

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	ALBERTSON	1	0	
			GARDEN CITY PARK	1	1.0	
			HERRICKS	1	0	
			MINEOLA	1	0	
			NEW CASSEL	1	1.0	
			NORTH NEW HYDE PARK	1	1.0	
		<b>CommSvc - Bus Pickup Cancel</b>			<b>6</b>	<b>0.5</b>
		CommSvc - Bus Pickup Schedule	CARLE PLACE	1	0	
			MINEOLA	3	0.3	
			Mineola	1	1.0	
			PLANDOME HEIGHTS	1	1.0	
			WESTBURY	1	0	
		<b>CommSvc - Bus Pickup Schedule</b>			<b>7</b>	<b>0.4</b>
		CommSvc - Educational Program	WESTBURY	1	2.0	
		<b>CommSvc - Educational Program</b>			<b>1</b>	<b>2.0</b>
		CommSvc - From Transfer	FLOWER HILL	1	1.0	
		<b>CommSvc - From Transfer</b>			<b>1</b>	<b>1.0</b>
		CommSvc - Misc SR	Mineola	1	0	
			NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	3	0	
			North Hills	1	6.0	
			North New Hyde Park	1	0	
				1	4.0	
		<b>CommSvc - Misc SR</b>			<b>8</b>	<b>1.6</b>
		CommSvc - Seasonal Programs Registration	ALBERTSON	4	0	
			CARLE PLACE	16	0	
			EAST WILLISTON	1	0	
			GARDEN CITY PARK	17	0	
			GREAT NECK	2	0	
			Garden City Park	2	0	
			Great Neck	1	0	
			Great Neck Plaza	1	0	
			HERRICKS	5	0	
Herricks	1		0			
MANHASSET	2		0			
MINEOLA	17		0			
Mineola	1		0			
NEW CASSEL	3		2.0			
NEW HYDE PARK	8		0			
NORTH NEW HYDE	19		0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	PARK			
			North New Hyde Park	7	0	
			OLD WESTBURY	1	0	
			PORT WASHINGTON	2	0	
			Plandome Manor	1	0	
			Port Washington North	1	0	
			ROSLYN ESTATES	1	0	
			ROSLYN HEIGHTS	2	0	
			SEARINGTOWN	2	0	
			Searingtown	1	0	
			WESTBURY	11	0	
			WILLISTON PARK	1	0	
			Westbury	2	0	
			Williston Park	1	0	
			<b>CommSvc - Seasonal Programs Registration</b>			<b>133</b>
<b>Community Services</b>			<b>156</b>	<b>0.2</b>		
<b>Community Services</b>			<b>156</b>	<b>0.2</b>		
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GREAT NECK	1	0	
			GREAT NECK ESTATES	1	0	
			HERRICKS	1	2.0	
			MINEOLA	1	0	
			Mineola	1	0	
			North New Hyde Park	1	5.0	
		<b>Animal Sh - Barking Dog</b>			<b>6</b>	<b>1.2</b>
		Animal Sh - Dog Adoption		34	0	
		<b>Animal Sh - Dog Adoption</b>			<b>34</b>	<b>0</b>
		Animal Sh - Dog Defecation	PORT WASHINGTON	1	27.0	
			new cassel	1	6.0	
		<b>Animal Sh - Dog Defecation</b>			<b>2</b>	<b>16.5</b>
		Animal Sh - Found Animal	PORT WASHINGTON	1	1.0	
			GARDEN CITY PARK	2	0.5	
			GREAT NECK	1	20.0	
New Hyde Park	1		3.0			
PORT WASHINGTON	1		1.0			
Port Washington	1		1.0			
ROSLYN	1		0			
RUSSELL GARDENS	1		0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	WANTAGH	1	1.0	
			point look out	1	1.0	
		<b>Animal Sh - Found Animal</b>			<b>11</b>	<b>2.6</b>
		Animal Sh - Lost Animal	ALBERTSON	1	0	
			Albertson	1	1.0	
			GARDEN CITY PARK	1	0	
			Mineola	1	0	
			North Hills	1	20.0	
			PORT WASHINGTON	1	3.0	
			Westbury	1	1.0	
			carle place	1	0	
		<b>Animal Sh - Lost Animal</b>			<b>8</b>	<b>3.1</b>
		Animal Sh - Menacing or Harrassing Dog	ALBERTSON	1	4.0	
			MUNSEY PARK	1	8.0	
			Manhasset	3	2.0	
			Manorhaven	1	0	
			Port Washington	1	1.0	
			Roslyn	1	6.0	
		<b>Animal Sh - Menacing or Harrassing Dog</b>			<b>8</b>	<b>3.1</b>
		Animal Sh - Misc	Manhasset	1	1.0	
			NEW HYDE PARK	1	11.0	
			NORTH NEW HYDE PARK	1	9.0	
			New Hyde Park	1	8.0	
			North New Hyde Park	1	25.0	
			Port Washington	1	0	
			ROSLYN HEIGHTS	1	0	
			RUSSELL GARDENS	1	0	
			WESTBURY	2	0	
		<b>Animal Sh - Misc</b>			<b>10</b>	<b>5.4</b>
		Animal Sh - Sign	GARDEN CITY PARK	1	13.0	
		<b>Animal Sh - Sign</b>			<b>1</b>	<b>13.0</b>
		Animal Sh - Surrender a dog	New Cassel	1	0	
ROSLYN HEIGHTS	1		0			
<b>Animal Sh - Surrender a dog</b>			<b>2</b>	<b>0</b>		
Animal Sh - Unleashed - Stray Dog	ALBERTSON	1	5.0			
	GREAT NECK	1	0			
	Garden City Park	1	0			
	Greenvale	2	5.5			
	MANHASSET	1	0			
	MINEOLA	2	0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	Manhasset	1	4.0	
			Mineola	1	0	
			New Cassel	1	1.0	
			PORT WASHINGTON	1	18.0	
			Port Washington North	1	0	
			ROSLYN HEIGHTS	2	1.5	
			searingtown	1	0	
			<b>Animal Sh - Unleashed - Stray Dog</b>	<b>16</b>	<b>2.6</b>	
	<b>Animal Shelter</b>		<b>98</b>	<b>2.3</b>		
	Cat Shelter	Cat Shelter - Call Back			8	2.1
			<b>Cat Shelter - Call Back</b>		<b>8</b>	<b>2.1</b>
		Cat Shelter - Feral Cats	Sands Point	1	0	
			Carle Place	1	1.0	
			EAST WILLISTON	1	29.0	
			East Williston	1	27.0	
			GREAT NECK	1	19.0	
			GREAT NECK ESTATES	1	1.0	
			Great Neck	1	35.0	
			KINGS POINT	1	35.0	
			Mineola	1	29.0	
			NEW HYDE PARK	1	19.0	
			NORTH NEW HYDE PARK	3	6.7	
			New Hyde Park	1	0	
			North Hills	1	4.0	
		PORT WASHINGTON	2	13.0		
		ROSLYN HEIGHTS	1	35.0		
		<b>Cat Shelter - Feral Cats</b>		<b>18</b>	<b>15.6</b>	
<b>Cat Shelter</b>			<b>26</b>	<b>11.4</b>		
Code Enforcement	Code - After Hours/Weekend Construction	ALBERTSON	1	0		
		CARLE PLACE	2	0		
		FLORAL PARK CEN	1	9.0		
		Manhasset	1	3.0		
		NEW CASSEL	1	3.0		
		NORTH NEW HYDE PARK	3	0.3		
		<b>Code - After Hours/Weekend Construction</b>	<b>9</b>	<b>1.8</b>		
	Code - Call Back Request	NEW HYDE PARK	1	2.0		
			30	6.1		
<b>Code - Call Back Request</b>		<b>31</b>	<b>6.0</b>			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	NEW CASSEL	2	35.5	
			ROSLYN HEIGHTS	1	0	
		<b>Code - Commercial Vehicle stored on Residential Property</b>			<b>3</b>	<b>23.7</b>
		Code - Court	ALBERTSON	1	5.0	
			CARLE PLACE	1	7.0	
			Carle Place	1	0	
			MANHASSET	1	6.0	
			Manhasset	1	0	
			NEW CASSEL	4	2.2	
			NO NEW HYDE PARK	4	0	
			NORTH NEW HYDE PARK	2	1.0	
			New Cassel	1	0	
			North New Hyde Park	2	3.5	
		<b>Code - Court</b>			<b>18</b>	<b>2.0</b>
		Code - Dumpster	GREAT NECK	1	2.0	
		<b>Code - Dumpster</b>			<b>1</b>	<b>2.0</b>
		Code - Fence	NEW HYDE PARK	1	13.0	
			PORT WASHINGTON	1	0	
		<b>Code - Fence</b>			<b>2</b>	<b>6.5</b>
		Code - From Transfer	GARDEN CITY PARK	1	2.0	
			Manhasset	1	0	
			manhasset	1	0	
			roslyn heights	1	0	
		<b>Code - From Transfer</b>			<b>4</b>	<b>0.5</b>
		Code - Garbage	GARDEN CITY PARK	1	2.0	
			GREAT NECK	1	7.0	
			GREENVALE	1	6.0	
			MANHASSET	2	3.5	
			NEW CASSEL	4	2.5	
			NORTH NEW HYDE PARK	3	2.7	
			New Hyde Park	1	11.0	
			North New Hyde Park	2	11.5	
		PORT WASHINGTON	1	5.0		
		<b>Code - Garbage</b>			<b>16</b>	<b>4.9</b>
		Code - Graffiti	NEW HYDE PARK	1	37.0	
		<b>Code - Graffiti</b>			<b>1</b>	<b>37.0</b>
		Code - Lights	GARDEN CITY PARK	1	2.0	
PORT WASHINGTON	1		9.0			
<b>Code - Lights</b>			<b>2</b>	<b>5.5</b>		
Code - Liquid Discharge Into Street	CARLE PLACE	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Liquid Discharge Into Street	GREAT NECK	1	0		
			MANHASSET	1	3.0		
			North New Hyde Park	1	3.0		
			PORT WASHINGTON	1	0		
		<b>Code - Liquid Discharge Into Street</b>				<b>5</b>	<b>1.2</b>
		Code - Litter	NEW CASSEL	2	6.0		
			New Cassel	1	18.0		
				1	3.0		
		<b>Code - Litter</b>				<b>4</b>	<b>8.2</b>
		Code - Miscellaneous	GARDEN CITY PARK	3	1.0		
			GREAT NECK	1	0		
			MANHASSET	1	0		
			MANORHAVEN	1	0		
			NEW CASSEL	3	7.0		
			NO NEW HYDE PARK	1	1.0		
			PORT WASHINGTON	3	3.3		
			ROSLYN HEIGHTS	1	16.0		
			UNIVERSITY GARDENS	1	5.0		
			WESTBURY	1	16.0		
		<b>Code - Miscellaneous</b>				<b>16</b>	<b>4.5</b>
		Code - No Plates / Inoperable Vehicle	GARDEN CITY PARK	1	4.0		
			NEW CASSEL	12	21.0		
			New Cassel	3	14.0		
			ROSLYN HEIGHTS	1	0		
			Westbury	1	1.0		
		<b>Code - No Plates / Inoperable Vehicle</b>				<b>18</b>	<b>16.6</b>
		Code - Noise	ALBERTSON	1	0		
			GREAT NECK	1	1.0		
			NORTH NEW HYDE PARK	1	10.0		
			Roslyn Heights	1	9.0		
		<b>Code - Noise</b>				<b>4</b>	<b>5.0</b>
		Code - Property Maintenance	ALBERTSON	1	0		
			GARDEN CITY PARK	1	18.0		
GREAT NECK	1		1.0				
GREENVALE	1		20.0				
Garden City Park	1		4.0				
KINGS POINT	1		2.0				
MANHASSET	3		8.0				
NEW CASSEL	2		12.5				
NEW HYDE PARK	1		6.0				

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Property Maintenance	NORTH NEW HYDE PARK	4	10.8		
			North New Hyde Park	2	22.0		
			PORT WASHINGTON	3	5.0		
			ROSLYN HEIGHTS	2	1.0		
		<b>Code - Property Maintenance</b>			<b>23</b>	<b>8.9</b>	
		Code - Property Violations Search				90	6.2
		<b>Code - Property Violations Search</b>			<b>90</b>	<b>6.2</b>	
		Code - Signs		ALBERTSON		1	6.0
				WESTBURY		1	8.0
		<b>Code - Signs</b>			<b>2</b>	<b>7.0</b>	
		Code - Smoke		Great Neck		1	2.0
		<b>Code - Smoke</b>			<b>1</b>	<b>2.0</b>	
		Code - Snow/Ice Removal		ALBERTSON		5	6.8
				CARLE PLACE		4	2.8
				Carle Place		1	0
				GARDEN CITY PARK		1	1.0
				Garden City Park		1	1.0
				HERRICKS		1	1.0
				MANHASSET		1	10.0
				Manhasset		1	1.0
				NO NEW HYDE PARK		2	5.5
				NORTH NEW HYDE PARK		2	4.5
				New Hyde Park		1	3.0
				North New Hyde Park		2	7.0
				PORT WASHINGTON		1	1.0
				ROSLYN HEIGHTS		4	5.5
		<b>Code - Snow/Ice Removal</b>			<b>27</b>	<b>4.4</b>	
		Code - Storage and Display		NEW CASSEL		1	28.0
		<b>Code - Storage and Display</b>			<b>1</b>	<b>28.0</b>	
		Code - Tree Removal		Albertson		1	0
				NORTH NEW HYDE PARK		1	1.0
		<b>Code - Tree Removal</b>			<b>2</b>	<b>0.5</b>	
		Code - Unlawful Property Use		Carle Place		1	3.0
		Garden City Park		1	2.0		
		HERRICKS		1	5.0		
		MANHASSET		1	10.0		
		Manhasset		1	3.0		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Unlawful Property Use	New Cassel	2	3.5	
			PORT WASHINGTON	1	0	
		<b>Code - Unlawful Property Use</b>			<b>8</b>	<b>3.8</b>
	<b>Code Enforcement</b>			<b>288</b>	<b>6.4</b>	
	Parking Enforcement	Prkg Enfrc - Call Back Request			2	1.0
			<b>Prkg Enfrc - Call Back Request</b>			<b>2</b>
		Prkg Enfrc - Commercial Parking	FLORAL PARK CENTRE		1	3.0
			GARDEN CITY PARK		1	2.0
			HERRICKS		1	2.0
			New Cassel		1	0
			Searingtown		1	2.0
		<b>Prkg Enfrc - Commercial Parking</b>			<b>5</b>	<b>1.8</b>
		Prkg Enfrc - From Transfer	GARDEN CITY PARK		1	3.0
			manhasset		1	1.0
		<b>Prkg Enfrc - From Transfer</b>			<b>2</b>	<b>2.0</b>
		Prkg Enfrc - Parking Violations Complaint	ALBERTSON		2	0.5
			CARLE PLACE		5	1.4
			FLORAL PARK CEN		1	1.0
			GARDEN CITY PARK		1	3.0
			GREAT NECK		1	1.0
			Garden City Park		2	0
			HERRICKS		1	3.0
			Manhasset		6	0.8
			NEW CASSEL		4	3.5
			NO NEW HYDE PARK		1	1.0
			NORTH NEW HYDE PARK		2	3.0
			North New Hyde Park		2	2.0
			PORT WASHINGTON		2	0.5
			Roslyn Heights		1	0
			UNIVERSITY GARDENS		1	1.0
carle place				2	1.0	
great neck			1	4.0		
port washington		1	0			
<b>Prkg Enfrc - Parking Violations Complaint</b>			<b>36</b>	<b>1.5</b>		
<b>Parking Enforcement</b>			<b>45</b>	<b>1.5</b>		
Port Washington Parking District	PWPD - Broken Meter	PORT WASHINGTON	5	2.8		
		Port Washington	1	6.0		
	<b>PWPD - Broken Meter</b>			<b>6</b>	<b>3.3</b>	

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Port Washington Parking District	PWPD - Call Back Request		3	4.3	
		<b>PWPD - Call Back Request</b>			<b>3</b>	<b>4.3</b>
		PWPD - Lot Condition	PORT WASHINGTON	2	2.0	
				2	1.0	
		<b>PWPD - Lot Condition</b>			<b>4</b>	<b>1.5</b>
		PWPD - Miscellaneous	PORT WASHINGTON	1	0	
		<b>PWPD - Miscellaneous</b>			<b>1</b>	<b>0</b>
<b>Port Washington Parking District</b>				<b>14</b>	<b>2.8</b>	
<b>Department of Public Safety</b>				<b>471</b>	<b>5.2</b>	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	CARLE PLACE	1	0	
			NEW CASSEL	1	9.0	
			NO NEW HYDE PARK	1	9.0	
			North New Hyde Park	1	7.0	
		<b>Hwy - Abandoned Vehicle</b>			<b>4</b>	<b>6.2</b>
		Hwy - Call Back Request		23	3.6	
		<b>Hwy - Call Back Request</b>			<b>23</b>	<b>3.6</b>
		Hwy - Catch Basin	CARLE PLACE	1	2.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK ESTATES	1	0	
			HERRICKS	1	0	
			MANHASSET	1	0	
			NO NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	2	0	
			North New Hyde Park	4	0	
			PORT WASHINGTON	1	1.0	
			albertson	1	0	
			port washington	1	6.0	
			<b>Hwy - Catch Basin</b>			<b>15</b>
		Hwy - Curb Repair	ALBERTSON	3	0	
			Great Neck	1	0	
			MANHASSET	1	9.0	
			Manhasset	1	39.0	
NORTH NEW HYDE PARK	2		0			
New Cassel	1		0			
PORT WASHINGTON	2		0			
<b>Hwy - Curb Repair</b>			<b>11</b>	<b>4.4</b>		
Hwy - Dead Animal Pickup	ALBERTSON	1	1.0			
	GARDEN CITY PARK	1	8.0			
	GREAT NECK	1	2.0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	Great Neck	1	2.0		
			MANHASSET	1	2.0		
			NEW CASSEL	1	4.0		
			NO NEW HYDE PARK	1	1.0		
			PORT WASHINGTON	3	2.7		
			PORT WASHINGTON NORTH	1	3.0		
			Searingtown	2	1.5		
		<b>Hwy - Dead Animal Pickup</b>			<b>13</b>	<b>2.6</b>	
		Hwy - Informational				22	0
		<b>Hwy - Informational</b>			<b>22</b>	<b>0</b>	
		Hwy - Manhole Repair	CARLE PLACE	1	0		
			GARDEN CITY	1	0		
			MANHASSET	1	2.0		
			PORT WASHINGTON	1	9.0		
			westbury	1	0		
		<b>Hwy - Manhole Repair</b>			<b>5</b>	<b>2.2</b>	
		Hwy - Miscellaneous	Albertson	1	4.0		
			CARLE PLACE	1	7.0		
			GARDEN CITY PARK	4	4.5		
			GREAT NECK	1	3.0		
			Great Neck	1	0		
			HERRICKS	1	0		
			Herricks	1	1.0		
			MANHASSET	6	5.5		
			NEW CASSEL	3	15.0		
			NO NEW HYDE PARK	1	3.0		
			NORTH NEW HYDE PARK	1	3.0		
			New Cassel	1	16.0		
			PORT WASHINGTON	2	5.0		
			Port Washington	1	2.0		
			ROSLYN HEIGHTS	1	0		
			Roslyn Heights	2	4.5		
			SEARINGTOWN	1	5.0		
			UNiondale	1	0		
			pORT WASHINGTON	1	0		
			port washington	1	1.0		
		<b>Hwy - Miscellaneous</b>			<b>32</b>	<b>5.0</b>	
		Hwy - Permits / Road Opening Application Request				10	1.4
		<b>Hwy - Permits / Road Opening Application Request</b>			<b>10</b>	<b>1.4</b>	

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Plow Damage	ALBERTSON	1	0	
			Albertson	2	14.5	
			Carle Place	2	14.0	
			GARDEN CITY PARK	2	0	
			Great Neck	1	0	
			Manhasset	1	21.0	
			NEW CASSEL	2	27.5	
			North New Hyde Park	1	3.0	
			PORT WASHINGTON	2	2.0	
			SEARINGTOWN	3	9.3	
			Searingtown	1	15.0	
		<b>Hwy - Plow Damage</b>			<b>18</b>	<b>10.2</b>
		Hwy - Pothole	port washington	1	0	
			ALBERTSON	1	3.0	
			MANHASSET	1	5.0	
			ALBERTSON	2	6.0	
			CARLE PLACE	1	4.0	
			GARDEN CITY PARK	2	7.5	
			GREAT NECK	2	8.5	
			HERRICKS	2	2.0	
			Herricks	1	8.0	
			MANHASSET	12	4.8	
			Manhasset	2	5.5	
			NEW CASSEL	10	4.4	
			NO NEW HYDE PARK	3	9.0	
			NORTH NEW HYDE PARK	6	4.8	
			New Cassel	2	3.5	
			North New Hyde Park	4	5.0	
			PORT WASHINGTON	14	5.5	
			ROSLYN HEIGHTS	1	13.0	
			SEARINGTOWN	3	6.3	
			WESTBURY	4	2.8	
			manhasset	1	3.0	
port washington	1	9.0				
<b>Hwy - Pothole</b>			<b>76</b>	<b>5.2</b>		
Hwy - Pothole Filled Without Request	ALBERTSON	1	0			
	Baxter Estates	1	0			
	GARDEN CITY PARK	6	0			
	HERRICKS	4	0			
	MANHASSET	1	0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	MANORHAVEN	1	0	
			NEW HYDE PARK	4	0	
			PORT WASHINGTON	5	0	
			ROSLYN HEIGHTS	2	0	
			Searingtown	2	0	
			albertson	1	0	
			garden city park	9	0	
			great neck	1	0	
			manhasset	1	0	
			new hyde park	18	0	
			port washington	11	0	
			roslyn	1	0	
			searingtown	1	0	
			<b>Hwy - Pothole Filled Without Request</b>			<b>70</b>
		Hwy - Snow and Ice Control	Great Neck	1	0	
			ALBERTSON	2	1.5	
			Albertson	1	0	
			CARLE PLACE	3	1.3	
			GARDEN CITY PARK	3	1.0	
			GREAT NECK	1	2.0	
			HERRICKS	1	3.0	
			Herricks	3	3.0	
			MANHASSET	7	1.6	
			Manhasset	1	3.0	
			NEW CASSEL	4	2.2	
			NEW CASSELL	1	0	
			NORTH NEW HYDE PARK	4	3.0	
			New Cassel	1	3.0	
			PORT WASHINGTON	1	1.0	
			ROSLYN HEIGHTS	5	2.0	
			Roslyn Heights	2	3.0	
			Searingtown	1	3.0	
			great neck	1	1.0	
manhasset	1		0			
<b>Hwy - Snow and Ice Control</b>			<b>44</b>	<b>1.9</b>		
Hwy - Sprinkler Damage	SEARINGTOWN	1	0			
<b>Hwy - Sprinkler Damage</b>			<b>1</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	HERRICKS	2	0	
			NORTH NEW HYDE PARK	1	1.0	
			ROSLYN HEIGHTS	1	4.0	
		<b>Hwy - Street Drainage / Flooding</b>			<b>4</b>	<b>1.2</b>
		Hwy - Street Painting	GREAT NECK	1	0	
			ROSLYN HEIGHTS	1	45.0	
		<b>Hwy - Street Painting</b>			<b>2</b>	<b>22.5</b>
		Hwy - Street Repaving Project	Westbury	1	0	
		<b>Hwy - Street Repaving Project</b>			<b>1</b>	<b>0</b>
		Hwy - Street Sign - New Request	ALBERTSON	1	0	
			GREAT NECK	3	12.7	
			MANHASSET	1	0	
			NO NEW HYDE PARK	1	0	
			ROSLYN	2	0	
			WESTBURY	1	0	
			Westbury	1	0	
		<b>Hwy - Street Sign - New Request</b>			<b>10</b>	<b>3.8</b>
		Hwy - Street Sign - Repair / Replace	new cassel	1	0	
			westbury	1	2.0	
			new hyde park	1	0	
			NO NEW HYDE PARK	1	8.0	
			westbury	1	2.0	
			ALBERTSON	2	1.5	
			Albertson	1	13.0	
			CARLE PLACE	5	3.4	
			GARDEN CITY PARK	3	8.7	
			GREAT NECK	1	23.0	
			HERRICKS	1	1.0	
			MANHASSET	13	5.9	
			NEW CASSEL	6	1.3	
			NEW HYDE PARK	5	3.0	
			NO NEW HYDE PARK	1	5.0	
			NORTH NEW HYDE PARK	3	0	
			North New Hyde Park	2	2.0	
			PORT WASHINGTON	4	2.0	
			ROSLYN	1	4.0	
			ROSLYN HEIGHTS	1	1.0	
		Roslyn Heights	2	1.5		
		UNIVERSITY GARDENS	2	4.5		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	WESTBURY	3	9.3	
			alberston	1	0	
			albertson	1	0	
			carle place	3	0	
			garden city park	6	0	
			great neck	5	0	
			herricks	1	0	
			manhasset	13	0	
			new cassel	3	0	
			new hyde park	16	0	
			port washington	14	0.1	
			roslyn	2	0	
			roslyn heights	1	19.0	
			searingtown	1	0	
			westbury	1	0	
		westbury	1	1.0		
		<b>Hwy - Street Sign - Repair / Replace</b>			<b>130</b>	<b>2.1</b>
		Hwy - Street Sweeping / Cleaning	Roslyn	2	3.0	
			CARLE PLACE	1	6.0	
			Carle Place	1	2.0	
			MANHASSET	3	2.0	
			NEW HYDE PARK	1	8.0	
			NORTH NEW HYDE PARK	5	7.6	
			New Cassel	1	5.0	
			North New Hyde Park	1	13.0	
			PORT WASHINGTON	1	2.0	
			SEARINGTOWN	1	4.0	
			Searingtown	1	7.0	
			UNIVERSITY GARDENS	1	21.0	
			<b>Hwy - Street Sweeping / Cleaning</b>			<b>19</b>
		Hwy - Telephone/Utility Pole	CARLE PLACE	3	0	
			NORTH NEW HYDE PARK	1	0	
		<b>Hwy - Telephone/Utility Pole</b>			<b>4</b>	<b>0</b>
Hwy - Tree Branch / Debris Pickup	New hyde park	1	1.0			
	ALBERTSON	1	4.0			
	CARLE PLACE	2	3.0			
	Floral Park Centre	1	4.0			
	GARDEN CITY PARK	8	0.4			
	GREAT NECK	2	0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	GREENVALE	1	0		
			Garden City Park	5	0		
			Great Neck	1	5.0		
			HERRICKS	7	0.1		
			Herricks	3	0		
			MANHASSET	7	2.3		
			Mineola	1	1.0		
			NEW CASSEL	1	1.0		
			NEW HYDE PARK	5	0		
			NO NEW HYDE PARK	5	1.8		
			NORTH NEW HYDE PARK	19	0.9		
			New Cassel	1	1.0		
			North New Hyde Park	10	1.2		
			PORT WASHINGTON	13	2.3		
			Port Washington	2	2.0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	6	6.5		
			Roslyn Heights	1	3.0		
			SEARINGTOWN	1	0		
			Sands Point	1	0		
			Searingtown	2	0		
			UNIVERSITY GARDENS	1	6.0		
			WESTBURY	1	4.0		
			WILLISTON PARK	2	0		
			Williston Park	2	0		
			floral park center	1	0		
			garden city park	1	0		
			manhasset	1	15.0		
			new hyde park	23	0		
			searingtown	1	0		
				1	4.0		
			<b>Hwy - Tree Branch / Debris Pickup</b>				<b>142</b>
				Hwy - Tree Fallen - Emergency	ALBERTSON	2	2.0
			CARLE PLACE	2	0		
			Carle Place	1	0		
			GREAT NECK	2	1.5		
			MANHASSET	2	0.5		
			Manhasset	1	1.0		
			NEW CASSEL	1	1.0		
			North New Hyde Park	2	1.0		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	PORT WASHINGTON	3	1.3	
			ROSLYN HEIGHTS	2	1.0	
			Roslyn Heights	2	4.0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	1	0	
		<b>Hwy - Tree Fallen - Emergency</b>			<b>22</b>	<b>1.2</b>
		Hwy - Tree Planting	CARLE PLACE	1	0	
			Herricks	1	0	
			MANHASSET	1	0	
			NO NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
		<b>Hwy - Tree Planting</b>			<b>5</b>	<b>0</b>
		Hwy - Tree Stump Removal	CARLE PLACE	1	0	
			Carle Place	1	0	
			FLORAL PARK CENTRE	2	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	1	3.0	
			Great Neck	1	0	
			HERRICKS	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	4	20.2	
			ROSLYN HEIGHTS	2	3.0	
		<b>Hwy - Tree Stump Removal</b>			<b>15</b>	<b>6.0</b>
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	5	8.6	
			CARLE PLACE	2	12.0	
			Carle Place	1	13.0	
			Floral Park Centre	2	1.0	
			GARDEN CITY PARK	5	0	
			GREAT NECK	3	4.3	
			Garden City Park	3	0	
			Great Neck	2	0	
			HERRICKS	2	10.5	
			Herricks	3	0.3	
MANHASSET	4		8.5			
Manhasset	1		0			
NEW CASSEL	3		11.0			
NEW HYDE PARK	2		0			
NORTH NEW HYDE PARK	21		2.1			
New Cassel	1		0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	North New Hyde Park	18	4.2	
			PORT WASHINGTON	10	5.8	
			Port Washington	6	14.3	
			ROSLYN HEIGHTS	3	0	
			Roslyn Heights	5	1.2	
			SEARINGTOWN	1	0	
			Searingtown	1	0	
			UNIVERSITY GARDENS	2	20.5	
			WESTBURY	3	5.7	
			Westbury	1	0	
			<b>Hwy - Tree Trimming / Removal Inspection</b>			<b>110</b>
<b>Highway Department</b>			<b>808</b>	<b>2.9</b>		
Street Lighting District	Street Light - Cycles On / Off	ALBERTSON	2	7.5		
		FLORAL PARK CEN	2	9.0		
		FLORAL PARK CENTRE	1	3.0		
		GREAT NECK	1	8.0		
		Garden City Park	1	12.0		
		HERRICKS	1	23.0		
		MANHASSET	2	23.0		
		NO NEW HYDE PARK	1	5.0		
		NORTH NEW HYDE PARK	1	12.0		
		New Cassel	1	32.0		
		North New Hyde Park	2	9.0		
		Port Washington	1	13.0		
		ROSLYN HEIGHTS	2	6.0		
		Roslyn Heights	2	5.0		
		SEARINGTOWN	1	22.0		
		Williston Park	1	7.0		
		<b>Street Light - Cycles On / Off</b>			<b>22</b>	<b>11.6</b>
		Street Light - Fixture Problem	albertson	1	1.0	
			pt washington	1	1.0	
CARLE PLACE	2		16.0			
MANHASSET	1		0			
NORTH NEW HYDE PARK	2		18.0			
North New Hyde Park	2		5.0			
SEARINGTOWN	3		8.7			
<b>Street Light - Fixture Problem</b>			<b>12</b>	<b>8.8</b>		
Street Light - Light Out (Single)	manhasset	1	11.0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	ALBERTSON	6	8.0
			BAXTER ESTATES	1	0
			CARLE PLACE	6	18.8
			Carle Place	1	8.0
			FLORAL PARK CEN	1	8.0
			FLORAL PARK CENTRE	3	8.7
			GARDEN CITY PARK	8	6.6
			GREAT NECK	8	21.5
			GREENVALE	1	0
			Garden City Park	4	10.2
			Great Neck	1	8.0
			Great Neck Plaza	1	0
			HERRICKS	4	5.0
			MANHASSET	8	10.9
			MINEOLA	1	3.0
			Manhasset	4	14.5
			NEW CASSEL	10	9.6
			NEW HYDE PARK	3	14.0
			NO NEW HYDE PARK	3	8.3
			NORTH NEW HYDE PARK	4	6.5
			New Cassel	3	6.3
			North New Hyde Park	6	7.5
			PORT WASHINGTON	6	23.3
			ROSLYN	1	15.0
			ROSLYN HEIGHTS	1	22.0
			Roslyn Heights	4	9.5
			SEARINGTOWN	4	8.2
			Searingtown	3	17.3
			WESTBURY	3	13.7
			great neck	1	23.0
			mineola	1	0
			new cassel	1	33.0
			port washington	1	35.0
	19	1.1			
	<b>Street Light - Light Out (Single)</b>	<b>133</b>	<b>10.2</b>		
	Street Light - Lights Out (Multiple)	port washington	1	0	
		NO NEW HYDE PARK	1	37.0	
		CARLE PLACE	3	8.0	
		Carle Place	2	17.5	
		GARDEN CITY PARK	8	19.0	

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	GREAT NECK	1	17.0		
			Garden City Park	2	25.0		
			Great Neck	1	17.0		
			HERRICKS	1	40.0		
			MANHASSET	3	18.7		
			Manhasset	2	10.0		
			NEW CASSEL	5	4.8		
			NEW HYDE PARK	3	14.3		
			NO NEW HYDE PARK	1	20.0		
			NORTH NEW HYDE PARK	4	11.5		
			New Cassel	1	6.0		
			North New Hyde Park	1	9.0		
			PORT WASHINGTON	3	19.7		
			ROSLYN	1	16.0		
			ROSLYN HEIGHTS	3	14.0		
			SEARINGTOWN	3	12.7		
			Searingtown	1	3.0		
			port washington	1	25.0		
				1	0		
			<b>Street Light - Lights Out (Multiple)</b>				<b>53</b>
		Street Light - Mark Out			Manhasset	1	1.0
					N/EW HYDE PARK	1	5.0
					NEW HYDE PARK	1	7.0
					PORT WASHINGTON	1	1.0
					SEARINGTOWN	5	4.4
					great neck	1	13.0
					pt washington	1	11.0
					roslyn heights	2	8.5
					new hyde park	1	2.0
					north new hyde park	2	9.0
					roslyn heights	1	5.0
					ALBERTSON	2	8.0
CARLE PLACE	6				7.2		
EAST HILLS	1				5.0		
GREAT NECK	4				4.8		
Garden City Park	3				4.0		
Great Neck Estates	1				4.0		
HARBOR HILLS	1				2.0		
Herricks	4	6.8					

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	MANHASSET	3	6.7	
			Manhasset	1	10.0	
			N NEW HYDE PARK	1	7.0	
			NEW HYDE PARK	1	10.0	
			NEW HYDE PARK	1	7.0	
			NORTH NEW HYDE PARK	4	2.2	
			New Cassel	1	7.0	
			New Hyde Park	1	2.0	
			North New Hyde Park	2	10.0	
			PORT WASHINGTON	3	5.0	
			Plandome Heights	1	3.0	
			Port Washington	1	18.0	
			ROSLYN HEIGHTS	2	10.0	
			Roslyn Heights	2	4.5	
			SEARINGTOWN	4	6.2	
			Searingtown	2	5.5	
			great neck	1	2.0	
			harbor hills	1	1.0	
			new hyde park	1	22.0	
			north new hyde park	1	17.0	
			port washington	3	11.0	
			roslyn	1	7.0	
			roslyn heights	1	7.0	
		searingtown	1	6.0		
		<b>Street Light - Mark Out</b>			<b>79</b>	<b>6.6</b>
		Street Light - Misc Problems	great neck	1	0	
			GREAT NECK	1	0	
			Port Washington	1	2.0	
			Thomaston	1	11.0	
		<b>Street Light - Misc Problems</b>			<b>4</b>	<b>3.2</b>
		Street Light - New Light Request	CARLE PLACE	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
<b>Street Light - New Light Request</b>			<b>3</b>	<b>0</b>		
Street Light - On During Day	ALBERTSON	2	3.0			
	CARLE PLACE	1	15.0			
	Port Washington	1	36.0			
<b>Street Light - On During Day</b>			<b>4</b>	<b>14.2</b>		
Street Light - Pole Problem	w.williston	1	0			
	Carle Place	1	24.0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Pole Problem	Herricks	2	3.0	
			MANHASSET	2	15.0	
			NEW CASSEL	1	0	
			PORT WASHINGTON	3	21.3	
			herricks	1	13.0	
			port washington	1	29.0	
		<b>Street Light - Pole Problem</b>			<b>12</b>	<b>13.8</b>
		Street Light - Service Complaint	ALBERTSON	1	14.0	
		<b>Street Light - Service Complaint</b>			<b>1</b>	<b>14.0</b>
<b>Street Lighting District</b>				<b>323</b>	<b>10.1</b>	
<b>Department of Public Works</b>				<b>1,131</b>	<b>5.0</b>	
Housing Authority	Housing Authority	Housing - Appliance	NEW CASSEL	4	2.0	
			<b>Housing - Appliance</b>			<b>4</b>
		Housing - Electrical	NEW CASSEL	2	0.5	
			<b>Housing - Electrical</b>			<b>2</b>
		Housing - High Priority SR	MANHASSET	4	4.2	
			Manhasset	1	1.0	
			NEW CASSEL	17	1.5	
		<b>Housing - High Priority SR</b>			<b>22</b>	<b>2.0</b>
		Housing - Misc Carpentry	MANHASSET	1	6.0	
			<b>Housing - Misc Carpentry</b>			<b>1</b>
		Housing - Misc Construction	MANHASSET	1	18.0	
			<b>Housing - Misc Construction</b>			<b>1</b>
		Housing - Misc SR	Great Neck	1	6.0	
			NEW CASSEL	1	0	
		<b>Housing - Misc SR</b>			<b>2</b>	<b>3.0</b>
		Housing - Pest Control	MANHASSET	2	2.5	
			<b>Housing - Pest Control</b>			<b>2</b>
		Housing - Plumbing	MANHASSET	4	5.0	
			NEW CASSEL	5	1.2	
<b>Housing - Plumbing</b>			<b>9</b>	<b>2.9</b>		
<b>Housing Authority</b>				<b>43</b>	<b>2.7</b>	
<b>Housing Authority</b>				<b>43</b>	<b>2.7</b>	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		3	0	
			<b>HR - Call Back Request</b>			<b>3</b>
		HR - Medical and Insurance Benefits		1	0	
			<b>HR - Medical and Insurance Benefits</b>			<b>1</b>
		HR - Misc SR		2	0	
<b>HR - Misc SR</b>			<b>2</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Human Resources and Finance	Human Resources and Finance	HR - Personnel and Employment		3	18.0		
		<b>HR - Personnel and Employment</b>		<b>3</b>	<b>18.0</b>		
	<b>Human Resources and Finance</b>			<b>9</b>	<b>6.0</b>		
<b>Human Resources and Finance</b>				<b>9</b>	<b>6.0</b>		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	Carle Place	1	0		
			EAST HILLS	3	10.3		
			East Hills	1	1.0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	1	1.0		
			Garden City	1	1.0		
			Garden City Park	1	0		
			Great Neck	2	5.0		
			Great Neck Estates	1	4.0		
			HERRICKS	2	4.0		
			MANHASSET	1	53.0		
			MINEOLA	1	1.0		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	2	1.5		
			New hyde park	1	5.0		
			North Hills	1	0		
			North New Hyde Park	2	7.5		
			PORT WASHINGTON	2	7.0		
			PORT WASHINGTON NORTH	1	1.0		
			Port Washington North	1	2.0		
			ROSLYN	1	5.0		
			ROSLYN HEIGHTS	1	4.0		
			Roslyn Heights	1	3.0		
			Russell Gardens	1	7.0		
			SEARINGTOWN	2	4.0		
			Saddle Rock	1	5.0		
			THOMASTON	2	4.5		
			WESTBURY	2	2.0		
			Williston Park	1	0		
			<b>OIC - From Transfer</b>			<b>39</b>	<b>5.0</b>
			OIC - Inter Municipal SR	albertson	1	1.0	
				Albertson	1	14.0	
BAXTER ESTATES	1	3.0					
CARLE PLACE	1	0					
EAST HILLS	1	7.0					

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	EAST WILLISTON	1	0
			East Hills	3	8.0
			East Williston	1	5.0
			FLOWER HILL	1	0
			Flower Hill	1	12.0
			Franklin square	1	31.0
			GARDEN CITY PARK	2	8.0
			GREAT NECK	4	1.2
			Great Neck	1	0
			Great Neck Estates	1	5.0
			Great Neck Plaza	1	7.0
			HERRICKS	1	0
			Kings Point	1	8.0
			LAKE SUCCESS	3	1.7
			MANHASSET	7	2.1
			MANHASSET HILLS	1	2.0
			MANORHAVEN	1	1.0
			MINEOLA	5	3.8
			Manhasset	1	0
			NEW HYDE PARK	3	2.0
			NO NEW HYDE PARK	5	4.0
			NORTH HILLS	4	1.0
			NORTH NEW HYDE PARK	1	10.0
			PLANDOME HEIGHTS	1	8.0
			PORT WASHINGTON	1	1.0
			ROSLYN	2	4.5
			ROSLYN HEIGHTS	7	4.7
			Roslyn Heights	2	6.0
			SADDLE ROCK	1	1.0
			SEARINGTOWN	2	2.5
			Thomaston	2	1.0
			WESTBURY	7	2.1
WILLISTON PARK	1	1.0			
Westbury	1	0			
Williston Park	1	5.0			
great neck	1	1.0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	old westbury	1	6.0	
				13	1.2	
	<b>OIC - Inter Municipal SR</b>			<b>98</b>	<b>3.4</b>	
	<b>Inter Municipal Affairs</b>			<b>137</b>	<b>3.9</b>	
<b>Inter Municipal Affairs</b>				<b>137</b>	<b>3.9</b>	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		13	0	
		<b>Park - Call Back Request</b>			<b>13</b>	<b>0</b>
		Park - Disabled Youth Recreation Program		1	0	
		<b>Park - Disabled Youth Recreation Program</b>			<b>1</b>	<b>0</b>
		Park - From Transfer	NEW HYDE PARK	1	3.0	
			ROSLYN HEIGHTS	1	4.0	
		<b>Park - From Transfer</b>			<b>2</b>	<b>3.5</b>
		Park - General Complaint		2	3.5	
		<b>Park - General Complaint</b>			<b>2</b>	<b>3.5</b>
		Park - Miscellaneous	GARDEN CITY PARK	1	0	
			NO NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	1	6.0	
			ROSLYN HEIGHTS	1	9.0	
			WESTBURY	1	1.0	
		<b>Park - Miscellaneous</b>			<b>5</b>	<b>3.8</b>
		Park - Park Facilities Maintenance		5	5.0	
<b>Park - Park Facilities Maintenance</b>			<b>5</b>	<b>5.0</b>		
Park - Park Permit Application Request		20	0			
<b>Park - Park Permit Application Request</b>			<b>20</b>	<b>0</b>		
Park - Park and Recreation Literature Request		1	0			
<b>Park - Park and Recreation Literature Request</b>			<b>1</b>	<b>0</b>		
<b>Parks and Recreation Department</b>				<b>49</b>	<b>1.2</b>	
<b>Parks and Recreation Department</b>				<b>49</b>	<b>1.2</b>	
Planning and Building Department	Board of Zoning Appeals	BZA - Filing for an Appeal	ROSLYN HEIGHTS	1	4.0	
		<b>BZA - Filing for an Appeal</b>		<b>1</b>	<b>4.0</b>	
		BZA - Questions needing Answers		17	0.6	
	<b>BZA - Questions needing Answers</b>			<b>17</b>	<b>0.6</b>	
	<b>Board of Zoning Appeals</b>			<b>18</b>	<b>0.8</b>	
Building Department	Bldg - Applicant Advocate Request	queens/North Hempstead		1	2.0	
		ALBERTSON		2	0	
		CARLE PLACE		7	1.9	
		Carle Place		2	0	
		GREAT NECK		9	2.4	
		Garden City Park		1	6.0	
		Great Neck		2	0.5	

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	HERRICKS	1	4.0	
			Herricks	2	0.5	
			MANHASSET	2	0	
			NEW CASSEL	6	0.2	
			NEW HYDE PARK	3	0.7	
			NO NEW HYDE PARK	2	3.0	
			NORTH NEW HYDE PARK	10	0.8	
			New Cassel	1	0	
			North New Hyde Park	4	0	
			PORT WASHINGTON	11	0.4	
			Port Washington	3	0	
			ROSLYN HEIGHTS	7	1.4	
			Roslyn Heights	1	0	
			SEARINGTOWN	1	0	
			University Gardens	1	0	
			WESTBURY	1	0	
			10	0.1		
		<b>Bldg - Applicant Advocate Request</b>			<b>90</b>	<b>0.9</b>
		Bldg - Application Status		LAKE SUCCESS	1	9.0
				NEW HYDE PARK	1	1.0
				NORTH NEW HYDE PARK	1	3.0
				PORT WASHINGTON	1	3.0
				WESTBURY	1	1.0
		<b>Bldg - Application Status</b>			<b>5</b>	<b>3.4</b>
		Bldg - Certificate Status		GARDEN CITY PARK	1	11.0
				NORTH NEW HYDE PARK	2	5.5
				North New Hyde Park	1	1.0
		<b>Bldg - Certificate Status</b>			<b>4</b>	<b>5.8</b>
		Bldg - Construction Complaint		Floral Park Centre	1	12.0
		GREAT NECK	1	0		
		Greenvale	1	6.0		
		MANHASSET	3	4.0		
		North New Hyde Park	1	8.0		
		PORT WASHINGTON	3	7.7		
		Port Washington	1	2.0		
<b>Bldg - Construction Complaint</b>			<b>11</b>	<b>5.7</b>		
Bldg - Educational Series RSVP			1	0		
<b>Bldg - Educational Series RSVP</b>			<b>1</b>	<b>0</b>		
Bldg - From Transfer		NEW CASSEL	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Planning and Building Department	Building Department	Bldg - From Transfer	ROSLYN HEIGHTS	1	0		
			SEARINGTOWN	1	0		
				4	7.0		
		<b>Bldg - From Transfer</b>			<b>7</b>	<b>4.0</b>	
		Bldg - General Question Needs Answers				168	3.7
		<b>Bldg - General Question Needs Answers</b>			<b>168</b>	<b>3.7</b>	
		Bldg - Housing Complaint		Manhasset		1	14.0
				ROSLYN HEIGHTS		1	7.0
		<b>Bldg - Housing Complaint</b>			<b>2</b>	<b>10.5</b>	
		Bldg - Illegal Housing		ALBERTSON		1	1.0
				CARLE PLACE		1	0
				FLORAL PARK CEN		1	0
				GARDEN CITY PARK		1	0
				Glenwood Landing		1	0
				MANHASSET		3	18.7
				NORTH NEW HYDE PARK		1	1.0
				New Cassel		1	34.0
				ROSLYN HEIGHTS		1	0
				Westbury		1	1.0
		<b>Bldg - Illegal Housing</b>			<b>12</b>	<b>7.8</b>	
		Bldg - Miscellaneous		GARDEN CITY PARK		2	18.0
				MANHASSET		2	6.5
				PORT WASHINGTON		1	0
				ROSLYN HEIGHTS		1	1.0
		<b>Bldg - Miscellaneous</b>			<b>6</b>	<b>8.3</b>	
		Bldg - New/Change of Address				2	0
		<b>Bldg - New/Change of Address</b>			<b>2</b>	<b>0</b>	
		Bldg - Permit Question Needs Answers				25	2.4
		<b>Bldg - Permit Question Needs Answers</b>			<b>25</b>	<b>2.4</b>	
		Bldg - Retaining Wall		PORT WASHINGTON		1	0
		<b>Bldg - Retaining Wall</b>			<b>1</b>	<b>0</b>	
		Bldg - Suspect Work Without a Permit		CARLE PLACE		1	3.0
				FLORAL PARK CENTRE		1	1.0
GARDEN CITY PARK				1	3.0		
GREAT NECK				1	1.0		
Great Neck				1	42.0		
HERRICKS				2	0.5		
Herricks				1	0		
MANHASSET				1	12.0		
NORTH NEW HYDE				1	51.0		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	PARK				
			North New Hyde Park	3	0		
			Port Washington	1	5.0		
			carle place	1	4.0		
		<b>Bldg - Suspect Work Without a Permit</b>			<b>15</b>	<b>8.2</b>	
		Bldg - Unable to Reach Inspector	MANHASSET	1	0		
			NEW CASSEL	2	0.5		
			Roslyn Heights	1	0		
				1	4.0		
		<b>Bldg - Unable to Reach Inspector</b>			<b>5</b>	<b>1.0</b>	
	<b>Building Department</b>			<b>354</b>	<b>3.3</b>		
	Planning Department	Planning - Call Back Request			8	0.5	
			<b>Planning - Call Back Request</b>			<b>8</b>	<b>0.5</b>
		Planning - Questions needing Answers	MANHASSET	1	1.0		
			ROSLYN HEIGHTS	2	3.0		
			Roslyn Heights	1	0		
	<b>Planning - Questions needing Answers</b>			<b>4</b>	<b>1.8</b>		
<b>Planning Department</b>			<b>12</b>	<b>0.9</b>			
<b>Planning and Building Department</b>				<b>384</b>	<b>3.1</b>		
Project Independence	Project Independence	PI - Call Back Request	CARLE PLACE	1	3.0		
			EAST WILLISTON	1	2.0		
			Floral Park	1	0		
			GARDEN CITY PARK	1	3.0		
			GREAT NECK	1	0		
			GREAT NECK PLAZA	3	1.3		
			Garden City Park	1	5.0		
			Kings Point	1	0		
			MANHASSET	2	2.5		
			MINEOLA	1	0		
			NORTH NEW HYDE PARK	2	1.5		
			North New Hyde Park	2	0		
			Port Washington	1	0		
			ROSLYN HEIGHTS	1	0		
			Searingtown	1	1.0		
			WILLISTON PARK	2	2.5		
				1	1.0		
			<b>PI - Call Back Request</b>			<b>23</b>	<b>1.4</b>
			PI - Cancellation	MINEOLA	2	0	
		NEW HYDE PARK		1	0		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Cancellation	NORTH NEW HYDE PARK	1	0	
			WILLISTON PARK	1	0	
		<b>PI - Cancellation</b>			<b>5</b>	<b>0</b>
		PI - Caregiver Support	Albertson	2	1.5	
			Kings Point	1	0	
			MINEOLA	1	4.0	
			NEW HYDE PARK	1	1.0	
			New Hyde Park	1	7.0	
			North New Hyde Park	1	1.0	
		<b>PI - Caregiver Support</b>			<b>7</b>	<b>2.3</b>
		PI - Exercise Program Registration	Albertson	1	0	
			CARLE PLACE	1	0	
			EAST HILLS	2	4.0	
			East Hills	2	0	
			GARDEN CITY PARK	1	1.0	
			Garden City Park	2	0	
			HERRICKS	7	1.1	
			Herricks	3	0	
			LAKE SUCCESS	2	0	
			MANHASSET	1	0	
			MINEOLA	1	0	
			NEW CASSEL	5	0	
			NEW HYDE PARK	3	0	
			New Cassel	2	0.5	
			North Hills	1	0	
			PORT WASHINGTON	3	0	
			Port Washington North	3	0	
			SEARINGTOWN	1	0	
			WESTBURY	2	0.5	
			Williston Park	2	0	
		<b>PI - Exercise Program Registration</b>			<b>45</b>	<b>0.4</b>
		PI - Financial Assistance	GARDEN CITY PARK	1	1.0	
			GREAT NECK	1	0	
		<b>PI - Financial Assistance</b>			<b>2</b>	<b>0.5</b>
		PI - Health Chat/Event Registration	EAST WILLISTON	1	0	
			East Williston	1	0	
			GARDEN CITY PARK	1	0	
			HERRICKS	1	0	
			Kings Point	1	0	
			MANORHAVEN	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days			
Project Independence	Project Independence	PI - Health Chat/Event Registration	MINEOLA	2	0			
			NEW CASSEL	2	0			
			NORTH NEW HYDE PARK	1	0			
			North New Hyde Park	3	0			
			PORT WASHINGTON NORTH	1	0			
			RUSSELL GARDENS	1	0			
			WESTBURY	2	0			
			<b>PI - Health Chat/Event Registration</b>			<b>18</b>	<b>0</b>	
		PI - Health and Mental Health	ALBERTSON	ALBERTSON	2	0		
				EAST HILLS	1	0		
				East Williston	1	1.0		
				FLORAL PARK	1	0		
				GARDEN CITY PARK	10	0		
				GREAT NECK	14	0.6		
				GREAT NECK ESTATES	2	0		
				GREAT NECK PLAZA	4	0		
				Great Neck	4	1.0		
				Great Neck Plaza	1	0		
				HERRICKS	2	0.5		
				Kensington	1	0		
				Kings Point	2	0		
				MANHASSET	3	0.3		
				MANORHAVEN	5	0		
				MINEOLA	1	0		
				NEW CASSEL	3	0		
				NEW HYDE PARK	1	0		
				NORTH NEW HYDE PARK	14	0.4		
				North New Hyde Park	2	0		
				PORT WASHINGTON	4	0		
				PORT WASHINGTON NORTH	1	0		
				Port Washington North	1	1.0		
				ROSLYN HEIGHTS	3	0		
				SADDLE ROCK	1	0		
				THOMASTON	10	0		
				<b>PI - Health and Mental Health</b>			<b>94</b>	<b>0.2</b>
				PI - Household Maintenance	FLORAL PARK	FLORAL PARK	1	0
Great Neck Estates	1	1.0						

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Household Maintenance	Kings Point	1	1.0		
			MINEOLA	1	1.0		
			NEW HYDE PARK	1	1.0		
			Plandome Heights	2	0		
			ROSLYN HEIGHTS	1	0		
			WILLISTON PARK	1	0		
		<b>PI - Household Maintenance</b>			<b>9</b>	<b>0.4</b>	
		PI - Membership Registration			ALBERTSON	4	0
					Albertson	1	0
					Carle Place	1	0
					EAST HILLS	1	0
					East Hills	4	0
					GARDEN CITY PARK	5	0
					GREAT NECK	5	0
					GREAT NECK PLAZA	3	0
					Great Neck	2	0
					HERRICKS	4	0
					Herricks	2	0
					KENSINGTON	2	0
					Kings Point	2	0
					LAKE SUCCESS	1	0
					LITTLE NECK	1	0
					MANHASSET	2	0
					MANORHAVEN	1	0
					MINEOLA	7	0
					MUNSEY PARK	2	0
					Mineola	2	0
					NEW CASSEL	10	0
					NORTH NEW HYDE PARK	2	0
					New Hyde Park	4	0
					North Hills	1	0
					North New Hyde Park	2	0
					PORT WASHINGTON	3	0
Port Washington	1				0		
Port Washington North	5	0					
ROSLYN	2	0					
ROSLYN HEIGHTS	1	0					
Roslyn	4	0					
Russell Gardens	1	0					
Searingtown	1	0					

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	THOMASTON	2	0		
			WILLISTON PARK	1	0		
			Westbury	1	0		
			Williston Park	4	0		
		<b>PI - Membership Registration</b>				<b>97</b>	<b>0</b>
		PI - Miscellaneous			ALBERTSON	3	0.3
					CARLE PLACE	1	0
					EAST HILLS	1	0
					FLORAL PARK CENTRE	1	1.0
					FLOWER HILL	1	0
					GARDEN CITY PARK	15	1.7
					GREAT NECK	1	0
					GREAT NECK PLAZA	4	2.0
					Garden City Park	1	0
					Great Neck	1	0
					Greenvale	1	4.0
					KINGS POINT	1	0
					MANORHAVEN	1	1.0
					MINEOLA	1	1.0
					MUNSEY PARK	2	1.5
					Manhasset	1	0
					Mineola	1	0
					NEW CASSEL	1	7.0
					NEW HYDE PARK	2	1.0
					NORTH HILLS	1	0
					NORTH NEW HYDE PARK	3	1.0
					North New Hyde Park	2	0.5
					PORT WASHINGTON	2	0
					PORT WASHINGTON NORTH	1	0
					Port Washington North	1	2.0
					ROSLYN HEIGHTS	1	7.0
					SANDS POINT	1	0
		Searingtown	1	4.0			
UNKNOWN	1	0					
WESTBURY	2	0					
<b>PI - Miscellaneous</b>				<b>56</b>	<b>1.2</b>		
PI - Support Group Registration			GREAT NECK	2	4.5		
			NEW CASSEL	1	2.0		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Support Group Registration	NORTH NEW HYDE PARK	1	1.0		
			PORT WASHINGTON	1	0		
		<b>PI - Support Group Registration</b>			<b>5</b>	<b>2.4</b>	
		PI - Taxi Service			ALBERTSON	29	0
					BAXTER ESTATES	11	0
					CARLE PLACE	13	0.1
					Carle Place	18	0
					EAST HILLS	32	0
					EAST WILLISTON	1	0
					East Hills	46	0
					FLORAL PARK	1	0
					FLORAL PARK CENTRE	3	0
					FLOWER HILL	17	0
					Flower Hill	6	0
					GARDEN CITY PARK	67	0
					GREAT NECK	142	0.0
					GREAT NECK ESTATES	16	0
					GREAT NECK PLAZA	129	0.0
					GREENVALE	1	0
					Great Neck	4	0
					Great Neck Estates	1	0
					Great Neck Plaza	7	0
					HERRICKS	24	0
					Herricks	9	0
					KENSINGTON	11	0
					KINGS POINT	9	0
					Kings Point	1	0
					LAKE SUCCESS	12	0
					Lake Success	14	0
					MANHASSET	61	0
					MANORHAVEN	32	0
					MINEOLA	60	0
					Manhasset	3	0
Manorhaven	4	0					
Mineola	5	0					
NEW CASSEL	39	0.1					
NEW HYDE PARK	21	0					
NORTH HILLS	23	0					
NORTH NEW HYDE	59	0					

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	PARK				
			New Cassel	3	0		
			New Hyde Park	1	0		
			North Hills	24	0		
			North New Hyde Park	3	0		
			OLD WESTBURY	6	0		
			PLANDOME	10	0		
			PLANDOME HEIGHTS	1	0		
			PORT WASHINGTON	168	0		
			PORT WASHINGTON NORTH	12	0		
			Port Washington	18	0		
			Port Washington North	21	0		
			ROSLYN	27	0		
			ROSLYN ESTATES	10	0		
			ROSLYN HEIGHTS	107	0		
			RUSSELL GARDENS	9	0		
			SANDS POINT	9	0		
			SEARINGTOWN	8	0		
			Sands Point	2	0		
			Searingtown	3	0		
			Thomaston	10	0		
			UNIVERSITY GARDENS	3	0		
			WESTBURY	39	0		
			WILLISTON PARK	49	0.0		
			Westbury	7	0		
				3	0		
			<b>PI - Taxi Service</b>				<b>1,484</b>
				PI - Taxi Service Cancellation	ALBERTSON	4	0
					CARLE PLACE	4	0
					EAST HILLS	2	0
					FLOWER HILL	2	0
					Flower Hill	1	0
					GARDEN CITY PARK	6	0
			GREAT NECK	19	0		
			GREAT NECK PLAZA	10	0		
			Great Neck	1	0		
			Great Neck Plaza	1	0		
			HERRICKS	2	0		
			Herricks	1	0		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	KENSINGTON	1	0		
			KINGS POINT	1	0		
			MANHASSET	3	0		
			MANORHAVEN	1	0		
			MINEOLA	6	0		
			Mineola	4	0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	5	0		
			NORTH HILLS	2	0		
			NORTH NEW HYDE PARK	4	0		
			New Hyde Park	1	0		
			North Hills	4	0		
			PORT WASHINGTON	11	0		
			Port Washington	2	0		
			Port Washington North	1	0		
			ROSLYN	3	0		
			ROSLYN HEIGHTS	1	0		
			SANDS POINT	1	0		
			SEARINGTOWN	1	0		
			WESTBURY	4	0		
		WILLISTON PARK	4	0			
		Westbury	2	0			
		floral park	1	0			
		<b>PI - Taxi Service Cancellation</b>			<b>118</b>	<b>0</b>	
		PI - Taxi Service Complaint	PI - Taxi Service Complaint		ALBERTSON	2	0.5
					GARDEN CITY PARK	1	0
					GREAT NECK	3	3.0
					GREAT NECK PLAZA	1	0
					Great Neck	1	1.0
					LAKE SUCCESS	1	0
					NORTH NEW HYDE PARK	1	0
					PORT WASHINGTON	1	0
					SEARINGTOWN	1	0
					Westbury	1	0
		<b>PI - Taxi Service Complaint</b>			<b>13</b>	<b>0.8</b>	
		PI - Transportation/Mobility Mgmt Info	PI - Transportation/Mobility Mgmt Info		ALBERTSON	1	0
					EAST HILLS	1	2.0
GREAT NECK	1				0		
GREAT NECK PLAZA	1				0		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	LITTLE NECK	1	0	
			MANHASSET	1	0	
			MINEOLA	1	0	
			NORTH NEW HYDE PARK	1	0	
			North New Hyde Park	1	1.0	
			ROSLYN ESTATES	1	0	
			SEARINGTOWN	1	0	
			WILLISTON PARK	1	0	
		<b>PI - Transportation/Mobility Mgmt Info</b>			<b>12</b>	<b>0.2</b>
		PI - Veterans Services	Albertson	1	0	
			GREAT NECK	1	5.0	
			GREAT NECK PLAZA	1	0	
			HERRICKS	1	0	
			North New Hyde Park	1	3.0	
		<b>PI - Veterans Services</b>			<b>5</b>	<b>1.6</b>
		PI - Volunteer	NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			Port Washington North	1	0	
			SEARINGTOWN	1	0	
		<b>PI - Volunteer</b>			<b>4</b>	<b>0</b>
		<b>Project Independence</b>			<b>1,997</b>	<b>0.1</b>
		<b>Project Independence</b>			<b>1,997</b>	<b>0.1</b>
		Receiver of Taxes	Receiver of Taxes	Tax - Bank / Financial		1
<b>Tax - Bank / Financial</b>				<b>1</b>	<b>6.0</b>	
Tax - Call Back Request				1	0	
<b>Tax - Call Back Request</b>				<b>1</b>	<b>0</b>	
Tax - Duplicate Bill or Receipt	ALBERTSON			1	0	
	CARLE PLACE			1	0	
	Carle Place			1	0	
	East Hills			1	0	
	East Williston			1	0	
	FLORAL PARK			1	0	
	FLORAL PARK CEN			1	0	
	FLOWER HILL			1	0	
	Floral Park			3	0	
	GARDEN CITY PARK			1	0	
	GREAT NECK PLAZA			2	0	
	Garden City Park			1	0	
Lake Success	2			0		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	MANHASSET	2	0
			MANORHAVEN	1	0
			MINEOLA	1	0
			Manorhaven	1	0
			Mineola	4	0
			Munsey Park	1	0
			NEW CASSEL	2	0
			NORTH NEW HYDE PARK	4	0
			New Cassel	1	0
			North Hills	1	0
			North New Hyde Park	5	0
			OLD WESTBURY	1	0
			Old Westbury	1	0
			PORT WASHINGTON	1	0
			PORT WASHINGTON NORTH	1	0
			Port Washington	1	0
			ROSLYN ESTATES	1	0
			ROSLYN HEIGHTS	2	0
			RUSSELL GARDENS	1	0
			Roslyn Estates	1	0
			Roslyn Heights	5	0
			SEARINGTOWN	1	0
			Sands Point	1	0
			Thomaston	2	0
			WESTBURY	4	0
			Westbury	4	0
					1
		<b>Tax - Duplicate Bill or Receipt</b>		<b>68</b>	<b>0</b>
	<b>Receiver of Taxes</b>			<b>70</b>	<b>0.1</b>
<b>Receiver of Taxes</b>				<b>70</b>	<b>0.1</b>
Solid Waste Management	Solid Waste Management	SWMA - Call Back		17	1.2
		<b>SWMA - Call Back</b>		<b>17</b>	<b>1.2</b>
		SWMA - Carting Complaints	ALBERTSON	1	1.0
			Great Neck	1	4.0
			HERRICKS	1	3.0
			Herricks	1	1.0
			MANHASSET	1	0
NEW CASSEL	1	1.0			

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	NEW HYDE PARK	1	3.0	
			Roslyn Heights	1	0	
		<b>SWMA - Carting Complaints</b>			<b>8</b>	<b>1.6</b>
		SWMA - Container without License / Permit	CARLE PLACE	1	7.0	
			East Hills	1	5.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	23.0	
			North New Hyde Park	1	25.0	
		<b>SWMA - Container without License / Permit</b>			<b>5</b>	<b>12.0</b>
		SWMA - Garbage Not Picked Up	ALBERTSON	1	4.0	
			GREAT NECK	1	1.0	
			Garden City Park	1	2.0	
			Great Neck	1	2.0	
			Herricks	1	1.0	
			Manhasset	1	0	
			NEW CASSEL	1	1.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	2.0	
			Port Washington	2	2.5	
			ROSLYN HEIGHTS	3	0.3	
	<b>SWMA - Garbage Not Picked Up</b>			<b>14</b>	<b>1.4</b>	
	SWMA - Lost Property	Great Neck	1	0		
	<b>SWMA - Lost Property</b>			<b>1</b>	<b>0</b>	
	<b>Solid Waste Management</b>				<b>45</b>	<b>2.5</b>
	Sustainability Department	SWMA - Compost	ROSLYN HEIGHTS	1	1.0	
			<b>SWMA - Compost</b>			<b>1</b>
		SWMA - Long Island Green Homes	NORTH NEW HYDE PARK	1	4.0	
			PORT WASHINGTON	1	6.0	
		<b>SWMA - Long Island Green Homes</b>			<b>2</b>	<b>5.0</b>
		SWMA - Rain Barrel	ROSLYN HEIGHTS	1	1.0	
		<b>SWMA - Rain Barrel</b>			<b>1</b>	<b>1.0</b>
		SWMA - Recycling / STOP Call Back		1	5.0	
<b>SWMA - Recycling / STOP Call Back</b>			<b>1</b>	<b>5.0</b>		
<b>Sustainability Department</b>				<b>5</b>	<b>3.4</b>	
<b>Solid Waste Management</b>				<b>50</b>	<b>2.6</b>	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	Flower Hill	1	0	
			GREAT NECK	2	0	
			Great Neck	1	0	
			HERRICKS	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	Herricks	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			Plandome Heights	1	0	
			WESTBURY	3	0	
			Westbury	3	0	
		<b>311 - PSEG Power Outage</b>			<b>15</b>	<b>0</b>
		311 - SR Constituent Follow-up		54	0	
		<b>311 - SR Constituent Follow-up</b>			<b>54</b>	<b>0</b>
		311 - Street Repaving Schedule Inquiry	port washington	1	0	
	ALBERTSON		1	0		
	Garden City Park		1	0		
	MANHASSET		1	0		
	PORT WASHINGTON		4	0		
	<b>311 - Street Repaving Schedule Inquiry</b>			<b>8</b>	<b>0</b>	
	<b>311 Call Center</b>				<b>77</b>	<b>0</b>
	Supervisor's Office	SupV - Airplane		EAST HILLS	6	0
East Hills				1	0	
NORTH NEW HYDE PARK				3	0	
ROSLYN HARBOR				3	0	
<b>SupV - Airplane</b>			<b>13</b>	<b>0</b>		
SupV - Helicopter Nassau			NEW HYDE PARK	3	15.3	
				1	0	
<b>SupV - Helicopter Nassau</b>			<b>4</b>	<b>11.5</b>		
SupV - Thank You from Constituent			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	0	
	Port Washington		1	0		
<b>SupV - Thank You from Constituent</b>			<b>4</b>	<b>0</b>		
<b>Supervisor's Office</b>				<b>21</b>	<b>2.2</b>	
<b>Supervisor's Office</b>				<b>98</b>	<b>0.5</b>	
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		176	0	
		<b>Town Clerk - Birth Certificate</b>			<b>176</b>	<b>0</b>
		Town Clerk - Block Party Application		1	0	
		<b>Town Clerk - Block Party Application</b>			<b>1</b>	<b>0</b>
		Town Clerk - Contracts & Bids		2	0	
		<b>Town Clerk - Contracts &amp; Bids</b>			<b>2</b>	<b>0</b>
		Town Clerk - Death Certificate		74	0	
<b>Town Clerk - Death Certificate</b>			<b>74</b>	<b>0</b>		

# Town of North Hempstead Service Requests via 311 - by Department

February 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Dog License		40	0
		<b>Town Clerk - Dog License</b>		<b>40</b>	<b>0</b>
		Town Clerk - Domestic Partnership		2	0
		<b>Town Clerk - Domestic Partnership</b>		<b>2</b>	<b>0</b>
		Town Clerk - Filming Permit		2	0
		<b>Town Clerk - Filming Permit</b>		<b>2</b>	<b>0</b>
		Town Clerk - Landscaping License		1	0
		<b>Town Clerk - Landscaping License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Marriage Certificate		28	0
		<b>Town Clerk - Marriage Certificate</b>		<b>28</b>	<b>0</b>
		Town Clerk - Marriage License		30	0
		<b>Town Clerk - Marriage License</b>		<b>30</b>	<b>0</b>
		Town Clerk - Miscellaneous		12	0
		<b>Town Clerk - Miscellaneous</b>		<b>12</b>	<b>0</b>
		Town Clerk - Parade Application		1	0
		<b>Town Clerk - Parade Application</b>		<b>1</b>	<b>0</b>
		Town Clerk - Peddler License		5	0
		<b>Town Clerk - Peddler License</b>		<b>5</b>	<b>0</b>
		Town Clerk - Secondhand Dealer License		1	0
		<b>Town Clerk - Secondhand Dealer License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Solid Waste Management License		8	0
<b>Town Clerk - Solid Waste Management License</b>		<b>8</b>	<b>0</b>		
Town Clerk - Taxi and Limousine License		15	0		
<b>Town Clerk - Taxi and Limousine License</b>		<b>15</b>	<b>0</b>		
Town Clerk - Tow Truck License		3	0		
<b>Town Clerk - Tow Truck License</b>		<b>3</b>	<b>0</b>		
Town Clerk - Waterways		1	0		
<b>Town Clerk - Waterways</b>		<b>1</b>	<b>0</b>		
	<b>Town Clerk</b>			<b>402</b>	<b>0</b>
<b>Town Clerk</b>				<b>402</b>	<b>0</b>
<b>Summary</b>				<b>4,997</b>	<b>2.1</b>