

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>7.0</b>
<b>GREAT NECK</b>				<b>1</b>	<b>7.0</b>
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>PORT WASHINGTON</b>				<b>1</b>	<b>0</b>
albertson	Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	1	9.0
		<b>Code Enforcement</b>		<b>1</b>	<b>9.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>9.0</b>
	Planning and Building Department	Building Department	Bldg - From Transfer	1	0
		<b>Building Department</b>		<b>1</b>	<b>0</b>
<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>	
<b>albertson</b>				<b>2</b>	<b>4.5</b>
albertson	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>1.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>
<b>albertson</b>				<b>1</b>	<b>1.0</b>
great neck	Department of Public Safety	Code Enforcement	Code - Sidewalk Obstruction	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>great neck</b>				<b>1</b>	<b>0</b>
greenvale	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>greenvale</b>				<b>1</b>	<b>0</b>
new hyde park	Project Independence	Project Independence	PI - Program Registration	1	1.0
		<b>Project Independence</b>		<b>1</b>	<b>1.0</b>
	<b>Project Independence</b>			<b>1</b>	<b>1.0</b>
<b>new hyde park</b>				<b>1</b>	<b>1.0</b>
port washington	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>port washington</b>				<b>1</b>	<b>0</b>
manhasset	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0
		<b>Street Lighting District</b>		<b>1</b>	<b>6.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>6.0</b>
<b>manhasset</b>				<b>1</b>	<b>6.0</b>

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City	Department Description	Group Description	Type Description	Count	Response Days	
00	Planning and Building Department	Planning Department	Planning - Subdivision of Land	1	0	
		<b>Planning Department</b>		<b>1</b>	<b>0</b>	
		<b>Planning and Building Department</b>		<b>1</b>	<b>0</b>	
<b>00</b>				<b>1</b>	<b>0</b>	
ALBERSTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	8.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>8.0</b>	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>8.0</b>	
<b>ALBERSTON</b>				<b>1</b>	<b>8.0</b>	
ALBERTSON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>		<b>1</b>	<b>0</b>	
	<b>Community Services</b>				<b>1</b>	<b>0</b>
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	11.5
			<b>Cat Shelter</b>		<b>2</b>	<b>11.5</b>
		Code Enforcement	Code - After Hours/Weekend Construction		1	0
			Code - Building Permit		2	0
			Code - Commercial Vehicle stored on Residential Property		1	7.0
			Code - Court		5	0
			Code - Fence		1	4.0
			Code - Garbage		1	21.0
			Code - Miscellaneous		2	3.0
			Code - No Plates / Inoperable Vehicle		2	9.5
			Code - Noise		1	0
			Code - Overgrown Vegetation		7	2.9
			Code - Property Maintenance		6	11.0
			Code - Signs		1	22.0
			Code - Water Flow / Accumulation		1	0
			<b>Code Enforcement</b>			<b>31</b>
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		2	4.0	
	<b>Parking Enforcement</b>			<b>2</b>	<b>4.0</b>	
	<b>Department of Public Safety</b>				<b>35</b>	<b>5.6</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	0
Hwy - Curb Repair				3	5.0	
Hwy - Dead Animal Pickup				2	0.5	
Hwy - Miscellaneous				3	0.7	
Hwy - Pothole				1	7.0	
Hwy - Sprinkler Damage				1	1.0	
Hwy - Street Sign - New Request				2	0	
Hwy - Street Sign - Repair / Replace				6	1.0	
Hwy - Tree Planting				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	9	0	
		<b>Highway Department</b>			<b>31</b>	<b>1.0</b>
		Street Lighting District	Street Light - Cycles On / Off	3	4.3	
			Street Light - Light Out (Single)	10	7.3	
			Street Light - Lights Out (Multiple)	2	7.5	
			Street Light - Mark Out	5	6.4	
			Street Light - Misc Problems	3	0	
			Street Light - On During Day	4	7.2	
			<b>Street Lighting District</b>			<b>27</b>
	<b>Department of Public Works</b>			<b>58</b>	<b>3.3</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0	
		<b>Inter Municipal Affairs</b>			<b>1</b>	<b>7.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>7.0</b>	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0	
			<b>Parks and Recreation Department</b>			<b>1</b>
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>2.0</b>	
	Planning and Building Department	Building Department	Bldg - From Transfer	2	0	
			Bldg - Retaining Wall	1	7.0	
			Bldg - Suspect Work Without a Permit	1	20.0	
		<b>Building Department</b>			<b>4</b>	<b>6.8</b>
	<b>Planning and Building Department</b>			<b>4</b>	<b>6.8</b>	
	Project Independence	Project Independence	PI - Health and Mental Health	3	1.7	
			PI - Household Maintenance	3	1.7	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	4	0.5	
			PI - Program Registration	2	0	
			PI - Taxi Service	37	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	1	2.0	
		<b>Project Independence</b>			<b>55</b>	<b>0.3</b>
<b>Project Independence</b>			<b>55</b>	<b>0.3</b>		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.5		
		SWMA - Container without License / Permit	2	18.0		
		SWMA - Garbage Not Picked Up	4	1.8		
	<b>Solid Waste Management</b>			<b>8</b>	<b>5.8</b>	
	Sustainability Department	Sustainability Department	SWMA - Compost	1	0	
			SWMA - Rain Barrel	1	0	
	<b>Sustainability Department</b>			<b>2</b>	<b>0</b>	
<b>Solid Waste Management</b>			<b>10</b>	<b>4.6</b>		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Thank You from Constituent	2	0	
	<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>	
<b>ALBERTSON</b>				<b>168</b>	<b>2.9</b>	
ALBERTSON	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
		<b>Solid Waste Management</b>		<b>1</b>	<b>0</b>	
	<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>	
<b>ALBERTSON</b>				<b>1</b>	<b>0</b>	
BAXTER ESTATES	Project Independence	Project Independence	PI - Taxi Service	2	0	
		<b>Project Independence</b>		<b>2</b>	<b>0</b>	
	<b>Project Independence</b>			<b>2</b>	<b>0</b>	
<b>BAXTER ESTATES</b>				<b>2</b>	<b>0</b>	
BAYSHORE	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>6.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>6.0</b>	
<b>BAYSHORE</b>				<b>1</b>	<b>6.0</b>	
BAYSIDE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
<b>BAYSIDE</b>				<b>1</b>	<b>0</b>	
BLADWIN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
<b>BLADWIN</b>				<b>1</b>	<b>1.0</b>	
BLUE POINT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
<b>BLUE POINT</b>				<b>1</b>	<b>0</b>	
CARLE PLACE	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
		<b>Community Services</b>		<b>1</b>	<b>1.0</b>	
	<b>Community Services</b>			<b>1</b>	<b>1.0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	2	1.5	
		<b>Animal Shelter</b>		<b>2</b>	<b>1.5</b>	
		Code Enforcement	Code - Court		1	0
			Code - Graffiti		1	0
			Code - Miscellaneous		4	7.5
Code - No Plates / Inoperable Vehicle			1	26.0		
Code - Noise		1	5.0			

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City	Department Description	Group Description	Type Description	Count	Response Days		
CARLE PLACE	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	5	8.8		
			Code - Property Maintenance	2	15.0		
		<b>Code Enforcement</b>		<b>15</b>	<b>9.0</b>		
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0		
		<b>Parking Enforcement</b>		<b>1</b>	<b>4.0</b>		
	<b>Department of Public Safety</b>				<b>18</b>	<b>7.9</b>	
	Department of Public Works	Highway Department		Hwy - Curb Repair	2	7.5	
				Hwy - Grass Cut / Mow	1	5.0	
				Hwy - Miscellaneous	1	10.0	
				Hwy - Pothole	1	3.0	
				Hwy - Street Painting	1	1.0	
				Hwy - Street Sign - Repair / Replace	6	0	
				Hwy - Street Sweeping / Cleaning	1	5.0	
				Hwy - Tree Planting	1	0	
				Hwy - Tree Stump Removal	1	0	
				Hwy - Tree Trimming / Removal Inspection	3	0	
		<b>Highway Department</b>		<b>18</b>	<b>2.2</b>		
		Street Lighting District			Street Light - Cycles On / Off	3	0
					Street Light - Light Out (Single)	4	9.0
					Street Light - Mark Out	5	5.0
					Street Light - Misc Problems	4	0
	Street Light - On During Day				1	7.0	
	<b>Street Lighting District</b>		<b>17</b>	<b>4.0</b>			
	<b>Department of Public Works</b>				<b>35</b>	<b>3.1</b>	
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	3	14.3	
				OIC - Inter Municipal SR	3	0	
		<b>Inter Municipal Affairs</b>		<b>6</b>	<b>7.2</b>		
	<b>Inter Municipal Affairs</b>				<b>6</b>	<b>7.2</b>	
	Planning and Building Department	Building Department		Bldg - Application Status	1	10.0	
				Bldg - From Transfer	1	2.0	
				Bldg - Illegal Housing	2	7.5	
				Bldg - Suspect Work Without a Permit	3	15.0	
		<b>Building Department</b>		<b>7</b>	<b>10.3</b>		
	<b>Planning and Building Department</b>				<b>7</b>	<b>10.3</b>	
	Project Independence	Project Independence		PI - Household Maintenance	2	2.0	
PI - Membership Registration				4	0		
PI - Program Registration				12	1.0		
PI - Taxi Service				10	0		
<b>Project Independence</b>		<b>28</b>	<b>0.6</b>				
<b>Project Independence</b>				<b>28</b>	<b>0.6</b>		

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
		<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>
	<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>	
<b>CARLE PLACE</b>				<b>98</b>	<b>3.9</b>
EAST HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>		<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Program Registration	1	1.0
			PI - Taxi Service	5	0
<b>Project Independence</b>		<b>6</b>	<b>0.2</b>		
<b>Project Independence</b>		<b>6</b>	<b>0.2</b>		
<b>EAST HILLS</b>				<b>7</b>	<b>0.1</b>
EAST WILLISTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	6.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>6.5</b>
	<b>Inter Municipal Affairs</b>		<b>2</b>	<b>6.5</b>	
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Taxi Service	1	1.0
<b>Project Independence</b>		<b>3</b>	<b>0.3</b>		
<b>Project Independence</b>		<b>3</b>	<b>0.3</b>		
<b>EAST WILLISTON</b>				<b>5</b>	<b>2.8</b>
ELMONT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>0</b>	
<b>ELMONT</b>				<b>1</b>	<b>0</b>
FLORAL PARK	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	32.0
			Animal Sh - Lost Animal	1	1.0
		<b>Animal Shelter</b>		<b>2</b>	<b>16.5</b>
		Code Enforcement	Code - Garbage	1	1.0
			Code - Miscellaneous	1	3.0
	<b>Code Enforcement</b>		<b>2</b>	<b>2.0</b>	
	<b>Department of Public Safety</b>		<b>4</b>	<b>9.2</b>	
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
Hwy - Miscellaneous			1	4.0	
Hwy - Street Sign - New Request			1	0	
Hwy - Tree Trimming / Removal Inspection			2	0.5	
<b>Highway Department</b>		<b>5</b>	<b>1.0</b>		

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FLORAL PARK	<b>Department of Public Works</b>			<b>5</b>	<b>1.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.0
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>3.0</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>3.0</b>
	Planning and Building Department	Building Department	Bldg - From Transfer	1	0
		<b>Building Department</b>		<b>1</b>	<b>0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Call Back Request	1	2.0
			PI - Taxi Service	4	0
			PI - Taxi Service Cancellation	1	0
<b>Project Independence</b>			<b>6</b>	<b>0.3</b>	
<b>Project Independence</b>			<b>6</b>	<b>0.3</b>	
<b>FLORAL PARK</b>				<b>18</b>	<b>2.8</b>
FLORAL PARK CEN	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	2.0
		<b>Highway Department</b>		<b>2</b>	<b>2.0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>2.0</b>
<b>FLORAL PARK CEN</b>				<b>2</b>	<b>2.0</b>
FLORAL PARK CENTER	Department of Public Works	Highway Department	Hwy - Street Painting	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>FLORAL PARK CENTER</b>				<b>1</b>	<b>0</b>
FLOWER HILL	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	8.0
			OIC - Inter Municipal SR	3	4.7
		<b>Inter Municipal Affairs</b>		<b>4</b>	<b>5.5</b>
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>5.5</b>
	Project Independence	Project Independence	PI - Taxi Service	3	0
		<b>Project Independence</b>		<b>3</b>	<b>0</b>
<b>Project Independence</b>			<b>3</b>	<b>0</b>	
<b>FLOWER HILL</b>				<b>7</b>	<b>3.1</b>
FLUSHING	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	2.0
		<b>Animal Shelter</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>2.0</b>
<b>FLUSHING</b>				<b>1</b>	<b>2.0</b>
GARDEN CITY	Project Independence	Project Independence	PI - Taxi Service	3	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
	<b>Project Independence</b>			<b>5</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>5</b>	<b>0.2</b>
<b>GARDEN CITY</b>				<b>5</b>	<b>0.2</b>

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Garbage	2	2.0	
			Code - Graffiti	1	2.0	
			Code - Miscellaneous	1	0	
		<b>Code Enforcement</b>			<b>4</b>	<b>1.5</b>
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	5.5	
		<b>Parking Enforcement</b>			<b>2</b>	<b>5.5</b>
	<b>Department of Public Safety</b>				<b>6</b>	<b>2.8</b>
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	0
				Hwy - Curb Repair	2	2.0
				Hwy - Miscellaneous	1	12.0
				Hwy - Pothole	3	3.3
				Hwy - Street Sign - Repair / Replace	4	0.5
				Hwy - Tree Branch / Debris Pickup	1	0
				Hwy - Tree Planting	1	0
				Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>			<b>14</b>	<b>2.0</b>
		Street Lighting District		Street Light - Light Out (Single)	1	3.0
				Street Light - Mark Out	2	5.5
	Street Light - On During Day			1	3.0	
	<b>Street Lighting District</b>			<b>4</b>	<b>4.2</b>	
	<b>Department of Public Works</b>				<b>18</b>	<b>2.5</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	5.0	
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>5.0</b>	
	<b>Inter Municipal Affairs</b>				<b>3</b>	<b>5.0</b>
	Project Independence	Project Independence	PI - Program Registration	PI - Program Registration	1	23.0
				PI - Taxi Service	6	0
			<b>Project Independence</b>		<b>7</b>	<b>3.3</b>
<b>Project Independence</b>				<b>7</b>	<b>3.3</b>	
<b>GARDEN CITY PARK</b>				<b>34</b>	<b>2.9</b>	
GLEN HEAD	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>		
<b>GLEN HEAD</b>				<b>1</b>	<b>0</b>	
GLENWOOD LANDING	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0	
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>				<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin	Hwy - Catch Basin	1	7.0
				Hwy - Pothole	1	2.0
			<b>Highway Department</b>		<b>2</b>	<b>4.5</b>
<b>Department of Public Works</b>				<b>2</b>	<b>4.5</b>	

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days		
GLENWOOD LANDING	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	20.0		
		<b>Building Department</b>		<b>1</b>	<b>20.0</b>		
	<b>Planning and Building Department</b>			<b>1</b>	<b>20.0</b>		
<b>GLENWOOD LANDING</b>				<b>4</b>	<b>7.2</b>		
GREAT NECK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0		
			CommSvc - Misc SR	1	1.0		
	<b>Community Services</b>			<b>3</b>	<b>0.3</b>		
	<b>Community Services</b>			<b>3</b>	<b>0.3</b>		
	Department of Public Safety	Animal Shelter		Animal Sh - Lost Animal	1	0	
				Animal Sh - Misc	2	4.0	
				Animal Sh - Surrender a dog	1	0	
				Animal Sh - Unleashed - Stray Dog	1	0	
		<b>Animal Shelter</b>			<b>5</b>	<b>1.6</b>	
		Cat Shelter		Cat Shelter - Feral Cats	8	7.1	
		<b>Cat Shelter</b>			<b>8</b>	<b>7.1</b>	
		Code Enforcement			Code - Building Permit	1	12.0
					Code - Court	1	0
					Code - Miscellaneous	6	8.2
	Code - Overgrown Vegetation				4	11.2	
	Code - Property Maintenance				5	14.8	
	Code - Tree Removal				2	11.5	
	<b>Code Enforcement</b>			<b>19</b>	<b>10.7</b>		
	Parking Enforcement			Prkg Enfrc - Commercial Parking	1	6.0	
				Prkg Enfrc - Parking Violations Complaint	2	2.5	
	<b>Parking Enforcement</b>			<b>3</b>	<b>3.7</b>		
	<b>Department of Public Safety</b>				<b>35</b>	<b>8.0</b>	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	6.0	
Hwy - Curb Repair				4	5.2		
Hwy - Dead Animal Pickup				1	4.0		
Hwy - From Transfer				1	9.0		
Hwy - Grass Cut / Mow				1	3.0		
Hwy - Miscellaneous				2	3.5		
Hwy - Pothole				5	5.6		
Hwy - Pothole Filled Without Request				12	0		
Hwy - Street Drainage / Flooding				1	0		
Hwy - Street Painting				1	0		
Hwy - Street Sign - Repair / Replace				10	2.4		
Hwy - Street Sweeping / Cleaning				1	5.0		
Hwy - Tree Branch / Debris Pickup				4	2.5		
Hwy - Tree Planting				3	1.3		

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Department of Public Works	Highway Department	Hwy - Tree Removal Objection	1	0
			Hwy - Tree Trimming / Removal Inspection	10	0.8
		<b>Highway Department</b>		<b>58</b>	<b>2.2</b>
		Street Lighting District	Street Light - Fixture Problem	1	4.0
			Street Light - Light Out (Single)	4	10.5
			Street Light - Lights Out (Multiple)	1	18.0
			Street Light - Mark Out	14	5.3
			Street Light - Misc Problems	1	6.0
			Street Light - On During Day	3	6.3
			<b>Street Lighting District</b>		<b>24</b>
	<b>Department of Public Works</b>			<b>82</b>	<b>3.6</b>
	Housing Authority	Housing Authority	Housing - Appliance	1	3.0
		<b>Housing Authority</b>		<b>1</b>	<b>3.0</b>
	<b>Housing Authority</b>			<b>1</b>	<b>3.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	5.5
			OIC - Inter Municipal SR	14	2.9
		<b>Inter Municipal Affairs</b>		<b>16</b>	<b>3.2</b>
	<b>Inter Municipal Affairs</b>			<b>16</b>	<b>3.2</b>
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	3.0
			Bldg - Housing Complaint	1	30.0
			Bldg - Illegal Housing	1	22.0
			Bldg - Suspect Work Without a Permit	1	22.0
		<b>Building Department</b>		<b>4</b>	<b>19.2</b>
	<b>Planning and Building Department</b>			<b>4</b>	<b>19.2</b>
	Project Independence	Project Independence	PI - Call Back Request	4	0.8
			PI - Caregiver Support	2	11.5
			PI - Financial Assistance	1	0
			PI - Food and Hunger	1	0
			PI - Health and Mental Health	13	2.0
			PI - Household Maintenance	5	3.0
			PI - Membership Registration	24	0
			PI - Miscellaneous	11	4.3
PI - Program Registration			9	0.3	
PI - Taxi Service			392	0.0	
PI - Taxi Service Cancellation			36	0	
PI - Taxi Service Complaint			5	0.2	
PI - Transportation/Mobility Mgmt Info			5	1.2	
PI - Volunteer			1	0	
<b>Project Independence</b>			<b>509</b>	<b>0.3</b>	
<b>Project Independence</b>			<b>509</b>	<b>0.3</b>	

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0
		<b>Receiver of Taxes</b>		<b>4</b>	<b>0</b>
	<b>Receiver of Taxes</b>		<b>4</b>	<b>0</b>	
	Solid Waste Management	Sustainability Department	SWMA - Compost	3	5.0
			SWMA - Rain Barrel	1	1.0
		<b>Sustainability Department</b>		<b>4</b>	<b>4.0</b>
	<b>Solid Waste Management</b>		<b>4</b>	<b>4.0</b>	
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	4.0
			SupV - Helicopter	1	0
			SupV - Thank You from Constituent	2	0
		<b>Supervisor's Office</b>		<b>4</b>	<b>1.0</b>
<b>Supervisor's Office</b>		<b>4</b>	<b>1.0</b>		
<b>GREAT NECK</b>				<b>662</b>	<b>1.3</b>
GREAT NECK ESTATES	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Taxi Service	4	0
	<b>Project Independence</b>		<b>5</b>	<b>0.2</b>	
<b>Project Independence</b>		<b>5</b>	<b>0.2</b>		
<b>GREAT NECK ESTATES</b>				<b>5</b>	<b>0.2</b>
GREAT NECK NY.11020	Project Independence	Project Independence	PI - Miscellaneous	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>GREAT NECK NY.11020</b>				<b>1</b>	<b>0</b>
GREAT NECK PLAZA	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>2.0</b>
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>2.0</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	4.0
			PI - Membership Registration	3	0
			PI - Taxi Service	11	0
			PI - Taxi Service Complaint	3	0
<b>Project Independence</b>		<b>18</b>	<b>0.2</b>		
<b>Project Independence</b>		<b>18</b>	<b>0.2</b>		
<b>GREAT NECK PLAZA</b>				<b>19</b>	<b>0.3</b>
GREATE NECK	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>GREATE NECK</b>				<b>1</b>	<b>0</b>
GREENVALE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		<b>Community Services</b>		<b>2</b>	<b>0</b>
	<b>Community Services</b>		<b>2</b>	<b>0</b>	
	Department of Public Safety	Code Enforcement	Code - Building Permit	2	0.5
Code - Court			2	0	

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GREENVALE	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0
			Code - Property Maintenance	1	19.0
	<b>Code Enforcement</b>			<b>6</b>	<b>3.3</b>
	<b>Department of Public Safety</b>			<b>6</b>	<b>3.3</b>
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	4.0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Stump Removal	1	0
	<b>Highway Department</b>			<b>3</b>	<b>1.3</b>
	<b>Department of Public Works</b>			<b>3</b>	<b>1.3</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			<b>Inter Municipal Affairs</b>		
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	3	4.0
			<b>Building Department</b>		
	<b>Planning and Building Department</b>			<b>3</b>	<b>4.0</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0
			<b>Project Independence</b>		
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		<b>Receiver of Taxes</b>			<b>1</b>
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>GREENVALE</b>				<b>17</b>	<b>2.1</b>
HARBOR HILLS	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	1.0
		<b>Street Lighting District</b>			<b>1</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>1.0</b>
<b>HARBOR HILLS</b>				<b>1</b>	<b>1.0</b>
HEMPSTEAD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		<b>Animal Shelter</b>			<b>1</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>HEMPSTEAD</b>				<b>1</b>	<b>0</b>
HERRICKS	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	13.0
		<b>Parking Enforcement</b>			<b>1</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>13.0</b>
	Department of Public Works	Highway Department	Hwy - From Transfer	1	0
			Hwy - Pothole	1	7.0
			Hwy - Street Sign - Repair / Replace	8	0
	<b>Highway Department</b>			<b>10</b>	<b>0.7</b>
Street Lighting District	Street Lighting District	Street Light - Lights Out (Multiple)	1	9.0	
		<b>Street Lighting District</b>			<b>1</b>
<b>Department of Public Works</b>			<b>11</b>	<b>1.5</b>	

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
HERRICKS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>6.0</b>
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>6.0</b>	
	Planning and Building Department	Building Department	Bldg - From Transfer	1	2.0
		<b>Building Department</b>		<b>1</b>	<b>2.0</b>
<b>Planning and Building Department</b>		<b>1</b>	<b>2.0</b>		
<b>HERRICKS</b>				<b>14</b>	<b>2.6</b>
HICKSVILLE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>0</b>	
<b>HICKSVILLE</b>				<b>1</b>	<b>0</b>
JAMACIA	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>1.0</b>	
<b>JAMACIA</b>				<b>1</b>	<b>1.0</b>
JERICHO	Project Independence	Project Independence	PI - Miscellaneous	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>JERICHO</b>				<b>1</b>	<b>0</b>
KENSINGTON	Project Independence	Project Independence	PI - Taxi Service	2	0
			PI - Taxi Service Cancellation	1	0
		<b>Project Independence</b>		<b>3</b>	<b>0</b>
	<b>Project Independence</b>		<b>3</b>	<b>0</b>	
<b>KENSINGTON</b>				<b>3</b>	<b>0</b>
KENSINTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>KENSINTON</b>				<b>1</b>	<b>0</b>
KINGS POINT	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>4.0</b>
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>4.0</b>	
	Project Independence	Project Independence	PI - Program Registration	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
<b>Project Independence</b>		<b>1</b>	<b>0</b>		
<b>KINGS POINT</b>				<b>2</b>	<b>2.0</b>
LAKE SUCCESS	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	4.0
		<b>Street Lighting District</b>		<b>1</b>	<b>4.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>4.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
LAKE SUCCESS	Project Independence	Project Independence	PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>LAKE SUCCESS</b>				<b>2</b>	<b>2.0</b>	
LITTLE NECK	Project Independence	Project Independence	PI - Taxi Service	5	0	
			PI - Taxi Service Complaint	1	0	
	<b>Project Independence</b>		<b>6</b>	<b>0</b>		
	<b>Project Independence</b>		<b>6</b>	<b>0</b>		
<b>LITTLE NECK</b>				<b>6</b>	<b>0</b>	
LYNBROOK	Project Independence	Project Independence	PI - Miscellaneous	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>		<b>1</b>	<b>0</b>		
<b>LYNBROOK</b>				<b>1</b>	<b>0</b>	
MANHASSET	Department of Public Works	Highway Department	Hwy - Street Painting	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>		<b>1</b>	<b>0</b>		
<b>MANHASSET</b>				<b>1</b>	<b>0</b>	
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	1	0	
			Adm Svc - Green Team	1	1.0	
			Adm Svc - PW Parking - Broken Meter	1	0	
		<b>Adminstrative Services</b>		<b>3</b>	<b>0.3</b>	
	<b>Adminstrative Services</b>		<b>3</b>	<b>0.3</b>		
	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>		<b>2</b>	<b>0.5</b>	
	<b>Community Services</b>		<b>2</b>	<b>0.5</b>		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	0
				Animal Sh - Unleashed - Stray Dog	1	1.0
		<b>Animal Shelter</b>		<b>2</b>	<b>0.5</b>	
		Cat Shelter	Cat Shelter - Feral Cats	3	1.7	
		<b>Cat Shelter</b>		<b>3</b>	<b>1.7</b>	
		Code Enforcement	Code Enforcement	Code - Building Permit	1	1.0
				Code - Commercial Vehicle stored on Residential Property	1	42.0
				Code - Court	1	0
Code - Dumpster	4			1.5		
Code - Miscellaneous	1			9.0		
Code - Noise	2			1.0		
Code - Odor	1			0		
Code - Overgrown Vegetation	1	3.0				

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Safety	Code Enforcement	Code - Signs	1	0	
			Code - Water Flow / Accumulation	2	12.5	
		<b>Code Enforcement</b>		<b>15</b>	<b>5.9</b>	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	11.0	
		<b>Parking Enforcement</b>		<b>1</b>	<b>11.0</b>	
	<b>Department of Public Safety</b>				<b>21</b>	<b>5.0</b>
	Department of Public Works	Highway Department		Hwy - Abandoned Vehicle	9	0.3
				Hwy - Curb Repair	4	8.8
				Hwy - Dead Animal Pickup	1	39.0
				Hwy - Grass Cut / Mow	4	4.8
				Hwy - Miscellaneous	6	1.7
				Hwy - Pothole	3	3.3
				Hwy - Pothole Filled Without Request	8	0
				Hwy - Shopping Cart	1	0
				Hwy - Street Painting	7	0
				Hwy - Street Sign - Repair / Replace	3	10.7
				Hwy - Tree Branch / Debris Pickup	2	14.0
				Hwy - Tree Planting	1	0
				Hwy - Tree Stump Removal	3	0
				Hwy - Tree Trimming / Removal Inspection	9	0.3
		<b>Highway Department</b>		<b>61</b>	<b>2.9</b>	
		Street Lighting District		Street Light - Cable Break	2	0
				Street Light - Cycles On / Off	5	4.6
				Street Light - Light Out (Single)	5	5.8
				Street Light - Lights Out (Multiple)	1	32.0
				Street Light - Mark Out	22	4.1
	Street Light - Misc Problems			3	13.7	
	Street Light - On During Day			2	4.5	
	Street Light - Pole Problem			2	4.0	
	<b>Street Lighting District</b>		<b>42</b>	<b>5.5</b>		
	<b>Department of Public Works</b>				<b>103</b>	<b>4.0</b>
	Housing Authority	Housing Authority		Housing - Appliance	1	2.0
				Housing - Misc Carpentry	1	1.0
Housing - Misc SR				4	0.8	
Housing - Plumbing				8	3.0	
<b>Housing Authority</b>		<b>14</b>	<b>2.1</b>			
<b>Housing Authority</b>				<b>14</b>	<b>2.1</b>	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	9.5
			OIC - Inter Municipal SR	10	4.8
	<b>Inter Municipal Affairs</b>			<b>12</b>	<b>5.6</b>
	<b>Inter Municipal Affairs</b>			<b>12</b>	<b>5.6</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0
			<b>Parks and Recreation Department</b>	<b>1</b>	<b>3.0</b>
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>3.0</b>
	Planning and Building Department	Building Department	Bldg - Application Status	1	7.0
			Bldg - Certificate Status	1	0
			Bldg - From Transfer	1	0
			Bldg - Inspection Request	1	0
			Bldg - Suspect Work Without a Permit	1	0
	<b>Building Department</b>			<b>5</b>	<b>1.4</b>
	<b>Planning and Building Department</b>			<b>5</b>	<b>1.4</b>
	Project Independence	Project Independence	PI - Call Back Request	2	3.5
			PI - Health and Mental Health	2	1.5
			PI - Household Maintenance	1	0
			PI - Membership Registration	5	0
			PI - Program Registration	6	1.3
			PI - Taxi Service	82	0.0
			PI - Taxi Service Cancellation	7	0
			PI - Volunteer	2	0
	<b>Project Independence</b>			<b>107</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>107</b>	<b>0.2</b>
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	1.0
			SWMA - Rain Barrel	1	1.0
	<b>Sustainability Department</b>			<b>2</b>	<b>1.0</b>
<b>Solid Waste Management</b>			<b>2</b>	<b>1.0</b>	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
	<b>311 Call Center</b>			<b>1</b>	<b>0</b>
	Supervisor's Office	SupV - Airplane		3	0
		SupV - Helicopter		1	0
		SupV - Thank You from Constituent		1	0
<b>Supervisor's Office</b>			<b>5</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>6</b>	<b>0</b>	
<b>MANHASSET</b>				<b>276</b>	<b>2.3</b>
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		<b>Inter Municipal Affairs</b>	<b>1</b>	<b>2.0</b>	
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>2.0</b>	
<b>MANHASSET</b>				<b>1</b>	<b>2.0</b>

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	3.0	
			Hwy - Miscellaneous	1	0	
			Hwy - Street Sign - Repair / Replace	4	0	
		<b>Highway Department</b>			<b>6</b>	<b>0.5</b>
		Street Lighting District	Street Light - Lights Out (Multiple)	1	8.0	
			Street Light - Mark Out	2	2.0	
	<b>Street Lighting District</b>			<b>3</b>	<b>4.0</b>	
	<b>Department of Public Works</b>			<b>9</b>	<b>1.7</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	1	6.0	
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>3.5</b>	
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>3.5</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			<b>Supervisor's Office</b>			<b>1</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>MANHASSET HILLS</b>				<b>12</b>	<b>1.8</b>	
MANORHAVEN	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0	
		<b>Community Services</b>			<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		<b>Cat Shelter</b>			<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Program Registration	2	3.0	
			PI - Taxi Service	7	0	
			<b>Project Independence</b>			<b>9</b>
	<b>Project Independence</b>			<b>9</b>	<b>0.7</b>	
Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0		
		<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>		
<b>MANORHAVEN</b>				<b>13</b>	<b>0.5</b>	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - From Transfer	1	1.0	
			CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	2	0	
	<b>Community Services</b>			<b>6</b>	<b>0.3</b>	
	<b>Community Services</b>			<b>6</b>	<b>0.3</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	3.0	
Animal Sh - Lost Animal			2	0.5		
<b>Animal Shelter</b>			<b>3</b>	<b>1.3</b>		

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City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>	
		Code Enforcement	Code - Noise	1	1.0	
		<b>Code Enforcement</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>				<b>5</b>	<b>1.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	19.0
			OIC - Inter Municipal SR		7	6.7
		<b>Inter Municipal Affairs</b>		<b>8</b>	<b>8.2</b>	
	<b>Inter Municipal Affairs</b>				<b>8</b>	<b>8.2</b>
	Project Independence	Project Independence	PI - Call Back Request		3	1.7
			PI - Health and Mental Health		4	0
			PI - Household Maintenance		8	1.1
			PI - Membership Registration		11	0
			PI - Miscellaneous		4	1.0
			PI - Program Registration		10	1.1
			PI - Taxi Service		76	0
			PI - Taxi Service Cancellation		2	0
			PI - Transportation/Mobility Mgmt Info		2	0
			<b>Project Independence</b>		<b>120</b>	<b>0.2</b>
	<b>Project Independence</b>				<b>120</b>	<b>0.2</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
	<b>Receiver of Taxes</b>				<b>1</b>	<b>0</b>
	Solid Waste Management	Sustainability Department	SWMA - Compost		3	1.0
			SWMA - Rain Barrel		2	2.5
		<b>Sustainability Department</b>		<b>5</b>	<b>1.6</b>	
	<b>Solid Waste Management</b>				<b>5</b>	<b>1.6</b>
Supervisor's Office	Supervisor's Office	SupV - Helicopter		15	0	
	<b>Supervisor's Office</b>		<b>15</b>	<b>0</b>		
<b>Supervisor's Office</b>				<b>15</b>	<b>0</b>	
<b>MINEOLA</b>				<b>160</b>	<b>0.7</b>	
MUNSEY PARK	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	3.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>3.0</b>	
	<b>Department of Public Safety</b>				<b>1</b>	<b>3.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	5.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>5.0</b>	
<b>Inter Municipal Affairs</b>				<b>1</b>	<b>5.0</b>	
<b>MUNSEY PARK</b>				<b>2</b>	<b>4.0</b>	

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City	Department Description	Group Description	Type Description	Count	Response Days	
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	10.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>10.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>10.0</b>	
<b>N NEW HYDE PARK</b>				<b>1</b>	<b>10.0</b>	
NEW CASSEL	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	5.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>5.0</b>	
		Code Enforcement	Code - Overgrown Vegetation	1	0	
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	7.0	
	<b>Parking Enforcement</b>		<b>1</b>	<b>7.0</b>		
	<b>Department of Public Safety</b>			<b>3</b>	<b>4.0</b>	
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle		1	0
			Hwy - From Transfer		1	1.0
			Hwy - Grass Cut / Mow		1	1.0
			Hwy - Miscellaneous		1	0
			Hwy - Pothole		3	3.3
			Hwy - Street Painting		1	0
			Hwy - Street Sign - New Request		1	0
			Hwy - Street Sign - Repair / Replace		10	3.8
			Hwy - Street Sweeping / Cleaning		1	1.0
			<b>Highway Department</b>		<b>20</b>	<b>2.6</b>
	Street Lighting District	Street Light - Light Out (Single)		1	8.0	
		Street Light - On During Day		1	4.0	
	<b>Street Lighting District</b>		<b>2</b>	<b>6.0</b>		
	<b>Department of Public Works</b>			<b>22</b>	<b>2.9</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>			
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>		
<b>NEW CASSEL</b>				<b>26</b>	<b>2.9</b>	
NEW CASTLE	Housing Authority	Housing Authority	Housing - Misc Construction	1	0	
			Housing - Plumbing	1	4.0	
		<b>Housing Authority</b>		<b>2</b>	<b>2.0</b>	
	<b>Housing Authority</b>			<b>2</b>	<b>2.0</b>	
	Project Independence	Project Independence	PI - Taxi Service	5	0	
		<b>Project Independence</b>		<b>5</b>	<b>0</b>	
<b>Project Independence</b>			<b>5</b>	<b>0</b>		
<b>NEW CASTLE</b>				<b>7</b>	<b>0.6</b>	

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CITY	Project Independence	Project Independence	PI - Call Back Request	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>NEW CITY</b>				<b>1</b>	<b>0</b>
NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	1.0
		<b>Adminstrative Services</b>		<b>1</b>	<b>1.0</b>
	<b>Adminstrative Services</b>			<b>1</b>	<b>1.0</b>
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0
			CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>4</b>	<b>0.2</b>
	<b>Community Services</b>			<b>4</b>	<b>0.2</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
			Animal Sh - Lost Animal	1	0
			Animal Sh - Menacing or Harrassing Dog	2	4.0
			Animal Sh - Unleashed - Stray Dog	1	8.0
		<b>Animal Shelter</b>		<b>5</b>	<b>3.2</b>
		Cat Shelter	Cat Shelter - Feral Cats	3	0
		<b>Cat Shelter</b>		<b>3</b>	<b>0</b>
		Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Animal (except Dog / Cat / Wild life )	1	2.0
			Code - Commercial Vehicle stored on Residential Property	2	4.0
			Code - Commerical Garbage Container	1	1.0
			Code - Court	8	0
			Code - Fence	2	11.5
			Code - Garbage	8	2.6
Code - Miscellaneous			10	3.3	
Code - Noise			4	1.8	
Code - Odor			3	2.0	
Code - Overgrown Vegetation			6	8.7	
Code - Property Maintenance			13	9.1	
Code - Sidewalk Obstruction	2		7.0		
Code - Signs	1		2.0		
Code - Unlawful Property Use	1	27.0			
<b>Code Enforcement</b>		<b>63</b>	<b>5.0</b>		
Parking Enforcement	Prkg Enfrc - Commercial Parking	1	7.0		
	Prkg Enfrc - Parking Violations Complaint	4	6.2		
<b>Parking Enforcement</b>		<b>5</b>	<b>6.4</b>		
<b>Department of Public Safety</b>				<b>76</b>	<b>4.8</b>
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Catch Basin	8	3.9
			Hwy - Curb Repair	7	0
			Hwy - Grass Cut / Mow	2	4.5
			Hwy - Miscellaneous	10	1.1
			Hwy - Pothole	10	5.0
			Hwy - Sprinkler Damage	1	8.0
			Hwy - Street Drainage / Flooding	5	1.0
			Hwy - Street Repaving Project	1	9.0
			Hwy - Street Sign - New Request	3	13.0
			Hwy - Street Sign - Repair / Replace	10	1.1
			Hwy - Street Sweeping / Cleaning	5	3.4
			Hwy - Tree Branch / Debris Pickup	6	3.2
			Hwy - Tree Planting	10	0
			Hwy - Tree Stump Removal	10	0
			Hwy - Tree Trimming / Removal Inspection	63	0.2
	<b>Highway Department</b>			<b>152</b>	<b>1.5</b>
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	8	4.9
			Street Light - Fixture Problem	2	5.5
			Street Light - Light Out (Single)	26	7.7
			Street Light - Lights Out (Multiple)	8	5.8
			Street Light - Mark Out	31	5.8
			Street Light - Misc Problems	3	7.0
			Street Light - On During Day	15	11.6
			Street Light - Pole Problem	2	10.0
	<b>Street Lighting District</b>			<b>95</b>	<b>7.3</b>
	<b>Department of Public Works</b>			<b>247</b>	<b>3.7</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	9.3
			OIC - Inter Municipal SR	10	5.1
			<b>Inter Municipal Affairs</b>		<b>13</b>
	<b>Inter Municipal Affairs</b>			<b>13</b>	<b>6.1</b>
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	0
			Bldg - Construction Complaint	4	17.0
Bldg - Employee Complaint			2	0	
Bldg - From Transfer			1	3.0	
Bldg - Illegal Housing			6	5.2	
Bldg - Inspection Request			3	0.3	
Bldg - Suspect Work Without a Permit			4	2.0	
<b>Building Department</b>			<b>21</b>	<b>5.3</b>	
<b>Planning and Building Department</b>			<b>21</b>	<b>5.3</b>	
Project Independence	Project Independence	PI - Call Back Request	9	3.0	
		PI - Caregiver Support	3	2.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Project Independence	Project Independence	PI - Health and Mental Health	6	2.7	
			PI - Household Maintenance	6	4.8	
			PI - Membership Registration	26	0	
			PI - Miscellaneous	4	1.2	
			PI - NORC SR	12	0	
			PI - Program Registration	19	1.9	
			PI - Taxi Service	181	0.0	
			PI - Taxi Service Cancellation	12	0	
			PI - Taxi Service Complaint	6	1.0	
	<b>Project Independence</b>			<b>284</b>	<b>0.4</b>	
	<b>Project Independence</b>			<b>284</b>	<b>0.4</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0	
		<b>Receiver of Taxes</b>		<b>4</b>	<b>0</b>	
	<b>Receiver of Taxes</b>			<b>4</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	3	1.7	
			SWMA - Container without License / Permit	8	16.0	
			SWMA - Garbage Not Picked Up	2	6.5	
		<b>Solid Waste Management</b>			<b>13</b>	<b>11.2</b>
		Sustainability Department	SWMA - Compost	6	1.5	
			SWMA - Rain Barrel	3	2.0	
	<b>Sustainability Department</b>			<b>9</b>	<b>1.7</b>	
	<b>Solid Waste Management</b>			<b>22</b>	<b>7.3</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	9	0	
			SupV - Complaint - Other Employee	1	7.0	
			SupV - Helicopter	3	0	
			SupV - Thank You from Constituent	3	0	
<b>Supervisor's Office</b>			<b>16</b>	<b>0.4</b>		
<b>Supervisor's Office</b>			<b>16</b>	<b>0.4</b>		
<b>NEW HYDE PARK</b>				<b>688</b>	<b>2.6</b>	
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	3	1.7	
		<b>Code Enforcement</b>			<b>3</b>	<b>1.7</b>
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	7.0	
		<b>Parking Enforcement</b>			<b>1</b>	<b>7.0</b>
	<b>Department of Public Safety</b>			<b>4</b>	<b>3.0</b>	
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0	
			Hwy - Basketball Stanchion	2	19.0	
			Hwy - Curb Repair	1	0	
			Hwy - Pothole	1	0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	2	2.0	

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NO NEW HYDE PARK	Department of Public Works	<b>Highway Department</b>		<b>8</b>	<b>5.2</b>	
		Street Lighting District	Street Light - Light Out (Single)	3	11.0	
		<b>Street Lighting District</b>		<b>3</b>	<b>11.0</b>	
	<b>Department of Public Works</b>			<b>11</b>	<b>6.8</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	7.0	
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>7.0</b>	
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>7.0</b>	
<b>NO NEW HYDE PARK</b>				<b>17</b>	<b>5.9</b>	
NORTH HEMPSTEAD NY	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	15.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>15.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>15.0</b>	
<b>NORTH HEMPSTEAD NY</b>				<b>1</b>	<b>15.0</b>	
NORTH HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	3.3	
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>3.3</b>	
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>3.3</b>	
	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	13	0	
		<b>Project Independence</b>			<b>14</b>	<b>0</b>
<b>Project Independence</b>			<b>14</b>	<b>0</b>		
<b>NORTH HILLS</b>				<b>17</b>	<b>0.6</b>	
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	6	0	
		<b>Highway Department</b>			<b>7</b>	<b>0</b>
		Street Lighting District	Street Light - Mark Out	1	3.0	
	<b>Street Lighting District</b>			<b>1</b>	<b>3.0</b>	
	<b>Department of Public Works</b>			<b>8</b>	<b>0.4</b>	
	Project Independence	Project Independence	PI - Taxi Service	1	0	
<b>Project Independence</b>			<b>1</b>	<b>0</b>		
<b>Project Independence</b>			<b>1</b>	<b>0</b>		
<b>NORTH NEW HYDE PARK</b>				<b>9</b>	<b>0.3</b>	
NRE HYDE PARK	Project Independence	Project Independence	PI - Taxi Service	1	0	
			PI - Taxi Service Cancellation	1	0	
		<b>Project Independence</b>			<b>2</b>	<b>0</b>
	<b>Project Independence</b>			<b>2</b>	<b>0</b>	
<b>NRE HYDE PARK</b>				<b>2</b>	<b>0</b>	
OLD WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	4.0	
		<b>Animal Shelter</b>			<b>1</b>	<b>4.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>4.0</b>	
	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
		<b>Highway Department</b>			<b>1</b>	<b>0</b>
<b>Department of Public Works</b>			<b>1</b>	<b>0</b>		

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OLD WESTBURY	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	2	0	
	<b>Project Independence</b>			<b>3</b>	<b>0</b>	
	<b>Project Independence</b>			<b>3</b>	<b>0</b>	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
		<b>311 Call Center</b>		<b>1</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>OLD WESTBURY</b>				<b>6</b>	<b>0.7</b>	
OZONE PARK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
<b>OZONE PARK</b>				<b>1</b>	<b>1.0</b>	
PORT WASHINGTON	Administrative Services	Administrative Services	Adm Svc - PW Parking - Broken Meter	2	1.0	
			Adm Svc - PW Parking - Lot Condition	1	13.0	
			<b>Administrative Services</b>		<b>3</b>	<b>5.0</b>
	<b>Administrative Services</b>			<b>3</b>	<b>5.0</b>	
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Bus Pickup Schedule	6	0.7	
			<b>Community Services</b>		<b>7</b>	<b>0.6</b>
	<b>Community Services</b>			<b>7</b>	<b>0.6</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	24.0	
			Animal Sh - Dog Defecation	1	21.0	
			Animal Sh - Found Animal	3	0.7	
			Animal Sh - Lost Animal	3	0.3	
			Animal Sh - Misc	3	8.3	
			Animal Sh - Surrender a dog	1	0	
			Animal Sh - Unleashed - Stray Dog	1	1.0	
<b>Animal Shelter</b>			<b>13</b>	<b>5.7</b>		
Code Enforcement			Code Enforcement	Code - After Hours/Weekend Construction	3	1.3
				Code - Commercial Vehicle stored on Residential Property	3	1.3
				Code - Commerical Garbage Container	1	2.0
				Code - Court	7	0.6
				Code - Fence	1	0
	Code - Garbage	9		3.4		
	Code - Litter	1		2.0		
	Code - Miscellaneous	1		0		
	Code - No Plates / Inoperable Vehicle	1		0		
	Code - Noise	2		0.5		
	Code - Odor	2		4.5		
Code - Overgrown Vegetation	2	0				

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PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Property Maintenance	5	3.2			
			Code - Signs	2	1.0			
			Code - Unlawful Property Use	1	7.0			
		<b>Code Enforcement</b>			<b>41</b>	<b>2.0</b>		
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	13.0			
			Prkg Enfrc - Parking Violations Complaint	1	16.0			
		<b>Parking Enforcement</b>			<b>2</b>	<b>14.5</b>		
	<b>Department of Public Safety</b>				<b>56</b>	<b>3.3</b>		
	Department of Public Works	Highway Department		Hwy - Catch Basin	3	1.0		
				Hwy - Curb Repair	5	11.6		
				Hwy - Dead Animal Pickup	2	1.5		
				Hwy - Grass Cut / Mow	40	0.1		
				Hwy - Miscellaneous	5	6.4		
				Hwy - Pothole	7	6.6		
				Hwy - Pothole Filled Without Request	18	0		
				Hwy - Street Drainage / Flooding	1	2.0		
				Hwy - Street Painting	2	0.5		
				Hwy - Street Sign - New Request	2	2.0		
				Hwy - Street Sign - Remove	1	0		
				Hwy - Street Sign - Repair / Replace	18	2.6		
				Hwy - Street Sweeping / Cleaning	1	0		
				Hwy - Tree Branch / Debris Pickup	4	2.0		
				Hwy - Tree Planting	23	0		
				Hwy - Tree Stump Removal	5	0		
				Hwy - Tree Trimming / Removal Inspection	17	6.1		
				<b>Highway Department</b>			<b>154</b>	<b>2.0</b>
				Street Lighting District			Street Light - Light Out (Single)	6
Street Light - Lights Out (Multiple)		1	8.0					
Street Light - Mark Out	24	4.9						
Street Light - Misc Problems	3	0.7						
Street Light - Pole Problem	1	0						
<b>Street Lighting District</b>			<b>35</b>	<b>5.2</b>				
<b>Department of Public Works</b>				<b>189</b>	<b>2.6</b>			
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	12.0			
			OIC - Inter Municipal SR	12	6.6			
			<b>Inter Municipal Affairs</b>			<b>14</b>	<b>7.4</b>	
<b>Inter Municipal Affairs</b>				<b>14</b>	<b>7.4</b>			
Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	3	1.0			
			Park - Theater Ticket Purchase	1	0			
	<b>Parks and Recreation Department</b>			<b>4</b>	<b>0.8</b>			
<b>Parks and Recreation Department</b>				<b>4</b>	<b>0.8</b>			

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0	
			Bldg - Employee Complaint	1	0	
			Bldg - Housing Complaint	3	13.3	
			Bldg - Illegal Housing	1	0	
			Bldg - Inspection Request	1	17.0	
			Bldg - Retaining Wall	1	48.0	
			Bldg - Suspect Work Without a Permit	6	13.7	
	<b>Building Department</b>			<b>14</b>	<b>13.4</b>	
	<b>Planning and Building Department</b>			<b>14</b>	<b>13.4</b>	
	Project Independence	Project Independence		PI - Call Back Request	4	3.8
				PI - Health and Mental Health	1	2.0
				PI - Household Maintenance	3	5.7
				PI - Membership Registration	16	0
				PI - Miscellaneous	6	0.7
				PI - Program Registration	23	2.0
				PI - Taxi Service	339	0
				PI - Taxi Service Cancellation	18	0
				PI - Taxi Service Complaint	1	0
				PI - Transportation/Mobility Mgmt Info	4	1.2
	<b>Project Independence</b>			<b>415</b>	<b>0.2</b>	
	<b>Project Independence</b>			<b>415</b>	<b>0.2</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0	
		<b>Receiver of Taxes</b>		<b>5</b>	<b>0</b>	
	<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management		SWMA - Container without License / Permit	1	0
				SWMA - Garbage Not Picked Up	4	2.2
		<b>Solid Waste Management</b>			<b>5</b>	<b>1.8</b>
		Sustainability Department		SWMA - Compost	1	0
				SWMA - Rain Barrel	1	3.0
	<b>Sustainability Department</b>			<b>2</b>	<b>1.5</b>	
	<b>Solid Waste Management</b>			<b>7</b>	<b>1.7</b>	
	Supervisor's Office	Supervisor's Office		SupV - Airplane	3	0
				SupV - Helicopter	2	0
SupV - Thank You from Constituent				4	0	
<b>Supervisor's Office</b>				<b>9</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>9</b>	<b>0</b>		
<b>PORT WASHINGTON</b>				<b>723</b>	<b>1.5</b>	

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON NO	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>2.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>2.0</b>
<b>PORT WASHINGTON NO</b>				<b>1</b>	<b>2.0</b>
PORT WASHINTON	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	3.0
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
<b>PORT WASHINTON</b>				<b>1</b>	<b>3.0</b>
PORT WSAHINGTON	Project Independence	Project Independence	PI - Taxi Service	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>			<b>2</b>	<b>0</b>
<b>PORT WSAHINGTON</b>				<b>2</b>	<b>0</b>
PORTWASHINGTON	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	4.0
		<b>Highway Department</b>		<b>1</b>	<b>4.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>4.0</b>
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Program Registration	1	6.0
	<b>Project Independence</b>			<b>2</b>	<b>3.0</b>
<b>Project Independence</b>			<b>2</b>	<b>3.0</b>	
<b>PORTWASHINGTON</b>				<b>3</b>	<b>3.3</b>
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	5	3.2
		<b>Street Lighting District</b>		<b>5</b>	<b>3.2</b>
	<b>Department of Public Works</b>			<b>5</b>	<b>3.2</b>
<b>PT WASHINGTON</b>				<b>5</b>	<b>3.2</b>
Port Washington	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>Port Washington</b>				<b>1</b>	<b>0</b>
Port washington	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>Port washington</b>				<b>1</b>	<b>0</b>
ROSEDALE	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>
<b>ROSEDALE</b>				<b>1</b>	<b>1.0</b>
ROSLYN	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0
			CommSvc - Seasonal Programs Registration	24	0
	<b>Community Services</b>			<b>25</b>	<b>0.0</b>
	<b>Community Services</b>			<b>25</b>	<b>0.0</b>

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	22.0	
		<b>Cat Shelter</b>		<b>1</b>	<b>22.0</b>	
		Code Enforcement	Code - Fence	1	0	
			Code - Miscellaneous	1	5.0	
			Code - Property Maintenance	2	3.5	
	<b>Code Enforcement</b>		<b>4</b>	<b>3.0</b>		
	<b>Department of Public Safety</b>				<b>5</b>	<b>6.8</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Curb Repair	2	0	
			Hwy - From Transfer	1	0	
			Hwy - Miscellaneous	1	1.0	
			Hwy - Pothole	2	3.0	
			Hwy - Street Sign - Repair / Replace	5	0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	4	0	
		<b>Highway Department</b>		<b>17</b>	<b>0.4</b>	
		Street Lighting District	Street Light - Cycles On / Off	2	0	
			Street Light - Light Out (Single)	4	1.0	
			Street Light - Lights Out (Multiple)	2	5.5	
			Street Light - Mark Out	5	3.4	
			Street Light - On During Day	1	3.0	
	Street Light - Pole Problem		1	1.0		
	<b>Street Lighting District</b>		<b>15</b>	<b>2.4</b>		
	<b>Department of Public Works</b>				<b>32</b>	<b>1.3</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0	
			OIC - Inter Municipal SR	6	7.8	
		<b>Inter Municipal Affairs</b>		<b>7</b>	<b>7.7</b>	
	<b>Inter Municipal Affairs</b>				<b>7</b>	<b>7.7</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	6.0	
		<b>Parks and Recreation Department</b>		<b>1</b>	<b>6.0</b>	
	<b>Parks and Recreation Department</b>				<b>1</b>	<b>6.0</b>
	Planning and Building Department	Building Department	Bldg - Inspection Request	1	15.0	
Bldg - Suspect Work Without a Permit			1	20.0		
<b>Building Department</b>		<b>2</b>	<b>17.5</b>			
<b>Planning and Building Department</b>				<b>2</b>	<b>17.5</b>	
Project Independence	Project Independence	PI - Call Back Request	2	1.5		
		PI - Caregiver Support	1	3.0		
		PI - Health and Mental Health	3	1.3		
		PI - Household Maintenance	4	1.5		
		PI - Membership Registration	7	0		

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Project Independence	Project Independence	PI - Miscellaneous	4	0.5
			PI - Program Registration	1	0
			PI - Taxi Service	98	0.0
			PI - Taxi Service Cancellation	10	0
			PI - Transportation/Mobility Mgmt Info	2	4.0
			PI - Volunteer	1	1.0
	<b>Project Independence</b>			<b>133</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>133</b>	<b>0.2</b>
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	6.0
		<b>Sustainability Department</b>		<b>1</b>	<b>6.0</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>6.0</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	14	0.7
<b>Supervisor's Office</b>		<b>14</b>	<b>0.7</b>		
<b>Supervisor's Office</b>			<b>14</b>	<b>0.7</b>	
<b>ROSLYN</b>				<b>220</b>	<b>1.0</b>
ROSLYN	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>ROSLYN</b>				<b>1</b>	<b>0</b>
ROSLYN ESTATES	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	6.0
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>6.0</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>6.0</b>
	Project Independence	Project Independence	PI - Program Registration	1	1.0
		<b>Project Independence</b>		<b>1</b>	<b>1.0</b>
<b>Project Independence</b>			<b>1</b>	<b>1.0</b>	
<b>ROSLYN ESTATES</b>				<b>3</b>	<b>4.3</b>
ROSLYN HARBOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>5.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>5.0</b>
	Project Independence	Project Independence	PI - Taxi Service	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>			<b>2</b>	<b>0</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0
<b>Supervisor's Office</b>		<b>4</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>4</b>	<b>0</b>	
<b>ROSLYN HARBOR</b>				<b>7</b>	<b>0.7</b>
ROSLYN HEIGHTS	Administrative Services	Administrative Services	Adm Svc - Green Team	1	8.0
		<b>Administrative Services</b>		<b>1</b>	<b>8.0</b>
	<b>Administrative Services</b>			<b>1</b>	<b>8.0</b>

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	3.0
		<b>Animal Shelter</b>		<b>1</b>	<b>3.0</b>
		Cat Shelter	Cat Shelter - Feral Cats	8	9.8
		<b>Cat Shelter</b>		<b>8</b>	<b>9.8</b>
		Code Enforcement	Code - After Hours/Weekend Construction	2	2.5
			Code - Court	1	0
			Code - Fence	1	7.0
			Code - Garbage	1	12.0
			Code - Leaves Accumulation	1	15.0
			Code - Miscellaneous	1	0
			Code - Noise	2	0.5
			Code - Overgrown Vegetation	10	7.4
			Code - Property Maintenance	4	13.0
			<b>Code Enforcement</b>		<b>23</b>
	<b>Department of Public Safety</b>			<b>32</b>	<b>7.7</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Curb Repair	1	15.0
			Hwy - Dead Animal Pickup	4	2.5
			Hwy - Grass Cut / Mow	1	3.0
			Hwy - Miscellaneous	4	1.2
			Hwy - Pothole	10	4.1
			Hwy - Pothole Filled Without Request	1	0
			Hwy - Street Drainage / Flooding	1	1.0
			Hwy - Street Sign - New Request	4	0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Street Sweeping / Cleaning	1	3.0
			Hwy - Tree Planting	4	0
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	6	0
		<b>Highway Department</b>		<b>41</b>	<b>1.9</b>
		Street Lighting District	Street Light - Light Out (Single)	4	3.5
			Street Light - Lights Out (Multiple)	1	8.0
Street Light - Mark Out			10	4.1	
<b>Street Lighting District</b>		<b>15</b>	<b>4.2</b>		
<b>Department of Public Works</b>			<b>56</b>	<b>2.5</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	11	3.7	
	<b>Inter Municipal Affairs</b>		<b>11</b>	<b>3.7</b>	
<b>Inter Municipal Affairs</b>			<b>11</b>	<b>3.7</b>	

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	3	4.3
		<b>Parks and Recreation Department</b>		<b>3</b>	<b>4.3</b>
	<b>Parks and Recreation Department</b>			<b>3</b>	<b>4.3</b>
	Planning and Building Department	Building Department	Bldg - Application Status	1	6.0
			Bldg - Employee Complaint	1	7.0
			Bldg - Illegal Housing	1	21.0
			Bldg - Suspect Work Without a Permit	2	0
		<b>Building Department</b>		<b>5</b>	<b>6.8</b>
		Planning Department	Planning - Questions needing Answers	1	3.0
	<b>Planning Department</b>		<b>1</b>	<b>3.0</b>	
	<b>Planning and Building Department</b>		<b>6</b>	<b>6.2</b>	
	Project Independence	Project Independence	PI - Call Back Request	2	0
			PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	0
			PI - Program Registration	7	0.6
			PI - Taxi Service	125	0.0
			PI - Taxi Service Cancellation	9	0
			PI - Transportation/Mobility Mgmt Info	1	0
			<b>Project Independence</b>		<b>148</b>
	<b>Project Independence</b>		<b>148</b>	<b>0.0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	2.5
			SWMA - Container without License / Permit	3	13.0
		<b>Solid Waste Management</b>		<b>5</b>	<b>8.8</b>
	<b>Solid Waste Management</b>		<b>5</b>	<b>8.8</b>	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
<b>311 Call Center</b>		<b>1</b>	<b>0</b>		
Supervisor's Office		SupV - Airplane	3	0	
		SupV - Complaint - Other Employee	1	3.0	
		SupV - Thank You from Constituent	1	0	
<b>Supervisor's Office</b>		<b>5</b>	<b>0.6</b>		
<b>Supervisor's Office</b>		<b>6</b>	<b>0.5</b>		
<b>ROSLYN HEIGHTS</b>				<b>268</b>	<b>2.0</b>
ROSLYN heights	Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	1	19.0
		<b>Adminstrative Services</b>		<b>1</b>	<b>19.0</b>
<b>Adminstrative Services</b>		<b>1</b>	<b>19.0</b>		
<b>ROSLYN heights</b>				<b>1</b>	<b>19.0</b>

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
RUSSEL GARDENS	Project Independence	Project Independence	PI - Taxi Service	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>			<b>2</b>	<b>0</b>
<b>RUSSEL GARDENS</b>				<b>2</b>	<b>0</b>
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>			<b>2</b>	<b>0</b>
<b>RUSSELL GARDENS</b>				<b>2</b>	<b>0</b>
SADDLE ROCK	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	4.0
		<b>Street Lighting District</b>		<b>1</b>	<b>4.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>4.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	12.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>12.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>12.0</b>
Project Independence	Project Independence	PI - Taxi Service	2	0	
	<b>Project Independence</b>		<b>2</b>	<b>0</b>	
<b>Project Independence</b>			<b>2</b>	<b>0</b>	
<b>SADDLE ROCK</b>				<b>4</b>	<b>4.0</b>
SANDS POINT	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>SANDS POINT</b>				<b>1</b>	<b>0</b>
SEARINGTON	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	2.0
		<b>Animal Shelter</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>2.0</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0
<b>Project Independence</b>		<b>1</b>	<b>0</b>		
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>SEARINGTON</b>				<b>2</b>	<b>1.0</b>
SEARINGTOWN	Department of Public Safety	Animal Shelter	Animal Sh - Injured Dog	1	1.0
			Animal Sh - Lost Animal	1	1.0
	<b>Animal Shelter</b>		<b>2</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>2</b>	<b>1.0</b>
	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	3	0.3
			Hwy - Pothole	1	5.0
Hwy - Street Sign - Repair / Replace			2	0	
Hwy - Tree Trimming / Removal Inspection			1	0	
<b>Highway Department</b>		<b>7</b>	<b>0.9</b>		

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	6.0
			Street Light - Lights Out (Multiple)	2	3.0
			Street Light - On During Day	1	23.0
	<b>Street Lighting District</b>			<b>4</b>	<b>8.8</b>
	<b>Department of Public Works</b>			<b>11</b>	<b>3.7</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
				<b>Inter Municipal Affairs</b>	
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>0</b>
	Project Independence	Project Independence	PI - Taxi Service	4	0
				<b>Project Independence</b>	
	<b>Project Independence</b>			<b>4</b>	<b>0</b>
<b>SEARINGTOWN</b>				<b>19</b>	<b>2.3</b>
THOMASTON	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	3.0
		<b>Building Department</b>		<b>1</b>	<b>3.0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>3.0</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0
				<b>Project Independence</b>	
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>THOMASTON</b>				<b>2</b>	<b>1.5</b>
UNIONDALE	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>UNIONDALE</b>				<b>1</b>	<b>0</b>
UNIVERSITY GARDENS	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - Mark Out	2	6.0
	<b>Street Lighting District</b>			<b>2</b>	<b>6.0</b>
	<b>Department of Public Works</b>			<b>3</b>	<b>4.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
<b>Inter Municipal Affairs</b>				<b>1</b>	<b>0</b>
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
<b>UNIVERSITY GARDENS</b>				<b>4</b>	<b>3.0</b>
W WILLISTON	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>W WILLISTON</b>				<b>1</b>	<b>0</b>
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0
			CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Seasonal Programs Registration	1	0
	<b>Community Services</b>			<b>4</b>	<b>0</b>
	<b>Community Services</b>			<b>4</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	0	
			Animal Sh - Lost Animal	3	0.3	
			Animal Sh - Surrender a dog	2	0	
			Animal Sh - Unleashed - Stray Dog	2	2.5	
		<b>Animal Shelter</b>			<b>9</b>	<b>0.7</b>
		Cat Shelter	Cat Shelter - Feral Cats	3	0	
		<b>Cat Shelter</b>			<b>3</b>	<b>0</b>
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	Code - Commercial Vehicle stored on Residential Property	3	0
				Code - Court	9	0
				Code - Drop Off Bin	1	33.0
				Code - Fence	1	0
				Code - Garbage	5	11.2
				Code - Graffiti	1	20.0
				Code - Miscellaneous	8	8.8
				Code - No Plates / Inoperable Vehicle	12	10.6
				Code - Overgrown Vegetation	12	1.9
				Code - Property Maintenance	10	2.3
	Code - Sidewalk Obstruction			1	0	
	Code - Storage and Display			5	3.6	
	Code - Unlawful Property Use			3	6.0	
	Code - Water Flow / Accumulation			2	0	
	<b>Code Enforcement</b>			<b>73</b>	<b>5.3</b>	
	<b>Department of Public Safety</b>				<b>85</b>	<b>4.6</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	2	5.5
				Hwy - Grass Cut / Mow	2	5.5
				Hwy - Manhole Repair	1	1.0
				Hwy - Miscellaneous	2	2.5
				Hwy - Pothole	7	3.7
				Hwy - Sprinkler Damage	1	3.0
				Hwy - Street Drainage / Flooding	1	0
				Hwy - Street Sign - New Request	1	0
				Hwy - Street Sign - Repair / Replace	5	2.2
				Hwy - Street Sweeping / Cleaning	1	3.0
Hwy - Tree Planting				1	7.0	
Hwy - Tree Stump Removal				2	0	
Hwy - Tree Trimming / Removal Inspection				7	0.9	
<b>Highway Department</b>			<b>33</b>	<b>2.5</b>		
Street Lighting District		Street Lighting District	Street Light - Cycles On / Off	1	6.0	
			Street Light - Light Out (Single)	8	7.8	

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Works	Street Lighting District	Street Light - On During Day	2	3.0	
			Street Light - Pole Problem	1	0	
		<b>Street Lighting District</b>		<b>12</b>	<b>6.2</b>	
	<b>Department of Public Works</b>				<b>45</b>	<b>3.5</b>
	Housing Authority	Housing Authority	Housing - Appliance	1	2.0	
			Housing - Electrical	3	1.3	
			Housing - High Priority SR	1	0	
			Housing - Misc Construction	1	4.0	
			Housing - Misc SR	2	0.5	
			Housing - Plumbing	3	1.0	
			<b>Housing Authority</b>		<b>11</b>	<b>1.3</b>
	<b>Housing Authority</b>				<b>11</b>	<b>1.3</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	3.4	
			<b>Inter Municipal Affairs</b>		<b>5</b>	<b>3.4</b>
	<b>Inter Municipal Affairs</b>				<b>5</b>	<b>3.4</b>
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0	
			Bldg - From Transfer	1	0	
			Bldg - Housing Complaint	2	0	
			Bldg - Illegal Housing	3	0	
			Bldg - Suspect Work Without a Permit	2	4.0	
	<b>Building Department</b>		<b>9</b>	<b>0.9</b>		
	<b>Planning and Building Department</b>				<b>9</b>	<b>0.9</b>
	Project Independence	Project Independence	PI - Call Back Request	3	1.3	
			PI - Health and Mental Health	5	6.2	
			PI - Household Maintenance	3	3.7	
			PI - Membership Registration	27	0	
			PI - Miscellaneous	3	8.7	
			PI - Program Registration	47	3.5	
			PI - Taxi Service	88	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	5	0.2	
	<b>Project Independence</b>		<b>183</b>	<b>1.3</b>		
	<b>Project Independence</b>				<b>183</b>	<b>1.3</b>
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>				<b>1</b>	<b>0</b>	
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	2.0		
	<b>Sustainability Department</b>		<b>1</b>	<b>2.0</b>		
<b>Solid Waste Management</b>				<b>1</b>	<b>2.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0	
		<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>	
<b>WESTBURY</b>				<b>346</b>	<b>2.4</b>	
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
		<b>Community Services</b>		<b>1</b>	<b>0</b>	
	<b>Community Services</b>			<b>1</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	1.0
			Animal Sh - Surrender a dog	1	0	
		<b>Animal Shelter</b>		<b>2</b>	<b>0.5</b>	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>	
		Code Enforcement	Code - Court	1	0	
	<b>Code Enforcement</b>		<b>1</b>	<b>0</b>		
	<b>Department of Public Safety</b>			<b>4</b>	<b>0.2</b>	
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	1	2.0
			Hwy - Street Sign - Repair / Replace	1	14.0	
		<b>Highway Department</b>		<b>2</b>	<b>8.0</b>	
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	7.0
			Street Light - Light Out (Single)	1	2.0	
			Street Light - Mark Out	1	3.0	
		<b>Street Lighting District</b>		<b>3</b>	<b>4.0</b>	
	<b>Department of Public Works</b>			<b>5</b>	<b>5.6</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	6.0	
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>6.0</b>	
<b>Inter Municipal Affairs</b>			<b>2</b>	<b>6.0</b>		
Project Independence	Project Independence	Project Independence	PI - Call Back Request	4	0.2	
		PI - Caregiver Support	1	1.0		
		PI - Health and Mental Health	4	2.2		
		PI - Household Maintenance	4	0.5		
		PI - Membership Registration	7	0		
		PI - Miscellaneous	1	5.0		
		PI - Program Registration	12	1.7		
		PI - Taxi Service	54	0		
		PI - Taxi Service Cancellation	7	0		
		PI - Taxi Service Complaint	2	0.5		
		PI - Transportation/Mobility Mgmt Info	1	1.0		
		<b>Project Independence</b>		<b>97</b>	<b>0.4</b>	
	<b>Project Independence</b>		<b>97</b>	<b>0.4</b>		

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>
	<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0
			SWMA - Rain Barrel	1	0
		<b>Sustainability Department</b>		<b>2</b>	<b>0</b>
	<b>Solid Waste Management</b>		<b>2</b>	<b>0</b>	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>WILLISTON PARK</b>				<b>114</b>	<b>0.7</b>
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Misc Problems	1	0
	<b>Street Lighting District</b>		<b>3</b>	<b>0</b>	
<b>Department of Public Works</b>		<b>4</b>	<b>0</b>		
<b>albertson</b>				<b>4</b>	<b>0</b>
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>0</b>	
<b>albertson</b>				<b>1</b>	<b>0</b>
carle place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>0</b>	
<b>carle place</b>				<b>1</b>	<b>0</b>
garden city park	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	6.0
		<b>Animal Shelter</b>		<b>1</b>	<b>6.0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>6.0</b>	
<b>garden city park</b>				<b>1</b>	<b>6.0</b>
great neck	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	2	0
			Hwy - Street Sign - Repair / Replace	2	0
		<b>Highway Department</b>		<b>4</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>4</b>	<b>0</b>	
<b>great neck</b>				<b>4</b>	<b>0</b>
greenvale	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>0</b>	
<b>greenvale</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days
greenvale	Department of Public Safety	Parking Enforcement	Prkg Enfr - Parking Violations Complaint	1	3.0
		<b>Parking Enforcement</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>3.0</b>
<b>greenvale</b>				<b>1</b>	<b>3.0</b>
herricks	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>4.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>4.0</b>
<b>herricks</b>				<b>1</b>	<b>4.0</b>
manhasset	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
			Hwy - Pothole Filled Without Request	2	0
			Hwy - Street Painting	2	0
			Hwy - Street Sign - Repair / Replace	3	0
			Hwy - Tree Trimming / Removal Inspection	2	2.0
	<b>Highway Department</b>		<b>10</b>	<b>0.7</b>	
	Street Lighting District	Street Light - Mark Out	4	5.5	
	<b>Street Lighting District</b>		<b>4</b>	<b>5.5</b>	
<b>Department of Public Works</b>			<b>14</b>	<b>2.1</b>	
<b>manhasset</b>				<b>14</b>	<b>2.1</b>
new hyde park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>0</b>
<b>new hyde park</b>				<b>2</b>	<b>0</b>
port washington	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	23	0
			Hwy - Pothole	2	3.5
			Hwy - Pothole Filled Without Request	2	0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	2	0
	<b>Highway Department</b>		<b>30</b>	<b>0.2</b>	
<b>Department of Public Works</b>			<b>30</b>	<b>0.2</b>	
<b>port washington</b>				<b>30</b>	<b>0.2</b>
roslyn heights	Department of Public Safety	Code Enforcement	Code - Noise	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
		<b>Department of Public Safety</b>			<b>1</b>
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0
<b>Inter Municipal Affairs</b>		<b>1</b>	<b>6.0</b>		
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>6.0</b>	
<b>roslyn heights</b>				<b>3</b>	<b>2.0</b>

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
williston park	Project Independence	Project Independence	PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>williston park</b>				<b>1</b>	<b>0</b>	
	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Broken Meter	1	0	
		<b>Adminstrative Services</b>		<b>1</b>	<b>0</b>	
	<b>Adminstrative Services</b>			<b>1</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Appearance Ticket		1	1.0
			Animal Sh - Call Back		1	1.0
			Animal Sh - Dog Adoption		15	0
			Animal Sh - Surrender a dog		1	0
		<b>Animal Shelter</b>			<b>18</b>	<b>0.1</b>
		Cat Shelter	Cat Shelter - Call Back		13	2.4
		<b>Cat Shelter</b>			<b>13</b>	<b>2.4</b>
	Code Enforcement	Code - Call Back Request	Code - Call Back Request		48	7.4
			Code - Property Violations Search		93	5.4
			Code - Signs		1	9.0
		<b>Code Enforcement</b>			<b>142</b>	<b>6.1</b>
		Parking Enforcement	Prkg Enfrc - Call Back Request		3	4.3
	Prkg Enfrc - Parking Violations Complaint			1	12.0	
	<b>Parking Enforcement</b>			<b>4</b>	<b>6.2</b>	
	<b>Department of Public Safety</b>				<b>177</b>	<b>5.2</b>
	Department of Public Works	Highway Department	Hwy - Call Back Request		21	4.6
			Hwy - Informational		2	0
			Hwy - Miscellaneous		1	1.0
			Hwy - Permits / Road Opening Application Request		6	1.0
			Hwy - Pothole		1	2.0
<b>Highway Department</b>			<b>31</b>	<b>3.4</b>		
Street Lighting District		Street Light - Lights Out (Multiple)		1	13.0	
<b>Street Lighting District</b>			<b>1</b>	<b>13.0</b>		
<b>Department of Public Works</b>				<b>32</b>	<b>3.7</b>	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		2	0	
		HR - Medical and Insurance Benefits		1	16.0	
		HR - Personnel and Employment		4	4.8	
	<b>Human Resources and Finance</b>			<b>7</b>	<b>5.0</b>	
<b>Human Resources and Finance</b>				<b>7</b>	<b>5.0</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	3.0	
		OIC - Inter Municipal SR		7	3.6	
	<b>Inter Municipal Affairs</b>			<b>8</b>	<b>3.5</b>	
<b>Inter Municipal Affairs</b>				<b>8</b>	<b>3.5</b>	

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	6	2.3	
			Park - Disabled Youth Recreation Program	4	0.2	
			Park - General Complaint	15	6.8	
			Park - Park Facilities Maintenance	38	5.0	
			Park - Park Lights	81	11.2	
			Park - Park Permit Application Request	29	0	
			Park - Park and Recreation Literature Request	14	0	
	<b>Parks and Recreation Department</b>			<b>187</b>	<b>6.5</b>	
	<b>Parks and Recreation Department</b>			<b>187</b>	<b>6.5</b>	
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	6	2.5	
			<b>Board of Zoning Appeals</b>		<b>6</b>	<b>2.5</b>
		Building Department	Bldg - Call Back	35	10.6	
			Bldg - Certificate Status	3	0	
			Bldg - General Question Needs Answers	109	9.4	
			Bldg - Permit Question Needs Answers	20	15.9	
		<b>Building Department</b>			<b>167</b>	<b>10.2</b>
		Planning Department	Planning - Call Back Request	5	5.2	
			Planning - Questions needing Answers	1	5.0	
		<b>Planning Department</b>			<b>6</b>	<b>5.2</b>
	<b>Planning and Building Department</b>			<b>179</b>	<b>9.8</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Health and Mental Health	1	4.0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	1	0	
			PI - Taxi Service Complaint	1	2.0	
			<b>Project Independence</b>			<b>5</b>
	<b>Project Independence</b>			<b>5</b>	<b>1.2</b>	
Solid Waste Management	Solid Waste Management	SWMA - Call Back	16	2.1		
		SWMA - Container without License / Permit	1	2.0		
	<b>Solid Waste Management</b>			<b>17</b>	<b>2.1</b>	
	Sustainability Department	SWMA - Recycling / STOP Call Back	2	0		
	<b>Sustainability Department</b>			<b>2</b>	<b>0</b>	
<b>Solid Waste Management</b>			<b>19</b>	<b>1.9</b>		
Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	85	0		
		311 - Street Repaving Schedule Inquiry	1	0		
	<b>311 Call Center</b>			<b>86</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

June 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
	Supervisor's Office	Supervisor's Office	SupV - Grand Street School RSVP	1	0	
			SupV - Helicopter	1	0	
			SupV - Helicopter Nassau	2	0	
			<b>Supervisor's Office</b>		<b>4</b>	<b>0</b>
		<b>Supervisor's Office</b>			<b>90</b>	<b>0</b>
	Town Clerk	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	181	0
				Town Clerk - Block Party Application	15	0
				Town Clerk - Death Certificate	65	0
				Town Clerk - Dog License	35	0
				Town Clerk - Domestic Partnership	5	0
				Town Clerk - Filming Permit	1	0
				Town Clerk - Fishing License	11	0
				Town Clerk - Landscaping License	1	0
				Town Clerk - Liquor License	1	0
				Town Clerk - Marriage Certificate	23	0
				Town Clerk - Marriage License	54	0
				Town Clerk - Miscellaneous	17	0
				Town Clerk - Parking Restrictions Removal Request	8	0
				Town Clerk - Peddler License	2	0
				Town Clerk - Secondhand Dealer License	3	0
				Town Clerk - Sidewalk Sale	2	0
Town Clerk - Solid Waste Management License				4	0	
Town Clerk - Taxi and Limousine License				5	0	
Town Clerk - Tow Truck License	12	0				
		<b>Town Clerk</b>		<b>445</b>	<b>0</b>	
	<b>Town Clerk</b>			<b>445</b>	<b>0</b>	
				<b>1,150</b>	<b>3.6</b>	
<b>Summary</b>				<b>5,301</b>	<b>2.2</b>	