

Town of North Hempstead Service Requests via 311 - by Community

November 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
albertson	Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	1	18.0	
		Code Enforcement		1	18.0	
	Department of Public Safety			1	18.0	
albertson				1	18.0	
great neck	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	8.0	
		Inter Municipal Affairs		1	8.0	
	Inter Municipal Affairs			1	8.0	
great neck				1	8.0	
new hyde park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs		1	1.0	
	Inter Municipal Affairs			1	1.0	
new hyde park				1	1.0	
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0	
			CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Misc SR	1	0	
		Community Services			3	0.3
	Community Services			3	0.3	
	Department of Public Safety	Code Enforcement		Code - Basketball Stanchion	2	0
				Code - Fence	1	0
				Code - Miscellaneous	1	0
				Code - Property Maintenance	2	0
		Code Enforcement			6	0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	2.5	
	Parking Enforcement			2	2.5	
	Department of Public Safety			8	0.6	
	Department of Public Works	Highway Department		Hwy - Miscellaneous	1	15.0
				Hwy - Pothole	2	1.0
				Hwy - Street Sign - Repair / Replace	1	2.0
				Hwy - Tree Branch / Debris Pickup	4	1.8
				Hwy - Tree Fallen - Emergency	1	0
				Hwy - Tree Stump Removal	14	0
				Hwy - Tree Trimming / Removal Inspection	2	1.5
		Highway Department			25	1.2
		Street Lighting District		Street Light - Cycles On / Off	2	8.5
				Street Light - Light Out (Single)	12	6.9
Street Light - Mark Out				5	4.2	
Street Light - On During Day	1			9.0		
Street Lighting District			20	6.5		
Department of Public Works			45	3.5		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	9.0	
			Bldg - Illegal Housing	3	5.0	
	Building Department			4	6.0	
	Planning and Building Department			4	6.0	
	Project Independence	Project Independence		PI - Health Chat/Event Registration	2	0
				PI - Health and Mental Health	1	0
				PI - Household Maintenance	2	7.0
				PI - Membership Registration	7	0
				PI - Miscellaneous	4	1.5
				PI - Taxi Service	52	0
				PI - Taxi Service Cancellation	5	0
				PI - Taxi Service Complaint	1	0
				PI - Transportation/Mobility Mgmt Info	1	0
				Project Independence		
	Project Independence			75	0.3	
	Solid Waste Management	Solid Waste Management	SWMA - From Transfer		1	2.0
				Solid Waste Management		
		Sustainability Department	SWMA - Compost		1	1.0
				SWMA - Rain Barrel	1	1.0
	Sustainability Department			2	1.0	
	Solid Waste Management			3	1.3	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry		1	0
				311 Call Center		
Supervisor's Office		SupV - Airplane		1	0	
			SupV - Thank You from Constituent	1	0	
Supervisor's Office			2	0		
Supervisor's Office			3	0		
ALBERTSON				141	1.5	
BAXTER ESTATES	Project Independence	Project Independence	PI - Taxi Service	4	0	
			Project Independence			4
	Project Independence			4	0	
BAXTER ESTATES				4	0	
BELLEROSE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter			1	1.0
	Department of Public Safety			1	1.0	
BELLEROSE				1	1.0	
BETHPAGE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter			1	0
	Department of Public Safety			1	0	
BETHPAGE				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0	
		Community Services		1	1.0	
	Community Services			1	1.0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	11.0
				Animal Sh - Misc	1	1.0
		Animal Shelter		2	6.0	
		Code Enforcement	Code - Garbage	1	10.0	
			Code - Leaves Accumulation	1	5.0	
			Code - Noise	1	0	
		Code Enforcement		3	5.0	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	6.0	
	Parking Enforcement		1	6.0		
	Department of Public Safety			6	5.5	
	Department of Public Works	Highway Department	Hwy - From Transfer	2	1.0	
			Hwy - Street Sign - Repair / Replace	1	1.0	
			Hwy - Street Sweeping / Cleaning	4	4.2	
			Hwy - Tree Branch / Debris Pickup	2	2.5	
			Hwy - Tree Planting	10	0	
			Hwy - Tree Stump Removal	20	0.8	
			Hwy - Tree Trimming / Removal Inspection	6	4.7	
		Highway Department		45	1.5	
		Street Lighting District	Street Light - Cycles On / Off	2	12.5	
			Street Light - Light Out (Single)	12	10.1	
			Street Light - Lights Out (Multiple)	1	18.0	
			Street Light - Mark Out	4	4.0	
			Street Light - On During Day	1	12.0	
	Street Lighting District		20	9.6		
	Department of Public Works			65	4.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0	
			Parks and Recreation Department		1	1.0
	Parks and Recreation Department			1	1.0	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	3	0	
		Building Department		3	0	
Planning and Building Department			3	0		
Project Independence	Project Independence	PI - Call Back Request	1	0		
		PI - Health Chat/Event Registration	11	0		
		PI - Health and Mental Health	1	0		
		PI - Household Maintenance	3	2.7		

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Project Independence	Project Independence	PI - Membership Registration	2	0	
			PI - Taxi Service	14	0	
	Project Independence			32	0.2	
	Project Independence			32	0.2	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
			Solid Waste Management	1	0	
	Solid Waste Management			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	1.0	
			Supervisor's Office	1	1.0	
	Supervisor's Office			1	1.0	
CARLE PLACE				110	2.8	
EAST HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.7	
			Inter Municipal Affairs	3	0.7	
	Inter Municipal Affairs			3	0.7	
	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence	1	0	
	Project Independence			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0	
Supervisor's Office			4	0		
Supervisor's Office			4	0		
EAST HILLS				8	0.2	
ELMONT	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
ELMONT				1	0	
FLORAL OARK	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
FLORAL OARK				1	0	
FLORAL PARK	Department of Public Safety	Code Enforcement	Code - Garbage	1	9.0	
		Code Enforcement			1	9.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0	
	Parking Enforcement			1	5.0	
	Department of Public Safety			2	7.0	
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	2.0	
Hwy - Tree Trimming / Removal Inspection			2	0		
Highway Department			3	0.7		

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City	Department Description	Group Description	Type Description	Count	Response Days	
FLORAL PARK	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	16.0	
			Street Light - On During Day	1	0	
	Street Lighting District			2	8.0	
	Department of Public Works			5	3.6	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit		1	0
				Building Department	1	0
	Planning and Building Department			1	0	
	Project Independence	Project Independence		PI - Health Chat/Event Registration	2	0
				PI - Membership Registration	3	0
				PI - Taxi Service	9	0
				PI - Volunteer	1	0
	Project Independence			15	0	
	Project Independence			15	0	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		1	5.0
				Solid Waste Management	1	5.0
Solid Waste Management			1	5.0		
FLORAL PARK				24	1.5	
FLORAL PARK CEN	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	2	1.5	
			Hwy - Tree Trimming / Removal Inspection	1	0	
	Highway Department			3	1.0	
	Street Lighting District	Street Light - Light Out (Single)		1	2.0	
			Street Lighting District	1	2.0	
Department of Public Works			4	1.2		
FLORAL PARK CEN				4	1.2	
FLORAL PARK CENTER	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	3.0	
		Street Lighting District		2	3.0	
Department of Public Works			2	3.0		
FLORAL PARK CENTER				2	3.0	
FLORAL PARK CENTRE	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
		Highway Department		1	0	
Department of Public Works			1	0		
FLORAL PARK CENTRE				1	0	
FLOWER HILL	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0	
		Inter Municipal Affairs		1	7.0	
	Inter Municipal Affairs			1	7.0	
	Project Independence	Project Independence	PI - Taxi Service	6	0	
			PI - Taxi Service Cancellation	1	0	
Project Independence			7	0		
Project Independence			7	0		
FLOWER HILL				8	0.9	

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City	Department Description	Group Description	Type Description	Count	Response Days	
FLOWER HILLS	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
FLOWER HILLS				1	0	
GARDEN CITY	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
GARDEN CITY				1	0	
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Court	1	0	
		Code Enforcement		1	0	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0	
		Parking Enforcement		1	5.0	
	Department of Public Safety				2	2.5
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal		1	8.0
			Hwy - Dead Animal Pickup		1	3.0
			Hwy - Pothole		1	0
			Hwy - Street Sign - New Request		1	0
			Hwy - Tree Branch / Debris Pickup		1	2.0
			Hwy - Tree Stump Removal		13	0
			Hwy - Tree Trimming / Removal Inspection		2	3.0
		Highway Department			20	1.0
		Street Lighting District	Street Light - Cycles On / Off		1	0
			Street Light - Light Out (Single)		2	7.0
	Street Light - Lights Out (Multiple)			1	3.0	
	Street Light - Mark Out			1	0	
	Street Lighting District			5	3.4	
	Department of Public Works				25	1.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		4	0.2
		Inter Municipal Affairs			4	0.2
	Inter Municipal Affairs				4	0.2
	Project Independence	Project Independence	PI - Taxi Service		2	0
Project Independence			2	0		
Project Independence				2	0	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry		1	0	
	311 Call Center			1	0	
	Supervisor's Office	SupV - Helicopter		1	0	
	Supervisor's Office			1	0	
Supervisor's Office				2	0	
GARDEN CITY PARK				35	1.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
GAREN CITY PARK	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GAREN CITY PARK				1	0
GLENWOOD LANDING	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0
		Parking Enforcement		1	3.0
	Department of Public Safety			1	3.0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	3.0
		Highway Department		1	3.0
		Street Lighting District	Street Light - Mark Out	1	5.0
Street Lighting District			1	5.0	
Department of Public Works			2	4.0	
GLENWOOD LANDING				3	3.7
GREAT NECK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	3.0
		Adminstrative Services		1	3.0
	Adminstrative Services			1	3.0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	0
			Animal Sh - Lost Animal	3	2.7
			Animal Sh - Surrender a dog	1	0
	Animal Shelter			6	1.3
	Cat Shelter	Cat Shelter - Feral Cats	2	0	
	Cat Shelter			2	0
	Code Enforcement	Code - After Hours/Weekend Construction	1	2.0	
		Code - Fence	1	0	
		Code - Garbage	2	1.5	
		Code - Leaves Accumulation	1	0	
		Code - Miscellaneous	4	0.2	
		Code - Noise	1	13.0	
		Code - Odor	1	8.0	
		Code - Overgrown Vegetation	1	8.0	
		Code - Property Maintenance	1	18.0	
		Code - Signs	1	10.0	
Code Enforcement			14	4.5	
Parking Enforcement	Prkg Enfrc - From Transfer	2	6.5		
	Prkg Enfrc - Parking Violations Complaint	3	0.3		
Parking Enforcement			5	2.8	
Department of Public Safety				27	3.1
Department of Public Works	Highway Department	Hwy - Catch Basin	2	11.0	
		Hwy - Complaint - Highway Employee / Vehicle	1	5.0	
		Hwy - Dead Animal Pickup	2	3.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	0
			Hwy - Manhole Repair	1	0
			Hwy - Miscellaneous	2	3.0
			Hwy - Pothole	1	7.0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	3	0
			Hwy - Street Sweeping / Cleaning	2	0.5
			Hwy - Telephone/Utility Pole	1	0
			Hwy - Tree Branch / Debris Pickup	1	2.0
			Hwy - Tree Stump Removal	3	0
			Hwy - Tree Trimming / Removal Inspection	6	5.3
	Highway Department			27	3.0
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	2	1.5
			Street Light - Fixture Problem	1	9.0
			Street Light - Light Out (Single)	12	2.9
			Street Light - Lights Out (Multiple)	4	6.2
			Street Light - Mark Out	8	3.6
			Street Light - On During Day	3	3.3
			Street Lighting District		
	Department of Public Works			57	3.4
	Housing Authority	Housing Authority	Housing - Appliance	1	4.0
			Housing - Misc Construction	1	5.0
			Housing - Plumbing	1	0
	Housing Authority			3	3.0
	Housing Authority			3	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	13	2.1
			Inter Municipal Affairs		
	Inter Municipal Affairs			14	1.9
	Planning and Building Department	Building Department	Bldg - Construction Complaint	2	0
			Bldg - Housing Complaint	2	0.5
			Bldg - Illegal Housing	1	0
Bldg - Suspect Work Without a Permit			1	3.0	
Building Department			6	0.7	
Planning and Building Department			6	0.7	
Project Independence	Project Independence	PI - Call Back Request	4	1.2	
		PI - Caregiver Support	1	0	
		PI - Exercise Program Registration	1	1.0	
		PI - Food and Hunger	1	2.0	
		PI - Health Chat/Event Registration	9	0.1	
		PI - Health and Mental Health	18	1.3	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Project Independence	Project Independence	PI - Household Maintenance	3	1.0
			PI - Membership Registration	13	0
			PI - Miscellaneous	4	1.2
			PI - Taxi Service	442	0
			PI - Taxi Service Cancellation	26	0
			PI - Taxi Service Complaint	7	1.9
			PI - Transportation/Mobility Mgmt Info	12	0.5
	Project Independence			541	0.1
	Project Independence			541	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0
		Receiver of Taxes		5	0
	Receiver of Taxes			5	0
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0
		Solid Waste Management		1	0
Solid Waste Management			1	0	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
	Supervisor's Office		1	0	
Supervisor's Office			1	0	
GREAT NECK				656	0.6
GREAT NECK ESTATES	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GREAT NECK ESTATES				1	0
GREAT NECK GARDENS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GREAT NECK GARDENS				1	0
GREAT NECK PLAZA	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Household Maintenance	1	0
			PI - Taxi Service	11	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
Project Independence			14	0	
Project Independence			14	0	
GREAT NECK PLAZA				16	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREATNECK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0	
		Street Lighting District		1	4.0	
	Department of Public Works			1	4.0	
GREATNECK				1	4.0	
GREENVALE	Department of Public Safety	Code Enforcement	Code - Garbage	1	1.0	
			Code - Noise	1	2.0	
		Code Enforcement		2	1.5	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	6.0	
	Parking Enforcement		1	6.0		
	Department of Public Safety			3	3.0	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	13.0
				Hwy - Pothole	1	1.0
				Hwy - Street Painting	1	0
				Hwy - Street Sweeping / Cleaning	1	0
		Highway Department		4	3.5	
		Street Lighting District		Street Light - Lights Out (Multiple)	1	0
				Street Light - On During Day	1	3.0
	Street Lighting District		2	1.5		
	Department of Public Works			6	2.8	
	Planning and Building Department	Building Department		Bldg - Illegal Housing	2	0
				Bldg - Suspect Work Without a Permit	2	0
Building Department		4	0			
Planning and Building Department			4	0		
Project Independence	Project Independence		PI - Taxi Service	1	0	
			Project Independence		1	0
Project Independence			1	0		
GREENVALE				14	1.9	
GRETA NECK	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence		1	0
	Project Independence			1	0	
GRETA NECK				1	0	
HEMPSTEAD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
HEMPSTEAD				1	0	
HERRICKS	Department of Public Safety	Code Enforcement	Code - Leaves Accumulation	1	2.0	
		Code Enforcement		1	2.0	
	Department of Public Safety			1	2.0	
	Department of Public Works	Highway Department		Hwy - Dead Animal Pickup	2	3.0
Hwy - Pothole				1	4.0	

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HERRICKS	Department of Public Works	Highway Department	Hwy - Tree Planting	2	0
			Hwy - Tree Stump Removal	8	4.5
		Highway Department		13	3.5
		Street Lighting District	Street Light - Light Out (Single)	1	4.0
			Street Light - Mark Out	1	6.0
	Street Lighting District		2	5.0	
	Department of Public Works			15	3.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
Inter Municipal Affairs			1	1.0	
HERRICKS				17	3.5
HICKSVILLE	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
		Project Independence		1	1.0
	Project Independence		1	1.0	
HICKSVILLE				1	1.0
HICKSVILLE ST	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
HICKSVILLE ST				1	0
KENSINGTON	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Membership Registration	2	0
		Project Independence		3	0
	Project Independence			3	0
KENSINGTON				3	0
KINGS POINT	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
Receiver of Taxes			1	0	
KINGS POINT				2	0
LAKE SUCCESS	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Found Animal	1	2.0
		Animal Shelter		2	1.0
	Department of Public Safety			2	1.0
	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
Project Independence			2	0	
LAKE SUCCESS				4	0.5

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LYNBROOK	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
LYNBROOK				1	0	
MANHASSET	Administrative Services	Administrative Services	Adm Svc - Green Team	1	4.0	
		Administrative Services		1	4.0	
	Administrative Services			1	4.0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	0
				Animal Sh - Lost Animal	1	2.0
		Animal Shelter		2	1.0	
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
				Cat Shelter		1
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	0
				Code - Court	1	0
				Code - Noise	2	0
				Code - Odor	1	7.0
				Code - Signs	1	0
	Code - Tree Removal			2	8.5	
	Code Enforcement		8	3.0		
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0	
	Parking Enforcement		1	2.0		
	Department of Public Safety				12	2.3
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	2	4.5
				Hwy - Dead Animal Pickup	3	4.0
				Hwy - Manhole Repair	1	0
				Hwy - Miscellaneous	1	4.0
				Hwy - Pothole	4	4.0
Hwy - Street Sign - New Request				2	5.5	
Hwy - Street Sign - Remove				1	0	
Hwy - Street Sign - Repair / Replace				2	0	
Hwy - Street Sweeping / Cleaning				3	0	
Hwy - Tree Branch / Debris Pickup				2	4.5	
Hwy - Tree Stump Removal				9	0	
Hwy - Tree Trimming / Removal Inspection				5	1.4	
Highway Department				35	1.9	
Street Lighting District		Street Lighting District	Street Light - Cycles On / Off	2	6.0	
	Street Light - Fixture Problem		1	5.0		
	Street Light - Light Out (Single)		17	2.2		
	Street Light - Lights Out (Multiple)		2	8.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Mark Out	7	3.7
			Street Light - On During Day	3	4.3
	Street Lighting District			32	3.4
	Department of Public Works			67	2.7
	Housing Authority	Housing Authority	Housing - High Priority SR	1	0
			Housing - Misc SR	1	1.0
			Housing - Plumbing	3	5.7
	Housing Authority			5	3.6
	Housing Authority			5	3.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0
			OIC - Inter Municipal SR	4	0.8
	Inter Municipal Affairs			5	2.0
	Inter Municipal Affairs			5	2.0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
			Parks and Recreation Department		
	Parks and Recreation Department			1	0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
			Building Department		
	Planning and Building Department			1	0
	Project Independence	Project Independence	PI - Call Back Request	1	13.0
			PI - Caregiver Support	1	0
			PI - Health Chat/Event Registration	3	0
			PI - Health and Mental Health	9	0
			PI - Household Maintenance	2	5.5
			PI - Membership Registration	2	0
			PI - Taxi Service	73	0
			PI - Taxi Service Cancellation	4	0
			PI - Transportation/Mobility Mgmt Info	2	1.0
	Project Independence			97	0.3
	Project Independence			97	0.3
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
			Receiver of Taxes		
Receiver of Taxes			2	0	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0	
		Solid Waste Management			1
Solid Waste Management			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Supervisor's Office	Supervisor's Office	SupV - ADA Compliance	2	0	
			SupV - Helicopter	7	0	
	Supervisor's Office			9	0	
	Supervisor's Office			9	0	
MANHASSET				201	1.3	
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department		1	0	
	Street Lighting District	Street Light - Mark Out	1	6.0		
	Street Lighting District		1	6.0		
Department of Public Works			2	3.0		
MANHASSET HILLS				2	3.0	
MANHASSETT	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
MANHASSETT				1	0	
MANHASST	Housing Authority	Housing Authority	Housing - High Priority SR	1	2.0	
		Housing Authority		1	2.0	
	Housing Authority			1	2.0	
MANHASST				1	2.0	
MANORHAVEN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Project Independence	Project Independence	PI - Taxi Service	3	0	
		Project Independence		3	0	
Project Independence			3	0		
MANORHAVEN				4	0	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0	
			CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Misc SR	1	3.0	
	Community Services			3	1.3	
	Community Services			3	1.3	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	0
				Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter			2	0
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter			2	0
		Code Enforcement	Code - Smoke	1	0	
Code Enforcement			1	0		
Department of Public Safety			5	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	7	1.0	
	Inter Municipal Affairs			8	0.9	
	Inter Municipal Affairs			8	0.9	
	Project Independence	Project Independence		PI - Exercise Program Registration	1	5.0
				PI - Health Chat/Event Registration	18	0
				PI - Health and Mental Health	3	0.7
				PI - Household Maintenance	4	1.2
				PI - Membership Registration	9	0
				PI - Miscellaneous	1	9.0
				PI - Taxi Service	82	0.0
				PI - Taxi Service Cancellation	1	0
				PI - Transportation/Mobility Mgmt Info	3	0.7
				Project Independence		
	Project Independence			122	0.2	
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	5	0
				Receiver of Taxes		
	Receiver of Taxes			5	0	
	Solid Waste Management	Solid Waste Management		SWMA - Container without License / Permit	1	0
				Solid Waste Management		
	Solid Waste Management			1	0	
	Supervisor's Office	Supervisor's Office		SupV - Helicopter	1	0
				Supervisor's Office		
Supervisor's Office			1	0		
MINEOLA				145	0.2	
MUNSEY PARK	Department of Public Safety	Animal Shelter	Animal Sh - Dead Dog Pickup	1	3.0	
		Animal Shelter			1	3.0
		Code Enforcement	Code - Graffiti	1	0	
		Code Enforcement			1	0
Department of Public Safety			2	1.5		
MUNSEY PARK				2	1.5	
NEW CASSEL	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	5.0	
			Animal Sh - Unleashed - Stray Dog	1	2.0	
		Animal Shelter			2	3.5
		Code Enforcement	Code - Miscellaneous	1	12.0	
		Code Enforcement			1	12.0
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	6.0	
	Parking Enforcement			1	6.0	
Department of Public Safety			4	6.2		
Department of Public Works	Highway Department		Hwy - Street Sign - New Request	1	6.0	
			Hwy - Tree Fallen - Emergency	1	3.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	3	2.3	
		Highway Department			6	2.7
		Street Lighting District	Street Light - Light Out (Single)	1	12.0	
			Street Light - Mark Out	1	3.0	
			Street Light - On During Day	1	10.0	
		Street Lighting District			3	8.3
		Department of Public Works			9	4.6
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
			Inter Municipal Affairs			1
	Inter Municipal Affairs			1	2.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
			Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0	
	NEW CASSEL				15	4.5
NEW CASTLE	Project Independence	Project Independence	PI - Taxi Service	4	0	
		Project Independence		4	0	
	Project Independence			4	0	
NEW CASTLE				4	0	
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services			3	0.3
	Community Services			3	0.3	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	0
				Animal Sh - Dog Bite	2	4.0
				Animal Sh - Misc	2	4.0
		Animal Shelter			5	3.2
		Cat Shelter	Cat Shelter - Feral Cats	6	3.7	
		Cat Shelter			6	3.7
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	3	0
				Code - Commercial Vehicle stored on Residential Property	1	22.0
				Code - Court	4	0
				Code - Dumpster	2	11.0
	Code - Garbage			4	0	
	Code - Graffiti			1	5.0	
	Code - Leaves Accumulation			3	5.7	
	Code - Miscellaneous			6	7.5	
	Code - No Plates / Inoperable Vehicle	1	0			
Code - Noise	2	0.5				
Code - Overgrown Vegetation	3	3.0				

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City	Department Description	Group Description	Type Description	Count	Response Days		
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Property Maintenance	5	5.0		
			Code - Storage and Display	1	0		
			Code - Tree Removal	1	7.0		
		Code Enforcement			37	4.1	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	3.0		
			Prkg Enfrc - Parking Violations Complaint	2	3.5		
		Parking Enforcement			4	3.2	
	Department of Public Safety				52	3.9	
	Department of Public Works	Highway Department		Hwy - Catch Basin	4	2.5	
				Hwy - Dead Animal Pickup	4	2.0	
				Hwy - Miscellaneous	4	2.8	
				Hwy - Pothole	5	1.4	
				Hwy - Street Drainage / Flooding	5	0	
				Hwy - Street Sign - New Request	3	0	
				Hwy - Street Sign - Repair / Replace	4	0	
				Hwy - Street Sweeping / Cleaning	7	0.1	
				Hwy - Tree Branch / Debris Pickup	12	0.8	
				Hwy - Tree Fallen - Emergency	4	2.0	
				Hwy - Tree Planting	10	0	
				Hwy - Tree Stump Removal	62	1.5	
				Hwy - Tree Trimming / Removal Inspection	45	1.8	
		Highway Department			169	1.3	
		Street Lighting District			Street Light - Cycles On / Off	7	3.7
					Street Light - Fixture Problem	2	0.5
					Street Light - Light Out (Single)	32	3.1
					Street Light - Lights Out (Multiple)	6	3.7
					Street Light - Mark Out	25	4.0
Street Light - Misc Problems					1	0	
Street Light - On During Day	3				8.7		
Street Light - Pole Problem	2				0		
Street Lighting District			78	3.5			
Department of Public Works				247	2.0		
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	1.5		
			OIC - Inter Municipal SR	6	1.3		
	Inter Municipal Affairs			8	1.4		
Inter Municipal Affairs				8	1.4		
Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	1	2.0		
			Parks and Recreation Department			1	2.0
Parks and Recreation Department				1	2.0		
Planning and Building Department	Building Department		Bldg - Construction Complaint	4	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
NEW HYDE PARK	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	13.0		
			Bldg - Illegal Housing	3	7.0		
			Bldg - Inspection Request	1	0		
			Bldg - Suspect Work Without a Permit	13	1.9		
	Building Department			22	2.7		
	Planning and Building Department			22	2.7		
	Project Independence	Project Independence		PI - Call Back Request	3	1.3	
				PI - Exercise Program Registration	3	2.7	
				PI - Financial Assistance	1	6.0	
				PI - Health Chat/Event Registration	37	0	
				PI - Health and Mental Health	1	7.0	
				PI - Household Maintenance	11	3.3	
				PI - Membership Registration	11	0	
				PI - Miscellaneous	15	2.6	
				PI - NORC SR	14	0.1	
				PI - Taxi Service	181	0	
				PI - Taxi Service Cancellation	21	0	
				PI - Taxi Service Complaint	1	2.0	
				PI - Transportation/Mobility Mgmt Info	5	0.2	
	Project Independence			304	0.3		
	Project Independence			304	0.3		
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	8	0		
		Receiver of Taxes		8	0		
	Receiver of Taxes			8	0		
	Solid Waste Management	Solid Waste Management		SWMA - Container without License / Permit	5	5.2	
				SWMA - Garbage Not Picked Up	1	6.0	
				Solid Waste Management		6	5.3
	Solid Waste Management			6	5.3		
	Supervisor's Office	311 Call Center		311 - PSEG Power Outage	2	0	
				311 Call Center		2	0
		Supervisor's Office			SupV - Airplane	3	0
					SupV - Complaint - Other Employee	1	0
					SupV - Helicopter	2	0
SupV - Thank You from Constituent					2	0	
Supervisor's Office			8	0			
Supervisor's Office			10	0			
NEW HYDE PARK				661	1.4		
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0		
		Street Lighting District		1	0		
		Department of Public Works			1	0	
NEW HYDE PARK				1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
NHP	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Light Out (Single)	2	0
	Street Lighting District		4	0	
	Department of Public Works		4	0	
NHP				4	0
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	5.0
			Code - Sidewalk Obstruction	1	2.0
			Code - Tree Removal	1	6.0
	Code Enforcement		3	4.3	
	Department of Public Safety		3	4.3	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	1.0
			Hwy - Pothole	1	0
			Hwy - Street Painting	1	1.0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Street Sweeping / Cleaning	1	5.0
			Hwy - Tree Stump Removal	1	0
	Highway Department		7	1.1	
	Street Lighting District	Street Light - Light Out (Single)	Street Light - Light Out (Single)	1	0
			Street Light - Pole Problem	1	0
	Street Lighting District		2	0	
	Department of Public Works		9	0.9	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	1.0
Inter Municipal Affairs			3	1.0	
Inter Municipal Affairs		3	1.0		
NO NEW HYDE PARK				15	1.6
NORTH HILLS	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.0
			Inter Municipal Affairs	2	2.0
	Inter Municipal Affairs		2	2.0	
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Taxi Service	15	0
			PI - Taxi Service Cancellation	1	0
	Project Independence		17	0	
Project Independence		17	0		
NORTH HILLS				20	0.2
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	9	1.3
		Highway Department		9	1.3
Department of Public Works		9	1.3		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
			PI - Taxi Service	3	0	
	Project Independence			4	0	
	Project Independence			4	0	
NORTH NEW HYDE PARK				13	0.9	
OLD WESTBURY	Project Independence	Project Independence	PI - Exercise Program Registration	2	3.0	
			PI - Membership Registration	2	0	
			PI - Taxi Service	7	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence			12	0.5	
Project Independence			12	0.5		
OLD WESTBURY				12	0.5	
PORT WASHINGTON	Administrative Services	Administrative Services	Adm Svc - Green Team	1	4.0	
		Administrative Services			1	4.0
	Administrative Services			1	4.0	
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0	
		Community Services			2	0
	Community Services			2	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	8.0
				Animal Sh - Found Animal	1	0
				Animal Sh - Misc	1	1.0
				Animal Sh - Unleashed - Stray Dog	2	2.0
		Animal Shelter			5	2.6
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	21.0
		Cat Shelter			1	21.0
		Code Enforcement	Code Enforcement	Code - Court	6	0.2
	Code - Dumpster			1	3.0	
Code - Fence	1			1.0		
Code - Garbage	1			7.0		
Code - Miscellaneous	4			1.2		
Code - No Plates / Inoperable Vehicle	1			1.0		
Code - Noise	2			1.5		
Code - Odor	1			2.0		
Code - Property Maintenance	1			0		
Code - Signs	5			1.4		
Code - Unlawful Property Use	1	0				
Code Enforcement			24	1.2		
Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	2	8.5		
		Prkg Enfrc - Parking Violations Complaint	3	5.0		
Parking Enforcement			5	6.4		

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	8	1.9
			PWPD - Miscellaneous	5	2.8
		Port Washington Parking District		13	2.2
	Department of Public Safety			48	2.6
	Department of Public Works	Department of Public Works	DPW - Road Project	5	3.4
			Department of Public Works		5
		Highway Department	Hwy - Catch Basin	3	1.7
			Hwy - Curb Repair	1	2.0
			Hwy - Miscellaneous	4	0
			Hwy - Pothole	4	4.8
			Hwy - Snow and Ice Control	1	2.0
			Hwy - Sprinkler Damage	1	0
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Painting	1	0
			Hwy - Street Sign - New Request	2	0
			Hwy - Street Sign - Repair / Replace	2	5.5
			Hwy - Street Sweeping / Cleaning	3	0.3
			Hwy - Telephone/Utility Pole	1	0
			Hwy - Tree Branch / Debris Pickup	4	0.8
			Hwy - Tree Planting	10	0
			Hwy - Tree Removal Objection	1	0
			Hwy - Tree Stump Removal	31	6.2
			Hwy - Tree Trimming / Removal Inspection	24	0.0
		Highway Department		94	2.5
		Street Lighting District	Street Light - Cycles On / Off	2	4.0
			Street Light - Light Out (Single)	17	5.3
			Street Light - Lights Out (Multiple)	4	4.8
	Street Light - Mark Out		18	5.8	
	Street Light - New Light Request		1	0	
	Street Light - Pole Problem		1	7.0	
	Street Lighting District		43	5.3	
	Department of Public Works			142	3.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	0
OIC - Inter Municipal SR			8	1.9	
Inter Municipal Affairs		12	1.2		
Inter Municipal Affairs			12	1.2	
Planning and Building Department	Building Department	Bldg - Application Status	1	14.0	
		Bldg - Construction Complaint	1	0	
		Bldg - Employee Complaint	1	18.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Planning and Building Department	Building Department	Bldg - Illegal Housing	3	4.7	
			Bldg - Suspect Work Without a Permit	1	9.0	
	Building Department			7	7.9	
	Planning and Building Department			7	7.9	
	Project Independence	Project Independence		PI - Call Back Request	3	1.0
				PI - Cancellation	1	0
				PI - Caregiver Support	1	0
				PI - Exercise Program Registration	3	0.7
				PI - Health Chat/Event Registration	6	0
				PI - Health and Mental Health	2	0.5
				PI - Household Maintenance	4	1.2
				PI - Membership Registration	15	0
				PI - Miscellaneous	3	0.3
				PI - Support Group Registration	1	1.0
				PI - Taxi Service	272	0
				PI - Taxi Service Cancellation	20	0
				PI - Transportation/Mobility Mgmt Info	2	1.0
				Project Independence		
	Project Independence			333	0.0	
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	3	0
				Receiver of Taxes		
	Receiver of Taxes			3	0	
	Solid Waste Management	Sustainability Department		SWMA - Compost	2	1.5
				SWMA - Rain Barrel	1	3.0
				Sustainability Department		
	Solid Waste Management			3	2.0	
	Supervisor's Office	Supervisor's Office		SupV - Airplane	12	0
				SupV - Complaint - Other Employee	3	0.3
				SupV - Thank You from Constituent	2	0
				Supervisor's Office		
	Supervisor's Office			17	0.1	
PORT WASHINGTON				568	1.2	
PORT WASHINGTON NO	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0	
			Inter Municipal Affairs			1
	Inter Municipal Affairs			1	6.0	
PORT WASHINGTON NO				1	6.0	
PORT WASHINTON	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence			1
	Project Independence			1	0	
PORT WASHINTON				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORTWASHINGTON	Department of Public Works	Highway Department	Hwy - Pothole	2	6.5	
		Highway Department		2	6.5	
		Street Lighting District	Street Light - Fixture Problem	1	11.0	
		Street Lighting District		1	11.0	
Department of Public Works				3	8.0	
PORTWASHINGTON				3	8.0	
PT WASHI	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
		Department of Public Works				1
PT WASHI				1	0	
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	4	0	
		Street Lighting District		4	0	
		Department of Public Works				4
PT WASHINGTON				4	0	
PTW	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Light Out (Single)	4	0	
			Street Light - Lights Out (Multiple)	1	0	
		Street Lighting District		6	0	
		Department of Public Works				6
PTW				6	0	
RIDGEWOOD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0	
		Animal Shelter		1	2.0	
		Department of Public Safety				1
RIDGEWOOD				1	2.0	
ROSLN HEIGHTS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
		Inter Municipal Affairs		1	2.0	
		Inter Municipal Affairs				1
ROSLN HEIGHTS				1	2.0	
ROSLYN	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	4.0	
		Adminstrative Services		1	4.0	
		Adminstrative Services				1
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
		Community Services		1	0	
		Community Services				1
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	2.0	
		Animal Shelter		1	2.0	
		Cat Shelter	Cat Shelter - Feral Cats	2	7.0	
		Cat Shelter		2	7.0	
		Code Enforcement	Code - Miscellaneous	1	0	
Code Enforcement		1	0			
Department of Public Safety				4	4.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	4.0	
			Hwy - From Transfer	1	8.0	
			Hwy - Pothole	2	6.0	
			Hwy - Street Painting	1	0	
			Hwy - Street Sign - Repair / Replace	1	3.0	
			Hwy - Tree Branch / Debris Pickup	1	3.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	4	0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			13	2.3
	Street Lighting District	Street Lighting District	Street Light - Fixture Problem	2	3.5	
			Street Light - Light Out (Single)	1	0	
			Street Light - Mark Out	1	3.0	
			Street Light - On During Day	6	6.7	
	Street Lighting District			10	5.0	
	Department of Public Works				23	3.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.7	
		Inter Municipal Affairs		3	0.7	
	Inter Municipal Affairs				3	0.7
	Project Independence	Project Independence	PI - Call Back Request	4	1.5	
			PI - Caregiver Support	1	0	
			PI - Health Chat/Event Registration	6	0	
			PI - Health and Mental Health	2	3.5	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	3	1.3	
			PI - Taxi Service	72	0	
			PI - Taxi Service Cancellation	4	0	
			PI - Transportation/Mobility Mgmt Info	3	0.7	
	Project Independence			98	0.2	
	Project Independence				98	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
Receiver of Taxes		2	0			
Receiver of Taxes				2	0	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0		
	311 Call Center		1	0		
	Supervisor's Office	SupV - Airplane	2	0		
	Supervisor's Office		2	0		
Supervisor's Office				3	0	
ROSLYN				135	0.9	
ROSLYN ESTATES	Project Independence	Project Independence	PI - Household Maintenance	1	3.0	
			PI - Taxi Service	3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN ESTATES	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence		6	0.5		
	Project Independence		6	0.5		
ROSLYN ESTATES				6	0.5	
ROSLYN HARBOR	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0	
		Animal Shelter		1	3.0	
	Department of Public Safety		1	3.0		
ROSLYN HARBOR				1	3.0	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	1.0	
		Community Services		2	1.0	
	Community Services		2	1.0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	2.0
				Animal Sh - Lost Animal	1	0
		Animal Shelter		2	1.0	
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	4	11.8
		Cat Shelter		4	11.8	
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0
				Code - Court	2	0
				Code - Garbage	2	1.5
				Code - Leaves Accumulation	2	0.5
				Code - Litter	1	0
	Code - Miscellaneous			1	0	
	Code - No Plates / Inoperable Vehicle			1	0	
	Code - Noise			1	0	
	Code - Property Maintenance	1	0			
	Code - Signs	1	0			
	Code Enforcement		13	0.4		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0		
Parking Enforcement		1	3.0			
Department of Public Safety				20	2.8	
Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	14.0	
			Hwy - Dead Animal Pickup	2	3.0	
			Hwy - Miscellaneous	2	0.5	
			Hwy - Pothole	6	2.3	
			Hwy - Street Drainage / Flooding	1	0	
			Hwy - Street Sign - New Request	2	0	
			Hwy - Street Sign - Repair / Replace	6	3.0	
			Hwy - Tree Branch / Debris Pickup	2	2.0	
Hwy - Tree Fallen - Emergency	2	4.0				

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	4	0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			29	2.2
		Street Lighting District	Street Light - Cycles On / Off	2	9.5	
			Street Light - Light Out (Single)	8	7.5	
			Street Light - Lights Out (Multiple)	3	1.7	
			Street Light - Mark Out	20	4.0	
			Street Light - On During Day	5	6.2	
			Street Light - Pole Problem	1	0	
		Street Lighting District			39	5.0
	Department of Public Works			68	3.8	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	10.0	
			OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs			2	5.0
	Inter Municipal Affairs			2	5.0	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	2	0	
			Bldg - Suspect Work Without a Permit	2	0.5	
		Building Department			4	0.2
	Planning and Building Department			4	0.2	
	Project Independence	Project Independence	PI - Caregiver Support	1	3.0	
			PI - Exercise Program Registration	2	0.5	
			PI - Financial Assistance	1	0	
			PI - Health Chat/Event Registration	3	0	
			PI - Health and Mental Health	1	0	
			PI - Household Maintenance	1	2.0	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	2	5.5	
			PI - No Heat emergency (Excl Housing Authority)	1	0	
			PI - Taxi Service	121	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
			Project Independence			140
Project Independence			140	0.1		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0		
	Receiver of Taxes			2	0	
Receiver of Taxes			2	0		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	2.5		
		SWMA - Garbage Not Picked Up	1	1.0		
	Solid Waste Management			3	2.0	
Solid Waste Management			3	2.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
			311 - Street Repaving Schedule Inquiry	1	0	
	311 Call Center		2	0		
	Supervisor's Office	SupV - Airplane	6	0		
	Supervisor's Office		6	0		
Supervisor's Office				8	0	
ROSLYN HEIGHTS				249	1.4	
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence		1	0		
RUSSELL GARDENS				1	0	
SANDS POINT	Project Independence	Project Independence	PI - Membership Registration	1	0	
		Project Independence		1	0	
	Project Independence		1	0		
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
	Supervisor's Office		1	0		
Supervisor's Office				1	0	
SANDS POINT				2	0	
SEARINGTOWN	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
		Highway Department		1	0	
		Street Lighting District	Street Light - Light Out (Single)	1	0	
			Street Light - Lights Out (Multiple)	1	0	
	Street Light - Mark Out		1	7.0		
	Street Lighting District		3	2.3		
	Department of Public Works				4	1.8
	Project Independence	Project Independence	PI - Membership Registration	2	0	
PI - Taxi Service			3	0		
Project Independence		5	0			
Project Independence				5	0	
SEARINGTOWN				9	0.8	
ST. JAMES	Project Independence	Project Independence	PI - Miscellaneous	1	1.0	
		Project Independence		1	1.0	
	Project Independence		1	1.0		
ST. JAMES				1	1.0	
THOMASTON	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	1.0	
		Street Lighting District		1	1.0	
	Department of Public Works				1	1.0
THOMASTON				1	1.0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
UNIVERSITY GARDENS	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	3.0	
		Highway Department		1	3.0	
	Department of Public Works		1	3.0		
	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
Project Independence		1	0			
UNIVERSITY GARDENS				2	1.5	
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0	
		Community Services		2	0	
	Community Services		2	0		
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	Animal Sh - Lost Animal	2	0
			Animal Sh - Menacing or Harrassing Dog	Animal Sh - Menacing or Harrassing Dog	2	2.5
			Animal Sh - Misc	Animal Sh - Misc	2	4.5
			Animal Sh - Surrender a dog	Animal Sh - Surrender a dog	1	0
			Animal Sh - Unleashed - Stray Dog	Animal Sh - Unleashed - Stray Dog	2	1.5
	Animal Shelter		9	1.9		
	Cat Shelter	Cat Shelter - Feral Cats	1	1.0		
	Cat Shelter		1	1.0		
	Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	Code - Commercial Vehicle stored on Residential Property	1	0
			Code - Court	Code - Court	2	0
			Code - Fence	Code - Fence	1	0
			Code - Garbage	Code - Garbage	5	2.0
			Code - Handicap Parking	Code - Handicap Parking	1	12.0
			Code - Leaves Accumulation	Code - Leaves Accumulation	1	0
			Code - Miscellaneous	Code - Miscellaneous	4	2.0
			Code - No Plates / Inoperable Vehicle	Code - No Plates / Inoperable Vehicle	8	0
			Code - Noise	Code - Noise	2	0.5
			Code - Property Maintenance	Code - Property Maintenance	3	0
			Code - Sidewalk Obstruction	Code - Sidewalk Obstruction	1	0
			Code - Storage and Display	Code - Storage and Display	2	0
Code - Tree Removal			Code - Tree Removal	1	0	
Code - Unlawful Property Use			Code - Unlawful Property Use	2	13.0	
Code Enforcement		34	1.7			
Parking Enforcement	Prkg Enfrc - Commercial Parking	2	4.0			
Parking Enforcement		2	4.0			
Department of Public Safety				46	1.8	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	Hwy - Abandoned Vehicle	2	5.0	
		Hwy - Miscellaneous	Hwy - Miscellaneous	2	4.5	
		Hwy - Pothole	Hwy - Pothole	2	6.5	
		Hwy - Street Sign - New Request	Hwy - Street Sign - New Request	2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	1.0	
			Hwy - Street Sweeping / Cleaning	2	0	
			Hwy - Tree Branch / Debris Pickup	4	1.5	
			Hwy - Tree Fallen - Emergency	2	3.5	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	6	0	
			Hwy - Tree Trimming / Removal Inspection	6	0.5	
		Highway Department			30	1.6
		Street Lighting District	Street Light - Cycles On / Off	2	11.0	
			Street Light - Fixture Problem	2	14.0	
			Street Light - Light Out (Single)	8	7.2	
			Street Light - Lights Out (Multiple)	1	10.0	
			Street Light - Mark Out	1	4.0	
		Street Lighting District			14	8.7
	Department of Public Works			44	3.9	
	Housing Authority	Housing Authority	Housing - Electrical	4	2.2	
			Housing - High Priority SR	1	0	
			Housing - Misc SR	2	3.5	
			Housing - Plumbing	4	1.8	
	Housing Authority			11	2.1	
	Housing Authority			11	2.1	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	2.0	
		Inter Municipal Affairs		4	2.0	
	Inter Municipal Affairs			4	2.0	
	Planning and Building Department	Building Department	Bldg - Housing Complaint	3	2.3	
			Bldg - Illegal Housing	3	0	
		Building Department		6	1.2	
Planning and Building Department			6	1.2		
Project Independence	Project Independence	PI - Call Back Request	4	3.0		
		PI - Cancellation	1	0		
		PI - Caregiver Support	1	1.0		
		PI - Exercise Program Registration	3	1.0		
		PI - Health Chat/Event Registration	20	0		
		PI - Health and Mental Health	15	0		
		PI - Household Maintenance	3	5.0		
		PI - Membership Registration	9	0		
		PI - Miscellaneous	4	2.8		
		PI - Taxi Service	81	0.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Project Independence	Project Independence	PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence			144	0.3	
	Project Independence			144	0.3	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0	
			Receiver of Taxes			3
	Receiver of Taxes			3	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
			SWMA - Garbage Not Picked Up	3	3.7	
			Solid Waste Management			4
	Solid Waste Management			4	2.8	
WESTBURY				264	1.3	
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0	
			Community Services			1
	Community Services			1	1.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	2	0	
			Animal Shelter			2
	Department of Public Safety			2	0	
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	2	7.0	
		Highway Department			4	3.5
		Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	1	4.0
	Street Light - Mark Out			1	0	
	Street Lighting District			2	2.0	
	Department of Public Works			6	3.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.5	
			Inter Municipal Affairs			2
	Inter Municipal Affairs			2	1.5	
	Project Independence	Project Independence	PI - Call Back Request	1	3.0	
PI - Exercise Program Registration			2	5.0		
PI - Health Chat/Event Registration			11	0		
PI - Membership Registration			5	0		
PI - Miscellaneous			1	0		
PI - Taxi Service			62	0		
PI - Taxi Service Cancellation			5	0		
PI - Taxi Service Complaint			1	1.0		
Project Independence			88	0.2		
Project Independence			88	0.2		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0		
		Receiver of Taxes			2	0
Receiver of Taxes			2	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
			SWMA - Container without License / Permit	1	5.0
	Solid Waste Management		2	2.5	
	Solid Waste Management		2	2.5	
WILLISTON PARK				103	0.4
carle place	Department of Public Safety	Code Enforcement	Code - Signs	1	4.0
		Code Enforcement		1	4.0
	Department of Public Safety		1	4.0	
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	1	0
	Highway Department		3	0	
	Street Lighting District	Street Light - Lights Out (Multiple)	1	0	
	Street Lighting District		1	0	
Department of Public Works		4	0		
carle place				5	0.8
great neck	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works		1	5.0	
great neck				1	5.0
greenvale	Department of Public Safety	Code Enforcement	Code - Signs	2	2.5
		Code Enforcement		2	2.5
	Department of Public Safety		2	2.5	
greenvale				2	2.5
manhasset	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	1.0
			Hwy - Tree Trimming / Removal Inspection	1	0
	Highway Department		2	0.5	
	Department of Public Works		2	0.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		Inter Municipal Affairs		1	5.0
Inter Municipal Affairs		1	5.0		
manhasset				3	2.0
manhasset	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs		1	1.0	
manhasset				1	1.0
new hyde park	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	2	0
	Highway Department		3	0	
	Department of Public Works		3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
new hyde park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs		1	1.0	
new hyde park				4	0.2
new hyde park	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
new hyde park				1	0
port washington	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	3.0
			Code - Leaves Accumulation	1	1.0
		Code Enforcement		2	2.0
	Department of Public Safety		2	2.0	
port washington				2	2.0
roslyn	Department of Public Works	Street Lighting District	Street Light - On During Day	1	0
		Street Lighting District		1	0
		Department of Public Works		1	0
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	15.0
		Building Department		1	15.0
Planning and Building Department		1	15.0		
roslyn				2	7.5
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
roslyn heights				1	0
westbury	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
westbury				1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	16	0
		Animal Shelter		16	0
		Cat Shelter	Cat Shelter - Call Back	7	5.3
		Cat Shelter		7	5.3
		Code Enforcement	Code - Call Back Request	43	1.7
			Code - Property Violations Search	92	2.0
		Code Enforcement		135	1.9
		Parking Enforcement	Prkg Enfrc - Call Back Request	8	7.5
		Parking Enforcement		8	7.5
	Department of Public Safety		166	2.1	
Department of Public Works	Highway Department	Hwy - Call Back Request	13	2.3	
		Hwy - From Transfer	1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Works	Highway Department	Hwy - Informational	1	0	
			Hwy - Permits / Road Opening Application Request	7	0.1	
	Highway Department			22	1.5	
	Department of Public Works			22	1.5	
	Human Resources and Finance	Human Resources and Finance	HR - Medical and Insurance Benefits	1	0	
			HR - Personnel and Employment	3	10.3	
	Human Resources and Finance			4	7.8	
	Human Resources and Finance			4	7.8	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	1.8	
			Inter Municipal Affairs			4
	Inter Municipal Affairs			4	1.8	
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	2	0	
			Park - General Complaint	2	2.5	
			Park - Miscellaneous	1	0	
			Park - Park Facilities Maintenance	5	2.8	
			Park - Park Lights	1	1.0	
			Park - Park Maintenance Projects	2	0	
			Park - Park Permit Application Request	7	0.3	
	Parks and Recreation Department			20	1.1	
	Parks and Recreation Department			20	1.1	
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	10	0.5	
			Board of Zoning Appeals			10
		Building Department	Bldg - Call Back	64	0.1	
			Bldg - General Question Needs Answers	92	2.2	
			Bldg - Housing Complaint	1	0	
			Bldg - Permit Question Needs Answers	8	3.0	
		Building Department			165	1.4
Planning Department	Planning - Call Back Request	1	0			
Planning Department			1	0		
Planning and Building Department			176	1.3		
Project Independence	Project Independence	PI - NORC SR	1	0		
		PI - Transportation/Mobility Mgmt Info	1	0		
Project Independence			2	0		
Project Independence			2	0		
Solid Waste Management	Solid Waste Management	SWMA - Call Back	7	3.9		
		Solid Waste Management			7	3.9
Solid Waste Management			7	3.9		
Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	85	0.0		
		311 Call Center			85	0.0
Supervisor's Office			85	0.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	97	0
			Town Clerk - Block Party Application	1	0
			Town Clerk - Contracts & Bids	1	0
			Town Clerk - Death Certificate	78	0
			Town Clerk - Dog License	36	0
			Town Clerk - Domestic Partnership	4	0
			Town Clerk - Filming Permit	1	0
			Town Clerk - Hunting License	11	0
			Town Clerk - Landscaping License	1	0
			Town Clerk - Marriage Certificate	30	0
			Town Clerk - Marriage License	24	0
			Town Clerk - Miscellaneous	10	0.4
			Town Clerk - Parking Restrictions Removal Request	11	0
			Town Clerk - Peddler License	7	0
			Town Clerk - Secondhand Dealer License	1	0
			Town Clerk - Solid Waste Management License	5	0
	Town Clerk - Taxi and Limousine License	6	0		
		Town Clerk		324	0.0
	Town Clerk			324	0.0
				810	0.9
Summary				4,364	1.1