

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Administrative Services	Administrative Services	Adm Svc - Green Team	GARDEN CITY PARK	1	0
			HERRICKS	1	10.0
			MANHASSET	1	6.0
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	2	10.0
			ROSLYN HEIGHTS	1	0
			carle place	1	7.0
		<b>Adm Svc - Green Team</b>	<b>8</b>	<b>5.4</b>	
<b>Administrative Services</b>	<b>8</b>	<b>5.4</b>			
<b>Administrative Services</b>				<b>8</b>	<b>5.4</b>
Community Services	Community Services	CommSvc - Bus Booking for Group	MINEOLA	1	4.0
		<b>CommSvc - Bus Booking for Group</b>		<b>1</b>	<b>4.0</b>
		CommSvc - Bus Pickup Cancel	GARDEN CITY PARK	1	0
			HERRICKS	1	0
			NORTH NEW HYDE PARK	1	1.0
			ROSLYN HEIGHTS	2	0.5
			WESTBURY	2	0
			WILLISTON PARK	1	0
		<b>CommSvc - Bus Pickup Cancel</b>		<b>8</b>	<b>0.2</b>
		CommSvc - Bus Pickup Schedule	MINEOLA	4	0.2
			Port Washington North	1	1.0
			WILLISTON PARK	1	0
		<b>CommSvc - Bus Pickup Schedule</b>		<b>6</b>	<b>0.3</b>
		CommSvc - From Transfer		1	0
		<b>CommSvc - From Transfer</b>		<b>1</b>	<b>0</b>
		CommSvc - Misc SR	glen cove	1	1.0
			ALBERTSON	1	0
			DEER PARK	1	1.0
			GARDEN CITY PARK	1	1.0
			MANORHAVEN	1	0
MINEOLA	1		0		
Munsey Park	1		4.0		
New Hyde Park	1		1.0		
PORT WASHINGTON	1		1.0		
WILLISTON PARK	1		1.0		
<b>CommSvc - Misc SR</b>		<b>10</b>	<b>1.0</b>		
CommSvc - Seasonal Programs Registration	ALBERTSON	10	0		
	CARLE PLACE	18	0		
	Carle Place	1	0		
	EAST WILLISTON	1	0		

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Department Description	Group Description	Type Description	City	Count	Response Days
Community Services	Community Services	CommSvc - Seasonal Programs Registration	FLORAL PARK	1	0
			Floral Park	1	0
			Flower Hill	1	0
			GARDEN CITY PARK	19	0
			GREAT NECK	6	0
			Garden City Park	1	0
			Great Neck Plaza	1	0
			HERRICKS	9	0
			Herricks	1	0
			MANHASSET	4	0
			MINEOLA	18	0
			Mineola	4	0
			Munsey Park	1	0
			NEW CASSEL	4	0
			NEW HYDE PARK	9	0
			NORTH NEW HYDE PARK	31	0
			New Hyde Park	2	0
			North Hills	1	0
			North New Hyde Park	7	0
			PORT WASHINGTON	2	0
			ROSLYN	1	0
			ROSLYN ESTATES	2	0
			ROSLYN HEIGHTS	1	0
			Roslyn Heights	1	0
			SEARINGTOWN	1	0
			WESTBURY	8	0
			WILLISTON PARK	5	0
Westbury	3	0			
Williston Park	3	0			
				1	0
		<b>CommSvc - Seasonal Programs Registration</b>		<b>179</b>	<b>0</b>
	<b>Community Services</b>			<b>205</b>	<b>0.1</b>
<b>Community Services</b>				<b>205</b>	<b>0.1</b>
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	Mineola	1	10.0
			NEW CASSEL	2	0
			ROSLYN HEIGHTS	1	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	1	4.0
			great neck	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter	<b>Animal Sh - Barking Dog</b>		<b>7</b>	<b>2.0</b>
		Animal Sh - Dog Adoption		55	0
		<b>Animal Sh - Dog Adoption</b>		<b>55</b>	<b>0</b>
		Animal Sh - Dog Bite	NORTH NEW HYDE PARK	1	0
			PLANDOME	1	1.0
		<b>Animal Sh - Dog Bite</b>		<b>2</b>	<b>0.5</b>
		Animal Sh - Dog Defecation	HERRICKS	3	4.0
			Herricks	1	7.0
			Manhasset	1	0
			port washington	1	6.0
		<b>Animal Sh - Dog Defecation</b>		<b>6</b>	<b>4.2</b>
		Animal Sh - Found Animal	Carle Place	1	1.0
			East Hills	1	1.0
			MANHASSET	1	1.0
			Mineola	1	0
			Munsey Park	1	1.0
			NEW CASSEL	2	0.5
			NORTH NEW HYDE PARK	1	4.0
			North New Hyde Park	1	0
			PORT WASHINGTON	1	0
			WESTBURY	3	2.7
			floral park	1	1.0
		<b>Animal Sh - Found Animal</b>		<b>14</b>	<b>1.3</b>
		Animal Sh - Lost Animal	ALBERTSON	1	0
			ELMONT	2	0
			FLOWER HILL	1	1.0
			FRANKLIN SQUARE	2	0
			Flower Hill	1	1.0
			Mineola	1	1.0
			NEW CASSEL	2	0
			Russell Gardens	1	0
			UNIONDALE	1	0
	Westbury	1	0		
	Williston Park	1	0		
<b>Animal Sh - Lost Animal</b>		<b>14</b>	<b>0.2</b>		
Animal Sh - Menacing or Harrassing Dog	MINEOLA	1	11.0		
	NEW CASSEL	1	0		
<b>Animal Sh - Menacing or Harrassing Dog</b>		<b>2</b>	<b>5.5</b>		
Animal Sh - Misc	Great Neck	1	0		
	MANHASSET	1	0		

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Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Safety	Animal Shelter	Animal Sh - Misc	Mineola	1	0			
			NEW CASSEL	2	0.5			
			New Hyde Park	1	0			
			PORT WASHINGTON	2	0.5			
			Westbury	2	0			
			franklin square	1	0			
				1	1.0			
		<b>Animal Sh - Misc</b>			<b>12</b>	<b>0.2</b>		
		Animal Sh - Sign	Garden City Park	1	8.0			
		<b>Animal Sh - Sign</b>			<b>1</b>	<b>8.0</b>		
		Animal Sh - Surrender a dog	WESTBURY	1	0			
			ALBERTSON	1	0			
			New Cassel	1	0			
			WANTAGH	1	0			
			WESTBURY	1	0			
		<b>Animal Sh - Surrender a dog</b>			<b>5</b>	<b>0</b>		
		Animal Sh - Unleashed - Stray Dog	NEW CASSEL	1	0			
			WESTBURY	1	0			
		<b>Animal Sh - Unleashed - Stray Dog</b>			<b>2</b>	<b>0</b>		
		<b>Animal Shelter</b>				<b>120</b>	<b>0.7</b>	
		Cat Shelter	Cat Shelter	Cat Shelter - Call Back		12	4.0	
					<b>Cat Shelter - Call Back</b>			<b>12</b>
				Cat Shelter - Feral Cats	ALBERTSON	3	0	
					Carle Place	2	0	
					EAST WILLISTON	2	0	
					East Williston	1	0	
					FLORAL PARK CENTRE	1	0	
Floral Park	1				0			
GARDEN CITY PARK	2				0			
GREAT NECK	3				0			
Great Neck	1				4.0			
Great Neck Estates	2				0			
MANHASSET	1				0			
MANORHAVEN	1				0			
Manhasset	1				0			
Mineola	1				0			
NEW HYDE PARK	2				0			
NORTH NEW HYDE PARK	2				0			
New Cassel	1				0			
North New Hyde Park	1			0				

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Department Description	Group Description	Type Description	City	Count	Response Days				
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	PORT WASHINGTON	1	0				
			ROSLYN	1	12.0				
			ROSLYN HEIGHTS	4	0				
			SANDS POINT	1	8.0				
			Searingtown	1	0				
			<b>Cat Shelter - Feral Cats</b>	<b>36</b>	<b>0.7</b>				
	<b>Cat Shelter</b>		<b>48</b>	<b>1.5</b>					
	Code Enforcement	Code - After Hours/Weekend Construction		CARLE PLACE	1	4.0			
				FLORAL PARK CENTRE	2	2.0			
				GARDEN CITY PARK	1	5.0			
				GREAT NECK	2	2.0			
				NORTH NEW HYDE PARK	4	1.8			
				North New Hyde Park	2	3.5			
				PORT WASHINGTON	2	0			
				ROSLYN HEIGHTS	2	0			
				<b>Code - After Hours/Weekend Construction</b>	<b>16</b>	<b>1.9</b>			
				Code - Animal (except Dog / Cat / Wild life )		NEW CASSEL	1	20.0	
						New Cassel	1	0	
						Port Washington	1	1.0	
				<b>Code - Animal (except Dog / Cat / Wild life )</b>	<b>3</b>	<b>7.0</b>			
				Code - BZA Noncompliance		PORT WASHINGTON	1	0	
				<b>Code - BZA Noncompliance</b>			<b>1</b>	<b>0</b>	
				Code - Boat		NEW CASSEL	1	6.0	
				<b>Code - Boat</b>			<b>1</b>	<b>6.0</b>	
				Code - Call Back Request		ROSLYN HEIGHTS	1	1.0	
							63	2.3	
				<b>Code - Call Back Request</b>			<b>64</b>	<b>2.2</b>	
				Code - Commercial Vehicle stored on Residential Property			GARDEN CITY PARK	1	1.0
							GREAT NECK	1	5.0
							GREENVALE	2	4.0
	Herricks	2	0						
	NEW CASSEL	1	18.0						
	NEW HYDE PARK	1	0						
	NORTH NEW HYDE PARK	2	2.0						
	<b>Code - Commercial Vehicle stored on Residential Property</b>			<b>10</b>	<b>3.6</b>				
	Code - Court			ALBERTSON	1	1.0			
Albertson				1	0				
GARDEN CITY PARK				2	0				
Great Neck				1	0				
HERRICKS				1	0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Court	NEW CASSEL	5	0	
			NORTH NEW HYDE PARK	3	1.0	
			North New Hyde Park	1	4.0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	3	0.7	
		<b>Code - Court</b>			<b>20</b>	<b>0.5</b>
		Code - Dumpster	GREAT NECK	1	4.0	
		<b>Code - Dumpster</b>			<b>1</b>	<b>4.0</b>
		Code - Fence	ALBERTSON	1	0	
			GARDEN CITY PARK	3	3.7	
			GREAT NECK	1	0	
			Greenvale	1	0	
			MANHASSET	3	2.3	
			NEW CASSEL	2	0.5	
			NORTH NEW HYDE PARK	3	1.3	
			North New Hyde Park	2	2.5	
			<b>Code - Fence</b>			<b>16</b>
		Code - From Transfer	NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	1.0	
		<b>Code - From Transfer</b>			<b>2</b>	<b>0.5</b>
		Code - Garbage	Albertson	1	0	
			GARDEN CITY PARK	3	2.0	
			GREENVALE	1	3.0	
			MANHASSET	1	0	
			Manhasset	1	2.0	
			NEW CASSEL	3	6.0	
			NORTH NEW HYDE PARK	5	2.4	
			PORT WASHINGTON	2	3.5	
			ROSLYN HEIGHTS	2	0	
			Roslyn Heights	2	3.5	
			SEARINGTOWN	1	0	
			Westbury	1	0	
				1	1.0	
<b>Code - Garbage</b>			<b>24</b>	<b>2.3</b>		
Code - Graffiti	GARDEN CITY PARK	1	7.0			
	MANHASSET	1	0			
	PORT WASHINGTON	2	3.5			

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	<b>Code - Graffiti</b>		<b>4</b>	<b>3.5</b>
		Code - Handicap Parking	NORTH NEW HYDE PARK	1	2.0
		<b>Code - Handicap Parking</b>		<b>1</b>	<b>2.0</b>
		Code - Lights	MANHASSET	1	0
		<b>Code - Lights</b>		<b>1</b>	<b>0</b>
		Code - Liquid Discharge Into Street	GREAT NECK	1	3.0
			NEW CASSEL	1	3.0
		<b>Code - Liquid Discharge Into Street</b>		<b>2</b>	<b>3.0</b>
		Code - Litter	MANHASSET	1	0
			NORTH NEW HYDE PARK	1	11.0
			PORT WASHINGTON	1	2.0
		<b>Code - Litter</b>		<b>3</b>	<b>4.3</b>
		Code - Miscellaneous	ALBERTSON	4	2.8
			FLORAL PARK CENTRE	1	0
			FLOWER HILL	1	0
			GARDEN CITY PARK	10	3.5
			GREAT NECK	1	28.0
			GREENVALE	1	0
			Garden City Park	1	7.0
			MANHASSET	2	0
			Manhasset	1	0
			NEW CASSEL	4	6.0
			NO NEW HYDE PARK	1	3.0
			NORTH NEW HYDE PARK	3	1.3
			New Cassel	1	0
			New Hyde Park	1	5.0
			North New Hyde Park	2	2.5
			PORT WASHINGTON	4	0.8
			ROSLYN HEIGHTS	1	0
				2	4.0
		<b>Code - Miscellaneous</b>		<b>41</b>	<b>3.2</b>
		Code - No Plates / Inoperable Vehicle	Garden City Park	1	3.0
			NEW CASSEL	3	4.3
			Port Washington	1	1.0
			University Gardens	1	0
		<b>Code - No Plates / Inoperable Vehicle</b>		<b>6</b>	<b>2.8</b>
		Code - Noise	FLORAL PARK CENTRE	3	1.3
	Floral Park Centre	2	0.5		
	GARDEN CITY PARK	1	25.0		

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Department of Public Safety	Code Enforcement	Code - Noise	GREAT NECK	2	1.0		
			Great Neck	1	12.0		
			MANHASSET	1	0		
			NEW HYDE PARK	1	4.0		
			NEW Hyde park	1	1.0		
			NORTH NEW HYDE PARK	2	0		
			ROSLYN HEIGHTS	1	1.0		
			UNIVERSITY GARDENS	1	3.0		
			WESTBURY	2	0		
				1	0		
		<b>Code - Noise</b>			<b>19</b>	<b>2.8</b>	
		Code - Odor	ALBERTSON	2	0		
			GARDEN CITY PARK	1	2.0		
			GREAT NECK	1	0		
			Great Neck	1	6.0		
			NEW CASSEL	1	0		
			PORT WASHINGTON	1	0		
		<b>Code - Odor</b>			<b>7</b>	<b>1.1</b>	
		Code - Overgrown Vegetation	searingtown	1	0		
			ALBERTSON	1	0		
			CARLE PLACE	1	0		
			Carle Place	1	0		
			GARDEN CITY PARK	1	7.0		
			GREAT NECK	1	5.0		
			Garden City Park	2	12.0		
			MANHASSET	2	2.0		
			Manhasset	1	0		
			NEW CASSEL	8	7.9		
			NORTH NEW HYDE PARK	8	2.0		
			New Cassel	1	0		
			New Hyde Park	1	4.0		
			PORT WASHINGTON	2	2.5		
			Port Washington	2	2.0		
			ROSLYN HEIGHTS	4	5.2		
			UNIVERSITY GARDENS	1	5.0		
			WESTBURY	1	7.0		
			<b>Code - Overgrown Vegetation</b>			<b>39</b>	<b>4.2</b>
			Code - Property Maintenance	CARLE PLACE	1	0	
		FLORAL PARK		1	0		
GARDEN CITY PARK	7	3.6					

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Department of Public Safety	Code Enforcement	Code - Property Maintenance	GREAT NECK	2	6.0	
			Garden City Park	1	0	
			HERRICKS	1	19.0	
			MANHASSET	2	2.0	
			NEW CASSEL	4	7.5	
			NEW HYDE PARK	1	14.0	
			NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	3	0	
			PORT WASHINGTON	6	4.5	
			ROSLYN HEIGHTS	2	0.5	
			UNIVERSITY GARDENS	2	6.0	
			University Gardens	1	0	
			<b>Code - Property Maintenance</b>			<b>35</b>
		Code - Property Violations Search			97	2.9
		<b>Code - Property Violations Search</b>			<b>97</b>	<b>2.9</b>
		Code - Sidewalk Obstruction		FLORAL PARK CENTRE	3	2.3
				Herricks	1	11.0
				MINEOLA	1	0
				NO NEW HYDE PARK	1	1.0
				NORTH NEW HYDE PARK	2	0
				PORT WASHINGTON	1	1.0
		<b>Code - Sidewalk Obstruction</b>			<b>9</b>	<b>2.2</b>
		Code - Signs		CARLE PLACE	3	6.7
				Carle Place	1	1.0
				GARDEN CITY PARK	1	0
				GREAT NECK	1	5.0
				MANHASSET	1	0
				NO NEW HYDE PARK	1	3.0
				University Gardens	1	16.0
				WESTBURY	1	5.0
		<b>Code - Signs</b>			<b>10</b>	<b>5.0</b>
		Code - Smoke		GARDEN CITY PARK	1	2.0
				MANHASSET	1	0
roslyn heights	1			0		
<b>Code - Smoke</b>			<b>3</b>	<b>0.7</b>		
Code - Storage and Display		GARDEN CITY PARK	2	3.5		
		Garden City Park	2	7.0		
		PORT WASHINGTON	1	0		
<b>Code - Storage and Display</b>			<b>5</b>	<b>4.2</b>		
Code - Tree Removal		GREAT NECK	1	5.0		

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Department of Public Safety	Code Enforcement	Code - Tree Removal	NORTH NEW HYDE PARK	1	2.0	
			UNIVERSITY GARDENS	1	1.0	
		<b>Code - Tree Removal</b>			<b>3</b>	<b>2.7</b>
		Code - Unlawful Property Use	GARDEN CITY PARK	6	4.2	
			GREAT NECK	1	9.0	
			North New Hyde Park	1	1.0	
			PORT WASHINGTON	2	1.0	
			ROSLYN HEIGHTS	1	3.0	
		<b>Code - Unlawful Property Use</b>			<b>11</b>	<b>3.6</b>
		Code - Water Flow / Accumulation	GARDEN CITY PARK	1	3.0	
			Great Neck	2	0	
		<b>Code - Water Flow / Accumulation</b>			<b>3</b>	<b>1.0</b>
		<b>Code Enforcement</b>				<b>457</b>
	Parking Enforcement	Prkg Enfrc - Call Back Request			3	1.0
			<b>Prkg Enfrc - Call Back Request</b>			<b>3</b>
		Prkg Enfrc - Commercial Parking	ALBERTSON	1	1.0	
			Garden City Park	1	1.0	
			NEW CASSEL	1	3.0	
			NO NEW HYDE PARK	1	2.0	
			North New Hyde Park	1	3.0	
		ROSLYN HEIGHTS	1	5.0		
		<b>Prkg Enfrc - Commercial Parking</b>			<b>6</b>	<b>2.5</b>
		Prkg Enfrc - From Transfer	GREAT NECK	1	6.0	
			New Cassel	1	6.0	
		<b>Prkg Enfrc - From Transfer</b>			<b>2</b>	<b>6.0</b>
		Prkg Enfrc - Parking Violations Complaint	CARLE PLACE	3	1.0	
			FLORAL PARK CENTRE	1	2.0	
GARDEN CITY PARK			2	1.0		
GREAT NECK			1	5.0		
GREENVALE			1	10.0		
MANHASSET			8	2.2		
Manhasset			1	3.0		
NEW CASSEL			1	1.0		
NEW HYDE PARK	1		1.0			
NORTH NEW HYDE PARK	2		1.5			
North New Hyde Park	1		1.0			
PORT WASHINGTON	3		0.3			
ROSLYN	1		0			
ROSLYN HEIGHTS	2	3.0				
UNIVERSITY GARDENS	1	3.0				

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	greenvale	1	2.0		
			manhasset	2	3.0		
			port washington	1	1.0		
		<b>Prkg Enfrc - Parking Violations Complaint</b>			<b>33</b>	<b>2.1</b>	
	<b>Parking Enforcement</b>				<b>44</b>	<b>2.2</b>	
	Port Washington Parking District	PWPDP - Broken Meter	Baxter Estates	Baxter Estates	1	4.0	
				PORT WASHINGTON	2	3.0	
				port washington	1	0	
			<b>PWPDP - Broken Meter</b>			<b>4</b>	<b>2.5</b>
			PWPDP - Call Back Request			5	4.6
			<b>PWPDP - Call Back Request</b>			<b>5</b>	<b>4.6</b>
			PWPDP - Lot Condition		PORT WASHINGTON	1	0
			<b>PWPDP - Lot Condition</b>			<b>1</b>	<b>0</b>
			PWPDP - Miscellaneous		port washington	2	5.5
					PORT WASHINGTON	1	1.0
	<b>PWPDP - Miscellaneous</b>			<b>3</b>	<b>4.0</b>		
	<b>Port Washington Parking District</b>				<b>13</b>	<b>3.5</b>	
	<b>Department of Public Safety</b>				<b>682</b>	<b>2.4</b>	
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	NEW CASSEL	1	0	
				<b>Hwy - Abandoned Vehicle</b>			<b>1</b>
			Hwy - Animal Sign - New Request		Garden City Park	1	0
			<b>Hwy - Animal Sign - New Request</b>			<b>1</b>	<b>0</b>
			Hwy - Bee's Nest Removal		GARDEN CITY PARK	1	2.0
Great Neck					1	0	
NO NEW HYDE PARK					1	0	
NORTH NEW HYDE PARK					3	4.7	
PORT WASHINGTON					1	4.0	
Port Washington					1	5.0	
UNIVERSITY GARDENS					1	0	
<b>Hwy - Bee's Nest Removal</b>			<b>9</b>	<b>2.8</b>			
Hwy - Call Back Request			36	2.8			
<b>Hwy - Call Back Request</b>			<b>36</b>	<b>2.8</b>			
Hwy - Catch Basin			ALBERTSON	1	7.0		
			HERRICKS	1	8.0		
			NO NEW HYDE PARK	2	0		
		NORTH NEW HYDE PARK	1	26.0			
		North New Hyde Park	2	4.0			
PORT WASHINGTON		1	0				

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Catch Basin	Port Washington	1	5.0	
			UNIVERSITY GARDENS	1	8.0	
		<b>Hwy - Catch Basin</b>			<b>10</b>	<b>6.2</b>
		Hwy - Curb Repair	Albertson	1	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			Great Neck	1	0	
			Herricks	1	0	
			MANHASSET	1	7.0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	4	1.5	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
		<b>Hwy - Curb Repair</b>			<b>13</b>	<b>1.0</b>
		Hwy - Dead Animal Pickup	albertson	1	0	
			ALBERTSON	1	5.0	
			FLOWER HILL	1	1.0	
			Great Neck	1	1.0	
			MANHASSET	1	4.0	
			NEW CASSEL	1	0	
			New Cassel	1	0	
			PORT WASHINGTON	3	2.7	
			Port Washington	1	5.0	
			ROSLYN HEIGHTS	1	6.0	
			albertson	1	1.0	
			new hyde park	1	10.0	
		<b>Hwy - Dead Animal Pickup</b>			<b>14</b>	<b>2.9</b>
		Hwy - From Transfer	GREAT NECK	1	0	
			New Hyde Park	1	10.0	
		<b>Hwy - From Transfer</b>			<b>2</b>	<b>5.0</b>
		Hwy - Grass Cut / Mow	ALBERTSON	2	4.5	
			GARDEN CITY PARK	1	0	
MANHASSET	4		10.5			
NORTH NEW HYDE PARK	1		8.0			
<b>Hwy - Grass Cut / Mow</b>			<b>8</b>	<b>7.4</b>		
Hwy - Informational		2	0			
<b>Hwy - Informational</b>			<b>2</b>	<b>0</b>		
Hwy - Manhole Repair	MANHASSET	1	6.0			
	NEW CASSEL	1	7.0			
<b>Hwy - Manhole Repair</b>			<b>2</b>	<b>6.5</b>		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Miscellaneous	manhasset	1	0		
			ALBERTSON	5	1.6		
			Albertson	1	9.0		
			CARLE PLACE	2	2.5		
			GARDEN CITY PARK	1	0		
			GREAT NECK	1	6.0		
			HERRICKS	1	0		
			MANHASSET	7	7.9		
			Mineola	1	1.0		
			NEW CASSEL	1	0		
			NEW HYDE PARK	3	0		
			NO NEW HYDE PARK	3	2.3		
			NORTH NEW HYDE PARK	4	5.2		
			North New Hyde Park	1	0		
			PORT WASHINGTON	6	2.8		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	1	1.0		
			University Gardens	1	15.0		
			port washington	1	0		
				1	0		
		<b>Hwy - Miscellaneous</b>				<b>43</b>	<b>3.4</b>
		Hwy - Permits / Road Opening Application Request				11	0.5
		<b>Hwy - Permits / Road Opening Application Request</b>				<b>11</b>	<b>0.5</b>
		Hwy - Pothole					
				ALBERTSON		1	0
				CARLE PLACE		1	0
				GREAT NECK		1	5.0
				GREENVALE		1	3.0
				Greenvale		1	7.0
				MANHASSET		2	2.5
				Manhasset		2	3.5
				NEW CASSEL		2	3.5
				NEW HYDE PARK		1	1.0
		NO NEW HYDE PARK		7	5.9		
		NORTH NEW HYDE PARK		2	2.0		
		New Hyde Park		1	0		
		PORT WASHINGTON		6	5.7		
		ROSLYN		1	13.0		
		ROSLYN HEIGHTS		1	3.0		
		Searingtown		1	4.0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Pothole	port washington	1	2.0	
				1	2.0	
		<b>Hwy - Pothole</b>			<b>33</b>	<b>4.2</b>
		Hwy - Pothole Filled Without Request	GREAT NECK	2	0	
			MANHASSET	1	0	
			PORT WASHINGTON	1	0	
			great neck	4	0	
			greenvale	1	0	
			manhasset	11	0	
			port wsahington	1	0	
			<b>Hwy - Pothole Filled Without Request</b>			<b>21</b>
		Hwy - Street Drainage / Flooding	ALBERTSON	1	16.0	
			MANHASSET	3	7.3	
			NEW HYDE PARK	1	4.0	
			New Cassel	1	5.0	
			North New Hyde Park	1	0	
			ROSLYN HEIGHTS	1	0	
			UNIVERSITY GARDENS	1	7.0	
		<b>Hwy - Street Drainage / Flooding</b>			<b>9</b>	<b>6.0</b>
		Hwy - Street Painting	GARDEN CITY PARK	1	2.0	
			GREAT NECK	2	0	
			MANHASSET	2	0	
			PORT WASHINGTON	3	0	
			manhasset	1	0	
		<b>Hwy - Street Painting</b>			<b>9</b>	<b>0.2</b>
		Hwy - Street Repaving Project	MANHASSET	1	0	
		<b>Hwy - Street Repaving Project</b>			<b>1</b>	<b>0</b>
		Hwy - Street Sign - New Request	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	1	0	
Roslyn Heights	1		0			
Searingtown	1		0			
Williston Park	1	0				
<b>Hwy - Street Sign - New Request</b>			<b>9</b>	<b>0</b>		
Hwy - Street Sign - Remove	PORT WASHINGTON	2	6.0			
	SEARINGTOWN	1	0			
<b>Hwy - Street Sign - Remove</b>			<b>3</b>	<b>4.0</b>		
Hwy - Street Sign - Repair / Replace	ALBERTSON	1	4.0			

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	CARLE PLACE	7	5.0		
			FLORAL PARK CEN	3	4.7		
			GARDEN CITY PARK	1	6.0		
			GREAT NECK	2	8.5		
			GREENVALE	1	5.0		
			MANHASSET	11	1.3		
			Manhasset	1	0		
			NEW CASSEL	2	6.0		
			NO NEW HYDE PARK	1	15.0		
			North New Hyde Park	1	0		
			PORT WASHINGTON	7	3.0		
			Searingtown	1	1.0		
			WESTBURY	2	8.5		
			albertson	1	0		
			carle place	2	0		
			floral park center	1	0		
			garden city park	1	0		
			manhasset	3	0		
			port washington	10	0		
			roslyn heights	2	0		
		westbury	1	0			
		<b>Hwy - Street Sign - Repair / Replace</b>			<b>62</b>	<b>2.6</b>	
		Hwy - Street Sweeping / Cleaning			CARLE PLACE	1	1.0
					GREAT NECK	1	13.0
					MANHASSET	2	4.0
					Manhasset	1	0
					NEW CASSEL	1	6.0
					NEW HYDE PARK	1	2.0
					New Cassel	1	5.0
					New Hyde Park	1	0
					North New Hyde Park	3	14.0
					PORT WASHINGTON	1	4.0
					Roslyn Heights	1	13.0
SEARINGTOWN	1				4.0		
<b>Hwy - Street Sweeping / Cleaning</b>					<b>15</b>	<b>6.5</b>	
Hwy - Sump			1	0			
<b>Hwy - Sump</b>			<b>1</b>	<b>0</b>			
Hwy - Telephone/Utility Pole		University Gardens	1	0			
<b>Hwy - Telephone/Utility Pole</b>			<b>1</b>	<b>0</b>			
Hwy - Tree Branch / Debris Pickup			ALBERTSON	1	0		
			CARLE PLACE	2	0.5		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	GARDEN CITY PARK	2	1.5	
			GREAT NECK	2	2.0	
			GREAT NECK ESTATES	1	0	
			Garden City Park	1	2.0	
			MANHASSET	3	0.7	
			Manhasset	1	2.0	
			NEW CASSEL	1	2.0	
			NORTH NEW HYDE PARK	2	0.5	
			North New Hyde Park	1	4.0	
			Port Washington	2	1.5	
			ROSLYN HEIGHTS	1	2.0	
			Roslyn Heights	1	1.0	
			SEARINGTOWN	1	0	
			UNIVERSITY GARDENS	1	1.0	
			WESTBURY	1	1.0	
		manhasset	2	1.0		
		<b>Hwy - Tree Branch / Debris Pickup</b>			<b>26</b>	<b>1.2</b>
		Hwy - Tree Fallen - Emergency	ALBERTSON	1	0	
			BAXTER ESTATES	1	2.0	
			New Cassel	1	1.0	
			PORT WASHINGTON	1	1.0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	1	2.0	
		<b>Hwy - Tree Fallen - Emergency</b>			<b>6</b>	<b>1.0</b>
		Hwy - Tree Planting	ALBERTSON	2	0	
			GARDEN CITY PARK	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	5.0	
			NEW HYDE PARK	1	5.0	
			NORTH NEW HYDE PARK	2	0	
			North New Hyde Park	3	0	
			PORT WASHINGTON	3	0	
SEARINGTOWN	1	0				
<b>Hwy - Tree Planting</b>			<b>15</b>	<b>0.7</b>		
Hwy - Tree Stump Removal	ALBERTSON	2	0			
	Albertson	1	0			
	CARLE PLACE	2	0			
	Carle Place	1	0			
	GARDEN CITY PARK	2	0			
	GREAT NECK	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Stump Removal	HERRICKS	1	0		
			MANHASSET	2	0.5		
			Manhasset	1	0		
			NEW HYDE PARK	5	0		
			NORTH NEW HYDE PARK	2	0		
			New Cassel	1	0		
			New Hyde Park	5	0		
			North New Hyde Park	2	0		
			PORT WASHINGTON	3	0		
			Port Washington	3	0		
			ROSLYN HEIGHTS	1	0		
			WESTBURY	2	0		
			WILLISTON PARK	1	0		
			manhasset	1	0		
		<b>Hwy - Tree Stump Removal</b>				<b>39</b>	<b>0.0</b>
		Hwy - Tree Trimming / Removal Inspection	great neck	ALBERTSON	7	2.1	
				Albertson	1	0	
				CARLE PLACE	11	0.9	
				Carle Place	1	0	
				FLORAL PARK CEN	1	0	
				FLORAL PARK CENTRE	2	2.5	
				Floral Park	1	0	
				Floral Park Centre	1	0	
				GARDEN CITY PARK	5	3.6	
				GREAT NECK	9	1.6	
				Garden City Park	3	0	
				Great Neck	5	1.8	
				HERRICKS	4	3.0	
				Herricks	1	0	
				MANHASSET	15	2.3	
				Manhasset	2	0.5	
				NEW CASSEL	1	0	
				NEW HYDE PARK	1	0	
NO NEW HYDE PARK	2			0			
NORTH NEW HYDE PARK	27			1.7			
New Cassel	1	0					
New Hyde Park	1	0					
North New Hyde Park	16	1.8					
PORT WASHINGTON	15	1.5					

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	Port Washington	3	0	
			Port Washington North	1	0	
			ROSLYN HEIGHTS	3	0	
			Roslyn Heights	2	0	
			SEARINGTOWN	2	3.5	
			Searingtown	1	4.0	
			UNIVERSITY GARDENS	1	13.0	
			manhasset	2	2.5	
				1	14.0	
	<b>Hwy - Tree Trimming / Removal Inspection</b>			<b>150</b>	<b>1.7</b>	
	<b>Highway Department</b>			<b>552</b>	<b>2.3</b>	
	Street Lighting District	Street Light - Cable Break	GREAT NECK PLAZA	1	0	
			North New Hyde Park	1	0	
			ROSLYN HEIGHTS	1	3.0	
		<b>Street Light - Cable Break</b>			<b>3</b>	<b>1.0</b>
		Street Light - Cycles On / Off	GARDEN CITY PARK	3	6.0	
			GREAT NECK	4	3.5	
			Garden City Park	2	0	
			HERRICKS	2	1.0	
			Herricks	1	5.0	
			MANHASSET	2	5.0	
			NEW CASSEL	2	10.5	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	6.0	
			PORT WASHINGTON	2	7.0	
			ROSLYN HEIGHTS	1	7.0	
			SEARINGTOWN	1	0	
Searingtown			1	0		
Westbury			1	0		
<b>Street Light - Cycles On / Off</b>			<b>25</b>	<b>4.1</b>		
Street Light - Fixture Problem		CARLE PLACE	1	0		
	Carle Place	1	0			
	Hicksville	1	0			
	Mineola	1	2.0			
	NEW CASSEL	1	7.0			
	ROSLYN HEIGHTS	1	9.0			
<b>Street Light - Fixture Problem</b>			<b>6</b>	<b>3.0</b>		
Street Light - From Transfer	GREENVALE	1	0			
<b>Street Light - From Transfer</b>			<b>1</b>	<b>0</b>		
Street Light - Light Out (Single)	manhasset	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	manhasset	1	12.0
			ALBERTSON	4	4.5
			CARLE PLACE	3	5.0
			Carle Place	4	8.5
			FLORAL PARK	1	2.0
			FLORAL PARK CEN	1	14.0
			GARDEN CITY PARK	2	0
			GREAT NECK	5	9.6
			Garden City Park	1	0
			Great Neck	5	3.2
			HERRICKS	4	5.8
			KINGS POINT	1	6.0
			MANHASSET	7	3.0
			MANHASSET HILLS	1	0
			Manhasset	1	0
			NEW CASSEL	5	5.0
			NEW HYDE PARK	1	0
			NEW HYDE PARNew Hyde Park	1	0
			NO NEW HYDE PARK	3	7.0
			NORTH NEW HYDE PARK	15	7.7
			North New Hyde Park	4	0.8
			PORT WASHINGTON	5	6.2
			Port Washington	3	0.7
			ROSLYN HEIGHTS	5	8.8
			Roslyn Heights	2	3.0
			SADDLE ROCK	1	11.0
			SEARINGTOWN	4	2.0
			Searingtown	2	1.5
			UNIVERSITY GARDENS	2	7.5
			WESTBURY	2	3.5
			WESTBURY	2	0
			Westbury	1	12.0
					1
<b>Street Light - Light Out (Single)</b>				<b>101</b>	<b>5.1</b>
		Street Light - Lights Out (Multiple)	manhasset	2	0
			ALBERTSON	1	0
			HERRICKS	2	0
			KINGS POINT	6	7.0
			MANHASSET	1	15.0
			NEW CASSEL	1	6.0

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	NORTH NEW HYDE PARK	3	4.7	
			North New Hyde Park	2	14.0	
			PORT WASHINGTON	1	13.0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	2	11.0	
			Searingtown	4	15.2	
		<b>Street Light - Lights Out (Multiple)</b>			<b>26</b>	<b>7.7</b>
		Street Light - Mark Out	NEW HYDE PARK	1	5.0	
			PT WASHINGTON	1	13.0	
			ROSLYN HEIGHTS	1	3.0	
			SEARINGTOWN	1	2.0	
			WILLISTON PARK	3	2.0	
			new hyde park	1	0	
			pt washington	4	9.8	
			roslyn harbor	1	2.0	
			roslyn heights	1	3.0	
			searingtown	3	2.3	
			williston park	1	11.0	
			new hyde park	2	6.5	
			ROSYN HEIGHTS	1	2.0	
			ALBERTSON	5	3.6	
			BAXTER ESTATES	2	0	
			CARLE PLACE	7	5.7	
			Carle Place	1	5.0	
			Flower Hill	1	8.0	
			GARDEN CITY PARK	5	4.4	
			GREAT NECK	2	1.0	
			GREAT NECK ESTATES	1	4.0	
			Garden City Park	1	0	
			HERRICKS	3	3.3	
			MANHASSET	8	5.1	
			Manhasset	2	3.5	
			Mineola	1	2.0	
NEW CASSEL	1		11.0			
NORTH NEW HYDE PARK	11	3.2				
New Cassel	1	21.0				
North New Hyde Park	5	2.0				
PORT WASHINGTON	9	5.0				
PT WASHINGTON	1	19.0				
Port Washington	5	3.0				

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	ROSLYN HEIGHTS	8	1.8	
			ROSLYN HEIGHTS	1	0	
			Roslyn Heights	5	6.6	
			SEARINGTOWN	3	6.0	
			Searingtown	2	9.5	
			Thomaston	1	2.0	
			UNIVERSITY GARDENS	1	13.0	
			WILLISTON PARK	7	1.7	
			WILLISTON PARK	4	1.0	
			WILLISTON PK	1	2.0	
			garden city park	1	5.0	
			port washington	1	5.0	
			roslyn heights	1	0	
			searingtown	3	5.0	
			searingtown	1	3.0	
			williston park	2	0	
			williston park	5	1.2	
			williston park	2	1.0	
		<b>Street Light - Mark Out</b>			<b>142</b>	<b>4.0</b>
		Street Light - Misc Problems	CARLE PLACE	CARLE PLACE	1	0
				Carle Place	1	21.0
				Garden City Park	1	1.0
				MANHASSET	1	10.0
				North New Hyde Park	1	0
				port washington	1	0
		<b>Street Light - Misc Problems</b>			<b>6</b>	<b>5.3</b>
		Street Light - On During Day	NEW CASSEL	NEW CASSEL	1	0
				NO NEW HYDE PARK	1	7.0
				NORTH NEW HYDE PARK	2	6.0
				North New Hyde Park	1	0
				PORT WASHINGTON	2	14.0
				SEARINGTOWN	2	12.5
				University Gardens	1	7.0
WESTBURY	1			2.0		
<b>Street Light - On During Day</b>			<b>11</b>	<b>7.4</b>		
Street Light - Pole Problem	pt washington	pt washington	1	0		
		GREAT NECK	3	3.3		
		ROSLYN HEIGHTS	1	5.0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Pole Problem	Roslyn Heights	2	0	
			UNIVERSITY GARDENS	1	22.0	
			<b>Street Light - Pole Problem</b>	<b>8</b>	<b>4.6</b>	
	<b>Street Lighting District</b>			<b>329</b>	<b>4.7</b>	
<b>Department of Public Works</b>				<b>881</b>	<b>3.2</b>	
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	2	1.0	
			NEW CASSEL	2	2.0	
				<b>Housing - Appliance</b>	<b>4</b>	<b>1.5</b>
		Housing - Electrical	MANHASSET	2	1.0	
			NEW CASSEL	4	2.0	
				<b>Housing - Electrical</b>	<b>6</b>	<b>1.7</b>
		Housing - High Priority SR	NEW CASSEL	1	3.0	
				<b>Housing - High Priority SR</b>	<b>1</b>	<b>3.0</b>
		Housing - Misc Exterior	MANHASSET	1	0	
				<b>Housing - Misc Exterior</b>	<b>1</b>	<b>0</b>
		Housing - Misc SR	MANHASSET	3	2.0	
			NEW CASSEL	6	1.7	
				<b>Housing - Misc SR</b>	<b>9</b>	<b>1.8</b>
		Housing - Pest Control	MANHASSET	3	3.3	
			NEW CASSEL	1	1.0	
				<b>Housing - Pest Control</b>	<b>4</b>	<b>2.8</b>
Housing - Plumbing	MANHASSET	4	3.2			
	NEW CASSEL	2	11.0			
		<b>Housing - Plumbing</b>	<b>6</b>	<b>5.8</b>		
<b>Housing Authority</b>			<b>31</b>	<b>2.6</b>		
<b>Housing Authority</b>				<b>31</b>	<b>2.6</b>	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		2	0	
					<b>2</b>	<b>0</b>
		HR - Misc SR		1	0	
					<b>1</b>	<b>0</b>
		HR - Personnel and Employment		5	6.4	
					<b>5</b>	<b>6.4</b>
<b>Human Resources and Finance</b>			<b>8</b>	<b>4.0</b>		
<b>Human Resources and Finance</b>				<b>8</b>	<b>4.0</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ALBERTSON	1	15.0	
			Albertson	1	13.0	
			GARDEN CITY PARK	1	14.0	
			GREAT NECK	1	0	
			GREAT NECK PLAZA	1	0	
			Garden City Park	1	15.0	
			Great Neck Plaza	2	13.5	

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	HERRICKS	1	12.0		
			Kensington	1	0		
			Mineola	1	0		
			PORT WASHINGTON	1	14.0		
			PORT WASHINGTON NORTH	1	0		
			Port Washington	1	14.0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	1	0		
			WESTBURY	1	13.0		
			Westbury	1	0		
			roslyn heights	1	14.0		
				1	0		
			<b>OIC - From Transfer</b>			<b>20</b>	<b>7.6</b>
		OIC - Inter Municipal SR			MANHASSET	1	0
					albertson	1	1.0
					port washington	1	0
					Albertson	1	0
					BROOKVILLE	1	12.0
					EAST HILLS	2	0
					EAST MEADOW	1	14.0
					EAST WILLISTON	2	6.5
					ELMONT	1	0
					FLOWER HILL	2	14.0
					Flower Hill	2	9.0
					GARDEN CITY PARK	5	11.4
					GREAT NECK	2	6.5
					GREAT NECK PLAZA	2	0
					GREENVALE	1	14.0
					Great Neck	2	0
					Great Neck Plaza	1	13.0
					Greenvale	1	3.0
					HERRICKS	2	7.0
					MANHASSET	5	2.4
					MANORHAVEN	1	14.0
					MINEOLA	3	11.7
					MUNSEY PARK	1	1.0
					Mineola	1	13.0
NEW HYDE PARK	6	4.2					
NO NEW HYDE PARK	5	0					
NORTH NEW HYDE PARK	1	0					

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	New Hyde Park	1	7.0
			North New Hyde Park	3	4.7
			OLD WESTBURY	1	15.0
			Old Westbury	1	0
			PLANDOME MANOR	3	14.3
			PORT WASHINGTON	3	13.7
			Plandome Manor	1	0
			ROSLYN	3	14.0
			ROSLYN ESTATES	2	6.5
			ROSLYN HEIGHTS	4	3.2
			Roslyn Harbor	2	0
			SEARINGTOWN	2	0
			UNIVERSITY GARDENS	1	0
			WEST HEMPSTEAD	1	0
			WILLISTON PARK	2	6.5
			Westbury	1	15.0
			Williston Park	3	0
			flower hill	1	0
			manhasset	1	0
			portwashington	1	0
			roslyn heights	1	0
		8	3.4		
		<b>OIC - Inter Municipal SR</b>		<b>100</b>	<b>5.4</b>
	<b>Inter Municipal Affairs</b>			<b>120</b>	<b>5.8</b>
<b>Inter Municipal Affairs</b>				<b>120</b>	<b>5.8</b>
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		6	0
		<b>Park - Call Back Request</b>		<b>6</b>	<b>0</b>
		Park - General Complaint		7	3.7
		<b>Park - General Complaint</b>		<b>7</b>	<b>3.7</b>
		Park - Miscellaneous	DEER PARK	1	7.0
			Manorhaven	1	0
			NEW CASSEL	1	0
			PORT WASHINGTON	1	9.0
			Roslyn	1	0
			Westbury	1	0
				1	1.0
<b>Park - Miscellaneous</b>		<b>7</b>	<b>2.4</b>		
Park - Park Facilities Maintenance		22	2.9		
<b>Park - Park Facilities Maintenance</b>		<b>22</b>	<b>2.9</b>		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Parks and Recreation Department	Parks and Recreation Department	Park - Park Maintenance Projects		1	0	
		<b>Park - Park Maintenance Projects</b>		<b>1</b>	<b>0</b>	
		Park - Park Permit Application Request		8	0	
		<b>Park - Park Permit Application Request</b>		<b>8</b>	<b>0</b>	
	<b>Parks and Recreation Department</b>			<b>51</b>	<b>2.1</b>	
<b>Parks and Recreation Department</b>				<b>51</b>	<b>2.1</b>	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		8	4.6	
		<b>BZA - Questions needing Answers</b>		<b>8</b>	<b>4.6</b>	
	<b>Board of Zoning Appeals</b>			<b>8</b>	<b>4.6</b>	
	Building Department	Bldg - Application Status	Albertson		1	0
			GREAT NECK		1	3.0
			Garden City Park		2	0
			HERRICKS		1	7.0
			Port Washington		1	6.0
			<b>Bldg - Application Status</b>		<b>6</b>	<b>2.7</b>
		Bldg - Certificate Status	Albertson		1	0
			New Cassel		1	2.0
		<b>Bldg - Certificate Status</b>			<b>2</b>	<b>1.0</b>
		Bldg - Construction Complaint	CARLE PLACE		2	5.5
			GARDEN CITY PARK		2	5.5
			GREAT NECK PLAZA		1	0
			MANHASSET		1	0
			MANHASSET HILLS		1	0
			PORT WASHINGTON		1	0
			SEARINGTOWN		1	27.0
			UNIVERSITY GARDENS		1	0
	<b>Bldg - Construction Complaint</b>			<b>10</b>	<b>4.9</b>	
	Bldg - From Transfer	GREAT NECK		2	0	
		MANHASSET		1	0	
PORT WASHINGTON			1	2.0		
ROSLYN HEIGHTS			1	0		
<b>Bldg - From Transfer</b>			<b>5</b>	<b>0.4</b>		
Bldg - General Question Needs Answers			134	2.3		
<b>Bldg - General Question Needs Answers</b>			<b>134</b>	<b>2.3</b>		
Bldg - Housing Complaint	NEW HYDE PARK		1	1.0		
	NORTH NEW HYDE PARK		1	0		
	New Cassel		1	0		
<b>Bldg - Housing Complaint</b>			<b>3</b>	<b>0.3</b>		
Bldg - Illegal Housing	CARLE PLACE		1	0		
	GARDEN CITY PARK		5	1.8		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Illegal Housing	GREAT NECK	1	0	
			HERRICKS	1	0	
			Manhasset	1	23.0	
			NEW CASSEL	9	1.9	
			NORTH NEW HYDE PARK	2	0	
			New Cassel	2	0	
			North New Hyde Park	3	0	
			PORT WASHINGTON	6	0.8	
			Port Washington	2	2.0	
		<b>Bldg - Illegal Housing</b>			<b>33</b>	<b>1.8</b>
		Bldg - Inspection Request	NORTH NEW HYDE PARK	1	0	
		<b>Bldg - Inspection Request</b>			<b>1</b>	<b>0</b>
		Bldg - Miscellaneous	Albertson	1	0	
			CARLE PLACE	1	4.0	
			GREAT NECK	2	3.0	
			Great Neck Estates	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	4.0	
			SEARINGTOWN	1	0	
				1	11.0	
		<b>Bldg - Miscellaneous</b>			<b>9</b>	<b>2.8</b>
		Bldg - Permit Question Needs Answers		14	2.6	
		<b>Bldg - Permit Question Needs Answers</b>			<b>14</b>	<b>2.6</b>
		Bldg - Retaining Wall	MANHASSET	1	3.0	
		<b>Bldg - Retaining Wall</b>			<b>1</b>	<b>3.0</b>
		Bldg - Suspect Work Without a Permit	floral park	1	0	
			ALBERTSON	2	3.0	
			FLORAL PARK CEN	1	0	
			FLORAL PARK CENTRE	1	0	
			Floral Park Centre	1	0	
			GARDEN CITY PARK	2	2.0	
			Garden City Park	1	0	
			Great Neck	2	3.0	
			HERRICKS	1	0	
			Herricks	3	3.3	
			MANHASSET	6	2.8	
NEW CASSEL	1		0			
NEW HYDE PARK	2		3.5			
NORTH NEW HYDE PARK	4		1.5			

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	North New Hyde Park	9	3.4	
			PORT WASHINGTON	3	2.7	
			Port Washington	1	0	
			ROSLYN HEIGHTS	4	1.8	
			UNIVERSITY GARDENS	2	0.5	
		<b>Bldg - Suspect Work Without a Permit</b>			<b>47</b>	<b>2.2</b>
		Bldg - Unable to Reach Inspector	ALBERTSON	1	1.0	
			CARLE PLACE	1	1.0	
		<b>Bldg - Unable to Reach Inspector</b>			<b>2</b>	<b>1.0</b>
		<b>Building Department</b>				<b>267</b>
	Planning Department	Planning - Call Back Request			3	1.0
			<b>Planning - Call Back Request</b>			<b>3</b>
		Planning - Questions needing Answers	Greenvale	1	5.0	
			Westbury	1	1.0	
	<b>Planning - Questions needing Answers</b>			<b>2</b>	<b>3.0</b>	
	<b>Planning Department</b>				<b>5</b>	<b>1.8</b>
	<b>Planning and Building Department</b>				<b>280</b>	<b>2.3</b>
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	ALBERTSON	12	0.2	
			Albertson	4	0	
			CARLE PLACE	1	1.0	
			Carle Place	1	2.0	
			EAST HILLS	1	0	
			EAST MEADOW	1	0	
			EAST WILLISTON	1	0	
			FLORAL PARK	4	0	
			FLORAL PARK CENTRE	1	0	
			FLOWER HILL	3	2.0	
			Floral Park	1	0	
			Flower Hill	2	0.5	
			GARDEN CITY PARK	11	0.5	
			GREAT NECK	9	0.1	
			GREAT NECK ESTATES	2	0	
			GREAT NECK PLAZA	10	0.3	
			Garden City Park	2	0.5	
			Great Neck	1	0	
			Great Neck Plaza	1	2.0	
			Kings Point	2	0	
			MANHASSET	5	0.6	
			MANORHAVEN	1	0	
			MINEOLA	15	0.2	
Manhasset	1	0				

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	Mineola	5	0.2		
			Munsey Park	2	0		
			NEW CASSEL	18	0.4		
			NEW HYDE PARK	2	0		
			NORTH NEW HYDE PARK	15	0.6		
			New Hyde Park	3	0		
			North Hills	1	0		
			North New Hyde Park	13	0.4		
			PLANDOME	2	0		
			PORT WASHINGTON	13	0.2		
			PORT WASHINGTON NORTH	1	2.0		
			Plandome Heights	1	0		
			Port Washington	1	3.0		
			ROSLYN HARBOR	1	0		
			ROSLYN HEIGHTS	8	0.4		
			RUSSELL GARDENS	1	0		
			Roslyn Heights	1	0		
			SEARINGTOWN	1	0		
			Saddle Rock	1	0		
			Thomaston	1	3.0		
			VALLEY STREAM	1	1.0		
			WESTBURY	11	0.3		
			WILLISTON PARK	3	1.7		
			Westbury	3	0		
		Williston Park	4	1.0			
		east meadow	1	0			
		<b>PI - Aging In Place Conference RSVP</b>			<b>206</b>	<b>0.4</b>	
		PI - Call Back Request			CARLE PLACE	1	0
					FLORAL PARK	1	1.0
					FLOWER HILL	1	1.0
					GARDEN CITY PARK	2	0
					GREAT NECK	3	0
					GREAT NECK PLAZA	6	0.8
Great Neck	1				0		
HERRICKS	1				3.0		
LAKE SUCCESS	1				1.0		
MANHASSET	2				2.5		
MANORHAVEN	4				1.0		
MINEOLA	2				0.5		
Manhasset	1	2.0					

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Call Back Request	Mineola	2	0.5		
			NEW CASSEL	1	1.0		
			NEW HYDE PARK	2	0.5		
			NORTH NEW HYDE PARK	8	0.1		
			North New Hyde Park	2	2.0		
			PORT WASHINGTON	2	5.0		
			ROSLYN HEIGHTS	2	0.5		
			Roslyn	1	0		
			SEARINGTOWN	1	5.0		
			WESTBURY	2	0.5		
			Westbury	1	0		
			port jefferson	1	1.0		
				1	0		
		<b>PI - Call Back Request</b>				<b>52</b>	<b>0.9</b>
		PI - Cancellation			GARDEN CITY PARK	1	0
					GREAT NECK PLAZA	1	0
					Garden City Park	1	0
					MINEOLA	2	0
					NEW CASSEL	1	0
					NEW HYDE PARK	2	0
					NORTH NEW HYDE PARK	2	0
					ROSLYN HEIGHTS	1	0
					SEARINGTOWN	1	0
						1	0
		<b>PI - Cancellation</b>				<b>13</b>	<b>0</b>
		PI - Caregiver Support			GARDEN CITY PARK	1	0
					NEW CASSEL	1	1.0
					NORTH NEW HYDE PARK	1	4.0
					Plandome Manor	1	5.0
					ROSLYN	1	2.0
					Westbury	1	0
		<b>PI - Caregiver Support</b>				<b>6</b>	<b>2.0</b>
		PI - Exercise Program Registration			BAXTER ESTATES	2	0.5
CARLE PLACE	8				0.1		
EAST WILLISTON	2				0.5		
East Hills	1				0		
GARDEN CITY PARK	9				0.1		
GREAT NECK	4				0.2		
Garden City Park	3				0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Exercise Program Registration	HERRICKS	4	0		
			Herricks	2	0		
			MANHASSET	4	0		
			MANORHAVEN	5	0		
			MINEOLA	9	0		
			Manorhaven	3	0		
			Mineola	1	0		
			NEW CASSEL	4	0.2		
			NEW HYDE PARK	9	0		
			NORTH NEW HYDE PARK	8	0.1		
			New Cassel	1	0		
			New Hyde Park	2	0		
			North Hills	1	0		
			North New Hyde Park	10	0.5		
			PORT WASHINGTON	13	0.6		
			PORT WASHINGTON NORTH	1	0		
			Port Washington North	5	0		
			ROSLYN HEIGHTS	10	0.1		
			Roslyn Heights	3	0		
			SEARINGTOWN	2	0.5		
		WESTBURY	12	0			
		WILLISTON PARK	4	0			
		Westbury	1	0			
		Williston Park	2	0			
		<b>PI - Exercise Program Registration</b>				<b>145</b>	<b>0.2</b>
				PI - Financial Assistance	LAKE SUCCESS	1	2.0
					MANORHAVEN	1	0
					New Cassel	1	1.0
					PORT WASHINGTON	1	1.0
		Plandome Manor	1		14.0		
<b>PI - Financial Assistance</b>				<b>5</b>	<b>3.6</b>		
		PI - Flu Shot Registration	ALBERTSON	1	0		
			GARDEN CITY PARK	2	0		
			GREAT NECK	3	0		
			Garden City Park	1	0		
			HERRICKS	2	0		
			MANORHAVEN	3	0		
			MINEOLA	1	0		
			NEW HYDE PARK	1	0		
			NORTH NEW HYDE	5	0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Flu Shot Registration	PARK				
			PORT WASHINGTON	5	0		
			PORT WASHINGTON NORTH	2	0		
			Port Washington	1	0		
				1	0		
		<b>PI - Flu Shot Registration</b>				<b>28</b>	<b>0</b>
		PI - Health Chat/Event Registration			ALBERTSON	3	0
					CARLE PLACE	2	0
					FLORAL PARK	1	0
					GARDEN CITY PARK	2	0
					GREAT NECK	2	0
					GREAT NECK PLAZA	8	0
					Great Neck	1	0
					Great Neck Plaza	1	0
					Greenvale	1	0
					HERRICKS	1	0
					Herricks	1	0
					MANHASSET	1	0
					MINEOLA	1	0
					Mineola	1	0
					NEW CASSEL	3	0
					NEW HYDE PARK	4	0
					NORTH HILLS	2	0
					NORTH NEW HYDE PARK	1	0
					North New Hyde Park	4	0
					Russell Gardens	1	0
		THOMASTON	1	0			
		UNIVERSITY GARDENS	1	0			
		WESTBURY	5	0			
		<b>PI - Health Chat/Event Registration</b>				<b>48</b>	<b>0</b>
		PI - Health and Mental Health			port washington	1	0
					ALBERTSON	6	0.2
					CARLE PLACE	2	3.5
EAST HILLS	1				0		
FLORAL PARK	3				0		
GARDEN CITY PARK	6				0		
GREAT NECK	6				0.2		
GREAT NECK PLAZA	2				0.5		
HERRICKS	4				1.0		
MANHASSET	4				0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	MANORHAVEN	8	0		
			MINEOLA	2	3.5		
			Manorhaven	1	0		
			Mineola	3	2.0		
			NEW CASSEL	6	0.3		
			NEW HYDE PARK	7	1.4		
			NORTH HILLS	3	0		
			NORTH NEW HYDE PARK	36	0.2		
			New Hyde Park	1	0		
			North Hills	2	1.0		
			North New Hyde Park	11	0.8		
			PORT WASHINGTON	1	0		
			PORT WASHINGTON NORTH	1	7.0		
			Port Washington	1	0		
			Port Washington North	2	2.0		
			ROSLYN	4	0.5		
			ROSLYN HEIGHTS	3	0		
			Roslyn	2	0		
			Roslyn Heights	1	0		
			SEARINGTOWN	2	0.5		
			THOMASTON	23	0		
		Thomaston	2	0			
		WILLISTON PARK	1	0			
		greenvale	1	0			
		<b>PI - Health and Mental Health</b>			<b>159</b>	<b>0.4</b>	
		PI - Household Maintenance	PI - Household Maintenance		ALBERTSON	1	0
					EAST WILLISTON	2	1.5
					FLOWER HILL	1	0
					GREAT NECK	1	16.0
					Garden City Park	2	0
					Great Neck Estates	1	1.0
					HERRICKS	1	0
					Kings Point	1	0
MANHASSET	1				7.0		
MANORHAVEN	1				1.0		
MINEOLA	1				0		
NEW CASSEL	1				0		
NEW HYDE PARK	2	1.5					
NORTH NEW HYDE PARK	2	0					

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Household Maintenance	OLD WESTBURY	1	1.0		
			PLANDOME HEIGHTS	1	1.0		
			PORT WASHINGTON	2	1.0		
			Plandome Manor	1	5.0		
			WILLISTON PARK	3	0.7		
		<b>PI - Household Maintenance</b>			<b>26</b>	<b>1.6</b>	
		PI - Membership Registration			ALBERTSON	5	0
					Albertson	4	0
					CARLE PLACE	1	0
					Carle Place	1	0
					EAST HILLS	3	0
					EAST WILLISTON	1	0
					East Hills	1	0
					East Williston	2	0
					FLORAL PARK	1	0
					Floral Park	2	0
					GARDEN CITY PARK	4	0
					GREAT NECK	3	0
					GREAT NECK PLAZA	7	0
					Great Neck	3	0
					Great Neck Estates	1	0
					Great Neck Plaza	1	0
					Greenvale	1	0
					Herricks	1	0
					LAKE SUCCESS	1	0
					MANHASSET	3	0
					MANORHAVEN	1	0
					MINEOLA	8	0
					Mineola	9	0
					Munsey Park	2	0
					NEW CASSEL	3	0
					NEW HYDE PARK	5	0
					NORTH HILLS	1	0
NORTH NEW HYDE PARK	7				0		
North Hills	2	0					
North New Hyde Park	5	0					
OLD WESTBURY	1	0					
PLANDOME HEIGHTS	1	0					
PORT WASHINGTON	12	0					
PORT WASHINGTON NORTH	5	0					

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	Port Washington North	3	0		
			ROSLYN	2	0		
			ROSLYN HEIGHTS	1	0		
			Roslyn Estates	1	0		
			Roslyn Harbor	1	0		
			Roslyn Heights	2	0		
			Thomaston	2	0		
			WESTBURY	4	0		
			WILLISTON PARK	1	0		
			Westbury	3	0		
			Williston Park	2	0		
			<b>PI - Membership Registration</b>			<b>130</b>	<b>0</b>
			PI - Miscellaneous			ALBERTSON	2
		BOHEMIA				1	7.0
		BROOKLYN				1	0
		EAST HILLS				1	0
		FLORAL PARK				1	0
		Flower Hill				1	1.0
		GARDEN CITY				1	0
		GARDEN CITY PARK				1	0
		GREAT NECK				1	0
		GREAT NECK ESTATES				1	1.0
		GREAT NECK PLAZA				4	0
		Great Neck				1	0
		Great Neck Plaza				1	3.0
		HERRICKS				1	1.0
		LAKE SUCCESS				1	1.0
		LEXINGTON				1	0
		MANHASSET				2	0.5
		MINEOLA				1	0
		Manhasset				1	0
		NEW CASSEL				1	0
		NORTH NEW HYDE PARK					
			North New Hyde Park	1	0		
PORT WASHINGTON	1		0				
Port Washington North	2		3.5				
ROSLYN HEIGHTS	2		1.5				
Roslyn	1	0					
SAINT JAMES	1	0					
UNIVERSITY GARDENS	1	2.0					

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Miscellaneous	University Gardens	1	8.0		
			WESTBURY	1	1.0		
			Westbury	2	1.0		
				3	0.3		
		<b>PI - Miscellaneous</b>				<b>43</b>	<b>0.9</b>
		PI - Support Group Registration	GARDEN CITY PARK	1	2.0		
			NORTH HILLS	1	2.0		
		<b>PI - Support Group Registration</b>				<b>2</b>	<b>2.0</b>
		PI - Taxi Service			ALBERTSON	21	0
					BAXTER ESTATES	5	0
					CARLE PLACE	10	0
					Carle Place	13	0
					EAST HILLS	23	0
					EAST WILLISTON	1	0
					East Hills	20	0
					East Williston	5	0
					FLORAL PARK	6	0
					FLOWER HILL	18	0
					Flower Hill	5	0
					GARDEN CITY	2	0
					GARDEN CITY PARK	101	0
					GREAT NECK	224	0.0
					GREAT NECK ESTATES	8	0
					GREAT NECK PLAZA	129	0.1
					Garden City Park	1	0
					Great Neck Estates	3	0.3
					Great Neck Plaza	8	0
					HERRICKS	25	0
					KENSINGTON	3	0
					KINGS POINT	15	0
					LAKE SUCCESS	6	0
					Lake Success	15	0
					MANHASSET	76	0
MANORHAVEN	39				0.0		
MINEOLA	49				0.1		
MUNSEY PARK	1				0		
Manhasset	2				0		
Manorhaven	13				0		
Mineola	4				0		
NEW CASSEL	47				0.0		
NEW HYDE PARK	33				0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	NORTH HILLS	30	0		
			NORTH NEW HYDE PARK	48	0.0		
			New Cassel	13	0		
			North Hills	27	0		
			North New Hyde Park	7	0		
			OLD WESTBURY	5	0		
			PLANDOME	5	0		
			PLANDOME HEIGHTS	1	0		
			PLANDOME MANOR	1	0		
			PORT WASHINGTON	144	0		
			PORT WASHINGTON NORTH	25	0		
			Port Washington	7	0		
			Port Washington North	33	0		
			ROSLYN	18	0		
			ROSLYN ESTATES	5	0		
			ROSLYN HEIGHTS	111	0		
			RUSSELL GARDENS	4	0		
			Roslyn	5	0		
			Roslyn Heights	1	0		
			Russell Gardens	4	0		
			SEARINGTOWN	8	0		
			Saddle Rock	2	0		
			Sands Point	1	0		
			Searingtown	3	0		
			THOMASTON	4	0.2		
			Thomaston	8	0		
			UNIVERSITY GARDENS	9	0		
			WESTBURY	46	0		
			WILLISTON PARK	50	0		
			Westbury	3	0		
			Williston Park	1	0		
						4	0
			<b>PI - Taxi Service</b>				<b>1,564</b>
		PI - Taxi Service Cancellation	ALBERTSON	1	0		
			CARLE PLACE	1	0		
			Carle Place	1	0		
			FLORAL PARK	1	0		
			GARDEN CITY PARK	8	0		
			GREAT NECK	22	0		
			GREAT NECK ESTATES	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	GREAT NECK PLAZA	21	0		
			Great Neck	1	0		
			Great Neck Estates	3	0		
			HERRICKS	1	0		
			Lake Success	3	0		
			MANHASSET	6	0		
			MANORHAVEN	1	0		
			MINEOLA	2	0		
			Manorhaven	1	0		
			Mineola	2	0		
			NEW CASSEL	4	0		
			NEW HYDE PARK	1	0		
			NORTH HILLS	1	0		
			NORTH NEW HYDE PARK	3	0		
			North New Hyde Park	3	0		
			PORT WASHINGTON	5	0		
			Port Washington North	1	0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	3	0		
			THOMASTON	1	0		
		UNIVERSITY GARDENS	1	0			
		WESTBURY	6	0			
		WILLISTON PARK	4	0			
		<b>PI - Taxi Service Cancellation</b>			<b>110</b>	<b>0</b>	
		PI - Taxi Service Complaint			GREAT NECK	1	1.0
					GREAT NECK PLAZA	6	0.3
					Great Neck Plaza	1	0
					KINGS POINT	1	0
					NEW CASSEL	1	0
NEW HYDE PARK	2				1.0		
NORTH HILLS	1				0		
NORTH NEW HYDE PARK	1				0		
PORT WASHINGTON	1				0		
WILLISTON PARK	1				0		
<b>PI - Taxi Service Complaint</b>			<b>16</b>	<b>0.3</b>			
PI - Transportation/Mobility Mgmt Info			CARLE PLACE	1	1.0		
			FLOWER HILL	1	0		
			GREAT NECK	2	0		
			GREAT NECK PLAZA	1	0		
			NEW HYDE PARK	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	NORTH HILLS	1	1.0	
			NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	2	3.5	
			ROSLYN ESTATES	1	1.0	
			ROSLYN HEIGHTS	1	0	
			Thomaston	4	0.5	
		<b>PI - Transportation/Mobility Mgmt Info</b>			<b>17</b>	<b>0.7</b>
		PI - Volunteer	NEW CASSEL	1	1.0	
			ROSLYN	1	2.0	
			ROSLYN HEIGHTS	1	0	
		<b>PI - Volunteer</b>			<b>3</b>	<b>1.0</b>
		<b>Project Independence</b>				<b>2,573</b>
<b>Project Independence</b>				<b>2,573</b>	<b>0.1</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	MINEOLA	1	0	
			New Hyde Park	1	0	
		<b>Tax - Duplicate Bill or Receipt</b>			<b>2</b>	<b>0</b>
		<b>Receiver of Taxes</b>				<b>2</b>
<b>Receiver of Taxes</b>				<b>2</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		13	1.2	
		<b>SWMA - Call Back</b>			<b>13</b>	<b>1.2</b>
		SWMA - Carting Complaints	CARLE PLACE	1	0	
			MANHASSET	1	1.0	
			NEW HYDE PARK	1	4.0	
			NO NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	2	2.0	
			PORT WASHINGTON	1	3.0	
			ROSLYN HEIGHTS	1	2.0	
		<b>SWMA - Carting Complaints</b>			<b>8</b>	<b>2.0</b>
		SWMA - Container without License / Permit	ALBERTSON	1	0	
			CARLE PLACE	2	0	
			Flower Hill	1	0	
			Garden City Park	1	2.0	
			Herricks	1	0	
			NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	1	6.0	
PORT WASHINGTON	1		16.0			
ROSLYN HEIGHTS	1	0				
<b>SWMA - Container without License / Permit</b>			<b>10</b>	<b>2.4</b>		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - From Transfer	ROSLYN HEIGHTS	1	2.0	
				1	2.0	
		<b>SWMA - From Transfer</b>			<b>2</b>	<b>2.0</b>
		SWMA - Garbage Not Picked Up	ALBERTSON	1	1.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	1.0	
			GREAT NECK ESTATES	1	2.0	
			NEW CASSEL	1	4.0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	3	1.7	
			Port Washington	1	3.0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	2	0.5	
		<b>SWMA - Garbage Not Picked Up</b>			<b>13</b>	<b>1.4</b>
	<b>Solid Waste Management</b>				<b>46</b>	<b>1.7</b>
	Sustainability Department	SWMA - Compost	ALBERTSON	2	2.0	
			NORTH NEW HYDE PARK	1	4.0	
			WILLISTON PARK	1	2.0	
		<b>SWMA - Compost</b>			<b>4</b>	<b>2.5</b>
		SWMA - Rain Barrel	Port Washington	1	3.0	
			SEARINGTOWN	1	4.0	
			Saddle Rock	1	3.0	
WILLISTON PARK			2	3.5		
<b>SWMA - Rain Barrel</b>			<b>5</b>	<b>3.4</b>		
SWMA - Recycling / STOP Call Back			1	6.0		
<b>SWMA - Recycling / STOP Call Back</b>			<b>1</b>	<b>6.0</b>		
<b>Sustainability Department</b>				<b>10</b>	<b>3.3</b>	
<b>Solid Waste Management</b>				<b>56</b>	<b>2.0</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	ALBERTSON	1	0	
			GREAT NECK	1	0	
			Great Neck	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			<b>311 - PSEG Power Outage</b>			<b>5</b>
	311 - SR Constituent Follow-up	ROSLYN HEIGHTS	1	0		
			105	0		
	<b>311 - SR Constituent Follow-up</b>			<b>106</b>	<b>0</b>	
	311 - Street Repaving Schedule Inquiry	GREAT NECK	1	0		
HERRICKS		1	0			

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	NEW CASSEL	1	0	
			PORT WASHINGTON	2	0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	1	0	
			manhasset	1	0	
		<b>311 - Street Repaving Schedule Inquiry</b>	<b>8</b>	<b>0</b>		
	<b>311 Call Center</b>				<b>119</b>	<b>0</b>
	Supervisor's Office	SupV - ADA Compliance		PORT WASHINGTON	1	0
				<b>SupV - ADA Compliance</b>	<b>1</b>	<b>0</b>
		SupV - Airplane		east hills	1	0
				EAST HILLS	1	0
East Hills				1	0	
PORT WASHINGTON				1	0	
ROSLYN HARBOR				2	0	
<b>SupV - Airplane</b>		<b>6</b>	<b>0</b>			
SupV - Employee Complaint			NORTH NEW HYDE PARK	1	2.0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	2	0	
			garden city park	1	0	
<b>SupV - Employee Complaint</b>		<b>5</b>	<b>0.4</b>			
SupV - Fire Department Recruitment				1	0	
<b>SupV - Fire Department Recruitment</b>		<b>1</b>	<b>0</b>			
SupV - Helicopter			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
	MANHASSET		3	0		
	NEW HYDE PARK		14	0		
	PLANDOME		6	0		
	PLANDOME HEIGHTS		5	0		
	PORT WASHINGTON		4	0		
	WESTBURY		2	0		
<b>SupV - Helicopter</b>	<b>36</b>	<b>0</b>				
SupV - Helicopter Nassau			9	0		
<b>SupV - Helicopter Nassau</b>	<b>9</b>	<b>0</b>				
SupV - Thank You from Constituent		FLORAL PARK	1	0		
		GARDEN CITY PARK	2	0		
		GREAT NECK	1	0		
		GREAT NECK PLAZA	1	0		
		HERRICKS	1	0		
		NEW HYDE PARK	2	0		
		NORTH NEW HYDE PARK	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	New Hyde Park	1	0
			Port Washington	1	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
				1	0
		<b>SupV - Thank You from Constituent</b>	<b>14</b>	<b>0</b>	
<b>Supervisor's Office</b>				<b>72</b>	<b>0.0</b>
<b>Supervisor's Office</b>				<b>191</b>	<b>0.0</b>
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		165	0
		<b>Town Clerk - Birth Certificate</b>		<b>165</b>	<b>0</b>
		Town Clerk - Block Party Application		2	0
		<b>Town Clerk - Block Party Application</b>		<b>2</b>	<b>0</b>
		Town Clerk - Death Certificate		84	0
		<b>Town Clerk - Death Certificate</b>		<b>84</b>	<b>0</b>
		Town Clerk - Dog License		36	0
		<b>Town Clerk - Dog License</b>		<b>36</b>	<b>0</b>
		Town Clerk - Domestic Partnership		1	0
		<b>Town Clerk - Domestic Partnership</b>		<b>1</b>	<b>0</b>
		Town Clerk - Filming Permit		2	0
		<b>Town Clerk - Filming Permit</b>		<b>2</b>	<b>0</b>
		Town Clerk - Fishing License		1	0
		<b>Town Clerk - Fishing License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Hunting License		8	0
		<b>Town Clerk - Hunting License</b>		<b>8</b>	<b>0</b>
		Town Clerk - Landscaping License		2	0
		<b>Town Clerk - Landscaping License</b>		<b>2</b>	<b>0</b>
		Town Clerk - Liquor License		2	0
		<b>Town Clerk - Liquor License</b>		<b>2</b>	<b>0</b>
		Town Clerk - Marriage Certificate		33	0
		<b>Town Clerk - Marriage Certificate</b>		<b>33</b>	<b>0</b>
		Town Clerk - Marriage License		49	0
		<b>Town Clerk - Marriage License</b>		<b>49</b>	<b>0</b>
		Town Clerk - Miscellaneous		7	0
		<b>Town Clerk - Miscellaneous</b>		<b>7</b>	<b>0</b>
Town Clerk - Parking Restrictions Removal Request		7	0		
<b>Town Clerk - Parking Restrictions Removal Request</b>		<b>7</b>	<b>0</b>		
Town Clerk - Peddler License		8	0		
<b>Town Clerk - Peddler License</b>		<b>8</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

September 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Town Clerk	Town Clerk	Town Clerk - Secondhand Dealer License		1	0	
		<b>Town Clerk - Secondhand Dealer License</b>			<b>1</b>	<b>0</b>
		Town Clerk - Solid Waste Management License		9	0	
		<b>Town Clerk - Solid Waste Management License</b>			<b>9</b>	<b>0</b>
		Town Clerk - Taxi and Limousine License		3	0	
		<b>Town Clerk - Taxi and Limousine License</b>			<b>3</b>	<b>0</b>
		Town Clerk - Tow Truck License		6	0	
		<b>Town Clerk - Tow Truck License</b>			<b>6</b>	<b>0</b>
	<b>Town Clerk</b>			<b>426</b>	<b>0</b>	
<b>Town Clerk</b>				<b>426</b>	<b>0</b>	
<b>Summary</b>				<b>5,514</b>	<b>1.2</b>	