

Town of North Hempstead Service Requests via 311 - by Community

January 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Great Neck	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
Great Neck				1	0
MANORHAVEN	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	16.0
		Street Lighting District		1	16.0
	Department of Public Works			1	16.0
MANORHAVEN				1	16.0
Manorhaven	Planning and Building Department	Building Department	Bldg - Flood Plain Management	1	0
		Building Department		1	0
	Planning and Building Department			1	0
Manorhaven				1	0
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
NEW HYDE PARK				1	1.0
New Hyde Park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
New Hyde Park				1	0
Port wash	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	2.0
		Code Enforcement		1	2.0
	Department of Public Safety			1	2.0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	3.0
		Highway Department		1	3.0
Department of Public Works			1	3.0	
Port wash				2	2.5
ROSLYN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
ROSLYN				1	0
SEARINGTOWN	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
SEARINGTOWN				1	2.0
albertson	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0
		Street Lighting District		1	4.0
	Department of Public Works			1	4.0
albertson				1	4.0

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City	Department Description	Group Description	Type Description	Count	Response Days
carle place	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
		Inter Municipal Affairs		1	3.0
Inter Municipal Affairs		1	3.0		
carle place				2	1.5
herricks	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works		1	2.0	
herricks				1	2.0
li	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	0
		Code Enforcement		1	0
	Department of Public Safety		1	0	
li				1	0
manhasset	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
manhasset				1	0
manhasset ny	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	14.0
		Street Lighting District		1	14.0
	Department of Public Works		1	14.0	
manhasset ny				1	14.0
new hyde park	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	4.0
		Code Enforcement		1	4.0
	Department of Public Safety		1	4.0	
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
Department of Public Works		1	0		
new hyde park				2	2.0
pt washington	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	5.0
			Street Light - Mark Out	1	0
			Street Light - Misc Problems	1	0
	Street Lighting District		3	1.7	
	Department of Public Works		3	1.7	
pt washington				3	1.7
roslyn	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
roslyn				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
roslyn heights				1	0	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	2.0	
		Highway Department		1	2.0	
	Department of Public Works			1	2.0	
PORT WASHINGTON				1	2.0	
great neck	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	0	
		Code Enforcement		1	0	
	Department of Public Safety			1	0	
great neck				1	0	
westbury	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
westbury				1	0	
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Bus Pickup Schedule	1	1.0	
			CommSvc - Seasonal Programs Registration	3	0	
		Community Services			5	0.2
	Community Services			5	0.2	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Shelter		1	0
		Code Enforcement	Code Enforcement	Code - Court	1	0
			Code - Lights	1	0	
			Code - No Plates / Inoperable Vehicle	2	0	
			Code - Overgrown Vegetation	1	5.0	
			Code - Property Maintenance	1	0	
			Code - Snow/Ice Removal	8	1.1	
			Code - Unlawful Property Use	1	16.0	
			Code Enforcement			15
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.0	
	Parking Enforcement			2	1.0	
	Department of Public Safety			18	1.8	
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0	
			Hwy - Grass Cut / Mow	1	9.0	
			Hwy - Manhole Repair	1	3.0	
			Hwy - Miscellaneous	9	1.2	
			Hwy - Pothole	2	5.5	
Hwy - Snow and Ice Control			57	1.9		
Hwy - Tree Branch / Debris Pickup			2	0.5		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	3	1.3	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			77	1.9
		Street Lighting District	Street Light - Fixture Problem	1	1.0	
			Street Light - Light Out (Single)	4	0	
			Street Light - On During Day	1	0	
		Street Lighting District			6	0.2
		Department of Public Works			83	1.8
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0
				OIC - Inter Municipal SR	1	7.0
	Inter Municipal Affairs			2	5.5	
	Inter Municipal Affairs			2	5.5	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	2.5	
			Bldg - Inspection Request	1	1.0	
		Building Department			3	2.0
		Planning Department	Planning - Questions needing Answers	1	0	
		Planning Department			1	0
	Planning and Building Department			4	1.5	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Exercise Program Registration	2	1.0	
			PI - Health and Mental Health	1	0	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	1	1.0	
			PI - Taxi Service	19	0.1	
			PI - Taxi Service Cancellation	3	0	
			PI - Taxi Service Complaint	2	0	
		Project Independence			32	0.2
	Project Independence			32	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		Receiver of Taxes			2	0
	Receiver of Taxes			2	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
SWMA - Garbage Not Picked Up			2	3.5		
Solid Waste Management			3	2.7		
Solid Waste Management			3	2.7		
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0		
	Supervisor's Office			1	0	
	Supervisor's Office			1	0	
ALBERTSON				150	1.4	
Albertson	Department of Public Safety	Code Enforcement	Code - Noise	1	7.0	
			Code - Property Maintenance	2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Albertson	Department of Public Safety	Code Enforcement	Code - Smoke	1	6.0	
			Code - Snow/Ice Removal	2	2.0	
		Code Enforcement		6	2.8	
	Department of Public Safety				6	2.8
	Department of Public Works	Highway Department		Hwy - Miscellaneous	1	0
				Hwy - Pothole	1	6.0
				Hwy - Snow and Ice Control	17	2.3
				Hwy - Street Sign - Repair / Replace	1	3.0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	1	2.0
		Highway Department		22	2.3	
		Street Lighting District		Street Light - Cycles On / Off	1	0
	Street Light - On During Day			1	0	
	Street Lighting District		2	0		
	Department of Public Works				24	2.1
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	0
				OIC - Inter Municipal SR	2	3.5
		Inter Municipal Affairs		3	2.3	
	Inter Municipal Affairs				3	2.3
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	1	0
				Bldg - Construction Complaint	1	2.0
				Bldg - Suspect Work Without a Permit	2	0
		Building Department		4	0.5	
	Planning and Building Department				4	0.5
Solid Waste Management	Solid Waste Management		SWMA - Garbage Not Picked Up	1	4.0	
			Solid Waste Management		1	4.0
Solid Waste Management				1	4.0	
Albertson				38	2.1	
BALDWIN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0	
		Animal Shelter		1	3.0	
	Department of Public Safety				1	3.0
BALDWIN				1	3.0	
BAXTER ESTATES	Department of Public Safety	Port Washington Parking District	PWPD - Lot Condition	1	4.0	
		Port Washington Parking District		1	4.0	
	Department of Public Safety				1	4.0
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	9.0
				OIC - Inter Municipal SR	2	6.0
Inter Municipal Affairs		3	7.0			
Inter Municipal Affairs				3	7.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
BAXTER ESTATES	Project Independence	Project Independence	PI - Taxi Service	13	0	
		Project Independence		13	0	
	Project Independence			13	0	
BAXTER ESTATES				17	1.5	
BAYSIDE	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	27.0	
		Animal Shelter		1	27.0	
	Department of Public Safety			1	27.0	
BAYSIDE				1	27.0	
Baxter Estates	Department of Public Safety	Code Enforcement	Code - Sidewalk Obstruction	1	0	
			Code - Snow/Ice Removal	1	0	
		Code Enforcement		2	0	
	Department of Public Safety				2	0
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	9.0	
		Highway Department		1	9.0	
	Department of Public Works				1	9.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0	
			Inter Municipal Affairs		1	7.0
	Inter Municipal Affairs				1	7.0
	Project Independence	Project Independence	Project Independence	PI - Taxi Service	2	0
				PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence		3	0.3	
Project Independence				3	0.3	
Baxter Estates				7	2.4	
CARLE PLACE	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0	
			Adminstrative Services		1	0
		Adminstrative Services				1
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	19	0	
		Community Services		19	0	
	Community Services				19	0
	Department of Public Safety	Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0
				Code - Court	1	0
				Code - Garbage	1	0
				Code - No Plates / Inoperable Vehicle	1	0
Code - Snow/Ice Removal				10	1.2	
Code Enforcement		14	0.9			
Department of Public Safety				14	0.9	
Department of Public Works	Highway Department	Highway Department	Hwy - Miscellaneous	1	6.0	
			Hwy - Plow Damage	1	0	
			Hwy - Snow and Ice Control	14	1.4	
			Hwy - Street Sign - Repair / Replace	4	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	5.0	
			Hwy - Tree Planting	1	0	
		Highway Department			22	1.4
		Street Lighting District	Street Light - Cycles On / Off	1	11.0	
			Street Light - Light Out (Single)	6	7.5	
			Street Light - Lights Out (Multiple)	1	0	
		Street Lighting District			8	7.0
		Department of Public Works			30	2.9
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	0
				Inter Municipal Affairs		
	Inter Municipal Affairs			4	0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	3	0	
			Bldg - Illegal Housing	3	1.3	
			Bldg - Miscellaneous	1	3.0	
			Bldg - Suspect Work Without a Permit	1	0	
	Building Department			8	0.9	
	Planning and Building Department			8	0.9	
	Project Independence	Project Independence	PI - Caregiver Support	1	2.0	
			PI - Exercise Program Registration	16	0.4	
			PI - Health Chat/Event Registration	1	0	
			PI - Health and Mental Health	2	0.5	
			PI - Membership Registration	1	0	
			PI - Support Group Registration	2	0.5	
			PI - Taxi Service	15	0.1	
	Project Independence			38	0.3	
	Project Independence			38	0.3	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
Receiver of Taxes			1	0		
Receiver of Taxes			1	0		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	4.0		
		Solid Waste Management			1	4.0
Solid Waste Management			1	4.0		
Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	1	1.0		
		SupV - Thank You from Constituent	1	0		
	Supervisor's Office			2	0.5	
Supervisor's Office			2	0.5		
CARLE PLACE				118	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Carle Place	Department of Public Safety	Code Enforcement	Code - Court	1	0	
			Code - Noise	1	6.0	
			Code - Snow/Ice Removal	1	0	
		Code Enforcement			3	2.0
	Department of Public Safety				3	2.0
	Department of Public Works	Highway Department		Hwy - Snow and Ice Control	2	3.0
				Hwy - Street Sign - New Request	1	0
				Hwy - Tree Planting	1	0
		Highway Department			4	1.5
		Street Lighting District	Street Light - Light Out (Single)	1	0	
	Street Lighting District			1	0	
	Department of Public Works				5	1.2
	Project Independence	Project Independence		PI - Taxi Service	4	0
				Project Independence		
Project Independence				4	0	
Carle Place				12	1.0	
EAST HILLS	Community Services	Community Services	CommSvc - From Transfer	1	1.0	
		Community Services			1	1.0
	Community Services				1	1.0
	Department of Public Works	Highway Department		Hwy - Tree Trimming / Removal Inspection	1	0
				Highway Department		
		Street Lighting District	Street Light - Mark Out	1	7.0	
	Street Lighting District			1	7.0	
	Department of Public Works				2	3.5
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	3	2.7
				Inter Municipal Affairs		
	Inter Municipal Affairs				3	2.7
	Project Independence	Project Independence		PI - Call Back Request	1	3.0
				PI - Membership Registration	1	0
				PI - Miscellaneous	1	4.0
				PI - Support Group Registration	1	0
				PI - Taxi Service	37	0
PI - Taxi Service Cancellation				1	0	
Project Independence			42	0.2		
Project Independence				42	0.2	
Supervisor's Office	Supervisor's Office		SupV - Airplane	2	0	
			Supervisor's Office			2
Supervisor's Office				2	0	
EAST HILLS				50	0.5	

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST WILLISTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.5
		Inter Municipal Affairs		2	2.5
	Inter Municipal Affairs			2	2.5
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Exercise Program Registration	4	0.2
			PI - Health Chat/Event Registration	1	0
			PI - Support Group Registration	1	0
			PI - Taxi Service	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
Project Independence			10	0.1	
Project Independence			10	0.1	
EAST WILLISTON				14	0.4
ELMONT	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
ELMONT				1	0
East Hills	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	4.0
		Inter Municipal Affairs		3	4.0
	Inter Municipal Affairs			3	4.0
	Project Independence	Project Independence	PI - Exercise Program Registration	3	0
			PI - Taxi Service	52	0
			PI - Taxi Service Cancellation	3	0
	Project Independence			58	0
	Project Independence			58	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
Receiver of Taxes		2	0		
Receiver of Taxes			2	0	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	2	0	
	Solid Waste Management		2	0	
Solid Waste Management			2	0	
East Hills				66	0.2

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City	Department Description	Group Description	Type Description	Count	Response Days
East Williston	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	3.0
		Highway Department		1	3.0
	Department of Public Works			1	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0
			OIC - Inter Municipal SR	1	11.0
	Inter Municipal Affairs		2	7.5	
	Inter Municipal Affairs			2	7.5
	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
			PI - Membership Registration	1	0
	Project Independence		2	0.5	
	Project Independence			2	0.5
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	14.0
		Solid Waste Management		1	14.0
Solid Waste Management			1	14.0	
East Williston				6	5.5
Elmont	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	1.0
		Code Enforcement		1	1.0
	Department of Public Safety			1	1.0
Elmont				1	1.0
FLORAL PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0
			PI - Health and Mental Health	7	0
			PI - Taxi Service	4	0
	Project Independence		13	0	
	Project Independence			13	0
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	
FLORAL PARK				16	0
FLORAL PARK CEN	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	6	1.2
		Highway Department		6	1.2
	Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	1	3.0
			Street Light - Lights Out (Multiple)	1	0
	Street Lighting District		2	1.5	
Department of Public Works			8	1.2	

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FLORAL PARK CEN	Planning and Building Department	Building Department	Bldg - Retaining Wall	1	0
		Building Department		1	0
	Planning and Building Department		1	0	
FLORAL PARK CEN				9	1.1
FLORAL PARK CENTER	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0
		Code Enforcement		1	0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
	Parking Enforcement		1	1.0	
	Department of Public Safety		2	0.5	
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
Highway Department		1	1.0		
Department of Public Works		1	1.0		
FLORAL PARK CENTER				3	0.7
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0
		Code Enforcement		1	0
	Department of Public Safety		1	0	
	Department of Public Works	Highway Department	Hwy - Pothole	2	5.5
		Highway Department		2	5.5
	Department of Public Works		2	5.5	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes		1	0		
Receiver of Taxes		1	0		
FLORAL PARK CENTRE				4	2.8
FLOWER HILL	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0
		Inter Municipal Affairs		1	6.0
	Inter Municipal Affairs		1	6.0	
	Project Independence	Project Independence	PI - Exercise Program Registration	3	0
			PI - Taxi Service	15	0
			PI - Taxi Service Cancellation	2	0
	Project Independence		20	0	
Project Independence		20	0		
FLOWER HILL				21	0.3
Floral Park	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence		1	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
Receiver of Taxes		1	0		
Floral Park				2	0
Floral Park Centre	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	9.0

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Floral Park Centre	Department of Public Safety	Code Enforcement	Code - Court	2	1.0
			Code - Miscellaneous	2	0
		Code Enforcement		5	2.2
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0
		Parking Enforcement		1	5.0
	Department of Public Safety			6	2.7
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Taxi Service	3	0
			Project Independence		3
Project Independence			3	0	
Floral Park Centre				10	1.6
Flower Hill	Project Independence	Project Independence	PI - Taxi Service	4	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		5	0
	Project Independence			5	0
Flower Hill				5	0
GARDEN CITY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	13.0
		Inter Municipal Affairs		1	13.0
	Inter Municipal Affairs			1	13.0
GARDEN CITY				1	13.0
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Misc SR	1	2.0
			CommSvc - Seasonal Programs Registration	21	0
		Community Services		22	0.1
	Community Services			22	0.1
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	1.0
			Animal Shelter		1
		Code Enforcement	Code - Bamboo	1	0
			Code - Commercial Vehicle stored on Residential Property	1	1.0
			Code - Liquid Discharge Into Street	1	3.0
			Code - Miscellaneous	4	5.5
			Code - No Plates / Inoperable Vehicle	2	12.0
			Code - Property Maintenance	1	5.0
			Code - Signs	1	0
	Code - Snow/Ice Removal	14	3.8		
	Code Enforcement		25	4.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	4.0	
			Prkg Enfrc - Parking Violations Complaint	2	1.0	
		Parking Enforcement		3	2.0	
	Department of Public Safety				29	4.0
	Department of Public Works	Highway Department		Hwy - Miscellaneous	2	1.5
				Hwy - Pothole	1	12.0
				Hwy - Snow and Ice Control	21	1.7
				Hwy - Street Sign - New Request	1	0
				Hwy - Street Sign - Repair / Replace	4	1.5
				Hwy - Tree Branch / Debris Pickup	2	0
				Hwy - Tree Trimming / Removal Inspection	3	0
		Highway Department		34	1.7	
		Street Lighting District		Street Light - Light Out (Single)	5	8.0
				Street Light - Mark Out	3	4.7
	Street Light - Misc Problems			1	0	
	Street Lighting District		9	6.0		
	Department of Public Works				43	2.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	6	4.2	
		Inter Municipal Affairs		6	4.2	
	Inter Municipal Affairs				6	4.2
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	7.0	
			Parks and Recreation Department		1	7.0
	Parks and Recreation Department				1	7.0
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	2	3.0
				Bldg - Construction Complaint	2	0
				Bldg - Inspection Request	1	1.0
		Building Department		5	1.4	
	Planning and Building Department				5	1.4
	Project Independence	Project Independence		PI - Call Back Request	1	0
PI - Caregiver Support				1	1.0	
PI - Exercise Program Registration				14	0.1	
PI - Health Chat/Event Registration				1	0	
PI - Health and Mental Health				11	0	
PI - Membership Registration				3	0	
PI - Miscellaneous				2	2.0	
PI - Taxi Service				60	0	
PI - Taxi Service Cancellation	6	0				

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	1.0	
			PI - Volunteer	2	0.5	
	Project Independence			102	0.1	
	Project Independence			102	0.1	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
			Supervisor's Office	1	0	
Supervisor's Office			1	0		
GARDEN CITY PARK				209	1.3	
GLEN COVE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0	
		Animal Shelter		1	0	
Department of Public Safety			1	0		
GLEN COVE				2	0	
GLENWOOD LANDING	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	3.0	
		Highway Department		1	3.0	
	Department of Public Works			1	3.0	
	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
Project Independence			1	0		
GLENWOOD LANDING				2	1.5	
GREAT NECK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services		2	0	
	Community Services			2	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0	
		Animal Shelter		1	0	
		Code Enforcement	Code - Court		1	0
			Code - Liquid Discharge Into Street		1	3.0
			Code - Property Maintenance		1	19.0
			Code - Sidewalk Obstruction		2	2.0
			Code - Snow/Ice Removal		4	2.0
	Code Enforcement			9	3.8	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	3.0		
	Parking Enforcement			2	3.0	
Department of Public Safety			12	3.3		
Department of Public Works	Highway Department	Hwy - Catch Basin		1	2.0	
		Hwy - Miscellaneous		1	6.0	
		Hwy - Plow Damage		1	0	
		Hwy - Pothole		4	3.0	
		Hwy - Snow and Ice Control		60	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Works	Highway Department	Hwy - Street Painting	1	0	
			Hwy - Street Sign - Repair / Replace	1	0	
			Hwy - Tree Fallen - Emergency	2	1.5	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Removal Objection	2	0.5	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			76	1.9
		Street Lighting District	Street Light - Cycles On / Off	1	6.0	
			Street Light - Light Out (Single)	5	12.6	
			Street Light - Lights Out (Multiple)	5	11.2	
			Street Light - Mark Out	4	1.8	
		Street Lighting District			15	8.8
		Department of Public Works			91	3.0
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	2.5
				OIC - Inter Municipal SR	11	5.1
	Inter Municipal Affairs			13	4.7	
	Inter Municipal Affairs			13	4.7	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	0.5	
			Bldg - Construction Complaint	1	6.0	
			Bldg - Housing Complaint	1	2.0	
			Bldg - Unable to Reach Inspector	1	1.0	
		Building Department			7	1.6
	Planning and Building Department			7	1.6	
	Project Independence	Project Independence	PI - Call Back Request	2	2.5	
			PI - Cancellation	1	0	
			PI - Exercise Program Registration	12	0.2	
			PI - Financial Assistance	1	0	
PI - Health and Mental Health			26	0.5		
PI - Household Maintenance			3	0.7		
PI - Membership Registration			7	0		
PI - Miscellaneous			3	0.3		
PI - No Heat emergency (Excl Housing Authority)			1	2.0		
PI - Taxi Service			175	0.1		
PI - Taxi Service Cancellation			17	0		
PI - Taxi Service Complaint			2	0.5		
PI - Transportation/Mobility Mgmt Info			3	1.0		
Project Independence			253	0.1		
Project Independence			253	0.1		

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		Receiver of Taxes		2	0
	Receiver of Taxes		2	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	7.0
			SWMA - Garbage Not Picked Up	1	2.0
		Solid Waste Management		2	4.5
	Solid Waste Management		2	4.5	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
			311 Call Center		1
		Supervisor's Office	SupV - ADA Compliance	1	0
			SupV - Thank You from Constituent	3	0
	Supervisor's Office		4	0	
	Supervisor's Office		5	0	
GREAT NECK				387	1.1
GREAT NECK ESTATES	Project Independence	Project Independence	PI - Health and Mental Health	5	0
			PI - Taxi Service	15	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	0
	Project Independence		22	0	
	Project Independence		22	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes		1	0		
Receiver of Taxes		1	0		
GREAT NECK ESTATES				23	0
GREAT NECK PLAZA	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	2.0
		Code Enforcement		1	2.0
	Department of Public Safety		1	2.0	
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	2.0
		Highway Department		1	2.0
	Department of Public Works		1	2.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
			OIC - Inter Municipal SR	6	1.7
		Inter Municipal Affairs		7	1.9
	Inter Municipal Affairs		7	1.9	
	Project Independence	Project Independence	PI - Call Back Request	3	0.7
			PI - Exercise Program Registration	4	0
			PI - Financial Assistance	1	0
PI - Health and Mental Health			22	0.2	
PI - Household Maintenance			1	0	
PI - Membership Registration			6	0	
PI - Miscellaneous			3	0.3	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK PLAZA	Project Independence	Project Independence	PI - Taxi Service	137	0.1
			PI - Taxi Service Cancellation	15	0
			PI - Transportation/Mobility Mgmt Info	4	0
	Project Independence			196	0.1
	Project Independence			196	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		Receiver of Taxes		3	0
Receiver of Taxes			3	0	
GREAT NECK PLAZA				208	0.2
GREENVALE	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	13	1.7
			Hwy - Street Sign - New Request	1	0
			Hwy - Tree Trimming / Removal Inspection	1	8.0
	Highway Department			15	2.0
	Department of Public Works			15	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0
			Building Department		1
		Planning Department	Planning - Questions needing Answers	1	1.0
	Planning Department			1	1.0
Planning and Building Department			2	1.0	
Project Independence	Project Independence	PI - Taxi Service	1	0	
	Project Independence		1	0	
Project Independence			1	0	
GREENVALE				20	1.6
Garden City	Project Independence	Project Independence	PI - Membership Registration	2	0
		Project Independence		2	0
	Project Independence			2	0
Garden City				2	0
Garden City Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	11.0
			Code - Snow/Ice Removal	1	4.0
Code Enforcement			2	7.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Garden City Park	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0	
		Parking Enforcement		1	3.0	
	Department of Public Safety			3	6.0	
	Department of Public Works	Highway Department	Hwy - Manhole Repair		1	0
			Hwy - Snow and Ice Control		5	1.6
			Hwy - Tree Trimming / Removal Inspection		1	0
		Highway Department		7	1.1	
		Street Lighting District	Street Light - Light Out (Single)		1	0
			Street Light - Mark Out		2	2.0
	Street Lighting District		3	1.3		
	Department of Public Works			10	1.2	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	4.0
		Inter Municipal Affairs		1	4.0	
	Inter Municipal Affairs			1	4.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		1	0
			Bldg - Illegal Housing		1	0
			Bldg - Unable to Reach Inspector		1	1.0
		Building Department		3	0.3	
	Planning and Building Department			3	0.3	
	Project Independence	Project Independence	PI - Exercise Program Registration		12	0.1
			PI - Membership Registration		1	0
			PI - Taxi Service		3	0.3
			PI - Taxi Service Cancellation		1	0
Project Independence			17	0.1		
Project Independence			17	0.1		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		2	0	
	Receiver of Taxes		2	0		
Receiver of Taxes			2	0		
Garden City Park				38	1.0	
Glenwood Landing	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	6.0	
		Code Enforcement		1	6.0	
	Department of Public Safety			1	6.0	
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control		2	3.0
		Highway Department		2	3.0	
	Department of Public Works			2	3.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	9.0
		Inter Municipal Affairs		1	9.0	
Inter Municipal Affairs			1	9.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Glenwood Landing	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
Glenwood Landing				5	4.2	
Great Neck	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Misc	1	0	
		Animal Shelter		2	0	
		Code Enforcement	Code - Miscellaneous	1	0	
			Code - Property Maintenance	1	0	
	Code - Snow/Ice Removal		1	4.0		
	Code Enforcement		3	1.3		
	Department of Public Safety				5	0.8
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	1	4.0
			Hwy - Snow and Ice Control	21	1.6	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	2	1.0	
		Highway Department		26	1.5	
	Department of Public Works				26	1.5
Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
		OIC - Inter Municipal SR	4	4.5		
	Inter Municipal Affairs		5	3.6		
Inter Municipal Affairs				5	3.6	
Planning and Building Department	Building Department	Bldg - Unable to Reach Inspector	2	0.5		
	Building Department		2	0.5		
Planning and Building Department				2	0.5	
Project Independence	Project Independence	Project Independence	PI - Food and Hunger	1	0	
		PI - Health and Mental Health	3	0.3		
		PI - Membership Registration	2	0		
		PI - Taxi Service	8	0		
		PI - Taxi Service Cancellation	2	0		
	Project Independence		16	0.1		
Project Independence				16	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
	Receiver of Taxes		1	0		
Receiver of Taxes				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Great Neck	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	4.0	
			SWMA - Garbage Not Picked Up	2	3.0	
	Solid Waste Management		3	3.3		
	Solid Waste Management		3	3.3		
Great Neck				59	1.2	
Great Neck Estates	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0	
			Code - Snow/Ice Removal	1	0	
		Code Enforcement		2	0	
	Department of Public Safety		2	0		
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control		1	3.0
				Highway Department		1
		Street Lighting District	Street Light - Lights Out (Multiple)		2	0
				Street Lighting District		2
	Department of Public Works		3	1.0		
	Project Independence	Project Independence		PI - Financial Assistance	1	0
				PI - Health and Mental Health	1	0
				PI - Taxi Service	1	0
		Project Independence		3	0	
	Project Independence		3	0		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0	
			Receiver of Taxes		1	0
	Receiver of Taxes		1	0		
Great Neck Estates				9	0.3	
Great Neck Plaza	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0	
			Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs		1	3.0		
	Project Independence	Project Independence	PI - Taxi Service		10	0
				Project Independence		10
	Project Independence		10	0		
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0
Receiver of Taxes				1	0	
Receiver of Taxes		1	0			
Great Neck Plaza				12	0.2	
HARBOR HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	5.0	
			Street Lighting District		2	5.0
	Department of Public Works		2	5.0		
HARBOR HILLS				2	5.0	
HERRICKS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Seasonal Programs Registration	5	0	
	Community Services		6	0		
Community Services		6	0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Department of Public Safety	Code Enforcement	Code - Noise	1	1.0	
			Code - Overgrown Vegetation	1	1.0	
			Code - Snow/Ice Removal	1	4.0	
		Code Enforcement			3	2.0
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	7.0	
		Parking Enforcement			1	7.0
	Department of Public Safety				4	3.2
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	1	7.0
				Hwy - Snow and Ice Control	35	2.1
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department			37	2.2
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	6.0
				Street Light - Fixture Problem	1	6.0
				Street Light - Light Out (Single)	1	0
				Street Light - Lights Out (Multiple)	1	0
				Street Light - Mark Out	1	3.0
				Street Light - On During Day	1	0
	Street Lighting District			6	2.5	
	Department of Public Works				43	2.3
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	2.0
				OIC - Inter Municipal SR	2	3.5
		Inter Municipal Affairs			6	2.5
	Inter Municipal Affairs				6	2.5
	Planning and Building Department	Building Department	Building Department	Bldg - Applicant Advocate Request	2	0.5
		Building Department			2	0.5
	Planning and Building Department				2	0.5
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	2	1.5
				PI - Exercise Program Registration	8	0.9
				PI - Health Chat/Event Registration	2	0
				PI - Health and Mental Health	1	0
				PI - Household Maintenance	1	6.0
				PI - Membership Registration	5	0
PI - Taxi Service				23	0	
Project Independence			42	0.4		
Project Independence				42	0.4	
Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
			Receiver of Taxes			2
Receiver of Taxes				2	0	
HERRICKS				105	1.4	

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City	Department Description	Group Description	Type Description	Count	Response Days
HICKSVILLE	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	2.0
			Code - Snow/Ice Removal	1	2.0
	Code Enforcement		2	2.0	
	Department of Public Safety		2	2.0	
HICKSVILLE				2	2.0
Herricks	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	0
		Code Enforcement		1	0
	Department of Public Safety		1	0	
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	2.0
			Hwy - Pothole	1	2.0
			Hwy - Snow and Ice Control	13	2.3
	Highway Department		15	2.3	
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	2	5.5
			Street Light - Mark Out	2	4.5
	Street Lighting District		5	4.0	
	Department of Public Works		20	2.7	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	3	0
			Bldg - Suspect Work Without a Permit	1	1.0
	Building Department		4	0.2	
	Planning and Building Department		4	0.2	
Project Independence	Project Independence	PI - Health and Mental Health	1	1.0	
		PI - Taxi Service	7	0	
Project Independence		8	0.1		
Project Independence		8	0.1		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		Receiver of Taxes		2	0
Receiver of Taxes		2	0		
Herricks				35	1.6
Hicksville	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	2.0
		Highway Department		1	2.0
	Department of Public Works		1	2.0	
Hicksville				1	2.0
KENSINGTON	Project Independence	Project Independence	PI - Taxi Service	3	0
		Project Independence		3	0
Project Independence		3	0		
KENSINGTON				3	0
KINGS POINT	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Taxi Service	11	0

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City	Department Description	Group Description	Type Description	Count	Response Days
KINGS POINT	Project Independence	Project Independence	PI - Taxi Service Cancellation	3	0
			PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence			18	0
	Project Independence			18	0
KINGS POINT				18	0
Kings Point	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
		Inter Municipal Affairs		1	7.0
	Inter Municipal Affairs		1	7.0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes		1	0	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	3.0
Solid Waste Management		1	3.0		
Solid Waste Management		1	3.0		
Kings Point				3	3.3
LAKE SUCCESS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0
		Street Lighting District		1	4.0
	Department of Public Works		1	4.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	3.0
			OIC - Inter Municipal SR	2	2.0
	Inter Municipal Affairs		4	2.5	
	Inter Municipal Affairs		4	2.5	
	Project Independence	Project Independence	PI - Exercise Program Registration	3	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	12	0
Project Independence		16	0.1		
Project Independence		16	0.1		
LAKE SUCCESS				21	0.7
LITTLE NECK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
LITTLE NECK				1	0
Lake Success	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	6.0
		Inter Municipal Affairs		2	6.0
Inter Municipal Affairs		2	6.0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
Lake Success	Project Independence	Project Independence	PI - Exercise Program Registration	1	0		
			PI - Taxi Service	15	0		
			PI - Taxi Service Cancellation	1	0		
	Project Independence			17	0		
	Project Independence			17	0		
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0		
		Receiver of Taxes		2	0		
Receiver of Taxes			2	0			
Lake Success				22	0.5		
MANHASSET	Community Services	Community Services	CommSvc - Seasonal Programs Registration	9	0		
		Community Services		9	0		
	Community Services			9	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	0	
				Animal Sh - Misc	5	0.2	
				Animal Sh - Unleashed - Stray Dog	1	0	
		Animal Shelter			7	0.1	
		Code Enforcement	Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	2	3.0
					Code - Commercial Vehicle stored on Residential Property	1	0
	Code - Lights				1	0	
	Code - Miscellaneous				1	2.0	
	Code - Noise				1	0	
	Code - Sidewalk Obstruction				1	0	
	Code - Snow/Ice Removal				17	1.8	
	Code Enforcement			24	1.6		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	2.7			
	Parking Enforcement			3	2.7		
	Department of Public Safety				34	1.4	
	Department of Public Works	Highway Department	Highway Department	Hwy - Dead Animal Pickup	2	3.0	
				Hwy - Miscellaneous	4	2.5	
Hwy - Pothole				1	8.0		
Hwy - Snow and Ice Control				71	1.8		
Hwy - Street Sign - Repair / Replace				4	4.8		
Hwy - Tree Branch / Debris Pickup				1	2.0		
Hwy - Tree Planting				2	0		
Hwy - Tree Removal Objection				1	0		
Hwy - Tree Trimming / Removal Inspection				1	1.0		
Highway Department			87	2.0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	3.5	
			Street Light - Lights Out (Multiple)	1	7.0	
			Street Light - Mark Out	8	3.5	
		Street Lighting District			11	3.8
	Department of Public Works				98	2.2
	Housing Authority	Housing Authority		Housing - Appliance	1	1.0
				Housing - High Priority SR	3	0.3
				Housing - Misc Carpentry	1	4.0
				Housing - Misc SR	2	1.5
				Housing - Pest Control	2	0.5
				Housing - Plumbing	11	1.1
		Housing Authority			20	1.1
	Housing Authority				20	1.1
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	6.0
				OIC - Inter Municipal SR	7	2.9
		Inter Municipal Affairs			9	3.6
	Inter Municipal Affairs				9	3.6
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	4	0
				Bldg - Construction Complaint	2	7.5
				Bldg - Suspect Work Without a Permit	1	0
		Building Department			7	2.1
	Planning and Building Department				7	2.1
	Project Independence	Project Independence		PI - Call Back Request	1	0
				PI - Exercise Program Registration	2	0
				PI - Financial Assistance	1	1.0
				PI - Health Chat/Event Registration	2	0
				PI - Health and Mental Health	5	1.4
				PI - Household Maintenance	1	1.0
				PI - Membership Registration	1	0
				PI - Miscellaneous	2	1.0
				PI - Taxi Service	69	0
PI - Taxi Service Cancellation		7	0			
Project Independence			91	0.1		
Project Independence				91	0.1	
Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	2	1.0	
			SWMA - Garbage Not Picked Up	1	1.0	
	Solid Waste Management			3	1.0	
Solid Waste Management				3	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	1	11.0
			SupV - Thank You from Constituent	2	0
	Supervisor's Office		3	3.7	
	Supervisor's Office		3	3.7	
MANHASSET				274	1.3
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	3.0
		Highway Department		1	3.0
	Department of Public Works		1	3.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs		1	0	
	Planning and Building Department	Building Department	Bldg - Certificate Status	1	8.0
Building Department		1	8.0		
Planning and Building Department		1	8.0		
MANHASSET HILLS				3	3.7
MANORHAVEN	Community Services	Community Services	CommSvc - From Transfer	1	1.0
		Community Services		1	1.0
	Community Services		1	1.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs		2	0
	Inter Municipal Affairs		2	0	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Caregiver Support	1	0
			PI - Exercise Program Registration	20	0.1
			PI - Health and Mental Health	29	0
			PI - Miscellaneous	1	2.0
			PI - Taxi Service	36	0
PI - Taxi Service Cancellation			1	0	
PI - Veterans Services			1	0	
Project Independence		90	0.1		
Project Independence		90	0.1		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes		1	0		
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
	Supervisor's Office		1	0	
Supervisor's Office		1	0		
MANORHAVEN				96	0.1

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City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0	
			CommSvc - Bus Pickup Schedule	2	0	
			CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	13	0	
	Community Services			17	0.1	
	Community Services			17	0.1	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	0
				Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		2	0	
		Code Enforcement	Code - Sidewalk Obstruction	1	0	
	Code Enforcement		1	0		
	Department of Public Safety			3	0	
	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	10	3.2
				Inter Municipal Affairs		10
	Inter Municipal Affairs			10	3.2	
	Project Independence	Project Independence	Project Independence	PI - Cancellation	1	0
				PI - Caregiver Support	1	2.0
				PI - Exercise Program Registration	25	0
				PI - Health Chat/Event Registration	1	0
				PI - Health and Mental Health	2	0.5
				PI - Membership Registration	6	0
				PI - Support Group Registration	1	0
				PI - Taxi Service	52	0
				PI - Taxi Service Cancellation	6	0
Project Independence			95	0.0		
Project Independence			95	0.0		
Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0		
Receiver of Taxes			1	0		
Supervisor's Office	311 Call Center	311 Call Center	311 - PSEG Power Outage	2	0	
	311 Call Center		2	0		
Supervisor's Office			2	0		
MINEOLA				129	0.3	
MUNSEY PARK	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	2	2.0	
		Highway Department		2	2.0	
	Department of Public Works			2	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MUNSEY PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs		1	0		
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0	
		Project Independence		1	0	
Project Independence		1	0			
MUNSEY PARK				4	1.0	
Manhasset	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	3.0	
			Animal Sh - Menacing or Harrassing Dog	1	2.0	
			Animal Sh - Unleashed - Stray Dog	1	0	
		Animal Shelter		3	1.7	
		Code Enforcement	Code - Snow/Ice Removal	2	3.0	
			Code - Unlawful Property Use	1	6.0	
		Code Enforcement		3	4.0	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	1.3		
	Parking Enforcement		3	1.3		
	Department of Public Safety				9	2.3
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control		27	1.6
			Hwy - Street Drainage / Flooding		1	3.0
			Hwy - Tree Branch / Debris Pickup		1	0
			Hwy - Tree Planting		2	0
		Highway Department		31	1.5	
		Street Lighting District	Street Light - Light Out (Single)		1	0
			Street Light - Lights Out (Multiple)		1	0
Street Light - Mark Out			2	5.0		
Street Lighting District		4	2.5			
Department of Public Works				35	1.6	
Planning and Building Department	Building Department	Bldg - Application Status		1	6.0	
		Bldg - Illegal Housing		1	0	
	Building Department		2	3.0		
Planning and Building Department				2	3.0	
Project Independence	Project Independence	PI - Health and Mental Health		1	0	
		PI - Membership Registration		2	0	
		PI - Taxi Service		2	0	
	Project Independence		5	0		
Project Independence				5	0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0	
	Receiver of Taxes		1	0		
Receiver of Taxes				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Manhasset	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
		Solid Waste Management		1	0
	Solid Waste Management			1	0
Manhasset				53	1.5
Manorhaven	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	3	8.7
		Cat Shelter		3	8.7
	Department of Public Safety			3	8.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	3.0
			OIC - Inter Municipal SR	5	3.2
	Inter Municipal Affairs			8	3.1
	Inter Municipal Affairs			8	3.1
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0
			PI - Health and Mental Health	2	3.5
			PI - Membership Registration	4	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	22	0.0
			PI - Taxi Service Cancellation	2	0
Project Independence			33	0.3	
Project Independence			33	0.3	
Manorhaven				44	1.4
Mineola	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	2	2.5
		Code Enforcement		2	2.5
	Department of Public Safety			2	2.5
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	3.3
			OIC - Inter Municipal SR	3	1.7
	Inter Municipal Affairs			6	2.5
	Inter Municipal Affairs			6	2.5
Project Independence	Project Independence	PI - Exercise Program Registration	2	0	
		PI - Health Chat/Event Registration	1	0	
		PI - Health and Mental Health	1	0	
		PI - Membership Registration	4	0	
		PI - Taxi Service	4	0	
		PI - Taxi Service Cancellation	1	0	
Project Independence			13	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Mineola	Project Independence			13	0
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
		311 Call Center		1	0
	Supervisor's Office			1	0
Mineola				25	0.8
Munsey Park	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Taxi Service	6	0
		Project Independence		7	0.1
	Project Independence			7	0.1
Munsey Park				10	0.1
NEW CASSEL	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0
			CommSvc - From Transfer	1	0
			CommSvc - Seasonal Programs Registration	7	0
		Community Services		9	0.1
	Community Services			9	0.1
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	2	2.5
			Code - Court	10	0
			Code - Fence	1	0
			Code - Graffiti	1	0
			Code - Litter	4	8.2
			Code - Miscellaneous	2	4.5
			Code - No Plates / Inoperable Vehicle	1	0
			Code - Signs	2	0
			Code - Snow/Ice Removal	3	3.3
			Code - Unlawful Property Use	1	0
			Code Enforcement		27
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	19.0	
	Parking Enforcement		1	19.0	
	Department of Public Safety			28	2.7
	Department of Public Works	Highway Department	Hwy - Miscellaneous	3	4.3
Hwy - Pothole			4	8.0	
Hwy - Snow and Ice Control			31	1.6	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	5	1.8	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			45	2.3
		Street Lighting District	Street Light - Light Out (Single)	4	5.8	
			Street Light - Pole Problem	1	3.0	
		Street Lighting District			5	5.2
	Department of Public Works				50	2.6
	Housing Authority	Housing Authority		Housing - Electrical	3	1.7
				Housing - High Priority SR	20	1.0
				Housing - Misc Carpentry	2	0.5
				Housing - Misc SR	3	2.7
				Housing - Plumbing	4	3.2
		Housing Authority			32	1.4
	Housing Authority				32	1.4
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	4.0
		Inter Municipal Affairs			1	4.0
	Inter Municipal Affairs				1	4.0
	Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	1	9.0
				Parks and Recreation Department		
	Parks and Recreation Department				1	9.0
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	7	1.4
				Bldg - Housing Complaint	1	7.0
				Bldg - Illegal Housing	2	0
				Bldg - Miscellaneous	1	2.0
				Bldg - Suspect Work Without a Permit	1	0
		Building Department			12	1.6
	Planning and Building Department				12	1.6
Project Independence	Project Independence		PI - Exercise Program Registration	10	0.2	
			PI - Health Chat/Event Registration	4	0	
			PI - Health and Mental Health	4	0.2	
			PI - Household Maintenance	2	4.5	
			PI - Membership Registration	5	0	
			PI - Miscellaneous	2	4.0	
			PI - Taxi Service	40	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence			68	0.3	
Project Independence				68	0.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes		1	0	
	Receiver of Taxes		1	0		
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0	
		Supervisor's Office		2	0	
Supervisor's Office		2	0			
NEW CASSEL				204	1.5	
NEW HYDE PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	9	0	
		Community Services		9	0	
	Community Services		9	0		
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	32.0
			Cat Shelter		1	32.0
		Code Enforcement	Code - Miscellaneous		1	0
			Code - Snow/Ice Removal		4	1.5
		Code Enforcement		5	1.2	
		Parking Enforcement	Prkg Enfrc - Commercial Parking		2	1.5
	Parking Enforcement		2	1.5		
	Department of Public Safety				8	5.1
	Department of Public Works	Highway Department	Hwy - Miscellaneous		1	2.0
			Hwy - Pothole		1	4.0
			Hwy - Snow and Ice Control		19	1.1
			Hwy - Street Sign - Repair / Replace		9	0
			Hwy - Tree Branch / Debris Pickup		1	1.0
			Hwy - Tree Stump Removal		1	0
			Hwy - Tree Trimming / Removal Inspection		2	0.5
		Highway Department		34	0.8	
		Street Lighting District	Street Light - Light Out (Single)		3	7.3
			Street Light - Mark Out		4	4.0
	Street Light - Misc Problems			1	1.0	
	Street Light - On During Day			1	0	
Street Lighting District		9	4.3			
Department of Public Works				43	1.6	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		6	3.3	
	Inter Municipal Affairs		6	3.3		
Inter Municipal Affairs				6	3.3	
Project Independence	Project Independence	PI - Caregiver Support		3	2.3	
		PI - Exercise Program Registration		16	0.3	
		PI - Household Maintenance		1	1.0	
		PI - Membership Registration		3	0	
		PI - Miscellaneous		1	1.0	
		PI - Taxi Service		28	0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
NEW HYDE PARK	Project Independence	Project Independence	PI - Taxi Service Cancellation	2	0		
			PI - Taxi Service Complaint	1	1.0		
	Project Independence			55	0.3		
	Project Independence			55	0.3		
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	5.0		
			Solid Waste Management			1	5.0
	Solid Waste Management			1	5.0		
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	2	0		
			Supervisor's Office			2	0
	Supervisor's Office			2	0		
NEW HYDE PARK				124	1.2		
NO NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0		
			Adminstrative Services			1	0
	Adminstrative Services			1	0		
	Department of Public Safety	Code Enforcement	Code - Fence	1	1.0		
			Code - Garbage	1	0		
			Code - Snow/Ice Removal	4	4.2		
			Code Enforcement			6	3.0
	Department of Public Safety			6	3.0		
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0		
			Hwy - Grass Cut / Mow	1	4.0		
			Hwy - Miscellaneous	4	1.5		
			Hwy - Pothole	3	4.7		
			Hwy - Snow and Ice Control	31	1.3		
			Hwy - Street Sign - Repair / Replace	2	3.5		
			Hwy - Tree Planting	2	2.0		
			Hwy - Tree Trimming / Removal Inspection	1	0		
			Highway Department			45	1.6
			Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	2	7.5
	Street Light - Lights Out (Multiple)	2			0		
	Street Light - On During Day	1			0		
Street Lighting District			5	3.0			
Department of Public Works			50	1.8			
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0			
		OIC - Inter Municipal SR	5	5.0			
Inter Municipal Affairs			6	4.3			
Inter Municipal Affairs			6	4.3			
Project Independence	Project Independence	PI - Taxi Service	1	0			
		Project Independence			1	0	
Project Independence			1	0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
NO NEW HYDE PARK	Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	2.0	
		Solid Waste Management		1	2.0	
	Solid Waste Management			1	2.0	
NO NEW HYDE PARK				65	2.1	
NORTH HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	6	1.8	
		Inter Municipal Affairs		6	1.8	
	Inter Municipal Affairs			6	1.8	
	Project Independence	Project Independence	PI - Membership Registration	2	0	
			PI - Taxi Service	29	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence			34	0	
	Project Independence			34	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
Receiver of Taxes		2	0			
Receiver of Taxes			2	0		
NORTH HILLS				42	0.3	
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5	
			CommSvc - Bus Pickup Schedule	1	1.0	
			CommSvc - Misc SR	1	0	
			CommSvc - Seasonal Programs Registration	19	0	
	Community Services			23	0.1	
	Community Services			23	0.1	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	13.0
			Cat Shelter		1	13.0
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0
				Code - Court	1	0
				Code - From Transfer	1	1.0
				Code - Garbage	1	1.0
				Code - Leaves Accumulation	1	1.0
				Code - Miscellaneous	2	0.5
				Code - Noise	2	0.5
Code - Property Maintenance				4	1.5	
Code - Snow/Ice Removal	10	2.6				
Code Enforcement			23	1.7		
Department of Public Safety			24	2.1		
Department of Public Works	Highway Department	Hwy - Catch Basin	1	19.0		
		Hwy - Curb Repair	1	0		
		Hwy - Miscellaneous	10	2.2		
		Hwy - Plow Damage	3	0		
		Hwy - Pothole	1	5.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	69	1.8	
			Hwy - Street Drainage / Flooding	1	0	
			Hwy - Street Sign - Remove	1	0	
			Hwy - Street Sign - Repair / Replace	3	4.7	
			Hwy - Street Sweeping / Cleaning	1	19.0	
			Hwy - Tree Branch / Debris Pickup	2	1.5	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	4	4.0	
		Highway Department			98	2.3
		Street Lighting District	Street Light - Light Out (Single)	10	2.6	
			Street Light - Lights Out (Multiple)	5	0.6	
			Street Light - Mark Out	4	2.5	
			Street Light - Misc Problems	3	6.0	
		Street Lighting District			22	2.6
	Department of Public Works			120	2.3	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
			OIC - Inter Municipal SR	1	3.0	
		Inter Municipal Affairs			2	2.0
	Inter Municipal Affairs			2	2.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	5.0	
			Parks and Recreation Department			2
	Parks and Recreation Department			2	5.0	
	Planning and Building Department	Building Department	Bldg - Abandoned Property	1	0	
			Bldg - Applicant Advocate Request	10	1.0	
			Bldg - Application Status	1	0	
			Bldg - Illegal Housing	3	8.3	
			Bldg - Miscellaneous	1	0	
Bldg - Suspect Work Without a Permit			3	13.7		
Building Department			19	4.0		
Planning and Building Department			19	4.0		
Project Independence	Project Independence	PI - Call Back Request	1	0		
		PI - Caregiver Support	2	1.0		
		PI - Exercise Program Registration	32	0.2		
		PI - Health Chat/Event Registration	2	0		
		PI - Health and Mental Health	20	0		
		PI - Household Maintenance	2	4.0		
		PI - Membership Registration	15	0		
		PI - Miscellaneous	2	4.0		
		PI - Taxi Service	58	0.1		
		PI - Taxi Service Cancellation	4	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
NORTH NEW HYDE PARK	Project Independence	Project Independence	PI - Taxi Service Complaint	1	0		
			PI - Transportation/Mobility Mgmt Info	1	0		
	Project Independence			140	0.2		
	Project Independence			140	0.2		
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0		
			Receiver of Taxes			3	0
	Receiver of Taxes			3	0		
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	2.0		
			SWMA - Container without License / Permit	1	16.0		
			SWMA - Garbage Not Picked Up	2	3.0		
			Solid Waste Management			4	6.0
			Sustainability Department	Sustainability Department	SWMA - Compost	1	4.0
					SWMA - Rain Barrel	1	2.0
	Sustainability Department			2	3.0		
	Solid Waste Management			6	5.0		
	Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	1	7.0		
			SupV - Thank You from Constituent	1	0		
			Supervisor's Office			2	3.5
	Supervisor's Office			2	3.5		
	NORTH NEW HYDE PARK				341	1.4	
New Cassel	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0		
		Animal Shelter			1	0	
		Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	3	7.7	
				Code - Garbage	1	11.0	
				Code - Litter	1	0	
				Code - Miscellaneous	1	0	
				Code - No Plates / Inoperable Vehicle	2	1.0	
				Code - Property Maintenance	1	6.0	
				Code - Snow/Ice Removal	1	1.0	
	Code - Unlawful Property Use			1	6.0		
	Code Enforcement			11	4.5		
	Department of Public Safety			12	4.1		
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0		
			Hwy - Miscellaneous	1	1.0		
			Hwy - Snow and Ice Control	8	1.2		
Highway Department			10	1.2			
Street Lighting District			Street Lighting District	Street Light - Light Out (Single)	3	13.3	
	Street Lighting District			3	13.3		
Department of Public Works			13	4.0			

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
New Cassel	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	3.0
		Building Department		1	3.0
	Planning and Building Department			1	3.0
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Membership Registration	3	0
			PI - Taxi Service	13	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			18	0
Project Independence			18	0	
New Cassel				44	2.4
New Hyde Park	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	4.0
		Animal Shelter		1	4.0
		Code Enforcement	Code - Snow/Ice Removal	1	0
	Code Enforcement		1	0	
	Department of Public Safety			2	2.0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	2	3.0
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	1	3.0
	Highway Department			5	1.8
	Department of Public Works			5	1.8
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Taxi Service	2	0
	Project Independence			3	0
Project Independence			3	0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
	Receiver of Taxes		2	0	
Receiver of Taxes			2	0	
New Hyde Park				12	1.1
North Hills	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	3.0
		Code Enforcement		1	3.0
	Department of Public Safety			1	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.5
		Inter Municipal Affairs		2	3.5
	Inter Municipal Affairs			2	3.5
	Planning and Building Department	Building Department	Bldg - From Transfer	1	11.0
			Bldg - Retaining Wall	1	7.0
	Building Department			2	9.0
	Planning and Building Department			2	9.0
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
PI - Financial Assistance			1	0	
PI - Membership Registration			4	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
North Hills	Project Independence	Project Independence	PI - Taxi Service	27	0	
			PI - Taxi Service Cancellation	3	0	
			PI - Transportation/Mobility Mgmt Info	1	4.0	
	Project Independence			37	0.1	
	Project Independence			37	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes		1	0	
Receiver of Taxes			1	0		
North Hills				43	0.8	
North New Hyde Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	7	0	
		Community Services		7	0	
	Community Services			7	0	
	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0	
			Code - Court	2	2.0	
			Code - Fence	1	1.0	
			Code - Garbage	1	0	
			Code - Noise	1	11.0	
			Code - Property Maintenance	1	0	
			Code - Signs	1	0	
			Code - Smoke	1	0	
			Code - Snow/Ice Removal	6	2.8	
			Code - Unlawful Property Use	1	1.0	
	Code Enforcement			16	2.1	
	Department of Public Safety			16	2.1	
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Miscellaneous	4	2.8	
			Hwy - Plow Damage	1	0	
			Hwy - Pothole	1	3.0	
Hwy - Snow and Ice Control			43	1.5		
Hwy - Tree Branch / Debris Pickup			3	0.7		
Hwy - Tree Stump Removal			1	0		
Hwy - Tree Trimming / Removal Inspection			6	1.0		
Highway Department			60	1.5		
Street Lighting District			Street Lighting District	Street Light - Cycles On / Off	1	0
	Street Light - Light Out (Single)	8		1.9		
	Street Light - Misc Problems	2		4.0		
Street Lighting District			11	2.1		
Department of Public Works			71	1.6		

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City	Department Description	Group Description	Type Description	Count	Response Days	
North New Hyde Park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	4.0	
		Inter Municipal Affairs		2	4.0	
	Inter Municipal Affairs				2	4.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		1	0
			Bldg - Application Status		1	3.0
			Bldg - Certificate Status		1	1.0
			Bldg - Construction Complaint		1	15.0
			Bldg - Miscellaneous		1	8.0
			Bldg - Suspect Work Without a Permit		1	27.0
	Building Department				6	9.0
	Planning and Building Department				6	9.0
	Project Independence	Project Independence	PI - Call Back Request		2	2.5
			PI - Cancellation		1	0
			PI - Caregiver Support		1	2.0
			PI - Exercise Program Registration		20	0.2
			PI - Health Chat/Event Registration		2	0
			PI - Health and Mental Health		8	0.2
			PI - Membership Registration		8	0
			PI - Miscellaneous		1	1.0
			PI - Taxi Service		10	0
			PI - Taxi Service Cancellation		2	0
			Project Independence			
	Project Independence				55	0.3
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		2	0
		Receiver of Taxes			2	0
	Receiver of Taxes				2	0
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit		1	16.0
Solid Waste Management			1	16.0		
Solid Waste Management				1	16.0	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent		1	0	
	Supervisor's Office			1	0	
Supervisor's Office				1	0	
North New Hyde Park				161	1.5	
OLD WESTBURY	Project Independence	Project Independence	PI - Exercise Program Registration	1	0	
			PI - Taxi Service	5	0.2	
			PI - Taxi Service Cancellation	1	0	
	Project Independence			7	0.1	
Project Independence				7	0.1	
OLD WESTBURY				7	0.1	

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City	Department Description	Group Description	Type Description	Count	Response Days
Old Westbury	Community Services	Community Services	CommSvc - From Transfer	1	2.0
		Community Services		1	2.0
	Community Services			1	2.0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	4.0
		Highway Department		1	4.0
	Department of Public Works			1	4.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
Receiver of Taxes		3	0		
Receiver of Taxes			3	0	
Old Westbury				6	1.0
PLANDOME	Project Independence	Project Independence	PI - Taxi Service	13	0
		Project Independence		13	0
	Project Independence			13	0
PLANDOME				13	0
PLANDOME HEIGHTS	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
	Project Independence			2	0
PLANDOME HEIGHTS				2	0
PLANDOME MANOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Taxi Service	2	0
			PI - Taxi Service Cancellation	1	0
	Project Independence		3	0	
Project Independence			3	0	
PLANDOME MANOR				4	0
PORT WASHINGTON	Community Services	Community Services	CommSvc - From Transfer	1	0
			CommSvc - Misc SR	1	1.0
		Community Services		2	0.5
	Community Services			2	0.5
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	2	5.0
			Animal Sh - Dog Defecation	1	0
			Animal Sh - Menacing or Harrassing Dog	1	0
			Animal Sh - Misc	1	2.0
		Animal Shelter		5	2.4
		Cat Shelter	Cat Shelter - Feral Cats	1	28.0
Cat Shelter		1	28.0		
Code Enforcement	Code - Court	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Garbage	10	4.3		
			Code - Miscellaneous	1	0		
			Code - Property Maintenance	1	9.0		
			Code - Snow/Ice Removal	16	1.6		
			Code - Unlawful Property Use	1	21.0		
		Code Enforcement			30	3.3	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	6.0		
		Parking Enforcement			1	6.0	
		Port Washington Parking District	PWPDP - Broken Meter	PWPDP - Broken Meter	3	2.0	
				PWPDP - Lot Condition	1	1.0	
				PWPDP - Miscellaneous	4	0	
		Port Washington Parking District			8	0.9	
		Department of Public Safety				45	3.4
		Department of Public Works	Highway Department		Hwy - Call Back Request	1	6.0
					Hwy - Catch Basin	3	2.3
	Hwy - Curb Repair				2	7.5	
	Hwy - Dead Animal Pickup				3	2.7	
	Hwy - Miscellaneous				6	1.8	
	Hwy - Pothole				1	13.0	
	Hwy - Pothole Filled Without Request				4	0	
	Hwy - Snow and Ice Control				71	1.3	
	Hwy - Street Sign - New Request				1	0	
	Hwy - Street Sign - Repair / Replace				3	3.0	
	Hwy - Tree Branch / Debris Pickup				1	1.0	
	Hwy - Tree Planting				8	0	
	Hwy - Tree Removal Objection				9	0.1	
	Hwy - Tree Stump Removal				1	0	
	Hwy - Tree Trimming / Removal Inspection				1	0	
	Highway Department			115	1.4		
	Street Lighting District			Street Light - Light Out (Single)	10	12.7	
				Street Light - Mark Out	6	3.3	
				Street Light - Misc Problems	2	4.0	
Street Light - On During Day				1	12.0		
Street Light - Pole Problem		1		0			
Street Lighting District			20	8.4			
Department of Public Works				135	2.4		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	2.0			
		OIC - Inter Municipal SR	11	3.0			
	Inter Municipal Affairs			15	2.7		
Inter Municipal Affairs				15	2.7		
Planning and Building	Building Department	Bldg - Applicant Advocate Request	8	1.1			

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department	Building Department	Bldg - Certificate Status	1	2.0	
			Bldg - From Transfer	1	0	
			Bldg - Housing Complaint	1	0	
			Bldg - Illegal Housing	2	0	
			Bldg - Miscellaneous	1	0	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department	15	0.7		
	Planning and Building Department	15	0.7			
	Project Independence	Project Independence		PI - Call Back Request	2	2.0
				PI - Cancellation	1	0
				PI - Caregiver Support	1	0
				PI - Exercise Program Registration	28	0.1
				PI - Financial Assistance	2	0
				PI - Health and Mental Health	6	0
				PI - Household Maintenance	1	0
				PI - Membership Registration	5	0
				PI - Miscellaneous	2	0
				PI - Taxi Service	183	0
				PI - Taxi Service Cancellation	10	0
				PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence	243	0.0			
	Project Independence	243	0.0			
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	6	0
				Receiver of Taxes	6	0
	Receiver of Taxes			6	0	
	Solid Waste Management	Solid Waste Management		SWMA - Garbage Not Picked Up	1	3.0
				Solid Waste Management	1	3.0
Solid Waste Management			1	3.0		
Supervisor's Office	311 Call Center		311 - PSEG Power Outage	2	0	
			311 Call Center	2	0	
	Supervisor's Office		SupV - Airplane	1	0	
			SupV - Thank You from Constituent	1	0	
	Supervisor's Office	2	0			
Supervisor's Office	4	0				
PORT WASHINGTON			466	1.2		
PORT WASHINGTON NORTH	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0	
		Street Lighting District	1	2.0		
	Department of Public Works	1	2.0			

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON NORTH	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	6.0
			OIC - Inter Municipal SR	1	0
	Inter Municipal Affairs			3	4.0
	Inter Municipal Affairs			3	4.0
	Project Independence	Project Independence	PI - Caregiver Support	4	0
			PI - Exercise Program Registration	2	0
			PI - Taxi Service	7	0
	Project Independence			13	0
	Project Independence			13	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			Receiver of Taxes		
	Receiver of Taxes			1	0
PORT WASHINGTON NORTH				18	0.8
Plandome	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs		
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	2	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			4	0
	Project Independence			4	0
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes			1
Receiver of Taxes			1	0	
Plandome				6	0
Plandome Heights	Project Independence	Project Independence	PI - Taxi Service	2	0
			Project Independence		
	Project Independence			2	0
Plandome Heights				2	0
Plandome Manor	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0
			Inter Municipal Affairs		
	Inter Municipal Affairs			1	4.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			Receiver of Taxes		
Receiver of Taxes			1	0	
Plandome Manor				2	2.0
Port Washington	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			Community Services		
	Community Services			1	0
	Department of Public Safety	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	1	6.0
Code - Basketball Stanchion			1	6.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Port Washington	Department of Public Safety	Code Enforcement	Code - Garbage	1	8.0	
			Code - Snow/Ice Removal	2	2.5	
		Code Enforcement			5	5.0
	Department of Public Safety				5	5.0
	Department of Public Works	Highway Department		Hwy - Basketball Stanchion	1	0
				Hwy - Dead Animal Pickup	2	1.5
				Hwy - Pothole Filled Without Request	3	0
				Hwy - Snow and Ice Control	5	1.2
				Hwy - Street Sweeping / Cleaning	1	2.0
				Hwy - Tree Planting	1	0
				Hwy - Tree Trimming / Removal Inspection	1	2.0
		Highway Department			14	0.9
		Street Lighting District	Street Light - On During Day	1	0	
	Street Lighting District			1	0	
	Department of Public Works				15	0.9
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	1	0
				Inter Municipal Affairs		1
	Inter Municipal Affairs				1	0
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	1	1.0
				Bldg - Illegal Housing	1	0
				Bldg - Retaining Wall	1	0
				Bldg - Suspect Work Without a Permit	1	2.0
		Building Department			4	0.8
	Planning and Building Department				4	0.8
	Project Independence	Project Independence		PI - Exercise Program Registration	1	0
				PI - Health and Mental Health	1	0
				PI - Membership Registration	4	0
PI - Taxi Service				18	0	
PI - Taxi Service Cancellation				1	0	
Project Independence			25	0		
Project Independence				25	0	
Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	2	0	
			Receiver of Taxes		2	0
Receiver of Taxes				2	0	
Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	0	
			Solid Waste Management		1	0
Solid Waste Management				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Port Washington	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
Port Washington				55	0.7
Port Washington North	Department of Public Safety	Code Enforcement	Code - Sidewalk Obstruction	1	4.0
		Code Enforcement		1	4.0
	Department of Public Safety			1	4.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0
		Inter Municipal Affairs		1	4.0
	Inter Municipal Affairs			1	4.0
	Project Independence	Project Independence	PI - Exercise Program Registration	3	0
			PI - Health and Mental Health	2	0
			PI - Membership Registration	2	0
			PI - Taxi Service	26	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence			37	0
	Project Independence			37	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes		1	0		
Receiver of Taxes			1	0	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
	311 Call Center		1	0	
Supervisor's Office			1	0	
Port Washington North				41	0.2
ROSLYN	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	2	0.5
			Animal Sh - Unleashed - Stray Dog	1	2.0
	Animal Shelter			3	1.0
	Department of Public Safety			3	1.0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	3	1.7
		Highway Department		3	1.7
	Department of Public Works			3	1.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	4.7
			OIC - Inter Municipal SR	5	0.2
		Inter Municipal Affairs		8	1.9
	Inter Municipal Affairs			8	1.9
Project Independence	Project Independence	PI - Call Back Request	2	0	
		PI - Food and Hunger	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Project Independence	Project Independence	PI - Taxi Service	17	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence		21	0		
	Project Independence		21	0		
ROSLYN				35	0.7	
ROSLYN ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services		1	0		
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	2	3.0	
	Inter Municipal Affairs		3	2.0		
	Inter Municipal Affairs		3	2.0		
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0	
			PI - Health Chat/Event Registration	1	0	
			PI - Taxi Service	9	0	
Project Independence			11	0		
Project Independence		11	0			
ROSLYN ESTATES				15	0.4	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services		1	0		
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	2	14.5
			Cat Shelter		2	14.5
		Code Enforcement	Code - Garbage	5	5.8	
			Code - Litter	1	0	
			Code - Miscellaneous	3	0	
	Code Enforcement		19	2.3		
	Department of Public Safety		21	3.4		
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	2	3.0	
			Hwy - From Transfer	1	0	
			Hwy - Miscellaneous	3	1.7	
			Hwy - Pothole	1	10.0	
			Hwy - Snow and Ice Control	46	2.4	
			Hwy - Street Drainage / Flooding	1	3.0	
			Hwy - Street Painting	1	0	
Hwy - Street Sign - Repair / Replace			2	1.0		
Hwy - Street Sweeping / Cleaning			1	9.0		
Hwy - Tree Trimming / Removal Inspection			1	0		
Highway Department		59	2.4			
Street Lighting District	Street Light - Light Out (Single)	7	2.1			

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	2	8.5
			Street Light - Mark Out	1	4.0
			Street Light - Pole Problem	1	0
		Street Lighting District			11
	Department of Public Works			70	2.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	0
			OIC - Inter Municipal SR	5	1.2
		Inter Municipal Affairs		7	0.9
	Inter Municipal Affairs			7	0.9
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	3	1.7
			Bldg - Housing Complaint	1	0
			Bldg - Suspect Work Without a Permit	1	0
		Building Department		5	1.0
	Planning and Building Department			5	1.0
	Project Independence	Project Independence	PI - Exercise Program Registration	16	0.5
			PI - Health and Mental Health	2	0
			PI - Household Maintenance	1	0
			PI - Membership Registration	2	0
			PI - Taxi Service	104	0.1
			PI - Taxi Service Cancellation	4	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		130	0.1
	Project Independence			130	0.1
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
		Receiver of Taxes		2	0
Receiver of Taxes			2	0	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	2.0	
		Solid Waste Management		1	2.0
Solid Waste Management			1	2.0	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
	311 Call Center		1	0	
Supervisor's Office			1	0	
ROSLYN HEIGHTS				238	1.2
RUSSELL GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
		Inter Municipal Affairs		1	7.0
Inter Municipal Affairs			1	7.0	
Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		PI - Miscellaneous	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service	8	0	
			PI - Taxi Service Cancellation	2	0	
	Project Independence		12	0		
	Project Independence		12	0		
RUSSELL GARDENS				14	0.5	
Roslyn	Department of Public Safety	Code Enforcement	Code - Garbage	1	0	
			Code - Snow/Ice Removal	1	0	
		Code Enforcement		2	0	
	Department of Public Safety				2	0
	Department of Public Works	Highway Department	Hwy - Tree Planting		1	0
				Hwy - Tree Stump Removal	1	7.0
		Highway Department		2	3.5	
		Street Lighting District	Street Light - Light Out (Single)	1	5.0	
	Street Lighting District				1	5.0
	Department of Public Works				3	4.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	1.0
				Inter Municipal Affairs		1
	Inter Municipal Affairs				1	1.0
	Planning and Building Department	Building Department	Bldg - Housing Complaint		1	0
				Building Department		1
Planning and Building Department				1	0	
Project Independence	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Membership Registration	2	0	
			PI - Miscellaneous	1	0	
	Project Independence		4	0		
Project Independence				4	0	
Roslyn				11	1.2	
Roslyn Estates	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
				Cat Shelter		1
	Department of Public Safety				1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	0
				Inter Municipal Affairs		1
	Inter Municipal Affairs				1	0
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0	
			Receiver of Taxes		1	0
Receiver of Taxes				1	0	
Roslyn Estates				3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Roslyn Harbor	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0	
		Inter Municipal Affairs		1	4.0	
	Inter Municipal Affairs			1	4.0	
Roslyn Harbor				1	4.0	
Roslyn Heights	Community Services	Community Services	CommSvc - Misc SR	1	2.0	
		Community Services		1	2.0	
	Community Services			1	2.0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	1.0
			Animal Shelter		1	1.0
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	5.0
			Cat Shelter		1	5.0
		Code Enforcement		Code - Basketball Stanchion	1	0
	Code Enforcement			1	0	
	Department of Public Safety				3	2.0
	Department of Public Works	Highway Department		Hwy - Miscellaneous	1	4.0
				Hwy - Plow Damage	1	0
				Hwy - Snow and Ice Control	21	2.4
				Hwy - Tree Trimming / Removal Inspection	1	11.0
		Highway Department			24	2.8
		Street Lighting District		Street Light - Light Out (Single)	1	0
				Street Light - Mark Out	4	3.5
	Street Lighting District			5	2.8	
	Department of Public Works				29	2.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
			Inter Municipal Affairs		1	0
	Inter Municipal Affairs				1	0
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	2	0
Bldg - Construction Complaint				2	8.5	
Bldg - Suspect Work Without a Permit				1	7.0	
Bldg - Unable to Reach Inspector				1	1.0	
Building Department			6	4.2		
Planning Department		Planning - Questions needing Answers	1	2.0		
Planning Department			1	2.0		
Planning and Building Department				7	3.9	
Project Independence	Project Independence	PI - Exercise Program Registration	3	0		
		Project Independence		3	0	
Project Independence				3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Roslyn Heights	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	4.0
			SWMA - Container without License / Permit	1	0
	Solid Waste Management			2	2.0
	Solid Waste Management			2	2.0
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
		311 Call Center		1	0
	Supervisor's Office			1	0
Roslyn Heights				47	2.5
Russell Gardens	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	27.0
		Inter Municipal Affairs		1	27.0
	Inter Municipal Affairs			1	27.0
	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes		1	0		
Receiver of Taxes			1	0	
Russell Gardens				3	9.0
SADDLE ROCK	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	2	2.5
		Highway Department		2	2.5
	Department of Public Works			2	2.5
SADDLE ROCK				2	2.5
SANDS POINT	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	2.0
		Highway Department		1	2.0
	Department of Public Works			1	2.0
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0
			PI - Taxi Service	4	0
Project Independence			6	0	
Project Independence			6	0	
SANDS POINT				7	0.3
SEAFORD	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs			1	3.0
	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
Project Independence			1	0	
SEAFORD				2	1.5
SEARINGTOWN	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Department of Public Safety	Code Enforcement	Code - Water Flow / Accumulation	1	0
		Code Enforcement		1	0
	Department of Public Safety			2	0
	Department of Public Works	Department of Public Works	DPW - Road Project	1	0
		Department of Public Works		1	0
		Highway Department	Hwy - Dead Animal Pickup	1	1.0
			Hwy - Grass Cut / Mow	1	4.0
			Hwy - Miscellaneous	1	0
			Hwy - Snow and Ice Control	40	1.5
			Hwy - Street Sweeping / Cleaning	1	2.0
		Highway Department		44	1.5
		Street Lighting District	Street Light - Light Out (Single)	5	3.4
			Street Light - Mark Out	1	7.0
			Street Light - On During Day	1	0
	Street Lighting District		7	3.4	
	Department of Public Works			52	1.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	2.0
		Inter Municipal Affairs		3	2.0
	Inter Municipal Affairs			3	2.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	0
		Building Department		4	0
	Planning and Building Department			4	0
	Project Independence	Project Independence	PI - Exercise Program Registration	8	0.1
			PI - Health and Mental Health	1	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	7	0
			PI - Taxi Service Cancellation	2	0
PI - Taxi Service Complaint			1	1.0	
Project Independence		20	0.1		
Project Independence			20	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	
SEARINGTOWN				82	1.2
Saddle Rock	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0
		Inter Municipal Affairs		1	7.0
Inter Municipal Affairs			1	7.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Saddle Rock	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
Saddle Rock				2	3.5	
Sands Point	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	1.0	
		Cat Shelter		1	1.0	
	Department of Public Safety			1	1.0	
	Project Independence	Project Independence	PI - Exercise Program Registration	3	1.0	
			PI - Taxi Service	1	0	
	Project Independence			4	0.8	
	Project Independence			4	0.8	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
Receiver of Taxes		1	0			
Receiver of Taxes			1	0		
Sands Point				6	0.7	
Searingtown	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0	
		Parking Enforcement		1	0	
	Department of Public Safety			1	0	
	Department of Public Works	Highway Department	Hwy - From Transfer		1	0
			Hwy - Miscellaneous		1	1.0
			Hwy - Snow and Ice Control		13	2.2
			Hwy - Tree Stump Removal		1	0
			Hwy - Tree Trimming / Removal Inspection		2	1.5
	Highway Department			18	1.8	
	Street Lighting District	Street Lighting District	Street Light - Light Out (Single)		6	1.5
			Street Light - Lights Out (Multiple)		2	3.0
			Street Light - Mark Out		1	0
	Street Lighting District			9	1.7	
	Department of Public Works			27	1.8	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0	
		Inter Municipal Affairs		1	4.0	
	Inter Municipal Affairs			1	4.0	
Planning and Building Department	Building Department	Bldg - Miscellaneous	1	0		
	Building Department		1	0		
Planning and Building Department			1	0		
Project Independence	Project Independence	PI - Call Back Request	1	0		
		PI - Exercise Program Registration	4	3.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
Searingtown	Project Independence	Project Independence	PI - Taxi Service	5	0
			PI - Taxi Service Complaint	1	1.0
	Project Independence		11	1.2	
	Project Independence		11	1.2	
Searingtown				41	1.6
THOMASTON	Project Independence	Project Independence	PI - Food and Hunger	1	0
			PI - Health and Mental Health	10	0.1
			PI - Membership Registration	1	0
			PI - Taxi Service	2	0
	Project Independence		14	0.1	
Project Independence		14	0.1		
THOMASTON				14	0.1
Thomaston	Department of Public Works	Highway Department	Hwy - From Transfer	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Caregiver Support	1	0
			PI - Health and Mental Health	2	0
			PI - Taxi Service	19	0
			PI - Taxi Service Cancellation	5	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
Project Independence		30	0		
Project Independence		30	0		
Thomaston				31	0
UNIONDALE	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	1.0
		Code Enforcement		1	1.0
	Department of Public Safety		1	1.0	
UNIONDALE				1	1.0
UNIVERSITY GARDENS	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	2	0
		Code Enforcement		2	0
	Department of Public Safety		2	0	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
			Hwy - Snow and Ice Control	1	2.0
		Highway Department		2	1.0
	Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	2	11.0
			Street Light - Mark Out	1	0
	Street Lighting District		3	7.3	
	Department of Public Works		5	4.8	

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City	Department Description	Group Description	Type Description	Count	Response Days		
UNIVERSITY GARDENS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0		
		Inter Municipal Affairs		1	2.0		
	Inter Municipal Affairs			1	2.0		
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	8.0		
		Building Department		1	8.0		
	Planning and Building Department			1	8.0		
	Project Independence	Project Independence	PI - Taxi Service	10	0		
		Project Independence		10	0		
	Project Independence			10	0		
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
		Receiver of Taxes		1	0		
	Receiver of Taxes			1	0		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	4.0			
	Solid Waste Management		1	4.0			
Solid Waste Management			1	4.0			
UNIVERSITY GARDENS				21	1.8		
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0		
			CommSvc - Bus Pickup Schedule	1	0		
			CommSvc - Seasonal Programs Registration	11	0		
		Community Services		13	0		
	Community Services			13	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Bite	1	0	
				Animal Sh - Found Animal	1	1.0	
				Animal Sh - Unleashed - Stray Dog	1	21.0	
		Animal Shelter		3	7.3		
		Code Enforcement	Code Enforcement	Code Enforcement	Code - Court	1	0
					Code - Fence	1	0
					Code - Garbage	1	0
	Code - Liquid Discharge Into Street				1	0	
	Code Enforcement		5	1.4			
	Department of Public Safety		8	3.6			
	Department of Public Works	Highway Department	Highway Department	Hwy - From Transfer	1	2.0	
				Hwy - Pothole	1	3.0	
				Hwy - Snow and Ice Control	7	1.9	
				Hwy - Street Sign - Repair / Replace	2	1.5	
				Hwy - Street Sweeping / Cleaning	3	1.7	
				Hwy - Telephone/Utility Pole	1	0	
Hwy - Tree Planting				1	0		
Hwy - Tree Trimming / Removal Inspection				1	5.0		
Highway Department		17	1.8				

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	27.0
			Street Light - Light Out (Single)	2	9.0
			Street Light - Lights Out (Multiple)	1	0
			Street Light - On During Day	1	0
	Street Lighting District			5	9.0
	Department of Public Works			22	3.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	4	2.2
			Inter Municipal Affairs	5	2.0
	Inter Municipal Affairs			5	2.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	3.0
			Bldg - Illegal Housing	1	0
			Building Department	2	1.5
	Planning and Building Department			2	1.5
	Project Independence	Project Independence	PI - Call Back Request	2	0
			PI - Exercise Program Registration	26	0.1
			PI - Health Chat/Event Registration	7	0
			PI - Health and Mental Health	4	1.0
			PI - Membership Registration	2	0
			PI - Miscellaneous	2	0.5
			PI - Taxi Service	37	0
			PI - Taxi Service Cancellation	3	0
			Project Independence	83	0.1
	Project Independence			83	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
			Receiver of Taxes	3	0
	Receiver of Taxes			3	0
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0	
		Solid Waste Management	1	1.0	
Solid Waste Management			1	1.0	
WESTBURY				137	0.9
WHIPPANY	Project Independence	Project Independence	PI - Miscellaneous	1	0
			Project Independence	1	0
			Project Independence	1	0
WHIPPANY				1	0
WILLISTON PARK	Community Services	Community Services	CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	4	0
			Community Services	5	0.2
Community Services			5	0.2	

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City	Department Description	Group Description	Type Description	Count	Response Days	
WILLISTON PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.5	
		Inter Municipal Affairs		2	3.5	
	Inter Municipal Affairs			2	3.5	
	Project Independence	Project Independence	PI - Cancellation		2	0
			PI - Exercise Program Registration		16	0
			PI - Health Chat/Event Registration		4	0
			PI - Health and Mental Health		2	3.5
			PI - Membership Registration		2	0
			PI - Taxi Service		55	0.1
			PI - Taxi Service Cancellation		1	0
			PI - Taxi Service Complaint		2	2.0
	Project Independence			84	0.2	
	Project Independence			84	0.2	
WILLISTON PARK				91	0.3	
Westbury	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0	
		Community Services		3	0	
		Community Services		3	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite		1	0
			Animal Sh - Found Animal		1	0
			Animal Sh - Surrender a dog		1	0
		Animal Shelter			3	0
		Cat Shelter	Cat Shelter - Feral Cats		1	21.0
		Cat Shelter			1	21.0
		Code Enforcement	Code - Boat		1	5.0
	Code Enforcement			1	5.0	
	Department of Public Safety			5	5.2	
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control		2	1.0
			Hwy - Tree Planting		1	0
		Highway Department			3	0.7
		Street Lighting District	Street Light - Light Out (Single)		1	5.0
	Street Lighting District			1	5.0	
Department of Public Works			4	1.8		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		3	5.3	
		OIC - Inter Municipal SR		3	3.0	
	Inter Municipal Affairs			6	4.2	
Inter Municipal Affairs			6	4.2		
Project Independence	Project Independence	PI - Call Back Request		1	0	
		PI - Exercise Program Registration		3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Westbury	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	3	0
	Project Independence			8	0
	Project Independence			8	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
			Receiver of Taxes	3	0
	Receiver of Taxes			3	0
Westbury				29	2.0
Williston Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
			Community Services	2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0
			Animal Sh - Misc	1	27.0
			Animal Shelter	2	15.0
	Department of Public Safety			2	15.0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	2.0
			Street Lighting District	2	2.0
	Department of Public Works			2	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	11.0
			Inter Municipal Affairs	1	11.0
	Inter Municipal Affairs			1	11.0
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Membership Registration	1	0
PI - Transportation/Mobility Mgmt Info			1	0	
Project Independence			3	0	
Project Independence			3	0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes	1	0	
Receiver of Taxes			1	0	
Williston Park				11	4.1
albertson	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	4.0
			Code Enforcement	1	4.0
	Department of Public Safety			1	4.0
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	4	1.5
			Highway Department	4	1.5
		Street Lighting District	Street Light - Mark Out	1	0
Street Lighting District			1	0	
Department of Public Works			5	1.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
albertson	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
albertson				7	1.4
carle place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0
		Highway Department		3	0
		Street Lighting District	Street Light - Light Out (Single)	1	2.0
	Street Lighting District		1	2.0	
Department of Public Works			4	0.5	
carle place				4	0.5
carle place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0
		Highway Department		3	0
	Department of Public Works			3	0
carle place				3	0
east meadow	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	1.0
		Code Enforcement		1	1.0
	Department of Public Safety			1	1.0
east meadow				1	1.0
elmont	Planning and Building Department	Building Department	Bldg - Miscellaneous	1	0
		Building Department		1	0
	Planning and Building Department			1	0
elmont				1	0
floral park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
floral park				1	2.0
garden city	Department of Public Works	Highway Department	Hwy - Pothole	1	14.0
		Highway Department		1	14.0
	Department of Public Works			1	14.0
garden city				1	14.0
great neck	Department of Public Works	Highway Department	Hwy - Plow Damage	1	0
			Hwy - Street Sign - Repair / Replace	2	0.5
		Highway Department		3	0.3
		Street Lighting District	Street Light - Light Out (Single)	3	5.7
	Street Lighting District		3	5.7	
Department of Public Works			6	3.0	
great neck				6	3.0

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City	Department Description	Group Description	Type Description	Count	Response Days
greenvale	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
		Highway Department		1	1.0
	Department of Public Works		1	1.0	
greenvale				1	1.0
harbor hills	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	5.0
		Street Lighting District		2	5.0
	Department of Public Works		2	5.0	
harbor hills				2	5.0
herricks	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works		2	0	
herricks				2	0
manhasset	Department of Public Safety	Parking Enforcement	Prkg Enfrc - From Transfer	1	3.0
			Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement		2	2.0
	Department of Public Safety		2	2.0	
	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	4	1.8
			Hwy - Street Sign - Repair / Replace	4	0
		Highway Department		8	0.9
	Department of Public Works		8	0.9	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0
			OIC - Inter Municipal SR	1	0
Inter Municipal Affairs		2	3.0		
Inter Municipal Affairs		2	3.0		
manhasset				12	1.4
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	4	0
		Highway Department		4	0
	Department of Public Works		4	0	
new cassel				4	0
new hyde Park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works		2	0	
new hyde Park				2	0
new hyde park	Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	1	5.0
		Code Enforcement		1	5.0
	Department of Public Safety		1	5.0	
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	8	0
			Highway Department		8
Department of Public Works		8	0		
new hyde park				9	0.6

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City	Department Description	Group Description	Type Description	Count	Response Days	
port washington	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0	
		Code Enforcement		1	0	
		Port Washington Parking District	PWPD - Lot Condition	1	2.0	
		Port Washington Parking District		1	2.0	
	Department of Public Safety				2	1.0
	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow		1	2.0
			Hwy - Pothole Filled Without Request		11	0
			Hwy - Snow and Ice Control		2	0
			Hwy - Street Sign - Repair / Replace		1	0
			Hwy - Tree Stump Removal		1	1.0
			Hwy - Tree Trimming / Removal Inspection		1	0
		Highway Department		17	0.2	
	Street Lighting District	Street Light - Lights Out (Multiple)		2	18.5	
		Street Light - Pole Problem		1	5.0	
	Street Lighting District		3	14.0		
	Department of Public Works				20	2.2
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	1.0
Inter Municipal Affairs		1	1.0			
Inter Municipal Affairs				1	1.0	
port washington				23	2.1	
port washington	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0	
		Inter Municipal Affairs		1	7.0	
	Inter Municipal Affairs		1	7.0		
port washington				1	7.0	
portwashington	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs		1	0		
portwashington				1	0	
roslyn	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0	
		Inter Municipal Affairs		1	6.0	
	Inter Municipal Affairs		1	6.0		
roslyn				1	6.0	
roslyn heights	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
		Parking Enforcement		1	1.0	
	Department of Public Safety				1	1.0
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request		2	0
			Hwy - Snow and Ice Control		1	3.0
Highway Department		3	1.0			

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City	Department Description	Group Description	Type Description	Count	Response Days
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			4	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.0
		Inter Municipal Affairs		2	1.0
Inter Municipal Affairs			2	1.0	
roslyn heights				7	1.6
roslyn heights	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	2	0
			Hwy - Snow and Ice Control	1	2.0
	Highway Department		3	0.7	
	Department of Public Works			3	0.7
roslyn heights				3	0.7
roslyn heights	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
		Highway Department		1	0
	Department of Public Works			1	0
roslyn heights				1	0
westbury	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Street Lighting District	Street Light - Light Out (Single)	1	5.0	
		Street Lighting District		1	5.0
Department of Public Works			3	1.7	
westbury				3	1.7
	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
		Adminstrative Services			1
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	4.0
			Animal Sh - Dog Adoption	28	0
			Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		30	0.1
		Cat Shelter	Cat Shelter - Call Back	3	9.0
		Cat Shelter		3	9.0
	Code Enforcement	Code - Call Back Request	37	1.2	
		Code - Garbage	1	4.0	
		Code - Property Violations Search	70	3.5	
		Code - Snow/Ice Removal	3	2.7	
	Code Enforcement			111	2.7
	Parking Enforcement	Prkg Enfrc - Call Back Request	2	2.0	
Prkg Enfrc - From Transfer		2	2.0		
Parking Enforcement			4	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Safety	Port Washington Parking District	PWPD - Call Back Request	7	0	
			PWPD - Lot Condition	1	0	
		Port Washington Parking District			8	0
	Department of Public Safety				156	2.2
	Department of Public Works	Highway Department		Hwy - Call Back Request	28	1.4
				Hwy - Dead Animal Pickup	1	0
				Hwy - Informational	29	0
				Hwy - Permits / Road Opening Application Request	10	0.4
				Hwy - Snow and Ice Control	8	2.0
				Hwy - Street Painting	1	0
				Hwy - Tree Trimming / Removal Inspection	1	1.0
		Highway Department			78	0.8
		Street Lighting District		Street Light - Cycles On / Off	4	0
				Street Light - From Transfer	1	1.0
				Street Light - Light Out (Single)	11	0
		Street Lighting District			16	0.1
		Department of Public Works				94
	Human Resources and Finance	Human Resources and Finance		HR - Call Back Request	7	0
				HR - Medical and Insurance Benefits	1	19.0
				HR - Misc SR	1	0
		Human Resources and Finance			9	2.1
	Human Resources and Finance				9	2.1
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	13	1.8
				Inter Municipal Affairs		
	Inter Municipal Affairs				13	1.8
	Parks and Recreation Department	Parks and Recreation Department		Park - Call Back Request	3	0
				Park - Disabled Youth Recreation Program	1	0
Park - General Complaint				1	3.0	
Park - Park Facilities Maintenance				6	2.5	
Park - Park Maintenance Projects				1	0	
Park - Park Permit Application Request				9	0	
Parks and Recreation Department			21	0.9		
Parks and Recreation Department				21	0.9	
Planning and Building Department	Board of Zoning Appeals		BZA - Questions needing Answers	9	0	
			Board of Zoning Appeals			9
	Building Department		Bldg - Applicant Advocate Request	10	0.1	
			Bldg - From Transfer	2	1.0	
			Bldg - General Question Needs Answers	129	2.8	
			Bldg - Permit Question Needs Answers	22	2.7	

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Planning and Building Department	Building Department		163	2.6	
		Planning Department	Planning - Call Back Request	3	2.7	
		Planning Department		3	2.7	
	Planning and Building Department				175	2.5
	Project Independence	Project Independence	PI - Call Back Request		1	0
			PI - Miscellaneous		1	0
			PI - Taxi Service		1	0
		Project Independence		3	0	
	Project Independence				3	0
	Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		2	0
		Receiver of Taxes		2	0	
	Receiver of Taxes				2	0
	Solid Waste Management	Solid Waste Management	SWMA - Call Back		27	1.0
		Solid Waste Management		27	1.0	
	Solid Waste Management				27	1.0
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up		91	0.0
		311 Call Center		91	0.0	
		Supervisor's Office	SupV - Helicopter Nassau		1	0
			SupV - Roslyn LIRR Parking Lot		1	0
	Supervisor's Office		2	0		
	Supervisor's Office				93	0.0
	Town Clerk	Town Clerk	Town Clerk - Birth Certificate		161	0
			Town Clerk - Death Certificate		63	0
			Town Clerk - Dog License		46	0
			Town Clerk - Domestic Partnership		8	0
			Town Clerk - Filming Permit		1	0
			Town Clerk - Fishing License		1	0
Town Clerk - Hunting License			3	0		
Town Clerk - Landscaping License			1	0		
Town Clerk - Liquor License			1	0		
Town Clerk - Marriage Certificate			50	0		
Town Clerk - Marriage License			17	0		
Town Clerk - Miscellaneous			12	0		
Town Clerk - Parking Restrictions Removal Request			1	0		
Town Clerk - Peddler License			12	0		
Town Clerk - Secondhand Dealer License			2	0		
Town Clerk - Solid Waste Management License			14	0		
Town Clerk - Taxi and Limousine License		16	0			

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Tow Truck License	10	0
			Town Clerk - Waterways	1	0
		Town Clerk		420	0
	Town Clerk			420	0
				1,014	0.9
Summary				6,019	1.1