

Town of North Hempstead Service Requests via 311 - by Community

February 2013

City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
WESTBURY				1	1.0
albertson	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	8.0
		Code Enforcement		1	8.0
	Department of Public Safety			1	8.0
albertson				1	8.0
bayville	Project Independence	Project Independence	PI - Call Back Request	1	0
		Project Independence		1	0
	Project Independence			1	0
bayville				1	0
great neck	Project Independence	Project Independence	PI - Call Back Request	1	2.0
			PI - Miscellaneous	1	0
			PI - Taxi Service	1	0
	Project Independence			3	0.7
	Project Independence			3	0.7
great neck				3	0.7
port washington	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	27.0
		Code Enforcement		1	27.0
	Department of Public Safety			1	27.0
port washington				1	27.0
port washinton	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
		Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0
port washinton				1	0
ALBERSTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
ALBERSTON				1	2.0
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	3.5
			CommSvc - Bus Pickup Schedule	2	3.0
			Community Services		4
	Community Services			4	3.2
	Department of Public Safety	Code Enforcement	Code - Court	1	0
			Code - Litter	1	7.0
			Code - Miscellaneous	1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days		
ALBERTSON	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	11.0		
			Code - Snow/Ice Removal	2	6.0		
		Code Enforcement		6	5.2		
	Department of Public Safety				6	5.2	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	0	
				Hwy - Miscellaneous	2	0.5	
				Hwy - Snow and Ice Control	23	0.7	
				Hwy - Street Sign - Repair / Replace	3	0.3	
				Hwy - Tree Stump Removal	1	0	
				Hwy - Tree Trimming / Removal Inspection	3	0	
		Highway Department		33	0.5		
		Street Lighting District		Street Light - Cycles On / Off	2	8.0	
				Street Light - Light Out (Single)	6	3.5	
				Street Light - Lights Out (Multiple)	5	0	
				Street Light - Mark Out	6	4.8	
				Street Light - On During Day	3	2.3	
		Street Lighting District		22	3.3		
		Department of Public Works				55	1.6
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
	Inter Municipal Affairs		1	0			
	Inter Municipal Affairs				1	0	
	Planning and Building Department	Building Department		Bldg - Certificate Status	1	0	
				Bldg - From Transfer	1	0	
		Building Department		2	0		
	Planning and Building Department				2	0	
	Project Independence	Project Independence		PI - Call Back Request	1	3.0	
				PI - Caregiver Support	1	7.0	
				PI - Membership Registration	15	0	
				PI - Miscellaneous	2	14.5	
				PI - Program Registration	7	8.0	
				PI - Taxi Service	22	0	
				PI - Taxi Service Cancellation	1	0	
PI - Transportation/Mobility Mgmt Info				1	0		
Project Independence		50	1.9				
Project Independence				50	1.9		
Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	0		
			SWMA - Garbage Not Picked Up	1	1.0		
	Solid Waste Management		2	0.5			

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City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Solid Waste Management	Sustainability Department	SWMA - Compost	1	6.0
		Sustainability Department		1	6.0
	Solid Waste Management			3	2.3
ALBERTSON				121	2.0
ALBERTSON	Department of Public Works	Street Lighting District	Street Light - On During Day	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
ALBERTSON				1	1.0
ALBERTSON	Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	1	0
		Highway Department		1	0
	Department of Public Works			1	0
ALBERTSON				1	0
BAXTER ESTATES	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	8.0
		Street Lighting District		1	8.0
	Department of Public Works			1	8.0
	Project Independence	Project Independence	PI - Taxi Service	19	0
		Project Independence		19	0
Project Independence			19	0	
BAXTER ESTATES				20	0.4
BAYSHORE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	1.0
		Animal Shelter		2	1.0
	Department of Public Safety			2	1.0
BAYSHORE				2	1.0
CARL PLACE	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
CARL PLACE				1	2.0
CARLE PLACE	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Code Enforcement	Code - Court		2	0
		Code - Fence		1	0
		Code - From Transfer		1	0
		Code - Garbage		1	0
		Code - Licensing		1	0
		Code - Signs		2	0
	Code Enforcement			8	0
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		1	6.0
	Parking Enforcement			1	6.0
Department of Public Safety			10	0.6	

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Department of Public Works	Department of Public Works	DPW - Road Project	1	0
		Department of Public Works		1	0
		Highway Department	Hwy - Catch Basin	3	1.3
			Hwy - Complaint - Highway Employee / Vehicle	1	2.0
			Hwy - Curb Repair	1	0
			Hwy - Miscellaneous	2	1.5
			Hwy - Pothole	1	4.0
			Hwy - Snow and Ice Control	15	0.5
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	14	0.8
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Stump Removal	8	0
		Hwy - Tree Trimming / Removal Inspection	10	0.2	
		Highway Department		57	0.6
		Street Lighting District	Street Light - Light Out (Single)	8	2.8
	Street Light - Lights Out (Multiple)		2	0	
	Street Light - Mark Out		1	17.0	
	Street Light - On During Day		2	3.0	
	Street Light - Pole Problem		1	0	
	Street Lighting District		14	3.2	
	Department of Public Works		72	1.1	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	0.6
		Inter Municipal Affairs		5	0.6
	Inter Municipal Affairs		5	0.6	
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	0
			Bldg - Construction Complaint	1	11.0
			Bldg - Housing Complaint	1	1.0
			Bldg - Illegal Housing	2	5.5
			Bldg - Inspection Request	1	19.0
		Building Department		6	7.0
	Planning and Building Department		6	7.0	
	Project Independence	Project Independence	PI - Financial Assistance	1	6.0
PI - Health and Mental Health			1	2.0	
PI - Household Maintenance			3	3.0	
PI - Membership Registration			7	0	
PI - Program Registration			8	5.2	
PI - Taxi Service		5	0		
Project Independence		25	2.4		
Project Independence		25	2.4		

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	1	1.0
		Sustainability Department		1	1.0
	Solid Waste Management			1	1.0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
Supervisor's Office				1	0
CARLE PLACE				120	1.6
EAS HILLS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
EAS HILLS				1	0
EAST HILLS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
EAST HILLS				1	0
EAST HILLS	Community Services	Community Services	CommSvc - Misc SR	1	6.0
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		2	3.0
	Community Services			2	3.0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Membership Registration	1	0
			PI - Miscellaneous	2	0
			PI - Taxi Service	63	0
			PI - Taxi Service Cancellation	9	0
Project Independence			76	0	
Project Independence			76	0	
Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	1	9.0	
	Sustainability Department		1	9.0	
Solid Waste Management			1	9.0	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
	Supervisor's Office		1	0	
Supervisor's Office			1	0	
EAST HILLS				82	0.2

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST WILLISTON	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
			PI - Membership Registration	2	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	5	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			12	0.2
	Project Independence			12	0.2
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0
311 Call Center		1	0		
Supervisor's Office			1	0	
EAST WILLISTON				15	0.2
FLORAL PARK	Planning and Building Department	Building Department	Bldg - Illegal Housing	2	12.0
		Building Department		2	12.0
	Planning and Building Department			2	12.0
	Project Independence	Project Independence	PI - Taxi Service	21	0
			PI - Taxi Service Cancellation	1	0
			Project Independence		22
	Project Independence			22	0
Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
	Supervisor's Office		1	0	
Supervisor's Office			1	0	
FLORAL PARK				25	1.0
FLORAL PARK CEN	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	12.0
		Parking Enforcement		1	12.0
	Department of Public Safety			1	12.0
	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
		Highway Department		1	3.0
Department of Public Works			1	3.0	
FLORAL PARK CEN				2	7.5
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	3.0
			Code - Snow/Ice Removal	1	2.0
		Code Enforcement		2	2.5
	Department of Public Safety			2	2.5

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FLORAL PARK CENTRE	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
			Highway Department	2	0	
	Department of Public Works			2	0	
	Planning and Building Department	Building Department	Bldg - Application Status		1	1.0
				Building Department	1	1.0
	Planning and Building Department			1	1.0	
	Project Independence	Project Independence	PI - Taxi Service		1	0
				Project Independence	1	0
	Project Independence			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane		1	0
				Supervisor's Office	1	0
	Supervisor's Office			1	0	
FLORAL PARK CENTRE				7	0.9	
FLOWER HILL	Department of Public Safety	Code Enforcement	Code - Court	1	0	
			Code - Miscellaneous	1	2.0	
				Code Enforcement	2	1.0
	Department of Public Safety			2	1.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	0
				OIC - Inter Municipal SR	1	5.0
					Inter Municipal Affairs	2
	Inter Municipal Affairs			2	2.5	
	Project Independence	Project Independence	PI - No Heat emergency (Excl HA)		1	1.0
				PI - Program Registration	1	0
				PI - Taxi Service	29	0
				PI - Taxi Service Cancellation	3	0
						Project Independence
Project Independence			34	0.0		
FLOWER HILL				38	0.2	
GARDEN CITY	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
				Animal Shelter	1	1.0
	Department of Public Safety			1	1.0	
	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	8.0	
				Street Lighting District	1	8.0
	Department of Public Works			1	8.0	
	Project Independence	Project Independence	PI - Taxi Service		4	0
				PI - Taxi Service Cancellation	1	0
			Project Independence	5	0	
Project Independence			5	0		
GARDEN CITY				7	1.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0	
		Community Services		2	0	
	Community Services		2	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	1.0
			Animal Shelter		1	1.0
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter		1	0
		Code Enforcement	Code - Court	Code - Court	1	0
				Code - Garbage	2	4.5
				Code - Licensing	1	1.0
				Code - Miscellaneous	2	2.5
				Code - Property Maintenance	2	0.5
				Code - Signs	1	5.0
				Code - Snow/Ice Removal	3	1.7
				Code Enforcement		12
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0	
		Parking Enforcement		1	5.0	
	Department of Public Safety		15	2.1		
	Department of Public Works	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	Hwy - Complaint - Highway Employee / Vehicle	1	0
				Hwy - Curb Repair	2	0
				Hwy - Manhole Repair	1	0
				Hwy - Miscellaneous	3	0.3
				Hwy - Plow Damage	1	0
				Hwy - Pothole	2	0
				Hwy - Snow and Ice Control	5	0
				Hwy - Street Sign - Repair / Replace	8	3.0
				Hwy - Street Sweeping / Cleaning	1	0
				Hwy - Tree Branch / Debris Pickup	1	1.0
				Hwy - Tree Stump Removal	4	0
				Hwy - Tree Trimming / Removal Inspection	5	0
		Highway Department		34	0.8	
		Street Lighting District	Street Light - Fixture Problem	Street Light - Fixture Problem	1	5.0
				Street Light - Light Out (Single)	4	6.5
	Street Light - Lights Out (Multiple)			4	3.8	
Street Light - Mark Out	3			19.3		
Street Light - On During Day	9			4.9		
Street Lighting District		21	7.0			
Department of Public Works		55	3.2			

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City	Department Description	Group Description	Type Description	Count	Response Days
GARDEN CITY PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs	2	0
			Inter Municipal Affairs	2	0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
			Bldg - Suspect Work Without a Permit	1	0
			Building Department	2	0
			Planning and Building Department	2	0
	Project Independence	Project Independence	PI - Household Maintenance	2	3.5
			PI - Membership Registration	7	0
			PI - Miscellaneous	5	2.2
			PI - Program Registration	2	1.5
			PI - Taxi Service	77	0.4
			PI - Taxi Service Cancellation	4	0
			Project Independence	97	0.5
			Project Independence	97	0.5
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	3	0
SupV - Thank You from Constituent			1	0	
		Supervisor's Office	4	0	
		Supervisor's Office	4	0	
GARDEN CITY PARK				177	1.4
GLEN COVE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
		Department of Public Safety	1	0	
GLEN COVE				1	0
GLEN HEAD	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
			Department of Public Works	1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
Inter Municipal Affairs			1	0	
		Inter Municipal Affairs	1	0	
GLEN HEAD				2	0
GLENWOOD LANDING	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	4	0.5
			Hwy - Tree Stump Removal	1	0
			Highway Department	5	0.4
			Department of Public Works	5	0.4
Planning and Building Department	Building Department	Bldg - Certificate Status	1	0	
		Building Department		1	0
		Planning and Building Department	1	0	
GLENWOOD LANDING				6	0.3

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	0.5	
		Adminstrative Services		2	0.5	
	Adminstrative Services			2	0.5	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	1.0
				Animal Sh - Menacing or Harrassing Dog	1	3.0
				Animal Sh - Misc	1	2.0
		Animal Shelter			3	2.0
		Cat Shelter	Cat Shelter - Feral Cats	2	7.0	
		Cat Shelter			2	7.0
		Code Enforcement	Code - Court	Code - Court	2	0
				Code - From Transfer	1	19.0
				Code - Noise	1	3.0
		Code Enforcement			4	5.5
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	10.5	
	Parking Enforcement			2	10.5	
	Department of Public Safety				11	5.7
	Department of Public Works	Highway Department	Highway Department	Hwy - Miscellaneous	4	3.2
				Hwy - Plow Damage	1	5.0
				Hwy - Pothole	3	3.3
				Hwy - Snow and Ice Control	7	1.6
				Hwy - Street Sign - New Request	2	0
				Hwy - Street Sign - Repair / Replace	5	2.4
				Hwy - Street Sweeping / Cleaning	2	6.0
				Hwy - Tree Branch / Debris Pickup	2	11.0
				Hwy - Tree Planting	2	0
				Hwy - Tree Stump Removal	2	0
				Hwy - Tree Trimming / Removal Inspection	4	0
		Highway Department			34	2.5
		Street Lighting District	Street Light - Light Out (Single)	Street Light - Light Out (Single)	1	0
				Street Light - Lights Out (Multiple)	3	6.3
	Street Light - Mark Out			2	3.5	
	Street Lighting District			6	4.3	
	Department of Public Works				40	2.8
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	3.0		
		OIC - Inter Municipal SR	6	0.3		
Inter Municipal Affairs			8	1.0		
Inter Municipal Affairs				8	1.0	
Planning and Building Department	Building Department	Bldg - Application Status	4	3.2		
		Bldg - Construction Complaint	1	0		

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GREAT NECK	Planning and Building Department	Building Department	Bldg - Housing Complaint	3	0.3			
			Bldg - Suspect Work Without a Permit	2	0			
			Building Department	10	1.4			
			Planning and Building Department	10	1.4			
	Project Independence	Project Independence		PI - Call Back Request	1	0		
				PI - Caregiver Support	1	6.0		
				PI - Financial Assistance	1	0		
				PI - Health and Mental Health	39	0.2		
				PI - Household Maintenance	3	3.3		
				PI - Membership Registration	11	0		
				PI - Miscellaneous	4	1.5		
				PI - Program Registration	2	0		
				PI - Taxi Service	146	0.0		
				PI - Taxi Service Cancellation	9	0		
				PI - Taxi Service Complaint	2	1.0		
				PI - Transportation/Mobility Mgmt Info	1	0		
						Project Independence	220	0.1
			Project Independence	220	0.1			
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	4.0		
						Solid Waste Management	1	4.0
				Sustainability Department	SWMA - Compost	1	2.0	
					SWMA - Long Island Green Homes	2	3.5	
						Sustainability Department	3	3.0
			Solid Waste Management	4	3.2			
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0		
						Supervisor's Office	2	0
			Supervisor's Office	2	0			
GREAT NECK				297	0.8			
GREAT NECK	Project Independence	Project Independence	PI - Health and Mental Health	1	3.0			
			PI - Taxi Service	4	0			
			PI - Taxi Service Cancellation	2	0			
					Project Independence	7	0.4	
					Project Independence	7	0.4	
GREAT NECK				7	0.4			
GREAT NECK ESTATES	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0			
				Animal Shelter	1	1.0		
				Department of Public Safety	1	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK ESTATES	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0	
		Parks and Recreation Department		1	1.0	
	Parks and Recreation Department		1	1.0		
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	0	
		Building Department		1	0	
	Planning and Building Department		1	0		
	Project Independence	Project Independence	PI - Health and Mental Health	2	4.5	
			PI - Taxi Service	10	0	
			PI - Taxi Service Complaint	1	1.0	
			PI - Transportation/Mobility Mgmt Info	1	0	
			Project Independence		14	0.7
	Project Independence		14	0.7		
	GREAT NECK ESTATES				17	0.7
	GREAT NECK PLAZA	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
Cat Shelter			1	0		
Department of Public Safety		1	0			
Inter Municipal Affairs		Inter Municipal Affairs	OIC - Inter Municipal SR	1	9.0	
		Inter Municipal Affairs		1	9.0	
Inter Municipal Affairs		1	9.0			
Project Independence		Project Independence	PI - Call Back Request	1	1.0	
			PI - Caregiver Support	1	0	
			PI - Financial Assistance	1	3.0	
			PI - Health and Mental Health	20	0.2	
			PI - Household Maintenance	1	1.0	
			PI - Membership Registration	13	0	
			PI - Miscellaneous	2	0.5	
			PI - Program Registration	3	0.3	
	PI - Taxi Service		105	0		
	PI - Taxi Service Cancellation		18	0		
	PI - Taxi Service Complaint		1	0		
Project Independence		166	0.1			
Project Independence		166	0.1			
Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0		
	Supervisor's Office		1	0		
Supervisor's Office		1	0			
GREAT NECK PLAZA				169	0.1	
GREAT NECKK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs		1	0		
GREAT NECKK				1	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREENVALE	Department of Public Safety	Code Enforcement	Code - Fence	2	0	
			Code - Miscellaneous	1	8.0	
		Code Enforcement		3	2.7	
	Department of Public Safety			3	2.7	
	Department of Public Works	Highway Department		Hwy - Miscellaneous	1	12.0
				Hwy - Pothole	1	1.0
				Hwy - Snow and Ice Control	4	1.0
		Highway Department		6	2.8	
		Street Lighting District		Street Light - Light Out (Single)	1	2.0
				Street Light - On During Day	1	0
		Street Lighting District		2	1.0	
	Department of Public Works			8	2.4	
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	1	0
				Inter Municipal Affairs		1
	Inter Municipal Affairs			1	0	
	Planning and Building Department	Building Department		Bldg - Certificate Status	1	0
				Bldg - From Transfer	1	8.0
				Building Department		2
	Planning and Building Department			2	4.0	
	Project Independence	Project Independence		PI - Taxi Service	2	0
Project Independence				2	0	
Project Independence			2	0		
GREENVALE				16	2.2	
Garden City Park	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0	
				Highway Department		1
	Department of Public Works			1	1.0	
Garden City Park				1	1.0	
HERRICKS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0	
				Community Services		3
	Community Services			3	0	
	Department of Public Safety	Cat Shelter		Cat Shelter - Feral Cats	1	0
				Cat Shelter		1
		Code Enforcement		Code - Dumpster	1	4.0
				Code - Property Maintenance	1	2.0
				Code - Snow/Ice Removal	1	2.0
	Code Enforcement		3	2.7		
	Department of Public Safety			4	2.0	
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	0.5
				Hwy - Curb Repair	1	0
				Hwy - Pothole	1	2.0
Hwy - Snow and Ice Control				8	0.6	

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City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	3.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			14	0.8
		Street Lighting District	Street Light - Light Out (Single)	4	5.5	
			Street Light - Lights Out (Multiple)	2	0	
			Street Light - Mark Out	2	14.5	
		Street Lighting District			8	6.4
		Department of Public Works			22	2.8
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
				OIC - Inter Municipal SR	1	3.0
	Inter Municipal Affairs			2	3.0	
	Inter Municipal Affairs			2	3.0	
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0	
			Bldg - Suspect Work Without a Permit	1	8.0	
	Building Department			2	4.0	
	Planning and Building Department			2	4.0	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Program Registration	2	0	
			PI - Taxi Service	19	0.3	
			PI - Taxi Service Cancellation	3	0	
	Project Independence			25	0.2	
	Project Independence			25	0.2	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	3.0	
SWMA - Garbage Not Picked Up			2	2.0		
Solid Waste Management			3	2.3		
Solid Waste Management			3	2.3		
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0		
		Supervisor's Office			2	0
Supervisor's Office			2	0		
HERRICKS				63	1.5	
KENSINGTON	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
		Parking Enforcement			1	1.0
	Department of Public Safety			1	1.0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	17	0.2	
Project Independence			19	0.2		
Project Independence			19	0.2		
KENSINGTON				20	0.2	
KINGS POINT	Project Independence	Project Independence	PI - Health and Mental Health	5	0.2	
			PI - Miscellaneous	2	4.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
KINGS POINT	Project Independence	Project Independence	PI - Taxi Service	13	0
			PI - Taxi Service Cancellation	4	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			25	0.4
	Project Independence			25	0.4
KINGS POINT				25	0.4
LAKE SUCCESS	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	5.0
		Adminstrative Services			1
	Adminstrative Services			1	5.0
	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0
		Building Department			1
	Planning and Building Department			1	1.0
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Taxi Service	4	0
			PI - Taxi Service Cancellation	2	0
			Project Independence		
Project Independence			8	0	
LAKE SUCCESS				10	0.6
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	10.0
		Adminstrative Services			2
	Adminstrative Services			2	10.0
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	2	9.5
			Animal Sh - Unleashed - Stray Dog	1	2.0
	Animal Shelter			3	7.0
	Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0
			Code - Court	4	0.5
			Code - Dock Inspection	1	0
			Code - Dumpster	2	0
			Code - Fence	4	1.8
			Code - Miscellaneous	6	3.0
			Code - Property Maintenance	2	15.0
			Code - Signs	3	0
			Code - Snow/Ice Removal	9	5.9
			Code Enforcement		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	8	7.1	
	Parking Enforcement			8	7.1
	Department of Public Safety			43	4.4
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	0
Hwy - Dead Animal Pickup			1	10.0	
Hwy - Miscellaneous			5	2.6	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Highway Department	Hwy - Plow Damage	1	0	
			Hwy - Pothole	4	7.8	
			Hwy - Snow and Ice Control	7	1.6	
			Hwy - Street Sign - Repair / Replace	14	2.1	
			Hwy - Tree Branch / Debris Pickup	4	5.2	
			Hwy - Tree Stump Removal	4	0	
			Hwy - Tree Trimming / Removal Inspection	6	0	
		Highway Department			48	2.4
		Street Lighting District	Street Light - Cycles On / Off	2	3.5	
			Street Light - Light Out (Single)	7	2.3	
			Street Light - Lights Out (Multiple)	8	5.5	
			Street Light - Mark Out	3	21.7	
			Street Light - Misc Problems	1	1.0	
	Street Light - New Light Request		1	0		
	Street Light - On During Day		3	4.7		
	Street Lighting District			25	5.9	
	Department of Public Works			73	3.6	
	Housing Authority	Housing Authority	Housing - High Priority SR	2	3.0	
			Housing - Plumbing	5	3.2	
		Housing Authority			7	3.1
	Housing Authority			7	3.1	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	6	0.2	
		Inter Municipal Affairs			6	0.2
	Inter Municipal Affairs			6	0.2	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	3	6.7	
		Building Department			3	6.7
	Planning and Building Department			3	6.7	
Project Independence	Project Independence	PI - Health and Mental Health	2	0		
		PI - Membership Registration	2	0		
		PI - Miscellaneous	4	0.2		
		PI - Program Registration	1	1.0		
		PI - Taxi Service	63	0		
		PI - Taxi Service Cancellation	6	0		
Project Independence			78	0.0		
Project Independence			78	0.0		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0		
	Solid Waste Management			1	1.0	
	Sustainability Department	SWMA - Long Island Green Homes	1	6.0		
Sustainability Department			1	6.0		
Solid Waste Management			2	3.5		

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	2	0
		311 Call Center		2	0
		Supervisor's Office	SupV - Helicopter	2	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		3	0
Supervisor's Office		5	0		
MANHASSET				219	2.4
MANHASSET HILLS	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	6.0
			Street Light - Mark Out	4	6.5
		Street Lighting District		5	6.4
	Department of Public Works		5	6.4	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	2.0
			Bldg - Suspect Work Without a Permit	1	0
Building Department		2	1.0		
Planning and Building Department		2	1.0		
MANHASSET HILLS				7	4.9
MANHASSETT	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
		Project Independence		1	0
MANHASSETT				1	0
MANORHAVEN	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Bus Pickup Schedule	1	1.0
		Community Services		2	0.5
	Community Services		2	0.5	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter		1
		Code Enforcement	Code - From Transfer	1	0
	Code Enforcement		1	0	
	Department of Public Safety		2	0	
	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
			Highway Department		1
	Department of Public Works		1	3.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs		1
Inter Municipal Affairs		1	0		
Project Independence	Project Independence	PI - Food and Hunger	1	0	
		PI - Membership Registration	1	0	
		PI - Miscellaneous	1	0	
		PI - Program Registration	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
MANORHAVEN	Project Independence	Project Independence	PI - Taxi Service	35	0
			PI - Transportation/Mobility Mgmt Info	1	10.0
	Project Independence		40	0.2	
	Project Independence		40	0.2	
MANORHAVEN				46	0.3
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	9	0.7
			CommSvc - Bus Pickup Schedule	3	1.7
	Community Services		12	0.9	
	Community Services		12	0.9	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
		Cat Shelter	Cat Shelter - Feral Cats	1	2.0
	Cat Shelter		1	2.0	
	Department of Public Safety		2	1.5	
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
	Highway Department		2	0	
	Department of Public Works		2	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs		1	3.0	
	Project Independence	Project Independence	PI - Call Back Request	3	1.3
			PI - Caregiver Support	1	1.0
			PI - Health and Mental Health	1	0
			PI - Household Maintenance	5	0.4
			PI - Membership Registration	5	0
			PI - Miscellaneous	5	5.0
PI - Taxi Service			110	0	
PI - Taxi Service Cancellation			10	0	
PI - Taxi Service Complaint			1	9.0	
Project Independence		141	0.3		
Project Independence		141	0.3		
Solid Waste Management	Sustainability Department	SWMA - Compost	1	6.0	
		SWMA - Rain Barrel	1	6.0	
Sustainability Department		2	6.0		
Solid Waste Management		2	6.0		
MINEOLA				160	0.4

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City	Department Description	Group Description	Type Description	Count	Response Days
MNAHASSET	Housing Authority	Housing Authority	Housing - Plumbing	1	0
		Housing Authority		1	0
	Housing Authority			1	0
MNAHASSET				1	0
MUNSEY PARK	Community Services	Community Services	CommSvc - Educational Program	1	26.0
		Community Services		1	26.0
	Community Services			1	26.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	3	0
		Project Independence		4	0
	Project Independence			4	0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
Supervisor's Office		1	0		
Supervisor's Office			1	0	
MUNSEY PARK				7	4.0
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	10.0
			Street Light - Mark Out	2	5.0
		Street Lighting District		3	6.7
	Department of Public Works		3	6.7	
N NEW HYDE PARK				3	6.7
NEW CASSEL	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	3	3.0
		Adminstrative Services		3	3.0
	Adminstrative Services			3	3.0
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	6	1.8
			CommSvc - Bus Pickup Schedule	1	0
		Community Services		7	1.6
	Community Services			7	1.6
	Department of Public Safety	Animal Shelter	Animal Sh - Dead Dog Pickup	1	1.0
			Animal Sh - Found Animal	1	2.0
			Animal Sh - Lost Animal	2	0.5
			Animal Sh - Menacing or Harrassing Dog	1	7.0
			Animal Sh - Unleashed - Stray Dog	2	6.0
		Animal Shelter		7	3.3
Code Enforcement		Code - Animal (except Dog / Cat / Wild life)	1	7.0	
	Code - Commercial Vehicle stored on Residential Property	3	8.3		
	Code - Court	4	0.2		
	Code - Fence	8	0.5		

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City	Department Description	Group Description	Type Description	Count	Response Days		
NEW CASSEL	Department of Public Safety	Code Enforcement	Code - Garbage	2	11.0		
			Code - Handicap Parking	1	0		
			Code - Litter	1	12.0		
			Code - Miscellaneous	5	1.4		
			Code - No Plates / Inoperable Vehicle	15	0.2		
			Code - Property Maintenance	4	4.5		
			Code - Sidewalk Obstruction	1	0		
			Code - Signs	1	1.0		
			Code - Storage and Display	1	0		
		Code Enforcement			47	2.1	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0		
	Parking Enforcement			1	3.0		
	Department of Public Safety				55	2.3	
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	3	2.0	
				Hwy - Miscellaneous	1	0	
				Hwy - Plow Damage	1	0	
				Hwy - Pothole	7	4.1	
				Hwy - Snow and Ice Control	18	0.9	
				Hwy - Street Sign - Repair / Replace	10	0.2	
				Hwy - Tree Branch / Debris Pickup	1	4.0	
				Hwy - Tree Stump Removal	6	0	
				Hwy - Tree Trimming / Removal Inspection	6	0	
		Highway Department			53	1.1	
		Street Lighting District	Street Lighting District	Street Lighting District	Street Light - Fixture Problem	1	1.0
					Street Light - Light Out (Single)	4	5.5
					Street Light - Lights Out (Multiple)	2	4.0
					Street Light - On During Day	13	3.2
Street Light - Pole Problem					1	0	
Street Lighting District			21	3.5			
Department of Public Works				74	1.8		
Housing Authority	Housing Authority	Housing Authority	Housing - Appliance	1	0		
			Housing - Electrical	3	1.7		
			Housing - High Priority SR	1	2.0		
			Housing - Misc SR	2	0		
			Housing - Pest Control	1	2.0		
	Housing - Plumbing	3	1.7				
Housing Authority			11	1.3			
Housing Authority				11	1.3		

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City	Department Description	Group Description	Type Description	Count	Response Days			
NEW CASSEL	Planning and Building Department	Building Department	Bldg - From Transfer	1	0			
			Bldg - Illegal Housing	10	3.1			
	Building Department			11	2.8			
	Planning and Building Department			11	2.8			
	Project Independence	Project Independence		PI - Call Back Request	1	0		
				PI - Financial Assistance	2	3.5		
				PI - Health and Mental Health	1	0		
				PI - Household Maintenance	2	8.0		
				PI - Membership Registration	9	0		
				PI - Miscellaneous	6	2.3		
				PI - Program Registration	5	0.2		
				PI - Taxi Service	33	0		
				PI - Taxi Service Cancellation	1	0		
				PI - Taxi Service Complaint	1	0		
				Project Independence			61	0.6
	Project Independence			61	0.6			
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	0		
				Solid Waste Management			1	0
	Solid Waste Management			1	0			
	Supervisor's Office	Supervisor's Office		SupV - Complaint - Other Employee	1	0		
				Supervisor's Office			1	0
	Supervisor's Office			1	0			
	NEW CASSEL				224	1.6		
NEW CASTLE	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	2	1.5			
		Highway Department			2	1.5		
		Department of Public Works			2	1.5		
NEW CASTLE				2	1.5			
NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	10.0			
			Adminstrative Services			2	10.0	
			Adminstrative Services			2	10.0	
	Community Services	Community Services		CommSvc - Bus Pickup Cancel	3	2.3		
				Community Services			3	2.3
				Community Services			3	2.3
	Department of Public Safety	Cat Shelter		Cat Shelter - Feral Cats	2	6.5		
				Cat Shelter			2	6.5
		Code Enforcement			Code - After Hours/Weekend Construction	1	1.0	
					Code - Court	1	7.0	
Code - Miscellaneous	1				0			
			Code - Property Maintenance	2	4.0			

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City	Department Description	Group Description	Type Description	Count	Response Days		
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Signs	1	5.0		
			Code - Snow/Ice Removal	1	4.0		
		Code Enforcement		7	3.6		
	Department of Public Safety				9	4.2	
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	0.5	
				Hwy - Dead Animal Pickup	2	4.0	
				Hwy - Miscellaneous	4	0	
				Hwy - Pothole	3	1.0	
				Hwy - Snow and Ice Control	1	1.0	
				Hwy - Street Drainage / Flooding	1	0	
				Hwy - Street Sign - Repair / Replace	14	0.2	
				Hwy - Tree Branch / Debris Pickup	2	11.5	
				Hwy - Tree Planting	1	0	
				Hwy - Tree Stump Removal	1	0	
				Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department		33	1.2		
		Street Lighting District			Street Light - Cycles On / Off	2	7.0
					Street Light - Fixture Problem	1	1.0
	Street Light - Light Out (Single)				3	3.7	
	Street Light - Lights Out (Multiple)				5	10.0	
	Street Light - Mark Out				3	6.3	
	Street Light - On During Day				1	5.0	
	Street Light - Pole Problem				1	0	
	Street Lighting District		16	6.2			
	Department of Public Works				49	2.8	
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	9	0.8	
					Inter Municipal Affairs		9
	Inter Municipal Affairs				9	0.8	
	Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	1	0	
					Parks and Recreation Department		1
	Parks and Recreation Department				1	0	
	Planning and Building Department	Building Department		Bldg - Application Status	1	1.0	
					Building Department		1
Planning Department			Planning - Questions needing Answers	1	3.0		
				Planning Department		1	3.0
Planning and Building Department				2	2.0		
Project Independence	Project Independence		PI - Call Back Request	3	0.3		
				PI - Financial Assistance	1	1.0	
				PI - Membership Registration	8	0	
				PI - NORC SR	2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Project Independence	Project Independence	PI - Program Registration	2	3.0
			PI - Taxi Service	43	0.0
			PI - Taxi Service Cancellation	3	0
			PI - Taxi Service Complaint	1	1.0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			64	0.2
	Project Independence			64	0.2
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	5.0
			SWMA - Rain Barrel	1	1.0
		Sustainability Department		2	3.0
	Solid Waste Management			2	3.0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
Supervisor's Office			1	0	
NEW HYDE PARK				142	1.6
NEW HYPE PARK	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
NEW HYPE PARK				1	0
NEW YORK	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence		1	0	
NEW YORK				1	0
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Garbage	1	4.0
			Code - Snow/Ice Removal	2	0.5
		Code Enforcement		3	1.7
	Department of Public Safety			3	1.7
	Department of Public Works	Highway Department	Hwy - Pothole	3	2.7
		Highway Department		3	2.7
		Street Lighting District	Street Light - Light Out (Single)	2	2.5
			Street Light - Lights Out (Multiple)	1	0
	Street Lighting District		3	1.7	
	Department of Public Works			6	2.2
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.3	
	Inter Municipal Affairs		3	0.3	
Inter Municipal Affairs			3	0.3	
NO NEW HYDE PARK				12	1.6
NORTH HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH HILLS	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	62	0	
			PI - Taxi Service Cancellation	10	0	
		Project Independence	74	0		
	Project Independence	74	0			
NORTH HILLS				75	0.0	
NORTH NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	4.0	
		Adminstrative Services	1	4.0		
	Adminstrative Services	1	4.0			
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Misc SR	1	16.0	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services	3	5.3		
	Community Services	3	5.3			
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	4.0
				Animal Sh - Sign	1	13.0
		Animal Shelter	2	8.5		
		Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	2	22.5
				Code - Court	2	7.0
				Code - Garbage	1	1.0
				Code - Miscellaneous	1	5.0
				Code - Property Maintenance	2	2.5
				Code - Signs	1	6.0
				Code - Snow/Ice Removal	5	1.4
	Code - Tree Removal			1	8.0	
	Code Enforcement	15	6.1			
Department of Public Safety	17	6.4				
Department of Public Works	Highway Department	Highway Department	Hwy - Animal Sign - New Request	1	4.0	
			Hwy - Catch Basin	2	0	
			Hwy - Curb Repair	2	0	
			Hwy - Miscellaneous	3	3.0	
			Hwy - Pothole	3	3.3	
			Hwy - Snow and Ice Control	4	1.0	
			Hwy - Street Drainage / Flooding	1	0	
			Hwy - Street Sign - Repair / Replace	1	4.0	
			Hwy - Tree Branch / Debris Pickup	3	5.0	
			Hwy - Tree Planting	2	3.0	
			Hwy - Tree Stump Removal	6	0	
			Hwy - Tree Trimming / Removal Inspection	17	0.2	
			Highway Department	45	1.2	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	3	2.7
			Street Light - Light Out (Single)	10	4.3
			Street Light - Lights Out (Multiple)	2	0
			Street Light - Mark Out	2	11.0
			Street Light - On During Day	4	4.0
			Street Light - Pole Problem	2	5.0
	Street Lighting District			23	4.3
	Department of Public Works			68	2.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.3
			Inter Municipal Affairs	3	0.3
	Inter Municipal Affairs			3	0.3
	Planning and Building Department	Building Department	Bldg - Application Status	1	0
			Bldg - Certificate Status	1	0
			Bldg - Construction Complaint	1	0
			Bldg - Illegal Housing	1	0
			Bldg - Inspection Request	1	1.0
			Bldg - Suspect Work Without a Permit	1	0
	Building Department			6	0.2
	Planning and Building Department			6	0.2
	Project Independence	Project Independence	PI - Call Back Request	3	4.7
			PI - Health and Mental Health	3	0
			PI - Membership Registration	15	0
			PI - Miscellaneous	1	1.0
			PI - NORC SR	12	0.1
			PI - Program Registration	9	1.3
			PI - Taxi Service	60	0
			PI - Taxi Service Cancellation	9	0
Project Independence			112	0.2	
Project Independence			112	0.2	
Solid Waste Management	Sustainability Department	SWMA - Compost	1	5.0	
		Sustainability Department	1	5.0	
Solid Waste Management			1	5.0	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0	
		311 Call Center	1	0	
	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office	1	0	
Supervisor's Office			2	0	
NORTH NEW HYDE PARK				213	1.5

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTHPORT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
NORTHPORT				1	0
OLD WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Injured Dog	1	0
			Animal Sh - Unleashed - Stray Dog	1	1.0
	Animal Shelter			2	0.5
Department of Public Safety			2	0.5	
OLD WESTBURY				2	0.5
PLANDOME	Project Independence	Project Independence	PI - Membership Registration	2	0
		Project Independence		2	0
	Project Independence			2	0
PLANDOME				2	0
PLANDOME HEIGHTS	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Street Sweeping / Cleaning	1	4.0
	Highway Department			2	2.0
Department of Public Works			2	2.0	
PLANDOME HEIGHTS				2	2.0
PLANDOME MANOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
PLANDOME MANOR				1	2.0
PORT WAHINGTON	Department of Public Works	Highway Department	Hwy - Pothole	1	6.0
		Highway Department		1	6.0
	Department of Public Works			1	6.0
PORT WAHINGTON				1	6.0
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASHINGTON				1	0
PORT WASHINGTON	Administrative Services	Administrative Services	Adm Svc - From Transfer	2	0
			Adm Svc - Green Team	1	14.0
			Adm Svc - PW Parking - Broken Meter	6	12.2
			Adm Svc - PW Parking - Lot Condition	2	0.5
	Administrative Services			11	8.0
	Administrative Services			11	8.0
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0
			CommSvc - Educational Program	1	21.0
CommSvc - Seasonal Programs Registration			2	0	
Community Services			5	4.2	
Community Services			5	4.2	

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0	
			Animal Sh - Dog Defecation	1	7.0	
			Animal Sh - Lost Animal	3	1.3	
			Animal Sh - Menacing or Harrassing Dog	1	10.0	
			Animal Sh - Sign	2	4.0	
			Animal Sh - Unleashed - Stray Dog	2	1.0	
		Animal Shelter			10	3.3
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
		Cat Shelter			2	0
		Code Enforcement		Code - Building Permit	3	0
				Code - Commercial Vehicle stored on Residential Property	1	8.0
				Code - Court	2	0
				Code - Fence	1	0
				Code - From Transfer	1	0
				Code - Garbage	3	0
				Code - Miscellaneous	9	1.2
				Code - No Plates / Inoperable Vehicle	1	24.0
				Code - Noise	1	5.0
				Code - Property Maintenance	4	0
				Code - Signs	1	6.0
	Code - Snow/Ice Removal			11	5.5	
	Code - Unlawful Property Use			1	0	
	Code Enforcement			39	2.9	
	Department of Public Safety				51	2.9
	Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	1	12.0	
			Hwy - Complaint - Highway Employee / Vehicle	1	0	
			Hwy - Curb Repair	2	0	
			Hwy - Manhole Repair	3	1.3	
			Hwy - Miscellaneous	4	3.8	
			Hwy - Plow Damage	2	0	
			Hwy - Pothole	17	2.4	
			Hwy - Pothole Filled Without Request	15	0	
			Hwy - Snow and Ice Control	18	0.4	
Hwy - Street Painting			1	0		
Hwy - Street Sign - New Request			1	0		
Hwy - Street Sign - Repair / Replace			14	1.6		
Hwy - Tree Branch / Debris Pickup			2	1.0		
Hwy - Tree Planting	2	0.5				

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	7	0.1	
			Hwy - Tree Trimming / Removal Inspection	16	0	
		Highway Department			106	1.0
		Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	1	8.0
				Street Light - Fixture Problem	2	6.0
				Street Light - Light Out (Single)	7	5.6
				Street Light - Lights Out (Multiple)	6	1.5
				Street Light - Mark Out	8	11.6
				Street Light - Misc Problems	1	0
				Street Light - On During Day	3	2.0
	Street Lighting District			28	6.0	
	Department of Public Works			134	2.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	1.0	
			OIC - Inter Municipal SR	5	0.4	
		Inter Municipal Affairs			9	0.7
	Inter Municipal Affairs			9	0.7	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0	
			Parks and Recreation Department			1
	Parks and Recreation Department			1	1.0	
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department			2	0
	Planning and Building Department			2	0	
	Project Independence	Project Independence	PI - Call Back Request	3	0	
			PI - Food and Hunger	1	0	
			PI - Health and Mental Health	4	0.5	
			PI - Household Maintenance	1	2.0	
PI - Membership Registration			3	0		
PI - Miscellaneous			1	1.0		
PI - Program Registration			5	0.8		
PI - Taxi Service			176	0		
PI - Taxi Service Cancellation			13	0		
PI - Transportation/Mobility Mgmt Info			1	3.0		
Project Independence			208	0.1		
Project Independence			208	0.1		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0		
		Solid Waste Management			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Solid Waste Management	Sustainability Department	SWMA - Compost	1	6.0
		Sustainability Department		1	6.0
	Solid Waste Management			2	3.0
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	13	0
		311 Call Center		13	0
		Supervisor's Office	SupV - Airplane	18	0
	Supervisor's Office		18	0	
Supervisor's Office			31	0	
PORT WASHINGTON				454	1.2
PORT WASHINGTON NORTH	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	2	0
		Highway Department		2	0
	Department of Public Works			2	0
	Project Independence	Project Independence	PI - Financial Assistance	1	2.0
			PI - Membership Registration	1	0
			PI - Program Registration	1	17.0
			PI - Taxi Service	24	0
PI - Taxi Service Cancellation			5	0	
Project Independence		32	0.6		
Project Independence			32	0.6	
Solid Waste Management	Sustainability Department	SWMA - Compost	1	6.0	
	Sustainability Department		1	6.0	
Solid Waste Management			1	6.0	
PORT WASHINGTON NORTH				36	0.7
PORT WASHINTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASHINTON				1	0
PORT WASINGTON	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		Highway Department		1	0
	Department of Public Works			1	0
PORT WASINGTON				1	0
PORTWASHINGTON	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		Highway Department		1	0
	Department of Public Works			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
PORTWASHINGTON	Project Independence	Project Independence	PI - Household Maintenance	1	0
			PI - Taxi Service	4	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			6	0
	Project Independence			6	0
PORTWASHINGTON				7	0
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	16.5
		Street Lighting District		2	16.5
	Department of Public Works			2	16.5
PT WASHINGTON				2	16.5
ROCKY POINT	Human Resources and Finance	Human Resources and Finance	HR - Worker's Compensation	1	1.0
		Human Resources and Finance		1	1.0
	Human Resources and Finance			1	1.0
ROCKY POINT				1	1.0
ROSEDALE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
ROSEDALE				1	0
ROSLYN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
		Community Services		1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	1.5
		Cat Shelter		2	1.5
		Code Enforcement	Code - Sidewalk Obstruction	1	9.0
		Code Enforcement		1	9.0
	Department of Public Safety			3	4.0
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	2.0
			Hwy - Miscellaneous	1	1.0
			Hwy - Pothole	1	1.0
			Hwy - Pothole Filled Without Request	2	0
		Highway Department		5	0.8
Street Lighting District		Street Light - Fixture Problem	1	2.0	
		Street Light - Light Out (Single)	2	6.5	
	Street Light - On During Day	1	9.0		
Street Lighting District		4	6.0		
Department of Public Works			9	3.1	

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
			OIC - Inter Municipal SR	6	0.5
	Inter Municipal Affairs			7	0.7
	Inter Municipal Affairs			7	0.7
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	2	1.5
			Parks and Recreation Department		
	Parks and Recreation Department			2	1.5
	Project Independence	Project Independence	PI - Call Back Request	1	2.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	2	1.5
			PI - Taxi Service	15	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			20	0.2
Project Independence			20	0.2	
ROSLYN				42	1.3
ROSLYN ESTATES	Department of Public Safety	Code Enforcement	Code - Licensing	1	9.0
		Code Enforcement			1
	Department of Public Safety			1	9.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs		
	Inter Municipal Affairs			1	0
Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
		Supervisor's Office			1
Supervisor's Office			1	0	
ROSLYN ESTATES				3	3.0
ROSLYN HARBOR	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Household Maintenance	1	3.0
	Project Independence			3	1.0
	Project Independence			3	1.0
	Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	1	2.0
Sustainability Department			1	2.0	
Solid Waste Management			1	2.0	
ROSLYN HARBOR				4	1.2
ROSLYN HEIGHT	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs		
	Inter Municipal Affairs			1	0
ROSLYN HEIGHT				1	0
ROSLYN HEIGHTS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter			1
	Code Enforcement	Code - Court	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
ROSLYN HEIGHTS	Department of Public Safety	Code Enforcement	Code - Fence	1	0		
			Code - Garbage	1	13.0		
			Code - Miscellaneous	2	5.5		
			Code - Noise	1	2.0		
			Code - Property Maintenance	1	0		
			Code - Snow/Ice Removal	3	14.0		
	Code Enforcement			10	6.8		
	Department of Public Safety			11	6.2		
	Department of Public Works	Highway Department		Hwy - Complaint - Highway Employee / Vehicle	1	0	
				Hwy - Manhole Repair	1	3.0	
				Hwy - Miscellaneous	3	7.0	
				Hwy - Plow Damage	1	5.0	
				Hwy - Pothole	6	3.0	
				Hwy - Snow and Ice Control	11	0.5	
				Hwy - Street Sign - Repair / Replace	2	3.5	
				Hwy - Tree Branch / Debris Pickup	2	2.0	
				Hwy - Tree Planting	1	0	
				Hwy - Tree Stump Removal	4	0	
				Hwy - Tree Trimming / Removal Inspection	5	4.8	
		Highway Department			37	2.4	
		Street Lighting District			Street Light - Cycles On / Off	1	2.0
					Street Light - Fixture Problem	1	4.0
	Street Light - Light Out (Single)				9	4.9	
	Street Light - Lights Out (Multiple)				2	2.0	
	Street Light - Mark Out				11	6.3	
	Street Light - Misc Problems				2	4.5	
	Street Light - On During Day				3	3.7	
Street Light - Pole Problem	1	0					
Street Lighting District			30	4.8			
Department of Public Works			67	3.4			
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	6	1.7		
			OIC - Inter Municipal SR	8	0.4		
	Inter Municipal Affairs			14	0.9		
Inter Municipal Affairs			14	0.9			
Planning and Building Department	Building Department		Bldg - Application Status	1	6.0		
			Bldg - Housing Complaint	1	21.0		
	Building Department			2	13.5		
Planning and Building Department			2	13.5			
Project Independence	Project Independence		PI - Call Back Request	1	0		
			PI - Health and Mental Health	4	6.2		

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Project Independence	Project Independence	PI - Membership Registration	5	0
			PI - Miscellaneous	2	0.5
			PI - Program Registration	1	0
			PI - Taxi Service	59	0
			PI - Taxi Service Cancellation	5	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			78	0.3
	Project Independence			78	0.3
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
			SWMA - From Transfer	1	4.0
			SWMA - Garbage Not Picked Up	1	0
	Solid Waste Management			3	1.3
	Solid Waste Management			3	1.3
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	2	0
		311 Call Center		2	0
		Supervisor's Office	SupV - Airplane	2	0
			SupV - Thank You from Constituent	2	0
Supervisor's Office		4	0		
Supervisor's Office		6	0		
ROSLYN HEIGHTS				181	2.0
ROSLYN HEIHGTS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
ROSLYN HEIHGTS				1	0
RUSSELL GARDENS	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	4	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	0
	Project Independence			7	0
Project Independence			7	0	
RUSSELL GARDENS				7	0
S HUNTINGTON	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
		Parks and Recreation Department		1	1.0
	Parks and Recreation Department		1	1.0	
S HUNTINGTON				1	1.0
SADDLE ROCK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs		1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
SADDLE ROCK	Project Independence	Project Independence	PI - Taxi Service	4	0	
		Project Independence		4	0	
	Project Independence			4	0	
SADDLE ROCK				5	0	
SANDS POINT	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	7	0	
	Project Independence		8	0		
	Project Independence			8	0	
SANDS POINT				8	0	
SEARINGTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0	
		Inter Municipal Affairs		1	3.0	
	Inter Municipal Affairs			1	3.0	
SEARINGTON				1	3.0	
SEARINGTOWN	Administrative Services	Administrative Services	Adm Svc - Green Team	1	3.0	
		Administrative Services		1	3.0	
		Administrative Services			1	3.0
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	3	7.0
				Cat Shelter		3
		Code Enforcement	Code Enforcement	Code - Garbage	1	8.0
				Code - Property Maintenance	1	0
	Code Enforcement		2	4.0		
	Department of Public Safety			5	5.8	
	Department of Public Works	Highway Department	Highway Department	Hwy - Snow and Ice Control	4	0.8
				Hwy - Street Sign - Repair / Replace	2	0
				Hwy - Tree Planting	1	0
Hwy - Tree Stump Removal				2	0	
Hwy - Tree Trimming / Removal Inspection				2	0	
Highway Department		11	0.3			
Street Lighting District		Street Lighting District	Street Light - Cable Break	1	0	
			Street Light - Light Out (Single)	11	2.4	
			Street Light - Lights Out (Multiple)	8	0.6	
			Street Light - Mark Out	5	6.0	
			Street Light - Misc Problems	1	0	
Street Lighting District		26	2.3			
Department of Public Works			37	1.7		

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
		Inter Municipal Affairs		2	0.5
	Inter Municipal Affairs			2	0.5
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	0
		Building Department		1	0
	Planning and Building Department			1	0
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Miscellaneous	2	1.5
			PI - Taxi Service	10	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			16	0.2
	Project Independence			16	0.2
	Supervisor's Office	Supervisor's Office	SupV - Airplane	21	0
Supervisor's Office		21	0		
Supervisor's Office			21	0	
SEARINGTOWN				84	1.2
THOMASTON	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	0
		Animal Shelter		2	0
	Department of Public Safety			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Project Independence	Project Independence	PI - Health and Mental Health	7	0
			PI - Miscellaneous	2	1.5
			PI - Taxi Service	15	0
			PI - Taxi Service Cancellation	6	0
PI - Transportation/Mobility Mgmt Info			1	2.0	
Project Independence			31	0.2	
Project Independence			31	0.2	
THOMASTON				34	0.2
UNIVERSITY GARDENS	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	4	0
Street Lighting District		4	0		
Department of Public Works			4	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days				
UNIVERSITY GARDENS	Project Independence	Project Independence	PI - Membership Registration	1	0				
			PI - Program Registration	1	1.0				
			PI - Taxi Service	6	0				
	Project Independence			8	0.1				
	Project Independence			8	0.1				
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0				
			Solid Waste Management	1	0				
Solid Waste Management			1	0					
UNIVERSITY GARDENS				14	0.1				
VALLEY STREAM	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0				
		Animal Shelter		1	1.0				
	Department of Public Safety			1	1.0				
VALLEY STREAM				1	1.0				
WESTBERY	Project Independence	Project Independence	PI - Household Maintenance	1	15.0				
			PI - Taxi Service	1	0				
	Project Independence			2	7.5				
	Project Independence			2	7.5				
WESTBERY				2	7.5				
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	4	1.5				
			CommSvc - Misc SR	1	1.0				
			CommSvc - Seasonal Programs Registration	1	0				
	Community Services			6	1.2				
	Community Services			6	1.2				
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	1.0			
				Animal Sh - Lost Animal	6	0.8			
				Animal Sh - Surrender a dog	1	0			
				Animal Sh - Unleashed - Stray Dog	3	7.3			
				Animal Shelter			11	2.5	
				Code Enforcement	Code Enforcement	Code Enforcement	Code - Court	1	0
							Code - Fence	1	11.0
	Code - No Plates / Inoperable Vehicle	3	0						
	Code - Property Maintenance	2	5.5						
	Code - Tree Removal	1	4.0						
	Code Enforcement			8	3.2				
	Department of Public Safety				19	2.8			
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	2.0			
				Hwy - Miscellaneous	2	2.0			
Hwy - Snow and Ice Control				2	1.0				
Hwy - Street Drainage / Flooding				1	0				
Hwy - Street Sign - Repair / Replace				20	0.0				
Hwy - Tree Planting				1	0				

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			30	0.3
		Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	1	3.0
				Street Light - Light Out (Single)	3	0
				Street Light - Lights Out (Multiple)	1	0
				Street Light - Pole Problem	1	0
		Street Lighting District			6	0.5
		Department of Public Works			36	0.3
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
	OIC - Inter Municipal SR			4	0	
	Inter Municipal Affairs			5	0.6	
	Inter Municipal Affairs			5	0.6	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	1.0	
			Parks and Recreation Department			1
	Parks and Recreation Department			1	1.0	
	Planning and Building Department	Building Department	Bldg - Application Status	2	0.5	
			Bldg - Employee Complaint	1	12.0	
		Building Department			3	4.3
	Planning and Building Department			3	4.3	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Health and Mental Health	2	0	
			PI - Household Maintenance	2	3.0	
			PI - Membership Registration	8	0	
			PI - Miscellaneous	4	7.2	
			PI - Program Registration	2	0	
			PI - Taxi Service	36	0	
PI - Taxi Service Cancellation			2	0		
Project Independence			57	0.6		
Project Independence			57	0.6		
Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0		
		SupV - Thank You from Constituent	1	0		
	Supervisor's Office			2	0	
Supervisor's Office			2	0		
WESTBURY				129	1.0	
WILLISTON PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	2.0	
		Community Services			1	2.0
	Community Services			1	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	5.0
		Highway Department		2	5.0
	Department of Public Works			2	5.0
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Financial Assistance	1	1.0
			PI - Health and Mental Health	1	6.0
			PI - Membership Registration	5	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	42	0
			PI - Taxi Service Cancellation	7	0
			Project Independence		58
	Project Independence			58	0.1
	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0
			SupV - Helicopter	2	0
Supervisor's Office			5	0	
Supervisor's Office			5	0	
WILLISTON PARK				67	0.3
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Light Out (Single)	1	4.0
		Street Lighting District		1	4.0
Department of Public Works			2	2.0	
albertson				2	2.0
carle place	Department of Public Safety	Code Enforcement	Code - Garbage	1	5.0
		Code Enforcement		1	5.0
		Department of Public Safety			1
carle place				1	5.0
great neck	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Mark Out	1	17.0
		Street Lighting District		1	17.0
Department of Public Works			2	8.5	
great neck				2	8.5

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City	Department Description	Group Description	Type Description	Count	Response Days
manhasset	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	14.0
			Hwy - Pothole	2	4.0
		Hwy - Street Sign - Repair / Replace	1	0	
	Highway Department			4	5.5
	Department of Public Works			4	5.5
manhasset				4	5.5
manorhaven	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
manorhaven				1	0
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
new cassel				1	0
north hills	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
north hills				1	0
port washington	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	1.0
			Hwy - Pothole Filled Without Request	11	0
		Hwy - Street Sign - Repair / Replace	8	0.1	
	Highway Department			20	0.1
	Department of Public Works			20	0.1
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
			Parks and Recreation Department		1
Parks and Recreation Department			1	0	
port washington				22	0.1
port washington	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
port washington				1	0
roslyn	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
roslyn				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
roslyn heights	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
roslyn heights				1	0
thomaston	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
thomaston				1	0
williston park	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
williston park				1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	18	0
		Animal Shelter		18	0
		Cat Shelter	Cat Shelter - Call Back	9	2.3
		Cat Shelter		9	2.3
		Code Enforcement	Code - Call Back Request	39	3.5
			Code - Property Violations Search	120	3.9
		Code Enforcement		159	3.8
		Parking Enforcement	Prkg Enfrc - Call Back Request	2	7.0
	Parking Enforcement		2	7.0	
	Department of Public Safety			188	3.4
	Department of Public Works	Highway Department	Hwy - Call Back Request	13	0.8
			Hwy - Informational	2	0
			Hwy - Tree Planting	1	0
Highway Department		16	0.7		
Department of Public Works			16	0.7	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	4	0	
		HR - Medical and Insurance Benefits	7	0.6	
		HR - Misc SR	1	4.0	
		HR - Personnel and Employment	6	1.0	
	Human Resources and Finance		18	0.8	
Human Resources and Finance			18	0.8	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	0.5	
		Inter Municipal Affairs		4	0.5
Inter Municipal Affairs			4	0.5	
Parks and Recreation Department	Parks and Recreation Department	Park - Disabled Youth Recreation Program	1	3.0	
		Park - Park Facilities Maintenance	10	1.7	
		Park - Park Permit Application Request	12	0	
	Parks and Recreation Department		23	0.9	

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Parks and Recreation Department			23	0.9	
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	9	4.8	
		Board of Zoning Appeals		9	4.8	
		Building Department	Bldg - Call Back		1	9.0
			Bldg - Certificate Status		1	0
			Bldg - From Transfer		1	0
			Bldg - General Question Needs Answers		73	8.6
			Bldg - Permit Question Needs Answers		14	6.3
		Building Department		90	8.1	
	Planning Department	Planning - Call Back Request		2	4.5	
	Planning Department		2	4.5		
	Planning and Building Department			101	7.7	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Taxi Service	1	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
		Project Independence		3	0.3	
	Project Independence			3	0.3	
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	10	0.7	
		Solid Waste Management		10	0.7	
		Sustainability Department	SWMA - Recycling / STOP Call Back		1	3.0
		Sustainability Department		1	3.0	
	Solid Waste Management			11	0.9	
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	56	0	
		311 Call Center		56	0	
	Supervisor's Office			56	0	
	Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance	2	0	
			Town Clerk - Birth Certificate	168	0	
			Town Clerk - Contracts & Bids	5	0	
			Town Clerk - Death Certificate	104	0	
			Town Clerk - Dog License	39	0	
			Town Clerk - Domestic Partnership	1	0	
			Town Clerk - Events and Scheduling	1	0	
			Town Clerk - Filming Permit	3	0	
			Town Clerk - Fishing License	1	0	
			Town Clerk - Landscaping License	2	0	
			Town Clerk - Liquor License	2	0	
			Town Clerk - Marriage Certificate	39	0	
			Town Clerk - Marriage License	41	0	
			Town Clerk - Miscellaneous	66	0	
			Town Clerk - Parade Application	2	0	
	Town Clerk - Parking Restrictions Removal	6	0			

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Request		
			Town Clerk - Peddler License	3	0
			Town Clerk - Solid Waste Management License	8	0
			Town Clerk - Taxi and Limousine License	5	0
			Town Clerk - Tow Truck License	7	0
			Town Clerk - Town Board Questions	2	0
			Town Clerk - Waterways	1	0
		Town Clerk		508	0
	Town Clerk			508	0
				928	1.6
Summary				4,444	1.3