

Town of North Hempstead Service Requests via 311 - by Community

May 2016

City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works		1	0	
ALBERTSON				1	0
CARLE PLACE	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	7.0
		Street Lighting District		1	7.0
	Department of Public Works		1	7.0	
CARLE PLACE				1	7.0
GARDEN CITY PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	13.0
		Street Lighting District		2	13.0
	Department of Public Works		2	13.0	
GARDEN CITY PARK				2	13.0
GARFEN CITY PARI	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works		1	3.0	
GARFEN CITY PARI				1	3.0
HUNTINGTON	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
HUNTINGTON				1	0
Hempstead	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs		1	0	
Hempstead				1	0
Hempstead	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
		Building Department		1	0
	Planning and Building Department		1	0	
Hempstead				1	0
LAKE SUCCESS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs		1	1.0	
LAKE SUCCESS				1	1.0
MANHASET HILS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0
		Street Lighting District		1	4.0
	Department of Public Works		1	4.0	
MANHASET HILS				1	4.0

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MANHASSET	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	8.0
			Street Light - Mark Out	2	2.0
	Street Lighting District		3	4.0	
	Department of Public Works		3	4.0	
MANHASSET				3	4.0
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		1	0
	Street Lighting District	Street Light - Mark Out	1	3.0	
		Street Lighting District		1	3.0
Department of Public Works		2	1.5		
NEW HYDE PARK				2	1.5
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
PORT WASHINGTON				1	0
Port washington	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	0
		Parks and Recreation Department		1	0
	Parks and Recreation Department		1	0	
Port washington				1	0
ROSLYN HEIGHTS	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	5.0
		Street Lighting District		3	5.0
	Department of Public Works		3	5.0	
ROSLYN HEIGHTS				3	5.0
Roslyn	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs		1	2.0	
Roslyn				1	2.0
Roslyn hts	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	8.0
		Street Lighting District		1	8.0
	Department of Public Works		1	8.0	
Roslyn hts				1	8.0
WESTBURY	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence		1	0	
WESTBURY				1	0
WILLISTON PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	3.0
		Street Lighting District		2	3.0
	Department of Public Works		2	3.0	
WILLISTON PARK				2	3.0

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albertson	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	3	0
		Street Lighting District		3	0
	Department of Public Works			3	0
albertson				3	0
elmont	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
elmont				1	0
garden city park	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	10.0
		Street Lighting District		1	10.0
	Department of Public Works			1	10.0
garden city park				1	10.0
great neck	Department of Public Safety	Code Enforcement	Code - Litter	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
		Street Lighting District		1	0
Department of Public Works			1	0	
great neck				2	0
great neck	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	12.0
		Inter Municipal Affairs		1	12.0
	Inter Municipal Affairs			1	12.0
great neck				1	12.0
manhasset	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	4.0
			Hwy - Street Sign - Repair / Replace	1	1.0
		Highway Department		2	2.5
	Department of Public Works			2	2.5
manhasset				2	2.5
n new hyde park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	6.0
		Street Lighting District		1	6.0
	Department of Public Works			1	6.0
n new hyde park				1	6.0
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Mark Out	1	1.0
	Street Lighting District		1	1.0	
Department of Public Works			2	0.5	
new hyde park				2	0.5

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City	Department Description	Group Description	Type Description	Count	Response Days
new hype rd	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	0
		Highway Department		1	0
	Department of Public Works			1	0
new hype rd				1	0
port washington	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
		Project Independence		1	1.0
	Project Independence			1	1.0
port washington				1	1.0
rolsyn hts	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
rolsyn hts				1	2.0
roslyn	Parks and Recreation Department	Parks and Recreation Department	Park - Park Facilities Maintenance	1	6.0
		Parks and Recreation Department		1	6.0
	Parks and Recreation Department			1	6.0
roslyn				1	6.0
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	7.0
		Street Lighting District		1	7.0
	Department of Public Works			1	7.0
roslyn heights				1	7.0
roslyn heights	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0
		Street Lighting District		1	4.0
	Department of Public Works			1	4.0
roslyn heights				1	4.0
searington	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	0
		Street Lighting District		2	0
	Department of Public Works			2	0
searington				2	0
searingtown	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	0
			Street Light - Mark Out	2	5.5
	Street Lighting District			4	2.8
Department of Public Works			4	2.8	
searingtown				4	2.8
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	6.0
		Street Lighting District		1	6.0
	Department of Public Works			1	6.0
MANHASSET				1	6.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0	
		Street Lighting District		1	4.0	
	Department of Public Works			1	4.0	
WESTBURY				1	4.0	
port washington	Department of Public Safety	Port Washington Parking District	PWPD - Lot Condition	1	1.0	
		Port Washington Parking District		1	1.0	
	Department of Public Safety			1	1.0	
port washington				1	1.0	
MANHASSET	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
		Parking Enforcement		1	1.0	
	Department of Public Safety			1	1.0	
MANHASSET				1	1.0	
roslyn ny	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	0	
		Street Lighting District		1	0	
	Department of Public Works			1	0	
roslyn ny				1	0	
searingtown	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0	
		Highway Department		2	0	
		Street Lighting District	Street Light - Light Out (Single)	1	0	
	Street Lighting District		1	0		
Department of Public Works			3	0		
searingtown				3	0	
ALBERTSON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0	
		Adminstrative Services		1	0	
		Adminstrative Services		1	0	
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
	Community Services			1	0	
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code - Garbage		1	23.0
			Code - Miscellaneous		2	12.0
			Code - Overgrown Vegetation		2	0
			Code - Property Maintenance		1	0
			Code - Water Flow / Accumulation		1	6.0
Code Enforcement		7	7.6			
Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	2.0			
Parking Enforcement		2	2.0			
Department of Public Safety			10	5.7		
Department of Public Works	Highway Department	Hwy - Curb Repair	2	1.5		

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City	Department Description	Group Description	Type Description	Count	Response Days		
ALBERTSON	Department of Public Works	Highway Department	Hwy - Pothole	4	3.0		
			Hwy - Street Sign - New Request	1	0		
			Hwy - Tree Branch / Debris Pickup	1	2.0		
			Hwy - Tree Planting	2	0		
			Hwy - Tree Stump Removal	2	0		
			Hwy - Tree Trimming / Removal Inspection	5	0		
		Highway Department			17	1.0	
		Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	4	3.8	
				Street Light - Light Out (Single)	6	1.7	
				Street Light - Lights Out (Multiple)	1	8.0	
				Street Light - Mark Out	6	3.7	
				Street Light - On During Day	1	6.0	
		Street Lighting District			18	3.4	
		Department of Public Works				35	2.2
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	3.5	
	OIC - Inter Municipal SR			2	1.5		
	Inter Municipal Affairs			4	2.5		
	Inter Municipal Affairs				4	2.5	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	Bldg - Applicant Advocate Request	2	0	
				Bldg - Construction Complaint	1	8.0	
				Bldg - Illegal Housing	1	0	
				Bldg - Miscellaneous	2	2.0	
				Bldg - Suspect Work Without a Permit	1	7.0	
		Building Department			7	2.7	
	Planning and Building Department				7	2.7	
	Project Independence	Project Independence	PI - Health Chat/Event Registration	PI - Health Chat/Event Registration	4	0	
				PI - Health and Mental Health	8	0	
PI - Household Maintenance				2	0		
PI - Membership Registration				1	0		
PI - Taxi Service				26	0		
PI - Transportation/Mobility Mgmt Info				3	0.3		
Project Independence			44	0.0			
Project Independence				44	0.0		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	SWMA - Garbage Not Picked Up	2	1.0		
			Solid Waste Management			2	1.0
	Sustainability Department	SWMA - Compost	SWMA - Compost	2	6.0		
			SWMA - Rain Garden	1	6.0		
Sustainability Department			3	6.0			
Solid Waste Management				5	4.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		Supervisor's Office		1	0	
	Supervisor's Office			1	0	
ALBERTSON				108	1.7	
Albertson	Department of Public Safety	Code Enforcement	Code - Bamboo	1	0	
			Code - Boat	1	1.0	
			Code - Fence	2	0	
			Code - Miscellaneous	2	0	
		Code Enforcement			6	0.2
	Department of Public Safety				6	0.2
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	7.0	
			Hwy - Pothole	2	7.5	
			Hwy - Street Sweeping / Cleaning	1	6.0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Stump Removal	1	7.0	
			Hwy - Tree Trimming / Removal Inspection	1	1.0	
		Highway Department			7	5.1
	Street Lighting District	Street Light - Cycles On / Off	1	0		
		Street Light - Mark Out	1	2.0		
	Street Lighting District			2	1.0	
	Department of Public Works				9	4.2
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	2.0	
		Inter Municipal Affairs			2	2.0
	Inter Municipal Affairs				2	2.0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	2.0	
		Sustainability Department			1	2.0
	Solid Waste Management				1	2.0
Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0		
	Supervisor's Office			3	0	
Supervisor's Office				3	0	
Albertson				21	2.1	
BAXTER ESTATES	Department of Public Safety	Port Washington Parking District	PWPD - Miscellaneous	1	1.0	
		Port Washington Parking District		1	1.0	
	Department of Public Safety				1	1.0
	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
		Highway Department			1	0
	Department of Public Works				1	0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	2	8.5	
Building Department			2	8.5		
Planning and Building Department				2	8.5	

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City	Department Description	Group Description	Type Description	Count	Response Days	
BAXTER ESTATES	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Health and Mental Health	1	0	
			PI - Taxi Service	14	0.1	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence			17	0.1	
Project Independence			17	0.1		
BAXTER ESTATES				21	0.9	
BETHPAGE	Project Independence	Project Independence	PI - Volunteer	1	0	
		Project Independence		1	0	
	Project Independence		1	0		
BETHPAGE				1	0	
Baxter Estates	Department of Public Safety	Port Washington Parking District	PWPD - Miscellaneous	1	1.0	
		Port Washington Parking District		1	1.0	
	Department of Public Safety			1	1.0	
	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
		Highway Department		1	0	
		Street Lighting District	Street Light - Mark Out	2	1.0	
	Street Lighting District			2	1.0	
	Department of Public Works			3	0.7	
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	0	
		Sustainability Department		1	0	
Solid Waste Management			1	0		
Baxter Estates				5	0.6	
CARLE PLACE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0	
		Community Services		4	0	
		Community Services			4	0
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	3.0	
		Animal Shelter		1	3.0	
		Code Enforcement	Code - After Hours/Weekend Construction		1	0
			Code - Dumpster		1	0
			Code - Garbage		1	3.0
			Code - Miscellaneous		2	1.0
			Code - No Plates / Inoperable Vehicle		1	0
			Code - Overgrown Vegetation		2	0
			Code - Property Maintenance		4	0
			Code - Signs		1	0
	Code - Water Flow / Accumulation		1	0		
	Code Enforcement			14	0.4	

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CARLE PLACE	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
		Parking Enforcement		1	1.0	
	Department of Public Safety			16	0.6	
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle		1	0
			Hwy - Curb Repair		1	0
			Hwy - Miscellaneous		1	2.0
			Hwy - Street Sign - Repair / Replace		4	0
			Hwy - Tree Branch / Debris Pickup		2	0.5
			Hwy - Tree Trimming / Removal Inspection		6	1.0
		Highway Department		15	0.6	
		Street Lighting District	Street Light - Light Out (Single)		7	5.9
			Street Light - Lights Out (Multiple)		3	6.0
			Street Light - Mark Out		6	2.2
			Street Light - On During Day		1	3.0
			Street Light - Pole Transfer		1	0
	Street Lighting District		18	4.2		
	Department of Public Works			33	2.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		1	7.0
			OIC - Inter Municipal SR		2	8.5
		Inter Municipal Affairs		3	8.0	
	Inter Municipal Affairs			3	8.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		3	0.7
			Bldg - Construction Complaint		1	9.0
			Bldg - Illegal Housing		1	0
			Bldg - Suspect Work Without a Permit		1	1.0
		Building Department		6	2.0	
	Planning and Building Department			6	2.0	
	Project Independence	Project Independence	PI - Health Chat/Event Registration		4	0
			PI - Household Maintenance		1	2.0
			PI - Membership Registration		3	0
			PI - Taxi Service		14	0
			PI - Taxi Service Cancellation		1	0
Project Independence		23	0.1			
Project Independence			23	0.1		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints		1	1.0	
	Solid Waste Management		1	1.0		

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CARLE PLACE	Solid Waste Management	Sustainability Department	SWMA - Compost	1	7.0	
			SWMA - Rain Barrel	1	7.0	
			Sustainability Department	2	7.0	
	Solid Waste Management			3	5.0	
CARLE PLACE				88	1.7	
COPIAGUE	Project Independence	Project Independence	PI - Call Back Request	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
COPIAGUE				1	0	
Carle Place	Department of Public Safety	Code Enforcement	Code - Garbage	1	0	
			Code - Sidewalk Obstruction	1	0	
				Code Enforcement	2	0
	Department of Public Safety			2	0	
	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	7.0	
			Hwy - Tree Stump Removal	1	2.0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
				Highway Department	4	2.2
		Street Lighting District	Street Light - Light Out (Single)	1	3.0	
			Street Lighting District	1	3.0	
	Department of Public Works			5	2.4	
	Planning and Building Department	Building Department	Bldg - Inspection Request	1	1.0	
		Building Department		1	1.0	
	Planning and Building Department			1	1.0	
Project Independence	Project Independence	PI - Taxi Service	14	0.1		
		Project Independence		14	0.1	
	Project Independence			14	0.1	
Carle Place				22	0.7	
EAST GARDEN CITY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0	
		Inter Municipal Affairs		1	3.0	
	Inter Municipal Affairs			1	3.0	
EAST GARDEN CITY				1	3.0	
EAST HILLS	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0	
		Street Lighting District		1	2.0	
	Department of Public Works			1	2.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0	
		Inter Municipal Affairs		1	2.0	
	Inter Municipal Affairs			1	2.0	
	Project Independence	Project Independence	PI - Exercise Program Registration	3	1.3	
PI - Health Chat/Event Registration			1	0		
PI - Taxi Service			26	0		

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EAST HILLS	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
			Project Independence	32	0.1
			Project Independence	32	0.1
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	3.0
			SWMA - Rain Barrel	1	3.0
			SWMA - Rain Garden	1	3.0
			Sustainability Department	3	3.0
			Solid Waste Management	3	3.0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	11	0
			SupV - Helicopter	1	0
			Supervisor's Office	12	0
			Supervisor's Office	12	0
EAST HILLS				49	0.3
EAST WILLISTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	12.0
				Inter Municipal Affairs	2
			Inter Municipal Affairs	2	12.0
	Project Independence	Project Independence	PI - Health Chat/Event Registration	2	0
			PI - Membership Registration	2	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	5	0
			Project Independence	10	0
			Project Independence	10	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	4.0
SWMA - Rain Barrel			1	4.0	
		Sustainability Department	2	4.0	
		Solid Waste Management	2	4.0	
EAST WILLISTON				14	2.3
East Hills	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
				Community Services	1
			Community Services	1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Sh - Misc	1	0
			Animal Shelter	2	0
			Department of Public Safety	2	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	2.0
				Street Lighting District	2
			Department of Public Works	2	2.0
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0	
			Inter Municipal Affairs	1	2.0
		Inter Municipal Affairs	1	2.0	

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East Hills	Project Independence	Project Independence	PI - Cancellation	1	0
			PI - Exercise Program Registration	1	0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	38	0
			PI - Taxi Service Cancellation	1	0
	Project Independence			43	0
	Project Independence			43	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	6.0
			SWMA - Rain Garden	1	6.0
		Sustainability Department		3	6.0
	Solid Waste Management			3	6.0
East Hills				52	0.5
East Williston	Project Independence	Project Independence	PI - Support Group Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	14.0
		Solid Waste Management		1	14.0
		Sustainability Department	SWMA - Compost	1	5.0
	SWMA - Rain Barrel		1	5.0	
Sustainability Department		2	5.0		
Solid Waste Management			3	8.0	
East Williston				4	6.0
FLORAL PARK	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	3.0
		Animal Shelter		1	3.0
	Department of Public Safety			1	3.0
	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
Parks and Recreation Department		1	1.0		
Parks and Recreation Department			1	1.0	
Project Independence	Project Independence	PI - Taxi Service	4	0	
		PI - Taxi Service Cancellation	1	0	
		Project Independence		5	0
Project Independence			5	0	
FLORAL PARK				9	0.6

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CEN	Department of Public Safety	Code Enforcement	Code - Fence	1	30.0
			Code - Leaves Accumulation	1	6.0
			Code - Property Maintenance	1	3.0
	Code Enforcement			3	13.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
	Parking Enforcement			1	1.0
	Department of Public Safety			4	10.0
	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
	Planning and Building Department	Building Department	Bldg - Unable to Reach Inspector	1	1.0
		Building Department		1	1.0
	Planning and Building Department			1	1.0
FLORAL PARK CEN				6	7.0
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	8.0
		Code Enforcement		1	8.0
	Department of Public Safety			1	8.0
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	15.0
			Hwy - Tree Trimming / Removal Inspection	2	4.0
	Highway Department			3	7.7
	Department of Public Works			3	7.7
	Project Independence	Project Independence	PI - Taxi Service	4	0
Project Independence		4	0		
Project Independence			4	0	
FLORAL PARK CENTRE				8	3.9
FLOWER HILL	Community Services	Community Services	CommSvc - Misc SR	1	1.0
		Community Services		1	1.0
	Community Services			1	1.0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0
		Animal Shelter		1	2.0
	Department of Public Safety			1	2.0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Support Group Registration	1	7.0
PI - Taxi Service			15	0	
Project Independence			17	0.4	
Project Independence			17	0.4	
FLOWER HILL				20	0.6

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City	Department Description	Group Description	Type Description	Count	Response Days	
Floral Park	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	7.0	
		Animal Shelter		1	7.0	
	Department of Public Safety			1	7.0	
Floral Park				1	7.0	
Flower Hill	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department		1	0	
		Street Lighting District	Street Light - Mark Out	1	3.0	
	Street Lighting District		1	3.0		
	Department of Public Works				2	1.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0	
		Inter Municipal Affairs		1	6.0	
	Inter Municipal Affairs				1	6.0
	Project Independence	Project Independence	PI - Household Maintenance	1	1.0	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	6	0	
			PI - Taxi Service Cancellation	2	0	
PI - Transportation/Mobility Mgmt Info			1	0		
Project Independence				15	0.1	
Project Independence				15	0.1	
Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0		
	311 Call Center		1	0		
Supervisor's Office				1	0	
Flower Hill				19	0.5	
GARDEN CITY	Project Independence	Project Independence	PI - Taxi Service	2	0	
			PI - Taxi Service Cancellation	1	0	
	Project Independence				3	0
Project Independence				3	0	
GARDEN CITY				3	0	
GARDEN CITY PARK	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	1	5.0	
			Code - Garbage	3	1.0	
			Code - Miscellaneous	5	4.6	
			Code - No Plates / Inoperable Vehicle	1	20.0	
			Code - Overgrown Vegetation	4	7.5	
			Code - Property Maintenance	3	0.3	
			Code - Unlawful Property Use	1	0	
			Code Enforcement			
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	1.0		
Parking Enforcement				3	1.0	
Department of Public Safety				21	4.0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
GARDEN CITY PARK	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0		
			Hwy - Miscellaneous	3	1.0		
			Hwy - Pothole	2	3.0		
			Hwy - Street Sign - Repair / Replace	3	1.3		
			Hwy - Tree Planting	6	0		
			Hwy - Tree Trimming / Removal Inspection	5	0.6		
		Highway Department			20	0.8	
		Street Lighting District	Street Light - Light Out (Single)	Street Light - Light Out (Single)	7	4.7	
				Street Light - Mark Out	1	1.0	
				Street Light - Misc Problems	1	3.0	
		Street Lighting District			9	4.1	
		Department of Public Works				29	1.8
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	15.0	
				OIC - Inter Municipal SR	3	3.7	
			Inter Municipal Affairs			4	6.5
	Inter Municipal Affairs				4	6.5	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	0		
			Bldg - Illegal Housing	1	0		
			Bldg - Suspect Work Without a Permit	5	1.2		
		Building Department			10	0.6	
	Planning and Building Department				10	0.6	
	Project Independence	Project Independence	PI - Call Back Request	2	0.5		
			PI - Caregiver Support	1	4.0		
			PI - Health and Mental Health	61	0.2		
			PI - Membership Registration	2	0		
			PI - Taxi Service	56	0		
			PI - Taxi Service Cancellation	3	0		
PI - Transportation/Mobility Mgmt Info			1	0			
Project Independence			126	0.1			
Project Independence				126	0.1		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0			
		Solid Waste Management			1	1.0	
	Sustainability Department	SWMA - Rain Barrel	1	5.0			
		Sustainability Department			1	5.0	
Solid Waste Management				2	3.0		
Town Clerk	Town Clerk	Town Clerk - Birth Certificate	1	0			
		Town Clerk			1	0	
Town Clerk				1	0		
GARDEN CITY PARK				193	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	3.0	
		Street Lighting District		1	3.0	
	Department of Public Works			1	3.0	
GARDEN CITY PARK				1	3.0	
GLEN OAKS	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0	
		Animal Shelter		1	3.0	
	Department of Public Safety			1	3.0	
GLEN OAKS				1	3.0	
GREAT NECK	Community Services	Community Services	CommSvc - Misc SR	2	0	
		Community Services		2	0	
	Community Services			2	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Dog Defecation	1	0
				Animal Sh - Misc	1	0
		Animal Shelter		2	0	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Code Enforcement	Code Enforcement	Code - Court	1	0
				Code - Fence	1	2.0
				Code - From Transfer	1	0
				Code - Garbage	1	0
				Code - Miscellaneous	3	2.0
	Code - Overgrown Vegetation			3	1.0	
	Code - Property Maintenance			4	0.8	
	Code - Signs			1	0	
	Code - Tree Removal			1	3.0	
	Code Enforcement			16	1.1	
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	8	2.1		
	Parking Enforcement		8	2.1		
	Department of Public Safety				27	1.3
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Dead Animal Pickup	1	2.0	
Hwy - Miscellaneous			2	5.5		
Hwy - Pothole			3	4.7		
Hwy - Pothole Filled Without Request			2	0		
Hwy - Street Sign - New Request			1	0		
Hwy - Street Sign - Repair / Replace			3	5.3		
Hwy - Street Sweeping / Cleaning			2	3.5		
Hwy - Tree Branch / Debris Pickup			2	3.0		
Hwy - Tree Planting			3	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
GREAT NECK	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	4	0		
			Hwy - Tree Trimming / Removal Inspection	5	2.0		
		Highway Department			29	2.3	
		Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	8	0	
				Street Light - Fixture Problem	1	6.0	
				Street Light - Light Out (Single)	1	7.0	
				Street Light - Lights Out (Multiple)	2	7.5	
				Street Light - Mark Out	1	6.0	
				Street Light - Pole Problem	1	5.0	
		Street Lighting District			14	2.8	
		Department of Public Works				43	2.4
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	4	5.2	
				OIC - Inter Municipal SR	9	3.9	
			Inter Municipal Affairs			13	4.3
	Inter Municipal Affairs				13	4.3	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	Bldg - Applicant Advocate Request	2	0	
				Bldg - Illegal Housing	2	0.5	
				Bldg - Suspect Work Without a Permit	3	7.7	
		Building Department			7	3.4	
		Planning Department	Planning - Questions needing Answers	1	1.0		
		Planning Department			1	1.0	
	Planning and Building Department				8	3.1	
	Project Independence	Project Independence	PI - Call Back Request	PI - Call Back Request	2	1.5	
				PI - Cancellation	1	0	
				PI - Caregiver Support	1	1.0	
				PI - Food and Hunger	1	0	
				PI - Health Chat/Event Registration	1	0	
				PI - Health and Mental Health	31	0	
				PI - Membership Registration	10	0	
				PI - Miscellaneous	3	0.3	
				PI - Taxi Service	158	0	
				PI - Taxi Service Cancellation	17	0	
PI - Transportation/Mobility Mgmt Info				3	1.0		
Project Independence				228	0.0		
Project Independence				228	0.0		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	Tax - Duplicate Bill or Receipt	3	0		
			Receiver of Taxes			3	0
Receiver of Taxes				3	0		
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	SWMA - Garbage Not Picked Up	1	2.0		
			Solid Waste Management			1	2.0

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Solid Waste Management	Sustainability Department	SWMA - Compost	3	5.0
			SWMA - Rain Garden	1	5.0
		Sustainability Department		4	5.0
	Solid Waste Management			5	4.4
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		2	0
	Supervisor's Office			2	0
GREAT NECK				331	0.8
GREAT NECK ESTATES	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
		Animal Shelter		1	0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			2	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	5.0
		Street Lighting District		2	5.0
	Department of Public Works			2	5.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
			OIC - Inter Municipal SR	1	6.0
		Inter Municipal Affairs		2	4.0
	Inter Municipal Affairs			2	4.0
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Support Group Registration	1	0
			PI - Taxi Service	16	0
PI - Taxi Service Cancellation			1	0	
PI - Transportation/Mobility Mgmt Info			1	0	
Project Independence		20	0.0		
Project Independence			20	0.0	
GREAT NECK ESTATES				26	0.7
GREAT NECK PLAZA	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0
		Community Services		4	0
		Community Services			4
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
			Street Light - On During Day	1	7.0
		Street Lighting District		2	6.0
	Department of Public Works			2	6.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
Project Independence	Project Independence	PI - Call Back Request	1	0	
		PI - Health Chat/Event Registration	3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK PLAZA	Project Independence	Project Independence	PI - Health and Mental Health	38	0.3
			PI - Household Maintenance	2	1.0
			PI - Membership Registration	3	0
			PI - Miscellaneous	1	0
			PI - Support Group Registration	1	1.0
			PI - Taxi Service	116	0
			PI - Taxi Service Cancellation	7	0
			PI - Taxi Service Complaint	1	2.0
			PI - Transportation/Mobility Mgmt Info	3	0
	Project Independence			176	0.1
	Project Independence			176	0.1
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes		1	0
Receiver of Taxes			1	0	
GREAT NECK PLAZA				184	0.2
GREENVALE	Department of Public Safety	Code Enforcement	Code - Fence	1	0
			Code - Miscellaneous	1	0
		Code Enforcement		2	0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
	Parking Enforcement		1	1.0	
	Department of Public Safety			3	0.3
	Department of Public Works	Street Lighting District	Street Light - On During Day	1	15.0
		Street Lighting District		1	15.0
	Department of Public Works			1	15.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
			Inter Municipal Affairs		1
Inter Municipal Affairs			1	2.0	
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0	
		Bldg - Certificate Status	1	3.0	
	Building Department		2	1.5	
	Planning Department	Planning - Questions needing Answers	1	3.0	
Planning Department		1	3.0		
Planning and Building Department			3	2.0	
GREENVALE				8	3.0
Garden City	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
			Community Services		3
	Community Services			3	0
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
Animal Shelter		1	0		
Department of Public Safety			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Garden City	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
Garden City				5	0
Garden City Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Code Enforcement	Code - From Transfer	1	10.0
		Code Enforcement		1	10.0
		Parking Enforcement	Prkg Enfrc - From Transfer	1	4.0
			Prkg Enfrc - Parking Violations Complaint	1	6.0
	Parking Enforcement			2	5.0
	Department of Public Safety			3	6.7
	Department of Public Works	Highway Department	Hwy - Tree Planting	3	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		4	0
		Street Lighting District	Street Light - Cycles On / Off	2	0
			Street Light - Light Out (Single)	1	10.0
			Street Light - Mark Out	4	5.5
	Street Lighting District			7	4.6
	Department of Public Works			11	2.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
Project Independence	Project Independence	PI - Health and Mental Health	2	6.5	
		PI - Membership Registration	2	0	
		PI - Taxi Service	1	0	
		PI - Taxi Service Cancellation	2	0	
	Project Independence			7	1.9
Project Independence			7	1.9	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
	Receiver of Taxes		1	0	
Receiver of Taxes			1	0	
Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	1	14.0	
	Solid Waste Management		1	14.0	
Solid Waste Management			1	14.0	
Garden City Park				26	3.0

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City	Department Description	Group Description	Type Description	Count	Response Days
Glenwood Landing	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
			Code - Property Maintenance	1	0
	Code Enforcement			2	0
	Department of Public Safety			2	0
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		Highway Department		1	0
	Department of Public Works			1	0
Glenwood Landing				3	0
Great Neck	Department of Public Safety	Code Enforcement	Code - Garbage	1	1.0
			Code - Miscellaneous	1	6.0
			Code - Signs	1	0
		Code Enforcement			3
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	7.0	
		Parking Enforcement		1	7.0
	Department of Public Safety			4	3.5
	Department of Public Works	Highway Department	Hwy - From Transfer	1	0
			Hwy - Miscellaneous	3	4.0
			Hwy - Pothole	2	7.0
			Hwy - Street Sign - Repair / Replace	1	12.0
			Hwy - Street Sweeping / Cleaning	1	4.0
			Hwy - Tree Trimming / Removal Inspection	1	0
	Highway Department			9	4.7
	Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	6.0
			Street Light - Light Out (Single)	1	2.0
			Street Light - Mark Out	1	7.0
			Street Light - Pole Problem	1	5.0
	Street Lighting District			4	5.0
	Department of Public Works			13	4.8
	Housing Authority	Housing Authority	Housing - Appliance	2	0
			Housing - Electrical	1	0
	Housing Authority			3	0
Housing Authority			3	0	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	10.0	
	Inter Municipal Affairs		3	10.0	
Inter Municipal Affairs			3	10.0	
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	0.2	
	Building Department		4	0.2	
Planning and Building Department			4	0.2	
Project Independence	Project Independence	PI - Health and Mental Health	3	0	
		PI - Membership Registration	8	0	
		PI - Miscellaneous	2	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Great Neck	Project Independence	Project Independence	PI - Taxi Service	13	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
	Project Independence			28	0.1
	Project Independence			28	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0
		Receiver of Taxes		2	0
	Receiver of Taxes			2	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	1.0
		Sustainability Department		1	1.0
	Solid Waste Management			1	1.0
Great Neck				58	1.9
Great Neck Estates	Department of Public Safety	Code Enforcement	Code - Garbage	1	9.0
			Code - Overgrown Vegetation	1	1.0
			Code Enforcement		2
	Department of Public Safety			2	5.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	8.0
		Inter Municipal Affairs		1	8.0
	Inter Municipal Affairs			1	8.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	4	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
	Project Independence			7	0.1
	Project Independence			7	0.1
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes		1	0		
Receiver of Taxes			1	0	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
	Supervisor's Office		1	0	
Supervisor's Office			1	0	
Great Neck Estates				12	1.6
Great Neck Plaza	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Project Independence	Project Independence	PI - Taxi Service	5	0
		Project Independence		5	0
Project Independence			5	0	
Great Neck Plaza				6	0.2

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City	Department Description	Group Description	Type Description	Count	Response Days	
Greenvale	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	3.3	
		Parking Enforcement		3	3.3	
	Department of Public Safety			3	3.3	
	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0	
		Inter Municipal Affairs		1	7.0	
	Inter Municipal Affairs			1	7.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	1	0	
			Bldg - Application Status	1	8.0	
Building Department		2	4.0			
Planning and Building Department			2	4.0		
Greenvale				7	3.6	
HERRICKS	Department of Public Safety	Code Enforcement	Code - Court	1	0	
			Code - Garbage	1	8.0	
			Code - Miscellaneous	1	16.0	
		Code Enforcement		3	8.0	
	Department of Public Safety			3	8.0	
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Pothole	3	7.7	
			Hwy - Street Drainage / Flooding	1	31.0	
			Hwy - Street Sign - Repair / Replace	2	3.0	
			Hwy - Tree Planting	2	0	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	5	0	
		Highway Department		16	3.8	
		Street Lighting District	Street Light - Light Out (Single)	Street Light - Light Out (Single)	4	8.8
				Street Light - Lights Out (Multiple)	2	2.0
	Street Light - Mark Out			2	2.0	
	Street Light - Pole Problem			1	1.0	
	Street Lighting District		9	4.9		
	Department of Public Works			25	4.2	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0	
		Inter Municipal Affairs		1	4.0	
Inter Municipal Affairs			1	4.0		
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	0		
		Bldg - Suspect Work Without a Permit	3	7.3		
	Building Department		7	3.1		
Planning and Building Department			7	3.1		
Project Independence	Project Independence	PI - Call Back Request	4	0.5		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
HERRICKS	Project Independence	Project Independence	PI - Exercise Program Registration	2	1.0
			PI - Health and Mental Health	2	2.0
			PI - Household Maintenance	2	1.0
			PI - Membership Registration	1	0
			PI - Taxi Service	20	0
			PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			32	0.3
	Project Independence			32	0.3
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.0
			SWMA - Garbage Not Picked Up	3	0.7
		Solid Waste Management		5	0.8
		Sustainability Department	SWMA - Rain Barrel	1	6.0
	Sustainability Department		1	6.0	
Solid Waste Management			6	1.7	
HERRICKS				74	2.4
HICKSVILLE	Department of Public Works	Street Lighting District	Street Light - On During Day	1	15.0
		Street Lighting District		1	15.0
	Department of Public Works			1	15.0
HICKSVILLE				1	15.0
Herricks	Community Services	Community Services	CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	1	0
			Community Services		2
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	4.0
		Animal Shelter		1	4.0
	Department of Public Safety			1	4.0
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Miscellaneous	2	3.5
			Hwy - Pothole	1	10.0
			Hwy - Tree Planting	1	0
		Highway Department		5	3.4
		Street Lighting District	Street Light - Light Out (Single)	2	7.0
			Street Light - Lights Out (Multiple)	1	4.0
	Street Light - On During Day		2	5.0	
	Street Lighting District		5	5.6	
	Department of Public Works			10	4.5
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	7.0	
	Parks and Recreation Department		1	7.0	
Parks and Recreation Department			1	7.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Herricks	Planning and Building Department	Building Department	Bldg - Illegal Housing	1	0	
			Bldg - Suspect Work Without a Permit	1	3.0	
			Building Department	2	1.5	
			Planning and Building Department	2	1.5	
	Project Independence	Project Independence	PI - Taxi Service	3	0	
				Project Independence	3	0
			Project Independence	3	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
				Receiver of Taxes	1	0
			Receiver of Taxes	1	0	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
				Solid Waste Management	1	0
		Sustainability Department	SWMA - Compost	2	1.5	
				SWMA - Rain Barrel	1	2.0
			Sustainability Department	3	1.7	
		Solid Waste Management	4	1.2		
Herricks				24	2.7	
Hicksville	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
				Project Independence	1	0
			Project Independence	1	0	
Hicksville				1	0	
KENSINGTON	Community Services	Community Services	CommSvc - Misc SR	1	0	
				Community Services	1	0
			Community Services	1	0	
	Project Independence	Project Independence	PI - Membership Registration	1	0	
				PI - Taxi Service	9	0
				PI - Taxi Service Cancellation	1	0
PI - Transportation/Mobility Mgmt Info				1	0	
		Project Independence	12	0		
		Project Independence	12	0		
KENSINGTON				13	0	
KINGS POINT	Project Independence	Project Independence	PI - Miscellaneous	1	2.0	
			PI - Taxi Service	3	0	
			Project Independence	4	0.5	
			Project Independence	4	0.5	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
Receiver of Taxes				1	0	
		Receiver of Taxes	1	0		
KINGS POINT				5	0.4	

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City	Department Description	Group Description	Type Description	Count	Response Days
Kings Point	Community Services	Community Services	CommSvc - Misc SR	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
			Project Independence		4
	Project Independence			4	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
		Receiver of Taxes		1	0
Receiver of Taxes			1	0	
Kings Point				7	0
LAKE SUCCESS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	8.0
		Highway Department		1	8.0
	Department of Public Works			1	8.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	5.5
			OIC - Inter Municipal SR	1	5.0
			Inter Municipal Affairs		3
	Inter Municipal Affairs			3	5.3
	Project Independence	Project Independence	PI - Health and Mental Health	1	7.0
PI - Taxi Service			11	0	
PI - Taxi Service Cancellation			1	0	
Project Independence			13	0.5	
Project Independence			13	0.5	
LAKE SUCCESS				20	1.6
LONG BEACH	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
LONG BEACH				1	0
Lake Success	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	18.0
		Street Lighting District		1	18.0
	Department of Public Works			1	18.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
Lake Success	Project Independence	Project Independence	PI - Taxi Service	18	0	
			PI - Taxi Service Cancellation	3	0	
	Project Independence		21	0		
	Project Independence		21	0		
Lake Success				22	0.8	
MANHASSET	Administrative Services	Administrative Services	Adm Svc - Green Team	1	0	
		Administrative Services		1	0	
	Administrative Services		1	0		
	Community Services	Community Services	CommSvc - Misc SR	1	0	
			CommSvc - Seasonal Programs Registration	4	0	
	Community Services		5	0		
	Community Services		5	0		
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Found Animal	1	0
				Animal Sh - Misc	1	0
		Animal Shelter		2	0	
		Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	4	1.8
				Code - Basketball Stanchion	1	2.0
				Code - Commercial Vehicle stored on Residential Property	1	5.0
				Code - Court	1	0
				Code - Fence	4	2.0
				Code - From Transfer	2	0
				Code - Noise	1	2.0
				Code - Overgrown Vegetation	2	0
				Code - Property Maintenance	2	0
	Code - Unlawful Property Use			2	1.5	
Code Enforcement		20	1.4			
Parking Enforcement	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	6	2.7		
Parking Enforcement		6	2.7			
Department of Public Safety				28	1.5	
Department of Public Works	Highway Department	Hwy - Basketball Stanchion	1	0		
		Hwy - Catch Basin	4	4.0		
		Hwy - Dead Animal Pickup	3	2.0		
		Hwy - Grass Cut / Mow	4	2.8		
		Hwy - Miscellaneous	4	0		
		Hwy - Plow Damage	1	0		
		Hwy - Pothole	12	5.6		
		Hwy - Shopping Cart	1	5.0		
		Hwy - Street Painting	1	0		
		Hwy - Street Sign - New Request	1	0		
		Hwy - Street Sign - Remove	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	11	3.0	
			Hwy - Street Sweeping / Cleaning	1	8.0	
			Hwy - Tree Branch / Debris Pickup	6	1.7	
			Hwy - Tree Planting	2	0	
			Hwy - Tree Stump Removal	5	2.4	
			Hwy - Tree Trimming / Removal Inspection	12	0.8	
		Highway Department			70	2.5
		Street Lighting District	Street Light - Cycles On / Off	Street Light - Cycles On / Off	5	0
				Street Light - Light Out (Single)	5	3.6
				Street Light - Mark Out	7	4.0
				Street Light - On During Day	3	2.7
		Street Lighting District			20	2.7
		Department of Public Works			90	2.6
		Housing Authority	Housing Authority	Housing - Appliance	1	2.0
				Housing - Electrical	3	3.7
	Housing - High Priority SR			1	1.0	
	Housing - Misc Carpentry			1	5.0	
	Housing - Misc SR			3	2.0	
	Housing - Plumbing			2	5.0	
	Housing Authority			11	3.2	
	Housing Authority			11	3.2	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	11.0	
			Parks and Recreation Department			1
	Parks and Recreation Department			1	11.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	0	
			Bldg - Construction Complaint	3	4.0	
			Bldg - From Transfer	1	6.0	
Bldg - Housing Complaint			1	0		
Bldg - Illegal Housing			1	0		
Bldg - Miscellaneous			1	0		
Bldg - Retaining Wall			1	0		
Bldg - Suspect Work Without a Permit			1	4.0		
Bldg - Unable to Reach Inspector		1	6.0			
Building Department			14	2.0		
Planning Department	Planning - Subdivision of Land	Planning - Subdivision of Land	1	4.0		
		Planning Department			1	4.0
Planning and Building Department			15	2.1		
Project Independence	Project Independence	PI - Call Back Request	1	0		
		PI - Exercise Program Registration	1	0		
		PI - Financial Assistance	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	2	0	
			PI - Taxi Service	50	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence			61	0.0	
	Project Independence			61	0.0	
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	3	0
				SWMA - Garbage Not Picked Up	2	2.5
		Solid Waste Management			5	1.0
		Sustainability Department	Sustainability Department	SWMA - Compost	1	3.0
				SWMA - Environmental Education	1	1.0
	Sustainability Department			2	2.0	
	Solid Waste Management			7	1.3	
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
				Supervisor's Office		
	Supervisor's Office			1	0	
	Town Clerk	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	1	0
				Town Clerk		
	Town Clerk			1	0	
MANHASSET				221	1.6	
MANORHAVEN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	12.5	
			OIC - Inter Municipal SR	4	3.2	
			Inter Municipal Affairs			6
	Inter Municipal Affairs			6	6.3	
	Project Independence	Project Independence	Project Independence	PI - Cancellation	1	0
				PI - Exercise Program Registration	2	2.5
				PI - Health Chat/Event Registration	1	0
				PI - Health and Mental Health	9	0
				PI - Membership Registration	2	0
				PI - Taxi Service	26	0
PI - Taxi Service Cancellation	2	0				
Project Independence			43	0.1		
Project Independence			43	0.1		
MANORHAVEN				49	0.9	
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0	
			CommSvc - Bus Pickup Schedule	5	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MINEOLA	Community Services	Community Services	CommSvc - Misc SR	1	1.0	
			CommSvc - Seasonal Programs Registration	10	0	
	Community Services			17	0.1	
	Community Services			17	0.1	
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	4.0	
		Animal Shelter		1	4.0	
	Department of Public Safety			1	4.0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	3.8	
		Inter Municipal Affairs		5	3.8	
	Inter Municipal Affairs			5	3.8	
	Project Independence	Project Independence	Project Independence	PI - Call Back Request	3	1.7
				PI - Health Chat/Event Registration	3	0
				PI - Health and Mental Health	3	2.0
				PI - Household Maintenance	2	0.5
				PI - Membership Registration	5	0
				PI - Miscellaneous	7	0.3
				PI - Support Group Registration	1	0
				PI - Taxi Service	50	0.1
				PI - Taxi Service Cancellation	1	0
				PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence			77	0.2	
	Project Independence			77	0.2	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes		1	0	
	Receiver of Taxes			1	0	
	Solid Waste Management	Sustainability Department	SWMA - Rain Garden	1	5.0	
		Sustainability Department		1	5.0	
	Solid Waste Management			1	5.0	
	Supervisor's Office	311 Call Center	311 - PSEG Power Outage	1	0	
				311 Call Center	1	0
Supervisor's Office		SupV - Airplane	3	0		
Supervisor's Office		3	0			
Supervisor's Office			4	0		
MINEOLA				106	0.4	
MUNSEY PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0	
		Inter Municipal Affairs		1	7.0	
	Inter Municipal Affairs			1	7.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MUNSEY PARK	Project Independence	Project Independence	PI - Membership Registration	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
MUNSEY PARK				2	3.5	
Manhasset	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0	
		Animal Shelter		1	0	
		Code Enforcement	Code - Fence		2	0
			Code - Miscellaneous		1	9.0
			Code - Property Maintenance		1	0
			Code - Water Flow / Accumulation		1	7.0
		Code Enforcement			5	3.2
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint		4	1.8	
	Parking Enforcement			4	1.8	
	Department of Public Safety				10	2.3
	Department of Public Works	Highway Department	Hwy - Pothole		1	4.0
			Hwy - Street Sign - Repair / Replace		2	4.5
			Hwy - Street Sweeping / Cleaning		2	3.5
		Highway Department			5	4.0
		Street Lighting District	Street Light - Cable Break		1	1.0
			Street Light - Cycles On / Off		1	0
			Street Light - Light Out (Single)		2	7.0
	Street Light - Mark Out			5	4.0	
	Street Light - On During Day			1	0	
	Street Lighting District			10	3.5	
	Department of Public Works				15	3.7
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		1	0
			Bldg - Construction Complaint		2	10.5
Building Department			3	7.0		
Planning and Building Department				3	7.0	
Project Independence	Project Independence	PI - Taxi Service		1	0	
		Project Independence		1	0	
Project Independence				1	0	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up		1	6.0	
		Solid Waste Management		1	6.0	
Solid Waste Management				1	6.0	
Supervisor's Office	Supervisor's Office	SupV - Helicopter		1	0	
		Supervisor's Office		1	0	
Supervisor's Office				1	0	
Manhasset				31	3.4	

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City	Department Description	Group Description	Type Description	Count	Response Days
Manorhaven	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	8.0
			Animal Sh - Misc	1	0
		Animal Shelter		2	4.0
		Cat Shelter	Cat Shelter - Feral Cats	1	14.0
		Cat Shelter		1	14.0
	Department of Public Safety			3	7.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	15.0
			OIC - Inter Municipal SR	1	8.0
		Inter Municipal Affairs		2	11.5
	Inter Municipal Affairs			2	11.5
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Membership Registration	1	0
			PI - Taxi Service	14	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		17	0
	Project Independence			17	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
Supervisor's Office		1	0		
Supervisor's Office			1	0	
Manorhaven				26	1.7
Mineola	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	10.0
			Animal Sh - Dog Bite	1	0
			Animal Sh - Misc	1	0
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		4	2.5
	Code Enforcement	Code - Court	1	0	
	Code Enforcement		1	0	
	Department of Public Safety			5	2.0
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		Highway Department		1	0
	Department of Public Works			1	0
Project Independence	Project Independence	PI - Exercise Program Registration	1	0	
		PI - Health and Mental Health	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Mineola	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	1	0	
	Project Independence			4	0	
	Project Independence			4	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
			Receiver of Taxes			2
	Receiver of Taxes			2	0	
	Solid Waste Management	Sustainability Department	SWMA - Compost	3	4.0	
			SWMA - Rain Barrel	2	4.5	
			SWMA - Rain Garden	1	4.0	
			Sustainability Department			6
	Solid Waste Management			6	4.2	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
			Supervisor's Office			1
Supervisor's Office			1	0		
Mineola				21	1.7	
Munsey Park	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0	
		Animal Shelter			1	0
		Code Enforcement	Code - Handicap Parking	1	0	
		Code Enforcement			1	0
	Department of Public Safety			2	0	
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0	
			Street Lighting District			1
	Department of Public Works			1	2.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	4.0	
			Parks and Recreation Department			1
Parks and Recreation Department			1	4.0		
Solid Waste Management	Sustainability Department	SWMA - Compost	1	5.0		
		Sustainability Department			1	5.0
Solid Waste Management			1	5.0		
Munsey Park				5	2.2	
NEW CASSEL	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
		Community Services			2	0
		Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
			Animal Sh - Menacing or Harrassing Dog	1	0	
			Animal Sh - Unleashed - Stray Dog	1	2.0	
			Animal Shelter			3
Cat Shelter	Cat Shelter - Feral Cats	1	0			
Cat Shelter			1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	2	1.0	
			Code - Court	1	0	
			Code - Fence	2	7.0	
			Code - Garbage	2	5.5	
			Code - Miscellaneous	5	6.0	
			Code - No Plates / Inoperable Vehicle	2	2.5	
			Code - Overgrown Vegetation	3	7.3	
			Code - Property Maintenance	2	4.5	
		Code Enforcement	19	4.9		
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
	Parking Enforcement	1	1.0			
	Department of Public Safety				24	4.0
	Department of Public Works	Highway Department		Hwy - Catch Basin	1	3.0
				Hwy - Dead Animal Pickup	2	4.5
				Hwy - Pothole	7	3.4
				Hwy - Street Sign - New Request	2	0
				Hwy - Street Sign - Repair / Replace	6	1.3
				Hwy - Street Sweeping / Cleaning	1	1.0
				Hwy - Tree Planting	1	0
				Hwy - Tree Trimming / Removal Inspection	5	0
		Highway Department	25	1.8		
		Street Lighting District		Street Light - Light Out (Single)	4	4.5
				Street Light - Lights Out (Multiple)	3	7.3
				Street Light - Mark Out	1	3.0
				Street Light - Misc Problems	2	2.0
	Street Light - On During Day			1	5.0	
	Street Lighting District	11	4.7			
	Department of Public Works				36	2.7
	Housing Authority	Housing Authority		Housing - Appliance	1	0
				Housing - Electrical	7	1.3
Housing - Misc Carpentry				1	1.0	
Housing - Misc SR				3	1.7	
Housing - Pest Control				2	0	
Housing - Plumbing				6	2.2	
Housing Authority		20	1.4			
Housing Authority				20	1.4	
Planning and Building Department	Building Department		Bldg - Abandoned Property	1	0	
			Bldg - Construction Complaint	1	5.0	

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City	Department Description	Group Description	Type Description	Count	Response Days			
NEW CASSEL	Planning and Building Department	Building Department	Bldg - From Transfer	2	1.0			
			Bldg - Illegal Housing	3	0			
	Building Department			7	1.0			
	Planning and Building Department			7	1.0			
	Project Independence	Project Independence		PI - Call Back Request	1	0		
				PI - Exercise Program Registration	5	0.2		
				PI - Health Chat/Event Registration	2	0		
				PI - Health and Mental Health	24	2.6		
				PI - Household Maintenance	1	1.0		
				PI - Membership Registration	3	0		
				PI - Miscellaneous	3	2.7		
				PI - Taxi Service	31	0		
				PI - Taxi Service Cancellation	2	0		
				Project Independence			72	1.0
	Project Independence			72	1.0			
	Receiver of Taxes	Receiver of Taxes		Tax - Duplicate Bill or Receipt	1	0		
				Receiver of Taxes			1	0
	Receiver of Taxes			1	0			
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	4.0		
				SWMA - Garbage Not Picked Up	1	0		
Solid Waste Management				2	2.0			
Solid Waste Management			2	2.0				
NEW CASSEL				164	1.9			
NEW HYDE PARK	Community Services	Community Services	CommSvc - Misc SR	1	1.0			
				Community Services			1	1.0
	Community Services			1	1.0			
	Department of Public Safety	Animal Shelter		Animal Sh - Found Animal	1	0		
				Animal Shelter			1	0
				Cat Shelter	Cat Shelter - Feral Cats	1	0	
						Cat Shelter		
				Code Enforcement		Code - Overgrown Vegetation	1	21.0
	Code - Property Maintenance	2	13.5					
	Code Enforcement			3	16.0			
	Department of Public Safety			5	9.6			
	Department of Public Works	Highway Department		Hwy - Pothole	1	10.0		
				Hwy - Street Drainage / Flooding	1	4.0		
Hwy - Street Painting				1	0			
Hwy - Street Sign - Repair / Replace				8	2.6			
Hwy - Tree Branch / Debris Pickup				1	3.0			
			3	0				
			3	0				

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	1	0	
		Highway Department			17	2.2
		Street Lighting District	Street Light - Lights Out (Multiple)		1	5.0
			Street Light - Mark Out		2	10.0
		Street Lighting District			3	8.3
	Department of Public Works				20	3.2
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer		2	10.0
			OIC - Inter Municipal SR		1	8.0
		Inter Municipal Affairs			3	9.3
	Inter Municipal Affairs				3	9.3
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous		1	6.0
			Parks and Recreation Department			1
	Parks and Recreation Department				1	6.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request		1	0
			Building Department			1
	Planning and Building Department				1	0
	Project Independence	Project Independence	PI - Call Back Request		1	0
			PI - Health Chat/Event Registration		4	0
			PI - Health and Mental Health		2	0
			PI - Taxi Service		29	0
			PI - Taxi Service Cancellation		2	0
			Project Independence			38
	Project Independence				38	0
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel		1	1.0
			Sustainability Department			1
	Solid Waste Management				1	1.0
Supervisor's Office	Supervisor's Office	SupV - Airplane		2	0	
		SupV - Helicopter		7	0	
	Supervisor's Office			9	0	
Supervisor's Office				9	0	
NEW HYDE PARK				79	1.9	
NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0	
		Street Lighting District			1	5.0
Department of Public Works				1	5.0	
NEW HYDE PARK				1	5.0	
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0	
			Code - Fence	1	0	
	Code Enforcement			2	0	
Department of Public Safety				2	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
NO NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Catch Basin	2	6.0
			Hwy - Pothole	1	3.0
			Hwy - Street Painting	4	22.0
			Hwy - Street Sign - Repair / Replace	2	4.0
			Hwy - Street Sweeping / Cleaning	1	7.0
			Hwy - Telephone/Utility Pole	1	0
			Hwy - Tree Trimming / Removal Inspection	1	8.0
	Highway Department			12	10.5
	Street Lighting District	Street Light - Light Out (Single)	1	9.0	
	Street Lighting District			1	9.0
	Department of Public Works			13	10.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	2	4.5
	Inter Municipal Affairs			3	3.3
	Inter Municipal Affairs			3	3.3
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office			1
Supervisor's Office			1	0	
NO NEW HYDE PARK				19	7.6
NORTH HILLS	Community Services	Community Services	CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	1	0
			Community Services		
	Community Services			2	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	5	4.8
			Inter Municipal Affairs		
	Inter Municipal Affairs			6	4.2
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	5	0
PI - Miscellaneous			1	0	
PI - Taxi Service			34	0.0	
PI - Taxi Service Cancellation			4	0	
PI - Transportation/Mobility Mgmt Info			1	0	
Project Independence			46	0.0	
Project Independence			46	0.0	
NORTH HILLS				54	0.5
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Misc SR	1	1.0
			CommSvc - Seasonal Programs Registration	9	0
			Community Services		
Community Services			10	0.1	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	4.0	
		Animal Shelter			1	4.0
		Code Enforcement	Code - After Hours/Weekend Construction	1	2.0	
			Code - Bamboo	1	6.0	
			Code - Commercial Vehicle stored on Residential Property	2	8.0	
			Code - Court	4	4.0	
			Code - Miscellaneous	2	2.5	
			Code - No Plates / Inoperable Vehicle	1	12.0	
			Code - Noise	3	2.3	
			Code - Overgrown Vegetation	10	7.0	
			Code - Property Maintenance	5	7.0	
			Code - Sidewalk Obstruction	1	1.0	
		Code - Signs	1	0		
		Code Enforcement			31	5.5
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	1.0	
	Parking Enforcement			1	1.0	
	Department of Public Safety			33	5.3	
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Curb Repair	7	4.7	
			Hwy - Dead Animal Pickup	1	9.0	
			Hwy - Miscellaneous	8	4.1	
			Hwy - Pothole	3	3.3	
			Hwy - Street Drainage / Flooding	3	5.3	
			Hwy - Street Sign - Repair / Replace	2	4.0	
			Hwy - Street Sweeping / Cleaning	1	0	
			Hwy - Tree Planting	6	2.3	
			Hwy - Tree Stump Removal	7	4.1	
			Hwy - Tree Trimming / Removal Inspection	23	0.4	
			Highway Department			62
		Street Lighting District	Street Light - Cycles On / Off	3	3.0	
			Street Light - Fixture Problem	1	1.0	
			Street Light - Light Out (Single)	6	4.2	
			Street Light - Lights Out (Multiple)	1	1.0	
Street Light - Mark Out			13	5.1		
Street Light - On During Day			2	7.0		
Street Lighting District			26	4.5		
Department of Public Works			88	3.1		

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City	Department Description	Group Description	Type Description	Count	Response Days		
NORTH NEW HYDE PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0		
			OIC - Inter Municipal SR	1	2.0		
			Inter Municipal Affairs	2	3.5		
			Inter Municipal Affairs	2	3.5		
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0		
			Parks and Recreation Department	1	2.0		
			Parks and Recreation Department	1	2.0		
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	8	0.4		
			Bldg - Application Status	1	4.0		
			Bldg - Construction Complaint	1	1.0		
			Bldg - Illegal Housing	4	0.8		
			Bldg - Retaining Wall	1	7.0		
			Bldg - Suspect Work Without a Permit	5	2.8		
			Bldg - Unable to Reach Inspector	1	1.0		
					Building Department	21	1.6
			Planning Department	Planning - Questions needing Answers	1	3.0	
			Planning Department	1	3.0		
			Planning and Building Department	22	1.6		
	Project Independence	Project Independence	PI - Call Back Request	4	0.5		
			PI - Caregiver Support	2	2.5		
			PI - Health Chat/Event Registration	4	0		
			PI - Health and Mental Health	20	0.8		
			PI - Household Maintenance	3	1.0		
			PI - Membership Registration	7	0		
			PI - Miscellaneous	1	0		
			PI - Taxi Service	79	0		
			PI - Taxi Service Cancellation	5	0		
PI - Taxi Service Complaint			2	3.0			
PI - Transportation/Mobility Mgmt Info			1	1.0			
PI - Veterans Services			1	0			
			Project Independence	129	0.2		
		Project Independence	129	0.2			
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	3	0			
		Receiver of Taxes	3	0			
		Receiver of Taxes	3	0			
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	4	3.5			
		SWMA - Container without License / Permit	1	21.0			
		SWMA - Garbage Not Picked Up	1	1.0			
			Solid Waste Management	6	6.0		
	Sustainability Department	SWMA - Compost	2	3.0			

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	2	3.5
			SWMA - Rain Garden	1	5.0
		Sustainability Department		5	3.6
	Solid Waste Management			11	4.9
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0
			SupV - Thank You from Constituent	4	0
		Supervisor's Office		8	0
	Supervisor's Office			8	0
NORTH NEW HYDE PARK				307	1.9
New Cassel	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	2.0
		Animal Shelter		1	2.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Court	1	0
			Code - From Transfer	1	2.0
			Code - Garbage	1	16.0
			Code - Miscellaneous	1	0
	Code - Overgrown Vegetation		2	9.0	
	Code - Property Maintenance		2	1.0	
	Code Enforcement		8	4.8	
	Department of Public Safety			10	4.0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	2.0
			Hwy - Miscellaneous	1	2.0
			Hwy - Pothole	1	2.0
			Hwy - Street Drainage / Flooding	1	1.0
			Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		6	1.2
		Street Lighting District	Street Light - Misc Problems	1	0
	Street Lighting District		1	0	
Department of Public Works			7	1.0	
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	0.5	
		Bldg - Application Status	1	0	
		Bldg - Housing Complaint	1	0	
		Bldg - Illegal Housing	2	0	
	Building Department		6	0.2	
Planning and Building Department			6	0.2	
Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		PI - Membership Registration	3	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
New Cassel	Project Independence	Project Independence	PI - Taxi Service	7	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
	Project Independence			12	0.1
	Project Independence			12	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	4.0
			Solid Waste Management	1	4.0
Solid Waste Management			1	4.0	
New Cassel				36	1.5
New Hyde Park	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	1.0
		Animal Shelter		1	1.0
		Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		1	0
	Department of Public Safety			2	0.5
	Department of Public Works	Highway Department	Hwy - From Transfer	1	0
			Hwy - Pothole	1	2.0
			Hwy - Tree Stump Removal	1	11.0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		4	3.2
		Street Lighting District	Street Light - Mark Out	1	5.0
	Street Lighting District		1	5.0	
	Department of Public Works			5	3.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
			Inter Municipal Affairs	1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Health and Mental Health	1	1.0
			PI - Miscellaneous	1	1.0
			Project Independence		3
Project Independence			3	1.0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0	
		Receiver of Taxes	1	0	
Receiver of Taxes			1	0	
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	7.0	
		Sustainability Department	1	7.0	
Solid Waste Management			1	7.0	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	2	0	
		Supervisor's Office	2	0	
Supervisor's Office			2	0	
New Hyde Park				15	1.9

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City	Department Description	Group Description	Type Description	Count	Response Days
North Hills	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Project Independence	Project Independence	PI - Caregiver Support	1	5.0
			PI - Health and Mental Health	3	1.7
			PI - Membership Registration	2	0
			PI - Taxi Service	34	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
			Project Independence		43
	Project Independence			43	0.2
North Hills				46	0.2
North New Hyde Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Dog Defecation	1	2.0
	Animal Shelter		2	1.0	
	Cat Shelter	Cat Shelter - Feral Cats	2	0	
	Cat Shelter		2	0	
	Code Enforcement	Code Enforcement	Code - Bamboo	1	0
			Code - Commercial Vehicle stored on Residential Property	2	4.0
			Code - Court	2	6.5
			Code - Garbage	2	5.5
			Code - Overgrown Vegetation	7	3.7
			Code - Property Maintenance	1	4.0
			Code Enforcement		15
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0	
	Parking Enforcement		1	4.0	
Department of Public Safety			20	3.4	
Department of Public Works	Highway Department	Hwy - Call Back Request	1	0	
		Hwy - Curb Repair	1	0	
		Hwy - Dead Animal Pickup	1	2.0	
		Hwy - Miscellaneous	2	2.5	
		Hwy - Pothole	3	5.0	
		Hwy - Street Drainage / Flooding	1	11.0	
		Hwy - Street Sign - Repair / Replace	2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days		
North New Hyde Park	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	5.0		
			Hwy - Tree Branch / Debris Pickup	2	1.5		
			Hwy - Tree Planting	1	0		
			Hwy - Tree Stump Removal	4	1.8		
			Hwy - Tree Trimming / Removal Inspection	12	0.1		
		Highway Department			31	1.6	
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	2	3.5	
				Street Light - Light Out (Single)	4	4.8	
				Street Light - Lights Out (Multiple)	1	4.0	
				Street Light - Mark Out	6	3.3	
				Street Light - On During Day	1	7.0	
				Street Light - Pole Problem	1	7.0	
		Street Lighting District			15	4.3	
		Department of Public Works				46	2.5
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	8.0	
	Inter Municipal Affairs		1	8.0			
	Inter Municipal Affairs				1	8.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	5.0		
			Parks and Recreation Department		1	5.0	
	Parks and Recreation Department				1	5.0	
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	4	0		
			Bldg - Illegal Housing	1	0		
			Bldg - Inspection Request	1	4.0		
			Bldg - Suspect Work Without a Permit	3	2.7		
	Building Department			9	1.3		
	Planning and Building Department				9	1.3	
Project Independence	Project Independence	PI - Call Back Request	3	1.7			
		PI - Exercise Program Registration	1	0			
		PI - Health Chat/Event Registration	6	0			
		PI - Health and Mental Health	7	0			
		PI - Household Maintenance	1	2.0			
		PI - Membership Registration	4	0			
		PI - Miscellaneous	2	3.0			
		PI - Taxi Service	2	0			
Project Independence			26	0.5			
Project Independence				26	0.5		
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0			
		Receiver of Taxes		2	0		
Receiver of Taxes				2	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
North New Hyde Park	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	3.0
			SWMA - Garbage Not Picked Up	2	0.5
		Solid Waste Management		3	1.3
		Sustainability Department	SWMA - Compost	2	3.5
			SWMA - Rain Barrel	1	5.0
	Sustainability Department		3	4.0	
	Solid Waste Management		6	2.7	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			Supervisor's Office		1
	Supervisor's Office		1	0	
North New Hyde Park				113	2.1
OLD WESTBURY	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	4.7
			Inter Municipal Affairs		3
		Inter Municipal Affairs		3	4.7
	Project Independence	Project Independence	PI - Taxi Service	7	0
			PI - Taxi Service Cancellation	1	0
			Project Independence		8
		Project Independence		8	0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			Receiver of Taxes		1
		Receiver of Taxes		1	0
OLD WESTBURY				12	1.2
Old Westbury	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	5.0
		Animal Shelter		1	5.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety		2	2.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			Inter Municipal Affairs		1
	Inter Municipal Affairs		1	0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
			Receiver of Taxes		1
Receiver of Taxes		1	0		
Old Westbury				4	1.2
PLANDOME	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
			Community Services		1
		Community Services		1	0
	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
			Highway Department		1
Department of Public Works		1	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
PLANDOME	Project Independence	Project Independence	PI - Taxi Service	8	0
		Project Independence		8	0
	Project Independence			8	0
PLANDOME				10	0.1
PLANDOME HEIGHTS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
			SupV - Helicopter	1	0
Supervisor's Office			3	0	
PLANDOME HEIGHTS				4	0
PLANDOME MANOR	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
			OIC - Inter Municipal SR	2	8.0
Inter Municipal Affairs			3	6.0	
PLANDOME MANOR				4	4.8
PORT WASHINGTON	Community Services	Community Services	CommSvc - Misc SR	2	1.0
			CommSvc - Seasonal Programs Registration	3	0
		Community Services			5
	Community Services			5	0.4
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	4.0
			Animal Sh - Dog Bite	1	8.0
			Animal Sh - Lost Animal	1	0
			Animal Sh - Misc	4	1.5
			Animal Sh - Surrender a dog	1	0
	Animal Shelter			8	2.2
	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	9.0
	Cat Shelter			1	9.0
	Code Enforcement	Code Enforcement	Code - After Hours/Weekend Construction	1	0
Code - Court			1	0	
Code - From Transfer			1	0	
Code - Garbage			1	1.0	
Code - Noise			1	7.0	
Code - Overgrown Vegetation			4	0	
Code - Property Maintenance			4	0.2	
Code Enforcement			13	0.7	

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	5	2.2	
		Parking Enforcement		5	2.2	
		Port Washington Parking District	PWPD - Broken Meter	3	2.7	
			PWPD - Miscellaneous	1	1.0	
		Port Washington Parking District		4	2.2	
	Department of Public Safety				31	1.8
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0	
			Hwy - Curb Repair	2	7.5	
			Hwy - Dead Animal Pickup	2	1.5	
			Hwy - Grass Cut / Mow	6	0	
			Hwy - Miscellaneous	12	3.0	
			Hwy - Plow Damage	1	0	
			Hwy - Pothole	7	5.7	
			Hwy - Pothole Filled Without Request	9	0	
			Hwy - Street Sign - New Request	4	0	
			Hwy - Street Sign - Repair / Replace	2	0	
			Hwy - Street Sweeping / Cleaning	1	1.0	
			Hwy - Tree Branch / Debris Pickup	1	4.0	
			Hwy - Tree Fallen - Emergency	1	2.0	
			Hwy - Tree Planting	2	0	
			Hwy - Tree Stump Removal	4	3.0	
			Hwy - Tree Trimming / Removal Inspection	18	2.0	
			Highway Department		73	2.0
			Street Lighting District	Street Light - Cycles On / Off	1	0
				Street Light - Light Out (Single)	3	2.7
		Street Light - Lights Out (Multiple)		6	11.8	
	Street Light - Mark Out	17		2.8		
	Street Light - Misc Problems	1		4.0		
	Street Lighting District		28	4.6		
	Department of Public Works				101	2.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	8.0	
OIC - Inter Municipal SR			1	5.0		
Inter Municipal Affairs		3	7.0			
Inter Municipal Affairs				3	7.0	
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0		
	Parks and Recreation Department		1	0		
Parks and Recreation Department				1	0	
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	20	0.6		
		Bldg - Application Status	1	3.0		
		Bldg - Construction Complaint	2	2.5		

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Planning and Building Department	Building Department	Bldg - Illegal Housing	4	7.2	
			Bldg - Inspection Request	1	2.0	
			Bldg - Miscellaneous	1	4.0	
			Bldg - Retaining Wall	1	0	
			Bldg - Suspect Work Without a Permit	1	0	
			Bldg - Unable to Reach Inspector	1	0	
		Building Department			32	1.7
		Planning Department	Planning - Questions needing Answers	1	3.0	
		Planning Department			1	3.0
		Planning and Building Department			33	1.8
		Project Independence	Project Independence	Project Independence	PI - Call Back Request	1
	PI - Caregiver Support				2	0.5
	PI - Exercise Program Registration				2	1.5
	PI - Health and Mental Health				2	0
	PI - Household Maintenance				2	1.5
	PI - Membership Registration				3	0
	PI - Miscellaneous				2	0
	PI - Taxi Service				156	0
	PI - Taxi Service Cancellation				7	0
	PI - Taxi Service Complaint				1	4.0
	PI - Transportation/Mobility Mgmt Info				2	0
	Project Independence				180	0.1
	Project Independence			180	0.1	
	Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
				Receiver of Taxes		
	Receiver of Taxes			1	0	
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Container without License / Permit	2	0
				Solid Waste Management		
		Sustainability Department	Sustainability Department	SWMA - Compost	3	1.7
				SWMA - Rain Barrel	3	2.3
		Sustainability Department			6	2.0
	Solid Waste Management			8	1.5	
	Supervisor's Office	311 Call Center	311 Call Center	311 - SR Constituent Follow-up	1	0
311 - Street Repaving Schedule Inquiry				4	0	
311 Call Center				5	0	
Supervisor's Office		Supervisor's Office	SupV - Helicopter	1	0	
			SupV - Thank You from Constituent	2	0	
Supervisor's Office			3	0		
Supervisor's Office			8	0		
PORT WASHINGTON				371	1.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON NO	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT WASHINGTON NO				1	0
PORT WASHINGTON NORTH	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		3	0
	Community Services			3	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	8.5
		Highway Department		2	8.5
	Department of Public Works			2	8.5
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
		Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Taxi Service	6	0
			PI - Taxi Service Cancellation	1	0
PI - Transportation/Mobility Mgmt Info			1	0	
Project Independence			9	0	
Project Independence			9	0	
Solid Waste Management	Sustainability Department	SWMA - Compost	1	6.0	
		SWMA - Rain Barrel	1	6.0	
	Sustainability Department		2	6.0	
Solid Waste Management			2	6.0	
PORT WASHINGTON NORTH				18	1.7
Plandome	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	12.0
		Inter Municipal Affairs		1	12.0
	Inter Municipal Affairs			1	12.0
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	0	
	Sustainability Department		1	0	
Solid Waste Management			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Plandome	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
Plandome				4	3.0
Plandome Heights	Department of Public Safety	Code Enforcement	Code - From Transfer	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
		Project Independence		1	0
Project Independence			1	0	
Plandome Heights				2	0
Plandome Manor	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	11.0
		Inter Municipal Affairs		1	11.0
	Inter Municipal Affairs			1	11.0
	Project Independence	Project Independence	PI - Caregiver Support	1	0
			PI - Miscellaneous	1	4.0
Project Independence		2	2.0		
Project Independence			2	2.0	
Plandome Manor				4	4.5
Port Washington	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	8.0
		Animal Shelter		1	8.0
		Code Enforcement	Code - After Hours/Weekend Construction	3	2.0
			Code - Court	1	0
			Code - Fence	1	3.0
			Code - Garbage	2	0.5
			Code - Miscellaneous	1	7.0
			Code - Noise	1	3.0
	Code - Overgrown Vegetation		2	3.5	
	Code Enforcement		11	2.5	
	Department of Public Safety			12	2.9
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Dead Animal Pickup	1	2.0
			Hwy - Grass Cut / Mow	1	2.0
Hwy - Miscellaneous			3	3.3	
Hwy - Pothole			2	4.5	
Hwy - Pothole Filled Without Request			2	0	
Hwy - Tree Planting			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Port Washington	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	11.0	
			Hwy - Tree Trimming / Removal Inspection	3	0	
		Highway Department			15	2.3
		Street Lighting District		Street Light - Cycles On / Off	2	0
				Street Light - Light Out (Single)	2	5.5
				Street Light - Lights Out (Multiple)	1	11.0
				Street Light - Mark Out	1	5.0
				Street Light - On During Day	1	15.0
		Street Lighting District			7	6.0
		Department of Public Works			22	3.5
	Planning and Building Department	Building Department		Bldg - Applicant Advocate Request	5	1.4
				Bldg - Certificate Status	1	1.0
				Bldg - Construction Complaint	1	2.0
				Bldg - General Question Needs Answers	1	1.0
				Bldg - Suspect Work Without a Permit	1	1.0
	Building Department			9	1.3	
	Planning and Building Department			9	1.3	
	Project Independence	Project Independence		PI - Call Back Request	1	0
				PI - Membership Registration	8	0
				PI - Miscellaneous	2	1.0
				PI - Taxi Service	19	0
				PI - Taxi Service Cancellation	1	0
				PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			32	0.1	
	Project Independence			32	0.1	
	Solid Waste Management	Solid Waste Management		SWMA - Carting Complaints	1	0
				SWMA - Container without License / Permit	1	5.0
Solid Waste Management			2	2.5		
Sustainability Department			SWMA - Compost	1	6.0	
			SWMA - Rain Barrel	1	6.0	
Sustainability Department			2	6.0		
Solid Waste Management			4	4.2		
Supervisor's Office	311 Call Center		311 - PSEG Power Outage	1	0	
			311 Call Center			1
Supervisor's Office			1	0		
Port Washington				80	1.8	
Port Washington North	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0	
			Community Services			2
Community Services			2	0		

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City	Department Description	Group Description	Type Description	Count	Response Days
Port Washington North	Department of Public Safety	Port Washington Parking District	PWPD - Miscellaneous	1	1.0
		Port Washington Parking District		1	1.0
	Department of Public Safety			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	12.0
		Inter Municipal Affairs		1	12.0
	Inter Municipal Affairs			1	12.0
	Planning and Building Department	Planning Department	Planning - Questions needing Answers	1	0
		Planning Department		1	0
	Planning and Building Department			1	0
	Project Independence	Project Independence	PI - Exercise Program Registration	1	3.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	17	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	1.0
	Project Independence			22	0.2
	Project Independence			22	0.2
Solid Waste Management	Sustainability Department	SWMA - Compost	1	6.0	
	Sustainability Department		1	6.0	
Solid Waste Management			1	6.0	
Port Washington North				28	0.8
ROSLYN	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	4	0
		Highway Department		4	0
		Street Lighting District	Street Light - Light Out (Single)	1	22.0
	Street Lighting District			1	22.0
	Department of Public Works			5	4.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	8.0
			OIC - Inter Municipal SR	3	2.7
		Inter Municipal Affairs		4	4.0
Inter Municipal Affairs			4	4.0	
Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	0	
	Parks and Recreation Department		1	0	
Parks and Recreation Department			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Project Independence	Project Independence	PI - Miscellaneous	1	0	
			PI - Taxi Service	32	0	
			PI - Taxi Service Complaint	1	0	
	Project Independence			34	0	
	Project Independence			34	0	
	Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	1	0	
		Supervisor's Office		1	0	
Supervisor's Office			1	0		
ROSLYN				46	0.8	
ROSLYN ESTATES	Project Independence	Project Independence	PI - Taxi Service	11	0	
		Project Independence		11	0	
	Project Independence			11	0	
ROSLYN ESTATES				11	0	
ROSLYN HARBOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0	
			OIC - Inter Municipal SR	1	1.0	
			Inter Municipal Affairs		2	3.0
	Inter Municipal Affairs			2	3.0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
		Supervisor's Office		1	0	
Supervisor's Office			1	0		
ROSLYN HARBOR				3	2.0	
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0	
			CommSvc - Seasonal Programs Registration	1	0	
			Community Services		2	0
	Community Services			2	0	
	Department of Public Safety	Cat Shelter	Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter		1	0
		Code Enforcement	Code - After Hours/Weekend Construction	3	2.7	
			Code - Commercial Vehicle stored on Residential Property	1	1.0	
			Code - Court	1	0	
			Code - Fence	2	0	
			Code - From Transfer	1	0	
			Code - Garbage	1	0	
			Code - Miscellaneous	1	15.0	
			Code - Overgrown Vegetation	13	6.8	
	Code - Property Maintenance	4	2.0			
Code Enforcement			27	4.4		
Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	2	2.5			
Parking Enforcement		2	2.5			
Department of Public Safety			30	4.2		

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	2	2.5
			Hwy - Miscellaneous	2	0
			Hwy - Pothole	3	7.7
			Hwy - Street Drainage / Flooding	1	3.0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Branch / Debris Pickup	2	0
			Hwy - Tree Fallen - Emergency	1	0
			Hwy - Tree Planting	4	0
			Hwy - Tree Stump Removal	1	9.0
			Hwy - Tree Trimming / Removal Inspection	5	0.4
	Highway Department			23	1.8
	Street Lighting District	Street Light - Light Out (Single)	3	2.0	
			Street Light - Lights Out (Multiple)	2	5.5
			Street Light - Mark Out	5	4.4
			Street Light - On During Day	1	8.0
			Street Light - Pole Problem	1	7.0
	Street Lighting District			12	4.5
	Department of Public Works			35	2.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	9.3
			OIC - Inter Municipal SR	4	4.8
			Inter Municipal Affairs		7
	Inter Municipal Affairs			7	6.7
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	1.5
			Parks and Recreation Department		2
	Parks and Recreation Department			2	1.5
	Planning and Building Department	Building Department	Bldg - Abandoned Property	1	0
			Bldg - Applicant Advocate Request	5	0.6
			Bldg - Construction Complaint	1	4.0
			Bldg - Illegal Housing	1	0
			Bldg - Suspect Work Without a Permit	2	0.5
		Building Department		10	0.8
		Planning Department	Planning - Questions needing Answers	1	1.0
	Planning Department		1	1.0	
	Planning and Building Department			11	0.8
Project Independence	Project Independence	PI - Exercise Program Registration	2	0	
		PI - Health and Mental Health	2	0	
		PI - Membership Registration	3	0	
		PI - Taxi Service	109	0.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Project Independence	Project Independence	PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	2	0	
			Project Independence	120	0.0	
			Project Independence	120	0.0	
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
			Receiver of Taxes	2	0	
			Receiver of Taxes	2	0	
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
				SWMA - From Transfer	1	5.0
				Solid Waste Management	2	3.0
		Sustainability Department	Sustainability Department	SWMA - Compost	2	3.0
				SWMA - Rain Barrel	1	0
				SWMA - Rain Garden	1	0
			Sustainability Department	4	1.5	
			Solid Waste Management	6	2.0	
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
				SupV - Thank You from Constituent	1	0
		Supervisor's Office	2	0		
		Supervisor's Office	2	0		
ROSLYN HEIGHTS				217	1.4	
ROSLYN HTS	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	8.0	
		Street Lighting District		1	8.0	
			Department of Public Works	1	8.0	
ROSLYN HTS				1	8.0	
RUSSELL GARDENS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
		Community Services		1	0	
			Community Services	1	0	
	Project Independence	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0
				PI - Membership Registration	1	0
				PI - Miscellaneous	2	5.0
PI - Taxi Service				8	0	
		Project Independence	12	0.9		
		Project Independence	12	0.9		
RUSSELL GARDENS				13	0.8	
Roslyn	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	1	0	
			Project Independence	3	0.3	
		Project Independence	3	0.3		

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City	Department Description	Group Description	Type Description	Count	Response Days
Roslyn	Supervisor's Office	Supervisor's Office	SupV - Employee Complaint	1	6.0
		Supervisor's Office		1	6.0
	Supervisor's Office			1	6.0
Roslyn				4	1.8
Roslyn Estates	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	14.0
		Cat Shelter		1	14.0
	Department of Public Safety			1	14.0
	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0
Receiver of Taxes		1	0		
Receiver of Taxes			1	0	
Roslyn Estates				4	3.5
Roslyn Heights	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		2	0
	Community Services			2	0
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0
			Code - Bamboo	1	0
			Code - Miscellaneous	1	0
			Code - Property Maintenance	3	0
		Code Enforcement		6	0.2
	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0	
	Parking Enforcement		1	1.0	
	Department of Public Safety			7	0.3
	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	3.0
			Hwy - Pothole	2	4.0
			Hwy - Street Sign - Repair / Replace	1	4.0
			Hwy - Tree Planting	3	0
			Hwy - Tree Stump Removal	2	11.5
			Hwy - Tree Trimming / Removal Inspection	1	0
Highway Department		11	3.7		
Street Lighting District	Street Light - Light Out (Single)	2	5.0		
	Street Light - Mark Out	4	3.5		
Street Lighting District		6	4.0		
Department of Public Works			17	3.8	
Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	2	0	
		Bldg - Suspect Work Without a Permit	1	6.0	
	Building Department		3	2.0	
Planning and Building Department			3	2.0	
Project Independence	Project Independence	PI - Health and Mental Health	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Roslyn Heights	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Miscellaneous	1	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
	Project Independence			4	0	
	Project Independence			4	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0	
			Solid Waste Management	1	1.0	
	Solid Waste Management			1	1.0	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
			311 Call Center	1	0	
Supervisor's Office			1	0		
Roslyn Heights				35	2.1	
Russell Gardens	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
		Supervisor's Office	1	0		
	Supervisor's Office			1	0	
Russell Gardens				1	0	
SANDS POINT	Project Independence	Project Independence	PI - Taxi Service	5	0	
		Project Independence	5	0		
	Project Independence			5	0	
SANDS POINT				5	0	
SEARINGTOWN	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	0	
		Animal Shelter			1	0
		Code Enforcement	Code - Court	1	8.0	
			Code - Miscellaneous	2	0.5	
	Code - Sidewalk Obstruction		1	0		
	Code Enforcement			4	2.2	
	Department of Public Safety			5	1.8	
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Miscellaneous	1	12.0	
			Hwy - Street Drainage / Flooding	1	0	
Hwy - Tree Branch / Debris Pickup			1	0		
Hwy - Tree Planting			1	0		
Hwy - Tree Trimming / Removal Inspection			3	0		
Highway Department			8	1.5		
Street Lighting District	Street Lighting District	Street Light - Fixture Problem	1	7.0		
		Street Light - From Transfer	1	1.0		
		Street Light - Light Out (Single)	6	2.3		
		Street Light - Lights Out (Multiple)	1	7.0		
		Street Light - Mark Out	2	4.0		
Street Lighting District			11	3.4		

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Department of Public Works			19	2.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	8.0
		Inter Municipal Affairs		1	8.0
	Inter Municipal Affairs			1	8.0
	Planning and Building Department	Building Department	Bldg - Applicant Advocate Request	3	0
			Bldg - Suspect Work Without a Permit	2	0.5
		Building Department		5	0.2
	Planning and Building Department			5	0.2
	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
			PI - Membership Registration	1	0
			PI - Miscellaneous	2	0.5
			PI - Taxi Service	13	0
			PI - Taxi Service Cancellation	1	0
			Project Independence		18
	Project Independence			18	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
			Solid Waste Management		1
		Sustainability Department	SWMA - Compost	1	5.0
		Sustainability Department		1	5.0
	Solid Waste Management			2	3.0
SEARINGTOWN				50	1.5
SPRINGFIELD GARDENS	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
SPRINGFIELD GARDENS				1	0
Sands Point	Community Services	Community Services	CommSvc - Misc SR	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	5.0
		Animal Shelter		1	5.0
	Department of Public Safety			1	5.0
	Project Independence	Project Independence	PI - Taxi Service	4	0
Project Independence			4	0	
Project Independence			4	0	
Sands Point				6	0.8
Searingtown	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		1	0
	Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
Searingtown	Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	1	21.0	
			Code - Overgrown Vegetation	1	0	
		Code Enforcement		3	7.0	
	Department of Public Safety				4	5.2
	Department of Public Works	Highway Department	Highway Department	Hwy - Pothole	1	12.0
				Hwy - Tree Trimming / Removal Inspection	2	0
		Highway Department		3	4.0	
		Street Lighting District	Street Lighting District	Street Light - Cycles On / Off	1	0
				Street Light - Fixture Problem	1	8.0
				Street Light - Light Out (Single)	2	8.5
				Street Light - Mark Out	2	2.5
	Street Lighting District		6	5.0		
	Department of Public Works				9	4.7
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	8.0
				Inter Municipal Affairs		1
	Inter Municipal Affairs				1	8.0
	Planning and Building Department	Building Department	Building Department	Bldg - Abandoned Property	1	0
				Bldg - Applicant Advocate Request	1	0
				Bldg - Certificate Status	1	6.0
		Building Department		3	2.0	
	Planning and Building Department				3	2.0
	Project Independence	Project Independence	Project Independence	PI - Taxi Service	10	0
				PI - Taxi Service Cancellation	2	0
Project Independence				12	0	
Project Independence				12	0	
Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0	
			Solid Waste Management		1	1.0
Solid Waste Management				1	1.0	
Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
			Supervisor's Office		1	0
Supervisor's Office				1	0	
Searingtown				32	2.4	
THOMASTON	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	5.0	
		Cat Shelter		1	5.0	
	Department of Public Safety				1	5.0
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
				Inter Municipal Affairs		1
	Inter Municipal Affairs				1	0
	Project Independence	Project Independence	Project Independence	PI - Caregiver Support	1	1.0
PI - Financial Assistance				1	0	
PI - Health and Mental Health				8	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
THOMASTON	Project Independence	Project Independence	PI - Membership Registration	4	0
			PI - Taxi Service	5	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence	20	0.1	
	Project Independence		20	0.1	
THOMASTON				22	0.3
Thomaston	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services	3	0	
	Community Services		3	0	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	9.0
		Inter Municipal Affairs	1	9.0	
	Inter Municipal Affairs		1	9.0	
	Project Independence	Project Independence	PI - Call Back Request	1	3.0
			PI - Membership Registration	2	0
			PI - Taxi Service	11	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
			PI - Veterans Services	1	0
		Project Independence	18	0.2	
	Project Independence		18	0.2	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	1.0
Solid Waste Management			1	1.0	
Sustainability Department		SWMA - Compost	1	7.0	
		Sustainability Department	1	7.0	
Solid Waste Management		2	4.0		
Thomaston				24	0.8
UNIVERSITY GARDENS	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0
			Code - Overgrown Vegetation	1	0
			Code - Sidewalk Obstruction	1	0
			Code - Smoke	1	3.0
		Code Enforcement	4	0.8	
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	4.0
		Parking Enforcement	1	4.0	
	Department of Public Safety		5	1.4	
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	2	0
Highway Department		3	0		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
UNIVERSITY GARDENS	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	9.0	
			Street Light - Lights Out (Multiple)	1	8.0	
			Street Light - Mark Out	3	2.7	
	Street Lighting District			5	5.0	
	Department of Public Works			8	3.1	
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	3.0	
		Building Department		1	3.0	
	Planning and Building Department			1	3.0	
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0	
			PI - Taxi Service	8	0	
	Project Independence			9	0	
	Project Independence			9	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
Supervisor's Office		1	0			
Supervisor's Office			1	0		
UNIVERSITY GARDENS				24	1.5	
UNKNOWN	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0	
			Parks and Recreation Department		1	1.0
			Parks and Recreation Department		1	1.0
UNKNOWN				1	1.0	
University Gardens	Department of Public Works	Street Lighting District	Street Light - Cable Break	1	0	
			Street Light - Cycles On / Off	1	3.0	
			Street Lighting District		2	1.5
	Department of Public Works			2	1.5	
University Gardens				2	1.5	
WEST HEMPSTEAD	Project Independence	Project Independence	PI - Call Back Request	1	2.0	
			Project Independence		1	2.0
			Project Independence		1	2.0
WEST HEMPSTEAD				1	2.0	
WESTBURY	Community Services	Community Services	CommSvc - Bus Pickup Schedule	4	0	
			CommSvc - Seasonal Programs Registration	7	0	
			Community Services		11	0
	Community Services			11	0	
	Department of Public Safety	Animal Shelter	Animal Shelter	Animal Sh - Lost Animal	1	5.0
				Animal Sh - Unleashed - Stray Dog	2	0.5
				Animal Shelter		3
		Code Enforcement	Code Enforcement	Code - Court	2	0
				Code - Fence	4	11.2
	Code - Garbage	1	8.0			

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Department of Public Safety	Code Enforcement	Code - Noise	4	4.2	
			Code - Sidewalk Obstruction	3	22.0	
		Code Enforcement		14	9.7	
	Department of Public Safety				17	8.4
	Department of Public Works	Highway Department	Hwy - Curb Repair	4	9.8	
			Hwy - Pothole	1	3.0	
			Hwy - Street Drainage / Flooding	1	7.0	
			Hwy - Street Sign - Repair / Replace	2	4.0	
			Hwy - Street Sweeping / Cleaning	1	1.0	
			Hwy - Tree Planting	3	0	
			Hwy - Tree Trimming / Removal Inspection	4	7.8	
	Highway Department		16	5.6		
	Department of Public Works				16	5.6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	8.5	
		Inter Municipal Affairs		2	8.5	
	Inter Municipal Affairs				2	8.5
	Project Independence	Project Independence	PI - Caregiver Support	1	2.0	
			PI - Exercise Program Registration	9	0	
			PI - Health Chat/Event Registration	5	0	
			PI - Health and Mental Health	8	5.2	
			PI - Household Maintenance	1	1.0	
			PI - Membership Registration	6	0	
			PI - Miscellaneous	4	0.5	
			PI - Taxi Service	58	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	3	0.3	
			PI - Veterans Services	1	1.0	
Project Independence		98	0.5			
Project Independence				98	0.5	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	1	0		
	Receiver of Taxes		1	0		
Receiver of Taxes				1	0	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	4.0		
		Solid Waste Management		1	4.0	
	Sustainability Department	SWMA - Compost	1	6.0		
Sustainability Department		1	6.0			
Solid Waste Management				2	5.0	
WESTBURY				147	2.1	

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
WESTBURY				1	0
WILLISTON PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	1.0
			Hwy - Grass Cut / Mow	1	3.0
		Highway Department		2	2.0
	Department of Public Works			2	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	11.0
		Inter Municipal Affairs		1	11.0
	Inter Municipal Affairs			1	11.0
	Project Independence	Project Independence	PI - Health Chat/Event Registration	1	0
			PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	0
			PI - Membership Registration	2	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	61	0
			PI - Taxi Service Cancellation	3	0
PI - Taxi Service Complaint			1	0	
Project Independence			71	0	
Project Independence			71	0	
Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
	Receiver of Taxes		2	0	
Receiver of Taxes			2	0	
Solid Waste Management	Sustainability Department	SWMA - Compost	1	3.0	
		SWMA - Rain Barrel	1	3.0	
	Sustainability Department		2	3.0	
Solid Waste Management			2	3.0	
WILLISTON PARK				79	0.3
WOODHAVEN	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	6.0
		Code Enforcement		1	6.0
	Department of Public Safety			1	6.0
WOODHAVEN				1	6.0
Westbury	Department of Public Safety	Animal Shelter	Animal Sh - Dog Bite	1	0
			Animal Sh - Misc	1	0
		Animal Shelter		2	0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
Westbury	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	27.0	
			Code - Noise	1	3.0	
			Code - Property Maintenance	1	0	
		Code Enforcement			3	10.0
	Department of Public Safety				6	5.0
	Department of Public Works	Highway Department	Highway Department	Hwy - Curb Repair	1	22.0
				Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department			2	11.0
		Street Lighting District	Street Lighting District	Street Light - Mark Out	2	3.0
		Street Lighting District			2	3.0
	Department of Public Works				4	7.0
	Inter Municipal Affairs	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	3	2.0
				OIC - Inter Municipal SR	1	8.0
		Inter Municipal Affairs			4	3.5
	Inter Municipal Affairs				4	3.5
	Project Independence	Project Independence	Project Independence	PI - Exercise Program Registration	1	0
				PI - Health and Mental Health	1	0
				PI - Household Maintenance	1	1.0
				PI - Membership Registration	6	0
				PI - Miscellaneous	2	0.5
				PI - Support Group Registration	1	7.0
				PI - Taxi Service	12	0
				PI - Transportation/Mobility Mgmt Info	1	0
	Project Independence			25	0.4	
	Project Independence				25	0.4
Receiver of Taxes	Receiver of Taxes	Receiver of Taxes	Tax - Duplicate Bill or Receipt	2	0	
			Receiver of Taxes			2
Receiver of Taxes				2	0	
Solid Waste Management	Sustainability Department	Sustainability Department	SWMA - Compost	1	4.0	
			SWMA - Rain Barrel	1	5.0	
	Sustainability Department			2	4.5	
Solid Waste Management				2	4.5	
Westbury				43	2.1	
Williston Park	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0	
			Community Services			1
	Community Services				1	0
	Department of Public Safety	Code Enforcement	Code Enforcement	Code - From Transfer	1	0
Code Enforcement				1	0	
Department of Public Safety				1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
Williston Park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	14.0
		Street Lighting District		1	14.0
	Department of Public Works			1	14.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	3.5
		Inter Municipal Affairs		2	3.5
	Inter Municipal Affairs			2	3.5
	Planning and Building Department	Building Department	Bldg - Abandoned Property	2	0
		Building Department		2	0
	Planning and Building Department			2	0
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Taxi Service	5	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		8	0
	Project Independence			8	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	2.0
SWMA - Rain Barrel			1	4.0	
Sustainability Department		3	2.7		
Solid Waste Management			3	2.7	
Williston Park				18	1.6
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	5	0
		Highway Department		5	0
		Street Lighting District	Street Light - Light Out (Single)	3	0
	Street Lighting District		3	0	
Department of Public Works			8	0	
albertson				8	0
carle place	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	5	0
			Hwy - Tree Planting	1	0
		Highway Department		6	0
		Street Lighting District	Street Light - Mark Out	1	2.0
	Street Lighting District		1	2.0	
Department of Public Works			7	0.3	
carle place				7	0.3
floral park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	4	0
		Highway Department		4	0
	Department of Public Works			4	0
floral park				4	0
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	5	0
		Highway Department		5	0
	Department of Public Works			5	0
garden city park				5	0

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City	Department Description	Group Description	Type Description	Count	Response Days
glenwood landing	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
glenwood landing				1	2.0
great neck	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	3.0
			Hwy - Pothole Filled Without Request	2	0
			Hwy - Street Sign - Repair / Replace	3	0
	Highway Department		6	0.5	
	Department of Public Works			6	0.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	7.0
Inter Municipal Affairs			1	7.0	
Inter Municipal Affairs			1	7.0	
great neck				7	1.4
greenvale	Department of Public Works	Street Lighting District	Street Light - On During Day	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
greenvale				1	2.0
herricks	Department of Public Works	Highway Department	Hwy - Pothole	2	10.0
			Hwy - Street Sign - Repair / Replace	3	0
			Highway Department		5
Department of Public Works			5	4.0	
herricks				5	4.0
herricks	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	2.5
		Street Lighting District		2	2.5
	Department of Public Works			2	2.5
herricks				2	2.5
manhasset	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	3	0
			Hwy - Street Sign - Repair / Replace	18	0
			Highway Department		21
Department of Public Works			21	0	
manhasset				21	0
mineola	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
mineola				1	0
new cassel	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Tree Branch / Debris Pickup	1	0
			Highway Department		2
Department of Public Works			2	0	
new cassel				2	0

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City	Department Description	Group Description	Type Description	Count	Response Days
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	11	0
		Highway Department		11	0
	Department of Public Works			11	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
Supervisor's Office				1	0
new hyde park				12	0
port washington	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	25	0
			Hwy - Pothole Filled Without Request	21	0
			Hwy - Street Sign - Repair / Replace	26	0
	Highway Department		72	0	
	Street Lighting District	Street Light - Mark Out	2	2.0	
	Street Lighting District		2	2.0	
	Department of Public Works			74	0.1
Parks and Recreation Department	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0
			Parks and Recreation Department		1
	Parks and Recreation Department			1	3.0
port washington				75	0.1
port washington	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
port washington				1	1.0
portwashington	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
portwashington				1	1.0
portwashington	Department of Public Safety	Port Washington Parking District	PWPD - Broken Meter	1	0
		Port Washington Parking District		1	0
	Department of Public Safety			1	0
portwashington				1	0
pt washington	Department of Public Works	Street Lighting District	Street Light - New Light Request	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
pt washington				1	0
roslyn	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	6	0
		Highway Department		6	0
	Department of Public Works			6	0
roslyn				6	0

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City	Department Description	Group Description	Type Description	Count	Response Days
roslyn heights	Department of Public Works	Highway Department	Hwy - Curb Repair	1	3.0
			Hwy - Tree Branch / Debris Pickup	1	0
		Hwy - Tree Trimming / Removal Inspection	1	0	
			Highway Department	3	1.0
		Department of Public Works	3	1.0	
roslyn heights				3	1.0
roslyn heights	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence		1	0	
roslyn heights				1	0
roslyn hts	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	0
		Highway Department		1	0
	Department of Public Works		1	0	
roslyn hts				1	0
saddle rock	Department of Public Works	Street Lighting District	Street Light - Mark Out	4	2.0
		Street Lighting District		4	2.0
	Department of Public Works		4	2.0	
saddle rock				4	2.0
searingtown	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	3	0
		Highway Department		3	0
		Street Lighting District	Street Light - Light Out (Single)	1	0
	Street Lighting District		1	0	
		Department of Public Works	4	0	
searingtown				4	0
westbury	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	2.0
			Hwy - Street Sign - Repair / Replace	1	0
			Highway Department	2	1.0
		Department of Public Works	2	1.0	
westbury				2	1.0
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works		1	2.0	
williston park				1	2.0
williston park	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works		1	2.0	
williston park				1	2.0
	Community Services	Community Services	CommSvc - From Transfer	5	1.8
			CommSvc - Misc SR	2	0.5
			Community Services	7	1.4
	Community Services		7	1.4	

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City	Department Description	Group Description	Type Description	Count	Response Days	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Adoption	37	0	
			Animal Sh - Dog Bite	1	4.0	
			Animal Sh - Found Animal	2	0.5	
		Animal Shelter			40	0.1
		Cat Shelter	Cat Shelter - Call Back	7	1.4	
				Cat Shelter		7
		Code Enforcement	Code - Call Back Request	58	1.4	
				Code - Garbage	1	10.0
				Code - Miscellaneous	1	0
				Code - Property Violations Search	162	4.9
				Code - Unleashed Dog In A Park	1	0
		Code Enforcement			223	4.0
		Parking Enforcement	Prkg Enfrc - Call Back Request	3	1.3	
				Prkg Enfrc - From Transfer	1	3.0
		Parking Enforcement			4	1.8
	Port Washington Parking District	PWPD - Call Back Request	168	2.1		
			PWPD - Miscellaneous	2	0.5	
	Port Washington Parking District			170	2.1	
	Department of Public Safety				444	2.8
	Department of Public Works	Highway Department	Hwy - Call Back Request	23	3.3	
			Hwy - Informational	1	0	
			Hwy - Permits / Road Opening Application Request	18	0.5	
		Highway Department			42	2.0
Street Lighting District		Street Light - Cable Break	1	0		
			Street Light - Cycles On / Off	28	0.6	
			Street Light - Light Out (Single)	7	0	
			Street Light - Mark Out	1	3.0	
Street Lighting District			37	0.6		
Department of Public Works				79	1.4	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	1	0		
		HR - Medical and Insurance Benefits	5	9.4		
		HR - Personnel and Employment	1	11.0		
	Human Resources and Finance			7	8.3	
Human Resources and Finance				7	8.3	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	14.0		
		OIC - Inter Municipal SR	9	4.1		
	Inter Municipal Affairs			10	5.1	
Inter Municipal Affairs				10	5.1	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	27	0		
		Park - Disabled Youth Recreation Program	1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days		
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	7.0		
			Park - General Complaint	10	5.7		
			Park - Miscellaneous	3	1.0		
			Park - Park Facilities Maintenance	18	5.1		
			Park - Park Maintenance Projects	1	7.0		
			Park - Park Permit Application Request	43	0.2		
			Park - Park and Recreation Literature Request	2	0		
	Parks and Recreation Department			106	1.7		
	Parks and Recreation Department			106	1.7		
	Planning and Building Department	Board of Zoning Appeals	Board of Zoning Appeals	BZA - Questions needing Answers	13	0.4	
				Board of Zoning Appeals		13	0.4
		Building Department	Building Department	Bldg - Applicant Advocate Request	11	0.1	
				Bldg - From Transfer	2	1.5	
				Bldg - General Question Needs Answers	234	2.6	
				Bldg - Permit Question Needs Answers	35	2.2	
		Building Department			282	2.4	
		Planning Department	Planning Department	Planning - Call Back Request	3	3.7	
				Planning - Subdivision of Land	3	0.7	
		Planning Department			6	2.2	
	Planning and Building Department			301	2.3		
	Project Independence	Project Independence	Project Independence	PI - Miscellaneous	3	0	
				Project Independence		3	0
	Project Independence			3	0		
	Solid Waste Management	Solid Waste Management	Solid Waste Management	SWMA - Call Back	30	1.4	
				Solid Waste Management		30	1.4
		Sustainability Department	Sustainability Department	Sustainability Department	SWMA - Recycling / STOP Call Back	10	1.3
					Sustainability Department		10
Solid Waste Management			40	1.4			
Supervisor's Office	311 Call Center	311 Call Center	311 - SR Constituent Follow-up	78	0		
			311 Call Center		78	0	
	Supervisor's Office	Supervisor's Office	Supervisor's Office	SupV - Airplane Nassau	1	0	
				SupV - CGM Pool Renovation	3	0	
				SupV - Helicopter	1	0	
				SupV - Helicopter Nassau	6	0	
	Supervisor's Office			11	0		
Supervisor's Office			89	0			
Town Clerk	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	173	0		
			Town Clerk - Block Party Application	2	0		
			Town Clerk - Contracts & Bids	1	0		
			Town Clerk - Death Certificate	60	0		

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Dog License	38	0
			Town Clerk - Domestic Partnership	2	0
			Town Clerk - Filming Permit	2	0
			Town Clerk - Fishing License	5	0
			Town Clerk - Going Out of Business	1	0
			Town Clerk - Hunting License	1	0
			Town Clerk - Landscaping License	2	0
			Town Clerk - Liquor License	2	0
			Town Clerk - Marriage Certificate	40	0
			Town Clerk - Marriage License	39	0
			Town Clerk - Miscellaneous	9	0
			Town Clerk - Parking Restrictions Removal Request	10	0
			Town Clerk - Peddler License	1	0
			Town Clerk - Solid Waste Management License	4	0
			Town Clerk - Storage Bins	2	0
			Town Clerk - Taxi and Limousine License	9	0
			Town Clerk - Tow Truck License	5	0
		Town Clerk		408	0
	Town Clerk			408	0
				1,494	1.6
Summary				5,841	1.4