

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Project Independence	Project Independence	PI - Miscellaneous	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>MANHASSET</b>				<b>1</b>	<b>0</b>
albertson	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>albertson</b>				<b>1</b>	<b>0</b>
great neck	Project Independence	Project Independence	PI - Program Registration	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>great neck</b>				<b>1</b>	<b>0</b>
roslyn heights	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>roslyn heights</b>				<b>1</b>	<b>0</b>
22 WALDO AVE	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
		<b>Parking Enforcement</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>22 WALDO AVE</b>				<b>1</b>	<b>0</b>
ALBERTSON	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	1.0
			Animal Sh - Sign	1	3.0
		<b>Animal Shelter</b>		<b>2</b>	<b>2.0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	5.0
		<b>Cat Shelter</b>		<b>1</b>	<b>5.0</b>
		Code Enforcement	Code - Court	4	0
			Code - Dumpster	1	6.0
			Code - Garbage	1	16.0
			Code - Miscellaneous	3	4.3
			Code - No Plates / Inoperable Vehicle	1	0
			Code - Odor	2	3.5
			Code - Overgrown Vegetation	4	0.2
			Code - Property Maintenance	4	2.8
			Code - Unlawful Property Use	3	7.0
			Code - Water Flow / Accumulation	4	7.2
	<b>Code Enforcement</b>		<b>27</b>	<b>3.9</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0	
<b>Parking Enforcement</b>		<b>1</b>	<b>0</b>		
<b>Department of Public Safety</b>		<b>31</b>	<b>3.6</b>		
Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	1	0	
		Hwy - Catch Basin	6	0.8	

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May 2014

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ALBERTSON	Department of Public Works	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	1	0
			Hwy - Dead Animal Pickup	1	4.0
			Hwy - Grass Cut / Mow	1	3.0
			Hwy - Miscellaneous	4	0.5
			Hwy - Pothole	4	5.0
			Hwy - Street Drainage / Flooding	2	0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	5	4.0
			Hwy - Street Sweeping / Cleaning	5	0.8
			Hwy - Tree Branch / Debris Pickup	1	3.0
			Hwy - Tree Fallen - Emergency	1	3.0
			Hwy - Tree Planting	4	0
			Hwy - Tree Trimming / Removal Inspection	7	0.3
			<b>Highway Department</b>		
	Street Lighting District	Street Lighting District	Street Light - Cable Break	1	0
			Street Light - Cycles On / Off	1	8.0
			Street Light - Light Out (Single)	9	8.1
			Street Light - Lights Out (Multiple)	1	9.0
			Street Light - Mark Out	4	4.0
			<b>Street Lighting District</b>		
	<b>Department of Public Works</b>			<b>60</b>	<b>2.9</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
			OIC - Inter Municipal SR	2	0.5
			<b>Inter Municipal Affairs</b>		
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>1.3</b>
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
			Bldg - Retaining Wall	2	0
			Bldg - Suspect Work Without a Permit	2	0
			<b>Building Department</b>		
	<b>Planning and Building Department</b>			<b>5</b>	<b>0</b>
	Project Independence	Project Independence	PI - Caregiver Support	1	0
			PI - Health and Mental Health	1	1.0
			PI - Household Maintenance	1	0
PI - Membership Registration			1	0	
PI - Program Registration			3	1.0	
PI - Taxi Service			48	0	
PI - Taxi Service Cancellation			3	0	
PI - Transportation/Mobility Mgmt Info			1	1.0	
<b>Project Independence</b>			<b>59</b>	<b>0.1</b>	
<b>Project Independence</b>			<b>59</b>	<b>0.1</b>	

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May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	4	1.8
			SWMA - Container without License / Permit	1	0
			SWMA - Garbage Not Picked Up	2	1.5
	<b>Solid Waste Management</b>			<b>7</b>	<b>1.4</b>
	<b>Solid Waste Management</b>			<b>7</b>	<b>1.4</b>
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	3	0
		<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>	
<b>ALBERTSON</b>				<b>168</b>	<b>1.8</b>
BAXTER ESTATES	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	16.0
		<b>Street Lighting District</b>		<b>1</b>	<b>16.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>16.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>0.5</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>0.5</b>
	Project Independence	Project Independence	PI - Taxi Service	2	0
<b>Project Independence</b>		<b>2</b>	<b>0</b>		
<b>Project Independence</b>			<b>2</b>	<b>0</b>	
<b>BAXTER ESTATES</b>				<b>5</b>	<b>3.4</b>
CAMBRIA HEIGHTS	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>CAMBRIA HEIGHTS</b>				<b>1</b>	<b>0</b>
CARL PLACE	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>CARL PLACE</b>				<b>1</b>	<b>0</b>
CARLE PLACE	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	2.0
		<b>Adminstrative Services</b>		<b>1</b>	<b>2.0</b>
		<b>Adminstrative Services</b>			<b>1</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	0
			Animal Sh - Misc	1	2.0
		<b>Animal Shelter</b>		<b>2</b>	<b>1.0</b>
		Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Basketball Stanchion	1	5.0
	Code - Miscellaneous		2	0	
	Code - Overgrown Vegetation		2	4.5	
	Code - Property Maintenance	2	0		
	Code - Unlawful Property Use	1	9.0		
	<b>Code Enforcement</b>			<b>9</b>	<b>2.6</b>

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May 2014

City	Department Description	Group Description	Type Description	Count	Response Days				
CARLE PLACE	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0				
			Prkg Enfrc - Parking Violations Complaint	1	5.0				
		<b>Parking Enforcement</b>		<b>2</b>	<b>3.0</b>				
	<b>Department of Public Safety</b>				<b>13</b>	<b>2.4</b>			
	Department of Public Works	Highway Department		Hwy - Curb Repair	2	6.5			
				Hwy - Dead Animal Pickup	1	8.0			
				Hwy - Miscellaneous	3	1.0			
				Hwy - Plow Damage	1	14.0			
				Hwy - Pothole	3	3.0			
				Hwy - Sprinkler Damage	1	0			
				Hwy - Street Sign - Repair / Replace	6	1.7			
				Hwy - Street Sweeping / Cleaning	1	8.0			
				Hwy - Tree Branch / Debris Pickup	1	2.0			
				Hwy - Tree Planting	5	2.6			
				Hwy - Tree Stump Removal	16	0.2			
				Hwy - Tree Trimming / Removal Inspection	9	1.7			
				<b>Highway Department</b>		<b>49</b>	<b>2.0</b>		
				Street Lighting District			Street Light - Cycles On / Off	4	0
							Street Light - Fixture Problem	1	7.0
	Street Light - Light Out (Single)	6	5.7						
	Street Light - Lights Out (Multiple)	4	7.0						
	Street Light - Mark Out	8	6.0						
	Street Light - Misc Problems	1	0						
	Street Light - On During Day	2	12.5						
	<b>Street Lighting District</b>		<b>26</b>	<b>5.5</b>					
	<b>Department of Public Works</b>				<b>75</b>	<b>3.2</b>			
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	2	1.0			
				<b>Inter Municipal Affairs</b>		<b>2</b>	<b>1.0</b>		
	<b>Inter Municipal Affairs</b>				<b>2</b>	<b>1.0</b>			
	Planning and Building Department	Building Department		Bldg - Application Status	1	0			
				Bldg - Certificate Status	2	0			
				Bldg - Illegal Housing	7	0			
				<b>Building Department</b>		<b>10</b>	<b>0</b>		
<b>Planning and Building Department</b>				<b>10</b>	<b>0</b>				
Project Independence	Project Independence		PI - Household Maintenance	2	1.0				
			PI - Membership Registration	1	0				
			PI - Program Registration	10	1.2				
			PI - Taxi Service	12	0				

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May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	0
	<b>Project Independence</b>			<b>27</b>	<b>0.5</b>
	<b>Project Independence</b>			<b>27</b>	<b>0.5</b>
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
			<b>Solid Waste Management</b>	<b>1</b>	<b>1.0</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>1.0</b>
<b>CARLE PLACE</b>				<b>129</b>	<b>2.3</b>
EAST HILLS	Department of Public Works	Highway Department	Hwy - Pothole	1	6.0
		<b>Highway Department</b>		<b>1</b>	<b>6.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>6.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			<b>Inter Municipal Affairs</b>	<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Taxi Service	5	0
<b>Project Independence</b>			<b>5</b>	<b>0</b>	
<b>Project Independence</b>			<b>5</b>	<b>0</b>	
<b>EAST HILLS</b>				<b>7</b>	<b>0.9</b>
EAST WILLISTON	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - Light Out (Single)	1	0
	<b>Street Lighting District</b>			<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
			<b>Inter Municipal Affairs</b>	<b>1</b>	<b>2.0</b>
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>2.0</b>	
Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		PI - Program Registration	2	2.0	
		PI - Taxi Service	1	0	
		<b>Project Independence</b>	<b>4</b>	<b>1.0</b>	
<b>Project Independence</b>			<b>4</b>	<b>1.0</b>	
<b>EAST WILLISTON</b>				<b>7</b>	<b>0.9</b>
ELMONT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>ELMONT</b>				<b>1</b>	<b>0</b>
FLORA PARK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>FLORA PARK</b>				<b>1</b>	<b>0</b>

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May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
FLORAL PARK	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	13.0	
			Code - Overgrown Vegetation	1	0	
	<b>Code Enforcement</b>			<b>2</b>	<b>6.5</b>	
	<b>Department of Public Safety</b>			<b>2</b>	<b>6.5</b>	
	Department of Public Works	Highway Department	Hwy - Pothole	2	3.0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	4	0	
			<b>Highway Department</b>			<b>7</b>
	<b>Department of Public Works</b>			<b>7</b>	<b>0.9</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
		<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Call Back Request	2	3.5	
			PI - Food and Hunger	2	0.5	
			PI - Health and Mental Health	2	1.0	
			PI - Taxi Service	7	0	
			PI - Taxi Service Cancellation	1	0	
			<b>Project Independence</b>			<b>14</b>
	<b>Project Independence</b>			<b>14</b>	<b>0.7</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	4.0	
<b>Solid Waste Management</b>			<b>1</b>	<b>4.0</b>		
<b>Solid Waste Management</b>			<b>1</b>	<b>4.0</b>		
Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0		
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>FLORAL PARK</b>				<b>26</b>	<b>1.3</b>	
FLORAL PARK CEN	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	5.5	
		<b>Parking Enforcement</b>			<b>2</b>	<b>5.5</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>5.5</b>	
	Department of Public Works	Highway Department	Hwy - Pothole	1	2.0	
			<b>Highway Department</b>			<b>1</b>
		Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	1	0	
<b>Street Lighting District</b>			<b>2</b>	<b>0</b>		
<b>Department of Public Works</b>			<b>3</b>	<b>0.7</b>		
<b>FLORAL PARK CEN</b>				<b>5</b>	<b>2.6</b>	
FLOWER HILL	Department of Public Works	Highway Department	Hwy - Pothole	1	4.0	
		<b>Highway Department</b>			<b>1</b>	<b>4.0</b>

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May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
FLOWER HILL	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	4.0	
		<b>Street Lighting District</b>		<b>2</b>	<b>4.0</b>	
	<b>Department of Public Works</b>			<b>3</b>	<b>4.0</b>	
	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	1.0	
		<b>Project Independence</b>		<b>1</b>	<b>1.0</b>	
<b>Project Independence</b>			<b>1</b>	<b>1.0</b>		
<b>FLOWER HILL</b>				<b>4</b>	<b>3.2</b>	
FRANKLIN SQUARE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
<b>FRANKLIN SQUARE</b>				<b>1</b>	<b>1.0</b>	
GARDEN CITY	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>1.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>	
	Project Independence	Project Independence	PI - Taxi Service	6	0	
<b>Project Independence</b>		<b>6</b>	<b>0</b>			
<b>Project Independence</b>			<b>6</b>	<b>0</b>		
<b>GARDEN CITY</b>				<b>8</b>	<b>0.1</b>	
GARDEN CITY PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	12.0	
		<b>Adminstrative Services</b>		<b>1</b>	<b>12.0</b>	
	<b>Adminstrative Services</b>			<b>1</b>	<b>12.0</b>	
	Department of Public Safety	Code Enforcement	Code - Dumpster		1	5.0
			Code - Garbage		2	1.5
			Code - Litter		1	0
			Code - Miscellaneous		2	2.5
			Code - Property Maintenance		1	7.0
	<b>Code Enforcement</b>		<b>7</b>	<b>2.9</b>		
	<b>Department of Public Safety</b>			<b>7</b>	<b>2.9</b>	
	Department of Public Works	Highway Department	Hwy - Manhole Repair		1	8.0
			Hwy - Miscellaneous		1	4.0
			Hwy - Pothole		5	3.0
Hwy - Street Sign - Repair / Replace				9	0	
Hwy - Street Sweeping / Cleaning				2	0	
Hwy - Tree Planting				1	0	
Hwy - Tree Stump Removal				3	0	
<b>Highway Department</b>		<b>22</b>	<b>1.2</b>			

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May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	6.0	
			Street Light - Mark Out	1	2.0	
	<b>Street Lighting District</b>			<b>2</b>	<b>4.0</b>	
	<b>Department of Public Works</b>			<b>24</b>	<b>1.5</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	5	1.8	
	<b>Inter Municipal Affairs</b>			<b>6</b>	<b>1.7</b>	
	<b>Inter Municipal Affairs</b>			<b>6</b>	<b>1.7</b>	
	Project Independence	Project Independence	PI - Taxi Service	12	0	
			<b>Project Independence</b>	<b>12</b>	<b>0</b>	
	<b>Project Independence</b>			<b>12</b>	<b>0</b>	
	<b>GARDEN CITY PARK</b>				<b>50</b>	<b>1.5</b>
GLENWOOD LANDING	Department of Public Safety	Code Enforcement	Code - Graffiti	1	0	
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0	
	<b>Parking Enforcement</b>			<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>2</b>	<b>0</b>	
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Pothole	2	5.5	
<b>Highway Department</b>			<b>3</b>	<b>3.7</b>		
<b>Department of Public Works</b>			<b>3</b>	<b>3.7</b>		
<b>GLENWOOD LANDING</b>				<b>5</b>	<b>2.2</b>	
GREAR NECK	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>GREAR NECK</b>				<b>1</b>	<b>0</b>	
GREAT NECK	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	3	5.7	
			Animal Sh - Lost Animal	1	1.0	
			Animal Sh - Unleashed - Stray Dog	1	0	
		<b>Animal Shelter</b>			<b>5</b>	<b>3.6</b>
		Cat Shelter	Cat Shelter - Feral Cats	6	3.3	
		<b>Cat Shelter</b>			<b>6</b>	<b>3.3</b>
		Code Enforcement	Code - After Hours/Weekend Construction	2	2.0	
	Code - Court		1	0		
	Code - Graffiti		2	6.0		
	Code - Miscellaneous		1	4.0		
	Code - Overgrown Vegetation		4	0		
	Code - Property Maintenance		3	2.7		
	Code - Sidewalk Obstruction	1	0			
Code - Water Flow / Accumulation	1	0				

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May 2014

City	Department Description	Group Description	Type Description	Count	Response Days		
GREAT NECK	Department of Public Safety	<b>Code Enforcement</b>		<b>15</b>	<b>1.9</b>		
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	5	4.6		
		<b>Parking Enforcement</b>		<b>5</b>	<b>4.6</b>		
	<b>Department of Public Safety</b>				<b>31</b>	<b>2.9</b>	
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	2.0	
			Hwy - Curb Repair		1	6.0	
			Hwy - Miscellaneous		3	7.0	
			Hwy - Pothole		7	3.4	
			Hwy - Street Sign - Repair / Replace		6	0.3	
			Hwy - Tree Planting		2	1.5	
			Hwy - Tree Stump Removal		2	0	
			Hwy - Tree Trimming / Removal Inspection		6	0	
			<b>Highway Department</b>		<b>28</b>	<b>2.1</b>	
			Street Lighting District	Street Light - Cycles On / Off		1	2.0
				Street Light - Light Out (Single)		8	4.1
	Street Light - Lights Out (Multiple)			8	3.9		
	Street Light - Mark Out			12	5.7		
	Street Light - On During Day			1	4.0		
	<b>Street Lighting District</b>		<b>30</b>	<b>4.6</b>			
	<b>Department of Public Works</b>				<b>58</b>	<b>3.4</b>	
	Housing Authority	Housing Authority	Housing - Electrical		1	2.0	
			Housing - Plumbing		1	4.0	
			<b>Housing Authority</b>		<b>2</b>	<b>3.0</b>	
	<b>Housing Authority</b>				<b>2</b>	<b>3.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		3	7.0	
			OIC - Inter Municipal SR		9	2.8	
			<b>Inter Municipal Affairs</b>		<b>12</b>	<b>3.8</b>	
	<b>Inter Municipal Affairs</b>				<b>12</b>	<b>3.8</b>	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer		1	7.0	
			Park - Theater Ticket Purchase		1	0	
			<b>Parks and Recreation Department</b>		<b>2</b>	<b>3.5</b>	
	<b>Parks and Recreation Department</b>				<b>2</b>	<b>3.5</b>	
	Planning and Building Department	Building Department	Bldg - Construction Complaint		2	10.5	
Bldg - Inspection Request			1	8.0			
<b>Building Department</b>			<b>3</b>	<b>9.7</b>			
<b>Planning and Building Department</b>				<b>3</b>	<b>9.7</b>		
Project Independence	Project Independence	PI - Call Back Request		10	1.2		
		PI - Caregiver Support		1	0		
		PI - Financial Assistance		1	4.0		
		PI - Health and Mental Health		19	2.4		
		PI - Household Maintenance		5	2.2		

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Project Independence	Project Independence	PI - Membership Registration	18	0
			PI - Miscellaneous	7	0.3
			PI - Program Registration	17	1.1
			PI - Taxi Service	427	0
			PI - Taxi Service Cancellation	32	0
			PI - Taxi Service Complaint	7	0.4
			PI - Transportation/Mobility Mgmt Info	8	1.4
	<b>Project Independence</b>			<b>552</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>552</b>	<b>0.2</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		<b>Receiver of Taxes</b>		<b>3</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>3</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0
			SWMA - Garbage Not Picked Up	5	1.6
		<b>Solid Waste Management</b>		<b>6</b>	<b>1.3</b>
		Sustainability Department	SWMA - Compost	2	0
			SWMA - Long Island Green Homes	1	0
			SWMA - Rain Barrel	1	9.0
	<b>Sustainability Department</b>			<b>4</b>	<b>2.2</b>
	<b>Solid Waste Management</b>			<b>10</b>	<b>1.7</b>
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	2	0
		<b>311 Call Center</b>		<b>2</b>	<b>0</b>
		Supervisor's Office	SupV - Thank You from Constituent	1	0
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>	
<b>GREAT NECK</b>				<b>676</b>	<b>0.7</b>
GREAT NECK 11021	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>GREAT NECK 11021</b>				<b>1</b>	<b>0</b>
GREAT NECK PLAZA	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>5.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>5.0</b>
	Project Independence	Project Independence	PI - Taxi Service	12	0
PI - Taxi Service Cancellation			1	0	
<b>Project Independence</b>			<b>13</b>	<b>0</b>	
<b>Project Independence</b>			<b>13</b>	<b>0</b>	
<b>GREAT NECK PLAZA</b>				<b>15</b>	<b>0.5</b>

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GREENVALE	Department of Public Safety	Code Enforcement	Code - Building Permit	1	0
			Code - Court	1	0
			Code - Overgrown Vegetation	2	0
			Code - Property Maintenance	1	0
			Code - Signs	1	7.0
		<b>Code Enforcement</b>	<b>6</b>	<b>1.2</b>	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0
	<b>Parking Enforcement</b>		<b>1</b>	<b>3.0</b>	
	<b>Department of Public Safety</b>			<b>7</b>	<b>1.4</b>
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	2	0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	4	0
			Hwy - Street Sweeping / Cleaning	1	10.0
	<b>Highway Department</b>		<b>8</b>	<b>1.2</b>	
	<b>Department of Public Works</b>			<b>8</b>	<b>1.2</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>2.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>2.0</b>
	Project Independence	Project Independence	PI - Taxi Service	2	0
			<b>Project Independence</b>		<b>2</b>
<b>Project Independence</b>			<b>2</b>	<b>0</b>	
<b>GREENVALE</b>				<b>18</b>	<b>1.2</b>
GREENVALE	Department of Public Safety	Code Enforcement	Code - Signs	1	10.0
		<b>Code Enforcement</b>		<b>1</b>	<b>10.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>10.0</b>
<b>GREENVALE</b>				<b>1</b>	<b>10.0</b>
HEMPSTEAD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Sh - Misc	1	3.0
		<b>Animal Shelter</b>		<b>2</b>	<b>1.5</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>1.5</b>
<b>HEMPSTEAD</b>				<b>2</b>	<b>1.5</b>
HERRICKS	Department of Public Safety	Code Enforcement	Code - Noise	1	2.0
		<b>Code Enforcement</b>		<b>1</b>	<b>2.0</b>
		<b>Department of Public Safety</b>			<b>1</b>
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
			Hwy - Pothole	1	2.0
			Hwy - Tree Stump Removal	1	0
<b>Highway Department</b>		<b>3</b>	<b>0.7</b>		

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
HERRICKS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	9.0
		<b>Street Lighting District</b>		<b>1</b>	<b>9.0</b>
	<b>Department of Public Works</b>			<b>4</b>	<b>2.8</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>3.5</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>3.5</b>
	Project Independence	Project Independence	PI - Taxi Service	3	0
		<b>Project Independence</b>		<b>3</b>	<b>0</b>
	<b>Project Independence</b>			<b>3</b>	<b>0</b>
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	21.0
<b>Supervisor's Office</b>		<b>1</b>	<b>21.0</b>		
<b>Supervisor's Office</b>			<b>1</b>	<b>21.0</b>	
<b>HERRICKS</b>				<b>11</b>	<b>3.7</b>
KENSINGTON	Project Independence	Project Independence	PI - Membership Registration	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>KENSINGTON</b>				<b>1</b>	<b>0</b>
KINGS POINT	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
<b>KINGS POINT</b>				<b>1</b>	<b>0</b>
LAKE SUCCESS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0
			OIC - Inter Municipal SR	3	0.7
		<b>Inter Municipal Affairs</b>		<b>4</b>	<b>2.0</b>
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>2.0</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>LAKE SUCCESS</b>				<b>5</b>	<b>1.6</b>
LAKE SUCESS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>
<b>LAKE SUCESS</b>				<b>1</b>	<b>0</b>
LEVITTOWN	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>LEVITTOWN</b>				<b>1</b>	<b>0</b>
LITTLE NECK	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days		
LITTLE NECK	Project Independence	Project Independence	PI - Taxi Service	2	0		
		<b>Project Independence</b>		<b>2</b>	<b>0</b>		
	<b>Project Independence</b>			<b>2</b>	<b>0</b>		
<b>LITTLE NECK</b>				<b>3</b>	<b>0</b>		
MANHASET HILLS	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	2.0		
		<b>Street Lighting District</b>		<b>1</b>	<b>2.0</b>		
	<b>Department of Public Works</b>			<b>1</b>	<b>2.0</b>		
<b>MANHASET HILLS</b>				<b>1</b>	<b>2.0</b>		
MANHASSET	Administrative Services	Administrative Services	Adm Svc - Green Team	1	3.0		
		<b>Administrative Services</b>		<b>1</b>	<b>3.0</b>		
	<b>Administrative Services</b>			<b>1</b>	<b>3.0</b>		
	Community Services	Community Services	CommSvc - Misc SR	1	3.0		
			CommSvc - Seasonal Programs Registration	10	0		
		<b>Community Services</b>		<b>11</b>	<b>0.3</b>		
	<b>Community Services</b>			<b>11</b>	<b>0.3</b>		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Defecation	1	5.0	
				Animal Sh - Misc	1	11.0	
				Animal Sh - Unleashed - Stray Dog	2	2.0	
		<b>Animal Shelter</b>		<b>4</b>	<b>5.0</b>		
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	3	1.7	
					<b>3</b>	<b>1.7</b>	
		<b>Cat Shelter</b>			<b>3</b>	<b>1.7</b>	
		Code Enforcement	Code Enforcement	Code Enforcement	Code - Garbage	2	0
					Code - Miscellaneous	3	0.3
					Code - Noise	2	3.5
					Code - Overgrown Vegetation	6	5.5
					Code - Property Maintenance	2	0
	Code - Signs				1	6.0	
	Code - Unlawful Property Use				3	5.7	
	Code - Water Flow / Accumulation				1	0	
	<b>Code Enforcement</b>		<b>20</b>	<b>3.2</b>			
Parking Enforcement	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0		
			Prkg Enfrc - Parking Violations Complaint	4	2.8		
			<b>5</b>	<b>2.4</b>			
<b>Parking Enforcement</b>			<b>5</b>	<b>2.4</b>			
<b>Department of Public Safety</b>				<b>32</b>	<b>3.2</b>		
Department of Public Works	Highway Department	Highway Department	Hwy - Curb Repair	3	0		
			Hwy - Dead Animal Pickup	2	4.5		
			Hwy - Manhole Repair	1	10.0		
			Hwy - Miscellaneous	3	5.7		
			Hwy - Pothole	11	4.5		
			Hwy - Pothole Filled Without Request	2	0		
			Hwy - Sprinkler Damage	1	0		

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	2	1.0	
			Hwy - Street Sign - Repair / Replace	6	6.5	
			Hwy - Street Sweeping / Cleaning	3	2.7	
			Hwy - Tree Branch / Debris Pickup	3	2.0	
			Hwy - Tree Planting	2	6.0	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	8	0.1	
		<b>Highway Department</b>			<b>49</b>	<b>3.1</b>
		Street Lighting District	Street Lighting District	Street Light - Cable Break	5	0
				Street Light - Cycles On / Off	2	1.0
				Street Light - Fixture Problem	1	6.0
				Street Light - Light Out (Single)	12	3.8
				Street Light - Lights Out (Multiple)	5	3.2
				Street Light - Mark Out	20	3.2
				Street Light - Misc Problems	1	0
				Street Light - On During Day	2	5.5
	Street Light - Pole Problem			1	0	
	<b>Street Lighting District</b>			<b>49</b>	<b>3.0</b>	
	<b>Department of Public Works</b>				<b>98</b>	<b>3.1</b>
	Housing Authority	Housing Authority	Housing Authority	Housing - Appliance	1	6.0
				Housing - High Priority SR	1	0
				Housing - Misc SR	1	2.0
		<b>Housing Authority</b>			<b>3</b>	<b>2.7</b>
	<b>Housing Authority</b>				<b>3</b>	<b>2.7</b>
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	2.7
				OIC - Inter Municipal SR	14	1.4
		<b>Inter Municipal Affairs</b>			<b>17</b>	<b>1.6</b>
	<b>Inter Municipal Affairs</b>				<b>17</b>	<b>1.6</b>
	Planning and Building Department	Building Department	Building Department	Bldg - Application Status	1	6.0
				Bldg - Certificate Status	1	0
				Bldg - Construction Complaint	2	0
Bldg - From Transfer				1	0	
Bldg - Illegal Housing				1	0	
Bldg - Retaining Wall				1	0	
Bldg - Suspect Work Without a Permit				5	3.2	
<b>Building Department</b>			<b>12</b>	<b>1.8</b>		
<b>Planning and Building Department</b>				<b>12</b>	<b>1.8</b>	
Project Independence	Project Independence	Project Independence	PI - Call Back Request	2	0.5	
			PI - Food and Hunger	1	0	
			PI - Health and Mental Health	3	2.3	
			PI - Household Maintenance	4	1.5	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Project Independence	Project Independence	PI - Membership Registration	8	0
			PI - Miscellaneous	3	0.3
			PI - Program Registration	3	0.3
			PI - Taxi Service	98	0
			PI - Taxi Service Cancellation	4	0
			PI - Transportation/Mobility Mgmt Info	3	3.7
			PI - Volunteer	1	5.0
	<b>Project Independence</b>			<b>130</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>130</b>	<b>0.2</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	3.0
			SWMA - Garbage Not Picked Up	1	0
		<b>Solid Waste Management</b>		<b>2</b>	<b>1.5</b>
		Sustainability Department	SWMA - Compost	2	9.5
			SWMA - Rain Barrel	2	4.0
	<b>Sustainability Department</b>			<b>4</b>	<b>6.8</b>
	<b>Solid Waste Management</b>			<b>6</b>	<b>5.0</b>
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	2.0
			SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
			<b>Supervisor's Office</b>		<b>3</b>
<b>Supervisor's Office</b>			<b>3</b>	<b>0.7</b>	
<b>MANHASSET</b>				<b>314</b>	<b>1.7</b>
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.7
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>0.7</b>
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>0.7</b>
<b>MANHASSET</b>				<b>3</b>	<b>0.7</b>
MANHASSET HILLS	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - Cable Break	1	5.0
			Street Light - Light Out (Single)	1	0
Street Light - Mark Out	2		3.5		
<b>Street Lighting District</b>			<b>4</b>	<b>3.0</b>	
<b>Department of Public Works</b>			<b>5</b>	<b>2.4</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET HILLS	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
		<b>Building Department</b>		<b>1</b>	<b>0</b>
		<b>Planning and Building Department</b>		<b>1</b>	<b>0</b>
<b>MANHASSET HILLS</b>				<b>7</b>	<b>1.7</b>
MANHASSET NY	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
<b>MANHASSET NY</b>				<b>1</b>	<b>0</b>
MANOR HAVEN	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
		<b>Department of Public Works</b>		<b>1</b>	<b>0</b>
<b>MANOR HAVEN</b>				<b>1</b>	<b>0</b>
MANORHAVEN	Project Independence	Project Independence	PI - Household Maintenance	1	3.0
			PI - Taxi Service	8	0
		<b>Project Independence</b>		<b>9</b>	<b>0.3</b>
		<b>Project Independence</b>		<b>9</b>	<b>0.3</b>
<b>MANORHAVEN</b>				<b>9</b>	<b>0.3</b>
MASSAPEQUA	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
		<b>Project Independence</b>		<b>1</b>	<b>1.0</b>
		<b>Project Independence</b>		<b>1</b>	<b>1.0</b>
<b>MASSAPEQUA</b>				<b>1</b>	<b>1.0</b>
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	9	0
			CommSvc - Bus Pickup Schedule	1	0
		<b>Community Services</b>		<b>10</b>	<b>0</b>
	<b>Community Services</b>		<b>10</b>	<b>0</b>	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0
		<b>Cat Shelter</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>2</b>	<b>0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	3.0
			OIC - Inter Municipal SR	3	4.0
			<b>Inter Municipal Affairs</b>		<b>5</b>
	<b>Inter Municipal Affairs</b>		<b>5</b>	<b>3.6</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	3.0
			PI - Caregiver Support	1	0
			PI - Health and Mental Health	8	3.0
PI - Household Maintenance			3	0	
PI - Membership Registration			14	0	
PI - Miscellaneous			2	1.5	
PI - Program Registration			16	1.4	
PI - Taxi Service			64	0	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Project Independence	Project Independence	PI - Taxi Service Cancellation	4	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	<b>Project Independence</b>			<b>114</b>	<b>0.5</b>	
	<b>Project Independence</b>			<b>114</b>	<b>0.5</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0	
			<b>Receiver of Taxes</b>			<b>3</b>
	<b>Receiver of Taxes</b>			<b>3</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	3	0	
			SWMA - Garbage Not Picked Up	1	1.0	
		<b>Solid Waste Management</b>			<b>4</b>	<b>0.2</b>
		Sustainability Department	Sustainability Department	SWMA - Compost	4	7.2
	SWMA - Rain Barrel			2	9.0	
	<b>Sustainability Department</b>			<b>6</b>	<b>7.8</b>	
	<b>Solid Waste Management</b>			<b>10</b>	<b>4.8</b>	
<b>MINEOLA</b>				<b>144</b>	<b>0.8</b>	
MUNSEY PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0	
			<b>Inter Municipal Affairs</b>			<b>1</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>2.0</b>	
<b>MUNSEY PARK</b>				<b>1</b>	<b>2.0</b>	
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0	
			<b>Street Lighting District</b>			<b>1</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>	
<b>N NEW HYDE PARK</b>				<b>1</b>	<b>3.0</b>	
NEW CASSEL	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0	
			<b>Animal Shelter</b>			<b>1</b>
		Code Enforcement	Code Enforcement	Code - Court	1	0
				Code - Garbage	1	4.0
				Code - Miscellaneous	1	3.0
	Code - Property Maintenance			1	0	
	<b>Code Enforcement</b>			<b>4</b>	<b>1.8</b>	
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	2	6.0	
	<b>Parking Enforcement</b>			<b>2</b>	<b>6.0</b>	
	<b>Department of Public Safety</b>			<b>7</b>	<b>2.7</b>	
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	0
Hwy - Curb Repair				1	0	
Hwy - Miscellaneous				2	2.5	
Hwy - Pothole				16	3.3	
Hwy - Street Sign - Repair / Replace				3	0	
Hwy - Street Sweeping / Cleaning				2	1.0	
Hwy - Tree Stump Removal				2	0	
<b>Highway Department</b>			<b>27</b>	<b>2.2</b>		

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	4.0	
			Street Light - Lights Out (Multiple)	1	0	
		<b>Street Lighting District</b>		<b>2</b>	<b>2.0</b>	
	<b>Department of Public Works</b>				<b>29</b>	<b>2.2</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0	
			OIC - Inter Municipal SR	1	1.0	
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>1.5</b>	
	<b>Inter Municipal Affairs</b>				<b>2</b>	<b>1.5</b>
	<b>NEW CASSEL</b>				<b>38</b>	<b>2.3</b>
	NEW CASSELL	Project Independence	Project Independence	PI - Health and Mental Health	1	0
<b>Project Independence</b>			<b>1</b>	<b>0</b>		
<b>Project Independence</b>				<b>1</b>	<b>0</b>	
<b>NEW CASSELL</b>				<b>1</b>	<b>0</b>	
NEW CASTLE	Department of Public Works	Highway Department	Hwy - Pothole	2	4.5	
			Hwy - Street Sign - Repair / Replace	1	0	
		<b>Highway Department</b>		<b>3</b>	<b>3.0</b>	
	<b>Department of Public Works</b>				<b>3</b>	<b>3.0</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	7.0	
			<b>Parks and Recreation Department</b>		<b>1</b>	<b>7.0</b>
	<b>Parks and Recreation Department</b>				<b>1</b>	<b>7.0</b>
<b>NEW CASTLE</b>				<b>4</b>	<b>4.0</b>	
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	4	1.0	
			CommSvc - Bus Pickup Schedule	2	0.5	
			CommSvc - Misc SR	4	1.0	
		<b>Community Services</b>		<b>10</b>	<b>0.9</b>	
	<b>Community Services</b>				<b>10</b>	<b>0.9</b>
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	2.0
				Animal Sh - Dog Defecation	1	2.0
				Animal Sh - Lost Animal	1	3.0
		<b>Animal Shelter</b>		<b>3</b>	<b>2.3</b>	
		Cat Shelter	Cat Shelter - Feral Cats	6	0.5	
		<b>Cat Shelter</b>		<b>6</b>	<b>0.5</b>	
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	3	0
	Code - Commercial Vehicle stored on Residential Property			2	2.5	
	Code - Commerical Garbage Container			1	1.0	
	Code - Court			8	0.2	
	Code - Fence			1	8.0	
	Code - Garbage			9	3.1	
	Code - Lights			1	1.0	
	Code - Litter			1	0	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Miscellaneous	3	2.7	
			Code - Noise	2	3.0	
			Code - Odor	1	9.0	
			Code - Overgrown Vegetation	7	3.9	
			Code - Property Maintenance	12	3.2	
			Code - Sidewalk Obstruction	1	3.0	
			Code - Signs	1	6.0	
			Code - Tree Removal	1	4.0	
			Code - Water Flow / Accumulation	1	2.0	
		<b>Code Enforcement</b>			<b>55</b>	<b>2.7</b>
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0		
		Prkg Enfrc - Parking Violations Complaint	2	2.0		
	<b>Parking Enforcement</b>			<b>3</b>	<b>1.3</b>	
	<b>Department of Public Safety</b>				<b>67</b>	<b>2.4</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin	6	1.7	
			Hwy - Curb Repair	6	0	
			Hwy - Dead Animal Pickup	2	0	
			Hwy - Grass Cut / Mow	1	0	
			Hwy - Miscellaneous	12	2.7	
			Hwy - Pothole	13	4.6	
			Hwy - Shopping Cart	1	0	
			Hwy - Street Drainage / Flooding	7	3.6	
			Hwy - Street Sign - New Request	6	0	
			Hwy - Street Sign - Repair / Replace	10	0	
			Hwy - Street Sweeping / Cleaning	12	2.1	
			Hwy - Tree Branch / Debris Pickup	8	2.4	
			Hwy - Tree Planting	28	0.2	
Hwy - Tree Removal Objection			1	0		
Hwy - Tree Stump Removal			7	0		
Hwy - Tree Trimming / Removal Inspection			49	0.3		
<b>Highway Department</b>			<b>169</b>	<b>1.1</b>		
Street Lighting District			Street Light - Cycles On / Off	6	3.3	
			Street Light - Fixture Problem	4	2.5	
		Street Light - Light Out (Single)	33	5.5		
	Street Light - Lights Out (Multiple)	13	5.8			
	Street Light - Mark Out	31	3.8			
	Street Light - Misc Problems	1	0			
	Street Light - On During Day	16	4.2			
	Street Light - Pole Problem	4	2.5			
<b>Street Lighting District</b>			<b>108</b>	<b>4.5</b>		
<b>Department of Public Works</b>				<b>277</b>	<b>2.4</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	2.8	
			OIC - Inter Municipal SR	11	0.9	
		<b>Inter Municipal Affairs</b>			<b>15</b>	<b>1.4</b>
	<b>Inter Municipal Affairs</b>			<b>15</b>	<b>1.4</b>	
	Parks and Recreation Department	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	4.0
				Park - Miscellaneous	1	1.0
				Park - Theater Ticket Purchase	2	0
			<b>Parks and Recreation Department</b>			<b>4</b>
	<b>Parks and Recreation Department</b>			<b>4</b>	<b>1.2</b>	
	Planning and Building Department	Building Department	Building Department	Bldg - Construction Complaint	2	0
				Bldg - Employee Complaint	1	8.0
				Bldg - Housing Complaint	1	12.0
				Bldg - Illegal Housing	6	0
				Bldg - Suspect Work Without a Permit	4	0
				<b>Building Department</b>		
	<b>Planning and Building Department</b>			<b>14</b>	<b>1.4</b>	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	6	4.5
				PI - Caregiver Support	2	2.0
				PI - Financial Assistance	1	6.0
				PI - Food and Hunger	1	0
				PI - Health and Mental Health	10	1.5
				PI - Household Maintenance	7	1.9
				PI - Membership Registration	21	0
				PI - Miscellaneous	5	2.6
				PI - NORC SR	4	0
				PI - Program Registration	18	1.3
				PI - Taxi Service	162	0.0
				PI - Taxi Service Cancellation	14	0
				PI - Taxi Service Complaint	3	2.7
				PI - Transportation/Mobility Mgmt Info	1	0
				PI - Volunteer	3	0.7
				<b>Project Independence</b>		
	<b>Project Independence</b>			<b>258</b>	<b>0.4</b>	
Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	6	0	
			<b>Receiver of Taxes</b>		<b>6</b>	<b>0</b>
<b>Receiver of Taxes</b>			<b>6</b>	<b>0</b>		
Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	4	2.8	
			SWMA - Container without License / Permit	1	0	
			SWMA - Garbage Not Picked Up	1	4.0	
		<b>Solid Waste Management</b>			<b>6</b>	<b>2.5</b>

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Solid Waste Management	Sustainability Department	SWMA - Compost	1	11.0	
			SWMA - Rain Barrel	3	10.7	
	<b>Sustainability Department</b>			<b>4</b>	<b>10.8</b>	
	<b>Solid Waste Management</b>			<b>10</b>	<b>5.8</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	9	0	
			SupV - Complaint - Other Employee	1	3.0	
			SupV - Helicopter	10	0	
			SupV - Thank You from Constituent	1	0	
			<b>Supervisor's Office</b>			<b>21</b>
	<b>Supervisor's Office</b>			<b>21</b>	<b>0.1</b>	
<b>NEW HYDE PARK</b>				<b>682</b>	<b>1.6</b>	
NEW HYDE park	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0	
		<b>Highway Department</b>			<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
<b>NEW HYDE park</b>				<b>1</b>	<b>0</b>	
NHP	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	6	0	
			Street Light - Misc Problems	4	0	
	<b>Street Lighting District</b>			<b>11</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>11</b>	<b>0</b>	
<b>NHP</b>				<b>11</b>	<b>0</b>	
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Court	1	0	
			Code - Garbage	1	0	
			Code - Miscellaneous	1	1.0	
			Code - Overgrown Vegetation	2	5.0	
			Code - Property Maintenance	1	3.0	
			Code - Signs	1	2.0	
	<b>Code Enforcement</b>			<b>7</b>	<b>2.3</b>	
	<b>Department of Public Safety</b>			<b>7</b>	<b>2.3</b>	
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Dead Animal Pickup	1	0	
			Hwy - Pothole	1	12.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	1	3.0	
		<b>Highway Department</b>			<b>5</b>	<b>3.0</b>
		Street Lighting District	Street Light - Light Out (Single)	1	6.0	
Street Light - Lights Out (Multiple)	1		0			
<b>Street Lighting District</b>			<b>2</b>	<b>3.0</b>		
<b>Department of Public Works</b>			<b>7</b>	<b>3.0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
NO NEW HYDE PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	1.7	
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>1.7</b>	
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>1.7</b>	
<b>NO NEW HYDE PARK</b>				<b>17</b>	<b>2.5</b>	
NORTH HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	3	3.0	
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>2.2</b>	
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>2.2</b>	
	Project Independence	Project Independence	PI - Taxi Service	10	0	
			<b>Project Independence</b>		<b>10</b>	<b>0</b>
<b>Project Independence</b>			<b>10</b>	<b>0</b>		
<b>NORTH HILLS</b>				<b>14</b>	<b>0.6</b>	
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	1	0	
		<b>Highway Department</b>			<b>2</b>	<b>0</b>
		Street Lighting District	Street Light - Mark Out	2	2.5	
	<b>Street Lighting District</b>			<b>2</b>	<b>2.5</b>	
<b>Department of Public Works</b>			<b>4</b>	<b>1.2</b>		
<b>NORTH NEW HYDE PARK</b>				<b>4</b>	<b>1.2</b>	
OLD WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.0	
			<b>Inter Municipal Affairs</b>		<b>2</b>	<b>3.0</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>3.0</b>	
	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	8	0.2	
			PI - Taxi Service Cancellation	1	0	
	<b>Project Independence</b>			<b>10</b>	<b>0.2</b>	
	<b>Project Independence</b>			<b>10</b>	<b>0.2</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>		
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>		
Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0		
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>OLD WESTBURY</b>				<b>15</b>	<b>0.6</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
PLANDOME	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
<b>PLANDOME</b>				<b>1</b>	<b>0</b>
PLANDOME HEIGHTS	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>PLANDOME HEIGHTS</b>				<b>1</b>	<b>0</b>
PORT WAHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>PORT WAHINGTON</b>				<b>1</b>	<b>0</b>
PORT WAHSINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>PORT WAHSINGTON</b>				<b>1</b>	<b>0</b>
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>PORT WASHINGTON</b>				<b>1</b>	<b>0</b>
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	4.5
			Adm Svc - PW Parking - Broken Meter	2	0.5
		<b>Adminstrative Services</b>		<b>4</b>	<b>2.5</b>
	<b>Adminstrative Services</b>			<b>4</b>	<b>2.5</b>
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0
			CommSvc - Bus Pickup Schedule	3	0
		<b>Community Services</b>		<b>5</b>	<b>0</b>
	<b>Community Services</b>			<b>5</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	8.0
			Animal Sh - Found Animal	4	2.2
Animal Sh - Lost Animal			2	0.5	
Animal Sh - Menacing or Harrassing Dog			2	5.0	
Animal Sh - Misc			1	4.0	
Animal Sh - Unleashed - Stray Dog			2	2.0	
<b>Animal Shelter</b>		<b>12</b>	<b>3.0</b>		
Cat Shelter		Cat Shelter - Feral Cats	4	9.2	
<b>Cat Shelter</b>		<b>4</b>	<b>9.2</b>		
Code Enforcement	Code - After Hours/Weekend Construction	4	1.0		
	Code - Building Permit	1	1.0		
	Code - Commercial Vehicle stored on Residential Property	1	3.0		

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Court	2	0.5	
			Code - Dumpster	1	0	
			Code - Garbage	7	5.4	
			Code - Miscellaneous	6	0.3	
			Code - No Plates / Inoperable Vehicle	3	0	
			Code - Noise	2	0	
			Code - Odor	1	17.0	
			Code - Overgrown Vegetation	3	0	
			Code - Property Maintenance	3	0	
			Code - Signs	4	2.2	
			Code - Tree Removal	1	0	
			Code - Water Flow / Accumulation	2	0	
			<b>Code Enforcement</b>			<b>41</b>
		Parking Enforcement	Prkg Enfrc - Commercial Parking	3	1.3	
	<b>Parking Enforcement</b>			<b>3</b>	<b>1.3</b>	
	<b>Department of Public Safety</b>			<b>60</b>	<b>2.5</b>	
	Department of Public Works	Highway Department		Hwy - Animal Sign - New Request	1	0
				Hwy - Bee's Nest Removal	1	9.0
				Hwy - Catch Basin	2	8.5
				Hwy - Curb Repair	1	4.0
				Hwy - Dead Animal Pickup	1	2.0
				Hwy - Grass Cut / Mow	18	0
				Hwy - Manhole Repair	1	0
				Hwy - Miscellaneous	12	2.9
				Hwy - Plow Damage	1	0
				Hwy - Pothole	16	2.9
				Hwy - Pothole Filled Without Request	7	0
Hwy - Street Drainage / Flooding				1	0	
Hwy - Street Sign - New Request				3	0	
Hwy - Street Sign - Repair / Replace				15	3.3	
Hwy - Street Sweeping / Cleaning				2	3.5	
Hwy - Tree Branch / Debris Pickup				2	1.5	
Hwy - Tree Fallen - Emergency				1	2.0	
Hwy - Tree Planting				6	1.3	
Hwy - Tree Stump Removal				9	0.8	
Hwy - Tree Trimming / Removal Inspection				21	0.7	
<b>Highway Department</b>			<b>121</b>	<b>1.7</b>		
Street Lighting District			Street Light - Cycles On / Off	3	0	
			Street Light - Light Out (Single)	13	2.2	
			Street Light - Mark Out	21	4.5	
			Street Light - Misc Problems	1	0	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - On During Day	2	3.5
			Street Light - Pole Problem	1	0
	<b>Street Lighting District</b>			<b>41</b>	<b>3.2</b>
	<b>Department of Public Works</b>			<b>162</b>	<b>2.1</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	4.5
			OIC - Inter Municipal SR	12	1.4
	<b>Inter Municipal Affairs</b>			<b>14</b>	<b>1.9</b>
	<b>Inter Municipal Affairs</b>			<b>14</b>	<b>1.9</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	6.0
			Park - Miscellaneous	4	0.5
	<b>Parks and Recreation Department</b>			<b>5</b>	<b>1.6</b>
	<b>Parks and Recreation Department</b>			<b>5</b>	<b>1.6</b>
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	0
			Bldg - Illegal Housing	3	0
			Bldg - Inspection Request	1	0
			Bldg - Suspect Work Without a Permit	7	0
	<b>Building Department</b>			<b>12</b>	<b>0</b>
	<b>Planning and Building Department</b>			<b>12</b>	<b>0</b>
	Project Independence	Project Independence	PI - Call Back Request	3	5.0
			PI - Caregiver Support	1	1.0
			PI - Health and Mental Health	7	0.9
			PI - Household Maintenance	2	0
			PI - Membership Registration	22	0
			PI - Miscellaneous	3	0.7
			PI - Program Registration	8	1.0
			PI - Taxi Service	314	0
			PI - Taxi Service Cancellation	19	0
			PI - Transportation/Mobility Mgmt Info	7	0.3
			PI - Volunteer	1	0
	<b>Project Independence</b>			<b>387</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>387</b>	<b>0.1</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
			<b>Receiver of Taxes</b>		
<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	3	1.0	
		<b>Solid Waste Management</b>			<b>3</b>
	Sustainability Department	SWMA - Compost	2	0	
		SWMA - Long Island Green Homes	3	2.3	
SWMA - Rain Barrel		3	6.3		
<b>Sustainability Department</b>			<b>8</b>	<b>3.2</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	<b>Solid Waste Management</b>			<b>11</b>	<b>2.6</b>	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
		<b>311 Call Center</b>		<b>1</b>	<b>0</b>	
		Supervisor's Office	SupV - Airplane		4	0
			SupV - Helicopter		2	0
			SupV - Thank You from Constituent		1	0
	<b>Supervisor's Office</b>			<b>7</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>8</b>	<b>0</b>		
<b>PORT WASHINGTON</b>				<b>670</b>	<b>0.9</b>	
PORT WASHINGTON NO	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>3.0</b>	
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>3.0</b>		
<b>PORT WASHINGTON NO</b>				<b>2</b>	<b>2.0</b>	
PORT WASHINGTONJ	Department of Public Works	Highway Department	Hwy - Pothole	1	2.0	
		<b>Highway Department</b>		<b>1</b>	<b>2.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>2.0</b>	
<b>PORT WASHINGTONJ</b>				<b>1</b>	<b>2.0</b>	
PORTWASHINGTON	Project Independence	Project Independence	PI - Taxi Service	2	0	
		<b>Project Independence</b>		<b>2</b>	<b>0</b>	
	<b>Project Independence</b>			<b>2</b>	<b>0</b>	
<b>PORTWASHINGTON</b>				<b>2</b>	<b>0</b>	
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Cable Break	3	0	
			Street Light - Cycles On / Off	3	0	
			Street Light - Light Out (Single)	4	0	
			Street Light - Lights Out (Multiple)	1	0	
			Street Light - Mark Out	4	6.0	
	<b>Street Lighting District</b>			<b>15</b>	<b>1.6</b>	
<b>Department of Public Works</b>			<b>15</b>	<b>1.6</b>		
<b>PT WASHINGTON</b>				<b>15</b>	<b>1.6</b>	
ROCKLAND COUNTY	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
<b>ROCKLAND COUNTY</b>				<b>1</b>	<b>1.0</b>	
ROSLYN	Community Services	Community Services	CommSvc - Volunteering for General Programs	1	1.0	
		<b>Community Services</b>		<b>1</b>	<b>1.0</b>	
	<b>Community Services</b>			<b>1</b>	<b>1.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	2.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>2.0</b>	
		Cat Shelter	Cat Shelter - Feral Cats	1	12.0	
		<b>Cat Shelter</b>		<b>1</b>	<b>12.0</b>	
		Code Enforcement	Code - Miscellaneous	1	0	
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>				<b>3</b>	<b>4.7</b>
	Department of Public Works	Highway Department	Hwy - Manhole Repair		1	0
			Hwy - Miscellaneous		2	7.0
			Hwy - Pothole		2	11.0
			Hwy - Street Drainage / Flooding		1	1.0
			Hwy - Street Sign - Repair / Replace		3	0
			Hwy - Tree Fallen - Emergency		1	4.0
			Hwy - Tree Planting		1	0
			Hwy - Tree Stump Removal		1	0
			Hwy - Tree Trimming / Removal Inspection		2	0.5
		<b>Highway Department</b>		<b>14</b>	<b>3.0</b>	
		Street Lighting District	Street Light - Cable Break		4	0
			Street Light - Cycles On / Off		1	0
			Street Light - Fixture Problem		1	0
			Street Light - Light Out (Single)		4	2.2
			Street Light - Lights Out (Multiple)		1	8.0
			Street Light - Mark Out		3	3.0
			Street Light - On During Day		1	8.0
	<b>Street Lighting District</b>		<b>15</b>	<b>2.3</b>		
	<b>Department of Public Works</b>				<b>29</b>	<b>2.6</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	3.0
			OIC - Inter Municipal SR		10	1.0
		<b>Inter Municipal Affairs</b>		<b>11</b>	<b>1.2</b>	
	<b>Inter Municipal Affairs</b>				<b>11</b>	<b>1.2</b>
	Planning and Building Department	Building Department	Bldg - Inspection Request		1	0
		<b>Building Department</b>		<b>1</b>	<b>0</b>	
		Planning Department	Planning - Questions needing Answers		1	3.0
<b>Planning Department</b>		<b>1</b>	<b>3.0</b>			
<b>Planning and Building Department</b>				<b>2</b>	<b>1.5</b>	
Project Independence	Project Independence	PI - Call Back Request		2	0.5	
		PI - Health and Mental Health		1	1.0	
		PI - Membership Registration		8	0	
		PI - Program Registration		3	0.3	
		PI - Taxi Service		124	0	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Project Independence	Project Independence	PI - Taxi Service Cancellation	5	0	
			PI - Transportation/Mobility Mgmt Info	1	2.0	
	<b>Project Independence</b>			<b>144</b>	<b>0.0</b>	
	<b>Project Independence</b>			<b>144</b>	<b>0.0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0	
				<b>Receiver of Taxes</b>	<b>3</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>3</b>	<b>0</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	10	0	
				<b>Supervisor's Office</b>	<b>10</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>10</b>	<b>0</b>	
<b>ROSLYN</b>				<b>203</b>	<b>0.6</b>	
ROSLYN ESTATES	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
<b>ROSLYN ESTATES</b>				<b>1</b>	<b>1.0</b>	
ROSLYN HARBOR	Project Independence	Project Independence	PI - Taxi Service	1	0	
			<b>Project Independence</b>	<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0	
				<b>Supervisor's Office</b>	<b>4</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>4</b>	<b>0</b>		
<b>ROSLYN HARBOR</b>				<b>5</b>	<b>0</b>	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Misc SR	1	2.0	
		<b>Community Services</b>		<b>1</b>	<b>2.0</b>	
		<b>Community Services</b>			<b>1</b>	<b>2.0</b>
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	0
				Animal Sh - Found Animal	1	1.0
		<b>Animal Shelter</b>			<b>2</b>	<b>0.5</b>
		Cat Shelter	Cat Shelter - Feral Cats	3	0	
		<b>Cat Shelter</b>			<b>3</b>	<b>0</b>
	Code Enforcement	Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	2	0
				Code - Building Permit	1	0
				Code - Court	3	0
				Code - Fence	1	0
				Code - Garbage	2	4.5
				Code - Miscellaneous	6	1.8
				Code - Noise	1	0
				Code - Overgrown Vegetation	9	6.1
Code - Property Maintenance				5	1.6	
<b>Code Enforcement</b>			<b>30</b>	<b>2.8</b>		

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Safety	Parking Enforcement	Prkg Enfr - Parking Violations Complaint	1	2.0	
		<b>Parking Enforcement</b>		<b>1</b>	<b>2.0</b>	
	<b>Department of Public Safety</b>			<b>36</b>	<b>2.4</b>	
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	6.0
			Hwy - Curb Repair		1	0
			Hwy - Dead Animal Pickup		1	2.0
			Hwy - Miscellaneous		4	1.5
			Hwy - Pothole		14	7.5
			Hwy - Street Sign - New Request		2	0
			Hwy - Street Sign - Repair / Replace		4	1.2
			Hwy - Street Sweeping / Cleaning		1	1.0
			Hwy - Tree Branch / Debris Pickup		1	1.0
			Hwy - Tree Planting		4	0
			Hwy - Tree Stump Removal		1	0
			Hwy - Tree Trimming / Removal Inspection		7	0
		<b>Highway Department</b>			<b>41</b>	<b>3.1</b>
	Street Lighting District	Street Lighting District	Street Light - Cable Break		1	0
			Street Light - Cycles On / Off		1	0
			Street Light - Fixture Problem		1	0
			Street Light - Light Out (Single)		10	3.5
			Street Light - Lights Out (Multiple)		1	6.0
			Street Light - Mark Out		17	4.6
	<b>Street Lighting District</b>			<b>31</b>	<b>3.9</b>	
	<b>Department of Public Works</b>			<b>72</b>	<b>3.4</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		6	1.0
		<b>Inter Municipal Affairs</b>			<b>6</b>	<b>1.0</b>
	<b>Inter Municipal Affairs</b>			<b>6</b>	<b>1.0</b>	
	Planning and Building Department	Building Department	Bldg - Construction Complaint		1	0
			Bldg - Inspection Request		2	3.5
			Bldg - Suspect Work Without a Permit		2	0
		<b>Building Department</b>			<b>5</b>	<b>1.4</b>
	<b>Planning and Building Department</b>			<b>5</b>	<b>1.4</b>	
	Project Independence	Project Independence	PI - Health and Mental Health		1	5.0
PI - Membership Registration				8	0	
PI - Program Registration				3	0.7	
PI - Taxi Service				127	0	
PI - Taxi Service Cancellation				8	0	
<b>Project Independence</b>			<b>147</b>	<b>0.0</b>		
<b>Project Independence</b>			<b>147</b>	<b>0.0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		<b>Receiver of Taxes</b>		<b>3</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>3</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	4.5
			SWMA - Container without License / Permit	1	17.0
			SWMA - Garbage Not Picked Up	2	2.0
		<b>Solid Waste Management</b>		<b>5</b>	<b>6.0</b>
		Sustainability Department	SWMA - Compost	3	9.3
			SWMA - Rain Barrel	2	5.5
		<b>Sustainability Department</b>		<b>5</b>	<b>7.8</b>
	<b>Solid Waste Management</b>		<b>10</b>	<b>6.9</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
		<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>
<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>		
<b>ROSLYN HEIGHTS</b>				<b>283</b>	<b>1.5</b>
ROSYLN ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>		<b>1</b>	<b>0</b>	
<b>ROSYLN ESTATES</b>				<b>1</b>	<b>0</b>
RUSSEL GARDENS	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>RUSSEL GARDENS</b>				<b>1</b>	<b>0</b>
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>		<b>2</b>	<b>0</b>	
<b>RUSSELL GARDENS</b>				<b>2</b>	<b>0</b>
SANDS POINT	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>SANDS POINT</b>				<b>1</b>	<b>0</b>
SEACLIFF	Project Independence	Project Independence	PI - Call Back Request	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>SEACLIFF</b>				<b>1</b>	<b>0</b>
SEARINGTON	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
SEARINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>SEARINGTON</b>				<b>2</b>	<b>0</b>	
SEARINGTOWN	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Grass Cut / Mow	2	0	
			Hwy - Miscellaneous	1	8.0	
			Hwy - Tree Stump Removal	1	0	
	<b>Highway Department</b>			<b>5</b>	<b>1.6</b>	
	Street Lighting District		Street Light - Cable Break	2	0	
			Street Light - Cycles On / Off	3	0	
			Street Light - Light Out (Single)	2	2.5	
	<b>Street Lighting District</b>			<b>7</b>	<b>0.7</b>	
	<b>Department of Public Works</b>				<b>12</b>	<b>1.1</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5	
			<b>Inter Municipal Affairs</b>		<b>2</b>	<b>0.5</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>0.5</b>	
Project Independence	Project Independence	PI - Taxi Service	6	0		
		<b>Project Independence</b>		<b>6</b>	<b>0</b>	
<b>Project Independence</b>			<b>6</b>	<b>0</b>		
Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0		
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>SEARINGTOWN</b>				<b>21</b>	<b>0.7</b>	
THOMASTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
<b>THOMASTON</b>				<b>1</b>	<b>0</b>	
THOMASTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Taxi Service	3	0	
			PI - Taxi Service Cancellation	1	0	
<b>Project Independence</b>			<b>4</b>	<b>0</b>		
<b>Project Independence</b>			<b>4</b>	<b>0</b>		
<b>THOMASTON</b>				<b>5</b>	<b>0</b>	
UNIONDALE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
<b>UNIONDALE</b>				<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
UNIVERSITY GARDENS	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	1.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>1.0</b>	
<b>UNIVERSITY GARDENS</b>				<b>1</b>	<b>1.0</b>	
WEST BABYLON	Project Independence	Project Independence	PI - Program Registration	1	1.0	
		<b>Project Independence</b>		<b>1</b>	<b>1.0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>1.0</b>	
<b>WEST BABYLON</b>				<b>1</b>	<b>1.0</b>	
WEST WILLISTON	Department of Public Works	Street Lighting District	Street Light - Cable Break	1	17.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>17.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>17.0</b>	
<b>WEST WILLISTON</b>				<b>1</b>	<b>17.0</b>	
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0	
		<b>Community Services</b>		<b>3</b>	<b>0</b>	
	<b>Community Services</b>			<b>3</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog		2	4.0
			Animal Sh - Found Animal		2	2.0
			Animal Sh - Lost Animal		4	2.0
			Animal Sh - Menacing or Harrassing Dog		2	0.5
			Animal Sh - Unleashed - Stray Dog		3	1.3
			<b>Animal Shelter</b>			<b>13</b>
	Cat Shelter		Cat Shelter - Feral Cats		1	0
	<b>Cat Shelter</b>			<b>1</b>	<b>0</b>	
	Code Enforcement		Code - Building Permit		3	6.7
			Code - Commercial Vehicle stored on Residential Property		3	0
			Code - Court		15	0
			Code - Fence		6	2.0
			Code - Garbage		3	3.0
			Code - Graffiti		1	0
			Code - Miscellaneous		10	2.3
			Code - No Plates / Inoperable Vehicle		15	0.4
			Code - Noise		1	1.0
Code - Overgrown Vegetation				2	0	
Code - Property Maintenance				8	8.4	
Code - Storage and Display				2	2.0	
Code - Tree Removal				1	0	
Code - Unlawful Property Use				2	0	
<b>Code Enforcement</b>			<b>72</b>	<b>2.0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days			
WESTBURY	Department of Public Safety	Parking Enforcement	Prkg Enfr - Parking Violations Complaint	2	3.0			
		<b>Parking Enforcement</b>		<b>2</b>	<b>3.0</b>			
	<b>Department of Public Safety</b>			<b>88</b>	<b>2.0</b>			
	Department of Public Works	Highway Department	Hwy - Catch Basin		3	0.3		
			Hwy - Complaint - Highway Employee / Vehicle		1	8.0		
			Hwy - Curb Repair		1	0		
			Hwy - Dead Animal Pickup		1	2.0		
			Hwy - Grass Cut / Mow		1	0		
			Hwy - Miscellaneous		4	3.5		
			Hwy - Pothole		9	4.9		
			Hwy - Shopping Cart		1	2.0		
			Hwy - Street Sign - New Request		1	0		
			Hwy - Street Sweeping / Cleaning		2	2.5		
			Hwy - Tree Branch / Debris Pickup		3	0		
			Hwy - Tree Planting		1	0		
			Hwy - Tree Stump Removal		2	0.5		
			Hwy - Tree Trimming / Removal Inspection		3	0		
			<b>Highway Department</b>			<b>33</b>	<b>2.3</b>	
			Street Lighting District	Street Lighting District	Street Light - Cycles On / Off		1	14.0
					Street Light - Light Out (Single)		4	2.8
	Street Light - Lights Out (Multiple)				1	8.0		
	Street Light - Mark Out				5	3.8		
	Street Light - Misc Problems				1	0		
	Street Light - Pole Problem				3	5.3		
	<b>Street Lighting District</b>			<b>15</b>	<b>4.5</b>			
	<b>Department of Public Works</b>				<b>48</b>	<b>3.0</b>		
	Housing Authority	Housing Authority	Housing - Appliance		2	3.0		
			Housing - Electrical		3	1.7		
			Housing - Misc Carpentry		2	2.5		
			Housing - Misc Construction		1	5.0		
			Housing - Misc SR		3	1.3		
			Housing - Plumbing		1	1.0		
	<b>Housing Authority</b>			<b>12</b>	<b>2.2</b>			
<b>Housing Authority</b>				<b>12</b>	<b>2.2</b>			
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		4	3.8			
		OIC - Inter Municipal SR		5	2.2			
		<b>Inter Municipal Affairs</b>		<b>9</b>	<b>2.9</b>			
<b>Inter Municipal Affairs</b>				<b>9</b>	<b>2.9</b>			
Planning and Building Department	Building Department	Bldg - Construction Complaint		1	0			
		Bldg - Illegal Housing		6	0			

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days		
WESTBURY	Planning and Building Department	Building Department	Bldg - Inspection Request	1	0		
			Bldg - Suspect Work Without a Permit	1	0		
			<b>Building Department</b>	<b>9</b>	<b>0</b>		
			<b>Planning and Building Department</b>	<b>9</b>	<b>0</b>		
	Project Independence	Project Independence		PI - Financial Assistance	2	1.5	
				PI - Health and Mental Health	14	0.4	
				PI - Household Maintenance	8	2.2	
				PI - Membership Registration	28	0	
				PI - Miscellaneous	2	4.0	
				PI - Program Registration	55	1.9	
				PI - Taxi Service	76	0.0	
				PI - Taxi Service Cancellation	1	0	
				PI - Transportation/Mobility Mgmt Info	2	0	
				PI - Volunteer	1	0	
						<b>Project Independence</b>	<b>189</b>
			<b>Project Independence</b>	<b>189</b>	<b>0.8</b>		
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	5	0	
				<b>Receiver of Taxes</b>	<b>5</b>	<b>0</b>	
			<b>Receiver of Taxes</b>	<b>5</b>	<b>0</b>		
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
				SWMA - Garbage Not Picked Up	1	2.0	
					<b>Solid Waste Management</b>	<b>2</b>	<b>1.5</b>
			Sustainability Department		SWMA - Compost	2	10.5
					SWMA - Rain Barrel	3	9.0
			<b>Sustainability Department</b>	<b>5</b>	<b>9.6</b>		
			<b>Solid Waste Management</b>	<b>7</b>	<b>7.3</b>		
	Supervisor's Office	311 Call Center		311 - Street Repaving Schedule Inquiry	1	0	
<b>311 Call Center</b>				<b>1</b>	<b>0</b>		
		<b>Supervisor's Office</b>	<b>1</b>	<b>0</b>			
<b>WESTBURY</b>				<b>371</b>	<b>1.5</b>		
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5		
			CommSvc - Misc SR	1	0		
			CommSvc - Seasonal Programs Registration	1	0		
					<b>Community Services</b>	<b>4</b>	<b>0.2</b>
			<b>Community Services</b>	<b>4</b>	<b>0.2</b>		
	Department of Public Safety	Cat Shelter		Cat Shelter - Feral Cats	1	23.0	
				<b>Cat Shelter</b>	<b>1</b>	<b>23.0</b>	
		Code Enforcement		Code - Overgrown Vegetation	1	0	
				Code - Water Flow / Accumulation	1	0	
			<b>Code Enforcement</b>	<b>2</b>	<b>0</b>		
		<b>Department of Public Safety</b>	<b>3</b>	<b>7.7</b>			

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
WILLISTON PARK	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
			Hwy - Sprinkler Damage	1	2.0	
			Hwy - Street Sweeping / Cleaning	2	4.5	
			Hwy - Tree Planting	2	0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		<b>Highway Department</b>			<b>8</b>	<b>1.4</b>
		Street Lighting District	Street Light - Light Out (Single)	1	0	
			Street Light - Mark Out	2	5.5	
		<b>Street Lighting District</b>			<b>3</b>	<b>3.7</b>
		<b>Department of Public Works</b>				<b>11</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0	
			OIC - Inter Municipal SR	2	0.5	
		<b>Inter Municipal Affairs</b>			<b>3</b>	<b>1.3</b>
	<b>Inter Municipal Affairs</b>				<b>3</b>	<b>1.3</b>
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0	
		<b>Building Department</b>			<b>1</b>	<b>0</b>
	<b>Planning and Building Department</b>				<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Health and Mental Health	1	12.0	
			PI - Household Maintenance	2	0	
			PI - Membership Registration	2	0	
			PI - Miscellaneous	2	2.0	
			PI - Program Registration	7	1.4	
			PI - Taxi Service	50	0	
			PI - Taxi Service Cancellation	3	0	
			PI - Transportation/Mobility Mgmt Info	2	0.5	
	<b>Project Independence</b>			<b>69</b>	<b>0.4</b>	
	<b>Project Independence</b>				<b>69</b>	<b>0.4</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>
	<b>Receiver of Taxes</b>				<b>2</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	2	0	
<b>Solid Waste Management</b>			<b>2</b>	<b>0</b>		
Sustainability Department		SWMA - Compost	2	11.0		
		SWMA - Long Island Green Homes	1	4.0		
		SWMA - Rain Barrel	1	11.0		
<b>Sustainability Department</b>			<b>4</b>	<b>9.2</b>		
<b>Solid Waste Management</b>				<b>6</b>	<b>6.2</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0
		<b>Supervisor's Office</b>		<b>2</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>
<b>WILLISTON PARK</b>				<b>101</b>	<b>1.1</b>
albertson	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>albertson</b>				<b>1</b>	<b>0</b>
great neck	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	3.0
			Hwy - Pothole	1	5.0
		<b>Highway Department</b>		<b>2</b>	<b>4.0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>4.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>5.0</b>
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>5.0</b>	
<b>great neck</b>				<b>3</b>	<b>4.3</b>
greenvale	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
			Hwy - Street Sign - Repair / Replace	3	0
		<b>Highway Department</b>		<b>4</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>4</b>	<b>0</b>
<b>greenvale</b>				<b>4</b>	<b>0</b>
greenvale	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	7.0
		<b>Parking Enforcement</b>		<b>1</b>	<b>7.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>7.0</b>
<b>greenvale</b>				<b>1</b>	<b>7.0</b>
manhasset	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	2	0
			Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>3</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>3</b>	<b>0</b>
<b>manhasset</b>				<b>3</b>	<b>0</b>
new cassel	Department of Public Works	Street Lighting District	Street Light - Cable Break	1	0
			Street Light - Light Out (Single)	1	0
		<b>Street Lighting District</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>
<b>new cassel</b>				<b>2</b>	<b>0</b>
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>new hyde park</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days
port washington	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	15	0
			Hwy - Pothole Filled Without Request	3	0
			Hwy - Street Sign - Repair / Replace	1	0
	<b>Highway Department</b>		<b>19</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>19</b>	<b>0</b>
	Project Independence	Project Independence	PI - Program Registration	1	3.0
		<b>Project Independence</b>		<b>1</b>	<b>3.0</b>
<b>Project Independence</b>			<b>1</b>	<b>3.0</b>	
<b>port washington</b>				<b>21</b>	<b>0.1</b>
roslyn	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>roslyn</b>				<b>1</b>	<b>0</b>
roslyn heights	Project Independence	Project Independence	PI - Membership Registration	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>roslyn heights</b>				<b>1</b>	<b>0</b>
	Community Services	Community Services	CommSvc - Misc SR	2	0.5
			CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>3</b>	<b>0.3</b>
	<b>Community Services</b>			<b>3</b>	<b>0.3</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	11	0
			Animal Sh - Found Animal	1	2.0
			Animal Sh - Lost Animal	1	1.0
		<b>Animal Shelter</b>		<b>13</b>	<b>0.2</b>
		Cat Shelter	Cat Shelter - Call Back	6	2.8
		<b>Cat Shelter</b>		<b>6</b>	<b>2.8</b>
		Code Enforcement	Code - Call Back Request	50	1.7
	Code - Property Violations Search		103	5.1	
	<b>Code Enforcement</b>		<b>153</b>	<b>4.0</b>	
	Parking Enforcement	Prkg Enfrc - Call Back Request	11	5.5	
	<b>Parking Enforcement</b>		<b>11</b>	<b>5.5</b>	
<b>Department of Public Safety</b>			<b>183</b>	<b>3.7</b>	
Department of Public Works	Highway Department	Hwy - Call Back Request	29	2.7	
		Hwy - Miscellaneous	1	7.0	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Works	Highway Department	Hwy - Permits / Road Opening Application Request	7	0.3	
			Hwy - Pothole	1	1.0	
		<b>Highway Department</b>			<b>38</b>	<b>2.3</b>
	<b>Department of Public Works</b>				<b>38</b>	<b>2.3</b>
	Human Resources and Finance	Human Resources and Finance		HR - Call Back Request	2	0
				HR - Misc SR	1	24.0
				HR - Personnel and Employment	1	12.0
		<b>Human Resources and Finance</b>			<b>4</b>	<b>9.0</b>
	<b>Human Resources and Finance</b>				<b>4</b>	<b>9.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	3	0
				<b>Inter Municipal Affairs</b>		<b>3</b>
	<b>Inter Municipal Affairs</b>				<b>3</b>	<b>0</b>
	Parks and Recreation Department	Parks and Recreation Department		Park - Call Back Request	3	0
				Park - Disabled Youth Recreation Program	2	2.0
				Park - General Complaint	8	0.1
				Park - Park Facilities Maintenance	22	4.0
				Park - Park Lights	1	0
				Park - Park Permit Application Request	36	0
				Park - Park and Recreation Literature Request	3	0
				<b>Parks and Recreation Department</b>		
	<b>Parks and Recreation Department</b>				<b>75</b>	<b>1.2</b>
	Planning and Building Department	Board of Zoning Appeals		BZA - Questions needing Answers	8	4.4
				<b>Board of Zoning Appeals</b>		<b>8</b>
		Building Department		Bldg - Call Back	10	1.2
				Bldg - General Question Needs Answers	122	3.5
				Bldg - Permit Question Needs Answers	22	3.9
		<b>Building Department</b>			<b>154</b>	<b>3.4</b>
Planning Department			Planning - Call Back Request	7	4.0	
<b>Planning Department</b>			<b>7</b>	<b>4.0</b>		
<b>Planning and Building Department</b>				<b>169</b>	<b>3.5</b>	
Project Independence	Project Independence		PI - Call Back Request	2	0.5	
			PI - Membership Registration	1	0	
			PI - Miscellaneous	2	0.5	
	<b>Project Independence</b>			<b>5</b>	<b>0.4</b>	
<b>Project Independence</b>				<b>5</b>	<b>0.4</b>	
Receiver of Taxes	Receiver of Taxes		Tax - Tax Bill Change	1	0	
			<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
<b>Receiver of Taxes</b>				<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

May 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	16	1.8	
			SWMA - From Transfer	1	1.0	
		<b>Solid Waste Management</b>			<b>17</b>	<b>1.8</b>
		Sustainability Department	SWMA - Recycling / STOP Call Back	4	2.2	
		<b>Sustainability Department</b>			<b>4</b>	<b>2.2</b>
	<b>Solid Waste Management</b>				<b>21</b>	<b>1.9</b>
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	102	0	
		<b>311 Call Center</b>		<b>102</b>	<b>0</b>	
	<b>Supervisor's Office</b>				<b>102</b>	<b>0</b>
	Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance	2	0	
			Town Clerk - Birth Certificate	174	0	
			Town Clerk - Block Party Application	3	0	
			Town Clerk - Death Certificate	86	0	
			Town Clerk - Dog License	36	0	
			Town Clerk - Domestic Partnership	5	0	
			Town Clerk - Filming Permit	5	0	
			Town Clerk - Fishing License	8	0	
			Town Clerk - Going Out of Business	2	0	
			Town Clerk - Landscaping License	2	0	
			Town Clerk - Liquor License	1	0	
			Town Clerk - Marriage Certificate	32	0	
			Town Clerk - Marriage License	43	0	
			Town Clerk - Miscellaneous	21	0	
			Town Clerk - Parade Application	1	0	
Town Clerk - Parking Restrictions Removal Request			13	0		
Town Clerk - Peddler License			8	0		
Town Clerk - Secondhand Dealer License			3	0		
Town Clerk - Solid Waste Management License			4	0		
Town Clerk - Taxi and Limousine License			9	0		
Town Clerk - Tow Truck License	2	0				
<b>Town Clerk</b>			<b>460</b>	<b>0</b>		
<b>Town Clerk</b>				<b>460</b>	<b>0</b>	
				<b>1,064</b>	<b>1.4</b>	
<b>Summary</b>				<b>5,232</b>	<b>1.3</b>	