

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	GREAT NECK	1	1.0	
			MANHASSET	1	6.0	
			NEW HYDE PARK	2	6.5	
			NO NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	1	6.0	
		<b>Adm Svc - Green Team</b>			<b>6</b>	<b>4.7</b>
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	5	1.0	
		<b>Adm Svc - PW Parking - Broken Meter</b>			<b>5</b>	<b>1.0</b>
		Adm Svc - PW Parking - Lot Condition	PORT WASHINGTON	1	27.0	
		<b>Adm Svc - PW Parking - Lot Condition</b>			<b>1</b>	<b>27.0</b>
		<b>Administrative Services</b>			<b>12</b>	<b>5.0</b>
		<b>Administrative Services</b>				<b>12</b>
Community Services	Community Services	CommSvc - Bus Pickup Cancel	MINEOLA	5	0	
			NEW HYDE PARK	2	0	
			PORT WASHINGTON	3	0.3	
			WESTBURY	2	0.5	
		<b>CommSvc - Bus Pickup Cancel</b>			<b>12</b>	<b>0.2</b>
		CommSvc - Bus Pickup Schedule	MINEOLA	2	0	
			NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	1	0	
		<b>CommSvc - Bus Pickup Schedule</b>			<b>5</b>	<b>0.2</b>
		CommSvc - Educational Program	FLORAL PARK	1	4.0	
		<b>CommSvc - Educational Program</b>			<b>1</b>	<b>4.0</b>
		CommSvc - Misc SR	ALBERTSON	1	8.0	
			MANHASSET	1	3.0	
			MINEOLA	1	5.0	
			PORT WASHINGTON	2	5.5	
			STAMFORD	1	8.0	
			WESTBURY	1	0	
				1	1.0	
		<b>CommSvc - Misc SR</b>			<b>8</b>	<b>4.5</b>
		CommSvc - Seasonal Programs Registration	ALBERTSON	2	0	
			BRENTWOOD	1	0	
			CARLE PLACE	1	0	
			EAST WILLISTON	1	0	
FARMINGDALE	1		0			
GREAT NECK	3		0			
HUNTINGTON	1		0			
MANHASSET	46		0			
MINEOLA	3		0			
NEW CASSEL	1	0				

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	NEW HYDE PARK	19	0	
			OLD BETHPAGE	1	0	
			OLD WESTBURY	1	0	
			PORT WASHINGTON	11	0	
			PORTWASHINGTON	1	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	4	0	
			WESTBURY	1	0	
			WILLISTON PARK	5	0	
			manhasset	2	0	
			1	0		
		<b>CommSvc - Seasonal Programs Registration</b>			<b>107</b>	<b>0</b>
		CommSvc - Volunteering for General Programs	ROSLYN	1	4.0	
<b>CommSvc - Volunteering for General Programs</b>			<b>1</b>	<b>4.0</b>		
<b>Community Services</b>				<b>134</b>	<b>0.4</b>	
<b>Community Services</b>				<b>134</b>	<b>0.4</b>	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GREAT NECK	1	7.0	
			NEW HYDE PARK	4	2.2	
			PORT WASHINGTON	3	3.3	
			ROSLYN HEIGHTS	2	3.5	
			WESTBURY	3	2.3	
		<b>Animal Sh - Barking Dog</b>			<b>13</b>	<b>3.1</b>
		Animal Sh - Dog Adoption		15	0	
		<b>Animal Sh - Dog Adoption</b>			<b>15</b>	<b>0</b>
		Animal Sh - Dog Defecation	MANHASSET	1	0	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	1.0	
		<b>Animal Sh - Dog Defecation</b>			<b>3</b>	<b>0.7</b>
		Animal Sh - Found Animal	GREAT NECK	1	0	
			OLD WESTBURY	1	2.0	
			QUEENS VILLAGE	1	2.0	
			WESTBURY	4	0.5	
		<b>Animal Sh - Found Animal</b>			<b>7</b>	<b>0.9</b>
		Animal Sh - Lost Animal	FREEPORT	1	1.0	
			GARDEN CITY	1	0	
			GREAT NECK	1	2.0	
HICKSVILLE	1		0			
HUNTINGTON STATION	1		0			
PORT WASHINGTON	4		0.5			

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	VALLEY STREAM	1	1.0	
			WESTBURY	3	1.7	
		<b>Animal Sh - Lost Animal</b>			<b>13</b>	<b>0.8</b>
		Animal Sh - Menacing or Harrassing Dog	MANHASSET	1	1.0	
			PORT WASHINGTON	1	3.0	
			WESTBURY	1	0	
		<b>Animal Sh - Menacing or Harrassing Dog</b>			<b>3</b>	<b>1.3</b>
		Animal Sh - Misc	MANHASSET	1	2.0	
			MINEOLA	1	1.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			WESTBURY	2	1.5	
		<b>Animal Sh - Misc</b>			<b>6</b>	<b>1.0</b>
		Animal Sh - Sign	PORT WASHINGTON	2	2.5	
		<b>Animal Sh - Sign</b>			<b>2</b>	<b>2.5</b>
		Animal Sh - Unleashed - Stray Dog	GREAT NECK	1	4.0	
			MANHASSET	1	0	
			NEW HYDE PARK	1	1.0	
			OLD WESTBURY	2	3.0	
			PORT WASHINGTON	2	3.0	
	WESTBURY		3	2.0		
	<b>Animal Sh - Unleashed - Stray Dog</b>			<b>10</b>	<b>2.3</b>	
	<b>Animal Shelter</b>				<b>72</b>	<b>1.3</b>
	Cat Shelter	Cat Shelter - Call Back			3	0.3
			<b>Cat Shelter - Call Back</b>			<b>3</b>
		Cat Shelter - Feral Cats	ALBERTSON	1	0	
			CARLE PLACE	1	1.0	
EAST WILLISTON			1	0		
GREAT NECK			7	0.1		
MANHASSET			1	0		
MINEOLA			1	0		
NEW HYDE PARK			3	0		
PORT WASHINGTON			1	20.0		
ROSLYN HEIGHTS			4	2.5		
WESTBURY		2	8.5			
<b>Cat Shelter - Feral Cats</b>			<b>22</b>	<b>2.2</b>		
<b>Cat Shelter</b>				<b>25</b>	<b>2.0</b>	
Code Enforcement	Code - After Hours/Weekend Construction	GREAT NECK	1	0		
		GREENVALE	1	1.0		
		MANHASSET	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	NEW HYDE PARK	4	1.2	
			PORT WASHINGTON	2	0	
		<b>Code - After Hours/Weekend Construction</b>			<b>9</b>	<b>0.7</b>
		Code - BZA Noncompliance	MANHASSET	1	0	
		<b>Code - BZA Noncompliance</b>			<b>1</b>	<b>0</b>
		Code - Basketball Stanchion	ALBERTSON	1	0	
			NEW HYDE PARK	1	1.0	
		<b>Code - Basketball Stanchion</b>			<b>2</b>	<b>0.5</b>
		Code - Boat	NEW HYDE PARK	1	1.0	
		<b>Code - Boat</b>			<b>1</b>	<b>1.0</b>
		Code - Boating Miscellaneous	GLENWOOD LANDING	1	0	
		<b>Code - Boating Miscellaneous</b>			<b>1</b>	<b>0</b>
		Code - Building Permit	WESTBURY	2	7.5	
		<b>Code - Building Permit</b>			<b>2</b>	<b>7.5</b>
		Code - Call Back Request		61	1.8	
		<b>Code - Call Back Request</b>			<b>61</b>	<b>1.8</b>
		Code - Commercial Vehicle stored on Residential Property	GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			GREENVALE	1	0	
			MANHASSET	1	9.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	7	5.1	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	8	3.8	
				1	1.0	
		<b>Code - Commercial Vehicle stored on Residential Property</b>			<b>22</b>	<b>3.5</b>
		Code - Court	GREAT NECK	1	0	
			MANHASSET	4	0	
			NEW HYDE PARK	5	0	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	7	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	12	0	
		<b>Code - Court</b>			<b>31</b>	<b>0</b>
		Code - Dumpster	NEW HYDE PARK	2	5.0	
		<b>Code - Dumpster</b>			<b>2</b>	<b>5.0</b>
		Code - Fence	GREAT NECK	2	0	
			MANHASSET	1	0	
			NEW HYDE PARK	1	1.0	

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Fence	ROSLYN HEIGHTS	1	0	
			WESTBURY	19	0.1	
		<b>Code - Fence</b>			<b>24</b>	<b>0.1</b>
		Code - From Transfer	NEW HYDE PARK	1	0	
		<b>Code - From Transfer</b>			<b>1</b>	<b>0</b>
		Code - Garbage	ALBERTSON	2	4.0	
			CARLE PLACE	1	2.0	
			GARDEN CITY PARK	1	13.0	
			MANHASSET	2	11.0	
			NEW HYDE PARK	9	1.9	
			PORT WASHINGTON	7	1.1	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	4	2.0	
		<b>Code - Garbage</b>			<b>28</b>	<b>2.8</b>
		Code - Graffiti	NO NEW HYDE PARK	2	4.0	
			WESTBURY	3	0	
		<b>Code - Graffiti</b>			<b>5</b>	<b>1.6</b>
		Code - Leaves Accumulation	PORT WASHINGTON	1	0	
		<b>Code - Leaves Accumulation</b>			<b>1</b>	<b>0</b>
		Code - Lights	MANHASSET	1	1.0	
			WESTBURY	1	0	
		<b>Code - Lights</b>			<b>2</b>	<b>0.5</b>
		Code - Litter	ALBERTSON	1	0	
			GREAT NECK	1	6.0	
			NEW HYDE PARK	1	8.0	
			PORT WASHINGTON	2	2.0	
			WESTBURY	1	0	
		<b>Code - Litter</b>			<b>6</b>	<b>3.0</b>
		Code - Miscellaneous	ALBERTSON	2	4.0	
			CARLE PLACE	1	0	
			GREAT NECK	2	1.0	
			MANHASSET	3	1.3	
			MINEOLA	1	0	
NEW HYDE PARK	5		2.2			
NO NEW HYDE PARK	1		6.0			
PORT WASHINGTON	4		1.5			
ROSLYN HEIGHTS	5		1.6			
WESTBURY	13		2.1			
manhasset	1		0			
<b>Code - Miscellaneous</b>			<b>38</b>	<b>1.9</b>		
Code - No Plates / Inoperable Vehicle	GREAT NECK	5	0			

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	NEW HYDE PARK	3	1.0	
			PORT WASHINGTON	1	0	
			WESTBURY	29	5.6	
		<b>Code - No Plates / Inoperable Vehicle</b>			<b>38</b>	<b>4.4</b>
		Code - Noise	CARLE PLACE	1	1.0	
			GARDENN CITY PARK	1	1.0	
			MANHASSET	1	2.0	
			NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	3.0	
		<b>Code - Noise</b>			<b>6</b>	<b>1.2</b>
		Code - Odor	ALBERTSON	1	8.0	
			CARLE PLACE	1	7.0	
			MANHASSET	1	5.0	
		<b>Code - Odor</b>			<b>3</b>	<b>6.7</b>
		Code - Overgrown Vegetation	MANHASSET	1	0	
			NEW HYDE PARK	1	8.0	
		<b>Code - Overgrown Vegetation</b>			<b>2</b>	<b>4.0</b>
		Code - Property Maintenance	ALBERTSON	2	3.5	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	5	3.8	
			GREENVALE	1	8.0	
			MANHASSET	4	11.0	
			NEW HYDE PARK	4	6.0	
			PORT WASHINGTON	8	0.4	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	0	
		WESTBURY	9	4.2		
		<b>Code - Property Maintenance</b>			<b>38</b>	<b>3.8</b>
		Code - Property Violations Search		107	2.9	
		<b>Code - Property Violations Search</b>			<b>107</b>	<b>2.9</b>
		Code - Sidewalk Obstruction	NEW HYDE PARK	1	1.0	
			NO NEW HYDE PARK	1	7.0	
<b>Code - Sidewalk Obstruction</b>			<b>2</b>	<b>4.0</b>		
Code - Signs	CARLE PLACE	1	25.0			
	GREENVALE	1	10.0			
	MANHASSET	2	2.0			
	NEW HYDE PARK	1	1.0			
	PORT WASHINGTON	1	2.0			
<b>Code - Signs</b>			<b>6</b>	<b>7.0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Smoke	GREENVALE	1	1.0	
			WESTBURY	1	0	
		<b>Code - Smoke</b>			<b>2</b>	<b>0.5</b>
		Code - Storage and Display	WESTBURY	4	3.2	
		<b>Code - Storage and Display</b>			<b>4</b>	<b>3.2</b>
		Code - Tree Removal	NEW HYDE PARK	2	0	
		<b>Code - Tree Removal</b>			<b>2</b>	<b>0</b>
		Code - Unlawful Property Use	GREAT NECK	1	0	
			NEW CASSEL	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
		<b>Code - Unlawful Property Use</b>			<b>4</b>	<b>0</b>
		Code - Water Flow / Accumulation	MANHASSET	1	0	
			NEW HYDE PARK	2	3.0	
	PORT WASHINGTON		2	0		
	<b>Code - Water Flow / Accumulation</b>			<b>5</b>	<b>1.2</b>	
	<b>Code Enforcement</b>				<b>456</b>	<b>2.5</b>
	Parking Enforcement	Prkg Enfrc - Call Back Request			6	3.3
			<b>Prkg Enfrc - Call Back Request</b>			<b>6</b>
		Prkg Enfrc - Commercial Parking	GARDEN CITY PARK	1	3.0	
			GREAT NECK	3	2.7	
			MANHASSET	3	4.0	
			NEW CASSEL	1	2.0	
NEW HYDE PARK			1	1.0		
PORT WASHINGTON			2	5.0		
WESTBURY			1	3.0		
<b>Prkg Enfrc - Commercial Parking</b>			<b>12</b>	<b>3.2</b>		
Prkg Enfrc - Parking Violations Complaint		CARLE PLACE	3	3.7		
		GARDEN CITY PARK	1	3.0		
		GREAT NECK	3	6.7		
		GREENVALE	1	9.0		
		MANHASSET	7	8.6		
		NEW HYDE PARK	5	1.8		
	PORT WASHINGTON	1	3.0			
	ROSLYN	1	3.0			
WESTBURY	1	11.0				
<b>Prkg Enfrc - Parking Violations Complaint</b>			<b>23</b>	<b>5.6</b>		
<b>Parking Enforcement</b>				<b>41</b>	<b>4.6</b>	
<b>Department of Public Safety</b>				<b>594</b>	<b>2.5</b>	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	ALBERTSON	1	0	
			GREAT NECK	1	2.0	

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	NEW HYDE PARK	2	0	
			SEARINGTOWN	1	4.0	
		<b>Hwy - Abandoned Vehicle</b>			<b>5</b>	<b>1.2</b>
		Hwy - Basketball Stanchion	ALBERTSON	1	0	
			NEW HYDE PARK	1	4.0	
		<b>Hwy - Basketball Stanchion</b>			<b>2</b>	<b>2.0</b>
		Hwy - Call Back Request		17	1.9	
		<b>Hwy - Call Back Request</b>			<b>17</b>	<b>1.9</b>
		Hwy - Catch Basin	NEW HYDE PARK	1	1.0	
			ALBERTSON	3	3.7	
			GARDEN CITY PARK	3	7.3	
			GREAT NECK	1	1.0	
			GREENVALE	1	3.0	
			MANHASSET	3	6.0	
			NEW HYDE PARK	2	1.5	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	4	7.0	
			ROSLYN HEIGHTS	1	3.0	
		<b>Hwy - Catch Basin</b>			<b>20</b>	<b>4.5</b>
		Hwy - Cemetery Maintenance		1	0	
		<b>Hwy - Cemetery Maintenance</b>			<b>1</b>	<b>0</b>
		Hwy - Curb Repair	ALBERTSON	1	9.0	
			CARLE PLACE	3	5.0	
			GREAT NECK	1	2.0	
			GREENVALE	1	0	
			MANHASSET	3	8.0	
			NEW HYDE PARK	11	0	
			PORT WASHINGTON	6	0.7	
			PPORT WASHINGTONORT WASHINGTON	1	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
		<b>Hwy - Curb Repair</b>			<b>30</b>	<b>1.8</b>
Hwy - Dead Animal Pickup	ALBERTSON	1	4.0			
	GARDEN CITY PARK	1	1.0			
	GREAT NECK	1	1.0			
	MANHASSET	5	1.6			
	NEW HYDE PARK	1	2.0			
	PORT WASHINGTON	2	1.0			
<b>Hwy - Dead Animal Pickup</b>			<b>11</b>	<b>1.6</b>		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - From Transfer	ALBERTSON	1	5.0	
			GREAT NECK	1	12.0	
			ROSLYN HEIGHTS	1	9.0	
			WESTBURY	1	2.0	
		<b>Hwy - From Transfer</b>			<b>4</b>	<b>7.0</b>
		Hwy - Grass Cut / Mow	ROSLYN HEIGHTS	1	0	
		<b>Hwy - Grass Cut / Mow</b>			<b>1</b>	<b>0</b>
		Hwy - Informational		1	0	
		<b>Hwy - Informational</b>			<b>1</b>	<b>0</b>
		Hwy - Manhole Repair	NEW HYDE PARK	1	0	
		<b>Hwy - Manhole Repair</b>			<b>1</b>	<b>0</b>
		Hwy - Miscellaneous	ALBERTSON	1	7.0	
			CARLE PLACE	3	8.3	
			GARDEN CITY PARK	1	0	
			GREAT NECK	4	3.0	
			GREENVALE	2	0.5	
			MANHASSET	8	2.4	
			NEW CASSEL	1	0	
			NEW HYDE PARK	15	2.7	
			PORT WASHINGTON	4	6.8	
			ROSLYN HEIGHTS	4	1.8	
			SEARINGTOWN	2	15.0	
			WESTBURY	3	8.3	
			great neck	1	0	
			<b>Hwy - Miscellaneous</b>			<b>49</b>
		Hwy - Permits / Road Opening Application Request		12	0.8	
		<b>Hwy - Permits / Road Opening Application Request</b>			<b>12</b>	<b>0.8</b>
		Hwy - Plow Damage	CARLE PLACE	1	0	
			MANHASSET	2	10.0	
			ROSLYN	1	0	
			WESTBURY	1	0	
		<b>Hwy - Plow Damage</b>			<b>5</b>	<b>4.0</b>
		Hwy - Pothole	ALBERTSON	5	2.6	
			CARLE PLACE	2	4.0	
			FLORAL PARK	1	0	
			FLORAL PARK CEN	1	0	
			FLOWER HILL	2	3.5	
			GARDEN CITY PARK	3	0	
			GREAT NECK	6	2.5	
			GREAT NECK ESTATES	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Pothole	MANHASSET	15	3.3	
			NEW CASSEL	17	1.9	
			NEW CASTLE	1	8.0	
			NEW HYDE PARK	28	1.6	
			NO NEW HYDE PARK	4	1.8	
			NORTH NEW HYDE PARK	1	13.0	
			PORT WASHINGTON	28	3.5	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	12	4.0	
			WESTBURY	17	3.5	
			WILLISTON PARK	2	3.5	
			great neck	1	4.0	
				1	2.0	
		<b>Hwy - Pothole</b>			<b>149</b>	<b>2.8</b>
		Hwy - Pothole Filled Without Request	GREAT NECK	GREAT NECK	8	0
				GREENVALE	4	0
				Great neck	1	0
				MANHASSET	13	0
				PORT WASHINGTON	25	0
				ROSLYN	3	0
				ROSLYN HEIGHTS	1	0
				great neck	5	0
				manhasset	3	0
				port washington	1	0
		<b>Hwy - Pothole Filled Without Request</b>			<b>64</b>	<b>0</b>
		Hwy - Sprinkler Damage	WESTBURY	1	0	
		<b>Hwy - Sprinkler Damage</b>			<b>1</b>	<b>0</b>
		Hwy - Street Drainage / Flooding	MANHASSET	MANHASSET	1	1.0
				NEW HYDE PARK	3	0.3
				WESTBURY	2	1.0
				WILLISTON PARK	1	0
		<b>Hwy - Street Drainage / Flooding</b>			<b>7</b>	<b>0.6</b>
		Hwy - Street Painting	westbury	westbury	1	0
NEW HYDE PARK	1			0		
WESTBURY	1			0		
westbury	2			0		
<b>Hwy - Street Painting</b>			<b>5</b>	<b>0</b>		
Hwy - Street Sign - New Request	GARDEN CITY PARK	GARDEN CITY PARK	1	0		
		GREAT NECK	2	0		
		NEW CASSEL	1	0		
		NEW HYDE PARK	2	0		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Street Sign - New Request	NO NEW HYDE PARK	1	0		
			PORT WASHINGTON	1	0		
			WESTBURY	2	0		
			albertson	1	0		
		<b>Hwy - Street Sign - New Request</b>				<b>11</b>	<b>0</b>
		Hwy - Street Sign - Remove	GREAT NECK	1	0		
			MANHASSET	1	0		
		<b>Hwy - Street Sign - Remove</b>				<b>2</b>	<b>0</b>
		Hwy - Street Sign - Repair / Replace	albertson	1	0		
			ALBERTSON	4	1.0		
			CARLE PLACE	11	0.5		
			GARDEN CITY PARK	5	0.8		
			GREAT NECK	11	1.5		
			HERRICKS	2	3.0		
			MANHASSET	9	1.8		
			NEW HYDE PARK	13	1.7		
			PORT WASHINGTON	10	2.1		
			ROSLYN HEIGHTS	5	5.2		
			SEARINGTOWN	2	2.5		
			WESTBURY	1	3.0		
			great neck	1	0		
			manhasset	1	2.0		
			new hyde park	1	0		
			port washington	2	0		
		westbury	1	0			
		<b>Hwy - Street Sign - Repair / Replace</b>				<b>80</b>	<b>1.6</b>
		Hwy - Street Sweeping / Cleaning	ALBERTSON	6	2.5		
			CARLE PLACE	4	5.0		
			GARDEN CITY PARK	1	1.0		
			GREAT NECK	3	3.7		
			MANHASSET	6	4.2		
			NEW CASSEL	1	8.0		
			NEW HYDE PARK	5	2.0		
			PORT WASHINGTON	4	0.8		
ROSLYN HEIGHTS	1		4.0				
WESTBURY	1		0				
WILLISTON PARK	2	5.0					
<b>Hwy - Street Sweeping / Cleaning</b>				<b>34</b>	<b>3.1</b>		
Hwy - Tree Branch / Debris Pickup	ALBERTSON	1	0				
	CARLE PLACE	2	2.5				
	GREAT NECK	9	0.1				

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	MANHASSET	3	1.7	
			NEW HYDE PARK	2	1.5	
			PORT WASHINGTON	1	0	
			WESTBURY	1	3.0	
			great neck	1	0	
			manhasset	2	0	
		<b>Hwy - Tree Branch / Debris Pickup</b>			<b>22</b>	<b>0.8</b>
		Hwy - Tree Fallen - Emergency	GREAT NECK	2	0	
		<b>Hwy - Tree Fallen - Emergency</b>			<b>2</b>	<b>0</b>
		Hwy - Tree Planting	ALBERTSON	3	0	
			CARLE PLACE	4	0	
			FLORAL PARK	2	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	5	0.6	
			HERRICKS	2	0.5	
			MANHASSET	4	0.8	
			MANHASSET HILLS	1	0	
			NEW HYDE PARK	14	0.1	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	6	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	3	0	
			SEARINGTOWN	1	0	
			WESTBURY	2	0.5	
		<b>Hwy - Tree Planting</b>			<b>50</b>	<b>0.2</b>
		Hwy - Tree Stump Removal	ALBERTSON	4	0	
			GARDEN CITY PARK	6	0	
			GREAT NECK	2	2.5	
			HERRICKS	2	8.0	
			MANHASSET	1	0	
			NEW HYDE PARK	8	0	
			NORTH NEW HYDE PARK	9	0	
ROSLYN HEIGHTS	4		0			
SEARINGTOWN	1		0			
WESTBURY	1		0			
<b>Hwy - Tree Stump Removal</b>			<b>38</b>	<b>0.6</b>		
Hwy - Tree Trimming / Removal Inspection	ALBERTSON	3	0			
	CARLE PLACE	5	1.8			
	FLORAL PARK	2	0			
	GREAT NECK	6	0			
	MANHASSET	5	0.2			

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	NEW HYDE PARK	35	1.2
			PORT WASHINGTON	17	0
			ROSLYN	3	0
			ROSLYN HEIGHTS	7	3.4
			WESTBURY	6	0
			WILLISTON PARK	1	13.0
			<b>Hwy - Tree Trimming / Removal Inspection</b>	<b>90</b>	<b>1.0</b>
	<b>Highway Department</b>	<b>714</b>	<b>1.7</b>		
	Street Lighting District	Street Light - Cable Break	ALBERTSON	2	0.5
			GREAT NECK	1	0
			NHP	1	0
			ROSLYN	1	0
			albertson	2	0
		<b>Street Light - Cable Break</b>	<b>7</b>	<b>0.1</b>	
		Street Light - Cycles On / Off	ALBERTSON	1	6.0
			CARLE PLACE	4	0
			GREAT NECK	2	0
			MANHASSET	5	0
			NEW HYDE PARK	4	3.0
			NHP	2	0
			PORT WASHINGTON	2	3.0
			PT WASHINGTON	2	0
			ROSLYN HEIGHTS	1	0
			SEARRINGTOWN	1	0
			WESTBURY	1	2.0
		<b>Street Light - Cycles On / Off</b>	<b>25</b>	<b>1.0</b>	
		Street Light - Fixture Problem	MANHASSET	3	0.7
NEW HYDE PARK			1	14.0	
NO NEW HYDE PARK	1		12.0		
PORT WASHINGTON	2		6.0		
PT WASHINGTON	1		0		
ROSLYN	1		0		
WESTBURY	1		10.0		
	1	0			
<b>Street Light - Fixture Problem</b>	<b>11</b>	<b>4.5</b>			
Street Light - Light Out (Single)	ALBERTSON	8	2.4		
	CARLE PLACE	9	2.2		
	GARDEN CITY PARK	3	5.3		
	GREAT NECK	5	0.4		
	MANHASSET	12	3.1		
	NEW HYDE PARK	31	2.9		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	NHP	6	0	
			PORT WASHINGTON	16	1.9	
			PT WASHINGTON	1	0	
			ROSLYN	4	1.5	
			ROSLYN HEIGHTS	7	2.0	
			SADDLE ROCK	1	4.0	
			SEARINGTON	1	0	
			SEARINGTOWN	1	0	
			SEARRINGTOWN	1	0	
			WESTBURY	6	4.3	
			searingtown	1	0	
				1	0	
		<b>Street Light - Light Out (Single)</b>			<b>114</b>	<b>2.3</b>
		Street Light - Lights Out (Multiple)	ALBERTSON	1	0	
			CARLE PLACE	6	3.0	
			GREAT NECK	4	5.2	
			MANHASSET	8	1.2	
			NEW HYDE PARK	9	1.0	
			NO NEW HYDE PARK	1	5.0	
			PORT WASHINGTON	1	0	
			PT WASHINGTON	1	0	
			ROSLYN	4	3.5	
			SEARINGTOWN	2	2.5	
			SOUTH STRATHMORE	1	0	
			WESTBURY	3	6.0	
			albertson	1	0	
			<b>Street Light - Lights Out (Multiple)</b>			<b>42</b>
		Street Light - Mark Out	ALBERTSON	19	2.9	
			CARLE PLACE	19	2.5	
			GARDEN CITY PARK	4	2.0	
			GREAT NECK	26	4.0	
			GREAT NECK PLAZA	1	3.0	
			MANHASSET	38	2.8	
MANHASSET HILLS	2		2.0			
N NEW HYDE PARK	3		2.7			
NEW HYDE PARK	93		4.7			
PORT WASHINGTON	27		2.7			
PT WASHINGTON	1		2.0			
ROSLYN	5		5.2			
ROSLYN HEIGHTS	36		3.1			
SEARINGTOWN	2	5.0				

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Mark Out	WESTBURY	5	3.6		
			WILLISTON PARK	5	4.6		
			carle place	1	2.0		
		<b>Street Light - Mark Out</b>				<b>287</b>	<b>3.6</b>
		Street Light - Misc Problems	Port washington	1	3.0		
			ALBERTSON	3	0		
			CARLE PLACE	1	0		
			GREAT NECK	8	0		
			MANHASSET	6	0		
			NHP	5	0		
			PORT WASHINGTON	6	2.0		
			PT WASHINGTON	1	0		
			ROSLYN	2	0		
			ROSLYN HEIGHTS	2	0		
			SEARINGTOWN	2	0		
			SEARRINGTOWN	1	0		
				2	0		
		<b>Street Light - Misc Problems</b>				<b>40</b>	<b>0.4</b>
		Street Light - On During Day	NEW HYDE PARK	4	6.8		
			ROSLYN	2	4.0		
			ROSLYN HEIGHTS	1	6.0		
		<b>Street Light - On During Day</b>				<b>7</b>	<b>5.9</b>
		Street Light - Pole Problem	CARLE PLACE	1	0		
GREAT NECK	3		0				
NEW HYDE PARK	1		2.0				
PORT WASHINGTON	2		6.5				
UNIVERSITY GARDENS	1		0				
	1	3.0					
<b>Street Light - Pole Problem</b>				<b>9</b>	<b>2.0</b>		
<b>Street Lighting District</b>				<b>542</b>	<b>2.9</b>		
<b>Department of Public Works</b>				<b>1,256</b>	<b>2.2</b>		
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	2	2.5		
		<b>Housing - Appliance</b>				<b>2</b>	<b>2.5</b>
		Housing - Electrical	WESTBURY	1	3.0		
		<b>Housing - Electrical</b>				<b>1</b>	<b>3.0</b>
		Housing - High Priority SR	MANHASSET	2	0.5		
		<b>Housing - High Priority SR</b>				<b>2</b>	<b>0.5</b>
		Housing - Misc SR	MANHASSET	2	1.5		
			MANHASSET NY	1	3.0		
WESTBURY	5		1.2				
<b>Housing - Misc SR</b>				<b>8</b>	<b>1.5</b>		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Housing Authority	Housing Authority	Housing - Pest Control	MANHASSET	1	2.0		
			WESTBURY	2	0		
		<b>Housing - Pest Control</b>			<b>3</b>	<b>0.7</b>	
		Housing - Plumbing	GREAT NECK	1	2.0		
			MANHASSET	5	2.0		
			WESTBURY	1	3.0		
		<b>Housing - Plumbing</b>			<b>7</b>	<b>2.1</b>	
		<b>Housing Authority</b>			<b>23</b>	<b>1.7</b>	
		<b>Housing Authority</b>				<b>23</b>	<b>1.7</b>
		Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		1	0
<b>HR - Call Back Request</b>				<b>1</b>	<b>0</b>		
HR - Medical and Insurance Benefits				1	15.0		
<b>HR - Medical and Insurance Benefits</b>				<b>1</b>	<b>15.0</b>		
<b>Human Resources and Finance</b>				<b>2</b>	<b>7.5</b>		
<b>Human Resources and Finance</b>				<b>2</b>	<b>7.5</b>		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ALBERTSON	1	0		
			GARDEN CITY PARK	1	1.0		
			GREAT NECK	2	4.0		
			MANHASSET	2	3.0		
			MINEOLA	2	4.5		
			NEW HYDE PARK	3	1.7		
			PORT WASHINGTON	7	4.9		
			PORT WASHINGTON NO	1	1.0		
			ROSLYN HEIGHTS	1	1.0		
			WESTBURY	2	3.0		
			WILLISTON PARK	2	0		
			<b>OIC - From Transfer</b>			<b>24</b>	<b>3.0</b>
		OIC - Inter Municipal SR	ALBERTSON	1	3.0		
			CARLE PLACE	3	3.0		
			EAST HILLS	2	0		
			EAST WILLISTON	1	0		
			FLOWER HILL	2	1.0		
			GARDEN CITY PARK	5	2.4		
			GREAT NECK	12	1.2		
			GREAT NECK PLAZA	1	0		
			LAKE SUCCESS	1	2.0		
			MANHASSET	22	1.5		
			MANHASSET	2	0		
			MINEOLA	1	1.0		
			MUNSEY PARK	1	1.0		
NASSAU COUNTY	1	0					

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	NEW HYDE PARK	22	1.7
			NO NEW HYDE PARK	2	1.5
			NORTH HILLS	2	0.5
			PLANDOME HEIGHTS	1	5.0
			PORT WASHINGTON	14	1.4
			ROSLYN	5	1.4
			ROSLYN HEIGHTS	8	0.5
			THOMASTON	1	3.0
			WESTBURY	3	1.7
			WILLISTON PARK	2	3.5
			WILLSTON PARK	1	1.0
			manahsset	1	0
			manhasset	1	0
				4	1.5
			<b>OIC - Inter Municipal SR</b>	<b>122</b>	<b>1.5</b>
	<b>Inter Municipal Affairs</b>	<b>146</b>	<b>1.7</b>		
<b>Inter Municipal Affairs</b>				<b>146</b>	<b>1.7</b>
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		3	0
		<b>Park - Call Back Request</b>		<b>3</b>	<b>0</b>
		Park - From Transfer	ROSLYN HEIGHTS	1	5.0
		<b>Park - From Transfer</b>		<b>1</b>	<b>5.0</b>
		Park - General Complaint		2	1.5
		<b>Park - General Complaint</b>		<b>2</b>	<b>1.5</b>
		Park - Miscellaneous	GARDEN CITY PARK	2	1.5
			MANHASSET	2	1.0
			NEW CASSEL	1	2.0
			WESTBURY	1	0
		<b>Park - Miscellaneous</b>		<b>6</b>	<b>1.2</b>
		Park - Park Facilities Maintenance		20	2.4
		<b>Park - Park Facilities Maintenance</b>		<b>20</b>	<b>2.4</b>
		Park - Park Permit Application Request		16	0
		<b>Park - Park Permit Application Request</b>		<b>16</b>	<b>0</b>
Park - Theater Ticket Purchase	ALBERTSON	1	0		
	NEW HYDE PARK	1	0		
<b>Park - Theater Ticket Purchase</b>		<b>2</b>	<b>0</b>		
	<b>Parks and Recreation Department</b>	<b>50</b>	<b>1.2</b>		
<b>Parks and Recreation Department</b>				<b>50</b>	<b>1.2</b>
Planning and Building Department	Building Department	Bldg - Application Status	NEW HYDE PARK	2	4.0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	1.0

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	<b>Bldg - Application Status</b>		<b>4</b>	<b>2.2</b>
		Bldg - Call Back		15	2.6
		<b>Bldg - Call Back</b>		<b>15</b>	<b>2.6</b>
		Bldg - Certificate Status	NEW HYDE PARK	2	0
			PORT WASHINGTON	2	0
		<b>Bldg - Certificate Status</b>		<b>4</b>	<b>0</b>
		Bldg - Construction Complaint	GREAT NECK	1	0
			GREENVALE	1	0
			MANHASSET	2	0
			NO NEW HYDE PARK	1	2.0
			ROSLYN HEIGHTS	1	0
		<b>Bldg - Construction Complaint</b>		<b>6</b>	<b>0.3</b>
		Bldg - General Question Needs Answers		79	2.8
		<b>Bldg - General Question Needs Answers</b>		<b>79</b>	<b>2.8</b>
		Bldg - Housing Complaint	GREENVALE	1	0
			NEW HYDE PARK	1	4.0
			PORT WASHINGTON	2	0
			ROSLYN HEIGHTS	1	0
		<b>Bldg - Housing Complaint</b>		<b>5</b>	<b>0.8</b>
		Bldg - Illegal Housing	ALBERTSON	1	0
			CARLE PLACE	12	1.4
			GREAT NECK	1	0
			NEW HYDE PARK	8	0.2
			PORT WASHINGTON	2	0
			ROSLYN HEIGHTS	2	0
			WESTBURY	5	0.4
		<b>Bldg - Illegal Housing</b>		<b>31</b>	<b>0.7</b>
		Bldg - Inspection Request	GREAT NECK	1	20.0
			NEW HYDE PARK	1	0
				1	1.0
		<b>Bldg - Inspection Request</b>		<b>3</b>	<b>7.0</b>
		Bldg - Permit Question Needs Answers		9	4.4
		<b>Bldg - Permit Question Needs Answers</b>		<b>9</b>	<b>4.4</b>
Bldg - Retaining Wall	GREAT NECK	1	0		
	NEW HYDE PARK	1	0		
	ROSLYN HEIGHTS	1	0		
<b>Bldg - Retaining Wall</b>		<b>3</b>	<b>0</b>		
Bldg - Suspect Work Without a Permit	ALBERTSON	3	0		
	CARLE PLACE	2	0		
	FLORAL PARK	1	12.0		
	GREAT NECK	4	0		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	MANHASSET	2	0	
			NEW HYDE PARK	6	2.7	
			PORT WASHINGTON	3	8.3	
		<b>Bldg - Suspect Work Without a Permit</b>			<b>21</b>	<b>2.5</b>
	<b>Building Department</b>				<b>180</b>	<b>2.3</b>
	Planning Department	Planning - Call Back Request			2	1.0
			<b>Planning - Call Back Request</b>			<b>2</b>
		Planning - Questions needing Answers	ROSLYN HEIGHTS		1	2.0
			WESTBURY		1	1.0
		<b>Planning - Questions needing Answers</b>			<b>2</b>	<b>1.5</b>
	<b>Planning Department</b>				<b>4</b>	<b>1.2</b>
	<b>Planning and Building Department</b>				<b>184</b>	<b>2.2</b>
	Project Independence	Project Independence	PI - Call Back Request	35 NASSAU DRIVE	1	22.0
				ALBERTSON	1	6.0
GLEN COVE				1	3.0	
GLEN HEAD				1	1.0	
GREAT NECK				3	4.3	
GREENVALE				1	0	
HEMPSTEAD				1	0	
MANHASSET				2	0.5	
MINEOLA				1	2.0	
NEW HYDE PARK				4	1.2	
NEW YORK				1	0	
PORT WASHINGTON				4	8.8	
ROSLYN HEIGHTS				1	5.0	
SMITH TOWN				1	0	
VALLEY STREAM				1	0	
WEIGHTLY HEIGHTS				1	0	
WESTBURY				2	3.5	
WILLISTON PARK				3	0.3	
<b>PI - Call Back Request</b>			<b>30</b>	<b>3.4</b>		
PI - Caregiver Support			GREAT NECK		1	0
				MINEOLA	1	0
				NEW HYDE PARK	3	0.7
				PORT WASHINGTON	2	0
<b>PI - Caregiver Support</b>			<b>7</b>	<b>0.3</b>		
PI - Financial Assistance	GREAT NECK		1	1.0		
		PORT WASHINGTON	4	0.2		
<b>PI - Financial Assistance</b>			<b>5</b>	<b>0.4</b>		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Food and Hunger	GREAT NECK	1	0	
			PORT WASHINGTON	1	1.0	
		<b>PI - Food and Hunger</b>			<b>2</b>	<b>0.5</b>
		PI - Health and Mental Health	EAST WILLISTON	EAST WILLISTON	1	0
				GREAT NECK	34	2.4
				GREAT NECK PLAZA	1	0
				MANHASSET	3	0.3
				MINEOLA	6	0.7
				NEW HYDE PARK	4	1.2
				PORT WASHINGTON	19	1.3
				ROSLYN	4	1.0
				ROSLYN HEIGHTS	4	0.5
				ROSLYN heights	1	0
				SEARINGTOWN	1	0
				WESTBURY	4	2.0
				WILLISTON PARK	3	0
				WILLISTON PARK	1	1.0
		<b>PI - Health and Mental Health</b>			<b>86</b>	<b>1.5</b>
		PI - Household Maintenance	ALBERTSON	ALBERTSON	3	0.7
				GREAT NECK	4	1.5
				MANHASSET	2	7.0
				MINEOLA	1	2.0
				NEW HYDE PARK	5	2.2
				PORT WASHINGTON	5	0.6
				ROSLYN HEIGHTS	1	2.0
				WESTBURY	4	1.0
				WILLISTON PARK	7	1.6
		<b>PI - Household Maintenance</b>			<b>32</b>	<b>1.7</b>
		PI - Membership Registration	ALBERTSON	ALBERTSON	2	0
				CARLE PLACE	3	0
				FLOWER HILL	1	0
				GREAT NECK	23	0
				GREENVALE	1	0
Great nEck	1			0		
MAHASSET HILLS	1			0		
MANHASSET	5			0		
MINEOLA	8			0		
NEW HYDE PARK	12			0		
NORTH HILLS	1			0		
PORT WASHINGTON	20			0		
ROSLYN	8			0		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	ROSLYN HEIGHTS	4	0		
			WESTBURY	10	0		
			WILLISTON PARK	7	0		
		<b>PI - Membership Registration</b>				<b>107</b>	<b>0</b>
		PI - Miscellaneous	CARLE PLACE	1	1.0		
			GLENCOVE	1	0		
			GREAT NECK	6	1.3		
			HEMPSTEAD	1	0		
			HICKSVILLE	1	1.0		
			LITTLE NECK	1	2.0		
			MANHASSET	1	0		
			NEW HYDE PARK	4	2.5		
			PORT WASHINGTON	4	1.0		
			ROSLYN	1	0		
			WESTBURY	4	0.8		
		<b>PI - Miscellaneous</b>				<b>25</b>	<b>1.2</b>
		PI - NORC SR	NEW HYDE PARK	6	0		
		<b>PI - NORC SR</b>				<b>6</b>	<b>0</b>
		PI - Program Registration	ALBERTSON	1	1.0		
			CARLE PLACE	10	1.1		
			GREAT NECK	2	0.5		
			GREAT NECK PLAZA	1	2.0		
			MANHASSET	10	1.1		
			MINEOLA	3	0.7		
			NEW CASSELL	1	0		
			NEW CASTLE	1	2.0		
			NEW HYDE PARK	12	1.2		
			OLD WESTBURY	1	0		
			PORT WASHINGTON	16	1.3		
			ROSLYN HEIGHTS	6	0.8		
			WESTBURY	31	0.9		
			WILLISTON PARK	9	0.7		
		<b>PI - Program Registration</b>				<b>104</b>	<b>1.0</b>
PI - Taxi Service	ALBERTSON	70	0				
	CARLE PLACE	13	0				
	EAST HILLS	4	0				
	EAST WILLISTON	1	0				
	FLORAL PARK	11	0				
	FLOWER HILL	3	0				
	GARDEN CITY	1	0				
	GARDEN CITY PARK	8	0				

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	GEAT NECK	1	0		
			GREAT NECK	373	0.0		
			GREAT NECK PLAZA	8	0		
			KENSINGTON	1	0		
			KINGS POINT	3	0		
			KINS POINT	1	0		
			LAKE SUCCESS	4	0		
			LITTLE NECK	3	0		
			MANHASSET	92	0		
			MANHASSET,	1	0		
			MANORHAVEN	2	0		
			MINEOLA	66	0		
			NEW HYDE PARK	183	0		
			NORTH HILLS	11	0		
			NORTH NEW HYDE PARK	2	0		
			PLANDOME	1	0		
			PORT WAHINGTON	1	0		
			PORT WASHINGTON	291	0.0		
			PORT WASHINGTON NORTH	1	0		
			PORTWASHINGTON	6	0		
			ROSLYN	82	0.1		
			ROSLYN HEIGHTS	126	0		
			RUSSEL GARDENS	1	0		
			RUSSELL GARDENS	2	0		
			SADDLE ROCK	2	0		
			SEARINGTOWN	2	0		
			THOMASTON	2	0		
			WESTBURY	87	0.0		
			WILLISTON PARK	59	0.0		
			\GREAT NECK	1	0		
		<b>PI - Taxi Service</b>			<b>1,526</b>	<b>0.0</b>	
				PI - Taxi Service Cancellation	ALBERTSON	6	0
					CARLE PLACE	2	0
					FLORAL PARK	2	0
		GARDEN CITY PARK	1		0		
		GREAT NECK	34		0		
		GREAT NECK PLAZA	2		0		
		MANHASSET	5		0		
		MINEOLA	7		0		
		NEW HYDE PARK	8	0			
		NORTH HILLS	2	0			

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Cancellation	PORT WASHINGTON	14	0	
			ROSLYN	2	0	
			ROSLYN HEIGHTS	3	0	
			THOMASTON	2	0	
			WESTBURY	3	0	
			WILLISTON PARK	4	0	
		<b>PI - Taxi Service Cancellation</b>			<b>97</b>	<b>0</b>
		PI - Taxi Service Complaint	GREAT NECK	5	2.4	
			MANHASSET	1	1.0	
			MINEOLA	2	0.5	
			NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	1	1.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	2.0	
			WILLISTON PARK	2	0.5	
		<b>PI - Taxi Service Complaint</b>			<b>16</b>	<b>1.2</b>
		PI - Transportation/Mobility Mgmt Info	EAST WILLISTON	1	0	
			GREAT NECK	3	0.7	
			MANHASSET	2	0	
			NEW HYDE PARK	3	4.3	
			PORT WASHINGTON	3	0.3	
			ROSLYN	1	1.0	
			ROSLYN HEIGHTS	2	3.0	
			WESTBURY	1	1.0	
			WILLISTON PARK	1	0	
				1	1.0	
		<b>PI - Transportation/Mobility Mgmt Info</b>			<b>18</b>	<b>1.4</b>
		PI - Volunteer	GREAT NECK	2	0	
JERICO	1		2.0			
MINEOLA	2		0			
ROSLYN HEIGHTS	1		0			
WESTBURY	1		2.0			
<b>PI - Volunteer</b>			<b>7</b>	<b>0.6</b>		
<b>Project Independence</b>				<b>2,068</b>	<b>0.2</b>	
<b>Project Independence</b>				<b>2,068</b>	<b>0.2</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	ALBERTSON	7	0	
			CARLE PLACE	3	0	
			FLORAL PARK	4	0	
			GREAT NECK	28	0	
			GREENVALE	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	MANHASSET	9	0	
			MINEOLA	17	0	
			NEW HYDE PARK	23	0	
			OLD WESTBURY	2	0	
			PORT WASHINGTON	28	0	
			ROSLYN	10	0	
			ROSLYN HEIGHTS	7	0	
			WESTBURY	9	0	
			WILLISTON PARK	3	0	
			port washington	1	0	
		<b>Tax - Duplicate Bill or Receipt</b>			<b>152</b>	<b>0</b>
<b>Receiver of Taxes</b>			<b>152</b>	<b>0</b>		
<b>Receiver of Taxes</b>				<b>152</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		16	0.9	
		<b>SWMA - Call Back</b>			<b>16</b>	<b>0.9</b>
		SWMA - Carting Complaints	ALBERTSON	4	1.8	
			GREAT NECK	1	1.0	
			NEW HYDE PARK	2	1.0	
			PORT WASHINGTON	2	0.5	
			ROSLYN	1	1.0	
			ROSLYN HEIGHTS	3	3.0	
			WESTBURY	2	2.5	
			WILLISTON PARK	1	3.0	
			albertson	1	0	
		<b>SWMA - Carting Complaints</b>			<b>17</b>	<b>1.7</b>
		SWMA - Container without License / Permit	MINEOLA	1	17.0	
			NEW HYDE PARK	6	4.2	
			PORT WASHINGTON	2	3.5	
			ROSLYN HEIGHTS	3	2.0	
				1	2.0	
		<b>SWMA - Container without License / Permit</b>			<b>13</b>	<b>4.4</b>
		SWMA - Garbage Not Picked Up	ALBERTSON	3	0.3	
			MANHASSET	1	4.0	
NEW HYDE PARK	7		1.7			
PORT WASHINGTON	4		0.2			
ROSLYN HEIGHTS	2		3.5			
WESTBURY	1		3.0			
WILLISTON PARK	2		4.0			
<b>SWMA - Garbage Not Picked Up</b>			<b>20</b>	<b>1.8</b>		
<b>Solid Waste Management</b>				<b>66</b>	<b>2.1</b>	
Sustainability	SWMA - Compost	ALBERTSON	1	8.0		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Department	SWMA - Compost	GREAT NECK	5	6.8	
			MANHASSET	8	4.9	
			NEW HYDE PARK	11	4.5	
			OLD WESTBURY	1	0	
			PORT WASHINGTON	4	7.5	
			ROSLYN	2	2.0	
			ROSLYN HEIGHTS	1	9.0	
			WESTBURY	1	8.0	
			WILLISTON PARK	2	0	
		<b>SWMA - Compost</b>			<b>36</b>	<b>5.0</b>
		SWMA - Long Island Green Homes	NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	1	5.0	
			ROSLYN HEIGHTS	1	6.0	
			WESTBURY	1	2.0	
		<b>SWMA - Long Island Green Homes</b>			<b>4</b>	<b>4.0</b>
		SWMA - Rain Barrel	ALBERTSON	1	10.0	
			CARLE PLACE	1	5.0	
			GREAT NECK	5	6.2	
			MANHASSET	2	5.5	
			MINEOLA	10	7.5	
			NEW HYDE PARK	16	6.7	
			PORT WASHINGTON	7	7.6	
			ROSLYN	3	2.3	
			ROSLYN ESTATES	1	7.0	
			ROSLYN HEIGHTS	1	5.0	
			WESTBURY	4	9.5	
			WILLISTON PARK	6	7.3	
	1		3.0			
<b>SWMA - Rain Barrel</b>			<b>58</b>	<b>6.8</b>		
SWMA - Recycling / STOP Call Back		4	1.2			
<b>SWMA - Recycling / STOP Call Back</b>			<b>4</b>	<b>1.2</b>		
<b>Sustainability Department</b>				<b>102</b>	<b>5.9</b>	
<b>Solid Waste Management</b>				<b>168</b>	<b>4.4</b>	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	GREENVALE	1	0	
		<b>311 - LIPA Power Outage</b>			<b>1</b>	<b>0</b>
		311 - SR Constituent Follow-up		88	0	
		<b>311 - SR Constituent Follow-up</b>			<b>88</b>	<b>0</b>
		311 - Street Repaving Schedule Inquiry	NEW HYDE PARK	1	0	
		<b>311 - Street Repaving Schedule Inquiry</b>			<b>1</b>	<b>0</b>
	<b>311 Call Center</b>				<b>90</b>	<b>0</b>
Supervisor's Office	SupV - Airplane	GARDEN CITY	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Airplane	MANHASSET	3	0	
			NEW HYDE PARK	1	0	
			OLD WESTBURY	2	0	
			PORT WASHINGTON	2	0	
			ROSLYN	10	0	
			ROSLYN HEIGHTS	3	0	
		<b>SupV - Airplane</b>			<b>22</b>	<b>0</b>
		SupV - Complaint - Other Employee		1	0	
		<b>SupV - Complaint - Other Employee</b>			<b>1</b>	<b>0</b>
		SupV - Helicopter	NEW HYDE PARK	17	0	
			PORT WASHINGTON	1	0	
			WILLISTON PARK	1	0	
		<b>SupV - Helicopter</b>			<b>19</b>	<b>0</b>
		SupV - Thank You from Constituent	CARLE PLACE	1	0	
			GREAT NECK	1	0	
			MANHASSET	1	0	
			WESTBURY	1	0	
		<b>SupV - Thank You from Constituent</b>			<b>4</b>	<b>0</b>
		<b>Supervisor's Office</b>			<b>46</b>	<b>0</b>
		<b>Supervisor's Office</b>				<b>136</b>
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		1	0	
		<b>Town Clerk - Bingo &amp; Games of Chance</b>			<b>1</b>	<b>0</b>
		Town Clerk - Birth Certificate		199	0	
		<b>Town Clerk - Birth Certificate</b>			<b>199</b>	<b>0</b>
		Town Clerk - Contracts & Bids		1	0	
		<b>Town Clerk - Contracts &amp; Bids</b>			<b>1</b>	<b>0</b>
		Town Clerk - Death Certificate		97	0	
		<b>Town Clerk - Death Certificate</b>			<b>97</b>	<b>0</b>
		Town Clerk - Dog License		50	0	
		<b>Town Clerk - Dog License</b>			<b>50</b>	<b>0</b>
		Town Clerk - Domestic Partnership		1	0	
		<b>Town Clerk - Domestic Partnership</b>			<b>1</b>	<b>0</b>
		Town Clerk - Filming Permit		4	0	
		<b>Town Clerk - Filming Permit</b>			<b>4</b>	<b>0</b>
		Town Clerk - Fishing License		9	0	
		<b>Town Clerk - Fishing License</b>			<b>9</b>	<b>0</b>
		Town Clerk - Hunting License		1	0	
		<b>Town Clerk - Hunting License</b>			<b>1</b>	<b>0</b>
Town Clerk - Landscaping License		3	0			
<b>Town Clerk - Landscaping License</b>			<b>3</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

April 2014

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Liquor License		2	0
		<b>Town Clerk - Liquor License</b>		<b>2</b>	<b>0</b>
		Town Clerk - Marriage Certificate		43	0
		<b>Town Clerk - Marriage Certificate</b>		<b>43</b>	<b>0</b>
		Town Clerk - Marriage License		45	0
		<b>Town Clerk - Marriage License</b>		<b>45</b>	<b>0</b>
		Town Clerk - Miscellaneous		22	0
		<b>Town Clerk - Miscellaneous</b>		<b>22</b>	<b>0</b>
		Town Clerk - Parade Application		1	0
		<b>Town Clerk - Parade Application</b>		<b>1</b>	<b>0</b>
		Town Clerk - Parking (Mary Jane Davies Green)		1	0
		<b>Town Clerk - Parking (Mary Jane Davies Green)</b>		<b>1</b>	<b>0</b>
		Town Clerk - Parking Restrictions Removal Request		6	0
		<b>Town Clerk - Parking Restrictions Removal Request</b>		<b>6</b>	<b>0</b>
		Town Clerk - Peddler License		8	0
		<b>Town Clerk - Peddler License</b>		<b>8</b>	<b>0</b>
		Town Clerk - Secondhand Dealer License		6	0
		<b>Town Clerk - Secondhand Dealer License</b>		<b>6</b>	<b>0</b>
		Town Clerk - Solid Waste Management License		8	0
		<b>Town Clerk - Solid Waste Management License</b>		<b>8</b>	<b>0</b>
Town Clerk - Storage Bins		1	0		
<b>Town Clerk - Storage Bins</b>		<b>1</b>	<b>0</b>		
Town Clerk - Taxi and Limousine License		9	0		
<b>Town Clerk - Taxi and Limousine License</b>		<b>9</b>	<b>0</b>		
Town Clerk - Tow Truck License		2	0		
<b>Town Clerk - Tow Truck License</b>		<b>2</b>	<b>0</b>		
Town Clerk - Town Board Questions		1	0		
<b>Town Clerk - Town Board Questions</b>		<b>1</b>	<b>0</b>		
	<b>Town Clerk</b>			<b>521</b>	<b>0</b>
<b>Town Clerk</b>				<b>521</b>	<b>0</b>
<b>Summary</b>				<b>5,446</b>	<b>1.2</b>