

Town of North Hempstead Service Requests via 311 - by Department

November 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	MANHASSET	1	18.0	
		Adm Svc - From Transfer			1	18.0
		Adm Svc - Green Team	GREAT NECK	1	0	
			LAKE SUCCESS	1	2.0	
			MINEOLA	1	4.0	
			NO NEW HYDE PARK	1	2.0	
			ROSLYN HEIGHTS	1	18.0	
		Adm Svc - Green Team			5	5.2
		Adminstrative Services			6	7.3
		Adminstrative Services			6	7.3
Community Services	Community Services	CommSvc - Bus Booking for Group		1	1.0	
		CommSvc - Bus Booking for Group			1	1.0
		CommSvc - Bus Pickup Cancel	ALBERTSON	1	0	
			HERRICKS	2	0.5	
			MANORHAVEN	1	0	
			MINEOLA	2	0	
			WESTBURY	1	0	
		CommSvc - Bus Pickup Cancel			7	0.1
		CommSvc - Bus Pickup Schedule	ALBERTSON	1	0	
			HERRICKS	1	0	
			MINEOLA	1	0	
			Port Washington	1	0	
			Roslyn Heights	1	0	
		CommSvc - Bus Pickup Schedule			5	0
		CommSvc - Educational Program		1	2.0	
		CommSvc - Educational Program			1	2.0
		CommSvc - Misc SR	BAXTER ESTATES	1	3.0	
			New Hyde Park	1	2.0	
			WILLISTON PARK	1	1.0	
				1	0	
		CommSvc - Misc SR			4	1.5
		CommSvc - Seasonal Programs Registration	ALBERTSON	1	0	
GARDEN CITY PARK	1		0			
GREAT NECK	1		0			
Lake Success	1		0			
MANHASSET	4		0			
NEW HYDE PARK	1		0			
NORTH NEW HYDE PARK	2		0			
New Hyde Park	2		0			
North New Hyde Park	2		0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	PORT WASHINGTON	1	0	
			Roslyn Heights	1	0	
			SEARINGTOWN	1	0	
	CommSvc - Seasonal Programs Registration			18	0	
Community Services			36	0.3		
Community Services				36	0.3	
Department of Public Safety	Animal Shelter	Animal Sh - Appearance Ticket		2	0	
		Animal Sh - Appearance Ticket			2	0
		Animal Sh - Barking Dog	GARDEN CITY PARK	1	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
		Animal Sh - Barking Dog			3	0
		Animal Sh - Dog Adoption		11	0	
		Animal Sh - Dog Adoption			11	0
		Animal Sh - Dog Bite	EAST HILLS	1	5.0	
			NEW CASSEL	2	5.0	
		Animal Sh - Dog Bite			3	5.0
		Animal Sh - Dog Defecation	Albertson	1	0	
			MANHASSET	1	0	
		Animal Sh - Dog Defecation			2	0
		Animal Sh - Found Animal	North New Hyde Park	1	2.0	
			PORT WASHINGTON	1	0	
				1	0	
		Animal Sh - Found Animal			3	0.7
		Animal Sh - Lost Animal	westbury	1	0	
			GARDEN CITY PARK	2	0	
			Roslyn Harbor	1	0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	2	1.0	
			Westbury	1	1.0	
				1	0	
		Animal Sh - Lost Animal			9	0.3
		Animal Sh - Misc	MANHASSET	3	1.3	
MANORHAVEN	1		2.0			
MINEOLA	1		0			
Munsey Park	1		1.0			
NORTH NEW HYDE PARK	1		1.0			
PORT WASHINGTON	2		0			
Port Washington	1		2.0			
WESTBURY	1		1.0			

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Department of Public Safety	Animal Shelter	Animal Sh - Misc	baldwin	1	4.0	
				2	0.5	
		Animal Sh - Misc			14	1.1
		Animal Sh - Surrender a dog	BRENTWOOD	1	0	
			MANHASSET	1	0	
		Animal Sh - Surrender a dog			2	0
		Animal Sh - Unleashed - Stray Dog	FLORAL PARK	1	0	
			MANHASSET	1	0	
		Animal Sh - Unleashed - Stray Dog			2	0
		Animal Shelter				51
	Cat Shelter	Cat Shelter - Call Back			3	5.0
			Cat Shelter - Call Back			3
		Cat Shelter - Feral Cats	ALBERTSON	1	9.0	
			EAST HILLS	1	19.0	
			Flower Hill	1	2.0	
			GREAT NECK	1	3.0	
			Garden City Park	1	4.0	
			HERRICKS	2	10.5	
			NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	1	7.0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	2.0	
			Roslyn Estates	1	0	
Searingtown			1	0		
Westbury			1	0		
Cat Shelter - Feral Cats			14	4.8		
Cat Shelter				17	4.8	
Code Enforcement	Code - After Hours/Weekend Construction	Albertson	1	0		
		MANHASSET	1	0		
		Manhasset	1	0		
		NORTH NEW HYDE PARK	1	0		
		North New Hyde Park	1	1.0		
		port washington	1	0		
	Code - After Hours/Weekend Construction			6	0.2	
	Code - Basketball Stanchion	New Cassel	1	1.0		
	Code - Basketball Stanchion			1	1.0	
	Code - Call Back Request		50	1.7		
Code - Call Back Request			50	1.7		
Code - Commercial Vehicle stored on Residential Property	MANHASSET	1	0			
	NEW CASSEL	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	New Cassel	1	13.0	
			North New Hyde Park	1	0	
			ROSLYN HEIGHTS	2	2.5	
		Code - Commercial Vehicle stored on Residential Property			6	3.0
		Code - Court	Carle Place	1	0	
			GARDEN CITY PARK	1	1.0	
			Garden City Park	1	0	
			MANHASSET	2	0	
			NEW CASSEL	2	0	
			NORTH NEW HYDE PARK	3	7.3	
			PORT WASHINGTON	2	0	
		Code - Court			12	1.9
		Code - Dock Inspection	PLANDOME	1	0	
		Code - Dock Inspection			1	0
		Code - Drop Off Bin	Manhasset	1	15.0	
			Old Westbury	1	0	
		Code - Drop Off Bin			2	7.5
		Code - Dumpster	ALBERTSON	1	3.0	
			PORT WASHINGTON	1	0	
		Code - Dumpster			2	1.5
		Code - Fence	CARLE PLACE	1	0	
			Garden City Park	1	0	
			NEW CASSEL	2	0	
			NORTH NEW HYDE PARK	2	8.5	
			New Cassel	1	0	
			North New Hyde Park	1	5.0	
			Searingtown	1	0	
		Code - Fence			9	2.4
		Code - From Transfer	PORT WASHINGTON	1	0	
				2	5.0	
		Code - From Transfer			3	3.3
		Code - Garbage	GARDEN CITY PARK	2	16.5	
			Garden City Park	1	7.0	
			MANHASSET	1	0	
			NEW CASSEL	1	6.0	
			NORTH NEW HYDE PARK	2	8.5	
			New Cassel	2	0.5	
New Hyde Park	1		4.0			
PORT WASHINGTON	1		6.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Garbage	ROSLYN HEIGHTS	1	0	
			Roslyn Heights	1	6.0	
			Searingtown	1	0	
			UNIVERSITY GARDENS	1	1.0	
			WESTBURY	1	9.0	
		Code - Garbage			16	5.6
		Code - Leaves Accumulation	HERRICKS	3	3.0	
			NORTH NEW HYDE PARK	3	2.7	
			North New Hyde Park	2	1.0	
			PORT WASHINGTON	4	3.8	
			Roslyn Heights	1	0	
			UNIVERSITY GARDENS	2	1.5	
		Code - Leaves Accumulation			15	2.5
		Code - Lights	GREAT NECK	2	10.5	
			Port Washington	1	0	
			University Gardens	1	12.0	
		Code - Lights			4	8.2
		Code - Liquid Discharge Into Street	PORT WASHINGTON	1	0	
		Code - Liquid Discharge Into Street			1	0
		Code - Litter	ROSLYN HEIGHTS	1	0	
			WESTBURY	1	5.0	
		Code - Litter			2	2.5
		Code - Miscellaneous	ALBERTSON	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			HERRICKS	1	5.0	
			NEW CASSEL	1	0	
			NEW CASSELL	1	0	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	0	
			New Cassel	1	3.0	
			PORT WASHINGTON	4	4.0	
			PORT WASHINGTON NO	1	5.0	
Roslyn Heights	1		0			
SEARINGTOWN	1		0			
WESTBURY	1		3.0			
Westbury	1		1.0			
Code - Miscellaneous			18	1.8		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	CARLE PLACE	1	0	
			Great Neck Estates	2	15.0	
			MANHASSET	1	0	
			NEW CASSEL	5	3.4	
			New Cassel	2	0	
			WESTBURY	3	7.0	
			Westbury	2	16.0	
		Code - No Plates / Inoperable Vehicle			16	6.2
		Code - Noise	Port washington	1	1.0	
			Port washington	1	1.0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			MANHASSET	1	3.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	3	2.0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	0	
		Code - Noise			12	1.1
		Code - Odor	Port Washington	1	14.0	
		Code - Odor			1	14.0
		Code - Overgrown Vegetation	MANHASSET	1	11.0	
			NORTH NEW HYDE PARK	1	23.0	
			PORT WASHINGTON	2	12.5	
			UNIVERSITY GARDENS	1	3.0	
			WESTBURY	1	4.0	
		Code - Overgrown Vegetation			6	11.0
		Code - Property Maintenance	ALBERTSON	1	0	
			HERRICKS	2	1.0	
			NEW CASSEL	2	10.5	
			NORTH NEW HYDE PARK	1	1.0	
			New Cassel	1	5.0	
			PORT WASHINGTON	1	0	
Roslyn Heights	1		0			
Code - Property Maintenance			9	3.2		
Code - Property Violations Search		98	5.6			
Code - Property Violations Search			98	5.6		
Code - Sidewalk Obstruction	GREENVALE	1	6.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Sidewalk Obstruction	New Cassel	2	6.0	
			North New Hyde Park	2	0	
			UNIVERSITY GARDENS	2	1.0	
		Code - Sidewalk Obstruction			7	2.9
		Code - Signs	Port washington	1	7.0	
			CARLE PLACE	1	3.0	
			Carle Place	1	0	
			GREENVALE	1	4.0	
			Great Neck	1	7.0	
			MANHASSET	1	12.0	
			NEW CASSEL	1	6.0	
			North New Hyde Park	1	3.0	
			PORT WASHINGTON	1	19.0	
			ROSLYN HEIGHTS	1	0	
		Code - Signs			10	6.1
		Code - Smoke	PORT WASHINGTON	1	0	
		Code - Smoke			1	0
		Code - Storage and Display	NEW CASSEL	2	6.5	
			New Cassel	1	12.0	
		Code - Storage and Display			3	8.3
		Code - Tree Removal	MANHASSET	2	3.5	
		Code - Tree Removal			2	3.5
		Code - Unlawful Property Use	ALBERTSON	1	0	
			GARDEN CITY PARK	1	1.0	
	NORTH NEW HYDE PARK		1	0		
	North New Hyde Park		2	7.5		
	PORT WASHINGTON		2	2.0		
	Code - Unlawful Property Use			7	2.9	
	Code - Water Flow / Accumulation	University Gardens	1	0		
	Code - Water Flow / Accumulation			1	0	
	Code Enforcement				321	4.0
Parking Enforcement	Prkg Enfrc - Call Back Request		1	7.0		
		Prkg Enfrc - Call Back Request			1	7.0
	Prkg Enfrc - Commercial Parking	ALBERTSON	1	4.0		
		FLORAL PARK CENTRE	2	2.5		
		PORT WASHINGTON	2	1.0		
	Prkg Enfrc - Commercial Parking			5	2.2	
	Prkg Enfrc - From Transfer	GARDEN CITY PARK	1	1.0		
Prkg Enfrc - From Transfer			1	1.0		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	ALBERTSON	1	0		
			CARLE PLACE	2	5.5		
			FLORAL PARK CEN	2	4.5		
			GREAT NECK	1	1.0		
			Garden City Park	1	0		
			MANHASSET	2	1.5		
			Manhasset	3	3.7		
			NEW CASSEL	1	3.0		
			NEW HYDE PARK	1	1.0		
			North New Hyde Park	1	6.0		
			PORT WASHINGTON	1	1.0		
			UNIVERSITY GARDENS	1	0		
			WESTBURY	1	5.0		
			Prkg Enfrc - Parking Violations Complaint			18	2.8
			Parking Enforcement			25	2.8
Port Washington Parking District	PWPD - Broken Meter	PWPD - Broken Meter	PORT WASHINGTON	1	11.0		
			portwashington	2	1.5		
		PWPD - Broken Meter			3	4.7	
		PWPD - Call Back Request				6	11.2
			PWPD - Call Back Request			6	11.2
		PWPD - Lot Condition				1	6.0
			PWPD - Lot Condition			1	6.0
		PWPD - Miscellaneous				1	2.0
			PWPD - Miscellaneous			1	2.0
		Port Washington Parking District			11	8.1	
Department of Public Safety				425	3.7		
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	FLORAL PARK CEN	1	0		
			WESTBURY	2	1.0		
		Hwy - Abandoned Vehicle			3	0.7	
		Hwy - Basketball Stanchion				1	0
			Hwy - Basketball Stanchion			1	0
		Hwy - Bee's Nest Removal				1	0
						1	3.0
		Hwy - Bee's Nest Removal			2	1.5	
		Hwy - Call Back Request				26	3.0
			Hwy - Call Back Request			26	3.0
		Hwy - Catch Basin				1	1.0
						1	7.0
						1	13.0
			1	1.0			

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Department of Public Works	Highway Department	Hwy - Catch Basin	NEW CASSEL	1	4.0	
			NO NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	3.0	
			University Gardens	1	2.0	
		Hwy - Catch Basin			9	3.9
		Hwy - Curb Repair	CARLE PLACE	2	0	
			GREAT NECK	2	15.0	
			NORTH NEW HYDE PARK	1	0	
			New Hyde Park	1	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	3.0	
			ROSLYN HEIGHTS	1	0	
		Hwy - Curb Repair			9	3.7
		Hwy - Dead Animal Pickup	ALBERTSON	1	4.0	
			Carle Place	1	4.0	
			GARDEN CITY PARK	1	2.0	
			GREAT NECK	1	3.0	
			Herricks	1	3.0	
			MANHASSET	1	3.0	
			NEW CASSEL	1	2.0	
			NO NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	3	3.0	
			ROSLYN HEIGHTS	1	6.0	
		Hwy - Dead Animal Pickup			12	3.2
		Hwy - From Transfer	MANHASSET	2	1.0	
			NORTH NEW HYDE PARK	1	7.0	
		Hwy - From Transfer			3	3.0
		Hwy - Grass Cut / Mow	GREENVALE	1	10.0	
		Hwy - Grass Cut / Mow			1	10.0
		Hwy - Manhole Repair	NEW CASSEL	1	1.0	
		Hwy - Manhole Repair			1	1.0
		Hwy - Miscellaneous	ALBERTSON	2	1.0	
Carle Place	1		9.0			
GARDEN CITY PARK	1		1.0			
GREAT NECK ESTATES	1		0			
Great Neck Estates	1		5.0			
HERRICKS	1		0			
MANHASSET	1		5.0			
NEW CASSEL	2		3.5			

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Department of Public Works	Highway Department	Hwy - Miscellaneous	NEW HYDE PARK	2	1.0		
			NORTH HILLS	1	1.0		
			NORTH NEW HYDE PARK	3	0.3		
			PORT WASHINGTON	4	2.5		
			ROSLYN HEIGHTS	1	3.0		
			Roslyn	1	5.0		
			SEARINGTOWN	1	2.0		
			port washington	1	0		
				1	0		
		Hwy - Miscellaneous			25	2.1	
		Hwy - Permits / Road Opening Application Request				9	0.3
		Hwy - Permits / Road Opening Application Request			9	0.3	
		Hwy - Pothole		new hyde park		1	0
				ALBERTSON		2	4.0
				Albertson		1	0
				CARLE PLACE		1	6.0
				GREAT NECK		2	4.5
				HERRICKS		1	2.0
				MANHASSET		3	4.0
				Manhasset		1	5.0
				NEW CASSEL		1	4.0
				NORTH NEW HYDE PARK		2	0
				New Hyde Park		1	7.0
				North New Hyde Park		1	12.0
				PORT WASHINGTON		5	6.0
				Port Washington		1	7.0
				ROSLYN HEIGHTS		2	0.5
				Searingtown		1	0
		Hwy - Pothole			26	4.0	
		Hwy - Pothole Filled Without Request		PORT WASHINGTON		1	0
				manhasset		5	0
				roslyn		3	0
		Hwy - Pothole Filled Without Request			9	0	
		Hwy - Shopping Cart		GREAT NECK		1	3.0
				NEW CASSEL		1	0
		Hwy - Shopping Cart			2	1.5	
		Hwy - Street Drainage / Flooding		Albertson		1	7.0
		GREAT NECK		1	4.0		
		NEW HYDE PARK		1	12.0		

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Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	NORTH NEW HYDE PARK	1	12.0	
			North New Hyde Park	1	4.0	
			ROSLYN HEIGHTS	1	0	
		Hwy - Street Drainage / Flooding			6	6.5
		Hwy - Street Painting	WESTBURY	1	0	
			GARDEN CITY PARK	1	0	
				1	7.0	
		Hwy - Street Painting			3	2.3
		Hwy - Street Sign - New Request	New Hyde Park	1	0	
			FLORAL PARK CEN	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			GREENVALE	1	0	
			HERRICKS	2	0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	1	0	
			manhasset	1	0	
			Hwy - Street Sign - New Request			12
		Hwy - Street Sign - Repair / Replace	new hyde park	1	0	
			ALBERTSON	2	0	
			FLORAL PARK CEN	1	10.0	
			MANHASSET	10	2.0	
			Manhasset	1	6.0	
			NEW CASSEL	5	5.0	
			NEW HYDE PARK	4	0	
			NO NEW HYDE PARK	3	2.7	
			PORT WASHINGTON	2	1.0	
			WESTBURY	1	0	
			albertson	2	0	
			carle place	1	0	
			garden city park	1	0	
			great neck	2	0	
			herricks	1	0	
			manhasset	4	0	
			new hyde park	3	0	
			port washington	3	0	
			roslyn	2	0	
			searingtown	1	0	
		Hwy - Street Sign - Repair / Replace			50	1.4

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Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	CARLE PLACE	1	4.0		
			Carle Place	1	5.0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	2	7.0		
			GREENVALE	1	0		
			Garden City Park	2	5.5		
			HERRICKS	2	4.5		
			MANHASSET	2	5.5		
			Manhasset	1	2.0		
			NEW HYDE PARK	2	9.0		
			NORTH NEW HYDE PARK	3	7.0		
			New Hyde Park	1	0		
			North New Hyde Park	1	0		
			PORT WASHINGTON	2	1.0		
			ROSLYN HEIGHTS	2	14.5		
			SEARINGTOWN	2	7.0		
			Westbury	1	8.0		
			albertson	1	1.0		
		Hwy - Street Sweeping / Cleaning			28	5.3	
		Hwy - Sump				1	0
		Hwy - Sump			1	0	
		Hwy - Telephone/Utility Pole		ALBERTSON	1	0	
				East Hills	1	0	
				PORT WASHINGTON	1	0	
		Hwy - Telephone/Utility Pole			3	0	
		Hwy - Tree Branch / Debris Pickup		Carle Place	1	7.0	
				GARDEN CITY PARK	2	0	
				GREAT NECK	1	9.0	
				Great Neck	1	1.0	
				HERRICKS	1	3.0	
				NORTH NEW HYDE PARK	1	2.0	
		Hwy - Tree Branch / Debris Pickup			7	3.1	
		Hwy - Tree Fallen - Emergency		ALBERTSON	1	3.0	
MANHASSET	1			1.0			
Hwy - Tree Fallen - Emergency			2	2.0			
Hwy - Tree Planting		CARLE PLACE	2	0			
		GREAT NECK	3	0			
		MANHASSET	1	0			
		NORTH NEW HYDE PARK	3	0			

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Department of Public Works	Highway Department	Hwy - Tree Planting	PORT WASHINGTON	3	0			
			ROSLYN HEIGHTS	3	0			
				1	0			
		Hwy - Tree Planting				16	0	
		Hwy - Tree Removal Objection	NORTH NEW HYDE PARK	2	2.0			
		Hwy - Tree Removal Objection				2	2.0	
		Hwy - Tree Stump Removal	Albertson	1	0			
			CARLE PLACE	6	0			
			Carle Place	1	0			
			FLORAL PARK CEN	1	0			
			GARDEN CITY PARK	2	0			
			Garden City Park	2	0			
			HERRICKS	1	0			
			MANHASSET	1	0			
			NEW HYDE PARK	5	5.2			
			NORTH NEW HYDE PARK	3	0			
			New Hyde Park	5	0			
			North New Hyde Park	6	1.8			
			PORT WASHINGTON	8	0.2			
			Port Washington	3	0			
			ROSLYN HEIGHTS	3	0			
			Roslyn Heights	1	0			
			WESTBURY	1	0			
			port washington	1	0			
			Hwy - Tree Stump Removal				51	0.8
			Hwy - Tree Trimming / Removal Inspection	ALBERTSON	3	0		
		Albertson		1	0			
		CARLE PLACE		4	1.0			
		Carle Place		2	0			
		FLORAL PARK CENTRE		1	0			
		GARDEN CITY PARK		9	0			
		GREAT NECK		4	1.5			
		Garden City Park		3	6.7			
Great Neck	2	8.0						
HERRICKS	5	3.0						
Herricks	2	0						
MANHASSET	6	1.0						
Manhasset	6	3.7						
Mineola	1	0						

Town of North Hempstead Service Requests via 311 - by Department

November 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	NEW CASSEL	2	0		
			NORTH NEW HYDE PARK	16	1.9		
			New Hyde Park	1	0		
			North New Hyde Park	4	0		
			PORT WASHINGTON	15	1.5		
			Port Washington	7	4.1		
			ROSLYN HEIGHTS	1	2.0		
			Roslyn Heights	2	1.5		
			Searingtown	1	0		
			UNIVERSITY GARDENS	1	0		
			port washington	1	0		
			roslyn heights	1	0		
			Hwy - Tree Trimming / Removal Inspection			101	1.8
	Highway Department			420	2.1		
	Street Lighting District	Street Light - Cable Break		CARLE PLACE	1	8.0	
				NORTH NEW HYDE PARK	1	0	
		Street Light - Cable Break			2	4.0	
		Street Light - Cycles On / Off			pt washington	5	0
					ALBERTSON	1	5.0
					ALBERTSONalbertson	1	6.0
					Baxter Estates	2	0
					CARLE PLACE	4	2.0
					Carle Place	1	14.0
					GARDEN CITY PARK	2	13.0
					GREAT NECK	1	3.0
					MANHASSET	3	4.7
					NEW CASSEL	1	0
NO NEW HYDE PARK					1	2.0	
NORTH NEW HYDE PARK					5	3.4	
PORT WASHINGTON					3	3.7	
PT WASHINGTON					2	0	
Port Washington					2	2.5	
Roslyn Heights					2	10.0	
SEARINGTOWN					1	5.0	
					5	0	
Street Light - Cycles On / Off					42	3.2	
Street Light - Fixture Problem				ALBERTSON	1	0	
	GARDEN CITY PARK			1	11.0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Fixture Problem	MANHASSET	2	7.0	
			NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	1	2.0	
		Street Light - Fixture Problem			6	4.5
		Street Light - Light Out (Single)	Roslyn Hts	1	4.0	
			garden city	1	3.0	
			pt wash	2	0	
			pt washington	2	0	
			ALBERTSON	8	7.0	
			Albertson	3	3.7	
			CARLE PLACE	6	11.2	
			Carle Place	3	9.7	
			GARDEN CITY PARK	2	2.5	
			GREAT NECK	5	6.2	
			GREAT NECK PLAZA	1	8.0	
			GREENVALE	1	0	
			Garden City Park	2	0	
			HERRICKS	7	7.1	
			Herricks	2	15.0	
			MANHASSET	14	2.5	
			MINEOLA	1	0	
			Manhasset	2	0	
			Mineola	1	2.0	
			NEW CASSEL	8	14.2	
			NEW HYDE PARK	4	3.0	
			NO NEW HYDE PARK	3	13.7	
			NORTH NEW HYDE PARK	15	6.0	
			New Cassel	1	15.0	
			North New Hyde Park	13	4.8	
			PORT WASHINGTON	16	5.4	
			Port Washington	3	7.0	
			ROSLYN HEIGHTS	8	7.9	
			Roslyn Heights	6	8.3	
			Russell Gardens	1	0	
			SEARINGTOWN	10	3.4	
			Searingtown	7	3.6	
			UNIVERSITY GARDENS	2	0	
			WESTBURY	3	11.0	
			great neck	1	7.0	
			port washington	4	2.5	

Town of North Hempstead Service Requests via 311 - by Department

November 2015

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	roslyn heights	1	5.0		
				13	1.8		
		Street Light - Light Out (Single)			183	5.6	
		Street Light - Lights Out (Multiple)			new hyde park	1	0
					CARLE PLACE	4	5.2
					Carle Place	1	8.0
					GARDEN CITY PARK	2	8.0
					GREAT NECK	1	1.0
					GREAT NECK ESTATES	1	0
					Garden City Park	1	17.0
					Great Neck	1	0
					MANHASSET	10	3.5
					Manhasset	5	5.6
					NEW HYDE PARK	2	24.0
					NO NEW HYDE PARK	1	0
					NORTH NEW HYDE PARK	2	13.0
					New Cassel	1	26.0
					New hyde park	1	13.0
					North Hills	1	0
					PORT WASHINGTON	2	0
					Port Washington	1	4.0
					Port Washington North	1	2.0
					ROSLYN HEIGHTS	5	16.2
					Roslyn Heights	7	14.4
					SEARINGTOWN	7	4.0
					Searingtown	1	0
					WESTBURY	2	4.5
					albertson	1	8.0
					garden city park	3	11.3
					manhasset	1	6.0
		port washington	2	13.0			
			2	10.0			
		Street Light - Lights Out (Multiple)			70	8.0	
Street Light - Mark Out			HERRICKS	2	1.0		
			PT WASHINGTON	2	5.0		
			ROSLYN HEIGHTS	2	6.5		
			great neck	1	2.0		
			manhasset	1	7.0		
			pt washington	1	2.0		

Town of North Hempstead Service Requests via 311 - by Department

November 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Mark Out	roslyn heights	2	1.5
			new hyde park	1	1.0
			ALBERTSON	1	3.0
			CARLE PLACE	3	7.3
			East Hills	1	7.0
			FLORAL PARK	1	8.0
			FLOWER HILL	1	5.0
			Floral Park	2	6.0
			GARDEN CITY PARK	1	3.0
			GREAT NECK	1	0
			Garden City Park	1	2.0
			Great Neck	4	5.8
			Great Neck Estates	1	6.0
			HERRICKS	3	1.3
			Herricks	2	4.0
			Kings Point	1	7.0
			MANHASSET	8	6.1
			MANHASSET HILLS	2	10.5
			MINEOLA	1	5.0
			NORTH NEW HYDE PARK	11	5.5
			North Hills	2	4.0
			North New Hyde Park	10	5.7
			Old Westbury	1	9.0
			PORT WASHINGTON	6	4.0
			Port Washington	3	5.7
			ROSLYN HEIGHTS	5	4.2
			Roslyn Heights	5	2.0
			SEARINGTOWN	5	2.8
			Saddle Rock	1	1.0
			Sands Point	1	2.0
			Searingtown	1	0
			herricks	1	0
		new hyde park	1	1.0	
port washington	1	12.0			
roslyn heights	2	4.0			
searingtown	2	5.0			
Street Light - Mark Out				104	4.6
Street Light - Misc Problems	Great Neck	Great Neck	1	0	
		MANHASSET	1	8.0	
		NORTH NEW HYDE PARK	1	0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Misc Problems	PORT WASHINGTON	3	23.0	
			WESTBURY	2	16.0	
		Street Light - Misc Problems			8	13.6
		Street Light - On During Day	GREAT NECK	1	0	
			MANHASSET	3	8.7	
			NEW CASSEL	1	12.0	
			NEW HYDE PARK	2	6.5	
			ROSLYN HEIGHTS	2	6.0	
			SEARINGTOWN	2	5.5	
		Street Light - On During Day			11	6.7
		Street Light - Pole Problem	GREAT NECK	1	10.0	
			Glenwood Landing	1	13.0	
			New Cassel	1	0	
		Street Light - Pole Problem			3	7.7
		Street Lighting District				429
Department of Public Works				849	3.9	
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	5	1.2	
			NEW CASSEL	1	1.0	
		Housing - Appliance			6	1.2
		Housing - Electrical	MANHASSET	1	2.0	
			NEW CASSEL	3	1.3	
		Housing - Electrical			4	1.5
		Housing - High Priority SR	MANHASSET	2	2.0	
			NEW CASSEL	6	1.3	
		Housing - High Priority SR			8	1.5
		Housing - Misc Carpentry	MANHASSET	1	6.0	
		Housing - Misc Carpentry			1	6.0
		Housing - Misc Construction	MANHASSET	1	3.0	
		Housing - Misc Construction			1	3.0
		Housing - Misc SR	NEW CASSEL	3	3.3	
			Thomaston	1	4.0	
		Housing - Misc SR			4	3.5
		Housing - Pest Control	MANHASSET	1	6.0	
Housing - Pest Control			1	6.0		
Housing - Plumbing	MANHASSET	6	3.3			
Housing - Plumbing			6	3.3		
Housing Authority				31	2.4	
Housing Authority				31	2.4	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		1	0	
		HR - Call Back Request			1	0

Town of North Hempstead Service Requests via 311 - by Department

November 2015

Department Description	Group Description	Type Description	City	Count	Response Days	
Human Resources and Finance	Human Resources and Finance	HR - Medical and Insurance Benefits		2	10.5	
		HR - Medical and Insurance Benefits		2	10.5	
		HR - Personnel and Employment		1	12.0	
		HR - Personnel and Employment		1	12.0	
	Human Resources and Finance			4	8.2	
Human Resources and Finance				4	8.2	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	GREAT NECK	1	9.0	
			GREAT NECK PLAZA	1	0	
			Great Neck Plaza	1	10.0	
			HERRICKS	1	9.0	
			MINEOLA	1	0	
			NEW HYDE PARK	1	10.0	
			PORT WASHINGTON	1	15.0	
			PORT WASHINGTON NORTH	1	9.0	
			Port Washington	1	10.0	
			WESTBURY	1	6.0	
			WILLISTON PARK	1	0	
			Westbury	2	0.5	
			Williston Park	1	1.0	
				1	15.0	
				OIC - From Transfer		15
		OIC - Inter Municipal SR	ALBERTSON	1	1.0	
			EAST HILLS	2	6.5	
			East Hills	4	3.2	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	11	7.0	
			GREAT NECK ESTATES	2	8.5	
			GREAT NECK PLAZA	1	6.0	
			Great Neck	2	0	
			HAUPPAUGE	1	6.0	
			KINGS POINT	1	1.0	
			LAKE SUCCESS	2	2.5	
			Lake Success	1	6.0	
			MINEOLA	4	10.0	
			Mineola	2	5.0	
			NEW HYDE PARK	2	1.5	
			NO NEW HYDE PARK	6	6.8	
			NORTH HILLS	1	0	
North Hills	1	7.0				
PLANDOME HEIGHTS	1	5.0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	PORT WASHINGTON	1	5.0		
			Port Washington	1	3.0		
			ROSLYN	4	5.0		
			ROSLYN ESTATES	1	8.0		
			ROSLYN HEIGHTS	1	13.0		
			Roslyn	1	0		
			SEARINGTOWN	1	0		
			THOMASTON	1	11.0		
			WESTBURY	5	3.4		
			WOODMERE	1	3.0		
			Westbury	2	4.0		
			great neck	1	13.0		
			port washington	1	0		
				6	6.5		
			OIC - Inter Municipal SR				73
Inter Municipal Affairs				88	5.5		
Inter Municipal Affairs				88	5.5		
Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	MANORHAVEN	1	5.0		
			PORT WASHINGTON	2	5.0		
				1	7.0		
		Park - From Transfer				4	5.5
		Park - General Complaint		3	9.3		
		Park - General Complaint				3	9.3
		Park - Miscellaneous	ALBERTSON	2	1.0		
			Greenvale	1	0		
			NEW HYDE PARK	1	2.0		
			New Cassel	1	7.0		
			Port Washington	1	0		
				1	0		
		Park - Miscellaneous				7	1.6
		Park - Park Facilities Maintenance		12	4.2		
		Park - Park Facilities Maintenance				12	4.2
Park - Park Permit Application Request		10	0				
Park - Park Permit Application Request				10	0		
Parks and Recreation Department				36	3.1		
Parks and Recreation Department				36	3.1		
Planning and Building Department	Board of Zoning Appeals	BZA - Filing for an Appeal	GREAT NECK	1	0		
				1	1.0		
		BZA - Filing for an Appeal				2	0.5

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days			
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		12	0.8			
		BZA - Questions needing Answers		12	0.8			
		BZA - Request for a Zoning file	Roslyn Heights	1	0			
		BZA - Request for a Zoning file		1	0			
	Board of Zoning Appeals				15	0.7		
	Building Department	Bldg - Applicant Advocate Request	new hyde park		1	0		
			ALBERTSON		2	4.0		
			Albertson		1	0		
			CARLE PLACE		2	0		
			GARDEN CITY PARK		1	0		
			GREAT NECK		1	0		
			GREENVALE		1	2.0		
			Garden City Park		1	0		
			Herricks		1	0		
			MANHASSET		1	0		
			NEW CASSEL		8	1.6		
			NORTH NEW HYDE PARK		7	0		
			North New Hyde Park		5	0.2		
			PORT WASHINGTON		12	0.4		
			Port Washington		1	0		
			ROSLYN HARBOR		1	0		
			ROSLYN HEIGHTS		2	3.0		
			Roslyn Heights		2	0		
					16	0.1		
			Bldg - Applicant Advocate Request				66	0.5
			Bldg - Application Status	GARDEN CITY PARK		1	0	
				Port Washington		1	0	
			Bldg - Application Status				2	0
			Bldg - Certificate Status	ALBERTSON		1	3.0	
				Carle Place		1	2.0	
				PORT WASHINGTON		1	6.0	
				Port Washington		1	0	
	ROSLYN HEIGHTS			1	8.0			
Bldg - Certificate Status				5	3.8			
Bldg - Construction Complaint	North New Hyde Park		1	11.0				
	Port Washington		1	5.0				
	Roslyn Heights		2	2.0				
	Searingtown		1	0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Construction Complaint	UNIVERSITY GARDENS	2	3.5	
				1	6.0	
		Bldg - Construction Complaint			8	4.1
		Bldg - From Transfer	GREAT NECK	1	0	
			UNIVERSITY GARDENS	1	4.0	
				1	4.0	
		Bldg - From Transfer			3	2.7
		Bldg - General Question Needs Answers	Manhasset	1	1.0	
				125	3.6	
		Bldg - General Question Needs Answers			126	3.6
		Bldg - Housing Complaint	New Cassel	1	13.0	
		Bldg - Housing Complaint			1	13.0
		Bldg - Illegal Housing	CARLE PLACE	2	0	
			Garden City Park	1	0	
			MANHASSET	1	0	
			NEW CASSEL	3	0.3	
			NORTH NEW HYDE PARK	3	0	
			New Cassel	3	1.0	
			PORT WASHINGTON	1	4.0	
			Westbury	3	2.0	
		Bldg - Illegal Housing			17	0.8
		Bldg - Inspection Request	FLOWER HILL	1	1.0	
			GREAT NECK	1	7.0	
			Great Neck	1	0	
			HERRICKS	1	1.0	
			NEW CASSEL	1	3.0	
			New Cassel	1	10.0	
		Bldg - Inspection Request			6	3.7
		Bldg - Miscellaneous	CARLE PLACE	1	0	
			NORTH NEW HYDE PARK	1	1.0	
		Bldg - Miscellaneous			2	0.5
		Bldg - Permit Question Needs Answers		29	3.3	
		Bldg - Permit Question Needs Answers			29	3.3
Bldg - Retaining Wall	PORT WASHINGTON	2	0			
Bldg - Retaining Wall			2	0		
Bldg - Suspect Work Without a Permit	ALBERTSON	2	8.5			
	CARLE PLACE	2	5.5			
	Carle Place	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	GREAT NECK	1	22.0
			GREAT NECK ESTATES	1	1.0
			HERRICKS	1	0
			Herricks	1	3.0
			MANHASSET	1	0
			NEW CASSEL	3	3.0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	1.0
			North New Hyde Park	3	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	2	7.5
			Roslyn Heights	1	2.0
			WESTBURY	1	0
	Bldg - Suspect Work Without a Permit			23	3.5
	Bldg - Unable to Reach Inspector	Garden City Park	Garden City Park	1	4.0
			HERRICKS	1	3.0
			MANHASSET	1	1.0
			NORTH NEW HYDE PARK	1	3.0
			PORT WASHINGTON	1	5.0
	Bldg - Unable to Reach Inspector			5	3.2
	Building Department			295	2.7
	Planning Department	Planning - Questions needing Answers	ALBERTSON	1	0
			FLOWER HILL	1	1.0
GARDEN CITY PARK			1	1.0	
GREAT NECK			1	1.0	
Garden City Park			1	1.0	
Great Neck			1	3.0	
MANHASSET			1	1.0	
NO NEW HYDE PARK			1	0	
ROSLYN HEIGHTS			2	1.0	
Planning - Questions needing Answers			10	1.0	
Planning Department			10	1.0	
Planning and Building Department			320	2.5	
Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	4	1.5
			GREAT NECK	2	0
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	2	0
			Great Neck	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Call Back Request	Great Neck Plaza	2	1.5	
			MANHASSET	2	0.5	
			MANORHAVEN	2	0	
			MINEOLA	3	2.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	2.7	
			New Cassel	1	1.0	
			North New Hyde Park	2	2.5	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	2	0.5	
			Roslyn Estates	1	0	
			THOMASTON	1	1.0	
			Thomaston	3	0.3	
			WESTBURY	4	0.5	
		WILLISTON PARK	1	0		
		PI - Call Back Request			39	0.9
		PI - Cancellation	NORTH NEW HYDE PARK	2	0	
		PI - Cancellation			2	0
		PI - Caregiver Support	GARDEN CITY PARK	1	1.0	
			GREAT NECK PLAZA	2	2.0	
			MANORHAVEN	1	0	
			MINEOLA	1	0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON NORTH	1	0	
			Westbury	1	1.0	
		PI - Caregiver Support			9	0.9
PI - Exercise Program Registration	Great Neck	1	0			
	LAKE SUCCESS	1	0			
	MANHASSET	1	0			
	NEW HYDE PARK	1	0			
	NORTH NEW HYDE PARK	1	0			
	New Hyde Park	1	0			
	WILLISTON PARK	2	2.0			
	Westbury	1	0			
PI - Exercise Program Registration			9	0.4		
PI - Financial Assistance	WESTBURY	1	0			
PI - Financial Assistance			1	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Food and Hunger	GREAT NECK PLAZA	1	0		
			ROSLYN HEIGHTS	1	0		
			WILLISTON PARK	1	2.0		
		PI - Food and Hunger			3	0.7	
		PI - Health Chat/Event Registration			ALBERTSON	4	0
					BAYSIDE	1	0
					CARLE PLACE	8	0
					EAST HILLS	1	0
					EAST WILLISTON	3	0
					East Hills	1	0
					GARDEN CITY PARK	4	0
					GREAT NECK	2	0
					GREAT NECK PLAZA	2	0
					Great Neck	1	0
					HERRICKS	1	0
					MINEOLA	6	0
					Mineola	1	0
					NEW CASSEL	2	0
					NEW HYDE PARK	1	0
					NORTH NEW HYDE PARK	8	0
					New Cassel	1	0
					North New Hyde Park	2	0
					PORT WASHINGTON	1	0
					ROSLYN ESTATES	1	0
					SEARINGTOWN	1	0
					UNIVERSITY GARDENS	1	0
					WESTBURY	1	0
					WILLISTON PARK	2	0
		PI - Health Chat/Event Registration			56	0	
		PI - Health and Mental Health			PORT WASHINGTON	1	0
					port washington	1	0
					ALBERTSON	7	0.3
					BAXTER ESTATES	2	0
Carle Place	1				1.0		
East Hills	2				0		
FLORAL PARK	1				0		
GARDEN CITY PARK	2				2.0		
GREAT NECK	14				0.8		
GREAT NECK	3				1.0		

Town of North Hempstead Service Requests via 311 - by Department

November 2015

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Health and Mental Health	ESTATES		
			GREAT NECK PLAZA	5	0.4
			Garden City Park	3	1.3
			Great Neck	4	3.8
			Great Neck Estates	1	1.0
			Great Neck Plaza	1	0
			HERRICKS	12	0.6
			KENSINGTON	1	0
			KINGS POINT	1	0
			MANHASSET	4	1.2
			MANORHAVEN	3	0
			Manorhaven	2	0
			Mineola	1	1.0
			NEW CASSEL	7	1.7
			NEW HYDE PARK	8	0.1
			NORTH HILLS	11	0.2
			NORTH NEW HYDE PARK	47	0.4
			New Hyde Park	3	0
			North New Hyde Park	9	0.8
			PLANDOME	1	0
			PORT WASHINGTON	4	0
			Port Washington	5	0.2
			Port Washington North	2	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	2	1.0
			Roslyn Estates	1	1.0
			Sands Point	1	0
			THOMASTON	43	0
			Thomaston	1	2.0
			WESTBURY	1	1.0
			WILLISTON PARK	1	0
			Westbury	1	0
		Williston Park	1	1.0	
herricks	1	0			
PI - Health and Mental Health				223	0.5
		PI - Household Maintenance	ALBERTSON	3	1.3
			CARLE PLACE	1	2.0
			EAST HILLS	1	2.0
			FLORAL PARK	1	7.0
			KINGS POINT	1	1.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Household Maintenance	MANHASSET	1	2.0		
			MINEOLA	3	2.3		
			NEW HYDE PARK	1	0		
			NO NEW HYDE PARK	1	1.0		
			NORTH NEW HYDE PARK	2	2.0		
			New Hyde Park	1	0		
			North New Hyde Park	1	1.0		
			PORT WASHINGTON	3	2.3		
			ROSLYN HEIGHTS	2	0.5		
			Roslyn	1	2.0		
			THOMASTON	1	2.0		
			WESTBURY	2	0.5		
			WILLISTON PARK	1	1.0		
		PI - Household Maintenance			27	1.7	
		PI - Membership Registration			ALBERTSON	6	0
					CARLE PLACE	1	0
					East Hills	2	0
					GARDEN CITY PARK	1	0
					GREAT NECK	9	0
					GREAT NECK ESTATES	4	0
					GREAT NECK PLAZA	5	0
					Garden City Park	2	0
					Great Neck	11	0
					Great Neck Estates	2	0
					Herricks	2	0
					LAKE SUCCESS	1	0
					Lake Success	2	0
					MANHASSET	4	0
					MINEOLA	1	0
					Manhasset	1	0
					NEW CASSEL	2	0
					NEW HYDE PARK	2	0
					NORTH NEW HYDE PARK	6	0
New Hyde Park	1				0		
North Hills	2	0					
North New Hyde Park	2	0					
PORT WASHINGTON	3	0					
Port Washington	4	0					
ROSLYN ESTATES	1	0					

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Membership Registration	Roslyn Estates	2	0	
			Russell Gardens	1	0	
			Saddle Rock	1	0	
			Thomaston	1	0	
			WESTBURY	2	0	
			WILLISTON PARK	1	0	
			Westbury	1	0	
			Williston Park	1	0	
		PI - Membership Registration			87	0
		PI - Miscellaneous	ALBERTSON	ALBERTSON	1	1.0
				FLOWER HILL	1	1.0
				GREAT NECK	1	0
				Great Neck	2	4.5
				HERRICKS	1	0
				MANHASSET	1	0
				NEW HYDE PARK	2	0
				NORTH NEW HYDE PARK	1	0
				North New Hyde Park	2	1.5
				PORT WASHINGTON	1	1.0
				SEARINGTOWN	1	0
				Saddle Rock	1	1.0
				Westbury	1	0
				great neck	1	1.0
				PI - Miscellaneous		
		PI - Support Group Registration	GREAT NECK PLAZA	GREAT NECK PLAZA	1	1.0
				RUSSELL GARDENS	1	1.0
		PI - Support Group Registration			2	1.0
		PI - Taxi Service	new hyde park	new hyde park	1	0
				port washington	1	0
				ALBERTSON	28	0
				BAXTER ESTATES	8	0
				Baxter Estates	8	0
				CARLE PLACE	11	0
				Carle Place	9	0
				EAST HILLS	29	0
				EAST WILLISTON	4	0
				East Hills	34	0
East Williston	1			0		
FLORAL PARK	1			0		
FLORAL PARK CENTRE	4			0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	FLOWER HILL	15	0
			Floral Park	2	0
			Flower Hill	5	0
			GARDEN CITY	1	0
			GARDEN CITY PARK	64	0.1
			GREAT NECK	194	0.0
			GREAT NECK ESTATES	10	0
			GREAT NECK PLAZA	121	0.0
			GREENVALE	1	0
			Garden City	1	0
			Garden City Park	1	0
			Great Neck	5	0
			Great Neck Estates	4	0
			Great Neck Plaza	22	0
			HERRICKS	16	0
			KENSINGTON	2	0
			KINGS POINT	15	0
			Kensington	6	0
			LAKE SUCCESS	12	0
			Lake Success	16	0.2
			MANHASSET	65	0
			MANORHAVEN	39	0
			MINEOLA	55	0.0
			Manhasset	2	0
			Manorhaven	24	0
			Mineola	2	0
			NEW CASSEL	43	0.0
			NEW HYDE PARK	34	0
			NORTH HILLS	29	0
			NORTH NEW HYDE PARK	62	0
			New Cassel	9	0
			New Hyde Park	1	0
			North Hills	17	0
			North New Hyde Park	3	0
			OLD WESTBURY	8	0.1
			PLANDOME	10	0
			PLANDOME HEIGHTS	2	0
			PORT WASHINGTON	177	0
			PORT WASHINGTON NORTH	8	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	Port Washington	13	0		
			Port Washington North	30	0		
			ROSLYN	22	0		
			ROSLYN ESTATES	2	0		
			ROSLYN HARBOR	1	0		
			ROSLYN HEIGHTS	100	0		
			RUSSELL GARDENS	9	0		
			Roslyn	1	0		
			Roslyn Estates	1	0		
			SANDS POINT	6	0		
			SEARINGTOWN	28	0		
			Saddle Rock	1	0		
			Sands Point	2	0		
			Searingtown	2	0		
			THOMASTON	4	0		
			Thomaston	3	0		
			UNIVERSITY GARDENS	14	0		
			WESTBURY	48	0		
			WILLISTON PARK	51	0		
			Westbury	1	0		
			1	0			
		PI - Taxi Service				1,582	0.0
				PI - Taxi Service Cancellation	ALBERTSON	1	0
					Baxter Estates	1	0
					CARLE PLACE	1	0
					EAST HILLS	1	0
					East Hills	1	0
					Floral Park	1	0
					GARDEN CITY PARK	2	0
		GREAT NECK	12		0.1		
		GREAT NECK ESTATES	2		0		
		GREAT NECK PLAZA	16		0.1		
		GREENVALE	1		0		
		Garden City Park	1		0		
		Great Neck	3		0		
		Great Neck Plaza	1		0		
		HERRICKS	1	0			
		KINGS POINT	1	0			
		Lake Success	2	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	MANHASSET	5	0		
			MANORHAVEN	2	0		
			MINEOLA	5	0		
			Manorhaven	2	0		
			NEW CASSEL	1	0		
			NEW HYDE PARK	3	0		
			NORTH NEW HYDE PARK	4	0		
			North Hills	2	0		
			OLD WESTBURY	1	0		
			PORT WASHINGTON	8	0		
			Port Washington	3	0		
			Port Washington North	2	0		
			ROSLYN HEIGHTS	2	0		
			RUSSELL GARDENS	2	0		
			Searingtown	2	0		
			THOMASTON	1	0		
			UNIVERSITY GARDENS	1	0		
			WESTBURY	1	0		
		WILLISTON PARK	5	0			
		PI - Taxi Service Cancellation				100	0.0
		PI - Taxi Service Complaint			CARLE PLACE	1	0
					GARDEN CITY PARK	1	0
					GREAT NECK PLAZA	1	0
					KENSINGTON	1	1.0
					NEW CASSEL	1	0
					SEARINGTOWN	1	3.0
					WILLISTON PARK	1	0
		PI - Taxi Service Complaint				7	0.6
		PI - Transportation/Mobility Mgmt Info			ALBERTSON	1	1.0
					GREAT NECK	5	0.4
					GREAT NECK PLAZA	1	0
					HERRICKS	1	0
					MANORHAVEN	1	0
MINEOLA	1				0		
NORTH NEW HYDE PARK	3				0		
ROSLYN HEIGHTS	1				0		
Roslyn Heights	1				0		
SEARINGTOWN	1				0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	THOMASTON	1	0		
			WESTBURY	1	0		
		PI - Transportation/Mobility Mgmt Info			18	0.2	
		PI - Veterans Services	GARDEN CITY	1	0		
			GREAT NECK PLAZA	1	0		
			MANHASSET	2	0.5		
			NEW HYDE PARK	1	0		
			PORT WASHINGTON	1	0		
		PI - Veterans Services			6	0.2	
		PI - Volunteer	GARDEN CITY PARK	2	0		
			GREAT NECK	1	0		
			LAKE SUCCESS	1	10.0		
			MANHASSET	1	0		
			Williston Park	1	0		
		PI - Volunteer			6	1.7	
		Project Independence			2,194	0.1	
		Project Independence				2,194	0.1
		Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	ALBERTSON	1	0
					Carle Place	1	0
					Flower Hill	1	0
Great Neck	2				0		
Great Neck Estates	1				0		
Herricks	1				0		
Lake Success	1				0		
MINEOLA	1				0		
NEW CASSEL	1				0		
NEW HYDE PARK	1				0		
NORTH HILLS	1				0		
NORTH NEW HYDE PARK	3				0		
New Hyde Park	1				0		
North New Hyde Park	1				0		
PORT WASHINGTON	6				0		
Port Washington North	2				0		
ROSLYN HEIGHTS	1				0		
Roslyn	1				0		
Roslyn Estates	1				0		
Thomaston	1				0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	WESTBURY	1	0
			Westbury	1	0
			Tax - Duplicate Bill or Receipt	31	0
	Receiver of Taxes			31	0
Receiver of Taxes				31	0
Solid Waste Management	Solid Waste Management	SWMA - Call Back		19	1.6
		SWMA - Call Back		19	1.6
		SWMA - Carting Complaints	Great Neck	1	5.0
			NEW CASSEL	2	2.0
			NORTH NEW HYDE PARK	1	5.0
			New Cassel	2	1.5
			PORT WASHINGTON	4	1.8
			Searingtown	1	3.0
		SWMA - Carting Complaints		11	2.5
		SWMA - Container without License / Permit	New Hyde Park	1	11.0
			North New Hyde Park	2	0
			Roslyn Heights	1	0
			Westbury	1	16.0
		SWMA - Container without License / Permit		5	5.4
		SWMA - Garbage Not Picked Up	ALBERTSON	1	0
			GREAT NECK	2	2.0
			MANHASSET	1	2.0
			Manhasset	1	1.0
			NEW CASSEL	2	2.5
			NORTH NEW HYDE PARK	2	4.5
			PORT WASHINGTON	1	0
			Port Washington	1	0
			ROSLYN HEIGHTS	1	1.0
SEARINGTOWN	1		0		
WESTBURY	1		2.0		
SWMA - Garbage Not Picked Up		14	1.7		
SWMA - Lost Property	ALBERTSON	1	1.0		
SWMA - Lost Property		1	1.0		
SWMA - Request for Public Trash Can	NO NEW HYDE PARK	2	2.5		
	New Cassel	1	6.0		
SWMA - Request for Public Trash Can		3	3.7		
Solid Waste Management				53	2.3

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Sustainability Department	SWMA - Compost	Mineola	1	2.0		
			Westbury	1	6.0		
		SWMA - Compost			2	4.0	
		SWMA - Environmental Education	Greenvale	1	3.0		
		SWMA - Environmental Education			1	3.0	
		SWMA - Recycling / STOP Call Back		2	4.5		
	SWMA - Recycling / STOP Call Back			2	4.5		
	Sustainability Department			5	4.0		
Solid Waste Management				58	2.4		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	SEARINGTOWN	1	0		
		311 - PSEG Power Outage			1	0	
		311 - SR Constituent Follow-up		87	0		
		311 - SR Constituent Follow-up			87	0	
		311 - Street Repaving Schedule Inquiry	MANHASSET	1	0		
			ROSLYN HEIGHTS	1	0		
	311 - Street Repaving Schedule Inquiry			2	0		
	311 Call Center				90	0	
	Supervisor's Office	Supervisor's Office	SupV - ADA Compliance	PORT WASHINGTON	1	0	
			SupV - ADA Compliance			1	0
			SupV - Airplane	EAST HILLS	3	0	
GARDEN CITY PARK				1	0		
Great Neck Estates				1	0		
PLANDOME HEIGHTS				3	0		
PORT WASHINGTON				7	0		
SupV - Airplane				15	0		
SupV - Airplane Nassau				5	0		
SupV - Airplane Nassau				5	0		
SupV - Employee Complaint			NORTH NEW HYDE PARK	1	0		
SupV - Employee Complaint				1	0		
SupV - Helicopter			MANHASSET	1	0		
			NEW HYDE PARK	1	0		
			PORT WASHINGTON	1	0		
SupV - Helicopter			3	0			
SupV - Helicopter Nassau		1	0				
SupV - Helicopter Nassau			1	0			
SupV - Thank You from Constituent	ALBERTSON	1	0				
	Manorhaven	1	0				
	NORTH NEW HYDE PARK	1	0				
	PLANDOME	1	0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
	SupV - Thank You from Constituent			6	0	
	Supervisor's Office			32	0	
Supervisor's Office				122	0	
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		1	0	
		Town Clerk - Bingo & Games of Chance			1	0
		Town Clerk - Birth Certificate		96	0	
		Town Clerk - Birth Certificate			96	0
		Town Clerk - Contracts & Bids		1	0	
		Town Clerk - Contracts & Bids			1	0
		Town Clerk - Death Certificate		51	0	
		Town Clerk - Death Certificate			51	0
		Town Clerk - Dog License		25	0	
		Town Clerk - Dog License			25	0
		Town Clerk - Domestic Partnership		3	0	
		Town Clerk - Domestic Partnership			3	0
		Town Clerk - Fishing License		1	0	
		Town Clerk - Fishing License			1	0
		Town Clerk - Hunting License		6	0	
		Town Clerk - Hunting License			6	0
		Town Clerk - Landscaping License		1	0	
		Town Clerk - Landscaping License			1	0
		Town Clerk - Marriage Certificate		21	0	
		Town Clerk - Marriage Certificate			21	0
		Town Clerk - Marriage License		27	0	
		Town Clerk - Marriage License			27	0
		Town Clerk - Miscellaneous		5	0	
		Town Clerk - Miscellaneous			5	0
		Town Clerk - Parking Restrictions Removal Request		1	0	
		Town Clerk - Parking Restrictions Removal Request			1	0
		Town Clerk - Peddler License		4	0	
Town Clerk - Peddler License			4	0		
Town Clerk - Solid Waste Management License		13	0			
Town Clerk - Solid Waste Management License			13	0		
Town Clerk - Storage Bins		2	0			
Town Clerk - Storage Bins			2	0		
Town Clerk - Taxi and Limousine License		6	0			
Town Clerk - Taxi and Limousine License			6	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Tow Truck License		1	0
		Town Clerk - Tow Truck License		1	0
	Town Clerk			265	0
Town Clerk				265	0
Summary				4,465	1.5