

Town of North Hempstead Service Requests via 311 - by Community

March 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
albertson	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	3.0	
		Highway Department		1	3.0	
	Department of Public Works			1	3.0	
albertson				1	3.0	
carle place	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	2.0	
		Street Lighting District		1	2.0	
	Department of Public Works			1	2.0	
carle place				1	2.0	
floral park	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
floral park				1	0	
great neck	Project Independence	Project Independence	PI - Caregiver Support	1	0	
			PI - Taxi Service	1	0	
	Project Independence		2	0		
	Project Independence			2	0	
great neck				2	0	
manhasset	Department of Public Works	Highway Department	Hwy - Pothole	1	7.0	
		Highway Department		1	7.0	
	Department of Public Works			1	7.0	
manhasset				1	7.0	
port washington	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
port washington				1	0	
ALBERTSON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	7.0	
		Adminstrative Services		1	7.0	
		Adminstrative Services			1	7.0
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	2	3.0
				Animal Sh - Found Animal	1	0
		Animal Shelter		3	2.0	
		Code Enforcement	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	0
				Code - Property Maintenance	2	4.0
		Code Enforcement		3	2.7	
		Parking Enforcement	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0
	Prkg Enfrc - Parking Violations Complaint			1	0	
	Parking Enforcement		2	1.0		
	Department of Public Safety			8	2.0	
Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Curb Repair	1	0	
			Hwy - Dead Animal Pickup	1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	2.0	
			Hwy - Plow Damage	1	21.0	
			Hwy - Pothole	1	7.0	
			Hwy - Snow and Ice Control	1	3.0	
			Hwy - Street Sign - Repair / Replace	2	3.5	
			Hwy - Tree Branch / Debris Pickup	2	1.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	9	0	
			Hwy - Tree Trimming / Removal Inspection	3	0	
		Highway Department			25	1.8
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	2	3.0
				Street Light - Light Out (Single)	5	4.6
				Street Light - Lights Out (Multiple)	3	6.0
				Street Light - Mark Out	14	0.4
				Street Light - On During Day	3	1.0
		Street Lighting District			27	2.1
		Department of Public Works			52	1.9
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0
	Inter Municipal Affairs		1	5.0		
	Inter Municipal Affairs			1	5.0	
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	0	
			Bldg - Illegal Housing	1	0	
			Bldg - Inspection Request	2	3.0	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department			5	1.2
	Planning and Building Department			5	1.2	
	Project Independence	Project Independence	PI - Financial Assistance	1	0	
PI - Membership Registration			2	0		
PI - Miscellaneous			1	0		
PI - Program Registration			4	0.2		
PI - Taxi Service			28	0		
PI - Taxi Service Cancellation			3	0		
Project Independence			39	0.0		
Project Independence			39	0.0		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0		
		SWMA - Garbage Not Picked Up	4	1.0		
	Solid Waste Management			6	0.7	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	2	2.5	
		Sustainability Department		2	2.5	
	Solid Waste Management		8	1.1		
ALBERTSON				114	1.3	
ALEBERTSON	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	3.0	
		Highway Department		1	3.0	
	Department of Public Works		1	3.0		
ALEBERTSON				1	3.0	
BAXTER ESTATES	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
		Highway Department		1	0	
	Department of Public Works		1	0		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs		1	0		
	Project Independence	Project Independence	PI - Taxi Service	16	0	
Project Independence		16	0			
Project Independence		16	0			
BAXTER ESTATES				18	0	
CARLE PLACE	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	1.5	
		Adminstrative Services		2	1.5	
	Adminstrative Services		2	1.5		
	Community Services	Community Services	CommSvc - Educational Program	1	0	
		Community Services		1	0	
	Community Services		1	0		
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	3	2.0
			Cat Shelter		3	2.0
		Code Enforcement	Code - Miscellaneous		1	0
			Code - Odor		1	0
			Code - Signs		1	1.0
	Code Enforcement		3	0.3		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	6	2.2		
Parking Enforcement		6	2.2			
Department of Public Safety				12	1.7	
Department of Public Works	Highway Department	Hwy - Catch Basin		1	2.0	
		Hwy - Curb Repair		3	0	
		Hwy - Miscellaneous		3	3.0	
		Hwy - Pothole		1	8.0	
		Hwy - Snow and Ice Control		1	3.0	
		Hwy - Street Sign - Repair / Replace		17	2.6	
		Hwy - Street Sweeping / Cleaning		2	9.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	10	0	
			Hwy - Tree Trimming / Removal Inspection	4	1.8	
		Highway Department			43	2.1
		Street Lighting District	Street Light - Cycles On / Off	1	4.0	
			Street Light - Fixture Problem	1	2.0	
			Street Light - Light Out (Single)	20	5.0	
			Street Light - Lights Out (Multiple)	7	1.6	
			Street Light - Mark Out	12	2.3	
			Street Light - New Light Request	1	7.0	
	Street Light - On During Day		1	4.0		
	Street Lighting District			43	3.7	
	Department of Public Works			86	2.9	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	1.0	
		Parks and Recreation Department		2	1.0	
	Parks and Recreation Department			2	1.0	
	Planning and Building Department	Building Department	Bldg - Application Status	2	1.0	
			Bldg - Construction Complaint	1	21.0	
			Bldg - Illegal Housing	2	0	
			Bldg - Suspect Work Without a Permit	1	0	
Building Department			6	3.8		
Planning and Building Department			6	3.8		
Project Independence	Project Independence	PI - Call Back Request	1	4.0		
		PI - Household Maintenance	4	1.0		
		PI - Membership Registration	10	0		
		PI - Program Registration	1	1.0		
		PI - Taxi Service	1	0		
Project Independence			17	0.5		
Project Independence			17	0.5		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0		
	Solid Waste Management		1	0		
Solid Waste Management			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	0
			SupV - Thank You from Constituent	1	0
	Supervisor's Office			2	0
	Supervisor's Office			2	0
CARLE PLACE				130	2.4
Carle place	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
		Parking Enforcement		1	0
	Department of Public Safety			1	0
Carle place				1	0
EAST HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	23	0
		Community Services		23	0
	Community Services			23	0
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Pothole	1	2.0
		Highway Department		1	2.0
		Street Lighting District	Street Light - Mark Out	1	3.0
	Street Lighting District			1	3.0
	Department of Public Works			2	2.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	2.2
		Inter Municipal Affairs		5	2.2
	Inter Municipal Affairs			5	2.2
	Project Independence	Project Independence	PI - Call Back Request	2	0
			PI - Health and Mental Health	1	0
			PI - Miscellaneous	1	0
PI - Program Registration			2	0	
PI - Taxi Service			37	0.0	
PI - Taxi Service Cancellation			2	0	
PI - Transportation/Mobility Mgmt Info			3	0.3	
Project Independence			48	0.0	
Project Independence			48	0.0	
Solid Waste Management	Sustainability Department	SWMA - Compost	2	0	
	Sustainability Department		2	0	
Solid Waste Management			2	0	
Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
	Supervisor's Office		1	0	
Supervisor's Office			1	0	
EAST HILLS				82	0.2

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST NORWICH	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
		Parks and Recreation Department		1	1.0
	Parks and Recreation Department		1	1.0	
EAST NORWICH				1	1.0
EAST WILLISTON	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
	Project Independence	Project Independence	PI - Household Maintenance	2	0
			PI - Membership Registration	1	0
			PI - Taxi Service	4	0
Project Independence		7	0		
Project Independence		7	0		
EAST WILLISTON				8	0
FLORAL PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
	Project Independence	Project Independence	PI - Household Maintenance	1	0
			PI - Taxi Service	19	0
			PI - Taxi Service Cancellation	1	0
PI - Taxi Service Complaint			1	1.0	
Project Independence		22	0.0		
Project Independence		22	0.0		
FLORAL PARK				23	0.0
FLORAL PARK CEN	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	7.0
		Parking Enforcement		1	7.0
	Department of Public Safety		1	7.0	
FLORAL PARK CEN				1	7.0
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - Garbage	2	3.0
			Code - Sidewalk Obstruction	1	11.0
		Code Enforcement		3	5.7
	Department of Public Safety		3	5.7	
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	3.0
			Hwy - Tree Stump Removal	1	0
		Highway Department		2	1.5
Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	1	4.0	
		Street Lighting District		1	4.0
Department of Public Works		3	2.3		

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City	Department Description	Group Description	Type Description	Count	Response Days	
FLORAL PARK CENTRE	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0	
		Building Department		1	1.0	
		Planning and Building Department		1	1.0	
FLORAL PARK CENTRE				7	3.6	
FLOWER HILL	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Court	1	0	
		Code Enforcement		1	0	
	Department of Public Safety				2	0
	Department of Public Works	Street Lighting District		Street Light - Light Out (Single)	1	4.0
				Street Light - Mark Out	1	0
		Street Lighting District		2	2.0	
	Department of Public Works				2	2.0
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	1	0
				Inter Municipal Affairs		1
	Inter Municipal Affairs				1	0
	Project Independence	Project Independence		PI - Miscellaneous	1	0
				PI - Taxi Service	16	0
PI - Taxi Service Cancellation				7	0	
Project Independence				24	0	
Project Independence				24	0	
FLOWER HILL				29	0.1	
FREEPORT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	5.0	
		Animal Shelter		1	5.0	
		Department of Public Safety		1	5.0	
FREEPORT				1	5.0	
GARDEN CITY	Project Independence	Project Independence	PI - Taxi Service	3	0	
			PI - Taxi Service Cancellation	2	0	
		Project Independence		5	0	
		Project Independence				5
GARDEN CITY				5	0	
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
		Community Services		1	0	
		Community Services		1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0	
		Animal Shelter		1	0	
		Code Enforcement		Code - After Hours/Weekend Construction	1	3.0
				Code - Commercial Vehicle stored on Residential Property	1	0
				Code - Court	4	0.2
Code - Miscellaneous	3			1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	6.0	
			Code - Sidewalk Obstruction	3	0	
		Code Enforcement		13	1.0	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	3.0	
		Parking Enforcement		2	3.0	
	Department of Public Safety				16	1.2
	Department of Public Works	Highway Department		Hwy - Curb Repair	1	0
				Hwy - Miscellaneous	7	0.4
				Hwy - Pothole	5	3.6
				Hwy - Snow and Ice Control	1	3.0
				Hwy - Sprinkler Damage	1	7.0
				Hwy - Street Sign - Repair / Replace	7	1.6
				Hwy - Tree Planting	1	0
				Hwy - Tree Stump Removal	20	0
				Hwy - Tree Trimming / Removal Inspection	6	2.7
		Highway Department		49	1.2	
		Street Lighting District		Street Light - Light Out (Single)	9	2.4
				Street Light - Lights Out (Multiple)	4	0
				Street Light - Mark Out	8	1.0
				Street Light - On During Day	5	2.0
				Street Light - Pole Problem	1	0
		Street Lighting District		27	1.5	
		Department of Public Works				76
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	1.0
				OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		3	1.3	
	Inter Municipal Affairs				3	1.3
	Planning and Building Department	Building Department		Bldg - Application Status	1	3.0
				Bldg - Illegal Housing	3	0
				Bldg - Inspection Request	1	1.0
		Building Department		5	0.8	
		Planning Department	Planning - Questions needing Answers	2	1.5	
	Planning Department		2	1.5		
	Planning and Building Department				7	1.0
	Project Independence	Project Independence		PI - Call Back Request	2	0.5
				PI - Health and Mental Health	1	0
				PI - Miscellaneous	2	1.5
				PI - Program Registration	2	2.0
				PI - Taxi Service	82	0.0

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City	Department Description	Group Description	Type Description	Count	Response Days			
GARDEN CITY PARK	Project Independence	Project Independence	PI - Taxi Service Cancellation	9	0			
			PI - Taxi Service Complaint	1	0			
	Project Independence			99	0.1			
	Project Independence			99	0.1			
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	4.0		
				Solid Waste Management			1	4.0
				Sustainability Department	SWMA - Compost	1	4.0	
					SWMA - Rain Barrel	1	4.0	
	Sustainability Department			2	4.0			
	Solid Waste Management			3	4.0			
	Supervisor's Office	Supervisor's Office	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0	
				311 Call Center			1	0
				Supervisor's Office			1	0
				Supervisor's Office			1	0
Supervisor's Office			2	0				
GARDEN CITY PARK				207	0.7			
GARDEN CITY PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	3	0			
				Street Lighting District			3	0
		Department of Public Works			3	0		
GARDEN CITY PARK				3	0			
GLEN COVE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0			
				Animal Shelter			1	1.0
		Department of Public Safety			1	1.0		
GLEN COVE				1	1.0			
GLENWOOD LANDING	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	0			
			Hwy - Tree Stump Removal	1	2.0			
		Highway Department			2	1.0		
		Department of Public Works			2	1.0		
GLENWOOD LANDING				2	1.0			
GREAT BECK	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0			
				Sustainability Department			1	0
	Solid Waste Management			1	0			
GREAT BECK				1	0			
GREAT NECK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	19	0			
				Community Services			19	0
	Community Services			19	0			

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
			Animal Sh - Menacing or Harrassing Dog	1	5.0
		Animal Shelter		2	3.0
		Cat Shelter	Cat Shelter - Feral Cats	5	0.4
		Cat Shelter		5	0.4
		Code Enforcement	Code - After Hours/Weekend Construction	1	4.0
			Code - BZA Noncompliance	1	0
			Code - Building Permit	1	0
			Code - Court	2	0
			Code - Dock Inspection	2	0
			Code - Garbage	2	4.0
			Code - Noise	1	7.0
			Code - Property Maintenance	1	0
			Code - Unlawful Property Use	1	4.0
		Code Enforcement		12	1.9
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	4.3	
	Parking Enforcement		3	4.3	
	Department of Public Safety			22	2.0
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Dead Animal Pickup	2	1.5
			Hwy - Miscellaneous	7	10.1
			Hwy - Plow Damage	1	0
			Hwy - Pothole	1	0
			Hwy - Snow and Ice Control	1	3.0
			Hwy - Street Sign - Repair / Replace	6	3.3
			Hwy - Street Sweeping / Cleaning	1	0
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	5	0
			Hwy - Tree Trimming / Removal Inspection	4	1.8
		Highway Department		30	3.5
		Street Lighting District	Street Light - Light Out (Single)	5	4.0
			Street Light - Mark Out	12	1.8
			Street Light - Misc Problems	1	0
Street Light - On During Day	2		4.0		
Street Light - Pole Problem	2		3.0		
Street Lighting District		22	2.5		
Department of Public Works			52	3.1	
Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	1	0	
		Human Resources and Finance		1	0
Human Resources and Finance			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	3	0	
		Inter Municipal Affairs		4	0.2	
	Inter Municipal Affairs		4	0.2		
	Planning and Building Department	Building Department		Bldg - Application Status	3	2.0
				Bldg - Construction Complaint	3	2.0
				Bldg - Employee Complaint	1	3.0
				Bldg - Housing Complaint	1	0
		Building Department		8	1.9	
	Planning and Building Department		8	1.9		
	Project Independence	Project Independence		PI - Call Back Request	3	1.0
				PI - Financial Assistance	1	0
				PI - Health and Mental Health	7	0.7
				PI - Household Maintenance	1	1.0
				PI - Membership Registration	12	0
				PI - Miscellaneous	2	0
				PI - Taxi Service	153	0.0
				PI - Taxi Service Cancellation	14	0
				PI - Taxi Service Complaint	2	0
				PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence		196	0.1		
	Project Independence		196	0.1		
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	3.0
				SWMA - From Transfer	1	1.0
				SWMA - Garbage Not Picked Up	1	1.0
		Solid Waste Management		3	1.7	
		Sustainability Department		SWMA - Compost	1	0
SWMA - Long Island Green Homes	1			0		
Sustainability Department		2	0			
Solid Waste Management		5	1.0			
GREAT NECK				307	0.8	
GREAT NECK	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence		1	0
	Project Independence		1	0		
GREAT NECK				1	0	
GREAT NECK ESTATES	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	14	0.3	
			PI - Taxi Service Cancellation	3	0	
	Project Independence		18	0.2		
Project Independence		18	0.2			

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GREAT NECK ESTATES				18	0.2
GREAT NECK PLAZA	Community Services	Community Services	CommSvc - Seasonal Programs Registration	7	0
		Community Services		7	0
	Community Services		7	0	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	2	0.5
		Inter Municipal Affairs		3	0.3
	Inter Municipal Affairs		3	0.3	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Financial Assistance	1	3.0
			PI - Health and Mental Health	8	0.6
			PI - Membership Registration	10	0
			PI - Miscellaneous	5	0.8
			PI - Program Registration	3	1.3
			PI - Taxi Service	114	0.1
			PI - Taxi Service Cancellation	15	0
			PI - Taxi Service Complaint	4	1.2
			PI - Transportation/Mobility Mgmt Info	1	0
Project Independence		162	0.2		
Project Independence		162	0.2		
GREAT NECK PLAZA				173	0.2
GREAT NECK PLAZA GREAT NECK	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence		1	0	
GREAT NECK PLAZA GREAT NECK				1	0
GREENVALE	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	5.0
			Code - Noise	1	0
		Code Enforcement		2	2.5
	Department of Public Safety		2	2.5	
	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0
Street Lighting District		1	0		
Department of Public Works		2	0		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREENVALE	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0	
		Building Department		1	0	
	Planning and Building Department			1	0	
	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0	
		Project Independence		1	0	
Project Independence			1	0		
GREENVALE				6	0.8	
HEMPSTEAD	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
		Animal Shelter		1	1.0	
	Department of Public Safety			1	1.0	
HEMPSTEAD				1	1.0	
HERRICKS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
		Community Services			2	0
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter		1	0
		Code Enforcement	Code - Court		1	0
			Code - Graffiti		1	0
			Code - Miscellaneous		1	3.0
			Code - Property Maintenance		2	1.5
			Code - Sidewalk Obstruction		1	5.0
			Code - Unlawful Property Use		1	11.0
		Code Enforcement			7	3.1
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
	Parking Enforcement			1	1.0	
	Department of Public Safety				9	2.6
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	4.0
			Hwy - Miscellaneous		2	0
			Hwy - Pothole		4	1.0
			Hwy - Snow and Ice Control		1	3.0
			Hwy - Street Sign - Remove		1	0
			Hwy - Street Sign - Repair / Replace		5	0.2
			Hwy - Street Sweeping / Cleaning		1	0
			Hwy - Tree Planting		1	0
Hwy - Tree Stump Removal				7	0	
Hwy - Tree Trimming / Removal Inspection				2	0.5	
Highway Department			25	0.5		
Street Lighting District	Street Light - Fixture Problem		3	2.0		
	Street Light - Light Out (Single)		7	3.4		
	Street Light - Lights Out (Multiple)		1	3.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
HERRICKS	Department of Public Works	Street Lighting District	Street Light - Mark Out	8	0
			Street Light - On During Day	1	3.0
	Street Lighting District			20	1.8
	Department of Public Works			45	1.1
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
			Inter Municipal Affairs	2	0
	Inter Municipal Affairs			2	0
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	0
			Bldg - Suspect Work Without a Permit	1	0
			Building Department	2	0
	Planning and Building Department			2	0
	Project Independence	Project Independence	PI - Program Registration	1	4.0
			PI - Taxi Service	12	0
			PI - Taxi Service Complaint	1	2.0
			Project Independence	14	0.4
Project Independence			14	0.4	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
		Solid Waste Management	1	1.0	
Solid Waste Management			1	1.0	
HERRICKS				75	1.1
KENSINGTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			Community Services	1	0
	Community Services			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	7.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	17	0
			PI - Taxi Service Cancellation	2	0
			PI - Taxi Service Complaint	1	3.0
Project Independence			24	0.5	
Project Independence			24	0.5	
KENSINGTON				25	0.4
KINGS POINT	Community Services	Community Services	CommSvc - Seasonal Programs Registration	8	0
			Community Services	8	0
	Community Services			8	0
	Department of Public Safety	Code Enforcement	Code - Dock Inspection	4	0
Code Enforcement			4	0	
Department of Public Safety			4	0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
KINGS POINT	Project Independence	Project Independence	PI - Membership Registration	1	0		
			PI - Miscellaneous	1	0		
			PI - Taxi Service	9	0		
			PI - Taxi Service Cancellation	3	0		
	Project Independence			14	0		
	Project Independence			14	0		
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0		
			Sustainability Department			1	0
	Solid Waste Management			1	0		
	KINGS POINT				27	0	
LAKE SUCCESS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0		
			Community Services			2	0
	Community Services			2	0		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.0		
			Inter Municipal Affairs			2	2.0
	Inter Municipal Affairs			2	2.0		
	Project Independence	Project Independence	PI - Taxi Service	6	0.3		
			PI - Taxi Service Cancellation	2	0		
			Project Independence			8	0.2
	Project Independence			8	0.2		
LAKE SUCCESS				12	0.5		
MANHASSET	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	1.0		
		Highway Department			1	1.0	
	Department of Public Works			1	1.0		
MANHASSET				1	1.0		
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	5.5		
			Adminstrative Services			2	5.5
			Adminstrative Services			2	5.5
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0		
			Community Services			1	0
	Community Services			1	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	8.0	
				Animal Sh - Unleashed - Stray Dog	1	2.0	
		Animal Shelter			2	5.0	
		Code Enforcement	Code Enforcement	Code - Court	2	12.0	
				Code - Dock Inspection	1	0	
				Code - Fence	2	0	
	Code - Licensing			1	0		
	Code - Miscellaneous			2	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
MANHASSET	Department of Public Safety	Code Enforcement	Code - Noise	2	0.5		
			Code - Property Maintenance	1	0		
			Code - Sidewalk Obstruction	2	2.5		
			Code - Signs	4	1.2		
			Code - Water Flow / Accumulation	1	4.0		
		Code Enforcement			18	2.2	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	7.0		
			Prkg Enfrc - Parking Violations Complaint	4	4.2		
		Parking Enforcement			5	4.8	
		Department of Public Safety				25	2.9
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	0	
				Hwy - Curb Repair	4	0	
				Hwy - Manhole Repair	2	1.0	
				Hwy - Miscellaneous	5	1.0	
				Hwy - Pothole	13	4.5	
				Hwy - Snow and Ice Control	7	2.6	
				Hwy - Street Sign - Repair / Replace	14	1.9	
				Hwy - Street Sweeping / Cleaning	2	3.5	
				Hwy - Tree Branch / Debris Pickup	6	4.0	
				Hwy - Tree Planting	1	0	
				Hwy - Tree Removal Objection	1	4.0	
				Hwy - Tree Stump Removal	10	0	
				Hwy - Tree Trimming / Removal Inspection	8	1.6	
		Highway Department			74	2.1	
		Street Lighting District	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	3	8.0
					Street Light - Fixture Problem	2	1.0
					Street Light - Light Out (Single)	7	4.1
					Street Light - Lights Out (Multiple)	7	6.0
					Street Light - Mark Out	23	0.1
					Street Light - On During Day	3	0
	Street Lighting District			45	2.2		
	Department of Public Works				119	2.2	
	Housing Authority	Housing Authority	Housing Authority	Housing - Appliance	2	2.0	
Housing - Electrical				1	0		
Housing - Misc SR				1	0		
Housing - Pest Control				2	0.5		
Housing - Plumbing				2	1.0		
Housing Authority			8	0.9			
Housing Authority				8	0.9		

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	1.0	
			OIC - Inter Municipal SR	5	1.8	
	Inter Municipal Affairs			7	1.6	
	Inter Municipal Affairs			7	1.6	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	2.0	
			Park - Miscellaneous	1	0	
	Parks and Recreation Department			2	1.0	
	Parks and Recreation Department			2	1.0	
	Planning and Building Department	Building Department	Bldg - Application Status	1	4.0	
			Bldg - Illegal Housing	2	0.5	
			Bldg - Inspection Request	1	17.0	
			Bldg - Suspect Work Without a Permit	1	0	
	Building Department			5	4.4	
	Planning Department	Planning - Questions needing Answers	1	1.0		
	Planning Department			1	1.0	
	Planning and Building Department			6	3.8	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Health and Mental Health	4	1.0	
			PI - Household Maintenance	2	0.5	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	13	0.2	
			PI - Program Registration	1	1.0	
			PI - Taxi Service	68	0	
			PI - Taxi Service Cancellation	9	0	
	Project Independence			101	0.1	
	Project Independence			101	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.0	
			SWMA - Garbage Not Picked Up	2	1.0	
		Solid Waste Management			4	1.0
		Sustainability Department	SWMA - Rain Barrel	1	5.0	
	Sustainability Department			1	5.0	
	Solid Waste Management			5	1.8	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0		
	311 Call Center			1	0	
	Supervisor's Office	SupV - Airplane	1	0		
		SupV - Helicopter	12	0		
		SupV - Thank You from Constituent	3	0		
Supervisor's Office			16	0		
Supervisor's Office			17	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET				293	1.4
MANHASSET HILLS	Department of Public Safety	Code Enforcement	Code - BZA Noncompliance	1	11.0
		Code Enforcement		1	11.0
	Department of Public Safety			1	11.0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Stump Removal	2	5.5
	Highway Department			3	3.7
	Street Lighting District	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	8	1.4
	Street Lighting District			9	1.2
	Department of Public Works			12	1.8
MANHASSET HILLS				13	2.5
MANORHAVEN	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
	Cat Shelter			1	0
	Department of Public Safety			2	0.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
			Inter Municipal Affairs		2
	Inter Municipal Affairs			2	0.5
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Miscellaneous	1	1.0
PI - Taxi Service			38	0.0	
PI - Taxi Service Cancellation			3	0	
Project Independence			44	0.0	
Project Independence			44	0.0	
MANORHAVEN				49	0.1
MASSAPEPQUA	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0
		Animal Shelter		1	3.0
	Department of Public Safety			1	3.0
MASSAPEPQUA				1	3.0
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	11	0.2
			CommSvc - Bus Pickup Schedule	2	0
			CommSvc - Seasonal Programs Registration	2	0
	Community Services			15	0.1
	Community Services			15	0.1

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City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0
		Animal Shelter		1	2.0
	Department of Public Safety			1	2.0
	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	3	0
		Inter Municipal Affairs		4	0
	Inter Municipal Affairs			4	0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	3.0
		Building Department		1	3.0
	Planning and Building Department			1	3.0
	Project Independence	Project Independence	PI - Call Back Request	2	0.5
			PI - Caregiver Support	1	1.0
			PI - Health and Mental Health	3	0
			PI - Household Maintenance	1	1.0
			PI - Membership Registration	14	0
			PI - Miscellaneous	5	1.6
			PI - Program Registration	6	0.5
			PI - Taxi Service	104	0
			PI - Taxi Service Cancellation	15	0
			PI - Taxi Service Complaint	2	1.0
Project Independence			153	0.1	
Project Independence			153	0.1	
MINEOLA				175	0.1
MUNSEY PARK	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
			PI - Taxi Service	2	0
	Project Independence		3	0.3	
Project Independence			3	0.3	
MUNSEY PARK				3	0.3
NE WHYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
Department of Public Works			1	0	
NE WHYDE PARK				1	0
NEW CASSEL	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	3.0
		Adminstrative Services		1	3.0
Adminstrative Services			1	3.0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
NEW CASSEL	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0		
			CommSvc - Bus Pickup Schedule	4	0		
	Community Services			6	0		
	Community Services			6	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	0	
				Animal Sh - Lost Animal	3	0.3	
				Animal Sh - Menacing or Harrassing Dog	1	3.0	
				Animal Sh - Unleashed - Stray Dog	1	0	
		Animal Shelter			6	0.7	
		Code Enforcement	Code Enforcement	Code Enforcement	Code - Boat	1	0
					Code - Commercial Vehicle stored on Residential Property	4	1.0
					Code - Court	17	0.6
					Code - Fence	12	0.1
					Code - Garbage	3	3.3
					Code - Litter	1	6.0
					Code - Miscellaneous	10	5.2
					Code - No Plates / Inoperable Vehicle	21	3.6
					Code - Noise	2	2.0
					Code - Property Maintenance	16	0.8
	Code - Storage and Display	2	0				
	Code Enforcement			89	2.0		
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	4	4.2		
	Parking Enforcement			4	4.2		
	Department of Public Safety				99	2.0	
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	14.0	
				Hwy - Curb Repair	1	0	
				Hwy - Miscellaneous	1	6.0	
				Hwy - Pothole	14	2.6	
				Hwy - Pothole Filled Without Request	10	0	
				Hwy - Street Drainage / Flooding	1	0	
				Hwy - Street Sign - Repair / Replace	6	0	
				Hwy - Street Sweeping / Cleaning	2	12.0	
				Hwy - Tree Branch / Debris Pickup	1	0	
				Hwy - Tree Stump Removal	1	0	
		Hwy - Tree Trimming / Removal Inspection	2	0			
		Highway Department			40	2.0	
		Street Lighting District	Street Lighting District	Street Lighting District	Street Light - Fixture Problem	1	0
					Street Light - Light Out (Single)	11	4.0
	Street Light - Lights Out (Multiple)				4	1.5	
	Street Light - Mark Out				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	2.0
			Street Light - Pole Problem	3	2.0
	Street Lighting District			21	2.8
	Department of Public Works			61	2.3
	Housing Authority	Housing Authority	Housing - Appliance	1	2.0
			Housing - Electrical	1	0
			Housing - High Priority SR	1	0
			Housing - Misc Carpentry	2	0
			Housing - Misc SR	1	0
			Housing - Pest Control	2	0.5
			Housing - Plumbing	1	3.0
	Housing Authority			9	0.7
	Housing Authority			9	0.7
	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0
			Bldg - Illegal Housing	6	0
			Bldg - Suspect Work Without a Permit	2	15.5
	Building Department			9	3.6
	Planning and Building Department			9	3.6
	Project Independence	Project Independence	PI - Health and Mental Health	6	2.3
			PI - Household Maintenance	1	3.0
			PI - Membership Registration	5	0
			PI - Miscellaneous	7	0.1
			PI - Program Registration	8	3.4
PI - Taxi Service			45	0	
PI - Taxi Service Cancellation			1	0	
Project Independence			73	0.6	
Project Independence			73	0.6	
Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	1	1.0	
		Sustainability Department			1
Solid Waste Management			1	1.0	
NEW CASSEL				259	1.6
NEW HTDE PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	6.0
		Street Lighting District			1
Department of Public Works			1	6.0	
NEW HTDE PARK				1	6.0
NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
		Community Services			1
Community Services			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	5.0	
			Animal Sh - Unleashed - Stray Dog	1	3.0	
		Animal Shelter			2	4.0
		Code Enforcement	Code - After Hours/Weekend Construction	1	17.0	
			Code - Commercial Vehicle stored on Residential Property	1	3.0	
			Code - Court	1	0	
			Code - Garbage	1	7.0	
			Code - Licensing	1	2.0	
			Code - Miscellaneous	1	2.0	
			Code - Property Maintenance	3	4.7	
			Code - Water Flow / Accumulation	1	0	
		Code Enforcement			10	4.5
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	0.5	
		Parking Enforcement			2	0.5
		Department of Public Safety				14
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	0	
			Hwy - Curb Repair	1	0	
			Hwy - Dead Animal Pickup	2	0.5	
			Hwy - Miscellaneous	2	8.0	
			Hwy - Pothole	2	5.5	
			Hwy - Snow and Ice Control	4	3.0	
			Hwy - Street Drainage / Flooding	1	0	
			Hwy - Street Painting	1	0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	13	0.1	
			Hwy - Tree Branch / Debris Pickup	2	4.5	
			Hwy - Tree Stump Removal	12	0	
			Hwy - Tree Trimming / Removal Inspection	7	0	
		Highway Department			50	1.0
		Street Lighting District	Street Light - Cycles On / Off	5	2.8	
			Street Light - Light Out (Single)	8	5.2	
			Street Light - Lights Out (Multiple)	4	1.0	
Street Light - Mark Out			16	2.7		
Street Light - On During Day			9	2.4		
Street Light - Pole Problem			2	1.0		
Street Lighting District			44	2.9		
Department of Public Works				94	1.9	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	8	1.2		
	Inter Municipal Affairs			8	1.2	
Inter Municipal Affairs				8	1.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Planning and Building Department	Building Department	Bldg - Application Status	1	3.0
			Bldg - Construction Complaint	1	13.0
			Bldg - Illegal Housing	1	0
			Bldg - Suspect Work Without a Permit	1	0
	Building Department			4	4.0
	Planning and Building Department			4	4.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Household Maintenance	2	0
			PI - Membership Registration	4	0
			PI - Miscellaneous	4	0.2
			PI - NORC SR	2	0
			PI - Program Registration	1	1.0
			PI - Taxi Service	42	0.0
			PI - Taxi Service Cancellation	4	0
			PI - Taxi Service Complaint	1	3.0
			PI - Transportation/Mobility Mgmt Info	3	0
	Project Independence			64	0.1
	Project Independence			64	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
			SWMA - Garbage Not Picked Up	1	0
	Solid Waste Management			2	0
	Solid Waste Management			2	0
	NEW HYDE PARK				187
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - On During Day	1	0
		Street Lighting District		1	0
Department of Public Works			1	0	
NEW HYDE PARK				1	0
NEW HYED PARK	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department		1	0
Department of Public Works			1	0	
NEW HYED PARK				1	0
NEWE HYDE PARK	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	1.0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		2	0.5
Department of Public Works			2	0.5	
NEWE HYDE PARK				2	0.5
NEWHYDEPARK	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		Highway Department		1	0
Department of Public Works			1	0	
NEWHYDEPARK				1	0
NO NEW HYDE PARK	Department of Public	Highway Department	Hwy - Pothole	6	4.0

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City	Department Description	Group Description	Type Description	Count	Response Days
NO NEW HYDE PARK	Works	Highway Department	Hwy - Street Sign - New Request	1	0
			Hwy - Tree Stump Removal	2	0
		Highway Department		9	2.7
		Street Lighting District	Street Light - Light Out (Single)	1	5.0
			Street Light - On During Day	1	3.0
		Street Lighting District		2	4.0
	Department of Public Works			11	2.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	0
		Inter Municipal Affairs		5	0
	Inter Municipal Affairs			5	0
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		1	0
	Supervisor's Office			1	0
NO NEW HYDE PARK				17	1.9
NORTH HILLS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Seasonal Programs Registration	5	0
		Community Services		6	0
	Community Services			6	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	2.0
			PI - Household Maintenance	1	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	2	1.0
			PI - Taxi Service	61	0
			PI - Taxi Service Cancellation	3	0
	Project Independence		71	0.1	
	Project Independence			71	0.1
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	6.0
Supervisor's Office		1	6.0		
Supervisor's Office			1	6.0	
NORTH HILLS				78	0.1
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0
			Animal Sh - Dog Defecation	1	8.0
		Animal Shelter		2	5.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
Cat Shelter		1	0		
Code Enforcement	Code - Court	1	0		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days				
NORTH NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Garbage	3	5.3				
			Code - Licensing	1	5.0				
			Code - Miscellaneous	1	5.0				
			Code - Noise	2	0.5				
			Code - Property Maintenance	1	3.0				
			Code - Tree Removal	1	9.0				
	Code Enforcement			10	3.9				
	Department of Public Safety			13	3.8				
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	0			
				Hwy - Complaint - Highway Employee / Vehicle	1	10.0			
				Hwy - Curb Repair	2	0			
				Hwy - Miscellaneous	3	0.7			
				Hwy - Pothole	2	7.0			
				Hwy - Snow and Ice Control	3	3.0			
				Hwy - Street Drainage / Flooding	1	0			
				Hwy - Street Sign - New Request	1	0			
				Hwy - Street Sign - Repair / Replace	2	0.5			
				Hwy - Street Sweeping / Cleaning	3	0			
				Hwy - Tree Branch / Debris Pickup	3	2.0			
				Hwy - Tree Planting	1	0			
				Hwy - Tree Stump Removal	27	0			
				Hwy - Tree Trimming / Removal Inspection	8	3.2			
				Highway Department			58	1.2	
				Street Lighting District	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0
							Street Light - Fixture Problem	1	4.0
	Street Light - Light Out (Single)	25	5.4						
	Street Light - Lights Out (Multiple)	6	2.7						
Street Light - Mark Out	39	1.5							
Street Light - Misc Problems	2	2.0							
Street Light - On During Day	21	1.6							
Street Light - Pole Problem	1	0							
Street Lighting District			96	2.6					
Department of Public Works			154	2.1					
Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	1.5				
			OIC - Inter Municipal SR	1	1.0				
			Inter Municipal Affairs			3	1.3		
Inter Municipal Affairs			3	1.3					
Parks and Recreation Department	Parks and Recreation Department	Parks and Recreation Department	Park - Theater Ticket Purchase	1	0				
			Parks and Recreation Department			1	0		
Parks and Recreation Department			1	0					

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City	Department Description	Group Description	Type Description	Count	Response Days		
NORTH NEW HYDE PARK	Planning and Building Department	Building Department	Bldg - Application Status	1	0		
			Bldg - Certificate Status	1	0		
			Bldg - Inspection Request	1	4.0		
			Bldg - Suspect Work Without a Permit	2	0		
	Building Department			5	0.8		
	Planning and Building Department			5	0.8		
	Project Independence	Project Independence	PI - Caregiver Support	1	3.0		
			PI - Health and Mental Health	1	0		
			PI - Household Maintenance	2	0.5		
			PI - Membership Registration	7	0		
			PI - Miscellaneous	2	0		
			PI - NORC SR	15	0.1		
			PI - Program Registration	3	0.7		
			PI - Taxi Service	56	0.1		
			PI - Taxi Service Cancellation	5	0		
			PI - Taxi Service Complaint	6	0.7		
			PI - Transportation/Mobility Mgmt Info	4	0.5		
			PI - Volunteer	1	2.0		
			Project Independence			103	0.2
			Project Independence			103	0.2
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	2.0		
			Sustainability Department			2	2.0
	Solid Waste Management			2	2.0		
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	2	0		
			311 Call Center			2	0
		Supervisor's Office	SupV - Airplane	1	0		
			SupV - Thank You from Constituent	2	0		
		Supervisor's Office			3	0	
Supervisor's Office			5	0			
NORTH NEW HYDE PARK				288	1.4		
NORTH WOODMERE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0		
		Animal Shelter			1	0	
	Department of Public Safety			1	0		
NORTH WOODMERE				1	0		
OLD WESTBURY	Project Independence	Project Independence	PI - Membership Registration	4	0		
			PI - Program Registration	1	0		
			PI - Taxi Service	2	0		
	Project Independence			7	0		
Project Independence			7	0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
OLD WESTBURY				7	0	
PLANDOME	Project Independence	Project Independence	PI - Caregiver Support	1	5.0	
		Project Independence		1	5.0	
	Project Independence			1	5.0	
PLANDOME				1	5.0	
PLANDOME MANOR	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
PLANDOME MANOR				1	0	
PORT WASHIGNTON	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	3.0	
		Animal Shelter		1	3.0	
	Department of Public Safety			1	3.0	
PORT WASHIGNTON				1	3.0	
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
PORT WASHINGTON				1	0	
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Broken Meter	6	0.8	
		Adminstrative Services		6	0.8	
		Adminstrative Services		6	0.8	
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal		1	0
			Animal Sh - Lost Animal		2	0.5
			Animal Sh - Menacing or Harrassing Dog		1	1.0
			Animal Sh - Misc		1	2.0
			Animal Sh - Sign		1	0
		Animal Shelter		6	0.7	
	Cat Shelter	Cat Shelter - Feral Cats	4	5.0		
	Cat Shelter		4	5.0		
	Code Enforcement	Code - Commercial Vehicle stored on Residential Property		1	0	
Code - Court			1	0		
Code - Dock Inspection			1	17.0		
Code - Fence			1	0		
Code - From Transfer			1	0		
Code - Garbage			1	0		
Code - Lights			1	14.0		
Code - Miscellaneous			1	2.0		
Code - Noise			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0		
			Code - Property Maintenance	4	0		
			Code - Signs	4	0		
			Code - Storage and Display	1	10.0		
		Code Enforcement			19	2.3	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	6.0		
		Parking Enforcement			1	6.0	
	Department of Public Safety				30	2.4	
	Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	1	2.0		
			Hwy - Catch Basin	1	4.0		
			Hwy - Curb Repair	2	0		
			Hwy - Dead Animal Pickup	2	1.0		
			Hwy - Manhole Repair	1	6.0		
			Hwy - Miscellaneous	3	0.7		
			Hwy - Plow Damage	3	13.0		
			Hwy - Pothole	13	1.9		
			Hwy - Pothole Filled Without Request	13	0		
			Hwy - Snow and Ice Control	9	2.3		
			Hwy - Street Sign - New Request	1	0		
			Hwy - Street Sign - Remove	1	0		
			Hwy - Street Sign - Repair / Replace	9	0.1		
			Hwy - Street Sweeping / Cleaning	1	2.0		
			Hwy - Tree Branch / Debris Pickup	1	3.0		
			Hwy - Tree Planting	2	0		
			Hwy - Tree Stump Removal	14	0		
			Hwy - Tree Trimming / Removal Inspection	8	0.5		
			Highway Department			85	1.3
			Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	2	6.5
					Street Light - Fixture Problem	3	1.7
					Street Light - Light Out (Single)	10	4.5
Street Light - Lights Out (Multiple)					2	1.0	
Street Light - Mark Out	9	0					
Street Light - Misc Problems	2	2.5					
Street Light - New Light Request	1	0					
Street Light - On During Day	3	0					
Street Light - Pole Problem	2	2.0					
Street Lighting District			34	2.2			
Department of Public Works				119	1.6		

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	7	0.9
			OIC - Inter Municipal SR	2	0
	Inter Municipal Affairs			9	0.7
	Inter Municipal Affairs			9	0.7
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	4	1.2
			Parks and Recreation Department		
	Parks and Recreation Department			4	1.2
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
			Bldg - Illegal Housing	2	0
			Bldg - Suspect Work Without a Permit	1	0
			Building Department		
	Planning and Building Department			4	0
	Project Independence	Project Independence	PI - Food and Hunger	1	1.0
			PI - Health and Mental Health	3	0
			PI - Household Maintenance	3	1.0
			PI - Membership Registration	10	0
			PI - Miscellaneous	2	0
			PI - Program Registration	3	1.3
			PI - Taxi Service	188	0
			PI - Taxi Service Cancellation	10	0
	Project Independence			220	0.0
	Project Independence			220	0.0
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	1.0
SWMA - Rain Barrel			1	0	
Sustainability Department			3	0.7	
Solid Waste Management			3	0.7	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0	
		311 Call Center			1
	Supervisor's Office	SupV - Airplane	37	0	
		Supervisor's Office			37
Supervisor's Office			38	0	
PORT WASHINGTON				434	0.7
PORT WASHINGTON NO	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		Highway Department			1
	Department of Public Works			1	0
PORT WASHINGTON NO				1	0
PORT WASHINGTON NORTH	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District			1
	Department of Public Works			1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON NORTH	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
		Parks and Recreation Department		1	1.0
	Parks and Recreation Department		1	1.0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	19	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	0
	Project Independence		22	0	
	Project Independence		22	0	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0
			Solid Waste Management		1
Solid Waste Management		1	0		
PORT WASHINGTON NORTH				25	0.1
PORT WASHINTON	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
	Project Independence		2	0	
PORT WASHINTON				2	0
PORTWASHINGTON	Project Independence	Project Independence	PI - Taxi Service	6	0
		Project Independence		6	0
	Project Independence		6	0	
PORTWASHINGTON				6	0
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
PT WASHINGTON				1	0
RIOSLYN HEIGHTS	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence		1	0	
RIOSLYN HEIGHTS				1	0
ROCKVILLE CENTER	Project Independence	Project Independence	PI - Call Back Request	1	0
		Project Independence		1	0
	Project Independence		1	0	
ROCKVILLE CENTER				1	0
ROSLYN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	8	0
		Community Services		8	0
	Community Services		8	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Department of Public Safety	Code Enforcement	Code - Signs	3	0.3
			Code - Unlawful Property Use	1	3.0
		Code Enforcement		4	1.0
	Department of Public Safety			4	1.0
	Department of Public Works	Highway Department	Hwy - Pothole	1	5.0
			Hwy - Snow and Ice Control	1	0
			Hwy - Tree Stump Removal	1	0
		Highway Department		3	1.7
		Street Lighting District	Street Light - Light Out (Single)	1	2.0
			Street Light - Lights Out (Multiple)	1	2.0
	Street Lighting District		2	2.0	
	Department of Public Works			5	1.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	5	0.8
		Inter Municipal Affairs		6	0.8
	Inter Municipal Affairs			6	0.8
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
			Parks and Recreation Department		1
	Parks and Recreation Department			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	13	0
			PI - Taxi Service Cancellation	2	0
		Project Independence		16	0
Project Independence			16	0	
Solid Waste Management	Sustainability Department	SWMA - Compost	1	0	
		Sustainability Department		1	0
Solid Waste Management			1	0	
ROSLYN				41	0.4
ROSLYN ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	5	0
			Community Services		5
	Community Services			5	0
	Project Independence	Project Independence	PI - Program Registration	2	0
			Project Independence		2
	Project Independence			2	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
Supervisor's Office			1	0	
Supervisor's Office			1	0	
ROSLYN ESTATES				8	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HARBOR	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	3.0	
		Animal Shelter		1	3.0	
	Department of Public Safety			1	3.0	
ROSLYN HARBOR				1	3.0	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	12	0	
		Community Services		12	0	
	Community Services			12	0	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	4	4.5
			Cat Shelter		4	4.5
		Code Enforcement	Code - After Hours/Weekend Construction	1	6.0	
			Code - Court	1	0	
			Code - From Transfer	2	0	
			Code - Garbage	2	0	
			Code - Licensing	1	2.0	
			Code - Miscellaneous	1	0	
			Code - Property Maintenance	2	0	
			Code - Storage and Display	1	0	
	Code Enforcement			11	0.7	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	3.7		
	Parking Enforcement			3	3.7	
	Department of Public Safety				18	2.1
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Miscellaneous	5	2.4	
			Hwy - Plow Damage	3	0	
Hwy - Pothole			2	4.0		
Hwy - Snow and Ice Control			6	2.8		
Hwy - Street Drainage / Flooding			1	0		
Hwy - Street Painting			2	0		
Hwy - Street Sign - New Request			1	0		
Hwy - Street Sign - Repair / Replace			2	3.0		
Hwy - Tree Branch / Debris Pickup			2	0.5		
Hwy - Tree Fallen - Emergency			1	0		
Hwy - Tree Planting			3	0		
Hwy - Tree Stump Removal			7	0		
Hwy - Tree Trimming / Removal Inspection			1	0		
Highway Department			37	1.2		
Street Lighting District	Street Light - Fixture Problem	1	0			
	Street Light - Light Out (Single)	3	3.3			
	Street Light - Lights Out (Multiple)	10	2.6			
	Street Light - Mark Out	14	1.4			

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - On During Day	3	3.0
			Street Light - Pole Problem	1	2.0
	Street Lighting District			32	2.1
	Department of Public Works			69	1.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	1	0
	Inter Municipal Affairs			2	0.5
	Inter Municipal Affairs			2	0.5
	Planning and Building Department	Building Department	Bldg - Application Status	2	1.0
			Bldg - Construction Complaint	1	0
			Bldg - From Transfer	1	11.0
	Building Department			4	3.2
	Planning and Building Department			4	3.2
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	3	6.3
			PI - Program Registration	4	0.8
			PI - Taxi Service	59	0
			PI - Taxi Service Cancellation	10	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
	Project Independence			82	0.3
	Project Independence			82	0.3
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
		Solid Waste Management			1
Solid Waste Management			1	0	
ROSLYN HEIGHTS				188	1.0
ROSLYN HIGHTS	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department			1
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Taxi Service	1	0
Project Independence			1	0	
Project Independence			1	0	
ROSLYN HIGHTS				2	0
ROSYLN HEIGHT	Department of Public Works	Highway Department	Hwy - Pothole	1	7.0
		Highway Department			1
Department of Public Works			1	7.0	
ROSYLN HEIGHT				1	7.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSYN HEIGHTS	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
ROSYN HEIGHTS				1	0	
RUSSELL GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
	Project Independence	Project Independence	PI - Health and Mental Health		1	0
			PI - Membership Registration		1	0
			PI - Program Registration		1	5.0
			PI - Taxi Service		5	0.2
Project Independence			8	0.8		
Project Independence			8	0.8		
RUSSELL GARDENS				10	0.6	
SADDLE ROCK	Community Services	Community Services	CommSvc - Educational Program	1	8.0	
		Community Services		1	8.0	
	Community Services			1	8.0	
	Project Independence	Project Independence	PI - Taxi Service		2	0
			PI - Transportation/Mobility Mgmt Info		1	2.0
	Project Independence			3	0.7	
Project Independence			3	0.7		
SADDLE ROCK				4	2.5	
SANDS POINT	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
	Department of Public Safety			1	0	
	Project Independence	Project Independence	PI - Membership Registration		1	0
			PI - Taxi Service		6	0
Project Independence			7	0		
Project Independence			7	0		
SANDS POINT				8	0	
SEARINGTOWN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal		1	0
		Animal Shelter			1	0
		Cat Shelter	Cat Shelter - Feral Cats		1	0
Cat Shelter			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
SEARINGTOWN	Department of Public Safety	Code Enforcement	Code - Licensing	1	2.0		
			Code - Miscellaneous	1	2.0		
			Code - Property Maintenance	1	0		
		Code Enforcement			3	1.3	
	Department of Public Safety				5	0.8	
	Department of Public Works	Highway Department		Hwy - Curb Repair	1	14.0	
				Hwy - Dead Animal Pickup	1	1.0	
				Hwy - Miscellaneous	3	0.3	
				Hwy - Street Drainage / Flooding	1	0	
				Hwy - Street Sign - Repair / Replace	3	1.7	
				Hwy - Street Sweeping / Cleaning	2	18.5	
				Hwy - Tree Planting	4	0	
				Hwy - Tree Stump Removal	14	0	
				Hwy - Tree Trimming / Removal Inspection	5	0	
		Highway Department			34	1.7	
		Street Lighting District			Street Light - Fixture Problem	3	6.3
					Street Light - Light Out (Single)	13	2.8
					Street Light - Lights Out (Multiple)	5	1.4
	Street Light - Mark Out				18	1.6	
	Street Light - On During Day				3	10.0	
	Street Lighting District			42	2.9		
	Department of Public Works				76	2.3	
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	0.5	
				Inter Municipal Affairs			2
	Inter Municipal Affairs				2	0.5	
	Planning and Building Department	Building Department		Bldg - Application Status	2	4.0	
				Building Department			2
Planning and Building Department				2	4.0		
Project Independence	Project Independence		PI - Membership Registration	1	0		
			PI - Miscellaneous	1	0		
			PI - Taxi Service	9	0		
			Project Independence			11	0
Project Independence				11	0		
Solid Waste Management	Solid Waste Management		SWMA - Garbage Not Picked Up	1	0		
			Solid Waste Management			1	0
Solid Waste Management				1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Supervisor's Office	Supervisor's Office	SupV - Airplane	29	0
		Supervisor's Office		29	0
	Supervisor's Office			29	0
SEARINGTOWN				128	1.5
SWAMPSCOTT	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
SWAMPSCOTT				1	0
THOMASTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0
		Community Services		4	0
	Community Services			4	0
	Project Independence	Project Independence	PI - Call Back Request	1	3.0
			PI - Health and Mental Health	1	1.0
			PI - Taxi Service	17	0
			PI - Taxi Service Cancellation	4	0
	Project Independence			23	0.2
Project Independence			23	0.2	
THOMASTON				27	0.1
UNIVERSITY GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Code Enforcement	Code - Court	1	0
			Code - Miscellaneous	1	0
			Code - Property Maintenance	2	0
	Code Enforcement			4	0
	Department of Public Safety			4	0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	3.0
			Hwy - Street Sign - Repair / Replace	1	1.0
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	3	0
			Hwy - Tree Trimming / Removal Inspection	2	0
Highway Department			8	0.5	
Street Lighting District	Street Lighting District	Street Light - Lights Out (Multiple)	1	11.0	
		Street Light - Mark Out	3	0	
		Street Light - Pole Problem	1	0	
Street Lighting District			5	2.2	
Department of Public Works			13	1.2	

Town of North Hempstead Service Requests via 311 - by Community

March 2013

City	Department Description	Group Description	Type Description	Count	Response Days	
UNIVERSITY GARDENS	Project Independence	Project Independence	PI - Miscellaneous	1	1.0	
			PI - Taxi Service	7	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence			9	0.1	
	Project Independence			9	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
			Solid Waste Management			1
	Solid Waste Management			1	0	
	UNIVERSITY GARDENS				29	0.6
	WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0
Community Services				3	0	
Community Services			3	0		
Department of Public Safety		Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	6.0
				Animal Sh - Found Animal	1	1.0
				Animal Sh - Lost Animal	2	0.5
				Animal Sh - Surrender a dog	1	2.0
				Animal Sh - Unleashed - Stray Dog	2	3.0
				Animal Shelter		
Cat Shelter		Cat Shelter	Cat Shelter - Feral Cats	2	7.0	
				Cat Shelter		
Code Enforcement		Code Enforcement	Code Enforcement	Code - Court	2	13.0
				Code - Fence	1	0
				Code - Garbage	3	3.7
				Code - No Plates / Inoperable Vehicle	1	6.0
				Code - Property Maintenance	1	0
				Code Enforcement		
Parking Enforcement		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	6.0	
Parking Enforcement			1	6.0		
Department of Public Safety				18	4.4	
Department of Public Works		Highway Department	Highway Department	Hwy - Pothole	2	4.5
				Hwy - Street Sign - Repair / Replace	3	1.0
				Hwy - Tree Stump Removal	2	0
	Hwy - Tree Trimming / Removal Inspection			3	0	
	Highway Department			10	1.2	
	Street Lighting District	Street Lighting District	Street Lighting District	Street Light - Lights Out (Multiple)	2	9.5
				Street Light - Mark Out	3	0.7
				Street Light - On During Day	1	0
Street Lighting District			6	3.5		
Department of Public Works				16	2.1	

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	1.5	
			OIC - Inter Municipal SR	3	1.0	
	Inter Municipal Affairs			7	1.3	
	Inter Municipal Affairs			7	1.3	
	Planning and Building Department	Building Department	Bldg - Housing Complaint	2	5.0	
			Bldg - Suspect Work Without a Permit	1	1.0	
	Building Department			3	3.7	
	Planning and Building Department			3	3.7	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Health and Mental Health	1	1.0	
			PI - Household Maintenance	1	0	
			PI - Membership Registration	7	0	
			PI - Miscellaneous	4	7.0	
			PI - Program Registration	1	1.0	
			PI - Taxi Service	37	0.1	
			PI - Taxi Service Cancellation	3	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
			Project Independence			56
	Project Independence			56	0.6	
	Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	0	
			Solid Waste Management			1
		Sustainability Department	SWMA - Compost	1	0	
	Sustainability Department			1	0	
	Solid Waste Management			2	0	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
			Supervisor's Office			1
	Supervisor's Office			1	0	
WESTBURY				106	1.6	
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			Community Services			1
	Community Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0	
			Animal Shelter			1
	Department of Public Safety			1	0	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	4.0	
			Hwy - Pothole	1	2.0	
	Highway Department			3	3.3	
	Department of Public Works			3	3.3	
Project Independence	Project Independence	PI - Call Back Request	1	0		
		PI - Financial Assistance	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
			PI - Membership Registration	6	0
			PI - Miscellaneous	2	1.0
			PI - Taxi Service	46	0.0
			PI - Taxi Service Cancellation	4	0
			PI - Taxi Service Complaint	1	8.0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			63	0.2
	Project Independence			63	0.2
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	5.0
			SWMA - Rain Barrel	1	0
	Sustainability Department			2	2.5
	Solid Waste Management			2	2.5
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
Supervisor's Office			2	0	
Supervisor's Office			2	0	
WILLISTON PARK				72	0.4
WILLISTON PARK	Department of Public Works	Highway Department	Hwy - Pothole	1	4.0
		Highway Department		1	4.0
		Department of Public Works			1
WILLISTON PARK				1	4.0
WILLISTON PARK	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
		Highway Department		1	1.0
		Department of Public Works			1
WILLISTON PARK				1	1.0
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
Department of Public Works			2	0	
albertson				2	0
carle place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	4	0
		Highway Department		4	0
		Department of Public Works			4
carle place				4	0
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
		Department of Public Works			2
garden city park				2	0

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City	Department Description	Group Description	Type Description	Count	Response Days
manhasset	Department of Public Works	Highway Department	Hwy - Pothole	3	9.0
			Hwy - Street Sign - Repair / Replace	1	0
	Highway Department		4	6.8	
	Department of Public Works		4	6.8	
manhasset				4	6.8
new cassel	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	3	0
			Hwy - Street Sign - Repair / Replace	5	0
	Highway Department		8	0	
	Department of Public Works		8	0	
new cassel				8	0
new cassel	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
new cassel				1	0
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
new hyde park				1	0
new hyde park	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
		Project Independence		1	0
	Project Independence		1	0	
new hyde park				1	0
port washington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	10	0
			Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		12	0
		Street Lighting District	Street Light - Mark Out	2	0
	Street Lighting District		2	0	
	Department of Public Works		14	0	
	Project Independence	Project Independence	PI - Membership Registration	1	0
Project Independence		1	0		
port washington				15	0
port washington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
port washington				1	0
roslyn heights	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services		1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
roslyn heights	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
roslyn heights				2	0	
westbury	Project Independence	Project Independence	PI - Health and Mental Health	1	3.0	
		Project Independence		1	3.0	
	Project Independence			1	3.0	
westbury				1	3.0	
williston park	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	4.0	
		Code Enforcement		1	4.0	
	Department of Public Safety			1	4.0	
williston park				1	4.0	
	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Broken Meter	1	0	
		Adminstrative Services		1	0	
	Adminstrative Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption		20	0
			Animal Sh - Lost Animal		1	0
	Animal Shelter			21	0	
	Cat Shelter	Cat Shelter - Call Back		9	3.3	
	Cat Shelter			9	3.3	
	Code Enforcement		Code - Call Back Request		42	1.5
			Code - Miscellaneous		2	0
			Code - Property Violations Search		129	3.2
	Code Enforcement			173	2.8	
	Parking Enforcement	Prkg Enfrc - Call Back Request		4	3.0	
	Parking Enforcement			4	3.0	
	Department of Public Safety				207	2.5
	Department of Public Works	Highway Department	Hwy - Call Back Request		9	4.1
			Hwy - Cemetery Maintenance		1	18.0
Hwy - Informational				4	0	
Hwy - Permits / Road Opening Application Request				7	1.0	
Hwy - Street Sign - New Request				1	0	
Highway Department			22	2.8		
Street Lighting District	Street Light	Lights Out (Multiple)		1	0	
		Mark Out		1	0	
Street Lighting District			2	0		
Department of Public Works				24	2.6	

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	5	0	
			HR - Medical and Insurance Benefits	5	0.4	
			HR - Personnel and Employment	2	0.5	
	Human Resources and Finance			12	0.2	
	Human Resources and Finance			12	0.2	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
		Inter Municipal Affairs		1	2.0	
	Inter Municipal Affairs			1	2.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	2	0	
			Park - Miscellaneous	1	0	
			Park - Park Facilities Maintenance	7	0.7	
			Park - Park Permit Application Request	9	0	
	Parks and Recreation Department			19	0.3	
	Parks and Recreation Department			19	0.3	
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	3	2.3	
		Board of Zoning Appeals		3	2.3	
		Building Department		Bldg - Call Back	4	3.8
				Bldg - Certificate Status	2	0
				Bldg - General Question Needs Answers	121	3.2
				Bldg - Permit Question Needs Answers	8	5.2
		Building Department			135	3.3
		Planning Department		Planning - Call Back Request	2	1.0
	Planning - Questions needing Answers			1	0	
	Planning Department			3	0.7	
	Planning and Building Department			141	3.2	
	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Miscellaneous	1	0	
PI - Taxi Service			1	0		
PI - Taxi Service Cancellation			1	0		
Project Independence			4	0		
Project Independence			4	0		
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request	1	0		
	Receiver of Taxes		1	0		
Receiver of Taxes			1	0		
Solid Waste Management	Solid Waste Management	SWMA - Call Back	12	1.8		
	Solid Waste Management		12	1.8		
	Sustainability Department	SWMA - Recycling / STOP Call Back	3	3.0		
Sustainability Department			3	3.0		
Solid Waste Management			15	2.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	65	0
		311 Call Center		65	0
	Supervisor's Office			65	0
	Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance	1	0
			Town Clerk - Birth Certificate	199	0
			Town Clerk - Block Party Application	2	0.5
			Town Clerk - Contracts & Bids	6	0
			Town Clerk - Death Certificate	102	0
			Town Clerk - Dog License	54	0
			Town Clerk - Domestic Partnership	3	0
			Town Clerk - Events and Scheduling	1	0
			Town Clerk - Filming Permit	6	0
			Town Clerk - Fishing License	2	0
			Town Clerk - Going Out of Business	2	0
			Town Clerk - Marriage Certificate	54	0
			Town Clerk - Marriage License	63	0
			Town Clerk - Miscellaneous	46	0
			Town Clerk - Parade Application	2	0
			Town Clerk - Parking (Mary Jane Davies Green)	1	0
			Town Clerk - Parking Restrictions Removal Request	2	0
			Town Clerk - Pawnbroker License	1	0
			Town Clerk - Peddler License	2	0
			Town Clerk - Secondhand Dealer License	5	0
			Town Clerk - Solid Waste Management License	13	0
			Town Clerk - Storage Bins	1	0
			Town Clerk - Taxi and Limousine License	7	0
			Town Clerk - Tow Truck License	6	0
			Town Clerk - Waterways	3	0
		Town Clerk		584	0.0
	Town Clerk			584	0.0
				1,074	1.0
Summary				4,888	1.0