

Town of North Hempstead Service Requests via 311 - by Community

March 2016

City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
			Street Light - Mark Out	1	14.0
	Street Lighting District		2	7.0	
	Department of Public Works		2	7.0	
ALBERTSON				2	7.0
CARLE PLACE	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
			Street Lighting District		1
	Department of Public Works		1	0	
CARLE PLACE				1	0
CARLE PLACE	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		1	0
Supervisor's Office		1	0		
CARLE PLACE				2	0
EAST HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	2.0
		Street Lighting District		2	2.0
	Department of Public Works		2	2.0	
EAST HILLS				2	2.0
Great neck	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
		Inter Municipal Affairs		1	3.0
	Inter Municipal Affairs		1	3.0	
Great neck				1	3.0
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
MANHASSET				1	0
MARCUS AVENUE	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
MARCUS AVENUE				1	0
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0
		Street Lighting District		1	6.0
	Department of Public Works		1	6.0	
N NEW HYDE PARK				1	6.0
New Hyde Park	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
New Hyde Park				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
PORT WASHINGTON				1	0
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - On During Day	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
PT WASHINGTON				1	0
Port Washington	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
Port Washington				1	0
ROSLYN	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
ROSLYN				1	5.0
ROSLYN HGTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
ROSLYN HGTS				1	5.0
ROslyn Heights	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
ROslyn Heights				1	0
UNIVERSITY GARDENS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
UNIVERSITY GARDENS				1	2.0
WESTBURY	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	1	3.0
		Street Lighting District		2	1.5
	Department of Public Works			2	1.5
WESTBURY				2	1.5
albertson	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
albertson				1	0

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albertson	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
albertson				1	0
carle place	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
carle place				1	3.0
east hills	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
east hills				1	2.0
great neck	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
great neck				1	1.0
greenvale	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		Highway Department		1	0
	Department of Public Works			1	0
greenvale				1	0
manhasset	Department of Public Works	Highway Department	Hwy - Pothole	1	8.0
		Highway Department		1	8.0
	Department of Public Works			1	8.0
manhasset				1	8.0
new cassel	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
new cassel				1	0
new castle	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0
		Parking Enforcement		1	3.0
	Department of Public Safety			1	3.0
new castle				1	3.0
new hyde park	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	0
			Street Light - Pole Problem	1	15.0
		Street Lighting District		2	7.5
	Department of Public Works			2	7.5
new hyde park				2	7.5
port washington	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	6.0
		Code Enforcement		1	6.0

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City	Department Description	Group Description	Type Description	Count	Response Days
port washington	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0
		Parking Enforcement		1	4.0
	Department of Public Safety			2	5.0
port washington				2	5.0
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	7.0
		Street Lighting District		1	7.0
	Department of Public Works			1	7.0
roslyn heights				1	7.0
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
roslyn heights				1	5.0
roslyn hts	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	6.0
		Street Lighting District		1	6.0
	Department of Public Works			1	6.0
roslyn hts				1	6.0
westbury	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
westbury				1	0
Carle Place	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	8.0
		Highway Department		1	8.0
	Department of Public Works			1	8.0
Carle Place				1	8.0
n new hyde park	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
n new hyde park				1	0
pt washington	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
pt washington				1	0
EAST HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
EAST HILLS				1	2.0
MANHASSET	Department of Public Safety	Code Enforcement	Code - Signs	1	5.0
		Code Enforcement		1	5.0
	Department of Public Safety			1	5.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0	
		Inter Municipal Affairs		1	5.0	
	Inter Municipal Affairs			1	5.0	
MANHASSET				2	5.0	
port washington	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	7.0	
		Street Lighting District		1	7.0	
	Department of Public Works			1	7.0	
port washington				1	7.0	
pt washington	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
pt washington				1	0	
sands point	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0	
		Street Lighting District		1	1.0	
	Department of Public Works			1	1.0	
sands point				1	1.0	
searingtown	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
searingtown				1	0	
ALBERTSON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
		Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	20.0
			Cat Shelter		1	20.0
		Code Enforcement	Code - Basketball Stanchion		1	0
			Code - Court		2	0
			Code - Fence		1	0
			Code - Garbage		1	0
			Code - Lights		1	0
			Code - Miscellaneous		3	0.3
			Code - Noise		2	2.0
			Code - Overgrown Vegetation		1	0
	Code - Property Maintenance		2	0		
	Code Enforcement			14	0.4	
Department of Public Safety			15	1.7		
Department of Public Works	Highway Department	Hwy - Miscellaneous		1	2.0	
		Hwy - Pothole		9	4.8	
		Hwy - Street Sign - Repair / Replace		3	2.0	
		Hwy - Telephone/Utility Pole		3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	2.0	
			Hwy - Tree Trimming / Removal Inspection	5	0	
		Highway Department			22	2.4
		Street Lighting District	Street Light - Fixture Problem	Street Light - Fixture Problem	1	0
				Street Light - Light Out (Single)	3	10.0
				Street Light - Mark Out	7	9.7
				Street Light - On During Day	3	11.7
		Street Lighting District			14	9.5
		Department of Public Works			36	5.2
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	4.5
	Inter Municipal Affairs			2	4.5	
	Inter Municipal Affairs			2	4.5	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	2.0	
			Bldg - Suspect Work Without a Permit	3	3.0	
			Bldg - Unable to Reach Inspector	1	2.0	
		Building Department			5	2.6
	Planning and Building Department			5	2.6	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Health and Mental Health	3	2.3	
			PI - Household Maintenance	1	0	
			PI - Membership Registration	2	0	
			PI - Taxi Service	26	0	
			PI - Taxi Service Cancellation	2	0	
		Project Independence			35	0.2
	Project Independence			35	0.2	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.0	
			SWMA - Garbage Not Picked Up	3	1.3	
Solid Waste Management			5	1.2		
Solid Waste Management			5	1.2		
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	2	0		
	311 Call Center			2	0	
	Supervisor's Office	SupV - Thank You from Constituent	1	0		
	Supervisor's Office			1	0	
Supervisor's Office			3	0		
ALBERTSON				102	2.4	
ALBERTSON	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	13.0	
		Street Lighting District			2	13.0
	Department of Public Works			2	13.0	
ALBERTSON				2	13.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Albertson	Department of Public Safety	Code Enforcement	Code - Fence	1	0	
			Code - Sidewalk Obstruction	1	0	
	Code Enforcement			2	0	
	Department of Public Safety			2	0	
	Department of Public Works	Highway Department		Hwy - Pothole	1	6.0
				Hwy - Pothole Filled Without Request	1	0
				Hwy - Street Sweeping / Cleaning	1	2.0
				Hwy - Tree Trimming / Removal Inspection	3	0
		Highway Department			6	1.3
		Street Lighting District		Street Light - Cycles On / Off	1	6.0
				Street Light - Light Out (Single)	2	7.5
	Street Lighting District			3	7.0	
	Department of Public Works			9	3.2	
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	3	0
				Bldg - From Transfer	1	0
				Bldg - Suspect Work Without a Permit	1	1.0
		Building Department			5	0.2
	Planning and Building Department			5	0.2	
	Project Independence	Project Independence		PI - Exercise Program Registration	6	0.2
				PI - Membership Registration	4	0
		Project Independence			10	0.1
	Project Independence			10	0.1	
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	2	1.0
Solid Waste Management				2	1.0	
Solid Waste Management			2	1.0		
Town Clerk	Town Clerk		Town Clerk - Birth Certificate	1	0	
			Town Clerk			1
Town Clerk			1	0		
Albertson				29	1.1	
BALDWIN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0	
		Animal Shelter			1	2.0
	Department of Public Safety			1	2.0	
BALDWIN				1	2.0	
BAXTER ESTATES	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	7.0	
		Street Lighting District			1	7.0
	Department of Public Works			1	7.0	
	Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	1	13.0
Parks and Recreation Department				1	13.0	
Parks and Recreation Department			1	13.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
BAXTER ESTATES	Project Independence	Project Independence	PI - Taxi Service	19	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence		20	0		
	Project Independence		20	0		
BAXTER ESTATES				22	0.9	
Baxter Estates	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	1	1.0	
		Port Washington Parking District		1	1.0	
	Department of Public Safety		1	1.0		
	Department of Public Works	Highway Department	Hwy - Pothole	1	0	
		Highway Department		1	0	
Department of Public Works		1	0			
Baxter Estates				2	0.5	
CARLE PLACE	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0	
		Community Services		1	1.0	
	Community Services		1	1.0		
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter		1	1.0	
		Code Enforcement	Code - Fence		1	0
			Code - Garbage		1	0
			Code - Leaves Accumulation		1	0
			Code - Litter		1	7.0
			Code - Miscellaneous		1	0
			Code - No Plates / Inoperable Vehicle		1	0
	Code - Signs			1	1.0	
	Code Enforcement		7	1.1		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	7	1.3		
	Parking Enforcement		7	1.3		
	Department of Public Safety				15	1.2
	Department of Public Works	Highway Department	Hwy - Catch Basin		1	1.0
Hwy - Curb Repair				2	0	
Hwy - Miscellaneous				3	1.3	
Hwy - Shopping Cart				1	5.0	
Hwy - Street Sign - Repair / Replace				8	1.5	
Hwy - Telephone/Utility Pole				1	0	
Hwy - Tree Planting				2	0	
Hwy - Tree Trimming / Removal Inspection				4	0	
Highway Department		22	1.0			
Street Lighting District	Street Light - Cycles On / Off		2	0		
	Street Light - Light Out (Single)		4	2.0		
	Street Light - Lights Out (Multiple)		2	11.0		

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CARLE PLACE	Department of Public Works	Street Lighting District	Street Light - Mark Out	12	11.9			
			Street Light - On During Day	1	26.0			
	Street Lighting District			21	9.5			
	Department of Public Works			43	5.1			
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		2	2.0		
			Inter Municipal Affairs		2	2.0		
	Inter Municipal Affairs			2	2.0			
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		6	0.3		
			Bldg - Construction Complaint		1	4.0		
			Bldg - Suspect Work Without a Permit		2	1.0		
			Building Department		9	0.9		
			Planning Department		Planning - Questions needing Answers		1	0
			Planning Department		1	0		
	Planning and Building Department			10	0.8			
	Project Independence	Project Independence	PI - Exercise Program Registration		1	0		
			PI - Financial Assistance		1	1.0		
			PI - Health Chat/Event Registration		1	0		
			PI - Taxi Service		19	0.1		
			PI - Taxi Service Cancellation		2	0		
			PI - Transportation/Mobility Mgmt Info		1	0		
			Project Independence		25	0.1		
	Project Independence			25	0.1			
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		1	2.0		
			Solid Waste Management		1	2.0		
	Solid Waste Management			1	2.0			
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent		1	0		
Supervisor's Office			1	0				
Supervisor's Office			1	0				
CARLE PLACE				98	2.6			
Carle Place	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0			
			Community Services		1	0		
	Community Services			1	0			
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats		1	5.0		
			Cat Shelter		1	5.0		
		Code Enforcement	Code - Court		1	0		
			Code - Noise		1	7.0		
			Code - Odor		1	0		
			Code - Property Maintenance		2	0		
			Code - Signs		1	0		
	Code Enforcement		6	1.2				
Department of Public Safety			7	1.7				

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Carle Place	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
			Street Light - Lights Out (Multiple)	1	3.0
			Street Light - Mark Out	2	12.0
	Street Lighting District			4	6.8
	Department of Public Works			4	6.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		Inter Municipal Affairs		1	5.0
	Inter Municipal Affairs			1	5.0
	Project Independence	Project Independence	PI - Taxi Service	13	0
		Project Independence		13	0
Project Independence			13	0	
Carle Place				26	1.7
Carle place	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0
		Building Department		1	0
	Planning and Building Department			1	0
Carle place				1	0
EAST GARDEN CITY	Department of Public Works	Street Lighting District	Street Light - Pole Problem	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
EAST GARDEN CITY				1	1.0
EAST HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.5
		Inter Municipal Affairs		2	2.5
	Inter Municipal Affairs			2	2.5
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Health and Mental Health	1	1.0
			PI - Miscellaneous	1	0
			PI - Taxi Service	50	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
	Project Independence			56	0.0
	Project Independence			56	0.0
Supervisor's Office	Supervisor's Office	SupV - Airplane	8	0	
	Supervisor's Office		8	0	
Supervisor's Office			8	0	
EAST HILLS				66	0.1
EAST WILLISTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0

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EAST WILLISTON	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Taxi Service	7	0
	Project Independence		8	0	
	Project Independence		8	0	
EAST WILLISTON				9	0.1
ELMONT	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
ELMONT				1	0
East Garden City	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	1.0
		Building Department		1	1.0
	Planning and Building Department		1	1.0	
East Garden City				1	1.0
East Hills	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	1	5.0
	Inter Municipal Affairs		2	3.0	
	Inter Municipal Affairs		2	3.0	
	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	57	0
			PI - Taxi Service Cancellation	1	0
Project Independence		62	0		
Project Independence		62	0		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
	Receiver of Taxes		2	0	
Receiver of Taxes		2	0		
East Hills				67	0.1
East Williston	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence		1	0	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	0
Solid Waste Management		1	0		
Solid Waste Management		1	0		
East Williston				2	0
FLORAL PARK	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	

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FLORAL PARK	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	1	3.0
			Highway Department	2	1.5
	Department of Public Works			2	1.5
	Project Independence	Project Independence	PI - Financial Assistance	1	1.0
			PI - Health and Mental Health	2	0
			PI - Household Maintenance	1	1.0
			PI - Taxi Service	2	0
			Project Independence	6	0.3
	Project Independence			6	0.3
	FLORAL PARK				9
FLORAL PARK CEN	Department of Public Safety	Code Enforcement	Code - Court	1	0
			Code - Dumpster	1	4.0
			Code - Fence	1	15.0
			Code - Lights	1	0
			Code - Miscellaneous	1	15.0
			Code Enforcement	5	6.8
	Department of Public Safety			5	6.8
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	2	0
		Street Lighting District		2	0
	Department of Public Works			2	0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
		Building Department		1	0
	Planning and Building Department			1	0
	Project Independence	Project Independence	PI - Call Back Request	1	0
		Project Independence		1	0
	Project Independence			1	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
SWMA - Container without License / Permit			1	0	
Solid Waste Management		2	0		
Solid Waste Management			2	0	
FLORAL PARK CEN				11	3.1
FLORAL PARK CENTRE	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	15.0
		Highway Department		1	15.0
	Department of Public Works			1	15.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0
		Building Department		1	0
Planning and Building Department			1	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CENTRE	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
	Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	5.0
		Solid Waste Management		1	5.0
Solid Waste Management				1	5.0
FLORAL PARK CENTRE				4	5.0
FLOWER HILL	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.5
		Inter Municipal Affairs		2	2.5
	Inter Municipal Affairs			2	2.5
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Taxi Service	17	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
Project Independence			21	0	
Project Independence			21	0	
FLOWER HILL				24	0.2
Floral Park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
	Planning and Building Department	Building Department	Bldg - Inspection Request	1	1.0
		Building Department		1	1.0
	Planning and Building Department			1	1.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes		1	0		
Receiver of Taxes			1	0	
Floral Park				3	1.0
Floral Park Centre	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	2	0
		Highway Department		2	0
	Department of Public Works			2	0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
			Bldg - From Transfer	1	0
Building Department		2	0		
Planning and Building Department			2	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
Floral Park Centre	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		Receiver of Taxes		2	0
Receiver of Taxes				2	0
Floral Park Centre				8	0.1
Flower Hill	Community Services	Community Services	CommSvc - From Transfer	1	1.0
		Community Services		1	1.0
	Community Services		1	1.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety		1	1.0	
	Department of Public Works	Highway Department	Hwy - Pothole	2	8.0
		Highway Department		2	8.0
	Department of Public Works		2	8.0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0
			PI - Membership Registration	4	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	3	0
			PI - Taxi Service Cancellation	1	0
			Project Independence		10
Project Independence		10	0.1		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes				1	0
Flower Hill				15	1.3
GARDEN CITY PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	12.0
		Adminstrative Services		1	12.0
	Adminstrative Services		1	12.0	
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services		2	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	3.0
			Animal Sh - Misc	1	0
		Animal Shelter		2	1.5
		Code Enforcement	Code - Court	3	1.0
			Code - Fence	1	17.0
			Code - Graffiti	1	8.0
	Code - Miscellaneous		4	1.8	
Code - Noise	2	9.5			

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Property Maintenance	2	2.0	
			Code - Storage and Display	3	0	
			Code - Unlawful Property Use	1	0	
		Code Enforcement			17	3.4
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0	
			Prkg Enfrc - Parking Violations Complaint	1	0	
		Parking Enforcement			2	0.5
	Department of Public Safety				21	3.0
	Department of Public Works	Highway Department	Highway Department	Hwy - Animal Sign - New Request	1	8.0
				Hwy - Curb Repair	2	0
				Hwy - Miscellaneous	4	11.5
				Hwy - Pothole	2	1.5
				Hwy - Street Sign - Repair / Replace	1	15.0
				Hwy - Street Sweeping / Cleaning	4	3.0
				Hwy - Tree Branch / Debris Pickup	1	1.0
				Hwy - Tree Planting	1	0
				Hwy - Tree Stump Removal	2	0
				Hwy - Tree Trimming / Removal Inspection	6	0.2
		Highway Department			24	3.6
		Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	9	6.9
				Street Light - Lights Out (Multiple)	8	11.0
Street Light - Mark Out				4	10.5	
Street Light - Misc Problems	1			11.0		
Street Lighting District			22	9.2		
Department of Public Works				46	6.3	
Housing Authority	Housing Authority	Housing - Plumbing	1	7.0		
	Housing Authority			1	7.0	
Housing Authority				1	7.0	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	2.5		
		OIC - Inter Municipal SR	1	3.0		
	Inter Municipal Affairs			3	2.7	
Inter Municipal Affairs				3	2.7	
Planning and Building Department	Building Department	Building Department	Bldg - Applicant Advocate Request	2	4.5	
			Bldg - Certificate Status	1	1.0	
			Bldg - Suspect Work Without a Permit	1	1.0	
	Building Department			4	2.8	
Planning and Building Department				4	2.8	
Project Independence	Project Independence	Project Independence	PI - Call Back Request	3	1.0	
			PI - Cancellation	1	0	
			PI - Caregiver Support	1	3.0	
			PI - Health and Mental Health	2	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Project Independence	Project Independence	PI - Household Maintenance	2	2.0	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	66	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Taxi Service Complaint	1	0	
	Project Independence			83	0.1	
	Project Independence			83	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
			Receiver of Taxes		1	0
	Receiver of Taxes			1	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
			Solid Waste Management		1	0
			Sustainability Department	SWMA - Solarize North Hempstead	1	10.0
	Sustainability Department			1	10.0	
	Solid Waste Management			2	5.0	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
			311 Call Center		1	0
		Supervisor's Office	SupV - Thank You from Constituent	1	0	
			Supervisor's Office		1	0
Supervisor's Office			2	0		
GARDEN CITY PARK				166	2.5	
GLEN HEAD	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0	
			Parks and Recreation Department		1	2.0
		Parks and Recreation Department			1	2.0
GLEN HEAD				1	2.0	
GLENWOOD LANDING	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	18.0	
			Street Lighting District		1	18.0
		Department of Public Works			1	18.0
GLENWOOD LANDING				1	18.0	
GREAT NECK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
			Community Services		2	0
		Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	7.0	
			Animal Shelter		1	7.0
		Cat Shelter	Cat Shelter - Feral Cats	2	0	
			Cat Shelter		2	0
		Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	2	11.0	
Code - Garbage	1		0			

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City	Department Description	Group Description	Type Description	Count	Response Days		
GREAT NECK	Department of Public Safety	Code Enforcement	Code - Miscellaneous	2	2.0		
			Code - Noise	1	3.0		
		Code Enforcement			6	4.8	
	Department of Public Safety				9	4.0	
	Department of Public Works	Highway Department		Hwy - Catch Basin	2	0	
				Hwy - Miscellaneous	3	3.3	
				Hwy - Pothole	5	2.6	
				Hwy - Pothole Filled Without Request	1	0	
				Hwy - Street Sign - New Request	1	0	
				Hwy - Street Sign - Repair / Replace	2	0	
				Hwy - Tree Branch / Debris Pickup	1	1.0	
				Hwy - Tree Planting	2	0	
				Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			19	1.3	
		Street Lighting District			Street Light - Cycles On / Off	1	0
					Street Light - Fixture Problem	1	15.0
					Street Light - Light Out (Single)	7	4.9
					Street Light - Lights Out (Multiple)	3	5.7
					Street Light - Mark Out	7	6.6
	Street Light - On During Day				1	0	
	Street Lighting District			20	5.6		
	Department of Public Works				39	3.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	5.0		
		Inter Municipal Affairs			5	5.0	
	Inter Municipal Affairs				5	5.0	
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	8	0.2	
				Bldg - Construction Complaint	3	4.7	
				Bldg - Miscellaneous	1	0	
				Bldg - Suspect Work Without a Permit	1	7.0	
		Building Department			13	1.8	
		Planning Department	Planning - Questions needing Answers	1	1.0		
	Planning Department			1	1.0		
Planning and Building Department				14	1.7		
Project Independence	Project Independence		PI - Call Back Request	1	1.0		
			PI - Exercise Program Registration	1	0		
			PI - Health Chat/Event Registration	2	0		
			PI - Health and Mental Health	28	0.6		
			PI - Membership Registration	3	0		
			PI - Miscellaneous	3	0.3		
			PI - No Heat emergency (Excl Housing Authority)	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Project Independence	Project Independence	PI - Taxi Service	138	0.0
			PI - Taxi Service Cancellation	14	0
			PI - Taxi Service Complaint	1	1.0
			PI - Transportation/Mobility Mgmt Info	2	3.0
			PI - Veterans Services	1	2.0
	Project Independence			195	0.1
	Project Independence			195	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		Receiver of Taxes		3	0
	Receiver of Taxes			3	0
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		1	0
	Supervisor's Office			1	0
	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	1	0
Town Clerk		1	0		
Town Clerk			1	0	
GREAT NECK				269	0.9
GREAT NECK ESTATES	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	10.0
		Street Lighting District		1	10.0
	Department of Public Works			1	10.0
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	1	0
			PI - Membership Registration	1	0
			PI - Taxi Service	9	0
Project Independence			12	0	
Project Independence			12	0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	
GREAT NECK ESTATES				14	0.7
GREAT NECK PLAZA	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.5
		Inter Municipal Affairs		2	2.5
	Inter Municipal Affairs			2	2.5
	Project Independence	Project Independence	PI - Call Back Request	2	0.5
			PI - Financial Assistance	1	1.0
			PI - Health Chat/Event Registration	3	0
			PI - Health and Mental Health	30	0
			PI - Membership Registration	8	0
			PI - Miscellaneous	1	3.0
			PI - Taxi Service	177	0.1
PI - Taxi Service Cancellation	25	0			

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
GREAT NECK PLAZA	Project Independence	Project Independence	PI - Taxi Service Complaint	4	0.5	
			PI - Transportation/Mobility Mgmt Info	1	0	
			PI - Volunteer	1	0	
	Project Independence			253	0.1	
Project Independence			253	0.1		
GREAT NECK PLAZA				255	0.1	
GREENVALE	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	1.0	
			Animal Sh - Lost Animal	1	0	
		Animal Shelter			2	0.5
		Code Enforcement	Code - After Hours/Weekend Construction	1	0	
			Code - Garbage	1	0	
			Code - Property Maintenance	1	0	
	Code Enforcement			3	0	
	Department of Public Safety			5	0.2	
	Department of Public Works	Highway Department	Hwy - Pothole	1	4.0	
			Hwy - Pothole Filled Without Request	1	0	
			Hwy - Street Sign - Repair / Replace	1	0	
			Hwy - Street Sweeping / Cleaning	1	2.0	
			Hwy - Tree Branch / Debris Pickup	1	0	
			Hwy - Tree Planting	1	0	
		Highway Department			6	1.0
Department of Public Works			6	1.0		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0		
		OIC - Inter Municipal SR	1	1.0		
	Inter Municipal Affairs			2	1.0	
Inter Municipal Affairs			2	1.0		
Planning and Building Department	Building Department	Bldg - From Transfer	1	4.0		
		Bldg - Illegal Housing	1	0		
		Bldg - Suspect Work Without a Permit	1	0		
	Building Department			3	1.3	
Planning and Building Department			3	1.3		
Project Independence	Project Independence	PI - Membership Registration	2	0		
		PI - Taxi Service	1	0		
	Project Independence			3	0	
Project Independence			3	0		
GREENVALE				19	0.7	
Garden City Park	Community Services	CommSvc - Seasonal Programs Registration	1	0		
		Community Services			1	0
	Community Services			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Garden City Park	Department of Public Safety	Code Enforcement	Code - Storage and Display	1	10.0	
		Code Enforcement		1	10.0	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0	
		Parking Enforcement		1	4.0	
	Department of Public Safety				2	7.0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup		1	4.0
			Hwy - Miscellaneous		1	2.0
			Hwy - Street Sweeping / Cleaning		1	5.0
			Hwy - Tree Planting		1	0
			Hwy - Tree Stump Removal		1	0
			Hwy - Tree Trimming / Removal Inspection		7	0
		Highway Department		12	0.9	
		Street Lighting District	Street Light - Light Out (Single)		2	2.5
			Street Light - Lights Out (Multiple)		1	30.0
			Street Light - Mark Out		4	6.2
		Street Lighting District		7	8.6	
	Department of Public Works				19	3.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	0
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs				1	0
	Planning and Building Department	Building Department	Bldg - Illegal Housing		1	0
			Bldg - Suspect Work Without a Permit		1	5.0
		Building Department		2	2.5	
	Planning and Building Department				2	2.5
	Project Independence	Project Independence	PI - Call Back Request		2	1.0
			PI - Exercise Program Registration		1	0
			PI - Health and Mental Health		1	1.0
			PI - Household Maintenance		2	2.0
			PI - Membership Registration		2	0
			PI - Miscellaneous		1	2.0
PI - Taxi Service				2	0	
Project Independence			11	0.8		
Project Independence				11	0.8	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		1	0	
	Receiver of Taxes		1	0		
Receiver of Taxes				1	0	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		1	0	
	Solid Waste Management		1	0		
Solid Waste Management				1	0	
Garden City Park				38	2.6	

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City	Department Description	Group Description	Type Description	Count	Response Days
Glenwood Landing	Department of Public Works	Highway Department	Hwy - Plow Damage	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Light Out (Single)	1	0
			Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		2	0
		Department of Public Works		3	0
Glenwood Landing				3	0
Great Neck	Community Services	Community Services	CommSvc - From Transfer	1	1.0
		Community Services		1	1.0
	Community Services		1	1.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	7.0
			Animal Sh - Misc	1	1.0
		Animal Shelter		2	4.0
		Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		2	0
	Department of Public Safety		4	2.0	
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0
			Hwy - Curb Repair	1	8.0
			Hwy - Dead Animal Pickup	1	9.0
			Hwy - Pothole	2	6.0
			Hwy - Pothole Filled Without Request	1	0
			Hwy - Tree Fallen - Emergency	1	2.0
			Hwy - Tree Planting	1	0
			Hwy - Tree Removal Objection	1	1.0
			Hwy - Tree Trimming / Removal Inspection	3	0
			Highway Department		12
	Street Lighting District	Street Light - Mark Out	3	3.0	
	Street Lighting District		3	3.0	
	Department of Public Works		15	2.7	
	Housing Authority	Housing Authority	Housing - Appliance	2	0
Housing - Plumbing			1	0	
Housing Authority		3	0		
Housing Authority		3	0		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0	
		OIC - Inter Municipal SR	2	5.0	
	Inter Municipal Affairs		3	3.7	
Inter Municipal Affairs		3	3.7		
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	1.8	
	Building Department		4	1.8	
Planning and Building Department		4	1.8		
Project Independence	Project Independence	PI - Health and Mental Health	4	0.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Great Neck	Project Independence	Project Independence	PI - Membership Registration	2	0	
			PI - Taxi Service	15	0	
	Project Independence			21	0.1	
	Project Independence			21	0.1	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0	
			Receiver of Taxes			3
	Receiver of Taxes			3	0	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0	
			Solid Waste Management			1
	Solid Waste Management			1	2.0	
Great Neck				55	1.3	
Great Neck Estates	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
			Cat Shelter			1
		Code Enforcement	Code - Garbage		1	2.0
				Code Enforcement		
	Department of Public Safety			2	1.0	
	Department of Public Works	Highway Department	Highway Department	Hwy - Street Drainage / Flooding	1	2.0
				Hwy - Street Sign - Repair / Replace	1	13.0
		Highway Department			2	7.5
		Street Lighting District	Street Lighting District	Street Light - Mark Out	1	5.0
				Street Lighting District		
	Department of Public Works			3	6.7	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0	
			Inter Municipal Affairs			1
	Inter Municipal Affairs			1	6.0	
	Project Independence	Project Independence	Project Independence	PI - Taxi Service	4	0
				PI - Taxi Service Complaint	1	0
			Project Independence			5
Project Independence			5	0		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0		
		Receiver of Taxes			3	0
Receiver of Taxes			3	0		
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0		
		Supervisor's Office			1	0
Supervisor's Office			1	0		
Great Neck Estates				15	1.9	
Great Neck Plaza	Project Independence	Project Independence	PI - Taxi Service	10	0.2	
			Project Independence			10
	Project Independence			10	0.2	
Great Neck Plaza				10	0.2	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Greenvale	Department of Public Safety	Code Enforcement	Code - Noise	1	2.0	
		Code Enforcement		1	2.0	
	Department of Public Safety			1	2.0	
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	7.0	
		Street Lighting District		1	7.0	
Department of Public Works			1	7.0		
Greenvale				2	4.5	
HARBOR HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0	
		Street Lighting District		1	2.0	
	Department of Public Works			1	2.0	
HARBOR HILLS				1	2.0	
HAUPPAUGE	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
		Project Independence		1	1.0	
	Project Independence			1	1.0	
HAUPPAUGE				1	1.0	
HERRICKS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0	
		Community Services		2	0	
		Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter		1	0	
		Cat Shelter	Cat Shelter - Feral Cats	1	15.0	
		Cat Shelter		1	15.0	
		Code Enforcement	Code - Drop Off Bin		1	4.0
			Code - Property Maintenance		1	3.0
			Code - Unlawful Property Use		2	2.0
	Code Enforcement			4	2.8	
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0		
	Parking Enforcement			1	0	
	Department of Public Safety				7	3.7
	Department of Public Works	Highway Department	Hwy - Curb Repair		1	0
			Hwy - Pothole		2	6.0
			Hwy - Street Drainage / Flooding		1	0
Hwy - Tree Planting			1	0		
Hwy - Tree Stump Removal			3	0		
Hwy - Tree Trimming / Removal Inspection			1	0		
Highway Department			9	1.3		
Street Lighting District	Street Light - Lights Out (Multiple)		1	0		
	Street Light - Mark Out		4	8.8		
Street Lighting District			5	7.0		
Department of Public Works				14	3.4	

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City	Department Description	Group Description	Type Description	Count	Response Days		
HERRICKS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0		
			OIC - Inter Municipal SR	1	5.0		
	Inter Municipal Affairs			2	2.5		
	Inter Municipal Affairs			2	2.5		
	Planning and Building Department	Building Department	Building Department	Bldg - Construction Complaint	1	3.0	
				Bldg - From Transfer	1	0	
				Bldg - Suspect Work Without a Permit	1	0	
				Building Department			3
	Planning and Building Department			3	1.0		
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	2.0	
				PI - Health Chat/Event Registration	3	0	
				PI - Health and Mental Health	4	0.5	
				PI - Membership Registration	3	0	
				PI - Taxi Service	23	0	
				PI - Taxi Service Cancellation	4	0	
				PI - Transportation/Mobility Mgmt Info	1	0	
				Project Independence			39
	Project Independence			39	0.1		
	Solid Waste Management	Sustainability Department	Sustainability Department	SWMA - Compost	1	2.0	
				SWMA - Long Island Green Homes	1	3.0	
				Sustainability Department			2
	Solid Waste Management			2	2.5		
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
SupV - Thank You from Constituent				1	0		
Supervisor's Office				2	0		
Supervisor's Office			2	0			
HERRICKS				71	1.3		
HUNTINGTON	Community Services	Community Services	CommSvc - From Transfer	1	0		
			Community Services			1	0
			Community Services			1	0
HUNTINGTON				1	0		
Herricks	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0		
			Animal Sh - Misc	1	1.0		
		Animal Shelter			2	0.5	
		Code Enforcement	Code - Fence	1	0		
	Code Enforcement			1	0		
	Department of Public Safety			3	0.3		
Department of Public Works	Highway Department	Highway Department	Hwy - Miscellaneous	1	10.0		
			Hwy - Pothole	1	3.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Herricks	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	1.0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department		6	2.5	
	Department of Public Works				6	2.5
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	1	0
				Bldg - Unable to Reach Inspector	1	0
		Building Department		2	0	
	Planning and Building Department				2	0
	Project Independence	Project Independence		PI - Taxi Service	10	0
				Project Independence		10
	Project Independence				10	0
	Solid Waste Management	Sustainability Department		SWMA - Compost	1	5.0
				Sustainability Department		1
	Solid Waste Management				1	5.0
	Supervisor's Office	Supervisor's Office		SupV - Airplane	1	0
Supervisor's Office				1	0	
Supervisor's Office				1	0	
Herricks				23	0.9	
KENSINGTON	Project Independence	Project Independence	PI - Membership Registration	2	0	
			PI - Taxi Service	8	0	
		Project Independence		10	0	
	Project Independence				10	0
KENSINGTON				10	0	
KINGS POINT	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	2	5.5	
			Animal Shelter		2	5.5
		Code Enforcement	Code - Unleashed Dog In A Park	1	0	
	Code Enforcement		1	0		
	Department of Public Safety				3	3.7
	Department of Public Works	Street Lighting District		Street Light - Lights Out (Multiple)	1	0
				Street Lighting District		1
	Department of Public Works				1	0
	Project Independence	Project Independence		PI - Health and Mental Health	2	0.5
				PI - Taxi Service	5	0
PI - Taxi Service Complaint				1	0	
Project Independence		8	0.1			
Project Independence				8	0.1	
KINGS POINT				12	1.0	
Kensington	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0	
			Project Independence		1	1.0
	Project Independence				1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
Kensington	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
Kensington				2	0.5	
Kings Point	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
	Project Independence	Project Independence	PI - Health and Mental Health		3	0.3
			PI - Membership Registration		2	0
			PI - Taxi Service		8	0
			PI - Taxi Service Cancellation		1	0
			PI - Taxi Service Complaint		1	0
	Project Independence			15	0.1	
	Project Independence			15	0.1	
Kings Point				16	0.1	
LAKE SUCCESS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0	
			OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs		2	3.5	
	Inter Municipal Affairs			2	3.5	
	Project Independence	Project Independence	PI - Taxi Service		13	0
			Project Independence		13	0
Project Independence			13	0		
LAKE SUCCESS				15	0.5	
LITTLE NECK	Project Independence	Project Independence	PI - Membership Registration	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
LITTLE NECK				1	0	
Lake Success	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0	
			PI - Taxi Service	17	0	
		Project Independence		18	0.1	
	Project Independence			18	0.1	
Lake Success				18	0.1	
MANHASSET	Community Services	Community Services	CommSvc - Seasonal Programs Registration	21	0	
		Community Services		21	0	
		Community Services		21	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal		1	0
			Animal Sh - Lost Animal		1	0
			Animal Sh - Misc		1	0
			Animal Sh - Unleashed - Stray Dog		1	11.0
	Animal Shelter			4	2.8	

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	3	2.0
		Cat Shelter		3	2.0
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	0
			Code - Court	1	0
			Code - From Transfer	2	0.5
			Code - Garbage	7	4.3
			Code - Liquid Discharge Into Street	1	0
			Code - Miscellaneous	5	8.2
			Code - No Plates / Inoperable Vehicle	1	18.0
			Code - Property Maintenance	1	6.0
	Code Enforcement		19	5.1	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	4	2.0	
	Parking Enforcement		4	2.0	
	Department of Public Safety			30	4.0
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	0
			Hwy - Grass Cut / Mow	1	7.0
			Hwy - Manhole Repair	1	0
			Hwy - Miscellaneous	6	7.5
			Hwy - Pothole	13	5.3
			Hwy - Pothole Filled Without Request	3	0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	7	1.6
			Hwy - Street Sweeping / Cleaning	1	0
			Hwy - Tree Branch / Debris Pickup	2	2.5
			Hwy - Tree Fallen - Emergency	1	4.0
			Hwy - Tree Planting	2	0
			Hwy - Tree Stump Removal	1	2.0
		Hwy - Tree Trimming / Removal Inspection	9	3.7	
		Highway Department		50	3.5
		Street Lighting District	Street Light - Fixture Problem	3	4.0
			Street Light - Light Out (Single)	9	5.4
			Street Light - Lights Out (Multiple)	6	0
			Street Light - Mark Out	17	12.1
Street Light - On During Day			3	6.0	
Street Light - Pole Problem	3		0		
Street Lighting District		41	7.0		
Department of Public Works			91	5.1	
Housing Authority	Housing Authority	Housing - Electrical	2	3.5	
		Housing - Misc Construction	1	0	
		Housing - Misc SR	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Housing Authority	Housing Authority	Housing - Pest Control	2	4.0	
			Housing - Plumbing	2	1.0	
	Housing Authority			8	2.1	
	Housing Authority			8	2.1	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	OIC - From Transfer	2	1.0
				OIC - Inter Municipal SR	6	1.5
			Inter Municipal Affairs			8
	Inter Municipal Affairs			8	1.4	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	Park - From Transfer	1	10.0
				Park - Park Facilities Maintenance	1	0
			Parks and Recreation Department			2
	Parks and Recreation Department			2	5.0	
	Planning and Building Department	Building Department	Bldg - Abandoned Property	Bldg - Abandoned Property	1	2.0
				Bldg - Applicant Advocate Request	7	0
				Bldg - Construction Complaint	2	1.0
				Bldg - Miscellaneous	1	0
				Bldg - Suspect Work Without a Permit	1	0
		Building Department			12	0.3
		Planning Department	Planning - Questions needing Answers	1	1.0	
	Planning Department			1	1.0	
	Planning and Building Department			13	0.4	
	Project Independence	Project Independence	PI - Health Chat/Event Registration	PI - Health Chat/Event Registration	1	0
				PI - Health and Mental Health	2	0.5
				PI - Membership Registration	2	0
				PI - Miscellaneous	4	0
				PI - Taxi Service	56	0
				PI - Taxi Service Cancellation	1	0
	Project Independence			66	0.0	
	Project Independence			66	0.0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	Tax - Duplicate Bill or Receipt	3	0
				Receiver of Taxes		
	Receiver of Taxes			3	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	SWMA - Carting Complaints	1	0
SWMA - Garbage Not Picked Up				1	0	
Solid Waste Management			2	0		
Sustainability Department		SWMA - Solarize North Hempstead	2	1.0		
Sustainability Department			2	1.0		
Solid Waste Management			4	0.5		
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	311 - Street Repaving Schedule Inquiry	1	0	
			311 Call Center			1

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	1	10.0
		Supervisor's Office		1	10.0
	Supervisor's Office			2	5.0
MANHASSET				248	2.6
MANHASSET HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	12.0
		Street Lighting District		2	12.0
	Department of Public Works			2	12.0
MANHASSET HILLS				2	12.0
MANORHAVEN	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
		Community Services		1	0
	Community Services			1	0
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Health Chat/Event Registration	5	0
			PI - Health and Mental Health	18	0
			PI - Membership Registration	1	0
			PI - Taxi Service	40	0.0
			PI - Taxi Service Cancellation	3	0
	Project Independence			68	0.0
Project Independence			68	0.0	
MANORHAVEN				69	0.0
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	5	0
			CommSvc - Bus Pickup Schedule	5	0
			CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	6	0
	Community Services			17	0
	Community Services			17	0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
			Animal Sh - Lost Animal	1	0
		Animal Shelter		2	0.5
		Code Enforcement	Code - Graffiti	1	0
	Code Enforcement			1	0
	Department of Public Safety			3	0.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
OIC - Inter Municipal SR			3	2.7	
Inter Municipal Affairs			4	2.0	
Inter Municipal Affairs			4	2.0	
Project Independence	Project Independence	PI - Call Back Request	2	0.5	
		PI - Caregiver Support	1	1.0	
		PI - Health Chat/Event Registration	1	0	
		PI - Health and Mental Health	2	1.0	
		PI - Household Maintenance	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Miscellaneous	2	0.5
			PI - Taxi Service	49	0
			PI - Taxi Service Cancellation	4	0
	Project Independence			65	0.1
Project Independence			65	0.1	
MINEOLA				89	0.2
MUNSEY PARK	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	2.5
		Cat Shelter		2	2.5
	Department of Public Safety			2	2.5
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0
		Building Department		1	0
Planning and Building Department			1	0	
Project Independence	Project Independence	PI - Health and Mental Health	1	0	
	Project Independence		1	0	
Project Independence			1	0	
MUNSEY PARK				6	1.3
Manhasset	Department of Public Safety	Code Enforcement	Code - Court	1	0
			Code - Unlawful Property Use	1	2.0
		Code Enforcement		2	1.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.5
	Parking Enforcement		2	1.5	
	Department of Public Safety			4	1.2
	Department of Public Works	Highway Department	Hwy - Pothole	2	2.0
			Hwy - Street Sweeping / Cleaning	1	6.0
			Hwy - Tree Branch / Debris Pickup	2	3.5
			Hwy - Tree Planting	1	0
Hwy - Tree Removal Objection			1	1.0	
Hwy - Tree Stump Removal			3	3.7	
Highway Department		17	3.7		

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City	Department Description	Group Description	Type Description	Count	Response Days	
Manhasset	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	2.0	
			Street Light - Mark Out	4	11.5	
	Street Lighting District			5	9.6	
	Department of Public Works			22	5.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		1	1.0
			Inter Municipal Affairs			1
	Inter Municipal Affairs			1	1.0	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit		2	4.0
			Building Department			2
	Planning and Building Department			2	4.0	
	Project Independence	Project Independence	PI - Call Back Request		1	0
			PI - Taxi Service		1	0
			Project Independence			2
	Project Independence			2	0	
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit		1	25.0
Solid Waste Management			1	25.0		
Solid Waste Management			1	25.0		
Manhasset				32	4.7	
Manorhaven	Department of Public Safety	Animal Shelter	Animal Sh - Misc	2	7.5	
			Animal Shelter			2
	Department of Public Safety			2	7.5	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer		1	4.0
			Park - Miscellaneous		1	1.0
			Parks and Recreation Department			2
	Parks and Recreation Department			2	2.5	
	Project Independence	Project Independence	PI - Taxi Service		15	0
			PI - Transportation/Mobility Mgmt Info		1	2.0
			Project Independence			16
	Project Independence			16	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		2	0	
		Receiver of Taxes			2	0
Receiver of Taxes			2	0		
Supervisor's Office	Supervisor's Office	SupV - Airplane		1	0	
		Supervisor's Office			1	0
Supervisor's Office			1	0		
Manorhaven				23	1.0	
Mineola	Community Services	Community Services	CommSvc - From Transfer	1	1.0	
			CommSvc - Misc SR	1	0	
			CommSvc - Seasonal Programs Registration	2	0	
			Community Services			4

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City	Department Description	Group Description	Type Description	Count	Response Days
Mineola	Community Services			4	0.2
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	1.8
		Inter Municipal Affairs		4	1.8
	Inter Municipal Affairs			4	1.8
	Project Independence	Project Independence	PI - Exercise Program Registration	1	1.0
			PI - Health and Mental Health	2	1.5
			PI - Membership Registration	4	0
			PI - Miscellaneous	1	4.0
			PI - Taxi Service	4	0
			PI - Transportation/Mobility Mgmt Info	1	0
			PI - Veterans Services	1	0
			Project Independence		14
	Project Independence			14	0.6
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
	Receiver of Taxes			1	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	1.0
Sustainability Department		1	1.0		
Solid Waste Management			1	1.0	
Mineola				26	0.7
Munsey Park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
Receiver of Taxes			1	0	
Munsey Park				2	1.0
NEW CASSEL	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	7.0
			Animal Sh - Sign	1	8.0
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		3	5.0
Code Enforcement	Code - After Hours/Weekend Construction	1	2.0		
	Code - Commercial Vehicle stored on	2	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Safety	Code Enforcement	Residential Property			
			Code - Court	8	0	
			Code - Fence	1	0	
			Code - Garbage	4	1.8	
			Code - Litter	1	4.0	
			Code - Miscellaneous	2	17.0	
			Code - No Plates / Inoperable Vehicle	7	3.0	
			Code - Property Maintenance	4	15.5	
			Code - Storage and Display	1	23.0	
		Code Enforcement	31	4.9		
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0		
	Parking Enforcement	1	4.0			
	Department of Public Safety				35	4.9
	Department of Public Works	Highway Department		Hwy - Abandoned Vehicle	2	6.5
				Hwy - Animal Sign - New Request	1	0
				Hwy - Catch Basin	2	1.0
				Hwy - Curb Repair	2	0
				Hwy - Dead Animal Pickup	1	1.0
				Hwy - Miscellaneous	2	1.0
				Hwy - Pothole	6	2.5
				Hwy - Snow and Ice Control	1	1.0
				Hwy - Street Sign - Repair / Replace	4	1.2
				Hwy - Street Sweeping / Cleaning	6	6.5
				Hwy - Tree Branch / Debris Pickup	1	3.0
		Highway Department	28	2.9		
		Street Lighting District		Street Light - Light Out (Single)	3	7.7
				Street Light - Lights Out (Multiple)	3	0
				Street Light - On During Day	1	14.0
	Street Lighting District	7	5.3			
	Department of Public Works				35	3.4
	Housing Authority	Housing Authority		Housing - Electrical	2	5.5
				Housing - High Priority SR	1	5.0
				Housing - Misc Construction	1	11.0
				Housing - Misc SR	2	7.0
				Housing - Plumbing	3	1.0
Housing Authority	9	4.9				
Housing Authority				9	4.9	
Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	6.0	
			OIC - Inter Municipal SR	1	21.0	
	Inter Municipal Affairs	2	13.5			
Inter Municipal Affairs				2	13.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	2.0	
			Bldg - Application Status	1	0	
			Bldg - Construction Complaint	1	1.0	
			Bldg - From Transfer	2	3.5	
			Bldg - Housing Complaint	1	0	
			Bldg - Illegal Housing	8	0	
			Bldg - Suspect Work Without a Permit	6	4.0	
			Bldg - Unable to Reach Inspector	1	1.0	
	Building Department			24	1.7	
	Planning Department	Planning - Subdivision of Land	1	1.0		
	Planning Department			1	1.0	
	Planning and Building Department			25	1.7	
	Project Independence	Project Independence	PI - Health Chat/Event Registration	12	0	
			PI - Health and Mental Health	10	0	
			PI - Membership Registration	1	0	
			PI - Miscellaneous	3	4.0	
			PI - Taxi Service	39	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
			PI - Veterans Services	1	5.0	
	Project Independence			69	0.2	
	Project Independence			69	0.2	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.0	
			Solid Waste Management			2
		Sustainability Department	SWMA - Long Island Green Homes	1	2.0	
SWMA - Rain Barrel			1	4.0		
Sustainability Department			2	3.0		
Solid Waste Management			4	2.0		
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0		
		Supervisor's Office			2	0
Supervisor's Office			2	0		
NEW CASSEL				184	2.3	
NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	12.0	
		Adminstrative Services			1	12.0
	Adminstrative Services			1	12.0	
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services			1	0
	Community Services			1	0	
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0		
	Cat Shelter			1	0	
	Code Enforcement	Code - Fence	2	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Miscellaneous	2	0.5	
			Code - Property Maintenance	1	11.0	
		Code Enforcement			5	2.8
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	1.5	
			Prkg Enfrc - Parking Violations Complaint	2	0	
		Parking Enforcement			4	0.8
	Department of Public Safety				10	1.7
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	0
				Hwy - Miscellaneous	1	0
				Hwy - Street Painting	1	0
				Hwy - Street Sign - New Request	1	0
				Hwy - Street Sign - Repair / Replace	4	1.0
				Hwy - Tree Stump Removal	6	3.3
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department			15	1.6
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0
				Street Light - Light Out (Single)	2	0
				Street Light - Mark Out	2	7.0
				Street Light - Misc Problems	1	13.0
				Street Light - Pole Problem	1	19.0
		Street Lighting District			7	6.6
		Department of Public Works				22
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.5	
		Inter Municipal Affairs			2	3.5
	Inter Municipal Affairs				2	3.5
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	1	1.0
				PI - Exercise Program Registration	1	3.0
				PI - Health Chat/Event Registration	2	0
				PI - Health and Mental Health	4	0
				PI - Membership Registration	1	0
				PI - Miscellaneous	1	1.0
				PI - Taxi Service	24	0.0
				PI - Taxi Service Cancellation	2	0
				PI - Taxi Service Complaint	1	1.0
		Project Independence			37	0.2
	Project Independence				37	0.2

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Helicopter	11	0	
	Supervisor's Office			12	0	
	Supervisor's Office			12	0	
NEW HYDE PARK				85	1.3	
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	12.0	
		Street Lighting District		1	12.0	
	Department of Public Works			1	12.0	
NEW HYDE PARK				1	12.0	
NO NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	1	17.0	
			Adm Svc - Green Team	1	14.0	
		Adminstrative Services			2	15.5
	Adminstrative Services			2	15.5	
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	1.0	
			Animal Shelter		1	1.0
		Code Enforcement	Code - After Hours/Weekend Construction	1	0	
			Code - Graffiti	1	3.0	
			Code - Sidewalk Obstruction	1	17.0	
		Code Enforcement			3	6.7
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	4.0	
	Parking Enforcement			1	4.0	
	Department of Public Safety			5	5.0	
	Department of Public Works	Highway Department	Hwy - From Transfer	1	0	
			Hwy - Miscellaneous	2	0	
			Hwy - Pothole	1	5.0	
			Hwy - Street Painting	1	0	
Hwy - Street Sign - New Request			1	0		
Hwy - Street Sign - Repair / Replace			1	6.0		
Hwy - Tree Branch / Debris Pickup			1	1.0		
Hwy - Tree Trimming / Removal Inspection			3	0		
Highway Department			11	1.1		
Street Lighting District		Street Light - Fixture Problem	1	7.0		
		Street Light - Light Out (Single)	4	4.5		
	Street Light - Lights Out (Multiple)	3	8.7			
	Street Light - On During Day	1	5.0			
Street Lighting District			9	6.2		
Department of Public Works			20	3.4		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NO NEW HYDE PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	3.0	
			OIC - Inter Municipal SR	7	3.4	
	Inter Municipal Affairs			9	3.3	
	Inter Municipal Affairs			9	3.3	
	Planning and Building Department	Building Department	Bldg - Construction Complaint		1	0
				Building Department	1	0
	Planning and Building Department			1	0	
	Project Independence	Project Independence	PI - Volunteer		1	3.0
				Project Independence	1	3.0
	Project Independence			1	3.0	
NO NEW HYDE PARK				38	4.1	
NORTH HEMPSTEAD	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	1	0	
		Highway Department		2	0	
	Department of Public Works			2	0	
NORTH HEMPSTEAD				2	0	
NORTH HILLS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	9	0.9	
			Inter Municipal Affairs	9	0.9	
	Inter Municipal Affairs			9	0.9	
	Project Independence	Project Independence	PI - Exercise Program Registration		1	5.0
				PI - Membership Registration	1	0
				PI - Taxi Service	28	0
				PI - Taxi Service Cancellation	2	0
Project Independence			32	0.2		
Project Independence			32	0.2		
NORTH HILLS				41	0.3	
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Seasonal Programs Registration	3	0	
		Community Services		4	0	
	Community Services			4	0	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats		1	0
				Cat Shelter	1	0
		Code Enforcement		Code - Commercial Vehicle stored on Residential Property	4	8.0
				Code - Fence	2	0
				Code - Garbage	1	6.0
				Code - Litter	3	0
				Code - Miscellaneous	3	0
Code - Noise	4	2.8				

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Property Maintenance	4	2.0	
			Code - Sidewalk Obstruction	2	7.5	
	Code Enforcement			23	3.1	
	Department of Public Safety			24	3.0	
	Department of Public Works	Highway Department		Hwy - Curb Repair	3	3.3
				Hwy - Miscellaneous	2	0
				Hwy - Pothole	4	2.2
				Hwy - Street Drainage / Flooding	2	0
				Hwy - Street Sign - Repair / Replace	3	7.3
				Hwy - Street Sweeping / Cleaning	2	1.5
				Hwy - Tree Branch / Debris Pickup	6	2.0
				Hwy - Tree Planting	3	0
				Hwy - Tree Removal Objection	1	0
				Hwy - Tree Stump Removal	13	1.8
				Hwy - Tree Trimming / Removal Inspection	28	0.9
				Highway Department		
	Street Lighting District			Street Light - Cycles On / Off	3	9.3
				Street Light - Fixture Problem	2	9.0
				Street Light - Light Out (Single)	16	4.1
				Street Light - Lights Out (Multiple)	4	0
				Street Light - Mark Out	18	11.7
				Street Light - Misc Problems	2	2.5
				Street Light - New Light Request	1	0
	Street Lighting District			46	7.1	
	Department of Public Works			113	3.8	
	Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	1	6.0
				Park - Park Facilities Maintenance	1	0
Parks and Recreation Department			2	3.0		
Parks and Recreation Department			2	3.0		
Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	8	0.5	
			Bldg - Construction Complaint	1	13.0	
			Bldg - From Transfer	1	0	
			Bldg - Illegal Housing	1	0	
			Bldg - Inspection Request	2	3.0	
			Bldg - Miscellaneous	1	0	
			Bldg - Suspect Work Without a Permit	3	0	
			Bldg - Unable to Reach Inspector	1	0	
Building Department			18	1.3		
Planning and Building Department			18	1.3		
Project Independence	Project Independence		PI - Call Back Request	3	0.7	
			PI - Health Chat/Event Registration	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Project Independence	Project Independence	PI - Health and Mental Health	21	0.2
			PI - Membership Registration	4	0
			PI - Miscellaneous	2	0.5
			PI - Support Group Registration	1	2.0
			PI - Taxi Service	65	0.0
			PI - Taxi Service Cancellation	6	0
			PI - Taxi Service Complaint	2	1.0
			PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence			107	0.1
	Project Independence			107	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	7	0
		Receiver of Taxes		7	0
	Receiver of Taxes			7	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Thank You from Constituent	2	0
Supervisor's Office			3	0	
Supervisor's Office			3	0	
NORTH NEW HYDE PARK				278	2.0
New Cassel	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	16.0
			Code - Court	9	2.9
			Code - Garbage	3	15.3
			Code - Miscellaneous	4	6.0
			Code - No Plates / Inoperable Vehicle	4	14.8
			Code - Property Maintenance	6	1.5
	Code - Unlawful Property Use		1	1.0	
	Code Enforcement		28	6.5	
	Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0	
		Prkg Enfrc - Parking Violations Complaint	1	2.0	
	Parking Enforcement		2	2.0	
	Department of Public Safety			31	6.0
	Department of Public Works	Highway Department	Hwy - Pothole	1	2.0
Hwy - Street Sign - Repair / Replace			2	1.5	
Hwy - Street Sweeping / Cleaning			1	14.0	
Hwy - Tree Trimming / Removal Inspection			1	0	
Highway Department			5	3.8	

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City	Department Description	Group Description	Type Description	Count	Response Days	
New Cassel	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	4	16.8	
			Street Light - Mark Out	1	21.0	
		Street Lighting District		5	17.6	
	Department of Public Works				10	10.7
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	1	0
				Bldg - Illegal Housing	2	0
				Bldg - Suspect Work Without a Permit	2	6.0
		Building Department		5	2.4	
	Planning and Building Department				5	2.4
	Project Independence	Project Independence		PI - Health Chat/Event Registration	1	0
				PI - Health and Mental Health	1	1.0
				PI - Taxi Service	6	0
		Project Independence		8	0.1	
	Project Independence				8	0.1
	Supervisor's Office	311 Call Center		311 - Street Repaving Schedule Inquiry	1	0
				311 Call Center		1
		Supervisor's Office		SupV - Employee Complaint	1	11.0
Supervisor's Office				1	11.0	
Supervisor's Office				2	5.5	
New Cassel				56	5.6	
New Hyde Park	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0	
			Animal Shelter		1	0
		Code Enforcement		Code - Court	2	0
				Code - Fence	6	8.5
	Code - Miscellaneous			1	1.0	
	Code Enforcement		9	5.8		
	Department of Public Safety				10	5.2
	Department of Public Works	Highway Department		Hwy - Street Sign - New Request	1	0
				Hwy - Tree Stump Removal	1	0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		3	0	
	Department of Public Works				3	0
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	1	5.0
OIC - Inter Municipal SR				5	5.4	
Inter Municipal Affairs		6	5.3			
Inter Municipal Affairs				6	5.3	
Planning and Building Department	Building Department		Bldg - Suspect Work Without a Permit	2	2.0	
			Building Department		2	2.0
	Planning and Building Department				2	2.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
New Hyde Park	Project Independence	Project Independence	PI - Membership Registration	2	0	
			PI - Taxi Service	1	0	
	Project Independence			3	0	
	Project Independence			3	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
			Receiver of Taxes			1
	Receiver of Taxes			1	0	
	Solid Waste Management	Sustainability Department	SWMA - Solarize North Hempstead	1	9.0	
			Sustainability Department			1
	Solid Waste Management			1	9.0	
New Hyde Park				26	3.7	
New hyde park	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	8.0	
		Highway Department			1	8.0
	Department of Public Works			1	8.0	
New hyde park				1	8.0	
North Hills	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0	
			OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs			2	2.5
	Inter Municipal Affairs			2	2.5	
	Project Independence	Project Independence	PI - Exercise Program Registration	2	1.0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	21	0.3	
			PI - Taxi Service Cancellation	1	0	
			Project Independence			25
	Project Independence			25	0.3	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0		
		Receiver of Taxes			3	0
Receiver of Taxes			3	0		
North Hills				30	0.4	
North New Hyde Park	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services			2	0.5
	Community Services			2	0.5	
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	2.0	
			Animal Sh - Dog Defecation	1	0	
		Animal Shelter			2	1.0
		Code Enforcement	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	4.0
				Code - Court	1	16.0
	Code - From Transfer			1	0	
Code - Garbage			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
North New Hyde Park	Department of Public Safety	Code Enforcement	Code - Graffiti	1	0		
			Code - Litter	2	0		
			Code - Property Maintenance	2	7.0		
			Code - Sidewalk Obstruction	1	5.0		
		Code Enforcement			10	3.9	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0		
	Parking Enforcement			1	1.0		
	Department of Public Safety				13	3.2	
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	0	
				Hwy - Curb Repair	2	0	
				Hwy - Miscellaneous	1	7.0	
				Hwy - Street Drainage / Flooding	1	0	
				Hwy - Street Sign - Repair / Replace	2	3.5	
				Hwy - Tree Branch / Debris Pickup	2	3.0	
				Hwy - Tree Planting	1	0	
				Hwy - Tree Stump Removal	7	0.3	
				Hwy - Tree Trimming / Removal Inspection	36	0.4	
		Highway Department			53	0.7	
		Street Lighting District			Street Light - Cable Break	1	3.0
					Street Light - Cycles On / Off	3	8.7
					Street Light - Light Out (Single)	8	4.6
					Street Light - Lights Out (Multiple)	5	1.6
					Street Light - Mark Out	11	8.6
					Street Light - On During Day	1	0
	Street Lighting District			29	5.8		
	Department of Public Works				82	2.5	
	Inter Municipal Affairs	Inter Municipal Affairs		OIC - From Transfer	3	3.7	
				OIC - Inter Municipal SR	1	9.0	
		Inter Municipal Affairs			4	5.0	
Inter Municipal Affairs				4	5.0		
Parks and Recreation Department	Parks and Recreation Department		Park - Miscellaneous	1	1.0		
			Parks and Recreation Department			1	1.0
Parks and Recreation Department				1	1.0		
Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	1	0		
			Bldg - Illegal Housing	1	0		
			Bldg - Unable to Reach Inspector	1	4.0		
	Building Department			3	1.3		
	Planning Department	Planning - Questions needing Answers	1	6.0			
Planning Department			1	6.0			
Planning and Building Department				4	2.5		

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City	Department Description	Group Description	Type Description	Count	Response Days
North New Hyde Park	Project Independence	Project Independence	PI - Call Back Request	2	1.0
			PI - Exercise Program Registration	3	0
			PI - Health Chat/Event Registration	2	0
			PI - Health and Mental Health	8	0.1
			PI - Household Maintenance	1	2.0
			PI - Membership Registration	4	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	2	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			25	0.2
	Project Independence			25	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
			Receiver of Taxes		3
	Receiver of Taxes			3	0
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	2.5
			Solid Waste Management		2
	Solid Waste Management			2	2.5
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
			311 Call Center		1
Supervisor's Office		SupV - Employee Complaint	1	0	
		Supervisor's Office		1	0
Supervisor's Office			2	0	
North New Hyde Park				138	2.1
OLD WESTBURY	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs		1
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Taxi Service	6	0
Project Independence			6	0	
Project Independence			6	0	
OLD WESTBURY				8	0.1
Old Westbury	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
			Inter Municipal Affairs		1
Inter Municipal Affairs			1	7.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Old Westbury	Project Independence	Project Independence	PI - Taxi Service	1	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			2	0
	Project Independence			2	0
Old Westbury				4	1.8
PLANDOME	Community Services	Community Services	CommSvc - Educational Program	1	3.0
		Community Services		1	3.0
	Community Services			1	3.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	9	0
	Project Independence			10	0
Project Independence			10	0	
PLANDOME				11	0.3
PLANDOME HEIGHTS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Taxi Service	3	0
			Project Independence		3
Project Independence			3	0	
PLANDOME HEIGHTS				4	0
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	8.0
		Adminstrative Services		1	8.0
	Adminstrative Services			1	8.0
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	2	2.0
			Animal Sh - Dog Defecation	1	3.0
			Animal Sh - Found Animal	2	3.0
			Animal Sh - Misc	2	0
			Animal Sh - Unleashed - Stray Dog	3	2.0
	Animal Shelter			10	1.9
	Code Enforcement	Code - After Hours/Weekend Construction	4	1.2	
		Code - Commercial Vehicle stored on Residential Property	1	0	
		Code - Court	3	0	
Code - Fence		1	5.0		
Code - From Transfer		1	0		
Code - Garbage		6	9.2		
Code - Liquid Discharge Into Street		3	2.3		
Code - Litter		1	12.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Miscellaneous	3	3.7	
			Code - No Plates / Inoperable Vehicle	1	14.0	
			Code - Noise	2	9.5	
			Code - Overgrown Vegetation	2	6.5	
			Code - Sidewalk Obstruction	1	9.0	
			Code - Tree Removal	1	0	
		Code Enforcement			30	5.0
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	2.0	
			Prkg Enfrc - Parking Violations Complaint	2	1.5	
		Parking Enforcement			3	1.7
		Port Washington Parking District	PWPD - Broken Meter	3	2.7	
			PWPD - Miscellaneous	1	5.0	
		Port Washington Parking District			4	3.2
		Department of Public Safety				47
	Department of Public Works	Highway Department	Highway Department	Hwy - Catch Basin	1	17.0
				Hwy - Curb Repair	3	0
				Hwy - Dead Animal Pickup	3	3.0
				Hwy - Miscellaneous	1	2.0
				Hwy - Pothole	11	3.4
				Hwy - Pothole Filled Without Request	9	0
				Hwy - Street Sign - New Request	3	0
				Hwy - Street Sign - Repair / Replace	6	1.8
				Hwy - Street Sweeping / Cleaning	2	2.0
				Hwy - Tree Branch / Debris Pickup	1	1.0
				Hwy - Tree Planting	12	0.1
				Hwy - Tree Removal Objection	1	0
				Hwy - Tree Stump Removal	9	0.2
Hwy - Tree Trimming / Removal Inspection				9	0.6	
Highway Department			71	1.3		
Street Lighting District		Street Lighting District	Street Light - Cycles On / Off	3	4.7	
			Street Light - Light Out (Single)	12	9.9	
			Street Light - Lights Out (Multiple)	6	9.7	
			Street Light - Mark Out	17	8.6	
			Street Light - Misc Problems	2	4.5	
	Street Light - New Light Request		2	0		
	Street Light - On During Day		2	19.0		
Street Lighting District			44	8.8		
Department of Public Works				115	4.1	

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	3.3	
			OIC - Inter Municipal SR	2	1.0	
		Inter Municipal Affairs			5	2.4
	Inter Municipal Affairs			5	2.4	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	3	3.7	
			Parks and Recreation Department		3	3.7
	Parks and Recreation Department			3	3.7	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	13	0.5	
			Bldg - Application Status	2	3.5	
			Bldg - Certificate Status	3	6.7	
			Bldg - Construction Complaint	1	10.0	
			Bldg - From Transfer	1	0	
			Bldg - Illegal Housing	7	4.4	
			Bldg - Miscellaneous	2	6.0	
			Bldg - Retaining Wall	1	0	
			Bldg - Suspect Work Without a Permit	4	6.5	
			Building Department			34
		Planning Department	Planning - Questions needing Answers	1	1.0	
	Planning Department			1	1.0	
	Planning and Building Department			35	3.3	
	Project Independence	Project Independence	PI - Call Back Request	2	0	
			PI - Exercise Program Registration	3	0.3	
			PI - Health Chat/Event Registration	4	0	
			PI - Health and Mental Health	3	0	
			PI - Membership Registration	1	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	164	0	
			PI - Taxi Service Cancellation	7	0	
		PI - Transportation/Mobility Mgmt Info	4	0		
	Project Independence			189	0.0	
	Project Independence			189	0.0	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	0		
		Solid Waste Management		2	0	
	Sustainability Department	SWMA - Compost	1	2.0		
		SWMA - Rain Barrel	1	2.0		
		SWMA - Solarize North Hempstead	1	0		
Sustainability Department			3	1.3		
Solid Waste Management			5	0.8		

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		1	0
		Supervisor's Office	SupV - Thank You from Constituent	2	0
		Supervisor's Office		2	0
Supervisor's Office				3	0
PORT WASHINGTON				405	2.0
PORT WASHINGTON NORTH	Department of Public Safety	Port Washington Parking District	PWPD - Lot Condition	1	5.0
		Port Washington Parking District		1	5.0
	Department of Public Safety			1	5.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0
		Inter Municipal Affairs		1	6.0
	Inter Municipal Affairs			1	6.0
	Project Independence	Project Independence	PI - Taxi Service	5	0
PI - Transportation/Mobility Mgmt Info			1	0	
Project Independence		6	0		
Project Independence				6	0
PORT WASHINGTON NORTH				8	1.4
Plandome Heights	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
Plandome Heights				1	0
Plandome Manor	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
		Inter Municipal Affairs		1	7.0
	Inter Municipal Affairs			1	7.0
	Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	1	3.0
		Sustainability Department		1	3.0
Solid Waste Management			1	3.0	
Plandome Manor				2	5.0
Port Washington	Community Services	Community Services	CommSvc - Misc SR	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
			Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		2	0.5
	Code Enforcement	Code - Litter	1	13.0	
		Code - Odor	1	5.0	
	Code Enforcement			2	9.0
	Department of Public Safety				4
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	2	12.0	
		Hwy - Curb Repair	1	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
Port Washington	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	2.0	
			Hwy - Pothole	4	2.0	
			Hwy - Street Sign - Repair / Replace	1	0	
			Hwy - Tree Planting	3	0	
			Hwy - Tree Stump Removal	4	0.2	
			Hwy - Tree Trimming / Removal Inspection	2	1.0	
		Highway Department			18	2.1
		Street Lighting District	Street Light - Light Out (Single)	2	10.5	
			Street Light - Pole Problem	1	0	
		Street Lighting District			3	7.0
		Department of Public Works			21	2.8
		Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	12.0
	Parks and Recreation Department			1	12.0	
	Parks and Recreation Department			1	12.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	0	
			Bldg - Certificate Status	1	1.0	
			Bldg - Illegal Housing	1	0	
		Building Department			6	0.2
		Planning Department	Planning - Questions needing Answers	1	0	
	Planning Department			1	0	
	Planning and Building Department			7	0.1	
Project Independence	Project Independence	PI - Exercise Program Registration	1	0		
		PI - Health and Mental Health	1	7.0		
		PI - Membership Registration	3	0		
		PI - Miscellaneous	1	3.0		
		PI - Taxi Service	20	0.0		
		PI - Taxi Service Cancellation	2	0		
	Project Independence			28	0.4	
Project Independence			28	0.4		
Port Washington				62	1.6	
Port Washington North	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	7.0	
			Animal Sh - Lost Animal	1	0	
		Animal Shelter			2	3.5
	Department of Public Safety			2	3.5	
	Project Independence	Project Independence	PI - Caregiver Support	1	1.0	
			PI - Taxi Service	21	0.0	
Project Independence			22	0.1		
Project Independence			22	0.1		

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City	Department Description	Group Description	Type Description	Count	Response Days
Port Washington North	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		Receiver of Taxes		2	0
	Receiver of Taxes		2	0	
	Solid Waste Management	Sustainability Department	SWMA - Solarize North Hempstead	1	9.0
		Sustainability Department		1	9.0
Solid Waste Management		1	9.0		
Port Washington North				27	0.7
ROSLYN	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
			Hwy - Street Sign - Repair / Replace	2	0
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	1	0
	Highway Department		5	0	
	Street Lighting District	Street Light - Light Out (Single)	2	8.0	
			Street Light - Mark Out	1	11.0
				3	9.0
	Street Lighting District		3	9.0	
	Department of Public Works		8	3.4	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	3.3
			Inter Municipal Affairs		3
	Inter Municipal Affairs		3	3.3	
Project Independence	Project Independence	PI - Taxi Service	26	0	
		PI - Taxi Service Cancellation	1	0	
		Project Independence		27	0
Project Independence		27	0		
ROSLYN				38	1.0
ROSLYN ESTATES	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs		1
	Inter Municipal Affairs		1	0	
	Project Independence	Project Independence	PI - Household Maintenance	1	0
			PI - Taxi Service	16	0
			Project Independence		17
	Project Independence		17	0	
Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		Supervisor's Office		1	0
Supervisor's Office		1	0		
ROSLYN ESTATES				19	0
ROSLYN HARBOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs		1
	Inter Municipal Affairs		1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HARBOR	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0	
		Supervisor's Office		3	0	
	Supervisor's Office			3	0	
ROSLYN HARBOR				4	0	
ROSLYN HEIGHTS	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	11.0	
		Adminstrative Services		1	11.0	
	Adminstrative Services			1	11.0	
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0	
			CommSvc - Seasonal Programs Registration	1	0	
		Community Services		2	0.5	
	Community Services			2	0.5	
	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0	
			Animal Shelter		1	0
		Cat Shelter	Cat Shelter - Feral Cats	5	6.0	
			Cat Shelter		5	6.0
		Code Enforcement	Code - After Hours/Weekend Construction		2	3.0
			Code - Drop Off Bin		1	0
			Code - Fence		1	0
			Code - Garbage		1	0
			Code - Property Maintenance		1	0
			Code - Signs		1	5.0
		Code Enforcement		7	1.6	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	1.0		
	Parking Enforcement		2	1.0		
	Department of Public Safety				15	2.9
	Department of Public Works	Highway Department	Hwy - Curb Repair	2	0	
			Hwy - Miscellaneous	2	1.0	
Hwy - Pothole			8	6.0		
Hwy - Pothole Filled Without Request			1	0		
Hwy - Street Painting			2	0		
Hwy - Street Sign - Repair / Replace			5	2.8		
Hwy - Street Sweeping / Cleaning			1	5.0		
Hwy - Tree Branch / Debris Pickup			1	1.0		
Hwy - Tree Fallen - Emergency			1	1.0		
Hwy - Tree Planting			3	0		
Hwy - Tree Stump Removal			1	0		
Hwy - Tree Trimming / Removal Inspection			1	0		
Highway Department		28	2.5			
Street Lighting District		Street Light - Cycles On / Off		1	20.0	
	Street Light - Light Out (Single)		6	4.0		
	Street Light - Lights Out (Multiple)		3	1.3		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	11	9.3	
			Street Light - Misc Problems	1	3.0	
			Street Light - On During Day	2	4.0	
	Street Lighting District			24	6.7	
	Department of Public Works			52	4.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR		7	0.6
			Inter Municipal Affairs		7	0.6
	Inter Municipal Affairs			7	0.6	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		6	0.3
			Bldg - Illegal Housing		3	8.3
			Bldg - Miscellaneous		2	1.0
	Building Department			11	2.6	
	Planning and Building Department			11	2.6	
	Project Independence	Project Independence	PI - Call Back Request		3	1.7
			PI - Health and Mental Health		4	1.5
			PI - Membership Registration		1	0
			PI - Miscellaneous		1	0
			PI - Taxi Service		99	0
			PI - Taxi Service Cancellation		1	0
	Project Independence			109	0.1	
	Project Independence			109	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		1	0
			SWMA - Garbage Not Picked Up		2	1.5
	Solid Waste Management			3	1.0	
Solid Waste Management			3	1.0		
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry		3	0	
		311 Call Center		3	0	
	Supervisor's Office	SupV - Employee Complaint		1	5.0	
Supervisor's Office			1	5.0		
Supervisor's Office			4	1.2		
ROSLYN HEIGHTS				204	1.7	
RUSSELL GARDENS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
	Department of Public Safety			1	0	
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)		1	0
Street Lighting District		1	0			
Department of Public Works			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
RUSSELL GARDENS	Project Independence	Project Independence	PI - Miscellaneous	1	0
			PI - Taxi Service	7	0.4
			PI - Taxi Service Cancellation	2	0
	Project Independence			10	0.3
	Project Independence			10	0.3
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
Supervisor's Office			1	0	
RUSSELL GARDENS				13	0.2
Roslyn	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	2	0.5
		Animal Shelter		2	0.5
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			3	0.3
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	24.0
			Hwy - Pothole Filled Without Request	1	0
		Highway Department		2	12.0
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0
	Street Lighting District			1	0
	Department of Public Works			3	8.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0
		Inter Municipal Affairs		1	4.0
	Inter Municipal Affairs			1	4.0
Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		PI - Support Group Registration	1	1.0	
		Project Independence		2	0.5
Project Independence			2	0.5	
Roslyn				9	3.3
Roslyn Estates	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
Roslyn Estates				1	0
Roslyn Harbor	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	3.0
		Animal Shelter		1	3.0
	Department of Public Safety			1	3.0
Roslyn Harbor				1	3.0
Roslyn Heights	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	2	0.5
			Animal Sh - Misc	1	0
		Animal Shelter		3	0.3

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City	Department Description	Group Description	Type Description	Count	Response Days	
Roslyn Heights	Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	1	0	
			Code - Commercial Vehicle stored on Residential Property	1	1.0	
		Code Enforcement		2	0.5	
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	6.0	
		Parking Enforcement		1	6.0	
	Department of Public Safety				6	1.3
	Department of Public Works	Highway Department		Hwy - Pothole	2	5.5
				Hwy - Street Sweeping / Cleaning	1	3.0
				Hwy - Tree Planting	2	0
				Hwy - Tree Trimming / Removal Inspection	3	5.0
		Highway Department		8	3.6	
		Street Lighting District	Street Light - Mark Out	1	8.0	
	Street Lighting District		1	8.0		
	Department of Public Works				9	4.1
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	1	1.0
				Bldg - Suspect Work Without a Permit	1	0
		Building Department		2	0.5	
	Planning and Building Department				2	0.5
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	1.0
				Solid Waste Management		1
Solid Waste Management				1	1.0	
Supervisor's Office	311 Call Center		311 - Street Repaving Schedule Inquiry	1	0	
			311 Call Center		1	0
Supervisor's Office				1	0	
Roslyn Heights				19	2.5	
Russell Gardens	Project Independence	Project Independence	PI - Taxi Service	1	0	
			Project Independence		1	0
	Project Independence				1	0
Russell Gardens				1	0	
SADDLE ROCK	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
	Department of Public Safety				1	0
	Planning and Building Department	Building Department		Bldg - Suspect Work Without a Permit	1	1.0
				Building Department		1
Planning and Building Department				1	1.0	
SADDLE ROCK				2	0.5	
SANDS POINT	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	10.0	
		Cat Shelter		1	10.0	
	Department of Public Safety				1	10.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
SANDS POINT	Project Independence	Project Independence	PI - Health and Mental Health	1	6.0	
			PI - Taxi Service	5	0.2	
	Project Independence		6	1.2		
	Project Independence		6	1.2		
SANDS POINT				7	2.4	
SEARINGTOWN	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0	
		Animal Shelter		1	0	
	Department of Public Safety		1	0		
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Dead Animal Pickup	1	1.0	
			Hwy - Pothole	2	4.5	
			Hwy - Pothole Filled Without Request	5	0	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Tree Branch / Debris Pickup	2	1.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
			Highway Department		13	0.9
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0	
			Street Light - Light Out (Single)	7	2.6	
			Street Light - Lights Out (Multiple)	1	8.0	
			Street Light - Mark Out	4	11.8	
	Street Lighting District		13	5.6		
	Department of Public Works				26	3.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	4.0	
			OIC - Inter Municipal SR	1	1.0	
			Inter Municipal Affairs		3	3.0
	Inter Municipal Affairs				3	3.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0	
			Bldg - From Transfer	1	0	
Bldg - Retaining Wall			1	0		
Building Department			3	0		
Planning and Building Department				3	0	
Project Independence	Project Independence	PI - Cancellation	2	0		
		PI - Miscellaneous	1	0		
		PI - Taxi Service	15	0		
		PI - Taxi Service Cancellation	2	0		
		PI - Taxi Service Complaint	2	1.0		
		Project Independence		22	0.1	
Project Independence				22	0.1	

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
		Solid Waste Management		1	0
	Solid Waste Management			1	0
SEARINGTOWN				56	1.7
SEARINGTOWN	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
SEARINGTOWN				1	2.0
Saddle Rock	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		Receiver of Taxes		2	0
Receiver of Taxes			2	0	
Saddle Rock				3	0
Sands Point	Project Independence	Project Independence	PI - Taxi Service	6	0
			PI - Veterans Services	1	3.0
		Project Independence		7	0.4
	Project Independence			7	0.4
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
Receiver of Taxes			1	0	
Sands Point				8	0.4
Searingtown	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	4.0
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	3	0
	Highway Department		6	0.7	
	Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	1	7.0
			Street Light - Lights Out (Multiple)	2	5.5
			Street Light - Mark Out	5	9.4
	Street Lighting District		8	8.1	
	Department of Public Works			14	4.9
	Planning and Building Department	Building Department	Bldg - Retaining Wall	1	0
			Bldg - Suspect Work Without a Permit	1	0
Building Department		2	0		
Planning and Building Department			2	0	
Project Independence	Project Independence	PI - Call Back Request	1	2.0	
		PI - Health and Mental Health	3	0.3	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Searingtown	Project Independence	Project Independence	PI - Taxi Service	8	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence			13	0.2	
	Project Independence			13	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0	
			Receiver of Taxes		3	0
	Receiver of Taxes			3	0	
Searingtown				33	2.2	
THOMASTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	13.0	
			Inter Municipal Affairs		1	13.0
	Inter Municipal Affairs			1	13.0	
	Project Independence	Project Independence	PI - Health and Mental Health	18	0.1	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	1	1.0	
			PI - Taxi Service	7	0.1	
			PI - Taxi Service Cancellation	1	0	
	Project Independence			30	0.1	
	Project Independence			30	0.1	
THOMASTON				31	0.5	
Thomaston	Project Independence	Project Independence	PI - Health and Mental Health	2	0	
			PI - Membership Registration	2	0	
			PI - Taxi Service	8	0	
			PI - Taxi Service Cancellation	1	0	
			Project Independence			13
Project Independence			13	0		
Thomaston				13	0	
UNIVERSITY GARDENS	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	1.0	
			Hwy - Tree Branch / Debris Pickup	1	4.0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			3	1.7
		Street Lighting District	Street Lighting District	Street Light - Light Out (Single)	1	0
				Street Light - Lights Out (Multiple)	1	0
				Street Light - Mark Out	4	7.2
		Street Lighting District			6	4.8
		Department of Public Works			9	3.8
	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	9	0	
Project Independence			10	0		
Project Independence			10	0		
UNIVERSITY GARDENS				19	1.8	

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City	Department Description	Group Description	Type Description	Count	Response Days
UNKNOWN	Community Services	Community Services	CommSvc - Misc SR	1	3.0
		Community Services		1	3.0
	Community Services			1	3.0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
		Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0
Building Department		1	0		
Planning and Building Department			1	0	
UNKNOWN				3	1.0
University Gardens	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Code Enforcement	Code - Garbage	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
Highway Department		1	0		
Street Lighting District		Street Light - Light Out (Single)	1	13.0	
Street Lighting District			1	13.0	
Department of Public Works			2	6.5	
University Gardens				4	3.2
VALLEY STREAM	Project Independence	Project Independence	PI - Call Back Request	1	0
		Project Independence		1	0
	Project Independence			1	0
VALLEY STREAM				1	0
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Schedule	2	0.5
			CommSvc - Misc SR	1	0
		Community Services		3	0.3
	Community Services			3	0.3
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	0
			Animal Sh - Lost Animal	4	0.5
			Animal Sh - Unleashed - Stray Dog	1	1.0
		Animal Shelter		7	0.4
		Code Enforcement	Code - From Transfer	1	0
	Code - No Plates / Inoperable Vehicle		1	0	
Code - Noise	1		9.0		
Code - Property Maintenance	1		0		
Code - Unlawful Property Use	1	4.0			

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City	Department Description	Group Description	Type Description	Count	Response Days		
WESTBURY	Department of Public Safety	Code Enforcement		5	2.6		
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0		
		Parking Enforcement		1	1.0		
	Department of Public Safety				13	1.3	
	Department of Public Works	Highway Department	Hwy - Manhole Repair		2	0	
			Hwy - Pothole		8	4.1	
			Hwy - Street Sign - Repair / Replace		1	0	
			Hwy - Street Sweeping / Cleaning		1	8.0	
			Hwy - Tree Stump Removal		2	0	
			Hwy - Tree Trimming / Removal Inspection		1	0	
		Highway Department				15	2.7
		Street Lighting District	Street Light - Cycles On / Off		1	12.0	
			Street Light - Light Out (Single)		3	3.0	
			Street Light - Lights Out (Multiple)		1	0	
			Street Light - New Light Request		1	0	
			Street Light - On During Day		1	13.0	
		Street Lighting District				7	4.9
		Department of Public Works				22	3.4
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		2	6.5
	OIC - Inter Municipal SR			2	6.5		
	Inter Municipal Affairs		4	6.5			
	Inter Municipal Affairs				4	6.5	
	Project Independence	Project Independence	PI - Health Chat/Event Registration		6	0	
			PI - Health and Mental Health		1	1.0	
			PI - Taxi Service		40	0.1	
			PI - Taxi Service Cancellation		1	0	
			PI - Transportation/Mobility Mgmt Info		1	0	
			PI - Veterans Services		1	1.0	
	Project Independence				50	0.1	
	Project Independence				50	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt		2	0		
	Receiver of Taxes		2	0			
Receiver of Taxes				2	0		
Town Clerk	Town Clerk	Town Clerk - Miscellaneous		1	0		
	Town Clerk		1	0			
Town Clerk				1	0		
WESTBURY				95	1.3		
WILLISTON PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0		
		Community Services		1	0		
	Community Services		1	0			

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	5.0
		Street Lighting District		3	5.0
	Department of Public Works			3	5.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0
			OIC - Inter Municipal SR	1	11.0
		Inter Municipal Affairs		2	8.0
	Inter Municipal Affairs			2	8.0
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	1.0
		Building Department		1	1.0
	Planning and Building Department			1	1.0
	Project Independence	Project Independence	PI - Health Chat/Event Registration	3	0
			PI - Health and Mental Health	7	0.3
			PI - Household Maintenance	3	0
			PI - Membership Registration	7	0
			PI - Miscellaneous	1	4.0
			PI - Taxi Service	61	0
			PI - Taxi Service Cancellation	4	0
			PI - Taxi Service Complaint	1	1.0
			PI - Transportation/Mobility Mgmt Info	2	0
			PI - Veterans Services	1	0
Project Independence			90	0.1	
Project Independence			90	0.1	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
	Supervisor's Office		1	0	
Supervisor's Office			1	0	
WILLISTON PARK				100	0.4
Westbury	Administrative Services	Administrative Services	Adm Svc - Critter Corner - Geese Nest	1	0
		Administrative Services		1	0
	Administrative Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	8.0
		Animal Shelter		1	8.0
		Code Enforcement	Code - Court	1	2.0
Code Enforcement		1	2.0		
Department of Public Safety			2	5.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Westbury	Department of Public Works	Highway Department	Hwy - Pothole	1	4.0
			Hwy - Tree Stump Removal	1	0
		Highway Department		2	2.0
		Street Lighting District	Street Light - Mark Out	1	18.0
			Street Light - On During Day	1	0
		Street Lighting District		2	9.0
	Department of Public Works			4	5.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	6.0
		Inter Municipal Affairs		1	6.0
	Inter Municipal Affairs			1	6.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Miscellaneous	2	0
			PI - Taxi Service	4	0
		Project Independence		7	0
	Project Independence			7	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0
		Receiver of Taxes		3	0
	Receiver of Taxes			3	0
Westbury				18	2.1
Williston Park	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Telephone/Utility Pole	4	0.5
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		6	0.3
	Department of Public Works			6	0.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	11.0
		Inter Municipal Affairs		1	11.0
	Inter Municipal Affairs			1	11.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0
		Building Department		1	0
	Planning and Building Department			1	0
	Project Independence	Project Independence	PI - Financial Assistance	1	1.0
			PI - Membership Registration	1	0
		Project Independence		2	0.5
	Project Independence			2	0.5
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Williston Park	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	1.0
		Sustainability Department		1	1.0
	Solid Waste Management			1	1.0
Williston Park				13	1.2
albertson	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	6.7
		Street Lighting District		3	6.7
	Department of Public Works			3	6.7
albertson				3	6.7
carle place	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	0
		Parking Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	7	0
			Highway Department		8
		Street Lighting District	Street Light - Mark Out	1	18.0
		Street Lighting District		1	18.0
Department of Public Works			9	2.0	
carle place				10	1.8
floral park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		1	5.0
	Department of Public Works			1	5.0
floral park				1	5.0
garden city park	Department of Public Safety	Code Enforcement	Code - Noise	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	8	0
			Highway Department		8
		Street Lighting District	Street Light - Mark Out	2	13.0
Street Lighting District		2	13.0		
Department of Public Works			10	2.6	
garden city park				11	2.4
great neck	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
			Hwy - Pothole	1	6.0
			Hwy - Pothole Filled Without Request	3	0
			Hwy - Street Sign - Repair / Replace	6	0
			Hwy - Tree Fallen - Emergency	1	3.0
			Hwy - Tree Stump Removal	1	0
Highway Department			13	0.8	

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City	Department Description	Group Description	Type Description	Count	Response Days	
great neck	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	5.5	
		Street Lighting District		2	5.5	
	Department of Public Works			15	1.4	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.0	
		Inter Municipal Affairs		2	3.0	
Inter Municipal Affairs			2	3.0		
great neck				17	1.6	
greenvale	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
greenvale				1	0	
harbor hills	Department of Public Works	Street Lighting District	Street Light - Mark Out	5	4.0	
		Street Lighting District		5	4.0	
	Department of Public Works			5	4.0	
harbor hills				5	4.0	
herricks	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0	
		Highway Department		2	0	
		Street Lighting District	Street Light - Mark Out	1	5.0	
	Street Lighting District		1	5.0		
Department of Public Works			3	1.7		
herricks				3	1.7	
herricks	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	5.0	
		Street Lighting District		2	5.0	
	Department of Public Works			2	5.0	
herricks				2	5.0	
manhasset	Department of Public Safety	Parking Enforcement	Prkg Enfrc - From Transfer	2	2.5	
		Parking Enforcement		2	2.5	
		Department of Public Safety			2	2.5
	Department of Public Works	Highway Department	Hwy - From Transfer		1	0
			Hwy - Pothole		1	8.0
			Hwy - Pothole Filled Without Request		14	0
			Hwy - Street Sign - Repair / Replace		16	0
		Highway Department			32	0.2
		Street Lighting District	Street Light - Light Out (Single)		1	0
			Street Light - Lights Out (Multiple)		2	0
Street Light - Mark Out			1	11.0		
Street Lighting District		4	2.8			
Department of Public Works			36	0.5		
manhasset				38	0.6	

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City	Department Description	Group Description	Type Description	Count	Response Days
manhasset	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
manhasset				1	0
manhasset	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
manhasset				1	0
manhasset hills	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	12.0
			Street Light - On During Day	1	19.0
	Street Lighting District		2	15.5	
	Department of Public Works		2	15.5	
manhasset hills				2	15.5
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	10	0
		Highway Department		10	0
	Department of Public Works		10	0	
new cassel				10	0
new hyde Park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		2	0
	Department of Public Works		2	0	
new hyde Park				2	0
new hyde park	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0
			Hwy - Street Sign - Repair / Replace	8	0
			Hwy - Tree Branch / Debris Pickup	1	0
	Highway Department		10	0	
	Street Lighting District	Street Light - Light Out (Single)	1	0	
		Street Lighting District		1	0
Department of Public Works		11	0		
new hyde park				11	0
newe cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
newe cassel				1	0
north NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
north NEW HYDE PARK				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
north new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	8.0	
		Street Lighting District		1	8.0	
	Department of Public Works			1	8.0	
north new hyde park				1	8.0	
north new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	14.0	
		Street Lighting District		1	14.0	
	Department of Public Works			1	14.0	
north new hyde park				1	14.0	
port washington	Department of Public Safety	Parking Enforcement	Prkg Enfrc - From Transfer	1	5.0	
		Parking Enforcement		1	5.0	
		Port Washington Parking District	PWPD - Miscellaneous	1	1.0	
		Port Washington Parking District		1	1.0	
	Department of Public Safety			2	3.0	
	Department of Public Works	Highway Department		Hwy - Pothole Filled Without Request	46	0
				Hwy - Street Sign - Repair / Replace	16	0
		Highway Department		62	0	
		Street Lighting District		Street Light - Light Out (Single)	1	21.0
				Street Light - Mark Out	1	15.0
Street Light - New Light Request				1	8.0	
Street Light - Pole Problem	1			0		
Street Lighting District		4	11.0			
Department of Public Works			66	0.7		
port washington				68	0.7	
port washington	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	12.0	
		Highway Department		1	12.0	
	Department of Public Works			1	12.0	
port washington				1	12.0	
port washinton	Department of Public Safety	Code Enforcement	Code - Garbage	1	3.0	
		Code Enforcement		1	3.0	
	Department of Public Safety			1	3.0	
port washinton				1	3.0	
roslyn	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	17	0	
			Hwy - Street Sign - Repair / Replace	4	0	
		Highway Department		21	0	
	Department of Public Works			21	0	
roslyn				21	0	
roslyn	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	0	
			Hwy - Tree Branch / Debris Pickup	1	0	
	Highway Department		2	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
roslyn	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	8.0
		Street Lighting District		1	8.0
	Department of Public Works			3	2.7
roslyn				3	2.7
roslyn	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	6.0
		Parks and Recreation Department		1	6.0
	Parks and Recreation Department			1	6.0
roslyn				1	6.0
roslyn	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
roslyn				1	0
roslyn heights	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	2.0
			Hwy - Tree Fallen - Emergency	1	0
		Highway Department		2	1.0
	Street Lighting District	Street Light - Mark Out	1	0	
		Street Lighting District		1	0
	Department of Public Works			3	0.7
Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
roslyn heights				4	1.0
roslyn heights	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	4.0
		Highway Department		1	4.0
	Department of Public Works			1	4.0
roslyn heights				1	4.0
searingtown	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
searingtown				1	0
westbury	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0
		Highway Department		3	0
	Department of Public Works			3	0
westbury				3	0
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
williston park				1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
		Community Services		1	1.0	
	Community Services		1	1.0		
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption		15	0
			Animal Sh - Lost Animal		1	3.0
			Animal Sh - Surrender a dog		1	0
		Animal Shelter		17	0.2	
		Cat Shelter	Cat Shelter - Call Back	7	6.0	
		Cat Shelter		7	6.0	
		Code Enforcement	Code - Boating Miscellaneous		1	0
			Code - Call Back Request		44	3.4
			Code - Miscellaneous		1	0
			Code - Property Violations Search		108	3.6
			Code - Unleashed Dog In A Park		6	0.2
		Code Enforcement		160	3.4	
		Parking Enforcement	Prkg Enfrc - Call Back Request		2	5.0
			Prkg Enfrc - From Transfer		1	0
		Parking Enforcement		3	3.3	
		Port Washington Parking District	PWPD - Call Back Request	11	5.7	
		Port Washington Parking District		11	5.7	
	Department of Public Safety				198	3.3
	Department of Public Works	Highway Department	Hwy - Call Back Request		39	2.2
			Hwy - Cemetery Maintenance		1	0
			Hwy - From Transfer		1	0
			Hwy - Informational		2	0
			Hwy - Miscellaneous		2	5.5
			Hwy - Permits / Road Opening Application Request		11	0.6
		Highway Department		56	1.9	
		Street Lighting District	Street Light - Cycles On / Off		2	0
			Street Light - Light Out (Single)		9	0
			Street Light - Lights Out (Multiple)		2	5.0
	Street Lighting District		13	0.8		
	Department of Public Works				69	1.7
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		4	0
			HR - Medical and Insurance Benefits		4	6.5
			HR - Misc SR		1	22.0
			HR - Personnel and Employment		3	4.0
	Human Resources and Finance		12	5.0		
	Human Resources and Finance				12	5.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	9	2.8	
		Inter Municipal Affairs			10	2.5
	Inter Municipal Affairs			10	2.5	
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	15	0	
			Park - From Transfer	1	14.0	
			Park - General Complaint	4	3.0	
			Park - Miscellaneous	2	1.0	
			Park - Park Facilities Maintenance	11	2.5	
			Park - Park Permit Application Request	28	0.2	
			Park - Park and Recreation Literature Request	1	0	
	Parks and Recreation Department			62	1.0	
	Parks and Recreation Department			62	1.0	
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	25	0.1	
				Board of Zoning Appeals		25
		Building Department		Bldg - Applicant Advocate Request	17	0.7
				Bldg - Educational Series RSVP	50	0
				Bldg - From Transfer	4	1.8
				Bldg - General Question Needs Answers	226	2.6
				Bldg - Permit Question Needs Answers	34	1.8
		Building Department			331	2.0
		Planning Department		Planning - Call Back Request	6	0.3
				Planning - Questions needing Answers	1	0
	Planning - Subdivision of Land			1	0	
	Planning Department			8	0.2	
	Planning and Building Department			364	1.9	
	Project Independence	Project Independence	PI - Taxi Service	2	0	
Project Independence				2	0	
Project Independence			2	0		
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request	1	0		
			Receiver of Taxes		1	0
Receiver of Taxes			1	0		
Solid Waste Management	Solid Waste Management	SWMA - Call Back	21	1.3		
			Solid Waste Management		21	1.3
	Sustainability Department	SWMA - Recycling / STOP Call Back	6	1.3		
Sustainability Department			6	1.3		
Solid Waste Management			27	1.3		
Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	110	0.0		
			311 Call Center		110	0.0

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City	Department Description	Group Description	Type Description	Count	Response Days
	Supervisor's Office	Supervisor's Office	SupV - Helicopter Nassau	2	0
			SupV - Roslyn LIRR Parking Lot	1	0
			Supervisor's Office	3	0
		Supervisor's Office		113	0.0
	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	186	0
			Town Clerk - Contracts & Bids	2	0
			Town Clerk - Death Certificate	89	0
			Town Clerk - Dog License	53	0
			Town Clerk - Domestic Partnership	5	0
			Town Clerk - Filming Permit	4	0
			Town Clerk - Fishing License	3	0
			Town Clerk - Landscaping License	2	0
			Town Clerk - Liquor License	3	0
			Town Clerk - Marriage Certificate	91	0
			Town Clerk - Marriage License	32	0
			Town Clerk - Miscellaneous	14	0
			Town Clerk - Parade Application	2	0
			Town Clerk - Parking (Mary Jane Davies Green)	1	0
			Town Clerk - Parking Restrictions Removal Request	7	0
			Town Clerk - Peddler License	7	0
			Town Clerk - Secondhand Dealer License	3	0
Town Clerk - Solid Waste Management License			6	0	
Town Clerk - Taxi and Limousine License			7	0	
Town Clerk - Tow Truck License	3	0			
Town Clerk - Waterways	2	0			
		Town Clerk	522	0	
	Town Clerk		522	0	
			1,381	1.2	
Summary			5,805	1.5	