

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days
Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	EAST HILLS	1	1.0
			GARDEN CITY PARK	1	0
		<b>Adm Svc - Green Team</b>	<b>2</b>	<b>0.5</b>	
	<b>Adminstrative Services</b>	<b>2</b>	<b>0.5</b>		
<b>Adminstrative Services</b>				<b>2</b>	<b>0.5</b>
Community Services	Community Services	CommSvc - Bus Pickup Cancel	ALBERTSON	1	1.0
			HERRICKS	1	0
			MINEOLA	1	0
			NEW HYDE PARK	1	0
			PORT WASHINGTON	2	1.0
			WESTBURY	4	0
			WILLISTON PARK	1	0
			<b>CommSvc - Bus Pickup Cancel</b>	<b>11</b>	<b>0.3</b>
		CommSvc - Bus Pickup Schedule	ALBERTSON	2	0.5
			CARLE PLACE	1	0
			MINEOLA	3	0
			PORT WASHINGTON	1	0
			ROSLYN	1	3.0
		<b>CommSvc - Bus Pickup Schedule</b>	<b>8</b>	<b>0.5</b>	
		CommSvc - From Transfer	NEW HYDE PARK	1	4.0
		<b>CommSvc - From Transfer</b>	<b>1</b>	<b>4.0</b>	
		CommSvc - Misc SR	EAST WILLISTON	1	1.0
			MANHASSET	1	2.0
			MINEOLA	2	3.0
			NEW HYDE PARK	3	2.0
		<b>CommSvc - Misc SR</b>	<b>7</b>	<b>2.1</b>	
		CommSvc - Seasonal Programs Registration	CARLE PLACE	8	0
			GREAT NECK	1	0
			MINEOLA	2	0
			NEW CASTLE	3	0
			NEW HYDE PARK	10	0
			PORT WASHINGTON	1	0
WESTBURY	28		0		
WILLISTON PARK	1		0		
<b>CommSvc - Seasonal Programs Registration</b>	<b>54</b>	<b>0</b>			
<b>Community Services</b>				<b>81</b>	<b>0.3</b>
<b>Community Services</b>				<b>81</b>	<b>0.3</b>
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GREENVALE	1	2.0

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Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	3	6.0	
			ROSLYN HEIGHTS	1	1.0	
			WESTBURY	2	15.5	
		<b>Animal Sh - Barking Dog</b>			<b>8</b>	<b>6.6</b>
		Animal Sh - Call Back		1	1.0	
		<b>Animal Sh - Call Back</b>			<b>1</b>	<b>1.0</b>
		Animal Sh - Dog Adoption		17	0	
		<b>Animal Sh - Dog Adoption</b>			<b>17</b>	<b>0</b>
		Animal Sh - Dog Bite	MANHASSET	1	1.0	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	4.0	
		<b>Animal Sh - Dog Bite</b>			<b>3</b>	<b>2.0</b>
		Animal Sh - Found Animal	FLORAL PARK	1	5.0	
			GARDEN CITY PARK	1	0	
			GREENVALE	1	1.0	
			MANHASSET	1	1.0	
			NEW HYDE PARK	1	0	
			OLD WESTBURY	1	0	
			WEST HEMPSTEAD	1	6.0	
			WESTBURY	4	2.8	
		<b>Animal Sh - Found Animal</b>			<b>11</b>	<b>2.2</b>
		Animal Sh - Lost Animal	ELMONT	1	3.0	
			FREEPORT	1	1.0	
			HICKSVILLE	1	1.0	
			MANHASSET	1	1.0	
			NEW HYDE PARK	1	0	
			OLD WESTBURY	1	0	
			PORT WASHINGTON	2	0.5	
			ROCKVILLE CENTER	1	0	
			ROSLYN	2	0	
			ROSLYN HEIGHTS	2	0.5	
			SYOSSET	1	1.0	
WESTBURY	2		0			
WYANDACH	1		0			
<b>Animal Sh - Lost Animal</b>			<b>17</b>	<b>0.5</b>		

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Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	CARLE PLACE	1	9.0			
			ROSLYN HEIGHTS	1	6.0			
		<b>Animal Sh - Menacing or Harrassing Dog</b>			<b>2</b>	<b>7.5</b>		
		Animal Sh - Misc	great neck	ALBERTSON	1	9.0		
				MINEOLA	2	3.0		
				NEW HYDE PARK	2	6.5		
				PORT WASHINGTON	1	4.0		
				ROSLYN	1	1.0		
				WESTBURY	1	11.0		
				<b>Animal Sh - Misc</b>			<b>9</b>	<b>5.3</b>
				Animal Sh - Sign	CARLE PLACE	1	10.0	
		WILLISTON PARK	1		5.0			
		<b>Animal Sh - Sign</b>			<b>2</b>	<b>7.5</b>		
		Animal Sh - Surrender a dog	GREAT NECK	NEW HYDE PARK	1	0		
				WESTBURY	2	0		
				WILLISTON PARK	1	0		
					1	0		
				<b>Animal Sh - Surrender a dog</b>			<b>7</b>	<b>0</b>
		Animal Sh - Unleashed - Stray Dog	port washington	GREENVALE	1	1.0		
				MANHASSET	2	2.0		
				ROSLYN HEIGHTS	1	1.0		
				WESTBURY	1	5.0		
				<b>Animal Sh - Unleashed - Stray Dog</b>			<b>6</b>	<b>1.8</b>
	<b>Animal Shelter</b>				<b>83</b>	<b>2.2</b>		
	Cat Shelter	Cat Shelter - Call Back			7	2.7		
			<b>Cat Shelter - Call Back</b>			<b>7</b>	<b>2.7</b>	
		Cat Shelter - Feral Cats	ALBERTSON	GREAT NECK	5	0		
				GREENVALE	1	0		
				MINEOLA	3	0		
				NEW HYDE PARK	4	0		
				PORT WASHINGTON	3	1.0		
				ROSLYN HEIGHTS	4	0		
				WESTBURY	2	0		
				1	1.0			
<b>Cat Shelter - Feral Cats</b>			<b>24</b>	<b>0.2</b>				
<b>Cat Shelter</b>				<b>31</b>	<b>0.7</b>			

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	CARLE PLACE	1	0	
			GREAT NECK	2	0.5	
			NEW HYDE PARK	4	2.0	
			PORT WASHINGTON	4	1.8	
			ROSLYN HEIGHTS	3	0.3	
		<b>Code - After Hours/Weekend Construction</b>			<b>14</b>	<b>1.2</b>
		Code - Basketball Stanchion	ROSLYN HEIGHTS	1	0	
		<b>Code - Basketball Stanchion</b>			<b>1</b>	<b>0</b>
		Code - Boating Miscellaneous	PORT WASHINGTON	1	0	
		<b>Code - Boating Miscellaneous</b>			<b>1</b>	<b>0</b>
		Code - Building Permit	WESTBURY	2	0	
		<b>Code - Building Permit</b>			<b>2</b>	<b>0</b>
		Code - Call Back Request		53	4.0	
		<b>Code - Call Back Request</b>			<b>53</b>	<b>4.0</b>
		Code - Commercial Vehicle stored on Residential Property	ALBERTSON	1	1.0	
			NEW HYDE PARK	4	1.0	
			PORT WASHINGTON	2	1.5	
			ROSLYN HEIGHTS	1	12.0	
		<b>Code - Commercial Vehicle stored on Residential Property</b>			<b>8</b>	<b>2.5</b>
		Code - Commerical Garbage Container	PORT WASHINGTON	1	6.0	
		<b>Code - Commerical Garbage Container</b>			<b>1</b>	<b>6.0</b>
		Code - Court	CARLE PLACE	1	0	
			GREAT NECK	1	1.0	
			MANHASSET	3	1.0	
			NEW HYDE PARK	8	2.5	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	3	6.7	
			WILLISTON PARK	1	0	
		<b>Code - Court</b>			<b>18</b>	<b>2.4</b>
		Code - Drop Off Bin	GARDEN CITY PARK	1	0	
		<b>Code - Drop Off Bin</b>			<b>1</b>	<b>0</b>
		Code - Dumpster	ALBERTSON	1	0	
			ROSLYN	1	0	
<b>Code - Dumpster</b>			<b>2</b>	<b>0</b>		
Code - Fence	GREENVALE	1	6.0			
	WESTBURY	3	7.0			
<b>Code - Fence</b>			<b>4</b>	<b>6.8</b>		
Code - From Transfer	NEW CASSEL	1	0			

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Department of Public Safety	Code Enforcement	Code - From Transfer	NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	1.0	
			ROSLYN	1	2.0	
			WESTBURY	1	0	
				1	0	
		<b>Code - From Transfer</b>			<b>6</b>	<b>0.5</b>
		Code - Garbage	CARLE PLACE	1	1.0	
			FLORAL PARK	1	2.0	
			GREAT NECK	1	0	
			MANHASSET	1	0	
			MANHASSET HILLS	1	17.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	3	5.0	
			PORT WASHINGTON	2	4.5	
			WESTBURY	2	11.0	
		<b>Code - Garbage</b>			<b>13</b>	<b>5.1</b>
		Code - Graffiti	NEW HYDE PARK	1	20.0	
			WESTBURY	3	0	
		<b>Code - Graffiti</b>			<b>4</b>	<b>5.0</b>
		Code - Lights	GREENVALE	1	2.0	
		<b>Code - Lights</b>			<b>1</b>	<b>2.0</b>
		Code - Litter	NEW HYDE PARK	2	14.0	
		<b>Code - Litter</b>			<b>2</b>	<b>14.0</b>
		Code - Miscellaneous	ALBERTSON	1	3.0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	3	3.3	
			GREAT NECK	2	0.5	
			MANHASSET	2	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	5	6.0	
			PORT WASHINGTON	4	2.5	
			ROSLYN	1	2.0	
			WESTBURY	5	0.6	
<b>Code - Miscellaneous</b>			<b>25</b>	<b>2.4</b>		
Code - No Plates / Inoperable Vehicle	GREAT NECK	1	3.0			
	PORT WASHINGTON	1	0			
	WESTBURY	11	7.5			
<b>Code - No Plates / Inoperable Vehicle</b>			<b>13</b>	<b>6.6</b>		

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Department of Public Safety	Code Enforcement	Code - Noise	CARLE PLACE	1	1.0	
			GREAT NECK	1	4.0	
			MANHASSET	1	10.0	
			NEW HYDE PARK	3	8.3	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	2.0	
			ROSLYN HEIGHTS	1	3.0	
			WESTBURY	3	4.3	
		<b>Code - Noise</b>			<b>12</b>	<b>4.8</b>
		Code - Overgrown Vegetation	ALBERTSON	1	0	
			GREAT NECK	1	8.0	
			MANHASSET	2	6.5	
			NEW HYDE PARK	2	8.5	
			PORT WASHINGTON	1	3.0	
			ROSLYN HEIGHTS	1	1.0	
			WESTBURY	3	0	
		<b>Code - Overgrown Vegetation</b>			<b>11</b>	<b>3.8</b>
		Code - Property Maintenance	ALBERTSON	1	0	
			CARLE PLACE	4	0.2	
			NEW HYDE PARK	8	5.0	
			PORT WASHINGTON	1	2.0	
			WESTBURY	1	20.0	
		<b>Code - Property Maintenance</b>			<b>15</b>	<b>4.2</b>
		Code - Property Violations Search		119	3.1	
		<b>Code - Property Violations Search</b>			<b>119</b>	<b>3.1</b>
		Code - Sidewalk Obstruction	NEW HYDE PARK	1	3.0	
			WESTBURY	1	0	
		<b>Code - Sidewalk Obstruction</b>			<b>2</b>	<b>1.5</b>
		Code - Signs	HERRICKS	1	3.0	
			NEW HYDE PARK	2	1.0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	3	3.0	
<b>Code - Signs</b>			<b>7</b>	<b>2.0</b>		
Code - Storage and Display	WESTBURY	2	0			
<b>Code - Storage and Display</b>			<b>2</b>	<b>0</b>		
Code - Tree Removal	ALBERTSON	1	0			
	GREAT NECK	1	3.0			

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Department of Public Safety	Code Enforcement	Code - Tree Removal	MANHASSET	2	0	
			NEW HYDE PARK	5	0.4	
		<b>Code - Tree Removal</b>			<b>9</b>	<b>0.6</b>
		Code - Unlawful Property Use	MANHASSET	1	4.0	
			NEW HYDE PARK	2	7.5	
			PORT WASHINGTON	2	4.0	
		<b>Code - Unlawful Property Use</b>			<b>5</b>	<b>5.4</b>
		Code - Water Flow / Accumulation	MANHASSET	1	0	
			PORT WASHINGTON	1	2.0	
		<b>Code - Water Flow / Accumulation</b>			<b>2</b>	<b>1.0</b>
	<b>Code Enforcement</b>				<b>353</b>	<b>3.3</b>
	Parking Enforcement	Prkg Enfrc - Call Back Request			5	5.8
			<b>Prkg Enfrc - Call Back Request</b>			<b>5</b>
		Prkg Enfrc - Commercial Parking	NEW CASSEL	1	1.0	
			NEW HYDE PARK	1	8.0	
			WESTBURY	2	8.0	
		<b>Prkg Enfrc - Commercial Parking</b>			<b>4</b>	<b>6.2</b>
		Prkg Enfrc - Parking Violations Complaint	CARLE PLACE	2	2.5	
			GARDEN CITY PARK	2	1.0	
			GREAT NECK	4	2.2	
			GREENVALE	2	0	
			MANHASSET	5	3.0	
			NEW CASSEL	1	3.0	
			NEW HYDE PARK	2	6.5	
			PORT WASHINGTON	5	3.8	
	ROSLYN HEIGHTS		1	0		
	albertson	1	11.0			
<b>Prkg Enfrc - Parking Violations Complaint</b>			<b>25</b>	<b>3.1</b>		
<b>Parking Enforcement</b>				<b>34</b>	<b>3.9</b>	
Port Washington Parking District	PWPD - Broken Meter	PORT WASHINGTON	5	1.0		
		<b>PWPD - Broken Meter</b>			<b>5</b>	<b>1.0</b>
	PWPD - Lot Condition	PORT WASHINGTON	1	5.0		
		<b>PWPD - Lot Condition</b>			<b>1</b>	<b>5.0</b>

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Department of Public Safety	Port Washington Parking District	PWPD - Miscellaneous	PORT WASHINGTON	2	0	
		<b>PWPD - Miscellaneous</b>		<b>2</b>	<b>0</b>	
	<b>Port Washington Parking District</b>			<b>8</b>	<b>1.2</b>	
<b>Department of Public Safety</b>				<b>509</b>	<b>3.0</b>	
Department of Public Works	Department of Public Works	DPW - Road Project	WESTBURY	1	0	
		<b>DPW - Road Project</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
	Highway Department	Hwy - Animal Sign - New Request	CARLE PLACE	1	5.0	
			<b>Hwy - Animal Sign - New Request</b>		<b>1</b>	<b>5.0</b>
		Hwy - Basketball Stanchion	ROSLYN HEIGHTS	2	0	
			<b>Hwy - Basketball Stanchion</b>		<b>2</b>	<b>0</b>
		Hwy - Bee's Nest Removal	GREAT NECK	3	0	
			MANHASSET	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	2.0	
		<b>Hwy - Bee's Nest Removal</b>			<b>6</b>	<b>0.3</b>
		Hwy - Call Back Request			15	2.9
		<b>Hwy - Call Back Request</b>			<b>15</b>	<b>2.9</b>
		Hwy - Catch Basin	ALBERTSON	2	3.0	
			MANHASSET	1	6.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	7.0	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	2.7	
			WILLISTON PARK	1	5.0	
		<b>Hwy - Catch Basin</b>			<b>10</b>	<b>3.2</b>
		Hwy - Complaint - Highway Employee / Vehicle		NEW HYDE PARK	1	0
	<b>Hwy - Complaint - Highway Employee / Vehicle</b>			<b>1</b>	<b>0</b>	
	Hwy - Curb Repair	ALBERTSON	1	0		
		GREAT NECK	1	6.0		
		MANHASSET	2	6.0		
NEW HYDE PARK		2	0			
PORT WASHINGTON		1	0			
ROSLYN HEIGHTS		3	2.7			
<b>Hwy - Curb Repair</b>			<b>10</b>	<b>2.6</b>		
Hwy - Dead Animal Pickup	ALBERTSON	1	0			
	CARLE PLACE	1	0			

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Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	GREAT NECK	2	1.0	
			MANHASSET	1	0	
			NEW CASSEL	1	2.0	
			NEW HYDE PARK	2	2.5	
			NO NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	2	2.0	
			ROSLYN HEIGHT	1	1.0	
			ROSLYN HEIGHTS	1	6.0	
			WESTBURY	1	3.0	
		<b>Hwy - Dead Animal Pickup</b>			<b>14</b>	<b>1.9</b>
		Hwy - Grass Cut / Mow	MANHASSET	3	5.0	
			NEW HYDE PARK	1	0	
		<b>Hwy - Grass Cut / Mow</b>			<b>4</b>	<b>3.8</b>
		Hwy - Manhole Repair	PORT WASHINGTON	2	3.5	
		<b>Hwy - Manhole Repair</b>			<b>2</b>	<b>3.5</b>
		Hwy - Miscellaneous	GREAT NECK	5	0.6	
			GREENVALE	1	5.0	
			MANHASSET	2	1.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	3.0	
			PORT WASHINGTON	7	2.6	
			ROSLYN HEIGHTS	2	3.5	
			SEARINGTOWN	1	0	
			WESTBURY	1	7.0	
		<b>Hwy - Miscellaneous</b>			<b>22</b>	<b>2.2</b>
		Hwy - Permits / Road Opening Application Request		14	0.7	
		<b>Hwy - Permits / Road Opening Application Request</b>			<b>14</b>	<b>0.7</b>
		Hwy - Pothole	roslyn heights	1	0	
			ALBERTSON	2	0	
CARLE PLACE	1		1.0			
GREAT NECK	2		4.0			
HERRICKS	1		2.0			
NEW CASSEL	1		1.0			
NEW HYDE PARK	5		4.6			
PORT WASHINGTON	6		2.8			
ROSLYN	2		6.0			

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Department of Public Works	Highway Department	Hwy - Pothole	ROSLYN HEIGHTS	2	5.5	
			WESTBURY	2	1.0	
		<b>Hwy - Pothole</b>			<b>25</b>	<b>3.1</b>
		Hwy - Sprinkler Damage	NEW HYDE PARK	1	1.0	
		<b>Hwy - Sprinkler Damage</b>			<b>1</b>	<b>1.0</b>
		Hwy - Street Drainage / Flooding	ALBERTSON	1	0	
			CARLE PLACE	1	5.0	
			GREAT NECK	1	7.0	
			NEW HYDE PARK	3	3.3	
			NO NEW HYDE PARK	1	0	
			ROSLYN	1	1.0	
			ROSLYN HEIGHTS	1	18.0	
			WILLISTON PARK	1	0	
		<b>Hwy - Street Drainage / Flooding</b>			<b>10</b>	<b>4.1</b>
		Hwy - Street Painting	FLORAL PARK CENTRE	1	0	
			HERRICKS	1	0	
			MANHASSET	1	0	
			PORT WASHINGTON	1	4.0	
		<b>Hwy - Street Painting</b>			<b>4</b>	<b>1.0</b>
		Hwy - Street Sign - New Request	MANHASSET	3	0	
			NEW HYDE PARK	5	0	
			PORT WASHINGTON	4	0.2	
			ROSLYN HEIGHTS	2	0	
		<b>Hwy - Street Sign - New Request</b>			<b>14</b>	<b>0.1</b>
		Hwy - Street Sign - Repair / Replace	great neck	1	0	
			ALBERTSON	6	0.2	
			CARLE PLACE	7	4.7	
			GARDEN CITY PARK	3	4.0	
			GREAT NECK	2	0	
			GREENVALE	1	1.0	
			MANHASSET	7	1.6	
			NEW CASSEL	9	0.7	
PORT WASHINGTON	6		0.7			
ROSLYN	3		0			
ROSLYN HEIGHTS	4		3.0			
WESTBURY	2		1.0			
carle place	1		0			

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Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	great neck	1	0	
			new cassel	11	0	
			port washington	1	0	
		<b>Hwy - Street Sign - Repair / Replace</b>			<b>65</b>	<b>1.3</b>
		Hwy - Street Sweeping / Cleaning	ALBERTSON	1	4.0	
			GREAT NECK	4	11.2	
			GREENVALE	1	8.0	
			HERRICKS	1	2.0	
			NEW HYDE PARK	4	1.2	
			ROSLYN HEIGHTS	1	1.0	
			WESTBURY	1	3.0	
			<b>Hwy - Street Sweeping / Cleaning</b>			<b>13</b>
		Hwy - Sump		1	0	
		<b>Hwy - Sump</b>			<b>1</b>	<b>0</b>
		Hwy - Telephone/Utility Pole	CARLE PLACE	2	0	
			GREAT NECK	2	0	
			GREENVALE	1	0	
			MANHASSET	3	0	
			MANORHAVEN	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	5	0	
			WESTBURY	5	0	
			roslyn heights	5	0	
			<b>Hwy - Telephone/Utility Pole</b>			<b>25</b>
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	2	1.5	
			FLORAL PARK CEN	1	0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	3	3.3	
			HERRICKS	1	0	
			MANHASSET	1	0	
			NEW HYDE PARK	2	3.0	
			NO NEW HYDE PARK	1	1.0	
PORT WASHINGTON	2		1.5			
ROSLYN HEIGHTS	2		2.5			
WESTBURY	1		3.0			
WILLISTON PARK	2		1.0			
port washington	1		0			
<b>Hwy - Tree Branch / Debris Pickup</b>			<b>20</b>	<b>1.7</b>		

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	ALBERTSON	1	2.0		
			ROSLYN HEIGHTS	1	1.0		
		<b>Hwy - Tree Fallen - Emergency</b>			<b>2</b>	<b>1.5</b>	
		Hwy - Tree Planting	ALBERTSON	2	2.5		
			CARLE PLACE	1	0		
			GREAT NECK	1	0		
			MANHASSET	2	0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	13	0.2		
			NORTH NEW HYDE PARK	19	0		
			PORT WASHINGTON	3	0		
			ROSLYN	2	0		
			ROSLYN HEIGHTS	2	0		
			WESTBURY	5	0.2		
			<b>Hwy - Tree Planting</b>			<b>52</b>	<b>0.2</b>
			Hwy - Tree Stump Removal	ALBERTSON	2	0	
		CARLE PLACE		3	9.7		
		FLORAL PARK CENTRE		1	0		
		GARDEN CITY PARK		5	0		
		GREAT NECK		2	0		
		MANHASSET		2	0		
		NEW HYDE PARK		22	0		
		NORTH NEW HYDE PARK		6	0		
		PORT WASHINGTON		12	0.4		
		ROSLYN HEIGHTS		4	0.2		
		WESTBURY		2	15.5		
		<b>Hwy - Tree Stump Removal</b>			<b>61</b>	<b>1.1</b>	
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	7	0.4		
			CARLE PLACE	5	3.6		
			GARDEN CITY PARK	1	0		
			GREAT NECK	13	2.2		
			GREENVALE	1	2.0		
			HERRICKS	4	0		
LAKE SUCCESS	1		14.0				
MANHASSET	9		2.1				
MANHASSET HILLS	1		0				

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	NEW HYDE PARK	37	0.2		
			NO NEW HYDE PARK	1	0		
			PORT WASHINGTON	22	1.9		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	6	1.0		
			WESTBURY	5	2.4		
			WILLISTON PARK	5	0		
			garden city park	1	0		
	<b>Hwy - Tree Trimming / Removal Inspection</b>			<b>120</b>	<b>1.3</b>		
	<b>Highway Department</b>			<b>514</b>	<b>1.5</b>		
	Street Lighting District		Street Light - Cable Break	NEW HYDE PARK	2	1.5	
			<b>Street Light - Cable Break</b>			<b>2</b>	<b>1.5</b>
			Street Light - Cycles On / Off	ALBERTSON	1	5.0	
				GARDEN CITY PARK	1	2.0	
				GREAT NECK	3	7.3	
				GREENVALE	1	7.0	
				MANHASSET	2	4.0	
				NEW HYDE PARK	7	5.0	
				NHP	1	0	
				NO NEW HYDE PARK	1	6.0	
				PT WASHINGTON	1	0	
				ROSLYN HEIGHTS	1	6.0	
				SEARINGTOWN	1	6.0	
				port washington	1	14.0	
			<b>Street Light - Cycles On / Off</b>			<b>21</b>	<b>5.3</b>
			Street Light - Fixture Problem	ALBERTSON	1	6.0	
				EAST WILLISTON	1	0	
MANHASSET				1	9.0		
NEW HYDE PARK				6	3.0		
PORT WASHINGTON				1	12.0		
ROSLYN	1	4.0					
SANDS POINT	1	6.0					
WESTBURY	1	6.0					
<b>Street Light - Fixture Problem</b>			<b>13</b>	<b>4.7</b>			
Street Light - From Transfer	GREAT NECK	1	1.0				
<b>Street Light - From Transfer</b>			<b>1</b>	<b>1.0</b>			
Street Light - Light Out (Single)	ALBERTSON	8	4.8				
	CARLE PLACE	12	7.5				

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	FLORAL PARK	2	9.5		
			FLORAL PARK CENTER	1	22.0		
			GARDEN CITY PARK	2	4.0		
			GREAT NECK	15	12.1		
			GREENVALE	1	19.0		
			MANHASSET	26	3.7		
			MINEOLA	1	14.0		
			NEW HYDE PARK	36	4.7		
			NHP	3	0		
			NO NEW HYDE PARK	3	3.3		
			PORT WASHINGTON	24	6.8		
			PORT WSAHINGTON	1	6.0		
			PT WASHINGTON	1	0		
			ROSLYN	9	5.0		
			ROSLYN HEIGHTS	5	2.2		
			SEARINGTOWN	1	5.0		
			WESTBURY	5	5.6		
			WILLISTON PARK	1	0		
			carle place	1	4.0		
				3	2.0		
		<b>Street Light - Light Out (Single)</b>			<b>161</b>	<b>5.8</b>	
		Street Light - Lights Out (Multiple)			ALBERTSON	1	1.0
					CARLE PLACE	13	7.1
					GARDEN CITY PARK	1	14.0
					GREAT NECK	2	5.5
					MANHASSET	8	4.6
					MINEOLA	1	2.0
NEW HYDE PARK	15				4.9		
NO NEW HYDE PARK	1				5.0		
PORT WASHINGTON	8				4.8		
ROSLYN	1				4.0		
ROSLYN HEIGHTS	6				5.7		
WESTBURY	2				4.0		
carle place	1				6.0		
<b>Street Light - Lights Out (Multiple)</b>			<b>60</b>	<b>5.4</b>			
Street Light - Mark Out		PORT	1	3.0			

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	WASHINGTON			
			ALBERTSON	5	4.2	
			CARLE PLACE	17	5.4	
			GREAT NECK	10	4.1	
			HARBOR HILLS	2	5.0	
			HERRICKS	1	4.0	
			MANHASSET	10	3.7	
			N NEW HYDE PARK	3	1.7	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	26	4.3	
			NORTH NEW HYDE PARK	2	4.0	
			PORT WASHINGTON	29	4.9	
			PT WASHINGTON	3	3.0	
			ROSLYN	3	3.0	
			ROSLYN HEIGHTS	27	4.1	
			SEARINGTOWN	2	3.5	
			UNIVERSITY GARDENS	1	2.0	
			WESTBURY	2	4.5	
			WILLISTON PARK	2	4.0	
			<b>Street Light - Mark Out</b>			<b>147</b>
		Street Light - Misc Problems	ALBERTSON	1	0	
			GREAT NECK	2	1.0	
			NEW HYDE PARK	2	3.5	
			PT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	4.0	
			UNIVERSITY GARDENS	2	4.5	
			WILLISTON PARK	1	4.0	
		<b>Street Light - Misc Problems</b>			<b>10</b>	<b>2.6</b>
Street Light - New Light Request	GREAT NECK	1	0			
	ROSLYN HEIGHTS	2	0.5			
	WILLISTON PARK	1	0			
<b>Street Light - New Light Request</b>			<b>4</b>	<b>0.2</b>		
Street Light - On During Day	ALBERTSON	3	4.3			
	CARLE PLACE	1	8.0			
	FLORAL PARK	1	6.0			
	GREAT NECK	3	6.3			
	NEW HYDE PARK	3	6.0			
	PORT WASHINGTON	2	3.5			

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - On During Day	ROSLYN	3	4.3		
			ROSLYN HEIGHTS	3	4.3		
			WILLISTON PARK	1	6.0		
		<b>Street Light - On During Day</b>				<b>20</b>	<b>5.2</b>
		Street Light - Pole Problem	EAST HILLS	1	7.0		
			GREAT NECK	1	5.0		
			MANHASSET	1	0		
			NEW HYDE PARK	1	10.0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	3	0.7		
			<b>Street Light - Pole Problem</b>				<b>8</b>
		<b>Street Lighting District</b>				<b>447</b>	<b>5.0</b>
		<b>Department of Public Works</b>				<b>962</b>	<b>3.1</b>
Housing Authority	Housing Authority	Housing - Appliance	GREAT NECK	2	2.0		
			WESTBURY	1	2.0		
		<b>Housing - Appliance</b>				<b>3</b>	<b>2.0</b>
		Housing - Electrical	MANHASSET	1	0		
			WESTBURY	3	6.0		
		<b>Housing - Electrical</b>				<b>4</b>	<b>4.5</b>
		Housing - High Priority SR	MANHASSET	4	0.8		
			WESTBURY	5	2.2		
		<b>Housing - High Priority SR</b>				<b>9</b>	<b>1.6</b>
		Housing - Misc Carpentry	WESTBURY	2	1.5		
		<b>Housing - Misc Carpentry</b>				<b>2</b>	<b>1.5</b>
		Housing - Misc SR	GREAT NECK	3	1.7		
			NEW CASTLE	1	1.0		
			WESTBURY	2	2.0		
		<b>Housing - Misc SR</b>				<b>6</b>	<b>1.7</b>
		Housing - Pest Control	GREAT NECK	1	0		
			WESTBURY	1	2.0		
		<b>Housing - Pest Control</b>				<b>2</b>	<b>1.0</b>
		Housing - Plumbing	MANHASSET	4	4.0		
WESTBURY	2		1.5				
<b>Housing - Plumbing</b>				<b>6</b>	<b>3.2</b>		
<b>Housing Authority</b>				<b>32</b>	<b>2.2</b>		
<b>Housing Authority</b>				<b>32</b>	<b>2.2</b>		
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		2	0		
		<b>HR - Call Back Request</b>			<b>2</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days			
Human Resources and Finance	Human Resources and Finance	HR - Medical and Insurance Benefits		2	7.5			
		<b>HR - Medical and Insurance Benefits</b>		<b>2</b>	<b>7.5</b>			
		HR - Personnel and Employment		1	14.0			
		<b>HR - Personnel and Employment</b>		<b>1</b>	<b>14.0</b>			
	<b>Human Resources and Finance</b>			<b>5</b>	<b>5.8</b>			
<b>Human Resources and Finance</b>				<b>5</b>	<b>5.8</b>			
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	GREAT NECK	2	3.5			
			MANHASSET	1	2.0			
			NEW CASSEL	1	3.0			
			PORT WASHINGTON	3	1.7			
			WILLISTON PARK	1	3.0			
		<b>OIC - From Transfer</b>			<b>8</b>	<b>2.5</b>		
		OIC - Inter Municipal SR	great neck	1	6.0			
			CARLE PLACE	1	7.0			
			EAST HILLS	3	2.3			
			EAST WILLISTON	1	3.0			
			FLORAL PARK	1	0			
			FLOWER HILL	2	0			
			GARDEN CITY	1	1.0			
			GARDEN CITY PARK	5	1.6			
			GREAT NECK	11	0.6			
			GREAT NECK PLAZA	1	1.0			
			GREENVALE	1	0			
			HERRICKS	2	2.0			
			MANHASSET	4	0.5			
			MINEOLA	3	0.7			
			NEW HYDE PARK	2	0			
			PORT WASHINGTON	3	0.3			
			ROSLYN	2	2.0			
			ROSLYN HEIGHTS	6	0.8			
			WESTBURY	1	5.0			
			WILLISTON PARK	4	3.2			
			carle place	1	2.0			
			new hyde park	1	1.0			
				4	0.2			
			<b>OIC - Inter Municipal SR</b>			<b>61</b>	<b>1.3</b>	
			<b>Inter Municipal Affairs</b>				<b>69</b>	<b>1.4</b>

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days
<b>Inter Municipal Affairs</b>				<b>69</b>	<b>1.4</b>
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		3	0
		<b>Park - Call Back Request</b>		<b>3</b>	<b>0</b>
		Park - From Transfer	LEVITTOWN	1	7.0
			PORT WASHINGTON	1	1.0
		<b>Park - From Transfer</b>		<b>2</b>	<b>4.0</b>
		Park - General Complaint		3	4.7
		<b>Park - General Complaint</b>		<b>3</b>	<b>4.7</b>
		Park - Miscellaneous	GREAT NECK	1	1.0
			MANHASSET	2	2.0
			MUTTONTOWN	1	0
			PORT WASHINGTON	1	0
				1	0
		<b>Park - Miscellaneous</b>		<b>6</b>	<b>0.8</b>
		Park - Park Facilities Maintenance		9	0.7
		<b>Park - Park Facilities Maintenance</b>		<b>9</b>	<b>0.7</b>
		Park - Park Maintenance Projects		1	18.0
		<b>Park - Park Maintenance Projects</b>		<b>1</b>	<b>18.0</b>
Park - Park Permit Application Request		16	0.2		
<b>Park - Park Permit Application Request</b>		<b>16</b>	<b>0.2</b>		
<b>Parks and Recreation Department</b>				<b>40</b>	<b>1.4</b>
<b>Parks and Recreation Department</b>				<b>40</b>	<b>1.4</b>
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		6	0
		<b>BZA - Questions needing Answers</b>		<b>6</b>	<b>0</b>
	<b>Board of Zoning Appeals</b>		<b>6</b>	<b>0</b>	
	Building Department	Bldg - Application Status	CARLE PLACE	1	6.0
			GREAT NECK	1	0
			GREENVALE	1	0
		<b>Bldg - Application Status</b>		<b>3</b>	<b>2.0</b>
		Bldg - Call Back		140	0.9
		<b>Bldg - Call Back</b>		<b>140</b>	<b>0.9</b>
		Bldg - Certificate Status	MANHASSET	1	4.0
			PORT WASHINGTON	1	9.0
				1	23.0
	<b>Bldg - Certificate Status</b>		<b>3</b>	<b>12.0</b>	
Bldg - Construction Complaint	ALBERTSON	1	0		
	GARDEN CITY PARK	1	0		
	GLENWOOD LANDING	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Construction Complaint	GREAT NECK	1	0	
			MANHASSET	2	0	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	2	0	
		<b>Bldg - Construction Complaint</b>			<b>13</b>	<b>0</b>
		Bldg - From Transfer	GREAT NECK	1	0	
		<b>Bldg - From Transfer</b>			<b>1</b>	<b>0</b>
		Bldg - General Question Needs Answers		86	3.7	
		<b>Bldg - General Question Needs Answers</b>			<b>86</b>	<b>3.7</b>
		Bldg - Housing Complaint	WESTBURY	1	19.0	
		<b>Bldg - Housing Complaint</b>			<b>1</b>	<b>19.0</b>
		Bldg - Illegal Housing	CARLE PLACE	2	0	
			NEW HYDE PARK	9	0	
			PORT WASHINGTON	1	0	
			WESTBURY	16	4.4	
		<b>Bldg - Illegal Housing</b>			<b>28</b>	<b>2.5</b>
		Bldg - Inspection Request	ALBERTSON	2	5.5	
			FLORAL PARK	1	0	
			GREAT NECK	1	0	
			MANHASSET	1	0	
			PORT WASHINGTON	1	13.0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
				3	0	
		<b>Bldg - Inspection Request</b>			<b>11</b>	<b>2.2</b>
		Bldg - Permit Question Needs Answers		12	5.8	
		<b>Bldg - Permit Question Needs Answers</b>			<b>12</b>	<b>5.8</b>
		Bldg - Retaining Wall	NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN	1	0	
		<b>Bldg - Retaining Wall</b>			<b>3</b>	<b>0</b>
Bldg - Suspect Work Without a Permit	ALBERTSON	1	0			
	GREAT NECK	1	8.0			
	GREENVALE	2	2.0			
	MANHASSET	1	0			
	NEW HYDE PARK	7	1.3			

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	PORT WASHINGTON	2	7.0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
			roslyn	1	0	
	<b>Bldg - Suspect Work Without a Permit</b>			<b>17</b>	<b>2.1</b>	
	<b>Building Department</b>			<b>318</b>	<b>2.2</b>	
	Planning Department	Planning - Questions needing Answers	GREAT NECK	1	6.0	
			NEW HYDE PARK	1	0	
	<b>Planning - Questions needing Answers</b>			<b>2</b>	<b>3.0</b>	
	<b>Planning Department</b>			<b>2</b>	<b>3.0</b>	
<b>Planning and Building Department</b>				<b>326</b>	<b>2.2</b>	
Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	2	0	
			GREAT NECK	10	1.1	
			LITTLE NECK	1	0	
			MANHASSET	1	0	
			MANHASSET HILLS	1	0	
			MINEOLA	5	1.4	
			NEW HYDE PARK	7	2.4	
			PORT WASHINGTON	4	1.2	
			ROSLYN HEIGHTS	4	1.5	
			SADDLE ROCK	2	0	
			WESTBURY	1	5.0	
			WILLISTON PARK	1	1.0	
			<b>PI - Call Back Request</b>			<b>39</b>
		PI - Cancellation		GREAT NECK	1	0
				MINEOLA	1	0
				NEW HYDE PARK	2	0
				PORT WASHINGTON	1	0
		<b>PI - Cancellation</b>			<b>5</b>	<b>0</b>
		PI - Caregiver Support		GREAT NECK	6	1.5
				MANHASSET	1	0
NEW HYDE PARK	1			1.0		
PORT WASHINGTON	1			0		
ROSLYN HEIGHTS	1			8.0		
<b>PI - Caregiver Support</b>			<b>10</b>	<b>1.8</b>		
PI - Exercise Program Registration		CARLE PLACE	3	1.3		
		EAST HILLS	1	0		
		GREAT NECK	1	4.0		

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Exercise Program Registration	MINEOLA	2	1.0	
			NEW HYDE PARK	7	1.6	
			PORT WASHINGTON	4	4.8	
			WESTBURY	9	3.1	
			WILLISTON PARK	2	2.0	
		<b>PI - Exercise Program Registration</b>			<b>29</b>	<b>2.5</b>
		PI - Financial Assistance	GREAT NECK	2	1.0	
			MINEOLA	1	2.0	
			ROSLYN	1	8.0	
			WESTBURY	2	3.0	
		<b>PI - Financial Assistance</b>			<b>6</b>	<b>3.0</b>
		PI - Flu Shot Registration	ALBERTSON	4	0	
			CARLE PLACE	1	0	
			GREAT NECK	2	0	
			MANHASSET	1	0	
			MANHASSET HILLS	1	0	
			MANORHAVEN	2	0	
			MINEOLA	2	0	
			NEW CASTLE	1	0	
			NEW HYDE PARK	24	0	
			PORT WASHINGTON	30	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	10	0	
			WILLISTON PARK	7	0	
		<b>PI - Flu Shot Registration</b>			<b>87</b>	<b>0</b>
		PI - Food and Hunger	GREAT NECK	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	1.0	
		<b>PI - Food and Hunger</b>			<b>3</b>	<b>0.3</b>
		PI - Health Chat/Event Registration	ALBERTSON	7	0	
			CARLE PLACE	8	0	
			EAST WILLISTON	1	0	
FLORAL PARK	2		0			
GARDEN CITY	1		0			
GREAT NECK	9		0			
MANHASSET	6		0			
MINEOLA	16		0			
NEW HYDE PARK	53		0			

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health Chat/Event Registration	PORT WASHINGTON	7	0		
			ROSLYN	9	0		
			ROSLYN HEIGHTS	1	0		
			WESTBURY	23	0		
			WILLISTON PARK	15	0		
		<b>PI - Health Chat/Event Registration</b>			<b>158</b>	<b>0</b>	
		PI - Health and Mental Health			ALBERTSON	3	0.7
					CARLE PLACE	1	0
					GREAT NECK	25	1.1
					GREATNECK	1	0
					MANHASSET	9	0
					NEW HYDE PARK	3	2.7
					PORT WASHINGTON	12	0.4
					ROSLYN	1	1.0
					WESTBURY	16	0
		<b>PI - Health and Mental Health</b>			<b>71</b>	<b>0.6</b>	
		PI - Household Maintenance			ALBERTSON	1	5.0
					CARLE PLACE	1	5.0
					GREAT NECK	3	2.3
					MANHASSET	1	0
					MINEOLA	2	2.0
					NEW HYDE PARK	6	0.7
					OLD WESTBURY	1	1.0
					PORT WASHINGTON	3	3.3
					ROSLYN	1	0
					ROSLYN HEIGHTS	1	1.0
					WESTBURY	1	0
					WILLISTON PARK	2	3.0
		<b>PI - Household Maintenance</b>			<b>23</b>	<b>1.9</b>	
		PI - Membership Registration			ALBERTSON	3	0
					CARLE PLACE	2	0
					EAST WILLISTON	1	0
					FLORAL PARK	1	0
GARDEN CITY PARK	2				0		
GREAT NECK	11				0		
MANHASSET	4				2.0		
MANORHAVEN	1				0		
MINEOLA	7				0		

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Membership Registration	NEW HYDE PARK	28	0
			NORTH HILLS	1	0
			PORT WASHINGTON	20	0
			ROSLYN	6	0
			ROSLYN HEIGHTS	1	0
			WESTBURY	12	0
			WILLISTON PARK	7	0
			<b>PI - Membership Registration</b>	<b>107</b>	<b>0.1</b>
		PI - Miscellaneous	ALBERTSON	3	0.3
			GREAT NECK	6	1.2
			MANHASSET	2	4.0
			MINEOLA	4	0
			NEW HYDE PARK	11	1.1
			PORT WASHINGTON	4	2.2
			ROSLYN	4	3.0
			ROSLYN HEIGHTS	1	0
			WESTBURY	3	0.3
			WILLISTON PARK	3	1.7
		<b>PI - Miscellaneous</b>	<b>41</b>	<b>1.3</b>	
		PI - NORC SR	NEW HYDE PARK	15	0.2
		<b>PI - NORC SR</b>	<b>15</b>	<b>0.2</b>	
		PI - No Heat emergency (Excl Housing Authority)	ROSLYN HEIGHTS	1	2.0
		<b>PI - No Heat emergency (Excl Housing Authority)</b>	<b>1</b>	<b>2.0</b>	
		PI - Support Group Registration	EAST WILLISTON	1	0
			GREAT NECK	1	1.0
			PORT WASHINGTON	1	0
			<b>PI - Support Group Registration</b>	<b>3</b>	<b>0.3</b>
		PI - Taxi Service	great neck	1	0
			ALBERTSON	45	0
			BAXTER ESTATES	2	0
			CARLE PLACE	10	0
			EAST WILLISTON	1	0
			FLORAL PARK	9	0
FLOWER HILL	4		0.2		
GARDEN CITY PARK	6		0		
GREAT NECK	388		0.0		
GREAT NECK ESTATES	1		0		

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	GREAT NECK GARDENS	1	0		
			GREAT NECK PLAZA	7	0		
			HERRICKS	2	0		
			KENSINGTON	1	0		
			KINGS POINT	3	0		
			LITTLE NECK	1	0		
			MANHASSET	97	0		
			MANORHAVEN	1	0		
			MINEOLA	77	0		
			NEW CASTLE	3	0		
			NEW HYDE PARK	183	0		
			NORTH HILLS	16	0		
			OLD WESTBURY	4	0		
			PORT WASHINGTON	279	0.0		
			ROSLYN	72	0		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	120	0		
			RUSSELL GARDENS	1	0		
			SEARINGTOWN	3	0		
			THOMASTON	3	0		
			THOMASTON,	1	0		
			WESTBURY	94	0		
		WILLISTON PARK	57	0			
		<b>PI - Taxi Service</b>				<b>1,494</b>	<b>0.0</b>
		PI - Taxi Service Cancellation			ALBERTSON	4	0
					FLORAL PARK	1	0
					GREAT NECK	32	0
					LITTLE NECK	1	0
					MANHASSET	9	0
					MINEOLA	9	0
					NEW HYDE PARK	11	0
					NORTH HILLS	2	0
					PORT WASHINGTON	13	0
ROSLYN HEIGHTS	6				0		
WESTBURY	3				0		
WILLISTON PARK	2				0		
<b>PI - Taxi Service Cancellation</b>				<b>93</b>	<b>0</b>		
PI - Taxi Service Complaint			ALBERTSON	1	1.0		

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Complaint	GREAT NECK	4	0.5		
			NEW HYDE PARK	4	0.8		
		<b>PI - Taxi Service Complaint</b>			<b>9</b>	<b>0.7</b>	
		PI - Transportation/Mobility Mgmt Info			ALBERTSON	1	0
					GREAT NECK	10	1.6
					GREAT NECK PLAZA	1	0
					MANHASSET	2	0
					MINEOLA	2	0
					NEW HYDE PARK	4	0
					PORT WASHINGTON	1	0
					SADDLE ROCK	1	0
					WESTBURY	2	0.5
					WILLISTON PARK	1	2.0
		<b>PI - Transportation/Mobility Mgmt Info</b>			<b>25</b>	<b>0.8</b>	
		PI - Volunteer			MANHASSET	1	0
					MINEOLA	1	0
		<b>PI - Volunteer</b>			<b>2</b>	<b>0</b>	
<b>Project Independence</b>				<b>2,221</b>	<b>0.2</b>		
<b>Project Independence</b>				<b>2,221</b>	<b>0.2</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	ALBERTSON	6	0		
			CARLE PLACE	3	0		
			EAST WILLISTON	1	0		
			FLORAL PARK	1	0		
			GREAT NECK	18	0		
			KINGS POINT	1	0		
			MANHASSET	5	0		
			MINEOLA	7	0		
			NEW HYDE PARK	18	0		
			PORT WASHINGTON	6	0		
			ROSLYN	4	0		
			ROSLYN HEIGHTS	7	0		
			WESTBURY	13	0		
			WILLISTON	1	0		
			WILLISTON PARK	6	0		
			WILLISTON PASRK	1	0		
			<b>Tax - Duplicate Bill or Receipt</b>			<b>98</b>	<b>0</b>
<b>Receiver of Taxes</b>				<b>98</b>	<b>0</b>		
<b>Receiver of Taxes</b>				<b>98</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days
Solid Waste Management	Solid Waste Management	SWMA - Call Back		9	3.3
		<b>SWMA - Call Back</b>		<b>9</b>	<b>3.3</b>
		SWMA - Carting Complaints	GREAT NECK	2	4.5
			NEW HYDE PARK	2	5.0
			WESTBURY	1	0
		<b>SWMA - Carting Complaints</b>		<b>5</b>	<b>3.8</b>
		SWMA - Container without License / Permit	GREAT NECK	1	0
			MANHASSET	1	28.0
			NEW HYDE PARK	3	0
			PORT WASHINGTON	3	9.7
			ROSLYN HEIGHTS	1	0
			WESTBURY	1	0
			WILLISTON PARK	1	14.0
		<b>SWMA - Container without License / Permit</b>		<b>11</b>	<b>6.5</b>
		SWMA - From Transfer	ALBERTSON	1	6.0
			MANHASSET	1	0
		<b>SWMA - From Transfer</b>		<b>2</b>	<b>3.0</b>
		SWMA - Garbage Not Picked Up	GREAT NECK	1	0
			NEW HYDE PARK	2	1.0
			PORT WASHINGTON	2	2.0
			WESTBURY	1	0
		<b>SWMA - Garbage Not Picked Up</b>		<b>6</b>	<b>1.0</b>
		SWMA - Request for Public Trash Can	NEW CASSEL	1	4.0
<b>SWMA - Request for Public Trash Can</b>		<b>1</b>	<b>4.0</b>		
<b>Solid Waste Management</b>				<b>34</b>	<b>4.0</b>
Sustainability Department	SWMA - Compost	GREAT NECK	1	7.0	
		OLD WESTBURY	2	6.0	
		PORT WASHINGTON	1	8.0	
	<b>SWMA - Compost</b>		<b>4</b>	<b>6.8</b>	
<b>Sustainability Department</b>				<b>4</b>	<b>6.8</b>
<b>Solid Waste Management</b>				<b>38</b>	<b>4.3</b>
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	PORT WASHINGTON	6	0
		<b>311 - PSEG Power Outage</b>		<b>6</b>	<b>0</b>
		311 - SR Constituent Follow-up		105	0
		<b>311 - SR Constituent Follow-up</b>		<b>105</b>	<b>0</b>
		311 - Street Repaving Schedule Inquiry	ROSLYN HEIGHTS	1	0
		<b>311 - Street Repaving Schedule Inquiry</b>		<b>1</b>	<b>0</b>
<b>311 Call Center</b>				<b>112</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Airplane	EAST HILLS	3	0	
			GREAT NECK	1	0	
			MANHASSET	2	0	
			NEW HYDE PARK	3	0	
			PORT WASHINGTON	2	0	
			ROSLYN	2	0	
			ROSLYN HEIGHTS	3	0	
		<b>SupV - Airplane</b>			<b>16</b>	<b>0</b>
		SupV - Complaint - Other Employee	NEW HYDE PARK	2	0	
			WESTBURY	1	0	
		<b>SupV - Complaint - Other Employee</b>			<b>3</b>	<b>0</b>
		SupV - Helicopter	FLORAL PARK	1	0	
			MANHASSET	3	0	
			PORT WASHINGTON	1	0	
		<b>SupV - Helicopter</b>			<b>5</b>	<b>0</b>
		SupV - Thank You from Constituent	CARLE PLACE	1	0	
			MANHASSET	2	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	0	
			WESTBURY	1	0	
<b>SupV - Thank You from Constituent</b>			<b>8</b>	<b>0</b>		
SupV - Town Hall Meeting RSVP		2	0			
<b>SupV - Town Hall Meeting RSVP</b>			<b>2</b>	<b>0</b>		
<b>Supervisor's Office</b>				<b>34</b>	<b>0</b>	
<b>Supervisor's Office</b>				<b>146</b>	<b>0</b>	
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		132	0	
		<b>Town Clerk - Birth Certificate</b>			<b>132</b>	<b>0</b>
		Town Clerk - Codebook Supplement		1	0	
		<b>Town Clerk - Codebook Supplement</b>			<b>1</b>	<b>0</b>
		Town Clerk - Death Certificate		74	0	
		<b>Town Clerk - Death Certificate</b>			<b>74</b>	<b>0</b>
		Town Clerk - Dog License		59	0	
		<b>Town Clerk - Dog License</b>			<b>59</b>	<b>0</b>
		Town Clerk - Domestic Partnership		5	0	
		<b>Town Clerk - Domestic Partnership</b>			<b>5</b>	<b>0</b>
		Town Clerk - Filming Permit		1	0	
		<b>Town Clerk - Filming Permit</b>			<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Department

October 2014

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Fishing License		2	0
		<b>Town Clerk - Fishing License</b>		<b>2</b>	<b>0</b>
		Town Clerk - Hunting License		5	0
		<b>Town Clerk - Hunting License</b>		<b>5</b>	<b>0</b>
		Town Clerk - Liquor License		5	0
		<b>Town Clerk - Liquor License</b>		<b>5</b>	<b>0</b>
		Town Clerk - Marriage Certificate		14	0
		<b>Town Clerk - Marriage Certificate</b>		<b>14</b>	<b>0</b>
		Town Clerk - Marriage License		36	0
		<b>Town Clerk - Marriage License</b>		<b>36</b>	<b>0</b>
		Town Clerk - Miscellaneous		9	0
		<b>Town Clerk - Miscellaneous</b>		<b>9</b>	<b>0</b>
		Town Clerk - Parking Restrictions Removal Request		14	0
		<b>Town Clerk - Parking Restrictions Removal Request</b>		<b>14</b>	<b>0</b>
		Town Clerk - Pawnbroker License		1	0
		<b>Town Clerk - Pawnbroker License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Peddler License		10	0
		<b>Town Clerk - Peddler License</b>		<b>10</b>	<b>0</b>
		Town Clerk - Secondhand Dealer License		1	0
		<b>Town Clerk - Secondhand Dealer License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Solid Waste Management License		8	0
<b>Town Clerk - Solid Waste Management License</b>		<b>8</b>	<b>0</b>		
Town Clerk - Taxi and Limousine License		17	0		
<b>Town Clerk - Taxi and Limousine License</b>		<b>17</b>	<b>0</b>		
Town Clerk - Tow Truck License		3	0		
<b>Town Clerk - Tow Truck License</b>		<b>3</b>	<b>0</b>		
	<b>Town Clerk</b>			<b>397</b>	<b>0</b>
<b>Town Clerk</b>				<b>397</b>	<b>0</b>
<b>Summary</b>				<b>4,926</b>	<b>1.2</b>