

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	GREAT NECK	1	1.0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	3.0	
		Adm Svc - Green Team			4	1.0
		Adm Svc - PW Parking - Broken Meter	BAXTER ESTATES	1	8.0	
			PORT WASHINGTON	3	1.0	
		Adm Svc - PW Parking - Broken Meter			4	2.8
		Administrative Services			8	1.9
		Administrative Services				8
Community Services	Community Services	CommSvc - Bus Pickup Cancel	MANHASSET	2	0	
			NEW CASSEL	1	0	
			NORTH HILLS	4	0	
			WESTBURY	2	0	
		CommSvc - Bus Pickup Cancel			9	0
		CommSvc - Bus Pickup Schedule	NEW CASSEL	1	0	
			NEW CASTLE	1	1.0	
			NEW HYDE PARK	1	0	
		CommSvc - Bus Pickup Schedule			3	0.3
		CommSvc - Misc SR	ALBERTSON	1	0	
			MINEOLA	1	7.0	
			NEW CASSEL	1	0	
			QUEENS VILLAGE	1	3.0	
		CommSvc - Misc SR			4	2.5
		CommSvc - Seasonal Programs Registration	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			EAST HILLS	9	0	
			FLOWER HILL	2	0	
			GARDEN CITY PARK	1	0	
			GLEN HEAD	1	0	
GREAT NECK	4		0			
GREAT NECK ESTATES	1		0			
MANHASSET	1		0			
MINEOLA	2		0			
NORTH NEW HYDE PARK	3		0			
PORT WASHINGTON	1		0			
ROSEDALE	1		0			
ROSLYN	3		0			
Roslyn Heights	1		0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	WESTBURY	2	0	
				2	0	
	CommSvc - Seasonal Programs Registration			36	0	
	Community Services			52	0.2	
Community Services				52	0.2	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GARDEN CITY PARK	1	14.0	
			PORT WASHINGTON	1	5.0	
			WESTBURY	2	2.5	
		Animal Sh - Barking Dog			4	6.0
		Animal Sh - Call Back			2	0.5
		Animal Sh - Call Back			2	0.5
		Animal Sh - Dog Adoption			8	0
		Animal Sh - Dog Adoption			8	0
		Animal Sh - Dog Defecation		NEW HYDE PARK	1	9.0
				NORTH NEW HYDE PARK	1	0
		Animal Sh - Dog Defecation			2	4.5
		Animal Sh - Found Animal		BAYSHORE	2	0
				MANHASSET	1	1.0
				WANTAGH	1	0
				WESTBURY	1	0
		Animal Sh - Found Animal			5	0.2
		Animal Sh - Lost Animal		EAST ROCKAWAY	1	0
				FLORAL PARK	1	0
				LITTLE NECK	1	0
				MINEOLA	1	0
				NORTH LINDENHURST	1	1.0
				PORT WASHINGTON	2	0.5
				ROOSEVELT	1	0
				ROSEDALE	1	0
				ROSLYN	1	0
				ROSLYN HEIGHTS	1	2.0
				WESTBURY	2	0
		Animal Sh - Lost Animal			13	0.3
		Animal Sh - Menacing or Harrassing Dog		GREAT NECK	4	0.8
				WESTBURY	1	3.0
		Animal Sh - Menacing or Harrassing Dog			5	1.2
		Animal Sh - Misc		GREAT NECK	1	0
				MANHASSET	1	3.0
		PORT WASHINGTON	2	2.5		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Misc	ROSLYN HEIGHTS	1	0	
			WESTBURY	1	2.0	
		Animal Sh - Misc			6	1.7
		Animal Sh - Sign	NEW CASSEL	1	3.0	
		Animal Sh - Sign			1	3.0
		Animal Sh - Surrender a dog	MANHASSET	1	0	
			MINEOLA	1	0	
		Animal Sh - Surrender a dog			2	0
		Animal Sh - Unleashed - Stray Dog	BAXTER ESTATES	1	3.0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	1	4.0	
			RUSSELL GARDENS	1	0	
	WESTBURY		3	3.3		
	Animal Sh - Unleashed - Stray Dog			10	1.7	
	Animal Shelter			58	1.3	
	Cat Shelter	Cat Shelter - Call Back			18	0.9
			Cat Shelter - Call Back			18
		Cat Shelter - Feral Cats	CARLE PLACE	2	0	
			EAST HILLS	1	0	
			EAST WILLISTON	1	0	
			GARDEN CITY PARK	3	0	
			GREAT NECK	5	3.0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	2	10.5	
			HERRICKS	1	0	
KINGS POINT			1	0		
MANORHAVEN			1	19.0		
MINEOLA			2	8.5		
NEW HYDE PARK			4	1.8		
NORTH NEW HYDE PARK			2	0		
PORT WASHINGTON			2	13.5		
ROSLYN			1	18.0		
WESTBURY		1	0			
Cat Shelter - Feral Cats			30	4.1		
Cat Shelter			48	2.9		
Code Enforcement	Code - After Hours/Weekend Construction	GREAT NECK	2	0		
		MANHASSET	2	0.5		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	NEW CASSEL	2	1.5		
			NEW HYDE PARK	3	3.0		
			NORTH NEW HYDE PARK	1	0		
			PORT WASHINGTON	3	1.7		
			PORT WASHINGTON NO	1	0		
			ROSLYN HEIGHTS	1	0		
		Code - After Hours/Weekend Construction				15	1.2
		Code - Basketball Stanchion	GREAT NECK	1	4.0		
			NEW HYDE PARK	1	6.0		
			NORTH NEW HYDE PARK	2	0.5		
			WESTBURY	1	10.0		
		Code - Basketball Stanchion				5	4.2
		Code - Call Back Request			74	1.4	
		Code - Call Back Request				74	1.4
		Code - Commercial Vehicle stored on Residential Property	GARDEN CITY PARK	2	2.0		
			NEW CASSEL	1	0		
			NORTH NEW HYDE PARK	1	0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	0		
			WESTBURY	1	0		
		Code - Commercial Vehicle stored on Residential Property				7	0.6
		Code - Court	GARDEN CITY PARK	1	0		
			GREAT NECK	4	0		
			MANHASSET	1	5.0		
			NEW CASSEL	6	0.5		
			NEW HYDE PARK	3	3.0		
			NORTH NEW HYDE PARK	2	0		
			PORT WASHINGTON	3	0		
			ROSLYN HEIGHTS	3	0		
			WESTBURY	1	0		
			WILLISTON PARK	1	0		
			WSTBURY	1	0		
Code - Court				26	0.7		
Code - Drop Off Bin	GARDEN CITY PARK	3	3.7				
	NEW HYDE PARK	1	2.0				
Code - Drop Off Bin				4	3.2		
Code - Dumpster	CARLE PLACE	1	10.0				
	GREAT NECK	1	0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Dumpster	NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0.5	
			WILLISTON PARK	1	3.0	
		Code - Dumpster			6	2.3
		Code - Fence	ALBERTSON	1	0	
			GARDEN CITY PARK	1	0	
			GREENVALE	1	6.0	
			MANHASSET	1	5.0	
			NEW CASSEL	2	0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	6.0	
			PORT WASHINGTON	3	0.3	
			ROSLYN HEIGHTS	2	5.0	
			UNIVERSITY GARDENS	1	12.0	
			Code - Fence			14
		Code - From Transfer	EAST HILLS	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	2.0	
		Code - From Transfer			5	0.8
		Code - Garbage	ALBERTSON	3	3.3	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	7	0.1	
			GREAT NECK	1	0	
			MANHASSET	1	7.0	
			NEW CASSEL	8	1.8	
			NEW HYDE PARK	2	4.0	
			NORTH NEW HYDE PARK	4	3.2	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	3	4.7	
			garden city park	1	2.0	
		Code - Garbage			32	2.2
Code - Graffiti	NEW CASSEL	2	0			
Code - Graffiti			2	0		
Code - Licensing	MANHASSET	1	22.0			
	WESTBURY	1	0			
	WILLISTON PARK	1	23.0			
Code - Licensing			3	15.0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Lights	ALBERTSON	1	17.0	
			MANHASSET	2	0	
		Code - Lights			3	5.7
		Code - Litter	NEW CASSEL	1	10.0	
		Code - Litter			1	10.0
		Code - Miscellaneous	FLOWER HILL	1	7.0	
			GARDEN CITY PARK	1	1.0	
			GLENWOOD LANDING	1	0	
			GREENVALE	2	17.0	
			MANHASSET	1	0	
			MUNSEY PARK	1	0	
			NEW CASSEL	8	4.8	
			NEW HYDE PARK	2	3.0	
			NO NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	5	2.6	
			PORT WASHINGTON	3	9.3	
			PORT WASHINGTON	1	5.0	
			ROSLYN HEIGHTS	2	8.5	
			SEARINGTOWN	1	2.0	
			UNIVERSITY GARDENS	1	1.0	
			Code - Miscellaneous			31
		Code - No Plates / Inoperable Vehicle	ALBERTSON	2	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	13.0	
			NEW CASSEL	11	0.3	
			WESTBURY	3	6.0	
		Code - No Plates / Inoperable Vehicle			18	1.9
		Code - Noise	CARLE PLACE	1	10.0	
			FLOWER HILL	1	9.0	
			NEW HYDE PARK	2	3.0	
			NO NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	2	1.5	
			PORT WASHINGTON	1	6.0	
ROSLYN HEIGHTS	1		1.0			
SEARINGTOWN	1		13.0			
Code - Noise			10	4.9		

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Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Safety	Code Enforcement	Code - Odor	BAXTER ESTATES	1	0			
			MANHASSET	1	3.0			
			NEW CASSEL	2	4.0			
		Code - Odor				4	2.8	
		Code - Overgrown Vegetation	ALBERTSON	9	1.4			
			CARLE PLACE	2	0			
			GARDEN CITY PARK	1	5.0			
			GREAT NECK	7	3.0			
			GREENVALE	1	0			
			HERRICKS	1	10.0			
			MANHASSET	5	2.8			
			NEW CASSEL	14	1.9			
			NEW HYDE PARK	3	2.7			
			NO NEW HYDE PARK	4	0.2			
			NORTH NEW HYDE PARK	7	1.3			
			PORT WASHINGTON	18	0			
			ROSLYN HEIGHTS	11	2.8			
			SEARINGTOWN	2	14.0			
			UNIVERSITY GARDENS	1	0			
			WESTBURY	4	0.5			
			Code - Overgrown Vegetation				90	1.9
			Code - Property Maintenance	ALBERTSON	3	1.0		
				CARLE PLACE	1	0		
		GARDEN CITY PARK		2	3.5			
		GREAT NECK		2	2.5			
		GREENVALE		1	0			
		HERRICKS		1	9.0			
		MANHASSET		3	1.3			
		NEW CASSEL		10	0.5			
		NEW HYDE PARK		2	0.5			
		NO NEW HYDE PARK		1	5.0			
		NORTH NEW HYDE PARK		7	2.4			
		PORT WASHINGTON		3	0			
ROSLYN HEIGHTS	5	3.4						
UNIVERSITY GARDENS	1	0						
WESTBURY	7	2.3						
Code - Property Maintenance				49	1.8			

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Property Violations Search		169	3.2
		Code - Property Violations Search		169	3.2
		Code - Sidewalk Obstruction	MANHASSET	2	0.5
			NO NEW HYDE PARK	1	1.0
			NORTH NEW HYDE PARK	1	7.0
		Code - Sidewalk Obstruction		4	2.2
		Code - Signs	CARLE PLACE	1	0
			GREAT NECK	2	0.5
			MANHASSET	4	0
			ROSLYN HEIGHTS	3	2.7
			manhasset	1	1.0
		Code - Signs		11	0.9
		Code - Tree Removal	WESTBURY	1	3.0
		Code - Tree Removal		1	3.0
		Code - Unlawful Property Use	GARDEN CITY PARK	1	1.0
			HERRICKS	1	0
			MANHASSET	1	0
			NEW CASSEL	2	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	2.0
	ROSLYN HEIGHTS		2	8.0	
	Code - Unlawful Property Use		9	2.1	
	Code - Water Flow / Accumulation	ALBERTSON	1	0	
		GREAT NECK	1	8.0	
		PORT WASHINGTON	1	6.0	
	Code - Water Flow / Accumulation		3	4.7	
	Code Enforcement			596	2.5
Parking Enforcement	Prkg Enfrc - Call Back Request		15	2.3	
	Prkg Enfrc - Call Back Request		15	2.3	
	Prkg Enfrc - Commercial Parking	GARDEN CITY PARK	1	4.0	
		GLENWOOD LANDING	1	11.0	
		GREENVALE	1	1.0	
		MANHASSET	2	1.5	
		NEW HYDE PARK	1	6.0	
		PORT WASHINGTON	1	3.0	
	Prkg Enfrc - Commercial Parking		7	4.0	
Prkg Enfrc - Parking Violations Complaint	ALBERTSON	1	1.0		
	CARLE PLACE	1	3.0		
	FLORAL PARK	1	4.0		

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Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	CENTRE					
			GARDEN CITY PARK	3	0.7			
			GREAT NECK	2	5.5			
			GREENVALE	1	4.0			
			MANHASSET	6	1.5			
			NEW CASSEL	5	2.8			
			NEW HYDE PARK	1	6.0			
			manhasset	2	2.5			
	Prkg Enfrc - Parking Violations Complaint			23	2.6			
Parking Enforcement			45	2.7				
Department of Public Safety				747	2.4			
Department of Public Works	Department of Public Works	DPW - Road Project	CARLE PLACE	1	0			
		DPW - Road Project			1	0		
	Department of Public Works			1	0			
	Highway Department	Highway Department	Hwy - Abandoned Vehicle	NEW CASSEL	2	0		
			Hwy - Abandoned Vehicle			2	0	
			Hwy - Basketball Stanchion	NEW HYDE PARK	1	0		
			Hwy - Basketball Stanchion			1	0	
			Hwy - Call Back Request		17	1.8		
			Hwy - Call Back Request			17	1.8	
			Hwy - Catch Basin	Hwy - Catch Basin	ALBERTSON		2	3.5
					CARLE PLACE		1	0
					GARDEN CITY PARK		1	0
					GLENWOOD LANDING		1	3.0
					GREAT NECK		6	4.2
					GREENVALE		1	5.0
					HERRICKS		1	10.0
					MANHASSET		1	7.0
					NEW HYDE PARK		2	9.5
					NORTH NEW HYDE PARK		2	4.0
					PORT WASHINGTON		3	4.7
					ROSLYN HEIGHTS		2	8.5
					SEARINGTOWN		1	3.0
			port washington		1	0		
	Hwy - Catch Basin			25	4.7			
	Hwy - Cemetery Maintenance		1	0				
	Hwy - Cemetery Maintenance			1	0			
	Hwy - Complaint - Highway Employee / Vehicle	Hwy - Complaint - Highway Employee / Vehicle	MANHASSET		1	4.0		
SEARINGTOWN				1	0			
Hwy - Complaint - Highway Employee / Vehicle			2	2.0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Curb Repair	CARLE PLACE	4	0	
			GARDEN CITY PARK	2	7.5	
			GREAT NECK	1	0	
			MANHASSET	3	10.3	
			NEW CASSEL	2	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	0	
			PORT WASHINGTON	6	5.3	
			ROSLYN HEIGHTS	1	16.0	
			SEARINGTOWN	2	0	
		Hwy - Curb Repair			25	3.8
		Hwy - Dead Animal Pickup	ALBERTSON	1	2.0	
			GARDEN CITY PARK	3	4.0	
			MANORHAVEN	1	1.0	
			NEW CASSEL	1	2.0	
			NEW HYDE PARK	1	5.0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	2.0	
			PLANDOME HEIGHTS	4	0.5	
			PORT WASHINGTON	1	2.0	
			ROSLYN	1	2.0	
				2	1.5	
		Hwy - Dead Animal Pickup			17	1.9
		Hwy - From Transfer	HERRICKS	1	0	
			NEW CASSEL	1	0	
			NO NEW HYDE PARK	1	0	
			WESTBURY	1	0	
Hwy - From Transfer			4	0		
Hwy - Grass Cut / Mow	ALBERTSON	2	0			
	EAST HILLS	1	0			
	GARDEN CITY PARK	1	0			
	HERRICKS	2	0			
	MANHASSET	6	2.7			
	NEW CASSELL	1	2.0			
	NEW HYDE PARK	5	2.2			
	PORT WASHINGTON	3	4.3			
		1	0			
Hwy - Grass Cut / Mow			22	1.9		
Hwy - Informational		1	0			
Hwy - Informational			1	0		

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Department of Public Works	Highway Department	Hwy - Miscellaneous	ALBERTSON	1	6.0		
			CARLE PLACE	4	3.5		
			FLORAL PARK	1	0		
			GARDEN CITY PARK	2	0		
			GREAT NECK	2	0		
			HERRICKS	1	3.0		
			MANHASSET	6	4.0		
			NEW CASSEL	3	1.3		
			NEW HYDE PARK	3	0		
			NORTH NEW HYDE PARK	7	2.0		
			PORT WASHINGTON	6	2.7		
			ROSLYN HEIGHTS	6	3.7		
			SEARINGTOWN	5	3.2		
			UNIVERSITY GARDENS	2	3.0		
			WESTBURY	2	0.5		
			manhasset	1	1.0		
		Hwy - Miscellaneous				52	2.4
		Hwy - Permits / Road Opening Application Request				7	0.7
		Hwy - Permits / Road Opening Application Request				7	0.7
		Hwy - Pothole		ALBEERTSON	1	0	
				ALBERTSON	2	3.5	
				BAXTER ESTATES	1	0	
				GARDEN CITY PARK	3	5.7	
				GREAT NECK	5	4.0	
				GREENVALE	1	5.0	
				MANHASSET	7	3.0	
				NEW CASSEL	6	2.0	
				NEW HYDE PARK	1	14.0	
				NO NEW HYDE PARK	2	0.5	
				NORTH NEW HYDE PARK	3	4.0	
				PLANDOME HEIGHTS	3	1.7	
				PORT WASHINGTON	5	1.4	
				ROSLYN	2	1.0	
		ROSLYN HEIGHTS	2	3.0			
		SEARINGTOWN	1	4.0			
Hwy - Pothole				45	3.0		
Hwy - Sprinkler Damage		ROSLYN HEIGHTS	1	17.0			
Hwy - Sprinkler Damage				1	17.0		

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Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	1	7.0	
			GREENVALE	1	4.0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	7.0	
			SEARINGTOWN	1	5.0	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
		Hwy - Street Drainage / Flooding			11	2.1
		Hwy - Street Painting	MANHASSET	3	0.3	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN	1	0	
			WESTBURY	1	0	
		Hwy - Street Painting			7	0.1
		Hwy - Street Sign - New Request	GREAT NECK	1	5.0	
			MANHASSET	3	0	
			NEW CASSEL	2	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
		Hwy - Street Sign - New Request			8	0.6
		Hwy - Street Sign - Remove	MANHASSET	1	0	
			port washington	1	0	
		Hwy - Street Sign - Remove			2	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	3	6.3	
			CARLE PLACE	7	0.4	
			GARDEN CITY PARK	6	1.3	
			GREAT NECK	5	0.4	
			MANHASSET	6	3.7	
			NEW CASSEL	3	0	
			NEW HYDE PARK	7	4.9	
			NO NEW HYDE PARK	4	2.2	
NORTH NEW HYDE PARK	1		4.0			
PORT WASHINGTON	9		2.9			
ROSLYN HEIGHTS	3		2.7			
SEARINGTOWN	2		0			
UNIVERSITY GARDENS	1		0			

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Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	WESTBURY	2	0.5	
			garden city park	1	0	
			herricks	1	0	
			manhasset	1	0	
			new cassel	1	0	
			port washington	1	0	
		Hwy - Street Sign - Repair / Replace			64	2.1
		Hwy - Street Sweeping / Cleaning	GARDEN CITY PARK	3	0.7	
			NEW CASSEL	4	4.5	
			NO NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	0	
			SEARINGTOWN	1	16.0	
		Hwy - Street Sweeping / Cleaning			11	3.4
		Hwy - Sump		1	0	
		Hwy - Sump			1	0
		Hwy - Tree Branch / Debris Pickup	FLORAL PARK CENTRE	1	7.0	
			GARDEN CITY PARK	2	6.0	
			GREAT NECK	3	3.3	
			NEW CASSEL	2	3.0	
			NEW HYDE PARK	3	2.7	
			NORTH NEW HYDE PARK	3	4.0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	1	8.0	
		Hwy - Tree Branch / Debris Pickup			16	4.0
		Hwy - Tree Fallen - Emergency	ALBERTSON	1	2.0	
			NORTH NEW HYDE PARK	2	1.0	
			PORT WASHINGTON	1	0	
		Hwy - Tree Fallen - Emergency			4	1.0
		Hwy - Tree Planting	CARLE PLACE	1	0	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	2	0	
HERRICKS	1		3.0			
MANHASSET	1		0			
NEW HYDE PARK	4		0			
NORTH NEW HYDE PARK	4		0.5			
PORT WASHINGTON	4		0			
ROSLYN HEIGHTS	2		0			

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Planting	SEARINGTOWN	1	0		
			UNIVERSITY GARDENS	3	0		
			port washington	1	0		
		Hwy - Tree Planting				27	0.2
		Hwy - Tree Removal Objection	ROSLYN HEIGHTS	1	1.0		
		Hwy - Tree Removal Objection				1	1.0
		Hwy - Tree Stump Removal	ALBERTSON	4	0		
			CARLE PLACE	1	-11.0		
			FLORAL PARK CENTRE	1	0		
			GARDEN CITY PARK	2	0		
			GREAT NECK	2	0		
			GREENVALE	1	0		
			MANHASSET	9	0		
			NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	6	0		
			PORT WASHINGTON	7	0		
			ROSLYN HEIGHTS	1	0		
			SEARINGTOWN	1	0		
			UNIVERSITY GARDENS	3	1.3		
			Hwy - Tree Stump Removal				39
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	9	0.4		
			CARLE PLACE	8	0		
			FLORAL PARK	2	4.0		
			FLORAL PARK CENTRE	4	1.5		
			GARDEN CITY PARK	15	0.3		
			GLENWOOD LANDING	1	0		
			GRAT NECK	1	0		
			GREAT NECK	10	1.2		
			HERRICKS	6	0.2		
			MANHASSET	19	0.2		
			NEW CASSEL	6	1.3		
			NEW HYDE PARK	16	3.7		
			NORTH NEW HYDE PARK	43	0.5		
PORT WASHINGTON	30		0.3				
ROSLN HEIGHTS	1		0				
ROSLYN HEIGHTS	10	0.7					

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	SEARINGTOWN	2	0
			UNIVERSITY GARDENS	2	0
			WESTBURY	2	0.5
			WILLISTON PARK	1	0
			great neck	1	0
			north new hyde park	1	0
		Hwy - Tree Trimming / Removal Inspection	190	0.8	
	Highway Department	603	1.7		
	Street Lighting District	Street Light - Cable Break	HERRICKS	1	7.0
			NORTH NEW HYDE PARK	1	1.0
			PT WASHINGTON	1	0
		Street Light - Cable Break	3	2.7	
		Street Light - Cycles On / Off	GARDEN CITY PARK	4	4.0
			GLENWOOD LANDING	1	7.0
			MANHASSET	1	0
			NEW CASSEL	1	6.0
			NO NEW HYDE PARK	1	0
		Street Light - Cycles On / Off	8	3.6	
		Street Light - Fixture Problem	GREENVALE	1	0
			PT WASHINGTON	1	0
			UNIVERSITY GARDENS	1	0
		Street Light - Fixture Problem	3	0	
		Street Light - Light Out (Single)	ALBERTSON	7	2.3
			CARLE PLACE	3	3.0
			FLORAL PARK	1	0
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	3	2.3
GREAT NECK			8	2.2	
HERRICKS	4		1.2		
MANHASSET	10		2.8		
MANHASSET HILLS	1		0		
MINEOLA	1		0		
NEW CASSEL	8		4.4		
NEW HYDE PARK	4		2.5		
NO NEW HYDE PARK	1		7.0		
NORTH NEW HYDE PARK	13		2.5		
PORT WASHINGTON	7	5.1			

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	ROSLYN	1	0	
			ROSLYN HEIGHTS	5	1.6	
			SEARINGTOWN	4	2.8	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	3	3.7	
		Street Light - Light Out (Single)			86	2.7
		Street Light - Lights Out (Multiple)	ALBERTSON	2	2.0	
			GARDEN CITY PARK	1	9.0	
			MANHASSET	3	4.0	
			NEW CASSEL	2	0	
			NEW HYDE PARK	5	1.8	
			NO NEW HYDE PARK	1	7.0	
			NORTH NEW HYDE PARK	2	5.0	
			PORT WASHINGTON	4	6.0	
			ROSLYN	1	0	
			SEARINGTOWN	2	0	
			WESTBURY	1	2.0	
		Street Light - Lights Out (Multiple)			24	3.2
		Street Light - Mark Out	ALBERTSON	2	0	
			BAXTER ESTATES	1	12.0	
			CARLE PLACE	6	4.7	
			EAST HILLS	1	3.0	
			FLOWER HILL	2	2.5	
			GARDEN CITY	1	3.0	
			GARDEN CITY PARK	13	3.3	
			GREAT NECK	4	3.8	
			GREAT NECK ESTATES	1	0	
			HERRICKS	11	3.6	
			MANHASSET	21	2.3	
			MANHASSET HILLS	1	0	
			MUNSEY PARK	1	0	
			N HEMPSTEAD	2	4.0	
			N NEW HYDE PARK	1	3.0	
NEW HYDE PARK	6		5.3			
NORTH NEW HYDE PARK	25		3.6			
PORT WASHINGTON	21	6.0				
PORT WASHINGTON NORTH	1	3.0				
PT WASHINGTON	3	8.3				

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Mark Out	PT. WASHINGTON	1	5.0		
			ROSLYN	1	2.0		
			ROSLYN HEIGHTS	27	2.8		
			SEARINGTOWN	10	2.3		
			UNIVERSITY GARDENS	3	4.7		
			WESTBURY	2	10.5		
		Street Light - Mark Out			168	3.7	
		Street Light - Misc Problems	GREAT NECK	1	8.0		
			MANHASSET	1	5.0		
			NEW HYDE PARK	1	8.0		
			NORTH NEW HYDE PARK	2	4.5		
			PORT WASHINGTON	2	9.0		
		Street Light - Misc Problems			7	6.9	
		Street Light - On During Day	ALBERTSON	3	5.0		
			CARLE PLACE	2	1.5		
			FLORAL PARK	2	2.0		
			FLORAL PARK CENTRE	2	4.5		
			FORAL PARK CENTER	2	5.0		
			GREAT NECK	2	3.0		
			HERRICKS	2	1.5		
			MANHASSET	2	2.5		
			MANHASSET HILLS	1	11.0		
			NEW CASSEL	3	3.0		
			NEW HYDE PARK	5	3.0		
			NORTH NEW HYDE PARK	10	2.1		
			PORT WASHINGTON	5	2.8		
			ROSLYN HEIGHTS	3	6.3		
			UNIVERSITY GARDENS	7	2.0		
			port washington	1	9.0		
			Street Light - On During Day			52	3.2
			Street Light - Pole Problem	GARDEN CITY PARK	1	0	
		SADDLE ROCK		1	4.0		
		UNIVERSITY GARDENS		1	0		
		Street Light - Pole Problem			3	1.3	
Street Lighting District			354	3.4			
Department of Public Works			958	2.3			

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	2	6.0
		Housing - Appliance		2	6.0
		Housing - Electrical	NEW CASSEL	1	2.0
		Housing - Electrical		1	2.0
		Housing - Misc Carpentry	NEW CASSEL	2	2.5
		Housing - Misc Carpentry		2	2.5
		Housing - Misc Construction	MANHASSET	2	2.5
		Housing - Misc Construction		2	2.5
		Housing - Misc SR	NEW CASSEL	6	1.3
		Housing - Misc SR		6	1.3
		Housing - Pest Control	MANHASSET	3	1.3
		Housing - Pest Control		3	1.3
		Housing - Plumbing	MANHASSET	3	5.0
			NEW CASSEL	2	1.5
Housing - Plumbing		5	3.6		
Housing Authority				21	2.6
Housing Authority				21	2.6
Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	GREAT NECK	1	0
			UNIVERSITY GARDENS	2	0
		HR - ADA Compliance		3	0
		HR - Call Back Request		2	0
		HR - Call Back Request		2	0
		HR - Medical and Insurance Benefits		1	4.0
		HR - Medical and Insurance Benefits		1	4.0
		HR - Personnel and Employment		3	6.3
		HR - Personnel and Employment		3	6.3
		HR - Worker's Compensation		1	4.0
HR - Worker's Compensation		1	4.0		
Human Resources and Finance				10	2.7
Human Resources and Finance				10	2.7
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	BAXTER ESTATES	1	3.0
			GREAT NECK	4	1.5
			MANHASSET	3	0.7
			MINEOLA	1	3.0
			NEW CASSEL	2	2.0
			NEW HYDE PARK	1	1.0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	2	7.5
			ROSLYN	1	1.0

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	SEARINGTOWN	1	1.0	
			UNIVERSITY GARDENS	1	1.0	
		OIC - From Transfer			18	2.1
		OIC - Inter Municipal SR	great neck	1	4.0	
			ALBERTSON	4	0.8	
			BAXTER ESTATES	1	0	
			CARLE PLACE	4	1.2	
			EAST HILLS	3	1.7	
			GARDEN CITY PARK	4	2.0	
			GREAT NECK	9	1.4	
			GREAT NECK PLAZA	3	1.0	
			HERRICKS	1	0	
			LAKE SUCCESS	1	3.0	
			MANHASSET	10	1.5	
			MANHASSET HILLS	1	0	
			MINEOLA	4	0.8	
			MUNSEY PARK	1	0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	9	2.0	
			NO NEW HYDE PARK	7	1.3	
			NORTH HILLS	2	0.5	
			NORTH NEW HYDE PARK	3	1.0	
			OLD WESTBURY	1	1.0	
			PLANDOME MANOR	2	0	
			PORT WASHINGTON	6	0.5	
			PORT WASHINGTON NORTH	1	2.0	
			ROSLYN	3	2.3	
			ROSLYN ESTATES	1	4.0	
			ROSLYN HEIGHTS	4	2.2	
			SEARINGTOWN	2	0.5	
			THOMASTON	3	3.0	
			WESTBURY	1	1.0	
			WILLISTON PARK	3	1.3	
garden city park	1	2.0				
manhasset	1	4.0				
plandome	1	4.0				
roslyn	2	0.5				
roslyn heights	1	0				

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	westbury	1	2.0	
				4	1.2	
	OIC - Inter Municipal SR			107	1.4	
	Inter Municipal Affairs			125	1.5	
Inter Municipal Affairs				125	1.5	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		11	0	
		Park - Call Back Request			11	0
		Park - From Transfer	FLORAL PARK CEN	2	3.5	
			GREAT NECK	1	13.0	
			NORTH NEW HYDE PARK	2	1.0	
			ROSLYN HEIGHTS	2	5.5	
		Park - From Transfer			7	4.7
		Park - General Complaint		7	1.6	
		Park - General Complaint			7	1.6
		Park - Miscellaneous	GARDEN CITY PARK	1	0	
			NEW CASSEL	1	3.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	3.5	
			ROSLYN	1	1.0	
			WESTBURY	1	5.0	
				1	3.0	
		Park - Miscellaneous			8	2.4
		Park - Park Facilities Maintenance		40	2.2	
		Park - Park Facilities Maintenance			40	2.2
		Park - Park Permit Application Request		22	0.0	
Park - Park Permit Application Request			22	0.0		
Park - Park and Recreation Literature Request		6	0			
Park - Park and Recreation Literature Request			6	0		
Park - Theater Ticket Purchase	GARDEN CITY PARK	1	0			
Park - Theater Ticket Purchase			1	0		
Parks and Recreation Department				102	1.5	
Parks and Recreation Department				102	1.5	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		5	1.8	
		BZA - Questions needing Answers		5	1.8	
	Board of Zoning Appeals			5	1.8	
	Building Department	Bldg - Application Status	CARLE PLACE	2	4.5	
			NEW HYDE PARK	1	1.0	
PORT WASHINGTON			3	0.3		
	ROSLYN HEIGHTS	1	11.0			

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Application Status		7	3.1
		Bldg - Call Back		10	1.8
		Bldg - Call Back		10	1.8
		Bldg - Certificate Status	NORTH NEW HYDE PARK	1	0
			ROSLYN HEIGHTS	1	0
		Bldg - Certificate Status		2	0
		Bldg - Construction Complaint	GREAT NECK	2	0
			MANHASSET	1	0
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	1	0
			UNIVERSITY GARDENS	1	0
		Bldg - Construction Complaint		8	0
		Bldg - Employee Complaint	NORTH NEW HYDE PARK	1	0
		Bldg - Employee Complaint		1	0
		Bldg - From Transfer	ALBERTSON	1	0
			NORTH NEW HYDE PARK	1	24.0
			ROSLYN HEIGHTS	1	0
		Bldg - From Transfer		3	8.0
		Bldg - General Question Needs Answers		95	2.7
		Bldg - General Question Needs Answers		95	2.7
		Bldg - Housing Complaint	ALBERTSON	1	0
			CARLE PLACE	1	2.0
			NEW CASSEL	2	0
		Bldg - Housing Complaint		4	0.5
		Bldg - Illegal Housing	ALBERTSON	1	0
			CARLE PLACE	1	0
			GARDEN CITY PARK	2	0
			NEW CASSEL	2	1.0
			NEW HYDE PARK	3	5.3
NORTH NEW HYDE PARK	3		0		
PORT WASHINGTON	1		0		
ROSLYN HEIGHTS	2		0		
SEARINGTOWN	1		1.0		
WESTBURY	3		5.3		
Bldg - Illegal Housing		19	1.8		
Bldg - Inspection Request	ALBERTSON	2	1.0		

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Planning and Building Department	Building Department	Bldg - Inspection Request	MANHASSET	1	5.0		
			NORTH NEW HYDE PARK	2	3.5		
			PORT WASHINGTON	1	16.0		
						1	0
		Bldg - Inspection Request				7	4.3
		Bldg - Permit Question Needs Answers				10	4.7
		Bldg - Permit Question Needs Answers				10	4.7
		Bldg - Retaining Wall	ALBERTSON	1	0		
			NORTH NEW HYDE PARK	1	0		
		Bldg - Retaining Wall				2	0
		Bldg - Suspect Work Without a Permit	CARLE PLACE	1	13.0		
			GARDEN CITY PARK	3	6.7		
			GREAT NECK	1	0		
			GREENVALE	1	0		
			HERRICKS	1	5.0		
			MANHASSET	5	0		
			NEW CASSEL	1	11.0		
			NORTH NEW HYDE PARK	2	7.0		
			PORT WASHINGTON	4	3.2		
	ROSLYN		1	0			
	ROSLYN HEIGHTS		3	0			
	Bldg - Suspect Work Without a Permit				23	3.3	
	Building Department				191	2.7	
Planning Department	Planning - Call Back Request			5	3.2		
	Planning - Call Back Request				5	3.2	
	Planning - Questions needing Answers	MANHASSET	1	2.0			
		NORTH NEW HYDE PARK	2	1.0			
		UNIVERSITY GARDENS	1	0			
Planning - Questions needing Answers				4	1.0		
Planning Department				9	2.2		
Planning and Building Department				205	2.6		
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	EAST WILLISTON	2	0		
			FLOWER HILL	1	0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	1	0		
			MANHASSET	1	0		
			MINEOLA	2	1.0		
			NORTH NEW HYDE	1	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Aging In Place Conference RSVP	PARK				
			PORT WASHINGTON	2	0		
			RUSSELL GARDENS	1	0		
			UNIVERSITY GARDENS	1	0		
		PI - Aging In Place Conference RSVP				13	0.2
		PI - Call Back Request			EAST HILLS	1	0
					EAST WILLISTON	3	0
					ERIE	1	0
					GARDEN CITY PARK	2	2.0
					GREAT NECK	5	0.8
					GREAT NECK ESTATES	1	1.0
					GREAT NECK PLAZA	5	2.2
					HERRICKS	1	1.0
					MANHASSET	1	5.0
					MINEOLA	2	0
					NEW CASSEL	3	1.0
					NEW HYDE PARK	3	2.7
					NORTH NEW HYDE PARK	1	0
					PORT WASHINGTON	2	1.0
					ROSLYN ESTATES	1	5.0
					SEARINGTOWN	1	0
					WESTBURY	1	9.0
					WILLISTON PARK	2	1.5
						7	0.7
		PI - Call Back Request				43	1.4
		PI - Caregiver Support			BAXTER ESTATES	1	3.0
					EAST HILLS	1	0
					GREAT NECK	3	0.3
					GREAT NECK PLAZA	2	1.0
		PI - Caregiver Support				7	0.9
		PI - Financial Assistance			GREAT NECK	1	8.0
					GREAT NECK PLAZA	1	0
		PI - Financial Assistance				2	4.0
PI - Food and Hunger			RUSSELL GARDENS	1	5.0		
PI - Food and Hunger				1	5.0		
PI - From Transfer			ALBERTSON	1	6.0		
PI - From Transfer				1	6.0		
PI - Health and Mental Health			port washington	1	0		
			ALBERTSON	3	4.0		

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	EAST WILLISTON	2	4.0		
			GARDEN CITY PARK	1	4.0		
			GREAT NECK	37	0.2		
			GREAT NECK ESTATES	8	0		
			GREAT NECK PLAZA	29	1.0		
			HERRICKS	1	3.0		
			KINGS POINT	4	0		
			MANHASSET	2	1.0		
			MINEOLA	2	3.0		
			NEW CASSEL	3	7.3		
			NEW HYDE PARK	2	2.0		
			PORT WASHINGTON	5	1.2		
			ROSLROSLYN HEIGHTS	1	0		
			ROSLYN HEIGHTS	4	0.8		
			RUSSELL GARDENS	5	0		
			SADDLE ROCK	1	0		
			THOMASTON	9	0		
			WESTBURY	6	4.5		
			roslyn heights	2	0		
		PI - Health and Mental Health			128	1.0	
		PI - Household Maintenance			ALBERTSON	3	0.3
					CARLE PLACE	2	1.5
					EAST WILLISTON	1	0
					FLORAL PARK	1	3.0
					FLOWER HILL	1	0
					GARDEN CITY PARK	1	0
					GREAT NECK	2	0.5
					GREAT NECK ESTATES	1	1.0
					GREAT NECK PLAZA	2	1.0
					HERRICKS	1	0
					MANHASSET	1	0
					MINEOLA	8	1.2
					NEW CASSEL	3	0.3
NEW HYDE PARK	1				4.0		
NORTH NEW HYDE PARK	2	0					
PORT WASHINGTON	6	0.5					
ROSLYN HEIGHTS	1	3.0					

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Household Maintenance	WESTBURY	6	1.0	
			WILLISTON PARK	4	1.0	
		PI - Household Maintenance			47	0.9
		PI - Membership Registration	ALBERTSON	1	0	
				CARLE PLACE	1	0
				EAST HILLS	2	0
				EAST WILLISTON	1	0
				GARDEN CITY PARK	4	0
				GREAT NECK	9	0
				GREAT NECK PLAZA	6	0
				KINGS POINT	1	0
				LAKE SUCCESS	1	0
				MANHASSET	4	0
				MANORHAVEN	6	0
				MINEOLA	5	0
				NEW CASSEL	1	0
				NEW HYDE PARK	5	0
				NORTH HILLS	5	0
				NORTH NEW HYDE PARK	2	0
				PLANDOME MANOR	2	0
				PORT WASHINGTON	24	0
				PORT WASHINGTON NORTH	7	0
				ROSLYN	2	0
				ROSLYN HEIGHTS	3	0
				SEARINGTOWN	1	0
				WESTBURY	5	0
		WILLISTON PARK	3	0		
		PI - Membership Registration			101	0
		PI - Miscellaneous	ALBERTSON	6	2.0	
				CARLE PLACE	1	7.0
				EAST HILLS	1	0
				FLORAL PARK	1	1.0
				FLOWER HILL	1	0
GREAT NECK	8			1.6		
GREAT NECK ESTATES	1			1.0		
GREAT NECK PLAZA	1			1.0		
HERRICKS	1			0		
KINGS POINT	1			3.0		
MANHASSET	4			0		

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Miscellaneous	MINEOLA	4	0.5		
			NEW CASSEL	7	0.6		
			NEW HYDE PARK	2	2.0		
			NORTH NEW HYDE PARK	4	1.2		
			PLANDOME	1	0		
			PORT WASHINGTON	2	0.5		
			PORT WASHINGTON NORTH	2	3.0		
			ROSLYN	3	0.7		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	2	0.5		
			THOMASTON	2	0.5		
			WILLISTON PARK	2	1.0		
				1	3.0		
		PI - Miscellaneous			59	1.2	
		PI - NORC SR	NEW HYDE PARK	5	0		
			NORTH NEW HYDE PARK	4	0		
		PI - NORC SR			9	0	
		PI - Program Registration			ALBERTSON	6	2.7
					CARLE PLACE	7	0.1
					EAST HILLS	1	22.0
					FLORAL PARK	2	1.0
					FLOWER HILL	1	3.0
					FREEPORT	1	0
					GARDEN CITY PARK	10	1.5
					GREAT NECK	8	4.0
					GREAT NECK PLAZA	2	11.0
					HERRICKS	2	3.0
					KINGS POINT	2	0
					MANHASSET	4	12.8
					MANORHAVEN	4	7.8
					MINEOLA	12	3.7
					MUNSEY PARK	1	22.0
					NEW CASSEL	9	0.6
					NEW HYDE PARK	5	0.4
					NORTH HILLS	1	0
					NORTH NEW HYDE PARK	16	1.7
					PLANDOME	1	0
PORT WASHINGTON	29	3.2					

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Program Registration	PORT WASHINGTON NORTH	3	2.3		
			PORTWASHINGTON	1	0		
			ROSLYN	3	4.0		
			ROSLYN HEIGHTS	10	2.4		
			RUSSELL GARDENS	1	3.0		
			SANDS POINT	1	0		
			SEARINGTOWN	1	0		
			UNIVERSITY GARDENS	1	1.0		
			WESTBURY	9	0.7		
			WILLISTON PARK	1	1.0		
		PI - Program Registration			155	2.9	
		PI - Taxi Service			great neck	1	0
					ALBERTSON	22	0
					BAXTER ESTATES	15	0
					CARLE PLACE	25	0.2
					EAST HILLS	42	0
					EAST HILS	1	0
					EAST WILLISTON	1	0
					FLORAL PARK	10	0
					FLORAL PARK CENTRE	3	0
					FLOWER HILL	15	0.1
					GARDEN CITY	7	0
					GARDEN CITY PARK	63	0
					GREAT NECK	153	0.0
					GREAT NECK ESTATES	10	0
					GREAT NECK PLAZA	86	0.0
					GREAT NECK,	1	0
					GREENVALE	1	0
					HERRICKS	24	0
					KENSINGTON	13	0
					KINGS POINT	15	0
					LAKE SUCCESS	5	0
					MANHASSET	46	0
MANORHAVEN	40				0		
MINEOLA	85	0.0					
MUNSEY PARK	2	0					
NEW CASSEL	30	0					
NEW HYDE PARK	53	0.1					

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Taxi Service	NORTH HILLS	56	0			
			NORTH NEW HYDE PARK	66	0.1			
			NORTHHILLS	1	0			
			PLANDOME	4	0			
			PLANDOME HEIGHTS	2	0			
			PORT WAHINGTON	1	0			
			PORT WASHIINGTON	1	0			
			PORT WASHINGTON	228	0.0			
			PORT WASHINGTON NORTH	8	0			
			PORT WASHINGTON,	1	0			
			PORT WSAHINGTON	4	0			
			PORT WSHINGTON	1	0			
			PORTWASHINGTON	1	0			
			PPOR WASHINGTON	1	0			
			ROSLYN	26	0			
			ROSLYN ESTATES	3	0			
			ROSLYN HARBOR	2	0			
			ROSLYN HEIGHTS	84	0			
			RUSSEL GARDENS	2	1.0			
			RUSSELL GARDENS	6	0			
			SADDLE ROCK	5	0			
			SANDS POINT	5	0			
			SEARINGTOWN	8	0			
			SEARINGTOWN,	1	0			
			THOMASTON	4	0			
			UNIVERSITY GARDENS	1	0			
			WESTBURY	20	0			
			WILLISTON PARK	50	0			
			roslyn heights	3	0			
				1	0			
			PI - Taxi Service				1,365	0.0
					PI - Taxi Service Cancellation	ALBERTSON	4	0
					CARLE PLACE	2	0	
			FLOWER HILL	3	0			
			GARDEN CITY PARK	2	0			
			GREAT NECK	8	0			
			GREAT NECK ESTATES	1	0			
			GREAT NECK PLAZA	14	0			

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	LAKE SUCCESS	1	0		
			MANHASSET	4	0		
			MANORHAVEN	1	0		
			MINEOLA	11	0		
			NEW CASSEL	6	0		
			NEW HYDE PARK	3	0		
			NEW HYDE PARK NY	1	0		
			NORTH HILLS	4	0		
			NORTH NEW HYDE PARK	3	0		
			PLANDOME HEIGHTS	1	0		
			PORT WASHINGTON	16	0		
			ROSLYN	3	0		
			ROSLYN HEIGHTS	3	0		
			THOMASTON	1	0		
			WESTBURY	1	0		
		WILLISTON PARK	3	0			
		PI - Taxi Service Cancellation				96	0
		PI - Taxi Service Complaint			FLOWER HILL	1	8.0
					GARDEN CITY PARK	1	3.0
					GREAT NECK	1	2.0
					MANHASSET	1	3.0
					MINEOLA	1	0
					NEW CASSEL	2	0
					NORTH NEW HYDE PARK	2	9.0
					PORT WASHINGTON	1	1.0
					RUSSELL GARDENS	1	0
		PI - Taxi Service Complaint				11	3.2
		PI - Transportation/Mobility Mgmt Info			ALBERTSON	1	0
					FLOWER HILL	1	14.0
					GREAT NECK PLAZA	2	0
					MANHASSET	1	0
					MANHASSET,	1	1.0
					MINEOLA	1	0
NEW CASSEL	1				0		
NEW HYDE PARK	1				0		
PORT WASHINGTON	2				1.5		
ROSLYN HEIGHTS	1				0		
	1				11.0		
PI - Transportation/Mobility Mgmt Info				13	2.2		
PI - Volunteer			BAYSIDE	1	1.0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Volunteer	GREAT NECK	1	0
			GREAT NECK ESTATES	1	1.0
			NEW HYDE PARK	2	0
			PORT WASHINGTON NORTH	1	0
		PI - Volunteer	6	0.3	
Project Independence				2,057	0.4
Project Independence				2,057	0.4
Solid Waste Management	Solid Waste Management	SWMA - Call Back		17	0.5
		SWMA - Call Back		17	0.5
		SWMA - Carting Complaints	ALBERTSON	4	0.8
			GARDEN CITY PARK	3	0.3
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	4	0.5
			WESTBURY	1	1.0
		SWMA - Carting Complaints		15	0.6
		SWMA - Garbage Not Picked Up	ALBERTSON	5	0.6
			HERRICKS	2	3.0
			MANHASSET	2	1.5
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	1	2.0
ROSLYN HEIGHTS	1		0		
UNIVERSITY GARDENS	1		2.0		
SWMA - Garbage Not Picked Up		13	1.4		
Solid Waste Management				45	0.8
Sustainability Department	SWMA - Compost	BAXTER ESTATES	2	5.5	
		EAST HILLS	1	11.0	
		FLOWER HILL	1	0	
		GREAT NECK	3	0	
		HERRICKS	1	4.0	
		LAKE SUCCESS	2	4.0	
		MANHASSET	2	0	
		MINEOLA	1	2.0	
		NEW HYDE PARK	1	2.0	
		NORTH NEW HYDE PARK	3	2.3	
		PORT WASHINGTON	6	3.7	

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Compost	PORT WASHINGTON NORTH	1	1.0	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	1	13.0	
			WILLISTON PARK	1	3.0	
		SWMA - Compost			28	3.0
		SWMA - Long Island Green Homes	CARLE PLACE	1	10.0	
		SWMA - Long Island Green Homes			1	10.0
		SWMA - Rain Barrel	HERRICKS	1	4.0	
			KENSINGTON	1	0	
			MANORHAVEN	1	7.0	
			MINEOLA	1	2.0	
			PORT WASHINGTON	9	7.1	
			PORT WASHINGTON NORTH	1	10.0	
			ROSLYN HEIGHTS	1	0	
			THOMASTON	1	10.0	
			WESTBURY	1	1.0	
			WILLISTON PARK	2	6.5	
			SWMA - Rain Barrel			19
		Sustainability Department			48	4.3
	Solid Waste Management				93	2.6
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			WESTBURY	1	0	
		311 - LIPA Power Outage			4	0
		311 - SR Constituent Follow-up		102	0	
		311 - SR Constituent Follow-up			102	0
		311 - Street Repaving Schedule Inquiry	MANHASSET	2	0	
	311 - Street Repaving Schedule Inquiry			2	0	
	311 Call Center			108	0	
Supervisor's Office	SupV - Airplane	EAST HILL	2	0		
		EAST HILLS	34	0		
		FLORAL PARK CENTRE	1	0		
		FLOWER HILL	1	0		
		GARDEN CITY PARK	1	0		
		GREAT NECK	1	0		
		KENSINGTON	3	0		
		MANHASSET	1	0		

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Airplane	MANORHAVEN	3	0	
			NEW HYDE PARK	5	0	
			NORTH NEW HYDE PARK	2	0	
			OLD WESTBURY	1	0	
			PORT WASHINGTON	13	0	
			PORT WASHINGTON NORTH	3	0	
			ROSLYN HEIGHTS	1	0	
			WILLISTON PARK	1	0	
			SupV - Airplane			73
		SupV - Complaint - Other Employee	ALBERTSON	1	0	
			NEW HYDE PARK	1	13.0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	2	2.0	
			ROSLYN HEIGHTS	1	5.0	
			RUSSELL GARDENS	1	1.0	
		SupV - Complaint - Other Employee			8	2.9
		SupV - Geese		2	0	
		SupV - Geese			2	0
		SupV - Helicopter	EAST HILLS	1	0	
			GARDEN CITY PARK	5	0	
			KENSINGTON	1	0	
			KINGS POINT	1	0	
			MANHASSET	5	0	
			MINEOLA	1	0	
			MUNSEY PARK	1	0	
			NEW HYDE PARK	1	0	
			NORTH HILLS	1	0	
			PLANDOME HEIGHTS	2	0	
		SupV - Helicopter			19	0
		SupV - Thank You from Constituent	GARDEN CITY PARK	3	0	
			GREAT NECK	1	0	
			MINEOLA	1	0	
			NORTH NEW HYDE PARK	3	0	
SEARINGTOWN	1		0			
SNEADS FERRY	1		0			

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	WESTBURY	1	0
			WILLISTON PARK	1	0
	SupV - Thank You from Constituent			12	0
	Supervisor's Office			114	0.2
Supervisor's Office				222	0.1
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		2	0
		Town Clerk - Bingo & Games of Chance		2	0
		Town Clerk - Birth Certificate		215	0
		Town Clerk - Birth Certificate		215	0
		Town Clerk - Block Party Application		4	0
		Town Clerk - Block Party Application		4	0
		Town Clerk - Contracts & Bids		1	0
		Town Clerk - Contracts & Bids		1	0
		Town Clerk - Death Certificate		124	0
		Town Clerk - Death Certificate		124	0
		Town Clerk - Dog License		46	0
		Town Clerk - Dog License		46	0
		Town Clerk - Domestic Partnership		7	0
		Town Clerk - Domestic Partnership		7	0
		Town Clerk - Events and Scheduling		2	0
		Town Clerk - Events and Scheduling		2	0
		Town Clerk - Filming Permit		4	0
		Town Clerk - Filming Permit		4	0
		Town Clerk - Fishing License		8	0
		Town Clerk - Fishing License		8	0
		Town Clerk - Going Out of Business		1	0
		Town Clerk - Going Out of Business		1	0
		Town Clerk - Landscaping License		2	0
		Town Clerk - Landscaping License		2	0
		Town Clerk - Liquor License		4	0
		Town Clerk - Liquor License		4	0
		Town Clerk - Marriage Certificate		79	0
		Town Clerk - Marriage Certificate		79	0
Town Clerk - Marriage License		97	0		
Town Clerk - Marriage License		97	0		
Town Clerk - Miscellaneous		47	0		
Town Clerk - Miscellaneous		47	0		
Town Clerk - Parking Restrictions Removal Request		15	0		
Town Clerk - Parking Restrictions Removal Request		15	0		

Town of North Hempstead Service Requests via 311 - by Department

June 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Peddler License		6	0
		Town Clerk - Peddler License		6	0
		Town Clerk - Secondhand Dealer License		3	0
		Town Clerk - Secondhand Dealer License		3	0
		Town Clerk - Solid Waste Management License		2	0
		Town Clerk - Solid Waste Management License		2	0
		Town Clerk - Taxi and Limousine License		6	0
		Town Clerk - Taxi and Limousine License		6	0
		Town Clerk - Tow Truck License		20	0
		Town Clerk - Tow Truck License		20	0
		Town Clerk - Underground Tank		1	0
		Town Clerk - Underground Tank		1	0
		Town Clerk - Waterways		3	0
Town Clerk - Waterways		3	0		
	Town Clerk			699	0
Town Clerk				699	0
Summary				5,299	1.2