

Town of North Hempstead Service Requests via 311 - by Department

August 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	NEW CASSEL	1	0	
				1	2.0	
	Adm Svc - Green Team			2	1.0	
	Administrative Services			2	1.0	
Administrative Services				2	1.0	
Community Services	Community Services	CommSvc - Bus Booking for Group	MANHASSET	1	1.0	
		CommSvc - Bus Booking for Group			1	1.0
		CommSvc - Bus Pickup Cancel	WESTBURY	3	0.3	
			Westbury	1	1.0	
		CommSvc - Bus Pickup Cancel			4	0.5
		CommSvc - Bus Pickup Schedule	MINEOLA	1	0	
			NEW HYDE PARK	1	1.0	
			Plandome Manor	1	3.0	
		CommSvc - Bus Pickup Schedule			3	1.3
		CommSvc - From Transfer	UNKNOWN	1	6.0	
			westbury	1	2.0	
		CommSvc - From Transfer			2	4.0
		CommSvc - Misc SR	ALBERTSON	1	0	
			New Hyde Park	1	1.0	
			PORT WASHINGTON	1	3.0	
		CommSvc - Misc SR			3	1.3
		CommSvc - Seasonal Programs Registration	ALBERTSON	5	0	
			Albertson	1	0	
			CARLE PLACE	5	0	
			GARDEN CITY PARK	5	0	
			GREAT NECK	17	0	
			Great Neck	4	0	
			Great Neck Estates	1	0	
	HERRICKS	1	0			
	Herricks	1	0			
	Kensington	1	0			
	Kings Point	5	0			
	MANHASSET	3	0.3			
	Mineola	1	0			
	NEW CASSEL	2	0			
	NEW HYDE PARK	16	0			
	NORTH NEW HYDE PARK	3	0			
	New Hyde Park	5	0			
	PORT WASHINGTON	4	0			
	PORT WASHINGTON NORTH	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	Port Washington	3	0	
			ROSLYN HEIGHTS	2	0	
			Roslyn	1	0	
			Roslyn Heights	1	0	
			WESTBURY	3	0	
			WILLISTON PARK	6	0	
			Westbury	1	0	
			Williston Park	2	0	
				2	0	
		CommSvc - Seasonal Programs Registration			102	0.0
Community Services			115	0.2		
Community Services			115	0.2		
Department of Public Safety	Animal Shelter	Animal Sh - Appearance Ticket		1	0	
		Animal Sh - Appearance Ticket			1	0
		Animal Sh - Barking Dog	GREAT NECK	1	0	
			Great Neck	1	6.0	
		Animal Sh - Barking Dog			2	3.0
		Animal Sh - Call Back		1	1.0	
		Animal Sh - Call Back			1	1.0
		Animal Sh - Dog Adoption		28	0	
		Animal Sh - Dog Adoption			28	0
		Animal Sh - Dog Defecation	GREAT NECK	1	6.0	
			MANHASSET	1	0	
			North New Hyde Park	1	6.0	
			manhasset	1	0	
		Animal Sh - Dog Defecation			4	3.0
		Animal Sh - Found Animal	Great Neck	1	2.0	
			MANHASSET	1	2.0	
			NEW CASSEL	2	0.5	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN	1	2.0	
WESTBURY	2		0.5			
Westbury	1		0			
rockville center	1		2.0			
Animal Sh - Found Animal			12	0.8		
Animal Sh - Lost Animal	BRENTWOOD	1	0			
	CARLE PLACE	1	0			
	ELMONT	1	1.0			
	FREEPORT	1	1.0			
	MANHASSET	2	0.5			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	Manhasset	1	3.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			Port Washington	2	0	
			Roslyn	3	2.0	
			Roslyn Heights	2	1.5	
			WESTBURY	1	0	
			WILLISTON PARK	1	2.0	
			Westbury	3	0.7	
			manhasset	1	1.0	
		Animal Sh - Lost Animal			22	0.9
		Animal Sh - Menacing or Harrassing Dog	Port Washington	1	0	
		Animal Sh - Menacing or Harrassing Dog			1	0
		Animal Sh - Misc	Flower Hill	1	4.0	
			MUNSEY PARK	1	0	
			Manhasset	3	1.0	
			Mineola	1	3.0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	1.0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	9	0.7	
			UNKNOWN	1	0	
			WILLISTON PARK	1	4.0	
			Westbury	1	5.0	
				3	1.0	
			Animal Sh - Misc			24
		Animal Sh - Sign	ALBERTSON	1	5.0	
				1	2.0	
		Animal Sh - Sign			2	3.5
		Animal Sh - Surrender a dog	FLUSHING	1	0	
			NEW CASSEL	1	0	
			WESTBURY	1	0	
		Animal Sh - Surrender a dog			3	0
Animal Sh - Unleashed - Stray Dog	Great Neck	1	1.0			
	Herricks	1	0			
	Manorhaven	1	4.0			
	NORTH NEW HYDE PARK	1	0			
	New Hyde Park	1	0			
	PORT WASHINGTON	2	0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	ROSLYN HEIGHTS	2	4.5		
				1	4.0		
		Animal Sh - Unleashed - Stray Dog			10	1.8	
	Animal Shelter				110	0.9	
	Cat Shelter	Cat Shelter - Call Back			13	2.2	
			Cat Shelter - Call Back			13	2.2
		Cat Shelter - Feral Cats		ALBERTSON	2	0	
				CARLE PLACE	1	0	
				GREAT NECK	1	0	
				Garden City	1	0	
				Great Neck	4	1.2	
				HERRICKS	1	0	
				MANHASSET	1	25.0	
				MANORHAVEN	1	0	
				Manhasset	1	0	
				NEW HYDE PARK	2	0	
				NORTH NEW HYDE PARK	1	0	
				New Hyde Park	1	0	
				North New Hyde Park	1	0	
				PORT WASHINGTON	4	0	
				ROSLYN	1	11.0	
				ROSLYN HEIGHTS	2	0	
				SEARINGTOWN	1	0	
				Searingtown	1	0	
			WESTBURY	1	15.0		
			Westbury	1	0		
		Cat Shelter - Feral Cats			29	1.9	
		Cat Shelter				42	2.0
		Code Enforcement	Code - After Hours/Weekend Construction		ALBERTSON	1	0
					CARLE PLACE	1	0
					Great Neck	2	1.0
					HERRICKS	1	0
					MANHASSET	2	1.5
	NO NEW HYDE PARK			1	0		
	New Hyde Park			3	0.7		
	PORT WASHINGTON			3	0		
	Port Washington			2	0		
	Roslyn			1	1.0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	Westbury	1	0	
			carle place	1	0	
		Code - After Hours/Weekend Construction			19	0.4
		Code - Animal (except Dog / Cat / Wild life)	ALBERTSON	1	1.0	
		Code - Animal (except Dog / Cat / Wild life)			1	1.0
		Code - Basketball Stanchion	ROSLYN HEIGHTS	1	6.0	
		Code - Basketball Stanchion			1	6.0
		Code - Call Back Request		53	1.1	
		Code - Call Back Request			53	1.1
		Code - Commercial Vehicle stored on Residential Property	NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			New Hyde Park	2	6.0	
			ROSLYN HEIGHTS	2	1.0	
			Westbury	2	4.5	
		Code - Commercial Vehicle stored on Residential Property			9	2.6
		Code - Commerical Garbage Container	NORTH NEW HYDE PARK	1	0	
			Roslyn Heights	1	3.0	
		Code - Commerical Garbage Container			2	1.5
		Code - Court	ALBERTSON	1	16.0	
			GREAT NECK	1	0	
			Garden City Park	1	0	
			NEW CASSEL	3	0	
			NEW HYDE PARK	2	1.0	
			NORTH HEMPSTEAD	1	0	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	1	1.0	
			New Hyde Park	2	3.5	
			PORT WASHINGTON	1	0	
			Roslyn	1	0	
			WESTBURY	2	0	
			Code - Court			17
		Code - Dock Inspection	GREAT NECK	1	0	
			Manhasset	1	19.0	
		Code - Dock Inspection			2	9.5
		Code - Dumpster	ALBERTSON	1	0	
			Albertson	1	0	
			CARLE PLACE	1	0	
		Code - Dumpster			3	0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Fence	NEW CASSEL	1	0	
			NEW HYDE PARK	2	15.5	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
		Code - Fence			5	6.2
		Code - From Transfer	Port Washington	1	5.0	
			Roslyn	1	0	
		Code - From Transfer			2	2.5
		Code - Garbage	ALBERTSON	1	6.0	
			Albertson	1	0	
			MANHASSET	2	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	1.0	
			PORT WASHINGTON	2	1.5	
			Port Washington	1	0	
		Code - Garbage			10	1.1
		Code - Graffiti	NEW HYDE PARK	1	13.0	
		Code - Graffiti			1	13.0
		Code - Handicap Parking	GREENVALE	1	0	
		Code - Handicap Parking			1	0
		Code - Leaves Accumulation	New Hyde Park	1	11.0	
		Code - Leaves Accumulation			1	11.0
		Code - Lights	GARDEN CITY PARK	1	11.0	
			MANHASSET	1	0	
			Roslyn heights	1	0	
		Code - Lights			3	3.7
		Code - Liquid Discharge Into Street	ALBERTSON	1	1.0	
			NEW CASSEL	1	0	
		Code - Liquid Discharge Into Street			2	0.5
		Code - Litter	PORT WASHINGTON	1	0	
			port washington	2	1.0	
		Code - Litter			3	0.7
		Code - Miscellaneous	ALBERTSON	2	0.5	
Albertson	2		0			
Carle Place	1		0			
GREAT NECK	1		1.0			
GREENVALE	1		0			
Great Neck	1		0			
MANHASSET	4		3.5			
Manhasset	2		8.0			
NEW CASSEL	1		0			

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Department of Public Safety	Code Enforcement	Code - Miscellaneous	NEW HYDE PARK	2	1.5	
			NORTH NEW HYDE PARK	1	0	
			New Hyde Park	2	12.0	
			PORT WASHINGTON	11	1.5	
			Port Washington	1	1.0	
			WESTBURY	4	0.2	
			Westbury	1	7.0	
			Williston Park	1	2.0	
			great neck	1	0	
			new hyde park	1	4.0	
				1	2.0	
		Code - Miscellaneous			41	2.3
		Code - No Plates / Inoperable Vehicle	CARLE PLACE	1	0	
			GREENVALE	1	0	
			NEW CASSEL	1	0	
			New Hyde Park	1	0	
			PORT WASHINGTON	2	3.0	
			WESTBURY	3	13.7	
			Westbury	2	0	
				1	2.0	
		Code - No Plates / Inoperable Vehicle			12	4.1
		Code - Noise	CARLE PLACE	1	1.0	
			MANHASSET	2	3.0	
			MANHASSET HILLS	1	0	
			MANORHAVEN	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	2.0	
			New Hyde Park	2	6.5	
			PORT WASHINGTON	1	0	
			UNIVERSITY GARDENS	2	0	
			new hyde park	1	0	
			Code - Noise			15
		Code - Odor	CARLE PLACE	1	0	
GARDEN CITY PARK	1		0			
Garden City Park	1		10.0			
WESTBURY	1		0			
Westbury	1		3.0			
Code - Odor			5	2.6		
Code - Overgrown Vegetation	Roslyn heights	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	ALBERTSON	1	0		
			GREAT NECK	1	0		
			Great Neck	1	23.0		
			MANHASSET	1	13.0		
			NEW CASSEL	7	0		
			NEW HYDE PARK	3	7.3		
			NORTH NEW HYDE PARK	1	0		
			New Cassel	1	0		
			New Hyde Park	4	10.2		
			PORT WASHINGTON	2	0		
			Port Washington	1	13.0		
			ROSLYN HEIGHTS	8	1.0		
			Roslyn Heights	1	0		
			WESTBURY	6	0		
			Westbury	1	0		
			port washington	2	1.0		
			1	0			
		Code - Overgrown Vegetation			43	2.8	
		Code - Property Maintenance			ALBERTSON	1	0
					Albertson	2	0
					CARLE PLACE	3	0
					Great Neck	2	0.5
					NEW CASSEL	3	0
					NEW HYDE PARK	2	6.0
					New Hyde Park	2	1.0
					PORT WASHINGTON	6	0.7
					ROSLYN HEIGHTS	5	0
					Roslyn Heights	1	0
					WESTBURY	6	3.5
		Code - Property Maintenance			33	1.2	
		Code - Property Violations Search			90	3.0	
		Code - Property Violations Search			90	3.0	
		Code - Sidewalk Obstruction			CARLE PLACE	1	0
NEW HYDE PARK	2				8.0		
PORT WASHINGTON	4				2.2		
Code - Sidewalk Obstruction			7	3.6			
Code - Signs			ALBERTSON	1	0		
			Great Neck	4	5.5		
			MANHASSET	3	6.7		
			New Hyde Park	1	5.0		

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Department of Public Safety	Code Enforcement	Code - Signs	PORT WASHINGTON	3	1.0	
			ROSLYN HEIGHTS	1	0	
			roslyn	1	0	
		Code - Signs			14	3.6
		Code - Storage and Display	GREAT NECK	1	16.0	
			PORT WASHINGTON	1	8.0	
		Code - Storage and Display			2	12.0
		Code - Tree Removal	Great Neck	1	12.0	
			MANHASSET	1	5.0	
			NEW HYDE PARK	1	4.0	
			New Hyde Park	2	5.0	
			North New Hyde Park	1	0	
		Code - Tree Removal			6	5.2
		Code - Unlawful Property Use	GARDEN CITY PARK	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	1	0	
			New Hyde Park	2	2.0	
			PORT WASHINGTON	2	2.5	
	WESTBURY		3	1.3		
	Code - Unlawful Property Use			11	1.5	
	Code - Water Flow / Accumulation	GREAT NECK	1	13.0		
		PORT WASHINGTON	2	2.0		
	Code - Water Flow / Accumulation			3	5.7	
	Code Enforcement			417	2.4	
	Parking Enforcement	Prkg Enfrc - Call Back Request			9	1.8
			Prkg Enfrc - Call Back Request			9
Prkg Enfrc - Commercial Parking		NEW HYDE PARK	2	0		
		NORTH HEMPSTEAD	1	4.0		
		New Cassel	1	2.0		
		North New Hyde Park	1	2.0		
		PORT WASHINGTON	2	1.5		
Prkg Enfrc - Commercial Parking			7	1.6		
Prkg Enfrc - From Transfer		Albertson	1	0		
		GREAT NECK	1	1.0		
		carle place	1	1.0		
		1	1.0			
Prkg Enfrc - From Transfer			4	0.8		
Prkg Enfrc - Parking Violations Complaint	ALBERTSON	2	2.5			
	CARLE PLACE	1	4.0			

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Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	GARDEN CITY PARK	1	0			
			GREAT NECK	1	0			
			Garden City Park	1	2.0			
			Great Neck	4	2.2			
			MANHASSET	3	0.7			
			NEW CASSEL	1	2.0			
			NEW HYDE PARK	2	0.5			
			New Hyde Park	3	0.7			
			PORT WASHINGTON	1	3.0			
			ROSLYN HEIGHTS	1	1.0			
			Westbury	2	0.5			
			carle place	1	3.0			
				1	1.0			
	Prkg Enfrc - Parking Violations Complaint			25	1.4			
	Parking Enforcement			45	1.5			
	Port Washington Parking District	PWPD - Broken Meter		PORT WASHINGTON	2	1.5		
				Port Washington	2	0		
				port washington	1	0		
					1	1.0		
				PWPD - Broken Meter			6	0.7
				PWPD - Call Back Request			2	1.5
				PWPD - Call Back Request			2	1.5
				PWPD - Lot Condition			1	1.0
	PWPD - Lot Condition			1	1.0			
	Port Washington Parking District			9	0.9			
Department of Public Safety				623	2.0			
Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	ALBERTSON	1	0			
		Hwy - Animal Sign - New Request			1	0		
		Hwy - Bee's Nest Removal	CARLE PLACE	1	0			
			NEW HYDE PARK	2	1.5			
			New Hyde Park	2	1.5			
			North New Hyde Park	1	0			
			ROSLYN HEIGHTS	1	2.0			
		Hwy - Bee's Nest Removal			7	1.1		
		Hwy - Call Back Request			27	1.2		
		Hwy - Call Back Request			27	1.2		
		Hwy - Catch Basin	ALBERTSON	1	1.0			
			CARLE PLACE	2	4.0			
			GARDEN CITY PARK	1	0			
GREAT NECK	1		0					
GREENVALE	2		2.5					

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Department of Public Works	Highway Department	Hwy - Catch Basin	NEW HYDE PARK	2	3.0	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	1	0	
			New Hyde Park	1	6.0	
			North New Hyde Park	1	3.0	
			PORT WASHINGTON	1	13.0	
			ROSLYN HEIGHTS	1	4.0	
			Roslyn Heights	1	7.0	
			Westbury	2	6.5	
			carle place	1	0	
				1	2.0	
		Hwy - Catch Basin			20	3.4
		Hwy - Curb Repair	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	19.0	
			HERRICKS	2	0	
			NEW HYDE PARK	4	0	
			NORTH NEW HYDE PARK	1	0	
			New Hyde Park	2	2.0	
			PORT WASHINGTON	1	4.0	
			ROSLYN HEIGHTS	1	0	
			VALLEY STREAM	1	1.0	
			great Neck	1	0	
			Hwy - Curb Repair			17
		Hwy - Dead Animal Pickup	ALBERTSON	1	7.0	
			GREAT NECK	1	2.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	3.0	
			New Cassel	1	3.0	
			New Hyde Park	2	3.5	
			PORT WASHINGTON	2	2.0	
			SEARINGTOWN	1	0	
			Searingtown	1	0	
WESTBURY	1		1.0			
Westbury	1		0			
	1		0			
Hwy - Dead Animal Pickup			15	2.0		

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Department of Public Works	Highway Department	Hwy - From Transfer	New Hyde Park	1	1.0	
			Roslyn Heights	1	3.0	
				1	2.0	
		Hwy - From Transfer			3	2.0
		Hwy - Grass Cut / Mow	MANHASSET	1	0	
			NO NEW HYDE PARK	1	0	
			ROSLYN	1	2.0	
			greenvale	1	2.0	
		Hwy - Grass Cut / Mow			4	1.0
		Hwy - Informational			2	0
		Hwy - Informational			2	0
		Hwy - Manhole Repair	CARLE PLACE	1	2.0	
			NEW HYDE PARK	1	0	
			NORTH HEMPSTEAD	1	1.0	
			manhasset	1	0	
			manhasset	1	0	
			westbury	1	0	
				3	0.7	
		Hwy - Manhole Repair			9	0.6
		Hwy - Miscellaneous	ALBERTSON	5	5.2	
			Albertson	3	0.7	
			CARLE PLACE	1	5.0	
			Floral Park	1	1.0	
			GARDEN CITY PARK	3	0.3	
			GREAT NECK	6	1.7	
			Garden City	1	11.0	
			Great Neck	1	3.0	
			MANHASSET	8	2.1	
			NEW HYDE PARK	7	3.3	
			NORTH HEMPSTEAD	2	7.0	
			NORTH NEW HYDE PARK	2	0	
			New Hyde Park	5	10.4	
			North New Hyde Park	1	0	
			PORT WASHINGTON	6	3.8	
			Port Washington	1	3.0	
			ROSLYN	1	4.0	
			ROSLYN HEIGHTS	1	6.0	
			WESTBURY	3	1.7	
			Westbury	1	5.0	
		albertson	1	4.0		

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Department of Public Works	Highway Department	Hwy - Miscellaneous	great neck	1	2.0		
			greenvale	1	6.0		
			port washington	1	1.0		
			roslyn heights	1	1.0		
				2	5.0		
		Hwy - Miscellaneous				66	3.6
		Hwy - Permits / Road Opening Application Request				8	0.5
		Hwy - Permits / Road Opening Application Request				8	0.5
		Hwy - Pothole		Albertson		1	3.0
				CARLE PLACE		1	0
				Carle Place		1	7.0
				GREAT NECK		5	2.6
				Great Neck		1	0
				MANHASSET		1	3.0
				Manhasset		1	0
				NEW CASSEL		1	0
				NEW HYDE PARK		1	14.0
				New Hyde Park		2	5.0
				North New Hyde Park		1	10.0
				PORT WASHINGTON		2	4.0
				ROSLYN HEIGHTS		1	3.0
				Westbury		2	3.5
				manhasset		1	0
				new hyde park		1	4.0
				westbury		1	1.0
						5	4.6
		Hwy - Pothole				29	3.7
		Hwy - Street Drainage / Flooding		Manhasset		1	0
				NEW CASSEL		2	2.5
				NEW HYDE PARK		3	0.7
				New Hyde Park		1	9.0
				ROSLYN		1	0
				Searingtown		2	0
		WESTBURY		2	0		
Hwy - Street Drainage / Flooding				12	1.3		
Hwy - Street Painting		ALBERTSON		1	0		
		NO NEW HYDE PARK		1	0		
Hwy - Street Painting				2	0		
Hwy - Street Sign - New Request		CARLE PLACE		1	0		
		GREAT NECK		1	0		

Town of North Hempstead Service Requests via 311 - by Department

August 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - New Request	MANHASSET	1	0	
			NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	0	
			Port Washington	1	0	
			manhasset	1	0	
			manhasset hills	1	0	
		Hwy - Street Sign - New Request			9	0
		Hwy - Street Sign - Remove	CARLE PLACE	1	0	
			GREENVALE	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	6.0	
		Hwy - Street Sign - Remove			4	1.5
		Hwy - Street Sign - Repair / Replace	CARLE PLACE	3	3.7	
			FLORAL PARK	1	2.0	
			Floral Park	1	12.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	8.0	
			GREENVALE	1	6.0	
			Great Neck	2	2.5	
			Greenvale	1	6.0	
			MANHASSET	6	2.0	
			MINEOLA	1	0	
			Manhasset	1	4.0	
			NEW HYDE PARK	2	3.5	
			NORTH HEMPSTEAD	12	0.6	
			PORT WASHINGTON	1	0	
			ROSLYN	1	4.0	
			ROSLYN HEIGHTS	2	2.5	
			Valley stream	1	1.0	
			WESTBURY	1	0	
			carle place	4	0	
			great neck	3	0	
			herricks	1	0	
			manhasset	2	0	
			new cassel	1	0	
			new hyde park	1	0	
			roslyn	3	0	
westbury	1		3.0			
	6		2.5			
Hwy - Street Sign - Repair / Replace			61	1.8		
Hwy - Street Sweeping / Cleaning	manhasset	1	0			

Town of North Hempstead Service Requests via 311 - by Department

August 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	ALBERTSON	1	0		
			GREAT NECK	1	0		
			MANHASSET	4	2.0		
			MANHASSET HILLS	1	8.0		
			NEW HYDE PARK	6	5.2		
			New Hyde Park	1	4.0		
			PORT WASHINGTON	2	2.5		
			ROSLYN HEIGHTS	4	3.0		
			WESTBURY	1	2.0		
			manhasset	1	5.0		
				4	2.0		
		Hwy - Street Sweeping / Cleaning				27	3.1
		Hwy - Sump				1	7.0
		Hwy - Sump				1	7.0
		Hwy - Tree Branch / Debris Pickup		Albertson	1	3.0	
				Floral Park	2	1.5	
				GARDEN CITY PARK	2	0.5	
				GREAT NECK	1	3.0	
				Great Neck	4	2.2	
				Herricks	1	3.0	
				MANHASSET	2	2.0	
				NEW HYDE PARK	8	1.9	
				NORTH HEMPSTEAD	1	3.0	
				NORTH NEW HYDE PARK	5	2.0	
				New Hyde Park	7	1.4	
				PORT WAHSINGTON	1	1.0	
				PORT WASHINGTON	3	1.3	
				ROSLYN HEIGHTS	1	6.0	
				Westbury	1	6.0	
					3	1.7	
		Hwy - Tree Branch / Debris Pickup				43	2.0
		Hwy - Tree Fallen - Emergency		ALBERTSON	1	1.0	
				Great Neck	1	0	
		Greenvale	1	3.0			
		New Hyde Park	1	7.0			
Hwy - Tree Fallen - Emergency				4	2.8		
Hwy - Tree Planting		ALBERTSON	4	0			
		Albertson	1	0			
		GREAT NECK	1	2.0			
		MANHASSET	1	0			

Town of North Hempstead Service Requests via 311 - by Department

August 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Planting	Manhasset	1	0	
			NEW HYDE PARK	7	0	
			NORTH NEW HYDE PARK	4	0	
			New Hyde Park	2	0	
			PORT WASHINGTON	1	0	
			Williston Park	2	0	
		Hwy - Tree Planting			24	0.1
		Hwy - Tree Stump Removal	ALBERTSON	3	0	
			CARLE PLACE	5	0	
			Carle Place	2	0	
			Floral Park	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			Great Neck	1	0	
			Kings Point	1	0	
			MANHASSET	2	2.0	
			Manhasset	3	0	
			NEW HYDE PARK	22	1.1	
			NORTH NEW HYDE PARK	3	0	
			New Hyde Park	28	0.6	
			PORT WASHINGTON	1	0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	5	0	
			Roslyn Heights	1	0	
			WESTBURY	2	0	
			Westbury	1	0	
			Williston Park	1	0	
			new hyde park	1	0	
				1	0	
		Hwy - Tree Stump Removal			87	0.5
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	4	0	
			Albertson	4	0.8	
			CARLE PLACE	2	0	
			Carle Place	1	0	
			FLORAL PARK CENTRE	1	0	
			Floral Park	1	0	
			GARDEN CITY PARK	3	0.7	
GREAT NECK	7		0.3			
Garden City Park	2		0			

Town of North Hempstead Service Requests via 311 - by Department

August 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	Great Neck	10	0.8	
			HERRICKS	1	0	
			Herricks	2	0	
			KINGS POINT	1	3.0	
			MANHASSET	9	1.3	
			Manhasset	1	0	
			NEW CASSEL	2	0	
			NEW HYDE PARK	28	2.1	
			NORTH HEMPSTEAD	1	0	
			NORTH NEW HYDE PARK	9	0	
			New Cassel	1	0	
			New Hyde Park	30	3.9	
			North New Hyde Park	5	0	
			PORT WASHINGTON	15	2.6	
			Port Washington	4	2.5	
			ROSLYN	2	1.5	
			ROSLYN HEIGHTS	7	1.0	
			Roslyn	2	0	
			Roslyn Heights	1	0	
			SEARINGTOWN	1	0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	6	3.2	
			Westbury	4	0	
			Williston Park	1	0	
			port washington	1	8.0	
			roslyn heights	1	1.0	
					4	1.5
					Hwy - Tree Trimming / Removal Inspection	
		Highway Department			657	1.8
	Street Lighting District	Street Light - Cycles On / Off	ALBERTSON	1	0	
			Carle Place	1	0	
			Great Neck	4	4.0	
			Herricks	1	0	
			Manhasset	1	0	
			NEW HYDE PARK	3	5.3	
			NORTH NEW HYDE PARK	1	0	
			New Hyde Park	4	2.2	
			PORT WASHINGTON	1	0	
			ROSLYN	2	2.5	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	ROSLYN HEIGHTS	1	0	
			Roslyn Heights	2	1.0	
			University Gardens	1	0	
			WESTBURY	1	16.0	
			new hyde park	2	0	
			port washington	1	0	
				8	0	
		Street Light - Cycles On / Off			35	1.8
		Street Light - Fixture Problem	NEW HYDE PARK	1	3.0	
		Street Light - Fixture Problem			1	3.0
		Street Light - Light Out (Single)	MANHASSET	1	0	
			NEW HYDE PARK	1	3.0	
			NEW HYDE PARK	1	3.0	
			ALBERTSON	3	2.0	
			Albertson	4	2.5	
			CARLE PLACE	3	0.7	
			GARDEN CITY PARK	1	0	
			GREAT NECK	3	4.0	
			Great Neck	3	1.3	
			HERRICKS	2	1.5	
			Herricks	1	0	
			MANHASSET	3	6.0	
			MINEOLA	1	11.0	
			Manhasset	2	5.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	21	5.6	
			NORTH NEW HYDE PARK	3	2.3	
			New Cassel	1	0	
			New Hyde Park	13	3.3	
			PORT WASHINGTON	7	6.4	
			Port Washington	1	11.0	
			ROSLYN	4	2.2	
			ROSLYN HEIGHTS	7	5.0	
			Roslyn	3	1.3	
			Roslyn Heights	2	1.0	
Roslyn heights	1		0			
SEARINGTOWN	6		0.8			
WESTBURY	2		5.0			
WILLISTON PARK	1		0			
Westbury	2		0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	glen cove	1	0	
			great neck plaza	1	0	
			new hyde park	4	2.5	
			por5t washington	1	8.0	
			port washington	1	0	
			pt washington	1	0	
			pt. washington	1	0	
			searingtown	1	8.0	
				15	0.3	
		Street Light - Light Out (Single)			130	3.1
		Street Light - Lights Out (Multiple)	Manhasset	1	0	
			port washington	1	27.0	
			port washington	1	0	
			pt washington	1	2.0	
			GREAT NECK	1	0	
			Great Neck	1	0	
			KINGS POINT	1	7.0	
			MANHASSET	3	0	
			Manhasset	1	0	
			NEW HYDE PARK	2	2.5	
			NORTH NEW HYDE PARK	1	0	
			New Hyde Park	2	4.5	
			PORT WASHINGTON	2	0	
			ROSLYN	1	7.0	
			SEARINGTOWN	4	0	
			Searingtown	2	0	
			albertson	1	0	
			port washigton	1	23.0	
			wiliston park	1	0	
			williston park	1	0	
			2	0		
		Street Light - Lights Out (Multiple)			31	2.6
		Street Light - Mark Out	ALBERTSON	1	0	
SEARINGTOWN	3		0			
port washington	1		7.0			
N NEW HYDE PARK	1		0			
SANDS POINT	1		4.0			
ALBERTSON	1		3.0			
Albertson	1		4.0			
CARLE PLACE	4	4.8				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Works	Street Lighting District	Street Light - Mark Out	GLENWOOD LANDING	1	7.0			
			GREAT NECK	1	7.0			
			GREAT NECK PLAZA	1	6.0			
			Great Neck Estates	1	0			
			HERRICKS	2	0			
			MANHASSET	11	3.5			
			MANHASSET HILLS	1	0			
			MINEOLA	1	7.0			
			NEW HYDE PARK	4	2.0			
			NORTH NEW HYDE PARK	6	1.7			
			New Hyde Park	8	2.6			
			North New Hyde Park	6	1.5			
			PORT WASHINGTON	6	3.7			
			Port Washington	3	2.3			
			ROSLYN	2	6.0			
			ROSLYN HEIGHTS	6	3.2			
			Roslyn	3	1.3			
			SEARINGTOWN	3	6.0			
			Searingtown	3	2.3			
			Thomaston	1	2.0			
			WESTBURY	1	6.0			
			WILLISTON PARK	2	1.5			
			WILLISTON PK	1	7.0			
			Westbury	1	0			
			carle place	1	10.0			
			great neck	1	10.0			
			new hyde park	2	2.5			
			port washington	1	2.0			
			roslyn heights	2	2.5			
			williston park	8	1.9			
			williston park	1	2.0			
			Street Light - Mark Out				104	2.9
			Street Light - Misc Problems		MANHASSET	1	2.0	
					NEW HYDE PARK	3	0	
WESTBURY	1	0						
Street Light - Misc Problems				5	0.4			
Street Light - On During Day		ALBERTSON	1	2.0				
		Albertson	1	16.0				
		GARDEN CITY PARK	1	4.0				
		Great Neck	1	9.0				

Town of North Hempstead Service Requests via 311 - by Department

August 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - On During Day	Manhasset	1	12.0	
			Mineola	2	8.5	
			NEW HYDE PARK	1	2.0	
			New Hyde Park	3	4.7	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	15.0	
			Roslyn Heights	2	10.0	
			UNIVERSITY GARDENS	2	0	
		Street Light - On During Day			17	6.5
		Street Light - Pole Problem	EAST WILLISTON	1	3.0	
			GREAT NECK	1	9.0	
			Great Neck	1	5.0	
			MANHASSET	2	0	
			NEW HYDE PARK	1	2.0	
			New Hyde Park	2	3.0	
			North New Hyde Park	2	0	
			carle place	1	0	
			great neck	1	9.0	
			new hyde park	1	23.0	
		Street Light - Pole Problem			13	4.4
Street Light - Riser Transfer	CARLE PLACE	1	0			
Street Light - Riser Transfer			1	0		
Street Lighting District			337	3.0		
Department of Public Works				994	2.2	
Housing Authority	Housing Authority	Housing - Appliance	GREAT NECK	2	1.5	
			MANHASSET	3	0.3	
			NEW CASSEL	1	0	
		Housing - Appliance			6	0.7
		Housing - Electrical	GREAT NECK	1	2.0	
			MANHASSET	1	4.0	
			NEW CASSEL	2	2.0	
			WESTBURY	3	2.3	
		Housing - Electrical			7	2.4
		Housing - High Priority SR	GREAT NECK	1	2.0	
		Housing - High Priority SR			1	2.0
		Housing - Misc Carpentry	WESTBURY	1	1.0	
		Housing - Misc Carpentry			1	1.0
Housing - Misc Construction	WESTBURY	1	2.0			
Housing - Misc Construction			1	2.0		

Town of North Hempstead Service Requests via 311 - by Department

August 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Misc Exterior	NEW CASSEL	1	2.0	
		Housing - Misc Exterior			1	2.0
		Housing - Misc SR	MANHASSET	1	0	
			NEW CASSEL	2	1.0	
			WESTBURY	2	1.0	
		Housing - Misc SR			5	0.8
		Housing - Pest Control	NEW CASSEL	1	1.0	
		Housing - Pest Control			1	1.0
		Housing - Plumbing	GREAT NECK	1	1.0	
			MANHASSET	2	2.0	
			NEW CASSEL	1	1.0	
			WESTBURY	1	0	
		Housing - Plumbing			5	1.2
Housing Authority				28	1.4	
Housing Authority				28	1.4	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		9	0	
		HR - Call Back Request			9	0
		HR - Medical and Insurance Benefits		1	0	
		HR - Medical and Insurance Benefits			1	0
		HR - Misc SR		1	0	
		HR - Misc SR			1	0
		HR - Personnel and Employment		2	0	
		HR - Personnel and Employment			2	0
		HR - Worker's Compensation	NORTH HEMPSTEAD	1	0	
HR - Worker's Compensation			1	0		
Human Resources and Finance				14	0	
Human Resources and Finance				14	0	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	east williston	1	1.0	
			Flower Hill	1	0	
			GREAT NECK	1	7.0	
			MANHASSET	1	0	
			MINEOLA	1	1.0	
			roslyn heights	1	0	
		OIC - From Transfer			6	1.5
		OIC - Inter Municipal SR	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	1	0	
			GREENVALE	2	2.0	
			Great Neck	5	1.8	
Great neck	1		0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days			
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	HERRICKS	1	0			
			JERICO	1	1.0			
			MANHASSET	6	1.7			
			MANORHAVEN	1	2.0			
			MINEOLA	6	1.2			
			Manhasset	2	2.0			
			Mineola	2	8.5			
			NEW CASSEL	1	0			
			NEW HYDE PARK	9	5.6			
			NO NEW HYDE PARK	4	1.5			
			NORTH HEMPSTEAD	2	0			
			New Cassel	1	4.0			
			New Hyde Park	3	1.0			
			PLANDOME HEIGHTS	1	0			
			PORT WASHINGTON	4	3.2			
			Port Washington	1	7.0			
			ROSLYN	1	0			
			ROSLYN ESTATES	1	1.0			
			ROSLYN HEIGHTS	4	0.2			
			Roslyn	1	7.0			
			Roslyn Heights	5	0.4			
			SEARINGTOWN	1	0			
			VALLEY STREAM	2	2.0			
			WESTBURY	2	0			
			WILLISTON PARK	3	3.0			
			Westbury	3	2.3			
			albertson	2	3.5			
			new hyde park	1	0			
			new hydepark	1	3.0			
			port washington	1	0			
			roslyn heights	1	0			
							20	2.2
					OIC - Inter Municipal SR		107	2.1
	Inter Municipal Affairs			113	2.0			
Inter Municipal Affairs				113	2.0			
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		9	0			
		Park - Call Back Request		9	0			
		Park - From Transfer	North New Hyde Park	1	5.0			
		Park - From Transfer		1	5.0			
		Park - General Complaint		15	4.0			
		Park - General Complaint		15	4.0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	GREAT NECK	1	0		
			Great Neck	1	7.0		
			NEW HYDE PARK	4	4.5		
			PORT WASHINGTON	1	1.0		
			WESTBURY	1	4.0		
		Park - Miscellaneous			8	3.8	
		Park - Park Facilities Maintenance		26	3.8		
		Park - Park Facilities Maintenance			26	3.8	
		Park - Park Permit Application Request		31	0.2		
		Park - Park Permit Application Request			31	0.2	
		Park - Service Cancellation		1	0		
		Park - Service Cancellation			1	0	
Parks and Recreation Department				91	2.2		
Parks and Recreation Department				91	2.2		
Planning and Building Department	Board of Zoning Appeals	BZA - Filing for an Appeal	Greenvale	1	0		
		BZA - Filing for an Appeal			1	0	
		BZA - Questions needing Answers		17	0		
		BZA - Questions needing Answers			17	0	
	Board of Zoning Appeals				18	0	
	Building Department	Building Department	Bldg - Abandoned Property	WESTBURY	1	0	
				Bldg - Abandoned Property			1
			Bldg - Application Status	GARDEN CITY PARK	1	0	
				MANHASSET	1	3.0	
				NEW HYDE PARK	1	0	
				NORTH NEW HYDE PARK	1	0	
				PORT WASHINGTON	1	0	
Roslyn Heights				1	0		
Bldg - Application Status			6	0.5			
Bldg - Construction Complaint			ALBERTSON	1	1.0		
			GREAT NECK	1	0		
			Great Neck	1	2.0		
	MANHASSET	2	2.0				
	NEW CASSEL	1	1.0				
	NEW HYDE PARK	1	3.0				
	NORTH NEW HYDE PARK	1	0				
	New Hyde Park	1	0				
	PORT WASHINGTON	1	2.0				
Port Washington	1	19.0					

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Construction Complaint	westbury	1	1.0	
				1	22.0	
		Bldg - Construction Complaint			13	4.2
		Bldg - From Transfer	CARLE PLACE	1	0	
			PORT WASHINGTON	3	1.3	
			ROSLYN HEIGHTS	1	2.0	
			carle place	1	9.0	
				1	2.0	
		Bldg - From Transfer			7	2.4
		Bldg - General Question Needs Answers			115	1.9
		Bldg - General Question Needs Answers			115	1.9
		Bldg - Housing Complaint	CARLE PLACE	1	7.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			Port Washington	1	0	
			Westbury	1	9.0	
		Bldg - Housing Complaint			5	3.2
		Bldg - Illegal Housing	ALBERTSON	1	20.0	
			Albertson	2	0	
			GREENVALE	1	0	
			MINEOLA	1	0	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	1	0	
			New Hyde Park	1	10.0	
			PORT WASHINGTON	2	0.5	
			Port Washington	1	1.0	
			WESTBURY	6	2.8	
			Westbury	1	0	
		Bldg - Illegal Housing			18	2.7
		Bldg - Miscellaneous	GREAT NECK	1	0	
			MINEOLA	1	1.0	
			PORT WASHINGTON	1	17.0	
			Roslyn	1	0	
	1		0			
Bldg - Miscellaneous			5	3.6		
Bldg - Permit Question Needs Answers			28	2.1		
Bldg - Permit Question Needs Answers			28	2.1		
Bldg - Retaining Wall	ALBERTSON	1	0			
	MANHASSET	2	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Retaining Wall	NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
		Bldg - Retaining Wall			5	0
		Bldg - Suspect Work Without a Permit	CARLE PLACE	2	0.5	
			Flower Hill	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	0	
			GREENVALE	2	0.5	
			Great Neck	1	0	
			MANHASSET	2	15.5	
			Manhasset	2	2.0	
			NEW HYDE PARK	2	9.5	
			NORTH HEMPSTEAD	1	0	
			New Hyde Park	7	4.1	
			North New Hyde Park	3	0	
			PORT WASHINGTON	10	2.6	
			ROSLYN	1	2.0	
			ROSLYN HEIGHTS	3	0	
			Roslyn	1	0	
			Roslyn Heights	1	0	
			Searingtown	1	0	
		WESTBURY	1	0		
		Westbury	2	10.5		
		Bldg - Suspect Work Without a Permit			46	2.9
		Bldg - Unable to Reach Inspector	Roslyn Heights	1	1.0	
		Bldg - Unable to Reach Inspector			1	1.0
		Building Department				250
	Planning Department	Planning - Call Back Request		1	0	
			Planning - Call Back Request			1
		Planning - Questions needing Answers	CARLE PLACE	1	0	
			NEW HYDE PARK	1	0	
	Planning - Questions needing Answers			2	0	
	Planning Department				3	0
Planning and Building Department				271	2.1	
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	Albertson	1	2.0	
			CALVERTON	1	3.0	
			CARLE PLACE	3	1.0	
			EAST WILLISTON	2	1.0	
			East Hills	2	1.0	
			GARDEN CITY	1	0	
			GARDEN CITY PARK	2	0	

Town of North Hempstead Service Requests via 311 - by Department

August 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	GREAT NECK	7	0.3		
			Great Neck	2	0		
			HERRICKS	3	0		
			MANHASSET	2	0		
			MINEOLA	3	0.7		
			Mineola	1	0		
			NEW CASSEL	4	0.5		
			NEW HYDE PARK	4	0.8		
			NORTH HEMPSTEAD	1	0		
			NORTH NEW HYDE PARK	4	0.2		
			New Hyde Park	1	0		
			North New Hyde Park	1	0		
			Old Westbury	1	0		
			PORT WASHINGTON	3	0		
			Port Washington	2	0.5		
			Port Washington North	1	0		
			ROOSEVELT	1	1.0		
			ROSLYN HEIGHTS	1	0		
			SYOSSET	1	1.0		
			Thomaston	2	0		
			UNIVERSITY GARDENS	1	3.0		
			WESTBURY	21	0.1		
			Westbury	2	0		
			2	1.0			
		PI - Aging In Place Conference RSVP				83	0.4
		PI - Call Back Request			GREAT NECK	1	2.0
					Great Neck	1	3.0
					HERRICKS	1	6.0
					MINEOLA	1	4.0
					NEW HYDE PARK	7	2.4
					NORTH NEW HYDE PARK	1	0
					North New Hyde Park	1	0
					PORT WASHINGTON	3	0.3
ROSLYN	1				0		
ROSLYN HEIGHTS	2				0		
UNKNOWN	1				0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Call Back Request	Westbury	1	0	
				2	0	
		PI - Call Back Request			23	1.4
		PI - Cancellation	ALBERTSON	1	0	
			Sands Point	1	0	
		PI - Cancellation			2	0
		PI - Caregiver Support	GREAT NECK	GREAT NECK	1	1.0
				GREAT NECK ESTATES	1	0
				GREAT NECK PLAZA	1	0
				PORT WASHINGTON	2	0.5
				Port Washington	1	0
				Port Washington North	2	3.0
		PI - Caregiver Support			8	1.0
		PI - Exercise Program Registration	ALBERTSON	ALBERTSON	1	0
				Albertson	1	0
				BAXTER ESTATES	4	0
				CARLE PLACE	10	0
				EAST HILLS	1	0
				EAST WILLISTON	1	0
				East Hills	3	0
				FLORAL PARK	1	0
				FLOWER HILL	3	0
				Floral Park Centre	2	0
				GARDEN CITY PARK	4	0
				GREAT NECK	6	0
				GREAT NECK PLAZA	2	0
				Garden City Park	10	0
				Great Neck	1	0
				HERRICKS	1	0
				MANHASSET	3	0
				MANORHAVEN	11	0.9
				MINEOLA	10	0
				Manorhaven	2	0
				NEW CASSEL	6	0.2
				NEW HYDE PARK	17	0.2
				NORTH NEW HYDE PARK	32	0.2
		New Hyde Park	1	1.0		
		North Hills	2	0		
		North New Hyde Park	9	0		

Town of North Hempstead Service Requests via 311 - by Department

August 2015

Department Description	Group Description	Type Description	City	Count	Response Days				
Project Independence	Project Independence	PI - Exercise Program Registration	PORT WASHINGTON	20	0.3				
			PORT WASHINGTON NORTH	1	0				
			Port Washington	1	0				
			Port Washington North	6	0				
			ROSLYN	1	0				
			ROSLYN HEIGHTS	8	0.1				
			Roslyn Heights	1	0				
			SANDS POINT	2	0				
			SEARINGTOWN	5	0				
			Sands Point	8	0				
			Searingtown	2	2.0				
			Thomaston	2	0				
			WESTBURY	14	0				
			WILLISTON PARK	5	0				
			Westbury	3	0				
		PI - Exercise Program Registration			223	0.2			
		PI - Financial Assistance	GREAT NECK		3	1.0			
				MINEOLA	1	4.0			
		PI - Financial Assistance			4	1.8			
		PI - Health Chat/Event Registration	PI - Health Chat/Event Registration	PI - Health Chat/Event Registration	CARLE PLACE	1	0		
					EAST WILLISTON	1	0		
					GREAT NECK	2	0		
					GREAT NECK PLAZA	4	0		
					HERRICKS	2	0		
					MINEOLA	2	0		
					NEW CASSEL	2	0		
					NEW HYDE PARK	2	0		
					NORTH NEW HYDE PARK	1	0		
					Thomaston	1	0		
					WESTBURY	6	0		
					Westbury	1	0		
					PI - Health Chat/Event Registration			25	0
					PI - Health and Mental Health	PI - Health and Mental Health	PI - Health and Mental Health	ALBERTSON	9
EAST HILLS	1	0							
GREAT NECK	69	0.3							
GREAT NECK ESTATES	1	0							
GREAT NECK PLAZA	2	0							
Garden City Park	2	0							

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	Great Neck	2	3.0		
			HERRICKS	1	0		
			Lake Success	1	0		
			MANORHAVEN	5	0		
			MINEOLA	4	1.2		
			Manorhaven	1	0		
			NEW HYDE PARK	31	0.3		
			NORTH NEW HYDE PARK	1	0		
			New Hyde Park	8	0.9		
			North New Hyde Park	2	0		
			PORT WASHINGTON	17	0		
			PORT WASHINGTON NORTH	1	0		
			Port Washington	3	0		
			ROSLYN	1	1.0		
			ROSLYN HEIGHTS	5	0		
			Roslyn	5	0		
			THOMASTON	8	0		
			WESTBURY	4	0		
			WILLISTON PARK	2	0.5		
			Williston Park	1	0		
		PI - Health and Mental Health			187	0.3	
		PI - Household Maintenance			ALBERTSON	1	7.0
					HERRICKS	1	0
					MINEOLA	3	0.3
					NEW HYDE PARK	2	0.5
					ROSLYN	1	1.0
		PI - Household Maintenance			8	1.2	
		PI - Membership Registration			ALBERTSON	2	0
					CARLE PLACE	1	0
					Carle Place	1	0
					GARDEN CITY PARK	1	0
					GREAT NECK	4	0
					Great Neck	4	0
Lake Success	1				0		
MANHASSET	1				0		
MINEOLA	4				0		
Mineola	2				0		
NEW CASSEL	5				0		
NEW HYDE PARK	2				0		
NORTH NEW HYDE	1				0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	PARK				
			New Hyde Park	4	0		
			North Hills	1	0		
			Old Westbury	2	0		
			PORT WASHINGTON	11	0		
			Plandome Manor	1	0		
			Port Washington	9	0		
			ROSLYN HEIGHTS	6	0		
			Roslyn	1	0		
			Roslyn Heights	2	0		
			Thomaston	1	0		
			WESTBURY	3	0		
			WILLISTON PARK	2	0		
			Westbury	3	0		
			Williston Park	2	0		
		PI - Membership Registration				77	0
		PI - Miscellaneous			ALBERTSON	1	0
					GARDEN CITY	2	0.5
					GREAT NECK	8	0.6
					Garden City Park	1	0
					Great Neck	1	1.0
					HERRICKS	1	1.0
					Herricks	1	0
					LAKE SUCCESS	1	0
					MINEOLA	5	1.6
					NEW HYDE PARK	1	0
					North New Hyde Park	3	0.3
					Old Westbury	1	0
					PLAINVIEW	1	0
					PORT WASHINGTON	3	1.3
					Port Washington	1	0
					Port washington	1	1.0
					ROSLYN HEIGHTS	3	0.3
					Roslyn	1	0
					THOMASTON	1	0
					WANTAGH	1	0
					WESTBURY	3	0
					Williston Park	1	4.0
					great neck	1	1.0
						3	1.3

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Miscellaneous		46	0.7		
		PI - Support Group Registration	GREAT NECK	1	0		
		PI - Support Group Registration		1	0		
		PI - Taxi Service	floral park	ALBERTSON		37	0
				BAXTER ESTATES		4	0
				CARLE PLACE		15	0
				Carle Place		9	0
				EAST HILLS		7	0
				EAST WILLISTON		1	0
				East Hills		6	0
				East Williston		1	0
				FLORAL PARK		9	0
				FLOWER HILL		6	0
				Flower Hill		1	0
				GARDEN CITY PARK		30	0
				GREAT NECK		394	0.0
				GREAT NECK ESTATES		7	0
				GREAT NECK PLAZA		49	0
				Great Neck		9	0
				Great Neck Estates		1	0
				Great Neck Plaza		4	0
				HERRICKS		5	0
				KINGS POINT		6	0
				LAKE SUCCESS		3	0
				Lake Success		3	0.3
				MANHASSET		111	0
				MANORHAVEN		13	0
				MINEOLA		62	0
				MUNSEY PARK		1	0
				Manhasset		1	0
				Manorhaven		1	0
				NEW CASSEL		19	0
				NEW HYDE PARK		164	0
NORTH HILLS		11	0				
NORTH NEW HYDE PARK		34	0				
New Cassel		4	0				
New Hyde Park		14	0				
North Hills		10	0				
North New Hyde Park		4	0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Taxi Service	OLD WESTBURY	6	0			
			Old Westbury	2	0			
			PLANDOME	2	0			
			PORT WASHINGTON	202	0.0			
			PORT WASHINGTON NORTH	3	0			
			Port Washington	45	0			
			Port Washington North	8	0			
			ROSLYN	62	0			
			ROSLYN HEIGHTS	138	0			
			RUSSELL GARDENS	2	0			
			Roslyn	16	0			
			Roslyn Heights	15	0			
			Russell Gardens	2	0			
			SANDS POINT	1	0			
			SEARINGTOWN	2	0			
			Sands Point	1	0			
			Searingtown	6	0			
			THOMASTON	3	0			
			Thomaston	3	0			
			UNIVERSITY GARDENS	4	0			
			WESTBURY	88	0			
			WILLISTON PARK	55	0			
			Westbury	6	0			
			Williston Park	5	0			
			port washington	3	0			
			roslyn heights	1	0			
				14	0			
			PI - Taxi Service				1,752	0.0
					PI - Taxi Service Cancellation	ALBERTSON	4	0
				FLOWER HILL		1	0	
				GARDEN CITY PARK		4	0	
				GREAT NECK		18	0	
				GREAT NECK ESTATES		2	0	
		GREAT NECK PLAZA	4	0				
		HERRICKS	1	0				
		KINGS POINT	1	0				
		MANHASSET	6	0				
		MANORHAVEN	2	0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	MINEOLA	6	0		
			NEW HYDE PARK	13	0		
			NORTH NEW HYDE PARK	3	0		
			New Hyde Park	1	0		
			Old Westbury	1	0		
			PORT WASHINGTON	10	0		
			PORT WASHINGTON NORTH	1	0		
			Port Washington	4	0		
			ROSLYN	2	0		
			ROSLYN HEIGHTS	4	0		
			Roslyn	1	0		
			Russell Gardens	1	0		
			WESTBURY	4	0		
			WILLISTON PARK	5	0		
			port washington	1	0		
		PI - Taxi Service Cancellation				100	0
		PI - Taxi Service Complaint	GREAT NECK	GREAT NECK	2	0	
				ROSLYN HEIGHTS	1	1.0	
				WESTBURY	1	0	
		PI - Taxi Service Complaint				4	0.2
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	ALBERTSON	1	0	
				GREAT NECK	1	0	
				MINEOLA	1	0	
				NEW HYDE PARK	4	0	
				NORTH NEW HYDE PARK	1	0	
				Old Westbury	1	0	
				PORT WASHINGTON	1	0	
				ROSLYN HEIGHTS	1	1.0	
				Thomaston	3	1.7	
				WILLISTON PARK	2	5.0	
		PI - Transportation/Mobility Mgmt Info				16	1.0
		PI - Volunteer	CARLE PLACE	CARLE PLACE	1	0	
				GREAT NECK	1	0	
Garden City Park	1			0			
Great Neck	1			0			
NEW HYDE PARK	3			0.7			
New Hyde Park	1			0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Volunteer	North New Hyde Park	1	0
			ROSLYN	1	1.0
		PI - Volunteer		10	0.3
	Project Independence			2,569	0.1
Project Independence				2,569	0.1
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	MANHASSET	2	0
			New Hyde Park	1	0
			Old Westbury	1	0
			Roslyn	1	0
			Westbury	1	0
			Tax - Duplicate Bill or Receipt		6
	Receiver of Taxes			6	0
Receiver of Taxes				6	0
Solid Waste Management	Solid Waste Management	SWMA - Call Back		22	1.9
			SWMA - Call Back		22
		SWMA - Carting Complaints	Great Neck	1	0
			New Hyde Park	1	6.0
			PORT WASHINGTON	1	5.0
			ROSLYN HEIGHTS	1	0
		SWMA - Carting Complaints		4	2.8
		SWMA - Container without License / Permit	Carle Place	1	0
			Flower Hill	1	0
			New Hyde Park	1	0
		SWMA - Container without License / Permit		3	0
		SWMA - Garbage Not Picked Up	HERRICKS	1	0
			NORTH HEMPSTEAD	1	3.0
			New Cassel	1	0
			New Hyde Park	2	1.5
	North New Hyde Park		1	0	
PORT WASHINGTON	3		0.7		
ROSLYN HEIGHTS	1		0		
Searingtown	1		0		
Westbury	1		2.0		
SWMA - Garbage Not Picked Up		12	0.8		
SWMA - Request for Public Trash Can	ALBERTSON	1	2.0		
	PORT WASHINGTON	1	1.0		
		1	0		
SWMA - Request for Public Trash Can		3	1.0		
Solid Waste Management			44	1.5	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Compost	GREAT NECK	1	1.0	
			NEW HYDE PARK	1	7.0	
			New Hyde Park	1	2.0	
		SWMA - Compost			3	3.3
		SWMA - Rain Barrel	Albertson	1	1.0	
			CARLE PLACE	1	4.0	
			GREAT NECK	1	1.0	
			New Hyde Park	1	1.0	
			Port Washington	1	4.0	
		SWMA - Rain Barrel			5	2.2
		SWMA - Rain Garden	Roslyn Heights	1	4.0	
		SWMA - Rain Garden			1	4.0
		SWMA - Recycling / STOP Call Back		1	4.0	
		SWMA - Recycling / STOP Call Back			1	4.0
Sustainability Department			10	2.9		
Solid Waste Management				54	1.8	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	WESTBURY	1	0	
		311 - PSEG Power Outage			1	0
		311 - SR Constituent Follow-up		119	0	
		311 - SR Constituent Follow-up			119	0
		311 - Street Repaving Schedule Inquiry	GARDEN CITY PARK	1	0	
			MANHASSET	2	0	
			NEW HYDE PARK	1	0	
			New Hyde Park	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN	1	0	
	ROSLYN HEIGHTS		2	0		
	Roslyn Heights		1	0		
	WESTBURY	1	0			
	311 - Street Repaving Schedule Inquiry			12	0	
	311 Call Center			132	0	
	Supervisor's Office	SupV - ADA Compliance	GREENVALE	1	0	
SupV - ADA Compliance			1	0		
SupV - Airplane		MINEOLA	1	0		
		NEW HYDE PARK	1	0		
		PORT WASHINGTON	4	0		
SupV - Airplane			6	0		
SupV - Employee Complaint	NORTH NEW HYDE PARK	1	0			
	New Hyde Park	1	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	WESTBURY	1	1.0	
				1	3.0	
		SupV - Employee Complaint			4	1.0
		SupV - Helicopter	GREAT NECK	3	0	
			Great Neck	1	0	
			MANHASSET	4	0	
			Manhasset	1	0	
			NEW HYDE PARK	3	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	12	0	
				1	0	
		SupV - Helicopter			26	0
		SupV - Helicopter Nassau		7	0	
		SupV - Helicopter Nassau			7	0
		SupV - Thank You from Constituent	CARLE PLACE	1	0	
			GREAT NECK	4	0	
			Great Neck	1	0	
			MANHASSET	2	1.0	
			NEW HYDE PARK	5	0	
			New Hyde Park	2	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	4	0	
			Port Washington	2	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			Roslyn Heights	1	0	
			WESTBURY	1	0	
				3	0	
			SupV - Thank You from Constituent			29
Supervisor's Office			73	0.1		
Supervisor's Office				205	0.0	
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		171	0	
		Town Clerk - Birth Certificate			171	0
		Town Clerk - Block Party Application		10	0	
		Town Clerk - Block Party Application			10	0
		Town Clerk - Death Certificate		79	0	
		Town Clerk - Death Certificate			79	0
		Town Clerk - Dog License		49	0	
		Town Clerk - Dog License			49	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Domestic Partnership		2	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Filming Permit		5	0
		Town Clerk - Filming Permit		5	0
		Town Clerk - Fishing License		6	0
		Town Clerk - Fishing License		6	0
		Town Clerk - Hunting License		5	0
		Town Clerk - Hunting License		5	0
		Town Clerk - Landscaping License		3	0
		Town Clerk - Landscaping License		3	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Marriage Certificate		23	0
		Town Clerk - Marriage Certificate		23	0
		Town Clerk - Marriage License		52	0
		Town Clerk - Marriage License		52	0
		Town Clerk - Miscellaneous		13	0
		Town Clerk - Miscellaneous		13	0
		Town Clerk - Parking Restrictions Removal Request		6	0
		Town Clerk - Parking Restrictions Removal Request		6	0
		Town Clerk - Peddler License		4	0
		Town Clerk - Peddler License		4	0
		Town Clerk - Sidewalk Sale		1	0
		Town Clerk - Sidewalk Sale		1	0
		Town Clerk - Solid Waste Management License		4	0
		Town Clerk - Solid Waste Management License		4	0
Town Clerk - Taxi and Limousine License		5	0		
Town Clerk - Taxi and Limousine License		5	0		
Town Clerk - Tow Truck License		7	0		
Town Clerk - Tow Truck License		7	0		
	Town Clerk			446	0
Town Clerk				446	0
Summary				5,531	0.9