

Town of North Hempstead Service Requests via 311 - by Community

April 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Catch Basin	1	1.0	
		Highway Department		1	1.0	
	Department of Public Works			1	1.0	
NEW HYDE PARK				1	1.0	
Port washington	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	3.0	
		Street Lighting District		1	3.0	
	Department of Public Works			1	3.0	
Port washington				1	3.0	
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
albertson				1	0	
westbury	Department of Public Works	Highway Department	Hwy - Street Painting	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
westbury				1	0	
35 NASSAU DRIVE	Project Independence	Project Independence	PI - Call Back Request	1	22.0	
		Project Independence		1	22.0	
	Project Independence			1	22.0	
35 NASSAU DRIVE				1	22.0	
ALBERTSON	Community Services	Community Services	CommSvc - Misc SR	1	8.0	
			CommSvc - Seasonal Programs Registration	2	0	
		Community Services		3	2.7	
	Community Services			3	2.7	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter		1	0
		Code Enforcement	Code - Basketball Stanchion	1	0	
			Code - Garbage	2	4.0	
			Code - Litter	1	0	
			Code - Miscellaneous	2	4.0	
			Code - Odor	1	8.0	
			Code - Property Maintenance	2	3.5	
	Code Enforcement		9	3.4		
Department of Public Safety			10	3.1		
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0		
		Hwy - Basketball Stanchion	1	0		
		Hwy - Catch Basin	3	3.7		
		Hwy - Curb Repair	1	9.0		
		Hwy - Dead Animal Pickup	1	4.0		
		Hwy - From Transfer	1	5.0		

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ALBERTSON	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	7.0	
			Hwy - Pothole	5	2.6	
			Hwy - Street Sign - Repair / Replace	4	1.0	
			Hwy - Street Sweeping / Cleaning	6	2.5	
			Hwy - Tree Branch / Debris Pickup	1	0	
			Hwy - Tree Planting	3	0	
			Hwy - Tree Stump Removal	4	0	
			Hwy - Tree Trimming / Removal Inspection	3	0	
		Highway Department			35	1.9
		Street Lighting District	Street Lighting District	Street Light - Cable Break	2	0.5
				Street Light - Cycles On / Off	1	6.0
				Street Light - Light Out (Single)	8	2.4
				Street Light - Lights Out (Multiple)	1	0
				Street Light - Mark Out	19	2.9
				Street Light - Misc Problems	3	0
	Street Lighting District			34	2.4	
	Department of Public Works				69	2.2
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	1	3.0	
		Inter Municipal Affairs			2	1.5
	Inter Municipal Affairs				2	1.5
	Parks and Recreation Department	Parks and Recreation Department	Park - Theater Ticket Purchase	1	0	
			Parks and Recreation Department			1
	Parks and Recreation Department				1	0
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0	
			Bldg - Suspect Work Without a Permit	3	0	
		Building Department			4	0
	Planning and Building Department				4	0
	Project Independence	Project Independence	PI - Call Back Request	1	6.0	
			PI - Household Maintenance	3	0.7	
			PI - Membership Registration	2	0	
PI - Program Registration			1	1.0		
PI - Taxi Service			70	0		
PI - Taxi Service Cancellation			6	0		
Project Independence			83	0.1		
Project Independence				83	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	7	0		
		Receiver of Taxes			7	0
Receiver of Taxes				7	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	4	1.8	
			SWMA - Garbage Not Picked Up	3	0.3	
		Solid Waste Management			7	1.1
		Sustainability Department	SWMA - Compost	1	8.0	
			SWMA - Rain Barrel	1	10.0	
		Sustainability Department			2	9.0
		Solid Waste Management			9	2.9
ALBERTSON				188	1.2	
BRENTWOOD	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services			1	0
		Community Services			1	0
BRENTWOOD				1	0	
CARLE PLACE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services			1	0
		Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	1.0
			Cat Shelter			1
		Code Enforcement	Code - Garbage	1	2.0	
			Code - Miscellaneous	1	0	
			Code - Noise	1	1.0	
			Code - Odor	1	7.0	
			Code - Property Maintenance	1	0	
			Code - Signs	1	25.0	
	Code Enforcement			6	5.8	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	3.7		
	Parking Enforcement			3	3.7	
	Department of Public Safety				10	4.7
	Department of Public Works	Highway Department	Hwy - Curb Repair	3	5.0	
			Hwy - Miscellaneous	3	8.3	
Hwy - Plow Damage			1	0		
Hwy - Pothole			2	4.0		
Hwy - Street Sign - Repair / Replace			11	0.5		
Hwy - Street Sweeping / Cleaning			4	5.0		
Hwy - Tree Branch / Debris Pickup			2	2.5		
Hwy - Tree Planting			4	0		
Hwy - Tree Trimming / Removal Inspection			5	1.8		
Highway Department			35	2.5		
Street Lighting District	Street Light - Cycles On / Off	4	0			
	Street Light - Light Out (Single)	9	2.2			

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	6	3.0
			Street Light - Mark Out	19	2.5
			Street Light - Misc Problems	1	0
			Street Light - Pole Problem	1	0
	Street Lighting District			40	2.2
	Department of Public Works			75	2.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	3.0
		Inter Municipal Affairs		3	3.0
	Inter Municipal Affairs			3	3.0
	Planning and Building Department	Building Department	Bldg - Illegal Housing	12	1.4
			Bldg - Suspect Work Without a Permit	2	0
		Building Department		14	1.2
	Planning and Building Department			14	1.2
	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Miscellaneous	1	1.0
			PI - Program Registration	10	1.1
			PI - Taxi Service	13	0
			PI - Taxi Service Cancellation	2	0
	Project Independence			29	0.4
	Project Independence			29	0.4
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		Receiver of Taxes		3	0
	Receiver of Taxes			3	0
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	5.0	
	Sustainability Department		1	5.0	
Solid Waste Management			1	5.0	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
	Supervisor's Office		1	0	
Supervisor's Office			1	0	
CARLE PLACE				137	1.9
EAST HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs		2	0
	Inter Municipal Affairs			2	0
	Project Independence	Project Independence	PI - Taxi Service	4	0
Project Independence		4	0		
Project Independence			4	0	
EAST HILLS				6	0

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST WILLISTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		3	0
Project Independence			3	0	
EAST WILLISTON				6	0
FARMINGDALE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
FARMINGDALE				1	0
FLORAL PARK	Community Services	Community Services	CommSvc - Educational Program	1	4.0
		Community Services		1	4.0
	Community Services			1	4.0
	Department of Public Works	Highway Department	Hwy - Pothole	1	0
			Hwy - Tree Planting	2	0
			Hwy - Tree Trimming / Removal Inspection	2	0
		Highway Department		5	0
	Department of Public Works			5	0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	12.0
		Building Department		1	12.0
	Planning and Building Department			1	12.0
	Project Independence	Project Independence	PI - Taxi Service	11	0
			PI - Taxi Service Cancellation	2	0
Project Independence		13	0		
Project Independence			13	0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0	
	Receiver of Taxes		4	0	
Receiver of Taxes			4	0	
FLORAL PARK				24	0.7

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CEN	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
	Department of Public Works			1	0
FLORAL PARK CEN				1	0
FLOWER HILL	Department of Public Works	Highway Department	Hwy - Pothole	2	3.5
		Highway Department		2	3.5
	Department of Public Works			2	3.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.0
		Inter Municipal Affairs		2	1.0
	Inter Municipal Affairs			2	1.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	3	0
		Project Independence		4	0
	Project Independence			4	0
FLOWER HILL				8	1.1
FREEPORT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
FREEPORT				1	1.0
GARDEN CITY	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
Supervisor's Office			1	0	
GARDEN CITY				3	0
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0
			Code - Garbage	1	13.0
			Code - Property Maintenance	1	1.0
		Code Enforcement		3	4.7
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	3.0
			Prkg Enfrc - Parking Violations Complaint	1	3.0
	Parking Enforcement		2	3.0	
	Department of Public Safety			5	4.0
	Department of Public Works	Highway Department	Hwy - Catch Basin	3	7.3
			Hwy - Dead Animal Pickup	1	1.0
Hwy - Miscellaneous			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Works	Highway Department	Hwy - Pothole	3	0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	5	0.8	
			Hwy - Street Sweeping / Cleaning	1	1.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	6	0	
		Highway Department			22	1.3
		Street Lighting District	Street Light - Light Out (Single)	3	5.3	
			Street Light - Mark Out	4	2.0	
		Street Lighting District			7	3.4
		Department of Public Works			29	1.8
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
	OIC - Inter Municipal SR			5	2.4	
	Inter Municipal Affairs			6	2.2	
	Inter Municipal Affairs			6	2.2	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	1.5	
			Parks and Recreation Department			2
	Parks and Recreation Department			2	1.5	
	Project Independence	Project Independence	PI - Taxi Service	8	0	
			PI - Taxi Service Cancellation	1	0	
Project Independence			9	0		
Project Independence			9	0		
GARDEN CITY PARK				51	1.7	
GARDENN CITY PARK	Department of Public Safety	Code Enforcement	Code - Noise	1	1.0	
		Code Enforcement			1	1.0
	Department of Public Safety			1	1.0	
GARDENN CITY PARK				1	1.0	
GEAT NECK	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence			1
	Project Independence			1	0	
GEAT NECK				1	0	
GLEN COVE	Project Independence	Project Independence	PI - Call Back Request	1	3.0	
			Project Independence			1
	Project Independence			1	3.0	
GLEN COVE				1	3.0	
GLEN HEAD	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			Project Independence			1
	Project Independence			1	1.0	
GLEN HEAD				1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GLENCOVE	Project Independence	Project Independence	PI - Miscellaneous	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
GLENCOVE				1	0	
GLENWOOD LANDING	Department of Public Safety	Code Enforcement	Code - Boating Miscellaneous	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
GLENWOOD LANDING				1	0	
GREAT NECK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	1.0	
		Adminstrative Services		1	1.0	
	Adminstrative Services			1	1.0	
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0	
		Community Services		3	0	
	Community Services			3	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog		1	7.0
			Animal Sh - Found Animal		1	0
			Animal Sh - Lost Animal		1	2.0
			Animal Sh - Unleashed - Stray Dog		1	4.0
		Animal Shelter			4	3.2
		Cat Shelter	Cat Shelter - Feral Cats	7	0.1	
		Cat Shelter			7	0.1
		Code Enforcement	Code - After Hours/Weekend Construction		1	0
			Code - Commercial Vehicle stored on Residential Property		1	0
			Code - Court		1	0
	Code - Fence			2	0	
	Code - Litter			1	6.0	
	Code - Miscellaneous			2	1.0	
	Code - No Plates / Inoperable Vehicle			5	0	
	Code - Property Maintenance			5	3.8	
	Code Enforcement			19	1.4	
	Parking Enforcement	Prkg Enfrc - Commercial Parking		3	2.7	
Prkg Enfrc - Parking Violations Complaint			3	6.7		
Parking Enforcement			6	4.7		
Department of Public Safety				36	1.9	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle		1	2.0	
		Hwy - Catch Basin		1	1.0	
		Hwy - Curb Repair		1	2.0	
		Hwy - Dead Animal Pickup		1	1.0	

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GREAT NECK	Department of Public Works	Highway Department	Hwy - From Transfer	1	12.0		
			Hwy - Miscellaneous	4	3.0		
			Hwy - Pothole	6	2.5		
			Hwy - Pothole Filled Without Request	8	0		
			Hwy - Street Sign - New Request	2	0		
			Hwy - Street Sign - Remove	1	0		
			Hwy - Street Sign - Repair / Replace	11	1.5		
			Hwy - Street Sweeping / Cleaning	3	3.7		
			Hwy - Tree Branch / Debris Pickup	9	0.1		
			Hwy - Tree Fallen - Emergency	2	0		
			Hwy - Tree Planting	5	0.6		
			Hwy - Tree Stump Removal	2	2.5		
			Hwy - Tree Trimming / Removal Inspection	6	0		
			Highway Department			64	1.3
			Street Lighting District	Street Lighting District	Street Light - Cable Break	1	0
	Street Light - Cycles On / Off	2			0		
	Street Light - Light Out (Single)	5			0.4		
	Street Light - Lights Out (Multiple)	4			5.2		
	Street Light - Mark Out	26			4.0		
	Street Light - Misc Problems	8			0		
	Street Light - Pole Problem	3			0		
	Street Lighting District				49	2.6	
	Department of Public Works				113	1.8	
	Housing Authority	Housing Authority	Housing - Plumbing	1	2.0		
		Housing Authority		1	2.0		
	Housing Authority				1	2.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	4.0		
OIC - Inter Municipal SR			12	1.2			
Inter Municipal Affairs			14	1.6			
Inter Municipal Affairs				14	1.6		
Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0			
		Bldg - Illegal Housing	1	0			
		Bldg - Inspection Request	1	20.0			
		Bldg - Retaining Wall	1	0			
		Bldg - Suspect Work Without a Permit	4	0			
		Building Department			8	2.5	
Planning and Building Department				8	2.5		
Project Independence	Project Independence	PI - Call Back Request	3	4.3			
		PI - Caregiver Support	1	0			
		PI - Financial Assistance	1	1.0			

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Project Independence	Project Independence	PI - Food and Hunger	1	0
			PI - Health and Mental Health	34	2.4
			PI - Household Maintenance	4	1.5
			PI - Membership Registration	23	0
			PI - Miscellaneous	6	1.3
			PI - Program Registration	2	0.5
			PI - Taxi Service	373	0.0
			PI - Taxi Service Cancellation	34	0
			PI - Taxi Service Complaint	5	2.4
			PI - Transportation/Mobility Mgmt Info	3	0.7
			PI - Volunteer	2	0
	Project Independence			492	0.3
	Project Independence			492	0.3
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	28	0
		Receiver of Taxes		28	0
	Receiver of Taxes			28	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
			Solid Waste Management		1
		Sustainability Department	SWMA - Compost	5	6.8
			SWMA - Rain Barrel	5	6.2
	Sustainability Department		10	6.5	
	Solid Waste Management			11	6.0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
Supervisor's Office		1	0		
Supervisor's Office			1	0	
GREAT NECK				708	0.7
GREAT NECK ESTATES	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
	Department of Public Works			1	0
GREAT NECK ESTATES				1	0
GREAT NECK PLAZA	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		PI - Program Registration	1	2.0	

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GREAT NECK PLAZA	Project Independence	Project Independence	PI - Taxi Service	8	0
			PI - Taxi Service Cancellation	2	0
	Project Independence		12	0.2	
	Project Independence		12	0.2	
GREAT NECK PLAZA				14	0.4
GREENVALE	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0
			Code - Commercial Vehicle stored on Residential Property	1	0
			Code - Property Maintenance	1	8.0
			Code - Signs	1	10.0
			Code - Smoke	1	1.0
		Code Enforcement	5	4.0	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	9.0	
	Parking Enforcement		1	9.0	
	Department of Public Safety		6	4.8	
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	3.0
			Hwy - Curb Repair	1	0
			Hwy - Miscellaneous	2	0.5
			Hwy - Pothole Filled Without Request	4	0
	Highway Department		8	0.5	
	Department of Public Works		8	0.5	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
			Bldg - Housing Complaint	1	0
Building Department		2	0		
Planning and Building Department		2	0		
Project Independence	Project Independence	PI - Call Back Request	1	0	
		PI - Membership Registration	1	0	
Project Independence		2	0		
Project Independence		2	0		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes	1	0	
Receiver of Taxes		1	0		
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0	
		311 Call Center	1	0	
Supervisor's Office		1	0		
GREENVALE				20	1.6
Great nEck	Project Independence	Project Independence	PI - Membership Registration	1	0
			Project Independence	1	0
Project Independence		1	0		
Great nEck				1	0

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Great neck	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
		Highway Department		1	0
	Department of Public Works			1	0
Great neck				1	0
HEMPSTEAD	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Miscellaneous	1	0
	Project Independence		2	0	
	Project Independence			2	0
HEMPSTEAD				2	0
HERRICKS	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	3.0
			Hwy - Tree Planting	2	0.5
			Hwy - Tree Stump Removal	2	8.0
	Highway Department		6	3.8	
	Department of Public Works			6	3.8
HERRICKS				6	3.8
HICKSVILLE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
			Project Independence		1
Project Independence			1	1.0	
HICKSVILLE				2	0.5
HUNTINGTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
HUNTINGTON				1	0
HUNTINGTON STATION	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
HUNTINGTON STATION				1	0
JERICHO	Project Independence	Project Independence	PI - Volunteer	1	2.0
			Project Independence		1
	Project Independence			1	2.0
JERICHO				1	2.0
KENSINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
			Project Independence		1
	Project Independence			1	0
KENSINGTON				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
KINGS POINT	Project Independence	Project Independence	PI - Taxi Service	3	0
		Project Independence		3	0
	Project Independence			3	0
KINGS POINT				3	0
KINS POINT	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
KINS POINT				1	0
LAKE SUCCESS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Project Independence	Project Independence	PI - Taxi Service	4	0
		Project Independence		4	0
Project Independence			4	0	
LAKE SUCCESS				5	0.4
LITTLE NECK	Project Independence	Project Independence	PI - Miscellaneous	1	2.0
			PI - Taxi Service	3	0
	Project Independence			4	0.5
Project Independence			4	0.5	
LITTLE NECK				4	0.5
MAHASSET HILLS	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
MAHASSET HILLS				1	0
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	6.0
		Adminstrative Services		1	6.0
	Adminstrative Services			1	6.0
	Community Services	Community Services	CommSvc - Misc SR	1	3.0
			CommSvc - Seasonal Programs Registration	46	0
		Community Services			47
	Community Services			47	0.1
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	0
			Animal Sh - Menacing or Harrassing Dog	1	1.0
			Animal Sh - Misc	1	2.0
			Animal Sh - Unleashed - Stray Dog	1	0
Animal Shelter			4	0.8	
Cat Shelter		Cat Shelter - Feral Cats	1	0	
Cat Shelter			1	0	
Code Enforcement	Code - After Hours/Weekend Construction	1	0		
	Code - BZA Noncompliance	1	0		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	9.0	
			Code - Court	4	0	
			Code - Fence	1	0	
			Code - Garbage	2	11.0	
			Code - Lights	1	1.0	
			Code - Miscellaneous	3	1.3	
			Code - Noise	1	2.0	
			Code - Odor	1	5.0	
			Code - Overgrown Vegetation	1	0	
			Code - Property Maintenance	4	11.0	
			Code - Signs	2	2.0	
			Code - Water Flow / Accumulation	1	0	
		Code Enforcement			24	3.8
		Parking Enforcement	Prkg Enfrc - Commercial Parking	3	4.0	
	Prkg Enfrc - Parking Violations Complaint		7	8.6		
	Parking Enforcement			10	7.2	
	Department of Public Safety				39	4.3
	Department of Public Works	Highway Department	Hwy - Catch Basin	3	6.0	
			Hwy - Curb Repair	3	8.0	
			Hwy - Dead Animal Pickup	5	1.6	
			Hwy - Miscellaneous	8	2.4	
			Hwy - Plow Damage	2	10.0	
			Hwy - Pothole	15	3.3	
			Hwy - Pothole Filled Without Request	13	0	
			Hwy - Street Drainage / Flooding	1	1.0	
			Hwy - Street Sign - Remove	1	0	
			Hwy - Street Sign - Repair / Replace	9	1.8	
			Hwy - Street Sweeping / Cleaning	6	4.2	
			Hwy - Tree Branch / Debris Pickup	3	1.7	
			Hwy - Tree Planting	4	0.8	
Hwy - Tree Stump Removal			1	0		
Hwy - Tree Trimming / Removal Inspection			5	0.2		
Highway Department			79	2.4		
Street Lighting District	Street Light - Cycles On / Off	5	0			
	Street Light - Fixture Problem	3	0.7			
	Street Light - Light Out (Single)	12	3.1			
	Street Light - Lights Out (Multiple)	8	1.2			

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Mark Out	38	2.8	
			Street Light - Misc Problems	6	0	
		Street Lighting District		72	2.2	
	Department of Public Works				151	2.3
	Housing Authority	Housing Authority	Housing - Appliance	2	2.5	
			Housing - High Priority SR	2	0.5	
			Housing - Misc SR	2	1.5	
			Housing - Pest Control	1	2.0	
			Housing - Plumbing	5	2.0	
			Housing Authority		12	1.8
	Housing Authority				12	1.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	3.0	
			OIC - Inter Municipal SR	22	1.5	
			Inter Municipal Affairs		24	1.6
	Inter Municipal Affairs				24	1.6
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	1.0	
			Parks and Recreation Department		2	1.0
	Parks and Recreation Department				2	1.0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	2	0	
			Bldg - Suspect Work Without a Permit	2	0	
			Building Department		4	0
	Planning and Building Department				4	0
	Project Independence	Project Independence	PI - Call Back Request	2	0.5	
			PI - Health and Mental Health	3	0.3	
			PI - Household Maintenance	2	7.0	
			PI - Membership Registration	5	0	
			PI - Miscellaneous	1	0	
			PI - Program Registration	10	1.1	
			PI - Taxi Service	92	0	
			PI - Taxi Service Cancellation	5	0	
			PI - Taxi Service Complaint	1	1.0	
			PI - Transportation/Mobility Mgmt Info	2	0	
	Project Independence		123	0.2		
Project Independence				123	0.2	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	9	0		
		Receiver of Taxes		9	0	
Receiver of Taxes				9	0	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	4.0		
		Solid Waste Management		1	4.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Solid Waste Management	Sustainability Department	SWMA - Compost	8	4.9
			SWMA - Rain Barrel	2	5.5
	Sustainability Department			10	5.0
	Solid Waste Management			11	4.9
	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0
			SupV - Thank You from Constituent	1	0
	Supervisor's Office			4	0
Supervisor's Office			4	0	
MANHASSET				427	1.6
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs		2	0
	Inter Municipal Affairs		2	0	
MANHASSET				2	0
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		Highway Department		1	0
	Street Lighting District	Street Light - Mark Out	Street Light - Mark Out	2	2.0
			Street Lighting District		2
Department of Public Works			3	1.3	
MANHASSET HILLS				3	1.3
MANHASSET NY	Housing Authority	Housing Authority	Housing - Misc SR	1	3.0
		Housing Authority		1	3.0
	Housing Authority		1	3.0	
MANHASSET NY				1	3.0
MANHASSET,	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
MANHASSET,				1	0
MANORHAVEN	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
	Project Independence		2	0	
MANORHAVEN				2	0
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	5	0
			CommSvc - Bus Pickup Schedule	2	0
			CommSvc - Misc SR	1	5.0
			CommSvc - Seasonal Programs Registration	3	0
	Community Services			11	0.5
	Community Services			11	0.5
Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	1.0	
		Animal Shelter		1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Miscellaneous	1	0	
		Code Enforcement		1	0	
	Department of Public Safety				3	0.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		2	4.5
			OIC - Inter Municipal SR		1	1.0
		Inter Municipal Affairs		3	3.3	
	Inter Municipal Affairs				3	3.3
	Project Independence	Project Independence	PI - Call Back Request		1	2.0
			PI - Caregiver Support		1	0
			PI - Health and Mental Health		6	0.7
			PI - Household Maintenance		1	2.0
			PI - Membership Registration		8	0
			PI - Program Registration		3	0.7
			PI - Taxi Service		66	0
			PI - Taxi Service Cancellation		7	0
			PI - Taxi Service Complaint		2	0.5
			PI - Volunteer		2	0
			Project Independence		97	0.1
	Project Independence				97	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		17	0
		Receiver of Taxes		17	0	
	Receiver of Taxes				17	0
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit		1	17.0
			Solid Waste Management		1	17.0
		Sustainability Department	SWMA - Rain Barrel		10	7.5
Sustainability Department		10	7.5			
Solid Waste Management				11	8.4	
MINEOLA				142	0.8	
MUNSEY PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs		1	1.0	
	Inter Municipal Affairs		1	1.0		
MUNSEY PARK				1	1.0	
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	2.7	
		Street Lighting District		3	2.7	
	Department of Public Works		3	2.7		
N NEW HYDE PARK				3	2.7	

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City	Department Description	Group Description	Type Description	Count	Response Days
NASSAU COUNTY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
NASSAU COUNTY				1	0
NEW CASSEL	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0
			Code - Unlawful Property Use	1	0
		Code Enforcement		2	0
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0
	Parking Enforcement			1	2.0
	Department of Public Safety			3	0.7
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
			Hwy - Pothole	17	1.9
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sweeping / Cleaning	1	8.0
		Highway Department		20	2.0
	Department of Public Works			20	2.0
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0	
		Parks and Recreation Department		1	2.0
Parks and Recreation Department			1	2.0	
NEW CASSEL				25	1.8
NEW CASSELL	Project Independence	Project Independence	PI - Program Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
NEW CASSELL				1	0
NEW CASTLE	Department of Public Works	Highway Department	Hwy - Pothole	1	8.0
		Highway Department		1	8.0
	Department of Public Works			1	8.0
	Project Independence	Project Independence	PI - Program Registration	1	2.0
		Project Independence		1	2.0
Project Independence			1	2.0	
NEW CASTLE				2	5.0
NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	6.5
		Adminstrative Services		2	6.5
	Adminstrative Services			2	6.5

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0	
			CommSvc - Bus Pickup Schedule	2	0.5	
			CommSvc - Seasonal Programs Registration	19	0	
		Community Services			23	0.0
	Community Services			23	0.0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	4	2.2
				Animal Sh - Dog Defecation	1	1.0
				Animal Sh - Misc	1	0
				Animal Sh - Unleashed - Stray Dog	1	1.0
		Animal Shelter			7	1.6
		Cat Shelter	Cat Shelter - Feral Cats	3	0	
		Cat Shelter			3	0
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	4	1.2
				Code - Basketball Stanchion	1	1.0
				Code - Boat	1	1.0
				Code - Commercial Vehicle stored on Residential Property	7	5.1
				Code - Court	5	0
				Code - Dumpster	2	5.0
				Code - Fence	1	1.0
				Code - From Transfer	1	0
				Code - Garbage	9	1.9
				Code - Litter	1	8.0
				Code - Miscellaneous	5	2.2
				Code - No Plates / Inoperable Vehicle	3	1.0
				Code - Noise	2	0
				Code - Overgrown Vegetation	1	8.0
				Code - Property Maintenance	4	6.0
	Code - Sidewalk Obstruction			1	1.0	
	Code - Signs			1	1.0	
	Code - Tree Removal			2	0	
	Code - Water Flow / Accumulation	2	3.0			
	Code Enforcement			53	2.5	
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0	
			Prkg Enfrc - Parking Violations Complaint	5	1.8	
	Parking Enforcement			6	1.7	
	Department of Public Safety				69	2.2
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	2	0	
			Hwy - Basketball Stanchion	1	4.0	
			Hwy - Catch Basin	2	1.5	

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Curb Repair	11	0
			Hwy - Dead Animal Pickup	1	2.0
			Hwy - Manhole Repair	1	0
			Hwy - Miscellaneous	15	2.7
			Hwy - Pothole	28	1.6
			Hwy - Street Drainage / Flooding	3	0.3
			Hwy - Street Painting	1	0
			Hwy - Street Sign - New Request	2	0
			Hwy - Street Sign - Repair / Replace	13	1.7
			Hwy - Street Sweeping / Cleaning	5	2.0
			Hwy - Tree Branch / Debris Pickup	2	1.5
			Hwy - Tree Planting	14	0.1
			Hwy - Tree Stump Removal	8	0
			Hwy - Tree Trimming / Removal Inspection	35	1.2
			Highway Department		
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	4	3.0
			Street Light - Fixture Problem	1	14.0
			Street Light - Light Out (Single)	31	2.9
			Street Light - Lights Out (Multiple)	9	1.0
			Street Light - Mark Out	93	4.7
			Street Light - On During Day	4	6.8
			Street Light - Pole Problem	1	2.0
	Street Lighting District			143	4.2
	Department of Public Works			287	2.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	1.7
			OIC - Inter Municipal SR	22	1.7
			Inter Municipal Affairs		25
	Inter Municipal Affairs			25	1.7
	Parks and Recreation Department	Parks and Recreation Department	Park - Theater Ticket Purchase	1	0
		Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0
	Planning and Building Department	Building Department	Bldg - Application Status	2	4.0
Bldg - Certificate Status			2	0	
Bldg - Housing Complaint			1	4.0	
Bldg - Illegal Housing			8	0.2	
Bldg - Inspection Request			1	0	
Bldg - Retaining Wall			1	0	
Bldg - Suspect Work Without a Permit			6	2.7	
Building Department			21	1.4	
Planning and Building Department			21	1.4	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Project Independence	Project Independence	PI - Call Back Request	4	1.2	
			PI - Caregiver Support	3	0.7	
			PI - Health and Mental Health	4	1.2	
			PI - Household Maintenance	5	2.2	
			PI - Membership Registration	12	0	
			PI - Miscellaneous	4	2.5	
			PI - NORC SR	6	0	
			PI - Program Registration	12	1.2	
			PI - Taxi Service	183	0	
			PI - Taxi Service Cancellation	8	0	
			PI - Taxi Service Complaint	2	0.5	
			PI - Transportation/Mobility Mgmt Info	3	4.3	
			Project Independence			246
	Project Independence			246	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	23	0	
		Receiver of Taxes		23	0	
	Receiver of Taxes			23	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.0	
			SWMA - Container without License / Permit	6	4.2	
			SWMA - Garbage Not Picked Up	7	1.7	
		Solid Waste Management			15	2.6
		Sustainability Department	SWMA - Compost	11	4.5	
			SWMA - Long Island Green Homes	1	3.0	
SWMA - Rain Barrel			16	6.7		
Sustainability Department			28	5.7		
Solid Waste Management			43	4.6		
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0		
	311 Call Center		1	0		
	Supervisor's Office	SupV - Airplane	1	0		
		SupV - Helicopter	17	0		
	Supervisor's Office			18	0	
Supervisor's Office			19	0		
NEW HYDE PARK				759	1.7	
NEW YORK	Project Independence	Project Independence	PI - Call Back Request	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
NEW YORK				1	0	
NHP	Department of Public Works	Street Lighting District	Street Light - Cable Break	1	0	
			Street Light - Cycles On / Off	2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
NHP	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	6	0
			Street Light - Misc Problems	5	0
	Street Lighting District		14	0	
	Department of Public Works		14	0	
NHP				14	0
NO NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	2.0
		Adminstrative Services		1	2.0
	Adminstrative Services		1	2.0	
	Department of Public Safety	Code Enforcement	Code - Court	1	0
			Code - Graffiti	2	4.0
			Code - Miscellaneous	1	6.0
			Code - Sidewalk Obstruction	1	7.0
	Code Enforcement		5	4.2	
	Department of Public Safety		5	4.2	
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Pothole	4	1.8
			Hwy - Street Sign - New Request	1	0
		Highway Department		6	1.2
		Street Lighting District	Street Light - Fixture Problem	1	12.0
			Street Light - Lights Out (Multiple)	1	5.0
	Street Lighting District		2	8.5	
	Department of Public Works		8	3.0	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.5	
	Inter Municipal Affairs		2	1.5	
Inter Municipal Affairs		2	1.5		
Planning and Building Department	Building Department	Bldg - Construction Complaint	1	2.0	
	Building Department		1	2.0	
Planning and Building Department		1	2.0		
NO NEW HYDE PARK				17	3.1
NORTH HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
		Inter Municipal Affairs		2	0.5
	Inter Municipal Affairs		2	0.5	
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	11	0
			PI - Taxi Service Cancellation	2	0
Project Independence		14	0		
Project Independence		14	0		
NORTH HILLS				16	0.1

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Pothole	1	13.0
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	9	0
	Highway Department			11	1.2
	Department of Public Works			11	1.2
	Project Independence	Project Independence	PI - Taxi Service	2	0
			Project Independence	2	0
Project Independence			2	0	
NORTH NEW HYDE PARK				13	1.0
OLD BETHPAGE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
OLD BETHPAGE				1	0
OLD WESTBURY	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	2.0
			Animal Sh - Unleashed - Stray Dog	2	3.0
			Animal Shelter	3	2.7
	Department of Public Safety			3	2.7
	Project Independence	Project Independence	PI - Program Registration	1	0
			Project Independence	1	0
	Project Independence			1	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
			Receiver of Taxes	2	0
	Receiver of Taxes			2	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0
Sustainability Department			1	0	
Solid Waste Management			1	0	
Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0	
		Supervisor's Office	2	0	
Supervisor's Office			2	0	
OLD WESTBURY				10	0.8
PLANDOME	Project Independence	Project Independence	PI - Taxi Service	1	0
			Project Independence	1	0
	Project Independence			1	0
PLANDOME				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
PLANDOME HEIGHTS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0	
		Inter Municipal Affairs		1	5.0	
	Inter Municipal Affairs			1	5.0	
PLANDOME HEIGHTS				1	5.0	
PORT WAHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
PORT WAHINGTON				1	0	
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	6.0	
			Adm Svc - PW Parking - Broken Meter	5	1.0	
			Adm Svc - PW Parking - Lot Condition	1	27.0	
		Adminstrative Services			7	5.4
	Adminstrative Services			7	5.4	
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0.3	
			CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Misc SR	2	5.5	
			CommSvc - Seasonal Programs Registration	11	0	
			Community Services			17
	Community Services			17	0.7	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	3	3.3
				Animal Sh - Dog Defecation	1	1.0
				Animal Sh - Lost Animal	4	0.5
				Animal Sh - Menacing or Harrassing Dog	1	3.0
				Animal Sh - Misc	1	0
				Animal Sh - Sign	2	2.5
				Animal Sh - Unleashed - Stray Dog	2	3.0
		Animal Shelter			14	1.9
		Cat Shelter	Cat Shelter - Feral Cats	1	20.0	
		Cat Shelter			1	20.0
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	2	0
				Code - Court	7	0
Code - Garbage				7	1.1	
Code - Leaves Accumulation	1			0		
Code - Litter	2			2.0		
Code - Miscellaneous	4			1.5		
Code - No Plates / Inoperable Vehicle	1			0		
Code - Noise	1			3.0		
Code - Property Maintenance	8	0.4				

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days		
PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Signs	1	2.0		
			Code - Water Flow / Accumulation	2	0		
		Code Enforcement			36	0.7	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	5.0		
			Prkg Enfrc - Parking Violations Complaint	1	3.0		
		Parking Enforcement			3	4.3	
	Department of Public Safety				54	1.6	
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	4	7.0	
				Hwy - Curb Repair	6	0.7	
				Hwy - Dead Animal Pickup	2	1.0	
				Hwy - Miscellaneous	4	6.8	
				Hwy - Pothole	28	3.5	
				Hwy - Pothole Filled Without Request	25	0	
				Hwy - Street Sign - New Request	1	0	
				Hwy - Street Sign - Repair / Replace	10	2.1	
				Hwy - Street Sweeping / Cleaning	4	0.8	
				Hwy - Tree Branch / Debris Pickup	1	0	
				Hwy - Tree Planting	6	0	
				Hwy - Tree Trimming / Removal Inspection	17	0	
				Highway Department			108
		Street Lighting District	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	2	3.0
					Street Light - Fixture Problem	2	6.0
					Street Light - Light Out (Single)	16	1.9
					Street Light - Lights Out (Multiple)	1	0
					Street Light - Mark Out	27	2.7
					Street Light - Misc Problems	6	2.0
					Street Light - Pole Problem	2	6.5
	Street Lighting District			56	2.6		
	Department of Public Works				164	2.0	
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	7	4.9	
				OIC - Inter Municipal SR	14	1.4	
				Inter Municipal Affairs			21
	Inter Municipal Affairs				21	2.6	
Planning and Building Department	Building Department	Building Department	Bldg - Application Status	1	0		
			Bldg - Certificate Status	2	0		
			Bldg - Housing Complaint	2	0		
			Bldg - Illegal Housing	2	0		
			Bldg - Suspect Work Without a Permit	3	8.3		
	Building Department			10	2.5		
Planning and Building Department				10	2.5		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Project Independence	Project Independence	PI - Call Back Request	4	8.8	
			PI - Caregiver Support	2	0	
			PI - Financial Assistance	4	0.2	
			PI - Food and Hunger	1	1.0	
			PI - Health and Mental Health	19	1.3	
			PI - Household Maintenance	5	0.6	
			PI - Membership Registration	20	0	
			PI - Miscellaneous	4	1.0	
			PI - Program Registration	16	1.3	
			PI - Taxi Service	291	0.0	
			PI - Taxi Service Cancellation	14	0	
			PI - Taxi Service Complaint	1	1.0	
			PI - Transportation/Mobility Mgmt Info	3	0.3	
			Project Independence			384
	Project Independence			384	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	28	0	
			Receiver of Taxes		28	0
	Receiver of Taxes			28	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5	
			SWMA - Container without License / Permit	2	3.5	
			SWMA - Garbage Not Picked Up	4	0.2	
		Solid Waste Management			8	1.1
		Sustainability Department	SWMA - Compost	4	7.5	
SWMA - Long Island Green Homes			1	5.0		
SWMA - Rain Barrel	7		7.6			
Sustainability Department			12	7.3		
Solid Waste Management			20	4.8		
Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0		
		SupV - Helicopter	1	0		
		Supervisor's Office		3	0	
Supervisor's Office			3	0		
PORT WASHINGTON				708	1.0	
PORT WASHINGTON NO	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0	
PORT WASHINGTON NO				1	1.0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON NORTH	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASHINGTON NORTH				1	0
PORTWASHINGTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Project Independence	Project Independence	PI - Taxi Service	6	0
		Project Independence		6	0
Project Independence			6	0	
PORTWASHINGTON				7	0
PPORT WASHINGTONORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
		Highway Department		1	0
	Department of Public Works			1	0
PPORT WASHINGTONORT WASHINGTON				1	0
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Fixture Problem	1	0
			Street Light - Light Out (Single)	1	0
			Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	1	2.0
			Street Light - Misc Problems	1	0
	Street Lighting District			7	0.3
Department of Public Works			7	0.3	
PT WASHINGTON				7	0.3
QUEENS VILLAGE	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	2.0
		Animal Shelter		1	2.0
	Department of Public Safety			1	2.0
QUEENS VILLAGE				1	2.0
ROSLYN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			CommSvc - Volunteering for General Programs	1	4.0
			Community Services		2
	Community Services			2	2.0
	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0
		Code Enforcement		1	0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0
		Parking Enforcement		1	3.0
	Department of Public Safety			2	1.5
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
Hwy - Plow Damage			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Department of Public Works	Highway Department	Hwy - Pothole	1	0	
			Hwy - Pothole Filled Without Request	3	0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	3	0	
		Highway Department			10	0
		Street Lighting District	Street Light - Cable Break	1	0	
			Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	4	1.5	
			Street Light - Lights Out (Multiple)	4	3.5	
			Street Light - Mark Out	5	5.2	
			Street Light - Misc Problems	2	0	
			Street Light - On During Day	2	4.0	
		Street Lighting District			19	2.8
		Department of Public Works			29	1.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	1.4	
		Inter Municipal Affairs		5	1.4	
	Inter Municipal Affairs			5	1.4	
	Project Independence	Project Independence	PI - Health and Mental Health	4	1.0	
			PI - Membership Registration	8	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	82	0.1	
			PI - Taxi Service Cancellation	2	0	
			PI - Taxi Service Complaint	1	0	
			PI - Transportation/Mobility Mgmt Info	1	1.0	
	Project Independence			99	0.1	
	Project Independence			99	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	10	0	
		Receiver of Taxes		10	0	
	Receiver of Taxes			10	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
Solid Waste Management			1	1.0		
Sustainability Department		SWMA - Compost	2	2.0		
		SWMA - Rain Barrel	3	2.3		
Sustainability Department			5	2.2		
Solid Waste Management			6	2.0		
Supervisor's Office	Supervisor's Office	SupV - Airplane	10	0		
	Supervisor's Office		10	0		
Supervisor's Office			10	0		
ROSLYN				163	0.6	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN ESTATES	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	7.0	
		Sustainability Department		1	7.0	
	Solid Waste Management			1	7.0	
ROSLYN ESTATES				1	7.0	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0	
		Community Services		4	0	
	Community Services			4	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	2	3.5	
		Animal Shelter		2	3.5	
		Cat Shelter	Cat Shelter - Feral Cats	4	2.5	
		Cat Shelter		4	2.5	
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property		1	0
			Code - Court		1	0
			Code - Fence		1	0
			Code - Garbage		2	0
	Code - Miscellaneous		5	1.6		
	Code - Property Maintenance		2	0		
	Code - Unlawful Property Use		1	0		
	Code Enforcement			13	0.6	
	Department of Public Safety				19	1.3
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	3.0	
			Hwy - Curb Repair	1	0	
			Hwy - From Transfer	1	9.0	
			Hwy - Grass Cut / Mow	1	0	
Hwy - Miscellaneous			4	1.8		
Hwy - Pothole			12	4.0		
Hwy - Pothole Filled Without Request			1	0		
Hwy - Street Sign - Repair / Replace			5	5.2		
Hwy - Street Sweeping / Cleaning			1	4.0		
Hwy - Tree Planting			3	0		
Hwy - Tree Stump Removal			4	0		
Hwy - Tree Trimming / Removal Inspection			7	3.4		
Highway Department				41	3.0	
Street Lighting District		Street Light - Cycles On / Off		1	0	
	Street Light - Light Out (Single)		7	2.0		
	Street Light - Mark Out		36	3.1		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Misc Problems	2	0	
			Street Light - On During Day	1	6.0	
		Street Lighting District		47	2.8	
	Department of Public Works				88	2.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	8	0.5	
		Inter Municipal Affairs		9	0.6	
	Inter Municipal Affairs				9	0.6
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	5.0	
			Parks and Recreation Department		1	5.0
	Parks and Recreation Department				1	5.0
	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0	
			Bldg - Construction Complaint	1	0	
			Bldg - Housing Complaint	1	0	
			Bldg - Illegal Housing	2	0	
			Bldg - Retaining Wall	1	0	
		Building Department		6	0.2	
		Planning Department	Planning - Questions needing Answers	1	2.0	
	Planning Department		1	2.0		
	Planning and Building Department				7	0.4
	Project Independence	Project Independence	PI - Call Back Request	1	5.0	
			PI - Health and Mental Health	4	0.5	
			PI - Household Maintenance	1	2.0	
			PI - Membership Registration	4	0	
			PI - Program Registration	6	0.8	
			PI - Taxi Service	126	0	
			PI - Taxi Service Cancellation	3	0	
			PI - Taxi Service Complaint	1	0	
			PI - Transportation/Mobility Mgmt Info	2	3.0	
			PI - Volunteer	1	0	
			Project Independence		149	0.1
	Project Independence				149	0.1
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	7	0		
		Receiver of Taxes		7	0	
Receiver of Taxes				7	0	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	3	3.0		
		SWMA - Container without License / Permit	3	2.0		
		SWMA - Garbage Not Picked Up	2	3.5		
	Solid Waste Management		8	2.8		
Sustainability	Sustainability	SWMA - Compost	1	9.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Solid Waste Management	Department	SWMA - Long Island Green Homes	1	6.0
			SWMA - Rain Barrel	1	5.0
	Sustainability Department			3	6.7
	Solid Waste Management			11	3.8
	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0
			Supervisor's Office	3	0
Supervisor's Office			3	0	
ROSLYN HEIGHTS				298	1.2
ROSLYN heights	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			Project Independence	1	0
	Project Independence			1	0
ROSLYN heights				1	0
RUSSEL GARDENS	Project Independence	Project Independence	PI - Taxi Service	1	0
			Project Independence	1	0
	Project Independence			1	0
RUSSEL GARDENS				1	0
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service	2	0
			Project Independence	2	0
	Project Independence			2	0
RUSSELL GARDENS				2	0
SADDLE ROCK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	4.0
			Street Lighting District	1	4.0
	Department of Public Works			1	4.0
	Project Independence	Project Independence	PI - Taxi Service	2	0
			Project Independence	2	0
	Project Independence			2	0
SADDLE ROCK				3	1.3
SEARINGTON	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
			Street Lighting District	1	0
	Department of Public Works			1	0
SEARINGTON				1	0
SEARINGTOWN	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	4.0
			Hwy - Miscellaneous	2	15.0
			Hwy - Street Sign - Repair / Replace	2	2.5
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	1	0
			Highway Department		
	Street Lighting District	Street Light - Light Out (Single)	Street Light - Light Out (Single)	1	0
Street Light - Lights Out (Multiple)			2	2.5	

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	5.0
			Street Light - Misc Problems	2	0
		Street Lighting District		7	2.1
	Department of Public Works			14	3.9
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	2	0
		Project Independence		3	0
Project Independence			3	0	
SEARINGTOWN				17	3.2
SEARRINGTOWN	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	1	0
			Street Light - Misc Problems	1	0
		Street Lighting District		3	0
	Department of Public Works			3	0
SEARRINGTOWN				3	0
SMITH TOWN	Project Independence	Project Independence	PI - Call Back Request	1	0
		Project Independence		1	0
	Project Independence			1	0
SMITH TOWN				1	0
SOUTH STRATHMORE	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
SOUTH STRATHMORE				1	0
STAMFORD	Community Services	Community Services	CommSvc - Misc SR	1	8.0
		Community Services		1	8.0
	Community Services			1	8.0
STAMFORD				1	8.0
THOMASTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
		Inter Municipal Affairs			1
	Project Independence	Project Independence	PI - Taxi Service	2	0
			PI - Taxi Service Cancellation	2	0
		Project Independence		4	0
Project Independence			4	0	
THOMASTON				5	0.6
UNIVERSITY GARDENS	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
UNIVERSITY GARDENS				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
VALLEY STREAM	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter		1	1.0	
	Department of Public Safety			1	1.0	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
		Project Independence		1	0	
Project Independence			1	0		
VALLEY STREAM				2	0.5	
WEIGHTLY HEIGHTS	Project Independence	Project Independence	PI - Call Back Request	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
WEIGHTLY HEIGHTS				1	0	
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5	
			CommSvc - Misc SR	1	0	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services			4	0.2
	Community Services			4	0.2	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	3	2.3
				Animal Sh - Found Animal	4	0.5
				Animal Sh - Lost Animal	3	1.7
				Animal Sh - Menacing or Harrassing Dog	1	0
				Animal Sh - Misc	2	1.5
				Animal Sh - Unleashed - Stray Dog	3	2.0
		Animal Shelter			16	1.4
		Cat Shelter	Cat Shelter - Feral Cats	2	8.5	
		Cat Shelter			2	8.5
		Code Enforcement	Code Enforcement	Code Enforcement	Code - Building Permit	2
	Code - Commercial Vehicle stored on Residential Property				8	3.8
	Code - Court				12	0
	Code - Fence				19	0.1
	Code - Garbage				4	2.0
	Code - Graffiti				3	0
	Code - Lights				1	0
	Code - Litter				1	0
	Code - Miscellaneous				13	2.1
Code - No Plates / Inoperable Vehicle	29				5.6	
Code - Property Maintenance	9				4.2	
Code - Smoke	1				0	
Code - Storage and Display	4	3.2				
Code - Unlawful Property Use	1	0				
Code Enforcement			107	2.8		

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City	Department Description	Group Description	Type Description	Count	Response Days				
WESTBURY	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	3.0				
			Prkg Enfrc - Parking Violations Complaint	1	11.0				
		Parking Enforcement			2	7.0			
	Department of Public Safety				127	2.8			
	Department of Public Works	Highway Department		Hwy - Curb Repair	1	0			
				Hwy - From Transfer	1	2.0			
				Hwy - Miscellaneous	3	8.3			
				Hwy - Plow Damage	1	0			
				Hwy - Pothole	17	3.5			
				Hwy - Sprinkler Damage	1	0			
				Hwy - Street Drainage / Flooding	2	1.0			
				Hwy - Street Painting	1	0			
				Hwy - Street Sign - New Request	2	0			
				Hwy - Street Sign - Repair / Replace	1	3.0			
				Hwy - Street Sweeping / Cleaning	1	0			
				Hwy - Tree Branch / Debris Pickup	1	3.0			
				Hwy - Tree Planting	2	0.5			
				Hwy - Tree Stump Removal	1	0			
				Hwy - Tree Trimming / Removal Inspection	6	0			
				Highway Department			41	2.3	
				Street Lighting District			Street Light - Cycles On / Off	1	2.0
							Street Light - Fixture Problem	1	10.0
							Street Light - Light Out (Single)	6	4.3
							Street Light - Lights Out (Multiple)	3	6.0
	Street Light - Mark Out	5	3.6						
	Street Lighting District			16	4.6				
	Department of Public Works				57	3.0			
	Housing Authority	Housing Authority		Housing - Electrical	1	3.0			
				Housing - Misc SR	5	1.2			
				Housing - Pest Control	2	0			
				Housing - Plumbing	1	3.0			
	Housing Authority			9	1.3				
Housing Authority				9	1.3				
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	3.0				
			OIC - Inter Municipal SR	3	1.7				
			Inter Municipal Affairs			5	2.2		
Inter Municipal Affairs				5	2.2				

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
		Parks and Recreation Department		1	0	
	Parks and Recreation Department		1	0		
	Planning and Building Department	Building Department	Bldg - Illegal Housing	5	0.4	
		Building Department		5	0.4	
		Planning Department	Planning - Questions needing Answers	1	1.0	
		Planning Department		1	1.0	
	Planning and Building Department		6	0.5		
	Project Independence	Project Independence	PI - Call Back Request	2	3.5	
			PI - Health and Mental Health	4	2.0	
			PI - Household Maintenance	4	1.0	
			PI - Membership Registration	10	0	
			PI - Miscellaneous	4	0.8	
			PI - Program Registration	31	0.9	
			PI - Taxi Service	87	0.0	
			PI - Taxi Service Cancellation	3	0	
			PI - Taxi Service Complaint	1	2.0	
			PI - Transportation/Mobility Mgmt Info	1	1.0	
			PI - Volunteer	1	2.0	
			Project Independence		148	0.4
			Project Independence		148	0.4
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	9	0	
		Receiver of Taxes		9	0	
	Receiver of Taxes		9	0		
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	2.5	
			SWMA - Garbage Not Picked Up	1	3.0	
		Solid Waste Management		3	2.7	
		Sustainability Department	SWMA - Compost	1	8.0	
			SWMA - Long Island Green Homes	1	2.0	
			SWMA - Rain Barrel	4	9.5	
	Sustainability Department		6	8.0		
	Solid Waste Management		9	6.2		
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
Supervisor's Office		1	0			
Supervisor's Office		1	0			
WESTBURY				376	1.8	
WILLISTON PARK	Community Services	CommSvc - Seasonal Programs Registration	5	0		
		Community Services		5	0	
	Community Services		5	0		
Department of Public	Highway Department	Hwy - Pothole	2	3.5		

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City	Department Description	Group Description	Type Description	Count	Response Days	
WILLISTON PARK	Works	Highway Department	Hwy - Street Drainage / Flooding	1	0	
			Hwy - Street Sweeping / Cleaning	2	5.0	
			Hwy - Tree Trimming / Removal Inspection	1	13.0	
		Highway Department			6	5.0
		Street Lighting District	Street Light - Mark Out	5	4.6	
		Street Lighting District			5	4.6
	Department of Public Works				11	4.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	0	
			OIC - Inter Municipal SR	2	3.5	
		Inter Municipal Affairs			4	1.8
	Inter Municipal Affairs				4	1.8
	Project Independence	Project Independence	PI - Call Back Request	3	0.3	
			PI - Health and Mental Health	3	0	
			PI - Household Maintenance	7	1.6	
			PI - Membership Registration	7	0	
			PI - Program Registration	9	0.7	
			PI - Taxi Service	59	0.0	
			PI - Taxi Service Cancellation	4	0	
			PI - Taxi Service Complaint	2	0.5	
			PI - Transportation/Mobility Mgmt Info	1	0	
		Project Independence			95	0.2
	Project Independence				95	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0	
		Receiver of Taxes			3	0
	Receiver of Taxes				3	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	3.0	
			SWMA - Garbage Not Picked Up	2	4.0	
		Solid Waste Management			3	3.7
		Sustainability Department	SWMA - Compost	2	0	
			SWMA - Rain Barrel	6	7.3	
	Sustainability Department			8	5.5	
	Solid Waste Management				11	5.0
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
Supervisor's Office			1	0		
Supervisor's Office				1	0	
WILLISTON PARK				130	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0
		Project Independence		1	1.0
		Project Independence		1	1.0
WILLISTON PARK				1	1.0
WILLSTON PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
		Inter Municipal Affairs		1	1.0
WILLSTON PARK				1	1.0
\GREAT NECK	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
		Project Independence		1	0
\GREAT NECK				1	0
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Cable Break	2	0
			Street Light - Lights Out (Multiple)	1	0
	Street Lighting District		3	0	
	Department of Public Works		4	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
Solid Waste Management			1	0	
Solid Waste Management			1	0	
albertson				5	0
carle place	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
		Department of Public Works		1	2.0
carle place				1	2.0
great neck	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
			Hwy - Pothole	1	4.0
			Hwy - Pothole Filled Without Request	5	0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Branch / Debris Pickup	1	0
		Highway Department		9	0.4
Department of Public Works		9	0.4		
great neck				9	0.4
manahsset	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
		Inter Municipal Affairs		1	0
manahsset				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
manhasset	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	3	0
			Hwy - Street Sign - Repair / Replace	1	2.0
			Hwy - Tree Branch / Debris Pickup	2	0
		Highway Department		6	0.3
	Department of Public Works			6	0.3
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
	Inter Municipal Affairs		1	0	
Inter Municipal Affairs			1	0	
manhasset				10	0.2
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
new hyde park				1	0
port washington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
			Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		3	0
	Department of Public Works			3	0
port washington				3	0
port washington	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
port washington				1	0
searingtown	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
searingtown				1	0
westbury	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
westbury				1	0
westbury	Department of Public Works	Highway Department	Hwy - Street Painting	2	0
		Highway Department		2	0
	Department of Public Works			2	0
westbury				2	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services			2	0.5
	Community Services			2	0.5	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	15	0	
			Animal Shelter			15
		Cat Shelter	Cat Shelter - Call Back	3	0.3	
			Cat Shelter			3
		Code Enforcement	Code - Call Back Request	61	1.8	
			Code - Commercial Vehicle stored on Residential Property	1	1.0	
			Code - Property Violations Search	107	2.9	
		Code Enforcement			169	2.5
		Parking Enforcement	Prkg Enfrc - Call Back Request	6	3.3	
	Parking Enforcement			6	3.3	
	Department of Public Safety			193	2.3	
	Department of Public Works	Highway Department	Hwy - Call Back Request	17	1.9	
			Hwy - Cemetery Maintenance	1	0	
			Hwy - Informational	1	0	
			Hwy - Permits / Road Opening Application Request	12	0.8	
			Hwy - Pothole	1	2.0	
		Highway Department			32	1.4
		Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	1	0	
			Street Light - Misc Problems	2	0	
			Street Light - Pole Problem	1	3.0	
	Street Lighting District			5	0.6	
	Department of Public Works			37	1.3	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	1	0		
		HR - Medical and Insurance Benefits	1	15.0		
	Human Resources and Finance			2	7.5	
Human Resources and Finance			2	7.5		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	1.5		
		Inter Municipal Affairs			4	1.5
Inter Municipal Affairs			4	1.5		
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	3	0		
		Park - General Complaint	2	1.5		

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Parks and Recreation Department	Parks and Recreation Department	Park - Park Facilities Maintenance	20	2.4	
			Park - Park Permit Application Request	16	0	
	Parks and Recreation Department			41	1.2	
	Parks and Recreation Department			41	1.2	
	Planning and Building Department	Building Department		Bldg - Call Back	15	2.6
				Bldg - General Question Needs Answers	79	2.8
				Bldg - Inspection Request	1	1.0
				Bldg - Permit Question Needs Answers	9	4.4
		Building Department			104	2.9
		Planning Department	Planning - Call Back Request	2	1.0	
	Planning Department			2	1.0	
	Planning and Building Department			106	2.8	
	Project Independence	Project Independence		PI - Transportation/Mobility Mgmt Info	1	1.0
				Project Independence		
	Project Independence			1	1.0	
	Solid Waste Management	Solid Waste Management		SWMA - Call Back	16	0.9
				SWMA - Container without License / Permit	1	2.0
		Solid Waste Management			17	1.0
		Sustainability Department		SWMA - Rain Barrel	1	3.0
				SWMA - Recycling / STOP Call Back	4	1.2
	Sustainability Department			5	1.6	
	Solid Waste Management			22	1.1	
	Supervisor's Office	311 Call Center		311 - SR Constituent Follow-up	88	0
				311 Call Center		
		Supervisor's Office	SupV - Complaint - Other Employee	1	0	
	Supervisor's Office			1	0	
	Supervisor's Office			89	0	
Town Clerk	Town Clerk		Town Clerk - Bingo & Games of Chance	1	0	
			Town Clerk - Birth Certificate	199	0	
			Town Clerk - Contracts & Bids	1	0	
			Town Clerk - Death Certificate	97	0	
			Town Clerk - Dog License	50	0	
			Town Clerk - Domestic Partnership	1	0	
			Town Clerk - Filming Permit	4	0	
			Town Clerk - Fishing License	9	0	
			Town Clerk - Hunting License	1	0	
			Town Clerk - Landscaping License	3	0	
			Town Clerk - Liquor License	2	0	
			Town Clerk - Marriage Certificate	43	0	
			Town Clerk - Marriage License	45	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Miscellaneous	22	0
			Town Clerk - Parade Application	1	0
			Town Clerk - Parking (Mary Jane Davies Green)	1	0
			Town Clerk - Parking Restrictions Removal Request	6	0
			Town Clerk - Peddler License	8	0
			Town Clerk - Secondhand Dealer License	6	0
			Town Clerk - Solid Waste Management License	8	0
			Town Clerk - Storage Bins	1	0
			Town Clerk - Taxi and Limousine License	9	0
			Town Clerk - Tow Truck License	2	0
			Town Clerk - Town Board Questions	1	0
			Town Clerk		521
	Town Clerk			521	0
				1,018	0.9
Summary				5,446	1.2