

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	GARDEN CITY PARK	1	1.0	
			NO NEW HYDE PARK	1	8.0	
			PORT WASHINGTON	1	5.0	
			ROSLYN HEIGHTS	2	7.5	
		Adm Svc - Green Team			5	5.8
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	1	0	
		Adm Svc - PW Parking - Broken Meter			1	0
Administrative Services				6	4.8	
Administrative Services				6	4.8	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	NEW CASSEL	7	1.1	
			NORTH HILLS	2	0	
		CommSvc - Bus Pickup Cancel			9	0.9
		CommSvc - Bus Pickup Schedule	ALBERTSON	1	1.0	
			NEW CASSEL	1	0	
			WESTBURY NY	1	0	
		CommSvc - Bus Pickup Schedule			3	0.3
		CommSvc - Educational Program	ROSLYN HEIGHTS	1	9.0	
		CommSvc - Educational Program			1	9.0
		CommSvc - From Transfer	MINEOLA	1	3.0	
			SEARINGTOWN	1	1.0	
		CommSvc - From Transfer			2	2.0
		CommSvc - Misc SR	ALBERTSON	2	1.5	
			KINGS POINT	1	1.0	
			MANHASSET	1	3.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	3.0	
			WESTBURY	1	1.0	
					1	1.0
		CommSvc - Misc SR			8	1.5
CommSvc - Seasonal Programs Registration	ALBERTSON	2	0			
	CARLE PLACE	1	0			
	EAST WILLISTON	1	0			
	GARDEN CITY	1	0			
	GARDEN CITY PARK	2	0			
	GREAT NECK	28	0			
	GREAT NECK ESTATES	1	0			
	GREAT NECK PLAZA	4	0			
	KINGS POINT	5	0			
	NEW CASSEL	1	0			
	NEW HYDE PARK	1	0			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	4	0	
			REGO PARK	2	0	
			ROSLYN HEIGHTS	1	0	
		CommSvc - Seasonal Programs Registration	55	0		
Community Services				78	0.4	
Community Services				78	0.4	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GREAT NECK	1	2.0	
			MANHASSET	1	3.0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	6.0	
		Animal Sh - Barking Dog			4	3.0
		Animal Sh - Call Back		5	0.8	
		Animal Sh - Call Back			5	0.8
		Animal Sh - Dog Adoption		26	0	
		Animal Sh - Dog Adoption			26	0
		Animal Sh - Dog Defecation	FLORAL PARK CENTRE	1	0	
			NEW CASSEL	1	1.0	
			NORTH NEW HYDE PARK	1	2.0	
		Animal Sh - Dog Defecation			3	1.0
		Animal Sh - Found Animal	FLOWER HILL	1	0	
			MANORHAVEN	1	2.0	
			MINEOLA	1	1.0	
			NEW CASSEL	2	1.0	
			NORTH NEW HYDE PARK	1	1.0	
			OLD WESTBURY	1	0	
			PORT WASHINGTON	1	0	
			WESTBURY	3	0.3	
			port washington	1	0	
		Animal Sh - Found Animal			12	0.6
		Animal Sh - Lost Animal	BETHPAGE	2	0	
			FRANKLIN SQUARE	1	0	
			GLEN OAKS	1	0	
			GREAT NECK	3	0.3	
MANHASSET	1		0			
NORTH NEW HYDE PARK	1		0			
PLANDOME	1		0			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	SHIRLEY	1	2.0		
			THOMASTON	2	1.0		
			WESTBURY	1	4.0		
		Animal Sh - Lost Animal			14	0.6	
		Animal Sh - Menacing or Harrassing Dog	ALBERTSON	1	4.0		
			MINEOLA	1	2.0		
		Animal Sh - Menacing or Harrassing Dog			2	3.0	
		Animal Sh - Misc	GARDEN CITY PARK	1	0		
			MANHASSET HILLS	1	7.0		
			PORT WASHINGTON	1	1.0		
			ROSLYN HEIGHTS	2	2.0		
			SYOSSET	1	0		
			WESTBURY	1	8.0		
			WILLISTON PARK	1	1.0		
		Animal Sh - Misc			8	2.6	
		Animal Sh - Sign	NORTH NEW HYDE PARK	1	4.0		
			PORT WASHINGTON	1	6.0		
		Animal Sh - Sign			2	5.0	
		Animal Sh - Surrender a dog	FRANKLIN SQUARE	1	0		
			PORT WASHINGTON	2	0		
		Animal Sh - Surrender a dog			3	0	
		Animal Sh - Unleashed - Stray Dog	GARDEN CITY PARK	1	1.0		
			GREAT NECK	1	0		
			MANHASSET	2	0		
			THOMASTON	1	1.0		
			WESTBURY	1	1.0		
		Animal Sh - Unleashed - Stray Dog			6	0.5	
		Animal Shelter				85	0.9
		Cat Shelter	Cat Shelter - Call Back			22	1.3
				Cat Shelter - Call Back			22
Cat Shelter - Feral Cats	ALBERTSON		4	0			
	EAST HILLS		1	0			
	GREAT NECK		5	0			
	GREENVALE		1	0			
	HERRICKS		1	0			
	MANHASSET		1	0			
	MINEOLA		4	1.5			
	MUNSEY PARK		1	6.0			
	NEW CASSEL		2	2.0			
	NEW HYDE PARK		3	1.7			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	NORTH NEW HYDE PARK	3	4.7	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	4	1.2	
			SEARINGTOWN	2	9.0	
			THOMASTON	1	0	
			Cat Shelter - Feral Cats	35	1.7	
	Cat Shelter		57	1.5		
	Code Enforcement	Code - After Hours/Weekend Construction	ALBERTSON	1	6.0	
			CARLE PLACE	1	1.0	
			GARDEN CITY PARK	1	0	
			MANHASSET	4	0.5	
			NEW HYDE	1	0	
			NEW HYDE PARK	4	5.0	
			NO NEW HYDE PARK	1	10.0	
			NORTH NEW HYDE PARK	8	2.4	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	0	
			Code - After Hours/Weekend Construction	23	2.5	
			Code - Animal (except Dog / Cat / Wild life)	GREENVALE	1	0
				PORT WASHINGTON	1	0
			Code - Animal (except Dog / Cat / Wild life)	2	0	
			Code - Basketball Stanchion	NORTH NEW HYDE PARK	3	1.7
			Code - Basketball Stanchion	3	1.7	
			Code - Building Permit	NEW CASSEL	1	0
			Code - Building Permit	1	0	
			Code - Call Back Request		60	1.9
			Code - Call Back Request	60	1.9	
Code - Commercial Vehicle stored on Residential Property	NEW CASSEL	2	11.5			
	NEW HYDE PARK	1	0			
	NORTH NEW HYDE PARK	1	1.0			
	PORT WASHINGTON	1	0			
	WESTBURY	1	0			
Code - Commercial Vehicle stored on Residential Property	6	4.0				
Code - Court	ALBERTSON	1	0			
	CARLE PLACE	1	0			
	GREAT NECK	1	0			
	MANHASSET	7	0			
	NEW CASSEL	3	0			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Court	NEW HYDE	1	1.0	
			NEW HYDE PARK	6	2.3	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	6	0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	2	0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	1	0	
				1	0	
		Code - Court			33	0.5
		Code - Drop Off Bin	ALBERTSON	1	7.0	
		Code - Drop Off Bin			1	7.0
		Code - Dumpster	CARLE PLACE	1	0	
			MANHASSET	1	0	
		Code - Dumpster			2	0
		Code - Fence	ALBERTSON	2	2.5	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	5.0	
			ROSLYN HEIGHTS	1	0	
		Code - Fence			5	2.0
		Code - From Transfer	Great Neck	1	0	
			MANHASSET	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
		Code - From Transfer			4	0
		Code - Garbage	GARDEN CITY PARK	3	1.7	
			GREAT NECK	1	0	
			MANHASSET	2	5.5	
			NEW CASSEL	4	1.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	1.0	
			WESTBURY	1	0	
Code - Garbage			15	1.5		
Code - Graffiti	ALBERTSON	2	1.5			
	GARDEN CITY PARK	3	0.3			
	ROSLYN HEIGHTS	1	0			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Graffiti		6	0.7
		Code - Lights	CARLE PLACE	1	0
		Code - Lights		1	0
		Code - Litter	GREENVALE	1	16.0
			NEW CASSEL	1	0
		Code - Litter		2	8.0
		Code - Miscellaneous	ALBERTSON	3	0
			CARLE PLACE	3	2.7
			GREAT NECK	3	9.3
			KINGS POINT	1	0
			MANHASSET	3	2.0
			NEW CASSEL	8	5.4
			NO NEW HYDE PARK	1	5.0
			NORTH NEW HYDE PARK	5	3.0
			PORT WASHINGTON	3	1.3
			ROSLYN HEIGHTS	3	6.7
			WESTBURY	1	3.0
				1	0
		Code - Miscellaneous		35	3.8
		Code - No Plates / Inoperable Vehicle	GARDEN CITY PARK	1	2.0
			MANHASSET	2	8.5
			NEW CASSEL	9	6.1
			NORTH NEW HYDE PARK	1	13.0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	2	1.0
		Code - No Plates / Inoperable Vehicle		16	5.6
		Code - Noise	FLORAL PARK CENTRE	1	3.0
			FLOWER HILL	1	2.0
			GARDEN CITY PARK	1	1.0
			GREAT NECK	1	4.0
			NORTH NEW HYDE PARK	5	1.4
			PORT WASHINGTON	1	0
			ROSLYN	1	1.0
		Code - Noise		11	1.6
		Code - Overgrown Vegetation	ALBERTSON	2	1.5
			GARDEN CITY PARK	1	1.0
			GREAT NECK	1	0
			HERRICKS	1	0

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	MANHASSET	2	0	
			MINEOLA AVE	1	3.0	
			NEW CASSEL	15	1.6	
			NO NEW HYDE PARK	3	1.0	
			NORTH NEW HYDE PARK	8	1.4	
			PORT WASHINGTON	7	2.3	
			ROSLYN HEIGHTS	9	3.2	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	6	4.5	
		Code - Overgrown Vegetation			57	2.1
		Code - Property Maintenance	ALBERTSON	2	4.0	
			GARDEN CITY PARK	3	2.3	
			GREAT NECK	1	7.0	
			GREENVALE	1	22.0	
			MANHASSET	1	0	
			MINEOLA	1	2.0	
			NEW CASSEL	1	4.0	
			PORT WASHINGTON	3	0	
			ROSLYN	1	0	
			WESTBURY	1	0	
		Code - Property Maintenance			15	3.3
		Code - Property Violations Search		114	0.5	
		Code - Property Violations Search			114	0.5
		Code - Sidewalk Obstruction	FLORAL PARK CEN	1	0	
			FLORAL PARK CENTRE	1	2.0	
			GARDEN CITY PARK	1	0	
			PORT WASHINGTON	1	0	
		Code - Sidewalk Obstruction			4	0.5
		Code - Signs	CARLE PLACE	2	3.5	
			MANHASSET	2	3.5	
			PORT WASHINGTON	2	0	
		Code - Signs			6	2.3
		Code - Smoke	NEW CASSEL	1	2.0	
Code - Smoke			1	2.0		
Code - Storage and Display	MANHASSET	2	1.0			
	NEW CASSEL	1	0			
	NO NEW HYDE PARK	1	5.0			
Code - Storage and Display			4	1.8		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Tree Removal	PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	3.0	
		Code - Tree Removal			2	1.5
		Code - Unlawful Property Use	CARLE PLACE	1	8.0	
			GREAT NECK	2	3.5	
			NEW CASSEL	2	2.0	
			NORTH NEW HYDE PARK	2	4.5	
			PORT WASHINGTON	1	0	
			WESTBURY	1	0	
		Code - Unlawful Property Use			9	3.1
	Code - Water Flow / Accumulation	ROSLYN HEIGHTS	3	5.7		
	Code - Water Flow / Accumulation			3	5.7	
	Code Enforcement				441	1.8
	Parking Enforcement	Prkg Enfrc - Call Back Request			5	4.2
			Prkg Enfrc - Call Back Request			5
		Prkg Enfrc - Commercial Parking	NEW CASSEL	1	4.0	
			NEW HYDE PARK	1	13.0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	7.0	
			PORT WASHINGTON	1	12.0	
		Prkg Enfrc - Commercial Parking			5	7.2
		Prkg Enfrc - Parking Violations Complaint	CARLE PLACE	4	7.2	
			FLORAL PARK CEN	1	2.0	
			GARDEN CITY PARK	3	7.7	
			GREAT NECK	2	6.0	
			GREENVALE	1	3.0	
			MANHASSET	3	4.7	
NEW CASSEL			3	3.7		
NORTH NEW HYDE PARK	1		4.0			
PORT WASHINGTON	6		7.2			
ROSLYN HEIGHTS	2		6.0			
WESTBURY	2	3.0				
Prkg Enfrc - Parking Violations Complaint			28	5.7		
Parking Enforcement				38	5.7	
Security Division	Security - Park Noise	ROSLYN HEIGHTS	1	8.0		
	Security - Park Noise			1	8.0	
Security Division				1	8.0	
Department of Public Safety				622	1.9	
Department of Public	Highway Department	Hwy - Animal Sign - New Request	NORTH NEW HYDE	1	3.0	

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Works	Highway Department	Hwy - Animal Sign - New Request	PARK			
			PORT WASHINGTON	1	0	
		Hwy - Animal Sign - New Request			2	1.5
		Hwy - Bee's Nest Removal	NEW CASSEL	1	18.0	
			NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	1	0	
			UNIVERSITY GARDENS	1	16.0	
		Hwy - Bee's Nest Removal			4	9.2
		Hwy - Call Back Request		21	1.3	
		Hwy - Call Back Request			21	1.3
		Hwy - Catch Basin	ALBERTSON	2	3.5	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	2	8.0	
			HERRICKS	1	0	
			MANHASSET	1	5.0	
			NEW CASSEL	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	8.0	
			PORT WASHINGTON	3	5.3	
			ROSLYN HEIGHTS	1	0	
		Hwy - Catch Basin			14	3.8
		Hwy - Complaint - Highway Employee / Vehicle	PORT WASHINGTON	1	5.0	
		Hwy - Complaint - Highway Employee / Vehicle			1	5.0
		Hwy - Curb Repair	GARDEN CITY PARK	1	0	
			GREAT NECK	1	7.0	
			MANHASSET	2	3.0	
			NORTH NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	4	5.5	
			ROSLYN HEIGHTS	1	1.0	
		Hwy - Curb Repair			11	3.4
		Hwy - Dead Animal Pickup	carle place	1	1.0	
			FLOWER HILL	1	2.0	
GARDEN CITY PARK	1		3.0			
GREAT NECK	1		3.0			
MANHASSET	2		2.0			
MANORHAVEN	1		4.0			
NEW HYDE PARK	1		1.0			
PLANDOME HEIGHTS	2		3.5			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
	Highway Department	Hwy - Dead Animal Pickup	PORT WASHINGTON	1	3.0	
			WILLISTON PARK	2	1.0	
		Hwy - Dead Animal Pickup			13	2.3
		Hwy - Dead End Guard Rail	NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	20.0	
		Hwy - Dead End Guard Rail			2	10.5
		Hwy - From Transfer	CARLE PLACE	2	4.0	
			HERRICKS	1	0	
			MANORHAVEN	1	5.0	
			NEW HYDE PARK	1	0	
		Hwy - From Transfer			5	2.6
		Hwy - Grass Cut / Mow	CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			MANHASSET	3	2.3	
			NEW CASSEL	2	9.5	
			ROSLYN HEIGHTS	2	1.0	
		Hwy - Grass Cut / Mow			9	3.1
		Hwy - Manhole Repair	GREAT NECK	2	1.0	
			MANHASSET	2	0.5	
			SEARINGTOWN	1	2.0	
		Hwy - Manhole Repair			5	1.0
		Hwy - Miscellaneous	ALBERTSON	2	9.0	
			CARLE PLACE	5	1.8	
			FLORAL PARK CEN	1	8.0	
			FLORAL PARK CENTRE	1	1.0	
			FLOWER HILL	1	6.0	
			GARDEN CITY PARK	3	2.7	
			GREAT NECK	3	3.0	
			MANHASSET	4	1.8	
			MANORHAVEN	1	0	
			NEW CASSEL	2	0.5	
			NEW HYDE PARK	3	2.3	
	NORTH NEW HYDE PARK		13	1.8		
	PORT WASHINGTON		3	3.7		
	ROSLYN		1	0		
	ROSLYN HEIGHTS		2	2.0		
	SEARINGTOWN		2	0		
	UNIVERSITY GARDENS		1	9.0		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Miscellaneous	WESTBURY	2	3.5	
			WILLISTON PARK	1	15.0	
		Hwy - Miscellaneous			51	2.8
		Hwy - Permits / Road Opening Application Request			11	0.6
		Hwy - Permits / Road Opening Application Request			11	0.6
		Hwy - Pothole	ALBERTSON		1	6.0
			CARLE PLACE		3	2.0
			GREENVALE		1	5.0
			HERRICKS		4	3.5
			MANHASSET		6	4.3
			NEW CASSEL		5	4.4
			NEW HYDE PARK		5	2.0
			NO NEW HYDE PARK		2	2.0
			NORTH NEW HYDE PARK		2	0
			PORT WASHINGTON		5	4.0
			ROSLYN HEIGHTS		5	1.4
			manhasset		1	0
		Hwy - Pothole			40	3.0
		Hwy - Pothole Filled Without Request	MANHASSET		1	0
			PORT WASHINGTON		7	0
			port washington		8	0
		Hwy - Pothole Filled Without Request			16	0
		Hwy - Sprinkler Damage	GREAT NECK,		1	0
			HERRICKS		1	0
			NORTH NEW HYDE PARK		1	0
		Hwy - Sprinkler Damage			3	0
		Hwy - Street Drainage / Flooding	GLENWOOD LANDING		1	26.0
			MANHASSET		1	5.0
			SEARINGTOWN		1	0
		Hwy - Street Drainage / Flooding			3	10.3
		Hwy - Street Painting	MANHASSET		1	0
			PORT WASHINGTON		1	0
			ROSLYN HEIGHTS		1	6.0
WESTBURY			1	0		
Hwy - Street Painting			4	1.5		
Hwy - Street Repaving Project	CARLE PLACE		1	20.0		
Hwy - Street Repaving Project			1	20.0		
Hwy - Street Sign - New Request	ALBERTSON		1	0		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - New Request	GARDEN CITY PARK	4	0	
				2	0	
		Hwy - Street Sign - New Request			7	0
		Hwy - Street Sign - Remove	MANHASSET	1	0	
			NEW CASSEL	1	0	
		Hwy - Street Sign - Remove			2	0
		Hwy - Street Sign - Repair / Replace	albertson	1	1.0	
			CARL PLACE	1	9.0	
			CARLE PLACE	4	2.2	
			GARDEN CITY PARK	4	0.2	
			GREAT NECK	1	1.0	
			HERRICKS	1	1.0	
			MANHASSET	4	7.5	
			MINEOLA	1	1.0	
			NEW CASSEL	4	3.0	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	2	7.0	
			PORT WASHINGTON	8	2.0	
			ROSLYN	1	1.0	
			ROSLYN HEIGHTS	1	1.0	
			WESTBURY	2	1.0	
			port washington	1	0	
			Hwy - Street Sign - Repair / Replace			37
		Hwy - Street Sweeping / Cleaning	GARDEN CITY PARK	1	4.0	
			GLENWOOD LANDING	1	12.0	
			HERRICKS	1	2.0	
			MANHASSET	1	6.0	
			NEW CASSEL	2	4.0	
			NEW HYDE PARK	2	2.0	
			PORT WASHINGTON	3	9.3	
			ROSLYN HEIGHTS	1	3.0	
		Hwy - Street Sweeping / Cleaning			12	5.6
		Hwy - Sump		1	0	
		Hwy - Sump			1	0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	3	0.3	
			GREAT NECK	1	11.0	
			HERRICKS	1	0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	2.3	

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	4.0	
			WESTBURY	3	1.3	
		Hwy - Tree Branch / Debris Pickup			15	1.9
		Hwy - Tree Fallen - Emergency	MANHASSET	1	2.0	
			NEW CASSEL	1	1.0	
			NORTH NEW HYDE PARK	1	0	
		Hwy - Tree Fallen - Emergency			3	1.0
		Hwy - Tree Planting	ALBERTSON	4	0.2	
			CARLE PLACE	2	0	
			CARLE PLACE2	1	0	
			FLORAL PARK	2	0	
			GREAT NECK	7	0	
			HERRICKS	1	0	
			MANHASSET	7	0.6	
			MANHASSET HILLS	1	1.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	6	0	
			NORTH NEW HYDE PARK	13	0	
			PORT WASHINGTON	4	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	3	0	
			SEARINGTOWN	2	0	
			Hwy - Tree Planting			55
		Hwy - Tree Stump Removal	ALBERTSON	1	0	
			ALBERTSON	1	0	
			BAXTER ESTATES	2	0	
			FLORAL PARK CENTRE	2	0	
			GARDEN CITY PARK	3	0	
			GREAT NECK	3	0	
			HERRICKS	2	0	
			MANHASSET	6	3.5	
			NEW HYDE PARK	17	0	
NORTH NEW HYDE PARK	27		0.1			
PORT WASHINGTON	20		0			
ROSLYN HEIGHTS	4		10.0			
SEARINGTOWN	2		0			
Hwy - Tree Stump Removal			90	0.7		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	ALBERTSON	6	0.3	
			CARLE PLACE	8	0	
			GARDEN CITY PARK	3	0.7	
			GREAT NECK	9	1.6	
			HERRICKS	2	0	
			MANHASSET	20	3.7	
			NEW CASSEL	10	2.9	
			NEW HYDE PARK	12	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	32	0.4	
			PORT WASHINGTON	32	0.7	
			ROSLYN HEIGHTS	10	0.3	
			SEARINGTOWN	2	0	
			UNIVERSITY GARDENS	3	0	
			WESTBURY	4	0	
			WILLISTON PARK	2	0	
			manhasset	1	15.0	
	Hwy - Tree Trimming / Removal Inspection			157	1.1	
	Highway Department			595	1.7	
		Street Lighting District	Street Light - Cable Break	NEW HYDE PARK	1	20.0
ROSLYN				1	4.0	
SEARINGTOWN				1	5.0	
Street Light - Cable Break			3	9.7		
Street Light - Cycles On / Off			ALBERTSON	1	6.0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	8.0	
			GREENVALE	1	0	
			HERRICKS	1	3.0	
			NEW CASSEL	3	7.0	
			NEW HYDE PARK	2	1.0	
			NORTH NEW HYDE PARK	3	2.3	
PORT WASHINGTON			1	0		
Street Light - Cycles On / Off			14	3.4		
Street Light - Fixture Problem			PORT WASHINGTON	1	0	
			SEARINGTOWN	1	10.0	
Street Light - Fixture Problem			2	5.0		
Street Light - Light Out (Single)	ALBERTSON	3	2.7			
	CARLE PLACE	4	4.0			
	GARDEN CITY PARK	7	4.0			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	GREAT NECK	8	4.0	
			GREENVALE	2	2.5	
			HERRICKS	2	2.0	
			MANHASSET	6	4.5	
			NEW CASSEL	6	4.2	
			NEW HYDE PARK	3	3.7	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	10	9.4	
			PORT WASHINGTON	6	0.5	
			ROSLYN HEIGHTS	11	3.6	
			SEARINGTOWN	3	0	
			UNIVERSITY GARDENS	2	8.5	
			WESTBURY	2	7.0	
		Street Light - Light Out (Single)			76	4.3
		Street Light - Lights Out (Multiple)	ALBERTSON	1	0	
			CARLE PLACE	4	6.0	
			GREAT NECK	2	3.0	
			GREENVALE	1	23.0	
			HERRICKS	4	0.2	
			MANHASSET	8	5.1	
			NEW CASSEL	4	3.0	
			NEW HYDE PARK	2	10.5	
			NO NEW HYDE PARK	2	2.0	
			NORTH NEW HYDE PARK	15	10.0	
			PORT WASHINGTON	5	0	
			ROSLYN HEIGHTS	8	2.5	
			SEARINGTOWN	3	3.7	
			UNIVERSITY GARDENS	3	0.7	
			WESTBURY	1	1.0	
			port washington	1	11.0	
			Street Light - Lights Out (Multiple)			64
		Street Light - Mark Out	ALBERTSON	4	0.8	
			CARLE PLACE	14	2.6	
FLORAL PARK CENTRE	1		2.0			
GARDEN CITY PARK	20		3.9			
GREAT NECK	13		4.5			
HARBOR HILLS	1		3.0			
HERRICKS	8		1.5			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	MANHASSET	43	6.1	
			MANHASSET HILLS	1	0	
			MUNSEY PARK	1	3.0	
			N NEW HYDE PARK	3	2.3	
			NEW CASSEL	1	0	
			NEW HYDE PARK	13	4.2	
			NORTH NEW HYDE PARK	24	4.4	
			PORT WASHINGTON	31	4.3	
			PORT WASHINGTON NORTH	1	2.0	
			PT WASHINGTON	6	1.7	
			ROSLYN HEIGHTS	11	2.2	
			SANDS POINT	1	0	
			SEARINGTOWN	9	4.6	
			UNIVERSITY GARDENS	10	4.1	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
			manhasset	1	8.0	
		Street Light - Mark Out			219	4.0
		Street Light - Misc Problems	CARLE PLACE	4	2.2	
			GREAT NECK	1	0	
			MANHASSET	1	4.0	
			NORTH NEW HYDE PARK	1	0	
		Street Light - Misc Problems			7	1.9
		Street Light - New Light Request	MANHASSET	1	0	
			PORT WASHINGTON	2	11.5	
		Street Light - New Light Request			3	7.7
		Street Light - On During Day	CARLE PLACE	1	11.0	
FLORAL PARK CENTRE	1		7.0			
GARDEN CITY PARK	1		7.0			
GREAT NECK	2		2.0			
HERRICKS	2		2.0			
MAHASSET HILLS	1		0			
MANHASSET	6		4.7			
NEW CASSEL	4		1.2			
NEW HYDE PARK	1		0			
NORTH NEW HYDE PARK	1	0				

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - On During Day	PORT WASHINGTON	2	3.5	
			ROSLYN HEIGHTS	2	4.5	
		Street Light - On During Day			24	3.4
		Street Light - Pole Problem	NEW CASSEL	1	0	
			PORT WASHINGTON	2	12.5	
			ROSLYN HEIGHTS	1	10.0	
			WESTBURY	1	0	
		Street Light - Pole Problem			5	7.0
		Street Lighting District			417	4.2
		Department of Public Works				1,012
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	2	1.0	
			NEW CASSEL	1	1.0	
		Housing - Appliance			3	1.0
		Housing - Electrical	MANHASSET	1	6.0	
			NEW CASSEL	1	0	
		Housing - Electrical			2	3.0
		Housing - Misc Carpentry	MANHASSET	2	1.5	
			NEW CASSEL	2	0.5	
		Housing - Misc Carpentry			4	1.0
		Housing - Misc Construction	NEW CASSEL	1	3.0	
		Housing - Misc Construction			1	3.0
		Housing - Misc SR	MANHASSET	1	2.0	
			NEW CASSEL	3	1.0	
			WESTBURY	1	0	
		Housing - Misc SR			5	1.0
		Housing - Pest Control	MANHASSET	3	1.7	
		Housing - Pest Control			3	1.7
		Housing - Plumbing	MANHASSET	2	1.0	
			NEW CASSEL	1	1.0	
Housing - Plumbing			3	1.0		
Housing Authority			21	1.4		
Housing Authority				21	1.4	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		1	0	
		HR - Call Back Request			1	0
		HR - Medical and Insurance Benefits		2	0.5	
		HR - Medical and Insurance Benefits			2	0.5
		HR - Misc SR		2	1.5	
		HR - Misc SR			2	1.5
		HR - Personnel and Employment		1	0	
HR - Personnel and Employment			1	0		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Human Resources and Finance	Human Resources and Finance	HR - Worker's Compensation	MELVILLE	1	0	
		HR - Worker's Compensation		1	0	
	Human Resources and Finance			7	0.6	
Human Resources and Finance				7	0.6	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	GARDEN CITY PARK	2	2.0	
			GREAT NECK	1	1.0	
			HERRICKS	1	3.0	
			NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	1	3.0	
			PLANDOME	1	2.0	
			PORT WASHINGTON	2	4.5	
			SEARINGTOWN	1	4.0	
			UNIVERSITY GARDENS	1	2.0	
			OIC - From Transfer			11
		OIC - Inter Municipal SR	ALBERTSON	2	0.5	
			BAXTER ESTATES	1	0	
			CARLE PLACE	3	0.7	
			EAST HILLS	1	0	
			FLOWER HILL	1	0	
			GARDEN CITY	2	1.0	
			GARDEN CITY PARK	2	0	
			GLENWOOD LANDING	1	2.0	
			GREAT NECK	5	1.6	
			GREAT NECK ESTATES	2	1.0	
			HERRICKS	1	0	
			LAKE SUCCESS	1	3.0	
			MANHASSET	3	1.3	
			MINEOLA	8	1.9	
			NEW CASSEL	1	0	
			NEW HYDE PARK	6	1.5	
			NO NEW HYDE PARK	4	1.8	
			NORTH HILLS	1	3.0	
			NORTH NEW HYDE PARK	1	4.0	
			PORT WASHINGTON	2	0.5	
			PORT WASHINGTON NORTH	2	0.5	
			ROSLYN	3	2.0	
		ROSLYN HARBOR	1	0		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	ROSLYN HEIGHTS	1	2.0	
			SADDLE ROCK	1	2.0	
			SEARINGTOWN	2	2.0	
			SEARTINGTOWN	1	1.0	
			WILLISTON PARK	2	0.5	
			mineola	1	1.0	
		OIC - Inter Municipal SR			62	1.3
Inter Municipal Affairs			73	1.5		
Inter Municipal Affairs				73	1.5	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		7	0	
		Park - Call Back Request			7	0
		Park - From Transfer	ROSLYN HEIGHTS	1	0	
		Park - From Transfer			1	0
		Park - General Complaint		5	3.0	
		Park - General Complaint			5	3.0
		Park - Miscellaneous	CARLE PLACE	1	2.0	
			GARDEN CITY PARK	1	3.0	
			MINEOLA	1	0	
			NEW HYDE PARK	1	7.0	
			NORTH NEW HYDE PARK	1	4.0	
			PORT WASHINGTON	2	4.0	
			ROSLYN	1	6.0	
			RUSSELL GARDENS	1	3.0	
		Park - Miscellaneous			9	3.7
		Park - Park Facilities Maintenance		23	3.1	
		Park - Park Facilities Maintenance			23	3.1
		Park - Park Permit Application Request		6	0	
		Park - Park Permit Application Request			6	0
		Park - Theater Ticket Purchase	MANHASSET	1	0	
NORTH HILLS	1		0			
Park - Theater Ticket Purchase			2	0		
Parks and Recreation Department				53	2.2	
Parks and Recreation Department				53	2.2	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		9	3.8	
		BZA - Questions needing Answers			9	3.8
	Board of Zoning Appeals			9	3.8	
	Building Department	Bldg - Application Status	CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
NEW CASSEL			1	3.0		
		NEW HYDE PARK	1	3.0		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Application Status	NORTH NEW HYDE PARK	2	2.0	
			PORT WASHINGTON	1	0	
			WESTBURY	1	0	
				1	1.0	
		Bldg - Application Status			9	1.2
		Bldg - Call Back		10	4.3	
		Bldg - Call Back			10	4.3
		Bldg - Certificate Status	ROSLYN HEIGHTS	1	3.0	
				2	7.0	
		Bldg - Certificate Status			3	5.7
		Bldg - Construction Complaint	GARDEN CITY PARK	2	0	
			GREAT NECK	1	0	
			GREENVALE	1	2.0	
			MANHASSET	2	0	
			NEW HYDE PARK	1	7.0	
			NORTH NEW HYDE PARK	3	2.3	
			PORT WASHINGTON	2	4.5	
		Bldg - Construction Complaint			12	2.1
		Bldg - Employee Complaint	NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	1	3.0	
		Bldg - Employee Complaint			3	1.3
		Bldg - General Question Needs Answers		90	2.0	
		Bldg - General Question Needs Answers			90	2.0
		Bldg - Housing Complaint	CARLE PLACE	2	0	
			NEW CASSEL	2	0	
		Bldg - Housing Complaint			4	0
		Bldg - Illegal Housing	ALBERTSON	1	0	
			CARLE PLACE	1	18.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			HERRICKS	1	0	
			MANHASSET	1	0	
			NEW CASSEL	3	0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	1	0	
			WESTBURY	1	3.0	

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Illegal Housing		13	1.6
		Bldg - Inspection Request	GREENVALE	1	0
		Bldg - Inspection Request		1	0
		Bldg - Inspection Request for Town Clerk		1	2.0
		Bldg - Inspection Request for Town Clerk		1	2.0
		Bldg - Permit Question Needs Answers		17	3.0
		Bldg - Permit Question Needs Answers		17	3.0
		Bldg - Suspect Work Without a Permit	ALBERTSON	2	11.5
			CARLE PLACE	3	0
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	3	3.7
			GREAT NECK	2	3.0
			GREENVALE	1	0
			MANHASSET	1	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	4	3.8
			PORT WASHINGTON	4	6.2
			ROSLYN	1	0
	ROSLYN HEIGHTS		1	0	
	UNIVERSITY GARDENS		1	0	
	WESTBURY		3	0	
	Bldg - Suspect Work Without a Permit		28	2.9	
	Building Department			191	2.3
	Planning Department	Planning - Call Back Request		3	3.3
		Planning - Call Back Request		3	3.3
		Planning - Questions needing Answers	GARDEN CITY PARK	2	1.5
			PORT WASHINGTON	2	3.5
Planning - Questions needing Answers		4	2.5		
Planning Department			7	2.9	
Planning and Building Department				207	2.4
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	GARDEN CITY	1	0
			ALBERTSON	13	1.3
			BAYSIDE	1	0
			BROOKLYN	1	0
			CARLE PLACE	10	2.3
			EAST HILLS	10	1.5
			EAST MEADOW	2	0
			EAST WILLISTON	1	4.0
FLORAL PARK	5	2.8			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	FLORAL PARK CENTRE	1	0
			FLOWER HILL	3	2.7
			FLUSHING	2	0.5
			FREEPORT	1	1.0
			FRESH MEADOWS	2	0
			GARDEN CITY	3	2.3
			GARDEN CITY PARK	5	1.2
			GLEN COVE	2	0.5
			GREAT NECK	25	2.8
			GREAT NECK ESTATES	1	5.0
			GREAT NECK PLAZA	11	3.3
			GREENVALE	1	6.0
			HERRICKS	10	1.5
			HICKSVILLE	1	1.0
			LAKE SUCCESS	5	1.0
			LITTLE NECK	1	5.0
			MANHASSET	10	2.8
			MANORHAVEN	2	1.0
			MINEOLA	26	1.9
			MUNSEY PARK	3	2.0
			NEW CASSEL	21	1.5
			NEW HYDE PARK	17	1.5
			NEW YORK	1	1.0
			NORTH HILLS	8	2.1
			NORTH NEW HYDE PARK	22	3.4
			OLD WESTBURY	1	0
			PLAINVIEW	1	0
			PLANDOME	1	4.0
			PORT WASHINGTON	33	1.6
			PORT WASHINGTON NORTH	3	0.3
			PORT WASHINTON	1	0
			PORTWASHINTON	1	0
			ROCKY POINT	1	0
ROSLYN	2	3.5			
ROSLYN ESTATES	2	0			
ROSLYN HARBOR	1	24.0			
ROSLYN HEIGHTS	11	1.7			
RUSSELL GARDENS	1	1.0			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	SANDS POINT	3	0		
			SEA CLIFF	1	0		
			SEARINGTOWN	10	2.2		
			SOUTH HEMPSTEAD	3	1.0		
			THOMASTON	3	0.3		
			UNIONDALE	1	0		
			UNIVERSITY GARDENS	2	2.0		
			WESTBURY	58	1.7		
			WILLISTON PARK	17	1.2		
		PI - Aging In Place Conference RSVP			385	1.9	
		PI - Call Back Request			ALBERTSON	1	0
					FLORAL PARK	1	0
					GARDEN CITY PARK	1	0
					GREAT NECK	2	13.0
					GREAT NECK ESTATES	1	7.0
					GREAT NECK PLAZA	4	0.2
					MANHASSET	2	0
					MANORHAVEN	1	1.0
					MINEOLA	2	1.0
					NEW CASSEL	2	3.5
					NEW HYDE PARK	3	8.7
					NORTH HILLS	1	11.0
					PLANDOME	1	3.0
					PORT WASHINGTON	5	1.4
					PORT WASHINGTON NORTH	1	1.0
					ROSLYN	1	4.0
					ROSLYN HEIGHTS	1	0
					SANDS POINT	1	0
					SEAFORD	1	2.0
					SEARINGTOWN	2	0
					THOMASTON	1	1.0
					WEST ISLIP	1	0
					WESTBURY	3	2.0
		roslyn heights	1	0			
			2	0.5			
		PI - Call Back Request			42	2.5	
		PI - Caregiver Support			BAXTER ESTATES	1	9.0
GARDEN CITY PARK	1				7.0		
KINGS POINT	1				0		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Caregiver Support	MANHASSET	2	0.5	
			NEW CASSEL	1	1.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	1	7.0	
		PI - Caregiver Support			9	2.9
		PI - Financial Assistance	GREAT NECK	1	0	
			PORT WASHINGTON NORTH	1	5.0	
			THOMASTON	1	1.0	
		PI - Financial Assistance			3	2.0
		PI - Food and Hunger	NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			WESTBERY	1	1.0	
		PI - Food and Hunger			3	0.3
		PI - Health and Mental Health	ALBERTSON	2	11.0	
			CARLE PLACE	3	8.0	
			EAST HILLS	2	0	
			GARDEN CITY PARK	3	8.7	
			GREAT NECK	11	0.5	
			GREAT NECK ESTATES	2	0.5	
			GREAT NECK PLAZA	10	1.0	
			HERRICKS	1	1.0	
			KINGS POINT	2	0	
			MANHASSET	4	1.2	
			MANORHAVEN	2	4.0	
			MINEOLA	4	2.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	5	3.4	
			PORT WASHINGTON NORTH	2	3.0	
			ROSLYN	3	3.0	
			ROSLYN HEIGHTS	3	4.3	
			RUSSELL GARDENS	2	0	
THOMASTON	1	1.0				
WESTBURY	6	1.7				
WILLISTON PARK	3	2.7				
PI - Health and Mental Health			74	2.4		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Household Maintenance	ALBERTSON	1	4.0		
			GARDEN CITY PARK	4	1.5		
			GREAT NECK PLAZA	1	0		
			HERRICKS	3	2.0		
			KINGS POINT	1	1.0		
			MANHASSET	2	2.0		
			MANORHAVEN	3	2.7		
			MINEOLA	1	0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	5	2.8		
			NORTH NEW HYDE PARK	1	10.0		
			OLD WESTBURY	1	0		
			PORT WASHINGTON NORTH	1	4.0		
			ROSLYN HEIGHTS	1	0		
			THOMASTON	2	3.0		
			WESTBURY	5	12.2		
			WILLISTON PARK	6	6.2		
		PI - Household Maintenance			40	4.0	
		PI - Membership Registration	PI - Membership Registration		ALBERTSON	1	0
					CARLE PLACE	3	0
					EAST HILLS	5	0
					EAST WILLISTON	1	0
					GARDEN CITY PARK	8	0
					GREAT NECK	13	0
					GREAT NECK ESTATES	1	0
					GREAT NECK PLAZA	8	0
					HERRICKS	3	0
					KINGS POINT	3	0
LAKE SUCCESS	1				0		
MANHASSET	12				0		
MANORHAVEN	3				0		
MINEOLA	10				0		
MUNSEY PARK	2				0		
NEW CASSEL	1				0		
NEW HYDE PARK	3				0		
NORTH HILLS	2				0		
NORTH NEW HYDE PARK	8				0		
PORT WASHINGTON	16	0					

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	PORT WASHINGTON NORTH	4	0		
			ROSLYN	6	0		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	4	0		
			SANDS POINT	2	0		
			THOMASTON	1	0		
			UNIVERSITY GARDENS	2	0		
			WESTBURY	9	0		
			WILLISTON PARK	8	0		
			north hills	1	0		
			westbury	2	0		
			PI - Membership Registration				144
		PI - Miscellaneous	ALBERTSON	2	2.0		
			CARLE PLACE	3	0		
			EAST HILLS	1	0		
			FLORAL PARK	1	4.0		
			FLOWER HILL	1	0		
			FPORT WASHINGTON	1	1.0		
			GARDEN CITY PARK	2	2.0		
			GREAT NECK	6	1.3		
			GREAT NECK PLAZA	3	2.3		
			HERRICKS	1	4.0		
			LAKE SUCCESS	1	2.0		
			MINEOLA	3	3.3		
			MINEOLOA	1	0		
			MUNSEY PARK	1	7.0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	1	2.0		
			NORTH HILLS	1	1.0		
			NORTH NEW HYDE PARK	4	1.0		
			PORT WASHINGTON	2	2.5		
			ROSLYN	2	1.5		
			ROSLYN HEIGHTS	1	0		
SEARINGTOWN	2	0					
WEST HEMPSTEAD	2	1.0					
WILLISTON PARK	1	11.0					
	3	0.3					
PI - Miscellaneous				48	1.7		
PI - NORC SR	NEW HYDE PARK	5	0.4				

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - NORC SR	NORTH NEW HYDE PARK	18	0.3		
			NORTH PORT	1	0		
		PI - NORC SR			24	0.3	
		PI - Program Registration			ALBERTSON	2	0
					CARLE PLACE	2	3.0
					EAST HILLS	1	7.0
					EAST WILLISTON	1	4.0
					GARDEN CITY PARK	3	2.7
					GREAT NECK	2	11.0
					GREENVALE	1	1.0
					HERRICKS	2	10.0
					MANHASSET	5	2.0
					MANORHAVEN	2	2.0
					MINEOLA	15	3.6
					NEW CASSEL	11	1.6
					NEW HYDE PARK	12	1.9
					NORTH NEW HYDE PARK	8	1.4
					PORT WASHINGTON	2	1.5
					ROSLYN HEIGHTS	4	1.0
					SEARINGTOWN	2	1.5
					UNIVERSITY GARDENS	1	1.0
					WESTBURY	10	1.7
					WILLISTON PARK	4	5.2
		PI - Program Registration			90	2.6	
		PI - Taxi Service			great neck	1	0
					ALBERTSON	46	0
					BAXTER ESTATES	18	0
					CARLE PLACE	18	0
					EAST HILLS	29	0
					EAST WILLISTON	2	0
					FLORAL PARK	15	0
					FLOWER HILL	16	0
					GARDEN CITY	1	0
GARDEN CITY PARK	66				0		
GREAT NECK	151				0.1		
GREAT NECK ESTATES	15				0		
GREAT NECK PLAZA	91				0.0		
HERRICKS	23				0		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	KENSINGTON	3	0
			KING POINTS	1	0
			KINGS POINT	11	0
			LAKE SUCCESS	9	0
			MANHASSET	82	0.0
			MANORHAVEN	43	0
			MINEOLA	67	0.0
			NEW CASSEL	24	0
			NEW HYDE PARK	45	0
			NORTH HILLS	59	0
			NORTH NEW HYDE PARK	55	0
			PLANDOME	9	0
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	1	0
			PORT WASHINGTON	2	0
			PORT WASHINGTON	1	0
			PORT WASHINGTON	1	0
			PORT WASHINGTON	215	0.0
			PORT WASHINGTON NORTH	29	0
			PORT WASHINGTON	2	0
			PORT6 WASHINGTON	1	0
			PORTWASHINGTON	5	0
			ROSLYN	31	0
			ROSLYN ESTATES	19	0
			ROSLYN HARBOR	1	0
			ROSLYN HEIGHTS	95	0
			RPSLYN HEIGHTS	1	0
			RUSSELL GARDENS	11	0
			SADDLE ROCK	4	0
			SANDS POINT	5	0
			SEARINGTOWN	13	0
			THOMASTON	11	0.1
			UNIVERSITY GARDENS	3	0
WESTBURY	22	0			
WILLISTON PARK	54	0			
great neck plaza	1	0			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	roslyn heights	1	0		
				3	0		
		PI - Taxi Service			1,433	0.0	
		PI - Taxi Service Cancellation			great neck	1	0
					ALBERTSON	6	0
					CARLE PLACE	2	0
					EAST HILLS	2	0
					FLOWER HILL	3	0
					GARDEN CITY PARK	4	0
					GREAT NECK	14	0
					GREAT NECK ESTATES	1	0
					GREAT NECK PLAZA	10	0
					HERRICKS	1	0
					KENSINGTON	1	0
					KINGS POINT	4	0
					LAKE SUCCESS	1	0
					MANHASSET	4	0
					MANORHAVEN	3	0
					MINEOLA	3	0
					NEW CASSEL	2	0
					NEW HYDE PARK	5	0
					NORTH HILLS	4	0
					NORTH NEW HYDE PARK	4	0
					PLANDOME	1	0
					PORT WASHINGTON	8	0
					PORT WASHINGTON NORTH	1	0
					PORTWASHINGTON	1	0
					ROSLYN	5	0
					ROSLYN ESTATES	1	0
					ROSLYN HEIGHTS	4	0
					RUSSELL GARDENS	1	0
		SEARINGTOWN	2	0			
		THOMASTON	3	0			
WESTBURY	1	0					
WILLISTON PARK	5	0					
PI - Taxi Service Cancellation			108	0			
PI - Taxi Service Complaint			GREAT NECK	2	3.0		
			GREAT NECK PLAZA	4	1.0		
			KENSINGTON	1	1.0		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Complaint	NEW HYDE PARK	2	4.5	
			NORTH HILLS	1	0	
			ROSLYN HEIGHTS	1	4.0	
			THOMASTON	1	6.0	
		PI - Taxi Service Complaint			12	2.5
		PI - Transportation/Mobility Mgmt Info	CARLE PLACE	2	0	
			FLORAL PARK	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	4	1.2	
			GREAT NECK ESTATES	1	22.0	
			GREAT NECK PLAZA	2	0	
			MANHASSET	1	0	
			NEW HYDE PARK	3	0.7	
			PORT WASHINGTON	3	1.7	
			ROSLYN HEIGHTS	1	0	
			THOMASTON	1	0	
		PI - Transportation/Mobility Mgmt Info			20	1.7
		PI - Volunteer	NEW HYDE PARK	1	0	
			WESTBURY	1	0	
		PI - Volunteer			2	0
Project Independence				2,437	0.7	
Project Independence				2,437	0.7	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	BAXTER ESTATES	1	0	
			FLOWER HILL	1	0	
			GARDEN CITY PARK	1	0	
			KENSINGTON	1	0	
			MANORHAVEN	2	0	
			MINEOLA	2	0	
			NORTH NEW HYDE PARK	1	0	
			OLD WESTBURY	2	0	
			PORT WASHINGTON	2	0	
			WESTBURY	1	0	
		Tax - Duplicate Bill or Receipt			14	0
Receiver of Taxes				14	0	
Receiver of Taxes				14	0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		12	0.9	
		SWMA - Call Back			12	0.9
		SWMA - Carting Complaints	ALBERTSON	1	0	
			FLORAL PARK CENTRE	1	0	

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	GREAT NECK	1	0	
			ROSLYN HEIGHTS	2	0.5	
			SEARINGTOWN	1	1.0	
			port washington	1	0	
		SWMA - Carting Complaints			7	0.3
		SWMA - From Transfer	manhasset	1	3.0	
		SWMA - From Transfer			1	3.0
		SWMA - Garbage Not Picked Up	GREAT NECK	2	0	
			HERRICKS	1	2.0	
			MANHASSET HILLS	1	2.0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	2.0	
			PORT WASHINGTON NORTH	1	1.0	
			UNIVERSITY GARDENS	1	0	
		SWMA - Garbage Not Picked Up			8	0.9
	Solid Waste Management				28	0.8
	Sustainability Department	SWMA - Compost	BAXTER ESTATES	1	0	
			MANHASSET	1	0	
			MINEOLA	1	6.0	
			NORTH NEW HYDE PARK	2	1.0	
			PORT WASHINGTON	1	12.0	
			PORT WASHINGTON NORTH	1	8.0	
			ROSLYN	1	4.0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	2	0	
		SWMA - Compost			11	2.9
		SWMA - Long Island Green Homes	MINEOLA	1	1.0	
			NORTH NEW HYDE PARK	2	1.0	
SWMA - Long Island Green Homes			3	1.0		
SWMA - Rain Barrel	BAXTER ESTATES	1	0			
	GARDEN CITY PARK	1	3.0			
	NORTH NEW HYDE PARK	2	4.0			
	WESTBURY	1	0			
SWMA - Rain Barrel			5	2.2		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Recycling / STOP Call Back		1	1.0	
		SWMA - Recycling / STOP Call Back		1	1.0	
	Sustainability Department			20	2.4	
Solid Waste Management				48	1.5	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	GREAT NECK	1	0	
			ROSLYN HEIGHTS	1	0	
			UNIVERSITY GARDENS	1	0	
		311 - LIPA Power Outage			3	0
		311 - SR Constituent Follow-up			113	0
		311 - SR Constituent Follow-up			113	0
		311 - Street Repaving Schedule Inquiry		MANHASSET	1	0
	311 - Street Repaving Schedule Inquiry			1	0	
	311 Call Center				117	0
	Supervisor's Office	SupV - Airplane		ALBERTSON	1	0
				EAST HILLS	24	0
FLOWER HILL				1	0	
GARDEN CITY PARK				7	0	
GREAT NECK				1	0	
GREENVALE				1	0	
MANORHAVEN				1	0	
NEW HYDE PARK				9	0	
NORTH NEW HYDE PARK				5	0	
PORT WASHINGTON				8	0	
ROLYN HEIGHTS				1	0	
ROSLYN				7	0	
ROSLYN HARBOR				4	0	
ROSLYN HEIGHTS				8	0	
SANDS POINT				2	0	
SEARINGTOWN				3	0	
nEW hYDE PARK				2	0	
new hyde park				1	0	
roslyn				1	0	
SupV - Airplane			87	0		
SupV - Complaint - Other Employee			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	4.0	
			PORT WASHINGTON	1	0	
SupV - Complaint - Other Employee			3	1.3		
SupV - Helicopter			GARDEN CITY PARK	41	0	
			MANHASSET	4	0	

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Supervisor's Office	Supervisor's Office	SupV - Helicopter	MINEOLA	1	0		
			NEW HYDE PARK	3	0		
			NORTH NEW HYDE PARK	1	0		
			PLANDOME MANOR	1	0		
			PORT WASHINGTON	3	0		
			PORTWASHINGTON	1	0		
			SANDS POINT	1	0		
		SupV - Helicopter			56	0	
		SupV - Helicopter Nassau		1	0		
		SupV - Helicopter Nassau			1	0	
		SupV - Thank You from Constituent			ALBERTSON	1	0
					CALBERTON	1	0
					CARLE PLACE	2	0
					FARMINGDALE	1	0
					GARDEN CITY PARK	1	0
					GREAT NECK PLAZA	1	0
					JERICHO	1	0
					MANHASSET	4	0
					MANORHAVEN	2	0
					MINEOLA	2	0
					MUNSEY PARK	2	0
					NEW HYDE PARK	1	0
					NORTH NEW HYDE PARK	1	0
					PORT WASHINGTON	5	0
					ROSLYN	1	0
					ROSLYN HEIGHTS	1	0
		WILLISTON PARK	2	0			
		SupV - Thank You from Constituent			29	0	
		Supervisor's Office			176	0.0	
		Supervisor's Office			293	0.0	
Town Clerk	Town Clerk	Town Clerk - Application Notification		1	0		
		Town Clerk - Application Notification			1	0	
		Town Clerk - Bingo & Games of Chance		1	0		
		Town Clerk - Bingo & Games of Chance			1	0	
		Town Clerk - Birth Certificate		228	0		
		Town Clerk - Birth Certificate			228	0	
		Town Clerk - Block Party Application		8	0		
Town Clerk - Block Party Application			8	0			

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Death Certificate		104	0
		Town Clerk - Death Certificate		104	0
		Town Clerk - Dog License		54	0
		Town Clerk - Dog License		54	0
		Town Clerk - Domestic Partnership		8	0
		Town Clerk - Domestic Partnership		8	0
		Town Clerk - Filming Permit		3	0
		Town Clerk - Filming Permit		3	0
		Town Clerk - Fishing License		4	0
		Town Clerk - Fishing License		4	0
		Town Clerk - Going Out of Business		1	0
		Town Clerk - Going Out of Business		1	0
		Town Clerk - Hunting License		9	0
		Town Clerk - Hunting License		9	0
		Town Clerk - Liquor License		2	0
		Town Clerk - Liquor License		2	0
		Town Clerk - Marriage Certificate		72	0
		Town Clerk - Marriage Certificate		72	0
		Town Clerk - Marriage License		88	0
		Town Clerk - Marriage License		88	0
		Town Clerk - Miscellaneous		56	0
		Town Clerk - Miscellaneous		56	0
		Town Clerk - Parking (Mary Jane Davies Green)		2	0
		Town Clerk - Parking (Mary Jane Davies Green)		2	0
		Town Clerk - Parking Restrictions Removal Request		15	0
		Town Clerk - Parking Restrictions Removal Request		15	0
		Town Clerk - Pawnbroker License		1	0
		Town Clerk - Pawnbroker License		1	0
		Town Clerk - Peddler License		4	0
		Town Clerk - Peddler License		4	0
Town Clerk - Secondhand Dealer License		7	0		
Town Clerk - Secondhand Dealer License		7	0		
Town Clerk - Solid Waste Management License		1	0		
Town Clerk - Solid Waste Management License		1	0		
Town Clerk - Taxi and Limousine License		7	0		
Town Clerk - Taxi and Limousine License		7	0		

Town of North Hempstead Service Requests via 311 - by Department

August 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Tow Truck License		1	0
		Town Clerk - Tow Truck License		1	0
	Town Clerk			677	0
Town Clerk				677	0
Summary				5,548	1.2