

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	2	0
		Highway Department		2	0
	Department of Public Works			2	0
CARLE PLACE				2	0
HERRICKS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	12.0
		Inter Municipal Affairs		1	12.0
	Inter Municipal Affairs			1	12.0
HERRICKS				1	12.0
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
NORTH NEW HYDE PARK				1	2.0
albertson	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	3.0
		Highway Department		1	3.0
	Department of Public Works			1	3.0
albertson				1	3.0
great neck	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
Project Independence			1	0	
great neck				2	2.5
mineola	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
mineola				1	1.0
plainview	Project Independence	Project Independence	PI - Caregiver Support	1	0
		Project Independence		1	0
	Project Independence			1	0
plainview				1	0
ALBERSTON	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	5.0
		Building Department		1	5.0
	Planning and Building Department			1	5.0
ALBERSTON				1	5.0
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5
			CommSvc - Bus Pickup Schedule	2	0.5
			CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	1	0
	Community Services			6	0.5

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Community Services			6	0.5
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Court	2	0
			Code - Miscellaneous	1	0
			Code - Overgrown Vegetation	1	0
			Code - Snow/Ice Removal	2	0
		Code Enforcement		7	0
	Department of Public Safety			8	0
	Department of Public Works	Highway Department	Hwy - Pothole	1	15.0
			Hwy - Snow and Ice Control	19	2.5
			Hwy - Tree Branch / Debris Pickup	2	0.5
		Highway Department		22	2.9
		Street Lighting District	Street Light - Light Out (Single)	4	3.5
			Street Light - Lights Out (Multiple)	1	3.0
			Street Light - Mark Out	1	2.0
			Street Light - On During Day	2	5.0
		Street Lighting District		8	3.6
		Department of Public Works			30
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs			1	3.0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	2	2.0
			Bldg - Illegal Housing	1	0
			Bldg - Retaining Wall	1	0
			Bldg - Suspect Work Without a Permit	1	0
	Building Department		5	0.8	
	Planning and Building Department			5	0.8
	Project Independence	Project Independence	PI - Health and Mental Health	2	2.5
			PI - Household Maintenance	1	2.0
			PI - Membership Registration	33	0
			PI - Miscellaneous	3	1.3
PI - Taxi Service			41	0	
PI - Taxi Service Cancellation			3	0	
Project Independence		83	0.1		
Project Independence			83	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	3.0
		Solid Waste Management		1	3.0
	Solid Waste Management		1	3.0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
Supervisor's Office				1	0
ALBERTSON				136	0.9
BAXTER ESTATES	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works		1	1.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	7.5
		Inter Municipal Affairs		2	7.5
	Inter Municipal Affairs		2	7.5	
	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Taxi Service	18	0
PI - Taxi Service Cancellation			5	0	
Project Independence		26	0		
Project Independence				26	0
BAXTER ESTATES				29	0.6
BAYSIDE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services		1	0	
BAYSIDE				1	0
BELLMORE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services		1	0	
BELLMORE				1	0
CALRLE PLACE	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0
		Code Enforcement		1	0
	Department of Public Safety		1	0	
CALRLE PLACE				1	0
CARLE PLACE	Community Services	Community Services	CommSvc - Bus Pickup Schedule	2	0
			CommSvc - Seasonal Programs Registration	3	0
		Community Services		5	0
	Community Services		5	0	
	Department of Public Safety	Code Enforcement	Code - Court	1	0
			Code - Garbage	2	0
			Code - Litter	3	0
			Code - Signs	1	19.0

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	3	0	
			Code - Tree Removal	1	0	
		Code Enforcement			11	1.7
	Department of Public Safety				11	1.7
	Department of Public Works	Highway Department		Hwy - Complaint - Highway Employee / Vehicle	1	0
				Hwy - Curb Repair	1	0
				Hwy - Miscellaneous	3	1.3
				Hwy - Shopping Cart	1	0
				Hwy - Snow and Ice Control	12	1.8
				Hwy - Street Sign - Repair / Replace	3	4.7
				Hwy - Tree Branch / Debris Pickup	1	0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department			24	1.6
		Street Lighting District		Street Light - Light Out (Single)	9	3.0
	Street Light - Lights Out (Multiple)			1	13.0	
	Street Light - Mark Out			2	5.5	
	Street Lighting District			12	4.2	
	Department of Public Works				36	2.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	9.0	
		Inter Municipal Affairs			1	9.0
	Inter Municipal Affairs				1	9.0
	Planning and Building Department	Building Department		Bldg - Housing Complaint	1	0
				Bldg - Illegal Housing	1	1.0
		Building Department			2	0.5
	Planning and Building Department				2	0.5
	Project Independence	Project Independence		PI - Membership Registration	13	0
				PI - Miscellaneous	2	1.0
				PI - Program Registration	4	0.8
				PI - Taxi Service	13	0.1
PI - Taxi Service Cancellation				3	0	
Project Independence			35	0.2		
Project Independence				35	0.2	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	18	0		
	Receiver of Taxes			18	0	
Receiver of Taxes				18	0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
CARLE PLACE				109	1.1
CARLEL PLACE	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
CARLEL PLACE				1	3.0
EAST HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Project Independence	Project Independence	PI - Call Back Request	1	2.0
			PI - Household Maintenance	1	0
			PI - Membership Registration	21	0
			PI - Taxi Service	23	0.0
			PI - Taxi Service Cancellation	3	0
	Project Independence			49	0.1
	Project Independence			49	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0
		Receiver of Taxes		4	0
	Receiver of Taxes			4	0
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	3	0
		Solid Waste Management		3	0
Solid Waste Management			3	0	
Supervisor's Office	Supervisor's Office	SupV - Airplane	11	0	
		SupV - Helicopter	1	0	
	Supervisor's Office		12	0	
Supervisor's Office			12	0	
EAST HILLS				70	0.0
EAST WILLISTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	6.0
		Inter Municipal Affairs		5	6.0
	Inter Municipal Affairs			5	6.0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
		Building Department		1	0
	Planning and Building Department			1	0
Project Independence	Project Independence	PI - Call Back Request	1	1.0	
		PI - Membership Registration	4	0	
		PI - Miscellaneous	2	2.5	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
EAST WILLISTON	Project Independence	Project Independence	PI - NORC SR	2	0
			PI - Program Registration	7	0.9
			PI - Taxi Service	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			19	0.6
Project Independence			19	0.6	
EAST WILLISTON				26	1.6
ELMONT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
ELMONT				1	0
FLORAL PARK	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	6.0
		Code Enforcement		1	6.0
	Department of Public Safety			1	6.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	13.0
		Inter Municipal Affairs		1	13.0
	Inter Municipal Affairs			1	13.0
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Membership Registration	7	0
PI - Taxi Service			7	0	
Project Independence			16	0	
Project Independence			16	0	
FLORAL PARK				18	1.1
FLORAL PARK CEN	Department of Public Works	Highway Department	Hwy - Pothole	2	2.0
		Highway Department		2	2.0
	Department of Public Works			2	2.0
FLORAL PARK CEN				2	2.0
FLORAL PARK CENTER	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0
		Highway Department		1	0
	Street Lighting District	Street Light - Light Out (Single)	1	4.0	
	Street Lighting District		1	4.0	
Department of Public Works			2	2.0	
FLORAL PARK CENTER				2	2.0
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - Garbage	4	2.8
		Code Enforcement		4	2.8
	Department of Public Safety			4	2.8
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
Highway Department		1	0		

Town of North Hempstead Service Requests via 311 - by Community

January 2014

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FLORAL PARK CENTRE	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	22.0
		Street Lighting District		1	22.0
	Department of Public Works			2	11.0
	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
Project Independence			2	0	
FLORAL PARK CENTRE				8	4.1
FLOWER HILL	Department of Public Works	Highway Department	Hwy - Pothole	3	0.3
			Hwy - Snow and Ice Control	1	0
		Highway Department		4	0.2
		Street Lighting District	Street Light - Mark Out	1	2.0
	Street Lighting District		1	2.0	
	Department of Public Works			5	0.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Project Independence	Project Independence	PI - Health and Mental Health	2	0.5
			PI - Membership Registration	6	0
PI - Taxi Service			13	0	
PI - Taxi Service Cancellation			5	0	
PI - Transportation/Mobility Mgmt Info			2	3.5	
Project Independence		28	0.3		
Project Independence			28	0.3	
FLOWER HILL				34	0.4
FRANKLIN QUARE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
FRANKLIN QUARE				1	0
FREEPORT	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
		Animal Shelter		1	0
Department of Public Safety			1	0	
FREEPORT				2	0
GARDEN CITY	Project Independence	Project Independence	PI - Taxi Service	3	0
		Project Independence		3	0
	Project Independence			3	0
GARDEN CITY				3	0

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days		
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0		
			CommSvc - Seasonal Programs Registration	8	0		
		Community Services			10	0	
	Community Services				10	0	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0	
			Cat Shelter		1	0	
		Code Enforcement	Code Enforcement	Code - Building Permit		1	0
				Code - Commercial Vehicle stored on Residential Property		2	8.0
				Code - Court		5	0.2
				Code - Garbage		1	0
				Code - Graffiti		1	0
				Code - No Plates / Inoperable Vehicle		3	8.7
				Code - Noise		5	0.4
				Code - Property Maintenance		2	0.5
				Code - Sidewalk Obstruction		1	4.0
				Code - Snow/Ice Removal		4	2.8
		Code Enforcement			25	2.4	
		Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking		2	0
				Prkg Enfrc - Parking Violations Complaint		5	2.0
	Parking Enforcement			7	1.4		
	Department of Public Safety				33	2.2	
	Department of Public Works	Highway Department	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	1	0	
				Hwy - Miscellaneous	3	0	
				Hwy - Plow Damage	1	0	
				Hwy - Pothole	8	0.2	
				Hwy - Snow and Ice Control	20	1.0	
				Hwy - Street Drainage / Flooding	1	0	
				Hwy - Street Sign - New Request	1	0	
				Hwy - Street Sign - Repair / Replace	8	0	
				Hwy - Tree Trimming / Removal Inspection	3	0	
		Highway Department			46	0.5	
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off		2	4.5
				Street Light - Light Out (Single)		3	9.3
Street Light - Lights Out (Multiple)					2	3.5	
Street Light - Mark Out					6	4.3	
Street Light - On During Day				1	12.0		
Street Lighting District			14	5.9			
Department of Public Works				60	1.7		

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GARDEN CITY PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.5
		Inter Municipal Affairs		2	2.5
	Inter Municipal Affairs			2	2.5
	Planning and Building Department	Building Department	Bldg - Illegal Housing	2	0.5
			Bldg - Suspect Work Without a Permit	1	13.0
		Building Department		3	4.7
	Planning and Building Department			3	4.7
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Health and Mental Health	4	4.5
			PI - Household Maintenance	1	8.0
			PI - Membership Registration	21	0
			PI - No Heat emergency (Excl Housing Authority)	1	0
			PI - Program Registration	2	1.0
			PI - Taxi Service	66	0
			PI - Taxi Service Cancellation	10	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			107	0.3
	Project Independence			107	0.3
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5
			SWMA - Container without License / Permit	1	0
Solid Waste Management		3	0.3		
Solid Waste Management			3	0.3	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	3	0	
	Supervisor's Office		3	0	
Supervisor's Office			3	0	
GARDEN CITY PARK				222	1.0
GLEN COVE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
GLEN COVE				2	0
GREAT NECK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	6	0
		Community Services		6	0
	Community Services			6	0
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
	Cat Shelter	Cat Shelter - Feral Cats	5	0	
Cat Shelter			5	0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	6.0	
			Code - Garbage	1	4.0	
			Code - No Plates / Inoperable Vehicle	1	5.0	
			Code - Snow/Ice Removal	2	0	
		Code Enforcement			5	3.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	7.0	
		Parking Enforcement			2	7.0
	Department of Public Safety				13	2.2
	Department of Public Works	Highway Department		Hwy - Dead Animal Pickup	2	3.5
				Hwy - Miscellaneous	2	0.5
				Hwy - Pothole	4	1.5
				Hwy - Snow and Ice Control	16	2.6
				Hwy - Street Sign - Repair / Replace	6	0
				Hwy - Street Sweeping / Cleaning	3	2.3
				Hwy - Tree Branch / Debris Pickup	2	1.0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department			36	1.8
		Street Lighting District		Street Light - Cycles On / Off	1	11.0
				Street Light - Light Out (Single)	8	6.0
				Street Light - Lights Out (Multiple)	7	5.1
				Street Light - Mark Out	6	3.5
		Street Lighting District			22	5.3
	Department of Public Works				58	3.1
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	1.0
				OIC - Inter Municipal SR	16	7.1
				Inter Municipal Affairs		
	Inter Municipal Affairs				18	6.4
Planning and Building Department	Building Department		Bldg - Application Status	1	4.0	
			Bldg - Housing Complaint	1	3.0	
			Building Department			2
Planning and Building Department				2	3.5	
Project Independence	Project Independence		PI - Call Back Request	2	0.5	
			PI - Caregiver Support	3	0	
			PI - Financial Assistance	2	1.0	
			PI - Health and Mental Health	21	1.0	
			PI - Household Maintenance	3	0.7	
			PI - Membership Registration	77	0	
			PI - Miscellaneous	5	1.2	
			PI - Program Registration	5	7.0	
			PI - Taxi Service	205	0.0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Project Independence	Project Independence	PI - Taxi Service Cancellation	29	0
			PI - Transportation/Mobility Mgmt Info	3	0
	Project Independence			355	0.2
	Project Independence			355	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	11	0
			Receiver of Taxes	11	0
	Receiver of Taxes			11	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
			SWMA - Garbage Not Picked Up	3	0.3
			Solid Waste Management	4	0.5
	Solid Waste Management			4	0.5
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	5	0
			SupV - Thank You from Constituent	2	0
			Supervisor's Office	7	0
Supervisor's Office			7	0	
GREAT NECK				474	0.8
GREAT NECK ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
			Community Services	3	0
	Community Services			3	0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	4.0
			Street Light - Mark Out	1	5.0
			Street Lighting District	2	4.5
	Department of Public Works			2	4.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.5
			Inter Municipal Affairs	2	3.5
	Inter Municipal Affairs			2	3.5
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
PI - Membership Registration			7	0	
PI - Miscellaneous			1	1.0	
PI - Taxi Service			14	0	
PI - Taxi Service Cancellation			2	0	
Project Independence			25	0.0	
Project Independence			25	0.0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes	1	0	
Receiver of Taxes			1	0	
GREAT NECK ESTATES				33	0.5
GREAT NECK PLAZA	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			Community Services	1	0
Community Services			1	0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

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GREAT NECK PLAZA	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Noise	1	4.0	
		Code Enforcement		1	4.0	
	Department of Public Safety				2	2.0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	2.0	
		Highway Department		1	2.0	
		Street Lighting District	Street Light - Lights Out (Multiple)	1	2.0	
		Street Lighting District		1	2.0	
	Department of Public Works				2	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	5	2.8	
		Inter Municipal Affairs		6	2.5	
	Inter Municipal Affairs				6	2.5
	Project Independence	Project Independence	PI - Call Back Request	2	1.5	
			PI - Health and Mental Health	27	0.2	
			PI - Membership Registration	37	0	
			PI - Miscellaneous	3	1.0	
			PI - Program Registration	3	8.3	
			PI - Taxi Service	117	0	
			PI - Taxi Service Cancellation	26	0	
			PI - Taxi Service Complaint	2	1.0	
			PI - Transportation/Mobility Mgmt Info	4	0.5	
			PI - Volunteer	1	1.0	
	Project Independence		222	0.2		
	Project Independence				222	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
Receiver of Taxes		1	0			
Receiver of Taxes				1	0	
Supervisor's Office	Supervisor's Office	SupV - ADA Compliance	1	0		
		SupV - Thank You from Constituent	1	0		
	Supervisor's Office		2	0		
Supervisor's Office				2	0	
GREAT NECK PLAZA				236	0.3	
GREENVALE	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0	
			Code - Court	2	0	
			Code - Lights	2	0	
			Code - Signs	1	0	
			Code - Snow/Ice Removal	1	0	
	Code Enforcement		7	0		
Department of Public Safety				7	0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
GREENVALE	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	4.0
			Hwy - Snow and Ice Control	7	2.6
			Hwy - Street Drainage / Flooding	1	4.0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Branch / Debris Pickup	1	4.0
	Highway Department			11	2.7
	Department of Public Works			11	2.7
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			3	0
	Project Independence			3	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	11	0
		Receiver of Taxes		11	0
	Receiver of Taxes			11	0
GREENVALE				32	0.9
HEMPSTEAD	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
HEMPSTEAD				1	0
HERRICKS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Seasonal Programs Registration	6	0
		Community Services		7	0
	Community Services			7	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Miscellaneous	1	0
	Code Enforcement			1	0
	Department of Public Safety			2	0
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	24.0
Hwy - Dead Animal Pickup			1	7.0	
Hwy - From Transfer			1	3.0	
Hwy - Miscellaneous			1	0	
Hwy - Pothole			1	1.0	
Hwy - Pothole Filled Without Request			1	0	
Hwy - Snow and Ice Control			3	1.7	
Hwy - Street Sign - Repair / Replace			4	0	
Hwy - Tree Trimming / Removal Inspection		2	0		
Highway Department			15	2.7	
Street Lighting District	Street Light - Cycles On / Off		1	6.0	
	Street Light - Fixture Problem		1	0	
	Street Light - Light Out (Single)		11	6.4	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	10.0	
			Street Light - Mark Out	7	3.1	
			Street Light - On During Day	3	2.0	
			Street Light - Pole Problem	1	0	
		Street Lighting District			25	4.6
	Department of Public Works				40	3.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0	
			OIC - Inter Municipal SR	1	2.0	
		Inter Municipal Affairs		2	3.5	
	Inter Municipal Affairs				2	3.5
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Household Maintenance	2	12.5	
			PI - Membership Registration	6	0	
			PI - Program Registration	1	0	
			PI - Taxi Service	27	0.1	
			PI - Taxi Service Cancellation	3	0	
	Project Independence			40	0.7	
	Project Independence				40	0.7
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		Receiver of Taxes		2	0	
	Receiver of Taxes				2	0
	Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	7.0	
		Solid Waste Management		1	7.0	
	Solid Waste Management				1	7.0
	HERRICKS				94	2.1
	HEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
			Highway Department		1	0
Department of Public Works				1	0	
HEW HYDE PARK				1	0	
HICKSVILLE	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0	
		Animal Shelter		1	0	
	Department of Public Safety				1	0
HICKSVILLE				1	0	
HUNTI NGTON	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter		1	1.0	
	Department of Public Safety				1	1.0
HUNTI NGTON				1	1.0	
KENSINGTON	Project Independence	Project Independence	PI - Food and Hunger	1	3.0	
			PI - Health and Mental Health	1	0	
			PI - Membership Registration	1	0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
KENSINGTON	Project Independence	Project Independence	PI - Taxi Service	5	0
			PI - Taxi Service Cancellation	2	0
	Project Independence		10	0.3	
	Project Independence		10	0.3	
KENSINGTON				10	0.3
KINGS POINT	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services		2	0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	23.0
			PI - Household Maintenance	1	3.0
			PI - Membership Registration	3	0
			PI - Taxi Service	15	0
	Project Independence		20	1.3	
	Project Independence		20	1.3	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
Receiver of Taxes		2	0		
Receiver of Taxes		2	0		
KINGS POINT				24	1.1
LAKE SUCCESS	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	0
		Code Enforcement		1	0
	Department of Public Safety		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	8.2
		Inter Municipal Affairs		4	8.2
	Inter Municipal Affairs		4	8.2	
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - NORC SR	1	0
			PI - Taxi Service	28	0
			PI - Taxi Service Cancellation	5	0
Project Independence		36	0		
Project Independence		36	0		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes		1	0		
LAKE SUCCESS				42	0.8
LITTLE NECK	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	1	0
			PI - Taxi Service Cancellation	1	0
	Project Independence		3	0	
Project Independence		3	0		
LITTLE NECK				3	0

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days		
MANHASSET	Project Independence	Project Independence	PI - Taxi Service	1	0		
		Project Independence		1	0		
	Project Independence			1	0		
MANHASSET				1	0		
MANHASSET	Community Services	Community Services	CommSvc - Seasonal Programs Registration	13	0		
		Community Services		13	0		
	Community Services			13	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Surrender a dog	1	0	
			Animal Shelter		1	0	
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0	
			Cat Shelter		1	0	
		Code Enforcement		Code - After Hours/Weekend Construction		1	6.0
				Code - Commercial Vehicle stored on Residential Property		1	0
				Code - Court		2	0
				Code - Garbage		2	5.5
				Code - Miscellaneous		1	0
				Code - No Plates / Inoperable Vehicle		3	3.3
				Code - Noise		1	0
				Code - Property Maintenance		2	1.5
				Code - Signs		3	1.7
				Code - Snow/Ice Removal		8	1.1
				Code - Tree Removal		1	0
	Code - Unlawful Property Use				1	0	
	Code - Water Flow / Accumulation		1	0			
	Code Enforcement			27	1.6		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		4	4.8		
	Parking Enforcement			4	4.8		
	Department of Public Safety				33	1.9	
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	1.0	
			Hwy - Curb Repair		1	0	
			Hwy - Miscellaneous		1	1.0	
Hwy - Pothole				13	3.4		
Hwy - Pothole Filled Without Request				2	0		
Hwy - Snow and Ice Control				16	1.9		
Hwy - Street Sign - New Request				1	0		
Hwy - Street Sign - Remove				1	0		
Hwy - Street Sign - Repair / Replace				10	0.4		
Hwy - Tree Trimming / Removal Inspection				2	0		
Highway Department			48	1.7			
Street Lighting District	Street Light - Fixture Problem		1	7.0			

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	11	5.9	
			Street Light - Mark Out	16	3.8	
			Street Light - Pole Problem	1	0	
		Street Lighting District			29	4.6
	Department of Public Works				77	2.8
	Housing Authority	Housing Authority		Housing - High Priority SR	1	1.0
				Housing - Misc Carpentry	1	7.0
				Housing - Misc SR	1	6.0
				Housing - Pest Control	1	1.0
				Housing - Plumbing	6	2.8
		Housing Authority			10	3.2
	Housing Authority				10	3.2
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	12	3.8
				Inter Municipal Affairs		
	Inter Municipal Affairs				12	3.8
	Planning and Building Department	Building Department		Bldg - Construction Complaint	1	0
				Bldg - Suspect Work Without a Permit	2	1.5
		Building Department			3	1.0
		Planning Department		Planning - Scheduling for a Planner	1	2.0
		Planning Department			1	2.0
	Planning and Building Department				4	1.2
	Project Independence	Project Independence		PI - Call Back Request	1	0
				PI - Caregiver Support	1	0
				PI - Health and Mental Health	8	0
				PI - Household Maintenance	3	0
				PI - Membership Registration	14	0
				PI - Miscellaneous	2	0.5
				PI - No Heat emergency (Excl Housing Authority)	2	2.0
				PI - Program Registration	1	5.0
				PI - Taxi Service	72	0
				PI - Taxi Service Cancellation	10	0
		Project Independence			114	0.1
	Project Independence				114	0.1
Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	7	0	
			Receiver of Taxes			7
Receiver of Taxes				7	0	
Solid Waste Management	Solid Waste Management		SWMA - Garbage Not Picked Up	1	3.0	
			Solid Waste Management			1

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Solid Waste Management	Sustainability Department	SWMA - Compost	1	7.0	
			SWMA - Long Island Green Homes	1	2.0	
	Sustainability Department			2	4.5	
	Solid Waste Management			3	4.0	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	9	0	
			Supervisor's Office	9	0	
	Supervisor's Office			9	0	
MANHASSET				282	1.4	
MANHASSET HILLS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	3.0	
			Street Light - Mark Out	1	3.0	
	Street Lighting District			2	3.0	
	Department of Public Works			2	3.0	
MANHASSET HILLS				2	3.0	
MANHASSET,	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence	1	0	
	Project Independence			1	0	
MANHASSET,				1	0	
MANNHASSET	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence	1	0	
	Project Independence			1	0	
MANNHASSET				1	0	
MANORHAVEN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
			Community Services	2	0	
	Community Services			2	0	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	4.5
				Cat Shelter	2	4.5
	Department of Public Safety			2	4.5	
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	1	1.0
				Hwy - Snow and Ice Control	1	2.0
				Highway Department	2	1.5
	Department of Public Works			2	1.5	
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	8.3
				Inter Municipal Affairs	3	8.3
	Inter Municipal Affairs			3	8.3	
	Planning and Building Department	Building Department	Building Department	Bldg - Housing Complaint	1	3.0
				Building Department	1	3.0
Planning and Building Department			1	3.0		
Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Membership Registration	6	0	
			PI - Miscellaneous	1	0	
			PI - Program Registration	1	1.0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
MANORHAVEN	Project Independence	Project Independence	PI - Taxi Service	31	0	
			PI - Taxi Service Cancellation	6	0	
	Project Independence			46	0.0	
	Project Independence			46	0.0	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
			Solid Waste Management	1	0	
	Solid Waste Management			1	0	
MANORHAVEN				57	0.7	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	6	0.5	
			CommSvc - Misc SR	1	9.0	
			CommSvc - Seasonal Programs Registration	3	0	
	Community Services			10	1.2	
	Community Services			10	1.2	
	Department of Public Safety	Animal Shelter	Animal Sh - Misc		2	0
				Animal Shelter	2	0
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
	Cat Shelter			1	0	
	Department of Public Safety			3	0	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
			Hwy - Snow and Ice Control	1	1.0	
	Highway Department			2	0.5	
	Department of Public Works			2	0.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	9	2.4	
	Inter Municipal Affairs			10	2.3	
	Inter Municipal Affairs			10	2.3	
	Project Independence	Project Independence	PI - Call Back Request	3	1.7	
			PI - Caregiver Support	1	0	
PI - Health and Mental Health			7	0.9		
PI - Household Maintenance			4	2.2		
PI - Membership Registration			45	0		
PI - Miscellaneous			2	1.0		
PI - Program Registration			4	1.8		
PI - Taxi Service			61	0		
PI - Taxi Service Cancellation			3	0		
PI - Transportation/Mobility Mgmt Info	1	0				
Project Independence			131	0.2		
Project Independence			131	0.2		

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	6.0
		Solid Waste Management		1	6.0
	Solid Waste Management			1	6.0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
Supervisor's Office		1	0		
Supervisor's Office			1	0	
MINEOLA				159	0.4
MNAHASSET	Housing Authority	Housing Authority	Housing - Plumbing	1	2.0
		Housing Authority		1	2.0
	Housing Authority			1	2.0
MNAHASSET				1	2.0
MUNSEY PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	1.0
		Highway Department		2	1.0
	Department of Public Works			2	1.0
	Project Independence	Project Independence	PI - Membership Registration	3	0
Project Independence		3	0		
Project Independence			3	0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	
MUNSEY PARK				8	0.2
NEW CASSEL	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	10.0
		Adminstrative Services		1	10.0
	Adminstrative Services			1	10.0
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	18	0
	Community Services			20	0
Community Services			20	0	
Department of Public Safety	Animal Shelter	Animal Sh - Dead Dog Pickup	1	1.0	
		Animal Sh - Menacing or Harrassing Dog	1	2.0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0	
			Animal Sh - Unleashed - Stray Dog	1	1.0	
		Animal Shelter			4	1.0
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	3	1.3	
			Code - Court	7	0	
			Code - Fence	5	4.8	
			Code - Garbage	4	7.0	
			Code - Graffiti	1	0	
			Code - Litter	1	3.0	
			Code - Miscellaneous	2	9.5	
			Code - No Plates / Inoperable Vehicle	9	4.0	
			Code - Odor	1	7.0	
			Code - Property Maintenance	3	6.7	
			Code - Snow/Ice Removal	6	0	
			Code - Storage and Display	2	3.5	
			Code - Tree Removal	1	0	
			Code Enforcement			45
	Parking Enforcement	Prkg Enfrc - Commercial Parking	2	4.5		
	Parking Enforcement			2	4.5	
	Department of Public Safety				51	3.2
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Dead Animal Pickup	1	1.0	
			Hwy - Miscellaneous	4	2.5	
			Hwy - Plow Damage	2	1.5	
			Hwy - Pothole	14	3.4	
			Hwy - Snow and Ice Control	15	1.5	
			Hwy - Street Drainage / Flooding	1	0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	8	0.8	
			Hwy - Tree Stump Removal	2	0	
		Highway Department			49	1.9
		Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Light Out (Single)	5	5.2	
Street Light - On During Day			1	0		
Street Lighting District			7	3.7		
Department of Public Works				56	2.1	
Housing Authority	Housing Authority	Housing - Appliance	3	0.7		
		Housing - Misc Carpentry	2	0		
		Housing - Misc SR	4	0.8		

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Housing Authority	Housing Authority	Housing - Pest Control	1	0
			Housing - Plumbing	3	1.0
	Housing Authority			13	0.6
	Housing Authority			13	0.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
			Inter Municipal Affairs	1	1.0
	Inter Municipal Affairs			1	1.0
	Planning and Building Department	Building Department	Bldg - Housing Complaint	2	5.0
			Bldg - Illegal Housing	5	0
			Bldg - Inspection Request	1	0
			Bldg - Suspect Work Without a Permit	1	0
	Building Department			9	1.1
	Planning and Building Department			9	1.1
	Project Independence	Project Independence	PI - Caregiver Support	1	0
			PI - Financial Assistance	2	2.5
			PI - Health and Mental Health	21	0.5
			PI - Membership Registration	103	0
			PI - Miscellaneous	4	2.0
			PI - Program Registration	9	1.2
			PI - Taxi Service	28	0
			PI - Taxi Service Cancellation	3	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			172	0.2
Project Independence			172	0.2	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0	
		Receiver of Taxes	3	0	
Receiver of Taxes			3	0	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	5.0	
		SWMA - Garbage Not Picked Up	7	3.1	
		Solid Waste Management	9	3.6	
Solid Waste Management			9	3.6	
NEW CASSEL				335	1.1
NEW HYDE PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	8	0
			Community Services	8	0
	Community Services			8	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Sh - Misc	1	2.0
Animal Sh - Surrender a dog			1	0	
Animal Shelter			3	0.7	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days		
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Court	1	0		
			Code - Fence	1	0		
			Code - Snow/Ice Removal	7	2.0		
		Code Enforcement			9	1.6	
	Department of Public Safety				12	1.3	
	Department of Public Works	Highway Department		Hwy - Miscellaneous	1	0	
				Hwy - Pothole	2	0.5	
				Hwy - Pothole Filled Without Request	5	0	
				Hwy - Snow and Ice Control	18	1.3	
				Hwy - Street Sign - Repair / Replace	17	0	
				Hwy - Tree Branch / Debris Pickup	1	1.0	
				Hwy - Tree Stump Removal	1	0	
				Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			47	0.5	
		Street Lighting District			Street Light - Light Out (Single)	9	3.2
					Street Light - Lights Out (Multiple)	4	4.8
					Street Light - Mark Out	3	3.0
					Street Light - Misc Problems	2	0
					Street Light - Pole Problem	1	5.0
	Street Lighting District			19	3.3		
	Department of Public Works				66	1.3	
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	3.0	
				OIC - Inter Municipal SR	10	3.8	
				Inter Municipal Affairs			11
	Inter Municipal Affairs				11	3.7	
	Planning and Building Department	Building Department		Bldg - Application Status	1	2.0	
				Bldg - Construction Complaint	1	0	
				Bldg - Suspect Work Without a Permit	1	11.0	
		Building Department			3	4.3	
	Planning and Building Department				3	4.3	
	Project Independence	Project Independence		PI - Call Back Request	3	3.7	
PI - Caregiver Support				2	2.0		
PI - Health and Mental Health				2	3.5		
PI - Household Maintenance				6	3.5		
PI - Membership Registration				30	0		
PI - Miscellaneous				1	3.0		
PI - NORC SR				2	0		
PI - Program Registration				4	1.8		
PI - Taxi Service				30	0		

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Project Independence	Project Independence	PI - Taxi Service Cancellation	3	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence			84	0.6	
	Project Independence			84	0.6	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	9	0	
			Receiver of Taxes			9
	Receiver of Taxes			9	0	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	2	1.0	
			SWMA - Garbage Not Picked Up	1	5.0	
			Solid Waste Management			3
	Solid Waste Management			3	2.3	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
			SupV - Thank You from Constituent	1	0	
			Supervisor's Office			2
Supervisor's Office			2	0		
NEW HYDE PARK				198	1.1	
NEW HYDE PARK NY	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
			Community Services			1
	Community Services			1	0	
NEW HYDE PARK NY				1	0	
NEW YORK	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			Project Independence			1
	Project Independence			1	1.0	
NEW YORK				1	1.0	
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Signs	1	0	
			Code Enforcement			1
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		1	0
				Parking Enforcement		
	Department of Public Safety			2	0	
	Department of Public Works	Highway Department		Hwy - Complaint - Highway Employee / Vehicle	1	4.0
				Hwy - Dead Animal Pickup	1	7.0
				Hwy - Miscellaneous	1	0
				Hwy - Pothole	1	0
				Hwy - Snow and Ice Control	11	1.4
				Hwy - Street Sign - Repair / Replace	2	10.0
Highway Department			17	2.7		
Department of Public Works			17	2.7		

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
NO NEW HYDE PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	6	0.3
		Inter Municipal Affairs		6	0.3
	Inter Municipal Affairs			6	0.3
NO NEW HYDE PARK				25	1.9
NORTH HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	4.0
			PI - Membership Registration	11	0
			PI - Taxi Service	58	0
			PI - Taxi Service Cancellation	3	0
			PI - Transportation/Mobility Mgmt Info	2	0
Project Independence			75	0.1	
Project Independence			75	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0	
	Receiver of Taxes		3	0	
Receiver of Taxes			3	0	
NORTH HILLS				80	0.0
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Seasonal Programs Registration	20	0
	Community Services			21	0
	Community Services			21	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Dog Defecation	1	0
			Animal Sh - Found Animal	1	4.0
	Animal Shelter			3	1.3
	Cat Shelter	Cat Shelter - Feral Cats	1	0	
	Cat Shelter			1	0
	Code Enforcement	Code Enforcement	Code - BZA Noncompliance	1	0
			Code - Commercial Vehicle stored on Residential Property	5	1.4
			Code - Court	2	0
			Code - Garbage	1	2.0
Code - Miscellaneous			4	2.5	
Code - Odor			1	0	
Code - Sidewalk Obstruction			1	0	
Code - Snow/Ice Removal			6	2.0	
Code Enforcement			21	1.5	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days				
NORTH NEW HYDE PARK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	2	2.0				
			Prkg Enfrc - Parking Violations Complaint	1	1.0				
		Parking Enforcement			3	1.7			
	Department of Public Safety				28	1.4			
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	0.5			
				Hwy - Dead Animal Pickup	1	8.0			
				Hwy - Miscellaneous	6	0.7			
				Hwy - Plow Damage	1	0			
				Hwy - Pothole	3	3.3			
				Hwy - Snow and Ice Control	26	1.8			
				Hwy - Sprinkler Damage	1	0			
				Hwy - Street Sweeping / Cleaning	1	0			
				Hwy - Tree Branch / Debris Pickup	3	0.7			
				Hwy - Tree Stump Removal	3	0			
				Hwy - Tree Trimming / Removal Inspection	4	0			
				Highway Department			51	1.4	
				Street Lighting District			Street Light - Cycles On / Off	2	4.5
							Street Light - Light Out (Single)	10	4.2
	Street Light - Lights Out (Multiple)	6	3.3						
	Street Light - Mark Out	7	3.1						
	Street Light - On During Day	3	5.7						
	Street Lighting District			28	3.9				
	Department of Public Works				79	2.3			
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	2	1.0			
				Inter Municipal Affairs			2	1.0	
	Inter Municipal Affairs				2	1.0			
	Planning and Building Department	Building Department		Bldg - Application Status	1	6.0			
				Bldg - Illegal Housing	1	0			
				Bldg - Inspection Request	1	0			
				Building Department			3	2.0	
	Planning and Building Department				3	2.0			
	Project Independence	Project Independence		PI - Caregiver Support	1	7.0			
PI - Health and Mental Health				2	8.0				
PI - Household Maintenance				1	3.0				
PI - Membership Registration				52	0				
PI - Miscellaneous				1	1.0				
PI - NORC SR				10	0.6				
PI - Program Registration				5	2.6				
PI - Taxi Service				49	0.0				

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Project Independence	Project Independence	PI - Taxi Service Cancellation	9	0
			PI - Taxi Service Complaint	1	0
	Project Independence			131	0.4
	Project Independence			131	0.4
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	9	0
			Receiver of Taxes	9	0
	Receiver of Taxes			9	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	2.0
			Solid Waste Management	1	2.0
	Solid Waste Management			1	2.0
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0	
		Supervisor's Office	2	0	
Supervisor's Office			2	0	
NORTH NEW HYDE PARK				276	1.0
NORTH NEW HYDR PARK	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
NORTH NEW HYDR PARK				1	2.0
OLD BROOKEVILLE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
OLD BROOKEVILLE				1	0
OLD WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
			Animal Sh - Unleashed - Stray Dog	1	3.0
		Animal Shelter	2	1.5	
	Department of Public Safety			2	1.5
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
			Highway Department	1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			Project Independence	1	0
	Project Independence			1	0
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	6	0	
		Receiver of Taxes	6	0	
Receiver of Taxes			6	0	
OLD WESTBURY				10	0.3
PLAINVIEW	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			Project Independence	1	1.0
	Project Independence			1	1.0
PLAINVIEW				1	1.0
PLANDOME	Project Independence	Project Independence	PI - Call Back Request	1	8.0

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
PLANDOME	Project Independence	Project Independence	PI - Taxi Service	14	0
			PI - Taxi Service Cancellation	4	0
		Project Independence		19	0.4
	Project Independence		19	0.4	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0
			Solid Waste Management		1
	Solid Waste Management		1	0	
PLANDOME				20	0.4
PLANDOME HEIGHTS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
			Inter Municipal Affairs		1
		Inter Municipal Affairs		1	1.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			Receiver of Taxes		1
	Receiver of Taxes		1	0	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0
Solid Waste Management			1	0	
Solid Waste Management		1	0		
PLANDOME HEIGHTS				3	0.3
PLANDOME MANOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.5
			Inter Municipal Affairs		2
		Inter Municipal Affairs		2	3.5
	Project Independence	Project Independence	PI - Membership Registration	1	0
			Project Independence		1
	Project Independence		1	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
Receiver of Taxes			2	0	
Receiver of Taxes		2	0		
PLANDOME MANOR				5	1.4
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	1	0
			Adm Svc - Green Team	1	13.0
			Adm Svc - PW Parking - Broken Meter	3	0
		Adminstrative Services		5	2.6
	Adminstrative Services		5	2.6	
	Community Services	Community Services	CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	6	0
		Community Services		7	0.1
Community Services		7	0.1		
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0	
		Animal Sh - Found Animal	1	1.0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
			Animal Sh - Misc	1	3.0	
		Animal Shelter			4	1.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter			1	0
		Code Enforcement	Code - After Hours/Weekend Construction	4	0.8	
			Code - Court	4	0	
			Code - Garbage	2	2.5	
			Code - Miscellaneous	4	0	
			Code - Property Maintenance	2	0	
			Code - Sidewalk Obstruction	1	0	
			Code - Signs	1	0	
			Code - Snow/Ice Removal	20	1.1	
		Code Enforcement			38	0.8
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0		
	Parking Enforcement			1	0	
	Department of Public Safety			44	0.8	
	Department of Public Works	Highway Department	Hwy - Curb Repair	2	0	
			Hwy - Dead Animal Pickup	2	2.0	
			Hwy - Manhole Repair	1	0	
			Hwy - Miscellaneous	2	0	
			Hwy - Plow Damage	1	0	
			Hwy - Pothole	14	1.0	
			Hwy - Pothole Filled Without Request	44	0	
			Hwy - Snow and Ice Control	15	1.9	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	14	0.1	
			Hwy - Street Sweeping / Cleaning	2	0.5	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	3	0	
		Highway Department			103	0.5
		Street Lighting District	Street Light - Cycles On / Off	1	3.0	
			Street Light - Light Out (Single)	14	5.9	
Street Light - Lights Out (Multiple)			2	0		
Street Light - Mark Out			11	1.5		
Street Light - Misc Problems			1	6.0		
Street Light - On During Day			5	2.6		
Street Lighting District			34	3.6		
Department of Public Works			137	1.2		

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	5	6.8
			OIC - Inter Municipal SR	8	4.0
		Inter Municipal Affairs			13
	Inter Municipal Affairs			13	5.1
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	2.0
			Parks and Recreation Department		1
	Parks and Recreation Department			1	2.0
	Planning and Building Department	Building Department	Bldg - Application Status	1	7.0
			Bldg - Construction Complaint	3	13.0
			Bldg - Housing Complaint	1	24.0
			Bldg - Illegal Housing	5	0
			Bldg - Suspect Work Without a Permit	3	12.0
			Building Department		
	Planning and Building Department			13	8.2
	Project Independence	Project Independence	PI - Call Back Request	1	7.0
			PI - Health and Mental Health	7	0.6
			PI - Household Maintenance	1	5.0
			PI - Membership Registration	43	0
			PI - Miscellaneous	5	0.4
			PI - Program Registration	2	2.0
			PI - Taxi Service	211	0.1
			PI - Taxi Service Cancellation	25	0
			PI - Transportation/Mobility Mgmt Info	5	0.4
			Project Independence		
	Project Independence			300	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
			Receiver of Taxes		3
Receiver of Taxes			3	0	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5	
		SWMA - Garbage Not Picked Up	2	2.5	
	Solid Waste Management			4	1.5
Solid Waste Management			4	1.5	
Supervisor's Office	Supervisor's Office	SupV - Airplane	5	0	
		SupV - Helicopter	1	0	
	Supervisor's Office			6	0
Supervisor's Office			6	0	
PORT WASHINGTON				533	0.8

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON NORTH	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	3.0	
			Hwy - Pothole	2	11.5	
			Hwy - Snow and Ice Control	1	3.0	
		Highway Department			4	7.2
		Street Lighting District	Street Light - Mark Out	1	1.0	
		Street Lighting District			1	1.0
	Department of Public Works			5	6.0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0	
			PI - Household Maintenance	1	0	
			PI - Membership Registration	12	0	
			PI - Miscellaneous	2	1.5	
			PI - Taxi Service	16	0	
			PI - Taxi Service Cancellation	2	0	
			Project Independence			34
Project Independence			34	0.1		
PORT WASHINGTON NORTH				39	0.9	
PORTWASHINGTON	Project Independence	Project Independence	PI - Taxi Service	3	0	
		Project Independence			3	0
	Project Independence			3	0	
PORTWASHINGTON				3	0	
QUEENS VILLAGE	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	3.0	
		Animal Shelter			1	3.0
	Department of Public Safety			1	3.0	
QUEENS VILLAGE				1	3.0	
ROCKVILLE CENTRE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter			1	1.0
	Department of Public Safety			1	1.0	
ROCKVILLE CENTRE				1	1.0	
ROLSYN HEIGHTS	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence			1	0
	Project Independence			1	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes			1	0
Receiver of Taxes			1	0		
ROLSYN HEIGHTS				2	0	
ROSLYN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services			1	0
	Community Services			1	0	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
Cat Shelter			1	0		

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
		Parking Enforcement		1	0
	Department of Public Safety			2	0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	4	1.0
			Hwy - Street Sign - Repair / Replace	6	0
		Highway Department		10	0.4
		Street Lighting District	Street Light - Lights Out (Multiple)	2	6.5
	Street Lighting District			2	6.5
	Department of Public Works			12	1.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
			OIC - Inter Municipal SR	11	4.8
	Inter Municipal Affairs			12	4.7
	Inter Municipal Affairs			12	4.7
	Project Independence	Project Independence	PI - Membership Registration	11	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	22	0.0
			PI - Taxi Service Cancellation	4	0
			Project Independence		38
	Project Independence			38	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		Receiver of Taxes		2	0
	Receiver of Taxes			2	0
Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0	
	Supervisor's Office		2	0	
Supervisor's Office			2	0	
ROSLYN				69	1.1
ROSLYN ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	8.0
		Highway Department		1	8.0
	Department of Public Works			1	8.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.0
		Inter Municipal Affairs		2	2.0
	Inter Municipal Affairs			2	2.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
PI - Taxi Service			16	0	
PI - Taxi Service Cancellation			1	0	
Project Independence			18	0	
Project Independence			18	0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN ESTATES				22	0.5	
ROSLYN HARBOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	13.0	
		Inter Municipal Affairs		1	13.0	
	Inter Municipal Affairs		1	13.0		
	Project Independence	Project Independence	PI - Membership Registration	2	0	
		Project Independence		2	0	
	Project Independence		2	0		
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes		1	0	
Receiver of Taxes		1	0			
ROSLYN HARBOR				4	3.2	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services		1	0		
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0	
			Animal Sh - Misc	1	0	
	Animal Shelter		2	0		
	Code Enforcement	Code - Fence	3	4.7		
		Code - Garbage	6	1.7		
		Code - Miscellaneous	3	5.0		
		Code - Property Maintenance	1	0		
		Code - Snow/Ice Removal	6	0.7		
		Code - Storage and Display	1	7.0		
		Code - Unlawful Property Use	2	7.5		
		Code Enforcement		22	3.0	
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0		
		Prkg Enfrc - Parking Violations Complaint	1	2.0		
	Parking Enforcement		2	1.5		
	Department of Public Safety				26	2.6
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	2.0	
			Hwy - Manhole Repair	1	1.0	
Hwy - Miscellaneous			4	1.8		
Hwy - Pothole			3	1.7		
Hwy - Pothole Filled Without Request			2	0		
Hwy - Snow and Ice Control			23	1.8		
Hwy - Street Sign - New Request			4	0		
Hwy - Street Sign - Repair / Replace			7	0.7		
Hwy - Street Sweeping / Cleaning			1	4.0		
Hwy - Tree Branch / Debris Pickup			2	1.0		
Hwy - Tree Planting	1	0				

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			51	1.3
		Street Lighting District	Street Light - Light Out (Single)	11	5.2	
			Street Light - Lights Out (Multiple)	7	2.4	
			Street Light - Mark Out	27	3.3	
			Street Light - On During Day	1	3.0	
		Street Lighting District			46	3.6
		Department of Public Works			97	2.4
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
	OIC - Inter Municipal SR			8	3.9	
	Inter Municipal Affairs			9	3.7	
	Inter Municipal Affairs			9	3.7	
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	0	
			Bldg - Illegal Housing	2	0	
			Bldg - Suspect Work Without a Permit	4	0	
		Building Department			7	0
	Planning and Building Department			7	0	
	Project Independence	Project Independence	PI - Call Back Request	2	0.5	
			PI - Financial Assistance	1	0	
			PI - Health and Mental Health	2	0.5	
			PI - Membership Registration	32	0	
			PI - Miscellaneous	1	2.0	
			PI - Program Registration	2	2.5	
			PI - Taxi Service	96	0.0	
			PI - Taxi Service Cancellation	13	0	
			PI - Transportation/Mobility Mgmt Info	1	1.0	
Project Independence			150	0.1		
Project Independence			150	0.1		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0		
	Receiver of Taxes			3	0	
Receiver of Taxes			3	0		
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	5.0		
		SWMA - From Transfer	1	0		
		SWMA - Garbage Not Picked Up	1	2.0		
	Solid Waste Management			3	2.3	
Solid Waste Management			3	2.3		

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		1	0
	Supervisor's Office			1	0
ROSLYN HEIGHTS				297	1.2
RUSSEL GARDENS	Project Independence	Project Independence	PI - Taxi Service	3	0
		Project Independence		3	0
	Project Independence			3	0
RUSSEL GARDENS				3	0
RUSSELL GARDENS	Project Independence	Project Independence	PI - Health and Mental Health	4	0
			PI - Membership Registration	2	0
			PI - Taxi Service	10	0.7
			PI - Taxi Service Cancellation	1	0
	Project Independence			17	0.4
Project Independence			17	0.4	
RUSSELL GARDENS				17	0.4
Roslyn height	Department of Public Safety	Code Enforcement	Code - Garbage	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
Roslyn height				1	0
SADDLE ROCK	Department of Public Works	Highway Department	Hwy - Manhole Repair	1	0
		Highway Department		1	0
		Department of Public Works			1
	Project Independence	Project Independence	PI - Caregiver Support	1	3.0
			PI - Taxi Service	6	0
Project Independence			7	0.4	
Project Independence			7	0.4	
SADDLE ROCK				8	0.4
SANDS POINT	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Taxi Service	25	0
			PI - Taxi Service Cancellation	2	0
			Project Independence		29
	Project Independence			29	0
Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		Receiver of Taxes		2	0
	Receiver of Taxes			2	0
SANDS POINT				31	0
SEARINGTOWN	Community Services	Community Services	CommSvc - From Transfer	1	2.0
		Community Services		1	2.0
	Community Services			1	2.0

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
SEARINGTOWN	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter		2	0	
		Code Enforcement	Code - Tree Removal	1	5.0	
		Code Enforcement		1	5.0	
	Department of Public Safety				3	1.7
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	0
			Hwy - Complaint - Highway Employee / Vehicle		1	17.0
			Hwy - Miscellaneous		4	0.8
			Hwy - Plow Damage		3	0
			Hwy - Pothole		1	4.0
			Hwy - Pothole Filled Without Request		1	0
			Hwy - Snow and Ice Control		2	0.5
			Hwy - Sprinkler Damage		1	0
			Hwy - Street Sign - Repair / Replace		1	0
			Hwy - Tree Stump Removal		1	0
		Highway Department		16	1.6	
		Street Lighting District	Street Light - Light Out (Single)		8	5.8
			Street Light - Lights Out (Multiple)		5	0
			Street Light - Mark Out		8	3.1
	Street Light - On During Day			1	3.0	
	Street Lighting District		22	3.4		
	Department of Public Works				38	2.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	0
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs				1	0
	Planning and Building Department	Building Department	Bldg - Construction Complaint		1	3.0
		Building Department		1	3.0	
	Planning and Building Department				1	3.0
	Project Independence	Project Independence	PI - Call Back Request		1	0
			PI - Health and Mental Health		1	1.0
			PI - Membership Registration		5	0
PI - Program Registration				1	4.0	
PI - Taxi Service				20	0	
PI - Taxi Service Cancellation				3	0	
Project Independence		31	0.2			
Project Independence				31	0.2	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	3	3.7
			SWMA - Container without License / Permit	1	0
			SWMA - Garbage Not Picked Up	3	2.0
	Solid Waste Management			7	2.4
	Solid Waste Management			7	2.4
	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0
		Supervisor's Office		3	0
Supervisor's Office			3	0	
SEARINGTOWN				85	1.5
THOMASTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Membership Registration	11	0
			PI - Taxi Service	8	0
			PI - Taxi Service Cancellation	1	0
Project Independence			21	0	
Project Independence			21	0	
THOMASTON				22	0.1
UNIONDALE	Community Services	Community Services	CommSvc - Misc SR	1	1.0
		Community Services		1	1.0
	Community Services			1	1.0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
Project Independence		1	1.0		
Project Independence			1	1.0	
UNIONDALE				3	1.0
UNIVERSITY GARDENS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
UNIVERSITY GARDENS				1	2.0
UNIVERSITY GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Court	2	0
	Code Enforcement			3	0
Department of Public Safety			3	0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
UNIVERSITY GARDENS	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	1.0
		Street Lighting District		3	1.0
	Department of Public Works			3	1.0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	2	0
		Building Department		2	0
	Planning and Building Department			2	0
	Project Independence	Project Independence	PI - Membership Registration	4	0
			PI - Taxi Service	4	0
		Project Independence		8	0
	Project Independence			8	0
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	0	
	Solid Waste Management		2	0	
Solid Waste Management			2	0	
UNIVERSITY GARDENS				19	0.2
VALLEY STREAM	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
VALLEY STREAM				1	1.0
WESTBRUY	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		Highway Department		1	0
	Department of Public Works			1	0
WESTBRUY				1	0
WESTBUIRY	Department of Public Works	Street Lighting District	Street Light - On During Day	1	7.0
		Street Lighting District		1	7.0
	Department of Public Works			1	7.0
WESTBUIRY				1	7.0
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Schedule	3	0
			CommSvc - Seasonal Programs Registration	5	0
		Community Services		8	0
	Community Services			8	0
	Department of Public Safety	Animal Shelter	Animal Sh - Dead Dog Pickup	1	1.0
			Animal Sh - Menacing or Harrassing Dog	1	0
			Animal Sh - Misc	1	5.0
		Animal Shelter		3	2.0
		Cat Shelter	Cat Shelter - Feral Cats	2	7.0
	Cat Shelter		2	7.0	
Code Enforcement		Code - Commercial Vehicle stored on Residential Property	5	7.2	
		Code - Court	3	0.3	
		Code - Garbage	1	0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	6.0	
			Code - Snow/Ice Removal	1	6.0	
		Code Enforcement		11	4.5	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	5.0	
		Parking Enforcement		1	5.0	
	Department of Public Safety				17	4.4
	Department of Public Works	Highway Department		Hwy - Bee's Nest Removal	1	0
				Hwy - From Transfer	1	0
				Hwy - Miscellaneous	1	2.0
				Hwy - Pothole	4	4.0
				Hwy - Snow and Ice Control	6	2.0
				Hwy - Sprinkler Damage	1	13.0
		Highway Department		14	3.1	
		Street Lighting District		Street Light - Cycles On / Off	1	5.0
	Street Light - Light Out (Single)			1	5.0	
	Street Lighting District		2	5.0		
	Department of Public Works				16	3.3
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	1.0
				OIC - Inter Municipal SR	4	1.5
		Inter Municipal Affairs		5	1.4	
	Inter Municipal Affairs				5	1.4
	Planning and Building Department	Building Department		Bldg - Housing Complaint	2	0
		Building Department		2	0	
	Planning and Building Department				2	0
	Project Independence	Project Independence		PI - Health and Mental Health	5	2.6
				PI - Household Maintenance	2	1.0
				PI - Membership Registration	66	0
				PI - Program Registration	11	3.6
				PI - Taxi Service	40	0
				PI - Taxi Service Cancellation	5	0
		Project Independence		129	0.4	
	Project Independence				129	0.4
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	2	0
Receiver of Taxes				2	0	
Receiver of Taxes		2	0			
WESTBURY				179	1.1	
WILLISTON PARK	Community Services		CommSvc - Bus Pickup Cancel	4	0	
			CommSvc - Seasonal Programs Registration	4	0	
	Community Services		8	0		
Community Services				8	0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
WILLISTON PARK	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
		Animal Shelter		1	1.0	
		Code Enforcement	Code - Miscellaneous	1	0	
		Code Enforcement		1	0	
	Department of Public Safety				2	0.5
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	4.0	
			Street Light - Mark Out	1	2.0	
		Street Lighting District		2	3.0	
	Department of Public Works				2	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0	
		Inter Municipal Affairs		1	6.0	
	Inter Municipal Affairs				1	6.0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	4.0	
		Parks and Recreation Department		1	4.0	
	Parks and Recreation Department				1	4.0
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Health and Mental Health	3	7.7	
			PI - Household Maintenance	6	3.2	
			PI - Membership Registration	52	0	
			PI - Miscellaneous	3	1.7	
			PI - No Heat emergency (Excl Housing Authority)	1	0	
			PI - Program Registration	2	0.5	
			PI - Taxi Service	46	0	
			PI - Taxi Service Cancellation	12	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence				127	0.4
	Project Independence				127	0.4
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0		
	Receiver of Taxes		3	0		
Receiver of Taxes				3	0	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	2	0		
	Supervisor's Office		2	0		
Supervisor's Office				2	0	
WILLISTON PARK				146	0.5	
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
	Department of Public Works				1	0
albertson				1	0	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
carle place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works			2	0
carle place				2	0
garden city Park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	14.0
		Inter Municipal Affairs		1	14.0
	Inter Municipal Affairs			1	14.0
garden city Park				1	14.0
great neck	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
great neck				1	0
herricks	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
herricks				1	0
manhasset	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	4	0
			Hwy - Street Sweeping / Cleaning	1	0
		Highway Department		5	0
	Department of Public Works			5	0
manhasset				5	0
manhasset	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
manhasset				1	1.0
mineola	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
mineola				1	0
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works			2	0
new cassel				2	0
new cassel	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
		Highway Department		1	3.0
	Department of Public Works			1	3.0
new cassel				1	3.0
port washington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	14	0
			Hwy - Street Sign - Repair / Replace	1	0
	Highway Department			15	0

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days	
port washington	Department of Public Works	Street Lighting District	Street Light - On During Day	1	0	
		Street Lighting District		1	0	
	Department of Public Works			16	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0	
		Inter Municipal Affairs		1	2.0	
Inter Municipal Affairs			1	2.0		
port washington				17	0.1	
port washington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
port washington				1	0	
roslyn	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0	
		Inter Municipal Affairs		1	3.0	
	Inter Municipal Affairs			1	3.0	
roslyn				1	3.0	
roslyn heights	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	3	0	
		Project Independence		4	0	
Project Independence			4	0		
roslyn heights				5	0	
	Community Services	Community Services	CommSvc - Misc SR	2	4.5	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services		3	3.0	
	Community Services			3	3.0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Call Back	2	1.5
				Animal Sh - Dog Adoption	23	0
				Animal Sh - Found Animal	1	0
		Animal Shelter		26	0.1	
		Cat Shelter	Cat Shelter - Call Back	3	0.3	
		Cat Shelter		3	0.3	
		Code Enforcement	Code Enforcement	Code - Call Back Request	39	1.8
	Code - Miscellaneous			1	0	
	Code - Property Violations Search			75	1.9	
	Code - Snow/Ice Removal			1	1.0	
	Code Enforcement		116	1.9		
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	7.0		
	Parking Enforcement		1	7.0		
	Department of Public Safety			146	1.6	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
	Department of Public Works	Highway Department	Hwy - Call Back Request	8	1.4
			Hwy - Informational	5	0
			Hwy - Permits / Road Opening Application Request	2	0
			Hwy - Snow and Ice Control	2	3.5
	Highway Department			17	1.1
	Department of Public Works			17	1.1
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	4	0
			HR - Misc SR	1	0
			HR - Personnel and Employment	2	4.0
	Human Resources and Finance			7	1.1
	Human Resources and Finance			7	1.1
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	12	4.5
		Inter Municipal Affairs		12	4.5
	Inter Municipal Affairs			12	4.5
	Parks and Recreation Department	Parks and Recreation Department	Park - General Complaint	2	2.5
			Park - Miscellaneous	2	2.5
			Park - Park Facilities Maintenance	12	3.2
			Park - Park Permit Application Request	10	0
	Parks and Recreation Department			26	1.8
	Parks and Recreation Department			26	1.8
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	1	0
		Board of Zoning Appeals		1	0
		Building Department	Bldg - Call Back	4	3.2
			Bldg - Certificate Status	1	0
			Bldg - General Question Needs Answers	54	2.0
			Bldg - Permit Question Needs Answers	7	4.4
Building Department			66	2.3	
Planning Department	Planning - Call Back Request	1	0		
Planning Department			1	0	
Planning and Building Department			68	2.2	
Project Independence	Project Independence	PI - Call Back Request	3	0	
		PI - Household Maintenance	1	6.0	
		PI - Miscellaneous	2	1.0	
		PI - Taxi Service	2	0	
Project Independence			8	1.0	
Project Independence			8	1.0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back	15	1.4	
	Solid Waste Management		15	1.4	

Town of North Hempstead Service Requests via 311 - by Community

January 2014

City	Department Description	Group Description	Type Description	Count	Response Days
	Solid Waste Management	Sustainability Department	SWMA - Recycling / STOP Call Back	3	1.3
		Sustainability Department		3	1.3
	Solid Waste Management			18	1.4
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	40	0
		311 Call Center		40	0
	Supervisor's Office			40	0
	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	178	0
			Town Clerk - Block Party Application	2	0
			Town Clerk - Contracts & Bids	1	0
			Town Clerk - Death Certificate	109	0
			Town Clerk - Dog License	38	0
			Town Clerk - Domestic Partnership	4	0
			Town Clerk - Filming Permit	2	0
			Town Clerk - Going Out of Business	1	0
			Town Clerk - Hunting License	5	0
			Town Clerk - Landscaping License	1	0
			Town Clerk - Liquor License	1	0
			Town Clerk - Marriage Certificate	42	0
			Town Clerk - Marriage License	37	0
			Town Clerk - Miscellaneous	32	0
			Town Clerk - Parade Application	1	0
			Town Clerk - Parking Restrictions Removal Request	9	0
			Town Clerk - Peddler License	5	0
			Town Clerk - Secondhand Dealer License	1	0
			Town Clerk - Solid Waste Management License	9	0
			Town Clerk - Taxi and Limousine License	12	0
	Town Clerk - Tow Truck License	6	0		
	Town Clerk - Town Board Questions	1	0		
	Town Clerk			497	0
	Town Clerk			497	0
				842	0.7
Summary				5,471	0.9