

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
Greenvale	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
Greenvale				1	0
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
MANHASSET				1	3.0
albertson	Project Independence	Project Independence	PI - Program Registration	1	1.0
		Project Independence		1	1.0
	Project Independence			1	1.0
albertson				1	1.0
great neck	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
great neck				1	0
Sands point	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	9.0
		Animal Shelter		1	9.0
	Department of Public Safety			1	9.0
Sands point				1	9.0
csarle place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
csarle place				1	0
roslyn height	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
roslyn height				1	0
searingtown	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
searingtown				1	5.0
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		2	0
	Community Services		2	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	1.0
		Animal Shelter		1	1.0
Code Enforcement		Code - After Hours/Weekend Construction	1	2.0	
	Code - Court	4	0		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Safety	Code Enforcement	Code - Dumpster	1	0	
			Code - No Plates / Inoperable Vehicle	1	9.0	
		Code Enforcement		7	1.6	
	Department of Public Safety				8	1.5
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	3.0
				Hwy - Dead Animal Pickup	1	11.0
				Hwy - Miscellaneous	1	0
				Hwy - Street Sign - New Request	1	0
				Hwy - Street Sign - Repair / Replace	3	0
				Hwy - Street Sweeping / Cleaning	1	0
				Hwy - Tree Planting	1	-19.0
				Hwy - Tree Stump Removal	1	0
		Highway Department		10	-0.5	
		Street Lighting District		Street Light - Cycles On / Off	1	6.0
				Street Light - Light Out (Single)	4	5.8
				Street Light - Lights Out (Multiple)	2	17.0
				Street Light - Mark Out	1	4.0
				Street Light - Pole Problem	1	26.0
	Street Lighting District		9	10.3		
	Department of Public Works				19	4.6
	Planning and Building Department	Board of Zoning Appeals	BZA - Filing for an Appeal	1	1.0	
		Board of Zoning Appeals		1	1.0	
		Building Department		Bldg - Certificate Status	1	0
				Bldg - Construction Complaint	2	0
				Bldg - Illegal Housing	1	0
	Building Department		4	0		
	Planning and Building Department				5	0.2
	Project Independence	Project Independence		PI - Food and Hunger	1	1.0
				PI - Health and Mental Health	3	2.3
				PI - Household Maintenance	3	1.0
				PI - Membership Registration	31	0
PI - Program Registration				7	1.6	
PI - Taxi Service				32	0	
PI - Taxi Service Cancellation				1	0	
PI - Transportation/Mobility Mgmt Info				2	0	
Project Independence		80	0.3			
Project Independence				80	0.3	

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
			SWMA - Container without License / Permit	1	0
	Solid Waste Management			2	0.5
	Solid Waste Management			2	0.5
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
			Supervisor's Office	2	0
	Supervisor's Office			2	0
ALBERTSON				118	1.1
BAXTER ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
			Community Services	2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Shelter	1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	11.0
			Street Lighting District	1	11.0
	Department of Public Works			1	11.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.0
			Inter Municipal Affairs	2	1.0
	Inter Municipal Affairs			2	1.0
	Project Independence	Project Independence	PI - Membership Registration	2	0
PI - Program Registration			4	3.0	
PI - Taxi Service			17	0	
PI - Taxi Service Cancellation			3	0	
PI - Transportation/Mobility Mgmt Info			1	0	
Project Independence			27	0.4	
Project Independence			27	0.4	
BAXTER ESTATES				33	0.8
BAYVILLE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			Community Services	1	0
	Community Services			1	0
BAYVILLE				1	0
BROOKVILLE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			Community Services	1	0
	Community Services			1	0
BROOKVILLE				1	0
CARLE PL	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
			Highway Department	1	1.0
	Department of Public Works			1	1.0
CARLE PL				1	1.0
CARLE PLACE	Department of Public	Code Enforcement	Code - Graffiti	1	33.0

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Safety	Code Enforcement	Code - Miscellaneous	5	19.4	
			Code - Snow/Ice Removal	1	0	
			Code - Unlawful Property Use	1	0	
		Code Enforcement			8	16.2
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
		Parking Enforcement			1	1.0
	Department of Public Safety				9	14.6
	Department of Public Works	Highway Department		Hwy - Curb Repair	2	0
				Hwy - Miscellaneous	3	1.3
				Hwy - Snow and Ice Control	2	1.0
				Hwy - Street Sign - Repair / Replace	6	0
				Hwy - Street Sweeping / Cleaning	1	3.0
		Highway Department			14	0.6
		Street Lighting District		Street Light - Light Out (Single)	2	6.5
				Street Light - Lights Out (Multiple)	7	6.6
				Street Light - Mark Out	5	5.2
		Street Lighting District			14	6.1
	Department of Public Works				28	3.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs			1	0
	Inter Municipal Affairs				1	0
	Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	1	3.0
				Parks and Recreation Department		
	Parks and Recreation Department				1	3.0
	Planning and Building Department	Building Department	Bldg - Illegal Housing	2	10.5	
		Building Department			2	10.5
	Planning and Building Department				2	10.5
	Project Independence	Project Independence		PI - Household Maintenance	1	4.0
PI - Membership Registration				25	0	
PI - Program Registration				8	3.8	
PI - Taxi Service				16	0	
Project Independence				50	0.7	
Project Independence				50	0.7	
CARLE PLACE				91	3.1	
COPIAGUE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter			1	0
	Department of Public Safety				1	0
COPIAGUE				1	0	

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
CREAT NECK	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
CREAT NECK				1	0	
EAST HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter		1	0
		Code Enforcement	Code - Signs	1	11.0	
	Code Enforcement			1	11.0	
	Department of Public Safety			2	5.5	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Project Independence	Project Independence	PI - Membership Registration	19	0	
			PI - Miscellaneous	2	0.5	
PI - Program Registration			6	3.5		
PI - Taxi Service			8	0		
Project Independence		35	0.6			
Project Independence			35	0.6		
Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0		
		SupV - Helicopter	2	0		
		SupV - Thank You from Constituent	1	0		
Supervisor's Office		7	0			
Supervisor's Office			7	0		
EAST HILLS				48	0.7	
EAST MEADOW	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
EAST MEADOW				2	0	
EAST WILLISTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
	Project Independence	Project Independence	PI - Household Maintenance	1	0	
			PI - Membership Registration	5	0	
PI - Program Registration			2	5.0		
Project Independence			2	0		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
EAST WILLISTON	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			12	0.8
	Project Independence			12	0.8
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	9.0
			Solid Waste Management	1	9.0
Solid Waste Management			1	9.0	
EAST WILLISTON				15	1.3
FARMINGDALE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
FARMINGDALE				1	0
FLORAL PARK	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			Inter Municipal Affairs	1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Membership Registration	7	0
			PI - Program Registration	1	11.0
			PI - Taxi Service	11	0
PI - Taxi Service Complaint			1	1.0	
PI - Transportation/Mobility Mgmt Info			1	1.0	
Project Independence			22	0.6	
Project Independence			22	0.6	
FLORAL PARK				24	0.5
FLORAL PARK CENTER	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		Highway Department		1	0
	Department of Public Works			1	0
FLORAL PARK CENTER				1	0
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - Garbage	2	0.5
		Code Enforcement		2	0.5
	Department of Public Safety			2	0.5
	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	1.0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Branch / Debris Pickup	1	4.0
	Highway Department			3	1.7
Department of Public Works			3	1.7	

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CENTRE	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
FLORAL PARK CENTRE				6	1.0
FLOWER HILL	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0
		Community Services		4	0
	Community Services			4	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	5.0
		Street Lighting District		2	5.0
	Department of Public Works			2	5.0
	Project Independence	Project Independence	PI - Membership Registration	7	0
			PI - Miscellaneous	3	2.3
			PI - Program Registration	3	6.7
			PI - Taxi Service	21	0
PI - Taxi Service Cancellation			1	0	
PI - Transportation/Mobility Mgmt Info			1	1.0	
Project Independence			36	0.8	
Project Independence			36	0.8	
FLOWER HILL				42	0.9
GARDEN CITY	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0
		Community Services		4	0
	Community Services			4	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	14.0
		Street Lighting District		1	14.0
	Department of Public Works			1	14.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
Inter Municipal Affairs		1	0		
Inter Municipal Affairs			1	0	
Project Independence	Project Independence	PI - Taxi Service	3	0	
	Project Independence		3	0	
Project Independence			3	0	
GARDEN CITY				10	1.4
GARDEN CITY NPARK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	7.0
		Parking Enforcement		1	7.0
	Department of Public Safety			1	7.0
GARDEN CITY NPARK				1	7.0

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	9.0	
			CommSvc - Seasonal Programs Registration	3	0	
		Community Services			4	2.2
	Community Services			4	2.2	
	Department of Public Safety	Code Enforcement		Code - Animal (except Dog / Cat / Wild life)	1	0
				Code - Commercial Vehicle stored on Residential Property	2	3.0
				Code - Fence	1	4.0
				Code - Garbage	2	2.0
				Code - Graffiti	9	3.0
				Code - Miscellaneous	4	1.5
				Code - Noise	2	1.5
				Code - Overgrown Vegetation	2	1.0
				Code - Property Maintenance	2	1.0
				Code Enforcement		
		Parking Enforcement		Prkg Enfrc - Commercial Parking	1	9.0
				Prkg Enfrc - Parking Violations Complaint	2	3.0
		Parking Enforcement			3	5.0
	Department of Public Safety			28	2.5	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	1.0
				Hwy - Dead Animal Pickup	2	1.0
				Hwy - Pothole	2	3.5
				Hwy - Street Sign - New Request	1	0
				Hwy - Street Sign - Remove	1	1.0
				Hwy - Street Sign - Repair / Replace	1	0
				Hwy - Street Sweeping / Cleaning	1	0
				Hwy - Tree Branch / Debris Pickup	2	1.5
				Hwy - Tree Stump Removal	4	0
				Hwy - Tree Trimming / Removal Inspection	2	5.0
		Highway Department			17	1.4
		Street Lighting District		Street Light - Light Out (Single)	7	6.4
				Street Light - Lights Out (Multiple)	1	9.0
				Street Light - Mark Out	3	6.3
Street Lighting District			11	6.6		
Department of Public Works			28	3.5		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.0		
	Inter Municipal Affairs		2	3.0		
Inter Municipal Affairs			2	3.0		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Planning and Building Department	Building Department	Bldg - Certificate Status	1	0	
			Bldg - Construction Complaint	1	23.0	
			Bldg - From Transfer	1	0	
			Building Department		3	7.7
			Planning and Building Department		3	7.7
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	0
				PI - Caregiver Support	1	0
				PI - Financial Assistance	1	2.0
				PI - Food and Hunger	1	4.0
				PI - Health and Mental Health	2	1.0
				PI - Household Maintenance	1	0
				PI - Membership Registration	39	0
				PI - Miscellaneous	3	2.0
				PI - Program Registration	15	2.1
				PI - Taxi Service	55	0
				PI - Taxi Service Cancellation	1	0
				PI - Transportation/Mobility Mgmt Info	1	1.0
						Project Independence
			Project Independence		121	0.4
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	0
				Solid Waste Management		2
			Solid Waste Management		2	0
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Helicopter	3	0
				Supervisor's Office		3
			Supervisor's Office		3	0
	GARDEN CITY PARK				191	1.3
	GLEN COVE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
Community Services				2	0	
		Community Services		2	0	
Project Independence		Project Independence	Project Independence	PI - Call Back Request	1	2.0
				Project Independence		1
		Project Independence		1	2.0	
GLEN COVE				3	0.7	
GLENWOOD LANDING	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0	
		Highway Department		2	0	
				Department of Public Works		2
GLENWOOD LANDING				2	0	
GREAT NECK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	19	0	
		Community Services		19	0	
			Community Services		19	0

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	3.0	
		Animal Shelter		1	3.0	
		Cat Shelter	Cat Shelter - Feral Cats	5	7.2	
		Cat Shelter		5	7.2	
		Code Enforcement	Code - Garbage	1	11.0	
			Code - Miscellaneous	2	9.5	
			Code - Noise	1	3.0	
			Code - Odor	1	3.0	
			Code - Signs	1	3.0	
			Code - Snow/Ice Removal	3	2.0	
	Code Enforcement		9	5.0		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0		
	Parking Enforcement		1	3.0		
	Department of Public Safety				16	5.4
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	3	3.7	
			Hwy - Miscellaneous	2	2.5	
			Hwy - Plow Damage	1	21.0	
			Hwy - Pothole	2	3.5	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	3	1.0	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department		15	3.1	
		Street Lighting District	Street Light - Cycles On / Off	1	8.0	
			Street Light - Light Out (Single)	3	3.0	
			Street Light - Lights Out (Multiple)	3	9.7	
			Street Light - Mark Out	6	5.3	
			Street Light - On During Day	2	19.0	
		Street Lighting District		15	7.7	
	Department of Public Works				30	5.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	7	0.1	
		Inter Municipal Affairs		7	0.1	
	Inter Municipal Affairs				7	0.1
Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0		
		Bldg - Inspection Request	1	0		
		Bldg - Retaining Wall	1	0		
		Bldg - Suspect Work Without a Permit	1	0		
	Building Department		4	0		
Planning and Building Department				4	0	
Project Independence	Project Independence	PI - Call Back Request	4	3.8		
		PI - Caregiver Support	3	0		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

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GREAT NECK	Project Independence	Project Independence	PI - Health and Mental Health	11	0.5		
			PI - Household Maintenance	2	2.0		
			PI - Membership Registration	79	0		
			PI - Miscellaneous	3	0.3		
			PI - Program Registration	10	2.6		
			PI - Taxi Service	164	0.0		
			PI - Taxi Service Cancellation	5	0		
			PI - Taxi Service Complaint	1	1.0		
			PI - Transportation/Mobility Mgmt Info	10	0.2		
	Project Independence			292	0.2		
	Project Independence			292	0.2		
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	35.0		
			Solid Waste Management			1	35.0
	Solid Waste Management			1	35.0		
Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0			
		Supervisor's Office			2	0	
Supervisor's Office			2	0			
GREAT NECK				371	0.9		
GREAT NECK	Project Independence	Project Independence	PI - Taxi Service	1	0		
			Project Independence			1	0
			Project Independence			1	0
GREAT NECK				1	0		
GREAT NECK ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0		
			Community Services			4	0
			Community Services			4	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0		
			Cat Shelter			1	0
	Department of Public Safety			1	0		
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0		
			Street Lighting District			1	0
	Department of Public Works			1	0		
	Project Independence	Project Independence	Project Independence	PI - Health and Mental Health	2	2.0	
PI - Household Maintenance				1	1.0		
PI - Membership Registration				7	0		
PI - Miscellaneous				3	4.3		
PI - Program Registration				1	1.0		
PI - Taxi Service				15	0		
PI - Transportation/Mobility Mgmt Info				1	0		
Project Independence			30	0.6			
Project Independence			30	0.6			

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK ESTATES				36	0.5
GREAT NECK PLAZA	Community Services	Community Services	CommSvc - Seasonal Programs Registration	8	0
		Community Services		8	0
	Community Services		8	0	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	34.0
		Cat Shelter		1	34.0
	Department of Public Safety		1	34.0	
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0
		Street Lighting District		1	6.0
	Department of Public Works		1	6.0	
	Project Independence	Project Independence	PI - Financial Assistance	1	1.0
			PI - Health and Mental Health	10	0
			PI - Membership Registration	31	0
			PI - Miscellaneous	1	1.0
			PI - Program Registration	5	7.0
			PI - Taxi Service	82	0
PI - Taxi Service Cancellation			10	0	
PI - Taxi Service Complaint			2	1.0	
PI - Transportation/Mobility Mgmt Info			4	0	
Project Independence		146	0.3		
Project Independence		146	0.3		
GREAT NECK PLAZA				156	0.5
GREAT NECK,	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
GREAT NECK,				1	0
GREENVALE	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	5.0
		Animal Shelter		1	5.0
		Code Enforcement	Code - Lights	1	17.0
			Code - Miscellaneous	3	3.0
	Code - Signs		1	10.0	
	Code Enforcement		5	7.2	
	Department of Public Safety		6	6.8	
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	12.0
			Hwy - Miscellaneous	2	5.5
			Hwy - Pothole	1	10.0
Hwy - Street Sign - Repair / Replace			2	0	
Hwy - Street Sweeping / Cleaning			1	3.0	
Hwy - Tree Stump Removal			1	0	
Highway Department		8	4.5		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
GREENVALE	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	20.0
		Street Lighting District		2	20.0
	Department of Public Works			10	7.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	19.0
		Building Department		1	19.0
	Planning and Building Department			1	19.0
	Project Independence	Project Independence	PI - Call Back Request	1	0
PI - Membership Registration			3	0	
PI - Program Registration			1	0	
Project Independence		5	0		
Project Independence			5	0	
GREENVALE				23	6.0
GRET NECK	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence			1	0
GRET NECK				1	0
Garden City PARK	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	3.0
		Highway Department		1	3.0
	Department of Public Works			1	3.0
Garden City PARK				1	3.0
HEMPSTEAD	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
HEMPSTEAD				3	0
HERRICKS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	13.0
			CommSvc - Seasonal Programs Registration	3	0
		Community Services		4	3.2
	Community Services			4	3.2
	Department of Public Works	Highway Department	Hwy - Pothole	3	4.3
			Hwy - Snow and Ice Control	1	1.0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Stump Removal	2	0
		Highway Department		8	1.8
Street Lighting District	Street Light - Cycles On / Off	2	3.0		
	Street Light - Light Out (Single)	5	9.4		
	Street Light - Lights Out (Multiple)	11	10.4		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	5.7	
			Street Light - On During Day	1	5.0	
		Street Lighting District			22	8.6
	Department of Public Works			30	6.8	
	Project Independence	Project Independence		PI - Household Maintenance	1	34.0
				PI - Membership Registration	8	0
				PI - Miscellaneous	3	1.0
				PI - Program Registration	10	2.3
				PI - Taxi Service	26	0
				PI - Taxi Service Cancellation	1	0
				Project Independence		
	Project Independence			49	1.2	
	Solid Waste Management	Solid Waste Management		SWMA - Garbage Not Picked Up	2	1.0
				Solid Waste Management		2
Solid Waste Management			2	1.0		
HERRICKS				85	3.3	
HICKSVILLE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
HICKSVILLE				1	0	
JERICHO	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
JERICHO				1	0	
KENSINGTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	5	0	
		Community Services		5	0	
	Community Services			5	0	
	Project Independence	Project Independence		PI - Health and Mental Health	4	0.5
				PI - Membership Registration	1	0
				PI - Taxi Service	7	0
				PI - Taxi Service Cancellation	2	0
	Project Independence			14	0.1	
Project Independence			14	0.1		
KENSINGTON				19	0.1	
KEW GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
KEW GARDENS				1	0	

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
KINGS POINT	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0
		Community Services		4	0
	Community Services			4	0
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	2.0
		Animal Shelter		1	2.0
	Department of Public Safety			1	2.0
	Project Independence	Project Independence	PI - Household Maintenance	1	0
			PI - Membership Registration	6	0
			PI - Taxi Service	19	0
			PI - Taxi Service Cancellation	3	0
			Project Independence		29
	Project Independence			29	0
	KINGS POINT				34
LAKE SUCCESS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	5.0
		Animal Shelter		1	5.0
	Department of Public Safety			1	5.0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Membership Registration	2	0
PI - Taxi Service			19	0	
PI - Taxi Service Cancellation			2	0	
Project Independence			23	0	
Project Independence			23	0	
LAKE SUCCESS				28	0.2
LEVITTOWN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
LEVITTOWN				1	0
LINBROOK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
LINBROOK				1	0

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
LONG BEACH	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
LONG BEACH				1	0	
LYNBROOK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
LYNBROOK				1	0	
MAHASSET	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
MAHASSET				1	0	
MANHASSET	Community Services	Community Services	CommSvc - Seasonal Programs Registration	6	0	
		Community Services		6	0	
	Community Services			6	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Misc	1	0
			Animal Shelter		1	0
		Code Enforcement	Code - Court		1	0
			Code - Dumpster		1	9.0
			Code - Fence		1	0
			Code - Leaves Accumulation		1	9.0
			Code - Miscellaneous		3	1.3
			Code - Noise		1	6.0
			Code - Property Maintenance		1	0
			Code - Signs		5	4.0
	Code Enforcement			14	3.4	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		3	16.3	
	Parking Enforcement			3	16.3	
	Department of Public Safety				18	5.4
	Department of Public Works	Highway Department	Hwy - Catch Basin		2	11.5
			Hwy - Grass Cut / Mow		1	3.0
			Hwy - Miscellaneous		2	1.5
Hwy - Pothole				1	10.0	
Hwy - Pothole Filled Without Request				1	0	
Hwy - Snow and Ice Control				1	1.0	
Hwy - Street Drainage / Flooding				1	2.0	
Hwy - Street Sign - New Request				1	0	
Hwy - Street Sign - Remove				2	0	
Hwy - Street Sign - Repair / Replace				2	2.5	
Hwy - Street Sweeping / Cleaning		2	4.0			

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days		
MANHASSET	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	0		
			Hwy - Tree Trimming / Removal Inspection	4	0		
		Highway Department			22	2.5	
		Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	2	4.0	
				Street Light - Fixture Problem	1	9.0	
				Street Light - Light Out (Single)	9	7.6	
				Street Light - Lights Out (Multiple)	3	7.7	
				Street Light - Mark Out	13	4.8	
				Street Light - On During Day	1	5.0	
				Street Lighting District			29
		Department of Public Works				51	4.5
		Housing Authority	Housing Authority	Housing - High Priority SR	Housing - High Priority SR	1	0
					Housing - Misc SR	1	1.0
					Housing - Plumbing	4	13.8
	Housing Authority			6	9.3		
	Housing Authority				6	9.3	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	OIC - From Transfer	1	0	
				OIC - Inter Municipal SR	3	0.7	
		Inter Municipal Affairs			4	0.5	
	Inter Municipal Affairs				4	0.5	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	Park - From Transfer	1	6.0	
				Parks and Recreation Department			1
	Parks and Recreation Department				1	6.0	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	Bldg - Construction Complaint	1	0	
				Bldg - Employee Complaint	1	1.0	
				Bldg - Inspection Request	2	0	
				Bldg - Suspect Work Without a Permit	1	26.0	
		Building Department			5	5.4	
	Planning and Building Department				5	5.4	
	Project Independence	Project Independence	PI - Caregiver Support	PI - Caregiver Support	1	0	
				PI - Health and Mental Health	18	0.6	
PI - Household Maintenance				2	16.0		
PI - Membership Registration				18	0		
PI - Miscellaneous				2	0.5		
PI - Program Registration				9	9.0		
PI - Taxi Service				69	0		
PI - Taxi Service Cancellation				9	0		
PI - Transportation/Mobility Mgmt Info				2	0.5		
Project Independence			130	1.0			

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Project Independence			130	1.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0
			SWMA - Garbage Not Picked Up	1	0
		Solid Waste Management		2	0
	Solid Waste Management			2	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Complaint - Other Employee	1	0
			SupV - Helicopter	4	0
Supervisor's Office		6	0		
Supervisor's Office			6	0	
MANHASSET				230	2.4
MANHASSET HILLS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	6.0
			Street Light - Mark Out	1	10.0
		Street Lighting District		2	8.0
	Department of Public Works			2	8.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	3.0
		Project Independence		1	3.0
Project Independence			1	3.0	
MANHASSET HILLS				3	6.3
MANHASST	Project Independence	Project Independence	PI - Program Registration	1	5.0
		Project Independence		1	5.0
	Project Independence			1	5.0
MANHASST				1	5.0
MANORHAVEN	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0
			CommSvc - Seasonal Programs Registration	2	0
		Community Services		3	0.3
	Community Services			3	0.3
	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	5.0
			Parks and Recreation Department		1
	Parks and Recreation Department			1	5.0
Project Independence	Project Independence	PI - Call Back Request	1	1.0	
		PI - Household Maintenance	1	24.0	
		PI - Membership Registration	10	0	
		PI - Program Registration	13	2.0	

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days		
MANORHAVEN	Project Independence	Project Independence	PI - Taxi Service	34	0		
			PI - Taxi Service Cancellation	3	0		
			PI - Transportation/Mobility Mgmt Info	1	2.0		
	Project Independence			63	0.8		
	Project Independence			63	0.8		
MANORHAVEN				68	0.9		
MASSAPEQUA	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0		
		Community Services			1	0	
	Community Services			1	0		
MASSAPEQUA				1	0		
MERRICK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0		
		Community Services			1	0	
	Community Services			1	0		
MERRICK				1	0		
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0		
			CommSvc - Seasonal Programs Registration	6	0		
		Community Services			8	0	
	Community Services			8	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	8.0	
				Animal Sh - Lost Animal	1	0	
				Animal Sh - Unleashed - Stray Dog	1	10.0	
			Animal Shelter			3	6.0
			Cat Shelter	Cat Shelter - Feral Cats	2	15.5	
	Cat Shelter			2	15.5		
	Department of Public Safety			5	9.8		
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	1	0	
			Highway Department			1	0
		Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	1	6.0	
				Street Light - Lights Out (Multiple)	1	7.0	
Street Light - Mark Out				1	3.0		
Street Lighting District			3	5.3			
Department of Public Works			4	4.0			
Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0		
			OIC - Inter Municipal SR	3	1.0		
	Inter Municipal Affairs			4	2.5		
Inter Municipal Affairs			4	2.5			
Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	0		
			PI - Health and Mental Health	4	6.5		
			PI - Household Maintenance	3	0.3		
			PI - Membership Registration	50	0		
			PI - Miscellaneous	3	7.7		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Project Independence	Project Independence	PI - Program Registration	37	3.7	
			PI - Taxi Service	54	0	
			PI - Taxi Service Cancellation	11	0	
			PI - Taxi Service Complaint	1	0	
			PI - Transportation/Mobility Mgmt Info	4	0.5	
			PI - Volunteer	1	0	
	Project Independence			169	1.1	
	Project Independence			169	1.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
			Receiver of Taxes			1
Receiver of Taxes			1	0		
MINEOLA				191	1.4	
MUNSEY PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services			2	0
	Community Services			2	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0	
			Inter Municipal Affairs			1
	Inter Municipal Affairs			1	6.0	
	Project Independence	Project Independence	PI - Membership Registration	2	0	
Project Independence			2	0		
Project Independence			2	0		
MUNSEY PARK				5	1.2	
N BERGEN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services			1	0
	Community Services			1	0	
N BERGEN				1	0	
NEW CASSEL	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services			2	0
		Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
			Animal Sh - Lost Animal	2	0	
			Animal Sh - Surrender a dog	2	0	
			Animal Sh - Unleashed - Stray Dog	1	0	
			Animal Shelter			6
	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0	
			Cat Shelter			1
	Code Enforcement	Code Enforcement	Code - Building Permit	1	0	
Code - Commercial Vehicle stored on Residential Property			13	12.9		
Code - Commerical Garbage Container			1	3.0		
Code - Court			4	0		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days		
NEW CASSEL	Department of Public Safety	Code Enforcement	Code - Fence	6	12.0		
			Code - Garbage	3	4.3		
			Code - Graffiti	1	0		
			Code - Litter	1	0		
			Code - No Plates / Inoperable Vehicle	12	5.1		
			Code - Property Maintenance	3	0		
			Code - Signs	2	4.0		
	Code Enforcement			47	6.9		
	Department of Public Safety			54	6.0		
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	3.0	
				Hwy - Dead Animal Pickup	4	1.8	
				Hwy - Miscellaneous	1	3.0	
				Hwy - Plow Damage	1	0	
				Hwy - Pothole	6	4.0	
				Hwy - Snow and Ice Control	1	1.0	
				Hwy - Street Sign - Repair / Replace	9	0.8	
				Hwy - Tree Branch / Debris Pickup	1	0	
		Highway Department			24	1.9	
		Street Lighting District	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	3	5.0
					Street Light - Light Out (Single)	14	8.9
					Street Light - Lights Out (Multiple)	4	7.8
					Street Light - On During Day	1	15.0
					Street Light - Pole Problem	1	7.0
		Street Lighting District			23	8.3	
	Department of Public Works			47	5.0		
	Housing Authority	Housing Authority	Housing Authority	Housing - Electrical	6	0.8	
				Housing - Misc Carpentry	1	3.0	
				Housing - Misc SR	2	4.0	
				Housing - Plumbing	4	1.0	
	Housing Authority			13	1.5		
	Housing Authority			13	1.5		
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
OIC - Inter Municipal SR				1	0		
Inter Municipal Affairs				2	0		
Inter Municipal Affairs			2	0			
Planning and Building Department	Building Department	Building Department	Bldg - From Transfer	1	0		
			Bldg - Housing Complaint	2	9.0		
			Bldg - Illegal Housing	2	0.5		
			Bldg - Retaining Wall	1	0		
Building Department			6	3.2			
Planning and Building Department			6	3.2			

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days			
NEW CASSEL	Project Independence	Project Independence	PI - Caregiver Support	2	1.5			
			PI - Health and Mental Health	25	0.6			
			PI - Household Maintenance	1	0			
			PI - Membership Registration	104	0			
			PI - Miscellaneous	3	8.7			
			PI - Program Registration	10	2.7			
			PI - Taxi Service	24	0.1			
			PI - Taxi Service Cancellation	3	0			
Project Independence			172	0.4				
Project Independence			172	0.4				
NEW CASSEL				296	2.3			
NEW CASSELL	Department of Public Works	Highway Department	Hwy - From Transfer	1	0			
		Highway Department		1	0			
		Department of Public Works		1	0			
NEW CASSELL				1	0			
NEW CASSEL	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	4.0			
		Highway Department		1	4.0			
		Department of Public Works		1	4.0			
NEW CASSEL				1	4.0			
NEW HDYE PARK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0			
		Supervisor's Office		1	0			
		Supervisor's Office		1	0			
NEW HDYE PARK				1	0			
NEW HYDE APRK	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0			
		Code Enforcement		1	0			
		Department of Public Safety		1	0			
NEW HYDE APRK				1	0			
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	19.0			
			CommSvc - Seasonal Programs Registration	2	0			
			Community Services		3	6.3		
	Community Services			3	6.3			
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Defecation	1	29.0		
				Animal Sh - Surrender a dog	2	0		
				Animal Shelter		3	9.7	
				Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	1.0
						Code - Garbage	1	1.0
	Code - Noise	2	2.5					
Code Enforcement			4	1.8				

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	7.0	
		Parking Enforcement		1	7.0	
	Department of Public Safety			8	5.4	
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	0
			Hwy - Curb Repair		1	0
			Hwy - Dead Animal Pickup		1	4.0
			Hwy - Miscellaneous		2	0
			Hwy - Pothole		1	4.0
			Hwy - Street Sign - Repair / Replace		10	0.2
			Hwy - Street Sweeping / Cleaning		3	0
			Hwy - Tree Stump Removal		1	0
			Hwy - Tree Trimming / Removal Inspection		3	0
			Highway Department			23
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off		1	5.0
			Street Light - Light Out (Single)		9	6.8
			Street Light - Lights Out (Multiple)		3	8.7
			Street Light - Mark Out		5	9.2
			Street Light - On During Day		2	4.5
			Street Light - Pole Problem		1	15.0
	Street Lighting District			21	7.7	
	Department of Public Works			44	3.9	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		4	0.8
		Inter Municipal Affairs		4	0.8	
	Inter Municipal Affairs			4	0.8	
	Planning and Building Department	Building Department	Bldg - From Transfer		1	0
			Bldg - Illegal Housing		1	0
			Building Department		2	0
	Planning and Building Department			2	0	
	Project Independence	Project Independence	PI - Health and Mental Health		2	0
			PI - Household Maintenance		4	9.5
			PI - Membership Registration		28	0
			PI - Miscellaneous		1	0
			PI - Program Registration		29	3.8
PI - Taxi Service				36	0	
PI - Taxi Service Cancellation				5	0	
PI - Transportation/Mobility Mgmt Info				4	2.8	
Project Independence			109	1.4		
Project Independence			109	1.4		
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel		1	3.0	
	Sustainability Department		1	3.0		
Solid Waste Management			1	3.0		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Helicopter	9	0	
	Supervisor's Office			10	0	
	Supervisor's Office			10	0	
NEW HYDE PARK				181	2.2	
NEW YORK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
NEW YORK				2	0	
NEW YORK CITY	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
NEW YORK CITY				1	0	
NO NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	0	
		Adminstrative Services		2	0	
		Adminstrative Services			2	0
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	3	1.0
				Hwy - Street Sign - Repair / Replace	1	0
				Hwy - Tree Stump Removal	1	0
		Highway Department			5	0.6
		Street Lighting District	Street Light - Light Out (Single)	2	6.0	
	Street Lighting District			2	6.0	
	Department of Public Works			7	2.1	
Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	2	2.0	
	Inter Municipal Affairs			3	1.7	
Inter Municipal Affairs			3	1.7		
NO NEW HYDE PARK				12	1.7	
NORTH HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0	
		Community Services		4	0	
	Community Services			4	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	9.0	
		Animal Shelter		1	9.0	
	Department of Public Safety			1	9.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
		Inter Municipal Affairs		1	0	
Inter Municipal Affairs			1	0		
Project Independence	Project Independence	Project Independence	PI - Health and Mental Health	1	11.0	
			PI - Membership Registration	13	0	
			PI - Taxi Service	92	0.0	

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
NORTH HILLS	Project Independence	Project Independence	PI - Taxi Service Cancellation	13	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
	Project Independence		120	0.1	
	Project Independence		120	0.1	
NORTH HILLS				126	0.2
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services		3	0	
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	6.0
			Code - Commercial Vehicle stored on Residential Property	2	3.0
			Code - Court	2	0
			Code - Fence	1	0
			Code - Leaves Accumulation	1	1.0
			Code - Lights	2	1.0
			Code - Miscellaneous	1	0
			Code - Property Maintenance	2	3.5
			Code - Sidewalk Obstruction	1	3.0
	Code Enforcement		13	1.9	
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0	
	Parking Enforcement		1	2.0	
	Department of Public Safety		14	1.9	
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	5.0
Hwy - Catch Basin			2	0.5	
Hwy - Dead Animal Pickup			3	3.3	
Hwy - Miscellaneous			2	2.5	
Hwy - Plow Damage			1	0	
Hwy - Street Drainage / Flooding			1	0	
Hwy - Street Sign - New Request			1	0	
Hwy - Street Sign - Repair / Replace			1	3.0	
Hwy - Street Sweeping / Cleaning			3	0.3	
Hwy - Tree Branch / Debris Pickup			1	1.0	
Hwy - Tree Stump Removal			2	0	
Hwy - Tree Trimming / Removal Inspection			5	1.2	
Highway Department		23	1.4		
Street Lighting District	Street Light - Cycles On / Off	3	8.3		
	Street Light - Fixture Problem	1	9.0		
	Street Light - Light Out (Single)	11	6.6		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	8	6.4
			Street Light - On During Day	8	6.5
			Street Lighting District	31	6.8
	Department of Public Works			54	4.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs	1	0
	Inter Municipal Affairs			1	0
	Planning and Building Department	Building Department	Bldg - Application Status	1	0
			Bldg - Certificate Status	1	0
			Bldg - Construction Complaint	1	2.0
			Bldg - Illegal Housing	2	0
			Bldg - Suspect Work Without a Permit	6	14.2
					Building Department
	Planning and Building Department			11	7.9
	Project Independence	Project Independence	PI - Health and Mental Health	2	1.5
			PI - Household Maintenance	3	6.0
			PI - Membership Registration	59	0
			PI - Miscellaneous	2	7.5
			PI - NORC SR	3	0
			PI - Program Registration	42	2.2
			PI - Taxi Service	50	0
			PI - Taxi Service Cancellation	6	0
			PI - Taxi Service Complaint	1	3.0
			PI - Transportation/Mobility Mgmt Info	1	1.0
			Project Independence	169	0.8
	Project Independence			169	0.8
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes			1	0	
Receiver of Taxes			1	0	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	13.0	
		SWMA - Garbage Not Picked Up	3	1.0	
			Solid Waste Management	4	4.0
	Sustainability Department	SWMA - Compost	1	7.0	
		Sustainability Department	1	7.0	
Solid Waste Management			5	4.6	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0	
		Supervisor's Office	2	0	
Supervisor's Office			2	0	
NORTH NEW HYDE PARK				260	2.0

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
OCEANSIDE	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence			1	0
OCEANSIDE				1	0
OLD WESTBURY	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
Project Independence			1	0	
OLD WESTBURY				2	1.5
PLAIN VIEW	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
PLAIN VIEW				1	0
PLANDOME	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Program Registration	1	5.0
			PI - Taxi Service	5	0
Project Independence			7	0.7	
Project Independence			7	0.7	
PLANDOME				9	0.6
PLANDOME HEIGHTS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0
		Community Services		4	0
	Community Services			4	0
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	17.0
		Solid Waste Management		1	17.0
	Solid Waste Management			1	17.0
Supervisor's Office	Supervisor's Office	SupV - Helicopter	2	0	
	Supervisor's Office		2	0	
Supervisor's Office			2	0	
PLANDOME HEIGHTS				7	2.4
PLANDOME MANOR	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days		
PLANDOME MANOR	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0		
		Animal Shelter		1	0		
	Department of Public Safety			1	0		
PLANDOME MANOR				3	0		
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Lot Condition	1	0		
		Adminstrative Services		1	0		
	Adminstrative Services			1	0		
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	13	0		
		Community Services		13	0		
	Community Services			13	0		
	Department of Public Safety	Animal Shelter		Animal Sh - Barking Dog	3	4.3	
				Animal Sh - Dog Defecation	1	11.0	
				Animal Sh - Found Animal	2	1.5	
				Animal Sh - Lost Animal	1	2.0	
				Animal Sh - Misc	2	4.5	
		Animal Shelter			9	4.2	
		Cat Shelter		Cat Shelter - Feral Cats	1	0	
		Cat Shelter			1	0	
		Code Enforcement			Code - After Hours/Weekend Construction	1	0
					Code - Basketball Stanchion	2	0.5
					Code - Boat	1	20.0
					Code - Court	3	0
	Code - Fence				1	0	
	Code - Garbage				2	5.0	
	Code - Miscellaneous				1	0	
	Code - Noise				1	1.0	
	Code - Property Maintenance				3	27.3	
Code - Sidewalk Obstruction	1				0		
Code - Smoke	1	4.0					
Code Enforcement			17	6.9			
Department of Public Safety				27	5.8		
Department of Public Works	Highway Department		Hwy - Basketball Stanchion	2	2.0		
			Hwy - Catch Basin	2	2.5		
			Hwy - Dead Animal Pickup	3	1.3		
			Hwy - From Transfer	1	0		
			Hwy - Miscellaneous	5	2.4		
			Hwy - Pothole	7	6.9		
			Hwy - Pothole Filled Without Request	15	0		
			Hwy - Snow and Ice Control	1	4.0		
			Hwy - Street Sign - New Request	2	0		
			Hwy - Street Sign - Remove	1	0		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	16	0.6	
			Hwy - Street Sweeping / Cleaning	2	2.0	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	5	7.6	
		Highway Department			64	2.0
		Street Lighting District	Street Light - Cycles On / Off	2	9.0	
			Street Light - Light Out (Single)	6	9.7	
			Street Light - Lights Out (Multiple)	4	11.2	
			Street Light - Mark Out	15	5.5	
			Street Light - On During Day	1	0	
		Street Lighting District			28	7.3
		Department of Public Works			92	3.6
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	0
				OIC - Inter Municipal SR	3	0.7
	Inter Municipal Affairs			5	0.4	
	Inter Municipal Affairs			5	0.4	
	Planning and Building Department	Building Department	Bldg - Housing Complaint	2	3.5	
			Bldg - Illegal Housing	1	10.0	
			Bldg - Suspect Work Without a Permit	4	3.0	
		Building Department			7	4.1
		Planning Department	Planning - Questions needing Answers	1	1.0	
		Planning Department			1	1.0
	Planning and Building Department			8	3.8	
	Project Independence	Project Independence	PI - Call Back Request	3	7.7	
			PI - Health and Mental Health	5	1.2	
			PI - Household Maintenance	4	8.0	
			PI - Membership Registration	48	0	
PI - Miscellaneous			5	3.2		
PI - Program Registration			24	2.2		
PI - Taxi Service			217	0.0		
PI - Taxi Service Cancellation			21	0		
PI - Transportation/Mobility Mgmt Info			4	1.0		
Project Independence			331	0.4		
Project Independence			331	0.4		
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	21.0		
		SWMA - Garbage Not Picked Up	1	2.0		
	Solid Waste Management			2	11.5	
Solid Waste Management			2	11.5		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Supervisor's Office	Supervisor's Office	SupV - Airplane	7	0
		Supervisor's Office		7	0
	Supervisor's Office			7	0
PORT WASHINGTON				486	1.4
PORT WASHINGTON NORTH	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	3.0
			CommSvc - Seasonal Programs Registration	2	0
	Community Services			3	1.0
	Community Services			3	1.0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Misc	1	4.0
	Animal Shelter			2	2.0
	Department of Public Safety			2	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs		1
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0
			PI - Membership Registration	13	0
			PI - Program Registration	3	2.7
PI - Taxi Service			16	0.1	
PI - Taxi Service Cancellation			1	0	
Project Independence			34	0.3	
Project Independence			34	0.3	
PORT WASHINGTON NORTH				40	0.4
PORT WASHINTON	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
Highway Department		1	0		
Department of Public Works			1	0	
PORT WASHINTON				2	0
PORT WASHIONGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASHIONGTON				1	0
PORT WSAHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WSAHINGTON				1	0

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASHINGTON				1	0
PORTWASHINGTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
Project Independence			2	0	
PORTWASHINGTON				3	0
ROCKVILLE CENTRE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
ROCKVILLE CENTRE				1	0
ROSLYN	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
		Adminstrative Services			1
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0
		Highway Department		3	0
	Department of Public Works			3	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	1.0
		Inter Municipal Affairs		4	1.0
	Inter Municipal Affairs			4	1.0
	Project Independence	Project Independence	PI - Caregiver Support	1	10.0
PI - Health and Mental Health			2	12.5	
PI - Household Maintenance			1	10.0	
PI - Membership Registration			8	0	
PI - Program Registration			1	5.0	
PI - Taxi Service			23	0.0	
PI - Taxi Service Cancellation			4	0	
PI - Transportation/Mobility Mgmt Info			1	0	
Project Independence			41	1.2	
Project Independence			41	1.2	

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0
		Supervisor's Office		4	0
	Supervisor's Office			4	0
ROSLYN				54	1.0
ROSLYN ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	9.0
		Cat Shelter		1	9.0
	Department of Public Safety			1	9.0
	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
			PI - Membership Registration	4	0
			PI - Program Registration	2	4.0
			PI - Taxi Service	11	0
Project Independence			18	0.5	
Project Independence			18	0.5	
ROSLYN ESTATES				22	0.8
ROSLYN HARBOR	Project Independence	Project Independence	PI - Membership Registration	3	0
		Project Independence		3	0
	Project Independence			3	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Helicopter	4	0
		Supervisor's Office			5
Supervisor's Office			5	0	
ROSLYN HARBOR				8	0
ROSLYN HEIGHT	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
ROSLYN HEIGHT				1	0
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	3.0
			CommSvc - Seasonal Programs Registration	2	0
		Community Services			3
	Community Services			3	1.0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	10.0
		Animal Shelter		1	10.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
Code Enforcement		Code - Commercial Vehicle stored on Residential Property	1	0	
	Code - Miscellaneous	3	6.7		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days		
ROSLYN HEIGHTS	Department of Public Safety	Code Enforcement	Code - Signs	1	11.0		
			Code - Tree Removal	1	2.0		
		Code Enforcement			6	5.5	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	10.3		
		Parking Enforcement			3	10.3	
	Department of Public Safety				11	6.7	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	1.0	
				Hwy - Curb Repair	1	0	
				Hwy - Dead Animal Pickup	2	3.5	
				Hwy - Street Sign - New Request	1	0	
				Hwy - Street Sign - Repair / Replace	3	0.3	
				Hwy - Street Sweeping / Cleaning	1	8.0	
				Hwy - Tree Stump Removal	4	0.5	
				Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			15	1.3	
		Street Lighting District			Street Light - Cycles On / Off	1	6.0
					Street Light - Light Out (Single)	11	7.5
					Street Light - Lights Out (Multiple)	2	17.0
					Street Light - Mark Out	28	5.5
					Street Light - On During Day	4	6.2
					Street Light - Pole Problem	2	10.0
		Street Lighting District			48	6.7	
		Department of Public Works				63	5.4
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	2.0	
				OIC - Inter Municipal SR	3	0	
		Inter Municipal Affairs			4	0.5	
	Inter Municipal Affairs				4	0.5	
	Planning and Building Department	Building Department		Bldg - Construction Complaint	1	0	
				Bldg - Inspection Request	1	13.0	
				Bldg - Suspect Work Without a Permit	1	0	
		Building Department			3	4.3	
	Planning and Building Department				3	4.3	
Project Independence	Project Independence		PI - Call Back Request	1	5.0		
			PI - Health and Mental Health	7	1.9		
			PI - Membership Registration	38	0		
			PI - Program Registration	8	2.6		
			PI - Taxi Service	85	0		
			PI - Taxi Service Cancellation	7	0		
	PI - Transportation/Mobility Mgmt Info	2	1.0				
Project Independence			148	0.3			
Project Independence				148	0.3		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
			SWMA - Container without License / Permit	2	12.5
	Solid Waste Management		3	8.7	
	Solid Waste Management		3	8.7	
ROSLYN HEIGHTS				235	2.1
ROSLYN,	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
ROSLYN,				1	0
RUSSEL GARDENS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
RUSSEL GARDENS				1	0
RUSSELL GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs		1	1.0	
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Membership Registration	4	0
			PI - Taxi Service	8	0
	Project Independence		14	0	
Project Independence		14	0		
RUSSELL GARDENS				16	0.1
SADDLE ROCK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services		1	0	
	Project Independence	Project Independence	PI - Household Maintenance	1	0
			PI - Membership Registration	2	0
			PI - Miscellaneous	1	4.0
			PI - Taxi Service	8	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence		15	0.3	
Project Independence		15	0.3		
SADDLE ROCK				16	0.2
SANDS POINT	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services		3	0	

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
SANDS POINT	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Membership Registration	5	0
			PI - Program Registration	2	1.0
			PI - Taxi Service	15	0
			PI - Taxi Service Cancellation	1	0
			Project Independence		23
Project Independence			23	0.1	
SANDS POINT				27	0.1
SCARSDALE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
SCARSDALE				1	0
SEA CLIFF	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
SEA CLIFF				1	0
SEARINGTOWN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
		Community Services			2
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		1	0
		Cat Shelter	Cat Shelter - Feral Cats	2	4.5
		Cat Shelter		2	4.5
	Department of Public Safety			3	3.0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	26.0
			Hwy - Pothole	3	4.7
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		7	5.7
		Street Lighting District	Street Light - Light Out (Single)	10	6.1
Street Light - Lights Out (Multiple)			3	12.0	
Street Light - Mark Out	5		5.2		
Street Lighting District		18	6.8		
Department of Public Works			25	6.5	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
	Inter Municipal Affairs		1	1.0	
Inter Municipal Affairs			1	1.0	

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	15.0
		Building Department		1	15.0
	Planning and Building Department			1	15.0
	Project Independence	Project Independence	PI - Call Back Request	1	2.0
			PI - Membership Registration	5	0
			PI - Miscellaneous	2	2.0
			PI - Program Registration	3	8.7
			PI - Taxi Service	17	0
			PI - Transportation/Mobility Mgmt Info	2	0.5
			Project Independence		30
	Project Independence			30	1.1
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
			SWMA - Container without License / Permit	1	21.0
		Solid Waste Management		2	10.5
Solid Waste Management			2	10.5	
SEARINGTOWN				64	3.8
SPRINGFIELD GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
SPRINGFIELD GARDENS				1	0
STOONY BROOK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
STOONY BROOK				1	0
SYOSSET	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
SYOSSET				1	0
THOMASTON	Project Independence	Project Independence	PI - Call Back Request	2	0.5
			PI - Health and Mental Health	1	1.0
			PI - Membership Registration	8	0
			PI - Program Registration	1	0
			PI - Taxi Service	15	0
			PI - Taxi Service Cancellation	4	0
			Project Independence		31
Project Independence			31	0.1	
THOMASTON				31	0.1

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
UNIONDALE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
UNIONDALE				1	0
UNIVERSITY GARDENS	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	2	6.0
		Animal Shelter		2	6.0
		Code Enforcement	Code - Garbage	1	2.0
			Code - Leaves Accumulation	1	5.0
	Code Enforcement		2	3.5	
	Department of Public Safety			4	4.8
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	10.0
			Hwy - Street Sign - Repair / Replace	1	1.0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		4	2.8
		Street Lighting District	Street Light - Light Out (Single)	1	3.0
	Street Light - Mark Out		1	6.0	
	Street Lighting District		2	4.5	
Department of Public Works			6	3.3	
Project Independence	Project Independence	PI - Program Registration	1	5.0	
		PI - Taxi Service	6	0	
	Project Independence		7	0.7	
Project Independence			7	0.7	
UNIVERSITY GARDENS				17	2.6
VALLEY STREAM	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
VALLEY STREAM				1	0
WANTAGH	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence			1	0
WANTAGH				1	0
WEST ISLIP	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
WEST ISLIP				1	1.0
WESTBUJRY	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	11.0
		Street Lighting District		1	11.0
	Department of Public Works			1	11.0
WESTBUJRY				1	11.0

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0	
		Community Services		3	0	
	Community Services			3	0	
	Department of Public Safety	Animal Shelter		Animal Sh - Found Animal	1	1.0
				Animal Sh - Injured Dog	1	0
				Animal Sh - Surrender a dog	1	0
				Animal Sh - Unleashed - Stray Dog	4	1.2
		Animal Shelter			7	0.9
		Cat Shelter		Cat Shelter - Feral Cats	2	0
		Cat Shelter			2	0
		Code Enforcement		Code - Court	1	0
				Code - Miscellaneous	1	11.0
				Code - No Plates / Inoperable Vehicle	1	8.0
	Code Enforcement			3	6.3	
	Department of Public Safety			12	2.1	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	3.0
				Hwy - Dead Animal Pickup	1	2.0
				Hwy - Miscellaneous	2	0
				Hwy - Snow and Ice Control	1	0
				Hwy - Street Drainage / Flooding	1	10.0
				Hwy - Street Sign - Repair / Replace	3	0
		Hwy - Tree Trimming / Removal Inspection	1	0		
		Highway Department			10	1.5
		Street Lighting District		Street Light - Fixture Problem	2	11.0
				Street Light - Lights Out (Multiple)	1	15.0
	Street Lighting District			3	12.3	
	Department of Public Works			13	4.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	1.2	
		Inter Municipal Affairs			4	1.2
	Inter Municipal Affairs			4	1.2	
	Project Independence	Project Independence		PI - Call Back Request	2	1.5
				PI - Caregiver Support	1	2.0
				PI - Health and Mental Health	6	1.5
PI - Household Maintenance				2	5.5	
PI - Membership Registration				74	0	
PI - Miscellaneous				1	2.0	
PI - Program Registration				20	3.7	
PI - Taxi Service				52	0.1	
PI - Taxi Service Cancellation		7	0			
Project Independence			165	0.6		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Project Independence			165	0.6
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0
		Solid Waste Management		1	1.0
	Solid Waste Management			1	1.0
WESTBURY				198	0.9
WILLISTON PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Household Maintenance	1	4.0
			PI - Membership Registration	59	0
			PI - Miscellaneous	2	2.5
			PI - Program Registration	12	4.2
			PI - Taxi Service	38	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	0
	Project Independence			116	0.5
	Project Independence			116	0.5
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	2.0
Sustainability Department		1	2.0		
Solid Waste Management			1	2.0	
WILLISTON PARK				119	0.5
WWILISTON	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence			1	0
WWILISTON				1	0
carle place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works			2	0
carle place				2	0
garden city park	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	1.0
		Code Enforcement		1	1.0
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	9.0
	Parking Enforcement		1	9.0	
Department of Public Safety			2	5.0	

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
garden city park				3	3.7
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
garden city park				1	0
great neck	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		3	0
	Department of Public Works			3	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	4.0
Project Independence			1	4.0	
great neck				4	1.0
manhasset	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0.3
			Hwy - Street Sweeping / Cleaning	1	0
	Highway Department			4	0.2
Department of Public Works			4	0.2	
manhasset				4	0.2
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0
		Highway Department		3	0
		Street Lighting District	Street Light - Lights Out (Multiple)	2	6.0
	Street Lighting District			2	6.0
Department of Public Works			5	2.4	
new cassel				5	2.4
new hyde park	Department of Public Works	Street Lighting District	Street Light - On During Day	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
new hyde park				1	3.0
north hills	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
north hills				1	0
port washington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	8	0
		Highway Department		8	0
	Department of Public Works			8	0
port washington				8	0

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days		
port washington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0		
			Hwy - Street Sign - Repair / Replace	1	0		
		Highway Department		2	0		
		Department of Public Works		2	0		
port washington				2	0		
roslyn heights	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0		
			Highway Department	1	0		
		Department of Public Works	1	0			
	Project Independence	Project Independence	PI - Taxi Service	3	0		
	Project Independence	3	0				
	Project Independence	3	0				
roslyn heights				4	0		
searingtown	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0		
			Project Independence	1	0		
		Project Independence	1	0			
searingtown				1	0		
westbury	Project Independence	Project Independence	PI - Health and Mental Health	1	3.0		
			Project Independence	1	3.0		
		Project Independence	1	3.0			
westbury				1	3.0		
	Community Services	Community Services	CommSvc - Misc SR	2	4.5		
				CommSvc - Seasonal Programs Registration	5	0	
			Community Services	7	1.3		
		Community Services	7	1.3			
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Adoption	41	0	
					Animal Sh - Lost Animal	1	1.0
					Animal Sh - Misc	1	0
			Animal Shelter	43	0.0		
		Cat Shelter	Cat Shelter - Call Back	4	10.8		
			Cat Shelter	4	10.8		
		Code Enforcement	Code - Call Back Request		43	2.4	
	Code - Property Violations Search			85	4.2		
		Code Enforcement	128	3.6			
Parking Enforcement	Prkg Enfrc - Call Back Request	2	3.5				
	Parking Enforcement	2	3.5				
	Department of Public Safety	177	2.9				

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Works	Highway Department	Hwy - Call Back Request	8	0.8	
			Hwy - Informational	2	0	
			Hwy - Permits / Road Opening Application Request	7	0.7	
		Highway Department			17	0.6
	Department of Public Works			17	0.6	
	Housing Authority	Housing Authority	Housing - Misc SR	1	0	
		Housing Authority		1	0	
	Housing Authority			1	0	
	Human Resources and Finance	Human Resources and Finance	HR - Medical and Insurance Benefits	1	6.0	
		Human Resources and Finance		1	6.0	
	Human Resources and Finance			1	6.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5	
		Inter Municipal Affairs		2	0.5	
	Inter Municipal Affairs			2	0.5	
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	1	0	
			Park - General Complaint	2	2.5	
			Park - Miscellaneous	1	0	
			Park - Park Facilities Maintenance	15	3.3	
			Park - Park Permit Application Request	1	0	
	Parks and Recreation Department			20	2.8	
	Parks and Recreation Department			20	2.8	
	Planning and Building Department	Building Department	Bldg - Call Back	5	8.2	
			Bldg - Certificate Status	3	0	
			Bldg - General Question Needs Answers	67	3.8	
			Bldg - Permit Question Needs Answers	3	9.7	
		Building Department			78	4.2
		Planning Department	Planning - Call Back Request	1	4.0	
Planning - Subdivision of Land	1		5.0			
Planning Department			2	4.5		
Planning and Building Department			80	4.2		
Project Independence	Project Independence	PI - Call Back Request	1	4.0		
		PI - Miscellaneous	1	1.0		
	Project Independence		2	2.5		
Project Independence			2	2.5		
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request	1	0		
	Receiver of Taxes		1	0		
Receiver of Taxes			1	0		
Solid Waste Management	Solid Waste Management	SWMA - Call Back	8	1.2		
	Solid Waste Management		8	1.2		

Town of North Hempstead Service Requests via 311 - by Community

December 2013

City	Department Description	Group Description	Type Description	Count	Response Days
	Solid Waste Management	Sustainability Department	SWMA - Recycling / STOP Call Back	1	0
		Sustainability Department		1	0
	Solid Waste Management			9	1.1
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	54	0
		311 Call Center		54	0
		Supervisor's Office	SupV - Helicopter Nassau	1	0
	Supervisor's Office			1	0
	Supervisor's Office			55	0
	Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance	2	0
			Town Clerk - Birth Certificate	150	0
			Town Clerk - Contracts & Bids	1	0
			Town Clerk - Death Certificate	98	0
			Town Clerk - Dog License	52	0
			Town Clerk - Domestic Partnership	4	0
			Town Clerk - Filming Permit	1	0
			Town Clerk - Going Out of Business	2	0
			Town Clerk - Hunting License	2	0
			Town Clerk - Landscaping License	1	0
			Town Clerk - Liquor License	2	0
			Town Clerk - Marriage Certificate	35	0
			Town Clerk - Marriage License	54	0
			Town Clerk - Miscellaneous	25	0
			Town Clerk - Parking (Mary Jane Davies Green)	1	0
			Town Clerk - Parking Restrictions Removal Request	11	0
			Town Clerk - Pawnbroker License	1	0
			Town Clerk - Peddler License	2	0
			Town Clerk - Secondhand Dealer License	1	0
			Town Clerk - Solid Waste Management License	11	0
	Town Clerk - Taxi and Limousine License	7	0		
	Town Clerk - Tow Truck License	3	0		
	Town Clerk			466	0
	Town Clerk			466	0
				838	1.1
Summary				5,005	1.4