

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Adminstrative Services	Adminstrative Services	Adm Svc - Critter Corner - Pigeons	PORT WASHINGTON	1	0	
		<b>Adm Svc - Critter Corner - Pigeons</b>			<b>1</b>	<b>0</b>
		Adm Svc - Green Team	GREAT NECK	1	18.0	
			NEW CASSEL	1	4.0	
		<b>Adm Svc - Green Team</b>			<b>2</b>	<b>11.0</b>
		Adm Svc - PW Parking - Broken Meter	BAXTER ESTATES	1	1.0	
			PORT WASHINGTON	4	0.5	
		<b>Adm Svc - PW Parking - Broken Meter</b>			<b>5</b>	<b>0.6</b>
<b>Adminstrative Services</b>				<b>8</b>	<b>3.1</b>	
<b>Adminstrative Services</b>				<b>8</b>	<b>3.1</b>	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	NEW CASSEL	2	0	
			NORTH HILLS	2	0.5	
			WESTBURY	2	0	
		<b>CommSvc - Bus Pickup Cancel</b>			<b>6</b>	<b>0.2</b>
		CommSvc - Bus Pickup Schedule	ALBERTSON	1	1.0	
			NEW CASSEL	3	0.3	
			PORT WASHINGTON	2	1.0	
		<b>CommSvc - Bus Pickup Schedule</b>			<b>6</b>	<b>0.7</b>
		CommSvc - Misc SR	EAST HILLS	1	5.0	
			FLORAL PARK	1	1.0	
			GARDEN CITY	1	2.0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	1	2.0	
			LAKE SUCCESS	1	4.0	
			NEW CASSEL	1	1.0	
			SEAFORD	1	0	
			VALLEY STREAM	1	0	
		2	2.0			
<b>CommSvc - Misc SR</b>			<b>11</b>	<b>1.8</b>		
CommSvc - Seasonal Programs Registration	MANHASSET	1	0			
<b>CommSvc - Seasonal Programs Registration</b>			<b>1</b>	<b>0</b>		
<b>Community Services</b>				<b>24</b>	<b>1.0</b>	
<b>Community Services</b>				<b>24</b>	<b>1.0</b>	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	Albertson	1	0	
			GARDEN CITY PARK	1	2.0	
			NORTH NEW HYDE PARK	1	0	
		<b>Animal Sh - Barking Dog</b>			<b>3</b>	<b>0.7</b>
		Animal Sh - Call Back		1	1.0	
		<b>Animal Sh - Call Back</b>			<b>1</b>	<b>1.0</b>

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Department of Public Safety	Animal Shelter	Animal Sh - Dead Dog Pickup	MINEOLA	1	1.0			
			WESTBURY	2	1.0			
		<b>Animal Sh - Dead Dog Pickup</b>			<b>3</b>	<b>1.0</b>		
		Animal Sh - Dog Adoption		45	0			
		<b>Animal Sh - Dog Adoption</b>			<b>45</b>	<b>0</b>		
		Animal Sh - Dog Defecation	GREAT NECK	1	1.0			
		<b>Animal Sh - Dog Defecation</b>			<b>1</b>	<b>1.0</b>		
		Animal Sh - Found Animal	FLORAL PARK	2	2.0			
				GREAT NECK	1	1.0		
				MANHASSET	1	0		
				MINEOLA	1	0		
				MUNSEY PARK	1	1.0		
				NEW HYDE PARK	2	0		
				NORTH NEW HYDE PARK	1	3.0		
				OLD WESTBURY	1	0		
				PORT WASHINGTON	2	0		
				SHELTER ISLAND	1	1.0		
				STATEN ISLAND	1	1.0		
				WESTBURY	2	0.5		
					1	0		
				<b>Animal Sh - Found Animal</b>			<b>17</b>	<b>0.7</b>
				Animal Sh - Lost Animal	BAYSIDE	1	0	
		EAST MEADOW	1			0		
		ELMONT	1			1.0		
		FLOWER HILL	1			1.0		
		HICKSVILLE	2			0.5		
		LITTLE NECK	1			0		
		MANHASSET	1			1.0		
		PLAINVIEW	1			0		
		PLANDOME MANOR	1			1.0		
		PORT WASHINGTON	1			1.0		
		PORT WASHINGTON NORTH	1			2.0		
		ROSLYN HEIGHTS	1			0		
VALLEY STREAM	1	1.0						
WEST HEMPSTEAD	1	0						
WESTBURY	2	0.5						
WILLISTON PARK	1	3.0						
<b>Animal Sh - Lost Animal</b>			<b>18</b>	<b>0.7</b>				
Animal Sh - Menacing or Harrassing Dog	GARDEN CITY PARK	1	1.0					
		NEW HYDE PARK	1	0				

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Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	PORT WASHINGTON	1	4.0	
			WESTBURY	1	17.0	
		<b>Animal Sh - Menacing or Harrassing Dog</b>			<b>4</b>	<b>5.5</b>
		Animal Sh - Misc	NEW CASSEL	1	0	
			PORT WASHINGTON	1	3.0	
		<b>Animal Sh - Misc</b>			<b>2</b>	<b>1.5</b>
		Animal Sh - Sign	PORT WASHINGTON	1	20.0	
		<b>Animal Sh - Sign</b>			<b>1</b>	<b>20.0</b>
		Animal Sh - Surrender a dog	NEW HYDE PARK	1	0	
		<b>Animal Sh - Surrender a dog</b>			<b>1</b>	<b>0</b>
		Animal Sh - Unleashed - Stray Dog	NEW CASSEL	1	4.0	
			WESTBURY	1	0	
		<b>Animal Sh - Unleashed - Stray Dog</b>			<b>2</b>	<b>2.0</b>
		<b>Animal Shelter</b>				<b>98</b>
	Cat Shelter	Cat Shelter - Call Back			22	1.3
			<b>Cat Shelter - Call Back</b>			<b>22</b>
		Cat Shelter - Feral Cats	EAST WILLISTON	2	4.0	
			GARDEN CITY PARK	2	7.0	
			GREAT NECK	4	3.2	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	3	4.0	
			GREENVALE	1	0	
			HERRICKS	1	0	
			MANHASSET	1	0	
			MANHASSET HILLS	1	0	
			MANORHAVEN	1	0	
			MINEOLA	3	0	
MUNSEY PARK			1	0		
NEW CASSEL			1	0		
NEW HYDE PARK			1	0		
NORTH NEW HYDE PARK			1	0		
OLD WESTBURY			1	0		
PORT WASHINGTON			3	0		
PORT WASHINGTON NORTH			1	0		
ROSLYN HEIGHTS			4	3.5		
SEARINGTOWN		1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	WESTBURY	2	0
			WILLISTON PARK	2	0
		<b>Cat Shelter - Feral Cats</b>		<b>38</b>	<b>1.6</b>
	<b>Cat Shelter</b>			<b>60</b>	<b>1.5</b>
	Code Enforcement	Code - After Hours/Weekend Construction	ALBERTSON	1	0
			CARLE PLACE	1	7.0
			GARDEN CITY PARK	1	0
			NORTH NEW HYDE PARK	1	3.0
			PORT WASHINGTON	2	0
		<b>Code - After Hours/Weekend Construction</b>		<b>6</b>	<b>1.7</b>
		Code - Animal (except Dog / Cat / Wild life )	GARDEN CITY PARK	1	1.0
			PORT WASHINGTON	1	0
		<b>Code - Animal (except Dog / Cat / Wild life )</b>		<b>2</b>	<b>0.5</b>
		Code - Basketball Stanchion	NORTH NEW HYDE PARK	1	0
		<b>Code - Basketball Stanchion</b>		<b>1</b>	<b>0</b>
		Code - Building Permit	NORTH NEW HYDE PARK	1	1.0
		<b>Code - Building Permit</b>		<b>1</b>	<b>1.0</b>
		Code - Call Back Request		81	1.9
		<b>Code - Call Back Request</b>		<b>81</b>	<b>1.9</b>
		Code - Commercial Vehicle stored on Residential Property	CARLE PLACE	1	2.0
			GREAT NECK	1	7.0
			NEW CASSEL	2	0
			NEW HYDE PARK	1	0
			PORT WASHINGTON	2	0
		<b>Code - Commercial Vehicle stored on Residential Property</b>		<b>7</b>	<b>1.3</b>
		Code - Commerical Garbage Container	GREAT NECK	1	2.0
		<b>Code - Commerical Garbage Container</b>		<b>1</b>	<b>2.0</b>
	Code - Court	CARLE PLACE	2	0	
		GARDEN CITY PARK	3	0.3	
		GREAT NECK	5	0.6	
		HERRICKS	1	0	
		NEW CASSEL	3	0	
		NORTH NEW HYDE PARK	4	0	
PORT WASHINGTON		2	0		
ROSLYN HEIGHTS		2	0		
UNIVERSITY GARDENS		1	0		
<b>Code - Court</b>		<b>23</b>	<b>0.2</b>		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Drop Off Bin	ALBERTSON	1	6.0	
			GARDEN CITY PARK	1	11.0	
		<b>Code - Drop Off Bin</b>			<b>2</b>	<b>8.5</b>
		Code - Dumpster	GREAT NECK	4	0.8	
			NEW HYDE PARK	1	4.0	
			SEARINGTOWN	1	13.0	
		<b>Code - Dumpster</b>			<b>6</b>	<b>3.3</b>
		Code - Fence	GREAT NECK	2	2.0	
			WESTBURY	3	0.7	
		<b>Code - Fence</b>			<b>5</b>	<b>1.2</b>
		Code - From Transfer	CARLE PLACE	1	5.0	
			GARDEN CITY PARK	2	0.5	
			GREAT NECK	2	0	
			NORTH NEW HYDE PARK	2	0	
			ROSLYN	1	0	
		<b>Code - From Transfer</b>			<b>8</b>	<b>0.8</b>
		Code - Garbage	EAST HILLS	1	1.0	
			GARDEN CITY PARK	2	5.0	
			GREAT NECK	2	5.5	
			HERRICKS	1	1.0	
			MANHASSET	1	0	
			NEW CASSEL	3	2.3	
			NEW CASSELL	1	3.0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	6	5.2	
		<b>Code - Garbage</b>			<b>21</b>	<b>3.1</b>
		Code - Graffiti	NEW CASSEL	6	2.7	
			SEARINGTOWN	1	14.0	
		<b>Code - Graffiti</b>			<b>7</b>	<b>4.3</b>
		Code - Litter	PORT WASHINGTON	1	1.0	
		<b>Code - Litter</b>			<b>1</b>	<b>1.0</b>
		Code - Miscellaneous	CARLE PLACE	3	2.3	
			GARDEN CITY PARK	2	0.5	
			GREAT NECK	6	5.3	
			MANHASSET	5	5.4	
			NEW CASSEL	9	2.3	
			NEW HYDE PARK	3	3.3	
			NORTH NEW HYDE	2	4.0	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Miscellaneous	PARK			
			PORT WASHINGTON	7	2.3	
			ROSLYN	1	11.0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	1	0	
			garden city park	1	0	
				1	3.0	
		<b>Code - Miscellaneous</b>			<b>42</b>	<b>3.2</b>
		Code - No Plates / Inoperable Vehicle	NEW CASSEL	3	0	
			NEW HYDE PARK	1	5.0	
			PORT WASHINGTON	1	1.0	
			WESTBURY	4	0	
		<b>Code - No Plates / Inoperable Vehicle</b>			<b>9</b>	<b>0.7</b>
		Code - Noise	roslyn heights	1	0	
			ALBERTSON	1	10.0	
			GREAT NECK	2	9.0	
			NEW HYDE PARK	2	2.0	
			NO NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	0	
		<b>Code - Noise</b>			<b>9</b>	<b>3.7</b>
		Code - Odor	NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	0	
			WESTBURY	1	4.0	
		<b>Code - Odor</b>			<b>3</b>	<b>1.7</b>
		Code - Overgrown Vegetation	westbury	1	0	
			ALBERTSON	4	0.8	
			CARLE PLACE	2	0	
			FLORAL PARK CENTRE	2	1.0	
			GREAT NECK	2	2.0	
			GREENVALE	1	0	
			HERRICKS	2	1.5	
			KINGS POINT	1	3.0	
			MANHASSET	4	3.0	
			NEW CASSEL	8	0.2	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	2	0.5	
			NORTH NEW HYDE PARK	13	1.6	
			PORT WASHINGTON	6	0	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	ROSLYN HEIGHTS	7	1.4	
			WESTBURY	3	0	
		<b>Code - Overgrown Vegetation</b>			<b>59</b>	<b>1.0</b>
		Code - Property Maintenance	ALBERTSON	2	11.5	
			CARLE PLACE	1	0	
			FLORAL PARK CENTRE	2	10.0	
			GREAT NECK	4	6.5	
			MANHASSET	2	0	
			NEW CASSEL	9	2.0	
			NORTH NEW HYDE PARK	3	1.0	
			PORT WASHINGTON	6	0	
			ROSLYN HEIGHTS	7	5.1	
			SEARINGTOWN	1	15.0	
			WESTBURY	1	0	
		<b>Code - Property Maintenance</b>			<b>38</b>	<b>3.7</b>
		Code - Property Violations Search		132	2.6	
		<b>Code - Property Violations Search</b>			<b>132</b>	<b>2.6</b>
		Code - Sidewalk Obstruction	CARLE PLACE	1	9.0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
		<b>Code - Sidewalk Obstruction</b>			<b>3</b>	<b>3.0</b>
		Code - Signs	GARDEN CITY PARK	2	1.0	
			GREAT NECK	1	0	
			MANHASSET	6	4.8	
			PORT WASHINGTON	5	0.6	
			ROSLYN HEIGHTS	1	2.0	
		<b>Code - Signs</b>			<b>15</b>	<b>2.4</b>
		Code - Storage and Display	HERRICKS	1	1.0	
			MANHASSET	1	0	
		<b>Code - Storage and Display</b>			<b>2</b>	<b>0.5</b>
		Code - Tree Removal	MANHASSET	1	6.0	
			ROSLYN HEIGHTS	2	4.5	
<b>Code - Tree Removal</b>			<b>3</b>	<b>5.0</b>		
Code - Unlawful Property Use	GREAT NECK	1	12.0			
	NEW CASSEL	2	0			
	NORTH NEW HYDE PARK	2	10.5			
	PORT WASHINGTON	3	10.3			

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Department of Public Safety	Code Enforcement	Code - Unlawful Property Use	ROSLYN HEIGHTS	1	2.0	
			SEARINGTOWN	1	1.0	
		<b>Code - Unlawful Property Use</b>			<b>10</b>	<b>6.7</b>
		Code - Water Flow / Accumulation	NEW CASSEL	1	0	
			PORT WASHINGTON	1	0	
		<b>Code - Water Flow / Accumulation</b>			<b>2</b>	<b>0</b>
	<b>Code Enforcement</b>			<b>499</b>	<b>2.4</b>	
	Parking Enforcement	Prkg Enfrc - Call Back Request			14	2.0
			<b>Prkg Enfrc - Call Back Request</b>			<b>14</b>
		Prkg Enfrc - Commercial Parking	NEW CASSEL	2	3.0	
			NO NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	2.0	
			WESTBURY	1	6.0	
		<b>Prkg Enfrc - Commercial Parking</b>			<b>7</b>	<b>2.6</b>
		Prkg Enfrc - Parking Violations Complaint	ALBERTSON	1	7.0	
			GARDEN CITY PARK	2	5.0	
			GREAT NECK	5	1.4	
			GREENVALE	1	0	
			MANHASSET	1	1.0	
			NEW CASSEL	1	6.0	
			NORTH NEW HYDE PARK	1	1.0	
	PORT WASHINGTON		1	1.0		
ROSLYN	1		0			
SADDLE ROCK	1		0			
WESTBURY	1	6.0				
<b>Prkg Enfrc - Parking Violations Complaint</b>			<b>16</b>	<b>2.4</b>		
<b>Parking Enforcement</b>			<b>37</b>	<b>2.3</b>		
Security Division	Security - Park Noise	MANHASSET	5	0.2		
		<b>Security - Park Noise</b>			<b>5</b>	<b>0.2</b>
<b>Security Division</b>			<b>5</b>	<b>0.2</b>		
<b>Department of Public Safety</b>				<b>699</b>	<b>2.1</b>	
Department of Public Works	Department of Public Works	DPW - Road Project	CARLE PLACE	2	0	
		<b>DPW - Road Project</b>			<b>2</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>	
	Highway Department	Hwy - Abandoned Vehicle	NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	

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Department of Public Works	Highway Department	<b>Hwy - Abandoned Vehicle</b>		<b>3</b>	<b>0</b>
		Hwy - Animal Sign - New Request	PORT WASHINGTON	1	5.0
		<b>Hwy - Animal Sign - New Request</b>		<b>1</b>	<b>5.0</b>
		Hwy - Basketball Stanchion	WESTBURY	1	1.0
		<b>Hwy - Basketball Stanchion</b>		<b>1</b>	<b>1.0</b>
		Hwy - Bee's Nest Removal	NORTH NEW HYDE PARK	1	8.0
			ROSLYN HEIGHTS	1	4.0
		<b>Hwy - Bee's Nest Removal</b>		<b>2</b>	<b>6.0</b>
		Hwy - Call Back Request		28	9.1
		<b>Hwy - Call Back Request</b>		<b>28</b>	<b>9.1</b>
		Hwy - Catch Basin	ALBERTSON	2	0
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	1	10.0
			GLENWOOD LANDING	1	6.0
			HERRICKS	1	0
			MANHASSET	1	0
			MANHASSET HILLS	1	6.0
			NEW CASSEL	1	9.0
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	2	1.0
			ROSLYN HEIGHTS	1	3.0
			SEARINGTOWN	1	0
			<b>Hwy - Catch Basin</b>		<b>17</b>
		Hwy - Complaint - Highway Employee / Vehicle	PORT WASHINGTON	1	0
		<b>Hwy - Complaint - Highway Employee / Vehicle</b>		<b>1</b>	<b>0</b>
		Hwy - Curb Repair	ALBERTSON	1	0
			CARLE PLACE	1	0
			NORTH NEW HYDE PARK	3	0
			PORT WASHINGTON	1	3.0
			ROSLYN HEIGHTS	1	0
		<b>Hwy - Curb Repair</b>		<b>7</b>	<b>0.4</b>
		Hwy - Dead Animal Pickup	ALBERTSON	1	0
			MANHASSET	2	2.0
			NEW CASSEL	3	1.3
			NEW HYDE PARK	1	2.0

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Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	PORT WASHINGTON	1	4.0		
			ROSLYN HEIGHTS	1	1.0		
			UNIVERSITY GARDENS	1	6.0		
		<b>Hwy - Dead Animal Pickup</b>				<b>10</b>	<b>2.1</b>
		Hwy - Dead End Guard Rail	NEW HYDE PARK	1	0		
		<b>Hwy - Dead End Guard Rail</b>				<b>1</b>	<b>0</b>
		Hwy - From Transfer	CARLE PLACE	1	0		
			NEW CASSEL	2	1.0		
		<b>Hwy - From Transfer</b>				<b>3</b>	<b>0.7</b>
		Hwy - Grass Cut / Mow	CARLE PLACE	4	2.5		
			GARDEN CITY PARK	1	2.0		
			MANHASSET	2	0		
			NEW CASSEL	4	5.0		
			NEW HYDE PARK	2	2.0		
			PORT WASHINGTON	1	1.0		
		<b>Hwy - Grass Cut / Mow</b>				<b>14</b>	<b>2.6</b>
		Hwy - Informational		1	0		
		<b>Hwy - Informational</b>				<b>1</b>	<b>0</b>
		Hwy - Manhole Repair	CARLE PLACE	1	4.0		
			GREAT NECK	1	0		
			PORT WASHINGTON	1	13.0		
			ROSLYN	1	1.0		
		<b>Hwy - Manhole Repair</b>				<b>4</b>	<b>4.5</b>
		Hwy - Miscellaneous	ALBERTSON	2	5.5		
			BAXTER ESTATES	1	0		
			CARLE PLACE	5	5.8		
			FLORAL PARK CENTRE	1	8.0		
			FLOWER HILL	1	6.0		
			GARDEN CITY PARK	4	7.0		
			GREAT NECK	6	7.2		
			HERRICKS	2	4.0		
			MANHASSET	12	2.4		
			MANHASSET HILLS	1	1.0		
N NEW HYDE PARK	1		0				
NEW CASSEL	6		2.8				
NEW CASSELL	1		1.0				
NEW HYDE PARK	4		4.5				
NO NEW HYDE PARK	2		2.0				
NORTH NEW HYDE PARK	5		1.8				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Miscellaneous	PORT WASHINGTON	9	3.6	
			ROSLYN HEIGHTS	5	4.2	
			SEARINGTOWN	2	3.5	
			UNIVERSITY GARDENS	1	2.0	
			WESTBURY	2	1.0	
			roslyn	1	0	
		<b>Hwy - Miscellaneous</b>			<b>74</b>	<b>3.7</b>
		Hwy - Permits / Road Opening Application Request		5	0.6	
		<b>Hwy - Permits / Road Opening Application Request</b>			<b>5</b>	<b>0.6</b>
		Hwy - Pothole	ALBERTSON	5	7.2	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	4	1.2	
			GLENWOOD LANDING	2	4.5	
			GREAT NECK	7	2.7	
			GREENVALE	1	8.0	
			MANHASSET	5	3.8	
			NEW CASSEL	6	4.8	
			NEW HYDE PARK	3	16.7	
			NORTH NEW HYDE PARK	1	6.0	
			PORT WASHINGTON	9	2.1	
			ROSLYN HEIGHTS	8	3.4	
			SEARINGTOWN	1	2.0	
			WESTBURY	2	2.5	
			WILLISTON PARK	2	0.5	
			port washington	1	9.0	
			<b>Hwy - Pothole</b>			<b>58</b>
		Hwy - Pothole Filled Without Request	NEW CASSEL	2	0	
			PORT WASHINGTON	24	0	
			manhasset	1	0	
			new cassel	1	0	
			port washington	6	0	
		<b>Hwy - Pothole Filled Without Request</b>			<b>34</b>	<b>0</b>
		Hwy - Shopping Cart	GREAT NECK	1	4.0	
<b>Hwy - Shopping Cart</b>			<b>1</b>	<b>4.0</b>		
Hwy - Sprinkler Damage	GREAT NECK	1	4.0			
	HERRICKS	1	14.0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Sprinkler Damage	NEW HYDE PARK	1	7.0	
			NORTH NEW HYDE PARK	2	0	
		<b>Hwy - Sprinkler Damage</b>			<b>5</b>	<b>5.0</b>
		Hwy - Street Drainage / Flooding	CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			NEW CASSEL	1	2.0	
			NORTH NEW HYDE PARK	2	3.5	
			ROSLYN	1	0	
		<b>Hwy - Street Drainage / Flooding</b>			<b>6</b>	<b>1.5</b>
		Hwy - Street Sign - New Request	CARLE PLACE	1	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	2	0	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	2	0	
				2	0	
		<b>Hwy - Street Sign - New Request</b>			<b>13</b>	<b>0</b>
		Hwy - Street Sign - Remove	MANHASSET	2	0	
			NORTH NEW HYDE PARK	1	0	
			great neck	1	0	
		<b>Hwy - Street Sign - Remove</b>			<b>4</b>	<b>0</b>
		Hwy - Street Sign - Repair / Replace	ALBERTSON	2	0	
			CARL PLACE	1	6.0	
			CARLE PLACE	4	2.2	
			GARDEN CITY PARK	8	3.5	
			GREAT NECK	8	3.4	
			GREENVALE	1	4.0	
			HERRICKS	1	0	
			MANHASSET	4	2.5	
			NEW CASSEL	3	0.7	
			NEW CASSELL	1	2.0	
			NEW HYDE PARK	1	0	
NO NEW HYDE PARK	1		6.0			
PORT WASHINGTON	6		1.5			
ROSLYN HEIGHTS	5		0.6			
WESTBURY	2		0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	albertson	1	0	
			manhasset	1	0	
		<b>Hwy - Street Sign - Repair / Replace</b>			<b>50</b>	<b>2.1</b>
		Hwy - Street Sweeping / Cleaning	ALBERTSON	1	6.0	
			GARDEN CITY PARK	1	7.0	
			GREAT NECK	3	5.7	
			HERRICKS	1	1.0	
			MANHASSET	2	1.5	
			NEW CASSEL	2	6.0	
			NEW HYDE PARK	1	5.0	
			NO NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	1	0	
			ROSLYN	1	2.0	
			ROSLYN HEIGHTS	2	3.0	
			<b>Hwy - Street Sweeping / Cleaning</b>			<b>18</b>
		Hwy - Tree Branch / Debris Pickup	CARLE PLACE	1	1.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	3	1.0	
			MANHASSET	3	1.7	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	2.5	
			THOMASTON	1	1.0	
			port washington	1	0	
		<b>Hwy - Tree Branch / Debris Pickup</b>			<b>13</b>	<b>1.2</b>
		Hwy - Tree Fallen - Emergency	GREAT NECK	2	0.5	
			KENSINGTON	1	3.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	1.0	
		<b>Hwy - Tree Fallen - Emergency</b>			<b>5</b>	<b>1.0</b>
		Hwy - Tree Planting	ALBERTSON	5	0	
			CARLE PLACE	9	0.1	
			GARDEN CITY PARK	12	0.1	
GREAT NECK	3		0			
HERRICKS	3		0			
MANHASSET	11		0.6			
MANHASSET HILLS	1		0			
NEW CASSEL	3		0			
NEW HYDE PARK	6		0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Planting	NORTH NEW HYDE PARK	17	0	
			PORT WASHINGTON	4	0	
			ROSLYN HEIGHTS	7	0	
			SEARINGTOWN	6	0	
			UNIVERSITY GARDENS	2	0	
		<b>Hwy - Tree Planting</b>			<b>89</b>	<b>0.1</b>
		Hwy - Tree Stump Removal	ALBERTSON	1	0	
			CARLE PLACE	2	0	
			GARDEN CITY PARK	16	1.6	
			GREAT NECK	4	0	
			HERRICKS	1	0	
			MANHASSET	4	5.0	
			MANHASSET HILLS	1	0	
			NEW CASSEL	1	14.0	
			NEW HYDE PARK	5	0.2	
			NORTH NEW HYDE PARK	16	0.8	
			PORT WASHINGTON	3	0	
			ROSLN HEIGHTS	1	0	
			ROSLYN HEIGHTS	4	0	
			SEARINGTOWN	4	0	
		<b>Hwy - Tree Stump Removal</b>			<b>63</b>	<b>1.2</b>
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	4	1.5	
			CARLE PLACE	9	2.1	
			FLORAL PARK CENTRE	3	0	
			GARDEN CITY PARK	14	3.9	
			GREAT NECK	9	1.3	
			GREENVALE	1	0	
			HERRICKS	4	0	
			MANHASSET	10	0.1	
			NEW CASSEL	4	0.5	
			NEW HYDE PARK	6	0.8	
			NO NEW HYDE PARK	4	5.8	
			NORTH NEW HYDE PARK	36	1.8	
PORT WASHINGTON	22		0.4			
ROSLYN HEIGHTS	7		0			
SEARINGTOWN	6	0				
UNIVERSITY GARDENS	1	0				

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	WESTBURY	4	1.5	
			manhasset	1	0	
		<b>Hwy - Tree Trimming / Removal Inspection</b>			<b>145</b>	<b>1.4</b>
	<b>Highway Department</b>			<b>676</b>	<b>2.1</b>	
	Street Lighting District	Street Light - Cable Break	MANHASSET	1	8.0	
			PORT WASHINGTON	1	6.0	
		<b>Street Light - Cable Break</b>			<b>2</b>	<b>7.0</b>
		Street Light - Cycles On / Off	CARLE PLACE	1	9.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	12.0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	3	8.0	
		<b>Street Light - Cycles On / Off</b>			<b>9</b>	<b>6.7</b>
		Street Light - Fixture Problem	ALBERTSON	1	4.0	
			CARLE PLACE	1	0	
			GREAT NECK	1	0	
			HERRICKS	1	0	
			MANHASSET	1	5.0	
			NEW HYDE PARK	1	12.0	
			NORTH NEW HYDE PARK	1	8.0	
		<b>Street Light - Fixture Problem</b>			<b>7</b>	<b>4.1</b>
		Street Light - Light Out (Single)	ALBERTSON	6	1.8	
			CARLE PLACE	8	6.0	
			FLORAL PARK CENTRE	1	6.0	
	GARDEN CITY PARK		2	0		
	GREAT NECK		7	2.1		
GREAT NECK ESTATES	1		3.0			
GREENVALE	1		5.0			
HERRICKS	4		8.5			
MANHASSET	6		3.3			
NEW CASSEL	15		3.4			
NEW HYDE PARK	5		5.4			
NORTH NEW HYDE PARK	17		4.1			
PLANDOME HEIGHTS	1		8.0			
PORT WASHINGTON	10		6.1			
ROSLYN HEIGHTS	6	4.0				
SEARINGTOWN	5	12.4				

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	THOMASTON	1	3.0	
			UNIVERSITY GARDENS	2	4.0	
			WESTBURY	2	6.5	
			WILLISTON PARK	1	6.0	
		<b>Street Light - Light Out (Single)</b>			<b>101</b>	<b>4.7</b>
		Street Light - Lights Out (Multiple)	CARLE PLACE	1	2.0	
			EAST HILLS	1	0	
			GREAT NECK	1	0	
			HERRICKS	1	0	
			MANHASSET	4	1.0	
			NEW CASSEL	4	3.5	
			NEW HYDE PARK	2	9.0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	5	3.6	
			PORT WASHINGTON	3	6.0	
			PORT WASHINGTON NORTH	1	0	
			WESTBURY	1	0	
			<b>Street Light - Lights Out (Multiple)</b>			<b>25</b>
		Street Light - Mark Out	ALBERTSON	7	5.1	
			CARLE PLACE	12	4.1	
			GARDEN CITY PARK	22	5.7	
			GREAT NECK	9	2.0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	1	0	
			HARBOR HILLS	3	1.3	
			HERRICKS	14	4.4	
			MANHASSET	18	3.7	
			MANHASSET HILLS	5	2.8	
			MUNSEY PARK	1	0	
			N HEMPSTEAD	1	6.0	
			N NEW HYDE PARK	9	3.8	
			NEW CASSE	1	8.0	
NEW CASSEL	1		8.0			
NEW HYDE PARK	5		4.2			
NNORTH NEW HYDE PARK	1		0			
NORTH NEW HYDE PARK	20		5.4			
PORT WASHINGTON	24	5.7				

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	PT WASHINGTON	3	1.3	
			ROSLYN HEIGHTS	24	2.7	
			SEARINGTOWN	11	2.5	
			UNIVERSITY GARDENS	13	2.9	
			WESTBURY	4	6.2	
			WILLISTON PARK	3	3.0	
		<b>Street Light - Mark Out</b>			<b>213</b>	<b>4.1</b>
		Street Light - Misc Problems	MANHASSET	1	8.0	
			PORT WASHINGTON	1	3.0	
			ROSLYN HEIGHTS	1	2.0	
			UNIVERSITY GARDENS	1	15.0	
		<b>Street Light - Misc Problems</b>			<b>4</b>	<b>7.0</b>
		Street Light - New Light Request	GREAT NECK	1	15.0	
		<b>Street Light - New Light Request</b>			<b>1</b>	<b>15.0</b>
		Street Light - On During Day	ALBERTSON	4	5.8	
			CARLE PLACE	10	6.1	
			FLORAL PARK CENTRE	1	10.0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	3	2.7	
			HERRICKS	3	7.7	
			MANHASSET	3	3.7	
			NEW CASSEL	11	5.8	
			NEW HYDE PARK	9	6.1	
			NORTH NEW HYDE PARK	15	5.3	
			PORT WASHINGTON	6	4.8	
			ROSLYN	1	5.0	
			ROSLYN HEIGHTS	2	2.5	
SEARINGTOWN	3		11.3			
UNIVERSITY GARDENS	1		0			
new hyde park	1		5.0			
<b>Street Light - On During Day</b>			<b>75</b>	<b>5.5</b>		
Street Light - Pole Problem	GREAT NECK	2	2.5			
	MANHASSET	1	4.0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Pole Problem	NORTH NEW HYDE PARK	1	0
			ROSLYN HEIGHTS	3	3.7
		<b>Street Light - Pole Problem</b>		<b>7</b>	<b>2.9</b>
	<b>Street Lighting District</b>			<b>444</b>	<b>4.5</b>
<b>Department of Public Works</b>				<b>1,122</b>	<b>3.0</b>
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	2	4.5
			NEW CASSEL	2	0.5
		<b>Housing - Appliance</b>		<b>4</b>	<b>2.5</b>
		Housing - Electrical	NEW CASSEL	2	3.0
		<b>Housing - Electrical</b>		<b>2</b>	<b>3.0</b>
		Housing - Misc Carpentry	MANHASSET	1	0
		<b>Housing - Misc Carpentry</b>		<b>1</b>	<b>0</b>
		Housing - Misc Exterior	NEW CASSEL	1	5.0
		<b>Housing - Misc Exterior</b>		<b>1</b>	<b>5.0</b>
		Housing - Misc SR	MANHASSET	1	8.0
			WESTBURY	2	0.5
		<b>Housing - Misc SR</b>		<b>3</b>	<b>3.0</b>
		Housing - Pest Control	MANHASSET	4	3.2
		<b>Housing - Pest Control</b>		<b>4</b>	<b>3.2</b>
	Housing - Plumbing	MANHASSET	5	1.2	
	NEW CASSEL	3	2.0		
	WESTBURY	1	0		
<b>Housing - Plumbing</b>		<b>9</b>	<b>1.3</b>		
<b>Housing Authority</b>				<b>24</b>	<b>2.3</b>
<b>Housing Authority</b>				<b>24</b>	<b>2.3</b>
Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	ROSLYN	1	3.0
		<b>HR - ADA Compliance</b>		<b>1</b>	<b>3.0</b>
		HR - Call Back Request		2	0
		<b>HR - Call Back Request</b>		<b>2</b>	<b>0</b>
		HR - Medical and Insurance Benefits		3	5.7
		<b>HR - Medical and Insurance Benefits</b>		<b>3</b>	<b>5.7</b>
		HR - Misc SR		1	1.0
		<b>HR - Misc SR</b>		<b>1</b>	<b>1.0</b>
	HR - Personnel and Employment		5	0.4	
<b>HR - Personnel and Employment</b>		<b>5</b>	<b>0.4</b>		
<b>Human Resources and Finance</b>				<b>12</b>	<b>1.9</b>
<b>Human Resources and Finance</b>				<b>12</b>	<b>1.9</b>
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ALBERTSON	1	1.0
			EAST HILLS	1	4.0
			GREAT NECK	2	4.0

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	PORT WASHINGTON	4	6.0		
			ROSLYN HEIGHTS	1	0		
			WILLISTON PARK	1	0		
			port washington	1	1.0		
		<b>OIC - From Transfer</b>				<b>11</b>	<b>3.5</b>
		OIC - Inter Municipal SR	ALBERTSON	3	1.0		
			EAST GARDEN CITY	1	4.0		
			EAST HILLS	6	1.0		
			EAST WILLISTON	2	0		
			FLORAL PARK	1	0		
			FLOWER HILL	2	0		
			GARDEN CITY	1	1.0		
			GARDEN CITY PARK	5	1.0		
			GREAT NECK	13	1.0		
			GREAT NECK PLAZA	4	1.2		
			LAKE SUCCESS	2	0.5		
			MANHASSET	9	0.7		
			MANORHAVEN	1	0		
			MINEOLA	6	1.5		
			NEW CASSEL	1	1.0		
			NEW HYDE PARK	6	1.8		
			NO NEW HYDE PARK	2	0.5		
			OLD WESTBURY	3	0.3		
			PORT WASHINGTON	8	1.0		
			PORTWASHINGTON	1	1.0		
			ROSLYN	6	1.3		
			ROSLYN ESTATES	2	2.0		
			ROSLYN HARBOR	2	1.5		
			ROSLYN HEIGHTS	5	1.2		
			RUSSELL GARDENS	1	3.0		
			SADDLE ROCK	1	1.0		
			SEARINGTOWN	1	1.0		
			THOMASTON	5	0.8		
			WESTBURY	4	0.2		
			east hills	1	0		
great neck	1	2.0					
north hills	1	0					

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	port washington	1	2.0	
				6	1.0	
	<b>OIC - Inter Municipal SR</b>			<b>114</b>	<b>1.0</b>	
	<b>Inter Municipal Affairs</b>			<b>125</b>	<b>1.2</b>	
<b>Inter Municipal Affairs</b>				<b>125</b>	<b>1.2</b>	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		4	0	
		<b>Park - Call Back Request</b>			<b>4</b>	<b>0</b>
		Park - From Transfer	NEW HYDE PARK	2	3.0	
			PORT WASHINGTON	1	3.0	
			ROSLYN HEIGHTS	1	7.0	
		<b>Park - From Transfer</b>			<b>4</b>	<b>4.0</b>
		Park - General Complaint		11	2.8	
		<b>Park - General Complaint</b>			<b>11</b>	<b>2.8</b>
		Park - Miscellaneous	ALBERTSON	1	5.0	
			FLOWER HILL	1	5.0	
			MANORHAVEN	1	2.0	
			MINEOLA	2	3.0	
			MUNSEY PARK	1	2.0	
			NEW CASSEL	1	5.0	
			NORTH NEW HYDE PARK	2	3.0	
			POR TWASHINGTON	1	3.0	
			PORT WASHINGTON	7	2.3	
			QUEENS VILLAGE	1	1.0	
			ROSLYN	2	6.5	
			ROSLYN HARBOR	1	1.0	
			ROSLYN HEIGHTS	2	3.5	
			WILLISTON PARK	1	0	
				2	0.5	
		<b>Park - Miscellaneous</b>			<b>26</b>	<b>2.8</b>
		Park - Park Facilities Maintenance		30	3.0	
		<b>Park - Park Facilities Maintenance</b>			<b>30</b>	<b>3.0</b>
		Park - Park Permit Application Request		24	0.1	
<b>Park - Park Permit Application Request</b>			<b>24</b>	<b>0.1</b>		
Park - Park and Recreation Literature Request		5	0			
<b>Park - Park and Recreation Literature Request</b>			<b>5</b>	<b>0</b>		
Park - Theater Ticket Purchase	ALBERTSON	1	0			
	GREAT NECK ESTATES	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Parks and Recreation Department	Parks and Recreation Department	Park - Theater Ticket Purchase	PORT WASHINGTON	1	0	
			PORT WASHINGTON	1	0	
			<b>Park - Theater Ticket Purchase</b>	<b>4</b>	<b>0</b>	
	<b>Parks and Recreation Department</b>			<b>108</b>	<b>2.0</b>	
<b>Parks and Recreation Department</b>				<b>108</b>	<b>2.0</b>	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		3	2.0	
		<b>BZA - Questions needing Answers</b>		<b>3</b>	<b>2.0</b>	
	<b>Board of Zoning Appeals</b>			<b>3</b>	<b>2.0</b>	
	Building Department	Bldg - Application Status	ALBERTSON	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	2	2.5	
			PORT WASHINGTON	1	8.0	
			PORT WASHINGTON NORTH	1	8.0	
			ROSLYN HEIGHTS	1	6.0	
			<b>Bldg - Application Status</b>		<b>8</b>	<b>3.6</b>
			Bldg - Call Back		10	2.3
			<b>Bldg - Call Back</b>		<b>10</b>	<b>2.3</b>
			Bldg - Certificate Status		2	0
			<b>Bldg - Certificate Status</b>		<b>2</b>	<b>0</b>
			Bldg - Construction Complaint	ALBERTSON	1	28.0
CARLE PLACE				2	0	
GARDEN CITY PARK	1	18.0				
GREAT NECK	2	12.5				
HERRICKS	1	13.0				
MANHASSET HILLS	1	7.0				
NEW HYDE PARK	2	2.5				
NORTH NEW HYDE PARK	2	6.0				
PORT WASHINGTON	2	0				
ROSLYN HEIGHTS	1	0				
THOMASTON	1	1.0				
<b>Bldg - Construction Complaint</b>		<b>16</b>	<b>6.8</b>			
Bldg - From Transfer	ALBERTSON	1	0			
	NEW CASSEL	1	0			
	NEW HYDE PARK	1	1.0			
	WESTBURY	1	0			
		1	0			
<b>Bldg - From Transfer</b>		<b>5</b>	<b>0.2</b>			

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - General Question Needs Answers		97	3.5	
		<b>Bldg - General Question Needs Answers</b>			<b>97</b>	<b>3.5</b>
		Bldg - Housing Complaint	CARLE PLACE	1	0	
			NEW CASSEL	3	0	
			WESTBURY	1	0	
		<b>Bldg - Housing Complaint</b>			<b>5</b>	<b>0</b>
		Bldg - Illegal Housing	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	2	3.0	
			MANHASSET	2	0	
			MINEOLA	1	2.0	
			NEW CASSEL	7	3.3	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	5	2.4	
			ROSLYN HEIGHTS	1	0	
			westbury	1	4.0	
		<b>Bldg - Illegal Housing</b>			<b>22</b>	<b>2.1</b>
		Bldg - Inspection Request		1	3.0	
		<b>Bldg - Inspection Request</b>			<b>1</b>	<b>3.0</b>
		Bldg - Permit Question Needs Answers		19	4.3	
		<b>Bldg - Permit Question Needs Answers</b>			<b>19</b>	<b>4.3</b>
		Bldg - Retaining Wall	NEW HYDE PARK	1	0	
			SEARINGTOWN	1	0	
		<b>Bldg - Retaining Wall</b>			<b>2</b>	<b>0</b>
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	0	
			CARLE PLACE	2	1.5	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	4.5	
			GREENVALE	3	0	
			MANHASSET	4	8.8	
			NEW CASSEL	1	0	
			NEW HYDE PAKR	1	0	
			NEW HYDE PARK	3	6.7	
			NORTH NEW HYDE PARK	6	1.2	
PORT WASHINGTON	5		4.4			
ROSLYN HEIGHTS	2		2.5			
WESTBURY	3		0			
<b>Bldg - Suspect Work Without a Permit</b>			<b>34</b>	<b>3.0</b>		
<b>Building Department</b>			<b>221</b>	<b>3.3</b>		

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Planning and Building Department	Planning Department	Planning - Questions needing Answers	ALBERTSON	1	1.0		
			ANDERSON	1	5.0		
	<b>Planning - Questions needing Answers</b>			<b>2</b>	<b>3.0</b>		
	<b>Planning Department</b>			<b>2</b>	<b>3.0</b>		
<b>Planning and Building Department</b>				<b>226</b>	<b>3.3</b>		
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	CARLE PLACE	2	1.0		
			EAST HILLS	2	16.5		
			EAST WILLISTON	1	0		
			GARDEN CITY	1	5.0		
			GARDEN CITY PARK	2	1.5		
			GREAT NECK	6	4.5		
			GREAT NECK PLAZA	3	2.7		
			HEMPSTEAD	1	6.0		
			HOLBROOK	1	0		
			MINEOLA	4	4.5		
			NEW CASSEL	6	1.5		
			NEW HYDE PARK	3	2.3		
			NORTH NEW HYDE PARK	6	2.2		
			PORT WASHINGTON	3	4.7		
			ROSLYN ESTATES	1	4.0		
			ROSLYN HEIGHTS	1	1.0		
			WESTBURY	13	2.5		
			WILLISTON PARK	1	1.0		
			<b>PI - Aging In Place Conference RSVP</b>			<b>57</b>	<b>3.2</b>
		PI - Call Back Request			ALBERTSON	1	0
					BABYLON	1	1.0
					CARLE PLACE	1	0
					FAR ROCKAWAY	1	0
					GARDEN CITY	1	0
					GREAT NECK	2	2.0
					GREAT NECK PLAZA	1	0
					HERRICKS	2	0
					MANHASSET	1	4.0
					MINEOLA	4	2.2
NEW CASSEL	2	0					
NEW HYDE PARK	3	4.7					
NORTH HILLS	2	0.5					
NORTH NEW HYDE PARK	4	1.5					
NY	1	1.0					
PORT WASHINGTON	4	1.0					

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Call Back Request	ROSLYN HEIGHT	1	1.0		
			WESTBURY	2	5.5		
			WILLISTON PARK	3	0.7		
				6	0.3		
		<b>PI - Call Back Request</b>				<b>43</b>	<b>1.4</b>
		PI - Caregiver Support	GREAT NECK	1	1.0		
			MANORHAVEN	1	3.0		
			THOMASTON	1	2.0		
			WILLISTON PARK	1	1.0		
			greatneck	1	0		
		<b>PI - Caregiver Support</b>				<b>5</b>	<b>1.4</b>
		PI - Financial Assistance	GARDEN CITY PARK	1	8.0		
			NEW HYDE PARK	1	3.0		
			PORT WASHINGTON	2	4.0		
			PORT WASHINGTON NORTH	1	7.0		
		<b>PI - Financial Assistance</b>				<b>5</b>	<b>5.2</b>
		PI - Health and Mental Health	ALBERTSON	1	3.0		
			CARLE PLACE	1	0		
			EAST HILLS	2	3.0		
			EAST WILLISTON	1	6.0		
			EASTEAST HILLS	1	0		
			FLORAL PARK	1	1.0		
			FLOWER HILL	1	0		
			GARDEN CITY PARK	3	1.3		
			GREAT NECK	8	3.0		
			GREAT NECK ESTATES	1	0		
			GREAT NECK PLAZA	4	1.5		
			MINEOLA	5	2.0		
			NEW HYDE PARK	3	1.0		
			OLD WESTBURY	1	2.0		
			PORT WASHINGTON	8	0.6		
			PORT WASHINGTON NORTH	2	0.5		
			PORTWASHINGTON	1	0		
ROSLYN	1		4.0				
ROSLYN HEIGHTS	2		1.5				
RUSSELL GARDENS	1		0				
UNIVERSITY GARDENS	1	0					

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Health and Mental Health	WESTBURY	3	3.3			
			WILLISTON PARK	6	3.7			
		<b>PI - Health and Mental Health</b>			<b>58</b>	<b>1.9</b>		
		PI - Household Maintenance	ALBERTSON	GARDEN CITY PARK	2	6.5		
				GREAT NECK	4	2.2		
				GREENVALE	1	1.0		
				HERRICKS	1	0		
				KINGS POINT	2	3.0		
				MANORHAVEN	1	3.0		
				MINEOLA	5	2.4		
				NEW CASSEL	3	2.0		
				NEW HYDE PARK	2	2.5		
				NORTH NEW HYDE PARK	2	18.0		
				PORT WASHINGTON	2	0.5		
				PORT WASHINGTON NORTH	2	0		
				ROSLYN HARBOR	1	0		
				ROSLYN HEIGHTS	2	4.0		
				SEARINGTOWN	1	1.0		
				WESTBURY	4	4.2		
				WILLISTON PARK	2	2.5		
				<b>PI - Household Maintenance</b>			<b>39</b>	<b>3.2</b>
				PI - Membership Registration	ALBERTSON	CARLE PLACE	7	0
						EAST HILLS	2	0
		EAST WILLISTON	2			0		
		FLOWER HILL	2			0		
		FRANKLIN SQUARE	1			0		
		GARDEN CITY	1			0		
		GARDEN CITY PARK	4			0		
		GREAT NECK	22			0		
		GREAT NECK ESTATES	3			0		
		GREAT NECK PLAZA	17			0		
		GREENVALE	1			0		
		KINGS POINT	4			0		
MANHASSET	5	0						
MANORHAVEN	1	0						
MINEOLA	9	0						
NEW CASSEL	5	0						

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	NEW HYDE PARK	6	0		
			NORTH HILLS	4	0		
			NORTH NEW HYDE PARK	5	0		
			PLANDOME HEIGHTS	1	0		
			PORT WASHINGTON	15	0		
			PORT WASHINGTON NORTH	2	0		
			ROSLYN	2	0		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	7	0		
			RUSSELL GARDENS	2	0		
			SEARINGTOWN	2	0		
			THOMASTON	1	0		
			UNIVERSITY GARDENS	1	0		
			WESTBURY	9	0		
			WILLISTON PARK	6	0		
				1	0		
			<b>PI - Membership Registration</b>			<b>154</b>	<b>0</b>
		PI - Miscellaneous	PI - Miscellaneous		ALBERTSON	1	6.0
					EAST HILLS	1	0
					GREAT NECK	6	0.8
					GREAT NECK ESTATES	1	2.0
					LAKE GROVE	1	1.0
					MANHASSET	1	2.0
					MANORHAVEN	2	0.5
					MINEOLA	3	1.7
					NEW CASSEL	2	16.0
					NEW HYDE PARK	1	1.0
					NORTH NEW HYDE PARK	1	1.0
					PORT WASHINGTON	2	0.5
					RIVERHEAD	1	23.0
					ROSLYN	1	1.0
					ROSLYN HEIGHTS	2	2.5
					SAYVILLE	1	0
UNIVERSITY GARDENS	2	0.5					
	2	6.0					
<b>PI - Miscellaneous</b>			<b>31</b>	<b>3.2</b>			
PI - NORC SR		GARDEN CITY PARK	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - NORC SR	NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	6	0.2	
		<b>PI - NORC SR</b>			<b>9</b>	<b>0.1</b>
		PI - Program Registration	ALBERTSON	ALBERTSON	4	1.5
				CARLE PLACE	11	0.3
				EAST HILLS	1	0
				EAST WILLISTON	4	2.0
				GARDEN CITY PARK	3	3.7
				GREAT NECK	25	2.4
				GREAT NECK PLAZA	9	0.2
				HERRICKS	1	0
				KINGS POINT	1	0
				MANHASSET	1	1.0
				MINEOLA	6	1.3
				NEW CASSEL	9	1.7
				NEW HYDE PARK	6	1.2
				NORTH NEW HYDE PARK	13	0.6
				PORT WASHINGTON	6	2.8
				PORT WASHINGTON NORTH	1	1.0
				ROSLYN HEIGHTS	10	2.3
				SEARINGTOWN	1	6.0
				WEST HEMPSTEAD	2	1.0
				WESTBURY	10	0.5
				WILLISTON PARK	1	0
		<b>PI - Program Registration</b>			<b>125</b>	<b>1.5</b>
		PI - Taxi Service	ALBERTSON	ALBERTSON	1	0
				great neck	3	0
				port washington	1	0
				ALBERTSON	28	0
				BAXTER ESTATES	9	0
				CARLE PLACE	20	0
				EAST HILLS	34	0
				EAST WILLISTON	3	0
FLORAL PARK	11			0		
FLORAL PARK CENTRE	1			0		
FLOWER HILL	15			0		
GARDEN CITY	2			0		
GARDEN CITY PARK	68			0.0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	GREAT NECK	150	0.0
			GREAT NECK ESTATES	12	0.1
			GREAT NECK PLAZA	92	0.0
			GREENVALE	1	0
			HERRICKS	23	0
			KENSINGTON	3	0
			KINGS POINT	23	0
			LAKE SUCCESS	2	0
			MANHASSET	58	0
			MANORHAVEN	35	0
			MINEOLA	83	0.0
			MORTH HILLS	1	0
			NEW CASSEL	38	0
			NEW HYDE PARK	52	0
			NORT HILLS	1	0
			NORTH HILLS	70	0
			NORTH NEW HYDE PARK	52	0
			PIORT WASHINGTON	1	0
			PLANDOME	7	0
			POR TWASHINGTON	1	0
			PORT MWASHINGTON	1	0
			PORT WASHINGTON	209	0
			PORT WASHINGTON NORTH	21	0
			PORT WASINGTON	1	0
			PORT WSAHINGTON	1	0
			PORTWASHINGTON	1	0
			ROSLTN HEIGHTS	1	0
			ROSLYN	21	0
			ROSLYN ESTATES	17	0
			ROSLYN HARBOR	1	0
			ROSLYN HEIGHTS	96	0
			RUSEEL AVE	1	0
			RUSSELL GARDENS	10	0
			SADDLE ROCK	5	0
SANDS POINT	7	0			
SEARINGTOWN	10	0			
THOMASTON	11	0			
UNIVERSITY GARDENS	3	0			

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	WESTBURY	22	0		
			WILLISTON PARK	55	0		
			mineola	2	0		
			roslyn heights	3	0		
				1	0		
		<b>PI - Taxi Service</b>				<b>1,401</b>	<b>0.0</b>
		PI - Taxi Service Cancellation			great neck	1	0
					port washington	1	0
					EAST HILLS	3	0
					FLORAL PARK	1	0
					FLOWER HILL	3	0
					GARDEN CITY PARK	4	0
					GREAT NECK	8	0
					GREAT NECK ESTATES	1	0
					GREAT NECK PLAZA	13	0.1
					HERRICKS	2	0
					MANHASSET	3	0
					MANORHAVEN	2	0
					MINEOLA	8	0
					NEW CASSEL	1	0
					NEW HYDE PARK	3	0
					NORTH HILLS	5	0
					NORTH NEW HYDE PARK	3	0
					PLANDOME	2	0
					PORT WASHINGTON	15	0
					PORT WASHINGTON NORTH	1	0
					ROSLYN	1	0
					ROSLYN ESTATES	1	0
					ROSLYN HARBOR	1	0
					ROSLYN HEIGHTS	3	0
					RUSSELL GARDENS	1	0
					SANDS POINT	1	0
					WESTBURY	1	0
					WILLISTON PARK	3	0
			1	0			
		<b>PI - Taxi Service Cancellation</b>				<b>93</b>	<b>0.0</b>
PI - Taxi Service Complaint			ALBERTSON	1	4.0		
			CARL PLACE	1	0		
			CARLE PLACE	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Complaint	GREAT NECK	1	3.0		
			KINGS POINT	1	0		
			LAKE SUCCESS	1	0		
			MANHASSET	1	0		
			NEW CASSEL	1	3.0		
			NORTH NEW HYDE PARK	1	0		
			WESTBURY	1	0		
		<b>PI - Taxi Service Complaint</b>			<b>10</b>	<b>1.0</b>	
		PI - Transportation/Mobility Mgmt Info	EAST HILLS	2	0		
			GREAT NECK	2	0		
			GREAT NECK PLAZA	7	0.4		
			KINGS POINT	1	1.0		
			MANHASSET	2	0.5		
			NEW CASSEL	1	2.0		
			NEW HYDE PARK	2	0		
			NORTH HILLS	2	0.5		
			NORTH NEW HYDE PARK	2	2.5		
			PORT WASHINGTON	1	3.0		
			WESTBURY	1	1.0		
			WILLISTON PARK	1	0		
		<b>PI - Transportation/Mobility Mgmt Info</b>			<b>24</b>	<b>0.7</b>	
		PI - Volunteer	GREAT NECK PLAZA	1	1.0		
			GREENVALE	1	1.0		
			NEW CASSEL	1	0		
		<b>PI - Volunteer</b>			<b>3</b>	<b>0.7</b>	
		<b>Project Independence</b>				<b>2,057</b>	<b>0.4</b>
		<b>Project Independence</b>				<b>2,057</b>	<b>0.4</b>
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	ALBERTSON	1	0		
			FLOWER HILL	1	0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	1	0		
			HERRICKS	1	0		
			MANHASSET	1	0		
			MINEOLA	2	0		
			NEW CASSEL	1	0		
			NEW HYDE PARK	2	0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	NORTH NEW HYDE PARK	4	0
			WILLISTON PARK	2	0
		<b>Tax - Duplicate Bill or Receipt</b>		<b>17</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>17</b>	<b>0</b>
<b>Receiver of Taxes</b>				<b>17</b>	<b>0</b>
Solid Waste Management	Solid Waste Management	SWMA - Call Back		16	0.6
		<b>SWMA - Call Back</b>		<b>16</b>	<b>0.6</b>
		SWMA - Carting Complaints	ALBERTSON	4	1.5
			GREAT NECK	2	0.5
			HERRICKS	1	1.0
			NEW CASSEL	1	0
			NEW HYDE PARK	1	2.0
			ROSLYN HEIGHTS	1	0
		<b>SWMA - Carting Complaints</b>		<b>10</b>	<b>1.0</b>
		SWMA - Garbage Not Picked Up	ALBERTSON	2	1.5
			GARDEN CITY PARK	1	1.0
			GREAT NECK	2	0
			HERRICKS	1	0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	1	1.0
			ROSLYN	1	0
			ROSLYN HEIGHTS	1	4.0
		<b>SWMA - Garbage Not Picked Up</b>		<b>10</b>	<b>1.1</b>
		SWMA - Strange Odor	NEW CASSEL	1	0
	<b>SWMA - Strange Odor</b>		<b>1</b>	<b>0</b>	
<b>Solid Waste Management</b>				<b>37</b>	<b>0.8</b>
Sustainability Department	SWMA - Compost	ALBERTSON	1	2.0	
		EAST HILLS	2	5.5	
		GARDEN CITY PARK	1	6.0	
		GREAT NECK	1	7.0	
		MANHASSET	1	1.0	
		NEW HYDE PARK	1	5.0	
		NORTH NEW HYDE PARK	1	0	
		OLD WESTBURY	1	0	
		PLANDOME HEIGHTS	1	7.0	
		PLANDOME MANOR	1	1.0	
		PORT WASHINGTON	2	5.5	
		RUSSELL GARDENS	1	6.0	

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Compost	SANDS POINT	1	1.0	
			WILLISTON PARK	2	3.0	
		<b>SWMA - Compost</b>			<b>17</b>	<b>3.8</b>
		SWMA - Long Island Green Homes	GREAT NECK	2	0	
			GREAT NECK PLAZA	1	2.0	
			MINEOLA	1	1.0	
			NORTH NEW HYDE PARK	1	2.0	
		<b>SWMA - Long Island Green Homes</b>			<b>5</b>	<b>1.0</b>
		SWMA - Rain Barrel	GARDEN CITY PARK	1	0	
			GREAT NECK	1	7.0	
			MANORHAVEN	1	0	
			NEW HYDE PARK	3	4.7	
			PORT WASHINGTON	1	6.0	
			WILLISTON PARK	1	0	
		<b>SWMA - Rain Barrel</b>			<b>8</b>	<b>3.4</b>
		SWMA - Recycling / STOP Call Back		2	1.5	
	<b>SWMA - Recycling / STOP Call Back</b>			<b>2</b>	<b>1.5</b>	
<b>Sustainability Department</b>				<b>32</b>	<b>3.1</b>	
<b>Solid Waste Management</b>				<b>69</b>	<b>1.9</b>	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	GREAT NECK	3	0	
			GREAT NECK PLAZA	1	0	
			KENSINGTON	3	0	
			NEW HYDE PARK	1	0	
		<b>311 - LIPA Power Outage</b>			<b>8</b>	<b>0</b>
		311 - SR Constituent Follow-up		112	0	
		<b>311 - SR Constituent Follow-up</b>			<b>112</b>	<b>0</b>
		311 - Street Repaving Schedule Inquiry	GREAT NECK	1	0	
<b>311 - Street Repaving Schedule Inquiry</b>			<b>1</b>	<b>0</b>		
<b>311 Call Center</b>				<b>121</b>	<b>0</b>	
Supervisor's Office	SupV - Airplane		EAST HILLS	131	0	
			GARDEN CITY PARK	3	0	
			HERRICKS	1	0	
			MANHASSET	1	0	
			MANORHAVEN	3	0	
			NEW HYDE PARK	14	0	
			NORTH NEW HYDE PARK	6	0	
			PORT WASHINGTON	3	0	
			ROSLN HEIGHTS	1	0	
			ROSLYN	4	0	
			ROSLYN HEIGHTS	16	0	

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Airplane	SEARINGTOWN	15	0	
			WILLISTON PARK	2	0	
		<b>SupV - Airplane</b>			<b>200</b>	<b>0</b>
		SupV - Complaint - Other Employee	NEW CASSEL	1	1.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0.5	
			manhasset	1	3.0	
		<b>SupV - Complaint - Other Employee</b>			<b>5</b>	<b>1.0</b>
		SupV - Geese		3	0	
		<b>SupV - Geese</b>			<b>3</b>	<b>0</b>
		SupV - Helicopter	EAST HILLS	2	0	
			FLOWER HILL	2	0	
			GARDEN CITY PARK	14	0	
			NEW HYDE PARK	8	0	
			PLANDOME	1	0	
			PORT WASHINGTON	2	0	
		<b>SupV - Helicopter</b>			<b>29</b>	<b>0</b>
		SupV - Helicopter Nassau		1	0	
		<b>SupV - Helicopter Nassau</b>			<b>1</b>	<b>0</b>
		SupV - Thank You from Constituent	FLORAL PARK	2	0	
			GARDEN CITY PARK	3	0	
			GREAT NECK	1	0	
			HERRICKS	3	0	
			MANHASSET	1	0	
			MINEOLA	2	0	
			MUNSEY PARK	1	0	
			NEW CASSEL	3	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	4	0	
			PORT WASHINGTON	1	0	
			ROSLYN HARBOR	2	0	
			ROSLYN HEIGHTS	1	0	
WESTBURY	1		0			
WILLISTON PARK	3		0			
	3		0			
<b>SupV - Thank You from Constituent</b>			<b>32</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Townstat Call Back		1	0
		<b>SupV - Townstat Call Back</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>271</b>	<b>0.0</b>
<b>Supervisor's Office</b>				<b>392</b>	<b>0.0</b>
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		1	0
		<b>Town Clerk - Bingo &amp; Games of Chance</b>		<b>1</b>	<b>0</b>
		Town Clerk - Birth Certificate		246	0
		<b>Town Clerk - Birth Certificate</b>		<b>246</b>	<b>0</b>
		Town Clerk - Block Party Application		4	0
		<b>Town Clerk - Block Party Application</b>		<b>4</b>	<b>0</b>
		Town Clerk - Contracts & Bids		1	0
		<b>Town Clerk - Contracts &amp; Bids</b>		<b>1</b>	<b>0</b>
		Town Clerk - Death Certificate		108	0
		<b>Town Clerk - Death Certificate</b>		<b>108</b>	<b>0</b>
		Town Clerk - Dog License		59	0
		<b>Town Clerk - Dog License</b>		<b>59</b>	<b>0</b>
		Town Clerk - Domestic Partnership		4	0
		<b>Town Clerk - Domestic Partnership</b>		<b>4</b>	<b>0</b>
		Town Clerk - Filming Permit		3	0
		<b>Town Clerk - Filming Permit</b>		<b>3</b>	<b>0</b>
		Town Clerk - Fishing License		2	0
		<b>Town Clerk - Fishing License</b>		<b>2</b>	<b>0</b>
		Town Clerk - Landscaping License		1	0
		<b>Town Clerk - Landscaping License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Liquor License		1	0
		<b>Town Clerk - Liquor License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Marriage Certificate		91	0
		<b>Town Clerk - Marriage Certificate</b>		<b>91</b>	<b>0</b>
		Town Clerk - Marriage License		126	0
		<b>Town Clerk - Marriage License</b>		<b>126</b>	<b>0</b>
		Town Clerk - Miscellaneous		59	0
<b>Town Clerk - Miscellaneous</b>		<b>59</b>	<b>0</b>		
Town Clerk - Parking Restrictions Removal Request		13	0		
<b>Town Clerk - Parking Restrictions Removal Request</b>		<b>13</b>	<b>0</b>		
Town Clerk - Peddler License		1	0		
<b>Town Clerk - Peddler License</b>		<b>1</b>	<b>0</b>		
Town Clerk - Solid Waste Management License		4	0		
<b>Town Clerk - Solid Waste Management License</b>		<b>4</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

July 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Taxi and Limousine License		7	0
		<b>Town Clerk - Taxi and Limousine License</b>		<b>7</b>	<b>0</b>
		Town Clerk - Tow Truck License		9	0
		<b>Town Clerk - Tow Truck License</b>		<b>9</b>	<b>0</b>
		Town Clerk - Waterways		1	0
	<b>Town Clerk - Waterways</b>		<b>1</b>	<b>0</b>	
	<b>Town Clerk</b>			<b>741</b>	<b>0</b>
<b>Town Clerk</b>				<b>741</b>	<b>0</b>
<b>Summary</b>				<b>5,624</b>	<b>1.3</b>