

Town of North Hempstead Service Requests via 311 - by Community

February 2014

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
PORT WASHINGTON				1	1.0
WESTBURY	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
			PI - Program Registration	1	0
Project Independence			2	0.5	
Project Independence				2	0.5
WESTBURY				3	0.3
albertson	Department of Public Works	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	1	18.0
		Highway Department		1	18.0
	Department of Public Works			1	18.0
albertson				1	18.0
manhasset	Department of Public Works	Highway Department	Hwy - Pothole	1	16.0
		Highway Department		1	16.0
	Department of Public Works			1	16.0
manhasset				1	16.0
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	16.0
		Highway Department		1	16.0
	Department of Public Works			1	16.0
new hyde park				1	16.0
port washington	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	2	7.0
		Highway Department		2	7.0
	Department of Public Works			2	7.0
port washington				2	7.0
port washington	Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	2	0
		Adminstrative Services		2	0
	Adminstrative Services			2	0
port washington				2	0
roslyn heights	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	5.0
		Code Enforcement		1	5.0
	Department of Public Safety			1	5.0
roslyn heights				1	5.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
GREAT NECK				1	0	
, MANHASSET	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
, MANHASSET				1	0	
ALBERSTON	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0	
		Highway Department		1	1.0	
	Department of Public Works			1	1.0	
ALBERSTON				1	1.0	
ALBERTSON	Community Services	Community Services	CommSvc - Misc SR	1	5.0	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services			2	2.5
	Community Services			2	2.5	
	Department of Public Safety	Code Enforcement		Code - Court	2	0
				Code - Miscellaneous	1	4.0
				Code - Snow/Ice Removal	11	2.9
		Code Enforcement			14	2.6
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	6.0	
	Parking Enforcement			1	6.0	
	Department of Public Safety				15	2.8
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	0
				Hwy - Complaint - Highway Employee / Vehicle	1	12.0
				Hwy - Curb Repair	1	0
				Hwy - Miscellaneous	3	5.7
Hwy - Plow Damage				1	0	
Hwy - Pothole				5	2.2	
Hwy - Snow and Ice Control				15	6.4	
Hwy - Street Sign - Repair / Replace				1	5.0	
Highway Department			29	4.9		
Street Lighting District			Street Light - Cycles On / Off	1	2.0	
	Street Light - Fixture Problem		1	9.0		
	Street Light - Light Out (Single)		5	3.0		
	Street Light - Mark Out		2	2.0		
	Street Light - On During Day		1	5.0		
Street Lighting District			10	3.5		
Department of Public Works				39	4.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	2	2.5	
	Inter Municipal Affairs			3	1.7	
	Inter Municipal Affairs			3	1.7	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer		1	2.0
			Parks and Recreation Department		1	2.0
	Parks and Recreation Department			1	2.0	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit		2	0
			Building Department		2	0
		Planning Department	Planning - Questions needing Answers		1	1.0
	Planning Department			1	1.0	
	Planning and Building Department			3	0.3	
	Project Independence	Project Independence	PI - Call Back Request		2	2.0
			PI - Health and Mental Health		3	1.3
			PI - Membership Registration		4	0
			PI - Program Registration		2	0
			PI - Taxi Service		30	0
			PI - Taxi Service Cancellation		6	0
			PI - Taxi Service Complaint		1	5.0
			Project Independence		48	0.3
	Project Independence			48	0.3	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		8	3.6
			SWMA - Garbage Not Picked Up		2	4.0
Solid Waste Management			10	3.7		
Solid Waste Management			10	3.7		
Supervisor's Office	311 Call Center	311 - LIPA Power Outage		1	0	
		311 Call Center		1	0	
	Supervisor's Office	SupV - Thank You from Constituent		1	0	
	Supervisor's Office		1	0		
Supervisor's Office			2	0		
ALBERTSON				123	2.3	
ARDSLEY	Project Independence	Project Independence	PI - Call Back Request	1	0	
		Project Independence		1	0	
Project Independence			1	0		
ARDSLEY				1	0	
BAXTER ESTATES	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Lot Condition	1	1.0	
		Adminstrative Services		1	1.0	
Adminstrative Services			1	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
BAXTER ESTATES	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0	
		Inter Municipal Affairs		1	7.0	
	Inter Municipal Affairs		1	7.0		
	Project Independence	Project Independence	PI - Membership Registration	3	0	
			PI - Taxi Service	16	0	
			PI - Taxi Service Cancellation	2	0	
	Project Independence		21	0		
Project Independence		21	0			
BAXTER ESTATES				23	0.3	
CARLE PLACE	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5	
			CommSvc - Bus Pickup Schedule	2	0.5	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services		5	0.4	
	Community Services		5	0.4		
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter		1	0
		Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0
				Code - Court	3	0
				Code - From Transfer	1	2.0
				Code - Garbage	1	0
				Code - Miscellaneous	1	1.0
				Code - Sidewalk Obstruction	1	0
				Code - Snow/Ice Removal	27	1.7
		Code Enforcement		35	1.4	
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	5.0	
			Prkg Enfrc - Parking Violations Complaint	3	1.0	
	Parking Enforcement		4	2.0		
	Department of Public Safety				40	1.4
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	1.0
Hwy - Miscellaneous				1	0	
Hwy - Snow and Ice Control				12	5.7	
Hwy - Street Sign - New Request				1	0	
Hwy - Street Sign - Repair / Replace				1	0	
Hwy - Tree Trimming / Removal Inspection				1	0	
Highway Department		17	4.1			
Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	6.0		
		Street Light - Light Out (Single)	9	5.2		

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	2	4.5	
			Street Light - On During Day	1	10.0	
	Street Lighting District			13	5.5	
	Department of Public Works			30	4.7	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		9	3.6
				Inter Municipal Affairs	9	3.6
	Inter Municipal Affairs			9	3.6	
	Planning and Building Department	Building Department	Bldg - Illegal Housing		5	0.4
				Building Department	5	0.4
	Planning and Building Department			5	0.4	
	Project Independence	Project Independence		PI - Call Back Request	1	1.0
				PI - Household Maintenance	1	3.0
				PI - Membership Registration	1	0
				PI - Program Registration	4	0
				PI - Taxi Service	15	0
				PI - Taxi Service Cancellation	5	0
				Project Independence	27	0.1
	Project Independence			27	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		4	0
				Receiver of Taxes	4	0
	Receiver of Taxes			4	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent		6	0
				Supervisor's Office	6	0
Supervisor's Office			6	0		
CARLE PLACE				126	1.9	
EAST HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
				Community Services	1	0
	Community Services			1	0	
	Department of Public Safety	Code Enforcement	Code - Court		1	0
				Code Enforcement	1	0
	Department of Public Safety			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	7.0
				OIC - Inter Municipal SR	5	2.0
					Inter Municipal Affairs	6
	Inter Municipal Affairs			6	2.8	
	Project Independence	Project Independence		PI - Call Back Request	1	4.0
PI - Health and Mental Health				1	0	
PI - Household Maintenance				2	2.5	
PI - Membership Registration				5	0	
PI - Miscellaneous				1	3.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
EAST HILLS	Project Independence	Project Independence	PI - Taxi Service	11	0	
			PI - Taxi Service Cancellation	2	0	
	Project Independence			23	0.5	
	Project Independence			23	0.5	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0
			Receiver of Taxes		1	0
	Receiver of Taxes			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane		1	0
			Supervisor's Office		1	0
	Supervisor's Office			1	0	
EAST HILLS				33	0.9	
EAST WILLISTON	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	3.0	
		Animal Shelter		1	3.0	
		Cat Shelter	Cat Shelter - Feral Cats	1	1.0	
		Cat Shelter		1	1.0	
	Department of Public Safety			2	2.0	
	Project Independence	Project Independence	PI - Taxi Service	1	0	
			PI - Taxi Service Cancellation	1	0	
Project Independence			2	0		
Project Independence			2	0		
EAST WILLISTON				4	1.0	
FLORAL PARK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter		1	1.0	
	Department of Public Safety			1	1.0	
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
	Project Independence	Project Independence	PI - Caregiver Support	1	2.0	
			PI - Miscellaneous	1	1.0	
PI - Program Registration			1	0		
PI - Taxi Service			7	0		
Project Independence			10	0.3		
Project Independence			10	0.3		
FLORAL PARK				12	0.3	
FLORAL PARK	Department of Public Works	Highway Department	Hwy - Pothole	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
FLORAL PARK				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CEN	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
		Parking Enforcement		1	0
	Department of Public Safety			1	0
FLORAL PARK CEN				1	0
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	4.0
			Code - Snow/Ice Removal	3	6.7
		Code Enforcement		4	6.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0
	Parking Enforcement		1	4.0	
	Department of Public Safety			5	5.6
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	4	17.0
		Highway Department		4	17.0
	Department of Public Works			4	17.0
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
		Building Department		1	0
Planning and Building Department			1	0	
Project Independence	Project Independence	PI - Taxi Service	2	0	
		Project Independence		2	0
Project Independence			2	0	
FLORAL PARK CENTRE				12	8.0
FLOWER HILL	Department of Public Works	Highway Department	Hwy - Pothole	1	7.0
		Highway Department		1	7.0
		Street Lighting District	Street Light - Lights Out (Multiple)	1	7.0
	Street Lighting District		1	7.0	
	Department of Public Works			2	7.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0
			OIC - Inter Municipal SR	2	2.5
		Inter Municipal Affairs		3	4.0
	Inter Municipal Affairs			3	4.0
	Project Independence	Project Independence	PI - Call Back Request	1	3.0
			PI - Household Maintenance	1	5.0
PI - Taxi Service			17	0	
PI - Taxi Service Cancellation			2	0	
PI - Transportation/Mobility Mgmt Info			1	1.0	
Project Independence		22	0.4		
Project Independence			22	0.4	
FLOWER HILL				27	1.3

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City	Department Description	Group Description	Type Description	Count	Response Days	
FREEPORT	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
FREEPORT				1	0	
GARDEN CITY	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0	
		Inter Municipal Affairs		1	7.0	
	Inter Municipal Affairs			1	7.0	
	Project Independence	Project Independence	PI - Miscellaneous	1	0	
			PI - Taxi Service	1	0	
		Project Independence			2	0
	Project Independence			2	0	
GARDEN CITY				4	1.8	
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Misc SR	1	5.0	
			CommSvc - Seasonal Programs Registration	3	0	
		Community Services			5	1.0
	Community Services			5	1.0	
	Department of Public Safety	Code Enforcement	Code - Court	2	0	
			Code - Garbage	1	4.0	
			Code - Handicap Parking	1	9.0	
			Code - Miscellaneous	6	4.3	
			Code - No Plates / Inoperable Vehicle	1	8.0	
			Code - Snow/Ice Removal	19	4.5	
			Code - Storage and Display	1	0	
			Code Enforcement			31
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	4.0		
	Parking Enforcement			2	4.0	
	Department of Public Safety				33	4.2
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	0	
			Hwy - Miscellaneous	4	4.8	
			Hwy - Plow Damage	1	1.0	
			Hwy - Pothole	6	3.0	
			Hwy - Snow and Ice Control	11	1.9	
			Hwy - Street Sign - Repair / Replace	1	1.0	
			Hwy - Tree Branch / Debris Pickup	3	7.7	
Hwy - Tree Trimming / Removal Inspection			1	0		
Highway Department			28	3.0		

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GARDEN CITY PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	4	7.5
		Street Lighting District		4	7.5
	Department of Public Works			32	3.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	14	2.7
		Inter Municipal Affairs		15	2.6
	Inter Municipal Affairs			15	2.6
	Parks and Recreation Department	Parks and Recreation Department	Park - Theater Ticket Purchase	1	0
			Parks and Recreation Department		1
	Parks and Recreation Department			1	0
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
			Bldg - Suspect Work Without a Permit	1	0
		Building Department		2	0
	Planning and Building Department			2	0
	Project Independence	Project Independence	PI - Call Back Request	3	2.0
			PI - Caregiver Support	1	3.0
			PI - Membership Registration	3	0
			PI - Miscellaneous	3	11.3
			PI - Taxi Service	46	0
			PI - Taxi Service Cancellation	5	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
			Project Independence		62
	Project Independence			62	0.7
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	
Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		SupV - Helicopter	1	0	
		SupV - Thank You from Constituent	3	0	
	Supervisor's Office		5	0	
Supervisor's Office			5	0	
GARDEN CITY PARK				156	2.2
GGREAT NECK	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
		Project Independence		1	0
Project Independence			1	0	
GGREAT NECK				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
GLEN HEAD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
	Department of Public Safety			1	0	
GLEN HEAD				1	0	
GLENWOOD LANDING	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	3	9.7	
		Highway Department		3	9.7	
	Department of Public Works			3	9.7	
	Planning and Building Department	Building Department	Bldg - From Transfer	1	0	
		Building Department		1	0	
	Planning and Building Department			1	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
Receiver of Taxes			1	0		
Receiver of Taxes			1	0		
GLENWOOD LANDING				6	4.8	
GREAT NECK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	5	0	
		Community Services		5	0	
	Community Services			5	0	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Court		5	0
			Code - Dumpster		1	0
			Code - Garbage		1	3.0
			Code - Miscellaneous		1	0
			Code - No Plates / Inoperable Vehicle		1	13.0
			Code - Property Maintenance		2	3.0
			Code - Snow/Ice Removal		21	4.2
			Code - Tree Removal		1	5.0
	Code Enforcement			33	3.5	
	Parking Enforcement	Prkg Enfrc - Commercial Parking		1	2.0	
		Prkg Enfrc - From Transfer		1	11.0	
		Prkg Enfrc - Parking Violations Complaint		5	5.2	
	Parking Enforcement			7	5.6	
	Department of Public Safety				41	3.8
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	1.0
Hwy - Complaint - Highway Employee / Vehicle				1	11.0	
Hwy - Miscellaneous				1	0	
Hwy - Plow Damage				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Works	Highway Department	Hwy - Pothole	10	4.4	
			Hwy - Snow and Ice Control	62	5.7	
			Hwy - Street Drainage / Flooding	1	11.0	
			Hwy - Street Sign - New Request	2	2.5	
			Hwy - Street Sign - Repair / Replace	2	4.5	
			Hwy - Tree Branch / Debris Pickup	8	8.0	
			Hwy - Tree Fallen - Emergency	2	0	
		Highway Department			91	5.5
		Street Lighting District	Street Light - Fixture Problem	1	6.0	
			Street Light - Light Out (Single)	2	1.0	
			Street Light - Lights Out (Multiple)	2	6.5	
			Street Light - Mark Out	6	1.3	
			Street Light - Misc Problems	1	0	
			Street Light - Pole Problem	1	0	
	Street Lighting District			13	2.2	
	Department of Public Works			104	5.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	7	3.4	
			OIC - Inter Municipal SR	35	3.6	
		Inter Municipal Affairs			42	3.6
	Inter Municipal Affairs			42	3.6	
	Project Independence	Project Independence	PI - Call Back Request	5	0.4	
			PI - Financial Assistance	1	1.0	
			PI - Health and Mental Health	13	1.7	
			PI - Membership Registration	11	0	
			PI - Miscellaneous	2	1.0	
			PI - Program Registration	1	0	
			PI - Taxi Service	201	0.0	
PI - Taxi Service Cancellation			30	0.0		
PI - Transportation/Mobility Mgmt Info			2	0.5		
Project Independence			266	0.1		
Project Independence			266	0.1		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0		
	Receiver of Taxes			4	0	
Receiver of Taxes			4	0		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	3	2.7		
		SWMA - Garbage Not Picked Up	1	1.0		
	Solid Waste Management			4	2.2	
Solid Waste Management			4	2.2		

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GREAT NECK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	8	0
			SupV - Thank You from Constituent	2	0
	Supervisor's Office			10	0
	Supervisor's Office			10	0
GREAT NECK				476	1.8
GREAT NECK ESTATES	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	3.0
		Highway Department		1	3.0
	Department of Public Works			1	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		Inter Municipal Affairs		1	5.0
	Inter Municipal Affairs			1	5.0
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Taxi Service	15	0
			PI - Taxi Service Cancellation	3	0
			Project Independence		19
Project Independence			19	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	
GREAT NECK ESTATES				22	0.4
GREAT NECK PLAZA	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
		Highway Department		1	1.0
		Street Lighting District	Street Light - Fixture Problem	1	0
	Street Lighting District			1	0
	Department of Public Works			2	0.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	3.5
			OIC - Inter Municipal SR	3	1.3
		Inter Municipal Affairs		5	2.2
	Inter Municipal Affairs			5	2.2
	Project Independence	Project Independence	PI - Call Back Request	2	13.0
PI - Health and Mental Health			2	7.0	
PI - Household Maintenance			1	4.0	
PI - Membership Registration			11	0	
PI - Taxi Service			102	0.0	
PI - Taxi Service Cancellation			17	0	
PI - Transportation/Mobility Mgmt Info			3	0.7	
Project Independence		138	0.3		
Project Independence			138	0.3	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK PLAZA	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0
		311 Call Center		1	0
	Supervisor's Office			1	0
GREAT NECK PLAZA				146	0.4
GREAT310 E SHORE RD NECK	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
		Project Independence		1	0
	Project Independence			1	0
GREAT310 E SHORE RD NECK				1	0
GREATE NECK	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GREATE NECK				1	0
GREENVALE	Department of Public Safety	Code Enforcement	Code - Court	1	0
			Code - Miscellaneous	1	11.0
			Code - Property Maintenance	1	0
			Code - Signs	1	0
			Code - Snow/Ice Removal	3	0.3
		Code Enforcement		7	1.7
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	12.0
	Parking Enforcement		2	12.0	
	Department of Public Safety			9	4.0
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	5.0
			Hwy - Snow and Ice Control	3	9.7
			Hwy - Street Drainage / Flooding	1	6.0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		6	6.7
	Street Lighting District	Street Light - Cycles On / Off	1	7.0	
Street Lighting District		1	7.0		
Department of Public Works			7	6.7	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
		Inter Municipal Affairs		1	2.0
Inter Municipal Affairs			1	2.0	
Project Independence	Project Independence	PI - Membership Registration	2	0	
		Project Independence		2	0
Project Independence			2	0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0	
		Receiver of Taxes		5	0
Receiver of Taxes			5	0	
GREENVALE				24	3.5

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
Garden City	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
Garden City				1	2.0
Great neck	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Court	2	0
		Code Enforcement		3	0
	Department of Public Safety		3	0	
Great neck				3	0
HERRICKS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services		2	0	
	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0
			Code - Miscellaneous	2	3.0
			Code - Property Maintenance	1	1.0
			Code - Snow/Ice Removal	1	6.0
	Code Enforcement		5	2.6	
	Department of Public Safety		5	2.6	
	Department of Public Works	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	1	7.0
			Hwy - Miscellaneous	5	5.6
			Hwy - Plow Damage	1	3.0
			Hwy - Pothole	1	9.0
			Hwy - Snow and Ice Control	11	5.6
			Hwy - Street Drainage / Flooding	2	1.0
			Hwy - Street Sign - New Request	1	0
			Highway Department		22
	Street Lighting District	Street Light - Light Out (Single)	Street Light - Light Out (Single)	4	3.8
			Street Light - Mark Out	2	3.0
			Street Light - On During Day	1	0
Street Light - Pole Problem			1	16.0	
Street Lighting District		8	4.6		
Department of Public Works		30	4.9		
Planning and Building Department	Building Department	Bldg - Certificate Status	1	0	
	Building Department		1	0	
Planning and Building Department		1	0		
Project Independence	Project Independence	PI - Program Registration	1	0	
		PI - Taxi Service	16	0	
	Project Independence		17	0	
Project Independence		17	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
HERRICKS	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0
		Supervisor's Office		2	0
Supervisor's Office			2	0	
HERRICKS				58	2.8
KENSINGTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0
		Inter Municipal Affairs		1	4.0
	Inter Municipal Affairs			1	4.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0
			PI - Taxi Service	1	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		3	0.3
	Project Independence			3	0.3
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0	
	311 Call Center		1	0	
Supervisor's Office			1	0	
KENSINGTON				6	0.8
KINGS POINT	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.0
		Inter Municipal Affairs		2	2.0
	Inter Municipal Affairs			2	2.0
	Project Independence	Project Independence	PI - Household Maintenance	1	3.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	0
PI - Taxi Service			15	0	
Project Independence		18	0.2		
Project Independence			18	0.2	
KINGS POINT				20	0.4
LAKE SUCCESS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		2	0
	Department of Public Safety			2	0
	Department of Public Works	Highway Department	Hwy - Pothole	1	0
			Hwy - Snow and Ice Control	1	0
Highway Department		2	0		
Department of Public Works			2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
LAKE SUCCESS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0
		Inter Municipal Affairs		1	4.0
	Inter Municipal Affairs			1	4.0
	Planning and Building Department	Building Department	Bldg - From Transfer	1	7.0
		Building Department		1	7.0
	Planning and Building Department			1	7.0
	Project Independence	Project Independence	PI - Taxi Service	22	0
			PI - Taxi Service Cancellation	2	0
		Project Independence		24	0
	Project Independence			24	0
LAKE SUCCESS				30	0.4
LITTLE NECK	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	2	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		4	0
	Project Independence			4	0
LITTLE NECK				4	0
LOCUST VALLEY	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
LOCUST VALLEY				1	0
MANHASET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs			1	3.0
MANHASET				1	3.0
MANHASSET	Community Services	Community Services	CommSvc - Seasonal Programs Registration	9	0
		Community Services		9	0
		Community Services			9
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	5.0
			Animal Sh - Misc	2	0
		Animal Shelter		3	1.7
		Cat Shelter	Cat Shelter - Feral Cats	3	0
		Cat Shelter		3	0
		Code Enforcement	Code - Commerical Garbage Container	1	0
			Code - Court	2	0
	Code - Dumpster		1	0	
	Code - Noise		1	0	
	Code - Property Maintenance		2	3.5	
	Code - Sidewalk Obstruction		1	0	
	Code - Snow/Ice Removal	17	1.2		

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City	Department Description	Group Description	Type Description	Count	Response Days			
MANHASSET	Department of Public Safety	Code Enforcement		25	1.1			
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	8	2.5			
		Parking Enforcement		8	2.5			
	Department of Public Safety				39	1.3		
	Department of Public Works	Highway Department	Hwy - Catch Basin		3	2.0		
			Hwy - Complaint - Highway Employee / Vehicle		1	1.0		
			Hwy - Dead Animal Pickup		2	8.0		
			Hwy - Miscellaneous		9	5.7		
			Hwy - Plow Damage		2	0		
			Hwy - Pothole		31	5.2		
			Hwy - Snow and Ice Control		77	4.3		
			Hwy - Street Drainage / Flooding		1	8.0		
			Hwy - Street Painting		1	0		
			Hwy - Street Sign - New Request		1	0		
			Hwy - Street Sign - Repair / Replace		4	5.0		
			Hwy - Tree Branch / Debris Pickup		18	9.7		
			Hwy - Tree Fallen - Emergency		1	9.0		
			Hwy - Tree Stump Removal		2	0		
			Hwy - Tree Trimming / Removal Inspection		13	1.8		
			Highway Department				166	4.8
			Street Lighting District		Street Light - Light Out (Single)		8	2.4
					Street Light - Lights Out (Multiple)		7	0
					Street Light - Mark Out		8	2.0
					Street Light - On During Day		2	2.0
	Street Light - Pole Problem				1	9.0		
	Street Lighting District				26	1.8		
	Department of Public Works				192	4.4		
	Housing Authority	Housing Authority	Housing - Appliance		1	0		
			Housing - Misc SR		3	0.7		
			Housing - Plumbing		2	5.5		
			Housing Authority				6	2.2
	Housing Authority				6	2.2		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		4	3.0		
OIC - Inter Municipal SR			26	3.3				
Inter Municipal Affairs				30	3.2			
Inter Municipal Affairs				30	3.2			
Planning and Building Department	Building Department	Bldg - Application Status		1	0			
		Building Department				1	0	
Planning and Building Department				1	0			
Project Independence	Project Independence	PI - Health and Mental Health		1	1.0			

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Miscellaneous	2	0.5
			PI - Taxi Service	57	0.0
			PI - Taxi Service Cancellation	5	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			68	0.1
	Project Independence			68	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
			Receiver of Taxes		3
	Receiver of Taxes			3	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	3	2.3
			SWMA - Garbage Not Picked Up	2	3.5
			Solid Waste Management		5
	Solid Waste Management			5	2.8
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	5	0
			SupV - Thank You from Constituent	2	0
			Supervisor's Office		7
Supervisor's Office			7	0	
MANHASSET				360	2.9
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
			Inter Municipal Affairs		1
		Inter Municipal Affairs			1
MANHASSET				1	3.0
MANHASSET HILL	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
			Highway Department		1
		Department of Public Works			1
MANHASSET HILL				1	0
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Catch Basin	1	6.0
			Highway Department		1
		Street Lighting District	Street Light - Pole Problem	1	0
		Street Lighting District		1	0
Department of Public Works			2	3.0	
MANHASSET HILLS				2	3.0
MANHASSETT	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	18.0
			Building Department		1
		Planning and Building Department			1
MANHASSETT				1	18.0

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
MANHASSET				1	2.0
MANHASSET	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
MANHASSET				1	2.0
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
		Inter Municipal Affairs		1	7.0
	Inter Municipal Affairs			1	7.0
MANHASSET				1	7.0
MANORHAVEN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	5	7.8
		Highway Department		5	7.8
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0
	Street Lighting District			1	0
	Department of Public Works			6	6.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
			OIC - Inter Municipal SR	3	4.7
	Inter Municipal Affairs			4	4.2
	Inter Municipal Affairs			4	4.2
	Project Independence	Project Independence	PI - Membership Registration	4	0
PI - Taxi Service			31	0	
PI - Taxi Service Cancellation			2	0	
PI - Transportation/Mobility Mgmt Info			1	1.0	
Project Independence			38	0.0	
Project Independence			38	0.0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	
MANORHAVEN				50	1.1
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Misc SR	3	3.3
			CommSvc - Seasonal Programs Registration	1	0
	Community Services			5	2.0
Community Services			5	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0	
			Animal Sh - Menacing or Harrassing Dog	1	1.0	
		Animal Shelter			2	1.5
	Department of Public Safety				2	1.5
	Department of Public Works	Highway Department		Hwy - Manhole Repair	1	1.0
				Hwy - Pothole	1	0
				Hwy - Snow and Ice Control	2	0
		Highway Department			4	0.2
		Street Lighting District		Street Light - Mark Out	1	2.0
		Street Lighting District			1	2.0
	Department of Public Works				5	0.6
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	2.0
				OIC - Inter Municipal SR	6	3.2
		Inter Municipal Affairs			7	3.0
	Inter Municipal Affairs				7	3.0
	Parks and Recreation Department	Parks and Recreation Department		Park - Theater Ticket Purchase	1	0
				Parks and Recreation Department		1
	Parks and Recreation Department				1	0
	Project Independence	Project Independence		PI - Call Back Request	2	6.0
				PI - Health and Mental Health	6	0.5
				PI - Membership Registration	8	0
				PI - Miscellaneous	4	0
				PI - Program Registration	2	2.0
				PI - Taxi Service	62	0
				PI - Taxi Service Cancellation	10	0
				PI - Transportation/Mobility Mgmt Info	2	1.5
				Project Independence		
	Project Independence				96	0.2
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	3	0
				Receiver of Taxes		3
Receiver of Taxes				3	0	
Supervisor's Office	Supervisor's Office		SupV - Thank You from Constituent	1	0	
			Supervisor's Office		1	0
Supervisor's Office				1	0	
MINEOLA				120	0.5	
MUNSEY PARK	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	9.0	
		Cat Shelter		1	9.0	
	Department of Public Safety				1	9.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
MUNSEY PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0	
		Street Lighting District		1	6.0	
	Department of Public Works			1	6.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	3.0	
			PI - Membership Registration	2	0	
			PI - Taxi Service	1	0	
		Project Independence		4	0.8	
Project Independence			4	0.8		
MUNSEY PARK				7	2.6	
ManHASSET	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
ManHASSET				1	0	
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	3.0	
		Street Lighting District		2	3.0	
	Department of Public Works			2	3.0	
N NEW HYDE PARK				2	3.0	
NEW CASSEL	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
		Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	1.0
				Animal Sh - Surrender a dog	1	0
				Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		3	0.3	
		Code Enforcement	Code Enforcement	Code - Court	1	0
				Code - Fence	1	0
				Code - From Transfer	1	3.0
				Code - Miscellaneous	1	5.0
				Code - No Plates / Inoperable Vehicle	2	21.0
	Code - Property Maintenance			1	0	
	Code - Snow/Ice Removal			14	3.4	
	Code - Unlawful Property Use			1	4.0	
	Code Enforcement		22	4.6		
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	3	5.3	
Prkg Enfrc - Parking Violations Complaint			2	3.0		
Parking Enforcement		5	4.4			
Department of Public Safety				30	4.2	
Department of Public	Highway Department	Hwy - Catch Basin	3	2.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Works	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	1	1.0	
			Hwy - Dead Animal Pickup	2	8.0	
			Hwy - From Transfer	1	0	
			Hwy - Miscellaneous	2	8.5	
			Hwy - Plow Damage	1	0	
			Hwy - Pothole	21	3.5	
			Hwy - Snow and Ice Control	26	3.7	
			Hwy - Street Drainage / Flooding	2	3.0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	7	2.4	
		Highway Department			67	3.4
		Street Lighting District	Street Light - Fixture Problem	1	3.0	
			Street Light - Light Out (Single)	4	4.2	
			Street Light - Lights Out (Multiple)	1	10.0	
			Street Light - Mark Out	1	5.0	
	Street Light - On During Day		3	3.3		
	Street Lighting District			10	4.5	
	Department of Public Works			77	3.6	
	Housing Authority	Housing Authority	Housing - Appliance	1	3.0	
			Housing - Electrical	2	1.0	
			Housing - High Priority SR	2	2.5	
			Housing - Misc Exterior	1	4.0	
			Housing - Misc SR	4	1.2	
			Housing - Pest Control	2	0.5	
			Housing - Plumbing	1	6.0	
	Housing Authority			13	2.0	
	Housing Authority			13	2.0	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0		
	Inter Municipal Affairs		1	0		
Inter Municipal Affairs			1	0		
Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0		
		Bldg - Housing Complaint	1	0		
		Bldg - Illegal Housing	13	1.2		
		Bldg - Suspect Work Without a Permit	1	0		
Building Department			16	0.9		
Planning and Building Department			16	0.9		
Project Independence	Project Independence	PI - Health and Mental Health	3	2.7		
		PI - Membership Registration	8	0		
		PI - Program Registration	5	0.8		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Project Independence	Project Independence	PI - Taxi Service	20	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence			37	0.3	
	Project Independence			37	0.3	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0	
			Receiver of Taxes	3	0	
	Receiver of Taxes			3	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
			Supervisor's Office	1	0	
	Supervisor's Office			1	0	
NEW CASSEL				180	2.5	
NEW CASSELL	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0	
		Building Department		1	0	
	Planning and Building Department			1	0	
NEW CASSELL				1	0	
NEW CASSELL	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	7.0	
		Parking Enforcement		1	7.0	
	Department of Public Safety			1	7.0	
NEW CASSELL				1	7.0	
NEW HIGH PARK	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
		Solid Waste Management		1	0	
	Solid Waste Management			1	0	
NEW HIGH PARK				1	0	
NEW HYD EPARK	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0	
		Highway Department		1	1.0	
	Department of Public Works			1	1.0	
NEW HYD EPARK				1	1.0	
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5	
			CommSvc - Bus Pickup Schedule	1	1.0	
			CommSvc - Misc SR	4	1.5	
			CommSvc - Seasonal Programs Registration	4	0	
			Community Services	11	0.7	
	Community Services			11	0.7	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	1.0
				Animal Sh - Sign	1	0
		Animal Shelter			2	0.5
		Cat Shelter	Cat Shelter - Feral Cats	2	0.5	
		Cat Shelter			2	0.5
Code Enforcement		Code Enforcement	Code - Court	1	0	
	Code - Dumpster		1	0		
	Code - Handicap Parking		1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	1.0	
			Code - Smoke	1	6.0	
			Code - Snow/Ice Removal	4	4.5	
			Code - Unlawful Property Use	1	6.0	
		Code Enforcement			10	3.1
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	7.0	
		Parking Enforcement			1	7.0
	Department of Public Safety				15	2.7
	Department of Public Works	Highway Department		Hwy - Abandoned Vehicle	1	0
				Hwy - Catch Basin	3	2.3
				Hwy - Dead Animal Pickup	1	3.0
				Hwy - Miscellaneous	3	1.3
				Hwy - Plow Damage	1	0
				Hwy - Pothole	9	2.4
				Hwy - Snow and Ice Control	17	4.3
				Hwy - Street Drainage / Flooding	1	0
				Hwy - Street Sign - Repair / Replace	2	0
				Hwy - Tree Trimming / Removal Inspection	1	3.0
		Highway Department			39	2.9
		Street Lighting District		Street Light - Cycles On / Off	1	0
				Street Light - Light Out (Single)	7	0.3
				Street Light - Lights Out (Multiple)	5	2.2
				Street Light - Mark Out	3	1.0
				Street Light - Misc Problems	1	0
				Street Light - On During Day	4	3.5
	Street Lighting District			21	1.4	
	Department of Public Works				60	2.4
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	2.0	
			OIC - Inter Municipal SR	17	2.2	
	Inter Municipal Affairs			19	2.2	
Inter Municipal Affairs				19	2.2	
Parks and Recreation Department	Parks and Recreation Department		Park - Theater Ticket Purchase	1	0	
			Parks and Recreation Department			1
Parks and Recreation Department				1	0	
Planning and Building Department	Building Department		Bldg - Illegal Housing	2	0	
			Building Department			2
Planning and Building Department				2	0	
Project Independence	Project Independence		PI - Call Back Request	2	13.5	
			PI - Financial Assistance	2	2.0	
			PI - Health and Mental Health	1	3.0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Project Independence	Project Independence	PI - Household Maintenance	1	2.0
			PI - Membership Registration	17	0
			PI - Miscellaneous	7	1.4
			PI - NORC SR	5	0
			PI - Program Registration	2	1.0
			PI - Taxi Service	52	0
			PI - Taxi Service Cancellation	7	0
			PI - Transportation/Mobility Mgmt Info	1	0
			PI - Volunteer	1	0
	Project Independence			98	0.5
	Project Independence			98	0.5
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.0
			SWMA - Container without License / Permit	1	0
			Solid Waste Management		3
	Solid Waste Management			3	0.7
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0
			311 Call Center		1
		Supervisor's Office	SupV - Helicopter	10	0
			SupV - Thank You from Constituent	5	0
Supervisor's Office		15	0		
Supervisor's Office			16	0	
NEW HYDE PARK				225	1.2
NO NEW HYDE PARK	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	0.5
			Hwy - Curb Repair	1	0
			Hwy - Pothole	6	2.2
			Hwy - Snow and Ice Control	7	3.1
			Hwy - Street Sign - Repair / Replace	1	5.0
		Highway Department		17	2.4
	Street Lighting District	Street Light - On During Day	1	9.0	
	Street Lighting District		1	9.0	
	Department of Public Works			18	2.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0
OIC - Inter Municipal SR			7	0.6	
Inter Municipal Affairs		8	1.1		
Inter Municipal Affairs			8	1.1	

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City	Department Description	Group Description	Type Description	Count	Response Days
NO NEW HYDE PARK	Planning and Building Department	Building Department	Bldg - From Transfer	1	7.0
		Building Department		1	7.0
	Planning and Building Department			1	7.0
NO NEW HYDE PARK				28	2.4
NORTH HILLS	Department of Public Works	Highway Department	Hwy - Pothole	2	1.5
		Highway Department		2	1.5
	Department of Public Works			2	1.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
		Inter Municipal Affairs		2	0.5
	Inter Municipal Affairs			2	0.5
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Membership Registration	6	0
			PI - Taxi Service	40	0
			PI - Taxi Service Cancellation	6	0
			PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence			55	0.0
	Project Independence			55	0.0
NORTH HILLS				59	0.1
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0
			CommSvc - Seasonal Programs Registration	4	0
		Community Services			5
	Community Services			5	0.2
	Department of Public Safety	Code Enforcement	Code - Court	6	0
			Code - Garbage	2	5.5
			Code - Miscellaneous	2	4.0
			Code - Sidewalk Obstruction	1	6.0
			Code - Snow/Ice Removal	12	6.2
	Code Enforcement			23	4.3
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	3.0	
	Parking Enforcement			1	3.0
	Department of Public Safety			24	4.2
	Department of Public Works	Highway Department	Hwy - Catch Basin	4	2.0
			Hwy - Complaint - Highway Employee / Vehicle	5	7.2
			Hwy - Curb Repair	1	0
			Hwy - Miscellaneous	2	1.0
Hwy - Pothole			4	3.8	
Hwy - Snow and Ice Control			44	4.7	
Hwy - Tree Branch / Debris Pickup			1	3.0	
Hwy - Tree Trimming / Removal Inspection			4	2.5	
Highway Department			65	4.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	6.0	
			Street Light - Light Out (Single)	3	5.3	
			Street Light - Lights Out (Multiple)	5	4.8	
			Street Light - Mark Out	5	8.8	
			Street Light - On During Day	2	3.5	
	Street Lighting District			16	6.1	
	Department of Public Works			81	4.6	
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	0	
			Bldg - Suspect Work Without a Permit	1	14.0	
	Building Department			2	7.0	
	Planning and Building Department			2	7.0	
	Project Independence	Project Independence	PI - Call Back Request	2	0.5	
			PI - Health and Mental Health	1	1.0	
			PI - Membership Registration	2	0	
			PI - Miscellaneous	1	1.0	
			PI - NORC SR	5	0.2	
			PI - Program Registration	4	1.5	
			PI - Taxi Service	33	0	
			PI - Taxi Service Cancellation	5	0	
			PI - Transportation/Mobility Mgmt Info	1	1.0	
	Project Independence			54	0.2	
	Project Independence			54	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		Receiver of Taxes		2	0	
	Receiver of Taxes			2	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
			SWMA - Container without License / Permit	1	21.0	
			SWMA - Garbage Not Picked Up	3	4.3	
		Solid Waste Management			5	7.0
		Sustainability Department	SWMA - Long Island Green Homes	1	1.0	
	Sustainability Department			1	1.0	
	Solid Waste Management			6	6.0	
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	3	0	
311 Call Center		3	0			
Supervisor's Office		SupV - Thank You from Constituent	4	0		
Supervisor's Office			4	0		
Supervisor's Office			7	0		
NORTH NEW HYDE PARK				181	3.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH STRATHMORE	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
NORTH STRATHMORE				1	2.0
OLD WESTBURY	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	11.0
			Hwy - Snow and Ice Control	1	1.0
		Highway Department		2	6.0
	Department of Public Works			2	6.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0
		Inter Municipal Affairs		1	4.0
Inter Municipal Affairs			1	4.0	
OLD WESTBURY				3	5.3
PLANDOME	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Project Independence	Project Independence	PI - Taxi Service	9	0.3
		Project Independence		9	0.3
Project Independence			9	0.3	
PLANDOME				10	0.4
PLANDOME HEIGHTS	Department of Public Safety	Code Enforcement	Code - Court	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	2	0.5
		Highway Department		2	0.5
	Department of Public Works			2	0.5
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Program Registration	1	1.0
		Project Independence		2	0.5
	Project Independence			2	0.5
PLANDOME HEIGHTS				5	0.4
PLANDOME MANOR	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	8.0
		Cat Shelter		1	8.0
	Department of Public Safety			1	8.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0
		Inter Municipal Affairs		1	6.0
Inter Municipal Affairs			1	6.0	
PLANDOME MANOR				2	7.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT JEFFERSON	Project Independence	Project Independence	PI - Program Registration	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
PORT JEFFERSON				1	0	
PORT WASHING	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
PORT WASHING				1	0	
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	1	0	
			Adm Svc - Green Team	2	0.5	
			Adm Svc - PW Parking - Broken Meter	4	4.0	
			Adm Svc - PW Parking - Lot Condition	3	1.0	
			Adminstrative Services		10	2.0
	Adminstrative Services			10	2.0	
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	4.0
				Animal Sh - Lost Animal	1	0
		Animal Shelter		2	2.0	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code Enforcement	Code - From Transfer	1	0
				Code - Garbage	2	0
				Code - Miscellaneous	2	0
				Code - Property Maintenance	2	0
				Code - Sidewalk Obstruction	1	0
				Code - Signs	1	3.0
	Code - Snow/Ice Removal			32	1.2	
	Code Enforcement		41	1.0		
Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	4	4.0			
Parking Enforcement		4	4.0			
Department of Public Safety				48	1.3	
Department of Public Works	Highway Department	Hwy - Catch Basin	6	3.2		
		Hwy - Complaint - Highway Employee / Vehicle	2	9.5		
		Hwy - Curb Repair	1	2.0		
		Hwy - Manhole Repair	1	2.0		
		Hwy - Miscellaneous	17	1.4		
		Hwy - Plow Damage	2	0		
		Hwy - Pothole	34	2.9		

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	22	0	
			Hwy - Snow and Ice Control	99	4.6	
			Hwy - Street Drainage / Flooding	1	4.0	
			Hwy - Street Sign - Repair / Replace	9	1.9	
			Hwy - Street Sweeping / Cleaning	1	6.0	
			Hwy - Tree Branch / Debris Pickup	9	12.3	
			Hwy - Tree Fallen - Emergency	1	24.0	
			Hwy - Tree Trimming / Removal Inspection	9	0	
		Highway Department			214	3.6
		Street Lighting District	Street Light - Cycles On / Off	1	8.0	
			Street Light - Light Out (Single)	10	0.8	
			Street Light - Mark Out	8	11.0	
			Street Light - Misc Problems	1	0	
		Street Lighting District			20	5.2
		Department of Public Works			234	3.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	5	1.2	
			OIC - Inter Municipal SR	17	1.8	
		Inter Municipal Affairs			22	1.7
	Inter Municipal Affairs			22	1.7	
	Planning and Building Department	Building Department	Bldg - Application Status	1	13.0	
			Bldg - Illegal Housing	3	0	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department			5	2.6
	Planning and Building Department			5	2.6	
	Project Independence	Project Independence	PI - Call Back Request	1	2.0	
			PI - Health and Mental Health	16	1.2	
			PI - Household Maintenance	1	7.0	
			PI - Membership Registration	19	0	
			PI - Miscellaneous	4	2.2	
			PI - No Heat emergency (Excl Housing Authority)	1	0	
			PI - Program Registration	4	0.8	
PI - Taxi Service			226	0		
PI - Taxi Service Cancellation			23	0		
PI - Transportation/Mobility Mgmt Info			4	1.5		
Project Independence			299	0.2		
Project Independence			299	0.2		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0		
	Receiver of Taxes			3	0	
Receiver of Taxes			3	0		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	4	2.5		

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	3	6.3
			SWMA - From Transfer	1	1.0
			SWMA - Garbage Not Picked Up	4	3.8
		Solid Waste Management			12
	Sustainability Department		SWMA - Long Island Green Homes	1	0
	Sustainability Department			1	0
	Solid Waste Management			13	3.5
	Supervisor's Office	Supervisor's Office	SupV - Airplane	9	0
			SupV - Helicopter	1	0
			SupV - Thank You from Constituent	4	0
		Supervisor's Office			14
Supervisor's Office			14	0	
PORT WASHINGTON				649	1.7
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	13.0
		Highway Department			1
	Department of Public Works			1	13.0
PORT WASHINGTON				1	13.0
PORT WASHINGTON NO	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0
		Inter Municipal Affairs			1
	Inter Municipal Affairs			1	6.0
PORT WASHINGTON NO				1	6.0
PORT WASHINGTON NORTH	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	1.0
		Code Enforcement			1
	Department of Public Safety			1	1.0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		Highway Department			1
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	3.0
		Inter Municipal Affairs			3
	Inter Municipal Affairs			3	3.0
	Project Independence	Project Independence	PI - Call Back Request	2	0
			PI - Caregiver Support	1	2.0
PI - Health and Mental Health			1	1.0	
PI - Taxi Service			9	0	
Project Independence			13	0.2	
Project Independence			13	0.2	
PORT WASHINGTON NORTH				18	0.7

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON,	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
		Project Independence		1	0
PORT WASHINGTON,				1	0
PORT WASHINTON	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	1.0
		Project Independence		2	0.5
		Project Independence		2	0.5
PORT WASHINTON				2	0.5
PORTWASHINGTON	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	0
		Code Enforcement		1	0
		Department of Public Safety		1	0
	Project Independence	Project Independence	PI - Taxi Service	4	0
		Project Independence		4	0
Project Independence		4	0		
PORTWASHINGTON				5	0
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	2.0
			Street Light - Pole Problem	1	5.0
		Street Lighting District		3	3.0
		Department of Public Works		3	3.0
PT WASHINGTON				3	3.0
ROCKVILLE CENTRE	Project Independence	Project Independence	PI - Volunteer	1	0
		Project Independence		1	0
		Project Independence		1	0
ROCKVILLE CENTRE				1	0
ROSEDALE	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
		Project Independence		1	0
ROSEDALE				1	0
ROSLYN	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	2	0.5
		Code Enforcement		2	0.5
		Department of Public Safety		2	0.5
	Department of Public Works	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	1	1.0
			Hwy - Miscellaneous	1	0
			Hwy - Pothole	2	3.5
			Hwy - Pothole Filled Without Request	1	0
			Hwy - Snow and Ice Control	4	0.2
			Hwy - Street Sign - New Request	1	0
	Highway Department		10	0.9	

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	2	0
			Street Light - Pole Problem	2	5.0
		Street Lighting District		4	2.5
	Department of Public Works			14	1.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
			OIC - Inter Municipal SR	18	2.6
		Inter Municipal Affairs		19	2.5
	Inter Municipal Affairs			19	2.5
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	2.0
		Building Department		1	2.0
	Planning and Building Department			1	2.0
	Project Independence	Project Independence	PI - Health and Mental Health	4	1.2
			PI - Household Maintenance	2	2.0
			PI - Membership Registration	5	0
			PI - Taxi Service	29	0
			PI - Taxi Service Cancellation	1	0
			Project Independence		41
	Project Independence			41	0.2
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
		Supervisor's Office		2	0
Supervisor's Office			2	0	
ROSLYN				79	1.0
ROSLYN ESTATES	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	11.0
		Inter Municipal Affairs		1	11.0
	Inter Municipal Affairs			1	11.0
	Project Independence	Project Independence	PI - Taxi Service	15	0
			PI - Taxi Service Cancellation	1	0
Project Independence		16	0		
Project Independence			16	0	
ROSLYN ESTATES				17	0.6
ROSLYN HARBOR	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	3.0
		Animal Shelter		1	3.0
	Department of Public Safety			1	3.0
	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	0
Highway Department		1	0		
Department of Public Works			1	0	
ROSLYN HARBOR				2	1.5
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	1.0
			CommSvc - Seasonal Programs Registration	1	0
	Community Services		3	0.7	
Community Services			3	0.7	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0	
			Animal Sh - Unleashed - Stray Dog	2	2.5	
		Animal Shelter		3	1.7	
		Cat Shelter	Cat Shelter - Feral Cats	4	1.5	
		Cat Shelter		4	1.5	
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	2.0	
			Code - From Transfer	1	0	
			Code - Property Maintenance	1	0	
			Code - Sidewalk Obstruction	1	5.0	
			Code - Snow/Ice Removal	30	2.1	
			Code - Water Flow / Accumulation	1	8.0	
			Code Enforcement		35	2.2
		Department of Public Safety			42	2.1
		Department of Public Works	Highway Department	Hwy - Catch Basin	1	9.0
				Hwy - Complaint - Highway Employee / Vehicle	1	12.0
	Hwy - Miscellaneous			3	4.0	
	Hwy - Pothole			11	3.6	
	Hwy - Pothole Filled Without Request			1	0	
	Hwy - Snow and Ice Control			26	5.0	
	Hwy - Street Drainage / Flooding			2	3.0	
	Hwy - Tree Branch / Debris Pickup			2	13.5	
	Hwy - Tree Fallen - Emergency			1	3.0	
	Hwy - Tree Stump Removal			1	0	
	Hwy - Tree Trimming / Removal Inspection			1	0	
	Highway Department			50	4.8	
	Street Lighting District		Street Light - Cycles On / Off	2	5.0	
			Street Light - Light Out (Single)	4	2.8	
			Street Light - Lights Out (Multiple)	9	4.3	
			Street Light - Mark Out	21	4.7	
			Street Light - On During Day	1	5.0	
			Street Light - Pole Problem	3	3.0	
	Street Lighting District		40	4.3		
	Department of Public Works			90	4.6	
	Inter Municipal Affairs		Inter Municipal Affairs	OIC - From Transfer	4	3.2
		OIC - Inter Municipal SR		17	2.0	
		Inter Municipal Affairs		21	2.2	
	Inter Municipal Affairs			21	2.2	
	Planning and Building Department	Building Department	Bldg - Application Status	1	7.0	
			Bldg - Construction Complaint	1	0	
			Bldg - From Transfer	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Planning and Building Department	Building Department	Bldg - Illegal Housing	2	0	
			Bldg - Suspect Work Without a Permit	3	0.3	
			Building Department	8	1.0	
			Planning and Building Department	8	1.0	
	Project Independence	Project Independence		PI - Call Back Request	1	1.0
				PI - Health and Mental Health	1	0
				PI - Membership Registration	2	0
				PI - Miscellaneous	4	0.8
				PI - Program Registration	2	0.5
				PI - Taxi Service	110	0.1
				PI - Taxi Service Cancellation	12	0
				PI - Taxi Service Complaint	1	5.0
				PI - Transportation/Mobility Mgmt Info	1	1.0
						Project Independence
			Project Independence	134	0.2	
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	3	0
				Receiver of Taxes	3	0
			Receiver of Taxes	3	0	
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	4	3.2
				SWMA - Container without License / Permit	1	0
				SWMA - Garbage Not Picked Up	3	2.3
				Solid Waste Management	8	2.5
			Solid Waste Management	8	2.5	
ROSLYN HEIGHTS				309	1.9	
RPSLYN ROAD	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	20.0	
		Street Lighting District	1	20.0		
			Department of Public Works	1	20.0	
RPSLYN ROAD				1	20.0	
RUSSEL GARDENS	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence	1	0		
			Project Independence	1	0	
RUSSEL GARDENS				1	0	
RUSSELL GARDENS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs	1	1.0		
			Inter Municipal Affairs	1	1.0	
	Project Independence	Project Independence		PI - Health and Mental Health	1	0
				PI - Taxi Service	13	0
				PI - Taxi Service Cancellation	4	0
			Project Independence	18	0	
		Project Independence	18	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
RUSSELL GARDENS	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0
		311 Call Center		1	0
	Supervisor's Office			1	0
RUSSELL GARDENS				20	0.0
SADDLE ROCK	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	3	5.3
		Highway Department		3	5.3
	Department of Public Works			3	5.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs			1	3.0
	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
			PI - Taxi Service	5	0
			PI - Taxi Service Cancellation	2	0
		Project Independence		8	0.1
Project Independence			8	0.1	
SADDLE ROCK				12	1.7
SADDLE ROCK ESTATES	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
SADDLE ROCK ESTATES				1	1.0
SANDS POINT	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	3.0
		Code Enforcement		1	3.0
	Department of Public Safety			1	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Project Independence	Project Independence	PI - Taxi Service	21	0
		Project Independence		21	0
Project Independence			21	0	
SANDS POINT				23	0.2
SEARINGTOWN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	11	1.8
		Code Enforcement		11	1.8
	Department of Public Safety			11	1.8
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	5.0
			Hwy - Complaint - Highway Employee / Vehicle	2	9.0
Hwy - Miscellaneous			1	1.0	
Hwy - Plow Damage			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
SEARINGTOWN	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0	
			Hwy - Snow and Ice Control	15	6.2	
			Hwy - Street Drainage / Flooding	1	3.0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			24	5.0
		Street Lighting District	Street Light - Cycles On / Off	1	8.0	
			Street Light - Mark Out	1	2.0	
		Street Lighting District			2	5.0
		Department of Public Works			26	5.0
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	4.2
	Inter Municipal Affairs		4	4.2		
	Inter Municipal Affairs			4	4.2	
	Project Independence	Project Independence	PI - Health and Mental Health	1	3.0	
			PI - Taxi Service	15	0	
			PI - Taxi Service Cancellation	1	0	
		Project Independence			17	0.2
	Project Independence			17	0.2	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	5	3.8	
		Solid Waste Management		5	3.8	
	Solid Waste Management			5	3.8	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
Supervisor's Office		1	0			
Supervisor's Office			1	0		
SEARINGTOWN				67	2.8	
SPRINGFIELD GARDENS	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
SPRINGFIELD GARDENS				1	0	
THOMASTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Project Independence	Project Independence	PI - Taxi Service	10	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence			11	0	
Project Independence			11	0		
THOMASTON				12	0	
UNIVERSITY GARDENS	Department of Public Safety	Code Enforcement	Code - Noise	1	4.0	
			Code - Snow/Ice Removal	1	14.0	
	Code Enforcement			2	9.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
UNIVERSITY GARDENS	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	8.0
		Parking Enforcement		1	8.0
	Department of Public Safety			3	8.7
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	3	0.7
		Highway Department		3	0.7
		Street Lighting District	Street Light - Light Out (Single)	1	2.0
	Street Lighting District			1	2.0
	Department of Public Works			4	1.0
	Project Independence	Project Independence	PI - Call Back Request	3	0.3
			PI - Health and Mental Health	1	1.0
			PI - Membership Registration	1	0
			PI - Taxi Service	3	0
	Project Independence			8	0.2
	Project Independence			8	0.2
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	3	0
Supervisor's Office		3	0		
Supervisor's Office			3	0	
UNIVERSITY GARDENS				18	1.8
VALLEY STREAM	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
VALLEY STREAM				1	0
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		4	0
	Community Services			4	0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
			Animal Sh - Lost Animal	1	1.0
			Animal Sh - Misc	1	2.0
			Animal Sh - Unleashed - Stray Dog	1	3.0
	Animal Shelter			4	1.8
	Cat Shelter	Cat Shelter - Feral Cats	1	0	
	Cat Shelter		1	0	
	Code Enforcement	Code Enforcement	Code - BZA Noncompliance	1	5.0
			Code - Garbage	1	0
			Code - Property Maintenance	4	0
			Code - Snow/Ice Removal	5	3.6
Code - Unlawful Property Use			2	0.5	
Code Enforcement			13	1.8	

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	7.0	
		Parking Enforcement		1	7.0	
	Department of Public Safety			19	2.0	
	Department of Public Works	Highway Department		Hwy - Complaint - Highway Employee / Vehicle	1	1.0
				Hwy - Miscellaneous	2	3.0
				Hwy - Pothole	8	5.5
				Hwy - Snow and Ice Control	11	6.6
				Hwy - Tree Trimming / Removal Inspection	2	0.5
		Highway Department		24	5.2	
		Street Lighting District		Street Light - Fixture Problem	1	0
				Street Light - Light Out (Single)	6	2.2
	Street Light - Mark Out			1	0	
	Street Lighting District		8	1.6		
	Department of Public Works			32	4.3	
	Housing Authority	Housing Authority		Housing - Pest Control	1	0
				Housing - Plumbing	1	1.0
		Housing Authority		2	0.5	
	Housing Authority			2	0.5	
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	3.0
				OIC - Inter Municipal SR	4	2.2
		Inter Municipal Affairs		6	2.5	
	Inter Municipal Affairs			6	2.5	
	Parks and Recreation Department	Parks and Recreation Department		Park - Theater Ticket Purchase	1	0
				Parks and Recreation Department		1
	Parks and Recreation Department			1	0	
	Planning and Building Department	Building Department		Bldg - From Transfer	1	0
				Bldg - Illegal Housing	4	0
		Building Department		5	0	
	Planning and Building Department			5	0	
	Project Independence	Project Independence		PI - Call Back Request	2	0.5
				PI - Health and Mental Health	5	1.8
				PI - Household Maintenance	1	3.0
PI - Membership Registration				9	0	
PI - Miscellaneous				1	0	
PI - Program Registration				5	1.0	
PI - Taxi Service				61	0	
PI - Taxi Service Cancellation				2	0	
Project Independence		86	0.2			
Project Independence			86	0.2		

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		Receiver of Taxes		3	0
	Receiver of Taxes		3	0	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		2	0
	Supervisor's Office		2	0	
WESTBURY				160	1.3
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	5	0.4
			CommSvc - Bus Pickup Schedule	2	1.0
			CommSvc - Seasonal Programs Registration	5	0
		Community Services		12	0.3
	Community Services		12	0.3	
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	1.0
				Highway Department	
		Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
	Department of Public Works		2	0.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0
			OIC - Inter Municipal SR	4	3.8
		Inter Municipal Affairs		5	4.0
	Inter Municipal Affairs		5	4.0	
	Project Independence	Project Independence	PI - Call Back Request	1	0
PI - Health and Mental Health			1	1.0	
PI - Membership Registration			1	0	
PI - Miscellaneous			1	0	
PI - Taxi Service			45	0	
PI - Taxi Service Cancellation			10	0	
Project Independence		59	0.0		
Project Independence		59	0.0		
WILLISTON PARK				78	0.3
albertson	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
albertson				1	0
carle place	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	4.0
		Highway Department		1	4.0
	Department of Public Works		1	4.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
carle place	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
		Solid Waste Management		1	0
	Solid Waste Management			1	0
carle place				2	2.0
floral park centre	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0
		Parking Enforcement		1	2.0
	Department of Public Safety			1	2.0
floral park centre				1	2.0
garden city park	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
garden city park				1	1.0
great neck	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
Project Independence			1	0	
great neck				2	0
manhasset	Department of Public Works	Highway Department	Hwy - Catch Basin	1	1.0
			Hwy - Miscellaneous	1	12.0
			Hwy - Street Sign - Repair / Replace	2	0
	Highway Department			4	3.2
	Department of Public Works			4	3.2
manhasset				4	3.2
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	4.0
Building Department		1	4.0		
Planning and Building Department			1	4.0	
new cassel				2	2.0
new cassel	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	3.0
		Building Department		1	3.0
	Planning and Building Department			1	3.0
new cassel				1	3.0
old westbury	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
old westbury				1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days
port washington	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
	Adminstrative Services		1	0	
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Pothole Filled Without Request	6	0
			Hwy - Snow and Ice Control	6	5.8
	Highway Department		13	2.7	
Department of Public Works		13	2.7		
port washington				14	2.5
roslyn	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs		1	1.0	
roslyn				1	1.0
roslyn heights	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
Inter Municipal Affairs		1	0		
roslyn heights				2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Call Back	1	1.0
			Animal Sh - Dog Adoption	10	0
			Animal Sh - Found Animal	1	0
		Animal Shelter		12	0.1
		Cat Shelter	Cat Shelter - Call Back	4	3.0
		Cat Shelter		4	3.0
		Code Enforcement	Code - Call Back Request	58	1.4
			Code - Property Violations Search	57	2.4
			Code - Snow/Ice Removal	1	5.0
		Code Enforcement		116	1.9
	Parking Enforcement	Prkg Enfrc - Call Back Request	1	2.0	
	Parking Enforcement		1	2.0	
	Department of Public Safety		133	1.8	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	1.0	
		Hwy - Call Back Request	12	2.2	
		Hwy - Catch Basin	1	5.0	
		Hwy - Informational	11	0	
		Hwy - Permits / Road Opening Application Request	2	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Works	Highway Department	Hwy - Pothole	2	0.5	
			Hwy - Snow and Ice Control	2	1.0	
		Highway Department			31	1.3
		Street Lighting District	Street Light - Mark Out	3	4.3	
		Street Lighting District			3	4.3
	Department of Public Works				34	1.5
	Human Resources and Finance	Human Resources and Finance		HR - Call Back Request	4	0
				HR - Medical and Insurance Benefits	1	0
				HR - Misc SR	2	3.5
				HR - Personnel and Employment	1	0
		Human Resources and Finance			8	0.9
	Human Resources and Finance				8	0.9
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	6.5
				OIC - Inter Municipal SR	14	3.6
		Inter Municipal Affairs			16	3.9
	Inter Municipal Affairs				16	3.9
	Parks and Recreation Department	Parks and Recreation Department		Park - Call Back Request	1	0
				Park - Disabled Youth Recreation Program	1	1.0
				Park - Park Facilities Maintenance	5	4.4
				Park - Park Lights	1	1.0
				Park - Park Permit Application Request	4	0
		Parks and Recreation Department			12	2.0
	Parks and Recreation Department				12	2.0
	Planning and Building Department	Board of Zoning Appeals		BZA - Questions needing Answers	4	3.0
				Board of Zoning Appeals		
		Building Department		Bldg - Call Back	5	1.0
				Bldg - Certificate Status	4	0
Bldg - General Question Needs Answers				78	3.2	
Bldg - Inspection Request				1	0	
Bldg - Permit Question Needs Answers				4	5.0	
Building Department			92	3.0		
Planning Department			Planning - Call Back Request	2	4.0	
			Planning - Questions needing Answers	1	5.0	
Planning Department			3	4.3		
Planning and Building Department				99	3.1	
Project Independence	Project Independence		PI - Caregiver Support	1	7.0	
			PI - Miscellaneous	1	0	
	Project Independence			2	3.5	
Project Independence				2	3.5	

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City	Department Description	Group Description	Type Description	Count	Response Days
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	8	1.8
		Solid Waste Management		8	1.8
		Sustainability Department	SWMA - Recycling / STOP Call Back	1	0
		Sustainability Department		1	0
	Solid Waste Management			9	1.6
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	66	0
		311 Call Center		66	0
	Supervisor's Office			66	0
	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	177	0
			Town Clerk - Block Party Application	1	0
			Town Clerk - Death Certificate	82	0
			Town Clerk - Dog License	43	0
			Town Clerk - Fishing License	3	0
			Town Clerk - Going Out of Business	1	0
			Town Clerk - Landscaping License	1	0
			Town Clerk - Liquor License	2	0
			Town Clerk - Marriage Certificate	35	0
			Town Clerk - Marriage License	43	0
			Town Clerk - Miscellaneous	23	0
			Town Clerk - Parade Application	2	0
			Town Clerk - Parking Restrictions Removal Request	10	0
			Town Clerk - Peddler License	3	0
			Town Clerk - Secondhand Dealer License	1	0
			Town Clerk - Solid Waste Management License	2	0
			Town Clerk - Storage Bins	1	0
			Town Clerk - Taxi and Limousine License	7	0
			Town Clerk - Tow Truck License	4	0
			Town Clerk - Town Board Questions	1	0
	Town Clerk			442	0
	Town Clerk			442	0
				821	0.9
Summary				4,926	1.6