

Town of North Hempstead Service Requests via 311 - by Department

July 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	Albertson	1	0	
			MANHASSET	1	0	
			WESTBURY	1	0	
		Adm Svc - Green Team			3	0
		Administrative Services			3	0
Administrative Services				3	0	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	GREAT NECK	2	0	
			NEW HYDE PARK	1	3.0	
			WESTBURY	2	0	
		CommSvc - Bus Pickup Cancel			5	0.6
		CommSvc - Bus Pickup Schedule	WESTBURY	1	0	
		CommSvc - Bus Pickup Schedule			1	0
		CommSvc - Educational Program	ROSLYN HEIGHTS	1	1.0	
		CommSvc - Educational Program			1	1.0
		CommSvc - From Transfer	MANHASSET	1	1.0	
			roslyn	1	3.0	
		CommSvc - From Transfer			2	2.0
		CommSvc - Misc SR	GREAT NECK	3	1.0	
			MANHASSET	1	2.0	
			MINEOLA	1	1.0	
			NEW HYDE PARK	2	1.0	
			PORT WASHINGTON	1	1.0	
			Port Washington	1	2.0	
			ROSLYN HEIGHTS	1	1.0	
			WESTBURY	1	1.0	
			Williston Park	1	2.0	
				2	0.5	
		CommSvc - Misc SR			14	1.1
		CommSvc - Seasonal Programs Registration	ALBERTSON	1	0	
			GREAT NECK	1	0	
			HICKSVILLE	1	0	
			MANHASSET	1	0	
			MINEOLA	4	0	
Manhasset	1		0			
NEW HYDE PARK	4		0			
New Hyde Park	1		0			
Roslyn	1	0				
CommSvc - Seasonal Programs Registration			15	0		
Community Services				38	0.6	

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Department Description	Group Description	Type Description	City	Count	Response Days
Community Services				38	0.6
Department of Public Safety	Animal Shelter	Animal Sh - Appearance Ticket		1	2.0
		Animal Sh - Appearance Ticket		1	2.0
		Animal Sh - Barking Dog	ALBERTSON	1	6.0
			GREAT NECK	1	0
			MANHASSET	2	0
			PORT WASHINGTON	1	0
			Roslyn Heights	1	3.0
			WESTBURY	1	0
			Williston Park	1	3.0
		Animal Sh - Barking Dog		8	1.5
		Animal Sh - Dead Dog Pickup	PORT WASHINGTON	1	0
		Animal Sh - Dead Dog Pickup		1	0
		Animal Sh - Dog Adoption		19	0
		Animal Sh - Dog Adoption		19	0
		Animal Sh - Dog Defecation	New Hyde Park	1	1.0
			PORT WASHINGTON	1	4.0
		Animal Sh - Dog Defecation		2	2.5
		Animal Sh - Found Animal	ROSLYN HEIGHTS	1	2.0
			westbury	1	2.0
		Animal Sh - Found Animal		2	2.0
		Animal Sh - Lost Animal	BALDWIN	1	0
			JERICO	1	1.0
			MANHASSET	1	0
			NEW HYDE PARK	1	1.0
			PORT WASHINGTON	1	1.0
			ROSLYN	1	4.0
			ROSLYN HEIGHTS	1	3.0
			WESTBURY	1	1.0
			Westbury	1	0
			smithtown	1	0
Animal Sh - Lost Animal		10	1.1		
Animal Sh - Menacing or Harrassing Dog	ROSLYN HEIGHTS	1	0		
	WESTBURY	1	0		
Animal Sh - Menacing or Harrassing Dog		2	0		
Animal Sh - Misc	New Hyde Park	1	1.0		
Animal Sh - Misc		1	1.0		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Animal Shelter	Animal Sh - Sign	GARDEN CITY PARK	1	7.0		
			NEW HYDE PARK	1	0		
		Animal Sh - Sign			2	3.5	
		Animal Sh - Surrender a dog	New Hyde Park	1	0		
			Westbury	1	0		
		Animal Sh - Surrender a dog			2	0	
		Animal Sh - Unleashed - Stray Dog	Glen Head	1	0		
			New Hyde Park	1	0		
			WESTBURY	2	3.5		
				1	0		
		Animal Sh - Unleashed - Stray Dog			5	1.4	
		Animal Shelter				55	0.9
		Cat Shelter	Cat Shelter - Call Back			11	3.7
	Cat Shelter - Call Back			11	3.7		
	Cat Shelter - Feral Cats		ALBERTSON	3	0		
			Albertson	1	4.0		
			GREAT NECK	4	2.5		
			Great Neck	8	3.9		
			MANHASSET	1	4.0		
			MINEOLA	2	0		
			NEW HYDE PARK	3	3.3		
			New Hyde Park	2	0		
			Old Westbury	1	9.0		
			PORT WASHINGTON	1	0		
			Port Washington	2	1.0		
			ROSLYN	2	0		
			ROSLYN HEIGHTS	2	0		
Roslyn			2	0			
WESTBURY			2	7.5			
Westbury			1	0			
Williston Park			1	0			
			1	0			
Cat Shelter - Feral Cats			39	2.2			
Cat Shelter				50	2.5		
Code Enforcement	Code - After Hours/Weekend Construction	ALBERTSON	3	0			
		MANHASSET	1	5.0			
		NEW HYDE PARK	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	New Hyde Park	1	0	
			PORT WASHINGTON	3	0	
		Code - After Hours/Weekend Construction			9	0.6
		Code - Animal (except Dog / Cat / Wild life)	PORT WASHINGTON	2	2.5	
			Port Washington	1	0	
			Williston Park	1	0	
		Code - Animal (except Dog / Cat / Wild life)			4	1.2
		Code - Basketball Stanchion	ALBERTSON	4	2.0	
			GREAT NECK	1	2.0	
			NEW HYDE PARK	2	4.5	
			New Hyde Park	1	3.0	
			PORT WASHINGTON	1	7.0	
			WESTBURY	1	1.0	
			Westbury	1	4.0	
		Code - Basketball Stanchion			11	3.1
		Code - Boat	NEW HYDE PARK	1	4.0	
		Code - Boat			1	4.0
		Code - Building Permit	WESTBURY	2	0	
		Code - Building Permit			2	0
		Code - Call Back Request		57	2.6	
		Code - Call Back Request			57	2.6
		Code - Commercial Vehicle stored on Residential Property	Greenvale	1	6.0	
			NEW HYDE PARK	3	4.3	
			New Hyde Park	2	14.5	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	2	1.0	
			Westbury	1	0	
		Code - Commercial Vehicle stored on Residential Property			11	4.5
		Code - Court	ALBERTSON	2	0	
			Garden city pk	1	0	
			Glenwood Landing	1	0	
			Mineola	1	0	
			NEW HYDE PARK	4	0	
New Hyde Park	1		0			
PORT WASHINGTON	1		0			
WESTBURY	5		0			
Westbury	1		0			
Code - Court			17	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Dumpster	Albertson	1	5.0	
			New Hyde Park	2	2.0	
		Code - Dumpster			3	3.0
		Code - Fence	CARLE PLACE	1	0	
			GREAT NECK	1	3.0	
			Great Neck	1	5.0	
			MANHASSET	1	0	
			New Hyde Park	1	11.0	
			PORT WASHINGTON	2	6.5	
			Roslyn Heights	1	0	
			WESTBURY	2	1.0	
			Code - Fence			10
		Code - From Transfer	Manhasset	1	0	
			NEW HYDE PARK	3	8.7	
			PORT WASHINGTON	2	0	
			Port Washington	1	0	
			new hyde park	1	0	
		Code - From Transfer			8	3.2
		Code - Garbage	ALBERTSON	2	0	
			Carle Place	1	0	
			GREAT NECK	1	10.0	
			Garden City Park	1	7.0	
			MANHASSET	1	7.0	
			NEW HYDE PARK	6	4.7	
			New Hyde Park	4	2.0	
			PORT WASHINGTON	5	1.6	
			Port Washington	2	4.0	
			ROSLYN HEIGHTS	1	0	
			Roslyn Heights	1	0	
			WESTBURY	3	6.3	
			Westbury	3	2.7	
			port washington	1	0	
			portwashington	1	2.0	
				2	1.0	
			Code - Garbage			35
		Code - Graffiti	Floral Park	1	0	
			NEW HYDE PARK	1	0	
Code - Graffiti			2	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Heat / Air Conditioning	Roslyn	1	0	
		Code - Heat / Air Conditioning			1	0
		Code - Lights	PORT WASHINGTON	1	1.0	
		Code - Lights			1	1.0
		Code - Litter	PORT WASHINGTON	1	4.0	
			WESTBURY	3	2.7	
		Code - Litter			4	3.0
		Code - Miscellaneous	ALBERTSON	3	0	
			Albertson	1	0	
			CARLE PLACE	2	0	
			Carle Place	1	0	
			GREAT NECK	1	3.0	
			Manhasset	1	0	
			NEW HYDE PARK	6	6.8	
			NORTH HEMPSTEAD	1	12.0	
			New Hyde Park	9	4.7	
			PORT WASHINGTON	6	4.2	
			Port Washington	1	2.0	
			ROSLYN HEIGHTS	3	0.3	
			Roslyn	1	0	
			Roslyn Heights	1	4.0	
			WESTBURY	4	3.2	
			Westbury	4	4.0	
			Williston Park	1	1.0	
			greenvale	1	4.0	
			manhasset	1	2.0	
			new hyde park	1	2.0	
			port washington	1	4.0	
				1	11.0	
		Code - Miscellaneous			51	3.6
		Code - No Plates / Inoperable Vehicle	CARLE PLACE	1	0	
			WESTBURY	5	2.8	
			Westbury	3	7.0	
		Code - No Plates / Inoperable Vehicle			9	3.9
		Code - Noise	ALBERTSON	2	0	
			NEW HYDE PARK	6	3.5	
			New Hyde Park	8	2.6	
			PORT WASHINGTON	2	8.0	

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Department of Public Safety	Code Enforcement	Code - Noise	ROSLYN HEIGHTS	1	0	
			Westbury	1	2.0	
				1	6.0	
		Code - Noise			21	3.1
		Code - Odor	CARLE PLACE	1	0	
			GARDEN CITY PARK	1	4.0	
			New Hyde Park	1	2.0	
			WESTBURY	1	2.0	
		Code - Odor			4	2.0
		Code - Overgrown Vegetation	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GREENVALE	1	0	
			Greenvale	2	1.0	
			MANHASSET	1	0	
			NEW HYDE PARK	9	4.3	
			New Hyde Park	3	4.0	
			PORT WASHINGTON	2	0.5	
			Port Washington	2	0	
			ROSLYN HEIGHTS	8	0	
			Roslyn	4	1.8	
			WESTBURY	8	0.1	
			Westbury	2	0	
			Williston Park	1	0	
			herricks	1	0	
			roslyn heights	1	0	
			Code - Overgrown Vegetation			47
		Code - Property Maintenance	ALBERTSON	5	0	
			Albertson	1	0	
			CARLE PLACE	2	0	
			GREAT NECK	4	9.2	
			Great Neck	3	7.3	
			NEW HYDE PARK	8	12.4	
			NORTH HEMPSTEAD	1	23.0	
New Hyde Park	1		0			
PORT WASHINGTON	5		0.6			
ROSLYN HEIGHTS	3		0			
Roslyn Heights	2		0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Property Maintenance	new hyde park	1	2.0	
				3	1.7	
		Code - Property Maintenance			39	4.9
		Code - Property Violations Search			110	4.0
		Code - Property Violations Search			110	4.0
		Code - Sidewalk Obstruction	CARLE PLACE		1	0
			PORT WASHINGTON		2	1.5
			westbury		1	1.0
		Code - Sidewalk Obstruction			4	1.0
		Code - Signs	Glenwood Landing		1	0
			PORT WASHINGTON		1	1.0
			WESTBURY		1	8.0
			Westbury		2	4.5
					1	0
		Code - Signs			6	3.0
		Code - Smoke	NEW HYDE PARK		1	4.0
		Code - Smoke			1	4.0
		Code - Tree Removal	MANHASSET		1	5.0
			port washington		1	4.0
		Code - Tree Removal			2	4.5
		Code - Unlawful Property Use	Garden city pk		1	6.0
			NEW CASSEL		1	5.0
			NEW HYDE PARK		4	12.0
		WESTBURY		2	0.5	
		Westbury		1	0	
				2	8.5	
	Code - Unlawful Property Use			11	7.0	
	Code - Water Flow / Accumulation	PORT WASHINGTON		1	4.0	
		WESTBURY		1	0	
	Code - Water Flow / Accumulation			2	2.0	
	Code Enforcement				483	3.2
	Parking Enforcement	Prkg Enfrc - Commercial Parking	ALBERTSON		1	7.0
			New Hyde Park		1	0
PORT WASHINGTON				4	2.8	
Roslyn				1	2.0	
Prkg Enfrc - Commercial Parking			7	2.9		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Parking Enforcement	Prkg Enfrc - From Transfer	GREAT NECK	1	0	
			PORT WASHINGTON	1	6.0	
				1	3.0	
		Prkg Enfrc - From Transfer			3	3.0
		Prkg Enfrc - Parking Violations Complaint	CARLE PLACE	2	3.0	
			GREAT NECK	1	5.0	
			Great Neck	1	4.0	
			MANHASSET	1	1.0	
			NEW HYDE PARK	2	4.0	
			NORTH HEMPSTEAD	1	5.0	
			New Hyde Park	2	1.0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	6.0	
			Roslyn	1	5.0	
			WESTBURY	2	1.0	
	Westbury		1	8.0		
	manhasset	1	1.0			
	new hyde park	1	2.0			
		2	3.5			
	Prkg Enfrc - Parking Violations Complaint			20	3.1	
	Parking Enforcement			30	3.0	
	Port Washington Parking District	PYPD - Broken Meter	PORT WASHINGTON	2	3.0	
			port washington	1	0	
PYPD - Broken Meter			3	2.0		
PYPD - Call Back Request			3	3.3		
PYPD - Call Back Request			3	3.3		
PYPD - Lot Condition		PORT WASHINGTON	1	1.0		
PYPD - Lot Condition			1	1.0		
PYPD - Miscellaneous		PORT WASHINGTON	2	1.0		
PYPD - Miscellaneous			2	1.0		
Port Washington Parking District			9	2.1		
Department of Public Safety				627	2.9	
Department of Public Works	Department of Public Works	DPW - Road Project	PORT WASHINGTON	1	0	
		DPW - Road Project			1	0
	Department of Public Works			1	0	
Highway Department	Highway Department	Hwy - Abandoned Vehicle	NEW HYDE PARK	1	0	

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Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	New Hyde Park	1	5.0	
			Westbury	2	0	
		Hwy - Abandoned Vehicle			4	1.2
		Hwy - Animal Sign - New Request	GARDEN CITY PARK	1	0	
		Hwy - Animal Sign - New Request			1	0
		Hwy - Basketball Stanchion	ALBERTSON	3	4.3	
			GREAT NECK	1	0	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	1.0	
			WESTBURY	1	4.0	
			Westbury	1	2.0	
			Hwy - Basketball Stanchion			8
		Hwy - Bee's Nest Removal	Mineola	1	0	
			NEW HYDE PARK	2	7.0	
			New Hyde Park	3	1.3	
			Roslyn	2	11.5	
		Hwy - Bee's Nest Removal			8	5.1
		Hwy - Call Back Request		35	6.1	
		Hwy - Call Back Request			35	6.1
		Hwy - Catch Basin	ALBERTSON	4	4.8	
			CARLE PLACE	1	11.0	
			GREAT NECK	1	5.0	
			MANHASSET	2	2.0	
			NEW HYDE PARK	2	2.0	
			New Hyde Park	2	0	
			PORT WASHINGTON	2	6.0	
			ROSLYN HEIGHTS	3	6.7	
			WESTBURY	2	3.5	
			Westbury	2	0	
			new hyde park	1	0	
			westbury	1	0	
			Hwy - Catch Basin			23
Hwy - Curb Repair	Albertson	1	18.0			
	CARLE PLACE	1	0			
	GLENWOOD LANDING	1	14.0			
	GREENVALE	1	3.0			
	MANHASSET	3	5.3			
	NEW HYDE PARK	4	0			

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Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Works	Highway Department	Hwy - Curb Repair	NORTH HEMPSTEAD	1	4.0			
			NORTH NEW HYDE PARK	1	0			
			New Hyde Park	3	4.7			
			PORT WASHINGTON	2	14.5			
			Port Washington	1	0			
			ROSLYN	1	0			
			ROSLYN HEIGHTS	2	0			
			WESTBURY	1	5.0			
			great Neck	1	0			
			roslyn heights	1	0			
		Hwy - Curb Repair			25	4.1		
		Hwy - Dead Animal Pickup	ALBERTSON	GREAT NECK	1	28.0		
				NEW HYDE PARK	3	1.0		
				NORTH HEMPSTEAD	1	3.0		
				New Hyde Park	2	17.5		
				PORT WASHINGTON	5	3.2		
				Port Washington	3	2.3		
				ROSLYN HEIGHTS	1	3.0		
					9	4.9		
				Hwy - Dead Animal Pickup			27	5.7
				Hwy - From Transfer	Port washington	NEW HYDE PARK	1	0
		NORTH HEMPSTEAD	1			4.0		
		PORT WASHINGTON	1			0		
		Roslyn heights	1			17.0		
		SEARINGTOWN	1			1.0		
		Williston Park	1			3.0		
			1			1.0		
		Hwy - From Transfer				8	3.4	
		Hwy - Grass Cut / Mow	ALBERTSON	GREAT NECK	1	2.0		
				MANHASSET	1	2.0		
				Manhasset	2	8.0		
				ROSLYN	1	0		
WESTBURY	1			0				

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Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	port washington	1	1.0	
				1	19.0	
		Hwy - Grass Cut / Mow		9	4.7	
		Hwy - Informational		2	1.5	
		Hwy - Informational		2	1.5	
		Hwy - Manhole Repair	PORT WASHINGTON	1	10.0	
		Hwy - Manhole Repair		1	10.0	
		Hwy - Miscellaneous	ALBERTSON	2	0	
			CARLE PLACE	1	1.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			GREENVALE	1	6.0	
			MANHASSET	9	4.8	
			Manhasset	1	0	
			NEW HYDE PARK	12	2.5	
			NORTH HEMPSTEAD	1	3.0	
			New Hyde Park	2	0	
			New hyde park	1	0	
			PORT WASHINGTON	15	3.6	
			Port Washington	2	0	
			ROSLYN HEIGHTS	2	12.5	
			Roslyn	1	0	
			WESTBURY	2	4.5	
			WILLISTON PARK	2	3.0	
			Westbury	1	3.0	
			great neck	1	18.0	
			manhasset	1	9.0	
			new hyde park	2	2.0	
			port washington	1	1.0	
			roslyn	1	1.0	
			westbury	1	3.0	
				5	3.8	
			Hwy - Miscellaneous		69	3.4
			Hwy - Permits / Road Opening Application Request		16	2.1
			Hwy - Permits / Road Opening Application Request		16	2.1
			Hwy - Plow Damage	NEW HYDE PARK	1	0
	Hwy - Plow Damage		1	0		
	Hwy - Pothole	ALBERTSON	3	9.7		

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Department of Public Works	Highway Department	Hwy - Pothole	Albertson	1	10.0	
			GREAT NECK	1	0	
			GREENVALE	1	11.0	
			Great Neck	2	6.5	
			MANHASSET	2	6.0	
			NEW HYDE PARK	5	2.2	
			NORTH HEMPSTEAD	1	17.0	
			New Hyde Park	3	9.7	
			PORT WASHINGTON	5	9.6	
			Port Washington	3	5.7	
			ROSLYN	1	6.0	
			Roslyn Heights	2	3.5	
			WESTBURY	2	8.0	
			Westbury	2	9.5	
			great neck	1	14.0	
			portwashington	1	5.0	
			westbyrt	1	11.0	
				7	4.3	
			Hwy - Pothole	44	6.9	
			Hwy - Shopping Cart	NEW HYDE PARK	1	1.0
				Westbury	1	1.0
				Hwy - Shopping Cart	2	1.0
			Hwy - Sprinkler Damage	MANHASSET	1	19.0
				Hwy - Sprinkler Damage	1	19.0
			Hwy - Street Drainage / Flooding	GREAT NECK	1	3.0
				PORT WASHINGTON	1	0
				ROSLYN HEIGHTS	1	0
				WESTBURY	1	0
				WILLISTON PARK	1	0
				Hwy - Street Drainage / Flooding	5	0.6
			Hwy - Street Painting	PORT WASHINGTON	1	0
				great neck	2	0
					1	0
		Hwy - Street Painting	4	0		
	Hwy - Street Repaving Project	Port Washington	1	2.0		
		Hwy - Street Repaving Project	1	2.0		
	Hwy - Street Sign - New Request	ALBERTSON	1	0		
		CARLE PLACE	2	0		

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Department of Public Works	Highway Department	Hwy - Street Sign - New Request	Floral Park	1	0	
			GARDEN CITY PARK	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	1	0	
			Roslyn heights	1	0	
			WESTBURY	1	0	
				2	0	
		Hwy - Street Sign - New Request			12	0
		Hwy - Street Sign - Remove	NEW HYDE PARK	1	0	
		Hwy - Street Sign - Remove			1	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	2	8.5	
			Carle Place	1	2.0	
			Carle place	1	0	
			Floral Park	1	0	
			GREENVALE	1	15.0	
			MANHASSET	2	6.5	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	5.5	
			NORTH HEMPSTEAD	1	0	
			New Hyde Park	1	0	
			PORT WASHINGTON	2	0	
			Port Washington	1	14.0	
			ROSLYN HEIGHTS	1	1.0	
			WESTBURY	4	0	
			Westbury	2	0	
			albertson	2	5.0	
			floral park center	1	0	
			great neck	2	3.5	
			new hyde park	1	2.0	
			port washington	1	12.0	
			roslyn	1	8.0	
			westbury	1	0	
				13	6.5	
Hwy - Street Sign - Repair / Replace			45	4.4		
Hwy - Street Sweeping / Cleaning	WESTBURY	1	4.0			
	GARDEN CITY PARK	1	2.0			
	GREAT NECK	1	10.0			
	MANHASSET	1	0			

Town of North Hempstead Service Requests via 311 - by Department

July 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	NEW HYDE PARK	3	2.0	
			New Hyde Park	2	12.5	
			PORT WASHINGTON	5	9.0	
			ROSLYN HEIGHTS	2	1.0	
			WESTBURY	1	16.0	
			WILLISTON PARK	1	6.0	
			Westbury	1	13.0	
				1	7.0	
		Hwy - Street Sweeping / Cleaning			20	6.8
		Hwy - Telephone/Utility Pole	CARLE PLACE	2	0	
			Carle Place	1	0	
			MINEOLA	1	11.0	
			Mineola	2	0	
			WESTBURY	1	10.0	
		Hwy - Telephone/Utility Pole			7	3.0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GREAT NECK	1	7.0	
			MANHASSET	1	0	
			NEW HYDE PARK	5	4.6	
			NORTH HEMPSTEAD	1	1.0	
			New Hyde Park	6	3.0	
			PORT WASHINGTON	6	3.3	
			ROSLYN HEIGHTS	1	0	
			Roslyn	1	2.0	
			WESTBURY	1	1.0	
			Westbury	1	11.0	
			albertson	1	1.0	
			port washington	1	0	
				1	1.0	
		Hwy - Tree Branch / Debris Pickup			29	2.9
		Hwy - Tree Fallen - Emergency	NEW HYDE PARK	2	1.5	
			New Hyde Park	1	12.0	
PORT WASHINGTON	2		0.5			
Port Washington	1		1.0			
	1		0			
Hwy - Tree Fallen - Emergency			7	2.4		
Hwy - Tree Planting	GARDEN CITY PARK	3	2.3			

Town of North Hempstead Service Requests via 311 - by Department

July 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Planting	MANHASSET	1	0	
			NEW HYDE PARK	9	0	
			New Hyde Park	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	1	0	
			Roslyn	1	0	
				1	7.0	
		Hwy - Tree Planting			19	0.7
		Hwy - Tree Stump Removal	ALBERTSON	7	0	
				Albertson	2	0
				CARLE PLACE	3	0
				FLORAL PARK	3	0
				GREAT NECK	5	0
				Great Neck	1	0
				HERRICKS	1	0
				NEW HYDE PARK	22	0
				NORTH HEMPSTEAD	1	0
				NORTH NEW HYDE	1	0
				NORTH NEW HYDE PARK	2	0
				New Hyde Park	15	0
				PORT WASHINGTON	11	0
				ROSLYN	2	0
				ROSLYN HEIGHTS	1	0
				Roslyn	4	0
				Roslyn Heights	2	0
				Williston Park	2	0
				garden city park	1	0
					2	0
		Hwy - Tree Stump Removal			88	0
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	9	4.4	
				Albertson	2	7.5
				CARLE PLACE	8	1.1
				Carle Place	1	0
				FLORAL PARK	1	22.0
				Floral Park	1	0
				GREAT NECK	3	0
				GREENVALE	2	11.0
				Great Neck	5	0

Town of North Hempstead Service Requests via 311 - by Department

July 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	Great neck	1	0
			MANHASSET	10	1.6
			MANHASSET HILLS	1	0
			Manhasset	2	4.0
			NEW HYDE PARK	20	1.9
			NEW hyde park	1	0
			NORTH HEMPSTEAD	4	6.8
			New Hyde Park	40	1.6
			PORT WASHINGTON	20	1.3
			Port Washington	4	0
			ROSLYN HEIGHTS	8	5.8
			Roslyn	2	3.5
			Roslyn Heights	5	5.6
			WESTBURY	3	6.0
			WILLISTON PARK	1	4.0
			Westbury	1	0
			great Neck	1	5.0
			port washington	2	0
				6	0.2
		Hwy - Tree Trimming / Removal Inspection		164	2.4
	Highway Department		686	3.2	
	Street Lighting District	Street Light - Cable Break	port washington	2	0
		Street Light - Cable Break		2	0
		Street Light - Cycles On / Off	ALBERTSON	2	4.5
			GREAT NECK	2	1.0
			GREENVALE	1	0
			MANHASSET	2	4.0
			NEW HYDE PARK	1	4.0
			New Hyde Park	7	1.6
			Port Washington	2	0
			ROSLYN HEIGHTS	2	7.5
			great neck	2	2.0
			manhasset	2	0
			new hyde park	2	0
			port washington	1	0
			westbury	1	5.0
				7	0
		Street Light - Cycles On / Off		34	1.7
		Street Light - Fixture Problem	pt washington	1	0
			GREAT NECK	1	12.0

Town of North Hempstead Service Requests via 311 - by Department

July 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Fixture Problem	LAKE SUCCESS	1	7.0		
			NEW HYDE PARK	1	7.0		
			New Hyde Park	1	2.0		
			Roslyn Heights	1	0		
			great neck	1	3.0		
			port washington	1	0		
			roslyn	1	0		
		Street Light - Fixture Problem			9	3.4	
		Street Light - Light Out (Single)			garden city park	1	8.0
					ALBERTSON	4	7.5
					Albertson	2	9.5
					GREAT NECK	5	0.4
					GREENVALE	2	19.0
					Great Neck	5	0.4
					MANHASSET	4	0
					NEW CASSEL	1	2.0
					NEW HYDE PARK	18	1.9
					NORTH HEMPSTEAD	1	10.0
					New Hyde Park	15	5.5
					PORT WASHINGTON	6	2.8
					ROSLYN	4	4.0
					ROSLYN HEIGHTS	6	5.0
					Roslyn	2	2.5
					SEARINGTOWN	2	7.5
					WESTBURY	5	3.6
					Westbury	4	8.8
					Williston Park	1	7.0
					manhasset	2	0
					new cassel	1	13.0
					new hyde park	9	2.0
					port washington	6	2.5
					roslyn heights	1	12.0
					searingtown	4	2.2
	19				0.7		
Street Light - Light Out (Single)					130	3.5	
Street Light - Lights Out (Multiple)			new hyde park	1	0		
			CARLE PLACE	2	8.0		
			GREAT NECK	2	2.0		
			Great Neck	1	2.0		
			Great neck	1	0		

Town of North Hempstead Service Requests via 311 - by Department

July 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	NEW HYDE PARK	2	4.0		
			New Hyde Park	2	8.5		
			PT WASHINGTON	1	0		
			ROSLYN	1	0		
			Roslyn	1	0		
			WESTBURY	1	0		
			Williston Park	1	0		
			manhasset	1	0		
			roslyn heights	1	2.0		
			searringtown	1	4.0		
			2	10.0			
		Street Light - Lights Out (Multiple)				21	3.5
		Street Light - Mark Out	MANHASSET	1	2.0		
			ALBERTSON	4	5.2		
			Albertson	1	3.0		
			CARLE PLACE	2	2.0		
			Carle Place	3	5.0		
			GREAT NECK	7	3.4		
			MANHASSET	17	4.1		
			Manhasset	1	8.0		
			NEW HYDE PARK	9	2.0		
			New Hyde Park	23	3.8		
			Old Westbury	1	2.0		
			PORT WASHINGTON	13	1.7		
			Port Washington	3	6.0		
			ROSLYN HEIGHTS	14	4.1		
			Roslyn	3	4.3		
			Roslyn Heights	6	3.8		
			WESTBURY	1	8.0		
			WILLISTON PARK	4	1.2		
			Westbury	1	2.0		
			Williston Park	2	4.0		
			great neck	1	2.0		
			new hyde park	2	5.0		
roslyn heights	3		3.0				
williston park	17	2.3					
williston park	3	1.0					
Street Light - Mark Out				142	3.3		
Street Light - Misc Problems	ALBERTSON	2	5.0				
	GREAT NECK	1	0				

Town of North Hempstead Service Requests via 311 - by Department

July 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Misc Problems	New Hyde Park	1	6.0		
			PORT WASHINGTON	2	3.0		
			port washington	1	0		
		Street Light - Misc Problems				7	3.1
		Street Light - On During Day	ALBERTSON	4	8.5		
			Great Neck	1	7.0		
			MANHASSET	1	7.0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	3	4.3		
			New Hyde Park	2	9.0		
			ROSLYN	1	2.0		
			ROSLYN HEIGHTS	1	2.0		
			Westbury	3	8.0		
			roslyn heights	1	3.0		
		Street Light - On During Day				19	5.8
		Street Light - Pole Problem	Roslyn	1	6.0		
			Albertson	1	10.0		
			CARLE PLACE	1	0		
			GREAT NECK	1	8.0		
			Great Neck	1	0		
			MANHASSET	1	8.0		
			New Hyde Park	1	14.0		
			ROSLYN	2	5.5		
great neck	1		8.0				
new hyde park	1		0				
westbury	1	6.0					
Street Light - Pole Problem				12	5.9		
Street Lighting District				376	3.4		
Department of Public Works				1,063	3.3		
Housing Authority	Housing Authority	Housing - Appliance	GREAT NECK	2	7.5		
			WESTBURY	2	4.5		
		Housing - Appliance				4	6.0
		Housing - Electrical	GREAT NECK	1	0		
			WESTBURY	3	1.7		
		Housing - Electrical				4	1.2
		Housing - High Priority SR	GREAT NECK	1	2.0		
			WESTBURY	6	0.8		
		Housing - High Priority SR				7	1.0
		Housing - Misc Exterior	GREAT NECK	2	0.5		
Housing - Misc Exterior				2	0.5		

Town of North Hempstead Service Requests via 311 - by Department

July 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Misc SR	GREAT NECK	1	0	
			WESTBURY	3	3.0	
		Housing - Misc SR			4	2.2
		Housing - Pest Control	GREAT NECK	1	0	
			WESTBURY	1	5.0	
		Housing - Pest Control			2	2.5
		Housing - Plumbing	GREAT NECK	12	2.6	
			WESTBURY	5	1.0	
			manhasset	1	0	
		Housing - Plumbing			18	2.0
Housing Authority			41	2.1		
Housing Authority			41	2.1		
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		2	0	
		HR - Call Back Request			2	0
		HR - Medical and Insurance Benefits		4	3.8	
		HR - Medical and Insurance Benefits			4	3.8
		HR - Personnel and Employment		2	6.5	
		HR - Personnel and Employment			2	6.5
Human Resources and Finance			8	3.5		
Human Resources and Finance			8	3.5		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	Roslyn	1	3.0	
			GREAT NECK	1	0	
			NEW HYDE PARK	3	7.0	
			NORTH HEMPSTEAD	2	1.5	
			PLANDOME	1	9.0	
			PORT WASHINGTON	1	13.0	
			Port Washington	3	7.0	
			ROSLYN HEIGHTS	2	12.0	
			SEAFORD	1	0	
			Westbury	1	11.0	
			roslyn heights	1	0	
				4	6.8	
			OIC - From Transfer			21
		OIC - Inter Municipal SR	Great neck	1	13.0	
			ROSLYN	1	0	
			ALBERTSON	2	6.5	
			CARLE PLACE	2	6.0	
Carle Place	1		13.0			
EAST HILLS	1		3.0			
EAST WILLISTON	1		1.0			

Town of North Hempstead Service Requests via 311 - by Department

July 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	GARDEN CITY PARK	2	4.0
			GREAT NECK	7	5.1
			GREENVALE	1	0
			Great Neck	6	3.2
			MANHASSET	1	0
			Manhasset	1	0
			NEW HYDE PARK	8	4.1
			NORTH HEMPSTEAD	5	6.6
			New Hyde Park	3	9.0
			PORT WASHINGTON	8	10.6
			Port Washington	1	0
			ROSLYN	4	6.0
			ROSLYN HEIGHTS	2	2.5
			ROSYLN	1	6.0
			Roslyn	2	9.0
			SEAFORD	3	2.0
			SEARINGTOWN	1	1.0
			WESTBURY	6	3.7
			Westbury	4	4.5
			Williston Park	2	7.0
			flower hill	1	11.0
			garden city park	1	13.0
			new hyde park	4	2.8
			roslyn Heights	1	13.0
			searingtown	1	9.0
				12	6.7
	OIC - Inter Municipal SR	97	5.6		
	Inter Municipal Affairs	118	5.8		
Inter Municipal Affairs			118	5.8	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		8	0
		Park - Call Back Request		8	0
		Park - From Transfer	roslyn heights	1	13.0
				1	8.0
		Park - From Transfer		2	10.5
		Park - General Complaint		11	2.5
		Park - General Complaint		11	2.5
		Park - Miscellaneous	Floral Park	1	4.0
			LITTLE NECK	1	0
	NEW HYDE PARK	1	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	PORT WASHINGTON	2	4.0		
			Port Washington	1	1.0		
			ROSLYN HEIGHTS	2	0		
			WILLISTON PARK	1	10.0		
				2	6.5		
		Park - Miscellaneous			11	3.3	
		Park - Park Facilities Maintenance			31	4.0	
		Park - Park Facilities Maintenance			31	4.0	
		Park - Park Maintenance Projects	ROSLYN	1	0		
				2	7.5		
		Park - Park Maintenance Projects			3	5.0	
		Park - Park Permit Application Request			25	0.2	
		Park - Park Permit Application Request			25	0.2	
		Park - Park and Recreation Literature Request			2	0	
Park - Park and Recreation Literature Request			2	0			
Parks and Recreation Department				93	2.4		
Parks and Recreation Department				93	2.4		
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		9	1.2		
		BZA - Questions needing Answers			9	1.2	
	Board of Zoning Appeals			9	1.2		
	Building Department	Bldg - Abandoned Property	NEW HYDE PARK	1	0		
			Bldg - Abandoned Property			1	0
			Bldg - Application Status	Carle Place	1	5.0	
		Roslyn Heights		1	1.0		
		Bldg - Application Status			2	3.0	
		Bldg - Certificate Status	GREAT NECK	1	5.0		
			PORT WASHINGTON	1	3.0		
		Bldg - Certificate Status			2	4.0	
		Bldg - Construction Complaint	Albertson	1	1.0		
			GREAT NECK	2	16.5		
			NEW HYDE PARK	1	10.0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	0		
			WILLISTON PARK	1	1.0		
Bldg - Construction Complaint			7	6.4			
Bldg - From Transfer	great neck	1	5.0				
		1	14.0				
Bldg - From Transfer			2	9.5			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - General Question Needs Answers	PORT WASHINGTON	1	19.0	
			Westbury	1	4.0	
				121	2.7	
		Bldg - General Question Needs Answers			123	2.9
		Bldg - Housing Complaint	GREAT NECK	1	1.0	
			Westbury	1	0	
		Bldg - Housing Complaint			2	0.5
		Bldg - Illegal Housing	ALBERTSON	1	0	
			CARLE PLACE	2	0	
			Mineola	1	0	
			NEW HYDE PARK	3	0.3	
			New Hyde Park	2	0	
			Port Washington	4	0.5	
			ROSLYN HEIGHTS	1	0	
			Roslyn	2	6.5	
		WESTBURY	6	1.0		
		Bldg - Illegal Housing			22	1.0
		Bldg - Miscellaneous	CARLE PLACE	1	4.0	
			GREAT NECK	1	15.0	
			MANHASSET	2	2.5	
			NEW HYDE PARK	2	14.0	
			New Hyde Park	2	5.0	
			PORT WASHINGTON	4	3.2	
			Westbury	1	4.0	
		Bldg - Miscellaneous			13	6.1
		Bldg - Permit Question Needs Answers			13	1.4
		Bldg - Permit Question Needs Answers			13	1.4
		Bldg - Retaining Wall	MANHASSET	1	0	
			Manhasset	1	15.0	
			PORT WASHINGTON	1	0	
			Port Washington	1	0	
		Bldg - Retaining Wall			4	3.8
		Bldg - Suspect Work Without a Permit	westbury	1	0	
ALBERTSON	2		0			
CARLE PLACE	2		0			
Carle Place	1		2.0			
Manhasset	2		4.5			
NEW HYDE PARK	6		7.3			
New Hyde Park	8		4.2			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	PORT WASHINGTON	5	4.4	
			Port Washington	2	0	
			ROSLYN HEIGHTS	2	0	
			Roslyn	1	0	
			WESTBURY	1	0	
			Westbury	2	1.0	
			manhasset	1	5.0	
				1	17.0	
		Bldg - Suspect Work Without a Permit			37	3.6
		Bldg - Unable to Reach Inspector	ALBERTSON	1	5.0	
			Great Neck	1	1.0	
			MANHASSET	1	4.0	
			NEW HYDE PARK	1	0	
	PORT WASHINGTON		3	0.7		
	WESTBURY		1	1.0		
	Bldg - Unable to Reach Inspector			8	1.6	
	Building Department				236	3.0
	Planning Department	Planning - Call Back Request			3	6.0
			Planning - Call Back Request			3
		Planning - Questions needing Answers	MANHASSET		1	4.0
			Planning - Questions needing Answers			1
		Planning - Scheduling for a Planner	Great Neck		1	8.0
			Planning - Scheduling for a Planner			1
Planning Department				5	6.0	
Planning and Building Department				250	3.0	
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	GREAT NECK	1	1.0	
			MINEOLA	1	0	
			NEW HYDE PARK	2	0	
			Roslyn Heights	1	0	
			WESTBURY	2	0.5	
		PI - Aging In Place Conference RSVP			7	0.3
		PI - Call Back Request	CARLE PLACE		1	0
			GREAT NECK		8	2.0
			Great Neck		3	0
			MANHASSET		2	0
	MELVILLE			1	1.0	
	Manhasset			1	0	
	Mineola			1	1.0	
	NEW HYDE PARK			6	0.5	
New Hyde Park			4	2.2		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Call Back Request	PORT WASHINGTON	4	2.8		
			Port Washington	3	0.3		
			ROSLYN	2	2.0		
			ROSLYN HEIGHTS	1	3.0		
			Roslyn	1	1.0		
			WESTBURY	2	3.5		
			WILLISTON PARK	2	0.5		
			manhasset	1	4.0		
				1	0		
		PI - Call Back Request				44	1.4
			PI - Cancellation	ROSLYN HEIGHTS		1	0
		PI - Cancellation				1	0
			PI - Caregiver Support	GREAT NECK		1	0
				Great Neck		2	1.0
				New Hyde Park		1	0
				PORT WASHINGTON		2	0
				Port Washington		2	3.0
				ROSLYN		1	1.0
				WESTBURY		1	0
		PI - Caregiver Support				10	0.9
			PI - Exercise Program Registration	CARLE PLACE		1	0
				MANHASSET		2	0
				NEW HYDE PARK		4	0.5
				New Hyde Park		1	1.0
				PORT WASHINGTON		5	1.2
				Port Washington		3	0.3
				ROSLYN HEIGHTS		2	0
				WESTBURY		8	0.5
				Westbury		2	0
		PI - Exercise Program Registration				28	0.5
			PI - Financial Assistance	Albertson		1	1.0
				GREAT NECK		4	0
				Great Neck		2	0.5
	MANHASSET			1	1.0		
	WESTBURY			2	0		
PI - Financial Assistance				10	0.3		
	PI - Food and Hunger	GREAT NECK		1	0		
		MINEOLA		1	0		
		NEW HYDE PARK		1	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Food and Hunger	New Hyde Park	1	0			
			ROSLYN	1	0			
		PI - Food and Hunger			5	0		
		PI - Health Chat/Event Registration	ALBERTSON	GREAT NECK	1	0		
				Great Neck	1	0		
				LINDENHURST	1	0		
				MANHASSET	1	0		
				MINEOLA	1	0		
				NEW HYDE PARK	4	0		
				PORT WASHINGTON	1	0		
				Port Washington	1	0		
				ROSLYN	1	0		
				WESTBURY	11	0		
				WILLISTON PARK	1	0		
					1	0		
				PI - Health Chat/Event Registration			29	0
				PI - Health and Mental Health	ALBERTSON	ALBERTSON	15	0.1
		Albertson	1			0		
		GREAT NECK	142			0.1		
		Great Neck	5			0		
		MANHASSET	1			0		
		MINEOLA	3			0		
		Mineola	1			2.0		
		NEW HYDE PARK	64			0.3		
		NORTH HEMPSTEAD	1			0		
		New Hyde Park	7			0		
		PORT WASHINGTON	27			0.2		
		Port Washington	4			2.5		
		ROSLYN	2			0.5		
		ROSLYN HEIGHTS	8			0		
		Roslyn	10			0		
		WESTBURY	2			0		
		WILLISTON PARK	1			0		
Westbury	1	0						
Williston Park	2	0.5						
new hyde park	1	1.0						
	1	0						
PI - Health and Mental Health			299	0.2				

Town of North Hempstead Service Requests via 311 - by Department

July 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Household Maintenance	CARLE PLACE	1	3.0	
			GREAT NECK	1	0	
			MINEOLA	2	2.5	
			NEW HYDE PARK	5	0.8	
			Port Washington	1	0	
			ROSLYN	2	0	
			WESTBURY	2	0	
			WILLISTON PARK	1	0	
			little neck	1	21.0	
		PI - Household Maintenance			16	2.1
		PI - Membership Registration	ALBERTSON	ALBERTSON	7	0
				CARLE PLACE	1	0
				GREAT NECK	9	0
				Great Neck	14	0
				MANHASSET	2	0
				MINEOLA	3	0
				Mineola	5	0
				NEW HYDE PARK	9	0
				New Hyde Park	9	0
				OLD WESTBURY	1	0
				Old Westbury	1	0
				PORT WASHINGTON	6	0
				Port Washington	7	0
				ROSLYN HEIGHTS	3	0
				Roslyn	1	0
				Roslyn Heights	1	0
				WESTBURY	5	0
				Westbury	3	0
				Williston Park	5	0
				PI - Membership Registration		
		PI - Miscellaneous	ALBERTSON	ALBERTSON	3	0
				CARLE PLACE	1	0
				GREAT NECK	8	0.8
				MINEOLA	2	1.5
Manhasset	2			0		
NEW HYDE PARK	3			0.7		
New Hyde Park	3			1.3		
OLD WESTBURY	1			0		
PORT WASHINGTON	6			0.2		
ROSLYN HEIGHTS	2			0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Miscellaneous	WESTBURY	3	0	
			Westbury	1	3.0	
			Williston Park	1	3.0	
		PI - Miscellaneous			36	0.6
		PI - No Heat emergency (Excl Housing Authority)	New Hyde Park	1	0	
		PI - No Heat emergency (Excl Housing Authority)			1	0
		PI - Support Group Registration	FLORAL PARK	1	1.0	
			PORT WASHINGTON	1	1.0	
		PI - Support Group Registration			2	1.0
		PI - Taxi Service		ALBERTSON	54	0.1
				Albertson	1	0
				CARLE PLACE	5	0.2
				Carle Place	8	0
				FLORAL PARK	10	0
				GARDEN CITY PARK	1	0
				GREAT NECK	475	0.0
				Great Neck	15	0
				MANHASSET	113	0.0
				MINEOLA	70	0
				Manhasset	1	0
				Mineola	1	0
				NEW HYDE PARK	242	0.0
				NORTH HEMPSTEAD	5	0
				NORTH NEW HYDE PARK	1	0
				New Hyde Park	14	0
				OLD WESTBURY	7	0
				PORT WASHINGTON	214	0.0
				Port Washington	54	0
				ROSLYN	58	0
				ROSLYN HEIGHTS	143	0
				Roslyn	16	0
				Roslyn Heights	21	0
				WESTBURY	90	0.0
WILLISTON PARK	45			0.0		
Westbury	5			0		
Williston Park	6			0		
albertson	3	0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service	great neck	3	0	
			manhasset	4	0	
			port washington	4	0	
			westbury	1	0	
				20	0	
		PI - Taxi Service			1,710	0.0
		PI - Taxi Service Cancellation	ALBERTSON	4	0	
			FLORAL PARK	1	0	
			GREAT NECK	26	0	
			Great Neck	1	0	
			MANHASSET	7	0	
			MINEOLA	6	0	
			Mineola	1	0	
			NEW HYDE PARK	21	0	
			NORTH HEMPSTEAD	1	0	
			New Hyde Park	2	0	
			OLD WESTBURY	1	0	
			PORT WASHINGTON	14	0	
			Port Washington	9	0	
			ROSLYN	3	0	
			ROSLYN HEIGHTS	1	0	
			Roslyn	2	0	
			WESTBURY	5	0	
			WILLISTON PARK	1	0	
			Westbury	1	0	
			Williston Park	2	0	
			2	0		
		PI - Taxi Service Cancellation			111	0
		PI - Taxi Service Complaint	GREAT NECK	4	0.2	
			Great Neck	1	0	
			ROSLYN HEIGHTS	1	3.0	
		PI - Taxi Service Complaint			6	0.7
		PI - Transportation/Mobility Mgmt Info	GREAT NECK	4	0.8	
Great Neck	1		1.0			
MANHASSET	3		1.0			
MINEOLA	1		0			
NEW HYDE PARK	2		0			
New Hyde Park	3		0			
Port Washington	3		1.0			
ROSLYN	1		0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	ROSLYN HEIGHTS	1	0	
			Roslyn	1	0	
			WESTBURY	3	0.3	
		PI - Transportation/Mobility Mgmt Info			23	0.5
		PI - Volunteer	NEW HYDE PARK	1	3.0	
			ROSLYN HEIGHTS	1	0	
			Roslyn Heights	1	0	
		PI - Volunteer			3	1.0
		Project Independence			2,433	0.1
		Project Independence				2,433
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	ALBERTSON	3	0	
			Albertson	1	0	
			Floral Park	1	0	
			GREAT NECK	7	0	
			GREENVALE	1	0	
			Great Neck	9	0	
			MANHASSET	4	0	
			MINEOLA	3	0	
			Manhasset	2	0	
			Mineola	2	0	
			NEW HYDE PARK	6	0	
			New Hyde Park	6	0	
			Old Westbury	1	0	
			PORT WASHINGTON	2	0	
			Port Washington	3	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	3	0	
			Roslyn	2	0	
			Roslyn Heights	1	0	
			WILLISTON PARK	1	0	
			Williston Park	2	0	
			Tax - Duplicate Bill or Receipt			61
Receiver of Taxes			61	0		
Receiver of Taxes				61	0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		10	1.0	
		SWMA - Call Back			10	1.0
		SWMA - Carting Complaints	ALBERTSON	1	0	
			MANHASSET	1	0	
			Manhasset	1	6.0	
	NEW HYDE PARK	1	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	New Hyde Park	1	6.0		
			PORT WASHINGTON	2	4.5		
		SWMA - Carting Complaints			7	3.0	
		SWMA - Container without License / Permit	MANHASSET	1	0		
			MINEOLA	1	0		
			NEW HYDE PARK	1	0		
			ROSLYN HEIGHTS	1	0		
			Roslyn	1	0		
			Williston Park	1	0		
		SWMA - Container without License / Permit			6	0	
		SWMA - From Transfer	New Hyde Park	1	7.0		
		SWMA - From Transfer			1	7.0	
		SWMA - Garbage Not Picked Up	garden city park	1	1.0		
			Albertson	1	0		
			CARLE PLACE	2	0.5		
			GREAT NECK	1	0		
			MANHASSET	1	3.0		
			NEW HYDE PARK	1	5.0		
			New Hyde Park	1	2.0		
			PORT WASHINGTON	3	2.7		
			Port Washington	1	6.0		
			WESTBURY	1	3.0		
			SWMA - Garbage Not Picked Up			13	2.2
		SWMA - Request for Public Trash Can	NEW HYDE PARK	2	4.0		
				1	5.0		
		SWMA - Request for Public Trash Can			3	4.3	
		Solid Waste Management				40	2.0
		Sustainability Department	SWMA - Compost	ALBERTSON	1	6.0	
				Manhasset	1	6.0	
				PORT WASHINGTON	1	0	
				Williston Park	1	4.0	
			SWMA - Compost			4	4.0
SWMA - Power Up Communities	CARLE PLACE		1	0			
	WESTBURY		1	0			
SWMA - Power Up Communities			2	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	PORT WASHINGTON	2	3.0
		SWMA - Rain Barrel		2	3.0
	Sustainability Department			8	2.8
Solid Waste Management				48	2.1
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	GREAT NECK	1	0
			NEW HYDE PARK	1	0
			New Hyde Park	3	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	2	0
				1	0
		311 - PSEG Power Outage		9	0
		311 - SR Constituent Follow-up		100	0.0
		311 - SR Constituent Follow-up		100	0.0
		311 - Street Repaving Schedule Inquiry	Manhasset	1	0
	NEW HYDE PARK		1	0	
	New Hyde Park		1	0	
	PORT WASHINGTON		3	0	
	Port Washington		1	0	
	ROSLYN HEIGHTS		3	0	
	Roslyn Heights		1	0	
	311 - Street Repaving Schedule Inquiry		11	0	
311 Call Center			120	0.0	
Supervisor's Office	SupV - Airplane	MANHASSET	2	0	
		NEW HYDE PARK	1	0	
		PORT WASHINGTON	1	0	
		Port Washington	1	0	
		ROSLYN HEIGHTS	2	0	
		Roslyn	1	0	
	SupV - Airplane		8	0	
	SupV - Employee Complaint	NORTH HEMPSTEAD	1	2.0	
		PORT WASHINGTON	1	1.0	
		WESTBURY	1	2.0	
		1	0		
SupV - Employee Complaint		4	1.2		
SupV - Geese		2	0		
SupV - Geese		2	0		
SupV - Helicopter	ALBERTSON	1	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Supervisor's Office	Supervisor's Office	SupV - Helicopter	GREAT NECK	6	0		
			Garden City	1	0		
			MANHASSET	1	0		
			NEW HYDE PARK	6	0		
			PORT WASHINGTON	10	0		
			Port Washington	3	0		
		SupV - Helicopter			28	0	
		SupV - Helicopter Nassau		9	0		
		SupV - Helicopter Nassau			9	0	
		SupV - Thank You from Constituent			CARLE PLACE	1	0
					FLORAL PARK	1	0
					GLEN OAKS	1	1.0
					GREAT NECK	2	0
					Great Neck	7	0
					MANHASSET	1	0
					MINEOLA	1	0
					Manhasset	1	1.0
					NEW HYDE PARK	2	0.5
					New Hyde Park	2	0
					Port Washington	2	1.0
					ROSLYN	1	1.0
					WESTBURY	1	0
					WILLISTON PARK	4	0.2
					Williston Park	2	0.5
					new hyde park	1	0
						1	0
		SupV - Thank You from Constituent			31	0.3	
Supervisor's Office			82	0.2			
Supervisor's Office			202	0.1			
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		1	0		
		Town Clerk - Bingo & Games of Chance			1	0	
		Town Clerk - Birth Certificate		191	0		
		Town Clerk - Birth Certificate			191	0	
		Town Clerk - Block Party Application		6	0		
		Town Clerk - Block Party Application			6	0	
		Town Clerk - Contracts & Bids		3	0		
		Town Clerk - Contracts & Bids			3	0	
		Town Clerk - Death Certificate		81	0		
		Town Clerk - Death Certificate			81	0	

Town of North Hempstead Service Requests via 311 - by Department

July 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Dog License		53	0
		Town Clerk - Dog License		53	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Filming Permit		3	0
		Town Clerk - Filming Permit		3	0
		Town Clerk - Fishing License		5	0
		Town Clerk - Fishing License		5	0
		Town Clerk - Hunting License		2	0
		Town Clerk - Hunting License		2	0
		Town Clerk - Landscaping License		1	0
		Town Clerk - Landscaping License		1	0
		Town Clerk - Marriage Certificate		29	0
		Town Clerk - Marriage Certificate		29	0
		Town Clerk - Marriage License		34	0
		Town Clerk - Marriage License		34	0
		Town Clerk - Miscellaneous		5	0
		Town Clerk - Miscellaneous		5	0
		Town Clerk - Parking (Mary Jane Davies Green)		1	0
		Town Clerk - Parking (Mary Jane Davies Green)		1	0
		Town Clerk - Parking Restrictions Removal Request		4	0
		Town Clerk - Parking Restrictions Removal Request		4	0
		Town Clerk - Pawnbroker License		1	0
		Town Clerk - Pawnbroker License		1	0
		Town Clerk - Peddler License		5	0
		Town Clerk - Peddler License		5	0
		Town Clerk - Sidewalk Sale		1	0
Town Clerk - Sidewalk Sale		1	0		
Town Clerk - Solid Waste Management License		2	0		
Town Clerk - Solid Waste Management License		2	0		
Town Clerk - Taxi and Limousine License		8	0		
Town Clerk - Taxi and Limousine License		8	0		
Town Clerk - Tow Truck License		5	0		
Town Clerk - Tow Truck License		5	0		
Town Clerk - Town Board Questions		1	0		
Town Clerk - Town Board Questions		1	0		
	Town Clerk			444	0
Town Clerk				444	0
Summary				5,429	1.4