

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
great neck	Project Independence	Project Independence	PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>great neck</b>				<b>1</b>	<b>0</b>	
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0.3	
			CommSvc - Misc SR	1	3.0	
			CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>			<b>5</b>	<b>0.8</b>
	<b>Community Services</b>			<b>5</b>	<b>0.8</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Defecation	1	0
				Animal Sh - Found Animal	1	0
				Animal Sh - Misc	1	2.0
				Animal Sh - Unleashed - Stray Dog	1	2.0
		<b>Animal Shelter</b>			<b>4</b>	<b>1.0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		<b>Cat Shelter</b>			<b>1</b>	<b>0</b>
		Code Enforcement	Code Enforcement	Code - Garbage	3	3.0
				Code - Miscellaneous	2	6.5
				Code - Noise	3	8.0
	Code - Property Maintenance			5	4.2	
	Code - Signs			1	26.0	
	<b>Code Enforcement</b>			<b>14</b>	<b>6.6</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	2.0		
	<b>Parking Enforcement</b>			<b>1</b>	<b>2.0</b>	
	<b>Department of Public Safety</b>				<b>20</b>	<b>5.0</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	4.0
				Hwy - Curb Repair	2	0
Hwy - Miscellaneous				6	1.5	
Hwy - Pothole				3	1.3	
Hwy - Street Sign - Repair / Replace				1	0	
Hwy - Street Sweeping / Cleaning				2	3.5	
Hwy - Tree Branch / Debris Pickup				1	3.0	
Hwy - Tree Planting				3	0	
Hwy - Tree Stump Removal				8	0	
Hwy - Tree Trimming / Removal Inspection				15	1.8	
<b>Highway Department</b>			<b>42</b>	<b>1.3</b>		
Street Lighting District		Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	4	3.8	
			Street Light - Lights Out (Multiple)	2	0	
	Street Light - Mark Out		12	5.8		

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City	Department Description	Group Description	Type Description	Count	Response Days		
ALBERTSON	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	8.0		
			Street Light - On During Day	4	3.8		
		<b>Street Lighting District</b>			<b>24</b>	<b>4.5</b>	
	<b>Department of Public Works</b>			<b>66</b>	<b>2.4</b>		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		2	0	
			<b>Inter Municipal Affairs</b>		<b>2</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>0</b>		
	Planning and Building Department	Building Department	Bldg - Retaining Wall		1	0	
			Bldg - Suspect Work Without a Permit		1	5.0	
			<b>Building Department</b>		<b>2</b>	<b>2.5</b>	
	<b>Planning and Building Department</b>			<b>2</b>	<b>2.5</b>		
	Project Independence	Project Independence	PI - Caregiver Support		2	2.5	
			PI - Food and Hunger		1	0	
			PI - Health and Mental Health		2	1.5	
			PI - Membership Registration		1	0	
			PI - Miscellaneous		1	26.0	
			PI - Program Registration		3	0.7	
			PI - Taxi Service		28	0	
			PI - Taxi Service Cancellation		2	0	
			PI - Taxi Service Complaint		1	0	
			PI - Transportation/Mobility Mgmt Info		1	0	
			<b>Project Independence</b>			<b>42</b>	<b>0.9</b>
			<b>Project Independence</b>			<b>42</b>	<b>0.9</b>
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		10	0	
			SWMA - Garbage Not Picked Up		5	0	
			<b>Solid Waste Management</b>		<b>15</b>	<b>0</b>	
		Sustainability Department	SWMA - Compost		5	7.4	
			SWMA - Rain Barrel		1	2.0	
	<b>Sustainability Department</b>			<b>6</b>	<b>6.5</b>		
	<b>Solid Waste Management</b>			<b>21</b>	<b>1.9</b>		
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent		1	0	
			<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>ALBERTSON</b>				<b>159</b>	<b>2.2</b>		
BAXTER ESTATES	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	8.0		
			<b>Street Lighting District</b>		<b>1</b>	<b>8.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>8.0</b>		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	2.0	
			<b>Inter Municipal Affairs</b>		<b>1</b>	<b>2.0</b>	
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>2.0</b>			

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April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
BAXTER ESTATES	Project Independence	Project Independence	PI - Taxi Service	15	0
		<b>Project Independence</b>		<b>15</b>	<b>0</b>
	<b>Project Independence</b>			<b>15</b>	<b>0</b>
<b>BAXTER ESTATES</b>				<b>17</b>	<b>0.6</b>
CARLE PLACE	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code - BZA Noncompliance	1	0
			Code - Building Permit	1	0
			Code - Court	1	0
			Code - Fence	1	0
			Code - Handicap Parking	1	0
			Code - Miscellaneous	1	0
	Code - Property Maintenance		1	0	
	<b>Code Enforcement</b>		<b>7</b>	<b>0</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	5	4.0	
	<b>Parking Enforcement</b>		<b>5</b>	<b>4.0</b>	
	<b>Department of Public Safety</b>				<b>13</b>
Department of Public Works	Department of Public Works	DPW - Road Project	2	2.5	
		<b>Department of Public Works</b>		<b>2</b>	<b>2.5</b>
	Highway Department	Hwy - Curb Repair	4	6.8	
		Hwy - Miscellaneous	3	0	
		Hwy - Sprinkler Damage	1	0	
		Hwy - Street Drainage / Flooding	2	2.5	
		Hwy - Street Repaving Project	1	6.0	
		Hwy - Street Sign - New Request	2	0	
		Hwy - Street Sign - Repair / Replace	8	0.1	
		Hwy - Street Sweeping / Cleaning	4	1.8	
		Hwy - Tree Planting	4	0	
		Hwy - Tree Stump Removal	4	0	
		Hwy - Tree Trimming / Removal Inspection	4	0	
	<b>Highway Department</b>		<b>37</b>	<b>1.2</b>	
	Street Lighting District	Street Light - Cycles On / Off	1	1.0	
		Street Light - Light Out (Single)	5	4.4	
		Street Light - Lights Out (Multiple)	5	0.4	
Street Light - Mark Out		10	2.4		
Street Light - On During Day		3	4.0		
<b>Street Lighting District</b>		<b>24</b>	<b>2.5</b>		
<b>Department of Public Works</b>				<b>63</b>	<b>1.8</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.7
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>0.7</b>
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>0.7</b>
	Planning and Building Department	Building Department	Bldg - Application Status	1	3.0
			Bldg - Illegal Housing	2	0
		<b>Building Department</b>		<b>3</b>	<b>1.0</b>
	<b>Planning and Building Department</b>			<b>3</b>	<b>1.0</b>
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Health and Mental Health	7	3.3
			PI - Household Maintenance	2	9.0
			PI - Membership Registration	1	0
			PI - Program Registration	1	0
			PI - Taxi Service	4	0
			<b>Project Independence</b>		<b>16</b>
	<b>Project Independence</b>			<b>16</b>	<b>2.6</b>
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	1.0
			SWMA - Long Island Green Homes	1	1.0
			SWMA - Rain Barrel	2	4.5
		<b>Sustainability Department</b>		<b>5</b>	<b>2.4</b>
	<b>Solid Waste Management</b>			<b>5</b>	<b>2.4</b>
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
	<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>CARLE PLACE</b>				<b>104</b>	<b>1.8</b>
EAST HILL	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>EAST HILL</b>				<b>1</b>	<b>0</b>
EAST HILLS	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Seasonal Programs Registration	2	0
		<b>Community Services</b>		<b>3</b>	<b>0</b>
	<b>Community Services</b>			<b>3</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
		Cat Shelter	Cat Shelter - Feral Cats	2	0
	<b>Cat Shelter</b>		<b>2</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>3</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0
<b>Inter Municipal Affairs</b>		<b>3</b>	<b>0</b>		
<b>Inter Municipal Affairs</b>			<b>3</b>	<b>0</b>	
Project Independence	Project Independence	PI - Membership Registration	5	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST HILLS	Project Independence	Project Independence	PI - Miscellaneous	2	2.5
			PI - Taxi Service	57	0
			PI - Taxi Service Cancellation	1	0
	<b>Project Independence</b>			<b>65</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>65</b>	<b>0.1</b>
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	2.0
			SWMA - Long Island Green Homes	1	7.0
	<b>Sustainability Department</b>			<b>3</b>	<b>3.7</b>
	<b>Solid Waste Management</b>			<b>3</b>	<b>3.7</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0
			<b>Supervisor's Office</b>		<b>3</b>
	<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>
	<b>EAST HILLS</b>				<b>80</b>
EAST MEADOW	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>2.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>2.0</b>
<b>EAST MEADOW</b>				<b>1</b>	<b>2.0</b>
EAST WILLISTON	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	7.0
	<b>Cat Shelter</b>			<b>1</b>	<b>7.0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>3.5</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			<b>Inter Municipal Affairs</b>		<b>1</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Miscellaneous	1	3.0
			PI - Taxi Service	3	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
<b>Project Independence</b>			<b>7</b>	<b>0.6</b>	
<b>Project Independence</b>			<b>7</b>	<b>0.6</b>	
Solid Waste Management	Sustainability Department	SWMA - Compost	3	4.0	
		SWMA - Rain Barrel	3	1.0	
<b>Sustainability Department</b>			<b>6</b>	<b>2.5</b>	
<b>Solid Waste Management</b>			<b>6</b>	<b>2.5</b>	
<b>EAST WILLISTON</b>				<b>16</b>	<b>1.6</b>

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City	Department Description	Group Description	Type Description	Count	Response Days	
ELMONT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
<b>ELMONT</b>				<b>1</b>	<b>0</b>	
FLORAL PARK	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	2.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>2.0</b>	
		Cat Shelter	Cat Shelter - Feral Cats	1	12.0	
		<b>Cat Shelter</b>		<b>1</b>	<b>12.0</b>	
	<b>Department of Public Safety</b>			<b>2</b>	<b>7.0</b>	
	Department of Public Works	Highway Department	Hwy - Pothole		1	8.0
			Hwy - Tree Stump Removal		1	0
			Hwy - Tree Trimming / Removal Inspection		1	0
		<b>Highway Department</b>			<b>3</b>	<b>2.7</b>
	<b>Department of Public Works</b>			<b>3</b>	<b>2.7</b>	
	Planning and Building Department	Building Department	Bldg - Illegal Housing		1	1.0
		<b>Building Department</b>			<b>1</b>	<b>1.0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>1.0</b>	
	Project Independence	Project Independence	PI - Call Back Request		1	1.0
			PI - Membership Registration		3	0
PI - Program Registration				1	1.0	
PI - Taxi Service				14	0	
<b>Project Independence</b>			<b>19</b>	<b>0.1</b>		
<b>Project Independence</b>			<b>19</b>	<b>0.1</b>		
<b>FLORAL PARK</b>				<b>25</b>	<b>1.0</b>	
FLORAL PARK CEN	Department of Public Works	Highway Department	Hwy - Pothole	1	5.0	
		<b>Highway Department</b>		<b>1</b>	<b>5.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>5.0</b>	
<b>FLORAL PARK CEN</b>				<b>1</b>	<b>5.0</b>	
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	3.0	
		<b>Code Enforcement</b>		<b>1</b>	<b>3.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>3.0</b>	
	Department of Public Works	Highway Department	Hwy - Pothole		1	4.0
			Hwy - Tree Stump Removal		2	0
		<b>Highway Department</b>			<b>3</b>	<b>1.3</b>
	Street Lighting District	Street Light - Light Out (Single)		1	3.0	
<b>Street Lighting District</b>			<b>1</b>	<b>3.0</b>		
<b>Department of Public Works</b>			<b>4</b>	<b>1.8</b>		
<b>FLORAL PARK CENTRE</b>				<b>5</b>	<b>2.0</b>	

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City	Department Description	Group Description	Type Description	Count	Response Days
FLOWER HILL	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	4.0
		<b>Cat Shelter</b>		<b>2</b>	<b>4.0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>4.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	1	0
	<b>Inter Municipal Affairs</b>		<b>2</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>0</b>
	Project Independence	Project Independence	PI - Taxi Service	24	0
			PI - Taxi Service Cancellation	5	0
	<b>Project Independence</b>		<b>29</b>	<b>0</b>	
	<b>Project Independence</b>			<b>29</b>	<b>0</b>
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	0
			<b>Sustainability Department</b>		<b>1</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0
<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>	
<b>FLOWER HILL</b>				<b>37</b>	<b>0.2</b>
FORAL PARK CENTER	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>FORAL PARK CENTER</b>				<b>1</b>	<b>0</b>
GARDEN CITY	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
	<b>Highway Department</b>		<b>2</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Taxi Service	5	0.6
			PI - Taxi Service Cancellation	1	0
<b>Project Independence</b>		<b>7</b>	<b>0.6</b>		
<b>Project Independence</b>			<b>7</b>	<b>0.6</b>	
<b>GARDEN CITY</b>				<b>10</b>	<b>0.4</b>
GARDEN CITY PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		<b>Adminstrative Services</b>		<b>1</b>	<b>0</b>
	<b>Adminstrative Services</b>			<b>1</b>	<b>0</b>

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City	Department Description	Group Description	Type Description	Count	Response Days				
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0				
			CommSvc - Bus Pickup Schedule	1	0				
			CommSvc - Seasonal Programs Registration	2	0				
		<b>Community Services</b>			<b>4</b>	<b>0.2</b>			
	<b>Community Services</b>			<b>4</b>	<b>0.2</b>				
	Department of Public Safety	Code Enforcement		Code - Court	3	0.3			
				Code - Fence	3	0.7			
				Code - Garbage	1	1.0			
				Code - Miscellaneous	3	0.7			
				Code - No Plates / Inoperable Vehicle	1	0			
				Code - Noise	1	5.0			
				Code - Overgrown Vegetation	1	0			
				Code - Property Maintenance	2	1.5			
				<b>Code Enforcement</b>			<b>15</b>	<b>0.9</b>	
	<b>Department of Public Safety</b>			<b>15</b>	<b>0.9</b>				
	Department of Public Works	Highway Department		Hwy - Curb Repair	1	0			
				Hwy - Miscellaneous	2	1.0			
				Hwy - Pothole	9	4.7			
				Hwy - Sprinkler Damage	1	23.0			
				Hwy - Street Drainage / Flooding	1	19.0			
				Hwy - Street Sign - New Request	1	0			
				Hwy - Street Sign - Repair / Replace	3	0			
				Hwy - Street Sweeping / Cleaning	1	1.0			
				Hwy - Tree Branch / Debris Pickup	1	10.0			
				Hwy - Tree Planting	2	0			
				Hwy - Tree Stump Removal	5	0			
				Hwy - Tree Trimming / Removal Inspection	10	0			
				<b>Highway Department</b>			<b>37</b>	<b>2.6</b>	
				Street Lighting District			Street Light - Light Out (Single)	10	4.9
							Street Light - Lights Out (Multiple)	3	5.0
	Street Light - Mark Out	10	4.6						
	Street Light - On During Day	7	5.7						
	<b>Street Lighting District</b>			<b>30</b>	<b>5.0</b>				
<b>Department of Public Works</b>			<b>67</b>	<b>3.7</b>					
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	0.6					
	<b>Inter Municipal Affairs</b>		<b>5</b>	<b>0.6</b>					
<b>Inter Municipal Affairs</b>			<b>5</b>	<b>0.6</b>					

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0	
			Bldg - Construction Complaint	1	5.0	
			Bldg - Suspect Work Without a Permit	2	7.5	
	<b>Building Department</b>			<b>4</b>	<b>5.2</b>	
	<b>Planning and Building Department</b>			<b>4</b>	<b>5.2</b>	
	Project Independence	Project Independence		PI - Health and Mental Health	2	2.5
				PI - Household Maintenance	2	2.5
				PI - Membership Registration	2	0
				PI - Miscellaneous	2	1.5
				PI - Taxi Service	64	0
				PI - Taxi Service Cancellation	5	0
	<b>Project Independence</b>			<b>77</b>	<b>0.2</b>	
	<b>Project Independence</b>			<b>77</b>	<b>0.2</b>	
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	0
				SWMA - Garbage Not Picked Up	1	0
		<b>Solid Waste Management</b>			<b>2</b>	<b>0</b>
		Sustainability Department		SWMA - Compost	4	4.5
				SWMA - Rain Barrel	2	3.5
	<b>Sustainability Department</b>			<b>6</b>	<b>4.2</b>	
	<b>Solid Waste Management</b>			<b>8</b>	<b>3.1</b>	
	Supervisor's Office	Supervisor's Office		SupV - Airplane	2	0
				SupV - Helicopter	1	0
				SupV - Thank You from Constituent	1	0
<b>Supervisor's Office</b>				<b>4</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>4</b>	<b>0</b>		
<b>GARDEN CITY PARK</b>				<b>185</b>	<b>1.8</b>	
GLEN CLOVE	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	7.0	
		<b>Sustainability Department</b>			<b>1</b>	<b>7.0</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>7.0</b>	
<b>GLEN CLOVE</b>				<b>1</b>	<b>7.0</b>	
GLEN OAKS	Project Independence	Project Independence	PI - Miscellaneous	1	0	
		<b>Project Independence</b>			<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>GLEN OAKS</b>				<b>1</b>	<b>0</b>	
GLENWOOD LANDING	Department of Public Safety	Code Enforcement	Code - Dock Inspection	1	9.0	
		<b>Code Enforcement</b>			<b>1</b>	<b>9.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>9.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
GLENWOOD LANDING	Department of Public Works	Highway Department	Hwy - Catch Basin	1	6.0	
		<b>Highway Department</b>		<b>1</b>	<b>6.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>6.0</b>	
<b>GLENWOOD LANDING</b>				<b>2</b>	<b>7.5</b>	
GRAET NECK	Project Independence	Project Independence	PI - Membership Registration	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>GRAET NECK</b>				<b>1</b>	<b>0</b>	
GREAT NECK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	3	0	
		<b>Adminstrative Services</b>		<b>3</b>	<b>0</b>	
		<b>Adminstrative Services</b>		<b>3</b>	<b>0</b>	
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		<b>Community Services</b>		<b>2</b>	<b>0</b>	
		<b>Community Services</b>		<b>2</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog		1	4.0
			Animal Sh - Lost Animal		1	1.0
			Animal Sh - Menacing or Harrassing Dog		1	0
			Animal Sh - Misc		1	0
		<b>Animal Shelter</b>		<b>4</b>	<b>1.2</b>	
		Cat Shelter	Cat Shelter - Feral Cats	3	0	
		<b>Cat Shelter</b>		<b>3</b>	<b>0</b>	
		Code Enforcement	Code - Building Permit		1	0
			Code - Commercial Vehicle stored on Residential Property		1	0
			Code - Court		1	0
	Code - Garbage			2	1.0	
	Code - Leaves Accumulation			1	1.0	
	Code - Miscellaneous			3	3.0	
Code - Property Maintenance			3	3.0		
<b>Code Enforcement</b>		<b>12</b>	<b>1.8</b>			
<b>Department of Public Safety</b>				<b>19</b>	<b>1.4</b>	
Department of Public Works	Highway Department	Hwy - Curb Repair		4	1.0	
		Hwy - Dead Animal Pickup		1	3.0	
		Hwy - Grass Cut / Mow		1	3.0	
		Hwy - Miscellaneous		7	1.9	
		Hwy - Pothole		4	4.2	
		Hwy - Street Sign - New Request		3	0	
		Hwy - Street Sign - Repair / Replace		8	2.5	
		Hwy - Street Sweeping / Cleaning		1	3.0	
		Hwy - Tree Branch / Debris Pickup		1	1.0	
		Hwy - Tree Fallen - Emergency		1	2.0	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Works	Highway Department	Hwy - Tree Planting	10	0	
			Hwy - Tree Stump Removal	6	0	
			Hwy - Tree Trimming / Removal Inspection	9	0	
		<b>Highway Department</b>			<b>56</b>	<b>1.2</b>
		Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	8	4.6	
			Street Light - Mark Out	10	3.2	
			Street Light - On During Day	8	2.6	
		<b>Street Lighting District</b>			<b>27</b>	<b>3.3</b>
		<b>Department of Public Works</b>				<b>83</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	1.5	
			OIC - Inter Municipal SR	6	1.3	
		<b>Inter Municipal Affairs</b>			<b>10</b>	<b>1.4</b>
	<b>Inter Municipal Affairs</b>				<b>10</b>	<b>1.4</b>
	Planning and Building Department	Building Department	Bldg - Application Status	1	2.0	
			Bldg - Construction Complaint	1	12.0	
			Bldg - Illegal Housing	2	2.0	
			Bldg - Retaining Wall	1	0	
			Bldg - Suspect Work Without a Permit	2	0	
		<b>Building Department</b>			<b>7</b>	<b>2.6</b>
	<b>Planning and Building Department</b>				<b>7</b>	<b>2.6</b>
	Project Independence	Project Independence	PI - Call Back Request	2	3.5	
			PI - Financial Assistance	1	2.0	
			PI - Food and Hunger	1	1.0	
			PI - Health and Mental Health	74	0.0	
			PI - Membership Registration	12	0	
			PI - Miscellaneous	10	3.1	
PI - Taxi Service			153	0.1		
PI - Taxi Service Cancellation			4	0		
PI - Taxi Service Complaint			2	0		
PI - Transportation/Mobility Mgmt Info			1	0		
<b>Project Independence</b>			<b>260</b>	<b>0.2</b>		
<b>Project Independence</b>				<b>260</b>	<b>0.2</b>	
Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	1.0		
		SWMA - Garbage Not Picked Up	1	0		
	<b>Solid Waste Management</b>			<b>2</b>	<b>0.5</b>	
	Sustainability Department	SWMA - Compost	5	3.8		
		SWMA - Long Island Green Homes	3	4.7		
		SWMA - Rain Barrel	2	4.0		
	<b>Sustainability Department</b>			<b>10</b>	<b>4.1</b>	
<b>Solid Waste Management</b>				<b>12</b>	<b>3.5</b>	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Helicopter	5	0	
	<b>Supervisor's Office</b>			<b>6</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>6</b>	<b>0</b>	
<b>GREAT NECK</b>				<b>402</b>	<b>0.8</b>	
GREAT NECK	Project Independence	Project Independence	PI - Taxi Service	2	0	
			<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>			<b>2</b>	<b>0</b>	
<b>GREAT NECK</b>				<b>2</b>	<b>0</b>	
GREAT NECK ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
			<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	4.0
				<b>Cat Shelter</b>		<b>1</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>4.0</b>	
	Project Independence	Project Independence	Project Independence	PI - Caregiver Support	1	1.0
				PI - Health and Mental Health	7	0
				PI - Membership Registration	1	0
				PI - Taxi Service	21	0
PI - Taxi Service Cancellation				2	0	
<b>Project Independence</b>					<b>32</b>	<b>0.0</b>
<b>Project Independence</b>			<b>32</b>	<b>0.0</b>		
Solid Waste Management	Sustainability Department	Sustainability Department	SWMA - Compost	1	7.0	
			<b>Sustainability Department</b>		<b>1</b>	<b>7.0</b>
<b>Solid Waste Management</b>			<b>1</b>	<b>7.0</b>		
<b>GREAT NECK ESTATES</b>				<b>35</b>	<b>0.3</b>	
GREAT NECK PLAZA	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			<b>Inter Municipal Affairs</b>		<b>1</b>	<b>1.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	2	1.0
				PI - Health and Mental Health	71	0.2
				PI - Membership Registration	12	0
				PI - Miscellaneous	4	2.2
				PI - Program Registration	2	0.5
				PI - Taxi Service	126	0
				PI - Taxi Service Cancellation	17	0
PI - Taxi Service Complaint				1	1.0	
PI - Transportation/Mobility Mgmt Info	3	0				
<b>Project Independence</b>			<b>238</b>	<b>0.1</b>		

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK PLAZA	<b>Project Independence</b>			<b>238</b>	<b>0.1</b>	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>GREAT NECK PLAZA</b>				<b>240</b>	<b>0.1</b>	
GREAT NECKK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>5.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>5.0</b>	
<b>GREAT NECKK</b>				<b>1</b>	<b>5.0</b>	
GREENVALE	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>	
		Code Enforcement	Code - Court		1	0
			Code - Garbage		1	9.0
			Code - Miscellaneous		1	1.0
			Code - Noise		1	3.0
			Code - Signs		1	1.0
	<b>Code Enforcement</b>		<b>5</b>	<b>2.8</b>		
	<b>Department of Public Safety</b>			<b>6</b>	<b>2.3</b>	
	Department of Public Works	Highway Department	Hwy - Curb Repair		3	8.7
			Hwy - Miscellaneous		1	0
			Hwy - Pothole		1	0
			Hwy - Street Sign - Repair / Replace		1	7.0
			Hwy - Tree Branch / Debris Pickup		3	6.7
			Hwy - Tree Fallen - Emergency		1	1.0
			Hwy - Tree Planting		1	0
			Hwy - Tree Trimming / Removal Inspection		3	0
		<b>Highway Department</b>		<b>14</b>	<b>3.9</b>	
	Street Lighting District	Street Light - Lights Out (Multiple)		1	6.0	
	<b>Street Lighting District</b>		<b>1</b>	<b>6.0</b>		
	<b>Department of Public Works</b>			<b>15</b>	<b>4.0</b>	
	Planning and Building Department	Building Department	Bldg - Construction Complaint		1	23.0
		<b>Building Department</b>		<b>1</b>	<b>23.0</b>	
<b>Planning and Building Department</b>			<b>1</b>	<b>23.0</b>		
Project Independence	Project Independence	PI - Call Back Request		1	3.0	
	<b>Project Independence</b>		<b>1</b>	<b>3.0</b>		
<b>Project Independence</b>			<b>1</b>	<b>3.0</b>		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		1	0	
	<b>Solid Waste Management</b>		<b>1</b>	<b>0</b>		
<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
GREENVALE	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>GREENVALE</b>				<b>25</b>	<b>4.0</b>
HAWORTH	Planning and Building Department	Planning Department	Planning - Questions needing Answers	1	1.0
		<b>Planning Department</b>		<b>1</b>	<b>1.0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>1.0</b>
<b>HAWORTH</b>				<b>1</b>	<b>1.0</b>
HERRICKS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		<b>Street Lighting District</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>1.0</b>
<b>HERRICKS</b>				<b>1</b>	<b>1.0</b>
HERRICKS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	3	17.0
		<b>Cat Shelter</b>		<b>3</b>	<b>17.0</b>
		Code Enforcement	Code - After Hours/Weekend Construction	2	13.0
			Code - Court	3	2.3
			Code - Miscellaneous	1	0
			Code - Property Maintenance	2	1.5
	Code - Signs		2	0	
	<b>Code Enforcement</b>		<b>10</b>	<b>3.6</b>	
	<b>Department of Public Safety</b>		<b>13</b>	<b>6.7</b>	
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Dead Animal Pickup	1	1.0
			Hwy - Miscellaneous	6	4.5
			Hwy - Pothole	2	1.5
Hwy - Street Sweeping / Cleaning			3	6.0	
Hwy - Tree Planting			3	0	
Hwy - Tree Stump Removal			9	0	
Hwy - Tree Trimming / Removal Inspection			8	0.6	
<b>Highway Department</b>		<b>33</b>	<b>1.6</b>		
Street Lighting District		Street Light - Cycles On / Off	2	6.5	
		Street Light - Fixture Problem	3	3.0	
		Street Light - Light Out (Single)	3	0	
	Street Light - Lights Out (Multiple)	8	4.9		
	Street Light - Mark Out	6	6.8		
<b>Street Lighting District</b>		<b>23</b>	<b>4.5</b>		
<b>Department of Public Works</b>		<b>56</b>	<b>2.8</b>		

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0	
			OIC - Inter Municipal SR	1	1.0	
		<b>Inter Municipal Affairs</b>			<b>2</b>	<b>2.0</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>2.0</b>	
	Project Independence	Project Independence		PI - Call Back Request	1	0
				PI - Caregiver Support	1	0
				PI - Health and Mental Health	1	1.0
				PI - Household Maintenance	1	0
				PI - Program Registration	4	0
				PI - Taxi Service	23	0
				PI - Taxi Service Complaint	1	0
				<b>Project Independence</b>		
	<b>Project Independence</b>			<b>32</b>	<b>0.0</b>	
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
				<b>Solid Waste Management</b>		<b>1</b>
		Sustainability Department		SWMA - Compost	1	1.0
				SWMA - Rain Barrel	1	7.0
<b>Sustainability Department</b>				<b>2</b>	<b>4.0</b>	
<b>Solid Waste Management</b>			<b>3</b>	<b>2.7</b>		
<b>HERRICKS</b>				<b>106</b>	<b>2.4</b>	
JAMAICA	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>2.0</b>	
		<b>Department of Public Safety</b>			<b>1</b>	<b>2.0</b>
<b>JAMAICA</b>				<b>1</b>	<b>2.0</b>	
JERICHO	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
		<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>JERICHO</b>				<b>1</b>	<b>0</b>	
KENSINGTON	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Taxi Service	21	0	
			PI - Taxi Service Cancellation	4	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	<b>Project Independence</b>			<b>27</b>	<b>0</b>	
	<b>Project Independence</b>			<b>27</b>	<b>0</b>	
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	1.0	
<b>Sustainability Department</b>		<b>1</b>	<b>1.0</b>			
<b>Solid Waste Management</b>			<b>1</b>	<b>1.0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
KENSINGTON	Supervisor's Office	Supervisor's Office	SupV - Airplane	25	0
		<b>Supervisor's Office</b>		<b>25</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>25</b>	<b>0</b>
<b>KENSINGTON</b>				<b>53</b>	<b>0.0</b>
KINGS POINT	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	3	0
		<b>Cat Shelter</b>		<b>3</b>	<b>0</b>
		Code Enforcement	Code - Dock Inspection	4	6.5
	<b>Code Enforcement</b>		<b>4</b>	<b>6.5</b>	
	<b>Department of Public Safety</b>			<b>7</b>	<b>3.7</b>
	Project Independence	Project Independence	PI - Health and Mental Health	9	0
			PI - Taxi Service	19	0
	<b>Project Independence</b>			<b>28</b>	<b>0</b>
	<b>Project Independence</b>			<b>28</b>	<b>0</b>
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	4.0
<b>Sustainability Department</b>		<b>1</b>	<b>4.0</b>		
<b>Solid Waste Management</b>			<b>1</b>	<b>4.0</b>	
<b>KINGS POINT</b>				<b>36</b>	<b>0.8</b>
LAKE SUCCESS	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - On During Day	1	8.0
	<b>Street Lighting District</b>		<b>1</b>	<b>8.0</b>	
	<b>Department of Public Works</b>			<b>2</b>	<b>4.0</b>
	Project Independence	Project Independence	PI - Health and Mental Health	1	2.0
			PI - Taxi Service	5	0
	<b>Project Independence</b>			<b>6</b>	<b>0.3</b>
	<b>Project Independence</b>			<b>6</b>	<b>0.3</b>
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>LAKE SUCCESS</b>				<b>9</b>	<b>1.1</b>
LAKE SUCCESS	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>LAKE SUCCESS</b>				<b>1</b>	<b>0</b>
LEVITTOWN	Project Independence	Project Independence	PI - Call Back Request	1	1.0
		<b>Project Independence</b>		<b>1</b>	<b>1.0</b>
	<b>Project Independence</b>			<b>1</b>	<b>1.0</b>
<b>LEVITTOWN</b>				<b>1</b>	<b>1.0</b>

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
MALVERNE	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	3.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>3.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>3.0</b>	
<b>MALVERNE</b>				<b>1</b>	<b>3.0</b>	
MANHASSEST	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>MANHASSEST</b>				<b>1</b>	<b>0</b>	
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0	
		<b>Adminstrative Services</b>		<b>1</b>	<b>0</b>	
		<b>Adminstrative Services</b>			<b>1</b>	<b>0</b>
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			<b>Cat Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property		1	0
			Code - From Transfer		1	0
			Code - Garbage		2	0
			Code - Lights		1	12.0
			Code - Miscellaneous		1	19.0
			Code - Noise		5	13.8
			Code - Property Maintenance		3	1.0
			<b>Code Enforcement</b>		<b>14</b>	<b>7.4</b>
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	9	4.0	
	<b>Parking Enforcement</b>		<b>9</b>	<b>4.0</b>		
	<b>Department of Public Safety</b>			<b>24</b>	<b>5.8</b>	
	Department of Public Works	Highway Department	Hwy - Curb Repair		3	1.3
			Hwy - Grass Cut / Mow		3	10.3
			Hwy - Miscellaneous		7	2.6
			Hwy - Plow Damage		1	0
Hwy - Pothole				14	4.4	
Hwy - Sprinkler Damage				1	5.0	
Hwy - Street Painting				1	0	
Hwy - Street Sign - New Request				1	0	
Hwy - Street Sign - Remove				1	0	
Hwy - Street Sign - Repair / Replace				15	2.3	
Hwy - Street Sweeping / Cleaning				4	7.5	
Hwy - Tree Branch / Debris Pickup				1	0	
Hwy - Tree Planting				5	0	
Hwy - Tree Stump Removal				8	0	
Hwy - Tree Trimming / Removal Inspection				11	1.0	
<b>Highway Department</b>		<b>76</b>	<b>2.6</b>			

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	2.0
			Street Light - Light Out (Single)	1	7.0
			Street Light - Lights Out (Multiple)	3	16.3
			Street Light - Mark Out	31	5.2
			Street Light - Misc Problems	1	2.0
			Street Light - On During Day	4	7.5
			Street Light - Pole Problem	1	9.0
	<b>Street Lighting District</b>			<b>42</b>	<b>6.2</b>
	<b>Department of Public Works</b>			<b>118</b>	<b>3.8</b>
	Housing Authority	Housing Authority	Housing - Appliance	1	0
			Housing - Electrical	2	10.5
			Housing - Misc Carpentry	1	0
			Housing - Misc Exterior	1	1.0
			Housing - Misc SR	1	0
			Housing - Pest Control	2	1.5
			Housing - Plumbing	5	1.4
	<b>Housing Authority</b>			<b>13</b>	<b>2.5</b>
	<b>Housing Authority</b>			<b>13</b>	<b>2.5</b>
	Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	2	6.0
			<b>Human Resources and Finance</b>		
	<b>Human Resources and Finance</b>			<b>2</b>	<b>6.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	3	0.7
			<b>Inter Municipal Affairs</b>		
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>0.8</b>
	Planning and Building Department	Building Department	Bldg - Application Status	1	3.0
			Bldg - Retaining Wall	1	0
Bldg - Suspect Work Without a Permit			4	4.8	
<b>Building Department</b>			<b>6</b>	<b>3.7</b>	
Planning Department		Planning - From Transfer	1	0	
<b>Planning Department</b>			<b>1</b>	<b>0</b>	
<b>Planning and Building Department</b>			<b>7</b>	<b>3.1</b>	
Project Independence	Project Independence	PI - Call Back Request	1	1.0	
		PI - Health and Mental Health	4	0.5	
		PI - Household Maintenance	2	0.5	
		PI - Membership Registration	3	0	
		PI - Miscellaneous	9	0	
		PI - Program Registration	2	3.5	
		PI - Taxi Service	66	0	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days			
MANHASSET	Project Independence	Project Independence	PI - Taxi Service Cancellation	3	0			
			PI - Transportation/Mobility Mgmt Info	1	1.0			
	<b>Project Independence</b>			<b>91</b>	<b>0.1</b>			
	<b>Project Independence</b>			<b>91</b>	<b>0.1</b>			
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		2	0.5		
				<b>Solid Waste Management</b>			<b>2</b>	<b>0.5</b>
				Sustainability Department	SWMA - Compost	4	2.0	
					SWMA - Rain Barrel	1	0	
	<b>Sustainability Department</b>			<b>5</b>	<b>1.6</b>			
	<b>Solid Waste Management</b>			<b>7</b>	<b>1.3</b>			
	Supervisor's Office	Supervisor's Office	SupV - Helicopter		1	0		
				<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>				
<b>MANHASSET</b>				<b>268</b>	<b>2.5</b>			
MANHASSET HILLS	Department of Public Safety	Code Enforcement	Code - Water Flow / Accumulation	1	1.0			
			<b>Code Enforcement</b>			<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>			
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal		3	0		
				Hwy - Tree Trimming / Removal Inspection	1	0		
					<b>Highway Department</b>			<b>4</b>
				Street Lighting District	Street Light - Cycles On / Off		2	8.0
	Street Light - Light Out (Single)	1	1.0					
	Street Light - Mark Out	4	5.5					
	Street Light - Misc Problems	1	7.0					
	<b>Street Lighting District</b>			<b>8</b>	<b>5.8</b>			
	<b>Department of Public Works</b>			<b>12</b>	<b>3.8</b>			
Planning and Building Department	Building Department	Bldg - Construction Complaint		1	2.0			
			<b>Building Department</b>			<b>1</b>	<b>2.0</b>	
<b>Planning and Building Department</b>			<b>1</b>	<b>2.0</b>				
<b>MANHASSET HILLS</b>				<b>14</b>	<b>3.5</b>			
MANNHASSET	Department of Public Works	Highway Department	Hwy - Pothole	1	6.0			
			<b>Highway Department</b>			<b>1</b>	<b>6.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>6.0</b>			
<b>MANNHASSET</b>				<b>1</b>	<b>6.0</b>			
MANORHAVEN	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0			
			<b>Community Services</b>			<b>3</b>	<b>0</b>	
	<b>Community Services</b>			<b>3</b>	<b>0</b>			
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog		1	2.0		
<b>Animal Shelter</b>				<b>1</b>	<b>2.0</b>			

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
MANORHAVEN	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>	
		Code Enforcement	Code - Noise	1	8.0	
		<b>Code Enforcement</b>		<b>1</b>	<b>8.0</b>	
	<b>Department of Public Safety</b>				<b>3</b>	<b>3.3</b>
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	9.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>9.0</b>	
	<b>Department of Public Works</b>				<b>1</b>	<b>9.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	2.0	
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>2.0</b>	
	<b>Inter Municipal Affairs</b>				<b>3</b>	<b>2.0</b>
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	1.0	
		<b>Building Department</b>		<b>1</b>	<b>1.0</b>	
	<b>Planning and Building Department</b>				<b>1</b>	<b>1.0</b>
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Membership Registration	2	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	46	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
			<b>Project Independence</b>		<b>52</b>	<b>0.0</b>
	<b>Project Independence</b>				<b>52</b>	<b>0.0</b>
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0	
			SWMA - Rain Barrel	2	2.5	
		<b>Sustainability Department</b>		<b>3</b>	<b>1.7</b>	
	<b>Solid Waste Management</b>				<b>3</b>	<b>1.7</b>
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>			
<b>Supervisor's Office</b>				<b>1</b>	<b>0</b>	
<b>MANORHAVEN</b>				<b>67</b>	<b>0.5</b>	
MERRICK	Project Independence	Project Independence	PI - Miscellaneous	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>		<b>1</b>	<b>0</b>		
<b>MERRICK</b>				<b>1</b>	<b>0</b>	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0	
			CommSvc - Bus Pickup Schedule	4	0.2	
			CommSvc - Seasonal Programs Registration	1	0	
	<b>Community Services</b>		<b>7</b>	<b>0.1</b>		
<b>Community Services</b>				<b>7</b>	<b>0.1</b>	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	5.0
		<b>Animal Shelter</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>5.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	3	0.3
		<b>Inter Municipal Affairs</b>		<b>4</b>	<b>0.5</b>
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>0.5</b>
	Project Independence	Project Independence	PI - Call Back Request	5	0.8
			PI - Health and Mental Health	6	2.0
			PI - Household Maintenance	4	0.8
			PI - Membership Registration	4	0
			PI - Miscellaneous	4	1.8
			PI - Program Registration	2	0.5
			PI - Taxi Service	74	0
			PI - Taxi Service Cancellation	4	0
			PI - Taxi Service Complaint	2	1.0
			PI - Transportation/Mobility Mgmt Info	1	0
			<b>Project Independence</b>		<b>106</b>
	<b>Project Independence</b>			<b>106</b>	<b>0.3</b>
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	3	2.3
		<b>Sustainability Department</b>		<b>3</b>	<b>2.3</b>
	<b>Solid Waste Management</b>			<b>3</b>	<b>2.3</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>MINEOLA</b>				<b>122</b>	<b>0.4</b>
MUNSEY PARK	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>
	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	0.7
		<b>Street Lighting District</b>		<b>3</b>	<b>0.7</b>
	<b>Department of Public Works</b>			<b>3</b>	<b>0.7</b>
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Taxi Service	2	0
		<b>Project Independence</b>		<b>3</b>	<b>0</b>
	<b>Project Independence</b>			<b>3</b>	<b>0</b>
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	1.0
<b>Sustainability Department</b>		<b>2</b>	<b>1.0</b>		
<b>Solid Waste Management</b>			<b>2</b>	<b>1.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days		
MUNSEY PARK	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	2.0		
		<b>Supervisor's Office</b>		<b>1</b>	<b>2.0</b>		
	<b>Supervisor's Office</b>			<b>1</b>	<b>2.0</b>		
<b>MUNSEY PARK</b>				<b>10</b>	<b>0.7</b>		
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	7.3		
		<b>Street Lighting District</b>		<b>3</b>	<b>7.3</b>		
	<b>Department of Public Works</b>			<b>3</b>	<b>7.3</b>		
<b>N NEW HYDE PARK</b>				<b>3</b>	<b>7.3</b>		
N. HEMPSTEAD	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0		
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>		
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>		
<b>N. HEMPSTEAD</b>				<b>1</b>	<b>3.0</b>		
NEW CASSEL	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0		
			CommSvc - Bus Pickup Schedule	1	0		
		<b>Community Services</b>		<b>3</b>	<b>0</b>		
	<b>Community Services</b>		<b>3</b>	<b>0</b>			
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	5.0	
				Animal Sh - Menacing or Harrassing Dog	1	2.0	
				Animal Sh - Unleashed - Stray Dog	1	5.0	
		<b>Animal Shelter</b>		<b>3</b>	<b>4.0</b>		
		Cat Shelter	Cat Shelter - Feral Cats	1	0		
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>		
		Code Enforcement	Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	3	8.0
					Code - Commerical Garbage Container	1	12.0
					Code - Court	9	6.2
					Code - Fence	11	5.7
	Code - Garbage				3	0.7	
	Code - Miscellaneous				3	7.7	
	Code - No Plates / Inoperable Vehicle				5	9.4	
	Code - Odor				1	2.0	
	Code - Overgrown Vegetation				2	4.0	
	Code - Property Maintenance				16	7.1	
	Code - Storage and Display	1	9.0				
	Code - Unlawful Property Use	1	0				
	<b>Code Enforcement</b>		<b>56</b>	<b>6.4</b>			
Parking Enforcement	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0		
			Prkg Enfrc - Parking Violations Complaint	1	7.0		
	<b>Parking Enforcement</b>		<b>2</b>	<b>3.5</b>			
<b>Department of Public Safety</b>				<b>62</b>	<b>6.1</b>		
Department of Public Works	Highway Department	Highway Department	Hwy - Abandoned Vehicle	1	0		

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Manhole Repair	1	0	
			Hwy - Miscellaneous	4	2.0	
			Hwy - Pothole	5	3.6	
			Hwy - Pothole Filled Without Request	1	0	
			Hwy - Street Painting	2	0	
			Hwy - Street Sign - New Request	5	0	
			Hwy - Street Sign - Remove	2	0	
			Hwy - Street Sign - Repair / Replace	7	0.4	
			Hwy - Street Sweeping / Cleaning	3	5.0	
			Hwy - Tree Branch / Debris Pickup	3	5.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	3	1.7	
			Hwy - Tree Trimming / Removal Inspection	5	0	
			<b>Highway Department</b>			<b>44</b>
	Street Lighting District	Street Light - Fixture Problem	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	7	6.6	
			Street Light - Lights Out (Multiple)	1	5.0	
			Street Light - Mark Out	2	0	
			Street Light - Misc Problems	1	0	
			Street Light - On During Day	15	3.9	
	<b>Street Lighting District</b>			<b>27</b>	<b>4.1</b>	
	<b>Department of Public Works</b>				<b>71</b>	<b>2.5</b>
	Housing Authority	Housing Authority	Housing - Appliance	1	0	
			Housing - High Priority SR	1	1.0	
			Housing - Misc Carpentry	2	7.5	
			Housing - Misc Exterior	1	3.0	
Housing - Misc SR			2	4.5		
Housing - Plumbing			4	1.8		
<b>Housing Authority</b>			<b>11</b>	<b>3.2</b>		
<b>Housing Authority</b>				<b>11</b>	<b>3.2</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0		
		<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
<b>Inter Municipal Affairs</b>				<b>1</b>	<b>0</b>	
Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	2.0		
		<b>Parks and Recreation Department</b>			<b>1</b>	<b>2.0</b>
<b>Parks and Recreation Department</b>				<b>1</b>	<b>2.0</b>	
Planning and Building Department	Building Department	Bldg - Application Status	2	0.5		
		Bldg - Housing Complaint	1	0		
		Bldg - Illegal Housing	7	0.6		

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Planning and Building Department	Building Department	Bldg - Inspection Request	1	3.0	
			Bldg - Suspect Work Without a Permit	1	0	
		<b>Building Department</b>			<b>12</b>	<b>0.7</b>
	<b>Planning and Building Department</b>			<b>12</b>	<b>0.7</b>	
	Project Independence	Project Independence		PI - Health and Mental Health	4	4.5
				PI - Household Maintenance	5	3.4
				PI - Membership Registration	4	0
				PI - Miscellaneous	20	0.2
				PI - Program Registration	2	2.0
				PI - Taxi Service	35	0
				PI - Taxi Service Cancellation	2	0
				<b>Project Independence</b>		
	<b>Project Independence</b>			<b>72</b>	<b>0.6</b>	
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	2	1.5
				SWMA - Garbage Not Picked Up	1	2.0
			<b>Solid Waste Management</b>			<b>3</b>
		<b>Solid Waste Management</b>			<b>3</b>	<b>1.7</b>
<b>NEW CASSEL</b>				<b>236</b>	<b>2.7</b>	
NEW CASTLE	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
		<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>		
<b>NEW CASTLE</b>				<b>2</b>	<b>0</b>	
NEW HYDE PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		<b>Community Services</b>		<b>2</b>	<b>0</b>	
		<b>Community Services</b>			<b>2</b>	<b>0</b>
	Department of Public Safety	Animal Shelter		Animal Sh - Dog Defecation	1	0
				Animal Sh - Lost Animal	1	1.0
		<b>Animal Shelter</b>		<b>2</b>	<b>0.5</b>	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>	
		Code Enforcement			Code - Court	1
	Code - Garbage				2	1.0
	Code - No Plates / Inoperable Vehicle				1	1.0
	Code - Odor				1	1.0
	Code - Property Maintenance				1	0
	Code - Sidewalk Obstruction				1	0
	<b>Code Enforcement</b>		<b>7</b>	<b>0.7</b>		

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	2	7.0	
		<b>Parking Enforcement</b>		<b>2</b>	<b>7.0</b>	
	<b>Department of Public Safety</b>			<b>12</b>	<b>1.7</b>	
	Department of Public Works	Highway Department	Hwy - Catch Basin		2	6.0
			Hwy - Curb Repair		2	0
			Hwy - Grass Cut / Mow		1	0
			Hwy - Miscellaneous		2	1.5
			Hwy - Pothole		4	3.0
			Hwy - Sprinkler Damage		1	0
			Hwy - Street Drainage / Flooding		1	0
			Hwy - Street Sign - New Request		1	0
			Hwy - Street Sign - Repair / Replace		27	0.1
			Hwy - Tree Branch / Debris Pickup		2	7.0
			Hwy - Tree Planting		2	0
			Hwy - Tree Stump Removal		9	0
			Hwy - Tree Trimming / Removal Inspection		7	0
			<b>Highway Department</b>			<b>61</b>
	Street Lighting District	Street Lighting District	Street Light - Cable Break		1	13.0
			Street Light - Cycles On / Off		2	1.5
			Street Light - Fixture Problem		1	14.0
			Street Light - Light Out (Single)		5	2.8
			Street Light - Lights Out (Multiple)		11	3.0
			Street Light - Mark Out		20	6.0
			Street Light - Misc Problems		3	0.3
			Street Light - On During Day		1	6.0
	<b>Street Lighting District</b>			<b>44</b>	<b>4.7</b>	
	<b>Department of Public Works</b>				<b>105</b>	<b>2.4</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		5	1.2
			<b>Inter Municipal Affairs</b>		<b>5</b>	<b>1.2</b>
	<b>Inter Municipal Affairs</b>				<b>5</b>	<b>1.2</b>
	Planning and Building Department	Building Department	Bldg - Application Status		1	0
			Bldg - Construction Complaint		2	12.0
			Bldg - Illegal Housing		1	1.0
Bldg - Suspect Work Without a Permit				1	0	
<b>Building Department</b>			<b>5</b>	<b>5.0</b>		
<b>Planning and Building Department</b>				<b>5</b>	<b>5.0</b>	
Project Independence	Project Independence	PI - Health and Mental Health		4	0.5	
		PI - Household Maintenance		3	2.0	
		PI - Membership Registration		8	0	
		PI - Miscellaneous		2	0	
		PI - NORC SR		9	0.1	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Project Independence	Project Independence	PI - Program Registration	4	3.8	
			PI - Taxi Service	76	0	
			PI - Taxi Service Cancellation	12	0	
			PI - Taxi Service Complaint	1	0	
	<b>Project Independence</b>			<b>119</b>	<b>0.2</b>	
	<b>Project Independence</b>			<b>119</b>	<b>0.2</b>	
	Solid Waste Management	Sustainability Department		SWMA - Compost	1	2.0
				SWMA - Long Island Green Homes	1	7.0
				SWMA - Rain Barrel	4	7.8
				<b>Sustainability Department</b>		
	<b>Solid Waste Management</b>			<b>6</b>	<b>6.7</b>	
	Supervisor's Office	311 Call Center		311 - Street Repaving Schedule Inquiry	1	0
				<b>311 Call Center</b>		
		Supervisor's Office		SupV - Airplane	1	0
				SupV - Complaint - Other Employee	1	0
				SupV - Helicopter	1	0
	<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>4</b>	<b>0</b>		
<b>NEW HYDE PARK</b>				<b>258</b>	<b>1.4</b>	
NEW HYDE P[ARK]	Project Independence	Project Independence	PI - Taxi Service	1	0	
			<b>Project Independence</b>			<b>1</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>NEW HYDE P[ARK]</b>				<b>1</b>	<b>0</b>	
NO HEMPSTEAD	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	2.0	
		<b>Street Lighting District</b>			<b>2</b>	<b>2.0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>2.0</b>	
<b>NO HEMPSTEAD</b>				<b>2</b>	<b>2.0</b>	
NO NEW HYDE PARK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	8.0	
		<b>Parking Enforcement</b>			<b>1</b>	<b>8.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>8.0</b>	
	Department of Public Works	Highway Department		Hwy - Curb Repair	1	0
				Hwy - Pothole	2	1.0
				Hwy - Street Sign - Repair / Replace	2	3.0
				Hwy - Street Sweeping / Cleaning	1	0
				Hwy - Tree Stump Removal	1	0
	<b>Highway Department</b>			<b>7</b>	<b>1.1</b>	
	Street Lighting District			Street Light - Light Out (Single)	2	1.0
				Street Light - On During Day	2	1.0
<b>Street Lighting District</b>			<b>4</b>	<b>1.0</b>		
<b>Department of Public Works</b>			<b>11</b>	<b>1.1</b>		

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
NO NEW HYDE PARK	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	22.0	
		<b>Building Department</b>		<b>1</b>	<b>22.0</b>	
	<b>Planning and Building Department</b>			<b>1</b>	<b>22.0</b>	
<b>NO NEW HYDE PARK</b>				<b>13</b>	<b>3.2</b>	
NORTH HILLS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	9.0	
		<b>Cat Shelter</b>		<b>1</b>	<b>9.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>9.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0	
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Household Maintenance	1	1.0	
			PI - Membership Registration	4	0	
			PI - Taxi Service	68	0	
			PI - Taxi Service Cancellation	1	0	
			<b>Project Independence</b>		<b>74</b>	<b>0.0</b>
	<b>Project Independence</b>			<b>74</b>	<b>0.0</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>			
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>NORTH HILLS</b>				<b>79</b>	<b>0.1</b>	
NORTH MERRICK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>		<b>1</b>	<b>0</b>	
	<b>Community Services</b>			<b>1</b>	<b>0</b>	
<b>NORTH MERRICK</b>				<b>1</b>	<b>0</b>	
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	6	0	
		<b>Community Services</b>		<b>6</b>	<b>0</b>	
	<b>Community Services</b>			<b>6</b>	<b>0</b>	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			<b>Cat Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code - BZA Noncompliance		1	0
			Code - Building Permit		1	0
			Code - Commercial Vehicle stored on Residential Property		6	5.3
			Code - Court		3	0
			Code - Fence		1	3.0
			Code - Licensing		2	1.5
			Code - Miscellaneous		2	0.5
			Code - Property Maintenance		1	3.0
Code - Signs		1	5.0			
<b>Code Enforcement</b>		<b>18</b>	<b>2.6</b>			

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days		
NORTH NEW HYDE PARK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0		
		<b>Parking Enforcement</b>		<b>1</b>	<b>2.0</b>		
	<b>Department of Public Safety</b>			<b>20</b>	<b>2.4</b>		
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal		1	18.0	
			Hwy - Complaint - Highway Employee / Vehicle		1	0	
			Hwy - Curb Repair		8	0.6	
			Hwy - Miscellaneous		15	2.6	
			Hwy - Pothole		5	6.0	
			Hwy - Sprinkler Damage		7	0	
			Hwy - Street Drainage / Flooding		3	0	
			Hwy - Street Sign - New Request		1	0	
			Hwy - Street Sign - Remove		1	0	
			Hwy - Street Sign - Repair / Replace		1	20.0	
			Hwy - Street Sweeping / Cleaning		1	16.0	
			Hwy - Tree Branch / Debris Pickup		1	3.0	
			Hwy - Tree Planting		16	1.6	
			Hwy - Tree Stump Removal		21	0	
			Hwy - Tree Trimming / Removal Inspection		31	0.6	
			<b>Highway Department</b>			<b>113</b>	<b>1.6</b>
			Street Lighting District	Street Lighting District	Street Light - Cable Break		2
	Street Light - Cycles On / Off				3	3.7	
	Street Light - Fixture Problem				1	8.0	
	Street Light - Light Out (Single)				14	3.7	
	Street Light - Lights Out (Multiple)				14	3.9	
	Street Light - Mark Out				28	4.5	
	Street Light - On During Day				8	5.0	
	<b>Street Lighting District</b>			<b>70</b>	<b>4.2</b>		
	<b>Department of Public Works</b>			<b>183</b>	<b>2.6</b>		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	6.0	
			OIC - Inter Municipal SR		1	0	
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>3.0</b>		
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>3.0</b>		
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer		1	1.0	
Park - Theater Ticket Purchase				1	0		
<b>Parks and Recreation Department</b>		<b>2</b>	<b>0.5</b>				
<b>Parks and Recreation Department</b>			<b>2</b>	<b>0.5</b>			
Planning and Building Department	Building Department	Bldg - Application Status		1	1.0		
		Bldg - Construction Complaint		1	13.0		

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days		
NORTH NEW HYDE PARK	Planning and Building Department	Building Department	Bldg - Illegal Housing	2	0		
			Bldg - Suspect Work Without a Permit	2	4.0		
	<b>Building Department</b>			<b>6</b>	<b>3.7</b>		
	<b>Planning and Building Department</b>			<b>6</b>	<b>3.7</b>		
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	2	0	
				PI - Health and Mental Health	2	0	
				PI - Household Maintenance	5	2.2	
				PI - Membership Registration	7	0	
				PI - Miscellaneous	4	1.0	
				PI - NORC SR	6	0	
				PI - Program Registration	3	0.3	
				PI - Taxi Service	59	0	
				PI - Taxi Service Cancellation	1	0	
				PI - Taxi Service Complaint	3	0.3	
				<b>Project Independence</b>			<b>92</b>
	<b>Project Independence</b>			<b>92</b>	<b>0.2</b>		
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5	
				SWMA - Garbage Not Picked Up	3	0.3	
		<b>Solid Waste Management</b>			<b>5</b>	<b>0.4</b>	
		Sustainability Department	Sustainability Department	Sustainability Department	SWMA - Compost	8	3.5
					SWMA - Long Island Green Homes	2	10.0
					SWMA - Rain Barrel	4	1.8
	<b>Sustainability Department</b>			<b>14</b>	<b>3.9</b>		
	<b>Solid Waste Management</b>			<b>19</b>	<b>3.0</b>		
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	2	2.0	
				<b>Supervisor's Office</b>			<b>2</b>
	<b>Supervisor's Office</b>			<b>2</b>	<b>2.0</b>		
<b>NORTH NEW HYDE PARK</b>				<b>332</b>	<b>1.9</b>		
OLD WESTBURY	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0		
			<b>Community Services</b>			<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>		
	Project Independence	Project Independence	Project Independence	PI - Taxi Service	3	0	
				<b>Project Independence</b>			<b>3</b>
<b>Project Independence</b>			<b>3</b>	<b>0</b>			
<b>OLD WESTBURY</b>				<b>4</b>	<b>0</b>		
PLANDOME	Department of Public Safety	Code Enforcement	Code - Dock Inspection	1	9.0		
		<b>Code Enforcement</b>			<b>1</b>	<b>9.0</b>	
<b>Department of Public Safety</b>			<b>1</b>	<b>9.0</b>			

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
PLANDOME	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	4	0
			PI - Taxi Service Cancellation	3	0
	<b>Project Independence</b>			<b>8</b>	<b>0</b>
	<b>Project Independence</b>			<b>8</b>	<b>0</b>
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>PLANDOME</b>				<b>10</b>	<b>0.9</b>
PLANDOME HEIGHTS	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>0</b>
<b>PLANDOME HEIGHTS</b>				<b>2</b>	<b>0</b>
PLANDOME MANOR	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	6	0
			PI - Taxi Service Cancellation	1	0
	<b>Project Independence</b>			<b>9</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>9</b>	<b>0.1</b>
<b>PLANDOME MANOR</b>				<b>9</b>	<b>0.1</b>
POR TWASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>POR TWASHINGTON</b>				<b>1</b>	<b>0</b>
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>PORT WASHINGTON</b>				<b>1</b>	<b>0</b>
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
			Adm Svc - PW Parking - Broken Meter	1	1.0
			Adm Svc - PW Parking - Lot Condition	1	0
			<b>Adminstrative Services</b>		<b>3</b>
	<b>Adminstrative Services</b>			<b>3</b>	<b>0.3</b>
	Community Services	Community Services	CommSvc - Bus Pickup Schedule	2	0
			CommSvc - Misc SR	2	5.0
			CommSvc - Seasonal Programs Registration	3	0
			<b>Community Services</b>		<b>7</b>
	<b>Community Services</b>			<b>7</b>	<b>1.4</b>
Department of Public	Animal Shelter	Animal Sh - Barking Dog	1	4.0	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days		
PORT WASHINGTON	Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	2	3.5		
			Animal Sh - Sign	1	8.0		
		<b>Animal Shelter</b>		<b>4</b>	<b>4.8</b>		
		Cat Shelter	Cat Shelter - Feral Cats	5	5.4		
		<b>Cat Shelter</b>		<b>5</b>	<b>5.4</b>		
		Code Enforcement	Code - After Hours/Weekend Construction	1	0		
			Code - Commercial Vehicle stored on Residential Property	1	0		
			Code - Court	2	0		
			Code - Dumpster	2	10.5		
			Code - Fence	2	0		
			Code - Licensing	2	0		
			Code - Litter	1	1.0		
			Code - Miscellaneous	7	0.9		
			Code - No Plates / Inoperable Vehicle	1	0		
			Code - Noise	3	5.7		
			Code - Odor	1	0		
			Code - Property Maintenance	4	0.8		
			Code - Sidewalk Obstruction	3	0		
			Code - Signs	7	1.7		
			Code - Unlawful Property Use	1	15.0		
	<b>Code Enforcement</b>		<b>38</b>	<b>2.0</b>			
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0			
	<b>Parking Enforcement</b>		<b>1</b>	<b>1.0</b>			
	<b>Department of Public Safety</b>				<b>48</b>	<b>2.5</b>	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	7.0	
				Hwy - Curb Repair	3	0	
				Hwy - Dead Animal Pickup	3	0.7	
				Hwy - Grass Cut / Mow	1	9.0	
				Hwy - Miscellaneous	6	4.7	
				Hwy - Pothole	9	3.0	
				Hwy - Pothole Filled Without Request	10	0	
				Hwy - Street Sign - New Request	3	0	
				Hwy - Street Sign - Repair / Replace	17	0.8	
				Hwy - Tree Branch / Debris Pickup	1	1.0	
				Hwy - Tree Fallen - Emergency	1	17.0	
				Hwy - Tree Planting	21	0.1	
				Hwy - Tree Stump Removal	16	1.2	
				Hwy - Tree Trimming / Removal Inspection	19	0	
				<b>Highway Department</b>		<b>111</b>	<b>1.1</b>
				Street Lighting District	Street Light - Cycles On / Off	1	5.0

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	3	4.3	
			Street Light - Light Out (Single)	6	8.2	
			Street Light - Lights Out (Multiple)	1	0	
			Street Light - Mark Out	22	5.1	
			Street Light - Misc Problems	1	5.0	
			Street Light - On During Day	6	6.0	
			Street Light - Pole Problem	4	0.5	
	<b>Street Lighting District</b>			<b>44</b>	<b>5.0</b>	
	<b>Department of Public Works</b>			<b>155</b>	<b>2.2</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	2.5	
			OIC - Inter Municipal SR	3	1.0	
			<b>Inter Municipal Affairs</b>		<b>5</b>	<b>1.6</b>
	<b>Inter Municipal Affairs</b>			<b>5</b>	<b>1.6</b>	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
			<b>Parks and Recreation Department</b>		<b>1</b>	<b>0</b>
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>0</b>	
	Planning and Building Department	Building Department	Bldg - Application Status	2	4.5	
			Bldg - Certificate Status	1	0	
			Bldg - Construction Complaint	2	5.5	
			Bldg - Housing Complaint	1	0	
			Bldg - Illegal Housing	6	2.3	
			Bldg - Inspection Request	3	1.3	
			Bldg - Retaining Wall	1	0	
			Bldg - Suspect Work Without a Permit	3	0	
			<b>Building Department</b>		<b>19</b>	<b>2.0</b>
			Planning Department	Planning - Questions needing Answers	1	3.0
	<b>Planning Department</b>		<b>1</b>	<b>3.0</b>		
	<b>Planning and Building Department</b>			<b>20</b>	<b>2.0</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Caregiver Support	1	3.0	
			PI - Health and Mental Health	6	1.8	
			PI - Household Maintenance	4	6.2	
			PI - Membership Registration	14	0	
PI - Miscellaneous			5	1.2		
PI - Program Registration			3	1.0		
PI - Taxi Service			235	0.0		
PI - Taxi Service Cancellation			9	0		

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service Complaint	1	1.0
			PI - Transportation/Mobility Mgmt Info	2	0
	<b>Project Independence</b>			<b>281</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>281</b>	<b>0.2</b>
	Solid Waste Management	Sustainability Department	SWMA - Compost	11	6.0
			SWMA - Rain Barrel	10	6.4
	<b>Sustainability Department</b>			<b>21</b>	<b>6.2</b>
	<b>Solid Waste Management</b>			<b>21</b>	<b>6.2</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	8	0
			SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
	<b>Supervisor's Office</b>			<b>10</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>10</b>	<b>0</b>
<b>PORT WASHINGTON</b>				<b>551</b>	<b>1.3</b>
PORT WASHINGTON ESTATES	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	2.0
		<b>Highway Department</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>2.0</b>
<b>PORT WASHINGTON ESTATES</b>				<b>1</b>	<b>2.0</b>
PORT WASHINGTON NORTH	Project Independence	Project Independence	PI - Household Maintenance	1	0
			PI - Membership Registration	2	0
			PI - Taxi Service	19	0
	<b>Project Independence</b>			<b>22</b>	<b>0</b>
	<b>Project Independence</b>			<b>22</b>	<b>0</b>
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	7.0
			<b>Sustainability Department</b>		<b>1</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>7.0</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	10	0
			<b>Supervisor's Office</b>		<b>10</b>
<b>Supervisor's Office</b>			<b>10</b>	<b>0</b>	
<b>PORT WASHINGTON NORTH</b>				<b>33</b>	<b>0.2</b>
PORTWASHINGTON	Department of Public Safety	Code Enforcement	Code - Boating Miscellaneous	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0
			<b>Project Independence</b>		<b>1</b>
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>PORTWASHINGTON</b>				<b>2</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	1.5
		<b>Street Lighting District</b>		<b>2</b>	<b>1.5</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>1.5</b>
<b>PT WASHINGTON</b>				<b>2</b>	<b>1.5</b>
PT. WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>PT. WASHINGTON</b>				<b>1</b>	<b>0</b>
QUEENS VILLAGE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
<b>QUEENS VILLAGE</b>				<b>1</b>	<b>0</b>
ROASLYN HEIGHTS	Project Independence	Project Independence	PI - Membership Registration	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>ROASLYN HEIGHTS</b>				<b>1</b>	<b>0</b>
ROCKVILLE CENTER	Project Independence	Project Independence	PI - Call Back Request	1	1.0
		<b>Project Independence</b>		<b>1</b>	<b>1.0</b>
	<b>Project Independence</b>			<b>1</b>	<b>1.0</b>
<b>ROCKVILLE CENTER</b>				<b>1</b>	<b>1.0</b>
ROSLN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	2.0
		<b>Street Lighting District</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>2.0</b>
<b>ROSLN HEIGHTS</b>				<b>1</b>	<b>2.0</b>
ROSLY HEIGHTS	Project Independence	Project Independence	PI - Taxi Service	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>			<b>2</b>	<b>0</b>
<b>ROSLY HEIGHTS</b>				<b>2</b>	<b>0</b>
ROSLYM HEIGHTS	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>ROSLYM HEIGHTS</b>				<b>1</b>	<b>0</b>
ROSLYN	Adminstrative Services	Adminstrative Services	Adm Svc - Critter Corner - Geese Nest	1	7.0
		<b>Adminstrative Services</b>		<b>1</b>	<b>7.0</b>
	<b>Adminstrative Services</b>			<b>1</b>	<b>7.0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	0
<b>Cat Shelter</b>		<b>1</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	5.0	
			Code - Property Maintenance	1	22.0	
		<b>Code Enforcement</b>		<b>2</b>	<b>13.5</b>	
	<b>Department of Public Safety</b>				<b>4</b>	<b>6.8</b>
	Department of Public Works	Highway Department		Hwy - Dead Animal Pickup	1	0
				Hwy - Miscellaneous	1	0
				Hwy - Street Sign - Repair / Replace	5	0
		<b>Highway Department</b>		<b>7</b>	<b>0</b>	
		Street Lighting District	Street Light - Light Out (Single)	1	5.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>5.0</b>	
	<b>Department of Public Works</b>				<b>8</b>	<b>0.6</b>
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	0
				OIC - Inter Municipal SR	2	0
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>				<b>3</b>	<b>0</b>
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0	
		<b>Building Department</b>		<b>1</b>	<b>0</b>	
	<b>Planning and Building Department</b>				<b>1</b>	<b>0</b>
	Project Independence	Project Independence		PI - Health and Mental Health	1	0
				PI - Household Maintenance	1	3.0
				PI - Membership Registration	2	0
				PI - Taxi Service	13	0
				PI - Taxi Service Cancellation	1	0
				PI - Transportation/Mobility Mgmt Info	2	1.5
				PI - Volunteer	1	1.0
				<b>Project Independence</b>		<b>21</b>
	<b>Project Independence</b>				<b>21</b>	<b>0.3</b>
	Solid Waste Management	Sustainability Department		SWMA - Compost	2	4.5
				SWMA - Long Island Green Homes	1	4.0
				SWMA - Rain Barrel	1	7.0
<b>Sustainability Department</b>		<b>4</b>	<b>5.0</b>			
<b>Solid Waste Management</b>				<b>4</b>	<b>5.0</b>	
<b>ROSLYN</b>				<b>42</b>	<b>1.6</b>	
ROSLYN HARBOR	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>		<b>1</b>	<b>0</b>	
	<b>Community Services</b>				<b>1</b>	<b>0</b>
	Department of Public Safety	Animal Shelter		Animal Sh - Barking Dog	1	0
				Animal Sh - Lost Animal	1	0
	<b>Animal Shelter</b>		<b>2</b>	<b>0</b>		
<b>Department of Public Safety</b>				<b>2</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HARBOR	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	2	0	
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Caregiver Support	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>ROSLYN HARBOR</b>				<b>8</b>	<b>0</b>	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Misc SR	1	6.0	
		<b>Community Services</b>		<b>1</b>	<b>6.0</b>	
	<b>Community Services</b>			<b>1</b>	<b>6.0</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	2.0
				Animal Sh - Unleashed - Stray Dog	1	0
		<b>Animal Shelter</b>		<b>2</b>	<b>1.0</b>	
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
		<b>Cat Shelter</b>		<b>2</b>	<b>0</b>	
		Code Enforcement	Code Enforcement	Code - Building Permit	1	0
				Code - Commercial Vehicle stored on Residential Property	1	0
				Code - Court	4	4.5
				Code - Fence	3	6.7
				Code - From Transfer	1	18.0
				Code - Litter	1	0
				Code - Miscellaneous	5	2.2
				Code - No Plates / Inoperable Vehicle	2	13.5
				Code - Property Maintenance	3	6.0
				Code - Signs	1	0
				Code - Tree Removal	1	0
	Code - Unlawful Property Use			1	0	
	<b>Code Enforcement</b>			<b>24</b>	<b>4.7</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	3.0		
	<b>Parking Enforcement</b>		<b>2</b>	<b>3.0</b>		
	<b>Department of Public Safety</b>			<b>30</b>	<b>4.0</b>	
	Department of Public Works	Highway Department	Hwy - Curb Repair	4	2.2	
			Hwy - Miscellaneous	7	1.9	
			Hwy - Pothole	6	4.8	
Hwy - Street Drainage / Flooding			1	6.0		
Hwy - Street Painting			2	0		

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	4	0	
			Hwy - Street Sign - Repair / Replace	5	2.8	
			Hwy - Street Sweeping / Cleaning	2	3.0	
			Hwy - Tree Branch / Debris Pickup	3	2.0	
			Hwy - Tree Planting	8	5.2	
			Hwy - Tree Stump Removal	9	1.6	
			Hwy - Tree Trimming / Removal Inspection	11	1.1	
		<b>Highway Department</b>			<b>62</b>	<b>2.4</b>
		Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Fixture Problem	2	10.0	
			Street Light - Light Out (Single)	7	4.4	
			Street Light - Lights Out (Multiple)	5	9.2	
			Street Light - Mark Out	38	3.6	
			Street Light - On During Day	3	6.0	
	<b>Street Lighting District</b>			<b>56</b>	<b>4.5</b>	
	<b>Department of Public Works</b>				<b>118</b>	<b>3.4</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	0	
			OIC - Inter Municipal SR	4	1.0	
		<b>Inter Municipal Affairs</b>			<b>6</b>	<b>0.7</b>
	<b>Inter Municipal Affairs</b>				<b>6</b>	<b>0.7</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	0	
			<b>Parks and Recreation Department</b>			<b>1</b>
	<b>Parks and Recreation Department</b>				<b>1</b>	<b>0</b>
	Planning and Building Department	Building Department	Bldg - Application Status	1	3.0	
			Bldg - Certificate Status	1	0	
			Bldg - Construction Complaint	3	3.3	
			Bldg - From Transfer	1	0	
Bldg - Illegal Housing			2	0.5		
<b>Building Department</b>			<b>8</b>	<b>1.8</b>		
<b>Planning and Building Department</b>				<b>8</b>	<b>1.8</b>	
Project Independence	Project Independence	PI - Financial Assistance	2	3.0		
		PI - Health and Mental Health	2	12.0		
		PI - Household Maintenance	1	0		
		PI - Membership Registration	11	0		
		PI - Miscellaneous	3	1.0		
		PI - Taxi Service	60	0.0		
	PI - Taxi Service Cancellation	6	0			
<b>Project Independence</b>			<b>85</b>	<b>0.4</b>		
<b>Project Independence</b>				<b>85</b>	<b>0.4</b>	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
			SWMA - Garbage Not Picked Up	1	0
		<b>Solid Waste Management</b>		<b>2</b>	<b>0.5</b>
		Sustainability Department	SWMA - Compost	3	1.0
			SWMA - Rain Barrel	2	1.0
	<b>Sustainability Department</b>		<b>5</b>	<b>1.0</b>	
	<b>Solid Waste Management</b>		<b>7</b>	<b>0.9</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0
			<b>Supervisor's Office</b>		<b>3</b>
	<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>	
<b>ROSLYN HEIGHTS</b>				<b>259</b>	<b>2.3</b>
ROSLYN HEIGHTS	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0
		<b>Sustainability Department</b>		<b>1</b>	<b>0</b>
	<b>Solid Waste Management</b>		<b>1</b>	<b>0</b>	
<b>ROSLYN HEIGHTS</b>				<b>1</b>	<b>0</b>
ROSLYN HGTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		<b>Street Lighting District</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>1.0</b>	
<b>ROSLYN HGTS</b>				<b>1</b>	<b>1.0</b>
ROSLYN HIGHTS	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>ROSLYN HIGHTS</b>				<b>1</b>	<b>0</b>
ROSLYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>3.0</b>	
	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
<b>Project Independence</b>		<b>1</b>	<b>0</b>		
<b>ROSYLN HEIGHTS</b>				<b>2</b>	<b>1.5</b>
RUSSEL GARDENS	Project Independence	Project Independence	PI - Taxi Service	4	0
		<b>Project Independence</b>		<b>4</b>	<b>0</b>
	<b>Project Independence</b>		<b>4</b>	<b>0</b>	
<b>RUSSEL GARDENS</b>				<b>4</b>	<b>0</b>
RUSSELL GARDENS	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Health and Mental Health	3	8.0
			PI - Miscellaneous	2	0

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service	2	0
			PI - Taxi Service Cancellation	1	0
	<b>Project Independence</b>			<b>9</b>	<b>2.7</b>
	<b>Project Independence</b>			<b>9</b>	<b>2.7</b>
<b>RUSSELL GARDENS</b>				<b>9</b>	<b>2.7</b>
SADDLE ROCK	Project Independence	Project Independence	PI - Taxi Service	10	0
			PI - Taxi Service Cancellation	1	0
	<b>Project Independence</b>			<b>12</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>12</b>	<b>0.1</b>
<b>SADDLE ROCK</b>				<b>12</b>	<b>0.1</b>
SANDS POINT	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	3.0
		<b>Cat Shelter</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>3.0</b>
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Health and Mental Health	1	2.0
			PI - Taxi Service	9	0
			PI - Taxi Service Cancellation	1	0
	<b>Project Independence</b>			<b>12</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>12</b>	<b>0.2</b>
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	5.5
SWMA - Rain Barrel			1	1.0	
<b>Sustainability Department</b>			<b>3</b>	<b>4.0</b>	
<b>Solid Waste Management</b>			<b>3</b>	<b>4.0</b>	
<b>SANDS POINT</b>				<b>16</b>	<b>1.1</b>
SEARINGTOWN	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	1.0
			Code - Unlawful Property Use	1	8.0
	<b>Code Enforcement</b>			<b>2</b>	<b>4.5</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>4.5</b>
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	2.0
			Hwy - Pothole	1	0
			Hwy - Street Sign - Repair / Replace	7	0
			Hwy - Street Sweeping / Cleaning	2	3.0
			Hwy - Tree Planting	6	1.7
			Hwy - Tree Stump Removal	6	0
<b>Highway Department</b>			<b>27</b>	<b>1.4</b>	
Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	1.0	
		Street Light - Light Out (Single)	3	1.3	
		Street Light - Mark Out	8	6.1	

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City	Department Description	Group Description	Type Description	Count	Response Days	
SEARINGTOWN	Department of Public Works	Street Lighting District	Street Light - On During Day	2	2.0	
			Street Light - Pole Problem	2	0.5	
	<b>Street Lighting District</b>			<b>16</b>	<b>3.7</b>	
	<b>Department of Public Works</b>			<b>43</b>	<b>2.3</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	1.0
				<b>Inter Municipal Affairs</b>	<b>1</b>	<b>1.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>	
	Planning and Building Department	Building Department	Bldg - Inspection Request		1	1.0
				<b>Building Department</b>	<b>1</b>	<b>1.0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>1.0</b>	
	Project Independence	Project Independence		PI - Household Maintenance	2	3.0
				PI - Membership Registration	2	0
				PI - Miscellaneous	2	0
				PI - Taxi Service	8	0.1
				PI - Taxi Service Cancellation	1	0
	<b>Project Independence</b>			<b>15</b>	<b>0.5</b>	
	<b>Project Independence</b>			<b>15</b>	<b>0.5</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		1	0
				<b>Solid Waste Management</b>	<b>1</b>	<b>0</b>
		Sustainability Department	SWMA - Compost	3	1.7	
	<b>Sustainability Department</b>			<b>3</b>	<b>1.7</b>	
	<b>Solid Waste Management</b>			<b>4</b>	<b>1.2</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane		11	0
<b>Supervisor's Office</b>				<b>11</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>11</b>	<b>0</b>		
<b>SEARINGTOWN</b>				<b>77</b>	<b>1.6</b>	
SYOSSET	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
				<b>Project Independence</b>	<b>1</b>	<b>1.0</b>
	<b>Project Independence</b>			<b>1</b>	<b>1.0</b>	
<b>SYOSSET</b>				<b>1</b>	<b>1.0</b>	
THOMASTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
				<b>Inter Municipal Affairs</b>	<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence		PI - Health and Mental Health	8	0.2
				PI - Household Maintenance	1	0
				PI - Membership Registration	3	0
				PI - Taxi Service	16	0
<b>Project Independence</b>			<b>29</b>	<b>0.1</b>		

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City	Department Description	Group Description	Type Description	Count	Response Days	
THOMASTON	<b>Project Independence</b>			<b>29</b>	<b>0.1</b>	
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0	
		<b>Sustainability Department</b>		<b>1</b>	<b>0</b>	
	<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>	
<b>THOMASTON</b>				<b>31</b>	<b>0.1</b>	
UNIVERSITY GARDENS	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0	
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
	Department of Public Works	Highway Department	Hwy - Pothole		1	10.0
			Hwy - Street Painting		1	0
			Hwy - Tree Planting		9	0
			Hwy - Tree Trimming / Removal Inspection		1	2.0
		<b>Highway Department</b>			<b>12</b>	<b>1.0</b>
	Street Lighting District	Street Light - Lights Out (Multiple)		3	4.3	
		Street Light - Mark Out		4	4.0	
	<b>Street Lighting District</b>			<b>7</b>	<b>4.1</b>	
	<b>Department of Public Works</b>			<b>19</b>	<b>2.2</b>	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	18.0	
		<b>Building Department</b>		<b>1</b>	<b>18.0</b>	
	<b>Planning and Building Department</b>			<b>1</b>	<b>18.0</b>	
	Project Independence	Project Independence	PI - Taxi Service	5	0	
			PI - Taxi Service Complaint	1	0	
		<b>Project Independence</b>		<b>6</b>	<b>0</b>	
	<b>Project Independence</b>			<b>6</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0		
	<b>Solid Waste Management</b>		<b>1</b>	<b>1.0</b>		
<b>Solid Waste Management</b>			<b>1</b>	<b>1.0</b>		
<b>UNIVERSITY GARDENS</b>				<b>28</b>	<b>2.1</b>	
UNIVERSTIY GARDENS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>5.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>5.0</b>	
<b>UNIVERSTIY GARDENS</b>				<b>1</b>	<b>5.0</b>	
WEST BABYLON	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
<b>WEST BABYLON</b>				<b>1</b>	<b>0</b>	
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	4	0	
			CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>		<b>5</b>	<b>0</b>	
	<b>Community Services</b>			<b>5</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0	
			Animal Sh - Found Animal	1	0	
			Animal Sh - Lost Animal	3	0.3	
			Animal Sh - Unleashed - Stray Dog	2	3.5	
		<b>Animal Shelter</b>			<b>7</b>	<b>1.4</b>
		Code Enforcement	Code - Building Permit	1	0	
			Code - Commercial Vehicle stored on Residential Property	1	0	
			Code - Court	2	0	
			Code - Miscellaneous	2	7.0	
			Code - Property Maintenance	2	8.5	
	<b>Code Enforcement</b>			<b>8</b>	<b>3.9</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	5.0		
	<b>Parking Enforcement</b>			<b>2</b>	<b>5.0</b>	
	<b>Department of Public Safety</b>				<b>17</b>	<b>3.0</b>
	Department of Public Works	Highway Department	Hwy - Manhole Repair	1	0	
			Hwy - Miscellaneous	1	0	
			Hwy - Pothole	4	3.5	
			Hwy - Shopping Cart	1	4.0	
			Hwy - Sprinkler Damage	1	0	
			Hwy - Street Sign - Repair / Replace	3	0	
			Hwy - Street Sweeping / Cleaning	1	13.0	
			Hwy - Tree Planting	2	0	
			Hwy - Tree Stump Removal	2	0	
Hwy - Tree Trimming / Removal Inspection		1	0			
<b>Highway Department</b>			<b>17</b>	<b>1.8</b>		
Street Lighting District		Street Light - Light Out (Single)	2	3.5		
		Street Light - Lights Out (Multiple)	1	0		
		Street Light - Mark Out	1	4.0		
	Street Light - Misc Problems	2	5.0			
<b>Street Lighting District</b>			<b>6</b>	<b>3.5</b>		
<b>Department of Public Works</b>				<b>23</b>	<b>2.3</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0		
		OIC - Inter Municipal SR	2	0.5		
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>1.7</b>	
<b>Inter Municipal Affairs</b>				<b>3</b>	<b>1.7</b>	
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0		
		<b>Parks and Recreation Department</b>			<b>1</b>	<b>2.0</b>
<b>Parks and Recreation Department</b>				<b>1</b>	<b>2.0</b>	
Project Independence	Project Independence	PI - Call Back Request	2	1.5		
		PI - Caregiver Support	1	5.0		

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Project Independence	Project Independence	PI - Financial Assistance	1	1.0
			PI - Health and Mental Health	9	1.7
			PI - Household Maintenance	4	1.5
			PI - Membership Registration	11	0
			PI - Miscellaneous	1	11.0
			PI - Program Registration	4	1.2
			PI - Taxi Service	42	0.1
			PI - Taxi Service Cancellation	4	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	2	0
	<b>Project Independence</b>			<b>82</b>	<b>0.6</b>
	<b>Project Independence</b>			<b>82</b>	<b>0.6</b>
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	12.0
<b>Sustainability Department</b>			<b>1</b>	<b>12.0</b>	
<b>Solid Waste Management</b>			<b>1</b>	<b>12.0</b>	
<b>WESTBURY</b>				<b>132</b>	<b>1.3</b>
WILISTON PARK	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>WILISTON PARK</b>				<b>1</b>	<b>0</b>
WILLISTON PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		<b>Community Services</b>		<b>2</b>	<b>0</b>
	<b>Community Services</b>			<b>2</b>	<b>0</b>
	Department of Public Safety	Code Enforcement	Code - Licensing	1	8.0
		<b>Code Enforcement</b>		<b>1</b>	<b>8.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>8.0</b>
	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	1.0
			Hwy - Tree Branch / Debris Pickup	1	3.0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		<b>Highway Department</b>		<b>5</b>	<b>1.0</b>
	Street Lighting District	Street Light - Lights Out (Multiple)	1	20.0	
	<b>Street Lighting District</b>			<b>1</b>	<b>20.0</b>
<b>Department of Public Works</b>			<b>6</b>	<b>4.2</b>	
Project Independence	Project Independence	PI - Call Back Request	2	13.5	
		PI - Health and Mental Health	1	0	
		PI - Household Maintenance	3	0.7	
		PI - Membership Registration	3	0	
		PI - Miscellaneous	3	9.0	
		PI - NORC SR	1	0	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
WILLISTON PARK	Project Independence	Project Independence	PI - Program Registration	1	0	
			PI - Taxi Service	53	0	
			PI - Taxi Service Cancellation	5	0	
	<b>Project Independence</b>			<b>72</b>	<b>0.8</b>	
	<b>Project Independence</b>			<b>72</b>	<b>0.8</b>	
	Solid Waste Management	Sustainability Department	SWMA - Compost	6	2.2	
			SWMA - Rain Barrel	2	5.0	
	<b>Sustainability Department</b>			<b>8</b>	<b>2.9</b>	
	<b>Solid Waste Management</b>			<b>8</b>	<b>2.9</b>	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0	
			SupV - Helicopter	1	0	
<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>		
<b>WILLISTON PARK</b>				<b>92</b>	<b>1.2</b>	
WILLISTON PK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>6.0</b>	
		<b>Department of Public Works</b>		<b>1</b>	<b>6.0</b>	
<b>WILLISTON PK</b>				<b>1</b>	<b>6.0</b>	
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0	
		<b>Highway Department</b>		<b>2</b>	<b>0</b>	
		<b>Department of Public Works</b>		<b>2</b>	<b>0</b>	
<b>albertson</b>				<b>2</b>	<b>0</b>	
carle place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	5	0	
		<b>Highway Department</b>		<b>5</b>	<b>0</b>	
		Street Lighting District	Street Light - Mark Out	1	4.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>4.0</b>	
<b>Department of Public Works</b>			<b>6</b>	<b>0.7</b>		
<b>carle place</b>				<b>6</b>	<b>0.7</b>	
great neck	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
			Hwy - Tree Branch / Debris Pickup	1	7.0	
			Hwy - Tree Planting	1	1.0	
		<b>Highway Department</b>			<b>3</b>	<b>2.7</b>
		Street Lighting District	Street Light - Misc Problems	1	0	
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>	
		<b>Department of Public Works</b>			<b>4</b>	<b>2.0</b>
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5		
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>0.5</b>	
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>0.5</b>	
<b>great neck</b>				<b>6</b>	<b>1.5</b>	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
herricks	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	4	0
		<b>Highway Department</b>		<b>4</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>4</b>	<b>0</b>
<b>herricks</b>				<b>4</b>	<b>0</b>
manhasset	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	0
		<b>Adminstrative Services</b>		<b>2</b>	<b>0</b>
	<b>Adminstrative Services</b>			<b>2</b>	<b>0</b>
	Department of Public Safety	Code Enforcement	Code - Fence	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
	<b>Parking Enforcement</b>			<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Pothole	1	8.0
			Hwy - Street Sign - Repair / Replace	3	0
		<b>Highway Department</b>		<b>4</b>	<b>2.0</b>
		Street Lighting District	Street Light - Mark Out	1	7.0
	<b>Street Lighting District</b>			<b>1</b>	<b>7.0</b>
<b>Department of Public Works</b>			<b>5</b>	<b>3.0</b>	
Project Independence	Project Independence	PI - Taxi Service	1	0	
	<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>manhasset</b>				<b>10</b>	<b>1.5</b>
new hyde park	Project Independence	Project Independence	PI - Taxi Service	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
	<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>new hyde park</b>				<b>1</b>	<b>0</b>
plandome	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>3.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>3.0</b>
<b>plandome</b>				<b>1</b>	<b>3.0</b>
port washington	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code - Garbage	1	1.0
	<b>Code Enforcement</b>			<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>0.5</b>
	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
			Hwy - Pothole Filled Without Request	12	0
			Hwy - Tree Trimming / Removal Inspection	1	0
<b>Highway Department</b>			<b>14</b>	<b>0.2</b>	
<b>Department of Public Works</b>			<b>14</b>	<b>0.2</b>	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
<b>port washington</b>				<b>16</b>	<b>0.2</b>	
port washington	Project Independence	Project Independence	PI - Taxi Service	3	0	
		<b>Project Independence</b>		<b>3</b>	<b>0</b>	
	<b>Project Independence</b>		<b>3</b>	<b>0</b>		
<b>port washington</b>				<b>3</b>	<b>0</b>	
roslyn heights	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0	
		<b>Parks and Recreation Department</b>		<b>1</b>	<b>0</b>	
	<b>Parks and Recreation Department</b>		<b>1</b>	<b>0</b>		
<b>roslyn heights</b>				<b>1</b>	<b>0</b>	
westbury	Solid Waste Management	Sustainability Department	SWMA - Compost	1	7.0	
		<b>Sustainability Department</b>		<b>1</b>	<b>7.0</b>	
	<b>Solid Waste Management</b>		<b>1</b>	<b>7.0</b>		
<b>westbury</b>				<b>1</b>	<b>7.0</b>	
williston park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>		
<b>williston park</b>				<b>1</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	21	0	
		<b>Animal Shelter</b>		<b>21</b>	<b>0</b>	
		Cat Shelter	Cat Shelter - Call Back	14	1.7	
		<b>Cat Shelter</b>		<b>14</b>	<b>1.7</b>	
		Code Enforcement	Code - Call Back Request	72	2.7	
			Code - Property Violations Search	160	4.7	
		<b>Code Enforcement</b>		<b>232</b>	<b>4.1</b>	
	Parking Enforcement	Prkg Enfrc - Call Back Request	8	1.5		
	<b>Parking Enforcement</b>		<b>8</b>	<b>1.5</b>		
	<b>Department of Public Safety</b>				<b>275</b>	<b>3.6</b>
	Department of Public Works	Highway Department	Hwy - Call Back Request		33	2.4
			Hwy - Grass Cut / Mow		1	5.0
			Hwy - Informational		3	0
Hwy - Permits / Road Opening Application Request				7	1.3	
Hwy - Street Sign - Remove				1	0	
Hwy - Tree Planting				1	0	
Hwy - Tree Stump Removal				1	0	
<b>Highway Department</b>		<b>47</b>	<b>2.0</b>			
Street Lighting District	Street Light - Light Out (Single)	1	15.0			
<b>Street Lighting District</b>		<b>1</b>	<b>15.0</b>			
<b>Department of Public Works</b>				<b>48</b>	<b>2.3</b>	
Human Resources and	Human Resources and	HR - Call Back Request		5	0	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days
	Finance	Finance	HR - Medical and Insurance Benefits	2	1.0
			HR - Misc SR	3	0.3
			HR - Personnel and Employment	3	3.7
		<b>Human Resources and Finance</b>			<b>13</b>
	<b>Human Resources and Finance</b>			<b>13</b>	<b>1.1</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	0.8
		<b>Inter Municipal Affairs</b>		<b>4</b>	<b>0.8</b>
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>0.8</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	20	0
			Park - Disabled Youth Recreation Program	1	0
			Park - General Complaint	3	0.7
			Park - Miscellaneous	1	0
			Park - Park Facilities Maintenance	15	0.9
			Park - Park Lights	1	3.0
			Park - Park Permit Application Request	29	0.1
			<b>Parks and Recreation Department</b>		
	<b>Parks and Recreation Department</b>			<b>70</b>	<b>0.3</b>
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	2	1.0
		<b>Board of Zoning Appeals</b>		<b>2</b>	<b>1.0</b>
		Building Department	Bldg - Call Back	7	2.0
			Bldg - Certificate Status	1	0
			Bldg - General Question Needs Answers	129	3.9
			Bldg - New/Change of Address	1	0
Bldg - Permit Question Needs Answers			12	5.8	
<b>Building Department</b>			<b>150</b>	<b>3.9</b>	
Planning Department	Planning - Call Back Request	1	2.0		
<b>Planning Department</b>			<b>1</b>	<b>2.0</b>	
<b>Planning and Building Department</b>			<b>153</b>	<b>3.9</b>	
Project Independence	Project Independence	PI - Call Back Request	4	0.2	
		PI - Miscellaneous	1	0	
		PI - Program Registration	1	0	
		PI - Taxi Service	1	0	
		PI - Taxi Service Cancellation	2	0	
		<b>Project Independence</b>			<b>9</b>
<b>Project Independence</b>			<b>9</b>	<b>0.1</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Property Assessment Workshop	355	0	
	<b>Receiver of Taxes</b>		<b>355</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>355</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Call Back	23	1.9	
	<b>Solid Waste Management</b>		<b>23</b>	<b>1.9</b>	

# Town of North Hempstead Service Requests via 311 - by Community

April 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
	Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	1	8.0	
			SWMA - Recycling / STOP Call Back	4	4.2	
	<b>Sustainability Department</b>			<b>5</b>	<b>5.0</b>	
	<b>Solid Waste Management</b>			<b>28</b>	<b>2.5</b>	
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up		89	0
			<b>311 Call Center</b>		<b>89</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>89</b>	<b>0</b>	
	Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		1	0
			Town Clerk - Birth Certificate		209	0
			Town Clerk - Block Party Application		1	0
			Town Clerk - Codebook Supplement		1	0
			Town Clerk - Contracts & Bids		1	0
			Town Clerk - Death Certificate		114	0
			Town Clerk - Dog License		50	0
			Town Clerk - Domestic Partnership		6	0
			Town Clerk - Filming Permit		2	0
			Town Clerk - Fishing License		2	0
			Town Clerk - Landscaping License		2	0
			Town Clerk - Liquor License		1	0
			Town Clerk - Look Good Feel Better RSVP		2	0
			Town Clerk - Marriage Certificate		40	0
			Town Clerk - Marriage License		60	0
			Town Clerk - Miscellaneous		53	0
			Town Clerk - Parade Application		1	0
			Town Clerk - Parking Restrictions Removal Request		21	0
			Town Clerk - Pawnbroker License		1	0
			Town Clerk - Peddler License		8	0
			Town Clerk - Secondhand Dealer License		3	0
Town Clerk - Solid Waste Management License			9	0		
Town Clerk - Taxi and Limousine License			6	0		
Town Clerk - Tow Truck License		5	0			
Town Clerk - Town Board Questions		1	0			
<b>Town Clerk</b>			<b>600</b>	<b>0</b>		
<b>Town Clerk</b>			<b>600</b>	<b>0</b>		
				<b>1,644</b>	<b>1.1</b>	
<b>Summary</b>				<b>6,017</b>	<b>1.3</b>	