

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	carle place	1	0	
			MANHASSET	1	0	
			NEW HYDE PARK	1	0	
		Adm Svc - Green Team			3	0
		Administrative Services			3	0
Administrative Services				3	0	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	HERRICKS	1	0	
			MINEOLA	3	2.0	
			WESTBURY	1	1.0	
		CommSvc - Bus Pickup Cancel			5	1.4
		CommSvc - Bus Pickup Schedule	CARLE PLACE	1	1.0	
			MINEOLA	8	0.5	
			NORTH HILLS	1	1.0	
			North Hills	1	0	
			North New Hyde Park	1	0	
			WESTBURY	1	0	
		CommSvc - Bus Pickup Schedule			13	0.5
		CommSvc - From Transfer	GARDEN CITY PARK	1	0	
			MINEOLA	1	0	
			NEW HYDE PARK	1	0	
			flushing	1	4.0	
		CommSvc - From Transfer			4	1.0
		CommSvc - Misc SR	ALBERTSON	1	3.0	
			CARLE PLACE	2	1.0	
			East Williston	1	5.0	
			KINGS POINT	1	0	
			NORTH NEW HYDE PARK	1	1.0	
			Roslyn Heights	1	0	
				1	0	
		CommSvc - Misc SR			8	1.4
		CommSvc - Seasonal Programs Registration	ALBERTSON	1	0	
			CARLE PLACE	3	0	
			East Hills	1	0	
GARDEN CITY PARK	4		0			
GREAT NECK	1		0			
Garden City Park	6		0			
MANHASSET	25		0			
MINEOLA	2		0			
Manorhaven	1		0			
Mineola	4		0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Community Services	Community Services	CommSvc - Seasonal Programs Registration	Munsey Park	1	0		
			NEW CASSEL	3	0		
			NEW HYDE PARK	2	0		
			NORTH NEW HYDE PARK	3	0		
			New Hyde Park	2	0		
			North Hills	1	0		
			North New Hyde Park	3	0		
			PORT WASHINGTON	2	0		
			Port Washington	2	0		
			ROSLYN HEIGHTS	1	0		
			Searingtown	1	0		
			WESTBURY	2	0		
			WILLISTON PARK	2	0		
			Westbury	1	0		
			CommSvc - Seasonal Programs Registration				74
Community Services				104	0.3		
Community Services				104	0.3		
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	Albertson	1	3.0		
			GREAT NECK	1	1.0		
			Great Neck	1	7.0		
			MANHASSET	1	4.0		
			Mineola	1	2.0		
			North Hills	1	1.0		
			North New Hyde Park	2	4.5		
			PORT WASHINGTON	3	1.0		
		Animal Sh - Barking Dog				11	2.7
		Animal Sh - Dead Dog Pickup	LAKE SUCCESS	1	0		
			OLD WESTBURY	1	1.0		
				1	0		
		Animal Sh - Dead Dog Pickup				3	0.3
		Animal Sh - Dog Adoption		33	0		
		Animal Sh - Dog Adoption				33	0
		Animal Sh - Dog Bite	Flower Hill	1	3.0		
			GREAT NECK	1	0		
			NORTH NEW HYDE PARK	1	4.0		
		Animal Sh - Dog Bite				3	2.3
		Animal Sh - Dog Defecation	Albertson	1	7.0		
NEW CASSEL	1		0				
Port Washington	1		1.0				
Animal Sh - Dog Defecation				3	2.7		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	KINGS POINT	1	0		
			PORT WASHINGTON	1	2.0		
				1	0		
		Animal Sh - Found Animal			3	0.7	
		Animal Sh - Lost Animal			albertson	1	2.0
					ALBERTSON	5	2.0
					BALDWIN	1	1.0
					COPIAGUE	1	3.0
					EAST MEADOW	1	0
					FLORAL PARK	1	2.0
					Great Neck	1	3.0
					LEVITTOWN	1	0
					New Cassel	1	2.0
					PORT WASHINGTON	1	2.0
					Port Washington	1	0
					SEAFORD	1	0
					WESTBURY	1	0
					Animal Sh - Lost Animal		
		Animal Sh - Menacing or Harrassing Dog			Mineola	1	4.0
					NEW CASSEL	1	0
					PORT WASHINGTON	2	0
					ROSLYN HARBOR	1	1.0
		Animal Sh - Menacing or Harrassing Dog			5	1.0	
		Animal Sh - Misc			ALBERTSON	2	0.5
					CARLE PLACE	1	0
					EAST WILLISTON	1	2.0
					Herricks	1	0
					LONG BEACH	1	5.0
					MANHASSET	1	3.0
					Manhasset	1	4.0
					PORT WASHINGTON	1	2.0
					Port Washington	1	1.0
					WILLISTON PARK	1	0
Westbury	1				0		
Williston Park	1				3.0		
	2	0					
Animal Sh - Misc			15	1.4			
Animal Sh - Surrender a dog			HEMPSTEAD	1	0		
			NEW CASSEL	1	0		
			Williston Park	1	0		
Animal Sh - Surrender a dog			3	0			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	PORT WASHINGTON NORTH	1	0		
			WESTBURY	1	1.0		
		Animal Sh - Unleashed - Stray Dog		2	0.5		
	Animal Shelter				98	1.0	
	Cat Shelter	Cat Shelter	Cat Shelter - Call Back		5	2.8	
			Cat Shelter - Call Back		5	2.8	
		Cat Shelter - Feral Cats	ALBERTSON	3	0		
			Albertson	1	0		
			CARLE PLACE	1	20.0		
			Carle Place	1	0		
			EAST WILLISTON	1	7.0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	1	0		
			HERRICKS	1	0		
			MANHASSET	1	0		
			MINEOLA	2	7.0		
			Mineola	1	0		
			NEW CASSEL	1	3.0		
			NORTH HILLS	1	0		
			NORTH NEW HYDE PARK	1	7.0		
			ROSLYN HEIGHTS	1	0		
			Roslyn	1	0		
			SEARINGTOWN	2	14.5		
			Sands Point	1	0		
			WESTBURY	1	0		
			port washington	1	0		
		Cat Shelter - Feral Cats		24	3.3		
		Cat Shelter				29	3.2
		Code Enforcement	Code - After Hours/Weekend Construction	GARDEN CITY PARK	1	4.0	
				GREAT NECK	1	0	
				HERRICKS	1	0	
	NEW CASSEL			1	3.0		
NORTH NEW HYDE PARK	1			0			
PORT WASHINGTON	1			0			
SEARINGTOWN	1			3.0			
Code - After Hours/Weekend Construction				7	1.4		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	GARDEN CITY PARK	1	3.0	
			NORTH NEW HYDE PARK	1	0	
		Code - Basketball Stanchion			2	1.5
		Code - Boat	Albertson	2	13.5	
		Code - Boat			2	13.5
		Code - Boating Miscellaneous	Glenwood Landing	1	0	
		Code - Boating Miscellaneous			1	0
		Code - Call Back Request		64	3.0	
		Code - Call Back Request			64	3.0
		Code - Commercial Vehicle stored on Residential Property	GREAT NECK	1	0	
			Garden City Park	2	19.5	
			New Cassel	1	16.0	
			North New Hyde Park	2	2.5	
		Code - Commercial Vehicle stored on Residential Property			6	10.0
		Code - Court	GARDEN CITY PARK	1	0	
			GREAT NECK	1	0	
			MANHASSET	2	2.0	
			NEW CASSEL	5	0	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	2	0	
			WESTBURY	2	0	
		Code - Court			14	0.3
		Code - Drop Off Bin	ALBERTSON	1	0	
			Albertson	1	0	
			CARLE PLACE	1	9.0	
			MINEOLA	1	0	
		Code - Drop Off Bin			4	2.2
		Code - Dumpster	NEW CASSEL	1	1.0	
			NORTH NEW HYDE PARK	1	11.0	
		Code - Dumpster			2	6.0
		Code - Fence	ALBERTSON	1	0	
			Albertson	1	6.0	
			EAST HILLS	1	0	
GREAT NECK	1		27.0			
MANHASSET	1		0			
NORTH NEW HYDE PARK	1		9.0			
Westbury	1		12.0			
Code - Fence			7	7.7		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - From Transfer	ALBERTSON	1	13.0	
			HERRICKS	1	0	
			NEW CASSEL	1	7.0	
			New Cassel	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
				1	0	
		Code - From Transfer			7	2.9
		Code - Garbage	Albertson	1	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	3	4.0	
			Great Neck Estates	1	0	
			MANHASSET	3	1.3	
			NEW CASSEL	5	7.4	
			NORTH NEW HYDE PARK	1	2.0	
			New Cassel	2	3.5	
			North New Hyde Park	2	1.5	
			PORT WASHINGTON	1	17.0	
				1	12.0	
			Code - Garbage			21
		Code - Graffiti	GARDEN CITY PARK	1	0	
			MANHASSET	1	0	
			NO NEW HYDE PARK	2	2.0	
			NORTH NEW HYDE PARK	4	8.8	
			North New Hyde Park	2	6.5	
		Code - Graffiti			10	5.2
		Code - Leaves Accumulation	HERRICKS	1	0	
		Code - Leaves Accumulation			1	0
		Code - Lights	MANHASSET	2	7.5	
		Code - Lights			2	7.5
		Code - Liquid Discharge Into Street	ROSLYN HEIGHTS	1	0	
		Code - Liquid Discharge Into Street			1	0
		Code - Litter	NEW CASSEL	2	0	
WESTBURY	1		13.0			
Code - Litter			3	4.3		
Code - Miscellaneous	ALBERTSON	1	5.0			
	CARLE PLACE	1	0			
	FLORAL PARK CEN	1	4.0			
	GARDEN CITY PARK	2	5.0			
	GREAT NECK	2	11.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Miscellaneous	GREENVALE	1	2.0	
			Great Neck	1	0	
			MANHASSET	1	5.0	
			Manhasset	2	4.5	
			NEW CASSEL	2	0.5	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	1	0	
			ROSLYN HEIGHTS	2	4.5	
			Searingtown	1	0	
			University Gardens	1	0	
		Code - Miscellaneous			20	3.4
		Code - No Plates / Inoperable Vehicle	CARLE PLACE	1	0	
			GARDEN CITY PARK	1	0	
			NEW CASSEL	10	1.6	
			NORTH NEW HYDE PARK	3	19.7	
			New Cassel	2	7.5	
			North New Hyde Park	1	0	
			Port Washington	1	3.0	
			WESTBURY	3	0	
		Code - No Plates / Inoperable Vehicle			22	4.2
		Code - Noise	GREAT NECK	2	5.0	
			Garden City Park	1	0	
			Great Neck	1	2.0	
			NORTH NEW HYDE PARK	1	0	
			New Cassel	1	6.0	
			ROSLYN HEIGHTS	1	4.0	
			new hyde park	1	0	
		Code - Noise			8	2.8
		Code - Odor	NORTH NEW HYDE PARK	1	0	
		Code - Odor			1	0
		Code - Overgrown Vegetation	GREENVALE	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			North New Hyde Park	1	0	
			Port Washington	1	7.0	
		Code - Overgrown Vegetation			5	1.4
		Code - Property Maintenance	ALBERTSON	1	1.0	
CARLE PLACE	1		0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Property Maintenance	GARDEN CITY PARK	1	0	
			GLENWOOD LANDING	1	8.0	
			GREAT NECK	2	5.0	
			Greenvale	1	12.0	
			MANHASSET	1	0	
			NEW CASSEL	3	3.7	
			NO NEW HYDE PARK	1	7.0	
			NORTH NEW HYDE PARK	2	8.0	
			New Cassel	4	4.8	
			PORT WASHINGTON	5	2.2	
			ROSLYN HEIGHTS	2	0	
		Code - Property Maintenance			25	3.8
		Code - Property Violations Search			125	5.5
		Code - Property Violations Search			125	5.5
		Code - Sidewalk Obstruction		NO NEW HYDE PARK	2	1.5
				NORTH NEW HYDE PARK	2	6.5
				North New Hyde Park	1	1.0
				ROSLYN HEIGHTS	1	2.0
		Code - Sidewalk Obstruction			6	3.2
		Code - Signs		GARDEN CITY PARK	1	5.0
				NEW CASSEL	1	0
				PORT WASHINGTON	3	5.3
					1	2.0
		Code - Signs			6	3.8
		Code - Smoke		FLORAL PARK	1	6.0
		Code - Smoke			1	6.0
		Code - Tree Removal		GARDEN CITY PARK	1	2.0
				PORT WASHINGTON	1	0
		Code - Tree Removal			2	1.0
		Code - Unlawful Property Use		Garden City Park	1	2.0
				NEW CASSEL	2	1.0
				New Cassel	1	0
North New Hyde Park	1			0		
Roslyn Heights	2			0		
Searingtown	1			0		
Code - Unlawful Property Use			8	0.5		
Code - Unleashed Dog In A Park			4	4.5		
Code - Unleashed Dog In A Park			4	4.5		
Code - Water Flow / Accumulation		NORTH NEW HYDE	2	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Water Flow / Accumulation	PARK			
			Port Washington North	1	4.0	
			University Gardens	1	1.0	
		Code - Water Flow / Accumulation			4	1.2
	Code Enforcement			391	4.1	
	Parking Enforcement	Prkg Enfrc - Call Back Request			2	1.0
			Prkg Enfrc - Call Back Request			2
		Prkg Enfrc - Commercial Parking	FLORAL PARK CENTRE	1	5.0	
			NORTH NEW HYDE PARK	2	4.5	
			PORT WASHINGTON	2	0.5	
		Prkg Enfrc - Commercial Parking			5	3.0
		Prkg Enfrc - From Transfer	ALBERTSON	1	1.0	
			Albertson	1	3.0	
			MANHASSET	2	1.5	
			PORT WASHINGTON	1	2.0	
		Prkg Enfrc - From Transfer			5	1.8
		Prkg Enfrc - Parking Violations Complaint	ALBERTSON	1	3.0	
			CARLE PLACE	5	1.6	
			Floral Park Centre	2	1.5	
			GREAT NECK	2	1.5	
			MANHASSET	13	1.3	
			Manhasset	2	2.5	
			NEW CASSEL	2	1.5	
			NO NEW HYDE PARK	1	6.0	
			NORTH NEW HYDE PARK	1	2.0	
	PORT WASHINGTON		4	0.2		
	Port Washington		1	3.0		
	Searingtown		1	2.0		
	Prkg Enfrc - Parking Violations Complaint			35	1.6	
	Parking Enforcement			47	1.7	
	Port Washington Parking District	PWPD - Broken Meter	BAXTER ESTATES	1	1.0	
			PORT WASHINGTON	1	0	
				1	2.0	
PWPD - Broken Meter			3	1.0		
PWPD - Call Back Request			6	7.7		
PWPD - Call Back Request			6	7.7		
Port Washington Parking District			9	5.4		
Department of Public Safety			574	3.4		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	PORT WASHINGTON	1	2.0		
			GREAT NECK	2	2.5		
			PORT WASHINGTON	1	4.0		
		Hwy - Abandoned Vehicle				4	2.8
		Hwy - Animal Sign - New Request	NEW HYDE PARK	1	0		
		Hwy - Animal Sign - New Request				1	0
		Hwy - Basketball Stanchion	NORTH NEW HYDE PARK	1	0		
		Hwy - Basketball Stanchion				1	0
		Hwy - Bee's Nest Removal	NORTH NEW HYDE PARK	1	3.0		
		Hwy - Bee's Nest Removal				1	3.0
		Hwy - Call Back Request		25	2.1		
		Hwy - Call Back Request				25	2.1
		Hwy - Catch Basin	GREAT NECK	1	0		
			HERRICKS	1	1.0		
			NO NEW HYDE PARK	2	0		
			Roslyn Heights	1	2.0		
			albertson	1	0		
			albertson	1	0		
		Hwy - Catch Basin				7	0.4
		Hwy - Cemetery Maintenance		1	14.0		
		Hwy - Cemetery Maintenance				1	14.0
		Hwy - Curb Repair	WESTBURY	1	0		
			MANHASSET	1	0		
			Albertson	2	0.5		
			CARLE PLACE	2	9.0		
			HERRICKS	1	0		
			NO NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	5	0		
			PORT WASHINGTON	2	0		
			Port Washington	2	0		
			ROSLYN HEIGHTS	1	2.0		
			Roslyn Heights	1	0		
			WESTBURY	14	0		
Westbury	5		0				
westbury	1		0				
			1	0			
Hwy - Curb Repair				40	0.5		
Hwy - Dead Animal Pickup	Albertson	1	2.0				

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Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	GARDEN CITY PARK	1	1.0	
			GREAT NECK	1	3.0	
			MANHASSET	1	4.0	
			New hyde pk	1	1.0	
			North New Hyde Park	1	2.0	
			PORT WASHINGTON	2	1.0	
			Port Washington	1	6.0	
		Hwy - Dead Animal Pickup			9	2.3
		Hwy - Dead End Guard Rail	ROSLYN HEIGHTS	1	19.0	
		Hwy - Dead End Guard Rail			1	19.0
		Hwy - From Transfer	GARDEN CITY PARK	1	14.0	
		Hwy - From Transfer			1	14.0
		Hwy - Grass Cut / Mow	HERRICKS	1	1.0	
			SEARINGTOWN	1	0	
		Hwy - Grass Cut / Mow			2	0.5
		Hwy - Informational		1	0	
		Hwy - Informational			1	0
		Hwy - Miscellaneous	ALBERTSON	1	0	
			Albertson	1	0	
			Baxter Estates	1	2.0	
			GARDEN CITY PARK	2	8.5	
			GREAT NECK	2	5.5	
			Garden City Park	1	0	
			Great Neck	1	8.0	
			MANHASSET	7	2.6	
			NEW CASSEL	2	1.5	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	11.0	
			NORTH NEW HYDE PARK	7	2.0	
			North New Hyde Park	2	0	
			PORT WASHINGTON	1	20.0	
			Port Washington North	1	3.0	
			ROSLYN HEIGHTS	2	2.0	
			Searingtown	1	0	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	3	4.3	
			Westbury	1	0	
		Hwy - Miscellaneous			39	3.2

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Permits / Road Opening Application Request	New Cassel	1	6.0	
				14	1.4	
		Hwy - Permits / Road Opening Application Request			15	1.7
		Hwy - Pothole	albertson	1	2.0	
			ALBERTSON	4	6.0	
			CARLE PLACE	1	12.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	4.0	
			Great Neck	2	2.0	
			HERRICKS	4	0	
			Herricks	1	4.0	
			MANHASSET	6	5.3	
			Manhasset	1	10.0	
			NEW CASSEL	2	2.5	
			NEW HYDE PARK	1	4.0	
			NO NEW HYDE PARK	8	7.5	
			NORTH NEW HYDE PARK	2	6.0	
			New Cassel	1	2.0	
			North New Hyde Park	3	4.3	
			PORT WASHINGTON	3	4.0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	12.0	
			WESTBURY	3	3.0	
			Westbury	1	2.0	
			herricks	1	2.0	
			manhasset	1	1.0	
			2	3.5		
		Hwy - Pothole			53	4.5
		Hwy - Pothole Filled Without Request	searingtown	1	0	
			GREAT NECK	2	0	
			MANHASSET	2	0	
			PORT WASHINGTON	11	0	
			Port Washington	1	0	
ROSLYN	1		0			
Roslyn Heights	1		0			
albertson	1		0			
great neck	8		0			
manhasset	3		0			

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Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	port washington	12	0	
			roslyn	3	0	
		Hwy - Pothole Filled Without Request			46	0
		Hwy - Sprinkler Damage	Searingtown	3	4.0	
			UNIVERSITY GARDENS	1	6.0	
		Hwy - Sprinkler Damage			4	4.5
		Hwy - Street Drainage / Flooding	CARLE PLACE	1	0	
			NORTH NEW HYDE PARK	1	0	
			Port Washington	1	10.0	
			ROSLYN HEIGHTS	2	2.0	
		Hwy - Street Drainage / Flooding			5	2.8
		Hwy - Street Painting	PORT WASHINGTON	1	0	
			WESTBURY	1	0	
			port washington	1	0	
		Hwy - Street Painting			3	0
		Hwy - Street Sign - New Request	CARLE PLACE	1	0	
			Carle Place	1	0	
			GREAT NECK	3	0	
			Garden City Park	1	0	
			Great Neck	1	0	
			Kings Point	1	0	
			MANHASSET	1	0	
			NO NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	1	0	
			WILLISTON PARK	1	0	
		Hwy - Street Sign - New Request			12	0
		Hwy - Street Sign - Remove	MANHASSET	2	0	
			New Cassel	1	0	
		Hwy - Street Sign - Remove			3	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	8	3.0	
			CARLE PLACE	2	0	
			FLORAL PARK CEN	1	0	
			GARDEN CITY PARK	1	1.0	
GREAT NECK	1		7.0			
MANHASSET	8		3.0			
NEW CASSEL	4		0.5			
NEW HYDE PARK	13		0.5			
NO NEW HYDE PARK	2		3.0			
North New Hyde Park	1		7.0			
PORT WASHINGTON	8		2.8			

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	Port Washington	3	2.7	
			ROSLYN	1	18.0	
			ROSLYN HEIGHTS	3	1.0	
			WESTBURY	2	1.0	
			albertson	4	0	
			herricks	2	0	
			manhasset	8	0	
			new hyde park	2	0	
			old westbury	1	0	
			port washington	9	0	
			roslyn	1	0	
		Hwy - Street Sign - Repair / Replace			85	1.5
		Hwy - Street Sweeping / Cleaning	ALBERTSON	1	7.0	
			GARDEN CITY PARK	1	1.0	
			GREENVALE	1	4.0	
			MANHASSET	1	4.0	
			MANHASSET HILLS	1	1.0	
			NEW HYDE PARK	3	0.7	
			NO NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	1.0	
			North New Hyde Park	1	2.0	
			PORT WASHINGTON	4	3.2	
			ROSLYN HEIGHTS	1	2.0	
			WESTBURY	1	2.0	
		Hwy - Street Sweeping / Cleaning			17	2.4
		Hwy - Sump		1	15.0	
		Hwy - Sump			1	15.0
		Hwy - Telephone/Utility Pole	CARLE PLACE	2	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	4	0	
			Great Neck	1	0	
			NEW HYDE PARK	2	0	
			New Hyde Park	2	0	
great neck	1		0			
Hwy - Telephone/Utility Pole			14	0		
Hwy - Tree Branch / Debris Pickup	manhasset	1	7.0			
	ALBERTSON	1	2.0			
	GARDEN CITY PARK	5	2.8			
	GREAT NECK	1	3.0			
	HERRICKS	1	2.0			

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	MANHASSET	4	2.8	
			Manhasset	1	1.0	
			NEW HYDE PARK	1	2.0	
			NO NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	2	4.5	
			North New Hyde Park	3	1.0	
			PORT WASHINGTON	2	1.5	
			Port Washington	2	2.5	
			ROSLYN HEIGHTS	3	1.7	
			Roslyn Heights	1	0	
		Hwy - Tree Branch / Debris Pickup			29	2.4
		Hwy - Tree Fallen - Emergency	CARLE PLACE	1	1.0	
			MANHASSET	2	2.0	
			Manhasset	1	1.0	
			NORTH NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	1	0	
			Port Washington	1	1.0	
			UNIVERSITY GARDENS	1	2.0	
		Hwy - Tree Fallen - Emergency			8	1.4
		Hwy - Tree Planting	ALBERTSON	1	0	
			Floral Park Centre	1	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	3	0	
			Great Neck	3	0	
			HERRICKS	1	0	
			Herricks	2	0	
			MANHASSET	2	1.0	
			NEW HYDE PARK	2	-1.5	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	6	0.8	
			North New Hyde Park	3	0.3	
			PORT WASHINGTON	19	0.1	
			Port Washington	7	0	
			ROSLYN HEIGHTS	4	0	
			SEARINGTOWN	2	7.0	
			new hyde park	1	0	
searingtown	1		1.0			
Hwy - Tree Planting			61	0.4		

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Stump Removal	ALBERTSON	2	0		
			CARLE PLACE	1	0		
			GARDEN CITY PARK	2	0		
			GREAT NECK	1	0		
			Garden City Park	4	0		
			Herricks	1	0		
			MANHASSET	3	1.3		
			Manhasset	1	1.0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	4	0		
			NORTH NEW HYDE PARK	6	0		
			New Hyde Park	2	0		
			North New Hyde Park	6	1.2		
			Port Washington	1	0		
			ROSLYN HEIGHTS	2	4.0		
			UNIVERSITY GARDENS	1	3.0		
		Hwy - Tree Stump Removal			39	0.6	
		Hwy - Tree Trimming / Removal Inspection			ALBERTSON	6	0.2
					Albertson	2	6.0
					CARLE PLACE	3	1.0
					GARDEN CITY PARK	14	2.3
					GREAT NECK	4	2.2
					Garden City Park	6	2.7
					Greenvale	1	0
					HERRICKS	4	1.0
					Herricks	2	0
					MANHASSET	4	1.5
					Manhasset	2	0
					NEW CASSEL	2	0
					NEW HYDE PARK	2	0
					NORTH NEW HYDE PARK	12	2.2
					New Cassel	1	0
					North New Hyde Park	16	3.4
PORT WASHINGTON	12				3.1		
Port Washington	7				0		
ROSLYN HEIGHTS	3				0		
Roslyn Heights	1				0		
Searingtown	2	0					

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	WESTBURY	2	0		
			Westbury	1	2.0		
		Hwy - Tree Trimming / Removal Inspection			109	1.9	
	Highway Department				637	1.7	
	Street Lighting District	Street Lighting District	Street Light - Cable Break	ROSLYN	1	0	
			Street Light - Cable Break			1	0
			Street Light - Cycles On / Off	ALBERTSON	2	3.0	
				GARDEN CITY	1	0	
				GARDEN CITY PARK	1	0	
				GREAT NECK	3	5.7	
				Garden City Park	1	0	
				HERRICKS	4	1.2	
				Herricks	3	0	
				MANHASSET	13	0	
				Manhasset	1	0	
				NEW CASSEL	1	11.0	
				NEW HYDE PARK	1	0	
				NO NEW HYDE PARK	1	0	
				NORTH NEW HYDE PARK	2	0	
				North New Hyde Park	3	0	
				PORT WASHINGTON	6	2.3	
				ROSLYN HEIGHTS	1	0	
				Roslyn Heights	4	0	
				UNIVERSITY GARDENS	1	0	
				south strathmore	1	0	
					16	0	
			Street Light - Cycles On / Off			66	0.8
			Street Light - Fixture Problem	GARDEN CITY PARK	1	5.0	
				Greenvale	1	14.0	
				HERRICKS	1	16.0	
				MANHASSET	1	6.0	
	PORT WASHINGTON	2		5.5			
Searingtown	1	0					
WESTBURY	1	7.0					
Street Light - Fixture Problem			8	7.4			
Street Light - Light Out (Single)	garden city	1	0				
	rhe	1	0				
	rorlyn	1	0				
	roslyn	2	2.5				
	ALBERTSON	10	5.3				

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	Albertson	2	2.0
			BAXTER ESTATES	1	0
			Baxter Estates	1	0
			CARLE PLACE	3	5.3
			GARDEN CITY PARK	3	6.0
			GREAT NECK	4	0
			Garden City Park	4	7.5
			HERRICKS	3	6.0
			LAKE SUCCESS	1	0
			MANHASSET	7	6.0
			MANHASSET HILLS	1	6.0
			Manhasset	1	0
			NEW CASSEL	1	8.0
			NEW HYDE PARK	2	3.5
			NO NEW HYDE PARK	3	7.7
			NORTH NEW HYDE PARK	9	8.1
			New Cassel	1	6.0
			New Hyde Park	1	0
			North New Hyde Park	7	5.4
			PORT WASHINGTON	5	4.6
			Port Washington	2	7.5
			ROSLYN	4	0
			ROSLYN HEIGHTS	7	2.3
			Roslyn Heights	3	0
			Russell Gardens	1	0
			SEARINGTOWN	9	4.3
			Searingtown	4	6.0
			UNIVERSITY GARDENS	2	8.5
			WESTBURY	1	4.0
			Williston Park	1	5.0
			manhasset hills	1	9.0
			roslyn	2	2.5
				13	0
		Street Light - Light Out (Single)		125	4.0
		Street Light - Lights Out (Multiple)	GARDEN CITY PARK	2	7.0
			MANHASSET	1	7.0
			NEW CASSEL	3	6.3
			NO NEW HYDE PARK	3	7.7
			NORTH HILLS	1	10.0
			NORTH NEW HYDE	1	20.0

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	PARK			
			North New Hyde Park	3	3.7	
			PORT WASHINGTON	1	2.0	
			ROSLYN HEIGHTS	3	5.0	
			SEARINGTOWN	1	8.0	
			Searingtown	1	4.0	
		Street Light - Lights Out (Multiple)			20	6.6
		Street Light - Mark Out	MANHASSET	2	6.5	
			NORTH NEW HYDE PARK	1	5.0	
			ROSLYN HEIGHTS	1	5.0	
			ROSLYN HEIGHTW	1	1.0	
			ROSLYN HGTS	1	4.0	
			SEARINGTOWN	2	8.5	
			WILLISTON PARK	1	3.0	
			manhasset	1	7.0	
			new hyde park	3	3.7	
			no new hyde park	1	4.0	
			port washington	1	2.0	
			searingtown	1	4.0	
			N NEW HYDE PARK	1	4.0	
			ROSLYN HEIGHTS	1	6.0	
			new hyde park	1	0	
			ROSLYN HEIGHTS	1	5.0	
			ALBERTSON	4	4.0	
			Albertson	1	1.0	
			Baxter Estates	3	1.7	
			CARLE PLACE	8	4.8	
			FLORAL PARK	1	4.0	
			FLOWER HILL	2	2.0	
			GARDEN CITY PARK	5	1.4	
			GREAT NECK	3	5.0	
			GREAT NECK ESTATES	3	2.7	
			Garden City Park	2	4.0	
Great Neck	3		3.3			
Great Neck	1	4.0				
Great Neck Estates	1	1.0				
HERRICKS	4	5.2				
Herricks	1	5.0				
Kings Point	1	3.0				
Lake Success	2	1.0				

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Mark Out	MANHASSET	11	4.3		
			Manhasset	5	3.6		
			NEW HYDE PARK	2	3.5		
			NEW HYDE PARK	1	14.0		
			NO NEW HYDE PARK	1	15.0		
			NORTH NEW HYDE PARK	16	5.3		
			New Cassel	1	1.0		
			North New Hyde Park	6	2.3		
			PORT WASHINGTON	20	3.8		
			Port Washington	1	1.0		
			ROSLYN HEIGHTS	9	4.7		
			Roslyn Heights	4	5.5		
			SEARINGTOWN	5	5.8		
			Searingtown	2	2.0		
			UNIVERSITY GARDENS	7	4.6		
			WESTBURY	1	0		
			WILLISTON PARK	2	2.5		
			Westbury	1	0		
			albertson	3	3.0		
			great neck	1	8.0		
			harbor hills	3	3.7		
			manhasset	2	8.5		
			n new hyde park	1	1.0		
			new hyde park	1	6.0		
			new hyde park	1	0		
			north new hyde park	1	14.0		
			port washington	4	4.5		
			roslyn heights	4	5.5		
			searingtown	2	7.5		
			williston park	1	2.0		
						1	4.0
					Street Light - Mark Out		185
				Street Light - Misc Problems	GARDEN CITY PARK	1	15.0
		MANHASSET	2		4.0		
		NORTH NEW HYDE PARK	1		0		
		PORT WASHINGTON	1		9.0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Misc Problems	UNIVERSITY GARDENS	1	0	
			manhasset	1	9.0	
		Street Light - Misc Problems			7	5.9
		Street Light - On During Day	GREAT NECK	2	7.0	
			NO NEW HYDE PARK	1	8.0	
			NORTH NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	1	8.0	
			ROSLYN	1	2.0	
			ROSLYN HEIGHTS	1	9.0	
			Roslyn Heights	1	13.0	
			WESTBURY	1	10.0	
			portwashington	1	6.0	
			Street Light - On During Day			10
		Street Light - Pole Problem	Carle Place	1	16.0	
			GREENVALE	1	15.0	
			Garden city park	1	1.0	
			HERRICKS	1	7.0	
			KINGS POINT	1	17.0	
			MANHASSET	1	6.0	
			NO NEW HYDE PARK	1	8.0	
PORT WASHINGTON	2		5.0			
Street Light - Pole Problem			9	8.9		
Street Light - Pole Transfer	nhp	2	0			
Street Light - Pole Transfer			2	0		
Street Lighting District				433	4.0	
Department of Public Works				1,070	2.6	
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	1	1.0	
			NEW CASSEL	2	3.0	
		Housing - Appliance			3	2.3
		Housing - Electrical	MANHASSET	1	3.0	
			NEW CASSEL	3	0.3	
		Housing - Electrical			4	1.0
		Housing - High Priority SR	MANHASSET	1	1.0	
			NEW CASSEL	5	3.2	
		Housing - High Priority SR			6	2.8
		Housing - Misc Carpentry	NEW CASSEL	2	2.0	
Housing - Misc Carpentry			2	2.0		
Housing - Misc Construction	NEW CASSEL	1	7.0			
Housing - Misc Construction			1	7.0		

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Misc SR	MANHASSET	1	3.0	
			NEW CASSEL	3	2.7	
		Housing - Misc SR			4	2.8
		Housing - Pest Control	NEW CASSEL	2	1.5	
		Housing - Pest Control			2	1.5
		Housing - Plumbing	MANHASSET	7	2.0	
			NEW CASSEL	5	1.4	
		Housing - Plumbing			12	1.8
Housing Authority				34	2.2	
Housing Authority				34	2.2	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		5	0	
		HR - Call Back Request			5	0
		HR - Medical and Insurance Benefits		5	7.2	
		HR - Medical and Insurance Benefits			5	7.2
		HR - Worker's Compensation		1	21.0	
		HR - Worker's Compensation			1	21.0
Human Resources and Finance				11	5.2	
Human Resources and Finance				11	5.2	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	Garden City Park	1	8.0	
			Pt washington	1	1.0	
			ALBERTSON	1	4.0	
			EAST HILLS	1	2.0	
			EAST WILLISTON	1	0	
			Flower Hill	4	2.5	
			GARDEN CITY PARK	3	7.0	
			GREAT NECK	1	0	
			HERRICKS	1	2.0	
			NEW HYDE PARK	1	8.0	
			PLANDOME HEIGHTS	1	0	
			PORT WASHINGTON	3	3.0	
			PORT WASHINGTON NO	1	0	
			Port Washington	1	7.0	
			ROSLYN	1	0	
			Roslyn	1	3.0	
			Roslyn Heights	1	13.0	
			SEARINGTOWN	1	1.0	
			THOMASTON	1	3.0	
			Westbury	1	3.0	
manhasset	1	3.0				
OIC - From Transfer			28	3.5		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	PORT WASHINGTON	1	1.0
			Port Washington	1	10.0
			roslyn	2	0
			elmont	3	1.7
			williston park	1	12.0
			ALBERTSON	3	2.3
			Albertson	1	0
			CARLE PLACE	4	2.5
			EAST HILLS	1	4.0
			East Hills	1	11.0
			Flower Hill	3	3.7
			GARDEN CITY	1	0
			GARDEN CITY PARK	7	2.1
			GREAT NECK	5	3.0
			GREAT NECK ESTATES	5	0.2
			GREAT NECK PLAZA	1	5.0
			Great Neck	1	3.0
			Great Neck Estates	2	0
			HERRICKS	3	3.7
			MANHASSET	1	11.0
			MINEOLA	4	1.2
			MUNSEY PARK	1	3.0
			Mineola	6	3.0
			NEW HYDE PARK	1	1.0
			NO NEW HYDE PARK	2	2.0
			NORTH HILLS	3	0.3
			OLD WESTBURY	2	6.0
			PLANDOME	1	5.0
			PLANDOME MANOR	1	7.0
			PORT WASHINGTON	4	2.2
			Port Washington	1	1.0
			ROSLYN HEIGHTS	5	4.6
			Russell Gardens	1	6.0
			SEARINGTOWN	1	11.0
THOMASTON	1	0			
Thomaston	1	4.0			
WESTBURY	3	4.7			
albertson	1	1.0			
manhasset Hills	1	3.0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	roslyn heights	1	0
				8	1.8
	OIC - Inter Municipal SR			96	2.9
	Inter Municipal Affairs			124	3.0
Inter Municipal Affairs				124	3.0
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		12	0
		Park - Call Back Request		12	0
		Park - Disabled Youth Recreation Program		1	0
		Park - Disabled Youth Recreation Program		1	0
		Park - From Transfer	EAST WILLISTON	2	9.0
			GARDEN CITY PARK	1	0
			North Hills	2	8.0
			PORT WASHINGTON	1	12.0
			ROSLYN	1	0
			roslyn	1	1.0
				1	0
		Park - From Transfer		9	5.2
		Park - General Complaint		8	4.4
		Park - General Complaint		8	4.4
		Park - Miscellaneous	Great Neck	1	9.0
			HERRICKS	1	0
			KINGS POINT	1	5.0
			NEW CASSEL	2	3.5
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	2	7.5
			WESTBURY	1	0
		Park - Miscellaneous		10	3.6
		Park - Park Facilities Maintenance		22	2.7
Park - Park Facilities Maintenance		22	2.7		
Park - Park Permit Application Request		29	0.5		
Park - Park Permit Application Request		29	0.5		
Park - Park and Recreation Literature Request		3	0		
Park - Park and Recreation Literature Request		3	0		
Parks and Recreation Department				94	2.0
Parks and Recreation Department				94	2.0
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		13	0.8
		BZA - Questions needing Answers		13	0.8
	Board of Zoning Appeals		13	0.8	
	Building Department	Bldg - Abandoned Property	ALBERTSON	1	8.0
Bldg - Abandoned Property		1	8.0		

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	CARLE PLACE	5	0.2	
			GREAT NECK	4	0.2	
			GREENVALE	2	1.5	
			Garden City Park	3	0.3	
			Great Neck	4	0.5	
			Lake Success	1	0	
			MANHASSET	2	0	
			NEW CASSEL	3	0.3	
			NORTH NEW HYDE PARK	14	0.4	
			North New Hyde Park	4	0.2	
			PORT WASHINGTON	12	1.0	
			Port Washington	2	1.0	
			ROSLYN HEIGHTS	2	0	
			SEARINGTOWN	3	0	
			Searingtown	1	0	
			UNIVERSITY GARDENS	1	3.0	
			WESTBURY	1	0	
			8	0		
		Bldg - Applicant Advocate Request			72	0.5
		Bldg - Application Status		Albertson	2	16.0
				Flower Hill	1	1.0
				GREENVALE	1	2.0
				Herricks	1	3.0
				NORTH NEW HYDE PARK	1	5.0
				North New Hyde Park	1	1.0
				UNIVERSITY GARDENS	1	1.0
		Bldg - Application Status			8	5.6
		Bldg - Certificate Status		Albertson	1	3.0
				NEW CASSEL	1	2.0
				PORT WASHINGTON	1	9.0
		Bldg - Certificate Status			3	4.7
		Bldg - Construction Complaint		GARDEN CITY PARK	1	4.0
		HERRICKS	1	5.0		
		MANHASSET	1	0		
		NO NEW HYDE PARK	1	1.0		
		New Cassel	1	8.0		
		PORT WASHINGTON	5	5.8		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Construction Complaint	SEARINGTOWN	1	0	
			UNIVERSITY GARDENS	1	0	
		Bldg - Construction Complaint			12	3.9
		Bldg - Educational Series RSVP		17	0	
		Bldg - Educational Series RSVP			17	0
		Bldg - From Transfer	PORT WASHINGTON	1	0	
				3	3.0	
		Bldg - From Transfer			4	2.2
		Bldg - General Question Needs Answers	UNIVERSITY GARDENS	1	0	
				198	2.3	
		Bldg - General Question Needs Answers			199	2.3
		Bldg - Housing Complaint	East Hills	1	0	
			NEW CASSEL	1	0	
				1	0	
		Bldg - Housing Complaint			3	0
		Bldg - Illegal Housing	ALBERTSON	1	0	
			CARLE PLACE	2	0	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	1	0	
			Great Neck	1	0	
			HERRICKS	1	0	
			MANHASSET	3	0.3	
			NEW CASSEL	7	0.3	
			NORTH NEW HYDE PARK	4	0.8	
			New Cassel	1	0	
			North New Hyde Park	2	0	
			PORT WASHINGTON	3	1.0	
			ROSLYN HEIGHTS	2	0	
			Bldg - Illegal Housing			29
		Bldg - Inspection Request	NORTH NEW HYDE PARK	1	2.0	
			UNIVERSITY GARDENS	1	0	
		Bldg - Inspection Request			2	1.0
		Bldg - Miscellaneous	GREAT NECK	1	0	
NEW CASSEL	1		0			
PORT WASHINGTON	1		5.0			
Searingtown	1		1.0			

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Miscellaneous		4	1.5
		Bldg - New/Change of Address		1	0
		Bldg - New/Change of Address		1	0
		Bldg - Permit Question Needs Answers		26	2.2
		Bldg - Permit Question Needs Answers		26	2.2
		Bldg - Retaining Wall	MANHASSET	1	0
			PORT WASHINGTON	2	0
		Bldg - Retaining Wall		3	0
		Bldg - Suspect Work Without a Permit	FLORAL PARK	1	0
			FLORAL PARK CEN	1	3.0
			GARDEN CITY PARK	1	0
			GREENVALE	2	1.5
			Great Neck Estates	1	1.0
			HERRICKS	2	4.5
			MANHASSET	1	19.0
			Manhasset	1	1.0
			NEW CASSEL	2	0.5
			NO NEW HYDE PARK	1	12.0
			NORTH NEW HYDE PARK	4	6.2
			North New Hyde Park	2	3.0
			PORT WASHINGTON	5	2.0
			Port Washington	3	0
			Port Washington North	1	5.0
			ROSLYN HEIGHTS	4	0.8
			UNIVERSITY GARDENS	1	0
		Bldg - Suspect Work Without a Permit		33	3.0
		Bldg - Unable to Reach Inspector	GREAT NECK	2	1.0
			NORTH NEW HYDE PARK	1	0
			North New Hyde Park	1	3.0
			PORT WASHINGTON	1	0
			Port Washington	1	0
			Roslyn Heights	1	3.0
		Bldg - Unable to Reach Inspector		7	1.1
	Building Department			424	1.9
	Planning Department	Planning - Call Back Request		5	0.4
		Planning - Call Back Request		5	0.4
		Planning - Questions needing Answers	Garden City Park	1	1.0
	MANHASSET		1	0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Planning Department	Planning - Questions needing Answers	ROSLYN HEIGHTS	1	1.0	
				2	1.5	
		Planning - Questions needing Answers			5	1.0
		Planning - Request for Flood Map	NORTH PORT	1	0	
		Planning - Request for Flood Map			1	0
		Planning - Subdivision of Land	NEW CASSEL	2	0.5	
				1	0	
		Planning - Subdivision of Land			3	0.3
Planning Department				14	0.6	
Planning and Building Department				451	1.8	
Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	1	0	
			BOHEMIA	1	0	
			East Hills	1	1.0	
			GREAT NECK	2	1.5	
			GREAT NECK PLAZA	1	5.0	
			Great Neck Plaza	1	1.0	
			MANHASSET	1	6.0	
			MELVILLE	1	0	
			NEW CASSEL	2	1.5	
			NEW HYDE PARK	1	4.0	
			New Cassel	1	2.0	
			North New Hyde Park	2	1.0	
			Port Washington North	1	0	
			SEARINGTOWN	1	0	
			THOMASTON	1	0	
			WESTBURY	1	1.0	
			WILLISTON PARK	1	3.0	
				1	0	
		PI - Call Back Request			21	1.5
		PI - Cancellation	GREAT NECK PLAZA	1	0	
			Great Neck	1	0	
			NORTH NEW HYDE PARK	1	0	
		PI - Cancellation			3	0
		PI - Caregiver Support	EAST HILLS	1	2.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK PLAZA	1	1.0	
			Kings Point	1	0	
			North New Hyde Park	1	4.0	
PORT WASHINGTON	1		0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Caregiver Support	PORT WASHINGTON NORTH	1	0
		PI - Caregiver Support		7	1.0
		PI - Exercise Program Registration	Albertson	1	0
			CARLE PLACE	1	0
			GARDEN CITY PARK	1	0
			MANHASSET	1	0
			MINEOLA	1	0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	1	0
			New Cassel	1	0
			PORT WASHINGTON	6	0
			Westbury	2	0
		PI - Exercise Program Registration		16	0
		PI - Financial Assistance	EAST HILLS	1	0
			GREAT NECK PLAZA	1	0
			Great Neck	1	0
			Great Neck Estates	1	0
		PI - Financial Assistance		4	0
		PI - Food and Hunger	NEW CASSEL	1	0
		PI - Food and Hunger		1	0
		PI - Health Chat/Event Registration	ALBERTSON	2	0
			EAST HILLS	2	0
			EAST WILLISTON	2	0
			GREAT NECK	1	0
			KENSINGTON	1	0
			MANHASSET	2	0
			MINEOLA	1	0
			NEW CASSEL	4	0
			THOMASTON	1	0
			WESTBURY	2	0
			WILLISTON PARK	1	0
			Westbury	2	0
			PI - Health Chat/Event Registration		21
		PI - Health and Mental Health	port washington	1	3.0
			ALBERTSON	2	0
			CARLE PLACE	1	0
			EAST HILLS	3	0
			East Hills	1	3.0
FLORAL PARK	2		0		
Flower Hill	1		0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	GARDEN CITY PARK	100	0.0		
			GREAT NECK	17	0.1		
			GREAT NECK ESTATES	1	1.0		
			GREAT NECK PLAZA	27	0		
			Great Neck	3	0		
			Great Neck Plaza	4	0		
			HERRICKS	1	7.0		
			MANHASSET	2	0		
			MANORHAVEN	14	0		
			MINEOLA	3	1.0		
			Manhasset	1	0		
			NEW CASSEL	9	0.4		
			NEW HYDE PARK	3	0		
			NORTH HILLS	3	0		
			NORTH NEW HYDE PARK	15	0.9		
			New Hyde Park	1	4.0		
			North New Hyde Park	7	0.1		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	2	0.5		
			THOMASTON	21	0.0		
		WESTBURY	2	4.0			
		Williston Park	1	1.0			
		PI - Health and Mental Health			249	0.2	
		PI - Household Maintenance	PI - Household Maintenance	PI - Household Maintenance	ALBERTSON	1	0
					East Hills	1	3.0
					GARDEN CITY PARK	2	0
					MINEOLA	2	1.5
					NEW CASSEL	1	0
					NORTH NEW HYDE PARK	3	4.3
					North New Hyde Park	2	2.0
					PORT WASHINGTON	1	0
					ROSLYN HEIGHTS	5	2.6
					WESTBURY	1	0
WILLISTON PARK	2				2.0		
PI - Household Maintenance			21	1.9			
PI - Membership Registration	PI - Membership Registration	PI - Membership Registration	ALBERTSON	1	0		
			CARLE PLACE	1	0		
			East Hills	1	0		
			Floral Park	1	0		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Membership Registration	Flower Hill	2	0		
			GARDEN CITY PARK	3	0		
			GREAT NECK	1	0		
			GREAT NECK PLAZA	12	0		
			Great Neck	6	0		
			Great Neck Estates	2	0		
			Greenvale	1	0		
			KENSINGTON	1	0		
			Kensington	1	0		
			MANORHAVEN	3	0		
			MINEOLA	3	0		
			MUNSEY PARK	1	0		
			Manorhaven	1	0		
			Mineola	2	0		
			NORTH NEW HYDE PARK	4	0		
			North Hills	1	0		
			North New Hyde Park	3	0		
			OLD BROOKVILLE	2	0		
			PORT WASHINGTON	5	0		
			Plandome Heights	1	0		
			Port Washington	5	0		
			Roslyn	1	0		
			SEARINGTOWN	2	0		
			THOMASTON	3	0		
		WESTBURY	3	0			
		Westbury	3	0			
		Williston Park	2	0			
		PI - Membership Registration				78	0
		PI - Miscellaneous			ALBERTSON	3	0.3
					COPIAGUE	1	0
					FLORAL PARK	1	0
					GARDEN CITY	1	0
					GARDEN CITY PARK	3	0.7
GREAT NECK	3				1.3		
GREAT NECK PLAZA	3				1.7		
GREENVALE	1				1.0		
Garden City Park	1				1.0		
Great Neck	1				2.0		
PI - Miscellaneous			HEMPSTEAD	1	0		
			HERRICKS	1	2.0		

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Miscellaneous	Kensington	1	1.0		
			MANHASSET	1	1.0		
			MINEOLA	3	0.3		
			MUNSEY PARK	1	0		
			Manhasset	1	6.0		
			Mineola	1	2.0		
			NEW CASSEL	4	0.2		
			NEW HYDE PARK	3	0.3		
			NORTH NEW HYDE PARK	1	1.0		
			North New Hyde Park	1	0		
			PORT WASHINGTON	5	1.6		
			Port Washington North	1	1.0		
			ROSLYN HARBOR	1	1.0		
			ROSLYN HEIGHTS	1	0		
			RUSSELL GARDENS	1	0		
			SANDS POINT	1	1.0		
			SEARINGTOWN	2	0		
			THOMASTON	1	0		
			UNIVERSITY GARDENS	1	1.0		
			WESTBURY	4	1.2		
		Westbury	1	3.0			
		PI - Miscellaneous			56	0.9	
		PI - Taxi Service	PI - Taxi Service		ALBERTSON	29	0
					BAXTER ESTATES	14	0
					CARLE PLACE	16	0
					Carle Place	8	0
					EAST HILLS	33	0
					EAST WILLISTON	4	0
					East Hills	35	0
					FLORAL PARK	2	0
					FLOWER HILL	21	0
					Floral Park Centre	1	0
					Flower Hill	9	0
					GARDEN CITY PARK	43	0
GREAT NECK	119				0.0		
GREAT NECK ESTATES	12				0		
GREAT NECK PLAZA	143				0		
GREENVALE	1				0		

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	Great Neck	15	0
			Great Neck Estates	3	0
			Great Neck Plaza	3	0
			HERRICKS	22	0
			Herricks	3	0
			KENSINGTON	6	0
			KINGS POINT	4	0
			Kensington	1	0
			Kings Point	4	0
			LAKE SUCCESS	8	0
			Lake Success	13	0
			MANHASSET	54	0
			MANORHAVEN	22	0
			MINEOLA	43	0
			Manorhaven	13	0
			Mineola	1	0
			NEW CASSEL	28	0
			NEW HYDE PARK	22	0
			NORTH HILLS	34	0
			NORTH NEW HYDE PARK	78	0.0
			New Cassel	5	0
			New Hyde Park	1	0
			North Hills	23	0
			North New Hyde Park	3	0
			OLD WESTBURY	6	0
			PLANDOME	9	0
			PLANDOME HEIGHTS	2	0
			PLANDOME MANOR	1	0
			PORT WASHINGTON	143	0.0
			PORT WASHINGTON NORTH	13	0
			Port Washington	13	0
			Port Washington North	21	0
			ROSLYN	30	0
ROSLYN ESTATES	13	0			
ROSLYN HEIGHTS	91	0.0			
RUSSELL GARDENS	6	0.3			
Russell Gardens	3	0			
SANDS POINT	3	0			
SEARINGTOWN	7	0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	Saddle Rock	1	0		
			Sands Point	2	0		
			Searingtown	8	0		
			THOMASTON	6	0		
			Thomaston	10	0		
			UNIVERSITY GARDENS	7	0		
			WESTBURY	44	0		
			WILLISTON PARK	60	0		
			Westbury	4	0		
			Williston Park	1	0		
			westbury	1	0		
				2	0		
			PI - Taxi Service			1,406	0.0
		PI - Taxi Service Cancellation			ALBERTSON	4	0
					EAST HILLS	3	0
					EAST WILLISTON	1	0
					FLOWER HILL	3	0
					Flower Hill	3	0
					GARDEN CITY PARK	3	0
					GREAT NECK	8	0
					GREAT NECK ESTATES	2	0
					GREAT NECK PLAZA	9	0
					Great Neck	1	0
					HERRICKS	2	0
					KINGS POINT	1	0
					MANHASSET	5	0
					MANORHAVEN	1	0
					MINEOLA	3	0
					NEW CASSEL	1	0
					NEW HYDE PARK	4	0
					NORTH HILLS	2	0
					NORTH NEW HYDE PARK	4	0
					North Hills	2	0
OLD WESTBURY	1	0					
PLANDOME	1	0					
PLANDOME MANOR	1	0					
PORT WASHINGTON	6	0					
Port Washington	1	0					
Port Washington	2	0					

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Cancellation	North				
			ROSLYN ESTATES	2	0		
			ROSLYN HEIGHTS	2	0		
			RUSSELL GARDENS	1	0		
			SEARINGTOWN	1	0		
			Thomaston	1	0		
			WESTBURY	1	0		
			WILLISTON PARK	8	0		
		PI - Taxi Service Cancellation			90	0	
		PI - Taxi Service Complaint			ALBERTSON	1	0
					GREAT NECK	1	0
					GREAT NECK PLAZA	3	0.3
					MANHASSET	1	1.0
					MINEOLA	1	1.0
					NORTH NEW HYDE PARK	5	0.2
					Searingtown	1	0
					THOMASTON	1	0
					WILLISTON PARK	1	0
					PI - Taxi Service Complaint		
		PI - Transportation/Mobility Mgmt Info			FLORAL PARK	1	0
					GARDEN CITY PARK	1	0
					GREAT NECK	3	0.3
					GREAT NECK PLAZA	3	0.3
					Kings Point	1	0
					MINEOLA	1	0
					NORTH NEW HYDE PARK	1	0
					PORT WASHINGTON	1	0
					WESTBURY	1	0
						1	0
		PI - Transportation/Mobility Mgmt Info			14	0.1	
		PI - Veterans Services			GREAT NECK	2	0.5
					GREAT NECK ESTATES	1	4.0
					GREAT NECK PLAZA	2	1.5
					Port Washington	1	0
		PI - Veterans Services			6	1.3	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Volunteer	MANHASSET	1	0
			Williston Park	1	0
		PI - Volunteer		2	0
	Project Independence			2,010	0.1
Project Independence				2,010	0.1
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	ALBERTSON	4	0
			CARLE PLACE	2	0
			Carle Place	1	0
			East Hills	6	0
			East Williston	3	0
			Floral Park	1	0
			Flower Hill	1	0
			GARDEN CITY PARK	6	0
			GREAT NECK	6	0
			GREAT NECK ESTATES	1	0
			Garden City Park	1	0
			Great Neck	6	0
			Great Neck Estates	4	0
			HERRICKS	2	0
			Herricks	1	0
			KENSINGTON	2	0
			Kensington	1	0
			Kings Point	3	0
			Lake Success	1	0
			MANHASSET	8	0
			MANORHAVEN	3	0
			MINEOLA	4	0
			Manorhaven	2	0
			Mineola	7	0
			Munsey Park	1	0
			NEW CASSEL	5	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	13	0
			New Cassel	1	0
			New Hyde Park	3	0
			North Hills	5	0
			North New Hyde Park	7	0
Old Westbury	2	0			
PORT WASHINGTON	7	0			
Plandome Manor	1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	Port Washington	4	0	
			Port Washington North	4	0	
			ROSLYN HARBOR	1	0	
			ROSLYN HEIGHTS	3	0	
			Roslyn Heights	2	0	
			SADDLE ROCK	1	0	
			SANDS POINT	2	0	
			Searingtown	1	0	
			THOMASTON	1	0	
			Thomaston	1	0	
			WESTBURY	3	0	
			WILLISTON PARK	4	0	
			Westbury	6	0	
			Williston Park	3	0	
		Tax - Duplicate Bill or Receipt			158	0
Receiver of Taxes			158	0		
Receiver of Taxes				158	0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		29	1.2	
		SWMA - Call Back			29	1.2
		SWMA - Carting Complaints	ALBERTSON	2	1.0	
			Great Neck	1	3.0	
			MANHASSET	2	4.0	
			NO NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	1.0	
			ROSLYN HEIGHTS	2	2.5	
			Roslyn Heights	1	0	
			Searingtown	1	2.0	
		SWMA - Carting Complaints			11	2.0
		SWMA - Container without License / Permit	Albertson	1	5.0	
			NORTH NEW HYDE PARK	1	10.0	
			North New Hyde Park	2	14.5	
			PORT WASHINGTON	1	0	
		SWMA - Container without License / Permit			5	8.8
		SWMA - From Transfer	ALBERTSON	1	0	
		SWMA - From Transfer			1	0
		SWMA - Garbage Not Picked Up	ALBERTSON	2	2.5	
Albertson	1		1.0			
CARLE PLACE	1		3.0			
GARDEN CITY PARK	2		1.5			

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Department Description	Group Description	Type Description	City	Count	Response Days
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	Greenvale	1	0
			HERRICKS	1	2.0
			Herricks	1	0
			MANHASSET	1	10.0
			New Cassel	1	3.0
			PORT WASHINGTON	2	0
			Port Washington	1	3.0
			ROSLYN HEIGHTS	1	3.0
			SEARINGTOWN	1	0
			Searingtown	1	1.0
			SWMA - Garbage Not Picked Up		
Solid Waste Management			63	2.1	
Sustainability Department	SWMA - Compost	sands point	1	2.0	
		BAXTER ESTATES	1	4.0	
		CARLE PLACE	3	4.0	
		EAST HILLS	1	3.0	
		GARDEN CITY PARK	2	1.5	
		GREAT NECK	2	4.5	
		GREAT NECK ESTATES	1	1.0	
		Great Neck Estates	2	1.0	
		HERRICKS	1	1.0	
		Kings Point	2	4.0	
		MANHASSET	2	0	
		MINEOLA	3	4.3	
		MUNSEY PARK	1	1.0	
		Manhasset	2	3.5	
		Manorhaven	1	2.0	
		Mineola	2	3.0	
		NORTH NEW HYDE PARK	2	0	
		New Cassel	1	2.0	
		New Hyde Park	1	6.0	
		North New Hyde Park	1	4.0	
		Old Westbury	1	1.0	
		PORT WASHINGTON	3	3.0	
		Plandome	1	4.0	
ROSLYN HEIGHTS	1	1.0			
Roslyn Heights	1	5.0			
SEARINGTOWN	1	1.0			
THOMASTON	1	1.0			
Thomaston	1	4.0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Compost	WESTBURY	1	1.0	
			WILLISTON PARK	1	6.0	
			Williston Park	2	3.5	
		SWMA - Compost			46	2.7
		SWMA - Rain Barrel	CARLE PLACE	1	3.0	
			Flower Hill	1	7.0	
			GARDEN CITY PARK	3	3.0	
			GREAT NECK	1	5.0	
			GREAT NECK ESTATES	1	1.0	
			HERRICKS	2	0.5	
			Kings Point	1	1.0	
			MANHASSET	2	0.5	
			MANORHAVEN	1	2.0	
			MINEOLA	2	4.0	
			MUNSEY PARK	1	1.0	
			Mineola	3	4.0	
			NORTH NEW HYDE PARK	3	1.0	
			Old Westbury	1	1.0	
			PORT WASHINGTON	3	1.7	
			Plandome	1	4.0	
			Port Washington	1	3.0	
			ROSLYN HEIGHTS	1	1.0	
			SEARINGTOWN	1	6.0	
			THOMASTON	1	1.0	
			WESTBURY	1	1.0	
			WILLISTON PARK	1	5.0	
			Williston Park	1	3.0	
		SWMA - Rain Barrel			34	2.5
		SWMA - Rain Garden	Flower Hill	1	7.0	
			GREAT NECK	2	5.5	
			Herricks	1	0	
			Kings Point	1	1.0	
			Mineola	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	4.0	
			WILLISTON PARK	1	5.0	
SWMA - Rain Garden			9	3.1		

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April 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Recycling / STOP Call Back		6	1.2	
		SWMA - Recycling / STOP Call Back		6	1.2	
	Sustainability Department			95	2.6	
Solid Waste Management				158	2.4	
Supervisor's Office	311 Call Center	311 - PSEG Power Outage	FLOWER HILL	1	0	
		311 - PSEG Power Outage		1	0	
		311 - SR Constituent Follow-up	NORTH NEW HYDE PARK	1	1.0	
				75	0	
		311 - SR Constituent Follow-up		76	0.0	
		311 - Street Repaving Schedule Inquiry	GREAT NECK	1	0	
			PORT WASHINGTON	1	0	
	Port Washington		1	0		
	Port Washington North		1	0		
	ROSLYN HEIGHTS		2	0.5		
	311 - Street Repaving Schedule Inquiry		6	0.2		
	311 Call Center				83	0.0
	Supervisor's Office	SupV - Airplane	SupV - Airplane	EAST HILLS	5	0
				GARDEN CITY PARK	1	0
				Great Neck	2	0
Manorhaven				1	0	
NORTH NEW HYDE PARK				1	0	
ROSLYN HARBOR				1	0	
SEARINGTOWN				1	0	
SupV - Airplane				12	0	
SupV - Employee Complaint			GARDEN CITY PARK	1	2.0	
			NEW HYDE PARK	1	0	
SupV - Employee Complaint				2	1.0	
SupV - Helicopter			NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0	
			Russell Gardens	2	0	
		THOMASTON	1	0		
SupV - Helicopter		6	0			
SupV - Helicopter Nassau		2	0			
SupV - Helicopter Nassau		2	0			
SupV - Thank You from Constituent	GARDEN CITY PARK	1	0			
	Garden City	1	0			
	NORTH NEW HYDE PARK	2	0			
	PORT WASHINGTON	1	0			

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	ROSLYN	1	0	
			Westbury	1	0	
	SupV - Thank You from Constituent			7	0	
	Supervisor's Office			29	0.1	
Supervisor's Office				112	0.0	
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		2	0	
		Town Clerk - Bingo & Games of Chance			2	0
		Town Clerk - Birth Certificate		146	0	
		Town Clerk - Birth Certificate			146	0
		Town Clerk - Block Party Application		3	0	
		Town Clerk - Block Party Application			3	0
		Town Clerk - Death Certificate		66	0	
		Town Clerk - Death Certificate			66	0
		Town Clerk - Dog License		49	0	
		Town Clerk - Dog License			49	0
		Town Clerk - Domestic Partnership		3	0	
		Town Clerk - Domestic Partnership			3	0
		Town Clerk - Filming Permit		2	0	
		Town Clerk - Filming Permit			2	0
		Town Clerk - Fishing License		2	0	
		Town Clerk - Fishing License			2	0
		Town Clerk - Hunting License		2	0	
		Town Clerk - Hunting License			2	0
		Town Clerk - Liquor License		1	0	
		Town Clerk - Liquor License			1	0
		Town Clerk - Marriage Certificate		61	0	
		Town Clerk - Marriage Certificate			61	0
		Town Clerk - Marriage License		29	0	
		Town Clerk - Marriage License			29	0
		Town Clerk - Miscellaneous		5	0	
		Town Clerk - Miscellaneous			5	0
		Town Clerk - Parking Restrictions Removal Request		3	0	
Town Clerk - Parking Restrictions Removal Request			3	0		
Town Clerk - Pawnbroker License		1	0			
Town Clerk - Pawnbroker License			1	0		
Town Clerk - Peddler License		9	0			
Town Clerk - Peddler License			9	0		
Town Clerk - Solid Waste Management License		6	0			
Town Clerk - Solid Waste Management License			6	0		

Town of North Hempstead Service Requests via 311 - by Department

April 2016

Department Description	Group Description	Type Description	City	Count	Response Days	
Town Clerk	Town Clerk	Town Clerk - Storage Bins		1	0	
		Town Clerk - Storage Bins			1	0
		Town Clerk - Taxi and Limousine License		11	0	
		Town Clerk - Taxi and Limousine License			11	0
		Town Clerk - Tow Truck License		1	0	
		Town Clerk - Tow Truck License			1	0
		Town Clerk - Waterways		1	0	
		Town Clerk - Waterways			1	0
Town Clerk				404	0	
Town Clerk				404	0	
Summary				5,307	1.3	