

Town of North Hempstead Service Requests via 311 - by Community

August 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	6.0	
		Code Enforcement		1	6.0	
	Department of Public Safety			1	6.0	
ALBERTSON				1	6.0	
GARDEN CITY	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
GARDEN CITY				1	0	
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	1.0	
		Highway Department		1	1.0	
	Department of Public Works			1	1.0	
albertson				1	1.0	
carle place	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0	
		Highway Department		1	1.0	
	Department of Public Works			1	1.0	
carle place				1	1.0	
great neck	Project Independence	Project Independence	PI - Taxi Service	1	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence		2	0		
	Project Independence		2	0		
great neck				2	0	
ALBERSTON	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
ALBERSTON				1	0	
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0	
			CommSvc - Misc SR	2	1.5	
			CommSvc - Seasonal Programs Registration	2	0	
	Community Services		5	0.8		
	Community Services		5	0.8		
	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	4.0	
		Animal Shelter		1	4.0	
		Cat Shelter	Cat Shelter - Feral Cats	4	0	
		Cat Shelter		4	0	
		Code Enforcement	Code - Court		1	0
			Code - Drop Off Bin		1	7.0
	Code - Fence			2	2.5	
	Code - Graffiti			2	1.5	
Code - Miscellaneous		3	0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	2	1.5	
			Code - Property Maintenance	2	4.0	
		Code Enforcement		13	2.0	
	Department of Public Safety				18	1.7
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	3.5
				Hwy - Miscellaneous	2	9.0
				Hwy - Pothole	1	6.0
				Hwy - Street Sign - New Request	1	0
				Hwy - Tree Branch / Debris Pickup	3	0.3
				Hwy - Tree Planting	4	0.2
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	6	0.3
		Highway Department		20	1.8	
		Street Lighting District		Street Light - Cycles On / Off	1	6.0
				Street Light - Light Out (Single)	3	2.7
				Street Light - Lights Out (Multiple)	1	0
				Street Light - Mark Out	4	0.8
		Street Lighting District		9	1.9	
	Department of Public Works				29	1.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5	
		Inter Municipal Affairs		2	0.5	
	Inter Municipal Affairs				2	0.5
	Planning and Building Department	Building Department		Bldg - Illegal Housing	1	0
				Bldg - Suspect Work Without a Permit	2	11.5
		Building Department		3	7.7	
	Planning and Building Department				3	7.7
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	13	1.3
				PI - Call Back Request	1	0
				PI - Health and Mental Health	2	11.0
				PI - Household Maintenance	1	4.0
				PI - Membership Registration	1	0
				PI - Miscellaneous	2	2.0
				PI - Program Registration	2	0
PI - Taxi Service				46	0	
PI - Taxi Service Cancellation				6	0	
Project Independence		74	0.6			
Project Independence				74	0.6	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0		
	Solid Waste Management		1	0		
Solid Waste Management				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Thank You from Constituent	1	0
	Supervisor's Office			2	0
	Supervisor's Office			2	0
ALBERTSON				134	1.2
BAXTER ESTATES	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	0
		Highway Department		2	0
	Department of Public Works			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Caregiver Support	1	9.0
			PI - Taxi Service	18	0
	Project Independence			19	0.5
	Project Independence			19	0.5
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
Solid Waste Management	Sustainability Department	SWMA - Compost	1	0	
		SWMA - Rain Barrel	1	0	
Sustainability Department			2	0	
Solid Waste Management			2	0	
BAXTER ESTATES				25	0.4
BAYSIDE	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
		Project Independence		1	0
	Project Independence			1	0
BAYSIDE				1	0
BETHPAGE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	0
		Animal Shelter		2	0
	Department of Public Safety			2	0
BETHPAGE				2	0
BROOKLYN	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
		Project Independence		1	0
	Project Independence			1	0
BROOKLYN				1	0
CALBERTON	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
CALBERTON				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
CARL PLACE	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	9.0
		Highway Department		1	9.0
	Department of Public Works			1	9.0
CARL PLACE				1	9.0
CARLE PLACE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0
			Code - Court	1	0
			Code - Dumpster	1	0
			Code - Lights	1	0
			Code - Miscellaneous	3	2.7
			Code - Signs	2	3.5
			Code - Unlawful Property Use	1	8.0
			Code Enforcement		10
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	4	7.2	
	Parking Enforcement		4	7.2	
	Department of Public Safety			14	3.8
	Department of Public Works	Highway Department	Hwy - From Transfer	2	4.0
			Hwy - Grass Cut / Mow	1	0
			Hwy - Miscellaneous	5	1.8
			Hwy - Pothole	3	2.0
			Hwy - Street Repaving Project	1	20.0
			Hwy - Street Sign - Repair / Replace	4	2.2
			Hwy - Tree Planting	2	0
			Hwy - Tree Trimming / Removal Inspection	8	0
			Highway Department		26
Street Lighting District			Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	4	4.0
			Street Light - Lights Out (Multiple)	4	6.0
			Street Light - Mark Out	14	2.6
			Street Light - Misc Problems	4	2.2
	Street Light - On During Day	1	11.0		
Street Lighting District		28	3.4		
Department of Public Works			54	2.7	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.7	
	Inter Municipal Affairs		3	0.7	
Inter Municipal Affairs			3	0.7	

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0
		Parks and Recreation Department		1	2.0
	Parks and Recreation Department		1	2.0	
	Planning and Building Department	Building Department	Bldg - Application Status	1	0
			Bldg - Housing Complaint	2	0
			Bldg - Illegal Housing	1	18.0
			Bldg - Suspect Work Without a Permit	3	0
	Building Department		7	2.6	
	Planning and Building Department		7	2.6	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	10	2.3
			PI - Health and Mental Health	3	8.0
			PI - Membership Registration	3	0
			PI - Miscellaneous	3	0
			PI - Program Registration	2	3.0
			PI - Taxi Service	18	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence		43	1.2	
	Project Independence		43	1.2	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0
Supervisor's Office		2	0		
Supervisor's Office		2	0		
CARLE PLACE				125	2.2
CARLE PLACE2	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
CARLE PLACE2				1	0
EAST HILLS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs		1	0	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	10	1.5
			PI - Health and Mental Health	2	0
			PI - Membership Registration	5	0
			PI - Miscellaneous	1	0
PI - Program Registration			1	7.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST HILLS	Project Independence	Project Independence	PI - Taxi Service	29	0
			PI - Taxi Service Cancellation	2	0
	Project Independence			50	0.4
	Project Independence			50	0.4
	Supervisor's Office	Supervisor's Office	SupV - Airplane	24	0
			Supervisor's Office	24	0
Supervisor's Office			24	0	
EAST HILLS				76	0.3
EAST MEADOW	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	2	0
			Project Independence	2	0
	Project Independence			2	0
EAST MEADOW				2	0
EAST WILLISTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			Community Services	1	0
	Community Services			1	0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	4.0
			PI - Membership Registration	1	0
			PI - Program Registration	1	4.0
			PI - Taxi Service	2	0
Project Independence			5	1.6	
Project Independence			5	1.6	
EAST WILLISTON				6	1.3
FARMINGDALE	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
			Supervisor's Office	1	0
	Supervisor's Office			1	0
FARMINGDALE				1	0
FLORAL PARK	Department of Public Works	Highway Department	Hwy - Tree Planting	2	0
		Highway Department		2	0
	Department of Public Works			2	0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	5	2.8
			PI - Call Back Request	1	0
			PI - Miscellaneous	1	4.0
			PI - Taxi Service	15	0
			PI - Transportation/Mobility Mgmt Info	1	0
Project Independence			23	0.8	
Project Independence			23	0.8	
FLORAL PARK				25	0.7
FLORAL PARK CEN	Department of Public Safety	Code Enforcement	Code - Sidewalk Obstruction	1	0
		Code Enforcement		1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CEN	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0
		Parking Enforcement		1	2.0
	Department of Public Safety			2	1.0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	8.0
		Highway Department		1	8.0
Department of Public Works			1	8.0	
FLORAL PARK CEN				3	3.3
FLORAL PARK CENTRE	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	0
		Animal Shelter		1	0
		Code Enforcement	Code - Noise	1	3.0
			Code - Sidewalk Obstruction	1	2.0
	Code Enforcement		2	2.5	
	Department of Public Safety			3	1.7
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	1.0
			Hwy - Tree Stump Removal	2	0
		Highway Department		3	0.3
		Street Lighting District	Street Light - Mark Out	1	2.0
	Street Light - On During Day		1	7.0	
	Street Lighting District		2	4.5	
	Department of Public Works			5	2.0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
		Building Department		1	0
Planning and Building Department			1	0	
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0	
	Project Independence		1	0	
Project Independence			1	0	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
	Solid Waste Management		1	0	
Solid Waste Management			1	0	
FLORAL PARK CENTRE				11	1.4
FLOWER HILL	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		1	0
		Code Enforcement	Code - Noise	1	2.0
			Code Enforcement		1
	Department of Public Safety			2	1.0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	2.0
			Hwy - Miscellaneous	1	6.0
Highway Department		2	4.0		
Department of Public Works			2	4.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
FLOWER HILL	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	3	2.7
			PI - Miscellaneous	1	0
			PI - Taxi Service	16	0
			PI - Taxi Service Cancellation	3	0
			Project Independence		23
	Project Independence			23	0.3
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
Supervisor's Office		1	0		
Supervisor's Office			1	0	
FLOWER HILL				30	0.6
FLUSHING	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	2	0.5
		Project Independence		2	0.5
	Project Independence			2	0.5
FLUSHING				2	0.5
FPORT WASHINGTON	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
		Project Independence		1	1.0
	Project Independence			1	1.0
FPORT WASHINGTON				1	1.0
FRANKLIN SQUARE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		2	0
	Department of Public Safety			2	0
FRANKLIN SQUARE				2	0
FREEPORT	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	1.0
		Project Independence		1	1.0
	Project Independence			1	1.0
FREEPORT				1	1.0
FRESH MEADOWS	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	2	0
		Project Independence		2	0
	Project Independence			2	0
FRESH MEADOWS				2	0
GARDEN CITY	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.0	
		Inter Municipal Affairs		2	1.0	
	Inter Municipal Affairs		2	1.0		
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	3	2.3	
			PI - Taxi Service	1	0	
		Project Independence		4	1.8	
	Project Independence		4	1.8		
GARDEN CITY				7	1.3	
GARDEN CITY PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	1.0	
		Adminstrative Services		1	1.0	
	Adminstrative Services		1	1.0		
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services		2	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Misc	1	0
				Animal Sh - Unleashed - Stray Dog	1	1.0
		Animal Shelter		2	0.5	
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	0
				Code - Garbage	3	1.7
				Code - Graffiti	3	0.3
				Code - No Plates / Inoperable Vehicle	1	2.0
				Code - Noise	1	1.0
				Code - Overgrown Vegetation	1	1.0
				Code - Property Maintenance	3	2.3
	Code - Sidewalk Obstruction			1	0	
	Code Enforcement		14	1.2		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	7.7		
	Parking Enforcement		3	7.7		
	Department of Public Safety				19	2.2
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	1.0
Hwy - Curb Repair				1	0	
Hwy - Dead Animal Pickup				1	3.0	
Hwy - Grass Cut / Mow				1	0	
Hwy - Miscellaneous				3	2.7	
Hwy - Street Sign - New Request				4	0	
Hwy - Street Sign - Repair / Replace				4	0.2	
Hwy - Street Sweeping / Cleaning				1	4.0	
Hwy - Tree Stump Removal				3	0	
Hwy - Tree Trimming / Removal Inspection				3	0.7	
Highway Department		22	0.9			
Street Lighting District	Street Light - Cycles On / Off	1	8.0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	7	4.0	
			Street Light - Mark Out	20	3.9	
			Street Light - On During Day	1	7.0	
		Street Lighting District			29	4.2
	Department of Public Works				51	2.7
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	2.0
				OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs			4	1.0
	Inter Municipal Affairs				4	1.0
	Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	1	3.0
				Parks and Recreation Department		
	Parks and Recreation Department				1	3.0
	Planning and Building Department	Building Department		Bldg - Application Status	1	0
				Bldg - Construction Complaint	2	0
				Bldg - Illegal Housing	1	0
				Bldg - Suspect Work Without a Permit	3	3.7
		Building Department			7	1.6
		Planning Department	Planning - Questions needing Answers	2	1.5	
	Planning Department			2	1.5	
	Planning and Building Department				9	1.6
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	5	1.2
				PI - Call Back Request	1	0
				PI - Caregiver Support	1	7.0
				PI - Health and Mental Health	3	8.7
				PI - Household Maintenance	4	1.5
				PI - Membership Registration	8	0
				PI - Miscellaneous	2	2.0
				PI - Program Registration	3	2.7
				PI - Taxi Service	66	0
				PI - Taxi Service Cancellation	4	0
PI - Transportation/Mobility Mgmt Info				1	0	
Project Independence			98	0.6		
Project Independence				98	0.6	
Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	1	0	
			Receiver of Taxes			1
Receiver of Taxes				1	0	
Solid Waste Management	Sustainability Department		SWMA - Rain Barrel	1	3.0	
			Sustainability Department			1
Solid Waste Management				1	3.0	
Supervisor's Office	Supervisor's Office		SupV - Airplane	7	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	41	0	
			SupV - Thank You from Constituent	1	0	
	Supervisor's Office			49	0	
	Supervisor's Office			49	0	
GARDEN CITY PARK				236	1.1	
GLEN COVE	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	2	0.5	
			Project Independence		2	0.5
	Project Independence			2	0.5	
GLEN COVE				2	0.5	
GLEN OAKS	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
			Animal Shelter		1	0
	Department of Public Safety			1	0	
GLEN OAKS				1	0	
GLENWOOD LANDING	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	26.0	
			Hwy - Street Sweeping / Cleaning	1	12.0	
		Highway Department		2	19.0	
	Department of Public Works		2	19.0		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
			Inter Municipal Affairs		1	2.0
Inter Municipal Affairs			1	2.0		
GLENWOOD LANDING				3	13.3	
GREAT NECK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	28	0	
			Community Services		28	0
		Community Services		28	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	2.0
				Animal Sh - Lost Animal	3	0.3
				Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		5	0.6	
		Cat Shelter	Cat Shelter - Feral Cats	5	0	
		Cat Shelter		5	0	
	Code Enforcement	Code Enforcement	Code Enforcement	Code - Court	1	0
				Code - Garbage	1	0
				Code - Miscellaneous	3	9.3
				Code - Noise	1	4.0
				Code - Overgrown Vegetation	1	0
				Code - Property Maintenance	1	7.0
Code - Unlawful Property Use				2	3.5	
Code Enforcement				10	4.6	
Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	6.0			
Parking Enforcement		2	6.0			
Department of Public Safety		22	2.8			

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GREAT NECK	Department of Public Works	Highway Department	Hwy - Catch Basin	2	8.0		
			Hwy - Curb Repair	1	7.0		
			Hwy - Dead Animal Pickup	1	3.0		
			Hwy - Manhole Repair	2	1.0		
			Hwy - Miscellaneous	3	3.0		
			Hwy - Street Sign - Repair / Replace	1	1.0		
			Hwy - Tree Branch / Debris Pickup	1	11.0		
			Hwy - Tree Planting	7	0		
			Hwy - Tree Stump Removal	3	0		
			Hwy - Tree Trimming / Removal Inspection	9	1.6		
		Highway Department			30	2.1	
		Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	8	4.0	
				Street Light - Lights Out (Multiple)	2	3.0	
				Street Light - Mark Out	13	4.5	
				Street Light - Misc Problems	1	0	
				Street Light - On During Day	2	2.0	
		Street Lighting District			26	3.9	
		Department of Public Works				56	2.9
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
	OIC - Inter Municipal SR			5	1.6		
	Inter Municipal Affairs			6	1.5		
	Inter Municipal Affairs				6	1.5	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0		
			Bldg - Illegal Housing	1	0		
			Bldg - Suspect Work Without a Permit	2	3.0		
		Building Department			4	1.5	
	Planning and Building Department				4	1.5	
	Project Independence	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	25	2.8	
				PI - Call Back Request	2	13.0	
				PI - Financial Assistance	1	0	
				PI - Health and Mental Health	11	0.5	
				PI - Membership Registration	13	0	
				PI - Miscellaneous	6	1.3	
PI - Program Registration				2	11.0		
PI - Taxi Service				151	0.1		
PI - Taxi Service Cancellation				14	0		
PI - Taxi Service Complaint				2	3.0		
PI - Transportation/Mobility Mgmt Info				4	1.2		
Project Independence			231	0.7			
Project Independence				231	0.7		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days		
GREAT NECK	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0		
			SWMA - Garbage Not Picked Up	2	0		
			Solid Waste Management	3	0		
			Solid Waste Management	3	0		
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage		1	0	
				311 Call Center	1	0	
			Supervisor's Office	SupV - Airplane		1	0
					Supervisor's Office	1	0
			Supervisor's Office	2	0		
	GREAT NECK				352	1.1	
GREAT NECK ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0		
			Community Services	1	0		
			Community Services	1	0		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		2	1.0	
				Inter Municipal Affairs	2	1.0	
			Inter Municipal Affairs	2	1.0		
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	1	5.0	
				PI - Call Back Request	1	7.0	
				PI - Health and Mental Health	2	0.5	
				PI - Membership Registration	1	0	
PI - Taxi Service				15	0		
PI - Taxi Service Cancellation				1	0		
PI - Transportation/Mobility Mgmt Info				1	22.0		
		Project Independence	22	1.6			
		Project Independence	22	1.6			
GREAT NECK ESTATES				25	1.5		
GREAT NECK PLAZA	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0		
			Community Services	4	0		
			Community Services	4	0		
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	11	3.3	
				PI - Call Back Request	4	0.2	
				PI - Health and Mental Health	10	1.0	
				PI - Household Maintenance	1	0	
				PI - Membership Registration	8	0	
				PI - Miscellaneous	3	2.3	
				PI - Taxi Service	91	0.0	
PI - Taxi Service Cancellation				10	0		
PI - Taxi Service Complaint	4	1.0					
PI - Transportation/Mobility Mgmt Info	2	0					
		Project Independence	144	0.4			

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK PLAZA	Project Independence			144	0.4
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
GREAT NECK PLAZA				149	0.4
GREAT NECK,	Department of Public Works	Highway Department	Hwy - Sprinkler Damage	1	0
		Highway Department		1	0
	Department of Public Works			1	0
GREAT NECK,				1	0
GREENVALE	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	1	0
			Code - Litter	1	16.0
			Code - Property Maintenance	1	22.0
		Code Enforcement		3	12.7
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0
	Parking Enforcement		1	3.0	
	Department of Public Safety			5	8.2
	Department of Public Works	Highway Department	Hwy - Pothole	1	5.0
		Highway Department		1	5.0
		Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	2	2.5
			Street Light - Lights Out (Multiple)	1	23.0
	Street Lighting District		4	7.0	
	Department of Public Works			5	6.6
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	2.0
Bldg - Inspection Request			1	0	
Bldg - Suspect Work Without a Permit			1	0	
Building Department		3	0.7		
Planning and Building Department			3	0.7	
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	6.0	
		PI - Program Registration	1	1.0	
	Project Independence		2	3.5	
Project Independence			2	3.5	
Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
	Supervisor's Office		1	0	
Supervisor's Office			1	0	
GREENVALE				16	5.2

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City	Department Description	Group Description	Type Description	Count	Response Days	
Great Neck	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
Great Neck				1	0	
HARBOR HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0	
		Street Lighting District		1	3.0	
	Department of Public Works			1	3.0	
HARBOR HILLS				1	3.0	
HERRICKS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Overgrown Vegetation	1	0	
		Code Enforcement		1	0	
	Department of Public Safety				2	0
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	0
			Hwy - From Transfer		1	0
			Hwy - Pothole		4	3.5
			Hwy - Sprinkler Damage		1	0
			Hwy - Street Sign - Repair / Replace		1	1.0
			Hwy - Street Sweeping / Cleaning		1	2.0
			Hwy - Tree Branch / Debris Pickup		1	0
			Hwy - Tree Planting		1	0
			Hwy - Tree Stump Removal		2	0
			Hwy - Tree Trimming / Removal Inspection		2	0
		Highway Department			15	1.1
		Street Lighting District	Street Light - Cycles On / Off		1	3.0
			Street Light - Light Out (Single)		2	2.0
	Street Light - Lights Out (Multiple)			4	0.2	
	Street Light - Mark Out			8	1.5	
	Street Light - On During Day			2	2.0	
	Street Lighting District			17	1.4	
	Department of Public Works				32	1.3
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	3.0	
		OIC - Inter Municipal SR		1	0	
	Inter Municipal Affairs			2	1.5	
Inter Municipal Affairs				2	1.5	
Planning and Building Department	Building Department	Bldg - Illegal Housing		1	0	
	Building Department			1	0	
Planning and Building Department				1	0	
Project Independence	Project Independence	PI - Aging In Place Conference RSVP		10	1.5	
		PI - Health and Mental Health		1	1.0	
		PI - Household Maintenance		3	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
HERRICKS	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Miscellaneous	1	4.0
			PI - Program Registration	2	10.0
			PI - Taxi Service	23	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			44	1.0
	Project Independence			44	1.0
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0
			Solid Waste Management		
	Solid Waste Management			1	2.0
HERRICKS				82	1.1
HICKSVILLE	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	1.0
		Project Independence			1
	Project Independence			1	1.0
HICKSVILLE				1	1.0
JERICHO	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office			1
	Supervisor's Office			1	0
JERICHO				1	0
KENSINGTON	Project Independence	Project Independence	PI - Taxi Service	3	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	1.0
	Project Independence			5	0.2
	Project Independence			5	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			Receiver of Taxes		
Receiver of Taxes			1	0	
KENSINGTON				6	0.2
KING POINTS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence			1
	Project Independence			1	0
KING POINTS				1	0
KINGS POINT	Community Services	Community Services	CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	5	0
			Community Services		
	Community Services			6	0.2
	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0
			Code Enforcement		
	Department of Public Safety			1	0
Project Independence	Project Independence	PI - Caregiver Support	1	0	
		PI - Health and Mental Health	2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
KINGS POINT	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
			PI - Membership Registration	3	0
			PI - Taxi Service	11	0
			PI - Taxi Service Cancellation	4	0
	Project Independence			22	0.0
Project Independence			22	0.0	
KINGS POINT				29	0.1
LAKE SUCCESS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs		1	3.0	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	5	1.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	2.0
			PI - Taxi Service	9	0
Project Independence		17	0.4		
Project Independence		17	0.4		
LAKE SUCCESS				18	0.6
LITTLE NECK	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	5.0
		Project Independence		1	5.0
	Project Independence		1	5.0	
LITTLE NECK				1	5.0
MAHASSET HILLS	Department of Public Works	Street Lighting District	Street Light - On During Day	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
MAHASSET HILLS				1	0
MANHASSET	Community Services	Community Services	CommSvc - Misc SR	1	3.0
		Community Services		1	3.0
		Community Services		1	3.0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	3.0
			Animal Sh - Lost Animal	1	0
			Animal Sh - Unleashed - Stray Dog	2	0
		Animal Shelter		4	0.8
		Cat Shelter	Cat Shelter - Feral Cats	1	0
	Cat Shelter		1	0	
	Code Enforcement	Code - After Hours/Weekend Construction	4	0.5	
		Code - Court	7	0	
		Code - Dumpster	1	0	
Code - From Transfer		1	0		
Code - Garbage		2	5.5		
Code - Miscellaneous	3	2.0			

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City	Department Description	Group Description	Type Description	Count	Response Days		
MANHASSET	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	2	8.5		
			Code - Overgrown Vegetation	2	0		
			Code - Property Maintenance	1	0		
			Code - Signs	2	3.5		
			Code - Storage and Display	2	1.0		
		Code Enforcement	27	1.7			
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	4.7		
	Parking Enforcement		3	4.7			
	Department of Public Safety				35	1.8	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	5.0	
				Hwy - Curb Repair	2	3.0	
				Hwy - Dead Animal Pickup	2	2.0	
				Hwy - Grass Cut / Mow	3	2.3	
				Hwy - Manhole Repair	2	0.5	
				Hwy - Miscellaneous	4	1.8	
				Hwy - Pothole	6	4.3	
				Hwy - Pothole Filled Without Request	1	0	
				Hwy - Street Drainage / Flooding	1	5.0	
				Hwy - Street Painting	1	0	
				Hwy - Street Sign - Remove	1	0	
				Hwy - Street Sign - Repair / Replace	4	7.5	
				Hwy - Street Sweeping / Cleaning	1	6.0	
				Hwy - Tree Fallen - Emergency	1	2.0	
				Hwy - Tree Planting	7	0.6	
				Hwy - Tree Stump Removal	6	3.5	
				Hwy - Tree Trimming / Removal Inspection	20	3.7	
				Highway Department		63	3.1
				Street Lighting District		Street Light - Light Out (Single)	6
		Street Light - Lights Out (Multiple)	8			5.1	
		Street Light - Mark Out	43			6.1	
		Street Light - Misc Problems	1			4.0	
	Street Light - New Light Request	1	0				
	Street Light - On During Day	6	4.7				
	Street Lighting District		65	5.6			
	Department of Public Works				128	4.4	
Housing Authority	Housing Authority	Housing - Appliance	2	1.0			
		Housing - Electrical	1	6.0			
		Housing - Misc Carpentry	2	1.5			
		Housing - Misc SR	1	2.0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Housing Authority	Housing Authority	Housing - Pest Control	3	1.7	
			Housing - Plumbing	2	1.0	
	Housing Authority			11	1.8	
	Housing Authority			11	1.8	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		3	1.3
				Inter Municipal Affairs		3
	Inter Municipal Affairs			3	1.3	
	Parks and Recreation Department	Parks and Recreation Department	Park - Theater Ticket Purchase		1	0
				Parks and Recreation Department		1
	Parks and Recreation Department			1	0	
	Planning and Building Department	Building Department		Bldg - Construction Complaint	2	0
				Bldg - Illegal Housing	1	0
				Bldg - Suspect Work Without a Permit	1	0
				Building Department		4
	Planning and Building Department			4	0	
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	10	2.8
				PI - Call Back Request	2	0
				PI - Caregiver Support	2	0.5
				PI - Health and Mental Health	4	1.2
				PI - Household Maintenance	2	2.0
				PI - Membership Registration	12	0
				PI - Program Registration	5	2.0
				PI - Taxi Service	82	0.0
				PI - Taxi Service Cancellation	4	0
				PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			124	0.4	
	Project Independence			124	0.4	
Solid Waste Management	Sustainability Department	SWMA - Compost		1	0	
			Sustainability Department		1	0
Solid Waste Management			1	0		
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry		1	0	
			311 Call Center		1	0
	Supervisor's Office		SupV - Helicopter	4	0	
			SupV - Thank You from Constituent	4	0	
Supervisor's Office			8	0		
Supervisor's Office			9	0		
MANHASSET				317	2.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET HILLS	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	7.0
		Animal Shelter		1	7.0
	Department of Public Safety			1	7.0
	Department of Public Works	Highway Department	Hwy - Tree Planting	1	1.0
		Highway Department		1	1.0
		Street Lighting District	Street Light - Mark Out	1	0
	Street Lighting District			1	0
	Department of Public Works			2	0.5
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0
		Solid Waste Management		1	2.0
Solid Waste Management			1	2.0	
MANHASSET HILLS				4	2.5
MANORHAVEN	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	2.0
		Animal Shelter		1	2.0
	Department of Public Safety			1	2.0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	4.0
			Hwy - From Transfer	1	5.0
			Hwy - Miscellaneous	1	0
	Highway Department		3	3.0	
	Department of Public Works			3	3.0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	2	1.0
			PI - Call Back Request	1	1.0
			PI - Health and Mental Health	2	4.0
			PI - Household Maintenance	3	2.7
			PI - Membership Registration	3	0
			PI - Program Registration	2	2.0
			PI - Taxi Service	43	0
			PI - Taxi Service Cancellation	3	0
	Project Independence		59	0.4	
	Project Independence			59	0.4
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		Receiver of Taxes		2	0
	Receiver of Taxes			2	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Thank You from Constituent	2	0
Supervisor's Office			3	0	
Supervisor's Office			3	0	
MANORHAVEN				68	0.5

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City	Department Description	Group Description	Type Description	Count	Response Days	
MELVILLE	Human Resources and Finance	Human Resources and Finance	HR - Worker's Compensation	1	0	
		Human Resources and Finance		1	0	
	Human Resources and Finance		1	0		
MELVILLE				1	0	
MINEOLA	Community Services	Community Services	CommSvc - From Transfer	1	3.0	
		Community Services		1	3.0	
	Community Services		1	3.0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	1.0
			Animal Sh - Menacing or Harrassing Dog	1	2.0	
		Animal Shelter		2	1.5	
		Cat Shelter	Cat Shelter - Feral Cats	4	1.5	
		Cat Shelter		4	1.5	
		Code Enforcement	Code - Property Maintenance	1	2.0	
	Code Enforcement		1	2.0		
	Department of Public Safety		7	1.6		
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	1.0	
		Highway Department		1	1.0	
	Department of Public Works		1	1.0		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	8	1.9	
		Inter Municipal Affairs		8	1.9	
	Inter Municipal Affairs		8	1.9		
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
		Parks and Recreation Department		1	0	
	Parks and Recreation Department		1	0		
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	26	1.9	
			PI - Call Back Request	2	1.0	
			PI - Health and Mental Health	4	2.0	
PI - Household Maintenance			1	0		
PI - Membership Registration			10	0		
PI - Miscellaneous			3	1.3		
PI - Program Registration			15	3.6		
PI - Taxi Service			67	0.0		
PI - Taxi Service Cancellation			3	0		
Project Independence		131	0.9			
Project Independence		131	0.9			
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0		
	Receiver of Taxes		2	0		
Receiver of Taxes		2	0			

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City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Solid Waste Management	Sustainability Department	SWMA - Compost	1	6.0
			SWMA - Long Island Green Homes	1	1.0
			Sustainability Department	2	3.5
			Solid Waste Management	2	3.5
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
			SupV - Thank You from Constituent	2	0
			Supervisor's Office	3	0
			Supervisor's Office	3	0
MINEOLA				156	1.0
MINEOLA AVE	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	3.0
		Code Enforcement		1	3.0
	Department of Public Safety		1	3.0	
MINEOLA AVE				1	3.0
MINEOLOA	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence		1	0	
MINEOLOA				1	0
MUNSEY PARK	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	6.0
		Cat Shelter		1	6.0
	Department of Public Safety		1	6.0	
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works		1	3.0	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	3	2.0
			PI - Membership Registration	2	0
			PI - Miscellaneous	1	7.0
			Project Independence	6	2.2
Project Independence		6	2.2		
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0	
		Supervisor's Office		2	0
		Supervisor's Office	2	0	
MUNSEY PARK				10	2.2
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	2.3
		Street Lighting District		3	2.3
	Department of Public Works		3	2.3	
N NEW HYDE PARK				3	2.3
NEW CASSEL	Community Services	Community Services	CommSvc - Bus Pickup Cancel	7	1.1
			CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Seasonal Programs Registration	1	0
			Community Services	9	0.9
Community Services		9	0.9		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	1.0	
			Animal Sh - Found Animal	2	1.0	
		Animal Shelter			3	1.0
		Cat Shelter	Cat Shelter - Feral Cats	2	2.0	
		Cat Shelter			2	2.0
		Code Enforcement	Code - Building Permit	1	0	
			Code - Commercial Vehicle stored on Residential Property	2	11.5	
			Code - Court	3	0	
			Code - Fence	1	0	
			Code - Garbage	4	1.0	
			Code - Litter	1	0	
			Code - Miscellaneous	8	5.4	
			Code - No Plates / Inoperable Vehicle	9	6.1	
			Code - Overgrown Vegetation	15	1.6	
			Code - Property Maintenance	1	4.0	
			Code - Smoke	1	2.0	
			Code - Storage and Display	1	0	
	Code - Unlawful Property Use		2	2.0		
	Code Enforcement			49	3.2	
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	4.0		
		Prkg Enfrc - Parking Violations Complaint	3	3.7		
	Parking Enforcement			4	3.8	
	Department of Public Safety				58	3.1
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	18.0	
			Hwy - Catch Basin	1	0	
			Hwy - Grass Cut / Mow	2	9.5	
			Hwy - Miscellaneous	2	0.5	
			Hwy - Pothole	5	4.4	
			Hwy - Street Sign - Remove	1	0	
			Hwy - Street Sign - Repair / Replace	4	3.0	
			Hwy - Street Sweeping / Cleaning	2	4.0	
			Hwy - Tree Fallen - Emergency	1	1.0	
			Hwy - Tree Planting	1	0	
Hwy - Tree Trimming / Removal Inspection			10	2.9		
Highway Department			30	3.7		
Street Lighting District		Street Light - Cycles On / Off	3	7.0		
		Street Light - Light Out (Single)	6	4.2		
	Street Light - Lights Out (Multiple)	4	3.0			
	Street Light - Mark Out	1	0			

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Department of Public Works	Street Lighting District	Street Light - On During Day	4	1.2
			Street Light - Pole Problem	1	0
			Street Lighting District	19	3.3
	Department of Public Works			49	3.5
	Housing Authority	Housing Authority	Housing - Appliance	1	1.0
			Housing - Electrical	1	0
			Housing - Misc Carpentry	2	0.5
			Housing - Misc Construction	1	3.0
			Housing - Misc SR	3	1.0
			Housing - Plumbing	1	1.0
			Housing Authority	9	1.0
	Housing Authority			9	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs		1
	Inter Municipal Affairs			1	0
	Planning and Building Department	Building Department	Bldg - Application Status	1	3.0
			Bldg - Housing Complaint	2	0
			Bldg - Illegal Housing	3	0
			Building Department	6	0.5
	Planning and Building Department			6	0.5
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	21	1.5
			PI - Call Back Request	2	3.5
			PI - Caregiver Support	1	1.0
PI - Health and Mental Health			1	0	
PI - Household Maintenance			2	0	
PI - Membership Registration			1	0	
PI - Miscellaneous			2	0	
PI - Program Registration			11	1.6	
PI - Taxi Service			24	0	
PI - Taxi Service Cancellation			2	0	
		Project Independence	67	0.9	
Project Independence			67	0.9	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
		Solid Waste Management		1	0
Solid Waste Management			1	0	
NEW CASSEL				200	2.2
NEW HYDE	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Court	1	1.0
				Code Enforcement	2
Department of Public Safety			2	0.5	
NEW HYDE				2	0.5

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Community Services	Community Services	CommSvc - Misc SR	1	0	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services			2	0
	Community Services			2	0	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	3	1.7
				Cat Shelter		3
		Code Enforcement		Code - After Hours/Weekend Construction	4	5.0
				Code - Commercial Vehicle stored on Residential Property	1	0
				Code - Court	6	2.3
				Code - Garbage	1	0
				Code Enforcement		12
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	13.0	
		Parking Enforcement		1	13.0	
		Department of Public Safety			16	3.2
	Department of Public Works	Highway Department		Hwy - Bee's Nest Removal	1	3.0
				Hwy - Dead Animal Pickup	1	1.0
				Hwy - Dead End Guard Rail	1	1.0
				Hwy - From Transfer	1	0
				Hwy - Miscellaneous	3	2.3
				Hwy - Pothole	5	2.0
				Hwy - Street Sign - Repair / Replace	1	0
				Hwy - Street Sweeping / Cleaning	2	2.0
				Hwy - Tree Branch / Debris Pickup	1	1.0
				Hwy - Tree Planting	6	0
				Hwy - Tree Stump Removal	17	0
				Hwy - Tree Trimming / Removal Inspection	12	0
				Highway Department		51
Street Lighting District			Street Light - Cable Break	1	20.0	
			Street Light - Cycles On / Off	2	1.0	
			Street Light - Light Out (Single)	3	3.7	
			Street Light - Lights Out (Multiple)	2	10.5	
			Street Light - Mark Out	13	4.2	
			Street Light - On During Day	1	0	
Street Lighting District		22	4.9			
Department of Public Works			73	1.8		
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	2.0	
			OIC - Inter Municipal SR	6	1.5	
	Inter Municipal Affairs		7	1.6		
Inter Municipal Affairs			7	1.6		

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	7.0
		Parks and Recreation Department		1	7.0
	Parks and Recreation Department		1	7.0	
	Planning and Building Department	Building Department	Bldg - Application Status	1	3.0
			Bldg - Construction Complaint	1	7.0
			Bldg - Illegal Housing	2	0
			Bldg - Suspect Work Without a Permit	1	0
	Building Department		5	2.0	
	Planning and Building Department		5	2.0	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	17	1.5
			PI - Call Back Request	3	8.7
			PI - Food and Hunger	1	0
			PI - Health and Mental Health	1	3.0
			PI - Household Maintenance	5	2.8
			PI - Membership Registration	3	0
			PI - Miscellaneous	1	2.0
			PI - NORC SR	5	0.4
			PI - Program Registration	12	1.9
			PI - Taxi Service	45	0
			PI - Taxi Service Cancellation	5	0
			PI - Taxi Service Complaint	2	4.5
			PI - Transportation/Mobility Mgmt Info	3	0.7
			PI - Volunteer	1	0
Project Independence		104	1.0		
Project Independence		104	1.0		
Supervisor's Office	Supervisor's Office	SupV - Airplane	9	0	
		SupV - Complaint - Other Employee	1	0	
		SupV - Helicopter	3	0	
		SupV - Thank You from Constituent	1	0	
Supervisor's Office		14	0		
Supervisor's Office		14	0		
NEW HYDE PARK				222	1.4
NEW YORK	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	1.0
		Project Independence		1	1.0
Project Independence		1	1.0		
NEW YORK				1	1.0
NO NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	8.0
		Adminstrative Services		1	8.0
	Adminstrative Services		1	8.0	
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	10.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Court	1	0	
			Code - From Transfer	1	0	
			Code - Miscellaneous	1	5.0	
			Code - Overgrown Vegetation	3	1.0	
			Code - Storage and Display	1	5.0	
		Code Enforcement	8	2.9		
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0	
	Parking Enforcement		1	0		
	Department of Public Safety				9	2.6
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	0
				Hwy - Pothole	2	2.0
				Hwy - Street Sign - Repair / Replace	2	7.0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		6	3.0	
		Street Lighting District		Street Light - Light Out (Single)	1	0
				Street Light - Lights Out (Multiple)	2	2.0
	Street Lighting District		3	1.3		
	Department of Public Works				9	2.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	1.8	
		Inter Municipal Affairs		4	1.8	
	Inter Municipal Affairs				4	1.8
	NO NEW HYDE PARK				23	2.6
	NORTH HILLS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0
CommSvc - Seasonal Programs Registration				1	0	
Community Services				3	0	
Community Services				3	0	
Inter Municipal Affairs		Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0	
		Inter Municipal Affairs		1	3.0	
Inter Municipal Affairs				1	3.0	
Parks and Recreation Department		Parks and Recreation Department	Park - Theater Ticket Purchase	1	0	
			Parks and Recreation Department		1	0
Parks and Recreation Department				1	0	
Project Independence		Project Independence		PI - Aging In Place Conference RSVP	8	2.1
				PI - Call Back Request	1	11.0
				PI - Membership Registration	2	0
				PI - Miscellaneous	1	1.0
				PI - Taxi Service	59	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH HILLS	Project Independence	Project Independence	PI - Taxi Service Cancellation	4	0	
			PI - Taxi Service Complaint	1	0	
	Project Independence		76	0.4		
	Project Independence		76	0.4		
NORTH HILLS				81	0.4	
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0	
		Community Services		4	0	
	Community Services		4	0		
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog		1	1.0
			Animal Sh - Dog Defecation		1	2.0
			Animal Sh - Found Animal		1	1.0
			Animal Sh - Lost Animal		1	0
			Animal Sh - Sign		1	4.0
			Animal Shelter		5	1.6
		Cat Shelter	Cat Shelter - Feral Cats		3	4.7
	Cat Shelter		3	4.7		
	Code Enforcement		Code - After Hours/Weekend Construction		8	2.4
			Code - Basketball Stanchion		3	1.7
			Code - Commercial Vehicle stored on Residential Property		1	1.0
			Code - Court		6	0
			Code - Fence		1	5.0
			Code - From Transfer		1	0
			Code - Garbage		1	1.0
			Code - Miscellaneous		5	3.0
			Code - No Plates / Inoperable Vehicle		1	13.0
			Code - Noise		5	1.4
			Code - Overgrown Vegetation		8	1.4
Code - Unlawful Property Use				2	4.5	
Code Enforcement			42	2.0		
Parking Enforcement		Prkg Enfrc - Commercial Parking		1	7.0	
		Prkg Enfrc - Parking Violations Complaint		1	4.0	
Parking Enforcement		2	5.5			
Department of Public Safety				52	2.3	
Department of Public Works	Highway Department	Hwy - Animal Sign - New Request		1	3.0	
		Hwy - Bee's Nest Removal		1	0	
		Hwy - Catch Basin		1	8.0	
		Hwy - Curb Repair		2	0.5	
		Hwy - Miscellaneous		13	1.8	
		Hwy - Pothole		2	0	
		Hwy - Sprinkler Damage		1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0		
			Hwy - Tree Fallen - Emergency	1	0		
			Hwy - Tree Planting	13	0		
			Hwy - Tree Stump Removal	27	0.1		
			Hwy - Tree Trimming / Removal Inspection	32	0.4		
		Highway Department			95	0.5	
		Street Lighting District	Street Light - Cycles On / Off	3	2.3		
			Street Light - Light Out (Single)	10	9.4		
			Street Light - Lights Out (Multiple)	15	10.0		
			Street Light - Mark Out	24	4.4		
			Street Light - Misc Problems	1	0		
			Street Light - On During Day	1	0		
		Street Lighting District			54	6.6	
		Department of Public Works				149	2.7
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0	
	OIC - Inter Municipal SR			1	4.0		
	Inter Municipal Affairs			2	3.5		
	Inter Municipal Affairs				2	3.5	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	4.0		
			Parks and Recreation Department			1	4.0
	Parks and Recreation Department				1	4.0	
	Planning and Building Department	Building Department	Bldg - Application Status	2	2.0		
			Bldg - Construction Complaint	3	2.3		
			Bldg - Employee Complaint	1	0		
			Bldg - Illegal Housing	1	0		
			Bldg - Suspect Work Without a Permit	4	3.8		
		Building Department			11	2.4	
Planning and Building Department				11	2.4		
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	22	3.4			
		PI - Caregiver Support	1	0			
		PI - Health and Mental Health	1	0			
		PI - Household Maintenance	1	10.0			
		PI - Membership Registration	8	0			
		PI - Miscellaneous	4	1.0			
		PI - NORC SR	18	0.3			
		PI - Program Registration	8	1.4			
		PI - Taxi Service	55	0			
		PI - Taxi Service Cancellation	4	0			
Project Independence			122	0.9			

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Project Independence			122	0.9
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0
		Solid Waste Management		1	2.0
		Sustainability Department	SWMA - Compost	2	1.0
			SWMA - Long Island Green Homes	2	1.0
			SWMA - Rain Barrel	2	4.0
	Sustainability Department			6	2.0
	Solid Waste Management			7	2.0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	5	0
			SupV - Complaint - Other Employee	1	4.0
			SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
Supervisor's Office		8	0.5		
Supervisor's Office			8	0.5	
NORTH NEW HYDE PARK				357	1.9
NORTH PORT	Project Independence	Project Independence	PI - NORC SR	1	0
		Project Independence		1	0
	Project Independence			1	0
NORTH PORT				1	0
OLD WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
			PI - Household Maintenance	1	0
	Project Independence			2	0
	Project Independence			2	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
Receiver of Taxes		2	0		
Receiver of Taxes			2	0	
OLD WESTBURY				5	0
PLAINVIEW	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
		Project Independence		1	0
	Project Independence			1	0
PLAINVIEW				1	0
PLANDOME	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
PLANDOME	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	4.0
			PI - Call Back Request	1	3.0
			PI - Taxi Service	9	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			12	0.6
Project Independence			12	0.6	
PLANDOME				14	0.6
PLANDOME HEIGHTS	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	2	3.5
		Highway Department		2	3.5
		Department of Public Works		2	3.5
	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
Project Independence			1	0	
PLANDOME HEIGHTS				3	2.3
PLANDOME MANOR	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
PLANDOME MANOR				1	0
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASHINGTON				1	0
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
	Project Independence			2	0
PORT WASHINGTON				2	0
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASHINGTON				1	0
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASHINGTON				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	5.0	
			Adm Svc - PW Parking - Broken Meter	1	0	
		Adminstrative Services		2	2.5	
	Adminstrative Services		2	2.5		
	Community Services	Community Services	CommSvc - Misc SR	1	3.0	
		Community Services		1	3.0	
	Community Services		1	3.0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	6.0
				Animal Sh - Found Animal	1	0
				Animal Sh - Misc	1	1.0
				Animal Sh - Sign	1	6.0
				Animal Sh - Surrender a dog	2	0
		Animal Shelter		6	2.2	
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter		2	0	
		Code Enforcement	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	1	0
				Code - Commercial Vehicle stored on Residential Property	1	0
				Code - Garbage	2	1.0
				Code - Miscellaneous	3	1.3
				Code - No Plates / Inoperable Vehicle	1	0
				Code - Noise	1	0
				Code - Overgrown Vegetation	7	2.3
				Code - Property Maintenance	3	0
				Code - Sidewalk Obstruction	1	0
				Code - Signs	2	0
				Code - Tree Removal	1	0
				Code - Unlawful Property Use	1	0
				Code Enforcement		24
		Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	12.0
				Prkg Enfrc - Parking Violations Complaint	6	7.2
	Parking Enforcement		7	7.9		
	Department of Public Safety				39	2.3
	Department of Public Works	Highway Department	Highway Department	Hwy - Animal Sign - New Request	1	0
				Hwy - Catch Basin	3	5.3
				Hwy - Complaint - Highway Employee / Vehicle	1	5.0
				Hwy - Curb Repair	4	5.5
				Hwy - Dead Animal Pickup	1	3.0
				Hwy - Dead End Guard Rail	1	20.0
				Hwy - Miscellaneous	3	3.7
				Hwy - Pothole	5	4.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	7	0	
			Hwy - Street Painting	1	0	
			Hwy - Street Sign - Repair / Replace	8	2.0	
			Hwy - Street Sweeping / Cleaning	3	9.3	
			Hwy - Tree Branch / Debris Pickup	3	2.3	
			Hwy - Tree Planting	4	0	
			Hwy - Tree Stump Removal	20	0	
			Hwy - Tree Trimming / Removal Inspection	32	0.7	
		Highway Department			97	1.8
		Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	6	0.5	
			Street Light - Lights Out (Multiple)	5	0	
			Street Light - Mark Out	31	4.3	
			Street Light - New Light Request	2	11.5	
	Street Light - On During Day		2	3.5		
	Street Light - Pole Problem		2	12.5		
	Street Lighting District			50	3.8	
	Department of Public Works			147	2.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	4.5	
			OIC - Inter Municipal SR	2	0.5	
		Inter Municipal Affairs			4	2.5
	Inter Municipal Affairs			4	2.5	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	4.0	
		Parks and Recreation Department			2	4.0
	Parks and Recreation Department			2	4.0	
	Planning and Building Department	Building Department	Bldg - Application Status	1	0	
			Bldg - Construction Complaint	2	4.5	
			Bldg - Employee Complaint	1	1.0	
			Bldg - Suspect Work Without a Permit	4	6.2	
		Building Department			8	4.4
Planning Department		Planning - Questions needing Answers	2	3.5		
Planning Department			2	3.5		
Planning and Building Department			10	4.2		
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	33	1.6		
		PI - Call Back Request	5	1.4		
		PI - Caregiver Support	1	1.0		
		PI - Food and Hunger	1	0		
		PI - Health and Mental Health	5	3.4		
		PI - Membership Registration	16	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Project Independence	Project Independence	PI - Miscellaneous	2	2.5
			PI - Program Registration	2	1.5
			PI - Taxi Service	215	0.0
			PI - Taxi Service Cancellation	8	0
			PI - Transportation/Mobility Mgmt Info	3	1.7
	Project Independence			291	0.3
	Project Independence			291	0.3
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		Receiver of Taxes		2	0
	Receiver of Taxes			2	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	12.0
		Sustainability Department		1	12.0
	Solid Waste Management			1	12.0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	8	0
			SupV - Complaint - Other Employee	1	0
			SupV - Helicopter	3	0
			SupV - Thank You from Constituent	5	0
			Supervisor's Office		17
	Supervisor's Office			17	0
PORT WASHINGTON				516	1.2
PORT WASHINGTON NORTH	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
		Inter Municipal Affairs		2	0.5
	Inter Municipal Affairs			2	0.5
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	3	0.3
			PI - Call Back Request	1	1.0
			PI - Financial Assistance	1	5.0
			PI - Health and Mental Health	2	3.0
			PI - Household Maintenance	1	4.0
PI - Membership Registration			4	0	
PI - Taxi Service			29	0	
PI - Taxi Service Cancellation			1	0	
Project Independence			42	0.4	
Project Independence			42	0.4	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0	
	Solid Waste Management		1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON NORTH	Solid Waste Management	Sustainability Department	SWMA - Compost	1	8.0
		Sustainability Department		1	8.0
	Solid Waste Management			2	4.5
PORT WASHINGTON NORTH				47	0.6
PORT WASHINTON	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
			PI - Taxi Service	2	0
	Project Independence		3	0	
	Project Independence		3	0	
PORT WASHINTON				3	0
PORT6 WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
PORT6 WASHINGTON				1	0
PORTWASHINGTON	Project Independence	Project Independence	PI - Taxi Service	5	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		6	0
	Project Independence		6	0	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
Supervisor's Office		1	0		
PORTWASHINGTON				7	0
PORTWASHINTON	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
		Project Independence		1	0
	Project Independence		1	0	
PORTWASHINTON				1	0
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	6	1.7
		Street Lighting District		6	1.7
	Department of Public Works		6	1.7	
PT WASHINGTON				6	1.7
REGO PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services		2	0	
REGO PARK				2	0
ROCKY POINT	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0
		Project Independence		1	0
	Project Independence		1	0	
ROCKY POINT				1	0
ROLYN HEIGHTS	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
	Supervisor's Office		1	0	
ROLYN HEIGHTS				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Department of Public Safety	Code Enforcement	Code - Noise	1	1.0	
			Code - Property Maintenance	1	0	
	Code Enforcement			2	0.5	
	Department of Public Safety			2	0.5	
	Department of Public Works	Highway Department		Hwy - Miscellaneous	1	0
				Hwy - Street Sign - Repair / Replace	1	1.0
				Hwy - Tree Planting	1	0
		Highway Department			3	0.3
		Street Lighting District	Street Light - Cable Break	1	4.0	
	Street Lighting District			1	4.0	
	Department of Public Works			4	1.2	
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	3	2.0
				Inter Municipal Affairs		3
	Inter Municipal Affairs			3	2.0	
	Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	1	6.0
				Parks and Recreation Department		1
	Parks and Recreation Department			1	6.0	
	Planning and Building Department	Building Department		Bldg - Suspect Work Without a Permit	1	0
				Building Department		1
	Planning and Building Department			1	0	
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	2	3.5
				PI - Call Back Request	1	4.0
				PI - Health and Mental Health	3	3.0
				PI - Membership Registration	6	0
				PI - Miscellaneous	2	1.5
				PI - Taxi Service	31	0
				PI - Taxi Service Cancellation	5	0
				Project Independence		
	Project Independence			50	0.5	
	Solid Waste Management	Sustainability Department		SWMA - Compost	1	4.0
Sustainability Department				1	4.0	
Solid Waste Management			1	4.0		
Supervisor's Office	Supervisor's Office		SupV - Airplane	7	0	
			SupV - Thank You from Constituent	1	0	
			Supervisor's Office		8	0
Supervisor's Office			8	0		
ROSLYN				70	0.6	
ROSLYN ESTATES	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	2	0	
			PI - Membership Registration	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN ESTATES	Project Independence	Project Independence	PI - Taxi Service	19	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence		23	0		
	Project Independence		23	0		
ROSLYN ESTATES				23	0	
ROSLYN HARBOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs		1	0		
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	24.0	
			PI - Taxi Service	1	0	
	Project Independence		2	12.0		
	Project Independence		2	12.0		
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0	
		Supervisor's Office		4	0	
	Supervisor's Office		4	0		
ROSLYN HARBOR				7	3.4	
ROSLYN HEIGHTS	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	7.5	
		Adminstrative Services		2	7.5	
	Adminstrative Services		2	7.5		
	Community Services	Community Services	CommSvc - Educational Program	1	9.0	
			CommSvc - Seasonal Programs Registration	1	0	
	Community Services		2	4.5		
	Community Services		2	4.5		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Misc	2	2.0
			Animal Shelter		2	2.0
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	4	1.2
			Cat Shelter		4	1.2
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	0
				Code - Court	1	0
				Code - Fence	1	0
				Code - Graffiti	1	0
Code - Miscellaneous				3	6.7	
Code - No Plates / Inoperable Vehicle				2	1.0	
Code - Overgrown Vegetation	9			3.2		
Code - Tree Removal	1			3.0		
Code - Water Flow / Accumulation	3	5.7				
Code Enforcement		22	3.2			
Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	6.0			
Parking Enforcement		2	6.0			

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City	Department Description	Group Description	Type Description	Count	Response Days		
ROSLYN HEIGHTS	Department of Public Safety	Security Division	Security - Park Noise	1	8.0		
		Security Division		1	8.0		
	Department of Public Safety			31	3.2		
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	0	
			Hwy - Curb Repair		1	1.0	
			Hwy - Grass Cut / Mow		2	1.0	
			Hwy - Miscellaneous		2	2.0	
			Hwy - Pothole		5	1.4	
			Hwy - Street Painting		1	6.0	
			Hwy - Street Sign - Repair / Replace		1	1.0	
			Hwy - Street Sweeping / Cleaning		1	3.0	
			Hwy - Tree Branch / Debris Pickup		1	0	
			Hwy - Tree Planting		3	0	
			Hwy - Tree Stump Removal		4	10.0	
			Hwy - Tree Trimming / Removal Inspection		10	0.3	
			Highway Department			32	2.1
			Street Lighting District	Street Lighting District	Street Light - Light Out (Single)		11
	Street Light - Lights Out (Multiple)				8	2.5	
	Street Light - Mark Out				11	2.2	
	Street Light - On During Day				2	4.5	
	Street Light - Pole Problem				1	10.0	
	Street Lighting District			33	3.1		
	Department of Public Works				65	2.6	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	2.0	
		Inter Municipal Affairs			1	2.0	
	Inter Municipal Affairs				1	2.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer		1	0	
		Parks and Recreation Department			1	0	
	Parks and Recreation Department				1	0	
	Planning and Building Department	Building Department	Bldg - Certificate Status		1	3.0	
			Bldg - Employee Complaint		1	3.0	
			Bldg - Suspect Work Without a Permit		1	0	
	Building Department			3	2.0		
Planning and Building Department				3	2.0		
Project Independence	Project Independence	PI - Aging In Place Conference RSVP		11	1.7		
		PI - Call Back Request		1	0		
		PI - Caregiver Support		1	7.0		
		PI - Health and Mental Health		3	4.3		
		PI - Household Maintenance		1	0		
		PI - Membership Registration		4	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Project Independence	Project Independence	PI - Miscellaneous	1	0	
			PI - Program Registration	4	1.0	
			PI - Taxi Service	95	0	
			PI - Taxi Service Cancellation	4	0	
			PI - Taxi Service Complaint	1	4.0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence			127	0.4	
	Project Independence			127	0.4	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5	
			Solid Waste Management			2
		Sustainability Department	SWMA - Compost	1	0	
	Sustainability Department			1	0	
	Solid Waste Management			3	0.3	
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0	
			311 Call Center			1
		Supervisor's Office	SupV - Airplane	8	0	
			SupV - Thank You from Constituent	1	0	
	Supervisor's Office			9	0	
	Supervisor's Office			10	0	
	ROSLYN HEIGHTS				245	1.4
RPSLYN HEIGHTS	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence			1	0
	Project Independence			1	0	
RPSLYN HEIGHTS				1	0	
RUSSELL GARDENS	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0	
		Parks and Recreation Department			1	3.0
	Parks and Recreation Department			1	3.0	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	1.0	
			PI - Health and Mental Health	2	0	
			PI - Taxi Service	11	0	
PI - Taxi Service Cancellation			1	0		
Project Independence			15	0.1		
Project Independence			15	0.1		
RUSSELL GARDENS				16	0.2	
SADDLE ROCK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
		Inter Municipal Affairs			1	2.0
	Inter Municipal Affairs			1	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
SADDLE ROCK	Project Independence	Project Independence	PI - Taxi Service	4	0	
		Project Independence		4	0	
	Project Independence			4	0	
SADDLE ROCK				5	0.4	
SANDS POINT	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	3	0	
			PI - Call Back Request	1	0	
			PI - Membership Registration	2	0	
			PI - Taxi Service	5	0	
	Project Independence			11	0	
	Project Independence			11	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0	
SupV - Helicopter			1	0		
Supervisor's Office			3	0		
Supervisor's Office			3	0		
SANDS POINT				15	0	
SEA CLIFF	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
SEA CLIFF				1	0	
SEAFORD	Project Independence	Project Independence	PI - Call Back Request	1	2.0	
		Project Independence		1	2.0	
	Project Independence			1	2.0	
SEAFORD				1	2.0	
SEARINGTOWN	Community Services	Community Services	CommSvc - From Transfer	1	1.0	
		Community Services		1	1.0	
	Community Services			1	1.0	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	9.0
			Cat Shelter		2	9.0
		Code Enforcement	Code - After Hours/Weekend Construction	1	0	
			Code - Court	2	0	
	Code Enforcement			3	0	
	Department of Public Safety			5	3.6	
	Department of Public Works	Highway Department	Hwy - Manhole Repair	1	2.0	
Hwy - Miscellaneous			2	0		
Hwy - Street Drainage / Flooding			1	0		
Hwy - Tree Branch / Debris Pickup			1	4.0		
Hwy - Tree Planting			2	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
SEARINGTOWN	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			11	0.5
		Street Lighting District		Street Light - Cable Break	1	5.0
				Street Light - Fixture Problem	1	10.0
				Street Light - Light Out (Single)	3	0
				Street Light - Lights Out (Multiple)	3	3.7
				Street Light - Mark Out	9	4.6
		Street Lighting District			17	3.9
		Department of Public Works			28	2.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0	
			OIC - Inter Municipal SR	2	2.0	
		Inter Municipal Affairs			3	2.7
	Inter Municipal Affairs			3	2.7	
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	10	2.2	
			PI - Call Back Request	2	0	
			PI - Miscellaneous	2	0	
			PI - Program Registration	2	1.5	
			PI - Taxi Service	13	0	
			PI - Taxi Service Cancellation	2	0	
	Project Independence			31	0.8	
	Project Independence			31	0.8	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
Solid Waste Management			1	1.0		
Solid Waste Management			1	1.0		
Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0		
	Supervisor's Office			3	0	
Supervisor's Office			3	0		
SEARINGTOWN				72	1.8	
SEARTINGTOWN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs			1	1.0
	Inter Municipal Affairs			1	1.0	
SEARTINGTOWN				1	1.0	
SHIRLEY	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0	
		Animal Shelter			1	2.0
	Department of Public Safety			1	2.0	
SHIRLEY				1	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
SOUTH HEMPSTEAD	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	3	1.0	
		Project Independence		3	1.0	
		Project Independence		3	1.0	
SOUTH HEMPSTEAD				3	1.0	
SYOSSET	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0	
		Animal Shelter		1	0	
		Department of Public Safety		1	0	
SYOSSET				1	0	
THOMASTON	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	1.0	
			Animal Sh - Unleashed - Stray Dog	1	1.0	
		Animal Shelter		3	1.0	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
	Department of Public Safety				4	0.8
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP		3	0.3
			PI - Call Back Request		1	1.0
			PI - Financial Assistance		1	1.0
			PI - Health and Mental Health		1	1.0
			PI - Household Maintenance		2	3.0
			PI - Membership Registration		1	0
			PI - Taxi Service		11	0.1
PI - Taxi Service Cancellation				3	0	
PI - Taxi Service Complaint				1	6.0	
PI - Transportation/Mobility Mgmt Info		1	0			
Project Independence		25	0.7			
Project Independence		25	0.7			
THOMASTON				29	0.7	
UNIONDALE	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	1	0	
		Project Independence		1	0	
		Project Independence		1	0	
UNIONDALE				1	0	
UNIVERSITY GARDENS	Department of Public Safety	Code Enforcement	Code - Court	1	0	
			Code - Overgrown Vegetation	1	0	
		Code Enforcement		2	0	
	Department of Public Safety				2	0
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal		1	16.0
Hwy - Miscellaneous				1	9.0	
Hwy - Tree Trimming / Removal Inspection				3	0	
Highway Department			5	5.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
UNIVERSITY GARDENS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	8.5	
			Street Light - Lights Out (Multiple)	3	0.7	
			Street Light - Mark Out	10	4.1	
	Street Lighting District			15	4.0	
	Department of Public Works			20	4.2	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	2.0
				Inter Municipal Affairs	1	2.0
	Inter Municipal Affairs			1	2.0	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit		1	0
				Building Department	1	0
	Planning and Building Department			1	0	
	Project Independence	Project Independence		PI - Aging In Place Conference RSVP	2	2.0
				PI - Membership Registration	2	0
				PI - Program Registration	1	1.0
				PI - Taxi Service	3	0
	Project Independence			8	0.6	
	Project Independence			8	0.6	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		1	0
				Solid Waste Management	1	0
	Solid Waste Management			1	0	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage		1	0	
			311 Call Center	1	0	
Supervisor's Office			1	0		
UNIVERSITY GARDENS				34	2.7	
WEST HEMPSTEAD	Project Independence	Project Independence	PI - Miscellaneous	2	1.0	
			Project Independence	2	1.0	
			Project Independence	2	1.0	
WEST HEMPSTEAD			2	1.0		
WEST ISLIP	Project Independence	Project Independence	PI - Call Back Request	1	0	
			Project Independence	1	0	
			Project Independence	1	0	
WEST ISLIP			1	0		
WESTBERY	Project Independence	Project Independence	PI - Food and Hunger	1	1.0	
			Project Independence	1	1.0	
			Project Independence	1	1.0	
WESTBERY			1	1.0		
WESTBURY	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
			Community Services	1	1.0	
			Community Services	1	1.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	3	0.3	
Animal Sh - Lost Animal			1	4.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	8.0	
			Animal Sh - Unleashed - Stray Dog	1	1.0	
		Animal Shelter			6	2.3
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0	
			Code - Court	1	0	
			Code - Garbage	1	0	
			Code - Miscellaneous	1	3.0	
			Code - Overgrown Vegetation	6	4.5	
			Code - Property Maintenance	1	0	
			Code - Unlawful Property Use	1	0	
	Code Enforcement			12	2.5	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	3.0		
	Parking Enforcement			2	3.0	
	Department of Public Safety				20	2.5
	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	3.5	
			Hwy - Street Painting	1	0	
			Hwy - Street Sign - Repair / Replace	2	1.0	
			Hwy - Tree Branch / Debris Pickup	3	1.3	
			Hwy - Tree Trimming / Removal Inspection	4	0	
		Highway Department			12	1.1
		Street Lighting District	Street Light - Light Out (Single)	2	7.0	
			Street Light - Lights Out (Multiple)	1	1.0	
			Street Light - Mark Out	1	0	
			Street Light - Pole Problem	1	0	
	Street Lighting District			5	3.0	
	Department of Public Works				17	1.6
	Housing Authority	Housing Authority	Housing - Misc SR	1	0	
		Housing Authority			1	0
	Housing Authority				1	0
	Planning and Building Department	Building Department	Bldg - Application Status	1	0	
			Bldg - Illegal Housing	1	3.0	
			Bldg - Suspect Work Without a Permit	3	0	
		Building Department			5	0.6
Planning and Building Department				5	0.6	
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	58	1.7		
		PI - Call Back Request	3	2.0		
		PI - Health and Mental Health	6	1.7		
		PI - Household Maintenance	5	12.2		
		PI - Membership Registration	9	0		
		PI - Program Registration	10	1.7		

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Project Independence	Project Independence	PI - Taxi Service	22	0
			PI - Taxi Service Cancellation	1	0
			PI - Volunteer	1	0
	Project Independence			115	1.7
	Project Independence			115	1.7
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	0
			SWMA - Rain Barrel	1	0
			Sustainability Department		3
	Solid Waste Management			3	0
	WESTBURY				163
WESTBURY NY	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
		Community Services		1	0
	Community Services			1	0
WESTBURY NY				1	0
WILLISTON PARK	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	2	1.0
			Hwy - Miscellaneous	1	15.0
			Hwy - Tree Trimming / Removal Inspection	2	0
		Highway Department		5	3.4
	Street Lighting District	Street Light - Mark Out	1	0	
		Street Lighting District		1	0
	Department of Public Works			6	2.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
		Inter Municipal Affairs		2	0.5
	Inter Municipal Affairs			2	0.5
	Project Independence	Project Independence	PI - Aging In Place Conference RSVP	17	1.2
			PI - Health and Mental Health	3	2.7
PI - Household Maintenance			6	6.2	
PI - Membership Registration			8	0	
PI - Miscellaneous			1	11.0	
PI - Program Registration			4	5.2	
PI - Taxi Service			54	0	
PI - Taxi Service Cancellation			5	0	
Project Independence			98	1.0	
Project Independence			98	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0
		Supervisor's Office		2	0
	Supervisor's Office			2	0
WILLISTON PARK				109	1.1
great neck plaza	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
great neck plaza				1	0
manhasset	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	15.0
		Highway Department		1	15.0
		Street Lighting District	Street Light - Mark Out	1	8.0
	Street Lighting District		1	8.0	
	Department of Public Works		2	11.5	
	Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	3.0
Solid Waste Management		1	3.0		
Solid Waste Management			1	3.0	
manhasset				3	8.7
manhasset	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
manhasset				1	0
mineola	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs		1	1.0	
mineola				1	1.0
nEW hYDE PARK	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
		Supervisor's Office		2	0
	Supervisor's Office		2	0	
nEW hYDE PARK				2	0
new hyde park	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
	Supervisor's Office		1	0	
new hyde park				1	0
north hills	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
	Project Independence		1	0	
north hills				1	0
port washington	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
port washington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	8	0	
			Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		9	0	
		Street Lighting District	Street Light - Lights Out (Multiple)	1	11.0	
	Street Lighting District		1	11.0		
	Department of Public Works			10	1.1	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
			Solid Waste Management		1	0
Solid Waste Management			1	0		
port washington				12	0.9	
roslyn	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
roslyn				1	0	
roslyn heights	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Taxi Service	1	0	
	Project Independence		2	0		
	Project Independence			2	0	
roslyn heights				2	0	
westbury	Project Independence	Project Independence	PI - Membership Registration	2	0	
		Project Independence		2	0	
	Project Independence			2	0	
westbury				2	0	
	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
		Community Services		1	1.0	
	Community Services			1	1.0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Call Back	5	0.8
				Animal Sh - Dog Adoption	26	0
		Animal Shelter		31	0.1	
		Cat Shelter	Cat Shelter - Call Back	22	1.3	
		Cat Shelter		22	1.3	
		Code Enforcement	Code Enforcement	Code - Call Back Request	60	1.9
				Code - Court	1	0
	Code - Miscellaneous			1	0	
	Code - Property Violations Search			114	0.5	
	Code Enforcement			176	1.0	
	Parking Enforcement	Prkg Enfrc - Call Back Request	5	4.2		
	Parking Enforcement		5	4.2		
	Department of Public Safety			234	0.9	
Department of Public Works	Highway Department	Hwy - Call Back Request	21	1.3		
		Hwy - Permits / Road Opening Application	11	0.6		

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August 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Works	Highway Department	Request			
			Hwy - Street Sign - New Request	2	0	
			Hwy - Sump	1	0	
	Highway Department			35	1.0	
	Department of Public Works				35	1.0
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	1	0	
			HR - Medical and Insurance Benefits	2	0.5	
			HR - Misc SR	2	1.5	
			HR - Personnel and Employment	1	0	
			Human Resources and Finance			6
	Human Resources and Finance				6	0.7
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	7	0	
			Park - General Complaint	5	3.0	
			Park - Park Facilities Maintenance	23	3.1	
			Park - Park Permit Application Request	6	0	
			Parks and Recreation Department			41
	Parks and Recreation Department				41	2.1
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	9	3.8	
		Board of Zoning Appeals			9	3.8
		Building Department	Bldg - Application Status	1	1.0	
			Bldg - Call Back	10	4.3	
			Bldg - Certificate Status	2	7.0	
			Bldg - General Question Needs Answers	90	2.0	
			Bldg - Inspection Request for Town Clerk	1	2.0	
			Bldg - Permit Question Needs Answers	17	3.0	
		Building Department			121	2.4
		Planning Department	Planning - Call Back Request	3	3.3	
Planning Department			3	3.3		
Planning and Building Department				133	2.5	
Project Independence	Project Independence	PI - Call Back Request	2	0.5		
		PI - Miscellaneous	3	0.3		
		PI - Taxi Service	3	0		
		Project Independence			8	0.2
Project Independence				8	0.2	
Solid Waste Management	Solid Waste Management	SWMA - Call Back	12	0.9		
		Solid Waste Management			12	0.9
	Sustainability Department	SWMA - Recycling / STOP Call Back	1	1.0		
	Sustainability Department			1	1.0	
Solid Waste Management				13	0.9	

Town of North Hempstead Service Requests via 311 - by Community

August 2013

City	Department Description	Group Description	Type Description	Count	Response Days
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	113	0
		311 Call Center		113	0
	Supervisor's Office	SupV - Helicopter Nassau		1	0
		Supervisor's Office		1	0
	Supervisor's Office			114	0
	Town Clerk	Town Clerk	Town Clerk - Application Notification	1	0
			Town Clerk - Bingo & Games of Chance	1	0
			Town Clerk - Birth Certificate	228	0
			Town Clerk - Block Party Application	8	0
			Town Clerk - Death Certificate	104	0
			Town Clerk - Dog License	54	0
			Town Clerk - Domestic Partnership	8	0
			Town Clerk - Filming Permit	3	0
			Town Clerk - Fishing License	4	0
			Town Clerk - Going Out of Business	1	0
			Town Clerk - Hunting License	9	0
			Town Clerk - Liquor License	2	0
			Town Clerk - Marriage Certificate	72	0
			Town Clerk - Marriage License	88	0
			Town Clerk - Miscellaneous	56	0
			Town Clerk - Parking (Mary Jane Davies Green)	2	0
			Town Clerk - Parking Restrictions Removal Request	15	0
			Town Clerk - Pawnbroker License	1	0
			Town Clerk - Peddler License	4	0
			Town Clerk - Secondhand Dealer License	7	0
			Town Clerk - Solid Waste Management License	1	0
			Town Clerk - Taxi and Limousine License	7	0
			Town Clerk - Tow Truck License	1	0
		Town Clerk		677	0
	Town Clerk			677	0
				1,262	0.6
Summary				5,548	1.2