

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	CARLE PLACE	1	0	
			NO NEW HYDE PARK	1	0	
				1	0	
		<b>Adm Svc - Green Team</b>			<b>3</b>	<b>0</b>
<b>Administrative Services</b>				<b>3</b>	<b>0</b>	
<b>Administrative Services</b>				<b>3</b>	<b>0</b>	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	ALBERTSON	1	0	
			HERRICKS	1	0	
			MINEOLA	1	1.0	
			NEW CASSEL	1	1.0	
			NORTH NEW HYDE PARK	2	0.5	
			WESTBURY	1	0	
		<b>CommSvc - Bus Pickup Cancel</b>			<b>7</b>	<b>0.4</b>
		CommSvc - Bus Pickup Schedule	ALBERTSON	1	1.0	
			MINEOLA	2	0	
			NORTH NEW HYDE PARK	1	1.0	
			WESTBURY	1	0	
		<b>CommSvc - Bus Pickup Schedule</b>			<b>5</b>	<b>0.4</b>
		CommSvc - From Transfer	EAST HILLS	1	1.0	
			MANORHAVEN	1	1.0	
			NEW CASSEL	1	0	
			Old Westbury	1	2.0	
			PORT WASHINGTON	1	0	
		<b>CommSvc - From Transfer</b>			<b>5</b>	<b>0.8</b>
		CommSvc - Misc SR	GARDEN CITY PARK	1	2.0	
			MINEOLA	1	1.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	1.0	
			Roslyn Heights	1	2.0	
WILLISTON PARK	1		1.0			
<b>CommSvc - Misc SR</b>			<b>6</b>	<b>1.2</b>		
CommSvc - Seasonal Programs Registration	carle place	1	0			
	ALBERTSON	3	0			
	CARLE PLACE	19	0			
	EAST WILLISTON	1	0			
	East Hills	1	0			
	FLORAL PARK	1	0			
	GARDEN CITY PARK	21	0			
	GLEN COVE	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Community Services	Community Services	CommSvc - Seasonal Programs Registration	GREAT NECK	2	0		
			Garden City Park	2	0		
			Great Neck	1	0		
			HERRICKS	5	0		
			MANHASSET	9	0		
			MINEOLA	13	0		
			Mineola	2	0		
			NEW CASSEL	7	0		
			NEW HYDE PARK	9	0		
			NORTH NEW HYDE PARK	19	0		
			North New Hyde Park	7	0		
			Port Washington	1	0		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	1	0		
			RUSSELL GARDENS	1	0		
			WESTBURY	11	0		
			WILLISTON PARK	4	0		
			Westbury	3	0		
			Williston Park	2	0		
			<b>CommSvc - Seasonal Programs Registration</b>				<b>148</b>
<b>Community Services</b>				<b>171</b>	<b>0.1</b>		
<b>Community Services</b>				<b>171</b>	<b>0.1</b>		
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	Great Neck	1	0		
			Manhasset	1	3.0		
			PORT WASHINGTON	2	5.0		
			ROSLYN	2	0.5		
				1	4.0		
		<b>Animal Sh - Barking Dog</b>				<b>7</b>	<b>2.6</b>
		Animal Sh - Dog Adoption			28	0	
		<b>Animal Sh - Dog Adoption</b>				<b>28</b>	<b>0</b>
		Animal Sh - Dog Bite	BAYSIDE	1	27.0		
			GARDEN CITY PARK	1	1.0		
			New Hyde Park	1	4.0		
			WESTBURY	1	0		
			Westbury	1	0		
<b>Animal Sh - Dog Bite</b>				<b>5</b>	<b>6.4</b>		
Animal Sh - Dog Defecation		PORT WASHINGTON	1	0			
<b>Animal Sh - Dog Defecation</b>				<b>1</b>	<b>0</b>		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	MINEOLA	1	0	
			WESTBURY	1	1.0	
			Westbury	1	0	
		<b>Animal Sh - Found Animal</b>			<b>3</b>	<b>0.3</b>
		Animal Sh - Lost Animal	ALBERTSON	1	0	
			BALDWIN	1	3.0	
			LITTLE NECK	1	0	
			MANHASSET	1	0	
			Roslyn Heights	1	1.0	
			Williston Park	1	3.0	
		<b>Animal Sh - Lost Animal</b>			<b>6</b>	<b>1.2</b>
		Animal Sh - Menacing or Harrassing Dog	Manhasset	1	2.0	
			Munsey Park	1	0	
			PORT WASHINGTON	1	0	
		<b>Animal Sh - Menacing or Harrassing Dog</b>			<b>3</b>	<b>0.7</b>
		Animal Sh - Misc	Great Neck	1	0	
			Lake Success	1	0	
			MANHASSET	5	0.2	
			MANORHAVEN	1	0	
			PORT WASHINGTON	1	2.0	
			Williston Park	1	27.0	
		<b>Animal Sh - Misc</b>			<b>10</b>	<b>3.0</b>
		Animal Sh - Surrender a dog	GLEN COVE	1	0	
			GREAT NECK	1	0	
			New Cassel	1	0	
			Westbury	1	0	
		<b>Animal Sh - Surrender a dog</b>			<b>4</b>	<b>0</b>
	Animal Sh - Unleashed - Stray Dog	MANHASSET	1	0		
		MINEOLA	1	0		
		Manhasset	1	0		
		ROSLYN	1	2.0		
		WESTBURY	1	21.0		
			1	0		
<b>Animal Sh - Unleashed - Stray Dog</b>			<b>6</b>	<b>3.8</b>		
<b>Animal Shelter</b>				<b>73</b>	<b>1.5</b>	
Cat Shelter	Cat Shelter - Call Back		3	9.0		
		<b>Cat Shelter - Call Back</b>			<b>3</b>	<b>9.0</b>
	Cat Shelter - Feral Cats	Manorhaven	3	8.7		
		NEW HYDE PARK	1	32.0		
	NORTH NEW HYDE PARK	1	13.0			

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	PORT WASHINGTON	1	28.0
			ROSLYN HEIGHTS	2	14.5
			Roslyn Estates	1	0
			Roslyn Heights	1	5.0
			SEARINGTOWN	1	0
			Sands Point	1	1.0
			Westbury	1	21.0
		<b>Cat Shelter - Feral Cats</b>	<b>13</b>	<b>11.9</b>	
	<b>Cat Shelter</b>		<b>16</b>	<b>11.4</b>	
	Code Enforcement	Code - After Hours/Weekend Construction	MANHASSET	2	3.0
			NEW CASSEL	2	2.5
			NORTH NEW HYDE PARK	1	1.0
		<b>Code - After Hours/Weekend Construction</b>	<b>5</b>	<b>2.4</b>	
		Code - Animal (except Dog / Cat / Wild life )	Port Washington	1	6.0
		<b>Code - Animal (except Dog / Cat / Wild life )</b>	<b>1</b>	<b>6.0</b>	
		Code - Bamboo	GARDEN CITY PARK	1	0
		<b>Code - Bamboo</b>	<b>1</b>	<b>0</b>	
		Code - Basketball Stanchion	Port Washington	1	6.0
			Roslyn Heights	1	0
		<b>Code - Basketball Stanchion</b>	<b>2</b>	<b>3.0</b>	
		Code - Boat	Westbury	1	5.0
		<b>Code - Boat</b>	<b>1</b>	<b>5.0</b>	
		Code - Call Back Request		37	1.2
		<b>Code - Call Back Request</b>	<b>37</b>	<b>1.2</b>	
		Code - Commercial Vehicle stored on Residential Property	CARLE PLACE	1	0
			Floral Park Centre	1	9.0
			GARDEN CITY PARK	1	1.0
			MANHASSET	1	0
			New Cassel	3	7.7
	North New Hyde Park		1	0	
	<b>Code - Commercial Vehicle stored on Residential Property</b>	<b>8</b>	<b>4.1</b>		
	Code - Court	ALBERTSON	1	0	
		CARLE PLACE	1	0	
Carle Place		1	0		
Floral Park Centre		2	1.0		
GREAT NECK		1	0		
NEW CASSEL		10	0		
NORTH NEW HYDE PARK		1	0		
North New Hyde Park		2	2.0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Court	PORT WASHINGTON	1	0	
			WESTBURY	1	0	
		<b>Code - Court</b>			<b>21</b>	<b>0.3</b>
		Code - Fence	NEW CASSEL	1	0	
			NO NEW HYDE PARK	1	1.0	
			North New Hyde Park	1	1.0	
			WESTBURY	1	0	
		<b>Code - Fence</b>			<b>4</b>	<b>0.5</b>
		Code - From Transfer	FLORAL PARK CENTER	1	0	
			FLORAL PARK CENTRE	1	0	
			NORTH NEW HYDE PARK	1	1.0	
		<b>Code - From Transfer</b>			<b>3</b>	<b>0.3</b>
		Code - Garbage	CARLE PLACE	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	1.0	
			New Cassel	1	11.0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	10	4.3	
			Port Washington	1	8.0	
			ROSLYN HEIGHTS	5	5.8	
			Roslyn	1	0	
			WESTBURY	1	0	
				1	4.0	
		<b>Code - Garbage</b>			<b>24</b>	<b>4.0</b>
		Code - Graffiti	NEW CASSEL	1	0	
		<b>Code - Graffiti</b>			<b>1</b>	<b>0</b>
		Code - Leaves Accumulation	NORTH NEW HYDE PARK	1	1.0	
		<b>Code - Leaves Accumulation</b>			<b>1</b>	<b>1.0</b>
		Code - Lights	ALBERTSON	1	0	
			MANHASSET	1	0	
		<b>Code - Lights</b>			<b>2</b>	<b>0</b>
		Code - Liquid Discharge Into Street	GARDEN CITY PARK	1	3.0	
			GREAT NECK	1	3.0	
WESTBURY	1		0			
<b>Code - Liquid Discharge Into Street</b>			<b>3</b>	<b>2.0</b>		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Litter	NEW CASSEL	4	8.2	
			New Cassel	1	0	
			ROSLYN HEIGHTS	1	0	
		<b>Code - Litter</b>			<b>6</b>	<b>5.5</b>
		Code - Miscellaneous	Floral Park Centre	2	0	
			GARDEN CITY PARK	4	5.5	
			Glenwood Landing	1	6.0	
			Great Neck	1	0	
			Great Neck Estates	1	0	
			MANHASSET	1	2.0	
			NEW CASSEL	2	4.5	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0.5	
			New Cassel	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	3	0	
			WESTBURY	1	7.0	
			port washington	1	0	
			<b>Code - Miscellaneous</b>			<b>22</b>
		Code - No Plates / Inoperable Vehicle	ALBERTSON	2	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	2	12.0	
			Garden City Park	1	11.0	
			HICKSVILLE	1	2.0	
			NEW CASSEL	1	0	
			New Cassel	2	1.0	
		<b>Code - No Plates / Inoperable Vehicle</b>			<b>10</b>	<b>3.9</b>
		Code - Noise	Albertson	1	7.0	
			Carle Place	1	6.0	
			HERRICKS	1	1.0	
			MANHASSET	1	0	
			NORTH NEW HYDE PARK	2	0.5	
			North New Hyde Park	1	11.0	
<b>Code - Noise</b>			<b>7</b>	<b>3.7</b>		
Code - Overgrown Vegetation	ALBERTSON	1	5.0			
	HERRICKS	1	1.0			
<b>Code - Overgrown Vegetation</b>			<b>2</b>	<b>3.0</b>		
Code - Property Maintenance	ALBERTSON	1	0			
	Albertson	2	0			
	GARDEN CITY PARK	1	5.0			

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Department of Public Safety	Code Enforcement	Code - Property Maintenance	GREAT NECK	1	19.0	
			Great Neck	1	0	
			NORTH NEW HYDE PARK	4	1.5	
			New Cassel	1	6.0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	1	9.0	
		<b>Code - Property Maintenance</b>			<b>13</b>	<b>3.5</b>
		Code - Property Violations Search		70	3.5	
		<b>Code - Property Violations Search</b>			<b>70</b>	<b>3.5</b>
		Code - Sidewalk Obstruction	Baxter Estates	1	0	
			GREAT NECK	2	2.0	
			MANHASSET	1	0	
			MINEOLA	1	0	
			Port Washington North	1	4.0	
		<b>Code - Sidewalk Obstruction</b>			<b>6</b>	<b>1.3</b>
		Code - Signs	GARDEN CITY PARK	1	0	
			NEW CASSEL	2	0	
			North New Hyde Park	1	0	
		<b>Code - Signs</b>			<b>4</b>	<b>0</b>
		Code - Smoke	Albertson	1	6.0	
			North New Hyde Park	1	0	
		<b>Code - Smoke</b>			<b>2</b>	<b>3.0</b>
		Code - Snow/Ice Removal	Great Neck	1	0	
			Port wash	1	2.0	
			li	1	0	
			new hyde park	1	4.0	
			great neck	1	0	
			ALBERTSON	8	1.1	
			Albertson	2	2.0	
			Baxter Estates	1	0	
			CARLE PLACE	10	1.2	
			Carle Place	1	0	
			ELMONT	1	0	
Elmont	1		1.0			
GARDEN CITY PARK	14		3.8			
GREAT NECK	4		2.0			
GREAT NECK PLAZA	1		2.0			
GREENVALE	1		0			
Garden City Park	1		4.0			
Great Neck	1		4.0			

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Department of Public Safety	Code Enforcement	Code - Snow/Ice Removal	Great Neck Estates	1	0		
			HERRICKS	1	4.0		
			HICKSVILLE	1	2.0		
			Herricks	1	0		
			MANHASSET	17	1.8		
			Manhasset	2	3.0		
			Mineola	2	2.5		
			NEW CASSEL	3	3.3		
			NEW HYDE PARK	4	1.5		
			NO NEW HYDE PARK	4	4.2		
			NORTH NEW HYDE PARK	10	2.6		
			New Cassel	1	1.0		
			New Hyde Park	1	0		
			North Hills	1	3.0		
			North New Hyde Park	6	2.8		
			PORT WASHINGTON	16	1.6		
			Port Washington	2	2.5		
			ROSLYN HEIGHTS	10	1.4		
			Roslyn	1	0		
			UNIONDALE	1	1.0		
			UNIVERSITY GARDENS	2	0		
			albertson	1	4.0		
		east meadow	1	1.0			
		new hyde park	1	5.0			
			3	2.7			
				<b>Code - Snow/Ice Removal</b>		<b>144</b>	<b>2.0</b>
				Code - Unlawful Property Use	ALBERTSON	1	16.0
					Manhasset	1	6.0
					NEW CASSEL	1	0
					New Cassel	1	6.0
					North New Hyde Park	1	1.0
					PORT WASHINGTON	1	21.0
				<b>Code - Unlawful Property Use</b>		<b>6</b>	<b>8.3</b>
		Code - Water Flow / Accumulation	SEARINGTOWN	1	0		
		<b>Code - Water Flow / Accumulation</b>		<b>1</b>	<b>0</b>		
	<b>Code Enforcement</b>			<b>407</b>	<b>2.5</b>		
	Parking Enforcement	Prkg Enfrc - Call Back Request		2	2.0		
		<b>Prkg Enfrc - Call Back Request</b>		<b>2</b>	<b>2.0</b>		
		Prkg Enfrc - Commercial Parking	GARDEN CITY PARK	1	4.0		
			HERRICKS	1	7.0		

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Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	NEW CASSEL	1	19.0		
			NEW HYDE PARK	2	1.5		
			Searingtown	1	0		
		<b>Prkg Enfrc - Commercial Parking</b>			<b>6</b>	<b>5.5</b>	
		Prkg Enfrc - From Transfer	manhasset	1	3.0		
				2	2.0		
		<b>Prkg Enfrc - From Transfer</b>			<b>3</b>	<b>2.3</b>	
		Prkg Enfrc - Parking Violations Complaint	ALBERTSON	ALBERTSON	2	1.0	
				FLORAL PARK CENTER	1	1.0	
				Floral Park Centre	1	5.0	
				GARDEN CITY PARK	2	1.0	
				GREAT NECK	2	3.0	
				Garden City Park	1	3.0	
				MANHASSET	3	2.7	
				Manhasset	3	1.3	
				PORT WASHINGTON	1	6.0	
				manhasset	1	1.0	
				roslyn heights	1	1.0	
				<b>Prkg Enfrc - Parking Violations Complaint</b>			<b>18</b>
	<b>Parking Enforcement</b>				<b>29</b>	<b>2.9</b>	
	Port Washington Parking District	PWPD - Broken Meter	PORT WASHINGTON	3	2.0		
			<b>PWPD - Broken Meter</b>			<b>3</b>	<b>2.0</b>
			PWPD - Call Back Request		7	0	
		<b>PWPD - Call Back Request</b>			<b>7</b>	<b>0</b>	
		PWPD - Lot Condition	BAXTER ESTATES	1	4.0		
			PORT WASHINGTON	1	1.0		
			port washington	1	2.0		
				1	0		
		<b>PWPD - Lot Condition</b>			<b>4</b>	<b>1.8</b>	
PWPD - Miscellaneous	PORT WASHINGTON	4	0				
<b>PWPD - Miscellaneous</b>			<b>4</b>	<b>0</b>			
<b>Port Washington Parking District</b>				<b>18</b>	<b>0.7</b>		
<b>Department of Public Safety</b>				<b>543</b>	<b>2.6</b>		
Department of Public Works	Department of Public Works	DPW - Road Project	SEARINGTOWN	1	0		
		<b>DPW - Road Project</b>			<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>		
	Highway Department	Hwy - Basketball Stanchion	Port Washington	1	0		
<b>Hwy - Basketball Stanchion</b>			<b>1</b>	<b>0</b>			

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Department of Public Works	Highway Department	Hwy - Call Back Request	PORT WASHINGTON	1	6.0	
				28	1.4	
		<b>Hwy - Call Back Request</b>			<b>29</b>	<b>1.6</b>
		Hwy - Catch Basin	GREAT NECK	1	2.0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	19.0	
			PORT WASHINGTON	3	2.3	
		<b>Hwy - Catch Basin</b>			<b>6</b>	<b>4.7</b>
		Hwy - Curb Repair	NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	2	7.5	
		<b>Hwy - Curb Repair</b>			<b>4</b>	<b>3.8</b>
		Hwy - Dead Animal Pickup	ALBERTSON	1	1.0	
			Herricks	1	2.0	
			MANHASSET	2	3.0	
			New Cassel	1	1.0	
			PORT WASHINGTON	3	2.7	
			Port Washington	2	1.5	
			ROSLYN HEIGHTS	2	3.0	
			SEARINGTOWN	1	1.0	
				1	0	
		<b>Hwy - Dead Animal Pickup</b>			<b>14</b>	<b>2.0</b>
		Hwy - From Transfer	ROSLYN HEIGHTS	1	0	
			Searingtown	1	0	
			Thomaston	1	0	
			WESTBURY	1	2.0	
		<b>Hwy - From Transfer</b>			<b>4</b>	<b>0.5</b>
		Hwy - Grass Cut / Mow	ALBERTSON	1	9.0	
			NO NEW HYDE PARK	1	4.0	
			SEARINGTOWN	1	4.0	
			port washington	1	2.0	
		<b>Hwy - Grass Cut / Mow</b>			<b>4</b>	<b>4.8</b>
Hwy - Informational		29	0			
<b>Hwy - Informational</b>			<b>29</b>	<b>0</b>		
Hwy - Manhole Repair	ALBERTSON	1	3.0			
	Garden City Park	1	0			
<b>Hwy - Manhole Repair</b>			<b>2</b>	<b>1.5</b>		
Hwy - Miscellaneous	ALBERTSON	9	1.2			
	Albertson	1	0			
	CARLE PLACE	1	6.0			

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Department of Public Works	Highway Department	Hwy - Miscellaneous	GARDEN CITY PARK	2	1.5		
			GREAT NECK	1	6.0		
			MANHASSET	4	2.5		
			NEW CASSEL	3	4.3		
			NEW HYDE PARK	1	2.0		
			NO NEW HYDE PARK	4	1.5		
			NORTH NEW HYDE PARK	10	2.2		
			New Cassel	1	1.0		
			North New Hyde Park	4	2.8		
			PORT WASHINGTON	6	1.8		
			ROSLYN HEIGHTS	3	1.7		
			Roslyn Heights	1	4.0		
			SEARINGTOWN	1	0		
			Searingtown	1	1.0		
			UNIVERSITY GARDENS	1	0		
		<b>Hwy - Miscellaneous</b>				<b>54</b>	<b>2.1</b>
		Hwy - Permits / Road Opening Application Request				10	0.4
		<b>Hwy - Permits / Road Opening Application Request</b>				<b>10</b>	<b>0.4</b>
		Hwy - Plow Damage		CARLE PLACE		1	0
				GREAT NECK		1	0
				NORTH NEW HYDE PARK		3	0
				North New Hyde Park		1	0
				Roslyn Heights		1	0
				great neck		1	0
		<b>Hwy - Plow Damage</b>				<b>8</b>	<b>0</b>
		Hwy - Pothole		ALBERTSON		2	5.5
				Albertson		1	6.0
				FLORAL PARK CENTRE		2	5.5
				GARDEN CITY PARK		1	12.0
				GREAT NECK		4	3.0
				Great Neck		1	4.0
				HERRICKS		1	7.0
				Herricks		1	2.0
		MANHASSET		1	8.0		
		NEW CASSEL		4	8.0		
		NEW HYDE PARK		1	4.0		
		NO NEW HYDE PARK		3	4.7		
		NORTH NEW HYDE		1	5.0		

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Pothole	PARK			
			North New Hyde Park	1	3.0	
			PORT WASHINGTON	1	13.0	
			ROSLYN HEIGHTS	1	10.0	
			WESTBURY	1	3.0	
			garden city	1	14.0	
		<b>Hwy - Pothole</b>			<b>28</b>	<b>6.1</b>
		Hwy - Pothole Filled Without Request	PORT WASHINGTON	4	0	
			Port Washington	3	0	
			port washington	11	0	
			roslyn heights	2	0	
			roslyn heights	2	0	
			roslyn heights	1	0	
		<b>Hwy - Pothole Filled Without Request</b>			<b>23</b>	<b>0</b>
		Hwy - Snow and Ice Control	NEW HYDE PARK	1	1.0	
			Port wash	1	3.0	
			roslyn	1	0	
			PORT WASHINGTON	1	2.0	
			ALBERTSON	57	1.9	
			Albertson	17	2.3	
			CARLE PLACE	14	1.4	
			Carle Place	2	3.0	
			EAST WILLISTON	1	0	
			East Williston	1	3.0	
			FLORAL PARK	1	0	
			FLORAL PARK CEN	6	1.2	
			FLORAL PARK CENTER	1	1.0	
			GARDEN CITY PARK	21	1.7	
			GLENWOOD LANDING	1	3.0	
			GREAT NECK	60	2.0	
			GREAT NECK PLAZA	1	2.0	
			GREENVALE	13	1.7	
			Garden City Park	5	1.6	
			Glenwood Landing	2	3.0	
			Great Neck	21	1.6	
			Great Neck Estates	1	3.0	
HERRICKS	35		2.1			
Herricks	13		2.3			
Hicksville	1	2.0				
MANHASSET	71	1.8				

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Snow and Ice Control	MANHASSET HILLS	1	3.0		
			MUNSEY PARK	2	2.0		
			Manhasset	27	1.6		
			NEW CASSEL	31	1.6		
			NEW HYDE PARK	19	1.1		
			NO NEW HYDE PARK	31	1.3		
			NORTH NEW HYDE PARK	69	1.8		
			New Cassel	8	1.2		
			New Hyde Park	2	3.0		
			North New Hyde Park	43	1.5		
			Old Westbury	1	4.0		
			PORT WASHINGTON	71	1.3		
			Port Washington	5	1.2		
			ROSLYN	3	1.7		
			ROSLYN HEIGHTS	46	2.4		
			Roslyn Heights	21	2.4		
			SADDLE ROCK	2	2.5		
			SANDS POINT	1	2.0		
			SEARINGTOWN	40	1.5		
			Searingtown	13	2.2		
			UNIVERSITY GARDENS	1	2.0		
			WESTBURY	7	1.9		
			Westbury	2	1.0		
			albertson	4	1.5		
			greenvale	1	1.0		
			manhasset	4	1.8		
			port washington	2	0		
			roslyn heights	1	3.0		
		roslyn heights	1	2.0			
			8	2.0			
		<b>Hwy - Snow and Ice Control</b>				<b>816</b>	<b>1.8</b>
		Hwy - Street Drainage / Flooding		Manhasset	1	3.0	
				NORTH NEW HYDE PARK	1	0	
ROSLYN HEIGHTS	1			3.0			
<b>Hwy - Street Drainage / Flooding</b>				<b>3</b>	<b>2.0</b>		
Hwy - Street Painting		GREAT NECK	1	0			
		ROSLYN HEIGHTS	1	0			
			1	0			
<b>Hwy - Street Painting</b>				<b>3</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - New Request	Carle Place	1	0	
			GARDEN CITY PARK	1	0	
			GREENVALE	1	0	
			PORT WASHINGTON	1	0	
		<b>Hwy - Street Sign - New Request</b>			<b>4</b>	<b>0</b>
		Hwy - Street Sign - Remove	NORTH NEW HYDE PARK	1	0	
			<b>Hwy - Street Sign - Remove</b>			<b>1</b>
		Hwy - Street Sign - Repair / Replace	westbury	1	0	
			Albertson	1	3.0	
			CARLE PLACE	4	0	
			GARDEN CITY PARK	4	1.5	
			GREAT NECK	1	0	
			MANHASSET	4	4.8	
			NEW CASSEL	5	1.8	
			NEW HYDE PARK	9	0	
			NO NEW HYDE PARK	2	3.5	
			NORTH NEW HYDE PARK	3	4.7	
			PORT WASHINGTON	3	3.0	
			ROSLYN HEIGHTS	2	1.0	
			WESTBURY	2	1.5	
			carle place	3	0	
			carle place	3	0	
			great neck	2	0.5	
			herricks	2	0	
			manhasset	4	0	
			new cassel	4	0	
			new hyde Park	2	0	
			new hyde park	8	0	
		port washington	1	0		
		westbury	2	0		
		<b>Hwy - Street Sign - Repair / Replace</b>			<b>72</b>	<b>1.0</b>
		Hwy - Street Sweeping / Cleaning	CARLE PLACE	1	5.0	
			NORTH NEW HYDE PARK	1	19.0	
Port Washington	1		2.0			
ROSLYN HEIGHTS	1		9.0			
SEARINGTOWN	1		2.0			
WESTBURY	3		1.7			
<b>Hwy - Street Sweeping / Cleaning</b>			<b>8</b>	<b>5.2</b>		

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Telephone/Utility Pole	WESTBURY	1	0
		<b>Hwy - Telephone/Utility Pole</b>		<b>1</b>	<b>0</b>
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	2	0.5
			GARDEN CITY PARK	2	0
			MANHASSET	1	2.0
			Manhasset	1	0
			NEW HYDE PARK	1	1.0
			NORTH NEW HYDE PARK	2	1.5
			North New Hyde Park	3	0.7
			PORT WASHINGTON	1	1.0
		<b>Hwy - Tree Branch / Debris Pickup</b>		<b>13</b>	<b>0.8</b>
		Hwy - Tree Fallen - Emergency	GREAT NECK	2	1.5
		<b>Hwy - Tree Fallen - Emergency</b>		<b>2</b>	<b>1.5</b>
		Hwy - Tree Planting	CARLE PLACE	1	0
			Carle Place	1	0
			GREAT NECK	1	0
			MANHASSET	2	0
			Manhasset	2	0
			NO NEW HYDE PARK	2	2.0
			PORT WASHINGTON	8	0
			Port Washington	1	0
			Roslyn	1	0
			WESTBURY	1	0
			Westbury	1	0
		<b>Hwy - Tree Planting</b>		<b>21</b>	<b>0.2</b>
		Hwy - Tree Removal Objection	GREAT NECK	2	0.5
			MANHASSET	1	0
			PORT WASHINGTON	9	0.1
		<b>Hwy - Tree Removal Objection</b>		<b>12</b>	<b>0.2</b>
		Hwy - Tree Stump Removal	ALBERTSON	3	1.3
			Albertson	1	0
			Great Neck	2	0
			Munsey Park	1	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			New Hyde Park	2	0
North New Hyde Park	1		0		
PORT WASHINGTON	1		0		
Roslyn	1		7.0		

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Stump Removal	Searingtown	1	0		
			port washington	1	1.0		
		<b>Hwy - Tree Stump Removal</b>			<b>16</b>	<b>0.8</b>	
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	1	0		
			Albertson	1	2.0		
			Baxter Estates	1	9.0		
			EAST HILLS	1	0		
			Floral Park Centre	1	0		
			GARDEN CITY PARK	3	0		
			GREAT NECK	2	0		
			GREENVALE	1	8.0		
			Garden City Park	1	0		
			Great Neck	2	1.0		
			HERRICKS	1	0		
			MANHASSET	1	1.0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	2	0.5		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	4	4.0		
			New Hyde Park	1	3.0		
			North New Hyde Park	6	1.0		
			PORT WASHINGTON	1	0		
			Port Washington	1	2.0		
			ROSLYN HEIGHTS	1	0		
			Roslyn Heights	1	11.0		
			Searingtown	2	1.5		
			WESTBURY	1	5.0		
			port washington	1	0		
				1	1.0		
			<b>Hwy - Tree Trimming / Removal Inspection</b>			<b>41</b>	<b>1.7</b>
		<b>Highway Department</b>				<b>1,229</b>	<b>1.7</b>
		Street Lighting District	Street Light - Cycles On / Off	Albertson	1	0	
				CARLE PLACE	1	11.0	
GREAT NECK	1			6.0			
HERRICKS	1			6.0			
Herricks	1			0			
MINEOLA	1			0			
North New Hyde Park	1			0			

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	WESTBURY	1	27.0		
				4	0		
		<b>Street Light - Cycles On / Off</b>			<b>12</b>	<b>4.2</b>	
		Street Light - Fixture Problem	roslyn heights	1	0		
			ALBERTSON	1	1.0		
			HERRICKS	1	6.0		
		<b>Street Light - Fixture Problem</b>			<b>3</b>	<b>2.3</b>	
		Street Light - From Transfer		1	1.0		
		<b>Street Light - From Transfer</b>			<b>1</b>	<b>1.0</b>	
		Street Light - Light Out (Single)	ALBERTSON	4	0		
			CARLE PLACE	6	7.5		
			Carle Place	1	0		
			FLORAL PARK CEN	1	3.0		
			GARDEN CITY PARK	5	8.0		
			GREAT NECK	5	12.6		
			Garden City Park	1	0		
			HERRICKS	1	0		
			Herricks	2	5.5		
			MANHASSET	2	3.5		
			Manhasset	1	0		
			NEW CASSEL	4	5.8		
			NEW HYDE PARK	3	7.3		
			NO NEW HYDE PARK	2	7.5		
			NORTH NEW HYDE PARK	10	2.6		
			New Cassel	3	13.3		
			North New Hyde Park	8	1.9		
			PORT WASHINGTON	10	12.7		
			ROSLYN HEIGHTS	7	2.1		
			Roslyn	1	5.0		
			Roslyn Heights	1	0		
			SEARINGTOWN	5	3.4		
			Searingtown	6	1.5		
			UNIVERSITY GARDENS	2	11.0		
			WESTBURY	2	9.0		
			Westbury	1	5.0		
			carle place	1	2.0		
			great neck	3	5.7		
			westbury	1	5.0		
					11	0	
			<b>Street Light - Light Out (Single)</b>			<b>110</b>	<b>5.0</b>

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	MANORHAVEN	1	16.0	
			manhasset	1	0	
			new hyde park	1	0	
			pt washington	1	5.0	
			CARLE PLACE	1	0	
			FLORAL PARK CEN	1	0	
			GREAT NECK	5	11.2	
			Great Neck Estates	2	0	
			HERRICKS	1	0	
			MANHASSET	1	7.0	
			Manhasset	1	0	
			NO NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	5	0.6	
			ROSLYN HEIGHTS	2	8.5	
			Searingtown	2	3.0	
			WESTBURY	1	0	
			port washington	2	18.5	
		<b>Street Light - Lights Out (Multiple)</b>			<b>30</b>	<b>4.9</b>
		Street Light - Mark Out	SEARINGTOWN	1	2.0	
			albertson	1	4.0	
			herricks	1	2.0	
			manhasset ny	1	14.0	
			pt washington	1	0	
			EAST HILLS	1	7.0	
			GARDEN CITY PARK	3	4.7	
			GREAT NECK	4	1.8	
			Garden City Park	2	2.0	
			HARBOR HILLS	2	5.0	
			HERRICKS	1	3.0	
			Herricks	2	4.5	
			LAKE SUCCESS	1	4.0	
			MANHASSET	8	3.5	
			Manhasset	2	5.0	
Mineola	1		1.0			
NEW HYDE PARK	4	4.0				
NORTH NEW HYDE PARK	4	2.5				
PORT WASHINGTON	6	3.3				
PORT WASHINGTON NORTH	1	2.0				
ROSLYN HEIGHTS	1	4.0				

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Mark Out	Roslyn Heights	4	3.5		
			SEARINGTOWN	1	7.0		
			Searingtown	1	0		
			UNIVERSITY GARDENS	1	0		
			Williston Park	2	2.0		
			albertson	1	0		
			floral park	1	2.0		
			harbor hills	2	5.0		
			roslyn heights	1	5.0		
		<b>Street Light - Mark Out</b>				<b>62</b>	<b>3.4</b>
		Street Light - Misc Problems	pt washington	1	0		
			GARDEN CITY PARK	1	0		
			NEW HYDE PARK	1	1.0		
			NORTH NEW HYDE PARK	3	6.0		
			North New Hyde Park	2	4.0		
			PORT WASHINGTON	2	4.0		
		<b>Street Light - Misc Problems</b>				<b>10</b>	<b>3.5</b>
		Street Light - On During Day	ALBERTSON	1	0		
			Albertson	1	0		
			HERRICKS	1	0		
			NEW HYDE PARK	1	0		
			NO NEW HYDE PARK	1	0		
			PORT WASHINGTON	1	12.0		
			Port Washington	1	0		
			SEARINGTOWN	1	0		
			WESTBURY	1	0		
		<b>Street Light - On During Day</b>				<b>9</b>	<b>1.3</b>
Street Light - Pole Problem	NEW CASSEL	1	3.0				
	PORT WASHINGTON	1	0				
	ROSLYN HEIGHTS	1	0				
	port washington	1	5.0				
<b>Street Light - Pole Problem</b>				<b>4</b>	<b>2.0</b>		
<b>Street Lighting District</b>				<b>241</b>	<b>4.3</b>		
<b>Department of Public Works</b>				<b>1,471</b>	<b>2.1</b>		
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	1	1.0		
		<b>Housing - Appliance</b>		<b>1</b>	<b>1.0</b>		
		Housing - Electrical	NEW CASSEL	3	1.7		
		<b>Housing - Electrical</b>		<b>3</b>	<b>1.7</b>		

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - High Priority SR	MANHASSET	3	0.3	
			NEW CASSEL	20	1.0	
		<b>Housing - High Priority SR</b>			<b>23</b>	<b>0.9</b>
		Housing - Misc Carpentry	MANHASSET	1	4.0	
			NEW CASSEL	2	0.5	
		<b>Housing - Misc Carpentry</b>			<b>3</b>	<b>1.7</b>
		Housing - Misc SR	MANHASSET	2	1.5	
			NEW CASSEL	3	2.7	
		<b>Housing - Misc SR</b>			<b>5</b>	<b>2.2</b>
		Housing - Pest Control	MANHASSET	2	0.5	
		<b>Housing - Pest Control</b>			<b>2</b>	<b>0.5</b>
		Housing - Plumbing	MANHASSET	11	1.1	
			NEW CASSEL	4	3.2	
<b>Housing - Plumbing</b>			<b>15</b>	<b>1.7</b>		
<b>Housing Authority</b>				<b>52</b>	<b>1.3</b>	
<b>Housing Authority</b>				<b>52</b>	<b>1.3</b>	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		7	0	
		<b>HR - Call Back Request</b>			<b>7</b>	<b>0</b>
		HR - Medical and Insurance Benefits		1	19.0	
		<b>HR - Medical and Insurance Benefits</b>			<b>1</b>	<b>19.0</b>
		HR - Misc SR		1	0	
		<b>HR - Misc SR</b>			<b>1</b>	<b>0</b>
<b>Human Resources and Finance</b>				<b>9</b>	<b>2.1</b>	
<b>Human Resources and Finance</b>				<b>9</b>	<b>2.1</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	carle place	1	3.0	
			ALBERTSON	1	4.0	
			Albertson	1	0	
			BAXTER ESTATES	1	9.0	
			Baxter Estates	1	7.0	
			East Williston	1	4.0	
			GREAT NECK	2	2.5	
			GREAT NECK PLAZA	1	3.0	
			Garden City Park	1	4.0	
			Great Neck	1	0	
			Great Neck Plaza	1	3.0	
			HERRICKS	4	2.0	
			LAKE SUCCESS	2	3.0	
			MANHASSET	2	6.0	
			Manorhaven	3	3.0	
			Mineola	3	3.3	
			NEW CASSEL	1	4.0	

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	NO NEW HYDE PARK	1	1.0		
			NORTH NEW HYDE PARK	1	1.0		
			Old Westbury	1	0		
			PLANDOME MANOR	1	0		
			PORT WASHINGTON	4	2.0		
			PORT WASHINGTON NORTH	2	6.0		
			Plandome Manor	1	4.0		
			ROSLYN	3	4.7		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	2	0		
			Roslyn Harbor	1	4.0		
			Saddle Rock	1	7.0		
			UNIVERSITY GARDENS	1	2.0		
			WESTBURY	1	1.0		
			Westbury	3	5.3		
			manhasset	1	6.0		
			port washington	1	1.0		
			portwashington	1	0		
			roslyn	1	6.0		
			<b>OIC - From Transfer</b>			<b>55</b>	<b>3.2</b>
		OIC - Inter Municipal SR			New Hyde Park	1	0
					ROSLYN	1	0
					ALBERTSON	1	7.0
					Albertson	2	3.5
					BAXTER ESTATES	2	6.0
					CARLE PLACE	4	0
					EAST HILLS	3	2.7
					EAST WILLISTON	2	2.5
					East Hills	3	4.0
					East Williston	1	11.0
					FLOWER HILL	1	6.0
					GARDEN CITY	1	13.0
					GARDEN CITY PARK	6	4.2
GREAT NECK	11				5.1		
GREAT NECK PLAZA	6				1.7		
GREENVALE	1				0		
Glenwood Landing	1	9.0					
Great Neck	4	4.5					
HERRICKS	2	3.5					

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	Kings Point	1	7.0
			LAKE SUCCESS	2	2.0
			Lake Success	2	6.0
			MANHASSET	7	2.9
			MANHASSET HILLS	1	0
			MANORHAVEN	2	0
			MINEOLA	10	3.2
			MUNSEY PARK	1	0
			Manorhaven	5	3.2
			Mineola	3	1.7
			Munsey Park	1	0
			NEW HYDE PARK	6	3.3
			NO NEW HYDE PARK	5	5.0
			NORTH HILLS	6	1.8
			NORTH NEW HYDE PARK	1	3.0
			North Hills	2	3.5
			North New Hyde Park	2	4.0
			PORT WASHINGTON	11	3.0
			PORT WASHINGTON NORTH	1	0
			Plandome	1	0
			Port Washington	1	0
			Port Washington North	1	4.0
			ROSLYN	5	0.2
			ROSLYN ESTATES	2	3.0
			ROSLYN HEIGHTS	5	1.2
			RUSSELL GARDENS	1	7.0
			Roslyn	1	1.0
			Roslyn Estates	1	0
			Roslyn Heights	1	0
			Russell Gardens	1	27.0
			SEAFORD	1	3.0
			SEARINGTOWN	3	2.0
			Searingtown	1	4.0
WESTBURY	4	2.2			
WILLISTON PARK	2	3.5			
Westbury	3	3.0			
Williston Park	1	11.0			
albertson	1	0			
manhasset	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	port washington	1	7.0	
			roslyn heights	2	1.0	
				13	1.8	
		<b>OIC - Inter Municipal SR</b>			<b>175</b>	<b>3.1</b>
		<b>Inter Municipal Affairs</b>			<b>230</b>	<b>3.1</b>
<b>Inter Municipal Affairs</b>				<b>230</b>	<b>3.1</b>	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		3	0	
		<b>Park - Call Back Request</b>			<b>3</b>	<b>0</b>
		Park - Disabled Youth Recreation Program		1	0	
		<b>Park - Disabled Youth Recreation Program</b>			<b>1</b>	<b>0</b>
		Park - General Complaint		1	3.0	
		<b>Park - General Complaint</b>			<b>1</b>	<b>3.0</b>
		Park - Miscellaneous	GARDEN CITY PARK	1	7.0	
			NEW CASSEL	1	9.0	
			NORTH NEW HYDE PARK	2	5.0	
		<b>Park - Miscellaneous</b>			<b>4</b>	<b>6.5</b>
		Park - Park Facilities Maintenance		6	2.5	
		<b>Park - Park Facilities Maintenance</b>			<b>6</b>	<b>2.5</b>
		Park - Park Maintenance Projects		1	0	
		<b>Park - Park Maintenance Projects</b>			<b>1</b>	<b>0</b>
		Park - Park Permit Application Request		9	0	
<b>Park - Park Permit Application Request</b>			<b>9</b>	<b>0</b>		
<b>Parks and Recreation Department</b>				<b>25</b>	<b>1.8</b>	
<b>Parks and Recreation Department</b>				<b>25</b>	<b>1.8</b>	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		9	0	
		<b>BZA - Questions needing Answers</b>			<b>9</b>	<b>0</b>
		<b>Board of Zoning Appeals</b>			<b>9</b>	<b>0</b>
	Building Department	Bldg - Abandoned Property	NORTH NEW HYDE PARK	1	0	
		<b>Bldg - Abandoned Property</b>			<b>1</b>	<b>0</b>
		Bldg - Applicant Advocate Request	ALBERTSON	2	2.5	
			Albertson	1	0	
			CARLE PLACE	3	0	
			GARDEN CITY PARK	2	3.0	
			GREAT NECK	4	0.5	
			Garden City Park	1	0	
			HERRICKS	2	0.5	
			Herricks	3	0	
			MANHASSET	4	0	
			NEW CASSEL	7	1.4	
NORTH NEW HYDE	10		1.0			

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	PARK			
			New Cassel	1	3.0	
			North New Hyde Park	1	0	
			PORT WASHINGTON	8	1.1	
			Port Washington	1	1.0	
			ROSLYN HEIGHTS	3	1.7	
			Roslyn Heights	2	0	
			SEARINGTOWN	4	0	
			WESTBURY	1	3.0	
				10	0.1	
		<b>Bldg - Applicant Advocate Request</b>			<b>70</b>	<b>0.8</b>
		Bldg - Application Status	GREENVALE	1	1.0	
			Manhasset	1	6.0	
			NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	1	3.0	
		<b>Bldg - Application Status</b>			<b>4</b>	<b>2.5</b>
		Bldg - Certificate Status	MANHASSET HILLS	1	8.0	
			North New Hyde Park	1	1.0	
			PORT WASHINGTON	1	2.0	
		<b>Bldg - Certificate Status</b>			<b>3</b>	<b>3.7</b>
		Bldg - Construction Complaint	Albertson	1	2.0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	1	6.0	
			MANHASSET	2	7.5	
			North New Hyde Park	1	15.0	
			Roslyn Heights	2	8.5	
			UNIVERSITY GARDENS	1	8.0	
		<b>Bldg - Construction Complaint</b>			<b>10</b>	<b>6.3</b>
		Bldg - Flood Plain Management	Manorhaven	1	0	
		<b>Bldg - Flood Plain Management</b>			<b>1</b>	<b>0</b>
		Bldg - From Transfer	North Hills	1	11.0	
			PORT WASHINGTON	1	0	
	2		1.0			
<b>Bldg - From Transfer</b>			<b>4</b>	<b>3.2</b>		
Bldg - General Question Needs Answers		129	2.8			
<b>Bldg - General Question Needs Answers</b>			<b>129</b>	<b>2.8</b>		
Bldg - Housing Complaint	GREAT NECK	1	2.0			
	NEW CASSEL	1	7.0			
	PORT WASHINGTON	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Housing Complaint	ROSLYN HEIGHTS	1	0	
			Roslyn	1	0	
		<b>Bldg - Housing Complaint</b>			<b>5</b>	<b>1.8</b>
		Bldg - Illegal Housing	CARLE PLACE	3	1.3	
			Garden City Park	1	0	
			Manhasset	1	0	
			NEW CASSEL	2	0	
			NORTH NEW HYDE PARK	3	8.3	
			PORT WASHINGTON	2	0	
			Port Washington	1	0	
			WESTBURY	1	0	
		<b>Bldg - Illegal Housing</b>			<b>14</b>	<b>2.1</b>
		Bldg - Inspection Request	ALBERTSON	1	1.0	
			GARDEN CITY PARK	1	1.0	
		<b>Bldg - Inspection Request</b>			<b>2</b>	<b>1.0</b>
		Bldg - Miscellaneous	CARLE PLACE	1	3.0	
			NEW CASSEL	1	2.0	
			NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	1	8.0	
			PORT WASHINGTON	1	0	
			Searingtown	1	0	
			elmont	1	0	
		<b>Bldg - Miscellaneous</b>			<b>7</b>	<b>1.9</b>
		Bldg - Permit Question Needs Answers		22	2.7	
		<b>Bldg - Permit Question Needs Answers</b>			<b>22</b>	<b>2.7</b>
		Bldg - Retaining Wall	FLORAL PARK CEN	1	0	
			North Hills	1	7.0	
			Port Washington	1	0	
		<b>Bldg - Retaining Wall</b>			<b>3</b>	<b>2.3</b>
		Bldg - Suspect Work Without a Permit	Albertson	2	0	
			CARLE PLACE	1	0	
			Herricks	1	1.0	
MANHASSET	1		0			
NEW CASSEL	1		0			
NORTH NEW HYDE PARK	3		13.7			
North New Hyde Park	1		27.0			
PORT WASHINGTON	1		0			
Port Washington	1	2.0				

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	ROSLYN HEIGHTS	1	0	
			Roslyn Heights	1	7.0	
		<b>Bldg - Suspect Work Without a Permit</b>			<b>14</b>	<b>5.6</b>
		Bldg - Unable to Reach Inspector	GREAT NECK	1	1.0	
			Garden City Park	1	1.0	
			Great Neck	2	0.5	
			Roslyn Heights	1	1.0	
		<b>Bldg - Unable to Reach Inspector</b>			<b>5</b>	<b>0.8</b>
		<b>Building Department</b>			<b>294</b>	<b>2.4</b>
		Planning Department	Planning - Call Back Request			3
	<b>Planning - Call Back Request</b>			<b>3</b>	<b>2.7</b>	
	Planning - Questions needing Answers		ALBERTSON	1	0	
			GREENVALE	1	1.0	
			Roslyn Heights	1	2.0	
	<b>Planning - Questions needing Answers</b>			<b>3</b>	<b>1.0</b>	
	<b>Planning Department</b>			<b>6</b>	<b>1.8</b>	
	<b>Planning and Building Department</b>				<b>309</b>	<b>2.4</b>
Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	1	1.0	
			EAST HILLS	1	3.0	
			EAST WILLISTON	1	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	2.5	
			GREAT NECK PLAZA	3	0.7	
			HERRICKS	2	1.5	
			MANHASSET	1	0	
			MANORHAVEN	1	1.0	
			Munsey Park	1	1.0	
			NORTH NEW HYDE PARK	1	0	
			North Hills	1	1.0	
			North New Hyde Park	2	2.5	
			PORT WASHINGTON	2	2.0	
			ROSLYN	2	0	
			Searingtown	1	0	
			Thomaston	1	0	
			WESTBURY	2	0	
			Westbury	1	0	
				1	0	
		<b>PI - Call Back Request</b>			<b>28</b>	<b>0.9</b>
PI - Cancellation	GREAT NECK	1	0			
	MINEOLA	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days					
Project Independence	Project Independence	PI - Cancellation	North New Hyde Park	1	0					
			PORT WASHINGTON	1	0					
			WILLISTON PARK	2	0					
		<b>PI - Cancellation</b>				<b>6</b>	<b>0</b>			
		PI - Caregiver Support			CARLE PLACE	1	2.0			
					GARDEN CITY PARK	1	1.0			
					MANORHAVEN	1	0			
					MINEOLA	1	2.0			
					NEW HYDE PARK	3	2.3			
					NORTH NEW HYDE PARK	2	1.0			
					North New Hyde Park	1	2.0			
					PORT WASHINGTON	1	0			
					PORT WASHINGTON NORTH	4	0			
					Thomaston	1	0			
					<b>PI - Caregiver Support</b>				<b>16</b>	<b>1.0</b>
					PI - Exercise Program Registration			ALBERTSON	2	1.0
		CARLE PLACE	16	0.4						
		EAST WILLISTON	4	0.2						
		East Hills	3	0						
		FLORAL PARK	2	0						
		FLOWER HILL	3	0						
		GARDEN CITY PARK	14	0.1						
		GREAT NECK	12	0.2						
		GREAT NECK PLAZA	4	0						
		Garden City Park	12	0.1						
		HERRICKS	8	0.9						
		LAKE SUCCESS	3	0						
		Lake Success	1	0						
		MANHASSET	2	0						
		MANORHAVEN	20	0.1						
		MINEOLA	25	0						
		MUNSEY PARK	1	0						
Manorhaven	2	0								
Mineola	2	0								
NEW CASSEL	10	0.2								
NEW HYDE PARK	16	0.3								
NORTH NEW HYDE PARK	32	0.2								
New Cassel	1	0								
New Hyde Park	1	0								

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Exercise Program Registration	North New Hyde Park	20	0.2		
			OLD WESTBURY	1	0		
			PORT WASHINGTON	28	0.1		
			PORT WASHINGTON NORTH	2	0		
			Port Washington	1	0		
			Port Washington North	3	0		
			ROSLYN ESTATES	1	0		
			ROSLYN HEIGHTS	16	0.5		
			Roslyn Heights	3	0		
			SANDS POINT	2	0		
			SEARINGTOWN	8	0.1		
			Sands Point	3	1.0		
			Searingtown	4	3.0		
			WESTBURY	26	0.1		
			WILLISTON PARK	16	0		
			Westbury	3	0		
			Williston Park	1	0		
		<b>PI - Exercise Program Registration</b>			<b>334</b>	<b>0.2</b>	
		PI - Financial Assistance			GREAT NECK	1	0
					GREAT NECK PLAZA	1	0
					Great Neck Estates	1	0
					MANHASSET	1	1.0
					North Hills	1	0
					PORT WASHINGTON	2	0
		<b>PI - Financial Assistance</b>			<b>7</b>	<b>0.1</b>	
		PI - Food and Hunger			Great Neck	1	0
					ROSLYN	1	0
					THOMASTON	1	0
		<b>PI - Food and Hunger</b>			<b>3</b>	<b>0</b>	
		PI - Health Chat/Event Registration			CARLE PLACE	1	0
					EAST WILLISTON	1	0
					GARDEN CITY PARK	1	0
					HERRICKS	2	0
MANHASSET	2				0		
MINEOLA	1				0		
Mineola	1				0		
NEW CASSEL	4				0		
NORTH NEW HYDE PARK	2				0		
North New Hyde Park	2				0		

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Health Chat/Event Registration	ROSLYN ESTATES	1	0	
			WESTBURY	7	0	
			WILLISTON PARK	4	0	
		<b>PI - Health Chat/Event Registration</b>			<b>29</b>	<b>0</b>
		PI - Health and Mental Health	ALBERTSON	ALBERTSON	1	0
				CARLE PLACE	2	0.5
				FLORAL PARK	7	0
				Floral Park	1	0
				GARDEN CITY PARK	11	0
				GREAT NECK	26	0.5
				GREAT NECK ESTATES	5	0
				GREAT NECK PLAZA	22	0.2
				Great Neck	3	0.3
				Great Neck Estates	1	0
				HERRICKS	1	0
				Herricks	1	1.0
				KINGS POINT	2	0
				MANHASSET	5	1.4
				MANORHAVEN	29	0
				MINEOLA	2	0.5
				Manhasset	1	0
				Manorhaven	2	3.5
				Mineola	1	0
				NEW CASSEL	4	0.2
				NORTH NEW HYDE PARK	20	0
				North New Hyde Park	8	0.2
				PORT WASHINGTON	6	0
				Port Washington	1	0
				Port Washington North	2	0
				ROSLYN HEIGHTS	2	0
				RUSSELL GARDENS	1	0
				Roslyn	1	0
				SEARINGTOWN	1	0
THOMASTON	10	0.1				
Thomaston	2	0				
WESTBURY	4	1.0				
WILLISTON PARK	2	3.5				
<b>PI - Health and Mental Health</b>			<b>187</b>	<b>0.3</b>		
PI - Household Maintenance	East Williston	1	1.0			

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Household Maintenance	GREAT NECK	3	0.7		
			GREAT NECK PLAZA	1	0		
			HERRICKS	1	6.0		
			MANHASSET	1	1.0		
			NEW CASSEL	2	4.5		
			NEW HYDE PARK	1	1.0		
			NORTH NEW HYDE PARK	2	4.0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	0		
		<b>PI - Household Maintenance</b>			<b>14</b>	<b>2.0</b>	
		PI - Membership Registration			ALBERTSON	3	0
					CARLE PLACE	1	0
					EAST HILLS	1	0
					East Williston	1	0
					GARDEN CITY PARK	3	0
					GREAT NECK	7	0
					GREAT NECK PLAZA	6	0
					Garden City	2	0
					Garden City Park	1	0
					Great Neck	2	0
					HERRICKS	5	0
					MANHASSET	1	0
					MINEOLA	6	0
					Manhasset	2	0
					Manorhaven	4	0
					Mineola	4	0
					NEW CASSEL	5	0
					NEW HYDE PARK	3	0
					NORTH HILLS	2	0
					NORTH NEW HYDE PARK	15	0
					New Cassel	3	0
					North Hills	4	0
					North New Hyde Park	8	0
PORT WASHINGTON	5				0		
Plandome	1	0					
Port Washington	4	0					
Port Washington North	2	0					
ROSLYN HEIGHTS	2	0					
Roslyn	2	0					

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days				
Project Independence	Project Independence	PI - Membership Registration	THOMASTON	1	0				
			WESTBURY	2	0				
			WILLISTON PARK	2	0				
			Westbury	1	0				
			Williston Park	1	0				
		<b>PI - Membership Registration</b>			<b>112</b>	<b>0</b>			
		PI - Miscellaneous			ALBERTSON	1	1.0		
					EAST HILLS	1	4.0		
					GARDEN CITY PARK	2	2.0		
					GREAT NECK	3	0.3		
					GREAT NECK PLAZA	3	0.3		
					LAKE SUCCESS	1	1.0		
					MANHASSET	2	1.0		
					MANORHAVEN	1	2.0		
					Manorhaven	1	1.0		
					NEW CASSEL	2	4.0		
					NEW HYDE PARK	1	1.0		
					NORTH NEW HYDE PARK	2	4.0		
					North New Hyde Park	1	1.0		
					PORT WASHINGTON	2	0		
					RUSSELL GARDENS	1	0		
					Roslyn	1	0		
					SEAFORD	1	0		
					SEARINGTOWN	1	0		
					WESTBURY	2	0.5		
					WHIPPANY	1	0		
						1	0		
					<b>PI - Miscellaneous</b>			<b>31</b>	<b>1.2</b>
					PI - No Heat emergency (Excl Housing Authority)		GREAT NECK	1	2.0
		<b>PI - No Heat emergency (Excl Housing Authority)</b>			<b>1</b>	<b>2.0</b>			
		PI - Support Group Registration			CARLE PLACE	2	0.5		
					EAST HILLS	1	0		
					EAST WILLISTON	1	0		
MINEOLA	1				0				
<b>PI - Support Group Registration</b>			<b>5</b>	<b>0.2</b>					
PI - Taxi Service			ALBERTSON	19	0.1				
			BAXTER ESTATES	13	0				
			Baxter Estates	2	0				
			CARLE PLACE	15	0.1				
			Carle Place	4	0				

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	EAST HILLS	37	0
			EAST WILLISTON	2	0
			East Hills	52	0
			FLORAL PARK	4	0
			FLOWER HILL	15	0
			Floral Park Centre	3	0
			Flower Hill	4	0
			GARDEN CITY PARK	60	0
			GLENWOOD LANDING	1	0
			GREAT NECK	175	0.1
			GREAT NECK ESTATES	15	0
			GREAT NECK PLAZA	137	0.1
			GREENVALE	1	0
			Garden City Park	3	0.3
			Glenwood Landing	1	0
			Great Neck	8	0
			Great Neck Estates	1	0
			Great Neck Plaza	10	0
			HERRICKS	23	0
			Herricks	7	0
			KENSINGTON	3	0
			KINGS POINT	11	0
			LAKE SUCCESS	12	0
			Lake Success	15	0
			MANHASSET	69	0
			MANORHAVEN	36	0
			MINEOLA	52	0
			Manhasset	2	0
			Manorhaven	22	0.0
			Mineola	4	0
			Munsey Park	6	0
			NEW CASSEL	40	0
			NEW HYDE PARK	28	0
NO NEW HYDE PARK	1	0			
NORTH HILLS	29	0			
NORTH NEW HYDE PARK	58	0.1			
New Cassel	13	0			
New Hyde Park	2	0			
North Hills	27	0			

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	North New Hyde Park	10	0		
			OLD WESTBURY	5	0.2		
			PLANDOME	13	0		
			PLANDOME HEIGHTS	2	0		
			PLANDOME MANOR	2	0		
			PORT WASHINGTON	183	0		
			PORT WASHINGTON NORTH	7	0		
			Plandome	2	0		
			Plandome Heights	2	0		
			Port Washington	18	0		
			Port Washington North	26	0		
			ROSLYN	17	0		
			ROSLYN ESTATES	9	0		
			ROSLYN HEIGHTS	104	0.1		
			RUSSELL GARDENS	8	0		
			Russell Gardens	1	0		
			SANDS POINT	4	0		
			SEARINGTOWN	7	0		
			Saddle Rock	1	0		
			Sands Point	1	0		
			Searingtown	5	0		
			THOMASTON	2	0		
			Thomaston	19	0		
			UNIVERSITY GARDENS	10	0		
			WESTBURY	37	0		
			WILLISTON PARK	55	0.1		
			Westbury	3	0		
				1	0		
			<b>PI - Taxi Service</b>				<b>1,596</b>
				PI - Taxi Service Cancellation	ALBERTSON	3	0
					EAST HILLS	1	0
					East Hills	3	0
					FLOWER HILL	2	0
Flower Hill	1				0		
GARDEN CITY PARK	6				0		
GREAT NECK	17				0		
GREAT NECK ESTATES	1				0		
GREAT NECK PLAZA	15				0		

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	Garden City Park	1	0		
			Great Neck	2	0		
			KINGS POINT	3	0		
			Lake Success	1	0		
			MANHASSET	7	0		
			MANORHAVEN	1	0		
			MINEOLA	6	0		
			Manorhaven	2	0		
			Mineola	1	0		
			NEW CASSEL	1	0		
			NEW HYDE PARK	2	0		
			NORTH HILLS	2	0		
			NORTH NEW HYDE PARK	4	0		
			New Cassel	1	0		
			North Hills	3	0		
			North New Hyde Park	2	0		
			OLD WESTBURY	1	0		
			PLANDOME MANOR	1	0		
			PORT WASHINGTON	10	0		
			Plandome	1	0		
			Port Washington	1	0		
			Port Washington North	2	0		
			ROSLYN HEIGHTS	4	0		
			RUSSELL GARDENS	2	0		
			SEARINGTOWN	2	0		
			Thomaston	5	0		
			WESTBURY	3	0		
			WILLISTON PARK	1	0		
		<b>PI - Taxi Service Cancellation</b>				<b>121</b>	<b>0</b>
		PI - Taxi Service Complaint			ALBERTSON	2	0
					GREAT NECK	2	0.5
					GREAT NECK ESTATES	1	0
					NEW HYDE PARK	1	1.0
NORTH NEW HYDE PARK	1				0		
SEARINGTOWN	1				1.0		
Searingtown	1				1.0		

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Complaint	Thomaston	1	0	
			WILLISTON PARK	2	2.0	
		<b>PI - Taxi Service Complaint</b>			<b>12</b>	<b>0.7</b>
		PI - Transportation/Mobility Mgmt Info	Baxter Estates	1	1.0	
			EAST WILLISTON	1	0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	3	1.0	
			GREAT NECK PLAZA	4	0	
			KINGS POINT	2	0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	1	0	
			North Hills	1	4.0	
			PORT WASHINGTON	2	0	
			Port Washington North	2	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			Thomaston	1	0	
			Williston Park	1	0	
		<b>PI - Transportation/Mobility Mgmt Info</b>			<b>23</b>	<b>0.4</b>
		PI - Veterans Services	MANORHAVEN	1	0	
		<b>PI - Veterans Services</b>			<b>1</b>	<b>0</b>
		PI - Volunteer	GARDEN CITY PARK	2	0.5	
		<b>PI - Volunteer</b>			<b>2</b>	<b>0.5</b>
<b>Project Independence</b>				<b>2,528</b>	<b>0.1</b>	
<b>Project Independence</b>				<b>2,528</b>	<b>0.1</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		2	0	
			<b>Tax - Call Back Request</b>			<b>2</b>
		Tax - Duplicate Bill or Receipt	ALBERTSON	2	0	
			CARLE PLACE	1	0	
			East Hills	2	0	
			FLORAL PARK	1	0	
			FLORAL PARK CENTRE	1	0	
			Floral Park	1	0	
			GREAT NECK	2	0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	3	0	
			Garden City Park	2	0	
			Great Neck	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	Great Neck Estates	1	0		
			Great Neck Plaza	1	0		
			HERRICKS	2	0		
			Herricks	2	0		
			Kings Point	1	0		
			Lake Success	2	0		
			MANORHAVEN	1	0		
			MINEOLA	1	0		
			Manhasset	1	0		
			NEW CASSEL	1	0		
			NORTH HILLS	2	0		
			NORTH NEW HYDE PARK	3	0		
			New Hyde Park	2	0		
			North Hills	1	0		
			North New Hyde Park	2	0		
			Old Westbury	3	0		
			PORT WASHINGTON	6	0		
			PORT WASHINGTON NORTH	1	0		
			Plandome	1	0		
			Plandome Manor	1	0		
			Port Washington	2	0		
			Port Washington North	1	0		
			ROSLYN HEIGHTS	2	0		
			Roslyn Estates	1	0		
			Russell Gardens	1	0		
			SEARINGTOWN	1	0		
			Sands Point	1	0		
			UNIVERSITY GARDENS	1	0		
			WESTBURY	3	0		
			Westbury	3	0		
			Williston Park	1	0		
			<b>Tax - Duplicate Bill or Receipt</b>				<b>69</b>
		<b>Receiver of Taxes</b>				<b>71</b>	<b>0</b>
<b>Receiver of Taxes</b>				<b>71</b>	<b>0</b>		
Solid Waste Management	Solid Waste Management	SWMA - Call Back		27	1.0		
		<b>SWMA - Call Back</b>		<b>27</b>	<b>1.0</b>		
		SWMA - Carting Complaints	ALBERTSON	1	1.0		
			CARLE PLACE	1	4.0		

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	GREAT NECK	1	7.0		
			Great Neck	1	4.0		
			MANHASSET	2	1.0		
			Manhasset	1	0		
			NEW HYDE PARK	1	5.0		
			NORTH NEW HYDE PARK	1	2.0		
			Port Washington	1	0		
			ROSLYN HEIGHTS	1	2.0		
			Roslyn Heights	1	4.0		
			<b>SWMA - Carting Complaints</b>			<b>12</b>	<b>2.6</b>
		SWMA - Container without License / Permit	East Hills	2	0		
			East Williston	1	14.0		
			NORTH NEW HYDE PARK	1	16.0		
			North New Hyde Park	1	16.0		
			Roslyn Heights	1	0		
		<b>SWMA - Container without License / Permit</b>			<b>6</b>	<b>7.7</b>	
		SWMA - From Transfer	NO NEW HYDE PARK	1	2.0		
		<b>SWMA - From Transfer</b>			<b>1</b>	<b>2.0</b>	
		SWMA - Garbage Not Picked Up	ALBERTSON	2	3.5		
			Albertson	1	4.0		
			GREAT NECK	1	2.0		
			Great Neck	2	3.0		
			Kings Point	1	3.0		
			MANHASSET	1	1.0		
			NORTH NEW HYDE PARK	2	3.0		
			PORT WASHINGTON	1	3.0		
			UNIVERSITY GARDENS	1	4.0		
			WESTBURY	1	1.0		
		<b>SWMA - Garbage Not Picked Up</b>			<b>13</b>	<b>2.8</b>	
		<b>Solid Waste Management</b>				<b>59</b>	<b>2.4</b>
		Sustainability Department	SWMA - Compost	NORTH NEW HYDE PARK	1	4.0	
			<b>SWMA - Compost</b>			<b>1</b>	<b>4.0</b>
			SWMA - Rain Barrel	NORTH NEW HYDE PARK	1	2.0	
<b>SWMA - Rain Barrel</b>			<b>1</b>	<b>2.0</b>			
<b>Sustainability Department</b>				<b>2</b>	<b>3.0</b>		
<b>Solid Waste Management</b>				<b>61</b>	<b>2.5</b>		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	MINEOLA	2	0		

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	Mineola	1	0		
			PORT WASHINGTON	2	0		
			Port Washington North	1	0		
			Roslyn Heights	1	0		
		<b>311 - PSEG Power Outage</b>			<b>7</b>	<b>0</b>	
		311 - SR Constituent Follow-up		91	0.0		
		<b>311 - SR Constituent Follow-up</b>			<b>91</b>	<b>0.0</b>	
		311 - Street Repaving Schedule Inquiry	GREAT NECK	1	0		
			ROSLYN HEIGHTS	1	0		
		<b>311 - Street Repaving Schedule Inquiry</b>			<b>2</b>	<b>0</b>	
	<b>311 Call Center</b>				<b>100</b>	<b>0.0</b>	
	Supervisor's Office		SupV - ADA Compliance	GREAT NECK	1	0	
			<b>SupV - ADA Compliance</b>			<b>1</b>	<b>0</b>
			SupV - Airplane	EAST HILLS	2	0	
				PORT WASHINGTON	1	0	
<b>SupV - Airplane</b>			<b>3</b>	<b>0</b>			
SupV - Employee Complaint			CARLE PLACE	1	1.0		
			MANHASSET	1	11.0		
			NORTH NEW HYDE PARK	1	7.0		
<b>SupV - Employee Complaint</b>			<b>3</b>	<b>6.3</b>			
SupV - Helicopter			NEW HYDE PARK	2	0		
<b>SupV - Helicopter</b>			<b>2</b>	<b>0</b>			
SupV - Helicopter Nassau				1	0		
<b>SupV - Helicopter Nassau</b>			<b>1</b>	<b>0</b>			
SupV - Roslyn LIRR Parking Lot				1	0		
<b>SupV - Roslyn LIRR Parking Lot</b>			<b>1</b>	<b>0</b>			
SupV - Thank You from Constituent	ALBERTSON	1	0				
	CARLE PLACE	1	0				
	GARDEN CITY PARK	1	0				
	GREAT NECK	3	0				
	MANHASSET	2	0				
	MANORHAVEN	1	0				
	NEW CASSEL	2	0				
	NORTH NEW HYDE PARK	1	0				
	North New Hyde Park	1	0				

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	PORT WASHINGTON	1	0
			Port Washington	1	0
	<b>SupV - Thank You from Constituent</b>			<b>15</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>26</b>	<b>0.7</b>
<b>Supervisor's Office</b>				<b>126</b>	<b>0.2</b>
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		161	0
		<b>Town Clerk - Birth Certificate</b>		<b>161</b>	<b>0</b>
		Town Clerk - Death Certificate		63	0
		<b>Town Clerk - Death Certificate</b>		<b>63</b>	<b>0</b>
		Town Clerk - Dog License		46	0
		<b>Town Clerk - Dog License</b>		<b>46</b>	<b>0</b>
		Town Clerk - Domestic Partnership		8	0
		<b>Town Clerk - Domestic Partnership</b>		<b>8</b>	<b>0</b>
		Town Clerk - Filming Permit		1	0
		<b>Town Clerk - Filming Permit</b>		<b>1</b>	<b>0</b>
		Town Clerk - Fishing License		1	0
		<b>Town Clerk - Fishing License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Hunting License		3	0
		<b>Town Clerk - Hunting License</b>		<b>3</b>	<b>0</b>
		Town Clerk - Landscaping License		1	0
		<b>Town Clerk - Landscaping License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Liquor License		1	0
		<b>Town Clerk - Liquor License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Marriage Certificate		50	0
		<b>Town Clerk - Marriage Certificate</b>		<b>50</b>	<b>0</b>
		Town Clerk - Marriage License		17	0
		<b>Town Clerk - Marriage License</b>		<b>17</b>	<b>0</b>
		Town Clerk - Miscellaneous		12	0
		<b>Town Clerk - Miscellaneous</b>		<b>12</b>	<b>0</b>
		Town Clerk - Parking Restrictions Removal Request		1	0
		<b>Town Clerk - Parking Restrictions Removal Request</b>		<b>1</b>	<b>0</b>
		Town Clerk - Peddler License		12	0
<b>Town Clerk - Peddler License</b>		<b>12</b>	<b>0</b>		
Town Clerk - Secondhand Dealer License		2	0		
<b>Town Clerk - Secondhand Dealer License</b>		<b>2</b>	<b>0</b>		
Town Clerk - Solid Waste Management License		14	0		
<b>Town Clerk - Solid Waste Management License</b>		<b>14</b>	<b>0</b>		
Town Clerk - Taxi and Limousine License		16	0		
<b>Town Clerk - Taxi and Limousine License</b>		<b>16</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

January 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Tow Truck License		10	0
		<b>Town Clerk - Tow Truck License</b>		<b>10</b>	<b>0</b>
		Town Clerk - Waterways		1	0
		<b>Town Clerk - Waterways</b>		<b>1</b>	<b>0</b>
	<b>Town Clerk</b>			<b>420</b>	<b>0</b>
<b>Town Clerk</b>				<b>420</b>	<b>0</b>
<b>Summary</b>				<b>6,019</b>	<b>1.1</b>