

Town of North Hempstead Service Requests via 311 - by Department

September 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	FLORAL PARK CEN	1	7.0	
			PORT WASHINGTON	2	1.5	
			ROSLYN HEIGHTS	1	2.0	
		Adm Svc - Green Team			4	3.0
		Administrative Services			4	3.0
Administrative Services				4	3.0	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	ALBERTSON	1	1.0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	1.0	
			HERRICKS	1	0	
			MANHASSET	1	1.0	
			MINEOLA	8	0.5	
			NEW CASSEL	3	0.3	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	2	0.5	
			WESTBURY	2	0.5	
		CommSvc - Bus Pickup Cancel			21	0.5
		CommSvc - Bus Pickup Schedule	GARDEN CITY PARK	1	0	
			MINEOLA	4	0.5	
			NEW CASSEL	2	0	
		CommSvc - Bus Pickup Schedule			7	0.3
		CommSvc - From Transfer	GARDEN CITY	1	3.0	
			WESTBURY	1	6.0	
		CommSvc - From Transfer			2	4.5
		CommSvc - Misc SR	ALBERTSON	2	2.0	
			BELLEROSE	1	0	
			GARDEN CITY	1	3.0	
			GREENVALE	1	1.0	
			MINEOLA	2	1.0	
			OLD WESTBURY	1	1.0	
		CommSvc - Misc SR			8	1.4
		CommSvc - Seasonal Programs Registration	ALBERTSON	8	0	
			CARLE PLACE	4	0	
EAST WILLISTON	2		0			
FLORAL PARK	2		0			
GARDEN CITY PARK	9		0			
GREAT NECK	2		0			
GREAT NECK PLAZA	1		0			
GREENVALE	1		0			
HERRICKS	2		0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	MANHASSET	1	0	
			MANORHAVEN	1	0	
			MINEOLA	7	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	8	0	
			NORTH HILLS	2	0	
			NORTH NEW HYDE PARK	8	0	
			PLANDOME HEIGHTS	1	0	
			PORT WASHINGTON	5	0	
			ROSLYN	2	0	
			THOMASTON	1	0	
			WESTBURY	8	0	
			WILLISTON PARK	3	0	
			new hyde park	1	0	
			CommSvc - Seasonal Programs Registration			80
Community Services			118	0.3		
Community Services			118	0.3		
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	CARLE PLACE	1	13.0	
			FLORAL PARK CENTER	1	5.0	
			GREAT NECK	1	0	
			ROSLYN HEIGHTS	2	1.0	
		Animal Sh - Barking Dog			5	4.0
		Animal Sh - Dead Dog Pickup	NEW CASSEL	1	1.0	
		Animal Sh - Dead Dog Pickup			1	1.0
		Animal Sh - Dog Adoption		32	0	
		Animal Sh - Dog Adoption			32	0
		Animal Sh - Dog Defecation	CARLE PLACE	1	0	
			MANHASSET HILLS	1	2.0	
		Animal Sh - Dog Defecation			2	1.0
		Animal Sh - Found Animal	BALDWIN	1	0	
			GARDEN CITY PARK	1	0	
			MINEOLA	1	1.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NORTH HILLS	1	2.0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	2.5	
WESTBURY	2	0.5				
Animal Sh - Found Animal			11	0.9		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	BAYSHORE	2	1.0	
			DOUGLASTON	1	2.0	
			FRESH MEADOWS	1	0	
			GREAT NECK	2	1.5	
			HERRICKS	1	1.0	
			LITTLE NECK	1	0	
			MANHASSET	2	0.5	
			MINEOLA	1	0	
			NEW CASSEL	1	1.0	
			PLAINVIEW	1	0	
			PORT WASHINGTON	1	3.0	
			ROSLYN HEIGHTS	1	3.0	
			SANDS POINT	1	1.0	
			WEST HEMPSTEAD	1	0	
			WESTBURY	2	1.5	
			WOODSIDE	1	1.0	
		Animal Sh - Lost Animal			20	1.0
		Animal Sh - Menacing or Harrassing Dog	MINEOLA	1	8.0	
			NEW CASSEL	1	1.0	
			SEARINGTOWN	1	2.0	
		Animal Sh - Menacing or Harrassing Dog			3	3.7
		Animal Sh - Misc	ALBERTSON	1	2.0	
			BALDWIN	1	2.0	
			GREAT NECK	1	1.0	
			ROSLYN	1	1.0	
			SEARINGTOWN	2	4.0	
		Animal Sh - Misc			6	2.3
		Animal Sh - Surrender a dog	GLENWOOD LANDING	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			PORT WASHINGTON	1	0	
		Animal Sh - Surrender a dog			4	0
		Animal Sh - Unleashed - Stray Dog	GREAT NECK	2	0.5	
MINEOLA	1		0			
NEW CASSEL	3		1.3			
OLD WESTBURY	1		1.0			
WESTBURY	2		1.0			
Animal Sh - Unleashed - Stray Dog			9	0.9		
Animal Shelter				93	0.9	
Cat Shelter	Cat Shelter - Call Back		7	3.3		
	Cat Shelter - Call Back		7	3.3		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	FLOWER HILL	1	0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	5	0		
			GREAT NECL	1	0		
			HERRICKS	1	0		
			MANORHAVEN	1	0		
			NORTH NEW HYDE PARK	4	3.8		
			NORTH NEW PARK	1	0		
			PLANDOME	1	0		
			PORT WASHINGTON	1	0		
			ROSLYN	2	0		
			ROSLYN HEIGHTS	3	0.7		
			WESTBURY	2	0		
			Cat Shelter - Feral Cats			24	0.7
Cat Shelter			31	1.3			
Code Enforcement	Code - After Hours/Weekend Construction		ALBERTSON	1	0		
			FLUSHING	1	11.0		
			GREAT NECK	1	0		
			GREENVALE	1	0		
			HERRICKS	2	1.0		
			MANHASSET	2	3.0		
			NEW HYDE PARK	1	1.0		
			NORTH NEW HYDE PARK	6	0.7		
			PORT WASHINGTON	3	4.3		
			Code - After Hours/Weekend Construction			18	2.1
			Code - Animal (except Dog / Cat / Wild life)	NORTH NEW HYDE PARK		1	2.0
					Code - Animal (except Dog / Cat / Wild life)		
			Code - BZA Noncompliance	PORT WASHINGTON		1	0
			Code - BZA Noncompliance			1	0
Code - Basketball Stanchion	NORTH NEW HYDE PARK		2	2.5			
Code - Basketball Stanchion			2	2.5			
Code - Boat	NORTH NEW HYDE PARK		2	2.5			
Code - Boat			2	2.5			
Code - Building Permit	GREAT NECK		1	2.0			
Code - Building Permit			1	2.0			
Code - Call Back Request			48	1.2			
Code - Call Back Request			48	1.2			
Code - Commercial Vehicle stored on	CARLE PLACE		1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Residential Property	NEW CASSEL	1	11.0	
			NORTH NEW HYDE PARK	1	3.0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
		Code - Commercial Vehicle stored on Residential Property			5	2.8
		Code - Court	GARDEN CITY PARK	6	0	
			GREAT NECK	5	0	
			GREENVALE	2	0	
			HERRICKS	2	0	
			MANHASSET	4	1.8	
			MANHASSET	1	1.0	
			NORTH NEW HYDE PARK	3	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	0	
			WESTBURY	2	0	
			Code - Court			29
		Code - Dumpster	NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	12.0	
			SEARINGTOWN	1	0	
		Code - Dumpster			3	4.0
		Code - Fence	GARDEN CITY PARK	1	4.0	
			MANHASSET	1	0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
		Code - Fence			5	1.0
		Code - From Transfer	CARLE PLACE	2	0.5	
			EAST HILLS	1	0	
			WESTBURY	1	1.0	
		Code - From Transfer			4	0.5
		Code - Garbage	ALBERTSON	2	10.0	
			GARDEN CITY PARK	2	1.0	
NEW CASSEL	6		4.3			
NORTH NEW HYDE PARK	1		1.0			
PORT WASHINGTON	3		0			
ROSLYN HEIGHTS	1		2.0			
Code - Garbage			15	3.4		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Graffiti	GARDEN CITY PARK	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			ROSLYN HEIGHTS	2	11.5	
			WESTBURY	3	3.7	
		Code - Graffiti			8	4.2
		Code - Lights	NORTH NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	1	12.0	
		Code - Lights			2	6.0
		Code - Litter	MANHASSET	1	4.0	
			ROSLYN HEIGHTS	1	0	
		Code - Litter			2	2.0
		Code - Miscellaneous	ALBERTSON	1	0	
			CARLE PLACE	3	2.0	
			FLORAL PARK CENTRE	1	1.0	
			GARDEN CITY PARK	2	2.0	
			GREAT NECK	4	0	
			HERRICKS	1	2.0	
			MANHASSET	3	10.0	
			NEW CASSEL	1	0	
			NO NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	2	3.5	
			PORT WASHINGTON	5	6.6	
			ROSLYN HEIGHTS	3	0.7	
			WESTBURY	1	0	
			Code - Miscellaneous			28
		Code - No Plates / Inoperable Vehicle	GREAT NECK	1	0	
			NEW CASSEL	9	1.1	
			PORT WASHINGTON	1	0	
			WESTBURY	3	3.0	
		Code - No Plates / Inoperable Vehicle			14	1.4
		Code - Noise	EAST GARDEN CITY	2	0	
			MANHASSET	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	5	2.0	
			ROSLYN HEIGHTS	1	0	
		Code - Noise			11	0.9

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Odor	GREAT NECK	1	0	
			NEW CASSEL	1	0	
			Port washington	1	0	
		Code - Odor			3	0
		Code - Overgrown Vegetation	CARLE PLACE	1	21.0	
			FLORAL PARK CENTRE	3	1.7	
			GARDEN CITY PARK	3	0.3	
			GREAT NECK	1	0	
			GREENVALE	2	5.0	
			HERRICKS	1	12.0	
			MANHASSET	2	13.5	
			NEW CASSEL	1	6.0	
			NEW HYDE PARK	2	4.0	
			NO NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	3	7.7	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	3	5.0	
			WESTBURY	1	0	
		Code - Overgrown Vegetation			26	5.0
		Code - Property Maintenance	FLORAL PARK CENTRE	1	0	
			GREAT NECK	4	0.2	
			HERRICKS	1	3.0	
			MANHASSET	3	0	
			NEW CASSEL	10	5.3	
			NEW HYDE PARK	1	6.0	
			NORTH NEW HYDE PARK	2	3.0	
			PORT WASHINGTON	5	0	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	1	0	
		Code - Property Maintenance			30	2.3
Code - Property Violations Search		92	2.3			
Code - Property Violations Search			92	2.3		
Code - Sidewalk Obstruction	FLORAL PARK CEN	1	3.0			
	GARDEN CITY PARK	1	1.0			
	NORTH NEW HYDE PARK	3	0			
Code - Sidewalk Obstruction			5	0.8		
Code - Signs	CARLE PLACE	1	0			
	MANHASSET	3	4.3			

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Department of Public Safety	Code Enforcement	Code - Signs	MANHASSET	1	7.0	
			NEW CASSEL	1	0	
			NEWHYDEPARK	1	0	
			PORT WASHINGTON	8	3.5	
		Code - Signs			15	3.2
		Code - Storage and Display	GARDEN CITY PARK	2	0.5	
			NEW CASSEL	1	0	
			PORT WASHINGTON	1	0	
		Code - Storage and Display			4	0.2
		Code - Tree Removal	MANHASSET	2	2.0	
		Code - Tree Removal			2	2.0
		Code - Unlawful Property Use	MANHASSET	1	1.0	
			NEW CASSEL	2	0	
			PORT WASHINGTON	4	7.5	
		Code - Unlawful Property Use			7	4.4
	Code - Water Flow / Accumulation	ROSLYN HEIGHTS	1	6.0		
		SEARINGTOWN	2	0		
	Code - Water Flow / Accumulation			3	2.0	
	Code Enforcement				386	2.3
	Parking Enforcement	Prkg Enfrc - Call Back Request			5	3.4
			Prkg Enfrc - Call Back Request			5
		Prkg Enfrc - Commercial Parking	NO NEW HYDE PARK	1	4.0	
			NORTH NEW HYDE PARK	1	5.0	
PORT WASHINGTON			1	5.0		
Prkg Enfrc - Commercial Parking			3	4.7		
Prkg Enfrc - From Transfer		MANHASSET	1	3.0		
		NEW CASSELL	1	6.0		
Prkg Enfrc - From Transfer			2	4.5		
Prkg Enfrc - Parking Violations Complaint		ALBERTSON	3	3.0		
		CARLE PLACE	1	4.0		
		FLORAL PARK CENTRE	1	0		
		GREAT NECK	1	0		
		HERRICKS	1	4.0		
		MANHASSET	5	1.8		
		NEW CASSEL	2	1.5		
		NEW HYDE PARK	2	1.5		
		NO NEW HYDE PARK	1	2.0		
	NORTH NEW HYDE PARK	1	4.0			
	PORT WASHINGTON	5	2.6			

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Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	ROSLYN	1	0
			ROSLYN HEIGHTS	1	1.0
			WESTBURY	1	3.0
		Prkg Enfrc - Parking Violations Complaint	26	2.1	
	Parking Enforcement	36	2.6		
Department of Public Safety				546	2.0
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	GARDEN CITY PARK	1	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
		Hwy - Abandoned Vehicle	3	0	
		Hwy - Basketball Stanchion	NORTH NEW HYDE PARK	1	1.0
			Hwy - Basketball Stanchion	1	1.0
		Hwy - Bee's Nest Removal	FLORAL PARK CENTRE	2	9.5
			MANHASSET	1	0
			NEW HYDE PARK	1	15.0
			NORTH NEW HYDE PARK	1	8.0
			SEARINGTOWN	1	0
			UNIVERSITY GARDENS	1	0
		Hwy - Bee's Nest Removal	7	6.0	
		Hwy - Call Back Request		19	3.4
		Hwy - Call Back Request	19	3.4	
		Hwy - Catch Basin	GREAT NECK	1	6.0
			HERRICKS	1	0
			NEW CASSEL	1	10.0
			NEW HYDE PARK	1	6.0
			NORTH NEW HYDE PARK	2	11.0
			ROSLYN HEIGHTS	1	10.0
		Hwy - Catch Basin	7	7.7	
		Hwy - Complaint - Highway Employee / Vehicle	GREAT NECK	1	0
PORT WASHINGTON	2		2.5		
ROSLYN	1		3.0		
Hwy - Complaint - Highway Employee / Vehicle	4	2.0			
Hwy - Curb Repair	CARLE PLACE	3	6.7		
	MANHASSET	1	3.0		
	NEW HYDE PARK	1	2.0		
	NORTH NEW HYDE PARK	2	0		

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Department of Public Works	Highway Department	Hwy - Curb Repair	PORT WASHINGTON	4	3.2	
			ROSLYN HEIGHTS	1	6.0	
		Hwy - Curb Repair			12	3.7
		Hwy - Dead Animal Pickup	ALBERTSON	1	1.0	
			MANHASSET	1	0	
			NEW CASSEL	2	2.0	
			NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	2.7	
			ROSLYN	1	0	
			manhasset	1	4.0	
		Hwy - Dead Animal Pickup			11	1.7
		Hwy - From Transfer	MANHASSET	1	1.0	
			NEW CASSEL	1	13.0	
		Hwy - From Transfer			2	7.0
		Hwy - Grass Cut / Mow	CARLE PLACE	1	8.0	
			GARDEN CITY PARK	2	0	
			HERRICKS	1	0	
			MANHASSET	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	10	0	
			port washington	16	0	
			searingtown	2	0	
		Hwy - Grass Cut / Mow			34	0.2
		Hwy - Informational		4	0	
		Hwy - Informational			4	0
		Hwy - Manhole Repair	great neck	1	1.0	
		Hwy - Manhole Repair			1	1.0
		Hwy - Miscellaneous	ALBERTSON	1	20.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	1.5	
			GREENVALE	3	2.3	
HERRICKS	1		1.0			
MANHASSET	3		0.7			
NEW CASTLE	1		0			
NEW HYDE PARK	5		0.4			
NO NEW HYDE PARK	1		4.0			
NORTH NEW HYDE PARK	4		4.0			
PORT WASHINGTON	3		2.3			
ROSLYN HEIGHTS	5		2.2			

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Department of Public Works	Highway Department	Hwy - Miscellaneous	SEARINGTOWN	3	1.7		
			WESTBURY	1	0		
			WILLISTON PARK	1	4.0		
			carle place	1	0		
			manhasset	1	8.0		
		Hwy - Miscellaneous				37	2.4
		Hwy - Permits / Road Opening Application Request				5	0.2
		Hwy - Permits / Road Opening Application Request				5	0.2
		Hwy - Pothole		ALBERTSON		2	2.5
				GREAT NECK		1	6.0
				HERRICKS		1	4.0
				MANHASSET		3	3.0
				NEW CASSEL		4	5.8
				NEW HYDE PARK		3	2.3
				NORTH NEW HYDE PARK		3	5.3
				PORT WASHINGTON		2	11.0
				ROSLYN HEIGHTS		2	4.0
				WESTBURY		1	3.0
		Hwy - Pothole				22	4.7
		Hwy - Pothole Filled Without Request		NEW CASSEL		1	0
				PORT WASHINGTON		4	0
				ROSLYN		1	0
				new cassel		1	0
				port washington		2	0
		Hwy - Pothole Filled Without Request				9	0
		Hwy - Shopping Cart		GREAT NECK		1	0
		Hwy - Shopping Cart				1	0
		Hwy - Sprinkler Damage		GREAT NECK		1	6.0
		Hwy - Sprinkler Damage				1	6.0
		Hwy - Street Drainage / Flooding		GARDEN CITY PARK		1	6.0
				GREAT NECK		1	0
				HERRICKS		2	0
NO NEW HYDE PARK				1	0		
NORTH NEW HYDE PARK				2	3.5		
Hwy - Street Drainage / Flooding				7	1.9		
Hwy - Street Painting		ALBERTSON		2	0		
		GREAT NECK		13	0.2		
		PORT WASHINGTON		13	0		

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Department of Public Works	Highway Department	Hwy - Street Painting	great neck	16	0	
			port washington	4	0	
		Hwy - Street Painting			48	0.0
		Hwy - Street Sign - New Request	GARDEN CITY PARK	2	0	
			MANHASSET	3	0	
			NEW HYDE PARK	2	0	
		Hwy - Street Sign - New Request			7	0
		Hwy - Street Sign - Remove	FLORAL PARK CENTRE	1	0	
			MANHASSET	1	0	
			SEARINGTOWN	1	0	
				1	0	
		Hwy - Street Sign - Remove			4	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	2	0	
			CARLE PLACE	3	0.7	
			FLORAL PARK CEN	1	2.0	
			GARDEN CITY PARK	2	5.5	
			GREAT NECK	6	0	
			HERRICKS	2	1.0	
			LAKE SUCCESS	2	1.0	
			MANHASSET	9	0.2	
			MINEOLA	1	2.0	
			NEW CASSEL	7	1.3	
			NEW HYDE PARK	6	0.8	
			NO NEW HYDE PARK	2	2.5	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	22	0.9	
			ROSLYN	2	0	
			SEARINGTOWN	3	2.7	
			UNIVERSITY GARDENS	1	1.0	
			WESTBURY	2	0	
			great neck	2	0	
			manhasset	2	0	
		port washington	2	0		
		Hwy - Street Sign - Repair / Replace			80	0.9
		Hwy - Street Sweeping / Cleaning	CARLE PLACE	1	5.0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	1	2.0	
			HERRICKS	1	0	
			NEW CASSEL	2	4.0	

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Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	NORTH NEW HYDE PARK	3	0.7		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	3.0		
			WESTBURY	2	1.0		
		Hwy - Street Sweeping / Cleaning				13	1.8
		Hwy - Tree Branch / Debris Pickup	GARDEN CITY PARK	1	5.0		
			GREENVALE	2	2.0		
			HERRICKS	1	0		
			MANHASSET	3	3.3		
			PORT WASHINGTON	2	4.5		
			ROSLYN HEIGHTS	2	2.5		
			SEARINGTOWN	2	3.5		
		Hwy - Tree Branch / Debris Pickup				13	3.1
		Hwy - Tree Fallen - Emergency	MANHASSET	1	3.0		
		Hwy - Tree Fallen - Emergency				1	3.0
		Hwy - Tree Planting	CARLE PLACE	2	1.5		
			GARDEN CITY PARK	3	0		
			HERRICKS	1	0		
			MANHASSET	7	0.4		
			NEW HYDE PARK	4	0		
			NORTH NEW HYDE PARK	5	1.0		
			PORT WASHINGTON	4	0		
			ROSLYN	2	0		
			ROSLYN HEIGHTS	1	1.0		
		Hwy - Tree Planting				29	0.4
		Hwy - Tree Removal Objection	PORT WASHINGTON	1	3.0		
		Hwy - Tree Removal Objection				1	3.0
		Hwy - Tree Stump Removal	ALBERTSON	1	0		
			GARDEN CITY PARK	1	0		
HERRICKS	8		0				
MANHASSET	10		4.7				
NEW HYDE PARK	5		0				
NORTH NEW HYDE PARK	13		0				
PORT WASHINGTON	9		0				
SEARINGTOWN	1		0				
STRATHMORE VANDERBILT	1		0				
Hwy - Tree Stump Removal				49	1.0		
Hwy - Tree Trimming / Removal Inspection	ALBERTSON	9	0				

Town of North Hempstead Service Requests via 311 - by Department

September 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	CARLE PLACE	5	0	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	11	0	
			GREAT NECK	8	0	
			GREENVALE	2	0	
			HERRICKS	5	0	
			MANHASSET	24	0.1	
			MINEOLA	2	0	
			NEW CASSEL	7	1.3	
			NEW HYDE PARK	13	0.1	
			NO NEW HYDE PARK	1	8.0	
			NORTH NEW HYDE PARK	41	1.4	
			PORT WASHINGTON	28	1.0	
			PORT WASHINGTON NORTH	1	0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	10	0	
			SEARINGTOWN	2	0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	2	0	
			roslyn heights	2	0	
		Hwy - Tree Trimming / Removal Inspection			176	0.6
		Highway Department			608	1.3
		Street Lighting District	Street Lighting District	Street Light - Cable Break	GARDEN CITY PARK	1
Street Light - Cable Break				1	1.0	
Street Light - Cycles On / Off	CARLE PLACE			1	6.0	
	GREAT NECK			1	5.0	
	GREENVALE			1	5.0	
	HERRICKS			2	3.0	
	MANHASSET			1	2.0	
	MINEOLA			1	0	
	NORTH NEW HYDE PARK			2	0	
	PORT WASHINGTON			1	5.0	
	ROSLYN HEIGHTS			1	0	
Street Light - Cycles On / Off				11	2.6	
Street Light - Fixture Problem	ALBERTSON	1	15.0			
	GARDEN CITY PARK	1	4.0			

Town of North Hempstead Service Requests via 311 - by Department

September 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Fixture Problem	PORT WASHINGTON	2	7.5	
			ROSLYN HEIGHTS	1	8.0	
		Street Light - Fixture Problem			5	8.4
		Street Light - From Transfer	ROSLYN HEIGHTS	1	0	
		Street Light - From Transfer			1	0
		Street Light - Light Out (Single)	ALBERTSON	5	5.2	
			CARLE PLACE	11	3.6	
			EAST WILLISTON	3	1.7	
			GARDEN CITY PARK	15	1.9	
			GREAT NECK	5	0.2	
			GREENVALE	1	0	
			HERRICKS	1	0	
			MANHASSET	17	3.4	
			NEW CASSEL	9	3.1	
			NEW HYDE PARK	7	2.6	
			NO NEW HYDE PARK	4	0	
			NORTH NEW HYDE PARK	13	2.8	
			PORT WASHINGTON	13	3.0	
			ROSLYN HEIGHTS	12	2.1	
			SEARINGTOWN	4	3.5	
			garden city park	2	4.5	
			port washington	1	13.0	
		Street Light - Light Out (Single)			123	2.8
		Street Light - Lights Out (Multiple)	ALBERTSON	4	0	
			CARLE PLACE	6	2.3	
			GARDEN CITY PARK	1	12.0	
			GREAT NECK	1	0	
			HERRICKS	4	5.0	
			MANHASSET	9	5.0	
			NEW CASSEL	2	0	
			NEW HYDE PARK	1	3.0	
			NO NEW HYDE PARK	2	0	
NORTH NEW HYDE PARK	8		3.0			
PORT WASHINGTON	4		1.0			
ROSLYN	1		0			
ROSLYN HEIGHTS	1		8.0			
SEARINGTOWN	2	4.5				

Town of North Hempstead Service Requests via 311 - by Department

September 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	UNIVERSITY GARDENS	1	12.0	
			roslyn heights	1	5.0	
		Street Light - Lights Out (Multiple)			48	3.2
		Street Light - Mark Out	ALBERTSON	5	3.8	
			CARLE PLACE	4	3.0	
			GARDEN CITY PARK	14	4.9	
			GLENWOOD LANDING	1	2.0	
			GREAT NECK	8	2.0	
			HARBOR HILLS	1	0	
			HERRICKS	13	3.5	
			KENSINGTON	1	1.0	
			MANHASSET	18	3.8	
			MANHASSET HILLS	6	5.7	
			N HEM;STEAD	1	9.0	
			N NEW HYDE PARK	3	9.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	6	3.2	
			NO HEMPSTEAD	1	9.0	
			NORTH NEW HYDE PARK	22	3.7	
			PLANDOME HEIGHTS	1	0	
			PORT WASHINGTON	29	4.0	
			PORT WASHINGTON NORTH	3	2.7	
			ROSLYN	1	7.0	
			ROSLYN HEIGHTS	30	2.8	
			SEARINGTOWN	8	3.8	
			UNIVERSITY GARDENS	9	3.0	
			WILLISTON PK	1	3.0	
			manhasset	1	0	
			port washington	1	6.0	
			roslyn heights	1	0	
		Street Light - Mark Out			190	3.7
		Street Light - Misc Problems	ALBERTSON	1	3.0	
			CARLE PLACE	2	0	
GARDEN CITY PARK	1		1.0			
MANHASSET	3		0.3			
NORTH NEW HYDE PARK	2		4.0			
ROSLYN HEIGHTS	1	0				
Street Light - Misc Problems			10	1.3		

Town of North Hempstead Service Requests via 311 - by Department

September 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - New Light Request	CARLE PLACE	1	0	
			GREAT NECK	1	0	
			SEARINGTOWN	1	10.0	
		Street Light - New Light Request			3	3.3
		Street Light - On During Day	ALBERTSON	2	7.5	
			GARDEN CITY PARK	3	0	
			MANHASSET	1	11.0	
			NEW CASSEL	6	4.2	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	4	0	
			PORT WASHINGTON	3	1.3	
			SEARINGTOWN	1	0	
		Street Light - On During Day			21	2.6
		Street Light - Pole Problem	HERRICKS	2	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			SEARINGTOWN	1	6.0	
Street Light - Pole Problem			5	1.2		
Street Lighting District			418	3.2		
Department of Public Works				1,026	2.1	
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	4	2.2	
			NEW CASSEL	1	2.0	
		Housing - Appliance			5	2.2
		Housing - Electrical	NEW CASSEL	2	1.5	
		Housing - Electrical			2	1.5
		Housing - Misc Carpentry	MANHASSET	1	4.0	
			NEW CASSEL	3	3.0	
		Housing - Misc Carpentry			4	3.2
		Housing - Misc SR	MANHASSET	2	2.5	
			MANHASSET VALLEY	1	5.0	
			NEW CASSEL	1	5.0	
		Housing - Misc SR			4	3.8
		Housing - Plumbing	MANHASSET	2	2.0	
			NEW CASSEL	4	1.8	
Housing - Plumbing			6	1.8		
Housing Authority			21	2.5		
Housing Authority				21	2.5	

Town of North Hempstead Service Requests via 311 - by Department

September 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	NORTH NEW HYDE PARK	1	12.0
		HR - ADA Compliance		1	12.0
		HR - Call Back Request		2	0
		HR - Call Back Request		2	0
		HR - Medical and Insurance Benefits		1	0
		HR - Medical and Insurance Benefits		1	0
		HR - Misc SR		1	8.0
		HR - Misc SR		1	8.0
		HR - Personnel and Employment		1	0
HR - Personnel and Employment		1	0		
Human Resources and Finance				6	3.3
Human Resources and Finance				6	3.3
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ALBERTSON	1	0
			BAXTER ESTATES	1	0
			NORTH NEW HYDE PARK	1	6.0
			ROSLYN	1	0
			ROSLYN HEIGHTS	2	5.0
		OIC - From Transfer		6	2.7
		OIC - Inter Municipal SR	ALBERTSON	2	1.0
			BAXTER ESTATES	1	2.0
			CARLE PLACE	1	0
			EAST HILLS	1	0
			FLORAL PARK	1	2.0
			GARDEN CITY	1	1.0
			GARDEN CITY PARK	4	0
			GREAT NECK	7	1.3
			GREENVALE	1	5.0
			LAKE SUCCESS	1	0
			MANHASSET	2	0.5
			MINEOLA	3	0.7
			MNAHASSET	1	1.0
			MUNSEY PARK	1	5.0
			NEW CASSEL	5	1.6
			NEW HYDE PARK	5	1.2
			NO NEW HYDE PARK	2	3.0
			NORTH HILLS	2	0
			NORTH NEW HYDE PARK	2	1.5
			PORT WASHINGTON	2	0.5
		ROSLYN	6	0.3	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	ROSLYN HEIGHTS	3	0.7	
			SANDS POINT	1	0	
			SEARINGTOWN	1	1.0	
			THOMASTON	2	0	
			WESTBURY	6	0.7	
			port washington	1	0	
				2	2.0	
		OIC - Inter Municipal SR			67	1.0
Inter Municipal Affairs			73	1.1		
Inter Municipal Affairs				73	1.1	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		4	0	
		Park - Call Back Request			4	0
		Park - From Transfer	NEW CASSEL	1	3.0	
			NEW HYDE PARK	1	2.0	
			ROSLYN HEIGHTS	1	7.0	
		Park - From Transfer			3	4.0
		Park - General Complaint		6	4.7	
		Park - General Complaint			6	4.7
		Park - Miscellaneous	ALBERTSON	1	4.0	
			GREAT NECK ESTATES	1	7.0	
			MANHASSET	1	5.0	
			NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	1	3.0	
			ST JAMES	1	4.0	
			WESTBURY	1	0	
		Park - Miscellaneous			8	3.0
		Park - Park Facilities Maintenance		28	2.1	
		Park - Park Facilities Maintenance			28	2.1
		Park - Park Permit Application Request		9	0.1	
		Park - Park Permit Application Request			9	0.1
Park - Park and Recreation Literature Request		1	0			
Park - Park and Recreation Literature Request			1	0		
Park - Theater Ticket Purchase	GARDEN CITY PARK	1	0			
Park - Theater Ticket Purchase			1	0		
Parks and Recreation Department			60	2.1		
Parks and Recreation Department				60	2.1	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		5	1.4	
		BZA - Questions needing Answers			5	1.4
	Board of Zoning Appeals			5	1.4	
Building Department	Bldg - Application Status	ALBERTSON	1	8.0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Application Status	PORT WASHINGTON	2	3.5	
				1	10.0	
		Bldg - Application Status			4	6.2
		Bldg - Call Back		5	5.6	
		Bldg - Call Back			5	5.6
		Bldg - Certificate Status	GREAT NECK	1	0	
				3	0	
		Bldg - Certificate Status			4	0
		Bldg - Construction Complaint	MANHASSET	1	0	
			NEW CASSEL	1	4.0	
			NORTH NEW HYDE PARK	3	3.0	
		Bldg - Construction Complaint			5	2.6
		Bldg - Employee Complaint	MANHASSET	1	5.0	
			PORT WASHINGTON	1	0	
		Bldg - Employee Complaint			2	2.5
		Bldg - General Question Needs Answers		54	2.9	
		Bldg - General Question Needs Answers			54	2.9
		Bldg - Illegal Housing	ALBERTSON	2	7.0	
			EW HYDE PARK	1	0	
			GARDEN CITY PARK	5	0	
			GREAT NECK	1	0	
			HERRICKS	3	5.0	
			NEW CASSEL	5	0	
			NORTH NEW HYDE PARK	3	0	
			PORT WASHINGTON	3	0.7	
			ROSLYN HEIGHTS	2	0	
			SEARINGTOWN	2	0	
			WESTBURY	4	0	
			Bldg - Illegal Housing			31
		Bldg - Inspection Request	ALBERTSON	1	17.0	
			GREAT NECK	1	8.0	
			ROSLYN HEIGHTS	1	5.0	
		Bldg - Inspection Request			3	10.0
Bldg - Permit Question Needs Answers		18	3.9			
Bldg - Permit Question Needs Answers			18	3.9		
Bldg - Suspect Work Without a Permit	ALBERTSON	1	0			
	CARLE PLACE	1	6.0			
	GARDEN CITY PARK	3	2.7			
	GREAT NECK	2	10.5			
	HERRICKS	2	7.5			

Town of North Hempstead Service Requests via 311 - by Department

September 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	MANHASSET	4	1.5	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	6	0.7	
			PORT WASHINGTON	9	2.1	
			ROSLYN HEIGHTS	5	0	
			SEARINGTOWN	1	4.0	
			Bldg - Suspect Work Without a Permit	36	2.3	
	Building Department		162	2.7		
	Planning Department	Planning - Call Back Request			3	1.3
			Planning - Call Back Request		3	1.3
			Planning - From Transfer		1	3.0
			Planning - From Transfer		1	3.0
			Planning - Questions needing Answers	GARDEN CITY PARK	1	1.0
				PORT WASHINGTON	1	4.0
	Planning - Questions needing Answers		2	2.5		
	Planning Department		6	2.0		
	Planning and Building Department				173	2.7
	Project Independence	Project Independence	PI - Call Back Request	CARLE PLACE	1	1.0
				EAST WILLISTON	1	0
GARDEN CITY PARK				1	1.0	
GREAT NECK				4	0.5	
GREAT NECK ESTATES				1	0	
GREAT NECK PLAZA				2	0	
HERRICKS				1	0	
MANORHAVEN				1	1.0	
MINEOLA				4	0.2	
NEW CASSEL				2	0.5	
NEW HYDE PARK				4	3.2	
NORTH NEW HYDE PARK				3	1.3	
PORT WASHINGTON				4	1.2	
PORT WASHINGTON NORTH				1	0	
WESTBURY				2	2.0	
WILLISTON PARK				1	0	
				1	0	
PI - Call Back Request					34	1.0
PI - Caregiver Support				GREAT NECK	2	3.5
	GREAT NECK PLAZA	1	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Caregiver Support	GREATNECK	1	0	
			MANHASSET	1	8.0	
			NEW CASSEL	1	6.0	
			NORTH HILLS	1	2.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	3.0	
			RUSSELL GARDENS	1	3.0	
			THOMASTON	1	0	
		PI - Caregiver Support			12	2.7
		PI - Financial Assistance	GREAT NECK PLAZA	1	1.0	
			PORT WASHINGTON	1	4.0	
			WESTBURY	1	23.0	
		PI - Financial Assistance			3	9.3
		PI - Flu Shot Registration	GREAT NECK PLAZA	1	0	
			HERRICKS	1	0	
			MANORHAVEN	1	0	
			MINEOLA	3	0	
			MUNSEY PARK	1	0	
			NEW HYDE PARK	7	0	
			NORTH NEW HYDE PARK	5	0	
			PORT WASHINGTON	9	0	
			PORT WASHINGTON NORTH	1	0	
			WILLISTON PARK	1	0	
			PI - Flu Shot Registration			30
		PI - Food and Hunger	GARDEN CITY PARK	1	4.0	
			NEW CASSEL	1	0	
		PI - Food and Hunger			2	2.0
		PI - Health and Mental Health	ALBERTSON	3	3.0	
			BAXTER ESTATES	2	0	
			CARLE PLACE	1	4.0	
			EAST HILLS	1	0	
			EAST WILLISTON	1	13.0	
			GARDEN CITY PARK	1	0	
GREAT NECK	27		0.7			
GREAT NECK ESTATES	10		0.6			
GREAT NECK PLAZA	33		0.1			
KINGS POINT	2		0			
MANHASSET	10		0.8			
MANORHAVEN	1		1.0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	MINEOLA	4	2.0		
			MINOLEA	1	2.0		
			NEW CASSEL	11	0		
			NEW HYDE PARK	7	1.3		
			NORTH NEW HYDE PARK	1	1.0		
			PORT WASHINGTON	4	2.8		
			ROSLYN ESTATES	1	13.0		
			ROSLYN HEIGHTS	2	0		
			RUSSELL GARDENS	3	1.7		
			THOMASTON	1	0		
			WESTBURY	7	2.0		
			WILLISTON PARK	1	1.0		
				1	5.0		
		PI - Health and Mental Health			136	1.0	
		PI - Household Maintenance	PI - Household Maintenance		ALBERTSON	2	2.0
					EAST HILLS	1	0
					FLORAL PARK	1	5.0
					GARDEN CITY PARK	3	1.7
					GREAT NECK	2	2.5
					GREAT NECK PLAZA	1	1.0
					MANHASSET	1	0
					MANORHAVEN	1	4.0
					MINEOLA	3	1.7
					MUNSEY PARK	1	0
					NEW CASSEL	1	0
					NEW HYDE PARK	5	2.2
					NORTH NEW HYDE PARK	4	0.8
					PORT WASHINGTON	1	0
					ROSLYN	2	4.0
					ROSLYN HEIGHTS	1	0
					WESTBURY	3	1.7
		WILLISTON PARK	2	4.0			
		PI - Household Maintenance			35	1.8	
		PI - Membership Registration	PI - Membership Registration		ALBERTSON	1	0
					BAXTER ESTATES	2	0
					CARLE PLACE	5	0
					EAST HILLS	3	0
EAST WILLISTON	2				0		
FLORAL PARK	2				0		
FLOWER HILL	3				0		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	GARDEN CITY PARK	6	0		
			GREAT NECK	6	0		
			GREAT NECK ESTATES	2	0		
			GREAT NECK PLAZA	4	0		
			KENSINGTON	1	0		
			KINGS POINT	1	0		
			LAKE SUCCESS	2	0		
			MANHASSET	3	0		
			MANORHAVEN	4	0		
			MINEOLA	4	0		
			NEW CASSEL	4	0		
			NEW HYDE PARK	7	0		
			NORTH HILLS	3	0		
			NORTH NEW HYDE PARK	9	0		
			OLD WESTBURY	1	0		
			PLANDOME	2	0		
			PORT WASHINGTON	11	0		
			PORT WASHINGTON NORTH	5	0		
			ROSLYN	2	0		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	6	0		
			SANDS POINT	1	0		
			SEARINGTOWN	1	0		
			THOMASTON	3	0		
		WESTBURY	9	0			
		WILLISTON PARK	2	0			
		PI - Membership Registration				118	0
				PI - Miscellaneous	Unknown	1	0
					CARLE PLACE	2	11.5
					EAST HILLS	2	0
					FLORAL PARK	1	3.0
					FLOWER HILL	1	0
					GARDEN CITY PARK	2	0.5
		GREAT NECK	3		3.7		
		GREAT NECK PLAZA	2		3.5		
		HERRICKS	1		1.0		
		MANHASSET	3		0		
		MINEOLA	4	0.2			
		NEW CASSEL	9	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Miscellaneous	NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	2.0	
			OLD WESTBURY	2	2.0	
			PORT WASHINGTON	2	0.5	
			ROSLYN	1	1.0	
			ROSLYN HEIGHTS	2	3.5	
			WILLISTON PARK	2	2.0	
		PI - Miscellaneous			44	1.6
		PI - NORC SR	NORTH NEW HYDE PARK	9	0.1	
		PI - NORC SR			9	0.1
		PI - Program Registration	ALBERTSON	1	2.0	
			BAXTER ESTATES	2	0	
			CARLE PLACE	11	1.3	
			EAST HILLS	2	3.0	
			FLORAL PARK	1	0	
			GARDEN CITY PARK	5	1.0	
			GREAT NECK	3	2.7	
			GREAT NECK PLAZA	3	0	
			HERRICKS	2	0	
			MANHASSET	7	1.0	
			MANORHAVEN	6	1.3	
			MINEOLA	12	1.1	
			NEW CASSEL	7	3.1	
			NEW HYDE PARK	15	3.2	
			NORTH NEW HYDE PARK	18	2.3	
			PORT WASHINGTON	13	1.5	
			PORT WASHINGTON NORTH	2	0	
			PORTWASHINGTON	1	0	
			ROSLYN	1	1.0	
			ROSLYN ESTATES	1	0	
			ROSLYN HEIGHTS	5	0.6	
			SANDSPOINT	1	0	
			THOMASTON	1	3.0	
	WESTBURY	19	1.6			
	new hyde park	1	22.0			
	westbury	2	1.0			
PI - Program Registration			142	1.8		
PI - Taxi Service	great neck	1	0			

Town of North Hempstead Service Requests via 311 - by Department

September 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	GREAT NECK	1	0
			ALBERTSON	44	0
			BAXTER ESTATES	6	0
			CARLE PLACE	16	0
			EAST HILLS	10	0
			EAST WILLISTON	1	0
			FLORAL PARK	22	0
			FLORAL PARK CENTRE	2	0
			FLOWER HILL	15	0
			GARDEN CITY	2	0
			GARDEN CITY PARK	64	0
			GREAT GREAT	1	0
			GREAT NECK	167	0.1
			GREAT NECK	1	0
			GREAT NECK ESTATES	8	0
			GREAT NECK PLAZA	79	0
			GREAT NECK, LAKE SUCCESS	1	0
			HERRICKS	23	0
			KENSINGTON	9	0
			KINGS POINT	14	0
			LAKE SUCCESS	7	0
			MANHASSET	65	0
			MANORHAVEN	42	0.0
			MINEOLA	59	0
			MUNSEY PARK	1	0
			NEW CASSEL	28	0
			NEW HYDE PARK	45	0
			NORTH HILLS	82	0
			NORTH NEW HYDE PARK	58	0
			PLANDOME	7	0
			PLANDOME MANOR	1	0
			PORT WASHINGTON	1	0
			PORT WASHINGTON	257	0.0
			PORT WASHINGTON NORTH	20	0
PORT WASHINGTON,	1	0			
PORT WASHINTON	1	0			
PORT WSAHINGTON	1	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	PORTR WASHINGTON	1	0		
			ROSLYN	30	0		
			ROSLYN ESTATES	15	0		
			ROSLYN HEIGHTS	89	0		
			ROSLYN HIGHTS	2	0		
			RUSSEL GARDENS	1	0		
			RUSSELL GARDENS	8	0		
			SADDLE ROCK	4	0		
			SANDS POINT	9	0		
			SEARINGTOWN	12	0		
			THOMASTON	8	0		
			UNIVERSITY GARDENS	3	0		
			WESTBURY	37	0		
			WILISTON PARK	2	0		
			WILLISTON PARK	43	0		
			prt washington	1	0		
			roslyn heights	2	0		
				1	0		
		PI - Taxi Service			1,431	0.0	
		PI - Taxi Service Cancellation			ALBERTSON	4	0
					CARLE PLACE	1	0
					EAST HILLS	1	0
					FLORAL PARK	1	0
					FLOWER HILL	3	0
					GARDEN CITY PARK	1	0
					GREAT NECK	15	0
					GREAT NECK ESTATES	1	0
					GREAT NECK PLAZA	5	0
					HERRICKS	2	0
					KINGS POINT	2	0
					MANHASSET	2	0
					MANORHAVEN	1	0
MINEOLA	6				0		
NEW CASSEL	2	0					
NEW HYDE PARK	3	0					
NORTH HILLS	3	0					
NORTH NEW HYDE PARK	2	0					
PORT WASHINGTON	8	0					
PORT WASHINGTON	1	0					

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Cancellation	NORTH			
			ROSLYN	3	0	
			ROSLYN HEIGHTS	7	0	
			SANDS POINT	1	0	
			SEARINGTOWN	2	0	
			THOMASTON	1	0	
			WESTBURY	2	0	
			WILLISTON PARK	1	0	
		PI - Taxi Service Cancellation			81	0
		PI - Taxi Service Complaint	ALBERTSON	1	0	
			GREAT NECK	3	0.3	
			GREAT NECK PLAZA	2	0.5	
			MINEOLA	1	1.0	
			NEW HYDE PARK	1	5.0	
		PI - Taxi Service Complaint			8	1.0
		PI - Transportation/Mobility Mgmt Info	FLORAL PARK	1	0	
			GREAT NECK	3	0.7	
			GREAT NECK PLAZA	3	0	
			NEW HYDE PARK	1	3.0	
			NORTH HILLS	1	0	
			ROSLYN HEIGHTS	1	7.0	
			RUSSELL GARDENS	1	0	
			WILLISTON PARK	1	3.0	
		PI - Transportation/Mobility Mgmt Info			12	1.2
		PI - Volunteer	FLORAL PARK CENTRE	1	0	
			NEW HYDE PARK	1	0	
		PI - Volunteer			2	0
Project Independence				2,099	0.3	
Project Independence				2,099	0.3	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		13	0.2	
		SWMA - Call Back			13	0.2
		SWMA - Carting Complaints	ALBERTSON	1	0	
			GREAT NECK	1	0	
			KINGS POINT	1	1.0	
			MANHASSET	1	0	
			NEW CASSEL	2	1.0	
			NEW HYDE PARK	1	1.0	
		ROSLYN HEIGHTS	1	0		
		SWMA - Carting Complaints			8	0.5
SWMA - From Transfer	GARDEN CITY PARK	1	1.0			

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September 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - From Transfer	GREAT NECK	1	1.0	
			HERRICKS	1	2.0	
			NEW CASSEL	1	0	
			SEARINGTOWN	1	1.0	
		SWMA - From Transfer			5	1.0
		SWMA - Garbage Not Picked Up	ALBERTSON	2	1.0	
			GARDEN CITY PARK	1	0	
			NEW CASSEL	1	3.0	
			NEW HYDE PARK	1	0	
		SWMA - Garbage Not Picked Up			5	1.0
	Solid Waste Management				31	0.5
	Sustainability Department	SWMA - Compost	ALBERTSON	1	0	
			CARLE PLACE	1	6.0	
			EAST WILLISTON	1	1.0	
			GREAT NECK	3	0.7	
			GREAT NECK PLAZA	1	3.0	
			MANHASSET	2	3.0	
			MINEOLA	3	2.0	
			NEW CASSEL	1	2.0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	3	1.7	
			PLANDOME	2	0.5	
			PORT WASHINGTON	3	3.3	
			THOMASTON	1	5.0	
			WESTBURY	2	0.5	
		SWMA - Compost			26	1.8
SWMA - Long Island Green Homes		CARLE PLACE	1	5.0		
		ROSLYN HEIGHTS	1	1.0		
SWMA - Long Island Green Homes			2	3.0		
SWMA - Rain Barrel		ALBERTSON	1	7.0		
		MINEOLA	2	1.0		
	NEW CASSEL	1	2.0			
	NORTH NEW HYDE PARK	1	1.0			
	WESTBURY	1	0			
SWMA - Rain Barrel			6	2.0		
SWMA - Recycling / STOP Call Back		2	2.5			
SWMA - Recycling / STOP Call Back			2	2.5		
Sustainability Department				36	2.0	
Solid Waste Management				67	1.3	

Town of North Hempstead Service Requests via 311 - by Department

September 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	GREAT NECK	1	0	
			NEW CASSEL	1	0	
		311 - LIPA Power Outage			2	0
		311 - SR Constituent Follow-up		96	0	
		311 - SR Constituent Follow-up			96	0
		311 - Street Repaving Schedule Inquiry	CARLE PLACE	1	0	
			GREENVALE	4	0	
			MANHASSET	2	0	
			PORT WASHINGTON	1	0	
			westbury	1	0	
		311 - Street Repaving Schedule Inquiry			9	0
		311 Call Center			107	0
		Supervisor's Office	SupV - Airplane	ALBERTSON	7	0
					CARLE PLACE	1
EAST HILLS	23				0	
GARDEN CITY PARK	1				0	
NO NEW HYDE PARK	1				0	
NORTH NEW HYDE PARK	1				0	
PORT WASHINGTON	10				0	
ROSLYN	10				0	
ROSLYN HARBOR	2				0	
ROSLYN HEIGHTS	2				0	
SEARINGTOWN	4				0	
SupV - Airplane					62	0
SupV - Complaint - Other Employee	GREAT NECK			1	0	
	GREAT NECK ESTATES			1	3.0	
	MANORHAVEN			1	0	
	NEW CASSEL			1	0	
	PORT WASHINGTON			2	2.5	
SupV - Complaint - Other Employee				6	1.3	
SupV - Helicopter	FLORAL PARK			1	0	
	GARDEN CITY PARK			54	0	
	GREAT NECK	3	0			
	GREAT NECK PLAZA	3	0			
	MANHASSET	2	0			
	NEW HYDE PARK	2	0			
SupV - Helicopter			65	0		
SupV - Thank You from Constituent	ALBERTSON	1	0			
	GARDEN CITY PARK	1	0			
	GREAT NECK	1	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	MANHASSET	1	0	
			NEW HYDE PARK	2	0	
			NORTH HILLS	1	0	
				1	0	
		SupV - Thank You from Constituent			8	0
Supervisor's Office				141	0.1	
Supervisor's Office				248	0.0	
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		1	0	
		Town Clerk - Bingo & Games of Chance			1	0
		Town Clerk - Birth Certificate		196	0	
		Town Clerk - Birth Certificate			196	0
		Town Clerk - Block Party Application		10	0	
		Town Clerk - Block Party Application			10	0
		Town Clerk - Codebook Supplement		1	0	
		Town Clerk - Codebook Supplement			1	0
		Town Clerk - Contracts & Bids		3	0	
		Town Clerk - Contracts & Bids			3	0
		Town Clerk - Death Certificate		89	0	
		Town Clerk - Death Certificate			89	0
		Town Clerk - Dog License		76	0	
		Town Clerk - Dog License			76	0
		Town Clerk - Domestic Partnership		2	0	
		Town Clerk - Domestic Partnership			2	0
		Town Clerk - Events and Scheduling		1	0	
		Town Clerk - Events and Scheduling			1	0
		Town Clerk - Fishing License		1	0	
		Town Clerk - Fishing License			1	0
		Town Clerk - Hunting License		4	0	
		Town Clerk - Hunting License			4	0
		Town Clerk - Landscaping License		1	0	
		Town Clerk - Landscaping License			1	0
		Town Clerk - Liquor License		1	0	
		Town Clerk - Liquor License			1	0
		Town Clerk - Marriage Certificate		57	0	
Town Clerk - Marriage Certificate			57	0		
Town Clerk - Marriage License		66	0			
Town Clerk - Marriage License			66	0		
Town Clerk - Miscellaneous		43	0			
Town Clerk - Miscellaneous			43	0		

Town of North Hempstead Service Requests via 311 - by Department

September 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Parade Application		2	0
		Town Clerk - Parade Application		2	0
		Town Clerk - Parking Restrictions Removal Request		8	0
		Town Clerk - Parking Restrictions Removal Request		8	0
		Town Clerk - Peddler License		7	0
		Town Clerk - Peddler License		7	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Sidewalk Sale		1	0
		Town Clerk - Sidewalk Sale		1	0
		Town Clerk - Solid Waste Management License		3	0
		Town Clerk - Solid Waste Management License		3	0
		Town Clerk - Taxi and Limousine License		4	0
		Town Clerk - Taxi and Limousine License		4	0
		Town Clerk - Tow Truck License		1	0
Town Clerk - Tow Truck License		1	0		
	Town Clerk			579	0
Town Clerk				579	0
Summary				5,020	0.9