

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	MANHASSET	2	0	
			PLANDOME	1	7.0	
			ROSLYN ESTATES	1	3.0	
			WESTBURY	1	11.0	
		Adm Svc - Green Team			5	4.2
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	2	4.0	
		Adm Svc - PW Parking - Broken Meter			2	4.0
Adminstrative Services				7	4.1	
Adminstrative Services				7	4.1	
Community Services	Community Services	CommSvc - Bus Booking for Group	ROSLYN HEIGHTS	1	5.0	
		CommSvc - Bus Booking for Group			1	5.0
		CommSvc - Bus Pickup Cancel	MINEOLA	5	0.2	
			NEW CASSEL	2	1.5	
			NEW HYDE PARK	1	0	
			WESTBURY	1	0	
			WILLISTON PARK	1	1.0	
		CommSvc - Bus Pickup Cancel			10	0.5
		CommSvc - Bus Pickup Schedule	MINEOLA	3	0	
			WESTBURY	1	0	
		CommSvc - Bus Pickup Schedule			4	0
		CommSvc - Misc SR	ALBERTSON	1	5.0	
			ROSLYN HEIGHTS	1	0	
		CommSvc - Misc SR			2	2.5
Community Services				17	0.9	
Community Services				17	0.9	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GREAT NECK	1	7.0	
			PORT WASHINGTON	1	2.0	
			THOMASTON	2	1.5	
		Animal Sh - Barking Dog			4	3.0
		Animal Sh - Dog Adoption		41	0	
		Animal Sh - Dog Adoption			41	0
		Animal Sh - Found Animal	GLEN OAKS	1	2.0	
			MINEOLA	1	0	
			NEW CASSEL	2	0	
			PLANDOME MANOR	1	1.0	
			ROSLYN HARBOR	1	0	
		Animal Sh - Found Animal			6	0.5
		Animal Sh - Injured Dog	WESTBURY	1	0	
		Animal Sh - Injured Dog			1	0
Animal Sh - Lost Animal	sands point	1	0			
	GREAT NECK	3	0.7			

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	MANHASSET	3	0.7	
			NEW CASSEL	1	0	
			PORT WASHINGTON	2	0.5	
			WESTBURY	3	0.3	
			WILLISTON PARK	1	0	
		Animal Sh - Lost Animal			14	0.4
		Animal Sh - Menacing or Harrassing Dog	MANORHAVEN	1	0	
			NEW CASSEL	2	1.5	
			PORT WASHINGTON	2	1.5	
			WESTBURY	1	3.0	
		Animal Sh - Menacing or Harrassing Dog			6	1.5
		Animal Sh - Misc	GREAT NECK	1	2.0	
		Animal Sh - Misc			1	2.0
		Animal Sh - Sign	FLORAL PARK CENTRE	2	0.5	
			PORT WASHINGTON	1	5.0	
		Animal Sh - Sign			3	2.0
		Animal Sh - Surrender a dog	MINEOLA	1	0	
			NEW CASSEL	2	0	
		Animal Sh - Surrender a dog			3	0
		Animal Sh - Unleashed - Stray Dog	FLOWER HILL	1	2.0	
			GARDEN CITY PARK	1	2.0	
			HERRICKS	1	0	
			MINEOLA	1	6.0	
			NEW CASSEL	1	3.0	
			PORT WASHINGTON	1	0	
			THOMASTON	1	0	
			WESTBURY	1	3.0	
			port washington	1	2.0	
	Animal Sh - Unleashed - Stray Dog			9	2.0	
	Animal Shelter				88	0.6
	Cat Shelter	Cat Shelter - Call Back		5	3.2	
Cat Shelter - Call Back			5	3.2		
Cat Shelter - Feral Cats		GARDEN CITY PARK	1	19.0		
		GREAT NECK	1	16.0		
		GREAT NECK ESTATES	1	9.0		
		MANHASSET	2	6.0		
		MINEOLA	2	11.5		
		NEW CASSEL	1	18.0		
		NEW HYDE PARK	1	6.0		
		NORTH NEW HYDE PARK	1	18.0		

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	PORT WASHINGTON	1	0			
			THOMASTON	1	0			
			WILLISTON PARK	1	1.0			
		Cat Shelter - Feral Cats			13	9.4		
	Cat Shelter			18	7.7			
	Code Enforcement	Code - After Hours/Weekend Construction		ALBERTSON	2	0		
				GARDEN CITY PARK	1	0		
				GREAT NECK	1	0		
				MANHASSET HILLS	1	0		
				PORT WASHINGTON	2	0.5		
				ROSLYN HEIGHTS	1	0		
				UNIVERSITY GARDENS	1	0		
				Code - After Hours/Weekend Construction			9	0.1
				Code - Building Permit	PORT WASHINGTON	1	0	
				Code - Building Permit			1	0
				Code - Call Back Request		43	1.5	
				Code - Call Back Request			43	1.5
				Code - Commercial Vehicle stored on Residential Property		GARDEN CITY PARK	1	4.0
		NEW CASSEL	3			0		
		NEW HYDE PARK	2			2.5		
		NORTH NEW HYDE PARK	10			1.7		
		Code - Commercial Vehicle stored on Residential Property			16	1.6		
		Code - Court		GARDEN CITY PARK	2	0		
				GREAT NECK	5	0		
				HERRICKS	1	0		
				MANHASSET	4	0.2		
				MUNSEY PARK	1	0		
				NEW CASSEL	7	0		
	NORTH NEW HYDE PARK			1	0			
	PORT WASHINGTON			4	0			
	SANDS POINT			1	0			
UNIVERSITY GARDENS	3			1.3				
WESTBURY	2			0				
Code - Court			31	0.2				
Code - Dumpster	ALBERTSON	1	0					
Code - Dumpster			1	0				
Code - Fence		GARDEN CITY PARK	5	3.8				
		NEW CASSEL	4	2.5				
		NORTH NEW HYDE PARK	2	1.5				

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Fence	PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
		Code - Fence			14	2.3
		Code - From Transfer	ROSLYN ESTATES	1	0	
		Code - From Transfer			1	0
		Code - Garbage	ALBERTSON	1	2.0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	2	3.0	
			GREENVALE	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	7.0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	4	7.2	
			WESTBURY	1	2.0	
			Code - Garbage			13
		Code - Graffiti	GARDEN CITY PARK	2	2.0	
		Code - Graffiti			2	2.0
		Code - Leaves Accumulation	CARLE PLACE	1	2.0	
			GREAT NECK	1	1.0	
			HERRICKS	2	2.5	
			MANHASSET	1	17.0	
			NEW HYDE PARK	1	4.0	
			PORT WASHINGTON	3	3.0	
		Code - Leaves Accumulation			9	4.2
		Code - Lights	PORT WASHINGTON	1	0	
		Code - Lights			1	0
		Code - Litter	NEW CASSEL	2	0	
		Code - Litter			2	0
		Code - Miscellaneous	CARLE PLACE	1	5.0	
			GREENVALE	1	1.0	
			HERRICKS	1	5.0	
			MANHASSET	4	0	
NEW CASSEL	2		2.5			
NEW HYDE PARK	2		1.5			
NORTH NEW HYDE PARK	3		1.7			
PORT WASHINGTON	5		0.6			
ROSLYN HEIGHTS	1		4.0			
WESTBURY	1		1.0			
Code - Miscellaneous			21	1.5		

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	ALBERTSON	1	1.0	
			GARDEN CITY PARK	1	4.0	
			NEW CASSEL	8	5.4	
		Code - No Plates / Inoperable Vehicle			10	4.8
		Code - Noise	GREAT NECK	1	0	
			MANHASSET	1	0	
			PORT WASHINGTON	2	7.0	
			ROSLYN	1	3.0	
		Code - Noise			5	3.4
		Code - Odor	PORT WASHINGTON	2	2.5	
		Code - Odor			2	2.5
		Code - Overgrown Vegetation	GARDEN CITY PARK	2	3.0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	6.0	
			PORT WASHINGTON	1	0	
			garden city park	1	9.0	
		Code - Overgrown Vegetation			6	3.5
		Code - Property Maintenance	GARDEN CITY PARK	35	1.7	
			GREAT NECK	1	0	
			HERRICKS	1	3.0	
			MANHASSET	1	0	
			NEW CASSEL	5	4.2	
			NORTH NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	2	0	
			PORT WASHINGTON NORTH	1	0	
			ROSLYN HEIGHTS	1	15.0	
			WESTBURY	1	0	
			garden city park	1	9.0	
			Code - Property Maintenance			51
		Code - Property Violations Search		110	3.0	
		Code - Property Violations Search			110	3.0
		Code - Sidewalk Obstruction	GARDEN CITY PARK	1	5.0	
			ROSLYN HEIGHTS	1	0	
Code - Sidewalk Obstruction			2	2.5		
Code - Signs	CARLE PLACE	2	3.0			
	GARDEN CITY PARK	1	8.0			
	GREAT NECK	2	7.0			
	GREENVALE	2	6.5			

Town of North Hempstead Service Requests via 311 - by Department

November 2013

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Department of Public Safety	Code Enforcement	Code - Signs	MANHASSET	4	4.0	
			SEARINGTOWN	1	5.0	
		Code - Signs			12	5.2
		Code - Storage and Display	GARDEN CITY PARK	1	4.0	
		Code - Storage and Display			1	4.0
		Code - Tree Removal	GARDEN CITY PARK	1	5.0	
			ROSLYN HEIGHTS	1	10.0	
		Code - Tree Removal			2	7.5
		Code - Unlawful Property Use	GARDEN CITY PARK	1	15.0	
			GREAT NECK	1	0	
			NEW CASSEL	1	1.0	
		Code - Unlawful Property Use			3	5.3
		Code Enforcement			368	2.4
	Parking Enforcement	Prkg Enfrc - Call Back Request			5	3.2
			Prkg Enfrc - Call Back Request			5
		Prkg Enfrc - Commercial Parking	ALBERTSON	1	10.0	
			GARDEN CITY PARK	2	5.0	
			NEW CASSEL	1	10.0	
			NORTH NEW HYDE PARK	3	6.7	
		Prkg Enfrc - Commercial Parking			7	7.1
		Prkg Enfrc - Parking Violations Complaint	CARLE PLACE	1	0	
			GARDEN CITY PARK	3	7.0	
			GREAT NECK	2	3.0	
			MANHASSET	3	4.0	
			PORT WASHINGTON	2	0.5	
			ROSLYN HEIGHTS	1	5.0	
			WESTBURY	1	4.0	
roslyn heights	1		9.0			
		1	2.0			
Prkg Enfrc - Parking Violations Complaint			15	4.0		
Parking Enforcement			27	4.7		
Department of Public Safety				501	2.4	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	PORT WASHINGTON	1	1.0	
		Hwy - Abandoned Vehicle			1	1.0
		Hwy - Animal Sign - New Request	FLORAL PARK CENTRE	2	3.5	
			PORT WASHINGTON	1	0	
		Hwy - Animal Sign - New Request			3	2.3
		Hwy - Call Back Request		14	2.6	
		Hwy - Call Back Request			14	2.6
Hwy - Catch Basin	ALBERTSON	1	0			

Town of North Hempstead Service Requests via 311 - by Department

November 2013

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Department of Public Works	Highway Department	Hwy - Catch Basin	CARLE PLACE	1	2.0	
			HERRICKS	2	1.0	
			MANHASSET	1	0	
			NO NEW HYDE PARK	3	2.3	
			PORT WASHINGTON	5	3.0	
		Hwy - Catch Basin			13	2.0
		Hwy - Cemetery Maintenance		2	0	
		Hwy - Cemetery Maintenance			2	0
		Hwy - Complaint - Highway Employee / Vehicle	WILLISTON PARK	1	0	
		Hwy - Complaint - Highway Employee / Vehicle			1	0
		Hwy - Curb Repair	ALBERTSON	1	0	
			GREAT NECK	1	1.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	4.3	
		Hwy - Curb Repair			6	2.3
		Hwy - Dead Animal Pickup	CARLE PLACE	1	2.0	
			GARDEN CITY PARK	1	6.0	
			GREAT NECK	1	2.0	
			HERRICKS	1	0	
			MANHASSET	1	1.0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	3	1.7	
			SEARINGTOWN	1	4.0	
			WILLISTON PARK	3	0.3	
		Hwy - Dead Animal Pickup			13	1.7
		Hwy - From Transfer	NO NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	2.0	
		Hwy - From Transfer			2	1.5
		Hwy - Grass Cut / Mow	NORTH NEW HYDE PARK	1	1.0	
		Hwy - Grass Cut / Mow			1	1.0
		Hwy - Informational		3	0	
		Hwy - Informational			3	0
		Hwy - Miscellaneous	new cassel	1	4.0	
ALBERTSON	3		0.3			
CARLE PLACE	1		2.0			
GREAT NECK	2		2.0			
GREENVALE	1		2.0			
HERRICKS	2		0.5			

Town of North Hempstead Service Requests via 311 - by Department

November 2013

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Department of Public Works	Highway Department	Hwy - Miscellaneous	MANHASSET	1	2.0	
			NEW CASSEL	1	3.0	
			NEW HYDE PARK	1	5.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	4	1.8	
			ROSLYN HEIGHTS	1	7.0	
			WESTBURY	1	1.0	
				1	2.0	
		Hwy - Miscellaneous			21	2.0
		Hwy - Permits / Road Opening Application Request		3	1.3	
		Hwy - Permits / Road Opening Application Request			3	1.3
		Hwy - Pothole	ALBERTSON	1	1.0	
			GARDEN CITY PARK	1	0	
			MANHASSET	3	0.7	
			MINEOLA	1	1.0	
			NEW CASSEL	2	3.5	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	2	0.5	
		Hwy - Pothole			11	1.2
		Hwy - Sprinkler Damage	WESTBURY	1	4.0	
		Hwy - Sprinkler Damage			1	4.0
		Hwy - Street Drainage / Flooding	ALBERTSON	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
		Hwy - Street Drainage / Flooding			3	0
		Hwy - Street Painting	ROSLYN HEIGHTS	1	0	
		Hwy - Street Painting			1	0
		Hwy - Street Sign - New Request	GREAT NECK	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			ROSLYN	1	0	
Hwy - Street Sign - New Request			4	0		
Hwy - Street Sign - Repair / Replace	ALBERTSON	2	9.0			
	CARLE PLACE	1	0			
	GARDEN CITY PARK	2	0			
	GREAT NECK	1	0			
	HERRICKS	1	1.0			
	MANHASSET	2	3.5			
	NEW CASSEL	5	2.8			

Town of North Hempstead Service Requests via 311 - by Department

November 2013

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Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	NEW HYDE PARK	3	1.0	
			PORT WASHINGTON	7	1.1	
			ROSLYN HEIGHTS	2	2.0	
			WESTBURY	1	4.0	
			gREAT NECK	1	1.0	
			great neck	1	0	
			manhasset	2	0	
			new cassel	1	0	
			port washington	2	3.0	
		Hwy - Street Sign - Repair / Replace			34	1.9
		Hwy - Street Sweeping / Cleaning	ALBERTSON	1	24.0	
			CARLE PLACE	1	2.0	
			GLENWOOD LANDING	1	4.0	
			GREAT NECK	2	4.0	
			MANHASSET	2	3.0	
			NEW CASSEL	2	6.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	4	3.2	
			ROSLYN HEIGHTS	3	2.3	
			SEARINGTOWN	1	0	
			WESTBURY	1	3.0	
		Hwy - Street Sweeping / Cleaning			19	4.2
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	1	5.0	
			GARDEN CITY PARK	1	5.0	
			MANHASSET	1	2.0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	3	1.0	
		Hwy - Tree Branch / Debris Pickup			8	2.2
		Hwy - Tree Fallen - Emergency	GARDEN CITY PARK	1	0	
			MANHASSET	1	0	
			ROSLYN HEIGHTS	1	2.0	
		Hwy - Tree Fallen - Emergency			3	0.7
		Hwy - Tree Planting	ALBERTSON	1	7.0	
CARLE PLACE	1		0			
GREAT NECK	1		0			
HERRICKS	1		0			
NEW HYDE PARK	1		0			
NEW HYDE PARK,	1		0			
NO NEW HYDE PARK	1		0			

Town of North Hempstead Service Requests via 311 - by Department

November 2013

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Department of Public Works	Highway Department	Hwy - Tree Planting	NORTH NEW HYDE PARK	7	0		
			PORT WASHINGTON	2	0		
			WESTBURY	1	0		
		Hwy - Tree Planting				17	0.4
		Hwy - Tree Removal Objection	PORT WASHINGTON	1	0		
		Hwy - Tree Removal Objection				1	0
		Hwy - Tree Stump Removal	CARLE PLACE	5	0		
			FLORAL PARK CENTRE	1	0		
			GARDEN CITY PARK	4	0		
			GREAT NECK	3	0		
			HERRICKS	1	0		
			MANHASSET	2	0		
			NEW HYDE PARK	4	0.8		
			NORTH NEW HYDE PARK	10	0.4		
			PORT WASHINGTON	11	0		
			ROSLYN HEIGHTS	3	0		
			SEARINGTOWN	1	0		
			WESTBURY	1	0		
		Hwy - Tree Stump Removal				46	0.2
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	2	0		
			CARLE PLACE	4	0		
			GARDEN CITY PARK	4	0		
			GREAT NECK	2	0		
			MANHASSET	9	0.1		
			NEW CASSEL	1	0		
			NEW HYDE PARK	2	0		
			NO NEW HYDE PARK	1	4.0		
			NORTH NEW HYDE PARK	9	0		
			PORT WASHINGTON	8	1.8		
			ROSLYN HEIGHTS	6	0.5		
			SEARINGTOWN	3	0		
			UNIVERSITY GARDENS	2	0		
			WESTBURY	1	0		
Hwy - Tree Trimming / Removal Inspection				54	0.4		
Highway Department				285	1.3		
Street Lighting District	Street Light - Cycles On / Off	ALBERTSON	1	0			
		CARLE PLACE	1	2.0			
		GARDEN CITY PARK	1	0			
		GREAT NECK	3	0			

Town of North Hempstead Service Requests via 311 - by Department

November 2013

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Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	HERRICKS	1	0	
			MANHASSET	1	0	
			NEW CASSEL	2	0	
			NORTH NEW HYDE PARK	4	2.2	
			SEARINGTOWN	1	6.0	
		Street Light - Cycles On / Off			15	1.1
		Street Light - Fixture Problem	ALBERTSON	2	0.5	
			GARDEN CITY PARK	2	2.5	
			GREAT NECK	1	10.0	
			MUNSEY PARK	1	0	
			ROSLYN	1	0	
			SEARINGTOWN	2	0.5	
			WESTBURY	1	7.0	
		Street Light - Fixture Problem			10	2.4
		Street Light - Light Out (Single)	ALBERTSON	7	1.6	
			CARLE PLACE	5	3.2	
			FLORAL PARK CENTRE	2	4.0	
			GARDEN CITY PARK	10	3.6	
			GREAT NECK	9	1.6	
			HERRICKS	7	1.6	
			MANHASSET	25	3.0	
			NEW CASSEL	12	0.4	
			NEW HYDE PARK	8	2.9	
			NORTH NEW HYDE PARK	8	3.4	
			PORT WASHINGTON	5	1.6	
			PT WASHINGTON	1	4.0	
			ROSLYN	4	0	
			ROSLYN HEIGHTS	10	2.5	
			SADDLE ROCK	1	0	
			SEARINGTOWN	8	0.6	
			UNIVERSITY GARDENS	2	0	
			WESTBURY	4	0.8	
			port washington	1	0	
	1		0			
Street Light - Light Out (Single)			130	2.1		
Street Light - Lights Out (Multiple)	ALBERTSON	5	1.2			
	CARLE PLACE	4	5.2			
	FLORAL PARK CENTRE	1	2.0			
	GARDEN CITY PARK	2	2.5			
	GREAT NECK	1	0			

Town of North Hempstead Service Requests via 311 - by Department

November 2013

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Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	MANHASSET	13	2.7	
			MANORHAVEN	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	11	1.9	
			PORT WASHINGTON	6	0	
			ROSLYN	1	13.0	
			ROSLYN HEIGHTS	5	0.4	
			SEARINGTOWN	4	0	
			WESTBURY	1	3.0	
			port washington	1	0	
		Street Light - Lights Out (Multiple)			60	1.8
		Street Light - Mark Out	ALBERTSON	3	1.3	
			CARLE PLACE	5	1.6	
			EAST HILLS	1	2.0	
			FLOWER HILL	3	2.0	
			GARDEN CITY PARK	10	3.1	
			GREAT NECK	6	4.7	
			GREAT NECK PLAZA	3	1.3	
			HARBOR HILLS	5	5.0	
			HERRICKS	5	4.8	
			KENSINGTON	1	4.0	
			MANHASSET	20	5.7	
			MANHASSET HILLS	2	9.0	
			N NEW HYDE PARK	4	7.5	
			NEW CASSELL	1	0	
			NEW HYDE PARK	5	7.8	
			NO HEMPSTEAD	1	1.0	
			NORTH HEMPSTEAD	1	3.0	
			NORTH NEW HYDE PARK	16	12.8	
			PORT WASHINGTON	21	5.3	
			PORT WASHINGTON NORTH	2	12.0	
PT WASHINGTON	5		6.6			
PT WASHINGTON N	1	0				
PT WASHINGTON NO	1	2.0				
ROSLYN HEIGHTS	34	6.1				
SADDLE ROCK ESTATES	1	2.0				
SEARINGTOWN	8	2.6				

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Mark Out	UNIVERSITY GARDENS	9	3.8		
			WESTBURY	1	17.0		
			manhasset	1	0		
		Street Light - Mark Out				176	5.7
		Street Light - Misc Problems	ALBERTSON	1	0		
			GARDEN CITY PARK	1	0		
			NEW CASSEL	1	0		
			NEW HYDE PARK	1	5.0		
			PORT WASHINGTON	2	0		
			SEARINGTOWN	2	5.0		
		Street Light - Misc Problems				8	1.9
		Street Light - New Light Request	NO NEW HYDE PARK	1	0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	0		
		Street Light - New Light Request				3	0
		Street Light - On During Day	ALBERTSON	1	11.0		
			FLORAL PARK CENTRE	4	5.0		
			GARDEN CITY PARK	1	3.0		
			GREAT NECK	1	0		
			HERRICKS	4	7.5		
			MANHASSET	2	3.0		
			MANHASSET HILLS	1	0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	2	3.0		
			NORTH NEW HYDE PARK	3	2.7		
			PORT WASHINGTON	2	0.5		
			ROSLYN	1	0		
ROSLYN HEIGHTS	1		0				
Street Light - On During Day				25	3.4		
Street Light - Pole Problem	MANHASSET	1	0				
	NEW HYDE PARK	1	12.0				
	NORTH NEW HYDE PARK	1	0				
	ROSLYN HEIGHTS	1	2.0				
Street Light - Pole Problem				4	3.5		
Street Lighting District				431	3.6		
Department of Public Works				716	2.7		
Housing Authority	Housing Authority	Housing - Appliance	NEW CASSEL	1	1.0		
		Housing - Appliance				1	1.0
		Housing - Electrical	NEW CASSEL	5	1.4		
		Housing - Electrical				5	1.4

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - High Priority SR	MANHASSET	1	2.0	
			NEW CASSEL	1	2.0	
			WESTBURY	1	3.0	
		Housing - High Priority SR			3	2.3
		Housing - Misc Carpentry	MANHASSET	1	2.0	
			NEW CASSEL	2	0.5	
		Housing - Misc Carpentry			3	1.0
		Housing - Misc Exterior	NEW CASSEL	1	3.0	
		Housing - Misc Exterior			1	3.0
		Housing - Misc SR	MANHASSET	2	1.0	
			NEW CASSEL	4	2.0	
		Housing - Misc SR			6	1.7
		Housing - Pest Control	MANHASSET	1	6.0	
		Housing - Pest Control			1	6.0
		Housing - Plumbing	MANHASSET	2	2.5	
NEW CASSEL	3		1.0			
Housing - Plumbing			5	1.6		
Housing Authority				25	1.8	
Housing Authority				25	1.8	
Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	GREAT NECK	1	0	
		HR - ADA Compliance			1	0
		HR - Call Back Request		1	0	
		HR - Call Back Request			1	0
		HR - Medical and Insurance Benefits		4	11.2	
		HR - Medical and Insurance Benefits			4	11.2
		HR - Personnel and Employment		1	0	
HR - Personnel and Employment			1	0		
Human Resources and Finance				7	6.4	
Human Resources and Finance				7	6.4	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	BAXTER ESTATES	1	3.0	
			CARLE PLACE	2	3.5	
			EAST HILLS	1	1.0	
			GARDEN CITY PARK	4	1.0	
			GREAT NECK	1	13.0	
			GREAT NECK PLAZA	1	2.0	
			MANHASSET	1	2.0	
			PORT WASHINGTON NORTH	1	0	
		OIC - From Transfer			12	2.7
		OIC - Inter Municipal SR	CARLE PLACE	2	2.5	
EAST HILLS	4		3.0			

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	EAST WILLISTON	1	3.0
			FLORAL PARK	2	1.0
			FLOWER HILL	1	5.0
			GARDEN CITY PARK	2	3.5
			GREAT NECK	4	3.5
			GREENVALE	1	7.0
			LAKE SUCCESS	1	1.0
			MANHASSET	4	2.0
			MANORHAVEN	1	1.0
			MINEOLA	3	0.3
			NEW HYDE PARK	2	1.0
			NO NEW HYDE PARK	1	2.0
			NORTH HILLS	1	6.0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	4	2.2
			PORTWASHINGTON	1	2.0
			ROSLYN	2	3.0
			ROSLYN ESTATES	1	0
			ROSLYN HEIGHTS	5	3.8
			WESTBURY	5	3.0
		WILLISTON PARK	1	0	
great neck	1	0			
	1	8.0			
		OIC - Inter Municipal SR		53	2.5
	Inter Municipal Affairs			65	2.6
Inter Municipal Affairs				65	2.6
Parks and Recreation Department	Parks and Recreation Department	Park - General Complaint		4	4.2
		Park - General Complaint		4	4.2
		Park - Miscellaneous	MANHASSET	1	1.0
			PORT WASHINGTON	1	1.0
			WESTBURY	1	2.0
			WILLISTON PARK	1	0
		Park - Miscellaneous		4	1.0
		Park - Park Facilities Maintenance		9	2.9
		Park - Park Facilities Maintenance		9	2.9
		Park - Park Lights		4	4.2
		Park - Park Lights		4	4.2
Park - Park Permit Application Request		2	3.0		
Park - Park Permit Application Request		2	3.0		

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Parks and Recreation Department	Parks and Recreation Department	Park - Theater Ticket Purchase	MINEOLA	1	0	
		Park - Theater Ticket Purchase		1	0	
	Parks and Recreation Department			24	2.9	
Parks and Recreation Department				24	2.9	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		3	7.0	
		BZA - Questions needing Answers		3	7.0	
	Board of Zoning Appeals			3	7.0	
	Building Department	Bldg - Application Status	GREAT NECK PLAZA		1	5.0
			MANHASSET		1	0
			PORT WASHINGTON		1	6.0
			ROSLYN HEGHTS		1	6.0
			ROSLYN HEIGHTS		3	6.0
			Bldg - Application Status		7	5.0
		Bldg - Certificate Status	NEW CASSEL		1	1.0
			NEW HYDE PARK		1	0
					2	0
		Bldg - Certificate Status			4	0.2
		Bldg - Construction Complaint	GLENWOOD LANDING		5	4.4
			MANHASSET		2	0
			NEW CASSEL		1	8.0
			NORTH NEW HYDE PARK		1	8.0
			PORT WASHINGTON		1	0
			SEARINGTOWN		1	0
			WESTBURY		1	0
				2	0	
	Bldg - Construction Complaint			14	2.7	
	Bldg - From Transfer	ALBERTSON		1	0	
Bldg - From Transfer			1	0		
Bldg - General Question Needs Answers			61	2.5		
Bldg - General Question Needs Answers			61	2.5		
Bldg - Housing Complaint	GREAT NECK PLAZA		1	1.0		
	PORT WASHINGTON		1	2.0		
Bldg - Housing Complaint			2	1.5		
Bldg - Illegal Housing	ALBERTSON		1	0		
	CARLE PLACE		2	0		
	GARDEN CITY PARK		1	0		
	GREAT NECK		1	0		
	GREENVALE		2	0		
	HERRICKS		1	0		
	NEW CASSEL		5	0		

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Illegal Housing	NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0	
			ROSLYN HEIGHTS	2	1.0	
		Bldg - Illegal Housing			18	0.1
		Bldg - Inspection Request	MANHASSET	1	0	
			NEW HYDE PARK	1	5.0	
			ROSLYN HEIGHTS	1	1.0	
		Bldg - Inspection Request			3	2.0
		Bldg - Permit Question Needs Answers			20	4.5
		Bldg - Permit Question Needs Answers			20	4.5
		Bldg - Retaining Wall		MANHASSET	1	0
		Bldg - Retaining Wall			1	0
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	6.0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	7.0	
			GREAT NECK	1	0	
			MANHASSET	1	0	
			PORT WASHINGTON	5	1.2	
			ROSLYN HEIGHTS	2	0	
			Bldg - Suspect Work Without a Permit			12
	Building Department			143	2.4	
	Planning Department	Planning - Call Back Request			2	7.0
		Planning - Call Back Request			2	7.0
		Planning - Questions needing Answers	GARDEN CITY PARK	1	5.0	
			HERRICKS	1	3.0	
	Planning - Questions needing Answers			2	4.0	
	Planning Department			4	5.5	
Planning and Building Department				150	2.6	
Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	1	0	
			EAST WILLISTON	2	0	
			FLORAL PARK	1	1.0	
			GREAT NECK	3	0.3	
			GREAT NECK PLAZA	1	0	
			MANORHAVEN	1	1.0	
			MINEOLA	1	0	
			NEW CASSEL	1	0	
			PORT WASHINGTON	3	0.3	
			ROSLYN HEIGHTS	1	6.0	
			WESTBURY	2	0	

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Call Back Request	WILLISTON PARK	2	1.5	
				2	12.5	
		PI - Call Back Request			21	1.8
		PI - Caregiver Support	EAST WILLISTON	1	1.0	
			GARDEN CITY PARK	2	0	
			GREAT NECK PLAZA	1	0	
			MUNSEY PARK	1	4.0	
			PORT WASHINGTON	1	2.0	
			ROSLYN ESTATES	1	4.0	
		PI - Caregiver Support			7	1.6
		PI - Financial Assistance	FLOWER HILL	1	1.0	
			GREAT NECK PLAZA	1	1.0	
		PI - Financial Assistance			2	1.0
		PI - Food and Hunger	WESTBURY	1	1.0	
			MANHASSET	1	0	
			WESTBURY	1	3.0	
			WILLISTON PARK	1	3.0	
		PI - Food and Hunger			4	1.8
		PI - Health and Mental Health	ALBERTSON	1	0	
			BAXTER ESTATES	1	1.0	
			EAST WILLISTON	1	4.0	
			FLORAL PARK	2	0	
			GARDEN CITY PARK	1	2.0	
			GREAT NECK	7	3.0	
			GREAT NECK ESTATES	3	0	
			GREAT NECK PLAZA	2	1.0	
			GREAT NECKGREAT NECK PLAZA	1	0	
			HERRICKS	1	3.0	
			KENSINGTON	1	4.0	
			LAKE SUCCESS	1	0	
			MANORHAVEN	1	1.0	
			MINEOLA	3	10.7	
			MUNSEY PARK	1	4.0	
NEW HYDE PARK	2		0.5			
NORTH HILLS	1		1.0			
PLANDOME HEIGHTS	1		3.0			
PORT WASHINGTON	6		1.8			
ROSLYN	1		0			
THOMASTON	1	2.0				

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Health and Mental Health	WESTBURY	5	0.4			
			WILLISTON PARK	4	4.5			
		PI - Health and Mental Health			48	2.3		
		PI - Household Maintenance	ALBERTSON	CARLE PLACE	2	11.5		
				EAST HILLS	1	3.0		
				FLOWER HILL	1	1.0		
				GARDEN CITY PARK	3	2.3		
				GREAT NECK	4	1.2		
				HERRICKS	2	1.5		
				LAKE SUCCESS	1	4.0		
				MANHASSET	1	0		
				MINEOLA	8	3.2		
				MUNSEY PARK	1	1.0		
				NEW CASSEL	1	0		
				NORTH NEW HYDE PARK	2	2.5		
				PORT WASHINGTON	1	0		
				ROSLYN HEIGHTS	2	2.0		
				SEARINGTOWN	1	5.0		
				THOMASTON	1	0		
				WESTBURY	4	6.2		
				WILLISTON PARK	5	1.6		
				PI - Household Maintenance			43	2.9
				PI - Membership Registration	ALBERTSON	BAXTER ESTATES	1	0
		CARLE PLACE	2			0		
		EAST HILLS	6			0		
		EAST WILLISTON	3			0.7		
		FLORAL LPARK	1			0		
		FLORAL PARK	2			0		
		FLORAL PARK CENTRE	2			0		
		FLOWER HILL	1			0		
		GARDEN CITY PARK	22			0		
		GREAT NECK	12			0		
		GREAT NECK ESTATES	4			0		
GREAT NECK PLAZA	9	0						
HERRICKS	6	0						
KENSINGTON	2	0						
KINGS POINT	1	0						
LAKE SUCCESS	1	0						

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	MANHASSET	7	0		
			MANHASSET HILLS	2	0		
			MANORHAVEN	6	0		
			MINEOLA	15	0		
			MUNSEY PARK	2	0		
			NEW CASSEL	17	0		
			NEW HYDE PARK	17	0		
			NORTH HILLS	4	0		
			NORTH NEW HYDE PARK	34	0		
			OLD WESTBURY	2	0		
			PLANDOME HEIGHTS	1	0		
			PORT WASHINGTON	19	0		
			PORT WASHINGTON NORTH	1	0		
			PORT WASHINTON	1	0		
			PORTWASHINGTON	1	0		
			ROSLYN	4	0		
			ROSLYN ESTATES	2	0		
			ROSLYN HEIGHTS	10	0		
			SEARINGTOWN	4	0		
			THOMASTON	2	0		
		UNIVERSITY GARDENS	1	0			
		WESTBURY	26	0			
		WILLISTON PARK	13	0			
		PI - Membership Registration				270	0.0
				PI - Miscellaneous	GARDEN CITY PARK	2	2.0
					GREAT NECK	6	0.5
					MANHASSET	2	0.5
					MINEOLA	4	2.2
					MONTGOMERY	1	0
		NEW CASSEL	1		2.0		
		NEW HYDE PARK	1		0		
		NORTH NEW HYDE PARK	2		2.0		
		PORT WASHINGTON	1		0		
		THOMASTON	1		1.0		
		WESTBURY	2		1.0		
			5		1.4		
PI - Miscellaneous				28	1.2		

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - NORC SR	NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	5	0		
		PI - NORC SR			6	0	
		PI - No Heat emergency (Excl Housing Authority)	NEW CASSEL	1	1.0		
		PI - No Heat emergency (Excl Housing Authority)			1	1.0	
		PI - Program Registration			CARLE PLACE	3	0.7
					EAST HILLS	1	0
					GARDEN CITY	1	0
					GARDEN CITY PARK	2	0
					GREAT NECK	3	0.3
					GREAT NECK PLAZA	5	0.8
					GREENVALE	1	0
					HERRICKS	1	2.0
					MANHASSET	2	0
					MANORHAVEN	1	0
					MINEOLA	1	3.0
					NEW CASSEL	5	0.4
					NEW HYDE PARK	3	2.0
					NORTH NEW HYDE PARK	5	0.4
					PORT WASHINGTON	1	1.0
					PORT WASHINGTON NORTH	2	1.5
					ROSLYN	1	4.0
					RUSSELL GARDENS	1	1.0
					THOMASTON	1	4.0
					UNIVERSITY GARDENS	1	0
		WESTBURY	4	1.8			
		WILLISTON PARK	1	0			
		PI - Program Registration			46	0.9	
		PI - Taxi Service			great neck	2	0
					ALBERTSON	40	0
					BAXTER ESTATES	13	0
					CARLE PLACE	16	0
					EAST HILLS	9	0
EAST WILLISTON	5				0		
FLORAL PARK	14				0		
FLOWER HILL	27				0		
GARDEN CITY PARK	68				0		
GREAT NECK	142				0		

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	GREAT NECK ESTATES	6	0.3
			GREAT NECK PLAZA	91	0.0
			GREENVALE	1	0
			HERRICKS	19	0
			KENSINGTON	4	0
			KINGS POINT	24	0
			LAKE SUCCESS	21	0
			MAHASSET	1	0
			MANGHASSET	1	0
			MANHASSET	65	0
			MANORHAVEN	48	0.0
			MINEOLA	56	0.0
			MUNSEY PARK	1	0
			NEW CASSEL	30	0.0
			NEW HYDE PAK	1	0
			NEW HYDE PARK	37	0
			NORTH HILLS	84	0.0
			NORTH HILLS,	1	0
			NORTH NEW HYDE PARK	49	0.0
			PLANDOME	10	0
			PLANDOME HEIGHTS	4	0
			PORT WASHINGTON	174	0
			PORT WASHINGTON NORTH	8	0
			PORT WASHINGTON, NY	1	0
			PORTWASHINGTON	3	0
			ROSLYN	25	0
			ROSLYN ESTATES	21	0
			ROSLYN HEIGHTS	89	0
			RUSSEL GARDENS	1	0
			RUSSELL GARDENS	6	0
			SADDLE ROCK	3	0
			SANDS POINT	5	0
			SEARINGTOWN	24	0
THOMASTON	6	0			
UNIVERSITY GARDENS	1	0			
WESTBURY	46	0			
WILLISTON PARK	1	0			
WILLISTON PARK	61	0			
mineola	1	0			

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service	north hills	1	0	
			roslyn heights	4	0	
		PI - Taxi Service			1,371	0.0
		PI - Taxi Service Cancellation	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			EAST HILLS	1	0	
			FLORAL PARK	1	0	
			FLOWER HILL	2	0	
			GARDEN CITY PARK	3	0	
			GREAT NECK	6	0	
			GREAT NECK PLAZA	5	0	
			KENSINGTON	1	0	
			KINGS POINT	1	0	
			LAKE SUCCESS	1	0	
			MANHASSET	3	0	
			MANORHAVEN	5	0	
			MINEOLA	3	0	
			MUNSEY PARK	1	0	
			NEW HYDE PARK	4	0	
			NORTH HILLS	13	0	
			NORTH NEW HYDE PARK	1	0	
			NORTH NEW NHHYDE PARK	1	0	
			PORT WASHINGTON	10	0	
			PORT WASHINGTON,	1	0	
			PORTWASHINGTON	2	0	
			ROSLYN	1	0	
			ROSLYN ESTATES	1	0	
			ROSLYN HEIGHTS	4	0	
			RUSSELL GARDENS	1	0	
			SEARINGTOWN	1	0	
			THOMASTON	1	0	
		WESTBURY	3	0		
		WILLISTON PARK	5	0		
		PI - Taxi Service Cancellation			84	0
PI - Taxi Service Complaint	GARDEN CITY PARK	1	3.0			
	GREAT NECK PLAZA	3	0			
	KINGS POINT	1	0			
	LAKE SUCCESS	1	0			
	MANHASSET	1	1.0			
	NEW CASSEL	2	0.5			

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Complaint	NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	4.0	
		PI - Taxi Service Complaint			12	1.1
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	4	0	
			EAST WILLISTON	1	0	
			FLORAL PARK	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK ESTATES	1	5.0	
			GREAT NECK PLAZA	2	2.0	
			HERRICKS	1	0	
			NEW CASSEL	2	0.5	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON NORTH	1	0	
			ROSLYN	3	2.0	
			WESTBURY	1	0	
			WILLISTON PARK	5	1.6	
			PI - Transportation/Mobility Mgmt Info			24
		PI - Volunteer	NORTH NEW HYDE PARK	1	0	
		PI - Volunteer			1	0
		Project Independence			1,968	0.2
Project Independence				1,968	0.2	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	CARLE PLACE	2	0	
			EAST HILLS	2	0	
			FLORAL PARK	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	4	0	
			GREAT NECK ESTATES	1	0	
			GREENVALE	1	0	
			HERRICKS	1	0	
			KENSINGTON	1	0	
			KINGS POINT	1	0	
			MANHASSET	1	0	
			MINEOLA	3	0	
			MUNSEY PARK	1	0	
			NEW CASSEL	4	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0	
			PLANDOME	2	0	

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	2	0	
			THOMASTON	1	0	
			WESTBURY	7	0	
			WILLISTON PARK	3	0	
		Tax - Duplicate Bill or Receipt			45	0
		Tax - Tax Bill Change		1	0	
Tax - Tax Bill Change			1	0		
Receiver of Taxes				46	0	
Receiver of Taxes				46	0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		19	2.5	
		SWMA - Call Back			19	2.5
		SWMA - Carting Complaints	ALBERTSON	3	2.3	
			GREAT NECK	2	0.5	
			NEW CASSEL	1	1.0	
			ROSLYN HEIGHTS	1	0	
		SWMA - Carting Complaints			7	1.3
		SWMA - Container without License / Permit	ALBERTSON	2	13.0	
			LAKE SUCCESS	1	0	
			MINEOLA	1	17.0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	4	3.0	
			ROSLYN ESTATES	2	4.0	
			SANDS POINT	1	6.0	
		SWMA - Container without License / Permit			12	5.8
		SWMA - From Transfer	NEW CASSEL	1	5.0	
		SWMA - From Transfer			1	5.0
		SWMA - Garbage Not Picked Up	GREAT NECK	1	1.0	
			NEW HYDE PARK	2	0.5	
			NORTH NEW HYDE PARK	2	1.0	
PORT WASHINGTON	1		0			
SWMA - Garbage Not Picked Up			6	0.7		
Solid Waste Management				45	3.0	
Sustainability Department	SWMA - Compost	CARLE PLACE	1	0		
		GREAT NECK	1	13.0		
		MUNSEY PARK	1	3.0		
		PORT WASHINGTON	1	7.0		
		ROSLYN HEIGHTS	1	8.0		
		SWMA - Compost			5	6.2

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	OLD WESTBURY	1	0	
		SWMA - Long Island Green Homes		1	0	
		SWMA - Rain Barrel	CARLE PLACE	1	0	
		SWMA - Rain Barrel		1	0	
		SWMA - Recycling / STOP Call Back		2	0.5	
		SWMA - Recycling / STOP Call Back		2	0.5	
Sustainability Department				9	3.6	
Solid Waste Management				54	3.1	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	ROSLYN HEIGHTS	1	0	
		311 - LIPA Power Outage		1	0	
		311 - SR Constituent Follow-up		54	0.0	
		311 - SR Constituent Follow-up		54	0.0	
		311 - Street Repaving Schedule Inquiry	NEW CASSEL	1	0	
		311 - Street Repaving Schedule Inquiry		1	0	
311 Call Center				56	0.0	
Supervisor's Office	SupV - Airplane	ALBERTSON		1	0	
		EAST HILLS		4	0	
		GREAT NECK		1	0	
		MANORHAVEN		1	0	
		NORTH NEW HYDE PARK		2	0	
		PORT WASHINGTON		15	0	
		ROSLYN		3	0	
		ROSLYN HARBOR		2	0	
		ROSLYN HEIGHTS		7	0	
		SADDLE ROCK		1	0	
		SEARINGTOWN		3	0	
		WILLISTON PARK		2	0	
		SupV - Airplane		42	0	
		SupV - Complaint - Other Employee	GREAT NECK		1	2.0
			PORT WASHINGTON		2	0
			ROSLYN HEIGHTS		1	7.0
			WESTBURY		1	0
			WILLISTON PARK		1	0
			manhasset		1	0
		SupV - Complaint - Other Employee		7	1.3	
		SupV - Helicopter	EAST HILLS		1	0
			GARDEN CITY PARK		13	0
GREAT NECK			1	0		
MANHASSET			2	0		
NEW HYDE PARK			9	0		

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	PLANDOME HEIGHTS	3	0	
			PORT WASHINGTON	1	0	
			ROSLYN ESTATES	1	0	
			WILLISTON PARK	1	0	
		SupV - Helicopter			32	0
		SupV - Thank You from Constituent	GREAT NECK	2	0	
			GREAT NECK PLAZA	1	0	
			HERRICKS	2	0	
			WILLISTON PARK	1	0	
		SupV - Thank You from Constituent			6	0
		SupV - Townstat Call Back	ROSLYN HEIGHTS	1	0	
		SupV - Townstat Call Back			1	0
		Supervisor's Office			88	0.1
		Supervisor's Office				144
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		121	0	
		Town Clerk - Birth Certificate			121	0
		Town Clerk - Certificate of Existence		1	0	
		Town Clerk - Certificate of Existence			1	0
		Town Clerk - Death Certificate		84	0	
		Town Clerk - Death Certificate			84	0
		Town Clerk - Dog License		46	0	
		Town Clerk - Dog License			46	0
		Town Clerk - Domestic Partnership		4	0	
		Town Clerk - Domestic Partnership			4	0
		Town Clerk - Filming Permit		2	0	
		Town Clerk - Filming Permit			2	0
		Town Clerk - Fishing License		1	0	
		Town Clerk - Fishing License			1	0
		Town Clerk - Hunting License		13	0	
		Town Clerk - Hunting License			13	0
		Town Clerk - Liquor License		2	0	
		Town Clerk - Liquor License			2	0
		Town Clerk - Marriage Certificate		42	0	
		Town Clerk - Marriage Certificate			42	0
Town Clerk - Marriage License		50	0			
Town Clerk - Marriage License			50	0		
Town Clerk - Miscellaneous		46	0			
Town Clerk - Miscellaneous			46	0		

Town of North Hempstead Service Requests via 311 - by Department

November 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Town Clerk	Town Clerk	Town Clerk - Parking (Mary Jane Davies Green)		3	0	
		Town Clerk - Parking (Mary Jane Davies Green)			3	0
		Town Clerk - Parking Restrictions Removal Request		9	0	
		Town Clerk - Parking Restrictions Removal Request			9	0
		Town Clerk - Peddler License		5	0	
		Town Clerk - Peddler License			5	0
		Town Clerk - Secondhand Dealer License		3	0	
		Town Clerk - Secondhand Dealer License			3	0
		Town Clerk - Solid Waste Management License		10	0	
		Town Clerk - Solid Waste Management License			10	0
		Town Clerk - Storage Bins		2	0	
		Town Clerk - Storage Bins			2	0
		Town Clerk - Taxi and Limousine License		6	0	
		Town Clerk - Taxi and Limousine License			6	0
		Town Clerk - Tow Truck License		1	0	
Town Clerk - Tow Truck License			1	0		
Town Clerk				451	0	
Town Clerk				451	0	
Summary				4,175	1.1	