

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>ALBERTSON</b>				<b>1</b>	<b>0</b>
NEW HYDE PARK	Project Independence	Project Independence	PI - Call Back Request	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>NEW HYDE PARK</b>				<b>1</b>	<b>0</b>
albertson	Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	1	5.0
		<b>Code Enforcement</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>5.0</b>
	Department of Public Works	Highway Department	Hwy - Basketball Stanchion	1	10.0
		<b>Highway Department</b>		<b>1</b>	<b>10.0</b>
<b>Department of Public Works</b>			<b>1</b>	<b>10.0</b>	
<b>albertson</b>				<b>2</b>	<b>7.5</b>
great neck	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Misc Problems	1	0
	<b>Street Lighting District</b>		<b>3</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>4</b>	<b>0</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0
<b>Project Independence</b>		<b>1</b>	<b>0</b>		
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>great neck</b>				<b>5</b>	<b>0</b>
mahasset	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>mahasset</b>				<b>1</b>	<b>0</b>
manhasset	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
		<b>Street Lighting District</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>
	Housing Authority	Housing Authority	Housing - Pest Control	1	2.0
		<b>Housing Authority</b>		<b>1</b>	<b>2.0</b>
<b>Housing Authority</b>			<b>1</b>	<b>2.0</b>	
<b>manhasset</b>				<b>3</b>	<b>0.7</b>
new hyde park	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Misc Problems	1	0
		<b>Street Lighting District</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>
<b>new hyde park</b>				<b>2</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
port washington	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0	
			Street Light - Misc Problems	1	0	
			<b>Street Lighting District</b>	<b>3</b>	<b>0</b>	
			<b>Department of Public Works</b>	<b>3</b>	<b>0</b>	
<b>port washington</b>				<b>3</b>	<b>0</b>	
ALBERTSON	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	1.0	
			Animal Sh - Unleashed - Stray Dog	3	1.0	
				<b>Animal Shelter</b>	<b>4</b>	<b>1.0</b>
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
				<b>Cat Shelter</b>	<b>2</b>	<b>0</b>
		Code Enforcement	Code - After Hours/Weekend Construction	4	0	
			Code - Basketball Stanchion	2	0	
			Code - Court	5	0	
			Code - Fence	1	0	
			Code - Garbage	1	3.0	
			Code - Miscellaneous	1	0	
			Code - Noise	1	6.0	
	Code - Overgrown Vegetation		6	1.7		
	Code - Smoke		1	3.0		
	Code - Unlawful Property Use		1	5.0		
			<b>Code Enforcement</b>	<b>23</b>	<b>1.2</b>	
	<b>Department of Public Safety</b>				<b>29</b>	<b>1.1</b>
	Department of Public Works	Highway Department	Hwy - Basketball Stanchion	2	10.0	
			Hwy - Catch Basin	3	0.3	
			Hwy - Curb Repair	2	0	
			Hwy - Dead Animal Pickup	1	3.0	
			Hwy - Miscellaneous	2	1.5	
			Hwy - Sprinkler Damage	1	1.0	
Hwy - Street Sign - New Request			1	0		
Hwy - Street Sign - Repair / Replace			4	0.5		
Hwy - Tree Branch / Debris Pickup			1	1.0		
Hwy - Tree Planting			1	0		
Hwy - Tree Trimming / Removal Inspection			9	2.4		
			<b>Highway Department</b>	<b>27</b>	<b>2.0</b>	
Street Lighting District		Street Light - Cycles On / Off	1	0		
		Street Light - Light Out (Single)	9	3.4		
	Street Light - Lights Out (Multiple)	3	1.3			
	Street Light - Mark Out	4	4.0			

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0	
			Street Light - On During Day	2	4.0	
	<b>Street Lighting District</b>			<b>20</b>	<b>3.0</b>	
	<b>Department of Public Works</b>			<b>47</b>	<b>2.4</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		3	0.7
				<b>Inter Municipal Affairs</b>		
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>0.7</b>	
	Planning and Building Department	Building Department		Bldg - From Transfer	2	0
				Bldg - Inspection Request	1	0
				Bldg - Suspect Work Without a Permit	1	4.0
				<b>Building Department</b>		
	<b>Planning and Building Department</b>			<b>4</b>	<b>1.0</b>	
	Project Independence	Project Independence		PI - Call Back Request	1	0
				PI - Health and Mental Health	2	0.5
				PI - Household Maintenance	1	1.0
				PI - Miscellaneous	2	0.5
				PI - Program Registration	3	0.7
				PI - Taxi Service	39	0
				PI - Taxi Service Cancellation	2	0
				PI - Transportation/Mobility Mgmt Info	1	0
				<b>Project Independence</b>		
	<b>Project Independence</b>			<b>51</b>	<b>0.1</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0
				<b>Receiver of Taxes</b>		
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	3.0
				SWMA - Garbage Not Picked Up	1	0
		<b>Solid Waste Management</b>			<b>2</b>	<b>1.5</b>
		Sustainability Department	SWMA - Compost	1	3.0	
	<b>Sustainability Department</b>			<b>1</b>	<b>3.0</b>	
<b>Solid Waste Management</b>			<b>3</b>	<b>2.0</b>		
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent		2	0	
			<b>Supervisor's Office</b>			<b>2</b>
<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>		
<b>ALBERTSON</b>				<b>140</b>	<b>1.1</b>	
BAXTER ESTATES	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
				<b>Inter Municipal Affairs</b>		
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
BAXTER ESTATES	Project Independence	Project Independence	PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>BAXTER ESTATES</b>				<b>2</b>	<b>0</b>	
BRENTWOOD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>3.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>3.0</b>	
<b>BRENTWOOD</b>				<b>1</b>	<b>3.0</b>	
CARLE PLACE	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	6.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>6.0</b>	
		Code Enforcement	Code - After Hours/Weekend Construction	1	1.0	
			Code - Fence	1	2.0	
			Code - From Transfer	1	1.0	
			Code - Garbage	1	0	
			Code - Miscellaneous	3	0	
			Code - Overgrown Vegetation	1	0	
			Code - Property Maintenance	6	0.2	
			Code - Unlawful Property Use	2	3.0	
	<b>Code Enforcement</b>		<b>16</b>	<b>0.7</b>		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	1.0		
	<b>Parking Enforcement</b>		<b>3</b>	<b>1.0</b>		
	<b>Department of Public Safety</b>				<b>20</b>	<b>1.0</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	11.0	
			Hwy - Grass Cut / Mow	2	3.0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	5	1.2	
			Hwy - Street Sweeping / Cleaning	1	16.0	
			Hwy - Tree Branch / Debris Pickup	1	1.0	
Hwy - Tree Planting			2	0		
Hwy - Tree Stump Removal			1	0		
Hwy - Tree Trimming / Removal Inspection			7	1.1		
<b>Highway Department</b>		<b>21</b>	<b>2.3</b>			
Street Lighting District	Street Light - Light Out (Single)	2	7.0			
	Street Light - Lights Out (Multiple)	1	2.0			
	Street Light - Mark Out	6	4.7			
	Street Light - Pole Problem	1	8.0			
<b>Street Lighting District</b>		<b>10</b>	<b>5.2</b>			
<b>Department of Public Works</b>				<b>31</b>	<b>3.2</b>	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days		
CARLE PLACE	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0		
			OIC - Inter Municipal SR	2	2.0		
			<b>Inter Municipal Affairs</b>		<b>3</b>	<b>3.0</b>	
			<b>Inter Municipal Affairs</b>		<b>3</b>	<b>3.0</b>	
	Planning and Building Department	Building Department		Bldg - Construction Complaint	2	1.0	
				Bldg - From Transfer	1	10.0	
				Bldg - Illegal Housing	2	0	
				Bldg - Suspect Work Without a Permit	2	0	
						<b>Building Department</b>	
			<b>Planning and Building Department</b>		<b>7</b>	<b>1.7</b>	
	Project Independence	Project Independence		PI - Call Back Request	2	0	
				PI - Health and Mental Health	1	0	
				PI - Household Maintenance	1	0	
				PI - Membership Registration	4	0	
				PI - Miscellaneous	1	0	
				PI - Program Registration	8	1.0	
				PI - Taxi Service	11	0	
				PI - Taxi Service Cancellation	1	0	
			<b>Project Independence</b>		<b>29</b>	<b>0.3</b>	
			<b>Project Independence</b>		<b>29</b>	<b>0.3</b>	
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	2	0	
						<b>Receiver of Taxes</b>	
			<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
	Supervisor's Office	311 Call Center		311 - Street Repaving Schedule Inquiry	1	0	
						<b>311 Call Center</b>	
		Supervisor's Office		SupV - Complaint - Other Employee	1	1.0	
				SupV - Thank You from Constituent	1	0	
		<b>Supervisor's Office</b>		<b>2</b>	<b>0.5</b>		
		<b>Supervisor's Office</b>		<b>3</b>	<b>0.3</b>		
<b>CARLE PLACE</b>				<b>95</b>	<b>1.6</b>		
EAST HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0		
					<b>Inter Municipal Affairs</b>		<b>1</b>
			<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
	Project Independence	Project Independence		PI - Membership Registration	1	0	
				PI - Taxi Service	6	0	
						<b>Project Independence</b>	
			<b>Project Independence</b>		<b>7</b>	<b>0</b>	
Supervisor's Office	Supervisor's Office		SupV - Airplane	7	0		
					<b>Supervisor's Office</b>		<b>7</b>
		<b>Supervisor's Office</b>		<b>7</b>	<b>0</b>		
<b>EAST HILLS</b>				<b>15</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
EAST WILLISTON	Project Independence	Project Independence	PI - Membership Registration	2	0	
			PI - Program Registration	1	0	
			PI - Taxi Service	1	0	
			<b>Project Independence</b>	<b>4</b>	<b>0</b>	
			<b>Project Independence</b>	<b>4</b>	<b>0</b>	
<b>EAST WILLISTON</b>				<b>4</b>	<b>0</b>	
EAST WILLISTON PARK	Project Independence	Project Independence	PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
			<b>Project Independence</b>	<b>1</b>	<b>0</b>	
<b>EAST WILLISTON PARK</b>				<b>1</b>	<b>0</b>	
ELMHURST	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
			<b>Department of Public Safety</b>	<b>1</b>	<b>1.0</b>	
<b>ELMHURST</b>				<b>1</b>	<b>1.0</b>	
FLORAL PARK	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0	
			Animal Sh - Found Animal	1	0	
				<b>Animal Shelter</b>	<b>2</b>	<b>1.0</b>
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	4.0	
			Prkg Enfrc - Parking Violations Complaint	1	1.0	
			<b>Parking Enforcement</b>	<b>2</b>	<b>2.5</b>	
			<b>Department of Public Safety</b>	<b>4</b>	<b>1.8</b>	
	Department of Public Works	Highway Department	Hwy - Street Painting	1	0	
			Hwy - Tree Trimming / Removal Inspection	3	4.0	
				<b>Highway Department</b>	<b>4</b>	<b>3.0</b>
		Street Lighting District	Street Light - On During Day	1	3.0	
			Street Light - Pole Problem	1	9.0	
			<b>Street Lighting District</b>	<b>2</b>	<b>6.0</b>	
			<b>Department of Public Works</b>	<b>6</b>	<b>4.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0	
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>5.0</b>		
<b>Inter Municipal Affairs</b>				<b>1</b>	<b>5.0</b>	
Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	7.0		
		<b>Parks and Recreation Department</b>		<b>1</b>	<b>7.0</b>	
<b>Parks and Recreation Department</b>				<b>1</b>	<b>7.0</b>	
Project Independence	Project Independence	Project Independence	PI - Household Maintenance	2	0.5	
			PI - Program Registration	1	4.0	
			PI - Taxi Service	6	0	
			<b>Project Independence</b>	<b>9</b>	<b>0.6</b>	
		<b>Project Independence</b>	<b>9</b>	<b>0.6</b>		

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>
	<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0
		<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>
	<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>	
<b>FLORAL PARK</b>				<b>25</b>	<b>1.9</b>
FLORAL PARK CEN	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	5.0
		<b>Street Lighting District</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>5.0</b>	
<b>FLORAL PARK CEN</b>				<b>1</b>	<b>5.0</b>
FLOWER HILL	Project Independence	Project Independence	PI - Taxi Service	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>		<b>2</b>	<b>0</b>	
<b>FLOWER HILL</b>				<b>2</b>	<b>0</b>
FLUSHING	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>FLUSHING</b>				<b>1</b>	<b>0</b>
FRANK;YN SQUARE	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>FRANK;YN SQUARE</b>				<b>1</b>	<b>0</b>
GARDEN CITY	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
		<b>Department of Public Safety</b>		<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
		<b>Highway Department</b>		<b>1</b>	<b>1.0</b>
		Street Lighting District	Street Light - Mark Out	1	4.0
		<b>Street Lighting District</b>		<b>1</b>	<b>4.0</b>
<b>Department of Public Works</b>		<b>2</b>	<b>2.5</b>		
<b>GARDEN CITY</b>				<b>3</b>	<b>1.7</b>
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	9.0
			Code - Miscellaneous	2	2.0
			Code - Noise	1	0
			Code - Overgrown Vegetation	2	0
			Code - Property Maintenance	2	2.0
	<b>Code Enforcement</b>		<b>8</b>	<b>2.1</b>	
	<b>Department of Public Safety</b>		<b>8</b>	<b>2.1</b>	
Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
		Hwy - Pothole	2	9.0	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	14	0.1	
			Hwy - Street Sweeping / Cleaning	1	0	
			Hwy - Tree Branch / Debris Pickup	1	3.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		<b>Highway Department</b>			<b>22</b>	<b>1.0</b>
		Street Lighting District	Street Light - Fixture Problem	1	14.0	
			Street Light - Lights Out (Multiple)	1	7.0	
			Street Light - Mark Out	1	3.0	
		<b>Street Lighting District</b>			<b>3</b>	<b>8.0</b>
		<b>Department of Public Works</b>			<b>25</b>	<b>1.8</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	1.3	
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>1.3</b>	
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>1.3</b>	
	Project Independence	Project Independence	PI - Household Maintenance	1	1.0	
			PI - Program Registration	1	1.0	
			PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>3</b>	<b>0.7</b>	
	<b>Project Independence</b>			<b>3</b>	<b>0.7</b>	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
			SupV - Thank You from Constituent	1	0	
<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>			
<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>		
<b>GARDEN CITY PARK</b>				<b>41</b>	<b>1.7</b>	
GLEN HEAD	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>GLEN HEAD</b>				<b>1</b>	<b>0</b>	
GLENWOOD LANDING	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0	
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
<b>GLENWOOD LANDING</b>				<b>1</b>	<b>0</b>	
GREA NECK	Project Independence	Project Independence	PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>GREA NECK</b>				<b>1</b>	<b>0</b>	



# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>GREAT</b>				<b>1</b>	<b>0</b>
GREAT NECK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		<b>Adminstrative Services</b>		<b>1</b>	<b>0</b>
	<b>Adminstrative Services</b>			<b>1</b>	<b>0</b>
	Community Services	Community Services	CommSvc - Misc SR	1	1.0
		<b>Community Services</b>		<b>1</b>	<b>1.0</b>
	<b>Community Services</b>			<b>1</b>	<b>1.0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	2	8.5
			Animal Sh - Lost Animal	1	2.0
			Animal Sh - Misc	3	2.0
		<b>Animal Shelter</b>		<b>6</b>	<b>4.2</b>
		Cat Shelter	Cat Shelter - Feral Cats	9	4.9
		<b>Cat Shelter</b>		<b>9</b>	<b>4.9</b>
		Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Court	4	0
			Code - Garbage	1	0
			Code - Miscellaneous	1	0
	Code - Noise		1	2.0	
	Code - Overgrown Vegetation		4	8.2	
	Code - Property Maintenance		2	4.0	
	Code - Signs		2	4.5	
	Code - Tree Removal		1	0	
	<b>Code Enforcement</b>		<b>17</b>	<b>3.1</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	5	1.0	
<b>Parking Enforcement</b>		<b>5</b>	<b>1.0</b>		
<b>Department of Public Safety</b>				<b>37</b>	<b>3.4</b>
Department of Public Works	Department of Public Works	DPW - Road Project	1	4.0	
		<b>Department of Public Works</b>		<b>1</b>	<b>4.0</b>
	Highway Department	Hwy - Catch Basin	3	4.3	
		Hwy - Curb Repair	2	4.5	
		Hwy - Manhole Repair	1	5.0	
		Hwy - Miscellaneous	1	1.0	
		Hwy - Pothole	1	8.0	
		Hwy - Pothole Filled Without Request	10	0	
		Hwy - Street Sign - New Request	1	0	
		Hwy - Street Sign - Repair / Replace	6	0.2	
Hwy - Tree Branch / Debris Pickup	10	2.2			

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Works	Highway Department	Hwy - Tree Planting	1	2.0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	11	0.1	
		<b>Highway Department</b>			<b>48</b>	<b>1.3</b>
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	3	2.7
				Street Light - Fixture Problem	3	0.7
				Street Light - Light Out (Single)	5	4.2
				Street Light - Lights Out (Multiple)	6	4.7
				Street Light - Mark Out	19	2.6
				Street Light - Misc Problems	5	0
	Street Light - On During Day			1	0	
	<b>Street Lighting District</b>			<b>42</b>	<b>2.6</b>	
	<b>Department of Public Works</b>				<b>91</b>	<b>1.9</b>
	Housing Authority	Housing Authority	Housing - High Priority SR	1	1.0	
			Housing - Misc SR	1	0	
		<b>Housing Authority</b>			<b>2</b>	<b>0.5</b>
	<b>Housing Authority</b>				<b>2</b>	<b>0.5</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	11	0.6	
		<b>Inter Municipal Affairs</b>			<b>12</b>	<b>0.7</b>
	<b>Inter Municipal Affairs</b>				<b>12</b>	<b>0.7</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0	
			<b>Parks and Recreation Department</b>			<b>1</b>
	<b>Parks and Recreation Department</b>				<b>1</b>	<b>1.0</b>
	Planning and Building Department	Building Department	Bldg - Application Status	1	4.0	
			Bldg - Construction Complaint	2	10.0	
			Bldg - Housing Complaint	1	0	
Bldg - Suspect Work Without a Permit			1	0		
<b>Building Department</b>			<b>5</b>	<b>4.8</b>		
<b>Planning and Building Department</b>				<b>5</b>	<b>4.8</b>	
Project Independence	Project Independence	PI - Call Back Request	7	1.0		
		PI - Caregiver Support	1	0		
		PI - Food and Hunger	1	0		
		PI - Health and Mental Health	5	0.4		
		PI - Household Maintenance	6	1.2		
		PI - Membership Registration	13	0		
		PI - Miscellaneous	5	0.2		
		PI - Program Registration	13	1.1		
		PI - Taxi Service	412	0.0		
		PI - Taxi Service Cancellation	50	0		

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Project Independence	Project Independence	PI - Taxi Service Complaint	11	1.4
			PI - Transportation/Mobility Mgmt Info	9	0
			PI - Volunteer	2	0
	<b>Project Independence</b>			<b>535</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>535</b>	<b>0.1</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	20	0
		<b>Receiver of Taxes</b>		<b>20</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>20</b>	<b>0</b>
	Solid Waste Management	Sustainability Department	SWMA - Compost	3	2.7
		<b>Sustainability Department</b>		<b>3</b>	<b>2.7</b>
	<b>Solid Waste Management</b>			<b>3</b>	<b>2.7</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0
			SupV - Helicopter	3	0
			SupV - Thank You from Constituent	5	0
<b>Supervisor's Office</b>			<b>12</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>12</b>	<b>0</b>	
<b>GREAT NECK</b>				<b>720</b>	<b>0.5</b>
GREAT NECK ESATES	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
<b>GREAT NECK ESATES</b>				<b>1</b>	<b>0</b>
GREAT NECK ESTATES	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Taxi Service	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
<b>Project Independence</b>			<b>2</b>	<b>0</b>	
<b>GREAT NECK ESTATES</b>				<b>3</b>	<b>0</b>
GREAT NECK GARDENS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	3.0
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
<b>GREAT NECK GARDENS</b>				<b>1</b>	<b>3.0</b>
GREAT NECK PLAZA	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>1.5</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>1.5</b>
	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Taxi Service	7	0
	<b>Project Independence</b>			<b>10</b>	<b>0</b>
<b>Project Independence</b>			<b>10</b>	<b>0</b>	
<b>GREAT NECK PLAZA</b>				<b>12</b>	<b>0.2</b>

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GREENVALE	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	2.0
		<b>Animal Shelter</b>		<b>1</b>	<b>2.0</b>
		Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Basketball Stanchion	2	5.5
			Code - Garbage	1	9.0
			Code - No Plates / Inoperable Vehicle	1	0
			Code - Overgrown Vegetation	1	0
			Code - Signs	1	4.0
	<b>Code Enforcement</b>		<b>7</b>	<b>3.4</b>	
	<b>Department of Public Safety</b>			<b>8</b>	<b>3.2</b>
	Department of Public Works	Highway Department	Hwy - Basketball Stanchion	2	6.5
			Hwy - Pothole Filled Without Request	2	0
			Hwy - Tree Branch / Debris Pickup	1	1.0
			Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>6</b>	<b>2.3</b>
	Street Lighting District	Street Light - Light Out (Single)	2	4.5	
	<b>Street Lighting District</b>		<b>2</b>	<b>4.5</b>	
	<b>Department of Public Works</b>			<b>8</b>	<b>2.9</b>
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	1.0
		<b>Building Department</b>		<b>1</b>	<b>1.0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>1.0</b>
	Project Independence	Project Independence	PI - Taxi Service	3	0
<b>Project Independence</b>		<b>3</b>	<b>0</b>		
<b>Project Independence</b>			<b>3</b>	<b>0</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
	<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
<b>GREENVALE</b>				<b>22</b>	<b>2.3</b>
HERRICKS	Department of Public Works	Highway Department	Hwy - Pothole	1	9.0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
	<b>Highway Department</b>		<b>4</b>	<b>2.2</b>	
	Street Lighting District	Street Light - Cycles On / Off	2	0	
		Street Light - Light Out (Single)	3	0	
	<b>Street Lighting District</b>		<b>5</b>	<b>0</b>	
<b>Department of Public Works</b>			<b>9</b>	<b>1.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
HERRICKS	Project Independence	Project Independence	PI - Household Maintenance	1	7.0
			PI - Taxi Service	2	0
	<b>Project Independence</b>			<b>3</b>	<b>2.3</b>
	<b>Project Independence</b>			<b>3</b>	<b>2.3</b>
<b>HERRICKS</b>				<b>12</b>	<b>1.3</b>
KENSINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
			<b>Project Independence</b>	<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>KENSINGTON</b>				<b>1</b>	<b>0</b>
LAKE SUCCESS	Project Independence	Project Independence	PI - Taxi Service	1	0
			<b>Project Independence</b>	<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>LAKE SUCCESS</b>				<b>1</b>	<b>0</b>
LAKE SUCCESS	Project Independence	Project Independence	PI - Taxi Service	3	0
			<b>Project Independence</b>	<b>3</b>	<b>0</b>
	<b>Project Independence</b>			<b>3</b>	<b>0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			<b>Receiver of Taxes</b>	<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
<b>LAKE SUCCESS</b>				<b>4</b>	<b>0</b>
LITTLE NECK	Project Independence	Project Independence	PI - Taxi Service	1	0
			PI - Taxi Service Complaint	1	0
		<b>Project Independence</b>			<b>2</b>
	<b>Project Independence</b>			<b>2</b>	<b>0</b>
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
			<b>Supervisor's Office</b>	<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>LITTLE NECK</b>				<b>3</b>	<b>0</b>
MAHASSET	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	4.0
		<b>Highway Department</b>		<b>1</b>	<b>4.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>4.0</b>
<b>MAHASSET</b>				<b>1</b>	<b>4.0</b>
MANHASET	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			<b>Project Independence</b>		<b>1</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>MANHASET</b>				<b>1</b>	<b>0</b>
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		<b>Adminstrative Services</b>		<b>1</b>	<b>0</b>
	<b>Adminstrative Services</b>			<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>		<b>1</b>	<b>0</b>	
	<b>Community Services</b>			<b>1</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	2	2.0
			<b>Animal Shelter</b>		<b>2</b>	<b>2.0</b>
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			<b>Cat Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	Code - Commercial Vehicle stored on Residential Property	1	0
				Code - Fence	1	0
				Code - Garbage	3	0
				Code - Miscellaneous	6	0.8
				Code - Overgrown Vegetation	1	0
				Code - Property Maintenance	1	0
				Code - Signs	1	1.0
				Code - Unlawful Property Use	3	2.3
		<b>Code Enforcement</b>			<b>17</b>	<b>0.8</b>
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	4.0	
	Prkg Enfrc - Parking Violations Complaint		1	1.0		
	<b>Parking Enforcement</b>			<b>3</b>	<b>3.0</b>	
	<b>Department of Public Safety</b>				<b>23</b>	<b>1.1</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin	Hwy - Catch Basin	1	5.0
				Hwy - Grass Cut / Mow	1	0
				Hwy - Miscellaneous	5	1.2
				Hwy - Pothole	13	3.0
				Hwy - Pothole Filled Without Request	40	0
				Hwy - Street Sign - New Request	1	0
				Hwy - Street Sign - Repair / Replace	12	0.4
				Hwy - Tree Branch / Debris Pickup	4	1.0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	10	1.2
		<b>Highway Department</b>			<b>88</b>	<b>0.8</b>
		Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	4	1.5
Street Light - Light Out (Single)				14	2.8	
Street Light - Lights Out (Multiple)				6	0.3	
Street Light - Mark Out				23	2.9	
Street Light - Misc Problems	7			0		
Street Light - On During Day	1			5.0		
Street Light - Pole Problem	2			2.0		
<b>Street Lighting District</b>			<b>57</b>	<b>2.2</b>		
<b>Department of Public Works</b>				<b>145</b>	<b>1.3</b>	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Housing Authority	Housing Authority	Housing - Electrical	1	2.0
			Housing - Misc Carpentry	1	5.0
			Housing - Misc SR	1	3.0
			Housing - Plumbing	1	4.0
	<b>Housing Authority</b>			<b>4</b>	<b>3.5</b>
	<b>Housing Authority</b>			<b>4</b>	<b>3.5</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	4	1.5
			<b>Inter Municipal Affairs</b>		<b>5</b>
	<b>Inter Municipal Affairs</b>			<b>5</b>	<b>1.2</b>
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	1.0
			Bldg - Suspect Work Without a Permit	4	0
			<b>Building Department</b>		<b>5</b>
	<b>Planning and Building Department</b>			<b>5</b>	<b>0.2</b>
	Project Independence	Project Independence	PI - Call Back Request	2	3.5
			PI - Financial Assistance	1	1.0
			PI - Health and Mental Health	7	0
			PI - Membership Registration	7	0
			PI - Miscellaneous	2	3.0
			PI - Program Registration	5	2.6
			PI - Taxi Service	94	0
			PI - Taxi Service Cancellation	10	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
	<b>Project Independence</b>			<b>130</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>130</b>	<b>0.2</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0
			<b>Receiver of Taxes</b>		<b>5</b>
	<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5
			SWMA - Garbage Not Picked Up	1	2.0
<b>Solid Waste Management</b>		<b>3</b>	<b>1.0</b>		
Sustainability Department		SWMA - Rain Barrel	1	0	
<b>Sustainability Department</b>			<b>1</b>	<b>0</b>	
<b>Solid Waste Management</b>			<b>4</b>	<b>0.8</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
		311 - Street Repaving Schedule Inquiry	1	0	
	<b>311 Call Center</b>		<b>2</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Helicopter	1	0
			SupV - Thank You from Constituent	5	0
	<b>Supervisor's Office</b>			<b>7</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>9</b>	<b>0</b>	
<b>MANHASSET</b>				<b>332</b>	<b>0.8</b>
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>5.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>5.0</b>
<b>MANHASSET</b>				<b>1</b>	<b>5.0</b>
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>MANHASSET HILLS</b>				<b>1</b>	<b>0</b>
MANHASSETTE	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>MANHASSETTE</b>				<b>1</b>	<b>0</b>
MANORHAVEN	Project Independence	Project Independence	PI - Taxi Service	3	0
		<b>Project Independence</b>		<b>3</b>	<b>0</b>
	<b>Project Independence</b>			<b>3</b>	<b>0</b>
<b>MANORHAVEN</b>				<b>3</b>	<b>0</b>
MANORHAVEN,	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>MANORHAVEN,</b>				<b>1</b>	<b>0</b>
MINEOLA	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0
			Animal Sh - Lost Animal	2	1.5
			Animal Sh - Menacing or Harrassing Dog	1	0
			Animal Sh - Misc	2	1.5
			Animal Sh - Unleashed - Stray Dog	1	2.0
	<b>Animal Shelter</b>			<b>7</b>	<b>1.4</b>
	Cat Shelter	Cat Shelter - Feral Cats	3	0	
	<b>Cat Shelter</b>			<b>3</b>	<b>0</b>
	Code Enforcement	Code - From Transfer	1	0	
	<b>Code Enforcement</b>			<b>1</b>	<b>0</b>
<b>Department of Public Safety</b>				<b>11</b>	<b>0.9</b>
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.3	
	<b>Inter Municipal Affairs</b>		<b>3</b>	<b>0.3</b>	
<b>Inter Municipal Affairs</b>				<b>3</b>	<b>0.3</b>
Project Independence	Project Independence	PI - Call Back Request	3	3.3	



# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Project Independence	Project Independence	PI - Caregiver Support	1	1.0
			PI - Health and Mental Health	1	3.0
			PI - Household Maintenance	6	0.7
			PI - Membership Registration	8	0
			PI - Miscellaneous	5	2.6
			PI - Program Registration	11	2.3
			PI - Taxi Service	112	0.0
			PI - Taxi Service Cancellation	10	0
			PI - Transportation/Mobility Mgmt Info	2	0.5
	<b>Project Independence</b>			<b>159</b>	<b>0.4</b>
	<b>Project Independence</b>			<b>159</b>	<b>0.4</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0
		<b>Receiver of Taxes</b>		<b>5</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0
		<b>Solid Waste Management</b>		<b>1</b>	<b>0</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	12	0
			SupV - Thank You from Constituent	6	0
			<b>Supervisor's Office</b>		<b>18</b>
<b>Supervisor's Office</b>			<b>18</b>	<b>0</b>	
<b>MINEOLA</b>				<b>197</b>	<b>0.4</b>
NEW CASSEL	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	2.0
			Code - Unlawful Property Use	2	11.0
			<b>Code Enforcement</b>		<b>3</b>
	<b>Department of Public Safety</b>			<b>3</b>	<b>8.0</b>
	Department of Public Works	Highway Department	Hwy - From Transfer	1	0
			Hwy - Grass Cut / Mow	1	0
			Hwy - Pothole	4	3.8
			Hwy - Pothole Filled Without Request	10	0
			Hwy - Street Sign - Repair / Replace	20	0.2
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	1	0
			<b>Highway Department</b>		<b>39</b>
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	1	0
			Street Light - Mark Out	1	7.0
			Street Light - Pole Problem	1	2.0
	<b>Street Lighting District</b>			<b>4</b>	<b>2.2</b>
<b>Department of Public Works</b>			<b>43</b>	<b>0.7</b>	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5	
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>0.5</b>	
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>0.5</b>	
<b>NEW CASSEL</b>				<b>48</b>	<b>1.1</b>	
NEW CASSELL	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
		<b>Parking Enforcement</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow		1	1.0
			Hwy - Street Sweeping / Cleaning		1	1.0
			Hwy - Tree Trimming / Removal Inspection		1	0
	<b>Highway Department</b>			<b>3</b>	<b>0.7</b>	
<b>Department of Public Works</b>			<b>3</b>	<b>0.7</b>		
<b>NEW CASSELL</b>				<b>4</b>	<b>0.8</b>	
NEW CASTLE	Housing Authority	Housing Authority	Housing - Plumbing	2	3.5	
		<b>Housing Authority</b>		<b>2</b>	<b>3.5</b>	
	<b>Housing Authority</b>			<b>2</b>	<b>3.5</b>	
	Project Independence	Project Independence	PI - Program Registration		1	1.0
			PI - Taxi Service		5	0
<b>Project Independence</b>			<b>6</b>	<b>0.2</b>		
<b>Project Independence</b>			<b>6</b>	<b>0.2</b>		
<b>NEW CASTLE</b>				<b>8</b>	<b>1.0</b>	
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0	
			CommSvc - From Transfer	1	0	
			CommSvc - Seasonal Programs Registration	2	0	
	<b>Community Services</b>			<b>4</b>	<b>0.2</b>	
	<b>Community Services</b>			<b>4</b>	<b>0.2</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog		1	1.0
			Animal Sh - Dog Defecation		1	9.0
			Animal Sh - Found Animal		1	1.0
			Animal Sh - Lost Animal		1	1.0
		<b>Animal Shelter</b>			<b>4</b>	<b>3.0</b>
		Cat Shelter	Cat Shelter - Feral Cats	8	0.8	
		<b>Cat Shelter</b>			<b>8</b>	<b>0.8</b>
	Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction		1	0
			Code - Commercial Vehicle stored on Residential Property		2	4.5
			Code - Court		4	0
Code - Dumpster				2	0.5	
Code - Fence				1	1.0	
Code - Garbage				6	4.2	
Code - Leaves Accumulation				1	2.0	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days		
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Miscellaneous	7	1.7		
			Code - Noise	1	0		
			Code - Odor	4	0		
			Code - Overgrown Vegetation	7	4.4		
			Code - Property Maintenance	5	0.4		
			Code - Signs	4	0		
		<b>Code Enforcement</b>			<b>45</b>	<b>1.8</b>	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	4.0		
			Prkg Enfrc - Parking Violations Complaint	2	3.5		
		<b>Parking Enforcement</b>			<b>3</b>	<b>3.7</b>	
		<b>Department of Public Safety</b>				<b>60</b>	<b>1.9</b>
		Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	2	0
	Hwy - Curb Repair				7	0.9	
	Hwy - Dead Animal Pickup				2	2.5	
	Hwy - Grass Cut / Mow				5	4.4	
	Hwy - Manhole Repair				1	4.0	
	Hwy - Miscellaneous				13	2.0	
	Hwy - Pothole				1	16.0	
	Hwy - Sprinkler Damage				2	2.5	
	Hwy - Street Drainage / Flooding				5	0	
	Hwy - Street Sign - New Request				3	0	
	Hwy - Street Sign - Repair / Replace				10	0	
	Hwy - Street Sweeping / Cleaning				6	5.3	
	Hwy - Tree Branch / Debris Pickup				18	2.8	
	Hwy - Tree Fallen - Emergency				4	2.0	
	Hwy - Tree Planting				8	0.1	
	Hwy - Tree Stump Removal				13	0	
Hwy - Tree Trimming / Removal Inspection	74				0.9		
<b>Highway Department</b>					<b>174</b>	<b>1.4</b>	
Street Lighting District	Street Lighting District				Street Lighting District	Street Light - Cycles On / Off	5
			Street Light - Light Out (Single)	39		2.5	
		Street Light - Lights Out (Multiple)	28	1.7			
		Street Light - Mark Out	40	3.3			
		Street Light - Misc Problems	4	3.2			
		Street Light - On During Day	13	4.4			
		Street Light - Pole Problem	2	5.5			
<b>Street Lighting District</b>			<b>131</b>	<b>2.8</b>			
<b>Department of Public Works</b>				<b>305</b>	<b>2.0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	4.0	
			OIC - Inter Municipal SR	9	0.6	
	<b>Inter Municipal Affairs</b>			<b>11</b>	<b>1.2</b>	
	<b>Inter Municipal Affairs</b>			<b>11</b>	<b>1.2</b>	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous		4	2.8
				<b>Parks and Recreation Department</b>	<b>4</b>	<b>2.8</b>
	<b>Parks and Recreation Department</b>			<b>4</b>	<b>2.8</b>	
	Planning and Building Department	Building Department		Bldg - Construction Complaint	1	0
				Bldg - From Transfer	2	1.5
				Bldg - Housing Complaint	1	0
				Bldg - Illegal Housing	5	0
				Bldg - Inspection Request	1	0
				Bldg - Retaining Wall	2	0
				Bldg - Suspect Work Without a Permit	11	0.1
				<b>Building Department</b>	<b>23</b>	<b>0.2</b>
	Planning Department	Planning - Questions needing Answers	1	1.0		
	<b>Planning Department</b>			<b>1</b>	<b>1.0</b>	
	<b>Planning and Building Department</b>			<b>24</b>	<b>0.2</b>	
	Project Independence	Project Independence		PI - Call Back Request	5	1.4
				PI - Caregiver Support	2	0
				PI - Health and Mental Health	4	1.8
				PI - Household Maintenance	6	1.2
				PI - Membership Registration	18	0
				PI - Miscellaneous	4	0.2
				PI - NORC SR	6	0
				PI - Program Registration	54	2.1
				PI - Taxi Service	189	0
				PI - Taxi Service Cancellation	12	0
				PI - Taxi Service Complaint	3	0
				PI - Transportation/Mobility Mgmt Info	3	0
				PI - Volunteer	1	0
				<b>Project Independence</b>		
	<b>Project Independence</b>			<b>307</b>	<b>0.4</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		8	0	
			<b>Receiver of Taxes</b>	<b>8</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>8</b>	<b>0</b>		
Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	3	1.7	
			SWMA - Container without License / Permit	3	8.0	
			SWMA - Garbage Not Picked Up	3	2.3	
			<b>Solid Waste Management</b>	<b>9</b>	<b>4.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Solid Waste Management	Sustainability Department	SWMA - Compost	2	1.0
			SWMA - Long Island Green Homes	1	7.0
			SWMA - Rain Barrel	5	1.4
	<b>Sustainability Department</b>			<b>8</b>	<b>2.0</b>
	<b>Solid Waste Management</b>			<b>17</b>	<b>3.1</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	16	0
			SupV - Helicopter	6	0
			SupV - Thank You from Constituent	23	0
	<b>Supervisor's Office</b>			<b>45</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>45</b>	<b>0</b>
<b>NEW HYDE PARK</b>				<b>785</b>	<b>1.2</b>
NO NEW HYDE PARK	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	1.0
		<b>Cat Shelter</b>		<b>1</b>	<b>1.0</b>
		Code Enforcement	Code - After Hours/Weekend Construction	1	1.0
			Code - Court	2	0
	Code - Garbage		1	0	
	<b>Code Enforcement</b>			<b>4</b>	<b>0.2</b>
	<b>Department of Public Safety</b>			<b>5</b>	<b>0.4</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Miscellaneous	1	0
			Hwy - Street Sign - New Request	1	0
Hwy - Street Sign - Repair / Replace			4	2.2	
Hwy - Street Sweeping / Cleaning			1	2.0	
Hwy - Tree Branch / Debris Pickup			1	0	
Hwy - Tree Trimming / Removal Inspection			3	0.3	
<b>Highway Department</b>			<b>12</b>	<b>1.0</b>	
<b>Department of Public Works</b>			<b>12</b>	<b>1.0</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>NO NEW HYDE PARK</b>				<b>19</b>	<b>0.7</b>
NORTH HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			<b>Inter Municipal Affairs</b>		<b>1</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
Project Independence	Project Independence	PI - Membership Registration	1	0	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
NORTH HILLS	Project Independence	Project Independence	PI - Taxi Service	17	0
			PI - Taxi Service Cancellation	1	0
	<b>Project Independence</b>			<b>19</b>	<b>0</b>
	<b>Project Independence</b>			<b>19</b>	<b>0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			<b>Receiver of Taxes</b>	<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
<b>NORTH HILLS</b>				<b>22</b>	<b>0.1</b>
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	3	0
		<b>Highway Department</b>		<b>3</b>	<b>0</b>
		Street Lighting District	Street Light - Mark Out	2	0.5
	<b>Street Lighting District</b>		<b>2</b>	<b>0.5</b>	
<b>Department of Public Works</b>			<b>5</b>	<b>0.2</b>	
<b>NORTH NEW HYDE PARK</b>				<b>5</b>	<b>0.2</b>
OLD WESTBURY	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>		<b>2</b>	<b>0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
			<b>Receiver of Taxes</b>	<b>3</b>	<b>0</b>
<b>Receiver of Taxes</b>			<b>3</b>	<b>0</b>	
<b>OLD WESTBURY</b>				<b>5</b>	<b>0</b>
PLANDOME HEIGHTS	Project Independence	Project Independence	PI - Membership Registration	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>PLANDOME HEIGHTS</b>				<b>1</b>	<b>0</b>
PORT WASHIGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>PORT WASHIGTON</b>				<b>1</b>	<b>0</b>
PORT WASHING	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>PORT WASHING</b>				<b>1</b>	<b>0</b>
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Broken Meter	1	0
		<b>Adminstrative Services</b>		<b>1</b>	<b>0</b>
	<b>Adminstrative Services</b>		<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Bus Pickup Schedule	3	1.7	
			CommSvc - Misc SR	1	4.0	
		<b>Community Services</b>			<b>5</b>	<b>1.8</b>
	<b>Community Services</b>			<b>5</b>	<b>1.8</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Defecation	3	0.7
				Animal Sh - Found Animal	1	2.0
				Animal Sh - Menacing or Harrassing Dog	1	1.0
				Animal Sh - Misc	3	0.7
				Animal Sh - Surrender a dog	1	0
				Animal Sh - Unleashed - Stray Dog	2	0
		<b>Animal Shelter</b>			<b>11</b>	<b>0.6</b>
		Cat Shelter	Cat Shelter - Feral Cats	5	1.2	
		<b>Cat Shelter</b>			<b>5</b>	<b>1.2</b>
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	3.0
				Code - Commercial Vehicle stored on Residential Property	4	0.2
				Code - Court	2	1.0
				Code - Dumpster	2	2.5
	Code - Fence			1	0	
	Code - Garbage			2	0	
	Code - Miscellaneous			2	0	
	Code - Noise			1	0	
	Code - Overgrown Vegetation			2	21.5	
	Code - Property Maintenance			10	0	
	Code - Sidewalk Obstruction			2	0	
	Code - Signs			4	2.8	
	<b>Code Enforcement</b>			<b>33</b>	<b>2.0</b>	
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	2	2.0	
			Prkg Enfrc - Parking Violations Complaint	3	2.0	
	<b>Parking Enforcement</b>			<b>5</b>	<b>2.0</b>	
	<b>Department of Public Safety</b>				<b>54</b>	<b>1.6</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Abandoned Vehicle	1	0
				Hwy - Catch Basin	3	2.0
Hwy - Curb Repair				2	4.5	
Hwy - Dead Animal Pickup				4	1.5	
Hwy - From Transfer				1	2.0	
Hwy - Grass Cut / Mow				9	0.6	
Hwy - Miscellaneous				9	1.8	
Hwy - Pothole				8	2.9	
Hwy - Pothole Filled Without Request				9	0	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Sprinkler Damage	1	0	
			Hwy - Street Painting	6	0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	35	0.4	
			Hwy - Tree Branch / Debris Pickup	3	1.3	
			Hwy - Tree Fallen - Emergency	1	0	
			Hwy - Tree Planting	3	0	
			Hwy - Tree Stump Removal	6	0	
			Hwy - Tree Trimming / Removal Inspection	26	1.2	
		<b>Highway Department</b>			<b>128</b>	<b>0.9</b>
		Street Lighting District	Street Light - Cycles On / Off	7	0.4	
			Street Light - Fixture Problem	2	1.0	
			Street Light - Light Out (Single)	16	2.4	
			Street Light - Lights Out (Multiple)	1	0	
			Street Light - Mark Out	26	3.3	
			Street Light - Misc Problems	9	0	
			Street Light - On During Day	1	5.0	
		<b>Street Lighting District</b>			<b>62</b>	<b>2.2</b>
	<b>Department of Public Works</b>			<b>190</b>	<b>1.3</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	1.2	
			OIC - Inter Municipal SR	8	0.8	
		<b>Inter Municipal Affairs</b>			<b>12</b>	<b>0.9</b>
	<b>Inter Municipal Affairs</b>			<b>12</b>	<b>0.9</b>	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	0.5	
			<b>Parks and Recreation Department</b>			<b>2</b>
	<b>Parks and Recreation Department</b>			<b>2</b>	<b>0.5</b>	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0	
			Bldg - From Transfer	1	0	
			Bldg - Housing Complaint	1	0	
			Bldg - Illegal Housing	4	5.8	
			Bldg - Retaining Wall	2	0	
Bldg - Suspect Work Without a Permit			6	0.3		
<b>Building Department</b>			<b>15</b>	<b>1.7</b>		
<b>Planning and Building Department</b>			<b>15</b>	<b>1.7</b>		
Project Independence	Project Independence	PI - Call Back Request	2	2.0		
		PI - Health and Mental Health	15	1.8		
		PI - Household Maintenance	4	1.2		
		PI - Membership Registration	20	0		
		PI - Miscellaneous	1	1.0		
		PI - Program Registration	19	1.8		



# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	320	0	
			PI - Taxi Service Cancellation	20	0	
			PI - Taxi Service Complaint	1	1.0	
			PI - Transportation/Mobility Mgmt Info	2	1.5	
	<b>Project Independence</b>			<b>404</b>	<b>0.2</b>	
	<b>Project Independence</b>			<b>404</b>	<b>0.2</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0	
		<b>Receiver of Taxes</b>		<b>5</b>	<b>0</b>	
	<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0	
			SWMA - Container without License / Permit	1	17.0	
			SWMA - Garbage Not Picked Up	1	1.0	
			<b>Solid Waste Management</b>		<b>4</b>	<b>4.5</b>
	Sustainability Department	SWMA - Environmental Education	1	2.0		
	<b>Sustainability Department</b>			<b>1</b>	<b>2.0</b>	
	<b>Solid Waste Management</b>			<b>5</b>	<b>4.0</b>	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
		<b>311 Call Center</b>		<b>1</b>	<b>0</b>	
		Supervisor's Office	SupV - ADA Compliance		1	0
			SupV - Airplane		4	0
			SupV - Complaint - Other Employee		2	2.0
SupV - Helicopter				7	0	
SupV - Thank You from Constituent				6	0	
<b>Supervisor's Office</b>			<b>20</b>	<b>0.2</b>		
<b>Supervisor's Office</b>			<b>21</b>	<b>0.2</b>		
<b>PORT WASHINGTON</b>				<b>714</b>	<b>0.7</b>	
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>PORT WASHINGTON</b>				<b>1</b>	<b>0</b>	
PRT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>5.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>5.0</b>	
<b>PRT WASHINGTON</b>				<b>1</b>	<b>5.0</b>	
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Mark Out	1	3.0	
	<b>Street Lighting District</b>			<b>2</b>	<b>1.5</b>	
<b>Department of Public Works</b>			<b>2</b>	<b>1.5</b>		
<b>PT WASHINGTON</b>				<b>2</b>	<b>1.5</b>	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days		
ROSLYN	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	1.0		
		<b>Adminstrative Services</b>		<b>1</b>	<b>1.0</b>		
	<b>Adminstrative Services</b>			<b>1</b>	<b>1.0</b>		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	2.0	
			<b>Animal Shelter</b>		<b>1</b>	<b>2.0</b>	
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	11.5	
			<b>Cat Shelter</b>		<b>2</b>	<b>11.5</b>	
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	3	0.3	
				Code - Court	2	0	
				Code - Fence	1	0	
				Code - Overgrown Vegetation	2	3.5	
	<b>Code Enforcement</b>		<b>8</b>	<b>1.0</b>			
	<b>Department of Public Safety</b>			<b>11</b>	<b>3.0</b>		
	Department of Public Works	Highway Department	Highway Department	Hwy - Dead Animal Pickup	1	3.0	
				Hwy - Grass Cut / Mow	2	0	
				Hwy - Miscellaneous	1	0	
				Hwy - Pothole	3	0.3	
				Hwy - Pothole Filled Without Request	4	0	
				Hwy - Street Sign - Repair / Replace	5	0	
				Hwy - Tree Branch / Debris Pickup	2	0	
				Hwy - Tree Stump Removal	1	0	
				Hwy - Tree Trimming / Removal Inspection	6	0	
		<b>Highway Department</b>		<b>25</b>	<b>0.2</b>		
		Street Lighting District	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0
					Street Light - Light Out (Single)	5	2.0
					Street Light - Lights Out (Multiple)	2	5.0
					Street Light - Mark Out	1	2.0
	Street Light - Misc Problems				1	9.0	
	Street Light - On During Day				1	7.0	
	<b>Street Lighting District</b>		<b>11</b>	<b>3.5</b>			
	<b>Department of Public Works</b>			<b>36</b>	<b>1.2</b>		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	0		
		<b>Inter Municipal Affairs</b>		<b>5</b>	<b>0</b>		
<b>Inter Municipal Affairs</b>			<b>5</b>	<b>0</b>			
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0			
	<b>Parks and Recreation Department</b>		<b>1</b>	<b>0</b>			
<b>Parks and Recreation Department</b>			<b>1</b>	<b>0</b>			
Planning and Building Department	Building Department	Bldg - Certificate Status	1	0			
	<b>Building Department</b>		<b>1</b>	<b>0</b>			
<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>			

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Project Independence	Project Independence	PI - Call Back Request	2	0.5
			PI - Health and Mental Health	1	1.0
			PI - Household Maintenance	2	0
			PI - Membership Registration	6	0
			PI - Miscellaneous	1	0
			PI - Program Registration	6	1.0
			PI - Taxi Service	110	0
			PI - Taxi Service Cancellation	10	0
	<b>Project Independence</b>			<b>138</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>138</b>	<b>0.1</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0
		<b>Receiver of Taxes</b>		<b>5</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	2.0
		<b>Solid Waste Management</b>		<b>1</b>	<b>2.0</b>
<b>Solid Waste Management</b>			<b>1</b>	<b>2.0</b>	
Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0	
		SupV - Thank You from Constituent	3	0	
		<b>Supervisor's Office</b>		<b>7</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>7</b>	<b>0</b>	
<b>ROSLYN</b>				<b>206</b>	<b>0.4</b>
ROSLYN EIGHTS	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	5.0
		<b>Highway Department</b>		<b>1</b>	<b>5.0</b>
		<b>Department of Public Works</b>			<b>1</b>
<b>ROSLYN EIGHTS</b>				<b>1</b>	<b>5.0</b>
ROSLYN ESTATES	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
		<b>Department of Public Safety</b>			<b>1</b>
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>4.0</b>	
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>4.0</b>	
<b>ROSLYN ESTATES</b>				<b>3</b>	<b>2.7</b>
ROSLYN HARBOR	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
		<b>Project Independence</b>			<b>1</b>
<b>ROSLYN HARBOR</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Misc SR	1	4.0	
		<b>Community Services</b>		<b>1</b>	<b>4.0</b>	
	<b>Community Services</b>		<b>1</b>	<b>4.0</b>		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	1.0
			<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			<b>Cat Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	0
				Code - Commercial Vehicle stored on Residential Property	5	5.2
				Code - Court	1	0
				Code - Garbage	4	7.5
				Code - Graffiti	1	0
				Code - Miscellaneous	4	5.0
				Code - No Plates / Inoperable Vehicle	1	8.0
				Code - Overgrown Vegetation	3	1.0
				Code - Property Maintenance	3	1.7
		<b>Code Enforcement</b>		<b>23</b>	<b>4.0</b>	
		Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	3.0
	Prkg Enfrc - Parking Violations Complaint			1	6.0	
	<b>Parking Enforcement</b>		<b>2</b>	<b>4.5</b>		
	<b>Department of Public Safety</b>				<b>27</b>	<b>3.8</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	1	0
				Hwy - Dead Animal Pickup	4	3.2
				Hwy - Miscellaneous	6	5.2
				Hwy - Pothole	5	3.0
				Hwy - Pothole Filled Without Request	7	0
				Hwy - Street Sign - New Request	2	0
				Hwy - Street Sign - Repair / Replace	5	2.6
				Hwy - Street Sweeping / Cleaning	1	5.0
				Hwy - Tree Branch / Debris Pickup	4	0.2
				Hwy - Tree Stump Removal	2	0
				Hwy - Tree Trimming / Removal Inspection	9	1.1
		<b>Highway Department</b>		<b>46</b>	<b>1.9</b>	
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	3.0
				Street Light - Light Out (Single)	11	2.6
				Street Light - Lights Out (Multiple)	2	5.0
	Street Light - Mark Out			21	3.0	
	<b>Street Lighting District</b>		<b>35</b>	<b>3.0</b>		
	<b>Department of Public Works</b>				<b>81</b>	<b>2.4</b>

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	9	0.4
		<b>Inter Municipal Affairs</b>		<b>9</b>	<b>0.4</b>
	<b>Inter Municipal Affairs</b>			<b>9</b>	<b>0.4</b>
	Planning and Building Department	Building Department	Bldg - Construction Complaint	2	0
			Bldg - From Transfer	1	0
			Bldg - Suspect Work Without a Permit	3	6.7
		<b>Building Department</b>		<b>6</b>	<b>3.3</b>
	<b>Planning and Building Department</b>		<b>6</b>	<b>3.3</b>	
	Project Independence	Project Independence	PI - Call Back Request	3	2.3
			PI - Health and Mental Health	1	3.0
			PI - Household Maintenance	2	5.5
			PI - Membership Registration	5	0
			PI - Program Registration	2	0.5
			PI - Taxi Service	144	0
			PI - Taxi Service Cancellation	4	0
			PI - Volunteer	1	0
		<b>Project Independence</b>		<b>162</b>	<b>0.1</b>
	<b>Project Independence</b>		<b>162</b>	<b>0.1</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0
		<b>Receiver of Taxes</b>		<b>4</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>4</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	3	1.7
			SWMA - Container without License / Permit	1	13.0
			SWMA - Garbage Not Picked Up	1	3.0
		<b>Solid Waste Management</b>		<b>5</b>	<b>4.2</b>
	<b>Solid Waste Management</b>		<b>5</b>	<b>4.2</b>	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
<b>311 Call Center</b>		<b>1</b>	<b>0</b>		
Supervisor's Office		SupV - Airplane	4	0	
		SupV - Thank You from Constituent	4	0	
<b>Supervisor's Office</b>		<b>8</b>	<b>0</b>		
<b>Supervisor's Office</b>		<b>9</b>	<b>0</b>		
<b>ROSLYN HEIGHTS</b>				<b>304</b>	<b>1.2</b>
ROSSLYN HEIGHTS	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>ROSSLYN HEIGHTS</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>RUSSELL GARDENS</b>				<b>1</b>	<b>0</b>	
SANDS POINT	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>SANDS POINT</b>				<b>1</b>	<b>0</b>	
SEARINGTON	Project Independence	Project Independence	PI - Program Registration	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>SEARINGTON</b>				<b>1</b>	<b>0</b>	
SEARINGTOWN	Department of Public Safety	Code Enforcement	Code - Garbage	1	0	
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal		1	8.0
			Hwy - Street Sign - Repair / Replace		5	0
	<b>Highway Department</b>			<b>6</b>	<b>1.3</b>	
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off		1	0
			Street Light - Light Out (Single)		7	1.7
			Street Light - Lights Out (Multiple)		1	3.0
			Street Light - Misc Problems		3	0
	<b>Street Lighting District</b>			<b>12</b>	<b>1.2</b>	
	<b>Department of Public Works</b>			<b>18</b>	<b>1.3</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		2	0.5
			<b>Inter Municipal Affairs</b>		<b>2</b>	<b>0.5</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>0.5</b>	
Project Independence	Project Independence	PI - Taxi Service		2	0	
		PI - Taxi Service Cancellation		1	0	
		PI - Transportation/Mobility Mgmt Info		1	0	
	<b>Project Independence</b>			<b>4</b>	<b>0</b>	
<b>Project Independence</b>			<b>4</b>	<b>0</b>		
<b>SEARINGTOWN</b>				<b>25</b>	<b>1.0</b>	
THOMASTON	Project Independence	Project Independence	PI - Taxi Service	4	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Taxi Service Complaint	1	0	
	<b>Project Independence</b>			<b>6</b>	<b>0</b>	
<b>Project Independence</b>			<b>6</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
THOMASTON	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>THOMASTON</b>				<b>7</b>	<b>0</b>	
UNIVERSITY GARDENS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>2.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>2.0</b>	
<b>UNIVERSITY GARDENS</b>				<b>1</b>	<b>2.0</b>	
VALLEY STREAM	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
<b>VALLEY STREAM</b>				<b>1</b>	<b>0</b>	
WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0	
			Animal Sh - Dog Defecation	1	1.0	
			Animal Sh - Lost Animal	1	0	
			Animal Sh - Menacing or Harrassing Dog	1	5.0	
			Animal Sh - Misc	2	3.5	
		<b>Animal Shelter</b>			<b>6</b>	<b>2.5</b>
		Cat Shelter	Cat Shelter - Feral Cats	2	2.5	
		<b>Cat Shelter</b>			<b>2</b>	<b>2.5</b>
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	8	0	
			Code - Court	7	0.1	
			Code - Fence	2	0	
			Code - Garbage	3	2.7	
			Code - Graffiti	1	0	
			Code - Handicap Parking	1	13.0	
			Code - Miscellaneous	7	1.4	
			Code - No Plates / Inoperable Vehicle	16	5.2	
			Code - Overgrown Vegetation	12	2.3	
			Code - Property Maintenance	13	5.6	
			Code - Sidewalk Obstruction	2	7.5	
			Code - Signs	1	8.0	
			Code - Storage and Display	2	6.5	
			Code - Unlawful Property Use	2	0	
			<b>Code Enforcement</b>			<b>77</b>
<b>Department of Public Safety</b>				<b>85</b>	<b>3.2</b>	
Department of Public Works	Highway Department	Hwy - Catch Basin	2	6.0		
		Hwy - Curb Repair	2	0		
		Hwy - Dead Animal Pickup	1	0		
		Hwy - Grass Cut / Mow	1	6.0		

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Department of Public Works	Highway Department	Hwy - Miscellaneous	5	3.6
			Hwy - Pothole	6	3.5
			Hwy - Pothole Filled Without Request	5	0
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	6	0.7
			Hwy - Street Sweeping / Cleaning	1	14.0
			Hwy - Tree Planting	6	0
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	13	0
	<b>Highway Department</b>			<b>52</b>	<b>1.4</b>
	Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	9	4.7
			Street Light - Lights Out (Multiple)	2	2.0
			Street Light - Mark Out	2	5.5
			Street Light - Misc Problems	1	0
	<b>Street Lighting District</b>			<b>15</b>	<b>3.8</b>
	<b>Department of Public Works</b>			<b>67</b>	<b>2.0</b>
	Housing Authority	Housing Authority	Housing - Appliance	3	1.7
			Housing - Electrical	1	4.0
			Housing - Misc Carpentry	1	0
			Housing - Misc SR	1	1.0
			Housing - Plumbing	2	1.5
	<b>Housing Authority</b>			<b>8</b>	<b>1.6</b>
	<b>Housing Authority</b>			<b>8</b>	<b>1.6</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	5	0.6
<b>Inter Municipal Affairs</b>			<b>6</b>	<b>0.7</b>	
<b>Inter Municipal Affairs</b>			<b>6</b>	<b>0.7</b>	
Planning and Building Department	Building Department	Bldg - Housing Complaint	1	5.0	
		Bldg - Illegal Housing	11	0.5	
		Bldg - Suspect Work Without a Permit	8	0.9	
<b>Building Department</b>			<b>20</b>	<b>0.8</b>	
<b>Planning and Building Department</b>			<b>20</b>	<b>0.8</b>	
Project Independence	Project Independence	PI - Call Back Request	4	0.5	
		PI - Caregiver Support	2	4.0	
		PI - Health and Mental Health	16	1.1	
		PI - Household Maintenance	2	0	
		PI - Membership Registration	10	0	
		PI - Miscellaneous	3	2.3	
		PI - Program Registration	40	0.9	



# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Project Independence	Project Independence	PI - Taxi Service	89	0
			PI - Taxi Service Cancellation	3	0
			PI - Transportation/Mobility Mgmt Info	3	0
	<b>Project Independence</b>			<b>172</b>	<b>0.4</b>
	<b>Project Independence</b>			<b>172</b>	<b>0.4</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	11	0
			<b>Receiver of Taxes</b>	<b>11</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>11</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	2.5
			<b>Solid Waste Management</b>	<b>2</b>	<b>2.5</b>
		Sustainability Department	SWMA - Long Island Green Homes	2	4.0
			SWMA - Rain Barrel	3	4.0
	<b>Sustainability Department</b>			<b>5</b>	<b>4.0</b>
	<b>Solid Waste Management</b>			<b>7</b>	<b>3.6</b>
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
			<b>Supervisor's Office</b>	<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>WESTBURY</b>				<b>377</b>	<b>1.4</b>
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0
			CommSvc - Misc SR	1	4.0
			<b>Community Services</b>	<b>2</b>	<b>2.5</b>
	<b>Community Services</b>			<b>2</b>	<b>2.5</b>
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	22.0
			<b>Cat Shelter</b>	<b>1</b>	<b>22.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>22.0</b>
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
			Hwy - Tree Branch / Debris Pickup	2	0.5
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	4	3.0
			<b>Highway Department</b>	<b>9</b>	<b>1.4</b>
	Street Lighting District	Street Lighting District	Street Light - On During Day	1	17.0
			<b>Street Lighting District</b>	<b>1</b>	<b>17.0</b>
	<b>Department of Public Works</b>			<b>10</b>	<b>3.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
Planning and Building Department	Building Department	Bldg - Application Status	1	1.0	
		<b>Building Department</b>	<b>1</b>	<b>1.0</b>	
<b>Planning and Building Department</b>			<b>1</b>	<b>1.0</b>	
Project Independence	Project Independence	PI - Call Back Request	2	1.0	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
WILLISTON PARK	Project Independence	Project Independence	PI - Household Maintenance	5	0.2	
			PI - Membership Registration	3	0	
			PI - Program Registration	11	2.5	
			PI - Taxi Service	41	0	
			PI - Taxi Service Cancellation	4	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	<b>Project Independence</b>			<b>67</b>	<b>0.5</b>	
	<b>Project Independence</b>			<b>67</b>	<b>0.5</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
			<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	2	8.0	
			SWMA - Garbage Not Picked Up	1	2.0	
			<b>Solid Waste Management</b>		<b>3</b>	<b>6.0</b>
			Sustainability Department	SWMA - Compost	1	2.0
	<b>Sustainability Department</b>			<b>1</b>	<b>2.0</b>	
	<b>Solid Waste Management</b>			<b>4</b>	<b>5.0</b>	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	6	0	
			<b>Supervisor's Office</b>		<b>6</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>6</b>	<b>0</b>	
<b>WILLISTON PARK</b>				<b>93</b>	<b>1.2</b>	
WOODSIDE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
		<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>WOODSIDE</b>				<b>1</b>	<b>0</b>	
albertson	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0	
		<b>Parking Enforcement</b>		<b>1</b>	<b>0</b>	
		<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0	
			<b>Highway Department</b>		<b>2</b>	<b>0</b>
		Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Light Out (Single)	2	0	
			Street Light - Misc Problems	1	0	
	<b>Street Lighting District</b>			<b>4</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>6</b>	<b>0</b>	
<b>albertson</b>				<b>7</b>	<b>0</b>	
carle place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
carle place	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>
<b>carle place</b>				<b>2</b>	<b>0</b>
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>garden city park</b>				<b>1</b>	<b>0</b>
great neck	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
			Hwy - Street Sign - Repair / Replace	2	0
			Hwy - Tree Branch / Debris Pickup	2	0
	<b>Highway Department</b>		<b>5</b>	<b>0</b>	
	Street Lighting District	Street Light - Light Out (Single)	2	0	
	<b>Street Lighting District</b>		<b>2</b>	<b>0</b>	
<b>Department of Public Works</b>			<b>7</b>	<b>0</b>	
<b>great neck</b>				<b>7</b>	<b>0</b>
greenvale	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>greenvale</b>				<b>1</b>	<b>0</b>
manhasset	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
	<b>Parking Enforcement</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>2</b>	<b>1.0</b>
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	4	0
			Hwy - Street Sign - Repair / Replace	5	0
			Hwy - Tree Stump Removal	1	0
	<b>Highway Department</b>		<b>10</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>10</b>	<b>0</b>
<b>manhasset</b>				<b>12</b>	<b>0.2</b>
new cassel	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	2	0
		<b>Highway Department</b>		<b>2</b>	<b>0</b>
		Street Lighting District	Street Light - Cycles On / Off	1	0
	<b>Street Lighting District</b>		<b>1</b>	<b>0</b>	
<b>Department of Public Works</b>			<b>3</b>	<b>0</b>	
<b>new cassel</b>				<b>3</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
new hyde park	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>new hyde park</b>				<b>1</b>	<b>0</b>
new hyde park	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>new hyde park</b>				<b>1</b>	<b>0</b>
port washington	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code - Odor	1	0
	<b>Code Enforcement</b>			<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>0</b>
port washington	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	8	0
			Hwy - Miscellaneous	1	1.0
			Hwy - Pothole Filled Without Request	2	0
			Hwy - Street Painting	6	0
			Hwy - Street Sign - Repair / Replace	3	0
	<b>Highway Department</b>			<b>20</b>	<b>0.0</b>
<b>Department of Public Works</b>			<b>20</b>	<b>0.0</b>	
<b>port washington</b>				<b>22</b>	<b>0.0</b>
port washington	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0
<b>Inter Municipal Affairs</b>		<b>1</b>	<b>4.0</b>		
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>4.0</b>	
<b>port washington</b>				<b>2</b>	<b>2.0</b>
port washington	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Stump Removal	1	0
	<b>Highway Department</b>			<b>2</b>	<b>0</b>
<b>Department of Public Works</b>			<b>2</b>	<b>0</b>	
<b>port washington</b>				<b>2</b>	<b>0</b>
roslyn	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
<b>roslyn</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
roslyn heights	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
<b>roslyn heights</b>				<b>1</b>	<b>0</b>	
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0	
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
<b>roslyn heights</b>				<b>1</b>	<b>0</b>	
roslyn heights	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	11	0	
			Animal Sh - Found Animal	2	0.5	
			Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>			<b>14</b>	<b>0.1</b>
		Cat Shelter	Cat Shelter - Call Back	19	6.5	
		<b>Cat Shelter</b>			<b>19</b>	<b>6.5</b>
		Code Enforcement	Code - Call Back Request	42	1.9	
			Code - Property Violations Search	127	3.4	
		<b>Code Enforcement</b>			<b>169</b>	<b>3.0</b>
		Parking Enforcement	Prkg Enfrc - Call Back Request	8	1.9	
			Prkg Enfrc - Parking Violations Complaint	1	0	
		<b>Parking Enforcement</b>			<b>9</b>	<b>1.7</b>
		<b>Department of Public Safety</b>				<b>211</b>
roslyn heights	Department of Public Works	Highway Department	Hwy - Call Back Request	11	1.2	
			Hwy - Informational	3	0	
			Hwy - Permits / Road Opening Application Request	5	0.4	
			Hwy - Pothole Filled Without Request	1	0	
			Hwy - Sump	1	0	
			Hwy - Tree Branch / Debris Pickup	1	1.0	
		<b>Highway Department</b>			<b>22</b>	<b>0.7</b>
<b>Department of Public Works</b>				<b>22</b>	<b>0.7</b>	
roslyn heights	Housing Authority	Housing Authority	Housing - Misc SR	1	0	
		<b>Housing Authority</b>		<b>1</b>	<b>0</b>	
<b>Housing Authority</b>				<b>1</b>	<b>0</b>	
roslyn heights	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	2	0	
			HR - Personnel and Employment	1	3.0	
		<b>Human Resources and Finance</b>			<b>3</b>	<b>1.0</b>
<b>Human Resources and Finance</b>				<b>3</b>	<b>1.0</b>	
roslyn heights	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	0.8	
		<b>Inter Municipal Affairs</b>		<b>4</b>	<b>0.8</b>	
<b>Inter Municipal Affairs</b>				<b>4</b>	<b>0.8</b>	
roslyn heights	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	2	0	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
	Parks and Recreation Department	Parks and Recreation Department	Park - Disabled Youth Recreation Program	4	0
			Park - General Complaint	14	2.5
			Park - Park Facilities Maintenance	27	3.8
			Park - Park Lights	1	2.0
			Park - Park Permit Application Request	24	0
			Park - Park and Recreation Literature Request	7	0
			<b>Parks and Recreation Department</b>	<b>79</b>	<b>1.8</b>
	<b>Parks and Recreation Department</b>	<b>79</b>	<b>1.8</b>		
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	7	3.9
			<b>Board of Zoning Appeals</b>	<b>7</b>	<b>3.9</b>
		Building Department	Bldg - Call Back	16	2.1
			Bldg - Certificate Status	3	0
			Bldg - General Question Needs Answers	98	4.8
			Bldg - Permit Question Needs Answers	16	5.4
		<b>Building Department</b>	<b>133</b>	<b>4.4</b>	
	Planning Department	Planning - Call Back Request	3	1.3	
	<b>Planning Department</b>	<b>3</b>	<b>1.3</b>		
	<b>Planning and Building Department</b>	<b>143</b>	<b>4.3</b>		
	Project Independence	Project Independence	PI - Call Back Request	2	5.0
			PI - Taxi Service	1	0
			<b>Project Independence</b>	<b>3</b>	<b>3.3</b>
<b>Project Independence</b>	<b>3</b>	<b>3.3</b>			
Solid Waste Management	Solid Waste Management	SWMA - Call Back	13	0.7	
	<b>Solid Waste Management</b>	<b>13</b>	<b>0.7</b>		
<b>Solid Waste Management</b>	<b>13</b>	<b>0.7</b>			
Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	95	0.0	
	<b>311 Call Center</b>	<b>95</b>	<b>0.0</b>		
	Supervisor's Office	SupV - Thank You from Constituent	2	0	
	<b>Supervisor's Office</b>	<b>2</b>	<b>0</b>		
<b>Supervisor's Office</b>	<b>97</b>	<b>0.0</b>			
Town Clerk	Town Clerk	Town Clerk - Birth Certificate	162	0	
		Town Clerk - Block Party Application	7	0	
		Town Clerk - Codebook Supplement	1	0	
		Town Clerk - Death Certificate	69	0	
		Town Clerk - Dog License	48	0	
		Town Clerk - Domestic Partnership	1	0	
		Town Clerk - Filming Permit	7	0	
		Town Clerk - Fishing License	12	0	
		Town Clerk - Landscaping License	1	0	
		Town Clerk - Liquor License	2	0	

# Town of North Hempstead Service Requests via 311 - by Community

July 2014

City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Marriage Certificate	24	0
			Town Clerk - Marriage License	33	0
			Town Clerk - Miscellaneous	13	0
			Town Clerk - Parking Restrictions Removal Request	14	0
			Town Clerk - Peddler License	9	0
			Town Clerk - Secondhand Dealer License	4	0
			Town Clerk - Solid Waste Management License	6	0
			Town Clerk - Storage Bins	2	0
			Town Clerk - Taxi and Limousine License	7	0
			Town Clerk - Tow Truck License	5	0
			Town Clerk - Waterways	1	0
				<b>Town Clerk</b>	
	<b>Town Clerk</b>			<b>428</b>	<b>0</b>
				<b>1,004</b>	<b>1.4</b>
<b>Summary</b>				<b>5,382</b>	<b>1.0</b>