

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------------------------|---|---------------------------------|----------------------------------|------------|---------------|
| Garden City Park | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 8.0 |
| | | Inter Municipal Affairs | | 1 | 8.0 |
| | Inter Municipal Affairs | | | 1 | 8.0 |
| Garden City Park | | | | 1 | 8.0 |
| MANHASSET | Department of Public Works | Street Lighting District | Street Light - Mark Out | 2 | 6.5 |
| | | Street Lighting District | | 2 | 6.5 |
| | Department of Public Works | | | 2 | 6.5 |
| MANHASSET | | | | 2 | 6.5 |
| NORTH NEW HYDE PARK | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 5.0 |
| | | Street Lighting District | | 1 | 5.0 |
| | Department of Public Works | | | 1 | 5.0 |
| NORTH NEW HYDE PARK | | | | 1 | 5.0 |
| NORTH PORT | Planning and Building Department | Planning Department | Planning - Request for Flood Map | 1 | 0 |
| | | Planning Department | | 1 | 0 |
| | Planning and Building Department | | | 1 | 0 |
| NORTH PORT | | | | 1 | 0 |
| PORT WASHINGTON | Department of Public Works | Highway Department | Hwy - Abandoned Vehicle | 1 | 2.0 |
| | | Highway Department | | 1 | 2.0 |
| | Department of Public Works | | | 1 | 2.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 1.0 |
| | | Inter Municipal Affairs | | 1 | 1.0 |
| Inter Municipal Affairs | | | 1 | 1.0 | |
| PORT WASHINGTON | | | | 2 | 1.5 |
| Port Washington | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 10.0 |
| | | Inter Municipal Affairs | | 1 | 10.0 |
| | Inter Municipal Affairs | | | 1 | 10.0 |
| Port Washington | | | | 1 | 10.0 |
| Pt washington | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 1.0 |
| | | Inter Municipal Affairs | | 1 | 1.0 |
| | Inter Municipal Affairs | | | 1 | 1.0 |
| Pt washington | | | | 1 | 1.0 |
| ROSLYN HEIGHTS | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 5.0 |
| | | Street Lighting District | | 1 | 5.0 |
| | Department of Public Works | | | 1 | 5.0 |
| ROSLYN HEIGHTS | | | | 1 | 5.0 |
| ROSLYN HEIGHTW | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 1.0 |
| | | Street Lighting District | | 1 | 1.0 |
| | Department of Public Works | | | 1 | 1.0 |
| ROSLYN HEIGHTW | | | | 1 | 1.0 |

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| ROSLYN HGTS | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 |
| | | Street Lighting District | | 1 | 4.0 |
| | Department of Public Works | | 1 | 4.0 | |
| ROSLYN HGTS | | | | 1 | 4.0 |
| SEARINGTOWN | Department of Public Works | Street Lighting District | Street Light - Mark Out | 2 | 8.5 |
| | | Street Lighting District | | 2 | 8.5 |
| | Department of Public Works | | 2 | 8.5 | |
| SEARINGTOWN | | | | 2 | 8.5 |
| WESTBURY | Department of Public Works | Highway Department | Hwy - Curb Repair | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | 1 | 0 | |
| WESTBURY | | | | 1 | 0 |
| WILLISTON PARK | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 3.0 |
| | | Street Lighting District | | 1 | 3.0 |
| | Department of Public Works | | 1 | 3.0 | |
| WILLISTON PARK | | | | 1 | 3.0 |
| albertson | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 2.0 |
| | | Animal Shelter | | 1 | 2.0 |
| | Department of Public Safety | | 1 | 2.0 | |
| | Department of Public Works | Highway Department | Hwy - Pothole | 1 | 2.0 |
| | | Highway Department | | 1 | 2.0 |
| Department of Public Works | | 1 | 2.0 | | |
| albertson | | | | 2 | 2.0 |
| carle place | Adminstrative Services | Adminstrative Services | Adm Svc - Green Team | 1 | 0 |
| | | Adminstrative Services | | 1 | 0 |
| | Adminstrative Services | | 1 | 0 | |
| carle place | | | | 1 | 0 |
| garden city | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | 1 | 0 | |
| garden city | | | | 1 | 0 |
| manhasset | Department of Public Works | Highway Department | Hwy - Tree Branch / Debris Pickup | 1 | 7.0 |
| | | Highway Department | | 1 | 7.0 |
| | Department of Public Works | | 1 | 7.0 | |
| manhasset | | | | 1 | 7.0 |
| manhasset | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 7.0 |
| | | Street Lighting District | | 1 | 7.0 |
| | Department of Public Works | | 1 | 7.0 | |
| manhasset | | | | 1 | 7.0 |

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|--------------------------------|-----------------------------------|----------------------------------|-----------------------------------|----------|---------------|
| new hyde park | Department of Public Works | Street Lighting District | Street Light - Mark Out | 3 | 3.7 |
| | | Street Lighting District | | 3 | 3.7 |
| | Department of Public Works | | | 3 | 3.7 |
| new hyde park | | | | 3 | 3.7 |
| nhp | Department of Public Works | Street Lighting District | Street Light - Pole Transfer | 2 | 0 |
| | | Street Lighting District | | 2 | 0 |
| | Department of Public Works | | | 2 | 0 |
| nhp | | | | 2 | 0 |
| no new hyde park | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 |
| | | Street Lighting District | | 1 | 4.0 |
| | Department of Public Works | | | 1 | 4.0 |
| no new hyde park | | | | 1 | 4.0 |
| port washington | Project Independence | Project Independence | PI - Health and Mental Health | 1 | 3.0 |
| | | Project Independence | | 1 | 3.0 |
| | Project Independence | | | 1 | 3.0 |
| port washington | | | | 1 | 3.0 |
| port washington | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 2.0 |
| | | Street Lighting District | | 1 | 2.0 |
| | Department of Public Works | | | 1 | 2.0 |
| port washington | | | | 1 | 2.0 |
| rhe | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| rhe | | | | 1 | 0 |
| rorlyn | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| rorlyn | | | | 1 | 0 |
| roslyn | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 2 | 2.5 |
| | | Street Lighting District | | 2 | 2.5 |
| | Department of Public Works | | | 2 | 2.5 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 2 | 0 |
| | | Inter Municipal Affairs | | 2 | 0 |
| Inter Municipal Affairs | | | 2 | 0 | |
| roslyn | | | | 4 | 1.2 |
| sands point | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 2.0 |
| | | Sustainability Department | | 1 | 2.0 |
| | Solid Waste Management | | | 1 | 2.0 |
| sands point | | | | 1 | 2.0 |

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| searingtown | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 |
| | | Street Lighting District | | 1 | 4.0 |
| | Department of Public Works | | | 1 | 4.0 |
| searingtown | | | | 1 | 4.0 |
| N NEW HYDE PARK | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 |
| | | Street Lighting District | | 1 | 4.0 |
| | Department of Public Works | | | 1 | 4.0 |
| N NEW HYDE PARK | | | | 1 | 4.0 |
| ROSLYN HEIGHTS | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 6.0 |
| | | Street Lighting District | | 1 | 6.0 |
| | Department of Public Works | | | 1 | 6.0 |
| ROSLYN HEIGHTS | | | | 1 | 6.0 |
| elmont | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 3 | 1.7 |
| | | Inter Municipal Affairs | | 3 | 1.7 |
| | Inter Municipal Affairs | | | 3 | 1.7 |
| elmont | | | | 3 | 1.7 |
| new hyde park | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| new hyde park | | | | 1 | 0 |
| LAKE SUCCESS | Department of Public Safety | Animal Shelter | Animal Sh - Dead Dog Pickup | 1 | 0 |
| | | Animal Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| LAKE SUCCESS | | | | 1 | 0 |
| MANHASSET | Department of Public Works | Highway Department | Hwy - Curb Repair | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| MANHASSET | | | | 1 | 0 |
| ROSLYN HEIGHTS | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 5.0 |
| | | Street Lighting District | | 1 | 5.0 |
| | Department of Public Works | | | 1 | 5.0 |
| ROSLYN HEIGHTS | | | | 1 | 5.0 |
| searingtown | Department of Public Works | Highway Department | Hwy - Pothole Filled Without Request | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| searingtown | | | | 1 | 0 |
| williston park | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 12.0 |
| | | Inter Municipal Affairs | | 1 | 12.0 |
| | Inter Municipal Affairs | | | 1 | 12.0 |
| williston park | | | | 1 | 12.0 |

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| ALBERTSON | Community Services | Community Services | CommSvc - Misc SR | 1 | 3.0 | |
| | | | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | | 2 | 1.5 |
| | Community Services | | | | 2 | 1.5 |
| | Department of Public Safety | Animal Shelter | Animal Shelter | Animal Sh - Lost Animal | 5 | 2.0 |
| | | | | Animal Sh - Misc | 2 | 0.5 |
| | | Animal Shelter | | | 7 | 1.6 |
| | | Cat Shelter | Cat Shelter | Cat Shelter - Feral Cats | 3 | 0 |
| | | Cat Shelter | | | 3 | 0 |
| | | Code Enforcement | Code Enforcement | Code - Drop Off Bin | 1 | 0 |
| | | | | Code - Fence | 1 | 0 |
| | | | | Code - From Transfer | 1 | 13.0 |
| | | | | Code - Miscellaneous | 1 | 5.0 |
| | | | | Code - Property Maintenance | 1 | 1.0 |
| | | Code Enforcement | | | 5 | 3.8 |
| | | Parking Enforcement | Parking Enforcement | Prkg Enfrc - From Transfer | 1 | 1.0 |
| | | | | Prkg Enfrc - Parking Violations Complaint | 1 | 3.0 |
| | Parking Enforcement | | | 2 | 2.0 | |
| | Department of Public Safety | | | | 17 | 2.0 |
| | Department of Public Works | Highway Department | Highway Department | Hwy - Miscellaneous | 1 | 0 |
| | | | | Hwy - Pothole | 4 | 6.0 |
| | | | | Hwy - Street Sign - Repair / Replace | 8 | 3.0 |
| | | | | Hwy - Street Sweeping / Cleaning | 1 | 7.0 |
| | | | | Hwy - Tree Branch / Debris Pickup | 1 | 2.0 |
| | | | | Hwy - Tree Planting | 1 | 0 |
| | | | | Hwy - Tree Stump Removal | 2 | 0 |
| | | | | Hwy - Tree Trimming / Removal Inspection | 6 | 0.2 |
| | | Highway Department | | | 24 | 2.4 |
| | | Street Lighting District | Street Lighting District | Street Light - Cycles On / Off | 2 | 3.0 |
| | | | | Street Light - Light Out (Single) | 10 | 5.3 |
| | | | | Street Light - Mark Out | 4 | 4.0 |
| | | Street Lighting District | | | 16 | 4.7 |
| Department of Public Works | | | | 40 | 3.3 | |
| Inter Municipal Affairs | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 4.0 | |
| | | | OIC - Inter Municipal SR | 3 | 2.3 | |
| | | Inter Municipal Affairs | | | 4 | 2.8 |
| Inter Municipal Affairs | | | | 4 | 2.8 | |
| Planning and Building Department | Building Department | Building Department | Bldg - Abandoned Property | 1 | 8.0 | |
| | | | Bldg - Illegal Housing | 1 | 0 | |
| | Building Department | | | 2 | 4.0 | |
| Planning and Building Department | | | | 2 | 4.0 | |

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| ALBERTSON | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 |
| | | | PI - Health Chat/Event Registration | 2 | 0 |
| | | | PI - Health and Mental Health | 2 | 0 |
| | | | PI - Household Maintenance | 1 | 0 |
| | | | PI - Membership Registration | 1 | 0 |
| | | | PI - Miscellaneous | 3 | 0.3 |
| | | | PI - Taxi Service | 29 | 0 |
| | | | PI - Taxi Service Cancellation | 4 | 0 |
| | | | PI - Taxi Service Complaint | 1 | 0 |
| | Project Independence | | | 44 | 0.0 |
| | Project Independence | | | 44 | 0.0 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 4 | 0 |
| | | Receiver of Taxes | | 4 | 0 |
| | Receiver of Taxes | | | 4 | 0 |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 2 | 1.0 |
| | | | SWMA - From Transfer | 1 | 0 |
| | | | SWMA - Garbage Not Picked Up | 2 | 2.5 |
| Solid Waste Management | | | 5 | 1.4 | |
| Solid Waste Management | | | 5 | 1.4 | |
| ALBERTSON | | | | 118 | 1.7 |
| Albertson | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | 1 | 3.0 |
| | | | Animal Sh - Dog Defecation | 1 | 7.0 |
| | | Animal Shelter | | 2 | 5.0 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | | Code Enforcement | Code - Boat | 2 | 13.5 |
| | | | Code - Drop Off Bin | 1 | 0 |
| | Code - Fence | | 1 | 6.0 | |
| | Code - Garbage | | 1 | 0 | |
| | Code Enforcement | | 5 | 6.6 | |
| | Parking Enforcement | Prkg Enfrc - From Transfer | 1 | 3.0 | |
| | Parking Enforcement | | 1 | 3.0 | |
| | Department of Public Safety | | | 9 | 5.1 |
| Department of Public Works | Highway Department | Hwy - Curb Repair | 2 | 0.5 | |
| | | Hwy - Dead Animal Pickup | 1 | 2.0 | |
| | | Hwy - Miscellaneous | 1 | 0 | |
| | | Hwy - Tree Trimming / Removal Inspection | 2 | 6.0 | |
| Highway Department | | 6 | 2.5 | | |

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|----------------------------------|---|---|------------------------------------|---|---------------|------------|
| Albertson | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 2 | 2.0 | |
| | | | Street Light - Mark Out | 1 | 1.0 | |
| | Street Lighting District | | | 3 | 1.7 | |
| | Department of Public Works | | | 9 | 2.2 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | | 1 | 0 |
| | | | | Inter Municipal Affairs | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 | |
| | Planning and Building Department | Building Department | | Bldg - Application Status | 2 | 16.0 |
| | | | | Bldg - Certificate Status | 1 | 3.0 |
| | Building Department | | | 3 | 11.7 | |
| | Planning and Building Department | | | 3 | 11.7 | |
| | Project Independence | Project Independence | PI - Exercise Program Registration | | 1 | 0 |
| | | | | Project Independence | 1 | 0 |
| | Project Independence | | | 1 | 0 | |
| | Solid Waste Management | Solid Waste Management | | SWMA - Container without License / Permit | 1 | 5.0 |
| SWMA - Garbage Not Picked Up | | | | 1 | 1.0 | |
| Solid Waste Management | | | 2 | 3.0 | | |
| Solid Waste Management | | | 2 | 3.0 | | |
| Albertson | | | | 25 | 4.3 | |
| BALDWIN | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 1.0 | |
| | | Animal Shelter | | 1 | 1.0 | |
| | Department of Public Safety | | | 1 | 1.0 | |
| BALDWIN | | | | 1 | 1.0 | |
| BAXTER ESTATES | Department of Public Safety | Port Washington Parking District | PWPD - Broken Meter | 1 | 1.0 | |
| | | Port Washington Parking District | | | 1 | 1.0 |
| | Department of Public Safety | | | 1 | 1.0 | |
| | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | | 1 | 0 |
| | | | | Street Lighting District | 1 | 0 |
| | Department of Public Works | | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Taxi Service | | 14 | 0 |
| | | | | Project Independence | 14 | 0 |
| | Project Independence | | | 14 | 0 | |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | | 1 | 4.0 |
| Sustainability Department | | | | 1 | 4.0 | |
| Solid Waste Management | | | 1 | 4.0 | | |
| BAXTER ESTATES | | | | 17 | 0.3 | |

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| BOHEMIA | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 | |
| | | Project Independence | | 1 | 0 | |
| | | Project Independence | | 1 | 0 | |
| BOHEMIA | | | | 1 | 0 | |
| Baxter Estates | Department of Public Works | Highway Department | Hwy - Miscellaneous | 1 | 2.0 | |
| | | Highway Department | | 1 | 2.0 | |
| | | Street Lighting District | Street Light - Light Out (Single) | 1 | 0 | |
| | | | Street Light - Mark Out | 3 | 1.7 | |
| | | Street Lighting District | | 4 | 1.2 | |
| Department of Public Works | | 5 | 1.4 | | | |
| Baxter Estates | | | | 5 | 1.4 | |
| CARLE PLACE | Community Services | Community Services | CommSvc - Bus Pickup Schedule | 1 | 1.0 | |
| | | | CommSvc - Misc SR | 2 | 1.0 | |
| | | | CommSvc - Seasonal Programs Registration | 3 | 0 | |
| | | | Community Services | | 6 | 0.5 |
| | Community Services | | 6 | 0.5 | | |
| | Department of Public Safety | Animal Shelter | Animal Shelter | Animal Sh - Misc | 1 | 0 |
| | | | Animal Shelter | | 1 | 0 |
| | | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 20.0 |
| | | | Cat Shelter | | 1 | 20.0 |
| | | | Code Enforcement | Code - Drop Off Bin | 1 | 9.0 |
| | | | | Code - Garbage | 1 | 0 |
| | | | | Code - Miscellaneous | 1 | 0 |
| | | | | Code - No Plates / Inoperable Vehicle | 1 | 0 |
| | Code - Property Maintenance | 1 | | 0 | | |
| | Code Enforcement | | 5 | 1.8 | | |
| Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 5 | 1.6 | | | |
| Parking Enforcement | | 5 | 1.6 | | | |
| Department of Public Safety | | 12 | 3.1 | | | |
| Department of Public Works | Highway Department | Hwy - Curb Repair | 2 | 9.0 | | |
| | | Hwy - Pothole | 1 | 12.0 | | |
| | | Hwy - Street Drainage / Flooding | 1 | 0 | | |
| | | Hwy - Street Sign - New Request | 1 | 0 | | |
| | | Hwy - Street Sign - Repair / Replace | 2 | 0 | | |
| | | Hwy - Telephone/Utility Pole | 2 | 0 | | |
| | | Hwy - Tree Fallen - Emergency | 1 | 1.0 | | |
| | | Hwy - Tree Stump Removal | 1 | 0 | | |
| | | Hwy - Tree Trimming / Removal Inspection | 3 | 1.0 | | |
| Highway Department | | 14 | 2.4 | | | |

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| CARLE PLACE | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 3 | 5.3 | |
| | | | Street Light - Mark Out | 8 | 4.8 | |
| | Street Lighting District | | | 11 | 4.9 | |
| | Department of Public Works | | | 25 | 3.5 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | | 4 | 2.5 |
| | | | Inter Municipal Affairs | | 4 | 2.5 |
| | Inter Municipal Affairs | | | 4 | 2.5 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | | 5 | 0.2 |
| | | | Bldg - Illegal Housing | | 2 | 0 |
| | | | Building Department | | 7 | 0.1 |
| | Planning and Building Department | | | 7 | 0.1 | |
| | Project Independence | Project Independence | PI - Exercise Program Registration | | 1 | 0 |
| | | | PI - Health and Mental Health | | 1 | 0 |
| | | | PI - Membership Registration | | 1 | 0 |
| | | | PI - Taxi Service | | 16 | 0 |
| | | | Project Independence | | 19 | 0 |
| | Project Independence | | | 19 | 0 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | | 2 | 0 |
| | | | Receiver of Taxes | | 2 | 0 |
| | Receiver of Taxes | | | 2 | 0 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | | 1 | 3.0 |
| | | | Solid Waste Management | | 1 | 3.0 |
| | | Sustainability Department | SWMA - Compost | | 3 | 4.0 |
| SWMA - Rain Barrel | | | 1 | 3.0 | | |
| Sustainability Department | | 4 | 3.8 | | | |
| Solid Waste Management | | | 5 | 3.6 | | |
| CARLE PLACE | | | | 80 | 2.0 | |
| COPIAGUE | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 3.0 | |
| | | Animal Shelter | | 1 | 3.0 | |
| | Department of Public Safety | | | 1 | 3.0 | |
| | Project Independence | Project Independence | PI - Miscellaneous | | 1 | 0 |
| | | | Project Independence | | 1 | 0 |
| Project Independence | | | 1 | 0 | | |
| COPIAGUE | | | | 2 | 1.5 | |
| Carle Place | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | 1 | 0 | |
| | Department of Public Safety | | | 1 | 0 | |
| | Department of Public Works | Highway Department | Hwy - Street Sign - New Request | | 1 | 0 |
| Highway Department | | | 1 | 0 | | |

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| Carle Place | Department of Public Works | Street Lighting District | Street Light - Pole Problem | 1 | 16.0 |
| | | Street Lighting District | | 1 | 16.0 |
| | Department of Public Works | | | 2 | 8.0 |
| | Project Independence | Project Independence | PI - Taxi Service | 8 | 0 |
| | | Project Independence | | 8 | 0 |
| | Project Independence | | | 8 | 0 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 |
| Receiver of Taxes | | 1 | 0 | | |
| Receiver of Taxes | | | 1 | 0 | |
| Carle Place | | | | 12 | 1.3 |
| EAST HILLS | Department of Public Safety | Code Enforcement | Code - Fence | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 2.0 |
| | | | OIC - Inter Municipal SR | 1 | 4.0 |
| | | Inter Municipal Affairs | | 2 | 3.0 |
| | Inter Municipal Affairs | | | 2 | 3.0 |
| | Project Independence | Project Independence | PI - Caregiver Support | 1 | 2.0 |
| | | | PI - Financial Assistance | 1 | 0 |
| | | | PI - Health Chat/Event Registration | 2 | 0 |
| | | | PI - Health and Mental Health | 3 | 0 |
| | | | PI - Taxi Service | 33 | 0 |
| | | | PI - Taxi Service Cancellation | 3 | 0 |
| | Project Independence | | | 43 | 0.0 |
| Project Independence | | | 43 | 0.0 | |
| Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 3.0 | |
| | Sustainability Department | | 1 | 3.0 | |
| Solid Waste Management | | | 1 | 3.0 | |
| Supervisor's Office | Supervisor's Office | SupV - Airplane | 5 | 0 | |
| | Supervisor's Office | | 5 | 0 | |
| Supervisor's Office | | | 5 | 0 | |
| EAST HILLS | | | | 52 | 0.2 |
| EAST MEADOW | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 0 |
| | | Animal Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| EAST MEADOW | | | | 1 | 0 |
| EAST WILLISTON | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 1 | 2.0 |
| | | Animal Shelter | | 1 | 2.0 |

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| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------------------|---|--|--|------------|---------------|
| EAST WILLISTON | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 7.0 |
| | | Cat Shelter | | 1 | 7.0 |
| | Department of Public Safety | | | 2 | 4.5 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 |
| | | Inter Municipal Affairs | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - From Transfer | 2 | 9.0 |
| | | Parks and Recreation Department | | 2 | 9.0 |
| | Parks and Recreation Department | | | 2 | 9.0 |
| | Project Independence | Project Independence | PI - Health Chat/Event Registration | 2 | 0 |
| | | | PI - Taxi Service | 4 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | | Project Independence | | 7 |
| Project Independence | | | 7 | 0 | |
| EAST WILLISTON | | | | 12 | 2.2 |
| East Hills | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 11.0 |
| | | Inter Municipal Affairs | | 1 | 11.0 |
| | Inter Municipal Affairs | | | 1 | 11.0 |
| | Planning and Building Department | Building Department | Bldg - Housing Complaint | 1 | 0 |
| | | Building Department | | 1 | 0 |
| | Planning and Building Department | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 |
| | | | PI - Health and Mental Health | 1 | 3.0 |
| | | | PI - Household Maintenance | 1 | 3.0 |
| | | | PI - Membership Registration | 1 | 0 |
| PI - Taxi Service | | | 35 | 0 | |
| Project Independence | | 39 | 0.2 | | |
| Project Independence | | | 39 | 0.2 | |
| Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 6 | 0 | |
| | Receiver of Taxes | | 6 | 0 | |
| Receiver of Taxes | | | 6 | 0 | |
| East Hills | | | | 48 | 0.4 |
| East Williston | Community Services | Community Services | CommSvc - Misc SR | 1 | 5.0 |
| | | Community Services | | 1 | 5.0 |
| | Community Services | | | 1 | 5.0 |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---|---|---------------------------------|--------------------------------------|------------|---------------|------------|
| East Williston | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 3 | 0 | |
| | | Receiver of Taxes | | 3 | 0 | |
| | Receiver of Taxes | | 3 | 0 | | |
| East Williston | | | | 4 | 1.2 | |
| FLORAL PARK | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 2.0 | |
| | | Animal Shelter | | 1 | 2.0 | |
| | | Code Enforcement | Code - Smoke | 1 | 6.0 | |
| | Code Enforcement | | 1 | 6.0 | | |
| | Department of Public Safety | | | | 2 | 4.0 |
| | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 | |
| | | Street Lighting District | | 1 | 4.0 | |
| | Department of Public Works | | | | 1 | 4.0 |
| | Planning and Building Department | Building Department | Bldg - Suspect Work Without a Permit | 1 | 0 | |
| | | Building Department | | 1 | 0 | |
| | Planning and Building Department | | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Health and Mental Health | 2 | 0 | |
| | | | PI - Miscellaneous | 1 | 0 | |
| PI - Taxi Service | | | 2 | 0 | | |
| PI - Transportation/Mobility Mgmt Info | | | 1 | 0 | | |
| Project Independence | | 6 | 0 | | | |
| Project Independence | | | | 6 | 0 | |
| FLORAL PARK | | | | 10 | 1.2 | |
| FLORAL PARK CEN | Department of Public Safety | Code Enforcement | Code - Miscellaneous | 1 | 4.0 | |
| | | Code Enforcement | | 1 | 4.0 | |
| | Department of Public Safety | | | | 1 | 4.0 |
| | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 0 | |
| | | Highway Department | | 1 | 0 | |
| | Department of Public Works | | | | 1 | 0 |
| | Planning and Building Department | Building Department | Bldg - Suspect Work Without a Permit | 1 | 3.0 | |
| Building Department | | 1 | 3.0 | | | |
| Planning and Building Department | | | | 1 | 3.0 | |
| FLORAL PARK CEN | | | | 3 | 2.3 | |
| FLORAL PARK CENTRE | Department of Public Safety | Parking Enforcement | Prkg Enfrc - Commercial Parking | 1 | 5.0 | |
| | | Parking Enforcement | | 1 | 5.0 | |
| | Department of Public Safety | | | | 1 | 5.0 |
| | Planning and Building Department | Building Department | Bldg - Illegal Housing | 1 | 0 | |
| | | Building Department | | 1 | 0 | |
| Planning and Building Department | | | | 1 | 0 | |
| FLORAL PARK CENTRE | | | | 2 | 2.5 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------------------|---|---------------------------------|---|-----------|---------------|
| FLOWER HILL | Department of Public Works | Street Lighting District | Street Light - Mark Out | 2 | 2.0 |
| | | Street Lighting District | | 2 | 2.0 |
| | Department of Public Works | | | 2 | 2.0 |
| | Project Independence | Project Independence | PI - Taxi Service | 21 | 0 |
| | | | PI - Taxi Service Cancellation | 3 | 0 |
| | Project Independence | | | 24 | 0 |
| | Project Independence | | | 24 | 0 |
| | Supervisor's Office | 311 Call Center | 311 - PSEG Power Outage | 1 | 0 |
| | | 311 Call Center | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 |
| FLOWER HILL | | | | 27 | 0.1 |
| Floral Park | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 |
| | | Receiver of Taxes | | 1 | 0 |
| Receiver of Taxes | | | 1 | 0 | |
| Floral Park | | | | 2 | 0 |
| Floral Park Centre | Department of Public Safety | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 2 | 1.5 |
| | | Parking Enforcement | | 2 | 1.5 |
| | Department of Public Safety | | | 2 | 1.5 |
| | Department of Public Works | Highway Department | Hwy - Tree Planting | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| Project Independence | | | 1 | 0 | |
| Project Independence | | | 1 | 0 | |
| Floral Park Centre | | | | 4 | 0.8 |
| Flower Hill | Department of Public Safety | Animal Shelter | Animal Sh - Dog Bite | 1 | 3.0 |
| | | Animal Shelter | | 1 | 3.0 |
| | Department of Public Safety | | | 1 | 3.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 4 | 2.5 |
| | | | OIC - Inter Municipal SR | 3 | 3.7 |
| | | | Inter Municipal Affairs | | 7 |
| | Inter Municipal Affairs | | | 7 | 3.0 |
| | Planning and Building Department | Building Department | Bldg - Application Status | 1 | 1.0 |
| | | Building Department | | 1 | 1.0 |
| | Planning and Building Department | | | 1 | 1.0 |
| Project Independence | Project Independence | PI - Health and Mental Health | 1 | 0 | |
| | | PI - Membership Registration | 2 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------------------|-----------------------------|------------------------------------|--|---|---------------|----------|
| Flower Hill | Project Independence | Project Independence | PI - Taxi Service | 9 | 0 | |
| | | | PI - Taxi Service Cancellation | 3 | 0 | |
| | | | Project Independence | 15 | 0 | |
| | | | Project Independence | 15 | 0 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 | |
| | | | Receiver of Taxes | 1 | 0 | |
| | | | Receiver of Taxes | 1 | 0 | |
| | Solid Waste Management | Sustainability Department | SWMA - Rain Barrel | 1 | 7.0 | |
| | | | SWMA - Rain Garden | 1 | 7.0 | |
| | | | Sustainability Department | 2 | 7.0 | |
| | | | Solid Waste Management | 2 | 7.0 | |
| Flower Hill | | | | 27 | 1.4 | |
| GARDEN CITY | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 | |
| | | Street Lighting District | 1 | 0 | | |
| | | | Department of Public Works | 1 | 0 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 | |
| | | | Inter Municipal Affairs | 1 | 0 | |
| | | | Inter Municipal Affairs | 1 | 0 | |
| | Project Independence | Project Independence | PI - Miscellaneous | 1 | 0 | |
| Project Independence | | | 1 | 0 | | |
| | | Project Independence | 1 | 0 | | |
| GARDEN CITY | | | | 3 | 0 | |
| GARDEN CITY PARK | Community Services | Community Services | CommSvc - From Transfer | 1 | 0 | |
| | | | CommSvc - Seasonal Programs Registration | 4 | 0 | |
| | | | Community Services | 5 | 0 | |
| | | | Community Services | 5 | 0 | |
| | Department of Public Safety | Cat Shelter | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | | | Cat Shelter | 1 | 0 |
| | | Code Enforcement | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 4.0 |
| | | | | Code - Basketball Stanchion | 1 | 3.0 |
| | | | | Code - Court | 1 | 0 |
| | | | | Code - Garbage | 3 | 4.0 |
| | | | | Code - Graffiti | 1 | 0 |
| | | | | Code - Miscellaneous | 2 | 5.0 |
| | | | | Code - No Plates / Inoperable Vehicle | 1 | 0 |
| | | | | Code - Property Maintenance | 1 | 0 |
| | | | | Code - Signs | 1 | 5.0 |
| | Code - Tree Removal | 1 | 2.0 | | | |
| | | | Code Enforcement | 13 | 2.8 | |
| | | Department of Public Safety | 14 | 2.6 | | |
| Department of Public | Highway Department | Hwy - Dead Animal Pickup | 1 | 1.0 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------------------------------|---|---------------------------------|--|-------|---------------|------------|
| GARDEN CITY PARK | Works | Highway Department | Hwy - From Transfer | 1 | 14.0 | |
| | | | Hwy - Miscellaneous | 2 | 8.5 | |
| | | | Hwy - Pothole | 1 | 0 | |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 1.0 | |
| | | | Hwy - Street Sweeping / Cleaning | 1 | 1.0 | |
| | | | Hwy - Telephone/Utility Pole | 2 | 0 | |
| | | | Hwy - Tree Branch / Debris Pickup | 5 | 2.8 | |
| | | | Hwy - Tree Planting | 2 | 0 | |
| | | | Hwy - Tree Stump Removal | 2 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 14 | 2.3 | |
| | Highway Department | | | | 32 | 2.5 |
| | Street Lighting District | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 | |
| | | | Street Light - Fixture Problem | 1 | 5.0 | |
| | | | Street Light - Light Out (Single) | 3 | 6.0 | |
| | | | Street Light - Lights Out (Multiple) | 2 | 7.0 | |
| | | | Street Light - Mark Out | 5 | 1.4 | |
| | | | Street Light - Misc Problems | 1 | 15.0 | |
| | Street Lighting District | | | | 13 | 4.5 |
| | Department of Public Works | | | | 45 | 3.1 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 3 | 7.0 | |
| | | | OIC - Inter Municipal SR | 7 | 2.1 | |
| | | | Inter Municipal Affairs | | | |
| | Inter Municipal Affairs | | | | 10 | 3.6 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - From Transfer | 1 | 0 | |
| | | | Parks and Recreation Department | | | |
| | Parks and Recreation Department | | | | 1 | 0 |
| | Planning and Building Department | Building Department | Bldg - Construction Complaint | 1 | 4.0 | |
| | | | Bldg - Illegal Housing | 1 | 0 | |
| | | | Bldg - Suspect Work Without a Permit | 1 | 0 | |
| | | | Building Department | | | |
| | Planning and Building Department | | | | 3 | 1.3 |
| | Project Independence | Project Independence | PI - Caregiver Support | 1 | 0 | |
| PI - Exercise Program Registration | | | 1 | 0 | | |
| PI - Health and Mental Health | | | 100 | 0.0 | | |
| PI - Household Maintenance | | | 2 | 0 | | |
| PI - Membership Registration | | | 3 | 0 | | |
| PI - Miscellaneous | | | 3 | 0.7 | | |
| PI - Taxi Service | | | 43 | 0 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------------------|------------------------------------|---------------------------|--|------------|---------------|------------|
| GARDEN CITY PARK | Project Independence | Project Independence | PI - Taxi Service Cancellation | 3 | 0 | |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 | |
| | Project Independence | | | 157 | 0.0 | |
| | Project Independence | | | 157 | 0.0 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 6 | 0 | |
| | | | Receiver of Taxes | 6 | 0 | |
| | Receiver of Taxes | | | 6 | 0 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 2 | 1.5 | |
| | | | Solid Waste Management | 2 | 1.5 | |
| | | Sustainability Department | SWMA - Compost | 2 | 1.5 | |
| | | | SWMA - Rain Barrel | 3 | 3.0 | |
| | Sustainability Department | | | 5 | 2.4 | |
| | Solid Waste Management | | | 7 | 2.1 | |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 | |
| | | | SupV - Employee Complaint | 1 | 2.0 | |
| | | | SupV - Thank You from Constituent | 1 | 0 | |
| | | | Supervisor's Office | 3 | 0.7 | |
| Supervisor's Office | | | 3 | 0.7 | | |
| GARDEN CITY PARK | | | | 251 | 0.9 | |
| GLENWOOD LANDING | Department of Public Safety | Code Enforcement | Code - Property Maintenance | 1 | 8.0 | |
| | | Code Enforcement | 1 | 8.0 | | |
| | Department of Public Safety | | | 1 | 8.0 | |
| GLENWOOD LANDING | | | | 1 | 8.0 | |
| GREAT NECK | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | | Community Services | 1 | 0 | |
| | Community Services | | | 1 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | 1 | 1.0 | |
| | | | Animal Sh - Dog Bite | 1 | 0 | |
| | | Animal Shelter | | | 2 | 0.5 |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | Cat Shelter | | | 1 | 0 | |
| | Code Enforcement | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 0 | |
| | | | Code - Commercial Vehicle stored on Residential Property | 1 | 0 | |
| | | | Code - Court | 1 | 0 | |
| | | | Code - Fence | 1 | 27.0 | |
| | | | Code - Miscellaneous | 2 | 11.0 | |
| | | | Code - Noise | 2 | 5.0 | |
| Code - Property Maintenance | | | 2 | 5.0 | | |
| Code Enforcement | | | 10 | 6.9 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-------------------------------------|---|----------------------------|---|-----------|---------------|------------|
| GREAT NECK | Department of Public Safety | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 2 | 1.5 | |
| | | Parking Enforcement | | 2 | 1.5 | |
| | Department of Public Safety | | | 15 | 4.9 | |
| | Department of Public Works | Highway Department | Hwy - Abandoned Vehicle | | 2 | 2.5 |
| | | | Hwy - Catch Basin | | 1 | 0 |
| | | | Hwy - Dead Animal Pickup | | 1 | 3.0 |
| | | | Hwy - Miscellaneous | | 2 | 5.5 |
| | | | Hwy - Pothole | | 2 | 4.0 |
| | | | Hwy - Pothole Filled Without Request | | 2 | 0 |
| | | | Hwy - Street Sign - New Request | | 3 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | | 1 | 7.0 |
| | | | Hwy - Telephone/Utility Pole | | 4 | 0 |
| | | | Hwy - Tree Branch / Debris Pickup | | 1 | 3.0 |
| | | | Hwy - Tree Planting | | 3 | 0 |
| | | | Hwy - Tree Stump Removal | | 1 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | | 4 | 2.2 |
| | | | Highway Department | | | 27 |
| | Street Lighting District | Street Lighting District | Street Light - Cycles On / Off | | 3 | 5.7 |
| | | | Street Light - Light Out (Single) | | 4 | 0 |
| | | | Street Light - Mark Out | | 3 | 5.0 |
| | | | Street Light - On During Day | | 2 | 7.0 |
| | Street Lighting District | | | 12 | 3.8 | |
| | Department of Public Works | | | | 39 | 2.4 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | | 1 | 0 |
| | | | OIC - Inter Municipal SR | | 5 | 3.0 |
| | | | Inter Municipal Affairs | | 6 | 2.5 |
| | Inter Municipal Affairs | | | | 6 | 2.5 |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | | 4 | 0.2 |
| | | | Bldg - Miscellaneous | | 1 | 0 |
| | | | Bldg - Unable to Reach Inspector | | 2 | 1.0 |
| | | | Building Department | | 7 | 0.4 |
| | Planning and Building Department | | | | 7 | 0.4 |
| | Project Independence | Project Independence | PI - Call Back Request | | 2 | 1.5 |
| PI - Health Chat/Event Registration | | | | 1 | 0 | |
| PI - Health and Mental Health | | | | 17 | 0.1 | |
| PI - Membership Registration | | | | 1 | 0 | |
| PI - Miscellaneous | | | | 3 | 1.3 | |
| PI - Taxi Service | | | | 119 | 0.0 | |
| PI - Taxi Service Cancellation | | | | 8 | 0 | |
| PI - Taxi Service Complaint | | | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-------------------------------|-----------------------------------|----------------------------------|--|------------|---------------|
| GREAT NECK | Project Independence | Project Independence | PI - Transportation/Mobility Mgmt Info | 3 | 0.3 |
| | | | PI - Veterans Services | 2 | 0.5 |
| | Project Independence | | | 157 | 0.1 |
| | Project Independence | | | 157 | 0.1 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 6 | 0 |
| | | | Receiver of Taxes | | |
| | Receiver of Taxes | | | 6 | 0 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 2 | 4.5 |
| | | | SWMA - Rain Barrel | 1 | 5.0 |
| | | | SWMA - Rain Garden | 2 | 5.5 |
| | | | Sustainability Department | | |
| | Solid Waste Management | | | 5 | 5.0 |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 |
| | | | 311 Call Center | | |
| | Supervisor's Office | | | 1 | 0 |
| GREAT NECK | | | | 237 | 0.9 |
| GREAT NECK ESTATES | Department of Public Works | Street Lighting District | Street Light - Mark Out | 3 | 2.7 |
| | | | Street Lighting District | | |
| | Department of Public Works | | | 3 | 2.7 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 5 | 0.2 |
| | | | Inter Municipal Affairs | | |
| | Inter Municipal Affairs | | | 5 | 0.2 |
| | Project Independence | Project Independence | PI - Health and Mental Health | 1 | 1.0 |
| | | | PI - Taxi Service | 12 | 0 |
| | | | PI - Taxi Service Cancellation | 2 | 0 |
| | | | PI - Veterans Services | 1 | 4.0 |
| | Project Independence | | | 16 | 0.3 |
| | Project Independence | | | 16 | 0.3 |
| Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 | |
| | | Receiver of Taxes | | | 1 |
| Receiver of Taxes | | | 1 | 0 | |
| Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 1.0 | |
| | | SWMA - Rain Barrel | 1 | 1.0 | |
| | | Sustainability Department | | | 2 |
| Solid Waste Management | | | 2 | 1.0 | |
| GREAT NECK ESTATES | | | | 27 | 0.6 |
| GREAT NECK PLAZA | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 5.0 |
| | | | Inter Municipal Affairs | | |
| | Inter Municipal Affairs | | | 1 | 5.0 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 5.0 |
| PI - Cancellation | | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-------------------------|----------------------------------|---|--|--------------------------------------|---------------|------------|
| GREAT NECK PLAZA | Project Independence | Project Independence | PI - Caregiver Support | 1 | 1.0 | |
| | | | PI - Financial Assistance | 1 | 0 | |
| | | | PI - Health and Mental Health | 27 | 0 | |
| | | | PI - Membership Registration | 12 | 0 | |
| | | | PI - Miscellaneous | 3 | 1.7 | |
| | | | PI - Taxi Service | 143 | 0 | |
| | | | PI - Taxi Service Cancellation | 9 | 0 | |
| | | | PI - Taxi Service Complaint | 3 | 0.3 | |
| | | | PI - Transportation/Mobility Mgmt Info | 3 | 0.3 | |
| | | | PI - Veterans Services | 2 | 1.5 | |
| | | Project Independence | | | 206 | 0.1 |
| | Project Independence | | | 206 | 0.1 | |
| GREAT NECK PLAZA | | | | 207 | 0.1 | |
| GREENVALE | Department of Public Safety | Code Enforcement | Code - Miscellaneous | 1 | 2.0 | |
| | | | Code - Overgrown Vegetation | 1 | 0 | |
| | | | Code Enforcement | | 2 | 1.0 |
| | | Department of Public Safety | | 2 | 1.0 | |
| | Department of Public Works | Highway Department | Hwy - Street Sweeping / Cleaning | | 1 | 4.0 |
| | | | | Highway Department | | 1 |
| | | Street Lighting District | Street Light - Pole Problem | 1 | 15.0 | |
| | | Street Lighting District | | 1 | 15.0 | |
| | | Department of Public Works | | 2 | 9.5 | |
| | Planning and Building Department | Building Department | | Bldg - Applicant Advocate Request | 2 | 1.5 |
| | | | | Bldg - Application Status | 1 | 2.0 |
| | | | | Bldg - Suspect Work Without a Permit | 2 | 1.5 |
| | | Building Department | | 5 | 1.6 | |
| | | Planning and Building Department | | 5 | 1.6 | |
| Project Independence | Project Independence | | PI - Miscellaneous | 1 | 1.0 | |
| | | | PI - Taxi Service | 1 | 0 | |
| | | | Project Independence | | 2 | 0.5 |
| | Project Independence | | 2 | 0.5 | | |
| GREENVALE | | | | 11 | 2.7 | |
| Garden City | Supervisor's Office | Supervisor's Office | SupV - Thank You from Constituent | 1 | 0 | |
| | | | | Supervisor's Office | | 1 |
| | | Supervisor's Office | | 1 | 0 | |
| Garden City | | | | 1 | 0 | |
| Garden City Park | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 6 | 0 | |
| | | | | Community Services | | 6 |
| | | Community Services | | 6 | 0 | |
| | Department of Public Safety | Code Enforcement | Code - Commercial Vehicle stored on Residential Property | 2 | 19.5 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------------------------------|---|---------------------------------|------------------------------|--|---------------|------------|
| Garden City Park | Department of Public Safety | Code Enforcement | Code - Noise | 1 | 0 | |
| | | | Code - Unlawful Property Use | 1 | 2.0 | |
| | Code Enforcement | | | 4 | 10.2 | |
| | Department of Public Safety | | | 4 | 10.2 | |
| | Department of Public Works | Highway Department | | Hwy - Miscellaneous | 1 | 0 |
| | | | | Hwy - Street Sign - New Request | 1 | 0 |
| | | | | Hwy - Tree Stump Removal | 4 | 0 |
| | | | | Hwy - Tree Trimming / Removal Inspection | 6 | 2.7 |
| | | Highway Department | | | 12 | 1.3 |
| | | Street Lighting District | | Street Light - Cycles On / Off | 1 | 0 |
| | | | | Street Light - Light Out (Single) | 4 | 7.5 |
| | Street Light - Mark Out | | | 2 | 4.0 | |
| | Street Lighting District | | | 7 | 5.4 | |
| | Department of Public Works | | | 19 | 2.8 | |
| | Planning and Building Department | Building Department | | Bldg - Applicant Advocate Request | 3 | 0.3 |
| | | | | Building Department | | |
| | | Planning Department | | Planning - Questions needing Answers | 1 | 1.0 |
| | Planning Department | | | 1 | 1.0 | |
| | Planning and Building Department | | | 4 | 0.5 | |
| | Project Independence | Project Independence | | PI - Miscellaneous | 1 | 1.0 |
| | | | | Project Independence | | |
| | Project Independence | | | 1 | 1.0 | |
| | Receiver of Taxes | Receiver of Taxes | | Tax - Duplicate Bill or Receipt | 1 | 0 |
| Receiver of Taxes | | | | 1 | 0 | |
| Receiver of Taxes | | | 1 | 0 | | |
| Garden City Park | | | | 35 | 2.8 | |
| Garden city park | Department of Public Works | Street Lighting District | Street Light - Pole Problem | 1 | 1.0 | |
| | | Street Lighting District | | | 1 | 1.0 |
| Department of Public Works | | | 1 | 1.0 | | |
| Garden city park | | | | 1 | 1.0 | |
| Glenwood Landing | Department of Public Safety | Code Enforcement | Code - Boating Miscellaneous | 1 | 0 | |
| | | Code Enforcement | | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 | |
| Glenwood Landing | | | | 1 | 0 | |
| Great Neck | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | 1 | 7.0 | |
| | | | Animal Sh - Lost Animal | 1 | 3.0 | |
| | Animal Shelter | | | 2 | 5.0 | |
| | Code Enforcement | | Code - Miscellaneous | 1 | 0 | |
| | | | Code - Noise | 1 | 2.0 | |
| Code Enforcement | | | 2 | 1.0 | | |
| Department of Public Safety | | | 4 | 3.0 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-------------------------------|---|--|-----------------------------------|--------------------------|---------------|------------|
| Great Neck | Department of Public Works | Highway Department | Hwy - Miscellaneous | 1 | 8.0 | |
| | | | Hwy - Pothole | 2 | 2.0 | |
| | | | Hwy - Street Sign - New Request | 1 | 0 | |
| | | | Hwy - Telephone/Utility Pole | 1 | 0 | |
| | | | Hwy - Tree Planting | 3 | 0 | |
| | | Highway Department | | | 8 | 1.5 |
| | | Street Lighting District | Street Light - Mark Out | 3 | 3.3 | |
| | | Street Lighting District | | | 3 | 3.3 |
| | | Department of Public Works | | | 11 | 2.0 |
| | | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 3.0 |
| | Inter Municipal Affairs | | 1 | 3.0 | | |
| | Inter Municipal Affairs | | | 1 | 3.0 | |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 9.0 | |
| | | Parks and Recreation Department | | 1 | 9.0 | |
| | Parks and Recreation Department | | | 1 | 9.0 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 4 | 0.5 | |
| | | | Bldg - Illegal Housing | 1 | 0 | |
| | | Building Department | | 5 | 0.4 | |
| | Planning and Building Department | | | 5 | 0.4 | |
| | Project Independence | Project Independence | PI - Cancellation | 1 | 0 | |
| | | | PI - Financial Assistance | 1 | 0 | |
| | | | PI - Health and Mental Health | 3 | 0 | |
| | | | PI - Membership Registration | 6 | 0 | |
| | | | PI - Miscellaneous | 1 | 2.0 | |
| | | | PI - Taxi Service | 15 | 0 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | | Project Independence | | 28 | 0.1 | |
| | Project Independence | | | 28 | 0.1 | |
| Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 6 | 0 | | |
| | Receiver of Taxes | | 6 | 0 | | |
| Receiver of Taxes | | | 6 | 0 | | |
| Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 3.0 | | |
| | Solid Waste Management | | 1 | 3.0 | | |
| Solid Waste Management | | | 1 | 3.0 | | |
| Supervisor's Office | Supervisor's Office | SupV - Airplane | 2 | 0 | | |
| | Supervisor's Office | | 2 | 0 | | |
| Supervisor's Office | | | 2 | 0 | | |
| Great Neck | | | | 59 | 0.9 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-------------------------------|---|---------------------------------|--|------------|---------------|
| Great Neck | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 4.0 |
| | | Street Lighting District | | 1 | 4.0 |
| | Department of Public Works | | | 1 | 4.0 |
| Great Neck | | | | 1 | 4.0 |
| Great Neck Estates | Department of Public Safety | Code Enforcement | Code - Garbage | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 1.0 |
| | | Street Lighting District | | 1 | 1.0 |
| | Department of Public Works | | | 1 | 1.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 2 | 0 |
| | | Inter Municipal Affairs | | 2 | 0 |
| | Inter Municipal Affairs | | | 2 | 0 |
| | Planning and Building Department | Building Department | Bldg - Suspect Work Without a Permit | 1 | 1.0 |
| | | Building Department | | 1 | 1.0 |
| | Planning and Building Department | | | 1 | 1.0 |
| | Project Independence | Project Independence | PI - Financial Assistance | 1 | 0 |
| | | | PI - Membership Registration | 2 | 0 |
| | | | PI - Taxi Service | 3 | 0 |
| | | Project Independence | | 6 | 0 |
| | Project Independence | | | 6 | 0 |
| Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 4 | 0 | |
| | Receiver of Taxes | | 4 | 0 | |
| Receiver of Taxes | | | 4 | 0 | |
| Solid Waste Management | Sustainability Department | SWMA - Compost | 2 | 1.0 | |
| | Sustainability Department | | 2 | 1.0 | |
| Solid Waste Management | | | 2 | 1.0 | |
| Great Neck Estates | | | | 17 | 0.2 |
| Great Neck Plaza | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 |
| | | | PI - Health and Mental Health | 4 | 0 |
| | | | PI - Taxi Service | 3 | 0 |
| | Project Independence | | 8 | 0.1 | |
| Project Independence | | | 8 | 0.1 | |
| Great Neck Plaza | | | | 8 | 0.1 |
| Greenvale | Department of Public Safety | Code Enforcement | Code - Property Maintenance | 1 | 12.0 |
| | | Code Enforcement | | 1 | 12.0 |
| | Department of Public Safety | | | 1 | 12.0 |
| | Department of Public Works | Highway Department | Hwy - Tree Trimming / Removal Inspection | 1 | 0 |
| Highway Department | | 1 | 0 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--|------------------------------------|---------------------------------|---|----------|---------------|
| Greenvale | Department of Public Works | Street Lighting District | Street Light - Fixture Problem | 1 | 14.0 |
| | | Street Lighting District | | 1 | 14.0 |
| | Department of Public Works | | | 2 | 7.0 |
| | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| | Project Independence | | | 1 | 0 |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 0 |
| Solid Waste Management | | 1 | 0 | | |
| Solid Waste Management | | | 1 | 0 | |
| Greenvale | | | | 5 | 5.2 |
| HEMPSTEAD | Department of Public Safety | Animal Shelter | Animal Sh - Surrender a dog | 1 | 0 |
| | | Animal Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Miscellaneous | 1 | 0 |
| | | Project Independence | | 1 | 0 |
| Project Independence | | | 1 | 0 | |
| HEMPSTEAD | | | | 2 | 0 |
| HERRICKS | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | | Community Services | | | 1 |
| | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 0 |
| | | | Code - From Transfer | 1 | 0 |
| | | | Code - Leaves Accumulation | 1 | 0 |
| | Code Enforcement | | 3 | 0 | |
| | Department of Public Safety | | | 4 | 0 |
| | Department of Public Works | Highway Department | Hwy - Catch Basin | 1 | 1.0 |
| | | | Hwy - Curb Repair | 1 | 0 |
| | | | Hwy - Grass Cut / Mow | 1 | 1.0 |
| | | | Hwy - Pothole | 4 | 0 |
| | | | Hwy - Tree Branch / Debris Pickup | 1 | 2.0 |
| Hwy - Tree Planting | | | 1 | 0 | |
| Hwy - Tree Trimming / Removal Inspection | | | 4 | 1.0 | |
| Highway Department | | 13 | 0.6 | | |
| Street Lighting District | | Street Light - Cycles On / Off | 4 | 1.2 | |
| | Street Light - Fixture Problem | 1 | 16.0 | | |
| | Street Light - Light Out (Single) | 3 | 6.0 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------------------|---|---------------------------------|--|------------|---------------|
| HERRICKS | Department of Public Works | Street Lighting District | Street Light - Mark Out | 4 | 5.2 |
| | | | Street Light - Pole Problem | 1 | 7.0 |
| | Street Lighting District | | | 13 | 5.2 |
| | Department of Public Works | | | 26 | 2.9 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 2.0 |
| | | | OIC - Inter Municipal SR | 3 | 3.7 |
| | Inter Municipal Affairs | | | 4 | 3.2 |
| | Inter Municipal Affairs | | | 4 | 3.2 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 0 |
| | | | Parks and Recreation Department | | |
| | Parks and Recreation Department | | | 1 | 0 |
| | Planning and Building Department | Building Department | Bldg - Construction Complaint | 1 | 5.0 |
| | | | Bldg - Illegal Housing | 1 | 0 |
| | | | Bldg - Suspect Work Without a Permit | 2 | 4.5 |
| | Building Department | | | 4 | 3.5 |
| | Planning and Building Department | | | 4 | 3.5 |
| | Project Independence | Project Independence | PI - Health and Mental Health | 1 | 7.0 |
| | | | PI - Miscellaneous | 1 | 2.0 |
| | | | PI - Taxi Service | 22 | 0 |
| | | | PI - Taxi Service Cancellation | 2 | 0 |
| | Project Independence | | | 26 | 0.3 |
| | Project Independence | | | 26 | 0.3 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 2 | 0 |
| | | | Receiver of Taxes | | |
| | Receiver of Taxes | | | 2 | 0 |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 2.0 |
| Solid Waste Management | | | 1 | 2.0 | |
| Sustainability Department | | SWMA - Compost | 1 | 1.0 | |
| | | SWMA - Rain Barrel | 2 | 0.5 | |
| Sustainability Department | | | 3 | 0.7 | |
| Solid Waste Management | | | 4 | 1.0 | |
| HERRICKS | | | | 72 | 1.6 |
| Herricks | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 1 | 0 |
| | | Animal Shelter | | | 1 |
| | Department of Public Safety | | | 1 | 0 |
| | Department of Public Works | Highway Department | Hwy - Pothole | 1 | 4.0 |
| | | | Hwy - Tree Planting | 2 | 0 |
| | | | Hwy - Tree Stump Removal | 1 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 2 | 0 |
| | Highway Department | | | 6 | 0.7 |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|--|---|---------------------------------|-------------------------------------|------------|---------------|-------------|
| Herricks | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 3 | 0 | |
| | | | Street Light - Mark Out | 1 | 5.0 | |
| | | Street Lighting District | | 4 | 1.2 | |
| | Department of Public Works | | | 10 | 0.9 | |
| | Planning and Building Department | Building Department | Bldg - Application Status | | 1 | 3.0 |
| | | | Building Department | | 1 | 3.0 |
| | Planning and Building Department | | | 1 | 3.0 | |
| | Project Independence | Project Independence | PI - Taxi Service | | 3 | 0 |
| | | | Project Independence | | 3 | 0 |
| | Project Independence | | | 3 | 0 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | | 1 | 0 |
| | | | Receiver of Taxes | | 1 | 0 |
| | Receiver of Taxes | | | 1 | 0 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | | 1 | 0 |
| | | | Solid Waste Management | | 1 | 0 |
| | | Sustainability Department | SWMA - Rain Garden | | 1 | 0 |
| | | | Sustainability Department | | 1 | 0 |
| Solid Waste Management | | | 2 | 0 | | |
| Herricks | | | | 18 | 0.7 | |
| KENSINGTON | Project Independence | Project Independence | PI - Health Chat/Event Registration | 1 | 0 | |
| | | | PI - Membership Registration | 1 | 0 | |
| | | | PI - Taxi Service | 6 | 0 | |
| | | Project Independence | | 8 | 0 | |
| | Project Independence | | | 8 | 0 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | | 2 | 0 |
| | | | Receiver of Taxes | | 2 | 0 |
| Receiver of Taxes | | | 2 | 0 | | |
| KENSINGTON | | | | 10 | 0 | |
| KINGS POINT | Community Services | Community Services | CommSvc - Misc SR | | 1 | 0 |
| | | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Found Animal | | 1 | 0 |
| | | | Animal Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 | |
| | Department of Public Works | Street Lighting District | Street Light - Pole Problem | | 1 | 17.0 |
| | | | Street Lighting District | | 1 | 17.0 |
| | Department of Public Works | | | 1 | 17.0 | |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | | 1 | 5.0 |
| Parks and Recreation Department | | | 1 | 5.0 | | |
| Parks and Recreation Department | | | 1 | 5.0 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-------------------------------|-----------------------------------|---------------------------------|--|------------|---------------|
| KINGS POINT | Project Independence | Project Independence | PI - Taxi Service | 4 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | Project Independence | | 5 | 0 | |
| | Project Independence | | 5 | 0 | |
| KINGS POINT | | | | 9 | 2.4 |
| Kensington | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | | PI - Miscellaneous | 1 | 1.0 |
| | | | PI - Taxi Service | 1 | 0 |
| | Project Independence | | 3 | 0.3 | |
| | Project Independence | | 3 | 0.3 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 |
| Receiver of Taxes | | | 1 | 0 | |
| Receiver of Taxes | | 1 | 0 | | |
| Kensington | | | | 4 | 0.2 |
| Kings Point | Department of Public Works | Highway Department | Hwy - Street Sign - New Request | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | | Street Lighting District | Street Light - Mark Out | 1 | 3.0 |
| | | Street Lighting District | | 1 | 3.0 |
| | Department of Public Works | | 2 | 1.5 | |
| | Project Independence | Project Independence | PI - Caregiver Support | 1 | 0 |
| | | | PI - Taxi Service | 4 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | Project Independence | | 6 | 0 | |
| | Project Independence | | 6 | 0 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 3 | 0 |
| | | | Receiver of Taxes | 3 | 0 |
| | Receiver of Taxes | | 3 | 0 | |
| Solid Waste Management | Sustainability Department | SWMA - Compost | 2 | 4.0 | |
| | | SWMA - Rain Barrel | 1 | 1.0 | |
| | | SWMA - Rain Garden | 1 | 1.0 | |
| | Sustainability Department | | 4 | 2.5 | |
| Solid Waste Management | | 4 | 2.5 | | |
| Kings Point | | | | 15 | 0.9 |
| LAKE SUCCESS | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 8 | 0 |
| Project Independence | | | 8 | 0 | |
| Project Independence | | 8 | 0 | | |
| LAKE SUCCESS | | | | 9 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------------------|---|---------------------------------|--|-------------------------|---------------|-----|
| LEVITTOWN | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 0 | |
| | | Animal Shelter | | 1 | 0 | |
| | Department of Public Safety | | | 1 | 0 | |
| LEVITTOWN | | | | 1 | 0 | |
| LONG BEACH | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 1 | 5.0 | |
| | | Animal Shelter | | 1 | 5.0 | |
| | Department of Public Safety | | | 1 | 5.0 | |
| LONG BEACH | | | | 1 | 5.0 | |
| Lake Success | Department of Public Works | Street Lighting District | Street Light - Mark Out | 2 | 1.0 | |
| | | Street Lighting District | | 2 | 1.0 | |
| | Department of Public Works | | | 2 | 1.0 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 1 | 0 | |
| | | Building Department | | 1 | 0 | |
| | Planning and Building Department | | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 13 | 0 | |
| | | Project Independence | | 13 | 0 | |
| | Project Independence | | | 13 | 0 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 | |
| Receiver of Taxes | | 1 | 0 | | | |
| Receiver of Taxes | | | 1 | 0 | | |
| Lake Success | | | | 17 | 0.1 | |
| MANHASSET | Adminstrative Services | Adminstrative Services | Adm Svc - Green Team | 1 | 0 | |
| | | Adminstrative Services | | 1 | 0 | |
| | Adminstrative Services | | | 1 | 0 | |
| | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 25 | 0 | |
| | | Community Services | | 25 | 0 | |
| | Community Services | | | 25 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Shelter | Animal Sh - Barking Dog | 1 | 4.0 |
| | | | Animal Sh - Misc | 1 | 3.0 | |
| | | Animal Shelter | | 2 | 3.5 | |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | 1 | 0 | |
| | | Code Enforcement | Code - Court | 2 | 2.0 | |
| | | | Code - Fence | 1 | 0 | |
| | | | Code - Garbage | 3 | 1.3 | |
| | Code - Graffiti | | 1 | 0 | | |
| | Code - Lights | | 2 | 7.5 | | |
| | Code - Miscellaneous | | 1 | 5.0 | | |
| Code - Overgrown Vegetation | 1 | 0 | | | | |
| Code - Property Maintenance | 1 | 0 | | | | |
| Code Enforcement | | 12 | 2.3 | | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | | |
|----------------------------------|--------------------------------------|----------------------------|---|--|-----------------------------------|------------|-----|
| MANHASSET | Department of Public Safety | Parking Enforcement | Prkg Enfrc - From Transfer | 2 | 1.5 | | |
| | | | Prkg Enfrc - Parking Violations Complaint | 13 | 1.3 | | |
| | | Parking Enforcement | | 15 | 1.3 | | |
| | Department of Public Safety | | | | 30 | 1.8 | |
| | Department of Public Works | Highway Department | | Hwy - Dead Animal Pickup | 1 | 4.0 | |
| | | | | Hwy - Miscellaneous | 7 | 2.6 | |
| | | | | Hwy - Pothole | 6 | 5.3 | |
| | | | | Hwy - Pothole Filled Without Request | 2 | 0 | |
| | | | | Hwy - Street Sign - New Request | 1 | 0 | |
| | | | | Hwy - Street Sign - Remove | 2 | 0 | |
| | | | | Hwy - Street Sign - Repair / Replace | 8 | 3.0 | |
| | | | | Hwy - Street Sweeping / Cleaning | 1 | 4.0 | |
| | | | | Hwy - Tree Branch / Debris Pickup | 4 | 2.8 | |
| | | | | Hwy - Tree Fallen - Emergency | 2 | 2.0 | |
| | | | | Hwy - Tree Planting | 2 | 1.0 | |
| | | | | Hwy - Tree Stump Removal | 3 | 1.3 | |
| | | | | Hwy - Tree Trimming / Removal Inspection | 4 | 1.5 | |
| | | Highway Department | | 43 | 2.5 | | |
| | | Street Lighting District | | | Street Light - Cycles On / Off | 13 | 0 |
| | | | | | Street Light - Fixture Problem | 1 | 6.0 |
| | | | | | Street Light - Light Out (Single) | 7 | 6.0 |
| | Street Light - Lights Out (Multiple) | | | | 1 | 7.0 | |
| | Street Light - Mark Out | | | | 11 | 4.3 | |
| | Street Light - Misc Problems | | | | 2 | 4.0 | |
| | Street Light - Pole Problem | | | | 1 | 6.0 | |
| | Street Lighting District | | 36 | 3.2 | | | |
| | Department of Public Works | | | | 79 | 2.8 | |
| | Housing Authority | Housing Authority | | Housing - Appliance | 1 | 1.0 | |
| | | | | Housing - Electrical | 1 | 3.0 | |
| | | | | Housing - High Priority SR | 1 | 1.0 | |
| | | | | Housing - Misc SR | 1 | 3.0 | |
| | | | | Housing - Plumbing | 7 | 2.0 | |
| | Housing Authority | | 11 | 2.0 | | | |
| Housing Authority | | | | 11 | 2.0 | | |
| Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 11.0 | | | |
| | Inter Municipal Affairs | | 1 | 11.0 | | | |
| Inter Municipal Affairs | | | | 1 | 11.0 | | |
| Planning and Building Department | Building Department | | Bldg - Applicant Advocate Request | 2 | 0 | | |
| | | | Bldg - Construction Complaint | 1 | 0 | | |
| | | | Bldg - Illegal Housing | 3 | 0.3 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------------------------|---|----------------------------------|--------------------------------------|-------------------------------------|---------------|------------|
| MANHASSET | Planning and Building Department | Building Department | Bldg - Retaining Wall | 1 | 0 | |
| | | | Bldg - Suspect Work Without a Permit | 1 | 19.0 | |
| | | Building Department | | | 8 | 2.5 |
| | | Planning Department | Planning - Questions needing Answers | 1 | 0 | |
| | | Planning Department | | | 1 | 0 |
| | Planning and Building Department | | | | 9 | 2.2 |
| | Project Independence | Project Independence | | PI - Call Back Request | 1 | 6.0 |
| | | | | PI - Exercise Program Registration | 1 | 0 |
| | | | | PI - Health Chat/Event Registration | 2 | 0 |
| | | | | PI - Health and Mental Health | 2 | 0 |
| | | | | PI - Miscellaneous | 1 | 1.0 |
| | | | | PI - Taxi Service | 54 | 0 |
| | | | | PI - Taxi Service Cancellation | 5 | 0 |
| | | | | PI - Taxi Service Complaint | 1 | 1.0 |
| | | | | PI - Volunteer | 1 | 0 |
| | | | | Project Independence | | |
| | Project Independence | | | | 68 | 0.1 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 8 | 0 | |
| | | Receiver of Taxes | | | 8 | 0 |
| | Receiver of Taxes | | | | 8 | 0 |
| | Solid Waste Management | Solid Waste Management | | SWMA - Carting Complaints | 2 | 4.0 |
| | | | | SWMA - Garbage Not Picked Up | 1 | 10.0 |
| | | | | Solid Waste Management | | 3 |
| | | Sustainability Department | | SWMA - Compost | 2 | 0 |
| | | | | SWMA - Rain Barrel | 2 | 0.5 |
| | | Sustainability Department | | | 4 | 0.2 |
| | Solid Waste Management | | | | 7 | 2.7 |
| MANHASSET | | | | 239 | 1.5 | |
| MANHASSET HILLS | Department of Public Works | Highway Department | Hwy - Street Sweeping / Cleaning | 1 | 1.0 | |
| | | Highway Department | | | 1 | 1.0 |
| | | Street Lighting District | Street Light - Light Out (Single) | 1 | 6.0 | |
| | | Street Lighting District | | | 1 | 6.0 |
| Department of Public Works | | | | 2 | 3.5 | |
| MANHASSET HILLS | | | | 2 | 3.5 | |
| MANORHAVEN | Project Independence | Project Independence | PI - Health and Mental Health | 14 | 0 | |
| | | | PI - Membership Registration | 3 | 0 | |
| | | | PI - Taxi Service | 22 | 0 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | | | Project Independence | | | 40 |
| Project Independence | | | | 40 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|--|------------------------------------|----------------------------------|--|--------------------------|---------------|------------|
| MANORHAVEN | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 3 | 0 | |
| | | Receiver of Taxes | | 3 | 0 | |
| | Receiver of Taxes | | 3 | 0 | | |
| | Solid Waste Management | Sustainability Department | SWMA - Rain Barrel | 1 | 2.0 | |
| | | Sustainability Department | | 1 | 2.0 | |
| Solid Waste Management | | | | 1 | 2.0 | |
| MANORHAVEN | | | | 44 | 0.0 | |
| MELVILLE | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 | |
| | | Project Independence | | 1 | 0 | |
| | Project Independence | | 1 | 0 | | |
| MELVILLE | | | | 1 | 0 | |
| MINEOLA | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 3 | 2.0 | |
| | | | CommSvc - Bus Pickup Schedule | 8 | 0.5 | |
| | | | CommSvc - From Transfer | 1 | 0 | |
| | | | CommSvc - Seasonal Programs Registration | 2 | 0 | |
| | Community Services | | 14 | 0.7 | | |
| | Community Services | | 14 | 0.7 | | |
| | Department of Public Safety | Cat Shelter | Cat Shelter | Cat Shelter - Feral Cats | 2 | 7.0 |
| | | | Cat Shelter | | 2 | 7.0 |
| | | Code Enforcement | Code - Drop Off Bin | 1 | 0 | |
| | Code Enforcement | | 1 | 0 | | |
| | Department of Public Safety | | | | 3 | 4.7 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 4 | 1.2 | |
| | | | Inter Municipal Affairs | | 4 | 1.2 |
| | Inter Municipal Affairs | | | | 4 | 1.2 |
| | Project Independence | Project Independence | PI - Exercise Program Registration | 1 | 0 | |
| PI - Health Chat/Event Registration | | | 1 | 0 | | |
| PI - Health and Mental Health | | | 3 | 1.0 | | |
| PI - Household Maintenance | | | 2 | 1.5 | | |
| PI - Membership Registration | | | 3 | 0 | | |
| PI - Miscellaneous | | | 3 | 0.3 | | |
| PI - Taxi Service | | | 43 | 0 | | |
| PI - Taxi Service Cancellation | | | 3 | 0 | | |
| PI - Taxi Service Complaint | | | 1 | 1.0 | | |
| PI - Transportation/Mobility Mgmt Info | | | 1 | 0 | | |
| Project Independence | | 61 | 0.1 | | | |
| Project Independence | | 61 | 0.1 | | | |
| Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 4 | 0 | | |
| | | Receiver of Taxes | | 4 | 0 | |
| Receiver of Taxes | | | | 4 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---|------------------------------------|--------------------------------------|---|------------|---------------|------|
| MINEOLA | Solid Waste Management | Sustainability Department | SWMA - Compost | 3 | 4.3 | |
| | | | SWMA - Rain Barrel | 2 | 4.0 | |
| | Sustainability Department | | 5 | 4.2 | | |
| | Solid Waste Management | | 5 | 4.2 | | |
| MINEOLA | | | | 91 | 0.6 | |
| MUNSEY PARK | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 3.0 | |
| | | Inter Municipal Affairs | | 1 | 3.0 | |
| | Inter Municipal Affairs | | 1 | 3.0 | | |
| | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 | |
| | | | PI - Miscellaneous | 1 | 0 | |
| | Project Independence | | 2 | 0 | | |
| | Project Independence | | 2 | 0 | | |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 1.0 | |
| | | | SWMA - Rain Barrel | 1 | 1.0 | |
| | Sustainability Department | | 2 | 1.0 | | |
| Solid Waste Management | | 2 | 1.0 | | | |
| MUNSEY PARK | | | | 5 | 1.0 | |
| Manhasset | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 1 | 4.0 | |
| | | Animal Shelter | | 1 | 4.0 | |
| | | Code Enforcement | Code - Miscellaneous | 2 | 4.5 | |
| | | Code Enforcement | | 2 | 4.5 | |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 2 | 2.5 | |
| | Parking Enforcement | | 2 | 2.5 | | |
| | Department of Public Safety | | 5 | 3.6 | | |
| | Department of Public Works | Highway Department | Hwy - Pothole | | 1 | 10.0 |
| | | | Hwy - Tree Branch / Debris Pickup | | 1 | 1.0 |
| | | | Hwy - Tree Fallen - Emergency | | 1 | 1.0 |
| | | | Hwy - Tree Stump Removal | | 1 | 1.0 |
| | | | Hwy - Tree Trimming / Removal Inspection | | 2 | 0 |
| | | Highway Department | | 6 | 2.2 | |
| | | Street Lighting District | Street Light - Cycles On / Off | | 1 | 0 |
| | | | Street Light - Light Out (Single) | | 1 | 0 |
| | Street Light - Mark Out | | | 5 | 3.6 | |
| | Street Lighting District | | 7 | 2.6 | | |
| Department of Public Works | | 13 | 2.4 | | | |
| Planning and Building Department | Building Department | Bldg - Suspect Work Without a Permit | 1 | 1.0 | | |
| | Building Department | | 1 | 1.0 | | |
| Planning and Building Department | | 1 | 1.0 | | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------------------------|------------------------------------|----------------------------|--|------------|---------------|
| Manhasset | Project Independence | Project Independence | PI - Health and Mental Health | 1 | 0 |
| | | | PI - Miscellaneous | 1 | 6.0 |
| | Project Independence | | | 2 | 3.0 |
| | Project Independence | | | 2 | 3.0 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 2 | 3.5 |
| | | | Sustainability Department | 2 | 3.5 |
| | Solid Waste Management | | | 2 | 3.5 |
| Manhasset | | | | 23 | 2.7 |
| Manorhaven | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | | Community Services | 1 | 0 |
| | Community Services | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | | PI - Taxi Service | 13 | 0 |
| | | | Project Independence | 14 | 0 |
| | Project Independence | | | 14 | 0 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 2 | 0 |
| | | | Receiver of Taxes | 2 | 0 |
| | Receiver of Taxes | | | 2 | 0 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 2.0 |
| | | | Sustainability Department | 1 | 2.0 |
| Solid Waste Management | | | 1 | 2.0 | |
| Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 | |
| | | Supervisor's Office | 1 | 0 | |
| Supervisor's Office | | | 1 | 0 | |
| Manorhaven | | | | 19 | 0.1 |
| Mineola | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 4 | 0 |
| | | | Community Services | 4 | 0 |
| | Community Services | | | 4 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | 1 | 2.0 |
| | | | Animal Sh - Menacing or Harrassing Dog | 1 | 4.0 |
| | | Animal Shelter | | 2 | 3.0 |
| | | Cat Shelter | Cat Shelter - Feral Cats | | 1 |
| | Cat Shelter | | | 1 | 0 |
| | Department of Public Safety | | | 3 | 2.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 6 | 3.0 |
| Inter Municipal Affairs | | | 6 | 3.0 | |
| Inter Municipal Affairs | | | 6 | 3.0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------------------|-------------------------------|---|--|-----------|---------------|
| Mineola | Project Independence | Project Independence | PI - Membership Registration | 2 | 0 |
| | | | PI - Miscellaneous | 1 | 2.0 |
| | | | PI - Taxi Service | 1 | 0 |
| | Project Independence | | | 4 | 0.5 |
| | Project Independence | | | 4 | 0.5 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 7 | 0 |
| | | Receiver of Taxes | | 7 | 0 |
| | Receiver of Taxes | | | 7 | 0 |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 2 | 3.0 |
| | | | SWMA - Rain Barrel | 3 | 4.0 |
| | | | SWMA - Rain Garden | 1 | 0 |
| | | | Sustainability Department | | 6 |
| | Solid Waste Management | | | 6 | 3.0 |
| Mineola | | | | 30 | 1.5 |
| Munsey Park | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 |
| | | Receiver of Taxes | | 1 | 0 |
| Receiver of Taxes | | | 1 | 0 | |
| Munsey Park | | | | 2 | 0 |
| NEW CASSEL | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 3 | 0 |
| | | Community Services | | 3 | 0 |
| | Community Services | | | 3 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Dog Defecation | 1 | 0 |
| | | | Animal Sh - Menacing or Harrassing Dog | 1 | 0 |
| | | | Animal Sh - Surrender a dog | 1 | 0 |
| | Animal Shelter | | | 3 | 0 |
| | Cat Shelter | Cat Shelter - Feral Cats | 1 | 3.0 | |
| | Cat Shelter | | | 1 | 3.0 |
| | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 3.0 | |
| | | Code - Court | 5 | 0 | |
| | | Code - Dumpster | 1 | 1.0 | |
| | | Code - From Transfer | 1 | 7.0 | |
| | | Code - Garbage | 5 | 7.4 | |
| | | Code - Litter | 2 | 0 | |
| | | Code - Miscellaneous | 2 | 0.5 | |
| | | Code - No Plates / Inoperable Vehicle | 10 | 1.6 | |
| Code - Overgrown Vegetation | | 1 | 0 | | |
| Code - Property Maintenance | | 3 | 3.7 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---|--|---------------------------------|---|--|---------------|------------|
| NEW CASSEL | Department of Public Safety | Code Enforcement | Code - Signs | 1 | 0 | |
| | | | Code - Unlawful Property Use | 2 | 1.0 | |
| | | Code Enforcement | | | 34 | 2.3 |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 2 | 1.5 | |
| | | Parking Enforcement | | | 2 | 1.5 |
| | Department of Public Safety | | | | 40 | 2.1 |
| | Department of Public Works | Highway Department | | Hwy - Miscellaneous | 2 | 1.5 |
| | | | | Hwy - Pothole | 2 | 2.5 |
| | | | | Hwy - Street Sign - Repair / Replace | 4 | 0.5 |
| | | | | Hwy - Tree Stump Removal | 2 | 0 |
| | | | | Hwy - Tree Trimming / Removal Inspection | 2 | 0 |
| | | Highway Department | | | 12 | 0.8 |
| | | Street Lighting District | | Street Light - Cycles On / Off | 1 | 11.0 |
| | | | | Street Light - Light Out (Single) | 1 | 8.0 |
| | | | | Street Light - Lights Out (Multiple) | 3 | 6.3 |
| | | Street Lighting District | | | 5 | 7.6 |
| | Department of Public Works | | | | 17 | 2.8 |
| | Housing Authority | Housing Authority | | Housing - Appliance | 2 | 3.0 |
| | | | | Housing - Electrical | 3 | 0.3 |
| | | | | Housing - High Priority SR | 5 | 3.2 |
| | | | | Housing - Misc Carpentry | 2 | 2.0 |
| | | | | Housing - Misc Construction | 1 | 7.0 |
| | | | | Housing - Misc SR | 3 | 2.7 |
| | | | | Housing - Pest Control | 2 | 1.5 |
| | | | | Housing - Plumbing | 5 | 1.4 |
| | Housing Authority | | | 23 | 2.3 | |
| | Housing Authority | | | | 23 | 2.3 |
| | Parks and Recreation Department | Parks and Recreation Department | | Park - Miscellaneous | 2 | 3.5 |
| | | | | Parks and Recreation Department | | |
| | Parks and Recreation Department | | | | 2 | 3.5 |
| | Planning and Building Department | Building Department | | Bldg - Applicant Advocate Request | 3 | 0.3 |
| | | | | Bldg - Certificate Status | 1 | 2.0 |
| | | | | Bldg - Housing Complaint | 1 | 0 |
| | | | | Bldg - Illegal Housing | 7 | 0.3 |
| Bldg - Miscellaneous | | | | 1 | 0 | |
| Bldg - Suspect Work Without a Permit | | | | 2 | 0.5 | |
| Building Department | | | 15 | 0.4 | | |
| Planning Department | | Planning - Subdivision of Land | 2 | 0.5 | | |
| Planning Department | | | 2 | 0.5 | | |
| Planning and Building Department | | | | 17 | 0.4 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------------------------|-------------------------------|-----------------------------------|--|------------|---------------|
| NEW CASSEL | Project Independence | Project Independence | PI - Call Back Request | 2 | 1.5 |
| | | | PI - Exercise Program Registration | 1 | 0 |
| | | | PI - Food and Hunger | 1 | 0 |
| | | | PI - Health Chat/Event Registration | 4 | 0 |
| | | | PI - Health and Mental Health | 9 | 0.4 |
| | | | PI - Household Maintenance | 1 | 0 |
| | | | PI - Miscellaneous | 4 | 0.2 |
| | | | PI - Taxi Service | 28 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | Project Independence | | | 51 | 0.2 |
| | Project Independence | | | 51 | 0.2 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 5 | 0 |
| | | Receiver of Taxes | | 5 | 0 |
| Receiver of Taxes | | | 5 | 0 | |
| NEW CASSEL | | | | 158 | 1.3 |
| NEW HYDE PARK | Adminstrative Services | Adminstrative Services | Adm Svc - Green Team | 1 | 0 |
| | | Adminstrative Services | | 1 | 0 |
| | Adminstrative Services | | 1 | 0 | |
| | Community Services | Community Services | CommSvc - From Transfer | 1 | 0 |
| | | | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | | Community Services | | 3 |
| | Community Services | | 3 | 0 | |
| | Department of Public Works | Highway Department | Hwy - Animal Sign - New Request | 1 | 0 |
| | | | Hwy - Miscellaneous | 1 | 0 |
| | | | Hwy - Pothole | 1 | 4.0 |
| | | | Hwy - Street Sign - Repair / Replace | 13 | 0.5 |
| | | | Hwy - Street Sweeping / Cleaning | 3 | 0.7 |
| | | | Hwy - Telephone/Utility Pole | 2 | 0 |
| | | | Hwy - Tree Branch / Debris Pickup | 1 | 2.0 |
| | | | Hwy - Tree Planting | 2 | -1.5 |
| | | | Hwy - Tree Stump Removal | 4 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 2 | 0 |
| Highway Department | | 30 | 0.4 | | |
| Street Lighting District | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 | |
| | | Street Light - Light Out (Single) | 2 | 3.5 | |
| | | Street Light - Mark Out | 2 | 3.5 | |
| Street Lighting District | | 5 | 2.8 | | |
| Department of Public Works | | | 35 | 0.7 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|--------------------------------------|--------------------------------------|---------------------------------|---|------------|---------------|-------------|
| NEW HYDE PARK | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 8.0 | |
| | | | OIC - Inter Municipal SR | 1 | 1.0 | |
| | Inter Municipal Affairs | | | 2 | 4.5 | |
| | Inter Municipal Affairs | | | 2 | 4.5 | |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 4.0 | |
| | | | PI - Health and Mental Health | 3 | 0 | |
| | | | PI - Miscellaneous | 3 | 0.3 | |
| | | | PI - Taxi Service | 22 | 0 | |
| | | | PI - Taxi Service Cancellation | 4 | 0 | |
| | | | Project Independence | | | 33 |
| | Project Independence | | | 33 | 0.2 | |
| | Supervisor's Office | Supervisor's Office | SupV - Employee Complaint | 1 | 0 | |
| | | | SupV - Helicopter | 1 | 0 | |
| | | | Supervisor's Office | | | 2 |
| Supervisor's Office | | | 2 | 0 | | |
| NEW HYDE PARK | | | | 76 | 0.5 | |
| NEW HYDE PARK | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 14.0 | |
| | | Street Lighting District | | | 1 | 14.0 |
| | Department of Public Works | | | 1 | 14.0 | |
| NEW HYDE PARK | | | | 1 | 14.0 | |
| NO NEW HYDE PARK | Department of Public Safety | Code Enforcement | Code - Graffiti | 2 | 2.0 | |
| | | | Code - Property Maintenance | 1 | 7.0 | |
| | | | Code - Sidewalk Obstruction | 2 | 1.5 | |
| | | Code Enforcement | | | 5 | 2.8 |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 1 | 6.0 | |
| | Parking Enforcement | | | 1 | 6.0 | |
| | Department of Public Safety | | | 6 | 3.3 | |
| | Department of Public Works | Highway Department | Hwy - Catch Basin | 2 | 0 | |
| | | | Hwy - Curb Repair | 1 | 0 | |
| | | | Hwy - Miscellaneous | 1 | 11.0 | |
| Hwy - Pothole | | | 8 | 7.5 | | |
| Hwy - Street Sign - New Request | | | 1 | 0 | | |
| Hwy - Street Sign - Repair / Replace | | | 2 | 3.0 | | |
| Hwy - Street Sweeping / Cleaning | | | 1 | 1.0 | | |
| Hwy - Tree Branch / Debris Pickup | | | 1 | 2.0 | | |
| Hwy - Tree Planting | | | 1 | 0 | | |
| Highway Department | | | 18 | 4.4 | | |
| Street Lighting District | Street Light - Cycles On / Off | 1 | 0 | | | |
| | Street Light - Light Out (Single) | 3 | 7.7 | | | |
| | Street Light - Lights Out (Multiple) | 3 | 7.7 | | | |
| | Street Light - Mark Out | 1 | 15.0 | | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|--------------------------------|---|---------------------------------|--|-----------|---------------|-------------|
| NO NEW HYDE PARK | Department of Public Works | Street Lighting District | Street Light - On During Day | 1 | 8.0 | |
| | | | Street Light - Pole Problem | 1 | 8.0 | |
| | Street Lighting District | | | 10 | 7.7 | |
| | Department of Public Works | | | 28 | 5.6 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | | 2 | 2.0 |
| | | | Inter Municipal Affairs | | 2 | 2.0 |
| | Inter Municipal Affairs | | | 2 | 2.0 | |
| | Planning and Building Department | Building Department | Bldg - Construction Complaint | 1 | 1.0 | |
| | | | Bldg - Suspect Work Without a Permit | 1 | 12.0 | |
| | | | Building Department | | 2 | 6.5 |
| | Planning and Building Department | | | 2 | 6.5 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | | 1 | 1.0 |
| | | | Solid Waste Management | | 1 | 1.0 |
| | Solid Waste Management | | | 1 | 1.0 | |
| NO NEW HYDE PARK | | | | 39 | 5.0 | |
| NORTH HILLS | Community Services | Community Services | CommSvc - Bus Pickup Schedule | 1 | 1.0 | |
| | | | Community Services | | 1 | 1.0 |
| | Community Services | | | 1 | 1.0 | |
| | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | | 1 | 0 |
| | | | Cat Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 | |
| | Department of Public Works | Street Lighting District | Street Light - Lights Out (Multiple) | | 1 | 10.0 |
| | | | Street Lighting District | | 1 | 10.0 |
| | Department of Public Works | | | 1 | 10.0 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | | 3 | 0.3 |
| | | | Inter Municipal Affairs | | 3 | 0.3 |
| | Inter Municipal Affairs | | | 3 | 0.3 | |
| | Project Independence | Project Independence | PI - Health and Mental Health | | 3 | 0 |
| | | | PI - Taxi Service | | 34 | 0 |
| PI - Taxi Service Cancellation | | | 2 | 0 | | |
| Project Independence | | | 39 | 0 | | |
| Project Independence | | | 39 | 0 | | |
| Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | | 1 | 0 | |
| | | Receiver of Taxes | | 1 | 0 | |
| Receiver of Taxes | | | 1 | 0 | | |
| NORTH HILLS | | | | 46 | 0.3 | |
| NORTH NEW HYDE PARK | Community Services | Community Services | CommSvc - Misc SR | 1 | 1.0 | |
| | | | CommSvc - Seasonal Programs Registration | 3 | 0 | |
| | Community Services | | | 4 | 0.2 | |
| | Community Services | | | 4 | 0.2 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---------------------|------------------------------------|----------------------------|---|-----------|---------------|------------|
| NORTH NEW HYDE PARK | Department of Public Safety | Animal Shelter | Animal Sh - Dog Bite | 1 | 4.0 | |
| | | Animal Shelter | | 1 | 4.0 | |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 7.0 | |
| | | Cat Shelter | | 1 | 7.0 | |
| | | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 0 | |
| | | | Code - Basketball Stanchion | 1 | 0 | |
| | | | Code - Court | 1 | 0 | |
| | | | Code - Dumpster | 1 | 11.0 | |
| | | | Code - Fence | 1 | 9.0 | |
| | | | Code - Garbage | 1 | 2.0 | |
| | | | Code - Graffiti | 4 | 8.8 | |
| | | | Code - Miscellaneous | 1 | 0 | |
| | | | Code - No Plates / Inoperable Vehicle | 3 | 19.7 | |
| | | | Code - Noise | 1 | 0 | |
| | | | Code - Odor | 1 | 0 | |
| | | | Code - Property Maintenance | 2 | 8.0 | |
| | | | Code - Sidewalk Obstruction | 2 | 6.5 | |
| | | | Code - Water Flow / Accumulation | 2 | 0 | |
| | | | Code Enforcement | | 22 | 6.6 |
| | | Parking Enforcement | Prkg Enfrc - Commercial Parking | 2 | 4.5 | |
| | | | Prkg Enfrc - Parking Violations Complaint | 1 | 2.0 | |
| | | Parking Enforcement | | 3 | 3.7 | |
| | Department of Public Safety | | | | 27 | 6.2 |
| | Department of Public Works | Highway Department | Hwy - Basketball Stanchion | 1 | 0 | |
| | | | Hwy - Bee's Nest Removal | 1 | 3.0 | |
| | | | Hwy - Curb Repair | 5 | 0 | |
| | | | Hwy - Miscellaneous | 7 | 2.0 | |
| | | | Hwy - Pothole | 2 | 6.0 | |
| | | | Hwy - Street Drainage / Flooding | 1 | 0 | |
| | | | Hwy - Street Sweeping / Cleaning | 1 | 1.0 | |
| | | | Hwy - Tree Branch / Debris Pickup | 2 | 4.5 | |
| | | | Hwy - Tree Fallen - Emergency | 1 | 2.0 | |
| | | | Hwy - Tree Planting | 6 | 0.8 | |
| | | | Hwy - Tree Stump Removal | 6 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 12 | 2.2 | |
| | | Highway Department | | 45 | 1.6 | |
| | | Street Lighting District | Street Light - Cycles On / Off | 2 | 0 | |
| | | | Street Light - Light Out (Single) | 9 | 8.1 | |
| | | | Street Light - Lights Out (Multiple) | 1 | 20.0 | |
| | | | Street Light - Mark Out | 16 | 5.3 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------------------|---|---|--|------------|---------------|
| NORTH NEW HYDE PARK | Department of Public Works | Street Lighting District | Street Light - Misc Problems | 1 | 0 |
| | | | Street Light - On During Day | 1 | 3.0 |
| | Street Lighting District | | | 30 | 6.0 |
| | Department of Public Works | | | 75 | 3.4 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 2 | 0 |
| | | | Parks and Recreation Department | | 2 |
| | Parks and Recreation Department | | | 2 | 0 |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 14 | 0.4 |
| | | | Bldg - Application Status | 1 | 5.0 |
| | | | Bldg - Illegal Housing | 4 | 0.8 |
| | | | Bldg - Inspection Request | 1 | 2.0 |
| | | | Bldg - Suspect Work Without a Permit | 4 | 6.2 |
| | | | Bldg - Unable to Reach Inspector | 1 | 0 |
| | | | Building Department | | 25 |
| | Planning and Building Department | | | 25 | 1.6 |
| | Project Independence | Project Independence | PI - Cancellation | 1 | 0 |
| | | | PI - Exercise Program Registration | 1 | 0 |
| | | | PI - Health and Mental Health | 15 | 0.9 |
| | | | PI - Household Maintenance | 3 | 4.3 |
| | | | PI - Membership Registration | 4 | 0 |
| | | | PI - Miscellaneous | 1 | 1.0 |
| | | | PI - Taxi Service | 78 | 0.0 |
| | | | PI - Taxi Service Cancellation | 4 | 0 |
| | | | PI - Taxi Service Complaint | 5 | 0.2 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | Project Independence | | 113 | 0.3 | |
| | Project Independence | | | 113 | 0.3 |
| Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 13 | 0 | |
| | | Receiver of Taxes | | 13 | 0 |
| Receiver of Taxes | | | 13 | 0 | |
| Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 1.0 | |
| | | SWMA - Container without License / Permit | 1 | 10.0 | |
| | Solid Waste Management | | 2 | 5.5 | |
| | Sustainability Department | SWMA - Compost | 2 | 0 | |
| | | SWMA - Rain Barrel | 3 | 1.0 | |
| | | SWMA - Rain Garden | 1 | 0 | |
| Sustainability Department | | 6 | 0.5 | | |
| Solid Waste Management | | | 8 | 1.8 | |
| Supervisor's Office | 311 Call Center | 311 - SR Constituent Follow-up | 1 | 1.0 | |
| | | 311 Call Center | | 1 | 1.0 |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|---|------------------------------------|------------------------------------|--|------------|---------------|
| NORTH NEW HYDE PARK | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 |
| | | | SupV - Thank You from Constituent | 2 | 0 |
| | Supervisor's Office | | | 3 | 0 |
| | Supervisor's Office | | | 4 | 0.2 |
| NORTH NEW HYDE PARK | | | | 271 | 1.9 |
| New Cassel | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 2.0 |
| | | Animal Shelter | | 1 | 2.0 |
| | | Code Enforcement | Code - Commercial Vehicle stored on Residential Property | 1 | 16.0 |
| | | | Code - Court | 2 | 0 |
| | | | Code - From Transfer | 1 | 0 |
| | | | Code - Garbage | 2 | 3.5 |
| | | | Code - Miscellaneous | 1 | 0 |
| | | | Code - No Plates / Inoperable Vehicle | 2 | 7.5 |
| | | | Code - Noise | 1 | 6.0 |
| | | | Code - Property Maintenance | 4 | 4.8 |
| | Code - Unlawful Property Use | | 1 | 0 | |
| | Code Enforcement | | 15 | 4.2 | |
| | Department of Public Safety | | 16 | 4.1 | |
| | Department of Public Works | Highway Department | Hwy - Permits / Road Opening Application Request | 1 | 6.0 |
| | | | Hwy - Pothole | 1 | 2.0 |
| | | | Hwy - Street Sign - Remove | 1 | 0 |
| | | | Hwy - Tree Trimming / Removal Inspection | 1 | 0 |
| | | Highway Department | | 4 | 2.0 |
| | | Street Lighting District | Street Light - Light Out (Single) | 1 | 6.0 |
| | | | Street Light - Mark Out | 1 | 1.0 |
| | Street Lighting District | | 2 | 3.5 | |
| | Department of Public Works | | 6 | 2.5 | |
| | Planning and Building Department | Building Department | Bldg - Construction Complaint | 1 | 8.0 |
| Bldg - Illegal Housing | | | 1 | 0 | |
| Building Department | | 2 | 4.0 | | |
| Planning and Building Department | | 2 | 4.0 | | |
| Project Independence | Project Independence | PI - Call Back Request | 1 | 2.0 | |
| | | PI - Exercise Program Registration | 1 | 0 | |
| | | PI - Taxi Service | 5 | 0 | |
| | Project Independence | | 7 | 0.3 | |
| Project Independence | | 7 | 0.3 | | |
| Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 | |
| | Receiver of Taxes | | 1 | 0 | |
| Receiver of Taxes | | 1 | 0 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|--|------------------------------------|----------------------------------|--|------------|---------------|------------|
| New Cassel | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 3.0 | |
| | | Solid Waste Management | | 1 | 3.0 | |
| | | Sustainability Department | SWMA - Compost | 1 | 2.0 | |
| | | Sustainability Department | | 1 | 2.0 | |
| Solid Waste Management | | | | 2 | 2.5 | |
| New Cassel | | | | 34 | 2.8 | |
| New Hyde Park | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 | |
| | | Community Services | | 2 | 0 | |
| | Community Services | | | | 2 | 0 |
| | Department of Public Works | Highway Department | Hwy - Telephone/Utility Pole | | 2 | 0 |
| | | | Hwy - Tree Stump Removal | | 2 | 0 |
| | | Highway Department | | 4 | 0 | |
| | | Street Lighting District | Street Light - Light Out (Single) | | 1 | 0 |
| | Street Lighting District | | 1 | 0 | | |
| | Department of Public Works | | | | 5 | 0 |
| | Project Independence | Project Independence | PI - Health and Mental Health | | 1 | 4.0 |
| | | | PI - Taxi Service | | 1 | 0 |
| | Project Independence | | 2 | 2.0 | | |
| | Project Independence | | | | 2 | 2.0 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | | 3 | 0 |
| Receiver of Taxes | | | 3 | 0 | | |
| Receiver of Taxes | | | | 3 | 0 | |
| Solid Waste Management | Sustainability Department | SWMA - Compost | | 1 | 6.0 | |
| | Sustainability Department | | 1 | 6.0 | | |
| Solid Waste Management | | | | 1 | 6.0 | |
| New Hyde Park | | | | 13 | 0.8 | |
| New hyde pk | Department of Public Works | Highway Department | Hwy - Dead Animal Pickup | 1 | 1.0 | |
| | | Highway Department | | 1 | 1.0 | |
| | Department of Public Works | | | | 1 | 1.0 |
| New hyde pk | | | | 1 | 1.0 | |
| North Hills | Community Services | Community Services | CommSvc - Bus Pickup Schedule | 1 | 0 | |
| | | | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | 2 | 0 | |
| | Community Services | | | | 2 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | | 1 | 1.0 |
| | | Animal Shelter | | 1 | 1.0 | |
| | Department of Public Safety | | | | 1 | 1.0 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - From Transfer | | 2 | 8.0 |
| Parks and Recreation Department | | | 2 | 8.0 | | |
| Parks and Recreation Department | | | | 2 | 8.0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--|--------------------------------------|-----------------------------------|--|------------|---------------|
| North Hills | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| | | | PI - Taxi Service | 23 | 0 |
| | | | PI - Taxi Service Cancellation | 2 | 0 |
| | Project Independence | | | 26 | 0 |
| | Project Independence | | | 26 | 0 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 5 | 0 |
| | | Receiver of Taxes | | 5 | 0 |
| Receiver of Taxes | | | 5 | 0 | |
| North Hills | | | | 36 | 0.5 |
| North New Hyde Park | Community Services | Community Services | CommSvc - Bus Pickup Schedule | 1 | 0 |
| | | | CommSvc - Seasonal Programs Registration | 3 | 0 |
| | | | Community Services | | 4 |
| | Community Services | | | 4 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | 2 | 4.5 |
| | | | Animal Shelter | | 2 |
| | | Code Enforcement | Code - Commercial Vehicle stored on Residential Property | 2 | 2.5 |
| | | | Code - Garbage | 2 | 1.5 |
| | | | Code - Graffiti | 2 | 6.5 |
| | | | Code - No Plates / Inoperable Vehicle | 1 | 0 |
| | | | Code - Overgrown Vegetation | 1 | 0 |
| | | | Code - Sidewalk Obstruction | 1 | 1.0 |
| | Code - Unlawful Property Use | 1 | 0 | | |
| | Code Enforcement | | | 10 | 2.2 |
| | Department of Public Safety | | | 12 | 2.6 |
| | Department of Public Works | Highway Department | Hwy - Dead Animal Pickup | 1 | 2.0 |
| | | | Hwy - Miscellaneous | 2 | 0 |
| | | | Hwy - Pothole | 3 | 4.3 |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 7.0 |
| Hwy - Street Sweeping / Cleaning | | | 1 | 2.0 | |
| Hwy - Tree Branch / Debris Pickup | | | 3 | 1.0 | |
| Hwy - Tree Planting | | | 3 | 0.3 | |
| Hwy - Tree Stump Removal | | | 6 | 1.2 | |
| Hwy - Tree Trimming / Removal Inspection | | | 16 | 3.4 | |
| Highway Department | | | 36 | 2.5 | |
| Street Lighting District | | Street Light - Cycles On / Off | 3 | 0 | |
| | | Street Light - Light Out (Single) | 7 | 5.4 | |
| | Street Light - Lights Out (Multiple) | 3 | 3.7 | | |
| | Street Light - Mark Out | 6 | 2.3 | | |
| Street Lighting District | | | 19 | 3.3 | |
| Department of Public Works | | | 55 | 2.8 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------------------------|---|--------------------------------|---|-------------|---------------|
| North New Hyde Park | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 4 | 0.2 |
| | | | Bldg - Application Status | 1 | 1.0 |
| | | | Bldg - Illegal Housing | 2 | 0 |
| | | | Bldg - Suspect Work Without a Permit | 2 | 3.0 |
| | | | Bldg - Unable to Reach Inspector | 1 | 3.0 |
| | Building Department | | | 10 | 1.1 |
| | Planning and Building Department | | | 10 | 1.1 |
| | Project Independence | Project Independence | PI - Call Back Request | 2 | 1.0 |
| | | | PI - Caregiver Support | 1 | 4.0 |
| | | | PI - Health and Mental Health | 7 | 0.1 |
| | | | PI - Household Maintenance | 2 | 2.0 |
| | | | PI - Membership Registration | 3 | 0 |
| | | | PI - Miscellaneous | 1 | 0 |
| | | | PI - Taxi Service | 3 | 0 |
| | Project Independence | | | 19 | 0.6 |
| | Project Independence | | | 19 | 0.6 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 7 | 0 |
| | | Receiver of Taxes | | 7 | 0 |
| | Receiver of Taxes | | | 7 | 0 |
| | Solid Waste Management | Solid Waste Management | SWMA - Container without License / Permit | 2 | 14.5 |
| | | | Solid Waste Management | | 2 |
| | | Sustainability Department | SWMA - Compost | 1 | 4.0 |
| | Sustainability Department | | | 1 | 4.0 |
| Solid Waste Management | | | 3 | 11.0 | |
| North New Hyde Park | | | | 110 | 2.2 |
| OLD BROOKVILLE | Project Independence | Project Independence | PI - Membership Registration | 2 | 0 |
| | | Project Independence | | 2 | 0 |
| | Project Independence | | | 2 | 0 |
| OLD BROOKVILLE | | | | 2 | 0 |
| OLD WESTBURY | Department of Public Safety | Animal Shelter | Animal Sh - Dead Dog Pickup | 1 | 1.0 |
| | | Animal Shelter | | 1 | 1.0 |
| | Department of Public Safety | | | 1 | 1.0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 2 | 6.0 |
| | | Inter Municipal Affairs | | 2 | 6.0 |
| | Inter Municipal Affairs | | | 2 | 6.0 |
| | Project Independence | Project Independence | PI - Taxi Service | 6 | 0 |
| PI - Taxi Service Cancellation | | | 1 | 0 | |
| Project Independence | | | 7 | 0 | |
| Project Independence | | | 7 | 0 | |
| OLD WESTBURY | | | | 10 | 1.3 |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------------------|---|----------------------------------|--|------------|---------------|
| Old Westbury | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 2 | 0 |
| | | Receiver of Taxes | | 2 | 0 |
| | Receiver of Taxes | | 2 | 0 | |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 1.0 |
| | | | SWMA - Rain Barrel | 1 | 1.0 |
| | | Sustainability Department | | 2 | 1.0 |
| | Solid Waste Management | | 2 | 1.0 | |
| Old Westbury | | | | 4 | 0.5 |
| PLANDOME | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 5.0 |
| | | Inter Municipal Affairs | | 1 | 5.0 |
| | Inter Municipal Affairs | | 1 | 5.0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 9 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| Project Independence | | 10 | 0 | | |
| Project Independence | | 10 | 0 | | |
| PLANDOME | | | | 11 | 0.5 |
| PLANDOME HEIGHTS | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 |
| | | Inter Municipal Affairs | | 1 | 0 |
| | Inter Municipal Affairs | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 2 | 0 |
| | | | Project Independence | | 2 |
| Project Independence | | 2 | 0 | | |
| PLANDOME HEIGHTS | | | | 3 | 0 |
| PLANDOME MANOR | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 7.0 |
| | | Inter Municipal Affairs | | 1 | 7.0 |
| | Inter Municipal Affairs | | 1 | 7.0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| Project Independence | | 2 | 0 | | |
| Project Independence | | 2 | 0 | | |
| PLANDOME MANOR | | | | 3 | 2.3 |
| PORT WASHINGTON | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | Community Services | | 2 | 0 |
| | Community Services | | 2 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Barking Dog | 3 | 1.0 |
| | | | Animal Sh - Found Animal | 1 | 2.0 |
| | | | Animal Sh - Lost Animal | 1 | 2.0 |
| | | | Animal Sh - Menacing or Harrassing Dog | 2 | 0 |
| | | | Animal Sh - Misc | 1 | 2.0 |
| Animal Shelter | | 8 | 1.1 | | |
| Code Enforcement | Code - After Hours/Weekend Construction | 1 | 0 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | | |
|--------------------------------------|--|---|---|--------------------------------|-------------------------|------------|------------|
| PORT WASHINGTON | Department of Public Safety | Code Enforcement | Code - From Transfer | 1 | 0 | | |
| | | | Code - Garbage | 1 | 17.0 | | |
| | | | Code - Property Maintenance | 5 | 2.2 | | |
| | | | Code - Signs | 3 | 5.3 | | |
| | | | Code - Tree Removal | 1 | 0 | | |
| | | Code Enforcement | | | 12 | 3.7 | |
| | | Parking Enforcement | Prkg Enfrc - Commercial Parking | 2 | 0.5 | | |
| | | | Prkg Enfrc - From Transfer | 1 | 2.0 | | |
| | | | Prkg Enfrc - Parking Violations Complaint | 4 | 0.2 | | |
| | | Parking Enforcement | | | 7 | 0.6 | |
| | | Port Washington Parking District | PWPD - Broken Meter | 1 | 0 | | |
| | | Port Washington Parking District | | | 1 | 0 | |
| | | Department of Public Safety | | | | 28 | 2.0 |
| | | Department of Public Works | Highway Department | | Hwy - Abandoned Vehicle | 1 | 4.0 |
| | | | | | Hwy - Curb Repair | 2 | 0 |
| | Hwy - Dead Animal Pickup | | | | 2 | 1.0 | |
| | Hwy - Miscellaneous | | | | 1 | 20.0 | |
| | Hwy - Pothole | | | | 3 | 4.0 | |
| | Hwy - Pothole Filled Without Request | | | | 11 | 0 | |
| | Hwy - Street Painting | | | | 1 | 0 | |
| | Hwy - Street Sign - Repair / Replace | | | | 8 | 2.8 | |
| | Hwy - Street Sweeping / Cleaning | | | | 4 | 3.2 | |
| | Hwy - Tree Branch / Debris Pickup | | | | 2 | 1.5 | |
| | Hwy - Tree Fallen - Emergency | | | | 1 | 0 | |
| | Hwy - Tree Planting | | | | 19 | 0.1 | |
| | Hwy - Tree Trimming / Removal Inspection | | | | 12 | 3.1 | |
| | Highway Department | | | 67 | 1.7 | | |
| | Street Lighting District | | | Street Light - Cycles On / Off | 6 | 2.3 | |
| Street Light - Fixture Problem | | | | 2 | 5.5 | | |
| Street Light - Light Out (Single) | | | | 5 | 4.6 | | |
| Street Light - Lights Out (Multiple) | | | | 1 | 2.0 | | |
| Street Light - Mark Out | | | | 20 | 3.8 | | |
| Street Light - Misc Problems | | | | 1 | 9.0 | | |
| Street Light - On During Day | | 1 | | 8.0 | | | |
| Street Light - Pole Problem | | 2 | | 5.0 | | | |
| Street Lighting District | | | 38 | 4.0 | | | |
| Department of Public Works | | | | 105 | 2.5 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------------------|---|---|--------------------------------------|------------|---------------|
| PORT WASHINGTON | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 3 | 3.0 |
| | | | OIC - Inter Municipal SR | 4 | 2.2 |
| | | Inter Municipal Affairs | | | 7 |
| | Inter Municipal Affairs | | | 7 | 2.6 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - From Transfer | 1 | 12.0 |
| | | | Park - Miscellaneous | 2 | 7.5 |
| | | Parks and Recreation Department | | | 3 |
| | Parks and Recreation Department | | | 3 | 9.0 |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 12 | 1.0 |
| | | | Bldg - Certificate Status | 1 | 9.0 |
| | | | Bldg - Construction Complaint | 5 | 5.8 |
| | | | Bldg - From Transfer | 1 | 0 |
| | | | Bldg - Illegal Housing | 3 | 1.0 |
| | | | Bldg - Miscellaneous | 1 | 5.0 |
| | | | Bldg - Retaining Wall | 2 | 0 |
| | | | Bldg - Suspect Work Without a Permit | 5 | 2.0 |
| | | | Bldg - Unable to Reach Inspector | 1 | 0 |
| | | Building Department | | | 31 |
| | Planning and Building Department | | | 31 | 2.2 |
| | Project Independence | Project Independence | PI - Caregiver Support | 1 | 0 |
| | | | PI - Exercise Program Registration | 6 | 0 |
| | | | PI - Health and Mental Health | 1 | 0 |
| | | | PI - Household Maintenance | 1 | 0 |
| | | | PI - Membership Registration | 5 | 0 |
| | | | PI - Miscellaneous | 5 | 1.6 |
| | | | PI - Taxi Service | 143 | 0.0 |
| | | | PI - Taxi Service Cancellation | 6 | 0 |
| | | PI - Transportation/Mobility Mgmt Info | 1 | 0 | |
| | Project Independence | | | 169 | 0.1 |
| | Project Independence | | | 169 | 0.1 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 7 | 0 |
| Receiver of Taxes | | 7 | 0 | | |
| Receiver of Taxes | | | 7 | 0 | |
| Solid Waste Management | Solid Waste Management | SWMA - Container without License / Permit | 1 | 0 | |
| | | SWMA - Garbage Not Picked Up | 2 | 0 | |
| | Solid Waste Management | | | 3 | 0 |
| | Sustainability Department | SWMA - Compost | 3 | 3.0 | |
| | | SWMA - Rain Barrel | 3 | 1.7 | |
| | | SWMA - Rain Garden | 1 | 4.0 | |
| Sustainability Department | | | 7 | 2.6 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|------------------------------|------------------------------------|----------------------------------|--|------------|---------------|------------|
| PORT WASHINGTON | Solid Waste Management | | | 10 | 1.8 | |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 | |
| | | 311 Call Center | | | 1 | 0 |
| | | Supervisor's Office | SupV - Helicopter | | 2 | 0 |
| | | | SupV - Thank You from Constituent | | 1 | 0 |
| | Supervisor's Office | | | 3 | 0 | |
| Supervisor's Office | | | 4 | 0 | | |
| PORT WASHINGTON | | | | 366 | 1.3 | |
| PORT WASHINGTON NO | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 | |
| | | Inter Municipal Affairs | | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 | |
| PORT WASHINGTON NO | | | | 1 | 0 | |
| PORT WASHINGTON NORTH | Department of Public Safety | Animal Shelter | Animal Sh - Unleashed - Stray Dog | 1 | 0 | |
| | | Animal Shelter | | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Caregiver Support | | 1 | 0 |
| | | | PI - Taxi Service | | 13 | 0 |
| | | Project Independence | | | 14 | 0 |
| Project Independence | | | 14 | 0 | | |
| PORT WASHINGTON NORTH | | | | 15 | 0 | |
| Plandome | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 4.0 | |
| | | | SWMA - Rain Barrel | 1 | 4.0 | |
| | | Sustainability Department | | | 2 | 4.0 |
| | Solid Waste Management | | | 2 | 4.0 | |
| Plandome | | | | 2 | 4.0 | |
| Plandome Heights | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 | |
| | | Project Independence | | | 1 | 0 |
| | Project Independence | | | 1 | 0 | |
| Plandome Heights | | | | 1 | 0 | |
| Plandome Manor | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 | |
| | | Receiver of Taxes | | | 1 | 0 |
| | Receiver of Taxes | | | 1 | 0 | |
| Plandome Manor | | | | 1 | 0 | |
| Port Washington | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 | |
| | | Community Services | | | 2 | 0 |
| | | Community Services | | | 2 | 0 |
| | Department of Public Safety | Animal Shelter | Animal Sh - Dog Defecation | | 1 | 1.0 |
| | | | Animal Sh - Lost Animal | | 1 | 0 |
| | | | Animal Sh - Misc | | 1 | 1.0 |
| Animal Shelter | | | 3 | 0.7 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------------------|---|--------------------------------|---|--|---------------|------------|
| Port Washington | Department of Public Safety | Code Enforcement | Code - No Plates / Inoperable Vehicle | 1 | 3.0 | |
| | | | Code - Overgrown Vegetation | 1 | 7.0 | |
| | | Code Enforcement | | 2 | 5.0 | |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | 1 | 3.0 | |
| | | Parking Enforcement | | 1 | 3.0 | |
| | Department of Public Safety | | | | 6 | 2.5 |
| | Department of Public Works | Highway Department | | Hwy - Curb Repair | 2 | 0 |
| | | | | Hwy - Dead Animal Pickup | 1 | 6.0 |
| | | | | Hwy - Pothole Filled Without Request | 1 | 0 |
| | | | | Hwy - Street Drainage / Flooding | 1 | 10.0 |
| | | | | Hwy - Street Sign - Repair / Replace | 3 | 2.7 |
| | | | | Hwy - Tree Branch / Debris Pickup | 2 | 2.5 |
| | | | | Hwy - Tree Fallen - Emergency | 1 | 1.0 |
| | | | | Hwy - Tree Planting | 7 | 0 |
| | | | | Hwy - Tree Stump Removal | 1 | 0 |
| | | | | Hwy - Tree Trimming / Removal Inspection | 7 | 0 |
| | | Highway Department | | 26 | 1.2 | |
| | | Street Lighting District | | Street Light - Light Out (Single) | 2 | 7.5 |
| | | | | Street Light - Mark Out | 1 | 1.0 |
| | Street Lighting District | | 3 | 5.3 | | |
| | Department of Public Works | | | | 29 | 1.6 |
| | Inter Municipal Affairs | Inter Municipal Affairs | | OIC - From Transfer | 1 | 7.0 |
| | | | | OIC - Inter Municipal SR | 1 | 1.0 |
| | | Inter Municipal Affairs | | 2 | 4.0 | |
| | Inter Municipal Affairs | | | | 2 | 4.0 |
| | Planning and Building Department | Building Department | | Bldg - Applicant Advocate Request | 2 | 1.0 |
| | | | | Bldg - Suspect Work Without a Permit | 3 | 0 |
| | | | | Bldg - Unable to Reach Inspector | 1 | 0 |
| | | Building Department | | 6 | 0.3 | |
| | Planning and Building Department | | | | 6 | 0.3 |
| | Project Independence | Project Independence | | PI - Membership Registration | 5 | 0 |
| | | | | PI - Taxi Service | 13 | 0 |
| | | | | PI - Taxi Service Cancellation | 1 | 0 |
| PI - Veterans Services | | | | 1 | 0 | |
| Project Independence | | 20 | 0 | | | |
| Project Independence | | | | 20 | 0 | |
| Receiver of Taxes | Receiver of Taxes | | Tax - Duplicate Bill or Receipt | 4 | 0 | |
| | Receiver of Taxes | | 4 | 0 | | |
| Receiver of Taxes | | | | 4 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------------------------|---|--|--|------------|---------------|
| Port Washington | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 3.0 |
| | | Solid Waste Management | | 1 | 3.0 |
| | | Sustainability Department | SWMA - Rain Barrel | 1 | 3.0 |
| | | Sustainability Department | | 1 | 3.0 |
| | Solid Waste Management | | | 2 | 3.0 |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 |
| | | 311 Call Center | | 1 | 0 |
| Supervisor's Office | | | 1 | 0 | |
| Port Washington | | | | 72 | 1.1 |
| Port Washington North | Department of Public Safety | Code Enforcement | Code - Water Flow / Accumulation | 1 | 4.0 |
| | | Code Enforcement | | 1 | 4.0 |
| | | Department of Public Safety | | | 1 |
| | Department of Public Works | Highway Department | Hwy - Miscellaneous | 1 | 3.0 |
| | | Highway Department | | 1 | 3.0 |
| | Department of Public Works | | | 1 | 3.0 |
| | Planning and Building Department | Building Department | Bldg - Suspect Work Without a Permit | 1 | 5.0 |
| | | Building Department | | 1 | 5.0 |
| | Planning and Building Department | | | 1 | 5.0 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 |
| | | | PI - Miscellaneous | 1 | 1.0 |
| | | | PI - Taxi Service | 21 | 0 |
| | | | PI - Taxi Service Cancellation | 2 | 0 |
| | | | Project Independence | | 25 |
| | Project Independence | | | 25 | 0.0 |
| Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 4 | 0 | |
| | Receiver of Taxes | | 4 | 0 | |
| Receiver of Taxes | | | 4 | 0 | |
| Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 1 | 0 | |
| | 311 Call Center | | 1 | 0 | |
| Supervisor's Office | | | 1 | 0 | |
| Port Washington North | | | | 33 | 0.4 |
| ROSLYN | Department of Public Works | Highway Department | Hwy - Pothole Filled Without Request | 1 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 18.0 |
| | | Highway Department | | 2 | 9.0 |
| | Street Lighting District | Street Lighting District | Street Light - Cable Break | 1 | 0 |
| | | | Street Light - Light Out (Single) | 4 | 0 |
| | | | Street Light - On During Day | 1 | 2.0 |
| | Street Lighting District | | 6 | 0.3 | |
| Department of Public Works | | | 8 | 2.5 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------------------|--|--|--|-----------|---------------|
| ROSLYN | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 0 |
| | | Inter Municipal Affairs | | 1 | 0 |
| | Inter Municipal Affairs | | | 1 | 0 |
| | Parks and Recreation Department | Parks and Recreation Department | Park - From Transfer | 1 | 0 |
| | | Parks and Recreation Department | | 1 | 0 |
| | Parks and Recreation Department | | | 1 | 0 |
| | Project Independence | Project Independence | PI - Taxi Service | 30 | 0 |
| | | Project Independence | | 30 | 0 |
| | Project Independence | | | 30 | 0 |
| | Supervisor's Office | Supervisor's Office | SupV - Thank You from Constituent | 1 | 0 |
| Supervisor's Office | | 1 | 0 | | |
| Supervisor's Office | | | 1 | 0 | |
| ROSLYN | | | | 41 | 0.5 |
| ROSLYN ESTATES | Project Independence | Project Independence | PI - Taxi Service | 13 | 0 |
| | | | PI - Taxi Service Cancellation | 2 | 0 |
| | Project Independence | | 15 | 0 | |
| | Project Independence | | | 15 | 0 |
| ROSLYN ESTATES | | | | 15 | 0 |
| ROSLYN HARBOR | Department of Public Safety | Animal Shelter | Animal Sh - Menacing or Harrassing Dog | 1 | 1.0 |
| | | Animal Shelter | | 1 | 1.0 |
| | Department of Public Safety | | | 1 | 1.0 |
| | Project Independence | Project Independence | PI - Miscellaneous | 1 | 1.0 |
| | | Project Independence | | 1 | 1.0 |
| | Project Independence | | | 1 | 1.0 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 |
| | | Receiver of Taxes | | 1 | 0 |
| | Receiver of Taxes | | | 1 | 0 |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 |
| Supervisor's Office | | 1 | 0 | | |
| Supervisor's Office | | | 1 | 0 | |
| ROSLYN HARBOR | | | | 4 | 0.5 |
| ROSLYN HEIGHTS | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | | Code Enforcement | Code - From Transfer | 1 | 0 |
| | | | Code - Liquid Discharge Into Street | 1 | 0 |
| | Code - Miscellaneous | | 2 | 4.5 | |
| | Code - Noise | 1 | 4.0 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | | |
|---|--------------------------------------|----------------------------|--------------------------------------|--|-----------------------------------|------------|------------|
| ROSLYN HEIGHTS | Department of Public Safety | Code Enforcement | Code - Property Maintenance | 2 | 0 | | |
| | | | Code - Sidewalk Obstruction | 1 | 2.0 | | |
| | | Code Enforcement | | 8 | 1.9 | | |
| | Department of Public Safety | | | | 9 | 1.7 | |
| | Department of Public Works | Highway Department | | Hwy - Curb Repair | 1 | 2.0 | |
| | | | | Hwy - Dead End Guard Rail | 1 | 19.0 | |
| | | | | Hwy - Miscellaneous | 2 | 2.0 | |
| | | | | Hwy - Pothole | 1 | 0 | |
| | | | | Hwy - Street Drainage / Flooding | 2 | 2.0 | |
| | | | | Hwy - Street Sign - New Request | 1 | 0 | |
| | | | | Hwy - Street Sign - Repair / Replace | 3 | 1.0 | |
| | | | | Hwy - Street Sweeping / Cleaning | 1 | 2.0 | |
| | | | | Hwy - Tree Branch / Debris Pickup | 3 | 1.7 | |
| | | | | Hwy - Tree Planting | 4 | 0 | |
| | | | | Hwy - Tree Stump Removal | 2 | 4.0 | |
| | | | | Hwy - Tree Trimming / Removal Inspection | 3 | 0 | |
| | | Highway Department | | 24 | 2.0 | | |
| | | Street Lighting District | | | Street Light - Cycles On / Off | 1 | 0 |
| | | | | | Street Light - Light Out (Single) | 7 | 2.3 |
| | Street Light - Lights Out (Multiple) | | | | 3 | 5.0 | |
| | Street Light - Mark Out | | | | 9 | 4.7 | |
| | Street Light - On During Day | | | | 1 | 9.0 | |
| | Street Lighting District | | 21 | 3.9 | | | |
| | Department of Public Works | | | | 45 | 2.9 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | | OIC - Inter Municipal SR | 5 | 4.6 | |
| | | | | Inter Municipal Affairs | | 5 | 4.6 |
| | Inter Municipal Affairs | | | | 5 | 4.6 | |
| | Planning and Building Department | Building Department | | Bldg - Applicant Advocate Request | 2 | 0 | |
| | | | | Bldg - Illegal Housing | 2 | 0 | |
| | | | | Bldg - Suspect Work Without a Permit | 4 | 0.8 | |
| | | Building Department | | 8 | 0.4 | | |
| | | Planning Department | Planning - Questions needing Answers | 1 | 1.0 | | |
| | Planning Department | | 1 | 1.0 | | | |
| Planning and Building Department | | | | 9 | 0.4 | | |
| Project Independence | Project Independence | | PI - Health and Mental Health | 2 | 0.5 | | |
| | | | PI - Household Maintenance | 5 | 2.6 | | |
| | | | PI - Miscellaneous | 1 | 0 | | |
| | | | PI - Taxi Service | 91 | 0.0 | | |
| | | | PI - Taxi Service Cancellation | 2 | 0 | | |
| Project Independence | | 101 | 0.2 | | | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------------------------------|------------------------------------|--------------------------------|--|------------|---------------|
| ROSLYN HEIGHTS | Project Independence | | | 101 | 0.2 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 3 | 0 |
| | | Receiver of Taxes | | 3 | 0 |
| | Receiver of Taxes | | | 3 | 0 |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 2 | 2.5 |
| | | | SWMA - Garbage Not Picked Up | 1 | 3.0 |
| | Solid Waste Management | | | 3 | 2.7 |
| | Sustainability Department | Sustainability Department | SWMA - Compost | 1 | 1.0 |
| | | | SWMA - Rain Barrel | 1 | 1.0 |
| | Sustainability Department | | | 2 | 1.0 |
| | Solid Waste Management | | | 5 | 2.0 |
| | Supervisor's Office | 311 Call Center | 311 - Street Repaving Schedule Inquiry | 2 | 0.5 |
| | | 311 Call Center | | 2 | 0.5 |
| Supervisor's Office | | | 2 | 0.5 | |
| ROSLYN HEIGHTS | | | | 180 | 1.1 |
| RUSSELL GARDENS | Project Independence | Project Independence | PI - Miscellaneous | 1 | 0 |
| | | | PI - Taxi Service | 6 | 0.3 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | Project Independence | | | 8 | 0.2 |
| | Project Independence | | | 8 | 0.2 |
| RUSSELL GARDENS | | | | 8 | 0.2 |
| Roslyn | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 3.0 |
| | | Inter Municipal Affairs | | 1 | 3.0 |
| | Inter Municipal Affairs | | | 1 | 3.0 |
| | Project Independence | Project Independence | PI - Membership Registration | 1 | 0 |
| Project Independence | | 1 | 0 | | |
| Project Independence | | | 1 | 0 | |
| Roslyn | | | | 3 | 1.0 |
| Roslyn Heights | Community Services | Community Services | CommSvc - Misc SR | 1 | 0 |
| | | Community Services | | 1 | 0 |
| | Community Services | | | 1 | 0 |
| | Department of Public Safety | Code Enforcement | Code - Unlawful Property Use | 2 | 0 |
| | | Code Enforcement | | 2 | 0 |
| | Department of Public Safety | | | 2 | 0 |
| | Department of Public Works | Highway Department | Hwy - Catch Basin | 1 | 2.0 |
| Hwy - Curb Repair | | | 1 | 0 | |
| Hwy - Pothole Filled Without Request | | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-------------------------------|---|-----------------------------------|--|-----------------------------------|---------------|-------------|
| Roslyn Heights | Department of Public Works | Highway Department | Hwy - Tree Branch / Debris Pickup | 1 | 0 | |
| | | | Hwy - Tree Trimming / Removal Inspection | 1 | 0 | |
| | | Highway Department | | | 5 | 0.4 |
| | | Street Lighting District | Street Light - Cycles On / Off | Street Light - Cycles On / Off | 4 | 0 |
| | | | | Street Light - Light Out (Single) | 3 | 0 |
| | | | | Street Light - Mark Out | 4 | 5.5 |
| | | | | Street Light - On During Day | 1 | 13.0 |
| | | Street Lighting District | | | 12 | 2.9 |
| | | Department of Public Works | | | 17 | 2.2 |
| | | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 13.0 |
| | Inter Municipal Affairs | | | | 1 | 13.0 |
| | Inter Municipal Affairs | | | 1 | 13.0 | |
| | Planning and Building Department | Building Department | Bldg - Unable to Reach Inspector | 1 | 3.0 | |
| | | | | Building Department | | |
| | Planning and Building Department | | | 1 | 3.0 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 2 | 0 | |
| | | | | Receiver of Taxes | | |
| | Receiver of Taxes | | | 2 | 0 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 0 | |
| | | | | Solid Waste Management | | |
| Sustainability Department | | SWMA - Compost | 1 | 5.0 | | |
| | | | Sustainability Department | | | 1 |
| Solid Waste Management | | | 2 | 2.5 | | |
| Roslyn Heights | | | | 26 | 2.2 | |
| Russell Gardens | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 0 | |
| | | | | Street Lighting District | | |
| | Department of Public Works | | | 1 | 0 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 6.0 | |
| | | | | Inter Municipal Affairs | | |
| | Inter Municipal Affairs | | | 1 | 6.0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 3 | 0 | |
| | | | | Project Independence | | |
| | Project Independence | | | 3 | 0 | |
| | Supervisor's Office | Supervisor's Office | SupV - Helicopter | 2 | 0 | |
| Supervisor's Office | | | | 2 | 0 | |
| Supervisor's Office | | | 2 | 0 | | |
| Russell Gardens | | | | 7 | 0.9 | |
| SADDLE ROCK | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 | |
| | | | | Receiver of Taxes | | |
| | Receiver of Taxes | | | 1 | 0 | |
| SADDLE ROCK | | | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---|------------------------------------|--------------------------------|---|--------------------------------------|---------------|-------------|
| SANDS POINT | Project Independence | Project Independence | PI - Miscellaneous | 1 | 1.0 | |
| | | | PI - Taxi Service | 3 | 0 | |
| | Project Independence | | | 4 | 0.2 | |
| | Project Independence | | | 4 | 0.2 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 2 | 0 | |
| | | | Receiver of Taxes | 2 | 0 | |
| | Receiver of Taxes | | | 2 | 0 | |
| SANDS POINT | | | | 6 | 0.2 | |
| SEAFORD | Department of Public Safety | Animal Shelter | Animal Sh - Lost Animal | 1 | 0 | |
| | | Animal Shelter | | 1 | 0 | |
| | Department of Public Safety | | | 1 | 0 | |
| SEAFORD | | | | 1 | 0 | |
| SEARINGTOWN | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 2 | 14.5 | |
| | | Cat Shelter | | 2 | 14.5 | |
| | | Code Enforcement | Code - After Hours/Weekend Construction | 1 | 3.0 | |
| | | Code Enforcement | | 1 | 3.0 | |
| | Department of Public Safety | | | | 3 | 10.7 |
| | Department of Public Works | Highway Department | | Hwy - Grass Cut / Mow | 1 | 0 |
| | | | | Hwy - Pothole | 1 | 12.0 |
| | | | | Hwy - Tree Planting | 2 | 7.0 |
| | | Highway Department | | | 4 | 6.5 |
| | | Street Lighting District | | Street Light - Light Out (Single) | 9 | 4.3 |
| | | | | Street Light - Lights Out (Multiple) | 1 | 8.0 |
| | | | | Street Light - Mark Out | 5 | 5.8 |
| | Street Lighting District | | | 15 | 5.1 | |
| | Department of Public Works | | | | 19 | 5.4 |
| | Inter Municipal Affairs | Inter Municipal Affairs | | OIC - From Transfer | 1 | 1.0 |
| | | | | OIC - Inter Municipal SR | 1 | 11.0 |
| | | Inter Municipal Affairs | | | 2 | 6.0 |
| | Inter Municipal Affairs | | | | 2 | 6.0 |
| | Planning and Building Department | Building Department | | Bldg - Applicant Advocate Request | 3 | 0 |
| | | | | Bldg - Construction Complaint | 1 | 0 |
| Building Department | | | 4 | 0 | | |
| Planning and Building Department | | | | 4 | 0 | |
| Project Independence | Project Independence | | PI - Call Back Request | 1 | 0 | |
| | | | PI - Membership Registration | 2 | 0 | |
| | | | PI - Miscellaneous | 2 | 0 | |
| | | | PI - Taxi Service | 7 | 0 | |
| | | | PI - Taxi Service Cancellation | 1 | 0 | |
| | | | Project Independence | | | 13 |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|--------------------------------------|------------------------------------|----------------------------------|---|------------|---------------|------------|
| SEARINGTOWN | Project Independence | | | 13 | 0 | |
| | Solid Waste Management | Solid Waste Management | SWMA - Garbage Not Picked Up | 1 | 0 | |
| | | Solid Waste Management | | | 1 | 0 |
| | | Sustainability Department | SWMA - Compost | | 1 | 1.0 |
| | | | SWMA - Rain Barrel | | 1 | 6.0 |
| | | Sustainability Department | | | 2 | 3.5 |
| | Solid Waste Management | | | 3 | 2.3 | |
| | Supervisor's Office | Supervisor's Office | SupV - Airplane | 1 | 0 | |
| | | Supervisor's Office | | | 1 | 0 |
| | Supervisor's Office | | | 1 | 0 | |
| SEARINGTOWN | | | | 45 | 3.4 | |
| Saddle Rock | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 | |
| | | Project Independence | | | 1 | 0 |
| | Project Independence | | | 1 | 0 | |
| Saddle Rock | | | | 1 | 0 | |
| Sands Point | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 2 | 0 | |
| | | Project Independence | | | 2 | 0 |
| Project Independence | | | 2 | 0 | | |
| Sands Point | | | | 3 | 0 | |
| Searingtown | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| | | Community Services | | | 1 | 0 |
| | | Community Services | | | 1 | 0 |
| | Department of Public Safety | Code Enforcement | Code - Miscellaneous | | 1 | 0 |
| | | | Code - Unlawful Property Use | | 1 | 0 |
| | | Code Enforcement | | | 2 | 0 |
| | | Parking Enforcement | Prkg Enfrc - Parking Violations Complaint | | 1 | 2.0 |
| | Parking Enforcement | | | 1 | 2.0 | |
| | Department of Public Safety | | | 3 | 0.7 | |
| | Department of Public Works | Highway Department | Hwy - Miscellaneous | | 1 | 0 |
| | | | Hwy - Sprinkler Damage | | 3 | 4.0 |
| | | | Hwy - Tree Trimming / Removal Inspection | | 2 | 0 |
| | | Highway Department | | | 6 | 2.0 |
| | | Street Lighting District | Street Light - Fixture Problem | | 1 | 0 |
| | | | Street Light - Light Out (Single) | | 4 | 6.0 |
| Street Light - Lights Out (Multiple) | | | 1 | 4.0 | | |
| Street Light - Mark Out | | | 2 | 2.0 | | |
| Street Lighting District | | | 8 | 4.0 | | |
| Department of Public Works | | | 14 | 3.1 | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|------------------------|----------------------------------|----------------------------------|---|----------------------------|--------------------------|
| Searingtown | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 1 | 0 |
| | | | Bldg - Miscellaneous | 1 | 1.0 |
| | | | Building Department | 2 | 0.5 |
| | | | Planning and Building Department | 2 | 0.5 |
| | Project Independence | Project Independence | PI - Taxi Service | 8 | 0 |
| | | | PI - Taxi Service Complaint | 1 | 0 |
| | | | Project Independence | 9 | 0 |
| | | | Project Independence | 9 | 0 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 |
| | | | | | Receiver of Taxes |
| | | | Receiver of Taxes | 1 | 0 |
| | Solid Waste Management | Solid Waste Management | SWMA - Carting Complaints | 1 | 2.0 |
| | | | SWMA - Garbage Not Picked Up | 1 | 1.0 |
| | | | Solid Waste Management | 2 | 1.5 |
| | | | Solid Waste Management | 2 | 1.5 |
| Searingtown | | | | 32 | 1.6 |
| THOMASTON | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 3.0 |
| | | | OIC - Inter Municipal SR | 1 | 0 |
| | | | Inter Municipal Affairs | 2 | 1.5 |
| | | | Inter Municipal Affairs | 2 | 1.5 |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 0 |
| | | | PI - Health Chat/Event Registration | 1 | 0 |
| | | | PI - Health and Mental Health | 21 | 0.0 |
| | | | PI - Membership Registration | 3 | 0 |
| | | | PI - Miscellaneous | 1 | 0 |
| | | | PI - Taxi Service | 6 | 0 |
| | | | PI - Taxi Service Complaint | 1 | 0 |
| | | | Project Independence | 34 | 0.0 |
| | | | Project Independence | 34 | 0.0 |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 |
| | | | | | Receiver of Taxes |
| | | Receiver of Taxes | 1 | 0 | |
| Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 1.0 | |
| | | SWMA - Rain Barrel | 1 | 1.0 | |
| | | Sustainability Department | 2 | 1.0 | |
| | | Solid Waste Management | 2 | 1.0 | |
| Supervisor's Office | Supervisor's Office | SupV - Helicopter | 1 | 0 | |
| | | | | Supervisor's Office | 1 |
| | | Supervisor's Office | 1 | 0 | |
| THOMASTON | | | | 40 | 0.2 |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|---|-----------------------------------|--------------------------------|---------------------------------------|------------|---------------|
| Thomaston | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 4.0 |
| | | Inter Municipal Affairs | | 1 | 4.0 |
| | Inter Municipal Affairs | | 1 | 4.0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 10 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | Project Independence | | 11 | 0 |
| | Project Independence | | 11 | 0 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 1 | 0 |
| | | Receiver of Taxes | | 1 | 0 |
| | Receiver of Taxes | | 1 | 0 | |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 4.0 |
| Sustainability Department | | 1 | 4.0 | | |
| Solid Waste Management | | 1 | 4.0 | | |
| Thomaston | | | | 14 | 0.6 |
| UNIVERSITY GARDENS | Department of Public Works | Highway Department | Hwy - Miscellaneous | 1 | 0 |
| | | | Hwy - Sprinkler Damage | 1 | 6.0 |
| | | | Hwy - Tree Fallen - Emergency | 1 | 2.0 |
| | | | Hwy - Tree Stump Removal | 1 | 3.0 |
| | | Highway Department | | 4 | 2.8 |
| | | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 |
| | | | Street Light - Light Out (Single) | 2 | 8.5 |
| | | | Street Light - Mark Out | 7 | 4.6 |
| | Street Light - Misc Problems | | 1 | 0 | |
| | Street Lighting District | | 11 | 4.5 | |
| | Department of Public Works | | 15 | 4.0 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 1 | 3.0 |
| | | | Bldg - Application Status | 1 | 1.0 |
| | | | Bldg - Construction Complaint | 1 | 0 |
| | | | Bldg - General Question Needs Answers | 1 | 0 |
| | | | Bldg - Inspection Request | 1 | 0 |
| | | | Bldg - Suspect Work Without a Permit | 1 | 0 |
| Building Department | | 6 | 0.7 | | |
| Planning and Building Department | | 6 | 0.7 | | |
| Project Independence | Project Independence | PI - Miscellaneous | 1 | 1.0 | |
| | | PI - Taxi Service | 7 | 0 | |
| | Project Independence | | 8 | 0.1 | |
| Project Independence | | 8 | 0.1 | | |
| UNIVERSITY GARDENS | | | | 29 | 2.2 |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|--|---------------------------------------|--------------------------|--|--------------------------------------|---------------|------------|
| University Gardens | Department of Public Safety | Code Enforcement | Code - Miscellaneous | 1 | 0 | |
| | | | Code - Water Flow / Accumulation | 1 | 1.0 | |
| | Code Enforcement | | 2 | 0.5 | | |
| | Department of Public Safety | | 2 | 0.5 | | |
| University Gardens | | | | 2 | 0.5 | |
| WESTBURY | Community Services | Community Services | CommSvc - Bus Pickup Cancel | 1 | 1.0 | |
| | | | CommSvc - Bus Pickup Schedule | 1 | 0 | |
| | | | CommSvc - Seasonal Programs Registration | 2 | 0 | |
| | | | Community Services | | 4 | 0.2 |
| | Community Services | | 4 | 0.2 | | |
| | Department of Public Safety | Animal Shelter | Animal Shelter | Animal Sh - Lost Animal | 1 | 0 |
| | | | | Animal Sh - Unleashed - Stray Dog | 1 | 1.0 |
| | | Animal Shelter | | 2 | 0.5 | |
| | | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 | |
| | | Cat Shelter | | 1 | 0 | |
| | | Code Enforcement | Code Enforcement | Code - Court | 2 | 0 |
| | Code - Litter | | | 1 | 13.0 | |
| | Code - No Plates / Inoperable Vehicle | | | 3 | 0 | |
| | Code Enforcement | | 6 | 2.2 | | |
| | Department of Public Safety | | 9 | 1.6 | | |
| | Department of Public Works | Highway Department | Highway Department | Hwy - Curb Repair | 14 | 0 |
| | | | | Hwy - Miscellaneous | 3 | 4.3 |
| | | | | Hwy - Pothole | 3 | 3.0 |
| | | | | Hwy - Street Painting | 1 | 0 |
| | | | | Hwy - Street Sign - Repair / Replace | 2 | 1.0 |
| Hwy - Street Sweeping / Cleaning | | | | 1 | 2.0 | |
| Hwy - Tree Trimming / Removal Inspection | | | | 2 | 0 | |
| Highway Department | | 26 | 1.0 | | | |
| Street Lighting District | | Street Lighting District | Street Light - Fixture Problem | 1 | 7.0 | |
| | | | Street Light - Light Out (Single) | 1 | 4.0 | |
| | | | Street Light - Mark Out | 1 | 0 | |
| | | | Street Light - On During Day | 1 | 10.0 | |
| Street Lighting District | | 4 | 5.2 | | | |
| Department of Public Works | | 30 | 1.6 | | | |
| Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 3 | 4.7 | | |
| | Inter Municipal Affairs | | 3 | 4.7 | | |
| Inter Municipal Affairs | | 3 | 4.7 | | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-------------------------------------|---|--|--|------------|---------------|
| WESTBURY | Parks and Recreation Department | Parks and Recreation Department | Park - Miscellaneous | 1 | 0 |
| | | Parks and Recreation Department | | 1 | 0 |
| | Parks and Recreation Department | | 1 | 0 | |
| | Planning and Building Department | Building Department | Bldg - Applicant Advocate Request | 1 | 0 |
| | | Building Department | | 1 | 0 |
| | Planning and Building Department | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 1.0 |
| | | | PI - Health Chat/Event Registration | 2 | 0 |
| | | | PI - Health and Mental Health | 2 | 4.0 |
| | | | PI - Household Maintenance | 1 | 0 |
| | | | PI - Membership Registration | 3 | 0 |
| | | | PI - Miscellaneous | 4 | 1.2 |
| | | | PI - Taxi Service | 44 | 0 |
| | | | PI - Taxi Service Cancellation | 1 | 0 |
| | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | | | Project Independence | | 59 |
| | Project Independence | | 59 | 0.2 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 3 | 0 |
| | | Receiver of Taxes | | 3 | 0 |
| | Receiver of Taxes | | 3 | 0 | |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 1.0 |
| | | | SWMA - Rain Barrel | 1 | 1.0 |
| | | Sustainability Department | | 2 | 1.0 |
| Solid Waste Management | | 2 | 1.0 | | |
| WESTBURY | | | | 112 | 0.8 |
| WILLISTON PARK | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 2 | 0 |
| | | Community Services | | 2 | 0 |
| | Community Services | | 2 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 1 | 0 |
| | | Animal Shelter | | 1 | 0 |
| | Department of Public Safety | | 1 | 0 | |
| | Department of Public Works | Highway Department | Hwy - Street Sign - New Request | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | | Street Lighting District | Street Light - Mark Out | 2 | 2.5 |
| | | Street Lighting District | | 2 | 2.5 |
| | Department of Public Works | | 3 | 1.7 | |
| | Project Independence | Project Independence | PI - Call Back Request | 1 | 3.0 |
| PI - Health Chat/Event Registration | | | 1 | 0 | |
| PI - Household Maintenance | | | 2 | 2.0 | |
| PI - Taxi Service | | | 60 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | | |
|------------------------------------|--------------------------------|-------------------------------------|--|--|---------------|------------|------------|
| WILLISTON PARK | Project Independence | Project Independence | PI - Taxi Service Cancellation | 8 | 0 | | |
| | | | PI - Taxi Service Complaint | 1 | 0 | | |
| | Project Independence | | | 73 | 0.1 | | |
| | Project Independence | | | 73 | 0.1 | | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 4 | 0 | | |
| | | | Receiver of Taxes | | | 4 | 0 |
| | Receiver of Taxes | | | 4 | 0 | | |
| | Solid Waste Management | Sustainability Department | SWMA - Compost | 1 | 6.0 | | |
| | | | SWMA - Rain Barrel | 1 | 5.0 | | |
| | | | SWMA - Rain Garden | 1 | 5.0 | | |
| | | | Sustainability Department | | | 3 | 5.3 |
| | Solid Waste Management | | | 3 | 5.3 | | |
| | WILLISTON PARK | | | | 86 | 0.3 | |
| | Westbury | Community Services | Community Services | CommSvc - Seasonal Programs Registration | 1 | 0 | |
| Community Services | | | | 1 | 0 | | |
| Community Services | | | 1 | 0 | | | |
| Department of Public Safety | | Animal Shelter | Animal Sh - Misc | 1 | 0 | | |
| | | | Animal Shelter | | | 1 | 0 |
| | | | Code Enforcement | Code - Fence | 1 | 12.0 | |
| Code Enforcement | | | 1 | 12.0 | | | |
| Department of Public Safety | | | 2 | 6.0 | | | |
| Department of Public Works | | Highway Department | Hwy - Curb Repair | 5 | 0 | | |
| | | | Hwy - Miscellaneous | 1 | 0 | | |
| | | | Hwy - Pothole | 1 | 2.0 | | |
| | | | Hwy - Tree Trimming / Removal Inspection | 1 | 2.0 | | |
| | | Highway Department | | | 8 | 0.5 | |
| | | Street Lighting District | Street Light - Mark Out | 1 | 0 | | |
| Street Lighting District | | | 1 | 0 | | | |
| Department of Public Works | | | 9 | 0.4 | | | |
| Inter Municipal Affairs | | Inter Municipal Affairs | OIC - From Transfer | 1 | 3.0 | | |
| | Inter Municipal Affairs | | | 1 | 3.0 | | |
| Inter Municipal Affairs | | | 1 | 3.0 | | | |
| Project Independence | Project Independence | PI - Exercise Program Registration | 2 | 0 | | | |
| | | PI - Health Chat/Event Registration | 2 | 0 | | | |
| | | PI - Membership Registration | 3 | 0 | | | |
| | | PI - Miscellaneous | 1 | 3.0 | | | |
| | | PI - Taxi Service | 4 | 0 | | | |
| | | Project Independence | | | 12 | 0.2 | |
| Project Independence | | | 12 | 0.2 | | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|--------------------------------|------------------------------------|---------------------------------|--------------------------------------|------------|---------------|
| Westbury | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 6 | 0 |
| | | Receiver of Taxes | | 6 | 0 |
| | Receiver of Taxes | | 6 | 0 | |
| | Supervisor's Office | Supervisor's Office | SupV - Thank You from Constituent | 1 | 0 |
| | | Supervisor's Office | | 1 | 0 |
| | Supervisor's Office | | 1 | 0 | |
| Westbury | | | | 32 | 0.7 |
| Williston Park | Department of Public Safety | Animal Shelter | Animal Sh - Misc | 1 | 3.0 |
| | | | Animal Sh - Surrender a dog | 1 | 0 |
| | | Animal Shelter | | 2 | 1.5 |
| | Department of Public Safety | | 2 | 1.5 | |
| | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 5.0 |
| | | Street Lighting District | | 1 | 5.0 |
| | Department of Public Works | | 1 | 5.0 | |
| | Project Independence | Project Independence | PI - Health and Mental Health | 1 | 1.0 |
| | | | PI - Membership Registration | 2 | 0 |
| | | | PI - Taxi Service | 1 | 0 |
| | | | PI - Volunteer | 1 | 0 |
| | Project Independence | | 5 | 0.2 | |
| | Project Independence | | 5 | 0.2 | |
| | Receiver of Taxes | Receiver of Taxes | Tax - Duplicate Bill or Receipt | 3 | 0 |
| Receiver of Taxes | | 3 | 0 | | |
| Receiver of Taxes | | 3 | 0 | | |
| Solid Waste Management | Sustainability Department | SWMA - Compost | 2 | 3.5 | |
| | | SWMA - Rain Barrel | 1 | 3.0 | |
| | Sustainability Department | | 3 | 3.3 | |
| Solid Waste Management | | 3 | 3.3 | | |
| Williston Park | | | | 14 | 1.4 |
| albertson | Department of Public Works | Highway Department | Hwy - Catch Basin | 1 | 0 |
| | | | Hwy - Pothole Filled Without Request | 1 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 4 | 0 |
| | | Highway Department | | 6 | 0 |
| | | Street Lighting District | Street Light - Mark Out | 3 | 3.0 |
| | | Street Lighting District | | 3 | 3.0 |
| | Department of Public Works | | 9 | 1.0 | |
| Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 1.0 | |
| | Inter Municipal Affairs | | 1 | 1.0 | |
| Inter Municipal Affairs | | 1 | 1.0 | | |
| albertson | | | | 10 | 1.0 |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-------------------------|----------------------------|-----------------------------------|--------------------------------------|-----------|---------------|
| albertson | Department of Public Works | Highway Department | Hwy - Catch Basin | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | | Department of Public Works | | 1 | 0 |
| albertson | | | | 1 | 0 |
| flushing | Community Services | Community Services | CommSvc - From Transfer | 1 | 4.0 |
| | | Community Services | | 1 | 4.0 |
| | | Community Services | | 1 | 4.0 |
| flushing | | | | 1 | 4.0 |
| great neck | Department of Public Works | Highway Department | Hwy - Pothole Filled Without Request | 8 | 0 |
| | | | Hwy - Telephone/Utility Pole | 1 | 0 |
| | | Highway Department | | 9 | 0 |
| | | Department of Public Works | | 9 | 0 |
| great neck | | | | 9 | 0 |
| great neck | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 8.0 |
| | | Street Lighting District | | 1 | 8.0 |
| | | Department of Public Works | | 1 | 8.0 |
| great neck | | | | 1 | 8.0 |
| harbor hills | Department of Public Works | Street Lighting District | Street Light - Mark Out | 3 | 3.7 |
| | | Street Lighting District | | 3 | 3.7 |
| | | Department of Public Works | | 3 | 3.7 |
| harbor hills | | | | 3 | 3.7 |
| herricks | Department of Public Works | Highway Department | Hwy - Pothole | 1 | 2.0 |
| | | | Hwy - Street Sign - Repair / Replace | 2 | 0 |
| | | Highway Department | | 3 | 0.7 |
| | | Department of Public Works | | 3 | 0.7 |
| herricks | | | | 3 | 0.7 |
| manhasset | Department of Public Works | Highway Department | Hwy - Pothole | 1 | 1.0 |
| | | | Hwy - Pothole Filled Without Request | 3 | 0 |
| | | | Hwy - Street Sign - Repair / Replace | 8 | 0 |
| | | Highway Department | | 12 | 0.1 |
| | | Street Lighting District | Street Light - Mark Out | 2 | 8.5 |
| | | | Street Light - Misc Problems | 1 | 9.0 |
| | | Street Lighting District | | 3 | 8.7 |
| | | Department of Public Works | | 15 | 1.8 |
| Inter Municipal Affairs | Inter Municipal Affairs | Inter Municipal Affairs | OIC - From Transfer | 1 | 3.0 |
| | | Inter Municipal Affairs | | 1 | 3.0 |
| | | Inter Municipal Affairs | | 1 | 3.0 |
| manhasset | | | | 16 | 1.9 |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|-----------------------------------|------------------------------------|---------------------------------|--------------------------------------|------------|---------------|
| manhasset Hills | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 3.0 |
| | | Inter Municipal Affairs | | 1 | 3.0 |
| | Inter Municipal Affairs | | | 1 | 3.0 |
| manhasset Hills | | | | 1 | 3.0 |
| manhasset hills | Department of Public Works | Street Lighting District | Street Light - Light Out (Single) | 1 | 9.0 |
| | | Street Lighting District | | 1 | 9.0 |
| | Department of Public Works | | | 1 | 9.0 |
| manhasset hills | | | | 1 | 9.0 |
| n new hyde park | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 1.0 |
| | | Street Lighting District | | 1 | 1.0 |
| | Department of Public Works | | | 1 | 1.0 |
| n new hyde park | | | | 1 | 1.0 |
| new hyde park | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 2 | 0 |
| | | Highway Department | | 2 | 0 |
| | | Street Lighting District | Street Light - Mark Out | 1 | 6.0 |
| | Street Lighting District | | 1 | 6.0 | |
| Department of Public Works | | | 3 | 2.0 | |
| new hyde park | | | | 3 | 2.0 |
| new hyde park | Department of Public Safety | Code Enforcement | Code - Noise | 1 | 0 |
| | | Code Enforcement | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |
| new hyde park | | | | 1 | 0 |
| new hyde park | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 0 |
| | | Street Lighting District | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| new hyde park | | | | 1 | 0 |
| new hyde park | Department of Public Works | Highway Department | Hwy - Tree Planting | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| new hyde park | | | | 1 | 0 |
| north new hyde park | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 14.0 |
| | | Street Lighting District | | 1 | 14.0 |
| | Department of Public Works | | | 1 | 14.0 |
| north new hyde park | | | | 1 | 14.0 |
| old westbury | Department of Public Works | Highway Department | Hwy - Street Sign - Repair / Replace | 1 | 0 |
| | | Highway Department | | 1 | 0 |
| | Department of Public Works | | | 1 | 0 |
| old westbury | | | | 1 | 0 |
| port washington | Department of Public Safety | Cat Shelter | Cat Shelter - Feral Cats | 1 | 0 |
| | | Cat Shelter | | 1 | 0 |
| | Department of Public Safety | | | 1 | 0 |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------------------------|---------------------------------|--|--------------------------------------|-----------|---------------|------------|
| port washington | Department of Public Works | Highway Department | Hwy - Pothole Filled Without Request | 12 | 0 | |
| | | | Hwy - Street Painting | 1 | 0 | |
| | | | Hwy - Street Sign - Repair / Replace | 9 | 0 | |
| | | Highway Department | | | 22 | 0 |
| | | Street Lighting District | Street Light - Mark Out | 4 | 4.5 | |
| | | Street Lighting District | | | 4 | 4.5 |
| Department of Public Works | | | | 26 | 0.7 | |
| port washington | | | | 27 | 0.7 | |
| portwashington | Department of Public Works | Street Lighting District | Street Light - On During Day | 1 | 6.0 | |
| | | Street Lighting District | | | 1 | 6.0 |
| | | Department of Public Works | | | 1 | 6.0 |
| portwashington | | | | 1 | 6.0 | |
| roslyn | Department of Public Works | Highway Department | Hwy - Pothole Filled Without Request | 3 | 0 | |
| | | | Hwy - Street Sign - Repair / Replace | 1 | 0 | |
| | | Highway Department | | | 4 | 0 |
| | | Street Lighting District | Street Light - Light Out (Single) | 2 | 2.5 | |
| | | Street Lighting District | | | 2 | 2.5 |
| Department of Public Works | | | | 6 | 0.8 | |
| roslyn | | | | 6 | 0.8 | |
| roslyn | Parks and Recreation Department | Parks and Recreation Department | Park - From Transfer | 1 | 1.0 | |
| | | Parks and Recreation Department | | | 1 | 1.0 |
| | | Parks and Recreation Department | | | 1 | 1.0 |
| roslyn | | | | 1 | 1.0 | |
| roslyn heights | Department of Public Works | Street Lighting District | Street Light - Mark Out | 4 | 5.5 | |
| | | Street Lighting District | | | 4 | 5.5 |
| | | Department of Public Works | | | 4 | 5.5 |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 1 | 0 | |
| | | Inter Municipal Affairs | | | 1 | 0 |
| Inter Municipal Affairs | | | | 1 | 0 | |
| roslyn heights | | | | 5 | 4.4 | |
| searingtown | Department of Public Works | Highway Department | Hwy - Tree Planting | 1 | 1.0 | |
| | | Highway Department | | | 1 | 1.0 |
| | | Street Lighting District | Street Light - Mark Out | 2 | 7.5 | |
| | | Street Lighting District | | | 2 | 7.5 |
| Department of Public Works | | | | 3 | 5.3 | |
| searingtown | | | | 3 | 5.3 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|-----------------------------|---|---------------------------------|-----------------------------------|------------|---------------|------------|
| south strathmore | Department of Public Works | Street Lighting District | Street Light - Cycles On / Off | 1 | 0 | |
| | | Street Lighting District | | 1 | 0 | |
| | Department of Public Works | | | 1 | 0 | |
| south strathmore | | | | 1 | 0 | |
| westbury | Department of Public Works | Highway Department | Hwy - Curb Repair | 1 | 0 | |
| | | Highway Department | | 1 | 0 | |
| | Department of Public Works | | | 1 | 0 | |
| | Project Independence | Project Independence | PI - Taxi Service | 1 | 0 | |
| | | Project Independence | | 1 | 0 | |
| Project Independence | | | 1 | 0 | | |
| westbury | | | | 2 | 0 | |
| williston park | Department of Public Works | Street Lighting District | Street Light - Mark Out | 1 | 2.0 | |
| | | Street Lighting District | | 1 | 2.0 | |
| | Department of Public Works | | | 1 | 2.0 | |
| williston park | | | | 1 | 2.0 | |
| | Community Services | Community Services | CommSvc - Misc SR | 1 | 0 | |
| | | Community Services | | 1 | 0 | |
| | Community Services | | | 1 | 0 | |
| | Department of Public Safety | Animal Shelter | Animal Sh - Dead Dog Pickup | | 1 | 0 |
| | | | Animal Sh - Dog Adoption | | 33 | 0 |
| | | | Animal Sh - Found Animal | | 1 | 0 |
| | | | Animal Sh - Misc | | 2 | 0 |
| | | | Animal Shelter | | 37 | 0 |
| | Cat Shelter | Cat Shelter - Call Back | 5 | 2.8 | | |
| | Cat Shelter | | 5 | 2.8 | | |
| | Code Enforcement | | Code - Call Back Request | | 64 | 3.0 |
| | | | Code - From Transfer | | 1 | 0 |
| | | | Code - Garbage | | 1 | 12.0 |
| | | | Code - Property Violations Search | | 125 | 5.5 |
| | | | Code - Signs | | 1 | 2.0 |
| | | | Code - Unleashed Dog In A Park | | 4 | 4.5 |
| | Code Enforcement | | 196 | 4.6 | | |
| | Parking Enforcement | Prkg Enfrc - Call Back Request | 2 | 1.0 | | |
| | Parking Enforcement | | 2 | 1.0 | | |
| | Port Washington Parking District | | PWPD - Broken Meter | | 1 | 2.0 |
| | | | PWPD - Call Back Request | | 6 | 7.7 |
| | Port Washington Parking District | | 7 | 6.9 | | |
| | Department of Public Safety | | | | 247 | 3.9 |
| Department of Public Works | Highway Department | Hwy - Call Back Request | | 25 | 2.1 | |
| | | Hwy - Cemetery Maintenance | | 1 | 14.0 | |
| | | Hwy - Curb Repair | | 1 | 0 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|--|------------------------------------|---------------------------------------|--|------------|---------------|------------|
| | Department of Public Works | Highway Department | Hwy - Informational | 1 | 0 | |
| | | | Hwy - Permits / Road Opening Application Request | 14 | 1.4 | |
| | | | Hwy - Pothole | 2 | 3.5 | |
| | | | Hwy - Sump | 1 | 15.0 | |
| | | Highway Department | | | 45 | 2.4 |
| | | Street Lighting District | Street Light - Cycles On / Off | 16 | 0 | |
| | | | Street Light - Light Out (Single) | 13 | 0 | |
| | | | Street Light - Mark Out | 1 | 4.0 | |
| | | Street Lighting District | | | 30 | 0.1 |
| | | Department of Public Works | | | 75 | 1.5 |
| | Human Resources and Finance | Human Resources and Finance | HR - Call Back Request | 5 | 0 | |
| | | | HR - Medical and Insurance Benefits | 5 | 7.2 | |
| | | | HR - Worker's Compensation | 1 | 21.0 | |
| | | Human Resources and Finance | | | 11 | 5.2 |
| | Human Resources and Finance | | | 11 | 5.2 | |
| | Inter Municipal Affairs | Inter Municipal Affairs | OIC - Inter Municipal SR | 8 | 1.8 | |
| | | Inter Municipal Affairs | | | 8 | 1.8 |
| | Inter Municipal Affairs | | | 8 | 1.8 | |
| | Parks and Recreation Department | Parks and Recreation Department | Park - Call Back Request | 12 | 0 | |
| | | | Park - Disabled Youth Recreation Program | 1 | 0 | |
| | | | Park - From Transfer | 1 | 0 | |
| | | | Park - General Complaint | 8 | 4.4 | |
| | | | Park - Park Facilities Maintenance | 22 | 2.7 | |
| | | | Park - Park Permit Application Request | 29 | 0.5 | |
| | | | Park - Park and Recreation Literature Request | 3 | 0 | |
| Parks and Recreation Department | | | 76 | 1.4 | | |
| Parks and Recreation Department | | | 76 | 1.4 | | |
| Planning and Building Department | Board of Zoning Appeals | BZA - Questions needing Answers | 13 | 0.8 | | |
| | Board of Zoning Appeals | | | 13 | 0.8 | |
| | Building Department | Bldg - Applicant Advocate Request | 8 | 0 | | |
| | | Bldg - Educational Series RSVP | 17 | 0 | | |
| | | Bldg - From Transfer | 3 | 3.0 | | |
| | | Bldg - General Question Needs Answers | 198 | 2.3 | | |
| | | Bldg - Housing Complaint | 1 | 0 | | |
| | | Bldg - New/Change of Address | 1 | 0 | | |
| | | Bldg - Permit Question Needs Answers | 26 | 2.2 | | |
| | Building Department | | | 254 | 2.1 | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days | |
|---|---|---------------------------|--------------------------------------|--|---------------|-----|
| | Planning and Building Department | Planning Department | Planning - Call Back Request | 5 | 0.4 | |
| | | | Planning - Questions needing Answers | 2 | 1.5 | |
| | | | Planning - Subdivision of Land | 1 | 0 | |
| | Planning Department | | | 8 | 0.6 | |
| | Planning and Building Department | | | 275 | 2.0 | |
| | Project Independence | Project Independence | | PI - Call Back Request | 1 | 0 |
| | | | | PI - Taxi Service | 2 | 0 |
| | | | | PI - Transportation/Mobility Mgmt Info | 1 | 0 |
| | Project Independence | | | 4 | 0 | |
| | Project Independence | | | 4 | 0 | |
| | Solid Waste Management | Solid Waste Management | | SWMA - Call Back | 29 | 1.2 |
| | | | | Solid Waste Management | | |
| | | Sustainability Department | | SWMA - Recycling / STOP Call Back | 6 | 1.2 |
| | Sustainability Department | | | 6 | 1.2 | |
| | Solid Waste Management | | | 35 | 1.2 | |
| | Supervisor's Office | 311 Call Center | | 311 - SR Constituent Follow-up | 75 | 0 |
| | | | | 311 Call Center | | |
| | | Supervisor's Office | | SupV - Helicopter Nassau | 2 | 0 |
| | Supervisor's Office | | | 2 | 0 | |
| | Supervisor's Office | | | 77 | 0 | |
| | Town Clerk | Town Clerk | | Town Clerk - Bingo & Games of Chance | 2 | 0 |
| | | | | Town Clerk - Birth Certificate | 146 | 0 |
| | | | | Town Clerk - Block Party Application | 3 | 0 |
| | | | | Town Clerk - Death Certificate | 66 | 0 |
| | | | | Town Clerk - Dog License | 49 | 0 |
| | | | | Town Clerk - Domestic Partnership | 3 | 0 |
| | | | | Town Clerk - Filming Permit | 2 | 0 |
| | | | | Town Clerk - Fishing License | 2 | 0 |
| Town Clerk - Hunting License | | | | 2 | 0 | |
| Town Clerk - Liquor License | | | | 1 | 0 | |
| Town Clerk - Marriage Certificate | | | | 61 | 0 | |
| Town Clerk - Marriage License | | | | 29 | 0 | |
| Town Clerk - Miscellaneous | | | | 5 | 0 | |
| Town Clerk - Parking Restrictions Removal Request | | | | 3 | 0 | |
| Town Clerk - Pawnbroker License | | | | 1 | 0 | |
| Town Clerk - Peddler License | | | | 9 | 0 | |
| Town Clerk - Solid Waste Management License | | | | 6 | 0 | |
| Town Clerk - Storage Bins | | | | 1 | 0 | |
| Town Clerk - Taxi and Limousine License | 11 | 0 | | | | |

Town of North Hempstead Service Requests via 311 - by Community

April 2016

| City | Department Description | Group Description | Type Description | Count | Response Days |
|----------------|------------------------|-------------------|--------------------------------|--------------|---------------|
| | Town Clerk | Town Clerk | Town Clerk - Tow Truck License | 1 | 0 |
| | | | Town Clerk - Waterways | 1 | 0 |
| | | Town Clerk | | 404 | 0 |
| | Town Clerk | | | 404 | 0 |
| | | | | 1,213 | 1.5 |
| Summary | | | | 5,307 | 1.3 |