

Town of North Hempstead Service Requests via 311 - by Community

September 2015

City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
MANHASSET				1	0
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
NEW HYDE PARK				1	5.0
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	13.0
		Street Lighting District		1	13.0
	Department of Public Works			1	13.0
PT WASHINGTON				1	13.0
ROSLYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
ROSLYN HEIGHTS				1	3.0
SEARINGTOWN	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
SEARINGTOWN				1	2.0
WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
WESTBURY				1	0
WILLISTON PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	2.0
		Street Lighting District		3	2.0
	Department of Public Works			3	2.0
WILLISTON PARK				3	2.0
albertson	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	0
		Highway Department		1	0
	Department of Public Works			1	0
albertson				1	0
albertson	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
albertson				1	1.0
floral park	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
		Building Department		1	0
	Planning and Building Department			1	0
floral park				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
glen cove	Community Services	Community Services	CommSvc - Misc SR	1	1.0
		Community Services		1	1.0
	Community Services			1	1.0
glen cove				1	1.0
great neck	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
	Department of Public Works			1	0
great neck				1	0
manhasset	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
manhasset				1	0
manhasset	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Light Out (Single)	1	12.0
			Street Light - Lights Out (Multiple)	2	0
	Street Lighting District		3	4.0	
Department of Public Works			4	3.0	
manhasset				4	3.0
new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
new hyde park				1	0
port washington	Department of Public Safety	Port Washington Parking District	PWPD - Miscellaneous	2	5.5
		Port Washington Parking District		2	5.5
		Department of Public Safety		2	5.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
Project Independence		1	0		
Project Independence			1	0	
port washington				4	2.8
pt washington	Department of Public Works	Street Lighting District	Street Light - Mark Out	4	9.8
			Street Light - Pole Problem	1	0
	Street Lighting District			5	7.8
Department of Public Works			5	7.8	
pt washington				5	7.8

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City	Department Description	Group Description	Type Description	Count	Response Days
roslyn harbor	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
roslyn harbor				1	2.0
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
roslyn heights				1	3.0
searingtown	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	2.3
		Street Lighting District		3	2.3
Department of Public Works			3	2.3	
searingtown				4	1.8
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	11.0
		Street Lighting District		1	11.0
	Department of Public Works			1	11.0
williston park				1	11.0
new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	6.5
		Street Lighting District		2	6.5
	Department of Public Works			2	6.5
new hyde park				2	6.5
ROSYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
ROSYN HEIGHTS				1	2.0
east hills	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
east hills				1	0
ALBERTSON	Community Services	Community Services	CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	10	0
		Community Services		11	0
	Community Services			11	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		2	0
		Cat Shelter	Cat Shelter - Feral Cats	3	0
Cat Shelter		3	0		
Code Enforcement	Code - Court	1	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Safety	Code Enforcement	Code - Fence	1	0	
			Code - Miscellaneous	4	2.8	
			Code - Odor	2	0	
			Code - Overgrown Vegetation	1	0	
		Code Enforcement			9	1.3
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0	
		Parking Enforcement			1	1.0
	Department of Public Safety				15	0.9
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	7.0
				Hwy - Dead Animal Pickup	1	5.0
				Hwy - Grass Cut / Mow	2	4.5
				Hwy - Miscellaneous	5	1.6
				Hwy - Pothole	1	0
				Hwy - Street Drainage / Flooding	1	16.0
				Hwy - Street Sign - New Request	1	0
				Hwy - Street Sign - Repair / Replace	1	4.0
				Hwy - Tree Branch / Debris Pickup	1	0
				Hwy - Tree Fallen - Emergency	1	0
				Hwy - Tree Planting	2	0
				Hwy - Tree Stump Removal	2	0
				Hwy - Tree Trimming / Removal Inspection	7	2.1
		Highway Department			26	2.5
		Street Lighting District		Street Light - Light Out (Single)	4	4.5
				Street Light - Lights Out (Multiple)	1	0
				Street Light - Mark Out	5	3.6
		Street Lighting District			10	3.6
		Department of Public Works				36
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	15.0	
		Inter Municipal Affairs			1	15.0
	Inter Municipal Affairs				1	15.0
	Planning and Building Department	Building Department		Bldg - Suspect Work Without a Permit	2	3.0
				Bldg - Unable to Reach Inspector	1	1.0
		Building Department			3	2.3
	Planning and Building Department				3	2.3
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	12	0.2
				PI - Flu Shot Registration	1	0
PI - Health Chat/Event Registration				3	0	
PI - Health and Mental Health				6	0.2	
PI - Household Maintenance				1	0	
PI - Membership Registration				5	0	
PI - Miscellaneous				2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Project Independence	Project Independence	PI - Taxi Service	21	0	
			PI - Taxi Service Cancellation	1	0	
		Project Independence		52	0.1	
	Project Independence				52	0.1
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0
				SWMA - Garbage Not Picked Up	1	1.0
		Solid Waste Management		2	0.5	
		Sustainability Department	Sustainability Department	SWMA - Compost	2	2.0
		Sustainability Department		2	2.0	
	Solid Waste Management				4	1.2
	Supervisor's Office	311 Call Center	311 Call Center	311 - PSEG Power Outage	1	0
				311 Call Center		1
	Supervisor's Office				1	0
ALBERTSON				123	1.2	
Albertson	Department of Public Safety	Code Enforcement	Code - Court	1	0	
			Code - Garbage	1	0	
		Code Enforcement		2	0	
	Department of Public Safety				2	0
	Department of Public Works	Highway Department	Highway Department	Hwy - Curb Repair	1	0
				Hwy - Miscellaneous	1	9.0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		4	2.2	
	Department of Public Works				4	2.2
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	13.0
				OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		2	6.5	
	Inter Municipal Affairs				2	6.5
	Planning and Building Department	Building Department	Building Department	Bldg - Application Status	1	0
				Bldg - Certificate Status	1	0
				Bldg - Miscellaneous	1	0
		Building Department		3	0	
	Planning and Building Department				3	0
Project Independence	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	4	0	
			PI - Membership Registration	4	0	
	Project Independence		8	0		
Project Independence				8	0	
Albertson				19	1.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
BAXTER ESTATES	Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	1	2.0
		Highway Department		1	2.0
		Street Lighting District	Street Light - Mark Out	2	0
		Street Lighting District		2	0
	Department of Public Works			3	0.7
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0.5
			PI - Taxi Service	5	0
Project Independence			7	0.1	
Project Independence			7	0.1	
BAXTER ESTATES				10	0.3
BOHEMIA	Project Independence	Project Independence	PI - Miscellaneous	1	7.0
		Project Independence		1	7.0
	Project Independence			1	7.0
BOHEMIA				1	7.0
BROOKLYN	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence			1	0
BROOKLYN				1	0
BROOKVILLE	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	12.0
		Inter Municipal Affairs		1	12.0
	Inter Municipal Affairs			1	12.0
BROOKVILLE				1	12.0
Baxter Estates	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	1	4.0
		Port Washington Parking District		1	4.0
	Department of Public Safety			1	4.0
Baxter Estates				1	4.0
CARLE PLACE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	18	0
		Community Services		18	0
		Community Services			18
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	4.0
			Code - Overgrown Vegetation	1	0
			Code - Property Maintenance	1	0
			Code - Signs	3	6.7
	Code Enforcement			6	4.0
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	1.0	
	Parking Enforcement			3	1.0
Department of Public Safety			9	3.0	
Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
		Hwy - Miscellaneous	2	2.5	
		Hwy - Pothole	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	7	5.0	
			Hwy - Street Sweeping / Cleaning	1	1.0	
			Hwy - Tree Branch / Debris Pickup	2	0.5	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	11	0.9	
		Highway Department			28	1.9
		Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	3	5.0	
			Street Light - Mark Out	7	5.7	
			Street Light - Misc Problems	1	0	
		Street Lighting District			12	4.6
		Department of Public Works				40
	Planning and Building Department	Building Department	Bldg - Construction Complaint	2	5.5	
			Bldg - Illegal Housing	1	0	
			Bldg - Miscellaneous	1	4.0	
			Bldg - Unable to Reach Inspector	1	1.0	
		Building Department			5	3.2
	Planning and Building Department				5	3.2
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	1.0	
			PI - Call Back Request	1	0	
			PI - Exercise Program Registration	8	0.1	
			PI - Health Chat/Event Registration	2	0	
			PI - Health and Mental Health	2	3.5	
			PI - Membership Registration	1	0	
			PI - Taxi Service	10	0	
			PI - Taxi Service Cancellation	1	0	
PI - Transportation/Mobility Mgmt Info			1	1.0		
Project Independence			27	0.4		
Project Independence				27	0.4	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0		
		SWMA - Container without License / Permit	2	0		
	Solid Waste Management			3	0	
Solid Waste Management				3	0	
CARLE PLACE				102	1.6	
Carle Place	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services			1	0
	Community Services				1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
Animal Shelter			1	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Carle Place	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter		2	0	
		Code Enforcement	Code - Overgrown Vegetation	1	0	
			Code - Signs	1	1.0	
		Code Enforcement		2	0.5	
	Department of Public Safety				5	0.4
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department		2	0	
		Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	4	8.5	
			Street Light - Mark Out	1	5.0	
			Street Light - Misc Problems	1	21.0	
		Street Lighting District		7	8.6	
	Department of Public Works				9	6.7
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	2.0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	13	0	
			PI - Taxi Service Cancellation	1	0	
			Project Independence		16	0.1
	Project Independence				16	0.1
Carle Place				31	2.1	
DEER PARK	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
		Community Services		1	1.0	
	Community Services				1	1.0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	7.0	
			Parks and Recreation Department		1	7.0
Parks and Recreation Department				1	7.0	
DEER PARK				2	4.0	
EAST HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0	
		Inter Municipal Affairs		2	0	
	Inter Municipal Affairs				2	0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0	
			PI - Health and Mental Health	1	0	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	23	0	
	Project Independence		29	0		
Project Independence				29	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST HILLS	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
EAST HILLS				32	0
EAST MEADOW	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	14.0
		Inter Municipal Affairs		1	14.0
	Inter Municipal Affairs			1	14.0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
		Project Independence		1	0
Project Independence			1	0	
EAST MEADOW				2	7.0
EAST WILLISTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		2	0
	Department of Public Safety			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	6.5
		Inter Municipal Affairs		2	6.5
	Inter Municipal Affairs			2	6.5
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
PI - Exercise Program Registration			2	0.5	
PI - Household Maintenance			2	1.5	
PI - Membership Registration			1	0	
PI - Taxi Service			1	0	
Project Independence			7	0.6	
Project Independence			7	0.6	
EAST WILLISTON				12	1.4
ELMONT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	0
		Animal Shelter		2	0
	Department of Public Safety			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
Inter Municipal Affairs		1	0		
Inter Municipal Affairs			1	0	
ELMONT				3	0
East Hills	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days
East Hills	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Membership Registration	1	0
			PI - Taxi Service	20	0
	Project Independence			22	0
	Project Independence			22	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
Supervisor's Office			1	0	
East Hills				24	0.0
East Williston	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Taxi Service	5	0
Project Independence			7	0	
Project Independence			7	0	
East Williston				8	0
FLORAL PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	4	0
			PI - Call Back Request	1	1.0
			PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	3	0
			PI - Membership Registration	1	0
PI - Miscellaneous			1	0	
PI - Taxi Service			6	0	
PI - Taxi Service Cancellation			1	0	
Project Independence			18	0.1	
Project Independence			18	0.1	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
	Supervisor's Office		1	0	
Supervisor's Office			1	0	
FLORAL PARK				22	0.1

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FLORAL PARK CEN	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	4.7
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		4	3.5
		Street Lighting District	Street Light - Light Out (Single)	1	14.0
		Street Lighting District		1	14.0
	Department of Public Works			5	5.6
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
		Building Department		1	0
	Planning and Building Department			1	0
	FLORAL PARK CEN				6
FLORAL PARK CENTRE	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - After Hours/Weekend Construction	2	2.0
			Code - Miscellaneous	1	0
			Code - Noise	3	1.3
			Code - Sidewalk Obstruction	3	2.3
		Code Enforcement		9	1.7
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0	
	Parking Enforcement		1	2.0	
	Department of Public Safety			11	1.5
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	2	2.5
		Highway Department		2	2.5
	Department of Public Works			2	2.5
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
Building Department		1	0		
Planning and Building Department			1	0	
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0	
	Project Independence		1	0	
Project Independence			1	0	
FLORAL PARK CENTRE				15	1.5
FLOWER HILL	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
		Code Enforcement	Code - Miscellaneous	1	0
		Code Enforcement		1	0
	Department of Public Safety			2	0.5
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	14.0
		Inter Municipal Affairs		2	14.0
Inter Municipal Affairs			2	14.0	

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FLOWER HILL	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	3	2.0
			PI - Call Back Request	1	1.0
			PI - Household Maintenance	1	0
			PI - Taxi Service	18	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			24	0.3
Project Independence			24	0.3	
FLOWER HILL				29	1.3
FRANKLIN SQUARE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	0
		Animal Shelter		2	0
	Department of Public Safety			2	0
FRANKLIN SQUARE				2	0
Floral Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1
PI - Membership Registration				2	0
Project Independence			3	0	
Project Independence			3	0	
Floral Park				6	0
Floral Park Centre	Department of Public Safety	Code Enforcement	Code - Noise	2	0.5
		Code Enforcement		2	0.5
	Department of Public Safety			2	0.5
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
	Department of Public Works			1	0
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0	
	Building Department		1	0	
Planning and Building Department			1	0	
Floral Park Centre				4	0.2
Flower Hill	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
Flower Hill	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter		1	1.0	
	Department of Public Safety			1	1.0	
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	8.0	
		Street Lighting District		1	8.0	
	Department of Public Works			1	8.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	9.0	
		Inter Municipal Affairs		2	9.0	
	Inter Municipal Affairs			2	9.0	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	2	0.5	
			PI - Miscellaneous	1	1.0	
			PI - Taxi Service	5	0	
		Project Independence		8	0.2	
	Project Independence			8	0.2	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0		
	Solid Waste Management		1	0		
Solid Waste Management			1	0		
Flower Hill				14	2.1	
GARDEN CITY	Project Independence	Project Independence	PI - Miscellaneous	1	0	
			PI - Taxi Service	2	0	
		Project Independence		3	0	
	Project Independence			3	0	
GARDEN CITY				3	0	
GARDEN CITY PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0	
		Adminstrative Services		1	0	
	Adminstrative Services			1	0	
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	19	0	
	Community Services		21	0.0		
	Community Services			21	0.0	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	0
			Cat Shelter		2	0
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	5.0
Code - Commercial Vehicle stored on Residential Property				1	1.0	
Code - Court				2	0	
Code - Fence				3	3.7	
Code - Garbage				3	2.0	
Code - Graffiti				1	7.0	
Code - Miscellaneous	10	3.5				

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Noise	1	25.0	
			Code - Odor	1	2.0	
			Code - Overgrown Vegetation	1	7.0	
			Code - Property Maintenance	7	3.6	
			Code - Signs	1	0	
			Code - Smoke	1	2.0	
			Code - Storage and Display	2	3.5	
			Code - Unlawful Property Use	6	4.2	
			Code - Water Flow / Accumulation	1	3.0	
		Code Enforcement			42	3.8
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.0	
	Parking Enforcement			2	1.0	
	Department of Public Safety				46	3.5
	Department of Public Works	Highway Department		Hwy - Bee's Nest Removal	1	2.0
				Hwy - Curb Repair	1	0
				Hwy - Grass Cut / Mow	1	0
				Hwy - Miscellaneous	1	0
				Hwy - Street Painting	1	2.0
				Hwy - Street Sign - Repair / Replace	1	6.0
				Hwy - Tree Branch / Debris Pickup	2	1.5
				Hwy - Tree Planting	1	0
				Hwy - Tree Stump Removal	2	0
		Hwy - Tree Trimming / Removal Inspection	5	3.6		
		Highway Department			16	1.9
		Street Lighting District		Street Light - Cycles On / Off	3	6.0
				Street Light - Light Out (Single)	2	0
				Street Light - Mark Out	5	4.4
Street Lighting District			10	4.0		
Department of Public Works				26	2.7	
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	14.0	
			OIC - Inter Municipal SR	5	11.4	
	Inter Municipal Affairs			6	11.8	
Inter Municipal Affairs				6	11.8	
Planning and Building Department	Building Department		Bldg - Construction Complaint	2	5.5	
			Bldg - Illegal Housing	5	1.8	
			Bldg - Suspect Work Without a Permit	2	2.0	
	Building Department			9	2.7	
Planning and Building Department				9	2.7	
Project Independence	Project Independence		PI - Aging In Place Conference RSVP	11	0.5	
			PI - Call Back Request	2	0	
			PI - Cancellation	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Project Independence	Project Independence	PI - Caregiver Support	1	0	
			PI - Exercise Program Registration	9	0.1	
			PI - Flu Shot Registration	2	0	
			PI - Health Chat/Event Registration	2	0	
			PI - Health and Mental Health	6	0	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	1	0	
			PI - Support Group Registration	1	2.0	
			PI - Taxi Service	101	0	
			PI - Taxi Service Cancellation	8	0	
	Project Independence			149	0.1	
	Project Independence			149	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
			Solid Waste Management			1
	Solid Waste Management			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
			SupV - Thank You from Constituent	2	0	
			Supervisor's Office			3
	Supervisor's Office			3	0	
GARDEN CITY PARK				262	1.3	
GREAT NECK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	6	0	
			Community Services			6
	Community Services			6	0	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	3	0
				Cat Shelter		
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	2	2.0
				Code - Commercial Vehicle stored on Residential Property	1	5.0
				Code - Dumpster	1	4.0
				Code - Fence	1	0
				Code - Liquid Discharge Into Street	1	3.0
				Code - Miscellaneous	1	28.0
				Code - Noise	2	1.0
				Code - Odor	1	0
				Code - Overgrown Vegetation	1	5.0
				Code - Property Maintenance	2	6.0
				Code - Signs	1	5.0
				Code - Tree Removal	1	5.0
	Code - Unlawful Property Use	1	9.0			
	Code Enforcement			16	5.1	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - From Transfer	1	6.0	
			Prkg Enfrc - Parking Violations Complaint	1	5.0	
		Parking Enforcement		2	5.5	
	Department of Public Safety				21	4.4
	Department of Public Works	Highway Department		Hwy - From Transfer	1	0
				Hwy - Miscellaneous	1	6.0
				Hwy - Pothole	1	5.0
				Hwy - Pothole Filled Without Request	2	0
				Hwy - Street Painting	2	0
				Hwy - Street Sign - Repair / Replace	2	8.5
				Hwy - Street Sweeping / Cleaning	1	13.0
				Hwy - Tree Branch / Debris Pickup	2	2.0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	9	1.6
		Highway Department		22	2.7	
		Street Lighting District		Street Light - Cycles On / Off	4	3.5
				Street Light - Light Out (Single)	5	9.6
				Street Light - Mark Out	2	1.0
	Street Light - Pole Problem			3	3.3	
	Street Lighting District		14	5.3		
	Department of Public Works				36	3.7
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	0
				OIC - Inter Municipal SR	2	6.5
		Inter Municipal Affairs		3	4.3	
	Inter Municipal Affairs				3	4.3
	Planning and Building Department	Building Department		Bldg - Application Status	1	3.0
				Bldg - From Transfer	2	0
				Bldg - Illegal Housing	1	0
				Bldg - Miscellaneous	2	3.0
		Building Department		6	1.5	
	Planning and Building Department				6	1.5
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	9	0.1
				PI - Call Back Request	3	0
PI - Exercise Program Registration				4	0.2	
PI - Flu Shot Registration				3	0	
PI - Health Chat/Event Registration				2	0	
PI - Health and Mental Health				6	0.2	
PI - Household Maintenance				1	16.0	
PI - Membership Registration				3	0	
PI - Miscellaneous				1	0	
PI - Taxi Service				224	0.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Project Independence	Project Independence	PI - Taxi Service Cancellation	22	0
			PI - Taxi Service Complaint	1	1.0
			PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence			281	0.1
	Project Independence			281	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0
			Solid Waste Management	1	1.0
	Solid Waste Management			1	1.0
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
			311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		2	0
		Supervisor's Office	SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		2	0
	Supervisor's Office			4	0
GREAT NECK				358	0.8
GREAT NECK ESTATES	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Mark Out	1	4.0
	Street Lighting District		1	4.0	
	Department of Public Works			2	2.0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	2	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	8	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			12	0.1
Project Independence			12	0.1	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0	
		Solid Waste Management	1	2.0	
Solid Waste Management			1	2.0	
GREAT NECK ESTATES				15	0.5
GREAT NECK PLAZA	Department of Public Works	Street Lighting District	Street Light - Cable Break	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	2	0
	Inter Municipal Affairs		3	0	
	Inter Municipal Affairs			3	0
Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0	
		Building Department		1	0
Planning and Building Department			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK PLAZA	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	10	0.3
			PI - Call Back Request	6	0.8
			PI - Cancellation	1	0
			PI - Health Chat/Event Registration	8	0
			PI - Health and Mental Health	2	0.5
			PI - Membership Registration	7	0
			PI - Miscellaneous	4	0
			PI - Taxi Service	129	0.1
			PI - Taxi Service Cancellation	21	0
			PI - Taxi Service Complaint	6	0.3
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			195	0.1
	Project Independence			195	0.1
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
Supervisor's Office		1	0		
Supervisor's Office			1	0	
GREAT NECK PLAZA				201	0.1
GREENVALE	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	2	4.0
			Code - Garbage	1	3.0
			Code - Miscellaneous	1	0
		Code Enforcement			4
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	10.0
	Parking Enforcement			1	10.0
	Department of Public Safety			5	4.2
	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
			Hwy - Street Sign - Repair / Replace	1	5.0
		Highway Department		2	4.0
		Street Lighting District	Street Light - From Transfer	1	0
Street Lighting District			1	0	
Department of Public Works			3	2.7	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	14.0	
	Inter Municipal Affairs		1	14.0	
Inter Municipal Affairs			1	14.0	
GREENVALE				9	4.8
Garden City Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Sign	1	8.0
Animal Shelter		1	8.0		
	Code Enforcement	Code - Miscellaneous	1	7.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Garden City Park	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	3.0	
			Code - Overgrown Vegetation	2	12.0	
			Code - Property Maintenance	1	0	
			Code - Storage and Display	2	7.0	
		Code Enforcement			7	6.9
	Department of Public Safety				8	7.0
	Department of Public Works	Highway Department		Hwy - Animal Sign - New Request	1	0
				Hwy - Tree Branch / Debris Pickup	1	2.0
				Hwy - Tree Trimming / Removal Inspection	3	0
		Highway Department			5	0.4
		Street Lighting District		Street Light - Cycles On / Off	2	0
				Street Light - Light Out (Single)	1	0
				Street Light - Mark Out	1	0
				Street Light - Misc Problems	1	1.0
		Street Lighting District			5	0.2
		Department of Public Works				10
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	15.0	
		Inter Municipal Affairs		1	15.0	
	Inter Municipal Affairs				1	15.0
	Planning and Building Department	Building Department		Bldg - Application Status	2	0
				Bldg - Suspect Work Without a Permit	1	0
		Building Department			3	0
	Planning and Building Department				3	0
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	2	0.5
				PI - Cancellation	1	0
				PI - Exercise Program Registration	3	0
				PI - Flu Shot Registration	1	0
				PI - Household Maintenance	2	0
				PI - Taxi Service	1	0
		Project Independence			10	0.1
	Project Independence				10	0.1
	Solid Waste Management	Solid Waste Management		SWMA - Container without License / Permit	1	2.0
				Solid Waste Management		1
	Solid Waste Management				1	2.0
Garden City Park				34	2.3	
Garden City Park	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0	
		Parking Enforcement		1	1.0	
	Department of Public Safety				1	1.0
Garden City Park				1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Great Neck	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
		Cat Shelter	Cat Shelter - Feral Cats	1	4.0
		Cat Shelter		1	4.0
		Code Enforcement	Code - Court	1	0
			Code - Noise	1	12.0
			Code - Odor	1	6.0
			Code - Water Flow / Accumulation	2	0
		Code Enforcement		5	3.6
		Department of Public Safety			7
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	0
			Hwy - Curb Repair	1	0
			Hwy - Dead Animal Pickup	1	1.0
			Hwy - Tree Trimming / Removal Inspection	5	1.8
		Highway Department		8	1.2
		Street Lighting District	Street Light - Light Out (Single)	5	3.2
		Street Lighting District		5	3.2
	Department of Public Works			13	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs		2	0
	Inter Municipal Affairs			2	0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	2	3.0
		Building Department		2	3.0
	Planning and Building Department			2	3.0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
			PI - Call Back Request	1	0
			PI - Health Chat/Event Registration	1	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	1	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		8	0
	Project Independence			8	0
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
311 Call Center		1	0		
Supervisor's Office			1	0	
Great Neck				33	1.6
Great Neck Estates	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		2	0
	Department of Public Safety			2	0

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City	Department Description	Group Description	Type Description	Count	Response Days
Great Neck Estates	Planning and Building Department	Building Department	Bldg - Miscellaneous	1	0
		Building Department		1	0
	Planning and Building Department			1	0
	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
			PI - Membership Registration	1	0
			PI - Taxi Service	3	0.3
			PI - Taxi Service Cancellation	3	0
			Project Independence		8
	Project Independence			8	0.2
	Great Neck Estates				11
Great Neck Plaza	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	13.5
			OIC - Inter Municipal SR	1	13.0
			Inter Municipal Affairs		3
	Inter Municipal Affairs			3	13.3
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	2.0
			PI - Health Chat/Event Registration	1	0
			PI - Membership Registration	1	0
PI - Miscellaneous			1	3.0	
PI - Taxi Service			8	0	
PI - Taxi Service Complaint			1	0	
Project Independence		13	0.4		
Project Independence			13	0.4	
Great Neck Plaza				17	2.6
Greenvale	Department of Public Safety	Code Enforcement	Code - Fence	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Pothole	1	7.0
		Highway Department		1	7.0
	Department of Public Works			1	7.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs			1	3.0
	Planning and Building Department	Planning Department	Planning - Questions needing Answers	1	5.0
Planning Department		1	5.0		
Planning and Building Department			1	5.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Greenvale	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
			PI - Membership Registration	1	0	
	Project Independence			2	0	
	Project Independence			2	0	
Greenvale				6	2.5	
HERRICKS	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	10.0	
		Adminstrative Services		1	10.0	
	Adminstrative Services			1	10.0	
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Seasonal Programs Registration	9	0	
	Community Services			10	0	
	Community Services			10	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Defecation	3	4.0
			Animal Shelter		3	4.0
		Code Enforcement	Code Enforcement	Code - Court	1	0
			Code - Property Maintenance	1	19.0	
	Code Enforcement			2	9.5	
	Department of Public Safety			5	6.2	
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	8.0
				Hwy - Miscellaneous	1	0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	4	3.0
		Highway Department			7	2.9
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	2	1.0
				Street Light - Light Out (Single)	4	5.8
				Street Light - Lights Out (Multiple)	2	0
				Street Light - Mark Out	3	3.3
Street Lighting District			11	3.2		
Department of Public Works			18	3.1		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	12.0		
		OIC - Inter Municipal SR	2	7.0		
Inter Municipal Affairs			3	8.7		
Inter Municipal Affairs			3	8.7		
Planning and Building Department	Building Department	Bldg - Application Status	1	7.0		
		Bldg - Illegal Housing	1	0		
		Bldg - Suspect Work Without a Permit	1	0		
Building Department			3	2.3		
Planning and Building Department			3	2.3		
Project Independence	Project Independence	PI - Call Back Request	1	3.0		
		PI - Exercise Program Registration	4	0		
		PI - Flu Shot Registration	2	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
			PI - Health and Mental Health	4	1.0	
			PI - Household Maintenance	1	0	
			PI - Miscellaneous	1	1.0	
			PI - Taxi Service	25	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence			40	0.2	
	Project Independence			40	0.2	
	Supervisor's Office	311 Call Center	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
				311 Call Center		
		Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
				Supervisor's Office		
	Supervisor's Office			2	0	
	HERRICKS				82	1.7
Herricks	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
			Community Services			1
		Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Defecation	1	7.0
				Animal Shelter		
		Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	2	0
				Code - Sidewalk Obstruction	1	11.0
	Code Enforcement			3	3.7	
	Department of Public Safety			4	4.5	
	Department of Public Works	Highway Department	Highway Department	Hwy - Curb Repair	1	0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department			2	0
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	5.0
	Street Lighting District			1	5.0	
	Department of Public Works			3	1.7	
	Planning and Building Department	Building Department	Building Department	Bldg - Suspect Work Without a Permit	3	3.3
				Building Department		
	Planning and Building Department			3	3.3	
	Project Independence	Project Independence	Project Independence	PI - Exercise Program Registration	2	0
PI - Health Chat/Event Registration				1	0	
PI - Membership Registration				1	0	
Project Independence				4	0	
Project Independence			4	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
Herricks	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0
		Solid Waste Management		1	0
	Solid Waste Management			1	0
Herricks				16	2.1
Hicksville	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
Hicksville				1	0
KENSINGTON	Project Independence	Project Independence	PI - Taxi Service	3	0
		Project Independence		3	0
	Project Independence			3	0
KENSINGTON				3	0
KINGS POINT	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	6.0
			Street Light - Lights Out (Multiple)	6	7.0
		Street Lighting District		7	6.9
	Department of Public Works			7	6.9
	Project Independence	Project Independence	PI - Taxi Service	15	0
			PI - Taxi Service Complaint	1	0
	Project Independence			16	0
Project Independence			16	0	
KINGS POINT				23	2.1
Kensington	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
Kensington				1	0
Kings Point	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	2	0
			PI - Household Maintenance	1	0
	Project Independence		3	0	
	Project Independence			3	0
Kings Point				3	0
LAKE SUCCESS	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Financial Assistance	1	2.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	6	0
	Project Independence		10	0.4	
Project Independence			10	0.4	
LAKE SUCCESS				10	0.4

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City	Department Description	Group Description	Type Description	Count	Response Days	
LEXINGTON	Project Independence	Project Independence	PI - Miscellaneous	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
LEXINGTON				1	0	
Lake Success	Project Independence	Project Independence	PI - Taxi Service	15	0	
			PI - Taxi Service Cancellation	3	0	
	Project Independence		18	0		
	Project Independence		18	0		
Lake Success				18	0	
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	6.0	
		Adminstrative Services		1	6.0	
	Adminstrative Services		1	6.0		
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0	
		Community Services		4	0	
	Community Services		4	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	1.0
				Animal Sh - Misc	1	0
		Animal Shelter		2	0.5	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code Enforcement	Code - Fence	3	2.3
				Code - Garbage	1	0
				Code - Graffiti	1	0
				Code - Lights	1	0
				Code - Litter	1	0
				Code - Miscellaneous	2	0
	Code - Noise			1	0	
	Code - Overgrown Vegetation			2	2.0	
	Code - Property Maintenance			2	2.0	
	Code - Signs			1	0	
	Code - Smoke	1	0			
	Code Enforcement		16	0.9		
Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	8	2.2			
Parking Enforcement		8	2.2			
Department of Public Safety				27	1.3	
Department of Public Works	Highway Department	Hwy - Curb Repair	1	7.0		
		Hwy - Dead Animal Pickup	1	4.0		
		Hwy - Grass Cut / Mow	4	10.5		
		Hwy - Manhole Repair	1	6.0		
		Hwy - Miscellaneous	7	7.9		
		Hwy - Pothole	2	2.5		

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0	
			Hwy - Street Drainage / Flooding	3	7.3	
			Hwy - Street Painting	2	0	
			Hwy - Street Repaving Project	1	0	
			Hwy - Street Sign - Repair / Replace	11	1.3	
			Hwy - Street Sweeping / Cleaning	2	4.0	
			Hwy - Tree Branch / Debris Pickup	3	0.7	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	2	0.5	
			Hwy - Tree Trimming / Removal Inspection	15	2.3	
		Highway Department			57	3.5
		Street Lighting District	Street Light - Cycles On / Off	2	5.0	
			Street Light - Light Out (Single)	7	3.0	
			Street Light - Lights Out (Multiple)	1	15.0	
			Street Light - Mark Out	8	5.1	
			Street Light - Misc Problems	1	10.0	
		Street Lighting District			19	5.1
		Department of Public Works			76	3.9
		Housing Authority	Housing Authority	Housing - Appliance	2	1.0
	Housing - Electrical			2	1.0	
	Housing - Misc Exterior			1	0	
	Housing - Misc SR			3	2.0	
	Housing - Pest Control			3	3.3	
	Housing - Plumbing			4	3.2	
	Housing Authority			15	2.2	
	Housing Authority			15	2.2	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	2.4	
		Inter Municipal Affairs		5	2.4	
	Inter Municipal Affairs			5	2.4	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0	
			Bldg - From Transfer	1	0	
Bldg - Retaining Wall			1	3.0		
Bldg - Suspect Work Without a Permit			6	2.8		
Building Department			9	2.2		
Planning and Building Department			9	2.2		
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	5	0.6		
		PI - Call Back Request	2	2.5		
		PI - Exercise Program Registration	4	0		
		PI - Health Chat/Event Registration	1	0		
		PI - Health and Mental Health	4	0		
		PI - Household Maintenance	1	7.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Miscellaneous	2	0.5
			PI - Taxi Service	76	0
			PI - Taxi Service Cancellation	6	0
	Project Independence			104	0.2
	Project Independence			104	0.2
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
		Solid Waste Management		1	1.0
	Solid Waste Management			1	1.0
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	3	0
		Supervisor's Office		3	0
	Supervisor's Office			3	0
MANHASSET				245	1.7
MANHASSET HILLS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
		Building Department		1	0
Planning and Building Department			1	0	
MANHASSET HILLS				2	0
MANORHAVEN	Community Services	Community Services	CommSvc - Misc SR	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	14.0
		Inter Municipal Affairs		1	14.0
	Inter Municipal Affairs			1	14.0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
			PI - Call Back Request	4	1.0
			PI - Exercise Program Registration	5	0
			PI - Financial Assistance	1	0
PI - Flu Shot Registration			3	0	
PI - Health and Mental Health			8	0	
PI - Household Maintenance			1	1.0	
PI - Membership Registration			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANORHAVEN	Project Independence	Project Independence	PI - Taxi Service	39	0.0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence		64	0.1		
	Project Independence		64	0.1		
MANORHAVEN				67	0.3	
MINEOLA	Community Services	Community Services	CommSvc - Bus Booking for Group	1	4.0	
			CommSvc - Bus Pickup Schedule	4	0.2	
			CommSvc - Misc SR	1	0	
			CommSvc - Seasonal Programs Registration	18	0	
	Community Services		24	0.2		
	Community Services		24	0.2		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	11.0
				Animal Shelter	1	11.0
		Code Enforcement	Code - Sidewalk Obstruction	1	0	
	Code Enforcement		1	0		
	Department of Public Safety		2	5.5		
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	11.7
				Inter Municipal Affairs	3	11.7
	Inter Municipal Affairs		3	11.7		
	Project Independence	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	15	0.2
				PI - Call Back Request	2	0.5
				PI - Cancellation	2	0
				PI - Exercise Program Registration	9	0
				PI - Flu Shot Registration	1	0
				PI - Health Chat/Event Registration	1	0
				PI - Health and Mental Health	2	3.5
				PI - Household Maintenance	1	0
				PI - Membership Registration	8	0
PI - Miscellaneous				1	0	
PI - Taxi Service				49	0.1	
PI - Taxi Service Cancellation				2	0	
Project Independence				93	0.2	
Project Independence		93	0.2			
Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
			Receiver of Taxes	1	0	
Receiver of Taxes		1	0			
MINEOLA				123	0.5	
MUNSEY PARK	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
				Inter Municipal Affairs	1	1.0
Inter Municipal Affairs		1	1.0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
MUNSEY PARK	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
MUNSEY PARK				2	0.5	
Manhasset	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	0	
		Animal Shelter		1	0	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Garbage		1	2.0
			Code - Miscellaneous		1	0
			Code - Overgrown Vegetation		1	0
	Code Enforcement			3	0.7	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		1	3.0	
	Parking Enforcement			1	3.0	
	Department of Public Safety				6	0.8
	Department of Public Works	Highway Department	Hwy - Pothole		2	3.5
					1	0
			Hwy - Street Sign - Repair / Replace		1	0
					1	2.0
			Hwy - Tree Branch / Debris Pickup		1	0
					2	0.5
		Highway Department			8	1.2
		Street Lighting District	Street Light - Light Out (Single)		1	0
			Street Light - Mark Out		2	3.5
		Street Lighting District			3	2.3
	Department of Public Works				11	1.5
	Planning and Building Department	Building Department	Bldg - Illegal Housing		1	23.0
Building Department			1	23.0		
Planning and Building Department				1	23.0	
Project Independence	Project Independence	PI - Aging In Place Conference RSVP		1	0	
				1	2.0	
		PI - Miscellaneous		1	0	
				2	0	
	Project Independence			5	0.4	
Project Independence			5	0.4		
Manhasset				23	2.0	
Manorhaven	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
		Parks and Recreation Department		1	0	
	Parks and Recreation Department			1	0	
Project Independence	Project Independence	PI - Exercise Program Registration		3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Manorhaven	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Taxi Service	13	0	
			PI - Taxi Service Cancellation	1	0	
		Project Independence		18	0	
	Project Independence		18	0		
Manorhaven				19	0	
Mineola	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0	
		Community Services		4	0	
	Community Services		4	0		
	Department of Public Safety	Animal Shelter		Animal Sh - Barking Dog	1	10.0
				Animal Sh - Found Animal	1	0
				Animal Sh - Lost Animal	1	1.0
				Animal Sh - Misc	1	0
		Animal Shelter		4	2.8	
	Cat Shelter	Cat Shelter - Feral Cats	1	0		
	Cat Shelter		1	0		
	Department of Public Safety		5	2.2		
	Department of Public Works	Highway Department		Hwy - Miscellaneous	1	1.0
				Highway Department		1
		Street Lighting District		Street Light - Fixture Problem	1	2.0
				Street Light - Mark Out	1	2.0
	Street Lighting District		2	2.0		
	Department of Public Works		3	1.7		
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	0
				OIC - Inter Municipal SR	1	13.0
		Inter Municipal Affairs		2	6.5	
	Inter Municipal Affairs		2	6.5		
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	5	0.2
				PI - Call Back Request	2	0.5
PI - Exercise Program Registration				1	0	
PI - Health Chat/Event Registration				1	0	
PI - Health and Mental Health				3	2.0	
PI - Membership Registration				9	0	
PI - Taxi Service				4	0	
PI - Taxi Service Cancellation				2	0	
Project Independence		27	0.3			
Project Independence		27	0.3			
Mineola				41	0.9	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Munsey Park	Community Services	Community Services	CommSvc - Misc SR	1	4.0	
			CommSvc - Seasonal Programs Registration	1	0	
	Community Services			2	2.0	
	Community Services			2	2.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal		1	1.0
			Animal Shelter		1	1.0
	Department of Public Safety			1	1.0	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP		2	0
			PI - Membership Registration		2	0
			Project Independence		4	0
	Project Independence			4	0	
	Munsey Park				7	0.7
NEW CASSEL	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0	
			Community Services		4	0
	Community Services			4	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog		2	0
			Animal Sh - Found Animal		2	0.5
			Animal Sh - Lost Animal		2	0
			Animal Sh - Menacing or Harrassing Dog		1	0
			Animal Sh - Misc		2	0.5
			Animal Sh - Unleashed - Stray Dog		1	0
			Animal Shelter		10	0.2
	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)		1	20.0	
		Code - Boat		1	6.0	
		Code - Commercial Vehicle stored on Residential Property		1	18.0	
		Code - Court		5	0	
		Code - Fence		2	0.5	
		Code - From Transfer		1	0	
		Code - Garbage		3	6.0	
		Code - Liquid Discharge Into Street		1	3.0	
		Code - Miscellaneous		4	6.0	
		Code - No Plates / Inoperable Vehicle		3	4.3	
		Code - Odor		1	0	
		Code - Overgrown Vegetation		8	7.9	
		Code - Property Maintenance		4	7.5	
Code Enforcement		35	5.6			
Parking Enforcement		Prkg Enfrc - Commercial Parking		1	3.0	
	Prkg Enfrc - Parking Violations Complaint		1	1.0		
Parking Enforcement			2	2.0		
Department of Public Safety				47	4.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0	
			Hwy - Curb Repair	1	0	
			Hwy - Dead Animal Pickup	1	0	
			Hwy - Manhole Repair	1	7.0	
			Hwy - Miscellaneous	1	0	
			Hwy - Pothole	2	3.5	
			Hwy - Street Sign - Repair / Replace	2	6.0	
			Hwy - Street Sweeping / Cleaning	1	6.0	
			Hwy - Tree Branch / Debris Pickup	1	2.0	
			Hwy - Tree Planting	1	5.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			13	3.0
		Street Lighting District	Street Light - Cycles On / Off	2	10.5	
				Street Light - Fixture Problem	1	7.0
	Street Light - Light Out (Single)			5	5.0	
	Street Light - Lights Out (Multiple)			1	6.0	
	Street Light - Mark Out			1	11.0	
	Street Light - On During Day			1	0	
	Street Lighting District			11	6.4	
	Department of Public Works				24	4.5
	Housing Authority	Housing Authority	Housing - Appliance	2	2.0	
			Housing - Electrical	4	2.0	
			Housing - High Priority SR	1	3.0	
			Housing - Misc SR	6	1.7	
			Housing - Pest Control	1	1.0	
			Housing - Plumbing	2	11.0	
	Housing Authority			16	3.0	
	Housing Authority				16	3.0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
			Parks and Recreation Department			1
	Parks and Recreation Department				1	0
	Planning and Building Department	Building Department	Bldg - Illegal Housing	9	1.9	
			Bldg - Suspect Work Without a Permit	1	0	
Building Department			10	1.7		
Planning and Building Department				10	1.7	
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	18	0.4		
		PI - Call Back Request	1	1.0		
		PI - Cancellation	1	0		
		PI - Caregiver Support	1	1.0		
		PI - Exercise Program Registration	4	0.2		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Project Independence	Project Independence	PI - Health Chat/Event Registration	3	0	
			PI - Health and Mental Health	6	0.3	
			PI - Household Maintenance	1	0	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	47	0.0	
			PI - Taxi Service Cancellation	4	0	
			PI - Taxi Service Complaint	1	0	
			PI - Volunteer	1	1.0	
	Project Independence			92	0.2	
	Project Independence			92	0.2	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	4.0	
			Solid Waste Management	1	4.0	
	Solid Waste Management			1	4.0	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
311 Call Center			1	0		
Supervisor's Office			1	0		
NEW CASSEL				196	2.0	
NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0	
			Adminstrative Services	1	0	
		Adminstrative Services			1	0
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	9	0	
			Community Services	9	0	
	Community Services			9	0	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	0
				Cat Shelter	2	0
		Code Enforcement		Code - Commercial Vehicle stored on Residential Property	1	0
				Code - Noise	1	4.0
				Code - Property Maintenance	1	14.0
		Code Enforcement			3	6.0
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0		
	Parking Enforcement			1	1.0	
	Department of Public Safety				6	3.2
Department of Public Works	Highway Department		Hwy - Miscellaneous	3	0	
			Hwy - Pothole	1	1.0	
			Hwy - Street Drainage / Flooding	1	4.0	
			Hwy - Street Sweeping / Cleaning	1	2.0	
			Hwy - Tree Planting	1	5.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	5	0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department		13	0.9	
		Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works				14	0.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	6	4.2	
		Inter Municipal Affairs		6	4.2	
	Inter Municipal Affairs				6	4.2
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	1.0	
			Bldg - Suspect Work Without a Permit	2	3.5	
		Building Department		3	2.7	
	Planning and Building Department				3	2.7
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	2	0	
			PI - Call Back Request	2	0.5	
			PI - Cancellation	2	0	
			PI - Exercise Program Registration	9	0	
			PI - Flu Shot Registration	1	0	
			PI - Health Chat/Event Registration	4	0	
			PI - Health and Mental Health	7	1.4	
			PI - Household Maintenance	2	1.5	
			PI - Membership Registration	5	0	
			PI - Taxi Service	33	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Taxi Service Complaint	2	1.0	
			PI - Transportation/Mobility Mgmt Info	1	0	
			Project Independence		71	0.2
Project Independence				71	0.2	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	4.0		
	Solid Waste Management		1	4.0		
Solid Waste Management				1	4.0	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	14	0		
		SupV - Thank You from Constituent	2	0		
	Supervisor's Office		16	0		
Supervisor's Office				16	0	
NEW HYDE PARK				127	0.7	
NEW HYDE PARNew Hyde Park	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works				1	0
NEW HYDE PARNew Hyde Park				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW Hyde park	Department of Public Safety	Code Enforcement	Code - Noise	1	1.0	
		Code Enforcement		1	1.0	
	Department of Public Safety			1	1.0	
NEW Hyde park				1	1.0	
NO NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	10.0	
		Adminstrative Services		2	10.0	
	Adminstrative Services			2	10.0	
	Department of Public Safety	Code Enforcement	Code - Miscellaneous		1	3.0
			Code - Sidewalk Obstruction		1	1.0
			Code - Signs		1	3.0
		Code Enforcement			3	2.3
		Parking Enforcement	Prkg Enfrc - Commercial Parking		1	2.0
	Parking Enforcement			1	2.0	
	Department of Public Safety			4	2.2	
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal		1	0
			Hwy - Catch Basin		2	0
			Hwy - Miscellaneous		3	2.3
			Hwy - Pothole		7	5.9
			Hwy - Street Sign - New Request		1	0
			Hwy - Street Sign - Repair / Replace		1	15.0
			Hwy - Tree Trimming / Removal Inspection		2	0
		Highway Department			17	3.7
		Street Lighting District	Street Light - Cycles On / Off		1	0
			Street Light - Light Out (Single)		3	7.0
			Street Light - On During Day		1	7.0
		Street Lighting District			5	5.6
Department of Public Works			22	4.1		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		5	0	
	Inter Municipal Affairs			5	0	
Inter Municipal Affairs			5	0		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		1	2.0	
	Solid Waste Management			1	2.0	
Solid Waste Management			1	2.0		
NO NEW HYDE PARK				34	3.6	
NORTH HILLS	Project Independence	Project Independence	PI - Health Chat/Event Registration	2	0	
			PI - Health and Mental Health	3	0	
			PI - Membership Registration	1	0	
			PI - Support Group Registration	1	2.0	
			PI - Taxi Service	30	0	
			PI - Taxi Service Cancellation	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH HILLS	Project Independence	Project Independence	PI - Taxi Service Complaint	1	0	
			PI - Transportation/Mobility Mgmt Info	1	1.0	
	Project Independence			40	0.1	
	Project Independence			40	0.1	
NORTH HILLS				40	0.1	
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0	
			CommSvc - Seasonal Programs Registration	31	0	
	Community Services			32	0.0	
	Community Services			32	0.0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Bite	1	0
				Animal Sh - Found Animal	1	4.0
		Animal Shelter			2	2.0
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter			2	0
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	4	1.8
				Code - Commercial Vehicle stored on Residential Property	2	2.0
				Code - Court	3	1.0
				Code - Fence	3	1.3
				Code - From Transfer	1	1.0
				Code - Garbage	5	2.4
				Code - Handicap Parking	1	2.0
				Code - Litter	1	11.0
				Code - Miscellaneous	3	1.3
				Code - Noise	2	0
				Code - Overgrown Vegetation	8	2.0
	Code - Property Maintenance			1	0	
	Code - Sidewalk Obstruction			2	0	
	Code - Tree Removal	1	2.0			
Code Enforcement			37	1.8		
Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.5			
Parking Enforcement			2	1.5		
Department of Public Safety				43	1.7	
Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	3	4.7		
		Hwy - Catch Basin	1	26.0		
		Hwy - Curb Repair	4	1.5		
		Hwy - Grass Cut / Mow	1	8.0		
		Hwy - Miscellaneous	4	5.2		
		Hwy - Pothole	2	2.0		
		Hwy - Tree Branch / Debris Pickup	2	0.5		
		Hwy - Tree Planting	2	0		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	27	1.7	
		Highway Department			48	2.6
		Street Lighting District	Street Light - Cycles On / Off	2	6.0	
			Street Light - Light Out (Single)	15	7.7	
			Street Light - Lights Out (Multiple)	3	4.7	
			Street Light - Mark Out	11	3.2	
			Street Light - On During Day	2	6.0	
			Street Lighting District			33
		Department of Public Works			81	3.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs			1	0
	Inter Municipal Affairs			1	0	
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	0	
			Bldg - Illegal Housing	2	0	
			Bldg - Inspection Request	1	0	
			Bldg - Suspect Work Without a Permit	4	1.5	
		Building Department			8	0.8
	Planning and Building Department			8	0.8	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	15	0.6	
			PI - Call Back Request	8	0.1	
			PI - Cancellation	2	0	
			PI - Caregiver Support	1	4.0	
			PI - Exercise Program Registration	8	0.1	
			PI - Flu Shot Registration	5	0	
			PI - Health Chat/Event Registration	1	0	
			PI - Health and Mental Health	36	0.2	
			PI - Household Maintenance	2	0	
			PI - Membership Registration	7	0	
			PI - Miscellaneous	2	0.5	
			PI - Taxi Service	48	0.0	
			PI - Taxi Service Cancellation	3	0	
			PI - Taxi Service Complaint	1	0	
PI - Transportation/Mobility Mgmt Info			1	0		
Project Independence			140	0.2		
Project Independence			140	0.2		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	2.0		
		SWMA - Container without License / Permit	1	0		
		SWMA - Garbage Not Picked Up	1	1.0		
	Solid Waste Management			4	1.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Solid Waste Management	Sustainability Department	SWMA - Compost	1	4.0
		Sustainability Department		1	4.0
	Solid Waste Management			5	1.8
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
		311 Call Center		1	0
		Supervisor's Office	SupV - Employee Complaint	1	2.0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		2	1.0
	Supervisor's Office			3	0.7
	NORTH NEW HYDE PARK				313
New Cassel	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
		Animal Shelter		1	0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	1	0
			Code - Miscellaneous	1	0
			Code - Overgrown Vegetation	1	0
		Code Enforcement		3	0
	Parking Enforcement	Prkg Enfrc - From Transfer	1	6.0	
	Parking Enforcement		1	6.0	
	Department of Public Safety			6	1.0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	0
			Hwy - Street Drainage / Flooding	1	5.0
			Hwy - Street Sweeping / Cleaning	1	5.0
			Hwy - Tree Fallen - Emergency	1	1.0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		6	1.8
	Street Lighting District	Street Light - Mark Out	1	21.0	
	Street Lighting District		1	21.0	
	Department of Public Works			7	4.6
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	2.0
Bldg - Housing Complaint			1	0	
Bldg - Illegal Housing			2	0	
Building Department		4	0.5		
Planning and Building Department			4	0.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
New Cassel	Project Independence	Project Independence	PI - Exercise Program Registration	1	0	
			PI - Financial Assistance	1	1.0	
			PI - Taxi Service	13	0	
	Project Independence			15	0.1	
	Project Independence			15	0.1	
New Cassel				32	1.3	
New Hyde Park	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	2	0	
		Community Services			3	0.3
	Community Services			3	0.3	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Misc	1	0
				Animal Shelter		
		Code Enforcement	Code Enforcement	Code - Miscellaneous	1	5.0
				Code - Overgrown Vegetation	1	4.0
	Code Enforcement			2	4.5	
	Department of Public Safety			3	3.0	
	Department of Public Works	Highway Department	Highway Department	Hwy - From Transfer	1	10.0
				Hwy - Pothole	1	0
				Hwy - Street Sweeping / Cleaning	1	0
				Hwy - Tree Stump Removal	5	0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department			9	1.1
	Department of Public Works			9	1.1	
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
				Inter Municipal Affairs		
	Inter Municipal Affairs			1	7.0	
	Project Independence	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	3	0
PI - Exercise Program Registration				2	0	
PI - Health and Mental Health				1	0	
Project Independence			6	0		
Project Independence			6	0		
Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
			Receiver of Taxes			1
Receiver of Taxes			1	0		
Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
			Supervisor's Office			1
Supervisor's Office			1	0		
New Hyde Park				24	1.1	
North Hills	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
			Community Services			1
	Community Services			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
North Hills	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0	
			PI - Exercise Program Registration	1	0	
			PI - Health and Mental Health	2	1.0	
			PI - Membership Registration	2	0	
			PI - Taxi Service	27	0	
	Project Independence			33	0.1	
Project Independence			33	0.1		
North Hills			34	0.1		
North New Hyde Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	7	0	
		Community Services		7	0	
	Community Services			7	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	0
			Animal Shelter		1	0
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter		1	0
		Code Enforcement		Code - After Hours/Weekend Construction	2	3.5
				Code - Court	1	4.0
				Code - Fence	2	2.5
				Code - Miscellaneous	2	2.5
				Code - Property Maintenance	3	0
				Code - Unlawful Property Use	1	1.0
	Code Enforcement			11	2.0	
	Parking Enforcement		Prkg Enfrc - Commercial Parking	1	3.0	
			Prkg Enfrc - Parking Violations Complaint	1	1.0	
	Parking Enforcement			2	2.0	
	Department of Public Safety			15	1.7	
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	4.0
				Hwy - Curb Repair	1	0
Hwy - Miscellaneous				1	0	
Hwy - Street Drainage / Flooding				1	0	
Hwy - Street Sign - Repair / Replace				1	0	
Hwy - Street Sweeping / Cleaning				3	14.0	
Hwy - Tree Branch / Debris Pickup				1	4.0	
Hwy - Tree Planting				3	0	
Hwy - Tree Stump Removal				2	0	
Hwy - Tree Trimming / Removal Inspection				16	1.8	
Highway Department			31	2.7		
Street Lighting District		Street Light - Cable Break	1	0		
		Street Light - Light Out (Single)	4	0.8		
		Street Light - Lights Out (Multiple)	2	14.0		
		Street Light - Mark Out	5	2.0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
North New Hyde Park	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0		
			Street Light - On During Day	1	0		
	Street Lighting District			14	2.9		
	Department of Public Works			45	2.8		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		3	4.7	
			Inter Municipal Affairs		3	4.7	
	Inter Municipal Affairs			3	4.7		
	Planning and Building Department	Building Department	Bldg - Illegal Housing		3	0	
			Bldg - Suspect Work Without a Permit		9	3.4	
			Building Department		12	2.6	
	Planning and Building Department			12	2.6		
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP		13	0.4	
			PI - Call Back Request		2	2.0	
			PI - Exercise Program Registration		10	0.5	
			PI - Health Chat/Event Registration		4	0	
			PI - Health and Mental Health		11	0.8	
			PI - Membership Registration		5	0	
			PI - Miscellaneous		1	0	
			PI - Taxi Service		7	0	
			PI - Taxi Service Cancellation		3	0	
			PI - Transportation/Mobility Mgmt Info		1	0	
			Project Independence			57	0.4
			Project Independence			57	0.4
			Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit		1
	Solid Waste Management				1	6.0	
	Solid Waste Management			1	6.0		
	North New Hyde Park				140	1.6	
OLD WESTBURY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	15.0	
			Inter Municipal Affairs		1	15.0	
	Inter Municipal Affairs			1	15.0		
	Project Independence	Project Independence	PI - Household Maintenance		1	1.0	
			PI - Membership Registration		1	0	
			PI - Taxi Service		5	0	
	Project Independence			7	0.1		
Project Independence			7	0.1			
OLD WESTBURY				8	2.0		
Old Westbury	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	0	
			Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0		
Old Westbury				1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
PLANDOME	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	2	0
			PI - Taxi Service	5	0
		Project Independence		7	0
	Project Independence			7	0
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	6	0
		Supervisor's Office		6	0
	Supervisor's Office			6	0
PLANDOME				14	0.1
PLANDOME HEIGHTS	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
			PI - Membership Registration	1	0
			PI - Taxi Service	1	0
		Project Independence		3	0.3
	Project Independence			3	0.3
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	5	0
		Supervisor's Office		5	0
	Supervisor's Office			5	0
PLANDOME HEIGHTS				8	0.1
PLANDOME MANOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	14.3
		Inter Municipal Affairs		3	14.3
	Inter Municipal Affairs			3	14.3
	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PLANDOME MANOR				4	10.8
PORT WASHINGTON	Community Services	Community Services	CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	2	0
		Community Services		3	0.3
	Community Services			3	0.3
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
			Animal Sh - Misc	2	0.5
		Animal Shelter		3	0.3
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - After Hours/Weekend Construction	2	0
			Code - BZA Noncompliance	1	0
	Code - Court		2	0	
	Code - Garbage		2	3.5	
	Code - Graffiti		2	3.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Litter	1	2.0	
			Code - Miscellaneous	4	0.8	
			Code - Odor	1	0	
			Code - Overgrown Vegetation	2	2.5	
			Code - Property Maintenance	6	4.5	
			Code - Sidewalk Obstruction	1	1.0	
			Code - Storage and Display	1	0	
			Code - Unlawful Property Use	2	1.0	
		Code Enforcement			27	2.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	0.3	
		Parking Enforcement			3	0.3
		Port Washington Parking District	PWPDP - Broken Meter	PWPDP - Broken Meter	2	3.0
				PWPDP - Lot Condition	1	0
	PWPDP - Miscellaneous			1	1.0	
	Port Washington Parking District			4	1.8	
	Department of Public Safety				38	1.7
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	Hwy - Bee's Nest Removal	1	4.0
				Hwy - Catch Basin	1	0
				Hwy - Curb Repair	1	0
				Hwy - Dead Animal Pickup	3	2.7
				Hwy - Miscellaneous	6	2.8
				Hwy - Pothole	6	5.7
				Hwy - Pothole Filled Without Request	1	0
				Hwy - Street Painting	3	0
				Hwy - Street Sign - New Request	1	0
				Hwy - Street Sign - Remove	2	6.0
				Hwy - Street Sign - Repair / Replace	7	3.0
				Hwy - Street Sweeping / Cleaning	1	4.0
				Hwy - Tree Fallen - Emergency	1	1.0
				Hwy - Tree Planting	3	0
				Hwy - Tree Stump Removal	3	0
		Hwy - Tree Trimming / Removal Inspection	15	1.5		
		Highway Department			55	2.2
		Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	2	7.0
				Street Light - Light Out (Single)	5	6.2
				Street Light - Lights Out (Multiple)	1	13.0
				Street Light - Mark Out	9	5.0
				Street Light - On During Day	2	14.0
Street Lighting District			19	6.9		
Department of Public Works				74	3.4	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	14.0
			OIC - Inter Municipal SR	3	13.7
		Inter Municipal Affairs			4
	Inter Municipal Affairs			4	13.8
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	9.0
			Parks and Recreation Department		1
	Parks and Recreation Department			1	9.0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
			Bldg - From Transfer	1	2.0
			Bldg - Illegal Housing	6	0.8
			Bldg - Miscellaneous	1	0
			Bldg - Suspect Work Without a Permit	3	2.7
	Building Department			12	1.2
	Planning and Building Department			12	1.2
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	13	0.2
			PI - Call Back Request	2	5.0
			PI - Exercise Program Registration	13	0.6
			PI - Financial Assistance	1	1.0
			PI - Flu Shot Registration	5	0
			PI - Health and Mental Health	1	0
			PI - Household Maintenance	2	1.0
			PI - Membership Registration	12	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	144	0
			PI - Taxi Service Cancellation	5	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	2	3.5
Project Independence				202	0.2
Project Independence			202	0.2	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	3.0	
		SWMA - Container without License / Permit	1	16.0	
		SWMA - Garbage Not Picked Up	3	1.7	
	Solid Waste Management			5	4.8
Solid Waste Management			5	4.8	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
		311 - Street Repaving Schedule Inquiry	2	0	
	311 Call Center			3	0

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Supervisor's Office	Supervisor's Office	SupV - ADA Compliance	1	0
			SupV - Airplane	1	0
			SupV - Helicopter	4	0
			Supervisor's Office	6	0
			Supervisor's Office	9	0
PORT WASHINGTON				348	1.3
PORT WASHINGTON NORTH	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs		1	0	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	2.0
			PI - Exercise Program Registration	1	0
			PI - Flu Shot Registration	2	0
			PI - Health and Mental Health	1	7.0
			PI - Membership Registration	5	0
PI - Taxi Service			25	0	
		Project Independence	35	0.3	
		Project Independence	35	0.3	
PORT WASHINGTON NORTH				36	0.2
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	19.0
		Street Lighting District		1	19.0
			Department of Public Works	1	19.0
PT WASHINGTON				1	19.0
Plandome Heights	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
		Project Independence		1	0
			Project Independence	1	0
Plandome Heights				1	0
Plandome Manor	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs		1	0	
	Project Independence	Project Independence	PI - Caregiver Support	1	5.0
			PI - Financial Assistance	1	14.0
			PI - Household Maintenance	1	5.0
			Project Independence	3	8.0
		Project Independence	3	8.0	
Plandome Manor				4	6.0
Port Washington	Department of Public Safety	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	1	1.0
			Code - No Plates / Inoperable Vehicle	1	1.0
			Code - Overgrown Vegetation	2	2.0
			Code Enforcement	4	1.5
		Department of Public Safety	4	1.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Port Washington	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	5.0	
			Hwy - Catch Basin	1	5.0	
			Hwy - Dead Animal Pickup	1	5.0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Tree Branch / Debris Pickup	2	1.5	
			Hwy - Tree Fallen - Emergency	1	0	
			Hwy - Tree Stump Removal	3	0	
			Hwy - Tree Trimming / Removal Inspection	3	0	
		Highway Department			13	1.4
		Street Lighting District	Street Light - Light Out (Single)	3	0.7	
	Street Light - Mark Out		5	3.0		
	Street Lighting District			8	2.1	
	Department of Public Works				21	1.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	14.0	
		Inter Municipal Affairs			1	14.0
	Inter Municipal Affairs				1	14.0
	Planning and Building Department	Building Department	Bldg - Application Status	1	6.0	
			Bldg - Illegal Housing	2	2.0	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department			4	2.5
	Planning and Building Department				4	2.5
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	3.0	
			PI - Flu Shot Registration	1	0	
			PI - Health and Mental Health	1	0	
			PI - Taxi Service	7	0	
		Project Independence			10	0.3
	Project Independence				10	0.3
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	3.0		
		Solid Waste Management			1	3.0
	Sustainability Department	SWMA - Rain Barrel	1	3.0		
	Sustainability Department			1	3.0	
Solid Waste Management				2	3.0	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0		
		311 Call Center			1	0
	Supervisor's Office	SupV - Employee Complaint	1	0		
		SupV - Thank You from Constituent	1	0		
	Supervisor's Office			2	0	
Supervisor's Office				3	0	
Port Washington				45	1.6	

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City	Department Description	Group Description	Type Description	Count	Response Days
Port Washington North	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0
		Community Services		1	1.0
	Community Services			1	1.0
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Exercise Program Registration	5	0
			PI - Health and Mental Health	2	2.0
			PI - Membership Registration	3	0
			PI - Miscellaneous	2	3.5
			PI - Taxi Service	33	0
PI - Taxi Service Cancellation			1	0	
Project Independence			46	0.2	
Project Independence			46	0.2	
Port Washington North				48	0.2
ROSLYN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	12.0
		Cat Shelter		1	12.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
	Parking Enforcement			1	0
	Department of Public Safety			2	6.0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
			Hwy - Pothole	1	13.0
	Highway Department			2	6.5
	Department of Public Works			2	6.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	3	14.0
			Inter Municipal Affairs		4
Inter Municipal Affairs			4	10.5	
Project Independence	Project Independence	PI - Caregiver Support	1	2.0	
		PI - Health and Mental Health	4	0.5	
		PI - Membership Registration	2	0	
		PI - Taxi Service	18	0	
		PI - Taxi Service Cancellation	1	0	
		PI - Volunteer	1	2.0	
Project Independence		27	0.2		
Project Independence			27	0.2	
ROSLYN				36	2.0

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	6.5
		Inter Municipal Affairs		2	6.5
	Inter Municipal Affairs			2	6.5
	Project Independence	Project Independence	PI - Taxi Service	5	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence		6	0.2
	Project Independence			6	0.2
ROSLYN ESTATES				10	1.4
ROSLYN HARBOR	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
		Project Independence		1	0
	Project Independence			1	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
		Supervisor's Office		2	0
Supervisor's Office			2	0	
ROSLYN HARBOR				3	0
ROSLYN HEIGHTS	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
	Adminstrative Services			1	0
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5
			CommSvc - Seasonal Programs Registration	1	0
	Community Services		3	0.3	
	Community Services			3	0.3
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
		Animal Shelter		1	0
		Cat Shelter	Cat Shelter - Feral Cats	4	0
		Cat Shelter		4	0
		Code Enforcement			17
	Code Enforcement	Code - After Hours/Weekend Construction		2	0
		Code - Call Back Request		1	1.0
		Code - Court		3	0.7
		Code - Garbage		2	0
		Code - Miscellaneous		1	0
Code - Noise		1	1.0		
Code - Overgrown Vegetation		4	5.2		
Code - Property Maintenance		2	0.5		
Code - Unlawful Property Use		1	3.0		
Code Enforcement			17	1.7	

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City	Department Description	Group Description	Type Description	Count	Response Days		
ROSLYN HEIGHTS	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	5.0		
			Prkg Enfrc - Parking Violations Complaint	2	3.0		
		Parking Enforcement		3	3.7		
	Department of Public Safety			25	1.6		
	Department of Public Works	Highway Department		Hwy - Dead Animal Pickup	1	6.0	
				Hwy - Miscellaneous	1	1.0	
				Hwy - Pothole	1	3.0	
				Hwy - Street Drainage / Flooding	1	0	
				Hwy - Street Sign - New Request	1	0	
				Hwy - Tree Branch / Debris Pickup	1	2.0	
				Hwy - Tree Fallen - Emergency	1	2.0	
				Hwy - Tree Stump Removal	1	0	
				Hwy - Tree Trimming / Removal Inspection	3	0	
				Highway Department		11	1.3
				Street Lighting District			Street Light - Cable Break
	Street Light - Cycles On / Off	1	7.0				
	Street Light - Fixture Problem	1	9.0				
	Street Light - Light Out (Single)	5	8.8				
	Street Light - Lights Out (Multiple)	1	0				
	Street Light - Mark Out	8	1.8				
	Street Light - Pole Problem	1	5.0				
	Street Lighting District		18				4.6
	Department of Public Works			29	3.3		
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	0	
				OIC - Inter Municipal SR	4	3.2	
				Inter Municipal Affairs		5	2.6
	Inter Municipal Affairs			5	2.6		
	Planning and Building Department	Building Department		Bldg - From Transfer	1	0	
				Bldg - Miscellaneous	1	4.0	
				Bldg - Suspect Work Without a Permit	4	1.8	
				Building Department		6	1.8
	Planning and Building Department			6	1.8		
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	8	0.4	
PI - Call Back Request				2	0.5		
PI - Cancellation				1	0		
PI - Exercise Program Registration				10	0.1		
PI - Health and Mental Health				3	0		
PI - Membership Registration				1	0		
PI - Miscellaneous				2	1.5		
PI - Taxi Service				111	0		
PI - Taxi Service Cancellation				3	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	0	
			PI - Volunteer	1	0	
	Project Independence			143	0.1	
	Project Independence			143	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	2.0	
			SWMA - Container without License / Permit	1	0	
			SWMA - From Transfer	1	2.0	
			SWMA - Garbage Not Picked Up	1	0	
			Solid Waste Management			4
	Solid Waste Management			4	1.0	
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	1	0	
			311 - Street Repaving Schedule Inquiry	1	0	
			311 Call Center			2
		Supervisor's Office	SupV - Employee Complaint	2	0	
			SupV - Thank You from Constituent	1	0	
	Supervisor's Office			3	0	
	Supervisor's Office			5	0	
ROSLYN HEIGHTS				221	0.8	
ROSLYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0	
		Street Lighting District			1	0
	Department of Public Works			1	0	
ROSLYN HEIGHTS				1	0	
RUSSELL GARDENS	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0	
			PI - Taxi Service	4	0	
	Project Independence			5	0	
	Project Independence			5	0	
RUSSELL GARDENS				5	0	
Roslyn	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
		Parks and Recreation Department			1	0
	Parks and Recreation Department			1	0	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Health and Mental Health	2	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	5	0	
	Project Independence			9	0	
Project Independence			9	0		
Roslyn				10	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Roslyn Estates	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
Roslyn Estates				1	0
Roslyn Harbor	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs		2	0
	Inter Municipal Affairs			2	0
	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
Project Independence			1	0	
Roslyn Harbor				3	0
Roslyn Heights	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Code Enforcement	Code - Garbage	2	3.5
		Code Enforcement		2	3.5
	Department of Public Safety			2	3.5
	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0
			Hwy - Street Sweeping / Cleaning	1	13.0
			Hwy - Tree Branch / Debris Pickup	1	1.0
			Hwy - Tree Trimming / Removal Inspection	2	0
		Highway Department		5	2.8
	Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	2	3.0
			Street Light - Mark Out	5	6.6
			Street Light - Pole Problem	2	0
	Street Lighting District		9	4.3	
Department of Public Works				14	3.8
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0	
		PI - Exercise Program Registration	3	0	
		PI - Health and Mental Health	1	0	
		PI - Membership Registration	2	0	
		PI - Taxi Service	1	0	
Project Independence		8	0		
Project Independence			8	0	
Roslyn Heights				25	2.4
Russell Gardens	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
Department of Public Safety			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Russell Gardens	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Taxi Service	4	0
	Project Independence			5	0
	Project Independence			5	0
Russell Gardens				6	0
SADDLE ROCK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	11.0
		Street Lighting District		1	11.0
	Department of Public Works			1	11.0
SADDLE ROCK				1	11.0
SAINT JAMES	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence			1	0
SAINT JAMES				1	0
SANDS POINT	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	8.0
		Cat Shelter		1	8.0
	Department of Public Safety			1	8.0
SANDS POINT				1	8.0
SEARINGTOWN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Code Enforcement	Code - Garbage	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Street Sign - Remove	1	0
			Hwy - Street Sweeping / Cleaning	1	4.0
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Planting	1	0
			Hwy - Tree Trimming / Removal Inspection	2	3.5
			Highway Department		6
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	4	2.0
			Street Light - Lights Out (Multiple)	2	11.0
			Street Light - Mark Out	3	6.0
			Street Light - On During Day	2	12.5
Street Lighting District		12	6.1		
Department of Public Works			18	4.7	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0	
	Inter Municipal Affairs		2	0	
Inter Municipal Affairs			2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
SEARINGTOWN	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	27.0	
			Bldg - Miscellaneous	1	0	
	Building Department			2	13.5	
	Planning and Building Department			2	13.5	
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	1	0
				PI - Call Back Request	1	5.0
				PI - Cancellation	1	0
				PI - Exercise Program Registration	2	0.5
				PI - Health and Mental Health	2	0.5
				PI - Taxi Service	8	0
				Project Independence		
	Project Independence			15	0.5	
	Solid Waste Management	Solid Waste Management		SWMA - Garbage Not Picked Up	2	0.5
				Solid Waste Management		
		Sustainability Department		SWMA - Rain Barrel	1	4.0
		Sustainability Department			1	4.0
	Solid Waste Management			3	1.7	
	Supervisor's Office	Supervisor's Office		SupV - Thank You from Constituent	1	0
				Supervisor's Office		
	Supervisor's Office			1	0	
SEARINGTOWN				43	2.9	
Saddle Rock	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0	
			PI - Taxi Service	2	0	
			Project Independence			3
	Project Independence			3	0	
	Solid Waste Management	Sustainability Department		SWMA - Rain Barrel	1	3.0
Sustainability Department				1	3.0	
Solid Waste Management			1	3.0		
Saddle Rock				4	0.8	
Sands Point	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence			1
Project Independence			1	0		
Sands Point				1	0	
Searingtown	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter			1	0
	Department of Public Safety			1	0	
	Department of Public Works	Highway Department		Hwy - Pothole	1	4.0
Hwy - Street Sign - New Request				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Searingtown	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	1.0	
			Hwy - Tree Trimming / Removal Inspection	1	4.0	
		Highway Department			4	2.2
		Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Light Out (Single)	2	1.5	
			Street Light - Lights Out (Multiple)	4	15.2	
			Street Light - Mark Out	2	9.5	
		Street Lighting District			9	9.2
		Department of Public Works			13	7.1
		Project Independence	Project Independence	PI - Taxi Service	3	0
	Project Independence		3	0		
	Project Independence			3	0	
Searingtown				17	5.4	
THOMASTON	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
			PI - Health and Mental Health	23	0	
			PI - Taxi Service	4	0.2	
			PI - Taxi Service Cancellation	1	0	
		Project Independence		29	0.0	
Project Independence			29	0.0		
THOMASTON				29	0.0	
Thomaston	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0	
		Street Lighting District		1	2.0	
	Department of Public Works			1	2.0	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	3.0	
			PI - Health and Mental Health	2	0	
			PI - Membership Registration	2	0	
			PI - Taxi Service	8	0	
			PI - Transportation/Mobility Mgmt Info	4	0.5	
Project Independence		17	0.3			
Project Independence			17	0.3		
Thomaston				18	0.4	
UNIONDALE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
UNIONDALE				1	0	
UNIVERSITY GARDENS	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0	
		Animal Shelter		1	0	
		Code Enforcement	Code - Noise	1	3.0	
Code - Overgrown Vegetation	1		5.0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
UNIVERSITY GARDENS	Department of Public Safety	Code Enforcement	Code - Property Maintenance	2	6.0	
			Code - Tree Removal	1	1.0	
		Code Enforcement			5	4.2
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0	
		Parking Enforcement			1	3.0
	Department of Public Safety				7	3.4
	Department of Public Works	Highway Department		Hwy - Bee's Nest Removal	1	0
				Hwy - Catch Basin	1	8.0
				Hwy - Street Drainage / Flooding	1	7.0
				Hwy - Tree Branch / Debris Pickup	1	1.0
				Hwy - Tree Trimming / Removal Inspection	1	13.0
		Highway Department			5	5.8
		Street Lighting District		Street Light - Light Out (Single)	2	7.5
				Street Light - Mark Out	1	13.0
				Street Light - Pole Problem	1	22.0
		Street Lighting District			4	12.5
	Department of Public Works				9	8.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs				1	0
	Planning and Building Department	Building Department		Bldg - Construction Complaint	1	0
				Bldg - Suspect Work Without a Permit	2	0.5
		Building Department			3	0.3
	Planning and Building Department				3	0.3
	Project Independence	Project Independence		PI - Health Chat/Event Registration	1	0
				PI - Miscellaneous	1	2.0
				PI - Taxi Service	9	0
PI - Taxi Service Cancellation				1	0	
Project Independence				12	0.2	
Project Independence				12	0.2	
UNIVERSITY GARDENS				32	3.3	
University Gardens	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	0	
			Code - Property Maintenance	1	0	
			Code - Signs	1	16.0	
		Code Enforcement			3	5.3
	Department of Public Safety				3	5.3
	Department of Public Works	Highway Department		Hwy - Miscellaneous	1	15.0
				Hwy - Telephone/Utility Pole	1	0
Highway Department			2	7.5		

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City	Department Description	Group Description	Type Description	Count	Response Days
University Gardens	Department of Public Works	Street Lighting District	Street Light - On During Day	1	7.0
		Street Lighting District		1	7.0
	Department of Public Works			3	7.3
	Project Independence	Project Independence	PI - Miscellaneous	1	8.0
		Project Independence		1	8.0
Project Independence			1	8.0	
University Gardens				7	6.6
VALLEY STREAM	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	1.0
		Project Independence		1	1.0
	Project Independence			1	1.0
VALLEY STREAM				1	1.0
WANTAGH	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
WANTAGH				1	0
WEST HEMPSTEAD	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
WEST HEMPSTEAD				1	0
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0
			CommSvc - Seasonal Programs Registration	8	0
		Community Services		10	0
	Community Services			10	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	4.0
			Animal Sh - Found Animal	3	2.7
			Animal Sh - Surrender a dog	1	0
			Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		6	2.0
	Code Enforcement		Code - Noise	2	0
			Code - Overgrown Vegetation	1	7.0
			Code - Signs	1	5.0
	Code Enforcement			4	3.0
Department of Public Safety				10	2.4
Department of Public Works	Highway Department		Hwy - Street Sign - Repair / Replace	2	8.5
			Hwy - Tree Branch / Debris Pickup	1	1.0
			Hwy - Tree Stump Removal	2	0
	Highway Department			5	3.6

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	3.5	
			Street Light - On During Day	1	2.0	
	Street Lighting District			3	3.0	
	Department of Public Works			8	3.4	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	13.0	
			Inter Municipal Affairs	1	13.0	
	Inter Municipal Affairs			1	13.0	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	11	0.3	
			PI - Call Back Request	2	0.5	
			PI - Exercise Program Registration	12	0	
			PI - Health Chat/Event Registration	5	0	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	1	1.0	
			PI - Taxi Service	46	0	
			PI - Taxi Service Cancellation	6	0	
	Project Independence			87	0.1	
	Project Independence			87	0.1	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	2	0	
			Supervisor's Office	2	0	
	Supervisor's Office			2	0	
WESTBURY				118	0.6	
WESTBURY	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	0	
			Street Lighting District	2	0	
	Department of Public Works			2	0	
WESTBURY				2	0	
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	5	0	
	Community Services			8	0.1	
	Community Services			8	0.1	
	Department of Public Works	Highway Department	Highway Department	Hwy - Tree Stump Removal	1	0
				Highway Department	1	0
		Street Lighting District	Street Light - Mark Out	7	1.7	
	Street Lighting District			7	1.7	
Department of Public Works			8	1.5		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	6.5		
		Inter Municipal Affairs	2	6.5		
Inter Municipal Affairs			2	6.5		
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	3	1.7		
		PI - Exercise Program Registration	4	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Household Maintenance	3	0.7
			PI - Membership Registration	1	0
			PI - Taxi Service	50	0
			PI - Taxi Service Cancellation	4	0
			PI - Taxi Service Complaint	1	0
	Project Independence			67	0.1
	Project Independence			67	0.1
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	2.0
			SWMA - Rain Barrel	2	3.5
		Sustainability Department		3	3.0
Solid Waste Management			3	3.0	
WILLISTON PARK				88	0.5
WILLISTON PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	4	1.0
		Street Lighting District		4	1.0
	Department of Public Works			4	1.0
WILLISTON PARK				4	1.0
WILLISTON PK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
WILLISTON PK				1	2.0
Westbury	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
		Community Services			3
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Sh - Misc	2	0
		Animal Shelter		3	0
		Code Enforcement	Code - Garbage	1	0
	Code Enforcement			1	0
	Department of Public Safety			4	0
	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	1	12.0
		Street Lighting District		2	6.0
	Department of Public Works			2	6.0
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
		OIC - Inter Municipal SR	1	15.0	
	Inter Municipal Affairs		2	7.5	
Inter Municipal Affairs			2	7.5	

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City	Department Description	Group Description	Type Description	Count	Response Days
Westbury	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
		Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0
	Planning and Building Department	Planning Department	Planning - Questions needing Answers	1	1.0
		Planning Department		1	1.0
	Planning and Building Department			1	1.0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	3	0
			PI - Call Back Request	1	0
			PI - Caregiver Support	1	0
			PI - Exercise Program Registration	1	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	2	1.0
			PI - Taxi Service	3	0
			Project Independence		14
Project Independence			14	0.1	
Westbury				27	1.1
Williston Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0
		Inter Municipal Affairs		3	0
Inter Municipal Affairs			3	0	
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	4	1.0	
		PI - Exercise Program Registration	2	0	
		PI - Membership Registration	2	0	
		PI - Taxi Service	1	0	
Project Independence		9	0.4		
Project Independence			9	0.4	
Williston Park				17	0.2

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City	Department Description	Group Description	Type Description	Count	Response Days
albertson	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
			Hwy - Street Sign - Repair / Replace	1	0
	Highway Department		2	0.5	
	Department of Public Works		2	0.5	
albertson				2	0.5
carle place	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	7.0
		Adminstrative Services		1	7.0
	Adminstrative Services		1	7.0	
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
Department of Public Works		2	0		
carle place				3	2.3
east meadow	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
		Project Independence		1	0
	Project Independence		1	0	
east meadow				1	0
floral park	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety		1	1.0	
floral park				1	1.0
floral park center	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
floral park center				1	0
flower hill	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs		1	0	
flower hill				1	0
franklin square	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
franklin square				1	0
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
	Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	1	0
		Supervisor's Office		1	0
Supervisor's Office		1	0		
garden city park				2	0

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
garden city park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
garden city park				1	5.0
great neck	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	4	0
		Highway Department		4	0
Department of Public Works			4	0	
great neck				5	0
greenvale	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0
		Parking Enforcement		1	2.0
	Department of Public Safety			1	2.0
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
		Highway Department		1	0
	Department of Public Works			1	0
Project Independence	Project Independence	PI - Health and Mental Health	1	0	
	Project Independence		1	0	
Project Independence			1	0	
greenvale				3	0.7
manhasset	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	3.0
		Parking Enforcement		2	3.0
	Department of Public Safety			2	3.0
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	11	0
			Hwy - Street Painting	1	0
			Hwy - Street Sign - Repair / Replace	3	0
			Hwy - Tree Branch / Debris Pickup	2	1.0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	2	2.5
	Highway Department			20	0.4
	Department of Public Works			20	0.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
Inter Municipal Affairs			1	0	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
	311 Call Center		1	0	
Supervisor's Office			1	0	
manhasset				24	0.5

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City	Department Description	Group Description	Type Description	Count	Response Days
new hyde park	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	10.0
		Highway Department		1	10.0
		Department of Public Works		1	10.0
new hyde park				1	10.0
port jefferson	Project Independence	Project Independence	PI - Call Back Request	1	1.0
		Project Independence		1	1.0
		Project Independence		1	1.0
port jefferson				1	1.0
port washington	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	6.0
		Animal Shelter		1	6.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement		1	1.0
		Port Washington Parking District	PWPD - Broken Meter	1	0
	Port Washington Parking District		1	0	
	Department of Public Safety		3	2.3	
	Department of Public Works	Highway Department	Hwy - Pothole	1	2.0
			Hwy - Street Sign - Repair / Replace	10	0
		Highway Department		11	0.2
Street Lighting District		Street Light - Mark Out	1	5.0	
Street Lighting District		1	5.0		
Department of Public Works		12	0.6		
port washington				15	0.9
port washington	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0
		Street Lighting District		1	0
		Department of Public Works		1	0
port washington				1	0
port washington	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		Highway Department		1	0
		Department of Public Works		1	0
port washington				1	0
port wsahington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
		Highway Department		1	0
		Department of Public Works		1	0
port wsahington				1	0
portwashington	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
		Inter Municipal Affairs		1	0
portwashington				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
roslyn heights	Department of Public Safety	Code Enforcement	Code - Smoke	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
		Street Lighting District	Street Light - Mark Out	1	0
	Street Lighting District			1	0
	Department of Public Works			3	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	14.0
			OIC - Inter Municipal SR	1	0
Inter Municipal Affairs		2	7.0		
Inter Municipal Affairs			2	7.0	
roslyn heights				6	2.3
searingtown	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	5.0
		Street Lighting District		3	5.0
	Department of Public Works			3	5.0
searingtown				3	5.0
searingtown	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
searingtown				1	3.0
westbury	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
westbury				1	0
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	0
		Street Lighting District		2	0
	Department of Public Works			2	0
williston park				2	0
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	5	1.2
		Street Lighting District		5	1.2
	Department of Public Works			5	1.2
williston park				5	1.2
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	1.0
		Street Lighting District		2	1.0
	Department of Public Works			2	1.0
williston park				2	1.0
	Community Services	Community Services	CommSvc - From Transfer	1	0
			CommSvc - Seasonal Programs Registration	1	0
	Community Services		2	0	
	Community Services			2	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	55	0	
			Animal Sh - Misc	1	1.0	
		Animal Shelter			56	0.0
		Cat Shelter	Cat Shelter - Call Back	12	4.0	
		Cat Shelter			12	4.0
		Code Enforcement	Code - Call Back Request	63	2.3	
			Code - Garbage	1	1.0	
			Code - Miscellaneous	2	4.0	
			Code - Noise	1	0	
			Code - Property Violations Search	97	2.9	
		Code Enforcement			164	2.6
		Parking Enforcement	Prkg Enfrc - Call Back Request	3	1.0	
		Parking Enforcement			3	1.0
		Port Washington Parking District	PWPD - Call Back Request	5	4.6	
	Port Washington Parking District			5	4.6	
	Department of Public Safety				240	2.1
	Department of Public Works	Highway Department	Hwy - Call Back Request	36	2.8	
			Hwy - Informational	2	0	
			Hwy - Miscellaneous	1	0	
			Hwy - Permits / Road Opening Application Request	11	0.5	
			Hwy - Pothole	1	2.0	
			Hwy - Sump	1	0	
			Hwy - Tree Trimming / Removal Inspection	1	14.0	
		Highway Department			53	2.3
		Street Lighting District	Street Light - Light Out (Single)	1	0	
	Street Lighting District			1	0	
	Department of Public Works				54	2.3
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	2	0		
		HR - Misc SR	1	0		
		HR - Personnel and Employment	5	6.4		
	Human Resources and Finance			8	4.0	
Human Resources and Finance				8	4.0	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0		
		OIC - Inter Municipal SR	8	3.4		
	Inter Municipal Affairs			9	3.0	
Inter Municipal Affairs				9	3.0	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	6	0		
		Park - General Complaint	7	3.7		
		Park - Miscellaneous	1	1.0		
		Park - Park Facilities Maintenance	22	2.9		

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Parks and Recreation Department	Parks and Recreation Department	Park - Park Maintenance Projects	1	0	
			Park - Park Permit Application Request	8	0	
	Parks and Recreation Department			45	2.0	
	Parks and Recreation Department			45	2.0	
	Planning and Building Department	Board of Zoning Appeals	Board of Zoning Appeals	BZA - Questions needing Answers	8	4.6
				Board of Zoning Appeals		8
		Building Department	Building Department	Bldg - General Question Needs Answers	134	2.3
				Bldg - Miscellaneous	1	11.0
				Bldg - Permit Question Needs Answers	14	2.6
		Building Department			149	2.4
		Planning Department	Planning Department	Planning - Call Back Request	3	1.0
	Planning Department			3	1.0	
	Planning and Building Department			160	2.4	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	0
				PI - Cancellation	1	0
				PI - Flu Shot Registration	1	0
				PI - Miscellaneous	3	0.3
				PI - Taxi Service	4	0
				Project Independence		
	Project Independence			10	0.1	
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Call Back	13	1.2
				SWMA - From Transfer	1	2.0
		Solid Waste Management			14	1.2
		Sustainability Department	Sustainability Department	SWMA - Recycling / STOP Call Back	1	6.0
	Sustainability Department			1	6.0	
	Solid Waste Management			15	1.5	
	Supervisor's Office	311 Call Center	311 Call Center	311 - SR Constituent Follow-up	105	0
311 Call Center				105	0	
Supervisor's Office		Supervisor's Office	SupV - Fire Department Recruitment	1	0	
			SupV - Helicopter Nassau	9	0	
			SupV - Thank You from Constituent	1	0	
Supervisor's Office			11	0		
Supervisor's Office			116	0		
Town Clerk	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	165	0	
			Town Clerk - Block Party Application	2	0	
			Town Clerk - Death Certificate	84	0	
			Town Clerk - Dog License	36	0	
			Town Clerk - Domestic Partnership	1	0	
			Town Clerk - Filming Permit	2	0	
			Town Clerk - Fishing License	1	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Hunting License	8	0
			Town Clerk - Landscaping License	2	0
			Town Clerk - Liquor License	2	0
			Town Clerk - Marriage Certificate	33	0
			Town Clerk - Marriage License	49	0
			Town Clerk - Miscellaneous	7	0
			Town Clerk - Parking Restrictions Removal Request	7	0
			Town Clerk - Peddler License	8	0
			Town Clerk - Secondhand Dealer License	1	0
			Town Clerk - Solid Waste Management License	9	0
			Town Clerk - Taxi and Limousine License	3	0
			Town Clerk - Tow Truck License	6	0
				Town Clerk	
	Town Clerk			426	0
				1,085	1.1
Summary				5,514	1.2