

Town of North Hempstead Service Requests via 311 - by Department

August 2014

Department Description	Group Description	Type Description	City	Count	Response Days
Administrative Services	Administrative Services	Adm Svc - Green Team	GARDEN CITY PARK	1	4.0
		Adm Svc - Green Team		1	4.0
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	4	0.5
		Adm Svc - PW Parking - Broken Meter		4	0.5
	Administrative Services			5	1.2
Administrative Services				5	1.2
Community Services	Community Services	CommSvc - Bus Booking for Group	MINEOLA	1	4.0
		CommSvc - Bus Booking for Group		1	4.0
		CommSvc - Bus Pickup Cancel	NEW HYDE PARK	1	0
			WESTBURY	2	0
		CommSvc - Bus Pickup Cancel		3	0
		CommSvc - Bus Pickup Schedule	GREAT NECK	1	1.0
			PORT WASHINGTON	3	1.3
			WESTBURY	3	2.7
		CommSvc - Bus Pickup Schedule		7	1.9
		CommSvc - From Transfer	NEW HYDE PARK	2	0.5
		CommSvc - From Transfer		2	0.5
		CommSvc - Misc SR	MANHASSET	2	1.0
			NEW HYDE PARK	1	4.0
			PORT WASHINGTON	1	2.0
			WILLISTON PARK	1	1.0
		CommSvc - Misc SR		5	1.8
		CommSvc - Seasonal Programs Registration	ALBERTSON	3	0
			CARLE PLACE	5	0
			FLORAL PARK	3	0
			GREAT NECK	40	0
			MANHASSET	1	0
			MINEOLA	3	0
NEW HYDE PARK	11		0		
OLD WESTBURY	1		0		
ROSLYN	3		0		
ROSLYN HEIGHTS	2		0		
WESTBURY	3		0		
WILLISTON PARK	2		0		
CommSvc - Seasonal Programs Registration		77	0		
Community Services			95	0.3	
Community Services				95	0.3
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	CARLE PLACE	1	5.0
			NEW HYDE PARK	4	3.5
			PORT WASHINGTON	2	4.0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog		7	3.9
		Animal Sh - Call Back		3	0
		Animal Sh - Call Back		3	0
		Animal Sh - Dog Adoption		23	0
		Animal Sh - Dog Adoption		23	0
		Animal Sh - Dog Defecation	GREAT NECK	1	16.0
		Animal Sh - Dog Defecation		1	16.0
		Animal Sh - Found Animal	GREAT NECK	1	0
			MANHASSET	1	0
			NEW HYDE PARK	1	3.0
			ROSLYN HEIGHTS	5	0.2
			WILLISTON PARK	1	1.0
		Animal Sh - Found Animal		9	0.6
		Animal Sh - Lost Animal	MANHASSET	4	1.2
			PORT WASHINGTON	1	0
			RONKOMKOMA	1	2.0
			ROSLYN HEIGHTS	1	0
				2	1.0
		Animal Sh - Lost Animal		9	1.0
		Animal Sh - Menacing or Harrassing Dog	GLEN HEAD	1	5.0
			MANHASSET	1	0
			MINEOLA	1	3.0
			WESTBURY	1	3.0
		Animal Sh - Menacing or Harrassing Dog		4	2.8
		Animal Sh - Misc	NEW HYDE PARK	1	0
			PORT WASHINGTON	1	2.0
			port washington	1	2.0
		Animal Sh - Misc		3	1.3
		Animal Sh - Sign	ALBERTSON	1	5.0
			GARDEN CITY PARK	1	0
	GREAT NECK		1	8.0	
	NEW HYDE PARK		1	1.0	
	Animal Sh - Sign		4	3.5	
	Animal Sh - Unleashed - Stray Dog	EAST HILLS	1	1.0	
MINEOLA		1	0		
Animal Sh - Unleashed - Stray Dog		2	0.5		
Animal Shelter				65	1.3
Cat Shelter	Cat Shelter - Call Back		18	1.2	
	Cat Shelter - Call Back		18	1.2	
	Cat Shelter - Feral Cats	ALBERTSON	1	0	
		GLENWOOD LANDING	1	0	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	GREAT NECK	8	1.8	
			MANHASSET	3	0	
			MINEOLA	2	0	
			NEW HYDE PARK	5	1.2	
			PORT WASHINGTON	1	18.0	
			ROSLYN	3	3.3	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	3	1.3	
			Cat Shelter - Feral Cats			29
	Cat Shelter			47	1.6	
	Code Enforcement	Code - After Hours/Weekend Construction		ALBERTSON	4	2.2
				GARDEN CITY PARK	1	3.0
				GREAT NECK	3	0
				HERRICKS	1	0
				MANHASSET	3	1.0
				NEW HYDE PARK	2	0
				PORT WASHINGTON	2	4.5
				ROSLYN HEIGHTS	3	2.3
				Code - After Hours/Weekend Construction		
		Code - BZA Noncompliance		GARDEN CITY PARK	1	0
				WESTBURY	1	3.0
		Code - BZA Noncompliance			2	1.5
		Code - Basketball Stanchion		ALBERTSON	1	0
				NEW HYDE PARK	2	2.0
		Code - Basketball Stanchion			3	1.3
		Code - Building Permit		CARLE PLACE	1	0
				NEW HYDE PARK	1	0
		Code - Building Permit			2	0
		Code - Call Back Request			54	1.4
Code - Call Back Request			54	1.4		
Code - Commercial Vehicle stored on Residential Property			NEW HYDE PARK	1	6.0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
	WESTBURY		6	0		
Code - Commercial Vehicle stored on Residential Property			9	0.7		
Code - Court		ALBERTSON	1	0		
		GREAT NECK	3	3.3		
		MANHASSET	2	0		
		NEW HYDE PARK	9	0		
		PORT WASHINGTON	4	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Court	ROSLYN HEIGHTS	1	0	
			WESTBURY	7	0	
		Code - Court			27	0.4
		Code - Drop Off Bin	NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	2.0	
		Code - Drop Off Bin			2	1.0
		Code - Fence	CARLE PLACE	2	10.5	
			GREAT NECK	1	0	
			NEW HYDE PARK	1	17.0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
		Code - Fence			6	6.3
		Code - From Transfer	GARDEN CITY PARK	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
		Code - From Transfer			3	0
		Code - Garbage	ALBERTSON	2	7.5	
			NEW HYDE PARK	5	1.4	
			PORT WASHINGTON	5	2.4	
			WESTBURY	7	2.9	
		Code - Garbage			19	2.8
		Code - Leaves Accumulation	PORT WASHINGTON	1	0	
		Code - Leaves Accumulation			1	0
		Code - Licensing	WESTBURY	1	15.0	
		Code - Licensing			1	15.0
		Code - Lights	GREENVALE	1	0	
			NEW HYDE PARK	1	0	
		Code - Lights			2	0
		Code - Litter	WESTBURY	2	3.0	
		Code - Litter			2	3.0
		Code - Miscellaneous	ALBERTSON	2	1.0	
			CARLE PLACE	3	3.0	
			MANHASSET	2	0	
			NEW CASSEL	2	1.5	
			NEW HYDE PARK	10	1.8	
NO NEW HYDE PARK	1		1.0			
PORT WASHINGTON	4		0.2			
ROSLYN	1		1.0			
ROSLYN HEIGHTS	5		0.8			
WESTBURY	5	0				
Code - Miscellaneous			35	1.1		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	NEW HYDE PARK	1	4.0	
			WESTBURY	10	0.1	
		Code - No Plates / Inoperable Vehicle			11	0.5
		Code - Noise	HERRICKS	1	4.0	
			MANHASSET	3	0	
			NEW HYDE PARK	4	0.2	
			ROSLYN HEIGHTS	2	0.5	
		Code - Noise			10	0.6
		Code - Odor	ALBERTSON	1	2.0	
			PORT WASHINGTON	1	0	
			WESTBURY	2	0.5	
		Code - Odor			4	0.8
		Code - Overgrown Vegetation	ALBERTSON	5	1.8	
			GREAT NECK	4	4.2	
			MANHASSET	4	1.2	
			NEW HYDE PARK	4	4.0	
			PORT WASHINGTON	18	0.6	
			ROSLYN HEIGHTS	5	2.6	
			WESTBURY	14	0.1	
		Code - Overgrown Vegetation			54	1.3
		Code - PW Parking - Lot Condition	PORT WASHINGTON	1	0	
		Code - PW Parking - Lot Condition			1	0
		Code - Property Maintenance	ALBERTSON	2	2.0	
			CARLE PLACE	1	8.0	
			GARDEN CITY PARK	2	1.5	
			MANHASSET	6	1.0	
			NEW HYDE PARK	7	4.6	
			PORT WASHINGTON	9	2.9	
			ROSLYN HEIGHTS	5	0.8	
			WESTBURY	4	0	
Code - Property Maintenance			36	2.3		
Code - Property Violations Search		84	4.1			
Code - Property Violations Search			84	4.1		
Code - Sidewalk Obstruction	ALBERTSON	1	0			
	MANHASSET	1	0			
	NEW HYDE PARK	1	0			
	PORT WASHINGTON	1	0			
	ROSLYN HEIGHTS	2	0			
	WESTBURY	1	0			
Code - Sidewalk Obstruction			7	0		
Code - Signs	ALBERTSON	1	8.0			

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Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Safety	Code Enforcement	Code - Signs	CARLE PLACE	1	0			
			GREAT NECK	1	5.0			
			MANHASSET	2	9.0			
			NEW CASSEL	1	2.0			
			NEW HYDE PARK	2	3.5			
			PORT WASHINGTON	2	4.0			
			WESTBURY	1	8.0			
		Code - Signs			11	5.1		
		Code - Smoke	WESTBURY	1	0			
		Code - Smoke			1	0		
		Code - Storage and Display	CARLE PLACE	1	0			
			WESTBURY	1	0			
		Code - Storage and Display			2	0		
		Code - Unlawful Property Use	ALBERTSON	2	2.0			
			CARLE PLACE	1	4.0			
			GREAT NECK	1	3.0			
			GREENVALE	1	0			
			MANHASSET	1	1.0			
			ROSLYN HEIGHTS	1	8.0			
			WESTBURY	2	9.0			
		Code - Unlawful Property Use			9	4.2		
		Code Enforcement			417	2.1		
		Parking Enforcement	Parking Enforcement	Prkg Enfrc - Call Back Request		6	3.5	
				Prkg Enfrc - Call Back Request			6	3.5
				Prkg Enfrc - Commercial Parking	CARLE PLACE	1	3.0	
					NEW HYDE PARK	1	3.0	
					NO NEW HYDE PARK	1	0	
PORT WASHINGTON	2				6.5			
WESTBURY	1				0			
Prkg Enfrc - Commercial Parking				6	3.2			
Prkg Enfrc - From Transfer	GREAT NECK			1	7.0			
Prkg Enfrc - From Transfer				1	7.0			
Prkg Enfrc - Parking Violations Complaint	FLORAL PARK			1	2.0			
	GARDEN CITY PARK			1	9.0			
	GREAT NECK			3	3.0			
	HERRICKS			1	12.0			
	MANHASSET	1	1.0					
	NEW HYDE PARK	5	4.2					
	PORT WASHINGTON	1	7.0					
PORTWASHINGTON	1	4.0						

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	ROSLYN HEIGHTS	3	7.0	
			new hyde park	1	2.0	
	Prkg Enfrc - Parking Violations Complaint			18	4.9	
	Parking Enforcement			31	4.4	
Department of Public Safety				560	2.1	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	ALBERTSON	1	0	
		Hwy - Abandoned Vehicle			1	0
		Hwy - Animal Sign - New Request	ALBERTSON	1	11.0	
			GREAT NECK	1	0	
			NEW HYDE PARK	1	11.0	
		Hwy - Animal Sign - New Request			3	7.3
		Hwy - Basketball Stanchion	NEW HYDE PARK	1	0	
		Hwy - Basketball Stanchion			1	0
		Hwy - Bee's Nest Removal	ALBERTSON	3	1.0	
			FLORAL PARK	1	0	
			NEW HYDE PARK	3	6.7	
			PORT WASHINGTON	2	1.5	
		Hwy - Bee's Nest Removal			9	2.9
		Hwy - Call Back Request		15	2.3	
		Hwy - Call Back Request			15	2.3
		Hwy - Catch Basin	ALBERTSON	2	3.0	
			GARDEN CITY PARK	1	8.0	
			GREAT NECK	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	3	0.7	
			NO NEW HYDE PARK	2	2.5	
			PORT WASHINGTON	2	3.5	
			ROSLYN HEIGHTS	3	1.3	
			WESTBURY	3	2.0	
			carle place	1	0	
		Hwy - Catch Basin			20	2.0
Hwy - Cemetery Maintenance		1	14.0			
Hwy - Cemetery Maintenance			1	14.0		
Hwy - Curb Repair	ALBERTSON	2	3.5			
	NEW HYDE PARK	15	2.6			
	NO NEW HYDE PARK	1	2.0			
	PORT WASHINGTON	3	2.7			
	ROSLYN HEIGHTS	1	0			
WESTBURY	1	1.0				
Hwy - Curb Repair			23	2.5		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	ALBERTSON	1	4.0	
			MANHASSET	3	3.7	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	1.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	2.0	
			WESTBURY	1	4.0	
		Hwy - Dead Animal Pickup			10	2.5
		Hwy - From Transfer	NEW HYDE PARK	2	0.5	
		Hwy - From Transfer			2	0.5
		Hwy - Grass Cut / Mow	GREAT NECK	1	0	
			MANHASSET	3	8.7	
			NEW HYDE PARK	3	1.3	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	1.0	
		Hwy - Grass Cut / Mow			9	3.4
		Hwy - Informational		1	0	
		Hwy - Informational			1	0
		Hwy - Manhole Repair	GREAT NECK	1	0	
			NO NEW HYDE PARK	1	6.0	
			ROSLYN HEIGHTS	1	1.0	
			WESTBURY	1	5.0	
		Hwy - Manhole Repair			4	3.0
		Hwy - Miscellaneous	ALBERTSON	3	3.0	
			CARLE PLACE	1	2.0	
			GREAT NECK	2	7.5	
			MANHASSET	3	5.7	
			MUNSEY PARK	1	0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	8	5.6	
			NO NEW HYDE PARK	3	0.3	
			PORT WASHINGTON	5	0.8	
ROSLYN	2		2.0			
WESTBURY	3		3.0			
Hwy - Miscellaneous			32	3.3		
Hwy - Permits / Road Opening Application Request		6	0.5			
Hwy - Permits / Road Opening Application Request			6	0.5		
Hwy - Pothole	ALBERTSON	6	3.0			
	CARLE PLACE	1	3.0			
	GREAT NECK	3	2.3			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Pothole	HERRICKS	1	0	
			MANHASSET	5	3.2	
			NEW CASSEL	3	3.7	
			NEW HYDE PARK	10	2.2	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	6	7.3	
			ROSLYN	1	4.0	
			ROSLYN HEIGHTS	3	1.7	
			WESTBURY	4	3.2	
			WILLISTON PARK	1	3.0	
		Hwy - Pothole			45	3.2
		Hwy - Pothole Filled Without Request	GREAT NECK	3	0	
			MANHASSET	15	0	
			ROSLYN	5	0	
			ROSLYN HEIGHTS	2	0	
			manhasset	1	0	
		Hwy - Pothole Filled Without Request			26	0
		Hwy - Shopping Cart	GREAT NECK	1	7.0	
		Hwy - Shopping Cart			1	7.0
		Hwy - Street Drainage / Flooding	CARLE PLACE	1	0	
			NEW HYDE PARK	2	0	
			PORT WASHINGTON	2	6.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	2	5.0	
		Hwy - Street Drainage / Flooding			9	2.4
		Hwy - Street Painting	NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	0	
		Hwy - Street Painting			4	0
		Hwy - Street Sign - New Request	GREAT NECK	1	0	
			NEW CASTLE	1	0	
			NEW HYDE PARK	2	0	
WESTBURY	3		0			
Hwy - Street Sign - New Request			7	0		
Hwy - Street Sign - Remove	PORT WASHINGTON	2	0			
	ROSLYN HEIGHTS	1	0			
	WESTBURY	1	0			
	WILLISTON PARK	1	0			
Hwy - Street Sign - Remove			5	0		
Hwy - Street Sign - Repair / Replace	ALBERTSON	2	0			
	CARLE PLACE	6	1.3			

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Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	GARDEN CITY PARK	5	0	
			GREAT NECK	2	0	
			HERRICKS	2	0	
			MANHASSET	1	0	
			NEW CASSEL	8	0	
			NEW HYDE PARK	20	0.4	
			NO NEW HYDE PARK	3	1.0	
			PLANDOME	1	0	
			PORT WASHINGTON	22	0.3	
			ROSLYN	4	0	
			ROSLYN HEIGHTS	3	3.3	
			SEARINGTOWN	1	0	
			UNIVERSITY GARDENS	1	10.0	
			WESTBURY	6	0.2	
			WILLISTON PARK	1	1.0	
			albertson	5	0	
			carle place	2	0	
			herricks	2	0	
			manhasset	3	0	
			new cassel	2	0	
		new hyde park	1	0		
		port washington	3	0		
		Hwy - Street Sign - Repair / Replace			106	0.5
		Hwy - Street Sweeping / Cleaning	MANHASSET	NEW HYDE PARK	12	2.2
				PORT WASHINGTON	1	0
				ROSLYN	1	3.0
				Hwy - Street Sweeping / Cleaning		
		Hwy - Sump		1	0	
		Hwy - Sump			1	0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	4	1.8	
			FLORAL PARK	1	1.0	
			GREAT NECK	2	3.0	
			NEW HYDE PARK	5	0.6	
PORT WASHINGTON	3		1.3			
WESTBURY	2		3.5			
Hwy - Tree Branch / Debris Pickup			17	1.6		
Hwy - Tree Fallen - Emergency	FLORAL PARK	1	0			
	NEW HYDE PARK	1	2.0			
Hwy - Tree Fallen - Emergency			2	1.0		
Hwy - Tree Planting	ALBERTSON	1	0			

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Department of Public Works	Highway Department	Hwy - Tree Planting	CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			MANHASSET	7	0	
			MANHASSET HILLS	1	0	
			NEW HYDE PARK	5	0	
			WESTBURY	1	0	
		Hwy - Tree Planting			18	0
		Hwy - Tree Stump Removal	ALBERTSON	3	0	
			GARDEN CITY PARK	2	0	
			HERRICKS	3	0	
			MANHASSET	2	0	
			NEW HYDE PARK	5	0	
			NORTH NEW HYDE PARK	6	0	
			PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	4	0	
			SEARINGTOWN	1	0	
			manhasset	1	7.0	
			Hwy - Tree Stump Removal			30
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	5	0	
			BAXTER ESTATES	1	2.0	
			CARLE PLACE	2	0	
			FLORAL PARK	6	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	8	0.6	
			MANHASSET	10	2.8	
			NEW CASSEL	1	0	
			NEW HYDE PARK	86	0.0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE	1	0	
			PORT WASHINGTON	19	1.2	
			ROSLYN	3	0.3	
			ROSLYN HEIGHTS	5	5.4	
WESTBURY	9		0			
WILLISTON PARK	1		0			
new hyde park	2	0				
Hwy - Tree Trimming / Removal Inspection			162	0.5		
Highway Department			586	1.3		
Street Lighting District	Street Light - Cable Break	new hyde park	1	0		
		CARLE PLACE	3	0		

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Department of Public Works	Street Lighting District	Street Light - Cable Break	GREAT NECK	2	0	
			MANHASSET	2	0	
			NEW HYDE PARK	6	0	
			PORT WASHINGTON	4	0	
			ROSLYN	2	0	
			new hyde park	1	0	
		Street Light - Cable Break			21	0
		Street Light - Cycles On / Off	new hyde park	2	0	
			port washington	2	0	
			ALBERTSON	6	3.2	
			ALBERTSON	1	0	
			CARLE PLACE	2	0	
			GREAT NECK	7	1.4	
			GREENVALE	1	0	
			MANHASSET	2	4.5	
			NEW CASTLE	1	8.0	
			NEW HYDE PARK	15	2.1	
			PORT WASHINGTON	2	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	1.5	
			SEARINGTOWN	2	0	
			WILLISTON PARK	1	0	
			albertson	1	0	
			Street Light - Cycles On / Off			48
		Street Light - Fixture Problem	NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	6.5	
			ROSLYN	1	7.0	
			UNIVERSITY GARDENS	1	3.0	
		Street Light - Fixture Problem			5	4.6
		Street Light - From Transfer	ALBERTSON	1	0	
			PORT WASHINGTON	1	0	
		Street Light - From Transfer			2	0
		Street Light - Light Out (Single)	great neck	1	0	
greenvale	1		0			
new hyde park	2		0			
port washington	2		0			
ALBERTSON	10		3.2			
CARLE PLACE	6		1.3			
GARDEN CITY PARK	2		3.0			
GREAT NECK	16		3.7			
MANHASSET	2		3.5			

Town of North Hempstead Service Requests via 311 - by Department

August 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	MANHASSETMANHASSET	1	0	
			MINEOLA	1	3.0	
			NEW CASSEL	4	2.0	
			NEW HYDE PARK	45	3.1	
			NO NEW HYDE PARK	3	3.7	
			PORT WASHINGTON	7	4.9	
			PT. WASHINGTON	1	4.0	
			ROSLYN	6	3.2	
			ROSLYN HEIGHTS	6	3.8	
			SEARINGTOWN	3	3.0	
			WESTBURY	4	8.8	
			1	8.0		
		Street Light - Light Out (Single)			124	3.3
		Street Light - Lights Out (Multiple)	ALBERTSON	2	3.0	
			CARLE PLACE	4	2.8	
			GARDEN CITY PARK	2	1.5	
			GREAT NECK	3	6.3	
			GREENVALE	1	0	
			MANHASSET	2	3.5	
			NEW CASSEL	1	0	
			NEW HYDE PARK	16	2.9	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	4.0	
			ROSLYN	1	3.0	
			ROSLYN HEIGHTS	4	7.0	
			SEARINGTOWN	1	7.0	
			WESTBURY	1	0	
		Street Light - Lights Out (Multiple)			41	3.4
		Street Light - Mark Out	ALBERTSON	2	3.5	
			CARLE PLACE	10	3.4	
			FLORAL PARK	1	5.0	
			GARDEN CITY PARK	1	2.0	
			GLENWOOD LANDING	1	0	
GREAT NECK	9		2.8			
GREAT NECK ESTATES	1		0			
GREENVALE	1		3.0			
HERRICKS	1		4.0			
MANHASSET	13		4.1			
NEW HYDE PARK	27		3.8			
NORTH HILLS	1		2.0			
NORTH NEW HYDE	2		3.0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	PARK			
			PORT WASHINGTON	21	3.1	
			PT WASHINGTON	1	2.0	
			ROSLYN HEIGHTS	20	2.8	
			WESTBURY	3	5.7	
			WILLISTON PARK	1	0	
		Street Light - Mark Out			116	3.3
		Street Light - Misc Problems	carle place	1	0	
			ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GREAT NECK	1	0	
			NEW HYDE PARK	6	2.8	
			PORT WASHINGTON	2	0	
			WESTBURY	1	0	
			new cassel	1	0	
		Street Light - Misc Problems			14	1.2
		Street Light - On During Day	CARLE PLACE	2	2.0	
			FLORAL PARK CEN	1	7.0	
			GARDEN CITY PARK	1	0	
			NEW CASSEL	1	6.0	
			NEW HYDE PARK	12	4.5	
			PORT WASHINGTON	8	3.4	
			ROSLYN	1	7.0	
			ROSLYN HEIGHTS	1	4.0	
			WESTBURY	1	0	
				1	8.0	
		Street Light - On During Day			29	4.0
Street Light - Pole Problem	GREAT NECK	1	0			
	NEW HYDE PARK	3	2.0			
Street Light - Pole Problem			4	1.5		
Street Lighting District				404	2.9	
Department of Public Works				990	1.9	
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	1	2.0	
			WESTBURY	1	4.0	
		Housing - Appliance			2	3.0
		Housing - Electrical	MANHASSET	1	10.0	
			Housing - Electrical			1
		Housing - Misc SR	MANHASSET	5	2.2	
			WESTBURY	4	0.2	
Housing - Misc SR			9	1.3		

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Department Description	Group Description	Type Description	City	Count	Response Days
Housing Authority	Housing Authority	Housing - Pest Control	WESTBURY	2	1.5
		Housing - Pest Control		2	1.5
		Housing - Plumbing	MANGASSET	1	10.0
			MANHASSET	2	2.0
			WESTBURY	4	2.5
		Housing - Plumbing		7	3.4
Housing Authority			21	2.6	
Housing Authority				21	2.6
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		3	0
		HR - Call Back Request		3	0
		HR - Medical and Insurance Benefits		1	0
		HR - Medical and Insurance Benefits		1	0
		HR - Personnel and Employment		1	0
		HR - Personnel and Employment		1	0
Human Resources and Finance			5	0	
Human Resources and Finance				5	0
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	CARLE PLACE	1	1.0
			EAST HILLS	1	0
			GARDEN CITY PARK	2	8.0
			GREAT NECK	3	3.0
			LAKE SUCCESS	1	5.0
			MANHASSET	1	7.0
			MINEOLA	1	0
			PORT WASHINGTON	7	1.0
			PORTWASHINGTON	1	5.0
			ROSLYN	1	2.0
			ROSLYN HEIGHTS	1	4.0
			WESTBURY	2	1.5
			OIC - From Transfer		22
		OIC - Inter Municipal SR	ALBERTSON	5	2.0
			CARLE PLACE	2	6.0
			GARDEN CITY	1	1.0
			GARDEN CITY PARK	6	0.8
			GREAT NECK	30	1.7
			GREAT NECK ESTATES	1	0
			HERRICKS	1	0
			LAKE SUCCESS	2	2.0
			MANHASSET	4	2.0
MINEOLA	6		1.0		
NEW HYDE PARK	8	0.2			
OLD WESTBURY	1	4.0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	PLANDOME MANOR	1	0	
			PORT WASHINGTON	10	1.0	
			PORT WASHINGTON NO	1	4.0	
			ROSLYN	3	0.7	
			ROSLYN HEIGHTS	4	0.2	
			THOMASTON	1	2.0	
			WESTBURY	2	0.5	
			WILLISTON PARK	5	3.8	
			great neck	2	7.0	
			great neck	1	0	
			manhasset	1	0	
				1	0	
			OIC - Inter Municipal SR			
Inter Municipal Affairs				121	1.8	
Inter Municipal Affairs				121	1.8	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		4	0	
		Park - Call Back Request			4	0
		Park - From Transfer	ALBERTSON	1	0	
			CARLE PLACE	1	2.0	
			GARDEN CITY PARK	1	3.0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	2	0.5	
		Park - From Transfer			6	1.2
		Park - General Complaint		10	2.2	
		Park - General Complaint			10	2.2
		Park - Miscellaneous	MINEOLA	1	0	
			NEW HYDE PARK	5	0.8	
			PORT WASHINGTON	1	1.0	
				1	2.0	
		Park - Miscellaneous			8	0.9
		Park - Park Facilities Maintenance		18	3.2	
		Park - Park Facilities Maintenance			18	3.2
Park - Park Lights		2	0			
Park - Park Lights			2	0		
Park - Park Maintenance Projects		1	0			
Park - Park Maintenance Projects			1	0		
Park - Park Permit Application Request		15	0.1			
Park - Park Permit Application Request			15	0.1		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Parks and Recreation Department	Parks and Recreation Department	Park - Park and Recreation Literature Request		1	0	
		Park - Park and Recreation Literature Request		1	0	
	Parks and Recreation Department			65	1.5	
Parks and Recreation Department				65	1.5	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		13	2.8	
		BZA - Questions needing Answers		13	2.8	
	Board of Zoning Appeals			13	2.8	
	Building Department	Bldg - Application Status	ALBERTSON		1	0
			Bldg - Application Status		1	0
		Bldg - Call Back			18	2.1
			Bldg - Call Back		18	2.1
		Bldg - Certificate Status	PORT WASHINGTON		1	0
			Bldg - Certificate Status		1	0
		Bldg - Construction Complaint	GREAT NECK		1	0
			MANHASSET		4	0
			NEW HYDE PARK		2	0
			PORT WASHINGTON		2	0
			ROSLYN HEIGHTS		2	0
			SEARINGTOWN		1	0
			Bldg - Construction Complaint			12
		Bldg - Employee Complaint	NEW HYDE PARK		3	1.0
			Bldg - Employee Complaint		3	1.0
		Bldg - From Transfer	GLENWOOD LANDING		1	11.0
			MANHASSET		1	12.0
			PORT WASHINGTON		1	4.0
			ROSLYN HEIGHTS		1	0
					1	3.0
		Bldg - From Transfer			5	6.0
		Bldg - General Question Needs Answers			87	4.1
			Bldg - General Question Needs Answers		87	4.1
		Bldg - Housing Complaint	ALBERTSON		1	1.0
PORT WASHINGTON				1	1.0	
WESTBURY				2	5.0	
Bldg - Housing Complaint			4	3.0		
Bldg - Illegal Housing	ALBERTSON		2	0		
	CARLE PLACE		1	0		
	GREAT NECK		2	3.0		
	NEW HYDE PARK		7	1.1		
	PORT WASHINGTON		1	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Illegal Housing	ROSLYN HEIGHTS	1	0	
			WESTBURY	7	0.1	
		Bldg - Illegal Housing			21	0.7
		Bldg - Inspection Request	FLORAL PARK	1	0	
		Bldg - Inspection Request			1	0
		Bldg - Permit Question Needs Answers		13	5.7	
		Bldg - Permit Question Needs Answers			13	5.7
		Bldg - Retaining Wall	ALBERTSON	1	0	
			PORT WASHINGTON	1	0	
		Bldg - Retaining Wall			2	0
		Bldg - Suspect Work Without a Permit	NEW HYDE PARK	1	0	
			ALBERTSON	4	0	
			CARLE PLACE	2	0	
			GREAT NECK	1	0	
			GREENVALE	1	0	
			MANHASSET	2	0	
			MINEOLA	1	1.0	
			NEW HYDE PARK	7	0	
			ROSLYN	1	0	
	ROSLYN HEIGHTS		3	0		
	WESTBURY		2	0		
	Bldg - Suspect Work Without a Permit			25	0.0	
	Building Department			193	2.7	
	Planning Department	Planning - Call Back Request		1	0	
			Planning - Call Back Request			1
		Planning - Questions needing Answers	CARLE PLACE	1	1.0	
			PORT WASHINGTON	1	0	
			2	0		
Planning - Questions needing Answers			4	0.2		
Planning Department			5	0.2		
Planning and Building Department				211	2.7	
Project Independence	Project Independence	PI - Call Back Request	FREEPORT	1	2.0	
			GARDEN CITY	1	0	
			GREAT NECK	6	0.7	
			MANHASSET	1	1.0	
			MELVILLE	1	0	
			MINEOLA	4	2.0	
			NEW HYDE PARK	2	1.5	
			ROSLYN	3	3.7	
			SADDLE ROCK ESTATES	1	0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Call Back Request	WESTBURY	2	1.0	
			WILLISTON PARK	1	1.0	
		PI - Call Back Request			23	1.4
		PI - Caregiver Support	ALBERTSON	1	1.0	
			MINEOLA	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN	1	0	
		PI - Caregiver Support			4	0.2
		PI - Exercise Program Registration	MANHASSET	2	0	
			NEW HYDE PARK	2	0	
		PI - Exercise Program Registration			4	0
		PI - Financial Assistance	CARLE PLACE	1	0	
			GREAT NECK	6	1.0	
			MANHASSET	1	2.0	
			WESTBURY	2	0.5	
		PI - Financial Assistance			10	0.9
		PI - Food and Hunger	GREAT NECK	1	0	
			MANHASSET	1	0	
			NEW HYDE PARK	1	0	
		PI - Food and Hunger			3	0
		PI - Health Chat/Event Registration	MANHASSET	3	0	
			NEW HYDE PARK	3	0	
			WESTBURY	3	0	
			WILLISTON PARK	1	0	
		PI - Health Chat/Event Registration			10	0
		PI - Health and Mental Health	ALBERTSON	2	2.0	
			CARLE PLACE	1	3.0	
			GREAT NECK	29	0.5	
			MANHASSET	5	0.2	
			MINEOLA	3	2.0	
			NEW HYDE PARK	4	3.2	
			PORT WASHINGTON	19	0.7	
ROSLYN	1		0			
ROSLYN HEIGHTS	2		2.0			
WESTBURY	10		0.3			
WILLISTON PARK	1	1.0				
PI - Health and Mental Health			77	0.8		
PI - Household Maintenance	ALBERTSON	4	1.2			
	GREAT NECK	1	0			
	MANHASSET	1	1.0			
	MINEOLA	2	1.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Household Maintenance	NEW HYDE PARK	4	4.0	
			PORT WASHINGTON	2	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	3	1.7	
			WESTBURY	3	0.3	
		PI - Household Maintenance			21	1.4
		PI - Membership Registration	ALBERTSON	ALBERTSON	2	0
				FLORAL PARK	1	0
				GREAT NECK	24	0
				MANHASSET	4	0
				MINEOLA	5	0
				NEW HYDE PARK	18	0
				PORT WASHINGTON	21	0
				ROSLYN	8	0
				ROSLYN HEIGHTS	5	0
				WESTBURY	10	0
				WILLISTON PARK	5	0
				PI - Membership Registration		
		PI - Miscellaneous	ALBERTSON	ALBERTSON	2	5.0
				GREAT NECK	7	2.6
				MINEOLA	2	0.5
				NEW HYDE PARK	4	1.2
				PORT WASHINGTON	5	0.8
				ROSLYN	2	1.0
				WESTBURY	2	5.0
				WILLISTON PARK	2	2.0
					2	0.5
		PI - Miscellaneous			28	2.0
		PI - NORC SR	NEW HYDE PARK	7	0	
		PI - NORC SR			7	0
		PI - Program Registration	ALBERTSON	ALBERTSON	7	2.9
				CARLE PLACE	9	0.7
GREAT NECK	9			2.7		
MANHASSET	4			2.8		
MINEOLA	12			1.8		
NEW HYDE PARK	36			1.4		
PORT WASHINGTON	16			1.9		
ROSLYN	2			2.0		
ROSLYN HEIGHTS	9			1.9		
SANDS POINT	1			2.0		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Program Registration	WESTBURY	35	1.4		
			WILLISTON PARK	4	1.5		
		PI - Program Registration			144	1.7	
		PI - Support Group Registration	MANHASSET	2	0		
		PI - Support Group Registration			2	0	
		PI - Taxi Service			ALBERTSON	32	0
					BAXTER ESTATES	1	0
					CARLE PLACE	18	0
					EAST WILLISTON PARK	1	0
					FLORAL PARK	7	0
					FLOWER HILL	2	0
					GARDEN CITY	1	0
					GARDEN CITY PARK	3	0
					GREAT NECK	405	0.1
					GREAT NECK ESTATES	2	0
					GREAT NECK PLAZA	7	0.1
					GREATE NECK	1	0
					KENSINGTON	1	0
					LAKE SUCCESS	6	1.0
					MANHASSET	88	0
					MANORHAVEN	1	0
					MINEOLA	103	0.0
					NEW CASSELL	2	0
					NEW HYDE PARK	186	0.0
					NORTH HILLE	1	0
					NORTH HILLS	22	0
					OLD WESTBURY	7	0
					PORT WAHINGTON	1	0
					PORT WASHINGTON	255	0
					PORT WASHINGTON NORTH	1	0
					PORT WASHINTON	1	0
					ROSLYN	114	0
					ROSLYN HEIGHTS	117	0.1
		RUSSEL GARDENS	1	0			
RUSSELL GARDENS	2	0					
SEARINGTOWN	2	0					
THOMASTON	1	0					
WESTBURY	72	0					

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service	WILLISTON PARK	44	0.1	
			north hills	2	0	
		PI - Taxi Service			1,510	0.0
		PI - Taxi Service Cancellation	ALBERTSON	3	0	
			CARLE PLACE	4	0	
			FLORAL PARK	1	0	
			FLOWER HILL	1	0	
			GREAT NECK	48	0	
			KINGS POINT	1	0	
			MANHASSET	11	0	
			MINEOLA	3	0	
			NEW HYDE PARK	17	0	
			NORTH HILLS	1	0	
			OLD WESTBURY	1	0	
			PORT WASHING TON	1	0	
			PORT WASHINGTON	19	0	
			ROSLYN	12	0	
			ROSLYN HEIGHTS	3	0	
			RUSSEL GARDENS	1	0	
			THOMASTON	1	0	
			WESTBURY	2	0	
			WILLISTON PARK	1	0	
			PI - Taxi Service Cancellation			131
		PI - Taxi Service Complaint	FLORAL PARK	1	0	
			GREAT NECK	5	0.8	
			MINEOLA	3	0	
			NEW HYDE PARK	2	0	
			ROSLYN HEIGHTS	1	1.0	
			WILLISTON PARK	1	0	
		PI - Taxi Service Complaint			13	0.4
		PI - Transportation/Mobility Mgmt Info	GREAT NECK	7	0.6	
			HERRICKS	1	0	
			MANHASSET	1	1.0	
MINEOLA	1		3.0			
NEW HYDE PARK	1		0			
PORT WASHINGTON	4		1.2			
ROSLYN HEIGHTS	1		1.0			
WESTBURY	1		0			
WILLISTON PARK	2		0			
PI - Transportation/Mobility Mgmt Info			19	0.7		

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Volunteer	GREAT NECK	4	1.0
		PI - Volunteer		4	1.0
	Project Independence			2,113	0.2
Project Independence				2,113	0.2
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	CARLE PLACE	1	0
			WILLISTON PARK	1	0
		Tax - Duplicate Bill or Receipt		2	0
	Receiver of Taxes			2	0
Receiver of Taxes				2	0
Solid Waste Management	Solid Waste Management	SWMA - Call Back		19	1.8
		SWMA - Call Back		19	1.8
		SWMA - Carting Complaints	ALBERTSON	1	4.0
			NEW CASSEL	1	2.0
			NEW HYDE PARK	1	0
			PORT WASHINGTON	1	1.0
			ROSLYN HEIGHTS	1	3.0
		SWMA - Carting Complaints		5	2.0
		SWMA - Container without License / Permit	ALBERTSON	1	0
			MANHASSET	1	0
			MINEOLA	1	15.0
			NEW HYDE PARK	4	5.5
			PORT WASHINGTON	2	12.0
		SWMA - Container without License / Permit		9	6.8
		SWMA - From Transfer	MINEOLA	1	1.0
		SWMA - From Transfer		1	1.0
		SWMA - Garbage Not Picked Up	ALBERTSON	1	3.0
			NEW HYDE PARK	2	2.0
			PORT WASHINGTON	1	3.0
	ROSLYN HEIGHTS		1	0	
WESTBURY	1		5.0		
SWMA - Garbage Not Picked Up		6	2.5		
Solid Waste Management				40	3.0
Sustainability Department	SWMA - Compost	ALBERTSON	1	3.0	
		GREAT NECK	1	2.0	
		MANHASSET	2	1.5	
		MINEOLA	3	1.3	
		NEW HYDE PARK	2	3.0	
		OLD WESTBURY	1	11.0	
		PORT WASHINGTON	3	2.0	
		WILLISTON PARK	1	1.0	
SWMA - Compost		14	2.6		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	ALBERTSON	1	3.0	
			MANHASSET	1	0	
			MINEOLA	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	3.0	
	SWMA - Rain Barrel			5	1.2	
Sustainability Department			19	2.2		
Solid Waste Management				59	2.8	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	MANHASSET	1	0	
			PORT WASHINGTON	1	0	
		311 - PSEG Power Outage			2	0
		311 - SR Constituent Follow-up		92	0	
		311 - SR Constituent Follow-up			92	0
		311 - Street Repaving Schedule Inquiry	MANHASSET	1	0	
	311 - Street Repaving Schedule Inquiry			1	0	
	311 Call Center			95	0	
	Supervisor's Office	SupV - Airplane		ALBERTSON	2	0
				EAST HILLS	6	0
				GREAT NECK	1	0
MANHASSET				2	0	
MINEOLA				2	0	
NEW HYDE PARK				10	0	
PORT WASHINGTON				5	0	
ROSLYN				4	0	
WILLISTON PARK				1	0	
SupV - Airplane				33	0	
SupV - Complaint - Other Employee				LAKE SUCCESS	1	11.0
				MANHASSET	2	0
				NEW HYDE PARK	2	3.5
				PORT WASHINGTON	1	0
SupV - Complaint - Other Employee			6	3.0		
SupV - Helicopter			GREAT NECK	3	0	
			MANHASSET	1	0	
			MINEOLA	1	0	
			NEW HYDE PARK	17	0	
			NEW HYDR PARK	1	0	
			PORT WASHINGTON	4	0	
SupV - Helicopter			27	0		
SupV - Helicopter Nassau		6	0			
SupV - Helicopter Nassau			6	0		
SupV - Thank You from Constituent		ALBERTSON	2	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	CARLE PLACE	1	0	
			GREAT NECK	2	0	
			MANHASSET	4	0	
			MINEOLA	1	0	
			NEW HYDE PARK	7	0	
			PORT WASHINGTON	3	0	
			ROSLYN	1	0	
			WESTBURY	3	0	
			WILLISTON PARK	1	0	
				2	0	
		SupV - Thank You from Constituent		27	0	
	Supervisor's Office			99	0.2	
Supervisor's Office				194	0.1	
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		141	0	
		Town Clerk - Birth Certificate			141	0
		Town Clerk - Block Party Application		16	0	
		Town Clerk - Block Party Application			16	0
		Town Clerk - Codebook Supplement		1	0	
		Town Clerk - Codebook Supplement			1	0
		Town Clerk - Contracts & Bids		2	0	
		Town Clerk - Contracts & Bids			2	0
		Town Clerk - Death Certificate		65	0	
		Town Clerk - Death Certificate			65	0
		Town Clerk - Dog License		40	0	
		Town Clerk - Dog License			40	0
		Town Clerk - Domestic Partnership		6	0	
		Town Clerk - Domestic Partnership			6	0
		Town Clerk - Filming Permit		5	0	
		Town Clerk - Filming Permit			5	0
		Town Clerk - Fishing License		7	0	
		Town Clerk - Fishing License			7	0
		Town Clerk - Hunting License		13	0	
		Town Clerk - Hunting License			13	0
Town Clerk - Kids Safety Day Car Seat RSVP		1	0			
Town Clerk - Kids Safety Day Car Seat RSVP			1	0		
Town Clerk - Landscaping License		2	0			
Town Clerk - Landscaping License			2	0		
Town Clerk - Liquor License		1	0			
Town Clerk - Liquor License			1	0		

Town of North Hempstead Service Requests via 311 - by Department

August 2014

Department Description	Group Description	Type Description	City	Count	Response Days	
Town Clerk	Town Clerk	Town Clerk - Marriage Certificate		26	0	
		Town Clerk - Marriage Certificate			26	0
		Town Clerk - Marriage License		42	0	
		Town Clerk - Marriage License			42	0
		Town Clerk - Miscellaneous		16	0	
		Town Clerk - Miscellaneous			16	0
		Town Clerk - Parking Restrictions Removal Request		12	0	
		Town Clerk - Parking Restrictions Removal Request			12	0
		Town Clerk - Peddler License		3	0	
		Town Clerk - Peddler License			3	0
		Town Clerk - Solid Waste Management License		3	0	
		Town Clerk - Solid Waste Management License			3	0
		Town Clerk - Taxi and Limousine License		2	0	
		Town Clerk - Taxi and Limousine License			2	0
		Town Clerk - Tow Truck License		2	0	
Town Clerk - Tow Truck License			2	0		
	Town Clerk			406	0	
Town Clerk				406	0	
Summary				4,847	1.0	