

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	ALBERTSON	1	7.0	
			CARLE PLACE	2	1.5	
			MANHASSET	2	5.5	
			NEW CASSEL	1	3.0	
		Adm Svc - Green Team			6	4.0
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	6	0.8	
				1	0	
		Adm Svc - PW Parking - Broken Meter			7	0.7
Administrative Services				13	2.2	
Administrative Services				13	2.2	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	GARDEN CITY PARK	1	0	
			MANORHAVEN	1	0	
			MINEOLA	11	0.2	
			NEW CASSEL	2	0	
			NEW HYDE PARK	1	0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			WESTBURY	3	0	
			WILLISTON PARK	1	0	
			CommSvc - Bus Pickup Cancel			23
		CommSvc - Bus Pickup Schedule	MINEOLA	2	0	
			NEW CASSEL	4	0	
		CommSvc - Bus Pickup Schedule			6	0
		CommSvc - Educational Program	CARLE PLACE	1	0	
			SADDLE ROCK	1	8.0	
		CommSvc - Educational Program			2	4.0
		CommSvc - Seasonal Programs Registration	EAST HILLS	23	0	
			GREAT NECK	19	0	
			GREAT NECK PLAZA	7	0	
			HERRICKS	2	0	
			KENSINGTON	1	0	
			KINGS POINT	8	0	
LAKE SUCCESS	2		0			
MANHASSET	1		0			
MINEOLA	2		0			
NORTH HILLS	5		0			
NORTH NEW HYDE PARK	1		0			
ROSLYN	8		0			
ROSLYN ESTATES	5	0				

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	ROSLYN HEIGHTS	12	0	
			RUSSELL GARDENS	2	0	
			SEARINGTOWN	2	0	
			THOMASTON	4	0	
			UNIVERSITY GARDENS	2	0	
			roslyn heights	1	0	
		CommSvc - Seasonal Programs Registration			107	0
Community Services			138	0.1		
Community Services				138	0.1	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	ALBERTSON	2	3.0	
			NORTH NEW HYDE PARK	1	2.0	
			WESTBURY	1	6.0	
		Animal Sh - Barking Dog			4	3.5
		Animal Sh - Dog Adoption		20	0	
		Animal Sh - Dog Adoption			20	0
		Animal Sh - Dog Defecation	NEW HYDE PARK	1	5.0	
			NORTH NEW HYDE PARK	1	8.0	
		Animal Sh - Dog Defecation			2	6.5
		Animal Sh - Found Animal	ALBERTSON	1	0	
			GARDEN CITY PARK	1	0	
			HEMPSTEAD	1	1.0	
			NEW CASSEL	1	0	
			PORT WASHINGTON	1	0	
			WESTBURY	1	1.0	
		Animal Sh - Found Animal			6	0.3
		Animal Sh - Lost Animal	FREEPORT	1	5.0	
			GLEN COVE	1	1.0	
			GREAT NECK	1	1.0	
			MANORHAVEN	1	1.0	
MASSAPEQUA	1		3.0			
MINEOLA	1		2.0			
NEW CASSEL	3		0.3			
NORTH WOODMERE	1		0			
PORT WASHINGTON	2		0.5			
SEARINGTOWN	1		0			
WESTBURY	2		0.5			
	1		0			
Animal Sh - Lost Animal			16	1.0		
Animal Sh - Menacing or Harrassing Dog	GREAT NECK	1	5.0			
	MANHASSET	1	8.0			

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	NEW CASSEL	1	3.0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HARBOR	1	3.0	
		Animal Sh - Menacing or Harrassing Dog			5	4.0
		Animal Sh - Misc	PORT WASHINGTON	1	2.0	
		Animal Sh - Misc			1	2.0
		Animal Sh - Sign	PORT WASHINGTON	1	0	
		Animal Sh - Sign			1	0
		Animal Sh - Surrender a dog	WESTBURY	1	2.0	
			new cassel	1	0	
		Animal Sh - Surrender a dog			2	1.0
		Animal Sh - Unleashed - Stray Dog	EAST HILLS	1	0	
			MANHASSET	1	2.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	3.0	
			PORT WASHIGNTON	1	3.0	
			WESTBURY	2	3.0	
	WILLISTON PARK		1	0		
	Animal Sh - Unleashed - Stray Dog			8	1.8	
	Animal Shelter				65	1.3
	Cat Shelter	Cat Shelter - Call Back			9	3.3
			Cat Shelter - Call Back			9
		Cat Shelter - Feral Cats	CARLE PLACE	3	2.0	
			FLOWER HILL	1	0	
			GREAT NECK	5	0.4	
			GREAT NECK PLAZA	1	0	
			HERRICKS	1	0	
MANORHAVEN			1	0		
NORTH NEW HYDE PARK			1	0		
PORT WASHINGTON			4	5.0		
ROSLYN HEIGHTS			4	4.5		
SANDS POINT			1	0		
SEARINGTOWN			1	0		
WESTBURY			2	7.0		
Cat Shelter - Feral Cats			25	2.4		
Cat Shelter				34	2.6	
Code Enforcement	Code - After Hours/Weekend Construction	GARDEN CITY PARK	1	3.0		
		GREAT NECK	1	4.0		
		GREENVALE	1	5.0		

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	NEW HYDE PARK	1	17.0	
			ROSLYN HEIGHTS	1	6.0	
		Code - After Hours/Weekend Construction			5	7.0
		Code - BZA Noncompliance	GREAT NECK	1	0	
			MANHASSET HILLS	1	11.0	
		Code - BZA Noncompliance			2	5.5
		Code - Boat	NEW CASSEL	1	0	
		Code - Boat			1	0
		Code - Building Permit	GREAT NECK	1	0	
		Code - Building Permit			1	0
		Code - Call Back Request		42	1.5	
		Code - Call Back Request			42	1.5
		Code - Commercial Vehicle stored on Residential Property	GARDEN CITY PARK	1	0	
			NEW CASSEL	4	1.0	
			NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	1	0	
		Code - Commercial Vehicle stored on Residential Property			7	1.0
		Code - Court	FLOWER HILL	1	0	
			GARDEN CITY PARK	4	0.2	
			GREAT NECK	2	0	
			HERRICKS	1	0	
			MANHASSET	2	12.0	
			NEW CASSEL	17	0.6	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	2	13.0	
			Code - Court			34
		Code - Dock Inspection	GREAT NECK	2	0	
			KINGS POINT	4	0	
			MANHASSET	1	0	
			PORT WASHINGTON	1	17.0	
		Code - Dock Inspection			8	2.1
		Code - Fence	MANHASSET	2	0	
			NEW CASSEL	12	0.1	
			PORT WASHINGTON	1	0	
			WESTBURY	1	0	
		Code - Fence			16	0.1

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - From Transfer	PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	2	0	
		Code - From Transfer			3	0
		Code - Garbage	FLORAL PARK CENTRE	2	3.0	
			GREAT NECK	2	4.0	
			NEW CASSEL	3	3.3	
			NEW HYDE PARK	1	7.0	
			NORTH NEW HYDE PARK	3	5.3	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	3	3.7	
		Code - Garbage			17	3.4
		Code - Graffiti	HERRICKS	1	0	
		Code - Graffiti			1	0
		Code - Licensing	MANHASSET	1	0	
			NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	1	5.0	
			ROSLYN HEIGHTS	1	2.0	
			SEARINGTOWN	1	2.0	
		Code - Licensing			5	2.2
		Code - Lights	PORT WASHINGTON	1	14.0	
		Code - Lights			1	14.0
		Code - Litter	NEW CASSEL	1	6.0	
		Code - Litter			1	6.0
		Code - Miscellaneous	CARLE PLACE	1	0	
			GARDEN CITY PARK	3	1.0	
			HERRICKS	1	3.0	
			MANHASSET	2	0	
			NEW CASSEL	10	5.2	
			NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	1	5.0	
			PORT WASHINGTON	1	2.0	
ROSLYN HEIGHTS	1		0			
SEARINGTOWN	1		2.0			
UNIVERSITY GARDENS	1		0			
williston park	1		4.0			
	2		0			
Code - Miscellaneous			26	2.8		
Code - No Plates / Inoperable Vehicle	ALBERTSON	1	0			

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	NEW CASSEL	21	3.6	
			WESTBURY	1	6.0	
		Code - No Plates / Inoperable Vehicle			23	3.5
		Code - Noise	GREAT NECK	1	7.0	
			GREENVALE	1	0	
			MANHASSET	2	0.5	
			NEW CASSEL	2	2.0	
			NORTH NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	1	0	
		Code - Noise			9	1.4
		Code - Odor	CARLE PLACE	1	0	
		Code - Odor			1	0
		Code - Overgrown Vegetation	PORT WASHINGTON	1	0	
		Code - Overgrown Vegetation			1	0
		Code - Property Maintenance	ALBERTSON	2	4.0	
			GARDEN CITY PARK	1	6.0	
			GREAT NECK	1	0	
			HERRICKS	2	1.5	
			MANHASSET	1	0	
			NEW CASSEL	16	0.8	
			NEW HYDE PARK	3	4.7	
			NORTH NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	4	0	
			ROSLYN HEIGHTS	2	0	
			SEARINGTOWN	1	0	
			UNIVERSITY GARDENS	2	0	
			WESTBURY	1	0	
		Code - Property Maintenance			37	1.3
		Code - Property Violations Search		129	3.2	
		Code - Property Violations Search			129	3.2
		Code - Sidewalk Obstruction	FLORAL PARK CENTRE	1	11.0	
			GARDEN CITY PARK	3	0	
HERRICKS	1		5.0			
MANHASSET	2		2.5			
Code - Sidewalk Obstruction			7	3.0		
Code - Signs	CARLE PLACE	1	1.0			
	MANHASSET	4	1.2			
	PORT WASHINGTON	4	0			
	ROSLYN	3	0.3			
Code - Signs			12	0.6		

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Storage and Display	NEW CASSEL	2	0	
			PORT WASHINGTON	1	10.0	
			ROSLYN HEIGHTS	1	0	
		Code - Storage and Display			4	2.5
		Code - Tree Removal	NORTH NEW HYDE PARK	1	9.0	
			Code - Tree Removal			1
		Code - Unlawful Property Use	GREAT NECK	1	4.0	
			HERRICKS	1	11.0	
			ROSLYN	1	3.0	
		Code - Unlawful Property Use			3	6.0
	Code - Water Flow / Accumulation	MANHASSET	1	4.0		
		NEW HYDE PARK	1	0		
	Code - Water Flow / Accumulation			2	2.0	
	Code Enforcement				399	2.5
	Parking Enforcement	Prkg Enfrc - Call Back Request			4	3.0
			Prkg Enfrc - Call Back Request			4
		Prkg Enfrc - Commercial Parking	ALBERTSON	1	2.0	
			MANHASSET	1	7.0	
			PORT WASHINGTON	1	6.0	
			WESTBURY	1	6.0	
Prkg Enfrc - Commercial Parking			4	5.2		
Prkg Enfrc - Parking Violations Complaint		ALBERTSON	1	0		
		CARLE PLACE	6	2.2		
		Carle place	1	0		
		FLORAL PARK CEN	1	7.0		
		GARDEN CITY PARK	2	3.0		
		GREAT NECK	3	4.3		
		HERRICKS	1	1.0		
		MANHASSET	4	4.2		
	NEW CASSEL	4	4.2			
	NEW HYDE PARK	2	0.5			
	ROSLYN HEIGHTS	3	3.7			
Prkg Enfrc - Parking Violations Complaint			28	3.1		
Parking Enforcement				36	3.3	
Department of Public Safety				534	2.4	
Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	PORT WASHINGTON	1	2.0	
		Hwy - Animal Sign - New Request			1	2.0
		Hwy - Call Back Request		9	4.1	
		Hwy - Call Back Request			9	4.1
		Hwy - Catch Basin	ALBERTSON	1	0	

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Catch Basin	CARLE PLACE	1	2.0	
			HERRICKS	1	4.0	
			MANHASSET	1	0	
			NEW CASSEL	1	14.0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	4.0	
		Hwy - Catch Basin			9	2.7
		Hwy - Cemetery Maintenance		1	18.0	
		Hwy - Cemetery Maintenance			1	18.0
		Hwy - Complaint - Highway Employee / Vehicle	NORTH NEW HYDE PARK	1	10.0	
		Hwy - Complaint - Highway Employee / Vehicle			1	10.0
		Hwy - Curb Repair	ALBERTSON	1	0	
			CARLE PLACE	3	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			MANHASSET	4	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	1	0	
			ROSYN HEIGHTS	1	0	
			SEARINGTOWN	1	14.0	
		Hwy - Curb Repair			19	0.7
		Hwy - Dead Animal Pickup	ALBERTSON	1	1.0	
			GREAT NECK	2	1.5	
			NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	2	1.0	
			SEARINGTOWN	1	1.0	
		Hwy - Dead Animal Pickup			8	1.0
		Hwy - Informational		4	0	
Hwy - Informational			4	0		
Hwy - Manhole Repair	MANHASSET	2	1.0			
	PORT WASHINGTON	1	6.0			
Hwy - Manhole Repair			3	2.7		
Hwy - Miscellaneous	ALBERTSON	2	2.0			
	CARLE PLACE	3	3.0			
	GARDEN CITY PARK	7	0.4			

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Miscellaneous	GREAT NECK	7	10.1		
			HERRICKS	2	0		
			MANHASSET	5	1.0		
			NEW CASSEL	1	6.0		
			NEW HYDE PARK	2	8.0		
			NEWE HYDE PARK	1	1.0		
			NORTH NEW HYDE PARK	3	0.7		
			PORT WASHINGTON	3	0.7		
			ROSLYN HEIGHTS	5	2.4		
			SEARINGTOWN	3	0.3		
			WILLISTON PARK	2	4.0		
		Hwy - Miscellaneous			46	3.0	
		Hwy - Permits / Road Opening Application Request				7	1.0
		Hwy - Permits / Road Opening Application Request			7	1.0	
		Hwy - Plow Damage		ALBERTSON	1	21.0	
				GREAT NECK	1	0	
				PORT WASHINGTON	3	13.0	
				ROSLYN HEIGHTS	3	0	
		Hwy - Plow Damage			8	7.5	
		Hwy - Pothole		manhasset	1	7.0	
				ALBERTSON	1	7.0	
				CARLE PLACE	1	8.0	
				EAST HILLS	1	2.0	
				GARDEN CITY PARK	5	3.6	
				GREAT NECK	1	0	
				GREENVALE	1	0	
				HERRICKS	4	1.0	
				MANHASSET	13	4.5	
				NEW CASSEL	14	2.6	
				NEW HYDE PARK	2	5.5	
				NEW HYED PARK	1	0	
				NO NEW HYDE PARK	6	4.0	
				NORTH NEW HYDE PARK	2	7.0	
PORT WASHINGTON	13			1.9			
PORT WASHINGTON NO	1			0			
ROSLYN	1			5.0			
ROSLYN HEIGHTS	2			4.0			
ROSYLN HEIGHT	1			7.0			
WESTBURY	2			4.5			

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Pothole	WILLISTON PARK	1	2.0	
			WILLISTON PARK	1	4.0	
			WILLSTON PARK	1	1.0	
			manhasset	3	9.0	
		Hwy - Pothole			79	3.5
		Hwy - Pothole Filled Without Request	NEW CASSEL	10	0	
			PORT WASHINGTON	13	0	
			new cassel	3	0	
			port washington	10	0	
			port washington	1	0	
		Hwy - Pothole Filled Without Request			37	0
		Hwy - Snow and Ice Control	albertson	1	3.0	
			ALBERTSON	1	3.0	
			CARLE PLACE	1	3.0	
			GARDEN CITY PARK	1	3.0	
			GREAT NECK	1	3.0	
			HERRICKS	1	3.0	
			MANHASSET	7	2.6	
			NEW HYDE PARK	4	3.0	
			NORTH NEW HYDE PARK	3	3.0	
			PORT WASHINGTON	9	2.3	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	6	2.8	
			UNIVERSITY GARDENS	1	3.0	
		Hwy - Snow and Ice Control			37	2.6
		Hwy - Sprinkler Damage	GARDEN CITY PARK	1	7.0	
		Hwy - Sprinkler Damage			1	7.0
		Hwy - Street Drainage / Flooding	NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	0	
		Hwy - Street Drainage / Flooding			5	0
Hwy - Street Painting	NEW HYDE PARK	1	0			
	ROSLYN HEIGHTS	2	0			
Hwy - Street Painting			3	0		
Hwy - Street Sign - New Request	NEW HYDE PARK	1	0			
	NO NEW HYDE PARK	1	0			
	NORTH NEW HYDE PARK	1	0			

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Street Sign - New Request	PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	0		
				1	0		
		Hwy - Street Sign - New Request			6	0	
		Hwy - Street Sign - Remove	HERRICKS	1	0		
			PORT WASHINGTON	1	0		
		Hwy - Street Sign - Remove			2	0	
		Hwy - Street Sign - Repair / Replace	ALBERTSON	2	3.5		
			ALEBERTSON	1	3.0		
			CARLE PLACE	17	2.6		
			FLORAL PARK CENTRE	1	3.0		
			GARDEN CITY PARK	7	1.6		
			GREAT NECK	6	3.3		
			HERRICKS	5	0.2		
			MANHASSET	1	1.0		
			MANHASSET	14	1.9		
			MANHASSET HILLS	1	0		
			NEW CASSEL	6	0		
			NEW HYDE PARK	13	0.1		
			NORTH NEW HYDE PARK	2	0.5		
			PORT WASHINGTON	9	0.1		
			ROSLYN HEIGHTS	2	3.0		
			SEARINGTOWN	3	1.7		
			UNIVERSITY GARDENS	1	1.0		
			WESTBURY	3	1.0		
			albertson	1	0		
			carle place	4	0		
			garden city park	2	0		
			manhasset	1	0		
			new cassel	5	0		
			new hyde park	1	0		
			port washington	2	0		
			Hwy - Street Sign - Repair / Replace			110	1.2
			Hwy - Street Sweeping / Cleaning	CARLE PLACE	2	9.0	
		GLENWOOD LANDING		1	0		
		GREAT NECK		1	0		
		HERRICKS		1	0		
		MANHASSET		2	3.5		
		NEW CASSEL		2	12.0		
		NORTH NEW HYDE PARK		3	0		

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	PORT WASHINGTON	1	2.0	
			SEARINGTOWN	2	18.5	
		Hwy - Street Sweeping / Cleaning			15	5.9
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	2	1.0	
			MANHASSET	6	4.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	4.5	
			NORTH NEW HYDE PARK	3	2.0	
			PORT WASHINGTON	1	3.0	
			ROSLYN HEIGHTS	2	0.5	
		Hwy - Tree Branch / Debris Pickup			17	2.6
		Hwy - Tree Fallen - Emergency	ROSLYN HEIGHTS	1	0	
		Hwy - Tree Fallen - Emergency			1	0
		Hwy - Tree Planting	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			HERRICKS	1	0	
			MANHASSET	1	0	
			MINEOLA	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	3	0	
			SEARINGTOWN	4	0	
			UNIVERSITY GARDENS	1	0	
		Hwy - Tree Planting			18	0
		Hwy - Tree Removal Objection	MANHASSET	1	4.0	
		Hwy - Tree Removal Objection			1	4.0
		Hwy - Tree Stump Removal	ALBERTSON	9	0	
			BAXTER ESTATES	1	0	
			CARLE PLACE	10	0	
FLORAL PARK CENTRE	1		0			
GARDEN CITY PARK	20		0			
GLENWOOD LANDING	1		2.0			
GREAT NECK	5		0			
HERRICKS	7		0			
MANHASSET	10		0			
MANHASSET HILLS	2		5.5			
NEW CASSEL	1		0			
NEW HYDE PARK	12		0			

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Stump Removal	NEWHYDEPARK	1	0		
			NO NEW HYDE PARK	2	0		
			NORTH NEW HYDE PARK	27	0		
			PORT WASHINGTON	14	0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	7	0		
			SEARINGTOWN	14	0		
			UNIVERSITY GARDENS	3	0		
			WESTBURY	2	0		
		Hwy - Tree Stump Removal			150	0.1	
		Hwy - Tree Trimming / Removal Inspection			ALBERTSON	3	0
					CARLE PLACE	4	1.8
					GARDEN CITY PARK	6	2.7
					GREAT NECK	4	1.8
					HERRICKS	2	0.5
					MANHASSET	8	1.6
					NEW CASSEL	2	0
					NEW HYDE PARK	7	0
					NEWE HYDE PARK	1	0
					NORTH NEW HYDE PARK	8	3.2
					PORT WASHINGTON	8	0.5
					ROSLYN HEIGHTS	1	0
	ROSLYN HIGHTS				1	0	
	SEARINGTOWN				5	0	
	UNIVERSITY GARDENS	2	0				
	WESTBURY	3	0				
	Hwy - Tree Trimming / Removal Inspection			65	1.1		
	Highway Department			663	1.6		
	Street Lighting District	Street Light - Cycles On / Off		ALBERTSON	2	3.0	
				CARLE PLACE	1	4.0	
				EAST WILLISTON	1	0	
				MANHASSET	3	8.0	
				NEW HYDE PARK	5	2.8	
NORTH NEW HYDE PARK				1	0		
PORT WASHINGTON				2	6.5		
Street Light - Cycles On / Off				15	4.1		
Street Light - Fixture Problem				carle place	1	2.0	
				CARLE PLACE	1	2.0	
	HERRICKS			3	2.0		

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Fixture Problem	MANHASSET	2	1.0		
			NEW CASSEL	1	0		
			NORTH NEW HYDE PARK	1	4.0		
			PORT WASHINGTON	3	1.7		
			ROSLYN HEIGHTS	1	0		
			SEARINGTOWN	3	6.3		
		Street Light - Fixture Problem			16	2.5	
		Street Light - Light Out (Single)	ALBERTSON	5	4.6		
			CARLE PLACE	20	5.0		
			FLORAL PARK CENTRE	1	4.0		
			FLOWER HILL	1	4.0		
			GARDEN CITY PARK	9	2.4		
			GARDEN CITY PARK	3	0		
			GREAT NECK	5	4.0		
			HERRICKS	7	3.4		
			MANHASSET	7	4.1		
			NEW CASSEL	11	4.0		
			NEW HTDE PARK	1	6.0		
			NEW HYDE PARK	8	5.2		
			NO NEW HYDE PARK	1	5.0		
			NORTH NEW HYDE PARK	25	5.4		
			PORT WASHINGTON	10	4.5		
			ROSLYN	1	2.0		
			ROSLYN HEIGHTS	3	3.3		
			SEARINGTOWN	13	2.8		
			Street Light - Light Out (Single)			131	4.2
			Street Light - Lights Out (Multiple)	ALBERTSON	3	6.0	
		CARLE PLACE		7	1.6		
		GARDEN CITY PARK		4	0		
		GREENVALE		1	0		
		HERRICKS		1	3.0		
		MANHASSET		7	6.0		
		MANHASSET HILLS		1	0		
		NEW CASSEL		4	1.5		
NEW HYDE PARK	4	1.0					
NORTH NEW HYDE PARK	6	2.7					
PORT WASHINGTON	2	1.0					
ROSLYN	1	2.0					
ROSLYN HEIGHTS	10	2.6					

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	SEARINGTOWN	5	1.4		
			UNIVERSITY GARDENS	1	11.0		
			WESTBURY	2	9.5		
				1	0		
		Street Light - Lights Out (Multiple)				60	2.8
		Street Light - Mark Out	port washington	ALBERTSON	14	0.4	
				CARLE PLACE	12	2.3	
				EAST HILLS	1	3.0	
				FLORAL PARK	1	0	
				FLOWER HILL	1	0	
				GARDEN CITY PARK	8	1.0	
				GREAT NECK	12	1.8	
				HERRICKS	8	0	
				MANHASSET	23	0.1	
				MANHASSET HILLS	8	1.4	
				NE WHYDE PARK	1	0	
				NEW CASSEL	1	0	
				NEW HYDE PARK	16	2.7	
				NORTH NEW HYDE PARK	39	1.5	
				PORT WASHINGTON	9	0	
				PORT WASHINGTON NORTH	1	1.0	
				PT WASHINGTON	1	0	
				ROSLYN HEIGHTS	14	1.4	
				SEARINGTOWN	18	1.6	
				UNIVERSITY GARDENS	3	0	
				WESTBURY	3	0.7	
				albertson	1	0	
				port washington	2	0	
					1	0	
				Street Light - Mark Out			
		Street Light - Misc Problems	GREAT NECK	NEW CASSEL	1	2.0	
				NORTH NEW HYDE PARK	2	2.0	
				PORT WASHINGTON	2	2.5	
Street Light - Misc Problems				6	1.8		
Street Light - New Light Request	CARLE PLACE	PORT WASHINGTON	1	0			
Street Light - New Light Request				2	3.5		

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - On During Day	ALBERTSON	3	1.0	
			CARLE PLACE	1	4.0	
			GARDEN CITY PARK	5	2.0	
			GREAT NECK	2	4.0	
			HERRICKS	1	3.0	
			MANHASSET	3	0	
			NEW HYDE PARK	9	2.4	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	21	1.6	
			PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	3	3.0	
			SEARINGTOWN	3	10.0	
			WESTBURY	1	0	
		Street Light - On During Day			57	2.2
		Street Light - Pole Problem	GARDEN CITY PARK	1	0	
			GREAT NECK	2	3.0	
			NEW CASSEL	3	2.0	
			NEW HYDE PARK	2	1.0	
			NORTH NEW HYDE PARK	1	0	
PORT WASHINGTON	2		2.0			
ROSLYN HEIGHTS	1		2.0			
UNIVERSITY GARDENS	1		0			
Street Light - Pole Problem			13	1.5		
Street Lighting District				499	2.4	
Department of Public Works				1,162	2.0	
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	2	2.0	
			NEW CASSEL	1	2.0	
		Housing - Appliance			3	2.0
		Housing - Electrical	MANHASSET	1	0	
			NEW CASSEL	1	0	
		Housing - Electrical			2	0
		Housing - High Priority SR	NEW CASSEL	1	0	
		Housing - High Priority SR			1	0
		Housing - Misc Carpentry	NEW CASSEL	2	0	
		Housing - Misc Carpentry			2	0
		Housing - Misc SR	MANHASSET	1	0	
NEW CASSEL	1		0			
Housing - Misc SR			2	0		

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Pest Control	MANHASSET	2	0.5	
			NEW CASSEL	2	0.5	
		Housing - Pest Control			4	0.5
		Housing - Plumbing	MANHASSET	2	1.0	
			NEW CASSEL	1	3.0	
		Housing - Plumbing			3	1.7
		Housing Authority			17	0.8
Housing Authority				17	0.8	
Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	GREAT NECK	1	0	
		HR - ADA Compliance			1	0
		HR - Call Back Request		5	0	
		HR - Call Back Request			5	0
		HR - Medical and Insurance Benefits		5	0.4	
		HR - Medical and Insurance Benefits			5	0.4
		HR - Personnel and Employment		2	0.5	
HR - Personnel and Employment			2	0.5		
Human Resources and Finance			13	0.2		
Human Resources and Finance				13	0.2	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ALBERTSON	1	5.0	
			BAXTER ESTATES	1	0	
			GARDEN CITY PARK	2	1.0	
			GREAT NECK	1	1.0	
			GREAT NECK PLAZA	1	0	
			MANHASSET	2	1.0	
			MINEOLA	1	0	
			NORTH NEW HYDE PARK	2	1.5	
			PORT WASHINGTON	7	0.9	
			ROSLYN	1	1.0	
			ROSLYN HEIGHTS	1	1.0	
			SEARINGTOWN	2	0.5	
			WESTBURY	4	1.5	
		OIC - From Transfer			26	1.1
		OIC - Inter Municipal SR	CARLE PLACE	1	0	
			EAST HILLS	5	2.2	
			FLOWER HILL	1	0	
			GARDEN CITY PARK	1	2.0	
			GREAT NECK	3	0	
GREAT NECK PLAZA	2		0.5			
HERRICKS	2	0				
LAKE SUCCESS	2	2.0				

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	MANHASSET	5	1.8
			MANORHAVEN	2	0.5
			MINEOLA	3	0
			NEW HYDE PARK	8	1.2
			NO NEW HYDE PARK	5	0
			NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	2	0
			ROSLYN	5	0.8
			ROSLYN HEIGHTS	1	0
			WESTBURY	3	1.0
				1	2.0
		OIC - Inter Municipal SR			53
Inter Municipal Affairs			79	1.0	
Inter Municipal Affairs			79	1.0	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		2	0
		Park - Call Back Request		2	0
		Park - From Transfer	MANHASSET	1	2.0
		Park - From Transfer		1	2.0
		Park - Miscellaneous	CARLE PLACE	2	1.0
			EAST NORWICH	1	1.0
			MANHASSET	1	0
			PORT WASHINGTON	4	1.2
			PORT WASHINGTON NORTH	1	1.0
			ROSLYN	1	0
			1	0	
		Park - Miscellaneous		11	0.8
		Park - Park Facilities Maintenance		7	0.7
		Park - Park Facilities Maintenance		7	0.7
		Park - Park Permit Application Request		9	0
		Park - Park Permit Application Request		9	0
		Park - Theater Ticket Purchase	NORTH NEW HYDE PARK	1	0
Park - Theater Ticket Purchase		1	0		
Parks and Recreation Department			31	0.5	
Parks and Recreation Department			31	0.5	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		3	2.3
		BZA - Questions needing Answers		3	2.3
	Board of Zoning Appeals			3	2.3
	Building Department	Bldg - Application Status	CARLE PLACE	2	1.0
			FLORAL PARK CENTRE	1	1.0

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Application Status	GARDEN CITY PARK	1	3.0	
			GREAT NECK	3	2.0	
			MANHASSET	1	4.0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	2	1.0	
			SEARINGTOWN	2	4.0	
		Bldg - Application Status			15	2.0
		Bldg - Call Back		4	3.8	
		Bldg - Call Back			4	3.8
		Bldg - Certificate Status	ALBERTSON	1	0	
			NORTH NEW HYDE PARK	1	0	
				2	0	
		Bldg - Certificate Status			4	0
		Bldg - Construction Complaint	CARLE PLACE	1	21.0	
			GREAT NECK	3	2.0	
			NEW HYDE PARK	1	13.0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
		Bldg - Construction Complaint			7	5.7
		Bldg - Employee Complaint	GREAT NECK	1	3.0	
		Bldg - Employee Complaint			1	3.0
		Bldg - From Transfer	ROSLYN HEIGHTS	1	11.0	
		Bldg - From Transfer			1	11.0
		Bldg - General Question Needs Answers		121	3.2	
		Bldg - General Question Needs Answers			121	3.2
		Bldg - Housing Complaint	GREAT NECK	1	0	
			HERRICKS	1	0	
			WESTBURY	2	5.0	
		Bldg - Housing Complaint			4	2.5
Bldg - Illegal Housing	ALBERTSON	1	0			
	CARLE PLACE	2	0			
	GARDEN CITY PARK	3	0			
	MANHASSET	2	0.5			
	NEW CASSEL	6	0			
	NEW HYDE PARK	1	0			
	PORT WASHINGTON	2	0			
Bldg - Illegal Housing			17	0.1		
Bldg - Inspection Request	ALBERTSON	2	3.0			

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Inspection Request	GARDEN CITY PARK	1	1.0	
			MANHASSET	1	17.0	
			NORTH NEW HYDE PARK	1	4.0	
		Bldg - Inspection Request			5	5.6
		Bldg - Permit Question Needs Answers		8	5.2	
		Bldg - Permit Question Needs Answers			8	5.2
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GREENVALE	1	0	
			HERRICKS	1	0	
			MANHASSET	1	0	
			MINEOLA	1	3.0	
			NEW CASSEL	2	15.5	
	NEW HYDE PARK		1	0		
	NORTH NEW HYDE PARK		2	0		
	PORT WASHINGTON		1	0		
	WESTBURY	1	1.0			
	Bldg - Suspect Work Without a Permit			13	2.7	
	Building Department			200	3.0	
	Planning Department	Planning - Call Back Request		2	1.0	
			Planning - Call Back Request			2
		Planning - Questions needing Answers	GARDEN CITY PARK	2	1.5	
			MANHASSET	1	1.0	
			1	0		
Planning - Questions needing Answers			4	1.0		
Planning Department			6	1.0		
Planning and Building Department				209	2.9	
Project Independence	Project Independence	PI - Call Back Request	CARLE PLACE	1	4.0	
			EAST HILLS	2	0	
			GARDEN CITY PARK	2	0.5	
			GREAT NECK	3	1.0	
			GREAT NECK PLAZA	1	1.0	
			MANHASSET	1	0	
			MINEOLA	2	0.5	
			ROCKVILLE CENTER	1	0	
			THOMASTON	1	3.0	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
			PI - Call Back Request			16
		PI - Caregiver Support	great neck	1	0	

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Caregiver Support	MINEOLA	1	1.0		
			NORTH NEW HYDE PARK	1	3.0		
			PLANDOME	1	5.0		
		PI - Caregiver Support				4	2.2
		PI - Financial Assistance	ALBERTSON	1	0		
			GREAT NECK	1	0		
			GREAT NECK PLAZA	1	3.0		
			WILLISTON PARK	1	0		
		PI - Financial Assistance				4	0.8
		PI - Food and Hunger	PORT WASHINGTON	1	1.0		
		PI - Food and Hunger				1	1.0
		PI - Health and Mental Health	EAST HILLS	1	0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	7	0.7		
			GREAT NECK PLAZA	8	0.6		
			GREAT NECK PLAZAGREAT NECK	1	0		
			KENSINGTON	1	0		
			MANHASSET	4	1.0		
			MANORHAVEN	2	0		
			MINEOLA	3	0		
			NEW CASSEL	6	2.3		
			NEW HYDE PARK	1	0		
			NORTH HILLS	1	2.0		
			NORTH NEW HYDE PARK	1	0		
			PLANDOME MANOR	1	0		
			PORT WASHINGTON	3	0		
			PORT WASHINGTON NORTH	1	0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	1	0		
			RUSSELL GARDENS	1	0		
			THOMASTON	1	1.0		
			WESTBURY	1	1.0		
			westbury	1	3.0		
PI - Health and Mental Health				48	0.7		
PI - Household Maintenance	CARLE PLACE	4	1.0				
	EAST WILLISTON	2	0				
	FLORAL PARK	1	0				
	GREAT NECK	1	1.0				

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Household Maintenance	KENSINGTON	1	7.0		
			MANHASSET	2	0.5		
			MINEOLA	1	1.0		
			NEW CASSEL	1	3.0		
			NEW HYDE PARK	2	0		
			NORTH HILLS	1	0		
			NORTH NEW HYDE PARK	2	0.5		
			PORT WASHINGTON	3	1.0		
			WESTBURY	1	0		
			WILLISTON PARK	1	1.0		
		PI - Household Maintenance			23	1.0	
		PI - Membership Registration			ALBERTSON	2	0
					CARLE PLACE	10	0
					EAST WILLISTON	1	0
					GREAT NECK	12	0
					GREAT NECK ESTATES	1	0
					GREAT NECK PLAZA	10	0
					KENSINGTON	1	0
					KINGS POINT	1	0
					MANHASSET	3	0
					MINEOLA	14	0
					NEW CASSEL	5	0
					NEW HYDE PARK	4	0
					NORTH HILLS	3	0
					NORTH NEW HYDE PARK	7	0
					OLD WESTBURY	4	0
					PORT WASHINGTON	10	0
					ROSLYN HEIGHTS	3	0
					RUSSELL GARDENS	1	0
					SANDS POINT	1	0
					SEARINGTOWN	1	0
					SWAMPSCOTT	1	0
					WESTBURY	7	0
					WILLISTON PARK	6	0
		port washington	1	0			
			1	0			
PI - Membership Registration			110	0			
PI - Miscellaneous			ALBERTSON	1	0		
			EAST HILLS	1	0		
			FLOWER HILL	1	0		

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Miscellaneous	GARDEN CITY PARK	2	1.5	
			GREAT NECK	2	0	
			GREAT NECK PLAZA	5	0.8	
			KENSINGTON	1	1.0	
			KINGS POINT	1	0	
			MANHASSET	13	0.2	
			MANORHAVEN	1	1.0	
			MINEOLA	5	1.6	
			MUNSEY PARK	1	1.0	
			NEW CASSEL	7	0.1	
			NEW HYDE PARK	4	0.2	
			NORTH HILLS	2	1.0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	2	0	
			RIOSLYN HEIGHTS	1	0	
			ROSLYN HEIGHTS	3	6.3	
			SEARINGTOWN	1	0	
			UNIVERSITY GARDENS	1	1.0	
			WESTBURY	4	7.0	
			WILLISTON PARK	2	1.0	
			1	0		
		PI - Miscellaneous			64	1.2
		PI - NORC SR		NEW HYDE PARK	2	0
				NORTH NEW HYDE PARK	15	0.1
		PI - NORC SR			17	0.1
		PI - Program Registration		ALBERTSON	4	0.2
				CARLE PLACE	1	1.0
				EAST HILLS	2	0
				GARDEN CITY PARK	2	2.0
		GREAT NECK PLAZA	3	1.3		
		HERRICKS	1	4.0		
		MANHASSET	1	1.0		
		MINEOLA	6	0.5		
		NEW CASSEL	8	3.4		
		NEW HYDE PARK	1	1.0		
		NORTH NEW HYDE PARK	3	0.7		
		OLD WESTBURY	1	0		
		PORT WASHINGTON	3	1.3		
		ROSLYN ESTATES	2	0		

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Program Registration	ROSLYN HEIGHTS	4	0.8		
			RUSSELL GARDENS	1	5.0		
			WESTBURY	1	1.0		
		PI - Program Registration			44	1.4	
		PI - Taxi Service			floral park	1	0
					great neck	1	0
					ALBERTSON	28	0
					BAXTER ESTATES	16	0
					CARLE PLACE	1	0
					EAST HILLS	37	0.0
					EAST WILLISTON	4	0
					FLORAL PARK	19	0
					FLOWER HILL	16	0
					GARDEN CITY	3	0
					GARDEN CITY PARK	82	0.0
					GREAT NECK	153	0.0
					GREAT NECK	1	0
					GREAT NECK ESTATES	14	0.3
					GREAT NECK PLAZA	114	0.1
					HERRICKS	12	0
					KENSINGTON	17	0
					KINGS POINT	9	0
					LAKE SUCCESS	6	0.3
					MANHASSET	68	0
					MANORHAVEN	38	0.0
					MINEOLA	104	0
					MUNSEY PARK	2	0
					NEW CASSEL	45	0
					NEW HYDE PARK	42	0.0
					NORTH HILLS	61	0
					NORTH NEW HYDE PARK	56	0.1
					OLD WESTBURY	2	0
					PORT WASHINGTON	1	0
PORT WASHINGTON	188				0		
PORT WASHINGTON NORTH	19	0					
PORT WASHINGTON	2	0					
PORTWASHINGTON	6	0					
ROSLYN	13	0					
ROSLYN HEIGHTS	59	0					
ROSLYN HIGHTS	1	0					

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	RUSSELL GARDENS	5	0.2		
			SADDLE ROCK	2	0		
			SANDS POINT	6	0		
			SEARINGTOWN	9	0		
			THOMASTON	17	0		
			UNIVERSITY GARDENS	7	0		
			WESTBURY	37	0.1		
			WILLISTON PARK	46	0.0		
			roslyn heights	1	0		
				1	0		
		PI - Taxi Service			1,372	0.0	
		PI - Taxi Service Cancellation			ALBERTSON	3	0
					EAST HILLS	2	0
					FLORAL PARK	1	0
					FLOWER HILL	7	0
					GARDEN CITY	2	0
					GARDEN CITY PARK	9	0
					GREAT NECK	14	0
					GREAT NECK ESTATES	3	0
					GREAT NECK PLAZA	15	0
					GREENVALE	1	0
					KENSINGTON	2	0
					KINGS POINT	3	0
					LAKE SUCCESS	2	0
					MANHASSET	9	0
					MANORHAVEN	3	0
					MINEOLA	15	0
					NEW CASSEL	1	0
					NEW HYDE PARK	4	0
					NORTH HILLS	3	0
					NORTH NEW HYDE PARK	5	0
					PORT WASHINGTON	10	0
					PORT WASHINGTON NORTH	1	0
ROSLYN	2				0		
ROSLYN HEIGHTS	10				0		
THOMASTON	4	0					
UNIVERSITY GARDENS	1	0					
WESTBURY	3	0					
WILLISTON PARK	4	0					

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Cancellation	new hyde park	1	0	
				1	0	
		PI - Taxi Service Cancellation			141	0
		PI - Taxi Service Complaint	FLORAL PARK	1	1.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	0	
			GREAT NECK PLAZA	4	1.2	
			HERRICKS	1	2.0	
			KENSINGTON	1	3.0	
			MINEOLA	2	1.0	
			NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	6	0.7	
			PORT WASHINGTON NORTH	1	0	
			ROSLYN HEIGHTS	1	0	
			WILLISTON PARK	1	8.0	
			PI - Taxi Service Complaint			22
		PI - Transportation/Mobility Mgmt Info	EAST HILLS	3	0.3	
			GREAT NECK	1	0	
			GREAT NECK PLAZA	1	0	
			NEW HYDE PARK	3	0	
			NORTH NEW HYDE PARK	4	0.5	
			ROSLYN HEIGHTS	1	1.0	
			SADDLE ROCK	1	2.0	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
		PI - Transportation/Mobility Mgmt Info			16	0.4
		PI - Volunteer	NORTH NEW HYDE PARK	1	2.0	
PI - Volunteer			1	2.0		
Project Independence				1,883	0.2	
Project Independence				1,883	0.2	
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		1	0	
		Tax - Call Back Request			1	0
		Receiver of Taxes			1	0
Receiver of Taxes				1	0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		12	1.8	
		SWMA - Call Back			12	1.8
		SWMA - Carting Complaints	ALBERTSON	2	0	
CARLE PLACE	1		0			

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	GREAT NECK	1	3.0	
			HERRICKS	1	1.0	
			MANHASSET	2	1.0	
			NEW HYDE PARK	1	0	
		SWMA - Carting Complaints			8	0.8
		SWMA - From Transfer	GREAT NECK	1	1.0	
			WESTBURY	1	0	
		SWMA - From Transfer			2	0.5
		SWMA - Garbage Not Picked Up	ALBERTSON	4	1.0	
			GARDEN CITY PARK	1	4.0	
			GREAT NECK	1	1.0	
			MANHASSET	2	1.0	
			NEW HYDE PARK	1	0	
	PORT WASHINGTON NORTH		1	0		
	ROSLYN HEIGHTS		1	0		
	SEARINGTOWN		1	0		
	UNIVERSITY GARDENS		1	0		
	SWMA - Garbage Not Picked Up			13	0.8	
	Solid Waste Management				35	1.1
	Sustainability Department	SWMA - Compost		EAST HILLS	2	0
GARDEN CITY PARK				1	4.0	
GREAT BECK				1	0	
GREAT NECK				1	0	
KINGS POINT				1	0	
NORTH NEW HYDE PARK				2	2.0	
PORT WASHINGTON				2	1.0	
ROSLYN				1	0	
WESTBURY				1	0	
WILLISTON PARK				1	5.0	
SWMA - Compost			13	1.2		
SWMA - Long Island Green Homes		GREAT NECK	1	0		
		NEW CASSEL	1	1.0		
SWMA - Long Island Green Homes			2	0.5		
SWMA - Rain Barrel			ALBERTSON	2	2.5	
			GARDEN CITY PARK	1	4.0	
			MANHASSET	1	5.0	
	PORT WASHINGTON		1	0		
	WILLISTON PARK		1	0		
SWMA - Rain Barrel			6	2.3		

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Recycling / STOP Call Back		3	3.0	
		SWMA - Recycling / STOP Call Back		3	3.0	
	Sustainability Department			24	1.6	
Solid Waste Management				59	1.3	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	GARDEN CITY PARK	1	0	
			MANHASSET	1	0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	0	
		311 - LIPA Power Outage			5	0
		311 - SR Constituent Follow-up		65	0	
		311 - SR Constituent Follow-up			65	0
		311 - Street Repaving Schedule Inquiry	NO NEW HYDE PARK	1	0	
	311 - Street Repaving Schedule Inquiry			1	0	
	311 Call Center				71	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	EAST HILLS	1	0
				MANHASSET	1	0
				NORTH NEW HYDE PARK	1	0
				PORT WASHINGTON	37	0
				ROSLYN ESTATES	1	0
SEARINGTOWN				29	0	
WILLISTON PARK				2	0	
SupV - Airplane			72	0		
SupV - Complaint - Other Employee			CARLE PLACE	1	0	
			NORTH HILLS	1	6.0	
SupV - Complaint - Other Employee			2	3.0		
SupV - Helicopter			MANHASSET	12	0	
	WESTBURY	1	0			
SupV - Helicopter			13	0		
SupV - Thank You from Constituent	CARLE PLACE	1	0			
	GARDEN CITY PARK	1	0			
	MANHASSET	3	0			
	NORTH NEW HYDE PARK	2	0			
SupV - Thank You from Constituent			7	0		
Supervisor's Office				94	0.1	
Supervisor's Office				165	0.0	
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		1	0	
		Town Clerk - Bingo & Games of Chance		1	0	

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		199	0
		Town Clerk - Birth Certificate		199	0
		Town Clerk - Block Party Application		2	0.5
		Town Clerk - Block Party Application		2	0.5
		Town Clerk - Contracts & Bids		6	0
		Town Clerk - Contracts & Bids		6	0
		Town Clerk - Death Certificate		102	0
		Town Clerk - Death Certificate		102	0
		Town Clerk - Dog License		54	0
		Town Clerk - Dog License		54	0
		Town Clerk - Domestic Partnership		3	0
		Town Clerk - Domestic Partnership		3	0
		Town Clerk - Events and Scheduling		1	0
		Town Clerk - Events and Scheduling		1	0
		Town Clerk - Filming Permit		6	0
		Town Clerk - Filming Permit		6	0
		Town Clerk - Fishing License		2	0
		Town Clerk - Fishing License		2	0
		Town Clerk - Going Out of Business		2	0
		Town Clerk - Going Out of Business		2	0
		Town Clerk - Marriage Certificate		54	0
		Town Clerk - Marriage Certificate		54	0
		Town Clerk - Marriage License		63	0
		Town Clerk - Marriage License		63	0
		Town Clerk - Miscellaneous		46	0
		Town Clerk - Miscellaneous		46	0
		Town Clerk - Parade Application		2	0
		Town Clerk - Parade Application		2	0
		Town Clerk - Parking (Mary Jane Davies Green)		1	0
		Town Clerk - Parking (Mary Jane Davies Green)		1	0
		Town Clerk - Parking Restrictions Removal Request		2	0
		Town Clerk - Parking Restrictions Removal Request		2	0
		Town Clerk - Pawnbroker License		1	0
Town Clerk - Pawnbroker License		1	0		
Town Clerk - Peddler License		2	0		
Town Clerk - Peddler License		2	0		
Town Clerk - Secondhand Dealer License		5	0		
Town Clerk - Secondhand Dealer License		5	0		

Town of North Hempstead Service Requests via 311 - by Department

March 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Town Clerk	Town Clerk	Town Clerk - Solid Waste Management License		13	0	
		Town Clerk - Solid Waste Management License			13	0
		Town Clerk - Storage Bins		1	0	
		Town Clerk - Storage Bins			1	0
		Town Clerk - Taxi and Limousine License		7	0	
		Town Clerk - Taxi and Limousine License			7	0
		Town Clerk - Tow Truck License		6	0	
		Town Clerk - Tow Truck License			6	0
		Town Clerk - Waterways		3	0	
Town Clerk - Waterways			3	0		
	Town Clerk			584	0.0	
Town Clerk				584	0.0	
Summary				4,888	1.0	