Mobility Mgmt Info	3	2.3
			PI - Volunteer	1	0
	<b>Project Independence</b>			<b>84</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>84</b>	<b>0.1</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	1.0
SWMA - Rain Barrel			2	1.5	
<b>Sustainability Department</b>			<b>3</b>	<b>1.3</b>	
<b>Solid Waste Management</b>			<b>3</b>	<b>1.3</b>	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0	
	<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>	
<b>Port Washington</b>				<b>136</b>	<b>1.1</b>

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
Port washington	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	1	3.0	
		<b>Port Washington Parking District</b>		<b>1</b>	<b>3.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>3.0</b>	
	Department of Public Works	Highway Department	Hwy - Pothole	1	2.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
	<b>Highway Department</b>		<b>2</b>	<b>1.0</b>		
	<b>Department of Public Works</b>			<b>2</b>	<b>1.0</b>	
<b>Port washington</b>				<b>3</b>	<b>1.7</b>	
ROSLYN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>		<b>1</b>	<b>0</b>	
	<b>Community Services</b>			<b>1</b>	<b>0</b>	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			<b>Cat Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code - Litter	Code - Litter	1	5.0
				Code - Miscellaneous	1	0
		<b>Code Enforcement</b>		<b>2</b>	<b>2.5</b>	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
		<b>Parking Enforcement</b>		<b>1</b>	<b>1.0</b>	
	Port Washington Parking District	PWPD - Broken Meter	1	20.0		
	<b>Port Washington Parking District</b>		<b>1</b>	<b>20.0</b>		
	<b>Department of Public Safety</b>			<b>5</b>	<b>5.2</b>	
	Department of Public Works	Highway Department	Hwy - Tree Planting	Hwy - Tree Planting	1	0
				Hwy - Tree Trimming / Removal Inspection	3	1.7
		<b>Highway Department</b>		<b>4</b>	<b>1.2</b>	
		Street Lighting District	Street Light - Light Out (Single)	Street Light - Light Out (Single)	6	1.5
				Street Light - Mark Out	5	4.4
	Street Light - Pole Problem			1	3.0	
	<b>Street Lighting District</b>		<b>12</b>	<b>2.8</b>		
	<b>Department of Public Works</b>			<b>16</b>	<b>2.4</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	OIC - From Transfer	1	18.0
				OIC - Inter Municipal SR	4	8.8
<b>Inter Municipal Affairs</b>		<b>5</b>	<b>10.6</b>			
<b>Inter Municipal Affairs</b>			<b>5</b>	<b>10.6</b>		
Planning and Building Department	Building Department	Bldg - Inspection Request	Bldg - Inspection Request	1	3.0	
			<b>Building Department</b>		<b>1</b>	<b>3.0</b>
<b>Planning and Building Department</b>			<b>1</b>	<b>3.0</b>		
Project Independence	Project Independence	PI - Health Chat/Event Registration	PI - Health Chat/Event Registration	6	0	
			PI - Membership Registration	2	0	
			PI - Taxi Service	94	0	
			PI - Taxi Service Cancellation	3	0	

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	0	
			PI - Volunteer	2	0	
	<b>Project Independence</b>			<b>108</b>	<b>0</b>	
	<b>Project Independence</b>			<b>108</b>	<b>0</b>	
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	1.0	
			SWMA - Power Up Communities	1	0	
	<b>Sustainability Department</b>			<b>2</b>	<b>0.5</b>	
	<b>Solid Waste Management</b>			<b>2</b>	<b>0.5</b>	
	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0	
			SupV - Thank You from Constituent	1	0	
	<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>	
	<b>ROSLYN</b>				<b>140</b>	<b>0.9</b>
	ROSLYN HEIGHTS	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	12.0
Animal Sh - Found Animal				1	9.0	
Animal Sh - Misc				1	1.0	
<b>Animal Shelter</b>			<b>3</b>	<b>7.3</b>		
Cat Shelter			Cat Shelter - Feral Cats	2	0	
<b>Cat Shelter</b>			<b>2</b>	<b>0</b>		
Code Enforcement			Code - Call Back Request	1	0	
			Code - Court	4	0	
			Code - Garbage	3	0	
			Code - Litter	1	14.0	
		Code - Miscellaneous	5	3.4		
		Code - No Plates / Inoperable Vehicle	1	7.0		
		Code - Overgrown Vegetation	8	0.4		
Code - Property Maintenance		3	0			
<b>Code Enforcement</b>			<b>26</b>	<b>1.6</b>		
Parking Enforcement		Prkg Enfrc - Parking Violations Complaint	1	4.0		
<b>Parking Enforcement</b>			<b>1</b>	<b>4.0</b>		
<b>Department of Public Safety</b>				<b>32</b>	<b>2.1</b>	
Department of Public Works		Highway Department	Hwy - Miscellaneous	1	7.0	
	Hwy - Pothole		5	4.0		
	Hwy - Street Painting		1	0		
	Hwy - Street Sign - New Request		1	0		
	Hwy - Street Sweeping / Cleaning		1	4.0		
	Hwy - Tree Planting		4	2.0		
	Hwy - Tree Stump Removal		1	0		
	Hwy - Tree Trimming / Removal Inspection	4	0			
<b>Highway Department</b>			<b>18</b>	<b>2.2</b>		
Street Lighting District	Street Light - Cycles On / Off	1	0			

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	7	1.7
			Street Light - Mark Out	15	3.6
			Street Light - Pole Problem	1	7.0
		<b>Street Lighting District</b>			<b>24</b>
	<b>Department of Public Works</b>			<b>42</b>	<b>2.7</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0
			OIC - Inter Municipal SR	4	9.0
		<b>Inter Municipal Affairs</b>		<b>5</b>	<b>8.6</b>
	<b>Inter Municipal Affairs</b>			<b>5</b>	<b>8.6</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	9.0
			<b>Parks and Recreation Department</b>		<b>1</b>
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>9.0</b>
	Planning and Building Department	Building Department	Bldg - Application Status	1	3.0
			Bldg - Construction Complaint	1	2.0
			Bldg - From Transfer	2	4.5
			Bldg - Housing Complaint	1	15.0
			Bldg - Illegal Housing	2	15.0
			Bldg - Inspection Request	1	8.0
			Bldg - Suspect Work Without a Permit	1	6.0
		<b>Building Department</b>		<b>9</b>	<b>8.1</b>
	<b>Planning and Building Department</b>			<b>9</b>	<b>8.1</b>
	Project Independence	Project Independence	PI - Health Chat/Event Registration	4	0
			PI - Health and Mental Health	5	1.0
			PI - Membership Registration	2	0
			PI - Miscellaneous	3	0.3
			PI - Taxi Service	126	0.0
			PI - Taxi Service Cancellation	6	0
<b>Project Independence</b>		<b>146</b>	<b>0.1</b>		
<b>Project Independence</b>			<b>146</b>	<b>0.1</b>	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	6.0	
		SWMA - Container without License / Permit	1	14.0	
		SWMA - Garbage Not Picked Up	1	3.0	
	<b>Solid Waste Management</b>		<b>3</b>	<b>7.7</b>	
	Sustainability Department	Sustainability Department	SWMA - Compost	3	5.0
			SWMA - Rain Barrel	3	1.0
<b>Sustainability Department</b>		<b>6</b>	<b>3.0</b>		
<b>Solid Waste Management</b>			<b>9</b>	<b>4.6</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Employee Complaint	1	0	
			SupV - Thank You from Constituent	2	0	
	<b>Supervisor's Office</b>			<b>4</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>4</b>	<b>0</b>	
<b>ROSLYN HEIGHTS</b>				<b>248</b>	<b>1.4</b>	
Roslyn	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
		Code Enforcement	Code - Dock Inspection	1	0	
			Code - Miscellaneous	2	0	
			Code - Overgrown Vegetation	1	1.0	
			Code - Sidewalk Obstruction	1	1.0	
		<b>Code Enforcement</b>			<b>5</b>	<b>0.4</b>
		Parking Enforcement	Prkg Enfrc - From Transfer	1	0	
	<b>Parking Enforcement</b>			<b>1</b>	<b>0</b>	
	Port Washington Parking District	PWPD - Broken Meter	1	5.0		
	<b>Port Washington Parking District</b>			<b>1</b>	<b>5.0</b>	
	<b>Department of Public Safety</b>				<b>8</b>	<b>1.0</b>
	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	0	
			Hwy - Tree Trimming / Removal Inspection	2	1.5	
		<b>Highway Department</b>			<b>4</b>	<b>0.8</b>
		Street Lighting District	Street Light - Light Out (Single)	1	0	
			Street Light - Mark Out	2	4.5	
	<b>Street Lighting District</b>			<b>3</b>	<b>3.0</b>	
	<b>Department of Public Works</b>				<b>7</b>	<b>1.7</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	8.0	
		<b>Inter Municipal Affairs</b>			<b>1</b>	<b>8.0</b>
	<b>Inter Municipal Affairs</b>				<b>1</b>	<b>8.0</b>
	Planning and Building Department	Building Department	Bldg - Miscellaneous	1	0	
Bldg - Retaining Wall			1	0		
Bldg - Suspect Work Without a Permit			5	4.4		
<b>Building Department</b>			<b>7</b>	<b>3.1</b>		
<b>Planning and Building Department</b>				<b>7</b>	<b>3.1</b>	
Project Independence	Project Independence	PI - Call Back Request	1	0		
		PI - Caregiver Support	1	5.0		
		PI - Health and Mental Health	2	0		
		PI - Miscellaneous	1	4.0		
		PI - Taxi Service	8	0		
	<b>Project Independence</b>			<b>13</b>	<b>0.7</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
Roslyn	<b>Project Independence</b>			<b>13</b>	<b>0.7</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	2.0	
		<b>Sustainability Department</b>		<b>1</b>	<b>2.0</b>	
<b>Solid Waste Management</b>			<b>1</b>	<b>2.0</b>		
<b>Roslyn</b>				<b>39</b>	<b>1.6</b>	
Roslyn Heights	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	6.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>6.0</b>	
		Code Enforcement	Code - After Hours/Weekend Construction		1	11.0
			Code - Fence		2	0
			Code - Garbage		2	1.0
			Code - Miscellaneous		1	0
			Code - Property Maintenance		1	0
	<b>Code Enforcement</b>			<b>7</b>	<b>1.9</b>	
	<b>Department of Public Safety</b>				<b>8</b>	<b>2.4</b>
	Department of Public Works	Highway Department	Hwy - Curb Repair		1	0
			Hwy - Pothole		1	1.0
			Hwy - Street Sign - New Request		1	0
			Hwy - Tree Branch / Debris Pickup		1	2.0
			Hwy - Tree Stump Removal		1	0
			Hwy - Tree Trimming / Removal Inspection		2	0
	<b>Highway Department</b>			<b>7</b>	<b>0.4</b>	
	Street Lighting District	Street Light - Cycles On / Off		2	4.0	
		Street Light - Mark Out		1	7.0	
		<b>Street Lighting District</b>			<b>3</b>	<b>5.0</b>
	<b>Department of Public Works</b>				<b>10</b>	<b>1.8</b>
	Planning and Building Department	Building Department	Bldg - Illegal Housing		1	3.0
		<b>Building Department</b>			<b>1</b>	<b>3.0</b>
	<b>Planning and Building Department</b>				<b>1</b>	<b>3.0</b>
Project Independence	Project Independence	PI - Miscellaneous		1	3.0	
		PI - Taxi Service		24	0	
	<b>Project Independence</b>			<b>25</b>	<b>0.1</b>	
<b>Project Independence</b>				<b>25</b>	<b>0.1</b>	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		1	5.0	
	<b>Solid Waste Management</b>			<b>1</b>	<b>5.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
Roslyn Heights	Solid Waste Management	Sustainability Department	SWMA - Compost	3	2.7
			SWMA - Rain Barrel	1	1.0
			<b>Sustainability Department</b>	<b>4</b>	<b>2.2</b>
			<b>Solid Waste Management</b>	<b>5</b>	<b>2.8</b>
	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0
			<b>Supervisor's Office</b>	<b>1</b>	<b>0</b>
			<b>Supervisor's Office</b>	<b>1</b>	<b>0</b>
<b>Roslyn Heights</b>				<b>50</b>	<b>1.1</b>
SEARINGTOWN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	9.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>9.5</b>
			<b>Inter Municipal Affairs</b>	<b>2</b>	<b>9.5</b>
<b>SEARINGTOWN</b>				<b>2</b>	<b>9.5</b>
SMITH RIVER	Project Independence	Project Independence	PI - Miscellaneous	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
			<b>Project Independence</b>	<b>1</b>	<b>0</b>
<b>SMITH RIVER</b>				<b>1</b>	<b>0</b>
UNIONDALE	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	3.0
		<b>Building Department</b>		<b>1</b>	<b>3.0</b>
			<b>Planning and Building Department</b>	<b>1</b>	<b>3.0</b>
<b>UNIONDALE</b>				<b>1</b>	<b>3.0</b>
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0
		<b>Community Services</b>		<b>3</b>	<b>0</b>
			<b>Community Services</b>	<b>3</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Sh - Misc	2	3.0
			<b>Animal Shelter</b>	<b>3</b>	<b>2.0</b>
	Cat Shelter	Cat Shelter - Feral Cats	2	2.0	
			<b>Cat Shelter</b>	<b>2</b>	<b>2.0</b>
	Code Enforcement	Code - After Hours/Weekend Construction	1	2.0	
			Code - Court	3	0
			Code - Fence	1	20.0
			Code - Garbage	4	13.0
			Code - Miscellaneous	1	13.0
			Code - No Plates / Inoperable Vehicle	3	6.7
			Code - Noise	4	2.5
			Code - Overgrown Vegetation	9	1.0
			Code - Property Maintenance	7	4.0
			<b>Code Enforcement</b>	<b>33</b>	<b>4.7</b>
Parking Enforcement	Prkg Enfrc - Commercial Parking	2	2.5		
		<b>Parking Enforcement</b>	<b>2</b>	<b>2.5</b>	
<b>Department of Public Safety</b>				<b>40</b>	<b>4.2</b>

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	2.0	
			Hwy - Miscellaneous	2	3.5	
			Hwy - Pothole	3	2.7	
			Hwy - Street Sweeping / Cleaning	1	9.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	6	0	
			Hwy - Tree Trimming / Removal Inspection	4	0	
		<b>Highway Department</b>			<b>18</b>	<b>1.4</b>
		Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	4	8.0	
			Street Light - Mark Out	1	5.0	
			Street Light - Misc Problems	1	0	
			Street Light - On During Day	1	10.0	
	<b>Street Lighting District</b>			<b>8</b>	<b>5.9</b>	
	<b>Department of Public Works</b>				<b>26</b>	<b>2.8</b>
	Housing Authority	Housing Authority	Housing - Appliance	1	1.0	
			Housing - Electrical	7	2.1	
			Housing - High Priority SR	1	1.0	
			Housing - Misc SR	3	0.7	
			Housing - Plumbing	3	1.7	
	<b>Housing Authority</b>			<b>15</b>	<b>1.6</b>	
	<b>Housing Authority</b>				<b>15</b>	<b>1.6</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	23.0	
			OIC - Inter Municipal SR	2	4.5	
		<b>Inter Municipal Affairs</b>			<b>3</b>	<b>10.7</b>
	<b>Inter Municipal Affairs</b>				<b>3</b>	<b>10.7</b>
Planning and Building Department	Building Department	Bldg - Construction Complaint	1	18.0		
		Bldg - Illegal Housing	6	2.5		
		Bldg - Suspect Work Without a Permit	1	7.0		
		Bldg - Unable to Reach Inspector	1	0		
<b>Building Department</b>			<b>9</b>	<b>4.4</b>		
<b>Planning and Building Department</b>				<b>9</b>	<b>4.4</b>	
Project Independence	Project Independence	PI - Call Back Request	3	1.7		
		PI - Financial Assistance	1	0		
		PI - Health Chat/Event Registration	7	0		
		PI - Health and Mental Health	2	0		
		PI - Household Maintenance	2	1.0		
		PI - Membership Registration	7	0		
		PI - Miscellaneous	3	3.0		

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Project Independence	Project Independence	PI - Taxi Service	95	0
			PI - Taxi Service Cancellation	1	0
		<b>Project Independence</b>		<b>121</b>	<b>0.1</b>
	<b>Project Independence</b>		<b>121</b>	<b>0.1</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
			<b>Receiver of Taxes</b>		<b>2</b>
	<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	2.5
			SWMA - Garbage Not Picked Up	3	1.7
			<b>Solid Waste Management</b>		<b>5</b>
		Sustainability Department	SWMA - Compost	1	0
		<b>Sustainability Department</b>		<b>1</b>	<b>0</b>
	<b>Solid Waste Management</b>		<b>6</b>	<b>1.7</b>	
	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	2	0
			SupV - Thank You from Constituent	1	0
		<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>
	<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>	
<b>WESTBURY</b>				<b>228</b>	<b>1.6</b>
WILLISTON PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
			<b>Community Services</b>		<b>3</b>
		<b>Community Services</b>		<b>3</b>	<b>0</b>
	Department of Public Safety	Code Enforcement	Code - Dumpster	1	0
			Code - Overgrown Vegetation	1	0
		<b>Code Enforcement</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>2</b>	<b>0</b>	
	Department of Public Works	Highway Department	Hwy - Tree Planting	2	6.0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>4</b>	<b>3.0</b>
	<b>Department of Public Works</b>		<b>4</b>	<b>3.0</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	0
PI - Cancellation			1	0	
PI - Caregiver Support			1	1.0	
PI - Health Chat/Event Registration			3	0	
PI - Household Maintenance			3	0	
PI - Membership Registration			2	0	
PI - Miscellaneous			1	0	
PI - Taxi Service			46	0	
PI - Taxi Service Cancellation			2	0	

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
WILLISTON PARK	Project Independence	Project Independence	PI - Taxi Service Complaint	1	1.0	
			PI - Volunteer	1	0	
	<b>Project Independence</b>			<b>62</b>	<b>0.0</b>	
	<b>Project Independence</b>			<b>62</b>	<b>0.0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
			<b>Receiver of Taxes</b>			<b>1</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	4.0	
				<b>Solid Waste Management</b>		
		Sustainability Department	SWMA - Compost	3	2.3	
			SWMA - Rain Barrel	2	6.0	
		<b>Sustainability Department</b>			<b>5</b>	<b>3.8</b>
	<b>Solid Waste Management</b>			<b>6</b>	<b>3.8</b>	
	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	3	0	
			SupV - Thank You from Constituent	1	0	
		<b>Supervisor's Office</b>			<b>4</b>	<b>0</b>
		<b>Supervisor's Office</b>			<b>4</b>	<b>0</b>
<b>WILLISTON PARK</b>				<b>82</b>	<b>0.5</b>	
WOODBURY	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0	
			<b>Supervisor's Office</b>			<b>1</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>WOODBURY</b>				<b>1</b>	<b>0</b>	
Westbury	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	5	1.6	
			Animal Sh - Lost Animal	2	3.5	
			Animal Sh - Unleashed - Stray Dog	1	0	
		<b>Animal Shelter</b>			<b>8</b>	<b>1.9</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
				<b>Cat Shelter</b>		
		Code Enforcement		Code - Boat	1	0
				Code - Commercial Vehicle stored on Residential Property	2	0
				Code - Court	2	0
				Code - Fence	2	10.0
	Code - Garbage			2	4.0	
	Code - Miscellaneous			1	1.0	
	Code - No Plates / Inoperable Vehicle			2	0	
	Code - Overgrown Vegetation			2	0	
	Code - Property Maintenance	1	0			
	Code - Signs	1	8.0			
<b>Code Enforcement</b>			<b>16</b>	<b>2.3</b>		
<b>Department of Public Safety</b>				<b>25</b>	<b>2.1</b>	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
Westbury	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	1.0	
			Hwy - Pothole	1	2.0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	2	7.0	
		<b>Highway Department</b>			<b>6</b>	<b>3.0</b>
		Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Light Out (Single)	4	3.5	
			Street Light - Mark Out	1	2.0	
			Street Light - Misc Problems	1	8.0	
		<b>Street Lighting District</b>			<b>7</b>	<b>3.4</b>
		<b>Department of Public Works</b>			<b>13</b>	<b>3.2</b>
		Housing Authority	Housing Authority	Housing - Misc SR	1	0
	<b>Housing Authority</b>			<b>1</b>	<b>0</b>	
	<b>Housing Authority</b>			<b>1</b>	<b>0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	5.0	
			<b>Inter Municipal Affairs</b>			<b>4</b>
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>5.0</b>	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	6.0	
			Bldg - Illegal Housing	5	0.4	
			Bldg - Miscellaneous	1	1.0	
			Bldg - Suspect Work Without a Permit	1	0	
	<b>Building Department</b>			<b>8</b>	<b>1.1</b>	
	<b>Planning and Building Department</b>			<b>8</b>	<b>1.1</b>	
	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Miscellaneous	3	3.0	
			PI - Taxi Service	6	0	
			PI - Transportation/Mobility Mgmt Info	2	0	
<b>Project Independence</b>			<b>12</b>	<b>0.8</b>		
<b>Project Independence</b>			<b>12</b>	<b>0.8</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0		
		<b>Receiver of Taxes</b>			<b>4</b>	<b>0</b>
<b>Receiver of Taxes</b>			<b>4</b>	<b>0</b>		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.0		
		<b>Solid Waste Management</b>			<b>2</b>	<b>1.0</b>
	Sustainability Department	SWMA - Rain Barrel	2	1.0		
<b>Sustainability Department</b>			<b>2</b>	<b>1.0</b>		
<b>Solid Waste Management</b>			<b>4</b>	<b>1.0</b>		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0		
		<b>311 Call Center</b>			<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
Westbury	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	6	0
		<b>Supervisor's Office</b>		<b>6</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>7</b>	<b>0</b>
<b>Westbury</b>				<b>78</b>	<b>1.7</b>
Williston Park	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	4.5
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Sweeping / Cleaning	1	2.0
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	1	21.0
			Hwy - Tree Trimming / Removal Inspection	3	0
	<b>Highway Department</b>			<b>9</b>	<b>3.6</b>
	<b>Department of Public Works</b>			<b>9</b>	<b>3.6</b>
	Project Independence	Project Independence	PI - Health and Mental Health	1	4.0
			PI - Membership Registration	1	0
			PI - Taxi Service	15	0
	<b>Project Independence</b>			<b>17</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>17</b>	<b>0.2</b>
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	2	12.5
			<b>Solid Waste Management</b>		<b>2</b>
		Sustainability Department	SWMA - Compost	8	3.9
			SWMA - Rain Barrel	1	0
<b>Sustainability Department</b>			<b>9</b>	<b>3.4</b>	
<b>Solid Waste Management</b>			<b>11</b>	<b>5.1</b>	
Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	4	0	
		<b>Supervisor's Office</b>		<b>4</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>4</b>	<b>0</b>	
<b>Williston Park</b>				<b>41</b>	<b>2.2</b>
Woodhaven	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>Woodhaven</b>				<b>1</b>	<b>0</b>
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
			<b>Highway Department</b>		<b>2</b>
		Street Lighting District	Street Light - Cycles On / Off	1	0
	Street Light - Light Out (Single)		1	0	
	<b>Street Lighting District</b>			<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>4</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	9.0
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>9.0</b>	
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>9.0</b>	

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May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
albertson	Planning and Building Department	Building Department	Bldg - Miscellaneous	1	0
		<b>Building Department</b>		<b>1</b>	<b>0</b>
		<b>Planning and Building Department</b>		<b>1</b>	<b>0</b>
<b>albertson</b>				<b>6</b>	<b>1.5</b>
bellmore	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
<b>bellmore</b>				<b>1</b>	<b>0</b>
carle place	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	4.0
		<b>Highway Department</b>		<b>1</b>	<b>4.0</b>
		Street Lighting District	Street Light - Light Out (Single)	2	0
		<b>Street Lighting District</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>3</b>	<b>1.3</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>carle place</b>				<b>4</b>	<b>1.0</b>
floral park	Project Independence	Project Independence	PI - Taxi Service Complaint	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
<b>floral park</b>				<b>1</b>	<b>0</b>
floral park centre	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	2.0
		<b>Code Enforcement</b>		<b>1</b>	<b>2.0</b>
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	5.0
			Prkg Enfrc - Parking Violations Complaint	1	5.0
		<b>Parking Enforcement</b>		<b>2</b>	<b>5.0</b>
<b>Department of Public Safety</b>		<b>3</b>	<b>4.0</b>		
<b>floral park centre</b>				<b>3</b>	<b>4.0</b>
franklin square	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	2	0
		<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>
		<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>
<b>franklin square</b>				<b>2</b>	<b>0</b>
gREAT nECK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>
<b>gREAT nECK</b>				<b>1</b>	<b>7.0</b>
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>3</b>	<b>0</b>

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City	Department Description	Group Description	Type Description	Count	Response Days
garden city park	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	5.0
			Street Light - Mark Out	1	2.0
	<b>Street Lighting District</b>		<b>2</b>	<b>3.5</b>	
	<b>Department of Public Works</b>		<b>5</b>	<b>1.4</b>	
<b>garden city park</b>				<b>5</b>	<b>1.4</b>
gcp	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	0
		<b>Street Lighting District</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>2</b>	<b>0</b>	
<b>gcp</b>				<b>2</b>	<b>0</b>
great neck	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	5.0
			Hwy - Miscellaneous	3	3.0
			Hwy - Pothole Filled Without Request	14	0
			Hwy - Street Sign - Repair / Replace	4	0
	<b>Highway Department</b>		<b>22</b>	<b>0.6</b>	
	Street Lighting District	Street Light - Cycles On / Off	1	7.0	
	<b>Street Lighting District</b>		<b>1</b>	<b>7.0</b>	
	<b>Department of Public Works</b>		<b>23</b>	<b>0.9</b>	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	3.0
		<b>Building Department</b>		<b>1</b>	<b>3.0</b>
<b>Planning and Building Department</b>		<b>1</b>	<b>3.0</b>		
Project Independence	Project Independence	PI - Food and Hunger	1	0	
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>Project Independence</b>		<b>1</b>	<b>0</b>		
<b>great neck</b>				<b>25</b>	<b>1.0</b>
great neck	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
		<b>Parking Enforcement</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>1.0</b>	
	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
<b>Project Independence</b>		<b>1</b>	<b>0</b>		
<b>great neck</b>				<b>2</b>	<b>0.5</b>
greenvale	Department of Public Works	Highway Department	Hwy - Pothole	1	9.0
		<b>Highway Department</b>		<b>1</b>	<b>9.0</b>
		Street Lighting District	Street Light - Lights Out (Multiple)	1	9.0
	<b>Street Lighting District</b>		<b>1</b>	<b>9.0</b>	
	<b>Department of Public Works</b>		<b>2</b>	<b>9.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>		
<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>		
<b>greenvale</b>				<b>3</b>	<b>8.3</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
herricks	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	4.0	
		<b>Code Enforcement</b>		<b>1</b>	<b>4.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>4.0</b>	
<b>herricks</b>				<b>1</b>	<b>4.0</b>	
herricks	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>7.0</b>	
<b>herricks</b>				<b>1</b>	<b>7.0</b>	
lake success	Department of Public Safety	Code Enforcement	Code - Noise	1	7.0	
		<b>Code Enforcement</b>		<b>1</b>	<b>7.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>7.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>	
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>7.0</b>		
<b>lake success</b>				<b>2</b>	<b>7.0</b>	
levittown	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0	
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>levittown</b>				<b>1</b>	<b>0</b>	
manhasset	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
			Hwy - Pothole	1	5.0	
			Hwy - Pothole Filled Without Request	7	0	
			Hwy - Street Sign - Repair / Replace	1	0	
			Hwy - Tree Removal Objection	1	7.0	
	<b>Highway Department</b>			<b>11</b>	<b>1.1</b>	
	Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	2	0	
			Street Light - Light Out (Single)	2	4.5	
			Street Light - Lights Out (Multiple)	1	21.0	
	<b>Street Lighting District</b>			<b>5</b>	<b>6.0</b>	
	<b>Department of Public Works</b>				<b>16</b>	<b>2.6</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	12.0	
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>12.0</b>		
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>12.0</b>		
<b>manhasset</b>				<b>17</b>	<b>3.2</b>	
manhasset hills	Department of Public Works	Highway Department	Hwy - Pothole	1	13.0	
		<b>Highway Department</b>		<b>1</b>	<b>13.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>13.0</b>	
<b>manhasset hills</b>				<b>1</b>	<b>13.0</b>	
mineola	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
mineola	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0
			OIC - Inter Municipal SR	1	7.0
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>6.5</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>6.5</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0
			PI - Taxi Service Cancellation	1	0
	<b>Project Independence</b>			<b>2</b>	<b>0</b>
	<b>Project Independence</b>			<b>2</b>	<b>0</b>
<b>mineola</b>				<b>5</b>	<b>2.6</b>
n new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
<b>n new hyde park</b>				<b>1</b>	<b>3.0</b>
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - Cycles On / Off	1	0
	Street Light - Light Out (Single)		5	0	
	<b>Street Lighting District</b>			<b>6</b>	<b>0</b>
<b>Department of Public Works</b>			<b>7</b>	<b>0</b>	
<b>new cassel</b>				<b>7</b>	<b>0</b>
new castle	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	21.0
			<b>Inter Municipal Affairs</b>		<b>1</b>
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>21.0</b>	
<b>new castle</b>				<b>2</b>	<b>10.5</b>
new hyde Park	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>new hyde Park</b>				<b>1</b>	<b>0</b>
new hyde par	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>new hyde par</b>				<b>1</b>	<b>0</b>
new hyde park	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	4.0
			Code - Miscellaneous	2	5.0
		<b>Code Enforcement</b>		<b>3</b>	<b>4.7</b>
	<b>Department of Public Safety</b>			<b>3</b>	<b>4.7</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
Hwy - Grass Cut / Mow			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
new hyde park	Department of Public Works	Highway Department	Hwy - Manhole Repair	1	0	
			Hwy - Pothole	2	5.0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	2	0	
		<b>Highway Department</b>			<b>8</b>	<b>1.2</b>
		Street Lighting District	Street Light - Fixture Problem	1	1.0	
			Street Light - Lights Out (Multiple)	1	9.0	
			Street Light - Mark Out	1	3.0	
		<b>Street Lighting District</b>			<b>3</b>	<b>4.3</b>
		<b>Department of Public Works</b>				<b>11</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	12.0	
			<b>Inter Municipal Affairs</b>			<b>4</b>
	<b>Inter Municipal Affairs</b>				<b>4</b>	<b>12.0</b>
	Project Independence	Project Independence	PI - Taxi Service	3	0	
			<b>Project Independence</b>			<b>3</b>
<b>Project Independence</b>				<b>3</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	4.0		
		<b>Solid Waste Management</b>			<b>1</b>	<b>4.0</b>
<b>Solid Waste Management</b>				<b>1</b>	<b>4.0</b>	
<b>new hyde park</b>				<b>22</b>	<b>4.0</b>	
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0	
			<b>Highway Department</b>			<b>1</b>
		Street Lighting District	Street Light - Light Out (Single)	1	11.0	
			<b>Street Lighting District</b>			<b>1</b>
<b>Department of Public Works</b>				<b>2</b>	<b>5.5</b>	
<b>new hyde park</b>				<b>2</b>	<b>5.5</b>	
nhp	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	4	0	
			Street Light - Light Out (Single)	7	0	
		<b>Street Lighting District</b>			<b>11</b>	<b>0</b>
<b>Department of Public Works</b>				<b>11</b>	<b>0</b>	
<b>nhp</b>				<b>11</b>	<b>0</b>	
port washington	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	0	
			<b>Animal Shelter</b>			<b>1</b>
		Code Enforcement	Code - Garbage	1	5.0	
			Code - Noise	1	4.0	
		<b>Code Enforcement</b>			<b>2</b>	<b>4.5</b>
	Port Washington Parking District	PWPD - Broken Meter	3	1.7		
<b>Port Washington Parking District</b>			<b>3</b>	<b>1.7</b>		
<b>Department of Public Safety</b>				<b>6</b>	<b>2.3</b>	
Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
port washington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
			Hwy - Street Painting	1	0
			Hwy - Street Sign - Repair / Replace	6	0
			Hwy - Tree Trimming / Removal Inspection	1	1.0
	<b>Highway Department</b>			<b>10</b>	<b>0.1</b>
	Street Lighting District		Street Light - Mark Out	1	1.0
	<b>Street Lighting District</b>			<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>			<b>11</b>	<b>0.2</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			<b>Inter Municipal Affairs</b>	<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
			<b>Parks and Recreation Department</b>	<b>1</b>	<b>1.0</b>
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>1.0</b>
Project Independence	Project Independence	PI - Taxi Service	8	0	
		PI - Taxi Service Cancellation	1	0	
		<b>Project Independence</b>	<b>9</b>	<b>0</b>	
<b>Project Independence</b>			<b>9</b>	<b>0</b>	
<b>port washington</b>				<b>28</b>	<b>0.6</b>
port wasington	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	1	5.0
		<b>Port Washington Parking District</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>5.0</b>
<b>port wasington</b>				<b>1</b>	<b>5.0</b>
portwashington	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	6.0
		<b>Code Enforcement</b>		<b>1</b>	<b>6.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>6.0</b>
	Department of Public Works	Highway Department	Hwy - Pothole	1	6.0
			<b>Highway Department</b>	<b>1</b>	<b>6.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>6.0</b>
Project Independence	Project Independence	PI - Taxi Service	3	0	
		<b>Project Independence</b>	<b>3</b>	<b>0</b>	
<b>Project Independence</b>			<b>3</b>	<b>0</b>	
<b>portwashington</b>				<b>5</b>	<b>2.4</b>
pt washington	Department of Public Works	Street Lighting District	Street Light - On During Day	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>pt washington</b>				<b>1</b>	<b>0</b>
ptw	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Light Out (Single)	8	0.9

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
ptw	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
			Street Light - Pole Problem	1	0
	<b>Street Lighting District</b>		<b>12</b>	<b>0.6</b>	
	<b>Department of Public Works</b>		<b>12</b>	<b>0.6</b>	
<b>ptw</b>				<b>12</b>	<b>0.6</b>
roslyn	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>0</b>	
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	8	0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>10</b>	<b>0</b>
	Street Lighting District	Street Light - Fixture Problem	1	1.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>		<b>11</b>	<b>0.1</b>	
<b>roslyn</b>				<b>12</b>	<b>0.1</b>
roslyn	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	12.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>12.5</b>
	<b>Inter Municipal Affairs</b>		<b>2</b>	<b>12.5</b>	
<b>roslyn</b>				<b>2</b>	<b>12.5</b>
roslyn estates	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	14.0
		<b>Street Lighting District</b>		<b>1</b>	<b>14.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>14.0</b>	
<b>roslyn estates</b>				<b>1</b>	<b>14.0</b>
roslyn heights	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	5.0
		<b>Highway Department</b>		<b>1</b>	<b>5.0</b>
		Street Lighting District	Street Light - Light Out (Single)	1	7.0
			Street Light - Pole Problem	1	17.0
	<b>Street Lighting District</b>		<b>2</b>	<b>12.0</b>	
	<b>Department of Public Works</b>		<b>3</b>	<b>9.7</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	13.0
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>13.0</b>
<b>Inter Municipal Affairs</b>		<b>2</b>	<b>13.0</b>		
<b>roslyn heights</b>				<b>5</b>	<b>11.0</b>
sands point	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>sands point</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
searingtown	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Light Out (Single)	5	0
	<b>Street Lighting District</b>		<b>7</b>	<b>0</b>	
	<b>Department of Public Works</b>		<b>7</b>	<b>0</b>	
<b>searingtown</b>				<b>7</b>	<b>0</b>
west bury	Supervisor's Office	Supervisor's Office	SupV - Realtors Seminar RSVP	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>west bury</b>				<b>1</b>	<b>0</b>
westbury	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	1.0
		<b>Animal Shelter</b>		<b>2</b>	<b>1.0</b>
		Code Enforcement	Code - Dumpster	1	9.0
			Code - Overgrown Vegetation	1	8.0
	<b>Code Enforcement</b>		<b>2</b>	<b>8.5</b>	
	<b>Department of Public Safety</b>		<b>4</b>	<b>4.8</b>	
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	6.5
			Hwy - Dead Animal Pickup	1	2.0
			Hwy - Street Sweeping / Cleaning	1	16.0
		<b>Highway Department</b>		<b>4</b>	<b>7.8</b>
		Street Lighting District	Street Light - Cycles On / Off	1	20.0
			Street Light - Light Out (Single)	1	0
			Street Light - Lights Out (Multiple)	1	8.0
	<b>Street Lighting District</b>		<b>3</b>	<b>9.3</b>	
<b>Department of Public Works</b>		<b>7</b>	<b>8.4</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
<b>westbury</b>				<b>12</b>	<b>6.5</b>
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>3.0</b>	
<b>williston park</b>				<b>1</b>	<b>3.0</b>
	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	5.0
		<b>Adminstrative Services</b>		<b>2</b>	<b>5.0</b>
	<b>Adminstrative Services</b>		<b>2</b>	<b>5.0</b>	
	Community Services	Community Services	CommSvc - From Transfer	3	1.7
			CommSvc - Misc SR	1	2.0
		<b>Community Services</b>		<b>4</b>	<b>1.8</b>
	<b>Community Services</b>		<b>4</b>	<b>1.8</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	13	0
			Animal Sh - Lost Animal	1	0

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	1.0	
			Animal Sh - Misc	1	5.0	
			Animal Sh - Unleashed - Stray Dog	1	1.0	
		<b>Animal Shelter</b>			<b>17</b>	<b>0.4</b>
		Cat Shelter	Cat Shelter - Call Back	6	2.8	
			Cat Shelter - Feral Cats	1	0	
		<b>Cat Shelter</b>			<b>7</b>	<b>2.4</b>
		Code Enforcement	Code - After Hours/Weekend Construction	1	0	
			Code - Call Back Request	54	3.4	
			Code - Garbage	1	1.0	
			Code - Miscellaneous	2	15.5	
			Code - Overgrown Vegetation	1	17.0	
			Code - Property Maintenance	1	0	
			Code - Property Violations Search	115	4.6	
			Code - Signs	1	14.0	
			Code - Tree Removal	1	4.0	
		<b>Code Enforcement</b>			<b>177</b>	<b>4.4</b>
		Parking Enforcement	Prkg Enfrc - Call Back Request	3	2.3	
			Prkg Enfrc - Parking Violations Complaint	3	1.3	
		<b>Parking Enforcement</b>			<b>6</b>	<b>1.8</b>
	Port Washington Parking District	PWPD - Broken Meter	3	2.3		
		PWPD - Call Back Request	14	0		
	<b>Port Washington Parking District</b>			<b>17</b>	<b>0.4</b>	
	<b>Department of Public Safety</b>				<b>224</b>	<b>3.7</b>
	Department of Public Works	Highway Department	Hwy - Call Back Request	29	6.6	
			Hwy - Catch Basin	1	15.0	
			Hwy - Informational	2	0	
			Hwy - Miscellaneous	5	3.6	
			Hwy - Permits / Road Opening Application Request	6	0.7	
			Hwy - Pothole	11	7.7	
Hwy - Street Sign - New Request			2	0		
Hwy - Street Sign - Repair / Replace			7	5.6		
Hwy - Street Sweeping / Cleaning			5	5.0		
Hwy - Tree Planting			2	5.5		
Hwy - Tree Removal Objection			1	4.0		
Hwy - Tree Stump Removal			1	0		
Hwy - Tree Trimming / Removal Inspection			4	3.2		
<b>Highway Department</b>			<b>76</b>	<b>5.3</b>		
Street Lighting District		Street Light - Cycles On / Off	1	3.0		
	Street Light - Light Out (Single)	2	7.0			

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0	
			Street Light - Misc Problems	1	14.0	
		<b>Street Lighting District</b>		<b>5</b>	<b>6.2</b>	
	<b>Department of Public Works</b>				<b>81</b>	<b>5.4</b>
	Human Resources and Finance	Human Resources and Finance	HR - Misc SR	1	0	
			HR - Personnel and Employment	2	0	
		<b>Human Resources and Finance</b>		<b>3</b>	<b>0</b>	
	<b>Human Resources and Finance</b>				<b>3</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	8.0	
			OIC - Inter Municipal SR	29	8.9	
		<b>Inter Municipal Affairs</b>		<b>30</b>	<b>8.8</b>	
	<b>Inter Municipal Affairs</b>				<b>30</b>	<b>8.8</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	10	0	
			Park - Disabled Youth Recreation Program	1	0	
			Park - From Transfer	1	11.0	
			Park - General Complaint	7	2.3	
			Park - Miscellaneous	3	0.7	
			Park - Park Facilities Maintenance	25	2.2	
			Park - Park Maintenance Projects	1	0	
			Park - Park Permit Application Request	27	0.3	
			Park - Park and Recreation Literature Request	4	0	
			<b>Parks and Recreation Department</b>		<b>79</b>	<b>1.1</b>
	<b>Parks and Recreation Department</b>				<b>79</b>	<b>1.1</b>
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	10	1.2	
			<b>Board of Zoning Appeals</b>		<b>10</b>	<b>1.2</b>
		Building Department	Bldg - Construction Complaint	1	2.0	
			Bldg - General Question Needs Answers	118	2.2	
Bldg - Illegal Housing			1	0		
Bldg - Permit Question Needs Answers			20	4.2		
<b>Building Department</b>		<b>140</b>	<b>2.5</b>			
<b>Planning and Building Department</b>				<b>150</b>	<b>2.4</b>	
Project Independence	Project Independence	PI - Health and Mental Health	2	0.5		
		PI - Miscellaneous	2	0		
		PI - Taxi Service	13	0		
		PI - Taxi Service Cancellation	1	0		
	<b>Project Independence</b>		<b>18</b>	<b>0.1</b>		
<b>Project Independence</b>				<b>18</b>	<b>0.1</b>	
Solid Waste Management	Solid Waste Management	SWMA - Call Back	14	1.6		
		SWMA - Garbage Not Picked Up	2	0.5		
	<b>Solid Waste Management</b>		<b>16</b>	<b>1.5</b>		

# Town of North Hempstead Service Requests via 311 - by Community

May 2015

City	Department Description	Group Description	Type Description	Count	Response Days
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	1.0
			SWMA - Recycling / STOP Call Back	1	6.0
		<b>Sustainability Department</b>		<b>2</b>	<b>3.5</b>
	<b>Solid Waste Management</b>			<b>18</b>	<b>1.7</b>
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	113	0
		<b>311 Call Center</b>		<b>113</b>	<b>0</b>
		Supervisor's Office	SupV - Helicopter Nassau	10	0
			SupV - Realtors Seminar RSVP	8	0
			SupV - Thank You from Constituent	1	0
	<b>Supervisor's Office</b>		<b>19</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>132</b>	<b>0</b>
	Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance	1	0
			Town Clerk - Birth Certificate	122	0
			Town Clerk - Block Party Application	7	0
			Town Clerk - Contracts & Bids	2	0
			Town Clerk - Death Certificate	54	0
			Town Clerk - Dog License	40	0
			Town Clerk - Filming Permit	2	0
			Town Clerk - Fishing License	4	0
			Town Clerk - Hunting License	1	0
			Town Clerk - Marriage Certificate	21	0
			Town Clerk - Marriage License	46	0
			Town Clerk - Miscellaneous	10	0
			Town Clerk - Parking (Mary Jane Davies Green)	1	0
			Town Clerk - Parking Restrictions Removal Request	7	0
			Town Clerk - Peddler License	3	0
			Town Clerk - Secondhand Dealer License	1	0
			Town Clerk - Sidewalk Sale	1	0
			Town Clerk - Solid Waste Management License	4	0
			Town Clerk - Storage Bins	1	0
			Town Clerk - Tow Truck License	3	0
	Town Clerk - Town Board Questions	1	0		
	Town Clerk - Waterways	1	0		
	<b>Town Clerk</b>		<b>333</b>	<b>0</b>	
	<b>Town Clerk</b>			<b>333</b>	<b>0</b>
				<b>1,074</b>	<b>1.9</b>
<b>Summary</b>				<b>5,132</b>	<b>1.6</b>