

Town of North Hempstead Service Requests via 311 - by Community

December 2014

City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
		Highway Department		1	0
	Department of Public Works			1	0
NEW HYDE PARK				1	0
manhasset	Department of Public Safety	Code Enforcement	Code - Signs	1	15.0
		Code Enforcement		1	15.0
	Department of Public Safety			1	15.0
manhasset				1	15.0
port washington	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
port washington				1	0
new hyde park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
new hyde park				1	0
25 WILDWOOD GARDENS	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence			1	0
25 WILDWOOD GARDENS				1	0
ALBERSTON	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
ALBERSTON				1	1.0
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5
		Community Services		2	0.5
	Community Services			2	0.5
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0
			Code - Dumpster	1	2.0
		Code Enforcement		2	1.5
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0	
	Parking Enforcement		1	0	
	Department of Public Safety			3	1.0
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	5.0
Hwy - Catch Basin			1	1.0	
Hwy - Miscellaneous			1	0	
Hwy - Street Sign - Repair / Replace			3	2.3	
Hwy - Tree Branch / Debris Pickup			1	1.0	
Hwy - Tree Fallen - Emergency			1	2.0	
Hwy - Tree Planting			6	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	3	0	
		Highway Department			18	0.9
		Street Lighting District	Street Light - Light Out (Single)	7	3.6	
			Street Light - Lights Out (Multiple)	1	3.0	
			Street Light - Mark Out	7	7.1	
			Street Light - On During Day	8	3.9	
		Street Lighting District			23	4.7
		Department of Public Works			41	3.0
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0
	Inter Municipal Affairs		1	6.0		
	Inter Municipal Affairs			1	6.0	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0	
			Bldg - Employee Complaint	1	0	
			Bldg - Illegal Housing	1	0	
			Bldg - Inspection Request	1	0	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department		5	0	
	Planning and Building Department			5	0	
	Project Independence	Project Independence	PI - Exercise Program Registration	3	0	
			PI - Health Chat/Event Registration	1	0	
			PI - Household Maintenance	2	1.0	
			PI - Membership Registration	2	0	
PI - Support Group Registration			1	0		
PI - Taxi Service			41	0		
PI - Taxi Service Cancellation			3	0		
PI - Transportation/Mobility Mgmt Info			1	0		
Project Independence		54	0.0			
Project Independence			54	0.0		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
	Receiver of Taxes		1	0		
Receiver of Taxes			1	0		
ALBERTSON				107	1.3	
BAXTER ESTATES	Department of Public Works	Highway Department	Hwy - Street Painting	1	0	
		Highway Department		1	0	
Department of Public Works			1	0		
BAXTER ESTATES				1	0	
CARLE PLACE	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0	
		Community Services		1	0	
Community Services			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	20.0	
		Animal Shelter		1	20.0	
		Code Enforcement	Code - Dumpster	1	0	
			Code - Fence	1	7.0	
			Code - Miscellaneous	1	3.0	
			Code - Property Maintenance	2	0	
		Code Enforcement		5	2.0	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	2.7	
		Parking Enforcement		3	2.7	
		Department of Public Safety			9	4.2
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	0	
			Hwy - Catch Basin	4	1.0	
			Hwy - Dead Animal Pickup	1	2.0	
			Hwy - Miscellaneous	2	0	
			Hwy - Pothole	1	5.0	
			Hwy - Street Sign - Repair / Replace	1	4.0	
			Hwy - Street Sweeping / Cleaning	1	3.0	
			Hwy - Tree Stump Removal	5	0	
		Highway Department		16	1.1	
		Street Lighting District	Street Light - Cycles On / Off	2	4.0	
			Street Light - Light Out (Single)	10	13.1	
			Street Light - Lights Out (Multiple)	1	27.0	
			Street Light - Mark Out	8	5.2	
		Street Lighting District		21	9.9	
		Department of Public Works			37	6.1
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
	Inter Municipal Affairs		1	0		
	Inter Municipal Affairs			1	0	
	Planning and Building Department	Building Department	Bldg - Illegal Housing	14	0	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department		15	0	
	Planning and Building Department			15	0	
	Project Independence	Project Independence	PI - Exercise Program Registration	4	0	
			PI - Health Chat/Event Registration	2	0	
			PI - Household Maintenance	2	2.0	
			PI - Membership Registration	3	0	
			PI - Taxi Service	12	0	
Project Independence		23	0.2			
Project Independence			23	0.2		
CARLE PLACE				86	3.1	

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs		2	0
	Inter Municipal Affairs		2	0	
	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
	Project Independence		2	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	5	0
Supervisor's Office		5	0		
Supervisor's Office		5	0		
EAST HILLS				9	0
EAST NORWICH	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety		1	1.0	
EAST NORWICH				1	1.0
EAST WILLISTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
EAST WILLISTON				1	0
FLORAL PARK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		2	0
		Code Enforcement	Code - Garbage	1	2.0
	Code Enforcement		1	2.0	
	Department of Public Safety		3	0.7	
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	13.0
		Street Lighting District		1	13.0
	Department of Public Works		1	13.0	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
Building Department			1	0	
Planning Department		Planning - Questions needing Answers	1	0	
Planning Department		1	0		
Planning and Building Department		2	0		
Project Independence	Project Independence	PI - Exercise Program Registration	2	0	
		PI - Taxi Service	7	0	
		PI - Taxi Service Cancellation	1	0	
		PI - Taxi Service Complaint	1	0	
	Project Independence		11	0	
Project Independence		11	0		
FLORAL PARK				17	0.9

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CEN	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
		Highway Department		1	1.0
Department of Public Works			1	1.0	
FLORAL PARK CEN				2	1.0
FLOWER HILL	Department of Public Works	Highway Department	Hwy - Telephone/Utility Pole	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Taxi Service	5	0
		Project Independence		5	0
Project Independence			5	0	
FLOWER HILL				6	0
FLUSHIING	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
FLUSHIING				1	1.0
GARDEN CITY	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
			PI - Taxi Service	1	0
		Project Independence		2	0.5
	Project Independence			2	0.5
GARDEN CITY				2	0.5
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0
			Code - Signs	1	0
		Code Enforcement		2	0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	0.5
	Parking Enforcement		2	0.5	
	Department of Public Safety			4	0.2
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	7.0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Planting	2	0
			Hwy - Tree Stump Removal	1	0
Highway Department		5	1.4		
Street Lighting District	Street Light - Light Out (Single)	Street Light - Light Out (Single)	2	0	
		Street Light - Lights Out (Multiple)	3	4.3	
Street Lighting District		5	2.6		
Department of Public Works			10	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
GARDEN CITY PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	7.5
		Inter Municipal Affairs		2	7.5
	Inter Municipal Affairs		2	7.5	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
		Building Department		1	0
	Planning and Building Department		1	0	
	Project Independence	Project Independence	PI - Exercise Program Registration	2	1.0
			PI - Taxi Service	2	0
		Project Independence		4	0.5
	Project Independence		4	0.5	
GARDEN CITY PARK				21	1.8
GARDEN CITY PARK	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
GARDEN CITY PARK				1	0
GLEN COVE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
GLEN COVE				1	0
GLENWOOD LANDING	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	5.0
		Highway Department		1	5.0
		Street Lighting District	Street Light - Mark Out	1	3.0
	Street Lighting District		1	3.0	
	Department of Public Works		2	4.0	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
Building Department		1	0		
Planning and Building Department		1	0		
GLENWOOD LANDING				3	2.7
GREAT NECK	Community Services	Community Services	CommSvc - Volunteering for General Programs	1	2.0
		Community Services		1	2.0
	Community Services		1	2.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0
			Animal Sh - Misc	1	2.0
			Animal Sh - Unleashed - Stray Dog	1	2.0
	Animal Shelter		3	2.0	
	Cat Shelter	Cat Shelter - Feral Cats	4	0.5	
	Cat Shelter		4	0.5	
	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0	
Code - Court		2	0		
Code - Fence		1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Safety	Code Enforcement	Code - Graffiti	2	0	
			Code - Leaves Accumulation	1	13.0	
			Code - Litter	1	0	
			Code - Miscellaneous	2	1.0	
			Code - No Plates / Inoperable Vehicle	1	29.0	
			Code - Odor	1	23.0	
			Code - Signs	1	0	
			Code - Unlawful Property Use	1	11.0	
		Code Enforcement			14	5.6
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	2.5	
			Prkg Enfrc - Parking Violations Complaint	2	2.0	
		Parking Enforcement			4	2.2
		Port Washington Parking District	PWPD - Miscellaneous	1	20.0	
		Port Washington Parking District			1	20.0
	Department of Public Safety				26	4.5
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	3	4.3
				Hwy - Curb Repair	1	0
				Hwy - From Transfer	2	2.5
				Hwy - Miscellaneous	6	1.7
				Hwy - Pothole	2	2.5
				Hwy - Street Drainage / Flooding	1	1.0
				Hwy - Street Painting	1	0
				Hwy - Street Sign - Remove	1	2.0
				Hwy - Street Sign - Repair / Replace	5	3.0
				Hwy - Street Sweeping / Cleaning	3	6.3
				Hwy - Telephone/Utility Pole	1	0
				Hwy - Tree Branch / Debris Pickup	2	0
				Hwy - Tree Planting	1	0
				Hwy - Tree Stump Removal	3	6.0
				Hwy - Tree Trimming / Removal Inspection	5	0
		Highway Department			37	2.4
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	3	2.3
				Street Light - Light Out (Single)	19	5.3
				Street Light - Lights Out (Multiple)	7	2.9
				Street Light - Mark Out	6	3.8
				Street Light - On During Day	1	0
				Street Light - Pole Problem	1	0
Street Lighting District			37	4.1		
Department of Public Works				74	3.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Housing Authority	Housing Authority	Housing - High Priority SR	1	6.0
			Housing - Misc SR	2	1.0
	Housing Authority			3	2.7
	Housing Authority			3	2.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	5.5
			OIC - Inter Municipal SR	12	2.4
	Inter Municipal Affairs			16	3.2
	Inter Municipal Affairs			16	3.2
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	5.0
			Bldg - Construction Complaint	2	0
			Bldg - From Transfer	1	0
			Bldg - Housing Complaint	1	0
			Bldg - Inspection Request	1	0
			Bldg - Suspect Work Without a Permit	1	6.0
			Building Department		
	Planning and Building Department			7	1.6
	Project Independence	Project Independence	PI - Call Back Request	4	0.2
			PI - Caregiver Support	2	0.5
			PI - Exercise Program Registration	7	0
			PI - Financial Assistance	1	1.0
			PI - Health Chat/Event Registration	7	0
			PI - Health and Mental Health	21	1.3
			PI - Household Maintenance	3	0.7
			PI - Membership Registration	22	0
			PI - Miscellaneous	5	3.0
			PI - Support Group Registration	1	3.0
			PI - Taxi Service	457	0
			PI - Taxi Service Cancellation	38	0
			PI - Taxi Service Complaint	5	0.6
			PI - Transportation/Mobility Mgmt Info	5	0.2
			Project Independence		
	Project Independence			578	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes			1	0	
Receiver of Taxes			1	0	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
	Solid Waste Management			1	0
Solid Waste Management			1	0	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
	311 Call Center			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	2.0	
			SupV - Helicopter	2	0	
	Supervisor's Office			3	0.7	
	Supervisor's Office			4	0.5	
GREAT NECK				711	0.7	
GREAT NECK PLAZA	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Taxi Service	8	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Taxi Service Complaint	1	1.0	
PI - Transportation/Mobility Mgmt Info			1	0		
Project Independence			12	0.1		
Project Independence			12	0.1		
GREAT NECK PLAZA				13	0.1	
GREATE NECK	Project Independence	Project Independence	PI - Miscellaneous	1	1.0	
		Project Independence		1	1.0	
	Project Independence			1	1.0	
GREATE NECK				1	1.0	
GREENVALE	Department of Public Safety	Code Enforcement	Code - Court	1	0	
			Code - Garbage	3	1.3	
			Code - Lights	1	7.0	
		Code Enforcement			5	2.2
		Parking Enforcement	Prkg Enfrc - From Transfer	1	7.0	
	Parking Enforcement			1	7.0	
	Department of Public Safety			6	3.0	
	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	2	0		
	Building Department		2	0		
Planning and Building Department			2	0		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	2.0		
	Solid Waste Management		1	2.0		
Solid Waste Management			1	2.0		
GREENVALE				10	2.0	
HERRICKS	Department of Public Safety	Code Enforcement	Code - Signs	1	0	
		Code Enforcement		1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	2	3.0	
			Prkg Enfrc - Parking Violations Complaint	1	0	
		Parking Enforcement		3	2.0	
	Department of Public Safety				4	1.5
	Department of Public Works	Highway Department		Hwy - Pothole	1	0
				Hwy - Street Sign - Repair / Replace	2	1.0
				Hwy - Tree Stump Removal	1	0
		Highway Department		4	0.5	
		Street Lighting District		Street Light - Mark Out	2	1.0
				Street Light - On During Day	1	0
	Street Lighting District		3	0.7		
	Department of Public Works				7	0.6
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	1	0
				Inter Municipal Affairs		1
Inter Municipal Affairs		1	0			
HERRICKS				12	0.8	
HICKSVILLE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0	
		Animal Shelter		1	2.0	
	Department of Public Safety				1	2.0
HICKSVILLE				1	2.0	
KINGS POINT	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0	
				Inter Municipal Affairs		1
	Inter Municipal Affairs		1	5.0		
KINGS POINT				1	5.0	
LAKE SUCCESS	Department of Public Works	Highway Department	Hwy - From Transfer	2	16.5	
		Highway Department		2	16.5	
	Department of Public Works				2	16.5
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	20.0
				Inter Municipal Affairs		1
	Inter Municipal Affairs		1	20.0		
	Project Independence	Project Independence		PI - Taxi Service	1	0
Project Independence				1	0	
Project Independence		1	0			
LAKE SUCCESS				4	13.2	
MANHASET	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works				1	0
MANHASET				1	0	

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MANHASSAT	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0	
		Inter Municipal Affairs		1	5.0	
	Inter Municipal Affairs			1	5.0	
MANHASSAT				1	5.0	
MANHASSET	Administrative Services	Administrative Services	Adm Svc - Green Team	2	1.5	
		Administrative Services		2	1.5	
	Administrative Services			2	1.5	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	1.0
			Animal Shelter		1	1.0
		Code Enforcement	Code - Animal (except Dog / Cat / Wild life)		1	0
			Code - Commercial Vehicle stored on Residential Property		1	2.0
			Code - Garbage		1	12.0
			Code - Miscellaneous		1	0
			Code - Property Maintenance		3	5.7
			Code - Sidewalk Obstruction		1	1.0
			Code - Signs		1	19.0
			Code - Water Flow / Accumulation		1	7.0
		Code Enforcement			10	5.8
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		4	3.0	
	Parking Enforcement			4	3.0	
	Department of Public Safety				15	4.7
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	3.0
			Hwy - Dead Animal Pickup		1	3.0
			Hwy - Grass Cut / Mow		1	2.0
			Hwy - Miscellaneous		5	1.4
			Hwy - Pothole		6	0.8
			Hwy - Pothole Filled Without Request		8	0
Hwy - Street Drainage / Flooding				1	1.0	
Hwy - Street Sign - New Request				1	0	
Hwy - Street Sign - Repair / Replace				4	2.5	
Hwy - Street Sweeping / Cleaning				1	14.0	
Hwy - Tree Branch / Debris Pickup				1	2.0	
Hwy - Tree Planting				3	0	
Hwy - Tree Stump Removal				8	0	
Hwy - Tree Trimming / Removal Inspection				4	0.5	
Highway Department				45	1.1	
Street Lighting District		Street Light - Cycles On / Off		8	0.8	
		Street Light - Light Out (Single)		18	2.2	
	Street Light - Lights Out (Multiple)		3	1.7		
	Street Light - Mark Out		9	5.1		

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0
			Street Light - Pole Problem	1	0
	Street Lighting District			40	2.4
	Department of Public Works			85	1.7
	Housing Authority	Housing Authority	Housing - High Priority SR	1	0
			Housing - Misc Carpentry	1	14.0
	Housing Authority			2	7.0
	Housing Authority			2	7.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	7	2.0
			Inter Municipal Affairs		
	Inter Municipal Affairs			7	2.0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	3	0
			Bldg - Inspection Request	1	1.0
			Bldg - Suspect Work Without a Permit	2	0
	Building Department			6	0.2
	Planning and Building Department			6	0.2
	Project Independence	Project Independence	PI - Cancellation	1	0
			PI - Caregiver Support	1	1.0
			PI - Exercise Program Registration	8	0.9
			PI - Health Chat/Event Registration	2	0
			PI - Health and Mental Health	9	0.9
			PI - Household Maintenance	1	3.0
			PI - Membership Registration	3	0
			PI - Miscellaneous	1	2.0
			PI - Taxi Service	112	0
			PI - Taxi Service Cancellation	5	0
			PI - Transportation/Mobility Mgmt Info	1	0
Project Independence			144	0.1	
Project Independence			144	0.1	
Supervisor's Office	Supervisor's Office	SupV - ADA Compliance	1	0	
		SupV - Helicopter	3	0	
Supervisor's Office			4	0	
Supervisor's Office			4	0	
MANHASSET				265	1.0
MANHASSET HILL	Department of Public Works	Highway Department	Hwy - Pothole	1	4.0
		Highway Department			1
Department of Public Works			1	4.0	
MANHASSET HILL				1	4.0

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Pothole	1	0	
			Hwy - Tree Planting	1	0	
	Highway Department			2	0	
	Department of Public Works			2	0	
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
			Project Independence	1	0	
	Project Independence			1	0	
MANHASSET HILLS				3	0	
MANJASSET	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
MANJASSET				1	0	
MANORHAVEN	Project Independence	Project Independence	PI - Taxi Service	2	0	
			Project Independence		2	0
	Project Independence			2	0	
MANORHAVEN				2	0	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Bus Pickup Schedule	2	0	
			CommSvc - Misc SR	1	0	
			Community Services		4	0
	Community Services			4	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	0
				Animal Shelter		1
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	0
				Cat Shelter		2
		Code Enforcement	Code Enforcement	Code - Court	1	0
				Code - Property Maintenance	1	0
	Code Enforcement			2	0	
	Department of Public Safety				5	0
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	1	1.0
				Highway Department		1
	Department of Public Works				1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	7	2.4
Inter Municipal Affairs				7	2.4	
Inter Municipal Affairs				7	2.4	
Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Cancellation	1	0	
			PI - Caregiver Support	1	3.0	
			PI - Exercise Program Registration	5	0	
			PI - Health Chat/Event Registration	17	0	
			PI - Health and Mental Health	2	1.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Project Independence	Project Independence	PI - Household Maintenance	1	3.0	
			PI - Membership Registration	12	0	
			PI - Miscellaneous	3	4.0	
			PI - Taxi Service	88	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Taxi Service Complaint	1	0	
	Project Independence	134	0.2			
Project Independence	134	0.2				
MINEOLA				151	0.3	
MNAHASSET	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
MNAHASSET				1	0	
NEW CASSEL	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			2	0	
	Department of Public Works	Highway Department	Hwy - Pothole		3	7.3
			Hwy - Street Sign - Repair / Replace		8	1.5
			Hwy - Street Sweeping / Cleaning		1	2.0
			Hwy - Tree Stump Removal		2	0
		Highway Department			14	2.6
		Street Lighting District	Street Light - Cycles On / Off		1	0
			Street Light - Light Out (Single)		3	11.3
			Street Light - Lights Out (Multiple)		3	0
	Street Light - Mark Out			1	3.0	
	Street Lighting District			8	4.6	
	Department of Public Works			22	3.3	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.3	
Inter Municipal Affairs			3	0.3		
Inter Municipal Affairs			3	0.3		
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0		
	Parks and Recreation Department		1	2.0		
Parks and Recreation Department			1	2.0		
Project Independence	Project Independence	PI - Exercise Program Registration	1	0		
	Project Independence		1	0		
Project Independence			1	0		
NEW CASSEL				29	2.6	

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASTLE	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	15.0
		Highway Department		1	15.0
	Department of Public Works			1	15.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0
			PI - Membership Registration	1	0
			PI - Taxi Service	2	0
	Project Independence		4	0.2	
Project Independence			4	0.2	
NEW CASTLE				5	3.2
NEW HYDE	Department of Public Safety	Code Enforcement	Code - Building Permit	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
NEW HYDE				1	0
NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	7.0
		Adminstrative Services		1	7.0
	Adminstrative Services			1	7.0
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Misc	3	0.7
		Animal Shelter		4	0.5
		Cat Shelter	Cat Shelter - Feral Cats	5	0
		Cat Shelter		5	0
		Code Enforcement	Code - After Hours/Weekend Construction	1	5.0
			Code - BZA Noncompliance	2	0
	Code - Building Permit		1	2.0	
	Code - Commercial Vehicle stored on Residential Property		1	0	
	Code - Court		12	0.5	
	Code - Dumpster		3	3.7	
Code - Fence	2		17.0		
Code - Garbage	3		10.3		
Code - Graffiti	3		15.3		
Code - Leaves Accumulation	2		13.5		
Code - Miscellaneous	6	4.7			
Code - No Plates / Inoperable Vehicle	1	1.0			
Code - Noise	1	1.0			
Code - Property Maintenance	2	15.5			
Code - Sidewalk Obstruction	2	6.0			
Code - Signs	1	0			

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City	Department Description	Group Description	Type Description	Count	Response Days			
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Tree Removal	1	0			
			Code - Unlawful Property Use	3	2.7			
		Code Enforcement			47	5.2		
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	7.0			
			Prkg Enfrc - Parking Violations Complaint	1	3.0			
		Parking Enforcement			2	5.0		
	Department of Public Safety				58	4.4		
	Department of Public Works	Highway Department		Hwy - Abandoned Vehicle	1	0		
				Hwy - Bee's Nest Removal	1	5.0		
				Hwy - Catch Basin	3	6.7		
				Hwy - Complaint - Highway Employee / Vehicle	1	0		
				Hwy - Curb Repair	3	0.3		
				Hwy - Dead Animal Pickup	3	2.0		
				Hwy - Miscellaneous	3	0.3		
				Hwy - Pothole	4	4.0		
				Hwy - Street Drainage / Flooding	2	1.5		
				Hwy - Street Sign - New Request	1	0		
				Hwy - Street Sign - Repair / Replace	5	2.4		
				Hwy - Street Sweeping / Cleaning	7	2.1		
				Hwy - Telephone/Utility Pole	1	0		
				Hwy - Tree Planting	2	0		
				Hwy - Tree Stump Removal	3	0		
				Hwy - Tree Trimming / Removal Inspection	22	0		
				Highway Department			62	1.3
				Street Lighting District			Street Light - Cycles On / Off	11
		Street Light - Light Out (Single)	34				4.8	
		Street Light - Lights Out (Multiple)	4				7.5	
	Street Light - Mark Out	39	4.9					
	Street Light - Misc Problems	3	5.3					
	Street Light - On During Day	5	3.4					
	Street Lighting District			96	4.8			
	Department of Public Works				158	3.4		
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	14	4.0		
Inter Municipal Affairs				14	4.0			
Inter Municipal Affairs				14	4.0			
Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	1	3.0			
			Parks and Recreation Department			1	3.0	
Parks and Recreation Department				1	3.0			
Planning and Building Department	Building Department		Bldg - Application Status	1	5.0			
			Bldg - Certificate Status	1	8.0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Planning and Building Department	Building Department	Bldg - Construction Complaint	5	0	
			Bldg - Illegal Housing	4	0	
			Bldg - Inspection Request	1	0	
			Bldg - Suspect Work Without a Permit	5	0	
	Building Department			17	0.8	
	Planning and Building Department			17	0.8	
	Project Independence	Project Independence		PI - Call Back Request	6	1.7
				PI - Exercise Program Registration	46	0.6
				PI - Financial Assistance	1	10.0
				PI - Food and Hunger	1	0
				PI - Health Chat/Event Registration	27	0
				PI - Health and Mental Health	5	2.0
				PI - Household Maintenance	1	2.0
				PI - Membership Registration	10	0
				PI - Miscellaneous	4	0.5
				PI - NORC SR	5	0
				PI - No Heat emergency (Excl Housing Authority)	1	0
				PI - Taxi Service	207	0
				PI - Taxi Service Cancellation	19	0
				PI - Taxi Service Complaint	2	0
	PI - Transportation/Mobility Mgmt Info	3	0			
	Project Independence			338	0.2	
	Project Independence			338	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
				1	0	
	Receiver of Taxes			1	0	
	Solid Waste Management	Solid Waste Management		SWMA - Container without License / Permit	2	6.0
				SWMA - Request for Public Trash Can	1	0
				Solid Waste Management	3	4.0
	Solid Waste Management			3	4.0	
	Supervisor's Office	311 Call Center		311 - PSEG Power Outage	1	0
				311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center			2	0
Supervisor's Office		Supervisor's Office	SupV - Helicopter	11	0	
	Supervisor's Office			11	0	
Supervisor's Office			13	0		
NEW HYDE PARK				605	1.6	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Graffiti	1	0	
			Code - Signs	1	0	
		Code Enforcement			2	0
	Department of Public Safety				2	0
	Department of Public Works	Highway Department		Hwy - Dead Animal Pickup	1	2.0
				Hwy - Pothole	4	3.8
				Hwy - Street Drainage / Flooding	1	14.0
				Hwy - Street Sign - Repair / Replace	2	8.0
				Hwy - Street Sweeping / Cleaning	2	0
		Highway Department			10	4.7
		Street Lighting District		Street Light - Cycles On / Off	1	3.0
				Street Light - Light Out (Single)	5	2.4
				Street Light - Lights Out (Multiple)	1	10.0
				Street Light - On During Day	1	2.0
	Street Light - Pole Problem			1	0	
	Street Lighting District			9	3.0	
	Department of Public Works				19	3.9
	NO NEW HYDE PARK				21	3.5
	NORTH HILLS	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
Building Department			1	0		
Planning and Building Department				1	0	
Project Independence		Project Independence	PI - Taxi Service	7	0	
		Project Independence		7	0	
Project Independence				7	0	
NORTH HILLS				8	0	
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	3	0	
		Highway Department		3	0	
		Street Lighting District	Street Light - Mark Out	1	7.0	
	Street Lighting District		1	7.0		
	Department of Public Works				4	1.8
	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence				1	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		Supervisor's Office		1	0	
Supervisor's Office				1	0	
NORTH NEW HYDE PARK				6	1.2	
OLD WESTBURY	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
			PI - Membership Registration	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
OLD WESTBURY	Project Independence	Project Independence	PI - Taxi Service	8	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence			11	0	
	Project Independence			11	0	
OLD WESTBURY				11	0	
PLANDOME	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs		1	1.0	
	Inter Municipal Affairs			1	1.0	
PLANDOME				1	1.0	
PLANDOME MANOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
		Inter Municipal Affairs		1	1.0	
	Inter Municipal Affairs			1	1.0	
PLANDOME MANOR				1	1.0	
PORT WASHIKNGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
PORT WASHIKNGTON				1	0	
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	7.0	
		Adminstrative Services		1	7.0	
		Adminstrative Services			1	7.0
	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0	
		Community Services		1	1.0	
		Community Services			1	1.0
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	4	3.8
				Animal Sh - Dog Defecation	1	0
				Animal Sh - Lost Animal	3	0.7
				Animal Sh - Sign	1	8.0
				Animal Sh - Unleashed - Stray Dog	2	0.5
		Animal Shelter			11	2.4
		Cat Shelter	Cat Shelter - Feral Cats	6	2.0	
		Cat Shelter			6	2.0
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	0
				Code - Fence	1	5.0
	Code - Garbage			4	2.5	
Code - Lights	1			6.0		
Code - Miscellaneous	1			9.0		
Code - Sidewalk Obstruction	2			1.5		
Code - Signs	1			15.0		
Code Enforcement			11	4.4		
Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.5			
Parking Enforcement			2	1.5		

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City	Department Description	Group Description	Type Description	Count	Response Days				
PORT WASHINGTON	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	13	2.7				
			PWPD - Miscellaneous	5	5.0				
		Port Washington Parking District			18	3.3			
	Department of Public Safety				48	3.1			
	Department of Public Works	Highway Department		Hwy - Animal Sign - New Request	1	0			
				Hwy - Catch Basin	2	2.0			
				Hwy - Dead Animal Pickup	3	1.3			
				Hwy - From Transfer	2	14.0			
				Hwy - Miscellaneous	3	9.3			
				Hwy - Pothole	8	2.0			
				Hwy - Street Sign - New Request	1	0			
				Hwy - Street Sign - Repair / Replace	5	2.6			
				Hwy - Street Sweeping / Cleaning	5	1.2			
				Hwy - Tree Branch / Debris Pickup	1	2.0			
				Hwy - Tree Planting	9	0			
				Hwy - Tree Stump Removal	2	0			
				Hwy - Tree Trimming / Removal Inspection	5	0			
				Highway Department			47	2.1	
				Street Lighting District			Street Light - Cycles On / Off	1	0
							Street Light - Light Out (Single)	19	6.6
							Street Light - Mark Out	17	3.8
	Street Light - Misc Problems	1	0						
	Street Light - Pole Problem	1	0						
	Street Lighting District			39	4.8				
	Department of Public Works				86	3.4			
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	0			
				OIC - Inter Municipal SR	4	1.2			
				Inter Municipal Affairs			5	1.0	
	Inter Municipal Affairs				5	1.0			
	Planning and Building Department	Building Department		Bldg - Construction Complaint	5	0			
				Bldg - Employee Complaint	2	0.5			
				Bldg - From Transfer	3	1.3			
				Bldg - Housing Complaint	1	0			
Bldg - Inspection Request				1	2.0				
Bldg - Suspect Work Without a Permit				2	2.0				
Building Department			14	0.8					
Planning and Building Department				14	0.8				
Project Independence	Project Independence		PI - Call Back Request	1	6.0				
			PI - Caregiver Support	2	0				
			PI - Exercise Program Registration	11	0.1				
			PI - Health Chat/Event Registration	3	0				

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Project Independence	Project Independence	PI - Health and Mental Health	19	0.3
			PI - Household Maintenance	4	0.2
			PI - Membership Registration	18	0
			PI - NORC SR	1	0
			PI - Support Group Registration	1	0
			PI - Taxi Service	303	0.0
			PI - Taxi Service Cancellation	21	0
			PI - Transportation/Mobility Mgmt Info	3	0.3
	Project Independence			387	0.0
	Project Independence			387	0.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	2	0
			311 Call Center		2
		Supervisor's Office	SupV - Airplane	4	0
			SupV - Complaint - Other Employee	2	1.0
Supervisor's Office		6	0.3		
Supervisor's Office			8	0.2	
PORT WASHINGTON				551	0.9
PORT WSAHINGTON	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WSAHINGTON				1	0
PORTWASHINGTON	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	3.0
		Highway Department		1	3.0
	Department of Public Works			1	3.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	1	0
			PI - Taxi Service Cancellation	1	0
	Project Independence		3	0	
Project Independence			3	0	
PORTWASHINGTON				4	0.8
PORTWASHINTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORTWASHINTON				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
PT WASH	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	3	0
			Street Light - Light Out (Single)	3	0
	Street Lighting District		6	0	
	Department of Public Works		6	0	
PT WASH				6	0
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	1	0
	Street Lighting District		2	0	
	Department of Public Works		2	0	
PT WASHINGTON				2	0
ROCKVILLE CENTER	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
ROCKVILLE CENTER				1	0
ROSLY NHEIGHTS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
ROSLY NHEIGHTS				1	0
ROSLYN	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	2.0
		Community Services		1	2.0
	Community Services		1	2.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		2	0
		Code Enforcement	Code - Dumpster	1	0
	Code - Signs		1	8.0	
	Code Enforcement		2	4.0	
	Department of Public Safety		4	2.0	
	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Planting	1	0
Hwy - Tree Trimming / Removal Inspection			4	0	
Highway Department		7	0.1		
Street Lighting District		Street Light - Cycles On / Off	4	0.8	
		Street Light - Light Out (Single)	7	0.6	
		Street Light - Lights Out (Multiple)	3	1.0	
		Street Light - Mark Out	2	1.5	
		Street Light - On During Day	4	3.0	
	Street Light - Pole Problem	1	0		
Street Lighting District		21	1.2		

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Department of Public Works			28	0.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	1.7
		Inter Municipal Affairs		3	1.7
	Inter Municipal Affairs			3	1.7
	Project Independence	Project Independence	PI - Exercise Program Registration	10	0.2
			PI - Health Chat/Event Registration	3	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	1	0
			PI - Support Group Registration	3	1.7
			PI - Taxi Service	45	0
			PI - Taxi Service Cancellation	1	0
			Project Independence		66
	Project Independence			66	0.1
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
Supervisor's Office		1	0		
Supervisor's Office			1	0	
ROSLYN				103	0.5
ROSLYN HARBOR	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	7.0
		Animal Shelter		1	7.0
	Department of Public Safety			1	7.0
ROSLYN HARBOR				1	7.0
ROSLYN HEIGHTS	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	22.0
		Animal Shelter		1	22.0
		Cat Shelter	Cat Shelter - Feral Cats	4	0
		Cat Shelter		4	0
		Code Enforcement	Code - Leaves Accumulation	1	0
			Code - Litter	1	30.0
			Code - Miscellaneous	1	6.0
			Code - Noise	2	3.5
	Code - Property Maintenance		2	0	
	Code - Signs		4	12.8	
	Code Enforcement		11	8.5	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.0	
	Parking Enforcement		2	1.0	
Department of Public Safety			18	6.6	
Department of Public Works	Highway Department	Hwy - Catch Basin	2	10.5	
		Hwy - Curb Repair	2	0	
		Hwy - Pothole	1	4.0	
		Hwy - Street Drainage / Flooding	1	1.0	
		Hwy - Street Painting	2	0	
		Hwy - Street Sign - Remove	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	1.3	
			Hwy - Street Sweeping / Cleaning	2	3.5	
			Hwy - Tree Branch / Debris Pickup	1	1.0	
			Hwy - Tree Planting	5	0	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	6	1.7	
		Highway Department			28	1.7
		Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	1	4.0
				Street Light - Fixture Problem	1	14.0
				Street Light - Light Out (Single)	9	5.2
				Street Light - Lights Out (Multiple)	4	0
				Street Light - Mark Out	25	5.2
				Street Light - Misc Problems	1	4.0
				Street Light - On During Day	2	5.0
		Street Lighting District			43	4.9
	Department of Public Works				71	3.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	OIC - From Transfer	3	3.7
				OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs			4
	Inter Municipal Affairs				4	2.8
	Planning and Building Department	Building Department	Bldg - Inspection Request	Bldg - Inspection Request	2	2.0
				Bldg - Suspect Work Without a Permit	3	0.3
			Building Department			5
	Planning and Building Department				5	1.0
	Project Independence	Project Independence	PI - Financial Assistance	PI - Financial Assistance	1	0
				PI - Health Chat/Event Registration	2	0
				PI - Health and Mental Health	2	0
				PI - Household Maintenance	1	1.0
				PI - Membership Registration	5	0
				PI - Taxi Service	127	0
				PI - Taxi Service Cancellation	4	0
				PI - Transportation/Mobility Mgmt Info	1	1.0
Project Independence				143	0.0	
Project Independence				143	0.0	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	SWMA - Carting Complaints	1	1.0	
			SWMA - Container without License / Permit	1	2.0	
	Solid Waste Management			2	1.5	
	Sustainability Department	SWMA - Compost	1	3.0		
	Sustainability Department			1	3.0	
Solid Waste Management				3	2.0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
			SupV - Complaint - Other Employee	1	1.0
	Supervisor's Office			3	0.3
	Supervisor's Office			3	0.3
ROSLYN HEIGHTS				247	1.6
ROSLYN ROAD	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
ROSLYN ROAD				1	0
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
		Project Independence		1	0
	Project Independence			1	0
RUSSELL GARDENS				1	0
SEARINGTOWN	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Stump Removal	1	0
		Highway Department		2	0
		Street Lighting District	Street Light - Mark Out	1	3.0
	Street Lighting District		1	3.0	
	Department of Public Works			3	1.0
	Project Independence	Project Independence	PI - Taxi Service	2	0
Project Independence		2	0		
Project Independence			2	0	
SEARINGTOWN				5	0.6
THOMASTON	Project Independence	Project Independence	PI - Taxi Service	1	0
			PI - Taxi Service Cancellation	1	0
	Project Independence		2	0	
Project Independence			2	0	
THOMASTON				2	0
UNIVERSITY GARDENS	Department of Public Works	Highway Department	Hwy - Tree Planting	4	0
			Hwy - Tree Stump Removal	3	6.7
		Highway Department		7	2.9
		Street Lighting District	Street Light - On During Day	1	13.0
	Street Lighting District		1	13.0	
Department of Public Works			8	4.1	
UNIVERSITY GARDENS				8	4.1
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	10	1.8
		Community Services		10	1.8
	Community Services			10	1.8
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	13.0
			Animal Sh - Dog Bite	1	0
			Animal Sh - Found Animal	1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days		
WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	21.0		
			Animal Sh - Misc	1	10.0		
			Animal Sh - Surrender a dog	1	0		
			Animal Sh - Unleashed - Stray Dog	2	2.0		
		Animal Shelter			8	6.1	
		Cat Shelter	Cat Shelter - Feral Cats	1	0		
		Cat Shelter			1	0	
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	2	0		
			Code - Court	5	0.8		
			Code - Fence	2	0		
			Code - Graffiti	4	10.5		
			Code - Handicap Parking	1	13.0		
			Code - Litter	2	7.0		
			Code - Miscellaneous	4	5.5		
			Code - No Plates / Inoperable Vehicle	7	3.0		
			Code - Signs	4	6.0		
			Code - Storage and Display	1	0		
			Code - Unlawful Property Use	1	22.0		
			Code Enforcement			33	4.9
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	3.0		
			Prkg Enfrc - Parking Violations Complaint	2	0.5		
		Parking Enforcement			3	1.3	
		Department of Public Safety				45	4.8
		Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	2	4.0	
				Hwy - Catch Basin	1	2.0	
	Hwy - Curb Repair			3	0		
	Hwy - Dead Animal Pickup			1	4.0		
	Hwy - Dead End Guard Rail			1	7.0		
	Hwy - From Transfer			1	1.0		
	Hwy - Grass Cut / Mow			1	7.0		
	Hwy - Miscellaneous			1	1.0		
	Hwy - Pothole			6	4.8		
	Hwy - Street Drainage / Flooding			1	1.0		
	Hwy - Street Sign - Repair / Replace			4	4.8		
	Hwy - Street Sweeping / Cleaning			1	0		
	Hwy - Tree Branch / Debris Pickup			1	1.0		
	Hwy - Tree Trimming / Removal Inspection			1	6.0		
	Highway Department			25	3.4		
	Street Lighting District		Street Light - Light Out (Single)	11	7.3		
			Street Light - Lights Out (Multiple)	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0	
			Street Light - New Light Request	1	0	
			Street Light - On During Day	1	6.0	
		Street Lighting District			15	6.1
	Department of Public Works				40	4.4
	Housing Authority	Housing Authority		Housing - Electrical	6	1.5
				Housing - High Priority SR	1	0
				Housing - Misc Exterior	1	4.0
				Housing - Misc SR	1	0
				Housing - Plumbing	4	3.0
		Housing Authority			13	1.9
	Housing Authority				13	1.9
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	3.0
				Inter Municipal Affairs		
	Inter Municipal Affairs				1	3.0
	Planning and Building Department	Building Department		Bldg - From Transfer	1	25.0
				Bldg - Housing Complaint	2	0
				Bldg - Illegal Housing	1	0
				Bldg - Suspect Work Without a Permit	2	0
		Building Department			6	4.2
	Planning and Building Department				6	4.2
	Project Independence	Project Independence		PI - Exercise Program Registration	10	0.6
				PI - Financial Assistance	1	1.0
				PI - Health Chat/Event Registration	10	0
				PI - Health and Mental Health	17	0.1
				PI - Household Maintenance	1	1.0
				PI - Membership Registration	12	0
				PI - Miscellaneous	2	0
				PI - Support Group Registration	1	0
				PI - Taxi Service	95	0.0
PI - Taxi Service Cancellation				8	0	
PI - Transportation/Mobility Mgmt Info				2	1.5	
Project Independence			159	0.1		
Project Independence				159	0.1	
Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	2	0	
			Receiver of Taxes			2
Receiver of Taxes				2	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	3.0	
			SWMA - Garbage Not Picked Up	2	2.5	
	Solid Waste Management			3	2.7	
	Solid Waste Management			3	2.7	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			Supervisor's Office	1	0	
	Supervisor's Office			1	0	
WESTBURY				280	1.7	
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	2.0	
			Community Services	1	2.0	
	Community Services			1	2.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	6.0	
			Animal Shelter	1	6.0	
	Department of Public Safety			1	6.0	
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Street Sign - Repair / Replace	1	12.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			5	2.4
		Street Lighting District	Street Light - Light Out (Single)	2	7.5	
	Street Lighting District			2	7.5	
	Department of Public Works			7	3.9	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	8.8	
			Inter Municipal Affairs	4	8.8	
	Inter Municipal Affairs			4	8.8	
Project Independence	Project Independence	PI - Call Back Request	3	2.3		
		PI - Caregiver Support	1	0		
		PI - Exercise Program Registration	4	0		
		PI - Food and Hunger	1	3.0		
		PI - Health Chat/Event Registration	3	0		
		PI - Household Maintenance	1	1.0		
		PI - Membership Registration	3	0		
		PI - Miscellaneous	4	0.5		
		PI - Taxi Service	37	0.1		
		PI - Taxi Service Cancellation	3	0		
		PI - Transportation/Mobility Mgmt Info	1	0		
Project Independence			61	0.2		
Project Independence			61	0.2		

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
WILLISTON PARK				75	1.1
carle place	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
carle place				1	0
garden city	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
garden city				1	2.0
garden city park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
garden city park				1	0
great neck	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	2.3
		Street Lighting District		3	2.3
	Department of Public Works			3	2.3
great neck				3	2.3
manhasset	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
manhasset				1	0
new cassel	Department of Public Works	Highway Department	Hwy - Pothole	1	0
			Hwy - Street Sign - Repair / Replace	2	0
	Highway Department			3	0
Department of Public Works			3	0	
new cassel				3	0
new hyde park	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	5.0
		Highway Department		1	5.0
	Department of Public Works			1	5.0
new hyde park				1	5.0
new hyde park	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		Highway Department		1	0
	Department of Public Works			1	0
new hyde park				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
port washington	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
port washington				1	0	
roslyn	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
roslyn				1	0	
roslyn heights	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
		Highway Department		1	0	
Department of Public Works			1	0		
roslyn heights				2	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	1.0	
			Animal Sh - Dog Adoption	19	0	
			Animal Sh - Surrender a dog	1	0	
		Animal Shelter			21	0.0
		Cat Shelter	Cat Shelter - Call Back	8	0.4	
		Cat Shelter			8	0.4
		Code Enforcement	Code - Call Back Request	27	1.5	
			Code - From Transfer	1	0	
			Code - Property Violations Search	89	2.4	
		Code Enforcement			117	2.1
	Parking Enforcement	Prkg Enfrc - Call Back Request	3	2.0		
	Parking Enforcement			3	2.0	
	Port Washington Parking District	PWPD - Miscellaneous	1	7.0		
	Port Washington Parking District			1	7.0	
	Department of Public Safety			150	1.8	
	Department of Public Works	Highway Department	Hwy - Call Back Request	11	3.0	
Hwy - Cemetery Maintenance			3	0		
Hwy - Informational			2	0		
Hwy - Miscellaneous			1	1.0		
Hwy - Permits / Road Opening Application Request			1	0		
Hwy - Pothole			2	2.0		
Hwy - Sump			1	3.0		
Highway Department			21	2.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			22	1.9
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	4	0
			HR - Medical and Insurance Benefits	2	0
			HR - Personnel and Employment	4	3.8
		Human Resources and Finance		10	1.5
	Human Resources and Finance			10	1.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0
			OIC - Inter Municipal SR	4	3.5
		Inter Municipal Affairs		5	3.8
	Inter Municipal Affairs			5	3.8
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	2	0
			Park - Disabled Youth Recreation Program	1	0
			Park - General Complaint	3	3.3
			Park - Miscellaneous	1	1.0
			Park - Park Facilities Maintenance	5	1.6
			Park - Park Maintenance Projects	1	0
			Park - Park Permit Application Request	1	0
		Parks and Recreation Department		14	1.4
	Parks and Recreation Department			14	1.4
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	9	3.9
		Board of Zoning Appeals		9	3.9
		Building Department	Bldg - Call Back	37	2.2
			Bldg - General Question Needs Answers	84	2.1
			Bldg - Housing Complaint	1	1.0
			Bldg - Permit Question Needs Answers	15	3.5
Building Department		137	2.3		
Planning Department	Planning - Call Back Request	3	4.3		
Planning Department		3	4.3		
Planning and Building Department			149	2.4	
Project Independence	Project Independence	PI - Caregiver Support	1	0	
		PI - Financial Assistance	1	0	
		PI - Health and Mental Health	2	0.5	
	Project Independence		4	0.2	
Project Independence			4	0.2	
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request	2	1.5	
	Receiver of Taxes		2	1.5	
Receiver of Taxes			2	1.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	9	2.2	
		Solid Waste Management		9	2.2	
		Sustainability Department	SWMA - Recycling / STOP Call Back	1	2.0	
		Sustainability Department		1	2.0	
	Solid Waste Management				10	2.2
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	62	0	
		311 Call Center		62	0	
		Supervisor's Office	SupV - Helicopter Nassau	3	0	
		Supervisor's Office		3	0	
	Supervisor's Office				65	0
	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	118	0	
			Town Clerk - Contracts & Bids	1	0	
			Town Clerk - Death Certificate	69	0	
			Town Clerk - Dog License	35	0	
			Town Clerk - Domestic Partnership	2	0	
			Town Clerk - Filming Permit	1	0	
			Town Clerk - Hunting License	6	0	
			Town Clerk - Marriage Certificate	14	0	
			Town Clerk - Marriage License	29	0	
			Town Clerk - Miscellaneous	10	0.3	
			Town Clerk - Parking Restrictions Removal Request	9	0	
			Town Clerk - Peddler License	9	0	
			Town Clerk - Secondhand Dealer License	1	0	
			Town Clerk - Solid Waste Management License	9	0	
			Town Clerk - Storage Bins	1	0	
			Town Clerk - Taxi and Limousine License	8	0	
			Town Clerk - Tow Truck License	1	0	
Town Clerk				323	0.0	
Town Clerk				323	0.0	
				754	1.0	
Summary				4,193	1.1	