

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                   | Group Description       | Type Description                            | City                | Count      | Response Days |            |
|--|-------------------------|---|---------------------|------------|---------------|------------|
| Administrative Services                  | Administrative Services | Adm Svc - Green Team                        | MANHASSET           | 3          | 1.0           |            |
|  |                         | <b>Adm Svc - Green Team</b>                 |                     | <b>3</b>   | <b>1.0</b>    |            |
|  |                         | Adm Svc - PW Parking - Broken Meter         | PORT WASHINGTON     | 1          | 1.0           |            |
|  |                         | <b>Adm Svc - PW Parking - Broken Meter</b>  |                     | <b>1</b>   | <b>1.0</b>    |            |
|  |                         | Adm Svc - PW Parking - Lot Condition        | PORT WASHINGTON     | 1          | 0             |            |
|  |                         |   | ROSLYN              | 1          | 0             |            |
|  |                         | <b>Adm Svc - PW Parking - Lot Condition</b> |                     | <b>2</b>   | <b>0</b>      |            |
| <b>Administrative Services</b>           |                         |   |                     | <b>6</b>   | <b>0.7</b>    |            |
| <b>Administrative Services</b>           |                         |   |                     | <b>6</b>   | <b>0.7</b>    |            |
| Community Services                       | Community Services      | CommSvc - Bus Pickup Cancel                 | ALBERTSON           | 2          | 0             |            |
|  |                         |   | GARDEN CITY PARK    | 2          | 0             |            |
|  |                         |   | MANHASSET           | 1          | 1.0           |            |
|  |                         |   | MANORHAVEN          | 1          | 0             |            |
|  |                         |   | MINEOLA             | 14         | 0.6           |            |
|  |                         |   | NE WHYDE PARK       | 1          | 0             |            |
|  |                         |   | NEW HYDE PARK       | 3          | 0             |            |
|  |                         |   | ROSLYN HEIGHTS      | 1          | 1.0           |            |
|  |                         |   | WESTBURY            | 3          | 0             |            |
|  |                         | <b>CommSvc - Bus Pickup Cancel</b>          |                     |            | <b>28</b>     | <b>0.4</b> |
|  |                         | CommSvc - Bus Pickup Schedule               | ALBERTSON           | 1          | 0             |            |
|  |                         |   | GARDEN CITY PARK    | 1          | 0             |            |
|  |                         |   | MINEOLA             | 7          | 0.7           |            |
|  |                         |   | NEW HYDE PARK       | 1          | 0             |            |
|  |                         |   | WESTBURY            | 1          | 1.0           |            |
|  |                         | <b>CommSvc - Bus Pickup Schedule</b>        |                     |            | <b>11</b>     | <b>0.5</b> |
|  |                         | CommSvc - Educational Program               |                     | 1          | 1.0           |            |
|  |                         | <b>CommSvc - Educational Program</b>        |                     |            | <b>1</b>      | <b>1.0</b> |
|  |                         | CommSvc - Misc SR                           | BROOMSFIELD         | 1          | 1.0           |            |
|  |                         |   | GARDEN CITY PARK    | 1          | 1.0           |            |
|  |                         |   | MINEOLA             | 2          | 1.0           |            |
|  |                         |   | NORTH NEW HYDE PARK | 1          | 1.0           |            |
|  |                         |   | PORT WASHINGTON     | 1          | 2.0           |            |
| <b>CommSvc - Misc SR</b>                 |                         |   | <b>6</b>            | <b>1.2</b> |               |            |
| CommSvc - Seasonal Programs Registration | ALBERTSON               | 4   | 0                   |            |               |            |
|  | CARLE PLACE             | 2   | 0                   |            |               |            |
|  | FLORAL PARK             | 1   | 0                   |            |               |            |
|  | GARDEN CITY PARK        | 5   | 0                   |            |               |            |
|  | HERRICKS                | 1   | 0                   |            |               |            |
|  | MANORHAVEN              | 1   | 0                   |            |               |            |
|  | MINEOLA                 | 2   | 0                   |            |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description      | Group Description  | Type Description                                | City                           | Count      | Response Days |            |
|-----------------------------|--------------------|---|--------------------------------|------------|---------------|------------|
| Community Services          | Community Services | CommSvc - Seasonal Programs Registration        | NEW CASSEL                     | 19         | 0             |            |
|                             |                    |   | NEW HYDE PARK                  | 5          | 0             |            |
|                             |                    |   | NORTH NEW HYDE PARK            | 6          | 0             |            |
|                             |                    |   | ROSLYN HEIGHTS                 | 1          | 0             |            |
|                             |                    |   | RUSSELL GARDENS                | 1          | 0             |            |
|                             |                    |   | SEARINGTOWN                    | 1          | 0             |            |
|                             |                    |   | WESTBURY                       | 7          | 0             |            |
|                             |                    |   | WILLISTON PARK                 | 4          | 0             |            |
|                             |                    |   | WILLSTON PARK                  | 2          | 0             |            |
|                             |                    | <b>CommSvc - Seasonal Programs Registration</b> |                                |            | <b>62</b>     | <b>0</b>   |
| <b>Community Services</b>   |                    |   | <b>108</b>                     | <b>0.2</b> |               |            |
| <b>Community Services</b>   |                    |   |                                | <b>108</b> | <b>0.2</b>    |            |
| Department of Public Safety | Animal Shelter     | Animal Sh - Barking Dog                         | ALBERTSON                      | 1          | 2.0           |            |
|                             |                    |   | MUNSEY PARK                    | 2          | 5.0           |            |
|                             |                    |   | PLANDOME MANOR                 | 1          | 9.0           |            |
|                             |                    |   | PORT WASHINGTON                | 3          | 1.7           |            |
|                             |                    |   | THOMASTON                      | 4          | 1.5           |            |
|                             |                    |   | UNIVERSITY GARDENS             | 1          | 2.0           |            |
|                             |                    |   | WESTBURY                       | 1          | 2.0           |            |
|                             |                    |   | <b>Animal Sh - Barking Dog</b> |            |               | <b>13</b>  |
|                             |                    | Animal Sh - Dog Adoption                        |                                | 20         | 0             |            |
|                             |                    | <b>Animal Sh - Dog Adoption</b>                 |                                |            | <b>20</b>     | <b>0</b>   |
|                             |                    | Animal Sh - Found Animal                        | EAST MEADOW                    | 1          | 0             |            |
|                             |                    |   | GREAT NECK                     | 1          | 0             |            |
|                             |                    |   | GREENVALE                      | 1          | 1.0           |            |
|                             |                    |   | NEW CASSEL                     | 1          | 1.0           |            |
|                             |                    |   | PORT WASHINGTON                | 2          | 0             |            |
|                             |                    | <b>Animal Sh - Found Animal</b>                 |                                |            | <b>6</b>      | <b>0.3</b> |
|                             |                    | Animal Sh - Lost Animal                         | BAYSHORE                       | 1          | 0             |            |
|                             |                    |   | DEER PARK                      | 1          | 0             |            |
|                             |                    |   | EAST MEADOW                    | 1          | 1.0           |            |
|                             |                    |   | FLORAL PARK                    | 1          | 0             |            |
| FLOWER HILL                 | 1                  |   | 0                              |            |               |            |
| FLUSHING                    | 1                  |   | 0                              |            |               |            |
| FRESH MEADOWS               | 1                  |   | 0                              |            |               |            |
| GREAT NECK                  | 2                  |   | 0.5                            |            |               |            |
| HEMPSTEAD                   | 1                  |   | 0                              |            |               |            |
| MASSAPEQUA                  | 1                  |   | 0                              |            |               |            |
| OCEANSIDE                   | 1                  |   | 0                              |            |               |            |
| PORT WASHINGTON             | 2                  |   | 1.0                            |            |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                   | Group Description | Type Description                              | City                  | Count      | Response Days |            |
|--|-------------------|---|-----------------------|------------|---------------|------------|
| Department of Public Safety              | Animal Shelter    | Animal Sh - Lost Animal                       | PORT WASHINGTON NORTH | 2          | 0.5           |            |
|  |                   |   | QUEENS                | 1          | 1.0           |            |
|  |                   |   | RIDGE WOOD            | 1          | 0             |            |
|  |                   |   | ROOSEVELT             | 1          | 2.0           |            |
|  |                   |   | SADDLE ROCK           | 1          | 2.0           |            |
|  |                   |   | WESTBURY              | 1          | 1.0           |            |
|  |                   | <b>Animal Sh - Lost Animal</b>                |                       |            | <b>21</b>     | <b>0.5</b> |
|  |                   | Animal Sh - Menacing or Harrassing Dog        | GREAT NECK            | 1          | 7.0           |            |
|  |                   |   | NORTH NEW HYDE PARK   | 1          | 1.0           |            |
|  |                   | <b>Animal Sh - Menacing or Harrassing Dog</b> |                       |            | <b>2</b>      | <b>4.0</b> |
|  |                   | Animal Sh - Misc                              | GREAT NECK            | 3          | 2.0           |            |
|  |                   |   | MINEOLA               | 1          | 1.0           |            |
|  |                   |   | PORT WASHINGTON       | 1          | 4.0           |            |
|  |                   |   | WESTBURY              | 1          | 1.0           |            |
|  |                   | <b>Animal Sh - Misc</b>                       |                       |            | <b>6</b>      | <b>2.0</b> |
|  |                   | Animal Sh - Sign                              | NORTH NEW HYDE PARK   | 1          | 1.0           |            |
|  |                   | <b>Animal Sh - Sign</b>                       |                       |            | <b>1</b>      | <b>1.0</b> |
|  |                   | Animal Sh - Surrender a dog                   | MANORHAVEN            | 1          | 0             |            |
|  |                   |   | NEW CASSEL            | 2          | 0             |            |
|  |                   |   | UNIONDALE             | 1          | 0             |            |
|  |                   |   | WEST HEMPSTEAD        | 1          | 0             |            |
|  |                   |   | WILLISTON PARK        | 1          | 0             |            |
|  |                   | <b>Animal Sh - Surrender a dog</b>            |                       |            | <b>6</b>      | <b>0</b>   |
|  |                   | Animal Sh - Unleashed - Stray Dog             | ALBERTSON             | 1          | 0             |            |
|  |                   |   | GARDEN CITY PARK      | 2          | 4.0           |            |
|  |                   |   | GREAT NECK            | 1          | 0             |            |
|  |                   |   | GREENVALE             | 1          | 4.0           |            |
|  |                   |   | MANORHAVEN            | 1          | 27.0          |            |
|  |                   |   | MINEOLA               | 2          | 1.5           |            |
|  |                   |   | NEW CASSEL            | 2          | 1.5           |            |
|  |                   |   | NEW CASTLE            | 1          | 1.0           |            |
|  |                   |   | PLANDOME MANOR        | 1          | 2.0           |            |
|  |                   |   | ROSLYN HARBOR         | 1          | 1.0           |            |
| ROSLYN HEIGHTS                           | 1                 |   | 1.0                   |            |               |            |
| RUSSELL GARDENS                          | 1                 |   | 0                     |            |               |            |
| THOMASTON                                | 1                 |   | 0                     |            |               |            |
| WESTBURY                                 | 3                 |   | 2.7                   |            |               |            |
| <b>Animal Sh - Unleashed - Stray Dog</b> |                   |   | <b>19</b>             | <b>3.1</b> |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description  | Group Description                  | Type Description                               | City                | Count      | Response Days |            |
|---|------------------------------------|--|---------------------|------------|---------------|------------|
| Department of Public Safety                                     | <b>Animal Shelter</b>              |  |                     | <b>94</b>  | <b>1.4</b>    |            |
|   | Cat Shelter                        | Cat Shelter - Call Back                        |                     | 10         | 5.2           |            |
|   |                                    | <b>Cat Shelter - Call Back</b>                 |                     |            | <b>10</b>     | <b>5.2</b> |
|   |                                    | Cat Shelter - Feral Cats                       | GARDEN CITY PARK    |            | 1             | 0          |
|   |                                    |  | GREAT NECK          |            | 2             | 0          |
|   |                                    |  | HERRICKS            |            | 2             | 0          |
|   |                                    |  | LAKE SUCCESS        |            | 1             | 5.0        |
|   |                                    |  | MANHASSET           |            | 2             | 0          |
|   |                                    |  | MANORHAVEN          |            | 1             | 0          |
|   |                                    |  | MUNSEY PARK         |            | 1             | 0          |
|   |                                    |  | NEW HYDE PARK       |            | 2             | 2.0        |
|   |                                    |  | NORTH HILLS         |            | 1             | 12.0       |
|   |                                    |  | NORTH NEW HYDE PARK |            | 3             | 0.7        |
|   |                                    |  | PORT WASHINGTON     |            | 2             | 14.0       |
|   |                                    |  | ROSLYN              |            | 2             | 1.5        |
|   |                                    | ROSLYN HEIGHTS                                 |                     | 1          | 0             |            |
|   |                                    | <b>Cat Shelter - Feral Cats</b>                |                     |            | <b>21</b>     | <b>2.6</b> |
|   |                                    | Cat Shelter - From Transfer                    | NEW HYDE PARK       |            | 1             | 5.0        |
|   | <b>Cat Shelter - From Transfer</b> |  |                     | <b>1</b>   | <b>5.0</b>    |            |
|   | <b>Cat Shelter</b>                 |  |                     | <b>32</b>  | <b>3.5</b>    |            |
|   | Code Enforcement                   | Code - After Hours/Weekend Construction        | CARLE PLACE         |            | 1             | 2.0        |
|   |                                    |  | GREAT NECK          |            | 3             | 0          |
|   |                                    |  | NEW HYDE PARK       |            | 1             | 2.0        |
|   |                                    |  | NORTH NEW HYDE PARK |            | 2             | 1.0        |
|   |                                    |  | PORT WASHINGTON     |            | 1             | 0          |
|   |                                    |  | ROSLYN HEIGHTS      |            | 1             | 2.0        |
|   |                                    | <b>Code - After Hours/Weekend Construction</b> |                     |            | <b>9</b>      | <b>0.9</b> |
|   |                                    | Code - Boat                                    | ROSLYN HEIGHTS      |            | 1             | 5.0        |
|   |                                    | <b>Code - Boat</b>                             |                     |            | <b>1</b>      | <b>5.0</b> |
|   |                                    | Code - Boating Miscellaneous                   | KINGS POINT         |            | 1             | 1.0        |
|   |                                    | <b>Code - Boating Miscellaneous</b>            |                     |            | <b>1</b>      | <b>1.0</b> |
|   |                                    | Code - Call Back Request                       |                     |            | 49            | 1.7        |
| <b>Code - Call Back Request</b>                                 |                                    |  | <b>49</b>           | <b>1.7</b> |               |            |
| Code - Commercial Vehicle stored on Residential Property        |                                    | GREAT NECK                                     |                     | 1          | 4.0           |            |
|   |                                    | NEW CASSEL                                     |                     | 3          | 1.0           |            |
|   |                                    | NORTH NEW HYDE PARK                            |                     | 6          | 6.0           |            |
|   |                                    | ROSLYN HEIGHTS                                 |                     | 2          | 9.0           |            |
|   | garden city park                   |  | 1                   | 1.0        |               |            |
| <b>Code - Commercial Vehicle stored on Residential Property</b> |                                    |  | <b>13</b>           | <b>4.8</b> |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description      | Group Description | Type Description            | City                | Count      | Response Days |            |
|-----------------------------|-------------------|-----------------------------|---------------------|------------|---------------|------------|
| Department of Public Safety | Code Enforcement  | Code - Court                | FLOWER HILL         | 1          | 5.0           |            |
|                             |                   |                             | GREAT NECK          | 7          | 0             |            |
|                             |                   |                             | MANHASSET           | 3          | 3.0           |            |
|                             |                   |                             | NEW CASSEL          | 2          | 0             |            |
|                             |                   |                             | NORTH NEW HYDE PARK | 1          | 0             |            |
|                             |                   |                             | PORT WASHINGTON     | 5          | 3.8           |            |
|                             |                   |                             | ROSLYN HEIGHTS      | 3          | 0             |            |
|                             |                   | <b>Code - Court</b>         |                     |            | <b>22</b>     | <b>1.5</b> |
|                             |                   | Code - Dumpster             | GREAT NECK          | 2          | 0             |            |
|                             |                   |                             | MANHASSET           | 1          | 0             |            |
|                             |                   | <b>Code - Dumpster</b>      |                     |            | <b>3</b>      | <b>0</b>   |
|                             |                   | Code - Fence                | GARDEN CITY PARK    | 2          | 6.0           |            |
|                             |                   |                             | NEW CASSEL          | 2          | 9.5           |            |
|                             |                   |                             | NORTH NEW HYDE PARK | 1          | 1.0           |            |
|                             |                   |                             | PORT WASHINGTON     | 1          | 4.0           |            |
|                             |                   |                             | ROSLYN HEIGHTS      | 1          | 23.0          |            |
|                             |                   |                             | garden city park    | 1          | 1.0           |            |
|                             |                   | <b>Code - Fence</b>         |                     |            | <b>8</b>      | <b>7.5</b> |
|                             |                   | Code - From Transfer        | GREAT NECK          | 1          | 0             |            |
|                             |                   |                             | NO NEW HYDE PARK    | 1          | 2.0           |            |
|                             |                   | <b>Code - From Transfer</b> |                     |            | <b>2</b>      | <b>1.0</b> |
|                             |                   | Code - Garbage              | ALBERTSON           | 2          | 0             |            |
|                             |                   |                             | GARDEN CITY PARK    | 1          | 1.0           |            |
|                             |                   |                             | GREENVALE           | 1          | 5.0           |            |
|                             |                   |                             | MANHASSET           | 1          | 7.0           |            |
|                             |                   |                             | NEW CASSEL          | 3          | 2.7           |            |
|                             |                   |                             | NEW HYDE PARK       | 1          | 0             |            |
|                             |                   |                             | NORTH NEW HYDE PARK | 1          | 1.0           |            |
|                             |                   |                             | SEARINGTOWN         | 4          | 2.0           |            |
|                             |                   |                             | UNIVERSITY GARDENS  | 3          | 9.3           |            |
|                             |                   | <b>Code - Garbage</b>       |                     |            | <b>17</b>     | <b>3.4</b> |
|                             |                   | Code - Graffiti             | CARLE PLACE         | 1          | 0             |            |
|                             |                   |                             | HERRICKS            | 1          | 4.0           |            |
| NEW CASSEL                  | 1                 |                             | 20.0                |            |               |            |
| ROSLYN HEIGHTS              | 1                 |                             | 0                   |            |               |            |
| <b>Code - Graffiti</b>      |                   |                             | <b>4</b>            | <b>6.0</b> |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                       | Group Description | Type Description                      | City                | Count     | Response Days |
|--|-------------------|---------------------------------------|---------------------|-----------|---------------|
| Department of Public Safety                  | Code Enforcement  | Code - Handicap Parking               | NORTH NEW HYDE PARK | 1         | 15.0          |
|  |                   | <b>Code - Handicap Parking</b>        |                     | <b>1</b>  | <b>15.0</b>   |
|  |                   | Code - Leaves Accumulation            | UNIVERSITY GARDENS  | 1         | 0             |
|  |                   | <b>Code - Leaves Accumulation</b>     |                     | <b>1</b>  | <b>0</b>      |
|  |                   | Code - Lights                         | ALBERTSON           | 1         | 0             |
|  |                   |                                       | NORTH NEW HYDE PARK | 1         | 6.0           |
|  |                   |                                       | PORT WASHINGTON     | 1         | 4.0           |
|  |                   |                                       | ROSLYN HEIGHTS      | 1         | 3.0           |
|  |                   | <b>Code - Lights</b>                  |                     | <b>4</b>  | <b>3.2</b>    |
|  |                   | Code - Litter                         | PORT WASHINGTON     | 1         | 3.0           |
|  |                   | <b>Code - Litter</b>                  |                     | <b>1</b>  | <b>3.0</b>    |
|  |                   | Code - Miscellaneous                  | ALBERTSON           | 1         | 4.0           |
|  |                   |                                       | CARLE PLACE         | 2         | 5.0           |
|  |                   |                                       | GARDEN CITY PARK    | 2         | 1.0           |
|  |                   |                                       | GREAT NECK          | 4         | 0.5           |
|  |                   |                                       | HERRICKS            | 1         | 1.0           |
|  |                   |                                       | NEW CASSEL          | 5         | 3.0           |
|  |                   |                                       | NORTH NEW HYDE PARK | 1         | 1.0           |
|  |                   |                                       | PORT WASHINGTON     | 3         | 9.0           |
|  |                   |                                       | ROSLYN HEIGHTS      | 2         | 0             |
|  |                   |                                       | SEARINGTOWN         | 2         | 0             |
|  |                   |                                       | WESTBERY            | 1         | 1.0           |
|  |                   | <b>Code - Miscellaneous</b>           |                     | <b>24</b> | <b>2.6</b>    |
|  |                   | Code - No Plates / Inoperable Vehicle | ALBERTSON           | 1         | 0             |
|  |                   |                                       | MANHASSET           | 2         | 0             |
|  |                   |                                       | NEW CASSEL          | 11        | 0             |
|  |                   |                                       | NEW HYDE PARK       | 1         | 3.0           |
|  |                   |                                       | NORTH NEW HYDE PARK | 1         | 0             |
|  |                   |                                       | ROSLYN HEIGHTS      | 2         | 0             |
|  |                   |                                       | WESTBURY            | 2         | 10.0          |
| <b>Code - No Plates / Inoperable Vehicle</b> |                   | <b>20</b>                             | <b>1.2</b>          |           |               |
| Code - Noise                                 | GARDEN CITY PARK  | 1                                     | 4.0                 |           |               |
|  | MANHASSET         | 1                                     | 12.0                |           |               |
|  | PORT WASHINGTON   | 1                                     | 29.0                |           |               |
|  | ROSLYN HEIGHTS    | 1                                     | 0                   |           |               |
| <b>Code - Noise</b>                          |                   | <b>4</b>                              | <b>11.2</b>         |           |               |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description      | Group Description | Type Description                         | City                               | Count | Response Days |            |            |
|-----------------------------|-------------------|--|------------------------------------|-------|---------------|------------|------------|
| Department of Public Safety | Code Enforcement  | Code - Odor                              | NEW CASSEL                         | 2     | 5.0           |            |            |
|                             |                   |  | PORT WASHINGTON                    | 1     | 1.0           |            |            |
|                             |                   | <b>Code - Odor</b>                       |                                    |       | <b>3</b>      | <b>3.7</b> |            |
|                             |                   | Code - Overgrown Vegetation              | CARLE PLACE                        | 1     | 0             |            |            |
|                             |                   |  | GARDEN CITY PARK                   | 6     | 9.5           |            |            |
|                             |                   |  | GREAT NECK                         | 2     | 12.5          |            |            |
|                             |                   |  | MANHASSET                          | 1     | 17.0          |            |            |
|                             |                   |  | NEW CASSEL                         | 2     | 7.0           |            |            |
|                             |                   |  | NEW HYDE PARK                      | 1     | 1.0           |            |            |
|                             |                   |  | NORTH NEW HYDE PARK                | 2     | 1.5           |            |            |
|                             |                   |  | PORT WASHINGTON                    | 1     | 0             |            |            |
|                             |                   |  | ROSLYN HEIGHTS                     | 2     | 1.5           |            |            |
|                             |                   |  | WESTBURY                           | 1     | 28.0          |            |            |
|                             |                   |  | garden city park                   | 1     | 1.0           |            |            |
|                             |                   |  | <b>Code - Overgrown Vegetation</b> |       |               | <b>20</b>  | <b>7.4</b> |
|                             |                   | Code - Property Maintenance              | CARLE PLACE                        | 1     | 0             |            |            |
|                             |                   |  | GARDEN CITY PARK                   | 2     | 0.5           |            |            |
|                             |                   |  | GREAT NECK                         | 1     | 0             |            |            |
|                             |                   |  | HERRICKS                           | 2     | 0.5           |            |            |
|                             |                   |  | NEW CASSEL                         | 7     | 0.6           |            |            |
|                             |                   |  | NEW HYDE PARK                      | 1     | 2.0           |            |            |
|                             |                   |  | NORTH NEW HYDE PARK                | 5     | 2.4           |            |            |
|                             |                   |  | PORT WASHINGTON                    | 3     | 2.0           |            |            |
|                             |                   |  | ROSLYN HEIGHTS                     | 2     | 0             |            |            |
|                             |                   | WESTBURY                                 | 5                                  | 3.4   |               |            |            |
|                             |                   | <b>Code - Property Maintenance</b>       |                                    |       | <b>29</b>     | <b>1.5</b> |            |
|                             |                   | Code - Property Violations Search        |                                    |       |               | 126        | 2.4        |
|                             |                   | <b>Code - Property Violations Search</b> |                                    |       |               | <b>126</b> | <b>2.4</b> |
|                             |                   | Code - Sidewalk Obstruction              | NEW CASSEL                         | 2     | 0             |            |            |
|                             |                   |  | NORTH NEW HYDE PARK                | 2     | 0.5           |            |            |
|                             |                   | <b>Code - Sidewalk Obstruction</b>       |                                    |       | <b>4</b>      | <b>0.2</b> |            |
|                             |                   | Code - Signs                             | ALBERTSON                          | 1     | 0             |            |            |
| CARLE PLACE                 | 5                 |  | 3.0                                |       |               |            |            |
| GREENVALE                   | 1                 |  | 0                                  |       |               |            |            |
| MANHASSET                   | 1                 |  | 12.0                               |       |               |            |            |
| NORTH NEW HYDE PARK         | 1                 |  | 0                                  |       |               |            |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description      | Group Description                       | Type Description                          | City                | Count    | Response Days |            |
|-----------------------------|---|---|---------------------|----------|---------------|------------|
| Department of Public Safety | Code Enforcement                        | Code - Signs                              | PORT WASHINGTON     | 6        | 1.7           |            |
|                             |   |   | SEARINGTOWN         | 1        | 6.0           |            |
|                             |   | <b>Code - Signs</b>                       |                     |          | <b>16</b>     | <b>2.7</b> |
|                             |   | Code - Storage and Display                | GARDEN CITY PARK    | 1        | 1.0           |            |
|                             |   |   | NEW CASSEL          | 4        | 1.5           |            |
|                             |   |   | WESTBURY            | 1        | 0             |            |
|                             |   | <b>Code - Storage and Display</b>         |                     |          | <b>6</b>      | <b>1.2</b> |
|                             |   | Code - Tree Removal                       | ALVERTSON           | 1        | 4.0           |            |
|                             |   |   | NEW CASSEL          | 1        | 18.0          |            |
|                             |   |   | NORTH NEW HYDE PARK | 1        | 4.0           |            |
|                             |   |   | PORT WASHINGTON     | 1        | 0             |            |
|                             |   | <b>Code - Tree Removal</b>                |                     |          | <b>4</b>      | <b>6.5</b> |
|                             |   | Code - Unlawful Property Use              | CARLE PLACE         | 1        | 6.0           |            |
|                             |   |   | NEW CASSEL          | 1        | 0             |            |
|                             |   |   | NORTH NEW HYDE PARK | 1        | 1.0           |            |
|                             | PORT WASHINGTON                         |   | 1                   | 0        |               |            |
|                             | ROSLYN HEIGHTS                          |   | 1                   | 0        |               |            |
|                             | WESTBURY                                |   | 1                   | 0        |               |            |
|                             | <b>Code - Unlawful Property Use</b>     |   |                     | <b>6</b> | <b>1.2</b>    |            |
|                             | Code - Water Flow / Accumulation        | NORTH NEW HYDE PARK                       | 1                   | 1.0      |               |            |
|                             | <b>Code - Water Flow / Accumulation</b> |   |                     | <b>1</b> | <b>1.0</b>    |            |
|                             | <b>Code Enforcement</b>                 |   |                     |          | <b>399</b>    | <b>2.7</b> |
|                             | Parking Enforcement                     | Prkg Enfrc - Commercial Parking           | MANHASSET           | 1        | 2.0           |            |
|                             |   |   | NORTH NEW HYDE PARK | 1        | 3.0           |            |
|                             |   |   | WESTBURY            | 1        | 7.0           |            |
|                             |   | <b>Prkg Enfrc - Commercial Parking</b>    |                     |          | <b>3</b>      | <b>4.0</b> |
|                             |   | Prkg Enfrc - Parking Violations Complaint | roslyn heights      | 1        | 1.0           |            |
| ALBERTSON                   |   |   | 1                   | 0        |               |            |
| GARDEN CITY PARK            |   |   | 2                   | 0        |               |            |
| GREAT NECK                  |   |   | 1                   | 1.0      |               |            |
| MANHASSET                   |   |   | 1                   | 0        |               |            |
| MINEOLA                     |   |   | 1                   | 7.0      |               |            |
| NEW CASSEL                  |   |   | 2                   | 3.5      |               |            |
| PORT WASHINGTON             | 1                                       |   | 0                   |          |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description             | Group Description          | Type Description                                    | City                | Count      | Response Days |
|------------------------------------|----------------------------|---|---------------------|------------|---------------|
| Department of Public Safety        | Parking Enforcement        | Prkg Enfrc - Parking Violations Complaint           | SEARINGTOWN         | 2          | 1.0           |
|                                    |                            |   | UNIVERSITY GARDENS  | 1          | 0             |
|                                    |                            | <b>Prkg Enfrc - Parking Violations Complaint</b>    |                     | <b>13</b>  | <b>1.4</b>    |
|                                    | <b>Parking Enforcement</b> |   | <b>16</b>           | <b>1.9</b> |               |
| <b>Department of Public Safety</b> |                            |   |                     | <b>541</b> | <b>2.5</b>    |
| Department of Public Works         | Highway Department         | Hwy - Abandoned Vehicle                             | NORTH NEW HYDE PARK | 1          | 8.0           |
|                                    |                            | <b>Hwy - Abandoned Vehicle</b>                      |                     | <b>1</b>   | <b>8.0</b>    |
|                                    |                            | Hwy - Bee's Nest Removal                            | FLORAL PARK CENTRE  | 1          | 11.0          |
|                                    |                            |   | NEW HYDE PARK       | 2          | 1.5           |
|                                    |                            |   | NORTH NEW HYDE PARK | 3          | 5.0           |
|                                    |                            | <b>Hwy - Bee's Nest Removal</b>                     |                     | <b>6</b>   | <b>4.8</b>    |
|                                    |                            | Hwy - Call Back Request                             |                     | 32         | 2.2           |
|                                    |                            | <b>Hwy - Call Back Request</b>                      |                     | <b>32</b>  | <b>2.2</b>    |
|                                    |                            | Hwy - Catch Basin                                   | ALBERTSON           | 1          | 1.0           |
|                                    |                            |   | BAXTER ESTATES      | 1          | 0             |
|                                    |                            |   | GARDEN CITY PARK    | 1          | 8.0           |
|                                    |                            |   | GREAT NECK          | 4          | 5.2           |
|                                    |                            |   | HERRICKS            | 1          | 0             |
|                                    |                            |   | NEW CASSEL          | 1          | 6.0           |
|                                    |                            | <b>Hwy - Catch Basin</b>                            |                     | <b>9</b>   | <b>4.0</b>    |
|                                    |                            | Hwy - Complaint - Highway Employee / Vehicle        | NEW HYDE PARK       | 1          | 8.0           |
|                                    |                            | <b>Hwy - Complaint - Highway Employee / Vehicle</b> |                     | <b>1</b>   | <b>8.0</b>    |
|                                    |                            | Hwy - Curb Repair                                   | CARLE PLACE         | 1          | 7.0           |
|                                    |                            |   | GARDEN CITY PARK    | 2          | 0             |
|                                    |                            |   | GREAT NECK          | 2          | 12.5          |
| NEW CASSEL                         | 1                          |   | 4.0                 |            |               |
| PORT WASHINGTON                    | 3                          |   | 12.0                |            |               |
| ROSLYN HEIGHTS                     | 1                          |   | 0                   |            |               |
| WESTBURY                           | 1                          |   | 0                   |            |               |
| <b>Hwy - Curb Repair</b>           |                            | <b>11</b>   | <b>6.5</b>          |            |               |
| Hwy - Dead Animal Pickup           | ALBERTSON                  | 3   | 4.7                 |            |               |
|                                    | BAXTER ESTATES             | 1   | 2.0                 |            |               |
|                                    | CARLE PLACE                | 1   | 0                   |            |               |
|                                    | GARDEN CITY PARK           | 1   | 0                   |            |               |
|                                    | GREAT NECK                 | 1   | 10.0                |            |               |
|                                    | HERRICKS                   | 1   | 3.0                 |            |               |
|                                    | MANHASSET                  | 4   | 1.8                 |            |               |
|                                    | MINEOLA                    | 1   | 0                   |            |               |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description     | Group Description  | Type Description                | City             | Count | Response Days |             |
|----------------------------|--------------------|---------------------------------|------------------|-------|---------------|-------------|
| Department of Public Works | Highway Department | Hwy - Dead Animal Pickup        | NEW CASSEL       | 2     | 1.0           |             |
|                            |                    |                                 | NEW HYDE PARK    | 1     | 1.0           |             |
|                            |                    |                                 | NO NEW HYDE PARK | 1     | 1.0           |             |
|                            |                    |                                 | NORTH HILLS      | 1     | 1.0           |             |
|                            |                    |                                 | PLANDOME HEIGHTS | 2     | 2.0           |             |
|                            |                    |                                 | PORT WASHINGTON  | 5     | 2.8           |             |
|                            |                    |                                 | ROSLYN HEIGHTS   | 1     | 2.0           |             |
|                            |                    |                                 | WESTBURY         | 1     | 2.0           |             |
|                            |                    |                                 | roslyn heights   | 1     | 2.0           |             |
|                            |                    | <b>Hwy - Dead Animal Pickup</b> |                  |       | <b>28</b>     | <b>2.3</b>  |
|                            |                    | Hwy - From Transfer             | ROSLYN HEIGHTS   | 1     | 20.0          |             |
|                            |                    | <b>Hwy - From Transfer</b>      |                  |       | <b>1</b>      | <b>20.0</b> |
|                            |                    | Hwy - Grass Cut / Mow           | CARLE PLACE      | 1     | 7.0           |             |
|                            |                    |                                 | GARDEN CITY PARK | 1     | 0             |             |
|                            |                    |                                 | GREAT NECK       | 2     | 5.5           |             |
|                            |                    |                                 | NEW CASSEL       | 1     | 6.0           |             |
|                            |                    |                                 | NO NEW HYDE PARK | 1     | 0             |             |
|                            |                    |                                 | PORT WASHINGTON  | 1     | 19.0          |             |
|                            |                    | <b>Hwy - Grass Cut / Mow</b>    |                  |       | <b>7</b>      | <b>6.1</b>  |
|                            |                    | Hwy - Informational             |                  | 2     | 0             |             |
|                            |                    | <b>Hwy - Informational</b>      |                  |       | <b>2</b>      | <b>0</b>    |
|                            |                    | Hwy - Manhole Repair            | CARLE PLACE      | 1     | 1.0           |             |
|                            |                    |                                 | GREAT NECK       | 3     | 2.3           |             |
|                            |                    | <b>Hwy - Manhole Repair</b>     |                  |       | <b>4</b>      | <b>2.0</b>  |
|                            |                    | Hwy - Miscellaneous             | CARLE PLACE      | 2     | 6.0           |             |
|                            |                    |                                 | GARDEN CITY PARK | 1     | 4.0           |             |
|                            |                    |                                 | GREAT NECK       | 2     | 2.5           |             |
|                            |                    |                                 | GREENVALE        | 1     | 3.0           |             |
|                            |                    |                                 | HERRICKS         | 2     | 1.5           |             |
|                            |                    |                                 | MANHASSET        | 4     | 4.5           |             |
|                            |                    |                                 | NEW CASSEL       | 3     | 0.3           |             |
|                            |                    |                                 | NEW HYDE PARK    | 1     | 1.0           |             |
|                            |                    |                                 | NO NEW HYDE PARK | 2     | 1.5           |             |
| NORTH NEW HYDE PARK        | 5                  |                                 | 1.4              |       |               |             |
| PORT WASHINGTON            | 5                  |                                 | 1.8              |       |               |             |
| ROSLYN                     | 1                  |                                 | 15.0             |       |               |             |
| ROSLYN HEIGHTS             | 1                  |                                 | 8.0              |       |               |             |
| SEARINGTOWN                | 1                  |                                 | 4.0              |       |               |             |
| WESTBURY                   | 1                  |                                 | 0                |       |               |             |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                  | Group Description  | Type Description  | City                | Count     | Response Days |
|---|--------------------|---|---------------------|-----------|---------------|
| Department of Public Works              | Highway Department | <b>Hwy - Miscellaneous</b>                              |                     | <b>32</b> | <b>2.9</b>    |
|   |                    | Hwy - Permits / Road Opening Application Request        |                     | 10        | 1.4           |
|   |                    | <b>Hwy - Permits / Road Opening Application Request</b> |                     | <b>10</b> | <b>1.4</b>    |
|   |                    | Hwy - Pothole   | CARLE PLACE         | 1         | 4.0           |
|   |                    |   | GARDEN CITY PARK    | 1         | 0             |
|   |                    |   | HERRICKS            | 1         | 10.0          |
|   |                    |   | MANHASSET           | 4         | 2.0           |
|   |                    |   | NEW CASSEL          | 5         | 4.6           |
|   |                    |   | NEW HYDE PARK       | 1         | 0             |
|   |                    |   | NORTH NEW HYDE PARK | 1         | 7.0           |
|   |                    |   | PORT WASHINGTON     | 2         | 12.0          |
|   |                    |   | ROSLYN HEIGHTS      | 1         | 5.0           |
|   |                    |   | WESTBURY            | 2         | 1.5           |
|   |                    |   | roslyn heights      | 1         | 0             |
|   |                    | <b>Hwy - Pothole</b>                                    |                     | <b>20</b> | <b>4.2</b>    |
|   |                    | Hwy - Pothole Filled Without Request                    | ALBERTSON           | 1         | 0             |
|   |                    |   | CARLE PLACE         | 1         | 0             |
|   |                    |   | NEW CASSEL          | 3         | 0             |
|   |                    |   | PORT WASHINGTON     | 4         | 0             |
|   |                    |   | ROSLYN              | 1         | 0             |
|   |                    |   | port washington     | 3         | 0             |
|   |                    | <b>Hwy - Pothole Filled Without Request</b>             |                     | <b>13</b> | <b>0</b>      |
|   |                    | Hwy - Sprinkler Damage                                  | HERRICKS            | 1         | 0             |
|   |                    |   | NORTH NEW HYDE PARK | 4         | 1.8           |
|   |                    |   | SEARINGTOWN         | 1         | 7.0           |
|   |                    | <b>Hwy - Sprinkler Damage</b>                           |                     | <b>6</b>  | <b>2.3</b>    |
|   |                    | Hwy - Street Drainage / Flooding                        | GREAT NECK          | 2         | 2.0           |
| NORTH NEW HYDE PARK                     | 1                  |   | 0                   |           |               |
| PORT WASHINGTON                         | 1                  |   | 0                   |           |               |
| SEARINGTOWN                             | 1                  |   | 0                   |           |               |
| UNIVERSITY GARDENS                      | 2                  |   | 14.0                |           |               |
| <b>Hwy - Street Drainage / Flooding</b> |                    | <b>7</b>  | <b>4.6</b>          |           |               |
| Hwy - Street Painting                   | GREENVALE          | 2   | 11.5                |           |               |
|   | MANHASSET          | 1   | 0                   |           |               |
|   | NEW HYDE PARK      | 1   | 0                   |           |               |
|   | PORT WASHINGTON    | 15  | 0                   |           |               |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                      | Group Description  | Type Description                       | City               | Count      | Response Days |            |
|---|--------------------|--|--------------------|------------|---------------|------------|
| Department of Public Works                  | Highway Department | Hwy - Street Painting                  | port washington    | 7          | 0             |            |
|   |                    |  |                    | 1          | 0             |            |
|   |                    | <b>Hwy - Street Painting</b>           |                    |            | <b>27</b>     | <b>0.9</b> |
|   |                    | Hwy - Street Sign - New Request        | GARDEN CITY PARK   | 1          | 0             |            |
|   |                    |  | GREENVALE          | 1          | 0             |            |
|   |                    |  | MANHASSET          | 2          | 1.0           |            |
|   |                    |  | NEW HYDE PARK      | 1          | 0             |            |
|   |                    |  | PORT WASHINGTON    | 2          | 9.5           |            |
|   |                    |  | ROSLYN HEIGHTS     | 1          | 0             |            |
|   |                    | <b>Hwy - Street Sign - New Request</b> |                    |            | <b>8</b>      | <b>2.6</b> |
|   |                    | Hwy - Street Sign - Remove             | FLORAL PARK CENTRE | 1          | 0             |            |
|   |                    | <b>Hwy - Street Sign - Remove</b>      |                    |            | <b>1</b>      | <b>0</b>   |
|   |                    | Hwy - Street Sign - Repair / Replace   | ALBERTSON          | 2          | 0             |            |
|   |                    |  | CARLE PLACE        | 5          | 0             |            |
|   |                    |  | FLORAL PARK        | 1          | 0             |            |
|   |                    |  | FLORAL PARK CEN    | 1          | 0             |            |
|   |                    |  | GARDEN CITY PARK   | 4          | 0             |            |
|   |                    |  | GREAT NECK         | 4          | 0             |            |
|   |                    |  | HERRICKS           | 1          | 2.0           |            |
|   |                    |  | MANHASSET          | 9          | 0.1           |            |
|   |                    |  | NEW CASSEL         | 17         | 3.1           |            |
|   |                    |  | NEW HYDE PARK      | 21         | 0.9           |            |
|   |                    |  | PORT WASHINGTON    | 27         | 0.7           |            |
|   |                    |  | ROSLYN             | 8          | 0             |            |
|   |                    |  | ROSLYN HEIGHTS     | 1          | 1.0           |            |
|   |                    |  | SEARINGTOWN        | 2          | 0             |            |
|   |                    |  | UNIVERSITY GARDENS | 2          | 4.5           |            |
|   |                    |  | WESTBURY           | 1          | 0             |            |
|   |                    |  | WILLISTON          | 1          | 0             |            |
|   |                    |  | WILLISTON PARK     | 1          | 0             |            |
|   |                    |  | garden city park   | 1          | 0             |            |
|   |                    |  | great neck         | 3          | 0             |            |
|   |                    | herrick                                | 1                  | 0          |               |            |
| manhasset                                   | 3                  | 0                                      |                    |            |               |            |
| new cassel                                  | 2                  | 0                                      |                    |            |               |            |
| <b>Hwy - Street Sign - Repair / Replace</b> |                    |  | <b>118</b>         | <b>0.9</b> |               |            |
| Hwy - Street Sweeping / Cleaning            | FLORAL PARK CENTRE | 1                                      | 2.0                |            |               |            |
|   | NO NEW HYDE PARK   | 1                                      | 2.0                |            |               |            |
|   | NORTH NEW HYDE     | 7                                      | 1.9                |            |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description              | Group Description  | Type Description                        | City                                     | Count      | Response Days |            |
|-------------------------------------|--------------------|---|--|------------|---------------|------------|
| Department of Public Works          | Highway Department | Hwy - Street Sweeping / Cleaning        | PARK                                     |            |               |            |
|                                     |                    |   | ROSLYN HEIGHTS                           | 1          | 0             |            |
|                                     |                    |   | SEARINGTOWN                              | 1          | 0             |            |
|                                     |                    | <b>Hwy - Street Sweeping / Cleaning</b> |  |            | <b>11</b>     | <b>1.5</b> |
|                                     |                    | Hwy - Tree Branch / Debris Pickup       | ALBERTSON                                | 1          | 0             |            |
|                                     |                    |   | CARLE PLACE                              | 1          | 0             |            |
|                                     |                    |   | GREAT NECK                               | 1          | 2.0           |            |
|                                     |                    |   | GREENVALE                                | 1          | 0             |            |
|                                     |                    |   | HERRICKS                                 | 2          | 3.0           |            |
|                                     |                    |   | MINEOLA                                  | 1          | 0             |            |
|                                     |                    |   | NEW HYDE PARK                            | 1          | 0             |            |
|                                     |                    |   | NORTH NEW HYDE PARK                      | 4          | 2.5           |            |
|                                     |                    |   | PORT WASHINGTON                          | 2          | 1.5           |            |
|                                     |                    |   | ROSLYN HEIGHTS                           | 2          | 2.5           |            |
|                                     |                    |   | WESTBURY                                 | 1          | 4.0           |            |
|                                     |                    |   | <b>Hwy - Tree Branch / Debris Pickup</b> |            |               | <b>17</b>  |
|                                     |                    | Hwy - Tree Fallen - Emergency           | GREENVALE                                | 1          | 0             |            |
|                                     |                    |   | NEW CASSEL                               | 1          | 3.0           |            |
|                                     |                    |   | NORTH NEW HYDE PARK                      | 2          | 11.5          |            |
|                                     |                    |   | ROSLYN                                   | 1          | 0             |            |
|                                     |                    | <b>Hwy - Tree Fallen - Emergency</b>    |  |            | <b>5</b>      | <b>5.2</b> |
|                                     |                    | Hwy - Tree Planting                     | ALBERTSON                                | 1          | 0             |            |
|                                     |                    |   | FLORAL PARK CENTRE                       | 1          | 0             |            |
|                                     |                    |   | GARDEN CITY PARK                         | 2          | 0             |            |
|                                     |                    |   | GREAT NECK                               | 1          | 0             |            |
|                                     |                    |   | HERRICKS                                 | 1          | 0             |            |
|                                     |                    |   | MANHASSET                                | 2          | 0             |            |
|                                     |                    |   | NEW HYDE PARK                            | 2          | 0             |            |
|                                     |                    |   | NORTH NEW HYDE PARK                      | 22         | 0.4           |            |
|                                     |                    |   | PORT WASHINGTON                          | 4          | 0             |            |
|                                     |                    |   | WILLISTON PARK                           | 1          | 0             |            |
|                                     |                    | <b>Hwy - Tree Planting</b>              |  |            | <b>37</b>     | <b>0.2</b> |
|                                     |                    | Hwy - Tree Removal Objection            | HERRICKS                                 | 1          | 3.0           |            |
| PORT WASHINGTON                     | 1                  |   | 3.0                                      |            |               |            |
| <b>Hwy - Tree Removal Objection</b> |                    |   | <b>2</b>                                 | <b>3.0</b> |               |            |
| Hwy - Tree Stump Removal            | ALBERTSON          | 1                                       | 0  |            |               |            |
|                                     | CARLE PLACE        | 3                                       | 0  |            |               |            |
|                                     | GARDEN CITY PARK   | 4                                       | 3.2                                      |            |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description            | Group Description                               | Type Description                         | City                | Count      | Response Days |            |
|-----------------------------------|---|--|---------------------|------------|---------------|------------|
| Department of Public Works        | Highway Department                              | Hwy - Tree Stump Removal                 | GREAT NECK          | 5          | 0             |            |
|                                   |   |  | MANHASSET           | 5          | 0             |            |
|                                   |   |  | NEW CASSEL          | 2          | 0             |            |
|                                   |   |  | NEW HYDE PARK       | 2          | 0             |            |
|                                   |   |  | NORTH NEW HYDE PARK | 10         | 6.0           |            |
|                                   |   |  | PORT WASHINGTON     | 6          | 0             |            |
|                                   |   |  | ROSLYN HEIGHTS      | 7          | 0             |            |
|                                   |   |  | WESTBURY            | 4          | 0             |            |
|                                   |   | <b>Hwy - Tree Stump Removal</b>          |                     |            | <b>49</b>     | <b>1.5</b> |
|                                   |   | Hwy - Tree Trimming / Removal Inspection | ALBERTSON           | 7          | 0             |            |
|                                   |   |  | CARLE PLACE         | 7          | 0             |            |
|                                   |   |  | FLORAL PARK CENTRE  | 1          | 25.0          |            |
|                                   |   |  | GARDEN CITY PARK    | 9          | 0             |            |
|                                   |   |  | GREAT NECK          | 11         | 1.3           |            |
|                                   |   |  | GREENVALE           | 1          | 0             |            |
|                                   |   |  | HERRICKS            | 7          | 0             |            |
|                                   |   |  | MANHASSET           | 10         | 1.2           |            |
|                                   |   |  | MANHASSET HILLS     | 1          | 0             |            |
|                                   |   |  | NEW CASSEL          | 4          | 0             |            |
|                                   |   |  | NEW CASSELL         | 1          | 0             |            |
|                                   |   |  | NEW HYDE PARK       | 8          | 1.9           |            |
|                                   |   |  | NO NEW HYDE PARK    | 1          | 16.0          |            |
|                                   |   |  | NORTH NEW HYDE PARK | 41         | 0.7           |            |
|                                   |   |  | PORT WASHINGTON     | 28         | 0.9           |            |
|                                   |   |  | ROSLYN              | 1          | 0             |            |
|                                   |   |  | ROSLYN HEIGHTS      | 8          | 1.8           |            |
|                                   |   |  | SEARINGTOWN         | 3          | 0.7           |            |
|                                   |   |  | UNIVERSITY GARDENS  | 2          | 7.5           |            |
|                                   |   |  | WESTBURY            | 8          | 0             |            |
|                                   |   | WILLISTON PARK                           | 1                   | 0          |               |            |
|                                   | <b>Hwy - Tree Trimming / Removal Inspection</b> |  |                     | <b>160</b> | <b>1.0</b>    |            |
|                                   | <b>Highway Department</b>                       |  |                     | <b>625</b> | <b>1.7</b>    |            |
|                                   | Street Lighting District                        | Street Light - Cable Break               | GARDEN CITY PARK    | 1          | 0             |            |
| NEW HYDE PARK                     |   |  | 1                   | 1.0        |               |            |
| NORTH NEW HYDE PARK               |   |  | 3                   | 2.7        |               |            |
| <b>Street Light - Cable Break</b> |   |  | <b>5</b>            | <b>1.8</b> |               |            |
| Street Light - Cycles On / Off    |   | ALBERTSON                                | 5                   | 1.0        |               |            |
|                                   | CARLE PLACE                                     | 2  | 0.5                 |            |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                   | Group Description        | Type Description                      | City                | Count      | Response Days |            |
|--|--------------------------|---------------------------------------|---------------------|------------|---------------|------------|
| Department of Public Works               | Street Lighting District | Street Light - Cycles On / Off        | FLORAL PARK CENTRE  | 1          | 13.0          |            |
|  |                          |                                       | GARDEN CITY PARK    | 5          | 4.6           |            |
|  |                          |                                       | GLENWOOD LANDING    | 1          | 0             |            |
|  |                          |                                       | MANHASSET           | 1          | 8.0           |            |
|  |                          |                                       | NEW CASSEL          | 4          | 5.2           |            |
|  |                          |                                       | NEW HYDE PARK       | 1          | 7.0           |            |
|  |                          |                                       | NORTH NEW HYDE PARK | 4          | 8.5           |            |
|  |                          |                                       | PORT WASHINGTON     | 1          | 15.0          |            |
|  |                          |                                       | ROSLYN HEIGHTS      | 1          | 5.0           |            |
|  |                          |                                       | SEARINGTOWN         | 1          | 7.0           |            |
|  |                          | <b>Street Light - Cycles On / Off</b> |                     |            | <b>27</b>     | <b>5.1</b> |
|  |                          | Street Light - Fixture Problem        | CARLE PLACE         | 1          | 0             |            |
|  |                          |                                       | MANHASSET           | 3          | 5.3           |            |
|  |                          |                                       | NORTH NEW HYDE PARK | 5          | 4.2           |            |
|  |                          |                                       | ROSLYN              | 1          | 6.0           |            |
|  |                          |                                       | ROSLYN HEIGHTS      | 2          | 0             |            |
|  |                          |                                       | SEARINGTOWN         | 1          | 3.0           |            |
|  |                          | <b>Street Light - Fixture Problem</b> |                     |            | <b>13</b>     | <b>3.5</b> |
|  |                          | Street Light - Light Out (Single)     | 11040               | 1          | 7.0           |            |
|  |                          |                                       | ALBERTSON           | 10         | 4.8           |            |
|  |                          |                                       | CARLE PLACE         | 3          | 0             |            |
|  |                          |                                       | GARDEN CITY PARK    | 7          | 8.4           |            |
|  |                          |                                       | GREAT NECK          | 15         | 6.4           |            |
|  |                          |                                       | GREENVALE           | 2          | 0             |            |
|  |                          |                                       | HERRICKS            | 10         | 4.8           |            |
|  |                          |                                       | MANHASSET           | 16         | 4.4           |            |
|  |                          |                                       | NEW CASSEL          | 17         | 4.8           |            |
|  |                          |                                       | NEW HYDE PARK       | 6          | 3.7           |            |
|  |                          |                                       | NO NEW HYDE PARK    | 4          | 8.5           |            |
|  |                          |                                       | NORTH NEW HYDE PARK | 17         | 4.3           |            |
|  |                          |                                       | PORT WASHINGTON     | 12         | 3.8           |            |
|  |                          |                                       | ROSLYN              | 1          | 0             |            |
|  |                          |                                       | ROSLYN HEIGHTS      | 9          | 4.6           |            |
| SEARINGTOWN                              | 2                        |                                       | 0                   |            |               |            |
| WESTBURY                                 | 4                        |                                       | 3.8                 |            |               |            |
| <b>Street Light - Light Out (Single)</b> |                          |                                       | <b>136</b>          | <b>4.7</b> |               |            |
| Street Light - Lights Out (Multiple)     | ALBERTSON                | 1                                     | 0                   |            |               |            |
|  | CARLE PLACE              | 2                                     | 3.0                 |            |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description         | Group Description        | Type Description                            | City                | Count      | Response Days |            |
|--------------------------------|--------------------------|---|---------------------|------------|---------------|------------|
| Department of Public Works     | Street Lighting District | Street Light - Lights Out (Multiple)        | GARDEN CITY PARK    | 2          | 0             |            |
|                                |                          |   | GREAT NECK          | 2          | 0             |            |
|                                |                          |   | HERRICKS            | 4          | 8.2           |            |
|                                |                          |   | MANHASSET           | 4          | 6.5           |            |
|                                |                          |   | NEW CASSEL          | 2          | 5.0           |            |
|                                |                          |   | NEW HYDE PARK       | 5          | 3.4           |            |
|                                |                          |   | NO NEW HYDE PARK    | 2          | 4.0           |            |
|                                |                          |   | NORTH NEW HYDE PARK | 10         | 3.7           |            |
|                                |                          |   | PORT WASHINGTON     | 6          | 4.7           |            |
|                                |                          |   | ROSLYN              | 1          | 0             |            |
|                                |                          |   | SEARINGTOWN         | 3          | 5.7           |            |
|                                |                          | WESTBURY                                    | 1                   | 0          |               |            |
|                                |                          | <b>Street Light - Lights Out (Multiple)</b> |                     |            | <b>45</b>     | <b>4.0</b> |
|                                |                          | Street Light - Mark Out                     | ALBERTSON           | 6          | 5.8           |            |
|                                |                          |   | CARLE PLACE         | 6          | 6.3           |            |
|                                |                          |   | FLORAL PARK CENTRE  | 1          | 8.0           |            |
|                                |                          |   | GARDEN CITY PARK    | 19         | 7.8           |            |
|                                |                          |   | GREAT NECK          | 5          | 10.8          |            |
|                                |                          |   | HARBOR HILLS        | 2          | 6.0           |            |
|                                |                          |   | HERRICKS            | 8          | 7.6           |            |
|                                |                          |   | MANHASSET           | 22         | 6.3           |            |
|                                |                          |   | MANHASSET HILLS     | 5          | 10.2          |            |
|                                |                          |   | NEW CASSEL          | 3          | 4.7           |            |
|                                |                          |   | NEW HYDE PARK       | 30         | 7.7           |            |
|                                |                          |   | NORTH NEW HYDE PARK | 40         | 7.6           |            |
|                                |                          |   | PLANDOME HEIGHTS    | 1          | 6.0           |            |
|                                |                          |   | PORT WASHINGTON     | 32         | 4.5           |            |
|                                |                          |   | ROSLYN HEIGHTS      | 34         | 5.8           |            |
|                                |                          |   | SEARINGTOWN         | 11         | 5.5           |            |
|                                |                          |   | WESTBURY            | 1          | 4.0           |            |
|                                |                          |   | WILLISTON PARK      | 3          | 8.7           |            |
|                                |                          |   | greenvale           | 1          | 0             |            |
|                                |                          |   | port washington     | 1          | 6.0           |            |
| <b>Street Light - Mark Out</b> |                          |   | <b>231</b>          | <b>6.7</b> |               |            |
| Street Light - Misc Problems   | GREAT NECK               | 1   | 4.0                 |            |               |            |
|                                | MANHASSET                | 4   | 2.0                 |            |               |            |
|                                | NEW CASSEL               | 1   | 0                   |            |               |            |
|                                | NO NEW HYDE PARK         | 1   | 0                   |            |               |            |
|                                | NORTH NEW HYDE           | 2   | 2.0                 |            |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description             | Group Description        | Type Description                        | City                                | Count        | Response Days |           |            |
|------------------------------------|--------------------------|---|-------------------------------------|--------------|---------------|-----------|------------|
| Department of Public Works         | Street Lighting District | Street Light - Misc Problems            | PARK                                |              |               |           |            |
|                                    |                          |   | PORT WASHINGTON                     | 1            | 4.0           |           |            |
|                                    |                          |   | SEARINGTOWN                         | 1            | 1.0           |           |            |
|                                    |                          | <b>Street Light - Misc Problems</b>     |                                     |              |               | <b>11</b> | <b>1.9</b> |
|                                    |                          | Street Light - New Light Request        | NO NEW HYDE PARK                    | 1            | 0             |           |            |
|                                    |                          |   | ROSLYN HEIGHTS                      | 1            | 0             |           |            |
|                                    |                          | <b>Street Light - New Light Request</b> |                                     |              |               | <b>2</b>  | <b>0</b>   |
|                                    |                          | Street Light - On During Day            | ALBERTSON                           | 1            | 0             |           |            |
|                                    |                          |   | CARLE PLACE                         | 1            | 4.0           |           |            |
|                                    |                          |   | FLORAL PARK CENTRE                  | 1            | 5.0           |           |            |
|                                    |                          |   | GARDEN CITY PARK                    | 2            | 4.5           |           |            |
|                                    |                          |   | GREAT NECK                          | 1            | 13.0          |           |            |
|                                    |                          |   | GREENVALE                           | 1            | 19.0          |           |            |
|                                    |                          |   | GREENVALE                           | 1            | 6.0           |           |            |
|                                    |                          |   | HERRICKS                            | 7            | 4.6           |           |            |
|                                    |                          |   | MANHASSET                           | 5            | 5.8           |           |            |
|                                    |                          |   | NEW HYDE PARK                       | 7            | 1.6           |           |            |
|                                    |                          |   | NORTH NEW HYDE PARK                 | 2            | 5.0           |           |            |
|                                    |                          |   | PORT WASHINGTON                     | 8            | 0             |           |            |
|                                    |                          |   | SEARINGTOWN                         | 2            | 1.5           |           |            |
|                                    |                          |   | <b>Street Light - On During Day</b> |              |               |           | <b>39</b>  |
|                                    |                          | Street Light - Pole Problem             | MANHASSET                           | 1            | 23.0          |           |            |
|                                    |                          |   | NEW CASSEL                          | 1            | 9.0           |           |            |
|                                    |                          |   | NEW HYDE PARK                       | 1            | 17.0          |           |            |
|                                    |                          |   | NORTH NEW HYDE PARK                 | 2            | 0             |           |            |
|                                    |                          |   | SEARINGTOWN                         | 1            | 0             |           |            |
|                                    |                          |   | UNIVERSITY GARDENS                  | 2            | 12.5          |           |            |
| <b>Street Light - Pole Problem</b> |                          |   |                                     | <b>8</b>     | <b>9.2</b>    |           |            |
| <b>Street Lighting District</b>    |                          |   |                                     | <b>517</b>   | <b>5.4</b>    |           |            |
| <b>Department of Public Works</b>  |                          |   |                                     | <b>1,142</b> | <b>3.4</b>    |           |            |
| Housing Authority                  | Housing Authority        | Housing - Appliance                     | MANHASSET                           | 2            | 3.0           |           |            |
|                                    |                          |   | NEW CASSEL                          | 3            | 0.7           |           |            |
|                                    |                          | <b>Housing - Appliance</b>              |                                     |              |               | <b>5</b>  | <b>1.6</b> |
|                                    |                          | Housing - High Priority SR              | MANHASSET                           | 1            | 1.0           |           |            |
|                                    |                          | <b>Housing - High Priority SR</b>       |                                     |              |               | <b>1</b>  | <b>1.0</b> |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description             | Group Description           | Type Description                | City                                 | Count      | Response Days |            |
|------------------------------------|-----------------------------|---------------------------------|--------------------------------------|------------|---------------|------------|
| Housing Authority                  | Housing Authority           | Housing - Misc Carpentry        | MANHASSET                            | 1          | 0             |            |
|                                    |                             |                                 | NEW CASSEL                           | 1          | 3.0           |            |
|                                    |                             | <b>Housing - Misc Carpentry</b> |                                      |            | <b>2</b>      | <b>1.5</b> |
|                                    |                             | Housing - Misc Construction     | NEW CASSEL                           | 1          | 1.0           |            |
|                                    |                             |                                 | <b>Housing - Misc Construction</b>   |            |               | <b>1</b>   |
|                                    |                             | Housing - Misc Exterior         | NEW CASSEL                           | 2          | 1.5           |            |
|                                    |                             |                                 | <b>Housing - Misc Exterior</b>       |            |               | <b>2</b>   |
|                                    |                             | Housing - Misc SR               | NEW CASSEL                           | 2          | 2.0           |            |
|                                    |                             |                                 | <b>Housing - Misc SR</b>             |            |               | <b>2</b>   |
|                                    |                             | Housing - Pest Control          | NEW CASSEL                           | 2          | 3.0           |            |
|                                    |                             |                                 | <b>Housing - Pest Control</b>        |            |               | <b>2</b>   |
|                                    |                             | Housing - Plumbing              | MANHASSET                            | 4          | 2.5           |            |
|                                    |                             |                                 |                                      | NEW CASSEL | 1             | 0          |
|                                    |                             |                                 | <b>Housing - Plumbing</b>            |            |               | <b>5</b>   |
| <b>Housing Authority</b>           |                             |                                 |                                      | <b>20</b>  | <b>1.8</b>    |            |
| <b>Housing Authority</b>           |                             |                                 |                                      | <b>20</b>  | <b>1.8</b>    |            |
| Human Resources and Finance        | Human Resources and Finance | HR - ADA Compliance             | GREAT NECK                           | 1          | 0             |            |
|                                    |                             |                                 | <b>HR - ADA Compliance</b>           |            |               | <b>1</b>   |
|                                    |                             | HR - Call Back Request          |                                      | 6          | 0             |            |
|                                    |                             |                                 | <b>HR - Call Back Request</b>        |            |               | <b>6</b>   |
|                                    |                             | HR - Personnel and Employment   |                                      | 3          | 7.0           |            |
|                                    |                             |                                 | <b>HR - Personnel and Employment</b> |            |               | <b>3</b>   |
| <b>Human Resources and Finance</b> |                             |                                 |                                      | <b>10</b>  | <b>2.1</b>    |            |
| <b>Human Resources and Finance</b> |                             |                                 |                                      | <b>10</b>  | <b>2.1</b>    |            |
| Inter Municipal Affairs            | Inter Municipal Affairs     | OIC - From Transfer             | CARLE PLACE                          | 2          | 11.5          |            |
|                                    |                             |                                 | GREAT NECK                           | 1          | 0             |            |
|                                    |                             |                                 | LAKE SUCCESS                         | 1          | 2.0           |            |
|                                    |                             |                                 | MANHASSET                            | 2          | 1.0           |            |
|                                    |                             |                                 | NEW HYDE PARK                        | 1          | 1.0           |            |
|                                    |                             |                                 | ROSLYN HEIGHTS                       | 3          | 0             |            |
|                                    |                             |                                 | WESTBURY                             | 1          | 0             |            |
|                                    |                             |                                 | WILLISTON PARK                       | 1          | 0             |            |
|                                    |                             |                                 | <b>OIC - From Transfer</b>           |            |               | <b>12</b>  |
|                                    |                             | OIC - Inter Municipal SR        | ALBERTSON                            | 1          | 0             |            |
|                                    |                             |                                 | CARLE PLACE                          | 2          | 1.0           |            |
|                                    |                             |                                 | FLOWER HILL                          | 1          | 3.0           |            |
|                                    |                             |                                 | GARDEN CITY                          | 1          | 2.0           |            |
|                                    |                             |                                 | GARDEN CITY PARK                     | 2          | 0.5           |            |
|                                    |                             |                                 | GREAT NECK                           | 8          | 0.8           |            |
| HERRICKS                           | 1                           | 1.0                             |                                      |            |               |            |
| KENSINGTON                         | 1                           | 2.0                             |                                      |            |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description          | Group Description               | Type Description                          | City                | Count     | Response Days |
|---------------------------------|---------------------------------|---|---------------------|-----------|---------------|
| Inter Municipal Affairs         | Inter Municipal Affairs         | OIC - Inter Municipal SR                  | KINGS POINT         | 1         | 1.0           |
|                                 |                                 |   | LAKE SUCCESS        | 1         | 4.0           |
|                                 |                                 |   | MANHASEET           | 1         | 1.0           |
|                                 |                                 |   | MANHASSET           | 5         | 1.8           |
|                                 |                                 |   | MINEOLA             | 3         | 0.3           |
|                                 |                                 |   | NEW CASSEL          | 1         | 0             |
|                                 |                                 |   | NEW HYDE PARK       | 8         | 2.2           |
|                                 |                                 |   | NO NEW HYDE PARK    | 2         | 0.5           |
|                                 |                                 |   | NORTH HILLS         | 1         | 1.0           |
|                                 |                                 |   | NORTH NEW HYDE PARK | 3         | 0.7           |
|                                 |                                 |   | PORT WASHINGTON     | 7         | 4.0           |
|                                 |                                 |   | ROSLY N             | 1         | 0             |
|                                 |                                 |   | ROSLYN              | 5         | 0             |
|                                 |                                 |   | ROSLYN HEIGHTS      | 1         | 1.0           |
|                                 |                                 |   | SADDLE ROCK         | 1         | 0             |
|                                 |                                 |   | WESTBURY            | 5         | 0.8           |
|                                 |                                 |   | WILLISTON PARK      | 1         | 0             |
|                                 |                                 |   | manhasset           | 1         | 1.0           |
|                                 |                                 |   | manorhaven          | 1         | 0             |
|                                 |                                 | new hyde park                             | 1                   | 0         |               |
|                                 | 4                               | 0.2                                       |                     |           |               |
|                                 | <b>OIC - Inter Municipal SR</b> | <b>71</b>                                 | <b>1.3</b>          |           |               |
|                                 | <b>Inter Municipal Affairs</b>  | <b>83</b>                                 | <b>1.4</b>          |           |               |
| <b>Inter Municipal Affairs</b>  |                                 |   |                     | <b>83</b> | <b>1.4</b>    |
| Parks and Recreation Department | Parks and Recreation Department | Park - Call Back Request                  |                     | 2         | 0             |
|                                 |                                 | <b>Park - Call Back Request</b>           |                     | <b>2</b>  | <b>0</b>      |
|                                 |                                 | Park - From Transfer                      | NO NEW HYDE PARK    | 1         | 0             |
|                                 |                                 | <b>Park - From Transfer</b>               |                     | <b>1</b>  | <b>0</b>      |
|                                 |                                 | Park - General Complaint                  |                     | 2         | 5.5           |
|                                 |                                 | <b>Park - General Complaint</b>           |                     | <b>2</b>  | <b>5.5</b>    |
|                                 |                                 | Park - Miscellaneous                      | 000                 | 1         | 1.0           |
|                                 |                                 |   | 00000-0             | 1         | 1.0           |
|                                 |                                 |   | BETHPAGE            | 1         | 5.0           |
|                                 |                                 |   | MANHASSET           | 1         | 6.0           |
|                                 |                                 | <b>Park - Miscellaneous</b>               |                     | <b>4</b>  | <b>3.2</b>    |
|                                 |                                 | Park - Park Facilities Maintenance        |                     | 15        | 3.1           |
|                                 |                                 | <b>Park - Park Facilities Maintenance</b> |                     | <b>15</b> | <b>3.1</b>    |
| Park - Park Lights              |                                 | 2   | 5.5                 |           |               |
| <b>Park - Park Lights</b>       |                                 | <b>2</b>                                  | <b>5.5</b>          |           |               |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                 | Group Description                      | Type Description                              | City                      | Count              | Response Days |            |
|--|--|---|---------------------------|--------------------|---------------|------------|
| Parks and Recreation Department        | Parks and Recreation Department        | Park - Park Permit Application Request        |                           | 11                 | 0             |            |
|  |  | <b>Park - Park Permit Application Request</b> |                           | <b>11</b>          | <b>0</b>      |            |
|  |  | Park - School Principal RSVP                  |                           | 4                  | 0             |            |
|  |  | <b>Park - School Principal RSVP</b>           |                           | <b>4</b>           | <b>0</b>      |            |
|  | <b>Parks and Recreation Department</b> |   | <b>41</b>                 | <b>2.0</b>         |               |            |
| <b>Parks and Recreation Department</b> |  |   |                           | <b>41</b>          | <b>2.0</b>    |            |
| Planning and Building Department       | Board of Zoning Appeals                | BZA - Filing for an Appeal                    | CARLE PLACE               | 1                  | 2.0           |            |
|  |  |   | PORT WASHINGTON           | 1                  | 1.0           |            |
|  |  | <b>BZA - Filing for an Appeal</b>             |                           | <b>2</b>           | <b>1.5</b>    |            |
|  |  | BZA - Questions needing Answers               |                           | 3                  | 2.0           |            |
|  |  | <b>BZA - Questions needing Answers</b>        |                           | <b>3</b>           | <b>2.0</b>    |            |
|  | <b>Board of Zoning Appeals</b>         |   |                           |                    | <b>5</b>      | <b>1.8</b> |
|  | Building Department                    | Building Department                           | Bldg - Application Status | CARLE PLACE        | 1             | 8.0        |
|  |  |   |                           | FLORAL PARK CENTRE | 1             | 5.0        |
|  |  |   |                           | HERRICKS           | 1             | 5.0        |
|  |  |   |                           | MANHASSET          | 1             | 1.0        |
| MANHASSET HILLS                        |  |   |                           | 1                  | 4.0           |            |
| NORTH NEW HYDE PARK                    |  |   |                           | 2                  | 3.0           |            |
| ROSLYN HEIGHTS                         |  |   |                           | 2                  | 1.5           |            |
| WESTBURY                               |  |   |                           | 1                  | 0             |            |
| <b>Bldg - Application Status</b>       |  |   |                           | <b>10</b>          | <b>3.2</b>    |            |
| Bldg - Call Back                       |  |   |                           | 9                  | 0.3           |            |
| <b>Bldg - Call Back</b>                |  |   |                           | <b>9</b>           | <b>0.3</b>    |            |
| Bldg - Certificate Status              |  |   | NORTH NEW HYDE PARK       | 1                  | 9.0           |            |
|  |  |   | PORT WASHINGTON           | 1                  | 17.0          |            |
|  |  |   | ROSLYN                    | 1                  | 8.0           |            |
|  |  |   | ROSLYN HEIGHTS            | 1                  | 0             |            |
|  |  | 2   | 0                         |                    |               |            |
| <b>Bldg - Certificate Status</b>       |  | <b>6</b>                                      | <b>5.7</b>                |                    |               |            |
| Bldg - Construction Complaint          | Bldg - Construction Complaint          | GREAT NECK                                    | 1                         | 0                  |               |            |
|  |  | HERRICKS                                      | 1                         | 1.0                |               |            |
|  |  | MANHASSET                                     | 1                         | 6.0                |               |            |
|  |  | NEW HYDE PARK                                 | 4                         | 8.8                |               |            |
|  |  | NORTH NEW HYDE PARK                           | 3                         | 0                  |               |            |
|  |  | PORT WASHINGTON                               | 1                         | 0                  |               |            |
|  |  | ROSLYN HEIGHTS                                | 1                         | 0                  |               |            |
| <b>Bldg - Construction Complaint</b>   |  | <b>12</b>                                     | <b>3.5</b>                |                    |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description           | Group Description   | Type Description                             | City                          | Count     | Response Days |
|----------------------------------|---------------------|--|-------------------------------|-----------|---------------|
| Planning and Building Department | Building Department | Bldg - Employee Complaint                    | CARLE PLACE                   | 1         | 14.0          |
|                                  |                     | <b>Bldg - Employee Complaint</b>             |                               | <b>1</b>  | <b>14.0</b>   |
|                                  |                     | Bldg - From Transfer                         | ALBERTSON                     | 2         | 5.0           |
|                                  |                     |  | MANHASSET                     | 1         | 2.0           |
|                                  |                     | <b>Bldg - From Transfer</b>                  |                               | <b>3</b>  | <b>4.0</b>    |
|                                  |                     | Bldg - General Question Needs Answers        |                               | 80        | 2.6           |
|                                  |                     | <b>Bldg - General Question Needs Answers</b> |                               | <b>80</b> | <b>2.6</b>    |
|                                  |                     | Bldg - Housing Complaint                     | NEW CASSEL                    | 1         | 0             |
|                                  |                     |  | WILLISTON PARK                | 1         | 0             |
|                                  |                     | <b>Bldg - Housing Complaint</b>              |                               | <b>2</b>  | <b>0</b>      |
|                                  |                     | Bldg - Illegal Housing                       | ALBERTSON                     | 2         | 0             |
|                                  |                     |  | CARLE PLACE                   | 3         | 12.0          |
|                                  |                     |  | GARDEN CITY PARK              | 1         | 0             |
|                                  |                     |  | GREAT NECK                    | 1         | 0             |
|                                  |                     |  | NEW CASSEL                    | 2         | 3.0           |
|                                  |                     |  | NEW HYDE PARK                 | 3         | 0             |
|                                  |                     |  | NORTH NEW HYDE PARK           | 3         | 0             |
|                                  |                     |  | PORT WASHINGTON               | 3         | 0.7           |
|                                  |                     |  | ROSLYN                        | 1         | 2.0           |
|                                  |                     |  | ROSLYN HEIGHTS                | 1         | 0             |
|                                  |                     |  | WESTBURY                      | 1         | 0             |
|                                  |                     |  | cCARLE PLACE                  | 1         | 20.0          |
|                                  |                     |  | <b>Bldg - Illegal Housing</b> |           | <b>22</b>     |
|                                  |                     | Bldg - Inspection Request                    | GREAT NECK                    | 1         | 0             |
|                                  |                     |  | MANHASSET                     | 1         | 0             |
|                                  |                     |  | NORTH NEW HYDE PARK           | 1         | 7.0           |
|                                  |                     |  | ROSLYN HEIGHTS                | 1         | 2.0           |
|                                  |                     | <b>Bldg - Inspection Request</b>             |                               | <b>4</b>  | <b>2.2</b>    |
|                                  |                     | Bldg - Permit Question Needs Answers         |                               | 16        | 2.9           |
|                                  |                     | <b>Bldg - Permit Question Needs Answers</b>  |                               | <b>16</b> | <b>2.9</b>    |
|                                  |                     | Bldg - Suspect Work Without a Permit         | ALBERTSON                     | 1         | 8.0           |
|                                  |                     |  | CARLE PLACE                   | 2         | 0             |
|                                  |                     |  | GARDEN CITY PARK              | 2         | 4.0           |
| HERRICKS                         | 2                   |  | 0                             |           |               |
| MANHASSET                        | 2                   |  | 3.0                           |           |               |
| NEW HYDE PARK                    | 1                   |  | 0                             |           |               |
| NORTH NEW HYDE PARK              | 3                   |  | 4.3                           |           |               |
| PORT WASHINGTON                  | 8                   |  | 7.1                           |           |               |
| ROSLYN HEIGHTS                   | 3                   |  | 2.0                           |           |               |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description           | Group Description                       | Type Description                            | City                                | Count | Response Days       |            |            |
|----------------------------------|---|---|-------------------------------------|-------|---------------------|------------|------------|
| Planning and Building Department | Building Department                     | Bldg - Suspect Work Without a Permit        | SEARINGTOWN                         | 1     | 0                   |            |            |
|                                  |   |   | WESTBURY                            | 1     | 0                   |            |            |
|                                  |   | <b>Bldg - Suspect Work Without a Permit</b> |                                     |       | <b>26</b>           | <b>3.8</b> |            |
|                                  | <b>Building Department</b>              |   |                                     |       | <b>191</b>          | <b>3.0</b> |            |
|                                  | Planning Department                     | Planning - Call Back Request                |                                     |       | 7                   | 1.6        |            |
|                                  |   |   | <b>Planning - Call Back Request</b> |       |                     | <b>7</b>   | <b>1.6</b> |
|                                  |   | Planning - Questions needing Answers        | GREAT NECK                          | 1     | 1.0                 |            |            |
|                                  |   |   | ROSLYN HEIGHTS                      | 2     | 2.0                 |            |            |
|                                  |   | <b>Planning - Questions needing Answers</b> |                                     |       | <b>3</b>            | <b>1.7</b> |            |
|                                  | <b>Planning Department</b>              |   |                                     |       | <b>10</b>           | <b>1.6</b> |            |
|                                  | <b>Planning and Building Department</b> |   |                                     |       | <b>206</b>          | <b>2.9</b> |            |
| Project Independence             | Project Independence                    | PI - Call Back Request                      | mineola                             | 1     | 0                   |            |            |
|                                  |   |   | EAST HILLS                          | 2     | 0                   |            |            |
|                                  |   |   | FLOWER HILL                         | 1     | 1.0                 |            |            |
|                                  |   |   | GARDEN CITY PARK                    | 2     | 1.0                 |            |            |
|                                  |   |   | GREAT NECK                          | 3     | 0.3                 |            |            |
|                                  |   |   | GREAT NECK PLAZA                    | 8     | 1.4                 |            |            |
|                                  |   |   | KENSINGTON                          | 2     | 1.5                 |            |            |
|                                  |   |   | MINEOLA                             | 3     | 2.0                 |            |            |
|                                  |   |   | NEW CASSEL                          | 1     | 7.0                 |            |            |
|                                  |   |   | NEW HYDE PARK                       | 3     | 2.0                 |            |            |
|                                  |   |   | NORTH NEW HYDE PARK                 | 2     | 0.5                 |            |            |
|                                  |   |   | PORT WASHINGTON                     | 2     | 1.0                 |            |            |
|                                  |   |   | WESTBURY                            | 1     | 29.0                |            |            |
|                                  |   |   |                                     | 2     | 2.0                 |            |            |
|                                  |   |   | <b>PI - Call Back Request</b>       |       |                     | <b>33</b>  | <b>2.2</b> |
|                                  |   | PI - Caregiver Support                      |                                     |       | GREAT NECK          | 1          | 0          |
|                                  |   |   |                                     |       | GREAT NECK PLAZA    | 1          | 1.0        |
|                                  |   |   |                                     |       | MINEOLA             | 1          | 3.0        |
|                                  |   |   |                                     |       | NORTH NEW HYDE PARK | 1          | 0          |
|                                  |   |   |                                     |       | OLD WESTBURY        | 1          | 0          |
|                                  |   |   |                                     |       | ROSLYN HEIGHTS      | 1          | 0          |
|                                  |   |   |                                     |       | WESTBURY            | 1          | 3.0        |
|                                  |   | <b>PI - Caregiver Support</b>               |                                     |       | <b>7</b>            | <b>1.0</b> |            |
|                                  |   | PI - Financial Assistance                   |                                     |       | HERRICKS            | 1          | 10.0       |
|                                  |   |   |                                     |       | MANHASSET           | 1          | 0          |
|                                  |   |   |                                     |       | WILISTON PARK       | 1          | 4.0        |
|                                  |   | <b>PI - Financial Assistance</b>            |                                     |       | <b>3</b>            | <b>4.7</b> |            |
| PI - Flu Shot Registration       |   |   | westbury                            | 1     | 0                   |            |            |
|                                  |   |   | ALBERTSON                           | 1     | 0                   |            |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description | Group Description    | Type Description                  | City                  | Count           | Response Days |            |            |
|------------------------|----------------------|-----------------------------------|-----------------------|-----------------|---------------|------------|------------|
| Project Independence   | Project Independence | PI - Flu Shot Registration        | BAXTER ESTATES        | 1               | 0             |            |            |
|                        |                      |                                   | CARLE PLACE           | 1               | 0             |            |            |
|                        |                      |                                   | GARDEN CITY PARK      | 6               | 0             |            |            |
|                        |                      |                                   | GREAT NECK            | 9               | 0             |            |            |
|                        |                      |                                   | GREAT NECK ESTATES    | 2               | 0             |            |            |
|                        |                      |                                   | GREAT NECK PLAZA      | 2               | 0             |            |            |
|                        |                      |                                   | HERRICKS              | 2               | 0             |            |            |
|                        |                      |                                   | KINGS POINT           | 1               | 0             |            |            |
|                        |                      |                                   | LAKE SUCCESS          | 2               | 0             |            |            |
|                        |                      |                                   | MANHASSET             | 2               | 0             |            |            |
|                        |                      |                                   | MANORHAVEN            | 6               | 0             |            |            |
|                        |                      |                                   | MINEOLA               | 1               | 0             |            |            |
|                        |                      |                                   | NEW CASSEL            | 4               | 0             |            |            |
|                        |                      |                                   | NEW HYDE PARK         | 4               | 0             |            |            |
|                        |                      |                                   | NORTH HILLS           | 1               | 0             |            |            |
|                        |                      |                                   | NORTH NEW HYDE PARK   | 23              | 0             |            |            |
|                        |                      |                                   | PORT WASHINGTON       | 18              | 0             |            |            |
|                        |                      |                                   | PORT WASHINGTON NORTH | 2               | 0             |            |            |
|                        |                      |                                   | ROSLYN                | 2               | 0             |            |            |
|                        |                      |                                   | ROSLYN HEIGHTS        | 3               | 0             |            |            |
|                        |                      | SANDS POINT                       | 1                     | 0               |               |            |            |
|                        |                      | THOMASTON                         | 1                     | 0               |               |            |            |
|                        |                      | WESTBURY                          | 6                     | 0               |               |            |            |
|                        |                      | <b>PI - Flu Shot Registration</b> |                       |                 |               | <b>102</b> | <b>0</b>   |
|                        |                      | PI - Food and Hunger              |                       | EAST WILLISTON  | 1             | 1.0        |            |
|                        |                      |                                   |                       | PORT WASHINGTON | 1             | 0          |            |
|                        |                      | <b>PI - Food and Hunger</b>       |                       |                 |               | <b>2</b>   | <b>0.5</b> |
|                        |                      | PI - Health and Mental Health     |                       | ALBERTSON       | 1             | 1.0        |            |
|                        |                      |                                   |                       | CARLE PLACE     | 1             | 0          |            |
| EAST HILLS             | 1                    |                                   |                       | 4.0             |               |            |            |
| FLORAL PARK            | 1                    |                                   |                       | 1.0             |               |            |            |
| GARDEN CITY PARK       | 5                    |                                   |                       | 3.2             |               |            |            |
| GREAT NECK             | 11                   |                                   |                       | 0.5             |               |            |            |
| GREAT NECK ESTATES     | 1                    |                                   |                       | 2.0             |               |            |            |
| GREAT NECK PLAZA       | 6                    |                                   |                       | 5.5             |               |            |            |
| KENSINGTON             | 1                    |                                   |                       | 5.0             |               |            |            |
| MANHASSET              | 1                    |                                   |                       | 3.0             |               |            |            |
| MANORHAVEN             | 1                    |                                   |                       | 0               |               |            |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description | Group Description    | Type Description                     | City                  | Count | Response Days       |            |      |
|------------------------|----------------------|--------------------------------------|-----------------------|-------|---------------------|------------|------|
| Project Independence   | Project Independence | PI - Health and Mental Health        | MINEOLA               | 1     | 1.0                 |            |      |
|                        |                      |                                      | NEW CASSEL            | 9     | 3.3                 |            |      |
|                        |                      |                                      | NEW HYDE PARK         | 2     | 1.5                 |            |      |
|                        |                      |                                      | NORTH HILLS           | 1     | 2.0                 |            |      |
|                        |                      |                                      | NORTH NEW HYDE PARK   | 4     | 1.5                 |            |      |
|                        |                      |                                      | PORT WASHINGTON       | 6     | 1.2                 |            |      |
|                        |                      |                                      | PORT WASHINGTON NORTH | 1     | 0                   |            |      |
|                        |                      |                                      | ROSLYN                | 3     | 3.7                 |            |      |
|                        |                      |                                      | ROSLYN HEIGHTS        | 2     | 0.5                 |            |      |
|                        |                      |                                      | THOMASTON             | 1     | 0                   |            |      |
|                        |                      |                                      | WESTBURY              | 4     | 4.0                 |            |      |
|                        |                      |                                      | WILLISTON PARK        | 1     | 3.0                 |            |      |
|                        |                      |                                      |                       | 1     | 6.0                 |            |      |
|                        |                      | <b>PI - Health and Mental Health</b> |                       |       | <b>66</b>           | <b>2.4</b> |      |
|                        |                      | PI - Household Maintenance           |                       |       | ALBERTSON           | 4          | 6.8  |
|                        |                      |                                      |                       |       | EAST HILLS          | 1          | 3.0  |
|                        |                      |                                      |                       |       | EAST WILLISTON      | 1          | 0    |
|                        |                      |                                      |                       |       | FLOWER HILL         | 2          | 0.5  |
|                        |                      |                                      |                       |       | GREAT NECK          | 2          | 3.5  |
|                        |                      |                                      |                       |       | HERRICKS            | 1          | 3.0  |
|                        |                      |                                      |                       |       | KINGS POINT         | 2          | 1.0  |
|                        |                      |                                      |                       |       | MANHASSET           | 1          | 0    |
|                        |                      |                                      |                       |       | MANORHAVEN          | 3          | 0.3  |
|                        |                      |                                      |                       |       | MINEOLA             | 3          | 1.0  |
|                        |                      |                                      |                       |       | MUNSEY PARK         | 1          | 0    |
|                        |                      |                                      |                       |       | NEW CASSEL          | 1          | 14.0 |
|                        |                      |                                      |                       |       | NEW HYDE PARK       | 5          | 2.2  |
|                        |                      |                                      |                       |       | NORTH NEW HYDE PARK | 3          | 2.3  |
|                        |                      |                                      |                       |       | PORT WASHINGTON     | 4          | 2.0  |
|                        |                      |                                      |                       |       | ROSLYN ESTATES      | 1          | 0    |
|                        |                      |                                      |                       |       | WESTBURY            | 1          | 4.0  |
|                        |                      | WILLISTON PARK                       | 1                     | 0     |                     |            |      |
|                        |                      | <b>PI - Household Maintenance</b>    |                       |       | <b>37</b>           | <b>2.5</b> |      |
|                        |                      | PI - Membership Registration         |                       |       | ALBERTSON           | 1          | 0    |
|                        |                      |                                      |                       |       | CARLE PLACE         | 3          | 0    |
|                        |                      |                                      |                       |       | EAST HILLS          | 1          | 0    |
|                        |                      |                                      |                       |       | EAST WILLISTON      | 1          | 0    |
| FLORAL PARK            | 1                    |                                      |                       |       | 0                   |            |      |
| FLOWER HILL            | 4                    |                                      |                       |       | 0                   |            |      |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description | Group Description    | Type Description                    | City                  | Count | Response Days    |            |          |
|------------------------|----------------------|-------------------------------------|-----------------------|-------|------------------|------------|----------|
| Project Independence   | Project Independence | PI - Membership Registration        | GARDEN CITY PARK      | 5     | 0                |            |          |
|                        |                      |                                     | GREAT NECK            | 13    | 0                |            |          |
|                        |                      |                                     | GREAT NECK ESTATES    | 3     | 0                |            |          |
|                        |                      |                                     | GREAT NECK PLAZA      | 3     | 0                |            |          |
|                        |                      |                                     | GREENVALE             | 1     | 0                |            |          |
|                        |                      |                                     | HERRICKS              | 3     | 0                |            |          |
|                        |                      |                                     | KINGS POINT           | 2     | 0                |            |          |
|                        |                      |                                     | LAKE SUCCESS          | 2     | 0                |            |          |
|                        |                      |                                     | MANHASSET             | 6     | 0                |            |          |
|                        |                      |                                     | MANORHAVEN            | 4     | 0                |            |          |
|                        |                      |                                     | MINEOLA               | 10    | 0                |            |          |
|                        |                      |                                     | NEW CASSEL            | 13    | 0                |            |          |
|                        |                      |                                     | NEW HYDE PAK          | 1     | 0                |            |          |
|                        |                      |                                     | NEW HYDE PARK         | 9     | 0                |            |          |
|                        |                      |                                     | NORTH HILLS           | 8     | 0                |            |          |
|                        |                      |                                     | NORTH NEW HYDE PARK   | 10    | 0                |            |          |
|                        |                      |                                     | PORT WASHINGTON       | 23    | 0                |            |          |
|                        |                      |                                     | PORT WASHINGTON NORTH | 4     | 0                |            |          |
|                        |                      |                                     | ROSLYN                | 3     | 0                |            |          |
|                        |                      |                                     | ROSLYN HEIGHTS        | 9     | 0                |            |          |
|                        |                      | THOMASTON                           | 5                     | 0     |                  |            |          |
|                        |                      | WESTBURY                            | 12                    | 0     |                  |            |          |
|                        |                      | WILLISTON PARK                      | 6                     | 0     |                  |            |          |
|                        |                      | <b>PI - Membership Registration</b> |                       |       |                  | <b>166</b> | <b>0</b> |
|                        |                      | PI - Miscellaneous                  |                       |       | ALBERTSON        | 2          | 0.5      |
|                        |                      |                                     |                       |       | CARLE PLACE      | 3          | 1.7      |
|                        |                      |                                     |                       |       | EAST WILLISTON   | 1          | 1.0      |
|                        |                      |                                     |                       |       | FLORAL PARK      | 1          | 2.0      |
|                        |                      |                                     |                       |       | FLOWER HILL      | 1          | 0        |
|                        |                      |                                     |                       |       | GARDEN CITY      | 1          | 23.0     |
|                        |                      |                                     |                       |       | GARDEN CITY PARK | 2          | 2.0      |
|                        |                      |                                     |                       |       | GREAT NECK       | 4          | 2.2      |
|                        |                      |                                     |                       |       | GREAT NECK PLAZA | 2          | 2.0      |
| LAKE SUCCESS           | 1                    |                                     |                       |       | 0                |            |          |
| MANHASSET              | 1                    |                                     |                       |       | 7.0              |            |          |
| MINEOLA                | 4                    |                                     |                       |       | 6.2              |            |          |
| NEW HYDE PARK          | 1                    |                                     |                       |       | 2.0              |            |          |
| NORTH NEW HYDE PARK    | 3                    | 1.3                                 |                       |       |                  |            |          |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description | Group Description    | Type Description                 | City                  | Count | Response Days |            |
|------------------------|----------------------|----------------------------------|-----------------------|-------|---------------|------------|
| Project Independence   | Project Independence | PI - Miscellaneous               | PORT WASHINGTON       | 2     | 2.0           |            |
|                        |                      |                                  | PORTWASHINGTON        | 1     | 2.0           |            |
|                        |                      |                                  | ROSLYN HEIGHTS        | 1     | 0             |            |
|                        |                      |                                  | THOMASTON             | 1     | 0             |            |
|                        |                      |                                  | WESTBURY              | 2     | 1.0           |            |
|                        |                      |                                  |                       | 3     | 2.7           |            |
|                        |                      | <b>PI - Miscellaneous</b>        |                       |       | <b>37</b>     | <b>2.8</b> |
|                        |                      | PI - NORC SR                     | ALBERTSON             | 2     | 0             |            |
|                        |                      |                                  | HERRICKS              | 2     | 0.5           |            |
|                        |                      |                                  | MINEOLA               | 1     | 0             |            |
|                        |                      |                                  | NEW HYDE PARK         | 1     | 0             |            |
|                        |                      |                                  | NORTH NEW HYDE PARK   | 3     | 0.7           |            |
|                        |                      | <b>PI - NORC SR</b>              |                       |       | <b>9</b>      | <b>0.3</b> |
|                        |                      | PI - Program Registration        | ALBERTSON             | 2     | 1.5           |            |
|                        |                      |                                  | CARLE PLACE           | 4     | 0.8           |            |
|                        |                      |                                  | EAST HILLS            | 2     | 1.5           |            |
|                        |                      |                                  | FLOWER HILL           | 1     | 1.0           |            |
|                        |                      |                                  | GARDEN CITY PARK      | 2     | 0             |            |
|                        |                      |                                  | GREAT NECK            | 5     | 5.8           |            |
|                        |                      |                                  | GREAT NECK ESTATES    | 2     | 2.0           |            |
|                        |                      |                                  | GREAT NECK PLAZA      | 3     | 0.3           |            |
|                        |                      |                                  | GREENVALE             | 1     | 3.0           |            |
|                        |                      |                                  | HERRICKS              | 2     | 1.0           |            |
|                        |                      |                                  | MANORHAVEN            | 1     | 0             |            |
|                        |                      |                                  | MINEOLA               | 6     | 2.3           |            |
|                        |                      |                                  | NEW CASSEL            | 7     | 1.3           |            |
|                        |                      |                                  | NEW HYDE PARK         | 6     | 1.8           |            |
|                        |                      |                                  | NORTH HILLS           | 2     | 12.0          |            |
|                        |                      |                                  | NORTH NEW HYDE PARK   | 10    | 4.3           |            |
|                        |                      |                                  | PORT WASHINGTON       | 7     | 1.1           |            |
|                        |                      |                                  | PORT WASHINGTON NORTH | 3     | 2.3           |            |
|                        |                      |                                  | ROSLYN                | 2     | 2.5           |            |
|                        |                      |                                  | ROSLYN HEIGHTS        | 2     | 0             |            |
|                        |                      |                                  | RUSSELL GARDENS       | 1     | 0             |            |
|                        |                      |                                  | WESTBURY              | 6     | 0.5           |            |
|                        |                      | WILLISTON PARK                   | 1                     | 0     |               |            |
|                        |                      | <b>PI - Program Registration</b> |                       |       | <b>78</b>     | <b>2.2</b> |
| PI - Taxi Service      | great neck           | 1                                | 0                     |       |               |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description | Group Description    | Type Description  | City                | Count | Response Days |
|------------------------|----------------------|-------------------|---------------------|-------|---------------|
| Project Independence   | Project Independence | PI - Taxi Service | ALBERTSON           | 62    | 0             |
|                        |                      |                   | BAXTER ESTATES      | 13    | 0             |
|                        |                      |                   | CARLE PLACE         | 17    | 0             |
|                        |                      |                   | EAST HILLS          | 17    | 0             |
|                        |                      |                   | EAST WILLISTON      | 5     | 0             |
|                        |                      |                   | FLORAL PARK         | 19    | 0             |
|                        |                      |                   | FLORAL PARK CENTRE  | 1     | 0             |
|                        |                      |                   | FLOWER HILL         | 26    | 0             |
|                        |                      |                   | GARDEN CITY         | 1     | 0             |
|                        |                      |                   | GARDEN CITY PARK    | 62    | 0             |
|                        |                      |                   | GARDEN CIY PARK     | 1     | 0             |
|                        |                      |                   | GREAT BNECK         | 1     | 0             |
|                        |                      |                   | GREAT NECK          | 185   | 0.0           |
|                        |                      |                   | GREAT NECK ESTATES  | 13    | 0             |
|                        |                      |                   | GREAT NECK PLAZA    | 106   | 0.1           |
|                        |                      |                   | GREAT NECK RD       | 1     | 0             |
|                        |                      |                   | HERRICKS            | 18    | 0             |
|                        |                      |                   | KENSINGTON          | 4     | 0             |
|                        |                      |                   | KINGS POINT         | 33    | 0             |
|                        |                      |                   | LAKE SUCCESS        | 21    | 0.0           |
|                        |                      |                   | MANHASSET           | 85    | 0             |
|                        |                      |                   | MANORHAVEN          | 65    | 0             |
|                        |                      |                   | MINEOLA             | 73    | 0             |
|                        |                      |                   | MUNSEY PARK         | 1     | 0             |
|                        |                      |                   | NEW CASSEL          | 43    | 0             |
|                        |                      |                   | NEW HYDE PARK       | 71    | 0.1           |
|                        |                      |                   | NORTH HILLS         | 85    | 0.0           |
|                        |                      |                   | NORTH NEW HYDE PARK | 61    | 0             |
|                        |                      |                   | PAORT WASHINGTON    | 1     | 0             |
|                        |                      |                   | PLANDOME            | 10    | 0             |
|                        |                      |                   | PLANDOME MANOR      | 1     | 0             |
|                        |                      |                   | PORT WASHINGSTON    | 1     | 0             |
|                        |                      |                   | PORT WASHINGTON     | 1     | 0             |
| PORT WASHINGTON        | 235                  | 0.0               |                     |       |               |
| PORT WASHINGTON NORTH  | 17                   | 0                 |                     |       |               |
| PORTWASHINGTON         | 1                    | 0                 |                     |       |               |
| ROSLYN                 | 40                   | 0                 |                     |       |               |
| ROSLYN ESTATES         | 19                   | 0                 |                     |       |               |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description | Group Description    | Type Description               | City                     | Count | Response Days      |              |            |
|------------------------|----------------------|--------------------------------|--------------------------|-------|--------------------|--------------|------------|
| Project Independence   | Project Independence | PI - Taxi Service              | ROSLYN HEIGHTS           | 93    | 0                  |              |            |
|                        |                      |                                | RUSSELL GARDENS          | 9     | 0                  |              |            |
|                        |                      |                                | RUSSELL GARDENS-         | 1     | 0                  |              |            |
|                        |                      |                                | SADDLE ROCK              | 7     | 0                  |              |            |
|                        |                      |                                | SANDS POINT              | 4     | 0                  |              |            |
|                        |                      |                                | SEARINGTOWN              | 17    | 0                  |              |            |
|                        |                      |                                | THOMASTON                | 9     | 0                  |              |            |
|                        |                      |                                | UNIVERSITY GARDENS       | 1     | 0                  |              |            |
|                        |                      |                                | WESTBURY                 | 54    | 0.1                |              |            |
|                        |                      |                                | WILISTON PARK            | 1     | 0                  |              |            |
|                        |                      |                                | WILLISTON PARK           | 54    | 0                  |              |            |
|                        |                      |                                | WILLSTON PARK            | 1     | 0                  |              |            |
|                        |                      |                                | mineola                  | 1     | 0                  |              |            |
|                        |                      |                                | roslyn heights           | 2     | 0                  |              |            |
|                        |                      |                                | <b>PI - Taxi Service</b> |       |                    | <b>1,671</b> | <b>0.0</b> |
|                        |                      | PI - Taxi Service Cancellation |                          |       | ALBERTSON          | 7            | 0          |
|                        |                      |                                |                          |       | CARLE PLACE        | 1            | 0          |
|                        |                      |                                |                          |       | EAST WILLISTON     | 1            | 0          |
|                        |                      |                                |                          |       | FLORAL PARK        | 5            | 0          |
|                        |                      |                                |                          |       | FLOWER HILL        | 2            | 0          |
|                        |                      |                                |                          |       | GARDEN CITY PARK   | 2            | 0          |
|                        |                      |                                |                          |       | GREAT NECK         | 7            | 0          |
|                        |                      |                                |                          |       | GREAT NECK ESTATES | 1            | 0          |
|                        |                      |                                |                          |       | GREAT NECK PLAZA   | 16           | 0          |
|                        |                      |                                |                          |       | HERRICKS           | 1            | 0          |
|                        |                      |                                |                          |       | KINGS POINT        | 3            | 0          |
|                        |                      |                                |                          |       | LAKE SUCCESS       | 1            | 0          |
|                        |                      |                                |                          |       | MANHASSET          | 8            | 0          |
|                        |                      |                                |                          |       | MANORHAVEN         | 4            | 0          |
|                        |                      |                                |                          |       | MINEOLA            | 6            | 0          |
|                        |                      |                                |                          |       | NEW CASSEL         | 7            | 0          |
|                        |                      |                                |                          |       | NEW HYDE PARK      | 7            | 0          |
|                        |                      |                                |                          |       | NORTH HILLS        | 5            | 0          |
| NORTH NEW HYDE PARK    | 4                    | 0                              |                          |       |                    |              |            |
| PORT WASHINGTON        | 14                   | 0                              |                          |       |                    |              |            |
| ROSLYN                 | 2                    | 0                              |                          |       |                    |              |            |
| ROSLYN ESTATES         | 1                    | 0                              |                          |       |                    |              |            |
| ROSLYN HEIGHTS         | 5                    | 0                              |                          |       |                    |              |            |
| RUSSELL DARDENS        | 1                    | 0                              |                          |       |                    |              |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description      | Group Description    | Type Description                       | City             | Count        | Response Days                                 |            |            |
|-----------------------------|----------------------|--|------------------|--------------|---|------------|------------|
| Project Independence        | Project Independence | PI - Taxi Service Cancellation         | THOMASTON        | 2            | 0   |            |            |
|                             |                      |  | WESTBURY         | 2            | 0   |            |            |
|                             |                      |  | WILISTON PARK    | 1            | 0   |            |            |
|                             |                      |  | WILLISTON PARK   | 2            | 0   |            |            |
|                             |                      | <b>PI - Taxi Service Cancellation</b>  |                  |              |   | <b>118</b> | <b>0</b>   |
|                             |                      | PI - Taxi Service Complaint            |                  |              | FLOWER HILL                                   | 1          | 8.0        |
|                             |                      |  |                  |              | GREAT NECK                                    | 4          | 3.0        |
|                             |                      |  |                  |              | GREAT NECK PLAZA                              | 2          | 0.5        |
|                             |                      |  |                  |              | KINGS POINT                                   | 1          | 0          |
|                             |                      |  |                  |              | LAKE SUCCESS                                  | 1          | 0          |
|                             |                      |  |                  |              | MANHASSET                                     | 1          | 1.0        |
|                             |                      |  |                  |              | MINEOLA                                       | 2          | 1.5        |
|                             |                      |  |                  |              | NORTH NEW HYDE PARK                           | 2          | 0.5        |
|                             |                      |  |                  |              | THOMASTON                                     | 1          | 0          |
|                             |                      |  |                  |              | WILLISTON PARK                                | 1          | 0          |
|                             |                      | <b>PI - Taxi Service Complaint</b>     |                  |              |   | <b>16</b>  | <b>1.6</b> |
|                             |                      | PI - Transportation/Mobility Mgmt Info |                  |              | ALBERTSON                                     | 3          | 0          |
|                             |                      |  |                  |              | FLOWER HILL                                   | 1          | 0          |
|                             |                      |  |                  |              | GAITHERSBURG                                  | 1          | 0          |
|                             |                      |  |                  |              | GARDEN CITY PARK                              | 1          | 0          |
|                             |                      |  |                  |              | GREAT NECK                                    | 4          | 0.2        |
|                             |                      |  |                  |              | GREAT NECK PLAZA                              | 2          | 1.0        |
|                             |                      |  |                  |              | KINGS POINT                                   | 1          | 0          |
|                             |                      |  |                  |              | MANORHAVEN                                    | 1          | 1.0        |
|                             |                      |  |                  |              | MINEOLA                                       | 2          | 0          |
|                             |                      |  |                  |              | NEW CASSEL                                    | 1          | 1.0        |
|                             |                      |  |                  |              | NEW HYDE PARK                                 | 3          | 0          |
|                             |                      |  |                  |              | NORTH HILLS                                   | 1          | 0          |
|                             |                      |  |                  |              | PORT WASHINGTON                               | 2          | 0.5        |
|                             |                      |  |                  |              | RUSSELL GARDENS                               | 1          | 0          |
|                             |                      |  |                  |              | THOMASTON                                     | 1          | 7.0        |
|                             |                      |  |                  |              | UNIVERSITY GARDENS                            | 1          | 0          |
|                             |                      |  |                  |              | <b>PI - Transportation/Mobility Mgmt Info</b> |            |            |
| PI - Volunteer              |                      |  | Roslyn           | 1            | 0   |            |            |
|                             |                      |  | GREAT NECK       | 1            | 1.0   |            |            |
|                             |                      |  | GREAT NECK PLAZA | 1            | 0   |            |            |
|                             |                      |  | MINEOLA          | 1            | 0   |            |            |
| <b>PI - Volunteer</b>       |                      |  |                  | <b>4</b>     | <b>0.2</b>                                    |            |            |
| <b>Project Independence</b> |                      |  |                  | <b>2,375</b> | <b>0.3</b>                                    |            |            |
| <b>Project Independence</b> |                      |  |                  | <b>2,375</b> | <b>0.3</b>                                    |            |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                 | Group Description      | Type Description                | City                | Count      | Response Days |
|--|------------------------|---------------------------------|---------------------|------------|---------------|
| Receiver of Taxes                      | Receiver of Taxes      | Tax - Duplicate Bill or Receipt | ALBERTSON           | 3          | 0             |
|  |                        |                                 | CARLE PLACE         | 5          | 0             |
|  |                        |                                 | EAST HILLS          | 5          | 0             |
|  |                        |                                 | EAST WILLISTON      | 2          | 0             |
|  |                        |                                 | FLORAL PARK         | 1          | 0             |
|  |                        |                                 | FLOWER HILL         | 5          | 0             |
|  |                        |                                 | FRANKLIN SQUARE     | 1          | 0             |
|  |                        |                                 | GARDEN CITY PARK    | 5          | 0             |
|  |                        |                                 | GREAT NECK          | 11         | 0             |
|  |                        |                                 | GREAT NECK PLAZA    | 2          | 0             |
|  |                        |                                 | HERRICKS            | 4          | 0             |
|  |                        |                                 | KENSINGTON          | 4          | 0             |
|  |                        |                                 | KINGS POINT         | 5          | 0             |
|  |                        |                                 | LAKE SUCCESS        | 1          | 0             |
|  |                        |                                 | MANHASSET           | 2          | 0             |
|  |                        |                                 | MANORHAVEN          | 1          | 0             |
|  |                        |                                 | MINEOLA             | 8          | 0             |
|  |                        |                                 | NEW CASSEL          | 3          | 0             |
|  |                        |                                 | NEW HYDE PARK       | 2          | 0             |
|  |                        |                                 | NORTH HILLS         | 3          | 0             |
|  |                        |                                 | NORTH NEW HYDE PARK | 6          | 0             |
|  |                        |                                 | OLD WESTBURY        | 2          | 0             |
|  |                        |                                 | PLAINVIEW           | 1          | 0             |
|  |                        |                                 | PLANDOME            | 1          | 0             |
|  |                        |                                 | PLANDOME MANOR      | 1          | 0             |
|  |                        |                                 | PORT WASHINGTON     | 6          | 0             |
|  |                        |                                 | ROSLYN              | 3          | 0             |
|  |                        |                                 | ROSLYN HEIGHTS      | 8          | 0             |
|  |                        |                                 | RUSSELL GARDENS     | 2          | 0             |
|  |                        |                                 | SADDLE ROCK         | 2          | 0             |
|  |                        |                                 | SANDS POINT         | 5          | 0             |
|  |                        |                                 | SEARINGTOWN         | 2          | 0             |
|  |                        |                                 | WESTBURY            | 4          | 0             |
| WILLISTON PARK                         | 3                      | 0                               |                     |            |               |
| <b>Tax - Duplicate Bill or Receipt</b> |                        |                                 |                     | <b>119</b> | <b>0</b>      |
| <b>Receiver of Taxes</b>               |                        |                                 |                     | <b>119</b> | <b>0</b>      |
| <b>Receiver of Taxes</b>               |                        |                                 |                     | <b>119</b> | <b>0</b>      |
| Solid Waste Management                 | Solid Waste Management | SWMA - Call Back                |                     | 15         | 0.9           |
|  |                        | <b>SWMA - Call Back</b>         |                     | <b>15</b>  | <b>0.9</b>    |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                   | Group Description         | Type Description                                 | City                | Count                 | Response Days |            |
|--|---------------------------|--|---------------------|-----------------------|---------------|------------|
| Solid Waste Management                   | Solid Waste Management    | SWMA - Carting Complaints                        | NORTH NEW HYDE PARK | 1                     | 0             |            |
|  |                           |  | PORT WASHINGTON     | 1                     | 0             |            |
|  |                           | <b>SWMA - Carting Complaints</b>                 |                     |                       | <b>2</b>      | <b>0</b>   |
|  |                           | SWMA - Container without License / Permit        | ALBERTSON           | 1                     | 0             |            |
|  |                           |  | EAST WILLISTON      | 1                     | 0             |            |
|  |                           |  | MANHASSET           | 1                     | 0             |            |
|  |                           |  | MUNSEY PARK         | 1                     | 0             |            |
|  |                           |  | NORTH NEW HYDE PARK | 2                     | 1.0           |            |
|  |                           | <b>SWMA - Container without License / Permit</b> |                     |                       | <b>6</b>      | <b>0.3</b> |
|  |                           | SWMA - Garbage Not Picked Up                     | ALBERTSON           | 1                     | 0             |            |
|  |                           |  | ROSLYN HEIGHTS      | 2                     | 0.5           |            |
|  |                           | <b>SWMA - Garbage Not Picked Up</b>              |                     |                       | <b>3</b>      | <b>0.3</b> |
|  |                           | <b>Solid Waste Management</b>                    |                     |                       |               | <b>26</b>  |
|  | Sustainability Department | SWMA - Compost                                   |                     | FLOWER HILL           | 1             | 4.0        |
|  |                           |  |                     | GARDEN CITY PARK      | 1             | 1.0        |
|  |                           |  |                     | MANHASSET             | 1             | 4.0        |
|  |                           |  |                     | MANORHAVEN            | 1             | 7.0        |
|  |                           |  |                     | MINEOLA               | 1             | 0          |
|  |                           |  |                     | NEW HYDE PARK         | 1             | 6.0        |
|  |                           |  |                     | NORTH NEW HYDE PARK   | 2             | 0          |
|  |                           |  |                     | PLANDOME              | 1             | 5.0        |
|  |                           |  |                     | PLANDOME HEIGHTS      | 1             | 3.0        |
|  |                           |  |                     | <b>SWMA - Compost</b> |               |            |
|  |                           | SWMA - Long Island Green Homes                   | MANHASSET           | 1                     | 4.0           |            |
|  |                           |  | NORTH NEW HYDE PARK | 1                     | 5.0           |            |
|  |                           | <b>SWMA - Long Island Green Homes</b>            |                     |                       | <b>2</b>      | <b>4.5</b> |
| SWMA - Rain Barrel                       |                           | GARDEN CITY PARK                                 | 1                   | 1.0                   |               |            |
|  |                           | GREAT NECK ESTATES                               | 1                   | 1.0                   |               |            |
|  |                           | MANHASSET  | 1                   | 1.0                   |               |            |
|  |                           | NEW HYDE PARK                                    | 1                   | 6.0                   |               |            |
|  |                           | OLD WESTBURY                                     | 1                   | 1.0                   |               |            |
| <b>SWMA - Rain Barrel</b>                |                           |  | <b>5</b>            | <b>2.0</b>            |               |            |
| SWMA - Recycling / STOP Call Back        |                           |  | 10                  | 1.4                   |               |            |
| <b>SWMA - Recycling / STOP Call Back</b> |                           |  | <b>10</b>           | <b>1.4</b>            |               |            |
| <b>Sustainability Department</b>         |                           |  |                     | <b>27</b>             | <b>2.3</b>    |            |
| <b>Solid Waste Management</b>            |                           |  |                     | <b>53</b>             | <b>1.5</b>    |            |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                   | Group Description | Type Description                              | City                | Count                    | Response Days      |          |           |
|--|-------------------|---|---------------------|--------------------------|--------------------|----------|-----------|
| Supervisor's Office                      | 311 Call Center   | 311 - LIPA Power Outage                       | MANHASSET HILLS     | 1                        | 0                  |          |           |
|  |                   |   | NORTH NEW HYDE PARK | 2                        | 0                  |          |           |
|  |                   | <b>311 - LIPA Power Outage</b>                |                     |                          | <b>3</b>           | <b>0</b> |           |
|  |                   | 311 - SR Constituent Follow-up                |                     | 123                      | 0                  |          |           |
|  |                   | <b>311 - SR Constituent Follow-up</b>         |                     |                          | <b>123</b>         | <b>0</b> |           |
|  |                   | 311 - Street Repaving Schedule Inquiry        | PORT WASHINGTON     | 1                        | 0                  |          |           |
|  |                   | <b>311 - Street Repaving Schedule Inquiry</b> |                     |                          | <b>1</b>           | <b>0</b> |           |
|  |                   | <b>311 Call Center</b>                        |                     |                          | <b>127</b>         | <b>0</b> |           |
|  |                   | Supervisor's Office                           | SupV - Airplane     | ALBERTSON                | FLORAL PARK CENTRE | 1        | 0         |
|  |                   |   |                     |                          | GREAT NECK         | 1        | 0         |
| MANHASSET HILLS                          | 1                 |   |                     |                          | 0                  |          |           |
| NEW HYDE PARK                            | 1                 |   |                     |                          | 0                  |          |           |
| NORTH NEW HYDE PARK                      | 3                 |   |                     |                          | 0                  |          |           |
| PORT WASHINGTON                          | 6                 |   |                     |                          | 0                  |          |           |
| ROSLYN                                   | 5                 |   |                     |                          | 0                  |          |           |
| ROSLYN HEIGHTS                           | 1                 |   |                     |                          | 0                  |          |           |
| SEARINGTOWN                              | 1                 |   |                     |                          | 0                  |          |           |
| <b>SupV - Airplane</b>                   |                   |   |                     |                          | <b>21</b>          | <b>0</b> |           |
| SupV - Complaint - Other Employee        | NEW CASSEL        |   |                     | 1                        | 21.0               |          |           |
| <b>SupV - Complaint - Other Employee</b> |                   |   |                     | <b>1</b>                 | <b>21.0</b>        |          |           |
| SupV - Helicopter                        | EAST HILLS        |   |                     | FLORAL PARK              | 1                  | 0        |           |
|  |                   |   |                     | GARDEN CITY PARK         | 1                  | 0        |           |
|  |                   |   |                     | GREAT NECK               | 5                  | 0        |           |
|  |                   |   |                     | MANHASSET                | 4                  | 0        |           |
|  |                   |   |                     | NEW HYDE PARK            | 18                 | 0        |           |
|  |                   |   |                     | PLANDOME HEIGHTS         | 5                  | 0        |           |
|  |                   |   |                     | PORT WASHINGTON          | 1                  | 0        |           |
|  |                   |   |                     | SEA CLIFF                | 1                  | 0        |           |
|  |                   |   |                     | <b>SupV - Helicopter</b> |                    |          | <b>38</b> |
| SupV - Helicopter Nassau                 |                   |   |                     | 1                        | 0                  |          |           |
| <b>SupV - Helicopter Nassau</b>          |                   |   |                     | <b>1</b>                 | <b>0</b>           |          |           |
| SupV - Thank You from Constituent        | GREAT NECK        | GREAT NECK PLAZA                              | 1                   | 0                        |                    |          |           |
|  |                   | LAKE SUCCESS                                  | 1                   | 0                        |                    |          |           |
|  |                   | MANHASSET                                     | 2                   | 0                        |                    |          |           |
|  |                   | NEW CASSEL                                    | 1                   | 0                        |                    |          |           |
|  |                   | NEW HYDE PARK                                 | 1                   | 0                        |                    |          |           |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                   | Group Description   | Type Description                            | City                | Count      | Response Days |          |
|--|---------------------|---|---------------------|------------|---------------|----------|
| Supervisor's Office                      | Supervisor's Office | SupV - Thank You from Constituent           | NORTH NEW HYDE PARK | 1          | 0             |          |
|  |                     |   | PLAINVIEW           | 1          | 0             |          |
|  |                     |   | UNIVERSITY GARDENS  | 1          | 0             |          |
|  |                     |   | WESTBURY            | 1          | 0             |          |
|  |                     | <b>SupV - Thank You from Constituent</b>    |                     |            | <b>12</b>     | <b>0</b> |
| <b>Supervisor's Office</b>               |                     |   |                     | <b>73</b>  | <b>0.3</b>    |          |
| <b>Supervisor's Office</b>               |                     |   |                     | <b>200</b> | <b>0.1</b>    |          |
| Town Clerk                               | Town Clerk          | Town Clerk - Birth Certificate              |                     | 181        | 0             |          |
|  |                     | <b>Town Clerk - Birth Certificate</b>       |                     |            | <b>181</b>    | <b>0</b> |
|  |                     | Town Clerk - Block Party Application        |                     | 1          | 0             |          |
|  |                     | <b>Town Clerk - Block Party Application</b> |                     |            | <b>1</b>      | <b>0</b> |
|  |                     | Town Clerk - Death Certificate              |                     | 115        | 0             |          |
|  |                     | <b>Town Clerk - Death Certificate</b>       |                     |            | <b>115</b>    | <b>0</b> |
|  |                     | Town Clerk - Dog License                    |                     | 67         | 0             |          |
|  |                     | <b>Town Clerk - Dog License</b>             |                     |            | <b>67</b>     | <b>0</b> |
|  |                     | Town Clerk - Domestic Partnership           |                     | 2          | 0             |          |
|  |                     | <b>Town Clerk - Domestic Partnership</b>    |                     |            | <b>2</b>      | <b>0</b> |
|  |                     | Town Clerk - Filming Permit                 |                     | 4          | 0             |          |
|  |                     | <b>Town Clerk - Filming Permit</b>          |                     |            | <b>4</b>      | <b>0</b> |
|  |                     | Town Clerk - Fishing License                |                     | 1          | 0             |          |
|  |                     | <b>Town Clerk - Fishing License</b>         |                     |            | <b>1</b>      | <b>0</b> |
|  |                     | Town Clerk - Going Out of Business          |                     | 2          | 0             |          |
|  |                     | <b>Town Clerk - Going Out of Business</b>   |                     |            | <b>2</b>      | <b>0</b> |
|  |                     | Town Clerk - Hunting License                |                     | 11         | 0             |          |
|  |                     | <b>Town Clerk - Hunting License</b>         |                     |            | <b>11</b>     | <b>0</b> |
|  |                     | Town Clerk - Landscaping License            |                     | 1          | 0             |          |
|  |                     | <b>Town Clerk - Landscaping License</b>     |                     |            | <b>1</b>      | <b>0</b> |
|  |                     | Town Clerk - Liquor License                 |                     | 2          | 0             |          |
|  |                     | <b>Town Clerk - Liquor License</b>          |                     |            | <b>2</b>      | <b>0</b> |
|  |                     | Town Clerk - Marriage Certificate           |                     | 49         | 0             |          |
| <b>Town Clerk - Marriage Certificate</b> |                     |   | <b>49</b>           | <b>0</b>   |               |          |
| Town Clerk - Marriage License            |                     | 61  | 0                   |            |               |          |
| <b>Town Clerk - Marriage License</b>     |                     |   | <b>61</b>           | <b>0</b>   |               |          |
| Town Clerk - Miscellaneous               |                     | 52  | 0                   |            |               |          |
| <b>Town Clerk - Miscellaneous</b>        |                     |   | <b>52</b>           | <b>0</b>   |               |          |
| Town Clerk - Parade Application          |                     | 1   | 0                   |            |               |          |
| <b>Town Clerk - Parade Application</b>   |                     |   | <b>1</b>            | <b>0</b>   |               |          |

# Town of North Hempstead Service Requests via 311 - by Department

October 2013

| Department Description                   | Group Description | Type Description   | City     | Count        | Response Days |
|--|-------------------|--|----------|--------------|---------------|
| Town Clerk                               | Town Clerk        | Town Clerk - Parking Restrictions Removal Request        |          | 19           | 0             |
|  |                   | <b>Town Clerk - Parking Restrictions Removal Request</b> |          | <b>19</b>    | <b>0</b>      |
|  |                   | Town Clerk - Peddler License                             |          | 5            | 0             |
|  |                   | <b>Town Clerk - Peddler License</b>                      |          | <b>5</b>     | <b>0</b>      |
|  |                   | Town Clerk - Secondhand Dealer License                   |          | 6            | 0             |
|  |                   | <b>Town Clerk - Secondhand Dealer License</b>            |          | <b>6</b>     | <b>0</b>      |
|  |                   | Town Clerk - Solid Waste Management License              |          | 5            | 0             |
|  |                   | <b>Town Clerk - Solid Waste Management License</b>       |          | <b>5</b>     | <b>0</b>      |
|  |                   | Town Clerk - Storage Bins                                |          | 1            | 0             |
|  |                   | <b>Town Clerk - Storage Bins</b>                         |          | <b>1</b>     | <b>0</b>      |
|  |                   | Town Clerk - Taxi and Limousine License                  |          | 12           | 0             |
|  |                   | <b>Town Clerk - Taxi and Limousine License</b>           |          | <b>12</b>    | <b>0</b>      |
|  |                   | Town Clerk - Tow Truck License                           |          | 5            | 0             |
|  |                   | <b>Town Clerk - Tow Truck License</b>                    |          | <b>5</b>     | <b>0</b>      |
|  |                   | Town Clerk - Town Board Questions                        |          | 3            | 0             |
| <b>Town Clerk - Town Board Questions</b> |                   | <b>3</b>   | <b>0</b> |              |               |
|  | <b>Town Clerk</b> |  |          | <b>606</b>   | <b>0</b>      |
| <b>Town Clerk</b>                        |                   |  |          | <b>606</b>   | <b>0</b>      |
| <b>Summary</b>                           |                   |  |          | <b>5,510</b> | <b>1.2</b>    |