

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Great Neck	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>0</b>	
<b>Great Neck</b>				<b>1</b>	<b>0</b>
Manhasset	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		<b>Street Lighting District</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>1.0</b>	
<b>Manhasset</b>				<b>1</b>	<b>1.0</b>
N/EW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		<b>Street Lighting District</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>5.0</b>	
<b>N/EW HYDE PARK</b>				<b>1</b>	<b>5.0</b>
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	7.0
		<b>Street Lighting District</b>		<b>1</b>	<b>7.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>7.0</b>	
<b>NEW HYDE PARK</b>				<b>1</b>	<b>7.0</b>
New hyde park	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	1.0
		<b>Highway Department</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>1.0</b>	
<b>New hyde park</b>				<b>1</b>	<b>1.0</b>
PORT WASHINGTON	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>1.0</b>	
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
<b>Street Lighting District</b>		<b>1</b>	<b>1.0</b>		
<b>Department of Public Works</b>		<b>1</b>	<b>1.0</b>		
<b>PORT WASHINGTON</b>				<b>2</b>	<b>1.0</b>
Roslyn	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	2	3.0
		<b>Highway Department</b>		<b>2</b>	<b>3.0</b>
	<b>Department of Public Works</b>		<b>2</b>	<b>3.0</b>	
<b>Roslyn</b>				<b>2</b>	<b>3.0</b>
SEARINGTOWN	Department of Public Works	Street Lighting District	Street Light - Mark Out	5	4.4
		<b>Street Lighting District</b>		<b>5</b>	<b>4.4</b>
	<b>Department of Public Works</b>		<b>5</b>	<b>4.4</b>	
<b>SEARINGTOWN</b>				<b>5</b>	<b>4.4</b>
Sands Point	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		<b>Cat Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>1</b>	<b>0</b>	
<b>Sands Point</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
albertson	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	1.0
		<b>Street Lighting District</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>1.0</b>	
<b>albertson</b>				<b>1</b>	<b>1.0</b>
albertson	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>1.0</b>
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>1.0</b>	
<b>albertson</b>				<b>1</b>	<b>1.0</b>
great neck	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	13.0
			Street Light - Misc Problems	1	0
	<b>Street Lighting District</b>		<b>2</b>	<b>6.5</b>	
	<b>Department of Public Works</b>		<b>2</b>	<b>6.5</b>	
<b>great neck</b>				<b>2</b>	<b>6.5</b>
manhasset	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	11.0
		<b>Street Lighting District</b>		<b>1</b>	<b>11.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>11.0</b>	
<b>manhasset</b>				<b>1</b>	<b>11.0</b>
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>0</b>	
<b>new cassel</b>				<b>1</b>	<b>0</b>
port washington	Department of Public Works	Highway Department	Hwy - Pothole	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0
	<b>Street Lighting District</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>		<b>2</b>	<b>0</b>	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		<b>311 Call Center</b>		<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>		
<b>port washington</b>				<b>3</b>	<b>0</b>
pt washington	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	1.0
			Street Light - Mark Out	1	11.0
	<b>Street Lighting District</b>		<b>2</b>	<b>6.0</b>	
	<b>Department of Public Works</b>		<b>2</b>	<b>6.0</b>	
<b>pt washington</b>				<b>2</b>	<b>6.0</b>
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	8.5
		<b>Street Lighting District</b>		<b>2</b>	<b>8.5</b>
	<b>Department of Public Works</b>		<b>2</b>	<b>8.5</b>	
<b>roslyn heights</b>				<b>2</b>	<b>8.5</b>

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
w.williston	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>w.williston</b>				<b>1</b>	<b>0</b>
westbury	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	2.0
		<b>Highway Department</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>2.0</b>
<b>westbury</b>				<b>1</b>	<b>2.0</b>
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - Mark Out	1	2.0
	<b>Street Lighting District</b>		<b>1</b>	<b>2.0</b>	
<b>Department of Public Works</b>			<b>2</b>	<b>1.0</b>	
<b>new hyde park</b>				<b>2</b>	<b>1.0</b>
north new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	9.0
		<b>Street Lighting District</b>		<b>2</b>	<b>9.0</b>
	<b>Department of Public Works</b>			<b>2</b>	<b>9.0</b>
<b>north new hyde park</b>				<b>2</b>	<b>9.0</b>
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		<b>Street Lighting District</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>5.0</b>
<b>roslyn heights</b>				<b>1</b>	<b>5.0</b>
ALBERTSON	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
		<b>Highway Department</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
<b>ALBERTSON</b>				<b>1</b>	<b>3.0</b>
MANHASSET	Department of Public Works	Highway Department	Hwy - Pothole	1	5.0
		<b>Highway Department</b>		<b>1</b>	<b>5.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>5.0</b>
<b>MANHASSET</b>				<b>1</b>	<b>5.0</b>
NO NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	8.0
		<b>Highway Department</b>		<b>1</b>	<b>8.0</b>
		Street Lighting District	Street Light - Lights Out (Multiple)	1	37.0
	<b>Street Lighting District</b>		<b>1</b>	<b>37.0</b>	
<b>Department of Public Works</b>			<b>2</b>	<b>22.5</b>	
<b>NO NEW HYDE PARK</b>				<b>2</b>	<b>22.5</b>
queens/North Hempstead	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	2.0
		<b>Building Department</b>		<b>1</b>	<b>2.0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>2.0</b>
<b>queens/North Hempstead</b>				<b>1</b>	<b>2.0</b>

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
westbury	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	2.0	
		<b>Highway Department</b>		<b>1</b>	<b>2.0</b>	
		<b>Department of Public Works</b>		<b>1</b>	<b>2.0</b>	
<b>westbury</b>				<b>1</b>	<b>2.0</b>	
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Seasonal Programs Registration	4	0	
		<b>Community Services</b>		<b>5</b>	<b>0</b>	
	<b>Community Services</b>				<b>5</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	0
				Animal Sh - Menacing or Harrassing Dog	1	4.0
				Animal Sh - Unleashed - Stray Dog	1	5.0
		<b>Animal Shelter</b>		<b>3</b>	<b>3.0</b>	
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	0
				Code - Court	1	5.0
				Code - Noise	1	0
				Code - Property Maintenance	1	0
				Code - Signs	1	6.0
				Code - Snow/Ice Removal	5	6.8
	<b>Code Enforcement</b>			<b>10</b>	<b>4.5</b>	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	0.5		
	<b>Parking Enforcement</b>		<b>2</b>	<b>0.5</b>		
	<b>Department of Public Safety</b>				<b>15</b>	<b>3.7</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Curb Repair	3	0
				Hwy - Dead Animal Pickup	1	1.0
				Hwy - Plow Damage	1	0
				Hwy - Pothole	2	6.0
				Hwy - Pothole Filled Without Request	1	0
Hwy - Snow and Ice Control				2	1.5	
Hwy - Street Sign - New Request				1	0	
Hwy - Street Sign - Repair / Replace				2	1.5	
Hwy - Tree Branch / Debris Pickup				1	4.0	
Hwy - Tree Fallen - Emergency				2	2.0	
Hwy - Tree Trimming / Removal Inspection				5	8.6	
<b>Highway Department</b>		<b>21</b>	<b>3.3</b>			
Street Lighting District		Street Lighting District	Street Light - Cycles On / Off	2	7.5	
			Street Light - Light Out (Single)	6	8.0	
			Street Light - Mark Out	2	8.0	
	Street Light - On During Day		2	3.0		
	Street Light - Service Complaint		1	14.0		
<b>Street Lighting District</b>		<b>13</b>	<b>7.6</b>			
<b>Department of Public Works</b>				<b>34</b>	<b>5.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	0	
			Bldg - Illegal Housing	1	1.0	
	<b>Building Department</b>			<b>3</b>	<b>0.3</b>	
	<b>Planning and Building Department</b>			<b>3</b>	<b>0.3</b>	
	Project Independence	Project Independence		PI - Health and Mental Health	2	0
				PI - Membership Registration	4	0
				PI - Miscellaneous	3	0.3
				PI - Taxi Service	29	0
				PI - Taxi Service Cancellation	4	0
				PI - Taxi Service Complaint	2	0.5
				PI - Transportation/Mobility Mgmt Info	1	0
				<b>Project Independence</b>		
	<b>Project Independence</b>			<b>45</b>	<b>0.0</b>	
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	1	0
				<b>Receiver of Taxes</b>		
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	1.0
				SWMA - Garbage Not Picked Up	1	4.0
				<b>Solid Waste Management</b>		
	<b>Solid Waste Management</b>			<b>2</b>	<b>2.5</b>	
	Supervisor's Office	311 Call Center		311 - Street Repaving Schedule Inquiry	1	0
				<b>311 Call Center</b>		
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>ALBERTSON</b>				<b>106</b>	<b>2.2</b>	
Albertson	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
			<b>Animal Shelter</b>			<b>1</b>
		Code Enforcement		Code - Tree Removal	1	0
				<b>Code Enforcement</b>		
	<b>Department of Public Safety</b>			<b>2</b>	<b>0.5</b>	
	Department of Public Works	Highway Department		Hwy - Miscellaneous	1	4.0
				Hwy - Plow Damage	2	14.5
				Hwy - Snow and Ice Control	1	0
				Hwy - Street Sign - Repair / Replace	1	13.0
				<b>Highway Department</b>		
	<b>Department of Public Works</b>			<b>5</b>	<b>9.2</b>	
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - Inter Municipal SR	1	14.0
				<b>Inter Municipal Affairs</b>		
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>14.0</b>	
	Project Independence	Project Independence		PI - Caregiver Support	2	1.5
PI - Exercise Program Registration				1	0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Albertson	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Veterans Services	1	0	
	<b>Project Independence</b>			<b>5</b>	<b>0.6</b>	
	<b>Project Independence</b>			<b>5</b>	<b>0.6</b>	
<b>Albertson</b>				<b>13</b>	<b>4.9</b>	
BAXTER ESTATES	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>3.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>3.0</b>	
Project Independence	Project Independence	PI - Taxi Service	11	0		
		<b>Project Independence</b>		<b>11</b>	<b>0</b>	
<b>Project Independence</b>			<b>11</b>	<b>0</b>		
<b>BAXTER ESTATES</b>				<b>13</b>	<b>0.2</b>	
Baxter Estates	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
<b>Baxter Estates</b>				<b>1</b>	<b>0</b>	
CARLE PLACE	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Seasonal Programs Registration	16	0	
		<b>Community Services</b>			<b>17</b>	<b>0</b>
	<b>Community Services</b>			<b>17</b>	<b>0</b>	
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	2	0	
			Code - Court	1	7.0	
			Code - Liquid Discharge Into Street	1	0	
			Code - Snow/Ice Removal	4	2.8	
		<b>Code Enforcement</b>			<b>8</b>	<b>2.2</b>
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	5	1.4	
	<b>Parking Enforcement</b>			<b>5</b>	<b>1.4</b>	
	<b>Department of Public Safety</b>			<b>13</b>	<b>1.9</b>	
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0	
Hwy - Catch Basin			1	2.0		
Hwy - Manhole Repair			1	0		
Hwy - Miscellaneous			1	7.0		
Hwy - Pothole			1	4.0		
Hwy - Snow and Ice Control			3	1.3		
Hwy - Street Sign - Repair / Replace			5	3.4		
Hwy - Street Sweeping / Cleaning			1	6.0		
Hwy - Telephone/Utility Pole			3	0		
Hwy - Tree Branch / Debris Pickup	2	3.0				

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	2	0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	2	12.0	
		<b>Highway Department</b>			<b>25</b>	<b>2.8</b>
		Street Lighting District	Street Light - Fixture Problem	2	16.0	
			Street Light - Light Out (Single)	6	18.8	
			Street Light - Lights Out (Multiple)	3	8.0	
			Street Light - Mark Out	6	7.2	
			Street Light - New Light Request	1	0	
	Street Light - On During Day		1	15.0		
	<b>Street Lighting District</b>			<b>19</b>	<b>11.9</b>	
	<b>Department of Public Works</b>			<b>44</b>	<b>6.8</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	7	1.9	
			Bldg - Illegal Housing	1	0	
			Bldg - Suspect Work Without a Permit	1	3.0	
	<b>Building Department</b>			<b>9</b>	<b>1.8</b>	
	<b>Planning and Building Department</b>			<b>9</b>	<b>1.8</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	3.0	
			PI - Exercise Program Registration	1	0	
PI - Miscellaneous			1	0		
PI - Taxi Service			13	0.1		
PI - Taxi Service Cancellation			4	0		
<b>Project Independence</b>			<b>20</b>	<b>0.2</b>		
<b>Project Independence</b>			<b>20</b>	<b>0.2</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>		
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>		
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	7.0		
	<b>Solid Waste Management</b>		<b>1</b>	<b>7.0</b>		
<b>Solid Waste Management</b>			<b>1</b>	<b>7.0</b>		
<b>CARLE PLACE</b>				<b>106</b>	<b>3.3</b>	
Carle Place	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	1.0	
		<b>Cat Shelter</b>		<b>1</b>	<b>1.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Carle Place	Department of Public Safety	Code Enforcement	Code - Court	1	0	
			Code - Snow/Ice Removal	1	0	
			Code - Unlawful Property Use	1	3.0	
		<b>Code Enforcement</b>			<b>3</b>	<b>1.0</b>
	<b>Department of Public Safety</b>				<b>4</b>	<b>1.0</b>
	Department of Public Works	Highway Department		Hwy - Plow Damage	2	14.0
				Hwy - Street Sweeping / Cleaning	1	2.0
				Hwy - Tree Fallen - Emergency	1	0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	1	13.0
		<b>Highway Department</b>			<b>6</b>	<b>7.2</b>
		Street Lighting District		Street Light - Light Out (Single)	1	8.0
				Street Light - Lights Out (Multiple)	2	17.5
				Street Light - Pole Problem	1	24.0
		<b>Street Lighting District</b>			<b>4</b>	<b>16.8</b>
	<b>Department of Public Works</b>				<b>10</b>	<b>11.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	0
				<b>Inter Municipal Affairs</b>		
	<b>Inter Municipal Affairs</b>				<b>1</b>	<b>0</b>
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	2	0
				<b>Building Department</b>		
	<b>Planning and Building Department</b>				<b>2</b>	<b>0</b>
	Project Independence	Project Independence		PI - Membership Registration	1	0
PI - Taxi Service				18	0	
<b>Project Independence</b>				<b>19</b>	<b>0</b>	
<b>Project Independence</b>				<b>19</b>	<b>0</b>	
Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	1	0	
			<b>Receiver of Taxes</b>			<b>1</b>
<b>Receiver of Taxes</b>				<b>1</b>	<b>0</b>	
<b>Carle Place</b>				<b>37</b>	<b>3.1</b>	
EAST HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0	
		<b>Street Lighting District</b>			<b>1</b>	<b>5.0</b>
	<b>Department of Public Works</b>				<b>1</b>	<b>5.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	3	10.3
				OIC - Inter Municipal SR	1	7.0
				<b>Inter Municipal Affairs</b>		
	<b>Inter Municipal Affairs</b>				<b>4</b>	<b>9.5</b>
	Project Independence	Project Independence		PI - Exercise Program Registration	2	4.0
				PI - Health and Mental Health	1	0
				PI - Membership Registration	1	0
PI - Miscellaneous				1	0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
EAST HILLS	Project Independence	Project Independence	PI - Taxi Service	32	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	2.0
	<b>Project Independence</b>			<b>40</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>40</b>	<b>0.2</b>
	Supervisor's Office	Supervisor's Office	SupV - Airplane	6	0
		<b>Supervisor's Office</b>		<b>6</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>6</b>	<b>0</b>	
<b>EAST HILLS</b>				<b>51</b>	<b>1.0</b>
EAST WILLISTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	29.0
		<b>Cat Shelter</b>		<b>1</b>	<b>29.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>29.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Call Back Request	1	2.0
PI - Health Chat/Event Registration			1	0	
PI - Taxi Service			1	0	
<b>Project Independence</b>			<b>3</b>	<b>0.7</b>	
<b>Project Independence</b>			<b>3</b>	<b>0.7</b>	
<b>EAST WILLISTON</b>				<b>6</b>	<b>5.2</b>
East Hills	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	3	8.0
			<b>Inter Municipal Affairs</b>		<b>4</b>
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>6.2</b>
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0
			PI - Membership Registration	4	0
			PI - Taxi Service	46	0
	<b>Project Independence</b>			<b>52</b>	<b>0</b>
	<b>Project Independence</b>			<b>52</b>	<b>0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>		
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	5.0	
	<b>Solid Waste Management</b>		<b>1</b>	<b>5.0</b>	
<b>Solid Waste Management</b>			<b>1</b>	<b>5.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
East Hills	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>
<b>East Hills</b>				<b>59</b>	<b>0.5</b>
East Williston	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	27.0
		<b>Cat Shelter</b>		<b>1</b>	<b>27.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>27.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>5.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>5.0</b>
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	1	1.0
		<b>Project Independence</b>		<b>2</b>	<b>0.5</b>
	<b>Project Independence</b>			<b>2</b>	<b>0.5</b>
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>East Williston</b>				<b>5</b>	<b>6.6</b>
FLORAL PARK	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	0
			PI - Taxi Service	1	0
	<b>Project Independence</b>		<b>3</b>	<b>0</b>	
	<b>Project Independence</b>			<b>3</b>	<b>0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>		
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>FLORAL PARK</b>				<b>4</b>	<b>0</b>
FLORAL PARK CEN	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	9.0
		<b>Code Enforcement</b>		<b>1</b>	<b>9.0</b>
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
	<b>Parking Enforcement</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>2</b>	<b>5.0</b>
	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	9.0
			Street Light - Light Out (Single)	1	8.0
		<b>Street Lighting District</b>		<b>3</b>	<b>8.7</b>
	<b>Department of Public Works</b>			<b>3</b>	<b>8.7</b>
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
<b>Building Department</b>		<b>1</b>	<b>0</b>		
<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CEN	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
<b>FLORAL PARK CEN</b>				<b>7</b>	<b>5.1</b>
FLORAL PARK CENTRE	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	3.0
		<b>Parking Enforcement</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>3.0</b>
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	0
		<b>Highway Department</b>		<b>2</b>	<b>0</b>
		Street Lighting District	Street Light - Cycles On / Off	1	3.0
			Street Light - Light Out (Single)	3	8.7
	<b>Street Lighting District</b>			<b>4</b>	<b>7.2</b>
	<b>Department of Public Works</b>			<b>6</b>	<b>4.8</b>
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	1.0
		<b>Building Department</b>		<b>1</b>	<b>1.0</b>
<b>Planning and Building Department</b>			<b>1</b>	<b>1.0</b>	
Project Independence	Project Independence	PI - Miscellaneous	1	1.0	
		PI - Taxi Service	3	0	
	<b>Project Independence</b>			<b>4</b>	<b>0.2</b>
<b>Project Independence</b>			<b>4</b>	<b>0.2</b>	
<b>FLORAL PARK CENTRE</b>				<b>12</b>	<b>2.8</b>
FLOWER HILL	Community Services	Community Services	CommSvc - From Transfer	1	1.0
		<b>Community Services</b>		<b>1</b>	<b>1.0</b>
	<b>Community Services</b>			<b>1</b>	<b>1.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Miscellaneous	1	0
			PI - Taxi Service	17	0
			PI - Taxi Service Cancellation	2	0
		<b>Project Independence</b>			<b>20</b>
<b>Project Independence</b>			<b>20</b>	<b>0</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>FLOWER HILL</b>				<b>23</b>	<b>0.0</b>
Floral Park	Project Independence	Project Independence	PI - Call Back Request	1	0
		<b>Project Independence</b>		<b>1</b>	<b>0</b>
<b>Project Independence</b>			<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Floral Park	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		<b>Receiver of Taxes</b>		<b>3</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>3</b>	<b>0</b>
<b>Floral Park</b>				<b>4</b>	<b>0</b>
Floral Park Centre	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	4.0
			Hwy - Tree Trimming / Removal Inspection	2	1.0
		<b>Highway Department</b>		<b>3</b>	<b>2.0</b>
	<b>Department of Public Works</b>		<b>3</b>	<b>2.0</b>	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	12.0
		<b>Building Department</b>		<b>1</b>	<b>12.0</b>
<b>Planning and Building Department</b>			<b>1</b>	<b>12.0</b>	
<b>Floral Park Centre</b>				<b>4</b>	<b>4.5</b>
Flower Hill	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	12.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>12.0</b>
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>12.0</b>	
	Project Independence	Project Independence	PI - Taxi Service	6	0
			PI - Taxi Service Cancellation	1	0
		<b>Project Independence</b>		<b>7</b>	<b>0</b>
	<b>Project Independence</b>		<b>7</b>	<b>0</b>	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
<b>311 Call Center</b>		<b>1</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>Flower Hill</b>				<b>9</b>	<b>1.3</b>
Franklin square	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	31.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>31.0</b>
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>31.0</b>	
<b>Franklin square</b>				<b>1</b>	<b>31.0</b>
GARDEN CITY	Department of Public Works	Highway Department	Hwy - Manhole Repair	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>0</b>	
<b>GARDEN CITY</b>				<b>1</b>	<b>0</b>
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0
			CommSvc - Seasonal Programs Registration	17	0
		<b>Community Services</b>		<b>18</b>	<b>0.1</b>
	<b>Community Services</b>		<b>18</b>	<b>0.1</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	0.5
			Animal Sh - Lost Animal	1	0
			Animal Sh - Sign	1	13.0
		<b>Animal Shelter</b>		<b>4</b>	<b>3.5</b>
		Code Enforcement	Code - From Transfer	1	2.0
	Code - Garbage		1	2.0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Lights	1	2.0	
			Code - Miscellaneous	3	1.0	
			Code - No Plates / Inoperable Vehicle	1	4.0	
			Code - Property Maintenance	1	18.0	
			Code - Snow/Ice Removal	1	1.0	
		<b>Code Enforcement</b>			<b>9</b>	<b>3.6</b>
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0	
			Prkg Enfrc - From Transfer	1	3.0	
			Prkg Enfrc - Parking Violations Complaint	1	3.0	
		<b>Parking Enforcement</b>			<b>3</b>	<b>2.7</b>
	<b>Department of Public Safety</b>				<b>16</b>	<b>3.4</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Dead Animal Pickup	1	8.0	
			Hwy - Miscellaneous	4	4.5	
			Hwy - Plow Damage	2	0	
			Hwy - Pothole	2	7.5	
			Hwy - Pothole Filled Without Request	6	0	
			Hwy - Snow and Ice Control	3	1.0	
			Hwy - Street Sign - Repair / Replace	3	8.7	
			Hwy - Tree Branch / Debris Pickup	8	0.4	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	5	0	
		<b>Highway Department</b>			<b>36</b>	<b>2.0</b>
		Street Lighting District	Street Light - Light Out (Single)	8	6.6	
			Street Light - Lights Out (Multiple)	8	19.0	
	<b>Street Lighting District</b>			<b>16</b>	<b>12.8</b>	
	<b>Department of Public Works</b>				<b>52</b>	<b>5.3</b>
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0		
		OIC - Inter Municipal SR	2	8.0		
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>5.3</b>	
<b>Inter Municipal Affairs</b>				<b>3</b>	<b>5.3</b>	
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0		
		<b>Parks and Recreation Department</b>			<b>1</b>	<b>0</b>
<b>Parks and Recreation Department</b>				<b>1</b>	<b>0</b>	
Planning and Building Department	Building Department	Bldg - Certificate Status	1	11.0		
		Bldg - Illegal Housing	1	0		
		Bldg - Miscellaneous	2	18.0		
		Bldg - Suspect Work Without a Permit	1	3.0		
	<b>Building Department</b>			<b>5</b>	<b>10.0</b>	
<b>Planning and Building Department</b>				<b>5</b>	<b>10.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Project Independence	Project Independence	PI - Call Back Request	1	3.0	
			PI - Exercise Program Registration	1	1.0	
			PI - Financial Assistance	1	1.0	
			PI - Health Chat/Event Registration	1	0	
			PI - Health and Mental Health	10	0	
			PI - Membership Registration	5	0	
			PI - Miscellaneous	15	1.7	
			PI - Taxi Service	67	0	
			PI - Taxi Service Cancellation	6	0	
			PI - Taxi Service Complaint	1	0	
	<b>Project Independence</b>			<b>108</b>	<b>0.3</b>	
	<b>Project Independence</b>			<b>108</b>	<b>0.3</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
			<b>Receiver of Taxes</b>			<b>1</b>
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>		
<b>GARDEN CITY PARK</b>				<b>204</b>	<b>2.1</b>	
GREAT NECK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		<b>Community Services</b>			<b>2</b>	<b>0</b>
	<b>Community Services</b>			<b>2</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Barking Dog	1	0
				Animal Sh - Found Animal	1	20.0
				Animal Sh - Unleashed - Stray Dog	1	0
		<b>Animal Shelter</b>			<b>3</b>	<b>6.7</b>
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	19.0
		<b>Cat Shelter</b>			<b>1</b>	<b>19.0</b>
	Code Enforcement	Code Enforcement	Code Enforcement	Code - Dumpster	1	2.0
				Code - Garbage	1	7.0
				Code - Liquid Discharge Into Street	1	0
				Code - Miscellaneous	1	0
				Code - Noise	1	1.0
				Code - Property Maintenance	1	1.0
	<b>Code Enforcement</b>			<b>6</b>	<b>1.8</b>	
	Parking Enforcement	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
	<b>Parking Enforcement</b>			<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>				<b>11</b>	<b>4.6</b>
Department of Public Works	Highway Department	Highway Department	Hwy - Dead Animal Pickup	1	2.0	
			Hwy - Miscellaneous	1	3.0	
			Hwy - Pothole	2	8.5	
			Hwy - Snow and Ice Control	1	2.0	
			Hwy - Street Painting	1	0	
			Hwy - Street Sign - New Request	3	12.7	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	23.0	
			Hwy - Tree Branch / Debris Pickup	2	0	
			Hwy - Tree Fallen - Emergency	2	1.5	
			Hwy - Tree Stump Removal	1	3.0	
			Hwy - Tree Trimming / Removal Inspection	3	4.3	
		<b>Highway Department</b>			<b>18</b>	<b>5.8</b>
		Street Lighting District	Street Light - Cycles On / Off	1	8.0	
			Street Light - Light Out (Single)	8	21.5	
			Street Light - Lights Out (Multiple)	1	17.0	
			Street Light - Mark Out	4	4.8	
			Street Light - Misc Problems	1	0	
		<b>Street Lighting District</b>			<b>15</b>	<b>14.4</b>
		<b>Department of Public Works</b>			<b>33</b>	<b>9.7</b>
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
				OIC - Inter Municipal SR	4	1.2
	<b>Inter Municipal Affairs</b>			<b>5</b>	<b>1.2</b>	
	<b>Inter Municipal Affairs</b>			<b>5</b>	<b>1.2</b>	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	9	2.4	
			Bldg - Construction Complaint	1	0	
			Bldg - Suspect Work Without a Permit	1	1.0	
		<b>Building Department</b>			<b>11</b>	<b>2.1</b>
	<b>Planning and Building Department</b>			<b>11</b>	<b>2.1</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Financial Assistance	1	0	
			PI - Health and Mental Health	14	0.6	
			PI - Membership Registration	5	0	
			PI - Miscellaneous	1	0	
PI - Support Group Registration			2	4.5		
PI - Taxi Service			142	0.0		
PI - Taxi Service Cancellation			19	0		
PI - Taxi Service Complaint			3	3.0		
PI - Transportation/Mobility Mgmt Info			1	0		
PI - Veterans Services			1	5.0		
<b>Project Independence</b>			<b>190</b>	<b>0.2</b>		
<b>Project Independence</b>			<b>190</b>	<b>0.2</b>		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0		
	<b>Solid Waste Management</b>			<b>1</b>	<b>1.0</b>	
<b>Solid Waste Management</b>			<b>1</b>	<b>1.0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	2	0
		<b>311 Call Center</b>		<b>2</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>2</b>	<b>0</b>
<b>GREAT NECK</b>				<b>255</b>	<b>1.7</b>
GREAT NECK ESTATES	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	1.0
		<b>Cat Shelter</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>0.5</b>
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
Project Independence	Project Independence	PI - Health and Mental Health	2	0	
		PI - Taxi Service	16	0	
	<b>Project Independence</b>		<b>18</b>	<b>0</b>	
	<b>Project Independence</b>		<b>18</b>	<b>0</b>	
<b>GREAT NECK ESTATES</b>				<b>21</b>	<b>0.0</b>
GREAT NECK PLAZA	Project Independence	Project Independence	PI - Call Back Request	3	1.3
			PI - Health and Mental Health	4	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	4	2.0
			PI - Taxi Service	129	0.0
			PI - Taxi Service Cancellation	10	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
			PI - Veterans Services	1	0
	<b>Project Independence</b>		<b>156</b>	<b>0.1</b>	
	<b>Project Independence</b>		<b>156</b>	<b>0.1</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
	<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
<b>GREAT NECK PLAZA</b>				<b>158</b>	<b>0.1</b>
GREENVALE	Department of Public Safety	Code Enforcement	Code - Garbage	1	6.0
			Code - Property Maintenance	1	20.0
		<b>Code Enforcement</b>		<b>2</b>	<b>13.0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>13.0</b>
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0	
	<b>Highway Department</b>		<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
GREENVALE	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Taxi Service	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
<b>Project Independence</b>			<b>1</b>	<b>0</b>		
<b>GREENVALE</b>				<b>5</b>	<b>5.2</b>	
Garden City	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>1.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>	
<b>Garden City</b>				<b>1</b>	<b>1.0</b>	
Garden City Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		<b>Community Services</b>		<b>2</b>	<b>0</b>	
	<b>Community Services</b>			<b>2</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
			<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
		Code Enforcement	Code - Property Maintenance		1	4.0
			Code - Snow/Ice Removal		1	1.0
			Code - Unlawful Property Use		1	2.0
		<b>Code Enforcement</b>		<b>3</b>	<b>2.3</b>	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		2	0
	<b>Parking Enforcement</b>		<b>2</b>	<b>0</b>		
	<b>Department of Public Safety</b>			<b>6</b>	<b>1.2</b>	
	Department of Public Works	Highway Department	Highway Department	Hwy - Tree Branch / Debris Pickup	5	0
				Hwy - Tree Trimming / Removal Inspection	3	0
		<b>Highway Department</b>		<b>8</b>	<b>0</b>	
		Street Lighting District	Street Light - Cycles On / Off		1	12.0
			Street Light - Light Out (Single)		4	10.2
Street Light - Lights Out (Multiple)				2	25.0	
Street Light - Mark Out				3	4.0	
<b>Street Lighting District</b>		<b>10</b>	<b>11.5</b>			
<b>Department of Public Works</b>			<b>18</b>	<b>6.4</b>		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0		
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>		
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>		
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	6.0		
	<b>Building Department</b>		<b>1</b>	<b>6.0</b>		
<b>Planning and Building Department</b>			<b>1</b>	<b>6.0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Garden City Park	Project Independence	Project Independence	PI - Call Back Request	1	5.0
			PI - Exercise Program Registration	2	0
			PI - Miscellaneous	1	0
	<b>Project Independence</b>			<b>4</b>	<b>1.2</b>
	<b>Project Independence</b>			<b>4</b>	<b>1.2</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0
			<b>Solid Waste Management</b>		<b>1</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>2.0</b>
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		<b>311 Call Center</b>		<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>Garden City Park</b>				<b>35</b>	<b>3.9</b>
Glenwood Landing	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0
		<b>Building Department</b>		<b>1</b>	<b>0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>
<b>Glenwood Landing</b>				<b>1</b>	<b>0</b>
Great Neck	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	35.0
		<b>Cat Shelter</b>		<b>1</b>	<b>35.0</b>
		Code Enforcement	Code - Smoke	1	2.0
	<b>Code Enforcement</b>			<b>1</b>	<b>2.0</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>18.5</b>
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Dead Animal Pickup	1	2.0
			Hwy - Miscellaneous	1	0
			Hwy - Plow Damage	1	0
			Hwy - Tree Branch / Debris Pickup	1	5.0
Hwy - Tree Stump Removal			1	0	
Hwy - Tree Trimming / Removal Inspection			2	0	
<b>Highway Department</b>			<b>8</b>	<b>0.9</b>	
Street Lighting District	Street Light	Street Light - Light Out (Single)	1	8.0	
		Street Light - Lights Out (Multiple)	1	17.0	
<b>Street Lighting District</b>			<b>2</b>	<b>12.5</b>	
<b>Department of Public Works</b>			<b>10</b>	<b>3.2</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Great Neck	Housing Authority	Housing Authority	Housing - Misc SR	1	6.0
		<b>Housing Authority</b>		<b>1</b>	<b>6.0</b>
	<b>Housing Authority</b>			<b>1</b>	<b>6.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	5.0
			OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>3.3</b>
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>3.3</b>
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	0.5
			Bldg - Suspect Work Without a Permit	1	42.0
		<b>Building Department</b>		<b>3</b>	<b>14.3</b>
	<b>Planning and Building Department</b>			<b>3</b>	<b>14.3</b>
	Project Independence	Project Independence	PI - Health and Mental Health	4	1.0
			PI - Membership Registration	2	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	4	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	1.0
		<b>Project Independence</b>		<b>13</b>	<b>0.4</b>
	<b>Project Independence</b>			<b>13</b>	<b>0.4</b>
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	4.0
			SWMA - Garbage Not Picked Up	1	2.0
			SWMA - Lost Property	1	0
		<b>Solid Waste Management</b>		<b>3</b>	<b>2.0</b>
<b>Solid Waste Management</b>			<b>3</b>	<b>2.0</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
	<b>311 Call Center</b>		<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>Great Neck</b>				<b>37</b>	<b>3.8</b>
Great Neck Estates	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0
		<b>Street Lighting District</b>		<b>1</b>	<b>4.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>4.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0
			OIC - Inter Municipal SR	1	5.0
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>4.5</b>
	<b>Inter Municipal Affairs</b>			<b>2</b>	<b>4.5</b>
	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
			PI - Taxi Service	1	0
<b>Project Independence</b>		<b>2</b>	<b>0.5</b>		
<b>Project Independence</b>			<b>2</b>	<b>0.5</b>	
<b>Great Neck Estates</b>				<b>5</b>	<b>2.8</b>

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Great Neck Plaza	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>7.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>7.0</b>
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
PI - Taxi Service			7	0	
PI - Taxi Service Cancellation			1	0	
<b>Project Independence</b>		<b>9</b>	<b>0</b>		
<b>Project Independence</b>			<b>9</b>	<b>0</b>	
<b>Great Neck Plaza</b>				<b>12</b>	<b>0.6</b>
Greenvale	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	2	5.5
		<b>Animal Shelter</b>		<b>2</b>	<b>5.5</b>
	<b>Department of Public Safety</b>			<b>2</b>	<b>5.5</b>
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	6.0
		<b>Building Department</b>		<b>1</b>	<b>6.0</b>
	<b>Planning and Building Department</b>			<b>1</b>	<b>6.0</b>
Project Independence	Project Independence	PI - Miscellaneous	1	4.0	
	<b>Project Independence</b>		<b>1</b>	<b>4.0</b>	
<b>Project Independence</b>			<b>1</b>	<b>4.0</b>	
<b>Greenvale</b>				<b>4</b>	<b>5.2</b>
HARBOR HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		<b>Street Lighting District</b>		<b>1</b>	<b>2.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>2.0</b>
<b>HARBOR HILLS</b>				<b>1</b>	<b>2.0</b>
HERRICKS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Seasonal Programs Registration	5	0
		<b>Community Services</b>		<b>6</b>	<b>0</b>
	<b>Community Services</b>			<b>6</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0
		<b>Animal Shelter</b>		<b>1</b>	<b>2.0</b>
		Code Enforcement	Code - Snow/Ice Removal	1	1.0
Code - Unlawful Property Use			1	5.0	
<b>Code Enforcement</b>		<b>2</b>	<b>3.0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0	
			Prkg Enfrc - Parking Violations Complaint	1	3.0	
	<b>Parking Enforcement</b>			<b>2</b>	<b>2.5</b>	
	<b>Department of Public Safety</b>				<b>5</b>	<b>2.6</b>
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	0
				Hwy - Miscellaneous	1	0
				Hwy - Pothole	2	2.0
				Hwy - Pothole Filled Without Request	4	0
				Hwy - Snow and Ice Control	1	3.0
				Hwy - Street Drainage / Flooding	2	0
				Hwy - Street Sign - Repair / Replace	1	1.0
				Hwy - Tree Branch / Debris Pickup	7	0.1
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	2	10.5
				<b>Highway Department</b>		
	Street Lighting District			Street Light - Cycles On / Off	1	23.0
				Street Light - Light Out (Single)	4	5.0
				Street Light - Lights Out (Multiple)	1	40.0
	<b>Street Lighting District</b>			<b>6</b>	<b>13.8</b>	
	<b>Department of Public Works</b>				<b>28</b>	<b>4.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	4.0
				OIC - Inter Municipal SR	1	0
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>2.7</b>	
	<b>Inter Municipal Affairs</b>				<b>3</b>	<b>2.7</b>
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	1	4.0
				Bldg - Suspect Work Without a Permit	2	0.5
	<b>Building Department</b>			<b>3</b>	<b>1.7</b>	
	<b>Planning and Building Department</b>				<b>3</b>	<b>1.7</b>
	Project Independence	Project Independence		PI - Exercise Program Registration	7	1.1
				PI - Health Chat/Event Registration	1	0
				PI - Health and Mental Health	2	0.5
				PI - Membership Registration	4	0
PI - Taxi Service				24	0	
PI - Taxi Service Cancellation				2	0	
PI - Veterans Services				1	0	
<b>Project Independence</b>			<b>41</b>	<b>0.2</b>		
<b>Project Independence</b>				<b>41</b>	<b>0.2</b>	
Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	3.0	
			<b>Solid Waste Management</b>			<b>1</b>
<b>Solid Waste Management</b>				<b>1</b>	<b>3.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
		<b>311 Call Center</b>		<b>1</b>	<b>0</b>	
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>HERRICKS</b>				<b>88</b>	<b>1.7</b>	
Herricks	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>		<b>1</b>	<b>0</b>	
	<b>Community Services</b>			<b>1</b>	<b>0</b>	
	Department of Public Works	Highway Department	Hwy - Miscellaneous		1	1.0
			Hwy - Pothole		1	8.0
			Hwy - Snow and Ice Control		3	3.0
			Hwy - Tree Branch / Debris Pickup		3	0
			Hwy - Tree Planting		1	0
			Hwy - Tree Trimming / Removal Inspection		3	0.3
			<b>Highway Department</b>		<b>12</b>	<b>1.6</b>
	Street Lighting District	Street Light - Mark Out		4	6.8	
			Street Light - Pole Problem	2	3.0	
			<b>Street Lighting District</b>		<b>6</b>	<b>5.5</b>
	<b>Department of Public Works</b>			<b>18</b>	<b>2.9</b>	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		2	0.5
			Bldg - Suspect Work Without a Permit		1	0
		<b>Building Department</b>		<b>3</b>	<b>0.3</b>	
	<b>Planning and Building Department</b>			<b>3</b>	<b>0.3</b>	
	Project Independence	Project Independence	PI - Exercise Program Registration		3	0
			PI - Membership Registration		2	0
			PI - Taxi Service		9	0
			PI - Taxi Service Cancellation		1	0
	<b>Project Independence</b>			<b>15</b>	<b>0</b>	
<b>Project Independence</b>			<b>15</b>	<b>0</b>		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		1	1.0	
		SWMA - Garbage Not Picked Up		1	1.0	
	<b>Solid Waste Management</b>		<b>2</b>	<b>1.0</b>		
<b>Solid Waste Management</b>			<b>2</b>	<b>1.0</b>		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage		1	0	
	<b>311 Call Center</b>		<b>1</b>	<b>0</b>		
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>Herricks</b>				<b>40</b>	<b>1.4</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
KENSINGTON	Project Independence	Project Independence	PI - Membership Registration	2	0	
			PI - Taxi Service	11	0	
			PI - Taxi Service Cancellation	1	0	
	<b>Project Independence</b>			<b>14</b>	<b>0</b>	
	<b>Project Independence</b>			<b>14</b>	<b>0</b>	
<b>KENSINGTON</b>				<b>14</b>	<b>0</b>	
KINGS POINT	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	35.0	
		<b>Cat Shelter</b>		<b>1</b>	<b>35.0</b>	
		Code Enforcement	Code - Property Maintenance	1	2.0	
		<b>Code Enforcement</b>		<b>1</b>	<b>2.0</b>	
	<b>Department of Public Safety</b>			<b>2</b>	<b>18.5</b>	
	Project Independence	Project Independence	PI - Miscellaneous		1	0
			PI - Taxi Service		9	0
			PI - Taxi Service Cancellation		1	0
			<b>Project Independence</b>		<b>11</b>	<b>0</b>
	<b>Project Independence</b>			<b>11</b>	<b>0</b>	
<b>KINGS POINT</b>				<b>13</b>	<b>2.8</b>	
Kensington	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>Kensington</b>				<b>1</b>	<b>0</b>	
Kings Point	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	8.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>8.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>8.0</b>	
	Project Independence	Project Independence	PI - Call Back Request		1	0
			PI - Caregiver Support		1	0
			PI - Health Chat/Event Registration		1	0
			PI - Health and Mental Health		2	0
			PI - Household Maintenance		1	1.0
			PI - Membership Registration		2	0
			PI - Taxi Service		1	0
<b>Project Independence</b>		<b>9</b>	<b>0.1</b>			
<b>Project Independence</b>			<b>9</b>	<b>0.1</b>		
<b>Kings Point</b>				<b>10</b>	<b>0.9</b>	
LAKE SUCCESS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	1.7	
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>1.7</b>	
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>1.7</b>	
	Planning and Building Department	Building Department	Bldg - Application Status	1	9.0	
		<b>Building Department</b>		<b>1</b>	<b>9.0</b>	
	<b>Planning and Building Department</b>			<b>1</b>	<b>9.0</b>	
Project Independence	Project Independence	PI - Exercise Program Registration	2	0		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days			
LAKE SUCCESS	Project Independence	Project Independence	PI - Membership Registration	1	0			
			PI - Taxi Service	12	0			
			PI - Taxi Service Complaint	1	0			
	<b>Project Independence</b>			<b>16</b>	<b>0</b>			
	<b>Project Independence</b>			<b>16</b>	<b>0</b>			
<b>LAKE SUCCESS</b>				<b>20</b>	<b>0.7</b>			
LITTLE NECK	Project Independence	Project Independence	PI - Membership Registration	1	0			
			PI - Transportation/Mobility Mgmt Info	1	0			
			<b>Project Independence</b>			<b>2</b>	<b>0</b>	
	<b>Project Independence</b>			<b>2</b>	<b>0</b>			
<b>LITTLE NECK</b>				<b>2</b>	<b>0</b>			
Lake Success	Project Independence	Project Independence	PI - Taxi Service	14	0			
			<b>Project Independence</b>			<b>14</b>	<b>0</b>	
			<b>Project Independence</b>			<b>14</b>	<b>0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0			
			<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
			<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
<b>Lake Success</b>				<b>16</b>	<b>0</b>			
MANHASSET	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0			
			<b>Community Services</b>			<b>2</b>	<b>0</b>	
			<b>Community Services</b>			<b>2</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0		
				<b>Animal Shelter</b>			<b>1</b>	<b>0</b>
				Code Enforcement	Code Enforcement	Code - Court	1	6.0
						Code - Garbage	2	3.5
						Code - Liquid Discharge Into Street	1	3.0
						Code - Miscellaneous	1	0
						Code - Property Maintenance	3	8.0
						Code - Snow/Ice Removal	1	10.0
						Code - Unlawful Property Use	1	10.0
	<b>Code Enforcement</b>			<b>10</b>	<b>6.0</b>			
	<b>Department of Public Safety</b>			<b>11</b>	<b>5.5</b>			
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	0		
				Hwy - Curb Repair	1	9.0		
				Hwy - Dead Animal Pickup	1	2.0		
Hwy - Manhole Repair				1	2.0			
Hwy - Miscellaneous				6	5.5			
Hwy - Pothole				12	4.8			
Hwy - Pothole Filled Without Request				1	0			
Hwy - Snow and Ice Control				7	1.6			
Hwy - Street Sign - New Request				1	0			

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	13	5.9	
			Hwy - Street Sweeping / Cleaning	3	2.0	
			Hwy - Tree Branch / Debris Pickup	7	2.3	
			Hwy - Tree Fallen - Emergency	2	0.5	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	4	8.5	
		<b>Highway Department</b>			<b>61</b>	<b>4.1</b>
		Street Lighting District	Street Light - Cycles On / Off	2	23.0	
			Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	8	10.9	
			Street Light - Lights Out (Multiple)	3	18.7	
			Street Light - Mark Out	3	6.7	
			Street Light - Pole Problem	2	15.0	
		<b>Street Lighting District</b>			<b>19</b>	<b>12.6</b>
	<b>Department of Public Works</b>			<b>80</b>	<b>6.1</b>	
	Housing Authority	Housing Authority	Housing - High Priority SR	4	4.2	
			Housing - Misc Carpentry	1	6.0	
			Housing - Misc Construction	1	18.0	
			Housing - Pest Control	2	2.5	
			Housing - Plumbing	4	5.0	
	<b>Housing Authority</b>			<b>12</b>	<b>5.5</b>	
	<b>Housing Authority</b>			<b>12</b>	<b>5.5</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	53.0	
			OIC - Inter Municipal SR	7	2.1	
		<b>Inter Municipal Affairs</b>			<b>8</b>	<b>8.5</b>
	<b>Inter Municipal Affairs</b>			<b>8</b>	<b>8.5</b>	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	0	
Bldg - Construction Complaint			3	4.0		
Bldg - Illegal Housing			3	18.7		
Bldg - Miscellaneous			2	6.5		
Bldg - Suspect Work Without a Permit			1	12.0		
Bldg - Unable to Reach Inspector			1	0		
<b>Building Department</b>			<b>12</b>	<b>7.8</b>		
Planning Department	Planning - Questions needing Answers	1	1.0			
<b>Planning Department</b>			<b>1</b>	<b>1.0</b>		
<b>Planning and Building Department</b>			<b>13</b>	<b>7.2</b>		
Project Independence	Project Independence	PI - Call Back Request	2	2.5		
		PI - Exercise Program Registration	1	0		
		PI - Health and Mental Health	3	0.3		
		PI - Membership Registration	2	0		
		PI - Taxi Service	61	0		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Project Independence	Project Independence	PI - Taxi Service Cancellation	3	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	<b>Project Independence</b>			<b>73</b>	<b>0.1</b>	
	<b>Project Independence</b>			<b>73</b>	<b>0.1</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
				<b>Receiver of Taxes</b>	<b>2</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
				<b>Solid Waste Management</b>	<b>1</b>	<b>0</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
				<b>311 Call Center</b>	<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>MANHASSET</b>				<b>203</b>	<b>3.8</b>	
MANHASSET HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
			<b>Inter Municipal Affairs</b>	<b>1</b>	<b>2.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>2.0</b>	
<b>MANHASSET HILLS</b>				<b>1</b>	<b>2.0</b>	
MANORHAVEN	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0	
			<b>Code Enforcement</b>	<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0	
				<b>Highway Department</b>	<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence		PI - Health Chat/Event Registration	1	0
				PI - Health and Mental Health	5	0
				PI - Membership Registration	1	0
				PI - Miscellaneous	1	1.0
				PI - Taxi Service	32	0
				PI - Taxi Service Cancellation	1	0
<b>Project Independence</b>			<b>41</b>	<b>0.0</b>		
<b>Project Independence</b>			<b>41</b>	<b>0.0</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
			<b>Receiver of Taxes</b>	<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>		
<b>MANORHAVEN</b>				<b>44</b>	<b>0.0</b>	
MANORHAVEN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
			<b>Inter Municipal Affairs</b>	<b>1</b>	<b>1.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>	
<b>MANORHAVEN</b>				<b>1</b>	<b>1.0</b>	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Schedule	3	0.3
			CommSvc - Seasonal Programs Registration	17	0
	<b>Community Services</b>			<b>21</b>	<b>0.0</b>
	<b>Community Services</b>			<b>21</b>	<b>0.0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Unleashed - Stray Dog	2	0
	<b>Animal Shelter</b>			<b>3</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>3</b>	<b>0</b>
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	3.0
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	5	3.8
	<b>Inter Municipal Affairs</b>			<b>6</b>	<b>3.3</b>
	<b>Inter Municipal Affairs</b>			<b>6</b>	<b>3.3</b>
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Cancellation	2	0
			PI - Caregiver Support	1	4.0
			PI - Exercise Program Registration	1	0
			PI - Health Chat/Event Registration	2	0
			PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	1.0
			PI - Membership Registration	7	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	60	0
			PI - Taxi Service Cancellation	6	0
			PI - Transportation/Mobility Mgmt Info	1	0
<b>Project Independence</b>			<b>84</b>	<b>0.1</b>	
<b>Project Independence</b>			<b>84</b>	<b>0.1</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>MINEOLA</b>				<b>116</b>	<b>0.3</b>
MUNSEY PARK	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	8.0
		<b>Animal Shelter</b>		<b>1</b>	<b>8.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>8.0</b>
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Miscellaneous	2	1.5
<b>Project Independence</b>			<b>4</b>	<b>0.8</b>	
<b>Project Independence</b>			<b>4</b>	<b>0.8</b>	
<b>MUNSEY PARK</b>				<b>5</b>	<b>2.2</b>

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Manhasset	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	3	2.0	
			Animal Sh - Misc	1	1.0	
			Animal Sh - Unleashed - Stray Dog	1	4.0	
		<b>Animal Shelter</b>			<b>5</b>	<b>2.2</b>
		Code Enforcement	Code - After Hours/Weekend Construction	1	3.0	
			Code - Court	1	0	
			Code - From Transfer	1	0	
			Code - Snow/Ice Removal	1	1.0	
			Code - Unlawful Property Use	1	3.0	
		<b>Code Enforcement</b>			<b>5</b>	<b>1.4</b>
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	6	0.8		
	<b>Parking Enforcement</b>			<b>6</b>	<b>0.8</b>	
	<b>Department of Public Safety</b>				<b>16</b>	<b>1.4</b>
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	39.0	
			Hwy - Plow Damage	1	21.0	
			Hwy - Pothole	2	5.5	
			Hwy - Snow and Ice Control	1	3.0	
			Hwy - Tree Fallen - Emergency	1	1.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		<b>Highway Department</b>			<b>7</b>	<b>10.7</b>
		Street Lighting District	Street Light - Light Out (Single)	4	14.5	
			Street Light - Lights Out (Multiple)	2	10.0	
			Street Light - Mark Out	1	10.0	
	<b>Street Lighting District</b>			<b>7</b>	<b>12.6</b>	
	<b>Department of Public Works</b>				<b>14</b>	<b>11.6</b>
	Housing Authority	Housing Authority	Housing - High Priority SR	1	1.0	
		<b>Housing Authority</b>			<b>1</b>	<b>1.0</b>
<b>Housing Authority</b>				<b>1</b>	<b>1.0</b>	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0		
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>0</b>	
<b>Inter Municipal Affairs</b>				<b>1</b>	<b>0</b>	
Planning and Building Department	Building Department	Bldg - Housing Complaint	1	14.0		
	<b>Building Department</b>			<b>1</b>	<b>14.0</b>	
<b>Planning and Building Department</b>				<b>1</b>	<b>14.0</b>	
Project Independence	Project Independence	PI - Miscellaneous	1	0		
		PI - Taxi Service	3	0		
	<b>Project Independence</b>			<b>4</b>	<b>0</b>	
<b>Project Independence</b>				<b>4</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Manhasset	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
		<b>Solid Waste Management</b>		<b>1</b>	<b>0</b>	
	<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>	
<b>Manhasset</b>				<b>38</b>	<b>5.3</b>	
Manorhaven	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Taxi Service	4	0	
		<b>Project Independence</b>		<b>4</b>	<b>0</b>	
	<b>Project Independence</b>			<b>4</b>	<b>0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>			
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>		
<b>Manorhaven</b>				<b>6</b>	<b>0</b>	
Mineola	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0	
			CommSvc - Misc SR	1	0	
			CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>			<b>3</b>	<b>0.3</b>
	<b>Community Services</b>			<b>3</b>	<b>0.3</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0	
			Animal Sh - Lost Animal	1	0	
			Animal Sh - Unleashed - Stray Dog	1	0	
		<b>Animal Shelter</b>			<b>3</b>	<b>0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	29.0	
	<b>Cat Shelter</b>			<b>1</b>	<b>29.0</b>	
	<b>Department of Public Safety</b>			<b>4</b>	<b>7.2</b>	
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	1.0	
		<b>Highway Department</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>1.0</b>	
	Project Independence	Project Independence	PI - Membership Registration	2	0	
			PI - Miscellaneous	1	0	
PI - Taxi Service			5	0		
PI - Taxi Service Cancellation			4	0		
<b>Project Independence</b>			<b>12</b>	<b>0</b>		
<b>Project Independence</b>			<b>12</b>	<b>0</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0		
	<b>Receiver of Taxes</b>		<b>4</b>	<b>0</b>		
<b>Receiver of Taxes</b>			<b>4</b>	<b>0</b>		
<b>Mineola</b>				<b>24</b>	<b>1.3</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Munsey Park	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
<b>Munsey Park</b>				<b>1</b>	<b>0</b>
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	7.0
		<b>Street Lighting District</b>		<b>1</b>	<b>7.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>7.0</b>
<b>N NEW HYDE PARK</b>				<b>1</b>	<b>7.0</b>
NEW CASSEL	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0
			CommSvc - Seasonal Programs Registration	3	2.0
		<b>Community Services</b>		<b>4</b>	<b>1.8</b>
	<b>Community Services</b>			<b>4</b>	<b>1.8</b>
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	3.0
			Code - Commercial Vehicle stored on Residential Property	2	35.5
			Code - Court	4	2.2
			Code - Garbage	4	2.5
			Code - Litter	2	6.0
			Code - Miscellaneous	3	7.0
			Code - No Plates / Inoperable Vehicle	12	21.0
			Code - Property Maintenance	2	12.5
			Code - Storage and Display	1	28.0
			<b>Code Enforcement</b>		<b>31</b>
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	4	3.5	
	<b>Parking Enforcement</b>		<b>4</b>	<b>3.5</b>	
	<b>Department of Public Safety</b>				<b>35</b>
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	9.0	
		Hwy - Dead Animal Pickup	1	4.0	
		Hwy - Miscellaneous	3	15.0	
		Hwy - Plow Damage	2	27.5	
		Hwy - Pothole	10	4.4	
		Hwy - Snow and Ice Control	4	2.2	
		Hwy - Street Sign - Repair / Replace	6	1.3	
		Hwy - Tree Branch / Debris Pickup	1	1.0	
		Hwy - Tree Fallen - Emergency	1	1.0	
		Hwy - Tree Trimming / Removal Inspection	3	11.0	
<b>Highway Department</b>		<b>32</b>	<b>6.5</b>		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	10	9.6
			Street Light - Lights Out (Multiple)	5	4.8
			Street Light - Pole Problem	1	0
		<b>Street Lighting District</b>			<b>16</b>
	<b>Department of Public Works</b>			<b>48</b>	<b>6.9</b>
	Housing Authority	Housing Authority	Housing - Appliance	4	2.0
			Housing - Electrical	2	0.5
			Housing - High Priority SR	17	1.5
			Housing - Misc SR	1	0
			Housing - Plumbing	5	1.2
			<b>Housing Authority</b>		
	<b>Housing Authority</b>			<b>29</b>	<b>1.4</b>
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	6	0.2
			Bldg - From Transfer	1	0
			Bldg - Unable to Reach Inspector	2	0.5
		<b>Building Department</b>			<b>9</b>
	<b>Planning and Building Department</b>			<b>9</b>	<b>0.2</b>
	Project Independence	Project Independence	PI - Exercise Program Registration	5	0
			PI - Health Chat/Event Registration	2	0
			PI - Health and Mental Health	3	0
			PI - Membership Registration	10	0
			PI - Miscellaneous	1	7.0
			PI - Support Group Registration	1	2.0
			PI - Taxi Service	39	0.1
			PI - Taxi Service Cancellation	2	0
	<b>Project Independence</b>			<b>63</b>	<b>0.2</b>
	<b>Project Independence</b>			<b>63</b>	<b>0.2</b>
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>
<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
		SWMA - Garbage Not Picked Up	1	1.0	
	<b>Solid Waste Management</b>			<b>2</b>	<b>1.0</b>
<b>Solid Waste Management</b>			<b>2</b>	<b>1.0</b>	
<b>NEW CASSEL</b>				<b>192</b>	<b>4.4</b>
NEW CASSELL	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	0
		<b>Highway Department</b>			<b>1</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>NEW CASSELL</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Community Services	Community Services	CommSvc - Misc SR	1	3.0	
			CommSvc - Seasonal Programs Registration	8	0	
		<b>Community Services</b>			<b>9</b>	<b>0.3</b>
	<b>Community Services</b>			<b>9</b>	<b>0.3</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Misc	1	11.0
				<b>Animal Shelter</b>		<b>1</b>
		Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	19.0
				<b>Cat Shelter</b>		<b>1</b>
		Code Enforcement	Code Enforcement	Code - Call Back Request	1	2.0
				Code - Fence	1	13.0
				Code - Graffiti	1	37.0
				Code - Property Maintenance	1	6.0
		<b>Code Enforcement</b>			<b>4</b>	<b>14.5</b>
		<b>Department of Public Safety</b>			<b>6</b>	<b>14.7</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole Filled Without Request	4	0
				Hwy - Street Sign - Repair / Replace	5	3.0
				Hwy - Street Sweeping / Cleaning	1	8.0
				Hwy - Tree Branch / Debris Pickup	5	0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	2	0
		<b>Highway Department</b>			<b>18</b>	<b>1.3</b>
		Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	3	14.0
				Street Light - Lights Out (Multiple)	3	14.3
				Street Light - Mark Out	1	10.0
				Street Light - New Light Request	1	0
	<b>Street Lighting District</b>			<b>8</b>	<b>11.9</b>	
	<b>Department of Public Works</b>			<b>26</b>	<b>4.5</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	2.0
				<b>Inter Municipal Affairs</b>		<b>3</b>
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>2.0</b>	
	Parks and Recreation Department	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	3.0
<b>Parks and Recreation Department</b>				<b>1</b>	<b>3.0</b>	
<b>Parks and Recreation Department</b>			<b>1</b>	<b>3.0</b>		
Planning and Building Department	Building Department	Building Department	Bldg - Applicant Advocate Request	3	0.7	
			Bldg - Application Status	1	1.0	
			<b>Building Department</b>		<b>4</b>	<b>0.8</b>
<b>Planning and Building Department</b>			<b>4</b>	<b>0.8</b>		
Project Independence	Project Independence	Project Independence	PI - Cancellation	1	0	
			PI - Caregiver Support	1	1.0	
			PI - Exercise Program Registration	3	0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days		
NEW HYDE PARK	Project Independence	Project Independence	PI - Health and Mental Health	1	0		
			PI - Household Maintenance	1	1.0		
			PI - Miscellaneous	2	1.0		
			PI - Taxi Service	21	0		
			PI - Taxi Service Cancellation	5	0		
			PI - Volunteer	1	0		
	<b>Project Independence</b>			<b>36</b>	<b>0.1</b>		
	<b>Project Independence</b>			<b>36</b>	<b>0.1</b>		
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	3.0		
			SWMA - Container without License / Permit	1	0		
	<b>Solid Waste Management</b>			<b>2</b>	<b>1.5</b>		
	<b>Solid Waste Management</b>			<b>2</b>	<b>1.5</b>		
	Supervisor's Office	Supervisor's Office	SupV - Helicopter Nassau	3	15.3		
			<b>Supervisor's Office</b>			<b>3</b>	<b>15.3</b>
<b>Supervisor's Office</b>			<b>3</b>	<b>15.3</b>			
<b>NEW HYDE PARK</b>				<b>90</b>	<b>3.0</b>		
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	7.0		
		<b>Street Lighting District</b>			<b>1</b>	<b>7.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>7.0</b>		
<b>NEW HYDE PARK</b>				<b>1</b>	<b>7.0</b>		
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Court	4	0		
			Code - Miscellaneous	1	1.0		
			Code - Snow/Ice Removal	2	5.5		
	<b>Code Enforcement</b>			<b>7</b>	<b>1.7</b>		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	<b>Parking Enforcement</b>			<b>1</b>	<b>1.0</b>
			<b>Department of Public Safety</b>			<b>8</b>	<b>1.6</b>
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	9.0		
			Hwy - Catch Basin	1	3.0		
Hwy - Dead Animal Pickup			1	1.0			
Hwy - Miscellaneous			1	3.0			
Hwy - Pothole			3	9.0			
Hwy - Street Sign - New Request			1	0			
Hwy - Street Sign - Repair / Replace			1	5.0			
Hwy - Tree Branch / Debris Pickup			5	1.8			
<b>Highway Department</b>			<b>15</b>	<b>3.8</b>			

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
NO NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	5.0	
			Street Light - Light Out (Single)	3	8.3	
			Street Light - Lights Out (Multiple)	1	20.0	
	<b>Street Lighting District</b>			<b>5</b>	<b>10.0</b>	
	<b>Department of Public Works</b>			<b>20</b>	<b>5.4</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	5	4.0	
	<b>Inter Municipal Affairs</b>			<b>6</b>	<b>3.3</b>	
	<b>Inter Municipal Affairs</b>			<b>6</b>	<b>3.3</b>	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0	
			<b>Parks and Recreation Department</b>			<b>1</b>
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>3.0</b>	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	3.0	
			<b>Building Department</b>			<b>2</b>
	<b>Planning and Building Department</b>			<b>2</b>	<b>3.0</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0		
		<b>311 Call Center</b>			<b>1</b>	<b>0</b>
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>NO NEW HYDE PARK</b>				<b>38</b>	<b>3.9</b>	
NORTH HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	1.0	
			<b>Inter Municipal Affairs</b>			<b>4</b>
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>1.0</b>	
	Project Independence	Project Independence	PI - Miscellaneous	1	0	
			PI - Taxi Service	23	0	
			PI - Taxi Service Cancellation	2	0	
<b>Project Independence</b>			<b>26</b>	<b>0</b>		
<b>Project Independence</b>			<b>26</b>	<b>0</b>		
<b>NORTH HILLS</b>				<b>30</b>	<b>0.1</b>	
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0	
			CommSvc - Misc SR	3	0	
			CommSvc - Seasonal Programs Registration	19	0	
	<b>Community Services</b>			<b>23</b>	<b>0.0</b>	
	<b>Community Services</b>			<b>23</b>	<b>0.0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Misc		1	9.0
				<b>Animal Shelter</b>		
		Cat Shelter	Cat Shelter - Feral Cats		3	6.7
				<b>Cat Shelter</b>		
	Code Enforcement		Code - After Hours/Weekend Construction	3	0.3	
Code - Court			2	1.0		
Code - Garbage			3	2.7		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days		
NORTH NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Noise	1	10.0		
			Code - Property Maintenance	4	10.8		
			Code - Snow/Ice Removal	2	4.5		
			Code - Tree Removal	1	1.0		
		<b>Code Enforcement</b>			<b>16</b>	<b>4.6</b>	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	3.0		
	<b>Parking Enforcement</b>			<b>2</b>	<b>3.0</b>		
	<b>Department of Public Safety</b>				<b>22</b>	<b>5.0</b>	
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	0	
				Hwy - Curb Repair	2	0	
				Hwy - Miscellaneous	1	3.0	
				Hwy - Pothole	6	4.8	
				Hwy - Snow and Ice Control	4	3.0	
				Hwy - Street Drainage / Flooding	1	1.0	
				Hwy - Street Sign - Repair / Replace	3	0	
				Hwy - Street Sweeping / Cleaning	5	7.6	
				Hwy - Telephone/Utility Pole	1	0	
				Hwy - Tree Branch / Debris Pickup	19	0.9	
		Hwy - Tree Trimming / Removal Inspection	21	2.1			
		<b>Highway Department</b>			<b>65</b>	<b>2.2</b>	
		Street Lighting District			Street Light - Cycles On / Off	1	12.0
					Street Light - Fixture Problem	2	18.0
Street Light - Light Out (Single)					4	6.5	
Street Light - Lights Out (Multiple)	4				11.5		
Street Light - Mark Out	4				2.2		
<b>Street Lighting District</b>			<b>15</b>	<b>8.6</b>			
<b>Department of Public Works</b>				<b>80</b>	<b>3.4</b>		
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	2	1.5		
			OIC - Inter Municipal SR	1	10.0		
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>4.3</b>		
<b>Inter Municipal Affairs</b>				<b>3</b>	<b>4.3</b>		
Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	10	0.8		
			Bldg - Application Status	1	3.0		
			Bldg - Certificate Status	2	5.5		
			Bldg - Illegal Housing	1	1.0		
			Bldg - Suspect Work Without a Permit	1	51.0		
<b>Building Department</b>			<b>15</b>	<b>4.9</b>			
<b>Planning and Building Department</b>				<b>15</b>	<b>4.9</b>		
Project Independence	Project Independence		PI - Call Back Request	2	1.5		
			PI - Cancellation	1	0		
			PI - Health Chat/Event Registration	1	0		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Project Independence	Project Independence	PI - Health and Mental Health	14	0.4
			PI - Membership Registration	2	0
			PI - Miscellaneous	3	1.0
			PI - Support Group Registration	1	1.0
			PI - Taxi Service	59	0
			PI - Taxi Service Cancellation	4	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
			PI - Volunteer	1	0
	<b>Project Independence</b>			<b>90</b>	<b>0.1</b>
	<b>Project Independence</b>			<b>90</b>	<b>0.1</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0
			<b>Receiver of Taxes</b>		<b>4</b>
	<b>Receiver of Taxes</b>			<b>4</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	23.0
			SWMA - Garbage Not Picked Up	1	0
		<b>Solid Waste Management</b>		<b>2</b>	<b>11.5</b>
		Sustainability Department	SWMA - Long Island Green Homes	1	4.0
	<b>Sustainability Department</b>		<b>1</b>	<b>4.0</b>	
	<b>Solid Waste Management</b>			<b>3</b>	<b>9.0</b>
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0
			<b>311 Call Center</b>		<b>1</b>
		Supervisor's Office	SupV - Airplane	3	0
			SupV - Thank You from Constituent	2	0
		<b>Supervisor's Office</b>		<b>5</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>6</b>	<b>0</b>
<b>NORTH NEW HYDE PARK</b>				<b>246</b>	<b>2.1</b>
New Cassel	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
			Animal Sh - Unleashed - Stray Dog	1	1.0
		<b>Animal Shelter</b>		<b>2</b>	<b>0.5</b>
		Code Enforcement	Code - Court	1	0
	Code - Litter		1	18.0	
	Code - No Plates / Inoperable Vehicle		3	14.0	
	Code - Unlawful Property Use		2	3.5	
	<b>Code Enforcement</b>		<b>7</b>	<b>9.6</b>	
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0	
	<b>Parking Enforcement</b>		<b>1</b>	<b>0</b>	
<b>Department of Public Safety</b>			<b>10</b>	<b>6.8</b>	
Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
		Hwy - Miscellaneous	1	16.0	
		Hwy - Pothole	2	3.5	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
New Cassel	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	3.0	
			Hwy - Street Sweeping / Cleaning	1	5.0	
			Hwy - Tree Branch / Debris Pickup	1	1.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		<b>Highway Department</b>			<b>8</b>	<b>4.0</b>
		Street Lighting District	Street Light - Cycles On / Off	1	32.0	
			Street Light - Light Out (Single)	3	6.3	
			Street Light - Lights Out (Multiple)	1	6.0	
			Street Light - Mark Out	1	7.0	
		<b>Street Lighting District</b>			<b>6</b>	<b>10.7</b>
	<b>Department of Public Works</b>			<b>14</b>	<b>6.9</b>	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0	
			Bldg - Illegal Housing	1	34.0	
		<b>Building Department</b>			<b>2</b>	<b>17.0</b>
	<b>Planning and Building Department</b>			<b>2</b>	<b>17.0</b>	
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0.5	
			PI - Taxi Service	3	0	
<b>Project Independence</b>			<b>5</b>	<b>0.2</b>		
<b>Project Independence</b>			<b>5</b>	<b>0.2</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
		<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>New Cassel</b>				<b>32</b>	<b>6.2</b>	
New Hyde Park	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	3.0	
			Animal Sh - Misc	1	8.0	
		<b>Animal Shelter</b>			<b>2</b>	<b>5.5</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		<b>Cat Shelter</b>			<b>1</b>	<b>0</b>
		Code Enforcement	Code - Garbage	1	11.0	
			Code - Snow/Ice Removal	1	3.0	
	<b>Code Enforcement</b>			<b>2</b>	<b>7.0</b>	
	<b>Department of Public Safety</b>			<b>5</b>	<b>5.0</b>	
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0	
		<b>Street Lighting District</b>			<b>1</b>	<b>2.0</b>
<b>Department of Public Works</b>			<b>1</b>	<b>2.0</b>		
Project Independence	Project Independence	PI - Caregiver Support	1	7.0		
		PI - Membership Registration	4	0		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
New Hyde Park	Project Independence	Project Independence	PI - Taxi Service	1	0
			PI - Taxi Service Cancellation	1	0
	<b>Project Independence</b>		<b>7</b>	<b>1.0</b>	
	<b>Project Independence</b>		<b>7</b>	<b>1.0</b>	
<b>New Hyde Park</b>				<b>13</b>	<b>2.6</b>
New hyde park	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>5.0</b>
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>5.0</b>	
<b>New hyde park</b>				<b>1</b>	<b>5.0</b>
North Hills	Community Services	Community Services	CommSvc - Misc SR	1	6.0
		<b>Community Services</b>		<b>1</b>	<b>6.0</b>
	<b>Community Services</b>		<b>1</b>	<b>6.0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	20.0
		<b>Animal Shelter</b>		<b>1</b>	<b>20.0</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	4.0
	<b>Cat Shelter</b>		<b>1</b>	<b>4.0</b>	
	<b>Department of Public Safety</b>		<b>2</b>	<b>12.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Membership Registration	1	0
			PI - Taxi Service	24	0
PI - Taxi Service Cancellation			4	0	
<b>Project Independence</b>		<b>30</b>	<b>0</b>		
<b>Project Independence</b>		<b>30</b>	<b>0</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>		
<b>North Hills</b>				<b>35</b>	<b>0.9</b>
North New Hyde Park	Community Services	Community Services	CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	7	0
	<b>Community Services</b>		<b>8</b>	<b>0</b>	
	<b>Community Services</b>		<b>8</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	5.0
			Animal Sh - Misc	1	25.0
		<b>Animal Shelter</b>		<b>2</b>	<b>15.0</b>
	Code Enforcement	Code Enforcement	Code - Court	2	3.5
Code - Garbage			2	11.5	
Code - Liquid Discharge Into Street			1	3.0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
North New Hyde Park	Department of Public Safety	Code Enforcement	Code - Property Maintenance	2	22.0	
			Code - Snow/Ice Removal	2	7.0	
		<b>Code Enforcement</b>		<b>9</b>	<b>10.1</b>	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	2.0	
		<b>Parking Enforcement</b>		<b>2</b>	<b>2.0</b>	
	<b>Department of Public Safety</b>				<b>13</b>	<b>9.6</b>
	Department of Public Works	Highway Department		Hwy - Abandoned Vehicle	1	7.0
				Hwy - Catch Basin	4	0
				Hwy - Plow Damage	1	3.0
				Hwy - Pothole	4	5.0
				Hwy - Street Sign - Repair / Replace	2	2.0
				Hwy - Street Sweeping / Cleaning	1	13.0
				Hwy - Tree Branch / Debris Pickup	10	1.2
				Hwy - Tree Fallen - Emergency	2	1.0
				Hwy - Tree Trimming / Removal Inspection	18	4.2
		<b>Highway Department</b>		<b>43</b>	<b>3.2</b>	
		Street Lighting District		Street Light - Cycles On / Off	2	9.0
				Street Light - Fixture Problem	2	5.0
				Street Light - Light Out (Single)	6	7.5
				Street Light - Lights Out (Multiple)	1	9.0
				Street Light - Mark Out	2	10.0
	<b>Street Lighting District</b>		<b>13</b>	<b>7.8</b>		
	<b>Department of Public Works</b>				<b>56</b>	<b>4.2</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	7.5	
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>7.5</b>	
	<b>Inter Municipal Affairs</b>				<b>2</b>	<b>7.5</b>
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	4	0
				Bldg - Certificate Status	1	1.0
				Bldg - Construction Complaint	1	8.0
				Bldg - Suspect Work Without a Permit	3	0
	<b>Building Department</b>		<b>9</b>	<b>1.0</b>		
	<b>Planning and Building Department</b>				<b>9</b>	<b>1.0</b>
Project Independence	Project Independence		PI - Call Back Request	2	0	
			PI - Caregiver Support	1	1.0	
			PI - Health Chat/Event Registration	3	0	
			PI - Health and Mental Health	2	0	
			PI - Membership Registration	2	0	
			PI - Miscellaneous	2	0.5	
			PI - Taxi Service	3	0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
North New Hyde Park	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	1.0
			PI - Veterans Services	1	3.0
	<b>Project Independence</b>			<b>17</b>	<b>0.4</b>
	<b>Project Independence</b>			<b>17</b>	<b>0.4</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0
			<b>Receiver of Taxes</b>	<b>5</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	25.0
			<b>Solid Waste Management</b>	<b>1</b>	<b>25.0</b>
	<b>Solid Waste Management</b>			<b>1</b>	<b>25.0</b>
<b>North New Hyde Park</b>				<b>111</b>	<b>3.8</b>
OLD WESTBURY	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			<b>Community Services</b>	<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Taxi Service	6	0
			<b>Project Independence</b>	<b>6</b>	<b>0</b>
	<b>Project Independence</b>			<b>6</b>	<b>0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>OLD WESTBURY</b>				<b>8</b>	<b>0</b>
Old Westbury	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			<b>Receiver of Taxes</b>	<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
<b>Old Westbury</b>				<b>1</b>	<b>0</b>
PLANDOME	Project Independence	Project Independence	PI - Taxi Service	10	0
			<b>Project Independence</b>	<b>10</b>	<b>0</b>
	<b>Project Independence</b>			<b>10</b>	<b>0</b>
<b>PLANDOME</b>				<b>10</b>	<b>0</b>
PLANDOME HEIGHTS	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0
			<b>Community Services</b>	<b>1</b>	<b>1.0</b>
	<b>Community Services</b>			<b>1</b>	<b>1.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	8.0
			<b>Inter Municipal Affairs</b>	<b>1</b>	<b>8.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>8.0</b>
	Project Independence	Project Independence	PI - Taxi Service	1	0
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>PLANDOME HEIGHTS</b>				<b>3</b>	<b>3.0</b>

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days		
PORT WASHINGTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0		
		<b>Community Services</b>		<b>2</b>	<b>0</b>		
	<b>Community Services</b>		<b>2</b>	<b>0</b>			
	Department of Public Safety	Animal Shelter		Animal Sh - Dog Defecation	1	27.0	
				Animal Sh - Found Animal	1	1.0	
				Animal Sh - Lost Animal	1	3.0	
				Animal Sh - Unleashed - Stray Dog	1	18.0	
		<b>Animal Shelter</b>		<b>4</b>	<b>12.2</b>		
		Cat Shelter		Cat Shelter - Feral Cats	2	13.0	
		<b>Cat Shelter</b>		<b>2</b>	<b>13.0</b>		
		Code Enforcement			Code - Fence	1	0
					Code - Garbage	1	5.0
					Code - Lights	1	9.0
					Code - Liquid Discharge Into Street	1	0
					Code - Miscellaneous	3	3.3
					Code - Property Maintenance	3	5.0
					Code - Snow/Ice Removal	1	1.0
					Code - Unlawful Property Use	1	0
					<b>Code Enforcement</b>		<b>12</b>
		Parking Enforcement		Prkg Enfrc - Parking Violations Complaint	2	0.5	
	<b>Parking Enforcement</b>		<b>2</b>	<b>0.5</b>			
	Port Washington Parking District			PWPD - Broken Meter	5	2.8	
				PWPD - Lot Condition	2	2.0	
				PWPD - Miscellaneous	1	0	
	<b>Port Washington Parking District</b>		<b>8</b>	<b>2.2</b>			
	<b>Department of Public Safety</b>				<b>28</b>	<b>4.8</b>	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	1.0	
				Hwy - Curb Repair	2	0	
				Hwy - Dead Animal Pickup	3	2.7	
				Hwy - Manhole Repair	1	9.0	
				Hwy - Miscellaneous	2	5.0	
				Hwy - Plow Damage	2	2.0	
				Hwy - Pothole	14	5.5	
				Hwy - Pothole Filled Without Request	5	0	
				Hwy - Snow and Ice Control	1	1.0	
				Hwy - Street Sign - Repair / Replace	4	2.0	
				Hwy - Street Sweeping / Cleaning	1	2.0	
				Hwy - Tree Branch / Debris Pickup	13	2.3	
				Hwy - Tree Fallen - Emergency	3	1.3	
				Hwy - Tree Planting	1	0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	4	20.2	
			Hwy - Tree Trimming / Removal Inspection	10	5.8	
		<b>Highway Department</b>			<b>67</b>	<b>4.4</b>
		Street Lighting District	Street Light - Light Out (Single)	Street Light - Light Out (Single)	6	23.3
				Street Light - Lights Out (Multiple)	3	19.7
				Street Light - Mark Out	3	5.0
				Street Light - New Light Request	1	0
				Street Light - Pole Problem	3	21.3
		<b>Street Lighting District</b>			<b>16</b>	<b>17.4</b>
		<b>Department of Public Works</b>				<b>83</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	7.0	
			OIC - Inter Municipal SR	1	1.0	
		<b>Inter Municipal Affairs</b>			<b>3</b>	<b>5.0</b>
	<b>Inter Municipal Affairs</b>				<b>3</b>	<b>5.0</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	6.0	
			<b>Parks and Recreation Department</b>			<b>1</b>
	<b>Parks and Recreation Department</b>				<b>1</b>	<b>6.0</b>
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	Bldg - Applicant Advocate Request	11	0.4
				Bldg - Application Status	1	3.0
				Bldg - Construction Complaint	3	7.7
				Bldg - Miscellaneous	1	0
				Bldg - Retaining Wall	1	0
		<b>Building Department</b>			<b>17</b>	<b>1.8</b>
	<b>Planning and Building Department</b>				<b>17</b>	<b>1.8</b>
	Project Independence	Project Independence	PI - Exercise Program Registration	PI - Exercise Program Registration	3	0
				PI - Health and Mental Health	4	0
				PI - Membership Registration	3	0
				PI - Miscellaneous	2	0
				PI - Support Group Registration	1	0
				PI - Taxi Service	168	0
				PI - Taxi Service Cancellation	11	0
PI - Taxi Service Complaint				1	0	
<b>Project Independence</b>			<b>193</b>	<b>0</b>		
<b>Project Independence</b>				<b>193</b>	<b>0</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	Tax - Duplicate Bill or Receipt	1	0	
			<b>Receiver of Taxes</b>			<b>1</b>
<b>Receiver of Taxes</b>				<b>1</b>	<b>0</b>	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	SWMA - Garbage Not Picked Up	1	2.0	
			<b>Solid Waste Management</b>			<b>1</b>

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	1	6.0
		<b>Sustainability Department</b>		<b>1</b>	<b>6.0</b>
	<b>Solid Waste Management</b>			<b>2</b>	<b>4.0</b>
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	4	0
		<b>311 Call Center</b>		<b>4</b>	<b>0</b>
		Supervisor's Office	SupV - Thank You from Constituent	1	0
	<b>Supervisor's Office</b>		<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>5</b>	<b>0</b>	
<b>PORT WASHINGTON</b>				<b>335</b>	<b>2.3</b>
PORT WASHINGTON NORTH	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	3.0
		<b>Highway Department</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>1.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	1	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	12	0
<b>Project Independence</b>		<b>15</b>	<b>0</b>		
<b>Project Independence</b>			<b>15</b>	<b>0</b>	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>PORT WASHINGTON NORTH</b>				<b>18</b>	<b>0.2</b>
Plandome Heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		<b>Street Lighting District</b>		<b>1</b>	<b>3.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>3.0</b>
	Project Independence	Project Independence	PI - Household Maintenance	2	0
		<b>Project Independence</b>		<b>2</b>	<b>0</b>
	<b>Project Independence</b>			<b>2</b>	<b>0</b>
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
	<b>311 Call Center</b>		<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>Plandome Heights</b>				<b>4</b>	<b>0.8</b>
Plandome Manor	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
<b>Community Services</b>			<b>1</b>	<b>0</b>	
<b>Plandome Manor</b>				<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Port Washington	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
			Animal Sh - Menacing or Harrassing Dog	1	1.0	
			Animal Sh - Misc	1	0	
		<b>Animal Shelter</b>			<b>3</b>	<b>0.7</b>
	Port Washington Parking District	PWPD - Broken Meter		1	6.0	
	<b>Port Washington Parking District</b>			<b>1</b>	<b>6.0</b>	
	<b>Department of Public Safety</b>			<b>4</b>	<b>2.0</b>	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	2.0	
			Hwy - Tree Branch / Debris Pickup	2	2.0	
			Hwy - Tree Trimming / Removal Inspection	6	14.3	
		<b>Highway Department</b>			<b>9</b>	<b>10.2</b>
		Street Lighting District	Street Light - Cycles On / Off	1	13.0	
			Street Light - Mark Out	1	18.0	
			Street Light - Misc Problems	1	2.0	
			Street Light - On During Day	1	36.0	
		<b>Street Lighting District</b>			<b>4</b>	<b>17.2</b>
		<b>Department of Public Works</b>			<b>13</b>	<b>12.4</b>
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	3	0	
			Bldg - Construction Complaint	1	2.0	
			Bldg - Suspect Work Without a Permit	1	5.0	
		<b>Building Department</b>			<b>5</b>	<b>1.4</b>
	<b>Planning and Building Department</b>			<b>5</b>	<b>1.4</b>	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
PI - Membership Registration			1	0		
PI - Taxi Service			18	0		
PI - Taxi Service Cancellation			2	0		
<b>Project Independence</b>			<b>22</b>	<b>0</b>		
<b>Project Independence</b>			<b>22</b>	<b>0</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	2.5		
	<b>Solid Waste Management</b>			<b>2</b>	<b>2.5</b>	
<b>Solid Waste Management</b>			<b>2</b>	<b>2.5</b>		
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0		
	<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>	
<b>Supervisor's Office</b>			<b>1</b>	<b>0</b>		
<b>Port Washington</b>				<b>48</b>	<b>3.8</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Port Washington North	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>2.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>2.0</b>
	Project Independence	Project Independence	PI - Exercise Program Registration	3	0
			PI - Health and Mental Health	1	1.0
			PI - Membership Registration	5	0
			PI - Miscellaneous	1	2.0
			PI - Taxi Service	21	0
			PI - Taxi Service Cancellation	1	0
			PI - Volunteer	1	0
			<b>Project Independence</b>		<b>33</b>
<b>Project Independence</b>			<b>33</b>	<b>0.1</b>	
<b>Port Washington North</b>				<b>36</b>	<b>0.1</b>
ROSLYN	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	2	0
			Hwy - Street Sign - Repair / Replace	1	4.0
			Hwy - Tree Branch / Debris Pickup	1	0
		<b>Highway Department</b>		<b>4</b>	<b>1.0</b>
		Street Lighting District	Street Light - Light Out (Single)	1	15.0
			Street Light - Lights Out (Multiple)	1	16.0
	<b>Street Lighting District</b>		<b>2</b>	<b>15.5</b>	
	<b>Department of Public Works</b>			<b>6</b>	<b>5.8</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0
			OIC - Inter Municipal SR	2	4.5
		<b>Inter Municipal Affairs</b>		<b>3</b>	<b>4.7</b>
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>4.7</b>
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Taxi Service	27	0
PI - Taxi Service Cancellation			3	0	
<b>Project Independence</b>		<b>32</b>	<b>0</b>		
<b>Project Independence</b>			<b>32</b>	<b>0</b>	
<b>ROSLYN</b>				<b>42</b>	<b>1.2</b>

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN ESTATES	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>			<b>1</b>	<b>0</b>
	Project Independence	Project Independence	PI - Taxi Service	10	0
			PI - Transportation/Mobility Mgmt Info	1	0
		<b>Project Independence</b>		<b>11</b>	<b>0</b>
	<b>Project Independence</b>			<b>11</b>	<b>0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>
<b>ROSLYN ESTATES</b>				<b>13</b>	<b>0</b>
ROSLYN HARBOR	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0
		<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>
	<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>
<b>ROSLYN HARBOR</b>				<b>3</b>	<b>0</b>
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		<b>Community Services</b>		<b>2</b>	<b>0</b>
	<b>Community Services</b>			<b>2</b>	<b>0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
			Animal Sh - Surrender a dog	1	0
			Animal Sh - Unleashed - Stray Dog	2	1.5
		<b>Animal Shelter</b>		<b>4</b>	<b>0.8</b>
		Cat Shelter	Cat Shelter - Feral Cats	1	35.0
		<b>Cat Shelter</b>		<b>1</b>	<b>35.0</b>
	Code Enforcement		Code - Commercial Vehicle stored on Residential Property	1	0
			Code - Miscellaneous	1	16.0
			Code - No Plates / Inoperable Vehicle	1	0
			Code - Property Maintenance	2	1.0
			Code - Snow/Ice Removal	4	5.5
			<b>Code Enforcement</b>		<b>9</b>
	<b>Department of Public Safety</b>			<b>14</b>	<b>5.6</b>
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
Hwy - Pothole			1	13.0	
Hwy - Pothole Filled Without Request			2	0	
Hwy - Snow and Ice Control			5	2.0	
Hwy - Street Drainage / Flooding			1	4.0	
Hwy - Street Painting			1	45.0	
Hwy - Street Sign - Repair / Replace			1	1.0	
Hwy - Tree Branch / Debris Pickup			6	6.5	
Hwy - Tree Fallen - Emergency			2	1.0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	3.0	
			Hwy - Tree Trimming / Removal Inspection	3	0	
		<b>Highway Department</b>			<b>25</b>	<b>4.8</b>
		Street Lighting District	Street Light - Cycles On / Off	2	6.0	
			Street Light - Light Out (Single)	1	22.0	
			Street Light - Lights Out (Multiple)	3	14.0	
			Street Light - Mark Out	2	10.0	
		<b>Street Lighting District</b>			<b>8</b>	<b>12.0</b>
		<b>Department of Public Works</b>			<b>33</b>	<b>6.5</b>
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0
	OIC - Inter Municipal SR			7	4.7	
	<b>Inter Municipal Affairs</b>			<b>8</b>	<b>4.6</b>	
	<b>Inter Municipal Affairs</b>			<b>8</b>	<b>4.6</b>	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	4.0	
			Park - Miscellaneous	1	9.0	
		<b>Parks and Recreation Department</b>			<b>2</b>	<b>6.5</b>
	<b>Parks and Recreation Department</b>			<b>2</b>	<b>6.5</b>	
	Planning and Building Department	Board of Zoning Appeals	BZA - Filing for an Appeal	1	4.0	
			<b>Board of Zoning Appeals</b>			<b>1</b>
		Building Department	Bldg - Applicant Advocate Request	7	1.4	
			Bldg - From Transfer	1	0	
			Bldg - Housing Complaint	1	7.0	
			Bldg - Illegal Housing	1	0	
			Bldg - Miscellaneous	1	1.0	
		<b>Building Department</b>			<b>11</b>	<b>1.6</b>
		Planning Department	Planning - Questions needing Answers	2	3.0	
		<b>Planning Department</b>			<b>2</b>	<b>3.0</b>
<b>Planning and Building Department</b>			<b>14</b>	<b>2.0</b>		
Project Independence	Project Independence	PI - Call Back Request	1	0		
		PI - Health and Mental Health	3	0		
		PI - Household Maintenance	1	0		
		PI - Membership Registration	1	0		
		PI - Miscellaneous	1	7.0		
		PI - Taxi Service	107	0		
		PI - Taxi Service Cancellation	1	0		
	<b>Project Independence</b>			<b>115</b>	<b>0.1</b>	
<b>Project Independence</b>			<b>115</b>	<b>0.1</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0		
	<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>	
<b>Receiver of Taxes</b>			<b>2</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	3	0.3
		<b>Solid Waste Management</b>		<b>3</b>	<b>0.3</b>
		Sustainability Department	SWMA - Compost	1	1.0
			SWMA - Rain Barrel	1	1.0
		<b>Sustainability Department</b>		<b>2</b>	<b>1.0</b>
		<b>Solid Waste Management</b>		<b>5</b>	<b>0.6</b>
<b>ROSLYN HEIGHTS</b>				<b>195</b>	<b>2.0</b>
RUSSELL GARDENS	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
			Animal Sh - Misc	1	0
		<b>Animal Shelter</b>		<b>2</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>2</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Taxi Service	9	0
		<b>Project Independence</b>		<b>10</b>	<b>0</b>
	<b>Project Independence</b>		<b>10</b>	<b>0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			<b>Receiver of Taxes</b>		<b>1</b>
<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>		
<b>RUSSELL GARDENS</b>				<b>13</b>	<b>0</b>
Roslyn	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	6.0
			<b>Animal Shelter</b>		<b>1</b>
		<b>Department of Public Safety</b>		<b>1</b>	<b>6.0</b>
	Project Independence	Project Independence	PI - Membership Registration	4	0
			<b>Project Independence</b>		<b>4</b>
<b>Project Independence</b>		<b>4</b>	<b>0</b>		
<b>Roslyn</b>				<b>5</b>	<b>1.2</b>
Roslyn Estates	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			<b>Receiver of Taxes</b>		<b>1</b>
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>
<b>Roslyn Estates</b>				<b>1</b>	<b>0</b>
Roslyn Heights	Department of Public Safety	Code Enforcement	Code - Noise	1	9.0
		<b>Code Enforcement</b>		<b>1</b>	<b>9.0</b>
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
		<b>Parking Enforcement</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>		<b>2</b>	<b>4.5</b>	
	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	4.5
			Hwy - Snow and Ice Control	2	3.0
			Hwy - Street Sign - Repair / Replace	2	1.5
Hwy - Tree Branch / Debris Pickup			1	3.0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Roslyn Heights	Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	2	4.0	
			Hwy - Tree Trimming / Removal Inspection	5	1.2	
		<b>Highway Department</b>			<b>14</b>	<b>2.5</b>
		Street Lighting District	Street Light - Cycles On / Off	2	5.0	
			Street Light - Light Out (Single)	4	9.5	
			Street Light - Mark Out	2	4.5	
		<b>Street Lighting District</b>			<b>8</b>	<b>7.1</b>
		<b>Department of Public Works</b>			<b>22</b>	<b>4.2</b>
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
				OIC - Inter Municipal SR	2	6.0
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>5.0</b>	
	<b>Inter Municipal Affairs</b>			<b>3</b>	<b>5.0</b>	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0	
			Bldg - Unable to Reach Inspector	1	0	
		<b>Building Department</b>			<b>2</b>	<b>0</b>
		Planning Department	Planning - Questions needing Answers	1	0	
		<b>Planning Department</b>			<b>1</b>	<b>0</b>
	<b>Planning and Building Department</b>			<b>3</b>	<b>0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	5	0	
		<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>5</b>	<b>0</b>	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>		
<b>Solid Waste Management</b>			<b>1</b>	<b>0</b>		
<b>Roslyn Heights</b>				<b>36</b>	<b>3.2</b>	
Russell Gardens	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0	
		<b>Inter Municipal Affairs</b>			<b>1</b>	<b>7.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>7.0</b>	
	Project Independence	Project Independence	PI - Membership Registration	1	0	
		<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>Project Independence</b>			<b>1</b>	<b>0</b>		
<b>Russell Gardens</b>				<b>2</b>	<b>3.5</b>	
SADDLE ROCK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>	
	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		<b>Project Independence</b>			<b>1</b>	<b>0</b>
<b>Project Independence</b>			<b>1</b>	<b>0</b>		
<b>SADDLE ROCK</b>				<b>2</b>	<b>0.5</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
SANDS POINT	Project Independence	Project Independence	PI - Miscellaneous	1	0	
			PI - Taxi Service	9	0	
			PI - Taxi Service Cancellation	1	0	
	<b>Project Independence</b>			<b>11</b>	<b>0</b>	
	<b>Project Independence</b>			<b>11</b>	<b>0</b>	
<b>SANDS POINT</b>				<b>11</b>	<b>0</b>	
SEARINGTOWN	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		<b>Community Services</b>		<b>2</b>	<b>0</b>	
	<b>Community Services</b>			<b>2</b>	<b>0</b>	
	Department of Public Works	Highway Department	Hwy - Miscellaneous		1	5.0
			Hwy - Plow Damage		3	9.3
			Hwy - Pothole		3	6.3
			Hwy - Sprinkler Damage		1	0
			Hwy - Street Sweeping / Cleaning		1	4.0
			Hwy - Tree Branch / Debris Pickup		1	0
			Hwy - Tree Trimming / Removal Inspection		1	0
			<b>Highway Department</b>			<b>11</b>
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off		1	22.0
			Street Light - Fixture Problem		3	8.7
			Street Light - Light Out (Single)		4	8.2
			Street Light - Lights Out (Multiple)		3	12.7
			Street Light - Mark Out		4	6.2
			<b>Street Lighting District</b>			<b>15</b>
	<b>Department of Public Works</b>			<b>26</b>	<b>7.7</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		2	4.0
			OIC - Inter Municipal SR		2	2.5
			<b>Inter Municipal Affairs</b>		<b>4</b>	<b>3.2</b>
	<b>Inter Municipal Affairs</b>			<b>4</b>	<b>3.2</b>	
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		1	0	
		Bldg - From Transfer		1	0	
		<b>Building Department</b>		<b>2</b>	<b>0</b>	
<b>Planning and Building Department</b>			<b>2</b>	<b>0</b>		
Project Independence	Project Independence	PI - Exercise Program Registration		1	0	
		PI - Taxi Service		8	0	
		PI - Taxi Service Cancellation		1	0	
		PI - Taxi Service Complaint		1	0	
		PI - Transportation/Mobility Mgmt Info		1	0	
		PI - Volunteer		1	0	
		<b>Project Independence</b>			<b>13</b>	<b>0</b>
<b>Project Independence</b>			<b>13</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
SEARINGTOWN	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>	
	<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>	
<b>SEARINGTOWN</b>				<b>48</b>	<b>4.4</b>	
Saddle Rock	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>5.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>5.0</b>	
<b>Saddle Rock</b>				<b>1</b>	<b>5.0</b>	
Sands Point	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
	Project Independence	Project Independence	PI - Taxi Service	2	0	
		<b>Project Independence</b>		<b>2</b>	<b>0</b>	
	<b>Project Independence</b>			<b>2</b>	<b>0</b>	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
<b>Receiver of Taxes</b>		<b>1</b>	<b>0</b>			
<b>Receiver of Taxes</b>			<b>1</b>	<b>0</b>		
<b>Sands Point</b>				<b>4</b>	<b>0</b>	
Searingtown	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		<b>Community Services</b>		<b>1</b>	<b>0</b>	
	<b>Community Services</b>			<b>1</b>	<b>0</b>	
	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0	
		<b>Parking Enforcement</b>		<b>1</b>	<b>2.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>2.0</b>	
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup		2	1.5
			Hwy - Plow Damage		1	15.0
			Hwy - Pothole Filled Without Request		2	0
			Hwy - Snow and Ice Control		1	3.0
			Hwy - Street Sweeping / Cleaning		1	7.0
			Hwy - Tree Branch / Debris Pickup		2	0
			Hwy - Tree Trimming / Removal Inspection		1	0
			<b>Highway Department</b>			<b>10</b>
	Street Lighting District	Street Lighting District	Street Light - Light Out (Single)		3	17.3
			Street Light - Lights Out (Multiple)		1	3.0
Street Light - Mark Out				2	5.5	
<b>Street Lighting District</b>			<b>6</b>	<b>11.0</b>		
<b>Department of Public Works</b>				<b>16</b>	<b>5.9</b>	
Project Independence	Project Independence	PI - Call Back Request		1	1.0	
		PI - Membership Registration		1	0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
Searingtown	Project Independence	Project Independence	PI - Miscellaneous	1	4.0
			PI - Taxi Service	3	0
	<b>Project Independence</b>		<b>6</b>	<b>0.8</b>	
	<b>Project Independence</b>		<b>6</b>	<b>0.8</b>	
<b>Searingtown</b>				<b>24</b>	<b>4.2</b>
THOMASTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	4.5
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>4.5</b>
	<b>Inter Municipal Affairs</b>		<b>2</b>	<b>4.5</b>	
	Project Independence	Project Independence	PI - Health and Mental Health	10	0
			PI - Membership Registration	2	0
	<b>Project Independence</b>		<b>12</b>	<b>0</b>	
<b>Project Independence</b>		<b>12</b>	<b>0</b>		
<b>THOMASTON</b>				<b>14</b>	<b>0.6</b>
Thomaston	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	11.0
		<b>Street Lighting District</b>		<b>1</b>	<b>11.0</b>
	<b>Department of Public Works</b>		<b>1</b>	<b>11.0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.0
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>1.0</b>
	<b>Inter Municipal Affairs</b>		<b>2</b>	<b>1.0</b>	
	Project Independence	Project Independence	PI - Taxi Service	10	0
			<b>Project Independence</b>		<b>10</b>
<b>Project Independence</b>		<b>10</b>	<b>0</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
	<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>	
<b>Receiver of Taxes</b>		<b>2</b>	<b>0</b>		
<b>Thomaston</b>				<b>15</b>	<b>0.9</b>
UNIVERSITY GARDENS	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	5.0
		<b>Code Enforcement</b>		<b>1</b>	<b>5.0</b>
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
	<b>Parking Enforcement</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>		<b>2</b>	<b>3.0</b>	
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	4.5
			Hwy - Street Sweeping / Cleaning	1	21.0
			Hwy - Tree Branch / Debris Pickup	1	6.0
			Hwy - Tree Fallen - Emergency	1	0
			Hwy - Tree Trimming / Removal Inspection	2	20.5
<b>Highway Department</b>		<b>7</b>	<b>11.0</b>		
<b>Department of Public Works</b>		<b>7</b>	<b>11.0</b>		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
UNIVERSITY GARDENS	Project Independence	Project Independence	PI - Taxi Service	3	0	
		<b>Project Independence</b>		<b>3</b>	<b>0</b>	
	<b>Project Independence</b>			<b>3</b>	<b>0</b>	
<b>UNIVERSITY GARDENS</b>				<b>12</b>	<b>6.9</b>	
UNKNOWN	Project Independence	Project Independence	PI - Miscellaneous	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>			<b>1</b>	<b>0</b>	
<b>UNKNOWN</b>				<b>1</b>	<b>0</b>	
UNiondale	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
<b>UNiondale</b>				<b>1</b>	<b>0</b>	
University Gardens	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0	
		<b>Building Department</b>		<b>1</b>	<b>0</b>	
	<b>Planning and Building Department</b>			<b>1</b>	<b>0</b>	
<b>University Gardens</b>				<b>1</b>	<b>0</b>	
WANTAGH	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
<b>WANTAGH</b>				<b>1</b>	<b>1.0</b>	
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Educational Program	1	2.0	
			CommSvc - Seasonal Programs Registration	11	0	
	<b>Community Services</b>			<b>13</b>	<b>0.2</b>	
	<b>Community Services</b>			<b>13</b>	<b>0.2</b>	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Misc	2	0
			<b>Animal Shelter</b>		<b>2</b>	<b>0</b>
		Code Enforcement	Code Enforcement	Code - Miscellaneous	1	16.0
			Code - Signs		1	8.0
	<b>Code Enforcement</b>			<b>2</b>	<b>12.0</b>	
	<b>Department of Public Safety</b>				<b>4</b>	<b>6.0</b>
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	4	2.8
				Hwy - Street Sign - New Request	1	0
				Hwy - Street Sign - Repair / Replace	3	9.3
				Hwy - Tree Branch / Debris Pickup	1	4.0
Hwy - Tree Fallen - Emergency				1	0	
Hwy - Tree Trimming / Removal Inspection				3	5.7	
<b>Highway Department</b>			<b>13</b>	<b>4.6</b>		
Street Lighting District	Street Light - Light Out (Single)	3	13.7			
<b>Street Lighting District</b>			<b>3</b>	<b>13.7</b>		
<b>Department of Public Works</b>				<b>16</b>	<b>6.3</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	2.0
			OIC - Inter Municipal SR	7	2.1
	<b>Inter Municipal Affairs</b>			<b>9</b>	<b>2.1</b>
	<b>Inter Municipal Affairs</b>			<b>9</b>	<b>2.1</b>
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
			<b>Parks and Recreation Department</b>		
	<b>Parks and Recreation Department</b>			<b>1</b>	<b>1.0</b>
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0
			Bldg - Application Status	1	1.0
	<b>Building Department</b>			<b>2</b>	<b>0.5</b>
	<b>Planning and Building Department</b>			<b>2</b>	<b>0.5</b>
	Project Independence	Project Independence	PI - Exercise Program Registration	2	0.5
			PI - Health Chat/Event Registration	2	0
			PI - Miscellaneous	2	0
			PI - Taxi Service	39	0
			PI - Taxi Service Cancellation	4	0
	<b>Project Independence</b>			<b>49</b>	<b>0.0</b>
	<b>Project Independence</b>			<b>49</b>	<b>0.0</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0
			<b>Receiver of Taxes</b>		
<b>Receiver of Taxes</b>			<b>4</b>	<b>0</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	3	0	
		<b>311 Call Center</b>			<b>3</b>
<b>Supervisor's Office</b>			<b>3</b>	<b>0</b>	
<b>WESTBURY</b>				<b>101</b>	<b>1.5</b>
WILLISTON PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			<b>Community Services</b>		
	<b>Community Services</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	2	0
			<b>Highway Department</b>		
	<b>Department of Public Works</b>			<b>2</b>	<b>0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
			<b>Inter Municipal Affairs</b>		
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>
	Project Independence	Project Independence	PI - Call Back Request	2	2.5
PI - Cancellation			1	0	
PI - Household Maintenance			1	0	
PI - Membership Registration			1	0	
PI - Taxi Service			49	0.0	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Project Independence	Project Independence	PI - Taxi Service Cancellation	4	0
			PI - Transportation/Mobility Mgmt Info	1	0
	<b>Project Independence</b>		<b>59</b>	<b>0.1</b>	
	<b>Project Independence</b>		<b>59</b>	<b>0.1</b>	
<b>WILLISTON PARK</b>				<b>63</b>	<b>0.1</b>
Westbury	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		<b>Community Services</b>		<b>2</b>	<b>0</b>
	<b>Community Services</b>		<b>2</b>	<b>0</b>	
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>
		Code Enforcement	Code - No Plates / Inoperable Vehicle	1	1.0
	<b>Code Enforcement</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>		<b>2</b>	<b>1.0</b>	
	Department of Public Works	Highway Department	Hwy - Street Repaving Project	1	0
			Hwy - Street Sign - New Request	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
	<b>Highway Department</b>		<b>3</b>	<b>0</b>	
	<b>Department of Public Works</b>		<b>3</b>	<b>0</b>	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>
	<b>Inter Municipal Affairs</b>		<b>1</b>	<b>0</b>	
	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	1.0
		<b>Building Department</b>		<b>1</b>	<b>1.0</b>
	<b>Planning and Building Department</b>		<b>1</b>	<b>1.0</b>	
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	7	0
			PI - Taxi Service Cancellation	2	0
			PI - Taxi Service Complaint	1	0
<b>Project Independence</b>		<b>11</b>	<b>0</b>		
<b>Project Independence</b>		<b>11</b>	<b>0</b>		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	4	0	
	<b>Receiver of Taxes</b>		<b>4</b>	<b>0</b>	
<b>Receiver of Taxes</b>		<b>4</b>	<b>0</b>		
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	3	0	
	<b>311 Call Center</b>		<b>3</b>	<b>0</b>	
<b>Supervisor's Office</b>		<b>3</b>	<b>0</b>		
<b>Westbury</b>				<b>27</b>	<b>0.1</b>
Williston Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		<b>Community Services</b>		<b>1</b>	<b>0</b>
	<b>Community Services</b>		<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
Williston Park	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	2	0	
		<b>Highway Department</b>		<b>2</b>	<b>0</b>	
		Street Lighting District	Street Light - Cycles On / Off	1	7.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>7.0</b>	
	<b>Department of Public Works</b>				<b>3</b>	<b>2.3</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	0
			OIC - Inter Municipal SR		1	5.0
		<b>Inter Municipal Affairs</b>		<b>2</b>	<b>2.5</b>	
	<b>Inter Municipal Affairs</b>				<b>2</b>	<b>2.5</b>
	Project Independence	Project Independence	PI - Exercise Program Registration		2	0
			PI - Membership Registration		4	0
		<b>Project Independence</b>		<b>6</b>	<b>0</b>	
<b>Project Independence</b>				<b>6</b>	<b>0</b>	
<b>Williston Park</b>				<b>12</b>	<b>1.0</b>	
alberston	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>				<b>1</b>	<b>0</b>
<b>alberston</b>				<b>1</b>	<b>0</b>	
albertson	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Pothole Filled Without Request	1	0	
			Hwy - Street Sign - Repair / Replace	1	0	
	<b>Highway Department</b>		<b>3</b>	<b>0</b>		
	<b>Department of Public Works</b>				<b>3</b>	<b>0</b>
<b>albertson</b>				<b>3</b>	<b>0</b>	
carle place	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.0	
		<b>Parking Enforcement</b>		<b>2</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>				<b>3</b>	<b>0.7</b>
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0	
		<b>Highway Department</b>		<b>3</b>	<b>0</b>	
	<b>Department of Public Works</b>				<b>3</b>	<b>0</b>
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	4.0	
<b>Building Department</b>		<b>1</b>	<b>4.0</b>			
<b>Planning and Building Department</b>				<b>1</b>	<b>4.0</b>	
<b>carle place</b>				<b>7</b>	<b>0.9</b>	
floral park	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0	
		<b>Project Independence</b>		<b>1</b>	<b>0</b>	
	<b>Project Independence</b>				<b>1</b>	<b>0</b>
<b>floral park</b>				<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
floral park center	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>
<b>floral park center</b>				<b>1</b>	<b>0</b>
garden city park	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	9	0
			Hwy - Street Sign - Repair / Replace	6	0
		Hwy - Tree Branch / Debris Pickup	1	0	
	<b>Highway Department</b>			<b>16</b>	<b>0</b>
	<b>Department of Public Works</b>			<b>16</b>	<b>0</b>
<b>garden city park</b>				<b>16</b>	<b>0</b>
great neck	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0
		<b>Parking Enforcement</b>		<b>1</b>	<b>4.0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>4.0</b>
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
			Hwy - Street Sign - Repair / Replace	5	0
		<b>Highway Department</b>			<b>6</b>
	Street Lighting District	Street Light - Light Out (Single)	1	23.0	
		Street Light - Mark Out	1	2.0	
	<b>Street Lighting District</b>			<b>2</b>	<b>12.5</b>
<b>Department of Public Works</b>			<b>8</b>	<b>3.1</b>	
<b>great neck</b>				<b>9</b>	<b>3.2</b>
great neck	Department of Public Works	Highway Department	Hwy - Snow and Ice Control	1	1.0
		<b>Highway Department</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>1.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>1.0</b>
<b>Inter Municipal Affairs</b>			<b>1</b>	<b>1.0</b>	
<b>great neck</b>				<b>2</b>	<b>1.0</b>
harbor hills	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		<b>Street Lighting District</b>		<b>1</b>	<b>1.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>1.0</b>
<b>harbor hills</b>				<b>1</b>	<b>1.0</b>
herricks	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		<b>Highway Department</b>		<b>1</b>	<b>0</b>
		Street Lighting District	Street Light - Pole Problem	1	13.0
	<b>Street Lighting District</b>			<b>1</b>	<b>13.0</b>
<b>Department of Public Works</b>			<b>2</b>	<b>6.5</b>	
<b>herricks</b>				<b>2</b>	<b>6.5</b>
manhasset	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
manhasset	Department of Public Safety	Parking Enforcement	Prkg Enfrc - From Transfer	1	1.0	
		<b>Parking Enforcement</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>2</b>	<b>0.5</b>	
	Department of Public Works	Highway Department	Hwy - Pothole		1	3.0
			Hwy - Pothole Filled Without Request		1	0
			Hwy - Snow and Ice Control		1	0
			Hwy - Street Sign - Repair / Replace		13	0
<b>Highway Department</b>			<b>16</b>	<b>0.2</b>		
<b>Department of Public Works</b>			<b>16</b>	<b>0.2</b>		
<b>manhasset</b>				<b>18</b>	<b>0.2</b>	
manhasset	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	15.0	
		<b>Highway Department</b>		<b>1</b>	<b>15.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>15.0</b>	
<b>manhasset</b>				<b>1</b>	<b>15.0</b>	
mineola	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0	
		<b>Street Lighting District</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
<b>mineola</b>				<b>1</b>	<b>0</b>	
new cassel	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	6.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>6.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>6.0</b>	
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace		3	0
			<b>Highway Department</b>		<b>3</b>	<b>0</b>
		Street Lighting District	Street Light - Light Out (Single)	1	33.0	
	<b>Street Lighting District</b>			<b>1</b>	<b>33.0</b>	
<b>Department of Public Works</b>			<b>4</b>	<b>8.2</b>		
<b>new cassel</b>				<b>5</b>	<b>7.8</b>	
new hyde park	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	18	0	
			Hwy - Street Sign - Repair / Replace	16	0	
			Hwy - Tree Branch / Debris Pickup	23	0	
		<b>Highway Department</b>		<b>57</b>	<b>0</b>	
		Street Lighting District	Street Light - Mark Out	1	22.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>22.0</b>	
<b>Department of Public Works</b>			<b>58</b>	<b>0.4</b>		
<b>new hyde park</b>				<b>58</b>	<b>0.4</b>	
north new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	17.0	
		<b>Street Lighting District</b>		<b>1</b>	<b>17.0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>17.0</b>	
<b>north new hyde park</b>				<b>1</b>	<b>17.0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
old westbury	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0	
		<b>Inter Municipal Affairs</b>		<b>1</b>	<b>6.0</b>	
	<b>Inter Municipal Affairs</b>			<b>1</b>	<b>6.0</b>	
<b>old westbury</b>				<b>1</b>	<b>6.0</b>	
pORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
<b>pORT WASHINGTON</b>				<b>1</b>	<b>0</b>	
point look out	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
		<b>Animal Shelter</b>		<b>1</b>	<b>1.0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>1.0</b>	
<b>point look out</b>				<b>1</b>	<b>1.0</b>	
port washington	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0	
		<b>Parking Enforcement</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>	
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	6.0
			Hwy - Miscellaneous		1	1.0
			Hwy - Pothole		1	9.0
			Hwy - Pothole Filled Without Request		11	0
			Hwy - Street Sign - Repair / Replace		14	0.1
			<b>Highway Department</b>			<b>28</b>
	Street Lighting District	Street Lighting District	Street Light - Light Out (Single)		1	35.0
			Street Light - Lights Out (Multiple)		1	25.0
			Street Light - Mark Out		3	11.0
			Street Light - Pole Problem		1	29.0
<b>Street Lighting District</b>			<b>6</b>	<b>20.3</b>		
<b>Department of Public Works</b>			<b>34</b>	<b>4.1</b>		
<b>port washington</b>				<b>35</b>	<b>4.0</b>	
roslyn	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0	
		<b>Highway Department</b>		<b>2</b>	<b>0</b>	
		Street Lighting District	Street Light - Mark Out	1	7.0	
	<b>Street Lighting District</b>			<b>1</b>	<b>7.0</b>	
<b>Department of Public Works</b>			<b>3</b>	<b>2.3</b>		
<b>roslyn</b>				<b>3</b>	<b>2.3</b>	
roslyn	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0	
		<b>Highway Department</b>		<b>1</b>	<b>0</b>	
	<b>Department of Public Works</b>			<b>1</b>	<b>0</b>	
<b>roslyn</b>				<b>1</b>	<b>0</b>	

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
roslyn heights	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0
		<b>Code Enforcement</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	7.0
		<b>Street Lighting District</b>		<b>1</b>	<b>7.0</b>
<b>Department of Public Works</b>			<b>1</b>	<b>7.0</b>	
<b>roslyn heights</b>				<b>2</b>	<b>3.5</b>
roslyn heights	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	19.0
		<b>Highway Department</b>		<b>1</b>	<b>19.0</b>
	<b>Department of Public Works</b>			<b>1</b>	<b>19.0</b>
<b>roslyn heights</b>				<b>1</b>	<b>19.0</b>
searingtown	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		<b>Animal Shelter</b>		<b>1</b>	<b>0</b>
	<b>Department of Public Safety</b>			<b>1</b>	<b>0</b>
	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Branch / Debris Pickup	1	0
	<b>Highway Department</b>		<b>3</b>	<b>0</b>	
Street Lighting District	Street Light - Mark Out	1	6.0		
<b>Street Lighting District</b>		<b>1</b>	<b>6.0</b>		
<b>Department of Public Works</b>			<b>4</b>	<b>1.5</b>	
<b>searingtown</b>				<b>5</b>	<b>1.2</b>
westbury	Department of Public Works	Highway Department	Hwy - Manhole Repair	1	0
			Hwy - Street Sign - Repair / Replace	1	0
	<b>Highway Department</b>		<b>2</b>	<b>0</b>	
<b>Department of Public Works</b>			<b>2</b>	<b>0</b>	
<b>westbury</b>				<b>2</b>	<b>0</b>
westbury	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	1.0
		<b>Highway Department</b>		<b>1</b>	<b>1.0</b>
<b>Department of Public Works</b>			<b>1</b>	<b>1.0</b>	
<b>westbury</b>				<b>1</b>	<b>1.0</b>
	Community Services	Community Services	CommSvc - Misc SR	1	4.0
		<b>Community Services</b>		<b>1</b>	<b>4.0</b>
	<b>Community Services</b>			<b>1</b>	<b>4.0</b>
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	34	0
		<b>Animal Shelter</b>		<b>34</b>	<b>0</b>
Cat Shelter	Cat Shelter - Call Back	8	2.1		
<b>Cat Shelter</b>		<b>8</b>	<b>2.1</b>		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Safety	Code Enforcement	Code - Call Back Request	30	6.1	
			Code - Litter	1	3.0	
			Code - Property Violations Search	90	6.2	
		<b>Code Enforcement</b>			<b>121</b>	<b>6.1</b>
		Parking Enforcement	Prkg Enfrc - Call Back Request	2	1.0	
		<b>Parking Enforcement</b>			<b>2</b>	<b>1.0</b>
		Port Washington Parking District	PWPD - Call Back Request	3	4.3	
			PWPD - Lot Condition	2	1.0	
		<b>Port Washington Parking District</b>			<b>5</b>	<b>3.0</b>
		<b>Department of Public Safety</b>				<b>170</b>
	Department of Public Works	Highway Department	Hwy - Call Back Request	23	3.6	
			Hwy - Informational	22	0	
			Hwy - Permits / Road Opening Application Request	10	1.4	
			Hwy - Tree Branch / Debris Pickup	1	4.0	
		<b>Highway Department</b>			<b>56</b>	<b>1.8</b>
		Street Lighting District	Street Light - Light Out (Single)	19	1.1	
			Street Light - Lights Out (Multiple)	1	0	
	<b>Street Lighting District</b>			<b>20</b>	<b>1.0</b>	
	<b>Department of Public Works</b>				<b>76</b>	<b>1.6</b>
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	3	0	
			HR - Medical and Insurance Benefits	1	0	
			HR - Misc SR	2	0	
			HR - Personnel and Employment	3	18.0	
		<b>Human Resources and Finance</b>			<b>9</b>	<b>6.0</b>
	<b>Human Resources and Finance</b>				<b>9</b>	<b>6.0</b>
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	13	1.2	
		<b>Inter Municipal Affairs</b>			<b>13</b>	<b>1.2</b>
<b>Inter Municipal Affairs</b>				<b>13</b>	<b>1.2</b>	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	13	0		
		Park - Disabled Youth Recreation Program	1	0		
		Park - General Complaint	2	3.5		
		Park - Park Facilities Maintenance	5	5.0		
		Park - Park Permit Application Request	20	0		
		Park - Park and Recreation Literature Request	1	0		
	<b>Parks and Recreation Department</b>			<b>42</b>	<b>0.8</b>	
<b>Parks and Recreation Department</b>				<b>42</b>	<b>0.8</b>	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	17	0.6		
	<b>Board of Zoning Appeals</b>			<b>17</b>	<b>0.6</b>	
	Building Department	Bldg - Applicant Advocate Request	10	0.1		
Bldg - Educational Series RSVP		1	0			

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days	
	Planning and Building Department	Building Department	Bldg - From Transfer	4	7.0	
			Bldg - General Question Needs Answers	168	3.7	
			Bldg - New/Change of Address	2	0	
			Bldg - Permit Question Needs Answers	25	2.4	
			Bldg - Unable to Reach Inspector	1	4.0	
		<b>Building Department</b>	<b>211</b>	<b>3.4</b>		
		Planning Department	Planning - Call Back Request	8	0.5	
	<b>Planning Department</b>	<b>8</b>	<b>0.5</b>			
	<b>Planning and Building Department</b>				<b>236</b>	<b>3.1</b>
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Taxi Service	3	0	
		<b>Project Independence</b>	<b>4</b>	<b>0.2</b>		
	<b>Project Independence</b>				<b>4</b>	<b>0.2</b>
	Receiver of Taxes	Receiver of Taxes	Tax - Bank / Financial	1	6.0	
			Tax - Call Back Request	1	0	
			Tax - Duplicate Bill or Receipt	1	0	
		<b>Receiver of Taxes</b>	<b>3</b>	<b>2.0</b>		
	<b>Receiver of Taxes</b>				<b>3</b>	<b>2.0</b>
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	17	1.2	
			<b>Solid Waste Management</b>	<b>17</b>	<b>1.2</b>	
		Sustainability Department	SWMA - Recycling / STOP Call Back	1	5.0	
		<b>Sustainability Department</b>	<b>1</b>	<b>5.0</b>		
	<b>Solid Waste Management</b>				<b>18</b>	<b>1.4</b>
Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	54	0		
	<b>311 Call Center</b>	<b>54</b>	<b>0</b>			
	Supervisor's Office	SupV - Helicopter Nassau	1	0		
	<b>Supervisor's Office</b>	<b>1</b>	<b>0</b>			
<b>Supervisor's Office</b>				<b>55</b>	<b>0</b>	
Town Clerk	Town Clerk	Town Clerk - Birth Certificate	176	0		
		Town Clerk - Block Party Application	1	0		
		Town Clerk - Contracts & Bids	2	0		
		Town Clerk - Death Certificate	74	0		
		Town Clerk - Dog License	40	0		
		Town Clerk - Domestic Partnership	2	0		
		Town Clerk - Filming Permit	2	0		
		Town Clerk - Landscaping License	1	0		
		Town Clerk - Marriage Certificate	28	0		
		Town Clerk - Marriage License	30	0		
		Town Clerk - Miscellaneous	12	0		
		Town Clerk - Parade Application	1	0		
		Town Clerk - Peddler License	5	0		

# Town of North Hempstead Service Requests via 311 - by Community

February 2016

City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Secondhand Dealer License	1	0
			Town Clerk - Solid Waste Management License	8	0
			Town Clerk - Taxi and Limousine License	15	0
			Town Clerk - Tow Truck License	3	0
			Town Clerk - Waterways	1	0
		<b>Town Clerk</b>		<b>402</b>	<b>0</b>
	<b>Town Clerk</b>			<b>402</b>	<b>0</b>
				<b>1,029</b>	<b>1.7</b>
<b>Summary</b>				<b>4,997</b>	<b>2.1</b>