

Town of North Hempstead Service Requests via 311 - by Community

December 2015

City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK,	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
FLORAL PARK,				1	0
Greenvale	Department of Public Safety	Code Enforcement	Code - Drop Off Bin	1	7.0
		Code Enforcement		1	7.0
	Department of Public Safety			1	7.0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	0
		Street Lighting District		2	0
Department of Public Works			2	0	
Greenvale				3	2.3
HERRICKS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
HERRICKS				1	2.0
Manhasset	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
Manhasset				1	3.0
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
NEW HYDE PARK				1	1.0
ROSLYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	1.0
		Street Lighting District		2	1.0
	Department of Public Works			2	1.0
ROSLYN HEIGHTS				2	1.0
Roslyn	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
Supervisor's Office			1	0	
Roslyn				2	0
Roslyn Heights	Department of Public Works	Highway Department	Hwy - Street Sign - Remove	1	0
		Highway Department		1	0
	Department of Public Works			1	0
Roslyn Heights				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
Roslyn heights	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	6.0
		Street Lighting District		1	6.0
	Department of Public Works			1	6.0
Roslyn heights				1	6.0
Westbury	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0
		Project Independence		1	1.0
	Project Independence			1	1.0
Westbury				1	1.0
albertson	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	7.0
			Bldg - Suspect Work Without a Permit	1	1.0
	Building Department			2	4.0
Planning and Building Department			2	4.0	
albertson				3	3.3
carle place	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
		Street Lighting District		2	0
	Department of Public Works			2	0
carle place				2	0
garden city	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
garden city				1	0
great neck plaza	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
great neck plaza				1	0
new cassel	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
	Department of Public Works			1	0
new cassel				1	0
new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
new hyde park				1	2.0
no new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	12.0
		Street Lighting District		1	12.0
	Department of Public Works			1	12.0
no new hyde park				1	12.0

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City	Department Description	Group Description	Type Description	Count	Response Days
north woodmere	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
north woodmere				1	0
pT. WASHINGTON	Department of Public Safety	Code Enforcement	Code - Storage and Display	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
pT. WASHINGTON				1	0
ptw	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	2	0
		Street Lighting District		3	0
	Department of Public Works			3	0
ptw				3	0
roslyn	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	1	0
		Street Lighting District		2	0
	Department of Public Works			2	0
roslyn				2	0
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	3.7
		Street Lighting District		3	3.7
	Department of Public Works			3	3.7
roslyn heights				3	3.7
roslyn hgts	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0
		Street Lighting District		1	6.0
	Department of Public Works			1	6.0
roslyn hgts				1	6.0
roslyn hts	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	0
		Street Lighting District		2	0
	Department of Public Works			2	0
roslyn hts				2	0
searingtown	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
searingtown				1	0
westbury	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	0
		Highway Department		1	0
	Department of Public Works			1	0
westbury				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
williston park	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0	
		Project Independence		1	1.0	
	Project Independence			1	1.0	
williston park				1	1.0	
manhasset	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
		Inter Municipal Affairs		1	2.0	
	Inter Municipal Affairs			1	2.0	
manhasset				1	2.0	
new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	2.7	
		Street Lighting District		3	2.7	
	Department of Public Works			3	2.7	
new hyde park				3	2.7	
westbury	Department of Public Works	Highway Department	Hwy - Pothole	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
westbury				1	0	
carle place	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
carle place				1	0	
westbury	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	14.0	
		Street Lighting District		1	14.0	
	Department of Public Works			1	14.0	
westbury				1	14.0	
ALBERTSON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
		Community Services		2	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Defecation	1	0
				Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		2	0	
		Code Enforcement	Code Enforcement	Code - Fence	1	3.0
				Code - Garbage	1	0
				Code - Lights	1	0
				Code - Miscellaneous	1	0
	Code - Property Maintenance			1	0	
	Code - Smoke	1	0			
	Code Enforcement		6	0.5		
Department of Public Safety		8	0.4			
Department of Public Works	Highway Department	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Dead Animal Pickup	1	4.0	
			Hwy - Street Sign - Repair / Replace	3	0.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Works	Highway Department	Hwy - Telephone/Utility Pole	1	0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			8	0.6
		Street Lighting District	Street Light - Cycles On / Off	1	6.0	
			Street Light - Light Out (Single)	5	2.4	
			Street Light - Mark Out	1	0	
			Street Light - On During Day	2	5.5	
		Street Lighting District			9	3.2
		Department of Public Works			17	2.0
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	2.5
	Inter Municipal Affairs			2	2.5	
	Inter Municipal Affairs			2	2.5	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	4.0	
		Parks and Recreation Department			1	4.0
	Parks and Recreation Department			1	4.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	6	0.7	
			Bldg - Certificate Status	1	16.0	
		Building Department			7	2.9
	Planning and Building Department			7	2.9	
	Project Independence	Project Independence	PI - Caregiver Support	1	0	
			PI - Health Chat/Event Registration	2	0	
			PI - Health and Mental Health	1	0	
			PI - Household Maintenance	1	3.0	
			PI - Membership Registration	2	0	
			PI - Taxi Service	22	0	
	Project Independence			29	0.1	
	Project Independence			29	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		Receiver of Taxes			2	0
	Receiver of Taxes			2	0	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0		
		SWMA - From Transfer	1	5.0		
	Solid Waste Management			2	3.0	
Solid Waste Management			2	3.0		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	3	0		
	311 Call Center			3	0	
Supervisor's Office			3	0		
ALBERTSON				73	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Albertson	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
			Hwy - Tree Trimming / Removal Inspection	2	3.0
		Highway Department		3	2.0
		Street Lighting District	Street Light - Light Out (Single)	3	5.7
			Street Light - Lights Out (Multiple)	1	6.0
		Street Lighting District		4	5.8
	Department of Public Works			7	4.1
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0
		Building Department		1	0
	Planning and Building Department			1	0
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Membership Registration	2	0
			PI - Taxi Service	2	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence		8	0	
	Project Independence			8	0
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	0.5
		Solid Waste Management		2	0.5
	Solid Waste Management			2	0.5
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
	311 Call Center		1	0	
Supervisor's Office			1	0	
Albertson				19	1.6
BAXTER ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		Inter Municipal Affairs		1	5.0
Inter Municipal Affairs			1	5.0	
Project Independence	Project Independence	PI - Taxi Service	8	0	
	Project Independence		8	0	
Project Independence			8	0	
BAXTER ESTATES				12	0.4
CARLE PLACE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
Community Services			2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	18.0
		Animal Shelter		1	18.0
		Code Enforcement	Code - Drop Off Bin	1	9.0
			Code - Garbage	1	8.0
			Code - Signs	1	0
		Code Enforcement		3	5.7
		Department of Public Safety			4
	Department of Public Works	Highway Department	Hwy - Miscellaneous	4	3.0
			Hwy - Shopping Cart	1	5.0
			Hwy - Street Sign - New Request	3	0
			Hwy - Street Sign - Repair / Replace	6	0
			Hwy - Street Sweeping / Cleaning	2	3.0
			Hwy - Tree Stump Removal	2	0
		Highway Department		18	1.3
		Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	3	0
			Street Light - Mark Out	3	3.7
			Street Light - On During Day	9	9.9
		Street Lighting District		16	6.2
		Department of Public Works			34
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	5	0.6
			Bldg - Construction Complaint	1	0
			Bldg - Suspect Work Without a Permit	1	0
			Bldg - Unable to Reach Inspector	1	2.0
	Building Department		8	0.6	
	Planning and Building Department			8	0.6
	Project Independence	Project Independence	PI - Health Chat/Event Registration	4	0
			PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	1.0
			PI - Miscellaneous	1	0
			PI - Taxi Service	17	0
PI - Transportation/Mobility Mgmt Info			1	0	
Project Independence		25	0.0		
Project Independence			25	0.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	1	3.0	
		Sustainability Department		1	3.0	
	Solid Waste Management			1	3.0	
CARLE PLACE				75	2.2	
Carle Place	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0	
		Animal Shelter		1	0	
		Code Enforcement	Code - Drop Off Bin	3	0	
		Code Enforcement		3	0	
	Department of Public Safety				4	0
	Department of Public Works	Highway Department	Hwy - Pothole		1	0
			Hwy - Street Sign - Repair / Replace		4	0.5
			Hwy - Street Sweeping / Cleaning		1	1.0
		Highway Department			6	0.5
		Street Lighting District	Street Light - Cycles On / Off		3	0
			Street Light - Light Out (Single)		1	10.0
			Street Light - Lights Out (Multiple)		1	13.0
		Street Lighting District			5	4.6
		Department of Public Works				11
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		3	0.7
		Inter Municipal Affairs			3	0.7
	Inter Municipal Affairs				3	0.7
	Planning and Building Department	Building Department	Bldg - Housing Complaint		1	0
		Building Department			1	0
		Planning Department	Planning - Questions needing Answers		1	2.0
	Planning Department			1	2.0	
	Planning and Building Department				2	1.0
	Project Independence	Project Independence	PI - Membership Registration		2	0
PI - Miscellaneous				1	1.0	
PI - Taxi Service				10	0	
Project Independence			13	0.1		
Project Independence				13	0.1	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		1	0	
	Solid Waste Management			1	0	
Solid Waste Management				1	0	
Carle Place				34	0.9	
EAST HILLS	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	3.0	
		Highway Department		1	3.0	
		Street Lighting District	Street Light - Mark Out	1	14.0	
	Street Lighting District			1	14.0	
Department of Public Works				2	8.5	

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EAST HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs		1	1.0	
	Inter Municipal Affairs			1	1.0	
	Project Independence	Project Independence	PI - Call Back Request		3	1.3
			PI - Health Chat/Event Registration		1	0
			PI - Household Maintenance		1	0
			PI - Membership Registration		1	0
			PI - Miscellaneous		1	0
			PI - Taxi Service		30	0
			PI - Taxi Service Cancellation		1	0
			Project Independence		38	0.1
	Project Independence			38	0.1	
	Supervisor's Office	Supervisor's Office	SupV - Airplane		8	0
			Supervisor's Office		8	0
Supervisor's Office			8	0		
EAST HILLS				49	0.4	
EAST MEADOW	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
EAST MEADOW				1	0	
EAST WILLISTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	1.0
		Highway Department		1	1.0	
	Department of Public Works			1	1.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	0
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		2	1.0
		Building Department		2	1.0	
	Planning and Building Department			2	1.0	
	Project Independence	Project Independence	PI - Call Back Request		1	0
PI - Health Chat/Event Registration				2	0	
PI - Membership Registration				2	0	
PI - Taxi Service				5	0	
Project Independence			10	0		
Project Independence			10	0		
EAST WILLISTON				16	0.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
ELMONT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0
		Animal Shelter		1	2.0
	Department of Public Safety			1	2.0
ELMONT				1	2.0
East Hills	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs		3	0.3
	Inter Municipal Affairs			3	0.3
	Project Independence	Project Independence	PI - Health Chat/Event Registration	2	0
			PI - Membership Registration	1	0
			PI - Taxi Service	39	0
			PI - Transportation/Mobility Mgmt Info	2	0
Project Independence			44	0	
Project Independence			44	0	
East Hills				49	0.0
East Williston	Project Independence	Project Independence	PI - Membership Registration	3	0
		Project Independence		3	0
		Project Independence		3	0
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	14.0
		Solid Waste Management		1	14.0
	Solid Waste Management			1	14.0
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
	311 Call Center		1	0	
Supervisor's Office			1	0	
East Williston				5	2.8
FLORAL PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Health and Mental Health	16	0
		PI - Taxi Service	2	0	
Project Independence		19	0		
Project Independence			19	0	
FLORAL PARK				20	0.0

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FLORAL PARK CEN	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0	
			Hwy - Catch Basin	1	0	
	Highway Department			2	0	
	Department of Public Works			2	0	
	Planning and Building Department	Building Department	Bldg - Abandoned Property		1	0
				Building Department	1	0
	Planning and Building Department			1	0	
FLORAL PARK CEN				3	0	
FLORAL PARK CENTRE	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - After Hours/Weekend Construction	1	0	
	Code Enforcement			1	0	
	Department of Public Safety			2	0	
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace		2	0
				Hwy - Tree Trimming / Removal Inspection	1	0
Highway Department			3	0		
Department of Public Works			3	0		
FLORAL PARK CENTRE				5	0	
FLOWER HILL	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0	
			Bldg - From Transfer	1	1.0	
	Building Department			2	0.5	
	Planning and Building Department			2	0.5	
Project Independence	Project Independence	PI - Taxi Service	14	0		
		PI - Transportation/Mobility Mgmt Info	1	1.0		
Project Independence			15	0.1		
Project Independence			15	0.1		
FLOWER HILL				18	0.1	
Floral Park	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
Floral Park				1	0	
Flower Hill	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	0
				Inter Municipal Affairs	1	0
Inter Municipal Affairs			1	0		

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Flower Hill	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	5	0
	Project Independence			6	0
	Project Independence			6	0
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		1	0
	Supervisor's Office			1	0
Flower Hill				9	0
GARDEN CITY	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		1	0
Supervisor's Office			1	0	
GARDEN CITY				2	0
GARDEN CITY PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	0.5
		Adminstrative Services		2	0.5
	Adminstrative Services			2	0.5
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Found Animal	1	1.0
			Animal Sh - Menacing or Harrassing Dog	1	10.0
	Animal Shelter			3	3.7
	Code Enforcement	Code Enforcement	Code - Court	1	0
			Code - Drop Off Bin	1	0
			Code - Dumpster	1	0
			Code - Garbage	3	0.7
			Code - Leaves Accumulation	1	2.0
			Code - Miscellaneous	2	1.0
			Code - Sidewalk Obstruction	1	0
Code - Signs			2	3.5	
Code - Unlawful Property Use			1	2.0	
Code Enforcement				13	1.2
Department of Public Safety				16	1.6
Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	1	0	
		Hwy - Catch Basin	1	0	
		Hwy - Grass Cut / Mow	1	0	
		Hwy - Pothole	3	0	
		Hwy - Shopping Cart	3	0.7	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0	
			Hwy - Street Sweeping / Cleaning	1	0	
			Hwy - Tree Branch / Debris Pickup	1	0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			16	0.1
		Street Lighting District	Street Light - Cycles On / Off	2	8.5	
			Street Light - Light Out (Single)	8	6.5	
			Street Light - Lights Out (Multiple)	1	2.0	
			Street Light - Mark Out	1	3.0	
	Street Light - Misc Problems		2	5.0		
	Street Lighting District			14	6.0	
	Department of Public Works			30	2.9	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	2.0	
			Bldg - Construction Complaint	1	0	
			Bldg - Miscellaneous	1	1.0	
			Bldg - Suspect Work Without a Permit	3	0.3	
	Building Department			6	0.7	
	Planning and Building Department			6	0.7	
	Project Independence	Project Independence	PI - Call Back Request	2	2.5	
PI - Financial Assistance			1	0		
PI - Health Chat/Event Registration			4	0		
PI - Health and Mental Health			15	0		
PI - Household Maintenance			3	3.0		
PI - Membership Registration			2	0		
PI - Miscellaneous			2	0		
PI - Taxi Service			62	0.0		
PI - Taxi Service Cancellation			5	0		
PI - Transportation/Mobility Mgmt Info			1	0		
Project Independence			97	0.2		
Project Independence			97	0.2		
Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	2	5.5		
	Supervisor's Office		2	5.5		
Supervisor's Office			2	5.5		
GARDEN CITY PARK				157	0.9	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GLENWOOD LANDING	Department of Public Works	Highway Department	Hwy - From Transfer	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
GLENWOOD LANDING				1	0	
GREAT NECK	Administrative Services	Administrative Services	Adm Svc - Green Team	1	0	
		Administrative Services		1	0	
	Administrative Services			1	0	
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	7	0	
		Community Services		7	0	
	Community Services			7	0	
	Department of Public Safety	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	1	0	
			Code - Court	2	0	
			Code - Leaves Accumulation	1	0	
			Code - Miscellaneous	1	0	
			Code - Noise	1	1.0	
			Code - Signs	2	0	
		Code Enforcement		8	0.1	
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0		
		Prkg Enfrc - Parking Violations Complaint	1	1.0		
	Parking Enforcement		2	1.5		
	Department of Public Safety				10	0.4
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0	
			Hwy - Dead Animal Pickup	2	2.0	
			Hwy - Miscellaneous	2	0.5	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	1	0	
Hwy - Tree Trimming / Removal Inspection			5	1.8		
Highway Department		12	1.2			
Street Lighting District		Street Light - Cycles On / Off	1	0		
		Street Light - Light Out (Single)	4	8.8		
		Street Light - Lights Out (Multiple)	1	10.0		
	Street Light - Mark Out	1	1.0			
Street Lighting District		7	6.6			
Department of Public Works				19	3.2	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	7	1.7		
	Inter Municipal Affairs		7	1.7		
Inter Municipal Affairs				7	1.7	
Planning and Building Department	Building Department	Bldg - Housing Complaint	1	1.0		
		Bldg - Suspect Work Without a Permit	2	12.0		
Building Department		3	8.3			
Planning and Building Department				3	8.3	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Project Independence	Project Independence	PI - Call Back Request	1	2.0
			PI - Food and Hunger	1	1.0
			PI - Health and Mental Health	78	0.1
			PI - Membership Registration	2	0
			PI - Miscellaneous	4	3.5
			PI - Taxi Service	186	0.0
			PI - Taxi Service Cancellation	19	0
	Project Independence			291	0.1
	Project Independence			291	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		1
Solid Waste Management				1	0
Solid Waste Management		1	0		
GREAT NECK				339	0.4
GREAT NECK ESTATES	Department of Public Safety	Code Enforcement	Code - Garbage	1	0
		Code Enforcement		1	0
		Department of Public Safety		1	0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Taxi Service	23	0.0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
Project Independence			27	0.1	
Project Independence			27	0.1	
GREAT NECK ESTATES				29	0.1
GREAT NECK PLAZA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Seasonal Programs Registration	1	0
			Community Services		2
	Community Services		2	0	
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Caregiver Support	1	0
			PI - Financial Assistance	1	0
PI - Health Chat/Event Registration			1	0	
PI - Health and Mental Health			86	0	
PI - Membership Registration			4	0	
PI - Miscellaneous			1	1.0	
PI - Taxi Service			131	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK PLAZA	Project Independence	Project Independence	PI - Taxi Service Cancellation	22	0	
			PI - Transportation/Mobility Mgmt Info	4	0	
			PI - Volunteer	1	0	
	Project Independence			253	0.0	
	Project Independence			253	0.0	
GREAT NECK PLAZA				256	0.0	
GREENVALE	Department of Public Safety	Code Enforcement	Code - Leaves Accumulation	1	0	
		Code Enforcement		1	0	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0	
		Parking Enforcement		1	5.0	
	Department of Public Safety			2	2.5	
	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	3.0	
			Building Department		1	3.0
Planning and Building Department			1	3.0		
GREENVALE				4	2.0	
Garden City	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0	
		Community Services		3	0	
		Community Services			3	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	11.0	
		Inter Municipal Affairs		2	11.0	
Inter Municipal Affairs			2	11.0		
Garden City				5	4.4	
Garden City Park	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Court		1	0
			Code - Drop Off Bin		1	4.0
			Code - Fence		1	0
	Code Enforcement		3	1.3		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0		
	Parking Enforcement		1	2.0		
Department of Public Safety			6	1.0		
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0		
	Highway Department		1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Garden City Park	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
			Street Light - Mark Out	3	3.0	
	Street Lighting District			4	2.2	
	Department of Public Works			5	1.8	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	0
				Inter Municipal Affairs	1	0
	Inter Municipal Affairs			1	0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		1	0
				Building Department	1	0
	Planning and Building Department			1	0	
	Project Independence	Project Independence		PI - Health and Mental Health	3	0
				PI - Membership Registration	1	0
				PI - Taxi Service	1	0
				Project Independence	5	0
	Project Independence			5	0	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit		1	0
				Solid Waste Management	1	0
	Solid Waste Management			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Employee Complaint		1	0
				Supervisor's Office	1	0
Supervisor's Office			1	0		
Garden City Park				20	0.8	
Garden City pARK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
		Parking Enforcement		1	1.0	
	Department of Public Safety			1	1.0	
Garden City pARK				1	1.0	
Glenwood Landing	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	3.0	
		Cat Shelter		1	3.0	
	Department of Public Safety			1	3.0	
Glenwood Landing				1	3.0	
Great Neck	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
			Community Services	2	0	
			Community Services			2
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog		1	0
				Animal Shelter	1	0
		Code Enforcement		Code - After Hours/Weekend Construction	1	6.0
				Code - Court	1	0
				Code - Leaves Accumulation	1	0
				Code - Miscellaneous	2	0.5
				Code - Property Maintenance	1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
Great Neck	Department of Public Safety	Code Enforcement		6	1.2	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0	
		Parking Enforcement		1	2.0	
	Department of Public Safety				8	1.1
	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning		1	0
			Hwy - Tree Trimming / Removal Inspection		1	0
		Highway Department		2	0	
		Street Lighting District	Street Light - Mark Out	2	6.0	
		Street Lighting District		2	6.0	
	Department of Public Works				4	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	3.0
			OIC - Inter Municipal SR		3	4.7
		Inter Municipal Affairs		4	4.2	
	Inter Municipal Affairs				4	4.2
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous		1	0
			Parks and Recreation Department		1	0
	Parks and Recreation Department				1	0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		3	0
			Bldg - Suspect Work Without a Permit		1	0
		Building Department		4	0	
	Planning and Building Department				4	0
	Project Independence	Project Independence	PI - Health and Mental Health		7	0
			PI - Membership Registration		3	0
			PI - Miscellaneous		2	0
			PI - Taxi Service		3	0
			PI - Taxi Service Cancellation		1	0
			PI - Transportation/Mobility Mgmt Info		2	0.5
Project Independence		18	0.1			
Project Independence				18	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		2	0	
		Receiver of Taxes		2	0	
	Receiver of Taxes		2	0		
Great Neck				43	0.9	
Great Neck Estates	Project Independence	PI - Health and Mental Health		3	0	
		Project Independence		3	0	
	Project Independence		3	0		
Great Neck Estates				3	0	
Great Neck Plaza	Community Services	CommSvc - Seasonal Programs Registration		2	0	
		Community Services		2	0	
	Community Services		2	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
Great Neck Plaza	Project Independence	Project Independence	PI - Health and Mental Health	2	0		
			PI - Taxi Service	20	0.2		
			PI - Taxi Service Cancellation	1	0		
	Project Independence			23	0.2		
	Project Independence			23	0.2		
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
		Receiver of Taxes		1	0		
Receiver of Taxes			1	0			
Great Neck Plaza				26	0.2		
Greenvale	Department of Public Safety	Code Enforcement	Code - Signs	1	8.0		
		Code Enforcement		1	8.0		
	Department of Public Safety			1	8.0		
Greenvale				1	8.0		
HERRICKS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0		
		Community Services		2	0		
	Community Services			2	0		
	Department of Public Safety	Code Enforcement		Code - Drop Off Bin	1	0	
				Code - Dumpster	1	3.0	
				Code - Unlawful Property Use	1	11.0	
				Code Enforcement		3	4.7
	Department of Public Safety			3	4.7		
	Department of Public Works	Highway Department		Hwy - Pothole	1	0	
				Highway Department		1	0
		Street Lighting District			Street Light - Cycles On / Off	1	0
					Street Light - Light Out (Single)	3	3.0
					Street Light - Lights Out (Multiple)	1	11.0
					Street Light - Mark Out	3	2.7
	Street Lighting District			8	3.5		
Department of Public Works			9	3.1			
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	21.0			
	Inter Municipal Affairs		1	21.0			
Inter Municipal Affairs			1	21.0			
Planning and Building Department	Building Department		Bldg - From Transfer	1	0		
			Bldg - Suspect Work Without a Permit	1	0		
			Building Department		2	0	
Planning and Building Department			2	0			
Project Independence	Project Independence		PI - Call Back Request	1	0		
			PI - Health and Mental Health	1	0		
			PI - Membership Registration	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Project Independence	Project Independence	PI - Taxi Service	23	0	
			PI - Taxi Service Cancellation	2	0	
	Project Independence			28	0	
	Project Independence			28	0	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0	
			Solid Waste Management	1	2.0	
Solid Waste Management			1	2.0		
HERRICKS				46	1.4	
HUNTINGTON STATION	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
			Community Services	1	0	
	Community Services			1	0	
HUNTINGTON STATION				1	0	
Herricks	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0	
			Code Enforcement	1	0	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	7.0	
				Parking Enforcement	1	7.0
	Department of Public Safety			2	3.5	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	5.0
				Hwy - Miscellaneous	2	0
				Hwy - Street Sign - Repair / Replace	1	0
				Hwy - Street Sweeping / Cleaning	1	1.0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department			6	1.0
		Street Lighting District		Street Light - Light Out (Single)	1	2.0
				Street Light - On During Day	1	2.0
	Street Lighting District			2	2.0	
	Department of Public Works			8	1.2	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0	
				Inter Municipal Affairs	1	4.0
	Inter Municipal Affairs			1	4.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	0.5	
				Bldg - Suspect Work Without a Permit	1	2.0
			Building Department			3
	Planning and Building Department			3	1.0	
	Project Independence	Project Independence	PI - Membership Registration	1	0	
PI - Transportation/Mobility Mgmt Info				2	0	
Project Independence				3	0	
Project Independence			3	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
Herricks	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes		1	0	
	Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	1	5.0
		Sustainability Department		1	5.0
Solid Waste Management		1	5.0		
Herricks				19	1.5
Hicksville	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
Hicksville				1	0
KENSINGTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services		2	0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	1	0
			PI - Taxi Service Cancellation	1	0
Project Independence		3	0		
Project Independence		3	0		
KENSINGTON				5	0
KINGS POINT	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
	Department of Public Works	Street Lighting District	Street Light - On During Day	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs		1	3.0	
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
PI - Taxi Service			14	0.1	
PI - Taxi Service Cancellation			1	0	
Project Independence		17	0.1		
Project Independence		17	0.1		
KINGS POINT				20	0.2
Kings Point	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services		3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Kings Point	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	2	2.5
		Highway Department		2	2.5
	Department of Public Works			2	2.5
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Health and Mental Health	1	1.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	2	0
	Project Independence		5	0.2	
Project Independence			5	0.2	
Kings Point				11	0.5
LAKE SUCCESS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	8.0
		Inter Municipal Affairs		1	8.0
	Inter Municipal Affairs			1	8.0
	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0
			Bldg - Inspection Request	1	4.0
	Building Department		2	2.5	
	Planning and Building Department			2	2.5
Project Independence	Project Independence	PI - Taxi Service	9	0	
		Project Independence		9	0
Project Independence			9	0	
LAKE SUCCESS				12	1.1
Lake Success	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
	Project Independence	Project Independence	PI - Taxi Service	19	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
			PI - Veterans Services	1	1.0
	Project Independence		23	0.0	
	Project Independence			23	0.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
Receiver of Taxes			1	0	
Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	1	0	
	Sustainability Department		1	0	
Solid Waste Management			1	0	
Lake Success				28	0.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANASSET	Department of Public Works	Street Lighting District	Street Light - On During Day	1	0	
		Street Lighting District		1	0	
	Department of Public Works		1	0		
MANASSET				1	0	
MANHASSET	Community Services	Community Services	CommSvc - Seasonal Programs Registration	10	0	
		Community Services		10	0	
	Community Services		10	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Defecation	1	7.0
				Animal Sh - Found Animal	2	1.0
				Animal Sh - Lost Animal	1	1.0
				Animal Sh - Unleashed - Stray Dog	1	5.0
		Animal Shelter		5	3.0	
		Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	8.0
				Code - Drop Off Bin	2	0
				Code - Fence	1	6.0
				Code - Garbage	1	0
				Code - No Plates / Inoperable Vehicle	1	0
				Code - Overgrown Vegetation	1	0
				Code - Property Maintenance	1	0
				Code - Signs	2	4.0
	Code Enforcement		10	2.2		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	5.5		
	Parking Enforcement		2	5.5		
	Department of Public Safety				17	2.8
	Department of Public Works	Highway Department	Highway Department	Hwy - Dead Animal Pickup	1	4.0
				Hwy - Miscellaneous	4	3.2
				Hwy - Pothole	3	3.3
Hwy - Pothole Filled Without Request				1	0	
Hwy - Street Painting				1	0	
Hwy - Street Sign - Remove				1	0	
Hwy - Street Sign - Repair / Replace				6	0.7	
Hwy - Street Sweeping / Cleaning				2	5.5	
Hwy - Tree Branch / Debris Pickup				1	4.0	
Hwy - Tree Planting				1	0	
Hwy - Tree Stump Removal				7	0	
Hwy - Tree Trimming / Removal Inspection				5	4.4	
Highway Department				33	2.1	
Street Lighting District		Street Lighting District	Street Light - Cycles On / Off	1	0	
	Street Light - Fixture Problem		1	18.0		
	Street Light - Light Out (Single)		8	9.8		

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Mark Out	7	5.4	
			Street Light - New Light Request	2	0	
			Street Light - On During Day	3	2.0	
		Street Lighting District			22	6.4
	Department of Public Works			55	3.8	
	Housing Authority	Housing Authority		Housing - Appliance	4	10.2
				Housing - Electrical	1	1.0
				Housing - High Priority SR	5	1.0
				Housing - Misc Construction	1	1.0
				Housing - Misc SR	2	2.0
				Housing - Pest Control	1	7.0
				Housing - Plumbing	4	2.5
				Housing Authority		
	Housing Authority			18	3.8	
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	1	0
				Bldg - Construction Complaint	2	0.5
				Bldg - Miscellaneous	3	0
				Bldg - Suspect Work Without a Permit	2	0.5
				Building Department		
	Planning and Building Department			8	0.2	
	Project Independence	Project Independence		PI - Call Back Request	1	0
				PI - Food and Hunger	1	0
				PI - Health Chat/Event Registration	1	0
				PI - Health and Mental Health	8	0
				PI - Household Maintenance	1	1.0
				PI - Membership Registration	2	0
				PI - Taxi Service	64	0
PI - Taxi Service Cancellation				4	0	
PI - Veterans Services				1	1.0	
Project Independence			83	0.0		
Project Independence			83	0.0		
Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	1	0	
			Receiver of Taxes			1
Receiver of Taxes			1	0		
Solid Waste Management	Solid Waste Management		SWMA - Garbage Not Picked Up	1	3.0	
			SWMA - Request for Public Trash Can	1	1.0	
		Solid Waste Management			2	2.0
Solid Waste Management			2	2.0		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Supervisor's Office	Supervisor's Office	SupV - ADA Compliance	1	5.0
		Supervisor's Office		1	5.0
	Supervisor's Office			1	5.0
MANHASSET				195	1.7
MANHASSET HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	5.0
		Street Lighting District		3	5.0
	Department of Public Works			3	5.0
MANHASSET HILLS				3	5.0
MANORHAVEN	Project Independence	Project Independence	PI - Call Back Request	2	1.5
			PI - Caregiver Support	2	0
			PI - Health and Mental Health	29	0
			PI - Membership Registration	3	0
			PI - Taxi Service	28	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	3.0
	Project Independence			66	0.1
Project Independence			66	0.1	
MANORHAVEN				66	0.1
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Seasonal Programs Registration	3	0
		Community Services			4
	Community Services			4	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	2.0
		Cat Shelter		1	2.0
	Department of Public Safety			1	2.0
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
Inter Municipal Affairs		1	2.0		
Inter Municipal Affairs			1	2.0	
Project Independence	Project Independence	PI - Health Chat/Event Registration	5	0	
		PI - Health and Mental Health	2	1.5	
		PI - Household Maintenance	3	1.3	
		PI - Membership Registration	5	0	
		PI - Miscellaneous	1	0	
		PI - Taxi Service	53	0.0	
		PI - Taxi Service Cancellation	5	0	
Project Independence			74	0.1	
Project Independence			74	0.1	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA				81	0.2	
MUNSEY PARK	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	1.0	
		Highway Department		1	1.0	
	Department of Public Works		1	1.0		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.0	
		Inter Municipal Affairs		2	2.0	
Inter Municipal Affairs		2	2.0			
MUNSEY PARK				3	1.7	
Manhasset	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
			Animal Sh - Misc	1	0	
		Animal Shelter		2	0.5	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	7.0	
		Parking Enforcement		1	7.0	
	Department of Public Safety		3	2.7		
	Department of Public Works	Highway Department		Hwy - Pothole	1	0
				Hwy - Street Sign - Repair / Replace	1	3.0
				Hwy - Street Sweeping / Cleaning	1	0
				Hwy - Tree Branch / Debris Pickup	1	0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		5	0.6	
		Street Lighting District		Street Light - Light Out (Single)	2	5.5
				Street Light - Mark Out	1	14.0
				Street Light - Pole Problem	1	0
		Street Lighting District		4	6.2	
	Department of Public Works		9	3.1		
	Housing Authority	Housing Authority		Housing - Electrical	1	0
				Housing - High Priority SR	1	6.0
				Housing - Plumbing	1	0
		Housing Authority		3	2.0	
	Housing Authority		3	2.0		
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	2	0
Building Department				2	0	
Planning Department			Planning - Questions needing Answers	1	1.0	
			Planning Department		1	1.0
Planning and Building Department		3	0.3			
Project Independence	Project Independence		PI - Health and Mental Health	2	0.5	
			PI - Taxi Service	1	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence		4	0.2		
Project Independence		4	0.2			

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City	Department Description	Group Description	Type Description	Count	Response Days
Manhasset	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
Manhasset				23	1.9
Manorhaven	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Project Independence	Project Independence	PI - Call Back Request	2	0
			PI - Membership Registration	1	0
			PI - Taxi Service	17	0
	Project Independence			20	0
Project Independence			20	0	
Manorhaven				21	0
Mineola	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Miscellaneous	1	1.0
		Code - Property Maintenance	1	0	
	Code Enforcement			2	0.5
	Department of Public Safety			4	0.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	2.0	
	Building Department		1	2.0	
Planning and Building Department			1	2.0	
Project Independence	Project Independence	PI - Health and Mental Health	1	1.0	
		PI - Membership Registration	2	0	
		PI - Taxi Service	1	0	
	Project Independence			4	0.2
Project Independence			4	0.2	
Mineola				10	0.6
Munsey Park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs			1	3.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
Project Independence			1	0	
Munsey Park				2	1.5

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - After Hours/Weekend Construction	2	1.5
			Code - Commercial Vehicle stored on Residential Property	2	20.5
			Code - Court	1	0
			Code - Fence	3	7.7
			Code - Garbage	4	2.2
			Code - Leaves Accumulation	2	0
			Code - Litter	3	4.0
			Code - Miscellaneous	3	8.3
			Code - No Plates / Inoperable Vehicle	7	2.9
			Code - Noise	2	2.5
			Code - Property Maintenance	3	6.7
			Code - Signs	1	11.0
			Code - Unlawful Property Use	1	14.0
			Code Enforcement		34
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0
	Parking Enforcement		1	2.0	
	Department of Public Safety			36	5.1
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Miscellaneous	1	3.0
			Hwy - Pothole	5	0.6
			Hwy - Street Drainage / Flooding	1	5.0
			Hwy - Street Sign - Repair / Replace	7	1.1
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	2	0.5
		Highway Department		18	1.1
		Street Lighting District	Street Light - Cycles On / Off	1	11.0
			Street Light - Light Out (Single)	4	0
			Street Light - Misc Problems	2	0
			Street Light - On During Day	7	0.9
		Street Lighting District		14	1.2
		Department of Public Works			32
	Housing Authority	Housing Authority	Housing - Appliance	2	2.5
			Housing - Electrical	2	1.0
			Housing - High Priority SR	10	0
Housing - Misc Carpentry			1	3.0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
NEW CASSEL	Housing Authority	Housing Authority	Housing - Misc SR	3	0.3		
			Housing - Plumbing	3	1.7		
	Housing Authority			21	0.8		
	Housing Authority			21	0.8		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0		
			Inter Municipal Affairs			1	3.0
	Inter Municipal Affairs			1	3.0		
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	5	3.4		
			Bldg - Housing Complaint	1	0		
			Bldg - Illegal Housing	10	0.1		
			Bldg - Suspect Work Without a Permit	2	0		
			Building Department			18	1.0
			Planning Department	Planning - Questions needing Answers	1	4.0	
	Planning Department			1	4.0		
	Planning and Building Department			19	1.2		
	Project Independence	Project Independence	PI - Health Chat/Event Registration	10	0		
			PI - Health and Mental Health	5	0		
			PI - Membership Registration	2	0		
			PI - Miscellaneous	4	0		
			PI - Taxi Service	33	0		
			PI - Taxi Service Cancellation	1	0		
	Project Independence			55	0		
	Project Independence			55	0		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	0.5			
		Solid Waste Management			2	0.5	
	Sustainability Department	SWMA - Long Island Green Homes	1	1.0			
Sustainability Department			1	1.0			
Solid Waste Management			3	0.7			
NEW CASSEL				167	1.6		
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0		
			CommSvc - Seasonal Programs Registration	2	0		
	Community Services			3	0.3		
	Community Services			3	0.3		
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	2	9.0		
			Animal Sh - Misc	2	1.0		
Animal Sh - Surrender a dog			1	0			
Animal Shelter			5	4.0			

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City	Department Description	Group Description	Type Description	Count	Response Days		
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Fence	1	1.0		
			Code - Noise	1	8.0		
			Code - Water Flow / Accumulation	1	4.0		
		Code Enforcement			3	4.3	
	Department of Public Safety				8	4.1	
	Department of Public Works	Highway Department		Hwy - From Transfer	1	12.0	
				Hwy - Pothole	3	4.3	
				Hwy - Street Sign - Repair / Replace	1	0	
				Hwy - Street Sweeping / Cleaning	2	4.5	
				Hwy - Tree Branch / Debris Pickup	1	0	
				Hwy - Tree Stump Removal	1	0	
				Hwy - Tree Trimming / Removal Inspection	4	1.8	
		Highway Department			13	3.2	
		Street Lighting District			Street Light - Light Out (Single)	3	4.0
					Street Light - Lights Out (Multiple)	1	1.0
	Street Light - Mark Out				2	4.0	
	Street Light - On During Day				1	5.0	
	Street Lighting District			7	3.7		
	Department of Public Works				20	3.4	
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	3	0.7	
		Building Department			3	0.7	
	Planning and Building Department				3	0.7	
	Project Independence	Project Independence		PI - Call Back Request	1	0	
				PI - Exercise Program Registration	4	0	
				PI - Health Chat/Event Registration	2	0	
				PI - Health and Mental Health	4	0	
				PI - Membership Registration	2	0	
PI - Miscellaneous				1	0		
PI - Taxi Service				26	0		
PI - Taxi Service Cancellation				3	0		
PI - Veterans Services				1	5.0		
Project Independence			44	0.1			
Project Independence				44	0.1		
Solid Waste Management	Solid Waste Management		SWMA - Garbage Not Picked Up	1	1.0		
	Solid Waste Management			1	1.0		
Solid Waste Management				1	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	2	0	
			SupV - Thank You from Constituent	1	0	
	Supervisor's Office			3	0	
	Supervisor's Office			3	0	
NEW HYDE PARK				82	1.3	
NO NEW HYDE PARK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0	
		Parking Enforcement		1	2.0	
	Department of Public Safety			1	2.0	
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	0
			Hwy - Grass Cut / Mow		1	0
			Hwy - Miscellaneous		4	4.0
			Hwy - Pothole		1	6.0
			Hwy - Street Sign - Repair / Replace		2	1.0
		Highway Department			9	2.7
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off		1	13.0
			Street Light - Light Out (Single)		1	5.0
			Street Light - Lights Out (Multiple)		2	7.0
	Street Lighting District			4	8.0	
	Department of Public Works			13	4.3	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	0
			OIC - Inter Municipal SR		2	3.0
		Inter Municipal Affairs			3	2.0
	Inter Municipal Affairs			3	2.0	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit		1	2.0
		Building Department			1	2.0
	Planning and Building Department			1	2.0	
	Project Independence	Project Independence	PI - Call Back Request		2	0.5
PI - Health and Mental Health				1	0	
PI - Taxi Service				1	0	
Project Independence			4	0.2		
Project Independence			4	0.2		
Solid Waste Management	Solid Waste Management	SWMA - From Transfer		1	0	
		SWMA - Garbage Not Picked Up		2	0.5	
		SWMA - Request for Public Trash Can		1	1.0	
	Solid Waste Management			4	0.5	
Solid Waste Management			4	0.5		
NO NEW HYDE PARK				26	2.7	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH BERGEN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
NORTH BERGEN				1	0	
NORTH HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
		Inter Municipal Affairs		1	2.0	
	Inter Municipal Affairs			1	2.0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Taxi Service	27	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Transportation/Mobility Mgmt Info	1	1.0	
Project Independence			30	0.0		
Project Independence			30	0.0		
NORTH HILLS				32	0.1	
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	1.0	
			CommSvc - Seasonal Programs Registration	7	0	
		Community Services			9	0.2
	Community Services			9	0.2	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	2	13.5
			Animal Shelter		2	13.5
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	1.0
			Cat Shelter		2	1.0
	Code Enforcement	Code Enforcement	Code - Bamboo	1	0	
			Code - Drop Off Bin	3	0	
			Code - Fence	1	3.0	
			Code - Garbage	2	3.5	
			Code - Liquid Discharge Into Street	2	5.5	
			Code - Noise	3	0	
			Code - Property Maintenance	1	0	
			Code - Sidewalk Obstruction	2	7.0	
			Code - Signs	2	0	
Code Enforcement			17	2.1		
Department of Public Safety			21	3.0		
Department of Public Works	Highway Department	Hwy - Catch Basin	2	8.5		
		Hwy - Curb Repair	1	0		
		Hwy - Dead Animal Pickup	1	2.0		
		Hwy - Miscellaneous	1	9.0		
		Hwy - Pothole	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0		
			Hwy - Street Sign - Repair / Replace	1	0		
			Hwy - Street Sweeping / Cleaning	1	0		
			Hwy - Tree Branch / Debris Pickup	2	1.5		
			Hwy - Tree Stump Removal	1	0		
			Hwy - Tree Trimming / Removal Inspection	8	1.0		
		Highway Department			20	2.0	
		Street Lighting District	Street Light - Cycles On / Off	2	5.0		
			Street Light - Light Out (Single)	6	5.8		
			Street Light - Lights Out (Multiple)	8	8.5		
			Street Light - Mark Out	12	3.7		
			Street Light - On During Day	8	4.2		
		Street Lighting District			36	5.3	
		Department of Public Works				56	4.1
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0	
	OIC - Inter Municipal SR			1	6.0		
	Inter Municipal Affairs			2	4.0		
	Inter Municipal Affairs				2	4.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	1.2		
			Bldg - Application Status	1	8.0		
			Bldg - Construction Complaint	3	2.3		
			Bldg - From Transfer	1	22.0		
			Bldg - Illegal Housing	4	1.5		
			Bldg - Miscellaneous	1	0		
			Bldg - Suspect Work Without a Permit	1	0		
	Building Department			15	3.2		
	Planning and Building Department				15	3.2	
Project Independence	Project Independence	PI - Call Back Request	2	0			
		PI - Health Chat/Event Registration	4	0			
		PI - Health and Mental Health	21	0.6			
		PI - Household Maintenance	1	0			
		PI - Membership Registration	1	0			
		PI - Miscellaneous	4	0.5			
		PI - Taxi Service	71	0			
		PI - Taxi Service Cancellation	5	0			
		PI - Transportation/Mobility Mgmt Info	1	0			
Project Independence			110	0.1			
Project Independence				110	0.1		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	2	5.5	
			SWMA - Garbage Not Picked Up	2	1.0	
	Solid Waste Management			4	3.2	
	Solid Waste Management			4	3.2	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0	
			SupV - Thank You from Constituent	1	0	
	Supervisor's Office			3	0	
	Supervisor's Office			3	0	
NORTH NEW HYDE PARK				220	1.7	
New Cassel	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	2.0	
		Animal Shelter			1	2.0
		Code Enforcement	Code - After Hours/Weekend Construction	1	3.0	
			Code - Animal (except Dog / Cat / Wild life)	1	20.0	
			Code - Fence	2	19.5	
			Code - Garbage	1	0	
			Code - Leaves Accumulation	1	11.0	
			Code - Litter	1	0	
			Code - Miscellaneous	1	0	
			Code - No Plates / Inoperable Vehicle	1	11.0	
			Code - Property Maintenance	1	1.0	
			Code - Storage and Display	1	0	
	Code Enforcement			11	7.7	
	Department of Public Safety			12	7.2	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
			Hwy - Pothole	1	3.0	
			Hwy - Tree Stump Removal	1	0	
Hwy - Tree Trimming / Removal Inspection			2	3.0		
Highway Department			5	1.8		
Street Lighting District		Street Light - Light Out (Single)	2	0		
	Street Light - On During Day	2	1.0			
Street Lighting District			4	0.5		
Department of Public Works			9	1.2		
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0		
		Bldg - Illegal Housing	6	4.3		
		Bldg - Unable to Reach Inspector	1	4.0		
Building Department			8	3.8		
Planning and Building Department			8	3.8		
Project Independence	Project Independence	PI - Taxi Service	8	0		
		Project Independence			8	0
Project Independence			8	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
New Cassel	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	4.0
			SWMA - Garbage Not Picked Up	1	1.0
	Solid Waste Management		2	2.5	
	Solid Waste Management		2	2.5	
New Cassel				39	3.4
New Hyde Park	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
	Adminstrative Services		1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
		Code Enforcement	Code - Garbage	1	0
			Code - Miscellaneous	1	0
	Code Enforcement		2	0	
	Department of Public Safety		3	0	
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	0
		Highway Department		2	0
		Street Lighting District	Street Light - Light Out (Single)	1	6.0
		Street Lighting District		1	6.0
	Department of Public Works		3	2.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0
		Inter Municipal Affairs		1	6.0
	Inter Municipal Affairs		1	6.0	
Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		PI - Membership Registration	1	0	
		PI - Taxi Service	4	0.5	
	Project Independence		6	0.3	
Project Independence		6	0.3		
New Hyde Park				14	1.0
North Hills	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services		1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0
		Animal Shelter		1	3.0
	Department of Public Safety		1	3.0	
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	2	2.0
		Highway Department		2	2.0
	Department of Public Works		2	2.0	
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
PI - Health and Mental Health			1	3.0	
PI - Membership Registration			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
North Hills	Project Independence	Project Independence	PI - Taxi Service	23	0.1
			PI - Taxi Service Cancellation	2	0
	Project Independence		28	0.2	
	Project Independence		28	0.2	
North Hills				32	0.4
North New Hyde Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services		3	0	
	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	12.0
			Code - Court	1	0
			Code - Leaves Accumulation	1	2.0
			Code - Miscellaneous	1	14.0
			Code - Signs	1	0
			Code - Smoke	1	12.0
	Code Enforcement		6	6.7	
	Department of Public Safety		6	6.7	
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	0
			Hwy - Curb Repair	2	0.5
			Hwy - Miscellaneous	4	1.0
			Hwy - Street Sweeping / Cleaning	1	1.0
			Hwy - Tree Branch / Debris Pickup	1	1.0
			Hwy - Tree Planting	1	0
Hwy - Tree Stump Removal			1	0	
Hwy - Tree Trimming / Removal Inspection			5	0	
Highway Department		16	0.4		
Street Lighting District		Street Lighting District	Street Light - Cycles On / Off	2	1.5
	Street Light - Light Out (Single)		1	0	
	Street Light - Lights Out (Multiple)		1	0	
	Street Light - Mark Out		4	5.5	
	Street Light - On During Day		1	2.0	
Street Lighting District		9	3.0		
Department of Public Works		25	1.4		
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	3	0	
		Bldg - Construction Complaint	1	0	
		Bldg - Illegal Housing	1	23.0	
		Bldg - Suspect Work Without a Permit	1	0	
Building Department		6	3.8		
Planning and Building Department		6	3.8		
Project Independence	Project Independence	PI - Call Back Request	3	0.3	
		PI - Exercise Program Registration	2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
North New Hyde Park	Project Independence	Project Independence	PI - Health Chat/Event Registration	3	0
			PI - Health and Mental Health	14	0.1
			PI - Membership Registration	1	0
			PI - Support Group Registration	1	0
			PI - Taxi Service	4	0
	Project Independence			28	0.1
	Project Independence			28	0.1
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
			Supervisor's Office		
	Supervisor's Office			1	0
North New Hyde Park				69	1.4
OAKLAND GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			Community Services		
	Community Services			1	0
OAKLAND GARDENS				1	0
OLD WESTBURY	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter		
	Department of Public Safety			1	0
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Health and Mental Health	2	0
			PI - Taxi Service	6	0
Project Independence			9	0	
Project Independence			9	0	
OLD WESTBURY				10	0
PLANDOME	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	7	0
	Project Independence			8	0
	Project Independence			8	0
PLANDOME				8	0
PLANDOME HEIGHTS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
			Community Services		
	Community Services			2	0
	Project Independence	Project Independence	PI - Taxi Service	2	0
			Project Independence		
	Project Independence			2	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Helicopter	3	0
Supervisor's Office			4	0	
Supervisor's Office			4	0	
PLANDOME HEIGHTS				8	0

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City	Department Description	Group Description	Type Description	Count	Response Days		
PLANDOME MANOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0		
		Inter Municipal Affairs		1	0		
	Inter Municipal Affairs			1	0		
PLANDOME MANOR				1	0		
PORT WASHINGTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	5	0		
		Community Services		5	0		
	Community Services			5	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	2	0	
				Animal Sh - Found Animal	1	0	
				Animal Sh - Lost Animal	1	3.0	
		Animal Shelter			4	0.8	
		Cat Shelter	Cat Shelter - Feral Cats	1	1.0		
		Cat Shelter			1	1.0	
		Code Enforcement	Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	2	0
					Code - Commercial Vehicle stored on Residential Property	1	0
					Code - Court	1	0
					Code - Dock Inspection	2	0
	Code - Drop Off Bin				4	1.8	
	Code - Dumpster				1	8.0	
	Code - Leaves Accumulation				1	12.0	
	Code - Miscellaneous				3	1.7	
	Code - No Plates / Inoperable Vehicle				1	0	
	Code - Noise				1	0	
	Code - Property Maintenance	21	1.0				
	Code Enforcement			38	1.4		
	Parking Enforcement	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	3.0	
				Prkg Enfrc - From Transfer	1	3.0	
Prkg Enfrc - Parking Violations Complaint				5	0		
Parking Enforcement			7	0.9			
Port Washington Parking District	Port Washington Parking District	Port Washington Parking District	PWPD - Broken Meter	10	1.2		
			PWPD - Miscellaneous	1	6.0		
Port Washington Parking District			11	1.6			
Department of Public Safety				61	1.3		
Department of Public Works	Highway Department	Highway Department	Hwy - Curb Repair	1	0		
			Hwy - Dead Animal Pickup	1	1.0		
			Hwy - Miscellaneous	3	1.7		
			Hwy - Pothole	4	0		
			Hwy - Street Sign - Repair / Replace	4	1.2		
			Hwy - Street Sweeping / Cleaning	4	2.0		
			Hwy - Tree Branch / Debris Pickup	1	4.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Tree Removal Objection	1	0	
			Hwy - Tree Stump Removal	3	0	
			Hwy - Tree Trimming / Removal Inspection	8	2.4	
		Highway Department			30	1.4
		Street Lighting District	Street Lighting District	Street Light - Fixture Problem	3	5.7
				Street Light - Light Out (Single)	14	2.9
				Street Light - Lights Out (Multiple)	3	0
				Street Light - Mark Out	11	4.7
				Street Light - Misc Problems	1	0
				Street Light - On During Day	5	4.4
				Street Lighting District		37
		Department of Public Works			67	2.6
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	1.8
	Inter Municipal Affairs		5	1.8		
	Inter Municipal Affairs			5	1.8	
	Planning and Building Department	Building Department	Building Department	Bldg - Abandoned Property	1	0
				Bldg - Applicant Advocate Request	4	0
				Bldg - Certificate Status	1	8.0
				Bldg - Construction Complaint	1	10.0
				Bldg - Illegal Housing	2	0.5
				Bldg - Suspect Work Without a Permit	2	0
		Building Department		11	1.7	
		Planning Department	Planning - Questions needing Answers	2	0	
	Planning Department		2	0		
	Planning and Building Department			13	1.5	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	0
				PI - Caregiver Support	1	0
				PI - Health and Mental Health	2	0
				PI - Miscellaneous	1	0
				PI - Taxi Service	166	0
PI - Taxi Service Cancellation				12	0	
Project Independence				183	0	
Project Independence			183	0		
Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	0.5	
			Solid Waste Management		2	0.5
	Sustainability Department	Sustainability Department	SWMA - Compost	1	1.0	
			SWMA - Long Island Green Homes	2	3.5	
	Sustainability Department		3	2.7		
Solid Waste Management			5	1.8		

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
PORT WASHINGTON				340	0.9
PORT WASHINGTON NORTH	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Project Independence	Project Independence		PI - Financial Assistance	1
			PI - Taxi Service	10	0
Project Independence			11	0	
Project Independence			11	0	
PORT WASHINGTON NORTH				14	0
Plandome	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	1.0
		Cat Shelter		1	1.0
	Department of Public Safety			1	1.0
Plandome				1	1.0
Plandome Manor	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	3.0
			Animal Sh - Misc	1	0
		Animal Shelter		2	1.5
	Department of Public Safety			2	1.5
Plandome Manor				2	1.5
Port Washington	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Found Animal	1	0
		Animal Shelter		2	0
	Code Enforcement		Code - Drop Off Bin	1	0
			Code - Garbage	1	2.0
			Code - Miscellaneous	1	0
			Code - Property Maintenance	1	14.0
	Code Enforcement			4	4.0
Port Washington Parking District	PWPD - Miscellaneous	1	0		
Port Washington Parking District			1	0	
Department of Public Safety			7	2.3	
Department of Public Works	Highway Department	Hwy - Miscellaneous	1	3.0	
		Hwy - Pothole	2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Port Washington	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			7	0.4
		Street Lighting District	Street Light - Light Out (Single)	2	2.0	
			Street Light - Mark Out	1	11.0	
		Street Lighting District			3	5.0
	Department of Public Works			10	1.8	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.5	
			Inter Municipal Affairs		2	2.5
	Inter Municipal Affairs			2	2.5	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	3.0	
			Bldg - Certificate Status	1	3.0	
			Bldg - Construction Complaint	1	10.0	
			Bldg - Illegal Housing	1	0	
	Building Department			4	4.0	
	Planning and Building Department			4	4.0	
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
			PI - Health and Mental Health	2	0.5	
			PI - Membership Registration	4	0	
			PI - Taxi Service	13	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Transportation/Mobility Mgmt Info	2	0	
Project Independence			23	0.0		
Project Independence			23	0.0		
Port Washington				47	1.2	
Port Washington North	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Project Independence	Project Independence	PI - Health and Mental Health	9	0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	24	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Taxi Service Complaint	1	0	
Project Independence			37	0		
Project Independence			37	0		
Port Washington North				38	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
QUEENS VILLAGE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
		Community Services		1	0
QUEENS VILLAGE				1	0
ROSLYN	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	2.0
		Highway Department		1	2.0
		Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	1	0
	Street Lighting District		2	0	
	Department of Public Works		3	0.7	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	1	14.0
			Inter Municipal Affairs		2
	Inter Municipal Affairs		2	7.5	
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	18	0
Project Independence			19	0	
Project Independence		19	0		
ROSLYN				24	0.7
ROSLYN ESTATES	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Dumpster	1	24.0
	Code Enforcement		1	24.0	
	Department of Public Safety		2	12.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs		1
	Inter Municipal Affairs		1	0	
	Project Independence	Project Independence	PI - Miscellaneous	1	4.0
			PI - Taxi Service	6	0
Project Independence			7	0.6	
Project Independence		7	0.6		
ROSLYN ESTATES				10	2.8
ROSLYN HARBOR	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services		1	0	
	Project Independence	Project Independence	PI - Taxi Service	2	0
			Project Independence		2
Project Independence		2	0		
ROSLYN HARBOR				3	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services		1	0		
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation		2	0
			Animal Sh - Lost Animal		1	1.0
			Animal Sh - Menacing or Harrassing Dog		1	0
		Animal Shelter		4	0.2	
		Cat Shelter	Cat Shelter - Feral Cats	3	0.3	
		Cat Shelter		3	0.3	
		Code Enforcement	Code - Court		1	0
			Code - Drop Off Bin		1	0
			Code - Dumpster		1	18.0
			Code - Garbage		1	0
			Code - Miscellaneous		1	18.0
			Code - No Plates / Inoperable Vehicle		1	0
			Code - Property Maintenance		1	0
		Code Enforcement		7	5.1	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0	
	Parking Enforcement		1	4.0		
	Department of Public Safety				15	2.8
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle		2	0
			Hwy - Dead Animal Pickup		1	4.0
			Hwy - Miscellaneous		1	0
			Hwy - Street Drainage / Flooding		1	11.0
			Hwy - Street Sign - Repair / Replace		2	2.0
			Hwy - Street Sweeping / Cleaning		2	2.0
			Hwy - Tree Planting		2	0
			Hwy - Tree Stump Removal		4	0
		Highway Department		15	1.5	
		Street Lighting District	Street Light - Fixture Problem		1	2.0
			Street Light - Light Out (Single)		10	1.5
			Street Light - Lights Out (Multiple)		3	2.0
			Street Light - Mark Out		9	3.2
			Street Light - Misc Problems		1	0
			Street Light - On During Day		1	0
	Street Lighting District		25	2.1		
	Department of Public Works				40	1.9

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	12.0	
			OIC - Inter Municipal SR	3	1.7	
			Inter Municipal Affairs	4	4.2	
			Inter Municipal Affairs	4	4.2	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0	
			Parks and Recreation Department	1	3.0	
			Parks and Recreation Department	1	3.0	
	Planning and Building Department	Board of Zoning Appeals	Board of Zoning Appeals	BZA - Filing for an Appeal	1	0
				Board of Zoning Appeals	1	0
		Building Department	Building Department	Bldg - Applicant Advocate Request	4	2.0
				Bldg - Construction Complaint	2	0
				Bldg - Suspect Work Without a Permit	2	0
				Bldg - Unable to Reach Inspector	1	0
				Building Department	9	0.9
			Planning and Building Department	10	0.8	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	1.0
				PI - Health and Mental Health	4	0
				PI - Household Maintenance	1	0
				PI - Membership Registration	1	0
				PI - Taxi Service	94	0.0
				PI - Taxi Service Cancellation	5	0
				PI - Transportation/Mobility Mgmt Info	1	0
			Project Independence	107	0.0	
		Project Independence	107	0.0		
Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0	
			Solid Waste Management	1	1.0	
	Sustainability Department	Sustainability Department	SWMA - Long Island Green Homes	1	5.0	
		Sustainability Department	1	5.0		
		Solid Waste Management	2	3.0		
ROSLYN HEIGHTS				180	0.8	
RUSSELL GARDENS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
			Street Light - On During Day	1	0	
			Street Lighting District	2	0	
			Department of Public Works	2	0	
	Project Independence	Project Independence	Project Independence	PI - Health and Mental Health	1	0
				PI - Membership Registration	1	0
				PI - Taxi Service	7	0
		Project Independence	9	0		
		Project Independence	9	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
RUSSELL GARDENS				11	0	
Roslyn	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	8.0	
		Animal Shelter		1	8.0	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
	Department of Public Safety				2	4.0
	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	1.0	
		Highway Department		1	1.0	
	Department of Public Works				1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		2	0	
	Inter Municipal Affairs				2	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0	
			PI - Taxi Service	1	0	
Project Independence		2	0.5			
Project Independence				2	0.5	
Roslyn				7	1.4	
Roslyn Estates	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs				1	0
	Project Independence	Project Independence	PI - Call Back Request	1	0	
		Project Independence		1	0	
Project Independence				1	0	
Roslyn Estates				2	0	
Roslyn Heights	Department of Public Safety	Code Enforcement	Code - Garbage	1	0	
			Code - Miscellaneous	1	0	
		Code Enforcement		2	0	
	Department of Public Safety				2	0
	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Light Out (Single)	1	6.0	
			Street Light - Mark Out	2	3.0	
			Street Light - Misc Problems	1	0	
		Street Lighting District		5	2.4	
	Department of Public Works				5	2.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0	
			OIC - Inter Municipal SR	1	0	
Inter Municipal Affairs		2	1.0			
Inter Municipal Affairs				2	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Roslyn Heights	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	3	2.7	
			Bldg - Suspect Work Without a Permit	1	0	
			Building Department	4	2.0	
			Planning and Building Department	4	2.0	
	Project Independence	Project Independence		PI - Financial Assistance	1	1.0
				PI - Health and Mental Health	1	4.0
				PI - Membership Registration	2	0
				PI - Taxi Service	1	0
				PI - Transportation/Mobility Mgmt Info	1	0
				PI - Volunteer	1	0
						Project Independence
			Project Independence	7	0.7	
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	1	0
						Receiver of Taxes
			Receiver of Taxes	1	0	
	Solid Waste Management	Sustainability Department		SWMA - Compost	1	2.0
						Sustainability Department
		Solid Waste Management	1	2.0		
Roslyn Heights				22	1.3	
Russell Gardens	Project Independence	Project Independence	PI - Taxi Service	2	0	
						Project Independence
			Project Independence	2	0	
Russell Gardens				2	0	
SADDLE ROCK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
						Community Services
			Community Services	1	0	
	Department of Public Works	Highway Department		Hwy - Miscellaneous	2	0
			Department of Public Works	2	0	
	Project Independence	Project Independence		PI - Health and Mental Health	1	0
					Project Independence	1
		Project Independence	1	0		
SADDLE ROCK				4	0	
SANDS POINT	Project Independence	Project Independence	PI - Taxi Service	4	0	
						Project Independence
			Project Independence	4	0	
SANDS POINT				4	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
SEAFORD	Project Independence	Project Independence	PI - Miscellaneous	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
SEAFORD				1	0	
SEARINGTOWN	Department of Public Safety	Code Enforcement	Code - Unlawful Property Use	2	0	
		Code Enforcement		2	0	
	Department of Public Safety			2	0	
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup		1	2.0
			Hwy - Manhole Repair		1	0
			Hwy - Tree Branch / Debris Pickup		1	0
			Hwy - Tree Trimming / Removal Inspection		2	0.5
		Highway Department			5	0.6
	Street Lighting District	Street Lighting District	Street Light - Light Out (Single)		7	5.0
			Street Light - Lights Out (Multiple)		1	0
			Street Light - Mark Out		1	2.0
			Street Light - Misc Problems		1	14.0
			Street Light - On During Day		1	0
	Street Lighting District			11	4.6	
	Department of Public Works				16	3.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	4.0
		Inter Municipal Affairs			1	4.0
	Inter Municipal Affairs				1	4.0
	Project Independence	Project Independence	PI - Health and Mental Health		1	0
			PI - Membership Registration		1	0
			PI - Miscellaneous		1	6.0
			PI - Taxi Service		12	0
			PI - Taxi Service Cancellation		3	0
Project Independence			18	0.3		
Project Independence				18	0.3	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit		1	0	
		SWMA - Garbage Not Picked Up		1	0	
Solid Waste Management			2	0		
Solid Waste Management				2	0	
Supervisor's Office	Supervisor's Office	SupV - Airplane		1	0	
	Supervisor's Office			1	0	
Supervisor's Office				1	0	
SEARINGTOWN				40	1.6	

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City	Department Description	Group Description	Type Description	Count	Response Days
Saddle Rock	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
Saddle Rock				1	2.0
Sands Point	Project Independence	Project Independence	PI - Taxi Service	3	0
		Project Independence		3	0
	Project Independence			3	0
Sands Point				3	0
Searingtown	Community Services	Community Services	CommSvc - Misc SR	1	2.0
			CommSvc - Seasonal Programs Registration	5	0
		Community Services		6	0.3
	Community Services			6	0.3
	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	4.0
		Code Enforcement		1	4.0
	Department of Public Safety			1	4.0
	Department of Public Works	Highway Department	Hwy - Pothole	1	0
			Hwy - Tree Fallen - Emergency	1	0
		Highway Department		2	0
		Street Lighting District	Street Light - Light Out (Single)	9	3.4
			Street Light - Mark Out	1	2.0
	Street Light - On During Day		1	7.0	
	Street Lighting District		11	3.6	
	Department of Public Works			13	3.1
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
Building Department		1	0		
Planning and Building Department			1	0	
Project Independence	Project Independence	PI - Taxi Service	7	0	
		Project Independence		7	0
	Project Independence			7	0
Searingtown				28	1.6
THOMASTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
		Inter Municipal Affairs			1
	Project Independence	Project Independence	PI - Health and Mental Health	16	0
			PI - Membership Registration	3	0
			PI - Taxi Service	3	0
Project Independence		22	0		
Project Independence			22	0	
THOMASTON				23	0

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City	Department Description	Group Description	Type Description	Count	Response Days
Thomaston	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
	Project Independence	Project Independence	PI - Health and Mental Health	16	0
			PI - Membership Registration	2	0
			PI - Taxi Service	15	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	0
			Project Independence		35
Project Independence			35	0	
Thomaston				37	0.0
UNIVERSITY GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0
			Code - Property Maintenance	1	4.0
			Code - Sidewalk Obstruction	1	0
		Code Enforcement		3	1.3
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0	
	Parking Enforcement		1	4.0	
	Department of Public Safety			4	2.0
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
Street Lighting District		Street Light - Mark Out	1	8.0	
Street Lighting District		1	8.0		
Department of Public Works			2	4.0	
Project Independence	Project Independence	PI - Call Back Request	3	0	
		PI - Health and Mental Health	2	0	
		PI - Taxi Service	15	0	
		PI - Transportation/Mobility Mgmt Info	1	0	
		Project Independence		21	0
Project Independence			21	0	
UNIVERSITY GARDENS				28	0.6
UNKNOWN	Community Services	Community Services	CommSvc - Misc SR	1	5.0
		Community Services		1	5.0
	Community Services			1	5.0

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City	Department Description	Group Description	Type Description	Count	Response Days
UNKNOWN	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
UNKNOWN				2	2.5
University Gardens	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
Department of Public Works			1	0	
University Gardens				2	0
WESTBURY	Administrative Services	Administrative Services	Adm Svc - Green Team	1	0
		Administrative Services		1	0
	Administrative Services			1	0
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0
			CommSvc - Bus Pickup Schedule	3	0
		Community Services		5	0
	Community Services			5	0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	5.5
			Animal Sh - Lost Animal	1	2.0
			Animal Sh - Misc	1	0
			Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		5	2.6
		Code Enforcement	Code - Court	1	0
	Code - No Plates / Inoperable Vehicle		2	0.5	
Code Enforcement		3	0.3		
Department of Public Safety				8	1.8
Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
		Hwy - Dead Animal Pickup	1	0	
		Hwy - Pothole	2	0	
		Hwy - Street Sign - Repair / Replace	4	0.2	
		Hwy - Tree Stump Removal	1	0	
		Hwy - Tree Trimming / Removal Inspection	2	1.5	
	Highway Department		11	0.4	
	Street Lighting District	Street Light - Light Out (Single)	1	6.0	
Street Light - On During Day		2	4.0		
Street Lighting District		3	4.7		
Department of Public Works				14	1.3

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	0.3
			OIC - Inter Municipal SR	1	3.0
			Inter Municipal Affairs	4	1.0
			Inter Municipal Affairs	4	1.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0
		Building Department		1	0
			Planning and Building Department	1	0
	Project Independence	Project Independence	PI - Call Back Request	5	1.2
			PI - Health Chat/Event Registration	2	0
			PI - Household Maintenance	1	4.0
			PI - Membership Registration	4	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	38	0
			PI - Taxi Service Cancellation	3	0
			PI - Taxi Service Complaint	1	1.0
			PI - Transportation/Mobility Mgmt Info	1	0
			Project Independence	56	0.2
			Project Independence	56	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
		Receiver of Taxes	1	0	
WESTBURY				90	0.5
WILLISTON PARK	Community Services	Community Services	CommSvc - From Transfer	1	0
			CommSvc - Seasonal Programs Registration	2	0
			Community Services	3	0
			Community Services	3	0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		Highway Department		1	0
			Department of Public Works	1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
			Inter Municipal Affairs	1	0
	Project Independence	Project Independence	PI - Call Back Request	3	0.3
			PI - Food and Hunger	1	1.0
			PI - Health Chat/Event Registration	2	0
PI - Health and Mental Health			18	0	
PI - Household Maintenance			1	3.0	
PI - Membership Registration			4	0	
		PI - Miscellaneous	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Project Independence	Project Independence	PI - Taxi Service	51	0.2
			PI - Taxi Service Cancellation	5	0
	Project Independence		86	0.2	
	Project Independence		86	0.2	
WILLISTON PARK				91	0.2
Westbury	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	3	0.3
			Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		4	0.2
		Cat Shelter	Cat Shelter - Feral Cats	1	7.0
		Cat Shelter		1	7.0
		Code Enforcement	Code - Boat	1	0
	Code - Court		1	0	
	Code - No Plates / Inoperable Vehicle		1	0	
	Code Enforcement		3	0	
	Department of Public Safety		8	1.0	
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0
			Bldg - Illegal Housing	2	0
		Building Department		3	0
	Planning and Building Department		3	0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0
			PI - Membership Registration	3	0
			PI - Miscellaneous	1	0
PI - Taxi Service			4	0	
Project Independence		9	0.1		
Project Independence		9	0.1		
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0	
	Solid Waste Management		1	0	
Solid Waste Management		1	0		
Westbury				22	0.4
Williston Park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works		1	2.0	
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	5.0
Building Department		1	5.0		
Planning and Building Department		1	5.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
Williston Park	Project Independence	Project Independence	PI - Health and Mental Health	2	0
		Project Independence		2	0
	Project Independence			2	0
Williston Park				4	1.8
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Mark Out	1	13.0
	Street Lighting District		1	13.0	
Department of Public Works			2	6.5	
albertson				2	6.5
carle place	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0
		Code Enforcement		1	0
		Department of Public Safety		1	0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0
		Highway Department		3	0
		Street Lighting District	Street Light - Light Out (Single)	1	12.0
Street Lighting District		1	12.0		
Department of Public Works			4	3.0	
carle place				5	2.4
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	5	0
		Highway Department		5	0
	Department of Public Works			5	0
garden city park				5	0
great neck	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
great neck				1	0
great neck	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
great neck				1	0
great neck plaZa	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	2.5
		Street Lighting District		2	2.5
	Department of Public Works			2	2.5
great neck plaZa				2	2.5
greenvale	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0.5
		Highway Department		2	0.5
	Department of Public Works			2	0.5
greenvale				2	0.5

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City	Department Description	Group Description	Type Description	Count	Response Days
hempstead	Community Services	Community Services	CommSvc - Volunteering for General Programs	1	5.0
		Community Services		1	5.0
	Community Services		1	5.0	
hempstead				1	5.0
manhasset	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0
		Parking Enforcement		1	5.0
	Department of Public Safety		1	5.0	
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	2	0
			Hwy - Street Sign - Repair / Replace	3	0
	Highway Department		5	0	
	Department of Public Works		5	0	
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	6.0	
		Parks and Recreation Department		1	6.0
Parks and Recreation Department		1	6.0		
manhasset				7	1.6
manhasset	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	7.0
		Street Lighting District		1	7.0
	Department of Public Works		1	7.0	
manhasset				1	7.0
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	7	0
		Highway Department		7	0
	Department of Public Works		7	0	
new cassel				7	0
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	5	0
				Highway Department	
		Street Lighting District	Street Light - Light Out (Single)	1	0
			Street Light - Mark Out	1	0
	Street Light - On During Day		1	0	
	Street Lighting District		3	0	
	Department of Public Works		8	0	
Project Independence	Project Independence	PI - Call Back Request	1	0	
		Project Independence		1	0
Project Independence		1	0		
new hyde park				9	0
new hyde park	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
new hyde park				1	0

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
new hyde park	Department of Public Works	Street Lighting District	Street Light - On During Day	2	4.5
		Street Lighting District		2	4.5
	Department of Public Works			2	4.5
new hyde park				2	4.5
north NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Pothole	1	5.0
		Highway Department		1	5.0
	Department of Public Works			1	5.0
north NEW HYDE PARK				1	5.0
port washington	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	4.0
		Animal Shelter		1	4.0
		Code Enforcement	Code - Noise	1	0
		Code Enforcement		1	0
	Department of Public Safety			2	2.0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	4	0
		Highway Department		4	0
		Street Lighting District	Street Light - Mark Out	1	3.0
			Street Light - Misc Problems	1	0
			Street Light - On During Day	1	3.0
	Street Lighting District		3	2.0	
	Department of Public Works			7	0.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
Inter Municipal Affairs		1	1.0		
Inter Municipal Affairs			1	1.0	
port washington				10	1.1
portwashngton	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
portwashngton				1	0
queens	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
queens				1	0
roslyn	Department of Public Works	Highway Department	Hwy - Manhole Repair	1	1.0
			Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		3	0.3
	Department of Public Works			3	0.3
roslyn				3	0.3
roslyn heights	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	3.0
		Parking Enforcement		3	3.0
	Department of Public Safety			3	3.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
roslyn heights	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
roslyn heights				4	2.2	
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	6.0	
		Street Lighting District		1	6.0	
	Department of Public Works			1	6.0	
roslyn heights				1	6.0	
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
roslyn heights				1	0	
searingtown	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
			Street Light - Mark Out	1	10.0	
	Street Lighting District			2	5.0	
Department of Public Works			2	5.0		
searingtown				2	5.0	
university gardens	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
university gardens				1	0	
westbury	Planning and Building Department	Board of Zoning Appeals	BZA - Filing for an Appeal	1	0	
		Board of Zoning Appeals		1	0	
	Planning and Building Department			1	0	
westbury				1	0	
williston	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
williston				1	0	
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
williston park				1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Call Back	2	1.5	
			Animal Sh - Dog Adoption	46	0	
			Animal Sh - Lost Animal	1	0	
			Animal Sh - Unleashed - Stray Dog	1	1.0	
		Animal Shelter			50	0.1
		Cat Shelter	Cat Shelter - Call Back	2	1.5	
		Cat Shelter			2	1.5
Code Enforcement	Code - Call Back Request	34	3.3			

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	3.0	
			Code - Property Violations Search	90	3.6	
		Code Enforcement			125	3.5
		Parking Enforcement	Prkg Enfrc - Call Back Request	1	6.0	
			Prkg Enfrc - From Transfer	1	3.0	
		Parking Enforcement			2	4.5
		Port Washington Parking District	PWPD - Broken Meter	1	3.0	
			PWPD - Call Back Request	5	2.4	
		Port Washington Parking District			6	2.5
		Department of Public Safety				185
	Department of Public Works	Highway Department	Hwy - Call Back Request	17	3.1	
			Hwy - Curb Repair	1	0	
			Hwy - From Transfer	1	1.0	
			Hwy - Informational	4	0	
			Hwy - Permits / Road Opening Application Request	11	0.4	
			Hwy - Pothole	1	0	
		Highway Department			35	1.6
		Street Lighting District	Street Light - Light Out (Single)	4	0	
	Street Lighting District			4	0	
	Department of Public Works				39	1.5
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	1	0	
			HR - Medical and Insurance Benefits	2	0.5	
			HR - Personnel and Employment	2	4.0	
		Human Resources and Finance			5	1.8
	Human Resources and Finance				5	1.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	2.5	
		Inter Municipal Affairs			4	2.5
Inter Municipal Affairs				4	2.5	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	3	0		
		Park - General Complaint	3	4.3		
		Park - Park Facilities Maintenance	8	5.4		
		Park - Park Permit Application Request	9	0		
		Park - Park and Recreation Literature Request	1	0		
	Parks and Recreation Department			24	2.3	
Parks and Recreation Department				24	2.3	
Planning and Building Department	Board of Zoning Appeals	BZA - Filing for an Appeal	1	0		
		BZA - Questions needing Answers	10	0.2		
	Board of Zoning Appeals			11	0.2	
	Building Department	Bldg - Applicant Advocate Request	7	1.1		
Bldg - General Question Needs Answers		125	3.6			

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Planning and Building Department	Building Department	Bldg - New/Change of Address	1	0	
			Bldg - Permit Question Needs Answers	29	3.5	
		Building Department			162	3.5
		Planning Department	Planning - Call Back Request	4	0	
		Planning Department			4	0
	Planning and Building Department				177	3.2
	Project Independence	Project Independence		PI - Call Back Request	2	2.5
				PI - Taxi Service	1	0
				PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence			4	1.2
	Project Independence				4	1.2
	Solid Waste Management	Solid Waste Management		SWMA - Call Back	23	0.9
				SWMA - From Transfer	1	0
		Solid Waste Management			24	0.9
	Solid Waste Management				24	0.9
	Supervisor's Office	311 Call Center		311 - SR Constituent Follow-up	67	0
				311 Call Center		67
		Supervisor's Office		SupV - Airplane Nassau	1	0
				SupV - Helicopter Nassau	2	0
				SupV - Roslyn LIRR Parking Lot	13	0
		Supervisor's Office			16	0
	Supervisor's Office				83	0
	Town Clerk	Town Clerk		Town Clerk - Bingo & Games of Chance	2	0
				Town Clerk - Birth Certificate	127	0
				Town Clerk - Block Party Application	1	0
				Town Clerk - Codebook Supplement	2	0
				Town Clerk - Contracts & Bids	2	0
Town Clerk - Death Certificate				72	0	
Town Clerk - Dog License				24	0	
Town Clerk - Domestic Partnership				10	0	
Town Clerk - Filming Permit				1	0	
Town Clerk - Hunting License				5	0	
Town Clerk - Landscaping License				1	0	
Town Clerk - Liquor License				1	0	
Town Clerk - Marriage Certificate				12	0	
Town Clerk - Marriage License				18	0	
Town Clerk - Miscellaneous				4	0	
Town Clerk - Parking Restrictions Removal Request				6	0	
Town Clerk - Peddler License				1	0	
Town Clerk - Secondhand Dealer License				1	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Solid Waste Management License	13	0
			Town Clerk - Storage Bins	3	0
			Town Clerk - Taxi and Limousine License	14	0
			Town Clerk - Tow Truck License	2	0
		Town Clerk		322	0
	Town Clerk			322	0
				867	1.4
Summary				4,608	1.0