

Town of North Hempstead Service Requests via 311 - by Department

January 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - From Transfer	PORT WASHINGTON	1	0	
		Adm Svc - From Transfer			1	0
		Adm Svc - Green Team	NEW CASSEL	1	10.0	
			PORT WASHINGTON	1	13.0	
		Adm Svc - Green Team			2	11.5
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	3	0	
		Adm Svc - PW Parking - Broken Meter			3	0
Administrative Services				6	3.8	
Administrative Services				6	3.8	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	ALBERTSON	2	0.5	
			GARDEN CITY PARK	2	0	
			HERRICKS	1	0	
			MINEOLA	6	0.5	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	0	
			WILLISTON PARK	4	0	
		CommSvc - Bus Pickup Cancel			17	0.2
		CommSvc - Bus Pickup Schedule	ALBERTSON	2	0.5	
			CARLE PLACE	2	0	
			WESTBURY	3	0	
		CommSvc - Bus Pickup Schedule			7	0.1
		CommSvc - From Transfer	SEARINGTOWN	1	2.0	
		CommSvc - From Transfer			1	2.0
		CommSvc - Misc SR	ALBERTSON	1	1.0	
			MINEOLA	1	9.0	
			NEW CASSEL	1	0	
			PORT WASHINGTON	1	1.0	
			UNIONDALE	1	1.0	
				2	4.5	
CommSvc - Misc SR			7	3.0		
CommSvc - Seasonal Programs Registration	ALBERTSON	1	0			
	BAYSIDE	1	0			
	BELLMORE	1	0			
	CARLE PLACE	3	0			
	EAST HILLS	2	0			
	EAST WILLISTON	1	0			
	FRANKLIN QUARE	1	0			
	FREEPORT	1	0			
	GARDEN CITY PARK	8	0			
	GLEN COVE	2	0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Community Services	Community Services	CommSvc - Seasonal Programs Registration	GREAT NECK	6	0		
			GREAT NECK ESTATES	3	0		
			GREAT NECK PLAZA	1	0		
			HEMPSTEAD	1	0		
			HERRICKS	6	0		
			KINGS POINT	2	0		
			MANHASSET	13	0		
			MANORHAVEN	2	0		
			MINEOLA	3	0		
			MUNSEY PARK	1	0		
			NEW CASSEL	18	0		
			NEW HYDE PARK	8	0		
			NEW HYDE PARK NY	1	0		
			NORTH HILLS	1	0		
			NORTH NEW HYDE PARK	20	0		
			PORT WASHINGTON	6	0		
			ROSLYN	1	0		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	1	0		
			UNIVERSITY GARDENS	1	0		
			WESTBURY	5	0		
			WILLISTON PARK	4	0		
						1	0
		CommSvc - Seasonal Programs Registration		127	0		
	Community Services			159	0.2		
Community Services				159	0.2		
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	NORTH NEW HYDE PARK	1	0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	0		
				Animal Sh - Barking Dog		3	0
		Animal Sh - Call Back		2	1.5		
				Animal Sh - Call Back		2	1.5
		Animal Sh - Dead Dog Pickup	NEW CASSEL	1	1.0		
			WESTBURY	1	1.0		
				Animal Sh - Dead Dog Pickup		2	1.0
		Animal Sh - Dog Adoption		23	0		
		Animal Sh - Dog Adoption		23	0		

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	NORTH NEW HYDE PARK	1	0
		Animal Sh - Dog Defecation		1	0
		Animal Sh - Found Animal	HICKSVILLE	1	0
			NORTH NEW HYDE PARK	1	4.0
			OLD WESTBURY	1	0
			PORT WASHINGTON	1	1.0
			QUEENS VILLAGE	1	3.0
			WILLISTON PARK	1	1.0
			1	0	
		Animal Sh - Found Animal		7	1.3
		Animal Sh - Lost Animal	ELMONT	1	0
			HUNTI NGTON	1	1.0
			NEW HYDE PARK	1	0
			OLD BROOKEVILLE	1	0
			PORT WASHINGTON	1	0
			ROCKVILLE CENTRE	1	1.0
			UNIONDALE	1	1.0
			VALLEY STREAM	1	1.0
		Animal Sh - Lost Animal		8	0.5
		Animal Sh - Menacing or Harrassing Dog	NEW CASSEL	1	2.0
			WESTBURY	1	0
		Animal Sh - Menacing or Harrassing Dog		2	1.0
		Animal Sh - Misc	GREAT NECK	1	0
			MINEOLA	2	0
			NEW CASSEL	1	0
			NEW HYDE PARK	1	2.0
			PORT WASHINGTON	1	3.0
	ROSLYN HEIGHTS		1	0	
	WESTBURY		1	5.0	
	Animal Sh - Misc		8	1.2	
	Animal Sh - Surrender a dog	FREEPORT	1	0	
		MANHASSET	1	0	
		NEW HYDE PARK	1	0	
Animal Sh - Surrender a dog		3	0		
Animal Sh - Unleashed - Stray Dog	NEW CASSEL	1	1.0		
	OLD WESTBURY	1	3.0		
Animal Sh - Unleashed - Stray Dog		2	2.0		
Animal Shelter				61	0.6
Cat Shelter	Cat Shelter - Call Back		3	0.3	
	Cat Shelter - Call Back		3	0.3	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	ALBERTSON	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	5	0	
			GREAT NECK PLAZA	1	0	
			HERRICKS	1	0	
			MANHASSET	1	0	
			MANORHAVEN	2	4.5	
			MINEOLA	1	0	
			MUNSEY PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN	1	0	
			SEARINGTOWN	2	0	
			WESTBURY	2	7.0	
	Cat Shelter - Feral Cats			21	1.1	
	Cat Shelter			24	1.0	
	Code Enforcement	Code - After Hours/Weekend Construction		ALBERTSON	1	0
				GREAT NECK	1	6.0
				GREENVALE	1	0
				MANHASSET	1	6.0
				PORT WASHINGTON	4	0.8
				UNIVERSITY GARDENS	1	0
		Code - After Hours/Weekend Construction			9	1.7
		Code - BZA Noncompliance		NORTH NEW HYDE PARK	1	0
Code - BZA Noncompliance					1	0
Code - Building Permit			GARDEN CITY PARK	1	0	
Code - Building Permit			1	0		
Code - Call Back Request				39	1.8	
Code - Call Back Request			39	1.8		
Code - Commercial Vehicle stored on Residential Property				CALRLE PLACE	1	0
				GARDEN CITY PARK	2	8.0
				MANHASSET	1	0
				NEW CASSEL	3	1.3
	NORTH NEW HYDE PARK			5	1.4	
			WESTBURY	5	7.2	
Code - Commercial Vehicle stored on Residential Property			17	3.7		
Code - Court			ALBERTSON	2	0	
			CARLE PLACE	1	0	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Court	GARDEN CITY PARK	5	0.2	
			GREENVALE	2	0	
			MANHASSET	2	0	
			NEW CASSEL	7	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	4	0	
			UNIVERSITY GARDENS	2	0	
			WESTBURY	3	0.3	
		Code - Court			31	0.1
		Code - Fence	NEW CASSEL	5	4.8	
			NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	3	4.7	
		Code - Fence			9	4.2
		Code - Garbage	CARLE PLACE	2	0	
			FLORAL PARK CENTRE	4	2.8	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	4.0	
			MANHASSET	2	5.5	
			NEW CASSEL	4	7.0	
			NORTH NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	2	2.5	
			ROSLYN HEIGHTS	6	1.7	
			Roslyn height	1	0	
			WESTBURY	1	0	
			Code - Garbage			25
		Code - Graffiti	GARDEN CITY PARK	1	0	
			NEW CASSEL	1	0	
		Code - Graffiti			2	0
		Code - Lights	GREENVALE	2	0	
		Code - Lights			2	0
		Code - Litter	CARLE PLACE	3	0	
			NEW CASSEL	1	3.0	
Code - Litter			4	0.8		
Code - Miscellaneous	ALBERTSON	1	0			
	HERRICKS	1	0			
	MANHASSET	1	0			
	NEW CASSEL	2	9.5			

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Department of Public Safety	Code Enforcement	Code - Miscellaneous	NORTH NEW HYDE PARK	4	2.5	
			PORT WASHINGTON	4	0	
			ROSLYN HEIGHTS	3	5.0	
			WILLISTON PARK	1	0	
				1	0	
		Code - Miscellaneous			18	2.4
		Code - No Plates / Inoperable Vehicle	GARDEN CITY PARK	3	8.7	
			GREAT NECK	1	5.0	
			MANHASSET	3	3.3	
			NEW CASSEL	9	4.0	
			WESTBURY	1	6.0	
		Code - No Plates / Inoperable Vehicle			17	4.9
		Code - Noise	GARDEN CITY PARK	5	0.4	
			GREAT NECK PLAZA	1	4.0	
			MANHASSET	1	0	
		Code - Noise			7	0.9
		Code - Odor	NEW CASSEL	1	7.0	
			NORTH NEW HYDE PARK	1	0	
		Code - Odor			2	3.5
		Code - Overgrown Vegetation	ALBERTSON	1	0	
		Code - Overgrown Vegetation			1	0
		Code - Property Maintenance	GARDEN CITY PARK	2	0.5	
			MANHASSET	2	1.5	
			NEW CASSEL	3	6.7	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	1	0	
		Code - Property Maintenance			10	2.4
		Code - Property Violations Search		75	1.9	
		Code - Property Violations Search			75	1.9
		Code - Sidewalk Obstruction	GARDEN CITY PARK	1	4.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
Code - Sidewalk Obstruction			3	1.3		
Code - Signs	CARLE PLACE	1	19.0			
	GREENVALE	1	0			
	MANHASSET	3	1.7			
	NO NEW HYDE PARK	1	0			
	PORT WASHINGTON	1	0			
Code - Signs			7	3.4		

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Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	ALBERTSON	2	0	
			CARLE PLACE	3	0	
			FLORAL PARK	1	6.0	
			GARDEN CITY PARK	4	2.8	
			GREAT NECK	2	0	
			GREENVALE	1	0	
			LAKE SUCCESS	1	0	
			MANHASSET	8	1.1	
			NEW CASSEL	6	0	
			NEW HYDE PARK	7	2.0	
			NORTH NEW HYDE PARK	6	2.0	
			PORT WASHINGTON	20	1.1	
			ROSLYN HEIGHTS	6	0.7	
			WESTBURY	1	6.0	
				1	1.0	
		Code - Snow/Ice Removal			69	1.2
		Code - Storage and Display	NEW CASSEL	2	3.5	
			ROSLYN HEIGHTS	1	7.0	
		Code - Storage and Display			3	4.7
		Code - Tree Removal	CARLE PLACE	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			SEARINGTOWN	1	5.0	
		Code - Tree Removal			4	1.2
		Code - Unlawful Property Use	MANHASSET	1	0	
			ROSLYN HEIGHTS	2	7.5	
		Code - Unlawful Property Use			3	5.0
Code - Water Flow / Accumulation	MANHASSET	1	0			
Code - Water Flow / Accumulation			1	0		
Code Enforcement				360	2.0	
Parking Enforcement	Prkg Enfrc - Commercial Parking	GARDEN CITY PARK	2	0		
		NEW CASSEL	2	4.5		
		NORTH NEW HYDE PARK	2	2.0		
		ROSLYN HEIGHTS	1	1.0		
		WESTBURY	1	5.0		
			1	7.0		
	Prkg Enfrc - Commercial Parking			9	2.9	
	Prkg Enfrc - Parking Violations Complaint	GARDEN CITY PARK	5	2.0		
		GREAT NECK	2	7.0		
MANHASSET		4	4.8			

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Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	2.0	
	Prkg Enfrc - Parking Violations Complaint			16	2.9	
Parking Enforcement			25	2.9		
Department of Public Safety				470	1.8	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	ROSLYN HEIGHTS	1	2.0	
		Hwy - Abandoned Vehicle			1	2.0
		Hwy - Bee's Nest Removal	WESTBURY	1	0	
		Hwy - Bee's Nest Removal			1	0
		Hwy - Call Back Request		8	1.4	
		Hwy - Call Back Request			8	1.4
		Hwy - Catch Basin	HERRICKS	1	24.0	
			MANHASSET	1	1.0	
			NORTH NEW HYDE PARK	2	0.5	
			SEARINGTOWN	1	0	
		Hwy - Catch Basin			5	5.2
		Hwy - Complaint - Highway Employee / Vehicle	CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			NO NEW HYDE PARK	1	4.0	
			SEARINGTOWN	1	17.0	
		Hwy - Complaint - Highway Employee / Vehicle			4	5.2
		Hwy - Curb Repair	CARLE PLACE	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			NORTH HILLS	1	0	
PORT WASHINGTON	2		0			
Hwy - Curb Repair			6	0		
Hwy - Dead Animal Pickup	GREAT NECK	2	3.5			
	HERRICKS	1	7.0			
	NEW CASSEL	1	1.0			
	NO NEW HYDE PARK	1	7.0			
	NORTH NEW HYDE PARK	1	8.0			
	PORT WASHINGTON	2	2.0			
Hwy - Dead Animal Pickup			8	4.2		

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Department of Public Works	Highway Department	Hwy - From Transfer	HERRICKS	1	3.0	
			WESTBURY	1	0	
		Hwy - From Transfer			2	1.5
		Hwy - Informational		5	0	
		Hwy - Informational			5	0
		Hwy - Manhole Repair	PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	1.0	
			SADDLE ROCK	1	0	
		Hwy - Manhole Repair			3	0.3
		Hwy - Miscellaneous	CARLE PLACE	3	1.3	
			GARDEN CITY PARK	3	0	
			GREAT NECK	2	0.5	
			GREENVALE	1	4.0	
			HERRICKS	1	0	
			MANHASSET	1	1.0	
			MINEOLA	1	0	
			NEW CASSEL	4	2.5	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	6	0.7	
			OLD WESTBURY	1	0	
			PORT WASHINGTON	2	0	
			PORT WASHINGTON NORTH	1	3.0	
			ROSLYN HEIGHTS	4	1.8	
			SEARINGTOWN	4	0.8	
			WESTBRUY	1	0	
			WESTBURY	1	2.0	
		Hwy - Miscellaneous			38	1.0
		Hwy - Permits / Road Opening Application Request		2	0	
		Hwy - Permits / Road Opening Application Request			2	0
		Hwy - Plow Damage	GARDEN CITY PARK	1	0	
			NEW CASSEL	2	1.5	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			SEARINGTOWN	3	0	
		Hwy - Plow Damage			8	0.4
		Hwy - Pothole	ALBERTSON	1	15.0	
			FLORAL PARK CEN	2	2.0	

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Department of Public Works	Highway Department	Hwy - Pothole	FLOWER HILL	3	0.3		
			GARDEN CITY PARK	8	0.2		
			GREAT NECK	4	1.5		
			HERRICKS	1	1.0		
			MANHASSET	13	3.4		
			MANORHAVEN	1	1.0		
			NEW CASSEL	14	3.4		
			NEW HYDE PARK	2	0.5		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	3	3.3		
			PORT WASHINGTON	14	1.0		
			PORT WASHINGTON NORTH	2	11.5		
			ROSLYN HEIGHTS	3	1.7		
			SEARINGTOWN	1	4.0		
			WESTBURY	4	4.0		
			new cassel	1	3.0		
		Hwy - Pothole				78	2.5
		Hwy - Pothole Filled Without Request			HERRICKS	1	0
					MANHASSET	2	0
					NEW HYDE PARK	5	0
					PORT WASHINGTON	44	0
					ROSLYN HEIGHTS	2	0
					SEARINGTOWN	1	0
					port washington	14	0
					port washington	1	0
					roslyn heights	1	0
		Hwy - Pothole Filled Without Request				71	0
		Hwy - Shopping Cart			CARLE PLACE	1	0
		Hwy - Shopping Cart				1	0
		Hwy - Snow and Ice Control			CARLE PLACE	2	0
					NORTH NEW HYDE PARK	1	2.0
					albertson	1	3.0
					mineola	1	1.0
ALBERTSON	19				2.5		
CARLE PLACE	12				1.8		
FLOWER HILL	1				0		
GARDEN CITY PARK	20				1.0		
GREAT NECK	16				2.6		
GREAT NECK PLAZA	1				2.0		

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Department of Public Works	Highway Department	Hwy - Snow and Ice Control	GREENVALE	7	2.6	
			HERRICKS	3	1.7	
			HEW HYDE PARK	1	0	
			MANHASSET	16	1.9	
			MANORHAVEN	1	2.0	
			MINEOLA	1	1.0	
			NEW CASSEL	15	1.5	
			NEW HYDE PARK	18	1.3	
			NO NEW HYDE PARK	11	1.4	
			NORTH NEW HYDE PARK	26	1.8	
			NORTH NEW HYDR PARK	1	2.0	
			PORT WASHINGTON	15	1.9	
			PORT WASHINGTON NORTH	1	3.0	
			ROSLYN	4	1.0	
			ROSLYN HEIGHTS	23	1.8	
			SEARINGTOWN	2	0.5	
			WESTBURY	6	2.0	
			manhasset	1	1.0	
				2	3.5	
			Hwy - Snow and Ice Control			228
		Hwy - Sprinkler Damage	NORTH NEW HYDE PARK		1	0
				SEARINGTOWN	1	0
				WESTBURY	1	13.0
		Hwy - Sprinkler Damage			3	4.3
		Hwy - Street Drainage / Flooding	GARDEN CITY PARK		1	0
				GREENVALE	1	4.0
				NEW CASSEL	1	0
		Hwy - Street Drainage / Flooding			3	1.3
		Hwy - Street Sign - New Request	FLORAL PARK CENTER		1	0
				GARDEN CITY PARK	1	0
				MANHASSET	1	0
				NEW CASSEL	1	0
				PORT WASHINGTON	1	0
ROSLYN HEIGHTS	4			0		
Hwy - Street Sign - New Request			9	0		
Hwy - Street Sign - Remove	MANHASSET		1	0		
Hwy - Street Sign - Remove			1	0		
Hwy - Street Sign - Repair / Replace	CARLE PLACE		3	4.7		

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Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	GARDEN CITY PARK	8	0		
			GREAT NECK	6	0		
			GREENVALE	1	0		
			HERRICKS	4	0		
			MANHASSET	10	0.4		
			MUNSEY PARK	2	1.0		
			NEW CASSEL	8	0.8		
			NEW HYDE PARK	17	0		
			NO NEW HYDE PARK	2	10.0		
			PORT WASHINGTON	14	0.1		
			ROSLYN	6	0		
			ROSLYN ESTATES	1	8.0		
			ROSLYN HEIGHTS	7	0.7		
			SEARINGTOWN	1	0		
			albertson	1	0		
			carle place	2	0		
			great neck	1	0		
			herricks	1	0		
			manhasset	4	0		
			new cassel	2	0		
		port washington	1	0			
		Hwy - Street Sign - Repair / Replace			102	0.6	
		Hwy - Street Sweeping / Cleaning			GREAT NECK	3	2.3
					NORTH NEW HYDE PARK	1	0
					PORT WASHINGTON	2	0.5
					ROSLYN HEIGHTS	1	4.0
					manhasset	1	0
		Hwy - Street Sweeping / Cleaning			8	1.5	
		Hwy - Tree Branch / Debris Pickup			ALBERTSON	2	0.5
					CARLE PLACE	1	0
					GREAT NECK	2	1.0
					GREENVALE	1	4.0
					NEW HYDE PARK	1	1.0
NORTH NEW HYDE PARK	3				0.7		
ROSLYN HEIGHTS	2				1.0		
Hwy - Tree Branch / Debris Pickup			12	1.0			
Hwy - Tree Planting			ROSLYN HEIGHTS	1	0		
Hwy - Tree Planting			1	0			
Hwy - Tree Stump Removal			CARLE PLACE	1	0		
			FLORAL PARK	1	0		

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Department of Public Works	Highway Department	Hwy - Tree Stump Removal	CENTRE			
			NEW CASSEL	2	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	0	
		Hwy - Tree Stump Removal			12	0
		Hwy - Tree Trimming / Removal Inspection	CARLE PLACE	1	0	
			GARDEN CITY PARK	3	0	
			GREAT NECK	1	0	
			HERRICKS	2	0	
			MANHASSET	2	0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	4	0	
			PORT WASHINGTON	3	0	
		ROSLYN HEIGHTS	1	0		
		Hwy - Tree Trimming / Removal Inspection			19	0
		Highway Department				639
	Street Lighting District	Street Light - Cycles On / Off	GARDEN CITY PARK	2	4.5	
			GREAT NECK	1	11.0	
			HERRICKS	1	6.0	
			NEW CASSEL	1	0	
NORTH NEW HYDE PARK			2	4.5		
PORT WASHINGTON			1	3.0		
WESTBURY			1	5.0		
Street Light - Cycles On / Off			9	4.8		
Street Light - Fixture Problem		HERRICKS	1	0		
		MANHASSET	1	7.0		
Street Light - Fixture Problem			2	3.5		
Street Light - Light Out (Single)		great neck	1	5.0		
		ALBERTSON	4	3.5		
		CARLE PLACE	9	3.0		
		FLORAL PARK CENTER	1	4.0		
		FLORAL PARK CENTRE	1	22.0		
	GARDEN CITY PARK	3	9.3			
	GREAT NECK	8	6.0			
	GREAT NECK	1	4.0			

Town of North Hempstead Service Requests via 311 - by Department

January 2014

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	ESTATES				
			HERRICKS	11	6.4		
			MANHASSET	11	5.9		
			MANHASSET HILLS	1	3.0		
			NEW CASSEL	5	5.2		
			NEW HYDE PARK	9	3.2		
			NORTH NEW HYDE PARK	10	4.2		
			PORT WASHINGTON	14	5.9		
			ROSLYN HEIGHTS	11	5.2		
			SEARINGTOWN	8	5.8		
			WESTBURY	1	5.0		
			WILLISTON PARK	1	4.0		
		Street Light - Light Out (Single)				110	5.3
		Street Light - Lights Out (Multiple)	ALBERTSON	1	3.0		
			CARLE PLACE	1	13.0		
			GARDEN CITY PARK	2	3.5		
			GREAT NECK	7	5.1		
			GREAT NECK PLAZA	1	2.0		
			HERRICKS	1	10.0		
			NEW HYDE PARK	4	4.8		
			NORTH NEW HYDE PARK	6	3.3		
			PORT WASHINGTON	2	0		
			ROSLYN	2	6.5		
			ROSLYN HEIGHTS	7	2.4		
			SEARINGTOWN	5	0		
		Street Light - Lights Out (Multiple)				39	3.6
		Street Light - Mark Out	ALBERTSON	1	2.0		
			BAXTER ESTATES	1	1.0		
			CARLE PLACE	2	5.5		
			CARLEL PLACE	1	3.0		
			FLOWER HILL	1	2.0		
			GARDEN CITY PARK	6	4.3		
			GREAT NECK	6	3.5		
			GREAT NECK ESTATES	1	5.0		
			HERRICKS	7	3.1		
			MANHASSET	16	3.8		
			MANHASSET HILLS	1	3.0		
NEW HYDE PARK	3		3.0				
NORTH NEW HYDE	7		3.1				

Town of North Hempstead Service Requests via 311 - by Department

January 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	PARK			
			PORT WASHINGTON	11	1.5	
			PORT WASHINGTON NORTH	1	1.0	
			ROSLYN HEIGHTS	27	3.3	
			SEARINGTOWN	8	3.1	
			UNIVERASITY GARDENS	1	2.0	
			UNIVERSITY GARDENS	3	1.0	
			WILLISTON PARK	1	2.0	
		Street Light - Mark Out			105	3.1
		Street Light - Misc Problems	NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	6.0	
		Street Light - Misc Problems			3	2.0
		Street Light - On During Day	ALBERTSON	2	5.0	
			GARDEN CITY PARK	1	12.0	
			HERRICKS	3	2.0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	3	5.7	
			PORT WASHINGTON	5	2.6	
			ROSLYN HEIGHTS	1	3.0	
			SEARINGTOWN	1	3.0	
			WESTBUIRY	1	7.0	
			port washington	1	0	
		Street Light - On During Day			19	3.7
		Street Light - Pole Problem	HERRICKS	1	0	
			MANHASSET	1	0	
			NEW HYDE PARK	1	5.0	
		Street Light - Pole Problem			3	1.7
Street Lighting District				290	4.1	
Department of Public Works				929	2.2	
Housing Authority	Housing Authority	Housing - Appliance	NEW CASSEL	3	0.7	
		Housing - Appliance			3	0.7
		Housing - High Priority SR	MANHASSET	1	1.0	
		Housing - High Priority SR			1	1.0
		Housing - Misc Carpentry	MANHASSET	1	7.0	
			NEW CASSEL	2	0	
Housing - Misc Carpentry			3	2.3		

Town of North Hempstead Service Requests via 311 - by Department

January 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Misc SR	MANHASSET	1	6.0	
			NEW CASSEL	4	0.8	
		Housing - Misc SR			5	1.8
		Housing - Pest Control	MANHASSET	1	1.0	
			NEW CASSEL	1	0	
		Housing - Pest Control			2	0.5
		Housing - Plumbing	MANHASSET	6	2.8	
			MNAHASSET	1	2.0	
			NEW CASSEL	3	1.0	
		Housing - Plumbing			10	2.2
Housing Authority				24	1.8	
Housing Authority				24	1.8	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		4	0	
		HR - Call Back Request			4	0
		HR - Misc SR		1	0	
		HR - Misc SR			1	0
		HR - Personnel and Employment		2	4.0	
		HR - Personnel and Employment			2	4.0
Human Resources and Finance				7	1.1	
Human Resources and Finance				7	1.1	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	GREAT NECK	2	1.0	
			GREAT NECK PLAZA	1	1.0	
			HERRICKS	1	5.0	
			MINEOLA	1	1.0	
			NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	5	6.8	
			ROSLYN	1	3.0	
			ROSLYN HEIGHTS	1	2.0	
			WESTBURY	1	1.0	
			port washington	1	2.0	
			roslyn	1	3.0	
			OIC - From Transfer			16
		OIC - Inter Municipal SR	HERRICKS	1	12.0	
			ALBERTSON	1	3.0	
			BAXTER ESTATES	2	7.5	
			CARLE PLACE	1	9.0	
			EAST WILLISTON	5	6.0	
			FLORAL PARK	1	13.0	
			FLOWER HILL	1	1.0	
GARDEN CITY PARK	2	2.5				
GREAT NECK	16	7.1				

Town of North Hempstead Service Requests via 311 - by Department

January 2014

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	GREAT NECK ESTATES	2	3.5
			GREAT NECK PLAZA	5	2.8
			HERRICKS	1	2.0
			LAKE SUCCESS	4	8.2
			MANHASSET	12	3.8
			MANORHAVEN	3	8.3
			MINEOLA	9	2.4
			NEW CASSEL	1	1.0
			NEW HYDE PARK	10	3.8
			NO NEW HYDE PARK	6	0.3
			NORTH NEW HYDE PARK	2	1.0
			PLANDOME HEIGHTS	1	1.0
			PLANDOME MANOR	2	3.5
			PORT WASHINGTON	8	4.0
			ROSLYN	11	4.8
			ROSLYN ESTATES	2	2.0
			ROSLYN HARBOR	1	13.0
			ROSLYN HEIGHTS	8	3.9
			SEARINGTOWN	1	0
			THOMASTON	1	2.0
		WESTBURY	4	1.5	
WILLISTON PARK	1	6.0			
garden city Park	1	14.0			
			12	4.5	
		OIC - Inter Municipal SR		138	4.5
	Inter Municipal Affairs			154	4.4
Inter Municipal Affairs				154	4.4
Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	PORT WASHINGTON	1	2.0
		Park - From Transfer		1	2.0
		Park - General Complaint		2	2.5
		Park - General Complaint		2	2.5
		Park - Miscellaneous	WILLISTON PARK	1	4.0
				2	2.5
		Park - Miscellaneous		3	3.0
		Park - Park Facilities Maintenance		12	3.2
		Park - Park Facilities Maintenance		12	3.2

Town of North Hempstead Service Requests via 311 - by Department

January 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Parks and Recreation Department	Parks and Recreation Department	Park - Park Permit Application Request		10	0	
		Park - Park Permit Application Request		10	0	
	Parks and Recreation Department			28	1.9	
Parks and Recreation Department				28	1.9	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		1	0	
		BZA - Questions needing Answers		1	0	
	Board of Zoning Appeals			1	0	
	Building Department	Bldg - Application Status	GREAT NECK		1	4.0
			NEW HYDE PARK		1	2.0
			NORTH NEW HYDE PARK		1	6.0
			PORT WASHINGTON		1	7.0
		Bldg - Application Status			4	4.8
		Bldg - Call Back			4	3.2
		Bldg - Call Back			4	3.2
		Bldg - Certificate Status	ROSLYN HEIGHTS		1	0
					1	0
		Bldg - Certificate Status			2	0
		Bldg - Construction Complaint	ALBERSTON		1	5.0
			ALBERTSON		2	2.0
			EAST WILLISTON		1	0
			MANHASSET		1	0
			NEW HYDE PARK		1	0
			PORT WASHINGTON		3	13.0
			SEARINGTOWN		1	3.0
		Bldg - Construction Complaint			10	5.1
		Bldg - General Question Needs Answers			54	2.0
	Bldg - General Question Needs Answers			54	2.0	
Bldg - Housing Complaint	CARLE PLACE		1	0		
	GREAT NECK		1	3.0		
	MANORHAVEN		1	3.0		
	NEW CASSEL		2	5.0		
	PORT WASHINGTON		1	24.0		
	WESTBURY		2	0		
Bldg - Housing Complaint			8	5.0		
Bldg - Illegal Housing	ALBERTSON		1	0		
	CARLE PLACE		1	1.0		
	GARDEN CITY PARK		2	0.5		
	NEW CASSEL		5	0		
	NORTH NEW HYDE PARK		1	0		

Town of North Hempstead Service Requests via 311 - by Department

January 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Illegal Housing	PORT WASHINGTON	5	0	
			ROSLYN HEIGHTS	2	0	
		Bldg - Illegal Housing			17	0.1
		Bldg - Inspection Request	NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	0	
		Bldg - Inspection Request			2	0
		Bldg - Permit Question Needs Answers		7	4.4	
		Bldg - Permit Question Needs Answers			7	4.4
		Bldg - Retaining Wall	ALBERTSON	1	0	
		Bldg - Retaining Wall			1	0
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	0	
			GARDEN CITY PARK	1	13.0	
			MANHASSET	2	1.5	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	11.0	
			PORT WASHINGTON	3	12.0	
			ROSLYN HEIGHTS	4	0	
			UNIVERSITY GARDENS	2	0	
		Bldg - Suspect Work Without a Permit			15	4.2
	Building Department			124	2.6	
	Planning Department	Planning - Call Back Request		1	0	
			Planning - Call Back Request			1
		Planning - Scheduling for a Planner	MANHASSET	1	2.0	
Planning - Scheduling for a Planner			1	2.0		
Planning Department			2	1.0		
Planning and Building Department				127	2.6	
Project Independence	Project Independence	PI - Call Back Request	EAST HILLS	1	2.0	
			EAST WILLISTON	1	1.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	0.5	
			GREAT NECK PLAZA	2	1.5	
			HERRICKS	1	0	
			MANHASSET	1	0	
			MANORHAVEN	1	0	
			MINEOLA	3	1.7	
			NEW HYDE PARK	3	3.7	
			NEW YORK	1	1.0	
			PLAINVIEW	1	1.0	
			PLANDOME	1	8.0	
			PORT WASHINGTON	1	7.0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Call Back Request	ROSLYN HEIGHTS	2	0.5		
			SEARINGTOWN	1	0		
			WILLISTON PARK	1	1.0		
				3	0		
		PI - Call Back Request				27	1.6
		PI - Caregiver Support	plainview	1	0		
			GREAT NECK	3	0		
			MANHASSET	1	0		
			MINEOLA	1	0		
			NEW CASSEL	1	0		
			NEW HYDE PARK	2	2.0		
			NORTH NEW HYDE PARK	1	7.0		
			SADDLE ROCK	1	3.0		
		PI - Caregiver Support				11	1.3
		PI - Financial Assistance	GREAT NECK	2	1.0		
			NEW CASSEL	2	2.5		
			ROSLYN HEIGHTS	1	0		
		PI - Financial Assistance				5	1.4
		PI - Food and Hunger	KENSINGTON	1	3.0		
		PI - Food and Hunger				1	3.0
		PI - Health and Mental Health	ALBERTSON	2	2.5		
			FLORAL PARK	2	0		
			FLOWER HILL	2	0.5		
			GARDEN CITY PARK	4	4.5		
			GREAT NECK	21	1.0		
			GREAT NECK ESTATES	1	0		
			GREAT NECK PLAZA	27	0.2		
			KENSINGTON	1	0		
			KINGS POINT	1	23.0		
			LITTLE NECK	1	0		
			MANHASSET	8	0		
			MINEOLA	7	0.9		
			NEW CASSEL	21	0.5		
			NEW HYDE PARK	2	3.5		
NORTH HILLS	1		4.0				
NORTH NEW HYDE PARK	2		8.0				
PORT WASHINGTON	7		0.6				
PORT WASHINGTON NORTH	1		1.0				

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Health and Mental Health	ROSLYN ESTATES	1	0			
			ROSLYN HEIGHTS	2	0.5			
			RUSSELL GARDENS	4	0			
			SEARINGTOWN	1	1.0			
			THOMASTON	1	0			
			WESTBURY	5	2.6			
			WILLISTON PARK	3	7.7			
		PI - Health and Mental Health			128	1.2		
		PI - Household Maintenance	ALBERTSON	ALBERTSON	1	2.0		
				EAST HILLS	1	0		
				GARDEN CITY PARK	1	8.0		
				GREAT NECK	3	0.7		
				HERRICKS	2	12.5		
				KINGS POINT	1	3.0		
				MANHASSET	3	0		
				MINEOLA	4	2.2		
				NEW HYDE PARK	6	3.5		
				NORTH NEW HYDE PARK	1	3.0		
				PORT WASHINGTON	1	5.0		
				PORT WASHINGTON NORTH	1	0		
				WESTBURY	2	1.0		
				WILLISTON PARK	6	3.2		
					1	6.0		
				PI - Household Maintenance			34	3.1
				PI - Membership Registration	ALBERTSON	ALBERTSON	33	0
		BAXTER ESTATES	3			0		
		CARLE PLACE	13			0		
		EAST HILLS	21			0		
		EAST WILLISTON	4			0		
		FLORAL PARK	7			0		
		FLOWER HILL	6			0		
		GARDEN CITY PARK	21			0		
		GREAT NECK	77			0		
		GREAT NECK ESTATES	7			0		
GREAT NECK PLAZA	37	0						
GREENVALE	2	0						
HERRICKS	6	0						
KENSINGTON	1	0						
KINGS POINT	3	0						

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	LAKE SUCCESS	2	0		
			MANHASSET	14	0		
			MANORHAVEN	6	0		
			MINEOLA	45	0		
			MUNSEY PARK	3	0		
			NEW CASSEL	103	0		
			NEW HYDE PARK	30	0		
			NORTH HILLS	11	0		
			NORTH NEW HYDE PARK	52	0		
			OLD WESTBURY	1	0		
			PLANDOME MANOR	1	0		
			PORT WASHINGTON	43	0		
			PORT WASHINGTON NORTH	12	0		
			ROSLYN	11	0		
			ROSLYN HARBOR	2	0		
			ROSLYN HEIGHTS	32	0		
			RUSSELL GARDENS	2	0		
			SANDS POINT	2	0		
			SEARINGTOWN	5	0		
			THOMASTON	11	0		
			UNIVERSITY GARDENS	4	0		
			WESTBURY	66	0		
			WILLISTON PARK	52	0		
		mineola	1	0			
		roslyn heights	1	0			
		PI - Membership Registration				753	0
				PI - Miscellaneous	ALBERTSON	3	1.3
					CARLE PLACE	2	1.0
					EAST WILLISTON	2	2.5
					GREAT NECK	5	1.2
					GREAT NECK ESTATES	1	1.0
					GREAT NECK PLAZA	3	1.0
					MANHASSET	2	0.5
		MANORHAVEN	1		0		
		MINEOLA	2		1.0		
		NEW CASSEL	4		2.0		
		NEW HYDE PARK	1		3.0		
		NORTH NEW HYDE PARK	1		1.0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Miscellaneous	PORT WASHINGTON	5	0.4			
			PORT WASHINGTON NORTH	2	1.5			
			ROSLYN	1	1.0			
			ROSLYN HEIGHTS	1	2.0			
			UNIONDALE	1	1.0			
			WILLISTON PARK	3	1.7			
				2	1.0			
		PI - Miscellaneous				42	1.2	
		PI - NORC SR	EAST WILLISTON	2	0			
			LAKE SUCCESS	1	0			
			NEW HYDE PARK	2	0			
			NORTH NEW HYDE PARK	10	0.6			
		PI - NORC SR				15	0.4	
		PI - No Heat emergency (Excl Housing Authority)	GARDEN CITY PARK	1	0			
			MANHASSET	2	2.0			
			WILLISTON PARK	1	0			
		PI - No Heat emergency (Excl Housing Authority)				4	1.0	
		PI - Program Registration	CARLE PLACE	4	0.8			
			EAST WILLISTON	7	0.9			
			GARDEN CITY PARK	2	1.0			
			GREAT NECK	5	7.0			
			GREAT NECK PLAZA	3	8.3			
			HERRICKS	1	0			
			MANHASSET	1	5.0			
			MANORHAVEN	1	1.0			
			MINEOLA	4	1.8			
			NEW CASSEL	9	1.2			
			NEW HYDE PARK	4	1.8			
			NORTH NEW HYDE PARK	5	2.6			
			PORT WASHINGTON	2	2.0			
			ROSLYN HEIGHTS	2	2.5			
			SEARINGTOWN	1	4.0			
			WESTBURY	11	3.6			
			WILLISTON PARK	2	0.5			
			PI - Program Registration				64	2.6
			PI - Taxi Service	great neck	1	0		
				ALBERTSON	41	0		
		BAXTER ESTATES		18	0			
		CARLE PLACE		13	0.1			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	EAST HILLS	23	0.0
			EAST WILLISTON	2	0
			FLORAL PARK	7	0
			FLORAL PARK CENTRE	2	0
			FLOWER HILL	13	0
			GARDEN CITY	3	0
			GARDEN CITY PARK	66	0
			GREAT NECK	205	0.0
			GREAT NECK ESTATES	14	0
			GREAT NECK PLAZA	117	0
			HERRICKS	27	0.1
			KENSINGTON	5	0
			KINGS POINT	15	0
			LAKE SUCCESS	28	0
			LITTLE NECK	1	0
			MANHASSET	1	0
			MANHASSET	72	0
			MANHASSET,	1	0
			MANNHASSET	1	0
			MANORHAVEN	31	0
			MINEOLA	61	0
			NEW CASSEL	28	0
			NEW HYDE PARK	30	0
			NORTH HILLS	58	0
			NORTH NEW HYDE PARK	49	0.0
			PLANDOME	14	0
			PORT WASHINGTON	211	0.1
			PORT WASHINGTON NORTH	16	0
			PORTWASHINGTON	3	0
			ROLSYN HEIGHTS	1	0
			ROSLYN	22	0.0
			ROSLYN ESTATES	16	0
			ROSLYN HEIGHTS	96	0.0
			RUSSEL GARDENS	3	0
RUSSELL GARDENS	10	0.7			
SADDLE ROCK	6	0			
SANDS POINT	25	0			
SEARINGTOWN	20	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	THOMASTON	8	0		
			UNIVERSITY GARDENS	4	0		
			WESTBURY	40	0		
			WILLISTON PARK	46	0		
			roslyn heights	3	0		
				2	0		
		PI - Taxi Service			1,479	0.0	
		PI - Taxi Service Cancellation			ALBERTSON	3	0
					BAXTER ESTATES	5	0
					CARLE PLACE	3	0
					EAST HILLS	3	0
					FLOWER HILL	5	0
					GARDEN CITY PARK	10	0
					GREAT NECK	29	0
					GREAT NECK ESTATES	2	0
					GREAT NECK PLAZA	26	0
					HERRICKS	3	0
					KENSINGTON	2	0
					LAKE SUCCESS	5	0
					LITTLE NECK	1	0
					MANHASSET	10	0
					MANORHAVEN	6	0
					MINEOLA	3	0
					NEW CASSEL	3	0
					NEW HYDE PARK	3	0
					NORTH HILLS	3	0
					NORTH NEW HYDE PARK	9	0
					PLANDOME	4	0
					PORT WASHINGTON	25	0
					PORT WASHINGTON NORTH	2	0
					ROSLYN	4	0
					ROSLYN ESTATES	1	0
					ROSLYN HEIGHTS	13	0
RUSSELL GARDENS	1				0		
SANDS POINT	2	0					
SEARINGTOWN	3	0					
THOMASTON	1	0					

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Cancellation	WESTBURY	5	0	
			WILLISTON PARK	12	0	
		PI - Taxi Service Cancellation			207	0
		PI - Taxi Service Complaint	GREAT NECK PLAZA	2	1.0	
			NORTH NEW HYDE PARK	1	0	
		PI - Taxi Service Complaint			3	0.7
		PI - Transportation/Mobility Mgmt Info	EAST WILLISTON	1	0	
			FLOWER HILL	2	3.5	
			GARDEN CITY PARK	1	0	
			GREAT NECK	3	0	
			GREAT NECK PLAZA	4	0.5	
			GREENVALE	1	0	
			MINEOLA	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NORTH HILLS	2	0	
			PORT WASHINGTON	5	0.4	
			ROSLYN HEIGHTS	1	1.0	
			WILLISTON PARK	1	0	
			PI - Transportation/Mobility Mgmt Info			24
		PI - Volunteer	GREAT NECK PLAZA	1	1.0	
		PI - Volunteer			1	1.0
		Project Independence				2,798
Project Independence				2,798	0.2	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	ALBERTSON	1	0	
			CARLE PLACE	18	0	
			EAST HILLS	4	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	11	0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	1	0	
			GREENVALE	11	0	
			HERRICKS	2	0	
			KINGS POINT	2	0	
			LAKE SUCCESS	1	0	
			MANHASSET	7	0	
			MINEOLA	1	0	
			MUNSEY PARK	1	0	
			NEW CASSEL	3	0	
			NEW HYDE PARK	9	0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	NORTH HILLS	3	0	
			NORTH NEW HYDE PARK	9	0	
			OLD WESTBURY	6	0	
			PLANDOME HEIGHTS	1	0	
			PLANDOME MANOR	2	0	
			PORT WASHINGTON	3	0	
			ROLSYN HEIGHTS	1	0	
			ROSLYN	2	0	
			ROSLYN HARBOR	1	0	
			ROSLYN HEIGHTS	3	0	
			SANDS POINT	2	0	
			WESTBURY	2	0	
			WILLISTON PARK	3	0	
			Tax - Duplicate Bill or Receipt			112
Receiver of Taxes			112	0		
Receiver of Taxes				112	0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		15	1.4	
		SWMA - Call Back			15	1.4
		SWMA - Carting Complaints	GARDEN CITY PARK	2	0.5	
			GREAT NECK	1	1.0	
			NEW CASSEL	2	5.0	
			NORTH NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	2	0.5	
			SEARINGTOWN	3	3.7	
		SWMA - Carting Complaints			11	2.4
		SWMA - Container without License / Permit	EAST HILLS	3	0	
			GARDEN CITY PARK	1	0	
			MINEOLA	1	6.0	
			NEW HYDE PARK	2	1.0	
			PLANDOME	1	0	
			PLANDOME HEIGHTS	1	0	
			ROSLYN HEIGHTS	1	5.0	
			SEARINGTOWN	1	0	
		SWMA - Container without License / Permit			11	1.2
		SWMA - From Transfer	HERRICKS	1	7.0	
			ROSLYN HEIGHTS	1	0	
SWMA - From Transfer			2	3.5		
SWMA - Garbage Not Picked Up	ALBERTSON	1	3.0			
	GREAT NECK	3	0.3			
	MANHASSET	1	3.0			

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Department Description	Group Description	Type Description	City	Count	Response Days			
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	MANORHAVEN	1	0			
			NEW CASSEL	7	3.1			
			NEW HYDE PARK	1	5.0			
			PORT WASHINGTON	2	2.5			
			ROSLYN HEIGHTS	1	2.0			
			SEARINGTOWN	3	2.0			
			UNIVERSITY GARDENS	2	0			
	SWMA - Garbage Not Picked Up			22	2.1			
	Solid Waste Management			61	1.9			
	Sustainability Department	SWMA - Compost	MANHASSET	SWMA - Compost	1	7.0		
				SWMA - Compost			1	7.0
				SWMA - Long Island Green Homes	MANHASSET	1	2.0	
				SWMA - Long Island Green Homes			1	2.0
				SWMA - Recycling / STOP Call Back		3	1.3	
SWMA - Recycling / STOP Call Back			3	1.3				
Sustainability Department			5	2.6				
Solid Waste Management				66	1.9			
Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up		40	0			
		311 - SR Constituent Follow-up			40	0		
		311 - Street Repaving Schedule Inquiry	ROSLYN HEIGHTS	1	0			
		311 - Street Repaving Schedule Inquiry			1	0		
	311 Call Center				41	0		
	Supervisor's Office	SupV - ADA Compliance	GREAT NECK PLAZA	SupV - ADA Compliance	1	0		
				SupV - ADA Compliance			1	0
		SupV - Airplane	EAST HILLS	SupV - Airplane	11	0		
				PORT WASHINGTON	5	0		
				ROSLYN	2	0		
				SEARINGTOWN	3	0		
		SupV - Airplane			21	0		
		SupV - Helicopter	EAST HILLS	SupV - Helicopter	1	0		
GARDEN CITY PARK				3	0			
GREAT NECK				5	0			
MANHASSET				9	0			
NEW HYDE PARK				1	0			
PORT WASHINGTON	1			0				
WILLISTON PARK	2			0				
SupV - Helicopter			22	0				
SupV - Thank You from Constituent	ALBERTSON	SupV - Thank You from Constituent	1	0				
		CARLE PLACE	1	0				
		GREAT NECK	2	0				

Town of North Hempstead Service Requests via 311 - by Department

January 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	GREAT NECK PLAZA	1	0	
			MINEOLA	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0	
		SupV - Thank You from Constituent			9	0
Supervisor's Office				53	0	
Supervisor's Office				94	0	
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		178	0	
		Town Clerk - Birth Certificate			178	0
		Town Clerk - Block Party Application		2	0	
		Town Clerk - Block Party Application			2	0
		Town Clerk - Contracts & Bids		1	0	
		Town Clerk - Contracts & Bids			1	0
		Town Clerk - Death Certificate		109	0	
		Town Clerk - Death Certificate			109	0
		Town Clerk - Dog License		38	0	
		Town Clerk - Dog License			38	0
		Town Clerk - Domestic Partnership		4	0	
		Town Clerk - Domestic Partnership			4	0
		Town Clerk - Filming Permit		2	0	
		Town Clerk - Filming Permit			2	0
		Town Clerk - Going Out of Business		1	0	
		Town Clerk - Going Out of Business			1	0
		Town Clerk - Hunting License		5	0	
		Town Clerk - Hunting License			5	0
		Town Clerk - Landscaping License		1	0	
		Town Clerk - Landscaping License			1	0
		Town Clerk - Liquor License		1	0	
		Town Clerk - Liquor License			1	0
		Town Clerk - Marriage Certificate		42	0	
		Town Clerk - Marriage Certificate			42	0
		Town Clerk - Marriage License		37	0	
		Town Clerk - Marriage License			37	0
		Town Clerk - Miscellaneous		32	0	
Town Clerk - Miscellaneous			32	0		
Town Clerk - Parade Application		1	0			
Town Clerk - Parade Application			1	0		
Town Clerk - Parking Restrictions Removal Request		9	0			
Town Clerk - Parking Restrictions Removal Request			9	0		

Town of North Hempstead Service Requests via 311 - by Department

January 2014

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Peddler License		5	0
		Town Clerk - Peddler License		5	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Solid Waste Management License		9	0
		Town Clerk - Solid Waste Management License		9	0
		Town Clerk - Taxi and Limousine License		12	0
		Town Clerk - Taxi and Limousine License		12	0
		Town Clerk - Tow Truck License		6	0
		Town Clerk - Tow Truck License		6	0
		Town Clerk - Town Board Questions		1	0
	Town Clerk - Town Board Questions		1	0	
	Town Clerk			497	0
Town Clerk				497	0
Summary				5,471	0.9