

Town of North Hempstead Service Requests via 311 - by Department

January 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	MANHASSET	2	47.0	
		Adm Svc - From Transfer			2	47.0
		Adm Svc - Green Team	CARLE PLACE	1	2.0	
			GREAT NECK	2	1.5	
			LAKE SUCCESS	1	15.0	
			MANHASSET	1	9.0	
			NEW HYDE PARK	1	1.0	
			NO NEW HYDE PARK	1	7.0	
			ROSLYN HEIGHTS	2	4.5	
		Adm Svc - Green Team			9	5.1
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	4	11.0	
Adm Svc - PW Parking - Broken Meter			4	11.0		
Adminstrative Services				15	12.3	
Adminstrative Services				15	12.3	
Community Services	Community Services	CommSvc - Bus Booking for Group	GREAT NECK ESTATES	1	0	
		CommSvc - Bus Booking for Group			1	0
		CommSvc - Bus Pickup Cancel	ALBERTSON	1	1.0	
			GARDEN CITY PARK	3	0.7	
			GREAT NECK	1	1.0	
			HERRICKS	2	0.5	
			MANORHAVEN	2	0	
			MINEOLA	10	3.3	
			NEW CASSEL	2	1.5	
			NEW HYDE PARK	3	2.7	
			NORTH NEW HYDE PARK	4	2.5	
			PORT WAHINGTON	1	6.0	
			PORT WASHINGTON	4	1.8	
			WESTBURY	4	3.8	
			WILLISTON PARK	3	1.3	
		CommSvc - Bus Pickup Cancel			40	2.3
		CommSvc - Bus Pickup Schedule	ALBERTSON	1	1.0	
			MANORHAVEN	1	1.0	
			MINEOLA	2	0.5	
			NEW CASSEL	1	0	
			PORT WASHINGTON	2	1.0	
		CommSvc - Bus Pickup Schedule			7	0.7
		CommSvc - From Transfer	PORT WASHINGTON	1	0	
CommSvc - From Transfer			1	0		
CommSvc - Misc SR	GARDEN CITY PARK	1	0			
	GREAT NECK	1	0			

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Community Services	Community Services	CommSvc - Misc SR	HERRICKS	1	0		
			MANORHAVEN	1	2.0		
			MINEOLA	1	1.0		
			NEW HYDE PARK	3	2.7		
			PORT WASHINGTON	1	1.0		
			WILLISTON PARK	1	8.0		
		CommSvc - Misc SR			10	2.0	
		CommSvc - Seasonal Programs Registration			ALBERTSON	4	0
					CARLE PLACE	3	0
					EAST MEADOW	1	0
					EAST WILLISTON	4	0
					FLORAL PARK	1	0
					FLORAL PARK CENTRE	1	0
					FLUSHING	2	0
					FRANKLIN SQUARE	1	0
					GARDEN CITY PARK	24	0
					GREAT NECK	2	0
					GREAT NECK PLAZA	1	0
					HERRICKS	5	0
					HOLLIS	1	0
					KENSINGTON	1	0
					MANHASSET	2	0
					MINEOLA	15	0
					NEW CASSEL	17	0
					NEW HYDE PARK	35	0
					NORTH HILLS	1	0
					NORTH NEW HYDE PARK	35	0
					PORT WASHINGTON	2	0
					ROSLYN	1	0
					ROSLYN ESTATES	1	0
					ROSLYN HEIGHTS	5	0
					SEACLIFF	1	0
					SEARINGTOWN	2	0
WESTBURY	9				0		
WILLISTON PARK	14	0					
	1	0					
CommSvc - Seasonal Programs Registration			192	0			
Community Services				251	0.5		
Community Services				251	0.5		
Department of Public	Animal Shelter	Animal Sh - Barking Dog	ALBERTSON	1	5.0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Safety	Animal Shelter	Animal Sh - Barking Dog	FLOWER HILL	1	4.0	
			MINEOLA	1	7.0	
			NORTH NEW HYDE PARK	1	4.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	2.0	
		Animal Sh - Barking Dog			7	3.4
		Animal Sh - Call Back		3	0.7	
		Animal Sh - Call Back			3	0.7
		Animal Sh - Dog Adoption		24	0	
		Animal Sh - Dog Adoption			24	0
		Animal Sh - Dog Defecation	MANHASSET	2	1.0	
		Animal Sh - Dog Defecation			2	1.0
		Animal Sh - Found Animal	BELROSE	1	0	
			GREAT NECK	2	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0	
			PORT WASHINGTON NORTH	1	0	
			ROSLYN	1	0	
			VALLEY STREAM	1	0	
			WESTBURY	1	0	
				1	1.0	
		Animal Sh - Found Animal			11	0.1
		Animal Sh - Lost Animal	ABERTSON	1	0	
			ALBERTSON	1	0	
			BELLMORE	1	1.0	
			CARLE PLACE	3	1.7	
			GARDEN CITY	1	1.0	
			GLEN COVE	2	0	
			GLEN HEAD	1	0	
			GLENWOOD LANDING	1	0	
			GREAT NECK	1	2.0	
			KINGS POINT	1	0	
			LEVITTOWN	1	2.0	
			MINEOLA	2	0.5	
			NAYSHORE	1	1.0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	3	0.7	
		WESTBURY	1	0		

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Department Description	Group Description	Type Description	City	Count	Response Days		
	Animal Shelter	Animal Sh - Lost Animal	WILLISTON PARK	1	0		
			hempstead	1	0		
				1	1.0		
		Animal Sh - Lost Animal				25	0.6
		Animal Sh - Menacing or Harrassing Dog	PORT WASHINGTON	3	3.3		
			ROSLYN HEIGHTS	1	13.0		
			port washington	1	6.0		
		Animal Sh - Menacing or Harrassing Dog				5	5.8
		Animal Sh - Misc	GARDEN CITY PARK	1	9.0		
			PORT WASHINGTON	3	1.3		
				1	0		
		Animal Sh - Misc				5	2.6
		Animal Sh - Sign	MANHASSET	1	1.0		
			PORT WASHINGTON	1	16.0		
		Animal Sh - Sign				2	8.5
		Animal Sh - Surrender a dog	ELMONT	1	0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	2	0		
			LINDENHURST	1	0		
			WESTBURY	3	0		
		Animal Sh - Surrender a dog				8	0
		Animal Sh - Unleashed - Stray Dog	GREAT NECK	1	2.0		
			NEW CASSEL	2	9.5		
			PORT WASHINGTON	2	0		
			WESTBURY	2	1.0		
		Animal Sh - Unleashed - Stray Dog				7	3.3
		Animal Shelter				99	1.3
Cat Shelter	Cat Shelter - Call Back			17	5.3		
		Cat Shelter - Call Back				17	5.3
	Cat Shelter - Feral Cats	ALBERTSON	1	0			
		GARDEN CITY PARK	1	0			
		GREAT NECK	3	41.7			
		GREAT NECK PLAZA	2	36.5			
		LAKE SUCCESS	1	8.0			
		MANHASSET	1	0			
		MANORHAVEN	1	0			
		NEW HYDE PARK	2	8.0			
		NORTH NEW HYDE PARK	4	2.0			
		PORT WASHINGTON	5	11.6			
		ROSLYN HEIGHTS	4	9.8			

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Department Description	Group Description	Type Description	City	Count	Response Days		
	Cat Shelter	Cat Shelter - Feral Cats	SEARINGTOWN	1	0		
			WILLISTON PARK	1	25.0		
		Cat Shelter - Feral Cats			27	13.0	
	Cat Shelter			44	10.0		
	Code Enforcement	Code - After Hours/Weekend Construction		GREAT NECK	1	0	
				HERRICKS	1	1.0	
				NEW HYDE PARK	1	0	
				NORTH NEW HYDE PARK	1	0	
		Code - After Hours/Weekend Construction			4	0.2	
		Code - Building Permit		GREAT NECK	1	6.0	
		Code - Building Permit			1	6.0	
		Code - Call Back Request			56	2.1	
		Code - Call Back Request			56	2.1	
		Code - Commercial Vehicle stored on Residential Property			GREAT NECK	1	36.0
					NEW CASSEL	6	5.2
					NORTH NEW HYDE PARK	2	4.0
					PORT WASHINGTON	1	15.0
					WESTBURY	1	0
		Code - Commercial Vehicle stored on Residential Property			11	8.2	
		Code - Court			ALBERTSON	1	16.0
					GREAT NECK	2	0.5
					HERRICKS	2	7.0
					MANHASSET	3	5.0
					NEW CASSEL	6	1.3
	NO NEW HYDE PARK				1	0	
	NORTH NEW HYDE PARK				1	3.0	
	PORT WASHINGTON				1	0	
ROSLYN HEIGHTS	3				6.7		
SEARINGTOWN	1				0		
WILLISTON PARK	2				8.0		
Code - Court			23	4.0			
Code - Fence			NEW CASSEL	4	13.5		
			PORT WASHINGTON	2	2.0		
			ROSLYN HEIGHTS	2	4.5		
Code - Fence			8	8.4			
Code - From Transfer			1	0			
Code - From Transfer			1	0			
Code - Garbage			ALBERTSON	1	0		
			CARLE PLACE	1	8.0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
	Code Enforcement	Code - Garbage	GARDEN CITY PARK	2	4.5	
			MANHASSET	3	9.7	
			NEW CASSEL	5	3.6	
			NORTH NEW HYDE PARK	3	11.3	
			PORT WASHINGTON	1	4.0	
			PORT WASHINGTON NO	1	0	
			ROSLYN HEIGHTS	2	14.0	
			SEARINGTOWN	1	7.0	
			WESTBURY	1	0	
			Code - Garbage		21	6.5
		Code - Handicap Parking	NEW CASSEL	1	0	
			WESTBURY	1	20.0	
			Code - Handicap Parking		2	10.0
		Code - Heat / Air Conditioning	WILLISTON PARK	1	3.0	
			Code - Heat / Air Conditioning		1	3.0
		Code - Leaves Accumulation	GREAT NECK	1	35.0	
			Code - Leaves Accumulation		1	35.0
		Code - Licensing	NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	23.0	
			Code - Licensing		4	12.0
		Code - Litter	ROSLYN HEIGHTS	2	12.5	
			SEARINGTOWN	1	8.0	
			Code - Litter		3	11.0
		Code - Miscellaneous	GREAT NECK	3	2.0	
			MANHASSET	3	28.7	
			NEW CASSEL	4	4.2	
			NEW HYDE PARK	1	5.0	
			NORTH NEW HYDE PARK	2	2.5	
			PORT WASHINGTON	6	15.0	
			ROSLYN HEIGHTS	1	20.0	
			WESTBURY	1	3.0	
			Code - Miscellaneous		21	11.0
	Code - No Plates / Inoperable Vehicle	GREAT NECK	1	19.0		
		GREENVALE	1	6.0		
		NEW CASSEL	9	14.7		

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Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	ROSLYN HEIGHTS	1	0	
			WILLISTON PARK	1	0	
		Code - No Plates / Inoperable Vehicle			13	12.1
		Code - Noise	GREAT NECK	1	5.0	
			PORT WASHINGTON	3	2.3	
			WESTBURY	1	2.0	
		Code - Noise			5	2.8
		Code - Overgrown Vegetation	CARLE PLACE	1	0	
			NEW CASSEL	1	40.0	
		Code - Overgrown Vegetation			2	20.0
		Code - Property Maintenance	ALBERTSON	2	25.5	
			CARLE PLACE	2	3.5	
			GARDEN CITY PARK	2	3.5	
			MANHASSET	4	4.8	
			NEW CASSEL	11	11.0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	3	2.3	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	6	3.5	
			WESTBURY	1	47.0	
			WILLISTON PARK	1	0	
			Code - Property Maintenance			34
		Code - Property Violations Search		165	7.6	
		Code - Property Violations Search			165	7.6
		Code - Sidewalk Obstruction	NEW CASSEL	1	12.0	
			NO NEW HYDE PARK	1	4.0	
			PORT WASHINGTON	1	11.0	
		Code - Sidewalk Obstruction			3	9.0
		Code - Signs	CARLE PLACE	4	19.2	
			GREAT NECK	1	0	
			HERRICKS	1	0	
			MANHASSET	2	29.0	
			NEW CASSEL	1	0	
NORTH NEW HYDE PARK	1		0			
Code - Signs			10	13.5		
Code - Snow/Ice Removal	NO NEW HYDE PARK	1	3.0			
Code - Snow/Ice Removal			1	3.0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Storage and Display	MANHASSET	1	8.0	
			NEW CASSEL	1	5.0	
			PORT WASHINGTON	2	4.5	
		Code - Storage and Display			4	5.5
		Code - Tree Removal	ALBERTSON	1	13.0	
			GREAT NECK	1	6.0	
			MANHASSET	1	1.0	
			ROSLYN HEIGHTS	1	12.0	
			SEARINGTOWN	1	0	
		Code - Tree Removal			5	6.4
		Code - Unlawful Property Use	GREAT NECK	3	23.0	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	2.0	
	Code - Unlawful Property Use			5	14.4	
	Code - Water Flow / Accumulation	PORT WASHINGTON	1	0		
	Code - Water Flow / Accumulation			1	0	
	Code Enforcement			405	7.2	
	Parking Enforcement	Prkg Enfrc - Call Back Request			4	3.2
			Prkg Enfrc - Call Back Request			4
		Prkg Enfrc - Commercial Parking	ALBERTSON	2	1.5	
GARDEN CITY PARK			1	20.0		
MANHASSET			2	8.0		
PORT WASHINGTON			1	0		
WESTBURY			1	1.0		
Prkg Enfrc - Commercial Parking			7	5.7		
Prkg Enfrc - Parking Violations Complaint		CARLE PLACE	1	5.0		
		FLORAL PARK CENTRE	1	7.0		
		GREAT NECK	2	20.0		
		MANHASSET	6	7.5		
		NEW CASSEL	1	7.0		
	NORTH NEW HYDE PARK	1	2.0			
	PORT WASHINGTON	1	20.0			
	ROSLYN HEIGHTS	1	3.0			
WESTBURY	1	1.0				
Prkg Enfrc - Parking Violations Complaint			15	8.7		
Parking Enforcement			26	7.0		
Department of Public Safety				574	6.4	
Department of Public Works	Department of Public Works	DPW - Road Project	CARLE PLACE	2	0	
		DPW - Road Project			2	0
Department of Public Works			2	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	GARDEN CITY PARK	1	6.0	
			GREENVALE	1	7.0	
			PORT WASHINGTON	1	14.0	
		Hwy - Abandoned Vehicle			3	9.0
		Hwy - Animal Sign - New Request	MANHASSET	1	9.0	
		Hwy - Animal Sign - New Request			1	9.0
		Hwy - Call Back Request		19	3.5	
		Hwy - Call Back Request			19	3.5
		Hwy - Catch Basin	ALBERTSON	1	49.0	
			PORT WASHINGTON	2	0	
		Hwy - Catch Basin			3	16.3
		Hwy - Complaint - Highway Employee / Vehicle	MANHASSET	1	0	
			PORT WASHINGTON	2	0.5	
			UNIVERSITY GARDENS	1	4.0	
		Hwy - Complaint - Highway Employee / Vehicle			4	1.2
		Hwy - Curb Repair	GREENVALE	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
		Hwy - Curb Repair			3	0
		Hwy - Dead Animal Pickup	CARLE PLACE	1	6.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	1.0	
		Hwy - Dead Animal Pickup			5	1.8
		Hwy - From Transfer	MANHASSET	1	1.0	
		Hwy - From Transfer			1	1.0
		Hwy - Informational		1	0	
		Hwy - Informational			1	0
		Hwy - Manhole Repair	FLORAL PARK	1	0	
			ROSLYN	1	2.0	
		Hwy - Manhole Repair			2	1.0
		Hwy - Miscellaneous	ALBERTSON	2	4.0	
			CARLE PLACE	3	13.3	
GARDEN CITY PARK	1		0			
GREAT NECK	4		1.2			
MANHASSET	3		2.7			
MUNSEY PARK	1		1.0			
NEW CASSEL	4		6.8			
NORTH NEW HYDE PARK	1		3.0			
PORT WASHINGTON	5		3.4			

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Department of Public Works	Highway Department	Hwy - Miscellaneous	ROSLYN HEIGHTS	1	0		
			SEARINGTOWN	1	0		
			WESTBURY	2	4.0		
				2	1.0		
		Hwy - Miscellaneous			30	4.0	
		Hwy - Permits / Road Opening Application Request				3	0
		Hwy - Permits / Road Opening Application Request			3	0	
		Hwy - Pothole		FLORAL PARK CENTRE		1	2.0
				GARDEN CITY PARK		4	12.2
				GREENVALE		1	6.0
				HERRICKS		1	2.0
				HILLSIDE AVE		1	0
				MINEOLA		1	1.0
				NEW CASSEL		2	2.0
				NEW HYDE PARK		2	0
				NO NEW HYDE PARK		1	1.0
				NORTH NEW HYDE PARK		1	0
				PORT WASHINGTON		1	2.0
				ROSLYN HEIGHTS		1	0
				SEARINGTOWN		1	2.0
				WESTBURY		3	3.3
				port washington		2	12.0
		Hwy - Pothole			23	4.5	
		Hwy - Pothole Filled Without Request		BAXTER ESTATES		1	0
				GARDEN CITY PARK		2	0
				NEW HYDE PARK		2	0
				PLANDOME HEIGHT		1	0
				PORT WASHINGTON		11	0
				port washington		4	0
				port washington		1	0
		Hwy - Pothole Filled Without Request			22	0	
		Hwy - Snow and Ice Control		CARLE PLACE		1	0
				MANHASSET		1	1.0
Hwy - Snow and Ice Control			2	0.5			
Hwy - Sprinkler Damage		ROSLYN HEIGHTS		1	14.0		
Hwy - Sprinkler Damage			1	14.0			
Hwy - Street Drainage / Flooding		HERRICKS		1	17.0		
		NEW CASSEL		1	0		
Hwy - Street Drainage / Flooding			2	8.5			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Painting	PORT WASHINGTON	1	1.0	
			WESTBURY	1	1.0	
		Hwy - Street Painting			2	1.0
		Hwy - Street Sign - New Request	GREAT NECK	2	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
		Hwy - Street Sign - New Request			4	0
		Hwy - Street Sign - Remove	GREAT NECK	1	32.0	
			SEARINGTOWN	1	0	
		Hwy - Street Sign - Remove			2	16.0
		Hwy - Street Sign - Repair / Replace	port washington	1	0	
			ALBERTSON	10	7.4	
			CARLE PLACE	19	0.6	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	10	0.3	
			GREAT NECK	16	1.2	
			GREENVALE	3	0.3	
			HERRICKS	3	3.0	
			MANHASSET	42	0.6	
			MANHASSET HILLS	1	0	
			NEW CASSEL	16	0.2	
			NEW HYDE PARK	23	0	
			NO NEW HYDE PARK	1	7.0	
			NORTH NEW HYDE PARK	2	1.0	
			PORT WASHINGTON	30	0.8	
			ROSLYN HEIGHTS	6	1.0	
			SEARINGTOWN	4	1.8	
			UNIVERSITY GARDENS	3	2.3	
			WESTBURY	18	1.3	
			albertson	6	0	
			carle place	6	0	
			garden city park	3	0	
			great neck	3	0	
herricks	2	0				
manhasset	15	1.3				
new cassel	3	0				
port washington	15	0.1				

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Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	roslyn heights	1	0	
			westbury	1	0	
		Hwy - Street Sign - Repair / Replace			264	0.9
		Hwy - Street Sweeping / Cleaning	albertson	1	0	
			ALBERTSON	1	6.0	
			GREAT NECK	2	3.5	
			NEW CASSEL	3	3.0	
			NEW CASSELL	1	1.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	5.0	
			ROSLYN HEIGHTS	1	5.0	
			SEARINGTOWN	1	6.0	
			UNIVERSITY GARDENS	1	1.0	
				1	1.0	
			Hwy - Street Sweeping / Cleaning			14
		Hwy - Sump		1	1.0	
		Hwy - Sump			1	1.0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	6	1.0	
			CARL PLACE	1	0	
			CARLE PLACE	6	4.7	
			GARDEN CITY PARK	20	0.2	
			GREAT NECK	4	6.2	
			HERRICKS	1	6.0	
			MANHASSET	2	5.5	
			NEW CASSEL	5	7.8	
			NEW HYDE PARK	1	1.0	
			NO NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	5	1.8	
			PORT WASHINGTON	2	2.0	
			ROSLYN HEIGHTS	11	4.8	
			SEARINGTOWN	1	2.0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	2	4.5	
WILLISTON PARK	1		16.0			
Hwy - Tree Branch / Debris Pickup			70	3.1		
Hwy - Tree Fallen - Emergency	GARDEN CITY PARK	1	0			
	MANHASSET	3	0.3			
	PORT WASHINGTON	1	0			
	ROSLYN	1	1.0			

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Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	ROSLYN HEIGHTS	1	8.0	
			THOMASTON	1	0	
			manhasset	1	1.0	
		Hwy - Tree Fallen - Emergency			9	1.2
		Hwy - Tree Planting	GREAT NECK	2	21.5	
			HERRICKS	1	29.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	2	0	
			ROSLYN HEIGHTS	2	0	
			UNIVERSITY GARDENS	1	0	
			Hwy - Tree Planting			11
		Hwy - Tree Stump Removal	ALBERTSON	14	0	
			CARLE PLACE	18	0	
			FLORAL PARK CENTRE	2	0	
			FLOWER HILL	1	0	
			GARDEN CITY PARK	47	0.8	
			GREAT NECK	3	0	
			HERRICKS	10	0	
			MANHASSET	23	0	
			MANHASSET HILLS	2	0	
			NEW CASSEL	14	0	
			NEW HYDE PARK	19	0	
			NO NEW HYDE PARK	3	0	
			NORTH NEW HYDE PARK	72	0	
			PORT WASHINGTON	12	3.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	16	0.4	
			SEARINGTOWN	16	0	
			UNIVERSITY GARDENS	5	0	
			WESTBURY	12	10.0	
			WILLISTON PARK	5	0	
			garden city park	1	0	
			new cassel	1	0	
new cassel	1		0			
	1		0			
Hwy - Tree Stump Removal			299	0.7		
Hwy - Tree Trimming / Removal Inspection	manhasset		1	0		

Town of North Hempstead Service Requests via 311 - by Department

January 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	ALBERTSON	5	12.6	
			CARLE PLACE	3	10.7	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	4	0	
			GLENWOOD LANDING	1	34.0	
			GREAT NECK	2	0	
			HERRICKS	2	0	
			MANHASSET	11	2.6	
			NEW CASSEL	3	1.7	
			NEW HYDE PARK	3	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	16	0.9	
			PLANDOME HEIGHTS	1	0	
			PORT WASHINGTON	10	14.4	
			ROSLYN HEIGHTS	4	0	
			SEARINGTOWN	2	7.5	
			WESTBURY	2	3.0	
			new cassel	1	0	
			Hwy - Tree Trimming / Removal Inspection			73
	Highway Department			874	1.8	
	Street Lighting District	Street Light - Cable Break	ROSLYN HEIGHTS	1	35.0	
			Street Light - Cable Break			1
		Street Light - Cycles On / Off	ALBERTSON	2	3.0	
FLORAL PARK CENTRE			1	19.0		
HERRICKS			1	11.0		
MANHASSET			2	8.5		
NEW CASSEL			2	12.0		
NEW HYDE PARK			1	13.0		
NORTH NEW HYDE PARK			2	8.0		
PORT WASHINGTON			1	14.0		
ROSLYN HEIGHTS			1	1.0		
SEARINGTOWN			1	18.0		
roslyn heights			1	6.0		
Street Light - Cycles On / Off			15	9.7		
Street Light - Fixture Problem		CARLE PLACE	5	4.4		
	MANHASSET	4	24.8			
	NEW HYDE PARK	1	1.0			
	NORTH NEW HYDE	1	2.0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Fixture Problem	PARK			
			PORT WASHINGTON	7	23.3	
			ROSLYN HEIGHTS	2	6.5	
		Street Light - Fixture Problem			20	15.0
		Street Light - Light Out (Single)	ALBERTSON	10	9.1	
			CARL PLACE	1	22.0	
			CARLE PLACE	11	13.8	
			GARDEN CITY PARK	11	9.5	
			GREAT NECK	8	4.5	
			GREENVALE	3	8.7	
			GREENVALE	1	2.0	
			HERRICKS	8	6.8	
			MANHASSET	20	10.2	
			MANHASSET HILLS	2	9.5	
			MANHASSET HILLS	1	12.0	
			MINEOLA	1	0	
			MUNSEY PARK	1	0	
			N NEW HYDE PARK	1	38.0	
			NEW CASSEL	9	8.6	
			NEW HYDE PARK	9	10.1	
			NEW YDE PARK	1	41.0	
			NO NEW HYDE PARK	3	8.3	
			NORTH NEW HYDE PARK	26	8.8	
			PORT WASHINGTON	4	16.8	
			ROSLYN	1	2.0	
			ROSLYN HEIGHTS	8	8.6	
			SEARINGTOWN	3	9.3	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	6	6.2	
			carle place	1	20.0	
				2	5.5	
			Street Light - Light Out (Single)			153
		Street Light - Lights Out (Multiple)	ALBERTSON	2	4.0	
			CARLE PLACE	1	37.0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	3	5.0	
			HERRICKS	2	9.5	
MANHASSET	5		12.0			
NEW CASSEL	2		9.0			
NEW HYDE PARK	4		8.5			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	NEWHYDE PARK	1	13.0	
			NO NEW HYDE PARK	1	35.0	
			NORTH NEW HYDE PARK	7	6.7	
			PORT WASHINGTON	8	9.5	
			ROSLYN	1	40.0	
			ROSLYN HEIGHTS	5	9.4	
			SEARINGTOWN	4	4.0	
			UNIVERSITY GARDENS	4	2.8	
			WESTBURY	1	5.0	
				1	11.0	
		Street Light - Lights Out (Multiple)			54	9.1
		Street Light - Mark Out	ALBERTSON	6	11.5	
			CARLE PLACE	9	6.8	
			EAST HILLS	2	8.0	
			FLOWER HILL	1	28.0	
			GARDEN CITY PARK	4	8.8	
			GREAT NECK	2	11.0	
			GREAT NECK ESTATES	1	4.0	
			HERRICKS	5	9.8	
			MANHASSET	5	6.4	
			MANHASSET HILLS	3	15.0	
			N NEW HYDE PARK	3	6.0	
			NEW HYDE PARK	4	12.0	
			NORTH NEW HYDE PARK	10	10.2	
			PORT WASHINGTON	14	10.9	
			PT WASHINGTON	1	6.0	
			ROSLYN HEIGHTS	18	6.4	
			ROSYN HEIGHTS	1	6.0	
			SEARINGTOWN	5	5.8	
			UNIVERSITY GARDENS	2	5.5	
			WESTBURY	1	11.0	
			WILLISTON PARK	2	12.5	
				1	8.0	
			Street Light - Mark Out			100
		Street Light - Misc Problems	ALBERTSON	1	5.0	
			CARLE PLACE	1	0	
MANHASSET	1		0			
NEW HYDE PARK	1		0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Misc Problems	NORTH NEW HYDE PARK	2	8.0	
			PORT WASHINGTON	2	14.0	
			UNIVERSITY GARDENS	1	1.0	
		Street Light - Misc Problems			9	5.6
		Street Light - New Light Request	MANHASSET	2	16.5	
		Street Light - New Light Request			2	16.5
		Street Light - On During Day	ALBERTSON	2	20.5	
			CARLE PLACE	7	7.1	
			GARDEN CITY PARK	10	14.3	
			GREAT NECK	1	8.0	
			HERRICKS	2	12.5	
			MANHASSET	1	3.0	
			MANHASSET HILLS	2	2.5	
			NEW CASSEL	4	5.5	
			NEW HYDE PARK	2	6.0	
			NORTH NEW HYDE PARK	2	7.5	
			PORT WASHINGTON	7	9.4	
			ROSLYN HEIGHTS	2	16.0	
			SEARINGTOWN	2	18.0	
		Street Light - On During Day			44	10.4
		Street Light - Pole Problem	CARLE PLACE	1	0	
			GREAT NECK	1	10.0	
			HERRICKS	1	0	
			MANHASSET	3	9.7	
			NEW CASSEL	2	8.0	
			NO NEW HYDE PARK	1	16.0	
			PORT WASHINGTON	1	16.0	
			PT WASHINGTON	1	25.0	
			ROSLYN HEIGHTS	1	12.0	
			SEARINGTOWN	1	0	
UNIVERSITY GARDENS	1		0			
WESTBURY	1	5.0				
Street Light - Pole Problem			15	8.6		
Street Lighting District				413	9.7	
Department of Public Works				1,289	4.3	

Town of North Hempstead Service Requests via 311 - by Department

January 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	1	7.0	
			NEW CASSEL	2	0	
		Housing - Appliance			3	2.3
		Housing - Electrical	MANHASSET	1	4.0	
			Housing - Electrical			1
		Housing - High Priority SR	NEW CASSEL	1	0	
			Housing - High Priority SR			1
		Housing - Misc Carpentry	MANHASSET	1	3.0	
			NEW CASSEL	1	1.0	
		Housing - Misc Carpentry			2	2.0
		Housing - Misc Construction	NEW CASSEL	1	2.0	
			Housing - Misc Construction			1
		Housing - Misc SR	MANHASSET	1	1.0	
			NEW CASSEL	1	2.0	
		Housing - Misc SR			2	1.5
		Housing - Plumbing	MANHASSET	4	3.5	
			NEW CASSEL	3	2.7	
Housing - Plumbing			7	3.1		
Housing Authority				17	2.5	
Housing Authority				17	2.5	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		8	0	
			HR - Call Back Request			8
		HR - Medical and Insurance Benefits		4	1.0	
			HR - Medical and Insurance Benefits			4
		HR - Personnel and Employment		1	1.0	
			HR - Personnel and Employment			1
		HR - Worker's Compensation	ROCKY POINT	1	1.0	
WESTBURY	1		2.0			
HR - Worker's Compensation			2	1.5		
Human Resources and Finance				15	0.5	
Human Resources and Finance				15	0.5	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	GREAT NECK	1	2.0	
			GREAT NECK PLAZA	1	0	
			GREATNECK	1	3.0	
			HERRICKS	1	6.0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	1.0	
		OIC - From Transfer			6	2.0
		OIC - Inter Municipal SR	ALBERTSON	1	1.0	
			BAXTER ESTATES	2	3.0	
EAST HILLS	2		0			

Town of North Hempstead Service Requests via 311 - by Department

January 2013

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	EAST WILLISTON	1	0
			GARDEN CITY PARK	1	3.0
			GREAT NECK	7	1.3
			GREAT NECK PLAZA	1	1.0
			GREENVALE	1	0
			MINEOLA	2	4.5
			MUNSEY PARK	1	4.0
			NEW HYDE PARK	6	10.2
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	2	2.0
			PORT WASHINGTON	1	0
			ROSLYH HEIGHTS	1	0
			ROSLYN	2	0
			ROSLYN ESTATES	1	0
			ROSLYN HEIGHTS	3	3.3
			THOMASTON	1	1.0
			WESTBURY	3	0.3
			WILLISTON PARK	1	0
			great neck	1	0
			roslyn	1	0
OIC - Inter Municipal SR				43	2.6
Inter Municipal Affairs				49	2.5
Inter Municipal Affairs				49	2.5
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		2	0
		Park - Call Back Request		2	0
		Park - From Transfer	NEW HYDE PARK	1	1.0
			PORT WASHINGTON	1	6.0
			ROSLYN	1	20.0
		Park - From Transfer		3	9.0
		Park - Miscellaneous	CARLE PALCE	1	0
			MANHASSET	1	0
			PORT WASHINGTON	1	1.0
		Park - Miscellaneous		3	0.3
		Park - Park Facilities Maintenance		7	1.7
		Park - Park Facilities Maintenance		7	1.7
		Park - Park Permit Application Request		7	0
Park - Park Permit Application Request		7	0		
Parks and Recreation Department				22	1.8
Parks and Recreation Department				22	1.8

Town of North Hempstead Service Requests via 311 - by Department

January 2013

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		3	3.3	
		BZA - Questions needing Answers		3	3.3	
	Board of Zoning Appeals			3	3.3	
	Building Department	Bldg - Application Status	ALBERTSON		1	1.0
			GREAT NECK		1	0
			HERRICKS		1	1.0
			MANHASSET		1	1.0
			NEW CASSEL		1	1.0
			NORTH NEW HYDE PARK		2	1.5
			Bldg - Application Status			7
		Bldg - Call Back			15	2.3
		Bldg - Call Back			15	2.3
		Bldg - Certificate Status	NEW CASSEL		1	0
			NORTH NEW HYDE PARK		1	0
		Bldg - Certificate Status			2	0
		Bldg - Construction Complaint	CARLE PLACE		1	32.0
			GREAT NECK		1	6.0
			NORTH NEW HYDE PARK		1	7.0
			PORT WASHINGTON		1	0
			WESTBURY		1	11.0
		Bldg - Construction Complaint			5	11.2
		Bldg - Employee Complaint	CARLE PLACE		1	2.0
		Bldg - Employee Complaint			1	2.0
		Bldg - From Transfer	GREAT NECK		1	0
			MUNSEY PARK		1	2.0
		Bldg - From Transfer			2	1.0
	Bldg - General Question Needs Answers			87	16.4	
	Bldg - General Question Needs Answers			87	16.4	
	Bldg - Housing Complaint	GREAT NECK PLAZA		1	4.0	
		WESTBURY		2	1.0	
		WILLISTON PARK		3	2.0	
Bldg - Housing Complaint			6	2.0		
Bldg - Illegal Housing	CARLE PLACE		2	0		
	HERRICKS		1	50.0		
	MANHASSET		1	0		
	NEW CASSEL		5	0		
	ROSLYN HEIGHTS		3	0.7		
	WESTBURY		1	0		
Bldg - Illegal Housing			13	4.0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Inspection Request	ALBERTSON	2	2.5	
			GARDEN CITY PARK	1	6.0	
			GREAT NECK	1	5.0	
			ROSLYN HEIGHTS	1	16.0	
		Bldg - Inspection Request			5	6.4
		Bldg - Permit Question Needs Answers		5	2.8	
		Bldg - Permit Question Needs Answers			5	2.8
		Bldg - Retaining Wall	PORT WASHINGTON	1	4.0	
		Bldg - Retaining Wall			1	4.0
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	25.0	
			GREAT NECK	2	0	
			NEW HYDE PARK	2	17.0	
			NORTH NEW HYDE PARK	3	0	
			PORT WASHINGTON	5	11.0	
			ROSLYN HEIGHTS	1	0	
			1	0		
	Bldg - Suspect Work Without a Permit			15	7.6	
	Building Department				164	10.7
	Planning Department	Planning - Call Back Request		1	8.0	
			Planning - Call Back Request			1
Planning - Questions needing Answers		ROSLYN	1	3.0		
Planning - Questions needing Answers			1	3.0		
Planning Department				2	5.5	
Planning and Building Department				169	10.5	
Project Independence	Project Independence	PI - Call Back Request	FLORAL PARK	1	0	
			GREAT NECK	3	1.0	
			GREAT NECK PLAZA	4	12.0	
			HEMPSTEAD	1	0	
			HERRICKS	1	5.0	
			MANORHAVEN	1	0	
			NEW CASSEL	3	10.3	
			NEW HYDE PARK	2	0.5	
			PLANDOME	1	14.0	
			UNIVERSITY GARDENS	2	13.0	
			WESTBURY	3	0.3	
			WILLISTON PARK	1	2.0	
				2	0	
			PI - Call Back Request			25
		PI - Caregiver Support	GREAT NECK	3	0.3	
GREAT NECK PLAZA	2		1.0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Caregiver Support	MANHASSET	1	2.0		
			NEW HYDE PARK	1	8.0		
			NORTH NEW HYDE PARK	1	5.0		
			PORT WASHINGTON	1	0		
			PORT WASHINGTON NORTH	1	6.0		
			WESTBURY	2	11.0		
			WILLISTON PARK	1	3.0		
		PI - Caregiver Support			13	3.8	
		PI - Financial Assistance	GREAT NECK	1	1.0		
			MANHASSET	4	0		
			NEW CASSEL	2	0		
		PI - Financial Assistance			7	0.1	
		PI - Food and Hunger	MANHASSET	1	2.0		
		PI - Food and Hunger			1	2.0	
		PI - Health and Mental Health	BAXTER ESTATES	1	4.0		
			EAST HILLS	1	25.0		
			GARDEN CITY PARK	1	1.0		
			GREAET NECK	1	0		
			GREAT NECK	59	0.2		
			GREAT NECK PLAZA	88	0.3		
			KENSINGTON	1	0		
			KINGS POINT	3	0		
			LAKE SUCCESS	1	0		
			MANHASSET	8	0		
			MANORHAVEN	24	0		
			MINEOLA	3	2.0		
			NEW CASSEL	2	9.5		
			NEW HYDE PARK	3	0		
			NORTH NEW HYDE PARK	17	0		
			PORT WASHINGTON	54	0.1		
			PORT WASHINGTON NORTH	8	0.1		
			ROSLYN HARBOR	2	1.0		
			ROSLYN HEIGHTS	3	0		
			THOMASTON	8	0		
			WESTBURY	5	4.4		
			PI - Health and Mental Health			293	0.4
			PI - Household Maintenance	ALBERTSON	1	4.0	
		EAST WILLISTON		1	3.0		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Household Maintenance	FLOWER HILL	1	2.0		
			GARDEN CITY PARK	2	5.5		
			GREAT NECK	3	11.3		
			MINEOLA	7	1.9		
			NEW CASSEL	2	21.5		
			NEW HYDE PARK	2	1.0		
			NORTH NEW HYDE PARK	2	3.0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	6.0		
			SEARINGTOWN	1	1.0		
			WESTBURY	2	2.5		
			WILLISTON PARK	2	1.5		
			PI - Household Maintenance			28	4.8
		PI - Membership Registration			ALBERTSON	3	0
					BAXTER ESTATES	2	0
					CARLE PLACE	3	0
					EAST WILLISTON	1	0
					FLORAL PARK	6	0
					GARDEN CITY PARK	2	0
					GREAT NECK	12	0
					GREAT NECK PLAZA	5	0
					GREENVALE	3	0
					HERRICKS	1	0
					KENSINGTON	2	0
					MANHASSET	4	0
					MANORHAVEN	1	0
					MINEOLA	10	0
					NEW CASSEL	1	0
NEW HYDE PARK	1	0					
NORTH HILLS	2	0					
NORTH NEW HYDE PARK	7	0					
OLD WESTBURY	1	0					
PORT WASHINGTON	15	0					
PORT WASHINGTON NORTH	1	0					
ROSLYN	2	0					
ROSLYN HEIGHTS	5	0					
SADDLE ROCK	1	0					
SANDS POINT	1	0					
THOMASTON	2	0					

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Membership Registration	UNIVERSITY GARDENS	2	0	
			WESTBURY	5	0	
			WILLISTON PARK	6	0	
			manhasset	1	0	
		PI - Membership Registration			108	0
		PI - Miscellaneous	BABYLON	1	0	
			CARLE PLACE	2	1.5	
			EAST HILLS	1	23.0	
			EAST WILLISTON	1	1.0	
			FLORAL PARK	1	0	
			GARDEN CITY PARK	3	0.7	
			GREAT NECK	7	1.7	
			GREAT NECK PLAZA	2	0.5	
			MANHASSET	7	1.3	
			MINEOLA	3	0.3	
			NEW CASSEL	13	1.2	
			NEW CASSSEL	1	0	
			NEW HYDE PARK	2	6.5	
			NORTH NEW HYDE PARK	1	4.0	
			OLD WESTBURY	1	1.0	
			PORT WASHINGTON	4	2.8	
			ROSLYN HEIGHTS	2	0.5	
			SANDS POINT	1	0	
			WEST HEMPSTEAD	1	0	
			WESTBURY	3	5.0	
			WILLISTON PARK	2	1.0	
			1	0		
		PI - Miscellaneous			60	1.9
		PI - NORC SR	NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	5	0	
		PI - NORC SR			6	0
		PI - No Heat emergency (Excl HA)	GARDEN CITY PARK	2	14.0	
			GREAT NECK	1	0	
			NEW CASSEL	1	3.0	
NEW HYDE PARK	1		2.0			
WESTBURY	1		1.0			
PI - No Heat emergency (Excl HA)			6	5.7		
PI - Program Registration	ALBERTSON	2	3.0			
	CARL PLACE	1	1.0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Program Registration	CARLE PLACE	4	0.8		
			FLORAL PARK	4	1.5		
			GARDEN CITY PARK	4	0.5		
			GREAT NECK	4	0.2		
			GREAT NECK PLAZA	2	2.5		
			HERRICKS	1	0		
			MANORHAVEN	3	0.7		
			MINEOLA	3	0		
			NEW CASSEL	11	5.7		
			NEW HYDE PARK	14	1.0		
			NORTH NEW HYDE PARK	12	2.6		
			PORT WASHINGTON	4	0.8		
			PORT WASHINGTON NORTH	1	1.0		
			PORT WASHINGTON	1	0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	3	0.3		
			WESTBURY	8	3.9		
			WILLISTON PARK	3	1.3		
			PI - Program Registration			86	2.0
			PI - Taxi Service				
				ALBERTSON	27	0	
				BAXTER ESTATES	8	0	
				CARLE PLACE	3	0	
				EAST HILLS	55	0	
				EAST WILLISTON	2	0	
				FLORAL PARK	28	0	
				FLORAL PARK CENTRE	1	0	
				FLOWER HILL	20	0	
				GARDEN CITY	5	0	
				GARDEN CITY PARK	68	0.2	
				GREAT NECK	173	0.0	
				GREAT NECK ESTATES	15	0.1	
				GREAT NECK PLAZA	140	0.0	
		GREATNECK	2	0.5			
		GREENVALE	1	0			
		HERRICKS	14	0			
		HNORTH HILLS	1	0			
		KENSINGTON	18	0			
		KINGS POINT	11	0.3			

Town of North Hempstead Service Requests via 311 - by Department

January 2013

Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Taxi Service	LAKE SUCCESS	3	0			
			MANHASSET	87	0.0			
			MANHSASET	1	0			
			MANORHAVEN	22	0			
			MANORHAVEN BLVD	1	0			
			MINEOLA	94	0			
			NEW CASSEL	28	0			
			NEW HYDE PARK	44	0			
			NEW HYDE PRAK	1	0			
			NORHT NEW HYDE PARK	1	0			
			NORTH HILLS	60	0			
			NORTH HILLS`	1	0			
			NORTH NEW HYDE PARK	61	0.0			
			PLANDOME	1	0			
			PLANDOME MANOR	2	0			
			PORT NWSHINGTON	1	0			
			PORT WASHIGNTON	1	0			
			PORT WASHINGTON	211	0.0			
			PORT WASHINGTON NORTH	26	0			
			PORT WASHINHTON	1	0			
			PORT WASINGTON	1	0			
			PORTWASHINGTON	1	0			
			ROSLYN	25	0			
			ROSLYN HARBOR	3	0			
			ROSLYN HEIGHT	1	0			
			ROSLYN HEIGHTS	58	0			
			RUSSELL GARDENS	2	0			
			SADDLE ROCK	4	0			
			SANDS POINT	1	0			
			SEARINGTOWN	18	0			
			THOMASTON	8	0.1			
			UNIVERSITY GARDENS	7	0			
			WESTBURY	39	0			
			WILLISTON PARK	42	0.0			
			manhasset	1	0			
			mineola	1	0			
				4	0			
			PI - Taxi Service				1,455	0.0

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	BAXTER ESTATES	1	0		
			EAST HILLS	5	0		
			FLORAL PARK	2	0		
			GARDEN CITY	1	0		
			GARDEN CITY PARK	6	0		
			GREAT NECK	10	0		
			GREAT NECK PLAZA	22	0		
			HERRICKS	1	0		
			KENSINGTON	1	0		
			KINGS POINT	1	0		
			LAKE SUCCESS	1	0		
			MANHASSET	5	0		
			MINEOLA	3	0		
			NEW CASSEL	1	0		
			NEW HYDE PARK	2	0		
			NORTH HILLS	3	0		
			NORTH NEW HYDE PARK	3	0		
			PLANDOME MANOR	1	0		
			PORT WASHINGTON	14	0		
			ROSLYN	4	0		
			ROSLYN HARBOR	1	0		
			ROSLYN HEIGHTS	2	0		
			RUSSELL GARDENS	2	0		
			SEARINGTOWN	4	0		
		THOMASTON	1	0			
		WESTBURY	5	0			
		WILLISTON PARK	1	0			
		PI - Taxi Service Cancellation				103	0
				PI - Taxi Service Complaint	MINEOLA	2	5.0
					PORT WASHINGTON	1	0
					UNIVERSITY GARDENS	1	3.0
					WILLISTON PARK	1	0
		PI - Taxi Service Complaint				5	2.6
		PI - Transportation/Mobility Mgmt Info	EAST HILLS	1	0		
			EAST WILLISTON	1	1.0		
			FLOWER HILL	1	1.0		
			GREAT NECK	1	4.0		
			MANHASSET	1	0		
			MINEOLA	2	0		
			PORT WASHINGTON	3	1.7		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	ROSLYN HEIGHTS	2	1.5	
			SEARRINGTOWN	1	4.0	
			THOMASTON	1	1.0	
			WILLISTON PARK	1	1.0	
		PI - Transportation/Mobility Mgmt Info			15	1.3
		PI - Volunteer	MINEOLA	1	3.0	
			ROSLYN HARBOR	1	1.0	
		PI - Volunteer			2	2.0
Project Independence				2,213	0.4	
Project Independence				2,213	0.4	
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		1	0	
		Tax - Call Back Request		1	0	
	Receiver of Taxes			1	0	
Receiver of Taxes				1	0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		14	1.6	
		SWMA - Call Back			14	1.6
		SWMA - Carting Complaints	ALBERTSON	3	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	0	
			HERRICKS	3	1.0	
			NEW CASSEL	3	1.7	
			NORTH NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	1	0	
			UNIVERSITY GARDENS	1	0	
		SWMA - Carting Complaints			16	0.5
		SWMA - From Transfer	PORT WASHINGTON	1	0	
		SWMA - From Transfer			1	0
		SWMA - Garbage Not Picked Up	ALBERTSON	2	0	
			GREAT NECK	2	0.5	
HERRICKS	3		0.3			
NEW CASSEL	1		0			
NORTH NEW HYDE PARK	2		0			
SWMA - Garbage Not Picked Up			10	0.2		
Solid Waste Management				41	0.8	
Sustainability Department	SWMA - Compost	FLOWER HILL	1	2.0		
		MANHASSET	2	1.0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Compost	PORT WASHINGTON	1	1.0	
			WESTBURY	1	5.0	
		SWMA - Compost			5	2.0
		SWMA - Long Island Green Homes	FLOWER HILL	1	17.0	
			ROSLYN HEIGHTS	1	17.0	
		SWMA - Long Island Green Homes			2	17.0
		SWMA - Rain Barrel	BAXTER ESTATES	1	8.0	
			EAST HILLS	1	13.0	
			FLOWER HILL	2	2.0	
			GREAT NECK	2	9.5	
			GREAT NECK PLAZA	1	5.0	
			MANHASSET	3	3.7	
			OLD WESTBURY	1	1.0	
			PORT WASHINGTON	4	5.0	
			SWMA - Rain Barrel			15
Sustainability Department			22	5.7		
Solid Waste Management				63	2.5	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	0	
		311 - LIPA Power Outage			2	0
		311 - SR Constituent Follow-up		73	0	
		311 - SR Constituent Follow-up			73	0
		311 - Street Repaving Schedule Inquiry	GREAT NECK	1	0	
		311 - Street Repaving Schedule Inquiry			1	0
311 Call Center				76	0	
Supervisor's Office	SupV - Airplane	SupV - Airplane	GARDEN CITY PARK	1	0	
			MANHASSET	2	0	
			NEW HYDE PARK	2	0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	8	0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	19	0	
			WILLISTON PARK	1	0	
			SupV - Airplane			36
		SupV - Helicopter	williston park	1	0	
			FLOWER HILL	1	0	
			GARDEN CITY PARK	1	0	
MANHASSET	2		0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	MUNSEY PARK	1	0	
			WILLISTON PARK	2	0	
		SupV - Helicopter			8	0
		SupV - Thank You from Constituent	GREAT NECK	1	0	
			MINEOLA	1	0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	2	0	
			SEARINGTOWN	1	0	
			WESTBURY	2	0	
		SupV - Thank You from Constituent			10	0
		Supervisor's Office			54	0
		Supervisor's Office			130	0
		Town Clerk	Town Clerk	Town Clerk - Birth Certificate		219
Town Clerk - Birth Certificate				219	0	
Town Clerk - Contracts & Bids				3	0	
Town Clerk - Contracts & Bids				3	0	
Town Clerk - Death Certificate				105	0	
Town Clerk - Death Certificate				105	0	
Town Clerk - Dog License				44	0	
Town Clerk - Dog License				44	0	
Town Clerk - Domestic Partnership				2	0	
Town Clerk - Domestic Partnership				2	0	
Town Clerk - Filming Permit				3	0	
Town Clerk - Filming Permit				3	0	
Town Clerk - Fishing License				1	0	
Town Clerk - Fishing License				1	0	
Town Clerk - Hunting License				1	0	
Town Clerk - Hunting License				1	0	
Town Clerk - Landscaping License				3	0	
Town Clerk - Landscaping License				3	0	
Town Clerk - Liquor License				2	0	
Town Clerk - Liquor License				2	0	
Town Clerk - Marriage Certificate				47	0	
Town Clerk - Marriage Certificate			47	0		
Town Clerk - Marriage License		55	0			
Town Clerk - Marriage License			55	0		
Town Clerk - Miscellaneous		49	0			
Town Clerk - Miscellaneous			49	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Parking Restrictions Removal Request		3	0
		Town Clerk - Parking Restrictions Removal Request		3	0
		Town Clerk - Peddler License		3	0
		Town Clerk - Peddler License		3	0
		Town Clerk - Secondhand Dealer License		2	0
		Town Clerk - Secondhand Dealer License		2	0
		Town Clerk - Solid Waste Management License		10	0
		Town Clerk - Solid Waste Management License		10	0
		Town Clerk - Taxi and Limousine License		11	0
		Town Clerk - Taxi and Limousine License		11	0
		Town Clerk - Tow Truck License		4	0
		Town Clerk - Tow Truck License		4	0
		Town Clerk - Waterways		1	0
		Town Clerk - Waterways		1	0
	Town Clerk			568	0
Town Clerk				568	0
Summary				5,376	2.3