

Town of North Hempstead Service Requests via 311 - by Community

September 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	11.0	
		Building Department		1	11.0	
	Planning and Building Department			1	11.0	
WESTBURY				1	11.0	
great neck	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	3.0	
		Highway Department		1	3.0	
	Department of Public Works			1	3.0	
great neck				1	3.0	
new hyde park	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
new hyde park				1	0	
port washington	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0	
		Highway Department		2	0	
	Department of Public Works			2	0	
port washington				2	0	
westbury	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
westbury				1	0	
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	6	0.3	
			CommSvc - Seasonal Programs Registration	2	0	
		Community Services		8	0.2	
	Community Services				8	0.2
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	1.0
			Animal Shelter		1	1.0
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	0
			Cat Shelter		2	0
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	2	0
				Code - Court	3	4.3
				Code - Miscellaneous	1	8.0
				Code - No Plates / Inoperable Vehicle	1	0
				Code - Noise	2	4.0
				Code - Odor	1	0
				Code - Property Maintenance	4	2.2
	Code - Tree Removal			2	4.5	
	Code - Unlawful Property Use	1	4.0			
	Code Enforcement		17	3.0		
	Department of Public Safety		20	2.6		
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	5.0	
Hwy - Catch Basin			1	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Manhole Repair	1	0	
			Hwy - Miscellaneous	2	0	
			Hwy - Street Painting	2	16.0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	6	0.5	
			Hwy - Tree Branch / Debris Pickup	3	3.3	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	7	0.6	
	Highway Department				27	2.0
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	3	1.7	
			Street Light - Light Out (Single)	15	2.6	
			Street Light - Lights Out (Multiple)	6	10.0	
			Street Light - Mark Out	5	3.8	
			Street Light - On During Day	1	0	
	Street Lighting District				30	4.1
	Department of Public Works				57	3.1
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0	
			OIC - Inter Municipal SR	3	3.3	
			Inter Municipal Affairs		4	3.8
	Inter Municipal Affairs				4	3.8
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
			Parks and Recreation Department		1	0
	Parks and Recreation Department				1	0
	Planning and Building Department	Building Department	Bldg - Illegal Housing	3	6.7	
			Bldg - Retaining Wall	1	0	
Building Department			4	5.0		
Planning and Building Department				4	5.0	
Project Independence	Project Independence	PI - Call Back Request	1	0		
		PI - Exercise Program Registration	1	0		
		PI - Flu Shot Registration	1	0		
		PI - Health Chat/Event Registration	2	0		
		PI - Health and Mental Health	1	1.0		
		PI - Membership Registration	3	0		
		PI - Miscellaneous	2	3.5		
		PI - Taxi Service	44	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
	Project Independence			57	0.2
	Project Independence			57	0.2
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0
			SWMA - Garbage Not Picked Up	2	1.0
	Solid Waste Management			3	0.7
	Sustainability Department	Sustainability Department	SWMA - Compost	1	4.0
			SWMA - Rain Barrel	1	4.0
	Sustainability Department			2	4.0
	Solid Waste Management			5	2.0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Thank You from Constituent	1	0
	Supervisor's Office			2	0
	Supervisor's Office			2	0
ALBERTSON				158	1.8
BAYSIDE	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			Project Independence		
	Project Independence			1	0
BAYSIDE				1	0
CARLE PLACE	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Seasonal Programs Registration	12	0
	Community Services			13	0
	Community Services			13	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	7.0
			Animal Sh - Lost Animal	1	1.0
			Animal Sh - Unleashed - Stray Dog	2	0.5
	Animal Shelter			4	2.2
	Code Enforcement	Code Enforcement	Code - Court	1	0
			Code - From Transfer	1	0
			Code - Miscellaneous	1	0
			Code - No Plates / Inoperable Vehicle	1	0
			Code - Noise	4	0
			Code - Signs	2	3.5
	Code Enforcement			10	0.7
Department of Public Safety			14	1.1	
Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	2.0	
		Hwy - Miscellaneous	1	1.0	
		Hwy - Street Sign - New Request	1	0	
		Hwy - Street Sign - Remove	1	0	
		Hwy - Street Sign - Repair / Replace	4	0.2	

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	5	0	
		Highway Department			14	0.3
		Street Lighting District		Street Light - Cycles On / Off	2	0
				Street Light - Light Out (Single)	7	2.4
				Street Light - Mark Out	5	3.6
				Street Light - On During Day	2	6.0
				Street Light - Pole Problem	1	4.0
		Street Lighting District			17	3.0
		Department of Public Works			31	1.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Planning and Building Department	Building Department	Bldg - Application Status	2	0.5	
			Bldg - Construction Complaint	1	20.0	
			Bldg - Illegal Housing	3	0	
		Building Department		6	3.5	
	Planning and Building Department			6	3.5	
	Project Independence	Project Independence	PI - Cancellation	1	0	
			PI - Exercise Program Registration	10	2.1	
			PI - Health Chat/Event Registration	7	0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	10	0	
Project Independence			29	0.7		
Project Independence			29	0.7		
CARLE PLACE				94	1.2	
CORONA	Community Services	Community Services	CommSvc - Misc SR	1	0	
		Community Services		1	0	
	Community Services			1	0	
CORONA				1	0	
EAST HILLS	Department of Public Works	Highway Department	Hwy - Street Painting	1	8.0	
		Highway Department		1	8.0	
	Department of Public Works			1	8.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.0	
		Inter Municipal Affairs		2	1.0	
	Inter Municipal Affairs			2	1.0	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
PI - Health Chat/Event Registration			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST HILLS	Project Independence	Project Independence	PI - Household Maintenance	1	3.0
			PI - Membership Registration	1	0
	Project Independence			4	1.0
	Project Independence			4	1.0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0
			SupV - Helicopter	1	0
	Supervisor's Office			5	0
Supervisor's Office			5	0	
EAST HILLS				12	1.2
EAST WILLISTON	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Taxi Service	2	0
Project Independence			3	0	
Project Independence			3	0	
EAST WILLISTON				4	0
FLORAL PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0
	Parking Enforcement			1	4.0
	Department of Public Safety			2	2.0
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	2	0
	Highway Department			3	0
Department of Public Works			3	0	
Project Independence	Project Independence	PI - Exercise Program Registration	2	3.0	
		PI - Health and Mental Health	1	0	
		PI - Membership Registration	2	0	
		PI - Taxi Service	9	0	
		PI - Transportation/Mobility Mgmt Info	1	0	
Project Independence			15	0.4	
Project Independence			15	0.4	
FLORAL PARK				22	0.5
FLORAL PARK CEN	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0
		Parking Enforcement		1	2.0
Department of Public Safety			1	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CEN	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	9.0
		Highway Department		1	9.0
		Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			2	4.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
Inter Municipal Affairs			1	0	
FLORAL PARK CEN				4	2.8
FLUSHING	Project Independence	Project Independence	PI - Health Chat/Event Registration	2	0
		Project Independence		2	0
	Project Independence			2	0
FLUSHING				2	0
GARDEN CITY	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GARDEN CITY				1	0
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - From Transfer	1	0
			Code - Miscellaneous	2	1.0
			Code - Noise	1	0
			Code - Signs	1	0
		Code Enforcement		6	0.3
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.5	
	Parking Enforcement		2	1.5	
	Department of Public Safety			8	0.6
	Department of Public Works	Highway Department	Hwy - Curb Repair	2	0
			Hwy - Grass Cut / Mow	1	27.0
			Hwy - Pothole	2	5.5
			Hwy - Street Sign - New Request	1	0
Hwy - Street Sign - Repair / Replace			1	0	
Hwy - Tree Trimming / Removal Inspection			1	0	
Highway Department		8	4.8		
Street Lighting District		Street Light - Cycles On / Off	1	5.0	
	Street Light - Light Out (Single)	4	7.0		
	Street Light - Lights Out (Multiple)	2	21.5		
Street Lighting District		7	10.9		
Department of Public Works			15	7.6	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	2.0	
	Inter Municipal Affairs		4	2.0	
Inter Municipal Affairs			4	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
			PI - Taxi Service	3	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence			5	0	
	Project Independence			5	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		Supervisor's Office		1	0	
Supervisor's Office			1	0		
GARDEN CITY PARK				33	3.8	
GLEN COVE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
GLEN COVE				1	0	
GLENWOOD LANDING	Department of Public Safety	Parking Enforcement	Prkg Enfrc - From Transfer	1	0	
		Parking Enforcement		1	0	
	Department of Public Safety			1	0	
	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	1	19.0	
Highway Department			3	6.3		
Department of Public Works			3	6.3		
GLENWOOD LANDING				4	4.8	
GREAT NECK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Seasonal Programs Registration	7	0	
	Community Services			9	0	
	Community Services			9	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	2	5.5	
			Animal Sh - Lost Animal	1	2.0	
			Animal Sh - Misc	3	3.0	
		Animal Shelter			6	3.7
		Cat Shelter	Cat Shelter - Feral Cats	9	0.6	
		Cat Shelter			9	0.6
	Code Enforcement	Code Enforcement	Code - Building Permit	1	0	
			Code - Court	5	2.4	
			Code - Dumpster	1	0	
			Code - Leaves Accumulation	1	2.0	
			Code - Miscellaneous	4	0	
Code - Noise			1	0		
Code - Overgrown Vegetation			2	10.0		
Code - Property Maintenance	1	0				

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City	Department Description	Group Description	Type Description	Count	Response Days				
GREAT NECK	Department of Public Safety	Code Enforcement	Code - Tree Removal	1	1.0				
			Code - Unlawful Property Use	2	3.5				
		Code Enforcement			19	2.2			
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	4	2.8				
		Parking Enforcement			4	2.8			
	Department of Public Safety				38	2.1			
	Department of Public Works	Highway Department		Hwy - Curb Repair	1	10.0			
				Hwy - Dead Animal Pickup	1	2.0			
				Hwy - Grass Cut / Mow	1	6.0			
				Hwy - Manhole Repair	1	6.0			
				Hwy - Miscellaneous	2	0			
				Hwy - Pothole	2	3.5			
				Hwy - Pothole Filled Without Request	2	0			
				Hwy - Street Drainage / Flooding	1	0			
				Hwy - Street Sign - New Request	2	0			
				Hwy - Street Sign - Repair / Replace	4	0			
				Hwy - Street Sweeping / Cleaning	3	4.3			
				Hwy - Tree Branch / Debris Pickup	3	2.3			
				Hwy - Tree Planting	1	0			
				Hwy - Tree Stump Removal	1	0			
				Hwy - Tree Trimming / Removal Inspection	9	0			
				Highway Department			34	1.5	
				Street Lighting District			Street Light - Cycles On / Off	3	0
							Street Light - Fixture Problem	2	2.0
	Street Light - Light Out (Single)	11	3.5						
	Street Light - Lights Out (Multiple)	3	5.7						
	Street Light - Mark Out	15	4.9						
	Street Light - On During Day	6	5.5						
	Street Light - Pole Problem	1	0						
	Street Lighting District						41	4.1	
	Department of Public Works				75	2.9			
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	0			
				OIC - Inter Municipal SR	8	1.0			
				Inter Municipal Affairs			9	0.9	
	Inter Municipal Affairs				9	0.9			
	Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	1	4.0			
				Parks and Recreation Department			1	4.0	
	Parks and Recreation Department				1	4.0			

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City	Department Description	Group Description	Type Description	Count	Response Days			
GREAT NECK	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0			
			Bldg - Inspection Request	1	0			
			Bldg - Suspect Work Without a Permit	6	0.8			
	Building Department			8	0.6			
	Planning and Building Department			8	0.6			
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	4	0.5		
				PI - Caregiver Support	1	0		
				PI - Exercise Program Registration	1	1.0		
				PI - Flu Shot Registration	4	0		
				PI - Food and Hunger	1	2.0		
				PI - Health Chat/Event Registration	9	0		
				PI - Health and Mental Health	16	1.0		
				PI - Household Maintenance	3	2.0		
				PI - Membership Registration	23	0		
				PI - Miscellaneous	13	2.1		
				PI - Support Group Registration	2	0.5		
				PI - Taxi Service	379	0.0		
				PI - Taxi Service Cancellation	38	0		
				PI - Taxi Service Complaint	11	0.7		
				PI - Transportation/Mobility Mgmt Info	12	0.8		
	PI - Volunteer	1	0					
	Project Independence			518	0.1			
	Project Independence			518	0.1			
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	2.0		
				SWMA - Container without License / Permit	1	0		
				SWMA - Garbage Not Picked Up	2	5.0		
				Solid Waste Management			5	2.8
				Sustainability Department	Sustainability Department	Sustainability Department	SWMA - Compost	1
	SWMA - Rain Barrel	2	2.5					
	Sustainability Department			3	1.7			
	Solid Waste Management			8	2.4			
	Supervisor's Office	311 Call Center	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0		
				311 Call Center			1	0
Supervisor's Office		Supervisor's Office	Supervisor's Office	SupV - ADA Compliance	1	0		
				SupV - Airplane	1	0		
				SupV - Thank You from Constituent	1	0		
Supervisor's Office			3	0				
Supervisor's Office			4	0				
GREAT NECK				670	0.6			

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GREAT NECK ESTATES	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
GREAT NECK ESTATES				1	0	
GREAT NECK GARDENS	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
GREAT NECK GARDENS				1	0	
GREAT NECK PLAZA	Project Independence	Project Independence	PI - Taxi Service	5	0	
			PI - Taxi Service Cancellation	1	0	
		Project Independence		6	0	
	Project Independence			6	0	
GREAT NECK PLAZA				6	0	
GREENVALE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0	
			Animal Sh - Menacing or Harrassing Dog	1	0	
			Animal Sh - Misc	1	2.0	
		Animal Shelter		3	1.7	
		Code Enforcement	Code - Court	1	6.0	
		Code Enforcement		1	6.0	
	Department of Public Safety				4	2.8
	Department of Public Works	Highway Department		Hwy - Miscellaneous	1	0
				Hwy - Street Sign - Repair / Replace	1	1.0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		3	0.3	
		Street Lighting District	Street Light - On During Day	1	5.0	
	Street Lighting District		1	5.0		
	Department of Public Works				4	1.5
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	1	0
Inter Municipal Affairs				1	0	
Inter Municipal Affairs				1	0	
Planning and Building Department	Building Department		Bldg - Construction Complaint	1	0	
			Building Department		1	0
Planning and Building Department				1	0	
Project Independence	Project Independence		PI - Taxi Service	1	0	
			Project Independence		1	0
Project Independence				1	0	
GREENVALE				11	1.5	
HAMILTON PARK	Department of Public Works	Street Lighting District	Street Light - On During Day	1	1.0	
		Street Lighting District		1	1.0	
	Department of Public Works			1	1.0	
HAMILTON PARK				1	1.0	

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HERRICKS	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
			Hwy - Tree Planting	1	0	
		Highway Department			2	0
		Street Lighting District	Street Light - Lights Out (Multiple)	1	2.0	
			Street Light - Mark Out	2	2.0	
		Street Lighting District			3	2.0
	Department of Public Works			5	1.2	
	Project Independence	Project Independence	PI - Health Chat/Event Registration	2	0	
			PI - Taxi Service	1	0	
		Project Independence			3	0
	Project Independence			3	0	
HERRICKS				8	0.8	
HICKSVILLE	Human Resources and Finance	Human Resources and Finance	HR - Worker's Compensation	1	3.0	
		Human Resources and Finance		1	3.0	
	Human Resources and Finance			1	3.0	
HICKSVILLE				1	3.0	
JERICO	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
JERICO				1	0	
KINGS POINT	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
KINGS POINT				1	0	
LAKE SUCCESS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	2.0	
		Street Lighting District		1	2.0	
	Department of Public Works			1	2.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0	
		Inter Municipal Affairs		1	3.0	
	Inter Municipal Affairs			1	3.0	
	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0	
Project Independence		1	0			
Project Independence			1	0		
LAKE SUCCESS				3	1.7	
LITTLE NECK	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
			PI - Taxi Service	2	0	
			PI - Taxi Service Complaint	1	0	
		Project Independence		4	0	
	Project Independence			4	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
LITTLE NECK				4	0	
LOCUST VALLEY	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works		1	0		
LOCUST VALLEY				1	0	
MANHASSET	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services		2	0		
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog		1	1.0
			Animal Sh - Lost Animal		1	0
			Animal Sh - Menacing or Harrassing Dog		2	0
			Animal Shelter		4	0.2
			Cat Shelter	Cat Shelter - Feral Cats	1	0
	Cat Shelter		1	0		
	Code Enforcement	Code - Dumpster		2	0	
		Code - Miscellaneous		3	1.0	
		Code - Noise		1	0	
		Code - Odor		2	4.0	
		Code - Tree Removal		3	4.0	
		Code Enforcement		11	2.1	
	Parking Enforcement	Prkg Enfrc - Commercial Parking		1	4.0	
		Prkg Enfrc - Parking Violations Complaint		5	1.2	
	Parking Enforcement		6	1.7		
	Department of Public Safety				22	1.5
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal		2	3.5
			Hwy - Catch Basin		1	0
			Hwy - Curb Repair		1	15.0
Hwy - Dead Animal Pickup				2	3.0	
Hwy - From Transfer				1	4.0	
Hwy - Grass Cut / Mow				1	0	
Hwy - Miscellaneous				5	3.8	
Hwy - Pothole				1	11.0	
Hwy - Street Sign - New Request				3	0	
Hwy - Street Sign - Repair / Replace				9	0.9	
Hwy - Telephone/Utility Pole				1	0	
Hwy - Tree Planting				1	5.0	
Hwy - Tree Stump Removal				1	0	
Hwy - Tree Trimming / Removal Inspection				9	0.8	
Highway Department			38	2.2		
Street Lighting District			Street Light - Cycles On / Off		5	0
	Street Light - Fixture Problem		1	16.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	12	3.0	
			Street Light - Lights Out (Multiple)	5	6.0	
			Street Light - Mark Out	22	3.9	
			Street Light - On During Day	3	2.7	
		Street Lighting District			48	3.7
	Department of Public Works				86	3.0
	Housing Authority	Housing Authority		Housing - Appliance	4	2.2
				Housing - Electrical	1	11.0
				Housing - Misc Carpentry	1	5.0
				Housing - Misc SR	1	0
				Housing - Pest Control	1	1.0
				Housing - Plumbing	3	2.7
		Housing Authority			11	3.1
	Housing Authority				11	3.1
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	0
				OIC - Inter Municipal SR	5	2.6
				Inter Municipal Affairs		
		Inter Municipal Affairs				6
	Parks and Recreation Department	Parks and Recreation Department		Park - From Transfer	1	3.0
				Parks and Recreation Department		
	Parks and Recreation Department				1	3.0
	Planning and Building Department	Building Department		Bldg - From Transfer	1	0
				Bldg - Illegal Housing	1	0
				Bldg - Retaining Wall	1	0
				Bldg - Suspect Work Without a Permit	3	0
		Building Department			6	0
		Planning Department		Planning - Questions needing Answers	1	0
		Planning Department			1	0
	Planning and Building Department				7	0
	Project Independence	Project Independence		PI - Call Back Request	2	0
				PI - Cancellation	1	0
				PI - Exercise Program Registration	7	1.0
				PI - Health Chat/Event Registration	6	0
PI - Household Maintenance				1	0	
PI - Membership Registration				4	0	
PI - Miscellaneous				2	2.0	
PI - Taxi Service				98	0	
PI - Taxi Service Cancellation				6	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	2	0.5	
			PI - Volunteer	1	0	
	Project Independence			130	0.1	
	Project Independence			130	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0	
			SWMA - Garbage Not Picked Up	1	0	
	Solid Waste Management			2	0	
	Solid Waste Management			2	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0	
			SupV - Complaint - Other Employee	1	1.0	
			SupV - Helicopter	2	0	
	Supervisor's Office			6	0.2	
Supervisor's Office			6	0.2		
MANHASSET				273	1.3	
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			3	0
		Street Lighting District	Street Light - Lights Out (Multiple)	2	1.0	
	Street Lighting District			2	1.0	
	Department of Public Works			5	0.4	
	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0	
			Project Independence			1
Project Independence			1	0		
Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0		
		Supervisor's Office			1	0
Supervisor's Office			1	0		
MANHASSET HILLS				7	0.3	
MANHASSET	Housing Authority	Housing Authority	Housing - Electrical	1	17.0	
			Housing Authority			1
	Housing Authority			1	17.0	
MANHASSET				1	17.0	
MANORHAVEN	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	2.0	
		Street Lighting District			1	2.0
	Department of Public Works			1	2.0	
	Project Independence	Project Independence	PI - Taxi Service	6	0	
Project Independence			6	0		
Project Independence			6	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
MANORHAVEN	Supervisor's Office	Supervisor's Office	SupV - ADA Compliance	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
MANORHAVEN				8	0.2
MERRICK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
MERRICK				1	0
MINEOLA	Community Services	Community Services	CommSvc - Bus Booking for Group	1	3.0
			CommSvc - Bus Pickup Cancel	3	1.3
			CommSvc - Bus Pickup Schedule	6	0.2
			CommSvc - Misc SR	3	0
			CommSvc - Seasonal Programs Registration	3	0
	Community Services			16	0.5
	Community Services			16	0.5
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
			Animal Shelter		1
		Cat Shelter	Cat Shelter - Feral Cats	4	1.5
	Cat Shelter			4	1.5
	Department of Public Safety			5	1.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	1.0
			OIC - Inter Municipal SR	9	1.2
	Inter Municipal Affairs			11	1.2
	Inter Municipal Affairs			11	1.2
	Project Independence	Project Independence	PI - Call Back Request	1	0
PI - Caregiver Support			2	2.5	
PI - Exercise Program Registration			4	0.5	
PI - Flu Shot Registration			1	0	
PI - Health Chat/Event Registration			11	0	
PI - Household Maintenance			5	1.4	
PI - Membership Registration			7	0	
PI - Miscellaneous			2	0.5	
PI - Taxi Service			73	0	
PI - Taxi Service Cancellation			5	0	
PI - Taxi Service Complaint			1	0	
PI - Volunteer	1	1.0			
Project Independence			113	0.1	
Project Independence			113	0.1	
MINEOLA				145	0.3

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City	Department Description	Group Description	Type Description	Count	Response Days	
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	2.7	
		Street Lighting District		3	2.7	
	Department of Public Works			3	2.7	
N NEW HYDE PARK				3	2.7	
NEW CASSEL	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	1.0	
		Adminstrative Services		1	1.0	
	Adminstrative Services			1	1.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	2.0	
		Animal Shelter		1	2.0	
		Code Enforcement	Code - Garbage	1	1.0	
			Code - Property Maintenance	1	0	
	Code Enforcement			2	0.5	
	Department of Public Safety				3	1.0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	2.0	
			Hwy - Grass Cut / Mow	1	7.0	
			Hwy - Pothole	2	1.5	
			Hwy - Street Sign - Repair / Replace	11	0.1	
		Highway Department			15	0.9
		Street Lighting District	Street Light - Cycles On / Off	2	0	
			Street Light - Light Out (Single)	10	0.7	
	Street Lighting District			12	0.6	
Department of Public Works				27	0.7	
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0		
	Parks and Recreation Department		1	0		
Parks and Recreation Department				1	0	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0		
	311 Call Center		1	0		
Supervisor's Office			1	0		
NEW CASSEL				33	0.7	
NEW CASSELL	Department of Public Safety	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
NEW CASSELL				1	0	
NEW CASTLE	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
	Housing Authority	Housing Authority	Housing - Plumbing	1	4.0	
Housing Authority		1	4.0			
Housing Authority			1	4.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASTLE	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Taxi Service	6	0
	Project Independence		7	0	
	Project Independence		7	0	
NEW CASTLE				9	0.4
NEW CSSEL	Department of Public Safety	Code Enforcement	Code - Unlawful Property Use	2	0
		Code Enforcement		2	0
	Department of Public Safety		2	0	
NEW CSSEL				2	0
NEW HYDE	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		1	0
	Department of Public Safety		1	0	
NEW HYDE				1	0
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5
			CommSvc - Misc SR	1	7.0
			CommSvc - Seasonal Programs Registration	81	0
			CommSvc - Volunteering for General Programs	1	1.0
			Community Services		85
	Community Services		85	0.1	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	5.0
			Animal Sh - Dog Defecation	2	0
			Animal Sh - Lost Animal	2	1.0
			Animal Sh - Menacing or Harrassing Dog	1	8.0
			Animal Sh - Misc	1	1.0
			Animal Sh - Unleashed - Stray Dog	1	2.0
	Animal Shelter		8	2.2	
	Cat Shelter	Cat Shelter - Feral Cats	4	1.0	
	Cat Shelter		4	1.0	
	Code Enforcement	Code - After Hours/Weekend Construction	3	1.0	
		Code - Building Permit	1	4.0	
Code - Court		3	1.3		
Code - Dumpster		1	0		
Code - From Transfer		1	0		
Code - Litter		2	0		
Code - Miscellaneous		8	3.2		
Code - No Plates / Inoperable Vehicle		2	3.0		
Code - Noise		2	0.5		
Code - Overgrown Vegetation		7	2.6		
Code - Property Maintenance		5	3.2		
Code - Sidewalk Obstruction	1	1.0			

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City	Department Description	Group Description	Type Description	Count	Response Days		
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Signs	3	2.0		
			Code - Unlawful Property Use	1	4.0		
		Code Enforcement			40	2.2	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	3	1.3		
			Prkg Enfrc - Parking Violations Complaint	1	0		
		Parking Enforcement			4	1.0	
	Department of Public Safety				56	2.1	
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0		
			Hwy - Bee's Nest Removal	6	7.8		
			Hwy - Catch Basin	2	0		
			Hwy - Complaint - Highway Employee / Vehicle	1	4.0		
			Hwy - Curb Repair	12	1.5		
			Hwy - Dead Animal Pickup	1	2.0		
			Hwy - From Transfer	1	2.0		
			Hwy - Grass Cut / Mow	1	18.0		
			Hwy - Manhole Repair	1	13.0		
			Hwy - Miscellaneous	7	4.0		
			Hwy - Pothole	7	7.4		
			Hwy - Street Drainage / Flooding	3	0		
			Hwy - Street Painting	6	0		
			Hwy - Street Sign - New Request	3	0		
			Hwy - Street Sign - Repair / Replace	10	0		
			Hwy - Street Sweeping / Cleaning	4	3.0		
			Hwy - Telephone/Utility Pole	1	0		
			Hwy - Tree Branch / Debris Pickup	8	0.5		
			Hwy - Tree Planting	9	0		
			Hwy - Tree Stump Removal	13	0.2		
			Hwy - Tree Trimming / Removal Inspection	52	0.2		
			Highway Department			149	1.4
			Street Lighting District	Street Lighting District	Street Light - Cable Break	1	1.0
	Street Light - Cycles On / Off	5			1.0		
	Street Light - Fixture Problem	2			1.5		
	Street Light - Light Out (Single)	29			3.4		
Street Light - Lights Out (Multiple)	10	3.0					
Street Light - Mark Out	34	5.0					
Street Light - Misc Problems	1	1.0					
Street Light - On During Day	14	4.4					
Street Light - Pole Problem	1	1.0					
Street Lighting District					97	3.8	
Department of Public Works				246	2.4		

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	1.0
			OIC - Inter Municipal SR	6	1.5
		Inter Municipal Affairs			9
	Inter Municipal Affairs			9	1.3
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	5.0
			Park - Miscellaneous	1	5.0
		Parks and Recreation Department		2	5.0
	Parks and Recreation Department			2	5.0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	5	0
			Bldg - Employee Complaint	1	0
			Bldg - From Transfer	3	3.3
			Bldg - Housing Complaint	1	0
			Bldg - Illegal Housing	5	4.6
			Bldg - Inspection Request	1	0
			Bldg - Suspect Work Without a Permit	18	2.3
			Building Department		34
	Planning and Building Department			34	2.2
	Project Independence	Project Independence	PI - Call Back Request	4	3.5
			PI - Caregiver Support	1	1.0
			PI - Exercise Program Registration	14	1.4
			PI - Flu Shot Registration	16	0
			PI - Health Chat/Event Registration	47	0
			PI - Health and Mental Health	4	3.2
			PI - Household Maintenance	4	2.5
			PI - Membership Registration	17	0
			PI - Miscellaneous	12	0.8
			PI - NORC SR	8	0
PI - Support Group Registration			1	5.0	
PI - Taxi Service			219	0.0	
PI - Taxi Service Cancellation			14	0	
PI - Taxi Service Complaint			3	0.3	
PI - Transportation/Mobility Mgmt Info			5	0.2	
Project Independence		369	0.2		
Project Independence			369	0.2	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
		SWMA - Garbage Not Picked Up	2	0.5	
	Solid Waste Management		3	0.7	
	Sustainability Department	SWMA - Compost	1	0	
	Sustainability Department		1	0	
Solid Waste Management			4	0.5	

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	2	0
		311 Call Center		2	0
		Supervisor's Office	SupV - Airplane	10	0
			SupV - Complaint - Other Employee	1	2.0
			SupV - Helicopter	12	0
			SupV - Thank You from Constituent	4	0
	Supervisor's Office		27	0.1	
Supervisor's Office		29	0.1		
NEW HYDE PARK				834	1.1
NHP	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	3	0
			Street Light - Light Out (Single)	3	0
		Street Lighting District		6	0
Department of Public Works		6	0		
NHP				6	0
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Noise	1	2.0
		Code Enforcement		1	2.0
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0
		Parking Enforcement		1	2.0
	Department of Public Safety		2	2.0	
	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	25.0
			Hwy - Miscellaneous	1	0
			Hwy - Street Sign - New Request	2	0
			Hwy - Telephone/Utility Pole	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		6	4.2
		Street Lighting District	Street Light - Cycles On / Off	1	2.0
			Street Light - Light Out (Single)	1	6.0
	Street Light - Lights Out (Multiple)		1	11.0	
	Street Lighting District		3	6.3	
Department of Public Works		9	4.9		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	2.6	
	Inter Municipal Affairs		5	2.6	
Inter Municipal Affairs		5	2.6		
NO NEW HYDE PARK				16	3.8
NORTH HILLS	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	1	0
			PI - Membership Registration	3	0
			PI - Taxi Service	18	0.2
			PI - Taxi Service Cancellation	3	0

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH HILLS	Project Independence	Project Independence	PI - Taxi Service Complaint	1	1.0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			28	0.2
	Project Independence			28	0.2
NORTH HILLS				28	0.2
NORTH HILLS	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence			1	0
NORTH HILLS				1	0
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Planting	8	0
			Hwy - Tree Stump Removal	2	0
		Highway Department		10	0
		Street Lighting District	Street Light - Mark Out	1	4.0
	Street Lighting District		1	4.0	
Department of Public Works			11	0.4	
NORTH NEW HYDE PARK				11	0.4
NORTHHILLS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
NORTHHILLS				1	0
OLD WESTBURY	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Membership Registration	2	0
			PI - Taxi Service	4	0
		Project Independence		7	0
	Project Independence			7	0
OLD WESTBURY				7	0
PLAINVIEW	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
PLAINVIEW				2	0
PLANDOME MANOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs		2	0
		Inter Municipal Affairs		2	0
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
Supervisor's Office			1	0	
PLANDOME MANOR				3	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORR WASHINGTON	Project Independence	Project Independence	PI - Membership Registration	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
PORR WASHINGTON				1	0	
PORT WAHSINGOTN	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0	
		Highway Department		1	3.0	
	Department of Public Works			1	3.0	
PORT WAHSINGOTN				1	3.0	
PORT WAHSINGTON	Department of Public Works	Highway Department	Hwy - Pothole	1	6.0	
		Highway Department		1	6.0	
	Department of Public Works			1	6.0	
PORT WAHSINGTON				1	6.0	
PORT WASHINGTON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Misc SR	5	4.4	
			CommSvc - Seasonal Programs Registration	8	0	
		Community Services			14	1.6
	Community Services			14	1.6	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Defecation	1	0
				Animal Sh - Injured Dog	1	4.0
				Animal Sh - Menacing or Harrassing Dog	1	3.0
				Animal Sh - Unleashed - Stray Dog	2	0
		Animal Shelter			5	1.4
		Cat Shelter	Cat Shelter - Feral Cats	3	3.0	
		Cat Shelter			3	3.0
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	2	0
				Code - Basketball Stanchion	2	0
				Code - Commercial Vehicle stored on Residential Property	2	5.0
	Code - Court			4	0.2	
	Code - Dumpster			1	0	
	Code - Fence			5	1.8	
	Code - Garbage			2	0	
	Code - Miscellaneous			2	0	
	Code - Overgrown Vegetation			1	8.0	
	Code - PW Parking - Broken Meter			2	3.0	
	Code - Property Maintenance			3	0	
Code - Unlawful Property Use	1			7.0		
Code Enforcement			27	1.5		
Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0		
		Prkg Enfrc - Parking Violations Complaint	5	2.4		
Parking Enforcement			6	2.2		

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City	Department Description	Group Description	Type Description	Count	Response Days		
PORT WASHINGTON	Department of Public Safety	Port Washington Parking District	Code - PW Parking - Broken Meter	1	8.0		
			PWPD - Lot Condition	1	0		
		Port Washington Parking District		2	4.0		
	Department of Public Safety			43	1.8		
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	8.0		
			Hwy - Catch Basin	3	2.3		
			Hwy - Curb Repair	6	11.5		
			Hwy - Dead Animal Pickup	8	2.0		
			Hwy - Grass Cut / Mow	4	0		
			Hwy - Miscellaneous	10	2.8		
			Hwy - Pothole	10	3.1		
			Hwy - Street Drainage / Flooding	1	4.0		
			Hwy - Street Painting	7	0		
			Hwy - Street Sign - Repair / Replace	21	1.0		
			Hwy - Telephone/Utility Pole	7	0		
			Hwy - Tree Branch / Debris Pickup	4	1.8		
			Hwy - Tree Fallen - Emergency	3	1.0		
			Hwy - Tree Planting	4	0		
			Hwy - Tree Stump Removal	5	0		
			Hwy - Tree Trimming / Removal Inspection	24	0.0		
			Highway Department		118	1.7	
			Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	4	1.2
					Street Light - Fixture Problem	4	2.2
					Street Light - Light Out (Single)	21	2.7
					Street Light - Lights Out (Multiple)	3	3.3
					Street Light - Mark Out	30	4.1
					Street Light - Misc Problems	1	6.0
	Street Light - New Light Request	1			0		
	Street Light - On During Day	3			7.7		
	Street Light - Pole Problem	1			12.0		
	Street Lighting District				68	3.6	
	Department of Public Works			186	2.4		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	2.7		
			OIC - Inter Municipal SR	3	1.0		
		Inter Municipal Affairs		6	1.8		
	Inter Municipal Affairs			6	1.8		
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	8.0		
			Park - Miscellaneous	2	2.5		
		Parks and Recreation Department		3	4.3		
	Parks and Recreation Department			3	4.3		
	Planning and Building	Building Department	Bldg - Construction Complaint	4	11.2		

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department	Building Department	Bldg - Flood Plain Management	1	0	
			Bldg - From Transfer	1	0	
			Bldg - Housing Complaint	1	0	
			Bldg - Illegal Housing	2	0	
			Bldg - Inspection Request	1	20.0	
			Bldg - Retaining Wall	2	12.5	
			Bldg - Suspect Work Without a Permit	12	5.4	
	Building Department			24	6.5	
	Planning and Building Department			24	6.5	
	Project Independence	Project Independence	Project Independence	PI - Caregiver Support	1	1.0
				PI - Exercise Program Registration	15	2.5
				PI - Financial Assistance	1	10.0
				PI - Flu Shot Registration	9	0
				PI - Health Chat/Event Registration	1	0
				PI - Health and Mental Health	2	1.0
				PI - Household Maintenance	1	0
				PI - Membership Registration	6	0
				PI - Miscellaneous	6	0.7
				PI - Support Group Registration	3	1.3
				PI - Taxi Service	285	0
				PI - Taxi Service Cancellation	14	0
				PI - Taxi Service Complaint	2	2.0
				PI - Volunteer	1	0
	Project Independence			347	0.2	
	Project Independence			347	0.2	
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
				SWMA - Container without License / Permit	1	0
				SWMA - Garbage Not Picked Up	1	3.0
		Solid Waste Management			3	1.0
		Sustainability Department	Sustainability Department	SWMA - Long Island Green Homes	1	4.0
	Sustainability Department			1	4.0	
	Solid Waste Management			4	1.8	
	Supervisor's Office	311 Call Center	311 Call Center	311 - PSEG Power Outage	1	0
311 - Street Repaving Schedule Inquiry				3	0	
311 Call Center			4	0		
Supervisor's Office		Supervisor's Office	SupV - Airplane	2	0	
	SupV - Complaint - Other Employee		3	2.0		

Town of North Hempstead Service Requests via 311 - by Community

September 2014

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
	Supervisor's Office			7	0.9
	Supervisor's Office			11	0.5
PORT WASHINGTON				638	1.2
PORT WASHINGTON NO	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.5
		Inter Municipal Affairs		2	1.5
	Inter Municipal Affairs			2	1.5
PORT WASHINGTON NO				2	1.5
PORT WASHINGTON NORTH	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASHINGTON NORTH				1	0
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	3	0
			Street Light - Light Out (Single)	12	0
			Street Light - Mark Out	1	0
	Street Lighting District			16	0
Department of Public Works			16	0	
PT WASHINGTON				16	0
PT. WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
PT. WASHINGTON				1	0
ROSLYN	Community Services	Community Services	CommSvc - Misc SR	1	1.0
		Community Services		1	1.0
	Community Services			1	1.0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Sh - Unleashed - Stray Dog	2	4.0
		Animal Shelter		3	2.7
	Cat Shelter	Cat Shelter - Feral Cats	5	0.8	
	Cat Shelter		5	0.8	
	Code Enforcement	Code - Building Permit	1	0	
		Code - Court	1	8.0	
		Code - Litter	1	4.0	
Code Enforcement		3	4.0		
Department of Public Safety				11	2.2
Department of Public Works	Highway Department	Hwy - Catch Basin	1	1.0	
		Hwy - Miscellaneous	1	0	
		Hwy - Pothole Filled Without Request	2	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	2	0	
			Hwy - Street Sign - Repair / Replace	6	0	
		Highway Department			12	0.1
		Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	2	0
				Street Light - Light Out (Single)	11	3.9
				Street Light - Mark Out	4	5.2
				Street Light - Misc Problems	1	1.0
		Street Lighting District			18	3.6
		Department of Public Works			30	2.2
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	0.8
	Inter Municipal Affairs				5	0.8
	Inter Municipal Affairs			5	0.8	
	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0	
				Building Department		1
	Planning and Building Department			1	1.0	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	2	1.5
				PI - Caregiver Support	1	0
				PI - Exercise Program Registration	3	0.7
				PI - Health Chat/Event Registration	1	0
				PI - Health and Mental Health	1	0
				PI - Household Maintenance	1	3.0
				PI - Membership Registration	7	0
				PI - Support Group Registration	1	3.0
PI - Taxi Service				96	0	
PI - Taxi Service Cancellation				11	0	
PI - Taxi Service Complaint				1	0	
Project Independence				125	0.1	
Project Independence			125	0.1		
ROSLYN				173	0.6	
ROSLYN HARBOR	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	3.0	
				Animal Shelter		1
	Department of Public Safety			1	3.0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0	
				Supervisor's Office		2
Supervisor's Office			2	0		
ROSLYN HARBOR				3	1.0	
ROSLYN HEIGHTS	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	1.0	
				Adminstrative Services		1
	Adminstrative Services			1	1.0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		2	0
		Cat Shelter	Cat Shelter - Feral Cats	5	2.8
		Cat Shelter		5	2.8
		Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Basketball Stanchion	1	0
			Code - Commercial Vehicle stored on Residential Property	1	1.0
			Code - Court	3	2.3
			Code - Fence	1	0
			Code - Garbage	4	7.0
			Code - Miscellaneous	3	1.3
			Code - Noise	1	2.0
			Code - Overgrown Vegetation	2	0
	Code - Property Maintenance		1	0	
	Code Enforcement		18	2.3	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	5.0	
	Parking Enforcement		2	5.0	
	Department of Public Safety			27	2.4
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	2	4.0
			Hwy - Dead Animal Pickup	2	1.5
			Hwy - Miscellaneous	1	4.0
			Hwy - Pothole	3	3.7
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	2	1.0
			Hwy - Street Sweeping / Cleaning	2	1.5
			Hwy - Telephone/Utility Pole	1	0
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	6	0.8
		Highway Department		23	1.6
		Street Lighting District	Street Light - Cycles On / Off	1	5.0
			Street Light - Light Out (Single)	9	5.6
Street Light - Lights Out (Multiple)			1	3.0	
Street Light - Mark Out			24	3.8	
Street Light - Misc Problems			1	15.0	
Street Light - On During Day			2	4.5	
Street Light - Pole Problem			4	15.2	
Street Lighting District		42	5.6		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Department of Public Works			65	4.2
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs			1	3.0
	Planning and Building Department	Building Department	Bldg - Application Status	1	7.0
			Bldg - Employee Complaint	1	0
			Bldg - Inspection Request	1	5.0
			Bldg - Suspect Work Without a Permit	3	13.0
			Building Department		6
	Planning and Building Department			6	8.5
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Caregiver Support	1	0
			PI - Exercise Program Registration	4	2.2
			PI - Health Chat/Event Registration	5	0
			PI - Health and Mental Health	2	3.5
			PI - Household Maintenance	3	0
			PI - Membership Registration	4	0
			PI - Support Group Registration	1	0
			PI - Taxi Service	109	0.0
			PI - Taxi Service Cancellation	3	0
			PI - Transportation/Mobility Mgmt Info	1	0
			PI - Volunteer	1	0
			Project Independence		
Project Independence			135	0.1	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	2	1.0	
	Solid Waste Management		2	1.0	
Solid Waste Management			2	1.0	
ROSLYN HEIGHTS				237	1.7
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
RUSSELL GARDENS				1	0
SADDLE ROCK	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	5.0
		Highway Department		1	5.0
	Department of Public Works			1	5.0
SADDLE ROCK				1	5.0
SEARIGHTOWN	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	4.0
		Highway Department		1	4.0
	Department of Public Works			1	4.0
SEARIGHTOWN				1	4.0

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOW	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	2.0
		Highway Department		1	2.0
		Department of Public Works		1	2.0
SEARINGTOW				1	2.0
SEARINGTOWN	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	0
			Hwy - Street Sign - Repair / Replace	3	0
		Highway Department		4	0
		Street Lighting District	Street Light - Light Out (Single)	3	0.7
			Street Light - Lights Out (Multiple)	1	2.0
			Street Light - Mark Out	4	4.0
	Street Lighting District		8	2.5	
	Department of Public Works		12	1.7	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.5
		Inter Municipal Affairs		2	2.5
	Inter Municipal Affairs		2	2.5	
Project Independence	Project Independence	PI - Taxi Service	4	0	
	Project Independence		4	0	
Project Independence		4	0		
SEARINGTOWN				18	1.4
SMITHTOWN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
		Department of Public Safety		1	0
SMITHTOWN				1	0
SOUTHOLD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
		Department of Public Safety		1	0
SOUTHOLD				1	0
STANFORD	Project Independence	Project Independence	PI - Call Back Request	1	0
		Project Independence		1	0
		Project Independence		1	0
STANFORD				1	0
SYOSSET	Project Independence	Project Independence	PI - Call Back Request	1	1.0
		Project Independence		1	1.0
		Project Independence		1	1.0
SYOSSET				1	1.0
THOMASTON	Project Independence	Project Independence	PI - Health Chat/Event Registration	2	0
			PI - Taxi Service	3	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		6	0
		Project Independence		6	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
THOMASTON				6	0	
UNIVERSITY GARDENS	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
		Street Lighting District	Street Light - Fixture Problem	1	7.0	
			Street Light - Mark Out	1	2.0	
			Street Light - On During Day	1	4.0	
			Street Light - Pole Problem	2	9.0	
		Street Lighting District		5	6.2	
		Department of Public Works		6	5.2	
		Project Independence	Project Independence	PI - Miscellaneous	1	0
			Project Independence		1	0
Project Independence		1	0			
UNIVERSITY GARDENS				7	4.4	
WESBURY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
		Inter Municipal Affairs		1	2.0	
		Inter Municipal Affairs		1	2.0	
WESBURY				1	2.0	
WEST HEMPSTEAD	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
		Community Services		1	0	
WEST HEMPSTEAD				1	0	
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	4	0.2	
			CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Misc SR	2	6.5	
			CommSvc - Seasonal Programs Registration	14	0	
		Community Services		21	0.7	
		Community Services		21	0.7	
		Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	0
				Animal Sh - Found Animal	1	2.0
				Animal Sh - Lost Animal	2	1.0
				Animal Sh - Menacing or Harrassing Dog	4	1.5
	Animal Sh - Surrender a dog			3	0	
	Animal Sh - Unleashed - Stray Dog			3	5.0	
	Animal Shelter		14	1.8		
	Cat Shelter	Cat Shelter - Feral Cats	2	10.5		
	Cat Shelter		2	10.5		
Code Enforcement	Code - Building Permit	Code - Building Permit	5	2.8		
		Code - Commercial Vehicle stored on Residential Property	3	0		
		Code - Court	13	1.7		
		Code - Fence	2	11.5		

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City	Department Description	Group Description	Type Description	Count	Response Days		
WESTBURY	Department of Public Safety	Code Enforcement	Code - Garbage	5	5.2		
			Code - Graffiti	1	0		
			Code - Litter	5	5.2		
			Code - Miscellaneous	6	5.8		
			Code - No Plates / Inoperable Vehicle	11	3.5		
			Code - Noise	2	0		
			Code - Odor	1	0		
			Code - Overgrown Vegetation	15	0		
			Code - Property Maintenance	6	6.5		
			Code - Sidewalk Obstruction	1	12.0		
			Code - Signs	1	0		
			Code - Storage and Display	2	0		
			Code - Unlawful Property Use	1	0		
			Code - Water Flow / Accumulation	1	12.0		
			Code Enforcement			81	3.1
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	1.0		
	Parking Enforcement			2	1.0		
	Department of Public Safety				99	3.0	
		Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	6.0	
				Hwy - Miscellaneous	1	2.0	
				Hwy - Pothole	4	2.0	
				Hwy - Street Drainage / Flooding	1	0	
				Hwy - Street Sign - New Request	2	0	
				Hwy - Tree Branch / Debris Pickup	1	1.0	
				Hwy - Tree Stump Removal	1	0	
				Hwy - Tree Trimming / Removal Inspection	7	0	
	Highway Department			18	0.9		
				Street Lighting District		Street Light - Cycles On / Off	1
		Street Light - Light Out (Single)	6			5.8	
		Street Light - Lights Out (Multiple)	2			12.0	
		Street Light - Mark Out	2			5.0	
	Street Lighting District			11	6.3		
	Department of Public Works				29	3.0	
	Housing Authority	Housing Authority	Housing - Appliance	1	5.0		
			Housing - Electrical	2	3.0		
			Housing - Misc Carpentry	1	3.0		
			Housing - Misc SR	3	1.3		
			Housing - Pest Control	1	3.0		
			Housing - Plumbing	4	2.0		
Housing Authority			12	2.4			

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Housing Authority			12	2.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	1.8
		Inter Municipal Affairs		4	1.8
	Inter Municipal Affairs			4	1.8
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	0
			Bldg - Illegal Housing	10	0.5
			Bldg - Inspection Request	1	7.0
			Bldg - Suspect Work Without a Permit	1	3.0
		Building Department		13	1.2
	Planning and Building Department			13	1.2
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Exercise Program Registration	10	1.5
			PI - Flu Shot Registration	3	0
			PI - Health Chat/Event Registration	46	0
			PI - Health and Mental Health	2	2.5
			PI - Household Maintenance	2	3.5
			PI - Membership Registration	4	0
			PI - Miscellaneous	5	2.0
			PI - Taxi Service	91	0
			PI - Taxi Service Complaint	1	2.0
			PI - Volunteer	1	2.0
	Project Independence			166	0.2
	Project Independence			166	0.2
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0
		Sustainability Department		1	0
	Solid Waste Management			1	0
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
311 Call Center		1	0		
Supervisor's Office		SupV - Airplane	1	0	
		SupV - Helicopter	1	0	
		SupV - Thank You from Constituent	1	0	
Supervisor's Office		3	0		
Supervisor's Office			4	0	
WESTBURY				349	1.4
WHITESTONE	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
WHITESTONE				1	0
WILLISTON PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	8	0
		Community Services		8	0
	Community Services			8	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
WILLISTON PARK	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	2	0.5	
			Animal Sh - Misc	1	2.0	
		Animal Shelter		3	1.0	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Court	1	0	
			Code - From Transfer	1	0	
			Code - Lights	1	5.0	
		Code Enforcement		3	1.7	
		Department of Public Safety				7
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	0	
			Hwy - Pothole	2	5.0	
			Hwy - Street Sign - Repair / Replace	1	0	
			Hwy - Tree Trimming / Removal Inspection	4	0	
		Highway Department		8	1.2	
	Department of Public Works				8	1.2
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.0	
		Inter Municipal Affairs		2	1.0	
	Inter Municipal Affairs				2	1.0
	Project Independence	Project Independence	PI - Call Back Request	2	3.0	
			PI - Caregiver Support	1	3.0	
			PI - Exercise Program Registration	5	1.6	
			PI - Financial Assistance	2	1.5	
			PI - Health Chat/Event Registration	11	0	
			PI - Health and Mental Health	1	1.0	
			PI - Household Maintenance	3	0.7	
			PI - Membership Registration	8	0	
			PI - Miscellaneous	5	1.4	
			PI - Taxi Service	56	0	
			PI - Taxi Service Cancellation	4	0	
			PI - Taxi Service Complaint	2	1.5	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence		101	0.3		
Project Independence				101	0.3	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	22.0		
		Solid Waste Management		1	22.0	
	Sustainability Department	SWMA - Compost	2	1.5		
		SWMA - Rain Barrel	1	0		
	Sustainability Department		3	1.0		
Solid Waste Management				4	6.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
WILLISTON PARK				131	0.6
albertson	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Cable Break	1	0
			Street Light - Cycles On / Off	1	0
	Street Lighting District		2	0	
Department of Public Works			3	0	
albertson				3	0
carle place	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
carle place				1	0
great neck	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	3.0
		Code Enforcement		1	3.0
		Department of Public Safety		1	3.0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Light Out (Single)	3	0
			Street Lighting District		3
Department of Public Works			4	0	
great neck				5	0.6
greenvale	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
greenvale				1	0
greenvale	Department of Public Safety	Code Enforcement	Code - Signs	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
greenvale				1	0
herricks	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
herricks				1	0
manhasset	Department of Public Safety	Code Enforcement	Code - Signs	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
manhasset	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
Inter Municipal Affairs			1	0	
manhasset				4	0
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0
		Highway Department		3	0
		Street Lighting District	Street Light - Light Out (Single)	2	0
	Street Lighting District		2	0	
Department of Public Works			5	0	
new cassel				5	0
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0
			Hwy - Tree Stump Removal	1	0
	Highway Department		4	0	
Department of Public Works			4	0	
new hyde park				4	0
port washington	Department of Public Safety	Code Enforcement	Code - Unlawful Property Use	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	2.0
			Hwy - Street Painting	1	0
			Hwy - Street Sign - Repair / Replace	3	0
	Highway Department		5	0.4	
	Department of Public Works			5	0.4
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
	311 Call Center		1	0	
Supervisor's Office			1	0	
port washington				7	0.3
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Call Back	1	0
			Animal Sh - Dog Adoption	15	0
			Animal Sh - Unleashed - Stray Dog	1	1.0
	Animal Shelter		17	0.1	
Cat Shelter	Cat Shelter - Call Back	10	0.8		
Cat Shelter		10	0.8		

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Safety	Code Enforcement	Code - Call Back Request	50	1.8	
			Code - Property Violations Search	83	2.2	
		Code Enforcement		133	2.1	
		Parking Enforcement	Prkg Enfrc - Call Back Request	6	3.2	
		Parking Enforcement		6	3.2	
	Department of Public Safety				166	1.8
	Department of Public Works	Highway Department		Hwy - Call Back Request	15	2.5
				Hwy - Informational	3	0
				Hwy - Permits / Road Opening Application Request	9	0.2
				Hwy - Street Sign - Repair / Replace	1	3.0
		Highway Department		28	1.5	
		Street Lighting District		Street Light - Light Out (Single)	1	0
				Street Light - Lights Out (Multiple)	2	0
	Street Lighting District		3	0		
	Department of Public Works				31	1.4
	Human Resources and Finance	Human Resources and Finance		HR - Personnel and Employment	4	4.5
				Human Resources and Finance		4
	Human Resources and Finance				4	4.5
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	2	6.5
				Inter Municipal Affairs		2
	Inter Municipal Affairs				2	6.5
	Parks and Recreation Department	Parks and Recreation Department		Park - Call Back Request	3	0
				Park - Disabled Youth Recreation Program	2	0
				Park - General Complaint	9	1.7
				Park - Miscellaneous	1	0
				Park - Park Facilities Maintenance	11	2.3
				Park - Park Maintenance Projects	5	0
Park - Park Permit Application Request				13	0	
Parks and Recreation Department		44	0.9			
Parks and Recreation Department				44	0.9	
Planning and Building Department	Board of Zoning Appeals		BZA - Questions needing Answers	7	0	
			Board of Zoning Appeals		7	0
	Building Department		Bldg - Call Back	8	1.9	
			Bldg - Certificate Status	2	6.5	
			Bldg - General Question Needs Answers	86	2.7	
			Bldg - Permit Question Needs Answers	13	3.2	
	Building Department		109	2.8		
Planning Department	Planning - Call Back Request	3	0			
Planning Department		3	0			
Planning and Building Department				119	2.5	

Town of North Hempstead Service Requests via 311 - by Community

September 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
	Project Independence	Project Independence	PI - Call Back Request	2	0	
			PI - Health Chat/Event Registration	2	0	
			PI - Health and Mental Health	1	0	
			PI - Taxi Service	1	0	
		Project Independence			6	0
	Project Independence			6	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Tax Bill Change	1	2.0	
		Receiver of Taxes		1	2.0	
	Receiver of Taxes			1	2.0	
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	12	2.0	
			Solid Waste Management		12	2.0
		Sustainability Department	SWMA - Recycling / STOP Call Back	5	0.2	
		Sustainability Department		5	0.2	
	Solid Waste Management			17	1.5	
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	124	0	
			311 - Street Repaving Schedule Inquiry	1	0	
		311 Call Center			125	0
		Supervisor's Office	SupV - Helicopter Nassau	1	0	
			SupV - Thank You from Constituent	1	0	
		Supervisor's Office			2	0
	Supervisor's Office			127	0	
	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	158	0	
			Town Clerk - Block Party Application	4	0	
			Town Clerk - Death Certificate	91	0	
			Town Clerk - Dog License	53	0	
			Town Clerk - Domestic Partnership	1	0	
			Town Clerk - Filming Permit	11	0	
Town Clerk - Fishing License			2	0		
Town Clerk - Going Out of Business			1	0		
Town Clerk - Hunting License			10	0		
Town Clerk - Liquor License			2	0		
Town Clerk - Marriage Certificate			31	0		
Town Clerk - Marriage License			42	0		
Town Clerk - Miscellaneous			17	0		
Town Clerk - Parking Restrictions Removal Request			12	0		
Town Clerk - Peddler License			4	0		
Town Clerk - Solid Waste Management License			4	0		
Town Clerk - Taxi and Limousine License			6	0		

Town of North Hempstead Service Requests via 311 - by Community

September 2014

City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Tow Truck License	1	0
			Town Clerk - Waterways	1	0
		Town Clerk		451	0
	Town Clerk			451	0
				969	0.8
Summary				5,042	1.0